

Section 1 - Bureau of Records Completed

Docket No. 060261-WS Date Docketed: 03/20/2006 Title: Application for increase in water and wastewater rates in Lake County by Utilities, Inc. of Pennbrooke.

Company: Utilities, Inc. of Pennbrooke

Official Filing Date: _____

Expiration: _____

Last Day to Suspend: _____

Referred to:

(*O* indicates OPR)

CCA	CMP	(ECR)	GCL	PIF	RCA	SCR	SGA
		X	X		X		

Section 2 - OPR Completes and returns to CCA in 10 workdays.

Time Schedule

Program Module A1(a)

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT
IT IS TENTATIVE AND SUBJECT TO REVISION.
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

Due Dates

OPR Staff

Current CASR revision level

Previous Current

Staff Counsel

OCRs

Recommended assignments for hearing and/or deciding this case:

Full Commission ___ Commission Panel ___
Hearing ___ Staff ___

Date filed with CCA: _____

Initials OPR

Staff Counsel _____

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Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	ED	DS	AR	CT	TW		

Prehearing Officer

Commissioners					ADM
ED	DS	AR	CT	TW	

Where panels are assigned the senior Commissioner is Panel Chairman:
the identical panel decides the case.
Where one Commissioner, a Hearing Examiner or a Staff Member is
assigned the full Commission decides the case.

Approved: _____
Date: _____

Section 1 - Bureau of Records Complete:

Docket No. 060261-WS Date Docketed: 03/20/2006 Title: Application for increase in water and wastewater rates in Lake County by Utilities, Inc. of Pennbrooke.

Company: Utilities, Inc. of Pennbrooke

Official Filing Date: _____

Expiration: _____

Last Day to Suspend: _____

Referred to:

CCA CMP (ECR) GCL PIF RCA SCR SGA

("O" indicates OPR)

		X	X		X		
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Section 2 - OPR Completes and returns to CCA in 10 workdays.

Time Schedule

Program Module A1(a)

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT
IT IS TENTATIVE AND SUBJECT TO REVISION.
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

OPR Staff

T Rendell, P Daniel
S Merta, S Rieger
M Willis

Current CASR revision level

Due Dates

Previous Current

1.	MFRs Due	NONE	08/31/2006
2.	Revised CASR Due	NONE	09/29/2006
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Staff Counsel

J Brubaker

OCRs

Recommended assignments for hearing and/or deciding this case:

Full Commission Commission Panel
Hearing Staff

Date filed with CCA: 03/28/2006

Initials OPR _____

Staff Counsel _____

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	ED	DS	AR	CT	TW		
X							

Prehearing Officer

Commissioners					ADM
ED	DS	AR	CT	TW	
		X			

Where panels are assigned the senior Commissioner is Panel Chairman:
the identical panel decides the case.
Where one Commissioner, a Hearing Examiner or a Staff Member is
assigned the full Commission decides the case.

Approved: _____

Date: 03/28/2006

Section 1 - Bureau of Records Complete

Docket No. 060261-WS Date Docketed: 03/20/2006 Title: Application for increase in water and wastewater rates in Lake County by Utilities, Inc. of Pennbrooke.

Company: Utilities, Inc. of Pennbrooke

Official Filing Date: 05/15/2006

Expiration: 10/15/2006

Last Day to Suspend: 07/18/2006

Referred to:

CCA CMP (ECR) GCL PIF RCA SCR SGA

("C") indicates OPR

CCA	CMP	(ECR)	GCL	PIF	RCA	SCR	SGA
		X	X		X		

Section 2 - OPR Completes and returns to CCA in 10 workdays.

Time Schedule

Program Module AI(a)

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT
IT IS TENTATIVE AND SUBJECT TO REVISION.
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

Due Dates

OPR Staff

T Rendell, P Daniel
S Merta, S Rieger
M Willis

Current CASR revision level

Previous Current

Staff Counsel

J Brubaker

OCRs

Recommended assignments for hearing and/or deciding this case:

Full Commission Commission Panel
Hearing Examiner Staff

Date filed with CCA: 06/01/2006

Initials OPR

Staff Counsel

1.	Staff Recommendation - Interim	NONE	07/06/2006
2.	Agenda - Interim	NONE	07/18/2006
3.	Standard Order - Interim	NONE	08/07/2006
4.	Revised CASR Due	SAME	09/29/2006
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Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	ED	DS	AR	CT	TW		
X							

Prehearing Officer

Commissioners					ADM
ED	DS	AR	CT	TW	
		X			

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: ED/ [Signature]

Date: 06/01/2006

Case Scheduling/Rescheduling Advice

Last Revised 08/25/2006 at 11:01 a.m.

- To:**
- | | | |
|--|---|--|
| <input checked="" type="checkbox"/> Commissioner Deason | <input checked="" type="checkbox"/> Deputy Executive Director | <input checked="" type="checkbox"/> Economic Regulation |
| <input checked="" type="checkbox"/> Commissioner Arriaga | <input checked="" type="checkbox"/> General Counsel | <input checked="" type="checkbox"/> Court Reporter |
| <input checked="" type="checkbox"/> Commissioner Carter | <input type="checkbox"/> Strategic Analysis & Gov. Affairs | <input checked="" type="checkbox"/> Staff Contact - Troy Rendell |
| <input checked="" type="checkbox"/> Commissioner Tew | <input checked="" type="checkbox"/> Commission Clerk & ADM Services | <input type="checkbox"/> |
| <input checked="" type="checkbox"/> Executive Director | <input type="checkbox"/> Competitive Markets/Enforcement | <input type="checkbox"/> |
| <input checked="" type="checkbox"/> Public Information Officer | <input checked="" type="checkbox"/> Reg. Compliance/Consumer Asst. | <input type="checkbox"/> |

From: Office of Chairman Lisa Edgar

Docket Number: 060261-WS -- Application for increase in water and wastewater rates in Lake County by Utilities, Inc. of Pennbrooke.

1. Schedule Information

Event	Former Date	New Date	Location / Room	Time
Customer Meeting		10/10/2006	Leesburg	6:00 p. - 10:00 p.

2. Hearing/Prehearing Assignment Information

<p style="text-align: center;">Former Assignments</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <th colspan="6">Commissioners</th> <th rowspan="2">Hearing Exam.</th> <th rowspan="2">Staff</th> </tr> <tr> <th>ALL</th> <th>ED</th> <th>DS</th> <th>AR</th> <th>CT</th> <th>TW</th> </tr> <tr> <td style="text-align: center;">X</td> <td> </td> <td> </td> <td> </td> <td> </td> <td> </td> <td> </td> <td> </td> </tr> </table>	Commissioners						Hearing Exam.	Staff	ALL	ED	DS	AR	CT	TW	X								<p style="text-align: center;">Current Assignments</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <th colspan="6">Commissioners</th> <th rowspan="2">Hearing Exam.</th> <th rowspan="2">Staff</th> </tr> <tr> <th>ALL</th> <th>ED</th> <th>DS</th> <th>AR</th> <th>CT</th> <th>TW</th> </tr> <tr> <td> </td> <td> </td> <td> </td> <td> </td> <td> </td> <td> </td> <td> </td> <td style="text-align: center;">X</td> </tr> </table>	Commissioners						Hearing Exam.	Staff	ALL	ED	DS	AR	CT	TW								X
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<p><u>Prehearing Officer</u></p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <th colspan="7">Commissioners</th> </tr> <tr> <th>ED</th> <th>DS</th> <th>AR</th> <th>CT</th> <th>TW</th> <th>ADM</th> <th> </th> </tr> <tr> <td> </td> <td> </td> <td> </td> <td> </td> <td> </td> <td> </td> <td> </td> </tr> </table>	Commissioners							ED	DS	AR	CT	TW	ADM									<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <th colspan="7">Commissioners</th> </tr> <tr> <th>ED</th> <th>DS</th> <th>AR</th> <th>CT</th> <th>TW</th> <th>ADM</th> <th> </th> </tr> <tr> <td> </td> <td> </td> <td style="text-align: center;">X</td> <td> </td> <td> </td> <td> </td> <td> </td> </tr> </table>	Commissioners							ED	DS	AR	CT	TW	ADM				X						
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Remarks: Customer Meeting

Section 1 - Bureau of Records Complete

Docket No. 060261-WS Date Docketed: 03/20/2006 Title: Application for increase in water and wastewater rates in Lake County by Utilities, Inc. of Pennbrooke.

Company: Utilities, Inc. of Pennbrooke

Official Filing Date: 08/22/2006

Expiration: 01/22/2007

Last Day to Suspend: 10/21/2006

Referred to:

("O" indicates OPR)

CCA	CMP	(ECR)	GCL	PIF	RCA	SCR	SGA
		X	X		X		

Section 2 - OPR Completes and returns to CCA in 10 workdays.

Time Schedule

Program Module A1(a)

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT
IT IS TENTATIVE AND SUBJECT TO REVISION.
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

OPR Staff

T Rendell, S Bruce
C Bulecza-Banks
P Daniel, J Lingo
S Merta, S Rieger

Current CASR revision level

Due Dates
Previous Current

Staff Counsel

J Brubaker

OCRs

1.	FAW Notice Filed for Customer Meeting	NONE	09/12/2006
2.	Audit Report Due	NONE	09/27/2006
3.	Customer Meeting	NONE	10/10/2006
4.	Company Response to Audit Report	NONE	10/20/2006
5.	Staff Recommendation	NONE	12/27/2006
6.	Agenda	NONE	01/09/2007
7.	PAA Order	NONE	01/29/2007
8.	Protest Period Expires	NONE	02/19/2007
9.	Consummating Order if No Protest	NONE	02/22/2007
10.	Close Docket or Revise CASR	NONE	03/09/2007
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Recommended assignments for hearing and/or deciding this case:

Full Commission Commission Panel
Hearing Examiner Staff

Date filed with CCA: 08/28/2006

Initials OPR

Staff Counsel

Section 3 - Chairman Completes

Assignments are as follows:

CSRA

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	ED	DS	AR	CT	TW		
X							

Prehearing Officer

Commissioners					ADM
ED	DS	AR	CT	TW	
		X			

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.
Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved:

Date:

ED/hw
08/28/2006

Section 1 - Bureau of Records Completes

Docket No. 060261-WS Date Docketed: 03/20/2006 Title: Application for increase in water and wastewater rates in Lake County by Utilities, Inc. of Pennbrooke.

Company: Utilities, Inc. of Pennbrooke

Official Filing Date: 08/22/2006

Expiration: 01/22/2007

Last Day to Suspend: 10/21/2006

Referred to:

(O* indicates OPR)

CCA	CMP	(ECR)	GCL	PIF	RCA	SCR	SGA
		X	X		X		

Section 2 - OPR Completes and returns to CCA in 10 workdays.

Time Schedule

Program Module A1(a)

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT
IT IS TENTATIVE AND SUBJECT TO REVISION.
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

OPR Staff

T Rendell, S Bruce
C Bulecza-Banks
P Daniel, J Lingo
S Merta, S Rieger

Current CASR revision level

Due Dates

Previous Current

1.	Company Response to Audit Report	10/20/2006	10/30/2006
2.	Staff Recommendation	SAME	12/27/2006
3.	Agenda	SAME	01/09/2007
4.	PAA Order	SAME	01/29/2007
5.	Protest Period Expires	SAME	02/19/2007
6.	Consummating Order if No Protest	SAME	02/22/2007
7.	Close Docket or Revise CASR	SAME	03/09/2007

Staff Counsel

J Brubaker

OCRs

Recommended assignments for hearing and/or deciding this case:

Full Commission Commission Panel
Hearing Examiner Staff

Date filed with CCA: 10/10/2006

Initials OPR

Staff Counsel

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	ED	DS	AR	CT	TW		
X							

Prehearing Officer

Commissioners					ADM
ED	DS	AR	CT	TW	
		X			

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.
Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: ED/brubaker
Date: 10/10/2006

Section 1 - Bureau of Records Completed

Docket No. 060261-WS Date Docketed: 03/20/2006 Title: **Application for increase in water and wastewater rates in Lake County by Utilities, Inc. of Pennbrooke.**

Company: **Utilities, Inc. of Pennbrooke**

Official Filing Date: 08/22/2006

Expiration: 01/22/2007

Last Day to Suspend: 10/21/2006

Referred to:

ADM CMP (ECR) GCL PIF RCA SCR SGA

(*C) indicates OPR

		X	X		X		
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Section 2 - OPR Completes and returns to CCA in 10 workdays.

Time Schedule

Program Module Al(a)

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT
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FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

OPR Staff

T Rendell, S Bruce
C Bulecza-Banks
P Daniel, B Fletcher
J Lingo, S Merta
S Rieger

4 Current CASR revision level

Due Dates

Previous Current

1.	Staff Recommendation	NONE	03/29/2007
2.	Agenda	NONE	04/10/2007
3.	PAA Order	NONE	04/30/2007
4.	Protest Period Expires	NONE	05/21/2007
5.	Consummating Order if No Protest	NONE	05/24/2007
6.	Revised CASR Due	NONE	05/30/2007

Staff Counsel

J Brubaker

OCRs

Recommended assignments for hearing and/or deciding this case:

Full Commission Commission Panel
Hearing Examiner Staff

Date filed with CCA: 03/22/2007

Initials OPR _____
Staff Counsel _____

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	ED	CT	MM	C1	C2		
X							

Prehearing Officer

Commissioners					ADM
ED	CT	MM	C1	C2	
				X	

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.
Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: _____
Date: 03/22/2007

ED/bw

Case Scheduling/Rescheduling Advice

Last Revised 03/29/2007 at 9:18 a.m.

Page 1 of 1

To: Commissioner Carter Deputy Executive Director Economic Regulation
 Commissioner McMurrian General Counsel Court Reporter
 Commissioner New1 Strategic Analysis & Gov. Affairs Staff Contact - Troy Rendell
 Commissioner New2 Commission Clerk
 Executive Director Competitive Markets/Enforcement
 Public Information Officer Reg. Compliance/Consumer Asst.

From: Office of Chairman Lisa Edgar

Docket Number: 060261-WS -- Application for increase in water and wastewater rates in Lake County by Utilities, Inc. of Pennbrooke.

1. Schedule Information

Event	Former Date	New Date	Location / Room	Time
Prehearing Conference		07/30/2007	Tallahassee / E-148	1:30 p. - 3:00 p.
Hearing		08/22/2007	Leesburg	10:00 a. - 8:00 p.
Hearing		08/23/2007	Leesburg	10:00 a. - 8:00 p.
Hearing		08/24/2007	Leesburg	10:00 a. - 8:00 p.

2. Hearing/Prehearing Assignment Information

Hearing Officers

Former Assignments					Hearing Exam.	Staff
Commissioners						
ALL	ED	CT	MMC1	C2		
						X

Current Assignments

Current Assignments					Hearing Exam.	Staff
Commissioners						
ALL	ED	CT	MMC1	C2		
		X	X	X		

Prehearing Officer

Prehearing Officer					
Commissioners					
ED	CT	MM	C1	C2	ADM
			X		

Prehearing Officer					
Commissioners					
ED	CT	MM	C1	C2	ADM
				X	

Remarks: Protest filed to PAA order. Service hearings will be held at 10AM and 6PM on first day of hearing.

Section 1 - Office of Commission Clerk

Docket No. 060261-WS Date Docketed: 03/20/2006 Title: Application for increase in water and wastewater rates in Lake County by Utilities, Inc. of Pennbrooke.

Company: Utilities, Inc. of Pennbrooke

Official Filing Date: 08/22/2006

Expiration: 01/22/2007

Last Day to Suspend: 10/21/2006

Referred to:

ADM	CLK	CMP	(ECR)	GCL	PIF	RCA	SCR	SGA
			X	X		X		

(*Q) indicates OPR

Section 2 - OPR Completes and returns to CLK in 10 workdays.

Time Schedule

Program Module <u>A1(a)</u>		WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT IT IS TENTATIVE AND SUBJECT TO REVISION. FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770		
Staff Assignments		Due Dates		
OPR Staff	<u>T Rendell, S Bruce</u>	<input checked="" type="checkbox"/> 5	Current CASR revision level	Previous Current
	<u>C Bulecza-Banks</u>	1.	Staff Recommendation - Settlement	NONE 05/23/2007
	<u>P Daniel, B Fletcher</u>	2.	Agenda - Settlement	NONE 06/05/2007
	<u>J Lingo, S Merta</u>	3.	Standard Order - Settlement	NONE 06/25/2007
	<u>S Rieger</u>	4.	Close Docket or Revise CASR	NONE 07/30/2007
		5.		
		6.		
		7.		
Staff Counsel	<u>J Brubaker</u>	8.		
		9.		
OCRs		10.		
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Recommended assignments for hearing and/or deciding this case:		30.		
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		32.		
Full Commission <input type="checkbox"/> Commission Panel <input checked="" type="checkbox"/>		33.		
Hearing Examiner <input type="checkbox"/> Staff <input type="checkbox"/>		34.		
		35.		
Date filed with CLK: <u>05/08/2007</u>		36.		
		37.		
Initials OPR _____		38.		
Staff Counsel _____		39.		
		40.		

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	ED	CT	MM	AG	SK		
		X		X	X		

Prehearing Officer

Commissioners					ADM
ED	CT	MM	AG	SK	
			X		

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.
Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: ED [Signature]
Date: 05/08/2007

Case Scheduling/Rescheduling Advice

Last Revised 05/23/2007 at 3:11 p.m.

To: Commissioner Carter Deputy Executive Director Economic Regulation
 Commissioner McMurrian General Counsel Court Reporter
 Commissioner Argenziano Strategic Analysis & Gov. Affairs Staff Contact - Marshall Willis
 Commissioner Skop Commission Clerk
 Executive Director Competitive Markets/Enforcement
 Public Information Officer Reg. Compliance/Consumer Asst.

From: Office of Chairman Lisa Edgar

Docket Number: 060261-WS -- Application for increase in water and wastewater rates in Lake County by Utilities, Inc. of Pennbrooke.

1. Schedule Information

Event	Former Date	New Date	Location / Room	Time
See Remarks Below		05/23/2007	Tallahassee	3:11 p. - 3:12 p.

2. Hearing/Prehearing Assignment Information

Former Assignments

Hearing Officers

Commissioners					Hearing Exam.	Staff
ALL	ED	CT	MMAG	SK		
		X		X	X	

Current Assignments

Commissioners					Hearing Exam.	Staff
ALL	ED	CT	MMAG	SK		
X						

Prehearing Officer

Commissioners					
ED	CT	MMAG	SK	ADM	
		X			

Commissioners					
ED	CT	MMAG	SK	ADM	
					X

Remarks:

CSRA issued to reflect reassignment of docket to Full Commission and PHO to Administrative.

Case Scheduling/Rescheduling Advice

Last Revised 06/08/2007 at 2:52 p.m.

To:

<input checked="" type="checkbox"/> Commissioner Carter	<input checked="" type="checkbox"/> Deputy Executive Director	<input checked="" type="checkbox"/> Economic Regulation
<input type="checkbox"/> Commissioner McMurrian	<input checked="" type="checkbox"/> General Counsel	<input checked="" type="checkbox"/> Court Reporter
<input checked="" type="checkbox"/> Commissioner Argenziano	<input type="checkbox"/> Strategic Analysis & Gov. Affairs	<input checked="" type="checkbox"/> Staff Contact - Troy Rendell
<input checked="" type="checkbox"/> Commissioner Skop	<input checked="" type="checkbox"/> Commission Clerk	<input type="checkbox"/>
<input checked="" type="checkbox"/> Executive Director	<input type="checkbox"/> Competitive Markets/Enforcement	<input type="checkbox"/>
<input checked="" type="checkbox"/> Public Information Officer	<input checked="" type="checkbox"/> Reg. Compliance/Consumer Asst.	<input type="checkbox"/>

From: Office of Chairman Lisa Edgar

Docket Number: 060261-WS -- Application for increase in water and wastewater rates in Lake County by Utilities, Inc. of Pennbrooke.

1. Schedule Information

Event	Former Date	New Date	Location / Room	Time
Prehearing Conference	07/30/2007	Cancelled	Tallahassee / E-148	1:30 p. - 3:00 p.
Hearing	08/22/2007	Cancelled	Leesburg	10:00 a. - 8:00 p.
Hearing	08/23/2007	Cancelled	Leesburg	10:00 a. - 8:00 p.
Hearing	08/24/2007	Cancelled	Leesburg	10:00 a. - 8:00 p.

2. Hearing/Prehearing Assignment Information

Former Assignments

Current Assignments

Hearing Officers

Commissioners					Hearing Exam.	Staff
ALL	ED	CT	MMAG	SK		
						X

Commissioners					Hearing Exam.	Staff
ALL	ED	CT	MMAG	SK		
		X		X	X	

Prehearing Officer

Commissioners					
ED	CT	MMAG	SK	ADM	
			X		

Commissioners					
ED	CT	MMAG	SK	ADM	
		X			

Remarks:

Settlement approved at 6/5/07 agenda.

Matilda Sanders

PSC-06-0547-PCO-WS

From: Patti Zellner
Sent: Monday, June 26, 2006 3:28 PM
To: CCA - Orders / Notices
Subject: Order / Notice Submitted

Date and Time: 6/26/2006 3:27:00 PM
Docket Number: 060261-WS
Filename / Path: 060261-Order.Ack.Interv.jsb.doc

ORDER ACKNOWLEDGING INTERVENTION

(Okay to issue tomorrow, June 27, 2006)

211

Matilda Sanders

PSC-06-0670-FOF-WS

From: Patti Zellner
Sent: Monday, August 07, 2006 10:33 AM
To: CCA - Orders / Notices
Subject: Order / Notice Submitted 14

Date and Time: 8/7/2006 10:32:00 AM
Docket Number: 060261-WS
Filename / Path: 060261-Order.July.18.jsb.doc

ORDER SUSPENDING PROPOSED FINAL RATES AND
GRANTING INTERIM RATES SUBJECT TO REFUND

attach's online

*Brouiled
+ Clerk Lake.*

ORIGINAL

927 Eagles Landing
Leesburg, FL 34748
September 10, 2006

DISTRIBUTION CENTER
06 SEP 13 AM 7:40

Director, Division of Commission Clerk and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

RECEIVED-PPSC
06 SEP 13 AM 9:45
COMMISSION
CLERK

RE: ~~Docket~~ No. 060261-WS

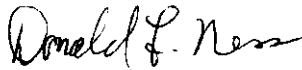
Yesterday, September 9, 2006, we received notice from Utilities, Inc. of Pennbrooke that our water and wastewater rates are increased 41% effective **September 7, 2006** due to an interim rate increase approved by your agency on July 18, 2006.

First, it would seem that our community and the individual residents here have not received timely notice of the increase since it arrived two days **after** the increase became effective. This is not acceptable, and seems to be designed to give the impression that there is nothing customers can do to forestall the increase.

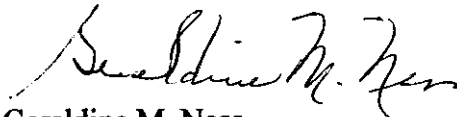
Secondly, an increase of 41% is unconscionable. A small inflationary increase is probably justifiable, but it should not be anywhere near the \$11.09 requested by the utility, nor the \$10.78 interim rate approved by the Commission.

We respectfully request that you carefully review Utilities, Inc. of Pennbrooke for its lack of timely notification to residents of the already implemented interim rate increase and for the excessive amount of that increase.

Sincerely,

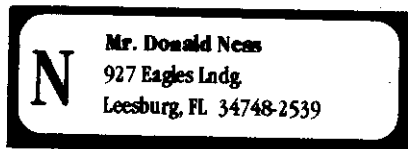


Donald F. Ness



Geraldine M. Ness

- CMP _____
- COM _____
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- GCL 1
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- RCA _____
- SCR _____
- SGA _____
- SEC _____
- CTM _____



ORIGINAL

Edmond & Julienne McAuley
649 Glen Oaks Drive
Leesburg, FL 34748

DISTRIBUTION CENTER
06 SEP 14 AM 7:14

Sept. 10, 2006

Director, Div. of Commission Clerk & Adm. Services
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, Fl. 32399-0850

RECEIVED - FSC
06 SEP 14 AM 9:59
COMMISSION
CLERK

Re: ~~Docket No.~~ 060261-WS

This letter is in regards to the "rate increase" requested by Utilities, Inc. of Pennbrooke.

We purchased this home two years ago, and within 2 days I called the water company to request a testing. The water was nasty! They tested it and stated that it did have some calcium in it but that would be cleared up shortly. We were going to be renting it for a few years so I wanted to be sure that the water was safe. We then went back home to NC.

On Aug. 5th. of this year we moved here on a permanent basis and again called to get the water tested. I had such a layer of sandy grit on the bottom of my coffee pot, it was really grimy. A person came to test it, took a sample and said he would not drink it himself. We found that the Utilities, Inc. of Pennbrooke would not be doing anything to correct this problem because according to them, the water is not contaminated and safe to drink. It is however, very hard water filled with calcium and other "stuff" that affects our plumbing and health! It is corrosive.

We had to invest over \$2000. in a water treatment program in order to insure safe water and to maybe correct whatever damage has been done to our pipes.

As I stated, before we moved I had the water changed to our name, this would have been the end of July. It is now Sept. 10 and we still have not received a bill. Is this company "milking" this bill in order to collect additional dollars? We expected a bill some time ago. I feel this increase is not warranted unless, of course, they will agree to supply safe contaminant free water.

Sincerely,

Edmond & Julienne McAuley
ncmcauley@1internet.us

- CMP _____
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NEED FLORIDA POC

FL 327 2 T
11 SEP 2006 PM



Edmond & Julienne McAuley
649 Glen Oaks Drive
Leesburg, Florida 34748

Director, Div. of Commission Clerk & Adm.
Services
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, Fl. 32399-0850

32399+0850



ORIGINAL

September 12, 2006

DISTRIBUTION CENTER

06 SEP 15 AM 7:05

Director
Division of Commission Clerk and Administrative Services
Florida Public Service Commission
2540 Shuymard Oak Boulevard
Tallahassee, FL 32399-0850

RE: PSC Docket NO: 060261-WS

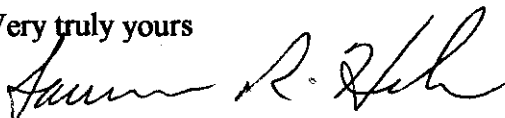
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06 SEP 18 PM 4:20
COMMISSION
CLERK

Dear Director:

We recently received your undated and unsigned Notice of Interim Rate Increase. After reviewing the information I felt compelled to write and express my dismay at this action. I find it to be criminal that the utility company has requested a 41% increase and equally criminal that the Commission, that is in place to protect the consumers from public utilities, has approved a 37% rate increase. A large majority of residents affected are retired and live on fixed incomes or incomes that are adjusted for inflation (2.5 to 4% normally is the most we can expect our income to increase). Rate hikes like this are so big that the extra amount paid per month, in many cases, exceeds the income increase (per month) that retirees receive from Social Security making it harder for them to afford the necessities such as housing, food and medical.

There is no justification for an increase of this size except greed. Please express my feelings to all the commission members and please attempt to do full diligence on future rate increase requests.

Very truly yours


Lawrence R. Huhn

- CMP _____ *956 Eagles Landing*
- COM _____ *Leesburg, FL 34748*
- CTR _____
- ECR 1
- GCL 1
- OPC _____
- RCA _____
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RECEIVED

SEP 15 2006

Florida Public Service Commission
Division of RCA

ORIGINAL

DISTRIBUTION CENTER
06 SEP 15 AM 7:09

September 12, 2006

Director
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399

Subject: Docket No. 060261-WS

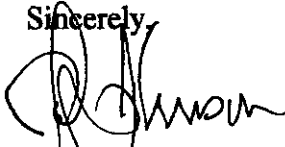
Dear Sir/Madam:

Our beloved Commonwealth of Florida is increasingly becoming the Commonpoverty of Florida. The disparity between the haves and have-nots grows each day. I suspect that anyone connected well enough politically to be a state commissioner, is a member of the haves. Therefore, I imagine this plea will fall on deaf ears. But I'll try.

In the last 12 months, our house insurance premium has risen 88%, despite the fact we have filed no claims with our company. Now, our water company has requested 69% water and 41% sewer increases - with 37% already approved. It is interesting that both of these extraordinary increases are controlled by *Commissions*.

During the time of these 88% and 37% increases, our (my wife and I) income has risen 3 and one half percent. I humbly request that you limit the approved increase to 3 and one half percent.

Sincerely,



Phil Johnson
712 Old Oaks Lane
Leesburg, Florida 34748

RECEIVED 4:28:00
06 SEP 15 AM 10:01
COMMISSION
CLERK

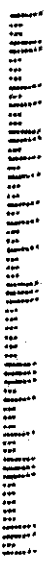
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- SCF _____
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- SEC _____
- OTH _____

PHIL JOHNSON
712 OLD OAKS LN.
LEESBURG, FL 34748



DIRECTOR, Div. OF Commission Clerk & Admin. Services
Florida Public Service Commission
2540 SUMNER OAK BLVD.
TALLAHASSEE, FL 32399-0850

32399-0850



ORIGINAL

Leland G. & Mary T. Rearigh
966 Eagles Landing
Leesburg, Fl 34748
Phone 352-365-2708

RECEIVED
06 SEP 18 PM 4:24
COMMISSIONER
CLERK

Director, Division of Commission Clerk and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Blvd
Tallahassee, Fl 32399-0850

September 11, 2006

Dear Sir:

In Reference to Docket No. 060261-WS, My wife and I oppose the excessive increase in Waste water charges proposed and the interim rates allowed as of September 7, 2006.

A 40% increase is hard to take for us senior citizens that live on a fixed income. Inflation of about 5% is far less than such a huge increase. There must be a way to lower the cost of this service rather than a huge increase that is proposed.

Respectfully,

Leland Rearigh

Leland and Mary Theresa Rearigh.

Mary Theresa Rearigh

- CMP _____
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RECEIVED

SEP 15 2006

Florida Public Service Commission
Division of RCA

ORIGINAL

730 Grand Vista Trail
Leesburg, FL 34748-8162

September 13, 2006

DISTRIBUTION CENTER
06 SEP 18 AM 7:25

Director, Division of Commission Clerk and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

RECEIVED 0850
06 SEP 18 AM 9:37
COMMISSION
CLERK

Dear Sir:

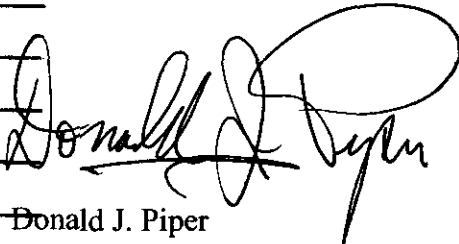
Re: Docket No. 060261-WS

I am writing to strongly protest both Utilities of Pennbrooke's requested wastewater rate increases and the Commission approved rates for this facility in this regard. These rate increases are excessive and outrageous considering that they are, on an average, 40 % higher than current rates for the Pennbrooke Fairways community. This, when average cost-of-living increases in Florida and nationally are running to an average of 5%. How either Utilities of Pennbrooke or the Commission can justify rate increases of this magnitude is certainly beyond the realm of reason.

Pennbrooke Fairways is a retirement community. The homes here average in value from \$125,000 to \$350,000. Most, if not all of the residents of this community live on fixed income. A major portion of that income is based on Social Security benefits. The forecasted COLA increase for Social Security benefits for 2007 is 2.3%. On this basis, and considering other burgeoning cost increases for power, transportation, health care, etc., many retirees will have to reconsider the economic viability of remaining as residents in our community.

I therefor urge you as Director, and the Florida Public Service Commission as a body to reconsider approving this exorbitant and devastating water rate increase. A lot of retired persons are going to suffer greatly otherwise.

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- SEC _____
- OTH _____


Donald J. Piper

Don and Margaret Piper
730 Grand Vista Trail
Leesburg, FL 34748-8162

ORLANDO FL 328
14 SEP 2006 PM 4 L



Director, Division of Commission Clerk and Administrative
Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

32399+0850



ORIGINAL

Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

RECEIVED - FPSC
05 SEP 19 AM 11:08

Att: Director of Commission Clerk and Administrative Services

COMMISSION
CLERK

Robert A Casazza
449 Glen Arbor Lane
Leesburg, Florida 34748
Account # 00691 081017 2

060261-WS

Re: Notice of Interim Rate Increases

Gentlemen:

After having calculated your Interim increases I found that your indentation is to increase them by upwards of 37+%.

People such as me live on a fixed income and I believe this to be excessive. Please reconsider.

Very truly yours


Robert A Casazza

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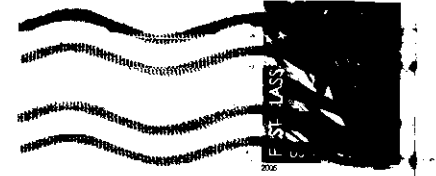
RECEIVED

SEP 19 2006

Florida Public Service Commission
Division of RCA

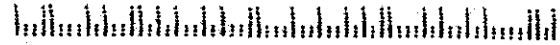
Mr. & Mrs. Robert A. Casazza
449 Glen Arbor Lane
Leesburg, FL 34748

ORLANDO FL 328
15 SEP 2006 PM 1 T



Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

32399+0850



ORIGINAL

32833 Timberwood Drive
Leesburg, FL. 34748
September 25, 2006

DISTRIBUTION CENTER

06 SEP 27 AM 7:53

Director, Division of Commission Clerk and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

RECEIVED: FPSC
05 SEP 27 AM 9:33
COMMISSION
CLERK

Re: Docket No. 060261-WS

Gentlemen:

Utilities, Inc. of Pennbrooke has recently informed our community of significant increases in Wastewater and General Service rates for our community. The increase is slightly over 37%. The rate raise appears to be extremely high considering the general inflation rate. I assume that the rate must reflect vast improvements of which the community has not been made aware. Again depreciation rates resulting from the two changes of ownership could be a source of increased costs. The maximum sewerage rate per month is now \$37.68, up from the prior rate of \$27.45.

One problem is with the 10,000 gallon water consumption cap. The average use of water coming into homes is more like 3,000 gallons per month. As you are probably aware Pennbrooke Fairways is an over 55 senior community. The average number of people per household is less than two and is probably decreasing. If the cap went down then I would suspect the base rate would increase to make up the difference. The snowbirds are the ones really getting hurt by the high cap. A lower cap would be more fair I think.

From our 2000/2001 rate case I am aware that the commission considers Pennbrooke Fairways to be a large user of water. It depends on your perspective. Now that the community we built out we are expected, really required, to keep our lawns in reasonable shape. A single irrigation of a yard uses between 1100 and 1500 gallons. In these drought times, six to eight irrigations per month is not unexpected. The usage of 10,000 gallons or more of water per month would be the norm when things are so dry.

All excuses aside would you please send to our property manager sufficient information to judge the validity of the utility's request for the rate change. If the dollars add up as the utility claims, then I would think the community would feel they haven't gotten the short end of the stick. Our property manager's address is Ms. Roberta Dill, Pennbrooke Fairways, 32403 Countryside Blvd., Leesburg, FL, 34748.

- CMP _____
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- OPC _____
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- SGA _____
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- OTH _____

Sincerely yours,

Joel Witt
F. Joel Witt

F. Joel Witt
32833 Timberwood Dr.
Leesburg, FL 34748-8140

ORLANDO FL 328
25 SEP 2006 PM 1 L



Director, Division of Commission Clerk
and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

32399+0850



ORIGINAL

Pennbrooke Homeowners' Association, Inc.
32403 Countryside Boulevard ♦ Leesburg, FL 34748
(352) 360-1001 Fax (352) 360-1071

RECEIVED-FRSC
06 OCT -2 AM 9:16

September 28, 2006

ATT: Director
Division of Commission Clerk and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

COMMISSION
CLERK

DISTRIBUTION CENTER
06 OCT -2 AM 7:

RE: Docket No. 060261-WS

Dear Director:

On behalf of the members of the Pennbrooke Homeowners Association, Inc., this correspondence serves as a formal objection to the proposed 37% rate increase requested by Utilities of Pennbrooke, Inc.

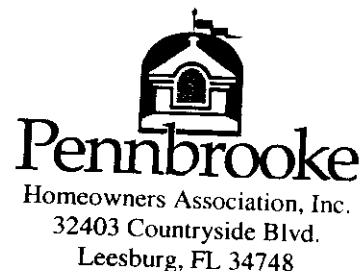
Pennbrooke Fairways is a 55+ community. The majority of our residents are retired and many are living on a fixed income. An increase of this proportion would play a substantial role in necessitating an increase in the Association's operating budget. This increase will be passed on equally to all residents by raising their monthly Association fee. In addition, their monthly water bill will increase for their homes. Combined with the other costs increases (electricity, gas, food, etc.), this 37% increase (if approved) will present a severe financial hardship to many of our residents – especially our most elderly.

The residents of Pennbrooke Fairways have been good neighbors to The Utilities of Pennbrooke, Inc. We've learned to live with the odor and noise coming from the plant. We've learned to live with poor water pressure and brown (at times) or cloudy water. Our roads are privately owned and we have paid thousands of dollars to repair damage to our roads done by the large trucks and tankers that come to the plant. As good neighbors, please have compassion and understanding for the residents of our community when considering this rate increase.

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Sincerely,

Fabian Raab
Fabian Raab, President
The Board of Directors for Pennbrooke Homeowner's Association, Inc.



ORIGINAL

October 2, 2006

RECEIVED - FPSC

06 OCT -5 AM 9:13

COMMISSION
CLERK

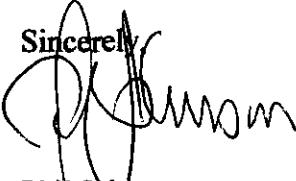
Director, Div. of the Commission Clerk & Admin. Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399

Subject: Docket No. 060261-WS, Utilities, Inc. Of Pennbrooke

Dear Sir/Madam:

My old Economics professor taught us to invest in companies whose profit margin was better than the interest you could receive if you put your money in the bank. The highest savings account interest rate in the country, according to the Orlando Sentinel this week, was 5.51%, in Reston, Virginia. The Utilities, Inc. Of Pennbrooke posted a profit of 12.4%, ending May, 2006. That is over twice the current *best* rate. You have approved an interim increase that pushes their profit margin to 25.6%, almost five times the current best rate. They have asked for approval to increase their profit to an incredible 31.6%!

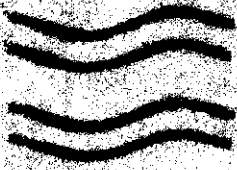
In the face of enormous cost increases coming from all directions, many of us in this small, built-out community of Pennbrooke Fairways are struggling to hold on to our Florida retirement homes. We try to manage our way around modest increases. But exponential increases, like this and our house insurance, are forcing people out (11 homes for sale on our street alone, right now). I implore you to picture your parents living in this community and oppose these requested increases.

Sincerely


Phil Johnson
712 Old Oaks Lane
Leesburg, Florida 34748

PHIL JOHNSON
712 OLD OAKS LN.
LEESBURG, FL. 34748

- CMP _____
- COM _____
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- SEC _____
- OTH _____



S. ROMA

ORIGINAL

T. J. M. BUCK

Application for a Rate Increase in Lake County by
Utilities, Inc. of Pennbrooke

DOCKET NO. 040201-WS

Name Loren D. DeWall

Address 329 Reachwood Drive

Leesburg, Fl 34748

If you wish to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-311-0609.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

10-17-06


I feel rates should not be increased until the low water pressure problem throughout the community is addressed.

The neighbors property and our property have our water meters located side by side, and I think they share a single undersized supply line from the main.

We cannot both sprinkle at the same time, and even when only one is sprinkling the pressure drops in both houses.

SOLUTION: Install separate water supply to each meter.

- CMP
- GOM
- CTR
- ECR
- GCL
- OPC
- RCA
- SCR
- SGA
- SEC
- OTH

 **Mr. Loren D. Dewall**
329 Ranchwood Dr.
Leesburg, FL 34748-8125



2005 PM 1 1

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

32399-7013 C001



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Application for a Rate Increase in Lake County by
Utilities, Inc. of Pennbrooke

RECEIVED FPSC
06 OCT 13 AM 9:47
COMMISSION
CLERK

DOCKET NO. [REDACTED]

Name William Carroll
Address 841 Eagles Landing
Leesburg, FL 34748

If you want to let the Public Service Commission know how you feel about this case you may fill out our comment form and return it by mail, or send a fax to [REDACTED].
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS	
I can see why an increase in water rates could be necessary, and the increase that	
Utilities, Inc. of Pennbrooke is asking for doesn't seem out of line. However, an increase	
of over 50% for the wastewater service is way out of line. Also living here in Florida,	
watering the lawn is a must at certain times of year and the wastewater service is based	
on how much water is used with no consideration for that which goes for irrigation. I	
think that if this increase is approved, Utilities, Inc. of Pennbrooke should have to install	
separate meters for household water usage and irrigation usage at each home. I	
think that if separate meters are not installed, it isn't fair for the	
rest of us to have to pay for wastewater service on water that is being used on our lawns.	
CMP	_____
COM	_____
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GCL	<u>1</u>
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RCA	_____
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OTH	_____

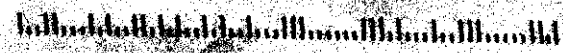
Fold and tape - see back for address

C
Mr. William Carroll
841 Eagles Lndg
Leesburg FL 34748

USA 20
OCT 2008 PM

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

32399+7019 0001



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ORIGINAL

Application for a Rate Increase in Lake County by
Utilities, Inc. of Pennbrooke

RECEIVED-FPSC

06 OCT 16 AM 8:50

DOCKET NO. [REDACTED]

COMMISSION
CLERK

Name James Hextable
Address 32925 Enchanted Oaks Lane
Leesburg, Fl. 34748

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-900-511-0009.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

Several Considerations

Service to the community has left many questioning ANY increase due to inadequate water pressure when demand is high.

Safety is questionable if a fire occurs during any high demand period. Would sufficient water be available at the hydrant. A water tower at northeast area of the community would alleviate the problem.

Let's enter the discussion when we note that the wastewater is presently "GIVEN AWAY" and the residents are REQUIRED to subsidize these users. These users should pay something for the water. Any other solution seems unfair.

CMP
COM
CTR
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OTH



Jim & Edrie Huxtable
32925 Enchanted Oaks Ln.
Leesburg, FL 34748-8178

14 OCT 2006 PM 1 T



Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

32399-0850 CG01



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such a case. R. E. Leonard
 increase its role in
 allowing the ability to
 home, much less consider
 a necessary fee on a vacant
 utility the night because
 of Florida can give a
 protecting the citizens
 arguably representing
 a do not have now a group
 Quite frankly members,
 Re: Docket # 060261-WS

VS226



11-01-06
 Director
 of PSE

COMMISSION CLERK

06 NOV - 3 AM 9:02

RECEIVED PSE

ORIGINAL



Richard Leonard
 32804 Oak Park Dr.
 Leesburg, FL 34748-8122

ORLANDO FL 328

NOV 2006 PM 6 T



Director Div. of the Comm.
 Clerk & Adm. Services
 Florida PSC
 2540 Shumard Oak Blvd.
 Tallahassee, FL 32399-0870

32399-0870 CO01



ORIGINAL

DISTRIBUTION CENTER

06 DEC -4 AM 7:44

32833 Timberwood Drive
Leesburg, FL 34748
November 27, 2006

RECEIVED 11:00
06 DEC -4 AM 10:12
COMMISSION
CLERK

Director, Division of Commission Clerk and
Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0870

Re: Docket No. 060261-WS

Gentlemen:

This is a follow up to my letter of September 25, 2006 concerning the referenced docket action. Additional information provided by you suggests that another letter is appropriate.

Since this letter is rather long, I shall first summarize the significant recommendations which I consider pertinent to the subject rate cases. These are numbered below. Some of the items are judgmental; however Item 2 is so strongly supported that this change should definitely be incorporated after providing more supporting data should the Commission require it.

1. The guaranteed return on capital of 8.36% with little or no risk is significantly greater than that available from stock, bonds and preferred stock. An upper limit on such instruments in today's environment and for the near term future is 7.50% or less. It is recommended that the return on capital be set set at 7.50%.

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2. The test year of 2005 is shown conclusively to be a non-typical year in that the rainfall was much greater throughout the year than for the years 2004, 2005 and 2006. This resulted in a significant decrease in water usage and utility profits. Any rate increases based on the water usage in 2005 solely are shown to leads to excess profits. Using average water usage based on the average for the last three years from typical but limited data, water consumption was calculated. It is recommended that the predicted water usage based on averaging be used in calculating the income for the utilities.

3. The utility used a factor of 0.8 for the proposed rates per 1,000 gallons of water usage in figuring the income. The bases for doing this were not found in the MFRs. Pending the justification for using such a factor, it is recommended that the factor of 0.8 on income from water usage not be used.

4. Using the average water consumption, the current rates for the water facility were shown to be more than adequate. It is recommended that the rates for the water facility be unchanged.
5. It was shown tht the current waste water rates are inadequate for providing a fair profit for the utility. New rates were calculated. A base facility charge of 9.61 per month and a gallonage charge of \$2.38 per 1000 gallons, limiter to 10,000 per month were found to produce a return on capital of 7.50%. A base facility charge of \$9.86 per month and a gallonage charge of \$2.48 per 1000 gallons, limited to 10,000 gallons per month were found to produce a return on capital of 8.36%. It is recommended that the base facility rate be increased to \$9.61 per month and the gallonage charge per 1000 gallons, limited to 10000 gallons per month be increased to \$2.38.

I did examine the application and MFRs provided by you to our local library. It would seem much more convenient if the report had been provided to our local homeowners' association and if such was the case I am sure it would be reviewed by many more residents. Nevertheless I did review at length the document and presented some thoughts at the Customer Meeting with the Public Service Commission Staff on October 10, 2006. A copy of my notes is enclosed.

First I have a few comments on the the notes. I examined the application again to make sure I had understood the cost for preparing the document correctly. The cost was correctly stated (rounded off). Dividing the expense by 4 as done in the application really does not do much to ameliorate the comments I provided in Item 2 of my notes. Perhaps I should add Walmart to the list of Item 7. Walmart returns 5.3%. Bonds currently issued by good companies certainly do not yield even 7.5%. Preferred stock are often about the same as bonds. I would think the Public Service Commission should examine again the return of 8.36% sought by the utility considering today's business atmosphere. Of course stock values rise and fall but the returns for mature businesses are remarkably stable and they usually don't pay out much of the profits they do make. Preferred stocks and bonds do better but seldom yield over 7.5% for new issues as noted above.

It is well known that water usage varies with how much it rains and when it rains. Generally the summer months are very dry and require extensive watering. Rainfall may increase greatly during the hurricane season but only so much is really helpful to yards. This summer was especially dry. I am enclosing a picture of the pond back of my home.

The green grass to the right is the golf course which is watered regularly. The left is the unwatered rough. Even though there has been a bit of rain since the picture was taken, a picture taken today would look the same. It is estimated that as a community we use four to five times as much water in watering our lawns as for household purposes. In some instances where the yards are larger the factors would probably be six to eight.

I wish now to address an issue which the current procedure for utilities to seek an increase in rates does not well address. The issue is the way in which the MFRs address the variance in rainfall in a given year. Of course they don't at all. A test year is chosen to form the basis for justifying a rate increase. In both 2001 and 2006 the proposed rate increases were based on the previous year's financial experience. A utility would be unimaginative if they chose a test year other than one in which there was lots of rainfall with subsequent less usage of water, thus diminishing income and profits. The current MFRs are a typical example of this whether done purposely or not.

To evaluate the impact of the above comments I examined the water usage by several of the residents in our community for the first nine months of last year (the test year) and the first nine months of this year. The data examined were from a rather diverse group. Some used a lot of water, others a surprisingly small amount; some stayed in the community year around while others were away three to six months; one had a separate meter to measure the waste water consumption. This year has been really dry, especially April through September. A comparison of water usage revealed an increase of between 23 and 58% for the first nine month of this year over last year (the test year). One resident had a 184% increase which was factual but not typical in my judgment. The average of the remaining was a 35% increase in water usage for the first nine months of this year over the first nine months of last year, the test year.

One should now attempt to answer the question of what the increased water usage has to do with the MFRs. First it is assumed that this year water usage was that of last year which was used in the MFRs. Since the water usage for this year is not completely available, an examination of available data suggests that the 35% increase would decrease to 28% for the full year.

The MFRs gives the number of bills as a function of gallons consumption in multiples of 1000 gallons. These results are given below. Bills for 10,000 gallons of water or less are those listed since the concern here is mainly waste water.

Consumption Level (gallons)	Number of Bills
0	1054
1000	697
2000	1061
3000	1145
4000	1109
5000	1042
6000	1144
7000	1033
8000	952
9000	864
10000	761

Total Bills: 10862
Total Water Consumption: 52,997,000 gallons

It is not obvious exactly how this table is determined. Since there are bills with zero consumption it is judged that what is meant is between 0 gallons and 1000 gallons, etc; thus probably underestimating the actual consumption. Only the first 10,000 gallons are used since any increase in water usage would not result in any additional income for the waste water facility.

With the consumption increased by 28% as discussed above the above table becomes

Consumption (in gallons)	Increase in Consumption (in gallons)	Bills	Total Increase in Consumption (in gallons)
0	0	1054	0
1280	280	697	195,160
2560	560	1061	594,160
3840	840	1145	961,800
5120	1120	1109	1,240,080
6400	1400	1042	1,458,800
7680	1680	1144	1,921,920
8960	1960	1033	2,024,680
10240*	2000	952	1,904,000
11520*	1000	864	864,000
<u>12800*</u>	0	761	0

*10,000 gallons limit

Total Billed Increase
in Consumption (gallons) = 11,164,600

At the current rate of \$1.96 per 1000 gallons for waste water there is an extra income of \$21881.44 which almost doubles the profit for the year. However, the income is still not adequate, justifying an increase for the waste water rates.

The water rates may also be addressed using the above table. The increased consumption of 11,164,600 gallons are charged at \$1.61 per 1000 gallons netting an additional income of \$17,975. The total water consumption becomes 153,150,000 gallons. After subtracting the usage for 10,000 gallons or less, the remainder is 22,337,000 gallons, which at \$2.01 per 1000 gallons produces an additional income of \$44,987. The total income for water is increased by \$62,962 which more than doubles the profits for 2005. Based on the return on investment of 8.36% on \$657,990 or \$55,008, an excess profit of over \$62,000 would occur. In this calculation the cost of producing the extra water is not estimated and would perhaps tend to reduce the excess profits somewhat. This evaluation indicates that any increase in water rates would actually be hard to justify had a more wet test year been used.

Returning to the proposed waste water rates and using the estimated 28% increase in billable water consumption amounting to 11,164,600 gallons, the increase in income is \$39,523 above that projected in the MFR. Disposing of the excess waste water probably has some cost. The utility would know this cost and it will therefore not be estimated here. I was not able to discern from the MFRs if the recycled waste water was sold to The Club at Pennbrooke (the golf facility here a Pennbrooke). As I read the MFR some 32 million gallons was provided to the Club. If this usage is divided by the number of bills issued (14812), this suggests that each household used almost 2200 gallons a month for household consumption. Dividing by the number of homes with sewerage service (1238) then by 12 yield the same usage within 0.2%. The 2200 gallons per month for household usage is probably a lower bound value. The utility should know this value more precisely. This suggests that the base rate and gallonage should be revisited to make it more fair to snowbirds which are here perhaps only six to eight months.

The impact of using the proposed rates for waste water will now be addressed assuming the 28% increase in consumption. The base cost for 14,812 residential bills (as reported in the MFR) at \$11.85 produces an income of \$175,522. The non-residential income per the MFR add \$10,552 with miscellaneous income adding \$2029. Assuming an increase of 11,164,600 gallons of the usage stated in the MFR (52,997,000 gallons), the usage becomes 64,161,600 gallons. At \$3.54 per 1000 gallons the income is \$227,130. The consumption for the 3950 billings which exceed a usage of 10,000 gallons per month is another 39,500,000 gallons. This produces a revenue of \$139,830. The total revenue is \$555,065. With an operating expense of \$346,529 the return on capital is thus \$208,536. Percentage wise this produces a return of 19.1% using the revised capital value in the MFR of \$1,089,232. In conclusion the above discussions show that the test year used in the MFR most likely leads to excess profits for both the facilities in coming years.

Another issue is the feasibility of using 80% of the proposed waste water cost per 1,000 gallons of \$3.54, (i. e, using \$2.83) when calculating the revenues. In the above discussion this would reduce the return on capital by \$73,392. The return on capital would then be \$135,144 or 12.4%. In the MFR the use of the \$2.83 reduces the income by \$68,961 which if added to the income of \$463,944, as noted in the MFR, produces a return on capital of \$186,376 or 17.1%.

The dry months here are usually May through August assuming a hurricane doesn't occur. In which case August could be considered wet. Below are some water usage data from a rather typical household. The usage starting in 2003 and ending with this year for the months of May, June, July, and August are presented.

YEAR	USAGE IN GALLONS				
	MAY	JUNE	JULY	AUGUST	AVERAGE
2003	9,039	15,592	7,782	7,330	9,936
2004	12,266 ^b	12,259	13,811	8,300	11,659
2005	7,129	8,479	8,008	7,810	7,857
2006	7,658	15,259	15,831	10,458	12,302
AVERAGE	9,023	12,897	11,358	8,475	10,438
<u>AVG./--^a</u>	27	52	42	8.8	33

^aThe AVERAGE for a year divided by the 2005 usage minus 1, expressed as a percent.

^bSee footnote d in the table below.

Several observations may be made from this table. Obviously the year 2005 is not representative of the other years. The rain making hurricanes did not occur in 2006 as in previous years but some rain did occur (an inch or so). The year 2005 was not a typical year for rainfall with a consistent indication of considerably less rainfall thus exaggerating the utilities need for a raise in utility rates. Certainly this table tends to invalidate the use of the year 2005 as a harbinger for future years.

The question is now raised as what would be a fair way to set the water rates - fair to the utility and fair to the users. One can assume that 2006 is not a typical year since little or no rain from hurricanes occurred. However the data from the other eight months of the years presented in the above table may be helpful. The first table below

presents consumption data for the first four months of 2003 through 2006; the next table contains the consumption data for the last four months of 2003 through October, 2006.

YEAR	USAGE IN GALLONS				
	JANUARY	FEBRUARY	MARCH	APRIL	AVERAGE
2003	9,471	3,199	7,950	3,644	6,066
2004	11,184	7,090	10,000 ^c	12,266 ^d	10,135
2005	9,031	10,104	4,261	5,101	7,124
2006	20,940 ^a	8,448	8,560	8,062	11,502
AVERAGE	12,657	6,798	7,692	7,268	7,254
<u>AVG./--b</u>	40	-33	81	43	11

^aAn irrigation nozzle broke accounting for some of this usage.

^bThe AVERAGE for the years divided by the 2005 usage minus 1, expressed in per cent.

^cThe meter was not read; this usage was apparently assumed by the utility.

^dThe meter was not read, 0 water usage was charged. The meter was read the next month with two months usage charged; this usage is equally divided between this month and May given in the table above.

YEAR	USAGE IN GALLONS				
	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	AVERAGE
2003	7,658	11,000	14,229	13,900	11,697
2004	6,409	8,062	10,701	11,701	9,218
2005	6,490	7,398	12,289	9,930	9,027
2006	7,331	13,373	(not available)		10,352(2)
AVERAGE	6,852	8,820	12,406(3)	11,830(3)	10,074
<u>AVG./--a</u>	5.6	19	1.7	19	12

^aThe AVERAGE for the years divided by the 2005 usage minus 1, expressed in per cent.

Observations for the four years may now be made. First, the total water usage for each year is given below.

YEAR	TOTAL USAGE (in gallons)	YEAR 2006/YEAR 2005 minus 1 (%)
2003	110,794	18
2004	124,049	32
2005	93,752	0
2006 (first 10 months)	115,920	24 ^a
		25 (average of 3)

^aIf the values for November and December are taken as the average for the other 3 years, November becomes 12406 and December becomes 11843 gallons which increases the year to an estimate of 140,169 gallons. The percentage increase over 2005 becomes 50 with the average of the three non-zero values becoming 33.

Once again the above table demonstrates that the test year, 2006, is not representative of general water usage. In eleven of the twelve months the average water usage exceeded that of 2005; especially for the high water usage months of May, June and July. No hurricanes or associated rains occurred in August of this year; this is well borne out considering that such events did occur in previous years. The year 2005 did have considerable rain throughout the year, noting that the water level in the pond discussed above never got below the divider shown in the picture. The high value for January 2006 includes an irrigation nozzle break which went undetected for an unknown number of uses, but less than four. If the 20,940 value is off by 10,000 of what it should have been, such a value would decrease the average by less than 1000. The conclusions drawn would not be impacted.

Now where does this discussion leave the situation? The author has always believed that when raising an issue at least some resolution must be set forth. Such a resolution is suggested below.

First the desired return on investment of 8.36% is not consistent with other investment instruments. This is discussed in a previous paragraph It is recommended that the utility be allowed a return on investment of 7.5%.

Basing the water usage on a test year has shown to be folly. To obtain a fair water usage estimate a more fair method must be found. Basing the usage on the average of prior years would at least address the issue; how many prior years can be best determined by evaluations of data which is readily available. It is recommended that water usage estimates going forward be based on prior year averages.

The factor of 0.8 on the gallonage charge does not seem to be justified, or to say the least the basis for the 0.8 factor is not well explained. The usage of 0.8 makes a difference of tens of thousands of dollars, which most likely would lead to excess profits for the utility and to the detriment of the users. It is recommended that the factor of 0.8 on gallonage charges not be used pending reevaluation and justificatin.

The author may be rather presumptuous but an evaluation of potential water rates is now set forth based on prior year averages as recommended above. A return on investment of 7.5% is taken as adequate. Using the investments of \$657,990 for the water facility and \$1,089,232 for the waste water facility the receipts above cost are \$49,349.25 and \$81,692.40. The average water usage for the years 2003, 2004 and 2005 are not known to the author so the average usage for the data presented in the above table will be applied as follows. The average based on the three year data given above will be used. Since the 2005 total usage is given in the MFR as 119,648,000 gallons from 14,959 billings, this number will be taken as the total water usage for 2005. Since for three years presented above the average water usage is 109,532 gallons for 12 billings; the average water usage for 14959 billing is 136,540,000 gallons which is only 14% more than claimed for 2005. Actually several households should be examined to come up with more precise data. Calculations can now be made.

First the water rate will be estimated. It is assumed that a constant percentage increase is desired for the base rate and the rate per 1000 gallons. The table below is constructed similar to the second table of this letter.

Consumption (in gallons)	Bills	Total Consumption (in gallons)
0	1054	0
1140	697	749,580
2280	1061	2,419,080
3420	1145	3,915,900
4560	1109	5,057,040
5700	1042	5,939,400
6840	1144	7,824,960
7980	1033	8,243,340
9120	952	8,682,240
10260	864	8,864,640
(10000) ^a	(864)	(8,640,000)
11400	761	8,675,400
(10000)	(761)	(7,610,000)
Total	10862	60,371,580
(Total)	(9237)	(59,081,540)

^aThe footnote is on the next page.

^aThe numbers in parentheses establish the consumption for 10,000 gallons. The differences in totals are carried over to greater than 10,000 gallons in billing and consumption (i.e., 1,290,040 gallons in consumption and 1625 bills are carried over).

For the water facility the MFR reports that 14975 bills were issued. As established above the total water consumption is taken as 136,540,000 gallons. Thus 59,081,540 gallons will be billed at the rate for the first 10,000 gallons of consumption and 77,458,000 gallons will be billed at the rate for over 10,000 gallons consumption. The MFR also reports a non-residential income of \$58,051 and miscellaneous income of \$2239 for 2005. The operating expense in the years under consideration is estimated at \$312,777. The MFR requests an income of \$367,785 to produce a return of 8.36% return on capital (i.e., \$55,015).

The income will now be calculated for the water facility using the current rates based on the above information.

14975 bills at \$5.56 per bill =	\$83,261
59,081,540 gallons at \$1.61 per 1000 gallons =	\$95,121
77,458,000 gallons at \$2.01 per 1000 gallons =	\$155,691
Non-residential income =	\$58,051
Miscellaneous income =	<u>\$2,239</u>

Total Income = \$394,363

The income for water is \$26,571 more than required to produce a return on capital of 8.36%. In fact the return is \$81,586 which produces a return on capital of 12.4%. This is not surprising since the water rates established in 2001 were somewhat high. This firmly establishes that an increase in water rates is not justified.

The rates for waste water will now be addressed. As shown above there are 9237 bills for a total of 59,081,540 gallons of water. There remains 5575 bills which equal or exceed 10,000 gallons of water usage. This gives 55,750,000 gallons of water subject to waste water charges. The MFR lists \$17,003 and \$10,552 income for non-residential usage - the smaller value is used in the calculations below. Miscellaneous income is estimated at \$2,029.

As above the income based on the current rates will be calculated.

14812 bills at \$7.85 each = \$116,274
 59,081,540 gallons at \$1.96 per 1000 gallons = \$115,799
 55,750,000 gallons at \$1.96 per 1000 gallons = \$109,270
 Non-residential charges = \$10,552
 Miscellaneous income = \$2,029

Total Income = \$353,924

The expenses as revised from the 2005 expenses and given in the MFR are \$346,529. Obviously the income based on the current rates are insufficient.

The income based on the rates proposed by the utility are calculated next.

14812 bills at \$11.85 each = \$175,522
 59,081,540 gallons at \$3.54 per 1000 gallons = \$209,149
 55,750,000 gallons at \$3.54 per 1000 gallons = \$197,355
 Non-residential charges = \$10,552
 Miscellaneous income = \$2,029

Total Income = \$594,607

Here the return on capital is \$248,078 or 22.8% (i.e., 248,078/1,089,232) which is best described as atrocious.

The income based on The Commission's Approved Interim Rates are now presented.

14812 bills at \$10.78 each = \$159,673
 59,081,540 gallons at \$2.69 per 1000 gallons = \$158,937
 55,750,000 gallons at \$2.69 per 1000 gallons = \$149,968
 Non-residential charges = \$10,522
 Miscellaneous income = \$2,029

Total Income = \$481,129

Here the return on capital is \$134,600 or 12.4%. This is still 50% greater than that suggested above.

Assuming a constant ratio between the base rate and rate per 1000 gallons is desirable, a rate producing the desired return may be found by trial and error. The results assuming the recommended rate of return on capital of 7.5% are given below.

14812 bill at 9.61 each = \$142,343
 59,081,540 gallons at \$2.38 per 1000 gallons = \$140,614
 55,750,000 gallons at \$2.38 per 1000 gallons = \$132,685
 Non-residential charges = \$10,522
 Miscellaneous Income = \$2,029

Total Income = \$428,193

Here the return on capital is \$81,664 or 7.50%. This represents an increase of 22.4% for the current base rate and 21.4% for the current rate per 1000 gallons.

The return on capital of 8.36% as requested by the utility was also evaluated and these results are given below.

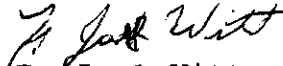
	14812 bills at \$9.86 =	\$146,046
59,081,540 gallons at \$2.43 per 1000 gallons =		\$143,568
55,750,000 gallons at \$2.43 per 1000 gallons =		\$135,473
	Non-residential Income =	\$10,522
	Miscellaneous Income =	<u>\$2,029</u>
	Total Income =	\$437,638

Here the return on capital is \$91,109 or 8.36%. This represents an increase of 25.6% for the current base rate and 24% for the current rate per 1000 gallons.

The Commission may wish to have more data evaluated for determining the average water consumption for use in the income evaluations. The author can request additional data from households, evaluate it and provide that to the Commission. I would think the utility would have this information readily available. After all, the data are only water usage listed by month for say 3 or 4 years from an agreed upon number of households considered as representative.

I appreciate any consideration you may wish to give the contents of this letter. My intent is to simply assure that the utility makes a fair return on capital and that the consumers pay a fair and just price for the services provided. I shall be happy to discuss any parts of this letter which are not clear or need to be expanded upon with your staff. My telephone is (352) 314-3964.

Sincerely yours,


F. Joel Witt

THOUGHTS AS PRESENTED AT CUSTOMER MEETING WITH PUBLIC
SERVICE COMMISSION ON OCTOBER 10, 2006 (prepared by Joel Witt)

1. I sorted through the Minimum Filing Requirements (MFRs) provided at the local library by the commission. That means I looked at every page and didn't understand most of them.
2. I noticed several items of interest. One which intrigued me was the cost to prepare the document itself. The cost was \$170,00 and included consultants charging up to \$185 per hour and lawyer fees of \$275 per hour. I guess I wondered if such a cost could be expensed. \$170,000 is 26% of the combined revenues of the water system and waste water system and is twice the combined profits in the year of interest.
3. The number of ERCs for water was taken as 1452 at least in some calculations. For waste water the ERCs was taken to be 1250. There are 1238 housing units in Pennbrooke. An allowance for around 250 ERCs for common property for water seems somewhat large. In 2001, 10 ERCs were used.
4. In 2001, the water base was \$396,269, while the waste water base was \$790,364. For 2006, the waste water base was \$1,045,711, up from 1,024,914 in 2005. I didn't record the water base as I was more interested in the waste water. I suppose maybe the increase in base of 32% over 2001 is reasonable considering the housing units increased by around 57% depending on whose numbers are used.
5. The bottom line for the MFR is that the utility is requesting a return of 8.36% on the base (i.e., investment) of \$1,045,711 or \$87,473. In 2005 the return on investment was around 2.3%. Revenues are expected to be around \$568,000, based on 1238 units with 8,178 gallon per month consumption. A profit of \$87,473 on a revenue \$568,000 is 15.5% which is probably obtainable. For 10,000 gallons per month consumption, the revenue would be \$669,000 yielding percentage of 13%.
6. It should be noted with the proposed rates the waste water base rate has more than doubled since the year 2000. For 10,000 gallons consumption the rate would increase by a factor of 2.5.
7. The return of 8.36% needs to be addressed. A regulated utility is a company after all. What company can guarantee a return on investment of 8.36%? In 2005 GE returned 5.65%, Home Depot returned 6.6%, Pfizer returned 4.7%, Duke Energy returned 7.1%, Xerox returned 6.4% and Intel returned 5.6%. The S & P 500 Index averaged a return of around 6.2%. I believe that answers the question "what company can guaranteed a return on investment of 8.36%".
8. I recommend the Public Service Commission carefully reevaluate the return on investment allowed for regulated utilities.





Pennbrooke Fairways, Inc.

32900 Countryside Blvd.
Leesburg, Florida 34748

December 7, 2006

Florida Public Service Commission
Division of the Commission Clerk & Administrative Services
2540 Shumard Blvd.
Tallahassee, FL 32399-0850

Subject: Docket No. 060261-WS, Utilities, Inc. of Pennbrooke

Gentlemen:

I spoke at the meeting held by the FPSC staff at Pennbrooke Fairways during the evening of October 10, 2006 at 6:00PM. The staff provided a clear picture of Utilities, Inc.'s intent for reuse water supplied to the Club's golf course. The staff stated that Utilities, Inc. may begin to charge the Club for reuse water. They may however, only at your direction.

Utilities, Inc. purchased the Pennbrooke facility in 2003. The contract (portion attached) advises that there shall be no cost to the Club for reuse water for a period of two years after the contract is signed. There has been no charge given to date. It also states that only if the FPSC caused or approved Utilities, Inc. to charge the Club for reuse water, would the Club be required to pay for it.

The reuse capacity was to be provided to the Club at a volume of 64 million gallons per year and it is so approved by the St. Johns River Water Management Authority. Utilities has never provided a volume at that level since they have taken over the treatment facility. The build out of homes in this community was more than 85% complete in 2003 and built out in 2004. There was sufficient wastewater to meet the reuse water requirement. Utilities should meet the required annual volume before being allowed to charge the Club for reuse water. Utilities knew the condition and capability of the facility when it was purchased. The Club received reuse water from the treatment facility on a regular basis from the previous owner.

The Club also uses potable water in its facilities. Generally, a business invests and then seeks recovery based on productivity or market price. The staff noted that future equipment would be purchased for the water facility. These costs were indicated to be included in the rate increase. What is the equipment to be purchased? How does the Club or the community know it will be spent on that task? Why would Utilities, Inc.'s customers pay in advance for their development program? Given a reserve program, it allows for new growth overtime. It has to be a part of gross profit, not exclusive of profit. The stair step usage plan should be beneficial to this community and the Club.

Respectively submitted,

J. Howard Jennings
President, The Club at Pennbrooke Fairways, Inc.

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DEC 15 2006

Florida Public Service Commission
Division of RCA

Secretary

THIS INSTRUMENT PREPARED BY:

**Martin S. Friedman, Esquire
Rose, Sundstrom & Bentley, LLP
600 S. North Lake Boulevard, Suite 160
Altamonte Springs, FL 32701
PHONE: (407) 830-6331**

*Utilities Inc.
Contract w/FCC.
attorney for Utilities, Inc.*

RECLAIMED WATER SERVICE AGREEMENT

THIS AGREEMENT is made and entered into as of this 26 day of September, 2003, by and between **THE CLUB AT PENNBROOKE FAIRWAYS, INC.**, a Florida not-for-profit corporation, ("Club at Pennbrooke") and **UTILITIES, INC. OF PENNBROOKE**, a Florida corporation, whose address is 200 Weathersfield Avenue, Altamonte Springs, Florida 32714 ("Utility").

WHEREAS, Club at Pennbrooke administers the golf course (the "Golf Course") in the Pennbrooke Fairways Subdivision in Lake County, Florida (the "Subdivision"); and

WHEREAS, the Golf Course has been receiving its water and wastewater utility service from Pennbrooke Utilities, Inc., ("Pennbrooke Utilities"); and

WHEREAS, Pennbrooke Utilities is selling the Utility all of the assets owned by Pennbrooke Utilities used to provided water and wastewater utility services to the Subdivision; and

WHEREAS, Club at Pennbrooke wants the Utility to continue to provide reuse water and the Utility wants Club at Pennbrooke to continue to accept reclaimed water; and

NOW, THEREFORE, in consideration of the payment of ten dollars (\$10.00) and other valuable consideration, the receipt and sufficiency of which is hereby acknowledged, the parties hereto agree as follows:

1.0 **RECITATIONS.** The foregoing Recitations are true and correct and incorporated herein as though fully set forth.

2.0 **UTILITY'S COVENANTS.** Utility agrees to provide Reclaimed Water from its Wastewater Treatment Facility ("Plant") to the Point of Delivery, as hereinafter defined, at such times and in the manner set forth herein.

2.1 The Point of Delivery for the Reclaimed Water shall be at the discharge point of the Reclaimed Water transfer pipe at the point at which such pipe discharges into the Golf Course's Reclaimed Water Storage Pond ("Point of Delivery"). Each party shall be deemed to be in possession and control of Reclaimed Water, on its side of the Point of Delivery.

3.0 **CLUB AT PENNBROOKE'S COVENANTS.** Club at Pennbrooke agrees to accept Reclaimed Water produced by the Plant. Club at Pennbrooke agrees to accept and assume all obligation for the storage and disposal of the Reclaimed Water by means of land application, and will be responsible for any and all construction, maintenance, operation, expansion and all associated costs of its irrigation system ("Disposal System") utilized now or in the future to dispose of the Reclaimed Water. Club at Pennbrooke warrants and represents that it will at all times maintain the irrigation system in good and serviceable condition, use Reclaimed Water as

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DEC 15 2006

Florida Public Service Commission
Division of RCA

its primary source of irrigation of the Property, and dispose of all Reclaimed Water in a manner consistent with the terms and conditions of this Agreement, and all applicable federal, state and local environmental laws and requirements. Notwithstanding the limitations contained in this Agreement to the contrary, Club at Pennbrooke covenants that it shall never use potable or nonpotable water for irrigation purposes within the Property if Utility has sufficient quantity of Reclaimed Water available to meet the needs of Club at Pennbrooke, and so long as Utility does not charge for Reclaimed Water. Club at Pennbrooke acknowledges that Utility operates its wastewater system pursuant to a Department of Environmental Protection operating permit which may be affected by a change in Reclaimed Water disposal circumstances.

3.1 Club at Pennbrooke shall not sell, distribute, or in any way allow the Reclaimed Water to be utilized on any land other than the Golf Course, without the Utility's prior written approval.

3.2 By these covenants, Club at Pennbrooke hereby represents and warrants unto Utility that it has the authority to and hereby grants to Utility a perpetual easement for Reclaimed Water disposal purposes over the Golf Course for Reclaimed Water disposal purposes. This covenant shall be run with the Golf Course property and shall be binding upon subsequent Club at Pennbrookes of such property. This Agreement may be recorded by either party at such party's cost.

3.3 Club at Pennbrooke shall be responsible for the maintenance, operation and compliance with all regulatory requirements for the acceptance, storage and disposal of Reclaimed Water on its side of the Point of Delivery, including but not limited to providing all required notices to persons using the Property. Upon request, Club at Pennbrooke shall provide to Utility copies of the results of any Reclaimed Water sampling, including, but not limited to groundwater monitoring samples, and related reports to the Florida Department of Environmental Protection ("DEP") or other such agencies. All costs associated with Club at Pennbrooke's obligations hereunder shall be borne by Club at Pennbrooke.

* 4.0 CHARGE FOR RECLAIMED WATER. Utility needs to dispose of the final products of its wastewater treatment plant and Club at Pennbrooke needs irrigation water for the Property; therefore, in exchange for Utility's right to dispose of Reclaimed Water on the Property and Club at Pennbrooke's right to receive Reclaimed Water on the Property, there shall be no charge to Club at Pennbrooke for the Reclaimed Water unless a charge is established or approved by the Florida Public Service Commission or other agency having jurisdiction over such matters. No changes shall be imposed for Reclaimed Water for five (5) years from the date of this Agreement. Utility agrees that it will not request the establishment of a charge for reclaimed water.

5.0 LEVEL OF TREATMENT. Utility agrees to deliver only properly treated Reclaimed Water to the Point of Delivery. For purposes of this Agreement, properly treated Reclaimed Water shall be defined as wastewater discharged from Utility's Plant which meets or exceeds the standard established for reclaimed water reused in public access areas as set forth in Florida Administrative Code Rule 62-610 or its successor rule as amended from time to time. If, in the future, Club at Pennbrooke, in its sole discretion, or otherwise restricts its method of disposal, of Utility's Reclaimed Water in a manner that calls for a lower level of treatment than that provided by Utility at the time of this Agreement, then, in such event, the standard for properly treated Reclaimed Water required of Utility hereunder shall be reduced appropriately.

5.1 Club at Pennbrooke shall have no obligation to accept Reclaimed Water which is not properly treated as defined herein. Utility further agrees to use all diligent efforts to promptly divert the flow of inadequately treated Reclaimed Water to an alternative disposal site, or take such other action as may be reasonably required to avoid the delivery of improperly

RECEIVED

DEC 15 2006

Florida Public Service Commission
Division of RCA

Howard and Nancy Jennings

From: MajorDadret@aol.com
Sent: Sunday, December 10, 2006 5:06 PM
To: bosley@atlantic.net
Cc: learplantation@msn.com; RUlmer@hyattvoi.com; violetgrow@sbcglobal.net
Subject: ED VARDEN PHONE CALL SUNDAY 10 DEC

Good afternoon everyone (It was until about 30 minutes ago) :

Today I received three calls from Ed Varden! The third one he asked me to hold while he got Fred on the line (3 way conference call). Ed started off with rehashing what we did at the last telephone conference. When Fred asked why only me and him were on this call and not Martha and Howard he more or less blew us off and continued. He wanted to know why Fred had made the motion and I seconded it. He then stated we had done him in and now he could not get paid mileage for coming to meetings. When I tried to explain to him that we had never authorized any reimbursement for any of his actions he got very upset with us. I told him that just because there was not going to be any committees at this time, it did not mean he could not do just as he has in the past and present his ideas to our formal board meetings. Each member of the association is allowed and invited to attend all of our meetings and present any ideas that they have. This did not seem to please Ed and he began another tirade to Fred and I about it was our fault. At this point I had had enough of his crap and I told him that I was not going to sit there and listen to him rant and rave any longer. I then told him to take it up with someone else and not to call me at my home or my cell phone anymore. I then hung the phone up!!!

If I have violated any of our association rules or if any of you feel that I was in error with what I did, please let me know . If you feel it was serious enough and the majority of you feel that I should resign from the board, I will do so at the meeting in April 2007.

Otherwise lets get on with our lives and enjoy the Hyatt Beach House Resort as we all planned to do when we first bought into it.

DAVID W GARRETT
BH OWNER DIRECTOR
BOARD MEMBER

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DEC 15 2006

Florida Public Service Commission
Division of RCA

12/11/2006

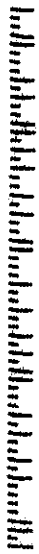
ORLANDO FL 328

12 DEC 2006 PM 1 T



Florida Public Service Commission
Division of the Commission Clerk & Administrative
Services
2540 Shumard Blvd.
Tallahassee, FL 32399-0850

32399+0850



060261-WS
 Handout by OPC
 1/09/07 Agenda
 Item 11

Water Treatment System With Storage Used and Useful Analysis

Staff OPC

1	Firm Reliable Capacity	648,000 gpd	1,080,000 gpd
2	Demand		
	a. Max Day 887,000 gpd	739,000 gpd	739,000 gpd
	b. 5 Max Day Average 739,000 gpd		
	c. Average Daily Flow 442,950 gpd		
3	Excessive Unaccounted for Water		
	a - b	0 gpd	0 gpd
	a. Total Unaccounted for water (8.21%)		
	b. 10% of Average Daily Flow		
4	Required Fire Flow	144,000 gpd	0 gpd
5	Growth		
	a. Average Test Year Customers	1,393 EPC	
	b. Annual Customer Growth Built Out		
6	Used and Useful		
	Staff (739,000 - 0 + 144,000 + 0)/648,000		100%
	OPC (739,000 - 0 + 0 + 0)/1,080,000		68.43%

Wastewater Treatment System Used and Useful Analysis

		<u>Staff</u>	<u>OPC</u>
1	Permitted Capacity	180,000 gpd	180,000 gpd
2	Demand (AADF)	90,090 gpd	90,090 gpd
3	Excessive Infiltration and Inflow	0 gpd	0 gpd
	a. Water demand per ERC - 207 gpd		
	b. AADF per ERC - 71 gpd		
4	Growth	0 gpd	0 gpd
	a. Average Test Year Customers - 1266 ERCs		
	b. Customer Growth - Built Out		
5	Used and Useful = $(2 - 3 + 4) / 1$	50%*	50%**
	$(90,090 - 0 + 0) / 180,000$		

* Staff – the WWTP was considered 100% U+U in last case and the system is built out, therefore it is 100% used and useful.

** OPC – System should be considered 50% used and useful.

Matilda Sanders

PSC-07-0386-PCO-WS

From: Pauline Evans
Sent: Tuesday, May 01, 2007 11:47 AM
To: CLK - Orders / Notices
Subject: Order / Notice Submitted

Date and Time: 5/1/2007 11:45:00 AM
Docket Number: 060261-WS
Filename / Path: 060261or.4.10.07.jsb.doc

Order Acknowledging Implementation of PAA Rates on an Interim Basis, Subject to Refund, and Providing for Security.

Pauline Evans
Office of the General Counsel
Florida Public Service Commission
2540 Shumard Oak Blvd
Tallahassee, FL 32399-0850
850-413-6195
pevans@psc.state.fl.us

<mailto:a@psc.state.fl.us>

*Clerk in Lake
County
211*

Matilda Sanders

PSC-07-0534-AS-WS

From: Patti Zellner
Sent: Tuesday, June 26, 2007 11:52 AM
To: CLK - Orders / Notices
Subject: Order / Notice Submitted

Date and Time: 6/26/2007 11:52:00 AM
Docket Number: 060261-WS
Filename / Path: 060261or.6.5.07.jsb.doc

12

attach's online

*4 marked
(+ 1 clerk - Lake County)*

ORDER APPROVING SETTLEMENT AGREEMENT

COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
MATTHEW M. CARTER II
KATRINA J. MCMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA



GENERAL COUNSEL
MICHAEL G. COOKE
(850) 413-6248

RECEIVED
07 MAY 25 PM 3:29
COMMISSION
CLERK

Public Service Commission

May 25, 2007

Ms. Roberta Dill, Property Manager
Penbrooke Fairways
32403 Countryside Blvd
Leesburg, FL 34748

Re: Docket No. 060261-WS - Application for increase in water and wastewater rates in Lake County by Utilities, Inc. of Penbrooke.

Dear Ms. Dill:

Enclosed is a copy of the Staff Recommendation filed in this matter on May 23, 2007. The Commission is expected to consider this Recommendation at its June 5, 2007, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, in Tallahassee beginning at 9:30 a.m.

If you wish to attend, please arrive promptly at the beginning of the Agenda Conference, as we cannot state the exact time at which this item will be heard. You are welcome to come to this Agenda Conference and observe the discussion of this item, but participation is limited to the parties and staff. If you have any questions, please feel free to call me at (850) 413-6228.

Sincerely,

A handwritten signature in black ink that reads "Jennifer S. Brubaker".

Jennifer S. Brubaker
Senior Attorney

JSB:pe

cc: Division of Economic Regulation
Office of Commission Clerk

Kimberley Pena

060261

From: BECK.CHARLES [BECK.CHARLES@leg.state.fl.us]
Sent: Thursday, April 05, 2007 8:37 AM
To: Records Clerk
Subject: FW: Substitution of Counsel

I would like to request that you substitute Charles J. Beck, Interim Public Counsel, for Harold McLean in any docket where Harold's name appears. Harold retired from the state on March 8.

Thanks. Please call me at 487-8240 if you have any questions.

Charlie Beck

From: Kimberley Pena [mailto:KPena@PSC.STATE.FL.US]
Sent: Wednesday, April 04, 2007 11:23 AM
To: BECK.CHARLES
Subject: RE: Substitution of Counsel

Mr. Beck, below is the list of active dockets in which OPC is a Party of Record or Interested person. I have included the names in the attention line for your convenience. If you would like to make changes to the attention line, please forward your request(s) to Clerk@psc.state.fl.us or you may fax it to 413-7118. Please let me know if I can be of any further help.

010492 Stephen C. Burgess
 010503 Stephen Burgess/Charles Beck
 041272 ✓Harold McLean/Patricia Christensen
 041441 ✓Harold McLean/Rick Mann
 050374 ✓H. McLean/C. Beck/P. Christensen
 050958 ✓Harold McLean/Patricia Christensen
 060038 ✓McLean/Beck/McGlothlin/Christensen
 060122 ✓Harold McLean/Stephen C. Reilly
 060162 ✓Harold McLean
 060198 ✓Harold McLean
 060253 ✓Harold McLean/Stephen Reilly
 060256 ✓Harold McLean/Stephen C. Reilly
 060257 ✓Harold McLean/Stephen C. Reilly
 060258 ✓Harold McLean/Stephen C. Reilly
 060260 ✓Harold McLean/Stephen Reilly
 060261 ✓Harold McLean/Stephen Reilly
 060262 ✓Harold McLean/Stephen Reilly
 060285 ✓Harold McLean/Stephen Reilly
 050300 ✓Harold McLean/Charles J. Beck
 050368 Stephen C. Reilly
 050598 ✓Harold McLean
 050606 ✓Harold McLean
 050638 ✓Harold McLean
 050644 ✓Harold McLean/Charles J. Beck
 050650 ✓Harold McLean/Patricia Christensen
 050658 P. Christensen/C. Beck/J. McGlothlin
 050677 ✓Harold McLean
 050700 ✓Harold McLean

*Done
 04/06/07
 Kmp*

5/2007

060774 ✓Harold McLean
 060811 ✓Harold McLean/Patricia Christensen
 070001 C.Beck/P. Christensen/J.McGlothlin
 070002 C.Beck/P. Christensen/J.McGlothlin
 070003 ✓Harold McLean/Patricia Christensen
 070007 C.Beck/P. Christensen/J.McGlothlin
 070052 ✓H.McLean/P. Christensen/J.McGlothlin
 070098 Charles Beck
 070183 Stephen C. Reilly

Kim Peña
 Chief Deputy Commission Clerk

Office of the Commission Clerk
 Florida Public Service Commission
 2540 Shumard Oak Blvd.
 Tallahassee, FL 32399-0850
 (850) 413-6770

From: BECK.CHARLES [mailto:BECK.CHARLES@leg.state.fl.us]
Sent: Wednesday, April 04, 2007 10:25 AM
To: Kimberley Pena
Subject: Substitution of Counsel

Kim, would you please send me a list of all pending dockets in which the Office of Public Counsel has intervened?

Thanks.

Charlie Beck

Charles J. Beck
 Interim Public Counsel

Office of Public Counsel
 11 West Madison Street, #812
 Tallahassee, FL 32399-1400

tel: 850-487-8240
 fax: 850-488-4491
 mail: beck.charles@leg.state.fl.us

Matilda Sanders

TSC-07-0088 - PAA-WS

From: Pauline Evans
Sent: Tuesday, January 30, 2007 4:18 PM
To: CCA - Orders / Notices
Subject: Order / Notice Submitted

55 fjk

Date and Time: 1/30/2007 4:17:00 PM
Docket Number: 060261-WS
Filename / Path: 060261or.1.9.07.jsb.doc

fix Commission
per JB
max

attach's online

NOTICE OF PROPOSED AGENCY ACTION ORDER APPROVING AN INCREASE IN WASTEWATER RATES

Pauline Evans
Office of the General Counsel
Florida Public Service Commission
2540 Shumard Oak Blvd
Tallahassee, FL 32399-0850
850-413-6195
pevans@psc.state.fl.us

4 mailed
10 PC



Public Service Commission
-M-E-M-O-R-A-N-D-U-M-

DATE: January 18, 2007

TO: Blanca S. Bayó, Director, Division of the Commission Clerk and Administrative Services

FROM: Jane Faurot, Chief, Office of Hearing Reporter Services, Division of the Commission Clerk and Administrative Services

RE: DOCKET NO. 060261-WS, AGENDA HELD 01/09/07.

RE: APPLICATION FOR INCREASE IN WATER AND WASTEWATER RATES IN LAKE COUNTY BY UTILITIES, INC. OF PENNBROOKE.

DOCUMENT No: 00419-07, 01/16/07

The transcript for the above proceedings has been completed and is forwarded for placement in the docket file, including attachments.

Please note that Staff distribution of this transcript was made to:

LEGAL, ECR

Acknowledged BY:

A handwritten signature, possibly "JF", written in black ink over a horizontal line.

JF/rjm

Marguerite Lockard

From: Marguerite Lockard
Sent: Friday, January 05, 2007 1:34 PM
To: Cheryl Bulecza-Banks; Tim Devlin; Marshall Willis; Hurd Reeves
Cc: Hong Wang; Richard Tudor; Ann Cole; Kimberley Pena
Subject: RE: Item 11

Item No. 11 - Docket 060261-WS-DN 11782-06.

I've looked at the original recommendation and the duplicate sentences are in the recommendation that was filed with the clerk's office, so the PDF DN has to stay the way it is to indicate an exact copy of the original document filed.

From: Cheryl Bulecza-Banks
Sent: Monday, January 01, 2007 4:10 PM
To: Tim Devlin; Marshall Willis; Hurd Reeves
Cc: Hong Wang; Richard Tudor; Marguerite Lockard
Subject: FW: Item 11

Hi Folks,

I went in the PSC home page and brought the document up through the document listing. The Word Version is correct. The PDF version, however, has the problem mentioned in Hurd's e-mail.

From: Hurd Reeves
Sent: Friday, December 29, 2006 3:54 PM
To: Tim Devlin; Cheryl Bulecza-Banks
Subject: FW: Item 11

FYI

From: Hurd Reeves
Sent: Friday, December 29, 2006 3:49 PM
To: Kay Flynn
Cc: Marguerite Lockard; Hong Wang; Richard Tudor
Subject: Item 11

FYI On the top page 41 of the recommendation there is partial sentence of two lines that duplicates language on the bottom of page 41.

COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
J. TERRY DEASON
ISILIO ARRIAGA
MATTHEW M. CARTER II
KATRINA J. TEW

STATE OF FLORIDA



GENERAL COUNSEL
MICHAEL G. COOKE
(850) 413-6248

06 DEC 28 PM 1:10

COMMISSIONER
CLERK

Public Service Commission

December 28, 2006

Mr. Martin Friedman
Rose Law Firm
Sanlando Center
2180 W. State Road 434
Suite 2118
Longwood FL 32779

Re: Docket Number 060261-WS - Application for increase in water and wastewater rates in Lake County by Utilities, Inc. of Pennbrooke.

Dear Mr. Friedman:

Enclosed is a copy of the Staff Recommendation filed in this matter on December 27, 2006. The Commission is expected to consider this Recommendation at its January 9, 2007, Agenda Conference which will be held in Room 148, Betty Easley Conference Center, in Tallahassee beginning at 1:00 p.m.

If you wish to attend, please arrive promptly at the beginning of the Agenda Conference, as we cannot state the exact time at which this item will be heard. You are welcome to come to this Agenda Conference and observe and/or participate in the discussion of this item. If you have any questions, please feel free to call me at (850) 413-6228.

Sincerely,

A handwritten signature in cursive script that reads "Jennifer S. Brubaker".

Jennifer S. Brubaker
Senior Attorney

JSB/PE

Enclosure

cc: Division of the Commission Clerk and Administrative

COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
J. TERRY DEASON
ISILIO ARRIAGA
MATTHEW M. CARTER II
KATRINA J. TEW

STATE OF FLORIDA



GENERAL COUNSEL
MICHAEL G. COOKE
(850) 413-6248

05 DEC 28 PM 1:10

Public Service Commission

COMMISSION
CLERK

December 28, 2006

Ms. Roberta Dill, Property Manager
Penbrooke Fairways
32403 Countryside Blvd
Leesburg, FL 34748

Re: Docket Number 060261-WS - Application for increase in water and wastewater rates in Lake County by Utilities, Inc. of Pennbrooke.

Dear Ms. Dill:

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If you wish to attend, please arrive promptly at the beginning of the Agenda Conference, as we cannot state the exact time at which this item will be heard. You are welcome to come to this Agenda Conference and observe and/or participate in the discussion of this item. If you have any questions, please feel free to call me at (850) 413-6228.

Sincerely,

A handwritten signature in cursive script that reads "Jennifer S. Brubaker".

Jennifer S. Brubaker
Senior Attorney

JSB/PE

Enclosure

cc: Division of the Commission Clerk and Administrative

COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
J. TERRY DEASON
ISILIO ARRIAGA
MATTHEW M. CARTER II
KATRINA J. TEW

STATE OF FLORIDA



RECEIVED-ERSC
TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900
05 DEC -1 AM 10:40

COMMISSION
CLERK

Public Service Commission

November 30, 2006

Mr. & Mrs. Edmond McAuley
649 Glen Oaks Drive
Leesburg, Florida 34748

RE: Docket No. 060261-WS, Application for rate increase in Lake County by Utilities Inc. of Pennbrooke

Dear Mr. & Mrs. McAuley:

Thank you for your recent letter in which you expressed concerns regarding a rate increase requested by Pennbrooke (Pennbrooke or Company.) I have been asked to provide you information on the Commission's rate case process and to provide you assurance that your concerns have been acknowledged by Commission staff. To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

As a way of background information, I would like to provide an overview of the Commission's rate case process that I hope you will find helpful. The rate case process begins when a utility files a request for approval of a test year. The test year is the time period on which the utility will base its need for a rate increase. In the Pennbrooke case, the Company selected a test year of 2005. The Commission approved the test year and a date was established to file its supporting financial data that is referred to as the Minimum Filing Requirements (MFRs). In this case, Pennbrooke completed its MFRs on August 22, 2006.

As you are probably aware, a customer meeting was held in Leesburg on October 10, 2006. During the meeting, customers were given an opportunity to express their opinions and concerns regarding Pennbrooke's rates and service. Customers provided verbal comments while others submitted written comments. This input will be taken under advisement when staff formulates its recommendation on the proposed final rates.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes. Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

An Affirmative Action / Equal Opportunity Employer

PSC Website: <http://www.floridapsc.com>

Internet E-mail: contact@psc.state.fl.us

Mr. & Mrs. Edmond McAuley
Page 2
November 30, 2006

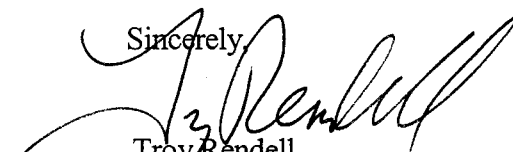
There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and, the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the company as part of its rate increase application. The Commission's auditors also examine this information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed for recovery from the ratepayers.

Pennbrooke's rate case is being processed in accordance with the Commission's Proposed Agency Action (PAA) procedure. Under this procedure, staff performs a thorough analysis and solicits customer comments for consideration. After all relevant information has been analyzed, staff prepares a recommendation that is presented to the Commission for action at a formal public forum known as the Commission's Agenda Conference. This process is less formal and less expensive than the traditional rate making process that requires the Commission to hold an evidentiary hearing on the utility's request for rate relief.

With respect to Pennbrooke's case, the staff recommendation is scheduled to be submitted December 27, 2006, and is scheduled to be heard by the Commissioners at the January 9, 2007, Agenda Conference. Once the Commissioners vote on the staff recommendation, a PAA Order will be issued within 20 days. After the PAA Order is issued, any substantially affected person may protest the order within 21 days. If there is no protest of the PAA Order, the Order becomes final.

I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6934 or e-mail me at trendell@psc.state.fl.us

Sincerely,



Troy Rendell
Public Utilities Supervisor

cc: ~~Division of the~~ Commission Clerk and Administrative Services
Division of Economic Regulation (Bulecza-Banks, Merta, Lingo, Rendell, Rieger)
Martin S. Friedman, Esq. (Utilities, Inc. of Pennbrooke)

COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
J. TERRY DEASON
ISILIO ARRIAGA
MATTHEW M. CARTER II
KATRINA J. TEW

STATE OF FLORIDA



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

05 DEC -1 AM 10:40

COMMISSION
CLERK

Public Service Commission

November 30, 2006

Mr. William Carroll
841 Eagles Landing
Leesburg, Florida 34748

RE: Docket No. 060261-WS, Application for rate increase in Lake County by Utilities Inc. of Pennbrooke

Dear Mr. Carroll:

Thank you for your recent letter in which you expressed concerns regarding a rate increase requested by Pennbrooke (Pennbrooke or Company.) I have been asked to provide you information on the Commission's rate case process and to provide you assurance that your concerns have been acknowledged by Commission staff. To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Mr. William Carroll
Page 2
November 30, 2006

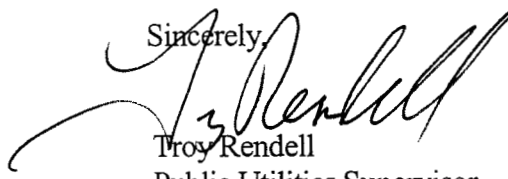
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Sincerely,



Troy Rendell
Public Utilities Supervisor

cc: ~~Division of the~~ Commission Clerk and Administrative Services
Division of Economic Regulation (Bulecza-Banks, Merta, Lingo, Rendell, Rieger)
Martin S. Friedman, Esq. (Utilities, Inc. of Pennbrooke)

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COMMISSION
CLERK

Public Service Commission

November 30, 2006

Mr. Lawrence Huhn
956 Eagles Landing
Leesburg, Florida 34748

RE: Docket No. 060261-WS, Application for rate increase in Lake County by Utilities Inc. of Pennbrooke

Dear Mr. Huhn:

Thank you for your recent letter in which you expressed concerns regarding a rate increase requested by Pennbrooke (Pennbrooke or Company.) I have been asked to provide you information on the Commission's rate case process and to provide you assurance that your concerns have been acknowledged by Commission staff. To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Mr. Lawrence Huhn

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November 30, 2006

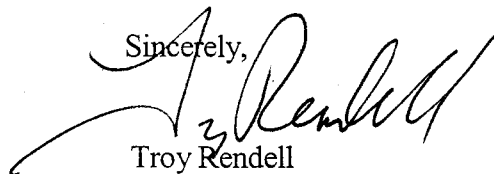
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Sincerely,



Troy Rendell
Public Utilities Supervisor

cc: ~~Division of the Commission Clerk and Administrative Services~~
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COMMISSION
CLERK

Public Service Commission

November 30, 2006

Mr. & Mrs. Leland Rearigh
966 Eagles Landing
Leesburg, Florida 34748

RE: Docket No. 060261-WS, Application for rate increase in Lake County by Utilities Inc. of Pennbrooke

Dear Mr. & Mrs. Rearigh:

Thank you for your recent letter in which you expressed concerns regarding a rate increase requested by Pennbrooke (Pennbrooke or Company.) I have been asked to provide you information on the Commission's rate case process and to provide you assurance that your concerns have been acknowledged by Commission staff. To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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November 30, 2006

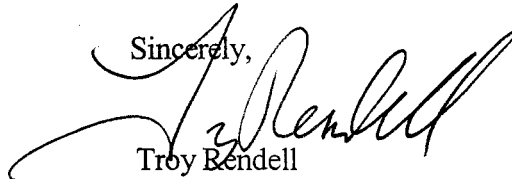
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COMMISSION
CLERK

Public Service Commission

November 30, 2006

Mr. Phil Johnson
712 Old Oaks Lane
Leesburg, Florida 34748

RE: Docket No. 060261-WS, Application for rate increase in Lake County by Utilities Inc. of Pennbrooke

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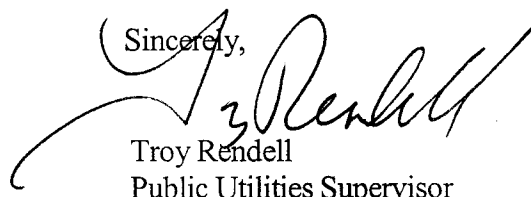
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COMMISSION
CLERK

Public Service Commission

November 30, 2006

Mr. Fabian Raab, President
Pennebrooke Homeowners Association
32403 Countryside Blvd.
Leesburg, Florida 34748

RE: Docket No. 060261-WS, Application for rate increase in Lake County by Utilities Inc. of Pennbrooke

Dear Mr. Raab, President:

Thank you for your recent letter in which you expressed concerns regarding a rate increase requested by Pennbrooke (Pennbrooke or Company.) I have been asked to provide you information on the Commission's rate case process and to provide you assurance that your concerns have been acknowledged by Commission staff. To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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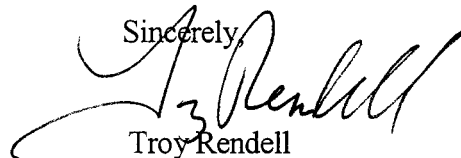
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Troy Rendell
Public Utilities Supervisor

cc: ~~_____~~ **Commissioner Clerk and Administrative Services**

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COMMISSIONER
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Public Service Commission

November 30, 2006

Mr. Donald Ness
927 Eagles Lndg.
Leesburg, Florida 34748

RE: Docket No. 060261-WS, Application for rate increase in Lake County by Utilities Inc. of Pennbrooke

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Mr. Donald Ness
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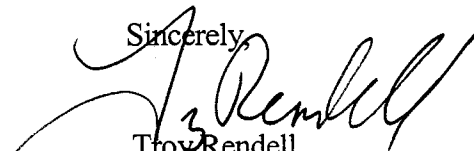
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COMMISSION
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Public Service Commission

November 30, 2006

Mr. Donald Piper
730 Grand Vista Trail
Leesburg, Florida 34748

RE: Docket No. 060261-WS, Application for rate increase in Lake County by Utilities Inc. of Pennbrooke

Dear Mr. Piper:

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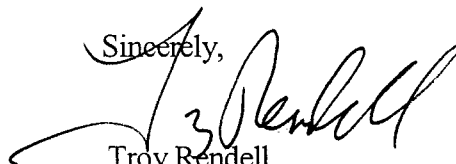
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Sincerely,



Troy Rendell
Public Utilities Supervisor

cc: ~~Division of the Commission Clerk and Administrative Services~~
Division of Economic Regulation (Bulecza-Banks, Merta, Lingo, Rendell, Rieger)
Martin S. Friedman, Esq. (Utilities, Inc. of Pennbrooke)

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COMMISSION
CLERK

Public Service Commission

November 30, 2006

Mr. James Huxtable
32925 Enchanted Oaks Lane
Leesburg, Florida 34748

RE: Docket No. 060261-WS, Application for rate increase in Lake County by Utilities Inc. of Pennbrooke

Dear Mr. Huxtable:

Thank you for your recent letter in which you expressed concerns regarding a rate increase requested by Pennbrooke (Pennbrooke or Company.) I have been asked to provide you information on the Commission's rate case process and to provide you assurance that your concerns have been acknowledged by Commission staff. To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

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Mr. James Huxtable
Page 2
November 30, 2006

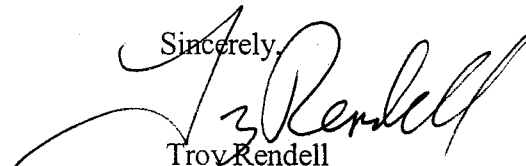
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Sincerely,



Troy Rendell
Public Utilities Supervisor

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COMMISSION
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Public Service Commission

November 30, 2006

Ms. Loren DeWall
329 Ranchwood Drive
Lessburg, Florida 34748

RE: Docket No. 060261-WS, Application for rate increase in Lake County by Utilities Inc. of Pennbrooke

Dear Ms. DeWall:

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Ms. Loren DeWall

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November 30, 2006


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Troy Rendell
Public Utilities Supervisor

cc: ~~Director of the Commission Clerk and Administrative Services~~
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Martin S. Friedman, Esq. (Utilities, Inc. of Pennbrooke)

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COMMISSION
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Public Service Commission

November 30, 2006

Mr. Richard Leonard
32804 Oak Park Drive
Leesburg, Florida 34748

RE: Docket No. 060261-WS, Application for rate increase in Lake County by Utilities Inc. of Pennbrooke

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Mr. Richard Leonard
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November 30, 2006

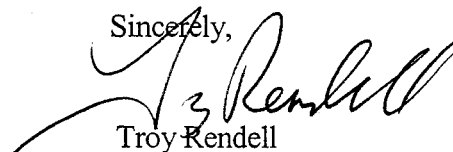
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Troy Rendell
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COMMISSION
CLERK

Public Service Commission

November 30, 2006

Mr. F. Joe Witt
32833 Timberwood Drive
Leesburg, Florida 34748

RE: Docket No. 060261-WS, Application for rate increase in Lake County by Utilities Inc. of Pennbrooke

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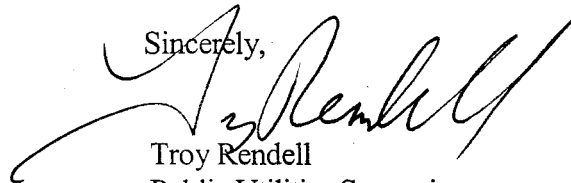
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Public Utilities Supervisor

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Division of Economic Regulation (Bulecza-Banks, Merta, Lingo, Rendell, Rieger)
Martin S. Friedman, Esq. (Utilities, Inc. of Pennbrooke)

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(850) 413-6900

COMMISSION
CLERK

Public Service Commission

November 30, 2006

Mr. Robert Casazza
449 Glen Arbor Lane
Leesburg, Florida 34748

RE: Docket No. 060261-WS, Application for rate increase in Lake County by Utilities Inc. of Pennbrooke

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Mr. Robert Casazza
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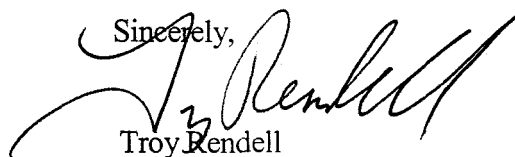
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COMMISSION
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Public Service Commission

November 30, 2006

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449 Glen Arbor Lane
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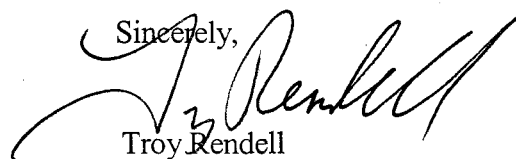
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CLERK

DATE: November 29, 2006
TO: Blanca S. Bayó, Commission Clerk and Administrative Services Director
FROM: Felicia White, Staff Assistant, Division of Economic Regulation *FW*
RE: Docket No. 060261-WS - Application for Increase in water and wastewater rates in Lake County by Utilities, Inc. of Pennbrooke.

Attached is a letter that needs to be placed in the stated docket. Please place in the docket file for this docket.

ORIGINAL
RECEIVED FPSC

06 NOV 22 AM 9:09

32909 Crooked Oaks Ln
Leesburg, FL 34748
November 19, 2006

COMMISSION
CLERK

Director, Division of the Commission Clerk and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0870

: Docket No. 060261-WS, Utilities Inc. of Pennbrooke

Dear Sirs:

I am a customer of Utilities, Inc. of Pennbrooke and appreciate the opportunity to comment on the proposed water and wastewater rate case.

At this time, I have two comments on the application for an increase in water and wastewater rates.

Rates are determined by three primary elements, expenses, invested capital or rate base, and rate of return on invested capital. Long term interest rates remain low. In this environment, the rate of return on the equity portion of invested capital should also be low. The staff was correct in assigning the low end of the range for return on equity for the interim wastewater rate increase. I believe a return on equity in this lower range area is appropriate for the final rates for both water and wastewater.

My second concern is the issue of water conservation. In the 2001 water rate case, the Commission approved an expenditure of \$25,000 per year for a minimum of two years for a Pennbrooke Specific Water Conservation Program. In the ensuing five years, to the best of my knowledge, none of the three owners of the water utility at Pennbrooke Fairways has expended anything towards a true water conservation program for the customers. The current owner has a Water Conservation Program on file with the St. Johns River Water Management District, which applies to all owned utilities and is very general in nature, more of a good operating procedures program.

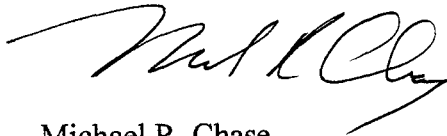
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I believe in conservation programs and think they are appropriate with the limited Florida water supply. If the Staff and the Commission feel a true specific water conservation program is appropriate for the customers of Utilities, Inc. of Pennbrooke, I would request the approved dollar amount be limited. A follow up procedure also needs to be in place to make sure the dollars are expended on true conservation efforts and to make sure the current owner has the resources to effectively implement such a program. I would hope we would not have a repeat of the last rate case and the conservation issue.

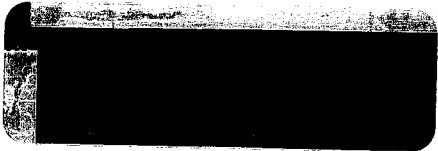
In my opinion, the current inclined rate structure for water probably promotes conservation more than any program available and should be continued. The Staff may want to revisit this item and investigate if the rate structure should be changed to encourage additional conservation.

I am continuing to review the documents in this case and may have additional comments. Again I appreciate the opportunity to comment on the rate case.

Very truly yours,

A handwritten signature in black ink, appearing to read "Michael R. Chase". The signature is fluid and cursive, with a long horizontal stroke at the end.

Michael R. Chase



ORLANDO FL 328

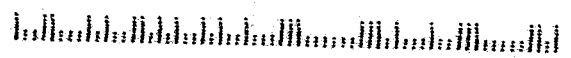
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DIRECTOR
DIVISION OF THE COMMISSION CLERK + ADMINISTRATIVE SERVICES
FLORIDA PUBLIC SERVICE COMMISSION
2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FL 32399-0870

Docket # 060261

32399-0870



STATE OF FLORIDA

COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
J. TERRY DEASON
ISILIO ARRIAGA
MATTHEW M. CARTER II
KATRINA J. TEW



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

05 NOV 29 PM 3:48

COMMISSIONER
CLERK

Public Service Commission

November 28, 2006

Mr. Michael Chase
32909 Crooked Oaks Ln.
Leesburg, FL 34748

RE: Docket No. 060261-WS, Application for rate increase in Lake County by Utilities, Inc. of Pennbrooke

Dear Mr. Chase:

Thank you for your recent letter in which you expressed concerns regarding a rate increase requested by Utilities, Inc. of Pennbrooke (Pennbrooke or Company.) I have been asked to provide you information on the Commission's rate case process and to provide you assurance that your concerns have been acknowledged by Commission staff. To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review.

As a way of background information, I would like to provide an overview of the Commission's rate case process that I hope you will find helpful. The rate case process begins when a utility files a request for approval of a test year. The test year is the time period on which the utility will base its need for a rate increase. In the Pennbrooke case, the Company selected a test year of 2005. The Commission approved the test year and a date was established to file its supporting financial data that is referred to as the Minimum Filing Requirements (MFRs). In this case, Pennbrooke completed its MFRs on August 22, 2006.

As you are probably aware, a customer meeting was held in Leesburg on October 10, 2006. During the meeting, customers were given an opportunity to express their opinions and concerns regarding Pennbrooke's rates and service. Customers provided verbal comments while others submitted written comments. This input will be taken under advisement when staff formulates its recommendation on the proposed final rates.

With respect to the development of rates, the Commission is required to set rates that are just, reasonable, compensatory, and not unfairly discriminatory. To determine the appropriate rates for service, the Commission uses a rate of return methodology as set forth in Chapter 367, Florida Statutes. Under the rate of return methodology, a utility is allowed to earn a reasonable return on its prudently invested property that is used and useful in serving the public, less accrued depreciation plus an allowance for operating capital. This ratemaking process is used for all water and wastewater companies and is also used in the electric and gas industry. It is the same approach used throughout the country by various state and federal utility regulatory bodies.

Mr. Michael Chase
Page 2
November 28, 2006

There are many factors that affect the cost of providing service and hence, the rates charged to customers. Some factors affecting the cost of providing service include: the size and age of the utility system; the quality of the water at its source; the number of customers; and, the geographic spread of the service area. During a rate case, the Commission's accountants, engineers and economists examine the financial and engineering information filed by the company as part of its rate increase application. The Commission's auditors also examine this information and publish the results of their findings in an audit report. All costs found to be imprudent or unreasonable are disallowed for recovery from the ratepayers.

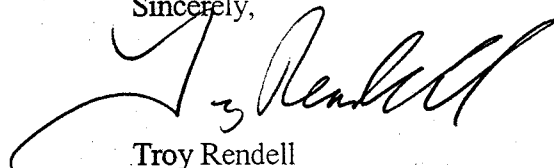
You also expressed concern on the conservation measures undertaken by Pennbrooke. Staff is also concerned and is working closely with the St. Johns River Water Management District in this case. We will be examining further conservation measures and the rate structure of Pennbrooke. These issues will be addressed by staff in its recommendation to the Commissioners.

Pennbrooke's rate case is being processed in accordance with the Commission's Proposed Agency Action (PAA) procedure. Under this procedure, staff performs a thorough analysis and solicits customer comments for consideration. After all relevant information has been analyzed, staff prepares a recommendation that is presented to the Commission for action at a formal public forum known as the Commission's Agenda Conference. This process is less formal and less expensive than the traditional rate making process that requires the Commission to hold an evidentiary hearing on the utility's request for rate relief.

With respect to Pennbrooke's case, the staff recommendation is scheduled to be submitted December 27, 2006, and is scheduled to be heard by the Commissioners at the January 9, 2007, Agenda Conference. Once the Commissioners vote on the staff recommendation, a PAA Order will be issued within 20 days. After the PAA Order is issued, any substantially affected person may protest the order within 21 days. If there is no protest of the PAA Order, the Order becomes final.

I hope the above information has been helpful. If you have any additional questions, or require further assistance, please call me at (850) 413-6934 or e-mail me at troy.rendell@psc.state.fl.us.

Sincerely,



Troy Rendell
Public Utilities Supervisor

cc: **Division of the Commission Clerk and Administrative Services**
Division of Economic Regulation (Bulecza-Banks, Merta, Lingo, Rieger)
Martin S. Friedman, Esq. (Utilities, Inc. of Pennbrooke)

ORIGINAL

RECEIVED 11/23/06

05 NOV 22 AM 9:09

COMMISSION
CLERK

32909 Crooked Oaks Ln
Leesburg, FL 34748
November 19, 2006

Director, Division of the Commission Clerk and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0870

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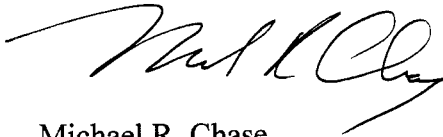
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Michael R. Chase



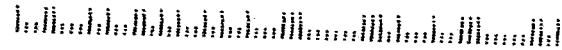
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DIRECTOR
DIVISION OF THE COMMISSION CLERK + ADMINISTRATIVE SERVICES
FLORIDA PUBLIC SERVICE COMMISSION
2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FL 32399-0870

Docket # 060261

32399-0870



060261-WS

CORRESPONDENCE

The screenshot shows the Microsoft Outlook interface. The window title is "Filings@psc.state.fl.us - Spam - Quarantine - Microsoft Outlook". The menu bar includes File, Edit, View, Go, Tools, Actions, and Help. The toolbar contains icons for New, Reply, Reply to All, Forward, Find, and other actions. The left pane shows a "Folder List" with "All Folders" expanded, listing various folders like Mailbox - Matilda Sanders, Deleted Items (22), and Mailbox - Filings@psc.state.fl.us. The main pane displays a search for "Spam - Quar" with two results:

From	Subject	Received	Size
MAHARAJ-L...	060261-WS	Tue 11/7/2006 3:52 PM	69 KB
gilbert@esp...		Tue 11/7/2006 3:08 PM	26 KB

The selected email is from MAHARAJ-LUCAS.ASHA [MAHARAJLUCAS.ASHA@leg.state.fl.us] with subject "060261-WS". The body text reads:

060261-WS
MAHARAJ-LUCAS.ASHA [MAHARAJLUCAS.ASHA@leg.state.fl.us]
To: Filings@psc.state.fl.us
Cc: REILLY.STEVE
Attachments: 060261 NOS.doc (56 KB)

Electronic Filing

a. Person responsible for this electronic filing:



Kimberley Pena

From: Jennifer Brubaker
Sent: Thursday, October 12, 2006 9:31 AM
To: Kimberley Pena
Cc: Troy Rendell
Subject: Docket 060261-WS, Pennbrooke - addition to interested persons list

Please add the following information to the "interested persons" list for Docket 060261-WS, Pennbrooke:

Ms. Roberta Dill, Property Manager
Pennbrooke Fairways
32403 Countryside Blvd.
Leesburg, FL 34748
Phone: (352) 360-1001

Please let me know if you have any questions or if additional information is needed - thank you.

*Done
10/12/06
KMP*

10/12/2006

Kay Flynn

060261-WS

From: Donna Jones
Sent: Friday, October 06, 2006 11:08 AM
To: Commissioners & Staffs; All PSC Staff
Subject: Customer Meeting Set for Utilities, Inc. of Pennbrooke

A news release was distributed this morning, 10/06/06, and is now available on the PSC website:

<http://www.psc.state.fl.us/home/news/index.aspx?id=171>



State of Florida
**Public Service
Commission**
NEWS RELEASE

10/6/2006

Contact: 850-413-6482

Customer Meeting Set for Utilities, Inc. of Pennbrooke

TALLAHASSEE — The staff of the Florida Public Service Commission (PSC) will conduct a customer meeting on Tuesday, October 10, 2006, for customers of Utilities, Inc. of Pennbrooke (Pennbrooke). Pennbrooke is a water and wastewater utility serving approximately 1,344 water and 1,244 wastewater customers in Lake County and has applied for an increase in rates.

The purpose of the meeting is to provide customers an opportunity to comment on the proposed increases and quality-of-service issues relevant to the utility. Customers are invited to attend the meeting at the following time and location:

Tuesday, October 10, 2006
6:00 p.m.
Grand Hall at Pennbrooke Fairways
33825 Pennbrooke Parkway
Leesburg, Florida

###

STATE OF FLORIDA

COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
J. TERRY DEASON
ISILIO ARRIAGA
MATTHEW M. CARTER II
KATRINA J. TEW



TIMOTHY DEVLIN, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

06 AUG 30 PM 3:30

COMMISSION
CLERK

Public Service Commission

August 30, 2006

Ms. Julie Wessling
32403 Countryside Blvd.
Leesburg, FL 34748

Re: Docket No. 060261-WS - Application for increase in water and wastewater rates in Lake County by Utilities, Inc. of Pennbrooke

Dear Ms. Wessling:

This letter is to follow-up our phone conversation and confirm the Commission's reservation of The Grand Hall at Pennbrooke Fairways for Tuesday, October 10, 2006 from 2:00 pm to 10:00 pm. We are planning to hold afternoon meetings from 2:00 pm to 4:00 pm, followed by a general customer meeting beginning at 6:00 pm. We may finish the general customer meeting before 10:00 pm depending on the number of attendees and the number of comments received.

I am attaching a seating arrangement which we normally use for these public meetings. If you have any questions, please contact me at (850) 413-6934. Thank you for your help.

Sincerely,

A handwritten signature in black ink that reads "Troy Rendell".

Troy Rendell
Public Utilities Supervisor

TR:sm

cc: Division of Economic Regulation (Merta, Daniel, Rieger)
General Counsel (Brubaker)
Division of Commission Clerk & Administrative Services (060261-WS)

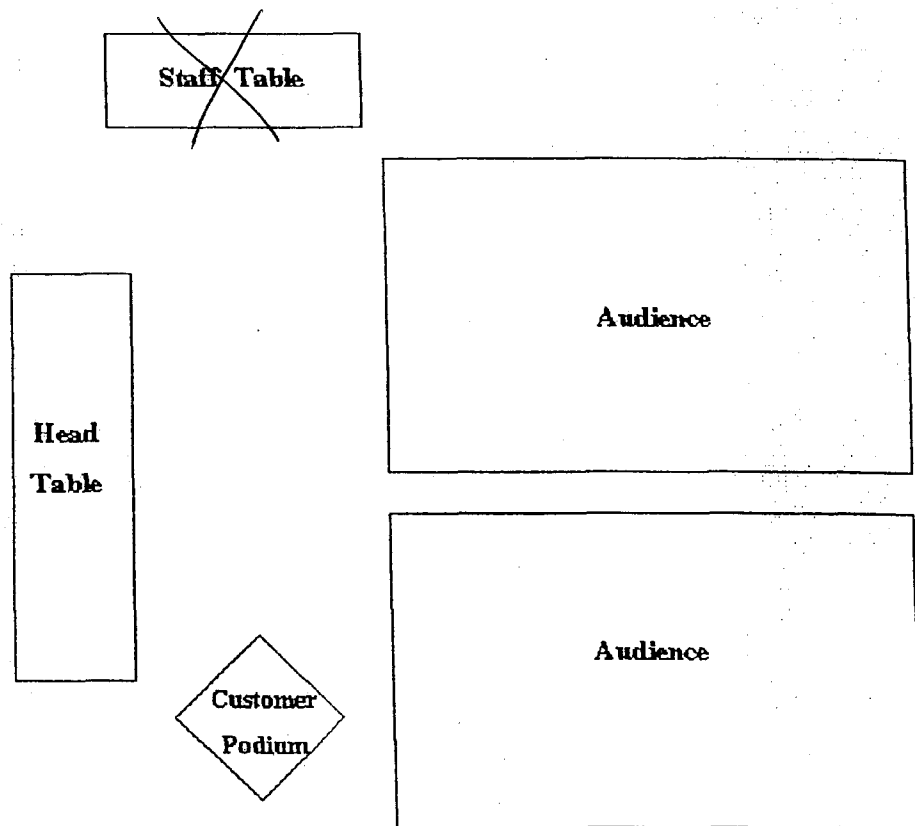
MEETING ROOM SETUP

Seating

If at all possible, the head table should be on an elevated platform in front of the audience. A raised bench such as we have at the Commission is best. A table may only be used if the front and sides are covered with a modesty skirt. Folding tables with an open front are appropriate only when using a modesty skirt.

A separate podium or table to one side of and facing the head table (away from the audience) is required for customers. ~~A second table or bench on the opposite side of the head table from the customer podium is for staff. Another table may be necessary if a court reporter is required.~~

The meeting set up should appear as shown below:



Public Address System

A minimum of two microphones (three are preferred), one for the head table and one for the customer podium, is required. The public address system should be sufficient to ensure that the audience can hear what is being said in normal speaking voices.

STATE OF FLORIDA



COMMISSIONERS:
LISA POLAK EDGAR, CHAIRMAN
J. TERRY DEASON
ISILIO ARRIAGA
MATTHEW M. CARTER II
KATRINA J. TEW

DIVISION OF THE COMMISSION CLERK &
ADMINISTRATIVE SERVICES
BLANCA S. BAYÓ
DIRECTOR
(850) 413-6770 (CLERK)
(850) 413-6330 (ADMIN)

Public Service Commission

March 21, 2006

ADMINISTRATIVE

Valerie L. Lord, Attorney
Rose, Sundstrom & Bentley, LLP
Sanlando Center
2180 W. State Road 434, Suite 2118
Longwood, Florida 32779

Re: Docket No. 060261-WS

Dear Ms. Lord:

This will acknowledge receipt of an application for increase in water and wastewater rates in Lake County of Utilities, Inc. of Pennbrooke, was filed in this office on March 20, 2006, and assigned the above-referenced docket number. Appropriate staff members will be advised.

Mediation may be available to resolve any dispute in this docket. If mediation is conducted, it does not affect a substantially interested person's right to an administrative hearing. For more information, contact the Office of General Counsel at (850) 413-6248 or FAX (850) 413-7180.

Bureau of Records

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DOCUMENT NUMBER-DATE
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