

ORIGINAL

DISTRIBUTION CENTER

07 MAY 29 AM 7:41

Eva T. Rush
5912 Jessup Drive
Zephyrhills, FL 33540

May 25, 2007

Mr. Stephen C. Reilly
Associate Public Counsel
The Florida Legislature
111 West Madison Street
Room 812
Tallahassee, FL 32399-1400

RECEIVED
07 MAY 29 AM 9:26
COMMISSION
CLERK

Re: Pass-Thru change in water and sewer rates
Docket No. 060262-WS

Dear Mr. Reilly:

Enclosed please find a copy of a "Notice to Customers" received today, May 25, 2007, from Utilities, Inc., stating on March 26, 2007, Labrador Utilities, Inc., filed a notice of intention with the Florida Public Service Commission to increase sewer rates in Pinellas County pursuant to Section 367.081 (4) [a] [b], Florida Statutes.

Every customer in Forest lakes Estates received this notification and we are very concerned about the validity of this arbitrary increase.

Please call me as soon as possible at:

813-783-2488

Sincerely,


Eva Rush

Encl.

Cc:

- PSC: Apryl Lynn, Director, Division of Administrative Services
- Commissioner Nancy Argenziano

- CMP _____
- COM _____
- CTR _____
- ECR 1
- GCL 1
- OPC _____
- RCA _____
- SCR _____
- SGA _____
- SEC _____
- OTH _____

ORDER NO. PSC-07-0129-SC-WS
DOCKET NO. 060262-WS

NOTICE TO CUSTOMERS

Pursuant to Section 367.081 (4) [a] [b], Florida Statutes, water and wastewater utilities are permitted to pass-through, without a public hearing, a change in rates resulting from: an increase or decrease in rates charged for utility services received from a governmental agency or another regulated utility and which services were redistributed by the utility to its customers; an increase or decrease in the rates that it is charged for electric power, the amount of ad valorem taxes assessed against its used and useful property, the fees charged by the Department of Environmental Protection in connection with the National Pollutant Discharge Elimination System Program, or the regulatory assessment fees imposed upon it by the Commission; and costs incurred for water quality or wastewater quality testing required by the Department of Environmental Protection.

On March 26, 2007 Labrador Utilities, Inc. filed its notice of intention with the Florida Public Service Commission to increase sewer rates in Pinellas County pursuant to this Statute. The filing is subject to review by the Commission Staff for accuracy and completeness. If approved by the Commission, water & sewer rates would be increased by 1.07% and 1.90%, respectively, coinciding with a \$0.03 increase in usage rates for water customers and \$0.18 increase in usage rates for wastewater residential customers and \$0.21 increase in usage rates for wastewater general service customers. These rates should be reflected on your bills for service rendered on or after May 26, 2007.

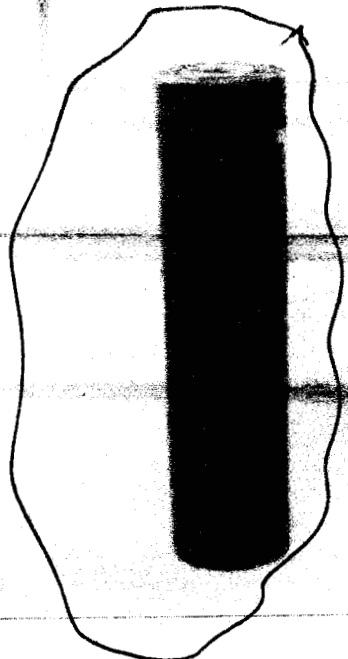
Should you have any questions, please contact your utility at 1-800-272-1919. Be sure to have your account number handy for quick reference.

HI EVERYBODY I TOOK THIS PICTURE AT 1030AM TODAY 1/5/07 THIS FILTER WAS IN LINE FOR ONLY THREE MONTHS THIS IS THE BLANK BLANK WATER WE ARE DRINKING .

ORIGINAL

RECEIVED
07 JAN -8 AM 9:19
COMMISSION
CLERK

- CMP _____
- COM _____
- CTR _____
- ECR 1
- GCL 1
- OPC _____
- RCA _____
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- SGA _____
- SEC _____
- OTH _____




07 JAN -8 AM 7:42
DISTRIBUTION CENTER

1-5-06

1/5/2007

This filter on left just 3 months old. On right was what it looked like when put in. This is why our people so upset over habroder wanting this big increase. Water not fit to drink. Docket # 060267-W3. 2 replies
Eva Bush Torres, Leticia Estay

 Mr. Eva Rush
5912 Jessup Dr
Zephyrhills, FL 33540-7533

TAMPA FL 336

05 JAN 2007 PM 6 L



Ms. Blanca Bayo
Commission Clerk & Admin Serv. Div
FL Public Service Commission
2540 Sherman Oak Blvd.
Tallahassee, FL 32399

CMP _____
COM _____
CTR _____
ECR 1
GCL 1
OPC _____
RCA _____
SCR _____
SGA _____
SEC _____
OTH _____

Application for a Rate Increase in Pasco County by

Labrador Utilities, Inc.

RECEIVED PASCO

DOCKET NO. 060262-WS

06 DEC 14 AM 8:34

COMMISSION.
CLERK

Name Leon Baldwin

Address 6050 FOREST WK DR - LOT 281

ZEPHYRHILLS, FL 33540

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

Dear Commissioner -

I'm very much against the proposed increase
in water & sewer rate, as it is very excessive.

I purchased a home in 3 1/2 yrs ago. Rate was \$15.00 month.

The 2004 rate increased this rate to approx \$50.00 per month -
so as to keep the rate to about 50.00, we no longer water
or lawn, do not use dish-washer, and try to conserve
by other means - such as short showers - laundry
& etc.

Our retirement income, does not allow
for any increase -

Please consider this in your decision -
Florida Utilities (Lab. Util) is well noted at to
purchase small systems - then immediately tripling
rates & more so. They have not made any known
improvements since 2004 increase.

Thank you

Fold and tape -- see back for address

TAMPA FL 336

11 DEC 2006 PM 1 T



L.H. BALDWIN
6050 FOREST LK DR.
ZEPHYRHILLS FL 33540

Chavo - Lisa Polak

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

PSC-Docket # 32399-0850
060262-WS



Fold Here

Tape

Fold Here

November 11, 2006
6406 Utopia Drive
Zephyrhills, Fl. 33540

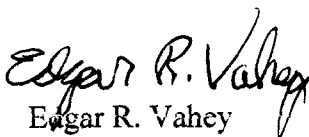
RE: PSC DOCKET NO: 060262-WS Application for increase in water and wastewater rates in Pasco County, Florida, dated October 3, 2006.

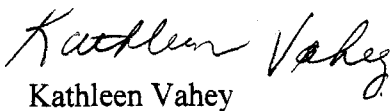
Kartina J. Tew
2540 Shumard Oak Blvd.
Tallahassee, Fl. 32395-0850


Dear Madam:

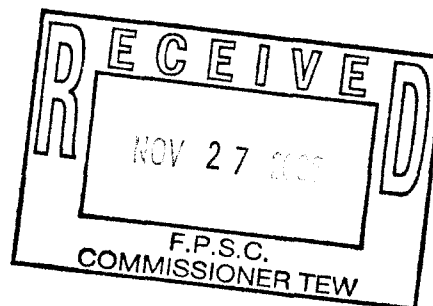
Please be advised that we feel the proposed rate increase is ungrounded and unjust and should be reduced. The water is of such poor quality that it must be filtered before consumption, and, waste water plant is run so ineffectively that foul odor permeates the surrounding area.

Sincerely,


Edgar R. Vahey


Kathleen Vahey


ECONOMIC REGULATION
DIVISION OF
06 NOV 28 AM 9:20
REGARD SERVICE



November 11, 2006
6406 Utopia Drive
Zephyrhills, Fl. 33540

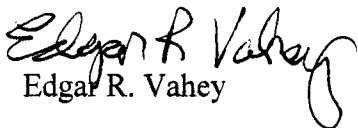
RE: PSC DOCKET NO: 060262-WS Application for increase in water and wastewater rates in Pasco County, Florida, dated October 3, 2006.


Lisa Polak
2540 Shumard Oak Blvd.
Tallahassee, Fl. 32395-0850

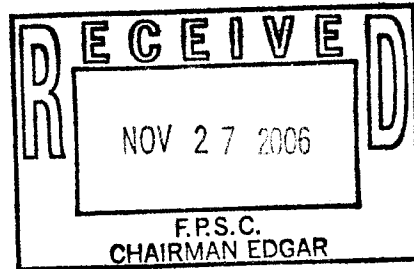
Dear Madam:

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Sincerely,


Edgar R. Vahey

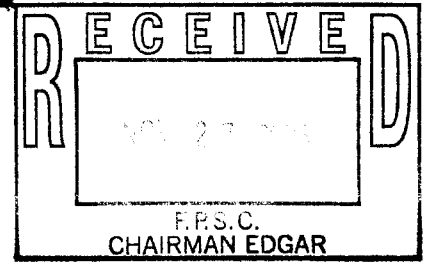

Kathleen Vahey



RECEIVED
LAND AND PUBLIC SERVICE
DIVISION
06 NOV 28 AM 9:15
DIVISION OF
ECONOMIC REGULATION

MR. & MRS. ALBERT MERCER
6114 SPRING LAKE CIRCLE
ZEPHYRHILLS, FLORIDA
33540-7535

813-312-3494 or 813-312-9066



RE: PSC DOCKET NO: 060262-WS Application for increase in water and wastewater rates in PASCO County, Florida dated: October 3, 2006

ATTN: Chairman Lisa Polak and Kartina J. Tew:

Having been residents of Forest Lake Estates since 1989 we do feel entitled to pass on our observations and attitudes regarding the above application.

- 1...Having been fortunate enough to reach late eighties in a state of reasonably good health, we feel it is due in part to our use of bottled water and now a drinking water filtering system.

CB-3 element 600 gallons average 4 months \$41.94
CB-1 element 1000 gallons average 6 months \$20.94

- 2...Yes, we feel this protection is necessary and are aware of that we are not alone utilizing this protection.
- 3...We are mystified by the fact that there is no allowance made for the common practice of house washing, maintaining a healthy lawn by periodic watering, and heavens forbid doing the sewerage loading chore of washing a car while in the throes of washing the driveway.
- 4...Being lay people, it is difficult to understand why or how it cost more to purify the sewerage going into the ground than apparently does to make the water extracted from the ground a healthy product, 2.275 times more!!!
- 5...My stubby old fingers have caused ample use of the mistake eradicator, "All purpose correction fluid." It is hoped that some sort of eradicator can be used to eliminate the feeling that utility charges must also contain an error.

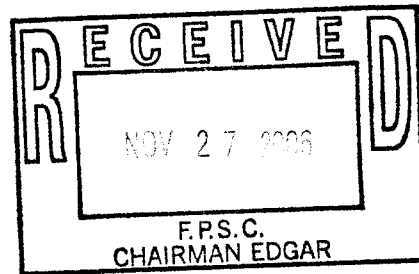
Sincerely and respectfully,

Albert Mercer
Elna Mercer

Albert & Elna Mercer

CC: FLENS

RECEIVED
FLORIDA PUBLIC SERVICE
COMMISSION
NOV 28 AM 9:15
ECONOMIC DEVELOPMENT
IN THE OFFICE OF



November 22, 2006

Gerald Swank
5728 Viau Way
Zephyrhills, FL 33540

Dear Chairman Lisa Polak:

We are sending this letter in reference to PSC DOCKET NO: 060262-WS.

We have been advised of the gigantic water and sewerage bill increase and we are so opposed to such an increase. We are on a limited income and there is no way we can pay this water and sewer bill. There has been no improvement in our system since the last increase 2 years ago, so we can't see how they can justify this increase.

The water quality is in bad condition and tastes gross. This is Zephyrhills where all the water is bottled and people buy it in all the stores as quality spring water. At the same time we cannot get that same quality in our homes.

There does not seem to be any way but to sell our house and move because we cannot pay this bill. Along with the high insurance bills and taxes where will all the retirees get the money to pay this bill?

Along with price gouging with gas prices this is also price gouging with our water and sewer bill.

Please do not grant this increase in January so we can all enjoy our lives at Forest Lakes Estates as we had planned for the rest of our lives.

Thank you for your consideration in this matter.

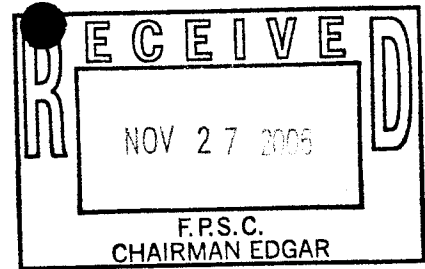
Yours truly,

A handwritten signature in cursive script that reads "Gerald & Virginia Swank".

Gerald and Virginia Swank

RECEIVED
FEDERAL PUBLIC SERVICE
COMMISSION
06 NOV 28 AM 9:15
DIVISION OF
ECONOMIC REGULATION

Gordon and Barbara Reynolds
 5740 Viau Way
 Zephyrhills, Florida
 33540-8543
 813-862-3074
gbrey1@tampabay.rr.com



Chairman Lisa Polak
 Public Services Commission
 2540 Shumard Oak Blvd.
 Tallahassee, Florida
 32395-0850

RE: PSC DOCKET NO: 060262-WS
 Application for increase in water and
 wastewater rates in PASCO County,
 Florida, dated October 3rd, 2006.

November 19th, 2006

Chairman Lisa Polak:

We moved to this home in early September, 2006. We are alarmed at the amount being charged for Water and Wastewater usage by Labrador Utilities, Inc.

We are two people in our 70s and 80s who live a quiet life style. Our experience over the past years in Dixfield, Maine has been that our monthly usage was between 2400 and 2500 gallons of water. We were billed quarterly for both Water and Wastewater usage as follows for the year 2004-2005:

Quarter	Water	Sewer	TOTALS
1 st Qtr.	\$ 90.45	\$ 46.10	
2 nd Qtr.	\$ 93.45	\$ 47.65	
3 rd Qtr.	\$ 90.45	\$ 46.10	
4 th Qtr.	\$ 90.45	\$ 46.10	
Total Utility 2005	\$364.90	\$145.95	\$510.75
Monthly averaged Cost	\$ 30.41	\$ 12.16	\$ 42.56

RECEIVED
 FLORIDA PUBLIC SERVICE
 COMMISSION
 DIVISION OF
 ECONOMIC REGULATION
 NOV 28 AM 9:15

Our Past Month's billing from Labrador Utilities was as follows:

Account # 00693 001695
 Reading 09/07/06 9920
 Reading 10/09/06 13820
 Usage 3900

Water Cost	\$24.08
Sewer	\$55.74
Rate Adjustment	\$ 2.07
TOTAL BILL	\$81.89

It seems that Labrador Utility rates are out of line with the reality of residential home usage by being almost double of what we have been paying.

It is also our understanding that similar homes to ours in the Tampa ~ Zephyrhills area are currently paying amounts close to what we have been paying in Maine [Tampa Tribune, November 14th, 2006 Issue, Nicola M. White's article].

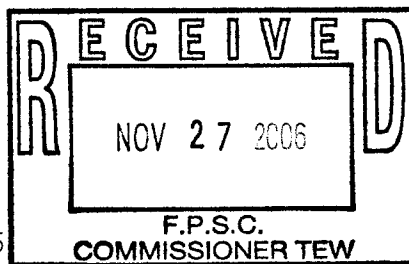
Any relief you can provide to these exorbitant charges by Labrador Utilities, inc., will be greatly appreciated.

Sincerely,

Gordon A Reynolds, Sr.
 Gordon Armstrong Reynolds, Sr.

Barbara Reynolds
 Barbara Reynolds

MR. & MRS. ALBERT MERCER
6114 SPRING LAKE CIRCLE
ZEPHYRHILLS, FLORIDA
33540-7535



813-312-3494 or 813-312-9066

RE: PSC DOCKET NO: 060262-WS Application for increase in water and wastewater rates in PASCO County, Florida dated: October 3, 2006

ATTN: Chairman Lisa Polak and Kartina J. Tew:

Having been residents of Forest Lake Estates since 1989 we do feel entitled to pass on our observations and attitudes regarding the above application.

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CB-1 element 1000 gallons average 6 months \$20.94

2...Yes, we feel this protection is necessary and are aware of that we are not alone utilizing this protection.

3...We are mystified by the fact that there is no allowance made for the common practice of house washing, maintaining a healthy lawn by periodic watering, and heavens forbid doing the sewerage loading chore of washing a car while in the throes of washing the driveway.

4...Being lay people, it is difficult to understand why or how it cost more to purify the sewerage going into the ground than apparently does to make the water extracted from the ground a healthy product, 2.275 times more!!!

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Sincerely and respectfully,

Albert Mercer
Elna Mercer

Albert & Elna Mercer

CC: FLENS

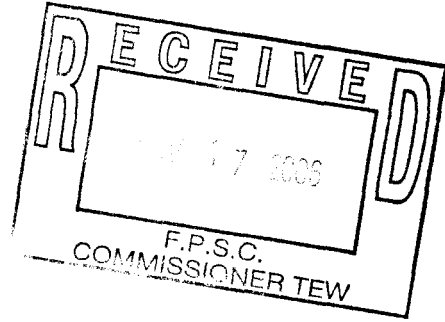
ECONOMIC REGULATION
DIVISION

NOV 28 AM 9:14

RECEIVED
FLORIDA PUBLIC SERVICE
COMMISSION

November 10-2006

Chairman Lisa Polak
Katrina J. Tew
Public service Commission
2540 Shumard Oak Blvd.
Tallahassee, Fl.
32395-0850



Ladies:

Enclosed are copies of documents that I sent to Jennie Lingo regarding Labrador Utilities in Zephyrhills Fl. (Forest Lakes Estates)

This company is something right out of a book. They take nothing into consideration regarding the quality of the water or the concerns of it's customers.

I am under the impression that the Public Service Commission is for the "People or the Public"

"Commission Mission Statement

Customers are served best by markets that facilitate the efficient provision of safe and reliable utility services at fair prices."

This Quote was taken off the PSC website.

I have a pet peeve because I am only here for 6 months and have to pay for water (Base rate) when I am not here 22.00 per month for 6 monthsFigure it out.

But if you read my story you will see that that is not the only problem that this Utility has. I have enclosed my story, photographs that are dated, my Vonage phone bill so you can see that I did call them.

This Utility has to realize that they can't provide bad quality water and service to it's customers and ask for and expect a raise. It is time that it became a good corporate citizen which at the present time it is not.

Thank you for your time.

RECEIVED
FLORIDA PUBLIC SERVICE
COMMISSION
NOV 27 AM 10:00
DIVISION OF
ECONOMIC REGULATION

Sincerely

Joyce Battist

**Joyce Battist
5926 Utopia drive
Zephyrhills, Fl.
33540**

813-782-6074

November 13, 2006

Ms. Katrina J. Tew, Katrina.tew.@psc.state.fl.us
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

RE: PSC DOCKET NO: 060262-WS
Application for Increase in Water & Wastewater Rates in Pasco County,
Florida, Dated October 3, 2006

Dear Ms. Tew:

Regarding PSC Docket No. 060262-WS, Application for Increase in Water & Wastewater Rates in Pasco County, FL Dated October 3, 2006; our Forest Lakes Estates community consists of retired senior citizens, many who are living only on their Social Security benefits. This proposed rate increase would be a financial hardship for the residents of our community.

The quality of our water is poor...our water is disgusting! Many residents in our community buy bottled water for drinking and cooking. We do not drink this water! The water either smells really bad or smells so strongly of chlorine that after taking a shower, your skin smells like you have been in a swimming pool!

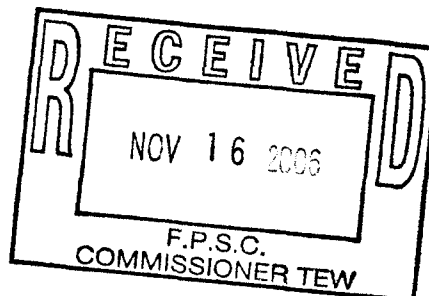
The water treatment plant in our Forest Lake Estates community smells bad, too. Residents that live near the plant have health problems, we believe from the smell coming from the treatment plant. Some days when the wind is blowing "just right", we get the bad smell all the way to the end of Jessup Drive, which is a half mile from the treatment plant. This is disgusting!!

My husband and I are part-time Florida residents, yet we are billed monthly for water when there is no one at our Florida residence. This seems unfair. Why must we be billed for water for the months when no one is at our home? We support the Florida economy while we are in your beautiful state and we hate to have to leave Florida and find another place "to winter" due to the problems!

Please consider my concerns before granting this proposed rate increase. We are already paying way too much for what we are getting!!

Sincerely,

Ann Marie Hall
Ann Marie Hall, amhall@3oaks.com
Forest Lakes Estates
5931 Jessup Drive
Zephyrhills, FL 33540



06 NOV 27 AM 9:59
DIVISION OF
ECONOMIC REGULATION

RECEIVED
FLORIDA PUBLIC SERVICE
COMMISSION

Kartina J. Tew

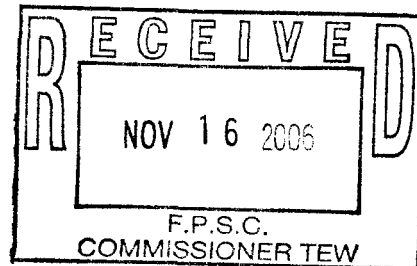
Dear Commissioner:

Our WATER.....is known all over Zephyrhills...that it is the worst.

Our park is lovely...but the water is giving us a bad representation. I hope Kartina, that your office will take our complaints seriously. We need your help. A lot of our people in the Park need new meters. The company promised this sometime back. It would be good if Labrador would keep their promises.

Sincerely,
Richard Coney
6322 Spring Lake Circle
Zephyrhills, Fl. 33540

Forest Lake Estates



RECEIVED
FLORIDA PUBLIC SERVICE
COMMISSION
06 NOV 27 AM 9:59
DIVISION OF
ECONOMIC REGULATION

ORIGINAL 1/06

DISTRIBUTION CENTER

To Whom it May Concern

In regards to PSC Docket No. 06 NOV 27 AM 8: 24 WS.
for increase in water and wastewater.

Due to the fact that we cannot drink the water and have to buy our water for drinking and cooking. The only way we use the water is to water our lawn and flush the toilets. Then we have a black ring in our toilets most of the time.

There has been no difference in the quality of water or service. Its gotten worse. They have already recieved two increases, with no better results.

I can't understand why we have to still smell sewer smell all the time from that plant.

We were told that they would be looking into doing something about the dirt being trailed out onto the street and down the road and its still the same.

We strongly ask that there will be no increase in the rates as we feel we are paying way over now for what we are receiving

Respectfully Yours,

Conrad Felix


Margaret Felix

6046 Utapea Dr.

Zephyrhills, Fla 33540

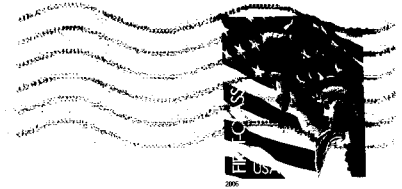
Lot 753

CMP	COM	CTR	ECR	GCL	OPC	RCA	SCR	SGA	SEC	OTH
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 Mr & Mrs Conrad J Felix
6046 Utopia Dr.
Zephyrhills, FL 33540-8504

TAMPA FL 336

21 NOV 85 PM 1 L



RECEIVED 9 50

06 NOV 27 AM 9:23

Florida ^{COMMISSION} ~~CLERK~~ Service Commission
Division of the Commission Clerk and
Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

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Nov 15, 2006

Dear Miss Polak,

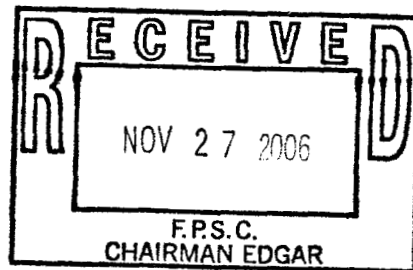
Please listen to our pleas. We
are many single ladies and widows.

These new rates are very hard for
us to pay along with all the
other things going up.

Fixed incomes are not going up.

Thanks for your ear!

Benedette Green
Forest Lake Estates
6118 Presidential Circle
Zephyrhills, FL 33540



Mr. Francis Cooper
5831 Naples Dr.
Zephyrhills, FL 33540

11/18/06

To whom it may concern,
I'm a resident at Forest Lake Estate
I'm writing about the proposed
increase in the Water - sewer
I think it a shame that all
of us seniors have so much to
worry about in our golden years.
every thing going up. were all
on a earned income, we get
a small raise in Jan + its
taken away from us right away.

they say Florida is a place
to move when we retire,

I don't thing so. we loose
our spouse + our social security
goes way down, we take a big
loss. I hope you will consider
the the increase in our
water - sewer + should be

reduced, thank you - from concerned
residents - Frances Cooper - ^{Francis} ~~Francis~~

Stoney Travis 11-18-06

Betty Sauter 11-18-06

11/18/06

recd
11/27/06

DEAR CHAIRMAN LISA POLAK:

11/19/06

REASON FOR WRITING YOU: PSC DOCKET NO.
060262-WS, INCREASE IN WATER & WASTE
WATER RATES IN PASCO CTY.

THESE NEW RATES ARE UNJUST AND
WITH YOUR HELP & WORK SHOULD BE
REDUCED. LET US BE REASONABLE!

THANK YOU

MR. LEONARD MADURA

6139 TWILIGHT DR.

ZEPHYR HILLS, FLA.

33540

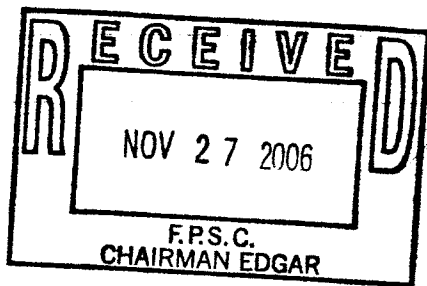
11-20-06

Ms Lisa Takak

I'm been living in
Forest Lake Estates for 18 yrs.
lately I haven't been very
happy.

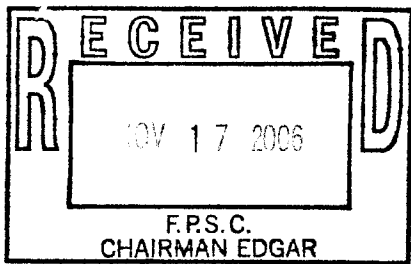
I go up North Every yrs.
I am down here for 6 months
now I can't see why I have
to pay for water & sewer
that I don't use. because
Everything gets shut up.
When I'm up there
I don't drink the water
because it has a bad
smell.

Thank you



Ms Margaret Bonjellon
6217 Torlight Ln.
Zephyrhills - Fl.
33540

ORIGINAL



Bob & Connie Redditt
6330 Forest Lake Dr
Zephyrhills FL 33540
11/13/06

060262-WS

Chairman LISA Polak
2540 Shumard Oak Blvd.
Tallahassee FL 32395-0850

RECEIVED
05 NOV 20 AM 11:27
COMMISSION
CLERK

Hi:

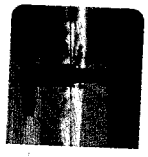
Just wanted to plead for lower rate hikes on the proposed water & sewer rates! We have lived in Forest Lake Estates for 2 years now & our bill just went up \$20 in one month! In fact in 3 1/2 years people in here have went from on average \$14-90 a month! The manager of Laboradori Utilities said the Senior Communities pay more (like us) because of the many snow-birders! I have a sister who lives in a \$300,000.

house in Seven Oaks ~~on~~ ~~at~~ ~~the~~ ~~Chapel~~ & only pay \$300 a month on average! Why can't the rates be divided more evenly between all in Pasco County?! It's getting pretty sad for these seniors on fixed incomes with these high rate hikes - there are some that I've heard of who aren't flushing toilets very much or ^{not} taking showers every day here in Forest Lakes Estates.

Please help any way you can. Thanks for listening.

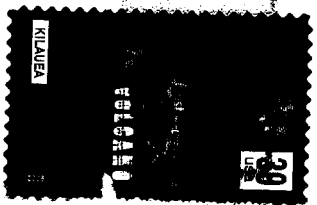
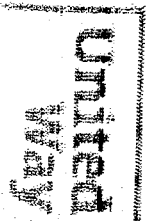
Connie Redditt

CMP _____
 COM _____
 CTR _____
 ECR _____
 CCL _____
 OPC _____
 RCA _____
 SCR _____
 SGA _____
 SEC _____
 OTH _____



ROBERT E. REDDITT
 CONNIE L. REDDITT
 6330 FOREST LAKE DRIVE
 ZEPHYRHILLS, FL 33578
 NOV 2006 PM 8 L

LANIER FL 336



0001
 0850

LISA POLAK
 2540 SHUMARD OAK BLVD
 TALLAHASSEE FL 32395-
 0850

ORIGINAL

From: Concerned Resident of Forest Lake Estates

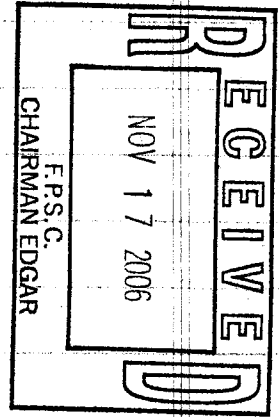
Regarding: PSC Docket No. - 060262 - WS application
for increase in water + sewer rates
in Pasco County, Florida dated Oct 27
Commissioner Chairman Lisa Polak

The new water + sewer rates are
unfair + unjust + should be reduced
instead of raised. Please be reasonable.

Thank you
Floyd C. Swoffer

RECEIVED PSC
NOV 20 9 AM 10:27
COMMISSION
CLERK

- CMP
- COM
- CTR
- ECR
- GCL
- OPC
- RCA
- SCR
- SCA
- SFC
- OTH



5915 Jessa Dr.
Zephyrhills, FL 33540

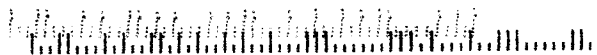
TAMPA FL 336

14 NOV 2006 PM 2 T



PSC Commissioner ^{Ch.} Lisa Polak
2540 Shumard Oak Blvd
Tallahassee, Florida 32395-0850

9+7019-40 0001



ORIGINAL

Nov. 14, 2006
6309 Forest Lake Dr.
Zephyrhills FL 33540

060262-WS

Chairman Lisa,

Please do not raise the price of water / sewer for Forest Lake Estates. We pay too much already.

Sincerely,

Mr + Mrs. Robert J Fahey

- CMP _____
- COM _____
- GTR _____
- BCR 1
- GCL 1
- OPC _____
- FCA _____
- SCR _____
- SGA _____
- SEC _____
- OTH _____

RECEIVED

NOV 17 2006

F.P.S.C.
CHAIRMAN EDGAR

CLERK

NOV 20 AM 10:27

RECEIVED



Mr. Robert J. Farney
6309 Forest Lake Dr.
Zephyrhills, FL 33540-~~XXXX~~

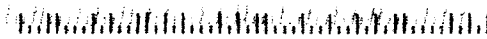
TAMPA FL 336

14 NOV 2006 PM 7 L



*Lisa Polak
2540 Shumard Oak Blvd.
Tallahassee Fl. 32345-0850*

2355+0850



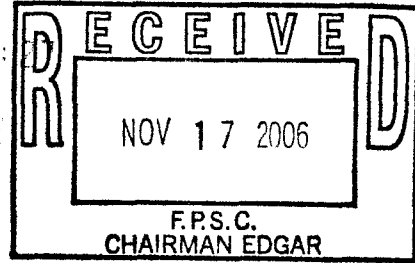
November 10-2006

Chairman Lisa Polak
Katrina J. Tew
Public service Commission
2540 Shumard Oak Blvd.
Tallahassee, Fl.
32395-0850

RECEIVED FPSC

05 NOV 20 AM 10:

COMMISSION
CLERK



060262-WS

Ladies:

Enclosed are copies of documents that I sent to Jennie Lingo regarding Labrador Utilities in Zephyrhills Fl. (Forest Lakes Estates)

This company is something right out of a book. They take nothing into consideration regarding the quality of the water or the concerns of it's customers.

I am under the impression that the Public Service Commission is for the "People or the Public"
"Commission Mission Statement
Customers are served best by markets that facilitate the efficient provision of safe and reliable utility services at fair prices."

This Quote was taken off the PSC website.

I have a pet peeve because I am only here for 6 months and have to pay for water (Base rate) when I am not here 22.00 per month for 6 monthsFigure it out.

CMP _____

COM _____

CTR _____

ECR /

GCL /

OPC _____

RCA _____

SCR _____

SGA _____

SEC _____

OTH _____

But if you read my story you will see that that is not the only problem that this Utility has. I have enclosed my story, photographs that are dated, my Vonage phone bill so you can see that I did call them.

This Utility has to realize that they can't provide bad quality water and service to it's customers and ask for and expect a raise. It is time that it became a good corporate citizen which at the present time it is not.

Thank you for your time.

Sincerely

Joyce Battist

**Joyce Battist
5926 Utopia drive
Zephyrhills, Fl.
33540**

813-782-6074

November 8-2006

**Jennie Lingo
Economic Analyst
Florida Public Service Commission
Tallahassee, Fl
32399-0850**

Dear Ms. Lingo:

DOCKET # 06026-WS

This is a follow-up to the meeting that was held by the Public Service Commission in Forest Lake Estates on November 2, 2006.

On October 31-06 we arrived back in Forest Lake Estates and turned on our water.

We did notice that a new meter had been put in. The water came on as planned.

The following morning we got up to the meter leaking. It was filling the meter box. A call was placed to Labrador Utilities on November 1 and we were told that there had been a lot of problems and the man was very busy and he would get to us either that day or the next.

On November 2nd we went to the meeting with the Public Service Commission and upon returning home, we found that the water was now flowing down the street from our meter. (Dated Pictures are enclosed)

On November 3, Labrador was called again. (See enclosed Vonage Phone Print out) Calls are circled.

We were told at the point that the man had been here but didn't have the parts and would have to order them and it probably wouldn't be until Monday. Once again, Monday came and went and still no fix. The service man came on November 7 and fixed the problem. I have been coming to this state for a number of years and have lived in South West Florida and know that water is scarce. Since Nov 1 Labrador allowed the water to run down our street 24 hours a day until November 7/07.

When I was speaking to a girl (Debbie) we discussed the new meters and I asked the question why didn't they turn on the water to test them at the time of installation? She said that is what they should have done. She also told me not to call unless I had an emergency because I wasn't paying for the water that was running down the street, it was the responsibility of the Utility Company. It may be the responsibility of the Utility but we as customers are paying for it in the long run. And waste is not an option.....

Well, it cost money for them to treat and purify that water (Even if you can't drink it) and that is total neglect on their behalf.

I am also enclosing pictures that are dated of most of the days that the water ran down the street.

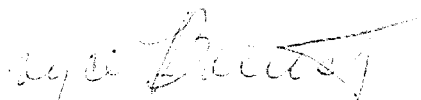
If the Public Service Grants an increase to Labrador with all the problems that this park is having, you are only rewarding them for bad behavior and poor business practices.

People shouldn't have to buy water purifiers and filter systems when they pay dearly for water that is suppose to already be purified. I'm sure that you saw the filter that came off a home that day at the meeting. I'm also sure that you or your family would not want to have that kind of water running through your pipes. Stop and think about that. People are coming in here buying homes and probably none of them have ever asked about the water. We didn't and we are only here 3 years. Would you like to live here?

It is time that the Public Service Commission told Labrador that there is a cost of doing business and until they clean up their act and become a good corporate citizen there will be no more increases.

Thank you for your time

Sincerely

A handwritten signature in cursive script, appearing to read "Ray B. [unclear]".

**Joyce Battist
5926 Utopia Drive
Zephyrhills, Fl.
33540**

**UTILITIES, INC. OF FLORIDA
AND AFFILIATED COMPANIES**

200 Weathersfield Avenue
Altamonte Springs, Florida 32714

DATE 11/2/06 ACCT# _____

NAME _____

STREET 5926 Utopia

- Water/sewer service will be discontinued on _____ unless payment of \$ _____ is received in full before that date.
- Water/sewer service has been discontinued and will be resumed upon full payment of your bill in the amount of \$ _____.
- Water/sewer service was discontinued on _____.
The presence of the customer or his agent is required when water service is reinstated or a waiver form must be signed.
- No application on file. Deposit of \$ _____ has not been paid.

CHARGES TO ACCOUNT

- Delinquent Amount \$ _____
- Returned Check Amount \$ _____
- Office Service Charge \$ _____
- Reconnection Charge \$ _____
- Other _____ \$ _____
- Payment must be made by cash or money order.

CUSTOMER - RECHECK

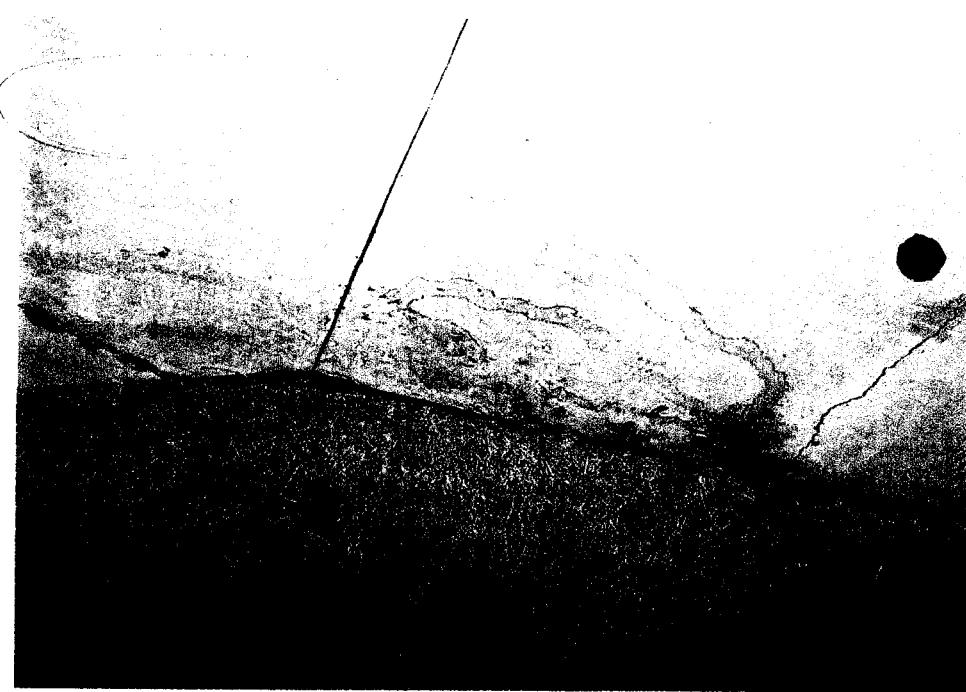
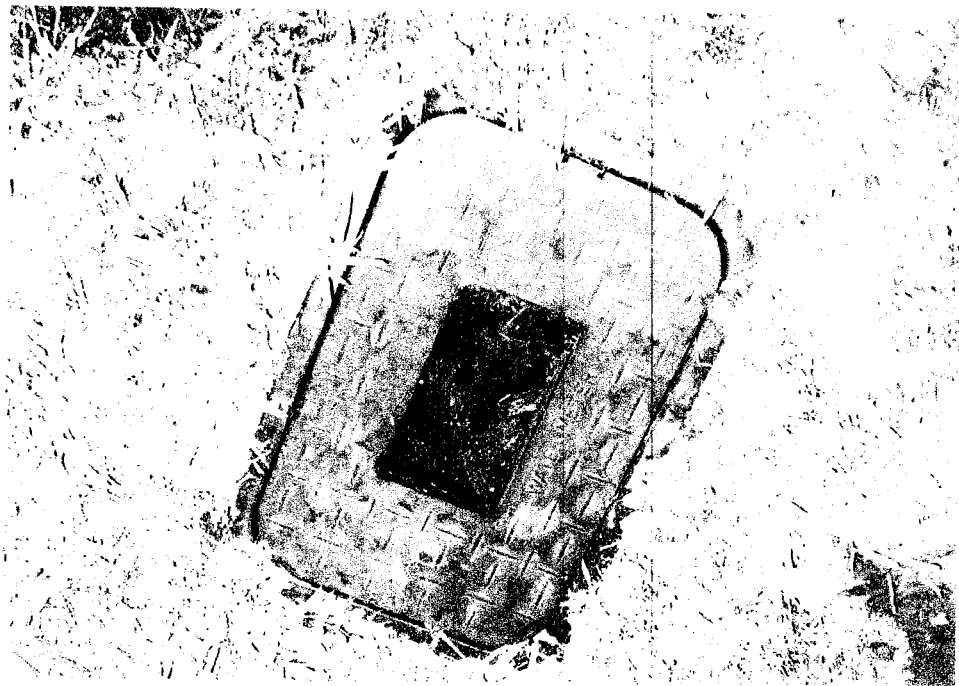
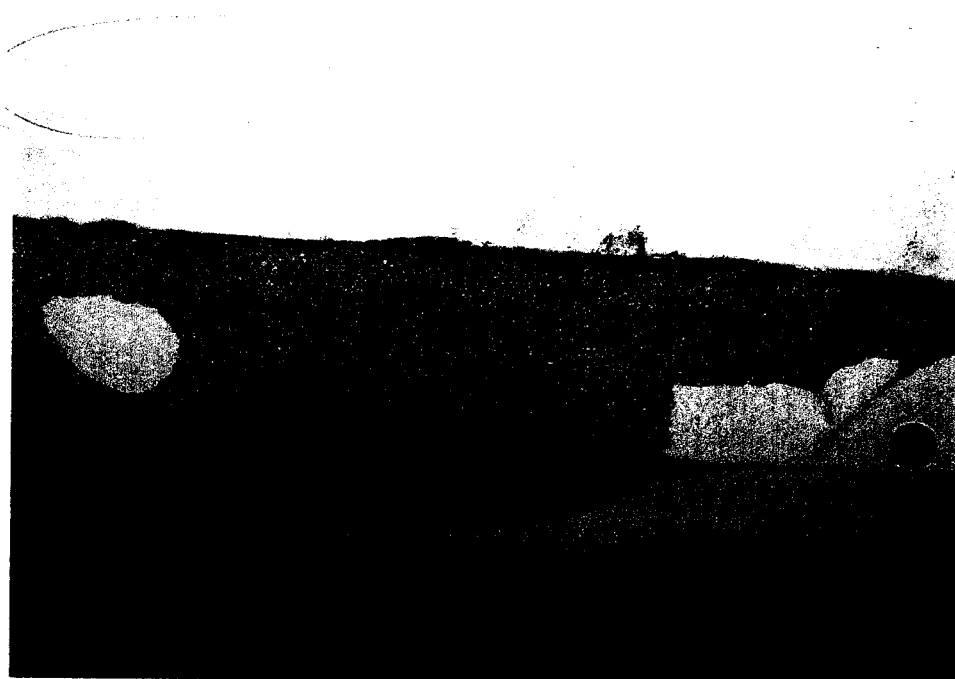
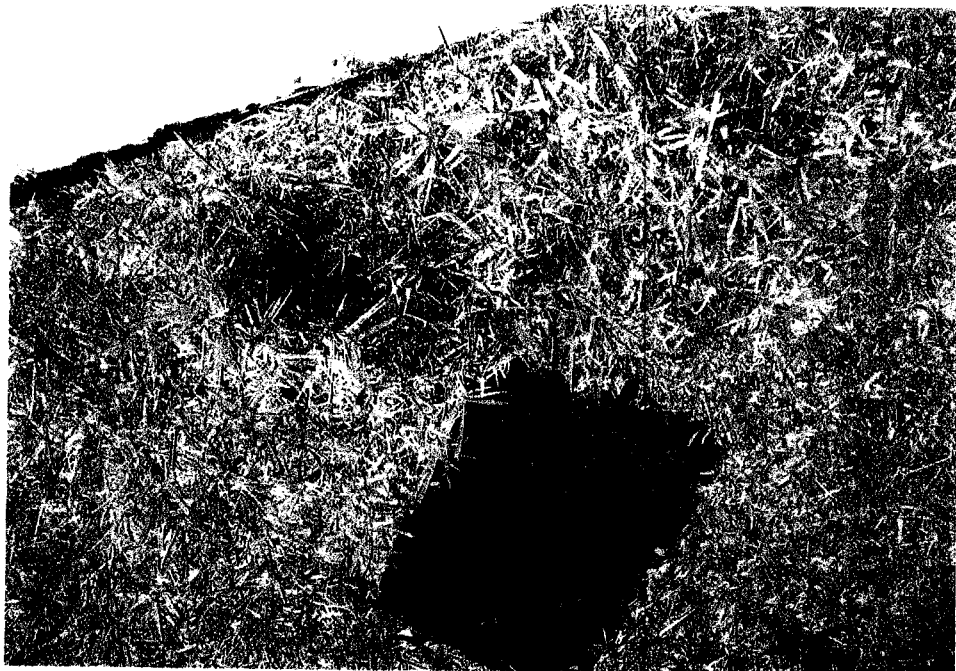
At your request, we have rechecked your water meter and found:

- Meter reading correct, today's reading _____
- Meter registering indicated a leak on your property.
Check your plumbing.
- Error in meter reading. Water/sewer bill will be corrected.
Please call for adjustment.
- Called today and found no one home.
- Please call our office at the following number:

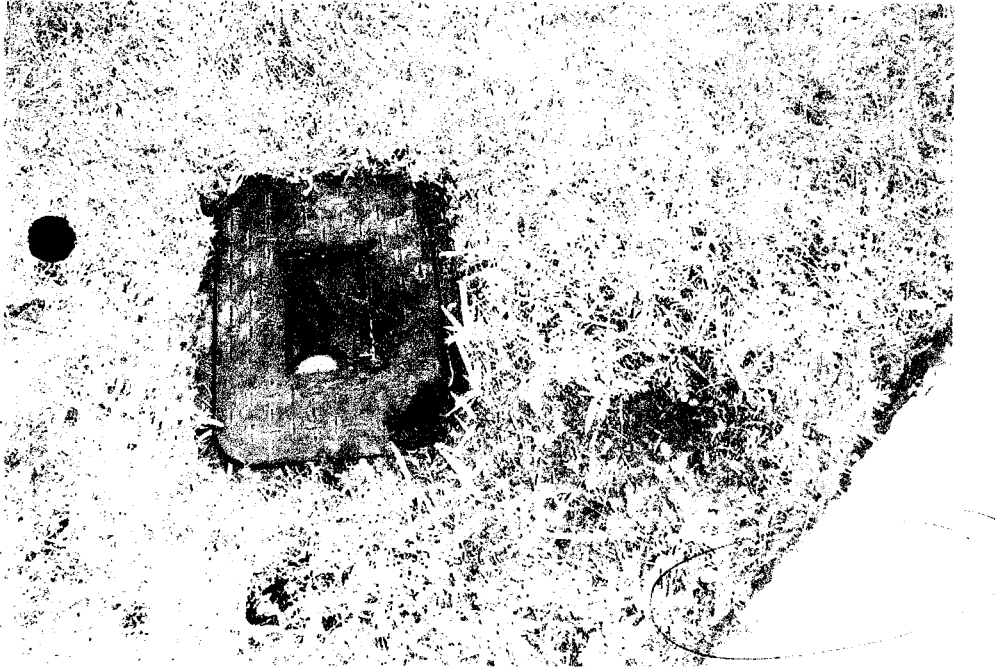
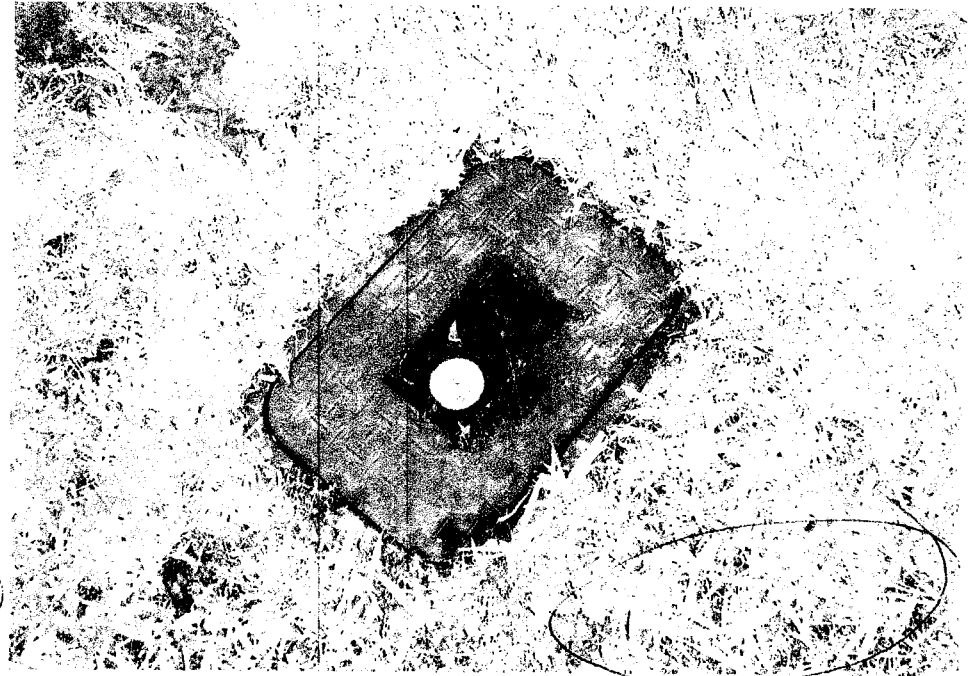
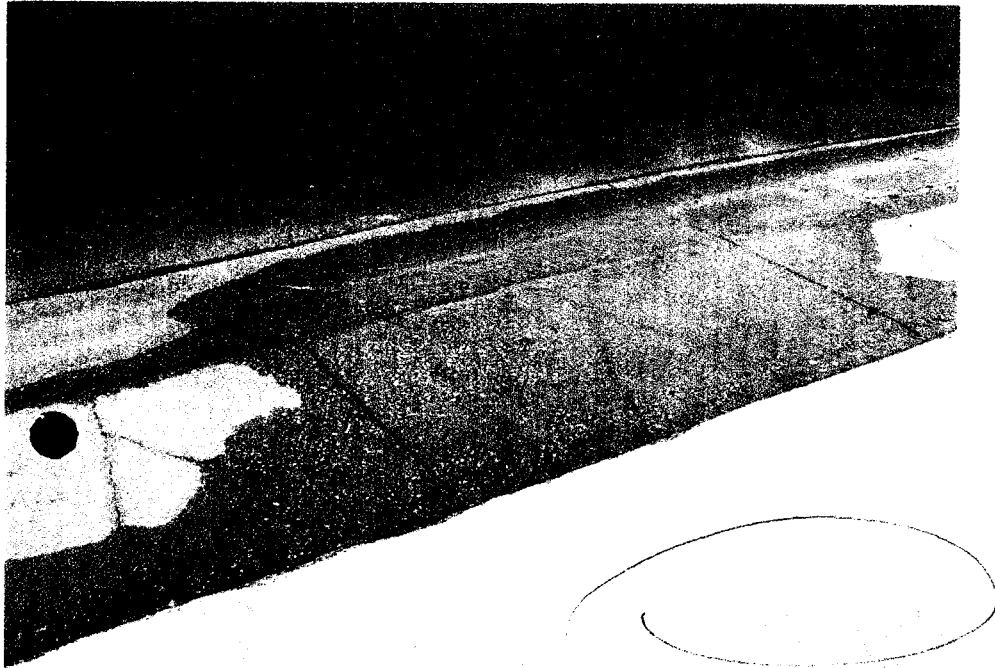
~~(407) 869-1919~~
 1-800-272-1919

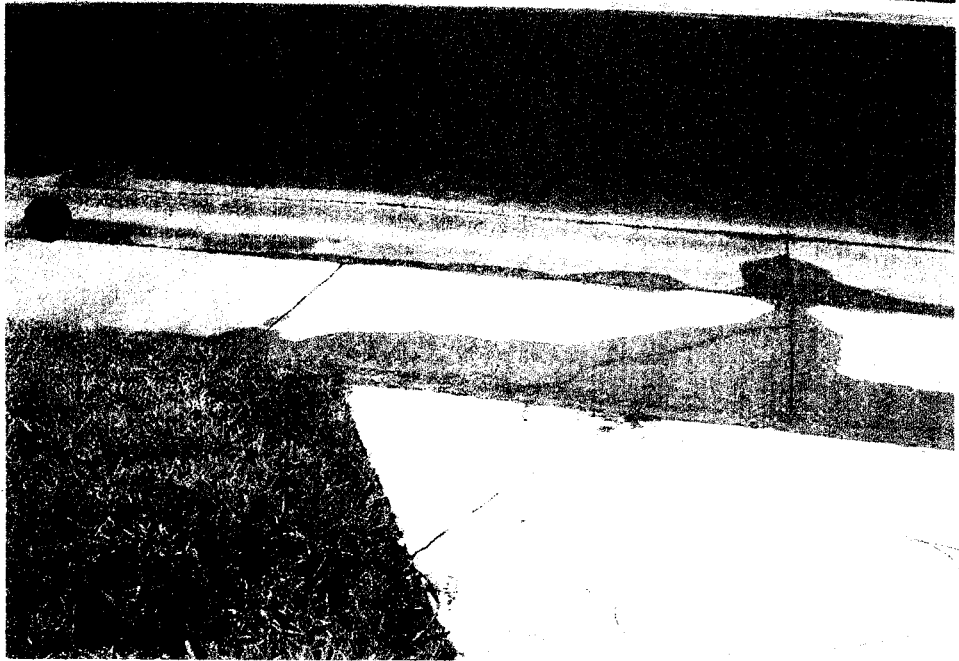
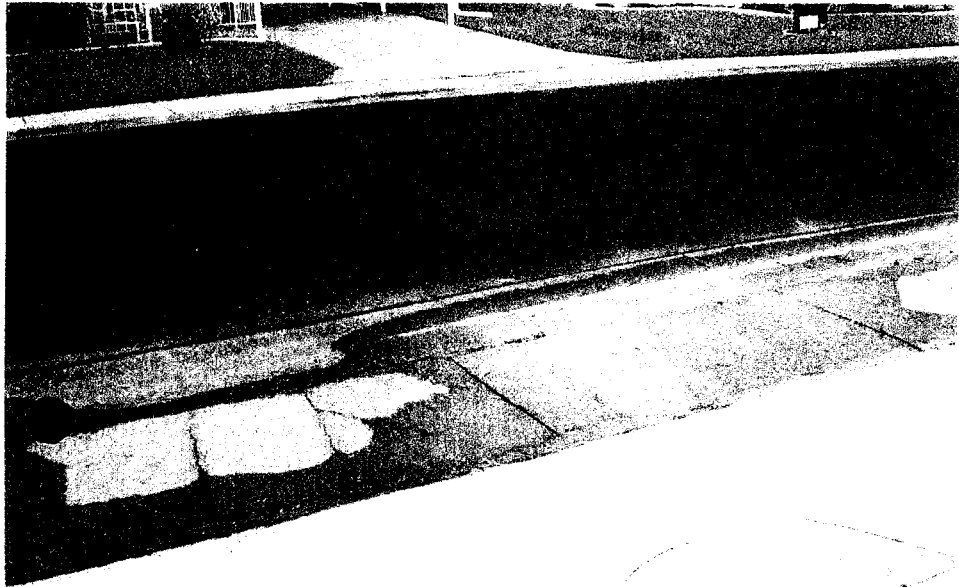
REMARKS Leak on Utilities side.
Buying proper equip to make
repair for 11/3/06.

CUSTOMER SERVICE REP.









Welcome - Keith BATTIST

Account Number: ██████████ User

Name: joycebattist

Account Name: Keith

BATTIST Account Status: Active

[Dashboard](#)
[Activity](#)
[Billing](#)
[Voicemail](#)
[Account](#)
[Orders](#)
[Features](#)
[Add-ons](#)
[Advanced Activity Search](#)
[Activity FAQs](#)
[Help](#)
[Contact](#)
[Log Out](#)
[Activity Index](#)

The following is a detailed listing of all activity in your account over the past seven days.
To choose an earlier week, click [Previous 7 Days](#).

[Previous 7 Days](#)

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Nov 08, 2006	08:57 AM	 18137154177	18137826074	00:11:00	6982298459
Nov 08, 2006	08:33 AM	 18137837924	18137826074	00:02:00	6981975086
Nov 07, 2006	05:25 PM	 18133121035	18137826074	00:03:00	6974639332
Nov 07, 2006	04:51 PM	 18002609125	18137826074	00:01:00	6973766046
Nov 07, 2006	12:54 PM	 18009359924	18137826074	00:01:00	6968539211
Nov 07, 2006	12:31 PM	 18133121035	18137826074	00:01:00	6968071042
Nov 07, 2006	11:49 AM	 18772880391	18137826074	00:01:00	6967176420
Nov 07, 2006	09:41 AM	 18137154177	18137826074	00:24:00	6965070665
Nov 07, 2006	08:51 AM	 18137881700	18137826074	00:01:00	6964000463
Nov 06, 2006	01:01 PM	 18133121035	18137826074	00:02:00	6950318767
Nov 06, 2006	09:35 AM	 Anonymous	18137826074	00:01:00	6946198659
Nov 06, 2006	09:00 AM	 18137880305	18137826074	00:02:00	6945712415
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Oct 31, 2006 05:19 PM	18137826074	19024856265	00:07:00	6863208456

ORIGINAL

RECEIVED-FPSC

Judy Zambito

From: "Judy Zambito" <jzambito1@tampabay.rr.com>
To: <chairman@psc.state.fl.us>; <katrina.tew@psc.state.fl.us>
Sent: Thursday, November 16, 2006 11:18 PM
Subject: PSC DOCKET NO: 060262-WS

05 NOV 20 AM 9:06

COMMISSION
CLERK

Lisa Polak and Katrina Tew,

This email is regarding PSC Docket No. 060262-WS, the price increase for Labrador Utilities in Forest Lake Estates. We have steadily seen our water and sewer bill go significantly higher year by year but see no improvements to our drinking water or sewer. We have to buy bottled water for drinking, cooking and making coffee because the odor of the water is offensive and if you let your glass sit, it has sediment in it. I live about 5 houses down from the sewer treatment plant and the odor that comes out of there is obnoxious. We bike ride around the park daily and some days you can smell the stench clear up at the front office. When I first moved in here in May of 2004, the sewer plant had a sweet smell, I am guessing from some sort of chemicals. Our water/sewer bills back then were around \$35.00, total. Now my bill is around \$77.00 a month and the plant smells awful and the drinking water has gotten worse. If we water our yard in the summer the bill is around \$100.00, and our yards are extremely small.

It is obvious that Labrador has done nothing to improve either the water quality or the treatment plant with the increases that you awarded them a couple of years ago and now you give them an interim increase with a permanent increase to follow. Shouldn't they have fixed prior problems before the interim increase was given to them. I personally think that a water/sewer bill of \$77.00 a month is outrageous and totally unjustified.

In addition to the above, there are 4 empty lots in front of the sewer treatment plant and 3 houses for sale. No one is even interested in the homes or sites because of the odor of the plant and the appearance. This is causing our complex to lose revenue from those 4 lots and the residents are unable to sell their homes. Obviously at one time several years ago when the water/sewer bills were around \$35.00, homes around the sewer treatment plant were sold or there wouldn't be anyone living there now. After Labrador took over it is as though their company buys up mobile home park water works for not much money and then raises the rates every year or so but does nothing to improve the systems they bought. Maybe on paper the audits show they spend money to fix things or improve on things, but if you actually talk to the residents of the park, we see with our own eyes that this work is not really being done. Someone at Labrador is trying to pull the wool over the eyes of the Public Works Dept. Someone should really look into the way Labrador does business.

- CMP _____
- COM _____
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- ECR |
- GCL |
- OPC _____
- RCA _____
- SCR _____
- SGA _____
- SEC _____
- OTH _____

Please listen to our cries.....this isn't just a matter of some elderly people on fixed incomes complaining about the rates going up.....we are being overcharged for poor service and water. Labrador should not be given another increase they should be given a decrease in what we are currently charging. THIS RATE INCREASE IS TOTALLY UNJUSTIFIED!

Thanks for listening,
Judy and Danny Zambito
6134 Utopia Dr.
Zephyrhills, Fl. 33540
Forest Lake Estates
813-779-9800

Application for a Rate Increase in Pasco County by
Labrador Utilities, Inc.

DOCKET NO. 060262-WS

RECEIVED-PASC

06 NOV 20 AM 9:06

COMMISSIONER
CLERK

Name DANNY & JUDY ZAMBITO

Address 6134 UTOPIA DR.

ZEPHYRHILLS, FL 33540

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS
SEE ATTACHED.

Fold and tape -- see back for address

ORIGINAL

FLORIDA PUBLIC SERVICE COMMISSION

Chief Advisor to Chairman Edgar

Roberta C. Bass

2540 Shumard Oak Boulevard ♦ Tallahassee, Florida 32399-0854

Phone: (850) 413-6016 Fax: (850) 413-6017

E-mail: rbass@psc.state.fl.us

RECEIVED-PSC

NOV 16 PM 1:59

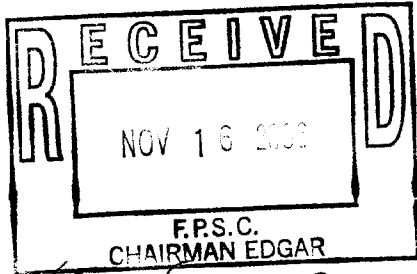
COMMISSION CLERK

Kay -
please place in
correspondence side of
Docket No. 060262-WS.

Thank you,

Roberta

- CMP _____
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- GCL 1
- OPC _____
- RCA _____
- SCR _____
- SGA _____
- SEC _____
- OTH _____



6239 Twilight Dr
Forest Lake Estates
Zephyrhills FL 33540
Nov 13/06

Dear Mrs Polak

Reference the decision to raise water rates, I am writing this letter to object to raising these rates at Forest Lake Estates.

I was led to believe that the sewage plant was to be replaced when the Park changed ownership. That has not happened to date. The water rights were sold to Lakeland and then the water was metered. We pay more than enough for water used, especially since it is not drinkable and I have to purchase water to drink and cook with. I also pay for water but sewer during the six months I reside up north, as do many other residents.

- 2 -

It seems to me a lot of water is
used during these months (approx.
May thru October)

I sincerely hope this matter will
be looked into very seriously.

Yours truly
Melanie Lawrence

M. Lawrence
6239 Twilight
Zephyr Hills Fl
33540

TAMPA FL 336

13 NOV 2005 PM 5 T



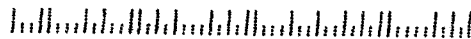
Christina Lisa Pelak

2540 Shumard Oak Blvd.

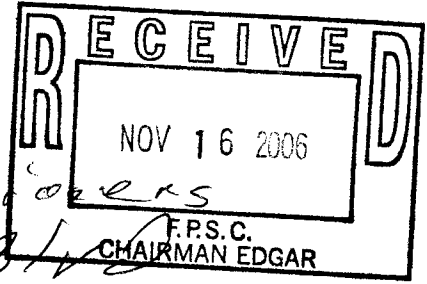
Kalla Lasse

Ph. 323 95-0850

32395+0850



11-14-06



Lisa Polak
Chairman, PSC Commissioners
2540 Shumard Oak Blvd
Tallahassee, FL 32399-0850

I am sending this article
that came out in our paper today
I am sending this in regard to
the rate increase that has been
asked for Forest Lake Rotates
Zephyrhills, FL 33540.

The PSC Docket No. is 060262-W5.

As you can see we already are
paying more than anyone in our
area & still water not good to
drink & now you are asking
us to pay more.
It is time you were fair
with us.
You are destroying our park.
Eva Bush
Tallahassee, FL

11-14-06

Consultant: Utility Costs Must Rise

RATES NOT ADEQUATE FOR CITY'S GROWTH

By NICOLA M. WHITE
The Tampa Tribune

ZEPHYRHILLS — It's happening.

The long-discussed water and sewer rate increase moved closer to implementation Monday night.

A consultant told city officials that to accommodate growth and encourage water

conservation, Zephyrhills must boost its utility rates.

A recent multimillion-dollar expansion of the wastewater treatment plant lends urgency to such a move.

"The rates are not going to be adequate in the near future," said Henry Thomas of Public Resources Management Group.

The consulting firm recommended the city increase water rates by 3 percent each year for the next four years; and

raise sewer rates by 25 percent for the next two years, then 3 percent for every year thereafter.

For most residents — the average utility customer uses 4,000 gallons of water and pays \$23 per month — bills would go up to about \$26 per month, Thomas told the city council.

It's been a decade since Zephyrhills raised its rates. Even with a boost, those charges still would be among the lowest in the area, he said.

Among Tampa Bay area cities, the average is \$40.22, with Oldsmar the most expensive at about \$55 a month.

Zephyrhills is the least expensive, followed by Tampa, Thomas' research shows.

The council decided to hold a workshop on the rate issue at 5 p.m. Nov. 27 at city hall, 5335 Eighth St.

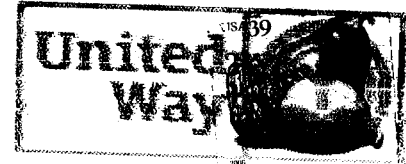
Reporter Nicola M. White can be reached at (813) 779-4613 or nwhite1@tampatrib.com.

Ms. Eva Rush
5912 Jessup Dr.
Zephyrhills, FL 33540-7533



TAMPA FL 336

14 NOV 2006 PM 7 T



Charman Lisa Polak
Pse Commissioners
2540 Shumard Oak Blvd
Tallahassee, FL

32399-0850

323 99-0850
|||||

Virginia A. Harvie
6395 Spring Lake Circle
Zephyrhills, FL 33540

11/10/06

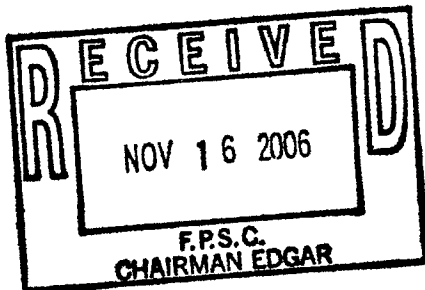
PSC Commissioners
2540 Shumard Oak Blvd
Tallahassee, FL 32395-0800

Re: PSC Docket No: 060262-WS Application for an
increase in water and wastewater rates in Pasco
County Florida dated: October 3 2006

Please be advised as to our objection to an increase.
We do not use water or sewer here in Forest Lake
Estates for six months of the year, yet we pay for
some sort of a fee. With things increasing it becomes
a financial burden on the retired folks.
Please help to keep our expenses down.

Sincerely

Virginia Harvie



Virginia A. Harvie
6395 Spring Lake Circle
Zephyrhills, FL 33540

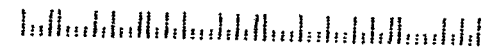
TAMPA FL 336

10 NOV 2006 PM 2 T



PSC. (Commissioners Lisa Polak & Martina J. Lee)
2540 Chumard Oak Blvd
Tallahassee, Fl. 32395-0850

32395+0850



Chairmn Lisa Polak

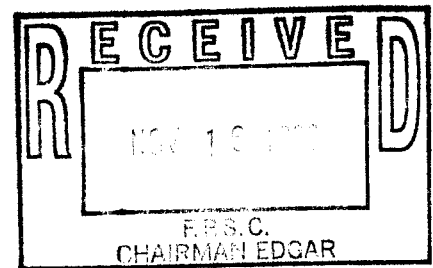
Dear Commissioner:

Our water problem is bigger than any of my friends in the Parks nearby. In fact their highest water bill is \$31.00 per month. Our most recent bill for water for Labrador was \$72.39.

Please think about our income and reduce the bill.

Sincerely,

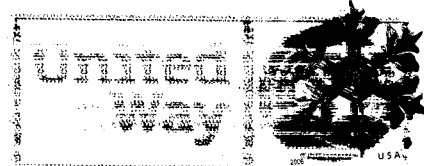
Margaret Coney
6322 Spring Lake Circle
Zephyrhills, Fl. 33540



Forest Lake Estates

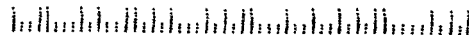
6322 Spring Lake Cir.
Zephyrhills, FL 33540-7568

TAMPA FL 336
15 NOV 2006 PM 8 L



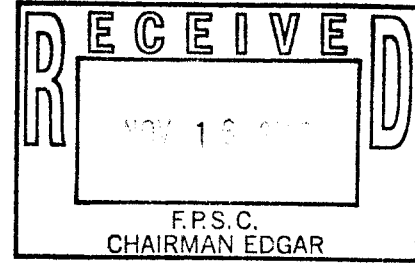
Comm. Lisa Polak
2540 Shumard Oak Blvd
Tallahassee, Fl.32395-
0850.

55+0850



November 13, 2006

Chairman Lisa Polak, Chairman@psc.state.fl.us
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850



RE: PSC DOCKET NO: 060262-WS
Application for Increase in Water & Wastewater Rates in Pasco County,
Florida, Dated October 3, 2006

Dear Chairman Polak:

Regarding PSC Docket No. 060262-WS, Application for Increase in Water & Wastewater Rates in Pasco County, FL Dated October 3, 2006; our Forest Lakes Estates community consists of retired senior citizens, many who are living only on their Social Security benefits. This proposed rate increase would be a financial hardship for the residents of our community.

The quality of our water is poor....our water is disgusting! Many residents in our community buy bottled water for drinking and cooking. We do not drink this water! The water either smells really bad or smells so strongly of chlorine that after taking a shower, your skin smells like you have been in a swimming pool!

The water treatment plant in our Forest Lake Estates community smells bad, too. Residents that live near the plant have health problems, we believe from the smell coming from the treatment plant. Some days when the wind is blowing "just right", we get the bad smell all the way to the end of Jessup Drive, which is a half mile from the treatment plant. This is disgusting!!

My husband and I are part-time Florida residents, yet we are billed monthly for water when there is no one at our Florida residence. This seems unfair. Why must we be billed for water for the months when no one is at our home?? We support the Florida economy while we are in your beautiful state and would hate to have to leave Florida and find another place "to winter" due to these problems!

Please consider my concerns before granting this proposed rate increase! We are already paying way too much for what we are getting!!

Sincerely,

Ann Marie Hall, amhall@3oaks.com
Forest Lakes Estates
5931 Jessup Drive
Zephyrhills, FL 33540

Fred & AnnMarie Hall
5931 Jessup Drive
Zephyrhills, FL 33540

ORIGINAL

FLORIDA PUBLIC SERVICE COMMISSION

Chief Advisor to Chairman Edgar

Roberta S. Bass

2540 Shumard Oak Boulevard ♦ Tallahassee, Florida 32399-0854
Phone: (850) 413-6016 Fax: (850) 413-6017
E-mail: rbass@psc.state.fl.us

RECEIVED
COMMISSION CLERK

Kay -

Please place in
correspondence side of
Docket No. 060262-WS.

Thanks,

Roberta

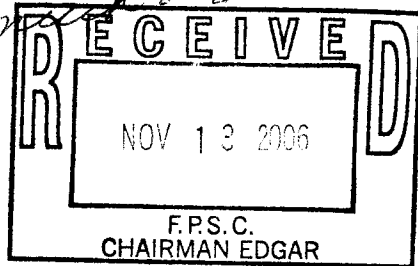
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11-10-08

Lisa Polak

Writing in reference to
 PSC Docket # 060262-WS
 concerning water increases at
 Forest Lake Estates. It getting
 to the point do I want
 to take a shower or wash
 a load of clothes - cant
 even think about getting
 my flowers a watering +
 they have been here forever.
 gone to paper plates so I
 dont have to wash dishes
 every day. not to mention
 its a squeeze on the
 money which doesnt increase
 much.

Betty Gaudin
 6143 Threlkeld Dr
 Zephyrhills FL 33540
 Lot # 142

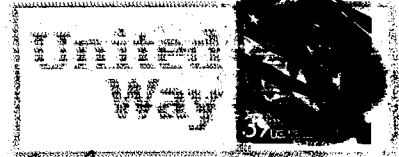




Betty Grubbs
 6143 Twilight Dr.
 Zephyrhills, FL 33540-7516

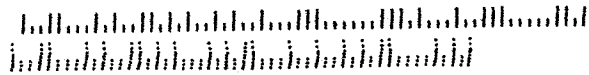
TAMPA FL 336

10 NOV 2006 PM 3 L



Chairman Lisa Polak
 2540 Sherman Oak Blvd
 Tallahassee Fl 32395-0850

COO1
 32395-0850



could not believe the improvement
in her health since she left. I have
never had such excellent toilet bowls
since we moved to this park.

We are only Winter residents
and stay eight months.

Why do we still continue to
receive a water bill while we are
away all summer?

We live on a fixed income,
and if the water rates keep increasing
we will have to look for another
State to spend our Winters.

Thank you,

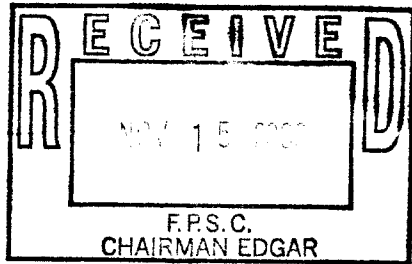
Sincerely,

Melvin H. Koverly

5907 Jessup Drive

Zephyrhills, Florida 33540

Forest Lake Estate



November 11, 2006

Subject: unhealthy, stinking water
R.E. PSC. docket no. 060262

Dolores H. Lowry
5907 Jessup Drive
Zephyrhills, Florida 33540
Forest Lake Estate

Chairman Lisa Polak
2540 Sheppard Oak Blvd.
Tallahassee, Florida 32399-0850

Dear Chairman Lisa Polak:

Our water in this park is awful. The rates are too high for the poor service we are receiving. The water stinks, and one smells like bleach when one takes a shower.

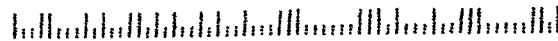
A dear friend of mine had to move out of the park due to all kinds of respiratory illness. Her doctor

Sam & Dolly Koury
5907 Jessup Dr.
Zephyrhills, FL 33540



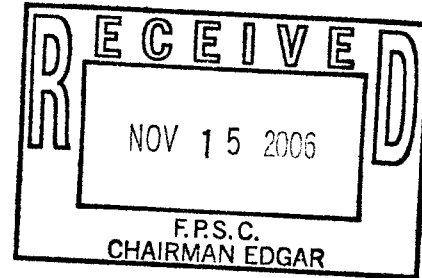
Chairman Lisa Polk
2540 Stumer & Oak Blvd.
Tallahassee, Florida 32399-0850

32399+7019



sam koury

From: "sam koury" <SKOURY@peoplepc.com>
To: <Katrina.tew.@psc.state.fl.us>
Sent: Saturday, November 11, 2006 7:27 AM
Attach: bad water101706.JPG
Subject: Nasty Water



Subject: Nasty Water

Ms. Katrina J. Tew, Katrina.tew.@psc.state.fl.us

Florida Public Service Commission

2540 Shumard Oak Boulevard

Tallahassee, FL 32399-0850

RE: PSC DOCKET NO: 060262-WS

Application for Increase in Water & Wastewater Rates in Pasco County,

Florida, Dated October 3, 2006

Dear Ms. Tew:

Regarding PSC Docket No. 060262-WS, Application for Increase in Water & Wastewater Rates in Pasco County, FL Dated October 3, 2006; our Forest Lakes Estates community consists of retired senior citizens, many who are living only on their Social Security benefits. This proposed rate increase would be a financial hardship for the residents of our community.

The quality of our water is poor....our water is disgusting! Many residents in our community buy bottled water for drinking and cooking. We do not drink this water! The water either smells really bad or smells so strongly of chlorine that after taking a shower, your skin smells like you have been in a swimming pool! A few weeks ago, there was a major problem with our water as you can see by the attached picture of my toilet bowl. This is what the water looked like in my toilet bowl. Please note there is nothing else in this toilet bowl but the nasty water!!! Why should we pay for a rate increase when the water is this bad??

The water treatment plant in our Forest Lake Estates community smells bad, too. Residents that live near the plant have health problems, we believe from the smell coming from the treatment plant. Some days when the wind is blowing "just right", we get the bad smell all the way to the end of Jessup Drive, which is a half mile from the treatment plant. This is disgusting!!

Please consider my concerns before granting this proposed rate increase! We are already paying way too much for what we are getting!!

Sincerely,

Sam & Dolly Koury
 5907 Jessup Dr.
 Jessup Hills, FL 33540

11/11/2006

Solomon Koury

SK/amh

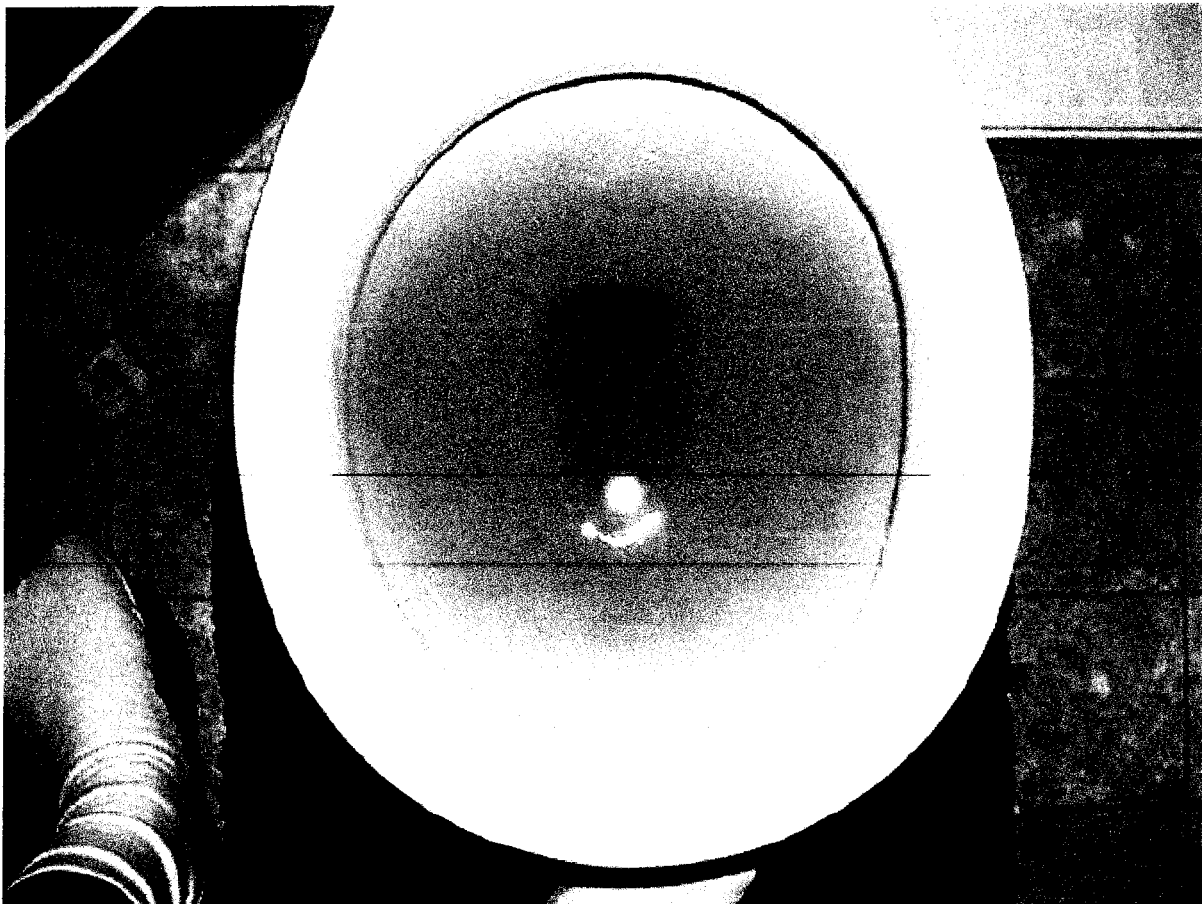
skoury@peoplepc.com

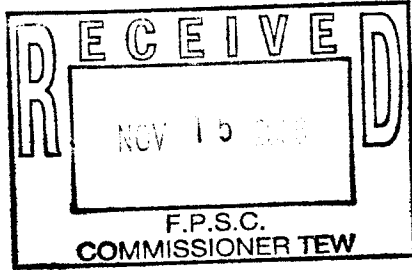
Forest Lakes Estates

5907 Jessup Drive

Zephyrhills, FL 33540

Attachment





November 11, 2006

Subject: unhealthy, stinking water.
R.E. PSC. Docket no. 060262

Moloree H. Kowry
5907 Jessup Drive
Zephyrhills, Florida 33540
Fount Lake Estate

Dear Katrina J. Tew
2540 Shumard Oak Blvd.
Tallahassee, Florida

Dear Katrina J. Tew
Our water in this park is
awful. The rates are too high for
the poor service we are receiving.
The water stinks and smells like bleach
when one takes a shower.

A dear friend of mine had to
move out of this park due to all
kinds of respiratory illness. Her doctor

could not believe the improvement
in her health since she left. I
have never had such clean
toilet bowls since we moved to the
Park.

We are Winter residents and
stay eight months.

Why do we still continue
to receive water bills while we are
away all Summer?

We live on a fixed income,
and if the water rates keep increasing
we will have to look for another
State to spend our Winter.

Thank you,
Sincerely,
Dolores H. Koway
5907 Jesup Avenue
Zephyrhills, Florida 33546
Forest Lake Estates

ORIGINAL

060262-WS

Dear Sirs

To whom it may concern. I live around
 this water treatment plant. I am so disgusted
 with this problem. My guests ask how
 do you stand this stench. Some of my
 neighbours have had to pull out their
 homes, because of the stench. It made
 them so ill. Now the sound of the
 motors is driving me nuts. My husband
 was a healthy man until we moved
 here, since then he has passed away. He
 passed away shortly after moving in here.

We have so many empty lots. They will
 not move any more homes in because of
 the smell. No one will buy them. I can't
 afford to have mine miled out. I would
 get nothing if I tried to sell it.

We have to buy water for drinking
 and cooking, which is very expensive for
 us since on fixed income.

This problem needs your immediate
 attention

Sincerely
 Dorothy Good
 6049 Utopia St.
 Zephyrhills Fl.
 33540

- CMP _____
- COM _____
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- GCL 1
- OPC _____
- RCA _____
- SCR _____
- SGA _____
- SEC _____
- OTH _____

COMMISSIONER
 CLERK
 RECEIVED
 NOV 13 AM 11:20

WASTEWATER SERVICE

RESIDENTIAL SERVICE

Base Facility Charge:	Rates Prior to Filing	Commission Approved Interim Rates	Utility's Requested Final Rates
Meter Size			
5/8" x 3/4"	\$ 12.09	\$ 13.89	\$ 18.13
Gallonage Charge (per 1,000 gallons) (Maximum 6,000 gallons)	\$ 9.34	\$ 10.73	\$ 12.80

GENERAL SERVICE

Meter Size			
5/8" x 3/4"	\$ 12.09	\$ 13.89	\$ 18.13
3/4"	\$ 18.14	\$ 20.84	\$ 27.19
1"	\$ 30.23	\$ 34.74	\$ 45.32
1 1/2"	\$ 60.45	\$ 69.46	\$ 90.64
2"	\$ 96.72	\$ 111.14	\$ 145.02
3"	\$ 193.44	\$ 222.28	\$ 290.03
4"	\$ 302.25	\$ 347.32	\$ 453.18
6" - RV Resort	\$ 604.50	\$ 694.63	\$ 906.35
Gallonage Charge (per 1,000 gallons)	\$ 11.21	\$ 12.88	\$ 15.36

WATER SERVICE**RESIDENTIAL SERVICE**

Base Facility Charge:	Rates Prior to Filing	Commission Approved Interim Rates	Utility's Requested Final Rates
Meter Size			
5/8" x 3/4"	\$ 6.28	\$ 8.17	\$ 9.09
Gallage Charge (per 1,000 gallons)	\$ 3.14	\$ 4.08	\$ 5.92

GENERAL SERVICE

Meter Size			
5/8" x 3/4"	\$ 6.28	\$ 8.17	\$ 9.09
3/4"	\$ 9.42	\$ 12.25	\$ 13.64
1"	\$ 15.70	\$ 20.42	\$ 22.73
1 1/2"	\$ 31.40	\$ 40.84	\$ 45.45
2"	\$ 50.24	\$ 65.34	\$ 72.73
3"	\$ 100.48	\$ 130.69	\$ 145.46
4"	\$ 157.00	\$ 204.20	\$ 227.27
6"	\$ 314.00	\$ 408.39	\$ 454.55
Gallage Charge (per 1,000 gallons)	\$ 3.14	\$ 4.08	\$ 5.92

IRRIGATION

Meter Size			
2"	\$ 50.24	\$ 65.34	\$ 72.73
Gallage Charge (per 1,000 gallons)	\$ 3.14	\$ 4.08	\$ 5.92

Consumer Statements at PSC Meetings

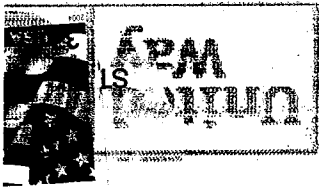
The Commission is interested in what consumers have to say about the application for a rate increase in Pasco County by Labrador Utilities, Inc. The main purpose of this meeting is to receive comments from the public.

Anyone may make a statement, and speaking is an effective way to let the Commission know how you feel about the case under review. At the beginning of the meeting, procedures will be set up to establish an order for comments. PSC staff will have sign-up sheets that will be used to call consumers to speak. PSC staff will also be available to coordinate consumer comments and assist members of the public.

Any person who wishes to comment or provide information to the PSC staff regarding this matter may do so at the meeting, orally or in writing. Written comments also may be mailed to:

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Handwritten:
K.D. Wood
6049 McFarlane
Tallahassee, FL
32354



TALLAHASSEE, FL 32309
NOV 3 2006 PM 3 T

Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

The Public Service Commission provides a staff of information specialists who are available to answer questions from Florida consumers.

To reach a consumer representative, please call the Public Service Commission during business hours at **1-800-342-3552**, or send a fax to 1-800-511-0809. See the PSC's Internet home page at www.floridapsc.com.

ORIGINAL

Application for a Rate Increase in Pasco County by
Labrador Utilities, Inc.

RECEIVED-PASCO
06 NOV 13 AM 9:29

DOCKET NO. 060262-WS

COMMISSION
CLERK

Name Mrs. Phyllis Moore
Address 5845 Maples Drive
Zephyrhills, Fl. 33540

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

I attended the meeting held at FLE on Nov. 2nd, 2006. I also attended the previous meeting held here I believe 2 or 3 yrs ago. I am disturbed by the fact that when members of the Commission were questioned as to the solution of our previous mentioned problems the answer was "we are looking into it"!!! After that length of time we should have an answer!! It makes one wonder why we have a Commission and who they are working with or for!!

The smell of our tap water is weird - when I use my dishwasher (and I have a whole house filter) the water has a strange ~~odor~~ odor.

Please TAKE into consideration also that not everyone here has 2 incomes - I became a widow last year and lost 1/2 of my income - however my living expenses were not cut in half. Actually with the ~~the~~ increase in

MJP
DOM
DTR
ECR
BCL
GPC
RCA
SCR
SGA
SEC
OTH

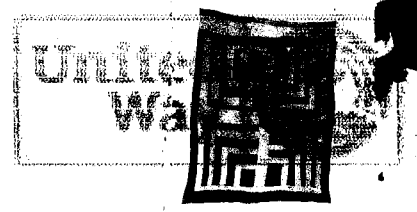
lot rent, Insurance, water etc. my expenses have increased. Please look long and hard at their request and do the right thing. Thank you Phyllis Moore

Fold and tape -- see back for address

Mrs Phyllis Moore
5845 Naples Tr,
Zephyrhills, FL 33540

TAMPA FL 336

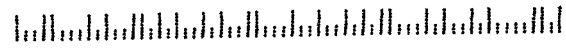
08 NOV 2006 PM 3 T



39 USA
2006

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

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ORIGINAL

Application for a Rate Increase in Pasco County by
Labrador Utilities, Inc.

RECEIVED-PPSC

DOCKET NO. 060262-WS

06 NOV -9 AM 9:51

COMMISSION
CLERK

Name DOMINIC MATANI

Address 6401 FOREST LAKE DRIVE

ZEPHYRHILLS, FL. 33540

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

DOCKET No. 060262-WS

11/06/02

Labrador is not doing its job or fulfilling its obligation to its customers and should not be granted any increase. In fact, I think the customers deserve a refund.

After suffering with brownish water with an odor of chlorine plus other odors, I have had to purchase drinking water along with boiling water several times a year.

- CMP _____
- COM _____
- CTR _____
- ECR |
- GCL |
- OPC _____
- RCA _____
- SCR _____
- SGA _____
- SEC _____
- OTH _____

In spite of this, I have had to purchase a filtering system with reverse osmosis at a cost of \$4200.00 in order to correct all the failings of Labrador.

Since the last increase two years ago, the service has not gotten better but worse. If this increase is granted, I fear the service will become yet worse. Why does Labrador keep getting rewarded with increases when the customer gets less?

My last water bill was \$117.33 against a \$39.12 bill in May 2005. Let Labrador show the customers what improvements they will implement before any increase is granted and not offer when there is no incentive for them to give the customers what they are entitled to.

Please reconsider any increase and give great credence to all the complaints voiced at the meeting of November 2 and do not give an undeserved increase.

Thank you for your consideration.

Yours truly,

Dominic Matani

Dominic Matani
6401 Forest Lake Drive
Zephyrhills, FL 33540



Dominic Matani
 6401 Forest Lake Dr.
 Zephyrhills, FL 33540-7530

TAMPA FL 336

07 NOV 2006 PM 4 T

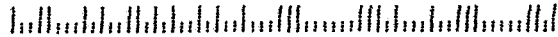


DISTRIBUTION CENTER

06 NOV - 9 AM 7:43

Florida Public Service Commission
 Division of the Commission Clerk and Administrative Services
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Mrs. Dorothy Gaylord
5905 Benz Dr.
Zephyrhills, FL 33540

ORIGINAL

Application for a Rate Increase in Pasco County by
Labrador Utilities, Inc.

RECEIVED-PROC

06 NOV -9 AM 9:51

DOCKET NO. 060262-WS

COMMISSION
CLERK

Name D. Gaylord

Address 5905 Benz Dr.

Zephyrhills, FL 33540

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

There have been many allegations in The St Pete Times regarding cozy relationships between lobbyists and the F. P. S. C. and I hope these aren't true but having been a reporter once myself, I am concerned. Even meeting with regularity with City Council, school bds etc, made me friendly to their cause, even though I tried to be objective. They didn't do anything for me, but we gradually became friendly. If lobbyists do special favors for you, it must be even more difficult to see the needs of a bunch of senior citizens. But as I understand it, Labrador had purchased the water utility - either knowing it would need repairs, or not investigating enough. They need profits but how many businesses can charge their customers for unexpected problems? Most have to tighten their

- OMP _____
- COM _____
- CTR _____
- ECR 1
- GCL 1
- GPC _____
- RCA _____
- SCR _____
- SGA _____
- SEC _____
- OTH _____

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belts and wait until they can be profitable. Please be fair on this issue. Dorothy Gaylord



Mrs. Dorothy Gaylord
5905 Benz Dr.
Zephyrhills, FL 33540

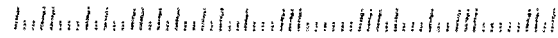
07 NOV 2006 PM 4 T



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ORIGINAL

Application for a Rate Increase in Pasco County by
Labrador Utilities, Inc.

RECEIVED-PPSC

06 NOV -8 AM 9:28

DOCKET NO. 060262-WS

COMMISSION
CLERK

Name Ann Marie Hall

Address 5931 Jessup Dr. Lot 501
Zephyrhills, FL 33540

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

Our Forest Lake Estates community
consists of retired, senior citizens
some are living just on their social
security. This rate increase will be
a hardship on many. PLEASE RECONSIDER
YOUR RATE INCREASE!! Also, we do not
drink this water (it smells) we buy bottled
water to cook with and drink - also our
DOG also drinks bottled water!! Some-
times, our water needs of chlorine, our
skin smells like we have been in a
swimming pool... this water makes
my hair a weird color!! Yikes!
PLEASE RECONSIDER this rate increase!!

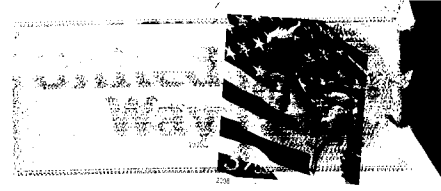
- CMP
- COM
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- ECR
- GCL
- OPC
- RCA
- SCR
- SGA
- SEC
- OTH

Thank you.

Fold and tape -- see back for address

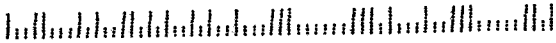
Fred & AnnMarie Hall
5931 Jessup Drive
Zephyrhills, FL 33540

TAMPA
06 NOV 2006 PM 4 T



DISTRIBUTION CENTER
06 NOV -8 AM 7:33

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ORIGINAL

Application for a Rate Increase in Pasco County by
Labrador Utilities, Inc.

DOCKET NO. 060262-WS

RECEIVED-FRSC

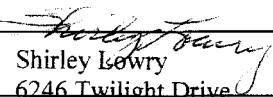
06 NOV -8 AM 9:24

COMMISSION
CLERK

Name DELBERT & SHIRLEY LOWRY
Address 6246 TWILIGHT DR.
ZEPHYRHILLS, FL 33540

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS	
In reflecting on the meeting of November 2, 2006, at Forest Lake Estates, I realized that none of those who spoke mentioned the life style several residents have resorted to in an attempt for a family of two to keep the cost of water down. In addition to not watering our lawns, and making certain we have a full load of clothes before doing any laundry, we also flush the toilet only after every third or fourth use. When taking showers, we turn the water on only long enough to get wet, soap down and then turn it on long enough to rinse off. Even with this effort, my water bill runs between \$70.00 and \$80.00 a month. We buy bottled water to drink and use for cooking.	CMP _____ COM _____ CTR _____ ECR <u>1</u>
When we moved here in March of 1992, we paid \$15.00 for what I was told for water and sewer use. This price continued for several years until the shareholders purchased the park and sold the water rights. At that time the price we paid went to \$39.10. Then they installed individual water meters - allowing Labrador Utilities, Inc. to make, in my opinion, too much money.	GCL <u>1</u> OPC _____ RCA _____
We have friends (couples) that live in other mobile home parks in the area. In Sundance Park, our friend waters his lawn twice a week in addition to normal use of water, and his bill is \$40.00 to \$50.00 a month. That is on city water. At Southport Springs Park, they are charged \$7.15 per 1000 gallons and sewer is a flat \$1.50 per month.	SCR _____ SGA _____ SEC _____
We understood at the meeting that the sewer charges are 80% of the water used times the sewer charge. For example water used washing the car doesn't go down the sewer. Per Labrador Utilities, Inc., our sewer charge is 100% of water used times the rate for sewer	OTH _____
Instead of granting Labrador's request for a rate increase, perhaps you should suggest they find another source of income in addition to being in the water business. The approximate 900 customers they have in Pasco County can't afford to support them.	
 Shirley Lowry 6246 Twilight Drive Zephyrhills, FL. 33540	

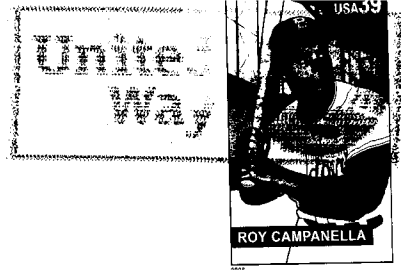
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Lowry
6246 Twilight Dr
Naples Hills, FL 33540

DISTRIBUTION

06 NOV - 8 AM '99

TAMPA 33566
NOV 2005 PM 3 L



Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
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Tallahassee, Florida 32399-0850

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November 8-2006

**Jennie Lingo
Economic Analyst
Florida Public Service Commission
Tallahassee, Fl
32399-0850**

Dear Ms. Lingo:

DOCKET # 06026-WS

This is a follow-up to the meeting that was held by the Public Service Commission in Forest Lake Estates on November 2, 2006.

On October 31-06 we arrived back in Forest Lake Estates and turned on our water.

We did notice that a new meter had been put in. The water came on as planned.

The following morning we got up to the meter leaking. It was filling the meter box. A call was placed to Labrador Utilities on November 1 and we were told that there had been a lot of problems and the man was very busy and he would get to us either that day or the next.

On November 2nd we went to the meeting with the Public Service Commission and upon returning home, we found that the water was now flowing down the street from our meter. (Dated Pictures are enclosed)

On November 3, Labrador was called again. (See enclosed Vonage Phone Print out) Calls are circled.

We were told at the point that the man had been here but didn't have the parts and would have to order them and it probably wouldn't be until Monday. Once again, Monday came and went and still no fix. The service man came on November 7 and fixed the problem. I have been coming to this state for a number of years and have lived in South West Florida and know that water is scarce. Since Nov 1 Labrador allowed the water to run down our street 24 hours a day until November 7/07.

When I was speaking to a girl (Debbie) we discussed the new meters and I asked the question why didn't they turn on the water to test them at the time of installation? She said that is what they should have done. She also told me not to call unless I had an emergency because I wasn't paying for the water that was running down the street, it was the responsibility of the Utility Company. It may be the responsibility of the Utility but we as customers are paying for it in the long run. And waste is not an option.....

Well, it cost money for them to treat and purify that water (Even if you can't drink it) and that is total neglect on their behalf.

I am also enclosing pictures that are dated of most of the days that the water ran down the street.

If the Public Service Grants an increase to Labrador with all the problems that this park is having, you are only rewarding them for bad behavior and poor business practices.

People shouldn't have to buy water purifiers and filter systems when they pay dearly for water that is suppose to already be purified. I'm sure that you saw the filter that came off a home that day at the meeting. I'm also sure that you or your family would not want to have that kind of water running through your pipes. Stop and think about that. People are coming in here buying homes and probably none of them have ever asked about the water. We didn't and we are only here 3 years. Would you like to live here?

It is time that the Public Service Commission told Labrador that there is a cost of doing business and until they clean up their act and become a good corporate citizen there will be no more increases.

Thank you for your time

Sincerely

A handwritten signature in cursive script, appearing to read "Lyle Burt".

**Joyce Battist
5926 Utopia Drive
Zephyrhills, Fl.
33540**

**UTILITIES, INC. OF FLORIDA
AND AFFILIATED COMPANIES**

200 Weathersfield Avenue
Altamonte Springs, Florida 32714

DATE 11/2/06 ACCT# _____

NAME _____

STREET 5926 Utopia

- Water/sewer service will be discontinued on _____ unless payment of \$ _____ is received in full before that date.
- Water/sewer service has been discontinued and will be resumed upon full payment of your bill in the amount of \$ _____.
- Water/sewer service was discontinued on _____.
The presence of the customer or his agent is required when water service is reinstated or a waiver form must be signed.
- No application on file. Deposit of \$ _____ has not been paid.

CHARGES TO ACCOUNT

- Delinquent Amount \$ _____
- Returned Check Amount \$ _____
- Office Service Charge \$ _____
- Reconnection Charge \$ _____
- Other _____ \$ _____
- Payment must be made by cash or money order.

CUSTOMER - RECHECK

At your request, we have rechecked your water meter and found:

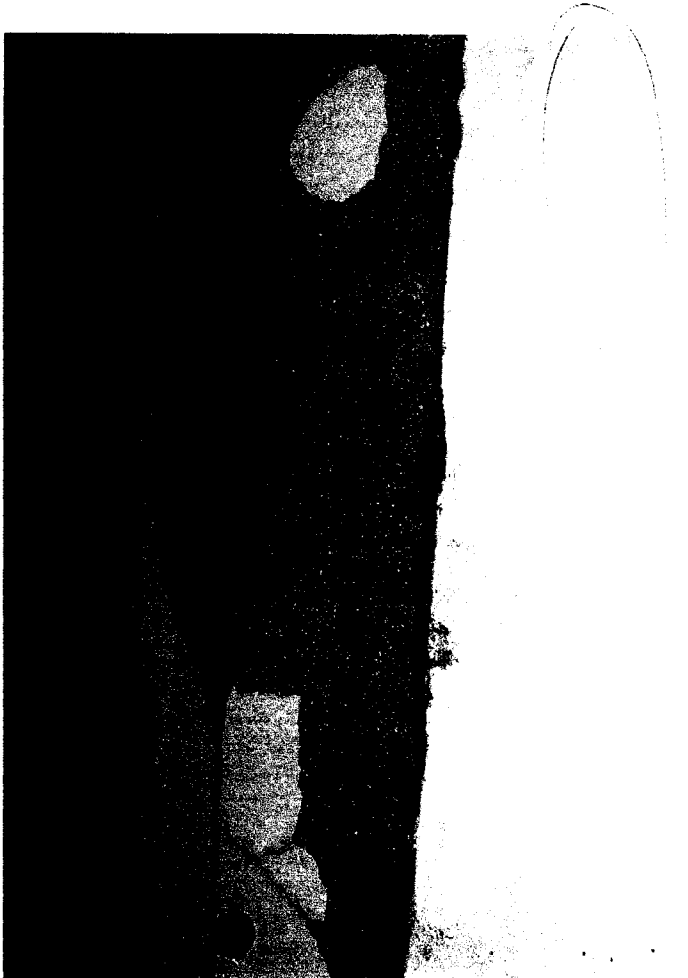
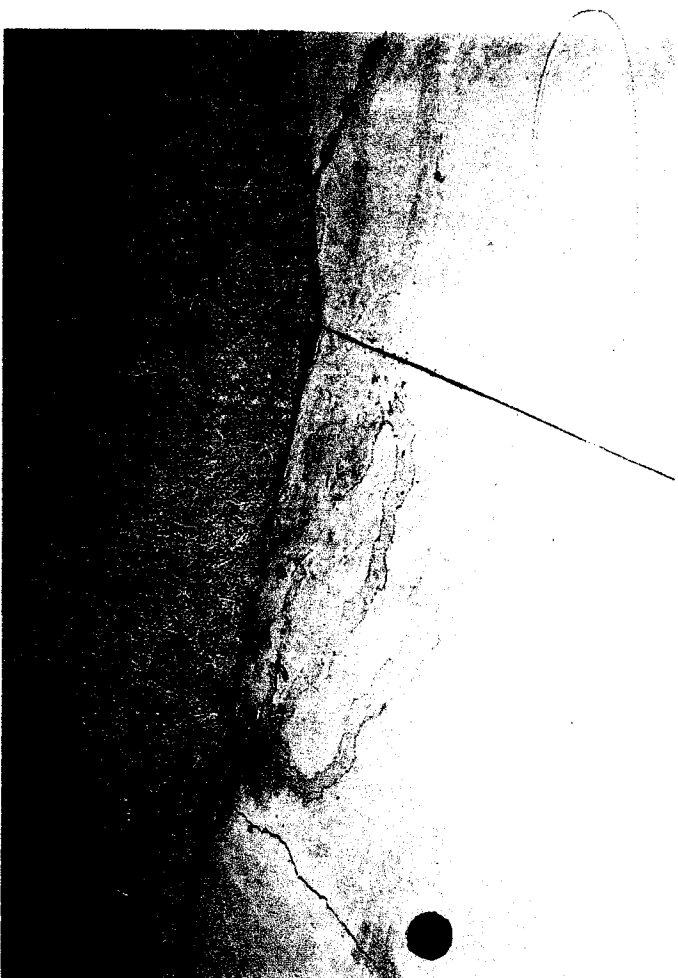
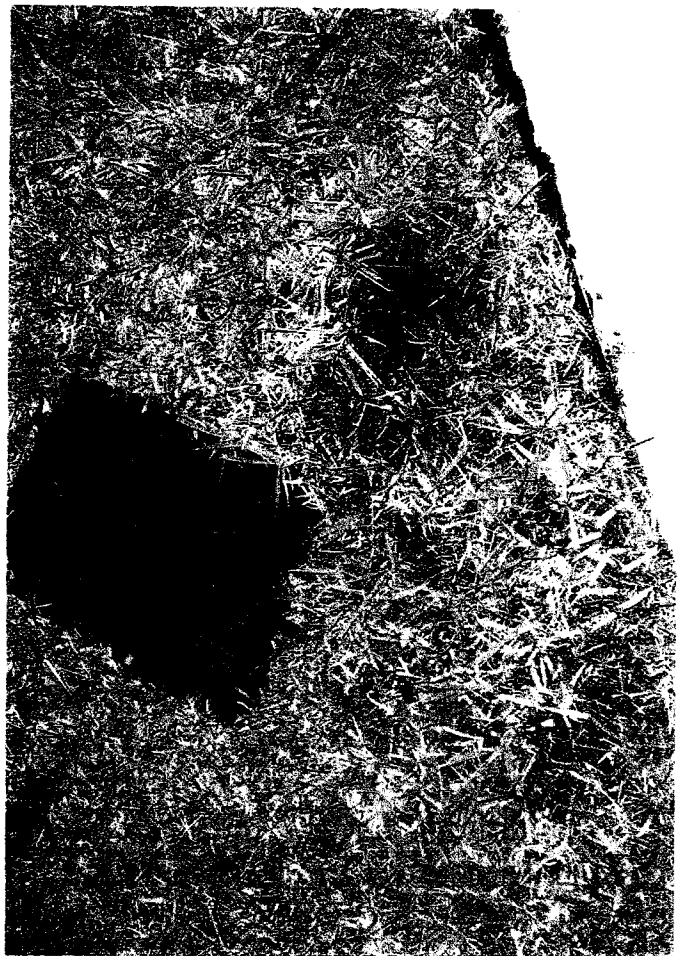
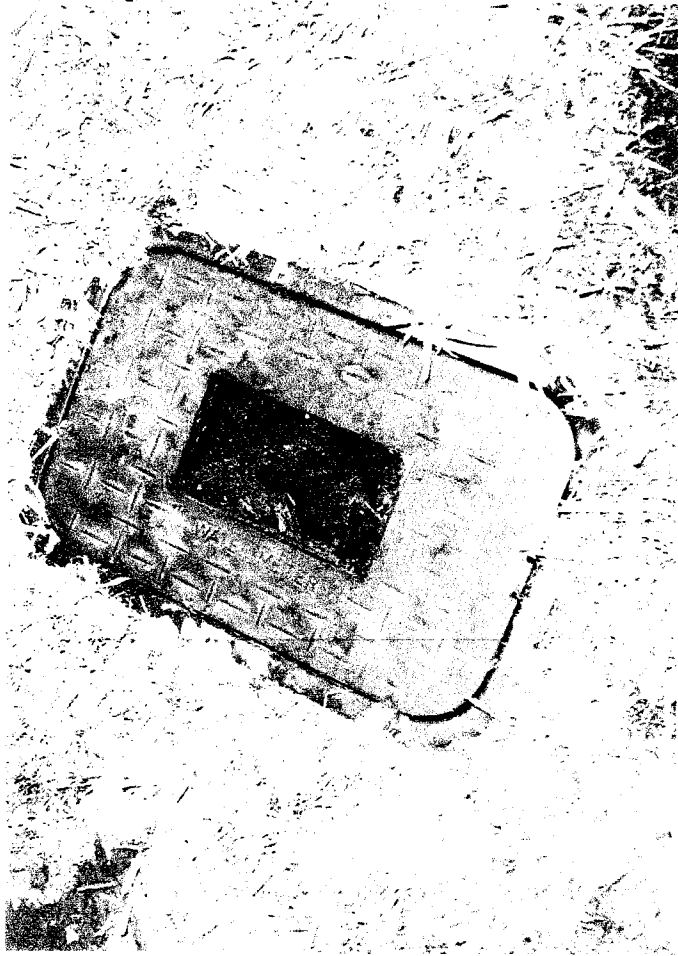
- Meter reading correct, today's reading _____
- Meter registering indicated a leak on your property.
Check your plumbing.
- Error in meter reading. Water/sewer bill will be corrected.
Please call for adjustment.
- Called today and found no one home.
- Please call our office at the following number:

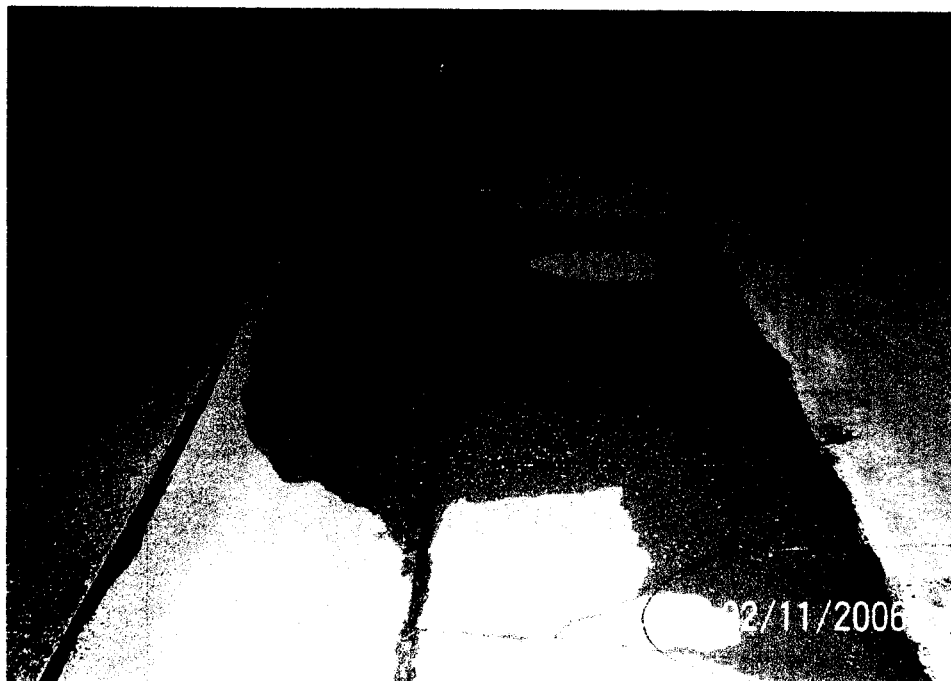
~~(407) 859-1919~~

1-800-272-1919

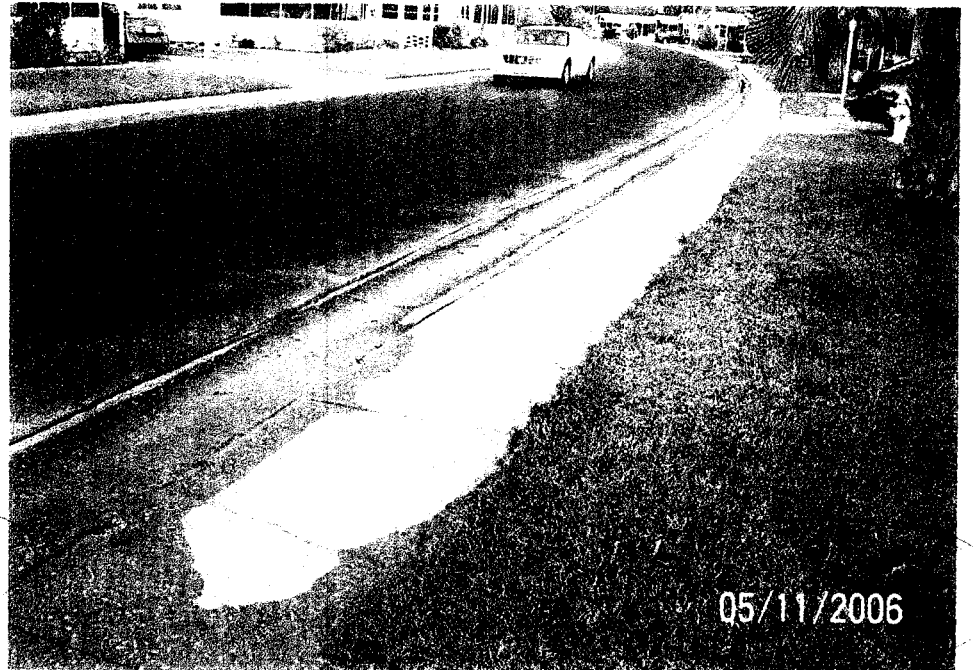
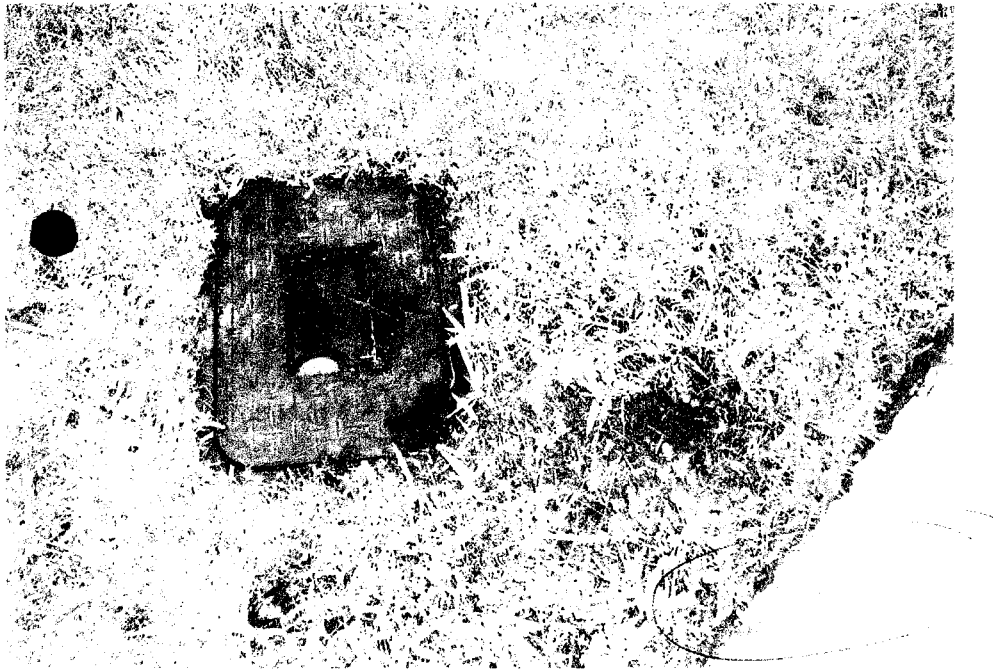
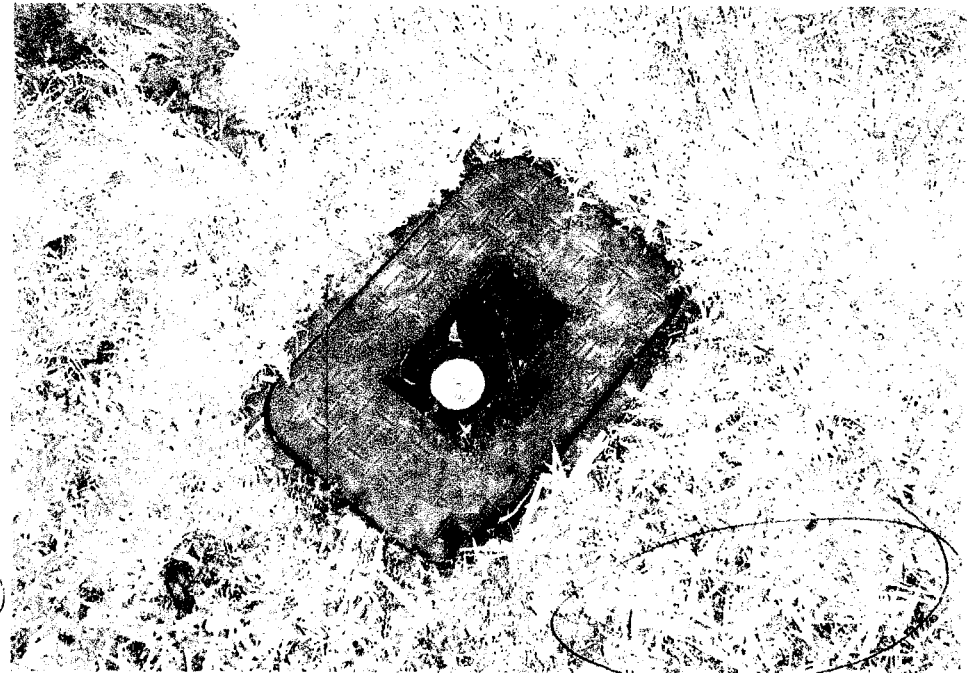
REMARKS Leak on Utilities side.
Customer's proper equip to make
repair for 11/3/06.

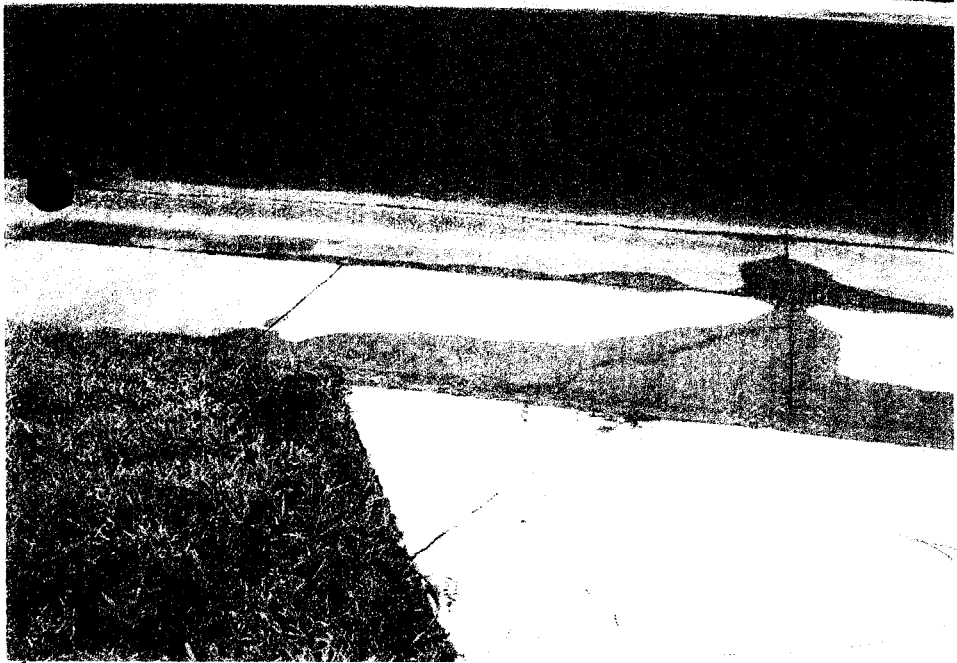
CUSTOMER SERVICE REP.





02/11/2006





Welcome - Keith BATTIST

Account Number: ██████████ User

Name: joycebattist

Account Name: Keith












BATTIST Account Status: Active

[Dashboard](#)
[Account](#)
[Billing](#)
[Voicemail](#)
[Account](#)
[Orders](#)
[Features](#)
[Add-ons](#)
[Advanced Activity Search](#)
[Activity FAQs](#)
[Help](#)
[Contact](#)
[Log Out](#)

Activity >

The following is a detailed listing of all activity in your account over the past seven days.
To choose an earlier week, click [Previous 7 Days](#).

Received Calls

Date	Time	From	To	Duration (hh:mm:ss)	Transaction ID
Nov 08, 2006	01:42 PM	 16137711483	18137826074	00:02:00	6987269395
Nov 08, 2006	12:11 PM	 16137719603	18137826074	00:01:00	6985475877
Nov 08, 2006	11:22 AM	 18137837924	18137826074	00:01:00	6984516568
Nov 08, 2006	08:57 AM	 18137154177	18137826074	00:11:00	6982298459
Nov 08, 2006	08:33 AM	 18137837924	18137826074	00:02:00	6981975086
Nov 07, 2006	05:25 PM	 18133121035	18137826074	00:03:00	6974639332
Nov 07, 2006	04:51 PM	 18002609125	18137826074	00:01:00	6973766046
Nov 07, 2006	12:54 PM	 18009359924	18137826074	00:01:00	6968539211
Nov 07, 2006	12:31 PM	 18133121035	18137826074	00:01:00	6968071042
Nov 07, 2006	11:49 AM	 18772880391	18137826074	00:01:00	6967176420
Nov 07, 2006	09:41 AM	 18137154177	18137826074	00:24:00	6965070665
Nov 07, 2006	08:51 AM	 18137881700	18137826074	00:01:00	6964000463
Nov 06, 2006	01:01 PM	 18133121035	18137826074	00:02:00	6950318767
Nov 06, 2006	09:35 AM	 Anonymous	18137826074	00:01:00	6946198659
Nov 06, 2006	09:00 AM	 18137880305	18137826074	00:02:00	6945712415
Nov 05, 2006	06:33 PM	 18137154177	18137826074	00:04:00	6941282342
Nov 04, 2006	03:51 PM	 18137837924	18137826074	00:03:00	6928404226
Nov 04, 2006	03:18 PM		18137826074	00:02:00	6927888048

Nov 08, 2006 08:11 AM	18137826074	18137786164	00:01:00	6981802102
Nov 07, 2006 08:59 PM	18137826074	18664156066	00:02:00	6979080654
Nov 07, 2006 08:57 PM	18137826074	19024856329	00:02:00	6979049899
Nov 07, 2006 05:47 PM	18137826074	18137884600	00:05:00	6975216219
Nov 07, 2006 04:33 PM	18137826074	18137831060	00:05:00	6973432860
Nov 07, 2006 04:30 PM	18137826074	19025302411	00:01:00	6973271906
Nov 07, 2006 04:22 PM	18137826074	18137884600	00:07:00	6973206690
Nov 07, 2006 04:11 PM	18137826074	19025302411	00:10:00	6973031751
Nov 07, 2006 04:09 PM	18137826074	18137884600	00:02:00	6972786435
Nov 07, 2006 04:00 PM	18137826074	18137884600	00:05:00	6972653876
Nov 07, 2006 10:19 AM	18137826074	18135713039	00:01:00	6965321196
Nov 07, 2006 10:06 AM	18137826074	18135713039	00:02:00	6965107618
Nov 07, 2006 09:35 AM	18137826074	18137154177	00:02:00	6964582283
Nov 07, 2006 09:31 AM	18137826074	18137880305	00:02:00	6964541746
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Nov 06, 2006 01:16 PM	18137826074	19028959362	00:18:00	6950979131

Nov 06, 2006 12:46 PM	18137826074	18135713039	00:01:00	6949971712
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Nov 06, 2006 09:26 AM	18137826074	18137881700	00:01:00	6946062130
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Nov 05, 2006 07:31 PM	18137826074	19029232817	00:09:00	6942128412
Nov 05, 2006 12:29 PM	18137826074	19024856742	00:13:00	6936637302
Nov 05, 2006 11:56 AM	18137826074	19029280595	00:19:00	6936307981
Nov 05, 2006 07:54 AM	18137826074	19029280595	00:02:00	6934306145
Nov 04, 2006 06:39 PM	18137826074	18133121035	00:02:00	6930801831
Nov 04, 2006 04:39 PM	18137826074	18133121035	00:01:00	6929062715
Nov 04, 2006 02:14 PM	18137826074	18137808395	00:01:00	6926917657
Nov 04, 2006 01:35 PM	18137826074	18137523378	00:04:00	6926362511
Nov 04, 2006 10:40 AM	18137826074	18137523378	00:11:00	6923589433
Nov 04, 2006 10:18 AM	18137826074	18639677389	00:04:00	6923164511
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Nov 04, 2006 10:07 AM	18137826074	18775870014	00:02:00	6922992241
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Nov 04, 2006 08:46 AM	18137826074	18003395120	00:02:00	6922162319
Nov 04, 2006 08:43 AM	18137826074	18003395120	00:01:00	6922140230
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4 Nov 03, 2006 12:46 PM	18137826074	18002721919	00:11:00	6909723022
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3 Nov 02, 2006 01:19 PM	18137826074	18002721919	00:13:00	6892789893
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Nov 02, 2006 08:16 AM	18137826074	18139733870	00:01:00	6887550674
Nov 02, 2006 08:14 AM	18137826074	18132214653	00:01:00	6887539066

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Nov 02, 2006 08:08 AM	18137826074	13525677600	00:01:00	6887492799
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Nov 01, 2006 08:56 AM	18137826074	12394375315	00:01:00	6870374502
Nov 01, 2006 08:47 AM	18137826074	12394375315	00:10:00	6870368815
Nov 01, 2006 08:33 AM	18137826074	15063887967	00:02:00	6870156420
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Oct 31, 2006 05:19 PM	18137826074	19024856265	00:07:00	6863208456

ORIGINAL

Application for a Rate Increase in Pasco County by **RECEIVED - FPSC**
Labrador Utilities, Inc.

06 NOV -6 AM 9:32

DOCKET NO. 880202 MS

COMMISSION
CLERK

Name Bob HUMPHREY
Address 6351 JESSUP DR FOREST LAKE ESTATES
CEPHYRHILLS FL 33540

If you want to let the Public Service Commission know how you feel about this case,
you may fill out this comment form and return it by mail, or send a fax to 1-800-544-0000.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

① NUMEROUS TIMES We have Experienced
an ~~odor~~ ODOR From this PLANT. The
water is NOT DRINKABLE so we have the
added Expense of purchasing Bottled
WATER.

② MOST OF THE PUBLIC here are RETIREES
who LIVE on pensions which are adjusted by
COST OF LIVING (CPI) increases, which have
amounted to 2 to 4 % over the LAST FEW YEARS.
Your proposed increase to your "Public" is 20%
& BETTER. How can you look us all in the eye
and say you are a "Public" Service Commission

CMP
COM
CTR
ECR
GCL
OPC
RCA
SCR
SGA
SEC
OTH

③ THE WASTE TREATMENT PLANT - I hope you get Labrador
to update its plant with "ODOR SCENARERS" This cost
of update I could stand if it improves our
quality of AIR.

Fold and tape - see back for address

Bob HUMPHREY

6351 JESSUP DR

ZEPHYRHILLS FL 33540

TAMPA 336

03 NOV 2006 PM 2 T



Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Fold Here

Tape

Fold Here

RECEIVED

06 OCT 13 AM 9:50

Director, Division of Commission Clerk and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Fl 32399-0850

CMP _____
COMMISSION _____
CLERK _____
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SGA _____
SEC _____
OTH _____

October 3, 2006

To Whom It May Concern:

This letter is in regards to Docket No. 060262-WS

Have you lost your mind! I haven't been in this state 2 years yet and I'm so deep in debt from constant increases in everything.

Let's get to the water. When I bought my house (trailer), I was told water was \$15.00 a month. Before I moved in, it was increased, on a trial basis, after a year I got a letter stating the increase was permanent. At that time, after the first two bills, I pulled out all the flower beds. They were around the entire house and needed water. You now get to look at lighthouses-they don't need water. My inground sprinklers have been turned on since then. The grass will just have to make it on it's own.

Now I get a letter saying the rates are going up again! Something is not right. I live alone and am a conservationist by heart and have never overused anything and the bills are outrageous. I have attached a copy of what I have paid for water the last 6 months totalling \$349.34. And I live alone! In this six month period, I was gone for 3 weeks. I have talked to other residents of other cities and no one pays what we pay now. Hudson pay \$10 per month for a house. People in this park are doing unhealthy things to keep the cost of water down. Some are only flushing their toilets once a day, some are not showering but once a week (and they are not washing at the sink in the interim). They don't wash their dishes, just rinse them off. These people are on fixed incomes and are struggling to survive. Me included.

Now you are raising the rates again. You really need to encourage the water company to find other ways to meet their financial problems. One of the counties are giving shower heads that conserve water. Maybe the company needs to forget raises and bonuses like many companies have to do. I had a water leak at the meter on a Sunday. I called. They called me back and said someone would be out that day. On Monday they showed up. So for 24 + hours the water just ran into the street. It was on their side of the meter. If they had someone fix it on Sunday,

instead of Monday, that would have decreased their expense. They had someone on call and had to pay him anyway. How many incidents like that occur? Where is that type of expense listed when they come to you for increases. Companies are getting really good at creative accounting and can show you anything they think you might want to see to get and increase in rates.

As a commission, I thought your job was to keep control of rates and be an advocate for the consumers. Is that true? If it is, why when a company asks for \$4 , you approve \$7? I would think you would approve less not more!

You are scheduled to be in the park in Nov. That was done the last time and it was like we were talking to deaf ears. It's time to wake up and smell the coffee. This water company is getting enough from this park. NO increase should be approved. The snow birds are paying \$18.00 a month when they are not here and are not using water. Get that number, about 60% of the residents and total the money the water company is collecting for nothing. That amount should help with their finances.

As you can see, I have had enough. It's time you took your job seriously and became a consumer advocate, It's time these utility companies started operating like a person and lived within their means instead of a government, that lives above their means with the attitude we went over budget, we'll just raise the rates!

Sincerely,

Andrea Martlock

Andrea Martlock
5918 Utopia Dr.
Zephyrhills, FL 33540
Forest Lake Estates

*As I said I conserve resources, so this paper
has been recycled.*

<u>Bill</u> er Name	<u>Cate</u> gory	<u>Account</u>	<u>Amou</u> <u>nt</u>	<u>Pay</u> <u>Date</u>	<u>Statu</u> <u>s</u>	<u>Action</u>
Labrador Utilities Uncategorized Water/LAB*01479		CRWN CLASSIC *19437	326.0	10/05/2006	Pending	View Detail
Labrador Utilities Uncategorized Water/LAB*01479		CRWN CLASSIC *19437	326.0	09/08/2006	Paid	View Detail
Labrador Utilities Uncategorized Water/LAB*01479		CRWN CLASSIC *19437	364.6	08/03/2006	Paid	View Detail
Labrador Utilities Uncategorized Water/LAB*01479		CRWN CLASSIC *19437	326.0	07/13/2006	Paid	View Detail
Labrador Utilities Uncategorized Water/LAB*01479		CRWN CLASSIC *19437	326.0	05/08/2006	Paid	View Detail
Labrador Utilities Uncategorized Water/LAB*01479		CRWN CLASSIC *19437	326.0	04/06/2006	Paid	View Detail

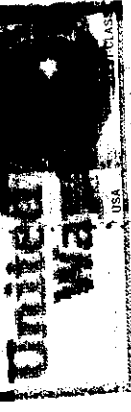
TOTAL 349.34 for 6 months

[Customer Agreement](#) | [Privacy](#) | [Security](#) | [Legal](#)

gone for 3 weeks!



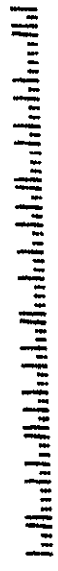
Andy Martlock
5919 Utopia Dr.
Zephyrhills, FL 33540



TAMPA FL 336

10 OCT 2006 PM 8 T

*Director, Div of Commission Club of Adm Services
Florida Public Service Commission
2540 Shumard Oak Blvd
Tallahassee FL 32399-0850*



32399+0850

ORIGINAL

060262-WS

RECEIVED 11:30

05 OCT 12 AM 10:33

COMMISSION
CLERK

Howard J. Bell
5636 Viau Way
Zephyrhills, FL 33540

060262

DEAR SIR!

I live in forest
lake estate and until I
received this notice- no
one who lives here had
any idea that LABRADON
was looking for an increase.
was Forest Lake Co-op who
owns the park total- IF
so when- and why we
were not told- I would

Appreciate an answer

- CMP _____
- COM _____
- CTR _____
- ECR 1
- GCL 1
- OPC _____
- RCA _____
- SCR _____
- SGA _____
- SEC _____
- OTH _____

Howard J Bell Jr
Lot
750

ORIGINAL

October 3, 2006

DISTRIBUTION CENTER
06 OCT -6 AM 7:33

Florida Public Service Commission
Director, Division of Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0870

RECEIVED - FPSC
06 OCT -6 AM 10:14
COMMISSION
CLERK

To Whom It May Concern:

My husband and I have received the notice for the water rate increase. I respectfully submit this letter to share our views on the matter.

I trust it is not only our opinion when I state that a rate increase at this time is considered unreasonable. There have been numerous rate increases for basic necessities...insurance, gas, electricity, the list goes on. However, cost of living increases have not occurred. It is becoming more and more difficult to balance the inflow and outflow of money for households such as ours. We do realize that the cost of your doing business is increasing as well. However, the rate increase that is being requested is too much to ask for. Please review and consider other options that would be beneficial for all of us.

Thank you for your time.

Sincerely,

Nancy C. Botelho
1000 Stout Ct
Oviedo, FL 32765

- CMP _____
- COM _____
- CTR _____
- ECR 1
- GCL 1
- OPC _____
- RCA _____
- SCR _____
- SGA _____
- SEC _____
- OTH _____

ORIGINAL

LaVern & Joanne Johnson
6309 Utopia Drive
Zephyrhills, FL 33540

September 15, 2006

Director, Division of Commission Clerk and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

COMMISSION
CLERK

05 OCT -6 AM 10: 11

RECEIVED - FPSC

RE: Docket No. 060262-WS

Dear Sir:

I take strong exception to the approved interim water and wastewater rates for
Labrador Utilities , Inc. The rates before September 13, 2006 were onerous enough.

Most of the homes in our community have already stopped watering their grass because
we are charged sewerage fees for water on our grass The water rates
alone are unconscionable.

Now you purpose to give them another raise. How much profit is enough. Please do not
go forward with this rate increase. You are paid by the citizens to protect us not
overpay a private company out to gouge everything they can talk you into allowing them
to charge. We have no recourse as they have no competition. You alone are our only
protection. Please take that seriously!

Sincerely,

LaVern Johnson
LaVern Johnson

- CMP _____
- COM _____
- CTR _____
- ECR 1
- GCL 1
- OPC _____
- RCA _____
- SCR _____
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- SEC _____
- OTH _____

ORIGIN
DISTRIBUTION CENTER
06 SEP 21 AM 7:37

18 September 2006

From: Mrs Eva Rush
5912 Jessup Drive
Zephyrhills, Fl 33540

To: Director, Division of Commission Clerk and Administrative Services
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

Attn: Cochran Keating

CONSUMER

RE: PSC DOCKET NO: 060262-WS

1. I am filing a complaint against the increase in water and sewer raises at Forest Lake Estates, Zephyrhills Fl, 33540.
2. Further, I would like to know when Forest Lakes Estates was notified of this interim increase and to whom the letter was addressed to since it was approved on 18 July 2006. The tenants of this community did not get their letter of the interim increase until 16 September 2006.

Sincerely,

Eva Rush



RECEIVED
06 SEP 21 AM 8:53
COMMISSION
CLERK

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 GCL 1
 OPC _____
 RCA _____
 SCR _____
 SGA _____
 SEC _____
 OTH _____

DOCUMENT NUMBER-DATE

08966 OCT-18

FPSC-COMMISSION CLERK

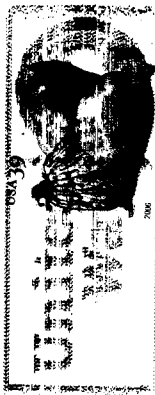
FPSC - COMMISSION CLERK

08966 OCT-15

DOCUMENT NUMBER-DATE



Eva & James Rush
5912 Jessup Dr.
Zephyrhills, FL 33540



TAMPA FL 336
19 SEP 2006 PM 6 L

Handwritten signature

*Director, Division of Commission
Clark & Administration Services
Fl. Public Service Commission
2340 Shamard Oak Boulevard
Tallahassee, Florida 32399-9850*

