REDACTED

ENTIRE FILE REDACTED 060598-TL

Attachment_Req_No_18.xls Attachment Request 18.pdf Attachment Request_19. xls Attachment_Request_20. xls Attachment Request 21. xls Attachment Request 22. xls Attachment Request 23. xls Attachment Request 24. xls Attachment Request 27. xls CMP . Attachment Request 28 Attach 1.xls COM _____ Attachment Request 28 Attach 2.xls Attachment Request 29. xls CTR _____ Attachment Request 30 Supp GLC.xls ECR Attachment Request 30 Attach 1.xls Attachment Request 30 Supplemental Data.xls GCL Attachment Request 32. xls Attachment Request No 8 2nd Supp.xls OPC Attachment Request No 8 Supp Attachment 1.xls RCA Attachment Request No 8 Supp Attachment 2.xls SCR Reg 28 Feb 06.pdf SGA ____ Reg 28 Sept 05.pdf SEC _____ Req_29 Jun 05.pdf Reg 29 Nov 05.pdf OTH _____ Reg 29 Sept 05.pdf Reg 32 Aug 05.pdf Reg 32 June 05.pdf Reg 32 Nov 05.pdf

DOCUMENT NUMBER-DATE

09217 OCT-85

FPSC-COMMISSION CLERK

CPNI_Attachment_Request_No_4.xls

List of Florida Competitive Carriers BellSouth Telecommunications Wholesale Line Counts as of June 2006 Response to Audit Request No. 4

Audit Request No. 4

CUSTOMER NAME CUSTOM			Audit Re
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CUSTOMER NAME			
Resold Line Equivalents: 92 342 598 11 11 11 97 97 97 11 11 11 11 11 11 11 11 11 11 11 11 11 11 11 11 11 11 11 11 11 111 11 111 11 111 11 111 11 111 11 111 11 111 11 111 11 111 11 111 114 112 114 113 1153 114 1153 1153 1,595 1,595 2,568 1 1,595 1 1,595 1 1,			
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342 598 11 97 97 1 1 7 114 523 216 387 387 1,595 2,568 231			
342 598 11 97 97 1 1 7 114 523 216 387 387 1,595 2,568 231		92	
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97 97 1 7 114 523 216 387 1,153 402 1,595 2,568 231			
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387 1,153 402 1,595 2,568			
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402 1,595 2,568			
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231		307	1,103
231			
231		402	1.595
231			2 500
231 37			2,508
231 37			
37		231	
		37	

List of Florida Competitive Carriers BellSouth Telecommunications Wholesale Line Counts as of June 2006 Response to Audit Request No. 4

Audit Request No. 4

		Audit Re
		Number of
	terset of a second second	
		Unbundled
	Number of	Loop -
	Manager and starting of	
CUSTOMER_NAME	Resold Line	Equivalents
	61	
	312	
	312	
	4 440	
	1,412 203	
	203	
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	9	
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	158	
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		Audit Re
		Number of
		Unbundled
	Number of	Loop
JSTOMER_NAME	Resold Line	Equivalents
	1,988	
		3
	· · · · · · · · · · · · · · · · · · ·	
	269	
	3	37,107
		07,107
	220	
	535	0.054
		9,954
		400
		183
	13	
	197	
	457	
	76 21	
	21	
	133	
	118	
		34
	730	
		· · · · · · · · · · · · · · · · · · ·
	1,687	
	1,001	
	1,196	219,494
	1,100	144
	185	
	93	
	6	
	0	
	130 29	0.040
	29	3,312
	1,040	
	665	
	112	

List of Florida Competitive Carriers BellSouth Telecommunications Wholesale Line Counts as of June 2006

Response to Audit Request No. 4

List of Florida Competitive Carriers ^{BellS} Wholesale Line Counts as of June 2006

BellSouth Telecommunications Response to Audit Request No. 4

Unbundled. Number of Loop			Audit Re
47 47 8 192 240 688 30,472 1,726 179 7,512 1,630 1,039 94,017 9,510 9,510 63	CUSTOMER NAME	Resold Line	Loop
8 192 240 240 688 30,472 1,726 179 1,630 1,630 1,039 94,017 9,510 9,510 63 63		20	
8 192 240 240 688 30,472 1,726 179 1,630 1,630 1,039 94,017 9,510 9,510 63 63			
8 192 240 240 688 30,472 1,726 179 1,630 1,630 1,039 94,017 9,510 9,510 63 63			
8 192 240 240 688 30,472 1,726 179 1,630 1,630 1,039 94,017 9,510 9,510 63 63			·
240 688 30,472 1,726 1,726 179 7,512 1,630 1 1,039 94,017 9,510 9,510 63 63		47	
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688 30,472 1,726 179 1,630 1,630 1,039 94,017 9,510 9,510 63 63		88	192
1,726 179 7,512 1,630 1,039 94,017 1000 9,510 1000 1000 10000 1000 10000 1000 10000 1000 10000 1000 10000 1000 10000 1000 10000 1000 10000 1000 10000 1000		· · · · · · · · · · · · · · · · · · ·	
179 7,512 1,630		688	30,472
179 7,512 1,630		1,726	
1,039 94,017 		179	7,512
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9,510			
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63		1,039	94,017
63		·	
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63			
			9,510
		63	48
			· · · · · · · · · · · · · · · · · · ·
1,644 5,039		1,644	5,039
		117	

List of Florida Competitive Carriers Be Wholesale Line Counts as of June 2006

BellSouth Telecommunications Response to Audit Request No. 4

CUSTOMER_NAME	Number of Resold Line 24	Number of Unbundled Loop
	21	
	2 7 263	504
	381	9,283
	32	3,816
	517	
	159 518	
	560	65,293
	163	3,216
	921 801	

5

List of Florida Competitive Carriers ^{Bel} Wholesale Line Counts as of June 2006

BellSouth Telecommunications Response to Audit Request No. 4

CUSTOMER_NAME	Number of Resold Line	Number of Unbundled Loop Equivalents
	558	
	43	
	-	
	178	
	96	
	75	
	12	
		[
	558	
	44	
	1,347	
	181	
		1,224
	113	<u> </u>
	332	
		100
		192
	29	
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		23,250
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	1,249 50,949 99	00.004
	50,949	80,321
	99	
	116 2	
		<u> </u>
	185	}

List of Florida Competitive Carriers ^E Wholesale Line Counts as of June 2006

BellSouth Telecommunications Response to Audit Request No. 4

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ν	Audit Re
Number of	lumber of nbundled Loop
CUSTOMER_NAME Resold Line Education	uivalents
	18,480
18	· · · ·
187	24,384
1	
1,055	
7	
110	
40	
	_
	<u> </u>
7	
1	
	·
71	
24	40.000
	49,320
185	
	<u> </u>
3	
16	

List of Florida Competitive Carriers BellSouth Telecommunications Wholesale Line Counts as of June 2006

Response to Audit Request No. 4

		Number of Unbundled
CUSTOMER: NAME	Number of Resold Line	Loop
	40	
	29	65,697
	34	27,790
	2	
Total	85,204	797,301

Request_No_1.pdf

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BELLSOUTH*

BellSouth Telecommunications, Inc. 150 South Monroe Street Suite 400 Tallahassee, Florida 32301

FILE COPY

Nancy H. Sims Director Regulatory Relations

Phone: (850) 577-5555 Fax (850) 222-8640

September 26, 2006

nancy.sims@bellsouth.com

Ms. Lynn Deamer Bureau of Auditing Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Florida 32399-0850

RE: Docket No. 060598-TL Audit Request: BellSouth Audit of 2005 Storm Costs Audit Control No: 06-255-1-1

Dear Ms. Deamer;

BellSouth is enclosing it response to Staff's Audit Request No. 1.

BellSouth considers the Attachment 1 provided in Request No. 1 to be confidential and proprietary and requests appropriate treatment thereof. This information includes, among other things, detailed company practices and network budget information.

If you have any questions concerning the aforementioned, please give me a call at the number above.

Sincerely, Director

FLORIDA PUBLIC SERVICE COMMISSION AUDIT DOCUMENT/RECORD REQUEST NOTICE OF INTENT

TO: Nancy S	ims	UTILITY: BellSo	uthTelecommunications
AUDIT MANAG	ER: Charleston Winston	PREPARED BY:	Michael Buckley
REQUEST NUM	IBER: 1 (ASR 1)	DATE OF REQUES	T: Sept. 14, 2006
AUDIT PURPOS	E: Docket No.: 060598-TL Recove	ry of Hurricane Expens	es ACN: 06-255-1-1
REQUEST THE	FOLLOWING ITEM(S) BE PROVIDED	DBY: Sept. 19, 200	6
REFERENCE RU	LE 25-22.006, F.A.C., THIS REQUEST IS		NT TO AN INQUIRY E OF AN INQUIRY
ITEM DESCRIP	TION:		
	e detail listing of each charge to each a l of 1. Please provide by storm and tie		
Send to: Mike Buckley Florida Public Se 2540 Shumard C Tallahassee, Fl 3			
850-413-6469 850-413-6470 F/ ITEM 1	Response Frend:	Arrachmen	т1
	-		
TO: AUDIT MANAGE	۶	DATE 9/2	26/06
THE REQUESTED RE	ECORD OR DOCUMENTATION:		
(1)	HAS BEEN PROVIDED TODAY		
(2) 🗆	CANNOT BE PROVIDED BY THE REQUEST	ED DATE BUT WILL BE MAD	E AVAILABLE BY:
(3)	AND IN MY OPINION, ITEM(S) 2 INFORMATION AS DEFINED IN 364.183, 361 CONFIDENTIAL HANDLING OF THIS MATER 21 DAYS AFTER THE AUDIT EXIT CONFER CLASSIFICATION WITH THE DIVISION OF T SERVICES, REFER TO RULE 25-22,006, F.	5093, OR 367.156, F.S. TO I RIAL. THE UTILITY OR OTHE ENCE, FILE A REQUEST FO THE COMMISSION CLERK AI	ER PERSON MUST, WITHIN IR CONFIDENTIAL
(4) 🖸	THE ITEM WILL NOT BE PROVIDED. (SEE	Ston flores	Manager Regulatory
		BIGNATURE AND T	ITLE OF RESPONDENT)

7.

(S:/PSC/AUS/WORD DOCS/FORMS REVISED 12/03)

BellSouth Telecommunications, Inc. FL Dkt No 060598-TL AUDIT REQUEST September 14, 2006 Item No. 1 Page 1 of 1

ろ

REQUEST: Please provide detail listing of each charge to each storm, with sub-totals that reconcile to SP Exhibit 1, Page 1 of 1. Please provide by storm and tie to numbers shown on SP Exhibit, Page 1 of 1.

RESPONSE: BellSouth used an incremental approach in determining costs associated with the 2005 storms detailed on SP Exhibit 1. This incremental approach involved comparing actual costs to budgeted costs (baseline budgeted costs <u>do not</u> include storm costs), determining the variance, and then discerning what part of the variance is directly storm related. Attachment 1 documentation was used in this incremental approach, and provides details by storm that tie to SP Exhibit 1.

Attachment 1.

BellSouth Telecommunications, Inc. Florida Storm Recovery Costs for 2005 Named Storms Incremental Costs Incurred Through March 31, 2006 \$ in 000s DRAFT 8/28/06							P Exhibit 1 age 1 of 1
	<u>TS Arlene</u>	<u>H. Cindy</u>	<u>H Dennis</u>	<u>H Katrina</u>	<u>H. Rita</u>	<u>H Wilma</u>	Total
1. Wage & Salary - Basic	\$0	\$0	\$426	\$1,035	\$28	\$13,307	\$14,796
2. Wage & Salary - Overtime	\$2,953	\$928	\$3,120	\$19,166	\$22	\$31,132	\$57,321
3. Contract Labor & Services	\$0	\$22	\$227	\$2,969	\$45	\$90,301	\$93,564
4. Materials and Supplies	\$187	\$19	\$454	\$8,640	\$29	\$17,191	\$2f 0
5. Incremental Taxes on Salary & Wage Expense	\$226	\$71	\$230	\$1,446	\$4	\$2,604	\$4,581
6. Other (Fuel, Rents, Network Communications, Meals and Lodging, Capital	\$171	\$63	\$275	\$1,154	\$7	\$3,915	\$5,584
7. Total Cost	\$3,537	\$1,103	\$4,732	\$34,409	\$135	\$158,450	\$202,366
Less: 8. Capital Cost:							
 a. Wage & Salary - Basic b. Wage & Salary - Overtime c. Contract Labor & Services d. Materials and Supplies e. Other 	\$0 \$0 \$0 \$0 \$0	\$0 \$0 \$0 \$0 \$0	\$426 \$110 \$111 \$380 \$68	\$1,035 \$267 \$544 \$7,246 \$177	\$28 \$7 \$3 \$29 \$7	\$8,273 \$2,132 \$10,584 \$13,666 \$1,264	
Total Capital Cost:	\$0	\$0	\$1,095	\$9,269	\$74	\$35,920	\$46 ~~ 9
9. Total Incremental Storm Recovery Expense	\$3,537	\$1,103	\$3,637	\$25,140	\$61	\$122,530	\$156,008
10. Intrastate Jurisdictional Factor	0.612144	0.612144	0.612144	0.612144	0.612144	0.612144	
11. Intrastate Incremental Storm Recovery Expense	\$2,165	\$675	\$2,227	\$15,389	\$37	\$75,006	\$95,499

Notes:

5

1. Total cost on Line 7 consists of capital amounts related directly to storm restoration and incremental expense amounts.

.

2. The intrastate jurisdictional factor on Line 10 was computed from the 2005 BellSouth-Florida ARMIS 43-01, Plant Specific and Non-Specific Operating Expenses per Ron Hilver

3. Costs on this worksheet include only Network Operations and do not include any other incremental costs, e.g. Customer Service, Advertising, nor do they include Cost of Remo

Request_No_1.pdf

Entire Pages 5 - 20 REDACTED

Request_No_10.pdf



BellSouth Telecommunications, Inc. 150 South Monroe Street Suite 400 Tallahassee, Florida 32301

nancy.sims@bellsouth.com

Nancy H. Sims Director Regulatory Relations 3

Phone: (850) 577-5555 Fax (850) 222-8640

September 22, 2006

FILE COPY

Ms. Lynn Deamer Bureau of Auditing Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Florida 32399-0850

RE: Docket No. 060598-TL Audit Request: BellSouth Audit of 2005 Storm Costs Audit Control No: 06-255-1-1

Dear Ms. Deamer;

BellSouth is enclosing it response to Staff's Audit Request No. 10. BellSouth is still putting together its response and/or objections to the other requests and will provide its responses and/or objections as soon as possible.

BellSouth considers the information provided in Request No. 10 to be confidential and proprietary and requests appropriate treatment thereof. This information includes, among other things, detailed company practices and network budget information.

If you have any questions concerning the aforementioned, please give me a call at the number above.

Sincerely

Naficy H. Sin Director

FLORIDA PUBLIC SERVICE COMMISSION AUDIT DOCUMENT/RECORD REQUEST NOTICE OF INTENT

TO: NANCY SIMS	
UTILITY: BELLSOUTH TELECOMMUNICATIONS, INC	
FROM: CHARLESTON WINSTON 407-678-2919	SAME
(AUDIT MANAGER)	(AUDITOR PREPARING REQUEST)
REQUEST NUMBER: 10 (ASR 5)	DATE OF REQUEST: 09/13/06
AUDIT PURPOSE : Petition for Recovery of Intrastate Costs and Exper	nses relating to Hurricanes
REQUEST THE FOLLOWING ITEM(S) BE PROVIDED BY:	
REFERENCE RULE 25-22.006, F.A.C., THIS REQUEST IS	MADE: INCIDENT TO AN INQUIRY
	X OUTSIDE OF AN INQUIRY

ITEM DESCRIPTION:

PLEASE PROVIDE THE FOLLOWING CONCERNING THE REPLACEMENT OF 75 SPANS OF CABLE AS DISCUSSED ON PAGE 9 OF KATHY BLAKE'S TESTIMONY.

- 1. Provide supporting documentation, construction work orders, invoices, continuing property records, etc., for the cost of the old damaged 75 spans of cable.
- 2. Provide supporting documentation, construction work orders, invoices, continuing property records, etc., for the cost of the new 75 spans of cable.
- 3. Provide a description of the new 75 spans of cable.
- 4. Did the new spans of cable include any upgrades? If so, provide what the upgrades were in detail and the additional cost.
- 5. Where is the cost for the cable replacement included on SP Exhibit 1 in your petition?
- 6. How much additional capacity did BellSouth achieve with the new 75 spans of cable?
- 7. Provide an exact location of where the new 75 spans of cable are

		CHARLESTON WINSTON	DATE :	
FTP.m	1: Response	ITEM 2: ATTOC	nment 1 ITEm 3: ATTachment 2	

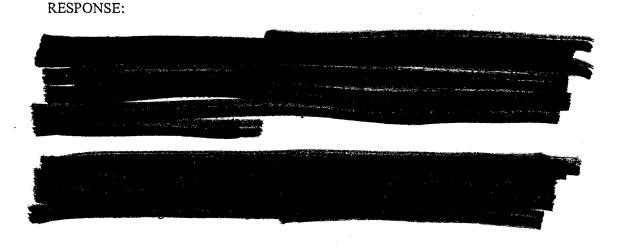
THE REQUESTED RECORD OR DOCUMENTATION:

R	1)	HAS BEEN PROVIDED TODAY
H	(2)	CANNOT BE PROVIDED BY THE REQUESTED DATE BUT WILL BE MADE AVAILABLE BY
	(3)	AND IN MY OPINION, ITEM(S) $1-3$ IS (ARE) PROPRIETARY AND CONFIDENTIAL BUSINESS INFORMATION AS DEFINED IN 364.183, 366.093, OR 567.156, F.S. TO MAINTAIN CONTINUED CONFIDENTIAL HANDLING OF THIS MATERIAL, THE UTILITY OR OTHER PERSON MUST, WITHIN 21 DAIS AFTER THE AUDIT EXIT CONFERENCE, FILE A REQUEST FOR CONFIDENTIAL CLASSIFICATION WITH THE DIVISION OF RECORDS AND REPORTING. REFER TO RULE 25-22.006, F.A.C.
H	(4)	THE ITEM WILL NOT BE PROVIDED. (SEE ATTACHED MEMORANDUM)
		THE ITEN WILL NOT BE PROVIDED. (SEE ATTACHED MENORANDON) 3ton 7 Orion Melnoche Rejulatory Relations SIGNATURE AND TITLE OF RESPONDENT!
Dis	tribu	tion: Original: Utility (for completion and return to Auditor) Copy: Audit File and FPSC Analyst

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BellSouth Telecommunications, Inc. FL Dkt No 060598-TL AUDIT REQUEST September 14, 2006 Item No. 10 Page 1 of 1

- REQUEST: Please provide the following concerning the replacement of 75 spans of cable as discussed on Page 9 of Kathy Blake's testimony.
 - Provide supporting documentation, construction work orders, invoices, continuing property records, etc., for the cost of the old damaged 75 spans of cable.
 - 2) Provide supporting documentation, construction work orders, invoices, continuing property records, etc., for the cost of the new 75 spans of cable.
 - 3) Provide a description of the new 75 spans of cable.
 - 4) Did the new spans of cable include any upgrades? If so, provide what the upgrades were in detail and the additional cost.
 - 5) Where is the cost for the cable replacement included on SP Exhibit 1 in your petition?
 - 6) How much additional capacity did BellSouth achieve with the new 75 spans of cable?
 - 7) Provide an exact location of where the new 75 spans of cable are located.



Request_No_10.pdf

Entire Pages 5 - 11 REDACTED

Request_No_30.pdf

PSC

FLORIDA PUBLIC SERVICE COMMISSION AUDIT DOCUMENT/RECORD REQUEST NOTICE OF INTENT

TO: Nancy Sims	UTILITY: BellSouth Telecommunications				
AUDIT MANAGER: Charleston Winston	PREPARED BY: Michael Buckley				
REQUEST NUMBER: 30	DATE OF REQUEST: Oct. 11, 2006				
AUDIT PURPOSE: Docket No.: 060598-TL Reco	very of Hurricane Expenses ACN: 06-255-1-1				
REQUEST THE FOLLOWING ITEM(S) BE PROVID	ED BY: Oct. 13, 2006				
REFERENCE RULE 25-22.006, F.A.C., THIS REQUEST	IS MADE: DINCIDENT TO AN INQUIRY X OUTSIDE OF AN INQUIRY				
ITEM DESCRIPTION:					
Please Provide the following For Labor:					
Wilma – actual invoices for the attached list of amou	nts for Salary and Wages Jan 2006.				
Send to: Mike Buckley Florida Public Service Commission ITEM 1! Response 2540 Shumard Oak Boulevard Illahassee, FI 32399-0850 ITEM 2: ATTACHMENT 1 (SEE Disk)					
850-413-6469 850-413-6470 FAX					
TO: AUDIT MANAGER DATE 10/31/06					
THE REQUESTED RECORD OR DOCUMENTATION:					
(1) HAS BEEN PROVIDED TODAY					
(2) CANNOT BE PROVIDED BY THE REQUE	STED DATE BUT WILL BE MADE AVAILABLE BY:				
CONFIDENTIAL HANDLING OF THIS MA 21 DAYS AFTER THE AUDIT EXIT CONF	IS (ARE) ROPRIETARY AND CONFIDENTIAL BUSINESS 366.093, OR 367.156, F.S. TO MAINTAIN CONTINUED TERIAL. THE UTILITY OR OTHER PERSON MUST, WITHIN ERENCE, FILE A REQUEST FOR CONFIDENTIAL OF THE COMMISSION CLERK AND ADMINISTRATIVE , F.A.C.				
(4) □ THE ITEM WILL NOT BE PROVIDED. (SE	EE ATTACHED MEMORANDUM) 46 reg Manage Rigerlater Relater (SIGNATURE AND TITLE OF RESPONDENT)				
istribution: Original: Utility (for completion and return to Auditor) Copy: Audit File)				

(S:/PSC/AUS/WORD DOCS/FORMS REVISED 12/03)

BellSouth Telecommunications, Inc. FL Dkt No 060598-TL AUDIT REQUEST October 9, 2006 Item No. 30 Page 1 of 1

REQUEST: Please provide the following for Labor:

Wilma – actual invoices for the attached list of amounts for Salary and Wages Jan 2006.

RESPONSE:





Request_No_33_34.pdf

FILE COPY



BellSouth Telecommunications, Inc. 150 South Monroe Street Suite 400 Tallahassee, Florida 32301

nancy.sims@bellsouth.com

Nancy H. Sims Director Regulatory Relations

Phone: (850) 577-5555 Fax (850) 222-8640

November 3, 2006

Ms. Lynn Deamer Bureau of Auditing Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Florida 32399-0850

RE: Docket No. 060598-TL Audit Request: BellSouth Audit of 2005 Storm Costs Audit Control No: 06-255-1-1

Dear Ms. Deamer;

BellSouth is enclosing it responses to Staff's Audit Request Nos. 33 and 34. BellSouth is still putting together its response and/or objections to the other requests and will provide its responses and/or objections as soon as possible.

BellSouth considers the information provided in the Attachments for Response Nos. 33 and 34 to be confidential and proprietary and requests appropriate treatment thereof. This information includes, among other things, detailed company practices and network budget information.

If you have any questions concerning the aforementioned, please give me a call at the number above.

Sincerely,

Nancy H. Sims Director

FLORIDA PUBLIC SERVICE COMMISSION AUDIT DOCUMENT/RECORD REQUEST NOTICE OF INTENT

NANCY SIMS TO: UTILITY: BELLSOUTH TELECOMMUNICATIONS, INC Gennarro Jackson CHARLESTON WINSTON 407-678-2919 FROM: (AUDITOR PREPARING REQUEST) (AUDIT MANAGER) DATE OF REQUEST: 11/1/06 **REQUEST NUMBER:** 33 AUDIT PURPOSE: Petition for Recovery of Intrastate Costs and Expenses relating to Hurricanes, Docket No. : 060598-TL REQUEST THE FOLLOWING ITEM(S) BE PROVIDED BY: 11/6/06 INCIDENT TO AN INQUIRY REFERENCE RULE 25-22.006, F.A.C., THIS REQUEST IS MADE: Y OUTSIDE OF AN INQUIRY

ITEM DESCRIPTION:

Please provide the following invoices that were not included in the original sample requested by staff in document request #32 Supplies:

Sample#	Month/Storm	Amount ITEM1: Kesponse
7	Nov 05 Wilma	\$2,657.01
12	Nov 05 Wilma	\$2,657.01 \$3,344.28 ITem J: Vouchers
28	Nov 05 Wilma	\$6,648.52
3	Aug 05 Katrina	\$609.32
14	Aug 05 Katrina	\$3,403.19
TO: AUDIT MANAGER	CHARLESTON WINSTON	DATE: 11/3/06

THE REQUESTED RECORD OR DOCUMENTATION:

() HAS BEEN PROVIDED TODAY

(3)

(4)

(2) CANNOT BE PROVIDED BY THE REQUESTED DATE BUT WILL BE MADE AVAILABLE BY

AND IN MY OPINION, ITEM(S) (ISTARE) PROPRIETARY AND CONFIDENTIAL BUSINESS INFORMATION AS DEFINED IN 364.183, 366.093, OR 367.156, F.S. TO MAINTAIN CONTINUED CONFIDENTIAL HANDLING OF THIS MATERIAL, THE UTILITY OR OTHER PERSON MUST, WITHIN 21 DAYS AFTER THE AUDIT EXIT CONFERENCE, FILE A REQUEST FOR CONFIDENTIAL CLASSIFICATION WITH THE DIVISION OF RECORDS AND REPORTING. REFER TO RULE 25-22.006, F.A.C.

THE ITEM WILL NOT BE PROVIDED. (SEE ATTACHED MEMORANDUM)

ST. Lares ator Relations

SIGNATURE AND TITLE OF RESPONDEN

Distribution: Original: Utility (for completion and return to Auditor) Copy: Audit File and FPSC Analyst

PSC/AFA-6 (Rev.2/95)

BellSouth Telecommunications, Inc. FL Dkt No 060598-TL AUDIT REQUEST November 1, 2006 Item No. 33 Page 1 of 1

REQUEST:

Please provide the following invoices that were not included in the original sample requested by staff in document request #32 Supplies:

Sample#	Month/Storm	Amount
7	Nov 05 Wilma	\$2,657.01
12	Nov 05 Wilma	\$3,344.28
28	Nov 05 Wilma	\$6,648.52
3	Aug 05 Katrina	\$609.32
14	Aug 05 Katrina	\$3403.19

RESPONSE:

See attached for the following invoices.

Sample#	Month/Storm	<u>Amount</u>
7	Nov 05 Wilma	\$2,657.01
28	Nov 05 Wilma	\$6,648.52
3	Aug 05 Katrina	\$609.32
14	Aug 05 Katrina	\$3403.19

BellSouth will supplement this response with the following:

12 Nov 05 Wilma \$3,344.28

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Request_No_33_34.pdf

Entire Pages 4 - 12 REDACTED

FLORIDA PUBLIC SERVICE COMMISSION AUDIT DOCUMENT/RECORD REQUEST NOTICE OF INTENT

TO:	NANCY	SIMS				
UTILITY :	BELLSOUTH	TELECOMMUN	NICATIONS, IN	C		
FROM:	CHARLEST	N WINSTON	407-678-2919		Michael B	uckley
	(A)	JDIT MANAGER)		(AUDI:	TOR PREPARING R	EQUEST
REQUEST	NUMBER:	34		DATE	OF REQUEST	11/2/06
AUDIT PU	IRPOSE :	Petition for Recover	ry of intrastate Costs an	d Expenses relatin	g to Hurricanes, Dock	et No. : 060598-TL
REQUEST	THE FOLLOW	NG ITEM(S)	BE PROVIDED	BY:	11/6/06	
REFERENCE	RULE 25-22.	006, F.A.C.	, THIS REQUEST	IS MADE:	INCIDE	NT TO AN INQUIRY
					X OUTSIE	E OF AN INQUIRY

ITEM DESCRIPTION:

Please provide the following invoices or additional information that was not included in the original sample requested by staff in document request #29 Materials: T_{-2} , 1', R_{-2} , n_{-2} , 1', R_{-2} , n_{-2} ,

Sample#	Month/Storm	Company ATEM 1. IS SIGNO
5 & 6	Nov 05 Wilma	GTE comm Frend. Vouchers
9	Nov 05 Wilma	Aearo
10	Nov 05 Wilma	System Studies
25	Nov 05 Wilma	Itronix
33	Nov 05 Wilma	Leggett & Platt
TO: AUDIT MANAGER	CHARLESTON WINSTON	DATE: 11/3/06

THE REQUESTED RECORD OR DOCUMENTATION:

×	
Ma)	HAS BEEN PROVIDED TODAY
(2)	CANNOT BE PROVIDED BY THE REQUESTED DATE BUT WILL BE MADE AVAILABLE BY
(3)	AND IN MY OPINION, ITEM(S) INFORMATION AS DEFINED IN 364.183, 366.093, OR 367.156, F.S. TO MAINTAIN CONTINUED CONFIDENTIAL HANDLING OF THIS MATERIAL, THE UTILITY OR OTHER PERSON MUST, WITHIN 21 DAYS AFTER THE AUDIT EXIT CONFERENCE, FILE A REQUEST FOR CONFIDENTIAL CLASSIFICATION WITH THE
	DIVISION OF RECORDS AND REPORTING. REFER TO RULE 25-22.006, F.A.C.
(4)	THE ITEM WILL NOT BE PROVIDED. (SEE ATTACHED MEMORANDUM) Stan LOren Manager Regulatory Relations
	SIGNATURE AND TITLE OF RESPONDENT)
Distr:	ibution: Original: Utility (for completion and return to Auditor) Copy: Audit File and FPSC Analyst

PSC/AFA-6 (Rev.2/95)

BellSouth Telecommunications, Inc. FL Dkt No 060598-TL AUDIT REQUEST November 2, 2006 Item No. 34 Page 1 of 1

REQUEST:

Please provide the following invoices or additional information that was not included in the original sample requested by staff in document request #29 Materials:

Sample#	Month/Storm	<u>Company</u>
5&6	Nov 05 Wilma	GTE Comm
9	Nov 05 Wilma	Aearo
10	Nov 05 Wilma	System Studies
25	Nov 05 Wilma	Itronix
33	Nov 05 Wilma	Leggett & Platt

RESPONSE:

See attached for the following invoices:

Sample#	Month/Storm	<u>Company</u>
5&6	Nov 05 Wilma	GTE Comm
10	Nov 05 Wilma	System Studies
25	Nov 05 Wilma	Itronix
33	Nov 05 Wilma	Leggett & Platt

BellSouth will supplement this response with the following:

Aearo

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9

Nov 05 Wilma

Request_No_33_34.pdf

Entire Pages 15 - 20 REDACTED

Request_No_33_34_Supps.pdf

BELLSOUTH®

BellSouth Telecommunications, Inc. 150 South Monroe Street Suite 400 Tallahassee, Florida 32301

nancy.sims@bellsouth.com

Nancy H. Sims Director Regulatory Relations

Phone: (850) 577-5555 Fax (850) 222-8640

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November 6, 2006

Ms. Lynn Deamer Bureau of Auditing Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Florida 32399-0850

RE: Docket No. 060598-TL Audit Request: BellSouth Audit of 2005 Storm Costs Audit Control No: 06-255-1-1

Dear Ms. Deamer;

BellSouth is enclosing it supplemental responses to Staff's Audit Request Nos. 33 and 34.

BellSouth considers the information provided in the supplemental attachments for Response Nos. 33 and 34 to be confidential and proprietary and requests appropriate treatment thereof. This information includes, among other things, detailed company practices and network budget information.

If you have any questions concerning the aforementioned, please give me a call at the number above.

Sincerely,

Rancy H. Sims (576)

Nancy H. Sims Director

FLORIDA PUBLIC SERVICE COMMISSION AUDIT DOCUMENT/RECORD REQUEST NOTICE OF INTENT

TO: NANCY SIMS UTILITY: BELLSOUTH TELECOMMUNICATIONS, INC CHARLESTON WINSTON 407-678-2919 Gennarro Jackson FROM: (AUDIT MANAGER) (AUDITOR PREPARING REQUEST) **REQUEST NUMBER:** 33 DATE OF REQUEST: 11/1/06 AUDIT PURPOSE: Petition for Recovery of Intrastate Costs and Expenses relating to Hurricanes, Docket No. : 060598-TL REQUEST THE FOLLOWING ITEM(S) BE PROVIDED BY: 11/6/06 REFERENCE RULE 25-22.006, F.A.C., THIS REQUEST IS MADE: INCIDENT TO AN INQUIRY X OUTSIDE OF AN INQUIRY

ITEM DESCRIPTION:

Please provide the following invoices that were not included in the original sample requested by staff in document request #32 Supplies:

Sam	ole#	Month/Storm	Amount	Irem 1: Response
7		Nov 05 Wilma	\$2,657.01	
12		Nov 05 Wilma	\$3,344.28	ITEM 2: Supplemental
28		Nov 05 Wilma	\$6,648.52	
3		Aug 05 Katrina	\$609.32	Invoice
14		Aug 05 Katrina	\$3,403.19	
TO:	AUDIT MANAGER	CHARLESTON WINSTON		DATE :

THE REQUESTED RECORD OR DOCUMENTATION:

(1) HAS BEEN PROVIDED TODAY

(2) CANNOT BE PROVIDED BY THE REQUESTED DATE BUT WILL BE MADE AVAILABLE BY

(3) AND IN MY OPINION, ITEM(S) 2 (IS) ARE) PROPRIETARY AND CONFIDENTIAL BUSINESS INFORMATION AS DEFINED IN 364.183, 366.093, OR 367.156, F.S. TO MAINTAIN CONTINUED CONFIDENTIAL HANDLING OF THIS MATERIAL, THE UTILITY OR OTHER PERSON MUST, WITHIN 21 DAYS AFTER THE AUDIT EXIT CONFERENCE, FILE A REQUEST FOR CONFIDENTIAL CLASSIFICATION WITH THE DIVISION OF RECORDS AND REPORTING. REFER TO RULE 25-22.006, F.A.C.

(4) THE ITEM WILL NOT BE PROVIDED. (SEE ATTACHED MEMORANDUM)

SIGNATURE AND TITLE OF RESPONDENT)

Distribution: Original: Utility (for completion and return to Auditor) Copy: Audit File and FPSC Analyst

PSC/AFA-6 (Rev.2/95)

BellSouth Telecommunications, Inc. FL Dkt No 060598-TL AUDIT REQUEST November 1, 2006 SUPPLEMENTAL Item No. 33 Page 1 of 1

REQUEST:

Please provide the following invoices that were not included in the original sample requested by staff in document request #32 Supplies:

Sample#	Month/Storm	Amount
7	Nov 05 Wilma	\$2,657.01
12	Nov 05 Wilma	\$3,344.28
28	Nov 05 Wilma	\$6,648.52
3	Aug 05 Katrina	\$609.32
14	Aug 05 Katrina	\$3403.19

SUPPLEMENTAL

RESPONSE:

See attached for the following invoice.

Sample#	Month/Storm	Amount
12	Nov 05 Wilma	\$3,344.28

Request_No_33_34_Supps.pdf

Entire Pages 4-5 REDACTED

FLORIDA PUBLIC SERVICE COMMISSION AUDIT DOCUMENT/RECORD REQUEST NOTICE OF INTENT

TO:	NANCY	SIMS				
UTILITY	BELLSOUTH	TELECOMMUN	VICATIONS, INC	2		
FROM:	CHARLEST	WINSTON	407-678-2919		Michael Buckle	ey
	(Al	UDIT MANAGER)		(AUDI)	TOR PREPARING REQUES	T)
REQUEST	NUMBER:	34		DATE	OF REQUEST: 11/	/2/06
AUDIT PU	JRPOSE :	Petition for Recover	ry of Intrastate Costs and	Expenses relation	g to Hurricanes, Docket No. : (060598-TL
REQUEST	THE FOLLOWI	ING ITEM(S)	BE PROVIDED	BY:	11/6/06	
REFERENCI	E RULE 25-22.	006, F.A.C.	, THIS REQUEST	IS MADE:	INCIDENT TO	AN INQUIRY
					X OUTSIDE OF	AN INQUIRY

ITEM DESCRIPTION:

Please provide the following invoices or additional information that was not included in the original sample requested by staff in document request #29 Materials: 1 Parance

<u>Sample#</u> 5 & 6 9 10 25 33	<u>Month/Storm</u> Nov 05 Wilma Nov 05 Wilma Nov 05 Wilma Nov 05 Wilma Nov 05 Wilma	<u>Company</u> GTE Comm Aearo System Studies Itronix Leggett & Platt	ITEM 1. Response ITEM 2: Supplemental Invoice
TO: AUDIT MANAGER	CHARLESTON WINSTON		DATE: 1, 1/ / A/
THE REQUESTED RECORD	OR DOCUMENTATION		DATE: 11/6/06

6

THE REQUESTED RECORD OR DOCUMENTATION:

(IT)	HAS BEEN PROVIDED TODAY
(2)	CANNOT BE PROVIDED BY THE REQUESTED DATE BUT WILL BE MADE AVAILABLE BY
(3)	AND IN MY OPINION, ITEM(S) 2 (ISDARE) PROPRIETARY AND CONFIDENTIAL BUSINESS INFORMATION AS DEFINED IN 364.183, 366.093, OR 367.156, F.S. TO MAINTAIN CONTINUED CONFIDENTIAL HANDLING OF THIS MATERIAL, THE UTILITY OR OTHER PERSON MUST, WITHIN 21 DAYS AFTER THE AUDIT EXIT CONFERENCE, FILE A REQUEST FOR CONFIDENTIAL CLASSIFICATION WITH THE DIVISION OF RECORDS AND REPORTING. REFER TO RULE 25-22.006, F.A.C.
(4)	THE ITEM WILL NOT BE PROVIDED. (SEE ATTACHED MEMORANDUM)
	Stand Green Manager Regulatory Relations SIGNATURE AND TITLE OF RESPONDENT)
Distribut	tion: Original: Utility (for completion and return to Auditor) Copy: Audit File and FPSC Analyst

PSC/AFA-6 (Rev. 2/95)

BellSouth Telecommunications, Inc. FL Dkt No 060598-TL AUDIT REQUEST November 2, 2006 SUPPLEMENTAL Item No. 34 Page 1 of 1

REQUEST: Please provide the following invoices or additional information that was not included in the original sample requested by staff in document request #29 Materials:

Sample#	Month/Storm	<u>Company</u>
5&6	Nov 05 Wilma	GTE Comm
9	Nov 05 Wilma	Aearo
10	Nov 05 Wilma	System Studies
25	Nov 05 Wilma	Itronix
33	Nov 05 Wilma	Leggett & Platt

SUPPLMEENTAL

RESPONSE:

See attached for the following invoice:

Sample#	Month/Storm	Company
9	Nov 05 Wilma	Aearo

Request_No_33_34_Supps.pdf

Entire Pages 8-9 REDACTED

Request_Nos_19_22_SUPPS.pdf

BeliSouth Telecommunications, Inc. 150 South Monroe Street Suite 400 Tallahassee, Florida 32301

nancy.sims@bellsouth.com

Nancy H. Sims Director Regulatory Relations

Phone: (850) 577-5555 Fax (850) 222-8640

October 18, 2006

Ms. Lynn Deamer Bureau of Auditing Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Florida 32399-0850

RE: Docket No. 060598-TL Audit Request: BellSouth Audit of 2005 Storm Costs Audit Control No: 06-255-1-1

Dear Ms. Deamer;

BellSouth is enclosing it supplemental responses to Staff's questions emailed on October 11, 2006 related to Audit Request Nos. 19 and 22. BellSouth is still putting together its response and/or objections to the other requests and will provide its responses and/or objections as soon as possible.

BellSouth considers the information provided in these responses to be confidential and proprietary and requests appropriate treatment thereof. This information includes, among other things, detailed company practices and network budget information.

If you have any questions concerning the aforementioned, please give me a call at the number above.

Sincerely,

Nancy H. Sim: Director

FLORIDA PUBLIC SERVICE COMMISSION AUDIT DOCUMENT/RECORD REQUEST NOTICE OF INTENT

NANCY SIMS TO UTILITY: BELLSOUTH TELECOMMUNICATIONS, INC CHARLESTON WINSTON 407-678-2919 SAÆ FROM: (AUDIT MANAGER) (AUDITOR PREPARING REQUEST) DATE OF REQUEST: 10/02/06 19 REQUEST NUMBER: Petition for Recovery of Intrastate Costs and Expenses relating to Hurricanes, Docket No. : 060598-TL AUDIT PURPOSE : REQUEST THE FOLLOWING ITEM(S) BE PROVIDED BY: 10/04/06 INCIDENT TO AN INQUIRY REFERENCE RULE 25-22.006, F.A.C., THIS REQUEST IS MADE: OUTSIDE OF AN INQUIRY X

ITEM DESCRIPTION: (\$ in 000s)

PLEASE PROVIDE THE FOLLOWING FOR CONTRACTUAL SERVICES:

KATRINA - ACTUAL COST OF \$6,052, INCREMENTAL COST OF \$1,284, SEP 05, PAGE 9 OF RESPONSE TO DOCUMENT REQUEST 1:

WILMA - ACTUAL COST OF \$28,022, INCREMENTAL COST OF \$23,325, FEB 06, PAGE 14 OF RESPONSE TO DOCUMENT REQUEST 1:

1. A list of the expenses, shown by account name, account number, amount, date and description. The total amount must agree with the acutal cost amount or explain why it does not. Provide this item in an electronic format.

2. Provide copies of supporting documentation, invoices, contracts, etc. The amount of each supporting documentation must agree with the list requested in item 1 above or explain why it does not. Provide this item in an electronic format or paper copy.

FTEM1	: Suppleme	ntal re	o Querr	ions	Sent	on	10/11	via	e Moi	1.	
TO:	AUDIT MANAGER	CHARLEST	CON WINSTON				DAT	E: (0	1181	56	

THE REQUESTED RECORD OR DOCUMENTATION:

(1) has	BEEN	PROVIDED	TODAY
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CANNOT BE PROVIDED BY THE REQUESTED DATE BUT WILL BE MADE AVAILABLE BY

AND IN MY OPINION, ITEM(S) INFORMATION AS DEFINED IN 364.183, 366.093, OR 367.156, F.S. TO MAINTAIN CONTINUED CONFIDENTIAL HANDLING OF THIS MATERIAL, THE UTILITY OR OTHER PERSON MUST, WITHIN 21 DAYS AFTER THE AUDIT EXIT CONFERENCE, FILE A REQUEST FOR CONFIDENTIAL CLASSIFICATION WITH THE DIVISION OF RECORDS AND REPORTING. REFER TO RULE 25-22.006, F.A.C.

THE ITEM WILL NOT BE PROVIDED. (SEE ATTACHED MEMORANDWM) (4) SIGNATURE AND TITLE OF (RESPONDENT)

Distribution: Original: Utility (for completion and return to Auditor) Copy: Audit File and FPSC Analyst

PSC/AFA-6 (Rev. 2/95)

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BellSouth Telecommunications, Inc. Florida Docket No. 060598-TL AUDIT REQUEST October 11, 2006 SUPPLEMENTAL Item No. 19 Page 1 of 2

2

REQUEST: 1. For Wilma, Feb 06, why was the following projection used for Contractual Services when the storm occurred much later in the year. Why the projection for Feb 06 was not used.

July Projection (using Jan-Jun Act) 4,697,000

2. For Katrina Sep 05, why was the following projection used for Contractual Services. Why the projection for Sep 05 was not used.

July Projection (using Jan-Jun Act) 4,768,000

RESPONSE:

For questions 1 and 2 above, there may be confusion over BellSouth's view terminology. The Commitment View is for all twelve months and is done in December. The Tracking views are simply the Commitment View overplayed with transfers between budgets. The subsequent Projection Views are named according to the month done and include actuals for all previous months and the best calculated projection (forecast) for future months, but each future month is projected individually. None of the views (commitment, tracking, or projection) have storm forecasted expense in any of the future months.

2005 Commitment View Completed in December 2004 January – December 2005 months are all forecasts

<u>July 2005 Projection View</u> Completed in July 2005 January – June 2005 months are actuals July – December 2005 months are forecasts (but contain no storm impacts)

2006 Commitment View Completed in December 2005 January-December 2006 are all forecasts

BellSouth Telecommunications, Inc. Florida Docket No. 060598-TL AUDIT REQUEST October 11, 2006 SUPPLEMENTAL Item No. 19 Page 2 of 2

RESPONSE: (Cont.)

,

1. Objection, the subject question is ambiguous, unclear and contains improper predicate. Notwithstanding and without waiving said objections, the projection used for Wilma Feb 06 to determine the incremental impact was the 2006 Commitment View created in December 2005, which did not include any hurricane restoration expense and was the best and latest view BellSouth had at that time.

The Commitment View for Feb mo 2006 Contract Services Expense was actuals were Diff



2. Objection, the subject question is ambiguous and unclear. Notwithstanding and without waiving said objections, the projection used for Katrina Sep 05 to determine the incremental impact was the July Projection View for Sep 05 created in July 2005 which did not include any hurricane expense. In September 2005 the July 05 Projection view was the best and latest view at that time.

FLORIDA PUBLIC SERVICE COMMISSION AUDIT DOCUMENT/RECORD REQUEST NOTICE OF INTENT

NANCY SIMS TO: UTILITY: BELLSOUTH TELECOMMUNICATIONS, INC FROM: CHARLESTON WINSTON 407-678-2919 SAME (AUDIT MANAGER) (AUDITOR PREPARING REQUEST) REQUEST NUMBER: DATE OF REQUEST: 10/02/06 22 Petition for Recovery of Intrastate Costs and Expenses relating to Hurricanes, Docket No. : 060598-TL AUDIT PURPOSE : 10/04/06 REQUEST THE FOLLOWING ITEM(S) BE PROVIDED BY: REFERENCE RULE 25-22.006, F.A.C., THIS REQUEST IS MADE: INCIDENT TO AN INQUIRY OUTSIDE OF AN INQUIRY x

ITEM DESCRIPTION: (\$ in 000s)

PLEASE PROVIDE THE FOLLOWING FOR PENSION, BENEFITS AND TAXES:

DENNIS - ACTUAL COST OF \$9,853, INCREMENTAL COST OF \$520, JUL 05, PAGE 7 OF RESPONSE TO DOCUMENT REQUEST 1:

KATRINA - ACTUAL COST OF \$9,461, INCREMENTAL COST OF \$2,541, SEP 05, PAGE 9 OF RESPONSE TO DOCUMENT REQUEST 1:

WILMA - ACTUAL COST OF \$10,766, INCREMENTAL COST OF \$1,984, JAN 06, PAGE 13 OF RESPONSE TO DOCUMENT REQUEST 1:

1. A list of the expenses, shown by account name, account number, amount, date and description. The total amount must agree with the acutal cost amount or explain why it does not. Provide this item in an electronic format.

2. Provide copies of supporting documentation, invoices, contracts, etc. The amount of each supporting documentation must agree with the list requested in item 1 above or explain why it does not. Provide this item in an electronic format or paper copy. <u>FIGM 1: Supplementation Formation Sent on 10/11 Via email To: AUDIT MANAGER CHARLESTON WINSTON</u> DATE: 10/12/16

THE REQUESTED RECORD OR DOCUMENTATION:

(1) HAS BEEN PROVIDED TODAY

(2) CANNOT BE PROVIDED BY THE REQUESTED DATE BUT WILL BE MADE AVAILABLE BY

AND IN MY OPINION, ITEM(S) INFORMATION AS DEFINED IN 364.183, 366.093, OR 367.156, F.S. TO MAINTAIN CONTINUED CONFIDENTIAL HANDLING OF THIS MATERIAL, THE UTILITY OR OTHER PERSON MUST, WITHIN 21 DAYS AFTER THE AUDIT EXTT CONFERENCE, FILE A REQUEST FOR CONFIDENTIAL CLASSIFICATION WITH THE DIVISION OF RECORDS AND REPORTING. REFER TO RULE 25-22.006, F.A.C.

(4) THE ITEM WILL NOT BE PROVIDED. (SEE ATTACHED MEMORANDUM) SIGNATURE AND TITLE OF RESPONDENT)

Distribution: Original: Utility (for completion and return to Auditor) Copy: Audit File and FPSC Analyst

PSC/AFA-6 (Rev.2/95)

(3)

BellSouth Telecommunications, Inc. Florida Docket No. 060598-TL AUDIT REQUEST October 11, 2006 SUPPLEMENTAL Item No. 22 Page 1 of 2

REQUEST: For Dennis Jul 05, Katrina Sep 05 and Wilma Jan 06 for PBT how did you derived the following:

Hurricane SAW attributed to Incremental Expense 1,903,000.00 Dennis

Hurricane SAW attributed to Incremental Expense 9,300,000.00 Katrina

- Hurricane SAW attributed to Incremental Expense 7,261,000.00 Wilma
- RESPONSE: Objection, the subject question is ambiguous and unclear. Notwithstanding and without waiving said objections, BellSouth responds as follows:

(all \$s in 000's)

Dennis Jul 05

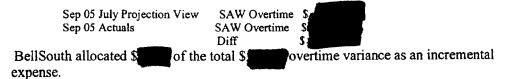
Budget in effect was the Commitment View with transfers and called Current Tracking View.

Jul 05 Current Tracking View Jul 05 Actuals	SAW Overtime SAW Overtime Diff	S S
--	--------------------------------------	--------

BellSouth allocated \$ ______ of the total \$ ______ overtime variance as an incremental expense.

Katrina Sep 05

July Projection View created in July (Jan-Jun actuals; July - December projected by month)



BellSouth Telecommunications, Inc. Florida Docket No. 060598-TL AUDIT REQUEST October 11, 2006 SUPPLEMENTAL Item No. 22 Page 2 of 2

RESPONSE: (Cont.)

Wilma Jan 06

. . .

2006 Commitment View created in December, 2005

Jan 06 Commitment View Jan 06 Actuals	Total SAW Total SAW Diff	
BellSouth allocated (Section 1997) (Section 2007) (ne) of the to	tal variance as an incremental

Request_No_5.pdf

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BELLSOUTH®

FILE COP

BellSouth Telecommunications, Inc. 150 South Monroe Street Suite 400 Tallahassee, Florida 32301

nancy.sims@bellsouth.com

Nancy H. Sims Director Regulatory Relations

Phone: (850) 577-5555 Fax (850) 222-8640

September 20, 2006

Ms. Lynn Deamer Bureau of Auditing Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, Florida 32399-0850

RE: Docket No. 060598-TL Audit Request: BellSouth Audit of 2005 Storm Costs Audit Control No: 06-255-1-1

Dear Ms. Deamer;

BellSouth is enclosing it response to Staff's Audit Request No. 5. BellSouth is still putting together its response and/or objections to the other requests and will provide its responses and/or objections as soon as possible.

BellSouth considers the information provided in Attachment 1 of Response No. 5 to be confidential and proprietary and requests appropriate treatment thereof. This information includes, among other things, detailed company practices and network budget information.

If you have any questions concerning the aforementioned, please give me a call at the number above.

Sincerely. 'Sims Jancy H Director

FLORIDA PUBLIC SERVICE COMMISSION AUDIT DOCUMENT/RECORD REQUEST NOTICE OF INTENT

TO:	Nancy Sims	UTILITY:	BellScu	th Telecommunications, Inc.
AUDIT MANAGER:	Charleston Winston	PREPARED BY:	Gennari	o Jackson II
REQUEST NUMBER:	5 (ASR6)	DATE OF REQUE	ST: <u>9/14/20</u>	06
REQUEST THAT THE	FOLLOWING ITEMS BE PRO	OVIDED BY:	9/18/20	06
AUDIT PURPOSE	Recovery of Hurnicane Expense	s Docket NO.: 06059	-TL	
REFERENCE RULE 25.	22.006, F.A.C., THIS REQUES		INCIDENT TO OUTSIDE OF	

ITEM DESCRIPTION:

1) Please provide a document that explains BellSouth's Policies and Procedures concerning employment labor laws regarding overtime for all employees. Are these documents in agreement with federal, state, and local employment labor laws?

2) Please provide a document that outlines or describes management responsibilities and duties, specifically addressing overtime for "normal" and emergency situations.

Irem 1. Response to Item 5 Frem 2. ATTachment 1

TO : AUDIT MANAGER

DATE: 9/20/06

THE REQUESTED RECORD OR DOCUMENTATION:

1) HAS BEEN PROVIDED TODAY 2)

CANNOT BE PROVIDED BY THE REQUESTED DATE BUT WILL BE MADE AVAILABLE BY:

AND IN MY OPINION, ITEM(S) (SARE) PROPRIETARY AND CONFIDENTIAL BUSINESS INFORMATION AS DEFINED IN 364.183, 366.093, OR 367.136, F.S. TO MAINTAIN CONTINUED CONFIDENTIAL HANDLING OF THIS MATERIAL. THE UTILITY OR OTHER PERSON MUST, WITHIN 21 DAYS AFTER THE AUDIT EXIT CONFERENCE, FILE A REQUEST FOR CONFIDENTIAL CLASSIFICATION WITH THE DIVISION OF RECORDS AND REPORTING. REFER TO RULE 25-22.006, F.A.C. OF RECORDS AND REPORTING. REFER TO RULE 25-22.006, F.A.C.

4) ?

3)

THE ITEM WILL NOT BE PROVIDED. (SEE ATTACHED MEMORANDUM) (Signature and title of respondent)

Distribution:

Original: Utility (for completion and return to Auditor) Copy: Audit File

BellSouth Telecommunications, Inc. FL Dkt No 060598-TL AUDIT REQUEST September 14, 2006 Item No. 5 Page 1 of 1

- REQUEST: 1) Please provide a document that explains BellSouth's Policies and Procedures concerning employment labor laws regarding overtime for all employees. Are these documents in agreement with federal, state, and local employment labor laws?
 - Please provide a document that outlines or describes management responsibilities and duties, specifically addressing overtime for "normal" and emergency situations.
- RESPONSE: BellSouth objects to this Audit Document/Record Request to the extent it requests that BellSouth indicate whether the requested documents are in agreement with federal, state, and local employment labor laws on the basis that it is irrelevant, overly broad, unduly burdensome, oppressive, and not reasonably calculated to lead to the discovery of admissible evidence.

1) Notwithstanding and without waiving said objections, BellSouth produces the following proprietary and confidential documents attached hereto as Attachment 1:

- 1. BellSouth Overtime Pay Policy for Non-Exempt Employees
- 2. BellSouth Overtime Pay Administration for Management Employees section of the Salary Administration Plan
- BellSouth-Communication Workers of America Working Agreement, Article 4 – Pay and Basis of Compensation, Sections 4.01 – 4.04.

2) BellSouth does not issue special documentation to differentiate between "normal" and emergency situations with regard to overtime. As explained in the attached documents, it is the responsibility of the employee's supervisor to approve or deny overtime under the standards described in the policies.

1

Overtime Pay Policy for Non-Exempt Employees

Policy	Overtime Pay for Non-Exempt Employees			
Effective Date	June 1, 2005			
Policy Number	2.7.2			
Eligibility/ Applicability:	All U.Sbased non-exempt employees of BellSouth companies.			
Policy Statement	The Company must keep an accurate record of all hours, and parts of hours, worked each day and week by employees classified as non-exempt from the overtime requirements of the Fair Labor Standards Act and all applicable state and local laws. Non-exempt employees who work overtime must be paid appropriately for all such work.			
Contact Information	 Manager Local Human Resources representative Office of Ethics and Compliance (800-664-4231) 			
Compliance	Individual supervisors must ensure that accurate records of all hours worked are maintained. Supervisors are responsible for communicating requirements to employees. Violations of the policy should be reported to the Ethics Line or the applicable Human Resources representative. Action will be taken to correct violations of the policy.			
NUMBER OF PAGES	REVISION HISTORY	REVISION NUMBER	REVISION DATE	
3	•	-	-	

Click Below For Additional Guidelines/Procedures

- General Guidelines
- Manager Responsibility
- Human Resources Responsibility
- See Also

PROPRIETARY

PRIVATE/PROPRIETARY

Contains private and/or proprietary information. May not be used or disclosed outside the BellSouth companies except pursuant to a written agreement.

Overtime Pay Policy for Non-Exempt Employees

(

General	
Guidelines	 This policy is designed to ensure compliance with the Fair Labor Standards Act (FLSA) and all state and local laws with respect to the payment of overtime to non-exempt employees.
	 Non-exempt employees are eligible for overtime pay for all hours actually worked in excess of 40 in a workweek (known as "overtime hours").
	 Supervisors may allow non-represented employees (where business needs permit) to adjust their daily hours of work within the same workweek to avoid unnecessary overtime.
	 Additional provisions regarding overtime may apply to represented employee under applicable collective bargaining agreements.
	All overtime must be approved in advance by the employee's supervisor.
	Non-exempt employees must be paid properly for all overtime hours worked.
	 If non-exempt employees work overtime without approval, such employees must be paid for such hours. The failure to obtain approval may result in disciplinary action.
	Supervisor Guidelines
	Supervisors must approve any overtime before it is actually worked.
	 Supervisors are prohibited from instructing or permitting employees to work "off the clock."
	 Supervisors must ensure that all hours worked by employees are accurately recorded.
	 Supervisors must ensure that all hours worked by employees are properly submitted for payment.
i	Employee Guidelines
	 Non-exempt employees are prohibited from working overtime without their supervisor's advance authorization.
	 Non-exempt employees are required to accurately report all hours, and parts of hours, worked each day and each week (including any overtime) on a weekly basis.
•	Any individual who violates this policy may be subject to disciplinary action, up to and including dismissal.

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PRIVATE/PROPRIETARY Contains private and/or proprietary information. May not be used or disclosed outside the BellSouth companies except pursuant to a written agreement.

Overtime Pay Policy for Non-Exempt Employees

Manager		
Responsibility	Communicate BellSouth's overtime policy to employees.	
	Ensure that all time spent performing work is accurately recorded and reported for payment.	
	 Prevent employees from performing work for the clock, i.e., not recorded. Take appropriate disciplinary action as necessary. 	
	 Ensure that time records are retained in accordance with BellSouth record retention policies. 	
Human Resources		
Responsibility	 Assist in communication of guidelines to employees and supervisors. 	
	 Provide advice and counsel regarding implementation of this policy. 	
	Provide advice and counsel in determining the appropriate level of employee discipline.	
	 Review and concur in suspensions, demotions or dismissals prior to implementation. 	
See Also	Management Salary Administration Plan for additional information related to overtime	
	for non-exempt, non-represented employees.	

PRIVATE/PROPRIETARY

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Contains private and/or proprietary information. May not be used or disclosed outside the BellSouth companies except pursuant to a written agreement.

III. OVERTIME PAY

A. Management Overtime

Intent

This Plan is designed to:

- Ensure compliance with the Fair Labor Standards Act (FLSA) with respect to the payment of overtime to non-exempt, non-represented employees.
- Provide guidelines to ensure consistent, equitable administration of overtime compensation for both exempt and non-exempt, non-represented employees, including some payments that are not required by the FLSA. These overtime guidelines shall be interpreted to require only those payments that are mandated by the FLSA except where the guidelines expressly provide otherwise.

 Overtime For Non-Exempt Employees **Non-Exempt** employees are eligible for overtime pay for all hours worked in excess of 40 hours in a workweek, as required by the FLSA. Contact your Human Resources Representative for questions concerning a job's FLSA status.

• Overtime for Exempt Employees *Exempt* employees are those employees who are exempt from the overtime requirements of the FLSA and therefore are not required to be paid overtime. BellSouth has determined that due to the nature of our business, there may be instances in which exempt personnel are required to work noncustomary overtime and may be paid extra pay. *Exempt* employees below Director Level (D01) are eligible for overtime pay if:

the hours worked are over 50 hours in a workweek and are considered planned overtime.

Planned overtime is defined as overtime that is preapproved by the employee's manager and is determined by the employee's manager, in his or her sole discretion, to be necessary due to an excessive workload, urgent customer demands, implementation of new systems/procedures, or special projects. Where it is not possible to secure advance approval, payment of overtime to an exempt employee may be made if the overtime is reported immediately after it is worked by the employee to his or her supervisor and the employee's supervisor determines, in his or her sole discretion, that payment is warranted under the standard set forth above.

It is the responsibility of the employee's supervisor to approve or deny overtime before it is actually worked; however, non-exempt employees must be paid for all overtime hours worked.

Employees who work overtime without supervisor authorization or fail to report accurately all hours of work, are subject to disciplinary action, up to and including termination of employment.

Supervisors are responsible for ensuring that an accurate record is maintained of the hours worked by their employees on a daily basis in accordance with BellSouth's record keeping policy. Supervisors are prohibited from instructing or permitting non-exempt employees to work "off the clock" and are subject to disciplinary action, up to and including termination of employment, for violating this policy.

Violations of these policies should be reported to your HR Generalist or the Ethics Line - - 1(800) 664-4231.

Non-exempt employees are required to report their daily hours of work (including any overtime) on a weekly basis.

Exempt employees are required to submit any hours of planned overtime within 30 days of the occurrence.

Overtime calculations are based upon actual hours worked. Holidays, vacation days, sick days, personal days, or other time off do NOT count toward hours worked.

Overtime Authorizations

Reporting of Overtime Hours

Overtime Hours Determination

Management Salary Administration Plan

B. Payment of Overtime

1. Regular Overtime

Non-exempt employees are paid at the rate of 1.5 times the regular rate of pay for all hours worked in excess of 40 hours in a workweek. The regular rate excludes premium pay and other pay that the FLSA does not require to be included in the regular rate of pay.

Exempt employees are eligible for overtime if (1) the hours worked are over 50 hours in a workweek AND (2) the hours are considered planned overtime.

- The overtime rate is 1.5 times the regular rate of pay, which is calculated based solely on the weekly base salary and not on any other compensation.
- Once the 50 hour threshold is achieved, employees will be paid at the overtime rate for every hour worked in excess of 40.

2. Compensatory Time-Off (Overtime) Non-exempt employees: Supervisors are not permitted to grant compensatory time off in lieu of overtime pay to non-exempt employees. Supervisors may adjust an employee's scheduled hours within a workweek to keep that employee from working more than 40 hours during that workweek.

Exempt employees: Compensatory time off in lieu of overtime pay for compensable overtime may be granted by mutual agreement of both the employee and manager.

- After the 50-hour threshold is met, employees will be eligible for 1.5 hours off for each hour worked in excess of 40 which has been approved as planned overtime.
- Such compensatory time off must be taken within a reasonable amount of time with management approval and is forfeited if not taken by January 31 of the calendar year after it is earned.

3. Sunday Premium Pay

Both Exempt and Non-exempt employees who are scheduled by their manager to work on a Sunday will be paid a premium rate of 1.5 times their regular rate of pay for all hours worked on that Sunday. This premium pay is excluded from the regular rate of pay for overtime calculations.

Note: Non-exempt employees are eligible for the Sunday premium even if their hours for the workweek do not exceed 40. Exempt employees are likewise not required to meet the 50-hour threshold to be eligible for Sunday premium pay.

Both exempt and non-exempt employees who are scheduled by their manager to work on a Designated Company Holiday or a Designated Personal Day will be paid a premium rate of 2.5 times their regular rate of pay for the first 8 hours worked and 1.5 times their regular rate of pay for any hours worked beyond 8 hours on that Designated Company Holiday. This premium pay is excluded from the regular rate of pay for overtime calculations.

Non-exempt managers on a Flexible Scheduling (such as a 4 day work week) will revert, for overtime calculation, to a five day schedule in a holiday week.

Note: Non-exempt employees are eligible for the holiday premium even if their hours for the workweek do not exceed 40. Exempt employees are likewise not required to meet the 50-hour threshold to be eligible for holiday premium pay. **Non-exempt employees**: Supervisors are not permitted to grant compensatory time off in lieu of Sunday or holiday pay to non-exempt employees. Supervisors may adjust an employee's scheduled hours within a workweek to keep that employee from working more than 40 hours during that workweek.

Designated Company Holidays are Any of the Following:

New Year's Day Independence Day Thanksgiving Day Memorial Day Labor Day Christmas Day

4. Holiday Pay

Management Salary Administration Plan

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from the start of the tour and end no later than 2-1/4 hours from the end of the tour.

- B. All other employees shall be allowed appropriate relief treatment which shall be one period of 15 minutes during each session worked. The Company shall have the right to designate the time or hours during which any employee or group of employees may take such relief period. It is not the intent of the parties that the practices of the Company in the matter of granting relief periods shall be changed except in those instances where an employee or group of employees abuse or take improper advantage of rights under this Section.
- C. In cases of overtime connecting work, as defined in 1.04, when an employee requests time off for a meal period such request will be granted, without pay, if practicable in view of the nature or expected duration of the overtime work.

When an employee works at least the equivalent of a session, he/she will be granted a relief period, as described in "B" above, with pay.

ARTICLE 4

PAY AND BASIS OF COMPENSATION

- 4.01 Pay for Work on a Week Day (Other than an Authorized Holiday).
 - A. Employees working on a week day shall be paid at the regular rate for all scheduled time worked, except as otherwise provided in this section.
 - B. Employees working on a week day shall be paid at the overtime rate for all non-scheduled time worked and for scheduled time worked under the provisions of 3.03B3 except as otherwise provided in "D" below. Employees working a part tour of less than one-half a normal tour (including connecting time worked if any) on a week day when the weekly work schedule is in excess of the equivalent of 5 normal tours shall be paid as if such work were a call-out.

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When work on a week day is a "call-out" as defined in 1.03, employees shall be paid at the overtime rate, subject to the following:

- 1. A minimum of 2 hours pay at the overtime rate if the callout starts at or after 7:00 A.M. and before 7:00 P.M.
- 2. A minimum of 3 hours pay at the overtime rate if the callout starts at or after 7:00 P.M. and before 7:00 A.M.
- 3. A minimum of 3 hours pay at the overtime rate for employees working tours ending at 8:00 P.M. or later if the call-out starts at or after 7:00 A.M. and before 7:00 P.M. the following day.
- 4. A minimum of 1 hour pay at the overtime rate if the callout is a remote and does not result in a job site visit.
- C. Scheduled time worked on a week day which is in excess of the equivalent of 5 normal tours worked during the calendar week as referred to in "1" below will be paid at the overtime rate except as otherwise provided in "D" below. (Also, see 3.03B3.)
 - Time worked on week days, Sundays, time worked and/or excused on a holiday, optional holiday, vacations or paid excused work days (other than time payable under "B" of 4.01, 4.02 and 4.04), and Union time not paid by the Company, up to the length of a normal tour, shall be included in determining the equivalent of 5 normal tours when computing weekly overtime due under "C" above.
 - 2. Optional holidays and paid excused work days must be scheduled 3 weeks in advance in order to be included in the equivalent of 5 normal tours.
 - 3. Where a normal work week is scheduled over a four-day period, the 5th, 6th and 7th days are considered premium days.
- D. Notwithstanding any other provisions of this Section, employees will be paid at the double time rate for all time worked in excess of 49 hours of work time in a calendar week.

4.01B1 - 4.01I

In computing these hours, only time actually worked will be counted, except that excused time on an observed holiday which is considered as time worked under "C" above shall also be counted in computing the hours of work time. An Optional Holiday will not count as time worked towards 49 hours when scheduled in a week with a specified holiday. Furthermore, no more than one Optional Holiday will count as time worked towards computing 49 hours worked in a week.

- E. When scheduled hours are shifted by the Company, the new scheduled time worked on week days within 48 hours after notice of the shift but outside the previously posted schedule shall be paid at the overtime rate except as otherwise provided in "D" above.
- F. Scheduled time worked on week days which falls within 12 hours (11 hours for Operating Room Forces) from the scheduled end of the preceding tour shall be paid at the overtime rate except as otherwise provided in "D" above.
 - An employee's exercise of his/her seniority for the choice of tours or the change of a schedule at the request of any employee does not obligate the Company to pay, under "F" above, for time worked at the overtime or double time rate.
- G. When employees have worked 14 or more hours in the 24 hours immediately preceding the starting time of a scheduled tour on a week day, time worked during such scheduled tour equal to the time worked in excess of 13 hours during the preceding 24 hours shall be paid for at the overtime rate except as otherwise provided in "D" above.
- H. When employees have worked on 13 or more consecutive days (scheduled or non-scheduled), they shall be paid beginning with the fourteenth day at the overtime rate or the double time rate, as appropriate, for all scheduled time worked on week days until the employees have been granted a day off.
- 1. Where a scheduled week day is shifted by the Company from a work day to an off-day without 12 hours notice, employees

Article 4

shall be paid on the new off-day for 2 hours at the overtime rate.

- J. Employees working on a week day falling on December 24 or on December 31 shall be paid at the overtime rate for all time worked after 7:00 P.M. except as otherwise provided in "D" above.
- K. Notwithstanding any provisions of this Agreement except 4.01F, 4.01H, and 4.01J, the overtime rate of pay shall not be paid to part-time employees until they have worked in excess of the length of a normal tour per day or 5 normal tours per week (see 2.01B).
- L. Occasional employees working on a week day shall be paid the regular rate of pay except that overtime rate of pay shall be paid for work in excess of the length of a normal tour per day or 5 normal tours per week except as otherwise provided in "D" above.
- M. Where the weekly work schedule is the equivalent of 5 normal tours and it includes a week day part tour of less than one-half a normal tour, employees shall be paid (in addition to pay under "A", "B", "C" and/or "D" above for the time worked) at the regular rate for the difference in time, if any, obtained by subtracting the scheduled time (and connecting time, if any) worked from one-half the length of a normal tour.

4.02 Pay for Work on Sunday.

- A. Employees, working on a Sunday, shall be paid at the Sunday rate (1-1/2 times the basic hourly rate) for all time worked not in excess of the length of a normal tour and shall also be paid any applicable evening or night differentials.
- B. Employees working on Sunday shall be paid at the overtime rate for all time worked in excess of the length of a normal tour.
- C. When work on Sunday is a "call-out" as defined in 1.03, employees shall be paid under "A" and "B" above, as appropriate, at the rate applicable for the time worked with a

minimum of 2 hours pay if the call-out starts at or after 7:00 A.M. and before 7:00 P.M. and a minimum of 3 hours pay if the call-out starts at or after 7:00 P.M. and before 7:00 A.M.

- D. Where a scheduled Sunday is shifted by the Company from a work day to an off-day without 12 hours notice, employees shall be paid for 2 hours at the Sunday rate.
- E. Where the weckly work schedule is the equivalent of 5 normal tours and it includes a Sunday part tour of less than one-half a normal tour, employees shall be paid (in addition to pay under "A" above for the time worked) at the regular rate for the difference in time, if any, obtained by subtracting the scheduled time (and connecting time, if any) worked from one-half the length of a normal tour.
- F. Where the weekly work schedule is in excess of the equivalent of 5 normal tours and it includes a Sunday part tour of less than one-half a normal tour, employees working such part tours shall be paid as if the hours were worked on a call-out under "A", "B" and "C" above.

4.03 Pay for Authorized Holiday.

- A. Employees other than those specified in "B" and "C" below shall be paid a day's regular pay for an authorized holiday irrespective of any payments under 4.04 for time worked on the holiday, except as provided in "1", "2", "3" and "4" below.
 - 1. Where the holiday is the sixth or seventh scheduled day as computed under 4.01C, the employee will be paid a day's pay at the overtime rate except as provided under 4.05B.
 - 2. Where no work is performed on the holiday and the scheduled and excused time on such holiday is in excess of 49 hours as computed under 4.01D, the employee will be paid a day's pay at the double time rate (see 4.05B).
 - 3. Absentees, meaning employees failing to report for scheduled work on the holiday, or on the last scheduled day preceding the holiday or the first scheduled day

following the holiday shall receive no pay for the holiday unless such absences are excused.

- 4. Employees excused for any reason without pay for 30 days or less and who perform no work during the calendar week in which the holiday occurs shall not be eligible for pay for the holiday except for absences during the first 7 days resulting from sickness, absence for Union time, or when the employee is absent as a result of acceptance of Company initiated excused time.
- 5. Employees on leave shall not be eligible for pay for the holiday if the leave begins before or terminates after the holiday occurs in a particular week.
- B. Part-time employees engaged or re-engaged on or after January 1, 1981, shall be paid a holiday allowance at the straight time rate for all authorized holidays whether they are scheduled to work, scheduled and excused or not scheduled to work. The holiday allowance paid shall be prorated based on the relationship of the individual part-time employee's "parttime equivalent work week" to the normal work week of a comparable full-time employee in the same job title, classification and work group.
- C. Occasional employees working on the holiday shall be paid under "A" or "A1" above for an authorized holiday irrespective of any payments under 4.04 for time worked on the holiday.

4.04 Pay for Work on Holiday,

- A. Employees other than those specified in "H" below working on a holiday not in excess of the length of a normal tour shall be paid at the overtime rate except as otherwise provided in this section.
 - 1. Employees will be paid at the double time rate for time worked on an observed holiday, not in excess of the length of a normal tour, when such work time is in excess of 49

hours of work in the calendar week as computed under 4.01D.

- 2. Employees will be paid at the double time rate for time worked on an observed holiday, not in excess of the length of a normal tour, when such work time occurs on an observed holiday falling on Friday or Saturday and is in excess of 5 normal tours as determined in computing weekly overtime in 4.01C.
- B. Employees working on a holiday shall be paid at 2-1/2 times the basic rate for all time worked in excess of the length of a normal tour.
- C. When work on a holiday is a "call-out" as defined in 1.03, employees shall be paid under "A", "B" and "D" of this section, as appropriate, at the rate applicable for the time worked with a minimum of 2 hours pay at the overtime rate if the call-out starts at or after 7:00 A.M. and before 7:00 P.M. and a minimum of 3 hours pay at the overtime rate if the callout starts at or after 7:00 P.M. and before 7:00 A.M.
- D. Where the weekly work schedule is the equivalent of 5 normal tours and it includes a holiday part tour of less than 1/2 a normal tour, employees shall be paid (in addition to pay under "A" above for the time worked) at the regular rate for the difference in time, if any, obtained by subtracting the scheduled time (and connecting time, if any) worked from 1/2 the length of a normal tour.
- E. Where the weekly work schedule is in excess of the equivalent of 5 normal tours and it includes a holiday part tour of less than 1/2 a normal tour, employees working such part tours shall be paid as if the hours were worked on a call-out under "A", "B" and "C" above.
- F. Where a scheduled holiday is shifted by the Company from a work day to an off-day without 12 hours notice, employees shall be paid on the holiday for 2 hours at the overtime rate unless paid under 4.03A1 or A2.

- G. Pay under this section is in addition to pay under 4.03.
- H. Part-time employees engaged or re-engaged on or after January 1, 1981.
 - 1. If such a part-time employee is scheduled and works on a holiday, in addition to the holiday allowance, the employee will be paid straight time for all hours worked not in excess of an equivalent full time tour for a comparable full-time employee. Payment to a part-time employee for hours worked in excess of an equivalent normal daily tour or work week for a comparable full-time employee shall be at the overtime rate or double time rate, as appropriate.
 - 2. If an employee works less than his/her scheduled hours, he/she shall be paid the holiday allowance plus pay for only those hours worked at the applicable rate as outlined above.
 - 3. If an employee is not scheduled to work on the holiday and is assigned to work, in addition to the holiday allowance, he/she shall be paid straight time for all hours worked within the equivalent full-time tour for a comparable full-time employee. Payment to a part-time employee for hours worked in excess of an equivalent normal daily tour or work week for a comparable full-time employee shall be at the overtime rate or double time rate, as appropriate.

4.05 Non-Compounding of Overtime.

A. Notwithstanding any other provisions of this Agreement, employees shall not be paid for work on Sundays, week days, or holidays at any rate in excess of the overtime rate except to meet holiday pay requirements under 4.04B, double time requirements under either 4.01D, 4.03A2 or 4.04A, or where necessary to meet minimum pay requirements as stated in 4.01B, 4.01J, 4.02C, 4.02D and 4.04C.

Attachment_Request_No_5.pdf

BellSouth Telecommunications, Inc. FL Dkt No 060598-TL AUDIT REQUEST September 14, 2006 Item No. 5 Page 1 of 1

- REQUEST: 1) Please provide a document that explains BellSouth's Policies and Procedures concerning employment labor laws regarding overtime for all employees. Are these documents in agreement with federal, state, and local employment labor laws?
 - Please provide a document that outlines or describes management responsibilities and duties, specifically addressing overtime for "normal" and emergency situations.

RESPONSE: 1) Please see attached:

- 1. BellSouth Overtime Pay Policy for Non-Exempt Employees
- 2. BellSouth Overtime Pay Administration for Management Employees section of the Salary Administration Plan
- BellSouth-Communication Workers of America Working Agreement, Article 4 – Pay and Basis of Compensation, Sections 4.01 – 4.04.

These policies are designed to comply with federal, state and local employment labor laws.

2) BellSouth does not issue special documentation to differentiate between "normal" and emergency situations with regard to overtime. As explained in the attached documents, it is the responsibility of the employee's supervisor to approve or deny overtime under the standards described in the policies.

RESPONSE PROVIDED BY:

Ron Hilyer

Overtime Pay Policy for Non-Exempt Employees

Policy	Overtime Pay for Non-Exempt Employees			
Effective Date	June 1, 2005			
Policy Number	2.7.2			
Eligibility/ Applicability:	All U.Sbased non-exempt employees of BellSouth companies.			
Policy Statement	The Company must keep an accurate record of all hours, and parts of hours, worked each day and week by employees classified as non-exempt from the overtime requirements of the Fair Labor Standards Act and all applicable state and local laws. Non-exempt employees who work overtime must be paid appropriately for all such work.			
Contact Information	 Manager Local Human Resources representative Office of Ethics and Compliance (800-664-4231) 			
Compliance	Individual supervisors must ensure that accurate records of all hours worked are maintained. Supervisors are responsible for communicating requirements to employees. Violations of the policy should be reported to the Ethics Line or the applicable Human			
	Resources representative. Action will be taken to correct violations of the policy.			
NUMBER OF PAGES	REVISION HISTORY	REVISION NUMBER	REVISION DATE	
3	-	-	-	

Click Below For Additional Guidelines/Procedures

- General Guidelines
- Manager Responsibility
- Human Resources Responsibility
- See Also

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Overtime Pay Policy for Non-Exempt Employees

General Guidelines	• This policy is designed to ensure compliance with the Fair Labor Standards Act (FLSA) and all state and local laws with respect to the payment of overtime to
	 Non-exempt employees. Non-exempt employees are eligible for overtime pay for all hours actually worked
	in excess of 40 in a workweek (known as "overtime hours").
	 Supervisors may allow non-represented employees (where business needs permit) to adjust their daily hours of work within the same workweek to avoid unnecessary overtime.
	 Additional provisions regarding overtime may apply to represented employees under applicable collective bargaining agreements.
	All overtime must be approved in advance by the employee's supervisor.
	Non-exempt employees must be paid properly for all overtime hours worked.
	 If non-exempt employees work overtime without approval, such employees must be paid for such hours. The failure to obtain approval may result in disciplinary action.
	Supervisor Guidelines
	Supervisors must approve any overtime before it is actually worked.
	 Supervisors are prohibited from instructing or permitting employees to work "off the clock."
	 Supervisors must ensure that all hours worked by employees are accurately recorded.
	 Supervisors must ensure that all hours worked by employees are properly submitted for payment.
	Employee Guidelines
	 Non-exempt employees are prohibited from working overtime without their supervisor's advance authorization.
	 Non-exempt employees are required to accurately report all hours, and parts of hours, worked each day and each week (including any overtime) on a weekly basis.
	Any individual who violates this policy may be subject to disciplinary action, up to and including dismissal.

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PRIVATE/PROPRIETARY Contains private and/or proprietary information. May not be used or disclosed outside the BellSouth companies except pursuant to a written agreement.

Overtime Pay Policy for Non-Exempt Employees

Manager Responsibility	 Communicate BellSouth's overtime policy to employees. Ensure that all time spent performing work is accurately recorded and reported for payment. Prevent employees from performing work "off the clock," i.e., not recorded. Take appropriate disciplinary action as necessary. Ensure that time records are retained in accordance with BellSouth record retention policies.
Human Resources Responsibility	 Assist in communication of guidelines to employees and supervisors. Provide advice and counsel regarding implementation of this policy. Provide advice and counsel in determining the appropriate level of employee discipline. Review and concur in suspensions, demotions or dismissals prior to implementation.
See Also	Management Salary Administration Plan for additional information related to overtime for non-exempt, non-represented employees.

III. OVERTIME PAY

A. Management Overtime

Intent

This Plan is designed to:

- Ensure compliance with the Fair Labor Standards Act (FLSA) with respect to the payment of overtime to non-exempt, non-represented employees.
- Provide guidelines to ensure consistent, equitable administration of overtime compensation for both exempt and non-exempt, non-represented employees, including some payments that are not required by the FLSA. These overtime guidelines shall be interpreted to require only those payments that are mandated by the FLSA except where the guidelines expressly provide otherwise.

Overtime For Non-Exempt Employees

Non-Exempt employees are eligible for overtime pay for all hours worked in excess of 40 hours in a workweek, as required by the FLSA. Contact your Human Resources Representative for questions concerning a job's FLSA status.

Overtime for Exempt Employees

Exempt employees are those employees who are exempt from the overtime requirements of the FLSA and therefore are not required to be paid overtime. BellSouth has determined that due to the nature of our business, there may be instances in which exempt personnel are required to work noncustomary overtime and may be paid extra pay. **Exempt** employees below Director Level (D01) are eligible for overtime pay if:

the hours worked are over 50 hours in a workweek and are considered planned overtime.

Planned overtime is defined as overtime that is preapproved by the employee's manager and is determined by the employee's manager, in his or her sole discretion, to be necessary due to an excessive workload, urgent customer demands, implementation of new systems/procedures, or special projects.

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Where it is not possible to secure advance approval, payment of overtime to an exempt employee may be made if the overtime is reported immediately after it is worked by the employee to his or her supervisor and the employee's supervisor determines, in his or her sole discretion, that payment is warranted under the standard set forth above.

It is the responsibility of the employee's supervisor to approve or deny overtime before it is actually worked; however, **non-exempt employees must be paid** for all overtime hours worked.

Employees who work overtime without supervisor authorization or fail to report accurately all hours of work, are subject to disciplinary action, up to and including termination of employment.

Supervisors are responsible for ensuring that an accurate record is maintained of the hours worked by their employees on a daily basis in accordance with BellSouth's record keeping policy. Supervisors are prohibited from instructing or permitting non-exempt employees to work "off the clock" and are subject to disciplinary action, up to and including termination of employment, for violating this policy.

Violations of these policies should be reported to your HR Generalist or the Ethics Line - - 1(800) 664-4231.

Non-exempt employees are required to report their daily hours of work (including any overtime) on a weekly basis.

Exempt employees are required to submit any hours of planned overtime within 30 days of the occurrence.

Overtime calculations are based upon actual hours worked. Holidays, vacation days, sick days, personal days, or other time off do NOT count toward hours worked.

Overtime Authorizations

Reporting of Overtime Hours

Overtime Hours Determination

B. Payment of Overtime

1. Regular Overtime

Non-exempt employees are paid at the rate of 1.5 times the regular rate of pay for all hours worked in excess of 40 hours in a workweek. The regular rate excludes premium pay and other pay that the FLSA does not require to be included in the regular rate of pay.

Exempt employees are eligible for overtime if (1) the hours worked are over 50 hours in a workweek AND (2) the hours are considered planned overtime.

- The overtime rate is 1.5 times the regular rate of pay, which is calculated based solely on the weekly base salary and not on any other compensation.
- Once the 50 hour threshold is achieved, employees will be paid at the overtime rate for every hour worked in excess of 40.

2. Compensatory Time-Off (Overtime)

Non-exempt employees: Supervisors are not permitted to grant compensatory time off in lieu of overtime pay to non-exempt employees. Supervisors may adjust an employee's scheduled hours within a workweek to keep that employee from working more than 40 hours during that workweek.

Exempt employees: Compensatory time off in lieu of overtime pay for compensable overtime may be granted by mutual agreement of both the employee and manager.

- After the 50-hour threshold is met, employees will be eligible for 1.5 hours off for each hour worked in excess of 40 which has been approved as planned overtime.
- Such compensatory time off must be taken within a reasonable amount of time with management approval and is forfeited if not taken by January 31 of the calendar year after it is earned.

3. Sunday Premium Pay

Both Exempt and Non-exempt employees who are scheduled by their manager to work on a Sunday will be paid a premium rate of 1.5 times their regular rate of pay for all hours worked on that Sunday. This premium pay is excluded from the regular rate of pay for overtime calculations.

Note: Non-exempt employees are eligible for the Sunday premium even if their hours for the workweek do not exceed 40. Exempt employees are likewise not required to meet the 50-hour threshold to be eligible for Sunday premium pay.

Both exempt and non-exempt employees who are scheduled by their manager to work on a Designated Company Holiday or a Designated Personal Day will be paid a premium rate of 2.5 times their regular rate of pay for the first 8 hours worked and 1.5 times their regular rate of pay for any hours worked beyond 8 hours on that Designated Company Holiday. This premium pay is excluded from the regular rate of pay for overtime calculations.

Non-exempt managers on a Flexible Scheduling (such as a 4 day work week) will revert, for overtime calculation, to a five day schedule in a holiday week.

Note: Non-exempt employees are eligible for the holiday premium even if their hours for the workweek do not exceed 40. Exempt employees are likewise not required to meet the 50-hour threshold to be eligible for holiday premium pay. *Non-exempt employees:* Supervisors are not permitted to grant compensatory time off in lieu of Sunday or holiday pay to non-exempt employees. Supervisors may adjust an employee's scheduled hours within a workweek to keep that employee from working more than 40 hours during that workweek.

Designated Company Holidays are Any of the Following:

New Year's Day Independence Day Thanksgiving Day Memorial Day Labor Day Christmas Day

4. Holiday Pay

Management Salary Administration Plan F

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from the start of the tour and end no later than 2-1/4 hours from the end of the tour.

- B. All other employees shall be allowed appropriate relief treatment which shall be one period of 15 minutes during each session worked. The Company shall have the right to designate the time or hours during which any employee or group of employees may take such relief period. It is not the intent of the parties that the practices of the Company in the matter of granting relief periods shall be changed except in those instances where an employee or group of employees abuse or take improper advantage of rights under this Section.
- C. In cases of overtime connecting work, as defined in 1.04, when an employee requests time off for a meal period such request will be granted, without pay, if practicable in view of the nature or expected duration of the overtime work.

When an employee works at least the equivalent of a session, he/she will be granted a relief period, as described in "B" above, with pay.

ARTICLE 4

PAY AND BASIS OF COMPENSATION

- 4.01 Pay for Work on a Week Day (Other than an Authorized Holiday).
 - A. Employees working on a week day shall be paid at the regular rate for all scheduled time worked, except as otherwise provided in this section.
 - B. Employees working on a week day shall be paid at the overtime rate for all non-scheduled time worked and for scheduled time worked under the provisions of 3.03B3 except as otherwise provided in "D" below. Employees working a part tour of less than one-half a normal tour (including connecting time worked if any) on a week day when the weekly work schedule is in excess of the equivalent of 5 normal tours shall be paid as if such work were a call-out.

When work on a week day is a "call-out" as defined in 1.03, employees shall be paid at the overtime rate, subject to the following:

- 1. A minimum of 2 hours pay at the overtime rate if the callout starts at or after 7:00 A.M. and before 7:00 P.M.
- 2. A minimum of 3 hours pay at the overtime rate if the callout starts at or after 7:00 P.M. and before 7:00 A.M.
- 3. A minimum of 3 hours pay at the overtime rate for employees working tours ending at 8:00 P.M. or later if the call-out starts at or after 7:00 A.M. and before 7:00 P.M. the following day.
- 4. A minimum of 1 hour pay at the overtime rate if the callout is a remote and does not result in a job site visit.
- C. Scheduled time worked on a week day which is in excess of the equivalent of 5 normal tours worked during the calendar week as referred to in "1" below will be paid at the overtime rate except as otherwise provided in "D" below. (Also, see 3.03B3.)
 - Time worked on week days, Sundays, time worked and/or excused on a holiday, optional holiday, vacations or paid excused work days (other than time payable under "B" of 4.01, 4.02 and 4.04), and Union time not paid by the Company, up to the length of a normal tour, shall be included in determining the equivalent of 5 normal tours when computing weekly overtime due under "C" above.
 - 2. Optional holidays and paid excused work days must be scheduled 3 weeks in advance in order to be included in the equivalent of 5 normal tours.
 - 3. Where a normal work week is scheduled over a four-day period, the 5th, 6th and 7th days are considered premium days.

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D. Notwithstanding any other provisions of this Section, employees will be paid at the double time rate for all time worked in excess of 49 hours of work time in a calendar week. In computing these hours, only time actually worked will be counted, except that excused time on an observed holiday which is considered as time worked under "C" above shall also be counted in computing the hours of work time. An Optional Holiday will not count as time worked towards 49 hours when scheduled in a week with a specified holiday. Furthermore, no more than one Optional Holiday will count as time worked towards computing 49 hours worked in a week.

- E. When scheduled hours are shifted by the Company, the new scheduled time worked on week days within 48 hours after notice of the shift but outside the previously posted schedule shall be paid at the overtime rate except as otherwise provided in "D" above.
- F. Scheduled time worked on week days which falls within 12 hours (11 hours for Operating Room Forces) from the scheduled end of the preceding tour shall be paid at the overtime rate except as otherwise provided in "D" above.
 - An employee's exercise of his/her seniority for the choice of tours or the change of a schedule at the request of any employee does not obligate the Company to pay, under "F" above, for time worked at the overtime or double time rate.
- G. When employees have worked 14 or more hours in the 24 hours immediately preceding the starting time of a scheduled tour on a week day, time worked during such scheduled tour equal to the time worked in excess of 13 hours during the preceding 24 hours shall be paid for at the overtime rate except as otherwise provided in "D" above.
- H. When employees have worked on 13 or more consecutive days (scheduled or non-scheduled), they shall be paid beginning with the fourteenth day at the overtime rate or the double time rate, as appropriate, for all scheduled time worked on week days until the employees have been granted a day off.
- I. Where a scheduled week day is shifted by the Company from a work day to an off-day without 12 hours notice, employees

shall be paid on the new off-day for 2 hours at the overtime rate.

- J. Employees working on a week day falling on December 24 or on December 31 shall be paid at the overtime rate for all time worked after 7:00 P.M. except as otherwise provided in "D" above.
- K. Notwithstanding any provisions of this Agreement except 4.01F, 4.01H, and 4.01J, the overtime rate of pay shall not be paid to part-time employees until they have worked in excess of the length of a normal tour per day or 5 normal tours per week (see 2.01B).
- L. Occasional employees working on a week day shall be paid the regular rate of pay except that overtime rate of pay shall be paid for work in excess of the length of a normal tour per day or 5 normal tours per week except as otherwise provided in "D" above.
- M. Where the weekly work schedule is the equivalent of 5 normal tours and it includes a week day part tour of less than one-half a normal tour, employees shall be paid (in addition to pay under "A", "B", "C" and/or "D" above for the time worked) at the regular rate for the difference in time, if any, obtained by subtracting the scheduled time (and connecting time, if any) worked from one-half the length of a normal tour.

4.02 Pay for Work on Sunday.

- A. Employees, working on a Sunday, shall be paid at the Sunday rate (1-1/2 times the basic hourly rate) for all time worked not in excess of the length of a normal tour and shall also be paid any applicable evening or night differentials.
- B. Employees working on Sunday shall be paid at the overtime rate for all time worked in excess of the length of a normal tour.
- C. When work on Sunday is a "call-out" as defined in 1.03, employees shall be paid under "A" and "B" above, as appropriate, at the rate applicable for the time worked with a

minimum of 2 hours pay if the call-out starts at or after 7:00 A.M. and before 7:00 P.M. and a minimum of 3 hours pay if the call-out starts at or after 7:00 P.M. and before 7:00 A.M.

- D. Where a scheduled Sunday is shifted by the Company from a work day to an off-day without 12 hours notice, employees shall be paid for 2 hours at the Sunday rate.
- E. Where the weekly work schedule is the equivalent of 5 normal tours and it includes a Sunday part tour of less than one-half a normal tour, employees shall be paid (in addition to pay under "A" above for the time worked) at the regular rate for the difference in time, if any, obtained by subtracting the scheduled time (and connecting time, if any) worked from one-half the length of a normal tour.
- F. Where the weekly work schedule is in excess of the equivalent of 5 normal tours and it includes a Sunday part tour of less than one-half a normal tour, employees working such part tours shall be paid as if the hours were worked on a call-out under "A", "B" and "C" above.

4.03 Pay for Authorized Holiday.

- A. Employees other than those specified in "B" and "C" below shall be paid a day's regular pay for an authorized holiday irrespective of any payments under 4.04 for time worked on the holiday, except as provided in "1", "2", "3" and "4" below.
 - 1. Where the holiday is the sixth or seventh scheduled day as computed under 4.01C, the employee will be paid a day's pay at the overtime rate except as provided under 4.05B.
 - 2. Where no work is performed on the holiday and the scheduled and excused time on such holiday is in excess of 49 hours as computed under 4.01D, the employee will be paid a day's pay at the double time rate (see 4.05B).
 - 3. Absentees, meaning employees failing to report for scheduled work on the holiday, or on the last scheduled day preceding the holiday or the first scheduled day

following the holiday shall receive no pay for the holiday unless such absences are excused.

- 4. Employees excused for any reason without pay for 30 days or less and who perform no work during the calendar week in which the holiday occurs shall not be eligible for pay for the holiday except for absences during the first 7 days resulting from sickness, absence for Union time, or when the employee is absent as a result of acceptance of Company initiated excused time.
- 5. Employees on leave shall not be eligible for pay for the holiday if the leave begins before or terminates after the holiday occurs in a particular week.
- B. Part-time employees engaged or re-engaged on or after January 1, 1981, shall be paid a holiday allowance at the straight time rate for all authorized holidays whether they are scheduled to work, scheduled and excused or not scheduled to work. The holiday allowance paid shall be prorated based on the relationship of the individual part-time employee's "parttime equivalent work week" to the normal work week of a comparable full-time employee in the same job title, classification and work group.
- C. Occasional employees working on the holiday shall be paid under "A" or "A1" above for an authorized holiday irrespective of any payments under 4.04 for time worked on the holiday.

4.04 Pay for Work on Holiday.

- A. Employees other than those specified in "H" below working on a holiday not in excess of the length of a normal tour shall be paid at the overtime rate except as otherwise provided in this section.
 - 1. Employees will be paid at the double time rate for time worked on an observed holiday, not in excess of the length of a normal tour, when such work time is in excess of 49

hours of work in the calendar week as computed under 4.01D.

- 2. Employees will be paid at the double time rate for time worked on an observed holiday, not in excess of the length of a normal tour, when such work time occurs on an observed holiday falling on Friday or Saturday and is in excess of 5 normal tours as determined in computing weekly overtime in 4.01C.
- B. Employees working on a holiday shall be paid at 2-1/2 times the basic rate for all time worked in excess of the length of a normal tour.
- C. When work on a holiday is a "call-out" as defined in 1.03, employees shall be paid under "A", "B" and "D" of this section, as appropriate, at the rate applicable for the time worked with a minimum of 2 hours pay at the overtime rate if the call-out starts at or after 7:00 A.M. and before 7:00 P.M. and a minimum of 3 hours pay at the overtime rate if the callout starts at or after 7:00 P.M. and before 7:00 A.M.
- D. Where the weekly work schedule is the equivalent of 5 normal tours and it includes a holiday part tour of less than 1/2 a normal tour, employees shall be paid (in addition to pay under "A" above for the time worked) at the regular rate for the difference in time, if any, obtained by subtracting the scheduled time (and connecting time, if any) worked from 1/2 the length of a normal tour.
- E. Where the weekly work schedule is in excess of the equivalent of 5 normal tours and it includes a holiday part tour of less than 1/2 a normal tour, employees working such part tours shall be paid as if the hours were worked on a call-out under "A", "B" and "C" above.
- F. Where a scheduled holiday is shifted by the Company from a work day to an off-day without 12 hours notice, employees shall be paid on the holiday for 2 hours at the overtime rate unless paid under 4.03A1 or A2.

- G. Pay under this section is in addition to pay under 4.03.
- H. Part-time employees engaged or re-engaged on or after January 1, 1981.
 - 1. If such a part-time employee is scheduled and works on a holiday, in addition to the holiday allowance, the employee will be paid straight time for all hours worked not in excess of an equivalent full time tour for a comparable full-time employee. Payment to a part-time employee for hours worked in excess of an equivalent normal daily tour or work week for a comparable full-time employee shall be at the overtime rate or double time rate, as appropriate.
 - 2. If an employee works less than his/her scheduled hours, he/she shall be paid the holiday allowance plus pay for only those hours worked at the applicable rate as outlined above.
 - 3. If an employee is not scheduled to work on the holiday and is assigned to work, in addition to the holiday allowance, he/she shall be paid straight time for all hours worked within the equivalent full-time tour for a comparable full-time employee. Payment to a part-time employee for hours worked in excess of an equivalent normal daily tour or work week for a comparable full-time employee shall be at the overtime rate or double time rate, as appropriate.

4.05 Non-Compounding of Overtime.

A. Notwithstanding any other provisions of this Agreement, employees shall not be paid for work on Sundays, week days, or holidays at any rate in excess of the overtime rate except to meet holiday pay requirements under 4.04B, double time requirements under either 4.01D, 4.03A2 or 4.04A, or where necessary to meet minimum pay requirements as stated in 4.01B, 4.01J, 4.02C, 4.02D and 4.04C.