F

- 4 00

IXC REGISTRATION FORM
-----------------------

Company Name

REMCOM INTERNATIONALS: 12 -7. Florida Secretary of State Registration No.

Fictitious Name(s) as filed at Fla. Sec. of State

Prna

el e tra da

Company Mailing Name	TREMCOM INTERNATIONAL, INC.
Mailing Address	626 WILShire BLVD 300
	Los Angeles, ca. 90017
Web Address	trencom.com
E-mail Address	r. saad @ tremcom.com
Physical Address	626 WILSHIRE BLVD 300
	LOS HAIGELES, CA. GODIT
Company Liaison	RICHARD SAAD
Title	V.P.
Phone	
Fax	<u>213-833-0130</u>
E-mail address	risaad @ Eremcom. com z s
Consumer Liaison to PSC	GEDRGE ASHKAR
Title	V.P. OF OPERATION
Address	626 Wilshine BL. 300
Phone	Los Angeles Ca 90017
Fax	- 7-13 833 0133 / FAX 213 833 0130
E-mail address	george @ Errm com com
Mu communicatoriff or roo	view in Section 264.04 Florida Statutes, is enclosed with this form. Lunderstand that

My company's tariff as required in Section 364.04, Florida Statutes, is enclosed with this form. I understand that my company must notify the Commission of any changes to the above information pursuant to Section 364.02, Florida Statutes. My company will owe Regulatory Assessment Fees for each year or partial year my registration. is active pursuant to Section 364.336, Florida Statutes. My company will comply with Section 364.603, Florida Statutes, concerning carrier selection requirements, and Section 364.604, Florida Statutes, concerning billing V0. practices

 $\overline{\omega}$ 2 HA I Signature of Company Representative Printed/Typed Name of Representative Ņ

Date

Effective: 07/15/2003

DOCUMENT NUMBER-DATE

**FPSC-COMMISSION CLERK** 

10260 NOV 145

Tremcon International, Inc. 626 Wilshire Boulevard, Suite 300 Los Angeles, California 90017

Original PA P.U.C. Title Sheet

070689-TI

## INTEREXCHANGE RESELLER

#### TARIFF SCHEDULE

### APPLICABLE TO

#### **TELEPHONE COMMUNICATIONS SERVICE**

OF

# TREMCOM INTERNATIONAL, INC.

DOCUMENT NO. DATE 11,14,01 10260-07 FPSC - COMMISSION CLE

Issued by: Elias Saad, President

Date Filed:	
Effective:	

# CHECK SHEET

The sheets listed below, which are inclusive of this tariff, are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date of the bottom of this page.

Sheet	Revision
1	Original
2	Original
3	Original
4	Original
5	Original
6	Original
7	Original
8	Original
9	Original
10	Original
11	Original
12	Original
13	Original
14	Original
15	Original

Date Filed:	 
Effective:	 

# TABLE OF CONTENTS

Title Sheet	
Check Sheet	1
Table of Contents	2
Symbols Sheet	3
Tariff Format Sheets	4
Section 1 - Technical Terms and Abbreviations	5
Section 2 - Rules and Regulations	7
Section 3 - Description of Service	11
Section 4 - Rates	13

Date Issued: November 9, 2007

Effective:

	SYMBOLS SHEET
D	 Delete or Discontinue
I	 Change Resulting in an Increase to a Customer's Bill
M	 Moved From Another Tariff Location
N	 New
R	 Change Resulting in a Reduction to a Customer's Bill
T	 Change in Text or Regulation but No change in Rate or Charge.

Date Issued: November <u>9</u>, 2007

Effective: \_\_\_\_\_

# TARIFF FORMAT SHEETS

**A.** Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.

**B.** Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the PA P.U.C. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc, the PA P.U.C follows in their tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.

C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level.

2. 2.1. 2.1.1. 2.1.1.A. 2.1.1.A.1. 2.1.1.A.1.(a). 2.1.1.A.1.(a).I. 2.1.1.A.1.(a).I.(i). 2.1.1.A.1.(a).I.(i). 2.1.1.A.1.(a).I.(i).(1).

**D.** Check Sheets - When a tariff filing is made with the PA P.U.C., an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the PA P.U.C.

Date Issued: November 9, 2007

Effective:

# SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

#### A. <u>Definitions</u>

- 1. Accounting Code: A multi-digit code that enables a customer to allocate long distance charges to its internal accounts.
- 2. Authorization Code: A multi-digit code which enables a customer to access the Company's network and enables the Company to identify the customer's use for proper billing.
- 3. Business Hours: The phrase "business hours" means the time after 8:00 A.M. and before 5:00 P.M., Monday through Friday excluding holidays.
- 4. Carrier: The term "Carrier" means Tremcom International, Inc.
- 5. Company: The term "Company" means Tremcom International, Inc.
- 6. Customer: See definition under "subscriber".
- 7. Day: The term "day" means 8:00 A.M. to 4:59 P.M. local time at the originating city, Monday through Friday, excluding Company-specific holidays.
- 8. Delinquent or Delinquency: The terms "delinquent" and "delinquency" mean an account for which payment has not been paid in full on or before the last day for timely payment.
- 9. Evening: The term "evening" means 5:00 P.M. to 10:59 P.M. local time at the originating city, Monday through Friday and on Company-specified holidays except when a lower rate would normally apply.
- 10. Exchange Area: The term "exchange area" means a geographically defined area wherein the telephone industry through the use of maps or legal descriptions sets down specified areas where individual telephone exchange companies hold themselves out to provide communication services.
- 11. Holiday: The term "holiday" means all Company-specific holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Friday after Thanksgiving Day, and Christmas Day.

Date Issued: November \_\_\_\_, 2007

Effective: \_\_\_\_\_

# SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS (Cont'd)

## A. <u>Definitions</u> (Cont'd)

- 12. Local Access Transport Area ("LATA"): The phrase "Local Access Transport Area" means a geographical area established by the U.S. District Court for the District of Columbia in Civil Action No. 17-49, within which a local exchange company provides communication services.
- 13. Local Exchange Carrier/Local Exchange: This term means a company providing telecommunications service within a local exchange or LATA.
- 14. Night/Weekend: The words "night/weekend" mean 11:00 P.M. to 7:59 A.M. local time in the originating city, Saturday, from 8:00 A.M. to Sunday at 10:59 P.M.
- 15. Nonbusiness Hours: The phrase "nonbusiness hours" means the time period after 5:00 P.M. and before 8:00 A.M., Monday through Friday, all day Saturday, Sunday, and on holidays.
- 16. Regular Billing: The words "regular billing" mean a standard bill sent in the Company's normal billing cycle. This billing consists of one bill for each account assigned to a subscriber.
- 17. Residential Service: The phrase "residential service" means telecommunication services used primarily as nonbusiness service.
- 18. Subscriber: The term "subscriber" means the firm, company, corporation, or other entity that contracts for service under this tariff, whether by written or oral agreement, or through use of the Company's service. The term "customer" is synonymous with the term "subscriber."
- 19. Switch: The term "switch" means an electronic device that is used to provide circuit routing and control.
- 20. Timely Payment: The term "timely payment" means a payment on a customer's account received by the Company on or before the last date for timely payment specified in the bill.

Date Issued: November 9, 2007

Effective:

# **SECTION 2 - RULES AND REGULATIONS**

#### 2.1 Undertaking of the Company

The Company's services are furnished for communications originating at specified points within the State of Pennsylvania under terms of this tariff.

The Company installs, operates, and maintains the communications services provided herein in accordance with the terms and conditions set forth under this tariff. It may act as the customer's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the customer, to allow connection of a customer's location to the Company's network. The customer will be responsible for all charges due for such service arrangement.

The Company's services are provided on a monthly basis unless ordered on a longer term basis, and are available twenty-four hours per day, seven days per week.

### 2.2 Limitations

- 2.2.1 Service is offered subject to the availability of facilities and provisions of this tariff.
- 2.2.2 The Company reserves the right to discontinue furnishing service, or limit the use of service necessitated by conditions beyond its control or when the customer is using service in violation of the law or the provisions of this tariff.
- 2.2.3 Customer may not transfer or assign the use of service provided under this tariff, except with the express written consent of the Company.
- 2.2.4 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees.

Date Issued: November 9, 2007

Effective:

# SECTION 2 - RULES AND REGULATIONS (Cont'd)

#### 2.3 Liabilities of the Company

- 2.3.1 The Company's liability for damages to the customer or any third parties arising out of mistakes, interruptions, omissions, delays, errors, or defects in transmission occurring in the course of furnishing service or facilities, and not caused by the willful misconduct or gross negligence of its employees or its agents, in no event shall exceed an amount equivalent to the proportionate charge to the customer for the period during which the aforementioned faults of transmission occur. In no event shall the Company be liable for indirect, consequential, indirect, incidental, special, or consequential damages, including, without limitation, lost revenues or profits.
- 2.3.2 The Company shall be indemnified and held harmless by the customer against:
  - (A) Claims for libel, slander, or infringement of copyright arising out of the material, data, information, or other content transmitted using the Company's services.
  - (B) All other claims arising out of any act or omission of the customer in connection with any service or facility provided by the Company.

## 2.4 Interruption of Service

- 2.4.1 Credit allowance for the interruption of service which is not due to the Company's testing or adjusting, negligence of the customer, or to the failure of channels or equipment provided by the customer, are subject to the general liability provisions set forth in 2.3.1 herein. It shall be the obligation of the customer to notify the Company immediately of any interruption of service for which a credit allowance is desired. Before giving such notice, the customer shall ascertain that the trouble is not being caused by any action or omission by the customer within his/her control, if any, furnished by the customer and connected to the Company's facilities.
- 2.4.2 No credit shall be allowed for an interruption of a continuous duration of less than twenty-four hours.

Date Issued: November \_\_\_\_, 2007

Effective:

# SECTION 2 - RULES AND REGULATIONS (Cont'd)

#### 2.5 Disconnection of Service by Carrier

The Company, upon 5 working days' written notice to the customer, may discontinue service or cancel an application for service without incurring any liability for any of the following reasons:

- 2.5.1 Non-payment of any sum due to carrier for regulated service for more than thirty days beyond the date of rendition of the bill for service.
- 2.5.2 A violation of any regulation governing the service under this tariff.
- 2.5.3. A violation of any law, rule, or regulation of any government authority having jurisdiction over such service.

Service may be discontinued without notice for tampering with company equipment, for interfering with the service to other customers, for fraud, or in the event of a hazardous condition.

Date Issued: November 9, 2007

Effective:

# SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.6 Deposits

The Company does not require a deposit from the customer.

2.7 Advance Payments

The Company reserves the right to require advance payments for service.

2.8 <u>Taxes</u>

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) are listed on customers' bills as separate line items and are not included in the quoted rates.

- 2.9 Billing for Calls
  - 2.9.1 Bills to subscribers are issued monthly. The subscriber will receive bills on or about the same day of each month. Months are presumed to have 30 days. The billing date is dependent on the billing cycle assigned to the subscriber. Each bill identifies the company, the services for which the bill is rendered, all charges that are due, the last date for timely payment, and a toll free number that the customer may call in the event of any questions or objections regarding the billing. Recurring service charges will be prorated in the event that the service for which the charges are made is less than 30 days.
  - 2.9.2 Bills are due and payable as specified on the bill. Bills may be paid by mail or in person at the Company's business office or an agency authorized to receive such payment. All charges for service are payable only in United States currency. Payment may be made by cash, check, money order, or cashier's check.
  - 2.9.3 Subscribers' payments are considered prompt when received by the Company or its agent within 15 days of the due date. Payments will be credited within 24 hours of receipt by the Company or its agent. The due date is the date the bill is mailed, as shown by the postmark on the billing envelope, or such later date as set forth on the subscriber's bill. A Subscriber will have 15 days from the due date to timely pay the charges stated.
  - 2.9.4. Charges deemed delinquent will be subject to a late payment charge.
  - 2.9.5 Any objection to billed charges should be promptly reported to the Company. Adjustments to customers' bills shall be made to the extent that records are available or circumstances exist that reasonably indicate that such charges are not in accordance with approve rates or that an adjustment would otherwise be appropriate.

Date Issued: November \_\_\_\_, 2007

Effective:

# **SECTION 3 - DESCRIPTION OF SERVICE**

# 3.1 <u>Timing of Calls</u>

#### 3.1.1 When Billing Charges Begin and Terminate for Phone Calls

The customer's long distance usage charge is based on the actual usage of the Company's network. Usage begins when the called party picks up the receiver, (i.e., when 2 way communication, often referred to as "conversation time" is possible.) When the called party picks up is determined by hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. When software answer supervision is employed, up to 60 seconds of ringing is allowed before it is billed as usage of the network. A call is terminated when the calling or called party hangs up.

#### 3.1.2 Billing Increments

Unless otherwise specified in this tariff, the minimum call duration for billing purposes is one (1) minute for a connected call and calls beyond one (1) minute are billed in one (1) minute increments.

## 3.1.3 Per Call Billing charges

Billing will be rounded up to the nearest billing increment for each call.

# 3.1.4 Uncompleted Calls

There shall be no charges for uncompleted calls.

Date Issued: November 4, 2007

Effective: \_\_\_\_

# SECTION 3 - DESCRIPTION OF SERVICE (Cont'd)

#### 3.5 <u>Service Offerings</u>

#### 3.5.1 Long Distance Service

Long Distance Service is offered to residential and business customers. The service permits direct dialed outbound calling at a single per minute rate. Service is provided from presubscribed or dedicated access lines. Calls are billed in six second increments with a six second minimum.

#### 3.5.2 Calling Card Service

Calling Card Service is offered to residential and business customers who subscribe to the company's Long Distance Service. Customers using the Company's Calling Card Service access the service by dialing a 1-800 number followed by account identification and the number being called. This service permits subscribers utilizing the Company's calling card to make calls at a single per minute rate. Calls are billed in six second increments with a thirty second minimum. A per call charge applies to all calls and an additional per call charge applies to calls made from pay telephones.

#### 3.6.2 Debit Card Service

Debit Card Service is offered on a pre-paid basis. Customers using the Company's Debit Card Service access the service by dialing a 1-800 number followed by account identification and the number being called. This service permits subscribers utilizing the Company's debit card to make calls at a single per minute rate. Calls are billed in six second increments with a thirty second minimum. A per call charge applies to all calls and an additional per call charge applies to calls made from pay telephones.

#### 3.6.3 <u>800 Service</u>

Subscribers to the Company's Long Distance Service may request an 800 or other toll free number for toll free inbound calling to the customer. The customer will be charged for intrastate inbound calls at the rates specified in this tariff. A per call charge applies to all calls made from pay telephones. A monthly service charge will be assessed for each 800 number assigned to the customer.

Date Issued: November 4, 2007

Effective:

ł	Section 4- Rates	
4.1	Long Distance Service	
	Usage Rate (per minute): (Calls are billed in six (6) second increments with a six (6) second minimum	\$0.059
4.2	Calling Card Service:	
	Usage Rate (per minute): (Calls are billed in six (6) second increments with a thirty (30) second minimum	\$0.129
j.	Per call charge:	\$0.33
	Pay Telephone surcharge (per call):	\$0.30
4.3	Debit Card Service:	
	Usage Rate (per minute):	\$0.049
	(Calls are billed in six (6) second increments with a thirty (6) second minimum)	
	Per call charge:	\$0.49
	Pay Telephone surcharge (per call):	\$0.30
4.4	800 Service:	
	Usage Rate (per minute):	\$0.069
	(Calls are billed in six (6) second increments with a six (6) second minimum.)	
	Pay Telephone surcharge (per call):	\$0.30
	Monthly Service Fee	\$2.95
	(Single charge applies per month, per number for interstate, intrastate, and international inbound calling capability)	
4.5	Late Payment Charge	
	A late payment charge of 1.5% per month will be assessed on all amounts that remain unpaid days from the specified due date	after fifteen
4.6	Returned Check Charge	
reason.	A returned check charge of 15.00 will be assessed for checks returned due to unsufficient fund	s or for any other

Effective:\_\_\_\_\_