STATE OF FLORIDA

Commissioners: Lisa Polak Edgar, Chairman Matthew M. Carter II Katrina J. McMurrian Nancy Argenziano Nathan A. Skop

.*

TIMOTHY DEVLIN, DIRECTOR DIVISION OF ECONOMIC REGULATION (850) 413-6900

Hublic Service Commission

December 20, 2007

Mr. Alfred G. Heiler, President Orangewood Lakes Services, Inc. 7602 Congress Street, Suite 4 New Port Richey, FL 34653

Re: Docket No 070680-WS; Engineering Field Audit of Orangewood Lakes Service in Pasco County

RECEIVED-FPSC

EC 20 PH 4:

Dear Heiler:

This letter is to confirm my telephone conversation with you regarding my engineering field investigation at your plant at 11:00 a.m. on January 17, 2008. For the engineering portion of this case, staff requires that several items be completed prior to my field audit. Please have the following information available for period of January 1, 2007 to December 31, 2007 (test year):

1- Chemicals

A list of all chemicals used in the treatment of water/wastewater, amount purchased, quantity purchased, unit prices paid and dosage rates utilized.

2- Contractual Services - Testing

A list of tests along with costs paid to outside laboratories for testing the water/wastewater during the test year.

3- Contractual Services - Other

The costs of operation and maintenance work not performed by utility employees. These costs include the operator's fee, mowing and ground keeping and contracted repair for water/wastewater.

DOCUMENT NUMBER-DATE

Mr. Alfred G. Heiler Orangewood Lakes Services, Inc. Page 2 of 3

.

4- Transportation Expenses

The schedule of all vehicles by serial number and description, owned or leased by the utility, original cost or lease documents, who assigned to, and an explanation of how allocated to the utility, or a copy of log book showing miles on personal vehicle associated with utility business. All vehicles are to be available for inspection.

5- Copies of monthly operation reports for water/wastewater from January 1, 2007 to December 31, 2007 (test year) which includes:

FOR WATER - Total raw pumped, total wash water, Total water treated leaving plant, Total of each chemical in points, chemical dosage rates (average)

FOR WASTEWATER - Total treated, total wash water, total of each chemical in points, chemical dosage rates (average)

- 6 Copy of monthly totals of meter water sold for each month of the test year.
- 7- A written summary, by permit number, of all Department of Environmental Protection, Water Management District, and/or County Health Department permits.
- 8- If any plant addition has been or will be made due to a written order from a governmental agency, please provide a copy of that order.
- 9- All costs related to any changes, additions, improvements that were made to the water plant since January 1, 2008. Plus a summary and description and cost of all projected plant and system construction.
- 10- A list of all service complaints received during test year and an explanation of how each was resolved.
- 11- A listing (engineering plans) of all assets owned by the utility.

EXAMPLE: 200' - 8" PVC (Sewer) 250' - 6" PVC Pipe (Water) 50' - 6" Fire Hydrants (Water) Mr. Alfred G. Heiler Orangewood Lakes Services, Inc. Page 3 of 3

.

- 12- Number of customers classified as to meter size and class (commercial or residential) for the following points in time:
 - A) A minimum of 4 years prior to the beginning of the test (or calendar last) year.
 - B) The beginning of the last calendar year.
 - C) The end of the last calendar year.
 - D) Present
- 13- A copy of the Utility's engineering maps for water and/or wastewater showing location and size of water/wastewater mains throughout the service area.

On January 17, 2008, I will inspect the water and wastewater plants, the distribution system and the general service area. Please have someone (lead operator, chief maintenance person, or an assigned person with access to the plant) available for this tour. The above information or documents should be ready for me when I come for site investigation. Commission practices dictate that this docket is processed within the statutory time frame; therefore, your full cooperation would be appreciated.

If you have any questions, do not hesitate to call me at (850) 413-6946.

Sincere Mahnaz Massol

Mahnaz Massoudi Engineer IV

cc: Division of Economic Regulation (Rendell, Hudson, Bulecza-Banks)
Office of the General Counsel (Klancke)
Division of the Commission Clerk and Administrative Services (DKT # 070680-WS)