

REQUEST TO ESTABLISH DOCKET

(Please Type)

Date: 4/15/2008 **Docket No.:** 080217

1. Division Name/Staff Name: Division Of Competitive Markets & Enforcement/Isler

2. OPR:

3. OCR: Office Of The General Counsel

4. Suggested Docket Title: Acknowledgment of cancellation of IXC Registration No. TI517 by Voiceware Systems Corporation, effective February 28, 2008.

RECEIVED-FPSC
03 APR 15 PM 3:43
COMMISSION CLERK

5. Suggested Docket Mailing List (attach separate sheet if necessary)

A. Provide NAMES OR ACRONYMS ONLY if a regulated company.

B. Provide COMPLETE NAME AND ADDRESS for all others. (Match representatives to companies.)

1. Parties and their representatives (if any):

2. Interested persons and their representatives (if any):

6. Check one:

- Documentation is attached.
- Documentation will be provided with recommendation.

DOCUMENT NUMBER-DATE

02907 APR 15 08

FPSC-COMMISSION CLERK

0000 MAR 17 09:00:00

CONFIDENTIAL

March 3, 2008

Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399

Ref: Voiceware Systems Lincense Cancellation T1517

Voiceware Systems is requesting a voluntary cancellation of the current license. We have been dried up due to a down turn in our business since 2004 and unfortunately we have been sued too; we are not longer in telecommunications business and probably will close the company.

Please take this events in consideration before penalizing us with no payments or Regulatory Assessment fees.

Best regards,



Brian Betron
President

0000 MAR 17 09:00:00

CONFIDENTIAL



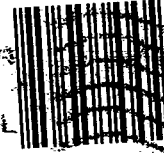
Voiceware Systems, Inc
5850 S. Military Tr #45
Lake Worth, FL 33463

RETURN RECEIPT
REQUESTED



7007 1490 0001 6866 4838

WEST PALM BEACH FL 33410
13 MAR 2008 11 L

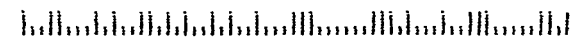


32399

U.S. POSTAGE
PAID
WEST PALM BEACH, FL
33410
MAR 13 2008
AMOUNT
\$5.21
00034846-24

Florida Public Service Comm.
2540 Shumard Oak Blvd.
Tallahassee, FL. 32399-0850
Attn: Paula Isler

3239987019 0001



Paula Isler

From: Paula Isler
Sent: Monday, April 14, 2008 2:08 PM
To: Paula Isler
Subject: FW: Voiceware Systems Corporation (TI517)

Open a docket with an effective date of February 28, 2008, the date the company first requested cancellation.

From: Brian Betron [mailto:brian@voiceware.net]
Sent: Saturday, March 01, 2008 8:26 AM
To: Paula Isler
Cc: zully@voiceware.net
Subject: RE: Voiceware Systems Corporation (TI517)

Hi Paula,

How are you today?

Thank you for all the time you put into sending us this email.

The company revenues have dried up due to a down turn in business over the last couple of years. Feel free to check the company's corporate rating on D&B and county records. We have been hit by a number of law suits that have depleted the company of any future reviews and we are considering closing the company. It would be in the best interest for all involved to drop the collections efforts because it would be like getting blood out of rock. It is impossible.

We will be sending you a snail mail cancellation letter this coming week.

Thanks,

Brian Betron
President
Voiceware Systems
Mobile number: +1.561.543.5191

"If you need to switch... Call VS"

mailto:Brian@voicewaresystems.com
<http://www.voicewaresystems.com>

Online with MSN and Yahoo.

mailto:BrianBetron@hotmail.com
mailto:BrianBetron@yahoo.com

To email my phone send me a message using: 5615435191@tmomail.net

From: Zully Betron [mailto:zully@voiceware.net]

4/14/2008

Sent: Friday, February 29, 2008 9:41 PM
To: Paula Isler
Subject: RE: Voiceware Systems Corporation (TI517)

Hello there, we will take care of this right away. Is there a payment plan for this?
 Thanks for the help.

Zully S. Betron
Zully@voiceware.net
561-803-5411
 <<http://www.voiceware.net/>>

From: Paula Isler [mailto:PIsler@PSC.STATE.FL.US]
Sent: Friday, February 29, 2008 10:09 AM
To: zully@voiceware.net
Cc: Valorie Moore
Subject: FW: Voiceware Systems Corporation (TI517)

Good morning:

A copy of the cancellation rule is attached. As soon as a letter is received requesting cancellation, a docket will be established. The effective date of the cancellation will be the date we receive the request for cancellation. Just as information, certificates/registrations remain active until a company requests cancellation or the Commission cancels a certificate/registration on its own motion for a rule, statute, or order violation. Unless we receive a letter requesting cancellation first, there is normally a fine associated with a cancellation on the Commission's own motion.

There are two types of cancellation. One is voluntary, which is when a certificate is cancelled at a company's request and the company has paid all applicable Regulatory Assessment Fees. The other is involuntary and is when a certificate is cancelled on the Commission's own motion for a rule, statute, or order violation. If a certificate is cancelled on the Commission's own motion, any unpaid fees will be turned over to collections.

The Regulatory Assessment Fee is applicable if a certificate is active for any day during a calendar year. This means that the 2007 and 2008 Regulatory Assessment Fees are applicable in this case since we were not notified in 2007 to cancel your registration. In addition, the minimum fees increased in 2007 to \$700 annually. The fee is .0020 of a company's intrastate revenues, or \$700, whichever is greater. The fees are due every January 30th based on the prior year's revenues. If payment is not postmarked by January 30th, late payment charges are applicable.

In this case, the Commission received a \$50 partial payment on January 7, 2008 (payment was postmarked January 3, 2008). In reviewing our records in mid-February, I noted that partial payment had been received. I e-mailed Brian Betron on February 15, 2008, explaining that delinquent notices would be mailed soon unless the balance was paid and provided him the balance due. Our records show that payment of the balance has not been made.

If payment is postmarked by today, February 29th, the total amount due for a voluntary cancellation is \$1,389 (\$650 balance of the minimum for 2007, \$32.50 penalty for 2007, \$6.50 interest for 2007, and \$700 minimum for 2008). If payment is postmarked between March 1 and March 30th, the total due is \$1,428 (\$650 balance of the minimum for 2007, \$65 penalty for 2007, \$13 interest for 2007, and \$700 minimum for 2008). The late payment charges (penalty and interest) continue to accrue until the fee is paid in full.

To sum it up, if you want a voluntary cancellation, please send us a letter requesting cancellation, along with the attached 2008 Regulatory Assessment Fee return form, which needs to be completed and returned with full payment for the 2007 balance and 2008 fee. If the fees cannot be paid, we still need a letter requesting cancellation, but please state that the fees cannot be paid. We will still cancel the certificate, it will just be cancelled on the PSC's own motion and any unpaid fees will be turned over to collections. If a company decides to reapply for a telecommunications certificate/registration in the future, any unpaid fees will have to be paid at the time of application.

I wish I had better news for you. Let me know if you have any questions.

Paula Isler
 Florida Public Service Commission

4/14/2008

2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850
(850) 413-6502-Phone
(850) 413-6503-Fax
Pisler@psc.state.fl.us

From: Valorie Moore
Sent: Friday, February 29, 2008 8:20 AM
To: 'Zully Betron'
Cc: Paula Isler; David Brown; Karen Belcher
Subject: RE: Regulatory Assesment Fee RAF

Mr. Betron, your certificate can not be cancelled via e-mail. Once you send in a written request for cancellation your file will be reviewed for any missing RAF payments at that time staff will advise.

From: Zully Betron [mailto:zully@voiceware.net]
Sent: Thursday, February 28, 2008 5:39 PM
To: David Brown
Cc: vmoore@psc.state.fl.us.; 'Brian Betron'
Subject: Regulatory Assesment Fee RAF

Hello Mr. Brown, how are you? I have been calling to your office and I called Valorie Moore, left 3 different messages about a delinquent notice letter that your office sent us. Voiceware Systems does not longer has a need for these licenses, please cancel it. Best regards,

Zully S. Betron
Zully@voiceware.net
561-803-5411
<<http://www.voiceware.net/>>

02/29/2008

Fiscal Service Check Reconciliation System

Company Code: TI517

Company Name: Voiceware Systems Corporation

Check date range: All dates

Check value range: All amounts

Check Date	Entered	Audited	Notes	Check No.	Amount
01/21/2001	01/30/2002	01/30/2002	<none>	25430	50.00
07/15/2003	07/18/2003	07/21/2003	<none>	27002	65.50
01/21/2004	01/26/2004	01/27/2004	<none>	27390	50.00
12/27/2005	12/29/2005	01/03/2006	<none>	27710	50.00
01/16/2007	01/18/2007	01/19/2007	<none>	5142	50.00
01/02/2008	01/07/2008	01/07/2008	<none>	5338	50.00
01/24/2008	01/29/2008	01/29/2008	<none>	10057	700.00

Number of checks in Batch: 7

Batch Total Sum: \$1015.50

Paula Isler

From: Paula Isler
Sent: Friday, February 15, 2008 2:18 PM
To: 'Brian@Voiceware.net'
Subject: Voiceware Systems Corporation (TI517)
Attachments: RAF rule.doc

Dear Mr. Betron:

The Commission is getting ready to mail out delinquent notices next week to those companies that either have not paid the 2007 Regulatory Assessment Fee (RAF) or have not paid the 2007 RAF in full. Voiceware's IXC registration falls into the latter category. I wanted to give you a heads up because those certificate holders not complying with the delinquent notices will subsequently be fined \$500 for a first offense, \$1,000 for a second offense, and \$2,000 for a third offense. A copy of the Regulatory Assessment Fee rule is attached.

Our records show Voiceware paid the old minimum fee of \$50 (postmarked January 3, 2008) instead of the new minimum fee of \$700, leaving a balance of \$650 plus penalty and interest on the balance owed. If payment is postmarked between January 31 and February 29, the penalty is \$32.50 (5%) and the interest is \$6.50 (1%) for a total due of \$689. If payment is postmarked between March 1 and March 30, the penalty is \$65 (10%) and the interest is \$13 (2%), the total due is \$728.

Please let me know if you have any questions.

Paula Isler
Florida Public Service Commission
2540 Shumard Oak Blvd.
Tallahassee, FL 32399-0850
(850) 413-6502-Phone
(850) 413-6503-Fax
PIsler@psc.state.fl.us