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080065-TX

1 Staff's investigation as to whether VCI correctly reported revenues on the PSC's RAF  
 2 form is well founded. For the year 2006, VCI reported Florida gross operating revenues of  
 3 \$64,448 with a deduction of \$47,320 for amounts paid to other telecommunications companies  
 4 on its RAF return. (EXH RJC-30) AT&T-Florida (AT&T) responses to staff's data requests  
 5 show that VCI paid AT&T \$147,131 from July through December 2006 (Confidential EXH  
 6 RJC-13), which is a difference of approximately \$100,000 from what VCI recorded as paid to  
 7 other telecommunications companies. VCI should account for the difference in the \$147,131  
 8 paid to AT&T for telecommunication services in 2006 and the \$64,448 recorded on VCI's  
 9 RAF form for the same period.

10 For the year 2007, VCI reported Florida gross intrastate revenues of \$478,709 and  
 11 amounts paid to other telecommunications companies of \$317,079 on its RAF return. (EXH  
 12 RJC-31) AT&T Responses to staff's data requests show that VCI paid AT&T \$453,314 from  
 13 January through December 2007 (Confidential EXH RJC-13 and Confidential EXH RJC-23),  
 14 which is a difference of over \$136,000 from what VCI recorded as paid to other  
 15 telecommunications companies.

16 In addition, monies VCI obtained from the USAC contain intrastate revenues which  
 17 should have been included on VCI's RAF returns. On page 4, lines 9-11 of his Direct  
 18 Testimony, Mr. Johnson states that VCI informed the auditor that the company did not include  
 19 reimbursement from USAC in the revenues reported on the RAF. The \$10.00 per month  
 20 reimbursement provided from the universal service fund (USF) for each Lifeline customer  
 21 consists of a \$6.50 reimbursement for the subscriber line charge which is considered interstate  
 22 and a \$3.50 reimbursement for the second and third tiers of Lifeline support which are  
 23 considered intrastate. Therefore, \$3.50 of the \$10.00 reimbursement received per month for  
 24 each Lifeline customer is considered intrastate revenue which should have been included on  
 25 the RAF form. I have estimated that VCI should have included intrastate revenues of

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VCI Conference Call  
January 9, 2007  
Post-Audit Discussion Questions

### Toll Limitation Service

1. According to the staff audit, VCI incurs a AT&T non-recurring TLS cost of \$7.82 after the resale discount, and a AT&T recurring TLS cost of \$3.87 after resale discount per month per customer.
  - a. Are these costs incurred from AT&T for each Lifeline customer, both Resale and UNE?
  - b. The VCI response also states that VCI charges Lifeline customers \$3.13 for TLS. How was this figure calculated?
2. How is the reimbursement of TLS handled? Does AT&T provide a credit to VCI for TLS?

### Customer Invoices

3. All customer invoices provided the auditor are for \$44.07 which includes a \$10 late fee. Do all of VCI's customers pay late and incur the \$10 fee?
4. All customer invoices provided the auditor show a \$0.75 state 911 fee. How was that number calculated?
5. How is the 911 fee administratively handled? Does AT&T pay the counties the 911 fee for VCI?
6. How does VCI handle the Florida Relay surcharge? Does VCI bill customers for it? Does AT&T pay it for you?
7. Seven of the customer invoices have telephone numbers with area codes not assigned to Florida. They are either Canada, Michigan, Texas, general purpose or not assigned area codes. Please explain.
8. The vast majority of telephone numbers on the invoices are either disconnected numbers or businesses. Please explain.

### Lifeline

9. Does AT&T provide VCI a credit for resale Lifeline customers?
10. What is the present number of Lifeline UNE customers? Lifeline Resale customers?
11. Is VCI aware of any duplicate reimbursements received for Lifeline and Link-Up other than what our auditors discovered?

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Link-Up

12. It is our understanding that VCI's connection charge is \$150.00 minus the \$30 reimbursement from the universal service fund or \$120.00 payable over 12 months. What does AT&T charge VCI for a hook-up charge?
13. Does AT&T provide VCI any credit for the connection charge of Lifeline customers?

Advertising

14. VCI provided audit staff with invoices of advertising costs for Florida. Are there copies of the TV ads available? Is Lifeline and Link-Up mentioned in the ads or are they general VCI ads?

General

15. Since becoming an ETC in Florida, has VCI provided Lifeline service using a combination of resale and UNE lines for each month it was an ETC?
16. Were there any months that VCI provided Lifeline service as strictly a reseller?



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Darnell Allen	305-693-1047	Disconnected
Janice Allen	954-733-3871	No answer
Shekia Allen	954-731-2420	Disconnected
Raquel Alviar	561-347-5383	Business called "Born Free"
Andra Bailey	305-688-6709	Disconnected
Tracy Ballard	786-318-3677	Disconnected
Magic Bell	305-696-3115	Disconnected
Randolph Bolton	305-693-7206	Disconnected
Tracy Brown	904-764-5343	Unable to speak - emphysema
Sarah Colbert	321-951-9735	Disconnected
Cinceria Cooke	561-802-3644	No answer
D-jara Cox	305-637-4862	Disconnected
Schella Cox	904-358-9124	VCI is provider and Lifeline
Theresa Crawford	352-331-1430	Disconnected
Pamela Crew	954-739-9616	Disconnected
Brenda Cruz	954-735-8133	Disconnected
<b>Tashama Davis</b>	<b>305-248-6907</b>	<b>Disconnected</b>
Marie Escarmant	305-945-3258	Disconnected
Theresa Ford	305-758-3807	Disconnected
Eugene Francis	954-442-6951	Disconnected
Katrina French	407-428-1673	Voice mailbox full
Lillian Gartrell	904-731-8718	Disconnected
Martina George	904-996-7311	Disconnected
Reba Graham	904-354-1767	Disconnected
Daisy Guthrie	386-312-9885	Disconnected
Cecilia Harper	904-713-8606	Disconnected
Trarica Irvin	786-243-1210	Disconnected
Beverly Johnson	904-765-9411	Disconnected
Janice Johnson	954-677-8545	Disconnected
Joyce Johnson	904-924-1319	Disconnected
Pamela Johnson	305-835-8213	Not home - call back
Shanikua Johnson	904-387-0793	Belongs to someone else not VCI
Patricia Jones	904-356-8394	Disconnected
Musetta Kendrick	305-245-8148	Not home - call back
Thuron Killingsworth	487-948-7988	Not if service
Kyong Kim	954-885-5461	Disconnected
Lily Manzo	786-265-0186	Disconnected
Cloze Mcree	305-696-2495	Disconnected
Daniel Melendez	561-968-4559	Disconnected
Nancy Miller	954-584-8861	Disconnected
Yasmine Munoz	305-835-7088	Disconnected
Dominique Nesby	352-493-7133	Disconnected
Deloris Nowell	954-739-9608	Disconnected
Zenaida Ortega	305-245-1287	VCI customer and has Lifeline

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Capri Parker	305-694-8604
Carol Pearce	386-754-2469
Florence Pearson	305-756-9153
Jacqueline Phillips	305-247-9778
Ebony Riggins	305-551-5852
Shannon Ross	954-486-3066
Audrey Roundtree	786-318-1935
Maria Ruiz	904-772-0968
Clarita Ryland	305-696-3118
Sandra Shears	352-493-7131
Deanna Sheffield	954-717-9334
Sandra Stoney	954-730-7191
Milisebette Terry	954-926-7679
Andrea Thomas	305-769-0474
Sherry Truebood	305-257-3334
Patricia Tucker	954-677-2775
Jenise Washington	904-764-5241
Phaedra Webb	772-564-2982
Willandra Wilson	352-685-2000
Victorica Wooder	904-381-8687
Kanasha Yarber	352-371-5829

Lauren Abel	456-456-4564
Kevin Anderson	352-264-2285
Jacqueline Ayton	954-527-9387
Latressa Barber	352-373-1244
Erica Bethel	954-587-4111
Nikitra Bradwell	904-366-2729
Angela Brown	904-725-7096
Christy Burks	904-475-0673
Jane Butler	954-535-5359
Sandra Byrd	352-692-4456
Dejeon Cain	458-745-8733
Bobby Charles	305-224-4134
Kaamilya Clarke	954-922-7289
Lia Cody	352-378-3191
Tasce Colman	956-982-6982
Ferdessa Cooper	352-376-1574

Diana Davis	850-233-1041
India Davis	904-765-9223
<b>Tashama Davis</b>	<b>305-248-6908</b>
Tyrone Forbes	305-238-1035

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Disconnected
Disconnected
No answer
Disconnected
Disconnected
Disconnected
Disconnected
Disconnected
Disconnected
Disconnected
Disconnected
Disconnected
Fax number
Disconnected
No answer
No answer
VCI customer but not on Lifeline
Disconnected
"American Niagra T Squares" Bus.
Constantly Busy
Disconnected

Number not in service
Disconnected
Disconnected
Disconnected
Business line – not VCI
Disconnected
Disconnected
Disconnected
Voicemail
Disconnected
Not in service
Disconnected
Disconnected
Disconnected
Medical Dr. Office number for 9 yrs.
Has VCI and pays \$44.07 each month directly from bank account.
Disconnected
Disconnected
<b>Disconnected</b>
Disconnected

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Marie-eve-Foucher	555-685-2000	Not in service
Latoya Hardgrove	904-855-0269	Disconnected
Cherokee Harrell	321-242-2856	Disconnected
Samaiyah Harris	904-743-9606	Disconnected
Annie Howard	305-248-6990	Disconnected
Theodore Hunter	906-982-6982	Not in service
Shirley Jenkins	561-924-7063	Not in service
Shawnda Johenson	954-535-5419	Disconnected
Leticia Johnson	904-768-1627	Disconnected
Erica Jordan	954-923-9593	Disconnected
Brendreka Leach	904-443-7660	Disconnected
Cortena Lewis	352-339-1760	Voicemail
Nakesha Liddie	352-332-9690	Disconnected
Chris Livingston	305-687-5665	Disconnected
Charonne Mack	305-438-4297	Not in service
Aubray Mathis	305-635-2146	No answer
Lori McCorvey	904-589-9840	Disconnected
Tracie Myers	954-001-0011	Not in service
Micheal Novels	904-384-9104	Busy
Maria Pattaf	698-269-8244	Not in service
Maria Peak	904-764-2975	Disconnected
Corial Peterkin	561-471-1055	Disconnected
Jecura Pinkney	561-582-5968	Disconnected
Tina Preston	305-232-8531	Disconnected
Belinda Reese	954-462-1644	Disconnected
Ebony Riggins	305-551-5853	Never been with VCI

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