COMMISSIONERS:
MATTHEW M. CARTER II, CHAIRMAN
LISA POLAK EDGAR
NANCY ARGENZIANO
NATHAN A. SKOP
DAVID E. KLEMENT





OFFICE OF COMMISSION CLERK ANN COLE COMMISSION CLERK (850) 413-6770

Hublic Service Commission

December 10, 2009

Charlie Beck, Esquire Office of Public Counsel c/o The Florida Legislature 111 West Madison St., Room 812 Tallahassee, FL 32399-1400

Re: Return of Confidential Documents to the Source, Docket No. 080278-TL

Dear Mr. Beck:

Commission staff has advised that confidential Document Nos. 06868-09, 07484-09, and 09646-09, filed on behalf of the Citizens of the State of Florida, can be returned to the source. The documents are enclosed.

Please do not hesitate to contact me if you have any questions concerning return of this material.

Sincerely,

Ann Cole

Commission Clerk

AC:kmp Enclosure

cc: Laura King, Division of Regulatory Analysis Lee Eng Tan, Office of General Counsel FPSC, CLK - CORRESPONDENCE

Administrative Parties Consumer

DOCUMENT NO. 04084.08

DISTRIBUTION:

RECEIVED

DATE

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

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COMMISSIONERS:
MATTHEW M. CARTER II, CHAIRMAN
LISA POLAK EDGAR
NANCY ARGENZIANO
NATHAN A. SKOP
DAVID E. KLEMENT





OFFICE OF COMMISSION CLERK
ANN COLE
COMMISSION CLERK
(850) 413-6770

Hublic Service Commission

December 10, 2009

Mr. David Christian Verizon Florida LLC 106 East College Avenue, Suite 710 Tallahassee, FL 32301-7721

Re: Return of Confidential Documents to the Source, Docket No. 080278-TL

Dear Mr. Christian:

Commission staff has advised that confidential Document Nos. 04801-08, 03826-09, 03882-09, 04160-09, 04517-09, 05806-09, 05895-09, 05944-09, 06007-09, 06073-09, 06141-09, 06302-09, 07948-09, 08680-09, 09834-09, 09969-09, and 111283-09, filed on behalf of Verizon Florida LLC, can be returned to the source. The documents are enclosed.

Please do not hesitate to contact me if you have any questions concerning return of this material.

Sincerely,

Ann Cole Commission Clerk

AC:kmp Enclosure

cc:

Laura King, Division of Regulatory Analysis Lee Eng Tan, Office of General Counsel EPSC, CLK - CORRESPONDENCE
Administrative Parties Consumer
DOCUMENT NO. 04084.08
DISTRIBUTION:

RECEIVED

DATE / / O

Matilda Sanders

PSC-09-0782 A-AS-TP

080278

From:

Gloria Ross

Sent:

Monday, November 23, 2009 5:24 PM

To:

CLK - Orders / Notices

Cc: Subject: Lee Eng Tan; Jamie Morrow; Timisha Brooks; Charles Murphy; Adam Teitzman

Order / Notice Submitted

Date and Time: Docket Number: 11/23/2009 5:19:00 PM

Filename / Path:

080278-TL; 080234-TP I:\2008\080278\Orders\080278 & 080234 Amendatory Order.11-20-09.doc

AMENDATORY ORDER

29-email 0-fax 2-mail

gettuck only

FPSC, CLK - CORRESPONDENCE

Administrative Parties Consumer

DOCUMENT NO. 04084.08

DISTRIBUTION:

FLORIDA PUBLIC SERVICE COMMISSION CASE MANAGEMENT SYSTEM PARTICIPATING EMAIL ADDRESSES

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
AARP (Twomey 08)		miketwomey@talstar.com	No
Alltel Communcations, LLC		stephen.b.rowell@alltel.com	No
Alltel Communications, LLC (Tally08)		denise.collins@alltel.com	No
American Dial Tone	TX274	lwright@americandialtone.com	No
AT&T Florida	TL720	greg.follensbee@att.com	No
Budget Phone	TX307	lakishat@budgetprepay.com	No
CenturyLink	TL727	sandy.khazraee@embarq.com	No
FairPoint Communications	TL719	lwood@fairpoint.com	No
Frontier Communications of the South, LLC	TL732	AmcCall@czn.com	No
ITS Telecommunications Systems, Inc.	TL712	maryannh@itstelecom.net	No
Keefe Law Firm (09)		vkaufman@kagmlaw.com	No
Knology of Florida, Inc.	TX215	bruce.schoonover@knology.com	No
Messer Law Firm (08a)		fself@lawfla.com	No
Midwestern Telecommunications, Incorporated	TX688	JH@mymti.com	No
NEFCOM	TL715	dnobles@townes.net	No
Nexus Communications TSI, Inc.	TX780	sfenker1@earthlink.net	No
Office of Attorney General (08)		cecilia.bradley@myfloridalegal.com	No
Pennington Law Firm (08)		gene@penningtonlaw.com	No
Rutledge Law Firm (08)		marsha@reuphlaw.com	No
Smart City Telecom	TL731	lbhall@smartcity.com	No
Sprint Nextel (09)		douglas.c.nelson@sprint.com	No
TDS Telecom/Quincy Telephone	TL718	Thomas.mccabe@tdstelecom.com	No
tw telecom of florida l.p.	TA013	Carolyn.Ridley@twtelecom.com	No
Verizon Florida LLC	TL710	david.christian@verizon.com	No
Verizon Florida LLC	TL710	david.christian@verizon.com	No
Verizon Florida LLC (09a)		demetria.g.clark@verizon.com	No
Verizon Florida LLC (09c)		de.oroark@verizon.com	No
Verizon Florida LLC. (08ALPHA)		de.oroark@verizon.com	No
Vilaire Communications, Inc.	TX868	vilaire@comcast.net	No
Windstream Florida, Inc.	TL716	bettye.j.willis@windstream.com	No

From:

Commission Clerk

Sent:

Tuesday, November 24, 2009 10:47 AM

Subject:

Order or Notice issued by the Public Service Commission (Email ID = 526604)

Attachments: 11540-09.pdf

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Matilda Sanders PSC. 09 - 0782 - A5 - VP

080278

From: Gloria Ross

Sent: Wednesday, November 18, 2009 1:31 PM

To: CLK - Orders / Notices

Cc: Lee Eng Tan; Jamie Morrow; Charles Murphy; Timisha Brooks; Adam Teitzman

Subject: Order / Notice Submitted

Date and Time: 11/18/2009 1:23:00 PM Docket Number: 080278-TL; 080234-TP

Filename / Path: 1:\2008\080278\Orders\080278 & 080234 Final Order.11-10-09.doc

FINAL ORDER ACCEPTING JOINT SETTLEMENT AGREEMENT

Gloria Ross

Commission Deputy Clerk II
Office of the General Counsel
Florida Public Service Commission
850-413-6214

faced 0 > 686278
mailed '
emailed b

fax-0 mail-2 > 080234 email-24

FPSC, CLK - CORRESPONDENCE

Administrative Parties Consumer
DOCUMENT NO. 04084.08

DISTRIBUTION:

FLORIDA PUBLIC SERVICE COMMISSION CASE MANAGEMENT SYSTEM PARTICIPATING EMAIL ADDRESSES FOR DOCKET 080278

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
AARP (Twomey 08)		miketwomey@talstar.com	No
Keefe Law Firm (09)		vkaufman@kagmlaw.com	No
Messer Law Firm (08a)		fself@lawfla.com	No
Office of Attorney General (08)		cecilia.bradley@myfloridalegal.com	No
Verizon Florida LLC	TL710	david.christian@verizon.com	No
Verizon Florida LLC. (08ALPHA)		de.oroark@verizon.com	No

FLORIDA PUBLIC SERVICE COMMISSION CASE MANAGEMENT SYSTEM PARTICIPATING EMAIL ADDRESSES FOR DOCKET 080234

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
Alltel Communcations, LLC		stephen.b.rowell@alltel.com	No
Alltel Communications, LLC (Tally08)		denise.collins@alltel.com	No
American Dial Tone	TX274	lwright@americandialtone.com	No
AT&T Florida	TL720	greg.follensbee@att.com	No
Budget Phone	TX307	lakishat@budgetprepay.com	No
CenturyLink	TL727	sandy.khazraee@embarq.com	No
FairPoint Communications	TL719	lwood@fairpoint.com	No
Frontier Communications of the South, LLC	TL732	AmcCall@czn.com	No
ITS Telecommunications Systems, Inc.	TL712	maryannh@itstelecom.net	No
Knology of Florida, Inc.	TX215	bruce.schoonover@knology.com	No
Midwestern Telecommunications, Incorporated	TX688	JH@mymti.com	No
NEFCOM	TL715	dnobles@townes.net	No
Nexus Communications TSI, Inc.	TX780	sfenker1@earthlink.net	No
Pennington Law Firm (08)		gene@penningtonlaw.com	No
Rutledge Law Firm (08)		marsha@reuphlaw.com	No
Smart City Telecom	TL731	lbhall@smartcity.com	No
Sprint Nextel (09)		douglas.c.nelson@sprint.com	No
TDS Telecom/Quincy Telephone	TL718	Thomas.mccabe@tdstelecom.com	No
tw telecom of florida l.p.	TA013	Carolyn.Ridley@twtelecom.com	No
Verizon Florida LLC	TL710	david.christian@verizon.com	No
Verizon Florida LLC (09a)		demetria.g.clark@verizon.com	No
Verizon Florida LLC (09c)		de.oroark@verizon.com	No
Vilaire Communications, Inc.	TX868	vilaire@comcast.net	No
Windstream Florida, Inc.	TL716	bettye.j.willis@windstream.com	No

From: Commission Clerk

Sent: Wednesday, November 18, 2009 4:20 PM

Subject: Order or Notice issued by the Public Service Commission (Email ID = 555453)

Attachments: 11445-09.pdf

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

From:

Commission Clerk

Sent:

Friday, November 20, 2009 10:41 AM

Subject:

Order or Notice issued by the Public Service Commission (Email ID = 111079)

Attachments: 11445-09.pdf

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Katie Ely

080278

From:

Mary Macko

Sent:

Monday, October 26, 2009 11:03 AM

To:

Katie Ely

Subject:

Proposed Changes to Form 080278-TL-00002

Attachments: CCS Form 080278-TL-00002-009.pdf

Docket Number 080278-TL - Form Number 080278-TL-00002-009

Joint petition for show cause proceedings against Verizon Florida LLC for apparent violation of Rule 25-4.070, F.A.C., Customer Trouble Reports, and impose fines, by the Office of the Attorney General, Citizens of the State of Florida, and AARP.

Cancel day 1 of a 2-day Hearing - 10/29/2009 - 9:30 a.m.- 5:00 p.m. - in Tallahassee - Room E-148 - Involving All Commissioners

Cancel day 2 of a 2-day Hearing - 10/30/2009 - 9:30 a.m.- 5:00 p.m. - in Tallahassee - Room E-148 - Involving All Commissioners

Attached is a Case Scheduling/Rescheduling Advice (CSRA) in the referenced docket. If you have any questions regarding the form, please contact Mary Macko at 413-6008.

FPSC, CLK - CORRESPONDENCE
Administrative Parties Consumer
DOCUMENT NO. 04084.08
DISTRIBUTION:

Case Scheduling/Rescheduling Advice

Last Revised 10/26/2009 at 11:02 a.m.

Page 1 of 1

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	25-4.070, F.A.C., C State of Florida, and	petition for show Customer Trouble	cause proceedir Reports, and im	ngs against Verizon Florida LLC f pose fines, by the Office of the At	or apparent violation of Rule torney General, Citizens of the
E	vent	Former Date	New Date	Location / Room	Time
Hearing		10/29/2009	Cancelled	Tallahassee / E-148	9:30 a 5:00 p.
Hearing		10/30/2009	Cancelled	Tallahassee / E-148	9:30 a 5:00 p.
-	hearing Assignme	ent Informatio		Current Assi	ignments
<u>Hearing</u> <u>Officers</u>	Commission ALL CT ED AG	Exan	T 1 11	Commissioners ALL CT ED AG SK N	Hearing Staff Exam.
Prehearing Officer	CT ED AG SK			CT ED AG SK NC AI	DM
Remarks:	ipated Settlement Agre	eement - hearing o	cancelled.		

Katie Ely

080278

From:

Mary Macko

Sent:

Thursday, October 15, 2009 9:12 AM

To:

Katie Ely

Subject:

Proposed Changes to Form 080278-TL-00002

Attachments: CCS Form 080278-TL-00002-008.pdf

Docket Number 080278-TL - Form Number 080278-TL-00002-008

Joint petition for show cause proceedings against Verizon Florida LLC for apparent violation of Rule 25-4.070, F.A.C., Customer Trouble Reports, and impose fines, by the Office of the Attorney General, Citizens of the State of Florida, and AARP.

Cancel day 1 of a 1-day Prehearing Conference - 10/15/2009 - 9:30 a.m.-11:30 a.m. - in Tallahassee - Room E-148 - Involving Skop

Attached is a Case Scheduling/Rescheduling Advice (CSRA) in the referenced docket. If you have any questions regarding the form, please contact Mary Macko at 413-6008.

FPSC, CLK - CORRESPONDENCE NAME Administrative Figuries F

Case Scheduling/Rescheduling Advice

Last Revised 10/15/2009 at 9:11 a.m.

Page 1 of 1

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		petition for show		ngs against Verizon Florida LLC	
	25-4.070, F.A.C., C State of Florida, an		Reports, and im	pose fines, by the Office of the A	ttorney General, Citizens of th
. Schedule Info	ormation				
Ev	rent	Former Date	New Date	Location / Room	Time
Prehearing Con	ference	10/15/2009	Cancelled	Tallahassee / E-148	9:30 a 11:3 <u>0</u> a.

. Hearing/Preh	nearing Assignme Form	ent Informationer Der Assignment		Current Ass	signments
Hearing Officers	Commissi	oners Hear	ring Staff	Commissioners	Hearing Staff
Omeers	ALL CT ED A	Exat G SK NC	n.	ALL CT ED AG SK	Exam. NC
			X	X	
Prehearing	Commissi	oners		Commissioners	
<u>Officer</u>	CT ED AG SK	NC ADM		CT ED AG SK NC A	DM DM
				X	
Remarks: Cance	l of Prehearing - only	•		Age	

Nonnye Grant

PSC-09-0684-PCO-TL

From: Sent:

Mary Diskerud

Wednesday, October 14, 2009 9:12 AM

To: Subject: CLK - Orders / Notices Order / Notice Submitted

Date and Time:

10/14/2009 9:11:00 AM

Docket Number:

080278-TL

Filename / Path:

Order granting postponement.rg.doc

Order Type:

Signed / Hand Deliver

Copied to gcorders

FPSC, CLK - CORRESPONDENCE Administrative [] Faries [] Consumer [DOCUMENT NO. 04184.08 DISTRIBUTION:

FLORIDA PUBLIC SERVICE COMMISSION CASE MANAGEMENT SYSTEM PARTICIPATING EMAIL ADDRESSES FOR DOCKET 080278

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
AARP (Twomey 08)		miketwomey@talstar.com	No
Office of Attorney General (08)		cecilia.bradley@myfloridalegal.com	No
Verizon Florida LLC	TL710	david.christian@verizon.com	No
Verizon Florida LLC. (08ALPHA)		de.oroark@verizon.com	No

From:

Commission Clerk

Sent:

Wednesday, October 14, 2009 11:47 AM

Subject:

Order or Notice issued by the Public Service Commission (Email ID = 824865)

Attachments: 10533-09.pdf

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Dorothy Menasco

080278

FPSC, CLK - CORRESPONDENCE

Administrative__Parties__Consumer

DOCUMENT NO. D4084-08

DISTRIBUTION: ____

From:

Dorothy Menasco

Sent:

Wednesday, October 07, 2009 11:15 AM

To:

Lee Fulcher

Subject: RE: Dkt. 080278 - Additional OCR

Hi Lee,

This has been done.

From: Lee Fulcher

Sent: Wednesday, October 07, 2009 10:36 AM

To: Dorothy Menasco

Subject: Dkt. 080278 - Additional OCR

Hi, Dorothy,

Please add ECR as an OCR in this docket.

Thanks, Lee

Katie Ely

080278

From:

Mary Macko

Sent:

Monday, October 05, 2009 5:10 PM

To:

Katie Ely

Subject:

Proposed Changes to Form 080278-TL-00001

Attachments: CCS Form 080278-TL-00001-003.pdf

Docket Number 080278-TL - Form Number 080278-TL-00001-003

Joint petition for show cause proceedings against Verizon Florida LLC for apparent violation of Rule 25-4.070, F.A.C., Customer Trouble Reports, and impose fines, by the Office of the Attorney General, Citizens of the State of Florida, and AARP.

Add new appointment - Day 1 of a 1-day Informal Meeting - 10/07/2009 - 2:00 p.m. - in Tallahassee - Room G-262 - Involving Staff

Attached is a Case Scheduling/Rescheduling Advice (CSRA) in the referenced docket. If you have any questions regarding the form, please contact Mary Macko at 413-6008.

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Case Scheduling/Rescheduling Advice

Last Revised 10/05/2009 at 5:09 p.m.

Page 1 of 1

CCS Form Number: 080278-TL-00001-003

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	25-4.070, F.A.C., C State of Florida, and	petition for show Customer Trouble		ngs against Verizon Florida LLC f pose fines, by the Office of the At	
Ev	ent	Former Date	New Date	Location / Room	Time
Informal Meetin	ıg		10/07/2009	Tallahassee / G-262	2:00 p 5:00 p.
2. Hearing/Preh Hearing Officers	Commission	ner Assignment	ring Staff	Current Ass Commissioners ALL CT ED MMAG	Hearing Staff Exam.
	X				X
Prehearing Officer	CT ED MM AG			Commissioners CT ED MM AG SK AI	DM.
Remarks: Inform	nal Meeting				

Matiida Sanders

080278

From:

Gloria Ross

Sent:

Monday, October 05, 2009 12:48 PM

To:

CLK - Orders / Notices

Cc: Subject: Lee Eng Tan; Rosanne Gervasi; Jamie Morrow; Adam Teitzman

Order / Notice Submitted

Date and Time:

10/5/2009 12:45:00 PM

Docket Number:

080278-TL

Filename / Path:

1:\2008\080278\080278 Notice of Meeting 10 07 09.tlt.doc

Notice Type:

Memo for Issuance

NOTICE OF MEETING

RECEIVED-FPSC,
090CT-5 PM 2:08
COMMISSION

6-email 0-fax 1-mail

FPSC, CLK - CORRESPONDENCE
Administrative Parties Consumer
DOCUMENT NO. 04084 . 08
DISTRIBUTION:

FLORIDA PUBLIC SERVICE COMMISSION CASE MANAGEMENT SYSTEM PARTICIPATING EMAIL ADDRESSES FOR DOCKET 080278

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
AARP (Twomey 08)		miketwomey@talstar.com	No
Keefe Law Firm (09)		vkaufman@kagmlaw.com	No
Messer Law Firm (08a)		fself@lawfla.com	No
Office of Attorney General (08)		cecilia.bradley@myfloridalegal.com	No
Verizon Florida LLC	TL710	david.christian@verizon.com	No
Verizon Florida LLC. (08ALPHA)		de.oroark@verizon.com	No

From:

Commission Clerk

Sent:

Monday, October 05, 2009 2:13 PM

Subject:

Order or Notice issued by the Public Service Commission (Email ID = 019246)

Attachments: 10247-09.pdf

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

0 86278

FLORIDA PUBLIC SERVICE COMMISSION CASE MANAGEMENT SYSTEM KICKBACK EMAIL ADDRESSES FOR EMAIL ID 938637					
PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY		
Mayor, City of Madeira Beach		pschontz@madeirabeachfl.gov	Yes		

faxed 10/2/09

FPSC, CLK - CORRESPONDENCE

Administrative | Parties | Consumer |
DOCUMENT NO. 04084.09

DISTRIBUTION:

Matlida Sanders

From:

Mary Diskerud

Sent:

Thursday, October 01, 2009 1:26 PM

To: Subject: **CLK - Orders / Notices** Order / Notice Submitted

Date and Time: **Docket Number:** 10/1/2009 1:25:00 PM

080278-TL

Filename / Path: Notice Type:

080278 noticehearingandprehearing.rg.doc

Prehearing/Hearing

Copied to gcorders

faced 44 mailed 18

emailed 40

MCD -Notice of Hearing (Telecom) 26 Gov. officals (TL710) 70

Whin

FPSC, CLK - CORRESPONDENCE Administrative Parties Consumer DOCUMENT NO. 04084.09 DISTRIBUTION:

FLORIDA PUBLIC SERVICE COMMISSION CASE MANAGEMENT SYSTEM PARTICIPATING EMAIL ADDRESSES FOR DOCKET 080278

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
AARP (Twomey 08)		miketwomey@talstar.com	No
Akerman Senterfitt		matt.feil@akerman.com	Yes
Akerman Senterfitt		Beth.Keating@akerman.com	Yes
Ausley & McMullen		jwahlen@ausley.com	Yes
Ausley & McMullen		lwillis@ausley.com	Yes
Board of County Commissioners, Charlotte County		bcc@charlottefl.com	Yes
City Clerk, City of North Port		webmaster1@cityofnorthport.com	Yes
City of Leesburg	EM868	Jay.Evans@leesburgflorida.gov	Yes
Clerk of the Circuit Court, Charlotte County		CasWeb@co.charlotte.fl.us	Yes
Clerk, Board of County Commissioners, Manatee County		Chipsshore@Manateeclerk.com	Yes
Division of Telecommunications		mike.kyvik@dms.myflorida.com	Yes
Energy & Utilities Policy Committee		cochran.keating@myfloridahouse.gov	Yes
Florida League of Cities		tstanfield@flcities.com	Yes
Florida Public Telecommunications Association, Inc.	TX029	brenard@fpta.com	Yes
Holland & Knight		bruce.may@hklaw.com	Yes
Hotwire Communications, Ltd.		cpizer@hotwiremail.com	Yes
ITS Telecommunications Systems, Inc.	TL712	maryannh@itstelecom.net	Yes
Keefe Law Firm (09)		vkaufman@kagmlaw.com	No
Keys Energy Services	EM864	dale.finigan@keysenergy.com	Yes
Mayor, City of Anna Maria		ammayor@cityofannamaria.com	Yes
Mayor, City of Belleair Beach		nmccollum@cityofbelleairbeach.com	Yes
Mayor, City of Belleair Bluffs		bbluffs@aol.com	Yes
Mayor, City of Bradenton Beach		info@cityofbradentonbeach.com	Yes
Mayor, City of Ft. Meade		cftmeade@aol.com	Yes
Mayor, City of Indian Rocks Beach		info@IRBcity.com	Yes
Mayor, City of Lake Wales		jvansickle@cityoflakewales.com	Yes
Mayor, City of Madeira Beach		pschontz@madeirabeachfl.gov	Yes
Mayor, City of Palmetto		chgeneral@palmettofl.org	Yes
Mayor, City of Punta Gorda		pgclerk@ci.punta-gorda.fl.us	Yes
Mayor, Town of Polk City		cory.carrier@mypolkcity.org	Yes
Messer Law Firm (08a)		fself@lawfla.com	No
Miller Isar, Inc.		aisar@millerisar.com	Yes
Office of Attorney General (08)		cecilia.bradley@myfloridalegal.com	No
Office of Public Counsel		beck.charles@leg.state.fl.us	Yes
Office of Public Counsel		roberts.brenda@Leg.state.fl.us	Yes
Pennington, Moore, Wilkinson, Bell & Dunbar, P.A.		gene@penningtonlaw.com	Yes
Talquin Electric Cooperative, Inc.	EC913	jhewa@talquinelectric.com	Yes
tw telecom of florida, l.p.		Carolyn.Ridley@twtelecom.com	Yes
Verizon Florida LLC	TL710	david.christian@verizon.com	Yes
Verizon Florida LLC	TL710	david.christian@verizon.com	No
Verizon Florida LLC. (08ALPHA)		de.oroark@verizon.com	No

From:

Commission Clerk

Sent:

Thursday, October 01, 2009 3:14 PM

Subject:

Order or Notice issued by the Public Service Commission (Email ID = 938637)

Attachments: 10139-09.pdf

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Marguerite McLean

From: Marguerite McLean

Sent: Friday, September 25, 2009 3:49 PM

To: Lee Eng Tan; Michael Barrett; Rick Moses

Cc: Kimberley Pena; Hong Wang; Dorothy Menasco; Ruth Nettles; Ann Cole

Subject: 080278-TL - DN 08683-09 - Verizon Testimony

FPSC, CLK - CORRESPONDENCE
Administrative Parties Consumer
DOCUMENT NO.04084-08
DISTRIBUTION:

The Clerk's Office was notified today that the last page in DN 08683-09 [Docket 080278-TL] should have been filed as confidential. Therefore, the Clerk's Office has removed this page from the PDF document on-line and from the public docket file pending receipt of a request for confidential classification of this page [Exh MAR-1 to rebuttal testimony of Michelle A. Robinson].

If you or anyone in your section has copies of this testimony, please forward the last page [EXH MAR-1, Page 1 of 1] to me in the Clerk's Office. I know this is a month after this pleading has been filed, but we have to recognize Mr. O'Roark's intent to file a request for confidential classification of this information.

thank you.

From: Ruth Nettles

Sent: Friday, September 25, 2009 2:05 PM

To: Dorothy Menasco

Cc: Kimberley Pena; Marguerite McLean; Hong Wang Subject: Document 08687-09/Verizon Testimony

I received a phone call from Mr. O'Roark. He was in a panic because he'd just found out that the secretary that was doing the redaction, forgot to redact the information from Page 16 of the testimony. I deleted Page 16 from the PDF; I also retrieved the original document, and have given this to Marguerite.

He advised he'd be filing an amended request for confidential treatment today. I've told Hong and Marguerite of this incident.

He can be reached at 678-259-1449, for any further instructions that he may need from us.

Thanks,

Ruth

Matilda Sanders

PSC-09-0642-PCO-TZ

080278-TL

From:

Wanda Terrell

Sent:

Subject:

Tuesday, September 22, 2009 10:31 AM

To:

CLK - Orders / Notices Order / Notice Submitted

Date and Time:

9/22/2009 10:04:00 AM

Docket Number:

080278-TL

Filename / Path:

I:\080278 Order Granting Motions.rg.doc

Order Type:

Signed / Hand Deliver

FPSC, CLK - CORRESPONDENCE X Administrative T Furties T Consumer POCUMENT NO 04084.00 DISTRIBUTION:

The Order Granting Motions for Temporary Protective Order has been signed by Comm. Skop and is ready to be issued. The order will be hand-delivered.

taked compared 1

Number of Pages: 3

Attorney Assigned: Rosanne Gervasi

PRECEIVED-FPSC.

19 SEP 22 MID: 40

10 SEP 22 MID: 40

10 SEP 22 MID: 40

FLORIDA PUBLIC SERVICE COMMISSION CASE MANAGEMENT SYSTEM PARTICIPATING EMAIL ADDRESSES FOR DOCKET 080278

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
AARP (Twomey 08)		miketwomey@talstar.com	No
Office of Attorney General (08)		cecilia.bradley@myfloridalegal.com	No
Verizon Florida LLC	TL710	david.christian@verizon.com	No
Verizon Florida LLC. (08ALPHA)		de.oroark@verizon.com	No

From:

Commission Clerk

Sent:

Tuesday, September 22, 2009 1:43 PM

Subject:

Order or Notice issued by the Public Service Commission (Email ID = 985331)

Attachments: 09771-09.pdf

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Matilda Sanders

080278-TL

From:

Gloria Ross

Sent:

Friday, August 28, 2009 11:22 AM

To:

CLK - Orders / Notices

Cc:

Lee Eng Tan; Rosanne Gervasi; Jamie Morrow; Adam Teitzman

Subject:

Order / Notice Submitted

Date and Time:

8/28/2009 11:17:00 AM

Docket Number:

080278-TL

Filename / Path:

I:\2008\080278\080278 Notice of Meeting 09 01 09.doc

Notice Type:

Memo for Issuance

SETTLEMENT NEGOTIATIONS MEETING

faxed 0 mailed 1 emailed 6

FPSC, CLK - CORRESPONDENCE XAdministrative_Parties_Consumer DOCUMENT NO. 04084.08

DISTRIBUTION:

FLORIDA PUBLIC SERVICE COMMISSION CASE MANAGEMENT SYSTEM PARTICIPATING EMAIL ADDRESSES FOR DOCKET 080278

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
AARP (Twomey 08)		miketwomey@talstar.com	No
Keefe Law Firm (09)		vkaufman@kagmlaw.com	No
Messer Law Firm (08a)		fself@lawfla.com	No
Office of Attorney General (08)		cecilia.bradley@myfloridalegal.com	No
Verizon Florida LLC	TL710	david.christian@verizon.com	No
Verizon Florida LLC. (08ALPHA)		de.oroark@verizon.com	No

From: Commission Clerk

Sent: Friday, August 28, 2009 1:19 PM

Subject: Order or Notice issued by the Public Service Commission (Email ID = 221907)

Attachments: 08926-09.pdf

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Dorothy Menasco

080278

From:

Mary Macko

Sent:

Monday, April 27, 2009 10:01 AM

To:

Dorothy Menasco

Subject:

Proposed Changes to Form 080278-TL-00002

Attachments: CCS Form 080278-TL-00002-006.pdf

FPSC, CLK - CORRESPONDENCE X Administrative Parties Consumer DOCUMENT NO. 04684-08 DISTRIBUTION:

Docket Number 080278-TL - Form Number 080278-TL-00002-006

Joint petition for show cause proceedings against Verizon Florida LLC for apparent violation of Rule 25-4.070, F.A.C., Customer Trouble Reports, and impose fines, by the Office of the Attorney General, Citizens of the State of Florida, and AARP.

Change in appointment - Day 1 of a 1-day Prehearing Conference - Tentative - 10/15/2009 - 9:30 a.m.- 11:30 a.m. - in Tallahassee - Room E-148 - Involving Skop

Change in appointment status

From Tentative to Firm

Change in appointment - Day 1 of a 2-day Hearing - Tentative - 10/29/2009 - 9:30 a.m.- 5:00 p.m. - in Tallahassee - Room E-148 - Involving All Commissioners

Change in appointment status

From Tentative to Firm

Change in appointment - Day 2 of a 2-day Hearing - Tentative - 10/30/2009 - 9:30 a.m.- 5:00 p.m. - in Tallahassee - Room E-148 - Involving All Commissioners

Change in appointment status

From Tentative to Firm

Attached is a Case Scheduling/Rescheduling Advice (CSRA) in the referenced docket. If you have any questions regarding the form, please contact Mary Macko at 413-6008.

Case Scheduling/Rescheduling Advice

Last Revised 04/27/2009 at 9:57 a.m.

Page 1 of 1

Commissioner Edgar X Commissioner McMurrian X Commissioner McMurrian X Commissioner Argenziano X Commissioner Skop X Commissioner Skop X Executive Director X Executive Director X Public Information Officer X Service/Safety/Consumer Asst. Deputy Executive Director X Court Reporter X Staff Contact - Rosanne Gervasi X Staff Contact - Rosanne Gervasi X Service/Safety/Consumer Asst.					
	25-4.070, F.A.C., C State of Florida, an	petition for show Customer Trouble		ngs against Verizon Florida LLC f pose fines, by the Office of the At	
Ev	ent	Former Date	New Date	Location / Room	Time
Prehearing Cont	ference		10/15/2009	Tallahassee / E-148	9:30 a 11:30 a.
Hearing			10/29/2009	Tallahassee / E-148	9:30 a 5:00 p.
Hearing			10/30/2009	Tallahassee / E-148	9:30 a 5:00 p.
2. Hearing/Preh	earing Assignme	ent Informationer Assignment		Current Assi	gnments
<u>Hearing</u> <u>Officers</u>	Commissi ALL CT ED M	Exar	- ()	Commissioners ALL CT ED MMAG S	Hearing Staff Exam.
Prehearing Officer	CT ED MM AG			CT ED MM AG SK AD	DM .
Remarks: OEP P	SC-09-0244PCO-T	L issued 4/22/09.		`	

PSC/CHM 8 (09/2005)

CCS Form Number: 080278-TL-00002-006

Matiida Sanders

DSC-09-0244-PCO-72

From: Sent:

Mary Diskerud

To: Subject: Wednesday, April 22, 2009 10:49 AM

CLK - Orders / Notices Order / Notice Submitted

Date and Time:

4/22/2009 10:48:00 AM

080278-TL **Docket Number:**

Filename / Path:

Order Type:

Revising Order Establishing Procedure1.rg.doc

Signed / Hand Deliver

Copied to gcorders

FPSC, CLK - CORRESPONDENCE Administrative__Parties__Consumer

DOCUMENT NO. 04084-08

DISTRIBUTION:

taxed 0 mailed 1 enailed 4

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN . MASTER COMMISSION DIRECTORY
AARP (Twomey 08)		miketwomey@talstar.com	No
Office of Attorney General (08)		cecilia.bradley@myfloridalegal.com	No
Verizon Florida LLC	TL710	david.christian@verizon.com	No
Verizon Florida LLC. (08ALPHA)		de.oroark@verizon.com	No

Commission Clerk

From:

Commission Clerk

Sent:

Wednesday, April 22, 2009 2:45 PM

Subject:

Order or Notice issued by the Public Service Commission (Email ID = 079615)

Attachments: 03708-09.pdf

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Thank you.

Matilda Sanders

PSC-09-0243-PCO-TZ

From:

Mary Diskerud

Sent:

Wednesday, April 22, 2009 10:48 AM

To:

CLK - Orders / Notices Order / Notice Submitted

Subject:

Date and Time: Docket Number: 4/22/2009 10:48:00 AM 080278-TL

Docket Number: Filename / Path:

order granting in part oc first motion to compel.rg.doc

Order Type:

Signed / Hand Deliver

Copied to gcorders

PECEIVED-FPSC 09 APR 22 AM ID: 48 COMMISSION

FPSC, CLK - CORRESPONDENCE

__Administrative___Partiee___Consumer

DOCUMENT NO. 04084-08

DISTRIBUTION: ______

faxed ? mailed ! emailed 4

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
AARP (Twomey 08)		miketwomey@talstar.com	No
Office of Attorney General (08)		cecilia.bradley@myfloridalegal.com	No
Verizon Florida LLC	TL710	david.christian@verizon.com	No
Verizon Florida LLC. (08ALPHA)		de.oroark@verizon.com	No

Commission Clerk

From:

Commission Clerk

Sent:

Wednesday, April 22, 2009 2:45 PM

Subject:

Order or Notice issued by the Public Service Commission (Email ID = 001156)

Attachments: 03707-09.pdf

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Thank you.

Dorothy Menasco

080279

From:

Mary Macko

Sent:

Thursday, April 09, 2009 3:06 PM

To:

Dorothy Menasco

Subject:

Proposed Changes to Form 080278-TL-00002

Attachments: CCS Form 080278-TL-00002-005.pdf

Docket Number 080278-TL - Form Number 080278-TL-00002-005

Joint petition for show cause proceedings against Verizon Florida LLC for apparent violation of Rule 25-4.070, F.A.C., Customer Trouble Reports, and impose fines, by the Office of the Attorney General, Citizens of the State of Florida, and AARP.

Cancel day 1 of a 1-day Prehearing Conference - 06/29/2009 - 3:30 p.m.- 5:00 p.m. - in Tallahassee - Room E-148 - Involving Skop

Cancel day 1 of a 2-day Hearing - 07/06/2009 - 9:30 a.m.- 5:00 p.m. - in Tallahassee - Room E-148 - Involving All Commissioners

Cancel day 2 of a 2-day Hearing - 07/07/2009 - 9:30 a.m.- 5:00 p.m. - in Tallahassee - Room E-148 - Involving All Commissioners

Attached is a Case Scheduling/Rescheduling Advice (CSRA) in the referenced docket. If you have any questions regarding the form, please contact Mary Macko at 413-6008.

FPSC, CLK - CORRESPONDENC Administrative Parties Consumer DOCUMENT NO. 04094-08 DISTRIBUTION:

Case Scheduling/Rescheduling Advice

Last Revised 04/09/2009 at 3:05 p.m.

Page 1 of 1

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Docket Nu		t petition for show Customer Trouble		ngs against Verizon Florida LLC for pose fines, by the Office of the At	
	Event	Former Date	New Date	Location / Room	Time
Prehearing	Conference	06/29/2009	Cancelled	Tallahassee / E-148	3:30 p 5:00 p.
Hearing		07/06/2009	Cancelled	Tallahassee / E-148	9:30 a 5:00 p.
Hearing		07/07/2009	Cancelled	Tallahassee / E-148	9:30 a 5:00 p.
2. Hearing	/Prehearing Assignm	ent Informationer Assignmen		Current Assi	gnments
Hearing Officers	Commiss		ring Staff	Commissioners ALL CT ED MMAG S	Hearing Staff Exam.
Preheari Officer	CT ED MM AG			CT ED MM AG SK AD	DM
	Releasing the 6/29 prehear		_		

PSC/CHM 8 (09/2005)

CCS Form Number: 080278-TL-00002-005

PSC-09-0158-PCO-TE Matilda Sanders

From:

Mary Diskerud

Wednesday, March 18, 2009 12:56 PM

To:

Sent:

CLK - Orders / Notices

Subject:

Order / Notice Submitted

Date and Time:

3/18/2009 12:55:00 PM

Docket Number:

080278-TL

Filename / Path:

Revising Order Establishing Procedure.rg.doc

Order Type:

Signed / Hand Deliver

Copied to gcorders

FPSC, CLK - CORRESPONDENCE Administrative Parties Consumer DOCUMENT NO. 04084-08 DISTRIBUTION:

D9 MAR 18 PH 1: 32
COMMISSION
COMMISSION

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
AARP (Twomey 08)		miketwomey@talstar.com	No
Office of Attorney General (08)		cecilia.bradley@myfloridalegal.com	No
Verizon Florida LLC	TL710	david.christian@verizon.com	No
Verizon Florida LLC. (08ALPHA)		de.oroark@verizon.com	No

Commission Clerk

From:

Commission Clerk

Sent:

Wednesday, March 18, 2009 2:38 PM

Subject:

Order or Notice issued by the Public Service Commission (Email ID = 625094)

Attachments: 02316-09.pdf

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Thank you.

Dorothy Menasco

080278

From:

Mary Macko

Sent:

Tuesday, March 17, 2009 2:38 PM

To:

Dorothy Menasco

Subject:

Proposed Changes to Form 080278-TL-00002

Attachments: CCS Form 080278-TL-00002-003.pdf

FPSC, CLK - CORRESPONDENCE Administrative Parties Consumer DOCUMENT NO. 04084-08 DISTRIBUTION:

Docket Number 080278-TL - Form Number 080278-TL-00002-003

Joint petition for show cause proceedings against Verizon Florida LLC for apparent violation of Rule 25-4.070, F.A.C., Customer Trouble Reports, and impose fines, by the Office of the Attorney General, Citizens of the State of Florida, and AARP.

Add new appointment - Day 1 of a 1-day Meeting with Parties - 04/06/2009 - 1:30 p.m.- 3:30 p.m. - in Tallahassee - Room E-148 - Involving Skop

Attached is a Case Scheduling/Rescheduling Advice (CSRA) in the referenced docket. If you have any questions regarding the form, please contact Mary Macko at 413-6008.

Case Scheduling/Rescheduling Advice

Last Revised 03/17/2009 at 2:37 p.m.

Page 1 of 1

X Commis X Commis X Commis X Executiv	ssioner Edgar ssioner McMurria ssioner Argenzian ssioner Skop ve Director nformation Office	n X General C Strategic X Commiss X Regulato	Analysis & C sion Clerk ry Complianc	Gov. Affairs X Court X Staff C	omic Regulation Reporter Contact - Rosanne Gervasi
	Chairman Matthe		z cause proceedii	ngs against Verizon Florida I	LC for apparent violation of Rule
PURE I THERESE C	25-4.070, F.A.C., C State of Florida, and	Customer Trouble	Reports, and im	spose fines, by the Office of the	the Attorney General, Citizens of the
Schedule Info		Former Date	New Date	Location / Room	Time
Meeting with Par	rties		04/06/2009	Tallahassee / E-148	1:30 p 3:30 p.
. Hearing/Preh	earing Assignme				
	Form	ner Assignment	ts	Current	Assignments
Hearing Officers	Commission	oners Hear Exar	- 1	Commissione	Hearing Staff Exam.
	ALL CT ED MI	MAG SK			AG SK
			<u> </u>		
Prehearing Officer	Commissio	oners		Commissione	ers
Officer	CT ED MM AG	SK ADM		CT ED MM AG SK	
temarks: OEP PS	SC-09-0107 - PCO-TL	was isssued 2/2;	3/09.		
1					

PSC/CHM 8 (09/2005)

CCS Form Number: 080278-TL-00002-003

Kimberley Pena 080278

From:

Mary Macko

Sent:

Tuesday, February 24, 2009 8:27 AM

To:

Kimberley Pena

Subject:

Proposed Changes to Form 080278-TL-00002

Attachments: CCS Form 080278-TL-00002-002.pdf

FPSC, CLK - CORRESPONDENCE Administrative Parties Consumer DOCUMENT NO. 04084-08 DISTRIBUTION:

Docket Number 080278-TL - Form Number 080278-TL-00002-002

Joint petition for show cause proceedings against Verizon Florida LLC for apparent violation of Rule 25-4.070, F.A.C., Customer Trouble Reports, and impose fines, by the Office of the Attorney General, Citizens of the State of Florida, and AARP.

Change in appointment - Day 1 of a 1-day Prehearing Conference - Tentative - 06/29/2009 - 3:30 p.m. - 5:00 p.m. - in Tallahassee - Room E-148 - Involving Skop

Change in appointment status
From Tentative to Firm

Change in appointment - Day 1 of a 2-day Hearing - Tentative - 07/06/2009 - 9:30 a.m.- 5:00 p.m. - in Tallahassee - Room E-148 - Involving All Commissioners

Change in appointment status
From Tentative to Firm

Change in appointment - Day 2 of a 2-day Hearing - Tentative - 07/07/2009 - 9:30 a.m.- 5:00 p.m. - in Tallahassee - Room E-148 - Involving All Commissioners

Change in appointment status
From Tentative to Firm

Attached is a Case Scheduling/Rescheduling Advice (CSRA) in the referenced docket. If you have any questions regarding the form, please contact Mary Macko at 413-6008.

Case Scheduling/Rescheduling Advice

Last Revised 02/24/2009 at 8:25 a.m.

Page 1 of 1

X Commis X Commis X Executiv X Public In	25-4.070, F.A.C., C State of Florida, and	an X General Commiss X Regulator X Service/Sew Carter petition for show Customer Trouble	Analysis & G sion Clerk ry Compliance Safety/Consum	Sov. Affairs X Staff Conta	act - Rosanne Gervasi or apparent violation of Rule
Eve		Former Date	New Date	Location / Room	Time
Prehearing Conf	erence		06/29/2009	Tallahassee / E-148	3:30 p 5:00 p.
Hearing			07/06/2009	Tallahassee / E-148	9:30 a 5:00 p.
Hearing			07/07/2009	Tallahassee / E-148	9:30 a 5:00 p.
Hearing/Preh	earing Assignme	ent Informationer Assignment		Current Assi	gnments
Hearing Officers	Commission ALL CT ED M	oners Hear Exar	ring Staff	Commissioners ALL CT ED MMAG S X	Hearing Staff Exam.
Prehearing Officer	CT ED MM AG			CT ED MM AG SK AD	DM
Remarks: OEP PS	SC-09-0107-PCO-TI	was isssued 2/23	3/09.		

Matilda Sanders

PSC-09-0107-PCO-TZ

080278

From: Sent:

Mary Diskerud

To: Subject: Monday, February 23, 2009 9:32 AM **CLK - Orders / Notices**

Order / Notice Submitted

Date and Time: **Docket Number:** Filename / Path:

2/23/2009 9:32:00 AM

080278-TL

080278 Order Establish proc.rg.doc

Order Type:

Signed / Hand Deliver

FPSC, CLK - CORRESPONDENCE XAdministrative_Parties_Consumer DOCUMENT NO. 04084-08

DISTRIBUTION:

Copied to gcorders.

1 mail

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
AARP (Twomey 08)		miketwomey@talstar.com	No
Office of Attorney General (08)		cecilia.bradley@myfloridalegal.com	No
Verizon Florida LLC	TL710	david.christian@verizon.com	No
Verizon Florida LLC. (08ALPHA)		de.oroark@verizon.com	No

Commission Clerk

From:

Commission Clerk

Sent:

Monday, February 23, 2009 11:25 AM

Subject:

Order or Notice issued by the Public Service Commission (Email ID = 537595)

Attachments: 09-0107ord.doc

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Thank you.

PSC-09-0015-3C-T Matilda Sanders

From:

Gloria Ross

Sent:

Monday, January 05, 2009 12:22 PM

To: Cc: **CLK - Orders / Notices**

Lee Eng Tan; Adam Teitzman

Subject:

Order / Notice Submitted

Date and Time:

1/5/2009 12:21:00 PM

Docket Number: Filename / Path: 080278-TL 1:\2008\080278\080278 Order to Show Cause.doc

Order Type:

Show Cause

ottoch's orline

FPSC, CLK - CORRESPONDENCE ∠Administrative Parties Consumer DOCUMENT NO. 04084-08

DISTRIBUTION:

ORDER TO SHOW CAUSE

2 certified 6 emailed 1 mailed

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
AARP (Twomey 08)		miketwomey@talstar.com	No
Anchors Law Firm (08a)		vkaufman@asglegal.com	No
Messer Law Firm (08a)		fself@lawfla.com	No
Office of Attorney General (08)		cecilia.bradley@myfloridalegal.com	No
Verizon Florida LLC	TL710	david.christian@verizon.com	No
Verizon Florida LLC. (08ALPHA)		de.oroark@verizon.com	No

Commission Clerk

From:

Commission Clerk

Sent:

Monday, January 05, 2009 2:54 PM

Subject:

Order or Notice issued by the Public Service Commission (Email ID = 022914)

Attachments: 09-0015ord.doc

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Thank you.

KIO	FLORIDA PUBLIC SE CASE MANAGE CKBACK EMAIL ADDRE		
PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
AARP (Twomey 08)		miketwomey@talstar.com	No

Tiffany Williams

From:

Gloria Ross

Sent:

Monday, September 22, 2008 2:36 PM

To:

CLK - Orders / Notices

Cc:

Lee Eng Tan

Subject:

Order / Notice Submitted

Date and Time:

9/22/2008 2:32:00 PM

Docket Number:

080278-TL

Filename / Path:

1:\2008\080278\080278 Notice of Meeting 09 25 08.doc

Notice Type:

Memo for Issuance

Notice of Meeting, 9:00 a.m., Thursday, September 25, 2008

7 emailed 1 mailed

FPSC, CLK - CORRESPONDENCE

XAdministrative Parties Consumer

DOCUMENT NO. 04084-08

DISTRIBUTION:

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
AARP (Twomey 08)		miketwomey@talstar.com	No
Anchors Law Firm (08a)		vkaufman@asglegal.com	No
Messer Law Firm (08a)		fself@lawfla.com	No
Office of Attorney General (08)		cecilia.bradley@myfloridalegal.com	No
Verizon Florida LLC	TL710	david.christian@verizon.com	No
Verizon Florida LLC. (08ALPHA)		de.oroark@verizon.com	No

Matilda Sanders

From:

Gloria Ross

Sent:

Thursday, July 31, 2008 11:17 AM

To:

CLK - Orders / Notices

Cc: Subject: Lee Eng Tan Order / Notice Submitted

Date and Time:

7/31/2008 11:15:00 AM

Docket Number:

080278-TL

Filename / Path:

I:\2008\080278\080278 Notice of Meeting 08 08 08.doc

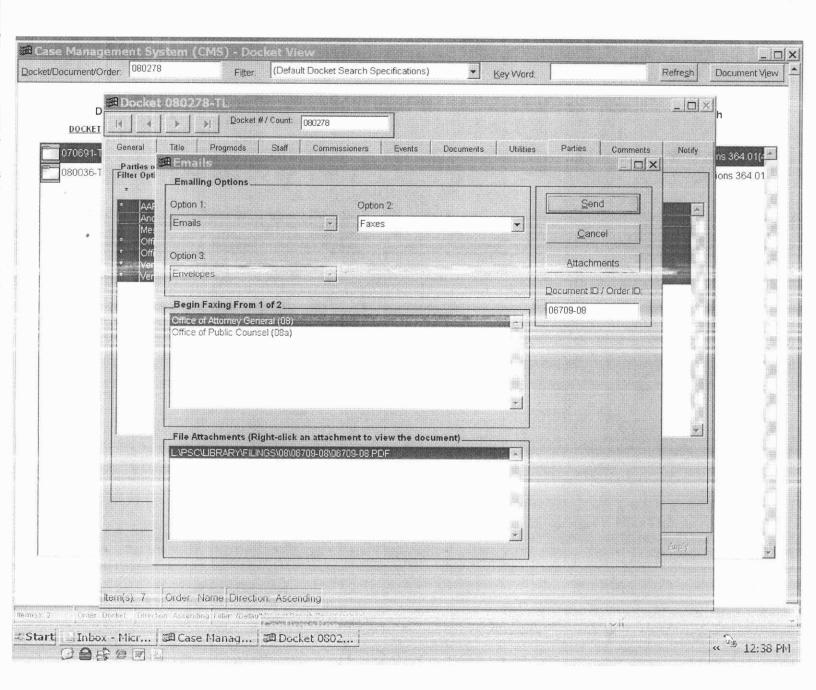
FPSC, CLK - CORRESPONDENCE XAdministrative Parties Consumer DOCUMENT NO. 04084-08

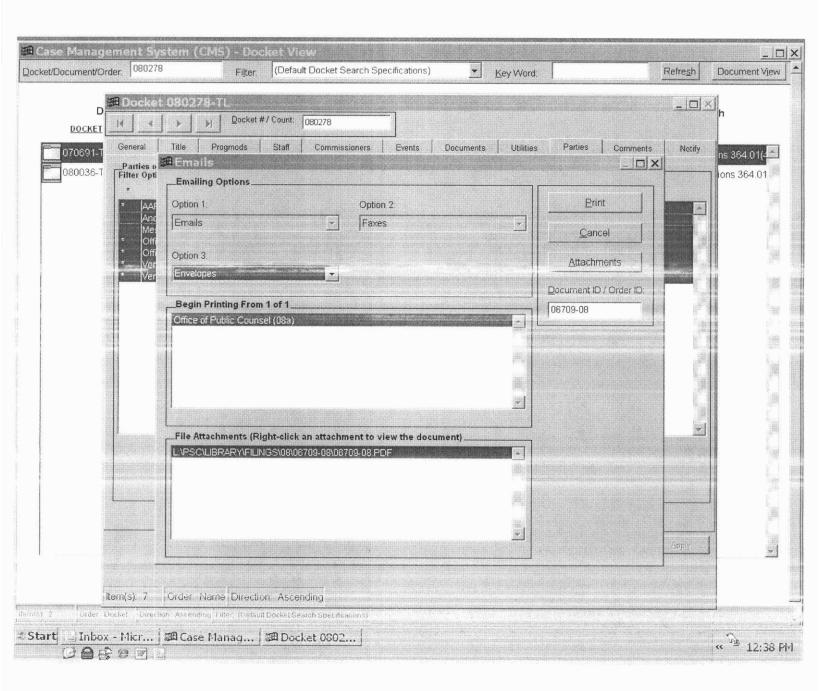
DISTRIBUTION:

NOTICE OF MEETING

1 faxed 1 mailed 5 emailed

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
AARP (Twomey 08)		miketwomey@talstar.com	No
Anchors Law Firm (08a)		vkaufman@asglegal.com	No
Messer Law Firm (08a)		fself@lawfla.com	No
Verizon Florida LLC	TL710	david.christian@verizon.com	No
Verizon Florida LLC. (08ALPHA)		de.oroark@verizon.com	No





Matilda Sanders

From:

Gloria Ross

Sent:

Monday, July 07, 2008 12:26 PM

To:

CLK - Orders / Notices

Cc: Subject: Lee Eng Tan Order / Notice Submitted

Date and Time:

7/7/2008 12:20:00 PM

Docket Number:

080278

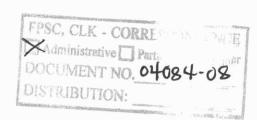
Filename / Path:

I:\080278\080278 Notice of Meeting 07 11 08.doc

Notice Type:

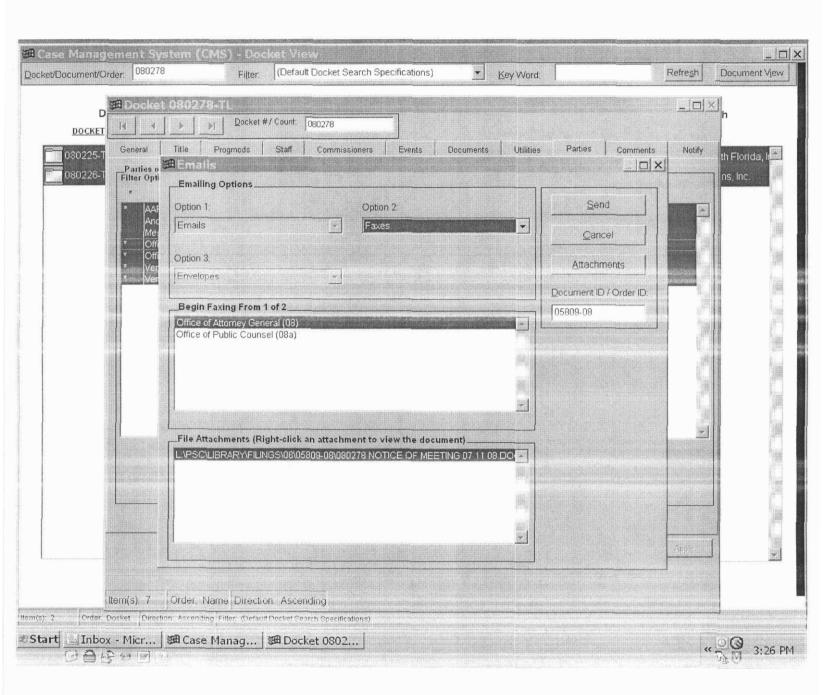
Memo for Issuance

Notice of Meeting



1 faxed 1 mailed 5 emailed

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
AARP (Twomey 08)		miketwomey@talstar.com	No
Anchors Law Firm (08a)		vkaufman@asglegal.com	No
Messer Law Firm (08a)		fself@lawfla.com	No
Verizon Florida LLC	TL710	david.christian@verizon.com	No
Verizon Florida LLC. (08ALPHA)		de.oroark@verizon.com	No



Dorothy Menasco

From:

Dorothy Menasco

Sent:

Monday, June 09, 2008 3:24 PM

To:

Matilda Sanders; Nonnye Grant; Hong Wang

Cc:

Kimberley Pena

Subject: Docket 080278

FPSC, CLK - CORRESPONDENCE

Administrative Parties Consumer

DOCUMENT NO. 04084-08

DISTRIBUTION:

I found a typo in the docket title for 080278. I changed "Joint Petition" to "Joint petition." I'll place a copy of this note in correspondence.

STATE OF FLORIDA

COMMISSIONERS: MATTHEW M. CARTER II, CHAIRMAN LISA POLAK EDGAR KATRINA J. MCMURRIAN NANCY ARGENZIANO NATHAN A. SKOP



OFFICE OF COMMISSION CLERK ANN COLE COMMISSION CLERK (850) 413-6770

Hublic Service Commission

ADMINISTRATIVE

May 16, 2008

Patricia A. Christensen, Attorney Office of Public Counsel c/o The Florida Legislature 111 West Madison Street, Room 812 Tallahassee, Florida 32399-1400

Re: Docket No. 080278-TL

Dear Ms. Christensen:

This will acknowledge receipt of a joint petition for show cause proceedings against Verizon Florida LLC for apparent violation of Rule 25-4.070, F.A.C., service availability, and impose fines, by the Office of the Attorney General, Citizens of the State of Florida, and AARP, which was filed in this office on May 15, 2008, and assigned the above-referenced docket number. Appropriate staff members will be advised.

Mediation may be available to resolve any dispute in this docket. If mediation is conducted, it does not affect a substantially interested person's right to an administrative hearing. For more information, contact the Office of General Counsel at (850) 413-6248 or FAX (850) 413-7180.

Office of Commission Clerk

cc: Bill McCollum, Attorney General Mike Twomey, AARP

DOCUMENT MEMPER-PAIR

Internet E-mail: contact@psc.state.fl.us

Section 1 - Office of Commission Clerk

Docket No. <u>080278-TL</u> Date Docketed: <u>05/15/2008</u>

Title: Joint Petition for show cause proceedings against Verizon Florida LLC for apparent violation of Rule 25-4.070, F.A.C., service availability, and impose fines, by the Office of the Attorney General, Citizens of the State of Florida, and AARP.

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Section 1 - Office of Commission Clerk

Docket No. <u>080278-TL</u> Date Docketed: <u>05/15/2008</u> Title: Joint petition for show cause proceedings against Verizon Florida LLC for apparent violation of Rule 25-4.070, F.A.C., service availability, and impose fines, by the Office of the Attorney General, Citizens of the State of Florida, and AARP.

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Section 1 - Office of Commission Cler!

Docket No. <u>080278-TL</u> Date Docketed: <u>05/15/2008</u> Title:

Joint petition for show cause proceedings against Verizon Florida LLC for apparent violation of Rule 25-4.070, F.A.C., service availability, and impose fines, by the Office of the

Attorney General, Citizens of the State of Florida, and AARP.

Company: Verizon Florida LLC

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Where panels are assigned the senior Commissioner is Panel Chairman:

Where one Commissioner, a Hearing Examiner or a Staff Member is

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Approved:

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Docket No. <u>080278-TL</u> Date Docketed: <u>05/15/2008</u> Title:

Joint petition for show cause proceedings against Verizon Florida LLC for apparent violation of Rule 25-4.070, F.A.C., service availability, and impose fines, by the Office of the

Attorney General, Citizens of the State of Florida, and AARP.

Company: Verizon Florida LLC

Official Filing Date: _ **Expiration:** Last Day to Suspend: _ Referred to: ADM CLK **ECR** (GCL) PIF SSC ("()" indicates OPR) Section 2 - OPR Completes and returns to CLK in 10 workdays. Time Schedule WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT Program Module B6 IT IS TENTATIVE AND SUBJECT TO REVISION. FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770 Staff Assignments Due Dates **OPR Staff** L Tan, A Teitzman 2 Current CASR revision level Previous Current 1. Staff Recommendation 10/16/2008 10/02/2008 2. Agenda 10/14/2008 10/28/2008 3. PAA Order 11/03/2008 11/17/2008 4. Close Docket or Revise CASR 10/01/2008 12/31/2008 5. 6. 7. Staff Counsel L Tan, A Teitzman 8. 9. 10. OCRs (RCP) K Curry, L Harvey 11. R Kennedy, D Mailhot 12. (SSC) R Moses. P Vickery 13. 14. 15. 16. 17. 18. 19. 20. 21. 22. 23. 24. 25. 26. 27.

Section 3 - Chairman Completes

Date filed with CLK: 10/06/2008

Staff Counsel

Recommended assignments for hearing

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Docket No. <u>080278-TL</u>

Date Docketed: 05/15/2008 Title:

Joint petition for show cause proceedings against Verizon Florida LLC for apparent violation of Rule 25-4.070, F.A.C.,

Company: Verizon Florida LLC

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Where one Commissioner, a Hearing Examiner or a Staff Member is

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Docket No. <u>080278-TL</u> Date Docketed: <u>05/15/2008</u>

Title:

Company: Verizon Florida LLC

Joint petition for show cause proceedings against Verizon Florida LLC for apparent violation of Rule 25-4.070, F.A.C., service availability, and impose fines, by the Office of the Attorney General, Citizens of the State of Florida, and AARP.

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Where panels are assigned the senior Commissioner is Panel Chairman:

Where one Commissioner, a Hearing Examiner or a Staff Member is

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Approved:

Docket No. 080278-TL Date Docketed: 05/15/2008 Title:

Joint petition for show cause proceedings against Verizon Florida LLC for apparent violation of Rule 25-4.070, F.A.C.,

Company: Verizon Florida LLC

service availability, and impose fines, by the Office of the Attorney General, Citizens of the State of Florida, and AARP.

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PSC/CLK015-C (Rev. 04/07)

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the identical panel decides the case.

assigned the full Commission decides the case.

Where panels are assigned the senior Commissioner is Panel Chairman:

Where one Commissioner, a Hearing Examiner or a Staff Member is

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* COMPLETED EVENTS

Approved:

Docket No. <u>080278-TL</u> Date Docketed: <u>05/15/2008</u> Title:

Company: Verizon Florida LLC

Joint petition for show cause proceedings against Verizon Florida LLC for apparent violation of Rule 25-4.070, F.A.C.

Customer Trouble Reports, and impose fines, by the Office of the Attorney General, Citizens of the State of Florida, and

AARP.

Official Filing	Date: pend:		E	xpiratio	n:		_						
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			4.	Notice o	f Prehea	ring and	d Hearing			S	AME	06/1	5/2009
			5.	Preheari	ng State	ments				S	AME	06/1	7/2009
			6.	Discover	y Action	s Comple	ete			S	AME	06/2	5/2009
			7.	Preheari	ng					S	AME	06/2	9/2009
Staff Counsel	L Tan, R Gervasi		8.	Transcri	pt of Pr	ehearing	Due			S	AME	07/0	1/2009
	A Teitzman			Preheari						S	AME	07/0	2/2009
				Hearing						S	AME	07/0	6/2009
				Transcri	pt of He	aring Du	ie			S	AME	07/20	0/2009
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	K Curry, L Harvey		13.	Staff Re	commenda	tion					AME		2/2009
	R Kennedy. L King	<u> </u>	14.	Agenda							AME		5/2009
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Section 3 - Chai	irman Completes			signment	s are as	follows	···	SRA		l		I	
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PSC/CLK015-C (Rev. 04/07)

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the identical panel decides the case.

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assigned the full Commission decides the case.

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Where panels are assigned the senior Commissioner is Panel Chairman:

Where one Commissioner, a Hearing Examiner or a Staff Member is

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Last Revised 02/24/2009 at 8:25 a.m.

Page 1 of 1

Commissioner Edgar X General Counsel X Commissioner Argenziano Commissioner Skop X Executive Director X Executive Director X Executive Director X Service/Safety/Consumer Asst. From: Office of Chairman Matthew Carter												
Docket Number:	080278-TL Joint	petition for show	cause proceedir	ngs against Verizon Florida LLC f	or apparent violation of Rule							
	25-4.070, F.A.C., C State of Florida, and	ustomer Trouble	Reports, and im	pose fines, by the Office of the At	torney General, Citizens of the							
1. Schedule Infor	mation											
Eve	nt	Former Date	New Date	Location / Room	Time							
Event Former Date New Date Location / Room Time Prehearing Conference 06/29/2009 Tallahassee / E-148 3:30 p 5:00 p. Hearing 07/06/2009 Tallahassee / E-148 9:30 a 5:00 p.												
Hearing			Tallahassee / E-148	9:30 a 5:00 p.								
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Remarks: OEP PS	C-09-0107-PCO-TL	was isssued 2/22	3/09.									

PSC/CHM 8 (09/2005)

Last Revised 03/17/2009 at 2:37 p.m.

Page 1 of 1

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	f Chairman Matthe				
	State of Florida, and	ustomer Trouble	cause proceeding Reports, and im	ngs against Verizon Florida LLC apose fines, by the Office of the A	for apparent violation of Rule ttorney General, Citizens of the
1. Schedule Info	ent	Former Date	New Date	Location / Room	Time
Meeting with Pa	arties		04/06/2009	Tallahassee / E-148	1:30 p 3:30 p.
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PSC/CHM 8 (09/2005)

Docket No. <u>080278-TL</u> Date Docketed: <u>05/15/2008</u> Title:

Company: Verizon Florida LLC

Joint petition for show cause proceedings against Verizon Florida LLC for apparent violation of Rule 25-4.070, F.A.C., Customer Trouble Reports, and impose fines, by the Office of the Attorney General, Citizens of the State of Florida, and

AARP.

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Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case. Where one Commissioner, a Hearing Examiner or a Staff Member is

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assigned the full Commission decides the case.

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Approved: Date:

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Last Revised 04/09/2009 at 3:05 p.m.

Page 1 of 1

X Commi X Commi X Commi X Executi	X Commissioner McMurrian X General Counsel X Commissioner Argenziano X Commissioner Skop X Commissioner Skop X Executive Director X Commissioner McMurrian X General Counsel X Court Reporter X Staff Contact - Rosanne Gervasi X Regulatory Compliance												
From: Office of	Chairman Matth	ew Carter											
Docket Number 1. Schedule Info	State of Florida, and	ustomer Trouble	cause proceeding Reports, and im	ngs against Verizon Florida LLC for pose fines, by the Office of the At	or apparent violation of Rule torney General, Citizens of the								
Ev	ent	Former Date	New Date	Location / Room	Time								
Prehearing Conf	ference	06/29/2009	Cancelled	Tallahassee / E-148	3:30 p 5:00 p.								
Hearing		07/06/2009	Cancelled	Tallahassee / E-148	9:30 a 5:00 p.								
Hearing		07/07/2009	Cancelled	Tallahassee / E-148	9:30 a 5:00 p.								
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Keep t	he "hold" on 10/15 pr	rehearing and 10/	29-30 hearing.										

PSC/CHM 8 (09/2005)

Last Revised 04/27/2009 at 9:57 a.m.

Page 1 of 1

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Eve		Former Date	New Date	Location / Room	Time
Prehearing Conf	erence		10/15/2009	Tallahassee / E-148	9:30 a 11:30 a.
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Remarks: OEP PS	SC-09-0244PCO-T	L issued 4/22/09.			

PSC/CHM 8 (09/2005)

Docket No. <u>080278-TL</u> Date Docketed: <u>05/15/2008</u> Title:

Where one Commissioner, a Hearing Examiner or a Staff Member is

assigned the full Commission decides the case.

PSC/CLK015-C (Rev. 04/07)

Company: Verizon Florida LLC

Joint petition for show cause proceedings against Verizon

Florida LLC for apparent violation of Rule 25-4.070, F.A.C., Customer Trouble Reports, and impose fines, by the Office of the Attorney General, Citizens of the State of Florida, and

04/23/2009

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Last Revised 10/05/2009 at 5:09 p.m.

Page 1 of 1

X Commis X Commis X Commis X Executiv	ssioner Edgar ssioner McMurria ssioner Argenziar ssioner Skop ve Director nformation Office	NO Strategic X Commiss X Regulato	Regulation orter act - Theresa Tan					
From: Office of Docket Number:	: 080278-TL Joint	petition for show	cause proceedir	ngs against Verizon Florida LLC f	or apparent violation of Rule			
	25-4.070, F.A.C., C State of Florida, and		Reports, and im	pose fines, by the Office of the At	torney General, Citizens of the			
1. Schedule Info		Former Date	New Date	Location / Room	Time			
Informal Meetin	g		10/07/2009	Tallahassee / G-262	2:00 p 5:00 p.			
2. Hearing/Preh	•	ent Informationer Assignment		Current Assi	gnments			
Hearing Officers	Commission		ing Staff	Commissioners	Hearing Staff Exam.			
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Prehearing Officer	Commission	oners		Commissioners				
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Remarks: Informa	al Meeting							

PSC/CHM 8 (09/2005)

Docket No. 080278-TL Date Docketed: 05/15/2008 Title:

Company: Verizon Florida LLC

Joint petition for show cause proceedings against Verizon Florida LLC for apparent violation of Rule 25-4.070, F.A.C., Customer Trouble Reports, and impose fines, by the Office of the Attorney General, Citizens of the State of Florida, and

AARP.

Official Filing Date: Last Day to Suspend:		Expiration:													
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Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

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Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

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Approved: Date:

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Page 1 of 1

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	25-4.070, F.A.C., C State of Florida, an	petition for show	v cause proceeding Reports, and im	ngs against Verizon Florida LLC pose fines, by the Office of the A	for apparent violation of Rule Attorney General, Citizens of the			
Ev	/ent	Former Date	New Date	Location / Room	Time			
Prehearing Con	ference	10/15/2009	Cancelled	Tallahassee / E-148	9:30 a 11:30 a.			
J		er Assignmen	ts	Current As				
<u>Hearing</u> <u>Officers</u>	ALL CT ED A	oners Hea Exa G SK NC	- 1 11	Commissioners ALL CT ED AG SK X	Hearing Staff Exam.			
Prehearing Officer	CT ED AG SK			CT ED AG SK NC A	.DM			
Remarks: Cance	l of Prehearing - only							

PSC/CHM 8 (09/2005)

Last Revised 10/26/2009 at 11:02 a.m.

Page 1 of 1

X Comm X Comm X New C X Execu X Public	nissioner Skop Commissioner tive Director	X Deputy Executive Director General Counsel Strategic Analysis & Gov. Affairs X Commission Clerk X Regulatory Compliance Extra X Service/Safety/Consumer Asst.						
Docket Numbe 1. Schedule Inf	25-4.070, F.A.C., C State of Florida, an	Customer Trouble	v cause proceeding Reports, and im	ngs against Verizon Florida L pose fines, by the Office of th	LC for apparent violation of Rule e Attorney General, Citizens of the			
E	vent	Former Date	New Date	Location / Room	Time			
Hearing		10/29/2009	Cancelled	Tallahassee / E-148	9:30 a 5:00 p.			
Hearing		10/30/2009	Cancelled	Tallahassee / E-148	9:30 a 5:00 p.			
2. Hearing/Pre	hearing Assignme	ent Information		Current A	Assignments			
Hearing Officers	Commission ALL CT ED AC	oners Hear Exar	- 1	Commissioner ALL CT ED AG SF	Exam,			
Prehearing Officer	CT ED AG SK	oners NC ADM		CT ED AG SK NC				
Remarks: Antici	ipated Settlement Agre	ement - hearing c	cancelled.					

PSC/CHM 8 (09/2005)

Docket No. <u>080278-TL</u> Date Docketed: <u>05/15/2008</u> Title:

Company: Verizon Florida LLC

Joint petition for show cause proceedings against Verizon Florida LLC for apparent violation of Rule 25-4.070, F.A.C., Customer Trouble Reports, and impose fines, by the Office of the Attorney General, Citizens of the State of Florida, and AARP.

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					commenda	tion				09/02	/2009	01/1	13/2010
		-	4.	Agenda						09/15	/2009	01/2	26/2010
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Staff Counsel	L Tan, R Gervasi		8.										
	J Morrow, A Teitz	man	9.										
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the identical panel decides the case.

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Where panels are assigned the senior Commissioner is Panel Chairman:

Where one Commissioner, a Hearing Examiner or a Staff Member is

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PSC/CLK015-C (Rev. 04/07)

* COMPLETED EVENTS

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Approved:

Date:

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Company: Verizon Florida LLC

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										Due i	Dates			
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PSC/CLK015-C (Rev. 04/07)

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Where one Commissioner, a Hearing Examiner or a Staff Member is

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Approved: