BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

In re: FPSC Review of Customer Damage
Claims of Florida's Four Major Investor-
Owned Utilities.

Docket No. Undocketed

Dated: January 12, 2009

AFFIDAVIT OF LAWRENCE MAZER IN SUPPORT OF PROGRESS ENERGY FLORIDA'S REQUEST FOR CONFIDENTIAL CLASSIFICATION

STATE OF FLORIDA

COUNTY OF PINELLAS

BEFORE ME, the undersigned authority duly authorized to administer oaths, personally appeared, Lawrence Mazer who being first duly sworn, on oath deposes and says that:

1.   My name is Lawrence Mazer I am over the age of 18 years old and I have been authorized by Progress Energy Florida (hereinafter "PEF" or the "Company") to give this affidavit in the above-styled proceeding on PEF's behalf and in support of PEF's Request for Confidential Classification. The facts attested to in my affidavit are based upon my personal knowledge.

2.   As the Associate General Counsel, I am responsible for the managing the customer claims and litigation function within PEF.

3.   PEF is seeking confidential classification for portions of the FPSC's Review of Customer Property Damage Claims of Florida's Four Investor-Owned Electric Utilities, PEF responses to Data Requests 1, 2 and 3, and information contained in Staff's audit workpapers. A detailed description of the confidential information at issue is

COM ____
ECR ____
GCL _J__
OPC ____
RCP _|__
SSC ____
SGA ____
ADM ____
CLK ____

contained in confidential Exhibit A to PEF's Request for Confidential Classification and

is outlined in PEF's Justification Matrix that is attached to PEF's Request for

Confidential Classification as Exhibit C. PEF is requesting confidential classification of

this information because it contains sensitive business information, the disclosure of

which would impair the Company's efforts to maintain confidentiality of its internal

processes.

4.	PEF has in place internal processes, targets and goals for its Claims Unit

including the process of how PEF evaluates and compensates customer claims. PEF must

ensure that sensitive business information, such as these internal processes of the Claims

Unit remain confidential. Absent such measures, PEF would run the risk that this

sensitive business information, such as these internal processes, percentages and the

dollar amounts of claims paid, could be made available to the public and that PEF's

competitive business interests would be jeopardized. Specifically, the disclosure of this

confidential information could adversely impact PEF's business interests because if such

information was disclosed, customers who had copies of PEF's policies could use such

information in an adverse manner and could adjust their behavior when filing claims,

thereby adversely affecting PEF's entire claims process. Disclosure of this information

could lead to the filing of fraudulent claims and at the very least cause PEF to incur

additional expenses to investigate the veracity of claims.

5.	PEF has incorporated within its business procedures and processes when

filing claims strict procedures that were established and are followed to maintain the

confidentiality of the documents provided, including restricting access to those persons

who need the information to assist the Company, and restricting the number of, and
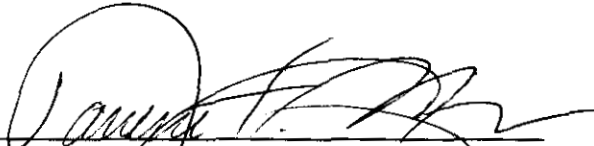
access to the information. At no time since establishing the information in question has the Company publicly disclosed this information. The Company has treated and continues to treat the information at issue as confidential. In the past, when similar information has been provided the PSC the Request for Confidential Classification has been granted.

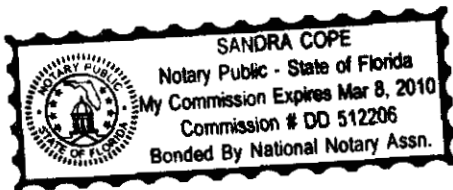6.   This concludes my affidavit.

Further affiant sayeth not.

Dated the __9__ day of January, 2009.

_____
(Signature)
Lawrence Mazer
Associate General Counsel-Claims
Legal Department
Progress Energy Florida
Post Office Box 14042
St. Petersburg, FL 33733

THE FOREGOING INSTRUMENT was sworn to and subscribed before me this
9ᵗʰ day of January, 2009 by Lawrence Mazer. He is personally known to me, or has
produced his _____ driver's license, or his _____
as identification.

_____
(Signature)
Sandra Cope
(Printed Name)
NOTARY PUBLIC, STATE OF FLORIDA

(AFFIX NOTARIAL SEAL)

3|8|10
(Commission Expiration Date)

_____
(Serial Number, If Any)