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# Public Service Commission

March 5, 2009

## STAFF'S FIRST DATA REQUEST

Martin S. Friedman, Esquire  
Rose, Sundstrom & Bentley, LLP  
2180 West State Road 434  
Sanlando Center Suite 2118  
Longwood, FL 32779

**Re: Docket No. 080249-WS – Application for increase in water and wastewater rates in Pasco County by Labrador Utilities, Inc.**

Dear Mr. Friedman:

Please provide staff with the following information to facilitate our review of Labrador Utilities, Inc.'s application.

1. Please provide all support documentation, including but not limited to, workpapers, bases, and/or assumptions for the pro forma expense adjustments reflected on MFR Schedule B-3, Page 1 of 3, Lines 39 through 54 and Page 2 of 3, Lines 1 through 7.
2. With regard to the "Tank maintenance and repair" project reflected on MFR Schedule B-10, Line 1, please provide the following:
  - a. a detailed statement why this project is necessary;
  - b. a copy any report or other documentation completed which reflect the findings or results from this project; and
  - c. a copy of all support documentation, including but not limited to, invoices, contracts, estimates, quotes, assumptions, workpapers, bases, and/or other documentation for the actual cost incurred from the commencement of the project to date and for the budgeted unamortized amount of \$46,204; and
  - d. state the primary operation and maintenance (O&M) expense account name and number that the Utility used to record this project in the 2007 test year, and, if more than one O&M expense account has been used to record this project, please provide a detail breakdown by amount and account of how the Utility's is recording this project in the test year.

DOCUMENT NUMBER - DATE

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3. The following items are related to Miscellaneous Service Charges. Please complete the following charts.

**Initial Connection and Normal Reconnection**

<u>Component</u>	<u>Normal Hours</u> <u>Hourly Rate</u>	<u>Normal Hours</u> <u>Typical Time</u>	<u>Normal Hours</u> <u>Total Cost</u>	<u>Description</u>
Clerical & Administrative Labor				
Labor to inspect facilities				
Labor to determine complaint resolution				
Transportation costs				
Computer services				
Overhead				
Etc...				
Total Costs				

**Initial Connection and Normal Reconnection (continued)**

<u>Component</u>	<u>After Hours</u> <u>Hourly Rate</u>	<u>After Hours</u> <u>Typical Time</u>	<u>After Hours</u> <u>Total Cost</u>	<u>Description</u>
Clerical & Administrative Labor				
Labor to inspect facilities				
Labor to determine complaint resolution				
Transportation costs				
Computer services				
Overhead				
Etc...				
Total Costs				

These costs above should address, in detail, the following components:

- a. Office costs associated with recording and processing a customer request for service, including labor, computer service, and postage.
- b. Office costs associated with receiving, recording and processing the subsequent customer request for termination of service and final bill, including labor, computer services and postage.
- c. Field costs associated with the inspection of a facility and connection of service including transportation, labor and meter reading expense.
- d. Field costs associated with the disconnection of service including transportation, labor, and meter reading expense.

- e. Overhead costs indirectly related to a specific job including a portion of general office facilities and equipment, supervision, insurance and small miscellaneous expenses required to support service activities.
- f. In addition, please provide the number of initial connections and reconnections during the preceding 12 months.
- g. Provide the above information for after hours rates as well.

**Premises Visit**

<u>Component</u>	<u>Normal Hours</u> <u>Hourly Rate</u>	<u>Normal Hours</u> <u>Typical Time</u>	<u>Normal Hours</u> <u>Total Cost</u>	<u>Description</u>
Clerical & Administrative Labor				
Labor to inspect facilities				
Labor to determine complaint resolution				
Transportation costs				
Computer services				
Overhead				
Etc...				
<b>Total Costs</b>				

<u>Component</u>	<u>After Hours</u> <u>Hourly Rate</u>	<u>After Hours</u> <u>Typical Time</u>	<u>After Hours</u> <u>Total Cost</u>	<u>Description</u>
Clerical & Administrative Labor				
Labor to inspect facilities				
Labor to determine complaint resolution				
Transportation costs				
Computer services				
Overhead				
Etc...				
<b>Total Costs</b>				

These costs above should address, in detail the following components:

- a. Office costs associated with receiving, recording and processing a customer request or complaint, including labor, and computer service.
- b. Field costs associated with the inspection of a facility and determination of complaint resolution including transportation and labor. This may include outside services.
- c. Field costs associated with the disconnection of service including transportation, labor, and meter reading expense.
- d. Overhead costs indirectly related to a specific job including a portion of general office facilities and equipment, supervision, insurance and small miscellaneous expenses required to support service activities.

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e. In addition, please provide the number of premises visits during the preceding 12 months.

f. Provide the above information for after hours rates as well.

Please submit the requested information to the Office of Commission Clerk by March 19, 2009. If you have any questions, please contact me by phone at (850) 413-6427 or by email at [cmouring@psc.state.fl.us](mailto:cmouring@psc.state.fl.us).

Sincerely,

A handwritten signature in black ink, appearing to read 'Curt Mouring', with a stylized flourish extending to the right.

Curt Mouring  
Regulatory Analyst

cc: Office of Commission Clerk  
Office of the General Counsel (Jaeger)  
Division of Economic Regulation (Bulecza-Banks, Mouring, Daniel, Fletcher, Rieger)