

REDACTED

ATTACHMENT B

PAYTEL
Florida Public Service Commission
Docket No. 060476-TL
Request for Confidential Classification
04/14/09

**REQUEST FOR CONFIDENTIAL CLASSIFICATION OF PAYTEL'S RESPONSES TO
COMMISSION STAFF'S DATA REQUEST TO PAYTEL DATED MARCH 13, 2009**

TWO REDACTED COPIES OF PAYTEL'S RESPONSES FOR PUBLIC DISCLOSURE

COM _____
ECR _____
GCL _____
OPC _____
RCP J
SSC _____
SGA _____
ADM _____
CLK _____

DOCUMENT NUMBER-DATE

03434 APR 15 8

FPSC-COMMISSION CLERK



VIA FEDERAL EXPRESS OVERNIGHT DELIVERY

Mr. Ray Kennedy
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

RE: FPSC Docket No. 060467-TL; Data Request-Operator Service (OS) Rate Caps

Dear Mr. Kennedy,

Enclosed is our response to Staff's Data Request regarding the cost of providing inmate telecommunications services for Pay Tel Communications, Inc. of the Southeast ("Pay Tel") in the State of Florida. Thank you for the opportunity to provide this information and for all of Staff's hard work in the above referenced proceeding.

As you know, our company provides inmate telecommunications services within the State of Florida. The Total Sales figures that we have provided in response to Staff's Data Request include an amount of [REDACTED] for a billing recovery fee. We were compelled to implement this fee several years ago, when BellSouth/AT&T dramatically increased the billing and collection rates that they charge to companies such as ours for billing our calls. Rather than increase the local collect call rates to the entire customer base, we felt that it was more equitable to allocate the increased expense only to those customers who chose to pay for their calls utilizing LEC billing, rather than other available billing/payment options. In this regard, Pay Tel offers its customers alternative billing options that would allow customers the use to our services at a discount without the increased LEC billing costs.

[REDACTED]

[REDACTED]. As such, Pay Tel would request that Staff consider allowing and recommending a single rate element of up to \$2.00 per customer/bill/month, in addition to the other rate elements comprising the Florida intrastate rate cap.

**PUBLIC DISCLOSURE
DOCUMENT**

Corporate / Sales: 1 866 729 8352
Fax: 1 336 346 1127

Customer Service: 1 800 729 8355
Fax: 1 800 776 8423

OPERATIONS: 1 800 729 0644
Fax: 1 336 855 8456
03434 APR 15 8

FPSC-COMMISSION CLERK

Mr. Ray Kennedy

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March 25, 2009

We also wish to bring to your attention that Pay Tel operates coin-operated pay telephones in Florida. [REDACTED]

Please let us know if there are any questions regarding this information or if we can be of any further assistance in this matter. Thank you.

Sincerely,



Vincent Townsend
President
Pay Tel Communications, Inc.
(336) 852-7419 ext. 227

VT/bp

Enclosure

PUBLIC DISCLOSURE

DOCUMENT

Total Cost of 0± Calls Originated from Payphones
How many payphones did you provide OSP services in Florida?
Total Number of 0± Calls Originated from Payphones
Total Number of Minutes Billed
Total Number of Local Calls Billed
Total Number of Person-to-Person Calls


Total Costs Hotel/Motel Calls
Total Number of Hotel/Motel Calls
Total Number of Minutes Billed
Total Number of Local Calls Billed
Average Cost Per Hotel/Motel Call

Total Costs Inmate Calls \$ [REDACTED]
Total Number of Inmate Calls [REDACTED]
Total Number of Minutes Billed [REDACTED]
Total Number of Local Calls Billed [REDACTED]
Average Cost Per Inmate Call \$ [REDACTED]

I am aware that, pursuant to Chapter 837.06, Florida Statutes, "Whoever knowingly makes a false statement in writing with the intent to mislead a public servant in the performance of his official duty shall be guilty of a misdemeanor of the second degree, punishable as provided in s. 775.082 and s. 775.083."

Title: Director of Regulatory Affairs

Name (Print): Tim Smith

Signature:  Date: 3/25/09

PUBLIC DISCLOSURE
DOCUMENT