



Dulaney L. O'Roark III
Vice President-General Counsel, Southeast Region
Legal Department

5055 North Point Parkway
Alpharetta, Georgia 30022
Phone 678-259-1449
Fax 678-259-1589
de.oroark@verizon.com

April 24, 2009 – VIA OVERNIGHT MAIL

Ann Cole, Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

RECEIVED-FPSC
09 APR 27 AM 9:57
COMMISSION
CLERK

Re: Docket No. 080278-TL
Joint Petition for show cause proceedings against Verizon Florida LLC for
apparent violation of Rule 25-4.070, F.A.C., Customer Trouble Reports, and
impose fines, by the Office of the Attorney General, Citizens of the State of
Florida, and AARP

Dear Ms. Cole:

Verizon Florida LLC ("Verizon") is submitting Document Nos. VZ 278-VZ 397, which are
copies of documents being produced to the Office of Public Counsel in this case.
Verizon considers these documents to be proprietary and confidential business
information and requests that the documents be treated confidentially in their entirety
pursuant to Section 364.183(1), Florida Statutes, and Rule 25-22.006(5), Florida
Administrative Code.

If there are any questions regarding this matter, please call me at (678) 259-1449.

Sincerely,

Dulaney L. O'Roark III

tas

COM _____
ECR 1 Enclosures
GCL 1
OPC 1 c: Parties of Record (via electronic mail)
RCP 1
SSC _____
SGA _____
ADM _____
CLK 1

This claim of confidentiality was filed by or on behalf of a
"telco" for Confidential DN 03882-09. The
document is in locked storage pending advise on handling. To
access the material, your name must be on the CASR. If
undocketed, your division director must provide written
permission before you can access it.

DOCUMENT NUMBER-DATE

0388 | APR 27 08

FPSC-COMMISSION CLERK

COMMISSIONERS:
MATTHEW M. CARTER II, CHAIRMAN
LISA POLAK EDGAR
KATRINA J. McMURRIAN
NANCY ARGENZIANO
NATHAN A. SKOP

STATE OF FLORIDA



OFFICE OF COMMISSION CLERK
ANN COLE
COMMISSION CLERK
(850) 413-6770

Public Service Commission

ACKNOWLEDGEMENT

DATE: April 23, 2009

TO: Dulaney L. O'Roark, III, Esquire/Verizon

FROM: Marguerite H. McLean, Office of Commission Clerk

RE: Acknowledgement of Receipt of Confidential Filing

This will acknowledge receipt of a **CONFIDENTIAL DOCUMENT** filed in Docket Number 080278-TL [DN 03882-09] or, if filed in an undocketed matter, concerning Document Nos. VZ 278-VZ 397, which are documents being produced to OPC; includes CD, and filed on behalf of Verizon Florida LLC. The document will be maintained in locked storage.

If you have any questions regarding this document, please contact Marguerite McLean, Deputy Clerk, at (850) 413-6770.