

Dulaney L. O’Roark III  
Vice President-General Counsel, Southeast Region  
Legal Department



5055 North Point Parkway  
Alpharetta, Georgia 30022  
Phone 678-259-1449  
Fax 678-259-1589  
[de.oroark@verizon.com](mailto:de.oroark@verizon.com)

May 8, 2009 – **VIA ELECTRONIC MAIL**

Ann Cole, Commission Clerk  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

Re: Docket No. 080278-TL  
Joint Petition for show cause proceedings against Verizon Florida LLC for  
apparent violation of Rule 25-4.070, F.A.C., Customer Trouble Reports, and  
impose fines, by the Office of the Attorney General, Citizens of the State of  
Florida, and AARP

Dear Ms. Cole:

Enclosed for filing in the above matter is Verizon Florida LLC’s Notice of Service of  
Second Supplemental Responses to Citizens’ First Request for Production of  
Documents (Nos. 1, 4, 5, 6, 7, 10, 14). Service has been made as indicated on the  
Certificate of Service. If there are any questions regarding this filing, please contact me  
at 678-259-1449.

Sincerely,

s/ Dulaney L. O’Roark III

Dulaney L. O’Roark III

tas

Enclosures

**BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION**

In re: Joint Petition for show cause proceedings ) Docket No. 080278-TL  
against Verizon Florida LLC for apparent violation of ) Filed: May 8, 2009  
Rule 25-4.070, F.A.C., Customer Trouble Reports, )  
and impose fines, by the Office of the Attorney )  
General, Citizens of the State of Florida, and AARP )  
\_\_\_\_\_ )

**NOTICE OF SERVICE OF VERIZON FLORIDA LLC'S  
SECOND SUPPLEMENTAL RESPONSES TO  
CITIZENS' FIRST REQUEST FOR PRODUCTION OF DOCUMENTS  
(NOS. 1,4,5,6,7,10,14)**

NOTICE IS HEREBY GIVEN that Verizon Florida LLC, by and through its undersigned counsel, has served its second supplemental responses to Citizens' First Request for Production of Documents (Nos. 1,4,5,6,7,10,14) via overnight mail on May 8, 2009 to Charles Beck, Deputy Public Counsel, Office of Public Counsel, c/o The Florida Legislature, 111 West Madison Street, Room 812, Tallahassee, FL 32399-1400.

A copy of this Notice was also sent via electronic mail on May 8, 2009 to the Office of the Commission Clerk. Further service on other parties of record is as set forth on the Certificate of Service, appended hereto.

Respectfully submitted on May 8, 2009.

By: s/ Dulaney L. O'Roark III  
Dulaney L. O'Roark III  
5055 North Point Parkway  
Alpharetta, Georgia 30022  
Phone: (678) 259-1449  
Fax: (678) 259-1589  
Email: [de.oroark@verizon.com](mailto:de.oroark@verizon.com)

Attorney for Verizon Florida LLC

## **CERTIFICATE OF SERVICE**

I HEREBY CERTIFY that copies of the foregoing were sent via electronic mail on May 8, 2009 to:

Adam Teitzman, Staff Counsel  
Lee Eng Tan, Staff Counsel  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850  
[ateitzma@psc.state.fl.us](mailto:ateitzma@psc.state.fl.us)  
[ltan@psc.state.fl.us](mailto:ltan@psc.state.fl.us)

Bill McCollum/Cecilia Bradley  
Office of Attorney General  
The Capitol – PL01  
Tallahassee, FL 32399-1050  
[cecilia.bradley@myfloridalegal.com](mailto:cecilia.bradley@myfloridalegal.com)

J. R. Kelly  
Patricia Christensen  
Charles Beck  
Office of Public Counsel  
c/o The Florida Legislature  
111 West Madison Street, Room 812  
Tallahassee, FL 32399-1400  
[kelly.jr@leg.state.fl.us](mailto:kelly.jr@leg.state.fl.us)  
[beck.charles@leg.state.fl.us](mailto:beck.charles@leg.state.fl.us)

Michael B. Twomey  
AARP  
P. O. Box 5256  
Tallahassee, FL 32314-5256  
[miketwomey@talstar.com](mailto:miketwomey@talstar.com)

s/ Dulaney L. O’Roark III