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May 8, 2009 - VIA ELECTRONIC MAIL

Vice President-General Counsel, Southeast Region

Ann Cole, Commission Clerk Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

Re: Docket No. 080278-TL

Joint Petition for show cause proceedings against Verizon Florida LLC for apparent violation of Rule 25-4.070, F.A.C., Customer Trouble Reports, and impose fines, by the Office of the Attorney General, Citizens of the State of Florida, and AARP

Dear Ms. Cole:

Dulaney L. O'Roark III

Legal Department

Enclosed for filing in the above matter is Verizon Florida LLC's Notice of Service of First Supplemental Responses to Staff's First Request for Production of Documents (Nos. 5, 10). Service has been made as indicated on the Certificate of Service. If there are any questions regarding this filing, please contact me at 678-259-1449.

Sincerely,

s/ Dulaney L. O'Roark III

Dulaney L. O'Roark III

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Enclosures

DOCUMENT NUMBER-DATE 04474 MAY-88 FPSC-COMMISSION CLERK

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION

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In re: Joint Petition for show cause proceedings against Verizon Florida LLC for apparent violation of) Rule 25-4.070, F.A.C., Customer Trouble Reports, and impose fines, by the Office of the Attorney General, Citizens of the State of Florida, and AARP

Docket No. 080278-TL Filed: May 8, 2009

NOTICE OF SERVICE OF VERIZON FLORIDA LLC'S FIRST SUPPLEMENTAL RESPONSES TO STAFF'S FIRST REQUEST FOR PRODUCTION OF DOCUMENTS (NOS. 5, 10)

NOTICE IS HEREBY GIVEN that Verizon Florida LLC, by and through its

undersigned counsel, has served its first supplemental responses to Staff's First Request

for Production of Documents (Nos. 5, 10) via overnight mail on May 8, 2009 to Lee Eng.

Tan, Staff Counsel, Florida Public Service Commission, 2540 Shumard Oak Boulevard,

Tallahassee, FL 32399-0850.

A copy of this Notice was also sent via electronic mail on May 8, 2009 to the Office

of the Commission Clerk. Further service on other parties of record is as set forth on the

Certificate of Service, appended hereto.

Respectfully submitted on May 8, 2009.

By: s/ Dulaney L. O'Roark III Dulaney L. O'Roark III 5055 North Point Parkway Alpharetta, Georgia 30022 Phone: (678) 259-1449 (678) 259-1589 Fax: Email: de.oroark@verizon.com

Attorney for Verizon Florida LLC

DOCUMENT NUMBER-DATE 04474 MAY-88

FPSC-COMMISSION CLERK

CERTIFICATE OF SERVICE

I HEREBY CERTIFY that copies of the foregoing were sent via electronic mail on May 8, 2009 to:

Adam Teitzman, Staff Counsel Lee Eng Tan, Staff Counsel Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850 <u>ateitzma@psc.state.fl.us</u> <u>Itan@psc.state.fl.us</u>

Bill McCollum/Cecilia Bradley Office of Attorney General The Capitol – PL01 Tallahassee, FL 32399-1050 cecilia.bradley@myfloridalegal.com

J. R. Kelly Patricia Christensen Charles Beck Office of Public Counsel c/o The Florida Legislature 111 West Madison Street, Room 812 Tallahassee, FL 32399-1400 <u>kelly.jr@leg.state.fl.us</u> <u>beck.charles@leg.state.fl.us</u>

> Michael B. Twomey AARP P. O. Box 5256 Tallahassee, FL 32314-5256 <u>miketwomey@talstar.com</u>

> > s/ Dulaney L. O'Roark III