

4.00 A GALLON OF 70 TO 100 DOLLARS A BARREL FOR  
OIL. WHY HASN'T OUR FUEL CHARGES DROPPED  
ACCORDINGLY. I WOULD VERY MUCH HAVE TO  
HEAR THEIR EXCUSE FOR THIS. YOU CAN  
COUNT ME AS ONE OF MANY OF DISATISFIED  
FLORIDA POWER & LIGHT CUSTOMERS.

THANKS FOR YOUR TIME  
& CONCERN IN THIS MATTER

Danny J Smith  
POB 101  
PIPESTEM, WA 98999

PS.

Attached is my latest bill from FPL  
BUT IT IS JUST LIKE MOST I HAVE RECEIVED

REGISTRATION CENTER

09 JUN 25 AM 7:13

Petition for increase in rates by  
**Florida Power & Light Company**

DOCKET NO. 080677-EI

RECEIVED-FPSC  
09 JUN 29 AM 9:22

COMMISSION  
CLERK

Name ROSE PHELAN  
Address 3231 SW 87th  
MIAMI, FL 33165

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809. Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

I am apposed to the increase. It's hard enough to make ends meet as it is. I'll be 91 years old in August. I live alone, pay all my bills first and live on what's left. But, the people without jobs & with families are much worse off than I am. My heart aches for them. You offer free 411 service for people with poor vision who cannot see read the phone book. I sent a letter, along with a letter from my retinal specialist, Dr. Philip Rosenfeld, at Bascom Palmer Eye clinic, two or three months ago. I have yet to hear from you. I might be served two or three times a year at the most, but I have yet to hear from you. What happened?

Sincerely yours,

Rose Phelan



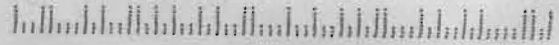
Mrs. Rose Phelan  
3231 SW 87th Ct  
Miami, FL 33165-4210

MIAMI, FL  
26 JUN 2009 5 L



Florida Public Service Commission  
Division of the Commission Clerk and Administrative Services  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

32399-0850 0001



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Petition for increase in rates by  
**Florida Power & Light Company**

DOCKET NO. 080677-EI

RECEIVED-FPSC

09 JUN 30 AM 8:41

COMMISSION  
CLERK

Name Lida Sanchez

Address 1451 SW 124<sup>th</sup> Ct

Miami, FL 33184

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

I'm here to support the work that FPL performs in the Community when there is a need that requires a quick response. Just like my organization we work side by side in the Community whether it is collecting money and goods for our troops in the Middle East or providing emergency services during storms. You see FPL employees getting involved and working and many of them volunteering to help the Community. I know and understand the difficulty that people are facing with today's economy but I believe that FPL is doing everything that they can to keep their cost down to help customers save energy and they are providing a program called Care to Share which helps families that are going through difficult times. I'm sure my clients, when they confront difficult situations, we have seen the suffering and the stress that hurricane victims go through when they lose their home and FPL is an essential part of bringing the Community back to life.

Fold and tape -- see back for address

FPL is a good partner and corporate citizen and they must be financially viable to continue serve. Date 06/25/09

Elda Sanchez  
1451 SW 124th Ct  
Miami, FL 33184

STAMP

Florida Public Service Commission  
Division of the Commission Clerk and Administrative Services  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

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Petition for increase in rates by  
**Florida Power & Light Company**

DOCKET NO. 080677-EI

RECEIVED-FPSC  
09 JUN 30 AM 8:41

COMMISSION  
CLERK

Name Jane Gilbert  
Address 5980 N. Bayshore Dr  
Miami, FL 33137

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809. Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

This is the wrong time to allow an increase in rates. Especially when that increase will not result in significant benefits to the public. I am an investor in FPL and I still think the request to increase ROI is too high in this economy.

Secondly I feel the cost benefit analysis on the 2 Nuclear reactors vs energy efficiency and renewable technology investments has not been adequate.

I would like to also see an evaluation of whether ~~the~~ expanding demand side management (energy efficiency and distributed renewables) should be performed by the utilities. This seems an inherent

conflict of interest and therefore likely not as effective as 2nd party energy projects

Fold and tape -- see back for address

Petition for increase in rates by  
**Florida Power & Light Company**

RECEIVED-FPSC

DOCKET NO. 080677-EI

09 JUN 30 AM 8:41

COMMISSION  
CLERK

Name Gray Read  
Address 6820 SW 64<sup>th</sup> Ct  
South Miami FL

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809. Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

The propose high-tension lines along U.S. 1  
~~is~~ is a vital threat to the community.

Many studies have shown a correlation  
between proximity to high voltage lines  
and incidence of cancer - particularly  
leukemia in children.

This risk is unacceptable

The line must be buried and shielded

Nothing less will protect our community.  
To neglect this safeguard ~~is~~ will  
be seen by the courts as negligence

My daughter attends school on US 1



Petition for increase in rates by  
**Florida Power & Light Company**

RECEIVED-FPSC  
09 JUN 30 AM 8:41

DOCKET NO. 080677-EI

COMMISSION  
CLERK

Name Robert A. Bridgman (Representing The Miami Trade Chamber of Commerce)  
Address 1900 N. Bayshore Dr suite 1811  
Miami, FL 33132

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809. Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

my Board asked me to appear at your public hearing today June 26, 2009. I would like to go on the record and state that FPL has been a solid corporate citizen in Miami Dade County. Their efforts regarding hurricane preparedness and awareness has been noble and effective. They have also demonstrated tremendous customer service during the rainy/hurricane season. They have also provided financial support to many organizations in the community to assist them in their every day course of running their business. FPL has shown that they are a conscious and publically concerned corporation and the service that they provide has been exceptional over the years!

Petition for increase in rates by  
**Florida Power & Light Company**

DOCKET NO. 080677-E1

RECEIVED-FPSC  
09 JUN 30 AM 8:41

COMMISSION  
CLERK

Name Samuel Koplowitz

Address 19955 WE 32nd apt H 2601

Aventura, FL 33180

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

FPL truly provides an outstanding service and most important customer service. Any time the power goes out which is understandable in FL ~~decrease~~ because of the magnitude and frequency of hurricanes, they are very fast to act and restore power. My ~~favorite~~ favourite aspect of this company is there website. ~~There~~ there is never a need to call, every request, question and answer can be found on the site. ~~even~~ ~~represent~~ This company really makes my life worry free when it ~~comes~~ comes to power in my home or office.



Petition for increase in rates by  
**Florida Power & Light Company**

RECEIVED-FPSC

09 JUN 30 AM 8:42

DOCKET NO. 080677-EI

COMMISSION  
CLERK

Name     Azalia Fajardo    

Address     4664 SW 160 Pl    

    Miami, FL 33185    

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

I am very pleased with the service that FPL provides. If the rate increase is to save us in rates in the long-term I support the increase. I am very pleased with the service FPL has provided. The last storm Miami encountered was horrible (Wilma) but having lived through many previous storms I can honestly say that FPL did an amazing job in restoring power quickly. If a rate increase is necessary for more technology advances I support FPL.



Petition for increase in rates by  
**Florida Power & Light Company**

DOCKET NO. 080677-EI

RECEIVED--FPSC

09 JUN 30 AM 8:42

COMMISSION  
CLERK

Name Paul Feldman  
Address 2750 NE 185 Street, Suite 303  
Aventura, FL 33180

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809. Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS
I feel that FPL is doing a great job!
People fail to realize the reliability and consistency of this company.
I personally witnessed the dependability of FPL in reconnecting power after a hurricane.
They are also very sympathetic to people in need. My friend was given extra time to pay its bill.

Petition for increase in rates by  
**Florida Power & Light Company**

DOCKET NO. 080677-EI

RECEIVED-FPSC  
09 JUN 30 AM 8:42

COMMISSION  
CLERK

Name Blair Dickert  
Address 950 Brickell Bay Drive Apt. 4803  
Miami, FL 33131

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809. Correspondence will be placed in the file of this docket.

**CONSUMER COMMENTS**

Florida Power & Light has always done an extraordinary job at performing its unique service. Although unfortunate and unforeseen power outages occur, Florida Power & Light has worked efficiently and effectively in restoring power. In my own personal experience, the company was always responsive to my needs and especially to my circumstances during the power outages during the hurricanes. In order to better serve the area, Florida Power & Light has replaced the main lines with concrete columns so as to proactively ensure power after an unfortunate storm. If rates need to be raised in order to effectuate this decision, <sup>as well as performing overall better service</sup> then Florida Power & Light should be allowed to do so. It is for the overall good of Florida and its citizens, and that fact should not be overlooked.





NAME: Mercedes Sanchez

ADDRESS: 135 W. 55<sup>th</sup> Street, Hialeah, FL 33137

PETITION: \$180.00 reimbursement from FPL.

RECEIVED-FPSC

09 JUN 30 AM 8:42

COMMISSION  
CLERK

FACTS:

I lived in this house since I bought it on April 1, 1970 until I became sick on October 2005. I spent in the hospital the last two weeks of October 2005 and more or less ten days in November in a rehabilitation place.

I lived over there with my family, at that moment, one big dog and four cats. My neighbor had them outside I used to live with them inside. Years before were ten dogs. Where I live now my family are one dog, one cat, five alley cats, pigeons and birds.

After I was discharged of the rehabilitation place I was told that I could not live by myself in the house and I moved to the apartment where I live.

I continued paying the water, power, insurance, taxes, cut the grass and a neighbor to take care of my family.

Nobody has lived in that house, except my family, until today.

FPL was billing me every month \$70, \$80, \$65 for two years. I believe in two occasions were \$100, \$152, that I paid because I wanted everything continue quite but one month the bill came for \$249 and I said no more. I called Customer Service to review that bill I did not pay attention to my petition. I jumped that bill and I continued paying what I usually was paying before that it was the same they were billing me *after the \$249*.

**In a few words, they cut service in the house a year and a half ago until today's day.**

The house is fenced and the front and back doors have a lock.

Mercedes Sanchez

Petition for increase in rates by  
**Florida Power & Light Company**

DOCKET NO. 080677-EI

RECEIVED--FPSC

09 JUL -6 AM 9:25

COMMISSION  
CLERK

Name Jacquelyn Caldwell  
Address 10005 SW 77 Court  
Miami FL 33156

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809. Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

FPL has always been very responsive to any outages after a storm... always returning power asap and informing the customers about the status of repair completions. Great job.



**Ms Jacquelyn Caldwell**  
10005 SW 77th Ct  
Miami, FL 33156



Florida Public Service Commission  
Division of the Commission Clerk and Administrative Services  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

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Petition for increase in rates by  
**Florida Power & Light Company**

DOCKET NO. 080677-E1

RECEIVED-FPSC  
09 JUL -6 AM 9:25  
COMMISSION  
CLERK

Name Elizabeth Leggett  
Address 2131 N.W. 171<sup>st</sup> Street  
Miami, Garden, Florida 33054

If you want to let the Public Service Commission know how you feel about  
you may fill out this comment form and return it by mail, or send a fax to 1-800  
Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

Responding to docket #, 080677-E1.  
I attended a portion of this meeting at the  
Miami Dade Library, but not insensitive to  
the rising costs of everything. I am just concerned  
that someone on a fixed income as I am will  
surely suffer more than we are now. Even on a  
fixed income, I do add a dollar or two sometimes on  
the "Can to share" program realizing there are people,  
less fortunate than I am.

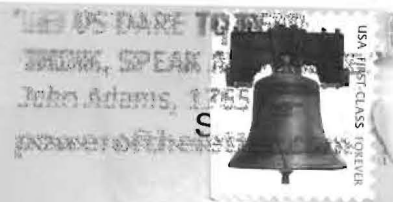
Thank you for allowing me to voice my concerns  
by mail.

Respectfully,  
Mrs Elizabeth Leggett



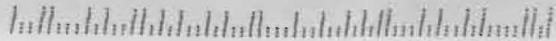
Elizabeth Leggett  
2131 NW 171st St.  
Miami Gardens, FL 33056

SOUTH FLORIDA PDC  
FL 330  
02 JUL 2009 PM 1 L



Florida Public Service Commission  
Division of the Commission Clerk and Administrative Services  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

32399-0850



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## Katie Ely

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**From:** Ruth McHargue  
**Sent:** Wednesday, July 08, 2009 12:58 PM  
**To:** Katie Ely  
**Cc:** Dorothy Menasco; Ann Cole; Cheryl Bulecza-Banks  
**Subject:** FW: 3058284515 1005, FAX 1 page(s)

**Attachments:** FAX.TIF



FAX.TIF (17 KB)

FPL rate protest

-----Original Message-----

**From:** Fax Server [mailto:FaxAdmins@psc.state.fl.us]  
**Sent:** Thursday, July 02, 2009 1:01 PM  
**To:** Consumer Contact  
**Subject:** 3058284515 1005, FAX 1 page(s)

You have received a new fax. This fax was received by Fax Server. The fax is attached to the message. Open the attachment to view your fax.

### Received Fax Details

-----  
**Received On:** 7/2/2009 1:00:50 PM  
**Number of Pages:** 1  
**From (CSID):** 3058284515  
**From (ANI):** 1005  
**Sent to DID:** 8504136362

**Duration of Fax:** 0:00:27  
**Transfer Speed:** 14400

**Received Status:** Success  
**Number of Errors:** 0  
**Port Received On:** IPF\_PORT\_0012  
-----

Petition for Increase in rates by  
**Florida Power & Light Company**

DOCKET NO. 080677-E1

Name Farach Baldelomar-Bernardin

Address 700 NW 179 St.  
Miami FL 33016

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809. Correspondence will be placed in the file of this docket.

**CONSUMER COMMENTS**

I believe that there should be a middle ground between an excessive increase to the tax payers without compromising FPL's excellent service and reputation. My hope is that the Public Service Commission analyses all possible options prior to making a decision.

Petition for increase in rates by  
**Florida Power & Light Company**

DOCKET NO. 080677-EI

RECEIVED-FPSC  
09 JUL 10 AM 9:27  
COMMISSION  
CLERK

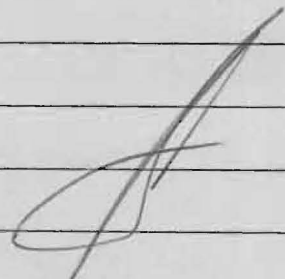
Name Juan C Gonzalez  
Address 300 Almeria Ave  
COMI Gables FL 33134

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809. Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS

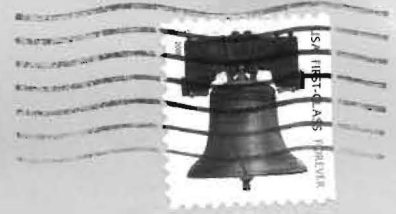
I can tell all who inquired that FPL has in the past provided me & my Employer excellent service during an outage or any other service interruptions in the past.

I also feel that with great service we must contribute somewhat to the new service requirements that is being provided to existing & new homes, condos, ect





JUAN GONZALEZ  
C/O BILL USSERY MOTORS  
300 Almeria Ave  
CORAL GABLES, FLA, 33134



Florida Public Service Commission  
Division of the Commission Clerk and Administrative Services  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

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Petition for increase in rates by  
**Florida Power & Light Company**

DOCKET NO. 080677-EI

RECEIVED-FPSC  
09 JUL 10 AM 9:28  
COMMISSION  
CLERK

Name Sr Carratala Ugalde

Address 1127 SW 79 Avenida 33444

Mia Fl

If you want to let the Public Service Commission know how you feel about this case, you may fill out this comment form and return it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

**CONSUMER COMMENTS**

My service is good. During hurricane service came back fast. Good company.

Conatafo Ugaldé  
1127 SW 79 Avenida  
Miami, Fla, 33144

MIAMI, FL 33144

08 JUL 2009 PM 2 T



Florida Public Service Commission  
Division of the Commission Clerk and Administrative Services  
2540 Shumard Oak Boulevard  
Tallahassee, Florida 32399-0850

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