Your locally owned Community Bank Serving all of Highlands County n9 Jul -6 AH 9:2 Heartland



24 hour banking 1-877-626-1300 Time and Tengerature?

www.heartlandnh.com COMMISSION National Bank 080353-WU

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THE PUBLIC SERVICE COMMISSION ATTN: ANN COLE, DOC# 080353-WU 2540 SHUMARD OAK BLVD TALLAHASSEE FL 32399-7019

Page

Account Number: Date:

06/30/09

1 of 1

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## **BUSINESS MMIA**

Account Number		Statement Dates 6/01/09 thru	6/30/09
Previous Balance	5,369.42	Days in the statement period	30
1 Deposits/Credits	6,992.94	Average Ledger	11,429
Checks/Debits	,00	Average Collected	10,730
Service Charge	.00	Interest Earned	2.20
Interest Paid	2.20	Annual Percentage Yield Earned	0.25 %
Ending Balance	12,3 <del>64</del> .56	2009 Interest Paid	3.08

## Deposits and Additions

Date	Description	Amount	Date	Description	Amount:
6/05	REGULAR DEPOSIT	6,992.94	6/30	INTEREST PAID 30 DAYS	2.20

#### **Daily Balance Information**

Date	Balance	Date	Balance	Date	Balance	Date	Balance
6/01	5,369.42	6/05	12.362.36	6/30	12.364.56		

#### **Interest Rate Summary**

Date	Rate
5/31	.25%

IMPORTANT: PLEASE EXAMINE THIS STATEMENT OF YOUR ACCOUNT AND THE ENCLOSED ITEMS AT ONCE, IF NO ERROR IS REPORTED TO US WITHIN 14 DAYS, THIS STATEMENT WILL BE CONSIDERED CORRECT.

DATE OR NUMBER AMOUNT		
	g - 40 M 3-Up	
Y		
	CHECKBOOK RECONCILIATION  ENTER BALANCE THIS STATEMENT ADD RECENT DEPOSITS (NOT CREDITED ON THIS STATEMENT)  TOTAL \$	Diago
	SUBTRACT  CHECKS OUTSTANDING  BALANCE	
		SHOULD AGREE WITH YOUR CHECKBOOK BALANCE AFTER DEDUCTING CHARGES AND ADDING CREDITS INCLUDED ON THIS STATEMENT, BUT NOT SHOWN IN YOUR CHECKBOOK.
TOTAL		

#### INQUIRIES ABOUT YOUR DIRECT DEPOSIT

If you have arranged to have direct deposits made to your account at least once very 60 days from the same person or company, you can call us to find out whether the deposit has been made. See below for the correct phone number.

## IN CASE OF ERRORS OR QUESTIONS ABOUT YOUR ELECTRONIC TRANSFER

If you think your statement or receipt is wrong or if you need more information about a transfer on the statement or receipt, telephone us or write us (see below for the correct phone number and address) as soon as you can. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared. Please include the following information:

- (1) Your name and account number.
- (2) Description of the error or the transfer you are unsure about and an explanation as clearly as you can why you believe there is an error or why you need more information.
- (3) The dollar amount of the suspected error.

We will investigate your complaint and will correct any error promptly. If we take more the 10 business days to do this, we will recredit your account for the amount you find is in error, so that you will have use of the money during the time it takes us to complete our investigation.

## IN CASE OF ERROR OR QUESTIONS CONCERNING YOUR STATEMENT CALL OR WRITE:

863-453-6000 Heartland National Bank 800 West Main Street Avon Park, FL 33825-3608 863-386-1322 Heartland National Bank 5033 U.S. Hwy. 27 North Sebring, FL 33870-1220 863-386-1300 Heartland National Bank 320 US Hwy 27 North Sebring, FL 33870-2147

863-699-1300 Heartland National Bank 600 US Hwy 27 North Lake Placid, FL 33852-7939

# **Notice Of Privacy Practices**

Important Information About the Personal Data your Bank Collects, and How It Is Used



## **Avon Park**

800 West Main Street 33825 (863) 453-6000 • FAX: (863) 453-8500

Sebring North 5033 U.S. Hwy. 27 North 33870 (863) 386-1322 • FAX: (863) 386-0891

## Sebring

320 U.S. Highway 27 North 33870-2147 (863) 386-1300 • FAX: (863) 386-1302

## Lake Placid

600 U.S. Highway 27 North 33852-7939 (863) 699-1300 • FAX: (863) 699-9709

## **24 HOUR BANKING** 1-877-626-1300

Time and Temperature

**WEB SITE** www.heartlandnb.com To assure the continued privacy and confidentiality of your personal financial information, your bank observes these practices and procedures:

## **Information We Collect**

We collect nonpublic information about you from some or all of the following sources:

- · Information we receive from you on applications or other forms, such as your name, address, social security number, assets and income.
- · Information about your transactions with us, our affiliates, or others such as your account balance, payment history, parties to transactions and credit card usage; and,
- Information we receive from a consumer reporting agency, such as your creditworthiness and credit history.

#### Information We Disclose

We do not disclose any nonpublic personal information about our customers and former customers to affiliates or non-affiliated third parties except as permitted by law. We may disclose all of the information we collect as described above to companies that perform marketing services on our behalf or to other financial institutions with whom we have joint marketing agreements.

## Our Security Measures

We restrict access to nonpublic information about you to those employees who need to know that information to provide products or services to you. We maintain physical, electronic and procedural safeguards that comply with Federal regulations to guard your nonpublic personal information.

Customers and members of the public may receive copies of this notice of privacy practices by contacting us.

This notification meets the notification requirements of the joint regulatory agencies' final rules on privacy of consumer information. 15 USC, 6801.