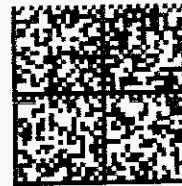


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**FLORIDA PUBLIC SERVICE COMMISSION  
COMMISSION CONFERENCE AGENDA**

**CONFERENCE DATE AND TIME:** Tuesday, August 18, 2009, 9:30 a.m.

**LOCATION:** Betty Easley Conference Center, Joseph P. Cresse Hearing Room 148

**DATE ISSUED:** August 7, 2009

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**NOTICE**

Persons affected by Commission action on certain items on this agenda may be allowed to address the Commission, either informally or by oral argument, when those items are taken up for discussion at this conference. These items are designated by double asterisks (\*\*) next to the agenda item number.

To participate informally, affected persons need only appear at the agenda conference and request the opportunity to address the Commission on an item listed on agenda. Informal participation is not permitted: (1) on dispositive motions and motions for reconsideration; (2) when a recommended order is taken up by the Commission; (3) in a rulemaking proceeding after the record has been closed; or (4) when the Commission considers a post-hearing recommendation on the merits of a case after the close of the record. The Commission allows informal participation at its discretion in certain types of cases (such as declaratory statements and interim rate orders) in which an order is issued based on a given set of facts without hearing.

See Rule 25-22.0021, F.A.C., concerning Agenda Conference participation and Rule 25-22.0022, F.A.C., concerning oral argument.

To obtain a copy of staff's recommendation for any item on this agenda, contact the Office of Commission Clerk at (850) 413-6770. There may be a charge for the copy. The agenda and recommendations are also accessible on the PSC Website, at <http://www.floridapsc.com>, at no charge.

Any person requiring some accommodation at this conference because of a physical impairment should call the Office of Commission Clerk at (850) 413-6770 at least 48 hours before the conference. Any person who is hearing or speech impaired should contact the Commission by using the Florida Relay Service, which can be reached at 1-800-955-8771 (TDD). Assistive Listening Devices are available in the Office of Commission Clerk, Betty Easley Conference Center, Room 110.

Video and audio versions of the conference are available and can be accessed live on the PSC Website on the day of the Conference. The audio version is available through archive storage for up to three months after the conference.

Agenda for  
Commission Conference  
August 18, 2009

**ITEM NO.**

**CASE**

5

**Docket No. 080641-TP** – Initiation of rulemaking to amend and repeal rules in Chapters 25-4 and 25-9, F.A.C., pertaining to telecommunications.

**Rule Status:** Adoption - Adoption should not be deferred.

**Commissioners Assigned:** All Commissioners  
**Prehearing Officer:** Skop

**Staff:** GCL: Cowdery, Miller, Cibula  
RCP: Mailhot, Salak, Kennedy  
ECR: Hewitt  
SSC: Moses

**Issue 1:** Should the Commission adopt changes to proposed Rules 25-4.0185, Periodic Reports, 25-4.066, Availability of Residential Service, 25-4.070, Customer Trouble Reports for Residential Service, 25-4.073, Answering Time for Residential Service, and 25-4.110, Customer Billing for Local Exchange Telecommunications Companies, F.A.C., based on comments filed by Joint Petitioners and by CWA?

**Recommendation:** The Commission should adopt some, but not all, of Joint Petitioners' suggested changes to proposed Rules 25-4.0185, 25-4.066, 25-4.070, 25-4.073, and 25-4.110, as set forth in Attachment A in staff's memorandum dated August 6, 2009. The Commission should not adopt CWA's suggested changes to proposed Rule 25-4.070.

**Issue 2:** Should the Commission adopt changes to proposed Rule 25-4.083, Florida Administrative Code, as suggested by the FCTA?

**Recommendation:** No, the Commission should not adopt FCTA's suggested changes to proposed Rule 25-4.083, F.A.C.

**Issue 3:** Should this docket be closed?

**Recommendation:** Yes.