State of Florida



Hublic Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: August 28, 2009

TO: ALL PARTIES AND INTERESTED PERSONS

FROM: Lee Eng Tan, Senior Attorney

RE: Docket 080278 –TL – Joint petition for show cause proceedings against Verizon

Florida LLC for apparent violation of Rule 25-4.070, F.A.C., Customer Trouble Reports, and impose fines, by the Office of the Attorney General, Citizens of the

State of Florida, and AARP.

There will be a meeting in the above-referenced docket at the following time and place:

4:00 p.m., September 1, 2009 Room 262, Gerald Gunter Building 2540 Shumard Oak Boulevard Tallahassee, Florida

The purpose of this meeting is to discuss settlement negotiations and other aspects of this docket.

If settlement of the case or a named storm or other disaster requires cancellation of the proceedings, Commission staff will attempt to give timely direct notice to the parties. Notice of cancellation will also be provided on the Commission's website (http://www.psc.state.fl.us/) under the Hot Topics link found on the home page. Cancellation can also be confirmed by calling the Office of the General Counsel at 850-413-6199.

TLT

DOCUMENT NUMBER - DATE

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FPSC-COMMISSION CLERK