## 5555 Hilton Ave., Suite 415 Baton Rouge, LA 70808 Telephone: 225-214-4414 Fax: 225-214-4111

## Image Access, Inc. d/b/a NewPhone

September 10, 2009 Ms Ann Cole Office of Commission Clerk Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, Florida, 32399-0850

RE: Refund Report - Docket No. 090106-TX - Order No. PSC-09-0268-PAA-TX

Dear Ms Cole,

This final refund report is in accordance with the orders in Docket No. 090106-TX regarding over billing on the TASA fees. Of the total refund of \$2,277.45, \$674.32 was refunded to 394 customers and \$1,603.13 is unrefundable.

I trust this fulfills our obligation under the orders issued by the Commission.

If there is anything else you require, please let me know. Thanks.

Sincerely,

President

DOCUMENT NUMBER-DATE

09487 SEP 148

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