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December 17, 2009

VIA: Certified Mail, Return Receipt Requested

Aloha Utilities
6515 Perrine Ranch Road
New Port Richey, FL 34655

Attn: Steve Watford

Re: Progress Energy's Lighting Service

Dear Mr. Watford:

In an attempt to respond to inquiries from the Florida Public Service Commission regarding billings being rendered to certain residents of Pasco County relative to Progress Energy's lighting service, Sally Judah, Manager, Lighting Solutions, has made repeated attempts to communicate with you. To date, we have not been able to discuss this matter with you despite our multiple attempts to do so.

Please call me or have your legal counsel contact me as soon as possible upon receipt of this letter. Your prompt response would be greatly appreciated.

Sincerely,

John T. Burnett
Associate General Counsel

JTB/emc

cc: Florida Public Service Commission
Sally Judah

Progress Energy Florida, Inc.
P.O. Box 14042
St. Petersburg, FL 33733

DOCUMENT NUMBER-DATE

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