Commissioners: Nancy Argenziano, Chairman Lisa Polak Edgar Nathan A. Skop David E. Klement Ben A. "Steve" Stevens III



DIVISION OF REGULATORY ANALYSIS BETH W. SALAK DIRECTOR (850) 413-6600

## Hublic Service Commission

April 9, 2010

Mr. Floyd R. Self Messer, Caparello & Self, P.A. P.O. Box 15579 Tallahassee, Florida

**Re:** Docket Nos. 090507-TP and 090510-TP, T-Mobile Petitions for Eligible Telecommunications Carrier (ETC) Status in the State of Florida

Dear Mr. Self:

Staff is seeking additional information regarding the T-Mobile applications for ETC designation referenced above. Please provide a written response to each of the questions in this second data request on or before April 23, 2010.

T-Mobile may avail itself of the statutory confidential provisions of Section 364.183, Florida Statutes, and Rule 25-22.006, Florida Administrative Code, if it believes it is necessary to comply with this data request.

If you have any questions, please contact Jim Polk at (850) 413-6510 or Bob Casey at (850) 413-6974. Thank You.

Sincerely,

FPSC-COMMISSION CLERK

COLMENT MUNDER-DATE

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**NPR 12** 

Beth Salak Director

BWS/jsp Enclosure

cc: Division of Regulatory Analysis (Trapp, Casey, Polk) Office of General Counsel (Murphy, Teitzman) Docket Nos. 090507-TP and 090510-TP

- 62. In reference to data request and response No. 1 and No. 40: It appears that Lifeline selfcertification is allowed in North Carolina. T-Mobile's information on USAC's Web site states "You will be asked for proof of your eligibility by submitting a form signed under penalty of perjury that you receive benefits from or a copy of any dated document which verifies your participation in one of the qualifying programs listed above." What is the difference in this statement and self-certification, which T-Mobile states North Carolina doesn't have?
- 63. In reference to data request and response No. 7: Has T-Mobile provided a copy of its petition to the affected tribal governments and tribal regulatory authorities?
- 64. In reference to data request and response No. 20: Why does the T-Mobile information page on the USAC Web site state "You may find more information about Lifeline and other telephone services available from T-Mobile USA, Inc. at http://www.t-mobile.com/" if no Lifeline information is available there?
- 65. In reference to data request and response No. 24: How will T-Mobile comply with Section 364.10(3)(e), Florida Statutes, which states "An eligible telecommunications carrier may not refuse to connect, reconnect, or provide Lifeline service because of unpaid toll charges or nonbasic charges other than basic local exchange service?"
- 66. In reference to data request and response No. 32: Does T-Mobile have the ability to serve Creole customers or process Lifeline applications in Creole?
- 67. In reference to data request and response No. 37: Please clarify if T-Mobile is proposing to offer a \$13.50 discount to Lifeline customers on only one package or on any bundled package offering of T-Mobile? If the Lifeline customer were to add on "texting", would they still receive a \$13.50 discount?
- 68. In reference to data request and response No. 38: Please provide all locations where eligible Lifeline applicants can receive or request T-Mobile Lifeline applications. Will T-Mobile create a Florida-specific Lifeline application which shows Florida's qualifying programs?
- 69. In reference to data request and response No. 39: How can a customer receive a Lifeline discount at the point of sale? Also, please expand on how <u>annual verifications will be accomplished for each Lifeline customer</u>.
- 70. In reference to data request and response No. 40: Please explain why T-Mobile had only \$11 per month (trued-up) in Lifeline reimbursement for North Carolina from May 2009 through December 2009 (which translates into one Lifeline customer)? Please provide what T-Mobile's commitment to Florida's Lifeline program will be if designated as an ETC. Provide T-Mobile's five-year marketing plan to enroll eligible Florida consumers in the Lifeline program, and indicate the projected Lifeline enrollment for a five-year period.
- 71. In reference to data request and response No. 48c: How will T-Mobile comply with 47 C.F.R. §54.201(4)(d) which requires ETCs to offer the required services "throughout the service area for which designation is received?"
- 72. In reference to data request and response No. 50: Please provide T-Mobile's five-year Service Improvement Plan for Florida. Indicate what facilities are planned and the location of those planned facilities. Is T-Mobile willing to commit to use all high costs funds received for Florida in Florida wire centers in which it is designated in?
- 73. In reference to data request and response No. 41: What notification will Lifeline customers receive when their minutes are about to be used up and overage charges will kick in? Will the Lifeline customer's line go to soft dial tone with only 911 capability when the monthly minutes are used up? The sample Lifeline service agreement provided in response to data

request No. 41 shows "1<sup>st</sup> Month Charges" in the last column. Please explain how this figure was calculated.

74. Is there any information in T-Mobile's petition or any T-Mobile responses to staff data requests that need to be updated?