



RECEIVED-FPSC

10 SEP 16. PM 3:17

September 15, 2010

VIA OVERNIGHT DELIVERY

COMMISSION CLERK

Mrs. Beth Salak
Director - Competitive Markets & Enforcement
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399

100401 TP

Re: Evercom Systems, Inc.
Company Name Change Notification

Dear Mrs. Salak:

Please find enclosed on behalf of Evercom Systems, Inc. ("Evercom") an original and one copy this correspondence regarding a name change for Evercom Systems, Inc. ("Evercom"). The Company has also included an original and one copy of the following documents: the Company's informational Rate Schedule in its entirety reflecting the new name and including all original pages, Department of State Certificate reflecting the new name, and sample letter notifying the facilities the Company serves of the change in name.

Evercom Systems, Inc. is authorized to provide Interexchange Telecommunications Services under Certificate No. 3123 and Pay Telephone Services Under Certificate No. 5541 (Docket 981151-TP) within the state of Florida. By this correspondence Evercom is providing notification to the Florida Public Service Commission that it is changing its name to Securus Technologies, Inc. This name change does not constitute a change in management, merger, transfer of assets or sale of the Company, nor will Florida customers experience any change in their rates or service as a result of the change in name. Evercom further requests that the fictitious name of "Correctional Billing Services" be removed from Certificate No. 3123 as this name is no longer registered with the Department of State. The Company respectfully requests that this filing become effective on October 1, 2010.

Evercom sincerely appreciates your attention to this matter. Please date stamp the enclosed additional copy of this correspondence and return it in the enclosed pre-addressed stamped envelope. Should you have questions regarding this filing, please contact Erin L. Curry, Regulatory Analyst, at (972) 277-0395 or ecurry@securustech.net. You may also contact the undersigned at (972) 277-0319.

- COM
APA
ECR
GCL
RAD
SSC
ADM
OPC
CLK

Respectfully submitted,

[Signature of Curtis L. Hopfinger]

Curtis L. Hopfinger
Director, Government & Regulatory Affairs

DOCUMENT NUMBER 100401
07783 SEP 16 09
FPSC-COMMISSION CLERK

cc: Office of the Commission Clerk
Florida Public Service Commission

RATE SCHEDULE FOR:

SECURUS TECHNOLOGIES, INC.
14651 Dallas Parkway, Suite 600
Dallas, Texas 75254
(972) 277-0300

Applying to Intrastate

Services Between Points

In the State of Florida

Effective: October 1, 2010

By: Curtis L. Hopfinger, Director – Regulatory & Government Affairs
14651 Dallas Parkway, Suite 600
Dallas, Texas 75254

SERVICES AND RATE SCHEDULE**General**

Service is offered to Inmates of Correctional Institutions in Florida. Securus Technologies, Inc.'s ("Securus") service provides automated operator assisted calling for collect calls. Responsibility for payment of charges for calls must be accepted by the Called Party. At the discretion of the institution's administration, service may be limited or restricted for reasons of fraud prevention, security or control.

Charges for calls on Securus's service are computed and billed individually for each call placed through the Company. Rates vary by time of day and day of week. Charges also vary based on call duration. Calls are billed based on usage of Securus's service. No installation charges or fixed monthly recurring charges apply.

Timing of Calls

- Long distance usage charges are based on actual usage of Securus's network. Timing of a call begins when the Called Party accepts the charges for the call.
- Chargeable time for a call ends upon disconnection by either party.
- The minimum call duration and initial period for billing purposes is one minute.
- Unless otherwise specified in this Rate Schedule, for billing purposes usage is measured and rounded to the next higher full minute.
- No charges apply for incomplete calls or for calls to called parties who do not accept charges for the call (calls are terminated upon the Called Party's refusal to accept responsibility for charges.)

Effective: October 1, 2010

By: Curtis L. Hopfinger, Director – Regulatory & Government Affairs
14651 Dallas Parkway, Suite 600
Dallas, Texas 75254

SERVICES AND RATE SCHEDULE, CONTINUED

Institutional Collect-Only Calling Service

Institutional operator assisted service allows Inmates to place collect calls through an automated call processing system. The call processing system prompts the Inmate and the called party such that the call is completed without live operator assistance. Calls are placed on a collect-only basis to the called party. If a call is not accepted within five (5) seconds of the automated voice recording prompt, the automated recording is replayed a second time. If an acceptance digit is not received five (5) seconds after the second recording is completed, the call is terminated by Securus's system.

A number of special blocking and screening capabilities are available with institutional operator services provided by Securus. These capabilities allow Institutions to control Inmate access to telecommunications services, reduce fraudulent use of the Company's services, and eliminate harassing calls to persons outside the Institution.

For services provided to Inmates of Institutions, the following special conditions apply:

- Calls to "900", "976" or other pay-per-call services are blocked by Securus.
- At the request of the Institution, Securus may block Inmate access to toll-free numbers (e.g., 800, 888) and dialing sequences used to access other carriers or operator service providers (e.g., 950-XXXX, 10XXXX).
- At the request of the Institution, Securus may block Inmate access to "911", "411", or local operators reached through "0-" dialing.
- At the request of the Institution, Securus may block Inmate access to specific telephone numbers.
- At the request of the Institution, Securus may block or terminate Inmate calls that utilize any form of call forwarding arrangement (3-way calling, call forwarding, remote call forwarding) or any other arrangement that would mask or alter the telephone number or location of the actual termination of an inmate call.
- Availability of Securus's services may be restricted by the Institution to certain hours and/or days of the week.

Effective: October 1, 2010

By: Curtis L. Hopfinger, Director – Regulatory & Government Affairs
14651 Dallas Parkway, Suite 600
Dallas, Texas 75254

SERVICES AND RATE SCHEDULE, CONTINUED

Institutional Collect-Only Calling Service, Continued

- At the request of the Institution, no notices or signage concerning the Company's services will be posted with its instruments. Information concerning Securus's services is provided to the administration of each Institution where the Company's services are offered. Inmates may obtain information regarding rates and charges by requesting such information from the Institution's administration.
- At the request of the Institution, Securus may impose time limits on local and long distance calls placed using its services.
- At the request of the Institution, equipment may be provided which permits monitoring of Inmate calls by legally authorized government officials.

Effective: October 1, 2010

By: Curtis L. Hopfinger, Director – Regulatory & Government Affairs
14651 Dallas Parkway, Suite 600
Dallas, Texas 75254

SERVICES AND RATE SCHEDULE, CONTINUED

Automated Operator Service Charges

All automated operator assisted calls are subject to operator service charges. These charges apply on a per call basis and will be added to the usage charges on the bill for service.

Institutional Collect-Only Calling Service

Securus Local Service

The local per call rate is deregulated.

Securus Intra & InterLATA Service

Rates are applicable regardless of mileage or time of day.

- A. Usage Charges:**
 - Prison Collect Per Minute Rate: \$0.30

- B. Per Call Service Charge:**
 - Operator Station Collect: \$1.75

Standardized Intrastate Inmate Rates – standardized rates, no higher than the following, are available to all facilities. Surcharges and per minute rates apply regardless of time of day or type of call.

Per Call Surcharge: \$3.00
Per Minute Rate: \$0.31

Effective: October 1, 2010

By: Curtis L. Hopfinger, Director – Regulatory & Government Affairs
14651 Dallas Parkway, Suite 600
Dallas, Texas 75254

SERVICES AND RATE SCHEDULE, CONTINUED

SECUREvoice™/Voice Biometrics

SECUREvoice™/Voice Biometrics provides validation of inmate personal identification numbers (PINs) through voice verification technology for purposes of improved security and reduced potential of fraud and consumer harassment by inmates. Where installation of SECUREvoice™/Voice Biometrics is requested by confinement facilities, a per call service charge of \$0.25 applies in addition to all applicable message charges, operator assistance service charges and other miscellaneous service charges.

Bill Statement Fee

An undiscountable bill statement fee of \$2.49 may be applied to an end user's local exchange carrier bill in each month in which collect calls from confinement facilities are billed, regardless of the number of calls accepted. The bill statement fee is a monthly charge to recover some of the company's expenses associated with calls from confinement facilities served by the company and that are billed through local exchange carriers. No fee will be assessed in any month if no collect calls are accepted. This fee will not be assessed on end users that prepay for their services or those that are directly billed by the company.

Return Check Charge

A return check charge of \$15.00 will be assessed for checks returned for insufficient funds. Any applicable return check charges will be assessed according to the terms and conditions of the Company or its billing agent and pursuant to Florida law.

Credit Card/Check-by-Phone Payment Processing Fee

A payment processing fee in the amount of \$6.95 is applicable to credit card payments and check-by-phone payments submitted to the Company. This fee does not apply to payments mailed to the company or submitted via a customer's online banking service.

Late Fee

A late fee of 1.5% monthly will be charged on any past due balances beginning 30 days from the mailing date of the bill.

Effective: October 1, 2010

By: Curtis L. Hopfinger, Director – Regulatory & Government Affairs
14651 Dallas Parkway, Suite 600
Dallas, Texas 75254

SERVICES AND RATE SCHEDULE, CONTINUED**Prepaid Service**Prepaid Calling Cards and Debit Accounts

Where offered by the Confinement Facility, Inmates may either purchase a Prepaid Calling Card or set up a Prepaid Debit Account for calls made by the Inmate User or Authorized User. Prepaid Calling Cards and Debit Accounts provide an alternative method to make calls and are designed for those Inmates who prefer to prepay for their calls. Calls are made by dialing a special access dialing sequence that connects directly to the Company's network at the Confinement Facility. A valid Authorization Code must be entered to access the account.

The Company's system automatically informs the Inmate User or Authorized User of the Prepaid Balance remaining on the Prepaid Calling Card or in the Prepaid Debit Account, and provides prompts to place the call by entering the destination telephone number with area code. Network usage is deducted from the Prepaid Balance on a real time basis as the call progresses. Applicable state taxes and fees are included in the rates and charges for the calls made. On Prepaid Calling Card and Prepaid Debit Account calls, when the Prepaid Balance is one minute prior to depletion, the Inmate User or Authorized User will be interrupted with such an announcement.

Prepaid Calling Card and Debit Account services are available twenty-four (24) hours a day, seven (7) days per week to all terminating locations serviced. Access to such telephone services by an Inmate User may be subject to time-of-day and usage restrictions imposed by individual Confinement Facilities. No minimum service period applies. For debiting purposes, call timing is rounded up to the nearest one (1) minute increment. Usage charges are computed and rounded up to the nearest one (1) cent on a per call basis. Prepaid Balances are not charged for incomplete calls.

Prepaid Calling Cards

The Confinement Facilities that offer the option of Prepaid Calling Cards may purchase Prepaid Calling Cards directly from the Company. Inmates then purchase the Cards from authorized personnel at the Confinement Facilities. The Company does not engage in direct monetary transactions with the Inmate. The Inmate may purchase a Prepaid Calling Card in denominations determined by the Confinement Facility. Prepaid Calling Cards are offered only to Inmates at Confinement Facilities and not to the general public. Prepaid Calling Cards are valid for one hundred eighty (180) days from the date of first usage. Unused Prepaid Balances may be used by the Inmate User or Authorized User following release from the Confinement Facility only through the Company's network by dialing a special toll free access number which automatically connects the call to the Company's network. Unused Prepaid Balances are not refundable nor may Prepaid Calling Cards be replenished upon the depletion of the Prepaid Balance. Inmates may purchase additional cards, as permitted by their Confinement Facility.

Effective: October 1, 2010

By: Curtis L. Hopfinger, Director – Regulatory & Government Affairs
14651 Dallas Parkway, Suite 600
Dallas, Texas 75254

SERVICES AND RATE SCHEDULE, CONTINUED

Prepaid Service, Continued

Prepaid Calling Cards and Debit Accounts, Continued

Prepaid Debit Accounts

For a Prepaid Debit Account, the Inmate may set up the account through the Confinement Facility administrators with an initial payment typically through the Inmate's commissary account, in those Confinement Facilities where this service is available. Upon the depletion of the Prepaid Balance, the Prepaid Debit Account may be replenished by depositing funds into the Account via the Confinement Facility administrator. Prepaid Debit Accounts are considered dormant if there is no activity for one hundred eighty (180) days following the last call made. Inactive accounts will be removed from the Company's system. In conjunction with their release from the Confinement Facility, the Inmate may request a refund from the Confinement Facility administrator.

AdvanceConnect Accounts

End Users who prefer to pay in advance for Collect Calls that originate from Confinement Facilities, or else if the End User's local exchange carrier does not have a billing and collection agreement with the Company or its intermediary, may set up an AdvanceConnect Account with the Company with a minimum initial fifty dollar (\$50) payment. The Account is set up with the initial payment and may be replenished by the End User. Applicable state taxes and fees are calculated and deducted from the balance at the conclusion of the call.

When the balance in an AdvanceConnect Account reaches twenty dollars (\$20) or below, the End User will receive an automated courtesy call from the Company notifying the End User with such an announcement. If the End User's balance reaches zero prior to replenishment of the Account, the End User will be blocked from receiving further calls from any Confinement Facility served by the Company until the balance is replenished or an alternative billing arrangement is made.

The End User may request a refund of the available balance in the AdvanceConnect Account either by written request to the Company or by contacting the Company at its toll free telephone number once the End User verifies certain account information. Any such unused balances will expire in one hundred eighty (180) days following the last call made, unless the balance is either fully depleted or a refund has been requested. No refunds of unused balances will be issued after the expiration date.

AdvanceConnect Account service is available twenty-four (24) hours a day, seven (7) days a week to all terminating locations served. Access to such services by the Inmate User may be subject to time-of-day and usage restrictions imposed by individual Confinement Facilities. No minimum service period applies. For debiting purposes, call timing is rounded up to the nearest one (1) minute increment. Usage charges are computed and rounded up to the nearest one (1) cent on a per call basis. Balances are not charged for incomplete calls.

Effective: October 1, 2010

By: Curtis L. Hopfinger, Director – Regulatory & Government Affairs
14651 Dallas Parkway, Suite 600
Dallas, Texas 75254

SERVICES AND RATE SCHEDULE, CONTINUED**Prepaid Service, Continued**

Wireless Administration Fee – a monthly fee of \$1.99 is applicable to any AdvanceConnect account with a wireless telephone number included as a number authorized to receive calls. This fee applies once per month, per account regardless of the number of wireless telephone numbers authorized. The fee amount will be deducted from the AdvanceConnect account balance on a monthly basis as long as a wireless number remains on the AdvanceConnect account. As of the initial effective date of this fee, existing AdvanceConnect accounts with existing authorized wireless numbers will be Grandfathered and the Wireless Administration Fee will not apply. If an existing AdvanceConnect account adds or changes a wireless number on the account, the Wireless Administration Fee will apply going forward.

Prepaid Services Rates

The rates listed below are applicable to the Company's Prepaid Services. For billing purposes, call timing is rounded up to the next full minute increment after a minimum initial period of one (1) minute. No time of day, holiday or volume discounts apply.

Prepaid Calling Cards and Debit Accounts**Option 1**

PER MINUTE USAGE CHARGE \$0.50

Option 2

Rates and charges for prepaid calling services are provided at a ten percent discount off standard operator assisted collect call rates.

Option 3

Rates and charges for prepaid calling services are provided at the standard contracted collect call rates applicable to the facility requesting prepaid services.

AdvanceConnect Accounts

The rates for AdvanceConnect Accounts are the same as those for automated Collect Call service.

Effective: October 1, 2010

By: Curtis L. Hopfinger, Director – Regulatory & Government Affairs
14651 Dallas Parkway, Suite 600
Dallas, Texas 75254



August 25, 2010

FLORIDA DEPARTMENT OF STATE
Division of Corporations

SECURUS TECHNOLOGIES, INC.
14651 DALLAS PARKWAY
SUITE 600
DALLAS, TX 75254US

Re: Document Number F97000004630

The Amendment to the Application of a Foreign Corporation for EVERCOM SYSTEMS, INC. which changed its name to SECURUS TECHNOLOGIES, INC., a Delaware corporation authorized to transact business in Florida, was filed on August 24, 2010.

The certification you requested is enclosed. To be official, the certification for a certified copy must be attached to the original document that was electronically submitted and filed under FAX audit number H10000190006.

Should you have any questions regarding this matter, please telephone (850) 245-6050, the Amendment Filing Section.

Tracy L Lemieux
Regulatory Specialist II
Division of Corporations

Letter Number: 710A00020416

State of Florida



Department of State

I certify the attached is a true and correct copy of the Amendment to the Application of a Foreign Corporation, filed on August 24, 2010, for EVERCOM SYSTEMS, INC. which changed its name to SECURUS TECHNOLOGIES, INC., a Delaware corporation authorized to transact business in Florida, as shown by the records of this office.

I further certify the document was electronically received under FAX audit number H10000190006, and this certificate issued in accordance with section 15.16, Florida Statutes, and authenticated by the code noted below.

The document number of this corporation is F97000004630.

Authentication Code: 710A00020416-082510-F97000004630-1/1

Given under my hand and the
Great Seal of the State of Florida,
at Tallahassee, the Capital, this the
Twenty-fifth day of August, 2010



Dawn K. Roberts
Dawn K. Roberts
Secretary of State

PROFIT CORPORATION
APPLICATION BY FOREIGN PROFIT CORPORATION TO FILE AMENDMENT TO
APPLICATION FOR AUTHORIZATION TO TRANSACT BUSINESS IN FLORIDA
(Pursuant to s. 607.1504, F.S.)

SECTION I
(1-3 MUST BE COMPLETED)

F97000004630

(Document number of corporation (if known))

1. Evercom Systems, Inc.
(Name of corporation as it appears on the records of the Department of State)

2. Delaware (Incorporated under laws of) 3. September 3, 1997
(Date authorized to do business in Florida)

SECTION II
(4-7 COMPLETE ONLY THE APPLICABLE CHANGES)

4. If the amendment changes the name of the corporation, when was the change effected under the laws of its jurisdiction of incorporation? August 2, 2010

5. Securus Technologies, Inc.
(Name of corporation after the amendment, adding suffix "corporation," "company," or "incorporated," or appropriate abbreviation, if not contained in new name of the corporation)

(If new name is unavailable in Florida, enter alternate corporate name adopted for the purpose of transacting business in Florida)

6. If the amendment changes the period of duration, indicate new period of duration.

(New duration)

7. If the amendment changes the jurisdiction of incorporation, indicate new jurisdiction.

(New jurisdiction)

8. Attached is a certificate or document of similar import, evidencing the amendment, authenticated not more than 90 days prior to delivery of the application to the Department of State, by the Secretary of State or other official having custody of corporate records in the jurisdiction under the laws of which it is incorporated.

D. J. Reinhold
(Signature of a director, president or other officer - if in the hands of a receiver or other court appointed fiduciary, by that fiduciary)

Dennis J. Reinhold
(Typed or printed name of person signing)

VP, Gen Counsel and Secretary
(Title of person signing)

Delaware

The First State

I, JEFFREY W. BULLOCK, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY THAT THE SAID "EVERCOM SYSTEMS, INC.", FILED A CERTIFICATE OF AMENDMENT, CHANGING ITS NAME TO "SECURUS TECHNOLOGIES, INC.", THE SECOND DAY OF AUGUST, A.D. 2010, AT 4:13 O'CLOCK P.M.

AND I DO HEREBY FURTHER CERTIFY THAT THE AFORESAID CORPORATION IS DULY INCORPORATED UNDER THE LAWS OF THE STATE OF DELAWARE AND IS IN GOOD STANDING AND HAS A LEGAL CORPORATE EXISTENCE NOT HAVING BEEN CANCELLED OR DISSOLVED SO FAR AS THE RECORDS OF THIS OFFICE SHOW AND IS DULY AUTHORIZED TO TRANSACT BUSINESS.

2788631 8320

100835889

You may verify this certificate online
at corp.delaware.gov/authvar.shtml




Jeffrey W. Bullock, Secretary of State
AUTHENTICATION: 8177210

DATE: 08-17-10

Date: 08/12/2010
Receipt Number: 3283144
Amount Paid: \$37.00

AMENDMENT

RECEIVED
AUG 12 2010
Utah Div. of Corp. & Comm. Code



State of Utah
DEPARTMENT OF COMMERCE
Division of Corporations & Commercial Code
Application Amending Authority to Conduct Affairs or Registration

Non-Refundable Processing Fee: Check Here If:

- Foreign Profit Corporation \$37.00
- Foreign Nonprofit Corporation \$37.00
- Foreign Limited Partnership \$37.00
- Foreign Limited Liability Company \$37.00

File Number: _____

If the business name has changed its name in the home state, a copy of the Certificate of Amendment or a certified copy of the amendment must accompany this application.

1. Check either or both of the following which apply:

- The name of the entity is changing its name in Utah to the new name of the corporation in the home state.
- The name of the entity is being changed in Utah to comply with Utah State Insurance Regulations.

2. Amending the business name:

Current Name in Utah: Evercom Systems Inc.

Name of Home State: Delaware

Business entity name in home state: Securus Technologies, Inc.

*The entity shall use as its name in Utah: Securus Technologies, Inc

If the name is not available in Utah the corporation shall use _____

*The entity shall use its name as set forth, unless this name is not available.

3. Amending the duration of the business existence

The businesses period of duration is changed to: _____

4. Purpose of the business _____

5. Amending the state or country of incorporation/registration

The entity's state or country of incorporation/registration is changed to: _____

6. Under penalties of perjury, I declare this Application to Amend the Certificate of Authority or Registration to be, to the best of my knowledge and belief, true and correct.

Dennis J. Reinhold
Dennis J. Reinhold Signature

VP, General Counsel and Secretary
Title

August 9, 2010
Date

Under GRAMA (63-2-201), all registration information maintained by the Division is classified as public record. For confidentiality purposes, you may use the business entity physical address rather than the residential or private address of any individual affiliated with the entity.

Mailing/Faxing Information: www.corporations.utah.gov/contactus.html Division's Website: www.corporations.utah.gov

08-12-10P04:21 RCVD

State of Utah
Department of Commerce
Division of Corporations and Commercial Code
I hereby certified that the foregoing has been filed
and approved on this 12 day of August, 2010
In this office of this Division and hereby issued
This Certificate thereof.

Examiner: J. Swanson Date: 8-17-10



Kathy Berg
Kathy Berg
Division Director

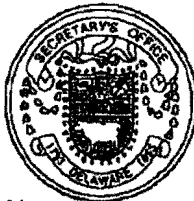
Delaware

PAGE 1

The First State

I, JEFFREY W. BULLOCK, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY THE ATTACHED IS A TRUE AND CORRECT COPY OF THE CERTIFICATE OF AMENDMENT OF "EVERCOM SYSTEMS, INC.", CHANGING ITS NAME FROM "EVERCOM SYSTEMS, INC." TO "SECURUS TECHNOLOGIES, INC.", FILED IN THIS OFFICE ON THE SECOND DAY OF AUGUST, A.D. 2010, AT 4:13 O'CLOCK P.M.

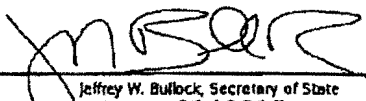
A FILED COPY OF THIS CERTIFICATE HAS BEEN FORWARDED TO THE KENT COUNTY RECORDER OF DEEDS.



2788631 8100

100793626

You may verify this certificate online
at corp.delaware.gov/authvar.shtml


Jeffrey W. Bullock, Secretary of State
AUTHENTICATION: 8148215

DATE: 08-02-10

State of Delaware
Secretary of State
Division of Corporations
Delivered 04:12 PM 08/02/2010
FILED 04:13 PM 08/02/2010
SRV 100793626 - 2788631 FILE

CERTIFICATE OF AMENDMENT OF CERTIFICATE OF INCORPORATION
OF
EVERCOM SYSTEMS, INC.

(hereinafter called the "corporation"), a corporation organized and existing under and by virtue of the General Corporation Law of the State of Delaware, does hereby certify:

1. The name of the corporation is Evercom Systems, Inc.
2. The certificate of incorporation of the corporation is hereby amended by changing the First Article thereof so that, as amended, said Article shall be and read as follows:

First: The name of the corporation is Securus Technologies, Inc.

3. The amendment of the certificate of incorporation herein certified has been duly adopted in accordance with the provisions of Sections 228 and 242 of the General Corporation Law of the State of Delaware.

Executed on this 28th day of July, 2010.

/s/ Dennis J. Reinhold
Dennis J. Reinhold, Vice President, General
Counsel and Secretary



SECURUSTM
TECHNOLOGIES

[Date]

[Title] [First Name] [Last Name]
[Facility Address Line 1]
[Facility Address Line 2]
[City], [State] [ZIP]

Re: Evercom Systems, Inc. Name Change

Dear [Title] [Last Name]:

We are very pleased to inform you that Evercom Systems, Inc. is changing its name to **Securus Technologies, Inc.** This is a name change only. This is neither a merger nor a transfer of assets among companies. This name change will not affect the services you or inmate friends and family receive in anyway. You and friends and family will continue to work with the very same people at our company and there will be no change in any contact telephone numbers.

We have filed for all required document changes at both state and federal agencies. Over the next few weeks the "branding" of calls will be changed to the Securus name and, as we work with our billing agents, the name on customer bills will also be changed to the Securus name.

For your records, we have included a W-9 form for Securus Technologies, Inc. We recommend you retain this letter with your Evercom Systems, Inc. service contract as our official notice of our name change.

Should you have any questions, please feel free to contact your Securus Account or Territory Manager, [TM Name], at [TM Telephone Number].

As always, we will continue to provide you and the inmates' friends and family members with the best service and as many programs as possible to assist in managing all calling activity.

Thank you,

Robert Pickens
Chief Operating Officer
Securus Technologies, Inc.