

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-
COMMISSION CLERK

DATE: October 20, 2010
TO: Ann Cole, Commission Clerk - PSC, Office of Commission Clerk
FROM: Mark Long, Chief Advisor to Commissioner Graham
RE: Communication Received in Docket No. 100149 - Application for Increase in Water Rates in Lee County by Ni Florida, LLC.

This office has received the attached letter from Genevieve Dunleavy regarding the above-noted docket.

The correspondence has not been viewed or considered in any way by Commissioner Graham. Under the terms of the advisory opinion from the Commission on Ethics (issued July 24, 1991 as CEO 91-31-July 19, 1991), the following letter does not constitute an ex parte communication by virtue of the fact that it was not shown to the Commissioner. Because it is not deemed to be an ex parte communication, it does not require dissemination to parties pursuant to the provisions of section 350.042, Florida Statutes. However, in such cases Commissioner Graham has requested that a copy of the correspondence be placed in the record of the above-referenced docket.

ML/ba

Attachment

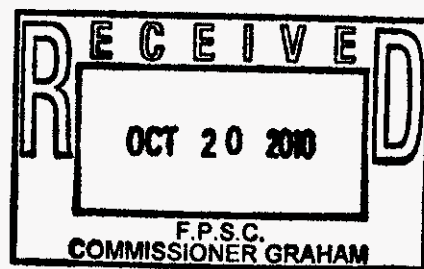
DOCUMENT NUMBER DATE

08793 OCT 21 09

FPSC-COMMISSION CLERK

9001 Flamingo Circle
North Fort Myers
Florida 33903

Florida Public Service Commission
Division of the Commission Clerk and Administrative Services
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850



Dear Commissioner Graham:

I am a resident in an over 55 Manufactured Home Community in North Fort Myers where NI, Florida recently became the company providing our water service. Two weeks ago the Public Service Commission hearing was held in our Park. While the gentleman representing that Commission were very knowledgeable and very courteous, they had been sent out to do a job and did not have the information necessary to do that job. Many times when asked a question, the answer was "we have asked for further information on that topic from NI, Florida". This was very frustrating for us as residents seeking answers to our questions. If the investigations had not been completed why was the hearing being held and why had the interim rates been approved prior to completing the investigation into the validity of the increase?

This company is seeking an 86.4% increase in our rates. We live in Lee County and are surrounded by two very large municipalities providing residents with water-- Those in Fort Myers are to receive an increase of 9% and those in Cape Coral a 8.25 % increase. While this is way above the CPI coupled with the fact that there will be no increase in Social Security, at least those increases are palatable. The NI, Florida increase is absolutely obscene. Are they doing this because by asking for something so ludicrous, they will be happy if they get between 30-50%?

We are a small community of 710 Manufactured homes. NI, Florida is part of a larger conglomerate and therefore we apparently are being asked to absorb their operating costs which will trickle down from their Corporate offices in Texas as well as supporting an office in Hudson, Florida where we submit our bills.

While we are willing to pay our fair share of the cost of providing us clean, safe water, this country is in an economic crisis and people are being asked to "live responsibly and within our means" -- should this not apply to Corporate as well?

I urge you to look very closely at NI Florida's request and keep our community and its residents in mind. Within the past year you already granted a 46% increase to the sewer company which services our Community. Our residents did not participate in that hearing as we were not informed personally as Ni Florida informed us, but since we missed its public announcement as it was printed in our paper, we did not have a chance to have our feelings known.

Thank you, in advance, for considering our senior Community and its needs.

Sincerely,

Genevieve Dunleavy

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