

Aqua Utilíties Florida, Inc. 2228 Capital Circle NE, Ste. 2A Tallahassee, FL 32308 RECEIVED-FPSC

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COMPLISSION CLERK

November 9, 2010

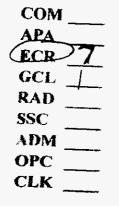
Ms. Ann Cole, Director Commission Clerk Florida Public Service Commission 2540 Shumard Oak Boulevard Betty Easley Conference Center, Room 110 Tallahassee, FL 32399-0850

> In Re: Application for increase in water and wastewater rates in Alachua, Brevard, DeSoto, Highlands, Lake, Lee, Marion, Orange, Palm Beach, Pasco, Polk, Putnam, Seminole, Sumter, Volusia, and Washington Counties by Aqua Utilities Florida, Inc., Docket No. 080121-WS - Phase II Monitoring Report

Dear Ms. Cole:

In accordance with Order No. PSC-10-0297-PAA-WS in Docket No. 080121-WS, enclosed are the original and eight (8) of the following reports and summaries relative to the Aqua Utilities Florida, Inc. ("AUF") Phase II Monitoring Plan for the month of September, 2010:

- 1. Management Quality Performance Report September 2010;
- 2. Florida Complaint Support Information Report September 2010;
- 3. Florida Score Card September 2010;
- 4. Call Center Monitoring Statistics September 2010;
- 5. Call Quality Report September 2010;
- 6. Estimated Read Report September 2010;
- 7. Aged Service Orders Reports; and,



DOCUMENT NUMBER-DATE 09241 NOV-99 FPSC-COMMISSION CLEEN .....

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Please acknowledge receipt of this filing by stamping the extra copy of this letter "filed" and returning the copy to me. There is no need to return the attachments, just a copy of the cover letter.

Thank you for your assistance.

Sincerely, 3 Reall

Troy Rendell Rates Manager

Enclosure

cc: Bruce May, Holland & Knight Ralph Jaeger, Esq. Earl Poucher Charles Beck, Esq. Cecilia Bradley, Esq. Kimberly A. Joyce, Esq.

> An Aqua America Company www.aquautilitiesflorida.com

Aqua Utilities Florida Inc.

Docket No. 080121-WS

Florida Public Service Commission

Phase II Monitoring

Management Quality Performance Report

September 2010

DOCUMENT NUMBER-DATE 0924 | NOV-9 2 FPSC-COMMISSION CLERK

### QUALITY PERFORMANCE REPORT

### Florida Customers

### Sep-10

		Percent	<b>Total Calls</b>
1	Move In or Move Out	17%	861
2	Pay by Phone - Speedpay	14%	755
3	Verify Account Balance	10%	535
4	Customer Account Changes	8%	395
5	Restore Service	6%	304
6	No Water	6%	287
7	Shut-Off Notice	4%	232
8	Payment Confirmation Number	4%	206
9	Explain Bill	4%	199
10	Payment Arrangement	4%	185
11	High Bill Complaint	3%	158
12	Verify Receipt of Payment	2%	117
13	Service Line Leak	2%	81
14	Dispute Bill	1%	77
15	Leak Adjustment	1%	65
16	Turn On or Turn Off Service	1%	63
17	Meter Problem	1%	57
18	Zip Check Sign up	1%	52
19	Low Pressure	1%	51
20	Payment Location Inquiry	1%	48
	All Other Calls	9%	479
ACCESSION OF LOT	Total calls	100%	5,207

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Aqua Utilities Florida Inc.

Docket No. 080121-WS Florida Public Service Commission Phase II Monitoring

Florida Scorecard - Operational Service Metrics

September 2010

Score Card -Customer Service - Sept									
	Target Actual								
Read Rate of Metered Accounts	99.00%	99.20%							
% of cycles completed on scheduled date (+ or - 1 Day)	100.00%	100.00%							
Overall Estimate Rate	0.80%	0.10%							
Accounts Estimated>90 days	0.15%	0.07%							
Percentage of Active Accounts Not Billed	0.06%	0.07%							

*p* 

Aqua Utilities Florida Inc. Docket No. 080121-WS Florida Public Service Commission Phase II Monitoring

Florida Complaint Support Information Report

September 2010

System	CITY	CCS Para	BAR PROPER
48 ESTATES	LEESBURG		Tota
	LEEBOKG	COLLECTION	_
		HIGH_BILL	
		NO_WATER	
		PRESSURE	
		SERV_LEAK	
	LEESBURG Total		a see a
48 ESTATES Total			N. BORT
ARREDONDO ESTATES	GAINESVILLE	BILL_CRCTN	1
	2 2 R T	BILL DISP	1
		HIGH BILL	
		LEAK ADJ	
		LOST PYMT	
		MAIN BRK	
		METER_PROB	
		NO WATER	1
		OTHER_WT_Q	
		PRESSURE	
		SERV_LEAK	
	GAINESVILLE Total	· · · · · · · · · · · · · · · · · · ·	
ARREDONDO ESTATES Total			9
ARREDONDO FARMS	GAINESVILLE	BILL_DISP	
		COLLECTION	
		CURBBOX_M	
		HIGH_BILL	
		LEAK ADJ	
		METER PROB	
		NO BILL	
		NO WATER	
χ.		OTHER WT Q	
	2 P	SERV LEAK	
		SEWER	
		SUPV CALLB	
	GAINESVILLE Total	JOUR CALLB	in seeman
ARREDONDO FARMS Total	TORINEOVILLE I I I I		Cold Contraction Contraction
BEECHERS POINT	WELAKA	IDATES	
SEE CHERG FORM	WELAKA Total	RATES	
BEECHERS POINT Total	WELAKA TOTAL		
BREEZE HILL	LAKE WALES	LEST DUL	an Banasana
	LARE WALES	EST_BILL	
		OF MED	-
		SEWER	
	LAKE WALES Total	SEWER	
	States in the states and finite states		
	LAKE WALES Total	COLLECTION	
	LADY LAKE		
CARLTON VILLAGE	States in the states and finite states	COLLECTION	
CARLTON VILLAGE	LADY LAKE	COLLECTION	
CARLTON VILLAGE	LADY LAKE	COLLECTION	
ARLTON VILLAGE	LADY LAKE LADY LAKE Total	COLLECTION SERV_LEAK	
CARLTON VILLAGE	LADY LAKE LADY LAKE Total	COLLECTION SERV_LEAK BILL_CRCTN	
ARLTON VILLAGE	LADY LAKE LADY LAKE Total	BILL_CRCTN BILL_DISP	
ARLTON VILLAGE	LADY LAKE LADY LAKE Total	BILL_CRCTN BILL_DISP CURBBOX_M	
ARLTON VILLAGE	LADY LAKE LADY LAKE Total	COLLECTION SERV_LEAK BILL_CRCTN BILL_DISP CURBBOX_M HIGH_BILL LEAK_ADJ	
ARLTON VILLAGE	LADY LAKE LADY LAKE Total	COLLECTION SERV_LEAK BILL_CRCTN BILL_DISP CURBBOX_M HIGH_BILL LEAK_ADJ MAIN_BRK	
ARLTON VILLAGE	LADY LAKE LADY LAKE Total	COLLECTION SERV_LEAK BILL_DISP CURBBOX_M HIGH_BILL LEAK_ADJ MAIN_BRK METER_PROB	
CARLTON VILLAGE	LADY LAKE LADY LAKE Total	COLLECTION SERV_LEAK BILL_DISP CURBBOX_M HIGH_BILL LEAK_ADJ MAIN_BRK METER_PROB NO_BILL	
ARLTON VILLAGE	LADY LAKE LADY LAKE Total	COLLECTION SERV_LEAK BILL_CRCTN BILL_DISP CURBBOX_M HIGH_BILL LEAK_ADJ MAIN_BRK METER_PROB NO_BILL NO_WATER	
ARLTON VILLAGE	LADY LAKE LADY LAKE Total	COLLECTION SERV_LEAK BILL_CRCTN BILL_DISP CURBBOX_M HIGH_BILL LEAK_ADJ MAIN_BRK METER_PROB NO_BILL NO_WATER OTHER_WT_Q	
ARLTON VILLAGE	LADY LAKE LADY LAKE Total	COLLECTION SERV_LEAK BILL_CRCTN BILL_DISP CURBBOX_M HIGH_BILL LEAK_ADJ MAIN_BRK METER_PROB NO_BILL NO_WATER OTHER_WT_Q SERV_LEAK	
ARLTON VILLAGE	LADY LAKE LADY LAKE Total	COLLECTION SERV_LEAK BILL_CRCTN BILL_DISP CURBBOX_M HIGH_BILL LEAK_ADJ MAIN_BRK METER_PROB NO_BILL NO_WATER OTHER_WT_Q	
ARLTON VILLAGE	LADY LAKE LADY LAKE Total CHULUOTA	COLLECTION SERV_LEAK BILL_DISP CURBBOX_M HIGH_BILL LEAK_ADJ MAIN_BRK METER_PROB NO_BILL NO_WATER OTHER_WT_Q SERV_LEAK TASTE_ODOR	
ARLTON VILLAGE	LADY LAKE LADY LAKE Total	COLLECTION SERV_LEAK BILL_CRCTN BILL_DISP CURBBOX_M HIGH_BILL LEAK_ADJ MAIN_BRK METER_PROB NO_BILL NO_WATER OTHER_WT_Q SERV_LEAK	
ARLTON VILLAGE	LADY LAKE LADY LAKE Total CHULUOTA	COLLECTION SERV_LEAK BILL_DISP CURBBOX_M HIGH_BILL LEAK_ADJ MAIN_BRK METER_PROB NO_BILL NO_WATER OTHER_WT_Q SERV_LEAK TASTE_ODOR	
CARLTON VILLAGE	LADY LAKE LADY LAKE Total CHULUOTA	COLLECTION SERV_LEAK BILL_DISP CURBBOX_M HIGH_BILL LEAK_ADJ MAIN_BRK METER_PROB NO_BILL NO_WATER OTHER_WT_Q SERV_LEAK TASTE_ODOR BILL_DISP	
CARLTON VILLAGE	LADY LAKE LADY LAKE Total CHULUOTA	COLLECTION SERV_LEAK BILL_CRCTN BILL_DISP CURBBOX_M HIGH_BILL LEAK_ADJ MAIN_BRK METER_PROB NO_BILL NO_WATER OTHER_WT_Q SERV_LEAK TASTE_ODOR BILL_DISP CURBBOX_M HIGH_BILL	
CARLTON VILLAGE	LADY LAKE LADY LAKE Total CHULUOTA	COLLECTION SERV_LEAK BILL_CRCTN BILL_DISP CURBBOX_M HIGH_BILL LEAK_ADJ MAIN_BRK METER_PROB NO_BILL NO_WATER OTHER_WT_Q SERV_LEAK TASTE_ODOR BILL_DISP CURBBOX_M HIGH_BILL RATES	
BREEZE HILL Total CARLTON VILLAGE CARLTON VILLAGE Total CHULUOTA	LADY LAKE LADY LAKE Total CHULUOTA	COLLECTION SERV_LEAK BILL_DISP CURBBOX_M HIGH_BILL LEAK_ADJ MAIN_BRK METER_PROB NO_BILL NO_WATER OTHER_WT_Q SERV_LEAK TASTE_ODOR BILL_DISP CURBBOX_M HIGH_BILL RATES SERV_LEAK	
CARLTON VILLAGE	LADY LAKE LADY LAKE Total CHULUOTA	COLLECTION SERV_LEAK BILL_CRCTN BILL_DISP CURBBOX_M HIGH_BILL LEAK_ADJ MAIN_BRK METER_PROB NO_BILL NO_WATER OTHER_WT_Q SERV_LEAK TASTE_ODOR BILL_DISP CURBBOX_M HIGH_BILL RATES	

System	CITY	CCS Reason	Tot
AST LAKE HARRIS ESTATES	ASTATULA	NO_WATER	
-	ASTATULA Total	the literation of the second	
AST LAKE HARRIS ESTATES Total			
AIRWAYS @ MT. PLYMOUTH	SORRENTO	MISAP_PYMT	
		NO_WATER	
	SORRENTO Total		
AIRWAYS @ MT. PLYMOUTH Total			
ERN TERRACE	LEESBURG	HIGH_BILL	
	LEESBURG Total		
ERN TERRACE Total			
BIBSONIA ESTATES	LAKELAND	LEAK_ADJ	
	LAKELAND Total		
IBSONIA ESTATES Total			
RAND TERRACE	GRAND ISLAND	BILL_DISP	
		HIGH_BILL	
	GRAND ISLAND Total		
RAND TERRACE Total			12.00
AINES CREEK	LEESBURG	SERV LEAK	1
	LEESBURG Total	Active constraints and the second	
AINES CREEK Total			
ARMONY HOMES	ALTAMONTE SPRINGS	NO WATER	
		PRESSURE	
	ALTAMONTE SPRINGS Total	and the second second second	
ARMONY HOMES Total	The second s	The second s	ALC: NO.
ERMITS COVE	ISATSUMA	HIGH BILL	
		LEAK ADJ	
	SATSUMA Total		
ERMITS COVE Total			alleren Reside
OBBY HILLS	LADY LAKE	BILL CRCTN	
		BILL DISP	-
		HIGH_BILL	
	20 C	NO_BILL	
		PRESSURE	
	LADY LAKE Total		
IOBBY HILLS Total			$\int_{\mathbb{T}^{n-1}} \frac{1}{ x ^2} \frac{ x ^2}{ x ^2} = \int_{\mathbb{T}^{n-1}} \frac{1}$
IOLIDAY HAVEN	ASTOR	BILL_DISP	
	ASTOR Total		
OLIDAY HAVEN Total		and the second second second	Server Carley
ITERLACHEN PARK	INTERLACHEN	HIGH_BILL	
		LOST_PYMT	
		NO_BILL	
	INTERLACHEN Total		lication Provide
ITERLACHEN PARK Total			MORE SAME
ASMINE LAKES	PORT RICHEY	BILL_DISP	
		COLLECTION	
		COLOR	
		CURBBOX_M	
		DUPL_BILL	
		FINAL BILL	
		HIGH_BILL	
		LEAK_ADJ	
		METER_PROB	
		MISAP_PYMT NO BILL	
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System	CITY	CCS Reason	Total
JUMPER CREEK WATER	BUSHNELL	BILL_CRCTN	- roten
		NO_BILL	
	BUSHNELL Total		
JUMPER CREEK WATER Total			
JUNGLE DEN	ASTOR	LOST_PYMT	
	ASTOR Total		
JUNGLE DEN Total			
KINGS COVE	FRUITLAND PARK	CLAIMS	
		CURBBOX_M	
		HIGH_BILL	
		METER_PROB	
KINGS COVE Total	FRUITLAND PARK Total	The second se	And the second second
LAKE GIBSON ESTATES	LAKELAND	PILL OPOTN	
LARE OBSONESTATES	LAKELAND	BILL_CRCTN BILL_DISP	
		COLOR	
	~	HIGH BILL	
		LEAK ADJ	
		LOST PYMT	
		MAIN BRK	
		METER PROB	
		MISAP_PYMT	
		NO_BILL	
	4	NO_WATER	12
		OTHER_WT_Q	16
		PRESSURE	16
		SEWER	
	/* ja	TASTE_ODOR	
		ZERO_USE	
AKE CIRSON ESTATES Total	LAKELAND Total		18:
AKE GIBSON ESTATES Total	SEBRING		183
	SEBRING	BILL_DISP	
		HIGH_BILL LEAK ADJ	
		MAIN BRK	
		MISAP PYMT	
		NO WATER	1.
		SERV LEAK	
	SEBRING Total		27
LAKE JOSEPHINE Total			27
LAKE OSBORNE EST	LAKE WORTH	BILL_DISP	6
	14	DUPL_BILL	
		HIGH_BILL	1
		METER_PROB	3
		SUPV_CALLB	
	LAKE WORTH Total		
AKE OSBORNE EST Total			20
LAKE SUZY	LAKE SUZY	BILL_DISP	2
		DUPL_BILL	
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	15	LEAK ADJ	
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		NO_WATER SERV LEAK	
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AKE SUZY Total	Participation of the second second		17
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		BILL DISP	
		HIGH BILL	
		SUPV CALLB	
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	MIMS Total		a har hard for t

OCALA OAKS     BELLEVIEW     METER PROB     PRESSURE       DOCALA     BELLEVIEW Total     PRESSURE     PRESSURE       OCALA     BILL ORST     BILL ORST     PRESSURE       OCALA     BILL ORST     PRESSURE     PRESSURE       DOFE, BILL     I     I     I       HIGH BILL     I     I     I       MISAP PYMT     I     I     I       NO BILL     I     I     I       NO MATER     I     I     I       SUMMERFIELD     BILL DISP     I     I       NO WATER     I     I     I       OCALA Total     I     I    <	System	CITY	CCS Reason	Total
NO BIL         PEELEWEW Total         PEESURE         PEENSURE           OCALA         BILL CRCTN         BILL CRCTN         PEESURE           OCALA         BILL CRCTN         PEESURE         PEESURE           OCALA         BILL CRCTN         PEESURE         PEESURE           OCALA         BILL CRCTN         PEESURE         PEESURE           EST BILL         PEESURE         PEESURE         PEESURE           EST BILL         PEESURE         PEESURE         PEESURE           OTHER WTOID         BILL         PEESURE         PEESURE           OTHER WTOID         BILL         PEESURE         PEESURE           OTHER WTOID         BILL         PEESURE         PEESURE           OCALA Total         DOWATER         PEESURE         PEESURE           OCALA OAKS Total         BULL DISP         PEESURE         PEESURE           OCALA OAKS Total         SUMMERFIELD Total         PEESURE         PEESURE           OCALA OAKS Total         SUMMERFIELD Total         PEESURE         PEESURE           OCALA OAKS Total         SUMMERFIELD Total         PEESURE         PEESURE           ORANGE HILL         VINTER HAVEN TOTAL         SERV_LEAK         PEESURE           ORANGE HILL	The second s		A THE REAL PROPERTY AND A DESCRIPTION OF A	1
Defile View Total         Supervision           OCALA         BILL ORT         P           OUPL BILL         SUP         BILL           OUPL BILL         SUP         BILL           OUPL BILL         SUP         SUP           OUPL BILL         SUP         SUP           DUPL BILL         SUP         SUP           DUPL BILL         SUP         SUP           DUPL BILL         SUP         SUP           DUPL BILL         SUP         SUP           DO WATER         SUP         SUP           OCALA Total         SUPY CALE         SUPY CALE           SUMMERFIELD         BILL DISP         SUP           SUMMERFIELD         BILL DISP         SUM           NO WATER         SUMMERFIELD Total         SERV LEAK           SUMMERFIELD Total         SERV LEAK         SERV           OCALA OAKS Total         SERV LEAK         SERV LEAK           ORANGE HILL         WINTER HAVEN         BILL DISP           SUMMERFIELD Total         SERV LEAK         SERV LEAK           ORANGE HILL         SERV LEAK         SERV LEAK           DALM PORT         EAST PALATKA Total         SERV LEAK           PALM PORT <t< td=""><td></td><td></td><td></td><td>2</td></t<>				2
BELLEWEW Total         OCALA         BILL CRCTN         DECORD           OCALA         BILL CRCTN         DUP         BILL CRCTN         DUP           DUP BILL         DUP BILL         DUP         BILL CRCTN         DUP           DUP BILL         DUP BILL         DUP         BILL CRCTN         DUP           USP BIL         DUP         BILL         DECORD         DUP           USP BILL         DUP         BILL         DECORD         DUP           USP CALA         DUP         BILL         DECORD         DECORD         DECORD           USP CALA         DECORD				
OCALA BILL CRCTN 12 BILL DISP 12 CURBBOX M 20 DUPL BILL 12 LEAK ADJ 12 SERVLEAK 2 SERVLEAK 2 SERVLEAK 2 SUMMERFIELD BILL DISP 4 SUMMERFIELD BILL DISP 4 SUMMERFIELD BILL DISP 4 SUMMERFIELD 5 SUMMERFIELD 5 SUMMERFIEL		BELLEVIEW/Total	FRECOURE	No. of Concession, Name of
Dill, Disp.     Disp.       CURBBOX, M     CURBBOX, M       CURBBOX, M     CURBBOX, M       Disp. Bill     Tide Hall       High Bill     Tide Hall       LOST, PVMT     Cost, PVMT       METER, PROB     MisAP, PVMT       No WATER     Tide Hall       OTHER, WT, Q     Signer, LEAK       SUMMERFIELD     Bill, Disp.       GCALA Total     SUMMERFIELD       BILL_DISP     Signer, LEAK       SUMMERFIELD     Bill, Disp.       HiGH, Bill.     Tide Hall       OCALA OAKS Total     SUMMERFIELD Total       ORANGE HILL     MINTER HAVEN       WINTER HAVEN     Bill, Disp.       ORANGE HILL     Tide Hall       ORANGE HILL     Tide Hall       PALM PORT     EAST PALATKA       PALM PORT     EAST PALATKA Total       PALM PORT Total     SERV LEAK       PALM Total     PORT RICHEY Total       PALM Total     SERV LEAK       PALM TOTAL     PORT RICHEY Total       PALM TOTAL     SERV LEAK       PALM TOTAL     PORT RICHEY Total	3		DULL CROTH	
Current Control     Current Control       DUPL BILL     Control       EST BILL     Fill       Hids Promotion     Fill       Hids Promotion     Fill       Hids Promotion     Fill       No Bill     Fill       No Watter     Fill       Summerfield     Bill       Bill     Fill       Summerfield     Bill       Bill     Fill       Summerfield     Fill       Bill     Fill       Summerfield     Fill       Bill     Fill       Summerfield     Fill       Sumerfield     Fill <td></td> <td>OCALA</td> <td></td> <td></td>		OCALA		
DUPL BILL     EFT. BILL     FT       EFT. BILL     FT       EFT. BILL     FT       HIGH BILL     FT       LEAK ADJ     FT       LEAK ADJ     FT       LEAK ADJ     FT       METER PROB     METER PROB       ON WATER     T       OTHER WT Q     T       SUPV. CALLB     T       SUPV. CALLB     T       SUMMERFIELD     BILL DISP       HIGH BILL     T       OCALA OAKS Total     T       OCALA OAKS Total     T       ORANGE HILL     WINTER HAVEN       BILL DISP     T       CURBOX, M     T       HIGH BILL     T       ORANGE HILL     WINTER HAVEN       BILL DISP     T       OTHER WT Q     S       SERV_LEAK     T       PALM PORT     EAST PALATKA       PALM PORT     EAST PALATKA       PALM PORT Total     T       PALM TOTAL     T       PALM PORT Total     T       PALM TERRACE     PORT RICHEY TOTAL				the second se
Image: Second		27		1
IIGA BUL     11       IIGA ADJ     10       IIGA POM     10       METER PROB     10       METER PROB     10       MISAP PYMT     12       NO WATER     10       OTHER WT Q     11       OTHER WT Q     11       SUPV CALLB     11       OTHER WT Q     11       SUPV CALLB     11       OCALA Total     11       OCALA Total     11       OCALA OAKS Total     11       ORANGE HILL     11       WINTER HAVEN     11       BILL DISP     11       OTHER WT Q     12       ORANGE HILL Total     12       PALM PORT     12       PALM PORT Total     12       PALM PORT Total     12       PALM PORT Total     14       PALM PORT Total     14       PALM PORT Total     14       PALM PORT Total </td <td></td> <td></td> <td>And and a second s</td> <td>2</td>			And and a second s	2
Image: Construction of the second s				1
OCALA Total         MisAP PYMT         2           NO, BILL         MisAP PYMT         2           NO, WATER         0         0           OTHER, WT, Q         1         1           SUPVER         1         1           SUPVER         1         1           OCALA Total         1         1           OCALA OAKS Total         0         1           OCALA OAKS Total         1         1           OCALA OAKS Total         1         1           ORANGE HILL         WINTER HAVEN         1         1           URBBOX, M         1         1         1           HIGH, BILL         4         1         1           ORANGE HILL         1         1         1           WINTER HAVEN         1         1         1           ORANGE HILL         1         1         1           ORANGE HILL         1         1         1           PALM PORT         1         1         1           OPAMER PORT         1				
Mase Prwm         Mase Prwm         2           No BiL         1         1           No Water         1         1           OTHER WT Q         1         1           SEWER         1         1           OTHER WT Q         1         1           Serv LEAK         2         1           Summerfield         1         1           OCALA Total         2         2           SUMMERField         1         1           NO WATER         1         1           SUMMERField         1         1           NO WATER         2         2           SUMMERField Total         7         1           ORANGE HILL         WINTER HAVEN         1           WINTER HAVEN         1         1           WINTER HAVEN         1         1           WINTER HAVEN Total         2         2           ORANGE HILL Total         2         2           PALM PORT         EAST PALATKA Total         2           VILL PORT         EAST PALATKA Total         2           PALM PORT Total         2         2           PALM TERRACE         1         1				6
MISAP PYMT     2       NO BIL     OTHER WT Q       OTHER WT Q     SERV LEAK       SERV LEAK     2       SUPV CALLE     1       SUMMERFIELD     BILL DISP       NO WATER     1       SUMMERFIELD     BILL DISP       SUMMERFIELD     BILL DISP       SUMMERFIELD     BILL DISP       SUMMERFIELD     BILL DISP       OCALA OAKS Total     7       ORANGE HILL     WINTER HAVEN       BILL DISP     5       ORANGE HILL     WINTER HAVEN       BILL DISP     5       ORANGE HILL     WINTER HAVEN       BILL DISP     6       ORANGE HILL Total     2				3
NO BIL     1       NO WATER     1       OTHER WT Q     1       SERV LEAK     2       SUPV CALLB     1       ZERO USE     1       OCALA Total     1       SUMMERFIELD     1       BILL DISP     3       MO WATER     1       OCALA OAKS Total     1       ORANGE HILL     1       ORANGE HILL     WINTER HAVEN       BILL DISP     3       ORANGE HILL     1       ORANGE HILL Total     1       ORANGE HILL Total     20       OPART     EAST PALATKA       EAST PALATKA Total     20       OLIM TERRACE     20       PALM TERRACE     21       PALM TERRA				4
NO WATER     1       OTHER WT Q     2       SERV LEAK     2       SEWER     1       SUPV CALLE     1       SUPV CALLE     1       SUMMERFIELD     BILL DISP       HIGH BILL     1       NO WATER     1       SUMMERFIELD Total     54       OCALA OAKS Total     55       ORANGE HILL     WINTER HAVEN       BILL DISP     1       ORANGE HILL     WINTER HAVEN       BILL DISP     1       ORANGE HILL     WINTER HAVEN       BILL DISP     1       ORANGE HILL     WINTER HAVEN Total       ORANGE HILL Total     22       ORANGE HILL Total     22       PALM PORT     EAST PALATKA       COLOR     3       HIGH BILL     1       PALM PORT Total     22       PALM TERRACE     PORT RICHEY       BILL CRCTN     1       HIGH BILL     1       HIGH BILL     1       HIGH BILL     1       PALM TERRACE     PORT RICHEY       BILL CRCTN     1       HIGH BILL     1				2
OCALA OAKS Total OCALA OAKS TOTAL OAKS TOTAL OCALA OAKS TOTAL OAKS TOT				1
SERV_LEAK         2           SEWER         SUPV_CALLB           ZERO_USE         44           SUMMERFIELD         BILL_DISP           QCALA OAKS Total         3           OCALA OAKS Total         3           OCALA OAKS Total         3           ORANGE HILL         WINTER HAVEN           BILL_DISP         5           ORANGE HILL         CURBBOX M           WINTER HAVEN Total         20           ORANGE HILL Total         22           ORANGE HILL Total         22           ORANGE HILL Total         22           ORANGE HILL Total         22           PALM PORT         EAST PALATKA           EAST PALATKA         21           PALM PORT Total         22           PALM TERRACE         PORT RICHEY           BILL_ORSP         5           COLOR         3           OUPL_BILL         1           HIGH, BILL			NO_WATER	1
SEWER         1           ZERO_USE         1           OCALA Total         3           SUMMERFIELD         BILL_DISP           HIGH_BILL         1           NO_WATER         1           SUMMERFIELD Total         7           OCALA OAKS Total         7           ORANGE HILL         WINTER HAVEN         BILL_DISP           ORANGE HILL         WINTER HAVEN         BILL_DISP           ORANGE HILL         WINTER HAVEN         BILL_DISP           ORANGE HILL Total         7         7           ORANGE HILL Total         22         7           ORANGE HILL Total         22         7           PALM PORT         EAST PALATKA         7           ORANGE HILL Total         22         7           PALM PORT         EAST PALATKA         7           PALM PORT Total         22         7           PALM PORT Total         22         7           PALM PORT Total         24         7           PALM PORT Total         25         7           PALM TERRACE         PORT RICHEY         BILL_ORCTN         1           HIGH BILL         1         1           MOWATER         2			OTHER_WT_Q	1
OCALA Total     ZERO_USE       OCALA Total     BILL_DISP       SUMMERFIELD     BILL_DISP       NO WATER     ZERO_USE       OCALA OAKS Total     TO       ORANGE HILL     WINTER HAVEN       BILL_DISP     SERV_LEAK       ORANGE HILL     WINTER HAVEN       BILL_DISP     SERV_LEAK       ORANGE HILL Total     TO       ORANGE HILL Total     TO       ORANGE HILL Total     TO       PALM PORT     EAST PALATKA       COLOR     SERV_LEAK       PALM PORT Total     TO       PALM TERRACE     PORT RICHEY       BILL_DISP     SERV_LEAK       DUPL_BILL     TO       MIGH BILL     TO       TERRACE     PORT RICHEY       BILL_DISP     SERV_LEAK       TO     TO       TOTAL     SERV_LEAK       PORT RICHEY Total     SERV_LEAK       TO     SERV_LEAK       TO     SERV_LEAK       TOTAL     TO       PORT RICHEY Total     SERV_LEAK			SERV_LEAK	2
OCALA Total         44           SUMMERFIELD         BILL_DISP         2           HIGH BILL         1         1           NO WATER         1         1           SERV_LEAK         2         2           OCALA OAKS Total         7         7           ORANGE HILL         1         7           ORANGE HILL         1         7           ORANGE HILL         1         1           ORANGE HILL         1         1           ORANGE HILL         1         1           WINTER HAVEN         1         1           MAIN BRK         1         1           MAIN BRK         1         1           NO WATER         2         2           ORANGE HILL Total         2         2           PALM PORT         EAST PALATKA         1           EAST PALATKA Total         2           PALM PORT Total         2           PALM TERRACE         PORT RICHEY         BILL_CRCTN           MAIN BRK         2           MIGH BILL         1           HIGH BILL         1           HIGH BILL         1           PALM TERRACE         PORT RICHEY         <			SEWER	1
OCALA Total     44       SUMMERFIELD     BILL_DISP     2       MO WATER     7       SERV_LEAK     7       SCALA OAKS Total     7       OCALA OAKS Total     7       ORANGE HILL     WINTER HAVEN     BILL_DISP       CURBBOX_M     1       HIGH_BILL     44       MAIN_BRK     7       ORANGE HILL     WINTER HAVEN     BILL_DISP       ORANGE HILL Total     7       PALM PORT     EAST PALATKA       EAST PALATKA     COLOR       Year     7       BILL_CRCTN     7       BILL_DISP     7       BILL_DISP     7       BILL_DISP     7       MAIN_BRK     7       BILL_DISP     7       MISAP_PYMT     7       MAIN_BRK     7       MAIN_BRK     7       MISAP_PYMT     7       MISAP_PYMT     7       MISAP_PYMT     7       MISAP_PYMT     7 </td <td>8</td> <td></td> <td>SUPV_CALLB</td> <td>1</td>	8		SUPV_CALLB	1
SUMMERFIELD     BILL_DISP     3       MGM_BILL     NO_WATER     1       NO_WATER     1       SUMMERFIELD Total     7       ORANGE HILL     SUMMERFIELD Total     7       ORANGE HILL     WINTER HAVEN     BILL_DISP       MGH_BILL     4     4       HGH_BILL     4       MAIN_BRK     1       MO_WATER     2       ORANGE HILL Total     20       PALM PORT     EAST PALATKA       COLOR     2       BALM PORT Total     20       PALM PORT Total     5       PALM TERRACE     PORT RICHEY       BILL_CRCTN     1       BILL_CRCTN     1       BILL_CRCTN     1       MAIN_BRK     2       MAIN_BRK <td></td> <td>10 A 10 A</td> <td>ZERO_USE</td> <td>1</td>		10 A	ZERO_USE	1
OCALA OAKS Total     SUMMERFIELD Total     7       OCALA OAKS Total     SERV_LEAK     55       ORANGE HILL     WINTER HAVEN     BILL_DISP     1       URBBOX M     1     1     1       HIGH_BILL     4     1     1       URBBOX M     1     1     1       WINTER HAVEN     BILL_DISP     1     1       URBBOX M     1     1     1       URBOX M     1<		OCALA Total	A STATE OF A	43
OCALA OAKS Total     SUMMERFIELD Total     SERV_LEAK     22       OCALA OAKS Total     Total     Total     Total       ORANGE HILL     WINTER HAVEN     BILL_DISP     1       URBBOX, M     1     1     1       HIGH, BILL     4     1     4       LEAK, ADJ     6     1     1       ORANGE HILL     WINTER HAVEN     BILL_DISP     1       NO, WATER     3     1     1       ORANGE HILL Total     WINTER HAVEN Total     1     1       ORANGE HILL Total     EAST PALATKA     1     1       PALM PORT     EAST PALATKA Total     20     20       PALM PORT Total     PORT RICHEY     BILL_CRCTN     1       PALM TERRACE     PORT RICHEY     BILL_CRCTN     1       HIGH, BILL     1     1     1       HIGH, BILL     1     1     1       PALM TERRACE     PORT RICHEY     BILL_CRCTN     1       BILL_DISP     5     5     2       PALM TERRACE     PORT RICHEY Total     2     1		SUMMERFIELD	BILL DISP	3
NO WATER     1       SUMMERFIELD Total     2       OCALA OAKS.Total     54       ORANGE HILL     WINTER HAVEN     BILL_DISP       URBDOX_M     1       HIGH_BILL     4       LEAK_ADJ     6       MAIN_BRK     1       NO_WATER     2       OTHER_WT_Q     3       ORANGE HILL Total     22       ORANGE HILL Total     22       PALM PORT     EAST PALATKA       COLOR     23       PALM PORT     EAST PALATKA Total       PALM PORT Total     5       PALM TERRACE     PORT RICHEY       BILL_DISP     2       COLOR     3       DUPL_BILL     1       MIN_BRK     1       MIGH_BILL     1       PALM PORT Total     5       PALM TERRACE     PORT RICHEY       BILL_DISP     5       COLOR     3       DUPL_BILL     1       MIN_BRK     2       MO WATER     2       NO_WATER     2       PORT RICHEY Total     5				1
SUMMERFIELD Total     7       OCALA OAKS Total     7       ORANGE HILL     WINTER HAVEN     BILL_DISP     1       HIGH BILL     4       LEAK_ADJ     6       MAIN_BRK     1       NO <water< td="">     20       ORANGE HILL Total     20       WINTER HAVEN Total     20       ORANGE HILL Total     20       PALM PORT     EAST PALATKA     COLOR       PALM PORT Total     20       PALM TERRACE     PORT RICHEY       BILL_CRCTN     1       HIGH_BILL     10       LEAK     10       BILL_ORD     10       MINTER PROB     7       MINDAR     2       MINDAR     2       MINTER PROB     7       MISAP PYMT     1       HIGH_BILL     10       LEAK_ADJ     1       HIGH_BILL     10       LEAK_ADJ     1       HIGH_BILL     10       LEAK_ADJ     1</water<>				1
SUMMERFIELD Total     7       OCALA OAKS Total     BILL DISP       ORANGE HILL     WINTER HAVEN     BILL DISP       CURBBOX_M     1       HIGH BILL     4       LEAK ADJ     6       MINTER HAVEN     CURBBOX_M       MINTER HAVEN     CURBBOX_M       MINTER HAVEN     CURBBOX_M       MINTER HAVEN     6       MINTER HAVEN Total     6       ORANGE HILL Total     20       PALM PORT     EAST PALATKA       COLOR     3       PALM PORT Total     20       PALM PORT Total     5       PALM TERRACE     PORT RICHEY       BILL_CRCTN     1       HIGH_BILL     1       PALM TERRACE     PORT RICHEY       BILL_DISP     20       COLOR     3       DUPL_BILL     1       HIGH_BILL     1       MAIN_BRK     2       MAIN_BRK     2       MAIN_BRK     2       MAIN_BRK     2       NO_WATER     26       PORT RICHEY Total     11       SERV_LEAK     11       SERV_LEAK     11				2
OCALA OAKS Total     54       ORANGE HILL     WINTER HAVEN     BILL_DISP     1       CURBBOX_M     1       HIGH_BILL     4       LEAK_ADJ     6       MAIN_BRK     1       NO_WATER     3       OTHER_WT_Q     3       SERV_LEAK     1       PALM PORT     EAST PALATKA       COLOR     20       PALM PORT Total     20       PALM TERRACE     PORT RICHEY       BILL_CRCTN     1       BILL_DISP     9       COLOR     3       COLOR     3       COLOR     3       COLOR     3       COLOR     3       BILL_CRCTN     1       BILL_DISP     9       COLOR     3       COLOR     3       COLOR     3       COLOR     3       COLOR     3       DUPL_BILL     1       HIGH BILL     1       HIGH BILL     1       MAIN_BRK     2       MINTER PROB     7       MISAP_PYMT     1       NO_WATER     26       PRESSURE     11       SERV_LEAK     15       PRESURE     11       SERV_LEAK		SUMMERELEDTOR	And the second se	7
ORANGE HILL     WINTER HAVEN     BILL_DISP     1       CURBBOX_M     1       HIGH BILL     44       LEAK_ADJ     66       MAIN_BRK     1       NO_WATER     3       OTHER_WT_Q     3       SERV_LEAK     1       PALM PORT     EAST PALATKA     COLOR       EAST PALATKA     COLOR     3       HIGH BILL     1       SERV_LEAK     1       PALM PORT     EAST PALATKA     COLOR       PALM PORT Total     5       PALM TERRACE     PORT RICHEY     BILL_CRCTN       PALM TERRACE     PORT RICHEY     BILL_OISP       OCOLOR     3     5       DUPL_BILL     1       HIGH_BILL     1       MINTER RACE     PORT RICHEY Total       PORT RICHEY Total     BILL_CRCTN       MAIN_BRK     22       METER_PROB     7       MISAP_PYMT     1       NO_WATER     26       PORT RICHEY Total     SERV_LEAK	OCALA OAKS Total		the second s	54
CURBBOX M 1 HIGH_BILL 4 LEAK_ADJ 6 MAIN_BRK 1 NO_WATER 3 OTHER_WT_Q 3 SERV_LEAK 1 PALM PORT 10tal 20 PALM PORT 10tal 20 PALM PORT 10tal 20 PALM PORT 10tal 20 PALM TERRACE 20 PORT RICHEY 20 PALM TERRACE 20 PORT RICHEY 20 PALM TERRACE 20 PORT RICHEY 20 PORT RICHEY 10tal 2		WINTER HAVEN	BILL DISP	1
HIGH_BILL LEAK_ADJ MAIN_BRK NO_WATER 3 OTHER_WT_Q 3 SERV_LEAK 1 20 ORANGE HILL Total PALM PORT EAST PALATKA PALM PORT Total PALM PORT Total PALM PORT Total PALM TERRACE PALM TERRACE PORT RICHEY PORT RICHEY Total PORT RICHEY TOTAL			a constant and a second s	
Image: Constraint of the second se				1
MAIN_BRK     1       NO_WATER     3       OTHER_WT_Q     3       SERV_LEAK     1       PALM PORT     EAST PALATKA       COLOR     3       HIGH_BILL     1       SERV_LEAK     1       PALM PORT     EAST PALATKA Total       PALM PORT Total     20       PALM TERRACE     PORT RICHEY       BILL_CRCTN     1       BILL_DISP     2       COLOR     3       DUPL_BILL     1       HIGH_BILL     1       BILL_PRCTN     1       HIGH_BILL     1       PALM TERRACE     PORT RICHEY       BILL_PRCTN     1       HIGH_BILL     1       HIGH_BILL     1       HIGH_BILL     1       HIGH_BILL     1       DUPL_BILL     1       HIGH_BILL     1       NO_WATER     2       PRESSURE				1
NO_WATER       33         OTHER WT_Q       33         SERV_LEAK       11         PALM PORT       EAST PALATKA       COLOR       33         HIGH_BILL       11       11       12         PALM PORT       EAST PALATKA       COLOR       33         HIGH_BILL       11       11       12         PALM PORT Total       EAST PALATKA Total       55         PALM TERRACE       PORT RICHEY       BILL_CRCTN       11         BILL_DISP       52       52         COLOR       33       32         DUPL_BILL       11       10         ILEAK_ADJ       11       11         MAIN_BRK       22       22         METER PROB       77       MISAP_PYMT       11         NO_WATER       26       PRESSURE       111         SERV_LEAK       15       55	-		HIGH_BILL	4
ORANGE HILL Total     20       ORANGE HILL Total     20       PALM PORT     EAST PALATKA     COLOR     3       HIGH_BILL     11     11       SERV_LEAK     11       PALM PORT     EAST PALATKA     COLOR     3       PALM PORT Total     EAST PALATKA Total     11       PALM TERRACE     PORT RICHEY     BILL_CRCTN     11       PALM TERRACE     PORT RICHEY     BILL_DISP     20       DUPL_BILL     11     11     11       HIGH_BILL     11     11     11       HIGH_BILL     11     11     11       HIGH_BILL     11     11     11       NO_WATER     26     26       PORT RICHEY Total     11     12	2 		HIGH_BILL LEAK_ADJ	4
ORANGE HILL Total     20       ORANGE HILL Total     20       PALM PORT     EAST PALATKA     COLOR     32       HIGH_BILL     1     1     1       SERV_LEAK     1     1     1       PALM PORT Total     EAST PALATKA Total     5       PALM TERRACE     PORT RICHEY     BILL_CRCTN     1       BILL_DISP     5       COLOR     3       DUPL_BILL     11       HIGH_BILL     10       LEAK_ADJ     11       MAIN_BRK     22       NO_WATER     26       PORT RICHEY Total     10       BILL_CRCTN     11	2 . w *		HIGH_BILL LEAK_ADJ MAIN_BRK	4 6 1
WINTER HAVEN Total       200         ORANGE HILL Total       200         PALM PORT       EAST PALATKA       COLOR       33         HIGH_BILL       1         SERV_LEAK       11         SERV_LEAK       11         PALM PORT Total       55         PALM TERRACE       PORT RICHEY       BILL_CRCTN       11         BILL_DISP       56         COLOR       33         DUPL_BILL       11         HIGH_BILL       10         HIGH_BILL       10         MAIN_BRK       22         METER_PROB       77         MISAP_PYMT       11         NO_WATER       26         PORT RICHEY Total       88	а . (к) *		HIGH_BILL LEAK_ADJ MAIN_BRK NO_WATER	4 6 1 3
ORANGE HILL Total       200         PALM PORT       EAST PALATKA       COLOR       33         HIGH_BILL       1       1       1         EAST PALATKA Total       EAST PALATKA Total       1         PALM PORT Total       1       1       1         PALM TERRACE       PORT RICHEY       BILL_CRCTN       1         BILL_DISP       55       1       1         COLOR       33       1       1         HIGH_BILL       10       1       1         BILL_CRCTN       1       1       1         MILL_DISP       52       52       53         COLOR       33       0       0       1         HIGH_BILL       10       10       1       1         MO_WATER       26       10       1       1         NO_WATER       26	2 . (x) *		HIGH_BILL LEAK_ADJ MAIN_BRK NO_WATER OTHER_WT_Q	4 6 1 3 3
PALM PORT       EAST PALATKA       COLOR       33         HIGH_BILL       11       SERV_LEAK       11         PALM PORT Total       EAST PALATKA Total       55         PALM TERRACE       PORT RICHEY       BILL_CRCTN       11         BILL_DISP       55         COLOR       33         DUPL_BILL       11         HIGH_BILL       10         LEAK       10         MAIN_BRK       22         MO_WATER       26         PORT RICHEY Total       11         SERV_LEAK       15	a . un * N B		HIGH_BILL LEAK_ADJ MAIN_BRK NO_WATER OTHER_WT_Q	4 6 1 3 3 1
HIGH_BILL       1         SERV_LEAK       1         PALM PORT Total       5         PALM TERRACE       PORT RICHEY         BILL_CRCTN       1         BILL_DISP       9         COLOR       3         DUPL_BILL       1         HIGH_BILL       10         LEAK_ADJ       1         MAIN_BRK       2         METER_PROB       7         MISAP_PYMT       1         NO_WATER       26         PRESSURE       11         SERV_LEAK       15	OPANGE HILL Total		HIGH_BILL LEAK_ADJ MAIN_BRK NO_WATER OTHER_WT_Q	4 6 1 3 3 3 1 20
PALM PORT Total PALM TERRACE PALM TERRACE PALM TERRACE PORT RICHEY BILL_CRCTN BILL_DISP COLOR COLOR DUPL BILL 11 HIGH_BILL 10 LEAK_ADJ 11 MAIN_BRK 22 METER_PROB 77 MISAP_PYMT 11 NO_BILL 22 NO_WATER 226 PRESSURE 11 SERV_LEAK 155 PORT RICHEY Total	the second s		HIGH_BILL LEAK_ADJ MAIN_BRK NO_WATER OTHER_WT_Q SERV_LEAK	4 6 1 3 3 1 1 20 20
EAST PALATKA Total       5         PALM PORT Total       5         PALM TERRACE       PORT RICHEY       BILL_CRCTN       1         BILL_DISP       5         COLOR       3         DUPL_BILL       1         HIGH_BILL       10         LEAK_ADJ       11         MAIN_BRK       22         METER_PROB       77         MISAP_PYMT       11         NO_WATER       26         PORT RICHEY Total       88	the second s		HIGH_BILL LEAK_ADJ MAIN_BRK NO_WATER OTHER_WT_Q SERV_LEAK	4 6 1 3 3 1 20 20 3
PALM PORT Total       5         PALM TERRACE       PORT RICHEY       BILL_CRCTN       1         BILL_DISP       5       5       5         COLOR       3       0       0       1         HIGH_BILL       10       1       1       1         HIGH_BILL       10       1       1       1         MAIN_BRK       22       METER_PROB       77         MISAP_PYMT       1       1       1         NO_BILL       26       PRESSURE       11         SERV_LEAK       15       15	the second s		HIGH_BILL LEAK_ADJ MAIN_BRK NO_WATER OTHER_WT_Q SERV_LEAK COLOR HIGH_BILL	4 6 1 3 3 1 20 20 20 3 1
PALM TERRACE       PORT RICHEY       BILL_CRCTN       1         BILL_DISP       0       0         COLOR       3       0         DUPL_BILL       1       1         HIGH_BILL       10       1         LEAK_ADJ       1       1         MAIN_BRK       22         METER_PROB       77         MISAP_PYMT       1         NO_BILL       26         PRESSURE       11         SERV_LEAK       15         PORT RICHEY Total       89	the second s	EAST PALATKA	HIGH_BILL LEAK_ADJ MAIN_BRK NO_WATER OTHER_WT_Q SERV_LEAK COLOR HIGH_BILL	4 6 1 3 3 1 20 20 20 3 3 1 1
BILL_DISP S COLOR 33 DUPL_BILL 11 HIGH_BILL 110 LEAK_ADJ 10 MAIN_BRK 22 METER_PROB 77 MISAP_PYMT 11 NO_BILL 22 NO_WATER 226 PRESSURE 111 SERV_LEAK 15	PALM PORT	EAST PALATKA	HIGH_BILL LEAK_ADJ MAIN_BRK NO_WATER OTHER_WT_Q SERV_LEAK COLOR HIGH_BILL	4 6 1 3 3 1 20 20 20 3 1 1 1 5
COLOR 33 DUPL_BILL 11 HIGH_BILL 10 LEAK_ADJ 10 MAIN_BRK 22 METER_PROB 77 MISAP_PYMT 11 NO_BILL 22 NO_WATER 226 PRESSURE 111 SERV_LEAK 15	PALM PORT PALM PORT Total	EAST PALATKA EAST PALATKA Total	HIGH_BILL LEAK_ADJ MAIN_BRK NO_WATER OTHER_WT_Q SERV_LEAK COLOR HIGH_BILL SERV_LEAK	4 6 1 3 3 1 20 20 3 1 1 1 5 5
DUPL_BILL 11 HIGH_BILL 10 LEAK_ADJ 11 MAIN_BRK 22 METER_PROB 77 MISAP_PYMT 11 NO_BILL 22 NO_WATER 26 PRESSURE 11 SERV_LEAK 15 PORT RICHEY Total 88	PALM PORT PALM PORT Total	EAST PALATKA EAST PALATKA Total	HIGH_BILL LEAK_ADJ MAIN_BRK NO_WATER OTHER_WT_Q SERV_LEAK COLOR HIGH_BILL SERV_LEAK BILL_CRCTN	4 6 1 3 3 1 20 20 3 1 1 1 5 5 5
HIGH_BILL 100 LEAK_ADJ 11 MAIN_BRK 22 METER_PROB 77 MISAP_PYMT 11 NO_BILL 22 NO_WATER 260 PRESSURE 111 SERV_LEAK 115	PALM PORT PALM PORT Total	EAST PALATKA EAST PALATKA Total	HIGH_BILL LEAK_ADJ MAIN_BRK NO_WATER OTHER_WT_Q SERV_LEAK COLOR HIGH_BILL SERV_LEAK BILL_CRCTN BILL_DISP	4 6 1 3 3 20 20 20 3 1 1 5 5 5 1 9
LEAK_ADJ 11 MAIN_BRK 22 METER_PROB 77 MISAP_PYMT 11 NO_BILL 22 NO_WATER 260 PRESSURE 111 SERV_LEAK 115	PALM PORT PALM PORT Total	EAST PALATKA EAST PALATKA Total	HIGH_BILL LEAK_ADJ MAIN_BRK NO_WATER OTHER_WT_Q SERV_LEAK COLOR HIGH_BILL SERV_LEAK BILL_CRCTN BILL_DISP COLOR	4 6 1 3 3 3 1 20 20 20 20 3 1 1 5 5 5 1 9 3 3
MAIN_BRK 22 METER_PROB 77 MISAP_PYMT 11 NO_BILL 22 NO_WATER 220 PRESSURE 111 SERV_LEAK 15	PALM PORT PALM PORT Total	EAST PALATKA EAST PALATKA Total	HIGH_BILL LEAK_ADJ MAIN_BRK NO_WATER OTHER_WT_Q SERV_LEAK COLOR HIGH_BILL SERV_LEAK BILL_CRCTN BILL_DISP COLOR DUPL_BILL	4 6 1 3 3 3 1 20 20 20 20 3 1 1 5 5 5 5 1 1 9 9 3 3 1
METER_PROB 77 MISAP_PYMT 11 NO_BILL 22 NO_WATER 260 PRESSURE 111 SERV_LEAK 15 PORT RICHEY Total 89	PALM PORT PALM PORT Total	EAST PALATKA EAST PALATKA Total	HIGH_BILL LEAK_ADJ MAIN_BRK NO_WATER OTHER_WT_Q SERV_LEAK COLOR HIGH_BILL SERV_LEAK BILL_CRCTN BILL_DISP COLOR DUPL_BILL HIGH_BILL	4 6 1 3 3 3 1 20 20 20 3 1 1 5 5 5 1 1 9 3 3 1 1
MISAP_PYMT 11 NO_BILL 22 NO_WATER 226 PRESSURE 11 SERV_LEAK 15 PORT RICHEY Total 85	PALM PORT PALM PORT Total	EAST PALATKA EAST PALATKA Total	HIGH_BILL LEAK_ADJ MAIN_BRK NO_WATER OTHER_WT_Q SERV_LEAK COLOR HIGH_BILL SERV_LEAK BILL_CRCTN BILL_DISP COLOR DUPL_BILL HIGH_BILL LEAK_ADJ	4 6 1 3 3 1 20 20 20 3 1 1 5 5 5 5 5 1 1 9 9 3 1 1 1 0 10
NO_BILL 22 NO_WATER 26 PRESSURE 11 SERV_LEAK 15 PORT RICHEY Total 85	PALM PORT PALM PORT Total	EAST PALATKA EAST PALATKA Total	HIGH_BILL LEAK_ADJ MAIN_BRK NO_WATER OTHER_WT_Q SERV_LEAK COLOR HIGH_BILL SERV_LEAK BILL_CRCTN BILL_DISP COLOR DUPL_BILL HIGH_BILL LEAK_ADJ MAIN_BRK	4 6 1 20 20 3 1 1 5 5 5 5 5 5 1 1 9 9 3 3 1 1 1 0 10 10 11 2
NO_BILL 22 NO_WATER 26 PRESSURE 11 SERV_LEAK 15 PORT RICHEY Total 85	PALM PORT PALM PORT Total	EAST PALATKA EAST PALATKA Total	HIGH_BILL LEAK_ADJ MAIN_BRK NO_WATER OTHER_WT_Q SERV_LEAK COLOR HIGH_BILL SERV_LEAK BILL_CRCTN BILL_DISP COLOR DUPL_BILL HIGH_BILL LEAK_ADJ MAIN_BRK METER_PROB	4 6 1 3 3 20 20 20 3 1 1 5 5 5 5 1 1 9 3 3 1 1 1 9 3 3 1 1 1 2 7 7
NO_WATER     26       PRESSURE     11       SERV_LEAK     15       PORT RICHEY Total     85	PALM PORT PALM PORT Total	EAST PALATKA EAST PALATKA Total	HIGH_BILL LEAK_ADJ MAIN_BRK NO_WATER OTHER_WT_Q SERV_LEAK COLOR HIGH_BILL SERV_LEAK BILL_CRCTN BILL_DISP COLOR DUPL_BILL HIGH_BILL LEAK_ADJ MAIN_BRK METER_PROB	4 6 1 20 20 3 1 1 5 5 5 5 5 5 1 1 9 9 3 3 1 1 1 0 10 10 11 2
PRESSURE 11 SERV_LEAK 15 PORT RICHEY Total 89	PALM PORT PALM PORT Total	EAST PALATKA EAST PALATKA Total	HIGH_BILL LEAK_ADJ MAIN_BRK NO_WATER OTHER_WT_Q SERV_LEAK COLOR HIGH_BILL SERV_LEAK BILL_CRCTN BILL_DISP COLOR DUPL_BILL HIGH_BILL LEAK_ADJ MAIN_BRK METER_PROB MISAP_PYMT	4 6 1 3 3 20 20 20 3 1 1 5 5 5 5 1 1 9 3 3 1 1 1 9 3 3 1 1 1 2 7 7
PORT RICHEY Total 85	PALM PORT PALM PORT Total	EAST PALATKA EAST PALATKA Total	HIGH_BILL LEAK_ADJ MAIN_BRK NO_WATER OTHER_WT_Q SERV_LEAK COLOR HIGH_BILL SERV_LEAK BILL_CRCTN BILL_DISP COLOR DUPL_BILL HIGH_BILL LEAK_ADJ MAIN_BRK METER_PROB MISAP_PYMT NO_BILL	4 6 1 3 3 3 1 20 20 20 3 3 1 1 5 5 5 5 5 5 1 1 9 3 3 1 1 0 0 1 1 0 0 7 7
PORT RICHEY Total	PALM PORT PALM PORT Total	EAST PALATKA EAST PALATKA Total	HIGH_BILL LEAK_ADJ MAIN_BRK NO_WATER OTHER_WT_Q SERV_LEAK COLOR HIGH_BILL SERV_LEAK BILL_CRCTN BILL_DISP COLOR DUPL_BILL HIGH_BILL LEAK_ADJ MAIN_BRK METER_PROB MISAP_PYMT NO_BILL NO_WATER	4 6 1 3 3 20 20 20 3 1 1 5 5 5 1 1 5 5 5 1 1 9 3 3 1 1 1 2 7 7 7 1 2 2
	PALM PORT PALM PORT Total	EAST PALATKA EAST PALATKA Total	HIGH_BILL LEAK_ADJ MAIN_BRK NO_WATER OTHER_WT_Q SERV_LEAK COLOR HIGH_BILL SERV_LEAK BILL_CRCTN BILL_DISP COLOR DUPL_BILL HIGH_BILL LEAK_ADJ MAIN_BRK METER_PROB MISAP_PYMT NO_BILL NO_WATER PRESSURE	4 6 1 3 3 3 1 20 20 20 3 1 1 1 5 5 5 5 1 1 9 9 3 1 1 1 9 9 3 1 1 1 2 7 7 1 2 2 6
PALM TERRACE Total	PALM PORT PALM PORT Total	EAST PALATKA EAST PALATKA Total PORT RICHEY	HIGH_BILL LEAK_ADJ MAIN_BRK NO_WATER OTHER_WT_Q SERV_LEAK COLOR HIGH_BILL SERV_LEAK BILL_CRCTN BILL_DISP COLOR DUPL_BILL HIGH_BILL LEAK_ADJ MAIN_BRK METER_PROB MISAP_PYMT NO_BILL NO_WATER PRESSURE	4 6 1 3 3 20 20 20 20 3 3 1 1 1 5 5 5 5 5 5 5 5 5 1 1 1 2 2 7 7 7 1 1 2 2 6 11

PEACE RIVER	CITY	CCS Reason	Total
	WAUCHULA	BILL CRCTN	1
	the second se	BILL DISP	
		HIGH BILL	
		LEAK ADJ	
		METER PROB	
		NO BILL	
		And the second se	
		NO_WATER	
		SERV_LEAK	
	WAUCHULA Total		1
PEACE RIVER Total			S- 1
PICCIOLA ISLAND	FRUITLAND PARK	HIGH_BILL	
		LEAK_ADJ	
	FRUITLAND PARK Total		
PICCIOLA ISLAND Total		and which is a subject of the second	14 14 14 14 14 14 14 14 14 14 14 14 14 1
PINE VALLEY	HOMOSASSA	BILL DISP	
	HOMOSASSA Total	and the second second second second	States in the states
PINE VALLEY Total			
POMONA PARK	POMONA PARK	HIGH BILL	
FOMONA FARM	FOMONA FARK		
	# 1 F	NO_WATER	
	DOMONIA	TASTE_ODOR	
	POMONA PARK Total		and the second second
POMONA PARK Total			
RIVER GROVE	EAST PALATKA	HIGH_BILL	
	EAST PALATKA Total		
RIVER GROVE Total		an ann an Alberta Bharran an Alberta an Alberta	
ROSALIE OAKS	LAKE WALES	SEWER	
		RATE COMPL	
	LAKE WALES Total		States and states
ROSALIE OAKS Total		the last of the second second second second second	econer Diseasers
SARATOGA HARBOUR	ISATSUMA	DUPL BILL	1
ARATOGA HARBOOK	OR TOOMA	LEAK ADJ	
	SATSUMA Total		
	ISATSOWA TOTAL	and the statement of the statement of the statement of the	
SARATOGA HARBOUR Total			
SEBRING LAKES	SEBRING	HIGH_BILL	
	SEBRING Total		$(-\infty)^{n+1} = (-\infty)^{n+1} (-\infty)^{n$
SEBRING LAKES Total			College States
SILVER LAKE ESTS	LEESBURG	BILL_DISP	
		CURBBOX_M	
		HIGH_BILL	
		LEAK ADJ	
		METER EXCH	
	· · · · · ·	METER PROB	
		MISAP_PYMT	
		MISAP_PYMT NO_BILL	
		MISAP_PYMT NO_BILL NO_WATER	
		MISAP_PYMT NO_BILL NO_WATER PRESSURE	
		MISAP_PYMT NO_BILL NO_WATER PRESSURE SERV_LEAK	
		MISAP_PYMT NO_BILL NO_WATER PRESSURE SERV_LEAK SUPV_CALLB	
		MISAP_PYMT NO_BILL NO_WATER PRESSURE SERV_LEAK	
	LEESBURG Total	MISAP_PYMT NO_BILL NO_WATER PRESSURE SERV_LEAK SUPV_CALLB	
SILVER LAKE ESTS Total		MISAP_PYMT NO_BILL NO_WATER PRESSURE SERV_LEAK SUPV_CALLB ZERO_USE	
	LEESBURG Total	MISAP_PYMT NO_BILL NO_WATER PRESSURE SERV_LEAK SUPV_CALLB ZERO_USE DUPL_BILL	
		MISAP_PYMT NO_BILL NO_WATER PRESSURE SERV_LEAK SUPV_CALLB ZERO_USE	
SILVER LAKE OAKS		MISAP_PYMT NO_BILL NO_WATER PRESSURE SERV_LEAK SUPV_CALLB ZERO_USE DUPL_BILL	
SILVER LAKE OAKS	PALATKA	MISAP_PYMT NO_BILL NO_WATER PRESSURE SERV_LEAK SUPV_CALLB ZERO_USE DUPL_BILL	
SILVER LAKE OAKS	PALATKA PALATKA Total	MISAP_PYMT NO_BILL NO_WATER PRESSURE SERV_LEAK SUPV_CALLB ZERO_USE DUPL_BILL LEAK_ADJ	
SILVER LAKE OAKS	PALATKA	MISAP_PYMT NO_BILL NO_WATER PRESSURE SERV_LEAK SUPV_CALLB ZERO_USE DUPL_BILL LEAK_ADJ METER_PROB	
SILVER LAKE OAKS	PALATKA PALATKA Total FRUITLAND PARK	MISAP_PYMT NO_BILL NO_WATER PRESSURE SERV_LEAK SUPV_CALLB ZERO_USE DUPL_BILL LEAK_ADJ	
SILVER LAKE OAKS SILVER LAKE OAKS Total SKYCREST	PALATKA PALATKA Total	MISAP_PYMT NO_BILL NO_WATER PRESSURE SERV_LEAK SUPV_CALLB ZERO_USE DUPL_BILL LEAK_ADJ METER_PROB	
SILVER LAKE OAKS SILVER LAKE OAKS Total SKYCREST SKYCREST Total	PALATKA PALATKA Total FRUITLAND PARK FRUITLAND PARK Total	MISAP_PYMT NO_BILL NO_WATER PRESSURE SERV_LEAK SUPV_CALLB ZERO_USE DUPL_BILL LEAK_ADJ METER_PROB TASTE_ODOR	
SILVER LAKE OAKS SILVER LAKE OAKS Total SKYCREST SKYCREST Total	PALATKA PALATKA Total FRUITLAND PARK	MISAP_PYMT NO_BILL NO_WATER PRESSURE SERV_LEAK SUPV_CALLB ZERO_USE DUPL_BILL LEAK_ADJ METER_PROB TASTE_ODOR HIGH_BILL	
SILVER LAKE ESTS Total SILVER LAKE OAKS SILVER LAKE OAKS Total SKYCREST SKYCREST Total ST JOHNS HIGHLANDS	PALATKA PALATKA Total FRUITLAND PARK FRUITLAND PARK Total	MISAP_PYMT NO_BILL NO_WATER PRESSURE SERV_LEAK SUPV_CALLB ZERO_USE DUPL_BILL LEAK_ADJ METER_PROB TASTE_ODOR HIGH_BILL LEAK_ADJ	
SILVER LAKE OAKS SILVER LAKE OAKS Total SKYCREST SKYCREST Total	PALATKA PALATKA Total FRUITLAND PARK FRUITLAND PARK Total	MISAP_PYMT NO_BILL NO_WATER PRESSURE SERV_LEAK SUPV_CALLB ZERO_USE DUPL_BILL LEAK_ADJ METER_PROB TASTE_ODOR HIGH_BILL	

System	СПТҮ	CCS Reason	Total
SUMMIT CHASE	TAVARES	HIGH BILL	
		MAIN BRK	
		SEWER	
i.	TAVARES Total		
SUMMIT CHASE Total			
SUNNY HILLS	CHIPLEY	BILL_DISP	2
		HIGH_BILL	4
		MAIN_BRK	2
		METER_PROB	
		SERV_LEAK	2
		SEWER	2
	CHIPLEY Total	and the second	13
	SUNNY HILLS	BILL DISP	-
		MISAP PYMT	
		SERV LEAK	
		TASTE ODOR	
	SUNNY HILLS Total		
SUNNY HILLS Total			17
TANGERINE	MOUNT DORA	BILL CRCTN	And the second second second second
		EST BILL	
		HIGH BILL	
		ZERO USE	
	MOUNT DORA Total	12ERO_03E	
			6
	TANGERINE	MAIN_BRK	
		METER_PROB	
		PRESSURE	
		SERV_LEAK	
	TANGERINE Total		
TANGERINE Total			10
THE MEADOWS	HOMOSASSA	CURBBOX_M	1
		NO_BILL	1
		ZIPCK_PROB	1
	HOMOSASSA Total		100 Mar 100 3
THE MEADOWS Total			1996 - 1996 - 1997 <b>3</b>
ГОМОКА	ORMOND BEACH	BILL_DISP	1
a		COLOR	2
		MISAP_PYMT	2
		NO_WATER	1
		PRESSURE	1
		TASTE_ODOR	5
	ORMOND BEACH Total		12
OMOKA Total			12
ALENCIA TERRACE	FRUITLAND PARK	MAIN_BRK	1
		METER_PROB	2
	s	NO_BILL	1
		SERV_LEAK	
	FRUITLAND PARK Total		-
ALENCIA TERRACE Total	where the second se		5
	TAVARES	BILL DISP	1
/ENETIAN VILLAGE			
ENETIAN VILLAGE		HIGH BILL	1
ENETIAN VILLAGE		HIGH_BILL	COLUMN THE DESIGNATION OF THE OWNER OWNER OF THE OWNER OWN
	TAVARES Total	HIGH_BILL	2
ENETIAN VILLAGE Total	TAVARES Total		2
/ENETIAN VILLAGE Total		HIGH_BILL	
ENETIAN VILLAGE Total	TAVARES Total	HIGH_BILL METER_PROB	2 2 3 1
ENETIAN VILLAGE Total	TAVARES Total	HIGH_BILL	2 2 3 1 2 2 3
VENETIAN VILLAGE Total	TAVARES Total	HIGH_BILL METER_PROB	2 2 3 1 1 2 2 4 6
/ENETIAN VILLAGE Total /ILLAGE WATER /ILLAGE WATER Total	TAVARES Total	HIGH_BILL METER_PROB SERV_LEAK	
/ENETIAN VILLAGE Total /ILLAGE WATER /ILLAGE WATER Total	TAVARES Total	HIGH_BILL METER_PROB SERV_LEAK BILL_CRCTN	
/ENETIAN VILLAGE Total /ILLAGE WATER /ILLAGE WATER Total	TAVARES Total	HIGH_BILL METER_PROB SERV_LEAK BILL_CRCTN LEAK_ADJ	2 2 3 1 2 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6
/ENETIAN VILLAGE /ENETIAN VILLAGE Total /ILLAGE WATER /ILLAGE WATER Total /EPHYR SHORES	TAVARES Total LAKELAND LAKELAND Total ZEPHYRHILLS	HIGH_BILL METER_PROB SERV_LEAK BILL_CRCTN	1 2 3 1 2 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6
/ENETIAN VILLAGE Total /ILLAGE WATER /ILLAGE WATER Total /ILLAGE WATER Total	TAVARES Total	HIGH_BILL METER_PROB SERV_LEAK BILL_CRCTN LEAK_ADJ	2 2 3 1 2 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6 6
/ENETIAN VILLAGE Total /ILLAGE WATER /ILLAGE WATER Total	TAVARES Total LAKELAND LAKELAND Total ZEPHYRHILLS ZEPHYRHILLS Total	HIGH_BILL METER_PROB SERV_LEAK BILL_CRCTN LEAK_ADJ	2 2 3 1 2 6 6 6 6 6 6 6 6 2 2 2 2 2 2 2 2

Aqua Utilities Florida Inc.

Docket No. 080121-WS

Florida Public Service Commission

Phase II Monitoring

Call Center Monitoring Statistics September 2010

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Call Center Statistics	July-10	August-10	September-10	EXPLANATION OF STATISTICS
States	PA,NC,VA,TX,FL,OH,NJ, IL,MO,IN,NY*	PA,NC,VA,TX,FL,OH,NJ IL,MO,IN,NY*	, PA,NC,VA,TX,FL,OH,NJ, IL,MO,IN,NY*	Refers to states where Aqua customers are serviced by call centers
Customers (approx.)	893,261	893,261	893,261	Refers to the approximate number of customers being serviced by the call centers
Total Calls	91,194	95,975	92,000	The number of total calls that were received through the toll-free number that went into a service queue (does not include customers who used self-serve options)
Days Open	21	22	21	Days in month that call centers were open for business
Average Calls/Day	4,343	4,363	4,381	Calculated by dividing Total Calls by Days Open
Abandon Rate	5.6%	2.9%	3.1%	Percentage of Total Calls where customers disconnected (abandoned) prior to a CSR answering.
Calls Answered in < 90 seconds	73%	86%	85%	Percentage of calls where a CSR answered in 90 seconds or less
Average Speed to Answer	61 sec	32 sec	33 sec	The average time in seconds that a customer waited before their call was answered by a CSR.
Average Handle Time	4:39	4:34	4:31	The average for all answered calls of total talk time plus total hold time plus any time for after call work completed by the CSR
Average #CSR/Day	62.7	64.7	65.6	The average number of CSRs who logged in each day during the stated month
Calls Answered	86,087	93,192	89,148	Total Calls less abandoned calls

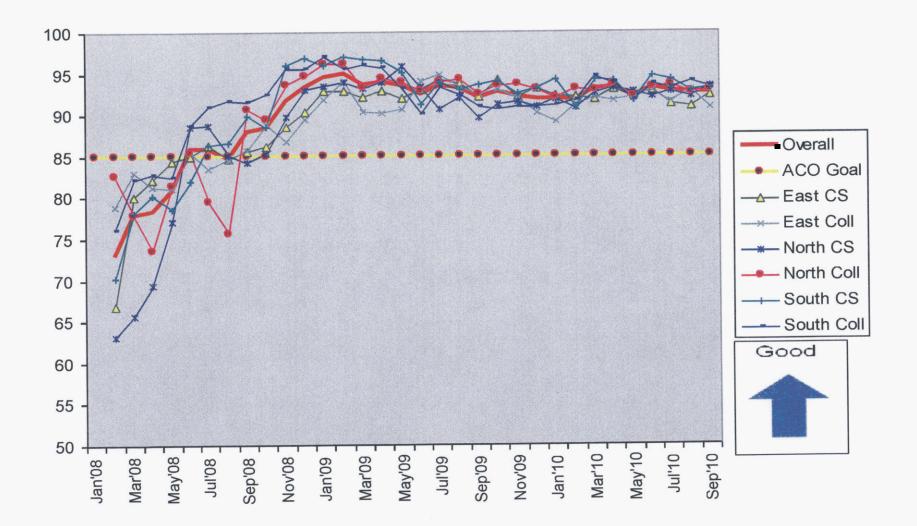
Proprietary and confidential

Aqua Utilities Florida Inc.

Docket No. 080121-WS Florida Public Service Commission Phase II Monitoring

> Call Quality Report September 2010

# CSR Call Quality Scores AQUA America.



Aqua Utilities Florida Inc.

Docket No. 080121-WS Florida Public Service Commission Phase II Monitoring

Aged Service Orders Reports September 2010

#### Aqua America Aged Service Orders\* FL - All Florida Status: O - Needs to be Worked in the Field Run Date: 9/3/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	3	0	0	0	0	0	0	0	0	0	0	3
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	1	0	0	0	0	0	0	0	0	0	0	1
PRES	PRESSURE - DISTRIBUTION	1	0	0	0	0	0	0	0	0	0	0	1
REPR	REPAIR/INVESTIGATION	15	1	0	0	0	0	0	0	0	0	0	16
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	3	0	0	0	0	0	0	0	0	0	0	3
SVLK	SERVICE LEAK	3	0	0	0	0	0	0	0	0	0	0	3
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	1	0	0	0	0	0	0	0	0	0	0	1
	Totals	27	1	0	0	0	0	0	0	0	0	0	28

#### Aqua America Aged Service Orders\* 84 - Leesburg Status: O - Needs to be Worked in the Field Run Date: 9/3/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	1	0	0	0	0	0	0	0	0	0	0	1
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	3	0	0	0	0	0	0	0	0	0	0	3
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	1	0	0	0	0	0	0	0	0	0	0	1
SVLK	SERVICE LEAK	1	0	0	0	0	0	0	0	0	0	0	1
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	. 0	0
	Totals	6	0	0	0	0	0	0	0	0	0	0	6

\*Designated Types

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#### Aqua America Aged Service Orders\* 85 - Lake Suzy Status: O - Needs to be Worked in the Field Run Date: 9/3/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	. 0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	. 0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	. 0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	0	0	0	0	0

#### Aqua America Aged Service Orders\* 86 - Putnam Status: O - Needs to be Worked in the Field Run Date: 9/3/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	. 0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	. 0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	- 0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	. 0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	0	0	0	0	0

\*Designated Types

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#### Aqua America Aged Service Orders\* 87 - Lake Gibson Status: O - Needs to be Worked in the Field Run Date: 9/3/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0.	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	1	0	0	0	0	0	0	0	0	0	0	1
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	4	0	0	0	0	0	0	0	0	0	0	4
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	1	0	0	0	0	0	0	0	0	0	0	1
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	6	0	0	0	0	0	0	0	0	0	0	6

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#### Aqua America Aged Service Orders\* 89 - Seminole/FL Comm Status: O - Needs to be Worked in the Field Run Date: 9/3/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	1	0	0	0	0	0	0	0	0	0	0	1
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	.0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	2	0	0	0	0	0	0	0	0	0	0	2
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	3	0	0	0	0	0	0	0	0	0	0	3

#### Aqua America Aged Service Orders\* 90 - Ocala Status: O - Needs to be Worked in the Field Run Date: 9/3/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	1	0	0	0	0	0	0	0	0	0	0	1
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	1	0	0	0	0	0	0	0	0	0	0	1

#### Aqua America Aged Service Orders\* 91 - Palm Beach Status: O - Needs to be Worked in the Field Run Date: 9/3/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	0	0	0	0	0

#### Aqua America Aged Service Orders\* 92 - South Seas Status: O - Needs to be Worked in the Field Run Date: 9/3/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	0	0	0	0	0

\*Designated Types

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#### Aqua America Aged Service Orders\* 93 - Sunny Hills/Washington Status: O - Needs to be Worked in the Field Run Date: 9/3/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	1	0	0	0	0	0	0	0	0	0	0	1
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
1	Totals	1	0	0	0	0	0	0	0	0	0	0	1

#### Aqua America Aged Service Orders\* 94 - Palm Terrace Status: O - Needs to be Worked in the Field Run Date: 9/3/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	4	0	0	0	0	0	0	0	0	0	0	4
RMTR	READ METER SERVICES	0	0	0	0	0	- 0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	2	0	0	0	0	0	0	0	0	0	0	2
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	6	0	0	0	0	0	0	0	0	0	0	6

\*Designated Types

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#### Aqua America Aged Service Orders\* 95 - Sebring Status: O - Needs to be Worked in the Field Run Date: 9/3/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	1	0	0	0	0	0	0	0	0	0	0	1
REPR	REPAIR/INVESTIGATION	2	1	0	0	0	0	0	0	0	0	0	3
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	1	0	0	0	0	0	0	0	0	0	0	1
	Totals	4	1	0	0	0	0	0	0	0	0	0	

#### Aqua America Aged Service Orders\* NO - No Orders Status: O - Needs to be Worked in the Field Run Date: 9/3/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	0	0	0	0	0

\*Designated Types

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#### Aqua America Aged Service Orders\* FL - All Florida Status: O - Needs to be Worked in the Field Run Date: 9/10/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	1	1	0	0	0	0	0	0	0	0	0	2
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	2	1	0	0	0	0	0	0	0	0	0	3
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	8	9	0	0	0	0	0	0	0	0	0	17
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	11	11	0	0	0	0	0	0	0	0	0	22

#### Aqua America Aged Service Orders\* 84 - Leesburg Status: O - Needs to be Worked in the Field Run Date: 9/10/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	.0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	1	0	0	0	0	0	0	0	0	0	1
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	1	0	0	0	0	0	0	0	0	0	0	1
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	1	1	0	0	0	0	0	0	0	0	0	2

#### Aqua America Aged Service Orders\* 85 - Lake Suzy Status: O - Needs to be Worked in the Field Run Date: 9/10/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	6	0	0	0	0	0	0	0	0	0	0	6
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	6	0	0	0	0	0	0	0	0	0	0	6

#### Aqua America Aged Service Orders\* 86 - Putnam Status: O - Needs to be Worked in the Field Run Date: 9/10/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	0	0	0	0	0

#### Aqua America Aged Service Orders\* 87 - Lake Gibson Status: O - Needs to be Worked in the Field Run Date: 9/10/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	1	1	0	0	0	0	0	0	0	0	0	2
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	4	0	0	0	0	0	0	0	0	0	4
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	1	5	0	0	0	0	0	0	0	0	0	6

## Aqua America Aged Service Orders\* 89 - Seminole/FL Comm Status: O - Needs to be Worked in the Field Run Date: 9/10/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	1	0	0	0	0	0	0	0	0	0	0	1
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	1	0	0	0	0	0	0	0	0	0	1
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	1	1	0	0	0	0	0	0	0	0	0	2

## Aqua America Aged Service Orders\* 90 - Ocala Status: O - Needs to be Worked in the Field Run Date: 9/10/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	0	0	0	0	0

## Aqua America Aged Service Orders\* 91 - Palm Beach Status: O - Needs to be Worked in the Field Run Date: 9/10/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	. 0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	1	0	0	0	0	0	0	0	0	0	0	1
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	1	0	0	0	0	0	0	0	0	0	0	1

## Aqua America Aged Service Orders\* 92 - South Seas Status: O - Needs to be Worked in the Field Run Date: 9/10/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	. 0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	0	0	0	0	0

#### Aqua America Aged Service Orders\* 93 - Sunny Hills/Washington Status: O - Needs to be Worked in the Field Run Date: 9/10/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	0	0	0	0	0

## Aqua America Aged Service Orders\* 94 - Palm Terrace Status: O - Needs to be Worked in the Field Run Date: 9/10/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	. 0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	1	0	0	0	0	0	0	0	0	0	0	1
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	3	0	0	0	0	0	0	0	0	0	3
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	1	3	0	0	0	0	0	0	0	0	0	4

## Aqua America Aged Service Orders\* 95 - Sebring Status: O - Needs to be Worked in the Field Run Date: 9/10/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	1	0	0	0	0	0	0	0	0	0	1
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	1	0	0	0	0	0	0	0	0	0	1

## Aqua America Aged Service Orders\* NO - No Orders Status: O - Needs to be Worked in the Field Run Date: 9/10/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	0	0	0	0	0

## Aqua America Aged Service Orders\* FL - All Florida Status: O - Needs to be Worked in the Field Run Date: 9/17/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	1	0	0	0	0	0	0	0	0	0	0	1
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	8	2	1	0	0	0	0	0	0	0	0	11
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	- 0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	. 0	0	0	0	0	0	0
	Totals	9	2	1	0	0	0	0	0	0	0	0	12

# Aqua America Aged Service Orders\* 84 - Leesburg Status: O - Needs to be Worked in the Field Run Date: 9/17/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	·0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	. 0	0	0	0	0	0	. 0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	5	0	0	0	0	0	0	0	0	0	0	5
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	, 0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	D	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	5	0	0	0	0	0	0	0	0	0	0	5

## Aqua America Aged Service Orders\* 85 - Lake Suzy Status: O - Needs to be Worked in the Field Run Date: 9/17/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	. 0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	· 0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	2	0	0	0	0	0	0	0	0	0	2
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	2	0	0	0	0	0	0	0	0	0	2

# Aqua America Aged Service Orders\* 86 - Putnam Status: O - Needs to be Worked in the Field Run Date: 9/17/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	. 0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	D	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	0	0	0	0	0

# Aqua America Aged Service Orders\* 87 - Lake Gibson Status: O - Needs to be Worked in the Field Run Date: 9/17/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	1	0	0	0	0	0	0	0	0	0	0	1
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	. 0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	1	0	0	0	0	0	0	0	0	0	0	1

## Aqua America Aged Service Orders\* 89 - Seminole/FL Comm Status: O - Needs to be Worked in the Field Run Date: 9/17/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	1	0	0	0	0	0	0	0	0	1
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	1	0	0	0	0	0	0	0	0	1

## Aqua America Aged Service Orders\* 90 - Ocala Status: O - Needs to be Worked in the Field Run Date: 9/17/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	. 0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	0	0	0	0	0

## Aqua America Aged Service Orders\* 91 - Palm Beach Status: O - Needs to be Worked in the Field Run Date: 9/17/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	. 0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	. 0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	- 0	0	0	0	0	0	0	0	0	0
J	Totals	0	0	0	0	0	0	0	0	0	0	0	0

## Aqua America Aged Service Orders\* 92 - South Seas Status: O - Needs to be Worked in the Field Run Date: 9/17/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	- 0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	. 0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	0	0	0	0	0

## Aqua America Aged Service Orders\* 93 - Sunny Hills/Washington Status: O - Needs to be Worked in the Field Run Date: 9/17/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	D	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	0	0	0	0	0

## Aqua America Aged Service Orders\* 94 - Palm Terrace Status: O - Needs to be Worked in the Field Run Date: 9/17/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	2	0	0	0	0	0	0	. 0	0	0	0	2
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	. 0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	2	0	0	0	0	0	0	0	0	0	0	2

## Aqua America Aged Service Orders\* 95 - Sebring Status: O - Needs to be Worked in the Field Run Date: 9/17/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	1	0	0	0	0	0	0	0	0	0	0	1
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	1	0	0	0	0	0	0	0	0	0	0	1

## Aqua America Aged Service Orders\* NO - No Orders Status: O - Needs to be Worked in the Field Run Date: 9/17/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	• 0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	. 0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	0	0	0	0	0

## Aqua America Aged Service Orders\* FL - All Florida Status: O - Needs to be Worked in the Field Run Date: 9/24/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	1	0	0	0	0	0	0	0	0	0	0	1
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	1	0	0	0	0	0	0	0	0	0	0	1
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	4	3	0	0	0	0	0	0	0	0	0	7
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	1	0	0	0	0	0	0	0	0	0	. 0	1
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	1	0	0	0	0	0	0	0	0	0	0	1
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	8	3	0	0	0	0	0	0	0	0	0	11

# Aqua America Aged Service Orders\* 84 - Leesburg Status: O - Needs to be Worked in the Field Run Date: 9/24/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	. 0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	1	2	0	0	0	0	0	0	0	0	0	3
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	1	2	0	0	0	0	0	0	0	0	0	3

### Aqua America Aged Service Orders\* 85 - Lake Suzy Status: O - Needs to be Worked in the Field Run Date: 9/24/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	0	0	0	0	0

## Aqua America Aged Service Orders\* 86 - Putnam Status: O - Needs to be Worked in the Field Run Date: 9/24/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	. 0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	. 0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	0	0	0	0	0

## Aqua America Aged Service Orders\* 87 - Lake Gibson Status: O - Needs to be Worked in the Field Run Date: 9/24/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	. 0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	0	0	0	0	0

# Aqua America Aged Service Orders\* 89 - Seminole/FL Comm Status: O - Needs to be Worked in the Field Run Date: 9/24/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	1	0	0	0	0	0	0	0	0	0	0	1
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	Ó	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	1	0	0	0	0	0	0	0	0	0	0	1

#### Aqua America Aged Service Orders\* 90 - Ocala Status: O - Needs to be Worked in the Field Run Date: 9/24/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	1	0	0	0	0	0	0	0	0	0	0	1
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	. 0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	1	0	0	0	0	0	0	0	0	0	0	1

# Aqua America Aged Service Orders\* 91 - Palm Beach Status: O - Needs to be Worked in the Field Run Date: 9/24/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	- 29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	.0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	1	0	0	0	0	0	0	0	0	0	0	1
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	. 0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	1	0	0	0	0	0	0	0	0	0	0	1

## Aqua America Aged Service Orders\* 92 - South Seas Status: O - Needs to be Worked in the Field Run Date: 9/24/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	1	0	0	0	0	0	0	0	0	0	0	1
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	1	0	0	0	0	0	0	0	0	0	0	1

\*Designated Types

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## Aqua America Aged Service Orders\* 93 - Sunny Hills/Washington Status: O - Needs to be Worked in the Field Run Date: 9/24/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	. 0	0	0	0	0

#### Aqua America Aged Service Orders\* 94 - Palm Terrace Status: O - Needs to be Worked in the Field Run Date: 9/24/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	0	0	0	0	0

# Aqua America Aged Service Orders\* 95 - Sebring Status: O - Needs to be Worked in the Field Run Date: 9/24/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	0
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	2	1	0	0	0	0	0	0	0	0	0	3
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	0
SVLK	SERVICE LEAK	1	0	0	0	0	0	0	0	0	0	0	1
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	3	1	0	0	0	0	0	0	0	0	0	4

\*Designated Types

6.776

#### Aqua America Aged Service Orders\* NO - No Orders Status: O - Needs to be Worked in the Field Run Date: 9/24/2010

Service Order Type	Service Order Description	1-7	8-14	15-21	22-28	29-60	61-90	91-120	121-200	201-300	301-400	>400	TOTAL
BENN	BENCH TEST	0	0	0	0	0	0	0	0	0	0	0	0
CURB	CURB BOX MAINTENANCE - MISCELLANEOUS	0	0	0	0	0	0	0	0	0	0	0	0
HIC	HIGH CONSUMPTION	0	0	0	0	0	0	0	0	0	0	0	0
LABC	LAB - CHEMICAL CONTENT	0	0	0	0	0	0	0	0	0	0	0	0
LABD	LAB - DISCOLORED WATER	0	0	0	0	0	0	0	0	0	0	0	0
LABT	LAB - TASTE & ODOR	0	0	0	0	0	0	0	0	0	0	0	0
MSMT	MISCELLANEOUS MAINTENANCE	0	0	0	0	0	0	0	0	0	0	0	, o
PRES	PRESSURE - DISTRIBUTION	0	0	0	0	0	0	0	0	0	0	0	0
REPR	REPAIR/INVESTIGATION	0	0	0	0	0	0	0	0	0	0	0	0
RMTR	READ METER SERVICES	0	0	0	0	0	0	0	0	0	0	0	0
RPST	REPAIR STREET	0	0	0	0	0	0	0	0	0	0	0	0
RRMT	RE-READ METER	0	0	0	0	0	0	0	0	0	0	0	0
SLM	SEWER LATERAL MAIN	0	0	0	0	0	0	0	0	0	0	0	
SVLK	SERVICE LEAK	0	0	0	0	0	0	0	0	0	0	0	0
TOFF	TURN WATER OFF	0	0	0	0	0	0	0	0	0	0	0	0
TONN	TURN WATER ON	0	0	0	0	0	0	0	0	0	0	0	0
	Totals	0	0	0	0	0	0	0	0	0	0	0	0

\*Designated Types

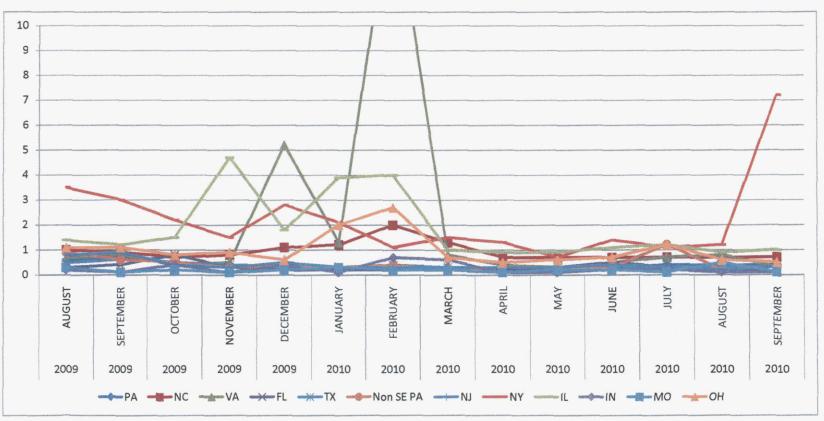
(3)

Aqua Utilities Florida Inc. Docket No. 080121-WS Florida Public Service Commission Phase II Monitoring

> Estimated Read Report September 2010

# **ESTIMATION RATE BY STATE**

Year Month	PA	NC	VA	FL	ТХ	N	on SE PA	NJ	NY	IL	IN	MO	OH
2009 AUGUST		0.6	1	0.7	0.3	0.5	0.9	0.8	3.5	1.4	0.2	0.3	1.1
2009 SEPTEMBER		0.7	0.9	0.8	0.4	0.6	0.6	0.9	3	1.2	0.1	0.1	1.1
2009 OCTOBER		0.5	0.7	0.4	0.8	0.5	0.5	0.4	2.2	1.5	0.4	0.2	0.8
2009 NOVEMBER		0.4	0.8	0.5	0.3	0.4	0.3	0.3	1.5	4.7	0.1	0.1	0.9
2009 DECEMBER		0.4	1.1	5.2	0.2	0.3	0.4	0.5	2.8	1.8	0.4	0.2	0.6
2010 JANUARY		0.3	1.2	1.3	0.2	0.3	0.3	0.3	2.1	3.9	0.1	0.3	2
2010 FEBRUARY		0.4	2	15.4	0.2	0.4	0.4	0.3	1.1	4	0.7	0.2	2.7
2010 MARCH	1	0.3	1.3	0.8	0.3	0.3	0.2	0.3	1.5	1	0.6	0.2	0.7
2010 APRIL	4	0.3	0.7	0.4	0.2	0.3	0.3	0.3	1.3	0.9	0.1	0.1	0.5
2010 MAY		0.3	0.7	0.3	0.3	0.3	0.3	0.3	0.7	0.9	0.1	0.2	0.6
2010 JUNE		0.3	0.7	0.5	0.5	0.3	0.3	0.4	1.4	1.1	0.2	0.2	0.7
2010 JULY		0.4	0.7	0.7	0.3	0.3	1.2	0.3	1.1	1.2	0.2	0.1	1.2
2010 AUGUST	1	0.4	0.7	0.8	0.2	0.3	0.2	0.2	1.2	0.9	0.1	0.5	0.6
2010 SEPTEMBER		0.4	0.7	0.3	0.1	0.3	0.3	0.3	7.2	1	0.1	0.1	0.5



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