

COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



MARSHALL WILLIS, DIRECTOR
DIVISION OF ECONOMIC REGULATION
(850) 413-6900

Public Service Commission

February 14, 2011

RECEIVED-FPSC
11 FEB 14 PM 4:54
COMMISSION
CLERK

Heather Hills Estates Utilities, LLC
Attn: Chris Stephens
4925 3rd Street West
Bradenton, FL 34207

Re: Docket 100472-WS - Application for staff-assisted rate case in Manatee County by Heather Hills Estates Utilities, LLC.

For the engineering portion of this rate case, staff requires several items be submitted to ensure fast, expedient treatment of your rate case. Please submit the following information for the period of calendar year 2010. Any responses provided that are duplicative of information provided as part of the audit conducted by staff may be noted as such and omitted.

1. Employees Salaries and Wages

List all employees, their duties and responsibilities, and salary.

2. Contractual Services

List all contractual service providers, their duties and responsibilities, and the annual contractual cost. Provide a copy of all contractual service agreements.

3. Repairs and Maintenance

Provide a description of all repairs and maintenance performed during the past three years.

4. Provide a copy of monthly bills for both water purchased and purchased wastewater treatment for each month of 2010.

5. Provide a summary of the amount of water sold and wastewater treatment billed by customer class and meter size for each month of 2010.

6. All utility related electricity bills from the beginning of 2010 to present which include meter number and location, kilowatts used, dollars paid, and electric company's account numbers.

7. Total costs along with copies of invoices for purchased parts, materials and supplies used in the operation and maintenance of the water and wastewater system during 2010.

DOCUMENT CONTROL
01028 FEB 14 11
FPSC-COMPLIANCE DIVISION

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD • TALLAHASSEE, FL 32399-0850

An Affirmative Action / Equal Opportunity Employer

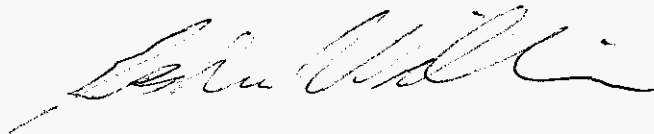
PSC Website: <http://www.floridapsc.com>

Internet E-mail: contact@psc.state.fl.us

8. Provide a copy of all Department of Environmental Protection, Water management Districts, and/or County Health Department permits.
9. Provide a copy of all correspondence from DEP or the Manatee County Health Department in the past three years.
10. Provide a list of all customer complaints received during 2010 and an explanation of how they were resolved.
11. Provide a detailed description of all assets (pipes, meters, etc) owned by the utility.
12. Please provide a copy of the utility's engineering maps for water and wastewater showing location and size of water and wastewater mains throughout the service area.

Please provide the requested information no later than March 18, 2011. I will also be contacting you to schedule a time around the customer meeting for an inspection of the distribution and collection systems, and a tour of the general service area. If you have any questions, do not hesitate to call me at (850) 413-6447 or email me at jay.williams@psc.state.fl.us.

Sincerely,



Jay Williams
Engineering Specialist
Bureau of Certification, Economics & Tariffs

JW/tr

cc: Division of Economic Regulation (Maurey, Fletcher, Hudson, Bruce, Daniel)
Office of the General Counsel (Tan)
Office of Auditing and Performance Analysis (Prestwood, Stephens)
Office of the Commission Clerk (Docket No. 100472-WS)