

VOTE SHEET

March 8, 2011

Docket No. 100027-TL – Investigation and determination of appropriate method for refunding apparent rebates not provided by Quincy Telephone Company d/b/a TDS Telecom/Quincy Telephone as required by rule and/or tariff.

Issue 1: Should the Commission approve Quincy Telephone Company d/b/a TDS Telecom/Quincy Telephone’s proposal to issue time-out-of-service and failure to meet new service installation commitment credits of \$27,017.41, plus interest in the amount of \$817.19, for a total of \$27,834.60 to the affected customers during the April 2011 billing cycle; require the company to remit any unrefundable monies to the Commission by August 1, 2011, for deposit in the General Revenue Fund; and require the company to submit a refund report by August 1, 2011, to the Commission stating: (1) how much was refunded to its customers, (2) the total number of customers receiving refunds, and (3) the amount of money determined to be unrefundable.

Recommendation: Yes. The Commission should approve Quincy Telephone Company d/b/a TDS Telecom/Quincy Telephone’s refund proposal. As required by Rule 25-4.114, F.A.C., for those customers still on the system, a credit shall be made on the bill. For customers entitled to a refund but no longer on the system, the company shall mail a refund check to the last known billing address except that no refund for less than \$1.00 will be made to these customers. At the end of the refund period, any amount not refunded, including interest, should be remitted to the Commission for deposit in the General Revenue Fund.

APPROVED

COMMISSIONERS ASSIGNED: All Commissioners

COMMISSIONERS’ SIGNATURES

MAJORITY

DISSENTING

Handwritten signatures of majority commissioners on four horizontal lines.

Four horizontal lines for dissenting signatures, currently blank.

REMARKS/DISSENTING COMMENTS:

DOCUMENT NUMBER-DATE

01503 MAR -8 =

Vote Sheet  
March 8, 2011

Docket No. 100027-TL – Investigation and determination of appropriate method for refunding apparent rebates not provided by Quincy Telephone Company d/b/a TDS Telecom/Quincy Telephone as required by rule and/or tariff.

(Continued from previous page)

**Issue 2:** Should Quincy Telephone Company d/b/a TDS Telecom/Quincy Telephone be required to show cause why it should not pay a penalty for its apparent violation of Rule 25-4.110, F.A.C., Customer Billing for Local Exchange Telecommunications Companies and Rule 25-4.034, F.A.C., Tariffs?

**Recommendation:** No. Quincy Telephone Company d/b/a TDS Telecom/Quincy Telephone should not be required to show cause why it should not pay a fine for apparent violation of Rule 25-4.110, F.A.C., Customer Billing for Local Exchange Telecommunications Companies.

**APPROVED**

**Issue 3:** Should this docket be closed?

**Recommendation:** The Order issued from this recommendation will be proposed agency action. Thus, the Order will become final and effective upon issuance of the Consummating Order if no person whose substantial interests are affected timely files a protest within 21 days of issuance of this Order. The company should submit its final report, identified by docket number, by August 1, 2011. Upon receipt of the final report, including the disposition of unclaimed funds, this docket should be closed administratively if no timely protest has been filed.

**APPROVED**