

# Checklist of Annual Reports Enclosed FL 2011 CLEC Questionnaire

Sent via FedEx or US Mail on March 30, 2011

RECEIVED - FPSC  
11 APR - 1 PM 4:50

COMMISSION  
CLERK

110000-OT

Count	COMPANY NAME	Filer ID#	RETURN TYPE
1	Airespring, Inc.	TX 808	FL CLEC Survey
2	Benchmark Communications, LLC	TX 827	FL CLEC Survey
3	Covista Inc	TX 574	FL CLEC Survey
4	DSCI Corporation	TX974	FL CLEC Survey
5	Ernest Communications	TX 244	FL CLEC Survey
6	First Choice Technology, Inc.	TX 882	FL CLEC Survey
7	Intellicall Operator Services, Inc.	TX 181	FL CLEC Survey
8	MASScomm, Inc.	TY023	FL CLEC Survey
9	Nexus Communications, Inc	TX780	FL CLEC Survey
10	NOS Communications, Inc.	TX 227	FL CLEC Survey
11	One Voice Communications, Inc.	TX 927	FL CLEC Survey
12	PNG Telecommunications, Inc.	TX 409	FL CLEC Survey
13	Rosebud Telephone, LLC	TY 011	FL CLEC Survey
14	Spectrotel, Inc.	TX 722	FL CLEC Survey
15	Telrite Corporation	TX 870	FL CLEC Survey
16	Voda Networks, Inc.	TX 964	FL CLEC Survey
17	Wholesale Carrier Services, Inc.	TX641	FL CLEC Survey

**If the information above is not in the Fed Ex package,  
please contact Mark Lammert at [mark@csilongwood.com](mailto:mark@csilongwood.com)**



Telecom Tax Services  
Sales Tax Services  
Tax Rating Services

Mark Lammert, CPA  
President

407-260-1011  
407-260-1033/fax

[mark@csilongwood.com](mailto:mark@csilongwood.com)

740 Florida Central Pkwy., Ste. 2028, Longwood, FL 32750

Content

FL Survey Report

Questions or Concerns About the  
Enclosed Reports should go to  
Mark Lammert at 407-260-1011  
or [mark@csilongwood.com](mailto:mark@csilongwood.com)  
Thank you for processing the returns.

DOCUMENT NUMBER - DATE

02209 APR - 1 =

FPSC-COMMISSION CLERK

**2011 Competitive Local Exchange Carrier (CLEC) Questionnaire**  
(Due by April 15, 2011)<sup>1</sup>

Legal Company Name: One Voice Communications, Inc.

D/B/A: \_\_\_\_\_

FPSC Company Code (e.g., TX000) TX927-10-0-R

Contact name & title: Jennifer Dize

Telephone number: 703-880-2502

E-mail address: jdize@ovctelecom.com

Stock Symbol (if company is publicly traded): \_\_\_\_\_

**Services Provided in Florida**

1. Do you provide local telephone service in Florida? Please check yes or no.

Residential	Business
<u>      </u> Yes	<u>  X  </u> Yes
<u>  X  </u> No	<u>      </u> No

2. Please complete all applicable data tables. Please indicate which column on Table 1 commingled loops are included.

3. If you submitted data tables in 2010, please provide an explanation below of any differences in the number of access lines by category that occur in your 2011 submission that exceed 10 percent.

4. How is your local service provisioned? Please mark the appropriate response(s).

  X   Resold lines from ILEC  
       Wholesale platform (formerly known as UNE-P)  
       UNEs (other than wholesale platform) from ILEC  
       Elements (e.g., loops, switching) from other than ILEC (e.g., other CLECs)  
       Completely self-provisioned  
       Other (please describe) \_\_\_\_\_

<sup>1</sup> The due date is established by Section 364.386(1)(b), Florida Statutes. Failure to comply with this rule may result in the Commission assessing penalties of up to \$25,000 per offense, with each day of noncompliance constituting a separate offense per Section 364.285(1), Florida Statutes.

5. What services, other than local service, does your company currently provide in Florida? Please check all that apply.

- |   |  |
|---|--|
| <input type="checkbox"/> Private line/special access      | <input type="checkbox"/> Wholesale loops                     |
| <input type="checkbox"/> VoIP                             | <input type="checkbox"/> Fiber or copper based video service |
| <input type="checkbox"/> Wholesale transport              | <input type="checkbox"/> Cable television                    |
| <input checked="" type="checkbox"/> Interexchange service | <input type="checkbox"/> Satellite television                |
| <input type="checkbox"/> Cellular/wireless service        | <input type="checkbox"/> Broadband Internet access           |

6. This question concerns **prepaid** local telephone service in Florida. Please place a check by the response that most accurately reflects whether or not you provide **prepaid** local telephone service.

- Company provides ONLY prepaid local telephone service in Florida  
 Company provides prepaid AND non-prepaid local telephone service in Florida  
 Company does NOT provide prepaid local telephone service in Florida

### **Bundled Services**

7. What percentage of your Florida residential and business customers purchase bundled (i.e. voice service packaged with additional services such as internet or video service) offerings? Please provide the percentage below. Do not include bundles of telecom-only services. If you do not offer bundled services, indicate "not applicable."

- Residential  
 Business  
 Not applicable

### **VoIP**

8. Indicate below whether you are providing or offering VoIP service to end users in Florida. VoIP service is defined as IP-based voice service over a digital connection. Please check all that apply.

- Not providing VoIP service to end users  
 Providing VoIP services to business end users  
 Providing VoIP services to residential end users  
 Offering business VoIP services, but have no business VoIP end users in Florida  
 Offering residential VoIP services, but have no residential VoIP end users in Florida.

9. If you are providing VoIP service in Florida, please check all that apply:

- Peer-to-Peer only (no interconnection with PSTN)
- Use of public Internet
- Use of private IP network

**Broadband**

10. Do you offer broadband to residential customers in Florida? Please check the applicable answer.

- Yes
- No

11. If you do offer broadband to residential customers in Florida, please provide your best estimate of the percentage of residential end user premises in your Florida service area for which your broadband services are available.

\_\_\_\_\_

12. How many residential broadband subscribers do you have in Florida?

\_\_\_\_\_

13. Please list the method(s) of broadband provisioning utilized in Florida by your company (i.e. DSL, cable modem, fiber, etc.).

14. What are the typical downstream and upstream speeds for your most subscribed to broadband service?

15. What is the monthly price for your most subscribed to residential broadband service?

**Fiber Deployment**

16. Did you deploy fiber to homes or businesses in Florida between January 1, 2010 and December 31, 2010?

- Yes
- No

17. Please provide the number of new residential and business subscribers served by Fiber-to-the-Home, Fiber-to-the-Premises, and/or Fiber-to-the-Curb technology since the last reporting period.

- \_\_\_\_\_ Residential Subscribers
- \_\_\_\_\_ Business Subscribers
- \_\_\_\_\_ Total

18. Please provide your company's total number of residential and business subscribers currently served by Fiber-to-the-Home, Fiber-to-the-Premises, and/or Fiber-to-the-Curb technology.

\_\_\_\_\_ Residential Subscribers  
\_\_\_\_\_ Business Subscribers  
\_\_\_\_\_ Total

**Miscellaneous**

19. In calendar year 2010, how much money did you invest in your network directly serving Florida's local service customers? Please check the applicable answer.

- 1. \_\_\_\_\_ \$0
- 2.   X   \$1 - \$249,999
- 3. \_\_\_\_\_ \$250,000 - \$999,999
- 4. \_\_\_\_\_ \$1,000,000 - \$9,999,999
- 5. \_\_\_\_\_ \$10,000,000 or more

20. Are you currently operating under Chapter 7 or Chapter 11 bankruptcy protection? Please check yes or no.

\_\_\_\_\_ Yes  
\_\_\_\_\_ No

21. Please provide a copy of the Form 477 you filed with the FCC with data as of **December 31, 2010**.

**Comments**

22. Have you experienced any significant barriers in entering Florida's local exchange markets? Please list and describe any major obstacles or barriers encountered that you believe may be impeding the growth of local competition in the state, along with any suggestions as to how to remove such obstacles. Any additional general comments or information you believe will assist staff in evaluating and reporting on the development of local exchange competition in Florida are welcome.

**Table 1: Traditional Retail Switched Access Lines on a Voice-Grade Equivalent (VGE) Basis**

**Company Name:**

One Voice Communications, Inc.

**Company Code\*:**

TX927

\* Your Company code is shown on the label affixed to the envelope in which this was mailed and on the cover letter.

**THIS TABLE IS TO ONLY CAPTURE TRADITIONAL RETAIL SWITCHED ACCESS LINES. DO NOT INCLUDE LINES REPORTED IN TABLE 5.**

Complete Table 1 if you provided voice telephone service to Florida end users via one or more voice-grade equivalent (VGE) lines or fixed wireless VGE channels. See FCC Form 477 definitions and instructions for Line A.// and complete this table accordingly.

Each NPA-NXX and corresponding data must be entered in a separate row. Please combine lines that have the same NPA-NXX.

Do not report special access lines or any high-capacity connections between two locations of the same end user, ISP, or telecommunications carrier.

Please include a grand total row in the last row of data. Each cell in the table must be populated. If you have no lines for an exchange in any of the various line types, you must enter a zero. Numbers should be formatted as percentages.

Please report all UNE-P lines in column G including those governed by commercial agreements.

Please provide data as of December 31, 2010.

(1)	(a)	Percentages of lines and wireless channels reported in (a)**														
		(b)	(e)		(f)		(g)		(h)		(i)		(j)		(k)	
		Residential lines	Provided over your own local loop facilities or the fixed wireless last-mile equivalent		Provided over UNE loops obtained without UNE switching		Provided over UNE-Platform		Provided by reselling another carrier's service (including Centrex/Centron or channelized special access service)		Provided over optical fiber facilities used in the part of the line that connects to the end user premises		Provided over coaxial cable at the end user premises ("cable telephony")		Provided over fixed wireless at the end user premises	
			Res	Bus	Res	Bus	Res	Bus	Res	Bus	Res	Bus	Res	Bus	Res	Bus
II.A. Voice telephone service provided to end users : NPA-NXX i.e.(850-413)	Total VGE lines and VGE wireless channels in service															
Total lines and channels you provided to end users:																
Miami - Main	38	100.00%									100.00%					
Total lines and channels you provided to end users:	38	100.00%									100.00%					

**Table 2: Resold Lines Provided to Unaffiliated Telecommunications Carriers on a Voice-Grade Equivalent (VGE) Basis**

**Company Name:**

**Company Code\*:**

\* Your Company code is shown on the label affixed to the envelope in which this was mailed and on the cover letter.

**THIS TABLE IS TO ONLY CAPTURE RESOLD LINES PROVIDED TO UNAFFILIATED TELECOMMUNICATIONS CARRIERS.**

Complete Table 2 if you provided one or more *voice-grade equivalent (VGE)* lines or fixed wireless *VGE* channels to *unaffiliated* telecommunications carriers, including those under *commercial* agreements, to enable the *unaffiliated* carriers to provide *voice telephone service* to Florida end users. See FCC Form 477 definitions and instructions for *Line B.II-2* and *Line B.II-3* and complete this table accordingly, except that you should *not* report any UNE-Ps in this table.

**Each NPA-NXX and corresponding data must be entered in a separate row.  
Please combine lines that have the same NPA-NXX.**

Report all lines and channels under *resale* arrangements with *unaffiliated* carriers, including *other resale* arrangements under *commercial* agreements that replace, or substitute for, UNE arrangements or line-sharing. However, do *not* report any Local Platform (formerly known as UNE-P) loops in this table, as those should be reported in Table 4. Examples of *other resale* arrangements also include *Centrex/Centron* or *Special Access* service to enable the *unaffiliated* carriers to provide *local* telephone service to their end users. However, do *not* report special access lines or any high-capacity connections *between two locations of the same* end user, ISP or telecommunications carrier.

**Please provide data as of December 31, 2010.**

	(1) NPA-NXX i.e.(850-413)	(2) Res or Bus		(a) Total VGE lines and VGE wireless channels <i>in service</i>
II.B. <i>Voice telephone service</i> that you provided to <i>unaffiliated</i> telecommunications carriers, categorized by:				
Lines and channels under <i>Resale</i> arrangements				

**Table 3: UNE Loops Without Switching Provided to Unaffiliated Telecommunications Carriers - Not on VGE Basis**

**Company Name:**

**Company Code\*:**

\* Your Company code is shown on the label affixed to the envelope in which this was mailed and on the cover letter.

**THIS TABLE IS TO ONLY CAPTURE UNE LOOPS WITHOUT SWITCHING PROVIDED TO UNAFFILIATED TELECOMMUNICATIONS CARRIERS.**

Complete Table 3 if you provided circuits to *unaffiliated* telecommunications carriers under an *unbundled network element (UNE) loop* arrangement, including those under *commercial* agreements, to enable the *unaffiliated* carrier to provide *voice telephone service* to Florida end users. See FCC Form 477 definitions and instructions for *Line C.II-4* and complete this table accordingly.

Each NPA-NXX and corresponding data must be entered in a separate row.  
Please combine lines that have the same NPA-NXX.

Please provide data as of December 31, 2010.

II.C. UNE Loops that you provided to <i>unaffiliated</i> telecommunications carriers, categorized by:	(1) NPA-NXX i.e.(850-413)	(2) Res or Bus	(a) Total lines and wireless channels (do <i>not</i> convert to VGEs)
Lines and channels under a UNE loop arrangement, where you <i>did not provide switching</i> for the line.			



**Table 4: UNE Loops With Switching (formerly known as UNE-P) Provided to Unaffiliated Telecommunications Carriers - Not on VGE Basis**

**Company Name:**

**Company Code\*:**

\* Your Company code is shown on the label affixed to the envelope in which this was mailed and on the cover letter.

**THIS TABLE IS TO ONLY CAPTURE UNE LOOPS WITH SWITCHING PROVIDED TO UNAFFILIATED TELECOMMUNICATIONS CARRIERS.**

Complete Table 4 if you provided circuits to *unaffiliated* telecommunications carriers under a *Local Platform* (formerly known as *UNE-P*) arrangement, including those under *commercial* agreements, to enable the *unaffiliated* carriers to provide *voice telephone service* to Florida end users. See FCC Form 477 definitions and instructions for *Line C.II-5* and complete this table accordingly, except that you should include the UNE-Ps governed by *commercial* agreements in this table, not in Table 2.

Each NPA-NXX and corresponding data must be entered in a separate row.  
Please combine lines that have the same NPA-NXX.

Please provide data as of December 31, 2010.

	(1) NPA-NXX i.e.(850-413)	(2) Res or Bus	(a) Total lines and wireless channels (do not convert to VGEs)
II.C. UNE Loops that you provided to <i>unaffiliated</i> telecommunications carriers, categorized by: Lines and channels under a UNE loop arrangement, where you also provided <i>switching</i> for the line (" <i>Local Platform</i> ", formerly <i>UNE-P</i> ").			

**Table 5: VoIP Access Lines on a Voice-Grade Equivalent (VGE) Basis**

**Company Name:**

One Voice Communications, Inc.

**Company Code\*:**

TX927

\* Your Company code is shown on the label affixed to the envelope in which this was mailed and on the cover letter.

**THIS TABLE IS TO ONLY CAPTURE VoIP LINES. DO NOT INCLUDE LINES REPORTED IN TABLE 1.**

Complete Table 5 if you provided VoIP service to Florida *end users* via one or more *voice-grade equivalent (VGE)* lines or wireless VGE channels.

An access line connects the end user's customer premises equipment (CPE) to the serving switch and allows the end user to originate and/or terminate local telephone calls on the public switched telephone network (PSTN). The access line counts in Table 5 below must be based on all of your different types of access lines (including fixed wireless) that are used to provide VoIP service.

Each field must be populated. All entries must be made without quotation marks.

The data must include lines of all affiliated companies.

**TABLE COLUMN INSTRUCTIONS:**

Column (a). **Reported NPA-NXX data should not be based on secondary service locations (i.e., where service has been moved temporarily to a secondary location such as a vacation home).**

**Each NPA-NXX and corresponding data must be entered in a separate row. Please combine lines that have the same NPA-NXX.**

Column (b). Enter the abbreviation **Res** for Residential lines or **Bus** for Business lines. **Residential lines and business lines must be entered in separate rows.**

Column (c). Enter line count as *voice-grade equivalents (VGEs)*. Report *VGEs* based on how the customer is billed. If the customer is billed for a dynamic bandwidth VoIP product, the line count would be the maximum number of VoIP lines available. If the customer is billed for a specific number of VoIP lines, or a range of lines, the VoIP line count would be the number of VoIP lines or the highest number of the range, respectively. **Each line count must be entered in separate rows.**

**Please provide data as of December 31, 2010.**

(a)	(b)	(c)
<b>NPA-NXX i.e.(850-413)</b>	Res or Bus	Total VGE Lines
Grand Total		

**Form 477 Submission for FRN: 15407091, Company: OneVoice Communications Inc., State: FL, Operations: Non-ILEC, Data as of Dec 31, 2010****Status: On Feb 25, 2011, the status for this Form 477 submission was changed to Original - Submitted.**

All filers must complete Items 1 through 11 below

Data Description	Value
Data as of	Dec 31, 2010
1. FRN	15407091
2. Company	OneVoice Communications Inc.
3. Type of Operations	<input type="radio"/> ILEC <input checked="" type="radio"/> Non-ILEC
4. Use this drop-down list to select a single name, such as the holding company, to identify all commonly-owned or commonly-controlled filers. Commonly-controlled filers with no holding company should decide on a single name to use for this question. Select "not shown" if no appropriate name appears in the list.	One Voice Communications, Inc.
If you selected "not shown" above, type in the single name that will identify all commonly-owned or commonly-controlled filers.	
5. State	FL
6. Contact person (person who prepared the submitted data)	Mark Lammert
7. Contact person telephone number and email address	Phone: 407-260-1011
	Email: mark@csilongwood.com
8. Status of submission	Original - Submitted
9. Indicate whether you request non-disclosure of some or all of the information in this submission because you believe that this information is privileged and confidential and public disclosure of such information would likely cause substantial harm to the competitive position of the filer.	<input type="radio"/> No <input checked="" type="radio"/> Yes
10. Official (corporate officer, managing partner, or sole proprietor) whose signature certifies that he/she has examined the information contained in this Form 477 and that, to the best of his/her knowledge, information and belief, all statements of fact contained in this Form 477 are true and correct. For purposes of this Form 477, the entry of the official's name on this line shall constitute that official's electronic signature to this certification. Persons making willful false statements in a Form 477 can be punished by fine or imprisonment under the Communications Act, 47 U.S.C. 220(e).	Stephen Dize
11. Certifying official telephone number and email address	Phone: 407-260-1011
	Email: mark@csilongwood.com

Part II.A: Local Exchange Telephone Service

	(1)	(2)	(3)	(4)
	Voice-grade equivalent lines and voice-grade equivalent wireless channels in service to your end user customers	Voice-grade equivalent lines you provided to unaffiliated communications carriers under resale arrangements including, among others, commercial agreements that replaced UNE-P and resold services such as local exchange, Centrex, and channelized special access	Lines you provided to unaffiliated communications carriers under any UNE loop arrangement where you did not also provide UNE switching for the line. (Do not convert UNES to voice-grade equivalents.)	Lines you provided to unaffiliated communications carriers as UNE-P. (Do not convert UNES to voice-grade equivalents.)
(a) <b>Total number.</b> See instructions on what to include.	38	0	0	0
(b) <b>Percentage</b> of (a) that are residential lines	0.000			
(c) <b>Percentage</b> of (a) for which you (including affiliates) are the presubscribed interstate long distance carrier	100.000			
(d) <b>Percentage</b> of (a) used for residential service AND for which you (including affiliates) are the presubscribed interstate long distance carrier	0.000			
(e) <b>Percentage</b> of (a) provided over your own (including affiliates) local loop facilities or the equivalent	0.000			
(f) <b>Percentage</b> of (a) provided over UNE loops obtained from an unaffiliated carrier without also obtaining that carrier's UNE switching for that line	0.000			
(g) <b>Percentage</b> of (a) provided over UNE-Platform (but treat commercial agreements that replaced UNE-P as "provided by reselling," below)	0.000			
(h) <b>Percentage</b> of (a) provided by reselling unaffiliated-carrier services including, among others, commercial agreements that replaced UNE-P and resold services such as local exchange, Centrex, and channelized special access	100.000			
(i) <b>Percentage</b> of (a) provided over optical fiber at the end user premises	0.000			
(j) <b>Percentage</b> of (a) provided over coaxial cable at the end user premises	0.000			
(k) <b>Percentage</b> of (a) provided over fixed wireless at the end user premises	0.000			

**Part V: Zip Code Information -- Local Voice Telephone Service and Interconnected VoIP**

If you reported local exchange telephone lines in service to your end user customers, in Part II.A (1), or VoIP subscriptions that end users purchased from you, in Part II.B (1) or (2), you must list the 5-digit ZIP Codes in the state in which you had end user customers. Do not include any ZIP Codes in which you offered your local exchange telephone or VoIP service but had no end user customers, and do not include any out-of-state ZIP Codes.

Type all five digit ZIP codes in the following text box, separated by either commas, spaces, or carriage returns:

32816, 33131, 33716

**Errors / Warnings**

No Errors or Warnings found.