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 (850) 413-6199

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Public Service Commission

April 15, 2011

STAFF'S DATA REQUEST NO. 1

Charles DeMenzes
 C.F.A.T. H2O, Inc.
 P.O. Box 5220
 Ocala, FL 34478-5220

Re: Docket No. 100126-WU - Application for increase in water rates in Marion County by C.F.A.T. H2O, Inc.

Dear Mr. DeMenzes:

Staff needs the following information to complete our review of the application filed by C.F.A.T. H2O, Inc. (C.F.A.T. or Utility).

Miscellaneous Service Charges

<u>Component</u>	<u>Normal Hours Hourly Pay</u>	<u>Normal Hours Typical Time</u>	<u>Normal Hours Total Cost</u>	<u>Description</u>
Clerical & Administrative Labor				
Labor to inspect facilities				
Labor to determine complaint resolution				
Transportation costs				
Computer services				
Overhead				
Etc.				
Total Costs				

These costs should address, in detail, the following components:

- Office costs associated with recording and processing a customer request for service including labor, computer service, and postage.
- Office costs associated with receiving, recording, and processing the subsequent customer request for termination of service and final bill, including labor, computer services, and postage.

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Charles DeMenzes

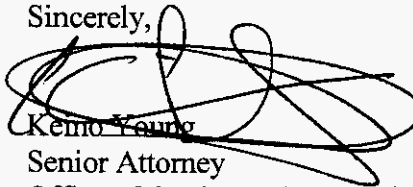
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3. Field costs associated with the inspection of a facility and connection of service including transportation, labor, and meter reading expense.
4. Field costs associated with the disconnection of service including transportation, labor, and meter reading expense.
5. Overhead costs indirectly related to a specific job including a portion of general office facilities and equipment, supervision, insurance, and small miscellaneous expenses required to support service activities.
6. In addition, please provide the number of initial connections, normal reconnections, violation reconnections, and premises visits during the preceding 12 months.
7. Provide the above information for after hour rates as well.

Please submit the above information to the Office of Commission Clerk by April 29, 2011. If you have any questions, please contact me by phone at (850) 413-6226 or by e-mail at kyoung@psc.state.fl.us.

Sincerely,

A handwritten signature in black ink, appearing to read "Kemo Young", is written over the typed name. The signature is stylized with several loops and a long horizontal stroke.

Kemo Young
Senior Attorney
Office of the General Counsel

cc: Division of Economic Regulation (Fletcher, Daniel, Maurey, Simpson, Stallcup, Thompson)
Office of Commission Clerk (Docket No. 100126-WU)
Office of Public Counsel