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Division of the Commission Clerk and Administrative Services Florida Public Service Commission Capital Circle Office Center 2540 Shumard Oak Boulevard Tallahassee, Florida 32399-0850

Re: Knology of Florida, Inc. 2011 Local Competition Report Data Request

To Whom It May Concern:

Enclosed please find Knology's response to the 2011 Local Competition Report Data Request. Please note Knology is requesting confidentiality on certain information included in this filing. In accordance with Florida Public Service Commission Rule 25-22.006, we have enclosed one original with confidential information highlighted and two copies with confidential information redacted.

Should you have any questions regarding the enclosed information, please don't hesitate to call me on (706) 645-3966.

Sincerely,

Enclosures

Bruce Schoonover, Jr. Director - Regulatory Affairs Knology, Inc.

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## 2011 Competitive Local Exchange Carrier (CLEC) Questionnaire (Due by April 15, 2011)<sup>1</sup>

Legal Company Name: <u>Knology of Florida, Inc.</u>

D/B/A:\_\_\_\_

FPSC Company Code (e.g., TX000) TX 215

Contact name & title: <u>Bruce Schoonover, Jr.</u> Director - Regulatory Affairs

Telephone number: (706) 645-3966

E-mail address: bruce.schoonover@knology.com

Stock Symbol (if company is publicly traded KNOL

## Services Provided in Florida

1. Do you provide local telephone service in Florida? Please check yes or no.

Residential	Business
<u> </u>	<u>X</u> Yes
No	No

- 2. Please complete all applicable data tables. Please indicate which column on Table 1 commingled loops are included.
- 3. If you submitted data tables in 2010, please provide an explanation below of any differences in the number of access lines by category that occur in your 2011 submission that exceed 10 percent.
- 4. How is your local service provisioned? Please mark the appropriate response(s).

Resold lines from ILEC
Wholesale platform (formerly known as UNE-P)
UNEs (other than wholesale platform) from ILEC
Elements (e.g., loops, switching) from other than ILEC (e.g., other CLECs)
X Completely self-provisioned
Other (please describe)

<sup>&</sup>lt;sup>1</sup> The due date is established by Section 364.386(1)(b), Florida Statutes. Failure to comply with this rule may result in the Commission assessing penalties of up to \$25,000 per offense, with each day of noncompliance constituting a separate offense per Section 364.285(1), Florida Statutes.

1

5. What services, other than local service, does your company currently provide in Florida? Please check all that apply.

Private line/special access	Wholesale loops
X VoIP	Fiber or copper based video service
Wholesale transport	<u>X</u> Cable television
X Interexchange service	Satellite television
Cellular/wireless service	$\underline{X}$ Broadband Internet access

6. This question concerns **prepaid** local telephone service in Florida. Please place a check by the response that most accurately reflects whether or not you provide **prepaid** local telephone service.

 Company provides ONLY prepaid local telephone service in Florida

 Company provides prepaid AND non-prepaid local telephone service in Florida

 X
 Company does NOT provide prepaid local telephone service in Florida

## **Bundled Services**

7. What percentage of your Florida residential and business customers purchase bundled (i.e. voice service packaged with additional services such as internet or video service) offerings? Please provide the percentage below. Do not include bundles of telecom-only services. If you do not offer bundled services, indicate "not applicable."



## <u>VoIP</u>

8. Indicate below whether you are providing or offering VoIP service to end users in Florida. VoIP service is defined as IP-based voice service over a digital connection. Please check all that apply.

\_\_\_\_\_ Not providing VoIP service to end users

- <u>X</u> Providing VoIP services to business end users
- <u>X</u> Providing VoIP services to residential end users
- Offering business VoIP services, but have no business VoIP end users in Florida Offering residential VoIP services, but have no residential VoIP end users in Florida.

9. If you are providing VoIP service in Florida, please check all that apply:

Peer-to-Peer only (no interconnection with PSTN)

X Use of public Internet

X Use of private IP network

### **Broadband**

10. Do you offer broadband to residential customers in Florida? Please check the applicable answer.

<u>X</u> Yes No

- 11. If you do offer broadband to residential customers in Florida, please provide your best estimate of the percentage of residential end user premises in your Florida service area for which your broadband services are available.
- 12. How many residential broadband subscribers do you have in Florida?
- 13. Please list the method(s) of broadband provisioning utilized in Florida by your company (i.e. DSL, cable modem, fiber, etc.).
- 14. What are the typical downstream and upstream speeds for your most subscribed to broadband service?
- 15. What is the monthly price for your most subscribed to residential broadband service?

## **Fiber Deployment**

16. Did you deploy fiber to homes or businesses in Florida between January 1, 2010 and December 31, 2010?

\_\_\_\_\_Yes \_\_\_<u>X\_\_\_</u>No

17. Please provide the number of new residential and business subscribers served by Fiber-to-the-Home, Fiber-to-the-Premises, and/or Fiber-to-the-Curb technology since the last reporting period. **Residential Subscribers** 

Business Subscribers

<u>N/A</u> Total

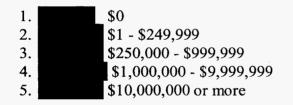
18. Please provide your company's total number of residential and business subscribers currently served by Fiber-to-the-Home, Fiber-to-the-Premises, and/or Fiber-to-the-Curb technology.

\_\_\_\_\_ Residential Subscribers

\_\_\_\_\_ Business Subscribers

## **Miscellaneous**

19. In calendar year 2010, how much money did you invest in your network directly serving Florida's local service customers? Please check the applicable answer.



20. Are you currently operating under Chapter 7 or Chapter 11 bankruptcy protection? Please check yes or no.

\_\_\_\_\_Yes \_\_\_<u>X</u>\_No

21. Please provide a copy of the Form 477 you filed with the FCC with data as of **December 31**, 2010.

## **Comments**

22. Have you experienced any significant barriers in entering Florida's local exchange markets? Please list and describe any major obstacles or barriers encountered that you believe may be impeding the growth of local competition in the state, along with any suggestions as to how to remove such obstacles. Any additional general comments or information you believe will assist staff in evaluating and reporting on the development of local exchange competition in Florida are welcome.

None at this time

Table 1: Traditional Retail Switched Access Lines on a Voice-Grade Equivalent (VGE) Basis REDACTED FILING

Company Name:	Knology of Florida, Inc.
Company Code*:	TX215
* Your Company code is shown on th	e label affixed to the envelope in which this was mailed and on the cover letter.

THIS TABLE IS TO ONLY CAPTURE TRADITIONAL RETAIL SWITCHED ACCESS LINES. DO NOT INCLUDE LINES REPORTED IN TABLE 5.

Complete Table 1 if you provided voice telephone service to Florida and users via one or more voice-grade equivalent (VGE) lines or fixed wireless VGE channels. See FCC Form 477 definitions and instructions for Line A.II and complete this table accordingly.

## Each NPA-NXX and corresponding data must be entered in a separate row. Please combine lines that have the same NPA-NXX.

Do not report special access lines or any high-capacity connections between two locations of the same end user, ISP, or telecommunications carrier.

Please include a grand total row in the last row of data. Each cell in the table must be populated. If you have no lines for an exchange in any of the various line types, you must enter a zero. Numbers should be formatted as percentages.

Please report all UNE-P lines in column G including those governed by commercial agreements.

#### Please provide data as of December 31, 2010.

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II.A. Voice telephone service provided to end users :	NPA-NXX i.e.(850-413)	Total VGE lines and VGE wireless channels in service	Residential lines	Provided over	or the fixed v	Provided ov	UNE switchi	Pmvided ove		Provided by	channelized	Provided ov	user premise	Provided ove	premises ("c	Provided ove	premises
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\*\*We are not asking for information contained in columns (c) and (d) of the FCC Form 477.

#### Table 2: Resold Lines Provided to Unaffiliated Telecommunications Carriers on a Voice-Grade Equivalent (VGE) Basis REDACTED FILING

Company Name:	Knology of Florida, Inc.
Company Code*:	TX215
• Your Company code is shown on the la	bel affixed to the envelope in which this was melled and on the cover letter.

THIS TABLE IS TO ONLY CAPTURE RESOLD LINES PROVIDED TO UNAFFILIATED TELECOMMUNICATIONS CARRIERS.

Complete Table 2 if you provided one or more voice-grade equivalent (VGE) lines or fixed wireless VGE channels to *unaffiliated* telecommunications carriers, including those under commercial agreements, to enable the *unaffiliated* carriers to provide voice telephone service to Florida end users. See FCC Form 477 definitions and instructions for *Line B.II-2* and *Line B.II-3* and complete this table accordingly, except that you should not report any UNE-Ps in this table.

#### Each NPA-NXX and corresponding data must be entered in a separate row. Please combine lines that have the same NPA-NXX.

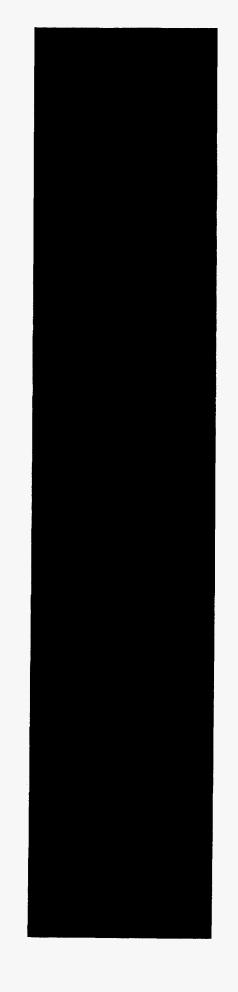
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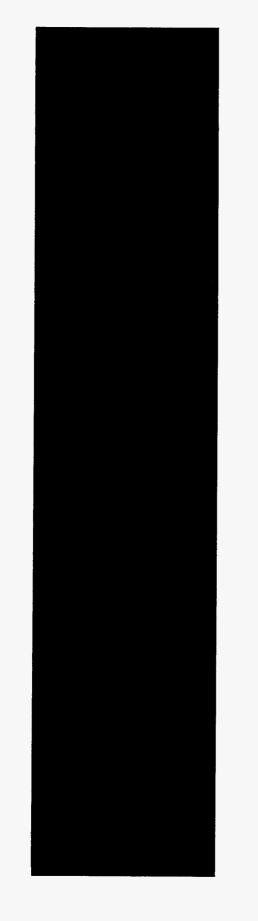
Report all lines and channels under resale arrangements with unaffiliated carriers, including other resale arrangements under commercial agreements that replace, or substitute for, UNE arrangements or line-sharing. However, do not report any Local Platform (formerly known as UNE-P) loops in this table, as those should be reported in Table 4. Examples of other resale arrangements also include Centrex/Centron or Special Access service to enable the unaffiliated carriers to provide local telephone service to their end users. However, do not report special access lines or any high-capacity connections between two locations of the same and users (SP or telecommunications carrier

#### Please provide data as of December 31, 2010.

II.B. V unaffi by: Lines

Voice telephone service that you provided to illiated telecommunications carriers, categorized	(1) NPA-NXX Le.(850-413)	(2) Resor Bus	(a) Total VGE lines and VGE wireless channels in
			service
and channels under Resale arrangements		l	
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#### Table 3: UNE Loops <u>Without</u> Switching Provided to Unaffiliated Telecommunications Carriers - <u>Not</u> on VGE Basis REDACTED FILING

Company Name:	Knology of Florida, Inc.
Company Code*:	TX215 bel affitied to the envelope in which this was mailed and on the cover letter.

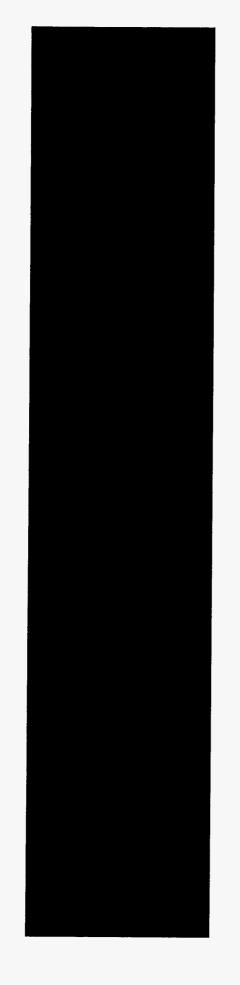
THIS TABLE IS TO ONLY CAPTURE UNE LOOPS WITHOUT SWITCHING PROVIDED TO UNAFFILIATED TELECOMMUNICATIONS CARRIERS.

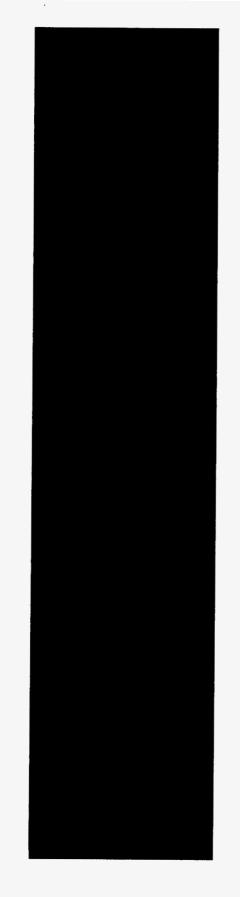
Complete Table 3 if you provided circuits to unaffiliated telecommunications carriers under an unbundled network element (UNE) loop arrangement, including those under commercial agreements, to enable the unaffiliated carrier to provide voice telephone service to Florida end users. See FCC Form 477 definitions and instructions for Line C.II-4 and complete this table accordingly.

Each NPA-NXX and corresponding data must be entered in a separate row. Please combine lines that have the same NPA-NXX.

Please provide data as of December 31, 2010.

II.C. UNE Loops that you provided to unaffiliated telecommunications carriers, categorized by:	(1) NPA-NXX i.e.(850-413)	(2) ResorBus	(a) Total lines and wireless channels (do not convert to
Lines and channels under a UNE loop arrangement, where you did not provide switching for the line.			VGEs)
nace you did not provide switching for the line.			





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#### Table 4: UNE Loops With Switching (formerly known as UNE-P) Provided to Unaffiliated Telecommunications Carriers - Not on VGE Basis REDACTED FILING

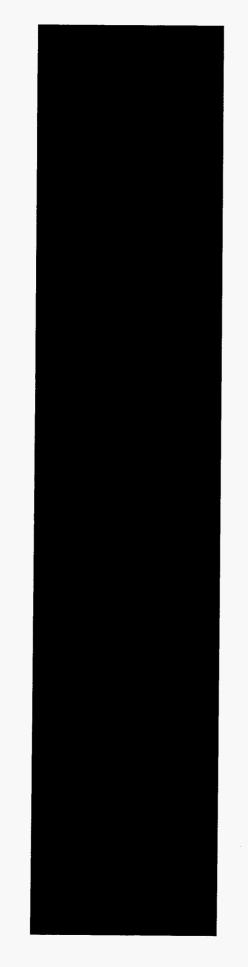
Company Name:	Knology of Florida, Inc.
Company Code*:	TX215
<u> </u>	abel affined to the envelope in which this was mailed and on the cover letter. ONLY CAPTURE UNE LOOPS <u>WITH</u> SWITCHING PROVIDED TO UNAFFILIATED TELECOMMUNICATIONS CARRIER

Complete Table 4 if you provided circuits to *unaffiliated* telecommunications carriers under a *Local Pletform* (formerly known as *UNE-P*) arrangement, including those under commercial agreements, to enable the unaffiliated carriers to provide voice telephone service to Florida end users. See FCC Form 477 definitions and instructions for Line C.II-5 and complete this table accordingly, except that you should include the UNE-Ps governed by *commercial* agreements in this table, not in Table 2.

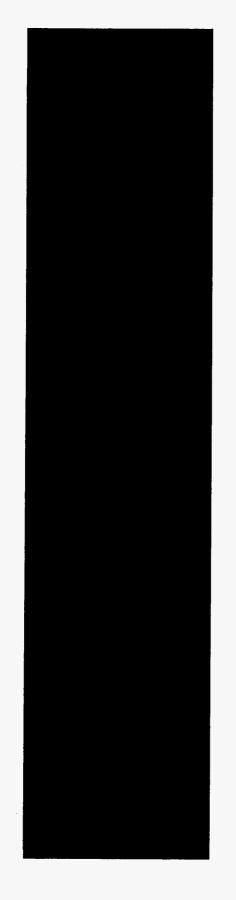
Each NPA-NXX and corresponding data must be entered in a separate row. Please combine lines that have the same NPA-NXX.

Please provide data as of December 31, 2010.

I.C. UNE Loops that you provided to unaffiliated	(1) NPA-NXX i.e.(850-413)	(2) Res or Bus	(a) Total lines and wireless channels (do <i>not</i> convert to
Accommunications carriers, categorized by: lines and channels under a UNE loop arrangement, where you also provided switching for the line "Local Platform, formerly UNE-P").			VGEs)
Mere you also provided switching for the line "Local Platform, formerty UNE-P").			
			ļ



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#### Table 5: VoIP Access Lines on a Voice-Grade Equivalent (VGE) Basis REDACTED FILING

Company Name:

Knology of Florida, Inc.

TX215

#### Company Code\*:

\* Your Company code is shown on the label affixed to the envelope in which this was mailed and on the cover letter.

#### THIS TABLE IS TO ONLY CAPTURE VOIP LINES. DO NOT INCLUDE LINES REPORTED IN TABLE 1.

Complete Table 5 if you provided VoIP service to Florida end users via one or more voice-grade equivalent (VGE) lines or wireless VGE channels.

An access line connects the end user's customer premises equipment (CPE) to the serving switch and allows the end user to originate and/or terminate local telephone calls on the public switched telephone network (PSTN). The access line counts in Table 5 below must be based on all of your different types of access lines (including fixed wireless) that are used to provide VoIP service.

Each field must be populated. All entries must be made without quotation marks.

The data must include lines of all affiliated companies.

#### TABLE COLUMN INSTRUCTIONS:

Column (a). Reported NPA-NXX data should not be based on secondary service locations (i.e., where service has been moved temporarily to a secondary location such as a vacation home).

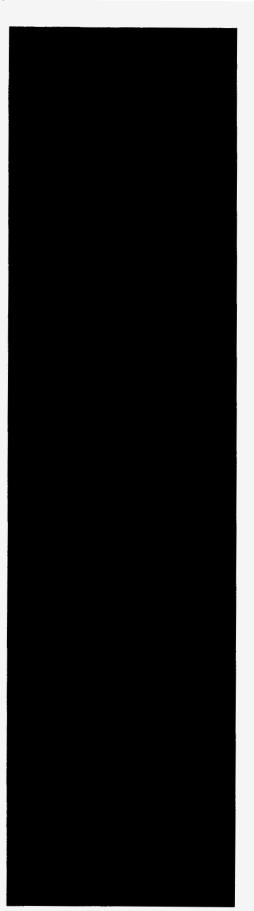
Each NPA-NXX and corresponding data must be entered in a separate row. Please combine lines that have the same NPA-NXX.

Column (b). Enter the abbreviation Res for Residential lines or Bus for Business lines. Residential lines and business lines must be entered in separate rows.

Column (c). Enter line count as voice-grade equivalents (VGEs). Report VGEs based on how the customer is billed. If the customer is billed for a dynamic bandwidth VoIP product, the line count would be the maximum number of VoIP lines available. If the customer is billed for a specific number of VoIP lines, or a range of lines, the VoIP line count would be the number of VoIP lines or the highest number of the range, respectively. Each line count must be entered in separate rows.

#### Please provide data as of December 31, 2010.

(a)	(b)	(C)
NPA-NXX		Total VGE
i.e.(850-413)	Res or Bus	Lines



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Form 477 Submission for FRN: 5066493, Company: Knology of Florida, Inc., State: FL, Operations: Non-ILEC, Data as of Dec 31, 2010

Status: On Feb 23, 2011, the status for this Form 477 submission was changed to Original - Submitted.

-All filers must complete Items 1 through 11 below-

Data Description	Value
Data as of	Dec 31, 2010
1. FRN	5066493
2. Company	Knology of Florida, Inc.
3. Type of Operations	ILEC IN Non-ILEC
4. Use this drop-down list to select a single name, such as the holding company, to identify all commonly-owned or commonly-controlled filers. Commonly-controlled filers with no holding company should decide on a single name to use for this question. Select "not shown" if no appropriate name appears in the list.	Knology, Inc.
If you selected "not shown" above, type in the single name that will identify all commonly-owned or commonly-controlled filers.	
5. State	FL
6. Contact person (person who prepared the submitted data)	Bruce Schoonover
7. Contact person telephone number and email address	Phone. 7066453966 Email. bruce.schoonover@knology.com Confirm Email. bruce.schoonover@knology.com
8. Status of submission	Original - Submitted
9. Indicate whether you request non-disclosure of some or all of the information in this submission because you believe that this information is privileged and confidential and public disclosure of such information would likely cause substantial harm to the competitive position of the filer.	No SYes
10. Official (corporate officer, managing partner, or sole proprietor) whose signature certifies that he/she has examined the information contained in this Form 477 and that, to the best of his/her knowledge, information and belief, all statements of fact contained in this Form 477 are true and correct. For purposes of this Form 477, the entry of the official's name on this line shall constitute that official's electronic signature to this certification. Persons making willful false statements in a Form 477 can be punished by fine or imprisonment under the Communications Act, 47 U.S.C. 220(e).	Chad S. Wachter
11. Certifying official telephone number and email address	Phone. 7066342663 Email. chad.wachter@knology.com

#### -Part I.A: Broadband - Cable Modem -

In Part I.A, report connections (wired "lines") to end users that you (including affiliates) equipped to enable the end user to receive information from and/or send information to the Internet at information transfer rates exceeding 200 kbps in at least one direction. Report only in-service connections. The end user's Internet access service may be provided by you (including affiliates) or by an unaffiliated entity. For purposes of Part I.A, Internet Service Providers (ISPs) are not end users. Categorize the connection based on the technology employed by the part of the connection that terminates at the end user location. (Do not report anywhere in Form 477 any high-capacity connections between two locations of the same end user customer, ISP or communications carrier.)

(4)(1)(2) (3)(5) Percentage of (1) that Total connections to end users that you Percentage of (1) that are connect to residential end (including affiliates) equipped as Percentage of (1) that Percentage of (1) users and have information broadband over your own local loop you (including affiliates) billed (or incorporated in a facilities or the equivalent, or over UNE equipped over your own service billed) to end users that connect to transfer rates exceeding 200 residential end users. kbps in both directions. loops or other facilities you obtained from local loop facilities or the by you, or your affiliates or equivalent. (Enter 0 if the agents. (Enter 0 if the true (Enter 0 if the true (Enter 0 if the true value is 0 an unaffiliated entity. Do not convert lines

https://specialreports.fcc.gov/wcb/Form477/form 477 print.cfm

## Form 477 Submission for FRN: 5066493, Company: Knology of Florida, Inc., State: FL, Operations: No... Page 2 of 6

[				•	tal connections rep e to the end use	• • •		
pload formation ansfer ite from ie end ser (9 itegories): ·	(6) Greater than 200 kbps and less than 768 kbps	(7) Greater than or equal to 768 kbps and less than 1.5 mbps	(8) Greater than or equal to 1.5 mbps and less than 3 mbps	(9) Greater than or equal to 3 mbps and less than 6 mbps	(10) Greater than or equal to 6 mbps and less than 10 mbps	(11) Greater than or equal to 10 mbps and less than 25 mbps	(12) Greater than or equal to 25 mbps and less than 100 mbps	(13) Greater than or equal to 10 mbps
ess than or qual to 200 kbps						][		
reater than 200 kbps d less than 768 kbps reater than						] [	·	
or equal to 768 kbps d less than 1.5 mbps								an a
reater than or equal to 1.5 mbps d less than 3 mbps		[	<b>[</b> ]					sen and sen an
reater than equal to 3 mbps and less than 6 mbps			[]	[]	[			
eater than equal to 6 mbps and ss than 10 mbps			[]					Williadaniy dahar karakan yang ber
eater than or equal to mbps and ss than 25								
mbps eater than or equal to mbps and s than 100					<b>[</b>			
mbps eater than or equal to 100 mbps								
		or Cable Modem.			JST ALSO comple	ete Part I.B for (	able Modem.	- The second second second second second
art I.A, repo d informatio r's Internet a Ps) are not e	ort connections ( n to the Internet access service m nd users. Catego	cal Carrier (fiber wired "lines") to en at information tran ay be provided by prize the connection re in Form 477 any	nd users that you ( nsfer rates exceed you (including affi n based on the tec	(including affiliates ling 200 kbps in at liates) or by an ur chnology employed	t least one directio haffiliated entity. Fo d by the part of the	n. Report only in- or purposes of Pare connection that	service connections t I.A, Internet Serv terminates at the e	. The end vice Provide nd user
	(1)		(2)		(3)	(4)	(5)	)

Form 477 Submission for FRN: 5066493, Company: Knology of Florida, Inc., State: FL, Operations: No... Page 3 of 6

(includin broadbanc facilities or f loops or othe an unaffiliated into a voice- Break down the particular speed Connections rep	d tier is zero, leav	pped as <b>Per</b> boal loop you over UNE equi tained from loca onvert lines equi measure. true s reported in (1) tr re that data cell bl ata cell below mus	ank. st equal the sum o	es) billed (or ind win service billed the by you, or y the agents. (Ent it.) value is ro number in eact f Optical Carrier (1	ter 0 if the true 0 percent.)	Percentage of (1) that connect to residential end users (Enter 0 if the true value is 0 percent.) speed tiers. If the nu ser) connections rep- ections reported in (1	transfer rates e kbps in both (Enter 0 if the t perce	sidential end e information exceeding 200 directions. crue value is 0 ent.)
		De	ownload informa	tion transfer rat	te to the end us	er (8 categories):		
Upload information transfer rate from the end user (9	(6) Greater than 200 kbps and less than 768	(7) Greater than or equal to 768 kbps and less	(8) Greater than or equal to 1.5 mbps and less	(9) Greater than or equal to 3 mbps and less than 6	and less than	equal to 10 mbps and less	(12) Greater than or equal to 25 mbps and less	(13) Greater than or equal to 100
categories):	kbps	than 1.5 mbps	than 3 mbps	mbps	10 mbps	than 25 mbps	than 100 mbps	mbps
Less than or equal to 200 kbps								
Greater than 200 kbps and less than 768 kbps								и и и и и и и и и и и и и и и и и и и
Greater than or equal to 768 kbps and less than 1.5 mbps							 	
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Greater than or equal to 3 mbps and less than 6 mbps			k					
Greater than or equal to 6 mbps and less than 10 mbps								
Greater than or equal to 10 mbps and less than 25 mbps			·					
Greater than or equal to 25 mbps and less than 100 mbps		<b></b>						
Greater than or equal to 100 mbps					2	[		

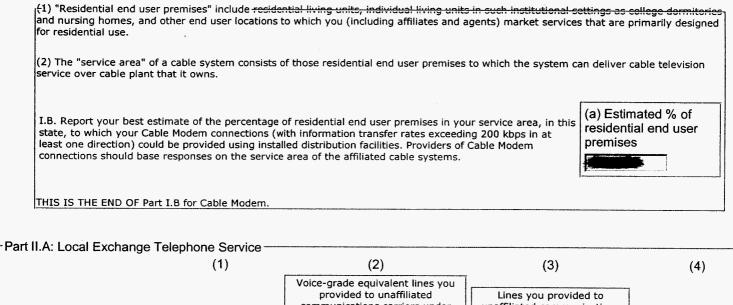
#### -Part I.B: Broadband - Cable Modem -

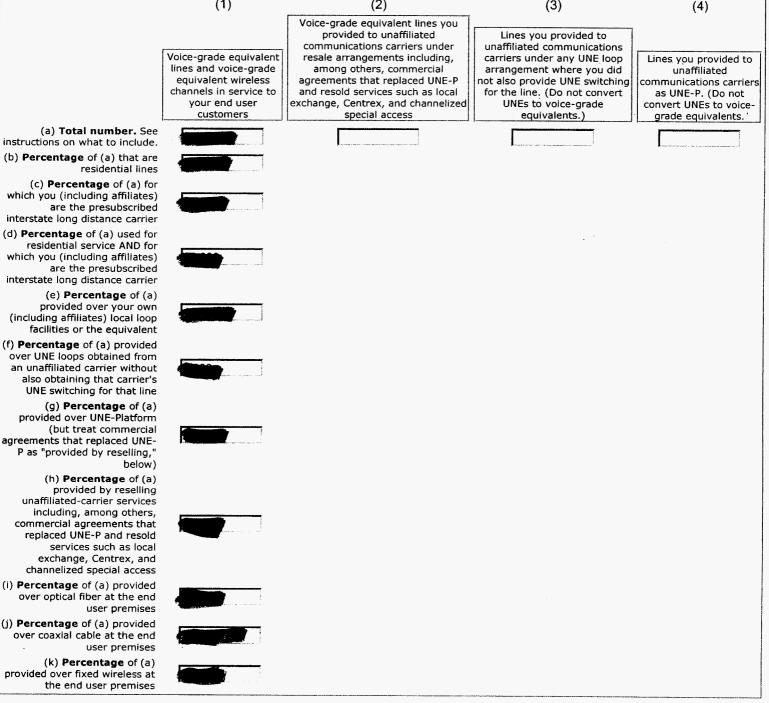
Complete Part I.B for Cable Modem ONLY IF you are a cable system (or an affiliate of a cable system) that is required to complete Part I.A for Cable Modem.

For the purposes of completing Part I.B for Cable Modem:

https://specialreports.fcc.gov/wcb/Form477/form\_477\_print.cfm

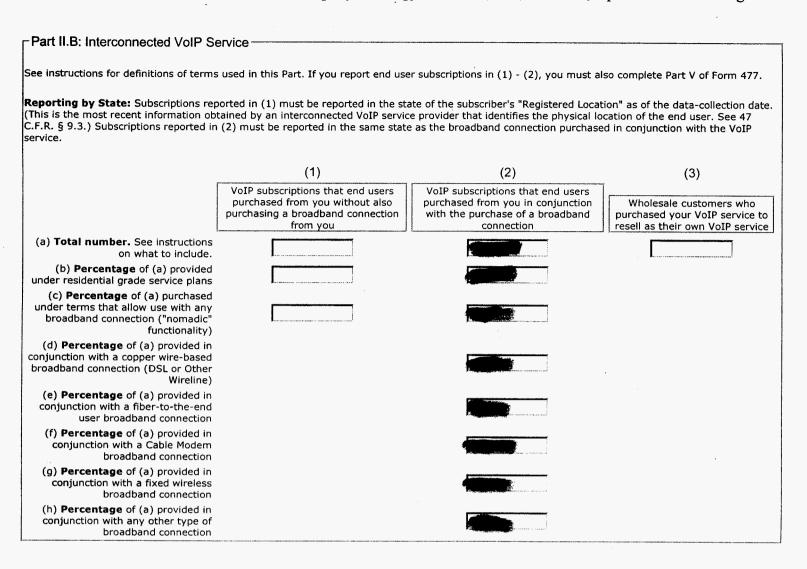
## Form 477 Submission for FRN: 5066493, Company: Knology of Florida, Inc., State: FL, Operations: No... Page 4 of 6





https://specialreports.fcc.gov/wcb/Form477/form 477 print.cfm

Form 477 Submission for FRN: 506649	, Company: Knolo	gy of Florida, Inc.,	State: FL.	Operations: No	Page 5 of 6
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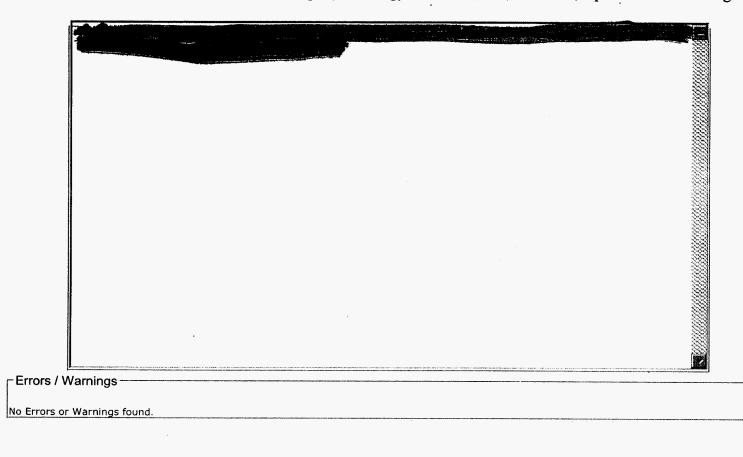


-Part V: Zip Code Information -- Local Voice Telephone Service and Interconnected VoIP —

If you reported local exchange telephone lines in service to your end user customers, in Part II.A (1), or VoIP subscriptions that end users purchased from you, in Part II.B (1) or (2), you must list the 5-digit ZIP Codes in the state in which you had end user customers. Do not include any ZIP Codes in which you offered your local exchange telephone or VoIP service but had no end user customers, and do not include any out-of-state ZIP Codes.

Type all five digit ZIP codes in the following text box, separated by either commas, spaces, or carriage returns:

Form 477 Submission for FRN: 5066493, Company: Knology of Florida, Inc., State: FL, Operations: No... Page 6 of 6





# Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD TALLAHASSEE, FLORIDA 32399-0850

Bruce Schoonover, Jr. 1241 O.G. Skinner Drive West Point, GA 31833

Re: Acknowledgement of Confidential Filing in Docket No. 110000-OT

This will acknowledge receipt by the Florida Public Service Commission, Office of Commission Clerk, of a CONFIDENTIAL DOCUMENT filed on April 20, 2011, in the above-referenced docket.

Document Number 02703-11 has been assigned to this filing, which will be maintained in locked storage.

If you have any questions regarding this document, please contact Kim Peña, Records Management Assistant, at (850) 413-6393.