

CFAT H2o, Inc.
P.O. Box 5220
Ocala, Fl 34478-5220
352-622-4949

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April 20, 2011

COMMISSION
CLERK

Ms. Ann Cole
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850

RE: Docket No. 100126-WU
Staff's Data Request NO. 1

Dear Ms. Cole,

Attached please find our response to Staff's Data Request No.1.

Sincerely



Charles deMenzes

DOCUMENT NUMBER-DATE
02733 APR 21 =
FPSC-COMMISSION CLERK

COMMISSIONERS:
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 JULIE I. BROWN

STATE OF FLORIDA



OFFICE OF THE GENERAL COUNSEL
 S. CURTIS KISER
 GENERAL COUNSEL
 (850) 413-6199

Public Service Commission

April 15, 2011

STAFF'S DATA REQUEST NO. 1

Charles DeMenzes
 C.F.A.T. H2O, Inc.
 P.O. Box 5220
 Ocala, FL 34478-5220

Re: Docket No. 100126-WU - Application for increase in water rates in Marion County by C.F.A.T. H2O, Inc.

Dear Mr. DeMenzes:

Staff needs the following information to complete our review of the application filed by C.F.A.T. H2O, Inc. (C.F.A.T. or Utility).

Miscellaneous Service Charges

<u>Component</u>	<u>Normal Hours Hourly Pay</u>	<u>Normal Hours Typical Time</u>	<u>Normal Hours Total Cost</u>	<u>Description</u>
Clerical & Administrative Labor				
Labor to inspect facilities				
Labor to determine complaint resolution				
Transportation costs				
Computer services				
Overhead				
Etc.				
Total Costs				

These costs should address, in detail, the following components:

- Office costs associated with recording and processing a customer request for service including labor, computer service, and postage.
- Office costs associated with receiving, recording, and processing the subsequent customer request for termination of service and final bill, including labor, computer services, and postage.

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Charles DeMenzes

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3. Field costs associated with the inspection of a facility and connection of service including transportation, labor, and meter reading expense.
4. Field costs associated with the disconnection of service including transportation, labor, and meter reading expense.
5. Overhead costs indirectly related to a specific job including a portion of general office facilities and equipment, supervision, insurance, and small miscellaneous expenses required to support service activities.
6. In addition, please provide the number of initial connections, normal reconnections, violation reconnections, and premises visits during the preceding 12 months.
7. Provide the above information for after hour rates as well.

Please submit the above information to the Office of Commission Clerk by April 29, 2011. If you have any questions, please contact me by phone at (850) 413-6226 or by e-mail at kyoung@psc.state.fl.us.

Sincerely,

Keino Young
Senior Attorney
Office of the General Counsel

cc: Division of Economic Regulation (Fletcher, Daniel, Maurey, Simpson, Stallcup, Thompson)
Office of Commission Clerk (Docket No. 100126-WU)
Office of Public Counsel

CFAT H2o, Inc.
P.O. Box 5220
Ocala, Fl 34478-5220
352-622-4949

April 20, 2011

Mr. Keino Young
Senior Attorney
Office of General Counsel

RE: Docket No. 100126-WU
Staff's Data Request NO. 1

The attached spread sheet is a compilation of the miscellaneous service charges for the year 2009. As shown we had 98 customers move out and 115 customers move in. The function of taking applications and opening new accounts as well as terminating customers is part of the monthly management fee paid by CFAT to MIRA International, Inc. The application fee collected is charged and retained by CFAT.

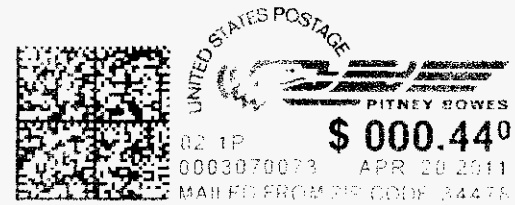
Sincerely,


Charles deMenzes

CFAT 2009 Misc Service Charge Cost

	Hours	Hourly Cost	
Clerical Labor	0.25	25.00	Includes Computer, Ins, Overhead
New Accounts	115		
Total time	28.75	718.75	
Terminated Accts	98		Includes Computer, Ins, Overhead
Total time	24.5	612.50	
Field Labor	0.75	50.00	Includes Fuel, Meter Read, Postage,
New Accts	115		Insurance, WC, etc
Total Time	86.25	4,312.50	
Terminated Accts	98		
Total Time	73.5	3,675.00	Includes Fuel, Meter Read, Lock off, etc
Actual Cost		9,318.75	Insurance, WC, etc
New Account Customer Charge			
Application Fee	10.00	1,150.00	
Net Cost		8,168.75	

Charles deMenzes
PO BOX 4230
OCALA, FL 34478



Ms. Ann Cole
Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

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