

Diamond Williams

110098-WU

From: Marshall Hash [marshallthash@gmail.com] on behalf of Marshall Hash [marshall@hash.com]
Sent: Tuesday, May 03, 2011 6:30 AM
To: Filings@psc.state.fl.us
Subject: Docket No. 110098-WU
Attachments: Hash Tariff Changes No.12,13,14&16.pdf

Filed By;
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Docket No. 110098-WU Certificate Transfer

Filed For;
Hash Utilities, LLC.
PO Box 1206
Inglis, FL 34449-1206

Tariff Modifications,
Hash Utilities,LLC Tariff modifications and explanation for sheets No.12,13,14 &16
6 pages

Thank you
Marshall Hash

5/3/2011

DOCUMENT NUMBER-DATE

03051 MAY -3 =

FPSC-COMMISSION CLERK

Docket # 110098 WU
Certificate Transfer

Hash Utilities, LLC.
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Tariff Sheet Modifications & Explanations
6 Pages

Page 1- Cover
Page 2 - Explanations of proposed changes
Page 3 - Tariff Sheet 12.0 – General Service
Page 4 - Tariff Sheet 13.0 – Residential Service
Page 5 - Tariff Sheet 14.0 – Customer Deposits
Page 6 - Tariff Sheet 16.0 – Miscellaneous Service Charges

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Tariff Sheet Modifications & Explanations

Tariff Sheet 12.0 & 13.0 – General & Residential Service

Proposed change - Bi-Monthly Billing

Explanation – With bi-monthly billing we can reduce the costs of meter reading, mailing and payment processing. Customer appreciate the time between bills as they are relatively small and this allow them to deal with us half as often. The time between bills allows us to complete a billing cycle collection before the next bills are sent. We have bi-monthly billing at our 4 Citrus County utilities and the vast majority really appreciate it. We have a couple customers on fixed incomes and they pay an estimated amount on the odd months.

We have changed the Billing Period to Bi-Monthly and the Rate to equal two months Base Facility Charge

Tariff Sheet 14.0 – Customer Deposits

Proposed change – Raise Deposit to \$85.00

Explanation – With bi-monthly billing the deposit will need to cover an increased amount of time. The current deposit is \$50.00 for one month. Our 4 utilities in Citrus County have \$85.00 deposits and this amount has proven adequate to cover costs and not be a burden to the customer.

Tariff Sheet 16.0 – Miscellaneous Service Charges

Proposed change – Initial Connection Fee to \$45.00
Normal Reconnection Fee to \$ 45.00
Violation Reconnection Fee to \$ 45.00

Explanation – A connection requires two visits to the customer's meter. The time associated with processing the paper work and driving to the customer's meters twice to unlock and then return at the end of service and relock. Violation Reconnection is the same process in just the opposite order. Two trips and paper work easily require 45 minutes to an hour of time. Our 4 utilities in Citrus County have \$45.00 this amount has proven adequate to cover costs and not be excessive to the customer.

Proposed change – Premises Visit Fee to \$30.00

Explanation – This action requires one less trip than a Connection. Paperwork and one trip to the customer meter.

Proposed change – Late Payment Fee to \$5.00

Explanation – This action requires time and resources for tracking late customers and sending them a second notice.

Proposed change – Returned Check Fee to \$30.00

Explanation – This action requires time and resources for tracking customers after we have been notified by the bank and sending them a second notice as well as the time involved with tracking the bank charges and additional time the customer has if a reconnect was the reason for the check.

HASH UTILITIES, LLC. _____

WATER TARIFF

GENERAL SERVICE

RATE SCHEDULE GS

- AVAILABILITY - Available throughout the area served by the Company.
- APPLICABILITY - For water service to all Customers for which no other schedule applies.
- LIMITATIONS - Subject to all of the Rules and Regulations of this tariff and General Rules and Regulations of the Commission.
- BILLING PERIOD - Bi-Monthly
- RATE - Base Facility Charge - \$35.76
Gallonage Charge - \$2.93 Per
1,000 Gallons

MINIMUM CHARGE - Base Facility Charge

TERMS OF PAYMENT - Bills are due and payable when rendered. In accordance with Rule 25-30.320, Florida Administrative Code, if a Customer is delinquent in paying the bill for water service, service may then be discontinued.

EFFECTIVE DATE -

TYPE OF FILING - Transfer of Certificate

Marshall Hash
ISSUING OFFICER
OWNER _____
TITLE

HASH UTILITIES, LLC. _____

WATER TARIFF

RESIDENTIAL SERVICE

RATE SCHEDULE RS

- AVAILABILITY - Available throughout the area served by the Company.
- APPLICABILITY - For water service for all purposes in private residences and individually metered apartment units.
- LIMITATIONS - Subject to all of the Rules and Regulations of this Tariff and General Rules and Regulations of the Commission.
- BILLING PERIOD - Bi-Monthly
- RATE - Base Facility Charge - \$35.76
Gallonge Charge - \$2.93 Per
1,000 Gallons

MINIMUM CHARGE - Base Facility Charge

TERMS OF PAYMENT - Bills are due and payable when rendered. In accordance with Rule 25-30.320, Florida Administrative Code, if a Customer is delinquent in paying the bill for water service, service may then be discontinued.

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WATER TARIFF

CUSTOMER DEPOSITS

ESTABLISHMENT OF CREDIT - Before rendering water service, the Company may require an Applicant for service to satisfactorily establish credit, but such establishment of credit shall not relieve the Customer from complying with the Company's rules for prompt payment. Credit will be deemed so established if the Customer complies with the requirements of Rule 25-30.311, Florida Administrative Code.

AMOUNT OF DEPOSIT - The amount of initial deposit shall be the following according to meter size:

	<u>Residential</u>	<u>General Service</u>
5/8" x 3/4"	<u>\$85.00</u>	<u>\$85.00</u> _____
1"	<u>\$85.00</u>	<u>\$85.00</u> _____
1 1/2"	<u>\$85.00</u>	<u>\$85.00</u> _____
Over 2"	<u>\$85.00</u>	<u>\$85.00</u> _____

ADDITIONAL DEPOSIT - Under Rule 25-30.311(7), Florida Administrative Code, the Company may require a new deposit, where previously waived or returned, or an additional deposit in order to secure payment of current bills provided.

INTEREST ON DEPOSIT - The Company shall pay interest on Customer deposits pursuant to Rules 25-30.311(4) and (4a). The Company will pay or credit accrued interest to the Customers account during the month of June each year.

REFUND OF DEPOSIT - After a residential Customer has established a satisfactory payment record and has had continuous service for a period of 23 months, the Company shall refund the Customer's deposit provided the Customer has met the requirements of Rule 25-30.311(5), Florida Administrative Code. The Company may hold the deposit of a non-residential Customer after a continuous service period of 23 months and shall pay interest on the non-residential Customer's deposit pursuant to Rules 25-30.311(4) and (5), Florida Administrative Code.

Nothing in this rule shall prohibit the Company from refunding a Customer's deposit in less than 23 months.

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WATER TARIFF

MISCELLANEOUS SERVICE CHARGES

The Company may charge the following miscellaneous service charges in accordance with the terms stated herein. If both water and wastewater services are provided, only a single charge is appropriate unless circumstances beyond the control of the Company require multiple actions.

INITIAL CONNECTION - This charge may be levied for service initiation at a location where service did not exist previously.

NORMAL RECONNECTION - This charge may be levied for transfer of service to a new Customer account at a previously served location or reconnection of service subsequent to a Customer requested disconnection.

VIOLATION RECONNECTION - This charge may be levied prior to reconnection of an existing Customer after disconnection of service for cause according to Rule 25-30.320(2), Florida Administrative Code, including a delinquency in bill payment.

PREMISES VISIT CHARGE (IN LIEU OF DISCONNECTION) - This charge may be levied when a service representative visits a premises for the purpose of discontinuing service for nonpayment of a due and collectible bill and does not discontinue service because the Customer pays the service representative or otherwise makes satisfactory arrangements to pay the bill.

RETURN CHECK - This charge would be levied when a customer's bank check is returned by the issuing bank not paid. A notice of the returned check will be mailed and if the account is delinquent a five day disconnection notice will be mailed.

Schedule of Miscellaneous Service Charges

Initial Connection Fee	\$ <u>45.00</u>
Normal Reconnection Fee	\$ <u>45.00</u>
Violation Reconnection Fee	\$ <u>45.00</u>
Premises Visit Fee (in lieu of disconnection)	\$ <u>30.00</u>
Returned Check Fee	\$ <u>30.00</u>

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