

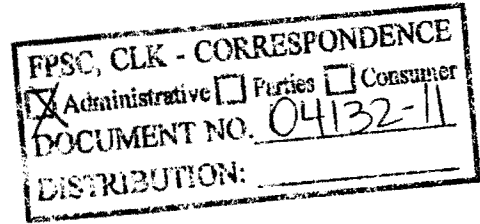
Matilda Sanders

PSC-11-0339-FOF-TL

110204-TL

From: Gloria Ross
Sent: Thursday, August 11, 2011 12:24 PM
To: CLK - Orders / Notices
Cc: Adam Teitzman; Ray Kennedy
Subject: Order / Notice Submitted

Date and Time: 8/11/2011 12:20:00 PM
Docket Number: 110204-TL
Filename / Path: I:\2011\110204\110204.Final Order.07-26-11.ajt.doc



**ORDER ACKNOWLEDGING EMBARQ FLORIDA, INC. D/B/A CENTURYLINK'S
NOTICE OF TERMINATION OF SERVICE GUARANTEE PROGRAM**

Gloria Ross
Commission Deputy Clerk II
Office of the General Counsel
Florida Public Service Commission
850-413-6214

FAXED - 0
EMAILED - 2
MAILED - 0

**FLORIDA PUBLIC SERVICE COMMISSION
CASE MANAGEMENT SYSTEM
PARTICIPATING EMAIL ADDRESSES FOR DOCKET 110204**

PARTY NAME	COMPANY CODE	EMAIL ADDRESS	ADDRESS IN MASTER COMMISSION DIRECTORY
Administrative Procedures Committee		japc.admin.procedures@leg.state.fl.us	No
CenturyLink (11Masterton)		susan.masterton@centurylink.com	No

Commission Clerk

Subject: Order or Notice issued by the Public Service Commission (Email ID = 691795)

Attachments: 05687-11.pdf

The attached order or notice has been issued by the Public Service Commission.

If you have any problems opening this attachment, please contact the Office of Commission Clerk by reply email or at 850-413-6770.

When replying, please do not alter the subject line; as it is used to process your reply.

Thank you.

COMMISSIONERS:

ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



OFFICE OF COMMISSION CLERK
ANN COLE
COMMISSION CLERK
(850) 413-6770

Public Service Commission

June 21, 2011

Susan S. Masterton
CenturyLink
315 S. Calhoun Street, Suite 500
Tallahassee, Florida 32301

FPSC, CLK - CORRESPONDENCE
 Administrative Parties Consumer
DOCUMENT NO. 04132-11
DISTRIBUTION: _____

Re: Docket No. 110204-TL

Dear Ms. Masterton:

This will acknowledge receipt of the notice of termination of service guarantee program by Embarq Florida, Inc. d/b/a CenturyLink, which was filed in this office on June 15, 2011, and assigned the above-referenced docket number. Appropriate staff members will be advised

Mediation may be available to resolve any dispute in this docket. If mediation is conducted, it does not affect a substantially interested person's right to an administrative hearing. For more information, contact the Office of General Counsel at (850) 413-6199.

Office of Commission Clerk

ADMINISTRATIVE

110204-TL

Dorothy Menasco

From: Dorothy Menasco
Sent: Thursday, June 16, 2011 10:18 AM
To: Adam Teitzman
Cc: Melinda Watts; Diamond Williams; Bob Casey; Ray Kennedy
Subject: RE: CenturyLink's Notice of Termination of Service Guarantee Program

Thank you, Adam. We will open a new docket for this filing, per your information below.

From: Adam Teitzman
Sent: Thursday, June 16, 2011 10:16 AM
To: Dorothy Menasco
Cc: Melinda Watts; Diamond Williams; Bob Casey; Ray Kennedy
Subject: Re: CenturyLink's Notice of Termination of Service Guarantee Program

My understanding is we are planning to take a rec to Agenda. Thus it should be docketed.

From: Dorothy Menasco
Sent: Thursday, June 16, 2011 08:53 AM
To: Adam Teitzman
Cc: Lee Eng Tan; Melinda Watts; Diamond Williams
Subject: FW: CenturyLink's Notice of Termination of Service Guarantee Program

Hi Adam,

We received the attached e-filing. Please advise if this should be placed in undocketed matters, or if it needs to be a new docket. In this instance, CenturyLink is terminating its service guarantee program due to the fact that the legislature revised the Commission's jurisdiction over telephone companies, effective 7/1/11. Thank you for your help!

From: Cooper, Roberta G [mailto:Roberta.G.Cooper@CenturyLink.com]
Sent: Wednesday, June 15, 2011 3:42 PM
To: Filings@psc.state.fl.us
Cc: Masterton, Susan S
Subject: CenturyLink's Notice of Termination of Service Guarantee Program

Filed on Behalf of: Susan S. Masterton
 Senior Counsel
 CenturyLink
 315 S. Calhoun Street, Suite 500
 Tallahassee, FL 32301
 Telephone: 850/599-1560
 Email: susan.masterton@centurylink.com

Docket No. _____ N/A _____

Title of filing: CenturyLink's Notice of Termination of Service Guarantee Program

Filed on behalf of: CenturyLink

6/16/2011

DOCUMENT NUMBER - DATE

04132 JUN 16 =

FPSC-COMMISSION CLERK

No of pages: _____1_____

Description: CenturyLink's Notice of Termination of Service Guarantee Program

Roberta Cooper

Legal Assistant III- Susan Masterton and Kevin Zarling

Voice: 850-599-1563 | Fax: 850-224-0794

Email: Roberta.G.Cooper@centurylink.com

315 S. Calhoun Street, Suite 500 | Tallahassee, FL 32301

Mailstop: FLTLHZ0501-5001

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6/16/2011

Section 1 - Office of Commission Clerk

Docket No. 110204-TL Date Docketed: 06/15/2011 Title: Notice of termination of service guarantee program by Embarq Florida, Inc. d/b/a CenturyLink.

Company: Embarq Florida, Inc. d/b/a CenturyLi

Official Filing Date: _____

Expiration: _____

Last Day to Suspend: _____

Referred to:

ADM	APA	CLK	ECR	GCL	PIF	(RAD)	SRC
				X		X	

("O" indicates OPR)

Section 2 - OPR Completes and returns to CLK in 10 workdays.

Time Schedule

Program Module B7(b)

WARNING: THIS SCHEDULE IS AN INTERNAL PLANNING DOCUMENT
IT IS TENTATIVE AND SUBJECT TO REVISION.
FOR UPDATES CONTACT THE RECORDS SECTION: (850) 413-6770

Staff Assignments

OPR Staff

R Kennedy

Current CASR revision level

Due Dates
Previous Current

Staff Counsel

A Teitzman

OCRs

Recommended assignments for hearing and/or deciding this case:

Full Commission Commission Panel _____
Hearing Examiner _____ Staff _____

Date filed with CLK: 06/28/2011

Initials OPR _____

Staff Counsel _____

Section 3 - Chairman Completes

Assignments are as follows:

- Hearing Officer(s)

Commissioners						Hrg Exam	Staff
ALL	GH	ED	BI	BL	BW		
X							

Prehearing Officer

Commissioners					ADM
GH	ED	BI	BL	BW	
					X

Where panels are assigned the senior Commissioner is Panel Chairman: the identical panel decides the case.

Where one Commissioner, a Hearing Examiner or a Staff Member is assigned the full Commission decides the case.

Approved: _____

Date: 06/28/2011