

Before the  
FEDERAL COMMUNICATIONS COMMISSION  
Washington, D.C. 20554

REGISTRATION CENTER  
11 JUL -6 AM 7:12

110000-0T

In the Matter of )  
)  
Section 63.71 Application of ) WC Docket No. 11-\_\_\_\_  
)  
VERIZON WIRELESS )  
)  
For Authority Pursuant to Section 63.71 of the )  
Commission's Rules to Discontinue the )  
Provision of Verizon Hub Service )

RECEIVED-FPSC  
11 JUL -6 AM 10:10  
COMMISSION  
CLERK

Chief, Wireline Competition Bureau

**APPLICATION OF VERIZON WIRELESS**

Pursuant to Section 63.71 of the Commission's rules, 47 C.F.R. § 63.71, Verizon Wireless hereby seeks authority to discontinue its provision of the Verizon Hub service, an interconnected Voice over Internet Protocol ("VoIP") service that Verizon Wireless has supported in its service territory independent of its commercial mobile radio service and other wireless offerings.<sup>1</sup> Information responsive to Sections 63.71(a) and (b) of the rules, 47 C.F.R. §§ 63.71(a)-(b), follows below.

**I. Name and Address of Carrier (47 C.F.R. §§ 63.71(a)(1), (b)(2))**

Verizon Wireless  
180 Washington Valley Road  
Bedminster, NJ 07921

<sup>1</sup> None of Verizon Wireless's commercial mobile radio service ("CMRS") offerings are at issue in the instant application and, in any event, the Commission's service discontinuance rules do not apply to those offerings. See 47 C.F.R. § 20.15(b)(3).

DOCUMENT NUMBER-DATE  
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FPSC-COMMISSION CLERK

**II. Date of Planned Service Discontinuance (47 C.F.R. §§ 63.71(a)(2), (b)(2))**

Verizon Wireless intends to begin discontinuing service to customers on or after September 1, 2011, subject to Commission authorization.

**III. Points of Geographic Areas of Service Affected (47 C.F.R. §§ 63.71(a)(3), (b)(2))**

Verizon Wireless will discontinue Verizon Hub service in all U.S. states and the District of Columbia. Verizon Hub service is currently provided in the lower contiguous 48 states, Hawaii, and the District of Columbia.

**IV. Brief Description of Type of Service Affected (47 C.F.R. §§ 63.71(a)(3), (b)(2))**

Verizon Hub is an interconnected VoIP service for purposes of the Commission's rules.<sup>2</sup> Verizon Wireless's discontinuance of the Verizon Hub service will not adversely affect the public convenience and necessity. Existing customers have a wide range of alternative voice services from which to choose, including traditional wireline voice services, facilities-based VoIP services offered by cable operators, other non-facilities-based interconnected VoIP services, and wireless voice telephony services. Verizon Wireless has also endeavored to minimize any inconvenience to customers resulting from the discontinuance of the Verizon Hub service by offering a discount of its Home Phone Connect device and service, and through customer outreach efforts that go beyond the minimum required under the Commission's rules.<sup>3</sup>

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<sup>2</sup> See 47 C.F.R. § 9.3.

<sup>3</sup> See Attachment A; *infra* section V (describing outreach efforts). Verizon Wireless will initially focus its outreach efforts on non-employee customers, but the affected employee customers will have the same options.

**V. Brief Description of the Dates and Methods of Notice to All Affected Customers (47 C.F.R. §§ 63.71(b)(3))**

Verizon Wireless notified the non-employee Verizon Hub customers of the planned discontinuance by letter sent via US Mail on or about June 24, 2011, to the customer's billing address, and the approximately 240 employee customers receiving Verizon Hub service through their employment with Verizon Wireless were notified via internal e-mail on June 28-29, 2011. Copies of the customer notifications are included as Attachment A. Verizon Wireless will also directly contact via telephone those customers who do not respond to the initial notification. In addition, free messages will be sent to the Hub devices themselves to inform affected subscribers of the planned discontinuance.

Copies of this Application are being sent, first class U.S. Mail, to the public utilities commission and Governor of each state in which discontinuance is proposed and to the Special Assistant for Telecommunications to the Secretary of Defense, pursuant to Section 63.71(a) of the rules.

**VI. Regulatory Classification**

Verizon Wireless is considered an interconnected VoIP provider with respect to the Verizon Hub service. The Commission's rules expressly define interconnected VoIP providers as non-dominant for purposes of the service discontinuance rules.<sup>4</sup>

Accordingly, the instant application is subject to the 31-day automatic grant provisions of Section 63.71(c) of the rules.

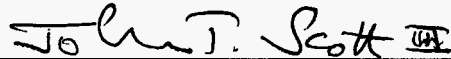
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<sup>4</sup> 47 C.F.R. § 63.60(a).

**VII. Conclusion**

For the foregoing reasons, the proposed discontinuance of the Verizon Hub service not earlier than September 1, 2011, will not adversely affect the public convenience and necessity. Verizon Wireless thus respectfully requests that the Commission approve its application to discontinue the Verizon Hub service. Questions about this application may be addressed to Robert Morse, Senior Counsel, Verizon Wireless, at (202) 589-3745.

Respectfully submitted,



John T. Scott, III  
Vice President and Deputy General  
Counsel – Regulatory Law  
VERIZON WIRELESS  
1300 I Street, N.W.  
Suite 400 West  
Washington, DC 20005  
(202) 589-3740

June 30, 2011

**ATTACHMENT A**  
**CUSTOMER NOTIFICATIONS**



June 24, 2011

NM\_FIRST NM\_MDLIN NM\_LAST  
BUS\_NM  
ADDR\_LINE1  
ADDR\_LINE2  
ADDR\_LINE 3  
CITY\_NM STATE\_CD ZIP5\_CD ZIP4\_CD  
BARCODE

**Verizon Hub Digital Voice Service will  
end 9/1/11. Action is required to continue  
your voice service.**

Re: Your Verizon Hub Digital Voice Service — Account number 123-456-7890

Dear [Customer Name],

We're writing to inform you that Verizon Wireless will discontinue Verizon Hub Digital Voice Service nationwide on or after September 1, 2011. After this date, your Verizon Hub device and Digital Voice Service will no longer function. **You will need to take action to avoid loss of phone service, including the ability to reach 911 emergency services.** You can switch to Verizon Wireless Home Phone Connect service, move your number to another Verizon Wireless device, or move your number to another wireless or landline carrier.

We understand that this type of change is difficult, and we apologize for any inconvenience the change may cause. Please know that we value you as a customer and would like to continue providing you with voice communications.

If you choose to switch to Verizon Wireless Home Phone Connect service, we will help with your transition by providing a free Verizon Wireless Home Phone Connect device with no long-term contract obligation and a one-time \$50 account credit (credit may take up to two billing cycles to process). For more information about Home Phone Connect, including how it works, where it is available, 911 calling (which differs from 911 calling using the Verizon Hub device) and other important information, please see reverse of this letter and visit [vzw.com/homephoneconnect](http://vzw.com/homephoneconnect).

**What Do I Need to Do?**

The following information will help you transition your Digital Voice Service. If you do not take action to transition your service by the dates indicated below, you will experience a loss of phone service, including the ability to reach 911 emergency services. Below are your options:

- 1) If you're interested in moving to Home Phone Connect with no long-term contract obligation, please review the important information about this service, including plan rates, on the reverse side of this letter. You can make the transition by phone only. Simply call 1.866.507.1597 by August 26, 2011.
- 2) If you'd like to move your number to another Verizon Wireless device, please call 1.866.507.1597 by September 1, 2011.
- 3) If you would like to move your number to another wireless or landline service provider, please contact them directly as soon as possible.
- 4) If you'd like to cancel your Verizon Hub Digital Voice Service, please call 1.866.507.1597 by September 1, 2011. You will be billed through the disconnect date.

Thank you for the opportunity to be your voice service provider, and we sincerely hope to continue serving your communications needs.

Sincerely,

Your Verizon Hub Digital Voice Service Customer Care Team

**See reverse for an important FCC required notice.**

Customers must provide their own corded or cordless home telephone equipment. While the Home Phone connect device has a backup battery, if the landline phone requires external power to operate, service (including the ability to make and receive 911 calls) will not be available during a power outage. Home Phone Connect is not currently compatible with fax machines, medical data transmit machines, DVR equipment, credit card machines and some home security systems. Please check with your security system provider to confirm the compatibility requirements of your home security system. © 2011 Verizon Wireless.

**Important information about moving to the Verizon Wireless Home Phone Connect service:**

- Home Phone Connect is a telephone adaptor that connects your home telephone equipment with the Verizon Wireless network (no broadband or Internet connection is required). It can be set up as an additional line of service on an existing Verizon Wireless Family SharePlan® account, or as a single-line account. Home Phone Connect service is available with two monthly price options:
  - (i) \$9.99 monthly access for unlimited Mobile to Mobile calling with other Verizon Wireless customers and Unlimited Nights & Weekend Anytime Minutes when added to a Nationwide Family SharePlan starting at \$69.99 monthly access or higher for 2 lines (plus other charges).\*
  - (ii) \$19.99 monthly access for Unlimited Single-Line In-Home Calling to any number on any network in the U.S., even landlines (plus other charges).\*
- You must place your order for the free Home Phone Connect device by August 26, 2011 to ensure sufficient time to send you the device and activate the service.
- **After you place your order, a device will be sent to you with a temporary phone number. Once activated, call us at 1.800.711.9300 to deactivate your Verizon Hub device and move the number you used to your new Home Phone Connect service.**
- The Home Phone Connect device requires a wireless signal to operate and is sensitive to placement in your home. You should make sure the cellular signal strength will be sufficient in the new location before ordering. For more information, visit [vzw.com/homephoneconnect](http://vzw.com/homephoneconnect).
- Individual Verizon Hub Digital Voice Service features, such as call logs, voice mail greetings and messages, and address books cannot be moved to Home Phone Connect service.

**FCC Required Notice:**

The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity are otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the Sec. 63.71 Application of Verizon Wireless. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

\*Our Surcharges (incl. Fed. Univ. Svc. of 14.4% of interstate & int'l telecom charges (varies quarterly), 16¢ Regulatory & 83¢ Administrative/line/mo. & others by area) are not taxes (details: 1.888.684.1888); gov't taxes & our surcharges could add 6% – 39% to your bill. IMPORTANT CONSUMER INFORMATION: Subject to Cust Agmt & Calling Plan. Add'l charges apply for extra minutes, data sent/received. Coverage, varying by svc, not available everywhere; see [vzw.com](http://vzw.com). Limited-time offer. In CA: sales tax based on full retail price of device. In MA: sales tax based on Verizon Wireless' cost of a device purchased at a discount with service. © 2011 Verizon Wireless.

## Employee Notification – Ver. 1

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**From:** Hub Retirement Offer – Empl Accts  
**Sent:** Tuesday, June 28, 2011 3:12 PM  
**Subject:** Verizon Hub Service Discontinuing 9/1/2011 -- Action Required  
**Importance:** High

Valued Employee,

We're writing to inform you that Verizon Wireless will discontinue the Verizon Hub Digital Voice Service nationwide on or after September 1, 2011. After this date, your Verizon Hub device and Digital Voice Service will no longer function. **You will need to take action to avoid loss of phone service, including the ability to reach 911 emergency services.** You can switch to Verizon Wireless Home Phone Connect service, or move your Hub number to an existing Verizon Wireless device.

We understand that this type of change is difficult, and we apologize for any inconvenience the change may cause.

If you choose to switch to the Verizon Wireless Home Phone Connect service, we will help with your transition by providing a free Verizon Wireless Home Phone Connect device with no long term contract obligation and a one-time \$50 account credit (Credit may take up to 2 billing cycles to process). For more information about Home Phone Connect, including how it works, where it is available, 911 calling (which differs from 911 calling using the Verizon Hub device) and other important information, please see the important information section below and visit [vzw.com/homephoneconnect](http://vzw.com/homephoneconnect).

### What do I need to do?

The following information will help you transition your Digital Voice Service. If you do not take action to transition service by the dates indicated below, you will experience a loss of phone service, including the ability to reach 911 emergency services. Below are your options:

- 1) If you are interested in moving to the Home Phone Connect with no long term contract obligation, please review the important information about this service, including plan rates, below. You can make the transition by phone only. Simply call Employee Accounts at 800-922-0204 by August 31, 2011. Employee Accounts hours of operation are M-F 8AM-9PM EST and Sat 9Am – 6PM EST.
- 2) If you only want to move your Hub number to another active VZW device, call 800-711-9300
- 3) If you like to cancel your Verizon Hub Digital Voice Service, call Employee Accounts at 800-922-0204 by September 1, 2011. You will be billed through the disconnect date.

### Important information about moving to the Verizon Wireless Home Phone Connect service:

If you have the maximum number of devices on your account, you will have to have the Hub device deactivated first before adding the Home Phone Connect device and port the number. The Home Phone Connect service is available in two billing options, VZW Family Share plan, or as a single line account. The two options available are:



- (i) \$4.99 monthly access for unlimited Mobile to Mobile calling and unlimited Nights & Weekend Anytime Minutes when added to a Nationwide Family SharePlan.
  - (ii) \$9.99 Monthly access for Unlimited Single Line In-Home Calling to any number on any network in the U.S., even landlines.
- You must place your order for the Free Home Phone Connect device by August 31, 2011 to ensure sufficient time to send you the device and activate the service.
  - **After you place your order, a device will be sent to you with a temporary phone number. Once Activated, call the port center at 800-711-9300 to deactivate your Hub device and move your Hub number to your new Home Phone Connect service.**
  - The Home Phone Connect device requires a wireless signal to operate and is sensitive to placement in your home. You should make sure the cellular signal strength will be sufficient in the new location before ordering. For more information, visit [vzw.com/homephoneconnect](http://vzw.com/homephoneconnect).
  - Individual Verizon Hub Digital Voice Service features, such as call logs, voice mail greetings and messages, and the address books cannot be moved to the Home Phone Connect service.

If you need to move your number to another service provider, please contact that company directly.

**FCC Required Notice:**

The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity are otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington DC 20554, and include in your comments a reference to the Sec. 63.71 Application of Verizon Wireless. Comments should include specific information about the impact of the proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

Sincerely,

Your Verizon Hub Digital Voice Team

## Employee Notification – Ver. 2

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**From:** Hub Retirement Offer – Empl Accts

**Sent:** Wednesday, June 29, 2011 12:38 PM

**Subject:** Subject Line: Verizon Hub Service Discontinuing 9/1/11 -- Action Required

Valued Employee,

You have been identified as currently having an active Verizon Hub on your account. The Hub service will be discontinued on or after September 1, 2011. **You will need to take action after 8/1/11 and before 9/1/11 to avoid loss of phone service, including the ability to reach 911 emergency services.** Watch your Inbox for details for a free VZW Home Phone Connect replacement offer coming in August!

### **FCC Required Notice:**

The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity are otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington DC 20554, and include in your comments a reference to the Sec. 63.71 Application of Verizon Wireless. Comments should include specific information about the impact of the proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

Sincerely,

Your Verizon Hub Digital Voice Care Team

## CERTIFICATE OF SERVICE

I hereby certify that on this 30th day of June, 2011, copies of the foregoing "Application of Verizon Wireless" were sent by US Mail to the following parties:

### **ALABAMA**

Alabama Public Service Commission  
P.O. Box 304260  
Montgomery, AL 36130

The Honorable Robert J. Bentley  
Office of the Governor  
State Capitol  
600 Dexter Avenue  
Montgomery, AL 36130-2751

### **ARIZONA**

Arizona Corporation Commission  
1200 West Washington Street  
Phoenix, AZ 85007-2929

The Honorable Jan Brewer  
Office of the Governor  
1700 West Washington  
Phoenix, AZ 85007

### **ARKANSAS**

Public Service Commission  
P.O. Box 400  
1000 Center Street  
Little Rock, AR 72203-0400

The Honorable Mark Beebe  
Office of the Governor  
State Capitol, Room 250  
Little Rock, AR 72201

### **CALIFORNIA**

Public Utilities Commission  
505 Van Ness Avenue  
Room 5218  
San Francisco, CA 94102

The Honorable Jerry Brown  
Office of the Governor  
State Capitol Building  
Sacramento, CA 95814

### **COLORADO**

Public Utilities Commission  
1560 Broadway  
Suite 250  
Denver, Co 80202

The Honorable John Hickenlooper  
Office of the Governor  
136 State Capitol  
Denver, CO 80203

### **CONNECTICUT**

Department of Public Utility Control  
10 Franklin Square  
New Britain, CT 06051

The Honorable Daniel P. Malloy  
Office of the Governor  
State Capitol  
210 Capitol Avenue  
Hartford, CT 06106

**DELAWARE**

Public Service Commission  
Cannon Building  
Suite 100  
861 Silver Lake Boulevard  
Dover, DA 19904

The Honorable Jack Markell  
Office of the Governor  
Tatnall Building  
William Penn Street, 2<sup>nd</sup> Floor  
Dover, DE 19901

**DISTRICT OF COLUMBIA**

District of Columbia Public Service Commission  
1333 H Street, NW  
Suite 200, West Tower  
Washington, DC 20005

The Honorable Vincent C. Gray  
Office of the Governor  
John A. Wilson Building  
1350 Pennsylvania Avenue, NW  
Washington, DC 20004

**FLORIDA**

Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

The Honorable Rick Scott  
Office of the Governor  
The Capitol  
400 S. Monroe Street  
Tallahassee, FL 32399

**GEORGIA**

Public Service Commission  
244 Washington Street  
First Floor  
Atlanta, GA 30334

The Honorable Nathan Deal  
Office of the Governor  
203 State Capitol  
Atlanta, GA 30334

**HAWAII**

Public Utilities Commission  
465 South King Street  
Room 103  
Honolulu, HI 96813

The Honorable Neil Ambercrombie  
Governor, State of Hawaii  
Executive Chambers  
State Capitol  
Honolulu, HI 96813

**IDAHO**

Public Utilities Commission  
P.O. Box 83720  
Boise, ID 83720-0074

The Honorable C.L. Otter  
Office of the Governor  
P.O. Box 83720  
Boise, ID 83720

**ILLINOIS**

Commerce Commission  
527 East Capital Avenue  
Springfield, IL 62701

The Honorable Pat Quinn  
Office of the Governor  
207 State House  
Springfield, IL 62706

**INDIANA**

Utility Regulatory Commission  
Consumer Affairs Division  
302 West Washington Street  
Suite E-306  
Indianapolis, IN 46204

The Honorable Mitch Daniels  
Office of the Governor  
Statehouse  
Indianapolis, IN 46204-2797

**IOWA**

Iowa Utilities Board  
350 Maple Street  
Des Moines, IA 50319-0069

The Honorable Terry E. Branstad  
Office of the Governor  
State Capitol  
Des Moines, IA 50319-0001

**KANSAS**

Corporation Commission  
1500 SW Arrowhead Road  
Topeka, KS 66604-4027

The Honorable Sam Brownback  
Office of the Governor  
State Capitol  
300 SW 10<sup>th</sup> Avenue  
Suite 212S  
Topeka, KS 66612-1590

**KENTUCKY**

Public Service Commission  
211 Sower Boulevard  
P.O. Box 615  
Frankfort, KY 40602

The Honorable Steve Beshear  
Office of the Governor  
700 Capital Avenue, Suite 100  
Frankfort, KY 40601

**LOUISIANA**

Public Service Commission  
Galvez Building  
12<sup>th</sup> Floor  
Public Box 91154  
602 North 5<sup>th</sup> Street  
Baton Rouge, LA 70821

The Honorable Bobby Jindal  
Office of the Governor  
P.O. Box 94004  
Baton Rouge, LA 70804-9004

**MAINE**

Public Utilities Commission  
242 State Street  
Augusta, ME 04333-0018

The Honorable Paul LePage  
Office of the Governor  
1 State House Station  
Augusta, ME 04333

**MARYLAND**

Maryland Public Service Commission  
6 St. Paul Street  
16<sup>th</sup> Floor  
Baltimore, MD 21202-6806

The Honorable Martin O'Malley  
Office of the Governor  
State House  
100 State Circle  
Annapolis, MD 21401-1925

**MASSACHUSETTS**  
Department of Telecommunications  
And Cable  
One South Station, 2<sup>nd</sup> Floor  
Boston, MA 02110

The Honorable Deval Patrick  
Office of the Governor  
Room 360  
Boston, MA 02133

**MICHIGAN**  
Public Service Commission  
6545 Mercantile Way  
P.O. Box 30221  
Lansing, MI 48909

The Honorable Rick Synder  
Office of the Governor  
P.O. Box 30013  
Lansing, MI 48909

**MINNESOTA**  
Minnesota Public Utilities Commission  
121 7<sup>th</sup> Place East  
Suite 350  
St. Paul, MN 555101-2147

The Honorable Mark Dayton  
Office of the Governor  
130 State Capitol  
75 Rev. Dr. Martin Luther King, Jr. Blvd.  
St. Paul, MN 55155

**MISSISSIPPI**  
Public Service Commission  
Woolfolk Building  
501 N. West Street  
Jackson, MS 39201

The Honorable Haley Barbour  
Office of the Governor  
P.O. Box 139  
Jackson, MS 39205

**MISSOURI**  
Public Service Commission  
P.O. Box 360  
Jefferson City, MO 65102

The Honorable Jay Nixon  
Office of the Governor  
State Capitol Building  
Room 216  
Jefferson City, MO 65101

**MONTANA**  
Public Service Commission  
1701 Prospect Avenue  
P.O. Box 202601  
Helena, MT 59620-2601

The Honorable Brian Schweitzer  
Office of the Governor  
Montana State Capitol Building  
P.O. Box 200801  
Helena, MT 59620-0801

**NEBRASKA**  
Public Service Commission  
300 The Atrium  
1200 N. Street  
P.O. Box 94927 (68508-4927)  
Lincoln, NE 68509

The Honorable Dave Heineman  
Office of the Governor  
P.O. Box 94848  
Lincoln, NE 68509-4848

**NEVADA**

Public Utilities Commission  
1150 East William Street  
Carson City, NV 89701

The Honorable Brian Sandoval  
Office of the Governor  
State Capitol  
101 North Carson Street  
Carson City, NV 89701

**NEW HAMPSHIRE**

Public Utilities Commission  
21 South Fruit Street  
Suite 10  
Concord, NH 03301-2429

The Honorable John Lynch  
Office of the Governor  
State House  
25 Capitol Street  
Concord, NH 03301

**NEW JERSEY**

Board of Public Utilities  
Two Gateway Center  
Newark, NJ 07102

The Honorable Chris Christie  
Office of the Governor  
P.O. Box 001  
Trenton, NJ 08625

**NEW MEXICO**

Public Regulation Commission  
Consumer Relations Division  
P.O. Drawer 1269  
Santa Fe, NM 87504-1269

The Honorable Susana Martinez  
Office of the Governor  
490 Old Santa Fe Trail  
Room 400  
Santa Fe, NM 87501

**NEW YORK**

Office of Consumer Service  
3 Empire State Plaza  
Alban, NY 12223-1350

The Honorable Andrew Cuomo  
Office of the Governor  
State Capitol  
Albany, NY 12224

**NORTH CAROLINA**

Utilities Commission – Public Staff  
Consumer Services  
4326 Mail Service Center  
Raleigh NC 27699-4326

The Honorable Beverly Purdue  
Office of the Governor  
20301 Mail Service Center  
Raleigh, NC 27699-0301

**NORTH DAKOTA**

Public Service Commission  
600 East Boulevard Avenue  
Department 408  
12<sup>th</sup> Floor  
Bismarck, ND 58505-0480

The Honorable Jack Dalrymple  
Office of the Governor  
State Capitol  
600 East Boulevard Avenue  
Bismarck, ND 58505-0001

**OHIO**

Public Utilities Commission of Ohio  
180 East Broad Street  
Columbus, OH 43215-3793

The Honorable John Kasich  
Office of the Governor  
Riffe Center, 30th Floor  
77 South High Street  
Columbus, OH 43215-6108

**OKLAHOMA**

Corporation Commission  
P.O. Box 52000  
Oklahoma City, OK 73152-2000

The Honorable Mary Fallen  
Office of the Governor  
State Capitol Building  
2300 N. Lincoln Boulevard  
Room 212  
Oklahoma City, OK 73105

**OREGON**

Public Utility Commission  
Consumer Services Division  
550 Capitol Street, NE  
P.O. Box 2148  
Salem, OR 97308-2148

The Honorable John Kitzhaber  
Office of the Governor  
160 State Capitol  
900 Court Street  
Salem, Oregon 97301-4047

**PENNSYLVANIA**

Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

The Honorable Tom Corbett  
Office of the Governor  
225 Main Capitol Building  
Harrisburg, PA 17120

**RHODE ISLAND**

Public Utilities Commission  
89 Jefferson Boulevard  
Warwick, RI 02888

The Honorable Lincoln D. Chafee  
Office of the Governor  
222 State House  
Providence, RI 02903-1196

**SOUTH CAROLINA**

Consumer Services Department  
P.O. Box 11263  
Columbia, SC 29211

The Honorable Nikki Haley  
Office of the Governor  
P.O. Box 12267  
Columbia, SC 29211

**SOUTH DAKOTA**

Public Utilities Commission  
Consumer Affairs  
500 East Capitol Avenue  
Pierre, SD 57501-5070

The Honorable Dennis Dugaard  
Office of the Governor  
500 East Capitol Avenue  
Pierre, SD 57501

**TENNESSEE**

Tennessee Regulatory Authority  
460 James Robertson Parkway  
Nashville, TN 37243-0505

The Honorable Bill Haslam  
Office of the Governor  
Tennessee State Capitol  
Nashville, TN 37243-0001



**TEXAS**

Public Utilities Commission  
1701 North Congress Avenue  
P.O. Box 13326  
Austin, TX 78711

The Honorable Rick Perry  
Office of the Governor  
P.O. Box 12428  
Austin, TX 78711

**UTAH**

Public Service Commission  
160 East 300 South  
Salt Lake city, UT 84111

The Honorable Gary R. Herbert  
Office of the Governor  
State Capitol Complex  
East Office Building, Suite E-220  
Salt Lake City, UT 84114

**VERMONT**

Public Service Board  
112 State Street  
Drawer 20  
Montpelier, VT 05620-2701

The Honorable Peter Shumlin  
Office of the Governor  
109 State Street, Pavilion  
Montpelier, VT 05609

**VIRGINIA**

State Corporation Commission  
Division of Communications  
P.O. Box 1197  
Richmond, VA 23218

The Honorable Robert F. McDonnell  
Office of the Governor  
Patrick Henry Building  
1111 East Broad Street  
3<sup>rd</sup> Floor  
Richmond, VA 23219

**WASHINGTON**

Utilities & Transportation Commission  
1300 S. Evergreen Park Drive SW  
P.O. Box 4750  
Olympia, WA 98504

The Honorable Christine Gregoire  
Office of the Governor  
P.O. Box 40002  
Olympia, WA 98504-0002

**WEST VIRGINIA**

West Virginia Public Service Commission  
201 Brooks Street  
Charleston, WV 25301

The Honorable Earl Ray Tomblin  
Office of the Governor  
1900 Kanawha Boulevard E.  
Charleston, WV 25305

**WISCONSIN**

Consumer Affairs Unit  
610 North Whitney Way  
P.O. Box 7854 (53707-7854)  
Madison, WI 53705

The Honorable Scott Walker  
Office of the Governor  
P.O. Box 7863  
Madison, WI 53707

**WYOMING**  
Public Service Commission  
2515 Warren Avenue  
Suite 300  
Cheyenne, WY 82002

The Honorable Matt Mead  
Office of the Governor  
State Capitol  
200 West 24<sup>th</sup> Street  
Cheyenne, WY 82002

**Secretary of Defense**  
**Attn: Special Asst. for Telecommunications**  
**Pentagon**  
**Washington, DC 20301**

  
Sarah E. Trosch