

Dorothy Menasco

110219-E1

From: Casey [cseaman321@embarqmail.com]
Sent: Friday, July 08, 2011 10:05 AM
To: Filings@psc.state.fl.us
Cc: aseaman321
Subject: Revised Petition Requesting Formal Hearing
Attachments: RevPetitiontoReqformalhearing.doc

Dear Matilda,

Thank you for your assistance today. Here attached is our revised Petition according to your instructions. If you find this in error, please don't hesitate to contact us.

Thank you.
Allison Seaman

DOCUMENT NUMBER-DATE

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FPSC-COMMISSION CLERK

7/8/2011

July 8, 2011

110219-EI

FPSC OFFICE OF THE COMMISSION CLERK
2540 Shumard Oak Boulevard
Tallahassee, Florida 32399-0850
email: filings@psc.state.fl.us
phone: 850-413-6770

RE: Petition to Request a formal hearing on FPSC Complaint Number 973806E

To whom it may concern,

We have received the final report from Mr. Neal Forsman (6/17/11) addressing the facts of our complaint. After careful review, we have decided to file a formal petition for relief against PEF with the FPSC's office of the Commission Clerk. We feel we have significant cause for relief based on findings within Mr. Forsman's own reported facts of our usage history from April 15, 2009 through May 12, 2011. Please let this letter serve as our response to your summary of findings regarding our complaint filed against PROGRESS ENERGY with your Public Service Commission (listed above). We continue to disagree with the ruling and deny any financial responsibility due to the malfunction of PROGRESS ENERGY's equipment as illustrated in our original complaint. There are many discrepancies in your findings on Chart 1, 2, 3 and 4 that are ignored in the conclusion of the final report. Therefore, it is our intention to formally disagree with this resolution of our complaint and file a formal petition for relief against PEF with the FPSC's Office of the Commission Clerk. Our evidence is presented as follows:

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1. As cited from Comparison Chart 1, Mr. Forsman noted a significant rise in our daily kWh consumption which he called ***"...an anomaly and is in fact disproportionate with kWh usage recorded for the same period the previous year, as reflected on Comparison Chart 3."***
2. Mr. Forsman also noted our usage reflected a, ***"...dramatic increase from the 2009 period versus the 2010 period. During the specified time period in 2010, your kWh usage increased from an average of 80 kWh per day to an average of 180 kWh (line 24 column J), an increase of 125 percent."***
3. As noted in Mr. Forsman's report, he agreed with our original statement of fact that, ***"...(our) kWh usage dramatically decreased when old meter number 5834154 was replaced with new meter number 5488188 on September 22, 2010..."*** and that, ***"...The high usage during the identified disputed period appears to be an anomaly and is in fact disproportionate with kWh usage recorded for the same period the previous year."***
4. As noted on page 4 of Mr. Forsman's spreadsheet, the increase dramatically from 2508 kWh (6/15/10-7/14/10) to 3721 kWh (7/14/10-8/13/10), even though ***our house was not occupied for 3 ½ weeks because of a family health crisis out of state.*** We believe the increase would have been DRAMATICALLY higher if we would have been home like the billing period from 8/13/10-9/14/10 showing 7171 kWh usage. This is not normal usage according to our outlined history, ***and our absence was not taken into***

consideration as it should have been.

5. After the meter was changed and our kWh usage aligned to usual and reasonable usage, we were satisfied with the subsequent charges as such.

In our opinion as consumers entitled to a fair hearing, these undisputed facts alone represent proof of our allegations that our meter was indeed faulty, and as such, we should not be held responsible for the excessive charges incurred from the inaccurate usage readings. Therefore, please let this letter serve as our official rejection of Mr. Foresman's findings in his conclusion, and our request for a formal hearing regarding this matter via email which will be followed up by a certified copy.

Sincerely,

\\s\ Casey E. Seaman
\\s\ Allison L. Seaman

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