

Catherine Potts

From: Catherine Potts
Sent: Monday, November 14, 2011 2:07 PM
To: Hong Wang; Ruth McHargue
Cc: Diamond Williams; Matilda Sanders
Subject: RE: To CLK Docket 110020

FPSC, CLK - CORRESPONDENCE
Administrative Parties ✓ Consumer
DOCUMENT NO. 04874-11
DISTRIBUTION: _____

Thank you for this information. The attachment has been printed and placed in Docket Correspondence-Consumers and their Representatives, in Docket 110020-WS

From: Hong Wang
Sent: Monday, November 14, 2011 2:03 PM
To: Catherine Potts
Cc: Diamond Williams; Matilda Sanders
Subject: FW: To CLK Docket 110020

Please handle. Thanks!

From: Ruth McHargue
Sent: Monday, November 14, 2011 1:18 PM
To: Diamond Williams
Cc: Hong Wang; Matilda Sanders
Subject: FW: To CLK Docket 110020

customer correspondence

From: Consumer Contact
Sent: Monday, November 14, 2011 9:19 AM
To: Ruth McHargue
Subject: To CLK Docket 110020

copy on file, see 1039141C. DH

From: CKelder68@aol.com [mailto:CKelder68@aol.com]
Sent: Sunday, November 13, 2011 3:18 PM
To: Consumer Contact
Subject: RE: OB Utility Systems L.L.C. Docket # 110020-ws

PSC Commissioners,

We are writing to you to beg you not to approve of Docket No. 110020-ws at your Dec. 6, 2011 meeting.

The resident of Oak Bend in Ocala Fl. have been enduring water breakage on a regular basis and having to do without water for days at a time due to their ancient system. This park is owned by Equity Lifestyles and they have not put any money back into this park to upgrade the water/sewer system here in Oak Bend. This system has been here since around 1982. Many homeowners have sewer odors coming back into their homes and breakage in the water lines occur all the time. They do not even know where or if there are shut off valves in the park to isolate problem areas.

We would not be as upset and disturbed by being charged in the future for water/sewer usage if

11/14/2011

the commission would mandate that OB Utility Systems L.L.C. must put into place an upgraded water/sewer system and install shutoff valves in several locations in the park prior to approving their application.

Many of the residents living in Oak Bend are quite old and are barely getting by on their very small, fixed incomes. Equity Lifestyles(parent company) will end up replacing the water/sewer system after they get approved for OB Utility Systems L.L.C. to start charging for this utility. When this happens, they will pass along the cost of replacement of this faulty system to the residents of Oak Bend. Tell me this is fair! They do not put a dime into replacing this ancient system all this time, even though the residents have been complaining for years. Equity Lifestyles claim they will reduce our lot rent to compensate for average monthly water/sewer useage, but they will not tell us what they consider this amount to be until after they get the approval from your commission. What a way to do business!!!!!!!!!!!!!!

Please, do not let this approval go through. If it does, you will be forcing many of the senior citizens here in Oak Bend to choose between paying their water/sewer bill and possibly their food, medicine, other utility bills such as heat/ac. Are you ready to accept responsibility for forcing these choices? Please consider all the facts and realize Equity Lifestyles can afford to replace the water/sewer system, the residents cannot!

Keith & Carol Kelder
10620 SW 27th Ave. Lot K6
Ocala, FL. 34476

11/14/2011

State of Florida



Public Service Commission

CAPITAL CIRCLE OFFICE CENTER • 2540 SHUMARD OAK BOULEVARD
TALLAHASSEE, FLORIDA 32399-0850

-M-E-M-O-R-A-N-D-U-M-

DATE: November 2, 2011
TO: Ann Cole, Commission Clerk, Office of Commission Clerk
FROM: Melissa C. Jones-Alexis, Regulatory Analyst II, Division of Economic Regulation *mca*
RE: Docket No. 110020-WS, Application for certificates to provide water and wastewater service in Marion County by OB Utility Systems, L.L.C.

Please add the attached documents to the *Docket Correspondence – Consumers and their representatives* file in the above-referenced docket. These documents were provided to Commission staff by a customer of OB Utility Systems, L.L.C. via email and fax on October 28, 2011, and November 1, 2011. Thank you.

Attachments

cc: ECR (Walden)
GCL (Jaeger)

FPSC, CLK CORRESPONDENCE
 Administrative Parties Consumer
DOCUMENT NO. 04874-11
DISTRIBUTION: _____

RECEIVED-FPSC
11 NOV - 2 PM 3:55
COMMISSION
CLERK

Tuesday, November 1, 2011

RE: application O.B. Utility Systems, L.L.C.

11-PAGES

Docket No. 110020W-S

Dear Ms. Melissa Jones-Alvord
 Ms. Tom Wadden

I take the liberty to fax two (2) letters we received very recently from Equity Life Styles regarding their recent Water Application, and other information I gave.

The homes in the Manufactured Home Park can go back as early as 1984. These water and sewer connections have existed for (3) decades. There are (3) wells which break down much too often. We have had infra-structure pipe splits, we have had electrical components controlling the wells fail in Nov. 2010, with increased pressure of 90" wherein (2) of look inside. We have had hydro-tank shut-down, water main breaks (Last month, in September, 2011, we again suffered (2) more separate breaks in pipes), and we end up boiling water for days after all these problems.

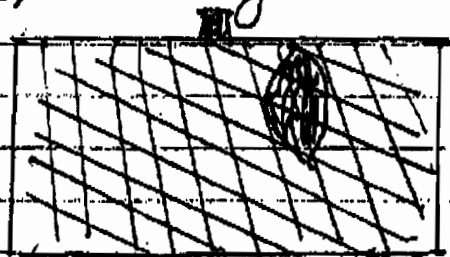
On Friday Evening Oct. 28, a neighbor copied onto his computer (and via E-Mailed) some of the Water reports wherein we consistently fail the Micro-Biological Section due to Coliform content, wherein the M.C.B. level is marked "Y" for yes.

Suddenly the last two reports (2009 & 2010) were devoid of any Micro-Biological Section. It was just left out completely. Why were they not listed with a Yes or No Mark? We wonder! Does E.L.S. receive the initial report and proceed to issue their own edited report from the original? We would hope not!

-2-

For the last few months there has been a new installation set up behind our club house, and on the left-hand side as you enter the Park.

Open Cage
Box maybe
12' x 12'



with a big blue
water drop attached

The name on the cage is Engineering Solution Industries. They are the Company who will now be issuing reports. A Mr. Lee Cain can be reached there at (407) 682-0817.

SEWER PROBLEMS -3-

To add to our new woes, I can
 vouch that many of our homes have
 noxious sewer odors emanating from
 our sewer system. I also had this
 problem when I moved in. Complaints to
 the Manager went unresolved and unresumed.
 It required me to hire ^{licensed} a plumber to
 install an outside air-vent fitting to
 prevent circulation of air between the
 defunct sewer and the drainage system,
 also requiring 4 elbows, 3 tees
 and 2 cleanouts as well. @ 300.00 Cost.
 Equity Lipton / Oak Bend would not
 accept that this was their problem.
 However, after showing them dates
 and notes on the problem, I was granted the
 \$300.00 refund check.

Others, however, have had to fix
 the very same problem, but were denied the
 money they spent. Many are still
 bothered by the odor or fumes.
 Kindly note Exhibit 'A'.

~~2/1~~

Also enclosed are the only very recent letters regarding the change in our original perspective.

June 13, 2011 was a big surprise
 June 22, 2011 (with not one (!) meeting about this with ERS),
 this was an even bigger surprise!

You will note on Page(s) of their October 20, letter there is constant reference to "Commission Staff" as being readily available at the meeting to provide all answers to questions our Community may have. It looks as though P.S.C. is hosting. We do not know if the "Commission Staff" refers to our Florida Public Service Commissioners OR are they referring to Equity Lifestyle "Commission Staff" consisting of Mr. Jordan Ruben, their Senior Development Coordinator; who we are informed will be hosting the meeting.

-5-

Commissioners, Equity Life Style Properties are multi-million dollar owners of 290 Communities in 28 states and British Columbia with more than 100,000 sites today. What is the reason for this change - Greed?

Our Community truly believes that we will be incurring a "Pig in a Poke" should we now have to pay for an Antiquated Water and Sewer System in a 55 and older (I am 79) Community where many of us exist from Social Security Check alone, each month. If E.L.S. is granted authority to charge for sewage and water fees - they will see to it that the many repair charges are passed on to us as well. I, myself, will have to move out of here.

After stating in their letter of June 13, that "while they plan to reduce the current base rate rent in an appropriate amount to set off the new rates that will be established during the application process".

They have already given us notice that all rental amounts are being increased in January, 2012.

We truly hope we will have a P.S.C. Commissioner at the November 8 meeting.

Thank you so much for all your help & consideration.

Respectfully, Joana MacDugall

P.S. Excuse Handwritten letter - I am a Computer Dinosaur!

EXHIBIT "A"

Attention
Susan
Baird
11/18/08



2720 SE 7th Ct.
Ocala, FL 34471
352-615-1250

Licensed & Insured # CFC1427086

Date 12/15/10 20:22

INVOICE NO: 267-5694

Customer MacDougall

Address 10260 SW 7th Ave

City Ocala State FL Zip

SOLD BY Aaron Matt Johnson	CASH	CHECK 2388
-------------------------------	------	----------------------

QUANTITY	DESCRIPTION	PRICE	AMOUNT
	We installed a Trap and a air vent on The main line		
	The main sewer line was not venting properly		
		SUBTOTAL	
		TOTAL	3,000.00

ALL CLAIMS AND RETURNED GOODS MUST BE ACCOMPANIED BY THIS BILL

Merchandise, Work Accepted & Received By: *[Signature]*

^{10/11/08} This Bill is culmination of numerous complaints to the office starting in 2006 complaining of noxious sewer fumes and odors in the evenings emanating from the property I rent from Equus Lifestyle Properties - and entering into my home. This desperate and odors were witnessed by neighbors on many occasions.

I have done everything possible, in the last few years, to check the these fumes were not anything starting in my home. Plumbing, A/C and appliance checked all proved it was not starting in my home. (I have proof and bills documenting this.)

We finally found out from a Master Plumber living in the Park that the problem was emanating from the Main sewer pipe. The problem could be fixed by a new assembly of a Fresh Air Vent fitting to prevent circulation of air between the defunct sewer and the drainage system, requiring 4 elbows, 3 tees, and a clean-out, to be professionally installed by a licensed plumber. The office was informed of this and was given diagrams by the Master Plumber. However, the Manager wants Maintenance to take on this project at their convenience.

Since it was my firm belief that a licensed professional plumber should do a job such as this, I hired Johnson Brothers Plumbing. They accomplished the job perfectly. My home smells wonderful. This problem is E.L.S. main sewer problem. I am therefore, enclosing/attaching this bill for reimbursement from MacDougall

**Equity LifeStyle Properties, Inc.**

South Region

5100 W. Lemon St., Suite 308

Tampa, FL 33609

(813) 282-6754

(813) 289-7628 Fax

June 13, 2011

Oak Bend
10620 S.W. 27th Ave.
#A-124
Ocala, FL 34476

Re: Application for Public Utility – Legal Notice**Dear Oak Bend Homeowner(s):**

This letter is in regards to the decision by the owner and operator of Oak Bend to apply to the State of Florida to have its water treatment facilities become a regulated utility. Pursuant to Florida Statutes, a legal notice (attached hereto) is required to be sent out to all parties affected by the utility application.

The application process, depending on various factors, may range from 3-18 months. Please note that during this process, representatives of Equity Lifestyle Properties will be communicating updates with your Homeowners Association. At some point during the application process, ELS plans to conduct a meeting with homeowners to address any questions or concerns. After ELS establishes the water treatment facilities as publicly regulated utilities, ELS plans to reduce the current base rent in an appropriate amount to offset the new rates that will be established during the application process. In general, the charge for the utility services will be based upon each lots usage and the rate approved by the state. We anticipate the bill to be monthly from the new utility company we establish. ELS is currently in the process of metering every single site within the community in anticipation of the above.

In summary, ELS has started the process of changing Oak Bend water treatment facilities from a private utility to a publicly regulated utility. We anticipate the application process will take anywhere from 3-18 months. ELS representatives will be in constant communication with each community's HOA during the process. Prior to any unbundling of services, effecting rent, ELS representatives will hold a meeting with both the homeowners and HOA to address any questions or concerns.

Respectfully,
Equity LifeStyle Properties, Inc.

Jeffrey J Fannon
Vice President – Eastern Region

enclosure

June 13, 2011 letter attachment

Oak Bend

APPLICATION FOR ORIGINAL CERTIFICATE

(FOR A PROPOSED OR EXISTING SYSTEM REQUESTING INITIAL RATES AND CHARGES)

(Section 367.045, Florida Statutes)

The covering letter attached to this was mailed on the 16th of June, and received by us on June 20. Yet it states we have 30 days from the date of notice on June 10, 2011, giving us about 2 1/2 weeks to answer. None of us know how to handle this:

LEGAL NOTICE

Notice is hereby given on June 10, 2011, pursuant to Section 367.045, Florida Statutes, of the application of OB Utility Systems, L.L.C., to operate a water and wastewater utility to provide service to the following described territory Marion County, Florida.

A PARCEL OF LAND LYING AND BEING IN SECTION 26, TOWNSHIP 16 SOUTH, RANGE 21 EAST, SAID LANDS LYING AND BEING IN MARION COUNTY, FLORIDA, AND BEING MORE PARTICULARLY DESCRIBED AS FOLLOWS;

COMMENCING AT THE SOUTHEAST CORNER OF SAID SECTION 26; THENCE N88°51'15"W, ALONG THE SOUTH LINE OF SAID SECTION 26, A DISTANCE OF 1326.27 FEET TO THE POINT OF BEGINNING OF THE HEREIN DESCRIBED PARCEL; THENCE CONTINUE N88°51'15"W ALONG SAID SOUTH LINE A DISTANCE OF 349.48 FEET TO A POINT ON THE EASTERLY RIGHT OF WAY LINE OF INTERSTATE 75; THENCE N29°25'14"W ALONG SAID EASTERLY RIGHT OF WAY LINE OF INTERSTATE 75 A DISTANCE OF 1920.04 FEET TO THE WEST LINE OF THE SOUTHEAST 1/4 OF SAID SECTION 26; THENCE N01°09'30"E ALONG SAID WEST LINE OF THE SOUTHEAST 1/4 OF SECTION 26 A DISTANCE OF 331.96 TO THE NORTH LINE OF THE SOUTH 1/2 OF THE NORTH 1/2 OF THE SOUTHEAST 1/4 OF SAID SECTION 26; THENCE S88°51'51"E ALONG SAID NORTH LINE OF THE SOUTH 1/2 OF THE NORTH 1/2 OF THE SOUTHEAST 1/4 OF SECTION 26 A DISTANCE OF 2623.90 FEET TO THE WEST RIGHT OF WAY LINE OF 27TH AVENUE; THENCE S01°03'14"W ALONG SAID WEST RIGHT OF WAY LINE A DISTANCE OF 561.64 FEET TO THE NORTH LINE OF THE SOUTHEAST 1/4 OF THE SOUTHEAST 1/4 OF SAID SECTION 26; THENCE N88°51'30"W ALONG THE SAID NORTH LINE OF THE SOUTHEAST 1/4 OF THE SOUTHEAST 1/4 OF SECTION 26 A DISTANCE OF 1300.06 FEET TO THE NORTHWEST CORNER OF SAID SOUTHEAST 1/4 OF THE SOUTHEAST 1/4 OF SECTION 26; THENCE S01°06'22"W ALONG THE WEST LINE OF SAID SOUTHEAST 1/4 OF THE SOUTHEAST 1/4 OF SECTION 26 A DISTANCE OF 1323.86 FEET TO THE POINT OF BEGINNING. CONTAINS 61.81 ACRES MORE OR LESS.

Any objection to the said application must be made in writing and filed with the Office of Commission Clerk, Florida Public Service Commission, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, within thirty (30) days from the date of this notice. At the same

BEFORE THE FLORIDA PUBLIC SERVICE COMMISSION**NOTICE OF CUSTOMER MEETING****TO THE CUSTOMERS OF OB UTILITY SYSTEMS, L.L.C.****AND****ALL OTHER INTERESTED PERSONS****DOCKET NO. 110020-WS****APPLICATION OF OB UTILITY SYSTEMS, L.L.C.****FOR WATER & WASTEWATER CERTIFICATES
AND INITIAL RATES & CHARGES
IN MARION COUNTY****Issued: October 20, 2011**

Notice is hereby given that the Florida Public Service Commission Staff will conduct a customer meeting to discuss the application of OB Utility Systems, L.L.C. (OB Utility or Utility) for water and wastewater certificates and initial rates and charges in Marion County. The meeting will be held at the following time and place:

**Tuesday, November 8, 2011, 10:00 a.m.
Oak Bend Clubhouse
10620 S.W. 27th Avenue, #125A
Ocala, FL 34476**

All persons who wish to comment are urged to be present at the beginning of the meeting, since the meeting may be adjourned early if no customers are present. One or more of the Commissioners of the Florida Public Service Commission may attend and participate in this meeting. The meeting will begin as scheduled and will continue until all customers who wish to speak have been heard.

If a named storm or other disaster requires cancellation of the meeting, Commission Staff will attempt to give timely direct notice to the parties. Notice of cancellation of the meeting will also be provided on the Commission's website (<http://www.psc.state.fl.us>) under the Hot Topics link found on the home page. Cancellation can also be confirmed by calling the Office of the General Counsel at (850) 413-6199.

Pursuant to the provisions of the American with Disabilities Act, any person requiring special accommodations to participate at the customer meeting should contact the Office of Commission Clerk at (850) 413-6770 at least five calendar days prior to the meeting. Any person who is hearing or speech impaired should contact the Florida Public Service Commission using the Florida Relay Service, which can be reached at (800) 955-8771 (TDD).

PURPOSE

The purpose of this meeting is to give customers and other interested persons an opportunity to offer comments and questions to the Commission Staff regarding the quality of service the Utility provides and the proposed rates and charges included in this notice, as well as any other issues. Commission Staff will summarize OB Utility's proposed filing and answer questions to the extent possible. A representative from the Utility will be available to respond to questions.

At the beginning of the meeting, procedures will be established for the order of comments. The Commission Staff will have sign-up sheets, and customers will be called to speak in the order in which they sign up. Commission Staff will be available to coordinate customers' comments and to assist members of the public.

Any person who wishes to comment or provide information to Commission Staff may do so at the meeting, orally or in writing. Written comments may also be sent to the Commission at the address provided at the end of this notice. Your letter will be placed in the correspondence file of this docket. You may also submit comments through the Public Service Commission's toll-free facsimile line at (800) 511-0809.

BACKGROUND

OB Utility Systems, L.L.C. (OB Utility or Utility) is a Class C water and wastewater utility serving approximately 262 water and wastewater customers in Marion County. On September 20, 2011, the Commission granted the Utility water and wastewater certificates. The Utility has also applied for authority to charge initial rates and charges. Commission Staff will address the same with a recommendation to the Commission at a later date to be determined.

PROPOSED RATES AND CHARGES

The Utility has provided proposed initial rates and charges. These rates are subject to change based on information gathered at the customer meeting, further staff review, and the final decision by the Commissioners. The Utility's proposed rates and charges are as follows:

<u>Water Rates</u>	<u>UTILITY'S PROPOSED RATES</u>
<u>Residential Service</u>	
<u>Base Facility Charge by Meter Size:</u>	
5/8" x 3/4"	\$10.58
Gallonge Charge per 1,000 Gallons	\$2.77
<u>General Service</u>	
<u>Base Facility Charge by Meter Size:</u>	
5/8" x 3/4"	\$10.58
1"	\$26.45
1.5"	\$52.90
2"	\$84.64
3"	\$158.70
4"	\$264.50
6"	\$529.00
Gallonge Charge per 1,000 Gallons	\$2.77

<u>Wastewater Rates</u>	<u>UTILITY'S PROPOSED RATES</u>
<u>Residential Service</u>	
<u>Base Facility Charge – All Meter Sizes</u>	
Gallonge Charge per 1,000 Gallons (6,000 gallon cap)	\$16.60
	\$3.29
<u>General Service</u>	
<u>Base Facility Charge by Meter Size:</u>	
5/8" x 3/4"	\$16.60
1"	\$41.50
1.5"	\$83.00
2"	\$132.80
3"	\$249.00
4"	\$415.00
6"	\$830.00
Gallonge Charge per 1,000 gallons	\$3.29

PROCEDURES AFTER CUSTOMER MEETING

After the meeting, Public Service Commission Staff will prepare a recommendation to be submitted to the Public Service Commission at a later date to be determined. The Commission will then vote on Staff's recommendation at a Commission Conference. The Commission will thereafter issue a proposed agency action (PAA) order containing rates which may be different from those contained in staff's final recommendation. Substantially affected persons have 21 days from the date the PAA order is issued to protest the order. If you wish to view a copy of Staff's recommendation or any other documents related to this application, you may visit the Commission's website at www.floridapsc.com. Click on **Dockets and Filings/Dockets** and then type in the docket number, **110020**.

HOW TO CONTACT THE COMMISSION

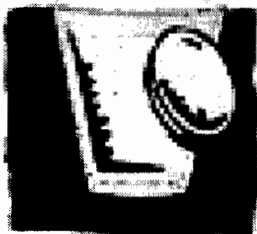
Written comments regarding the Utility and the proposed rates for this case may be directed to this address:

Ann Cole, Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

All correspondence should refer to **Docket No. 110020-WS, OB Utility Systems, L.L.C.**

If you wish to contact the Commission regarding complaints about service, you may call the Commission's Division of Service, Safety and Consumer Assistance at the following toll-free number: (800) 342-3552.

For any other questions related to this case, you may contact Melissa Jones-Alexis at (850) 413-6997, Tom Walden at (850) 413-6950, or Ralph Jaeger at (850) 413-6234.



2007 Water Quality Report for Oak Bend MHP

Ocala, FL

2007
Page 1

*This Report Shows
EHS Failed
The Microbiological
Component
Section
See CDH FORM*

PWS ID No. 3424087
Report Date: April 2008

Para obtener una copia de este documento, visit www.floridawater.com o llame al número de contacto del parque del contacto.

We're very pleased to provide you with this year's Annual Water Quality Report. We want to keep you informed about the excellent water and services we have delivered to you over the past year. Our goal is and always has been, to provide to you a safe and dependable supply of drinking water. Our water source is two wells located on the premises, which, draws from the Floridian Aquifer. Chlorine is added for disinfection.

The Florida Department of Environmental Protection performed a Source Water Assessment in 2004 to determine the susceptibility of our water supply to contamination. Their study indicated no potential sources of contamination. The assessment results are available on the FDEP Source Water Assessment and Protection Program website at www.dep.state.fl.us/wspa.

Oak Bend Mobile Home Park routinely monitors for contaminants in your drinking water according to Federal and State laws, rules, and regulations. Except where indicated otherwise, this report is based on the results of our monitoring for the period of January 1 to December 31, 2007. Data obtained before January 1, 2007, and presented in this report are from the most recent testing done in accordance with the laws, rules, and regulations.

If you have any questions about this report or concerning your water utility, please contact the community management at (352) 237-3134 or the operating company for the water system, Florida Utilities Group, LLC at (867) 310-0000.

In the table below, you will find the name of each detected substance, the highest level allowed by regulation (MCL), the ideal goals for public health (MCLG), the amount detected, and the usual sources of such contamination. To help you better understand these terms we've provided the following definitions and units of measurement.

Action Level (AL): The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.

Maximum Contaminant Level or MCL: The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Maximum Contaminant Level Goal or MCLG: The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Maximum Residual Disinfectant Level or MRDL: The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Maximum Residual Disinfectant Level Goal or MRDLG: The level of a drinking water disinfectant below which there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.

ND: Not Detected by Laboratory Analysis.

Parts per million (ppm) or Milligrams per liter (mg/L): one part by weight of analyte to 1 million parts by weight of the water sample.

Parts per billion (ppb) or Micrograms per liter (ug/L): one part by weight of analyte to 1 billion parts by weight of the water sample.

Pecquerie per liter (pCi/L): measure of the radioactivity in water.

Water Quality Testing Results

Microbiological Contaminants							
Contaminant and Unit of Measurement	Date of sampling (m/d/yyyy)	MCL Violation Y/N	Highest Monthly Number	MCLG	MCL	Likely Source of Contamination	
Total Coliform Bacteria	4/2007 - 12/2007	Y	1 (4/2007)	0	Presence of coliform bacteria in 1 sample collected during a month.	Naturally present in the environment	
Radiological Contaminants							
Contaminant and Unit of Measurement	Date of sampling (m/d/yyyy)	MCL Violation Y/N	Level Detected	Range of Results	MCL G	MCL L	Likely Source of Contamination
Alpha emitter (pCi/L)	4/2006 & 12/2006	N	6.7	3.1-6.7	0	15	Erosion of natural deposits
Radium 226 (pCi/L)	4/2006 & 12/2006	N	2.6	1.6-2.6	0	5	Erosion of natural deposits

MAG Add detail

2 of corrected readings

2007 Page 2

Inorganic Contaminants							
Arsenic (ppb)	12/2006	N	0.03	NA	0	10	Erosion of natural deposits; runoff from orchards; runoff from glass and electronics production wastes
Barium (ppm)	12/2006	N	0.018	NA	2	2	Discharge of drilling wastes; discharge from metal refineries; erosion of natural deposits
Chromium (ppb)	12/2006	N	0.65	NA	100	100	Discharge from steel and pulp mills; erosion of natural deposits
Fluoride (ppm)	12/2006	N	0.31	NA	4	4.0	Erosion of natural deposits; discharge from fertilizer and aluminum factories. Water additive which promotes strong teeth when at optimum levels between 0.7 and 1.2 ppm
Lead (point of entry) (ppb)	12/2006	N	0.11	NA	NA	15	Residue from man-made pollution such as auto emissions and paint; lead pipe, casing, and solder
Sodium (ppm) ¹	12/2006	N	00	NA	NA	160	Salt water intrusion; leaching from soil

TTHMs and Stage 1 Disinfection/Disinfection By-Product (D/DBP) Parameters ²							
Contaminant and Unit of Measurement	Date of sampling (mo./yr.)	MCL Violation Y/N	Level Detected	Range of Results	MCLG or MRDLG	MCL or MRDL	Likely Source of Contamination
Chlorine (ppm)	1/2007-12/2007	N	1.3	0.5-1.94	MRDLG = 4	MRDL = 4.0	Water additive used to control microbes
Halonic Acids (five) (HAA5) (ppb)	9/2006	N	6.23	NA	NA	MCL = 60	By-product of drinking water disinfection
TTHM [Total trihalomethanes] (ppb)	9/2006	N	13.03	NA	NA	MCL = 80	By-product of drinking water disinfection

Lead and Copper (Tap Water)							
Contaminant and Unit of Measurement	Date of sampling (mo./yr.)	AL Violation Y/N	99th Percentile Result	No. of sampling sites exceeding the AL	MCLG	AL (Action Level)	Likely Source of Contamination
Copper (tap water) (ppm)	2007	N	0.2	0	1.3	1.37	Corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives
Lead (tap water) (ppb)	2007	N	2.5	0	0	15	Corrosion of household plumbing systems; erosion of natural deposits

Secondary Contaminants ³							
Contaminant and Unit of Measurement	Date of sampling (mo./yr.)	MCL Violation Y/N	Highest Result	Range of Results	MCLG	MCL	Likely Source of Contamination
Sulfate (ppm)	1/2007	Y	506	500-506	N/A	250	Natural occurrence from soil leaching
Total Dissolved Solids (ppm)	1/2007	Y	898	820-898	N/A	500*	Natural occurrence from soil leaching

way too high

1. The Florida Department of Environmental Protection (FDEP) standard for Sodium is 160 ppm. The FDEP has set the MCL for Sodium at a more stringent level than the federal regulations.
 2. Compliance levels are based on the running annual average of all samples taken at a sampling point. The level detected is the highest average of any of the sampling points. Range of Results is the range of results (lowest to highest) of the individual sampling sites.
 3. For the parameters monitored under Stage 1 D/DBP regulations, the level detected is the highest annual average of the quarterly averages. Chlorine, Halonic Acids, and/or TTHM (MCL: 80 ppb). Range of Results is the range of results (lowest to highest) of the individual sampling sites.

Coliform bacteria are usually harmless, but their presence in water can be an indication of disease-causing bacteria. Coliforms are bacteria that are naturally present in the environment and are used as an indicator that other, potentially-harmful, bacteria may be present. Coliforms were found in more samples than allowed and this was a warning of potential problems. When coliform bacteria are found, special follow-up tests are done to determine if harmful bacteria are present in the water supply. The results of these follow up test were negative indicating no other bacteria was present. The Total Coliform Rule requires water systems to meet a stricter limit for coliform bacteria. To comply with the stricter regulation, we have increased the average amount of chlorine in the distribution system.

This report shows no failed again for one year
2008 (Page)

WATER QUALITY TESTING RESULTS

Microbiological Contaminants

Contaminant and Unit of Measurement	Date of sampling (mm/yr.)	MCL Violation Y/N	Highest Monthly Percentage Number	MCLG	MCL	Likely Source of Contamination
Total Coliform Bacteria	10/12/06	Y	100%	0	<p>For systems collecting at least 40 samples per month: presence of coliform bacteria in 3% of monthly samples.</p> <p>For systems collecting fewer than 40 samples per month: presence of coliform bacteria in 1 sample collected during a month.</p>	Naturally present in the environment

Contaminant and Unit of Measurement	Date of sampling (mm/yr.)	MCL Violation Y/N	Level Detected	Range of Results	MCLG	MCL	Likely Source of Contamination
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Radiological Contaminants

Alpha emitters (pCi/L)	6/2006-12/2006	N	4.7	1.1-4.7	0	15	Erosion of natural deposits
Potassium 226 + 232 or combined radium (pCi/L)	6/2006-12/2006	N	2.4	1.4-2.4	0	5	Erosion of natural deposits
Contaminant and Unit of Measurement	Date of sampling (mm/yr.)	MCL Violation Y/N	Level Detected	Range of Results	MCLG	MCL	Likely Source of Contamination

Inorganic Contaminants

Arsenic (ppb)	12/2006	N	0.01	N/A	0	10	Erosion of natural deposits; runoff from orchards; runoff from glass and electronics production wastes
Barium (ppm)	12/2006	N	0.011	N/A	2	2	Discharge of drilling water; discharge from metal refineries; erosion of natural deposits
Chromium (ppb)	12/2006	N	0.65	N/A	100	100	Discharge from steel and pulp mills; erosion of natural deposits
Fluoride (ppm)	12/2006	N	0.31	N/A	4	4.0	Erosion of natural deposits; discharge from fertilizer and aluminum factories. Water additive which promotes strong teeth when at optimum levels between 0.7 and 1.3 ppm
Lead (percent of dry) (ppb)	12/2006	N	0.11	N/A	n/a	15	Runoff from man-made pollution such as auto emissions and paint, lead pipe, casing, and solder
Sodium (ppm)	12/2006	N	10	N/A	N/A	140	Salt water intrusion, leaching from soil

Stage 1 Disinfectants and Disinfection By-Products

Disinfectant or Contaminant and Unit of Measurement	Date of sampling (mm/yr.)	MCL or MRDL Violation Y/N	Level Detected	Range of Results	MCLG or MRDLG	MCL or MRDL	Likely Source of Contamination
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2007

Page 2

Chlorine (ppm)	Monthly	N	1.00	0.6-1.34	MRDLG = 3	MRDL = 4.0	Water additive used to control microbes
Halocetic Acids (Oxy) (HAA5) (ppb)	3/2007	N	0	N/A	NA	MCL = 80	By-product of drinking water disinfection
THM5 (Total trihalomethanes) (ppb)	3/2007	N	2.2	N/A	NA	MCL = 80	By-product of drinking water disinfection

Contaminant and Unit of Measurement	Date of sampling (mm/yy)	AL Violation Y/N	Max Permissible Result	No. of sampling sites exceeding the AL	MCLG	AL (Action Level)	Likely Source of Contamination
Lead and Copper (Tap Water)							
Copper (tap water) (ppm)	2007	N	0.2	0	1.3	1.3	Corrosion of household plumbing systems, erosion of natural deposits, leaching from wood preservation
Lead (tap water) (ppb)	2007	N	2.5	0	0	15	Corrosion of household plumbing systems, erosion of natural deposits

SECONDARY CONTAMINANTS TABLE

Contaminant and Unit of Measurement	Date of sampling (mm/yy)	MCL Violation Y/N	Maximum Result	Range of Results	MCLG	MCL	Likely Source of Contamination
Secondary Contaminants							
Sulfate (ppm)	3/2007	Y	306	500-508	N/A	250	Natural occurrence from soil leaching
Total Dissolved Solids (ppm)	3/2007	Y	498	480-498	N/A	500	Natural occurrence from soil leaching

Total Coliform. Coliforms are bacteria that are naturally present in the environment and are used as an indicator that other, potentially-harmful, bacteria may be present. Coliforms were found in more samples than allowed and this was a warning of potential problems.

Total Coliform: The Total Coliform Rule requires water systems to meet a stricter limit for coliform bacteria. Coliform bacteria are usually harmless, but their presence in water can be an indication of disease-causing bacteria. When coliform bacteria are found, special follow-up tests are done to determine if harmful bacteria are present in the water supply. If this limit is exceeded, the water supplier must notify the public by newspaper, television or radio. To comply with the stricter regulation, we have increased the average amount of chlorine in the distribution system.

While no adverse effects are generally associated with the secondary drinking water contaminants, when present in our drinking water at higher concentrations than the MCL, Sulfate is likely to cause a salty taste and Total Dissolved Solids are likely to cause hardness, deposits, colored water, staining, and salty taste.

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Oak Bend is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

2010 Report

Spring 2010 for 2009 Report

left out the Microbiological Contaminant section on this report

2009 Annual Drinking Water Quality Report
Oak Bend
PWS #3424087

NO MICRO-BIOLOGICAL SECTION IN THIS REPORT

PAGE 1

We're very pleased to provide you with this year's Annual Water Quality Report. We want to keep you informed about the excellent water and services we have delivered to you over the past year. Our goal is and always has been, to provide to you a safe and dependable supply of drinking water. Our water source consists of 2 wells drawing from the Floridian Aquifer and Chlorinated for disinfection. This report shows our water quality results and what they mean.

If you have any questions about this report or concerning your water utility, please contact Florida Utility Group (727) 863-0205 x 118 or the office at (352) 237-2136. We encourage our valued customers to be informed about their water utility. If you want to learn more, please contact our office during normal business hours. In 2008 the Department of Environmental Protection performed a Source Water Assessment on our system. The assessment was conducted to provide information about any potential sources of contamination in the vicinity of our wells. There are no potential sources of contamination. The assessment results are available on the FDEP Source Water Assessment and Protection Program website at www.dep.state.fl.us/swapp

Oak Bend routinely monitors for contaminants in your drinking water according to Federal and State laws, rules, and regulations. Except where indicated otherwise, this report is based on the results of our monitoring for the period of January 1 to December 31, 2008. Data obtained before January 1, 2008, and presented in this report are from the most recent testing done in accordance with the laws, rules, and regulations.

In the table below, you may find unfamiliar terms and abbreviations. To help you better understand these terms we've provided the following definitions:

- Maximum Contaminant Level or MCL:** The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.
- Maximum Contaminant Level Goal or MCLG:** The level of a contaminant in drinking water below, which there is no known or expected risk to health. MCLGs allow for a margin of safety.
- Action Level (AL):** The concentration of a contaminant, which, if exceeded, triggers treatment or other requirements that a water system must follow.
- Initial Distribution System Evaluation (IDSE):** An important part of the Stage 2 Disinfection Byproducts Rule (DBPR). The IDSE is a one-time study conducted by water systems to identify distribution system locations with high concentrations of trihalomethanes (THMs) and haloacetic acids (HAAs). Water systems will use results from the IDSE, in conjunction with their Stage 1 DBPR compliance monitoring data, to select compliance monitoring locations for the Stage 2 DBPR.
- Maximum residual disinfectant level or MRDL:** The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.
- Maximum residual disinfectant level goal or MRDLG:** The level of a drinking water disinfectant below which, there is no known or expected risk to health. MRDLGs do not reflect the benefits of the use of disinfectants to control microbial contaminants.
- Parts per billion (ppb) or Micrograms per liter (µg/l)** – one part by weight of analyte to 1 billion parts by weight of the water sample.
- Parts per million (ppm) or Milligrams per liter (mg/l)** – one part by weight of analyte to 1 million parts by weight of the water sample.
- Picocurie per liter (pCi/L)** – measure of the radioactivity in water.

Water Quality Testing Results

Contaminant and Unit of Measurement	Date of sampling (mm/yy)	MCL Violation Y/N	Level Detected	Range of Results	MCLG	MCL	Likely Source of Contamination
Over Alpha (pCi/L)	6/24/09	N	1.0	N/A	0	15	Erosion of natural deposits
Radium 226	6/24/09	N	1.7	N/A	0	5	Erosion of natural deposits
Contaminant and Unit of Measurement	Date of sampling (mm/yy)	MCL Violation Y/N	Level Detected	Range of results	MCLG	MCL	Likely Source of Contamination
Barium (ppm)	6/24/09	N	0.02	N/A	2	2	Discharge of drilling wastes; discharge from metal refineries; erosion of natural deposits
Fluoride (ppm)	6/24/09	N	0.6	N/A	4	4.0	Erosion of natural deposits; discharge from fertilizer and chemical factories. Water additive which promotes strong teeth when at optimum levels between 0.7 and 1.1 ppm
Nitrate (as Nitrogen) (ppm)	6/24/09	N	0.53	N/A	10	10	Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits
Nitrite (as Nitrogen) (ppm)	6/24/09	N	0.02	N/A	1	1	Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits
Sodium (ppm)	6/24/09	N	11	N/A	N/A	150	Salt water intrusion; leaching from soil

Water Quality Testing Results

Contaminant or Unit of Measurement	Date of sampling (mm/yy)	MCL or MDEL Violation Y/N	Level Detected	Range of Results	MCLG or MDELG	MCL or MDEL	Likely Source of Contamination
Chlorine (ppm)	Monthly	N	1.31	1.1-1.45	MDELG = 4	MDEL = 4.0	Water additive used to control microbes
Halogenic Acids (free) (HAA5) (ppb)	6/24/09	N	4.33	N/A	NA	MCL = 60	By-product of drinking water disinfection
THM5 [Total trihalomethanes] (ppb)	6/27/09	N	2.76	N/A	NA	MCL = 80	By-product of drinking water disinfection

Water Quality Testing Results

Contaminant and Unit of Measurement	Date of sampling (mm/yy)	AL Violation Y/N	Max Permissible Result	No. of sampling sites exceeding the AL	MCLG	AL (Action Level)	Likely Source of Contamination
Copper (tap water) (ppm)	6/7/09	N	0.02	0	1.3	1.3	Corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives
Lead (tap water) (ppb)	6/7/09	N	2.5	0	0	15	Corrosion of household plumbing systems; erosion of natural deposits

Water Quality Testing Results

Contaminant and Unit of Measurement	Date of sampling (mm/yy)	MCL Violation Y/N	Highest Result	Range of Results	MCLG	MCL	Likely Source of Contamination
Sulfate (ppm)	1/24/09	Y	340	N/A	N/A	250	Natural occurrence from soil leaching
Total Dissolved Solids (ppm)	6/28/09	Y	760	N/A	N/A	500	Natural occurrence from soil leaching

Where is the Micro-Biological Report?

HO^{MISPL'S} 1310 - LOGICAL
Report for California
2010 Annual Drinking Water Quality Report
Oak Bend
PHS #3424087
JUNE 2011

US Water
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Spill out

We're very pleased to provide you with this year's Annual Drinking Water Quality Report. We want to keep you informed about the excellent water and services we have delivered to you over the past year. Our goal is and always has been, to provide to you a dependable supply of drinking water. Our water source consists of 2 wells drawing from the Floridan aquifer and chlorinated for disinfection.

This report shows our water quality results and what they mean. If you have any questions about this report or concerning your water utility, please contact Karen Doinon, Equity Lifestyle Properties' National Regulatory Compliance Manager, at (813) 282-6754 x 34. We encourage our valued customers to be informed about their water utility. If you want to learn more, please contact our office during normal business hours from 8:00 a.m. to 5:00 p.m.

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In 2008, the Department of Environmental Protection performed a Source Water Assessment on our system. The assessment was conducted to provide information about any potential sources of contamination in the vicinity of our wells. There are no potential sources of contamination. The assessment results are available on the FDEP Source Water Assessment and Protection Program website at www.dep.state.fl.us/swapp.

Oak Bend routinely monitors for contaminants in your drinking water according to Federal and State laws, rules, and regulations. Except where indicated otherwise, this report is based on the results of our monitoring for the period of January 1 to December 31, 2010. Data obtained before January 1, 2010, and presented in this report, are from the most recent testing done in accordance with the laws, rules, and regulations.

In the table below, you may find unfamiliar terms and abbreviations. To help you better understand these terms we've provided the following definitions:

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Action Level (AL): The concentration of a contaminant, which, if exceeded, triggers treatment or other requirements that a water system must follow.

Initial Distribution System Evaluation (IDSE): An important part of the Stage 2 Disinfection Byproducts Rule (DBPR). The IDSE is a one-time study conducted by water systems to identify distribution system locations with high concentrations of trihalomethanes (THMs) and haloacetic acids (HAAs). Water systems will use results from the IDSE, in conjunction with their Stage 1 DBPR compliance monitoring data, to select compliance monitoring locations for the Stage 2 DBPR.

Maximum residual disinfectant level or MRDL: The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Nitrate (as Nitrogen) (ppm)	4/2010	N	1.2	N/A	10	10	Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits
Sulfate (ppm)	6/2009	N	11	N/A	N/A	100	Salt water intrusion; leaching from soil

Stage I Disinfectants and Disinfection By-Products

Disinfectant or Contaminant and Unit of Measurement	Date of sampling (m/y)	MCL or MRDL Violation Y/N	Level Detected	Range of Results	MCLG or MRDLG	MCL or MRDL	Likely Source of Contamination
Chlorine (ppm)	Monthly	N	1.39	0.7-2.13	MRDLG = 4	MRDL = 4.0	Water additive used to control microbes
Haloacetic Acids (Tri) (HAA3) (ppb)	6/2010	N	0.049	N/A	MA	MCL = 0.0	By-product of drinking water disinfection
THM4 (Total trihalomethanes) (ppb)	6/2010	N	1.20	N/A	MA	MCL = 0.0	By-product of drinking water disinfection

Lead and Copper (Tap Water)

Contaminant and Unit of Measurement	Date of sampling (m/y)	AL Violation Y/N	MS Permissible Result	No. of sampling sites exceeding the AL	MCLG	AL (Action Level)	Likely Source of Contamination
Copper (tap water) (ppm)	11/2010	N	0.054	0	1.3	1.3	Corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives
Lead (tap water) (ppb)	11/2010	N	0.5	0	0	15	Corrosion of household plumbing systems; erosion of natural deposits

SECONDARY CONTAMINANTS TABLE

Contaminant and Unit of Measurement	Date of sampling (m/y)	MCL Violation Y/N	Higher Result	Range of Results	MCLG	MCL	Likely Source of Contamination
Sulfate (ppm)	6/2009	Y	140	N/A	N/A	250	Natural occurrence from soil leaching
Total Dissolved Solids (ppm)	4/2009	Y	700	N/A	N/A	500	Natural occurrence from soil leaching

The Environmental Protection Agency (EPA) requires monitoring of over 80 drinking water contaminants. Those contaminants listed in the table above are the only contaminants detected in your drinking water.

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Oak Bend is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

110020-WS

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P.O. Box 2604
Tampa, FL 33601

GIVENS LAW GROUP, PLLC
RECEIVED-FPSC Attorneys & Counselors at Law
Telephone: (813) 251-6700
Toll Free: (800) 716-6206
Facsimile: (813) 251-4542
KByrd@givenslawgroup.com

Physical Address:
201 N. Franklin Street
Suite 1700
Tampa, FL 33602
11 AUG 17 AM 9:22

**COMMISSION
CLERK**

Stann W. Givens, Partner
Board Certified Marital & Family Lawyer
Fellow, American Academy of Matrimonial Lawyer
Supreme Court Certified Family Mediator

Ellen D. Ostman, Senior Attorney
Board Certified Marital & Family Lawyer

O. Kim Byrd

Christian M. Givens, Partner

Damien L. McKinney

Robert D. Sparks, Partner

Garrett S. Riley

August 12, 2011

Ralph Jaeger, Senior Attorney
Office of the General Counsel
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

FPSC, CLK - CORRESPONDENCE
 Administrative Parties Consumer
DOCUMENT NO. 04874-11
DISTRIBUTION:

Re: Docket No. 110020-WS - Application of OB Utility Systems, L.L.C.

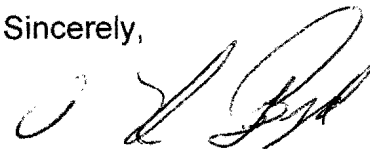
Dear Mr. Jaeger:

This is to advise you that Oak Bend Homeowners Association, Inc. does not wish to participate in a formal procedure regarding their objection in this docket. However, they do wish to reserve the ability to address the Commissioners at the Agenda Conference or any other public hearing on the subject application.

Please provide me with a copy of the Commission staff's recommendation when it is available. Please also provide me with notice of the Agenda Conference or any other public hearing.

Thank you for your kind assistance in this matter.

Sincerely,



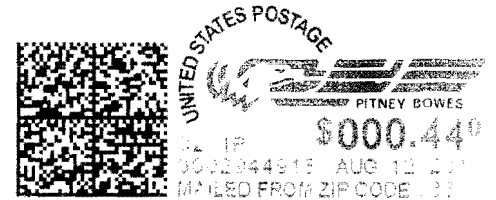
O. Kim Byrd

OKB/kc

cc: Oak Bend Homeowners Association, Inc.
Office of the Commission Clerk (Docket No. 110020-WS)
OB Utility Systems, LLC c/o Equity LifeStyle Properties, Inc.

GIVENS LAW GROUP

Attorneys and Counselors at Law
P.O. Box 2604
Tampa, Florida 33601



Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

323990850 0001



COMMISSIONERS:
ART GRAHAM, CHAIRMAN
LISA POLAK EDGAR
RONALD A. BRISÉ
EDUARDO E. BALBIS
JULIE I. BROWN

STATE OF FLORIDA



OFFICE OF THE GENERAL COUNSEL
S. CURTIS KISER
GENERAL COUNSEL
(850) 413-6199

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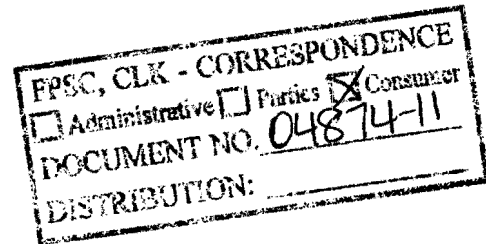
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COMMISSION
CLERK

Public Service Commission

July 28, 2011

O. Kim Byrd
Givens Law Group, PLLC
P.O. Box 2604
Tampa, FL 33601



Re: Docket No. 110020-WS – Application for certificates to provide water and wastewater service in Marion County by OB Utility Systems, L.L.C.

Dear Ms. Byrd:

Thank you for your letter dated July 12, 2011, in which you expressed your objection to the above-referenced docket.

OB Utility Systems, L.L.C. (OB Utility or Utility) will continue to provide water and wastewater services to its customers using its existing water and wastewater facilities during the pendency of the application process. The Utility has proposed to exclude the cost of providing these essential services from lot rental fees and instead establish rates and charges approved by the Florida Public Service Commission (Commission). The Utility has indicated in its application that the approved rates will be offset by appropriate decreases in current lot rental fees. If the Commission approves the Utility's application, its regulation by the Commission will ensure that customers receive these services in a safe, affordable, and reliable manner. The Commission exercises regulatory authority in key areas such as rate base/economic regulation, competitive market oversight, and monitoring of safety, reliability, and service.

OB Utility has submitted to the Commission for review proposed rates and charges in conjunction with its application for water and wastewater certificates. The Utility's proposed residential rates for water service are a base facility charge of \$14.05 and a gallonage charge of \$2.17 per 1,000 gallons. The Utility's proposed residential rates for wastewater service are a base facility charge of \$16.60 and a gallonage charge of \$3.29 per 1,000 gallons up to 10,000 gallons. The Utility has also proposed miscellaneous service charges, which can be reviewed in its application, accessible online at the Commission's website located at:

<http://www.floridapsc.com/dockets/cms/docketdetails.aspx?docket=110020>

Commission staff is reviewing the proposed rates and charges and is currently scheduled to file its recommendation regarding the approval of the same on August 11, 2011.

Before acting on your letter, the Commission must know your intent regarding your objection to the above-referenced certification in this docket. If you choose to pursue a protest of this docket, you will have certain rights and responsibilities to put on your case, including filing written testimony, participating in motion practice and formal discovery, filing a prehearing statement, attending a prehearing conference to be held in Tallahassee, Florida, putting on witnesses and cross-examining utility and other witnesses at the hearing, and filing a post-hearing brief. All of these activities will have due dates that will be required to be met by all parties to this proceeding.

That being said, if you do not wish to pursue a formal hearing, your letter will be placed in the correspondence side of the docket file in this case, where your concerns will remain available for review and informational purposes. Additionally, upon your request, we can send you a copy of staff's recommendation and you may address the Commissioners at the Agenda Conference.

If you wish a formal proceeding (hearing) on your protest in this docket, please submit to the undersigned a petition requesting a formal proceedings in accordance with the requirements of Rule 28-106.201, Florida Administrative Code, by **Thursday, August 10, 2011**. Your petition should be made in writing and should be addressed to the Florida Public Service Commission, Commission Clerk, Office of Commission Clerk, 2540 Shumard Oak Boulevard, Tallahassee, FL 32399-0850. If we do not hear from you by Thursday, August 10, 2011, we will assume that you do not wish to pursue a formal hearing and your letter will be placed in the correspondence side of the docket file in the above-referenced matter.

If you have any questions regarding the initiation of the protest process or the information contained herein, please do not hesitate to contact the undersigned at (850) 413-6234 or rjaeger@psc.state.fl.us.

Sincerely,



Ralph Jaeger, Esq.
Senior Attorney
Office of the General Counsel

RRJ/th

cc: Office of Commission Clerk (Docket No. 110020-WS)
Division of Economic Regulation (Jones-Alexis, Walden)
Office of Public Counsel
Michael G. Cooke (OB Utility Systems, L.L.C.)

110020-WS

GIVENS LAW GROUP, PLLC

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O. Kim Byrd

Damien L. McKinney

Garrett S. Riley

CONSUMER

July 12, 2011

Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

RECEIVED-FPSC
11 JUL 14 AM 11:53
COMMISSION CLERK

Re: Objection to Application of OB Utility Systems, L.L.C.

Dear Commission Clerk:

As the legal representative of the Oak Bend Homeowners Association, Inc., and on its behalf, I am writing to object to the application of OB Utility Systems, L.L.C. to operate a water and wastewater utility and provide service in Marion County, Florida.

Upon information and belief, OB Utility Systems, L.L.C., is owned by Equity Lifestyle Properties, Inc., which also owns Oak Bend Mobile Home Park. OB Utility Systems, L.L.C. seeks to install and operate a public water system in the mobile home community.

Oak Bend Homeowners Association, Inc., objects to the installation and operation of the public water system because water services is already provided to the residents of the Oak Bend Mobile Home Park at no additional costs pursuant to the provisions of a mobile home prospectus filed by the owners of Oak Bend Mobile Home Park as required by the Mobile Home Act, Chapter 723 of the Florida Statutes. The approval of the application of OB Utility Systems, L.L.C., will result in the residents of Oak Bend Mobile Home Park having to pay more money for something that the park owner has promised to provide at no additional charge.

Currently, the cost of water is included in the monthly rental amount paid by the residents of Oak Bend Mobile Home Park. Any increases in the monthly rental amount are subject to the provisions of the Mobile Home Act. If the owners of the park install a water system, they will be able to charge separately for water usage. Increases to the

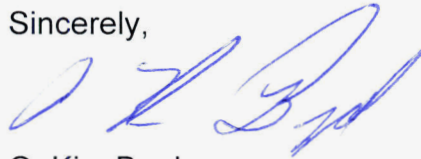
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FPSC-COMMISSION CLERK

amount the park owner charges the residents for water are not subject to the provisions of the Mobile Home Act. Therefore the installation of a water system will allow the owners of Oak Bend Mobile Home Park to avoid the protections the Mobile Home Act affords the residents for some portion of the monthly amount charged the residents. The owners of Oak Bend Mobile Home Park have indicated that they intend to reduce the rental amount to compensate the residents for the additional charge for water, but they have not indicated how much that reduction will be. The park owner has the sole discretion to determine what that amount will be.

The installation of the water system will allow the owner of Oak Bend Mobile Home Park to charge each resident separately for water service. This will result in the park owner having the ability to raise the rates for water service and for monthly rent, doubling the park owner's opportunity to increase the amounts paid by the residents.

The installation and operation of a water and wastewater system by OB Utility Systems is not in the best interest of the residents of Oak Bend Mobile Home Park and they object its application to do so.

Sincerely,



O. Kim Byrd

OKB/kc

cc: HOA Oak Bend
Equity LifeStyle Properties, Inc.