

NOTICE OF CUSTOMER MEETING

The FLORIDA PUBLIC SERVICE COMMISSION announces a customer meeting to which all persons are invited.

DATE AND TIME: WEDNESDAY, SEPTEMBER 14, 2011 6:00 p.m.

PLACE: Edison State College, Learning Resources Hall, Room 103

Bldg. J., Corbin Auditorium

8099 College Parkway

Fort Myers, Florida 33919

GENERAL SUBJECT MATTER TO BE CONSIDERED: DOCKET NO. 110153- SU - Application for increase in Wastewater Rates in Lee County By Utilities Inc. of Eagle Ridge.

The purpose of this meeting is to give customers and other interested persons an opportunity to offer comments to Commission Staff regarding the quality of service the Utility provides, the proposed increase, and to ask questions, and comment on the application for increase of wastewater rates as well as other issues. All persons who wish to comment are urged to be present at the beginning of the meeting, since the meeting may be adjourned early if no customers are present. One or more of the Commissioners of the Florida Public Service Commission may attend and participate in this meeting. The meeting will begin as scheduled and will continue until all of the customers have been heard. Commission Staff will be available to address and coordinate customers' comments and to assist members of the public. A representative from the Utility may also be in attendance. At the beginning of the meeting, procedures will be established for the order of comments. Commission Staff will have sign-up sheets, and customers will be called in the order that they sign up to speak.

EMERGENCY CANCELLATION OF CUSTOMER MEETING:

If a named storm or other disaster requires cancellation of the meeting, Commission staff will attempt to give timely direct notice to the parties. Notice of cancellation of the meeting will also be provided on the Commission's website (<http://www.psc.state.fl.us/>) under the Hot Topics link found on the home page. Cancellation can also be confirmed by calling the Office of the General Counsel at (850) 413-6199.

In accordance with the American with Disabilities Act, persons needing a special accommodation to participate at this proceeding should contact the Office of Commission Clerk no later than five days prior to the conference at 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850, via 1-800-955-8770 (Voice) or 1-800-955-8771 (TDD), Florida Relay Service.

For more information, you may contact: Florida Public Service Commission, Office of Commission Clerk, 2540 Shumard Oak Boulevard, Tallahassee, Florida 32399-0850.

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Notices Submitted to/Confirmed by Administrative Code & Weekly Staff

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Notices Submitted to ACW

ID	Rule No./ Organization	Rule Title	Section	Issue	Date
10322951	8/15/2011	Florida Public Service Commission	Meeting	8/26/2011 Vol. 37/34	8/17/2011
<input checked="" type="checkbox"/> 10323048	8/15/2011	Florida Public Service Commission	Meeting	8/26/2011 Vol. 37/34	8/17/2011
10325570	8/16/2011	Florida Public Service Commission	Meeting	8/26/2011 Vol. 37/34	8/17/2011
10307819	8/16/2011	Florida Public Service Commission	Meeting	8/19/2011 Vol. 37/33	8/10/2011

Notices Confirmed by ACW

ID	Rule No./ Organization	Rule Title	Section	Issue	Date
10307140	8/16/2011	Florida Public Service Commission	Meeting	8/19/2011 Vol. 37/33	8/16/2011
10307043	8/16/2011	Florida Public Service Commission	Meeting	8/19/2011 Vol. 37/33	8/16/2011
10303260	8/16/2011	Florida Public Service Commission	Meeting	8/19/2011 Vol. 37/33	8/16/2011
10302969	25-24.455,...	Scope and Waiver, Terms and Definitions, Registration Required, Cancellation of a Registration, Company Operations and Customer Relations, Records and Reports, Tariffs, Toll Free Number Transfers, Pay Telephone Operator Services, Shared Tenant Service Operations, Airport Exemption, Application and Scope, Terms and Definitions; Rules Incorporated, Service Requirements for Companies Providing Operator Services, Rate and Billing Requirements, Service Requirements for Call Aggregators, Tariffs Not Required, AAV Service Provider Operations; Rules Incorporated, Notification Requirements, Consumer Information, Service Standards, Scope, Terms and Definitions, Registration or Certificate of Public Convenience and Necessity Required, Tariffs or Price Lists, Standards for Prepaid Calling Services and Consumer Disclosure, Refunds, Discontinuance of Service	Proposed	8/19/2011 Vol. 37/33	8/16/2011
10302775	25-4.0185,...	Periodic Reports, Complaints, Report of Interruptions, Customer Premises Equipment and Inside Wire, Design and Construction of Plant, Safety, Telephone Directories; Directory Assistance, Courtesy, Availability of Basic Local Telecommunications Service, Customer Trouble Reports for Basic Local Telecommunications Service, Adequacy of Service, Transmission Requirements, Answering Time for Basic Local Telecommunications Service, Intercept Service, Emergency Operation, Hearing/Speech Impaired Persons, Emergency 911 Access, Carrier-of-Last-Resort; Multitenant Business and Residential Property, Service Guarantee Program, Applicability, Definitions, Rights of Way and Easements, Installation of Underground Distribution System Within Subdivision, Schedule of Charges, Connection of Existing System, Advance by Applicant, Construction Practices, Records and Reports, Special	Proposed	8/19/2011 Vol. 37/33	8/16/2011