CLASS A and B WATER AND/OR WASTEWATER UTILITIES

120209-WS

FINANCIAL, RATE AND ENGINEERING MINIMUM FILING REQUIREMENTS

OF

Utilities, Inc. of Florida

Exact Legal Name of Utility Docket No.: 120209-WS

VOLUME III (e) (Seminole County)



FOR THE

Test Year Ended: December 31, 2011

DOCUMENT NUMBER-DATE

01538 MAR 29 =

FPSC-COMMISSION CLERK

Utilities, Inc. of Florida

Docket No.: 120209-WS

Seminole County

25-30.440 (5) INSPECTION REPORTS



June 27, 2011

Mr. Patrick Ferris Florida Department of Environmental Protection 3319 Maguire Boulevard, Suite 232 Orlando, FL 32803

RE:	Seminole County PW	PWS ID
	Bear Lake	3590069
	Jansen	3590615
	Little Wekiva	3590762
	Oakland Shores	3590912
	Weathersfield	3591451

Dear Mr. Ferris:

This office has received your correspondence dated May 11, 2011 regarding comments resulting from the Sanitary Survey inspections conducted on May 4, 2011. In response, the Utility offers the information below. For your convenience the Department's comments have been reiterated in italics followed by the Utility's response.

Bear Lake/3590069

Submit a plan of corrective action with an accurate and expedited timetable of the utility's plans to act upon the recommendations outlined in the tank inspection report.

The recommendations provided by the engineer who performed the tank inspection will be scheduled to be implemented and completed within the first quarter of 2012.

The ground storage tank was inspected on April 27, 2011. At the time of the inspection, the inspection report from the engineer had not been received by the utility. Submit a copy of the inspection report to the Department and if corrective actions are outlined in the inspection report, include a plan of corrective action with an accurate and expedited timetable of the utility's plans to act upon the recommendations outlined in the tank inspection report.

As requested, please find the enclosed copy of the GST inspection report. There were no deficiencies identified for correction.

Jansen /3590615

Review of the recent hydropneumatic tank number 1 inspection report dated March 10, 2011, revealed that the hydropneumatic tank is in need of maintenance. Submit a plan of corrective action with an accurate and expedited timetable of the utility's plans to act upon the recommendations outlined in the tank inspection report.

The recommendations provided by the engineer who performed the tank inspection will be scheduled to be implemented and completed within the first quarter of 2012.

Mr. Patrick Ferris June 27, 2011

Jansen /3590615 (cont.)

The hydropneumatic tank number 2 was scheduled to be inspected the week of May 9, 2011. Submit a copy of the inspection report to the Department and if corrective actions are outlined in the inspection report, include a plan of corrective action with an accurate and expedited timetable of the utility's plans to act upon the recommendations outlined in the tank inspection report.

Hydropneumatic tank number 2 was inspected, today, June 27, 2011. Although the report is not yet available, the engineer has requested that the tank be replaced with a new vessel. The inspecting engineer has approved of the tank remaining in operation until the replacement takes place. A vendor will be providing replacement costs and ordering the new tank within the next few days.

Little Wekiva/3590762

Review of the recent hydropneumatic tank inspection report dated March 21, 2011, revealed that the hydropneumatic tank is in need of maintenance. Submit a plan of corrective action with an accurate and expedited timetable of the utility's plans to act upon the recommendations outlined in the tank inspection report.

The recommendations provided by the engineer who performed the tank inspection will be scheduled to be implemented and completed within the first quarter of 2012.

Oakland Shores/3590912

Review of the recent hydropneumatic tank inspection report dated February 28, 2011, revealed that the hydropneumatic tank is in need of maintenance. Submit a plan of corrective action with an accurate and expedited timetable of the utility's plans to act upon the recommendations outlined in the tank inspection report.

The recommendations provided by the engineer who performed the tank inspection will be scheduled to be implemented and completed within the first quarter of 2012.

The ground storage tank was inspected on April 27, 2011. At the time of the inspection, the inspection report from the engineer had not been received by the utility. Submit a copy of the inspection report to the Department and if corrective actions are outlined in the inspection report, include a plan of corrective action with an accurate and expedited timetable of the utility's plans to act upon the recommendations outlined in the tank inspection report.

As requested, please find the enclosed copy of the GST inspection report. Other than the described ill fated lizard that has been removed, there are no deficiencies identified for correction.

Mr. Patrick Ferris June 27, 2011

We hope you find the Utility's reply sufficient in addressing the Department's comments and concerns. If you should have any questions, please contact me directly at 800.272.1919, extension 1360.

Sincerely,

UTILITIES, INC. OF FLORIDA

Buyant Gengre

Bryan K. Gongre Regional Manager

Enclosures: (2)

Ec:

Patrick Flynn, Regional Director

Scotty Haws, Regional Compliance & Safety Manager

Nate Carver, Area Manager

Plant Name BEAR LAKE MANOR	_ County	Seminole	PWS ID # <u>3590069</u>
Plant Location Lake Asher Circle, Apopka FL 32703			Phone <u>407-869-1919</u>
Owner Name Utilities Inc. of Florida; Attn: Patrick C. Flynn			Phone <u>407-869-1919</u>
Owner Address 200 Weathersfield, Altamonte Springs, FL 3271	4		
Contact Person Scotty Haws Ti	itle <u>Asst. Op</u> e	erations Manage	r Phone 407-869-8588
Contact Person Scotty Haws This Survey Date 5/4/11 Last Survey Date 10/9/08	Last Co	ompliance Insp	pection Date 6/3/98
PWS TYPE: Community		ER SOURCE	EMIANA 1
PLANT CATEGORY & CLASS: 5C			of Wells1 PWS ID #
MAX-DAY DESIGN CAPACITY: 288,000 gpd		ency Water Sc	ource Sem. Co. Southwest
PWS STATUS: Approved			apacity 4" Interconnect
	STANDBY	POWER SOL	JRCE: Yes
TREATMENT PROCESSES IN USE	Source	Emergency Aut	omatic Interconnect
Aeration, 4-Log disinfection	Capacity of	of Standby (kW	ic Manual
Aeration, 4-Log distinfection			
	Hrs Opera	ted Under Loa	d <u>none</u>
SERVICE AREA CHARACTERISTICS	What equi	pment does it o	operate?
Subdivision	∐ Well	Pumps	
Food Service: ☐ Yes ☐ No ☒ N/A)S
	∐_Irea	tment Equipme	ent
Number of Service Connections222	Satisfy av	g. daily deman	d? ⊠Yes □No □Unknown
Population Served 777 Basis Operator	Audio-vist	ial alarm? □Y	es MNO
OPERATION & MAINTENANCE LOC: Vos	Comment	S Automatic p	oressure differential valve on vstem pressure drops below 40
OPERATION & MAINTENANCE LOG: Yes	interconnec	t opens when sy	power requirement.
Location WTP	psi. This s	atisties auxiliary	power requirement.
Comments	PLANS A	ND MAPS	
		Sampling Plan	
CERTIFIED OPERATOR: Yes		nitoring Plan	
Operator(s) & Certification Class-Number:		Copper Plan	
Pedro Figueroa C-17160		n System Map	
	Emergeno	y Response P	lan ⊠ Yes □ No □ N/A
Hrs/day: Required *Visit Actual *Visit		, ,	
Days/wk: Required 5+1 Actual 5+1			
Non-consecutive Days? ☐ Yes ☐ No ☐ N/A			
Comments *Visits must total 0.6 hour/week	PREVEN	TIVE MAINTE	NANCE/O&M
	Operation	& Maintenanc	e Manual X Yes No
	Preventive	e Maintenance	Program Yes No
	Flushi		Yes No N/A
MONTHLY OPERATION REPORTS (MORs)		Records	Yes No No N/A
MORs submitted regularly? ☐ Yes ☐ No ☐ N/A	Isolati	on Valve Exer	
Data missing from MORs? No Yes N/A	00	Records	⊠ Yes □ No □ N/A
Average Day (from MORs) 51,080 gpd	Comment	s	
Maximum Day (from MORs) 81,000 gpd 8/10			
Comments	CROSS	CONNECTION	N CONTROL
	# BFPAs		# Tested 2
Flow Measuring Device Flow Meter	WWTP R		Date Tested N/A
Meter Size & Type 3" Amco	Written P		Date <u>11/13/07</u>
Date Last Calibrated 11/29/09			oved by FDEP on 1/25/08

PWS ID#	3590069
Date	5/4/11

Well Number (Florida Unique Well ID #) Year Drilled 1958 Depth Drilled 400' Drilling Method Unknown Type of Grout Unknown Static Water Level 70' Pumping Water Level Unknown Design Well Yield Unknown Test Yield Unknown Actual Yield (if different than rated capacity) Unknown Unknown Unknown Tength (outside casing) Material (outside casing) Well Contamination History Is inundation of well possible? No 6' X 6' X 4" Concrete Pad Yes
Depth Drilled 400' Drilling Method Unknown Type of Grout Unknown Static Water Level 70' Pumping Water Level Unknown Design Well Yield Unknown Test Yield Unknown Actual Yield (if different than rated capacity) Unknown Strainer Unknown Length (outside casing) Unknown Diameter (outside casing) 6'' Material (outside casing) Steel Well Contamination History None Is inundation of well possible? No 6' X 6' X 4" Concrete Pad Yes
Drilling Method Type of Grout Unknown Static Water Level 70' Pumping Water Level Unknown Design Well Yield Unknown Test Yield Unknown Actual Yield (if different than rated capacity) Unknown Unknown Unknown Unknown Unknown Unknown Unknown Length (outside casing) Unknown Diameter (outside casing) Material (outside casing) Steel Well Contamination History Is inundation of well possible? No 6' X 6' X 4" Concrete Pad Yes
Type of Grout Unknown Static Water Level 70' Pumping Water Level Unknown Design Well Yield Unknown Test Yield Actual Yield (if different than rated capacity) Strainer Unknown Length (outside casing) Unknown Diameter (outside casing) Material (outside casing) Well Contamination History Is inundation of well possible? No 6' X 6' X 4" Concrete Pad Vinknown Nore
Static Water Level 70° Pumping Water Level Unknown Design Well Yield Unknown Test Yield Unknown Actual Yield (if different than rated capacity) Unknown Strainer Unknown Length (outside casing) Unknown Diameter (outside casing) 6° Material (outside casing) Steel Well Contamination History None Is inundation of well possible? No 6' X 6' X 4" Concrete Pad Yes
Pumping Water Level Unknown Design Well Yield Unknown Test Yield Unknown Actual Yield (if different than rated capacity) Unknown Strainer Unknown Length (outside casing) Unknown Diameter (outside casing) Material (outside casing) Steel Well Contamination History Is inundation of well possible? No 6' X 6' X 4" Concrete Pad Vnknown None
Design Well Yield Test Yield Unknown Actual Yield (if different than rated capacity) Unknown Unknown Unknown Length (outside casing) Unknown Diameter (outside casing) Material (outside casing) Well Contamination History Is inundation of well possible? No 6' X 6' X 4" Concrete Pad Unknown Unkn
Test Yield Actual Yield (if different than rated capacity) Strainer Unknown Length (outside casing) Diameter (outside casing) Material (outside casing) Steel Well Contamination History Is inundation of well possible? No 6' X 6' X 4" Concrete Pad Vnknown Unknown One None Steel No None
Actual Yield (if different than rated capacity) Strainer Unknown Length (outside casing) Unknown Diameter (outside casing) Material (outside casing) Steel Well Contamination History Is inundation of well possible? No 6' X 6' X 4" Concrete Pad Yes
Strainer Unknown Length (outside casing) Unknown Diameter (outside casing) 6" Material (outside casing) Steel Well Contamination History None Is inundation of well possible? No 6' X 6' X 4" Concrete Pad Yes
Length (outside casing) Diameter (outside casing) Material (outside casing) Well Contamination History Is inundation of well possible? No 6' X 6' X 4" Concrete Pad Yes
Diameter (outside casing) Material (outside casing) Well Contamination History Is inundation of well possible? No 6' X 6' X 4" Concrete Pad Yes
Material (outside casing) Well Contamination History Is inundation of well possible? No 6' X 6' X 4" Concrete Pad Yes
Well Contamination History Is inundation of well possible? 6' X 6' X 4" Concrete Pad Yes
Is inundation of well possible? 6' X 6' X 4" Concrete Pad Yes
6' X 6' X 4" Concrete Pad Yes
Contin Tonk
Septic Tank +~50'
SET Reuse Water N/A
BACKS WW Plumbing *<100'
Other Sanitary Hazard None Observed
Type Submersible
Manufacturer Name Goulds
PUMP Model Number Unknown
Rated Capacity (gpm) 220
Motor Horsepower 10
Well casing 12" above grade? No
Well Casing Sanitary Seal Yes
Raw Water Sampling Tap Yes
Above Ground Check Valve Yes
Security Yes
Well Vent Protection N/A

COMMENTS _The Department will continue to accept the wastewater setbacks and the well casing as it currently exists unless the well is shown to be chemically or microbially contaminated.

					PWS ID#_	3590069
					Date	5/4/11
CHLORINATION (Dis Type: Gas Hy Make Stenner Chlorine Feed Rate	уро	Capacit	y35_gpd	• ,	LITIES) Clearwell (E)) Hydropneumatic	
Chlorine Feed Rate 40% Avg. Amount of Cl ₂ gas used N/A		Tank Type/Num		H		
Chlorine Residuals: Plant <u>1.6</u> Remote <u>1.2</u>		Capacity (gal)	13,800	3,000		
Remote tap location _ DPD Test Kit:		⊠ Wit	h operator	Material	Concrete	Steel
□ No	one	☐ Not	Used Daily	Gravity Drain	Yes	Yes
Injection Points In gr Booster Pump Info		_		By-Pass Piping	Yes	Yes
Comments			-	Protected Openin	ngs Yes	
			The state of the s	Sight Glass or Level Indicator	No	
Chlorine Gas Use	YES	NO	Comments	PRV/ARV	N/A	
Requirements				Pressure Gauge	N/A	
Dual System				On/Off Pressure	N/A	
Auto-switchover				Access Secured	Yes	
Alarms: Loss of Cl ₂ capability				Access Manhole	Yes	
Loss of Cl ₂ residual Cl ₂ leak detection				Tank Sample Ta Location	p Effluent Pipe	e \
Scale				Date of Inspection	on 4/27/11	3/10/11
Chained Cylinders				Date of Cleaning	4/27/11	3/10/11
Reserve Supply	A				opneumatic tank wa	
Adequate Air-pak				tank inspection show	vn tank was not satis	factory for service.
Sign of Leaks				HIGH SERVICE	PUMPS	
Fresh Ammonia		Z		Pump Number	1	2
Ventilation				Туре	Centrifugal	Centrifugal
Room Lighting				Make	Goulds	Goulds
Warning Signs				Model	3656	3656
Repair Kits				Capacity (gpm)	200	200
Fitted Wrench				Motor HP	10	10
Housing/Protection				Date Installed	1989	1988
AERATION (Gases, F	e, & M	n Remo	oval)	Comments		7**/Titheni

__ Capacity 200 GPM

Type Cascade

Aerator Condition <u>Good</u> Visible Algae Growth <u>None</u>

Protective Screen Condition Good

Frequency of Cleaning Semi-annually
Date Last Inspected/Cleaned December 2010

Comments _____

PWS ID#	3590069	
Date	5/4/11	

DEFICIENCIES:

No deficiencies were found at the time of the inspection.

COMMENTS:

- 1. Review of the recent hydropneumatic tank inspection report dated March 10, 2011, revealed that the hydropneumatic tank is in need of maintenance. Submit a plan of corrective action with an accurate and expedited timetable of the utility's plans to act upon the recommendations outlined in the tank inspection report.
- 2. The ground storage tank was inspected on April 27, 2011. At the time of the inspection, the inspection report from the engineer had not been received by the utility. Submit a copy of the inspection report to the Department and if corrective actions are outlined in the inspection report, inclue a plan of corrective action with an accurate and expedited timetable of the utility's plans to act upon the recommendations outlined in the tank inspection report.

REMINDERS:

• Department records indicate disinfection byproduct results for the 2nd quarter have not been submitted. Please be reminded that test results must be submitted to the Department within the first 10 days following the end of the monitoring period, or the first 10 days following the month in which the sample results were received, whichever time is shortest.

For other monitoring due in 2011, please review the full monitoring reminder schedule available at our website at: http://www.dep.state.fl.us/central/Home/DrinkingWater/InHouseCompliance/MonitoringSchedules/MonitoringSchedules.htm

- Suppliers of water shall telephone the SWP at 1-800-320-0519 immediately (i.e., within two hours) after discovery of any actual or suspected sabotage or security breach, or any suspicious incident, involving a public water system. [Rule 62-555.350(10)(a), F.A.C.]
- Suppliers of water shall submit written notification to the Department before beginning work or alterations to the public water system. Each notification shall be submitted to the appropriate Department of Environmental Protection District Office or Approved County Health Department and shall include the following: a description of the scope, purpose, and location of the work or alterations; and assurance that the work or alterations will comply with applicable requirements listed in Rule 62-555.330, F.A.C. Suppliers of water may begin such work or alterations 14 days after providing notification to the Department unless they are advised by the Department that the notification is incomplete or that a construction permit is required.
- Suppliers of water shall notify affected water customers in writing or via telephone, newspaper, radio, or television; and telephone, and speak directly to a person at, the appropriate DEP District Office by no later than the previous business day before taking PWS components out of operation for planned maintenance or repair work if the work is expected to adversely affect finished-water quality, interrupt water service to 150 or more service connections or 350 or more people, interrupt water service to any one service connection for more than eight hours, or necessitate the issuance of a precautionary "boil water" notice in accordance with the Department of Health's "Guidelines for the Issuance of Precautionary Boil Water Notices" as adopted in Rule 62-555.335, F.A.C. [Rule 62-555.350(10)(d), F.A.C.]

Inspector Jakica Jamis	Title _	Env. Specialist I	Date	5/11/11
Approved by	Title	Env. Supervisor II	Date	5/11/11
Approved by	0 _	Dir. Oup or . roof if		

Plant Name CRYSTAL LAKE	County Seminole PWS ID # 3590258
Plant Location Sunset Dr/Lot 1 Loch Arbor	Phone <u>407-869-1919</u>
Owner Name Utilities Inc. of Florida; Attn: Patrick C. Flynn	Phone 407-869-1919
Address 200 Washamfield Ave. Altemente Springs El	32714
Contact Person Nate Carver Ti	tle Area Manager Phone 407-682-5651
Contact Person Nate Carver This Survey Date 7/21/11 Last Survey Date 10/8/08	Last Compliance Inspection Date 6/1/98
PWS TYPE: Community	RAW WATER SOURCE
PLANT CATEGORY & CLASS: 5D	□ GROUND; Number of Wells 1 □ PURCHASED from PWS ID #
MAX-DAY DESIGN CAPACITY: 172,800 gpd	Emergency Water Source City of Sanford - 3590203
PWS STATUS: Approved	Emergency Water Capacity Automatic Interconnect
	STANDBY POWER SOURCE: Yes
TREATMENT PROCESSES IN USE	Source Interconnect Capacity of Standby (kW) N/A
Disinfection, iron removal - Aquadene	Switchover: Automatic Manual
Didinava	
	Hrs Operated Under LoadWhat equipment does it operate?
SERVICE AREA CHARACTERISTICS	☐ Well Pumps
Subdivision	High Service Pumps
Food Service: Yes No N/A	☐ Treatment Equipment
Number of Service Connections174	Satisfy avg. daily demand?
Population Served 609 Basis Operator	Audio-visual alarm? ⊠Yes ∐No
•	Comments Automatic pressure differential valve on
OPERATION & MAINTENANCE LOG: Yes	interconnect opens when system pressure drops below
Location WTP	45 psi.
Comments	PLANS AND MAPS
	Coliform Sampling Plan ☐ Yes ☐ No ☐ N/A
CERTIFIED OPERATOR: Yes	D/DBP Monitoring Plan Yes No N/A
Operator(s) & Certification Class-Number:	Lead and Copper Plan ☐ Yes ☐ No ☐ N/A
Pedro Figueroa C-17160	Distribution System Map Yes No N/A
	Emergency Response Plan Yes No N/A
Hrs/day: Required *Visit Actual *Visit	Comment
Days/wk: Required 3 Actual 3	
Non-consecutive Days? ☐ Yes ☐ No ☐ N/A	PREVENTIVE MAINTENANCE/O&M
Comments *Visits must total 0.3 hour/week	Operation & Maintenance Manual X Yes No
	Preventive Maintenance Program ⊠ Yes ☐ No
	Flushing Program
MONTHLY OPERATION REPORTS (MORs)	Records ⊠ Yes ∐ No ∐ N/A
MORs submitted regularly? ☐ Yes ☐ No ☐ N/A	Isolation Valve Exercise ☐ Yes ☐ No ☐ N/A
Data missing from MORs? ⊠ No ☐ Yes ☐ N/A	Records ⊠ Yes ☐ No ☐ N/A
Average Day (from MORs) 36,394 gpd	Comments
Maximum Day (from MORs) 68,000 gpd 5/11	
Comments	CROSS CONNECTION CONTROL
	# BFPAs None observed # Tested None
Flow Measuring Device Flow Meter	WWTP RPZ N/A Date Tested N/A
Meter Size & Type Badger	Written Plan Yes Date 11/13/07
Date Last Calibrated 2/10/10	Comments CCCP approved by FDEP on 1/25/08

PWS ID#	3590258
Date	7/21/11

GROUND V	WATER SOURCE			ī	
Weil Numbe	er (Florida Unique Well ID #)	1(AAH2572)	\		
Year Drilled		1955			
Depth Drille	ed	260'			
Drilling Met	hod	Unknown			
Type of Gro	out	Unknown			
Static Wate	r Level	17'			
Pumping W	/ater Level	Unknown			
Design Wel	li Yield	Unknown			
Test Yield		Unknown			
Actual Yield	d (if different than rated capacity)	240 GPM			
Strainer		Bronze – 45'	\		
Length (out	tside casing)	82'			
Diameter (d	outside casing)	6"			
Material (or	utside casing)	Steel			
Well Conta	mination History	None			
Is inundation	on of well possible?	No			
6' X 6' X 4"	' Concrete Pad	Yes			
	Septic Tank	>100'			
SET	Reuse Water	N/A			
BACKS	WW Plumbing	>100'			
	Other Sanitary Hazard	None Observed			
	Туре	Vertical Turbine			\
	Manufacturer Name	Goulds			
PUMP	Model Number	5-CHC-5			
	Rated Capacity (gpm)	Unknown			
	Motor Horsepower	15			
Well casing 12" above grade?		Yes			
Well Casing Sanitary Seal		Ok			
Raw Wate	r Sampling Tap	Yes			
Above Gro	ound Check Valve	Yes			
Security		Yes			
Well Vent	Protection	N/A			

COMMENTS	

				PWS ID # Date7	3590258 /21/11
CHLORINATION (Disin			STORAGE FACILITI		
Type: Gas Hypo Make Stenner Chlorine Feed Rate 4'	Capacity	' 17 gpd	(G) Ground (C) Cle (B) Bladder (H) Hy	earwell (E) Elev dropneumatic / flo	
Avg. Amount of Cl ₂ gas u	ised	N/A	Tank Type/Number	Н	\
Chlorine Feed Rate 4' Avg. Amount of Cl ₂ gas to Chlorine Residuals: Plan	nt <u>2.5</u> F	Remote <u>1.5</u>	Capacity (gal)	4,500	
DPD Test Kit: On-s	ite 🛛 With	operator	Material	Steel	
None		Used Daily	Gravity Drain	Yes	
Injection Points <u>Prior to</u> Booster Pump Info <u>N/A</u>		tic tank	By-Pass Piping	No*	
Comments			Protected Openings	Yes	
			Sight Glass or Level Indicator	Yes	
Chlorine Gas Use	YES NO	Comments	PRV/ARV	ARV	
Requirements			Pressure Gauge	Yes	
Dual System			On/Off Pressure	54/68	\
Auto-switchover			Access Secured	Yes	
Alarms: Loss of Cl ₂ capability			Access Manhole	Yes	
Loss of Cl ₂ residual Cl ₂ leak detection			Tank Sample Tap Location	Discharge pipin	
Scale			Date of Inspection	2/24/11**	\
Chained Cylinders			Date of Cleaning	2/24/11**	
Reserve Supply	<u>A</u>		Comments *Intercon		
Adequate Air-pak			of a bypass situation recommends the inter		spection report of the tank be
Sign of Leaks			recoated within one year		
Fresh Ammonia			HIGH SERVICE PU	MPS	
Ventilation			Pexap Number		
Room Lighting			Туре		
Warning Signs			Make		
Repair Kits			Model		
Fitted Wrench			Capacity (gpm)		
Housing/Protection			Motor HP		
AERATION (Gases, Fe	& Mn Rem	oval)	Date Installed		
			Commento		
TypeAerator Condition			Comments		
Visible Algae Growth					
Protective Screen Condi	tion				
Frequency of Cleaning_ Date Last Inspected/Cle	aned				
Comments	aneu				

Plant Name JANSEN SD	County	Seminole	_ PWS ID # <u>3590615</u>
Plant Location Corner of Bear Lake Dr. & Sombrero Ave.			Phone <u>407-869-1919</u>
Owner Name Utilities Inc. of Florida; Attn: Patrick C. Flynn			Phone 407-869-1919
Owner Address 200 Weathersfield, Altamonte Springs, FL 32714	4		-
Contact Person Scotty Haws Til	tle Asst. Ope	erations Manager	Phone <u>407-869-8588</u>
Contact Person Scotty Haws This Survey Date 5/4/11 Last Survey Date 10/9/08	Last Co	ompliance Inspe	ection Date 6/3/98
PWS TYPE: Community		TER SOURCE	
PLANT CATEGORY & CLASS: 5C			Wells2 VS ID #
MAX-DAY DESIGN CAPACITY: 309,600 gpd	☐ Emerg	ency Water Sou	rce
PWS STATUS: Approved	_		pacity
	STANDBY	POWER SOUP	RCE: Yes
TREATMENT PROCESSES IN USE	Conscity of	of Standby (kW)	55
Sequestation, Disinfection		r: 🛛 Automatic	
			1 hr/wk.
OFFICE AREA OUA DAOTERIOTION	What equi	pment does it op	perate?
SERVICE AREA CHARACTERISTICS			# 1
Subdivision Food Service: Yes No N/A	High	Service Pumps	// ±
Food Service: Tes I No IN/A		tment Equipmer	
Number of Service Connections 248	Satisfy avo	a. daily demand	? ⊠Yes □No □Unknown
Population Served 868 Basis Operator	Audio-visu	al alarm? ⊠Yes	s □No
,			
OPERATION & MAINTENANCE LOG: Yes			
Location WTP	DI ANS A	ND MAPS	
Comments			⊠ Yes □ No □ N/A
			∑ Yes ☐ No ☐ N/A
CERTIFIED OPERATOR: Yes	Lead and	Copper Plan.	Yes □ No □ N/A
Operator(s) & Certification Class-Number:	Distribution	n System Map	⊠ Yes □ No □ N/A
Pedro Figueroa C-17160	Emergenc	y Response Pla	n ⊠ Yes □ No □ N/A
Hrs/day: Required *Visit Actual *Visit			
Days/wk: Required 5+1 Actual 5+1			
Non-consecutive Days? ☐ Yes ☐ No ☒ N/A		TIVE MAINTEN	
Comments *Visits must total 0.6 hour/week			Manual ⊠ Yes ☐ No
			rogram Yes No
MONTHLY OPERATION DEPORTS (MODA)	Flushir	ng Program	Yes ☐ No ☐ N/AYes ☐ No ☐ N/A
MONTHLY OPERATION REPORTS (MORs)			
MORs submitted regularly?	isolalic	on Valve Exercis Records	se ⊠ Yes □ No □ N/A ⊠ Yes □ No □ N/A
Average Day (from MORs) 64,930 gpd	Comments	Records	☐ res ☐ 140 ☐ 14/A
Maximum Day (from MORs) 108,000 gpd 8/10	Comments	•	
Comments			
		ONNECTION (
		None observed	# Tested <u>N/A</u>
Flow Measuring Device Flow Meter	WWTP RF		Date Tested N/A
Meter Size & Type 6" Sensus	Written Pla	an <u>Yes</u>	Date <u>11/13/07</u>
Date Last Calibrated _4/29/09	Comments	CCCP approv	ed by FDEP on 1/25/08

PWS ID#	3590615
Date	5/4/11

	WATER SOURCE				
	oer (Florida Unique Well ID#)	1(AAH2579)	2(AAH2580)	\	
Year Drille	ed	1958	1980		
Depth Drill	led	250	450'		
Drilling Me	ethod	Unknown	Cable tool		
Type of G	rout	Unknown	Neat cement	\	
Static Wat	er Level	Unknown	65'		
Pumping V	Vater Level	Unknown	76'		
Design We	ell Yield	Unknown	190 gpm		
Test Yield	-	Unknown	400 gpm		
Actual Yie	ld (if different than rated capacity)	Unknown	200 gpm		
Strainer		Unknown	Open hole	\	
Length (or	ıtside casing)	80'	191'		
Diameter ((outside casing)	6"	6"	\	
Material (c	outside casing)	Steel	Steel		
Well Conta	amination History	None	None		
Is inundati	on of well possible?	No	No	\	
6' X 6' X 4	" Concrete Pad	Yes	Yes		\
	Septic Tank	>100'	>100'		\
SET	Reuse Water	N/A	N/A		
BACKS	WW Plumbing	>100'	>100'		
	Other Sanitary Hazard	None Observed	None Observed		
	Туре	Vertical Turbine	Submersible		
	Manufacturer Name	Peerless	Sta-Rite		
PUMP	Model Number	Unknown	Unknown		\
	Rated Capacity (gpm)	240	190		
	Motor Horsepower	25	20		
Well casin	g 12" above grade?	Yes	Yes		\
Well Casir	ng Sanitary Seal	Yes	Yes		
Raw Wate	r Sampling Tap	Yes	Yes		\
Above Gro	ound Check Valve	Yes	Yes		\
Security		Yes	Yes		\
Well Vent	Protection	N/A	N/A		

COMMENTS		
	•	

	I	PWS ID#	3590615
	'	Date	5/4/11
CHLORINATION (Disinfection) Type: ☐ Gas ☐ Hypo Make 4 Stenners Capacity 40 gpd Chloring Food Pote 950/	STORAGE FACILITIE (G) Ground (C) Clea (B) Bladder (H) Hyd	arwell (E) Ele	
Chlorine Feed Rate 85% Avg. Amount of Cl ₂ gas used N/A	Tank Type/Number	H1	H2
Chlorine Residuals: Plant 2.8 Remote 1.4	Capacity (gal)	3,000	3,000
Remote tap location <u>MRT</u> DPD Test Kit: On-site With operator	Material	Steel	Steel
None Not Used Daily	Gravity Drain	Yes	Yes
Injection Points Prior to hydropneumatic tanks	By-Pass Piping	Yes	Yes
Booster Pump Info N/A Comments 2 Stenner pumps per well	Protected Openings	Yes	Yes
2 Steiner pumps per wer	Sight Glass or Level Indicator	Yes	Yes
NOTE OF THE PARTY	PRV/ARV	Both	Both
Chlorine Gas Use YES NO Comments Requirements	Pressure Gauge	Yes	Yes
Dual System	On/Off Pressure	50/70	50/70
Auto-switchover	Access Secured	Yes	Yes
Alarms: Loss of Cl₂ capability □ □	Access Manhole	Yes	Yes
Loss of Cl ₂ capability	Tank Sample Tap Location	Tank	Tank
Scale	Date of Inspection	3/10/11	5/2011
Chained Cylinders	Date of Cleaning	3/10/11	5/2011
Reserve Supply	Comments H2 is sche		
Adequate Air-pak	H1 inspection report state be blasted and painted, ta		
Sign of Leaks	structural engineer should	d inspect the tan	k saddles within
Fresh Ammonia	the next year.		
Ventilation	HIGH SERVICE PUM	PS	•
Room Lighting	Pump Number		
Warning Signs	Туре	9000	e□ -
Repair Kits	Make		
Fitted Wrench	Model		
Housing/Protection	Capacity (gpm)		
	Motor HP		
AERATION (Gases, Fe, & Mn Removal)	Date Installed		
Type Capacity Aerator Condition	Comments		
Visible Algae Growth	Comments		
Protective Screen Condition			
Visible Algae Growth Protective Screen Condition Frequency of Cleaning Date Last Inspected/Cleaned			
Date Last Inspected/Cleaned			

Comments ____

PWS ID#	3590615
Date	5/4/11

DEFICIENCIES:

No deficiencies were observed at the time of the inspection.

COMMENTS/

- 1. Review of the recent hydropneumatic tank number 1 inspection report dated March 10, 2011, revealed that the hydropneumatic tank is in need of maintenance. Submit a plan of corrective action with an accurate and expedited timetable of the utility's plans to act upon the recommendations outlined in the tank inspection report.
- 2. The hydropneumatic tank number 2 was scheduled to be inspected the week of May 9, 2011. Submit a copy of the inspection report to the Department and if corrective actions are outlined in the inspection report, inclue a plan of corrective action with an accurate and expedited timetable of the utility's plans to act upon the recommendations outlined in the tank inspection report.

REMINDERS:

• Nitrate, nitrite, and lead and copper tap sampling is due in 2011. Please review the full monitoring reminder schedule available at our website at:

http://www.dep.state.fl.us/central/Home/DrinkingWater/InHouseCompliance/MonitoringSchedules/MonitoringSchedules.htm

- Suppliers of water shall submit written notification to the Department before beginning work or alterations to the public water system. Each notification shall be submitted to the appropriate Department of Environmental Protection District Office or Approved County Health Department and shall include the following: a description of the scope, purpose, and location of the work or alterations; and assurance that the work or alterations will comply with applicable requirements listed in Rule 62-555.330, F.A.C. Suppliers of water may begin such work or alterations 14 days after providing notification to the Department unless they are advised by the Department that the notification is incomplete or that a construction permit is required.
- Suppliers of water shall telephone the SWP at 1-800-320-0519 immediately (i.e., within two hours) after discovery of any actual or suspected sabotage or security breach, or any suspicious incident, involving a public water system. [Rule 62-555.350(10)(a), F.A.C.]
- Suppliers of water shall notify affected water customers in writing or via telephone, newspaper, radio, or television; and telephone, and speak directly to a person at, the appropriate DEP District Office by no later than the previous business day before taking PWS components out of operation for planned maintenance or repair work if the work is expected to adversely affect finished-water quality, interrupt water service to 150 or more service connections or 350 or more people, interrupt water service to any one service connection for more than eight hours, or necessitate the issuance of a precautionary "boil water" notice in accordance with the Department of Health's "Guidelines for the Issuance of Precautionary Boil Water Notices" as adopted in Rule 62-555.335, F.A.C. [Rule 62-555.350(10)(d), F.A.C.]

Inspector Taking Jamis Title Env			
Approved by TitleEnv	v. Supervisor II	Date :	5/11/11

Plant Name <u>LITTLE WEKIVA ESTATES</u>	County	Seminole	_ PWS ID # <u>3590762</u>
Plant Location 805 Little Wekiva Dr., Altamonte Springs, FL	32714		Phone 407-869-1919
Owner Name <u>Utilities Inc. of Florida</u> ; Attn: Patrick C. Flynn			Phone 407-869-1919
Owner Address 200 Weathersfield Ave., Altamonte Springs, I			
Contact Person Scotty Haws	Title Asst. Ope	rations Manager	Phone <u>407-869-8588</u>
Contact Person <u>Scotty Haws</u> This Survey Date <u>5/4/11</u> Last Survey Date <u>10/9/08</u>	Last Co	ompliance Inspe	ection Date 6/3/98
PWS TYPE: Community	RAW WAT	ER SOURCE	
PLANT CATEGORY & CLASS: 5D	⊠ GROU	ND; Number of	Wells 1
MAX-DAY DESIGN CAPACITY: 48,000 gpd	☐ FURCE	encv Water Sou	WS ID #
PWS STATUS: Approved	Emerge	ency Water Car	pacity
	STANDBY	POWER SOU	RCE: Not Required
TREATMENT PROCESSES IN USE	Source		
4-Log Disinfection	Capacity of	f S <u>ta</u> ndby (kW)	
T DUE D MAINWAYON	Switchover	*\ Automatic	: ∐ Manual
	Hrs Operat	ed Onder Load	
SERVICE AREA CHARACTERISTICS	what equip	ment does it o	perate?
Subdivision	U Well	Sonvice Bumps	
Food Service: ☐ Yes ☐ No ☒ N/A	☐ Treat	ment Equipme	nt -
Number of Service Connections61	Satisfy avo	daily demand	? Yes No Unknown
Population Served 214 Basis Operator	Audio-visua	al alarm? ∐Ye	s \square No
OPERATION & MAINTENANCE LOG: Yes	******		
Location WTP	DI 4110 41	10 11 100	
Comments	PLANS AN		
	Coliform Sa	ampling Plan	Yes
CERTIFIED OPERATOR: Yes	Load and C	Coppor Plan	X res No N/A
Operator(s) & Certification Class-Number:	Distribution	Svetem Man	 ☐ Yes ☐ No ☐ N/A ☐ Yes ☐ No ☐ N/A ☐ Yes ☐ No ☐ N/A
Pedro Figueroa C-17160	Emergency	i Oysteili Map / Resnonse Pla	n ⊠ Yes ☐ No ☐ N/A
		response i la	
Hrs/day: Required *Visit Actual *Visit			
Days/wk: Required 2 Actual 2			
Non-consecutive Days? ☐ Yes ☐ No ☐ N/A		IVE MAINTEN	
Comments *Visits must total 0.2 hour/week			Manual ⊠ Yes ☐ No
			Program ⊠ Yes ☐ No
	Fiusnin	g Program	Yes No No N/A
MONTHLY OPERATION REPORTS (MORs)	Isolatia	Records n Valve Exercis	
MORs submitted regularly? ☐ Yes ☐ No ☐ N/A	isolatio	Records	Yes No N/A
Data missing from MORs? No Yes N/A	Comments		he distribution system
Average Day (from MORs) 14,394 gpd	Comments		ne distribution system
Maximum Day (from MORs) 30,000 gpd 7/10			
Comments		ONNECTION (
		None observed	# Tested <u>N/A</u>
Fla Mara 1 D 1	WWTP RP		Date Tested N/A
Flow Measuring Device Flow Meter	Written Pla		Date <u>11/13/07</u>
Meter Size & Type <u>4" Water Specialties</u> Date Last Calibrated 12/17/10	Comments	CCCP approv	ed by FDEP on 1/25/08
Date Last Calibrated 12/17/10			

PWS ID#	3590762
Date	5/4/11

GROUND	WATER SOURCE				
Well Numb	er (Florida Unique Well ID#)	1(AAH2577)			
Year Drille	d	1965			
Depth Drill	ed	150'			
Drilling Me	thod	Unknown			
Type of Gr	out	Unknown			
Static Water	er Level	30'			
Pumping V	Vater Level	Unknown			
Design We	ell Yield	Unknown			
Test Yield		Unknown	\		
Actual Yiel	d (if different than rated capacity)	Unknown			
Strainer		Unknown	\		
Length (ou	tside casing)	106'			
Diameter (outside casing)	6"			
Material (o	utside casing)	Steel			
Well Conta	amination History	None			
ls inundati	on of well possible?	No			
6' X 6' X 4'	" Concrete Pad	Yes			
	Septic Tank	>100'			
SET	Reuse Water	N/A		\	
BACKS	WW Plumbing	>100'		\	
	Other Sanitary Hazard	None Observed			
	Туре	Vertical turbine			
	Manufacturer Name	Goulds			
PUMP	Model Number	5CHC			
	Rated Capacity (gpm)	100		-	
	Motor Horsepower	7.5			
Well casin	g 12" above grade?	Yes			
Well Casin	g Sanitary Seal	Yes			
Raw Wate	r Sampling Tap	Yes			
Above Gro	ound Check Valve	Yes			
Security		Yes		Ha ***	
Well Vent	Protection	N/A			
		·	1		

COMMENTS		

					3590762
				Date	5/4/11
CHLORINATION (Dis	sinfection)				
Type: Gas Hy	/po	•	STORAGE FACILITIE		lovated
Make Stenner	Capac	ity <u>17 gpd</u>	(G) Ground (C) Cle (B) Bladder (H) Hyd		
Chlorine Feed Rate _	30%	37/1	Tank Type/Number		Now-through
Avg. Amount of Cl ₂ ga	as used	N/A		Н	
Chlorine Residuals: F Remote tap location _		Remote 1.5	Capacity (gal)	1,500	
DPD Test Kit: On		ith operator	Material	Steel	\
☐ No	ne 🔲 N	ot Used Daily	Gravity Drain	Yes	
Injection Points Prior			By-Pass Piping	Yes	
Booster Pump Info N Comments			Protected Openings	Yes	
			Sight Glass or	Yes	\
			Level Indicator		
Chlorine Gas Use	YES NO	Comments	PRV/ARV	Both	
Requirements			Pressure Gauge	Yes	
Dual System			On/Off Pressure	52/62	
Auto-switchover			Access Secured	Yes	
Alarms: Loss of Cl ₂ capability			Access Manhole	Yes	
Loss of Cl ₂ residual			Tank Sample Tap	Tank	
Cl₂ leak detection			Location	Tank	
Scale			Date of Inspection	3/21/11	
Chained Cylinders			Date of Cleaning	3/21/11	\
Reserve Supply	<u>A</u> \square		Comments <u>Tank inspectors</u> exterior should be blasted		
Adequate Air-pak			exterior should be blasted	i and panned wit	inii die next year.
Sign of Leaks			HIGH SERVICE PUM	PS	
Fresh Ammonia			Pump Number		
Ventilation			Type Make		
Room Lighting			Model		
Warning Signs			Capacity (gpm)		
Repair Kits			Motor HP		
Fitted Wrench			Date Installed		
Housing/Protection			Date Metalled		
AERATION (Gases, F	Eo & Ma Don	noval)	Comments		
					$\overline{}$
Type Aerator Condition	Oupac				
Visible Algae Growth					
Protective Screen Co					

Comments _____

PWS ID#	3590762
Date	5/4/11

DEFICIENCIES:

No deficiencies were noted at the time of the inspection.

COMMENTS:

• Review of the recent hydropneumatic tank inspection report dated March 21, 2011, revealed that the hydropneumatic tank is in need of maintenance. Submit a plan of corrective action with an accurate and expedited timetable of the utility's plans to act upon the recommendations outlined in the tank inspection report.

REMINDERS:

- Nitrate and nitrite sampling is due in 2011. Please review the full monitoring reminder schedule available at our website at:
 http://www.dep.state.fl.us/central/Home/DrinkingWater/InHouseCompliance/MonitoringSchedules/MonitoringSchedules.htm
- Suppliers of water shall submit written notification to the Department before beginning work or alterations to the public water system. Each notification shall be submitted to the appropriate Department of Environmental Protection District Office or Approved County Health Department and shall include the following: a description of the scope, purpose, and location of the work or alterations; and assurance that the work or alterations will comply with applicable requirements listed in Rule 62-555.330, F.A.C. Suppliers of water may begin such work or alterations 14 days after providing notification to the Department unless they are advised by the Department that the notification is incomplete or that a construction permit is required.
- Suppliers of water shall telephone the SWP at 1-800-320-0519 immediately (i.e., within two hours) after discovery of any actual or suspected sabotage or security breach, or any suspicious incident, involving a public water system. [Rule 62-555.350(10)(a), F.A.C.]
- Suppliers of water shall notify affected water customers in writing or via telephone, newspaper, radio, or television; and telephone, and speak directly to a person at, the appropriate DEP District Office by no later than the previous business day before taking PWS components out of operation for planned maintenance or repair work if the work is expected to adversely affect finished-water quality, interrupt water service to 150 or more service connections or 350 or more people, interrupt water service to any one service connection for more than eight hours, or necessitate the issuance of a precautionary "boil water" notice in accordance with the Department of Health's "Guidelines for the Issuance of Precautionary Boil Water Notices" as adopted in Rule 62-555.335, F.A.C. [Rule 62-555.350(10)(d), F.A.C.]

Inspector takish Samo	Title Env. Specialist I	Date	5/11/11
Approved by	Title Env. Supervisor II	Date	5/11/11

Plant Name OAKLAND SHORES	County	Seminole	PWS ID # <u>3590912</u>
Plant Location <u>Lakeshore Dr. Altamonte Springs, FL 32714</u>			Phone 407-869-1919
Owner Name <u>Utilities Inc. of Florida; Attn: Patrick C. Flynn</u>			Phone 407-869-1919
Owner Address 200 Weathersfield, Altamonte Springs, FL 3271			
Contact Person Scotty Haws Ti	tle Asst. Ope	erations Manage	<u>r</u> Phone <u>407-869-8588</u>
This Survey Date <u>5/4/11</u> Last Survey Date <u>10/9/08</u>			ection Date 6/3/98
PWS TYPE: Community		TER SOURCE	
PLANT CATEGORY & CLASS: 5C	⊠ GROU	ND; Number of	f Wells1 PWS ID#
MAX-DAY DESIGN CAPACITY: 332,898 gpd			ource City of Altamonte Springs
PWS STATUS: Approved			apacity 6" interconnect
	STANDBY	POWER SOU	JRCE: Yes
TREATMENT PROCESSES IN USE	Source	Emergency Auto	omatic Interconnect
Aeration, Disinfection	Capacity o	f S <u>ta</u> ndby (kW)) c
Transferring Distriction	Switchover	r: 🖂 Automati	c 🔲 Manual
	Hrs Opera	ted Under Load	d <u>none</u>
SERVICE AREA CHARACTERISTICS Subdivision	What equit	pment does it o Pumps	operate?
Food Service: Yes No N/A	☐ High	Service Pumps	S
	☐ Trea	tment Equipme	ent
Number of Service Connections 225			d? ⊠Y es □No □Unknown
Population Served Basis Operator		al alarm? 🔲 Y e	
OPERATION & MAINTENANCE LOG: Yes			ressure differential valve on
			stem pressure drops below 40
Location WTP Comments			power requirement.
Comments		ND MAPS	DIV - DAI- DAIA
			Yes No No N/A
CERTIFIED OPERATOR: Yes	Load and (Coppor Plan	☐ Yes ☐ No ☐ N/A
Operator(s) & Certification Class-Number:	Dietribution	Svetom Man	
Pedro Figueroa C-17160	Emergency	i System Map	an ⊠ Yes □ No □ N/A
		y Nesponse Fia	
Hrs/day: Required *Visit Actual *Visit	0011111101111		
Days/wk: Required 5+1 Actual 5+1			
Non-consecutive Days? ☐ Yes ☐ No ☒ N/A	PREVENT	TIVE MAINTEN	NANCE/O&M
Comments *Visits must total 0.6 hour/week			e Manual ⊠ Yes 🔲 No
			Program ⊠ Yes □ No
MONTHLY OPERATION REPORTS (MORs)	Flushir	ng Program	Yes □ No □ N/A
MORs submitted regularly? Yes \(\sigma \) N/A			⊠ Yes ☐ No ☐ N/A
Data missing from MORs? No Yes N/A	Isolatic	on Valve Exerci	
Average Day (from MORs) 68,160 gpd	0	Records	🛛 Yes 🗌 No 🗌 N/A
Maximum Day (from MORs) 128,000 gpd 5/10	Comments	·	
Comments			
	CROSS C	ONNECTION	CONTROL
	# BFPAs _		# Tested 2
Flow Measuring Device Flow Meter	WWTP RP	Z <u>N/A</u>	Date Tested N/A
Meter Size & Type 4" Water Specialties	Written Pla	ın <u>Yes</u>	Date <u>11/13/07</u>
Date Last Calibrated 11/29/09	Comments	CCCP approx	ved by FDFP on 1/25/08

PWS ID#	3590912
Date	5/4/11

Well Num	hor/Elected 14-1 14-10 to 10	1(4 4770577)	N	1	
	ber (Florida Unique Well ID #)	1(AAH2576)	<u> </u>		
Year Drille		1957			*
Depth Dril		385'			
Drilling Me		Unknown			
Type of G		Unknown			
Static Wat		29'			
	Nater Level	Unknown			
Design We	ell Yield	Unknown			***************************************
Test Yield		Unknown			
Actual Yie	ld (if different than rated capacity)	Unknown			
Strainer		Unknown			
Length (ou	utside casing)	118'			
Diameter ((outside casing)	8"			
Material (d	outside casing)	Steel			
Well Conta	amination History	None			
Is inundati	on of well possible?	No			
6' X 6' X 4	" Concrete Pad	Yes			
	Septic Tank	>100'			
SET	Reuse Water	N/A			
BACKS	WW Plumbing	>100'			
	Other Sanitary Hazard	None Observed			
	Туре	Submersible		\	\
	Manufacturer Name	Sta-Rite			
PUMP	Model Number	Unknown			
	Rated Capacity (gpm)	395			
	Motor Horsepower	15			
Well casin	g 12" above grade?	Yes			\
Well Casin	ng Sanitary Seal	Yes			
Raw Wate	r Sampling Tap	Yes		*****	
Above Gro	ound Check Valve	No*			
Security		Yes			
Well Vent	Protection	Yes			
					Ŋ

COMMENTS	*Air gap provided at ground storage tank prior to chlorination.

				PWS ID#_	
				Date	5/4/11
CHLORINATION (Dis Type: ☐ Gas ☒ Hy Make <u>Stenner</u> Chlorine Feed Rate _	ро	ity <u>85 gpd</u>		LITIES) Clearwell (E) I) Hydropneumatic	
Avg. Amount of Cl ₂ ga	s used	N/A	Tank Type/Num		Н
Chlorine Residuals: P	lant <u>3.2</u>	Remote	Capacity (gal)	16,800	7,000
Remote tap location DPD Test Kit;		ith operator	Material	Concrete	Steel
☐ Noi	ne 🔲 No	ot Used Daily	Gravity Drain	Yes	Yes
Injection Points <u>Into a</u> Booster Pump Info N	ground storage	tank	By-Pass Piping	Yes	Yes
Comments			Protected Openin	ngs Yes	Yes
			Sight Glass or Level Indicator	Yes	Yes
Chlorine Gas Use	YES NO	Comments	PRV/ARV	N/A	PRV
Requirements	-		Pressure Gauge	N/A	Yes
Dual System			On/Off Pressure	N/A	55/65
Auto-switchover			Access Secured	Yes	Yes
Alarms: Loss of Cl ₂ capability			Access Manhole	Yes	Yes
Loss of Cl ₂ residual Cl ₂ leak detection			Tank Sample Ta Location	p N/A	Tank
Scale			Date of Inspectio	n 4/27/11	2/28/11
Chained Cylinders			Date of Cleaning	4/27/11	2/28/11
Reserve Supply	D D			pneumatic tank inspe	
Adequate Air-pak			within the next year	rior should be blasted.	and painted
Sign of Leaks					
Fresh Ammonia			HIGH SERVICE F	PUMPS 1	2
Ventilation			Type	Centrifugal	Centrifugal
Room Lighting			Make	Goulds	Goulds
Warning Signs			Model	3656	3656
Repair Kits			Capacity (gpm)	250	250
Fitted Wrench			Motor HP	15	15
Housing/Protection			Date Installed	1993	1993
AERATION (Gases, Formula Cascade	e, & Mn Rem Capaci	,	Comments		

Aerator Condition <u>Good</u> Visible Algae Growth <u>No</u>

Protective Screen Condition Good

Frequency of Cleaning Semi-annually
Date Last Inspected/Cleaned 4/26/11

Comments _____

PWS ID#	3590912
Date	5/4/11

DEFICIENCIES:

No deficiencies were observed at the time of the inspection.

COMMENTS:

- 1. Review of the recent hydropneumatic tank inspection report dated February 28, 2011, revealed that the hydropneumatic tank is in need of maintenance. Submit a plan of corrective action with an accurate and expedited timetable of the utility's plans to act upon the recommendations outlined in the tank inspection report.
- 2. The ground storage tank was inspected on April 27, 2011. At the time of the inspection, the inspection report from the engineer had not been received by the utility. Submit a copy of the inspection report to the Department and if corrective actions are outlined in the inspection report, inclue a plan of corrective action with an accurate and expedited timetable of the utility's plans to act upon the recommendations outlined in the tank inspection report.

REMINDERS:

• Nitrate, nitrite, and disinfection by products sampling is due in 2011. Please review the full monitoring reminder schedule available at our website at:

 $\underline{\text{http://www.dep.state.fl.us/central/Home/DrinkingWater/InHouseCompliance/MonitoringSchedules/MonitoringSchedules.htm}}$

- Suppliers of water shall submit written notification to the Department before beginning work or alterations to the public water system. Each notification shall be submitted to the appropriate Department of Environmental Protection District Office or Approved County Health Department and shall include the following: a description of the scope, purpose, and location of the work or alterations; and assurance that the work or alterations will comply with applicable requirements listed in Rule 62-555.330, F.A.C. Suppliers of water may begin such work or alterations 14 days after providing notification to the Department unless they are advised by the Department that the notification is incomplete or that a construction permit is required.
- Suppliers of water shall telephone the SWP at 1-800-320-0519 immediately (i.e., within two hours) after discovery of any actual or suspected sabotage or security breach, or any suspicious incident, involving a public water system. [Rule 62-555.350(10)(a), F.A.C.]
- Suppliers of water shall notify affected water customers in writing or via telephone, newspaper, radio, or television; and telephone, and speak directly to a person at, the appropriate DEP District Office by no later than the previous business day before taking PWS components out of operation for planned maintenance or repair work if the work is expected to adversely affect finished-water quality, interrupt water service to 150 or more service connections or 350 or more people, interrupt water service to any one service connection for more than eight hours, or necessitate the issuance of a precautionary "boil water" notice in accordance with the Department of Health's "Guidelines for the Issuance of Precautionary Boil Water Notices" as adopted in Rule 62-555.335, F.A.C. [Rule 62-555.350(10)(d), F.A.C.]

Inspector Italica Jamis	Title _	Env. Specialist I	Date	5/11/11
Bath				
Approved by	Title _	Env. Supervisor II	Date	5/11/11

Plant Name PARK RIDGE	County	Seminole	_ PWS ID # <u>3590993</u>
Plant Location 101 W. Ridge Dr., Sanford, FL 32773			Phone <u>407-869-1919</u>
Owner Name Utilities Inc. of Florida; Attn: Patrick C. Flynn			Phone 407-869-1919
Owner Address 200 Weathersfield Ave., Altamonte Springs, FL	32714		
Contact Person Nate Carver Ti	itle <u>Area Ma</u>	nager	Phone <u>407-682-5651</u>
Contact Person Nate Carver Ti This Survey Date 7/21/11 Last Survey Date 10/8/08	Last C	compliance Ins	pection Date 6/1/98
PWS TYPE: Community		TER SOURCE	
PLANT CATEGORY & CLASS: 5D	⊠ GROU	ND; Number of	f Wells1 WS ID #
MAX-DAY DESIGN CAPACITY: 246,000 gpd	Emerg	ency Water So	urce
PWS STATUS: Approved	Emerg	ency Water Ca	pacity
		POWER SOU	RCE: Yes
TREATMENT PROCESSES IN USE	Source	none)
Disinfection, aeration, corrosion control	Capacity o	f Standby (kW)	
		r:	c [] Manual d <u>hr/wk.</u>
OFFINIOR AREA OHARACTERIOTIOS		pment does it o	
SERVICE AREA CHARACTERISTICS			porato:
Subdivision Food Service: ☐ Yes ☐ No ☒ N/A	High	Service Pump	S
Food Service. Tes Ino Min/A		tment Equipme	
Number of Service Connections102	Satisfy avg	g. daily demand	l? ☐Yes ☐No ☐Unknown
Population Served 246 Basis Operator	Audio-visu	al alarm? ∐Ye	es 🔲No
	Comments	š	
OPERATION & MAINTENANCE LOG: Yes			
Location WTP	DIANGA	ND MAPS	
Comments		ampling Plan	⊠ Yes □ No □ N/A
	D/DRP.Mc	nitoring Plan	☐ Yes ☐ No ☐ N/A
CERTIFIED OPERATOR: Yes	Lead and	Copper Plan	☐ Yes ☐ No ☐ N/A
Operator(s) & Certification Class-Number:	Distribution	n System Map	☐ Yes ☐ No ☐ N/A
Pedro Figueroa C-17160			an ⊠ Yes □ No □ N/A
		,	
Hrs/day: Required *Visit Actual *Visit Days/wk: Required 3 Actual 3			
Days/wk: Required 3 Actual 3			
Non-consecutive Days? ☐ Yes ☐ No ☐ N/A		TIVE MAINTE	
Comments *Visits must total 0.3 hour/week			Manual X Yes No
	Preventive	: Maintenance i	Program ⊠ Yes ☐ No
	Flushir	ng Program	Yes □ No □ N/AYes □ No □ N/A
MONTHLY OPERATION REPORTS (MORs)		on Valve Exerci	
MORs submitted regularly?	15014110	Records	Yes No N/A
Data missing from MORs? No Yes N/A	Comments		
Average Day (from MORs) 17,010 gpd	Comment	,	
Maximum Day (from MORs) 34,500 gpd 12/10			
Comments	CROSS C	ONNECTION	
		None observed	
			Date Tested N/A
Flow Measuring Device Flow Meter		an <u>Yes</u> [
Meter Size & Type 4" Water Specialties	Comments	S <u>CCCP appro</u>	ved by FDEP on 1/25/08
Date Last Calibrated 7/19/11			

PWS ID#	3590993
Date	7/21/11

GROUND	WATER SOURCE			
Well Numb	oer (Florida Unique Well ID #)	1(AAH2570)		
Year Drille	d	1959		
Depth Drill	ed	355'		
Drilling Me	thod	Unknown		
Type of Gr	out	Unknown		
Static Wat	er Level	13'		
Pumping V	Vater Level	Unknown		
Design We	ell Yield	Unknown		
Test Yield		Unknown		
Actual Yie	ld (if different than rated capacity)	Unknown		
Strainer		Bronze – 52'		
Length (ou	itside casing)	252'		
Diameter ((outside casing)	8"		
Material (c	outside casing)	Steel		
Well Conta	amination History	Iron	\	
Is inundati	on of well possible?	No		
6' X 6' X 4	" Concrete Pad	Yes		
	Septic Tank	>100'		
SET	Reuse Water	N/A		
BACKS	WW Plumbing	>40'*		
	Other Sanitary Hazard	Irrigation well ~50'		
	Туре	Submersible		
	Manufacturer Name	Deming		
PUMP	Model Number	Unknown		
	Rated Capacity (gpm)	300		
	Motor Horsepower	5		
Well casin	g 12" above grade?	Yes		
Well Casir	ng Sanitary Seal	Ok		\
Raw Wate	r Sampling Tap	Yes		
Above Gro	ound Check Valve	Yes		
Security		Yes		
Well Vent	Protection	N/A		\
		<u> </u>		

COMMENTS *The Department will continue to accept the setback distances as they currently exist unless the well is shown to be chemically or microbially contaminated.

		Date	7/21/11

CHLORINATION (Disinfection)	STODACE EACH I	TEC	
Type: ☐ Gas ☐ Hypo	STORAGE FACILIT (G) Ground (C) C		lovated
Make <u>Stenner</u> <u>Capacity 85 gpd</u> Chlorine Feed Rate <u>65%</u>	(B) Bladder (H) H		
Avg. Amount of Cl ₂ gas used N/A	Tank Type/Number		Н
Avg. Amount of Cl_2 gas used N/A Chlorine Residuals: Plant 2.3 Remote 1.5	Capacity (gal)		-
Remote tap location 105 Lake Minnie		10,000	3,000
DPD Test Kit: On-site With operator	Material Material	Concrete	Steel
□ None □ Not Used Daily	Gravity Drain	No	Yes
Injection Points Into aerator Booster Pump Info N/A	By-Pass Piping	No	Yes
Comments Residuals were higher than normal due to			
recent chlorine delivery		Yes	Yes
	Sight Glass or	No	Yes
	Level Indicator	27/4	DDV
Chlorine Gas Use YES NO Comment		N/A	PRV
Requirements Dual System	Pressure Gauge	N/A	Yes
Auto-switchover	On/Off Pressure	N/A	54/65
	Access Secured	Yes	Yes
Alarms: Loss of Cl ₂ capability	Access Manhole	Yes	Yes
Loss of Cl ₂ residual	Tank Sample Tap	DT/A	Di-1
Cl₂ leak detection □ □	Location	N/A	Discharge piping
Scale	Date of Inspection	4/27/11	8/1/11
Chained Cylinders	Date of Cleaning	4/27/11	8/1/11
Reserve Supply	Comments		
Adequate Air-pak			
Sign of Leaks	HIGH SERVICE PU	MPS	
Fresh Ammonia	Pump Number	1	2
Ventilation	Туре	Centrifugal	Centrifugal
Room Lighting	Make	Goulds	Goulds
Warning Signs	Model	3656	3656
Repair Kits	Capacity (gpm)	· 250	250
Fitted Wrench	Motor HP	15	15
Housing/Protection	Date Installed	Unknown	Unknown
AERATION (Gases, Fe, & Mn Removal)	Comments		
Type Cascade (3 trays) Capacity 675 GPM			
Aerator Condition Good			
Visible Algae Growth No Protective Screen Condition Good			
Protective Screen Condition Good Frequency of Cleaning Semi-annually	annes and a second a second and		
Date Last Inspected/Cleaned 6/18/11	and the same of th		
0 1000	_		

PWS ID # _____3590993

Comments ____

PWS ID#	3590258,	3590993,	3591008,	3591061
	Date	,	7/21/11	

DEFICIENCIES (PARK RIDGE - PWSID 3590993):

1. Failure to comply with the maximum contaminant levels (MCLs) for total trihalomethanes (TTHMs) and total haloacetic acids (five) (HAA5s).

The running annual average for TTHMs exceeded the MCL during the 2nd quarter 2011. This facility is currently under formal enforcement with a pending Consent Order to resolve this issue.

COMMENTS/REMINDERS:

• Department records indicate disinfection byproduct results for the 3rdst quarter have not been submitted for Park Ridge and Revenna Park. In addition, lead and copper tap sampling is due the 3rd quarter 2011 for Crystal Lake, Park Ridge, Phillips Section & Revenna Park. Please be reminded that test results must be submitted to the Department within the first 10 days following the end of the monitoring period, or the first 10 days following the month in which the sample results were received, whichever time is shortest.

For other monitoring due in 2011, please review the full monitoring reminder schedule available at our website: http://www.dep.state.tl.us/central/Home/DrinkingWater/InHouseCompliance/MonitoringSchedules/MonitoringSchedules.htm

- Suppliers of water shall submit written notification to the Department before beginning work or alterations to the public water system. Each notification shall be submitted to the appropriate Department of Environmental Protection District Office or Approved County Health Department and shall include the following: a description of the scope, purpose, and location of the work or alterations; and assurance that the work or alterations will comply with applicable requirements listed in Rule 62-555.330, F.A.C. Suppliers of water may begin such work or alterations 14 days after providing notification to the Department unless they are advised by the Department that the notification is incomplete or that a construction permit is required.
- Suppliers of water shall telephone the SWP at 1-800-320-0519 immediately (i.e., within two hours) after discovery of any actual or suspected sabotage or security breach, or any suspicious incident, involving a public water system. [Rule 62-555.350(10)(a), F.A.C.]
- Suppliers of water shall telephone, and speak directly to a person at, the appropriate DEP District Office as soon as possible, but never later than noon of the next business day, in the event of any of the following emergency or abnormal operating conditions:
 - o The occurrence of any abnormal color, odor, or taste in a public water system's raw or finished water;
 - o The failure of a public water system to comply with applicable disinfection requirements; or
 - The breakdown of any water treatment or pumping facilities, or the break of any water main, in a public water system if the breakdown or break is expected to adversely affect finished-water quality, interrupt water service to 150 or more service connections or 350 or more people, interrupt water service to any one service connection for more than eight hours, or necessitate the issuance of a precautionary "boil water" notice in accordance with the Department of Health's "Guidelines for the Issuance of Precautionary Boil Water Notices" as adopted in Rule 62-555.335, F.A.C. [Rule 62-555.350(10)(b), F.A.C.]

Inspector Takish Jamis	Title _	Env. Specialist I	Date	8/16/11
Approved by	Title	Env. Supervisor II	Date	8/16/11

Plant Name PHILLIPS SECTION	_ County	Seminole	PWS ID # <u>3591008</u>
Plant Location 422 West Crystal Dr., Sanford FL 32771			Phone <u>407-869-1919</u>
Owner Name Utilities Inc. of Florida; Attn: Patrick C. Flynn			Phone <u>407-869-1919</u>
Owner Address, 200 Weathersfield Ave. Altamonte Springs, FL.	32714		
Contact Person Nate Carver Ti	tle Area Ma	nager	Phone <u>407-682-5651</u>
Contact Person Nate Carver This Survey Date 7/21/11 Last Survey Date 10/8/08	Last (Compliance Ins	spection Date 6/1/98
PWS TYPE: Community		TER SOURCE	
PLANT CATEGORY & CLASS: 5D			of Wells1 PWS ID#
MAX-DAY DESIGN CAPACITY: 79,200 gpd		ency Water So	ource City of Sanford - 3590205
PWS STATUS: Approved			apacity Automatic interconnect
		POWER SOL	
TREATMENT PROCESSES IN USE	Source	Interconnect	N. NYA
Disinfection, iron removal	Capacity of	of Standby (kW	N/A
Distriction, non terror w			ic Manual
	Hrs Opera	ited Under Loa	doperate?
SERVICE AREA CHARACTERISTICS	wnat equi	pment does it t	operate?
Subdivision	☐ Well	Service Pump	08
Food Service: ☐ Yes ☐ No ☒ N/A		tment Equipme	
Number of Service Connections 78	Satisfy av	a daily deman	d? ⊠Yes □No □Unknown
Population Served 273 Basis Operator	Audio-visu	ual alarm? ⊠Y	es \(\sigma\)No
Population Served 275 Basis Operator			oressure differential valve on
OPERATION & MAINTENANCE LOG: Yes	interconnec	ct opens when sy	stem pressure drops below
Location WTP	45 psi.		
Comments			
		ND MAPS	57.4
		Sampling Plan	
CERTIFIED OPERATOR: Yes	D/DBP Mo	onitoring Plan	Yes No N/A
Operator(s) & Certification Class-Number:	Lead and	Copper Plan	Yes No No N/A
Pedro Figueroa C-17160	Distributio	n System Map	Yes □ No □ N/A Ian ☑ Yes □ No □ N/A
Hrs/day: Required *Visit Actual *Visit		cy Response P	
Days/wk: Required 3 Actual 3	Comment	<u> </u>	
Non-consecutive Days?			
Comments *Visits must total 0.3 hour/week	PREVEN	TIVE MAINTE	NANCE/O&M
Odifficial intest total 0.5 Hour work	Operation	& Maintenanc	e Manual 🛛 Yes 🔲 No
	Preventive	e Maintenance	Program ⊠ Yes □ No
	Flushi	ing Program	🛛 Yes 🔲 No 🔲 N/A
MONTHLY OPERATION REPORTS (MORs)		Records	⊠ Yes ∐ No ∐ N/A
MORs submitted regularly? ⊠ Yes ☐ No ☐ N/A	Isolati	ion Valve Exerc	
Data missing from MORs? No Yes N/A		Records	🛚 Yes 🗌 No 🗌 N/A
Average Day (from MORs) 26,072 gpd	Comment	ts	
Maximum Day (from MORs) <u>56,200 gpd 6/11</u>			
Comments	CDUSS	CONNECTION	CONTROL
		None observed	
Flow Measuring Device Flow Meter	WWTP R		Date Tested N/A
Meter Size & Type3" Water Specialties			Date 11/13/07
Date Last Calibrated 7/19/11			oved by FDEP on 1/25/08

PWS ID#	3591008
Date	7/21/11

GROUND	WATER SOURCE			
	er (Florida Unique Well ID #)	1 (AAH2571)		
Year Drilled		1955	\	
Depth Drille	ed	250'		
Drilling Met	hod	Unknown		
Type of Gro	out	Unknown		
Static Water	er Level	13'		
Pumping W		Unknown		
Design We	ll Yield	Unknown		
Test Yield		Unknown		
Actual Yield	d (if different than rated capacity)	Unknown		
Strainer		Bronze – 45'		
	side casing)	92'		
<u> </u>	outside casing)	6"		
1	utside casing)	Steel		
	mination History	None		
 	on of well possible?	No		
6' X 6' X 4"	Concrete Pad	Yes		
	Septic Tank	>100'		
SET	Reuse Water	N/A		
BACKS	WW Plumbing	>100'		
	Other Sanitary Hazard	None Observed	,	
	Туре	Vertical turbine		\
	Manufacturer Name	Goulds		
PUMP	Model Number	5CLC		
	Rated Capacity (gpm)	100		
	Motor Horsepower	7.5		
Well casing	12" above grade?	Yes		
Well Casing	g Sanitary Seal	Ok		
	Sampling Tap	Yes		
Above Gro	und Check Valve	Yes		
Security		Yes		
Well Vent F	Protection	N/A		

COMMENTS		
············	•	

		PWS ID #35	91008
		Date7/2	
CHLORINATION (Disinfection)			
	STORAGE FACILITIE	- •	
Make (2) Stenners Capacity 40 & 17 gpd	(G) Ground (C) Clea		
Chlorine Feed Rate 30%	(B) Bladder (H) Hyd		-through
Avg. Amount of Cl ₂ gas used N/A	Tank Type/Number	H	\
Chlorine Residuals: Plant 1.9 Remote 1.3 Remote tap location 102 Par Place	Capacity (gal)	3,000	\
DPD Test Kit: ☐ On-site ☒ With operator	Material	Steel	
None Not Used Daily	Gravity Drain	Yes	\
Injection Points <u>Prior to hydropneumatic tank</u> Booster Pump Info <u>N/A</u>	By-Pass Piping	Yes	
Comments	Protected Openings	Yes	- \
	Sight Glass or Level Indicator	Yes	
Chlesies Coolles VEQ. NO. Coolles	PRV/ARV	Both	
Chlorine Gas Use YES NO Comments Requirements	Pressure Gauge	Yes	
Dual System	On/Off Pressure	55/68	
Auto-switchover	Access Secured	Yes	
Alarms: Loss of Cl ₂ capability	Access Manhole	Yes	
Loss of Cl ₂ residual	Tank Sample Tap Location	Discharge piping	
Scale	Date of Inspection	*2/10/11	
Chained Cylinders	Date of Cleaning	*2/10/11	
Reserve Supply	Comments * Tank ins		
Adequate Air-pak	should be replaced imported and scheduled to		
Sign of Leaks		-	
Fresh Ammonia	HIGH SERVICE PUM	PS	1
Ventilation	Pomp Number Type		
Room Lighting	Make		
Warning Signs	Model	$\overline{}$	
Repair Kits	Capacity (gpm)		
Fitted Wrench	Motor HP		
Housing/Protection	Date Installed		
AERATION (Gases, Fe, & Mn Removal)	Comments		
Type Capacity Aerator Condition		······	
Aerator Condition	*****		.,,,,,,,,,
Visible Algae Growth Protective Screen Condition			
Frequency of Cleaning			
Date Last Inspected/Cleaned			

Comments ____

Plant Name RAVENNA PARK	County	Seminole	_ PWS ID # <u>3591061</u>
Plant Location Temple Ave., Sanford, FL 32771	•		Phone 407-869-1919
Owner Name Utilities Inc. of Florida; Attn: Patrick C. Flynn			Phone 407-869-1919
Owner Address 200 Weathersfield Ave., Altamonte Springs, FL			
Contact Person Nate Carver Tit	le <u>Area Mar</u>	ager	Phone 407-682-5651
Contact Person Nate Carver Tit This Survey Date 7/21/11 Last Survey Date 10/8/08	Last C	ompliance Insp	pection Date 6/1/98
PWS TYPE: Community		ER SOURCE	
PLANT CATEGORY & CLASS: 5C	GROUI	ND; Number of	Wells2 WS ID #
MAX-DAY DESIGN CAPACITY: 360,000 gpd	☐ Emerge	ency Water Sou	ırce
PWS STATUS: Approved	Emerge	ency Water Ca _l	pacity
	STANDBY	POWER SOU	RCE: Yes
TREATMENT PROCESSES IN USE	Source	Groban f Standby (kW)	70
Disinfection, aeration	Switchover	: 🔀 Automatic	: 🔲 Manual
OFFICION APPA CHAPACTERICATION	Hrs Operat	ed Under Load ment does it o	4 hrs/mo.
SERVICE AREA CHARACTERISTICS Subdivision	⊠ Well	Pumps	
Food Service: Yes No No N/A	⊠ High	Service Pumps ment Equipment	S
Number of Service Connections 339	Satisfy avo	nieni ⊑quipiniei dailv demand	nt ? ⊠Yes □No □Unknown
Population Served 1,187 Basis Operator	Audio-visua	al alarm? ⊠Ye	s ⊡No
OPERATION & MAINTENANCE LOG: Yes	Comments		
Location WTP			
Comments	PLANS A	ND MAPS	
	Coliform Sa	ampling Plan	🛚 Yes 🔲 No 🔲 N/A
CERTIFIED ODERATOR, V	D/DBP Moi	nitoring Plan	⊠ Yes ☐ No ☐ N/A
CERTIFIED OPERATOR: Yes Operator(s) & Certification Class-Number:	Lead and C	Copper Plan	Yes □ No □ N/A Yes □ No □ N/A
Pedro Figueroa C-17160	Distribution	System Map	Yes ∐ No ∐ N/A
Teuro Figueroa C-1/100		Kesponse Pla	ın ⊠Yes □ No □ N/A
Hrs/day: Required *Visit Actual *Visit Days/wk: Required 5+1 Actual 5+1			
Days/wk: Required 5+1 Actual 5+1	DDE\/E\/		
Non-consecutive Days? ☐ Yes ☐ No ☒ N/A		IVE MAINTEN	
Comments *Visits must total 0.6 hour/week			Manual ⊠ Yes ☐ No
			Program Yes No
*****	FiuSiiiii	Pocords	Yes ☐ No ☐ N/AYes ☐ No ☐ N/A
MONTHLY OPERATION REPORTS (MORs)	Isolatio	n Valve Exercis	se Yes No N/A
MORs submitted regularly? ☐ Yes ☐ No ☐ N/A	100.01.0	Records	☐ Yes ☐ No ☐ N/A
Data missing from MORs? No Yes N/A	Comments		
Average Day (from MORs) 74,400 gpd			
Maximum Day (from MORs) <u>136,000 gpd 5/11</u>			
Comments		ONNECTION	
		None observed	
Flow Measuring DeviceFlow Meter	WWTP RP		Date Tested N/A
Meter Size & Type 6" Badger			red by FDEP on 1/25/08
Date Last Calibrated 7/19/11	Comments	CCCr approv	Ed by PDET OII 1/23/00

PWS ID#	3591061
Date	7/21/11

Mall Mumbe	er (Florida Unique Well ID #)		A / 1 / Z 1	1	
Well Mullipe	er (Florida Unique Well ID #)	1(AAH2573)	2(AAH2574)	\	
Year Drilled		1959	1965		
Depth Drille	ed	475'	460'		
Drilling Met	hod	Unknown	Unknown		
Type of Gro	out	Cement	Unknown		
Static Wate	r Level	6'	3'		
Pumping W	ater Level	Unknown	16'		
Design Wel	l Yield	Unknown	Unknown	\	
Test Yield		Unknown	190 GPM	\	
Actual Yield	(if different than rated capacity)	Unknown	Unknown		
Strainer		Unknown	Unknown	\	
Length (out	side casing)	195'	148'		
Diameter (c	outside casing)	6"	8"		
Material (ou	utside casing)	Steel	Steel	\	
Well Contai	mination History	None	None	\	
Is inundatio	n of well possible?	No	No	\	
6' X 6' X 4"	Concrete Pad	Yes	Yes		
	Septic Tank	WWTF>200'	WWTF>200'		
SET	Reuse Water	N/A	N/A		
BACKS	WW Plumbing	>100'	>100'		
	Other Sanitary Hazard	None Observed	None Observed		
	Туре	Vertical turbine	Vertical turbine		
	Manufacturer Name	Goulds	Goulds		\
PUMP	Model Number	6DHHC-6	DHHC-6		\
	Rated Capacity (gpm)	Unknown	Unknown		
_	Motor Horsepower	20	15		
Well casing	12" above grade?	Yes	Yes		
Well Casing	g Sanitary Seal	Ok	Ok		
Raw Water	Sampling Tap	Yes	Yes		
Above Grou	und Check Valve	Yes	Yes		
Security		Yes	Yes		
Well Vent F	Protection	N/A	N/A		\

COMMENTS				
		,		

	ID# <u>359</u>	91061 /11
	(E) Elevate umatic / flow-	ed
G	H1/ft	H2
20,000	3,000	10,000
Steel	Steel	Steel
Yes	Yes	Yes
Yes	Yes	Yes
Yes	Yes	Yes
Yes	No	Yes
N/A	ARV	ARV
N/A	N/A	Yes
N/A	50/65	*Offline
Yes	Yes	Yes
Yes	Yes	Yes
N/A	On tank	On tank
10/13/09	6/27/11	*8/2/11
10/13/09	6/27/11	*8/2/11
inspection	revealed tank	needs to be

CHLORINATION (Disinfection) Type: Gas Hypo Make Stenner Capacity 85 gpd Chlorine Feed Rate 90% Avg. Amount of Cl ₂ gas used N/A Chlorine Residuals: Plant 2.0 Remote 1.3 Remote tap location Lift station on Tangelo Dr. DPD Test Kit: On-site With operator None Not Used Daily Injection Points Into aerator Booster Pump Info N/A Comments				
Chlorine Gas Use Requirements	YES	NO	Comments	
Dual System				
Auto-switchover				
Alarms: Loss of Cl ₂ capability Loss of Cl ₂ residual Cl ₂ leak detection				
Scale				
Chained Cylinders				
Reserve Supply	A			
Adequate Air-pak				
Sign of Leaks				
Fresh Ammonia		Z		
Ventilation				
Room Lighting				
Warning Signs				
Repair Kits				
Fitted Wrench				
Housing/Protection				
AERATION (Gases, Fe, & Mn Removal) Type <u>Cascade</u> Capacity <u>440 GPM</u> Aerator Condition <u>Good</u> Visible Algae Growth No Protective Screen Condition <u>Good</u> Frequency of Cleaning <u>Semi-annually</u> Data Lost Inspected (Cleaned 7/10/11)				

Comments _____

STOP	AGE	FACIL	ITIES

(G) Ground (C)

(B) Bladder (H) Hydropneumatic / flow-through				
Tank Type/Number	G	H1/ft	H2	
Capacity (gal)	20,000	3,000	10,000	
Material	Steel	Steel	Steel	
Gravity Drain	Yes	Yes	Yes	
By-Pass Piping	Yes	Yes	Yes	
Protected Openings	Yes	Yes	Yes	
Sight Glass or Level Indicator	Yes	No	Yes	
PRV/ARV	N/A	ARV	ARV	
Pressure Gauge	N/A	N/A	Yes	
On/Off Pressure	N/A	50/65	*Offline	
Access Secured	Yes	Yes	Yes	
Access Manhole	Yes	Yes	Yes	
Tank Sample Tap Location	N/A	On tank	On tank	
Date of Inspection	10/13/09	6/27/11	*8/2/11	
Date of Cleaning	10/13/09	6/27/11	*8/2/11	

Comments *Tank replaced immediately. The tank was taken offline and a replacement tank is being ordered.

HIGH SERVICE PUMPS

Pump Number	1	2
Туре	Centrifugal	Centrifugal
Make	Goulds	Peerless
Model	3656	820A
Capacity (gpm)	Unknown	250
Motor HP	15	15
Date Installed	Unknown	1986

Comments		

PWS ID#	3590258,	3590993,	3591008,	3591061
	Date	2	7/21/11	

DEFICIENCIES (PARK RIDGE - PWSID 3590993):

1. Failure to comply with the maximum contaminant levels (MCLs) for total trihalomethanes (TTHMs) and total haloacetic acids (five) (HAA5s).

The running annual average for TTHMs exceeded the MCL during the 2nd quarter 2011. This facility is currently under formal enforcement with a pending Consent Order to resolve this issue.

COMMENTS/REMINDERS:

• Department records indicate disinfection byproduct results for the 3rd quarter have not been submitted for Park Ridge and Revenna Park. In addition, lead and copper tap sampling is due the 3rd quarter 2011 for Crystal Lake, Park Ridge, Phillips Section & Revenna Park. Please be reminded that test results must be submitted to the Department within the first 10 days following the end of the monitoring period, or the first 10 days following the month in which the sample results were received, whichever time is shortest.

For other monitoring due in 2011, please review the full monitoring reminder schedule available at our website: http://www.dep.state.fl.us/central/Home/DrinkingWater/InHouseCompliance/MonitoringSchedules/MonitoringSchedules.htm

- Suppliers of water shall submit written notification to the Department before beginning work or alterations to the public water system. Each notification shall be submitted to the appropriate Department of Environmental Protection District Office or Approved County Health Department and shall include the following: a description of the scope, purpose, and location of the work or alterations; and assurance that the work or alterations will comply with applicable requirements listed in Rule 62-555.330, F.A.C. Suppliers of water may begin such work or alterations 14 days after providing notification to the Department unless they are advised by the Department that the notification is incomplete or that a construction permit is required.
- Suppliers of water shall telephone the SWP at 1-800-320-0519 immediately (i.e., within two hours) after discovery of any actual or suspected sabotage or security breach, or any suspicious incident, involving a public water system. [Rule 62-555.350(10)(a), F.A.C.]
- Suppliers of water shall telephone, and speak directly to a person at, the appropriate DEP District Office as soon as possible, but never later than noon of the next business day, in the event of any of the following emergency or abnormal operating conditions:
 - o The occurrence of any abnormal color, odor, or taste in a public water system's raw or finished water;
 - The failure of a public water system to comply with applicable disinfection requirements; or
 - The breakdown of any water treatment or pumping facilities, or the break of any water main, in a public water system if the breakdown or break is expected to adversely affect finished-water quality, interrupt water service to 150 or more service connections or 350 or more people, interrupt water service to any one service connection for more than eight hours, or necessitate the issuance of a precautionary "boil water" notice in accordance with the Department of Health's "Guidelines for the Issuance of Precautionary Boil Water Notices" as adopted in Rule 62-555.335, F.A.C. [Rule 62-555.350(10)(b), F.A.C.]

Inspector Takien Jamis	Title Env. Specialist I	Date	8/16/11	
Path				
Approved by	Title Env. Supervisor II	Date	8/16/11	



September 12, 2011

Mr. Patrick Ferris Florida Department of Environmental Protection 3319 Maguire Boulevard, Suite 232 Orlando, FL 32803

RE:	Seminole County PW	PWS ID
	Crystal Lake	3590258
	Park Ridge	3590993
	Philips Section	3591008
	Ravenna Park	3591061

Dear Mr. Ferris:

This office has received your correspondence dated August 16, 2011 regarding comments resulting from the Sanitary Survey inspections conducted on July 21, 2011. In response, the Utility offers the information below. For your convenience the Department's comments have been reiterated in italics followed by the Utility's response.

Park Ridge 3590993

Failure to comply with the maximum contaminant levels (MCLs) for total trihalomethanes (TTHMs) and total haloacetic acids (five) (HAA5s). The running annual average for TTHMs exceeded the MCL during the 2nd quarter 2011. This facility is currently under formal enforcement with a pending Consent Order to resolve this issue.

On September 6, 2011, the Utility made application to the Department to convert the existing sodium hypochlorite disinfection process to that of chloramination as an alternative means of disinfection to decrease the formation of trihalomethanes. We are awaiting a response to this application prior to making the necessary improvements.

We hope you find the Utility's reply sufficient in addressing the Department's comments and concerns. If you should have any questions, please contact me directly at 800.272.1919, extension 1360.

Sincerely,

UTILITIES, INC. OF FLORIDA

Buyan K. Donge

Bryan K. Gongre Regional Manager

Ec: Patrick Flynn, Regional Director

Scotty Haws, Regional Compliance & Safety Manager

Nate Carver, Area Manager

State of Florida Department of Environmental Protection Central District

SANITARY SURVEY REPORT

Plant Name <u>WEATHERSFIELD</u>	_ County _	Seminole	PWS ID	# 3591451
Plant Location 200 Weathersfield, Altamonte Springs, FL 32714			Phone	407-869-1919
Owner Name <u>Utilities Inc. of Florida; Attn: Patrick C. Flynn</u>				407-869-1919
Owner Address 200 Weathersfield, Altamonte Springs, FL 32714	l			
Contact Person Scotty Haws Tit	le Asst. Op	erations Manager	Phone	407-869-8588
Contact Person Scotty Haws Tit This Survey Date 5/4/11 Last Survey Date 10/8/08		ompliance Inspe		
PWS TYPE: Community		TER SOURCE		
PLANT CATEGORY & CLASS: 5C		JND; Number of \ HASED from PW		
MAX-DAY DESIGN CAPACITY: <u>864,000 gpd</u>		jency Water Sou	rce <u>City o</u>	of Altamonte Springs
PWS STATUS: Approved	Emerg	ency Water Cap	acity	8" Interconnect
		POWER SOUR		
TREATMENT PROCESSES IN USE	Source			
Aeration, disinfection		of Standby (kW) _		
		r: 🛛 Automatic		
	Hrs Opera	ted Under Load pment does it op		l hr/wk.
SERVICE AREA CHARACTERISTICS	What equi	Pumps	erate?	
Subdivision Sanda	M High	Service Pumps		
Food Service: ☐ Yes ☐ No ☒ N/A	⊠ Trea	tment Equipmen		
Number of Service Connections				NoUnknown
Population Served 4,221 Basis Operator		al alarm? ⊠Yes		
		Also have eme		terconnect
OPERATION & MAINTENANCE LOG: Yes Location WTP				
Comments	PLANS A	ND MAPS		
		ampling Plan	⊠ Yes	s □ No □ N/A
	D/DBP Mo	nitoring Plan	X Yes	No NA
CERTIFIED OPERATOR: Yes	Lead and	Copper Plan	⊠ Yes	No NA
Operator(s) & Certification Class-Number:	Distribution	n System Map	- ⊠ Yes	S
Pedro Figueroa C-17160	Emergenc	y Response Plan	⊢ ⊠ Yes	s □ No □ N/A
	Comment			
Hrs/day: Required *Visit Actual *Visit	•			
Days/wk: Required 5+1 Actual 5+1	DDEVEN	FIVE BAAINITENI	NOE (O	0.14
Non-consecutive Days? ☐ Yes ☐ No ☒ N/A		FIVE MAINTEN		
Comments *Visits must total 0.6 hour/week		& Maintenance No Maintenance Pr		
MONTHLY OPERATION REPORTS (MORs)	Fiusilii	ng Program Records		es No N/A es No N/A
MORs submitted regularly? ✓ Yes No N/A		on Valve Exercise		es No No N/A
Data missing from MORs? No Yes NA	130/2410	Records		es No No N/A
Average Day (from MORs) 237,703 gpd	Comments	S		
Maximum Day (from MORs) <u>377,000 gpd 5/10</u>				
Comments				
		ONNECTION C		
	# BFPAs		Tested	
<u> </u>	WWTP RF		ate Teste	
			ate <u>11/1</u>	
Date Last Calibrated 11/29/09	Comments	CCCP approve	d by FDE	P on 1/25/08

PWS ID#	3591451	
Date	5/4/11	

GROUND WATER SOURCE

GROUND	WATER SOURCE				
Well Numb	oer (Florida Unique Well ID #)	1(AAH2581)	2(AAH2582)	\	
Year Drilled		1958	1976		N
Depth Drilled		412'	500'		
Drilling Me	thod	Cable tool	Cable tool		
Type of Gr	out	Neat cement	Unknown		
Static Water	er Level	35'	42'		
Pumping V	Vater Level	Unknown	52'		
Design We	ell Yield	Unknown	1000 gpm		
Test Yield		Unknown	1600 gpm		
Actual Yie	d (if different than rated capacity)	Unknown	Unknown		
Strainer		Unknown	Open hole		
Length (ou	itside casing)	105'	175"		
Diameter ((outside casing)	12"	12"		
Material (c	outside casing)	Stainless	Steel		
Well Conta	amination History	None	None		
Is inundation of well possible?		No	No		
6' X 6' X 4	" Concrete Pad	Yes	Yes		\
	Septic Tank	>100'	>100'		
SET	Reuse Water	N/A	N/A		
BACKS	WW Plumbing	<100'	>100'		
	Other Sanitary Hazard	None Observed	None Observed		
	Туре	Submersible	Vertical Turbine		
	Manufacturer Name	Deming	Johnston		
PUMP	Model Number	Unknown	17628-12CS		
	Rated Capacity (gpm)	550	1,000		
	Motor Horsepower	15	40		
Well casing 12" above grade?		Yes	Yes		
Well Casing Sanitary Seal		Yes	Yes		
Raw Water Sampling Tap		Yes	Yes		
Above Ground Check Valve		Yes	Yes		
Security		Yes	Yes		
Well Vent	Protection	Yes	Yes		

COMMENTS	

					PWS ID #	3591451
					Date	
CHLORINATION (Dis	vpo	•	v 85 and	STORAGE FACILITIE (G) Ground (C) Cle		evated
Make <u>Stenner</u> Chlorine Feed Rate _	65%	оприон	, <u> </u>	(B) Bladder (H) Hyd	ropneumatic /	flow-through
Chlorine Feed Rate _ Avg. Amount of Cl ₂ ga Chlorine Residuals: If	as used		N/A	Tank Type/Number	G	Н
Chlorine Residuals: F Remote tap location	Plant	C4	Remote <u>1.4</u>	Capacity (gal)	100,000	10,000
DPD Test Kit: Or			h operator	Material	Steel	Steel
☐ No	one	☐ Not	Used Daily	Gravity Drain	Yes	Yes
Injection Points Into				By-Pass Piping	Yes	Yes
Booster Pump Info Name Comments				Protected Openings	Yes	Yes
				Sight Glass or Level Indicator	Yes	Yes
Chlorine Gas Use	YES	NO	Comments	PRV/ARV	N/A	PRV
Requirements	1.20	110	Comments	Pressure Gauge	N/A	Yes
Dual System				On/Off Pressure	N/A	65/75
Auto-switchover				Access Secured	Yes	Yes
Alarms: Loss of Cl ₂ oapability				Access Manhole	Yes	Yes
Loss of Cl ₂ residual Cl ₂ leak detection				Tank Sample Tap Location	Effluent piping	Effluent piping
Scale				Date of Inspection	10/26/09	N/A
Chained Cylinders				Date of Cleaning	10/26/09	N/A
Reserve Supply	À			Comments Hydropnu	ematic tank was i	nstalled 3/9/07
Adequate Air-pak						
Sign of Leaks				HIGH SERVICE PUM		
Fresh Ammonia		Ż		Pump Number	1	2
Ventilation .				Туре	Centrifugal	Centrifugal
Room Lighting				Make	Pacific	Peerless
Warning Signs				Model	H30M-KPG	AOP-3
Repair Kits				Capacity (gpm)	500	700
Fitted Wrench				Motor HP	40	30
Housing/Protection				Date Installed	1961	1968
AERATION (Gases, I			oval) y <u>1,500 gpm</u>	Comments		

Aerator Condition Good

Visible Algae Growth None
Protective Screen Condition Good

PWS ID#	3591451
Date	5/4/11

DEFICIENCIES:

No deficiencies were noted at the time of the inspection.

REMINDERS:

- For monitoring due in 2011, please review the monitoring reminder schedule available at our website at: <a href="http://www.dep.state.fl.us/central/Home/DrinkingWater/InHouseCompliance/MonitoringSchedules/Mon
- Suppliers of water shall submit written notification to the Department before beginning work or alterations to the public water system. Each notification shall be submitted to the appropriate Department of Environmental Protection District Office or Approved County Health Department and shall include the following: a description of the scope, purpose, and location of the work or alterations; and assurance that the work or alterations will comply with applicable requirements listed in Rule 62-555.330, F.A.C. Suppliers of water may begin such work or alterations 14 days after providing notification to the Department unless they are advised by the Department that the notification is incomplete or that a construction permit is required.
- Suppliers of water shall telephone the SWP at 1-800-320-0519 immediately (i.e., within two hours) after discovery of any actual or suspected sabotage or security breach, or any suspicious incident, involving a public water system. [Rule 62-555.350(10)(a), F.A.C.]
- Suppliers of water shall notify affected water customers in writing or via telephone, newspaper, radio, or television; and telephone, and speak directly to a person at, the appropriate DEP District Office by no later than the previous business day before taking PWS components out of operation for planned maintenance or repair work if the work is expected to adversely affect finished-water quality, interrupt water service to 150 or more service connections or 350 or more people, interrupt water service to any one service connection for more than eight hours, or necessitate the issuance of a precautionary "boil water" notice in accordance with the Department of Health's "Guidelines for the Issuance of Precautionary Boil Water Notices" as adopted in Rule 62-555.335, F.A.C. [Rule 62-555.350(10)(d), F.A.C.]
- Suppliers of water shall issue precautionary "boil water" notices as required or recommended in the Department of Health's "Guidelines for the Issuance of Precautionary Boil Water Notices" as adopted in Rule 62-555.335, F.A.C. [Rule 62-555.350(11), F.A.C.]

Inspector Taking Samo	Title _	Env. Specialist I	Date	5/11/11
Approved by	Title	Env. Supervisor II	Data	5/11/11

Utilities, Inc. of Florida

Docket No.: 120209-WS

Seminole County

25-30.440 (6) PERMITS

B E

A R

L A K E



Kirby B. Green W. Executive Decetor • David W. Fisk, Assistant Executive Director David Dewey, Alternance Springs Service Center Director

975 Keller Road • Altamonte Springs, FL 32714-1618 • (407) 659-4800 On the Internet at floridaswater.com

July 28, 2011

Utilities Inc of Florida Attn: Mr. Patrick Flynn 200 Weathersfield Ave Altamonte Springs, Fl. 32714

Re: Bear Lake

Permit No. 20-117-8348-4

Item No. 1129151

(Please reference permit and item numbers on all correspondence.)

Dear Mr. Flynn;

Condition 21 of the above referenced Consumptive Use Permit currently requires the submittal of a compliance report on January 31, 2015. In 2010, the Florida Legislature revised Chapter 373,236(4). Florida Statutes, to require the submittal of the compliance reports at 10 years instead of every 5 years for new permits. The District's Governing Board, at the March 2011 Governing Board meeting, directed that this change in submittal requirements for compliance reports also be applied to existing permits.

Therefore, because Condition 21 required the submittal of this report 5 years after permit issuance and the permit duration is only 10 years, this letter is to notify you that the Compliance Report outlined in Condition 21 is no longer required. District staff will manually remove this submittal requirement from your compliance submittal tab on the District's e-permitting website.

If you have any questions, please contact Sara Gilbert at (407) 659-4825 or via e-mail at sgilbert@sjrwmd.com within 30 days of receipt of this letter to discuss your options.

Sincerely,

Shannon L. Joyce, P.G. Compliance Manager

Ce: RIM: Sara Gilbert: Nancy Davis

Sham & Jeyce

RECEIVED

JUL 2 9 2011



November 15, 2000

POST OFFICE BOX 1429

FAX (Executive) 329-4125

PALATKA, FLORIDA 32178-1429

TELEPHONE 904-329-4500 TED 904-309-4450

SUNCOM 904-860-4500

TDD SUNCOM 860-4450

(Permitting) 329-4315 (Adm - APRVICE CENTERS

3133 N W. W. Melbourne, Floeda 32835 B109

7775 Baymeadows Way PERMITTING 618 F. South Street Orundo Florida 30801 Jacksoniette, Floada 32256 A07-897-4300 100 407-897-5960 904-730-6270 TDD 504-443-7900

(Legal) 329-4485

305 East Ortes Melbourne, Florida 32904 ALPS. LORAL STATE TOD 407-722-5368

407-752-3100 100 407-752-3102

Utilities Inc of Florida 200 Weathersfield Ave. Altamonte Springs, FL 32714

SUBJECT: Consumptive Use Permit Number 8348

BEAR LAKE

Dear Sir/Madam:

Enclosed is your permit and the forms necessary for submitting information to comply with conditions of the permit as authorized by the St. Johns River Water Management District on November 15, 2000.

Permit issuance does not relieve you from the responsibility of obtaining permits from any federal, state and/or local agencies asserting concurrent jurisdiction over this work.

The enclosed permit is a legal document and should be kept with your other important records. Please read the permit and conditions carefully since the referenced conditions may require submittal of additional information. All information submitted as compliance with permit conditions must be submitted to the nearest District Service Center and should include the above referenced permit number.

Please be advised that the period of time within which a third party may request an administrative hearing on this permit may not have expired by the date of issuance. A potential petitioner has twenty-six (26) days from the date on which the actual notice is deposited in the mail, or twenty-one (21) days from publication of this notice when actual notice is not provided, within which to file a petition for an administrative hearing pursuant to Sections 120.569 and 120,57, Florida Statutes. Receipt of such a petition by the District may result in this permit becoming null and void.

Gloria Lewis, Director

Sincéreiv.

Permit Data Services Division

Enclosures: Permit, Conditions for Issuance, Compliance Forms, Map, Well Tags

cc: District Permit File

Agent:

THE COLINAS GROUP INC 515 N. VIRGINIA AVENUE

Winter Park, FL 32789

William Korr. Ostoliczan

Omatrias D. Long, YES CHARMAN

Joff K. Jonnings, accretain

Duane Ottenstreer, SERASURER

DATE ISSUED: November 15, 2000

PERMIT NO. 8348

PROJECT NAME: BEAR LAKE

A PERMIT AUTHORIZING:

The District authorizes, as limited by the attached permit conditions, the use of 28.9 million gallons per year of ground water from the Floridan aguifer for public supply for an estimated population of 676

LOCATION:

Site: BEAR LAKE

Seminole County

Section(s):

18

Township(s):

218

Range(s):

29E

ISSUED TO:

Utilities Inc of Florida 200 Weathersfield Ave. Altamonte Springs, FL 32714

Permittee agrees to hold and save the St. Johns River Water Management District and its successors harmless from any and all damages, claims, or liabilities which may arise from permit issuance. Said application, including all maps and specifications attached thereto, is by reference made a part hereof.

This permit does not convey to permittee any property rights nor any rights of privileges other than those specified herein, nor relieve the permittee from complying with any law, regulation or requirement affecting the rights of other bodies or agencies. All structures and works installed by permittee hereunder shall remain the property of the permittee.

This permit may be revoked, modified or transferred at any time pursuant to the appropriate provisions of Chapter 373, Florida Statutes and 40C-1, Florida Administrative Code.

PERMIT IS CONDITIONED UPON:

See conditions on attached "Exhibit A", dated. November 15, 2000.

AUTHORIZED BY:

St. Johns River Water Management District Department of Resource Management

Dwight T Jenkins **Division Director**

"EXHIBIT A"

CONDITIONS FOR ISSUANCE OF PERMIT NUMBER 8348 UTILITIES INC OF FLORIDA DATED NOVEMBER 15, 2000

- District Authorized staff, upon proper identification, will have permission to enter, inspect and observe permitted and related facilities in order to determine compliance with the approved plans, specifications and conditions of this permit.
- 2. Nothing in this permit should be construed to limit the authority of the St. Johns River Water Management District to declare a water shortage and issue orders pursuant to Section 373.175, Florida Statutes, or to formulate a plan for implementation during periods of water shortage, pursuant to Section 373.246, Florida Statutes. In the event a water shortage, is declared by the District Governing Board, the permittee must adhere to the water shortage restriction as specified by the District, even though the specified water shortage restrictions may be inconsistent with the terms and conditions of this permit.
- 3. Prior to the construction, modification, or abandonment of a well, the permittee must obtain a Water Well Construction Permit from the St. Johns River Water Management District, or the appropriate local government pursuant to Chapter 40C-3, Florida Administrative Code. Construction, modification, or abandonment of a well will require modification of the consumptive use permit when such construction, modification or abandonment is other than that specified and described on the consumptive use permit application form.
- 4. Leaking or inoperative well casings, valves, or controls must be repaired or replaced as required to eliminate the leak or make the system fully operational.
- 5. Legal uses of water existing at the time of the permit application may not be interfered with by the consumptive use. If unanticipated interference occurs, the District may revoke the permit in whole or in part to curtail or abate the interference unless the permittee mitigates for the interference. In those cases where other permit holders are identified by the District as also contributing to the interference, the permittee may choose to mitigate in a cooperative effort with these other permittees. The permittee must submit a mitigation plan to the District for approval prior to implementing such mitigation.
- 6. Off-site land uses existing at the time of permit application may not be significantly adversely impacted as a result of the consumptive use. If unanticipated significant adverse impacts occur, the District shall revoke the permit in whole or in part to curtail or abate the adverse impacts, unless the impacts can be mitigated by the

permittee,

- 7. The District must be notified, in writing, within 30 days of any sale, conveyance, or other transfer of a well or facility from which the permitted consumptive use is made or within 30 days of any transfer of ownership or control of the real property at which the permitted consumptive use is located. All transfers of ownership or transfers of permits are subject to the provisions of section 40C-1.612, Florida Administrative Code.
- 8. A District-issued identification tag shall be prominently displayed at each withdrawal site by permanently affixing such tag to the pump, headgate, valve or other withdrawal facility as provided by Section 40C-2.401, Florida Administrative Code. Permittee shall notify the District in the event that a replacement tag is needed.
- 9. If the permittee does not serve a new projected demand located within the service area upon which the annual allocation was calculated, the annual allocation will be subject to modification.
- 10. The permittee must ensure that all service connections are metered.
- 11. Landscape irrigation is prohibited between the hours of 10:00 a.m. and 4:00 p.m., except as follows:
 - a) Irrigation using a micro-irrigation system is allowed anytime.
 - (b) The use of reclaimed water for irrigation is allowed anytime, provided appropriate signs are placed on the property to inform the general public and District enforcement personnel of such use. Such signs must be in accordance with local restrictions.
 - (c) Irrigation of, or in preparation for planting, new landscape is allowed any time of day for one 30 day period provided irrigation is limited to the amount necessary for plant establishment.
 - (d) Watering in of chemicals, including insecticides, pesticides, fertilizers, fungicides, and herbicides when required by law, the manufacturer, or best management practices is allowed anytime within 24 hours of application.
 - (e) Irrigation systems may be operated anytime for maintenance and repair purposes not to exceed ten minutes per hour per zone.
- 12. All submittals made to demonstrate compliance with this permit must include the

permit number 8348 plainly labeled on the submittals.

- 13. This permit will expire on November 15, 2020.
- 14. Maximum annual ground water withdrawals must not exceed 28.9 million gallons.
- 15. The permittee must conduct an annual water audit within 30 days of the anniversary date of issuance of this permit. If the water audit shows that the system losses exceed 10%, a leak detection and repair program must be implemented.
- 16. The permittee must assure that all service connections are metered.
- 17. The permittee must implement the Water Conservation Plan submitted to the District on August 18, 2000, in accordance with the schedule contained therein.
- 18. Well no. 1 must continue to be monitored with a totalizing flowmeter. This meter must maintain 95% accuracy, be verifiable and be installed according to the manufacturer's specifications.
- 19. Total withdrawals from well no. 1 must be recorded continuously, totaled monthly, and reported to the District at least every six months from the initiation of the monitoring using Form No. EN-50. The reporting dates each year will be as follows for the duration of the permit:

Reporting Period

Report Due Date

January - June

July 31

July - December

January 31

- 20. The permittee must maintain all flowmeters. In case of failure or breakdown of any meter, the District must be notified in writing within 5 days of its discovery. A defective meter must be repaired or replaced within 30 days of its discovery.
- 21. The permittee must have all flowmeters checked for accuracy at least once every 3 years within 30 days of the anniversary date of permit issuance, and recalibrated if the difference between the actual flow and the meter reading is

greater than 5%. District Form No. EN-51 must be submitted to the District within 10 days of the inspection/calibration.

- 22. The lowest quality water source, such as reclaimed water or surface/storm water, must be used as irrigation water when deemed feasible pursuant to District rules and applicable state law.
- 23. The permittee shall submit, to the District, a compliance report pursuant to subsection 373.236(3), F.S., every 5 years during the term of the permit. The permittee shall submit the report by January 31 of the required year. The report shall contain sufficient information to demonstrate that the permittee's use of water will continue, for the remaining duration of the permit, to meet the conditions for permit issuance set forth in the District rules that existed at the time the permit was issued for 20 years by the District. At a minimum, the compliance report must:
 - (a) meet the submittal requirements of section 4.2 of the Applicant's Handbook: Consumptive Uses of Water, February 8, 1999; and(b) supply all of the information specifically required by the compliance report condition(s) on the permit.

- 1. A person whose substantial interests are or may be determined has the right to request an administrative hearing by filing a written petition with the St. Johns River Water Management District (District), or may choose to pursue mediation as an alternative remedy under Sections 120.569 and 120.573, Florida Statutes, before the deadline for filing a petition. Choosing mediation will not adversely affect the rights to a hearing if mediation does not result in a settlement. The procedures for pursuing mediation are set forth in Sections120.569 and 120.57, Florida Statutes, and Rules 28-106.111 and 28-106.401-.405, Florida Administrative Code. Pursuant to Chapter 28-106 and Rule 40C-1.1007, Florida Administrative Code, the petition must be filed at the office of the District Clerk at District Headquarters, P. O. Box 1429, Palatka, Florida 32178-1429 (4049 Reid St., Palatka, FL 32177) within twenty-six (26) days of the District depositing notice of District decision in the mail (for those persons to whom the District mails actual notice) or within twenty-one (21) days of newspaper publication of the notice of District decision (for those persons to whom the District does not mail actual notice). A petition must comply with Chapter 28-106, Florida Administrative Code.
- 2. If the Governing Board takes action which substantially differs from the notice of District decision, a person whose substantial interests are or may be determined has the right to request an administrative hearing or may choose to pursue mediation as an alternative remedy as described above. Pursuant to District Rule 40C-1.1007, Florida Administrative Code, the petition must be filed at the office of the District Clerk at the address described above, within twenty-six (26) days of the District depositing notice of final District decision in the mail (for those persons to whom the District mails actual notice) or within twenty-one (21) days of newspaper publication of the notice of its final agency action (for those persons to whom the District does not mail actual notice).
 Such a petition must comply with Rule Chapter 28-106, Florida Administrative Code.
- 3. A substantially interested person has the right to a formal administrative hearing pursuant to Section 120.569 and 120.57(1), Florida Statutes, where there is a dispute between the District and the party regarding an issue of material fact. A petition for formal hearing must comply with the requirements set forth in Rule 28-106.201, Florida Administrative Code.
- 4. A substantially interested person has the right to an informal hearing pursuant to Sections 120.569 and 120.57(2), Florida Statutes, where no material facts are in dispute. A petition for an informal hearing must comply with the requirements set forth in Rule 28-106.301, Florida Administrative Code.
- A petition for an administrative hearing is deemed filed upon delivery of the petition to the District Clerk at the District headquarters in Palatka, Florida.
- Failure to file a petition for an administrative hearing, within the requisite time frame shall constitute a waiver of the right to an administrative hearing (Section 28-106.111, Florida Administrative Code).
- The right to an administrative hearing and the relevant procedures to be followed are governed by Chapter 120, Florida Statutes, and Chapter 28-106, Florida Administrative Code and Section 40C-1.1007, Florida Administrative Code.

C R Y S T A L

L A K E



pile in-last

Kirby B. Green III, Ovector . David W. Fisk, Assistant Executive Ovector

4049 Reid Street • P.O. Box 1429 • Palatka, FL 32178-1429 • (386) 329-4500 On the Internet at floridaswater.com.

May 4, 2010

Utilities Inc of Florida 200 Weathersfield Ave Altamonte Springs, FL 32714

SUBJECT:

Consumptive Use Permit Number 8351

5 Year Compliance Report

Crystal Lake

Dear Sir/Madam:

The St. Johns River Water Management District has completed its review of the 5 year compliance report submitted by you. Based on the review the District has made no change to your existing permit.

Enclosed is a copy of the memo describing the review and a copy of your permit.

Please be advised that the period of time within which a third party may request and administrative hearing on this compliance report may not have expired. A potential petitioner has twenty-six(26) days from the date on which the actual notice is deposited in the mail, or twenty-one(21) days from publication of this notice when actual notice is provided, within which to file a petition for an administrative hearing pursuant to Sections 120,569 and 120,57, Florida Statutes.

Sincerely.

Robert Breslay

Robert Presley, Director Division of Regulatory Information Management

Enclosures: Memo, Permit, Conditions for Issuance

cc: District Permit File

COVERNING BOARD -

PERMIT NO. 8351

ORIGINAL PERMIT ISSUED: November 15, 2000 Compliance Report Permit Date: April 29, 2010

PROJECT NAME: Crystal Lake

A PERMIT AUTHORIZING:

This is a 5-year Compliance Report review. The District issued a permit on November 15, 2000, for the use of 20.19 million gallons per year or 0.055 million gallons per day of groundwater for public supply use. The current permit expires on November 15, 2020. The District authorizes the continued use, as limited by the attached permit conditions, of 18.83 million gallons per year or 0.516 million gallons per day of ground water from the Floridan aquifer to provide household, water utility and fire protection type uses to an estimated 453 residents.

LOCATION:

Site: Crystal Lake

Seminole County

Section(s):

Township(s):

208

Range(s):

30E

ISSUED TO:

Utilities Inc of Florida 200 Weathersfield Ave Altamonte Springs, FL 32714

Permittee agrees to hold and save the St. Johns River Water Management District and its successors harmless from any and all damages, claims, or liabilities which may arise from permit issuance. Said application, including all maps and specifications attached thereto, is by reference made a part hereof.

This permit does not convey to permittee any property rights nor any rights of privileges other than those specified herein, nor relieve the permittee from complying with any law, regulation or requirement affecting the rights of other bodies or agencies. All structures and works installed by permittee hereunder shall remain the property of the permittee.

This permit may be revoked, modified or transferred at any time pursuant to the appropriate provisions of Chapter 373, Florida Statutes and 40C-1, Florida Administrative Code.

PERMIT IS CONDITIONED UPON:

See conditions on attached "Exhibit A", dated April 29, 2010

AUTHORIZED BY:

St. Johns River Water Management District Department of Resource Management

Catherine Walker, PE MBA **Division Director**

"EXHIBIT A" CONDITIONS FOR ISSUANCE OF PERMIT NUMBER 8351 UTILITIES INC OF FLORIDA DATED APRIL 29, 2010

- 1. District authorized staff, upon proper identification, will have permission to enter, inspect, and observe permitted and related facilities in order to determine compliance with the approved plans, specifications, and conditions of this permit.
- 2. Nothing in this permit should be construed to limit the authority of the St. Johns River Water Management District to declare a water shortage and issue orders pursuant to Section 373.175, Florida Statutes, or to formulate a plan for implementation during periods of water shortage, pursuant to Section 373.246, Florida Statutes. In the event a water shortage is declared by the District Governing Board, the permittee must adhere to the water shortage restrictions as specified by the District, even though the specified water shortage restrictions may be inconsistent with the terms and conditions of this permit.
- 3. Prior to the construction, modification, or abandonment of a well, the permittee must obtain a Water Well Construction Permit from the St. Johns River Water Management District, or the appropriate local government pursuant to Chapter 40C-3, Florida Administrative Code. Construction, modification, or abandonment of a well will require modification of the consumptive use permit when such construction, modification, or abandonment is other than that specified and described on the consumptive use permit application form.
- 4. Leaking or inoperative well casings, valves, or controls must be repaired or replaced as required to eliminate the leak or make the system fully operational.
- 5. The permittee's use of water as authorized by this permit shall not cause an interference with an existing legal use of water as defined in District rules. If interference occurs, the District may revoke the permit in whole or in part to abate the adverse impact unless otherwise mitigated by the permittee. In those cases where other permit holders are identified by the District as also contributing to the interference, the permittee may choose to mitigate in a cooperative effort with these other permittees. The permittee shall submit a mitigation plan to the District, and obtain District approval, prior to implementing any mitigation.
- 6. Off-site land uses existing at the time of permit application may not be significantly adversely impacted as a result of the consumptive use. If unanticipated significant adverse impacts occur, the District shall revoke the permit in whole or in part to curtail or abate the adverse impacts, unless the impacts can be mitigated by the permittee.
- 7. The District must be notified, in writing, within 30 days of any sale, conveyance, or other transfer of a well or facility from which the permitted consumptive use is made or with in 30 days of any transfer of ownership or control of the real property at which the permitted consumptive use is located. All transfers of ownership or transfers of permits are subject to the provisions of section 40C-1.612.
- 8. A District issued identification tag shall be prominently displayed at each withdrawal site by permanently affixing such tag to the pump, headgate, valve, or other withdrawal facility as provided by Section 40C-2.401, Florida Administrative Code. Permittee shall notify the District in the event that a replacement tag is needed.

- If the permittee does not serve a new projected demand located within the service area upon which the annual allocation was calculated, the annual allocation will be subject to modification by the District.
- 10. The permittee shall meter all service connections.
- 11. Landscape irrigation is prohibited between the hours of 10:00 a.m. and 4:00 p.m., except as follows:
 - a) Irrigation using a micro-spray, micro-jet, drip or bubbler irrigation system is allowed anytime.
 - b) The use of water for irrigation from a reclaimed water system is allowed anytime.
 - c) The use of recycled water from wet detention treatment ponds for irrigation is allowed anytime provided the ponds are not augmented from any ground or off-site surface water or public supply sources.
 - d) Irrigation is allowed at any time of day of day for one 30-day period following new planting.
 - e) Watering in of chemicals, including insecticides, pesticides, fertilizers, fungicides and herbicides when required by law, the manufacturers, or best management practices within 24 hours of application.
 - f) Irrigation systems may be operated any time of day for maintenance and repair purposes not to exceed 20 minutes per hour per irrigation zone.
 - g) Irrigation using a hand-held hose equipped with an automatic shut-off nozzle is allowed anytime.
 - h) Discharge of water from a water-to-air air conditioning unit or other water dependent cooling system is not limited.
- 12. All submittals made to demonstrate compliance with this permit must include the permit number 8351 plainly labeled on the submittals.
- 13. This permit will expire on November 15, 2020.
- 14. Maximum annual ground water withdrawals must not exceed 18.8340 million gallons.
- 15. The permittee must conduct an annual water audit within 30 days of the anniversary date of issuance of this permit. If the water audit shows that the system losses exceed 10%, a leak detection and repair program must be implemented.
- 16. The permittee must assure that all service connections continue to be metered.
- 17. The permittee must implement the Water Conservation Plan submitted to the District on January 29, 2010, in accordance with the schedule contained therein.
- 18. Well no. 1 must continue to be monitored with a totalizing flowmeter. This meter must maintain 95% accuracy, be verifiable and be installed according to the manufacturer's specifications.
- 19. Total withdrawals from well no. 1 must be recorded continuously, totaled monthly, and reported to the District at least every six months from the initiation of the monitoring using Form No. EN-50. The reporting dates each year will be as follows for the duration of the permit:

Reporting Period January - June July - December Report Due Date July 31 January 31

- 20. The permittee must maintain all flowmeters. In case of failure or breakdown of any meter, the District must be notified in writing within 5 days of its discovery. A defective meter must be repaired or replaced within 30 days of its discovery.
- 21. The permittee must have all flowmeters checked for accuracy at least once every 3 years within 30 days of the anniversary date of permit issuance, and recalibrated if the difference between the actual flow and the meter reading is greater than 5%. District Form No. EN-51 must be submitted to the District within 10 days of the inspection/calibration.
- 22. The lowest quality water source, such as reclaimed water or surface/storm water, must be used as irrigation water when deemed feasible pursuant to District rules and applicable state law.
- 23. The permittee shall submit, to the District, a compliance report pursuant to subsection 373.236(3), F.S., every 5 years during the term of the permit. The permittee shall submit the report by January 31 of the required year. The report shall contain sufficient information to demonstrate that the permittee's use of water will continue, for the remaining duration of the permit, to meet the conditions for permit issuance set forth in the District rules that existed at the time the permit was issued for 20 years by the District. At a minimum, the compliance report must: (a) meet the submittal requirements of section 4.2 of the Applicant's Handbook: Consumptive Uses of Water, February 8, 1999; and (b) supply all of the information specifically required by the compliance report condition(s) on the permit.

- 1. A person whose substantial interests are or may be affected has the right to request an administrative hearing by filing a written petition with the St. Johns River Water Management District (District). Pursuant to Chapter 28-106 and Rule 40C-1.1007. Florida Administrative Code, the petition must be filed (received) either by delivery at the office of the District Clerk at District Headquarters, P. O. Box 1429, Palatka Florida 32178-1429 (4049 Reid St., Palatka, FL 32177) or by e-mail with the District Clerk at Clerk@sirwmd.com, within twenty-six (26) days of the District depositing the notice of intended District decision in the mail (for those persons to whom the District mails actual notice), within twenty-one (21) days of the District emailing the notice of intended District decision (for those persons to whom the District emails actual notice), or within twentyone (21) days of newspaper publication of the notice of intended District decision (for those persons to whom the District does not mail or email actual notice). A petition must comply with Sections 120.54(5)(b)4, and 120.569(2)(c), Florida Statutes, and Chapter 28-106, Florida Administrative Code. The District will not accept a petition sent by facsimile (fax), as explained in paragraph no. 5 below. Mediation pursuant to Section 120.573, Florida Statutes, is not available.
- 2. If the District takes action that substantially differs from the notice of intended District decision, a person whose substantial interests are or may be affected has the right to request an administrative hearing by filing a written petition with the District, but this request for administrative hearing shall only address the substantial deviation. Pursuant to Chapter 28-106 and Rule 40C-1.1007, Florida Administrative Code, the petition must be filed (received) at the office of the District Clerk at the mail/street address or email address described in paragraph no. 1 above, within twenty-six (26) days of the District depositing notice of final District decision in the mail (for those persons to whom the District mails actual notice), within twenty-one (21) days of the District emails actual notice), or within twenty-one (21) days of newspaper publication of the notice of final District decision (for those persons to whom the District does not mail or email actual notice). A petition must comply with Sections 120.54(5)(b)4, and 120.569(2)(c), Florida Statutes, and Chapter 28-106, Florida Administrative Code, Mediation pursuant to Section 120.573, Florida Statutes, is not available.
- 3. A person whose substantial interests are or may be affected has the right to a formal administrative hearing pursuant to Sections 120.569 and 120.57(1), Florida Statutes, where there is a dispute between the District and the party regarding an issue of material fact. A petition for formal hearing must also comply with the requirements set forth in Rule 28-106.201, Florida Administrative Code.
- 4. A person whose substantial interests are or may be affected has the right to an informal administrative hearing pursuant to Sections 120.569 and 120.57(2), Florida Statutes, where no material facts are in dispute. A petition for an informal hearing must also comply with the requirements set forth in Rule 28-106.301, Florida Administrative Code.
- 5. A petition for an administrative hearing is deemed filed upon receipt of the complete petition by the District Clerk at the District Headquarters in Palatka, Florida during the District's regular business hours. The District's regular business hours are 8:00 a.m. 5:00 p.m., excluding weekends and District holidays. Petitions received by the District Clerk after the District's regular business hours shall be deemed filed as of 8:00 a.m. on the District's next regular business day. The District's acceptance of petitions filed by e-mail is subject to certain conditions set forth in the District's Statement of Agency Organization and Operation (issued pursuant to Rule 28-101.001, Florida Administrative)

Code), which is available for viewing at <u>floridaswater.com</u>. These conditions include, but are not limited to, the petition being in the form of a PDF or TIFF file and being capable of being stored and printed by the District. Further, pursuant to the District's Statement of Agency Organization and Operation, attempting to file a petition by facsimile is prohibited and shall not constitute filing.

- 6. Failure to file a petition for an administrative hearing within the requisite time frame shall constitute a waiver of the right to an administrative hearing. (Rule 28-106.111, Florida Administrative Code).
- 7. The right to an administrative hearing and the relevant procedures to be followed are governed by Chapter 120, Florida Statutes, Chapter 28-106, Florida Administrative Code, and Rule 40C-1.1007, Florida Administrative Code. Because the administrative hearing process is designed to formulate final agency action, the filing of a petition means the District's final action may be different from the position taken by it in this notice. A person whose substantial interests are or may be affected by the District's final action has the right to become a party to the proceeding, in accordance with the requirements set forth above.
- 8. Pursuant to Section 120.68, Florida Statutes, a party to the proceeding before the District who is adversely affected by final District action may seek review of the action in the District Court of Appeal by filing a notice of appeal pursuant to Rules 9.110 and 9.190, Florida Rules of Appellate Procedure, within 30 days of the rendering of the final District action.
- 9. A District action is considered rendered, as referred to in paragraph no. 8 above, after it is signed on behalf of the District, and is filed by the District Clerk.
- 10. Failure to observe the relevant time frames for filing a petition for judicial review as described in paragraph no. 8 above will result in waiver of that right to review.

NOR.DOC.001 Revised 7/27/09

Certificate of Service

I HEREBY CERTIFY that a copy of the foregoing Notice of Rights has been sent by U.S. Mail to:

Utilities Inc of Florida 200 Weathersfield Ave Altamonte Springs, FL 32714

At 4:00 p.m. this (day of May, 2010.

Robert Bresley

Division of Regulatory Information Management Robert Presley, Director

St. Johns River Water Management District Post Office Box 1429 Palatka, FL 32178-1429 (386) 329-4570

Permit Number: 8351





375

750 ___Feet

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Created February 8, 2010 by Jen Pansh Crystal lake 8351-4 Seminole County

2009 Digital Ortho Quadrangle

The St. Johns River Minute
Libb againers District prepares
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resy not be surable for other
purposes. This information is
provided as is. Further
documentation of this data can be
obtained by contacting;
12. Johns River Matter
Nanagement Estrict,
Regulatory Information
Advangement, P.O. 90x 1-129,
A

J A N S E N



4049 Reid Street • P.O. Box 1429 • Palatka, FL 32178-1429 • (386) 329-4500 On the Internet at www.sirwmd.com.

August 29, 2006

Utilities Inc of Florida 200 Weathersfield Ave Altamonte Springs, FL 32714

Consumptive Use Permit Number 8347

Jansen

Dear Sir/Madam:

Enclosed is your permit as authorized by the St. Johns River Water Management District on August 29, 2006.

Please be advised that the period of time within which a third party may request an administrative hearing on this permit may not have expired by the date of issuance. A potential petitioner has twenty-six (26) days from the date on which the actual notice is deposited in the mail, or twenty-one (21) days from publication of this notice when actual notice is not provided, within which to file a petition for an administrative hearing pursuant to Sections 120.569 and 120.57, Florida Statutes. Receipt of such a petition by the District may result in this permit becoming null and void.

Permit issuance does not relieve you from the responsibility of obtaining permits from any federal, state and/or local agencies asserting concurrent jurisdiction over this work.

The enclosed permit is a legal document and should be kept with your other important records. Please read the permit and conditions carefully since the referenced conditions may require submittal of additional information. All information submitted as compliance with permit conditions must be submitted to the nearest District Service Center and should include the above referenced permit number.

Sincerely,

Gloria Lewis, Director

Bleva Candenie

Permit Data Services Division

Enclosures: Permit, Conditions for Issuance, Compliance Forms, Map, Well Tags

cc: District Permit File

PERMIT NO. 8347

PROJECT NAME: Jansen

DATE ISSUED: August 29, 2006

A PERMIT AUTHORIZING:

The District authorizes, as limited by the attached permit conditions, the use of up to 28.88 million gallons per year of ground water from the Floridan aquifer for household use for an estimated population of 734 people in 10 years.

LOCATION:

Site:

Jansen

Seminole County

Section(s):

19

Township(s):

215

Range(s):

29E

ISSUED TO:

Utilities Inc of Florida 200 Weathersfield Ave Altamonte Springs, FL 32714

Permittee agrees to hold and save the St. Johns River Water Management District and its successors harmless from any and all damages, claims, or liabilities which may arise from permit issuance. Said application, including all maps and specifications attached thereto, is by reference made a part hereof.

This permit does not convey to permittee any property rights nor any rights of privileges other than those specified herein, nor relieve the permittee from complying with any law, regulation or requirement affecting the rights of other bodies or agencies. All structures and works installed by permittee hereunder shall remain the property of the permittee.

This permit may be revoked, modified or transferred at any time pursuant to the appropriate provisions of Chapter 373, Florida Statutes and 40C-1, Florida Administrative Code.

PERMIT IS CONDITIONED UPON:

See conditions on attached "Exhibit A", dated August 29, 2006

AUTHORIZED BY:

St. Johns River Water Management District Department of Resource Management

By:

Dwight Jenkins Dwision Director

"EXHIBIT A" CONDITIONS FOR ISSUANCE OF PERMIT NUMBER 8347 UTILITIES INC OF FLORIDA DATED AUGUST 29, 2006

- District Authorized staff, upon proper identification, will have permission to enter, inspect
 and observe permitted and related facilities in order to determine compliance with the
 approved plans, specifications and conditions of this permit.
- 2. Nothing in this permit should be construed to limit the authority of the St. Johns River Water Management District to declare a water shortage and issue orders pursuant to Section 373.175, Florida Statutes, or to formulate a plan for implementation during periods of water shortage, pursuant to Section 373.246, Florida Statutes. In the event a water shortage, is declared by the District Governing Board, the permittee must adhere to the water shortage restriction as specified by the District, even though the specified water shortage restrictions may be inconsistent with the terms and conditions of this permit.
- 3. Prior to the construction, modification, or abandonment of a well, the permittee must obtain a Water Well Construction Permit from the St. Johns River Water Management District, or the appropriate local government pursuant to Chapter 40C-3, Florida Administrative Code. Construction, modification, or abandonment of a well will require modification of the consumptive use permit when such construction, modification or abandonment is other than that specified and described on the consumptive use permit application form.
- 4. Leaking or inoperative well casings, valves, or controls must be repaired or replaced as required to eliminate the leak or make the system fully operational.
- 5. Legal uses of water existing at the time of the permit application may not be interfered with by the consumptive use. If unanticipated interference occurs, the District may revoke the permit in whole or in part to curtail or abate the interference unless the permittee mitigates for the interference. In those cases where other permit holders are identified by the District as also contributing to the interference, the permittee may choose to mitigate in a cooperative effort with these other permittees. The permittee must submit a mitigation plan to the District for approval prior to implementing such mitigation.
- 6. Off-site land uses existing at the time of permit application may not be significantly adversely impacted as a result of the consumptive use. If unanticipated significant adverse impacts occur, the District shall revoke the permit in whole or in part to curtail or abate the adverse impacts, unless the impacts can be mitigated by the permittee.
- 7. The District must be notified, in writing, within 30 days of any sale, conveyance, or other transfer of a well or facility from which the permitted consumptive use is made or within 30 days of any transfer of ownership or control of the real property at which the permitted consumptive use is located. All transfers of ownership or transfers of permits are subject to the provisions of section 40C-1.612, Florida Administrative Code.
- 8. A District-issued identification tag shall be prominently displayed at each withdrawal site by permanently affixing such tag to the pump, headgate, valve or other withdrawal facility as provided by Section 40C-2.401, Florida Administrative Code. Permittee shall notify the District in the event that a replacement tag is needed.
- All submittals made to demonstrate compliance with this permit must include the CUP number 8347 plainly labeled.
- 10. This permit will expire on June 15, 2016.

11. Maximum annual ground water withdrawals for all uses must not exceed:

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27.74 million gallons in 2006, 27.83 million gallons in 2007, 28.02 million gallons in 2008, 28.06 million gallons in 2009, 28.18 million gallons in 2010, 28.26 million gallons in 2011, 28.45 million gallons in 2012' 28.49 million gallons in 2013, 28.61 million gallons in 2014, 28.69 million gallons in 2015; and 28.88 million gallons in 2016.
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- 12. Wells no. 1 (station ID 15588) and no. 2 (station ID 15589) must continue to be monitored with totalizing flowmeters. These meters must maintain 95% accuracy, be verifiable and be installed according to the manufacturer's specifications.
- 13. Total withdrawals from wells no. 1 (station ID 15588) and no. 2 (station ID 15589) must be recorded continuously, totaled monthly, and reported to the District at least every six months from the initiation of the monitoring using Form No. EN-50. The reporting dates each year will be as follows for the duration of the permit:

Reporting Period	Report Due Date		
January - June	July 31		
July - December	January 31		

- 14. The permittee must maintain all flowmeters. In case of failure or breakdown of any meter, the District must be notified in writing within 5 days of its discovery. A defective meter must be repaired or replaced within 30 days of its discovery.
- 15. The permittee must have all flowmeters checked for accuracy at least once every 3 years within 30 days of the anniversary date of permit issuance, and recalibrated if the difference between the actual flow and the meter reading is greater than 5%. District Form No. EN-51 must be submitted to the District within 10 days of the inspection/calibration.
- 16. The permittee must assure that all service connections continue to be metered.
- 17. Within 30 days of the anniversary date of issuance of this permit, the permittee must submit an annual water audit to the District. The audit must cover a period of at least one calendar year, and must identify all system losses (water utility) and all sources of unaccounted for water.
- 18. The permittee must implement the Water Conservation Plan submitted to the District on November 15, 2005, in accordance with the schedule contained therein.
- 19. The lowest quality water source, such as reclaimed water or surface/storm water, must be used as irrigation water when deemed feasible pursuant to District rules and applicable state law.

- 1. A person whose substantial interests are or may be affected has the right to request an administrative hearing by filing a written petition with the St. Johns River Water Management District (District). Pursuant to Chapter 28-106 and Rule 40C-1.1007. Florida Administrative Code, the petition must be filed (received) either by delivery at the office of the District Clerk at District Headquarters, P. O. Box 1429, Palatka Florida 32178-1429 (4049 Reid St., Palatka, FL 32177) or by e-mail with the District Clerk at Clerk@sjrwmd.com, within twenty-six (26) days of the District depositing notice of District decision in the mail (for those persons to whom the District mails actual notice), within twenty-one (21) days of the District emailing notice of District decision (for those persons to whom the District emails actual notice), or within twenty-one (21) days of newspaper publication of the notice of District decision (for those persons to whom the District does not mail or email actual notice). A petition must comply with Sections 120.54(5)(b)4. and 120.569(2)(c), Florida Statutes, and Chapter 28-106, Florida Administrative Code. The District will not accept a petition sent by facsimile (fax), as explained in paragraph no. 5 below. Mediation pursuant to Section 120,573, Florida Statutes, is not available.
- 2. If the Governing Board takes action that substantially differs from the notice of District decision, a person whose substantial interests are or may be affected has the right to request an administrative hearing by filing a written petition with the District, but this request for administrative hearing shall only address the substantial deviation. Pursuant to Chapter 28-106 and Rule 40C-1.1007, Florida Administrative Code, the petition must be filed (received) at the office of the District Clerk at the mail/street address or email address described in paragraph no. 1 above, within twenty-six (26) days of the District depositing notice of final District decision in the mail (for those persons to whom the District mails actual notice), within twenty-one (21) days of the District emails actual notice), or within twenty-one (21) days of newspaper publication of the notice of final District decision (for those persons to whom the District does not mail or email actual notice). A petition must comply with Sections 120.54(5)(b)4, and 120.569(2)(c), Florida Statutes, and Chapter 28-106, Florida Administrative Code. Mediation pursuant to Section 120.573, Florida Statutes, is not available.
- 3. A person whose substantial interests are or may be affected has the right to a formal administrative hearing pursuant to Sections 120.569 and 120.57(1), Florida Statutes, where there is a dispute between the District and the party regarding an issue of material fact. A petition for formal hearing must also comply with the requirements set forth in Rule 28-106.201. Florida Administrative Code.
- 4. A person whose substantial interests are or may be affected has the right to an informal administrative hearing pursuant to Sections 120.569 and 120.57(2), Florida Statutes, where no material facts are in dispute. A petition for an informal hearing must also comply with the requirements set forth in Rule 28-106.301, Florida Administrative Code.

- 5. A petition for an administrative hearing is deemed filed upon receipt of the complete petition by the District Clerk at the District Headquarters in Palatka, Florida. Petitions received by the District Clerk after 5:00 p.m., or on a Saturday, Sunday, or legal holiday, shall be deemed filed as of 8:00 a.m. on the next regular District business day. The District's acceptance of petitions filed by e-mail is subject to certain conditions set forth in the District's Statement of Agency Organization and Operation (issued pursuant to Rule 28-101.001, Florida Administrative Code), which is available for viewing at www.sirwmd.com. These conditions include, but are not limited to, the petition being in the form of a PDF file and being capable of being stored and printed by the District. Further, pursuant to the District's Statement of Agency Organization and Operation, attempting to file a petition by facsimile is prohibited and shall not constitute filing.
- Failure to file a petition for an administrative hearing within the requisite time frame shall constitute a waiver of the right to an administrative hearing. (Rule 28-106.111, Florida Administrative Code).
- 7. The right to an administrative hearing and the relevant procedures to be followed are governed by Chapter 120, Florida Statutes, Chapter 28-106, Florida Administrative Code, and Rule 40C-1.1007, Florida Administrative Code. Because the administrative hearing process is designed to formulate final agency action, the filing of a petition means the District's final action may be different from the position taken by it in this notice. A person whose substantial interests are or may be affected by the District's final action has the right to become a party to the proceeding, in accordance with the requirements set forth above.
- 8. A person with a legal or equitable interest in real property who believes that a District permitting action is unreasonable or will unfairly burden the use of their property, has the right to, within 30 days of receipt of the notice of District decision regarding a permit application, apply for a special magistrate proceeding under Section 70.51, Florida Statutes, by filing a written request for relief at the Office of the District Clerk located at District Headquarters, P. O. Box 1429, Palatka, FL 32178-1429 (4049 Reid St., Palatka, FL 32177). A request for relief must contain the information listed in Subsection 70.51(6), Florida Statutes. Requests for relief received by the District Clerk after 5:00 p.m., or on a Saturday, Sunday, or legal holiday, shall be deemed filed as of 8:00 a.m. on the next regular District business day.
- A timely filed request for relief under Section 70.51, Florida Statutes, tolls the time to request an administrative hearing under paragraph nos. 1 or 2 above. (Paragraph 70.51(10)(b), Florida Statutes). However, the filing of a request for an administrative hearing under paragraph nos. 1 or 2 above waives the right to a special magistrate proceeding. (Subsection 70.51(10)(b), Florida Statutes).
- 10. Failure to file a request for relief within the requisite time frame shall constitute a waiver of the right to a special magistrate proceeding. (Subsection 70.51(3), Florida Statutes).

- 11. Any person whose substantial interests are or may be affected who claims that final action of the District constitutes an unconstitutional taking of property without just compensation may seek review of the action in circuit court pursuant to Section 373.617. Florida Statutes, and the Florida Rules of Civil Procedures, by filing an action in circuit court within 90 days of rendering of the final District action, (Section 373.617, Florida Statutes).
- 12. Pursuant to Section 120.68, Florida Statutes, a party to the proceeding before the District who is adversely affected by final District action may seek review of the action in the District Court of Appeal by filing a notice of appeal pursuant to Rules 9.110 and 9.190, Florida Rules of Appellate Procedure, within 30 days of the rendering of the final District action.
- 13. A party to the proceeding before the District who claims that a District order is inconsistent with the provisions and purposes of Chapter 373, Florida Statutes, may seek review of the order pursuant to Section 373.114, Florida Statutes, by the Florida Land and Water Adjudicatory Commission, by filing a request for review with the Commission and serving a copy on the Florida Department of Environmental Protection and any person named in the order within 20 days of the rendering of the District order.
- 14. A District action is considered rendered, as referred to in paragraph nos. 11, 12, and 13 above, after it is signed on behalf of the District, and is filed by the District Clerk.
- 15. Failure to observe the relevant time frames for filing a petition for judicial review as described in paragraph nos. 11 and 12 above, or for Commission review as described in paragraph no. 13 above, will result in waiver of that right to review.

Certificate of Service

I HEREBY CERTIFY that a copy of the foregoing Notice of Rights has been sent by U.S. Mail to:

Utilities Inc of Florida 200 Weathersfield Ave Altamonte Springs, FL 32714

At 4:00 p.m. this 29th day of August, 2006.

Blavia grandenii

Division of Permit Data Services Gloria Lewis, Director

St. Johns River Water Management District Post Office Box 1429 Palatka, FL 32178-1429 (386) 329-4152

Permit Number: 8347

FLOW METER WATER CALIBRATION RECORD - EN51 ST. JOHNS RIVER WATER MANAGEMENT DISTRICT Post Office Box 1429 Palatka, Florida 32178-1429

Consumptive Use Permit Number: 8347 Permittee Name: Utilities Inc of Florida Date of Permit Issuance: August 29, 2006 Station Name: 1 Pump Capacity: 200 GPM Serial Number on Meter: Meter Model: Discharge Pipe Diameter: Date of Last Meter Calibration: ____/___/ Date of This Calibration: Name of Person Performing Calibration: **ethod or Equipment Used for Calibration: Initial Meter Reading at Start of Calibration: Final Meter Reading at End of Calibration: Readings on Equipment Used for Calibration: End:_____ Start: (Attach Formulas Used to Make Calculations) Percent of Error Between Meter Reading and Calibration Equipment: ______% Name of Person Completing Form (Please Print): Company Name: Address: City/State/Zip:

Please Retain a Copy for Your Records

aytime Telephone: (_______-

FLOW METER WATER CALIBRATION RECORD - EN51 ST. JOHNS RIVER WATER MANAGEMENT DISTRICT Post Office Box 1429 Palatka, Florida 32178-1429

Consumptive Use Permit Number: 8347 Permittee Name: Utilities Inc of Florida Date of Permit Issuance: August 29, 2006 Station Name: 2 Pump Capacity: 225 GPM Serial Number on Meter: Meter Model: Discharge Pipe Diameter: Date of Last Meter Calibration: ____/____/ Date of This Calibration: Name of Person Performing Calibration: Method or Equipment Used for Calibration: Initial Meter Reading at Start of Calibration: Final Meter Reading at End of Calibration: Readings on Equipment Used for Calibration: Start: _____ End:_____ (Attach Formulas Used to Make Calculations) Percent of Error Between Meter Reading and Calibration Equipment: _______% Name of Person Completing Form (Please Print): Company Name: Address: City/State/Zip:

Please Retain a Copy for Your Records

aytime Telephone: (______ - _____ -



Map Created: January 03, 2006

L I T L E

W E K I V A



4049 Reid Street • P.O. Box 1429 • Palatka, FL 32178-1429 • (386) 329-4500 On the Internet at floridaswater.com.

August 4, 2010

Utilities Inc of Florida 200 Weathersfield Ave Altamonte Springs, FL 32714

SUBJECT:

Consumptive Use Permit Number 8349

5 Year Compliance Report

Little Wekiya

Dear Sir/Madam:

The St. Johns River Water Management District has completed its review of the 5 year compliance report submitted by you. Based on the review the District has made no change to your existing permit.

Enclosed is a copy of the memo describing the review and a copy of your permit.

Please be advised that the period of time within which a third party may request and administrative hearing on this compliance report may not have expired. A potential petitioner has twenty-six(26) days from the date on which the actual notice is deposited in the mail, or twenty-one(21) days from publication of this notice when actual notice is provided, within which to file a petition for an administrative hearing pursuant to Sections 120.569 and 120.57, Florida Statutes.

Sincerely,

Robert Bresley

Robert Presley, Director Division of Regulatory Information Management

Enclosures: Memo, Permit, Conditions for Issuance

cc: District Permit File

RECEIVED

AUG 1 3 2010

Maryam H. Ghyabi

Couglas C. Bourrague

WERD BEACH

PERMIT NO. <u>8349</u>

ORIGINAL PERMIT ISSUED: November 15, 2000 Compliance Report Permit Date: August 4, 2010

PROJECT NAME: Little Wekiva

A PERMIT AUTHORIZING:

The District authorizes, as limited by the attached permit conditions, the use of 6.25 million gallons per year (0.0171 million gallons per day average) of groundwater for household, essential, water utility and unaccounted for water type uses for public supply to an estimated population of 214 people.

LOCATION:

Site: Little Wekiva

Seminole County

Section(s):

Township(s);

215

Range(s):

29E

ISSUED TO:

Utilities Inc of Florida 200 Weathersfield Ave Altamonte Springs, FL 32714

Permittee agrees to hold and save the St. Johns River Water Management District and its successors harmless from any and all damages, claims, or liabilities which may arise from permit issuance. Said application, including all maps and specifications attached thereto, is by reference made a part hereof.

This permit does not convey to permittee any property rights nor any rights of privileges other than those specified herein, nor relieve the permittee from complying with any law, regulation or requirement affecting the rights of other bodies or agencies. All structures and works installed by permittee hereunder shall remain the property of the permittee.

This permit may be revoked, modified or transferred at any time pursuant to the appropriate provisions of Chapter 373. Florida Statules and 40C-1, Florida Administrative Code.

PERMIT IS CONDITIONED UPON:

See conditions on attached "Exhibit A", dated August 4, 2010

AUTHORIZED BY:

St. Johns River Water Management District Department of Resource Management

By: Victim Curse

Catherine Walker, PE MBA Division Director

"EXHIBIT A" CONDITIONS FOR ISSUANCE OF PERMIT NUMBER 8349 UTILITIES INC OF FLORIDA DATED AUGUST 4, 2010

- District authorized staff, upon proper identification, will have permission to enter, inspect, and observe permitted and related facilities in order to determine compliance with the approved plans, specifications, and conditions of this permit.
- 2. Nothing in this permit should be construed to limit the authority of the St. Johns River Water Management District to declare a water shortage and issue orders pursuant to Section 373.175, Florida Statutes, or to formulate a plan for implementation during periods of water shortage, pursuant to Section 373.246, Florida Statutes. In the event a water shortage is declared by the District Governing Board, the permittee must adhere to the water shortage restrictions as specified by the District, even though the specified water shortage restrictions may be inconsistent with the terms and conditions of this permit.
- 3. Prior to the construction, modification, or abandonment of a well, the permittee must obtain a Water Well Construction Permit from the St. Johns River Water Management District, or the appropriate local government pursuant to Chapter 40C-3, Florida Administrative Code. Construction, modification, or abandonment of a well will require modification of the consumptive use permit when such construction, modification, or abandonment is other than that specified and described on the consumptive use permit application form.
- Leaking or inoperative well casings, valves, or controls must be repaired or replaced as required to eliminate the leak or make the system fully operational.
- 5. Off-site land uses existing at the time of permit application may not be significantly adversely impacted as a result of the consumptive use. If unanticipated significant adverse impacts occur, the District shall revoke the permit in whole or in part to curtail or abate the adverse impacts, unless the impacts can be mitigated by the permittee.
- 6. The District must be notified, in writing, within 30 days of any sale, conveyance, or other transfer of a well or facility from which the permitted consumptive use is made or with in 30 days of any transfer of ownership or control of the real property at which the permitted consumptive use is located. All transfers of ownership or transfers of permits are subject to the provisions of section 40C-1.612.
- 7. A District issued identification tag shall be prominently displayed at each withdrawal site by permanently affixing such tag to the pump, headgate, valve, or other withdrawal facility as provided by Section 40C-2.401, Florida Administrative Code. Permittee shall notify the District in the event that a replacement tag is needed.
- 8. The permittee's use of water as authorized by this permit shall not cause an interference with an existing legal use of water as defined in District rules. If interference occurs, the District may revoke the permit in whole or in part to abate the adverse impact unless otherwise mitigated by the permittee. In those cases where other permit holders are identified by the District as also contributing to the interference, the permittee may choose to mitigate in a cooperative effort with these other permittees. The permittee shall submit a mitigation plan to the District, and obtain District approval, prior to implementing any mitigation.

- If the permittee does not serve a new projected demand located within the service area
 upon which the annual allocation was calculated, the annual allocation will be subject to
 modification by the District.
- 10. Landscape irrigation is prohibited between the hours of 10:00 a.m. and 4:00 p.m., except as follows: a) Irrigation using a micro-spray, micro-jet, drip or bubbler irrigation system is allowed anytime. b) The use of water for irrigation from a reclaimed water system is allowed anytime. c) The use of recycled water from wet detention treatment ponds for irrigation is allowed anytime provided the ponds are not augmented from any ground or off-site surface water or public supply sources, d) Irrigation is allowed at any time of day of day for one 30-day period following new planting. e) Watering in of chemicals, including insecticides, pesticides, fertilizers, fungicides and herbicides when required by law, the manufacturers, or best management practices within 24 hours of application. f) Irrigation systems may be operated any time of day for maintenance and repair purposes not to exceed 20 minutes per hour per irrigation zone. g) Irrigation using a hand-held hose equipped with an automatic shut-off nozzle is allowed anytime. h) Discharge of water from a water-to-air air conditioning unit or other water dependent cooling system is not limited.
- 11. All submittals made to demonstrate compliance with this permit must include the permit number 8349 plainly labeled on the submittals.
- 12. This permit will expire on November 15, 2020.
- 13. Maximum annual ground water withdrawals must not exceed 6.25 million gallons.
- 14. The permittee must assure that all service connections are metered.
- 15. The permittee must implement the generic Water Conservation Plan prepared by Utilities, Inc., of Florida, which was submitted to the District on March 29, 2000 and updated June 8, 2010, in accordance with the schedule contained therein.
- 16. Well no. 1 must continue to be monitored with a totalizing flowmeter. This meter must maintain 95% accuracy, be verifiable and be installed according to the manufacturer's specifications.
- 17. Total withdrawals from well no. 1 must be recorded continuously, totaled monthly, and reported to the District at least every six months from the initiation of the monitoring using Form No. EN-50. The reporting dates each year will be as follows for the duration of the permit: Reporting Period Report Due Date January June July 31 July December January 31.
- 18. The permittee must maintain all flowmeters. In case of failure or breakdown of any meter, the District must be notified in writing within 5 days of its discovery. A defective meter must be repaired or replaced within 30 days of its discovery.
- 19. The permittee must have all flowmeters checked for accuracy at least once every 3 years within 30 days of the anniversary date of permit issuance, and recalibrated if the difference between the actual flow and the meter reading is greater than 5%. District Form No. EN-51 must be submitted to the District within 10 days of the inspection/calibration.
- 20. The lowest quality water source, such as reclaimed water or surface/storm water, must be used as irrigation water when deemed feasible pursuant to District rules and applicable state law.

21. The permittee shall submit, to the District, a compliance report pursuant to subsection 373.236(3), F.S., every 5 years during the term of the permit. The permittee shall submit the report by January 31, 2015. The report shall contain sufficient information to demonstrate that the permittee's use of water will continue, for the remaining duration of the permit, to meet the conditions for permit issuance set forth in the District rules that existed at the time the permit was issued for 20 years by the District. At a minimum, the compliance report must: (a) meet the submittal requirements of section 4.2 of the Applicant's Handbook: Consumptive Uses of Water, February 8, 1999; and (b) supply all of the information specifically required by the compliance report condition(s) on the



Kirby B. Green III, Executive Director • David W. Fisk, Assistant Executive Director

David Dewey, Maitland Service Center Director

601 South Lake Destiny Road, Suite 200 • Maitland, FL 32751 • (407) 659-4800 On the Internet at floridaswater.com.

September 7, 2011

Utilities Inc. of Florida Attn: Mr. Patrick Flynn 200 Weathersfield Avenue Altamonte Springs, FL 32714

Re: Little Wekiva

Permit No. 20-117-8349-4

Item No. 1141173

(Please reference permit and item numbers on all correspondence.)

Dear Mr. Flynn:

Condition 21 of the above referenced Consumptive Use Permit currently requires the submittal of a compliance report on January 31, 2015. In 2010, the Florida Legislature revised Chapter 373.236(4), Florida Statutes, to require the submittal of the compliance reports at 10 years instead of every 5 years for new permits. The District's Governing Board, at the March 2011 Governing Board meeting, directed that this change in submittal requirements for compliance reports also be applied to existing permits.

Therefore, because the permit duration is only 10 years, this letter is to notify you that the Compliance Report outlined in Condition 21 is no longer required. District staff will manually remove this submittal requirement from your compliance submittal tab on the District's e-permitting website.

If you have any questions, please contact Carlos Acosta-Rivera at (407) 659-4825 or via e-mail at cacosta-rivera@sjrwmd.com within 30 days of receipt of this letter to discuss your options.

Sincerely,

Shannon L. Joyce, P.G. Compliance Manager

Cc: DRS; Carlos Costa-Rivera; Nancy Davis

Shamm f. Joyce

GOVERNING BOARD -

Notice Of Rights

- 1. A person whose substantial interests are or may be affected has the right to request an administrative hearing by filing a written petition with the St. Johns River Water Management District (District). Pursuant to Chapter 28-106 and Rule 40C-1.1007, Florida Administrative Code, the petition must be filed (received) either by delivery at the office of the District Clerk at District Headquarters, P. O. Box 1429, Palatka Florida 32178-1429 (4049 Reid St., Palatka, FL 32177) or by e-mail with the District Clerk at Clerk@sirwmd.com, within twenty-six (26) days of the District depositing the notice of intended District decision in the mail (for those persons to whom the District mails actual notice), within twenty-one (21) days of the District emailing the notice of intended District decision (for those persons to whom the District emails actual notice), or within twentyone (21) days of newspaper publication of the notice of intended District decision (for those persons to whom the District does not mail or email actual notice). A petition must comply with Sections 120.54(5)(b)4. and 120.569(2)(c), Florida Statutes, and Chapter 28-106, Florida Administrative Code. The District will not accept a petition sent by facsimile (fax), as explained in paragraph no. 5 below. Mediation pursuant to Section 120.573, Florida Statutes, is not available.
- 2. If the District takes action that substantially differs from the notice of intended District decision, a person whose substantial interests are or may be affected has the right to request an administrative hearing by filing a written petition with the District, but this request for administrative hearing shall only address the substantial deviation. Pursuant to Chapter 28-106 and Rule 40C-1.1007, Florida Administrative Code, the petition must be filed (received) at the office of the District Clerk at the mail/street address or email address described in paragraph no. 1 above, within twenty-six (26) days of the District depositing notice of final District decision in the mail (for those persons to whom the District mails actual notice), within twenty-one (21) days of the District emailing the notice of final District decision (for those persons to whom the District emails actual notice), or within twenty-one (21) days of newspaper publication of the notice of final District decision (for those persons to whom the District does not mail or email actual notice). A petition must comply with Sections 120.54(5)(b)4, and 120.569(2)(c), Florida Statutes, and Chapter 28-106, Florida Administrative Code. Mediation pursuant to Section 120.573, Florida Statutes, is not available.
- 3. A person whose substantial interests are or may be affected has the right to a formal administrative hearing pursuant to Sections 120.569 and 120.57(1), Florida Statutes, where there is a dispute between the District and the party regarding an issue of material fact. A petition for format hearing must also comply with the requirements set forth in Rule 28-106.201, Florida Administrative Code.
- 4. A person whose substantial interests are or may be affected has the right to an informal administrative hearing pursuant to Sections 120.569 and 120.57(2), Florida Statutes, where no material facts are in dispute. A petition for an informal hearing must also comply with the requirements set forth in Rule 28-106.301, Florida Administrative Code.
- 5. A petition for an administrative hearing is deemed filed upon receipt of the complete petition by the District Clerk at the District Headquarters in Palatka, Florida during the District's regular business hours. The District's regular business hours are 8:00 a.m. 5:00 p.m., excluding weekends and District holidays. Petitions received by the District Clerk after the District's regular business hours shall be deemed filed as of 8:00 a.m. on the District's next regular business day. The District's acceptance of petitions filed by e-mail is subject to certain conditions set forth in the District's Statement of Agency Organization and Operation (issued pursuant to Rule 28-101.001, Florida Administrative)

- 7. The right to an administrative hearing and the relevant procedures to be followed are governed by Chapter 120, Florida Statutes, Chapter 28-106, Florida Administrative Code, and Rule 40C-1.1007, Florida Administrative Code. Because the administrative hearing process is designed to formulate final agency action, the filling of a petition means the District's final action may be different from the position taken by it in this notice. A person whose substantial interests are or may be affected by the District's final action has the right to become a party to the proceeding, in accordance with the requirements set forth above.
- 8. Pursuant to Section 120.68, Florida Statutes, a party to the proceeding before the District who is adversely affected by final District action may seek review of the action in the District Court of Appeal by filing a notice of appeal pursuant to Rules 9.110 and 9.190, Florida Rules of Appellate Procedure, within 30 days of the rendering of the final District action.
- A District action is considered rendered, as referred to in paragraph no. 8 above, after it
 is signed on behalf of the District, and is filed by the District Clerk.
- 10. Failure to observe the relevant time frames for filing a petition for judicial review as described in paragraph no. 8 above will result in waiver of that right to review.

NOR.DOC.001 Revised 7/27/09

Notice Of Rights

Certificate of Service

I HEREBY CERTIFY that a copy of the foregoing Notice of Rights has been sent by U.S. Mail to:

Utilities Inc of Florida 200 Weathersfield Ave Altamonte Springs, FL 32714

At 4:00 p.m. this //day of August, 2010.

Robert Busley

Division of Regulatory Information Management Robert Presley, Director

St. Johns River Water Management District Post Office Box 1429 Palatka, FL 32178-1429 (386) 329-4570 Permit Number: 8349

FLOW METER WATER CALIBRATION RECORD - EN51 ST. JOHNS RIVER WATER MANAGEMENT DISTRICT Post Office Box 1429 Palatka, Florida 32178-1429

Consumptive Use Permit Number: 8349
Permittee Name: Utilities Inc of Florida

Date of Permit Issuance: August 4, 2010 Station Name: 1 Pump Capacity: 65 GPM Serial Number on Meter: Meter Model: Discharge Pipe Diameter: Date of Last Meter Calibration: Date of This Calibration: Name of Person Performing Calibration: Method or Equipment Used for Calibration: Initial Meter Reading at Start of Calibration: Final Meter Reading at End of Calibration: Readings on Equipment Used for Calibration: Start: End: (Attach Formulas Used to Make Calculations) Percent of Error Between Meter Reading and Calibration Equipment: _______% Name of Person Completing Form (Please Print): Company Name: Address: City/State/Zip: Daytime Telephone: (_______ - _____

Please Retain a Copy for Your Records





Created by: Sandra Jones February 5, 2010

Little Wekiva GRS # 8349-4 Seminole County

2008 Digital Ortho Quadrangle

The St. Johns River Water
Management District prepares
and uses this information for
its own purposes and this
information may not be
suitable for other purposes. This
information is provided as is.
Further documentation of this
data can be obtained by confacting:
St. Johns River Water Management
District, Geographic Information
Systems, Program Management,
P.O.Box 1429, 4049 Reid Street
Palatka, Florida 32178-1429
Tel: (386) 329-4178.

O A K L A N D



POST OFFICE BOX 1429

PALATKA, FLORIDA 32178-1429

SUNCOM 904-860 100 SUNCOM 86 - 443

D SUNCOMBE MA

aniagravniš (a.) 929-4508 mega tinus

FAX (Executive) 029-4126 | (Larga | 329-4265 | Perinating) 029-4315 | SERVICE CENTERS

TELEF+ONC 904-029-4500 TDD 964-029-4450

618 E. South Street Orando, Florida 32801 497-697-4390 TDD 497-897-5950 7775 Baymandows Way Sute 102 Jacksonville, Florida 32258 664-700-6270 TDO 604-443-7000

PERMITTING 305 East Dires Melbourne Florida 30304 407-984-4840 TOD 407-702-6869

November 15, 2000

Utilities Inc of Florida 200 Weathersfield Ave Altamonte Springs, FL 32714

SUBJECT: Consumptive Use Permit Number 8345

Oakland Shores

Dear Sir/Madam:

Enclosed is your permit and the forms necessary for submitting information to comply with conditions of the permit as authorized by the St. Johns River Water Management District on November 15, 2000.

Permit issuance does not relieve you from the responsibility of obtaining permits from any federal, state and/or local agencies asserting concurrent jurisdiction over this work.

The enclosed permit is a legal document and should be kept with your other important records. Please read the permit and conditions carefully since the referenced conditions may require submittal of additional information. All information submitted as compliance with permit conditions must be submitted to the nearest District Service Center and should include the above referenced permit number.

Please be advised that the period of time within which a third party may request an administrative hearing on this permit may not have expired by the date of issuance. A potential petitioner has twenty-six (26) days from the date on which the actual notice is deposited in the mail, or twenty-one (21) days from publication of this notice when actual notice is not provided, within which to file a petition for an administrative hearing pursuant to Sections 120.569 and 120.57, Florida Statutes. Receipt of such a petition by the District may result in this permit becoming null and void.

Singerely.

Gloria Lewis, Director

Permit Data Services Division

Enclosures: Permit, Conditions for Issuance, Compliance Forms, Map, Well Tags

cc: District Permit File

PERMIT NO. 8345

PROJECT NAME: Oakland Shores

A PERMIT AUTHORIZING:

The District authorizes, as limited by the attached permit conditions, the use of 35.36 million gallons per year of ground water from the Floridan aquifer for public supply for an estimated population of 788, and a maximum of 0.58 million gallons per day for essential use, for fire protection

LOCATION:

Site: Oakland Shores

Seminole County

Section(s):

24

Township(s): 21S

Range(s):

29E

ISSUED TO:

Utilities Inc of Florida 200 Weathersfield Ave. Altamonte Springs, FL 32714

Permittee agrees to hold and save the St. Johns River Water Management District and its successors harmless from any and all damages, claims, or liabilities which may arise from permit issuance. Said application, including all maps and specifications attached thereto, is by reference made a part hereof.

This permit does not convey to permittee any property rights nor any rights of privileges other than those specified herein, nor relieve the permittee from complying with any law, regulation or requirement affecting the rights of other bodies or agencies. All structures and works installed by permittee hereunder shall remain the property of the permittee.

This permit may be revoked, modified or transferred at any time pursuant to the appropriate provisions of Chapter 373, Florida Statutes and 40C-1, Florida Administrative Code.

PERMIT IS CONDITIONED UPON:

See conditions on attached "Exhibit A", dated November 15, 2000

AUTHORIZED BY:

St. Johns River Water Management District Department of Resource Management

Dwight T Jenkins **Division Director**

"EXHIBIT A"

CONDITIONS FOR ISSUANCE OF PERMIT NUMBER 8345 UTILITIES INC OF FLORIDA DATED NOVEMBER 15, 2000

- 1. District Authorized staff, upon proper identification, will have permission to enter, inspect and observe permitted and related facilities in order to determine compliance with the approved plans, specifications and conditions of this permit.
- 2. Nothing in this permit should be construed to limit the authority of the St. Johns River Water Management District to declare a water shortage and issue orders pursuant to Section 373.175, Florida Statutes, or to formulate a plan for implementation during periods of water shortage, pursuant to Section 373.246, Florida Statutes. In the event a water shortage, is declared by the District Governing Board, the permittee must adhere to the water shortage restriction as specified by the District, even though the specified water shortage restrictions may be inconsistent with the terms and conditions of this permit.
- 3. Prior to the construction, modification, or abandonment of a well, the permittee must obtain a Water Well Construction Permit from the St. Johns River Water Management District, or the appropriate local government pursuant to Chapter 40C-3, Florida Administrative Code. Construction, modification, or abandonment of a well will require modification of the consumptive use permit when such construction, modification or abandonment is other than that specified and described on the consumptive use permit application form.
- 4. Leaking or inoperative well casings, valves, or controls must be repaired or replaced as required to eliminate the leak or make the system fully operational.
- 5. Legal uses of water existing at the time of the permit application may not be interfered with by the consumptive use. If unanticipated interference occurs, the District may revoke the permit in whole or in part to curtail or abate the interference unless the permittee mitigates for the interference. In those cases where other permit holders are identified by the District as also contributing to the interference, the permittee may choose to mitigate in a cooperative effort with these other permittees. The permittee must submit a mitigation plan to the District for approval prior to implementing such mitigation.
- 6. Off-site land uses existing at the time of permit application may not be significantly adversely impacted as a result of the consumptive use. If unanticipated significant adverse impacts occur, the District shall revoke the permit in whole or in part to curtail or abate the adverse impacts, unless the impacts can be mitigated by the

permittee.

- 7. The District must be notified, in writing, within 30 days of any sale, conveyance, or other transfer of a well or facility from which the permitted consumptive use is made or within 30 days of any transfer of ownership or control of the real property at which the permitted consumptive use is located. All transfers of ownership or transfers of permits are subject to the provisions of section 40C-1.612, Florida Administrative Code.
- 8. A District-issued identification tag shall be prominently displayed at each withdrawal site by permanently affixing such tag to the pump, headgate, valve or other withdrawal facility as provided by Section 40C-2.401, Florida Administrative Code. Permittee shall notify the District in the event that a replacement tag is needed.
- If the permittee does not serve a new projected demand located within the service area
 upon which the annual allocation was calculated, the annual allocation will be subject to
 modification.
- The permittee must ensure that all service connections are metered.
- 11. Landscape irrigation is prohibited between the hours of 10:00 a.m. and 4:00 p.m., except as follows:
 - a) Irrigation using a micro-irrigation system is allowed anytime.
 - (b) The use of reclaimed water for irrigation is allowed anytime, provided appropriate signs are placed on the property to inform the general public and District enforcement personnel of such use. Such signs must be in accordance with local restrictions.
 - (c) Irrigation of, or in preparation for planting, new landscape is allowed any time of day for one 30 day period provided irrigation is limited to the amount necessary for plant establishment.
 - (d) Watering in of chemicals, including insecticides, pesticides, fertilizers, fungicides, and herbicides when required by law, the manufacturer, or best management practices is allowed anytime within 24 hours of application.
 - (e) Irrigation systems may be operated anytime for maintenance and repair purposes not to exceed ten minutes per hour per zone.
- 12. All submittals made to demonstrate compliance with this permit must include the

permit number 8345 plainly labeled on the submittals.

- 13. This permit will expire on November 15, 2020.
- 14. Maximum annual ground water withdrawals must not exceed 35.36 million gallons.
- Maximum daily ground water withdrawals for essential use, for fire protection, must not exceed 0.58 million gallons.
- 16. The permittee must conduct an annual water audit within 30 days of the anniversary date of issuance of this permit. If the water audit shows that the system losses exceed 10%, a leak detection and repair program must be implemented.
- 17. The permittee must assure that all service connections are metered.
- 18. The permittee must implement the Water Conservation Plan submitted to the District on March 31, 2000, in accordance with the schedule contained therein.
- 19. Well no. 1 must continue to be monitored with a totalizing flowmeter. This meter must maintain 95% accuracy, be verifiable and be installed according to the manufacturer's specifications.
- 20. Total withdrawals from well no. 1 must be recorded continuously, totaled monthly, and reported to the District at least every six months from the initiation of the monitoring using Form No. EN-50. The reporting dates each year will be as follows for the duration of the permit:

Reporting Period

Report Due Date

January - June

July 31

July - December

January 31

21. The permittee must maintain all flowmeters. In case of failure or breakdown of any meter, the District must be notified in writing within 5 days of its discovery. A defective meter must be repaired or replaced within 30 days of its discovery.

- 22. The permittee must have all flowmeters checked for accuracy at least once every 3 years within 30 days of the anniversary date of permit issuance, and recalibrated if the difference between the actual flow and the meter reading is greater than 5%. District Form No. EN-51 must be submitted to the District within 10 days of the inspection/calibration.
- 23. The lowest quality water source, such as reclaimed water or surface/storm water, must be used as irrigation water when deemed feasible pursuant to District rules and applicable state law.
- 24. The permittee shall submit, to the District, a compliance report pursuant to subsection 373.236(3), F.S., every 5 years during the term of the permit. The permittee shall submit the report by January 31st of the required year. The report shall contain sufficient information to demonstrate that the permittee's use of water will continue, for the remaining duration of the permit, to meet the conditions for permit issuance set forth in the District rules that existed at the time the permit was issued for 20 years by the District. At a minimum, the compliance report must:
 - (a) meet the submittal requirements of section 4.2 of the Applicant's Handbook: Consumptive Uses of Water, February 8, 1999; and
 - (b) supply all of the information specifically required by the compliance report condition(s) on the permit.



Kirby B. Green III, Executive Director • David W. Fisk, Assistant Executive Director David Dewey, Maitland Service Center Director

601 South Lake Destiny Road, Suite 200 • Maitland, FL 32751 • (407) 659-4800 On the Internet at floridaswater.com.

September 7, 2011

Utilities Inc. of Florida Attn: Mr. Patrick Flynn 200 Weathersfield Avenue Altamonte Springs, FL 32714

Re: Oakland Shores

Permit No. 20-117-8345-4

Item No. 1129149

(Please reference permit and item numbers on all correspondence.)

Dear Mr. Flynn:

Condition 23 of the above referenced Consumptive Use Permit currently requires the submittal of a compliance report on January 31, 2015. In 2010, the Florida Legislature revised Chapter 373.236(4), Florida Statutes, to require the submittal of the compliance reports at 10 years instead of every 5 years for new permits. The District's Governing Board, at the March 2011 Governing Board meeting, directed that this change in submittal requirements for compliance reports also be applied to existing permits.

Therefore, because the permit duration is only 10 years, this letter is to notify you that the Compliance Report outlined in Condition 23 is no longer required. District staff will manually remove this submittal requirement from your compliance submittal tab on the District's e-permitting website.

If you have any questions, please contact Carlos Acosta-Rivera at (407) 659-4825 or via e-mail at cacosta-rivera@sjrwmd.com within 30 days of receipt of this letter to discuss your options.

Sincerely,

Shannon L. Joyce, P.G. Compliance Manager

Cc: DRS; Carlos Costa-Rivera; Nancy Davis

Shamm S. Jesu

GOVERNING BOARD

Notice Of Rights

- 1. A person whose substantial interests are or may be determined has the right to request an administrative hearing by filing a written petition with the St. Johns River Water Management District (District), or may choose to pursue mediation as an alternative remedy under Sections 120.569 and 120.573, Florida Statutes, before the deadline for filing a petition. Choosing mediation will not adversely affect the rights to a hearing if mediation does not result in a settlement. The procedures for pursuing mediation are set forth in Sections120.569 and 120.57, Florida Statutes, and Rules 28-106.111 and 28-106.401-.405, Florida Administrative Code. Pursuant to Chapter 28-106 and Rule 40C-1.1007, Florida Administrative Code, the petition must be filed at the office of the District Clerk at District Headquarters, P. O. Box 1429, Palatka, Florida 32178-1429 (4049 Reid St., Palatka, FL 32177) within twenty-six (26) days of the District depositing notice of District decision in the mail (for those persons to whom the District mails actual notice) or within twenty-one (21) days of newspaper publication of the notice of District decision (for those persons to whom the District does not mail actual notice). A petition must comply with Chapter 28-106, Florida Administrative Code.
- 2. If the Governing Board takes action which substantially differs from the notice of District decision, a person whose substantial interests are or may be determined has the right to request an administrative hearing or may choose to pursue mediation as an alternative remedy as described above. Pursuant to District Rule 40C-1.1007, Florida Administrative Code, the petition must be filed at the office of the District Clerk at the address described above, within twenty-six (26) days of the District depositing notice of final District decision in the mail (for those persons to whom the District mails actual notice) or within twenty-one (21) days of newspaper publication of the notice of its final agency action (for those persons to whom the District does not mail actual notice).
 Such a petition must comply with Rule Chapter 28-106, Florida Administrative Code.
- 3. A substantially interested person has the right to a formal administrative hearing pursuant to Section 120,569 and 120,57(1), Florida Statutes, where there is a dispute between the District and the party regarding an issue of material fact. A petition for formal hearing must comply with the requirements set forth in Rule 28-106,201, Florida Administrative Code.
- 4. A substantially interested person has the right to an informal hearing pursuant to Sections 120.569 and 120.57(2), Florida Statutes, where no material facts are in dispute. A petition for an informal hearing must comply with the requirements set forth in Rule 28-106.301, Florida Administrative Code.
- 5. A petition for an administrative hearing is deemed filed upon delivery of the petition to the District Clerk at the District headquarters in Palatka, Florida.
- Failure to file a petition for an administrative hearing, within the requisite time frame shall constitute a waiver of the right to an administrative hearing (Section 28-106.111, Florida Administrative Code).
- 7. The right to an administrative hearing and the relevant procedures to be followed are governed by Chapter 120, Florida Statutes, and Chapter 28-106, Florida Administrative Code and Section 40C-1.1007, Florida Administrative Code.

FLOW METER WATER CALIBRATION RECORD - EN51 ST. JOHNS RIVER WATER MANAGEMENT DISTRICT Post Office Box 1429 Palatka, Florida 32178-1429

Consumptive Use Permit Number: 8345 Permittee Name: Utilities Inc of Florida - and stants Date of Permit Issuance: November 15, 2000 Station Name: 1 Pump Capacity: 395 GPM Serial Number on Meter: ____ Meter Model: Discharge Pipe Diameter: Date of Last Meter Calibration: ____/___/_____/ ______ Date of This Calibration: Name of Person Performing Calibration: Mc bod or Equipment Used for Calibration: Initial Meter Reading at Start of Calibration: Final Meter Reading at End of Calibration: Readings on Equipment Used for Calibration: End: (Attach Formulas Used to Make Calculations) Percent of Error Between Meter Reading and Calibration Equipment: ______% Name of Person Completing Form (Please Print): Company Name: Address: Cit /State/Zip:

Please Retain a Copy for Your Records

Daytime Telephone: (______) ____-





St. Johns River Water Management Distric P. O. Box 1425 Palatka, Florida 32178-142

WATER USE RECORE

FORM EN - 50

CUP# 8345

PERMIT ISSUE DATE 15-nov-2000

DISTRICT ID

OWNERS ID

PERMITTEE Utilities Inc of Florida

PROJECT Oakland Shores

WELL NAME 1

PUMP NAME

COMPLETE THE FORM BY PRINTING EACH "NUMBER" WITHOUT TOUCHING THE SIDES OF THE BOX

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St. Johns River Water Management Distric P. O. Box 1429 Palatka, Florida 32178-142

WATER USE RECORD

FORM EN - 50

CUP# 8345

PERMIT ISSUE DATE 15-nov-2000

DISTRICT ID

OWNERS ID

PERMITTEE Utilities Inc of Florida

PROJECT Oakland Shores

WELL NAME 1

PUMP NAME

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PARK RIDGE



November 15, 2000

POST OFFICE BOX 1429

PALATKA, FLORIDA 32178-1429

TELEPHONE 904-329-4500 SUNCON TOD 904-329-4400 TOD 503

SUNCOM 904-850-4500 TDD SUNCOM 850-445Q

150 TDD SUNGOM 620-4430 (Pertiting) 329-4315 (Adm Chips Finance) 329-4308

FAX (Executive) 325-4125 (Legal) 329-4485 (Permitting SERVICE CENTERS 618 E, South Street 7715 Baumeadows Way PERMITTI

618 E. South Street Orlando, Florida 37801 407-897-4390 TOD 407-897-5960

Sume 102 Jackson-Re, Flores 02258 994-700-6270 100-904-448-7900

205 East Drive Melbourne, Florida 02504 407-984-4940 TDD 407-722-5368

Utilities Inc of Florida
200 Weathersfield Ave

Altamonte Springs, FL 32714

SUBJECT: Consumptive Use Permit Number 8353

PARKRIDGE

Dear Sir/Madam:

Enclosed is your permit and the forms necessary for submitting information to comply with conditions of the permit as authorized by the St. Johns River Water Management District on November 15, 2000.

Permit issuance does not relieve you from the responsibility of obtaining permits from any federal, state and/or local agencies asserting concurrent jurisdiction over this work.

The enclosed permit is a legal document and should be kept with your other important records. Please read the permit and conditions carefully since the referenced conditions may require submittal of additional information. All information submitted as compliance with permit conditions must be submitted to the nearest District Service Center and should include the above referenced permit number.

Please be advised that the period of time within which a third party may request an administrative hearing on this permit may not have expired by the date of issuance. A potential petitioner has twenty-six (26) days from the date on which the actual notice is deposited in the mail, or twenty-one (21) days from publication of this notice when actual notice is not provided, within which to file a petition for an administrative hearing pursuant to Sections 120.569 and 120.57, Florida Statutes. Receipt of such a petition by the District may result in this permit becoming null and void.

Sincerely.

Storial Lewis, Director 7 1 - C Permit Data Services Division

Enclosures: Permit, Conditions for Issuance, Compliance Forms, Map, Well Tags

cc: District Permit File

Agent:

THE COLINAS GROUP INC 515 N. VIRGINIA AVENUE Winter Park, FL 32789

William Kert, O MENAN NEUSOUNNE ESACH Ometrias D. Long, VICE CHAMMAN

Jeff K. Jennings, SECRETARY

Duane Ottonstroer, mexican

PERMIT NO. 8353

PROJECT NAME: PARKRIDGE

A PERMIT AUTHORIZING:

The District authorizes, as limited by the attached permit conditions, the use of 9.40 million gallons per year of ground water from the Floridan aquifer for public supply for an estimated population of 314.

LOCATION:

Site: PARKRIDGE

Seminole County

Section(s): 15

Township(s):

205

Range(s):

30E

ISSUED TO:

Utilities Inc of Florida 200 Weathersfield Ave Altamonte Springs, FL 32714

Permittee agrees to hold and save the St. Johns River Water Management District and its successors harmless from any and all damages, claims, or liabilities which may arise from permit issuance. Said application, including all maps and specifications attached thereto, is by reference made a part hereof.

This permit does not convey to permittee any property rights nor any rights of privileges other than those specified herein, nor relieve the permittee from complying with any law, regulation or requirement affecting the rights of other bodies or agencies. All structures and works installed by permittee hereunder shall remain the property of the permittee.

This permit may be revoked, modified or transferred at any time pursuant to the appropriate provisions of Chapter 373, Florida Statutes and 40C-1, Florida Administrative Code.

PERMIT IS CONDITIONED UPON:

See conditions on attached "Exhibit A", dated November 15, 2000

AUTHORIZED BY:

St. Johns River Water Management District

Department of Resource Management

D.

Dwight T Jenkins

Division Director

"EXHIBIT A" CONDITIONS FOR ISSUANCE OF PERMIT NUMBER 8353 UTILITIES INC OF FLORIDA DATED NOVEMBER 15, 2000

- District Authorized staff, upon proper identification, will have permission to enter, inspect and observe permitted and related facilities in order to determine compliance with the approved plans, specifications and conditions of this permit.
- 2. Nothing in this permit should be construed to limit the authority of the St. Johns River Water Management District to declare a water shortage and issue orders pursuant to Section 373.175, Florida Statutes, or to formulate a plan for implementation during periods of water shortage, pursuant to Section 373.246, Florida Statutes. In the event a water shortage, is declared by the District Governing Board, the permittee must adhere to the water shortage restriction as specified by the District, even though the specified water shortage restrictions may be inconsistent with the terms and conditions of this permit.
- 3. Prior to the construction, modification, or abandonment of a well, the permittee must obtain a Water Well Construction Permit from the St. Johns River Water Management District, or the appropriate local government pursuant to Chapter 40C-3, Florida Administrative Code. Construction, modification, or abandonment of a well will require modification of the consumptive use permit when such construction, modification or abandonment is other than that specified and described on the consumptive use permit application form.
- 4. Leaking or inoperative well casings, valves, or controls must be repaired or replaced as required to eliminate the leak or make the system fully operational.
- 5. Legal uses of water existing at the time of the permit application may not be interfered with by the consumptive use. If unanticipated interference occurs, the District may revoke the permit in whole or in part to curtail or abate the interference unless the permittee mitigates for the interference. In those cases where other permit holders are identified by the District as also contributing to the interference, the permittee may choose to mitigate in a cooperative effort with these other permittees. The permittee must submit a mitigation plan to the District for approval prior to implementing such mitigation.
- 6. Off-site land uses existing at the time of permit application may not be significantly adversely impacted as a result of the consumptive use. If unanticipated significant adverse impacts occur, the District shall revoke the permit in whole or in part to curtail or abate the adverse impacts, unless the impacts can be mitigated by the

permittee.

- 7. The District must be notified, in writing, within 30 days of any sale, conveyance, or other transfer of a well or facility from which the permitted consumptive use is made or within 30 days of any transfer of ownership or control of the real property at which the permitted consumptive use is located. All transfers of ownership or transfers of permits are subject to the provisions of section 40C-1.612, Florida Administrative Code.
- 8. A District-issued identification tag shall be prominently displayed at each withdrawal site by permanently affixing such tag to the pump, headgate, valve or other withdrawal facility as provided by Section 40C-2.401, Florida Administrative Code. Permittee shall notify the District in the event that a replacement tag is needed.
- 9. Landscape irrigation is prohibited between the hours of 10:00 a.m. and 4:00 p.m., except as follows:
 - a) Irrigation using a micro-irrigation system is allowed anytime.
 - (b) The use of reclaimed water for irrigation is allowed anytime, provided appropriate signs are placed on the property to inform the general public and District enforcement personnel of such use. Such signs must be in accordance with local restrictions.
 - (c) Irrigation of, or in preparation for planting, new landscape is allowed any time of day for one 30 day period provided irrigation is limited to the amount necessary for plant establishment.
 - (d) Watering in of chemicals, including insecticides, pesticides, fertilizers, fungicides, and herbicides when required by law, the manufacturer, or best management practices is allowed anytime within 24 hours of application.
 - (e) Irrigation systems may be operated anytime for maintenance and repair purposes not to exceed ten minutes per hour per zone.
- All submittals made to demonstrate compliance with this permit must include the permit number 8353 plainly labeled on the submittals.
- 11. This permit will expire on November 15, 2020.
- 12. Maximum annual ground water withdrawals must not exceed 9.40 million gallons.

- 13. The permittee must conduct an annual water audit within 30 days of the anniversary date of issuance of this permit. If the water audit shows that the system losses exceed 10%, a leak detection and repair program must be implemented.
- 14. The permittee must assure that all service connections are metered.
- 15. The permittee must implement the Water Conservation Plan submitted to the District on August 18, 2000, in accordance with the schedule contained therein.
- 16. Well no. 1 must continue to be monitored with a totalizing flowmeter. This meter must maintain 95% accuracy, be verifiable and be installed according to the manufacturer's specifications.
- 17. Total withdrawals from well no. 1 must be recorded continuously, totaled monthly, and reported to the District at least every six months from the initiation of the monitoring using Form No. EN-50. The reporting dates each year will be as follows for the duration of the permit:

Reporting Period

Report Due Date

January - June

July 31

July - December

January 31

- 18. The permittee must maintain all flowmeters. In case of failure or breakdown of any meter, the District must be notified in writing within 5 days of its discovery. A defective meter must be repaired or replaced within 30 days of its discovery.
- 19. The permittee must have all flowmeters checked for accuracy at least once every 3 years within 30 days of the anniversary date of permit issuance, and recalibrated if the difference between the actual flow and the meter reading is greater than 5%. District Form No. EN-51 must be submitted to the District within 10 days of the inspection/calibration.
- The lowest quality water source, such as reclaimed water or surface/storm water, must be used as irrigation water when deemed feasible pursuant to District rules and applicable state law.

- 21. The permittee shall submit to the District a compliance report pursuant to subsection 373.236(3), F.S., every 5 years during the term of the permit. The permittee shall submit the report by January 31st of the required year. The report shall contain sufficient information to demonstrate that the permittee's use of water will continue, for the remaining duration of the permit, to meet the conditions for permit issuance set forth in the District rules that existed at the time the permit was issued for 20 years by the District. At a minimum, the compliance report must:
 - (a) meet the submittal requirements of section 4.2 of the Applicant's Handbook: Consumptive Uses of Water, February 8, 1999; and
 - (b) supply all of the information specifically required by the compliance report condition(s) on the permit.



David Dewey, Maitland Service Center Director

601 South Lake Destiny Road, Suite 200 • Maitland, FL 32751 • (407) 659-4800 On the Internet at floridaswater.com.

September 8, 2011

Utilities Inc. of Florida 200 Weathersfield Avenue Altamonte Springs, FL 32714

Re: Park Ridge

Permit No. 20-117-8353-4

Item No. 1129150

(Please reference permit and item numbers on all correspondence.)

Dear Mr. Flynn:

Condition 12 of the above referenced Consumptive Use Permit currently requires the submittal of a compliance report on January 31, 2015. In 2010, the Florida Legislature revised Chapter 373.236(4), Florida Statutes, to require the submittal of the compliance reports at 10 years instead of every 5 years for new permits. The District's Governing Board, at the March 2011 Governing Board meeting, directed that this change in submittal requirements for compliance reports also be applied to existing permits.

Therefore, because the permit duration is only 10 years, this letter is to notify you that the Compliance Report outlined in Condition 12 is no longer required. District staff will manually remove this submittal requirement from your compliance submittal tab on the District's e-permitting website.

If you have any questions, please contact Carlos Acosta-Rivera at (407) 659-4825 or via e-mail at cacosta-rivera@sjrwmd.com within 30 days of receipt of this letter to discuss your options.

Sincerely,

Shannon L. Joyce, P.G. Compliance Manager

Cc: DRS; Carlos Costa-Rivera; Nancy Davis

Sham S. Joyce

Maryam H. Ghyabi, TREASURER

Notice Of Rights

- 1. A person whose substantial interests are or may be determined has the right to request an administrative hearing by filing a written petition with the St. Johns River Water Management District (District), or may choose to pursue mediation as an alternative remedy under Sections 120.569 and 120.573, Florida Statutes, before the deadline for filing a petition. Choosing mediation will not adversely affect the rights to a hearing if mediation does not result in a settlement. The procedures for pursuing mediation are set forth in Sections120.569 and 120.57, Florida Statutes, and Rules 28-106.111 and 28-106.401-.405, Florida Administrative Code. Pursuant to Chapter 28-106 and Rule 40C-1.1007, Florida Administrative Code, the petition must be filed at the office of the District Clerk at District Headquarters, P. O. Box 1429, Palatka, Florida 32178-1429 (4049 Reid St., Palatka, FL 32177) within twenty-six (26) days of the District depositing notice of District decision in the mail (for those persons to whom the District mails actual notice) or within twenty-one (21) days of newspaper publication of the notice of District decision (for those persons to whom the District does not mail actual notice). A petition must comply with Chapter 28-106, Florida Administrative Code.
- 2. If the Governing Board takes action which substantially differs from the notice of District decision, a person whose substantial interests are or may be determined has the right to request an administrative hearing or may choose to pursue mediation as an alternative remedy as described above. Pursuant to District Rule 40C-1.1007, Florida Administrative Code, the petition must be filed at the office of the District Clerk at the address described above, within twenty-six (26) days of the District depositing notice of final District decision in the mail (for those persons to whom the District mails actual notice) or within twenty-one (21) days of newspaper publication of the notice of its final agency action (for those persons to whom the District does not mail actual notice).

 Such a petition must comply with Rule Chapter 28-106, Florida Administrative Code.
- 3. A substantially interested person has the right to a formal administrative hearing pursuant to Section 120.569 and 120.57(1), Florida Statutes, where there is a dispute between the District and the party regarding an issue of material fact. A petition for formal hearing must comply with the requirements set forth in Rule 28-106.201, Florida Administrative Code.
- 4. A substantially interested person has the right to an informal hearing pursuant to Sections 120.569 and 120.57(2), Florida Statutes, where no material facts are in dispute. A petition for an informal hearing must comply with the requirements set forth in Rule 28-106.301, Florida Administrative Code.
- 5. A petition for an administrative hearing is deemed filed upon delivery of the petition to the District Clerk at the District headquarters in Palatka, Florida.
- 6. Failure to file a petition for an administrative hearing, within the requisite time frame shall constitute a waiver of the right to an administrative hearing (Section 28-106.111, Florida Administrative Code).
- 7. The right to an administrative hearing and the relevant procedures to be followed are governed by Chapter 120, Florida Statutes, and Chapter 28-106, Florida Administrative Code and Section 40C-1.1007, Florida Administrative Code.

Notice Of Rights

- 8. An applicant with a legal or equitable interest in real property who believes that a District permitting action is unreasonable or will unfairly burden the use of his property, has the right to, within 30 days of receipt of notice of the District's written desision regarding a permit application, apply for a special master proceeding under Section 70.51, Florida Statutes, by filing a written request for relief at the office of the District Clerk located at District headquarters, P. O. Box 1429, Palatka, FL 32178-1429 (4049 Reid St., Palatka, Florida 32177). A request for relief must contain the information listed in Subsection 70.51(6), Florida Statutes.
- A timely filed request for relief under Section 70.51, Florida Statutes, tolls the time to request an administrative hearing under paragraph no. 1 or 2 above (Paragraph 70.51(10)(b), Florida Statutes). However, the filing of a request for an administrative hearing under paragraph no. 1 or 2 above waives the right to a special master proceeding (Subsection 70.51(10)(b), Florida Statutes).
- 10. Failure to file a request for relief within the requisite time frame shall constitute a waiver of the right to a special master proceeding (Subsection 70.51(3), Florida Statutes).
- 11. Any substantially affected person who claims that final action of the District constitutes an unconstitutional taking of property without just compensation may seek review of the action in circuit court pursuant to Section 373.617, Florida Statutes, and the Florida Rules of Civil Procedures, by filing an action in circuit court within 90 days of the rendering of the final District action, (Section 373.617, Florida Statutes).
- 12. Pursuant to Section 120.68, Florida Statutes, a person who is adversely affected by final District action may seek review of the action in the District Court of Appeal by filing a notice of appeal pursuant to the Florida Rules of Appellate Procedure within 30 days of the rendering of the final District action.
- 13. A party to the proceeding before the District who claims that a District order is inconsistent with the provisions and purposes of Chapter 373, Florida Statutes, may seek review of the order pursuant to Section 373.114, Florida Statutes, by the Florida Land and Water Adjudicatory Commission, by filing a request for review with the Commission and serving a copy on the Department of Environmental Protection and any person named in the order within 20 days of adoption of a rule or the rendering of the District order.
- 14. For appeals to the District Court of Appeal, a District action is considered rendered after it is signed on behalf of the District, and is filed by the District Clerk.
- 15. Failure to observe the relevant time frames for filing a petition for judicial review described in paragraphs #11 and #12, or for Commission review as described in paragraph #13, will result in waiver of that right to review.

Certificate of Service

I HEREBY CERTIFY that a copy of the foregoing Notice of Rights has been sent by U.S. Mail to:

Utilities Inc of Florida 200 Weathersfield Ave Altamonte Springs, FL 32714

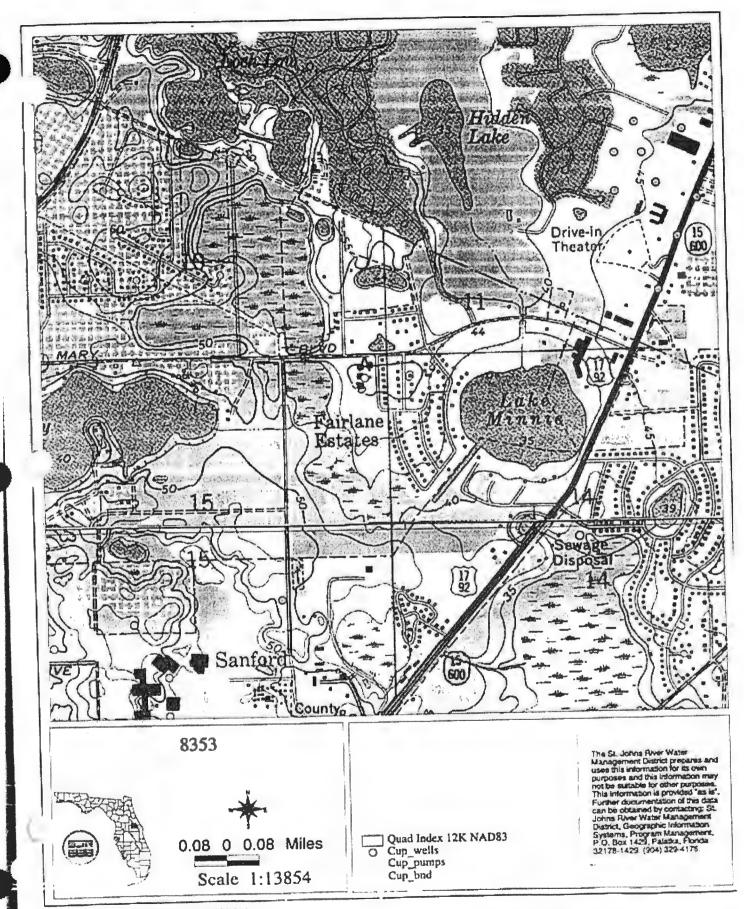
at 4:00 p.m. this 15th day of November, 2000.

Division of Permit Data Services Gloria Lewis, Director

St. Johns River Water Management District Post Office Box 1429 Palatka, FL 32178-1429 (904) 329-4152

Permit Number: 8353

E. OOC IRCHES



Source: /work/cupdata/maping.apr 09/22/1999

FLOW METER WATER CALIBRATION RECORD - EN51

ST. JOHNS RIVER WATER MANAGEMENT DISTRICT Post Office Box 1429

Palatka, Florida 32178-1429

Consumptive Use Permit Number: 8353 - Park Rasks		
Permittee Name: Utilities Inc of Florida Date of Permit Issuance: November 15, 2000 Station Name: A		
Pump Capacity: 300 GPM		
Serial Number on Meter:		
Meter Model:		
Discharge Pipe Diameter:		
Date of Last Meter Calibration://		
Date of This Calibration:		
Name of Person Performing Calibration:		······································

Method or Equipment Used for Calibration:		
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(Attach Formulas Used to Make Calculations)		
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Company Name:	_	
Address:	_	
Ci ^{r-/} State/Zip:		
Daytime Telephone: () -		

Please Retain a Copy for Your Records





WATER USE RECORD

FORM EN - 50

CUP# 8353

PERMIT ISSUE DATE 15-nov-2000

DISTRICT ID

OWNERS ID

PERMITTEE Utilities Inc of Florida

PROJECT PARKRIDGE

WELL NAME A

PUMP NAME

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WATER USE RECORD

FORM EN - 50

CUP# 8353

PERMIT ISSUE DATE 15-nov-2000

DISTRICT ID

OWNERSID

PERMITTEE Utilities Inc of Florida

PROJECT PARKRIDGE

WELL NAME A

PUMP NAME

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P H I L I P S



4049 Reid Street • P.O. Box 1429 • Palatka, FL 32178-1429 • (386) 329-4500 On the Internet at www.sirvmd.com.

August 29, 2006

Utilities Inc of Florida 200 Weathersfield Ave Altamonte Springs, FL 32714

SUBJECT:

Consumptive Use Permit Number 8350

Phillips

Dear Sir/Madam:

Enclosed is your permit as authorized by the St. Johns River Water Management District on August 29, 2006.

Please be advised that the period of time within which a third party may request an administrative hearing on this permit may not have expired by the date of issuance. A potential petitioner has twenty-six (26) days from the date on which the actual notice is deposited in the mail, or twenty-one (21) days from publication of this notice when actual notice is not provided, within which to file a petition for an administrative hearing pursuant to Sections 120.569 and 120.57, Florida Statutes. Receipt of such a petition by the District may result in this permit becoming null and void.

Permit issuance does not relieve you from the responsibility of obtaining permits from any federal, state and/or local agencies asserting concurrent jurisdiction over this work.

The enclosed permit is a legal document and should be kept with your other important records. Please read the permit and conditions carefully since the referenced conditions may require submittal of additional information. All information submitted as compliance with permit conditions must be submitted to the nearest District Service Center and should include the above referenced permit number.

Sincerely,

Gloria Lewis, Director

Bloria gran Lenie

Permit Data Services Division

Enclosures: Permit, Conditions for Issuance, Compliance Forms, Map, Well Tags

cc: District Permit File

DATE ISSUED: August 29, 2006

PERMIT NO. 8350 PROJECT NAME: Phillips

A PERMIT AUTHORIZING:

The District authorizes, as limited by the attached permit conditions, the use of up to 10.22 million gallons per year of ground water from the Floridan aquifer for household use for an estimated population of 231 people in 10 years.

LOCATION:

Phillips Site:

Seminole County

Section(s):

Township(s):

208

Range(s):

30E

ISSUED TO:

Utilities Inc of Florida 200 Weathersfield Ave Altamonte Springs, FL 32714

Permittee agrees to hold and save the St. Johns River Water Management District and its successors harmless from any and all damages, claims, or liabilities which may arise from permit issuance. Said application, including all maps and specifications attached thereto, is by reference made a part hereof.

This permit does not convey to permittee any property rights nor any rights of privileges other than those specified herein, nor relieve the permittee from complying with any law, regulation or requirement affecting the rights of other bodies or agencies. All structures and works installed by permittee hereunder shall remain the property of the permittee.

This permit may be revoked, modified or transferred at any time pursuant to the appropriate provisions of Chapter 373, Florida Statutes and 40C-1, Florida Administrative Code.

PERMIT IS CONDITIONED UPON:

See conditions on attached "Exhibit A", dated August 29, 2006

AUTHORIZED BY:

St. Johns River Water Management District

Department of Resource Management

"EXHIBIT A" CONDITIONS FOR ISSUANCE OF PERMIT NUMBER 8350 UTILITIES INC OF FLORIDA DATED AUGUST 29, 2006

- District Authorized staff, upon proper identification, will have permission to enter, inspect
 and observe permitted and related facilities in order to determine compliance with the
 approved plans, specifications and conditions of this permit.
- 2. Nothing in this permit should be construed to limit the authority of the St. Johns River Water Management District to declare a water shortage and issue orders pursuant to Section 373.175, Florida Statutes, or to formulate a plan for implementation during periods of water shortage, pursuant to Section 373.246, Florida Statutes. In the event a water shortage, is declared by the District Governing Board, the permittee must adhere to the water shortage restriction as specified by the District, even though the specified water shortage restrictions may be inconsistent with the terms and conditions of this permit.
- 3. Prior to the construction, modification, or abandonment of a well, the permittee must obtain a Water Well Construction Permit from the St. Johns River Water Management District, or the appropriate local government pursuant to Chapter 40C-3, Florida Administrative Code. Construction, modification, or abandonment of a well will require modification of the consumptive use permit when such construction, modification or abandonment is other than that specified and described on the consumptive use permit application form.
- Leaking or inoperative well casings, valves, or controls must be repaired or replaced as required to eliminate the leak or make the system fully operational.
- 5. Legal uses of water existing at the time of the permit application may not be interfered with by the consumptive use. If unanticipated interference occurs, the District may revoke the permit in whole or in part to curtail or abate the interference unless the permittee mitigates for the interference. In those cases where other permit holders are identified by the District as also contributing to the interference, the permittee may choose to mitigate in a cooperative effort with these other permittees. The permittee must submit a mitigation plan to the District for approval prior to implementing such mitigation.
- 6. Off-site land uses existing at the time of permit application may not be significantly adversely impacted as a result of the consumptive use. If unanticipated significant adverse impacts occur, the District shall revoke the permit in whole or in part to curtail or abate the adverse impacts, unless the impacts can be mitigated by the permittee.
- 7. The District must be notified, in writing, within 30 days of any sale, conveyance, or other transfer of a well or facility from which the permitted consumptive use is made or within 30 days of any transfer of ownership or control of the real property at which the permitted consumptive use is located. All transfers of ownership or transfers of permits are subject to the provisions of section 40C-1.612, Florida Administrative Code.
- 8. A District-issued identification tag shall be prominently displayed at each withdrawal site by permanently affixing such tag to the pump, headgate, valve or other withdrawal facility as provided by Section 40C-2.401, Florida Administrative Code. Permittee shall notify the District in the event that a replacement tag is needed.
- All submittals made to demonstrate compliance with this permit must include the CUP number 8350 plainly labeled.
- 10. This permit will expire on June 19, 2016.

11. Maximum annual ground water withdrawals for all uses must not exceed:

```
9.04 million gallons in 2006,
9.13 million gallons in 2007,
9.28 million gallons in 2008,
9.35 million gallons in 2009,
9.48 million gallons in 2010,
9.62 million gallons in 2011,
9.74 million gallons in 2012'
9.84 million gallons in 2013,
9.92 million gallons in 2014,
10.05 million gallons in 2015; and
10.22 million gallons n 2016,
```

- 12. Well no. 1 (station ID 15592) must continue to be monitored with a totalizing flowmeter. This meter must maintain 95% accuracy, be verifiable and be installed according to the manufacturer's specifications.
- 13. Total withdrawals from well no. 1 (station ID 15592) must be recorded continuously, totaled monthly, and reported to the District at least every six months from the initiation of the monitoring using Form No. EN-50. The reporting dates each year will be as follows for the duration of the permit:

Reporting Period
January - June
July - December

Report Due Date
July 31
January 31

- 14. The permittee must maintain all flowmeters. In case of failure or breakdown of any meter, the District must be notified in writing within 5 days of its discovery. A defective meter must be repaired or replaced within 30 days of its discovery.
- 15. The permittee must have all flowmeters checked for accuracy at least once every 3 years within 30 days of the anniversary date of permit issuance, and recalibrated if the difference between the actual flow and the meter reading is greater than 5%. District Form No. EN-51 must be submitted to the District within 10 days of the inspection/calibration.
- 16. The permittee must assure that all service connections continue to be metered.
- 17. Within 30 days of the anniversary date of issuance of this permit, the permittee must submit an annual water audit to the District. The audit must cover a period of at least one calendar year, and must identify all system losses (water utility) and all sources of unaccounted for water.
- 18. The permittee must implement the Water Conservation Plan submitted to the District on November 11, 2005, in accordance with the schedule contained therein.
- 19. The lowest quality water source, such as reclaimed water or surface/storm water, must be used as irrigation water when deemed feasible pursuant to District rules and applicable state law.

- 1. A person whose substantial interests are or may be affected has the right to request an administrative hearing by filing a written petition with the St. Johns River Water Management District (District). Pursuant to Chapter 28-106 and Rule 40C-1.1007, Florida Administrative Code, the petition must be filed (received) either by delivery at the office of the District Clerk at District Headquarters, P. O. Box 1429, Palatka Florida 32178-1429 (4049 Reid St., Palatka, FL 32177) or by e-mail with the District Clerk at Clerk@sirwmd.com, within twenty-six (26) days of the District depositing notice of District decision in the mail (for those persons to whom the District mails actual notice), within twenty-one (21) days of the District emailing notice of District decision (for those persons to whom the District emails actual notice), or within twenty-one (21) days of newspaper publication of the notice of District decision (for those persons to whom the District does not mail or email actual notice). A petition must comply with Sections 120.54(5)(b)4. and 120.569(2)(c), Florida Statutes, and Chapter 28-106, Florida Administrative Code. The District will not accept a petition sent by facsimile (fax), as explained in paragraph no. 5 below. Mediation pursuant to Section 120,573, Florida Statutes, is not available.
- 2. If the Governing Board takes action that substantially differs from the notice of District decision, a person whose substantial interests are or may be affected has the right to request an administrative hearing by filing a written petition with the District, but this request for administrative hearing shall only address the substantial deviation. Pursuant to Chapter 28-106 and Rule 40C-1.1007, Florida Administrative Code, the petition must be filed (received) at the office of the District Clerk at the mail/street address or email address described in paragraph no. 1 above, within twenty-six (26) days of the District depositing notice of final District decision in the mail (for those persons to whom the District emails actual notice), within twenty-one (21) days of the District emails actual notice), or within twenty-one (21) days of newspaper publication of the notice of final District decision (for those persons to whom the District does not mail or email actual notice). A petition must comply with Sections 120.54(5)(b)4, and 120.569(2)(c), Florida Statutes, and Chapter 28-106, Florida Administrative Code. Mediation pursuant to Section 120.573, Florida Statutes, is not available.
- 3. A person whose substantial interests are or may be affected has the right to a formal administrative hearing pursuant to Sections 120.569 and 120.57(1), Florida Stalutes, where there is a dispute between the District and the party regarding an issue of material fact. A petition for formal hearing must also comply with the requirements set forth in Rule 28-106.201, Florida Administrative Code.
- 4. A person whose substantial interests are or may be affected has the right to an informal administrative hearing pursuant to Sections 120.569 and 120.57(2), Florida Statutes, where no material facts are in dispute. A petition for an informal hearing must also comply with the requirements set forth in Rule 28-106.301, Florida Administrative Code.

- 5. A petition for an administrative hearing is deemed filed upon receipt of the complete petition by the District Clerk at the District Headquarters in Palatka, Florida. Petitions received by the District Clerk after 5:00 p.m., or on a Saturday, Sunday, or legal holiday, shall be deemed filed as of 8:00 a.m. on the next regular District business day. The District's acceptance of petitions filed by e-mail is subject to certain conditions set forth in the District's Statement of Agency Organization and Operation (issued pursuant to Rule 28-101.001, Florida Administrative Code), which is available for viewing at www.sjrwmd.com. These conditions include, but are not limited to, the petition being in the form of a PDF file and being capable of being stored and printed by the District. Further, pursuant to the District's Statement of Agency Organization and Operation, attempting to file a petition by facsimile is prohibited and shall not constitute filing.
- 6. Failure to file a petition for an administrative hearing within the requisite time frame shall constitute a waiver of the right to an administrative hearing. (Rule 28-106.111, Florida Administrative Code).
- 7. The right to an administrative hearing and the relevant procedures to be followed are governed by Chapter 120, Florida Statutes, Chapter 28-106, Florida Administrative Code, and Rule 40C-1.1007, Florida Administrative Code. Because the administrative hearing process is designed to formulate final agency action, the filing of a petition means the District's final action may be different from the position taken by it in this notice. A person whose substantial interests are or may be affected by the District's final action has the right to become a party to the proceeding, in accordance with the requirements set forth above.
- 8. A person with a legal or equitable interest in real property who believes that a District permitting action is unreasonable or will unfairly burden the use of their property, has the right to, within 30 days of receipt of the notice of District decision regarding a permit application, apply for a special magistrate proceeding under Section 70.51, Florida Statutes, by filing a written request for relief at the Office of the District Clerk located at District Headquarters, P. O. Box 1429, Palatka, FL 32178-1429 (4049 Reid St., Palatka, FL 32177). A request for relief must contain the information listed in Subsection 70.51(6), Florida Statutes. Requests for relief received by the District Clerk after 5:00 p.m., or on a Saturday, Sunday, or legal holiday, shall be deemed filed as of 8:00 a.m. on the next regular District business day.
- 9. A limely filed request for relief under Section 70.51, Florida Statutes, tolls the time to request an administrative hearing under paragraph nos. 1 or 2 above. (Paragraph 70.51(10)(b), Florida Statutes). However, the filing of a request for an administrative hearing under paragraph nos. 1 or 2 above waives the right to a special magistrate proceeding. (Subsection 70.51(10)(b), Florida Statutes).
- 10. Failure to file a request for relief within the requisite time frame shall constitute a waiver of the right to a special magistrate proceeding. (Subsection 70.51(3), Florida Statutes).

- 11. Any person whose substantial interests are or may be affected who claims that final action of the District constitutes an unconstitutional taking of property without just compensation may seek review of the action in circuit court pursuant to Section 373.617, Florida Statutes, and the Florida Rules of Civil Procedures, by filing an action in circuit court within 90 days of rendering of the final District action, (Section 373.617, Florida Statutes).
- 12. Pursuant to Section 120.68, Florida Statutes, a party to the proceeding before the District who is adversely affected by final District action may seek review of the action in the District Court of Appeal by filing a notice of appeal pursuant to Rules 9.110 and 9.190, Florida Rules of Appellate Procedure, within 30 days of the rendering of the final District action.
- 13. A party to the proceeding before the District who claims that a District order is inconsistent with the provisions and purposes of Chapter 373, Florida Statutes, may seek review of the order pursuant to Section 373.114, Florida Statutes, by the Florida Land and Water Adjudicatory Commission, by filing a request for review with the Commission and serving a copy on the Florida Department of Environmental Protection and any person named in the order within 20 days of the rendering of the District order.
- 14. A District action is considered rendered, as referred to in paragraph nos. 11, 12, and 13 above, after it is signed on behalf of the District, and is filed by the District Clerk.
- 15. Failure to observe the relevant time frames for filing a petition for judicial review as described in paragraph nos. 11 and 12 above, or for Commission review as described in paragraph no. 13 above, will result in waiver of that right to review.

Certificate of Service

HEREBY CERTIFY that a copy of the foregoing Notice of Rights has been sent by U.S. Mail to:

Utilities Inc of Florida 200 Weathersfield Ave Altamonte Springs, FL 32714

At 4:00 p.m. this 29th day of August, 2006.

plais grandenis

Division of Permit Data Services Gloria Lewis, Director

St. Johns River Water Management District Post Office Box 1429 Palatka, FL 32178-1429 (386) 329-4152

Permit Number: 8350

FLOW METER WATER CALIBRATION RECORD - EN51 ST. JOHNS RIVER WATER MANAGEMENT DISTRICT Post Office Box 1429 Palatka, Florida 32178-1429

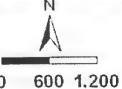
Consumptive Use Permit Number: 8350 Permittee Name: Utilities Inc of Florida

Station Name: 1

Date of Permit Issuance: August 29, 2006 Pump Capacity: 110 GPM Serial Number on Meter: Meter Model: Discharge Pipe Diameter: Date of Last Meter Calibration: ____/____/ ______ Date of This Calibration: Name of Person Performing Calibration: Method or Equipment Used for Calibration: Initial Meter Reading at Start of Calibration: Final Meter Reading at End of Calibration: Readings on Equipment Used for Calibration: Start: _____ End:____ (Attach Formulas Used to Make Calculations) Percent of Error Between Meter Reading and Calibration Equipment: ______% Name of Person Completing Form (Please Print): Company Name: Address: City/State/Zip:

Please Retain a Copy for Your Records





Phillips 20-117-8350-4 2004 Digital Ortho Quadrangle

Feet

R A V E N N A

P A R K



POST OFFICE BOX 1429

TELEPHONE 604-329-4508 TED 604-029-4450 TOD SUNCOM 860-1450

PALATKA, FLORIDA 32178-1429

FAX (Executive) 329-4125

(Legal) 329-4465

(Permitting) 329-4315 ■ SEBVICE CENTERS •

ation/Founds 329-450d

418 E. South Street

Orlando, Florida 32801 407-497-4360 TDD 407-897-5960

7775 Baymeadows Way Suite 102 Jackscrwille, Florida 32256 904-730-6270 700 504-448-7900

PERMITTHE Meltinismia Florida 32904 407/984-4940 TDD 407/722-5968

OPERATIONS 2133 N. Wickfam Road Metourne, Florida 32935-8109 407-752-3100 TDD 407-752-3162

November 15, 2000

Utilities Inc of Florida 200 Weathersfield Ave. Altamonte Springs, FL 32714

SUBJECT: Consumptive Use Permit Number 8352

RAVENNA PARK

Dear Sir/Madam:

Enclosed is your permit and the forms necessary for submitting information to comply with conditions of the permit as authorized by the St. Johns River Water Management District on November 15, 2000.

Permit issuance does not relieve you from the responsibility of obtaining permits from any federal, state and/or local agencies asserting concurrent jurisdiction over this work.

The enclosed permit is a legal document and should be kept with your other important records. Please read the permit and conditions carefully since the referenced conditions may require submittal of additional information. All information submitted as compliance with permit conditions must be submitted to the nearest District Service Center and should include the above referenced permit number.

Please be advised that the period of time within which a third party may request an administrative hearing on this permit may not have expired by the date of issuance. A potential petitioner has twenty-six (26) days from the date on which the actual notice is deposited in the mail, or twenty-one (21) days from publication of this notice when actual notice is not provided, within which to file a petition for an administrative hearing pursuant to Sections 120.569 and 120.57, Florida Statutes. Receipt of such a petition by the District may result in this permit becoming null and void.

Sincerely.

Gloria Lewis Director

Permit Data Services Division

Enclosures: Permit, Conditions for Issuance, Compliance Forms, Map, Well Tags

cc: District Permit File

Agent:

THE COLINAS GROUP INC 515 N. VIRGINIA AVENUE

Winter Park, FL 32789

William Kerr, charmas

Ometrias D. Long, vice conserva-

Jeff K. Jennings, econstruct

Duano Ottenstroer, recommen

MODERNIERIC GLACK

William M. Segal

Clay Albright

Reid Hughes

PERMIT NO. 8352

PROJECT NAME: RAVENNA PARK

A PERMIT AUTHORIZING:

The District authorizes, as limited by the attached permit conditions, the use of 44.57 million gallons per year of ground water from the Floridan aquifer for public supply for an estimated population of 1099.

LOCATION:

Site: Ravenna Park

Seminale County

Section(s): 3

34

Township(s):

19S

Range(s):

30E

ISSUED TO:

Utilities Inc of Florida 200 Weathersfield Ave Altamonte Springs, FL 32714

Permittee agrees to hold and save the St. Johns River Water Management District and its successors harmless from any and all damages, claims, or liabilities which may arise from permit issuance. Said application, including all maps and specifications attached thereto, is by reference made a part hereof.

This permit does not convey to permittee any property rights nor any rights of privileges other than those specified herein, nor relieve the permittee from complying with any law, regulation or requirement affecting the rights of other bodies or agencies. All structures and works installed by permittee hereunder shall remain the property of the permittee.

This permit may be revoked, modified or transferred at any time pursuant to the appropriate provisions of Chapter 373, Florida Statutes and 40C-1, Florida Administrative Code.

PERMIT IS CONDITIONED UPON:

See conditions on attached "Exhibit A", dated November 15, 2000

AUTHORIZED BY:

St. Johns River Water Management District Department of Resource Management

Bv:

Dwight T Jenkins
Division Director

"EXHIBIT A" CONDITIONS FOR ISSUANCE OF PERMIT NUMBER 8352 UTILITIES INC OF FLORIDA DATED NOVEMBER 15, 2000

- District Authorized staff, upon proper identification, will have permission to enter, inspect and observe permitted and related facilities in order to determine compliance with the approved plans, specifications and conditions of this permit.
- Nothing in this permit should be construed to limit the authority of the St. Johns River Water Management District to declare a water shortage and issue orders pursuant to Section 373.175, Florida Statutes, or to formulate a plan for implementation during periods of water shortage, pursuant to Section 373.246, Florida Statutes. In the event a water shortage, is declared by the District Governing Board, the permittee must adhere to the water shortage restriction as specified by the District, even though the specified water shortage restrictions may be inconsistent with the terms and conditions of this permit.
- 3. Prior to the construction, modification, or abandonment of a well, the permittee must obtain a Water Well Construction Permit from the St. Johns River Water Management District, or the appropriate local government pursuant to Chapter 40C-3, Florida Administrative Code. Construction, modification, or abandonment of a well will require modification of the consumptive use permit when such construction, modification or abandonment is other than that specified and described on the consumptive use permit application form.
- Leaking or inoperative well casings, valves, or controls must be repaired or replaced as required to eliminate the leak or make the system fully operational.
- 5. Legal uses of water existing at the time of the permit application may not be interfered with by the consumptive use. If unanticipated interference occurs, the District may revoke the permit in whole or in part to curtail or abate the interference unless the permittee mitigates for the interference. In those cases where other permit holders are identified by the District as also contributing to the interference, the permittee may choose to mitigate in a cooperative effort with these other permittees. The permittee must submit a mitigation plan to the District for approval prior to implementing such mitigation.
- 6. Off-site land uses existing at the time of permit application may not be significantly adversely impacted as a result of the consumptive use. If unanticipated significant adverse impacts occur, the District shall revoke the permit in whole or in part to curtail or abate the adverse impacts, unless the impacts can be mitigated by the

permittee.

- 7. The District must be notified, in writing, within 30 days of any sale, conveyance, or other transfer of a well or facility from which the permitted consumptive use is made or within 30 days of any transfer of ownership or control of the real property at which the permitted consumptive use is located. All transfers of ownership or transfers of permits are subject to the provisions of section 40C-1.612, Florida Administrative Code.
- 8. A District-issued identification tag shall be prominently displayed at each withdrawal site by permanently affixing such tag to the pump, headgate, valve or other withdrawal facility as provided by Section 40C-2.401, Florida Administrative Code. Permittee shall notify the District in the event that a replacement tag is needed.
- 9. If the permittee does not serve a new projected demand located within the service area upon which the annual allocation was calculated, the annual allocation will be subject to modification.
- The permittee must ensure that all service connections are metered.
- 11. Landscape irrigation is prohibited between the hours of 10:00 a.m. and 4:00 p.m., except as follows:
 - a) Irrigation using a micro-irrigation system is allowed anytime.
 - (b) The use of reclaimed water for irrigation is allowed anytime, provided appropriate signs are placed on the property to inform the general public and District enforcement personnel of such use. Such signs must be in accordance with local restrictions.
 - (c) Irrigation of, or in preparation for planting, new landscape is allowed any time of day for one 30 day period provided irrigation is limited to the amount necessary for plant establishment.
 - (d) Watering in of chemicals, including insecticides, pesticides, fertilizers, fungicides, and herbicides when required by law, the manufacturer, or best management practices is allowed anytime within 24 hours of application.
 - (e) Irrigation systems may be operated anytime for maintenance and repair purposes not to exceed ten minutes per hour per zone.
- 12. All submittals made to demonstrate compliance with this permit must include the

permit number 8352 plainly labeled on the submittals.

- 13. This permit will expire on November 15, 2020.
- 14. Maximum annual ground water withdrawals must not exceed 44.57 million gallons.
- 15. The permittee must conduct an annual water audit within 30 days of the anniversary date of issuance of this permit. If the water audit shows that the system losses exceed 10%, a leak detection and repair program must be implemented.
- 16. The permittee must assure that all service connections are metered.
- 17. The permittee must implement the Water Conservation Plan submitted to the District on August 18, 2000, in accordance with the schedule contained therein.
- 18. Wells no. 1 and 2 must continue to be monitored with a totalizing flowmeter.

 This meter must maintain 95% accuracy, be verifiable and be installed according to the manufacturer's specifications. The permittee has elected to monitor both wells with a common flowmeter.
- 19. Total withdrawals from wells no. 1 and 2 must be recorded continuously, totaled monthly, and reported to the District at least every six months from the initiation of the monitoring using Form No. EN-50. The reporting dates each year will be as follows for the duration of the permit:

Reporting Period

Report Due Date

January - June

July 31

July - December

January 31

- 20. The permittee must maintain all flowmeters. In case of failure or breakdown of any meter, the District must be notified in writing within 5 days of its discovery. A defective meter must be repaired or replaced within 30 days of its discovery.
- 21. The permittee must have all flowmeters checked for accuracy at least once every 3 years within 30 days of the anniversary date of permit issuance, and recalibrated if the difference between the actual flow and the meter reading is

greater than 5%. District Form No. EN-51 must be submitted to the District within 10 days of the inspection/calibration.

- 22. The lowest quality water source, such as reclaimed water or surface/storm water, must be used as irrigation water when deemed feasible pursuant to District rules and applicable state law.
- 23. The permittee shall submit, to the District, a compliance report pursuant to subsection 373.236(3), F.S., every 5 years during the term of the permit. The permittee shall submit the report by January 31 of the required year. The report shall contain sufficient information to demonstrate that the permittee's use of water will continue, for the remaining duration of the permit, to meet the conditions for permit issuance set forth in the District rules that existed at the time the permit was issued for 20 years by the District. At a minimum, the compliance report must:
 - (a) meet the submittal requirements of section 4.2 of the Applicant's Handbook: Consumptive Uses of Water, February 8, 1999; and
 - (b) supply all of the information specifically required by the compliance report condition(s) on the permit.

- 1. A person whose substantial interests are or may be determined has the right to request an administrative hearing by filing a written petition with the St. Johns River Water Management District (District), or may choose to pursue mediation as an alternative remedy under Sections 120.569 and 120.573, Florida Statutes, before the deadline for filing a petition. Choosing mediation will not adversely affect the rights to a hearing if mediation does not result in a settlement. The procedures for pursuing mediation are set forth in Sections120.569 and 120.57, Florida Statutes, and Rules 28-106.111 and 28-106.401-.405, Florida Administrative Code. Pursuant to Chapter 28-106 and Rule 40C-1.1007, Florida Administrative Code, the petition must be filed at the office of the District Clerk at District Headquarters, P. O. Box 1429, Palatka, Florida 32178-1429 (4049 Reid St., Palatka, FL 32177) within twenty-six (26) days of the District depositing notice of District decision in the mail (for those persons to whom the District mails actual notice) or within twenty-one (21) days of newspaper publication of the notice of District decision (for those persons to whom the District does not mail actual notice). A pelition must comply with Chapter 28-106, Florida Administrative Code.
- 2. If the Governing Board takes action which substantially differs from the notice of District decision, a person whose substantial interests are or may be determined has the right to request an administrative hearing or may choose to pursue mediation as an alternative remedy as described above. Pursuant to District Rule 40C-1.1007, Florida Administrative Code, the petition must be filed at the office of the District Clerk at the address described above, within twenty-six (26) days of the District depositing notice of final District decision in the mail (for those persons to whom the District mails actual notice) or within twenty-one (21) days of newspaper publication of the notice of its final agency action (for those persons to whom the District does not mail actual notice).
 Such a petition must comply with Rule Chapter 28-106, Florida Administrative Code.
- 3. A substantially interested person has the right to a formal administrative hearing pursuant to Section 120.569 and 120.57(1), Florida Statutes, where there is a dispute between the District and the party regarding an issue of material fact. A petition for formal hearing must comply with the requirements set forth in Rule 28-106.201, Florida Administrative Code.
- 4. A substantially interested person has the right to an informal hearing pursuant to Sections 120.569 and 120.57(2), Florida Statutes, where no material facts are in dispute. A petition for an informal hearing must comply with the requirements set forth in Rule 28-106.301, Florida Administrative Code.
- 5. A petition for an administrative hearing is deemed filed upon delivery of the petition to the District Clerk at the District headquarters in Palatka, Florida.
- 6. Failure to file a petition for an administrative hearing, within the requisite time frame shall constitute a waiver of the right to an administrative hearing (Section 28-106.111, Florida Administrative Code).
- 7. The right to an administrative hearing and the relevant procedures to be followed are governed by Chapter 120, Florida Statutes, and Chapter 28-106, Florida Administrative Code and Section 40C-1.1007, Florida Administrative Code.

- 8. An applicant with a legal or equitable interest in real property who believes that a District permitting action is unreasonable or will unfairly burden the use of his property, has the right to, within 30 days of receipt of notice of the District's written desision regarding a permit application, apply for a special master proceeding under Section 70.51, Florida Statutes, by filling a written request for relief at the office of the District Clerk located at District headquarters, P. O. Box 1429, Palatka, FL 32178-1429 (4049 Reid St., Palatka, Florida 32177). A request for relief must contain the information listed in Subsection 70.51(6), Florida Statutes.
- 9. A timely filed request for relief under Section 70.51, Florida Statutes, tolls the time to request an administrative hearing under paragraph no. 1 or 2 above (Paragraph 70.51(10)(b), Florida Statutes). However, the filing of a request for an administrative hearing under paragraph no. 1 or 2 above waives the right to a special master proceeding (Subsection 70.51(10)(b), Florida Statutes).
- 10. Failure to file a request for relief within the requisite time frame shall constitute a waiver of the right to a special master proceeding (Subsection 70.51(3), Florida Statutes).
- 11. Any substantially affected person who claims that final action of the District constitutes an unconstitutional taking of property without just compensation may seek review of the action in circuit court pursuant to Section 373.617, Florida Statutes, and the Florida Rules of Civil Procedures, by filing an action in circuit court within 90 days of the rendering of the final District action, (Section 373.617, Florida Statutes).
- 12. Pursuant to Section 120.68, Florida Statutes, a person who is adversely affected by final District action may seek review of the action in the District Court of Appeal by filing a notice of appeal pursuant to the Florida Rules of Appellate Procedure within 30 days of the rendering of the final District action.
- 13. A party to the proceeding before the District who claims that a District order is inconsistent with the provisions and purposes of Chapter 373, Florida Statutes, may seek review of the order pursuant to Section 373.114, Florida Statutes, by the Florida Land and Water Adjudicatory Commission, by filing a request for review with the Commission and serving a copy on the Department of Environmental Protection and any person named in the order within 20 days of adoption of a rule or the rendering of the District order.
- 14. For appeals to the District Court of Appeal, a District action is considered rendered after it is signed on behalf of the District, and is filed by the District Clerk.
- 15. Failure to observe the relevant time frames for filing a petition for judicial review described in paragraphs #11 and #12, or for Commission review as described in paragraph #13, will result in waiver of that right to review.

Certificate of Service

I HEREBY CERTIFY that a copy of the foregoing Notice of Rights has been sent by U.S. Mail to:

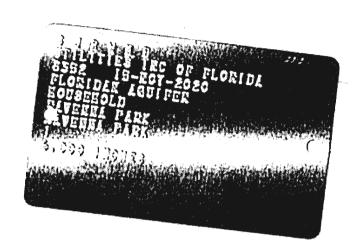
Utilities Inc of Florida 200 Weathersfield Ave Altamonte Springs, FL 32714

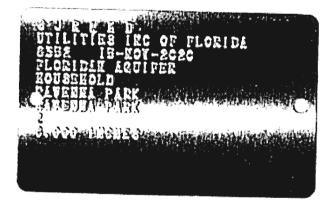
at 4:00 p.m. this tem day of Maxember, 2000.

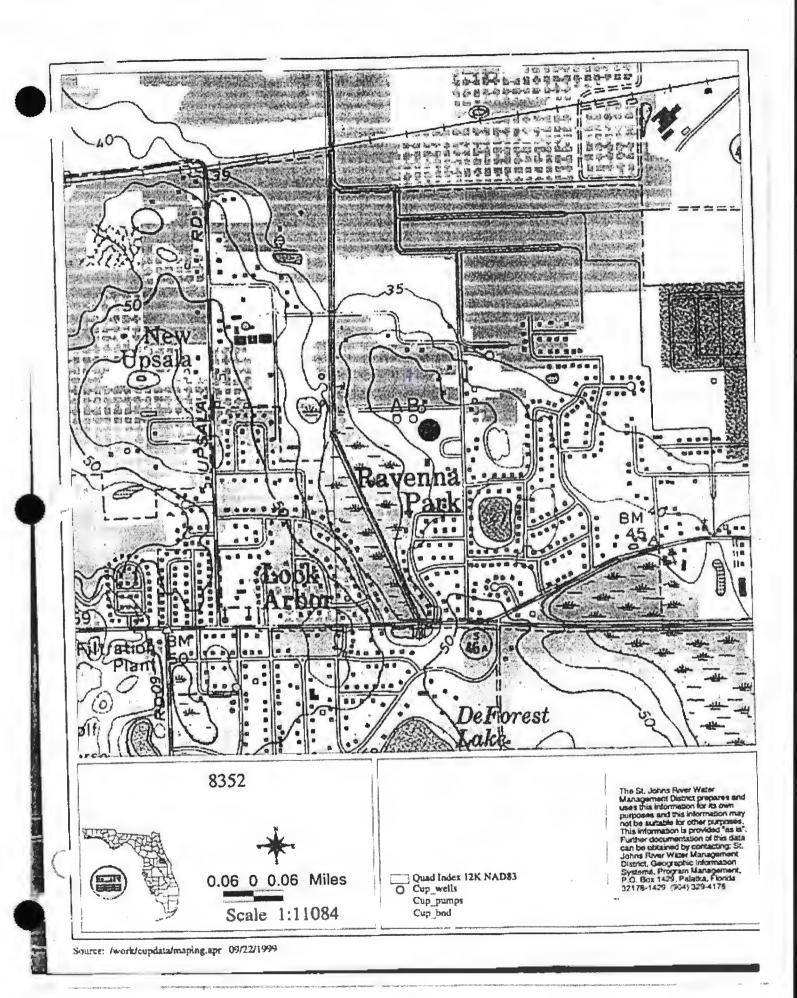
Division of Permit Data Services Gloria Lewis, Director

St. Johns River Water Management District Post Office Box 1429 Palatka, FL 32178-1429 (904) 329-4152

Permit Number: 8352







FLOW METER WATER CALIBRATION RECORD - EN51 ST. JOHNS RIVER WATER MANAGEMENT DISTRICT Post Office Box 1429 Palatka, Florida 32178-1429

Consumptive Use Permit Number: 8352 - RAUGHA PARK Permittee Name: Utilities Inc of Florida Date of Permit Issuance: November 15, 2000 Station Name: 1 Pump Capacity: 200 GPM Serial Number on Meter: Meter Model: Discharge Pipe Diameter: Date of This Calibration: Name of Person Performing Calibration: od or Equipment Used for Calibration: M. Initial Meter Reading at Start of Calibration: Final Meter Reading at End of Calibration: Readings on Equipment Used for Calibration: Start: _____ End:____ (Attach Formulas Used to Make Calculations) Percent of Error Between Meter Reading and Calibration Equipment: ______% Name of Person Completing Form (Please Print): Company Name: Address: Cl. State/Zip: Daytime Telephone: (_____) ____-

Please Retain a Copy for Your Records

FLOW METER WATER CALIBRATION RECORD - EN51 ST. JOHNS RIVER WATER MANAGEMENT DISTRICT Post Office Box 1429 Palatka, Florida 32178-1429

Permittee Name: Utilities Inc of Florida	
Date of Permit Issuance: November 15, 2000 Station Name: 2	
Pump Capacity: 240 GPM Serial Number on Meter:	
Meter Model:	
Discharge Pipe Diameter:	
Date of Last Meter Calibration:/	
Date of This Calibration:/	
Name of Person Performing Calibration:	
M od or Equipment Used for Calibration:	
Initial Meter Reading at Start of Calibration:	
Final Meter Reading at End of Calibration:	***************************************
Readings on Equipment Used for Calibration:	
Start: End:	
(Attach Formulas Used to Make Calculations)	
Percent of Error Between Meter Reading and Calibration Equipment:%	
Name of Person Completing Form (Please Print):	*20/410****
Company Name:	
Address:	
Ci State/Zip:	
Paytime Telephone: ()	

Please Retain a Copy for Your Records





WATER USE RECORD

FORM EN - 50

CUP# 8352

PERMIT ISSUE DATE 15-nov-2000

DISTRICTIO

OWNERS ID

PERMITTEE Utilities Inc of Florida

PROJECT RAVENNA PARK

WELL NAME 1

PUMP NAME

COMPLETE THE FORM BY PRINTING EACH 'NUMBER' WITHOUT TOUCHING THE SIDES OF THE BOX

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WATER USE RECORE

FORM EN - 50

CUP# 8352

PERMITISSUE DATE 15-nov-2000

DISTRICT ID

OWNERS ID

PERMITTEE Utilities Inc of Florida

PROJECT RAVENNA PARK

WELL NAME 2

PUMP NAME

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WATER USE RECORD

FORM EN - 50

CUP# 8352

PERMIT ISSUE DATE 15-nov-2000

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PROJECT RAVENNA PARK

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WATER USE RECORE

FORM EN - 50

CUP# 8352

PERMIT ISSUE DATE 15-nov-2000

DISTRICT ID

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W E A T Η E R S F E L D



4049 Reid Street • P.O. Box 1429 • Palatka, FL 32178-1429 • (386) 329-4500 On the Internet at www.sjrwmd.com.

September 13, 2006

Utilities Inc of Florida 200 Weathersfield Ave Altamonte Springs, FL 32714

Subject:

Corrected Permit

Consumptive Use Permit No. 8346

Weathersfield

Dear Sir.

Please find enclosed a corrected permit for the above referenced project. The correction is within the authorization statement and specifically the allocation amount:

A PERMIT AUTHORIZING:

The District authorizes, as limited by the attached permit conditions, the use of up to 117.74 million gallons per year of ground water from the Floridan aguifer for household use for an estimated population of 2856 people in 10 years, and commercial use.

I apologize for any inconvenience which this may have caused. If we can be of any assistance, please do not hesitate to contact the District.

Sincerely

Rosie Parker, Data Management Specialist

Division of Permit Data Services

RP:s

Cc:

District Permit File

Rich Kimmel

GOVERNING GOARD-

ARCHIED

PERMIT NO. 8346

PROJECT NAME: Weathersfield

DATE ISSUED: August 29, 2006

A PERMIT AUTHORIZING:

The District authorizes, as limited by the attached permit conditions, the use of up to 117.74 million gallons per year of ground water from the Floridan aquifer for household use for an estimated population of 2856 people in 10 years, and commercial use

LOCATION:

Site:

Weathersfield Seminole County

Section(s):

15

Township(s):

215

Range(s):

29E

ISSUED TO:

Utilities Inc of Florida 200 Weathersfield Ave Altamonte Springs, FL 32714

Permittee agrees to hold and save the St. Johns River Water Management District and its successors harmless from any and all damages, claims, or liabilities which may arise from permit issuance. Said application, including all maps and specifications attached thereto, is by reference made a part hereof.

This permit does not convey to permittee any property rights nor any rights of privileges other than those specified herein, nor relieve the permittee from complying with any law, regulation or requirement affecting the rights of other bodies or agencies. All structures and works installed by permittee hereunder shall remain the property of the permittee.

This permit may be revoked, modified or transferred at any time pursuant to the appropriate provisions of Chapter 373, Florida Statutes and 40C-1, Florida Administrative Code.

PERMIT IS CONDITIONED UPON:

See conditions on attached "Exhibit A", dated August 29, 2006

AUTHORIZED BY:

St. Johns River Water Management District Department of Resource Management

Bv:

Dwight Jenkins

Division Director

"EXHIBIT A" CONDITIONS FOR ISSUANCE OF PERMIT NUMBER 8346 UTILITIES INC OF FLORIDA DATED AUGUST 29, 2006

- District Authorized staff, upon proper identification, will have permission to enter, inspect
 and observe permitted and related facilities in order to determine compliance with the
 approved plans, specifications and conditions of this permit.
- 2. Nothing in this permit should be construed to limit the authority of the St. Johns River Water Management District to declare a water shortage and issue orders pursuant to Section 373.175, Florida Statutes, or to formulate a plan for implementation during periods of water shortage, pursuant to Section 373.246, Florida Statutes. In the event a water shortage, is declared by the District Governing Board, the permittee must adhere to the water shortage restriction as specified by the District, even though the specified water shortage restrictions may be inconsistent with the terms and conditions of this permit.
- 3. Prior to the construction, modification, or abandonment of a well, the permittee must obtain a Water Well Construction Permit from the St. Johns River Water Management District, or the appropriate local government pursuant to Chapter 40C-3, Florida Administrative Code. Construction, modification, or abandonment of a well will require modification of the consumptive use permit when such construction, modification or abandonment is other than that specified and described on the consumptive use permit application form.
- 4. Leaking or inoperative well casings, valves, or controls must be repaired or replaced as required to eliminate the leak or make the system fully operational.
- 5. Legal uses of water existing at the time of the permit application may not be interfered with by the consumptive use. If unanticipated interference occurs, the District may revoke the permit in whole or in part to curtail or abate the interference unless the permittee mitigates for the interference. In those cases where other permit holders are identified by the District as also contributing to the interference, the permittee may choose to mitigate in a cooperative effort with these other permittees. The permittee must submit a mitigation plan to the District for approval prior to implementing such mitigation.
- 6. Off-site land uses existing at the time of permit application may not be significantly adversely impacted as a result of the consumptive use. If unanticipated significant adverse impacts occur, the District shall revoke the permit in whole or in part to curtail or abate the adverse impacts, unless the impacts can be mitigated by the permittee.
- 7. The District must be notified, in writing, within 30 days of any sale, conveyance, or other transfer of a well or facility from which the permitted consumptive use is made or within 30 days of any transfer of ownership or control of the real property at which the permitted consumptive use is located. All transfers of ownership or transfers of permits are subject to the provisions of section 40C-1.612, Florida Administrative Code.
- 8. A District-issued identification tag shall be prominently displayed at each withdrawal site by permanently affixing such tag to the pump, headgate, valve or other withdrawal facility as provided by Section 40C-2.401, Florida Administrative Code. Permittee shall notify the District in the event that a replacement tag is needed.
- All submittals made to demonstrate compliance with this permit must include the CUP number 8346 plainly labeled.
- 10. This permit will expire on June 14, 2016.

11. Maximum annual ground water withdrawals for all uses must not exceed:

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117.03 million gallons in 2006,
117.03 million gallons in 2007,
117.33 million gallons in 2008,
117.03 million gallons in 2009,
117.03 million gallons in 2010,
117.22 million gallons in 2011,
117.54 million gallons in 2012,
117.22 million gallons in 2013,
117.22 million gallons in 2014,
117.22 million gallons in 2015; and
117.74 million gallons in 2016.
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- 12. Wells no. 1 (station ID 15586) and no. 2 (station ID 15587) are ganged and monitored by a single totalizing flowmeter. These wells must continue to be monitored with the totalizing flowmeter. This meter must maintain 95% accuracy, be verifiable and be installed according to the manufacturer's specifications.
- 13. Total withdrawals from wells no. 1 (station ID 15586) and no. 2 (station ID 15587) must be recorded continuously, totaled monthly, and reported to the District at least every six months from the initiation of the monitoring using Form No. EN-50. The reporting dates each year will be as follows for the duration of the permit:

Reporting Period	Report Due Da	
January - June	July 31	
July - December	January 31	

- 14. The permittee must maintain all flowmeters. In case of failure or breakdown of any meter, the District must be notified in writing within 5 days of its discovery. A defective meter must be repaired or replaced within 30 days of its discovery.
- 15. The permittee must have all flowmeters checked for accuracy at least once every 3 years within 30 days of the anniversary date of permit issuance, and recalibrated if the difference between the actual flow and the meter reading is greater than 5%. District Form No. EN-51 must be submitted to the District within 10 days of the inspection/calibration.
- 16. The permittee must assure that all service connections continue to be metered.
- 17. Within 30 days of the anniversary date of issuance of this permit, the permittee must submit an annual water audit to the District. The audit must cover a period of at least one calendar year, and must identify all system losses (water utility) and all sources of unaccounted for water.
- 18. The permittee must implement the Water Conservation Plan submitted to the District on November 15, 2005, in accordance with the schedule contained therein.
- 19. The lowest quality water source, such as reclaimed water or surface/storm water, must be used as irrigation water when deemed feasible pursuant to District rules and applicable state law.

- 1. A person whose substantial interests are or may be affected has the right to request an administrative hearing by filing a written petition with the St. Johns River Water Management District (District). Pursuant to Chapter 28-106 and Rule 40C-1.1007, Florida Administrative Code, the petition must be filed (received) either by delivery at the office of the District Clerk at District Headquarters, P. O. Box 1429, Palatka Florida 32178-1429 (4049 Reid St., Palatka, FL 32177) or by e-mail with the District Clerk at Clerk@sirvmd.com, within twenty-six (26) days of the District depositing notice of District decision in the mail (for those persons to whom the District mails actual notice), within twenty-one (21) days of the District emailing notice of District decision (for those persons to whom the District emails actual notice), or within twenty-one (21) days of newspaper publication of the notice of District decision (for those persons to whom the District does not mail or email actual notice). A petition must comply with Sections 120.54(5)(b)4. and 120.569(2)(c), Florida Statutes, and Chapter 28-106, Florida Administrative Code. The District will not accept a petition sent by facsimile (fax), as explained in paragraph no. 5 below. Mediation pursuant to Section 120.573, Florida Statutes, is not available.
- 2. If the Governing Board takes action that substantially differs from the notice of District decision, a person whose substantial interests are or may be affected has the right to request an administrative hearing by filing a written petition with the District, but this request for administrative hearing shall only address the substantial deviation. Pursuant to Chapter 28-106 and Rule 40C-1.1007, Florida Administrative Code, the petition must be filed (received) at the office of the District Clerk at the mail/street address or email address described in paragraph no. 1 above, within twenty-six (26) days of the District depositing notice of final District decision in the mail (for those persons to whom the District mails actual notice), within twenty-one (21) days of the District emails actual notice), or within twenty-one (21) days of newspaper publication of the notice of final District decision (for those persons to whom the District does not mail or email actual notice). A petition must comply with Sections 120.54(5)(b)4, and 120.569(2)(c), Florida Statutes, and Chapter 28-106, Florida Administrative Code, Mediation pursuant to Section 120.573, Florida Statutes, is not available.
- 3. A person whose substantial interests are or may be affected has the right to a formal administrative hearing pursuant to Sections 120.569 and 120.57(1), Florida Statutes, where there is a dispute between the District and the party regarding an issue of material fact. A petition for formal hearing must also comply with the requirements set forth in Rule 28-106.201, Florida Administrative Code.
- 4. A person whose substantial interests are or may be affected has the right to an informal administrative hearing pursuant to Sections 120.569 and 120.57(2), Florida Statutes, where no material facts are in dispute. A petition for an informal hearing must also comply with the requirements set forth in Rule 28-106.301, Florida Administrative Code.

- 5. A petition for an administrative hearing is deemed filed upon receipt of the complete petition by the District Clerk at the District Headquarters in Palatka, Florida. Petitions received by the District Clerk after 5:00 p.m., or on a Saturday, Sunday, or legal holiday, shall be deemed filed as of 8:00 a.m. on the next regular District business day. The District's acceptance of petitions filed by e-mail is subject to certain conditions set forth in the District's Statement of Agency Organization and Operation (issued pursuant to Rule 28-101.001, Florida Administrative Code), which is available for viewing at www.sjrwmd.com. These conditions include, but are not limited to, the petition being in the form of a PDF file and being capable of being stored and printed by the District. Further, pursuant to the District's Statement of Agency Organization and Operation, attempting to file a petition by facsimile is prohibited and shall not constitute filing.
- Failure to file a petition for an administrative hearing within the requisite time frame shall constitute a waiver of the right to an administrative hearing. (Rule 28-106.111, Florida Administrative Code).
- 7. The right to an administrative hearing and the relevant procedures to be followed are governed by Chapter 120, Florida Statutes, Chapter 28-106, Florida Administrative Code, and Rule 40C-1.1007, Florida Administrative Code. Because the administrative hearing process is designed to formulate final agency action, the filing of a petition means the District's final action may be different from the position taken by it in this notice. A person whose substantial interests are or may be affected by the District's final action has the right to become a party to the proceeding, in accordance with the requirements set forth above.
- 8. A person with a legal or equitable interest in real property who believes that a District permitting action is unreasonable or will unfairly burden the use of their property, has the right to, within 30 days of receipt of the notice of District decision regarding a permit application, apply for a special magistrate proceeding under Section 70.51, Florida Statutes, by filing a written request for relief at the Office of the District Clerk located at District Headquarters, P. O. Box 1429, Palatka, FL 32178-1429 (4049 Reid St., Palatka, FL 32177). A request for relief must contain the information listed in Subsection 70.51(6), Florida Statutes. Requests for relief received by the District Clerk after 5:00 p.m., or on a Saturday, Sunday, or legal holiday, shall be deemed filed as of 8:00 a.m. on the next regular District business day.
- 9. A timely filed request for relief under Section 70.51, Florida Statutes, tolls the time to request an administrative hearing under paragraph nos. 1 or 2 above. (Paragraph 70.51(10)(b), Florida Statutes). However, the filing of a request for an administrative hearing under paragraph nos. 1 or 2 above waives the right to a special magistrate proceeding. (Subsection 70.51(10)(b), Florida Statutes).
- 10. Failure to file a request for relief within the requisite time frame shall constitute a waiver of the right to a special magistrate proceeding. (Subsection 70.51(3), Florida Statutes).

- 11. Any person whose substantial interests are or may be affected who claims that final action of the District constitutes an unconstitutional taking of property without just compensation may seek review of the action in circuit court pursuant to Section 373.617, Florida Statutes, and the Florida Rules of Civil Procedures, by filing an action in circuit court within 90 days of rendering of the final District action, (Section 373.617, Florida Statutes).
- 12. Pursuant to Section 120.68, Florida Statutes, a party to the proceeding before the District who is adversely affected by final District action may seek review of the action in the District Court of Appeal by filing a notice of appeal pursuant to Rules 9.110 and 9.190, Florida Rules of Appellate Procedure, within 30 days of the rendering of the final District action.
- 13. A party to the proceeding before the District who claims that a District order is inconsistent with the provisions and purposes of Chapter 373, Florida Statutes, may seek review of the order pursuant to Section 373.114, Florida Statutes, by the Florida Land and Water Adjudicatory Commission, by filing a request for review with the Commission and serving a copy on the Florida Department of Environmental Protection and any person named in the order within 20 days of the rendering of the District order.
- 14. A District action is considered rendered, as referred to in paragraph nos. 11, 12, and 13 above, after it is signed on behalf of the District, and is filed by the District Clerk.
- 15. Failure to observe the relevant time frames for filing a petition for judicial review as described in paragraph nos. 11 and 12 above, or for Commission review as described in paragraph no. 13 above, will result in waiver of that right to review.

Certificate of Service

I HEREBY CERTIFY that a copy of the foregoing Notice of Rights has been sent by U.S. Mail to:

Utilities Inc of Florida 200 Weathersfield Ave Altamonte Springs, FL 32714

At 4:00 p.m. this 29th day of August, 2006.

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Division of Permit Data Services Gloria Lewis, Director

St. Johns River Water Management District Post Office Box 1429 Palatka, FL 32178-1429 (386) 329-4152

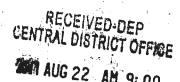
Permit Number: 8346

Utilities, Inc. of Florida

Docket No.: 120209-WS

Seminole County

25-30.440 (7) NOTICES



BEFORE THE STATE OF FLORIDA DEPARTMENT OF ENVIRONMENTAL PROTECTION

STATE OF FLORIDA DEPARTMENT OF ENVIRONMENTAL PROTECTION)	IN THE OFFICE OF THE CENTRAL DISTRICT
vs.)	OGC FILE NO. 11-1192
UTILITIES, INC OF FLORIDA))	

CONSENT ORDER

This Consent Order ("Order") is entered into between the State of Florida Department of Environmental Protection ("Department") and Utilities, Inc of Florida ("Respondent") to reach settlement of certain matters at issue between the Department and Respondent.

The Department finds and Respondent admits the following:

- 1. The Department is the administrative agency of the State of Florida having the power and duty to protect Florida's water resources and to administer and enforce the provisions of the Florida Safe Drinking Water Act, Sections 403.850, et seq., Florida Statutes ("F.S."), and the rules promulgated and authorized in Title 62, Florida Administrative Code ("F.A.C."). The Department has jurisdiction over the matters addressed in this Order.
 - 2. Respondent is a person within the meaning of Section 403.852(5), F.S.
- 3. Respondent is the owner and operator of Park Ridge, a community public water system, PWS No. 3590993, located at 101 West Ridge Drive, Sanford, FL 32773, in Seminole County, Florida ("System").
- 4. The Department finds that Respondent is in violation of Rule 62-550.310(3), F.A.C, which establishes the maximum contaminant level ("MCL") for total trihalomethanes ("TTHMs") as 0.080 milligrams per liter ("mg/L"). The running annual average results for samples collected from the System on June 9, 2011 and analyzed for TTHMs are 0.084 mg/L.

Having reached a resolution of the matter Respondent and the Department mutually agree and it is

ORDERED:

- 5. Respondent shall comply with the following corrective actions within the stated time periods:
- a) Within 60 days of the effective date of this Order, Respondent shall retain the services of a professional engineer, registered in the State of Florida, to evaluate the System and submit an application, along with any required application fees, to the Department for a permit to construct any modifications needed to address the MCL violation(s).
- b) If the Department requires additional information, modifications, or specifications to process the permit application described in subparagraph 5.a), above, the Department will issue a written request for information ("RFI") to Respondent. Respondent shall submit the requested information in writing to the Department within 30 days of receipt of the request. Respondent shall provide all information requested in any additional RFIs issued by the Department within 30 days of receipt of each request. Within 60 days of the Department's receipt of the application described in subparagraph 5.a), above, Respondent shall provide all information necessary to complete the application.
- c) Within 180 days of the effective date of this Order, Respondent shall complete all corrective actions necessary to resolve the MCL exceedances described above. If the Department issues a permit pursuant to subparagraphs 5.a) and 5.b), above, within 180 days of the effective date of this Order Respondent shall submit a Certification of Completion, prepared and sealed by a professional engineer registered in the State of Florida. Respondent shall receive written Department clearance prior to placing the permitted system modifications into service.
- d) If the approved modifications are determined by the Department to be inadequate to resolve the MCL violation(s), the Department will notify the Respondent in writing. Within 30 days of receipt of such written notification from the Department, Respondent shall submit an alternate proposal to address the MCL violation(s). Respondent shall provide all information requested in any RFIs issued by the Department within 30 days of receipt of each request. Within 60 days of the date the Department receives the proposal

required by this subparagraph, Respondent shall provide all information necessary to complete the application for modification.

- e) Respondent shall continue to sample quarterly for TTHMs and HAA5s in accordance with Rule 62-550.514(2), F.A.C., until the running annual average is no more than 0.060 mg/L and 0.045 mg/L for TTHMs and HAA5s, respectively, or until the running annual average remains below 0.080 mg/L and 0.060 mg/L, for four consecutive quarters, at which time Respondent shall return to its regular required monitoring in accordance with Chapter 62-550, F.A.C. Respondent shall submit all sampling results to the Department within 10 days following the month in which the samples were taken or within 10 days following Respondent's receipt of the results, whichever is sooner.
- f) Respondent shall continue to issue public notices regarding the MCL violation(s) described above every 90 days, as required by Rule 62-560.410(1), F.A.C., until the Department determines that the System is in compliance with all MCLs. Respondent shall submit certification of delivery of public notices, using DEP Form 62-555.900(22), F.A.C. to the Department within 10 days of issuing each public notice.
- g) Respondent shall submit written quarterly updates on the status of the permitted modifications. Updates shall be submitted to the Department within 10 days following the end of each calendar quarter until the modifications are complete and cleared for service.
- 6. Respondent agrees to pay the Department stipulated penalties in the amount of \$250 per day for each and every day Respondent fails to timely comply with any of the requirements of paragraph(s) 5 of this Order. The Department may demand stipulated penalties at any time after violations occur. Respondent shall pay stipulated penalties owed within 30 days of the Department's issuance of written demand for payment, and shall do so as further described in paragraph 7 and 8, below. Nothing in this paragraph shall prevent the Department from filing suit to specifically enforce any terms of this Order.
- 7. Respondent shall make all payments required by this Order by cashier's check or money order. Payment instruments shall be made payable to the "Department of

Environmental Protection" and shall include both the OGC number assigned to this Order and the notation "Ecosystem Management and Restoration Trust Fund."

- 8. Except as otherwise provided, all submittals and payments required by this Order shall be sent to Nathan Hess, Environmental Supervisor II, Department of Environmental Protection, Central District Office, 3319 Maguire Boulevard, Suite 232, Orlando, FL 32803.
- 9. Respondent shall allow all authorized representatives of the Department access to the Facility and the Property at reasonable times for the purpose of determining compliance with the terms of this Order and the rules and statutes administered by the Department.
- 10. In the event of a sale or conveyance of the Facility or of the Property upon which the Facility is located, if all of the requirements of this Order have not been fully satisfied, Respondent shall, at least 30 days prior to the sale or conveyance of the Facility or Property, (a) notify the Department of such sale or conveyance, (b) provide the name and address of the purchaser, operator, or person(s) in control of the Facility, and (c) provide a copy of this Order with all attachments to the purchaser, operator, or person(s) in control of the Facility. The sale or conveyance of the Facility or the Property does not relieve Respondent of the obligations imposed in this Order.
- 11. If any event, including administrative or judicial challenges by third parties unrelated to Respondent, occurs which causes delay or the reasonable likelihood of delay in complying with the requirements of this Order, Respondent shall have the burden of proving the delay was or will be caused by circumstances beyond the reasonable control of Respondent and could not have been or cannot be overcome by Respondent's due diligence. Neither economic circumstances nor the failure of a contractor, subcontractor, materialman, or other agent (collectively referred to as "contractor") to whom responsibility for performance is delegated to meet contractually imposed deadlines shall be considered circumstances beyond the control of Respondent (unless the cause of the contractor's late performance was also beyond the contractor's control). Upon occurrence of an event causing delay, or upon becoming aware of a potential for delay, Respondent shall notify the Department by the next

working day and shall, within seven calendar days notify the Department in writing of (a) the anticipated length and cause of the delay, (b) the measures taken or to be taken to prevent or minimize the delay, and (c) the timetable by which Respondent intends to implement these measures. If the parties can agree that the delay or anticipated delay has been or will be caused by circumstances beyond the reasonable control of Respondent, the time for performance hereunder shall be extended. The agreement to extend compliance must identify the provision or provisions extended, the new compliance date or dates, and the additional measures Respondent must take to avoid or minimize the delay, if any. Failure of Respondent to comply with the notice requirements of this paragraph in a timely manner constitutes a waiver of Respondent's right to request an extension of time for compliance for those circumstances.

- 12. The Department, for and in consideration of the complete and timely performance by Respondent of all the obligations agreed to in this Order, hereby conditionally waives its right to seek judicial imposition of damages or civil penalties for the violations described above up to the date of the filing of this Order. This waiver is conditioned upon Respondent's complete compliance with all of the terms of this Order.
- 13. This Order is a settlement of the Department's civil and administrative authority arising under Florida law to resolve the matters addressed herein. This Order is not a settlement of any criminal liabilities which may arise under Florida law, nor is it a settlement of any violation which may be prosecuted criminally or civilly under federal law. Entry of this Order does not relieve Respondent of the need to comply with applicable federal, state, or local laws, rules, or ordinances.
- 14. The Department hereby expressly reserves the right to initiate appropriate legal action to address any violations of statutes or rules administered by the Department that are not specifically resolved by this Order.
- 15. Respondent is fully aware that a violation of the terms of this Order may subject Respondent to judicial imposition of damages, civil penalties up to \$5,000.00 per day per violation, and criminal penalties.

- 16. Respondent acknowledges and waives its right to an administrative hearing pursuant to sections 120.569 and 120.57, F.S., on the terms of this Order. Respondent also acknowledges and waives its right to appeal the terms of this Order pursuant to section 120.68, F.S.
- 17. No modifications of the terms of this Order will be effective until reduced to writing, executed by both Respondent and the Department, and filed with the clerk of the Department.
- 18. The terms and conditions set forth in this Order may be enforced in a court of competent jurisdiction pursuant to sections 120.69 and 403.121, F.S. Failure to comply with the terms of this Order constitutes a violation of section 403.161(1)(b), F.S.
- 19. This Consent Order is a final order of the Department pursuant to section 120.52(7), F.S., and it is final and effective on the date filed with the Clerk of the Department unless a Petition for Administrative Hearing is filed in accordance with Chapter 120, F.S. Upon the timely filing of a petition, this Consent Order will not be effective until further order of the Department.

Persons who are not parties to this Consent Order, but whose substantial interests are affected by it, have a right to petition for an administrative hearing under sections 120.569 and 120.57, Florida Statutes. Because the administrative hearing process is designed to formulate final agency action, the filing of a petition concerning this Consent Order means that the Department's final action may be different from the position it has taken in the Consent Order.

The petition for administrative hearing must contain all of the following information:

- a) The OGC Number assigned to this Consent Order;
- b) The name, address, and telephone number of each petitioner; the name, address, and telephone number of the petitioner's representative, if any, which shall be the address for service purposes during the course of the proceeding;
- c) An explanation of how the petitioner's substantial interests will be affected by the Consent Order;

- d) A statement of when and how the petitioner received notice of the Consent Order;
- e) Either a statement of all material facts disputed by the petitioner or a statement that the petitioner does not dispute any material facts;
- A statement of the specific facts the petitioner contends warrant reversal or modification of the Consent Order;
- g) A statement of the rules or statutes the petitioner contends require reversal or modification of the Consent Order; and
- h) A statement of the relief sought by the petitioner, stating precisely the action petitioner wishes the Department to take with respect to the Consent Order.

The petition must be filed (<u>received</u>) at the Department's Office of General Counsel, 3900 Commonwealth Boulevard, MS# 35, Tallahassee, Florida 32399-3000 within <u>21 days</u> of receipt of this notice. A copy of the petition must also be mailed at the time of filing to the District Office at 3319 Maguire Boulevard, Suite 232, Orlando, Florida, 32803. Failure to file a petition within the 21-day period constitutes a person's waiver of the right to request an administrative hearing and to participate as a party to this proceeding under sections 120.569 and 120.57, Florida Statutes. Before the deadline for filing a petition, a person whose substantial interests are affected by this Consent Order may choose to pursue mediation as an alternative remedy under section 120.573, Florida Statutes. Choosing mediation will not adversely affect such person's right to request an administrative hearing if mediation does not result in a settlement. Additional information about mediation is provided in section 120.573, Florida Statutes and Rule 62-110.106(12), Florida Administrative Code.

20. Rules referenced in this Order are available at http://www.dep.state.fl.us/legal/Rules/rulelistnum.htm.

FOR THE RESPONDENT:

Patrick C. Flynn, Regional Director

Utilities, Inc of Florida

DONE AND ORDERED this and of Queen 2011, in Orlando, Florida.

STATE OF FLORIDA DEPARTMENT OF ENVIRONMENTAL PROTECTION

Vivian F. Garfein

*Qirector, Central District

Filed, on this date, pursuant to section 120.52, F.S., with the designated Department Clerk, receipt of which is hereby acknowledged.

,

Copies furnished to:

Lea Crandall, Agency Clerk, OGC

Utilities Inc of Florida: Bryan Gongre, Scotty Haws, Nate Carver [BKGONGRE@UIWATER.COM,SLHAWS@UIWATER.COM, NOCARVER@UIWATER.COM]

Karl Henry Seminals County Health Department Health Health Department Health Health Health Department Health Healt

Karl Henry, Seminole County Health Department [karl_henry@doh.state.fl.us]

Nathan Hess, DEP Drinking Water Compliance and Enforcement

PW_CO_DBP (REV. 06/09)



Florida Department of Environmental Protection

Central District 3319 Maguire Boulevard, Suite 232 Orlando, Florida 32803-3767 Rick Scott Governor

Jennifer Carroll
Lt. Governor

Herschel T. Vinyard Jr. Secretary

VIA E-MAIL pcflynn@uiwater.com

Mr. Patrick Flynn, Regional Director Utilities Inc. of Florida 200 Weathersfield Avenue Altamonte Springs, FL 32714

OCD-PW-CE-12-0555

Seminole County - PW Park Ridge PWS ID #3590993 OGC Case #11-1192 Case Closure

Dear Mr. Flynn:

The above-referenced enforcement case is closed by this office effective June 11, 2012. Our records show that all Consent Order requirements have been met.

Please continue to conduct routine (annual) monitoring for disinfection byproducts. The next monitoring event should occur during the third quarter (July through September) of 2012.

Thank you for your cooperation. You may contact Nathan Hess at (407) 897-4140, should you have any further questions.

Sincerely,

Christianne C. Ferraro, P.E.

Program Administrator

Christana C-

Water Resource Management

June 11, 2012

Date

CCF/njh

cc: Utilities Inc. of Florida: Bryan K. Gongre, Scotty Haws, Nate Carver Jack Chisolm, DEP Office of General Counsel Nathan Hess, DEP Drinking Water Compliance and Enforcement

Utilities, Inc. of Florida

Docket No.: 120209-WS

Seminole County

25-30.440 (8) FIELD EMPLOYEES

Department of Environmental Protection OPERATOR CERTIFICATION PROGRAM 2600 BLAIR STONE ROAD, M.S. 3506 TALLAHASSEE, FLORIDA 32399-2400 (850)245-7500

DONNA RUTH BROWN

26250 BILTMORE ST SORRENTO, FL 32776

State of Florida Department of Environmental Protection

LICENSE NO.: 0019511

DATE ISSUED: 4/11/2011

CLASS 3 DISTRIBUTION SYSTEM OPERATOR

DONNA RUTH BROWN

is licensed under provisions of Chapter 401, Florida Statutes

VALID UNTIL:

4/30/2013

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Department of Environmental Protection

ISSUED:

4/11/2011

LICENSE NO.: 0019511

THE CLASS 3 DISTRIBUTION SYSTEM OPERATOR NAMED BELOW IS LICENSED UNDER THE PROVISIONS OF CHAPTER 403, FLORIDA STATUTES.

VALID UNTIL: 4/30/2013

DONNA RUTH BROWN

RICK SCOTT

HERSCHEL T. VINYARD, JR



Department of Enbironmental Protection OPERATOR CERTIFICATION PROGRAM 2600 BLAIR STONE ROAD, M.S. 3506 TALLAHASSEE, FLORIDA 32399-2400 (850)245-7500

MATTHEW J. MORRELL

143 SUNSET DRIVE LONGWOOD, FL 32750

State of Florida

Department of Environmental Brotection

LICENSE NO.: 0018792

DATE ISSUED:

LEVEL 3 DISTRIBUTION SYSTEM OPERATOR

MATTHEW J. MORRELL

IS LICENSED UNDER PROVISSONS OF CHAPTER 401, FLORIDA STATUTES

VALID UNTIL:

4/30/2013

State of Florida
Department of Environmental Protection

ISSUED: 10/12/2010 LICENSE NO.: 0018792

THE LEVEL 3 DISTRIBUTION SYSTEM OPERATOR NAMED BELOW IS LICENSED UNDER THE PROVISIONS OF CHAPTER 403, FLORIDA STATUTES

VALID UNTIL: 4/30/2013

MATTHEW J. MORRELL

CHARLIE CRIST

MIMI A. DREW

GOVERNOR



Department of Environmental Descriton OPERATOR CERTIFICATION PROGRAM 2000 BLAIR STONE ROAD, M S. 3806 TALLAHASSEL, H ORIDA 32 800-2400 08500245-7800

MICHAEL A. OVERTON

26250 BILTMORE STREET SORRENTO, FL 32776

State of Afforda Department of Environmental Protection

LICENSE NO.: 0018793 DATE ISSUED: 40-12-2010

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MICHAEL A: OVERTON

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State of Florida

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Department of Environmental Protection

ISSUED:

10/12/2010

LICENSE NO.: 0018793

THE LEVEL 3 DISTRIBUTION SYSTEM OPERATOR NAMED BELOW IS LICENSED UNDER THE PROVISIONS OF CHAPTER 403, FLORIDA STATUTES

VALID UNTIL: 4/30/2013

MICHAEL A. OVERTON

RICK SCOTT

HERSCHEL T. VINYARD, JR.

DISPLAY IS REQUIRED BY LAW

Department of Environmental Protection

ISSUED:

4/19/2011

LICENSE NO.: 0007676

THE CLASS B WASTEWATER TREATMENT PLANT OPERATOR NAMED BELOW IS LICENSED UNDER THE PROVISIONS OF CHAPTER 403, FLORIDA STATUTES.

VALID UNTIL: 4/30/2013

NATHAN Z. VAN METER, JR.

RICK SCOTT

HERSCHEL T. VINYARD, JR

GOVERNOR

DISPLAY IS REQUIRED BY LAW



Department of Enbironmental Protection

OPERATOR CERTIFICATION PROGRAM 2600 BLAIR STONE ROAD, M S. 3806 TALLAHASSEE, FLORIDA 32399-2400 (880)245-7500

PEDRO LUIS FIGUEROA

1125 17TH ST ORANGE CITY, FL 32763

State of Florida

EICENSE SQ:: 0017160

DATE INSUED: 4/19/2011

CLASSIC DRINKING WATER TREATMENT PLANT OPERATOR

PEDRO LEIS FIGUEROA

IS LICENSED UNDER PROVINCIANS OF CHAPTER WAS FICEROUS FAILURE.

VALID UNTIL:

4/30/2013

State of Florida

Department of Environmental Protection

ISSUED:

4/19/2011

LICENSE NO.: 0017160

THE CLASS C DRINKING WATER TREATMENT PLANT OPERATOR—NAMED BELOW IS LICENSED UNDER THE PROVISIONS OF CHAPTER 403, FLORIDA STATUTES.

VALID UNTIL: 4/30/2013

PEDRO LUIS FIGUEROA

RICK SCOTT

HERSCHEL T. VINYARD, JR

DISPLAY IS REQUIRED BY LAW



Department of Unbroundental Diotection OPERATOR CERTIFICATION PROGRAM 2000 BLAIR STONE ROAD MS 3396 TALLAHASSEL HORIDA 32309 2300 0800245 7800

RODEL R. HERMANO

524 N WINTER PARK DRIVE CASSELBERRY, FL 32707

> State of Plorida Department of Endiconmental Protestion

LICENSE NOT - 0020251 DATE ISSUED - 9/29/2016

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CATHLESTIC ENGINE

State of Florida

Department of Environmental Protection

ISSUED:

9/20/2011

LICENSE NO.: 0020251

THE CLASS 3 DISTRIBUTION SYSTEM OPERATOR NAMED BELOW IS LICENSED UNDER THE PROVISIONS OF CHAPTER 403, FLORIDA STATUTES.

VALID UNTIL: 4/30/2013

RODEL R. HERMANO

RICK SCOTT

HERSCHEL T. VINYARD, JR

GOVERNOR

DISPLAY IS REQUIRED BY I AW

CECRETABLE



Department of Environmental Protection

OPERATOR CERTIFICATION PROGRAM 2600 BLAIR STONE ROAD, M.S. 3506 TALLAHASSEF, FLORIDA 32309-2400 (850)245-7500

SHAWN MICHAEL EBERT

P O BOX 917642 LONGWOOD, FL 32791

State of Florida

Department of Environmental Protection

LICENSE SO: DRIBTTO DATE ISSUED: 19/12/2019

LEVEL TRISTREBITION SYNCEMOR-RATOR

SHAWN MICHAEL EBERT

IS CITED ASSED A SIDER PROVISIONAL OF CHAPTER CO. FLORIDA STATE TO S.

VALID UNTIL: 4/36/2013

State of Florida

Department of Environmental Protection

ISSUED:

10/12/2010

LICENSE NO.: 0018776

THE LEVEL 3 DISTRIBUTION SYSTEM OPERATOR NAMED BELOW IS LICENSED UNDER THE PROVISIONS OF CHAPTER 403, FLORIDA STATUTES

VALID UNTIL: 4/30/2013

SHAWN MICHAEL EBERT

CHARLIE CRIST

MIMI A. DREW

GOVERNOR

DISPLAY IS REQUIRED BY LAW

CEPBETHON

Department of Environmental Protection

ISSUED:

2/2/2011

LICENSE NO.: 0012749

THE CLASS A DRINKING WATER TREATMENT PLANT OPERATOR NAMED BELOW IS LICENSED UNDER THE PROVISIONS OF CHAPTER 403, FLORIDA STATUTES.

VALID UNTIL: 4/30/2013

TERRY WAYNE SILLITOE

RICK SCOTT

HERSCHEL T. VINYARD, JR

GOVERNOR

DISPLAY IS REQUIRED BY LAW

SECRETARY

State of Florida

Department of Environmental Protection

ISSUED:

2/2/2011

LICENSE NO.: 0007064

THE CLASS A WASTEWATER TREATMENT PLANT OPERATOR NAMED BELOW IS LICENSED UNDER THE PROVISIONS OF CHAPTER 403, FLORIDA STATUTES.

VALID UNTIL: 4/30/2013

TERRY WAYNE SILLITOE

RICK SCOTT

HERSCHEL T. VINYARD, JR

GOVERNOR

DISPLAY IS REQUIRED BY LAW

Field employees salaries are allocated based upon ERC's.



Job Title	Lead Water/Wastewater Treatment Operator
DEPARTMENT	Operations
Status	Non-Exempt
Supervisor's Title	Area Manager
Job Summary	Under limited supervision, performs routine tasks related to the operation of a water/wastewater treatment facility. Responsible for maintaining plant compliance with EPA standards and state water Commission. Assists with training of other personnel and leading work crews. Demonstrates continuous effort to improve operations, decrease turnaround times, streamline work processes and works cooperatively to provide quality seamless utility service. Works with AM and RM to ensure continuity of processes, goals and vision of UI.
ESSENTIAL FUNCTIONS	 Oversees the operation and maintenance of water/wastewater treatment equipment, ensuring compliance with state and federal environmental protection limits. Oversees the organization and delegation of team tasks. Develops and maintains operational records and prepares reports in compliance with regulatory standards. Oversees sampling and testing systems, and the functionality of pumps, conveyors, blowers and other equipment. Installs and repairs pumps, motors, valves and piping; diagnoses, repairs and clarifies aeration equipment, ion exchange bins, filtration equipment and other major apparatuses. Monitors and samples well and groundwater upon entry to the system. Adjusts treatment levels when non-standard variances are detected. Samples water prior to exiting system. Detects and reports atypical conditions, such as: identifying damaged, malfunctioning and tampered meters, detecting and reporting leaks, high/low consumption, exposed wiring and other safety hazards. Cleans and maintains treatment plant, pumping stations and wells. Conducts ongoing repairs to equipment, or shuts down equipment for more extensive maintenance and repair, activating alternate equipment as needed. Requests services of outside maintenance vendor for major repairs and overhauls. Activates pumps, valves and other processing equipment to move water through various treatment processes. Disposes of waste materials removed from water in line with Company procedures and government controls. Implements emergency procedures in the event of overflow or spill of chemicals or unpurified water. Follows safety protocol and notifies local emergency responders. Adds chemicals to water by predetermined formula. Maintains minimum inventory levels of these materials. Reads and interprets meters and gauges on central control panel, or at individual machines or stages in the treatment process. Adjusts



	 Back-washes filters and basins; handles chlorine in a safe, effective manner;
	assures proper working order of chlorine-related equipment.
	• Ensures regulatory compliance and adherence to Company policies and
	standards.
	• Coordinates construction and excavation involved in system repairs; estimates
	required labor and materials; identifies equipment needed for all projects;
	orders necessary parts.
	 Maintains a safe working environment and reports safety concerns to Area
	Manager.
	Trains personnel in the areas of laboratory analysis, operations and
	maintenance procedures, as well as compliance to Company policies and
	procedures.
	 Ensures all operators are equipped with necessary tools, parts and safety
	equipment to work effectively.
	 Stays abreast of Federal, State and local regulations and environmental
	guidelines regarding water/wastewater treatment and distribution.
ADDITIONAL	 May assist with training personnel on safety procedures.
RESPONSIBILITIES	 Assists with overseeing and inspections of local construction projects.
	• Assists with the development of short and long term plans for operation of
	facilities, including contingency plans as well as plant and equipment
	removal/replacement.
	 Assists with the design and construction of extension and improvement
	projects.
	Provides on-site customer communication.
	• Acts as liaison between the customers and customer service.
	Responds to requests and inquiries from the general public.
	 Demonstrates continuous effort to improve operations, decrease turnaround
	times, streamline work processes, and work cooperatively and jointly to
	provide quality seamless utility service.
	Performs other related duties as assigned.
COMPUTER SKILLS	Required: MS Word, Excel; ability to learn internal software programs
	Preferred: Outlook, Internet Explorer
ADDITIONAL SKILLS	Ability to work independently and under limited supervision.
	 Demonstrates initiative to take on new tasks.
	Ability to mentor and guide co-workers to increase skill level, morale and
	efficiency.
	Ability to motivate others in pursuit of Company goals.
	Ability to read meters, charts and gauges and accurately maintain records of
	plant operations.
	 Ability to read and comprehend written technical information and to
	communicate clearly and effectively, both verbally and in writing.
	 Ability to review, classify, categorize, prioritize and/or analyze data.
	 Ability to review, classify, categorize, prioritize and/or analyze data. Ability to keep accurate records and prepare and submit accurate reports.
	 Ability to review, classify, categorize, prioritize and/or analyze data. Ability to keep accurate records and prepare and submit accurate reports. Ability to perform mathematical equations to determine chemical doses
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	 Ability to review, classify, categorize, prioritize and/or analyze data. Ability to keep accurate records and prepare and submit accurate reports. Ability to perform mathematical equations to determine chemical doses



(Utilities, Ind	:
T T Education	 Ability to follow verbal and written instructions. Ability to operate, maneuver and/or control the actions of equipment, machinery, tools and/or materials used in performing essential functions.
EDUCATION	Required: HS Diploma or GED
CERTIFICATIONS/LICENSES	Currently holds the minimum licensing in order to be responsible operator in charge per state regulation, or holds the minimum licensing to be classified as an Operator II with the ability to attain minimum licensing to be responsible operator in charge within 1 year of employment; must maintain a valid driver's license.
Experience	Requires a minimum of 5 years progressive experience working in utility management or the utility industry. Requires knowledge and experience in the operations, maintenance and processes of water/wastewater treatment; knowledge of the controls, instrumentation and mechanical equipment in the utility industry; knowledge of standard practices, terminology and safety standards in the utility industry; thorough knowledge of local, state and Federal water/wastewater regulations; knowledge and experience with the materials and chemicals used in these treatment processes.
PHYSICAL DEMANDS	miles daily) climbing and mechanical repair.
EQUIPMENT USED	
TRAVEL REQUIRED	Within service area.
SHIFT	may be required. Requires 24 hour responsiveness to various situations.
ADDITIONAL COMMENTS	in the state of th
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.



JOB TITLE	Water/Wastewater Treatment Operator I
DEPARTMENT	Operations
STATUS	Non-Exempt
Supervisor's Title	Area Manager
JOB SUMMARY	Under direct supervision, performs routine tasks related to the operation of water and/or wastewater treatment facilities. Assists with maintaining plant compliance with EPA standards and state water Commission. Performs general cleaning of grounds and buildings. Ensures plant safety and sanitary requirements.
ESSENTIAL FUNCTIONS	 Operates and maintains water and/or wastewater treatment equipment, ensuring compliance with state and federal environmental protection limits. Monitors and samples well and groundwater upon entry to the system. Adjusts treatment levels when below-standard variances are detected. Samples water prior to exiting system. Detects and reports atypical conditions, such as: damaged, malfunctioning and tampered meters, detecting and reporting leaks, high/low consumption, exposed wiring and other safety hazards. Conducts ongoing repairs to equipment, or shuts down equipment for more extensive maintenance and repair, activating alternate equipment as needed. Requests services of outside maintenance vendor for major repairs and overhauls. Activates pumps, valves and other processing equipment to move water through various treatment processes. Disposes of waste materials removed from water in line with Company procedures and government controls. Assists Lead Operator with emergency procedures in the event of overflow or spill of chemicals or unpurified water. Follows safety protocol. Adds chemicals to water by predetermined formula. Advises Lead Operator when minimum inventory levels of these materials have been reached. Reads and interprets meters and gauges on central control panel, or at individual machines or stages in the treatment process. Prepares reports and maintains logs on meter readings, tests, chemical and equipment usage, and all other recordkeeping requirements; maintains various Company records and other reports as required by the state. Back-washes filters and basins; handles chlorine in a safe, effective manner; assures proper working order of chlorine-related equipment. Cleans and maintains treatment plant, pumping stations and wells; prepares and paints equipment, walls and floors. Ensures regulatory compliance and adherence to Company policies and s
Additional Responsibilities	 Completes facility and vehicle inspections, along with related follow-up. Assists w repairs of water/wastewater treatment plant equipment. Forwards customer inquiries on to Operator II or Lead Operator.



	 Demonstrates continuous effort to improve operations, decrease turnaround times, streamline work processes, and work cooperatively and jointly to provide quality seamless utility service. Ensures that facilities and grounds are kept clean and orderly and comply with Company standards. May install and read water meters. Performs other related duties as assigned.
COMPUTER SKILLS	Required: MS Word, Excel; ability to learn internal software programs
ADDITIONAL SKILLS	 Preferred: Outlook Ability to read meters, charts and gauges and accurately maintain records of plant operations. Ability to read and comprehend written technical information and to communicate clearly and effectively, both verbally and in writing. Ability to review, classify, categorize, prioritize and/or analyze data. Ability to perform mathematical equations to determine chemical doses required for flow rates and proper treatment. Ability to establish and maintain effective working relationships with the general public, co-workers and regulatory agencies. Ability to follow verbal and written instructions. Ability to operate, maneuver and/or control the actions of equipment,
	machinery, tools and/or materials used in performing essential functions.
EDUCATION	Required: HS Diploma or GED
CERTIFICATIONS/LICENSES	Currently holds first-level operator license per state regulation, or ability to
	attain within 1 year of employment; may be in the process of obtaining second-level license; must maintain a valid driver's license.
Experience	Requires 2 – 4 years mechanical experience, including at least 1 year specializing in chemical treatment of water and/or wastewater and/or a minimum of 1 year in water and/or wastewater utility field with experience in the operation and maintenance of ground-water supplied water systems and associated distribution system.
PHYSICAL DEMANDS	Moderate to heavy physical demands, including lifting (75 lbs.), walking (10+miles daily), climbing and mechanical repair.
EQUIPMENT USED	Handheld and/or Blackberry, laptop; water and/or wastewater facility equipment and machinery including pumps, aerators, chemical feed equipment, booster pumps, etc.; jack hammer and other construction equipment; may operate heavy equipment.
TRAVEL REQUIRED	Within service area.
SHIFT	May include weekend scheduling; on-call, emergency call duty and paid overtime may be required.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.



JOB TITLE	Water/Wastewater Treatment Operator II
DEPARTMENT	Operations
STATUS	Non-Exempt
SUPERVISOR'S TITLE	Area Manager .
JOB SUMMARY ESSENTIAL FUNCTIONS	Under general supervision, performs routine tasks related to the operation of water and/or wastewater treatment facilities. Maintains plant compliance with EPA standards and state water Commission. Performs general cleaning of grounds and buildings. Ensures plant safety and sanitary requirements. Operates and maintains water and/or wastewater treatment equipment, ensuring compliance with state and federal environmental protection limits.
	 Monitors and samples well and groundwater upon entry to the system. Adjusts treatment levels when below-standard variances are detected. Samples water prior to exiting system. Detects and reports atypical conditions, such as: damaged, malfunctioning and tampered meters, detecting and reporting leaks, high/low consumption, exposed wiring and other safety hazards. Conducts ongoing repairs to equipment, or shuts down equipment for more extensive maintenance and repair, activating alternate equipment as needed. Requests services of outside maintenance vendor for major repairs and overhauls.
	 Activates pumps, valves and other processing equipment to move water through various treatment processes. Disposes of waste materials removed from water in line with Company procedures and government controls. Assists Lead Operator with emergency procedures in the event of overflow or spill of chemicals or unpurified water. Follows safety protocol. Adds chemicals to water by predetermined formula. Advises Lead Operator when minimum inventory levels of these materials have been reached. Reads and interprets meters and gauges on central control panel, or at individual machines or stages in the treatment process. Adjusts controls as needed. Retrieves computer reports on treatment process. Prepares reports and maintains logs on meter readings, tests, chemical and equipment usage, and all other recordkeeping requirements; maintains various Company records and other reports as required by the state. Back-washes filters and basins; handles chlorine in a safe, effective manner; assures proper working order of chlorine-related equipment. Cleans and maintains treatment plant, pumping stations and wells; prepares and paints equipment, walls and floors. Ensures regulatory compliance and adherence to Company policies and standards. Maintains a safe working environment and reports safety concerns to Area
Additional	Manager. Completes facility and vehicle inspections, along with related follow-up.
RESPONSIBILITIES	 Installs and reads water meters. Acts as liaison between customers and customer service; provides on-site customer communication.



Demonstrates continuous effort to improve operations, decrease turnaround times, streamline work processes, and work cooperatively and jointly to provide quality seamless utility service. Ensures that facilities and grounds are kept clean and orderly and comply with Company standards. Performs other related duties as assigned. Required: MS Word, Excel; ability to learn internal software programs Preferred: Outlook ADDITIONAL SKILLS ADDITIONAL SKILLS Ability to read meters, charts and gauges and accurately maintain records of plant operations. Ability to read and comprehend written technical information and to communicate clearly and effectively, both verbally and in writing. Ability to review, classify, categorize, prioritize and/or analyze data. Ability to reform mathematical equations to determine chemical doses required for flow rates and proper treatment. Ability to obstablish and maintain effective working relationships with the general public, co-workers and regulatory agencies. Ability to follow verbal and written instructions. Ability to operate, maneuver and/or control the actions of equipment, machinery, tools and/or materials used in performing essential functions. EDUCATION Required: HS Diploma or GED CERTIFICATIONS/LICENSES Currently holds second-level operator license per state regulation, may be in the process of obtaining third-level license; must maintain a valid driver's license. EXPERIENCE Required: 3 - 5 years mechanical experience, including at least 3 years specializing in chemical treatment of water and/or wastewater and/or animum of 3 years in water and/or wastewater utility fidewise experience in the operation and maintenance of ground-water supplied water systems and associated distribution system. PHYSICAL DEMANDS Moderate to heavy physical demands, including lifting (75 lbs.), walking (10+miles daily), climbing and mechanical repair. Handheld and/or Blackberry, laptop; water and/or wastewater facility equipment and machinery including pumps, acrators, chemical feed equipment, bo		
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of plant operations. Ability to read and comprehend written technical information and to communicate clearly and effectively, both verbally and in writing. Ability to review, classify, categorize, prioritize and/or analyze data. Ability to perform mathematical equations to determine chemical doses required for flow rates and proper treatment. Ability to establish and maintain effective working relationships with the general public, co-workers and regulatory agencies. Ability to follow verbal and written instructions. Ability to operate, maneuver and/or control the actions of equipment, machinery, tools and/or materials used in performing essential functions. EDUCATION Required: HS Diploma or GED CERTIFICATIONS/LICENSES Currently holds second-level operator license per state regulation, may be in the process of obtaining third-level license; must maintain a valid driver's license. EXPERIENCE Requires 3 – 5 years mechanical experience, including at least 3 years specializing in chemical treatment of water and/or wastewater and/or a minimum of 3 years in water and/or wastewater utility field with experience in the operation and maintenance of ground-water supplied water systems and associated distribution system. PHYSICAL DEMANDS Moderate to heavy physical demands, including lifting (75 lbs.), walking (10+ miles daily), climbing and mechanical repair. EQUIPMENT USED Moderate to heavy physical demands, including lifting (75 lbs.), walking (10+ miles daily), climbing and mechanical repair. FAVEL REQUIRED Within service area. May include weekend scheduling; on-call, emergency call duty and paid overtime may be required. ADDITIONAL COMMENTS This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.	COMPUTER SKILLS	
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EQUIPMENT USED Handheld and/or Blackberry, laptop; water and/or wastewater facility equipment and machinery including pumps, aerators, chemical feed equipment, booster pumps, etc.; jack hammer and other construction equipment; may operate heavy equipment. TRAVEL REQUIRED Within service area. SHIFT May include weekend scheduling; on-call, emergency call duty and paid overtime may be required. ADDITIONAL COMMENTS This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.	PHYSICAL DEMANDS	Moderate to heavy physical demands, including lifting (75 lbs.), walking (10+miles daily), climbing and mechanical repair.
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ADDITIONAL COMMENTS This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.	TRAVEL REQUIRED	
to limit management from assigning other work as desired.	. Shift	overtime may be required.
CONTACT INFORMATION	ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
	CONTACT INFORMATION	



JOB TITLE	Field Technician I
DEPARTMENT	Operations
STATUS	Non-exempt
Supervisor's Title	Area Manager
JOB SUMMARY	Responsible for the accurate and timely reading and recording of water meters to facilitate customer billing; to identify water meter equipment problems; and to perform minor water meter and/or system maintenance.
Essential Functions	 Walks 5 – 10 miles per day over established route, reading between 200 and 1200 meters per day and records volume used by residential and commercial customers. Determines consistency of meter readings; reports unusual cases to supervisor. Inspects meters and connections for defects, damage and unauthorized connections; ensures meters are registering properly. Indicates irregularities on forms for necessary action by servicing department. Documents customer interaction and field activities in CC&B. Turns off service for nonpayment of charges in vacant premises, or on for new occupants. Maintains accurate and up-to-date records. Acts as liaison between the customers and customer service personnel for problem/complaint resolution. Assists with maintaining mechanical, electrical and piping systems for area water/wastewater facilities, collections and distribution
ADDITIONAL	systems. Performs minor meter maintenance and repair duties.
RESPONSIBILITIES	 Assists with repairs of water/wastewater treatment plant equipment. Assists with ordering parts and job costing. May assist with on-site customer communication. May assist with customer inquiries, requests and minor issues regarding meter reading schedule, billing, how meters are read and other customer service related matters. May prepare a variety of operational reports related to water meter reading activities. Assists with the installation and disconnect of water meters. Performs other related duties as assigned.
COMPUTER SKILLS	Required: MS Word; ability to learn internal software programs Preferred: MS Excel, Outlook



ADDITIONAL SKILLS A bility to work independently in the absence of supervision. A bility to establish and maintain effective working relationships with the general public, co-workers, vendors and regulatory agencies. A bility to learn to read a variety of water meters. A bility to learn and understand tariffs as they apply to assigned duties. A bility to learn the methods, techniques, tools, equipment and materials used in the minor repair and installation of water meters. A bility to read maps, electrical schematics, blueprints, etc. A bility to follow verbal and written instructions. A bility to follow verbal and written instructions. A bility to read and transfer digits accurately. EDUCATION Required: HS diploma or GED Required: Must maintain a valid driver's license. *May be in the process of obtaining Distribution and/or Collections Systems certification or first-level plant operating license. Some water meter reading experience preferred, in addition to previous mechanical or maintenance experience. Knowledge of cross connection regulations and ability to report violations and other unsafe conditions. General knowledge of water meters, care and operation of a variety of tools and equipment, and safe work practices is helpful. PHYSICAL DEMANDS Extreme physical demands, including lifting (75 lbs.), walking (10+ miles daily), climbing and mechanical repair. You will be expected to work in all weather conditions: rain, snow, extreme heat and cold, etc; you may encounter various potential hazards in the field. Operates a variety of tools and equipment, including hand-held computers and hand tools; laptop, blackberry. Travel Required Within service area. Shift May include weekend scheduling; on-call duty, emergency response and paid overtime on a rotating basis may be required. This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.		
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previous mechanical or maintenance experience. Knowledge of cross connection regulations and ability to report violations and other unsafe conditions. General knowledge of water meters, care and operation of a variety of tools and equipment, and safe work practices is helpful. Physical Demands Extreme physical demands, including lifting (75 lbs.), walking (10+miles daily), climbing and mechanical repair. You will be expected to work in all weather conditions: rain, snow, extreme heat and cold, etc; you may encounter various potential hazards in the field. Pequipment Used Operates a variety of tools and equipment, including hand-held computers and hand tools; laptop, blackberry. Travel Required Within service area. May include weekend scheduling; on-call duty, emergency response and paid overtime on a rotating basis may be required. This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.	EVDEDIENCE	Some water meter reading experience preferred, in addition to
miles daily), climbing and mechanical repair. You will be expected to work in all weather conditions: rain, snow, extreme heat and cold, etc; you may encounter various potential hazards in the field. EQUIPMENT USED Operates a variety of tools and equipment, including hand-held computers and hand tools; laptop, blackberry. TRAVEL REQUIRED Within service area. SHIFT May include weekend scheduling; on-call duty, emergency response and paid overtime on a rotating basis may be required. This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.		previous mechanical or maintenance experience. Knowledge of cross connection regulations and ability to report violations and other unsafe conditions. General knowledge of water meters, care and operation of a variety of tools and equipment, and safe work practices is helpful.
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SHIFT May include weekend scheduling; on-call duty, emergency response and paid overtime on a rotating basis may be required. ADDITIONAL COMMENTS This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.	EQUIPMENT USED	Operates a variety of tools and equipment, including hand-held
ADDITIONAL COMMENTS and paid overtime on a rotating basis may be required. This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.	TRAVEL REQUIRED	
intended to limit management from assigning other work as desired.	SHIFT	and paid overtime on a rotating basis may be required.
CONTACT INFORMATION	ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
	CONTACT INFORMATION	



Field Technician II
Operations
Non-exempt
Area Manager
Responsible for maintaining and cleaning water/wastewater system; identifying water meter equipment problems; and to perform minor water meter and/or system maintenance.
 Performs manual labor such as installing, repairing, maintaining water/sewer lines and force mains. Maintains and tests water meters; performs new meter installation. Conducts a variety of tasks related to water and sewer infrastructure maintenance and rehabilitation. Installs, repairs and replaces underground water and wastewater mains and service laterals, using basic pluming tools, tapping machine, pipe cutters, reamer, pipe wrenches and assorted pneumatic and hydraulic tools. Inspects area for cross connection violations and other unsafe conditions. Maintains accurate and up-to-date records. Documents customer interaction and Field Activities in CC&B. Acts as liaison between the customers and customer service personnel for problem/complaint resolution. Responds to customer inquiries regarding meter reading schedule, billing, how meters are read and other customer service related matters. Provides on-site customer communication. Assists with maintaining mechanical, electrical and piping systems for area water/wastewater facilities, collections and distribution systems.
 May assist with repairs of water/wastewater treatment plant equipment. May walk 5 – 10 miles per day over established route, reading between 200 and 1200 meters per day and records volume used by residential and commercial customers. Determines consistency of meter readings; reports unusual cases of water usage to supervisor. Inspects meters and connections for defects, damage and unauthorized connections; ensures meters are registering properly. Indicates irregularities on forms for necessary action by servicing department. Turns off service for nonpayment of charges in vacant premises, or on for new occupants. Assists with ordering parts and job costing. Prepares a variety of operational reports related to water meter reading activities as well as collection and distribution systems. Assists with the installation and/or disconnection of water and/or sewer services. May perform routine tasks related to the operation of water/wastewater



	May assist in maintaining plant compliance with Federal, state and local
	regulatory requirements.
	Performs other related duties as assigned.
COMPUTER SKILLS	Required: MS Word, Excel; ability to learn internal software programs
	Preferred: Outlook
ADDITIONAL SKILLS	 Ability to work independently in the absence of supervision.
	 Demonstrates initiative and desire to learn new tasks.
	 Possesses strong electrical and mechanical maintenance skills in the area of
	water and wastewater maintenance and repair, including working
	knowledge of collection and distribution systems, pumps, motors, controls
	and piping.
	 Ability to establish and maintain effective working relationships with the
	general public, co-workers, vendors and regulatory agencies.
	Ability to read a variety of water meters.
	Ability to apply the methods, techniques, tools, equipment and materials
	used in the minor repair and installation of water meters.
	Ability to understand tariffs as they apply to assigned duties.
	Ability to read maps, electrical schematics, blueprints, etc.
	Ability to follow verbal and written instructions.
	Ability to read and transfer digits accurately.
EDUCATION	Required: HS diploma or GED
CERTIFICATIONS/LICENSES	Required: Must maintain a valid driver's license.
	Preferred: Distribution and/or Collections certification as required by statue or
	regulation.
	*May be in the process of obtaining first-level operating license.
Experience	A minimum of one year water meter reading experience preferred, in addition
	to previous mechanical or maintenance experience. Knowledge of cross
	connection regulations and ability to report violations and other unsafe
	conditions. General knowledge of water meters, care and operation of a variety
	of tools and equipment, and safe work practices is helpful.
PHYSICAL DEMANDS	Extreme physical demands, including lifting (75 lbs.), walking (10+ miles daily),
	climbing and mechanical repair. You will be expected to work in all weather
	conditions: rain, snow, extreme heat and cold, etc; you may encounter various
Down to Time	potential hazards in the field. Operates a variety of tools and equipment, including hand-held computers and
EQUIPMENT USED	
	hand tools; laptop, blackberry.
TRAVEL REQUIRED	Within service area.
SHIFT	May include weekend scheduling; on-call duty, emergency response and paid
	overtime on a rotating basis may be required.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended
	to limit management from assigning other work as desired.
CONTACT INFORMATION	
CONTACT INFORMATION	



JOB TITLE	Field Technician III
DEPARTMENT	Operations
STATUS	Non-exempt
SUPERVISOR'S TITLE	Area Manager
JOB SUMMARY	Responsible for maintaining and cleaning water/wastewater systems; identifying water meter equipment problems; and performing water meter and/or system maintenance activities.
ESSENTIAL FUNCTIONS	 Performs manual labor such as installing, repairing, maintaining water/sewer lines and force mains. Maintains and tests water meters; performs new meter installation. Conducts a variety of tasks related to water and sewer infrastructure maintenance and rehabilitation. Installs, repairs and replaces underground water and wastewater mains and service laterals, using basic pluming tools, tapping machine, pipe cutters, reamer, pipe wrenches and assorted pneumatic and hydraulic tools. Inspects area for cross connection violations and other unsafe conditions. Maintains accurate and up-to-date records. Documents customer interaction and Field Activities in CC&B. Acts as liaison between the customers and customer service personnel for problem/complaint resolution. Responds to customer inquiries regarding meter reading schedule, billing, how meters are read and other customer service related matters. Provides on-site customer communication. Assists with maintaining mechanical, electrical and piping systems for area water/wastewater facilities, collections and distribution systems.
ADDITIONAL RESPONSIBILITIES	 May assist AM with overseeing the daily tasks of other field technicians. May assist with repairs of water/wastewater treatment plant equipment. May walk 5 – 10 miles per day over established route, reading between 200 and 1200 meters per day and records volume used by residential and commercial customers. Determines consistency of meter readings; reports unusual cases of water usage to supervisor. Inspects meters and connections for defects, damage and unauthorized connections; ensures meters are registering properly. Indicates irregularities on forms for necessary action by servicing department. Turns off service for nonpayment of charges in vacant premises, or on for new occupants. Assists with ordering parts and job costing. Prepares a variety of operational reports related to water meter reading activities as well as collection and distribution systems. Assists with the installation and disconnection of water meters and sewer services. May perform routine tasks related to the operation of water/wastewater treatment facilities while learning the treatment process and plant equipment. May assist in maintaining plant compliance with Federal, state and local regulatory requirements. Performs other related duties as assigned.



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COMPUTER SKILLS	Required: MS Word, Excel; ability to learn internal software programs
	Preferred: Outlook
ADDITIONAL SKILLS	 Ability to work independently in the absence of supervision. Ability to mentor, evaluate and guide staff to increase skill level, morale and efficiency. Ability to motivate others in pursuit of Company goals. Demonstrates initiative to take on new tasks. Possesses strong electrical and mechanical maintenance skills in the area of water and wastewater maintenance and repair, including working knowledge of collection and distribution systems, pumps, motors, controls and piping. Ability to establish and maintain effective working relationships with the general public, co-workers, vendors and regulatory agencies. Ability to read a variety of water meters. Ability to apply the methods, techniques, tools, equipment and materials used in the repair, installation and testing of water and flow meters. Ability to understand tariffs as they apply to assigned duties. Ability to read maps, electrical schematics, blueprints, etc. Ability to read and transfer digits accurately.
Entraction	
EDUCATION	1 1
CERTIFICATIONS/LICENSES	Required: Must maintain a valid driver's license. Preferred: Distribution and/or Collections certification as required by State regulatory laws, or the ability to attain certification within 12 months of hire. *May be in the process of obtaining dual certifications or first-level operating license.
Experience	A minimum of three years water meter reading experience preferred, in addition to previous mechanical or maintenance experience; in-depth, working knowledge of water meters, care and operation of a variety of tools and equipment used in maintaining water/wastewater systems, and safe work practices. Knowledge of cross connection regulations and ability to report violations and other unsafe conditions.
PHYSICAL DEMANDS	Extreme physical demands, including lifting (75 lbs.), walking (10+ miles daily), climbing and mechanical repair. You will be expected to work in all weather conditions: rain, snow, extreme heat and cold, etc; you may encounter various potential hazards in the field.
EQUIPMENT USED	Operates a variety of tools and equipment, including hand-held computers and hand tools; laptop, blackberry.
TRAVEL REQUIRED	
SHIFT	May include weekend scheduling; on-call duty, emergency response and paid overtime on a rotating basis may be required.
Additional Comments	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	



JOB TITLE	Cross Connection Specialist
DEPARTMENT	Operations
STATUS	Non-Exempt
SUPERVISOR'S TITLE	Regional Director
JOB SUMMARY	Responsible for protecting the public water supply from actual or potential contamination sources by ensuring appropriate backflow prevention devices are properly in use by residential, commercial and industrial customers. Trains Cross Connection staff, if applicable to specific region.
Essential Functions	 Maintains records/logs/schedules of backflow assembly inspections, tests, and repairs. Conducts mailing of reminders/questionnaires to maintain program integrity. Performs field inspections of residential, commercial and industrial accounts to identify actual or potential cross connections; assess degree of cross connection hazard; follows up with customer in writing of required backflow prevention device/assembly. Follows established procedure to notify customer of noncompliance prior to disconnection; immediately terminates customer's service if high degree of hazard is found without sufficient backflow prevention device/assembly. Disconnects service upon failure of the property owner to comply with the requirements of the company's Cross Connection Program. Schedules work based on priority. Responds to emergency situations as necessary. Enforces compliance with the company's Cross Connection Programs. Provides assistance to customers with questions regarding the Cross Connection Program. Speaks at Homeowner Associations as needed to communicate the Cross Connection Program. Researches applicable cross connection programs. Tracks local, state, and federal laws and regulations that might affect the company's policies/programs. Prepares compliance reports to present to management.
ADDITIONAL	
RESPONSIBILITIES	1
	Performs other related duties as assigned.
COMPUTER SKILLS	
	programs Preferred: JD Edwards, CC&B



ADDITIONAL SKILLS	 Ability to work independently in the absence of supervision. Ability to establish and maintain effective working relationships with the general public, co-workers, vendors and regulatory agencies. Ability to learn the methods, techniques, tools, equipment and materials used in cross connection control. Ability to follow verbal and written instructions.
EDUCATION	Required: HS Diploma or G.E.D.
	Preferred: Associates or Bachelors Degree in a related field
CERTIFICATIONS/LICENSES	Required: State certified Backflow Prevention & Water licenses as
	appropriate; valid driver's license.
Experience	Required: 2 – 4 years in the water and or wastewater utility business
	or related field, combined with a minimum 1 year of experience in
	cross connection control.
PHYSICAL DEMANDS	Light to moderate physical activity; requires normal hearing and vision.
EQUIPMENT USED	Backflow testing devices; PC and/or laptop, copy/fax/scan machine, telephone and other general office equipment.
TRAVEL REQUIRED	Frequent travel within assigned area is required.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.

This description is a working draft, subject to revision.



Job Title	Cross Connection Technician
DEPARTMENT	Operations
STATUS	Non-Exempt
SUPERVISOR'S TITLE	Regional Director
JOB SUMMARY	Responsible for protecting the public water supply from actual or potential contamination sources by ensuring appropriate backflow prevention devices are properly in use by residential, commercial and industrial customers.
ESSENTIAL FUNCTIONS	 Communicates to Cross Connection Specialist any follow-up or enforcement letters needed to maintain program integrity. Performs field inspections of residential, commercial and industrial accounts to identify actual or potential cross connections; assess degree of cross connection hazard; follows up in writing with customer regarding required backflow prevention device/assembly. Follows established procedure to notify customer of noncompliance prior to disconnection; immediately terminates customer's service if high degree of hazard is found without sufficient backflow prevention device/assembly, with direction from the Cross Connection Specialist. Disconnects service upon failure of the property owner to comply with the requirements of the company's Cross Connection Program. Schedules work based on priority. Responds to emergency situations as necessary. Enforces compliance with the company's Cross Connection Programs. Provides assistance to customers with questions regarding the Cross Connection Program.
ADDITIONAL	Performs other related duties as assigned.
RESPONSIBILITIES	
COMPUTER SKILLS	Required: MS Office products; ability to learn internal software programs Preferred: JD Edwards, CC&B
ADDITIONAL SKILLS	 Ability to work independently in the absence of supervision. Ability to establish and maintain effective working relationships with the general public, co-workers, vendors and regulatory agencies. Ability to learn the methods, techniques, tools, equipment and materials used in cross connection control. Ability to follow verbal and written instructions.
EDUCATION	Required: HS Diploma or G.E.D.



CERTIFICATIONS/LICENSES	Required: State certified Backflow Prevention & Water Licenses as
	appropriate or ability to obtain certification within one year of
	employment; valid driver's license.
Experience	Required: $1-3$ years in the water and/or wastewater utility business
	or related field.
PHYSICAL DEMANDS	Light to moderate physical activity; requires normal hearing and
	vision.
EQUIPMENT USED	Backflow testing devices; PC and/or laptop, copy/fax/scan
•	machine, telephone and other general office equipment.
TRAVEL REQUIRED	Frequent travel within assigned area is required.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not
	intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.

This description is a working draft, subject to revision.



JOB TITLE	Area Manager
DEPARTMENT	Operations
STATUS	Exempt
SUPERVISOR'S TITLE	Regional Manager
JOB SUMMARY	Oversees the operation and maintenance of water and wastewater treatment plants. Provides leadership and guidance in water and wastewater plant management. Works with Regional Manager and Regional Director to ensure continuity of processes, goals and vision of UI.
Essential Functions	 Develops strategic plans for water and wastewater facility needs; manages the design and construction of facilities and infrastructure. Hires, directs, evaluates, promotes and disciplines subordinate employees, including meter readers, operators, field technicians, etc, engaged in the operation of water/wastewater plants and distribution systems. Manages the operation of multiple water systems and wastewater treatment facilities. Oversees sampling and testing systems, and the functionality of pumps, conveyors, blowers and other equipment. Ensures water and wastewater quality consistently meet Federal, state and local laws. Ensures water and wastewater treatment is carried out in accordance with specified environmental protection regulations. Stays abreast of Federal, state and local regulations and environmental guidelines regarding water/wastewater treatment and distribution. Oversees the training of personnel in the areas of laboratory analysis, operations and maintenance procedures, as well as compliance to Company policies and procedures; trains employees of safety policies and procedures. Drives revenue by effectively challenging and motivating employees.
ADDITIONAL	Responds to all emergency situations, including coordination of
RESPONSIBILITIES	contractors, public notification and informing UI personnel and governmental agencies as needed. • Meets Company goals and objectives in conformance with budgetary guidelines.
	Performs other related duties as assigned.
COMPUTER SKILLS	Required: MS Word, Excel
ADDITIONAL SKILLS	 Preferred: PowerPoint, Outlook and Explorer Ability to effectively supervise skilled and unskilled employees, including ability to mentor, evaluate and guide staff to increase skill level, morale and efficiency. Ability to establish and maintain effective working relationships with the general public, co-workers, regulatory agencies and their personnel. Ability to objectively coach employees through complex, difficult and emotional issues.



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·	 Ability to implement recommendations to effectively resolve problems or issues by using judgment that is consistent with standards, practices, policies, procedures, regulation or government law. Ability to delegate responsibility and authority to maximize use of employees' skills. Ability to keep accurate records and prepare and submit accurate reports. Ability to follow verbal and written instructions. Ability to provide for safe working conditions for fellow workers. Ability to effectively communicate and interact with other employees and the public.
	 Ability to understand and implement a variety of the field's concepts,
	practices and procedures.
	Proven ability to motivate others in the pursuit of Company goals.
EDUCATION	Required: HS Diploma or GED
	Preferred: Bachelor's degree, this may be required in some circumstances;
	completion of multiple utility industry related courses, seminars, management
	and supervisory training is preferred.
CERTIFICATIONS/LICENSES	Required: Must hold the minimum licensing in order to be responsible
	operator in charge, or ability to attain within 1 year of employment; must
EXPERIENCE	maintain a valid driver's license. Requires a minimum of 6 years progressive experience working in utility
EAFERIENCE	management or the utility industry. Requires knowledge and experience in the
	operations, maintenance and processes of water/wastewater treatment;
	knowledge of the controls, instrumentation and mechanical equipment in the
	utility industry; knowledge of standard practices, terminology and safety
	standards in the utility industry; thorough knowledge of local, state and
	Federal water/wastewater regulations; knowledge and experience with the
Drawns De-	materials and chemicals used in these treatment processes.
PHYSICAL DEMANDS	Moderate to heavy physical demands, including lifting (75 lbs.), walking (10+miles daily), climbing and mechanical repair.
EQUIPMENT USED	Handheld and/or Blackberry, laptop; water facility equipment and
	machinery including pumps, aerators, chemical feed equipment, booster
	pumps, etc.; jack hammer and other construction equipment.
TRAVEL REQUIRED	Within service area.
Shift	Requires 24 hour responsiveness to various situations.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not
•	intended to limit management from assigning other work as desired.
CONTACT INFORMATION	



JOB TITLE	Regional Manager
DEPARTMENT	Operations
STATUS	Exempt
SUPERVISOR'S TITLE	Regional Director
JOB SUMMARY	Responsible for the management of water and wastewater treatment operations for the region, including directing, planning, managing, staffing, and organizing the safe and efficient operation of all UI subsidiaries in assigned region. Provides leadership and guidance in water and wastewater plant management. Works with Area Managers and Regional Director to ensure continuity of processes, goals and vision of UI.
Essential Functions	 Oversees plant operations and maintenance, customer contact and capital planning. Provides support and follow up to Area Managers. Maintains accurate and timely reports, records and permits associated with facility operations and customer relations, ensuring they meet compliance regulations. Assists Regional Director in the development and implementation of operational and regional strategies. Ensures water and wastewater quality consistently meet Federal, state and local laws. Ensures water and wastewater treatment is carried out in accordance with specified environmental protection regulations. Provides expertise as required to maintain compliance with local, state, regional and Federal regulatory requirements regarding water/wastewater treatment and distribution. Offers opportunities to increase efficiency by identifying and implementing operational cost saving ideas. Serves as the contact for inquiries regarding operational issues; answers routine and ad hoc information requests that are regional or unit-specific in nature. Responsible for safety and maintaining a safe work environment. Oversees the training of personnel in the areas of laboratory analysis, operations and maintenance procedures, as well as compliance to Company policies and procedures, in addition to safety policies and procedures. Drives revenue by effectively challenging and motivating employees.
ADDITIONAL	 Provides leadership and guidance in energy management.
RESPONSIBILITIES	 Acts as point of contact with developers, engineers, consultants, regulators and customers. Assists Regional Director in executing any additional assigned duties. Meets Company goals and objectives in conformance with budgetary guidelines. Performs other related duties as assigned.
COMPUTER SKILLS	Required: MS Word, Excel; ability to learn internal software programs Preferred: PowerPoint, Outlook and Explorer



ADDITIONAL SKILLS EDUCATION	 Ability to effectively supervise skilled and unskilled employees, including ability to mentor, evaluate and guide staff to increase skill level, morale and efficiency. Ability to provide vision and leadership. Ability to objectively coach employees and managers through complex, difficult and emotional issues. Ability to define specific problems and offer variable solutions. Ability to implement recommendations to effective resolve problems or issues by using judgment that is consistent with standards, practices, policies, procedures, regulation or government law. Ability to specify goals and effectively achieve them. Ability to establish and maintain effective working relationships with the general public, co-workers, regulatory agencies and their personnel. Ability to keep accurate records and prepare and submit accurate reports. Ability to follow verbal and written instructions. Ability to provide for safe working conditions for fellow workers. Must have ability to effectively communicate with other employees and the public. Ability to understand and implement a variety of the field's concepts, practices and procedures. Ability to motivate others in the pursuit of Company goals. Required: Bachelor's degree in Business, Engineering, Environmental Science or similar field, or a combination of education and experience. Preferred: Completion of multiple utility industry related courses, seminars,
	management and/or supervisory training.
CERTIFICATIONS/LICENSES	Required: Must maintain a valid driver's license. Preferred: Ability to hold the minimum licensing in order to be responsible operator in charge, or ability to attain within 1 year of employment.
Experience	Requires a minimum of 7 years progressive experience working in utility management or the utility industry. Requires extensive knowledge and experience in the operations, maintenance and processes of water/wastewater treatment; knowledge of the controls, instrumentation and mechanical equipment in the utility industry; knowledge of standard practices, terminology and safety standards in the utility industry; thorough knowledge of local, state and Federal water/wastewater regulations; knowledge and experience with the materials and chemicals used in these treatment processes. Experience in strategic planning and execution is strongly preferred.
PHYSICAL DEMANDS	Light to moderate physical activity; requires normal hearing and vision.
EQUIPMENT USED	PC and/or laptop, copy/fax/scan machine, telephone and other general office equipment.
TRAVEL REQUIRED	Within region.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	



. JOB TITLE	Warehouse Clerk
DEPARTMENT	Operations
STATUS	Non-Exempt
SUPERVISOR'S TITLE	Regional Manager
JOB SUMMARY	Responsible for maintaining the inventory and allocation of commonly used supplies and equipment from the warehouse to local operations staff and other special projects as needed.
Essential Functions	 Manages warehouse facility, including minor grounds upkeep. Orders all supplies and chemicals through assigned vendors. Receives, processes and unpacks supplies; verifies correctness of shipments against purchase orders; maintains records regarding discrepancies and/or damaged merchandise and works with vendor to correct issues. Ensures safe loading and unloading of supplies. Manages distribution record of items received by operations staff for Company facilities. Coordinates inspection of fire extinguishers returned by field staff. Follows established safety policies and procedures to ensure safe work environment. Maintains warehouse facility and equipment in a clean and orderly condition.
ADDITIONAL	Assists RM with performing price comparisons with competing
RESPONSIBILITIES	vendors to select most cost efficient option for the region.
	Performs other duties as assigned.
COMPUTER SKILLS	Required: MS Word, Excel Preferred: Outlook, Explorer, Filemaker Pro; familiarity with Mac computers would be helpful.
ADDITIONAL SKILLS	 Ability to work independently in the absence of supervision. Ability to effectively communicate and interact with other employees. Ability to receive, track and distribute materials, supplies and equipment. Ability to read, write, sort, check, count and verify numbers. Ability to prepare routine administrative paperwork. Ability to understand and follow safety procedures.
EDUCATION	Required: HS Diploma or GED
CERTIFICATIONS/LICENSES	Required: Must maintain a valid driver's license. Preferred: Forklift certification
Experience	Previous warehouse work is preferred, including shipping and receiving.



PHYSICAL DEMANDS							
	to push, pull, lift and/or carry up to 50 lbs; ability to climb ladders						
	order to stock supplies; ability to remain standing in an upright						
	position for an extended period of time.						
EQUIPMENT USED	Riding forklift, walk-behind electric and manual pallet jack, pivot						
	davit (crane) with hoist; PC and/or laptop, copy/fax/scan machine,						
	telephone and other general office equipment.						
SHIFT	This is a part-time position; Monday - Friday, 8am - 12pm with						
	minor variations.						
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not						
	intended to limit management from assigning other work as desired.						
CONTACT INFORMATION							



JOB TITLE	Project Manager
DEPARTMENT	Operations
STATUS	Exempt
Supervisor's Title	Regional Director
JOB SUMMARY	Responsible for all water and wastewater utility construction projects from initial contract negotiations through warranty termination.
ESSENTIAL FUNCTIONS	 Oversees complex technical projects, adhering to strict goals and deadlines. Creates and maintains activity and progress reports for internal and external customers. Responsible for all project development. Hires, directs, evaluates and disciplines Construction Inspectors. Obtains engineering proposals, monitors project budgets, construction activity and coordinates timing with operations. Tracks all budget related information, such as hours worked and expenses, etc. Coordinates all daily activities and personnel for each project. Processes paperwork, including invoices, for each project in a timely manner and submits to Regional Director. Ensures the success of projects, while remaining in line with time and budget parameters. Notifies management staff of any current or pending escalations relating to projects, or items that could impact the success of projects. Coordinates and completes the work necessary to obtain approval on emergency projects.
ADDITIONAL	Assists AM & RM with forecasting and planning capital projects
RESPONSIBILITIES	up to 5 years in advance. Attends project team status meetings as required. Performs other related duties as assigned.
COMPUTER SKILLS	Required: MS Word, Excel, Outlook; ability to learn internal software programs Preferred: PowerPoint and Explorer
Additional Skills	 Ability to calculate basic mathematical equations. Ability to read and interpret soil and hydro-geological reports and maps. Ability to complete work that will ensure the approval of all capital projects in a timely manner. Ability to keep accurate records and prepare and submit accurate reports. Ability to follow verbal and written instructions. Excellent organizational and problem solving skills, including negotiating, decision-making research and analysis, and interpersonal skills.



EDUCATION	 Ability to provide safe working conditions for fellow workers. Ability to effectively communicate and interact with other employees and the public. Ability to understand and implement a variety of the field's concepts, practices and procedures. Ability to motivate others in the pursuit of Company goals. Required: Bachelor's Degree in Civil/Environmental Engineering or
	similar field.
	
	Preferred: MS or MBA
CERTIFICATIONS/LICENSES	Required: Must maintain a valid driver's license
EXPERIENCE	Requires a minimum of 3 years engineering experience, preferably
	related to water and/or wastewater projects and design.
PHYSICAL DEMANDS	Moderate to heavy physical demands, including lifting (50 lbs.),
	walking (2+ miles daily), climbing and mechanical repair.
EQUIPMENT USED	Handheld/Blackberry, PC and/or laptop, copy/fax/scan machine,
	telephone and other general office equipment.
TRAVEL REQUIRED	
TRAVEL REQUIRED	Within the region; up to 25% for training, meetings, project
	management, etc.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not
	intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

ERC COUNT 12/11 FLORIDA FIELD EMPLOYEES

ONIDA I ILLO LIVII LO ILLO	_			ERC Count	Percentage to Total
ALBERIGI, DAVID J.	System	w		67.0	0.42%
	251100 Four Lakes	w		43.0	0.27%
	251101 Lake Saunders 251102 LUSI South W	w		3,218.3	20.16%
	251102 LUSI South W 251103 LUSI South S		S	3,144.8	19.70%
	251103 2031 304th 3		S	56.0	0.35%
	251104 (DSI North	w	-	6,105.6	38.25%
	252129 Golden Hills W	w		527.6	3.31%
	252123 Golden Hills S		\$	76.2	0.48%
	260100 Utilities Inc Of Pennbrooke W	w		1,485.0	9.30%
	260101 Utilities Inc Of Pennbrooke S		5	1,239.0	7.76%
			_	15,962.5	100.00%
ALDAY, CALEB	System			ERC Count	Percentage to Total
ALDAT, CALLED	246100 Utilities Inc of Longwood		S	1,699.0	6.30%
	252110 Weathersfield W	W		1,145.0	4.25%
	252111 Weathersfield S		S	1,135.5	4.21%
	252113 Oakland Shores	W		224.5	0.83%
	252114 Little Wekiva	W		58.0	0.22%
	252115 Park Ridge W	W		100.0	0.37%
	252116 Phillips	W		79.0	0.29%
	252117 Crystal Lake	W		176.0	0.65%
	252118 Ravenna Park W	W		340.0	1.26%
	252119 Ravenna Park S		S	240.0	0.89% 0.81%
	252121 Bear Lake Manor	w		219.5	0.81%
	252122 Jansen	W		250.5	0.94%
	252123 Crescent Heights	W		253.5	0.17%
	252124 Davis Shores 252136	W		45.0	01/%
	accano castanda Utilitias Corp W	w		11,760.8	43.64%
	255100 Saniando Utilities Corp W 255101 Saniando Utilities Corp S	•••	s	9,170.6	34.03%
	255101 Saniando Utilities Corp R		s	55.0	0.20%
				26,951.9	100.00%
4.071419.5	Şystem			ERC Count	Percentage to Total
AUSTIN, ARTHUR C.	251100 Four Lakes	w		67.0	0 42%
	251101 Lake Saunders	W		43.0	0.27%
	251102 LUSi South W	w		3,218.3	20 16%
	251103 LUSI South S		5	3,144.8	19.70%
	251104 LUSI South R		S	56.0	0.35%
	251106 LUSI North	W		6,105.6	38.25%
	252129 Golden Hills W	w		527.6	3.31%
	252130 Golden Hills S		2	76.2	0.48%
	260100 Utilities Inc Of Pennbrooke W	w		1,485.0	9 30%
	260101 Utilities Inc Of Pennbrooke S		5	1,239.0	7.76%
				15,962.5	100.00%
	System			ERC Count	Percentage to Total
BAILEY, ALAN R.	255100 Sanlando Utilities Corp W	w		11,760.8	56.04%
	255100 Saniando Utilities Corp S		S	9,170.6	43.70%
	255102 Sanlando Utilities Corp R		S	55.0	0.26%
				20,986.4	100.00%
DOUBLE DAVID A	Şystem			ERC Count	Percentage to Total
BOERSMA, DAVID A.	249100 Utilities Inc of Eagle Ridge		5	1,602.6	63.83%
	249101 Cross Creek		5	908.0	36 17%
				2,510.6	100.00%
BONAGURA, JOHN F.	<u>System</u> 102110 Ops Ldrship-SE/South/West Cost	0	н он	ERC Count	Percentage to Total

BROWN, DONNA F	R.	System		ERC Count	Percentage to Total
	_	246100 Utilities Inc of Longwood	\$	1,699.0	6.30%
				1 145 0	4.25%
		252110 Weathersfield W	w	1,145.0	4.21%
		252111 Weathersfield S	5	1,135.5 224.5	0.83%
		252113 Oakland Shores	W	58.0	0.22%
		252114 Little Wekiva	w	100.0	0.37%
		252115 Park Ridge W	W		0.29%
		252116 Phillips	W	79.0	0.25%
		252117 Crystal Lake	W	176.0	
		252118 Ravenna Park W	W	340.0	1.26%
		252119 Ravenna Park S	S	240.0	0.89%
		252121 Bear take Manor	W	219.5	0.81%
		252122 Jansen	W	250.5	0.93%
		252123 Crescent Heights	W	253.5	0.94%
		252124 Davis Shores	w	45.0	0.17%
		252136			
		252137			
				11.760.9	43.54%
		255100 Saniando Utilities Corp W	W	11,760.8	
		255101 Sanlando Utilities Corp S	5	9,170.6	34.03%
		255102 Sanlando Utilities Corp R	S	55.0	0 20%
				26,951.9	100.00%
				20,931.9	100.00%
ADUSE SIENNE		System		ERC Count	Percentage to Total
BRUCE, GLENN R	<u>c</u>	242100 Lake Placid Utilities Inc W	w	120.7	3.10%
		242100 Lake Placid Others Inc W 242101 Lake Placid Utilities Inc 5	** s	121.7	3 12%
		T-STOT Fave Lidelin ornities me 3	,	*****	
		249100 Utilities Inc of Eagle Ridge	5	1,602.6	41.13%
		249100 Utilities Inc of Lagle Ridge 249101 Cross Creek	5	908.0	23.30%
		247101 C1033 CIEEK	,	320.0	
		256100 Util Inc of Sandalhaven	5	1,143.8	29.35%
				2,000.0	1.00
				3,896.8	1.00
		System		ERC Count	Percentage to Total
BUONO, ROBERT	<u>A.</u>	System 248100 Cypress Lakes Utilities inc W	w	1,252.4	31.95%
			· · · · · · · · · · · · · · · · · · ·	1,150.1	29.34%
		248101 Cypress Lakes Utilities Inc 5	,	1,170.1	20.0
		259100 Labrador Utilities Inc W	w	764.9	19.52%
			5	751.9	19.18%
		259101 Labrador Utilities Inc S	S	751.9	19 18%
		259101 Labrador Utilities Inc S	S	751.9 3,919.3	19.18%
		259101 Labrador Utilities Inc S	S		1.00
RYRD. LARRY I		259101 Labrador Utilities Inc S System	S		1.00 Percentage to Total
BYRD, LARRY I	<u>.</u>		s w	3,919.3	1.00 Percentage to Total 0.53%
BYRD, LARRY I	L	<u>System</u> 251100 Four Lakes		3,919.3 ERC Count	1.00 Percentage to Total
BYRD, LARRY I	<u>.</u>	<u>System</u> 251100 Four Lakes 251101 Lake Saunders	w	3,919.3 ERC Count 67.0	1.00 Percentage to Total 0.53%
BYRD, LARRY I	<u>.</u>	System 251100 Four Lakes 251101 Lake Saunders 251102 LUSI South W	w w	3,919.3 ERC Count 67.0 43.0	1.00 Percentage to Total 0.53% 0.34%
<u>BYRD, LARRY I</u>	ı	System 251100 Four Lakes 251101 Lake Saunders 251102 LUSI South W 251103 LUSI South S	w w w	3,919.3 ERC Count 67.0 43.0 3,218.3	1.00 Percentage to Total 0.53% 0.34% 25.59%
BYRD, LARRY I	Į.	System 251100 Four Lakes 251101 Lake Saunders 251102 LUSI South W	w w w	3,919.3 ERC Count 67.0 43.0 3,218.3 3,144.8 6,105.6	1.00 Percentage to Total 0.53% 0.34% 25.59% 25.00% 48.54%
BYRD, LARRY I	Į	System 251100 Four Lakes 251101 Lake Saunders 251102 LUSI South W 251103 LUSI South S	w w w	3,919.3 ERC Count 67.0 43.0 3,218.3 3,144.8	1.00 Percentage to Total 0.53% 0.34% 25.59% 25.00%
		System 251100 Four Lakes 251101 Lake Saunders 251102 LUSI South W 251103 LUSI South S 251106 LUSI North	w w w	3,919.3 ERC Count 67.0 43.0 3,218.3 3,144.8 6,105.6	1.00 Percentage to Total 0.53% 0.34% 25.59% 25.00% 48.54%
BYRD, LARRY I CALLAHAN, ROBE		System 251100 Four takes 251101 Lake Saunders 251102 LUSI South W 251103 LUSI South S 251106 LUSI North	w w w	3,919.3 ERC Count 67.0 43.0 3,218.3 3,144.8 6,105.6	1.00 Percentage to Total 0.53% 0.34% 25.59% 25.00% 48.54%
		System 251100 Four Lakes 251101 Lake Saunders 251102 LUSI South W 251103 LUSI South S 251106 LUSI North	W W W s	3,919.3 ERC Count 67.0 43.0 3,218.3 3,144.8 6,105.6 12,578.7 ERC Count 1,699.0	1.00 Percentage to Total 0.53% 0.34% 25.50% 25.50% 48.54% 1.00 Percentage to Total 6.30%
		System 251100 Four Lakes 251101 Lake Saunders 251102 LUSI South W 251103 LUSI South S 251106 LUSI North System 246100 Utilities Inc of Longwood 252110 Weathersfield W	W W W s	3,919.3 ERC Count 67.0 43.0 3,218.3 3,144.8 6,105.6 12,578.7 ERC Count 1,699.0 1,145.0	1.00 Percentage to Total 0.53% 0.34% 25.59% 25.00% 48.54% 1.00 Percentage to Total 6.30%
		System 251100 Four Lakes 251101 Lake Saunders 251102 LUSI South W 251103 LUSI South S 251106 LUSI North System 246100 Utilities Inc of Longwood	w w w s	3,919.3 ERC Count 67.0 43.0 3,218.3 3,144.8 6,105.6 12,578.7 ERC Count 1,699.0	1.00 Percentage to Total 0.53% 0.34% 25.59% 25.00% 48.54% 1.00 Percentage to Total 6.30% 4.25% 4.21%
		System 251100 Four Lakes 251101 Lake Saunders 251102 LUSI South W 251103 LUSI South S 251106 LUSI North System 246100 Utilities Inc of Longwood 252110 Weathersfield W	W W W s	3,919.3 ERC Count 67.0 43.0 3,218.3 3,144.8 6,105.6 12,578.7 ERC Count 1,699.0 1,145.0	1.00 Percentage to Total 0.53% 0.34% 25.59% 25.00% 48.54% 1.00 Percentage to Total 6.30%
		System 251100 Four Lakes 251101 Lake Saunders 251102 LUSI South W 251103 LUSI South S 251106 LUSI North System 246100 Utilities Inc of Longwood 252110 Weathersfield W 252111 Weathersfield S 252113 Oakland Shores	W W W S	3,919.3 ERC Count 67.0 43.0 3,218.3 3,144.8 6,105.6 12,578.7 ERC Count 1,699.0 1,145.0 1,135.5	1.00 Percentage to Total 0.53% 0.34% 25.59% 25.00% 48.54% 1.00 Percentage to Total 6.30% 4.25% 4.21%
		System 251100 Four Lakes 251101 Lake Saunders 251102 LUSI South W 251103 LUSI South S 251106 LUSI North System 246100 Utilities Inc of Longwood 252110 Weathersfield W 252111 Weathersfield S 252113 Oakland Shores 252114 Little Wekiva	W W S S W S W W	3,919.3 ERC Count 67.0 43.0 3,218.3 3,144.8 6,105.6 12,578.7 ERC Count 1,699.0 1,145.0 1,135.5 224.5	1.00 Percentage to Total 0.53% 0.34% 25.59% 25.00% 48.54% 1.00 Percentage to Total 6.30% 4.25% 4.21% 0.83%
		System 251100 Four Lakes 251101 Lake Saunders 251102 LUSI South W 251103 LUSI South S 251106 LUSI North System 246100 Utilities Inc of Longwood 252110 Weathersfield W 252111 Weathersfield S 252113 Oakland Shores 252114 Little Wekiva 252115 Park Ridge W	W W S S W S W W W	3,919.3 ERC Count 67.0 43.0 3,218.3 3,144.8 6,105.6 12,578.7 ERC Count 1,699.0 1,145.0 1,135.5 224.5 58.0 100.0	1.00 Percentage to Total 0.53% 0.34% 25.59% 25.00% 48.54% 1.00 Percentage to Total 6.30% 4.25% 4.21% 0.83% 0.22%
		System 251100 Four Lakes 251101 Lake Saunders 251102 LUSI South W 251103 LUSI South S 251106 LUSI North System 246100 Utilities Inc of Longwood 252110 Weathersfield W 252111 Weathersfield S 252113 Oakland Shores 252114 Little Wekiva 252115 Park Ridge W 252116 Phillips	W W S S W W W W	3,919.3 ERC Count 67.0 43.0 3,218.3 3,144.8 6,105.6 12,578.7 ERC Count 1,699.0 1,145.0 5,224.5 5,80 100.0 79.0	1.00 Percentage to Total 0.53% 0.34% 25.59% 25.00% 48.54% 1.00 Percentage to Total 6.30% 4.25% 4.21% 0.83% 0.22% 0.37% 0.29%
		System 251100 Four Lakes 251101 Lake Saunders 251102 LUSI South W 251103 LUSI South S 251106 LUSI North System 246100 Utilities Inc of Longwood 252110 Weathersfield W 252111 Weathersfield S 252113 Oakland Shores 252114 Little Wekiva 252115 Park Ridge W 252116 Philips 252117 Crystal Lake	W W S S W S W W W W W	3,919.3 ERC Count 67.0 43.0 3,218.3 3,144.8 6,105.6 12,578.7 ERC Count 1,699.0 1,145.0 1,135.5 224.5 58.0 100.0 79.0 176.0	1.00 Percentage to Total 0.53% 0.34% 25.59% 25.00% 48.54% 1.00 Percentage to Total 6.30% 4.21% 0.83% 0.22% 0.37% 0.29% 0.65%
		System 251100 Four Lakes 251101 Lake Saunders 251102 LUSI South W 251103 LUSI South S 251106 LUSI North System 246100 Utilities Inc of Longwood 252110 Weathersfield W 252111 Weathersfield S 252113 Oakland Shores 252114 Little Wekiva 252115 Park Ridge W 252116 Phillips 252117 Crystal Lake 252118 Ravenna Park W	W W S S W S W W W W W W W	3,919.3 ERC Count 67.0 43.0 3,218.3 3,144.8 6,105.6 12,578.7 ERC Count 1,699.0 1,145.0 1,135.5 224.5 58.0 100.0 79.0 176.0 340.0	1.00 Percentage to Total 0.53% 0.34% 25.59% 25.00% 48.54% 1.00 Percentage to Total 6.30% 4.25% 4.21% 0.83% 0.22% 0.37% 0.29% 0.65% 1.26%
		System 251100 Four Lakes 251101 Lake Saunders 251102 LUSI South W 251103 LUSI South S 251106 LUSI North System 246100 Utilities Inc of Longwood 252110 Weathersfield W 252111 Weathersfield S 252113 Oakland Shores 252114 Little Wekiva 252115 Park Ridge W 252117 Crystal Lake 252118 Ravenna Park W 252118 Ravenna Park S	W W S S W W W W W W S S	3,919.3 ERC Count 67.0 43.0 3,218.3 3,144.8 6,105.6 12,578.7 ERC Count 1,699.0 1,145.0 5,224.5 58.0 100.0 79.0 176.0 340.0 240.0	1.00 Percentage to Total 0.53% 0.34% 25.59% 25.00% 48.54% 1.00 Percentage to Total 6.30% 4.25% 4.21% 0.83% 0.22% 0.37% 0.29% 0.65% 1.26% 0.89%
		System 251100 Four Lakes 251101 Lake Saunders 251102 LUSI South W 251103 LUSI South S 251106 LUSI North System 246100 Utilities Inc of Longwood 252110 Weathersfield W 252111 Weathersfield S 252113 Oakland Shores 252114 Little Wekiva 252115 Park Ridge W 252116 Phillips 252117 Crystal Lake 252118 Ravenna Park W 252118 Ravenna Park S 252121 Bear Lake Manor	W W S S W W W W W W S W W	3,919.3 ERC Count 67.0 43.0 3,218.3 3,144.8 6,105.6 12,578.7 ERC Count 1,699.0 1,145.0 1,135.5 224.5 58.0 1,000.0 79.0 176.0 340.0 240.0 219.5	1.00 Percentage to Total 0.53% 0.34% 25.50% 25.50% 48.54% 1.00 Percentage to Total 6.30% 4.25% 4.21% 0.83% 0.22% 0.37% 0.29% 0.65% 1.26% 0.89% 0.81%
		251100 Four Lakes 251101 Lake Saunders 251102 LUSI South W 251103 LUSI South S 251106 LUSI North System 246100 Utilities Inc of Longwood 252110 Weathersfield W 252111 Weathersfield S 252113 Oakland Shores 252114 Little Wekiva 252115 Park Ridge W 252116 Phillips 252116 Tyrstal Lake 252118 Ravenna Park W 252119 Ravenna Park S 2521121 Bear Lake Manor 252122 Jansen	W W S S W S W W W W W W W W W W W W W W	3,919.3 ERC Count 67.0 43.0 3.218.3 3,144.8 6,105.6 12,578.7 ERC Count 1,699.0 1,145.0 1,135.5 224.5 58.0 100.0 79.0 176.0 340.0 240.0 240.0 219.5 250.5	1.00 Percentage to Total 0.53% 0.34% 25.59% 25.00% 48.54% 1.00 Percentage to Total 6.30% 4.25% 4.21% 0.83% 0.22% 0.37% 0.29% 0.65% 1.26% 0.89% 0.81% 0.93%
		System 251100 Four Lakes 251101 Lake Saunders 251102 LUSI South W 251103 LUSI South S 251106 LUSI North System 246100 Utilities Inc of Longwood 252110 Weathersfield W 252111 Weathersfield S 252113 Oakland Shores 252114 Little Wekiva 252115 Park Ridge W 252116 Phillips 252117 Crystal Lake 252118 Ravenna Park W 252118 Ravenna Park S 252121 Bear Lake Manor	W W S S W W W W W W W W W W W W W W W W	3,919.3 ERC Count 67.0 43.0 3,218.3 3,144.8 6,105.6 12,578.7 ERC Count 1,699.0 1,135.5 224.5 58.0 100.0 79.0 176.0 340.0 240.0 219.5 250.5 253.5	1.00 Percentage to Total 0.53% 0.34% 25.59% 25.00% 48.54% 1.00 Percentage to Total 6.30% 4.25% 4.21% 0.83% 0.22% 0.37% 0.29% 0.65% 1.26% 0.89% 0.89% 0.81% 0.93%
		251100 Four Lakes 251101 Lake Saunders 251102 LUSI South W 251103 LUSI South S 251106 LUSI North System 246100 Utilities Inc of Longwood 252110 Weathersfield W 252111 Weathersfield S 252113 Oakland Shores 252114 Little Wekiva 252115 Park Ridge W 252116 Phillips 252116 Tyrstal Lake 252118 Ravenna Park W 252119 Ravenna Park S 2521121 Bear Lake Manor 252122 Jansen	W W S S W S W W W W W W W W W W W W W W	3,919.3 ERC Count 67.0 43.0 3.218.3 3,144.8 6,105.6 12,578.7 ERC Count 1,699.0 1,145.0 1,135.5 224.5 58.0 100.0 79.0 176.0 340.0 240.0 240.0 219.5 250.5	1.00 Percentage to Total 0.53% 0.34% 25.59% 25.00% 48.54% 1.00 Percentage to Total 6.30% 4.25% 4.21% 0.83% 0.22% 0.37% 0.29% 0.65% 1.26% 0.89% 0.81% 0.93%
		System 251100 Four Lakes 251101 Lake Saunders 251102 LUSI South W 251103 LUSI South S 251106 LUSI North System 246100 Utilities Inc of Longwood 252110 Weathersfield W 252111 Weathersfield S 252113 Oakland Shores 252114 Little Wekiva 252115 Park Ridge W 252116 Phillips 252117 Crystal Lake 252118 Ravenna Park W 252119 Ravenna Park S 252121 Bear Lake Manor 252122 Jansen 252123 Crescent Heights	W W S S W W W W W W W W W W W W W W W W	3,919.3 ERC Count 67.0 43.0 3,218.3 3,144.8 6,105.6 12,578.7 ERC Count 1,699.0 1,135.5 224.5 58.0 100.0 79.0 176.0 340.0 240.0 219.5 250.5 253.5	1.00 Percentage to Total 0.53% 0.34% 25.59% 25.00% 48.54% 1.00 Percentage to Total 6.30% 4.25% 4.21% 0.83% 0.22% 0.37% 0.29% 0.65% 1.26% 0.89% 0.89% 0.81% 0.93%
		System 251100 Four Lakes 251101 Lake Saunders 251102 LUSI South W 251103 LUSI South S 251106 LUSI North System 246100 Utilities Inc of Longwood 252110 Weathersfield W 252111 Weathersfield S 252113 Oakland Shores 252114 Little Wekiva 252115 Park Ridge W 252116 Phillips 252117 Crystal Lake 252118 Ravenna Park W 252119 Ravenna Park S 252121 Bear Lake Manor 252122 Jansen 252123 Crescent Heights 252124 Davis Shores	W W S S W W W W W W W W W W W W W W W W	3,919.3 ERC Count 67.0 43.0 3,218.3 3,144.8 6,105.6 12,578.7 ERC Count 1,699.0 1,135.5 224.5 58.0 100.0 79.0 176.0 340.0 240.0 219.5 250.5 253.5	1.00 Percentage to Total 0.53% 0.34% 25.59% 25.00% 48.54% 1.00 Percentage to Total 6.30% 4.25% 4.21% 0.83% 0.22% 0.37% 0.29% 0.65% 1.26% 0.89% 0.89% 0.81% 0.93%
		System 251100 Four Lakes 251101 Lake Saunders 251102 LUSI South W 251103 LUSI South S 251106 LUSI North System 246100 Utilities Inc of Longwood 252110 Weathersfield W 252111 Weathersfield S 252113 Oakland Shores 252114 Little Wekiva 252115 Park Ridge W 252115 Phillips 252117 Crystal Lake 252118 Ravenna Park W 252119 Ravenna Park S 252121 Bear Lake Manor 252122 Jansen 252123 Grescent Heights 252124 Davis Shores 252136 252137	W W S S W W W W W W W W W W W W W W W W	3,919.3 ERC COUNT 67.0 43.0 3,218.3 3,144.8 6,105.6 12,578.7 ERC COUNT 1,699.0 1,145.0 1,135.5 224.5 58.0 100.0 79.0 176.0 340.0 240.0 249.5 250.5 253.5 45.0	1.00 Percentage to Total 0.53% 0.34% 25.59% 25.00% 48.54% 1.00 Percentage to Total 6.30% 4.25% 4.21% 0.83% 0.22% 0.37% 0.29% 0.65% 1.26% 0.89% 0.81% 0.93% 0.93% 0.93% 0.93%
		251100 Four Lakes 251101 Lake Saunders 251102 LUSI South W 251103 LUSI South S 251106 LUSI North System 246100 Utilities Inc of Longwood 252110 Weathersfield W 252111 Weathersfield S 252113 Oakland Shores 252114 LUSI Weathersfield S 252115 Park Ridge W 252115 Park Ridge W 252116 Phillips 252116 Phillips 252117 Crystal Lake 252118 Ravenna Park W 252119 Ravenna Park S 252121 Jansen 252123 Crescent Heights 252124 Davis Shores 252123 Crescent Heights 252124 Davis Shores 252137	W W S S W S S W W W W W W W W W W W W W	3,919.3 ERC Count 67.0 43.0 3,218.3 3,144.8 6,105.6 12,578.7 ERC Count 1,699.0 1,145.0 1,135.5 224.5 58.0 100.0 79.0 176.0 340.0 240.0 240.0 240.0 250.5 253.5 45.0	1.00 Percentage to Total 0.53% 0.34% 25.59% 25.00% 48.54% 1.00 Percentage to Total 6.30% 4.25% 4.21% 0.83% 0.22% 0.37% 0.29% 0.55% 1.26% 0.89% 0.81% 0.93% 0.94% 0.17%
		System 251100 Four Lakes 251101 Lake Saunders 251102 LUSI South W 251103 LUSI South S 251106 LUSI North System 246100 Utilities Inc of Longwood 252110 Weathersfield W 252111 Weathersfield S 252113 Oakland Shores 252114 Little Wekiva 252115 Park Ridge W 252116 Phillips 252117 Crystal Lake 252118 Ravenna Park W 252119 Ravenna Park S 252121 Bear Lake Manor 252122 Jansen 252123 Crescent Heights 252124 Davis Shores 252137 255100 Sanlando Utilities Corp W 255101 Sanlando Utilities Corp W	W W S S W W W W W W W W W W W S S W	3,919.3 ERC Count 67.0 43.0 3,218.3 3,144.8 6,105.6 12,578.7 ERC Count 1,699.0 1,145.0 1,135.5 224.5 58.0 100.0 79.0 176.0 340.0 240.0 219.5 250.5 253.5 45.0	1.00 Percentage to Total 0.53% 0.34% 25.59% 25.00% 48.54% 1.00 Percentage to Total 6.30% 4.25% 4.21% 0.83% 0.22% 0.37% 0.29% 0.65% 1.26% 0.89% 0.81% 0.93% 0.94% 0.17%
		251100 Four Lakes 251101 Lake Saunders 251102 LUSI South W 251103 LUSI South S 251106 LUSI North System 246100 Utilities Inc of Longwood 252110 Weathersfield W 252111 Weathersfield S 252113 Oakland Shores 252114 LUSI Weathersfield S 252115 Park Ridge W 252115 Park Ridge W 252116 Phillips 252116 Phillips 252117 Crystal Lake 252118 Ravenna Park W 252119 Ravenna Park S 252121 Jansen 252123 Crescent Heights 252124 Davis Shores 252123 Crescent Heights 252124 Davis Shores 252137	W W S S W S S W W W W W W W W W W W W W	3,919.3 ERC Count 67.0 43.0 3,218.3 3,144.8 6,105.6 12,578.7 ERC Count 1,699.0 1,145.0 1,135.5 224.5 58.0 100.0 79.0 176.0 340.0 240.0 240.0 240.0 250.5 253.5 45.0	1.00 Percentage to Total 0.53% 0.34% 25.59% 25.00% 48.54% 1.00 Percentage to Total 6.30% 4.25% 4.21% 0.83% 0.22% 0.37% 0.29% 0.55% 1.26% 0.89% 0.81% 0.93% 0.94% 0.17%
		System 251100 Four Lakes 251101 Lake Saunders 251102 LUSI South W 251103 LUSI South S 251106 LUSI North System 246100 Utilities Inc of Longwood 252110 Weathersfield W 252111 Weathersfield S 252113 Oakland Shores 252114 Little Wekiva 252115 Park Ridge W 252116 Phillips 252117 Crystal Lake 252118 Ravenna Park W 252119 Ravenna Park S 252121 Bear Lake Manor 252122 Jansen 252123 Crescent Heights 252124 Davis Shores 252137 255100 Sanlando Utilities Corp W 255101 Sanlando Utilities Corp W	W W S S W W W W W W W W W W W S S W	3,919.3 ERC Count 67.0 43.0 3,218.3 3,144.8 6,105.6 12,578.7 ERC Count 1,699.0 1,145.0 1,135.5 224.5 58.0 100.0 79.0 176.0 340.0 240.0 240.0 259.5 253.5 45.0	1.00 Percentage to Total 0.53% 0.34% 25.59% 25.00% 48.54% 1.00 Percentage to Total 6.30% 4.25% 4.21% 0.83% 0.22% 0.37% 0.29% 0.55% 1.26% 0.89% 0.81% 0.93% 0.94% 0.17%
		System 251100 Four Lakes 251101 Lake Saunders 251102 LUSI South W 251103 LUSI South S 251106 LUSI North System 246100 Utilities Inc of Longwood 252110 Weathersfield W 252111 Weathersfield S 252113 Oakland Shores 252114 Little Wekiva 252115 Park Ridge W 252116 Phillips 252117 Crystal Lake 252118 Ravenna Park W 252119 Ravenna Park S 252121 Bear Lake Manor 252122 Jansen 252123 Crescent Heights 252124 Davis Shores 252137 255100 Sanlando Utilities Corp W 255101 Sanlando Utilities Corp W	W W S S W W W W W W W W W W W S S W	3,919.3 ERC Count 67.0 43.0 3,218.3 3,144.8 6,105.6 12,578.7 ERC Count 1,699.0 1,145.0 1,135.5 224.5 58.0 100.0 79.0 176.0 340.0 240.0 219.5 250.5 253.5 45.0	1.00 Percentage to Total 0.53% 0.34% 25.59% 25.00% 48.54% 1.00 Percentage to Total 6.30% 4.25% 4.21% 0.83% 0.22% 0.37% 0.29% 0.65% 1.26% 0.89% 0.81% 0.93% 0.94% 0.17%
<u>CALLAHAN, ROBE</u>	<u>RT L.</u>	System 251100 Four Lakes 251101 Lake Saunders 251102 LUSI South W 251103 LUSI South S 251106 LUSI North System 246100 Utilities Inc of Longwood 252110 Weathersfield W 252111 Weathersfield S 252113 Oakland Shores 252114 Little Wekiva 252115 Park Ridge W 252116 Phillips 252117 Crystal Lake 252118 Ravenna Park W 252119 Ravenna Park S 252121 Bear Lake Manor 252122 Jansen 252123 Crescent Heights 252124 Davis Shores 252137 255100 Sanlando Utilities Corp W 255101 Sanlando Utilities Corp W	W W S S W W W W W W W W W W W S S W	3,919.3 ERC Count 67.0 43.0 3,218.3 3,144.8 6,105.6 12,578.7 ERC Count 1,699.0 1,145.0 1,135.5 224.5 58.0 100.0 79.0 176.0 340.0 240.0 240.0 259.5 253.5 45.0	1.00 Percentage to Total 0.53% 0.34% 25.59% 25.00% 48.54% 1.00 Percentage to Total 6.30% 4.25% 4.21% 0.83% 0.22% 0.37% 0.29% 0.55% 1.26% 0.89% 0.81% 0.93% 0.94% 0.17% 43.64% 34.03% 0.20% 1.00 Percentage to Total
	<u>RT L.</u>	251100 Four Lakes 251101 Lake Saunders 251102 LUSI South W 251103 LUSI South S 251106 LUSI North System 246100 Utilities Inc of Longwood 252110 Weathersfield W 252111 Weathersfield S 252113 Oakland Shores 252114 Uttle Wekiva 252115 Park Ridge W 252115 Park Ridge W 252116 Phillips 252117 Crystal Lake 252118 Ravenna Park W 252119 Ravenna Park S 252112 Jansen 252123 Grescent Heights 252124 Davis Shores 252136 252137 255100 Sanlando Utilities Corp W 255101 Sanlando Utilities Corp R	W W S S W W W W W W W W W W W S S W	3,919.3 ERC Count 67.0 43.0 3,218.3 3,144.8 6,105.6 12,578.7 ERC Count 1,699.0 1,145.0 1,135.5 224.5 58.0 100.0 79.0 176.0 340.0 249.0 219.5 250.5 253.5 45.0 11,760.8 9,176.6 55.0 26,951.9	1.00 Percentage to Total 0.53% 0.34% 25.59% 25.00% 48.54% 1.00 Percentage to Total 6.30% 4.25% 4.21% 0.83% 0.22% 0.37% 0.22% 0.37% 0.29% 0.55% 1.26% 0.89% 0.81% 0.93% 0.94% 0.17% 43.64% 34.03% 0.20% 1.00 Percentage to Total
<u>CALLAHAN, ROBE</u>	<u>RT L.</u>	System 251100 Four Lakes 251101 Lake Saunders 251102 LUSI South W 251103 LUSI South S 251106 LUSI North System 246100 Utilities Inc of Longwood 252110 Weathersfield W 252111 Weathersfield S 252113 Oakland Shores 252114 Utitle Wekiva 252115 Park Ridge W 252116 Phillips 252117 Crystal Lake 252118 Ravenna Park W 252119 Ravenna Park S 252121 Bear Lake Manor 252122 Jansen 252124 Oavis Shores 252126 Oaslando Utilities Corp W 255101 Sanlando Utilities Corp R System 252102 Orangewood W	W W S S W W W W W W W W W W W W W W W W	3,919.3 ERC Count 67.0 43.0 3,218.3 3,144.8 6,105.6 12,578.7 ERC Count 1,699.0 1,145.0 1,135.5 224.5 58.0 100.0 79.0 176.0 340.0 240.0 219.5 253.5 45.0 11,760.8 9,170.6 55.0 26,951.9 ERC Count 1,703.8	1.00 Percentage to Total 0.53% 0.34% 25.59% 25.00% 48.54% 1.00 Percentage to Total 6.30% 4.25% 4.21% 0.83% 0.22% 0.37% 0.29% 0.65% 1.26% 0.89% 0.81% 0.93% 0.94% 0.17% 43.64% 34.03% 0.20% 1.00 Percentage to Total 38.29%
<u>CALLAHAN, ROBE</u>	<u>RT L.</u>	System 251100 Four Lakes 251101 Lake Saunders 251102 LUSI South W 251103 LUSI South S 251106 LUSI North System 246100 Utilities Inc of Longwood 252110 Weathersfield W 252111 Weathersfield S 252113 Oakland Shores 252114 Little Wekiva 252115 Park Ridge W 252116 Phillips 252117 Crystal Lake 252118 Ravenna Park S 252112 Bear Lake Manor 252122 Jansen 252123 Crescent Heights 252124 Davis Shores 252136 252137 255100 Sanlando Utilities Corp W 255101 Sanlando Utilities Corp R System 252106 Orangewood W 252107 Orangewood S	W W W S S W W W W W W W W W W W W W W W	3,919.3 ERC Count 67.0 43.0 3,218.3 3,144.8 6,105.6 12,578.7 ERC Count 1,699.0 1,135.5 224.5 58.0 100.0 79.0 176.0 340.0 249.0 219.5 250.5 253.5 45.0 11,760.8 9,170.6 55 0 26,951.9 ERC Count 1,703.8 158.0	1.00 Percentage to Total 0.53% 0.34% 25.59% 25.00% 48.54% 1.00 Percentage to Total 6.30% 4.25% 4.21% 0.83% 0.22% 0.37% 0.29% 0.65% 1.26% 0.89% 0.81% 0.93% 0.93% 0.94% 0.17% 43.64% 34.03% 0.20% 1.00 Percentage to Total 38.29% 3.55%
<u>CALLAHAN, ROBE</u>	<u>RT L.</u>	251100 Four Lakes 251101 Lake Saunders 251102 LUSI South W 251103 LUSI South S 251106 LUSI North System 246100 Utilities Inc of Longwood 252110 Weathersfield W 252111 Weathersfield S 252113 Oakiand Shores 252114 Uttle Wekiva 252115 Park Ridge W 252115 Park Ridge W 252116 Phillips 252117 Crystal Lake 252118 Ravenna Park S 252112 Ibear Lake Manor 252123 Grescent Heights 252123 Crescent Heights 252124 Davis Shores 252125 25136 252137 255100 Sanlando Utilities Corp W 255101 Sanlando Utilities Corp R System 252106 Orangewood S 252127 Orangewood S 252127 Summertree W	W W S S W W W W W W S S S S S S S S S W	3,919.3 ERC Count 67.0 43.0 3,218.3 3,144.8 6,105.6 12,578.7 ERC Count 1,699.0 1,145.0 1,135.5 224.5 58.0 100.0 79.0 176.0 340.0 240.0 240.0 219.5 250.5 253.5 45.0 11,760.8 9,170.6 550 26,951.9 ERC Count 1,703.8 158.0 1,719.2	1.00 Percentage to Total 0.53% 0.34% 25.59% 25.00% 48.54% 1.00 Percentage to Total 6.30% 4.25% 4.21% 0.83% 0.22% 0.37% 0.29% 0.55% 1.26% 0.89% 0.81% 0.93% 0.94% 0.17% 43.64% 34.03% 0.20% 1.00 Percentage to Total 38.29% 3.55% 2.55%
<u>CALLAHAN, ROBE</u>	<u>RT L.</u>	System 251100 Four Lakes 251101 Lake Saunders 251102 LUSI South W 251103 LUSI South S 251106 LUSI North System 246100 Utilities Inc of Longwood 252110 Weathersfield W 252111 Weathersfield S 252113 Oakland Shores 252114 Little Wekiva 252115 Park Ridge W 252116 Phillips 252116 Phillips 252117 Crystal Lake 252118 Ravenna Park W 252119 Ravenna Park S 252121 Bar Lake Manor 252122 Jansen 252123 Crescent Heights 252124 Davis Shores 252137 255100 Sanlando Utilities Corp W 255101 Sanlando Utilities Corp R System 252106 Orangewood S 252107 Orangewood S 252105 Summertree W 252106 Summertree W 252126 Summertree S	W W S S W W W W W W W W W W W W W W W W	3,919.3 ERC Count 67.0 43.0 3,218.3 3,144.8 6,105.6 12,578.7 ERC Count 1,699.0 1,145.0 1,135.5 224.5 58.0 100.0 79.0 176.0 340.0 240.0 240.0 219.5 250.5 253.5 45.0 11,760.8 9,170.6 550 26,951.9 ERC Count 1,703.8 158.0 1,719.2	1.00 Percentage to Total 0.53% 0.34% 25.59% 25.00% 48.54% 1.00 Percentage to Total 6.30% 4.25% 4.21% 0.83% 0.22% 0.37% 0.29% 0.65% 1.26% 0.89% 0.81% 0.93% 0.94% 0.17% 43.64% 34.03% 0.20% 1.00 Percentage to Total 38.29% 3.55% 3.55% 26.50% 22.00%
<u>CALLAHAN, ROBE</u>	<u>RT L.</u>	251100 Four Lakes 251101 Lake Saunders 251102 LUSI South W 251103 LUSI South S 251106 LUSI North System 246100 Utilities Inc of Longwood 252110 Weathersfield W 252111 Weathersfield S 252113 Oakiand Shores 252114 Uttle Wekiva 252115 Park Ridge W 252115 Park Ridge W 252116 Phillips 252117 Crystal Lake 252118 Ravenna Park S 252112 Ibear Lake Manor 252123 Grescent Heights 252123 Crescent Heights 252124 Davis Shores 252125 25136 252137 255100 Sanlando Utilities Corp W 255101 Sanlando Utilities Corp R System 252106 Orangewood S 252127 Orangewood S 252127 Summertree W	W W S S W W W W W W S S S S S S S S S W	3,919.3 ERC Count 67.0 43.0 3,218.3 3,144.8 6,105.6 12,578.7 ERC Count 1,699.0 1,145.0 1,135.5 224.5 58.0 100.0 79.0 176.0 340.0 240.0 219.5 253.5 45.0 11,760.8 9,170.6 55.0 26,951.9 ERC Count 1,703.8 158.0 1,179.2 979.0	1.00 Percentage to Total 0.53% 0.34% 25.59% 25.00% 48.54% 1.00 Percentage to Total 6.30% 4.25% 4.21% 0.83% 0.22% 0.37% 0.29% 0.65% 1.26% 0.89% 0.81% 0.93% 0.94% 0.17% 43.64% 34.03% 0.20% 1.00 Percentage to Total 38.29% 3.55% 3.55% 26.50% 22.00%

CARVER, NATHANIEL Q.	Şystein				Percentage to Total
	246100 Utilities Inc of Longwood	9	•	1,699.0	6.30%
	252110 Weathersfield W	W		1,145.0	4.25%
	252111 Weathersfield S	9	5	1,135.5	4.21%
	252113 Oakland Shores	W		224.5	0.83%
	252114 Little Wekıva	W		58.0	0.22%
	252115 Park Ridge W	W		100.0	0.37% 0.29%
	252116 Phillips	w		79.0 176.0	0.29%
	252117 Crystal Lake	w		340.0	1.26%
	252118 Ravenna Park W		5	240.0	0.89%
	252119 Ravenna Park 5	w	•	219.5	0.81%
	252121 Bear Lake Manor	w		250.5	0.93%
	252122 Jansen 252123 Crescent Heights	w		253.5	0,94%
	252124 Davis Shores	w		45.0	0.17%
	252136				
	252137				
	255100 Saniando Utilities Corp W	w		11,760.8	43 64%
	255101 Sanlando Utilities Corp S		5	9,170.6	34.03%
	255102 Sanlando Utilities Corp R		5	55.0	0 20%
			=	26,951.9	1.00
CHARD, RONALD	System			ERC Count	Percentage to Total
CHARD, NO. 1122	241100 Tierra Verde Utilities Inc		S	2,094.2	11.82%
	242100 Lake Placid Utilities Inc W	w		120.7	0.68%
	242101 Lake Placid Utilities Inc S		S	121 7	0.69%
	248100 Cypress Lakes Utilities Inc W	w		1,252.4	7.0/%
	248101 Cypress Lakes Utilities Inc S		S	1,150.1	6.49%
	249100 Utilities Inc of Eagle Ridge		S	1,602.6	9.05%
	249101 Cross Creek		S	908.0	5 13%
	250100 Mid-County Services Inc		5	3,355.0	18 94%
	252106 Orangewood W	w		1,703.8	9.62%
	252106 Orangewood S		S	158.0	0.89%
	252125 Summertree W	w		1,179.2	6.66%
	252126 Summertree S		5	979.0	5.53%
	252128 Lake Tarpon W	W		430.1	2.43%
	256100 Util Inc of Sandalhaven		S	1,143.8	6.46%
	259100 Labrador Utilities Inc W	w		764.9	4.32%
	259101 Labrador Utilities Inc S		S	751.9	4 24%
				17,715.4	1 00
COOKS, BARNER	<u>System</u> 255103 Sanlando Utilities Corp C	AD	AD	ERC Count	Percentage to Total
COOPER, ROBERT K.	246100 Utilities Inc of Longwood		S	1,699.0	6.30%
	252110 Weathersfield W	w		1,145.0	4 25%
	252111 Weathersfield 5		5	1,135.5	4.21%
	252113 Oakland Shores	W		224.5	0.83%
	252114 Little Wekiva	W		58.0	0.22%
	252115 Park Ridge W	W		100.0	0.37%
	252116 Phillips	W		79.0	0.29%
	252117 Crystal Lake	W		176.0	0.65%
	252118 Ravenna Park W	W		340.0	1.26% 0.89%
	252119 Ravenna Park S		S	240.0 219.5	0.89%
	252121 Bear Lake Manor	w		250.5	0.93%
	252122 Jansen	w		253.5	0.94%
	252122 Crescent Heights			45.0	0.17%
	252123 Crescent Heights 252124 Davis Shores	w			
	252124 Davis Shores 252136				
	252124 Davis Shores 252136 252137	w		11,760.8	43.64%
	252124 Davis Shores 252136 252137 255100 Sanlando Utilities Corp W		5		
	252124 Davis Shores 252136 252137	w	S S	11,760.8	34.039
	252124 Davis Shores 252136 252137 255100 Sanlando Utilities Corp W 255101 Sanlando Utilities Corp S	w		11,760.8 9,170.6	0.20%
DURHAM, RICK J.	252124 Davis Shores 252136 252137 255100 Sanlando Utilities Corp W 255101 Sanlando Utilities Corp S	w		11,760.8 9,170.6 55.0	34.03% 0.20%

EBERY, HAROLD	System			ERC Count	Percentage to Total
	255100 Sanlando Utilities Corp W 255102 Sanlando Utilities Corp R	W	Ş	11,760.8 55.0	99.53% 0.47%
				11,815.8	1.00
	System			ERC Count	Percentage to Total
EBERT, SHAWN M.	246100 Utilities (nc of Longwood		S	1,699.0	6.30%
	252110 Weathersfield W	w		1,145.0	4.25%
	252111 Weathersfield S		S	1,135.5	4.21%
	252113 Oakland Shores	W		224.5	0.83%
	252114 Little Wekiva	W		58.0	0.22%
	252115 Park Ridge W	W		100.0	0.37%
	252116 Phillips	W		79.0 176.0	0.29% 0.65%
	252117 Crystal Lake	w		340.0	1.26%
	252118 Ravenna Park W 252119 Ravenna Park S	**	5	240.0	0.89%
	252119 Raverilla Faik 3 252121 Bear Lake Manor	w	-	219.5	0.81%
	252122 Jansen	w		250.5	0.93%
	252123 Crescent Heights	w		253.5	0.94%
	252124 Davis Shores	W		45.0	0.17%
	252136				
	252137				
	255100 Sanlando Utilities Corp W	w		11,760.8	43.64%
	255101 Sanlando Utilities Corp S		5	9,170.6	34.03%
	255102 Sanlando Utilities Corp R		5	55.0	0.20%
				26,951.9	1.00
FINCH, ALLAN	System			ERC Count	Percentage to Total
	246100 Utilities Inc of Longwood		S	1,699.0	6.30%
	252110 Weathersfield W	w		1,145.0	4 25%
	252111 Weathersfield S		5	1,135.5	4.21%
	252113 Oakland Shores	W		224.5	0.83%
	252114 Little Wekiya	W		58.0	0 22%
	252115 Park Ridge W	W		100.0	0.37%
	252116 Phillips	W		79.0	0.29%
	252117 Crystal Lake	W		176.0 340.0	0.65% 1.26%
	252118 Ravenna Park W	W	s	240.0	0.89%
	252119 Ravenna Park S 252121 Bear Lake Manor	w	3	219.5	0.81%
	252121 Bear Lake Manul 252122 Jansen	w		250.5	0.93%
	252122 Pariseri 252123 Crescent Heights	w		253.5	0 94%
	252124 Davis Shores	W		45.0	0.17%
	252136 252137				
·					42.040
	255100 Sanlando Utilities Corp W	W		11,760.8	43.64%
	255101 Sanlando Utilities Corp S		5	9,170.6	34.03%
	255102 Sanlando Utilities Corp R		S	55.0	0.20%
				26,951.9	1.00
FINIGAN, MICHAELA	System			ERC Count	Percentage to Total
· ·	246100 Utilities Inc of Longwood		S	1,699.0	6.30%
	252110 Weathersfield W	w		1,145.0	4.25%
	252110 Weathersfield S	••	5	1,135.5	4.21%
	252113 Oakland Shores	W		224.5	0.83%
	252114 Little Wekiva	W		58.0	0.22%
	252115 Park Ridge W	W		100.0	0.37%
	252116 Phillips	W		79.0	0.29%
	252117 Crystal Lake	W		176.0	0.65%
	252118 Ravenna Park W	W		340.0 240.0	1.26% 0.89%
	252119 Ravenna Park S	w	S	219.5	0.81%
	252121 Bear Lake Manor 252122 Jansen	w		250.5	0.93%
	252122 Sanson 252123 Crescent Heights	w		253.5	0.94%
	252124 Davis Shores	w		45.0	0.17%
	252136 252137				
				44 70	45.00
	255100 Sanlando Utilities Corp W	w	c	11,760.8	43.64% 34.03%
	255101 Sanlando Utilities Corp S 255102 Sanlando Utilities Corp R		S S	9,170.6 55.0	0.20%
				26,951.9	1.00
				20,331.3	
FLYNN, PATRICK C.	System 805100 Southeast Region Cost Center	ОН	ОН	ERC Count	Percentage to Total

			FB0.0	B T l
GENTILUCCI, DOMENIC V	<u>System</u> 251100 Four Lakes	w	ERC Count 67.0	Percentage to Total 0.40%
	251100 Four Lakes 251101 Lake Saunders	w	43.0	0.26%
	251102 LUSI South W	W	3,218.3	19 28%
	251103 LUSI South S	S	3,144.8	18 84%
	251104 LUSI South R	5	56.0	0.34%
	251106 LUSI North	W	6,105.6	36.58%
	252129 Golden Hills W	w	527.6	3.16%
	252130 Golden Hills S	S	76.2	0.46%
	254101 ACME FL Legends Irrigation	w	728.5	4.36%
	260100 Utilities Inc Of Pennbrooke W	w	1,485.0	8.90%
	260101 Utilities Inc Of Pennbrooke S	s	1,239.0	7.42%
			16,691.0	1.00
GODWIN, PATRICK L.	System		ERC Count	Percentage to Total
down, Frincisc	256100 Util Inc of Sandalhaven	S	1,143.8	1,143.80
			1,143.8	1.00
	_		Enc.	
GONGRE, BRYAN K	System 246100 Utilities Inc of Longwood	S	ERC Count 1,699.0	Percentage to Total 3.96%
	240100 Othitles life of Engwood	,	1,055.0	3.30%
	251100 Four Lakes	w	67.0	0.16%
	251101 Lake Saunders	W	43.0	0.10%
	251102 LUSI South W	w	3,218.3	7.50%
	251103 LUSI South S	\$	3,144.8	7.33%
	251104 LUSI South R	S	56.0	0.13%
	251106 LUSI North	w	6,105.6	14.23%
	252110 Weathersfield W	W	1,145.0	2.67%
	252111 Weathersfield S	5	1,135.5	2.65%
	252113 Oakland Shores	W	224.5	0.52%
	252114 Little Wekiva	w	58.0	0.14%
	252115 Park Ridge W	W	100.0	0 23%
	252116 Phillips	W	79.0	0.18%
	252117 Crystal Lake	W	176.0	0.41%
	252118 Ravenna Park W	W	340.0	0.79%
	252119 Ravenna Park S	S	240.0	0.56%
	252121 Bear Lake Manor	W	219.5	0.51%
	252122 Jansen	W	250.5	0.58%
	252123 Crescent Heights	W	253 5	0.59%
	252124 Davis Shores	w	45.0	0.10%
	252129 Golden Hills W	w	527 6	1.23%
	252130 Golden Hills S	S	76.2	0 18%
	252136 252137			
	255100 Sanlando Utilities Corp W	w	11.760.8	27.41%
	255101 Sanlando Utilities Corp S	S	9,170.6	21.37%
	255102 Sanlando Utilities Corp R	S	55.0	0.13%
	260100 Utilities Inc Of Pennbrooke W	w	1,485.0	3.46%
	260101 Utilities Inc Of Pennbrooke 5	S	1,239.0	2.89%
			42,914.4	1 00
GOSNELL, SCOTTY G.	System		ERC Count	Percentage to Total
	246100 Utilities Inc of Longwood	S	1,699.0	6.30%
	252110 Weathersfield W	w	1,145.0	4.25%
	252111 Weathersfield S	S	1,135.5	4.21%
	252113 Oakland Shores	W	224.5	0.83%
	252114 Little Wekiva	W	58.0	0.22%
	252115 Park Ridge W	W	100.0	0.37%
	252116 Phillips	W	79.0	0.29%
	252117 Crystal Lake	W	176.0	0.65%
	252118 Ravenna Park W	W	340.0	1.26%
	25 2119 Ravenna Park S	S	240.0	0.89%
	252121 Bear Lake Manor	W	219.5	0.81%
	252122 Jansen	W	250.5	0.93%
	252123 Crescent Heights	W	253.5 45.0	0.94% 0.17%
	252124 Davis Shores 252136	W	45.0	0.17%
	252137			
	255100 Sanlando Utilíties Corp W	w	11,760 8	43.64%
	255101 Sanlando Utilities Corp S	S	9,170.6	34.03%
	255102 Sanlando Utilities Corp R	S	55.0	0.20%
			26.052.0	1.00
			26,951.9	1 00

SYSTEM SYSTEM STRC Count	4.25% 4.21% 0.83% 0.22%
252110 Weathersfield W	4.21% 0.83% 0.22%
252111 Weathersfield S S 1,135.5	4.21% 0.83% 0.22%
252113 Oakland Shores W 224.5	0.83% 0.22%
252114 Little Wekiva W 58.0 252115 Park Ridge W W 100.0 252116 Phillips W 79.0 252116 Phillips W 176.0 252117 Crystal Lake W 176.0 252118 Ravenna Park W W 340.0 252119 Ravenna Park S S 240.0	0.22%
252115 Park Ridge W	
252116 Phillips W 79.0 252117 Crystai Lake W 176.0 252118 Ravenna Park W W 340.0 252119 Ravenna Park S S 240.0	0.37%
252117 Crystal Lake	
252118 Ravenna Park W W 340.0 252119 Ravenna Park S 5 240.0	
252119 Ravenna Park S S 240.0	
	0.89%
	0.81%
252122 Jansen W 250.5	0.93%
252123 Crescent Heights W 253.5	
252124 Davis Shores W 45.0	0.1/%
252136	
252137	
11.700	43 64%
255100 Sanlando Utilities Corp W W 11,760.8 255101 Sanlando Utilities Corp S S 9,170.6	
Education and a service of the servi	
255102 Sanlando Utilities Corp R S 55.0	0 20%
26,951.9	1 00
20 (20 C)	
GRAY RATRICK System ERC Count	Percentage to Total
GRAY, PATRICK System ERC Count 248100 Cypress Lakes Utilities Inc W W 1,252.4	
248101 Cypress takes Officies Inc. 9 W 1,232-1 248101 Cypress Lakes Utilities Inc. 5 S 1,150.1	
140101 Cyprosi Luko Ottikos mos	
252106 Orangewood W W 1,703.8	B 20.36%
252107 Orangewood S S 158.0	1.89%
252125 Summertree W W 1,179.2	
252126 Summertree 5 5 979.0	
252128 Lake Tarpon W W 430.:	1 5.14%
259100 tabrador Utilities Inc W W 764.5	
259101 Labrador Utilities Inc S S 751.9	9 8.98%
8,369.	4 1.00
	1.00
GRAY PORERT System ERC Count	Percentage to Total
GRAY, ROBERT System ERC Count 248100 Cypress Lakes Utilities Inc W W 1,252.	
248101 Cypress Lakes Utilities inc S S 1,150.	
246101 Cypress Lakes Otheries in C 3 3 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	
259100 Labrador Utilities Inc W W 764	9 19.52%
259101 Labrador Utilities Inc S S 751.	9 19.18%
3,919	3 1.00
HABERY, 5TEPHEN I. System ERC Count	Percentage to Total
252106 Orangewood W W 1,703.	
252107 Orangewood S S 158.	
252125 Summertree W W 1,179.	
252126 Summeriree S S 979.	
252128 Lake Tarpon W W 430.	1 9.66%
4,450.	1 100
——————————————————————————————————————	1
HAMILTON DON! System ERC Count	Percentage to Total
HAMILTON, DON L. System Execution 242100 Lake Placid Utilities Inc W W 120.	
242100 Lake Placid Utilities Inc 5 121.	
SATTOT FORCE LIBERA OFFICE AND A PARTY	
256100 Util Inc of Sandalhaven S 1,143.	.8 82 51%
1,386	.2 1.00
HASTY, DONALD L. System ERC Count	Percentage to Total
246100 Utilities Inc of Longwood S 1,699	.0 6.30%
25.2110 Weathersfield W W 1.145	.0 4.25%
252110 Weatherstea W	
	and the second s
252113 Oakland Shores W 224 252114 Little Wekiva W 58	
ESELIT GIVE HEAVE	
252115 Park Ridge W W 100.	
252116 Phillips W 79	
252116 Phillips W 79 252117 Crystal Lake W 176	
252116 Phillips W 79 252117 Crystal Lake W 176 . 252118 Ravenna Park W W 340	
252116 Phillips W 79 252117 Crystal Lake W 176 . 252118 Ravenna Park W W 340 252119 Ravenna Park S S 240	.5 0.81%
252116 Phillips W 79 252117 Crystal Lake W 176 . 252118 Ravenna Park W W 340 252119 Ravenna Park S S 240 252121 Bear Lake Manor W 219	
252116 Phillips W 79	0.5 0.93%
252116 Phillips	0.5 0.93% 0.5 0.94%
252116 Phillips W 79	0.5 0.93% 0.5 0.94%
252116 Phillips	0.5 0.93% 0.5 0.94%
252116 Phillips W 79	.5 0.93% .5 0.94% .0 0.17%
252116 Phillips W 79	.5 0.93% .5 0.94% .0 0.17%
252116 Phillips	.5 0.93% .5 0.94% .0 0.17%
252116 Phillips	.5 0.93% .5 0.94% .0 0.17%
252116 Phillips	.5 0.93% .5 0.94% .0 0.17% .8 43.64% .6 34.03% .0 0.20%

HAWS, SCOTTYL	<u>System</u> 102110 Ops tdrship-SS/South/West Cost	он си	ERC Count	Percentage to Tutal
HERMANO, RODELR	<u>System</u> 246100 Utilities Ind of Langwood	s	<u>KRC Count</u> 1,699.0	Percentage to Total 6 30%
	257110 Weathersfield W	w	1,145.0	4.75%
	252111 Weathersfield 5	\$	1,135.5	4.21%
	252113 Cakland Shores 252114 Citile Wekiva	w	224.5 58.0	0.83% 0.22%
	252114 Gittle Wertva 252115 Park Ridge W	w	100.0	0.37%
	252116 Phillips	W	79.0	3.74%
	252117 Crystal take	w w	176.0 340.0	0.65% 1.26%
	252118 Ravenna Park W 252119 Ravenna Park S	5	240.C	0.69%
	257121 Bear Lake Manor	W	219 5	0.81%
	252122 Jansen	W	250.S 253.5	0.93% 0.94%
	252123 Crescent Heights 252124 Davis Shores 252136 252337	w	45.0	0 17%
	255100 Sanlando Utilities Corp W	w	11,760 a	43.64%
	255101 Sanlando Utilities Corp S	5	9,170.6 55.0	34.03% 0.20%
	255102 Sanlando Utilities Corp R	5	55.0	0.20%
			26,951.9	100
			ERC Count	Percentage to Total
HOGUE, RAYMOND H.	<u>System</u> 255100 Sanlando Utilities Coro W	w	11,760.8	56 34%
	255101 Sanlando Utilities Corp S	5	9,170.6	43.70%
	255102 Sanlando Utilities Corp R	2	55.0	0.26%
			70,986.4	1 00
HOLLISTER, JIMMIE H.	<u>System</u> 246100 Utilities Inc of Longwood	s	ERC Count 1,699 C	Percentage to Total 10:10%
	251100 Four Lakes	w	67 0	C 40%
	251101 take Saunders	VV	43.0 3.218.3	0.26% 19.13%
	251102 (USI South W 251104 (USI South R	yv' S	3.218 3 56.0	0.33%
	251104 COSI South N	w	6,105.6	36 дС₩
	252110 Weatherslie'd W	W	1,145.C	6 51%
	252113 Gakland Shores	w	224.5 58.0	1 33% 0.34%
	252114 Little Wekrva 252115 Park Ridge W	w	100.0	0.59%
	252215 Fare Ridge W 252116 Phillips	W	79.0	0.47%
	252117 Crystal Lake	W	1/6.0	1,05% 2.02%
	252118 Ravenna Park W 252121 Bear Lake Manor	w	340.0 219.5	1.30%
	252121 Bear Lake Winner 252122 Jansen	w	250.\$	1.49%
	252123 Crescent Heights	W	253.5	1.51% 0.27%
	252124 Davis Shores	w	45 0 577 6	3 14%
	252129 Golden Hills W 252136	.,		
	754101 ACME FL Legends Irrigation	w	728.5	4.33%
	260100 Utilities Inc Of Pennbrooke W	w	1,485.C	8.83% 1.00
			16,871.0	200
KEYS, THOMAS E.	System		ERC Count	Percentage to Total 55 04%
	255100 Sanlando Utilities Corp W 255101 Sanlando Utilities Corp 5	W	11.760.8 9,170.6	45.70%
	255101 Sanlando Utilities Corp R	5	55.0	0.26%
			20,986 4	1,00
KILGORE JR. JAMES	System		ERC Count	Percentage to Total
	251100 Four Lakes	w	67.0 43.0	
	251101 Lake Saunders 251102 LUSI South W	w	3,218.3	19 28%
	251103 TUSI South 5	5	3,144.8	
	251204 LUSI South R 251106 LUSI North	·w	56 0 6,105.6	
	252179 Golden Hills W 252130 Golden Hills S	w	527 € /6.3	
	252130 Golden Hills 5 254101 AUME FL Legends Irrigation	w	728.	
	260100 Utilities Inc Of Pennbrooke W	w	1,485.0	
	260101 Utilities Inc Of Pennbrooke 5	\$	1,239.0	
			16.591	1.00
KILGORE, JAMES A	System		ERC Count	Percentage to Total
	255100 Santando utilities Corp W	W 5	11,760. 9,1/0.	
	255101 Sanlando Utilities Corp 5 255102 Sanlando Utilities Corp R	5	9,170. 55.	-

			20,986.4	1.00
			ERC Count	Percentage to Total
MARINELLI, JOHN A.	<u>System</u> 246100 Utilities Inc of Longwood	S	1,699.0	6.30%
	252110 Weathersfield W	w	1,145.0	4.25%
	252110 Weathersfield S	5	1,135.5	4.21%
	252111 Weathersheld 3 252113 Oakland Shores	w	224.5	0.83%
	252113 Oakland Shores 252114 Little Wekiva	w	58.0	0.22%
		w	100.0	0.37%
	252115 Park Ridge W	w	79.0	0.29%
	252116 Phillips	w	176.0	0.65%
	252117 Crystal Lake		340.0	1.26%
	252118 Ravenna Park W	w		0.89%
	252119 Ravenna Park S	S	240.0	0.81%
	252121 Bear Lake Manor	W	219.5	
	252122 Jansen	W	250.5	0.93%
	252123 Crescent Heights	W	253.5	0.94%
	252124 Davis Shores	w	45.0	0.17%
	252136			
	252137			
	OFF 100 Seedendo Heilitias Corn W	w	11,760.8	43.64%
	255100 Sanlando Utilities Corp W	S	9,170.6	34.03%
	255101 Sanlando Utilities Corp S	s S	55.0	0.20%
	255102 Sanlando Utilities Corp R	3	33.0	0.2071
			26,951.9	1.00
	Şystem		ERC Count	Percentage to Total
MATTESON, SEYD	241100 Tierra Verde Utilities Inc	5	2,094.2	38.43%
	250100 Mid-County Services Inc	s	3,355.0	61.57%
	250100 Mild-County Services inc			
			5,449.2	1.00
MORRELL, MATTHEW J.	System		ERC Count	Percentage to Total
WORKELL, MATTHEWS.	246100 Utilities Inc of Longwood	5	1,699.0	6.30%
	252110 Weathersfield W	w	1,145.0	4.25%
			1,135.5	4.21%
	252111 Weathersfield S	-	224.5	0.83%
	252113 Oakland Shores	w	58.0	0.22%
	252114 Little Wekiva			0.37%
	252115 Park Ridge W	W	100.0	
	252116 Phillips	W	79.0	0 29%
	252117 Crystal Lake	W	176.0	0.65%
	252118 Rayenna Park W	W	340.0	1.26%
	252119 Ravenna Park S	S	240.0	0.89%
	252121 Bear Lake Manor	W	219.5	0.81%
	252122 Jansen	w	250.5	0.93%
	252123 Crescent Heights	w	253.5	0.94%
	252124 Davis Shores	w	45.0	0 17%
	252124 Davis Shores 252136			
	252137			
	255400 5-1 1 1444-1-1 5 144	w	11.760.8	43.64%
	255100 Sanlando Utilities Corp W		9,170.6	34.03%
	255101 Sanlando Utilities Corp S	S		0.20%
	255102 Sanlando Utilities Corp R	S	55.0	0.20%
			26,951.9	1.00
	System		ERC Count	Percentage to Total
NEAL, WILLIAM L.	System 241100 Tierra Verde Utilities Inc	5	2,094.2	
	248100 Cypress Lakes Utilities Inc W	w	1,252.4	9 06%
	248101 Cypress Lakes Utilities Inc S	 s	1,150.1	
		5	3,355.0	24.28%
	250100 Mid-County Services Inc			
	252106 Orangewood W	W	1,703.8	
		S	158.0	1.14%
	252107 Orangewood 5	-		
	252107 Orangewood S 252125 Summertree W	w	1,179.2	
	252125 Summertree W			7,08%
		w	1,179.2	7,08%
	252125 Summertree W 252126 Summertree S 252128 Lake Tarpon W	w s	1,179.2 979.0	7,08%
	252125 Summertree W 252126 Summertree S 252128 Lake Tarpon W 259100 Labrador Utilities Inc W	w s	1,179.2 979.0 430.1 764.9	7,08% 3.11% 5.54%
	252125 Summertree W 252126 Summertree S 252128 Lake Tarpon W	w w	1,179.2 979.0 430.1 764.9	7,08% 3.11% 5.54%

OVERTON, MICHAEL A.	System			ERC Count	Percentage to Total
<u> </u>	246100 Utilities Inc of Longwood		S	1,699.0	5.03%
	251100 Four Lakes	w		67.0	0.20%
	251101 Lake Saunders	w		43.0	0.13%
	251102 LUSI South W	W		3,218.3	9.54%
	251103 LUSI South S		S	3,144.8	9.32%
	251104 LUSI South R		5	56.0	0.17%
	251106 LUSI North	W	•	6,105.6	18.09%
	252110 Weathersfield W	w		1,145.0	3.39%
	252111 Weathersfield S		S	1,135.5	3.37%
	252113 Oakland Shores	W	•	224.5	0.67%
	252114 Little Wekiva	w		58.0	0.17%
	252114 Edite Wekiva 252115 Park Ridge W	w		100.0	0.30%
	252115 Park Ridge W 252116 Phillips	w		79.0	0.23%
	252110 Filmips 252117 Crystal Lake	w		176.0	0.52%
	252117 Crystal Cake 252118 Ravenna Park W	w		340.0	1.01%
	252119 Ravenna Park 5	**	S	240.0	0.71%
		w	,	219.5	0.65%
	252121 Bear Lake Manor	w		250.5	0.74%
	252122 Jansen	W		253.5	0.75%
	252123 Crescent Heights	W		45.0	0.13%
	252124 Davis Shores	w		527.6	1 56%
	252129 Golden Hills W	VV	c	76.2	0.23%
	252130 Golden Hills S		S	70.2	0.2370
	252136 252137				
	255100 Sanlando Utilities Corp W	W	,	11,760.8	34.85%
	255102 Sanlando Utilities Corp R		S	55.0	0.16%
	260100 Utilities Inc Of Pennbrooke W	W		1,485.0	4.40%
	260101 Utilities Inc Of Pennbrooke S		\$	1,239.0	3 67%
				33,743.8	1 00
			1		
PARRISH, RAYMOND A.	System			ERC Count	Percentage to Total
	251100 Four Lakes	w		67.0	0.42%
	251101 Lake Saunders	w		43.0	0.27%
	251102 LUSI South W	W		3,218.3	20.16%
	251103 LUSI South S		5	3,144.8	19 70%
	251104 LUSi South R		5	56.0	0.35%
	251106 LUSI North	W		6,105.6	38.25%
	252129 Golden Hills W	W		527.6	3.31%
			S	36.3	0.4007
	252130 Golden Hills S		3	76.2	0.48%
		147	3		
	260100 Utilities Inc Of Pennbroake W	w		1,485.0	9.30%
		w	5		
	260100 Utilities Inc Of Pennbroake W	W		1,485.0	9.30%
	260100 Utilities Inc Of Pennbrooke W 260101 Utilities Inc Of Pennbrooke S	w		1,485.0 1,239.0 15,962.5	9.30% 7.76%
PHILLIPS, CHRISTOPHER	260100 Utilities Inc Of Pennbroake W	w		1,485.0 1,239.0	9.30% 7.76%
PHILLIPS, CHRISTOPHER	260100 Utilities Inc Of Pennbrooke W 260101 Utilities Inc Of Pennbrooke S System 246100 Utilities Inc of Longwood		S	1,485.0 1,239.0 15,962.5 ERC Count 1,699.0	9.30% 7.76% 1.00 Percentage to Total 10.10%
PHILUPS, CHRISTOPHER	260100 Utilities Inc Of Pennbrooke W 260101 Utilities Inc Of Pennbrooke S System 246100 Utilities Inc of Longwood 251100 Four Lakes	w	S	1,485.0 1,239.0 15,962.5 ERC Count 1,699.0	9.30% 7.76% 1.00 Percentage to Total 10.10% 0.40%
PHILLIPS, CHRISTOPHER	260100 Utilities Inc Of Pennbrooke W 260101 Utilities Inc Of Pennbrooke S System 246100 Utilities Inc of Longwood 251100 Four Lakes 251101 Lake Saunders	w w	S	1,485.0 1,239.0 15,962.5 ERC Count 1,699.0 67.0 43.0	9.30% 7.76% 1.00 Percentage to Total 10.10% 0.40% 0.25%
PHILLIPS, CHRISTOPHER	260100 Utilities Inc Of Pennbrooke W 260101 Utilities Inc Of Pennbrooke S System 246100 Utilities Inc of Longwood 251100 Four Lakes 251101 Lake Saunders 251102 LUSI South W	w	s s	1,485.0 1,239.0 15,962.5 ERC Count 1,699.0 67.0 43.0 3,218.3	9.30% 7.76% 1.00 Percentage to Total 10.10% 0.40% 0.25% 19.13%
PHILLIPS, CHRISTOPHER	260100 Utilities Inc Of Pennbrooke W 260101 Utilities Inc Of Pennbrooke S System 246100 Utilities Inc of Longwood 251100 Four Lakes 251101 Lake Saunders 251102 LUSI South W 251104 LUSI South R	w w w	S	1,485.0 1,239.0 15,962.5 ERC Count 1,699.0 43.0 3,218.3 56.0	9.30% 7.76% 1.00 Percentage to Total 10.10% 0.40% 0.25% 19.13% 0.33%
PHILLIPS, CHRISTOPHER	260100 Utilities Inc Of Pennbrooke W 260101 Utilities Inc Of Pennbrooke S System 246100 Utilities Inc of Longwood 251100 Four Lakes 251101 Lake Saunders 251102 LUSI South W	w w	s s	1,485.0 1,239.0 15,962.5 ERC Count 1,699.0 67.0 43.0 3,218.3	9.30% 7.76% 1.00 Percentage to Total 10.10% 0.40% 0.25% 19.13%
PHILUPS, CHRISTOPHER	260100 Utilities Inc Of Pennbrooke W 260101 Utilities Inc Of Pennbrooke S System 246100 Utilities Inc of Longwood 251100 Four Lakes 251101 Lake Saunders 251102 LUSI South W 251104 LUSI South R	w w w	s s	1,485.0 1,239.0 15,962.5 ERC Count 1,699.0 43.0 3,218.3 56.0	9.30% 7.76% 1.00 Percentage to Total 10.10% 0.40% 0.25% 19.13% 0.33%
PHILLIPS, CHRISTOPHER	260100 Utilities Inc Of Pennbrooke W 260101 Utilities Inc Of Pennbrooke S System 246100 Utilities Inc of Longwood 251100 Four Lakes 251101 Lake Saunders 251102 LUSI South W 251104 LUSI South R 251106 LUSI North	w w w	s s	1,485.0 1,239.0 15,962.5 ERC Count 1,699.0 43.0 3,218.3 56.0 6,105.6	9.30% 7.76% 1.00 Percentage to Total 10.10% 0.40% 0.25% 19.13% 0.33% 36.30%
PHILLIPS, CHRISTOPHER	260100 Utilities Inc Of Pennbrooke W 260101 Utilities Inc Of Pennbrooke S System 246100 Utilities Inc of Longwood 251100 Four Lakes 251101 Lake Saunders 251102 LUSI South W 251104 LUSI South R 251106 LUSI North 252110 Weathersfield W	w w w	s s	1,485.0 1,239.0 15,962.5 ERC Count 1,699.0 43.0 3,218.3 56.0 6,105.6	9.30% 7.76% 1.00 Percentage to Total 10.10% 0.40% 19.13% 0.33% 36.30% 6.81% 1.33% 0.34%
PHILLIPS, CHRISTOPHER	260100 Utilities Inc Of Pennbrooke W 260101 Utilities Inc Of Pennbrooke S System 246100 Utilities Inc of Longwood 251100 Four Lakes 251101 Lake Saunders 251102 LUSI South W 251104 LUSI South R 251106 LUSI North 252110 Weathersfield W 252113 Oakland Shores	w w w	s s	1,485.0 1,239.0 15,962.5 ERC Count 1,699.0 43.0 3,218.3 56.0 6,105.6	9.30% 7.76% 1.00 Percentage to Total 10.10% 0.40% 0.26% 19.13% 36.30% 6.81% 1.33%
PHILLIPS, CHRISTOPHER	260100 Utilities Inc Of Pennbrooke W 260101 Utilities Inc Of Pennbrooke S System 246100 Utilities Inc of Longwood 251100 Four Lakes 251101 Lake Saunders 251102 LUSI South W 251104 LUSI South R 251106 LUSI North 252110 Weathersfield W 252113 Oakland Shores 252114 Little Wekiva	w w w	s s	1,485.0 1,239.0 15,962.5 ERC Count 1,699.0 43.0 3,218.3 56.0 6,105.6 1,145.0 224.5 58.0	9.30% 7.76% 1.00 Percentage to Total 10.10% 0.40% 19.13% 0.33% 36.30% 6.81% 1.33% 0.34%
PHILLIPS, CHRISTOPHER	260100 Utilities Inc Of Pennbrooke W 260101 Utilities Inc Of Pennbrooke S System 246100 Utilities Inc of Longwood 251100 Four Lakes 251101 Lake Saunders 251102 LUSI South W 251104 LUSI South R 251106 LUSI North 252110 Weathersfield W 252113 Oakland Shores 252114 Little Wekiva 252115 Park Ridge W	w w w	s s	1,485.0 1,239.0 15,962.5 ERC Count 1,699.0 43.0 3,218.3 56.0 6,105.6 1,145.0 224.5 58.0 100.0	9.30% 7.76% 1.00 Percentage to Total 10.10% 0.40% 0.25% 19.13% 0.33% 36.30% 6.81% 1.33% 0.34% 0.34%
PHILLIPS, CHRISTOPHER	260100 Utilities Inc Of Pennbrooke W 260101 Utilities Inc Of Pennbrooke S System 246100 Utilities Inc of Longwood 251100 Four Lakes 251101 Lake Saunders 251102 LUSI South W 251104 LUSI South R 251106 LUSI North 252110 Weathersfield W 252113 Oakland Shores 252114 Little Wekiva 252115 Park Ridge W 252116 Phillips	**************************************	s s	1,485.0 1,239.0 15,962.5 ERC Count 1,699.0 43.0 3,218.3 56.0 6,105.6 1,145.0 224.5 58.0 100.0 79.0	9.30% 7 76% 1.00 Percentage to Total 10.10% 0.40% 0.26% 19.13% 36.30% 6.81% 1.33% 0.34% 0.34% 0.59%
PHILLIPS, CHRISTOPHER	260100 Utilities Inc Of Pennbrooke W 260101 Utilities Inc Of Pennbrooke S System 246100 Utilities Inc of Longwood 251100 Four Lakes 251101 Lake Saunders 251102 LUSI South W 251104 LUSI South R 251106 LUSI North 252110 Weathersfield W 252113 Oakland Shores 252114 Little Wekiva 252115 Park Ridge W 252115 Park Ridge W 252116 Phillips 252117 Crystal Lake	**************************************	s s	1,485.0 1,239.0 15,962.5 ERC Count 1,699.0 43.0 3,218.3 56.0 6,105.6 1,145.0 224.5 58.0 100.0 79.0 176.0	9.30% 7.76% 1.00 Percentage to Total 10.10% 0.40% 0.25% 19.13% 0.33% 6.81% 1.33% 0.34% 0.59% 0.47%
PHILLIPS, CHRISTOPHER	260100 Utilities Inc Of Pennbrooke W 260101 Utilities Inc Of Pennbrooke S System 246100 Utilities Inc of Longwood 251100 Four Lakes 251101 Lake Saunders 251102 LUSI South W 251104 LUSI South R 251106 LUSI North 252110 Weathersfield W 252113 Oakland Shores 252114 Little Wekiva 252115 Park Ridge W 252116 Phillips 252117 Crystal Lake 252118 Ravenna Park W	**************************************	s s	1,485.0 1,239.0 15,962.5 ERC Count 1,699.0 43.0 3,218.3 56.0 6,105.6 1,145.0 2,245.5 58.0 100.0 79.0 176.0 340.0	9.30% 7 76% 1.00 Percentage to Total 10.10% 0.40% 0.26% 19.13% 0.33% 36.30% 6.81% 1.33% 0.34% 0.59% 0.47% 1.05%
PHILLIPS, CHRISTOPHER	260100 Utilities Inc Of Pennbrooke W 260101 Utilities Inc Of Pennbrooke S System 246100 Utilities Inc of Longwood 251100 Four Lakes 251101 Lake Saunders 251102 LUSI South W 251104 LUSI South W 251106 LUSI North 252110 Weathersfield W 252113 Oakland Shores 252114 Little Wekiva 252116 Park Ridge W 252116 Phillips 252117 Crystal Lake 252118 Ravenna Park W 252112 Bear Lake Manor	* * * * * * * * * * * * * * * * * * *	s s	1,485.0 1,239.0 15,962.5 ERC Count 1,699.0 67.0 43.0 3,218.3 56.0 6,105.6 1,145.0 224.5 58.0 100.0 79.0 176.0 340.0 219.5	9.30% 7 76% 1.00 Percentage to Total 10 10% 0.40% 0.26% 19 13% 36 30% 6.81% 1.33% 0.34% 0.59% 0.47% 1.05% 2.02%
PHILLIPS, CHRISTOPHER	260100 Utilities Inc Of Pennbrooke W 260101 Utilities Inc Of Pennbrooke S System 246100 Utilities Inc of Longwood 251100 Four Lakes 251101 Lake Saunders 251102 LUSI South W 251104 LUSI South R 251106 LUSI North 252110 Weathersfield W 252113 Oakland Shores 252114 Little Wekiva 252115 Park Ridge W 252115 Park Ridge W 252116 Phillips 252117 Crystal Lake 252118 Ravenna Park W 252121 Bear Lake Manor 252121 Barsen	w w w w w w w w w w w w w w w w w w w	s s	1,485.0 1,239.0 15,962.5 ERC Count 1,699.0 67.0 43.0 3,218.3 56.0 6,105.6 1,145.0 224.5 58.0 100.0 79.0 176.0 340.0 219.5 220.5	9.30% 7.76% 1.00 Percentage to Total 10.10% 0.40% 0.26% 19.13% 0.33% 6.81% 1.33% 0.34% 0.59% 0.47% 1.05% 2.02% 1.30%
PHILLIPS, CHRISTOPHER	260100 Utilities Inc Of Pennbrooke W 260101 Utilities Inc Of Pennbrooke S System 246100 Utilities Inc of Longwood 251100 Four Lakes 251101 Lake Saunders 251102 LUSI South W 251104 LUSI South R 251106 LUSI North 252110 Weathersfield W 252113 Oakland Shores 252114 Little Wekiva 252115 Park Ridge W 252116 Phillips 252117 Crystal Lake 252118 Ravenna Park W 252121 Bear Lake Manor 252122 Jansen 252123 Crescent Heights	w w w w w w w w w w w w w w w w w w w	s s	1,485.0 1,239.0 15,962.5 ERC Count 1,699.0 43.0 3,218.3 56.0 6,105.6 1,145.0 224.5 58.0 100.0 79.0 176.0 340.0 219.5 250.5 253.5	9.30% 7 76% 1.00 Percentage to Total 10.10% 0.40% 0.26% 19.13% 0.33% 36.30% 6.81% 1.33% 0.59% 0.47% 1.05% 2.02% 1.30%
PHILLIPS, CHRISTOPHER	System 260101 Utilities Inc Of Pennbrooke W 260101 Utilities Inc Of Pennbrooke S System 246100 Utilities Inc of Longwood 251100 Four Lakes 251101 Lake Saunders 251102 LUSI South W 251104 LUSI South R 251106 LUSI North 252110 Weathersfield W 252113 Oakland Shores 252114 Little Wekiva 252115 Park Ridge W 252116 Phillips 252117 Crystal Lake 252118 Ravenna Park W 252121 Bear Lake Manor 252122 Jansen 252123 Crescent Heights 252124 Davis Shores	w w w w w w w w w w w w w w w w w w w	s s	1,485.0 1,239.0 15,962.5 ERC Count 1,699.0 67.0 43.0 3,218.3 56.0 6,105.6 1,145.0 224.5 58.0 100.0 79.0 176.0 340.0 219.5 250.5 253.5 45.0	9.30% 7.76% 1.00 Percentage to Total 10.10% 0.40% 0.26% 19.13% 36.30% 6.81% 1.33% 0.34% 0.34% 0.59% 0.47% 1.05% 2.02% 1.30% 1.30%
PHILLIPS, CHRISTOPHER	260100 Utilities inc Of Pennbrooke W 260101 Utilities inc Of Pennbrooke S System 246100 Utilities inc of Longwood 251100 Four Lakes 251101 Lake Saunders 251102 LUSI South W 251104 LUSI South R 251106 LUSI North 252110 Weathersfield W 252113 Oakland Shores 252114 Little Wekiva 252115 Park Ridge W 252116 Phillips 252117 Crystal Lake 252118 Ravenna Park W 252121 Bear Lake Manor 252122 Jansen 252123 Crescent Heights 252124 Davis Shores 252129 Golden Hills W	w w w w w w w w w w w w w w w w w w w	s s	1,485.0 1,239.0 15,962.5 ERC Count 1,699.0 43.0 3,218.3 56.0 6,105.6 1,145.0 224.5 58.0 100.0 79.0 176.0 340.0 219.5 250.5 253.5 45.0 527.6	9.30% 7 76% 1.00 Percentage to Total 10.10% 0.40% 0.26% 19.13% 0.33% 36.30% 6.81% 1.33% 0.34% 0.59% 0.47% 1.05% 2.02% 1.30% 1.49% 0.27% 3.14%
PHILLIPS, CHRISTOPHER	System 260101 Utilities Inc Of Pennbrooke W 260101 Utilities Inc Of Pennbrooke S System 246100 Utilities Inc of Longwood 251100 Four Lakes 251101 Lake Saunders 251102 LUSI South W 251104 LUSI South R 251106 LUSI North 252110 Weathersfield W 252113 Oakland Shores 252114 Little Wekiva 252115 Park Ridge W 252116 Phillips 252117 Crystal Lake 252118 Ravenna Park W 252112 Bare Manor 252122 Jansen 252123 Crescent Heights 252124 Oavis Shores 252129 Golden Hills W 254101 ACME FL Legends Irrigation	w w w w w w w w w w w w w w w w w w w	s s	1,485.0 1,239.0 15,962.5 ERC Count 1,699.0 67.0 43.0 3,218.3 56.0 6,105.6 1,145.0 224.5 58.0 100.0 79.0 176.0 340.0 219.5 250.5 253.5 45.0 527.6 728.5	9.30% 7 76% 1.00 Percentage to Total 10 10% 0 40% 0 25% 19 13% 36 30% 6 81% 1.33% 0.34% 0.47% 1.05% 2.02% 1.30% 1.49% 1.51% 0.27% 3.14% 4.33%
PHILLIPS, CHRISTOPHER	System 260101 Utilities Inc Of Pennbrooke W 260101 Utilities Inc Of Pennbrooke S System 246100 Utilities Inc of Longwood 251100 Four Lakes 251101 Lake Saunders 251102 LUSI South W 251104 LUSI South R 251106 LUSI North 252110 Weathersfield W 252113 Oakland Shores 252114 Little Wekiva 252115 Park Ridge W 252116 Phillips 252117 Crystal Lake 252118 Ravenna Park W 252112 Bare Manor 252122 Jansen 252123 Crescent Heights 252124 Oavis Shores 252129 Golden Hills W 254101 ACME FL Legends Irrigation	w w w w w w w w w w w w w w w w w w w	s s	1,485.0 1,239.0 15,962.5 ERC Count 1,699.0 43.0 3,218.3 56.0 6,105.6 1,145.0 224.5 58.0 100.0 79.0 176.0 340.0 219.5 250.5 253.5 45.0 527.6	9.30% 7.76% 1.00 Percentage to Total 10.10% 0.40% 0.26% 19.13% 0.33% 0.33% 0.34% 0.59% 0.47% 1.05% 2.02% 1.30% 1.49% 1.51% 0.27% 3.14%
POWELL, TREYOR B.	System 260101 Utilities Inc Of Pennbrooke W 260101 Utilities Inc Of Pennbrooke S System 246100 Utilities Inc of Longwood 251100 Four Lakes 251101 Lake Saunders 251102 LUSI South W 251104 LUSI South R 251106 LUSI North 252110 Weathersfield W 252113 Oakland Shores 252114 Little Wekiva 252115 Park Ridge W 252116 Phillips 252117 Crystal Lake 252118 Ravenna Park W 252112 Bare Manor 252122 Jansen 252123 Crescent Heights 252124 Oavis Shores 252129 Golden Hills W 254101 ACME FL Legends Irrigation	w w w w w w w w w w w w w w w w w w w	s s	1,485.0 1,239.0 15,962.5 ERC Count 1,699.0 67.0 43.0 3,218.3 56.0 6,105.6 1,145.0 224.5 58.0 100.0 79.0 176.0 340.0 219.5 250.5 253.5 45.0 527.6 728.5	9.30% 7 76% 1.00 Percentage to Total 10 10% 0 40% 0 25% 19 13% 0.33% 36 30% 6 81% 1.33% 0.34% 0.59% 0.47% 1.05% 2.02% 1.30% 1.49% 1.51% 0.27% 3.14% 4.33% 8 83% 1.00
	System 260101 Utilities Inc Of Pennbrooke W 260101 Utilities Inc Of Pennbrooke S System 246100 Utilities Inc of Longwood 251100 Four Lakes 251101 Lake Saunders 251102 LUSI South W 251104 LUSI South R 251106 LUSI North 252110 Weathersfield W 252113 Oakland Shores 252114 Little Wekiva 252115 Park Ridge W 252116 Phillips 252117 Crystal Lake 252118 Ravenna Park W 252112 Bare Manor 252122 Jansen 252123 Crescent Heights 252124 Davis Shores 252129 Golden Hillis W 254101 ACME FL Legends Irrigation 260100 Utilities Inc Of Pennbrooke W	w w w w w w w w w w w w w w w w w w w	s s	1,485.0 1,239.0 15,962.5 ERC Count 1,699.0 43.0 3,218.3 56.0 6,105.6 1,145.0 224.5 58.0 100.0 79.0 176.0 340.0 219.5 250.5 253.5 45.0 527.6 728.5 1,485.0 16,821.0 ERC Count 67.0	9.30% 7 76% 1.00 Percentage to Total 10 10% 0 40% 0 26% 19 13% 36 30% 6 81% 1.33% 0.34% 0.34% 0.59% 0.47% 1.05% 2.02% 1.30% 1.49% 1.51% 0.27% 3.14% 4.33% 8 83%
	System 260101 Utilities Inc Of Pennbrooke W 260101 Utilities Inc Of Pennbrooke S System 246100 Utilities Inc of Longwood 251100 Four Lakes 251101 Lake Saunders 251102 LUSI South W 251104 LUSI South R 251106 LUSI North 252110 Weathersfield W 252113 Oakland Shores 252114 Little Wekiva 252115 Park Ridge W 252116 Phillips 252117 Crystal Lake 252118 Ravenna Park W 252112 Bare Manor 252122 Jansen 252123 Crescent Heights 252124 Davis Shores 252129 Golden Hillis W 254101 ACME FL Legends Irrigation 260100 Utilities Inc Of Pennbrooke W System 251100 Four Lakes 251101 Lake Saunders	w w w w w w w w w w w w w w w w w w w	s s	1,485.0 1,239.0 15,962.5 ERC Count 1,699.0 67.0 43.0 3,218.3 56.0 6,105.6 1,145.0 224.5 58.0 100.0 79.0 176.0 340.0 219.5 253.5 45.0 527.6 728.5 1,485.0 16,821.0 ERC Count 67.0 43.0	9.30% 7 76% 1.00 Percentage to Total 10 10% 0 40% 0 26% 19 13% 0 33% 36 30% 6 81% 1.33% 0.34% 0.59% 0.47% 1.05% 2.02% 1.30% 1.49% 1.51% 0.27% 3.14% 4.33% 8 83%
	System 246100 Utilities Inc Of Pennbrooke W 260101 Utilities Inc Of Pennbrooke S System 246100 Utilities Inc of Longwood 251100 Four Lakes 251101 Lake Saunders 251102 LUSI South W 251106 LUSI South R 251106 LUSI North 252110 Weathersfield W 252113 Oakland Shores 252114 Little Wekiva 252115 Park Ridge W 252116 Phillips 252117 Crystal Lake 252118 Ravenna Park W 252121 Bear Lake Manor 252121 Jansen 252122 Jansen 252123 Golden Hillis W 254101 ACME FL Legends Irrigation 260100 Utilities Inc Of Pennbrooke W System 251100 Four Lakes 251101 Lake Saunders 251101 Lake Saunders 251102 LUSI South W	w w w w w w w w w w w w w w w w w w w	s	1,485.0 1,239.0 15,962.5 ERC Count 1,699.0 43.0 3,218.3 56.0 6,105.6 1,145.0 224.5 58.0 100.0 79.0 176.0 340.0 219.5 250.5 253.5 45.0 527.6 728.5 1,485.0 16,821.0 ERC Count 67.0 43.0 3,218.3	9.30% 7 76% 1.00 Percentage to Total 10 10% 0.40% 0.26% 19 13% 0.33% 36 30% 6.81% 1.33% 0.34% 0.59% 0.47% 1.05% 2.02% 1.30% 1.49% 1.49% 1.51% 0.27% 3.14% 4.33% 8.83% 1.00 Percentage to Total 0.53% 0.34%
	System 246100 Utilities Inc Of Pennbrooke W 260101 Utilities Inc Of Pennbrooke S System 246100 Utilities Inc of Longwood 251100 Four Lakes 251101 Lake Saunders 251102 LUSI South W 251104 LUSI South R 251106 LUSI North 252110 Weathersfield W 252113 Oakland Shores 252114 Little Wekiva 252116 Phillips 252117 Crystal Lake 252118 Ravenna Park W 252112 Bear Lake Manor 252112 Jansen 252123 Crescent Heights 252124 Davis Shores 252129 Golden Hills W 254101 ACME FL Legends Irrigation 260100 Utilities Inc Of Pennbrooke W System 251100 Four Lakes 251101 Lake Saunders 251101 Lake Saunders 251101 LuSi South W 251101 LUSi South S	w w w w w w w w w w w w w w w w w w w	s s	1,485.0 1,239.0 15,962.5 ERC Count 1,699.0 67.0 43.0 3,218.3 56.0 6,105.6 1,145.0 224.5 58.0 100.0 79.0 176.0 340.0 219.5 250.5 253.5 45.0 527.6 728.5 1,485.0 16,821.0 ERC Count 67.0 43.0 3,218.3 3,144.8	9.30% 7 76% 1.00 Percentage to Total 10 10% 0 40% 0 26% 19 13% 36 30% 6 81% 1.33% 0.34% 0.59% 0.47% 1.05% 2.02% 1.30% 1.49% 1.51% 0.27% 3.14% 4.33% 8 83% 1.00 Percentage to Total 0.53% 0.34% 2.547% 2.47% 2.48%
	System 260101 Utilities Inc Of Pennbrooke W 260101 Utilities Inc Of Pennbrooke S System 246100 Utilities Inc of Longwood 251100 Four Lakes 251101 Lake Saunders 251102 LUSI South W 251104 LUSI South R 251106 LUSI North 252110 Weathersfield W 252113 Oakland Shores 252114 Little Wekiva 252115 Park Ridge W 252116 Phillips 252117 Crystal Lake 252118 Ravenna Park W 252118 Bear Lake Manor 252122 Jansen 252123 Crescent Heights 252124 Davis Shores 252129 Golden Hills W 254101 ACME FL Legends Irrigation 260100 Utilities Inc Of Pennbrooke W System 251100 Four Lakes 251101 Lake Saunders 251102 LUSI South W 251103 LUSI South W 251103 LUSI South S 251104 LUSI South R	w w w w w w w w w w w w w w w w w w w	s	1,485.0 1,239.0 15,962.5 ERC Count 1,699.0 43.0 3,218.3 56.0 6,105.6 1,145.0 224.5 58.0 100.0 79.0 176.0 340.0 219.5 250.5 253.5 45.0 527.6 728.5 1,485.0 16,821.0 ERC Count 67.0 43.0 3,218.3	9.30% 7 76% 1.00 Percentage to Total 10 10% 0.40% 0.26% 19 13% 0.33% 36 30% 6.81% 1.33% 0.34% 0.59% 0.47% 1.05% 2.02% 1.30% 1.49% 1.49% 1.51% 0.27% 3.14% 4.33% 8.83% 1.00 Percentage to Total 0.53% 0.34%
	System 246100 Utilities Inc Of Pennbrooke W 260101 Utilities Inc Of Pennbrooke S System 246100 Utilities Inc of Longwood 251100 Four Lakes 251101 Lake Saunders 251102 LUSI South W 251104 LUSI South R 251106 LUSI North 252110 Weathersfield W 252113 Oakland Shores 252114 Little Wekiva 252116 Phillips 252117 Crystal Lake 252118 Ravenna Park W 252112 Bear Lake Manor 252112 Jansen 252123 Crescent Heights 252124 Davis Shores 252129 Golden Hills W 254101 ACME FL Legends Irrigation 260100 Utilities Inc Of Pennbrooke W System 251100 Four Lakes 251101 Lake Saunders 251101 Lake Saunders 251101 LuSi South W 251101 LUSi South S	w w w w w w w w w w w w w w w w w w w	s s	1,485.0 1,239.0 15,962.5 ERC Count 1,699.0 67.0 43.0 3,218.3 56.0 6,105.6 1,145.0 224.5 58.0 100.0 79.0 176.0 340.0 219.5 250.5 253.5 45.0 527.6 728.5 1,485.0 16,821.0 ERC Count 67.0 43.0 3,218.3 3,144.8 56.0	9.30% 7.76% 1.00 Percentage to Total 10.10% 0.40% 0.26% 19.13% 0.33% 0.34% 0.59% 0.47% 1.05% 2.02% 1.30% 1.49% 1.51% 0.27% 3.14% 4.33% 8.83% 1.00 Percentage to Total 0.53% 0.34% 25.47% 24.89%

251100 Four Lakes W 67.0 0.41%					
Page Page	RADCLIFF, MAX LEE				
EMANTS, CRARÉA STORY STO					
		245101 Cl033 Creek			1.00
				2,510.6	1.00
1930 Last Sunderfor W 1,714 2,525	RAINES, CRAIG A.				
MATERIAL Material					
MARCES - FEAN 1900					25.47%
PRINCES 1504 100					
PENCEY NAME		251106 LUSI North	W	6,103.6	40.32%
148100 179				12,634.7	1.00
148100 179		System		ERC Count	Percentage to Total
249.01 Company	REINCKE, SEAN		w		
			S	1,150.1	13.74%
		252106 Orangewood W	w	1,703.8	20.36%
			S	158.0	
MEMORIO, ROBERTIO V. 259101 Labrador Utililies in: C					
PAMORETO N. Personance Pe		252128 Lake Farpon W	VV	430.1	3.1470
NUMBER N					
Part Part		259101 Labrador Utilities Inc 5	S	/51.9	8 98%
PRINCIPLE PRINCIPLE PRINCIPLE PRINCIPLE PRINCIPLE				8,369.4	1.00
PRINCIPLE PRINCIPLE PRINCIPLE PRINCIPLE PRINCIPLE		Soutane		ERC Count	Percentage to Total
1.55.00 3.47 3.50.00 3.50.00 3.50.00 3.50.00	REMIGIO, ROBERTO V.		w		
Name					0 47%
15,1100 Four Lakes W 6,7.0 0.4 2,75 2,51101 1,000 1,00				11,815.8	1.00
15,1100 Four Lakes W 6,7.0 0.4 2,75 2,51101 1,000 1,00					
15101 Lake Saunders W 3.0 2.7% 52102 Luks South W 3.218.3 2.018% 52103 LuiS South S 5 3.144.8 19 70% 521104 LuiS South W 5.05.6 0.387% 521106 LuiS North W 6.105.6 3.875% 521106 LuiS North W 5.05.6 0.3875% 521107 Golden Hills W W 5.77.6 3.315% 522130 Golden Hills W W 1.485.0 9.30% 52120 Golden Hills W W 1.485.0 9.30% 52120 Golden Hills W W 5.77.6 1.585% 52120 Golden Hills W W 1.485.0 44.62% 52120 Luis Luis Inc. Of Pennbrooke W W 1.485.0 44.62% 52120 Luis Luis Luis Luis Luis Luis Luis Luis	RICHARDSON, JAMES P.				
151102 USS South N					
251102 JUS South S S 3,144.8 19.70% 251106 LUS North W 6.105.6 32.5% 25120 Golden Hills W W 5.77.6 3.11% 252130 Golden Hills W W 1.485.0 9.30% 26010 Utilities Inc Of Pennbrooke W W 1.485.0 9.30% 252130 Golden Hills W W 5.77.6 252130 Golden Hills W W 6.70 252130 Utilities Inc Of Pennbrooke					20.16%
251105 USB North W 6.105 6 33.27% 251126 Golden Hills W W 5.27.6 3.13% 251126 Golden Hills W W 5.27.6 3.13% 251126 Golden Hills W W 5.27.6 3.13% 260100 Utilities Inc Of Pennbrooke W W 1.485.0 9.30% 260101 Utilities Inc Of Pennbrooke W W 1.485.0 9.30% 25129 Golden Hills W W 5.27.6 1.5962 260100 Utilities Inc Of Pennbrooke W W 1.485.0 44.62% 260100 Utilities Inc Of Pennbrooke W W 1.485.0 44.62% 260100 Utilities Inc Of Pennbrooke W W 1.485.0 44.62% 260100 Utilities Inc Of Pennbrooke W W 3.21.3 260100 Utilities Inc Of Pennbrooke W W 3.27.6 260100 Utilities Inc Of Pennbrooke W W 3.27.8 260100 Utilities Inc Of Pennbrooke					19 70%
12110 1211		251104 LUSI South R	S		0 35%
252130 Golden Hills S S 76.2 0.48% 260100 Utilities Inc Of Pennbrooke W W 1.485.0 9.30% 260101 Utilities Inc Of Pennbrooke S S 1.239.0 7.76% 260100 Utilities Inc Of Pennbrooke S S 1.239.0 7.76% 252139 Golden Hills W W 5.27.6 1.85% 252130 Golden Hills W W 5.27.6 1.85% 252130 Golden Hills W W 1.485.0 44.62% 250101 Utilities Inc Of Pennbrooke W W 1.485.0 44.62% 260101 Utilities Inc Of Pennbrooke S S 1.239.0 37.23% 251100 Four Lakes W 67.0 0.40% 251100 Like Saunders W 43.0 1.23% 251101 Like Saunders W 43.0 1.23% 251103 LUSI South W W 4.148.5 1.23% 251104 LUSI South R S 5.50.0 0.43% 251105 LUSI South R S 5.50.0 0.43% 251106 LUSI North W 6,105.6 3.648% 251101 LUSI South R S 5.50.0 0.43% 251102 Golden Hills W W 52.76 3.16% 251103 LUSI South B S 76.2 0.46% 251101 LUSI South B S 76.2 0.46% 251101 LUSI South B S 76.2 0.46% 251101 LUSI South B S 76.2 0.46% 251101 LUSI South B S 76.2 0.46% 251101 LUSI South B S 76.2 0.46% 251101 LUSI South B S 76.2 0.46% 251101 LUSI South B S 76.2 0.46% 251101 LUSI South B S 76.2 0.46% 251101 LUSI South B S 76.2 0.46% 251101 LUSI South B S 76.2 0.46% 251101 LUSI South B S 76.2 0.46% 251101 LUSI South B S 76.2 0.46% 251101 LUSI South B S 76.2 0.46% 251101 LUSI South B S 76.2 0.46% 251102 LUSI South B S 76.2 0.46% 251103 LUSI South B S 76.2 0.46% 251103 LUSI South B S 76.2 0.46% 251103 LUSI South B S 76.2 0.46% 251103 LUSI South B S 76.2 0.46% 251103 LUSI South B S 76.2 0.46% 251103 LUSI South B S 76.2 0.46% 251103 LUSI South B S 76.2 0.46% 251103 LUSI South B S 76.2 0.46% 251103 LUSI South B S 76.2 0.46% 251103 LUSI South B S 76.2 0.46% 251103 LUSI South					
					3 31% 0 48%
MICHARDSON, MARIUN Sintern Sin			,		
1.5,862 1.00 1.5,862 1.00 1.5,862 1.00 1.5,862 1.00 1.5,862 1.00 1.5,862 1.00 1.5,862 1.00 1.5,863 1.5,863 1.00 1.5,863 1.00 1.5,863 1.00 1.					
System		200101 Othitles like of Fellibrooke 3	,		
252129 Golden Hills W S27.6 1.8.85% 252130 Golden Hills S 5 76.2 2.29% 2.60100 Utilities Inc Of Pennbrooke W 1.485.0 44.62% 2.60101 Utilities Inc Of Pennbrooke S 5 1.239.0 3.72.33 3.000 3.00				15,962.5	1.00
252129 Golden Hills W	RICHARDSON, MARLIN	System			
260100 Utilities Inc Of Pennbrooke W					
SCHWADES, CHARLES G. System ERC Count Percentage to Tutual		252130 Golden Hills S	2	76.2	2.29%
SCHWADES, CHARLES G. System ERC Count Percentage tu Total		260100 Utilities Inc Of Pennbrooke W	w	1,485.0	44.62%
System System ERC Count Percentinge to Total		260101 Utilities Inc Of Pennbrooke S	5	1,239.0	37.23%
251100 Four Lakes				3,327.8	1.00
251100 Four Lakes				EDC Count	Bananatura to Total
251101 Lake Saunders W 43.0 0.269	SCHWADES, CHARLES G.		w		Percentage to Total 0.40%
251102 LUSI South W					0.26%
251103 LUSI South S 5 3.144 & 18.84					19.28%
251106 LUSI North		251103 LUSI South S			18.84%
252129 Golden Hills W					
252130 Golden Hills S S 76.2 0.469					3 16%
260100 Utilities Inc Of Pennbrooke W 1,485.0 8.907					0.46%
260100 Utilities Inc Of Pennbrooke W 1,485.0 8.907		254101 ACME FL Legends Irrigation	w	728.5	4.36%
SCHWADES, JENNIFER.M System ERC Count Percentage to Total					
System ERC Count Percentage to Total					8.90% 7.42%
System System FRC Count Percentage to Total					1.00
251100 Four Lakes W 67.0 0.42° 251101 Lake Saunders W 43.0 0.27° 251102 LUSI South W W 3,218.3 20.16° 251103 LUSI South S S 3,144.8 19.70° 251104 LUSI South R S 56.0 0.35° 251104 LUSI South R S 56.0 0.35° 251106 LUSI North W 6,105.6 38.25° 252129 Golden Hills W W 527.6 3.31° 252130 Golden Hills S S 76.2 0.48° 260100 Utilities Inc Of Pennbrooke W W 1,485.0 9.30° 260101 Utilities Inc Of Pennbrooke S S 1,239.0 7.76				16,691.0	1.00
251101 Lake Saunders W 43.0 0.275 251102 LUSI South W W 3,218.3 20.167 251103 LUSI South W W 3,218.3 120.167 251104 LUSI South S S 3,144.8 19.707 251104 LUSI South R S 5,66.0 0.355 251106 LUSI North W 6,105.6 38.257 251106 LUSI North W 527.6 3.317 252129 Golden Hills W W 527.6 3.317 252129 Golden Hills S S 76.2 0.487 260100 Utilities Inc Of Pennbrooke W W 1,485.0 9.30 260101 Utilities Inc Of Pennbrooke S S 1,239.0 7.76	SCHWADES, JENNIFER M				
251102 LUSI South W W 3,218.3 20.16' 251103 LUSI South S S 3,144.8 19.70' 251104 LUSI South R S 5,60 0.35' 251106 LUSI North W 6,105.6 38.25' 251106 LUSI North W 527.6 3.31' 252129 Golden Hills W W 527.6 3.31' 252120 Golden Hills W W 527.6 0.48' 252130 Golden Hills W S 76.2 0.48' 260100 Utilities Inc Of Pennbrooke W W 1,485.0 9.30' 260101 Utilities Inc Of Pennbrooke S S 1,239.0 7.76'					
251103 LUSI South 5 S 3,144.8 19.70' 251104 LUSI South R S 56.0 0.35' 251106 LUSI North W 6,105.6 38.25' 252129 Golden Hills W W 527.6 3.31' 252130 Golden Hills S S 76.2 0.48' 260100 Utilities Inc Of Pennbrooke W 1,485.0 9.30' 260101 Utilities Inc Of Pennbrooke S 5 1.239.0 7.76					
251104 LUSI South R S 56.0 0.35' 251106 LUSI North W 6,105.6 38.25' 252129 Golden Hills W W 527.6 3.31' 252120 Golden Hills S 5 76.2 0.48' 260100 Utilities Inc Of Pennbrooke W W 1,485.0 9.30' 260101 Utilities Inc Of Pennbrooke S 5 1,239.0 7.76					
252129 Golden Hills W W 527.6 3.31 252130 Golden Hills S 5 76.2 0.48 260100 Utilities Inc Of Pennbrooke W W 1,485.0 9.30 260101 Utilities Inc Of Pennbrooke S 5 1.239.0 7.76		251104 LUSI South R			
252130 Golden Hills S 5 76.2 0.48 260100 Utilities Inc Of Pennbrooke W W 1,485.0 9.30 260101 Utilities Inc Of Pennbrooke S 5 1,239.0 7.76		251106 LUSI North	W	6,105.6	38.25%
260100 Utilities Inc Of Pennbrooke W 1,485.0 9.30 260101 Utilities Inc Of Pennbrooke S 5 1,239.0 7.76					
260101 Utilities Inc Of Pennbrooke S S 1,239.0 7.76		252130 Golden Hills S	S	76.2	U.489
15,962.5 1.00		260101 Utilities Inc Of Pennbrooke 5		1,239.0	. 7.769
				15,962.5	1.00

SCHWADES, MICHAEL	System			ERC Count	Percentage to Total
	333100 Massanutten Public Serv Corp W	W		2,810.5	50.08%
	333101 Massanutten Public Serv Corp S		5	2,801.0	49.92%
				5,611.5	1 00
				TDG G	
SHOFFSTALL, DAVID E.	System 2491.00 Guzzara Labor Dilitiro Inc. W.	w		ERC Count 1,252,4	Percentage to Total 31.95%
	248100 Cypress Lakes Utilities Inc W 248101 Cypress Lakes Utilities Inc S	w	s	1,150.1	29.34%
	259100 Labrador Utilities Inc W	w		764.9	19.52%
	259101 Labrador Utilities Inc S		\$	751.9	19.18%
			:	3,919.3	1 00
SHUE, MICKEY A.	System			ERC Count	Percentage to Total
	246100 Utilities Inc of Longwood		5	1,699.0	6.30%
	252110 Weathersfield W	W	,	1,145.0	4.25% 4.21%
	252111 Weathersfield S	w	S	1,135 5 224.5	0.83%
	252113 Oakland Shores 252114 Little Wekiva	w		58.0	0.22%
	252114 Ettile Wekke 252115 Park Ridge W	w		100.0	0.37%
	252116 Phillips	w		79.0	0.29%
	252117 Crystal Lake	W		176.0	0.65%
	252118 Ravenna Park W	W		340.0	1.26%
	252119 Ravenna Park S		S	240.0	0.89%
	252121 Bear Lake Manor	W		219.5	0.81%
	252122 Jansen	W		250.5	0.93%
	252123 Crescent Heights	W		253.5	0.94%
	252124 Davis Shores	W		45.0	0.17%
	252136 252137				
	255100 Sanlando Utilities Corp W	w		11,760.8	43.64%
	255100 Sanlando Utilities Corp S		S	9,170.6	34.03%
	255102 Sanlando Utilities Corp R		S	55.0	0.20%
				26,951.9	1.00
SWITTER WATTING	System			ERC Count	Percentage to Total
SILLITOE, KATHY A.	251100 Four Lakes	w		67.0	0.50%
	251101 Lake Saunders	W		43.0	0.32%
	251102 LUSI South W	W		3,218.3	24.08%
	251103 LUSI South S		5	3,144.8	23.53%
	251104 EUSI South R		S	56.0	0.42%
	251106 LUSI North	W		6,105.6	45.69%
	254101 ACME FL Legends Irrigation	W		728.5	5.45%
				13,363.2	1 00
SILLITOE, TERRY W.	System			ERC Count	Percentage to Total
	252110 Weathersfield W	W		1,145.0	7.98%
	252113 Oakland Shores	W		224.5	1.56%
	252114 Little Wekiva	W		58.0	0 40%
	252115 Park Ridge W	W		100.0	0.70% 0.55%
	252116 Phillips	w		79.0 176.0	1.23%
	252117 Crystal Lake 252118 Ravenna Park W	w		340.0	2.37%
	252121 Bear Lake Manor	w		219.5	1.53%
	252122 Jansen	w		250.5	1.75%
	255100 Sanlando Utilities Corp W	w		11,760.8	81.94%
				14,353.3	1.00
SOSSAMON, WILLIAM	Sy≤tem			ERC Count	Percentage to Total
2	255100 Sanlando Utilities Corp W	W		11,760.8	\$6.04%
	255101 Sanlando Utilities Corp S		5	9,170.6	43.70%
	255102 Sanlando Utilities Corp R		S	55.0	0.26%
				20,986.4	1,00
STEVENS, WILLIAM H	System			ERC Count	Percentage to Total
	252106 Orangewood W	W		1,703.8	38.29%
	252107 Orangewood S		S	158.0	3.55%
	252125 Summertree W	W		1,179.2	26.50%
	252126 Summertree S	w	S	979.0 430.1	22.00% 9.66%
	252128 Lake Tarpon W	W			
				4,450.1	1.00
STRAIGHT, JAMES L.	<u>System</u> 241100 Tierra Verde Utilities (nc		s	ERC Count 2,094.2	Percentage to Total 38.43%
	250100 Mid-County Services Inc		5	3,355.0	61.57%
				5,449.2	1.00

SUDOL, COREY	System			ERC Count	Percentage to Total
	255100 Sanlando Utilities Corp W	W		11,760.8	56.04%
	255101 Sanlando Utilities Corp S		S S	9,170.6 55.0	43.70% 0.26%
	255102 Sanlando Utilities Corp R		3	33.0	0.20%
				20,986.4	1.00
SZCZĘPKOWSKI, STEPHEN A.	System			ERC Count	Percentage to Total
	250100 Mid-County Services Inc		S	3,355.0	100.00%
				3,355.0	1.00
	Statum			ERC Count	Percentage to Total
VAN METER, NATHAN Z.	System 246100 Utilities Inc of Longwood		S	1,699.0	100.00%
				1,699.0	1.00
WATERS CENDIC	System			ERC Count	Percentage to Total
WATKINS, CEDRIC	251100 Four Lakes	w		67.0	0.42%
	251101 Lake Saunders	W		43.0	0.27%
	251102 LUSI South W	W		3,218.3	20.16%
	251103 LUSI South S		S	3,144.8	19.70%
	251104 LUSI South R		S	56.0	0.35%
	251106 LUSI North	W		6,105.6	38.25%
	252129 Golden Hills W	w		527.6	3.31%
	252130 Golden Hills S		S	76.2	0.48%
	260100 Utilities Inc Of Pennbrooke W	w		1,485.0	9.30%
	260100 Utilities Inc Of Pennbrooke S	"	S	1,239.0	7.76%
				15,962.5	1.00
WILSON, MICHAEL A.	System			ERC Count	Percentage to Total
	241100 Tierra Verde Utilities Inc		5	2,094.2	11.82%
	242100 Lake Placid Utilities Inc W	W		120.7	0.68%
	242101 Lake Placid Utilities Inc S		5	121.7	0.69%
	248100 Cypress Lakes Utilities Inc W	W		1,252.4	7.07%
	248101 Cypress Lakes Utilities Inc S		S	1,150.1	6 49%
	249100 Utilities Inc of Eagle Ridge		S	1,602.6	9.05%
	249101 Cross Creek		\$	908.0	5.13%
	250100 Mid-County Services Inc		s	3,355.0	18.94%
	353105 O	w		1,703.8	9.62%
	252106 Orangewood W	**	s	158.0	0.89%
	252107 Orangewood S 252125 Summertree W	w	,	1,179.2	6.66%
	252125 Summertree W 252126 Summertree S	•••	S	979.0	5.53%
	252126 Summertree 5 252128 Lake Tarpon W	w	,	430.1	2.43%
					6.46%
	256100 Util Inc of Sandalhaven		5	1,143 8	
	259100 Labrador Utilities Inc W	W	S	764.9 751.9	4 32% 4.24%
	259101 Labrador Utilities Inc S		2		
				17,715.4	1.00
WORRELL, DAVID R.	System			ERC Count	Percentage to Total
WORKELL, DAVID II.	241100 Tierra Verde Utilities Inc		5	2.094.2	38.43%
	250100 Mid-County Services Inc		S	3,355.0	61.57%
				5,449.2	1.00
WINGST THORAS	System			ERC Count	Percentage to Total
WRIGHT, THOMAS L.	251100 Four Lakes	w		67.0	0.40%
	251100 Four Lakes 251101 Lake Saunders	w		43.0	0.26%
	251102 LUSI South W	w		3,218.3	19.28%
	251102 E031300th V	.,	S	3,144.8	18.84%
	251104 LUSI South R		5	56.0	0.34%
	251106 LUSI North	W		6,105.6	36.58%
	252129 Golden Hills W	w		527.6	3.16%
	252129 Golden Hills W 252130 Golden Hills 5	**	s	76.2	0.46%
	254101 ACME FL Legends Irrigation	w		728.5	4 36%
	260100 Utilities Inc Of Pennbrooke W	w		1,485.0	8 90%
	260101 Utilities Inc Of Pennbrooke S		S	1,239.0	7.42%
				16 601 0	1.00
				16,691.0	1.00

Utilities, Inc. of Florida

Docket No.: 120209-WS

Seminole County

25-30.440 (9) VEHICLES NONE

Vehicle Schedule

Company: Utilities, Inc of Florida; Seminole

Docket No.:

Test Year Ended December 31, 2011

Vehicle #	<u>Year</u>	<u>Model</u>	Serial Number	<u>Driver</u>	Position	Vehicle Price	Allocation Method
704	2007	CHEV Colorado	1GCCS14E878113645	FINCH, ALLAN	WATER-WASTEWATER OPE	17,539.70	ERCS
712	2006	CHEV Colorado	1GCCS148468219972	PHILLIPS, CHRIS	FIELD TECH I	14,049.28	ERCS
731	2007	CHEV Colorado	1GCCS19E078137723	HASTY, DON	LEAD WATER-WASTEWATE	18,386.81	ERCS
771	2007	CHEV Colorado	1GCCS14E078230006	HOLLISTER, JAMES	FIELD TECH II	16,222.00	ERCS
808	2008	CHEV Silverado 1500	1GCEC140X8Z100840	MORRELL, MATTHEW	FIELD TECH II	20,347.01	ERCS
809	2008	CHEV Silverado 1500	1GCEC14048Z102261	ALDAY, CALEB	FIELD TECH I	20,347.01	ERCS
810	2008	CHEV Silverado 1500	1GCEC14068Z104173	HERMANO, RODEL	FIELD TECH I	20,347.01	ERCS
833	2008	CHEV Express	1GCFG15X581152329	OVERTON, MICHAEL	CROSS CONNECTION TEC	20,253.31	ERCS
1116	2011	GMC REG CAB Sierra 1500	1GTN1TE09BZ189971	EBERT, SHAWN	FIELD TECH II	22,797.43	ERCS
1140	2011	CHEV Silverado 1500	1GTN1TEA9BZ122554	SHUE, MICKEY	FIELD TECH II	21,634.74	ERCS
1143	2011	TOYOTA Prius	JTDKN3DU2B5316532	GOSNELL, SCOTT	LEAD WATER-WASTEWATE	24,172.71	ERCS
1144	2011	TOYOTA Prius	JTDKN3DU3B5312232	CARVER, NATE	AREA MANAGER	24,172.71	ERCS
1147	2011	TOYOTA Prius	JTDKN3DU4B5324972	MARINELLI, JOHN	AREA MANAGER	24,133.91	ERCS
1155	2011	TOYOTA Prius	JTDKN3DU4B5311199	GONGRE, BRYAN	REGIONAL MANAGER	24,520.42	ERCS .
1309	2013	CHEV Silverado 1500	1GCNCPEA5DZ216015	GRAINGER, LEROY	FIELD TECH I	20,979.52	ERCS
1310	2013	CHEV Silverado 1500	1GCNCPEA1DZ216626	CALLAHAN, ROBERT	FIELD TECH II	21,417.94	ERCS
1311	2013	CHEV Silverado 1500	1GCNCPEA9DZ216776	COOPER, KEVIN	FIELD TECH III .	21,417.94	ERCS
1313	2013	CHEV Silverado 1500	1GCNCPEAXDZ215071	BROWN, DONNA	FIELD TECH II	21,417.94	ERCS
1315	2013	CHEV Silverado 1500	1GCNCPEA7DZ216792	FINIGAN, MICHAEL	FIELD TECH!	21,417.94	ERCS

Utilities, Inc. of Florida

Docket No.: 120209-WS

Seminole County

25-30.440 (10) CUSTOMER COMPLAINTS

В

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K E

2/20/2012 15:21

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division: 015

MR Route: F06

FA ID: 0136200685

bunt #

0136200000

FL POWER EMP ASSOC,A

DEZONIA

Phone #:

(321) 356-2768

Address Operator:

LeRoy Grainger

Entry Date : 12/5/2011

7:44:04PM

3324 HOLIDAY AVE

Customer Name:

CSR:

Batch System

Instructions

Due Date

SO Type: M-WARN

Resolution Date: 12/6/2011

12:00:00AM

FA Status

12/6/2011 7:00:00PM Completed

Resolution

:hung tag to call office,,,,commercial property,,,lrg

Sub Division: 015

MR Route: F06

FAID: 0227200070

Account #

0227200000

Customer Name:

PREUSSNER, MILDREDPhone

(407) 682-1849

Address Operator:

LeRoy Grainger

3513 CURTIS DR

CSR:

Matthew Chandler

Entry Date

: 1/25/2011 9:46:41AM

SO Type : M-REREAD

6:00:00PM

Instructions

: NEED A REREAD FOR BILLING, THANKS, MC

Due Date

1/26/2011

Resolution Date: 1/26/2011

∩ ∩0:00AM

FA Status

Completed

Lesolution :no leaks detected, Irg

Sub Division: 015

MR Route: F06

FAID: 0227200260

Account #

(407) 682-1849

0227200000

Customer Name:

PREUSSNER, MILDREDPhone

Address

3513 CURTIS DR

CSR: Peggy Hanks

Operator:

Donna Brown

Entry Date

: 2/17/2011 3:33:05PM

SO Type: M-SIO

Request Type: General Investigation

Instructions

: Confirm meter manufacturer is Rockwell. Put finding in 'Comments' Peggy

Due Date

2/21/2011 6:00:00PM Resolution Date: 2/22/2011

12:00:00AM

FA Status

Completed

:CHECKED METER AND GAVE INFO TO PEGGY., KEV Resolution

Sub Division: 015

MR Route: F06

FA ID: 0367100277

Account #

Address

: 10/23/2011 7:27:18PM

0367100000

Customer Name:

SWALINA, LEONARD FPhone

#:

(407) 682-1167

Operator:

Shawn Ebert

1226 GAY ST

CSR: Batch System

「 'rv Date

SO Type : M-EXCHNG

Instructions

: MR ID: 036717258507, MR REMARK: MF

Due Date

10/23/2011 7:27:18PM Resolution Date: 10/24/2011

12:00:00AM

FA Status

Completed

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution

:METER NOT FLOODED, GLASS WAS FOGGED, REPLACED 5/8" METER AND GASKETS., SME

Division: 015 دے

MR Route: F06

FA ID: 0367100679

Account #

0367100000

Customer Name:

SWALINA.LEONARD FPhone

#:

(407) 682-1167

Address Operator:

LeRoy Grainger

1226 GAY ST

CSR:

Matthew Chandler

Entry Date

: 3/25/2011 7:59:16AM

SO Type: M-NOREAD

Instructions

: NEED A READ FOR BILLING, THANKS.MC

Due Date

3/28/2011 Completed 6:00:00PM

Resolution Date: 3/28/2011

12:00:00AM

FA Status

Resolution

:read,lrg

Sub Division: 015

MR Route: F06

FAID: 0385200096

Account #

0385200000

Customer Name:

CADET, MARIE CPhone #:

(407) 283-5878

Address Operator:

Rodel Hermano

1207 ELLEN CT

CSR:

Brandi Deere

Entry Date

: 1/5/2011 11:00:06AM

SO Type: M-RECON

'ructions : RECONNECT AND CUST WILL BE HOME. PAGE TO RODEL

Completed

Due Date

1/5/2011 6:00:00PM Resolution Date: 1/5/2011

1:28:00PM

FA Status

Resolution

:ON...PICKED UP TAG...RRH

Sub Division: 015

MR Route: F06

FA ID: 0385200673

Account #

0385200000

Customer Name:

CADET, MARIE CPhone #:

(407) 283-5878

Address Operator:

Rodel Hermano

1207 ELLEN CT

CSR:

Batch System

Entry Date

: 1/4/2011 8:23:06PM

SO Type : M-CUT

7:00:00PM

Instructions:

Due Date

1/5/2011

Resolution Date: 1/5/2011

12:00:00AM

FA Status

Completed

Resolution :OFF...TAGGED DOOR...RRH

Sub Division: 015

MR Route: F06

FAID: 0967100295

Account #

0967100000

Customer Name:

PILLEY, JESSICAPhone #:

(407) 461-9747

ress

1205 GAY ST

CSR:

Miranda Roberts

Operator:

LeRoy Grainger

SO Type : M-RECON

Entry Date

: 9/21/2011 12:27:25PM

2/20/2012 15:21

Resolution Date: 9/21/2011

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions : please restore service - tag signed on door.

Thougastone Product receive and angles of

Due Date : 9/21/2011 6:00:00PM

:00AM FA Status : Completed

Resolution :rec,,,picked up tag,,,lrg

Sub Division: 015 MR Route: F06 FA ID: 0967100229

Account # : 0967100000 Customer Name : PILLEY, JESSICAPhone #:

(407) 461-9747

Address : 1205 GAY ST CSR: Batch System

Operator: Rodel Hermano

Entry Date : 11/27/2011 7:20:28PM SO Type : M-SIO Request Type: General Investigation

Instructions: MR ID: 096719470733, MR REMARK: GF exchange

Due Date : 11/27/2011 7:20:28PM Resolution Date : 12/6/2011

12:00:00AM FA Status : Completed

Resolution :ABLE TO READ METER..RH

Sub Division: 015 MR Route: F06 FAID: 0967100343

Account # : 0967100000 Customer Name : PILLEY, JESSICAPhone #:

(407) 461-9747

Address : 1205 GAY ST CSR: Linda JonesOperator

LeRoy Grainger

y Date : 9/20/2011 4:38:14PM SO Type : M-SIO Request Type: General Investigation

Instructions : TURN OFF METER & LOCK NO PAYMENT RECEIVED. LINDA

Due Date : 9/21/2011 6:00:00PM Resolution Date : 9/21/2011

12:00:00AM FA Status : Completed

Resolution :water allready shut off for severance process,,,,lrg

Sub Division: 015 MR Route: F06 FA ID: 0967100620

Account # : 0967100000 Customer Name : PILLEY, JESSICAPhone #:

(407) 461-9747

Address : 1205 GAY ST CSR: Batch System

Operator: LeRoy Grainger

Instructions :

Due Date : 9/21/2011 7:00:00PM Resolution Date : 9/21/2011

12:00:00AM FA Status : Completed

Resolution :turned off for non payment,,,,lrg

Sub Division: 015 MR Route: F06 FA ID: 0967100980

ount # : 0967100000 Customer Name : PILLEY, JESSICAPhone #:

(407) 461-9747

Address : 1205 GAY ST CSR: Lorie Mayeski

Operator: Donna Brown

2/20/2012 15:21 Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

: 5/25/2011 11:52:38AM Entry Date SO Type : HIBILL

uctions : CUSTOMER CALLED HAS HIGH USAGE. PLEASE OBTAIN CURRENT READ AND CHECK LEAK DETECTOR. PLEASE TAG DOOR IF LEAK IS DISCOVERED. LEAVE THOROUGH NOTES ON FILE. THANKS, LORIE

Due Date

5/25/2011 11:52:39AM

Resolution Date: 5/26/2011

12:00:00AM

FA Status

Completed

Resolution

:No leaks detected. Tagged door with info. Read. DB

Sub Division: 015

MR Route: F06

FAID: 1006200734

Account #

972-2199

1006200000

Customer Name:

KREMER, JPhone #:(321)

Address

Operator: Mike Finnegan 1308 LAKE ASHER CIR

CSR:

Batch System

Entry Date

: 5/4/2011 7:18:36PM

SO Type : M-CUT

Instructions :

Due Date

5/5/2011 7:00:00PM Resolution Date: 5/9/2011

CSR:

Resolution Date: 5/9/2011

12:00:00AM

FA Status

Completed

:turn off meter, locked and tagged door,maf,crg Resolution

Sub Division: 015

MR Route: F06

FA ID: 1006200272

Ancount#

2199

1006200000

Customer Name:

1308 LAKE ASHER CIR

KREMER.JPhone #:(321)

Cammy Iwinski

Address Operator:

Mike Finnegan

Entry Date

: 5/9/2011 11:36:21AM

SO Type : M-RECON

Instructions

: PAID \$60.00 CONF#738243402.CAMMY CUST WILL BE HOME OR TAG WILL BE SIGN

Due Date 1:00:00AM

5/9/2011 6:00:00PM

Completed

Resolution

FA Status

:water is turned back on/maf,crg

Sub Division: 015

MR Route: F06

FAID: 1006200322

Account #

1006200000

Customer Name:

KREMER, JPhone #:(321)

972-2199

Address

1308 LAKE ASHER CIR

CSR: Linda JonesOperator

: LeRoy Grainger

Entry Date : 10/19/2011

2:55:26PM

SO Type : M-SIO

Request Type: General Investigation

Instructions

: PLEASE TURN OFF & LOCK--NO PAYMENT RECEIVED 56.05 10/18. LINDA

Due Date

10/25/2011 6:00:00PM Resolution Date: 10/25/2011

12:00:00AM

FA Status

Completed

Posolution |

:customer paid,,,lrg

Sub Division: 015

MR Route: F06

FAID: 1157100726

Utilities Billing System

2/20/2012 15:21

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Account #

1157100000

Customer Name:

JOHNSON.DARLENEPhone #:

Address

1219 MARIE AVE

CSR:

Batch System

rator:

Rodel Hermano

Entry Date

: 1/24/2011 8:01:37PM

:Replaced stuck 5/8" meter...RRH

SO Type : M-EXCHNG

Instructions

: MR ID: 115712758645, MR REMARK: MS

Due Date

1/24/2011

8:01:37PM

Resolution Date: 1/26/2011

12:00:00AM Resolution

FA Status

Completed

Sub Division: 015

MR Route: F06

FA ID: 1157100726

Account #

1157100000

Customer Name:

BUSH,LINDAPhone #:

Address

1219 MARIE AVE

CSR:

Batch System

Operator:

Entry Date

Rodel Hermano

: 1/24/2011 8:01:37PM

SO Type: M-EXCHNG

Instructions

: MR ID: 115712758645, MR REMARK: MS

Due Date 12:00:00AM

1/24/2011 8:01:37PM

Resolution Date: 1/26/2011

FA Status Completed

Resolution

:Replaced stuck 5/8" meter...RRH

1:24:18PM

Sub Division: 015

MR Route: F06

FA ID: 1327200250

ount:

(407) 682-6503

1327200000

Customer Name:

VALLS, AMADEOPhone #:

Address

3519 CURTIS DR

CSR: Karen Thimmes

Operator:

LeRoy Grainger

Entry Date

: 5/13/2011

SO Type : HIBILL

Instructions: PM if possible. Customer complaining of high bill, reread meter and check for leaks. Knock on door. Spanish speaking customer, will need someone to speak spanish if possible, CSR in FL can assist. Karyn

Due Date

5/13/2011 1:24:19PM Resolution Date: 5/16/2011

12:00:00AM

FA Status

Completed

Resolution

:no leaks detected,,,,previous read incorrect,,,,,correct read is 1181980,,,,spoke with customer,,,,lrg

Sub Division: 015

MR Route: F06

FA ID: 1315200473

Account #

1315200000

Customer Name:

1360 BEAR LAKE RD

WALKER, DANAPhone #:(407)

788-1371

Address

CSR:

Peggy Hanks

Operator:

Entry Date

Donna Brown

: 2/17/2011 3:39:25PM

SO Type : M-SIO

Request Type: General Investigation

Instructions

: Confirm meter manufacturer is Rockwell. Put finding in "Comments" Peggy

Pire Date 3:00AM

6:00:00PM 2/21/2011

Resolution Date: 2/22/2011

FA Status

Completed

Resolution

:CHECKED METER AND GAVE INFO TO PEGGY., KEV

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division: 015

MR Route: F06

FAID: 1637100027

Arrount #

1637100000

Customer Name:

SUKHRAM.RUPWATEEPhone

(718) 584-3069

Address

1221 GAIL ST

CSR:

Brandi Deere

Operator:

LeRoy Grainger

Entry Date

: 7/5/2011 9:16:41AM

SO Type : HIBILL

Instructions

: re-read and check for leak. cust called concerned of high bill. thanks bnd/fl Due Date

7/6/2011 6:00:00PM

Resolution Date: 7/6/2011

12:00:00AM Resolution

FA Status

Completed

:no leaks detected,,,,tagged gate,,,this customer has very very green grass and has sable palms and lots of schrubs to irrigate,,,,,lrg

Sub Division: 015

MR Route: F06

FAID: 1545200489

Account #

1545200000

Customer Name:

FANNIN, CHRIS LPhone #:

(407) 788-1677

Address

3529 SHIRLEY DR

CSR:

Batch System

Operator: **Entry Date** LeRoy Grainger

: 7/6/2011 7:18:40PM

SO Type : M-CUT

7:00:00PM

Instructions :

P∵e Date

7/7/2011

Resolution Date: 7/7/2011

J:00AM

FA Status

Completed

Resolution :off..lra

Sub Division: 015

MR Route: F06

FAID: 1545200544

Account #

(407) 788-1677

1545200000

Customer Name:

FANNIN, CHRIS LPhone #:

Address Operator:

Shawn Ebert

3529 SHIRLEY DR

CSR:

Batch System

Entry Date

: 4/6/2011

7:23:08PM

SO Type : M-CUT

Instructions:

Due Date

4/7/2011 7:00:00PM Resolution Date: 4/7/2011

12:00:00AM

FA Status

Completed

:READ, T/OFF, TAGGED DOOR, SME Resolution

Sub Division: 015

MR Route: F06

FAID: 1545200608

Account #

1545200000

Customer Name:

FANNIN, CHRIS LPhone #:

(407) 788-1677

Address

CSR:

Batch System

Cherator:

LeRoy Grainger

3529 SHIRLEY DR

Entry Date

: 9/6/2011 7:36:46PM

SO Type : M-CUT

Instructions :

2/20/2012 15:21

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011 Resolution Date: 9/7/2011

Due Date 12:00:00AM

9/7/2011 **FA Status**

7:00:00PM Completed

olution

:I.off,,,lrg

Sub Division: 015

MR Route: F06

FAID: 1545200128

Account #

(407) 788-1677

1545200000

Customer Name:

FANNIN.CHRIS LPhone #:

Address Operator:

Mike Finnegan

3529 SHIRLEY DR

CSR:

Constance Dunn

Entry Date

: 9/7/2011

8:54:57AM

SO Type : M-RECON

6:00:00PM

Instructions

: PLEASE RECONNECT SERVICE, PICK UP TAG, CALLED OUT@ 9:56AM. THANKS CONNIE

Due Date

9/7/2011

Resolution Date: 9/7/2011

1:00:00PM

FA Status

Completed

Resolution

:water on maf

Sub Division: 015

MR Route: F06

FAID: 1905200738

Account #

1905200000

Customer Name:

MOUNCE.MARGARET S

Phone #:

(407) 886-5386

3515 JAMISON DR

Matthew Chandler CSR:

Resolution Date: 10/26/2011

Address Operator:

LeRoy Grainger

Fntry Date

: 10/25/2011 8:00:39AM

SO Type : M-NOREAD

6:00:00PM

i....ructions

Due Date

10/26/2011

Completed

12:00:00AM Resolution

FA Status :read,,lrg

Sub Division: 015

MR Route: F06

FAID: 1905200819

Account #

1905200000

Customer Name:

MOUNCE, MARGARET S

Phone #:

(407) 886-5386

3515 JAMISON DR

Peggy Hanks

Address Operator:

Donna Brown

SO Type : M-SIO

Request Type: General Investigation

CSR:

Entry Date

: 2/17/2011 3:40:41PM

6:00:00PM

Instructions : Confirm meter manufacturer is Kent. Confirm meter Badge # is 34363265. Please put findings in "Comments"

Peggy

2/21/2011

: NEED A READ FOR BILLING, THANKS.MC

Due Date

FA Status

Completed

Resolution Date: 2/22/2011

12:00:00AM Resolution

:CHECKED METER AND GAVE INFO TO PEGGY.. KEV

Sub Division: 015

MR Route: F06

FAID: 2057100699

ount# (427) 579-9479

2057100000

Customer Name:

PARRILLA, RAFAELPhone #:

Address Operator:

Chris Gosnell

1223 MARIE AVE

CSR:

Batch System

Utilities Billing System

2/20/2012 15:21 Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date

: 10/5/2011 7:39:11PM

SO Type : M-CUT

ructions :

Due Date

10/6/2011

7:00:00PM

Resolution Date: 10/6/2011

12:00:00AM

FA Status

Completed

Resolution

:Turned off, tagged door...crg

Sub Division: 015

MR Route: F06

FAID: 2057100081

Account #

2057100000

Customer Name:

PARRILLA, RAFAELPhone #:

(407) 579-9479

Address

Rodel Hermano

1223 MARIE AVE

CSR:

Batch System

Operator: Entry Date

: 1/4/2011 8:23:06PM

SO Type : M-CUT

Instructions :

Due Date

7:00:00PM 1/5/2011

Resolution Date: 1/5/2011

12:00:00AM

FA Status

Completed

:OFF...TAGGED DOOR...RRH Resolution

Sub Division: 015

MR Route: F06

FAID: 2057100854

Account #

2057100000

Customer Name:

PARRILLA, RAFAELPhone #:

(407) 579-9479

⊿ress

1223 MARIE AVE

CSR:

Kimberly Bennett

Operator:

Rodel Hermano

Entry Date

: 1/5/2011 10:35:45AM

SO Type : M-RECON

Instructions : PLEASE OBTAIN READING COLLECT TAG AND TURN ON PAGED TO RODEL @ 11:34AM. KIM-FL

Resolution Date: 1/5/2011

Due Date 1:00:00PM

6:00:00PM 1/5/2011

FA Status

Completed

Resolution

:ON...PICKED UP TAG...RRH

Sub Division: 015

MR Route: F06

FA ID: 2447100876

Account #

2447100000

Customer Name:

HILERIO, SANTOS Phone #:

(407) 788-0172

Address

Chris Gosnell

1216 MARIE AVE

CSR:

Batch System

Operator:

Entry Date

: 10/5/2011 7:39:11PM

SO Type: M-CUT

Instructions :

Due Date

10/6/2011 7:00:00PM Resolution Date: 10/6/2011

12:00:00AM

FA Status

Completed

Resolution

:Turned off, tagged door...crg

Sub Division: 015

MR Route: F06

FA ID: 2447100466

2/20/2012 15:21 Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

2447100000 Account #

Customer Name:

HILERIO, SANTOS Phone #:

(407) 788-0172

Operator:

Chris Gosnell

1216 MARIE AVE

CSR:

Loretta Abbott

: 10/6/2011 11:03:02AM Entry Date

SO Type : M-ON

Instructions : PLEASE RECONNECT - DOOR TAG/WAIVER IS ON THE DOOR, CALLED TO KEVIN COOPER @ 12:01

P.M., THANKS - LORETTA

Due Date

10/6/2011

6:00:00PM

Resolution Date: 10/6/2011

12:00:00PM

FA Status

Completed

Resolution

:Reconnected, collected tag....crg

Sub Division: 015

MR Route: F06

FAID: 2465200588

Account #

2465200000

Customer Name:

BRADY.CHRISTINEPhone #:

(407) 774-8785

Address

3538 SHIRLEY DR

CSR:

Matthew Chandler

Operator:

LeRoy Grainger

Entry Date

: 9/27/2011 12:17:27PM

SO Type : M-REREAD

Instructions: NEED A READ FOR BILLING, THANKS.MC

Due Date

9/28/2011

6:00:00PM

Resolution Date: 9/28/2011

12:00:00AM Resolution

FA Status

Completed

mail...left message on voice mail,,,,also tagged door with findings,,,,,lrg

Sub Division: 015

MR Route: F06

:meter indicated possible leak on customers property...,knocked on door ,no answer,...,called customer,voice

FAID: 2305200223

Account #

2305200000

Customer Name:

AROCHO, LAURA-DAUGHTER

Phone #:

(407) 772-0521

Address

3515 CURTIS DR

CSR: Lorie Mayeski

Operator:

Shawn Ebert

Entry Date

: 4/7/2011 9:39:05AM

SO Type : M-SIO

Request Type: General Investigation

Instructions : CUSTOMER'S WATER SERVICE WAS SHUT OFF IN ERROR FOUND DOOR TAG WENT TO NEIGHBOR FOR HELP. I CALLED J. MARINELLI REFERRED ME TO SHAWN EBERT FOR RESOLUTION. CALLED SHAWN @ 10:35AM LORIE

Due Date

4/7/2011 6:00:00PM Resolution Date: 4/7/2011

12:00:00AM

Resolution

FA Status

Completed

:CUSTOMER WAS TURNED OFF BY ACCIDENT, T/ON, SME

Sub Division: 015

MR Route: F06

FA ID: 2305200223

Account #

2305200000

Customer Name:

AROCHO, MARCELOPhone #:

(407) 772-0521

Address

y Date

3515 CURTIS DR

CSR:

Lorie Maveski

Operator:

Shawn Ebert

: 4/7/2011 9:39:05AM

SO Type : M-SIO

Request Type: General Investigation

Instructions : CUSTOMER'S WATER SERVICE WAS SHUT OFF IN ERROR FOUND DOOR TAG WENT TO NEIGHBOR FOR HELP. I CALLED J. MARINELLI REFERRED ME TO SHAWN EBERT FOR RESOLUTION. CALLED SHAWN @ 10:35AM **LORIE**

2/20/2012 15:21

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date

4/7/2011 6:00:00PM Resolution Date: 4/7/2011

12:00:00AM

FA Status

Completed

olution

:CUSTOMER WAS TURNED OFF BY ACCIDENT, T/ON, SME

Sub Division: 015

MR Route: F06

FAID: 2305200094

Account #

2305200000

Customer Name:

AROCHO, LAURA-DAUGHTER

Phone #:

(407) 772-0521

Address

3515 CURTIS DR

CSR:

Lorie Mayeski

Operator: Entry Date LeRoy Grainger

: 5/2/2011 10:52:14AM

SO Type : HIBILL

Instructions : CUSTOMER CALLED PLEASE RE-READ METER AND CHECK FOR LEAKS. PLEASE TAG DOOR WITH

CURRENT READ AND FINDINGS. THANKS, LORIE

Due Date

5/3/2011 10:52:00AM

Resolution Date: 5/3/2011

12:00:00AM Resolution

FA Status

Completed

:no leaks detected,,,tagged door with read and findings,,,,the cosumption for over a year is about the

same?,,,,,,lrg

Sub Division: 015

MR Route: F06

FA ID: 2305200094

Account #

2305200000

Customer Name:

AROCHO, MARCELOPhone #:

(407) 772-0521

Address

LeRoy Grainger

3515 CURTIS DR

CSR:

Lorie Mayeski

erator: Entry Date

: 5/2/2011 10:52:14AM

SO Type : HIBILL

Instructions : CUSTOMER CALLED PLEASE RE-READ METER AND CHECK FOR LEAKS. PLEASE TAG DOOR WITH

CURRENT READ AND FINDINGS. THANKS, LORIE

Due Date

5/3/2011 10:52:00AM

Resolution Date: 5/3/2011

12:00:00AM

FA Status

Completed

:no leaks detected,,,tagged door with read and findings,,,,the cosumption for over a year is about the Resolution

same?,,,,,,lrg

Sub Division: 015

MR Route: F06

FA ID: 2305200502

Account #

(407) 772-0521

2305200000

Customer Name:

3515 CURTIS DR

AROCHO.LAURA-DAUGHTER

Phone #:

Address Operator:

CSR:

Peggy Hanks

Entry Date

LeRoy Grainger

SO Type : M-SIO

Request Type: General Investigation

Instructions

: 5/25/2011 9:44:51AM

: Record meter badge/serial # and manufacturer. Put meter information in comments. Thanks, Peggy

6/15/2011 3:00:00PM Resolution Date: 6/15/2011

Due Date 12:00:00AM

FA Status

Completed

Resolution

:badge#8382407...,make precision...lrg

Division: 015

MR Route: F06

FA ID: 2305200502

Account # (407) 772-0521 2305200000

Customer Name:

AROCHO, MARCELOPhone #:

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Address

3515 CURTIS DR

CSR:

Peggy Hanks

Operator: y Date LeRoy Grainger

: 5/25/2011

SO Type : M-SIO

Request Type: General Investigation

Instructions

: Record meter badge/serial # and manufacturer. Put meter information in comments. Thanks, Peggy

Due Date

6/15/2011

Resolution Date: 6/15/2011

12:00:00AM

FA Status

Completed

Resolution

:badge#8382407,,,,make precision,,,lrg

9:44:51AM

2640910410

Sub Division: 015

MR Route:

3:00:00PM

FAID:

Account #

2640910000

Customer Name:

015 Bear Lake Manor

015 Bear Lake ManorPhone #:

Lori JonesOperator:

Address Kevin Cooper

Entry Date

: 9/16/2011

7:35:13AM

SO Type : M-SIO

Request Type: Water Service Line Break

CSR:

Instructions : Caller from 1329 LAKE ASHER CIR reporting a water line break before the meter in front of the house next to his. If needed, caller's phone # is 407-862-3148. Thanks. LLJ *Dispatched to Kevin @8:36am

Due Date

9/16/2011

6:00:00PM

Resolution Date: 9/16/2011

12:00:00AM

FA Status

Completed

:LEAK ON 3" A/C WATER MAIN IN FRONT YARD OF PROPERTY. REPAIRED WITH A CLAMP.. KEV Resolution

Sub Division: 015

MR Route: F06

FA ID: 2525200533

ount#

228-6103

2525200000

Customer Name:

1308 BEAR LAKE RD

DIAZ, MARIA IPhone #:(321)

Glenda Thompson

Address

Operator: Entry Date Rodel Hermano

3:17:27PM

SO Type : M-SIO

Request Type: High or Low Pressure in the

CSR:

Water

Instructions

: Customer reports very low water pressure...Please check..Thanks,GT

Due Date

: 12/29/2011

12/30/2011

6:00:00PM

Resolution Date: 12/30/2011

12:00:00AM

FA Status

Completed

Resolution

:Water filter system needs to be serviced. Switched the Filter system to bypass and notified customer to have it

serviced..RH

Sub Division: 015

MR Route: F06

FA ID: 3235200543

Account # (352) 552-1452

3235200000

Customer Name:

KROGH.DEBRA CPhone #:

Address

Operator:

Entry Date

Shawn Ebert

1337 LAKE ASHER CIR

CSR:

Stephanie Calbreath

: 4/7/2011 10:17:09AM

SO Type: M-RECON

: pls restore,, waiver w/ be on door...

۰ Date MA00...

FA Status

4/7/2011 6:30:00PM Resolution Date: 4/7/2011

Completed

Resolution

:PICKED UP SIGNED TAG, T/ON, SME

2/20/2012 15:21

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division: 015

MR Route: F06

FA ID: 3235200861

^ - ~ount #

3235200000

Customer Name:

KROGH, DEBRA CPhone #:

.) 552-1452

Address

1337 LAKE ASHER CIR

CSR:

Batch System

Operator:

Chris Gosnell

Entry Date

: 10/5/2011 7:39:11PM

SO Type : M-CUT

Instructions :

Due Date

10/6/2011 7:00:00PM Resolution Date: 10/6/2011

12:00:00AM

Completed **FA Status**

Resolution

:Turned off, tagged door...crg

Sub Division: 015

MR Route: F06

FAID: 3235200781

Account #

3235200000

Customer Name:

KROGH.DEBRA CPhone #:

(352) 552-1452

Address Operator:

Shawn Ebert

1337 LAKE ASHER CIR

CSR:

Batch System

Entry Date

: 4/6/2011 7:23:08PM

SO Type : M-CUT

Instructions :

Due Date

4/7/2011 7:00:00PM

Resolution Date: 4/7/2011

12:00:00AM

FA Status

Completed

olutionد

:READ, T/OFF, TAGGED DOOR, SME

Sub Division: 015

MR Route: F06

FA ID: 3235200402

Account #

3235200000

Customer Name:

KROGH.DEBRA CPhone #:

(352) 552-1452

Address

1337 LAKE ASHER CIR

CSR:

Madelin Collado

Operator:

Chris Gosnell

Entry Date

: 10/6/2011 10:22:59AM

SO Type: M-RECON

Instructions

: Pls reconnect MC/NC

Due Date

10/6/2011 6:00:00PM Resolution Date: 10/6/2011

12:00:00PM

FA Status

Completed

Resolution

:Reconnected, collected tag....crg

Sub Division: 015

MR Route: F06

FA ID: 3336200681

Account #

3336200000

Customer Name:

MEDLEY, DAVID EPhone #:

(407) 474-9285

Address

3511 CURTIS DR

CSR:

Batch System

Operator:

LeRoy Grainger

: 9/22/2011

7:06:33PM

SO Type : M-SIO

Request Type: General Investigation

Instructions :

y Date

Due Date

9/23/2011 7:06:00PM Resolution Date: 9/23/2011

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

12:00:00AM

FA Status

Completed

Resolution

:MR ID: 728204551639, MR REMARK: BB replaced meter box lid,,,,lrg

Sub Division: 015

MR Route: F06

FAID: 3336200384

Account #

3336200000

Customer Name:

MEDLEY.DAVID EPhone #:

(407) 474-9285

Address Operator:

Chris Gosnell

Linda Schnaufer

Entry Date

: 12/2/2011 12:57:10PM

SO Type: M-SIO

Request Type: General Investigation

CSR:

Instructions

: Please check meter. Cust reports everything in the house & the irrigation valve is off, but the meter is spinning.

LDS-FL

Due Date

12/5/2011

8:00:00PM

Resolution Date: 12/5/2011

12:00:00AM Resolution

FA Status

Completed

:Tagged door 2 call plumber. Leak is somewhere between house and meter in there line. Curbstop was off when

3511 CURTIS DR

showed up, left it off....crg

Sub Division: 015

MR Route: F06

FA ID: 3336200389

Account #

3336200000

SO Type : M-EXCHNG

Customer Name:

MEDLEY, DAVID EPhone #:

(407) 474-9285

Address Operator:

Rodel Hermano

3511 CURTIS DR

Batch System CSR:

Instructions

: MR ID: 333622311980, MR REMARK: MS

8:01:37PM : 1/24/2011

1/24/2011 8:01:37PM Resolution Date: 1/26/2011

Due Date 12:00:00AM

FA Status

Completed

:Replaced stuck 5/8" meter...RRH Resolution

Sub Division: 015

MR Route: F06

FAID: 3336200164

Account #

3336200000

Customer Name:

MEDLEY, DAVID EPhone #:

(407) 474-9285

Address

3511 CURTIS DR

CSR:

Loretta Abbott

Operator: **Entry Date** LeRoy Grainger

8:21:04AM : 12/5/2011

SO Type : M-SIO

Request Type: General Investigation

Instructions : THIS CUST. WANTS THE BOX HOLDING THE MTR. REPLACED! SAYS HE HAS REQ. BEFORE - SEEMS TO THINK IT IS PUTTING PRESURE ON THE LINES. VERY UNHAPPY. 407-4749285 - MR. MEDLEY. LORETTA

Due Date

12/7/2011 6:00:00PM Resolution Date: 12/7/2011

12:00:00AM

FA Status

Completed

Resolution

:meter box is fine,,,not putting any pressure on lines,,,,called and talked to mr. medley the customer and told him

my findings and he was fine with that,,,,,lrg

MR Route: F06

FA ID: 3237100849

Sub Division: 015 bunt #

3237100000

Customer Name:

AHEARN, JANINEPhone #:

(~J7) 683-8757

Address Operator:

LeRoy Grainger

1218 GAIL ST

CSR:

Batch System

Utilities Billing System

2/20/2012 15:21

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date

: 9/6/2011

7:36:46PM

SO Type : M-CUT

ructions :

Due Date

9/7/2011

7:00:00PM

12:00:00AM

FA Status

Completed

Resolution :I.off,,,lrg

Sub Division: 015

MR Route: F06

Customer Name:

FAID: 3237100943 AHEARN.JANINEPhone #:

Account # (407) 683-8757

Address

1218 GAIL ST

CSR:

Resolution Date: 9/7/2011

Linda JonesOperator

: Mike Finnegan

Entry Date

: 11/10/2011 11:11:10AM

SO Type : M-WARN

3237100000

Request Type: DON'T USE

Instructions : # NO GOOD--ISSUE FA TO CALL OFFICE--NEED CONTACT INFO UPDATED & BALANCE ON ACCOUNT.

LINDA

Due Date

11/11/2011

6:00:00PM

Resolution Date: 11/11/2011

12:00:00AM

FA Status

Completed

:tagged the door maf Resolution

Sub Division: 015

MR Route: F06

1211 MARIE AVE

FAID: 3357100771

ount#

3357100000

Customer Name:

MILDRED, KENDELPhone #:

Tricia Anderson

(...7) 647-1200

Address

LeRoy Grainger

Operator: Entry Date

9:44:21AM : 11/16/2011

SO Type : M-OFF

Instructions :

Due Date 12:00:00AM

11/30/2011 6:00:00PM Resolution Date: 12/1/2011

CSR:

Resolution

FA Status

:read,locked tagged,,,lrg

Sub Division: 015

MR Route: F06

FAID: 3147100980

Account #

3147100000

Completed

Customer Name:

LOMBARD, NICKIPhone #:

(407) 862-5887

Address

1204 MARIE AVE

Peggy Hanks CSR:

Operator:

Entry Date

LeRoy Grainger

Request Type: General Investigation

: 8/30/2011 10:11:27AM

SO Type : M-SIO

Instructions : Confirm the meter badge/serial # is 9571885 and does not start with a '0'. Also, confirm the mfg. Thanks, Peggy

Resolution Date: 9/12/2011

Due Date 12:00:00AM

FA Status

3:00:00PM 9/12/2011

olution

Completed

:badge#95718851,,,,make badger,,,,lrg

Sub Division: 015

MR Route: F06

FAID: 3607100678

Utilities Billing System

2/20/2012 15:21

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

3607100000

Customer Name:

WILKES, ZACH HPhone #:

Account # (407) 865-5986

ress Operator:

LeRoy Grainger

1222 LOIS AVE

CSR:

Batch System

Entry Date

: 9/6/2011 7:36:46PM

SO Type : M-CUT

Instructions:

Due Date

9/7/2011 7:00:00PM Resolution Date: 9/7/2011

12:00:00AM

FA Status

Completed

Resolution

:l.off,,,lrg

Sub Division: 015

MR Route: F06

FAID: 3607100487

Account #

3607100000

Customer Name:

WILKES, ZACH HPhone #:

(407) 865-5986

Address

Entry Date

1222 LOIS AVE CSR: Deborah Volz

Operator:

LeRoy Grainger

: 9/7/2011 12:39:15PM

SO Type: M-RECON

Instructions : reconnect service, cust hung tag on door. deb

Due Date

9/7/2011 8:00:00PM

Completed

Resolution Date: 9/7/2011

2:00:00PM

FA Status

solution :rec...picked up tag...lrg

Sub Division: 015

MR Route: F06

FAID: 3547100812

Account #

3547100000

Customer Name:

SOLER, J Phone #:(407)

862-9662

Address

1220 MARIE AVE

CSR:

Lori JonesOperator:

LeRoy Grainger

Entry Date

: 2/25/2011 9:45:02AM

SO Type : M-REREAD

Instructions : Please reread meter for billing, Last read shows over 300,000 gal consumption. Thanks, LLJ

Due Date

2/28/2011 6:00:00PM Resolution Date: 2/28/2011

12:00:00AM

FA Status

Completed

Resolution

:previous read incorrect,...correct read is 3240450,...lrg

Sub Division: 015

MR Route: F06

FAID: 3865200482

Account #

3865200000

Customer Name:

LODGE,FLORENCEPhone #:

(407) 862-2075

Address

1206 BEAR LAKE RD

CSR:

Loretta Abbott

Operator: Entry Date Rodel Hermano

: 5/23/2011 12:27:41PM

SO Type : M-SIO

Request Type: General Investigation

*ructions : LOW WATER PRESSURE - WHEN IN THE SHOWER-NO WATER IN KITCHEN. WHEN USING WASHER-CAN GET WATER (JUST A TRICKLE) IN THE SHOWER. PLZ. CK. AND TAG THE DOOR W/FINDINGS. 407-862-2075. LORETTA

Due Date

5/24/2011

6:00:00PM

Resolution Date: 5/24/2011

2/20/2012 15:21

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

2:00:00AM

FA Status

Completed

Prsolution

:WATER SOFTENER/FILTER NEEDS TO BE SERVICED, SWITHCED THE SOFTENER TO BYPASS MODE

TO ACQUIRE WATER PRESSURE. TAGGED DOOR WITH INFO..RH

Sub Division: 015

MR Route: F06

FA ID: 3865200207

Account #

3865200000

Customer Name:

LODGE.FLORENCEPhone #:

(407) 862-2075

Address

1206 BEAR LAKE RD

CSR:

Lisa Bachmann

Operator: **Entry Date** Kevin Cooper

: 9/14/2011 10:32:01AM

SO Type : M-SIO

Request Type: General Investigation

Instructions

: Very low water pressure - this morning was fine. Thanks /lab **contacted Kevin, he will check with the plant in

that area

Due Date

9/14/2011

8:00:00PM

Resolution Date: 9/14/2011

12:00:00AM Resolution **FA Status**

Completed

:area is on interconnect with apopka, may have low pressure at times. faxed to nate for follow up.. KEV

Sub Division: 015

MR Route: F06

FAID: 3815200583

Account #

869-5314

3815200000

Customer Name:

1357 LAKE ASHER CIR

VUNK, CATHY DPhone #:(000)

Peggy Hanks

Address Operator:

Fntry Date

LeRoy Grainger

SO Type : M-SIO

Request Type: General Investigation

CSR:

: Record meter badge/serial # and manufacturer. Put meter information in comments. Thanks, Peggy

Due Date

6/17/2011

3:00:00PM

Resolution Date: 6/17/2011

12:00:00AM

FA Status

Completed

:badge#22344962,,,make rockwell,,,,lrg Resolution

: 5/25/2011 9:52:14AM

Sub Division: 015

MR Route: F06

FA ID: 3957100868

Account #

3957100000

Customer Name:

DIAZ, FERNANDOPhone #:

(407) 334-7214

Address Operator:

1210 GAY ST

CSR:

Peggy Hanks

Entry Date

LeRoy Grainger

: 5/25/2011 9:48:08AM SO Type : M-SIO

Request Type: General Investigation

: Record meter badge/serial # and manufacturer. Put meter information in comments. Thanks, Peggy

Due Date

FA Status

3:00:00PM 6/17/2011

Resolution Date: 6/17/2011

12:00:00AM

Completed

Resolution :badge#9435950,,,,make badger,,,lrg

Sub Division: 015

MR Route: F06

FAID: 4586100736

Account #

4586100000

Customer Name:

3619 BONNIE DR Irrigation

HABIB, AMIDPhone #:(407)

9107

CSR:

Peggy Hanks

Address Operator:

LeRoy Grainger

Request Type: General Investigation

Entry Date

: 6/27/2011

2:18:32PM

SO Type : M-SIO

2/20/2012 15:21

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions: Record the meter badge/serial # and manufacturer. Put meter information in comments. Thanks, Peggy6

3:00:00PM

√ Date

7/18/2011

Resolution Date: 7/18/2011

12.JJ:00AM

FA Status

Completed

Resolution

:badge#30065402,,,,make badger,,,,lrg

Sub Division: 015

MR Route: F06

FAID: 4586100021

Account #

862-0107

4586100000

Customer Name:

HABIB, AMIDPhone #:(407)

Address

LeRoy Grainger

3619 BONNIE DR Irrigation

CSR:

Peggy Hanks

Entry Date

Operator:

: 5/25/2011 9:54:40AM SO Type : M-SIO

Request Type: General Investigation

: Record both the irrigation and residential meter badge/serial #s and manufacturer(s). Put meter(s) information in

comments. Thanks, Peggy

Due Date

6/17/2011

3:00:00PM

Resolution Date: 6/17/2011

12:00:00AM

FA Status

Completed

Resolution :irrig..meter badge#30065402,,,make badger,,,,,resid...meter badge#91620606,,,make badger,,,,lrg

Sub Division: 015

MR Route: F06

FA ID: 4586100714

Account #

4586100000

Customer Name:

HABIB, AMIDPhone #:(407)

862-0107

^ -dress

3619 BONNIE DR Irrigation

CSR:Batch SystemOperator:

Linry Date

: 2/22/2011 8:01:20PM SO Type : M-SIO

Request Type: General Investigation

Instructions

Due Date

2/22/2011

8:01:20PM

Resolution Date: 3/1/2011

12:00:00AM

FA Status

Completed

Resolution

:MR ID: 458617130082, MR REMARK: ML spoke to Dr Habib who owns the property explaining the meter

indicates a leak on customers side jam

Sub Division: 015

MR Route: F06

FA ID: 4727100865

Account #

788-2156

4727100000

Customer Name:

OCAMPO, JUANPhone #:(407)

Address

LeRoy Grainger

1203 HELEN ST

CSR: Peggy Hanks

Operator: **Entry Date**

: 5/25/2011 9:41:13AM

SO Type: M-SIO

Request Type: General Investigation

Instructions

: Record meter badge/serial # and manufacturer. Put meter ifnormation in comments. Thanks, Peggy

6/17/2011 3:00:00PM Resolution Date: 6/17/2011

Due Date 12:00:00AM

FA Status

Completed

:badge#9435445,...,make badger,..lrg Resolution

Division: 015

MR Route: F06

FA ID: 5015200902

Account #

5015200000

Customer Name:

MADDOX, MARYPhone #:(407)

862-8460

2/20/2012 15:21

Kathy Sillitoe

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Address Operator:

Kevin Cooper

: 6/17/2011 1:38:54PM

SO Type : M-SIO

Request Type: General Investigation

CSR:

y Date

Instructions : Is this meter working or is this home vacant?.KAS

Due Date

6/20/2011 12:00:00AM

Resolution Date: 6/20/2011

12:00:00AM

FA Status

Completed

Resolution

:home is vacant...crg

Sub Division: 015

MR Route: F06

FA ID: 5045200576

Account #

(407) 788-7502

5045200000

Customer Name:

MUNOZ, DAVID MPhone #:

Address Operator:

Shawn Ebert

1258 BEAR LAKE RD

3519 JAMISON DR

CSR:

Batch System

Entry Date

: 10/23/2011 7:27:18PM

SO Type : M-EXCHNG

Instructions: MR ID: 504526751450, MR REMARK: MF

Due Date

10/23/2011 7:27:18PM Resolution Date: 10/24/2011

12:00:00AM

FA Status

Completed

Resolution

:METER WAS NOT FLOODED GLASS WAS FOGGED. REPLACED 5/8" METER AND GASKETS.. SME

Sub Division: 015

5045200000

Customer Name:

MUNOZ, DAVID MPhone #:

FAID: 5045200425

') 788-7502

Address Operator:

Ancount #

1258 BEAR LAKE RD

MR Route: F06

CSR:

Resolution Date: 3/17/2011

Peggy Hanks

LeRoy Grainger

Entry Date

: 3/15/2011 11:11:16AM

SO Type : M-SIO

Request Type: General Investigation

Instructions : Confirm badge # of meter. Put finding in 'comments'. Thanks Peggy

Due Date 12:00:00AM

3/17/2011

6:00:00PM

Resolution

FA Status

Completed

:badge#99295149,,,,make badger,,,,lrg

Sub Division: 015

MR Route: F06

FA ID: 5106200966

Account #

5106200000

Customer Name:

FINN, ROBERT BPhone #:

Peggy Hanks

(407) 862-0648

Address Operator:

1318 LAKE ASHER CIR

Donna Brown

: 2/17/2011 3:43:07PM

SO Type : M-SIO

Request Type: General Investigation

CSR:

Instructions : Confirm meter manufacturer is Kent. Confirm meter badge # is 8064745. Put findings in "Comments" Peggy

Entry Date

2/21/2011 6:00:00PM

Due Date 12:00:00AM

Resolution Date: 3/3/2011

Resolution

FA Status

Completed

:CHECKED METER ANG GAVE INFO TO PEGGY.. KEV

Sub Division: 015

MR Route: F06

FA ID: 5116200881

Account #

5116200000

Customer Name:

ALLEN, JACKIEPhone #:

Utilities Billing System

2/20/2012 15:21

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

Address

: LaRoy Grainger

1338 LAKE ASHER CIR

CSR:

Linda JonesOperator

Entry Date

: 9/26/2011

2:56:33PM

SO Type : M-WARN

Instructions

: PPLEASE CALL OFFICE--NEED CONTACT INFO UPDATED & CHECK HOUSE OCCUPANCY. LINDA

9/27/2011 6:00:00PM

Due Date 12:00:00AM

FA Status

Resolution Date: 9/27/2011

Completed

Resolution

:hung tag,,,house occupied,,,lrg

Sub Division: 015

MR Route: F06

FAID: 5675200597

Account #

5675200000

Customer Name:

Customer Name:

Customer Name:

ABBOTT, KEITH MPhone #:

Address

3512 CURTIS DR

CSR:

Linda JonesOperator

: LeRoy Grainger

Entry Date

: 9/26/2011 10:51:44AM

SO Type : M-WARN

Instructions : PLEASE CALL OFFICE--NEED CONTACT INFO UPDATED & PAST DUE BALANCE ON ACCOUNT. LINDA

Due Date

6:00:00PM 9/27/2011

Resolution Date: 9/27/2011

12:00:00AM

FA Status

Completed

:hung tag,,,house occupied,,,lrg Resolution

Sub Division: 015

MR Route: F06

FA ID: 5675200722

Account #

5675200000

ABBOTT.KEITH MPhone #:

Address

3512 CURTIS DR

CSR:

Linda JonesOperator

: LeRoy Grainger

Entry Date

: 11/8/2011 12:07:50PM

SO Type : M-WARN

Request Type: DON'T USE

Instructions : NO # ON ACCOUNT--ISSUE FA TO CALL OFFICE--NEED CONTACT INFO & BALANCE ON ACCOUNT.

LINDA

Due Date

11/9/2011 6:00:00PM Resolution Date: 11/9/2011

12:00:00AM

FA Status

Completed

Resolution

:hung tag,,,,lrg

Sub Division: 015

MR Route: F06

FAID: 5675200290

Account #

5675200000

ABBOTT.KEITH MPhone #:

3512 CURTIS DR

Batch System CSR:

Address Operator:

Entry Date

Shawn Ebert

: 6/8/2011

Due Date

7:23:22PM

SO Type : M-CUT

Instructions :

7:00:00PM

Resolution Date: 6/9/2011

`ገ:00AM **Resolution** **FA Status**

6/9/2011 Completed

:READ , TURNED OFF , TAGGED DOOR , SME

Sub Division: 015

MR Route: F06

FAID: 5675200243

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Account #

5675200000

Customer Name:

ABBOTT.KEITH MPhone #:

ress Operator:

LeRoy Grainger

: 7/6/2011 7:18:40PM

3512 CURTIS DR

CSR:

Batch System

Entry Date

Instructions :

SO Type: M-WARN

Due Date

7/7/2011 7:00:00PM Resolution Date: 7/7/2011

12:00:00AM

FA Status

Completed

Resolution

:off,,lrg

Sub Division: 015

MR Route: F06

FAID: 5786100985

Account # Phone #:

(407) 869-0198

5786100000

Customer Name:

BEAR LAKE BIBLE CHPL

Address

1251 BEAR LAKE RD

CSR:

Cristina Harden

Operator:

Entry Date

LeRoy Grainger

: 1/10/2011 8:50:40AM

SO Type : HIBILL

6:00:00PM

: PLS REREAD METER/CHECK FOR LEAKS. IRRIGATION ON WELL. THANKS/TINA

Due Date

1/11/2011

Resolution Date: 1/11/2011

9:30:00AM

FA Status

Completed

Resolution :meter indicated small leak on customer side, tagged door with findings, Irg

Sub Division: 015

MR Route: F06

FAID: 5637100668

Account #

5637100000

Customer Name:

WIGGINS, LAVONPhone #:

(000) 862-1727

Address

Kevin Cooper

1217 GAIL ST

CSR:

Isabel Ceballos

Operator:

Entry Date : 10/25/2011 3:54:29PM

SO Type : M-SIO

Request Type: General Investigation

Instructions : Customer reported a leak and needs water turned off. Paged Kevin C /ic

10/25/2011 6:00:00PM Resolution Date: 10/25/2011

Due Date 12:00:00AM

FA Status

Completed

Resolution

:HAD TO REPLACE 3/4" VALVE AND METER COUPLINGS AND PLUMB CUSTOMERS LINE BACK IN . THEY

REPAIRED THEIR LINE WHILE I DID THIS.. KEV

Sub Division: 015

MR Route: F06

FA ID: 5806200626

Account #

5806200000

Customer Name:

PENZOL, VIVIANNE Phone #:

(407) 774-0772

Address

1322 LAKE ASHER CIR

CSR:

Linette Orengo

Operator: Entry Date

LeRoy Grainger

: 5/2/2011 3:55:38PM

SO Type : M-SIO

6:00:00PM

Request Type: General Investigation

ructions : please turn water off temp. they are installing a water heater will need water back on when done. SALVADOR(46., 788-3277 ../LIO FL

Due Date

5/3/2011

Resolution Date: 5/3/2011

12:00:00AM

FA Status

Completed

2/20/2012 15:21

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution

:called number, but was disconnected, went by residence, knocked on door no answer, ..., tagged door, ..., Irg

Division: 015 دیات

MR Route: F06

FAID: 6387100227

Account #

702-1340

6387100000

Customer Name:

FINN, NANCY TPhone #:(407)

Address

3709 ANNA DR

CSR:

Batch System

Operator:

Entry Date

Mike Finnegan

: 5/4/2011 7:18:36PM

SO Type : M-CUT

Instructions :

Due Date

5/5/2011 7:00:00PM Resolution Date: 5/9/2011

12:00:00AM

FA Status

Completed

Resolution :Turned off meter, locked and tagged door

Sub Division: 015

MR Route: F06

FAID: 6575200737

Account #

6575200000

Customer Name:

TUTTLE.LLEWELLYNPhone #:

(407) 862-2978

Address

3516 CURTIS DR

CSR:

Peggy Hanks

Operator:

Donna Brown

: 2/17/2011 3:44:41PM **Entry Date**

SO Type : M-SIO

Request Type: General Investigation

Instructions : Confirm meter manufacturer is Kent. Pls put findings in "Comments" Peggy

2/21/2011

6:00:00PM

Resolution Date: 2/22/2011

. Date 12:00:00AM Resolution

FA Status

Completed

:CHECKED METER AND GAVE INFO TO PEGGY., KEV

Sub Division: 015

MR Route: F06

FAID: 6955200678

Account #

6955200000

Customer Name:

LOEFFLER, EDWARDPhone #:

(407) 860-8450

Address

3526 SHIRLEY DR

CSR: Batch System

Operator:

Rodel Hermano

Entry Date

: 2/22/2011 8:01:20PM

SO Type : M-EXCHNG

8:01:20PM

Instructions: MR ID: 695525145788, MR REMARK: MS

Due Date

2/22/2011

Resolution Date: 2/25/2011

12:00:00AM

FA Status

Completed

Resolution

:REPLACED STUCK 5/8" METER.. RH

Sub Division: 015

MR Route: F06

FAID: 7526200129

Account #

7526200000

Customer Name:

BERRY, MELVIN WPhone #:

(407) 702-1363

'ress

Rodel Hermano

3405 JAMISON DR

CSR:

Batch System

ر erator : Entry Date

: 1/4/2011 8:23:06PM

SO Type : M-CUT

Utilities Billing System

2/20/2012 15:21 Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

7:00:00PM

7526200000

Instructions :

Due Date):00AM

Completed **FA Status**

Resolution

:OFF...TAGGED DOOR...RRH

Sub Division: 015

MR Route: F06

FAID: 7526200637

Account #

Customer Name:

BERRY.MELVIN WPhone #:

(407) 702-1363

Address Operator:

LeRoy Grainger

3405 JAMISON DR

CSR:

Resolution Date: 1/5/2011

Jennifer Elliot

Entry Date

: 10/10/2011 8:09:30AM

SO Type : M-RECON

: Please reconnect service. I have a signed waiver on File a the FL-Office. I called Kevin Cooper. Jennifer Instructions

Due Date

10/10/2011 8:00:00PM Resolution Date: 10/10/2011

12:00:00AM

FA Status

Completed

1/5/2011

Resolution :rec...lrq

Sub Division: 015

MR Route: F06

FAID: 7526200448

Account #

(407) 702-1363

7526200000

Customer Name:

BERRY, MELVIN WPhone #:

Address Operator:

Chris Gosnell

3405 JAMISON DR

CSR:

Batch System

: 10/5/2011 7:39:11PM ry Date..ـــ

SO Type : M-CUT

Instructions :

Due Date

10/6/2011

7:00:00PM

Resolution Date: 10/6/2011

12:00:00AM

FA Status

Completed

Resolution

:Turned off, tagged door...crg

Sub Division: 015

MR Route: F06

FAID: 7326200479

Account #

7326200000

Customer Name:

BEJARANO, JIMMYPhone #:

(407) 296-0979

Address

3407 HOLLIDAY AVE

CSR:

Tara DruryOperator:

Kevin Cooper

Entry Date

: 7/8/2011

8:24:02AM

SO Type : M-RECON

Instructions

: Please pick up tag and reconnect service. Called to KC/tmd

Due Date

7/8/2011 6:00:00PM

Resolution Date: 7/8/2011

12:00:00PM

FA Status

Completed

Resolution

:reconnected meter...crg

Sub Division: 015

MR Route: F06

FA ID: 7326200962

ount#

7326200000

(407) 296-0979

Customer Name:

BEJARANO, JIMMYPhone #:

Address Operator:

LeRoy Grainger

3407 HOLLIDAY AVE

CSR:

Batch System

2/20/2012 15:21

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date

: 7/6/2011

7:18:40PM

SO Type : M-CUT

uctions :

Due Date

FA Status

7/7/2011 Completed

7:00:00PM

Resolution Date: 7/7/2011

12:00:00AM Resolution

:off,.lrg

Sub Division: 015

MR Route: F06

FA ID: 7326200913

Account #

7326200000

Customer Name:

BEJARANO, JIMMYPhone #:

(407) 296-0979

Address

LeRoy Grainger

3407 HOLLIDAY AVE

CSR:

Matthew Chandler

Operator:

Entry Date

: 9/27/2011 12:19:34PM

SO Type : M-REREAD

6:00:00PM

Instructions : NEED A READ FOR BILLING, THANKS.MC

Due Date

9/28/2011

Resolution Date: 9/28/2011

12:00:00AM

FA Status

Completed

Resolution :reread,,,lrg

Sub Division: 015

MR Route: F06

FAID: 7326200949

Account #

7326200000

Customer Name:

BEJARANO, JIMMYPhone #:

7) 296-0979

Address Operator:

LeRoy Grainger

3407 HOLLIDAY AVE

CSR: Lisa Bachmann

Resolution Date: 12/12/2011

Entry Date

: 11/28/2011 10:28:45AM

SO Type : M-READ

Instructions : Please take final read and turn off service. THanks /lab

6:00:00PM

Due Date

12/12/2011

12:00:00AM

FA Status

Completed

Resolution

:read,turned off,,,tagged,,,lrg

Sub Division: 015

MR Route: F06

FA ID: 7307100970

Account #

7307100000

Customer Name:

FUNDOVA, DIANAPhone #:

Matthew Chandler

(407) 774-8403

Address Operator:

Donna Brown

Entry Date

: 5/25/2011 8:15:29AM

SO Type : M-REREAD

Instructions : NEED A READ FOR BILLING, THANKS.MC

1214 LOIS AVE

5/26/2011

6:00:00PM

Resolution Date: 5/26/2011

CSR:

Due Date 12:00:00AM

FA Status

Completed

Pesolution

:Read.

DB

Sub Division: 015

MR Route: F06

FAID: 7557100433

Account #

7557100000

Customer Name:

DE LILLO,FRANCESPhone #:

Utilities Billing System

2/20/2012 15:21 Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

(407) 869-1441

Address erator:

Rodel Hermano

1203 MARIE AVE

CSR:

Batch System

Entry Date : 8/24/2011 7:06:20PM

Instructions: MR ID: 755717797895, MR REMARK: GF

8/24/2011

7:06:20PM

SO Type: M-EXCHNG

Resolution Date: 8/26/2011

Due Date 12:00:00AM Resolution

FA Status

Completed

:REPLACED FOGGED 5/8" METER..RH

Sub Division: 015

MR Route: F06

FA ID: 7345200923

Account #

7345200000 Customer Name: MADDOX, NANCYPhone #:

(407) 754-2393

Address

Rodel Hermano

3533 SHIRLEY DR

CSR:

Batch System

Operator:

Entry Date

: 11/27/2011 7:20:28PM

SO Type : M-EXCHNG

Instructions: MR ID: 734527919487, MR REMARK: MS

Due Date

11/27/2011 7:20:28PM Resolution Date: 12/6/2011

12:00:00AM Resolution

FA Status

Completed

:REPLACED STUCK 5/8" METER..RH

Division: 015

MR Route: F06

FA ID: 7495200259

Account #

239-9709

7495200000

Customer Name:

BOUDREAU, F JPhone #:(321)

Address

: Mike Finnegan

1209 ALTON DR

CSR:

Linda JonesOperator

Entry Date

: 11/10/2011 10:57:21AM

SO Type : M-WARN

Request Type: DON'T USE

Instructions : #NO GOOD---ISSUE FA TO CALL OFFICE--NEED CONTACT INFO UPDATED & BALANCE ON ACCOUNT.

LINDA

Due Date

11/11/2011 6:00:00PM Resolution Date: 11/14/2011

12:00:00AM

FA Status

Completed

:tagged door maf Resolution

Sub Division: 015

MR Route: F06

FAID: 7495200875

Account #

7495200000

Customer Name:

BOUDREAU, F JPhone #:(321)

239-9709

Address

1209 ALTON DR

CSR:

Resolution Date: 9/7/2011

Batch System

Operator:

Entry Date

LeRoy Grainger

್ರ Date

: 9/6/2011 7:36:46PM

SO Type : M-CUT

Instructions :

12:00:00AM

FA Status

9/7/2011 7:00:00PM

Completed

:off,,,lrg Resolution

2/20/2012 15:21

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division: 015 MR Route: F06 FA ID: 7495200366

ount # : 7495200000 Customer Name : BOUDREAU,F JPhone #:(321)

239-9709

Address : 1209 ALTON DR CSR: Linette Orengo Operator : Mike Finnegan

Entry Date : 9/7/2011 9:20:23AM SO Type : M-RECON

Instructions : please recon cust has paid tag is signed on the door, paged Kevin.../LIO FL

Due Date : 9/7/2011 6:00:00PM Resolution Date : 9/7/2011

1:00:00PM FA Status : Completed

Resolution :water on maf

Sub Division: 015 MR Route: F06 FA ID: 7775200583

Account # : 7775200000 Customer Name : WEBB,MICHAELPhone #:

(407) 367-9782

Address : 3508 CURTIS DR CSR: Deborah Volz

Operator: LeRoy Grainger

Entry Date : 7/19/2011 3:07:48PM SO Type : HIBILL

Instructions : re-read meter, check for leaks, Hi bill complaint, deb

Due Date : 7/20/2011 8:00:00PM Resolution Date : 7/20/2011

12:00:00AM FA Status : Completed

no leaks detected,,,tagged door,,,,lrg

Sub Division: 015 MR Route: F06 FA ID: 8185200036

Account # : 8185200000 Customer Name : ANGEVINE, MICHAELPhone #:

(407) 949-9455

Address : 3412 CURTIS DR CSR: Constance Dunn

Operator: LeRoy Grainger

Entry Date : 7/1/2011 3:28:53PM SO Type : M-OFF

Instructions : Take final read, turn off and lock. Thanks Connie

Due Date : 7/12/2011 6:00:00PM Resolution Date : 7/12/2011

12:00:00AM FA Status : Completed

Resolution :allready locked off,,,tagged door for new,,,,lrg

Sub Division: 015 MR Route: F06 FA ID: 8467100819

Account # : 8467100000 Customer Name : HORN,MIKEPhone #:

Address : 1221 GAY ST CSR: Batch System

Operator: LeRoy Grainger

y Date : 7/6/2011 7:18:40PM SO Type : M-CUT

Instructions:

Utilities Billing System

2/20/2012 15:21

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date 12:00:00AM

FA Status

7/7/2011 7:00:00PM

Completed

Resolution Date: 7/7/2011

olution

:off,,,lrg

Sub Division: 015

MR Route: F06

FAID: 8467100750

Account #

8467100000

Customer Name:

HORN, MIKEPhone #:

Address

1221 GAY ST

CSR:

Batch System

Operator:

Chris Gosnell

Entry Date

: 10/5/2011 7:39:11PM

SO Type : M-CUT

Instructions :

Due Date

10/6/2011

7:00:00PM

Resolution Date: 10/6/2011

12:00:00AM

FA Status

Completed

Resolution :Turned off, tagged door...crg

Sub Division: 015

MR Route: F06

FAID: 8686100633

Account #

8686100000

Customer Name:

FALLER, LENORA QPhone #:

(407) 948-3518

Address

1261 BEAR LAKE RD

CSR: Batch System

Operator:

LeRoy Grainger

Entry Date

: 9/6/2011 7:36:46PM

SO Type : M-CUT

, ructions :

Due Date

9/7/2011 7:00:00PM Resolution Date: 9/7/2011

12:00:00AM

FA Status

Completed

Resolution :1.off,,,lrg

Sub Division: 015

MR Route: F06

FA ID: 8957100027

Account #

8957100000

Customer Name:

BROWN, JEFF APhone #:

Address

1214 GAY ST

CSR:

Batch System

Operator:

Entry Date

LeRoy Grainger

: 9/6/2011 7:36:46PM

SO Type : M-CUT

Instructions :

Due Date

9/7/2011 7:00:00PM

Resolution Date: 9/7/2011

12:00:00AM

FA Status

Completed

Resolution

:Loff,,lrg

Sub Division: 015

MR Route: F06

1214 GAY ST

FAID: 8957100503

Account #

8957100000

Customer Name:

BROWN, JEFF APhone #:

ress Operator:

Shawn Ebert

CSR: Batch System

Entry Date

: 10/23/2011 7:27:18PM

SO Type : M-EXCHNG

2/20/2012 15:21

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

7:27:18PM

Instructions: MR ID: 895715014192, MR REMARK: MF

Date

10/23/2011

Resolution Date: 10/24/2011

12:00:00AM

FA Status

Completed

Resolution

:METER WAS NOT FLOODED, GLASS WAS FOGGED. REPLACED 5/8" METER AND GASKETS.. SME

Sub Division: 015

MR Route: F06

1214 GAY ST

FA ID: 8957100126

Account #

8957100000

Customer Name:

BROWN.JEFF APhone #:

Batch System

Address Operator:

LeRoy Grainger

Entry Date

: 12/15/2011 7:25:04PM

SO Type : M-CUT

Instructions:

Due Date

7:00:00PM

12/16/2011

Completed

Resolution Date: 12/20/2011

CSR:

12:00:00AM Resolution

FA Status :l.off,,,lrg

Sub Division: 015

MR Route: F06

FAID: 8957100405

Account #

8957100000

Customer Name:

BROWN, JEFF APhone #:

Address

Mike Finnegan

1214 GAY ST

CSR:

Vicki WilsonOperator

: 12/20/2011 2:32:19PM

SO Type : M-RECON

Instructions : Please reconnect, tag on door/vlw contacted kevin

Completed

Due Date 12:00:00AM

FA Status

12/20/2011 8:00:00PM

Resolution Date: 12/20/2011

Resolution

:rec, picked up tag

Sub Division: 015

MR Route: F06

FA ID: 8957100545

Account #

8957100000

Customer Name:

BROWN, JEFF APhone #:

Address Operator:

LeRoy Grainger

SO Type : M-CUT

Instructions :

Entry Date

: 11/22/2011 7:21:35PM

Batch System

Due Date

FA Status

11/23/2011 7:00:00PM Completed

Resolution Date: 11/28/2011

CSR:

12:00:00AM Resolution

:l.off,,,lrg

Sub Division: 015

MR Route: F06

FAID: 8957100450

. Jount #

8957100000

Customer Name:

BROWN, JEFF APhone #:

Address

CSR:

: LeRoy Grainger

1214 GAY ST

1214 GAY ST

Ingrid MillerOperator

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date

: 9/8/2011 10:28:21AM

SO Type : M-RECON

6:30:00PM

ructions : please restore the services customer has signed the waiver and left on door, iem 9/8 ***8;14am 9/9/11...cust

sa, he never got reconnected yesterday. page to kevin, bnd/fl

9/8/2011

Resolution Date: 9/9/2011

Due Date 12:00:00AM

FA Status

Completed

Resolution

:rec,,,picked up tag,,,lrg

Sub Division: 015

MR Route: F06

FAID: 8957100185

Account #

8957100000

Customer Name:

BROWN.JEFF APhone #:

Address

1214 GAY ST

CSR:

Linette Orengo

Operator:

LeRoy Grainger

Entry Date

: 11/29/2011 8:53:06AM

SO Type : M-RECON

6:00:00PM

: Please recon cust has paid tag will be signed on the door, paged Kevin.../LIO FL

Due Date

11/29/2011

Resolution Date: 11/29/2011

12:00:00AM

FA Status

Completed

Resolution

:rec,,picked up tag,,,lrg

Sub Division: 015

MR Route: F06

FAID: 8707100578

Account #

8707100000

Customer Name:

RAPP, JUANITA YPhone #:

7) 869-5722

Address

1225 LOIS AVE

CSR:

Resolution Date: 7/27/2011

Matthew Chandler

Operator: Entry Date LeRoy Grainger

Instructions

: 7/26/2011 9:39:49AM

SO Type : M-REREAD

: NEED A READ FOR BILLING, THANKS.MC

Due Date

7/27/2011

6:00:00PM

12:00:00AM

FA Status

Completed

Resolution

:reread,,irg

Sub Division: 015

MR Route: F06

FA ID: 8717100593

Account #

8717100000

Customer Name:

NEFLALI, RIVERAPhone #:

(386) 775-9726

Address

1216 HELEN ST

CSR: Kathy Sillitoe

Operator:

Kevin Cooper

Entry Date : 6/17/2011

SO Type : M-SIO

Request Type: General Investigation

Instructions

: Is this house still empty? Is the meter working?

1:53:41PM

Due Date

6/17/2011 12:00:00AM

Resolution Date: 6/20/2011

12:00:00AM

FA Status

Completed

Resolution

:house still empty...crg

Sub Division: 015

MR Route: F06

FAID: 8717100148

Account #

8717100000

Customer Name:

NEFLALI, RIVERAPhone #:

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution Date: 6/17/2011

(386) 775-9726

Address : 1216 HELEN ST CSR: Peggy Hanks

rator: LeRoy Grainger

Entry Date : 5/25/2011 9:43:18AM SO Type : M-SIO Request Type: General Investigation

Instructions: Record meter badge/serial # and manufacturer. Put meter information in comments. Thanks, Peggy

Due Date : 6/17/2011 3:00:00PM

12:00:00AM FA Status : Completed

Resolution :badge#8455231,,,,make precision,,,,lrg

Sub Division: 015 MR Route: F06 FA ID: 8717100542

Account # : 8717100000 Customer Name : NEFLALI,RIVERAPhone #:

(386) 775-9726

Address : 1216 HELEN ST CSR: Kathy Sillitoe

Operator: LeRoy Grainger

Entry Date : 12/9/2011 2:52:57PM SO Type : M-SIO Request Type: General Investigation

Instructions : Is this home still empty? Is meter working? Thanks, Kathy

Due Date : 12/19/2011 12:00:00AM Resolution Date : 12/19/2011

12:00:00AM FA Status : Completed

Resolution :home is still vacant,,,,spoke with neighbor and he said the man died that lived there,and his son hadnt done

anything with the place,,,,lrg

Division: 015 MR Route: F06 FA ID: 8827100050

Account # : 8827100000 Customer Name : CARR, JAMES VPhone #:(407)

Account # 924-9795

Address : 1202 GAIL ST CSR: Batch System

Operator: LeRoy Grainger

Instructions:

Due Date : 7/7/2011 7:00:00PM Resolution Date : 7/7/2011

12:00:00AM FA Status : Completed

Resolution :off,lrg

Sub Division: 015 MR Route: F06 FA ID: 8975200391

Account # : 8975200000 Customer Name : BIGAS,MICHELLEPhone #:

(407) 617-4524

Address : 3504 CURTIS DR CSR:Kathy SillitoeOperator :

Entry Date : 12/9/2011 2:56:18PM SO Type : M-SIO Request Type: General Investigation

Instructions : Please verify meter is working zero consumption since 9/23/2011. Thanks, kathy

Due Date : 12/19/2011 12:00:00AM Resolution Date : 12/19/2011

:00AM FA Status : Completed

Resolution :

Utilities Billing System

2/20/2012 15:21

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division: 015

MR Route: F06

FAID: 8975200309

Account # 1) 617-4524 8975200000

Customer Name:

BIGAS.MICHELLEPhone #:

Address

3504 CURTIS DR

CSR:

Batch System

Operator:

Rodel Hermano

Entry Date

: 12/21/2011 7:01:47PM

SO Type : M-EXCHNG

Instructions: MRID: 897522397934, MR REMARK: MS

Due Date

12/21/2011 7:01:47PM Resolution Date: 1/25/2012

12:00:00AM

FA Status

Completed

Resolution

:REPLACED STUCK 5/8" METER..RH

Sub Division: 015

MR Route: F06

FAID: 9187100863

Account #

9187100000

Customer Name:

CATRON, JOHN Phone #: (407)

403-6718

Address

Rodel Hermano

3717 ANNA DR

CSR:

Batch System

Operator: Entry Date

: 8/24/2011 7:06:20PM

SO Type: M-EXCHNG

Instructions: MR ID: 918712429877, MR REMARK: MS

Due Date

8/24/2011 7:06:20PM Resolution Date: 8/26/2011

2:00:00AM

FA Status

Completed

F rolution

:REPLACED STUCK 5/8" METER..RH

Sub Division: 015

MR Route: F06

FA ID: 9225200762

Account #

9225200000

Customer Name:

LANDIS, GERALDPhone #:

(407) 682-2097

Address

Shawn Ebert

3515 CRAIG DR

CSR:

Batch System

Operator:

Entry Date

: 4/6/2011 7:23:08PM

SO Type : M-CUT

7:00:00PM

Instructions :

Due Date

4/7/2011

Resolution Date: 4/7/2011

12:00:00AM

FA Status

Completed

Resolution

:READ, T/OFF, TAGGED DOOR, SME

Sub Division: 015

MR Route: F06

FA ID: 9225200214

Account #

9225200000

Customer Name:

LANDIS, GERALD Phone #:

(407) 682-2097

Address

Batch System

Operator:

Rodel Hermano

3515 CRAIG DR

CSR:

: 1/4/2011 8:23:06PM

SO Type : M-CUT

Instructions:

v Date

Due Date

1/5/2011 7:00:00PM Resolution Date: 1/5/2011

2/20/2012 15:21

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

2:00:00AM

FA Status

Completed

Resolution

:OFF...TAGGED DOOR...RRH

Sub Division: 015

MR Route: F06

FAID: 9225200882

Account #

9225200000

Customer Name:

LANDIS, GERALDPhone #:

(407) 682-2097

Address

3515 CRAIG DR

CSR:

Tara DruryOperator:

Shawn Ebert

Entry Date

: 4/7/2011 10:05:07AM

SO Type : M-RECON

Instructions

: Please pick up tag and reconnect service. /tmd

Due Date

4/7/2011 6:00:00PM Resolution Date: 4/7/2011

1:00:00AM Resolution **FA Status**

Completed

:PICKED UP SIGNED TAG, T/ON, SME

Sub Division: 015

MR Route: F06

1206 LOIS AVE

FAID: 9107100121

Account #

9107100000

Customer Name:

HILERIO, CARMENPhone #:

(407) 786-1497

Address

CSR:

Peggy Hanks

Operator:

LeRoy Grainger

Entry Date

: 3/15/2011 11:13:33AM

SO Type: M-SIO

Request Type: General Investigation

Instructions

: Confirm meter badge #. Put finding in 'comments'. Thanks Peggy

3/17/2011 6:00:00PM

Resolution Date: 3/17/2011

∟ ⊿ Date 12:00:00AM

FA Status

Completed

Resolution :badge#117232129,,,,make hays,,,,lrg

Sub Division: 015

MR Route: F06

FA ID: 9325200824

Account #

9325200000

Customer Name:

ERVIN, SAMMY JOPhone #:

(407) 774-5679

Address

3519 CRAIG DR

CSR:

Matthew Chandler

Operator:

LeRoy Grainger

Entry Date

: 10/25/2011 8:02:32AM

Completed

SO Type : M-REREAD

Instructions

: NEED A READ FOR BILLING, THANKS.MC

Due Date

10/26/2011 6:00:00PM Resolution Date: 10/26/2011

12:00:00AM Resolution **FA Status**

:reread,,,lrg

Sub Division: 015

MR Route: F06

FA ID: 9615200981

Account #

(407) 862-4406

9615200000

Customer Name:

FOREST LAKE ACADEMY

Phone #:

Address

3508 CRAIG DR

CSR: Peggy Hanks

rator:

Entry Date

LeRoy Grainger

9:39:55AM : 5/25/2011

SO Type : M-SIO

Request Type: General Investigation

Instructions : Record meter badge/serial # and manufacturer. Put meter information in comments. Thanks, Peggy

2/20/2012 15:21

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date

6/16/2011

3:00:00PM

Resolution Date: 6/16/2011

12:00:00AM

FA Status

Completed

olution

:badge#8331088,...make precision,...lrg

Sub Division: 015

MR Route: F06

FAID: 9708100665

Account #

9708100000

Customer Name:

TINKES.ELEANORPhone #:

(407) 682-3935

Address

Completed

3706 MIRROR LAKE DR

CSR:

Matthew Chandler

Operator:

LeRoy Grainger

Entry Date

: 10/25/2011 8:03:23AM

SO Type: M-REREAD

Instructions

: NEED A READ FOR BILLING, THANKS.MC

: NEED A READ FOR BILLING, THANKS.MC

Due Date

FA Status

10/26/2011 6:00:00PM Resolution Date: 10/26/2011

12:00:00AM Resolution

:reread,,lrg

Sub Division: 015

MR Route: F06

FAID: 9708100665

Account #

(407) 682-3935

9708100000

Customer Name:

TINKES, ROLAND PPhone #:

Address Operator:

LeRoy Grainger

3706 MIRROR LAKE DR

CSR:

Resolution Date: 10/26/2011

Matthew Chandler

y Date

: 10/25/2011 8:03:23AM

SO Type : M-REREAD

Instructions

Due Date 12:00:00AM

FA Status

10/26/2011 6:00:00PM

Completed

7/7/2011

Resolution

:reread,.lrg

Sub Division: 015

MR Route: F06

FAID: 9708100179

Account #

9708100000

Customer Name:

TINKES, ELEANORPhone #:

(407) 682-3935

Address

3706 MIRROR LAKE DR

CSR:

Batch System

Operator:

LeRoy Grainger

Entry Date

: 7/6/2011 7:18:40PM

SO Type : M-CUT

7:00:00PM

Instructions :

Resolution Date: 7/7/2011

Due Date 12:00:00AM

FA Status

Completed

Resolution

:off,lrg

Sub Division: 015

MR Route: F06

FAID: 9708100179

ount#

9708100000

Customer Name:

TINKES, ROLAND PPhone #:

(407) 682-3935

3706 MIRROR LAKE DR

CSR:

Batch System

Address Operator:

LeRoy Grainger

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date

: 7/6/2011 7:18:40PM

SO Type : M-CUT

uctions :

Due Date

7/7/2011 7:00:00PM

Resolution Date: 7/7/2011

12:00:00AM

FA Status

Completed

Resolution :off.lrg

Sub Division: 015

MR Route: F06

FAID: 9708100847

Account #

9708100000

Customer Name:

TINKES, ELEANORPhone #:

(407) 682-3935 Address

3706 MIRROR LAKE DR

CSR: Batch System

Operator: Entry Date Rodel Hermano

: 11/27/2011 7:20:28PM

SO Type : M-EXCHNG

Instructions: MR ID: 970819914081, MR REMARK: GL

Due Date

7:20:28PM 11/27/2011

Resolution Date: 12/6/2011

12:00:00AM

FA Status

Completed

Resolution :REPLACED STUCK 5/8" METER..RH

Sub Division: 015

MR Route: F06

FAID: 9708100847

Account # 1) 682-3935 9708100000

Customer Name:

TINKES, ROLAND PPhone #:

Address Operator:

Rodel Hermano

3706 MIRROR LAKE DR

CSR:

Batch System

Entry Date

: 11/27/2011 7:20:28PM

SO Type : M-EXCHNG

Due Date

Instructions: MR ID: 970819914081, MR REMARK: GL

12:00:00AM

FA Status

11/27/2011 7:20:28PM

Resolution Date: 12/6/2011

Completed

Resolution

:REPLACED STUCK 5/8" METER...RH

Sub Division: 015

MR Route: F06

FAID: 9708100935

Account #

9708100000

Customer Name:

TINKES, ELEANORPhone #:

(407) 682-3935

Address

3706 MIRROR LAKE DR

CSR: Cristina Harden

Operator:

LeRoy Grainger

Entry Date

: 7/7/2011 7:51:03AM

SO Type : M-RECON

Instructions : PLS RECON. TAG ON DOOR, PAGED TO KEVIN, THANKS/TINA

Due Date

7/7/2011 6:00:00PM

Resolution Date: 7/7/2011

12:00:00AM

FA Status

Completed

Pinolution

:rec,,picked up tag,,lrg

Sub Division: 015

MR Route: F06

FAID: 9708100935

Account #

9708100000

Customer Name:

TINKES, ROLAND PPhone #:

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

(407) 682-3935

Address rator:

LeRoy Grainger

3706 MIRROR LAKE DR

CSR:

Cristina Harden

Entry Date

: 7/7/2011 7:51:03AM

SO Type : M-RECON

6:00:00PM

Instructions Due Date

: PLS RECON. TAG ON DOOR, PAGED TO KEVIN. THANKS/TINA

7/7/2011

Resolution Date: 7/7/2011

12:00:00AM

FA Status

Completed

Resolution

:rec.,picked up tag.,lrg

Sub Division: 015

MR Route: F06

FAID: 9708100934

Account #

9708100000

Customer Name:

TINKES, ELEANORPhone #:

(407) 682-3935

Address Operator:

3706 MIRROR LAKE DR

CSR:

Sheri Demonbreun

Entry Date

Shawn Ebert

: 4/7/2011 8:19:08AM

SO Type: M-RECON

Instructions : please pick up tag and reconnect service, called to kevin-thanks sheri

Due Date

4/7/2011 8:00:00PM

Resolution Date: 4/7/2011

12:00:00PM

FA Status

Completed

Resolution

:PICKED UP SIGNED TAG , T/ON , SME

らり Division: 015

MR Route: F06

FAID: 9708100934

Account #

9708100000

Customer Name:

TINKES, ROLAND PPhone #:

(407) 682-3935

Address

3706 MIRROR LAKE DR

CSR:

Sheri Demonbreun

Operator:

Shawn Ebert

Entry Date

: 4/7/2011 8:19:08AM

SO Type : M-RECON

Instructions

: please pick up tag and reconnect service, called to kevin-thanks sheri

4/7/2011 8:00:00PM

Resolution Date: 4/7/2011

Due Date 12:00:00PM

FA Status

Completed

Resolution

:PICKED UP SIGNED TAG, T/ON, SME

Sub Division: 015

MR Route: F06

FAID: 9708100345

Account #

TINKES, ELEANORPhone #:

(407) 682-3935

Address

Shawn Ebert

3706 MIRROR LAKE DR

Customer Name:

CSR:

Batch System

Operator: Entry Date

: 4/6/2011 7:23:08PM

SO Type : M-CUT

9708100000

Instructions :

Date

12:00:00AM

4/7/2011 7:00:00PM Resolution Date: 4/7/2011

FA Status

Completed

Resolution

:READ, T/OFF, TAGGED DOOR, SME

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division: 015

MR Route: F06

FAID: 9708100345

ount#

9708100000

Customer Name:

TINKES, ROLAND PPhone #:

(407) 682-3935

: 4/6/2011

3706 MIRROR LAKE DR

CSR:

Batch System

Address Operator:

Shawn Ebert

Entry Date Instructions :

7:23:08PM

SO Type : M-CUT

Due Date

4/7/2011 7:00:00PM Resolution Date: 4/7/2011

12:00:00AM Resolution

FA Status

Completed

:READ, T/OFF, TAGGED DOOR, SME

Sub Division: 015

MR Route: F06

FAID: 4997100676

Account #

8295842436

Customer Name:

SCHOCH, ALENAPhone #:

(407) 435-7090

Address

3714 MIRROR LAKE DR

CSR:

Samantha Tackett

Operator: **Entry Date** Rodel Hermano

: 12/2/2011 11:11:36AM

SO Type : M-SIO

Request Type: General Investigation

Instructions : PLEASE CHECK ON/OFF VALVE. CUSTOMER SAYS WHEN TURNED OFF, WATER STILL PASSES. I AM NOT SURE THIS IS OUR VALVE. PLEASE LET CUSTOMER KNOW IF WE CAN FIX OR NOT. THANK YOU, SAM NV

6:00:00PM

□ ¬ Date

12/5/2011

Resolution Date: 12/6/2011

1. J:00AM

Resolution

FA Status

Completed

house they need to call aplumber to have it replaced. Tagged door with info...RH

Sub Division: 015

MR Route: F06

FAID: 4997100650

Account #

8295842436

Customer Name:

SCHOCH, ALENAPhone #:

(407) 435-7090

Address

3714 MIRROR LAKE DR

:90 degree curbstop is operating properly and not leaking. If they are referring to the valve on the right side of the

CSR:Brandi DeereOperator:

Entry Date

: 4/4/2011 11:23:43AM

SO Type : M-SIO

Request Type: General Investigation

Instructions : ALAN/SEMINOLE COUNTY & SEWER CALLED AND REPORTED THAT REYNOLDS UTILITY CO WAS OUT DOING WORK AND CUT A LINE THAT GOES TO THE STORM DRAIN. PLEASE CHECK. ANY QUESTIONS CALL ALAN #407-463-7400. PAGE TO

Due Date

4/4/2011

6:00:00PM

Resolution Date: 4/4/2011

12:00:00AM Resolution

FA Status

Completed

:we have an abonanded line & removed it from the area KEV

Sub Division: 015

MR Route: F06

FA ID: 9965200742

Account #

9965200000

Customer Name:

VAZQUEZ, ARNOLDO NPhone

(407) 869-7859

1202 BEAR LAKE RD

CSR:

Batch System

ress : eratorیپ

Entry Date

Rodel Hermano

: 1/24/2011 8:01:37PM

SO Type : M-EXCHNG

Utilities Billing System

2/20/2012 15:21

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

: MR ID: 996523006366, MR RÉMARK: MS

Due Date

1/24/2011

8:01:37PM

Resolution Date: 1/26/2011

:00AM 1.

FA Status

Completed

Resolution

:Replaced stuck 5/8" meter...RRH

Sub Division: 015

MR Route: F06

FAID: 9927100322

Account #

9927100000

Customer Name:

RICKS,W RPhone #:(407)

862-4152

Address

1210 GAIL ST

CSR:

Batch System

Operator:

Shawn Ebert

Entry Date

: 10/23/2011 7:27:18PM

SO Type : M-EXCHNG

Instructions

: MR ID: 992715179826, MR REMARK: MF

10/23/2011 7:27:18PM Resolution Date: 10/24/2011

Due Date 12:00:00AM

FA Status

Completed

:METER NOT FLOODED, GLASS WAS FOGGED. REPLACED 5/8" METER AND GASKETS.. SME Resolution

Sub Division: 015

MR Route: F06

FAID: 7367100814

Account #

3080449422

Customer Name:

HERNANDEZ.NEIDAPhone #:

(407) 733-4361

Address erator :

Rodel Hermano

1225 GAY ST

CSR:

Batch System

Entry Date

: 1/4/2011 8:23:06PM

SO Type : M-CUT

Instructions :

Due Date

FA Status

1/5/2011 7:00:00PM

Completed

Resolution Date: 1/5/2011

12:00:00AM Resolution

:OFF...TAGGED DOOR...RRH

Sub Division: 015

MR Route: F06

FAID: 7367100252

Account #

3080449422

Customer Name:

HERNANDEZ, NEIDAPhone #:

(407) 733-4361

Address

Rodel Hermano

1225 GAY ST

CSR: Isabel Ceballos

Operator:

: 1/5/2011 10:12:36AM

SO Type: M-RECON

Entry Date

Instructions: Paid, turn on Pick up tag. Paged Rodel H /ic

Due Date

1/5/2011 6:00:00PM Resolution Date: 1/5/2011

1:00:00PM

FA Status

Completed

:ON...PICKED UP TAG...RRH Resolution

⇒ Division: 015

MR Route: F06

FA ID: 8755200734

Account #

9682789029

Customer Name:

Nelson, Sherry Phone #:(407)

692-6461

Address

3518 SHIRLEY DR

CSR:

Batch System

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Operator:

Mike Finnegan

F" 'ry Date

: 5/4/2011 7:18:36PM

SO Type : M-CUT

Instructions

Due Date

5/5/2011

7:00:00PM

Resolution Date: 5/9/2011

12:00:00AM

FA Status

Completed

Resolution

:Turned off meter locked and tagged door, mfa cra

Sub Division: 015

MR Route: F06

FAID: 8755200057

Account # 692-6461

9682789029

Customer Name:

Nelson, Sherry Phone #:(407)

Address Operator:

Rodel Hermano

3518 SHIRLEY DR

CSR:

Batch System

Entry Date

: 1/4/2011 8:23:06PM

SO Type : M-CUT

7:00:00PM

Instructions:

Due Date

1/5/2011

Resolution Date: 1/5/2011

12:00:00AM

FA Status

Completed

Resolution

:OFF...TAGGED DOOR...RRH

Sub Division: 015

MR Route: F06

FAID: 8755200446

ວunt#

692-6461

9682789029

Customer Name:

Nelson, Sherry Phone #:(407)

Address Operator:

Mike Finnegan

3518 SHIRLEY DR

CSR: Lorie Mayeski

Entry Date

: 5/9/2011 10:50:51AM

SO Type : M-RECON

Instructions : PLEASE RECONNECT SERVICE. SIGNED TAG ON DOOR. THANKS, LORIE *CALLED OUT TO KEVIN

COOPER @ 11:50 P.M.*

Due Date

5/9/2011 6:00:00PM

Resolution Date: 5/9/2011

1:00:00AM

FA Status

Completed

Resolution

:water is turned back on maf,crg

Sub Division: 015

MR Route: F06

FA ID: 5095200810

Account #

2340024188

Customer Name:

Smith, DonnaPhone #:(407)

409-0988

Address

3404 CURTIS DR

CSR:

Peggy Hanks

Operator: **Entry Date** LeRoy Grainger

Instructions

: 5/25/2011 9:36:30AM

SO Type : M-SIO

Request Type: General Investigation

Due Date

: Record meter badge/serial # and manufacturer. Put meter information in comments. Thanks, Peggy

3:00:00PM

Resolution Date: 6/15/2011

:00AM

FA Status

6/15/2011 Completed

Resolution :badge#8314555,,,,,make precision,,,lrg

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division: 015

MR Route: F06

FA ID: 6685200940

Account #

2068869169

Customer Name:

FOREST LAKE ACADEMY

าе #:

(407) 862-8411

1215 ELLEN CT

CSR:

Kathy Sillitoe

Address Operator:

Kevin Cooper

Entry Date : 6/17/2011 1:42:01PM SO Type : M-SIO

Request Type: General Investigation

Instructions

: Is this home still vacant or is the meter not working?

Due Date

6/20/2011 12:00:00AM

Resolution Date: 6/20/2011

12:00:00AM

FA Status

Completed

Resolution :house is vacant meter is working.. cg

Sub Division: 015

MR Route: F06

FA ID: 0907100034

Account #

4549469241

Customer Name:

CURTIS.GERALDPhone #:

(407) 919-9350

Address Operator:

LeRoy Grainger

: 7/26/2011 10:31:11AM

1221 LOIS AVE

CSR:

Peggy Hanks

Entry Date

SO Type : M-SIO

Request Type: General Investigation

Instructions : Record the meter badge/serial # and manufacturer. Put the meter information in comments. Thanks, Peggy

Resolution Date: 8/9/2011

Due Date 12:00:00AM

FA Status

8/9/2011 3:00:00PM

Completed

Resolution

:badge#42909760,,,,make rockwell,,,,lrg

Sub Division: 015

MR Route: F06

FAID: 2017100990

Account #

353-7679

6233744814

Customer Name:

REESE, SAKINAPhone #:(407)

Address

Operator:

Chris Gosnell

1217 LOIS AVE

CSR:

Batch System

Entry Date

: 10/5/2011 7:39:11PM SO Type : M-CUT

Instructions :

Due Date

FA Status

10/6/2011 7:00:00PM Resolution Date: 10/6/2011

12:00:00AM

Completed

Resolution

:Turned off, tagged door...crg

Sub Division: 015

MR Route: F06

FAID: 2017100970

Account # 353-7679

6233744814

Customer Name:

REESE, SAKINAPhone #:(407)

1217 LOIS AVE

CSR:

Ingrid Jenkins

Address Operator:

Chris Gosnell

: 10/6/2011 12:24:36PM

SO Type : M-RECON

Entry Date i. ructions

: please restore the services has signed waiver and left on door, iejenkins 10/6

Due Date

10/6/2011 6:30:00PM Resolution Date: 10/6/2011

12:00:00PM

FA Status

Completed

Utilities Billing System

2/20/2012 15:21 Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution

:Reconnected, collected tag....crg

Division: 015

MR Route: F06

FAID: 2017100396

Account #

6233744814

Customer Name:

REESE, SAKINAPhone #:(407)

353-7679

Address

1217 LOIS AVE

CSR:

Batch System

Operator:

Rodel Hermano

Entry Date

: 1/4/2011 8:23:06PM

SO Type : M-CUT

Instructions :

Due Date

1/5/2011 7:00:00PM Resolution Date: 1/5/2011

12:00:00AM

FA Status

Completed

:OFF...TAGGED DOOR...RRH Resolution

Sub Division: 015

MR Route: F06

FAID: 2017100753

Account #

6233744814

Customer Name:

REESE, SAKINAPhone #:(407)

353-7679

Address

1217 LOIS AVE

CSR:

Brandi Deere

Operator:

Entry Date

Rodel Hermano

: 1/5/2011 10:35:01AM

SO Type: M-RECON

Instructions

: RECONNECT AND PICK UP TAG. PAGE TO RODEL

Date

1/5/2011 6:00:00PM

Resolution Date: 1/5/2011

1:00:00PM

FA Status

Completed

:RECONNECTED SERVICE...PICKED UP TAG...RRH Resolution

Sub Division: 015

MR Route: F06

FAID: 4081910514

Account #

0505672519

Customer Name:

GUNTER.KATHLEENPhone #:

(931) 703-5343

Address

3501 SHIRLEY DR

CSR:

Linette Orengo

Operator:

Shawn Ebert

Entry Date

: 4/6/2011 9:49:12AM

SO Type : HIBILL

Instructions

: Please reread meter check for leaks customer concerned of high bill.../LIO FL

Due Date

4/7/2011 6:00:00PM Resolution Date: 4/7/2011

12:00:00AM

FA Status

Completed

Resolution

:CHECKED FOUND METER NOT REGISTERING ANY LEAKS AND METER IS EASY TO READ, TAGGED

DOOR WITH FINDINGS, SME

Sub Division: 015

MR Route: F06

FA ID: 2926200951

Account #

5062485560

Customer Name:

JIMENEZ, JOSE FPhone #:

(407) 285-0679

ress

3502 JAMISON DR

CSR:

Batch System

: rator؛

Mike Finnegan

Entry Date : 5/4/2011

7:18:36PM

SO Type : M-CUT

Utilities Billing System

2/20/2012 15:21 Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions :

Date

5/5/2011

7:00:00PM

Resolution Date: 5/9/2011

12.JJ:00AM

FA Status

Completed

Resolution

:Turned meter off locked and tagged door

Sub Division: 015

MR Route: F06

FAID: 2926200192

Account #

(407) 285-0679

5062485560

Customer Name:

JIMENEZ, JOSE FPhone #:

Address Operator:

3502 JAMISON DR

CSR:

Miranda Roberts

Mike Finnegan

Entry Date

: 5/9/2011 1:56:33PM

SO Type : M-RECON

Instructions : RECONNECT, TAG ON DOOR

Due Date

5/9/2011 6:00:00PM

Resolution Date: 5/9/2011

1:00:00AM

FA Status

Completed

Resolution

:turned water back on maf,crg

Sub Division: 015

MR Route: F06

FAID: 2926200298

Account #

5062485560

Customer Name:

JIMENEZ, JOSE FPhone #:

(407) 285-0679

Address Carator:

LeRoy Grainger

3502 JAMISON DR

CSR:

Batch System

Entry Date

: 7/6/2011 7:18:40PM

SO Type : M-CUT

Instructions :

Due Date

7/7/2011 7:00:00PM

Completed

Resolution Date: 7/7/2011

12:00:00AM

FA Status

Resolution :off,,Irg

Sub Division: 015

MR Route: F06

FA ID: 5315200470

Account #

3857747715

Customer Name:

ESCOBAR, BIBIANAPhone #:

(321) 972-4619

Address

3520 CRAIG DR

Batch System CSR:

Operator:

Mike Finnegan

Entry Date : 4/26/2011 7:01:40PM SO Type : M-EXCHNG

Due Date

Instructions: MR ID: 531520976065, MR REMARK: MS

Resolution Date: 5/10/2011

12:00:00AM

Resolution

FA Status

5/7/2011 7:01:00PM Completed

:REPLACED 5/8" METER AND GASKETS.. MF,CG

"Division: 015

MR Route: F06

FA ID: 0247100271

Account #

4300413990

(407) 591-2797

Customer Name:

MOTA, THEODOREPhone #:

Address

1208 MARIE AVE

CSR:

Peggy Hanks

Utilities Billing System

2/20/2012 15:21

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Operator:

LeRoy Grainger

Entry Date

: 8/2/2011 11:30:03AM

SO Type : M-SIO

3:00:00PM

Request Type: General Investigation

uctions

: Record the meter badge/serail # and manufacturer. Put meter information in comments. Thanks. Peggy Due Date

8/15/2011

12:00:00AM

Resolution Date: 8/15/2011

FA Status

Completed

Resolution

:badge#34363344,,,make badger,,,lrg

Sub Division: 015

FA ID: 5437100930

Account #

(407) 774-5246

0489885239

Customer Name:

RAINEY, SORAYAPhone #:

Address Operator:

LeRoy Grainger

1225 GAIL ST

MR Route: F06

CSR: Deborah Volz

Entry Date

: 5/16/2011 9:43:13AM

SO Type : HIBILL

8:00:00PM

Instructions : re-read meter, ck for leaks, Hi bill complaint. deb

Due Date

5/17/2011

Resolution Date: 5/17/2011

12:00:00AM

FA Status

Completed

Resolution

:no leaks detected,,,,spoke with customer and he said they planted new scrubs and flowers and was watering

extra,...lrg

Sub Division: 015

MR Route: F06

FAID: 2477100428

ount#

(-.../) 218-2980

5329941310

Customer Name:

GYLNN, RICHARDPhone #:

Address Operator:

LeRoy Grainger

3819 ANNA DR

CSR:

Batch System

Entry Date

: 9/6/2011 7:36:46PM

SO Type : M-CUT

Instructions :

Due Date

FA Status

9/7/2011 7:00:00PM

Completed

Resolution Date: 9/7/2011

12:00:00AM Resolution

:off,,,lrg

Sub Division: 015

MR Route: F06

FA ID: 2477100681

Account #

5329941310

Customer Name:

GYLNN, RICHARDPhone #:

(407) 218-2980

Address

3819 ANNA DR

CSR:

Cammy lwinski

Operator:

Shawn Ebert

: 4/7/2011 10:35:28AM

SO Type : M-RECON

Instructions

: paid \$157.19 conf#727285646.cammy cust will be home

Due Date

Entry Date

4/7/2011 6:00:00PM Resolution Date: 4/7/2011

1:00:00AM

FA Status

Completed

olution :PICKED UP SIGNED TAG, T/ON, SME

Sub Division: 015

MR Route: F06

FA ID: 2477100732

Utilities Billing System

2/20/2012 15:21

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Account # (407) 218-2980 5329941310

Customer Name:

GYLNN, RICHARDPhone #:

ress

3819 ANNA DR

CSR:

Batch System

Operator:

Shawn Ebert

Entry Date

: 4/6/2011 7:23:08PM

SO Type : M-CUT

Instructions :

Due Date

4/7/2011 7:00:00PM

Resolution Date: 4/7/2011

12:00:00AM Resolution **FA Status**

Completed

:READ . T/OFF . TAGGED DOOR . SME

Sub Division: 015

FAID: 2477100990

Account # (407) 218-2980

5329941310

Customer Name:

GYLNN,RICHARDPhone #:

Address

3819 ANNA DR

MR Route: F06

CSR:

Jennifer Elliot

Operator:

Mike Finnegan

: 9/7/2011 8:49:48AM **Entry Date**

SO Type : M-RECON

Instructions : Pick up tag and reconnect service. I called Kevin Cooper. Jennifer

Due Date

9/7/2011 8:00:00PM Resolution Date: 9/7/2011

1:00:00PM

FA Status

Completed

Resolution

:water on maf

Sub Division: 015

MR Route: F06

FAID: 9696100630

Account #

7554935365

Customer Name:

BAILEY, JAMESPhone #:(407)

421-2389

Address Operator:

Rodel Hermano

3618 ANNA DR

CSR:

Batch System

Entry Date

: 1/4/2011 8:23:06PM

SO Type : M-CUT

Instructions :

Due Date

1/5/2011 7:00:00PM Resolution Date: 1/5/2011

12:00:00AM

FA Status

Completed

Resolution

:OFF...TAGGED DOOR...RRH

Sub Division: 015

MR Route: F06

FAID: 9696100879

Account #

7554935365

Customer Name:

BAILEY, JAMESPhone #:(407)

421-2389

Address

CSR: Batch System

3618 ANNA DR

Operator: Entry Date LeRoy Grainger

: 7/6/2011 7:18:40PM

SO Type : M-CUT

Instructions :

Due Date

7:00:00PM 7/7/2011

Resolution Date: 7/7/2011

12:00:00AM

FA Status

Completed

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution :off,.lrg

> Division: 015 MR Route: F06 FAID: 8597100491

6103260700 Izquierdo, Rosa L. Phone #: Account # Customer Name:

(407) 692-0677

3611 ANNA DR CSR: Peggy Hanks Address

LeRoy Grainger Operator:

Request Type: General Investigation : 7/26/2011 10:34:20AM SO Type: M-SIO **Entry Date**

; Record the meter badge/serial # and manufacturer. Put meter information in comments. Thanks, Peggy

8/9/2011 Due Date 3:00:00PM Resolution Date: 8/9/2011

12:00:00AM Completed FA Status

Resolution :badge#85109952,,,,make kent,,,,lrg

MR Route: F06 FAID: 8097100068 Sub Division: 015

4170557011 GRIFFITH.CECILIAPhone #: Account # Customer Name:

(321) 239-7769

3623 ANNA DR CSR: Batch System Address

Rodel Hermano Operator:

Entry Date : 2/22/2011 8:01:20PM SO Type: M-EXCHNG

Instructions : MR ID: 809713649642, MR REMARK: GF

ר ∍ Date Resolution Date: 2/25/2011 2/22/2011 8:01:20PM

Completed MA00:ر **FA Status** :REPLACED FOGGED 5/8" METER..RH

FA ID: 7937100772 MR Route: F06

Customer Name: LEWIS, DANIELLEPhone #: 6224293224 Account #

(407) 492-9426

Sub Division: 015

Resolution

1205 GAIL ST CSR: Andrea Lybarger Address

Operator: Donna Brown

Entry Date : 1/6/2011 8:59:58AM SO Type : M-RECON

Instructions : PLEASE RECONNECT CUSTOMER IS AT HOME. CALLED TO KEVIN. THANKS ANDREA

6:00:00PM Resolution Date: 1/6/2011 Due Date 1/6/2011

12:00:00AM **FA Status** Completed

:PUT. Turned on. Resolution DB

MR Route: F06 FA ID: 7937100201 Sub Division: 015

LEWIS, DANIELLEPhone #: Account # 6224293224 Customer Name:

(407) 492-9426

1205 GAIL ST CSR: Batch System Address

Shawn Ebert rator:

Entry Date : 4/6/2011 7:23:08PM SO Type : M-CUT Field Activity Detail Report from 01/01/2011 to 12/31/2011

nstructions :

Resolution Date: 4/7/2011 4/7/2011 7:00:00PM Due Date

Completed **FA Status** :00AM :READ, T/OFF, TAGGED DOOR, SME Resolution

FAID: 7937100872 MR Route: F06 Sub Division: 015

LEWIS.DANIELLEPhone #: 6224293224 Customer Name: Account #

(407) 492-9426

Ingrid Jenkins CSR: 1205 GAIL ST Address

Chris Gosnell Operator:

SO Type : M-RECON : 10/6/2011 10:27:54AM Entry Date

Instructions : please restore the services waiver is signed and also customer is home iejenkins 10/6

Resolution Date: 10/6/2011 10/6/2011 12:00:00AM Due Date

12:00:00PM **FA Status** Completed :Reconnected, collected tag....crg

FAID: 7937100175 MR Route: F06 Sub Division: 015

LEWIS, DANIELLEPhone #: Customer Name: 6224293224 Account #

(407) 492-9426

Resolution

Batch System CSR: 1205 GAIL ST Address

LeRoy Grainger Operator:

SO Type : M-CUT : 7/6/2011 7:18:40PM ∟ "y Date

Instructions

Resolution Date: 7/7/2011 7:00:00PM 7/7/2011 Due Date

Completed 12:00:00AM **FA Status** :

:off,,lrg Resolution

FAID: 7937100188 MR Route: F06 Sub Division: 015

LEWIS.DANIELLEPhone #: Customer Name: 6224293224 Account #

(407) 492-9426

Batch System CSR: 1205 GAIL ST Address

Rodel Hermano Operator:

SO Type : M-CUT : 1/4/2011 8:23:06PM Entry Date

Instructions :

Resolution Date: 1/5/2011 1/5/2011 7:00:00PM Due Date

Completed **FA Status** 12:00:00AM

:OFF...TAGGED DOOR...RRH Resolution

FAID: 7937100751 MR Route: F06 Sub Division: 015

LEWIS, DANIELLEPhone #: 6224293224 Customer Name: ount#

(407) 492-9426 Ingrid MillerOperator CSR: 1205 GAIL ST Address

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Kevin Cooper

F-try Date

: 7/8/2011 2:12:27PM

SO Type: M-RECON

: please restore the services customer has signed the waiver and left on door for connection. iem 7/8

Due Date

7/8/2011 6:30:00PM Resolution Date: 7/8/2011

1:00:00PM

FA Status

Completed

Resolution

:reconnected meter...crg

Sub Division: 015

MR Route: F06

FAID: 7937100468

Account #

Customer Name:

LEWIS.DANIELLEPhone #:

(407) 492-9426

Address Operator:

Chris Gosnell

1205 GAIL ST

CSR:

Batch System

Entry Date

: 10/5/2011 7:39:11PM

SO Type : M-CUT

6224293224

Instructions :

Due Date

10/6/2011 7:00:00PM Resolution Date: 10/6/2011

12:00:00AM Resolution FA Status

Completed

:Turned off, tagged door...crg

Sub Division: 015

MR Route: F06

FAID: 8706200264

ount#

5978952550

Customer Name:

1325 LAKE ASHER CIR

MULLINS, SARAHPhone #:

Jennifer Elliot

 $(\cup \angle 1)$ 263-6029

Address Operator:

LeRoy Grainger

: 5/31/2011 12:24:08PM

SO Type : HIBILL

8:00:00PM

Entry Date

Instructions : Please re-read meter and check it for leaks. Customer is complaining about a high bill. Jennifer

Due Date

6/1/2011

Resolution Date: 6/1/2011

CSR:

12:00:00AM

FA Status

Completed

Resolution

:no leaks detected,...tagged door with read and findings,,,lrg

Sub Division: 015

MR Route: F06

FAID: 3835200556

Account #

9528034410

Customer Name:

1262 BEAR LAKE RD

JAKUBOWSKI, VICKIPhone #:

CSR:Peggy HanksOperator:

(407) 774-5004

Address

Entry Date

: 2/17/2011

3:42:02PM

SO Type : M-SIO

Request Type: General Investigation

Instructions : Confirm meter manufacturer is Rockwell. Put finding in "Comments" Peggy

Due Date 12:00:00AM

FA Status

2/21/2011 6:00:00PM Completed

Resolution Date: 3/1/2011

F colution

:sent to peggy

Sub Division: 015

MR Route: F06

FA ID: 3835200040

Account #

9528034410

Customer Name:

JAKUBOWSKI, VICKIPhone #:

2/20/2012 15:21

Jennifer Elliot

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

(407) 774-5004

Address rator:

LeRoy Grainger

: 3/21/2011 8:51:14AM

SO Type : M-READ

: Take read and leave on for new customer. Jennifer

Due Date

Entry Date

Instructions

3/22/2011

8:00:00PM

Resolution Date: 3/22/2011

CSR:

12:00:00AM

FA Status

Completed

Resolution

:read,left on,,,lrg

Sub Division: 015

MR Route: F06

FAID: 3835200395

Account #

9528034410

Customer Name:

JAKUBOWSKI, VICKIPhone #:

(407) 774-5004

Address

1262 BEAR LAKE RD

1262 BEAR LAKE RD

CSR:

Miranda Roberts

Operator: **Entry Date** Chris Gosnell

: 10/6/2011 10:24:56AM

SO Type : M-RECON

Instructions

: Please restore service - tag on door // mt

Due Date

10/6/2011

7:05:00PM

Resolution Date: 10/6/2011

12:00:00PM

FA Status

Completed

Resolution :Reconnected, collected tag....crg

Division: 015

MR Route: F06

FAID: 3835200574

Account #

9528034410

Customer Name:

JAKUBOWSKI, VICKIPhone #:

(407) 774-5004

Address

1262 BEAR LAKE RD

CSR:Lori JonesOperator:

Entry Date

: 1/7/2011 12:49:48PM

SO Type : M-WARN

Instructions : Please turn on service for new customer. Waiver on file at office. Thank you. LLJ

Due Date

6:00:00PM 1/10/2011

Resolution Date: 1/10/2011

12:00:00AM

FA Status

Completed

Resolution

:something on in house and no one here,did not turn on,tagged door to reschedule when someone can be

here,lrg

Sub Division: 015

MR Route: F06

FA ID: 3835200519

Account #

9528034410

Customer Name:

JAKUBOWSKI, VICKIPhone #:

(407) 774-5004

Address

Chris Gosnell

1262 BEAR LAKE RD

CSR:

Batch System

Operator: Entry Date

: 10/5/2011 7:39:11PM

Date

SO Type : M-CUT

Instructions:

12:00:00AM

10/6/2011 7:00:00PM Resolution Date: 10/6/2011

FA Status

Completed

Resolution

:Turned off, tagged door...crg

2/20/2012 15:21

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division: 015

MR Route: F06

FA ID: 3835200150

ount #

9528034410

Customer Name:

JAKUBOWSKI, VICKIPhone #:

(407) 774-5004

1262 BEAR LAKE RD

CSR:Sheri Demonbreun

Address Operator:

Entry Date : 4/4/2011 12:41:02PM SO Type : M-OFF

Instructions : please turn off water for customer he wants to install a check valve, please try to make it as early as

possible-thanks sheri

Due Date

4/5/2011

8:00:00PM

Resolution Date: 4/6/2011

12:00:00AM Resolution **FA Status**

Completed

:went to risidence but did not turn off because car in driveway and no answer at door and then i called customer

and left message to see if he still wanted water off,,,,,no answer back as of 02:pm,,,,lrg

Sub Division: 015

MR Route: F06

FAID: 3835200639

Account # (407) 774-5004 9528034410

Customer Name:

JAKUBOWSKI, VICKIPhone #:

1262 BEAR LAKE RD

CSR:

Linda JonesOperator

: LeRoy Grainger

Entry Date

Address

: 4/26/2011

9:29:10AM

SO Type : M-READ

Instructions

: TAKE FINAL READ AND LEAVE ON FOR NEW CUSTOMER. LINDA

Completed

∟ ⇒ Date

4/27/2011 6:00:00PM Resolution Date: 4/27/2011

12:00:00AM Resolution

FA Status

:read,left on,,,lrg

Sub Division: 015

MR Route: F06

FAID: 7877100352

Account #

4520575366

Customer Name:

Toro, Robert Phone #:

Address

3803 ANNA DR

CSR:

Isabel Ceballos

Operator:

LeRoy Grainger

: 3/14/2011 10:04:28AM

SO Type : M-ON

Entry Date Instructions

: Get reading; turn on for new. Signed waiver in office. /ic

6:00:00PM

Due Date

3/15/2011

Resolution Date: 3/15/2011

12:00:00AM

FA Status

Completed

Resolution :turned on,,,lrg

Sub Division: 015

MR Route: F06

FAID: 9007100138

Account #

4952446405 Customer Name: GUTIERREZ, MARIAPhone #:

(321) 946-8663

'ress

1202 LOIS AVE

CSR:

Brandi Deere

∟ ∍rator :

LeRoy Grainger

: 1/25/2011 11:43:04AM Entry Date

SO Type : M-READ

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions : PLEASE READ AND turn ON FOR NEW. RCVD SIGNED WAIVER IN OFFICE. THANKS, BND

Due Date

2/1/2011 6:00:00PM

Resolution Date: 2/1/2011

MA₀C

FA Status

Completed

Resolution

:water allready on, Irg

Sub Division: 015

MR Route: F06

FAID: 9007100988

Account #

4952446405

Customer Name:

GUTIERREZ, MARIAPhone #:

(321) 946-8663

Address

1202 LOIS AVE

CSR:

Lori JonesOperator:

LeRoy Grainger

Entry Date

: 1/6/2011

SO Type : M-READ

Instructions : Please read meter and leave on for new. Thank you. LLJ

3:49:44PM

Due Date 9:50:00AM

FA Status

1/7/2011

6:00:00PM Completed

Resolution Date: 1/7/2011

Resolution :read,left on,lrg

Sub Division: 015

MR Route: F06

FAID: 4797100359

Account #

4351776208

Customer Name:

Holloway, Pamela Phone #:

(407) 865-6208

Address Operator:

Donna Brown

3607 ANNA DR

CSR:

Sheri Demonbreun

: 5/27/2011 8:26:41AM

SO Type: M-ON

Instructions : signed waiver in office, please connect service for new customer, called to kevin-thanks sheri

Due Date

5/27/2011

8:00:00PM

Resolution Date: 5/27/2011

12:00:00AM Resolution **FA Status**

Completed

:Turned on. Meter not running. WOF.

DB

Sub Division: 015

MR Route: F06

FA ID: 4797100235

Account # (407) 865-6208

4351776208

Customer Name:

Holloway, Pamela Phone #:

Batch System

Address

3607 ANNA DR

Operator:

Entry Date

Rodel Hermano

: 1/4/2011 8:23:06PM

Instructions:

Due Date

SO Type : M-CUT

CSR:

12:00:00AM

1/5/2011 7:00:00PM

Resolution Date: 1/5/2011

FA Status

Completed

Resolution

:OFF...TAGGED DOOR...RRH

Sub Division: 015

MR Route: F06

FAID: 4797100582

bunt # (407) 865-6208 4351776208 Customer Name:

Holloway, Pamela Phone #:

Address

Operator:

LeRoy Grainger

3607 ANNA DR

CSR:

Linette Orengo

Utilities Billing System

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date

: 2/4/2011

2:59:55PM

SO Type : M-OFF

ructions : please take final read, lock meter & tag for new.../LIO FL

Due Date

2/7/2011

6:00:00PM

Resolution Date: 2/7/2011

12:00:00AM

FA Status

Completed

Resolution

:read,locked and tagged,lrg

Sub Division: 015

MR Route: F06

FA ID: 1747100273

Account #

949-8303

9154399588

Customer Name:

Lopez, Jorey Phone #: (407)

Address

1224 MARIE AVE

CSR:

Cristina Harden

Operator:

LeRoy Grainger

SO Type : M-RECON

6:00:00PM

Entry Date : PLS RECON. TAG ON DOOR. CUST PAID AFTER HRS MON, RECON SCHED FOR TUES. THANKS/TINA

Due Date

5/10/2011

3:50:44PM

Resolution Date: 5/10/2011

12:00:00AM

FA Status

: 5/9/2011

Completed

Resolution

:rec,,,picked up tag,,,lrg

Sub Division: 015

MR Route: F06

FA ID: 1747100888

Account #

^ 8303

9154399588

Customer Name:

Lopez, Jorey Phone #: (407)

Audress Operator:

Kevin Cooper

1224 MARIE AVE

CSR:

Batch System

Entry Date

: 5/4/2011 7:18:36PM SO Type : M-CUT

7:00:00PM

Instructions:

Due Date

5/9/2011

Resolution Date: 5/9/2011

12:00:00AM

FA Status

Completed

Resolution :TURNED OFF AND TAGGED DOOR MAF

Sub Division: 015

MR Route: F06

FA ID: 3287100419

Account #

4575061183

Customer Name:

Winbush, HarveyPhone #:(407)

535-6164

Address

3713 ANNA DR

CSR: Linda JonesOperator

: LeRoy Grainger

Entry Date

: 1/28/2011

9:56:29AM

6:00:00PM

SO Type: M-ON

Instructions : PLEASE TURN ON NEW CUSTOMER. WAIVER ON FILE IN OFFICE. LINDA

Due Date

1/31/2011

Resolution Date: 1/31/2011

10:20:00AM

FA Status

Completed

F solution

:turned on, lrg

Sub Division: 015

MR Route: F06

FA ID: 3287100561

Account #

4575061183

Customer Name:

Winbush, HarveyPhone #:(407)

Utilities Billing System

2/20/2012 15:21

Kimberly Bennett

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

3713 ANNA DR

35-6164

Address rator:

LeRoy Grainger

: 11/28/2011 1:47:52PM

SO Type : INSMTRSP

: Please obtain reading collect tag and turn on.Linda S

Instructions Due Date

Entry Date

11/28/2011

6:00:00PM

Resolution Date: 11/28/2011

CSR:

11:00:00AM

FA Status

Completed

Resolution

:rec,,,picked up tag,,,lrg

Sub Division: 015

MR Route: F06

FA ID: 3287100399

Account #

4575061183

Customer Name:

Winbush, HarveyPhone #:(407)

535-6164

Address

Operator:

3713 ANNA DR

CSR:

Karen Thimmes

Entry Date

LeRoy Grainger

: 3/30/2011 7:57:24AM SO Type : M-READ

8:00:00PM

: Take final read and leave on for new customer. Thanks, Karyn Instructions

Due Date

3/31/2011

Resolution Date: 3/31/2011

12:00:00AM

FA Status Completed

Resolution

:read,left on,,,lrg

Division: 015

MR Route: F06

FAID: 3287100770

Account #

535-6164

4575061183

Customer Name:

Winbush, HarveyPhone #: (407)

Magic Muncie

Address

Operator:

Entry Date

LeRoy Grainger

: 12/31/2010 11:39:30AM

SO Type : M-OFF

Instructions

: TAKE FINAL READ AND LOCK METER, TAG DOOR FOR NEW TO APPLY. BG

3713 ANNA DR

Due Date

1/4/2011 12:00:00AM

Resolution Date: 1/4/2011

CSR:

10:15:00AM

FA Status

Completed

Resolution

:read,locked and tagged,lrg

Sub Division: 015

MR Route: F06

FA ID: 3287100227

Account #

4575061183

Customer Name:

Winbush, HarveyPhone #:(407)

535-6164

Address

3713 ANNA DR

CSR:

: LeRoy Grainger

Entry Date

: 11/22/2011 8:09:23AM

Linda JonesOperator

SO Type: READ-OFF

Instructions

: TURN OFF & LOCK METER--PAYMENT NOT RECEIVED (CALLED TO KEVIN 9:06A). LINDA

Date 12.ບປ:00AM

6:00:00PM

Resolution Date: 11/28/2011

FA Status

11/28/2011 Completed

Resolution

:locked off,,,tagged ,,,lrg

Utilities Billing System

2/20/2012 15:21

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division: 015

MR Route: F06

FAID: 3236200738

ount#

0025480392

Customer Name:

Baker, SheriPhone #:(352)

85 ,519

Address

3402 HOLLIDAY AVE

CSR:

Linette Orengo

Operator:

LeRoy Grainger

Entry Date

: 2/11/2011

7:34:18AM

SO Type : M-READ

Instructions

: please take start read & leave on for new. /LIO FL

Due Date 12:00:00AM

FA Status

2/14/2011 6:00:00PM

Completed

Resolution Date: 2/14/2011

Resolution

:read,left on,lrg

Sub Division: 015

MR Route: F06

FA ID: 3236200887

Account #

0025480392

Customer Name:

Baker, SheriPhone #:(352)

812-0519

Address

Rodel Hermano

3402 HOLLIDAY AVE

CSR:

Brandi Deere

Operator:

Entry Date

: 1/4/2011 1:44:26PM

SO Type : M-READ

Instructions

: PLEASE READ AND LEAVE ON FOR NEW. THANKS, BND

Due Date 9:47:00AM

FA Status

1/5/2011 6:00:00PM Resolution Date: 1/5/2011

olution

Completed :Obtained read and left on for new...RRH

Sub Division: 015

MR Route: F06

FAID: 9119892975

Account #

1694393127

Customer Name:

HABIB, AMIDPhone #:(321)

356-6247

Address

3631 BONNIE DR

Lori JonesOperator: CSR:

LeRoy Grainger

Entry Date

: 2/25/2011

9:43:20AM

SO Type : M-NOREAD

Instructions : Please read meter for billing. Thanks. LLJ

Due Date

2/28/2011 6:00:00PM Resolution Date: 2/28/2011

12:00:00AM

FA Status

Completed

Resolution

:read,,,meter is not hooked up to residence yet,,,,,lrg

Sub Division: 015

MR Route: F06

FA ID: 9119892536

Account #

1694393127

Customer Name:

HABIB, AMIDPhone #:(321)

356-6247

Address

: 3/25/2011

3631 BONNIE DR

CSR:

Matthew Chandler

Operator:

LeRoy Grainger

SO Type : M-NOREAD

Instructions : NEED A READ FOR BILLING, THANKS.MC

8:10:28AM

Due Date

3/28/2011 6:00:00PM

Resolution Date: 3/28/2011

2/20/2012 15:21 Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

2:00:00AM

FA Status

Completed

Resolution

:read,lrg....still not hooked up to residence yet,,,

Sub Division: 015

MR Route: F06

FAID: 9119892839

Account #

1694393127

Customer Name:

HABIB, AMIDPhone #:(321)

356-6247

Address

3631 BONNIE DR

CSR:

Loretta Abbott

Operator:

John Marinelli

Entry Date

: 2/2/2011 11:23:10AM

SO Type : INSTLMTR

Instructions : DR.HABIB WOULD LIKE TO BE THERE WHEN YOU INSTALL THE 5/8" MTR. AT THIS ADDRESS. HIS

PHONE 321-356-6247, THE APPLICATION AND CK. HAS BEEN RECEIVED. THANKS. Loretta

Due Date

2/3/2011 6:00:00PM

Resolution Date: 2/14/2011

12:00:00AM

FA Status

Completed

:SET 5/8" METER FOR THIS ADDRESS.. JAM Resolution

Sub Division: 015

MR Route: F06

FA ID: 5087100603

Account #

0555330583

Customer Name:

WINTER, ADDIEPhone #:(786)

290-9125

Address

3721 ANNA DR

CSR:

Brandi Deere

Operator:

LeRoy Grainger

Entry Date

: 12/31/2010 3:01:22PM

SO Type : M-READ

6:00:00PM

uctions Due Date

1/4/2011

Resolution Date: 1/4/2011

10:00:00AM

FA Status

Completed

: PLEASE READ AND LEAVE ON FOR NEW, THANKS, BND

Resolution

:read,left on,lrg

Sub Division: 015

MR Route: F06

FAID: 5087100268

Account #

0555330583

Customer Name:

WINTER, ADDIEPhone #:(786)

290-9125

Address

3721 ANNA DR

CSR:Batch SystemOperator:

Entry Date

: 1/4/2011

8:26:46PM

SO Type : M-SIO

Request Type: General Investigation

Instructions:

Due Date

1/4/2011 12:00:00AM

Resolution Date: 1/5/2011

CSR:

12:00:00AM

FA Status

Completed

Resolution

:entered in error

Sub Division: 015

MR Route: F06

3721 ANNA DR

FA ID: 5087100438

Account #

0555330583

WINTER, ADDIEPhone #:(786)

Jennifer Elliot

290-9125

ess

Customer Name:

Operator:

LeRoy Grainger

SO Type : M-OFF

Entry Date

: 2/21/2011 12:15:47PM

2/20/2012 15:21

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions : Take read and lock meter. Tag door for new to apply. Jennifer

Date

3/1/2011 8:00:00PM Resolution Date: 3/1/2011

12.JJ:00AM

FA Status

Completed

Resolution

:read,locked and tagged,lrg

Sub Division: 015

MR Route: F06

FA ID: 2175200590

Account # Phone #:

7885438789

Customer Name:

LOPEZ JR ,FRANCISCO

Address

(321) 578-2105

1124 BEAR LAKE RD

CSR¹ Isabel Ceballos

Operator:

LeRoy Grainger

Entry Date

: 3/1/2011 9:19:07AM

SO Type : M-READ

6:00:00PM

Instructions

; Final read & lock meter Per note sent in. /ic

Resolution Date: 3/2/2011

Due Date 12:00:00AM

FA Status

3/2/2011 Completed

Resolution

:read,locked and tagged,lrg

Sub Division: 015

MR Route: F06

FA ID: 2175200103

Account #

7885438789

Customer Name:

LOPEZ JR ,FRANCISCO

Phone #: Address

(321) 578-2105

1124 BEAR LAKE RD

CSR:

Linda JonesOperator

J Poy Grainger

Entry Date

: 9/29/2011

3:14:08PM

SO Type: M-RECON

Instructions : RECONNECT SERVICE. WAIVER IN OFFICE ON FILLE. LINDA

Due Date

FA Status

9/30/2011 6:00:00PM Completed

Resolution Date: 9/30/2011

12:00:00AM

Resolution

:rec,,,lrg

Sub Division: 015

MR Route: F06

FA ID: 2175200621

Account #

7885438789

Customer Name:

LOPEZ JR ,FRANCISCO

Phone #:

(321) 578-2105

Address

1124 BEAR LAKE RD

CSR: Batch System

Operator:

Shawn Ebert

Entry Date

: 6/8/2011 7:23:22PM

SO Type : M-CUT

Instructions

Due Date

6/9/2011 7:00:00PM

Resolution Date: 6/9/2011

12:00:00AM Resolution **FA Status**

Completed

:READ, TURNED OFF, TAGGED DOOR, SME

らり Division: 015

MR Route: F06

FA ID: 2175200975

Account #

7885438789

Customer Name:

LOPEZ JR ,FRANCISCO

Phone #: Address

(321) 578-2105

1124 BEAR LAKE RD

CSR:

Peggy Hanks

2/20/2012 15:21

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Operator:

LeRoy Grainger

Entry Date

uctions

: 5/25/2011

9:50:28AM

SO Type : M-SIO

3:00:00PM

Request Type: General Investigation

Due Date

6/17/2011

: Record meter badge/serial # and manufacturer. Put meter information in comments. Thanks, Peggy Resolution Date: 6/17/2011

12:00:00AM

FA Status

Completed

Resolution

:badge#12612171,,,,makebadger,,,,lrg

Sub Division: 015

MR Route: F06

FA ID: 2175200624

Account # Phone #:

(321) 578-2105

7885438789

Customer Name:

LOPEZ JR ,FRANCISCO

Address

1124 BEAR LAKE RD

Sheri Demonbreun CSR:

Operator:

LeRoy Grainger

Entry Date

: 3/7/2011 7:17:17AM

SO Type : M-ON

8:00:00PM

Instructions

: please pick up tag and connect service for new customer-sheri

Due Date

3/8/2011

Resolution Date: 3/8/2011

12:00:00AM

FA Status

Completed

Resolution

Sub Division: 015

MR Route: F06

FAID: 2175200311

Account #

7885438789

Customer Name:

1124 BEAR LAKE RD

LOPEZ JR ,FRANCISCO

Kathy Sillitoe

าe #: Address

(321) 578-2105

Operator: **Entry Date** Kevin Cooper

: 6/17/2011 1:46:36PM

SO Type : M-SIO

Request Type: General Investigation

CSR:

Instructions

: Is this home vacant? Is the meter working? Thanks, KAS

Due Date

6/20/2011 12:00:00AM

Resolution Date: 6/20/2011

12:00:00AM

FA Status

Completed

Resolution

:meter works... meter off...crg

Sub Division: 015

MR Route: F06

FA ID: 2516200480

Account #

2776140547

Customer Name:

HELD.JENNIFERPhone #:

(407) 595-2307

Address

1342 LAKE ASHER CIR

CSR: Kimberly Bennett

Operator:

LeRoy Grainger

Entry Date

SO Type : M-ON

: 3/7/2011 10:00:31AM

Instructions : PLEASE OBTAIN READING CHECK OFFICE FOR WAIVER AND TURN ON. KIM-FL

Due Date

6:00:00PM 3/10/2011

Resolution Date: 3/10/2011

12:00:00AM Resolution **FA Status**

Completed

:meter is on ,but house valve is off,,,talked with michele on cell about findings,,,lrg

Sub Division: 015

MR Route: F06

FA ID: 2516200678

Account #

2776140547

Customer Name:

HELD, JENNIFERPhone #:

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

(407) 595-2307

Address rator:

LeRoy Grainger

: 4/26/2011 8:53:31AM SO Type : M-READ

: Please take final read and leave on for new customer / lab

Due Date 12:00:00AM

Entry Date

Instructions

4/27/2011 Completed

6:00:00PM

1342 LAKE ASHER CIR

Resolution Date: 4/27/2011

Lisa Bachmann

Resolution

:read,left on,,,lrg

FA Status

Sub Division: 015

MR Route: F06

FA ID: 2516200724

Account #

(407) 595-2307

2776140547

Customer Name:

HELD, JENNIFERPhone #:

Address

1342 LAKE ASHER CIR

CSR:

CSR:

Linda JonesOperator

: LeRoy Grainger

Entry Date

: 3/1/2011 7:52:10AM

7:32:05AM

SO Type : M-OFF

Instructions

: TAKE FINAL READ AND LOCK METER. LINDA

Due Date

3/2/2011

6:00:00PM

Resolution Date: 3/2/2011

12:00:00AM

FA Status

Completed

Resolution

:read,locked and tagged,lrg

S…h Division: 015

MR Route: F06

FA ID: 7874955434

Account #

4689421097

Customer Name:

Eyal, Victor Phone #: (917)

701-7296

Address

5827 BEAR LAKE CIR

CSR: Kimberly Bennett

Operator:

Kevin Cooper

Entry Date

: 6/23/2011

SO Type : M-SIO

Request Type: General Investigation

Instructions : Please investigate customer states that there is no meter at this location per contractor. Bruce Fitzgerald # 401-509-6900 please call with findings or resolution. Paged to Kc @ 8:24am. Kim-FI

Due Date

6/23/2011

6:00:00PM

Resolution Date: 6/23/2011

12:00:00AM

FA Status

Completed

Resolution :there is a 5/8" meter here that was installed back on the 6th and 390 gallons has ran through meter, the number

for contact was temporarily out of service, did not get to contact contractor. i verified meter is here...KEV

Sub Division: 015

MR Route: F06

FA ID: 7874955840

Account #

4689421097

Customer Name:

Eyal, VictorPhone #:(917)

701-7296

Address LeRoy Grainger 5827 BEAR LAKE CIR

CSR:

Lori JonesOperator:

Entry Date

2:43:17PM

Ir 'ructions : Please install 5/8" meter at lot 3, Bear Lake Cir. Thank you. LLJ

: 6/3/2011

SO Type : INSTLMTR

Due Date

6/6/2011 6:00:00PM Resolution Date: 6/9/2011

12:00:00AM

FA Status

Completed

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution

:INSTALLED 5/8" METER... LRG

Division: 015

MR Route: F06

FAID: 3708100243

Account # (407) 860-0489 0555512234

Customer Name:

JOSEPH.POLONIAPhone #:

Address

3606 E LINA LN

CSR:

Sheri Demonbreun

Operator:

LeRoy Grainger

Entry Date

: 6/24/2011 12:07:04PM

SO Type : M-WARN

Instructions

: please hang tag to call office, return mail-thanks sheri

6/28/2011 8:00:00PM

Resolution Date: 6/27/2011

Due Date 12:00:00AM

FA Status

Completed

Resolution

:hung tag,,,lrg

Sub Division: 015

MR Route: F06

FA ID: 3708100655

Account #

0555512234

Customer Name:

JOSEPH.POLONIAPhone #:

(407) 860-0489

Address Operator:

3606 E LINA LN

CSR:

Deborah Volz

Entry Date

LeRoy Grainger

: 6/13/2011 7:34:17AM

SO Type : M-READ

Instructions : Take final read and leave on for new.deb

P∵a Date

FA Status

6/14/2011 6:00:00PM Resolution Date: 6/14/2011

:00AM

Completed

Resolution

:read,left on,...lrg

Sub Division: 015

MR Route: F06

FA ID: 3708100376

Account #

(407) 860-0489

0555512234

Customer Name:

JOSEPH.POLONIAPhone #:

Address

LeRoy Grainger

3606 E LINA LN

CSR: Isabel Ceballos

Operator: **Entry Date**

: 5/31/2011 3:29:43PM

SO Type : M-READ

Instructions

: Read & leave on for new /ic

Due Date

6/1/2011 6:00:00PM

Resolution Date: 6/1/2011

12:00:00AM

FA Status

Completed

Resolution

:read,left on,,,lrg

Sub Division: 015

MR Route: F06

FA ID: 3708100817

Account #

0555512234

Customer Name:

JOSEPH.POLONIAPhone #:

(407) 860-0489

3606 E LINA LN

CSR:Batch SystemOperator:

Entry Date

Address

: 6/1/2011 7:18:03PM SO Type : M-OFF

Instructions:

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date 6/1/2011 6:00:00PM

Resolution Date: 6/1/2011

12:00:00AM FA Status Completed

Jution

MR Route: F06 Sub Division: 015 FAID: 9545200483

1457321988 CLEMO, GREGPhone #:(407) Account # Customer Name:

860-0315

3525 SHIRLEY DR CSR: Address Miranda Roberts

LeRoy Grainger Operator:

Entry Date : 6/21/2011 12:26:58PM SO Type : M-READ

: PLEASE GET START-STOP READ AND LEAVE WATER ON FOR CUSTOMER. MR Instructions

Due Date 6/22/2011 12:00:00AM Resolution Date: 6/22/2011

12:00:00AM FA Status Completed

Resolution :read,left on,,,lrg

Sub Division: 015 MR Route: F06 FAID: 6486100394

Account # 1384485889 Customer Name: Thompson, Victor Phone #:(321)

277-7995

3625 BONNIE DR Address CSR:Loretta AbbottOperator:

Entry Date : 1/13/2011 1:14:49PM SO Type : M-SIO Request Type: General Investigation

uctions : MR. HABIB, IS ASKING FOR THE COST OF A SECOND MTR. FOR 3631 BONNIE. HIS BROTHER OWNS This, HE IS POWER OF ATTNY, AND THEY HAVE RENTERS, PLZ, CALL MR, HABIB 321-356-6247 CELL, OFFICE

407-862-0107. WITH THE COSTS, ETC. THANKS,2 PROPERTIES 1 MTR.FOREVER.la

Due Date 1/14/2011 6:00:00PM Resolution Date: 1/14/2011

12:00:00AM FA Status Completed

Resolution :needs to contact Loretta - spoke with the customer & a service is there for the property needs meter JAM

Sub Division: 015 MR Route: F06 FAID: 6486100953

Account # 1384485889 Customer Name: Thompson, Victor Phone #:(321)

277-7995

Address 3625 BONNIE DR CSR: Jennifer Elliot

Operator: LeRoy Grainger

: 4/29/2011 2:36:57PM **Entry Date** SO Type : M-READ

Instructions: Take read and leave on for new customer, Jennifer

Due Date 5/3/2011 8:00:00PM Resolution Date: 5/3/2011

FA Status Completed 12:00:00AM

Resolution :read,left on,,,lrg

Sub Division: 015 MR Route: F06 FAID: 3777100892

ວunt# 5141697787 LEYDE, RICHARDPhone #: Customer Name:

.) 556-5198

Address **3807 ANNA DR** CSR: Constance Dunn

Operator: LeRoy Grainger

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date

: 6/20/2011 11:18:45AM

SO Type : M-OFF

Instructions

: Take final read, turn off and lock. Thanks Connie

Lug Date

6/30/2011 6:00:00PM Resolution Date: 6/30/2011

12:00:00AM

FA Status

Completed

Resolution

:read,locked ,tagged,,,lrg

Sub Division: 015

MR Route: F06

FAID: 3777100386

Account #

5141697787

Customer Name:

LEYDE, RICHARDPhone #:

(407) 556-5198

Address

3807 ANNA DR

CSR:

Ingrid MillerOperator

: LeRoy Grainger

Entry Date

: 7/5/2011 12:55:12PM

SO Type : M-ON

Instructions : turn on and record the reading

Due Date

7/6/2011 6:00:00PM

Resolution Date: 7/6/2011

12:00:00AM

FA Status

Completed

Resolution :turned on..lrg

Sub Division: 015

MR Route: F06

FA ID: 8045200041

Account # (407) 409-9196

1913834497

Customer Name:

Paredes.RoxannaPhone #:

ress Operator:

1254 BEAR LAKE RD

CSR:

Lisa Bachmann

LeRoy Grainger

Entry Date

: 7/22/2011 11:45:47AM

SO Type : M-ON

Instructions : Please reconnect service. Service is for inspection. Agent will be in area, please call 407 383 3937, will be 5 mins

away. Thanks /lab

Due Date

7/25/2011

6:00:00PM

MR Route: F06

Resolution Date: 7/25/2011

12:00:00AM

FA Status

Completed

Resolution

FAID: 8045200245

Account #

Customer Name:

Paredes, Roxanna Phone #:

(407) 409-9196

Sub Division: 015

Address

1913834497

1254 BEAR LAKE RD

CSR: Lorie Mayeski

Operator:

LeRoy Grainger

Entry Date

: 2/14/2011 2:56:31PM

:turned on got wavier signed...Irg

SO Type : M-OFF

Instructions : PLEASE OBTAIN FINAL READ, TURN OFF METER AND LOCK. TAG FOR NEW. THANKS, LORIE

Due Date

2/15/2011 6:00:00PM Resolution Date: 2/15/2011

9:35:00AM

FA Status

Completed

P^solution

:read,locked and tagged,lrg

Sub Division: 015

MR Route: F06

FAID: 8045200155

Account #

1913834497

Customer Name:

Paredes, Roxanna Phone #:

2/20/2012 15:21

Jennifer Elliot

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

(407) 409-9196

Address rator:

LeRoy Grainger

: 8/3/2011 7:38:03AM

8:00:00PM

SO Type : M-READ

: Please take read and turn on for new customer. Call the FL-office to see if a waiver is on file. Jennifer Instructions

Resolution Date: 8/12/2011

CSR:

Due Date 12:00:00AM

Entry Date

FA Status

8/12/2011

Completed

Resolution

:water allready on,,,read left on,,,,lrg

Sub Division: 015

MR Route: F06

FA ID: 4027100610

Account #

0381304888

Customer Name:

1254 BEAR LAKE RD

LIZARDO, FRANCISCOPhone

(407) 232-1335 #:

Address

1228 HELEN ST

CSR:Batch SystemOperator:

Entry Date

: 11/14/2011

7:43:14PM

SO Type : M-SIO

Request Type: General Investigation

Instructions:

Due Date

11/14/2011 6:00:00PM

Resolution Date: 11/15/2011

12:00:00AM

FA Status

Completed

:entered in error Resolution

Division: 015

MR Route: F06

FA ID: 4027100852

Account #

(407) 232-1335

0381304888

Customer Name:

LIZARDO, FRANCISCOPhone

Address

Operator:

LeRoy Grainger

1228 HELEN ST

CSR:

Resolution Date: 9/8/2011

Batch System

Entry Date

: 9/7/2011

7:19:02PM

SO Type : M-CUT

Instructions:

Due Date 12:00:00AM

9/8/2011

10/31/2011

Completed

7:00:00PM Completed

Resolution

:off,,,lrg

FA Status

Sub Division: 015

MR Route: F06

FA ID: 4027100806

Account #

0381304888

Customer Name:

LIZARDO, FRANCISCOPhone

#:

(407) 232-1335

Address

LeRoy Grainger

1228 HELEN ST

CSR: Sylvia Watler

Operator:

SO Type : M-SIO

Entry Date Instructions : 10/31/2011 9:05:38AM

Request Type: General Investigation

: Water is off/customer wants stop svc/tag was left at premise when meter turned off previously/sylvia

Due Date :00AM

FA Status

6:00:00PM

Resolution Date: 11/1/2011

Resolution

:waters off,, Irg

2/20/2012 15:21

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division: 015

MR Route: F06

FAID: 4027100905

Account #

0381304888

Customer Name:

LIZARDO, FRANCISCOPhone

(407) 232-1335

Address

1228 HELEN ST

CSR:

Kimberly Bennett

Operator:

LeRoy Grainger

Entry Date

: 11/7/2011

9:13:38AM

SO Type : M-ON

Instructions

: ***A.M. REQUEST - PLEASE OBTAIN READING AND TURN ON - CUSTOMER WILL BE PRESENT, kIM-fL

6:00:00PM

Resolution Date: 11/8/2011

Due Date 12:00:00AM

FA Status

11/8/2011 Completed

Resolution

:turned on ,,,collected signature,,,lrg

Sub Division: 015

MR Route: F06

FAID: 4027100062

Account #

0381304888

Customer Name:

LIZARDO.FRANCISCOPhone

Address

(407) 232-1335

1228 HELEN ST

CSR:

Kimberly Bennett

Operator:

LeRoy Grainger

Entry Date

: 11/11/2011

1:21:12PM

SO Type : M-READ

Instructions

: PLEASE OBTAIN FINAL READING LEAVE ON FOR NEW, KIM-FL

Due Date

11/14/2011 6:00:00PM Resolution Date: 11/14/2011

12:00:00AM

FA Status

Completed

rolution

:read,left on,,,lrg

Sub Division: 015

MR Route: F06

FAID: 4027100726

Account #

0381304888

Customer Name:

LIZARDO.FRANCISCOPhone

(407) 232-1335

Address Operator:

LeRoy Grainger

1228 HELEN ST

CSR:

Maxine Norris

Entry Date

: 8/2/2011 8:34:19AM

SO Type : HIBILL

Instructions

: customer called in concerned of high bill.....please re-read meter and ck for any signs of leaks and tag door with

Resolution Date: 8/3/2011

findings

Due Date 12:00:00AM

8/3/2011 6:30:00PM

FA Status Completed

Resolution

:no leaks detected,,,,,maybe they had a leak before?,,,,maybe over irrrigating?,,,maybe pool?,,,,,tagged door with

findings,,,,lrg

Sub Division: 015

MR Route: F06

FAID: 0615200555

Account # 810-8522

8536152083 Customer Name: NALLEY, SUSANPhone #:(407)

Address

Shawn Ebert

3512 CRAIG DR

CSR:

Shona Robinson

Operator: **Entry Date**

: 6/6/2011 10:15:21AM

SO Type : M-ON

Instructions: waiver rcvd in office....tda

Utilities Billing System

2/20/2012 15:21

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

6:00:00PM

Due Date

6/10/2011

Resolution Date: 6/9/2011

2:00:00PM

FA Status

Completed

lution

:TURNED ON, SME

Sub Division: 015

MR Route: F06

FAID: 0615200155

Account #

8536152083

Customer Name:

NALLEY, SUSANPhone #:(407)

810-8522

Address

3512 CRAIG DR

CSR:

Linette Orengo

Operator: **Entry Date** LeRoy Grainger

: 11/16/2011 10:15:10AM

SO Type: M-ON

Instructions : Please turn on new has applied tag is signed on the door, paged Kevin .../LIO FL

Due Date

11/16/2011

6:00:00PM

Resolution Date: 11/16/2011

11:00:00AM

FA Status

Completed

Resolution

:turned on,,,picked up tag,,,lrg

Sub Division: 015

MR Route: F06

FAID: 0615200291

Account #

8536152083

Customer Name:

NALLEY, SUSANPhone #:(407)

810-8522

Address

3512 CRAIG DR

CSR:

Miranda Roberts

Operator: Entry Date LeRoy Grainger

: 5/31/2011 12:18:07PM

SO Type : M-OFF

Due Date

uctions

6/1/2011

6:00:00PM

Resolution Date: 6/1/2011

12:00:00AM

FA Status

Completed

Resolution

:read,locked and tagged,...lrg

: Please get stop read and turn water off - MR

Sub Division: 015

MR Route: F06

FAID: 0615200771

Account #

8536152083

Customer Name:

NALLEY, SUSANPhone #:(407)

810-8522

Address

3512 CRAIG DR

CSR: Batch System

Operator:

LeRoy Grainger

Entry Date

: 11/15/2011 7:20:28PM

SO Type: M-WARN

Request Type: DON'T USE

Instructions :

Due Date

11/16/2011 7:00:00PM Resolution Date: 11/16/2011

12:00:00AM

FA Status

Completed

Resolution :turned off,,,hung tag,,,lrg

Sub Division: 015

MR Route: F06

FAID: 0615200499

Account #

8536152083

Customer Name:

NALLEY, SUSANPhone #:(407)

810-8522

ress

3512 CRAIG DR

CSR:

Cammy lwinski

Operator: Entry Date Mike Finnegan

: 7/7/2011 10:13:37AM

SO Type : M-SIO

Request Type: General Investigation

Field Activity Detail Report from 01/01/2011 to 12/31/2011

: PLEASE GET A RE READ AND CHECK FOR LEAKS HIGH BILL COMPLAINTS.PLEASE LET DEVON @ 407-592-0777 OR 407-862-0250 WITH RESULT.THANK YOU, CAMMY

Date

7/7/2011

6:00:00PM

Resolution Date: 7/8/2011

12:00:00AM Resolution

FA Status

Completed

:talk with custorms landlord when i arrvied, there is a slab leak in side the house, plumber is making repair,

Sub Division: 015

MR Route: F06

FAID: 5317100771

Account # 455-3592

7827422928

Customer Name:

MYATT, SHEAPhone #:(909)

Address Operator:

LeRoy Grainger

1201 LOIS AVE

CSR:

Ingrid Jenkins

Entry Date

: 10/3/2011 4:32:20PM

SO Type : M-READ

Instructions:

Due Date

10/5/2011 Completed

6:00:00PM

Resolution Date: 10/5/2011

12:00:00AM Resolution

FA Status :read,left on,,,lrg

Sub Division: 015

MR Route: F06

FAID: 5317100644

Account #

7827422928

Customer Name:

MYATT, SHEAPhone #:(909)

55-3592

ress Operator:

Mike Finnegan

1201 LOIS AVE

CSR:

Batch System

Entry Date

: 5/4/2011 7:18:36PM

SO Type : M-CUT

Instructions:

Due Date

FA Status

5/5/2011

7:00:00PM

Resolution Date: 5/9/2011

12:00:00AM

Completed

Resolution :turned off meter,lock and tagged door. maf,cg

Sub Division: 015

MR Route: F06

FA ID: 5317100450

Account #

7827422928

Customer Name:

MYATT, SHEAPhone #:(909)

455-3592

Address

1201 LOIS AVE

CSR:Batch SystemOperator:

Entry Date

: 10/5/2011

7:42:42PM

SO Type : M-SIO

Request Type: General Investigation

Instructions :

Due Date

12:00:00AM

FA Status

10/5/2011 6:00:00PM

Completed

Resolution Date: 10/6/2011

Resolution

:entered in error

Suu Division: 015

MR Route: F06

FA ID: 5317100983

Account # 455-3592

7827422928

Customer Name:

MYATT, SHEAPhone #:(909)

2/20/2012 15:21 Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Address

1201 LOIS AVE

CSR:

Tara DruryOperator:

Mike Finnegan

E...y Date : 5/9/2011 9:54:24AM SO Type : M-RECON

: Please pick up tag and reconnect service. Called to Kevin C. /tmd

5/9/2011

Resolution Date: 5/9/2011

Due Date 1:00:00AM

8:00:00PM

FA Status

Completed

Resolution

:water is turned back on .maf .crg

Sub Division: 015

MR Route: F06

1201 LOIS AVE

FA ID: 5317100946

Account #

7827422928

SO Type : M-OFF

Customer Name:

MYATT, SHEAPhone #:(909)

455-3592

Address

CSR:

Cammy lwinski

Operator:

Entry Date

LeRoy Grainger

: 8/8/2011 10:15:23AM

Instructions : PLEASE GET A FINAL READ TURN OFF AND LOICK. THANK YOU, CAMMY NV

Due Date

8/8/2011 6:00:00PM

Resolution Date: 8/10/2011

12:00:00AM

FA Status

Completed

Resolution :read,locked tagged...lrg

S 5 Division: 015

MR Route: F06

FAID: 5317100140

Account #

7827422928

Customer Name:

MYATT, SHEAPhone #:(909)

455-3592

Address

1201 LOIS AVE

CSR: Linda JonesOperator

: LeRoy Grainger

Entry Date

: 8/15/2011 9:15:00AM SO Type : M-ON

Due Date

Instructions : TURN ON FOR NEW CUSTOMER. CUSTOMER WILL BE HOME WANTS AM 8-12. LINDA 8/16/2011 6:00:00PM

Resolution Date: 8/16/2011

12:00:00AM

FA Status

Completed

Resolution

:turned on,,,picked up tag,,,lrg

Sub Division: 015

MR Route: F06

FAID: 5316200109

Account #

1960124444

Customer Name:

1333 LAKE ASHER CIR

BRUSON, YUDITHPhone #:

(407) 285-0449

Address

CSR:

Peggy Hanks

Operator: **Entry Date** LeRoy Grainger

: 7/26/2011 10:32:52AM

SO Type: M-SIO

Request Type: General Investigation

Instructions: Record the meter badge/serial # and manufacturer. Put meter information in comments. Thanks, Peggy

Due Date

3:00:00PM

Resolution Date: 8/9/2011

100AM

FA Status

Completed

8/9/2011

Resolution

:badge#85046546,,,,make kent,,,,lrq

Sub Division: 015

MR Route: F06

FA ID: 5316200052

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Account #

1960124444

Customer Name:

BRUSON, YUDITHPhone #:

(407) 285-0449

1333 LAKE ASHER CIR

CSR:

Batch System

ess Operator:

LeRoy Grainger

Entry Date

: 9/6/2011 7:36:46PM

SO Type : M-CUT

Instructions :

Due Date

9/7/2011 7:00:00PM

Completed

Resolution Date: 9/7/2011

12:00:00AM

FA Status

:I.off,,,lrg Resolution

Sub Division: 015

MR Route: F06

FAID: 5316200937

Account #

1960124444

Customer Name:

BRUSON, YUDITHPhone #:

(407) 285-0449

Address

1333 LAKE ASHER CIR

CSR:Batch SystemOperator:

Entry Date

: 3/1/2011 9:00:41AM SO Type : M-SIO

Request Type: General Investigation

CSR:

Resolution Date: 3/1/2011

Instructions:

Due Date

FA Status

3/2/2011 6:00:00PM Completed

Resolution Date: 3/1/2011

12:00:00AM Resolution

:entered in error

Sup Division: 015

MR Route: F06

FAID: 5316200568

Account #

(407) 285-0449

1960124444

Customer Name:

BRUSON, YUDITHPhone #:

Address

Operator:

1333 LAKE ASHER CIR

Isabel Ceballos

Entry Date

: 2/28/2011 12:40:39PM

LeRoy Grainger

SO Type : M-READ

Instructions : Final read & LEAVE ON FOR NEW CUSTOMER. (CALLED TO COACH 8:58A) LINDA

Due Date

3/1/2011 6:00:00PM

12:00:00AM

FA Status

Completed

Resolution

:read,left on,lrg

Sub Division: 015

MR Route: F06

FAID: 5316200506

Account #

1960124444

Customer Name:

BRUSON, YUDITHPhone #:

(407) 285-0449

Address

1333 LAKE ASHER CIR

CSR: Batch System

Operator:

Shawn Ebert

: 10/23/2011 7:27:18PM

SO Type : M-EXCHNG

Entry Date

uctions : MR ID: 531621600509, MR REMARK: MF

Due Date

10/23/2011 7:27:18PM Resolution Date: 10/24/2011

12:00:00AM

FA Status

Completed

Field Activity Detail Report from 01/01/2011 to 12/31/2011

:meter not flooded but glass was fogged. replaced 5/8" meter and gaskets.. sme

FAID: 5316200159 Division: 015 MR Route: F06

Account # 1960124444 Customer Name: BRUSON, YUDITHPhone #:

(407) 285-0449

Resolution

1333 LAKE ASHER CIR CSR: Batch System Address

Shawn Ebert Operator:

SO Type : M-CUT : 6/8/2011 7:23:22PM Entry Date

Instructions:

6/9/2011 Resolution Date: 6/9/2011 Due Date 7:00:00PM

12:00:00AM FA Status Completed

:READ , TURNED OFF , TAGGED DOOR , SME Resolution

Sub Division: 015 MR Route: F06 FAID: 5316200114

Account # 1960124444 Customer Name: BRUSON, YUDITHPhone #:

(407) 285-0449

Instructions

1333 LAKE ASHER CIR CSR: Linette Orengo Address

Operator: Mike Finnegan

: 10/18/2011 8:32:47AM SO Type : M-READ Entry Date

: Please take start read & leave on for new.../LIO FL

Date 10/19/2011 6:00:00PM

Resolution Date: 10/19/2011 **FA Status** Completed

12.しJ:00AM

Resolution :water is on and i get a read maf

Sub Division: 015 MR Route: F06 FAID: 5316200896

1960124444 BRUSON, YUDITHPhone #: Account # Customer Name:

(407) 285-0449

1333 LAKE ASHER CIR CSR: Cammy lwinski Address

Shawn Ebert Operator:

: 6/10/2011 12:59:34PM SO Type: M-RECON Entry Date

: PAID \$81.65 CONF# 750847081 TAG ON DOOR SIGNED CUST WILL BE HOME.CAMMY Instructions

Resolution Date: 6/10/2011 Due Date 6/10/2011 6:00:00PM

12:00:00AM **FA Status** Completed

:PICKED UP SIGNED TAG, TURNED ON, SME Resolution

MR Route: F06 FAID: 7017100724 Sub Division: 015

Customer Name: 9810947633 Bowles, Kimberly Phone #: (407) Account #

722-0512

CSR: Matthew Chandler 1213 LOIS AVE Address

Carator: LeRoy Grainger

Entry Date : 11/28/2011 8:46:45AM SO Type : M-NOREAD

Instructions: NEED A READ FOR BILLING, THANKS, MC

Utilities Billing System

2/20/2012 15:21

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date 2:00:00AM

11/29/2011 6:00:00PM

Completed

Resolution Date: 11/29/2011

plution

FA Status :read,,,lrg

Sub Division: 015

MR Route: F06

FAID: 7017100702

Account # 722-0512

9810947633

Customer Name:

Bowles, Kimberly Phone #:(407)

Address Operator:

1213 LOIS AVE

CSR:

Sylvia Watler

Entry Date

LeRoy Grainger

: 10/19/2011 9:07:14AM

SO Type: M-READ

: Take final read, leave on for new customer, Sylvia

Due Date

10/21/2011 12:00:00AM

Resolution Date: 10/21/2011

12:00:00AM

FA Status

Completed

:read,left on,,,lrg Resolution

Sub Division: 015

MR Route: F06

FAID: 7017100892

Account #

9810947633

Customer Name:

Bowles, Kimberly Phone #: (407)

722-0512

Address

1213 LOIS AVE

CSR:

Stephanie Calbreath

Operator:

LeRoy Grainger

: 4/8/2011 10:09:43AM v Date

SO Type : M-ON

Instructions : PLS TURN ON.. CUSTOMER WILL HAVE WAIVER EMAILED OR FAXED BACK TO THE OFFICE BEFORE

Waiver in office...tda 04-11-11.

Due Date

4/11/2011

6:00:00PM

Resolution Date: 4/11/2011

12:00:00AM

FA Status

Completed

Resolution

:turned on,,,,lrg

Sub Division: 015

MR Route: F06

FAID: 9277100382

Account #

(407) 790-6559

6201351926

Customer Name:

MOORE, SHERRIPhone #:

Address

LeRoy Grainger

3827 ANNA DR

CSR:

Resolution Date: 12/6/2011

Brandi Deere

Operator:

Entry Date

: 12/5/2011

9:01:35AM

SO Type : HIBILL

Instructions : re-read and check meter for leak. cust called concerned of high bill. cust requested to have door tagged with

results thanks bnd/fl

Due Date 12:00:00AM

FA Status

12/6/2011

6:00:00PM Completed

:meter indicated small leak on customers property,,,read meter,,,,tagged door with findings,,,,lrg Resolution

> Division: 015

MR Route: F06

FAID: 8125200791

Account #

6034651258

Customer Name:

KWAN, WESLEYPhone #:(407)

965-1530

Address

3511 CRAIG DR

CSR:

Linda JonesOperator

Utilities Billing System

2/20/2012 15:21

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

LeRoy Grainger

F~*rv Date

: 3/28/2011

9:22:01AM

SO Type : M-OFF

Instructions : TAKE FINAL READ AND LOCK METER, LINDA

Due Date

3/29/2011 6:00:00PM

Resolution Date: 3/29/2011

12:00:00AM

FA Status

Completed

Resolution

:read.locked and tagged...,lrg

Sub Division: 015

MR Route: F06

FAID: 6406200962

Account #

6695678950

Customer Name:

BROWN, RUSSELL Phone #:

(407) 797-3657

Address Operator:

1311 LAKE ASHER CIR

CSR:

Batch System

Entry Date

Shawn Ebert

: 6/8/2011 7:23:22PM

SO Type : M-CUT

Instructions :

Due Date

6/9/2011

7:00:00PM

Resolution Date: 6/9/2011

12:00:00AM

FA Status

Completed

:READ, TURNED OFF, TAGGED DOOR, SME Resolution

Sub Division: 015

MR Route: F06

FA ID: 6406200525

bunt#

6695678950

Customer Name:

BROWN, RUSSELLPhone #:

(401) 797-3657

Address Operator:

LeRoy Grainger

1311 LAKE ASHER CIR

CSR: Shona Robinson

Entry Date

: 9/29/2011 9:55:32AM

SO Type: M-ON

Instructions : check office for waiver....Thanks

Due Date

9/30/2011 6:00:00PM Resolution Date: 9/30/2011

12:00:00AM

FA Status

Completed

Resolution

:turned on,,,collected signature,...lrg

Sub Division: 015

MR Route: F06

FAID: 6406200904

Account #

(407) 797-3657

6695678950

Customer Name:

BROWN, RUSSELLPhone #:

→ Address

1311 LAKE ASHER CIR

CSR: Linda JonesOperator

: LeRoy Grainger

Entry Date

: 9/7/2011 11:56:59AM

SO Type : M-SIO

Request Type: General Investigation

Instructions : PLEASE VERIFY IF HOUSE OCCUPIED. LINDA

Due Date 12:00:00AM

9/8/2011 6:00:00PM Resolution Date: 9/8/2011

FA Status

Completed

olution

:house is vacant,,,meter is locked off,,,lrg

Sub Division: 015

MR Route: F06

FA ID: 1906200449

Utilities Billing System

2/20/2012 15:21

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

3021476847

Customer Name:

Upton, Danielle Phone #: (407)

Account # 489-5059

1326 LAKE ASHER CIR

CSR:

Batch System

ess Cperator:

Mike Finnegan

Entry Date

: 5/4/2011 7:18:36PM

SO Type : M-CUT

Instructions

Due Date

FA Status

5/5/2011 7:00:00PM

Completed

Resolution Date: 5/9/2011

12:00:00AM Resolution

:turned off metter. locked and tagged door

Sub Division: 015

MR Route: F06

FAID: 1906200100

Account #

3021476847

Customer Name:

Upton, Danielle Phone #: (407)

489-5059

Address

1326 LAKE ASHER CIR

CSR:

Batch System

LeRoy Grainger Operator:

Entry Date

: 9/6/2011

7:36:46PM

SO Type : M-CUT

Instructions :

Due Date

7:00:00PM 9/7/2011

Resolution Date: 9/7/2011

12:00:00AM

FA Status

Completed

Resolution

:I.off,,,lrg

Sub Division: 015

MR Route: F06

FA ID: 1906200589

Account #

489-5059

3021476847

Customer Name:

Upton, Danielle Phone #: (407)

Address

1326 LAKE ASHER CIR

CSR:

Maxine Norris

Operator:

LeRoy Grainger

Entry Date

: 12/5/2011 8:32:57AM

SO Type : M-ON

: customer will be at 1346 lake asher please call Mrs. Cressman at 407-869-8433 prior to turn on thank you Instructions

Due Date

6:00:00PM 12/6/2011

Resolution Date: 12/6/2011

12:00:00AM

FA Status

Completed

Resolution

:turned on,,,collected signature,,,lrg

Sub Division: 015

MR Route: F06

FA ID: 1906200337

Account #

3021476847

Customer Name:

Upton, Danielle Phone #: (407)

489-5059

Address

1326 LAKE ASHER CIR

CSR:

Lisa SilvaOperator:

LeRoy Grainger

Entry Date : 11/28/2011

3:27:30PM

SO Type : M-OFF

. .ructions :

Due Date

11/29/2011

6:00:00PM

Resolution Date: 11/30/2011

12:00:00AM

FA Status

Completed

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution

:read.locked..tagged...lrg

Division: 015

MR Route: F06

FA ID: 7165200804

Account #

9102306396

Customer Name:

Jones, Richard Phone #:(407)

486-8509

Address

3530 SHIRLEY DR

CSR: Kimberly Bennett

Operator:

LeRoy Grainger

Entry Date

: 3/10/2011

3:48:33PM

SO Type : M-WARN

6:00:00PM

: ILLEGAL USAGE LOCK OFF METER & TAG. KIM-FL Instructions

3/11/2011

Resolution Date: 3/11/2011

Due Date 12:00:00AM

FA Status

Completed

Resolution :hung tag,,lrg

Sub Division: 015

MR Route: F06

FA ID: 7165200081

Account #

9102306396

Customer Name:

Jones, Richard Phone #:(407)

486-8509

Address

LeRoy Grainger

3530 SHIRLEY DR

CSR:

Constance Dunn

Operator:

Entry Date

: 6/13/2011 8:10:01AM

SO Type : M-WARN

6:00:00PM

Instructions : Please tag door for new to apply, roommate still lives in house, thanks Connie

n Date ج

6/14/2011

Resolution Date: 6/14/2011

1. J:00AM

FA Status

Completed

:tagged door for new to apply or sevice will be diconected,,,lrg Resolution

Sub Division: 015

MR Route: F06

FA ID: 7165200256

Account #

9102306396

Customer Name:

Jones, Richard Phone #:(407)

486-8509

Address

3530 SHIRLEY DR

CSR: Batch System

Operator:

Kevin Cooper

Entry Date

: 5/4/2011 7:18:36PM

SO Type : M-CUT

Instructions :

Due Date

5/9/2011 7:00:00PM Resolution Date: 5/9/2011

12:00:00AM

FA Status

Completed

:TURNED OFF AND TAGGED DOOR., MAF Resolution

Sub Division: 015

MR Route: F06

3631 ANNA DR

FAID: 6887100953

Account #

8675253113

Customer Name:

DZIUBAK, BEATAPhone #:

(407) 274-8766

Address

CSR: Constance Dunn

rator :

Entry Date

LeRoy Grainger

: 12/2/2011 9:04:28AM

SO Type: M-ON

Instructions : PLEASE TAKE READ, TURN ON WATER. CUST WILL HOME FOR 8A-12P TURN ON. THANKS BND/FL

Utilities Billing System

2/20/2012 15:21

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date

12/5/2011

6:00:00PM

Resolution Date: 12/5/2011

12:00:00AM

FA Status

Completed

olution

:turned on,,collected signature...lrg

Sub Division: 015

MR Route: F06

FAID: 6887100461

Account #

Address

8675253113

Customer Name:

DZIUBAK, BEATAPhone #:

(407) 274-8766

3631 ANNA DR

Linda JonesOperator

: LeRoy Grainger

Entry Date

: 3/14/2011

CSR:

8:26:02AM

SO Type : M-READ

Instructions : TAKE FINAL READ AND LEAVE ON FOR NEW CUSTOMER. LINDA

Due Date

3/15/2011 6:00:00PM Resolution Date: 3/15/2011

12:00:00AM

FA Status

Completed

Resolution

:read,left on,lrg

Sub Division: 015

MR Route: F06

FA ID: 6887100633

Account #

8675253113

Customer Name:

DZIUBAK, BEATAPhone #:

(407) 274-8766

Address

3631 ANNA DR

CSR:

Karen Thimmes

Operator:

LeRoy Grainger

: 11/29/2011 11:52:26AM

SO Type : M-OFF

Instructions : Take final read, lock meter and tag for new to apply. Thanks, Karyn

Due Date

12/1/2011 8:00:00PM Resolution Date: 12/1/2011

12:00:00AM

FA Status

Completed

Resolution :read,locked,tagged,.,lrg

Sub Division: 015

MR Route: F06

FA ID: 6887100842

Account #

8675253113

Customer Name:

DZIUBAK, BEATAPhone #:

(407) 274-8766

Address

3631 ANNA DR

CSR:

Batch System

Operator: Entry Date Chris Gosnell

: 10/5/2011 7:39:11PM

SO Type : M-CUT

7:00:00PM

Instructions:

Due Date

10/6/2011

Resolution Date: 10/6/2011

12:00:00AM Resolution FA Status

Completed

:Turned off, tagged door...crg

253 Field Activities listed.

2/20/2012 15:21

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division: 015

MR Route: F06

FAID: 0136200685

ount#

0136200000

Customer Name:

FL POWER EMP ASSOC.A

DELONIA

Phone #:

(321) 356-2768

Batch System

Address

3324 HOLIDAY AVE

CSR:

Operator:

LeRoy Grainger

Entry Date

: 12/5/2011

7:44:04PM

SO Type : M-WARN

Instructions :

Due Date

12/6/2011

7:00:00PM

Resolution Date: 12/6/2011

12:00:00AM Resolution FA Status

Completed

:hung tag to call office,,,,commercial property,,,lrg

: NEED A REREAD FOR BILLING, THANKS.MC

Sub Division: 015

MR Route: F06

FA ID: 0227200070

Account #

0227200000

Customer Name:

PREUSSNER, MILDREDPhone

#:

(407) 682-1849

Address

3513 CURTIS DR

CSR:

Matthew Chandler

Operator:

LeRoy Grainger

: 1/25/2011 Entry Date

9:46:41AM

SO Type: M-REREAD

Due Date

Instructions

FA Status

1/26/2011

6:00:00PM

Resolution Date: 1/26/2011

MA00-01-0

Completed

Resolution

:no leaks detected, lrg

Sub Division: 015

MR Route: F06

FA ID: 0227200260

Account #

(407) 682-1849

0227200000

Customer Name:

PREUSSNER, MILDREDPhone

#:

3513 CURTIS DR

CSR:

Peggy Hanks

Address Operator:

Donna Brown

3:33:05PM

SO Type : M-SIO

Request Type: General Investigation

Entry Date Instructions : 2/17/2011

: Confirm meter manufacturer is Rockwell. Put finding in 'Comments' Peggy

6:00:00PM

Due Date

2/21/2011

Resolution Date: 2/22/2011

12:00:00AM Resolution FA Status

Completed

:CHECKED METER AND GAVE INFO TO PEGGY., KEV

Sub Division: 015

MR Route: F06

FAID: 0367100277

Account #

0367100000

Customer Name:

SWALINA, LEONARD FPhone

(407) 682-1167

Address

1226 GAY ST

CSR:

Batch System

Operator: F 'ry Date Shawn Ebert

: 10/23/2011 7:27:18PM

SO Type : M-EXCHNG

Instructions

: MR ID: 036717258507, MR REMARK: MF

Due Date

10/23/2011

7:27:18PM

Resolution Date: 10/24/2011

12:00:00AM

FA Status

Completed

2/20/2012 15:21

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

:METER NOT FLOODED, GLASS WAS FOGGED. REPLACED 5/8" METER AND GASKETS.. SME Resolution

Division: 015 د. پ

MR Route: F06

FA ID: 0367100679

Account #

0367100000

Customer Name:

SWALINA, LEONARD FPhone

(407) 682-1167

Address

1226 GAY ST

CSR:

Matthew Chandler

Operator: **Entry Date** LeRoy Grainger

: 3/25/2011 7:59:16AM

SO Type : M-NOREAD

Instructions

: NEED A READ FOR BILLING, THANKS.MC

Due Date

3/28/2011 6:00:00PM Resolution Date: 3/28/2011

12:00:00AM

FA Status

Completed

Resolution :read,lrg

Sub Division: 015

MR Route: F06

FAID: 0385200096

Account # (407) 283-5878

0385200000

Customer Name:

CADET, MARIE CPhone #:

Address

1207 ELLEN CT

CSR: Brandi Deere

Operator:

Rodel Hermano

: 1/5/2011 11:00:06AM

SO Type : M-RECON

Entry Date

'ructions : RECONNECT AND CUST WILL BE HOME. PAGE TO RODEL

Due Date

1/5/2011 6:00:00PM Resolution Date: 1/5/2011

1:28:00PM

FA Status

Completed

Resolution :ON...PICKED UP TAG...RRH

Sub Division: 015

MR Route: F06

FAID: 0385200673

Account #

0385200000

Customer Name:

CADET, MARIE CPhone #:

(407) 283-5878

Address Operator:

1207 ELLEN CT

CSR:

Batch System

Entry Date

Rodel Hermano

SO Type : M-CUT

7:00:00PM

Instructions:

: 1/4/2011 8:23:06PM

Resolution Date: 1/5/2011

Due Date 12:00:00AM

FA Status

1/5/2011 Completed

Resolution

:OFF...TAGGED DOOR...RRH

Sub Division: 015

MR Route: F06

FAID: 0967100295

Account # (407) 461-9747 0967100000

Customer Name:

PILLEY, JESSICAPhone #:

ess

CSR:

Miranda Roberts

Operator:

LeRoy Grainger

1205 GAY ST

: 9/21/2011 12:27:25PM SO Type : M-RECON

Entry Date

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions : please restore service - tag signed on door.

Due Date : 9/21/2011 6:00:00PM Resolution Date : 9/21/2011

. :00AM FA Status : Completed

Resolution :rec,,,picked up tag,,,lrg

Sub Division: 015 MR Route: F06 FA ID: 0967100229

Account # : 0967100000 Customer Name : PILLEY, JESSICAPhone #:

(407) 461-9747

Address : 1205 GAY ST CSR: Batch System

Operator: Rodel Hermano

Entry Date : 11/27/2011 7:20:28PM SO Type : M-SIO Request Type: General Investigation

Instructions: MR ID: 096719470733, MR REMARK: GF exchange

Due Date : 11/27/2011 7:20:28PM Resolution Date : 12/6/2011

12:00:00AM FA Status : Completed

Resolution : ABLE TO READ METER..RH

Sub Division: 015 MR Route: F06 FA ID: 0967100343

Account # : 0967100000 Customer Name : PILLEY, JESSICAPhone #:

(407) 461-9747

Address : 1205 GAY ST CSR: Linda JonesOperator

LeRoy Grainger

y Date : 9/20/2011 4:38:14PM SO Type : M-SIO Request Type: General Investigation

Instructions : TURN OFF METER & LOCK NO PAYMENT RECEIVED. LINDA

Due Date : 9/21/2011 6:00:00PM Resolution Date : 9/21/2011

12:00:00AM FA Status : Completed

Resolution :water allready shut off for severance process,,,,lrg

Sub Division: 015 MR Route: F06 FA ID: 0967100620

Account # : 0967100000 Customer Name : PILLEY, JESSICAPhone #:

(407) 461-9747

Address : 1205 GAY ST CSR: Batch System

Operator: LeRoy Grainger

Entry Date : 9/20/2011 7:31:42PM SO Type : M-WARN

Instructions:

Due Date : 9/21/2011 7:00:00PM Resolution Date : 9/21/2011

12:00:00AM FA Status : Completed

Resolution :turned off for non payment,,,,lrg

Sub Division: 015 MR Route: F06 FAID: 0967100980

ogen 2000 Sunt # : 0967100000 Customer Name : PILLEY, JESSICAPhone #:

(407) 461-9747

Address : 1205 GAY ST CSR: Lorie Mayeski
Operator : Donna Brown

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date

: 5/25/2011 11:52:38AM

SO Type : HIBILL

uctions : CUSTOMER CALLED HAS HIGH USAGE. PLEASE OBTAIN CURRENT READ AND CHECK LEAK DELECTOR, PLEASE TAG DOOR IF LEAK IS DISCOVERED, LEAVE THOROUGH NOTES ON FILE, THANKS, LORIE

Due Date

5/25/2011 11:52:39AM

Resolution Date: 5/26/2011

12:00:00AM

FA Status

Completed

Resolution

:No leaks detected. Tagged door with info. Read.

FA ID: 1006200734

Account #

Sub Division: 015

MR Route: F06

972-2199

Address

1006200000

SO Type : M-CUT

7:00:00PM

Customer Name:

1308 LAKE ASHER CIR

KREMER, JPhone #:(321)

Operator: Mike Finnegan

Entry Date

: 5/4/2011 7:18:36PM

DB

CSR:

Batch System

Instructions:

Due Date

Resolution Date: 5/9/2011

12:00:00AM

FA Status

5/5/2011 Completed

Resolution

:turn off meter, locked and tagged door,maf.crg

Sub Division: 015

MR Route: F06

FA ID: 1006200272

Account #

:199

1006200000

Customer Name:

1308 LAKE ASHER CIR

KREMER, JPhone #:(321)

Cammy lwinski

Address Operator:

Mike Finnegan

Entry Date

: 5/9/2011 11:36:21AM

SO Type : M-RECON

Instructions : PAID \$60.00 CONF#738243402.CAMMY CUST WILL BE HOME OR TAG WILL BE SIGN

Due Date

5/9/2011 6:00:00PM Resolution Date: 5/9/2011

CSR:

1:00:00AM

FA Status

Completed

Resolution

:water is turned back on/maf,crg

Sub Division: 015

MR Route: F06

FA ID: 1006200322

Account #

1006200000

Customer Name:

KREMER, JPhone #:(321)

972-2199

Address

1308 LAKE ASHER CIR

CSR:

Linda JonesOperator

: LeRoy Grainger

Entry Date : 10/19/2011 2:55:26PM

SO Type : M-SIO

Request Type: General Investigation

Instructions : PLEASE TURN OFF & LOCK--NO PAYMENT RECEIVED 56.05 10/18. LINDA

Due Date 12:00:00AM

10/25/2011 6:00:00PM Resolution Date: 10/25/2011

FA Status

Completed

Pasolution |

:customer paid,,,lrg

Sub Division: 015

MR Route: F06

FA ID: 1157100726

2/20/2012 15:21 Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Account #

1157100000

Customer Name:

JOHNSON, DARLENEPhone #:

Address

1219 MARIE AVE

CSR:

Batch System

rator:

Rodel Hermano

Entry Date

: 1/24/2011 8:01:37PM

SO Type : M-EXCHNG

Instructions: MR ID: 115712758645, MR REMARK: MS

8:01:37PM

Resolution Date: 1/26/2011

Due Date 12:00:00AM

FA Status

1/24/2011 Completed

Resolution

:Replaced stuck 5/8" meter...RRH

Sub Division: 015

MR Route: F06

FAID: 1157100726

Account #

1157100000

Customer Name:

BUSH,LINDAPhone #:

Address

1219 MARIE AVE

CSR:

Batch System

Operator:

Entry Date

Rodel Hermano

: 1/24/2011 8:01:37PM

SO Type : M-EXCHNG

Instructions

: MR ID: 115712758645, MR REMARK: MS

:Replaced stuck 5/8" meter...RRH

Due Date

Resolution

1/24/2011 8:01:37PM Resolution Date: 1/26/2011

12:00:00AM

FA Status

Completed

Sub Division: 015

MR Route: F06

FA ID: 1327200250

ount#

(407) 682-6503

1327200000

Customer Name:

VALLS, AMADEOPhone #:

Address Operator:

LeRoy Grainger

3519 CURTIS DR

CSR:

Karen Thimmes

Entry Date

: 5/13/2011 1:24:18PM SO Type : HIBILL

Instructions : PM if possible. Customer complaining of high bill, reread meter and check for leaks. Knock on door. Spanish speaking customer, will need someone to speak spanish if possible, CSR in FL can assist. Karyn

1:24:19PM

Due Date

5/13/2011

Resolution Date: 5/16/2011

12:00:00AM

FA Status

Completed

Resolution

:no leaks detected,,,,previous read incorrect,,,,correct read is 1181980,,,,spoke with customer,,,,lrg

Sub Division: 015

MR Route: F06

FA ID: 1315200473

Account #

1315200000

Customer Name:

WALKER, DANAPhone #:(407)

788-1371

Address

1360 BEAR LAKE RD

CSR:

Peggy Hanks

Operator: **Entry Date** Donna Brown

: 2/17/2011 3:39:25PM

SO Type : M-SIO

Request Type: General Investigation

Instructions

: Confirm meter manufacturer is Rockwell. Put finding in "Comments" Peggy

Dire Date :00AM

2/21/2011 6:00:00PM

Resolution Date: 2/22/2011

FA Status

Completed

:CHECKED METER AND GAVE INFO TO PEGGY., KEV Resolution

Utilities Billing System

2/20/2012 15:21

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division: 015

MR Route: F06

FA ID: 1637100027

Annount #

1637100000

Customer Name:

SUKHRAM, RUPWATEEPhone

(718) 584-3069

Address

1221 GAIL ST

CSR:

Brandi Deere

Operator:

LeRoy Grainger

Entry Date

: 7/5/2011

9:16:41AM

SO Type : HIBILL

: re-read and check for leak. cust called concerned of high bill. thanks bnd/fl

Instructions Due Date

7/6/2011

6:00:00PM

Resolution Date: 7/6/2011

12:00:00AM

FA Status

Completed

Resolution

:no leaks detected,,,,tagged gate,,,this customer has very very green grass and has sable palms and lots of

schrubs to irrigate,,,,,Irg

Sub Division: 015

MR Route: F06

FA ID: 1545200489

Account #

1545200000

Customer Name:

FANNIN, CHRIS LPhone #:

(407) 788-1677

Address Operator:

LeRoy Grainger

3529 SHIRLEY DR

CSR:

Batch System

Entry Date

: 7/6/2011 7:18:40PM

SO Type : M-CUT

Instructions:

J:00AM

r∵e Date

7/7/2011 7:00:00PM

Completed

Resolution Date: 7/7/2011

Resolution

:off,,lrg

FA Status

Sub Division: 015

MR Route: F06

FAID: 1545200544

Account #

1545200000

Customer Name:

FANNIN, CHRIS LPhone #:

(407) 788-1677

Address Operator:

Shawn Ebert

3529 SHIRLEY DR

CSR:

Batch System

Entry Date

: 4/6/2011 7:23:08PM

SO Type : M-CUT

Instructions

Due Date

4/7/2011 7:00:00PM Resolution Date: 4/7/2011

12:00:00AM

FA Status

Completed

Resolution

:READ, T/OFF, TAGGED DOOR, SME

Sub Division: 015

MR Route: F06

FA ID: 1545200608

Account # (407) 788-1677 1545200000

Customer Name:

FANNIN, CHRIS LPhone #:

Address

3529 SHIRLEY DR

CSR:

Batch System

∩ arator :

Entry Date

LeRoy Grainger

: 9/6/2011 7:36:46PM

SO Type : M-CUT

Instructions :

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date

FA Status

9/7/2011 7:00:00PM

Completed

Resolution Date: 9/7/2011

12:00:00AM

alution

:I.off,,,Irg

Sub Division: 015

MR Route: F06

FA ID: 1545200128

Account #

(407) 788-1677

1545200000

Customer Name:

FANNIN, CHRIS LPhone #:

Address Operator:

Mike Finnegan

3529 SHIRLEY DR

CSR:

Constance Dunn

: 9/7/2011 8:54:57AM Entry Date

SO Type : M-RECON

: PLEASE RECONNECT SERVICE, PICK UP TAG, CALLED OUT@ 9:56AM. THANKS CONNIE Instructions

Due Date

9/7/2011

Resolution Date: 9/7/2011

CSR:

Resolution Date: 10/26/2011

1:00:00PM

FA Status

Completed

Resolution :water on maf

Sub Division: 015

MR Route: F06

FA ID: 1905200738

Account # Phone #:

(407) 886-5386

1905200000

6:00:00PM

Customer Name:

3515 JAMISON DR

MOUNCE, MARGARET S

Matthew Chandler

Address Operator:

LeRoy Grainger

Fritry Date : 10/25/2011 8:00:39AM SO Type: M-NOREAD

: NEED A READ FOR BILLING, THANKS.MC 1....ructions

Due Date 12:00:00AM

FA Status

10/26/2011 6:00:00PM

Completed

Resolution

:read,,lrg

Sub Division: 015

MR Route: F06

FAID: 1905200819

Account #

1905200000

Customer Name:

MOUNCE, MARGARET S

Phone #:

(407) 886-5386

Address Operator:

3515 JAMISON DR

CSR: Peggy Hanks

Entry Date

Donna Brown

: 2/17/2011 3:40:41PM

SO Type : M-SIO

Request Type: General Investigation

Instructions : Confirm meter manufacturer is Kent. Confirm meter Badge # is 34363265. Please put findings in "Comments"

Peggy

Due Date

2/21/2011 6:00:00PM

Resolution Date: 2/22/2011

12:00:00AM

FA Status

Completed

:CHECKED METER AND GAVE INFO TO PEGGY.. KEV Resolution

Sub Division: 015

MR Route: F06

FA ID: 2057100699

ount# (407) 579-9479 2057100000

Customer Name:

PARRILLA, RAFAELPhone #:

Address

Operator:

Chris Gosnell

1223 MARIE AVE

CSR:

Batch System

2/20/2012 15:21

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date : 10/5/2011 7:39:11PM

SO Type : M-CUT

ructions :

Due Date

10/6/2011 7:00:00PM Resolution Date: 10/6/2011

12:00:00AM

FA Status

Completed

Resolution

:Turned off, tagged door...crg

Sub Division: 015

MR Route: F06

FAID: 2057100081

Account #

Customer Name:

PARRILLA, RAFAELPhone #:

(407) 579-9479

Address

Rodel Hermano

1223 MARIE AVE

CSR:

Batch System

Operator:

: 1/4/2011 8:23:06PM

SO Type : M-CUT

2057100000

Instructions :

Entry Date

1/5/2011

7:00:00PM Resolution Date: 1/5/2011

Due Date 12:00:00AM

FA Status

Completed

Resolution

:OFF...TAGGED DOOR...RRH

Sub Division: 015

MR Route: F06

FAID: 2057100854

Account #

2057100000

Customer Name:

PARRILLA, RAFAEL Phone #:

(407)579-9479

uress Operator:

Rodel Hermano

1223 MARIE AVE

CSR:

Kimberly Bennett

Entry Date

: 1/5/2011 10:35:45AM

SO Type : M-RECON

Instructions : PLEASE OBTAIN READING COLLECT TAG AND TURN ON PAGED TO RODEL @ 11:34AM. KIM-FL

1/5/2011 6:00:00PM

Resolution Date: 1/5/2011

Due Date 1:00:00PM

FA Status

Completed

Resolution

:ON...PICKED UP TAG...RRH

Sub Division: 015

MR Route: F06

FAID: 2447100876

Account #

2447100000

Customer Name:

HILERIO.SANTOSPhone #:

(407) 788-0172

Address

Chris Gosnell

1216 MARIE AVE

CSR:

Batch System

Operator:

Entry Date

: 10/5/2011 7:39:11PM

SO Type : M-CUT

Instructions:

Due Date

7:00:00PM

Resolution Date: 10/6/2011

12:00:00AM

10/6/2011

FA Status

Completed

Resolution

:Turned off, tagged door...crg

Sub Division: 015 MR Route: F06

FAID: 2447100466

2/20/2012 15:21

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

2447100000

Customer Name:

HILERIO, SANTOS Phone #:

Account # (407) 788-0172

ress

1216 MARIE AVE

CSR:

Loretta Abbott

Operator:

Chris Gosnell

Entry Date

: 10/6/2011 11:03:02AM

SO Type : M-ON

Instructions : PLEASE RECONNECT - DOOR TAG/WAIVER IS ON THE DOOR, CALLED TO KEVIN COOPER @ 12:01

P.M., THANKS - LORETTA

Due Date

10/6/2011

6:00:00PM

Resolution Date: 10/6/2011

12:00:00PM

FA Status

Completed

Resolution

:Reconnected, collected tag....crg

Sub Division: 015

MR Route: F06

FA ID: 2465200588

Account #

2465200000

Customer Name:

BRADY, CHRISTINE Phone #:

(407) 774-8785

Address

3538 SHIRLEY DR

CSR:

Matthew Chandler

Operator: LeRoy Grainger

Entry Date

: 9/27/2011 12:17:27PM

SO Type: M-REREAD

Instructions: NEED A READ FOR BILLING, THANKS.MC

Due Date

9/28/2011

6:00:00PM

Resolution Date: 9/28/2011

12:00:00AM

FA Status

Completed

Resolution

:meter indicated possible leak on customers property,,,,knocked on door ,no answer,,,,called customer,voice

mail,,,left message on voice mail,,,,also tagged door with findings,,,,,lrg

Sub Division: 015

MR Route: F06

FA ID: 2305200223

Account #

(407) 772-0521

2305200000

Customer Name:

AROCHO, LAURA-DAUGHTER

Phone #: Address

Operator:

3515 CURTIS DR

CSR:

Lorie Mayeski

Shawn Ebert

Entry Date

: 4/7/2011 9:39:05AM

SO Type : M-SIO

Request Type: General Investigation

Instructions : CUSTOMER'S WATER SERVICE WAS SHUT OFF IN ERROR FOUND DOOR TAG WENT TO NEIGHBOR FOR HELP. I CALLED J. MARINELLI REFERRED ME TO SHAWN EBERT FOR RESOLUTION. CALLED SHAWN @ 10:35AM

LORIE

Due Date

4/7/2011

6:00:00PM

Resolution Date: 4/7/2011

12:00:00AM Resolution

FA Status

Completed

:CUSTOMER WAS TURNED OFF BY ACCIDENT, T/ON, SME

Sub Division: 015

MR Route: F06

FA ID: 2305200223

Account #

2305200000

Customer Name:

AROCHO, MARCELOPhone #:

(407) 772-0521

Address

y Date

3515 CURTIS DR

CSR:

Lorie Mayeski

Operator:

Shawn Ebert

: 4/7/2011 9:39:05AM

SO Type : M-SIO

Request Type: General Investigation

Instructions : CUSTOMER'S WATER SERVICE WAS SHUT OFF IN ERROR FOUND DOOR TAG WENT TO NEIGHBOR FOR HELP. I CALLED J. MARINELLI REFERRED ME TO SHAWN EBERT FOR RESOLUTION. CALLED SHAWN @ 10:35AM **LORIE**

2/20/2012 15:21

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date

4/7/2011 6:00:00PM

Resolution Date: 4/7/2011

12:00:00AM

FA Status

Completed

:CUSTOMER WAS TURNED OFF BY ACCIDENT, T/ON, SME

Sub Division: 015

olution

MR Route: F06

FA ID: 2305200094

Account #

2305200000

Customer Name:

AROCHO, LAURA-DAUGHTER

Phone #: Address

(407) 772-0521

3515 CURTIS DR

CSR: Lorie Mayeski

Operator: **Entry Date** LeRoy Grainger

: 5/2/2011 10:52:14AM

SO Type : HIBILL

Instructions : CUSTOMER CALLED PLEASE RE-READ METER AND CHECK FOR LEAKS. PLEASE TAG DOOR WITH

CURRENT READ AND FINDINGS. THANKS, LORIE

Due Date

5/3/2011 10:52:00AM

Resolution Date: 5/3/2011

12:00:00AM

FA Status

Completed

Resolution :no leaks detected,,,tagged door with read and findings,,,,the cosumption for over a year is about the

same?,,,,,lrg

Sub Division: 015

MR Route: F06

FAID: 2305200094

Account #

2305200000

Customer Name:

AROCHO, MARCELOPhone #:

(407) 772-0521

Address

3515 CURTIS DR

CSR:

Lorie Mayeski

rator: Entry Date LeRoy Grainger

: 5/2/2011 10:52:14AM

SO Type : HIBILL

Instructions : CUSTOMER CALLED PLEASE RE-READ METER AND CHECK FOR LEAKS. PLEASE TAG DOOR WITH

CURRENT READ AND FINDINGS. THANKS, LORIE

Due Date

5/3/2011 10:52:00AM

Resolution Date: 5/3/2011

12:00:00AM

FA Status

Completed

Resolution :no leaks detected,,,tagged door with read and findings,,,,the cosumption for over a year is about the

same?,,,,,,lrg

Sub Division: 015

MR Route: F06

FA ID: 2305200502

Account #

(407) 772-0521

2305200000

Customer Name:

AROCHO, LAURA-DAUGHTER

Phone #:

3515 CURTIS DR

CSR: Peggy Hanks

Address Operator:

Entry Date

LeRoy Grainger

Instructions

: 5/25/2011 9:44:51AM

SO Type : M-SIO

Request Type: General Investigation

: Record meter badge/serial # and manufacturer. Put meter information in comments. Thanks, Peggy

Due Date

6/15/2011 3:00:00PM

12:00:00AM

FA Status

Completed

Resolution Date: 6/15/2011

Resolution

:badge#8382407,,,,make precision,,,lrg

Sup Division: 015

MR Route: F06

FA ID: 2305200502

Account # (407) 772-0521 2305200000

Customer Name:

AROCHO, MARCELOPhone #:

2/20/2012 15:21

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

Address

3515 CURTIS DR

CSR:

Peggy Hanks

Operator:

LeRoy Grainger

y Date

: 5/25/2011 9:44:51AM

SO Type : M-SIO

Request Type: General Investigation

Instructions

: Record meter badge/serial # and manufacturer. Put meter information in comments. Thanks, Peggy

Due Date

6/15/2011

Resolution Date: 6/15/2011

12:00:00AM

FA Status

3:00:00PM Completed

Resolution

:badge#8382407,...make precision...Irg

2640910410

Sub Division: 015

MR Route:

FAID:

CSR:

Account #

2640910000

Customer Name:

015 Bear Lake Manor

015 Bear Lake ManorPhone #:

Lori JonesOperator:

Address Kevin Cooper

Entry Date

: 9/16/2011

7:35:13AM

SO Type : M-SIO

Request Type: Water Service Line Break

Instructions : Caller from 1329 LAKE ASHER CIR reporting a water line break before the meter in front of the house next to his. If needed, caller's phone # is 407-862-3148. Thanks. LLJ *Dispatched to Kevin @8:36am

Due Date

6:00:00PM

Resolution Date: 9/16/2011

12:00:00AM Resolution

FA Status

9/16/2011 Completed

:LEAK ON 3" A/C WATER MAIN IN FRONT YARD OF PROPERTY. REPAIRED WITH A CLAMP., KEV

Sub Division: 015

MR Route: F06

FA ID: 2525200533

#ount # 228-6103

2525200000

Customer Name:

1308 BEAR LAKE RD

DIAZ, MARIA IPhone #:(321)

Glenda Thompson

Address

Entry Date

Operator:

Rodel Hermano

: 12/29/2011

3:17:27PM

SO Type : M-SIO

Request Type: High or Low Pressure in the

CSR:

Water

Instructions

: Customer reports very low water pressure...Please check..Thanks,GT

Due Date

FA Status

12/30/2011 Completed

6:00:00PM

Resolution Date: 12/30/2011

12:00:00AM Resolution

serviced..RH

:Water filter system needs to be serviced. Switched the Filter system to bypass and notified customer to have it

MR Route: F06

FA ID: 3235200543

Account #

(352) 552-1452

Sub Division: 015

3235200000

Customer Name:

KROGH, DEBRA CPhone #:

Address

1337 LAKE ASHER CIR

CSR:

Stephanie Calbreath

Operator:

Shawn Ebert

: 4/7/2011 10:17:09AM

SO Type : M-RECON

Entry Date Instructions

: pls restore, waiver w/ be on door...

Date

4/7/2011 6:30:00PM Resolution Date: 4/7/2011

υυ:00AM

FA Status

Completed

Resolution :PICKED UP SIGNED TAG, T/ON, SME

2/20/2012 15:21

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division: 015

MR Route: F06

FA ID: 3235200861

^ ount

3235200000

Customer Name:

KROGH, DEBRA CPhone #:

.) 552-1452

Address

1337 LAKE ASHER CIR

CSR:

Batch System

Operator:

Chris Gosnell

Entry Date

: 10/5/2011 7:39:11PM

Completed

SO Type : M-CUT

Instructions :

Due Date

10/6/2011 7:00:00PM Resolution Date: 10/6/2011

12:00:00AM Resolution **FA Status**

:Turned off, tagged door...crg

Sub Division: 015

MR Route: F06

FA ID: 3235200781

Account #

3235200000

Customer Name:

KROGH.DEBRA CPhone #:

(352) 552-1452

Address Operator:

Shawn Ebert

1337 LAKE ASHER CIR

CSR:

Batch System

Entry Date

: 4/6/2011 7:23:08PM

SO Type : M-CUT

Instructions :

Due Date

4/7/2011

7:00:00PM

Resolution Date: 4/7/2011

2:00:00AM

FA Status

Completed

olution :READ, T/OFF, TAGGED DOOR, SME

Sub Division: 015

MR Route: F06

FA ID: 3235200402

Account #

3235200000

Customer Name:

KROGH.DEBRA CPhone #:

(352) 552-1452

Address

1337 LAKE ASHER CIR

CSR: Madelin Collado

Operator:

Chris Gosnell

Entry Date

: 10/6/2011 10:22:59AM

Instructions : Pls reconnect MC/NC

Due Date

10/6/2011

6:00:00PM

SO Type: M-RECON

Resolution Date: 10/6/2011

12:00:00PM

FA Status

Completed

Resolution

.Reconnected, collected tag....crg

Sub Division: 015

MR Route: F06

FAID: 3336200681

Account #

3336200000

Customer Name:

MEDLEY, DAVID EPhone #:

(407) 474-9285

Address

: 9/22/2011

3511 CURTIS DR

CSR:

Batch System

Operator:

LeRoy Grainger

Instructions :

Due Date

7:06:33PM

SO Type : M-SIO

Request Type: General Investigation

v Date

9/23/2011 7:06:00PM Resolution Date: 9/23/2011

Field Activity Detail Report from 01/01/2011 to 12/31/2011

12:00:00AM Resolution **FA Status**

Completed

:MR ID: 728204551639, MR REMARK: BB replaced meter box lid,,,,Irg

Sub Division: 015

MR Route: F06

FAID: 3336200384

Account #

3336200000

Customer Name:

MEDLEY, DAVID EPhone #:

(407) 474-9285

Address Operator:

Chris Gosnell

3511 CURTIS DR

CSR:

Linda Schnaufer

Entry Date

: 12/2/2011 12:57:10PM

SO Type : M-SIO

Request Type: General Investigation

Instructions : Please check meter. Cust reports everything in the house & the irrigation valve is off, but the meter is spinning.

LDS-FL

Due Date

12/5/2011

8:00:00PM

Resolution Date: 12/5/2011

12:00:00AM Resolution

FA Status

Completed

: Tagged door 2 call plumber. Leak is somewhere between house and meter in there line. Curbstop was off when

showed up, left it off....cra

Sub Division: 015

MR Route: F06

FA ID: 3336200389

Account #

3336200000

Customer Name:

MEDLEY, DAVID EPhone #:

(407) 474-9285

Address Operator:

Rodel Hermano

3511 CURTIS DR

CSR:

Batch System

Fntry Date

: 1/24/2011 8:01:37PM SO Type : M-EXCHNG

.....ructions : MR ID: 333622311980, MR REMARK: MS

Due Date

1/24/2011 8:01:37PM Resolution Date: 1/26/2011

12:00:00AM

FA Status

Completed

Resolution

:Replaced stuck 5/8" meter...RRH

Sub Division: 015

MR Route: F06

FA ID: 3336200164

Account #

3336200000

Customer Name:

MEDLEY, DAVID EPhone #:

(407) 474-9285

Address

3511 CURTIS DR

CSR:

Loretta Abbott

Operator: Entry Date LeRoy Grainger

: 12/5/2011 8:21:04AM

SO Type : M-SIO

6:00:00PM

Request Type: General Investigation

: THIS CUST. WANTS THE BOX HOLDING THE MTR. REPLACED! SAYS HE HAS REQ. BEFORE - SEEMS TO THINK IT IS PUTTING PRESURE ON THE LINES. VERY UNHAPPY. 407-4749285 - MR. MEDLEY. LORETTA

Due Date

12/7/2011

Resolution Date: 12/7/2011

12:00:00AM

FA Status

Completed

:meter box is fine,,,not putting any pressure on lines,,,,called and talked to mr. medley the customer and told him Resolution

my findings and he was fine with that,,,,,lrg

Sub Division: 015

MR Route: F06

FA ID: 3237100849

ount# (...i) 683-8757 3237100000

Customer Name:

AHEARN, JANINE Phone #:

Address

Operator:

LeRoy Grainger

1218 GAIL ST

CSR:

Batch System

Utilities Billing System

2/20/2012 15:21

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date

: 9/6/2011

7:36:46PM

SO Type : M-CUT

ructions :

Due Date

9/7/2011 7:00:00PM Resolution Date: 9/7/2011

12:00:00AM

FA Status

Completed

Resolution

:I.off,,,lrg

Sub Division: 015

MR Route: F06

FA ID: 3237100943

Account #

(407) 683-8757

3237100000

Customer Name:

AHEARN, JANINEPhone #:

Address

1218 GAIL ST

CSR:

Linda JonesOperator

: Mike Finnegan

Entry Date

: 11/10/2011 11:11:10AM

SO Type : M-WARN

Request Type: DON'T USE

Instructions : # NO GOOD--ISSUE FA TO CALL OFFICE--NEED CONTACT INFO UPDATED & BALANCE ON ACCOUNT.

LINDA

Due Date

6:00:00PM 11/11/2011

Resolution Date: 11/11/2011

12:00:00AM

FA Status

Completed

Resolution

:tagged the door maf

Sub Division: 015

MR Route: F06

FAID: 3357100771

rount #

3357100000

Customer Name:

MILDRED, KENDELPhone #:

.') 647-1200

Address Operator:

LeRoy Grainger

1211 MARIE AVE

CSR:

Tricia Anderson

Entry Date

: 11/16/2011 9:44:21AM SO Type : M-OFF

Instructions:

Due Date

11/30/2011 6:00:00PM

Resolution Date: 12/1/2011

12:00:00AM

FA Status

Completed

Resolution

:read,locked tagged,,,lrg

Sub Division: 015

MR Route: F06

FA ID: 3147100980

Account #

(407) 862-5887

3147100000

Customer Name:

LOMBARD, NICKIPhone #:

Address

1204 MARIE AVE

CSR: Peggy Hanks

Operator:

LeRoy Grainger

Entry Date : 8/30/2011 10:11:27AM SO Type : M-SIO

Request Type: General Investigation

Instructions : Confirm the meter badge/serial # is 9571885 and does not start with a '0'. Also, confirm the mfg. Thanks, Peggy

Due Date

9/12/2011 3:00:00PM Resolution Date: 9/12/2011

12:00:00AM

FA Status

Completed

olution

:badge#95718851,,,,make badger,,,,lrg

Sub Division: 015

MR Route: F06

FA ID: 3607100678

Utilities Billing System

2/20/2012 15:21

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Account # 3607100000 Customer Name:

WILKES, ZACH HPhone #:

(407) 865-5986 'ress

LeRoy Grainger

1222 LOIS AVE

CSR:

Batch System

ر erator :

Entry Date

: 9/6/2011 7:36:46PM

SO Type : M-CUT

Instructions:

Due Date

9/7/2011 7:00:00PM

Completed

Resolution Date: 9/7/2011

12:00:00AM Resolution

FA Status :I.off,,,lrg

Sub Division: 015

MR Route: F06

FA ID: 3607100487

Account #

3607100000

Customer Name:

WILKES, ZACH HPhone #:

(407) 865-5986

Address

1222 LOIS AVE

CSR:

Deborah Volz

Operator:

Entry Date

LeRoy Grainger

: 9/7/2011 12:39:15PM

SO Type : M-RECON

8:00:00PM

Instructions: reconnect service, cust hung tag on door, deb

Due Date

9/7/2011

Resolution Date: 9/7/2011

2:00:00PM

FA Status

Completed

Resolution :rec,..picked up tag,..lrg

Sub Division: 015

MR Route: F06

FA ID: 3547100812

Account #

3547100000

Customer Name:

SOLER,J Phone #:(407)

862-9662

Address

1220 MARIE AVE

CSR:

Lori Jones Operator:

LeRoy Grainger

Entry Date

: 2/25/2011 9:45:02AM

SO Type : M-REREAD

Instructions

: Please reread meter for billing. Last read shows over 300,000 gal consumption. Thanks. LLJ

Due Date

2/28/2011 6:00:00PM

Resolution Date: 2/28/2011

12:00:00AM

FA Status

Completed

:previous read incorrect,,,,correct read is 3240450,...lrg

Resolution

MR Route: F06

FA ID: 3865200482

Account #

3865200000

Customer Name:

LODGE,FLORENCEPhone #:

(407) 862-2075

Sub Division: 015

Address

1206 BEAR LAKE RD

CSR: Loretta Abbott

Operator: Entry Date Rodel Hermano

: 5/23/2011 12:27:41PM

SO Type : M-SIO

Request Type: General Investigation

Instructions : LOW WATER PRESSURE - WHEN IN THE SHOWER-NO WATER IN KITCHEN. WHEN USING WASHER-CAN GET WATER (JUST A TRICKLE) IN THE SHOWER. PLZ. CK. AND TAG THE DOOR W/FINDINGS. 407-862-2075. LORETTA

Due Date

5/24/2011 6:00:00PM Resolution Date: 5/24/2011

2/20/2012 15:21

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

2:00:00AM

FA Status

Completed

Resolution

:WATER SOFTENER/FILTER NEEDS TO BE SERVICED, SWITHCED THE SOFTENER TO BYPASS MODE

TO ACQUIRE WATER PRESSURE, TAGGED DOOR WITH INFO..RH

Sub Division: 015

MR Route: F06

FAID: 3865200207

Account #

3865200000

Customer Name:

LODGE,FLORENCEPhone #:

(407) 862-2075

Address

1206 BEAR LAKE RD

CSR:

Lisa Bachmann

Operator: Entry Date

Kevin Cooper

: 9/14/2011 10:32:01AM

SO Type : M-SIO

Request Type: General Investigation

Instructions : Very low water pressure - this morning was fine. Thanks /lab **contacted Kevin, he will check with the plant in

that area

Due Date

9/14/2011

8:00:00PM

Resolution Date: 9/14/2011

12:00:00AM

FA Status

Completed

Resolution :area is on interconnect with apopka, may have low pressure at times. faxed to nate for follow up.. KEV

Sub Division: 015

MR Route: F06

FAID: 3815200583

Account #

869-5314

3815200000

Customer Name:

1357 LAKE ASHER CIR

VUNK.CATHY DPhone #:(000)

Peggy Hanks

Address Operator:

LeRoy Grainger

Entry Date

9:52:14AM : 5/25/2011

SO Type: M-SIO

3:00:00PM

Request Type: General Investigation

CSR:

ructions

Due Date

6/17/2011

Resolution Date: 6/17/2011

12:00:00AM

FA Status

Completed

Resolution

:badge#22344962,,,make rockwell,,,,lrg

Sub Division: 015

MR Route: F06

: Record meter badge/serial # and manufacturer. Put meter information in comments. Thanks, Peggy

FAID: 3957100868

Account #

3957100000

Customer Name:

DIAZ, FERNANDOPhone #:

(407) 334-7214

Address

1210 GAY ST

CSR:

Peggy Hanks

Operator:

Entry Date

LeRoy Grainger

: 5/25/2011 9:48:08AM SO Type : M-SIO

3:00:00PM

Request Type: General Investigation

Instructions

: Record meter badge/serial # and manufacturer. Put meter information in comments. Thanks, Peggy

Due Date

6/17/2011

Resolution Date: 6/17/2011

12:00:00AM Resolution

FA Status

Completed

:badge#9435950,,,,make badger,,,lrg

Sub Division: 015

MR Route: F06

FAID: 4586100736

Account #

4586100000

Customer Name:

HABIB, AMIDPhone #:(407)

ገ107

Aadress

LeRoy Grainger

3619 BONNIE DR Irrigation

CSR: Peggy Hanks

Operator: Entry Date

: 6/27/2011

2:18:32PM

SO Type : M-SIO

Request Type: General Investigation

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions : Record the meter badge/serial # and manufacturer. Put meter information in comments. Thanks, Peggy6

ר ⊃ Date 7/18/2011 3:00:00PM Resolution Date: 7/18/2011

J:00AM **FA Status** Completed

Resolution :badge#30065402,,,,make badger,,,,lrg

Sub Division: 015 MR Route: F06 FAID: 4586100021

Account # 4586100000 Customer Name: HABIB, AMIDPhone #:(407)

862-0107

Address 3619 BONNIE DR Irrigation CSR: Peggy Hanks

Operator: LeRoy Grainger

Entry Date : 5/25/2011 9:54:40AM SO Type : M-SIO Request Type: General Investigation

Instructions : Record both the irrigation and residential meter badge/serial #s and manufacturer(s). Put meter(s) information in

comments. Thanks, Peggy

Due Date 6/17/2011 3:00:00PM Resolution Date: 6/17/2011

12:00:00AM **FA Status** Completed

Resolution :irrig..meter badge#30065402,,,make badger,,,,,resid...meter badge#91620606,,,make badger,,,lrg

Sub Division: 015 MR Route: F06 FAID: 4586100714

Account # 4586100000 Customer Name: HABIB, AMIDPhone #:(407)

862-0107

Address 3619 BONNIE DR Irrigation CSR:Batch SystemOperator:

 ∟ ..ry Date
 : 2/22/2011 8:01:20PM SO Type : M-SIO Request Type: General Investigation

Instructions :

Due Date 2/22/2011 8:01:20PM Resolution Date: 3/1/2011

12:00:00AM FA Status Completed

Resolution :MR ID: 458617130082, MR REMARK: ML spoke to Dr Habib who owns the property explaining the meter

indicates a leak on customers side jam

Sub Division: 015 MR Route: F06 FAID: 4727100865

Account # 4727100000 Customer Name: OCAMPO, JUANPhone #:(407)

788-2156

Address 1203 HELEN ST CSR: Peggy Hanks

Operator: LeRoy Grainger

Entry Date : 5/25/2011 9:41:13AM SO Type : M-SIO Request Type: General Investigation

Instructions : Record meter badge/serial # and manufacturer. Put meter ifnormation in comments. Thanks, Peggy

Due Date 6/17/2011 3:00:00PM Resolution Date: 6/17/2011

12:00:00AM FA Status Completed

Resolution :badge#9435445,,,,,make badger,,,lrg

Division: 015 MR Route: F06 FAID: 5015200902

Account # 5015200000 Customer Name: MADDOX,MARYPhone #:(407)

862-8460

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011 3519 JAMISON DR

Address Operator:

Kevin Cooper

y Date

: 6/17/2011 1:38:54PM

SO Type : M-SIO

5045200000

Request Type: General Investigation

CSR:

: Is this meter working or is this home vacant?.KAS

6/20/2011 12:00:00AM

Resolution Date: 6/20/2011

Due Date 12:00:00AM

FA Status

Completed

Kathy Sillitoe

Resolution

:home is vacant...crg

Sub Division: 015

MR Route: F06

FAID: 5045200576

Account # (407) 788-7502

1258 BEAR LAKE RD

Customer Name:

MUNOZ, DAVID MPhone #:

Batch System

Operator: Shawn Ebert

Entry Date

Address

: 10/23/2011 7:27:18PM

SO Type : M-EXCHNG

Instructions

: MR ID: 504526751450, MR REMARK; MF

Due Date

10/23/2011 7:27:18PM Resolution Date: 10/24/2011

CSR:

12:00:00AM

FA Status

Completed

Resolution

:METER WAS NOT FLOODED GLASS WAS FOGGED. REPLACED 5/8" METER AND GASKETS., SME

Sub Division: 015

MR Route: F06

FA ID: 5045200425

MUNOZ, DAVID MPhone #:

Account # ') 788-7502

1258 BEAR LAKE RD

Customer Name:

Peggy Hanks

Address

LeRoy Grainger Operator:

Entry Date

: 3/15/2011 11:11:16AM

SO Type : M-SIO

5045200000

Request Type: General Investigation

CSR:

Instructions : Confirm badge # of meter. Put finding in 'comments'. Thanks Peggy

Due Date

3/17/2011

6:00:00PM

Resolution Date: 3/17/2011

12:00:00AM

FA Status

Completed

Resolution

:badge#99295149,,,,make badger,,,,lrg

Sub Division: 015

MR Route: F06

FA ID: 5106200966

Account #

5106200000

Customer Name:

FINN, ROBERT BPhone #:

(407) 862-0648

Address Operator:

Donna Brown

1318 LAKE ASHER CIR

CSR: Peggy Hanks

Entry Date

SO Type : M-SIO

Request Type: General Investigation

Instructions

: Confirm meter manufacturer is Kent. Confirm meter badge # is 8064745. Put findings in "Comments" Peggy

3:43:07PM

Due Date

: 2/17/2011

2/21/2011 6:00:00PM Resolution Date: 3/3/2011

12:00:00AM Resolution

FA Status

Completed

:CHECKED METER ANG GAVE INFO TO PEGGY.. KEV

Sub Division: 015

MR Route: F06

FA ID: 5116200881

Account #

5116200000

Customer Name:

ALLEN, JACKIEPhone #:

Utilities Billing System

2/20/2012 15:21 Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Address

1338 LAKE ASHER CIR

CSR:

Linda JonesOperator

: LeRoy Grainger

Livry Date

: 9/26/2011 2:56:33PM SO Type : M-WARN

Instructions : PPLEASE CALL OFFICE--NEED CONTACT INFO UPDATED & CHECK HOUSE OCCUPANCY, LINDA

Due Date

9/27/2011

12:00:00AM

FA Status

6:00:00PM Completed

Resolution Date: 9/27/2011

Resolution

:hung tag,,,house occupied,.,lrg

Sub Division: 015

MR Route: F06

FAID: 5675200597

Account #

5675200000

Customer Name:

ABBOTT, KEITH MPhone #:

Address

3512 CURTIS DR

CSR:

Linda JonesOperator

: LeRoy Grainger

Entry Date

: 9/26/2011 10:51:44AM

SO Type : M-WARN

: PLEASE CALL OFFICE--NEED CONTACT INFO UPDATED & PAST DUE BALANCE ON ACCOUNT. LINDA

Due Date

9/27/2011 6:00:00PM Resolution Date: 9/27/2011

12:00:00AM

FA Status

Completed

Resolution

:hung tag,,,house occupied...lrg

Sub Division: 015

MR Route: F06

FA ID: 5675200722

Account #

5675200000

Customer Name:

ABBOTT, KEITH MPhone #:

Address

3512 CURTIS DR

CSR:

Linda JonesOperator

: LeRoy Grainger

Entry Date

: 11/8/2011 12:07:50PM

SO Type : M-WARN

Request Type: DON'T USE

Instructions : NO # ON ACCOUNT--ISSUE FA TO CALL OFFICE--NEED CONTACT INFO & BALANCE ON ACCOUNT.

6:00:00PM

LINDA

Due Date

11/9/2011

Resolution Date: 11/9/2011

12:00:00AM

FA Status

Completed

Resolution

:hung tag,,,,lrg

Sub Division: 015

MR Route: F06

FAID: 5675200290

Account #

5675200000

Customer Name:

ABBOTT.KEITH MPhone #:

Address

3512 CURTIS DR

CSR:

Operator:

Shawn Ebert

Batch System

Entry Date

: 6/8/2011

7:23:22PM

SO Type : M-CUT

Instructions:

Due Date

12:00:00AM

FA Status

6/9/2011 7:00:00PM

Resolution Date: 6/9/2011

husolution

Completed

:READ , TURNED OFF , TAGGED DOOR , SME

Sub Division: 015

MR Route: F06

FA ID: 5675200243

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Account # : 5675200000 Customer Name : ABBOTT,KEITH MPhone #:

ress : 3512 CURTIS DR CSR: Batch System

Cperator : LeRoy Grainger

Instructions:

Due Date : 7/7/2011 7:00:00PM Resolution Date : 7/7/2011

12:00:00AM FA Status : Completed

Resolution :off,,Irg

 Sub Division:
 015
 MR Route:
 F06
 FA ID:
 5786100985

Account # : 5786100000 Customer Name : BEAR LAKE BIBLE CHPL

Phone #: (407) 869-0198

Address : 1251 BEAR LAKE RD CSR: Cristina Harden

Operator: LeRoy Grainger

Entry Date : 1/10/2011 8:50:40AM SO Type : HIBILL

Instructions: PLS REREAD METER/CHECK FOR LEAKS. IRRIGATION ON WELL. THANKS/TINA

Due Date : 1/11/2011 6:00:00PM Resolution Date : 1/11/2011

9:30:00AM FA Status : Completed

Resolution :meter indicated small leak on customer side,tagged door with findings,lrg

Sub Division: 015 MR Route: F06 FAID: 5637100668

Account # : 5637100000 Customer Name : WIGGINS,LAVONPhone #:

(000) 862-1727

Address : 1217 GAIL ST CSR: Isabel Ceballos

Operator: Kevin Cooper

Entry Date : 10/25/2011 3:54:29PM SO Type : M-SIO Request Type: General Investigation

Instructions : Customer reported a leak and needs water turned off. Paged Kevin C /ic

Due Date : 10/25/2011 6:00:00PM Resolution Date : 10/25/2011

12:00:00AM FA Status : Completed

Resolution :HAD TO REPLACE 3/4" VALVE AND METER COUPLINGS AND PLUMB CUSTOMERS LINE BACK IN . THEY

REPAIRED THEIR LINE WHILE I DID THIS.. KEV

Sub Division: 015 MR Route: F06 FA ID: 5806200626

Account # : 5806200000 Customer Name : PENZOL, VIVIANNEPhone #:

(407) 774-0772

Address : 1322 LAKE ASHER CIR CSR: Linette Orengo

Operator: LeRoy Grainger

Entry Date : 5/2/2011 3:55:38PM SO Type : M-SIO Request Type: General Investigation

' ructions : please turn water off temp. they are installing a water heater will need water back on when done. SALVADOR(

#U. , 788-3277 ../LIO FL

Due Date : 5/3/2011 6:00:00PM Resolution Date : 5/3/2011

12:00:00AM FA Status : Completed

2/20/2012 15:21

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

:called number,but was disconnected,,went by residence,knocked on door no answer,,,,tagged door,,,,lrg Resolution

Division: 015 د ک MR Route: F06 FAID: 6387100227

Account # 6387100000 Customer Name: FINN, NANCY TPhone #:(407)

702-1340

Address 3709 ANNA DR CSR: Batch System

Operator: Mike Finnegan

Entry Date : 5/4/2011 7:18:36PM SO Type : M-CUT

Instructions:

Due Date 5/5/2011 7:00:00PM Resolution Date: 5/9/2011

12:00:00AM FA Status Completed

Resolution :Turned off meter, locked and tagged door

Sub Division: 015 MR Route: F06 FA ID: 6575200737

Account # 6575200000 Customer Name: TUTTLE, LLEWELLYNPhone #:

(407) 862-2978

Address 3516 CURTIS DR CSR: Peggy Hanks

Operator: Donna Brown

Entry Date : 2/17/2011 3:44:41PM SO Type : M-SIO Request Type: General Investigation

: Confirm meter manufacturer is Kent. Pls put findings in "Comments" Peggy Instructions

Date 2/21/2011 6:00:00PM Resolution Date: 2/22/2011

12:00:00AM **FA Status** Completed

Resolution :CHECKED METER AND GAVE INFO TO PEGGY.. KEV

Sub Division: 015 MR Route: F06 FAID: 6955200678

Account # 6955200000 Customer Name: LOEFFLER, EDWARDPhone #:

(407) 860-8450

Address 3526 SHIRLEY DR CSR: Batch System

Operator: Rodel Hermano

Entry Date : 2/22/2011 8:01:20PM SO Type: M-EXCHNG

Instructions: MR ID: 695525145788, MR REMARK: MS

Due Date 2/22/2011 8:01:20PM Resolution Date: 2/25/2011

12:00:00AM Completed FA Status

:REPLACED STUCK 5/8" METER.. RH Resolution

Sub Division: 015 MR Route: F06 FA ID: 7526200129

Account # 7526200000 Customer Name: BERRY, MELVIN WPhone #:

(407) 702-1363

'ress 3405 JAMISON DR CSR: Batch System

grator: Rodel Hermano

Entry Date : 1/4/2011 8:23:06PM SO Type : M-CUT

Utilities Billing System

2/20/2012 15:21

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions :

Due Date

FA Status

1/5/2011 7:00:00PM

Completed

Resolution Date: 1/5/2011

:00AM Resolution

:OFF...TAGGED DOOR...RRH

Sub Division: 015

MR Route: F06

FA ID: 7526200637

Account #

7526200000

Customer Name:

BERRY, MELVIN WPhone #:

(407) 702-1363

8:09:30AM

3405 JAMISON DR

CSR:

Jennifer Elliot

Address Operator:

LeRoy Grainger

Entry Date : 10/10/2011

SO Type : M-RECON

: Please reconnect service. I have a signed waiver on File a the FL-Office. I called Kevin Cooper. Jennifer

Due Date

10/10/2011 8:00:00PM Resolution Date: 10/10/2011

12:00:00AM

FA Status

Completed

Resolution :rec,,,irg

Sub Division: 015

MR Route: F06

FAID: 7526200448

Account #

(407) 702-1363

7526200000

Customer Name:

BERRY, MELVIN WPhone #:

Address Operator: Chris Gosnell

3405 JAMISON DR

CSR:

Batch System

.y Date

: 10/5/2011 7:39:11PM

SO Type : M-CUT

7:00:00PM

Instructions :

Due Date 12:00:00AM

10/6/2011

Resolution Date: 10/6/2011

FA Status

Completed

Resolution

:Turned off, tagged door...crg

Sub Division: 015

MR Route: F06

FAID: 7326200479

Account #

(407) 296-0979

7326200000

Customer Name:

BEJARANO, JIMMYPhone #:

Address

Kevin Cooper

3407 HOLLIDAY AVE

CSR:

Tara DruryOperator:

: 7/8/2011 8:24:02AM SO Type : M-RECON

Entry Date

Instructions : Please pick up tag and reconnect service. Called to KC/tmd

Due Date

7/8/2011 6:00:00PM Resolution Date: 7/8/2011

12:00:00PM

FA Status

Completed

Resolution

:reconnected meter...crg

Sub Division: 015

MR Route: F06

FA ID: 7326200962

ount# (407) 296-0979

7326200000

Customer Name:

BEJARANO, JIMMYPhone #:

Address

Operator:

LeRoy Grainger

3407 HOLLIDAY AVE

CSR:

Batch System

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

cuctions :

Due Date : 7/7/2011 7:00:00PM Resolution Date : 7/7/2011

12:00:00AM FA Status : Completed

Resolution :off,,lrg

Sub Division: 015 MR Route: F06 FA ID: 7326200913

Account # : 7326200000 Customer Name : BEJARANO,JIMMYPhone #:

(407) 296-0979

Address : 3407 HOLLIDAY AVE CSR: Matthew Chandler

Operator: LeRoy Grainger

Instructions : NEED A READ FOR BILLING, THANKS.MC

Due Date : 9/28/2011 6:00:00PM Resolution Date : 9/28/2011

12:00:00AM FA Status : Completed

Resolution :reread,,,lrg

Sub Division: 015 MR Route: F06 FA ID: 7326200949

Account # : 7326200000 Customer Name : BEJARANO,JIMMYPhone #:

⁷) 296-0979

Address : 3407 HOLLIDAY AVE CSR: Lisa Bachmann

Operator: LeRoy Grainger

Entry Date : 11/28/2011 10:28:45AM SO Type : M-READ Instructions : Please take final read and turn off service. THanks /lab

Due Date : 12/12/2011 6:00:00PM Resolution Date : 12/12/2011

12:00:00AM FA Status : Completed

Resolution :read,turned off,,,tagged,,,lrg

Sub Division: 015 MR Route: F06 FA ID: 7307100970

Account # : 7307100000 Customer Name : FUNDOVA,DIANAPhone #:

(407) 774-8403

Address : 1214 LOIS AVE CSR: Matthew Chandler

Operator: Donna Brown

Entry Date : 5/25/2011 8:15:29AM SO Type : M-REREAD

Instructions : NEED A READ FOR BILLING, THANKS.MC

Due Date : 5/26/2011 6:00:00PM Resolution Date : 5/26/2011

12:00:00AM FA Status : Completed

Finalution :Read. DB

Sub Division: 015 MR Route: F06 FA ID: 7557100433

Account # : 7557100000 Customer Name : DE LILLO,FRANCESPhone #:

Batch System

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

(407) 869-1441

rator:

Address

Rodel Hermano

: 8/24/2011 7:06:20PM

Instructions: MR ID: 755717797895, MR REMARK: GF

SO Type : M-EXCHNG

Due Date

Entry Date

FA Status

8/24/2011

7:06:20PM

Resolution Date: 8/26/2011

CSR:

12:00:00AM Resolution

:REPLACED FOGGED 5/8" METER..RH

Completed

Sub Division: 015

MR Route: F06

FAID: 7345200923

Account #

(407) 754-2393

7345200000

Customer Name:

MADDOX, NANCYPhone #:

Address

Operator:

Rodel Hermano

3533 SHIRLEY DR

1203 MARIE AVE

CSR:

Batch System

Entry Date

: 11/27/2011 7:20:28PM

SO Type : M-EXCHNG

7:20:28PM

Instructions : MR ID: 734527919487, MR REMARK: MS

Resolution Date: 12/6/2011

Due Date 12:00:00AM

FA Status

11/27/2011

Completed

Resolution

:REPLACED STUCK 5/8" METER..RH

Division: 015

MR Route: F06

FAID: 7495200259

Account #

239-9709

7495200000

Customer Name:

BOUDREAU, F JPhone #:(321)

Address

: Mike Finnegan

1209 ALTON DR

CSR:

Linda JonesOperator

Entry Date

: 11/10/2011 10:57:21AM

SO Type : M-WARN

Request Type: DON'T USE

Instructions : # NO GOOD---ISSUE FA TO CALL OFFICE--NEED CONTACT INFO UPDATED & BALANCE ON ACCOUNT.

LINDA

Due Date

11/11/2011

6:00:00PM

Resolution Date: 11/14/2011

12:00:00AM

FA Status

Completed

Resolution

:tagged door maf

Sub Division: 015

MR Route: F06

FA ID: 7495200875

Account # 239-9709

7495200000

Customer Name:

BOUDREAU, F JPhone #:(321)

Address

CSR:

Batch System

Operator:

LeRoy Grainger

1209 ALTON DR

Entry Date

: 9/6/2011 7:36:46PM

SO Type : M-CUT

Instructions :

Lug Date

Resolution

FA Status

9/7/2011 7:00:00PM

Completed

Resolution Date: 9/7/2011

12:00:00AM

:off,,,lrg

2/20/2012 15:21 Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division: 015

MR Route: F06

FA ID: 7495200366

ount# 239-9709

7495200000

Customer Name:

BOUDREAU, F JPhone #:(321)

1209 ALTON DR

CSR:

Linette Orengo

Address Operator:

Mike Finnegan

Entry Date Instructions : please recon cust has paid tag is signed on the door, paged Kevin.../LIO FL

: 9/7/2011 9:20:23AM

SO Type : M-RECON

Due Date

9/7/2011 6:00:00PM

Resolution Date: 9/7/2011

1:00:00PM

FA Status

Completed

Resolution

:water on maf

Sub Division: 015

MR Route: F06

FA ID: 7775200583

Account # (407) 367-9782 7775200000

Customer Name:

WEBB, MICHAELPhone #:

Address

3508 CURTIS DR

CSR:

Deborah Volz

Operator:

LeRoy Grainger

Entry Date : 7/19/2011 3:07:48PM

SO Type : HIBILL

8:00:00PM

Instructions

: re-read meter, check for leaks, Hi bill complaint. deb Due Date

12 19:00AM

FA Status

7/20/2011 Completed

Resolution Date: 7/20/2011

Resolution

:no leaks detected,,,tagged door,,,,lrg

Sub Division: 015

MR Route: F06

FA ID: 8185200036

Account # (407) 949-9455

8185200000

Customer Name:

ANGEVINE, MICHAELPhone #:

Address

3412 CURTIS DR

CSR:

Constance Dunn

Operator:

LeRoy Grainger

Entry Date

: 7/1/2011 3:28:53PM

SO Type : M-OFF

6:00:00PM

Instructions

: Take final read, turn off and lock. Thanks Connie

Due Date

7/12/2011

Resolution Date: 7/12/2011

12:00:00AM

FA Status

Completed

Resolution

:allready locked off,,,tagged door for new,,,,lrg

Sub Division: 015

MR Route: F06

FA ID: 8467100819

Account #

8467100000

Customer Name:

HORN, MIKEPhone #:

Address Operator:

LeRoy Grainger

1221 GAY ST

CSR:

Batch System

y Date

: 7/6/2011

7:18:40PM

Instructions:

SO Type : M-CUT

Utilities Billing System

2/20/2012 15:21

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date 12:00:00AM

FA Status

7/7/2011 7:00:00PM Resolution Date: 7/7/2011

olution

:off,,,lrg

Sub Division: 015

MR Route: F06

FA ID: 8467100750

Account #

8467100000

Completed

Customer Name:

HORN, MIKEPhone #:

Address Operator:

1221 GAY ST

CSR:

Batch System

Entry Date

Chris Gosnell

: 10/5/2011 7:39:11PM SO Type : M-CUT

Instructions:

Due Date

10/6/2011 7:00:00PM Resolution Date: 10/6/2011

12:00:00AM

FA Status

Completed

Resolution

:Turned off, tagged door...crg

Sub Division: 015

MR Route: F06

FAID: 8686100633

Account #

8686100000

Customer Name:

FALLER, LENORA QPhone #:

(407) 948-3518

Address

1261 BEAR LAKE RD

CSR: Batch System

Operator:

Entry Date

LeRoy Grainger

: 9/6/2011 7:36:46PM

SO Type : M-CUT

instructions :

Due Date

9/7/2011 7:00:00PM

Resolution Date: 9/7/2011

12:00:00AM

FA Status

Completed

Resolution :l.off,,,lrg

Sub Division: 015

MR Route: F06

FAID: 8957100027

Account #

8957100000

Customer Name:

BROWN, JEFF APhone #:

Address

1214 GAY ST

CSR: Batch System

Operator:

LeRoy Grainger

SO Type : M-CUT

Entry Date

: 9/6/2011 7:36:46PM

Instructions:

Due Date

9/7/2011 7:00:00PM Resolution Date: 9/7/2011

12:00:00AM

FA Status

Completed

Resolution :l.off,,lrg

Sub Division: 015

MR Route: F06

FAID: 8957100503

Account #

7:27:18PM

Customer Name:

BROWN, JEFF APhone #:

ress Operator:

Shawn Ebert

1214 GAY ST

CSR: Batch System

: 10/23/2011

SO Type : M-EXCHNG

8957100000

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions: MR ID: 895715014192, MR REMARK: MF

Date : 10/23/2011 7:27:18PM Resolution Date : 10/24/2011

12:00:00AM FA Status : Completed

Resolution :METER WAS NOT FLOODED, GLASS WAS FOGGED, REPLACED 5/8" METER AND GASKETS.. SME

Sub Division: 015 MR Route: F06 FAID: 8957100126

Account # : 8957100000 Customer Name : BROWN, JEFF APhone #:

Address : 1214 GAY ST CSR: Batch System

Operator: LeRoy Grainger

Entry Date : 12/15/2011 7:25:04PM SO Type : M-CUT

Instructions :

Due Date : 12/16/2011 7:00:00PM Resolution Date : 12/20/2011

12:00:00AM FA Status : Completed

Resolution :I.off,,,lrg

Sub Division: 015 MR Route: F06 FA ID: 8957100405

Account # : 8957100000 Customer Name : BROWN, JEFF APhone #:

Address : 1214 GAY ST CSR: Vicki WilsonOperator : Mike Finnegan

Entry Date : 12/20/2011 2:32:19PM SO Type : M-RECON

Instructions : Please reconnect, tag on door/vlw contacted kevin

Due Date : 12/20/2011 8:00:00PM Resolution Date : 12/20/2011

12:00:00AM FA Status : Completed

Resolution :rec,,picked up tag

Sub Division: 015 MR Route: F06 FA ID: 8957100545

Account # : 8957100000 Customer Name : BROWN, JEFF APhone #:

Address : 1214 GAY ST CSR: Batch System

Operator: LeRoy Grainger

Entry Date : 11/22/2011 7:21:35PM SO Type : M-CUT

Instructions :

Due Date : 11/23/2011 7:00:00PM Resolution Date : 11/28/2011

12:00:00AM FA Status : Completed

Resolution :l.off,,,lrg

Sub Division: 015 MR Route: F06 FA ID: 8957100450

Separate : 8957100000 Customer Name : BROWN, JEFF APhone #:

Address : 1214 GAY ST CSR: Ingrid MillerOperator

: LeRoy Grainger

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date

: 9/8/2011 10:28:21AM

SO Type : M-RECON

6:30:00PM

ructions : please restore the services customer has signed the waiver and left on door, iem 9/8 ***8:14am 9/9/11...cust

sa, he never got reconnected yesterday. page to kevin. bnd/fl

8:53:06AM

Due Date

9/8/2011

Resolution Date: 9/9/2011

12:00:00AM

FA Status

Completed

Resolution

:rec,,,picked up tag,,,lrg

Sub Division: 015

MR Route: F06

FAID: 8957100185

Account #

8957100000

Customer Name:

BROWN, JEFF APhone #:

Address

1214 GAY ST

CSR:

Linette Orengo

Operator:

LeRoy Grainger

Entry Date

: 11/29/2011

SO Type : M-RECON

Instructions : Please recon cust has paid tag will be signed on the door, paged Kevin.../LIO FL

Due Date

11/29/2011

6:00:00PM

Resolution Date: 11/29/2011

12:00:00AM

FA Status

Completed

Resolution

:rec,,picked up tag,,,Irg

Sub Division: 015

MR Route: F06

FA ID: 8707100578

Account # 7) 869-5722

8707100000

Customer Name:

RAPP, JUANITA YPhone #:

Address Operator:

LeRoy Grainger

1225 LOIS AVE

CSR:

Matthew Chandler

Entry Date

: 7/26/2011 9:39:49AM

SO Type : M-REREAD

6:00:00PM

Instructions : NEED A READ FOR BILLING, THANKS.MC

Due Date

7/27/2011

Resolution Date: 7/27/2011

12:00:00AM

FA Status

Completed

Resolution

:reread,.lrg

Sub Division: 015

MR Route: F06

FA ID: 8717100593

Account #

8717100000

Customer Name:

NEFLALI, RIVERAPhone #:

(386) 775-9726

Address

1216 HELEN ST

CSR:

Kathy Sillitoe

Operator: Entry Date Kevin Cooper

: 6/17/2011 1:53:41PM

SO Type : M-SIO

Request Type: General Investigation

Instructions

: Is this house still empty? Is the meter working?

Due Date

6/17/2011 12:00:00AM

Resolution Date: 6/20/2011

12:00:00AM

FA Status

Completed

Resolution

:house still empty...crg

Sub Division: 015

MR Route: F06

FAID: 8717100148

Account #

8717100000

Customer Name:

NEFLALI, RIVERAPhone #:

2/20/2012 15:21

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

(386) 775-9726

Address rator:

LeRoy Grainger

9:43:18AM

SO Type : M-SIO

Peggy Hanks

Entry Date Instructions

: Record meter badge/serial # and manufacturer. Put meter information in comments. Thanks, Peggy

: 5/25/2011

Request Type: General Investigation

CSR:

6/17/2011 3:00:00PM Resolution Date: 6/17/2011

Due Date 12:00:00AM Resolution

FA Status

Completed

:badge#8455231,,,,make precision,,,,lrg

Sub Division: 015

MR Route: F06

FAID: 8717100542

Account #

(386) 775-9726

8717100000

Customer Name:

NEFLALI, RIVERAPhone #:

Address

1216 HELEN ST

1216 HELEN ST

CSR:

Kathy Sillitoe

Operator: **Entry Date**

LeRoy Grainger

: 12/9/2011 2:52:57PM

SO Type : M-SIO

Request Type: General Investigation

Instructions

: Is this home still empty? Is meter working?Thanks, Kathy

Due Date

12/19/2011 12:00:00AM

Resolution Date: 12/19/2011

12:00:00AM

FA Status

Completed

Resolution

:home is still vacant,,,,spoke with neighbor and he said the man died that lived there,and his son hadnt done

anything with the place,,,,lrg

Division: 015

MR Route: F06

FAID: 8827100050

Account #

924-9795

8827100000

Customer Name:

CARR, JAMES VPhone #:(407)

Address Operator:

LeRoy Grainger

1202 GAIL ST

CSR:

Batch System

Entry Date

: 7/6/2011 7:18:40PM

SO Type : M-CUT

Instructions :

Due Date

7/7/2011 Completed

Completed

7:00:00PM

Resolution Date: 7/7/2011

12:00:00AM Resolution

:off,Irg

FA Status

Sub Division: 015

MR Route: F06

FA ID: 8975200391

Account #

8975200000

Customer Name:

BIGAS, MICHELLEPhone #:

(407) 617-4524

Address

3504 CURTIS DR

CSR:Kathy SillitoeOperator:

Entry Date

2:56:18PM

SO Type : M-SIO

Request Type: General Investigation

: 12/9/2011

Instructions : Please verify meter is working zero consumption since 9/23/2011. Thanks, kathy

Due Date

FA Status

12/19/2011 12:00:00AM

Resolution Date: 12/19/2011

Resolution

MA00:

Utilities Billing System

2/20/2012 15:21

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division: 015

MR Route: F06

FA ID: 8975200309

♪ ^count # ') 617-4524 8975200000

Customer Name:

BIGAS, MICHELLEPhone #:

Address

3504 CURTIS DR

CSR:

Batch System

Operator:

Rodel Hermano

Entry Date

: 12/21/2011 7:01:47PM

SO Type : M-EXCHNG

Instructions: MRID: 897522397934, MR REMARK: MS

Due Date

12/21/2011 7:01:47PM Resolution Date: 1/25/2012

12:00:00AM Resolution

FA Status

Completed

:REPLACED STUCK 5/8" METER..RH

Sub Division: 015

MR Route: F06

FA ID: 9187100863

Account #

9187100000

Customer Name:

CATRON, JOHN Phone #:(407)

403-6718

Address

3717 ANNA DR

CSR:

Batch System

Operator:

Rodel Hermano

Entry Date

: 8/24/2011 7:06:20PM

SO Type : M-EXCHNG

Instructions: MR ID: 918712429877, MR REMARK: MS

Due Date

FA Status

8/24/2011 7:06:20PM

Completed

Resolution Date: 8/26/2011

12:00:00AM

solution

:REPLACED STUCK 5/8" METER..RH

Sub Division: 015

MR Route: F06

FA ID: 9225200762

Account #

9225200000

Customer Name:

LANDIS, GERALDPhone #:

(407) 682-2097

Address

3515 CRAIG DR

CSR:

Batch System

Operator:

Entry Date

Shawn Ebert

: 4/6/2011 7:23:08PM

SO Type : M-CUT

Instructions:

Due Date

4/7/2011 7:00:00PM Resolution Date: 4/7/2011

12:00:00AM

FA Status

Completed

Resolution :READ, T/OFF, TAGGED DOOR, SME

Sub Division: 015

MR Route: F06

FA ID: 9225200214

Account #

9225200000

Customer Name:

LANDIS, GERALDPhone #:

(407) 682-2097

Address

CSR:

Batch System

Operator:

Rodel Hermano

3515 CRAIG DR

.rv Date

: 1/4/2011 8:23:06PM

SO Type : M-CUT

Instructions:

Due Date

1/5/2011 7:00:00PM Resolution Date: 1/5/2011

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

2:00:00AM

FA Status

Completed

Pasolution.

:OFF...TAGGED DOOR...RRH

Sub Division: 015

MR Route: F06

FAID: 9225200882

Account # (407) 682-2097 9225200000

Customer Name:

LANDIS, GERALDPhone #:

Address

Shawn Ebert

3515 CRAIG DR

CSR:

Tara DruryOperator:

Entry Date

: 4/7/2011 10:05:07AM

SO Type : M-RECON

Instructions : Please pick up tag and reconnect service. /tmd

Due Date

4/7/2011 6:00:00PM

Resolution Date: 4/7/2011

1:00:00AM

FA Status

Completed

:PICKED UP SIGNED TAG , T/ON , SME Resolution

Sub Division: 015

MR Route: F06

FA ID: 9107100121

Account #

9107100000

Customer Name:

HILERIO, CARMENPhone #:

(407) 786-1497

Address

1206 LOIS AVE

CSR:

Peggy Hanks

Operator: Entry Date LeRoy Grainger

: 3/15/2011 11:13:33AM

SO Type : M-SIO

Request Type: General Investigation

Instructions

: Confirm meter badge #. Put finding in 'comments'. Thanks Peggy

3/17/2011 6:00:00PM

Resolution Date: 3/17/2011

Lue Date 12:00:00AM

FA Status

Completed

Resolution :badge#117232129,,,,make hays,,,,lrg

Sub Division: 015

MR Route: F06

FAID: 9325200824

Account #

9325200000

Customer Name:

ERVIN, SAMMY JOPhone #:

(407) 774-5679

3519 CRAIG DR

CSR:

Matthew Chandler

Address Operator:

LeRoy Grainger

Entry Date

: 10/25/2011 8:02:32AM

SO Type : M-REREAD

Instructions: NEED A READ FOR BILLING, THANKS.MC

Due Date

10/26/2011 6:00:00PM Resolution Date: 10/26/2011

12:00:00AM

FA Status

Completed

Resolution :reread,,,lrg

Sub Division: 015

MR Route: F06

FAID: 9615200981

Account #

(407) 862-4406

9615200000

Customer Name:

FOREST LAKE ACADEMY

Phone #:

3508 CRAIG DR

CSR:

Peggy Hanks

¹dress erator:

LeRoy Grainger

Entry Date

: 5/25/2011 9:39:55AM

SO Type : M-SIO

Request Type: General Investigation

Instructions : Record meter badge/serial # and manufacturer. Put meter information in comments. Thanks, Peggy

2/20/2012 15:21

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

3:00:00PM

Due Date 12:00:00AM

6/16/2011

FA Status Completed

1.Jsolution

:badge#8331088,,,,make precision,,,,Irg

Sub Division: 015

MR Route: F06

FAID: 9708100665

Resolution Date: 6/16/2011

Account #

9708100000

Customer Name:

TINKES, ELEANORPhone #:

(407) 682-3935

Address Operator:

LeRoy Grainger

3706 MIRROR LAKE DR

CSR:

Matthew Chandler

: 10/25/2011

8:03:23AM

SO Type : M-REREAD

Instructions

Entry Date

: NEED A READ FOR BILLING, THANKS.MC

Due Date 12:00:00AM

FA Status

10/26/2011 6:00:00PM Completed

Resolution Date: 10/26/2011

Resolution :reread,.lrg

Sub Division: 015

MR Route: F06

FA ID: 9708100665

Account #

9708100000

Customer Name:

TINKES, ROLAND PPhone #:

(407) 682-3935

Address Operator:

LeRoy Grainger

3706 MIRROR LAKE DR

CSR:

Matthew Chandler

ry Date ، ∟

: 10/25/2011 8:03:23AM

SO Type : M-REREAD

Instructions

: NEED A READ FOR BILLING, THANKS.MC

Due Date

6:00:00PM 10/26/2011

Resolution Date: 10/26/2011

12:00:00AM

FA Status

Completed

Resolution

:reread,,lrg

Sub Division: 015

MR Route: F06

FAID: 9708100179

Account #

(407) 682-3935

9708100000

Customer Name:

TINKES, ELEANORPhone #:

Address

3706 MIRROR LAKE DR

CSR:

Batch System

Operator: **Entry Date** LeRoy Grainger

: 7/6/2011 7:18:40PM

SO Type : M-CUT

Instructions:

Due Date

7/7/2011 7:00:00PM Resolution Date: 7/7/2011

12:00:00AM

FA Status

Completed

Resolution :off,lrg

MR Route: F06

FAID: 9708100179

Sub Division: 015

9708100000

Customer Name:

TINKES, ROLAND PPhone #:

(407) 682-3935

ount #

CSR:

Batch System

Address Operator:

LeRoy Grainger

3706 MIRROR LAKE DR

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date

7:18:40PM : 7/6/2011

SO Type : M-CUT

ructions :

Due Date 12:00:00AM

7/7/2011 7:00:00PM

Completed

Resolution Date: 7/7/2011

Resolution

:off,lrg

FA Status

Sub Division: 015

MR Route: F06

FAID: 9708100847

Account # (407) 682-3935

Customer Name:

TINKES.ELEANORPhone #:

Address Operator:

3706 MIRROR LAKE DR

CSR:

Batch System

Rodel Hermano

Entry Date

: 11/27/2011 7:20:28PM

SO Type : M-EXCHNG

7:20:28PM

Instructions: MR ID: 970819914081, MR REMARK: GL

9708100000

Resolution Date: 12/6/2011

Due Date 12:00:00AM

FA Status

11/27/2011 Completed

Resolution

:REPLACED STUCK 5/8" METER..RH

Sub Division: 015

MR Route: F06

FA ID: 9708100847

Account #

9708100000

Customer Name:

TINKES, ROLAND PPhone #:

7) 682-3935

Address Operator:

Rodel Hermano

3706 MIRROR LAKE DR

CSR:

Batch System

Entry Date

: 11/27/2011 7:20:28PM

SO Type : M-EXCHNG

Instructions: MR ID: 970819914081, MR REMARK: GL

Due Date

11/27/2011 7:20:28PM

Resolution Date: 12/6/2011

12:00:00AM

FA Status

Completed

Resolution

:REPLACED STUCK 5/8" METER..RH

Sub Division: 015

MR Route: F06

FA ID: 9708100935

Account #

9708100000

Customer Name:

TINKES, ELEANORPhone #:

(407) 682-3935

Address

3706 MIRROR LAKE DR CSR: Cristina Harden

Operator:

LeRoy Grainger

Entry Date

: 7/7/2011 7:51:03AM

: PLS RECON. TAG ON DOOR. PAGED TO KEVIN. THANKS/TINA Instructions

SO Type : M-RECON

6:00:00PM

7/7/2011

Resolution Date: 7/7/2011

Due Date 12:00:00AM

FA Status

Completed

∍olution :rec,,picked up tag,,lrg

Sub Division: 015

MR Route: F06

FAID: 9708100935

Account #

9708100000

Customer Name:

TINKES, ROLAND PPhone #:

2/20/2012 15:21

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

(407) 682-3935

Address rator:

LeRoy Grainger

3706 MIRROR LAKE DR

CSR:

Cristina Harden

Entry Date

: 7/7/2011 7:51:03AM

SO Type : M-RECON

Instructions : PLS RECON. TAG ON DOOR, PAGED TO KEVIN, THANKS/TINA

Due Date

7/7/2011

6:00:00PM

Resolution Date: 7/7/2011

12:00:00AM

FA Status

Completed

Resolution

:rec,,picked up tag,,Irg

Sub Division: 015

MR Route: F06

FAID: 9708100934

Account #

(407) 682-3935

9708100000

Customer Name:

TINKES, ELEANORPhone #:

Address

3706 MIRROR LAKE DR

CSR:

Sheri Demonbreun

Operator:

Shawn Ebert

Entry Date : 4/7/2011 8:19:08AM

SO Type : M-RECON

Instructions : please pick up tag and reconnect service, called to kevin-thanks sheri

Due Date

4/7/2011 8:00:00PM Resolution Date: 4/7/2011

12:00:00PM

FA Status

Completed

Resolution

:PICKED UP SIGNED TAG, T/ON, SME

`Division: 015

MR Route: F06

FA ID: 9708100934

Account #

(407) 682-3935

9708100000

Customer Name:

TINKES, ROLAND PPhone #:

Address

3706 MIRROR LAKE DR

CSR:

Sheri Demonbreun

Operator:

Shawn Ebert

Entry Date

: 4/7/2011 8:19:08AM

SO Type : M-RECON

Instructions : please pick up tag and reconnect service, called to kevin-thanks sheri

4/7/2011 8:00:00PM

Resolution Date: 4/7/2011

Due Date 12:00:00PM

FA Status

Completed

Resolution

:PICKED UP SIGNED TAG, T/ON, SME

Sub Division: 015

MR Route: F06

FAID: 9708100345

Account #

(407) 682-3935

9708100000

Customer Name:

TINKES.ELEANORPhone #:

Address

3706 MIRROR LAKE DR

CSR:

Batch System

Operator: Entry Date Shawn Ebert

: 4/6/2011 7:23:08PM

SO Type : M-CUT

Instructions:

∠ Date

4/7/2011 7:00:00PM

Resolution Date: 4/7/2011

12:00:00AM

FA Status

Completed

Resolution

:READ, T/OFF, TAGGED DOOR, SME

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division: 015 MR Route: F06 FA ID: 9708100345

پount # 9708100000 Customer Name: TINKES, ROLAND PPhone #:

(407) 682-3935

Address 3706 MIRROR LAKE DR CSR: Batch System

Operator: Shawn Ebert

Entry Date : 4/6/2011 7:23:08PM SO Type : M-CUT

Instructions:

Due Date 4/7/2011 7:00:00PM Resolution Date: 4/7/2011

12:00:00AM **FA Status** Completed

Resolution :READ, T/OFF, TAGGED DOOR, SME

Sub Division: 015 MR Route: F06 FAID: 4997100676

Account # 8295842436 Customer Name: SCHOCH, ALENAPhone #:

(407) 435-7090

Address 3714 MIRROR LAKE DR CSR: Samantha Tackett

Operator: Rodel Hermano

Entry Date : 12/2/2011 11:11:36AM SO Type : M-SIO Request Type: General Investigation

Instructions : PLEASE CHECK ON/OFF VALVE. CUSTOMER SAYS WHEN TURNED OFF, WATER STILL PASSES. I AM

NOT SURE THIS IS OUR VALVE. PLEASE LET CUSTOMER KNOW IF WE CAN FIX OR NOT. THANK YOU, SAM NV

Pate و 12/5/2011 6:00:00PM Resolution Date: 12/6/2011

J:00AM **FA Status** Completed

:90 degree curbstop is operating properly and not leaking. If they are referring to the valve on the right side of the Resolution

house they need to call aplumber to have it replaced. Tagged door with info...RH

Sub Division: 015 MR Route: F06 FAID: 4997100650

Account # 8295842436 Customer Name: SCHOCH, ALENAPhone #:

(407) 435-7090

Address 3714 MIRROR LAKE DR CSR:Brandi DeereOperator:

Entry Date : 4/4/2011 11:23:43AM SO Type : M-SIO Request Type: General Investigation

Instructions : ALAN/SEMINOLE COUNTY & SEWER CALLED AND REPORTED THAT REYNOLDS UTILITY CO WAS OUT DOING WORK AND CUT A LINE THAT GOES TO THE STORM DRAIN. PLEASE CHECK. ANY QUESTIONS CALL ALAN #407-463-7400, PAGE TO

Due Date 4/4/2011 6:00:00PM Resolution Date: 4/4/2011

12:00:00AM **FA Status** Completed

:we have an abonanded line & removed it from the area Resolution

Sub Division: 015 MR Route: F06 FA ID: 9965200742

Account #

9965200000 Customer Name: VAZQUEZ, ARNOLDO NPhone (407) 869-7859

ress

1202 BEAR LAKE RD CSR: Batch System ر erator : Rodel Hermano

Entry Date : 1/24/2011 8:01:37PM SO Type : M-EXCHNG

Utilities Billing System

2/20/2012 15:21 Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions : MR ID: 996523006366, MR RÉMARK: MS

Due Date

1/24/2011

8:01:37PM

Resolution Date: 1/26/2011

:00AM

FA Status

Completed

Resolution

:Replaced stuck 5/8" meter...RRH

Sub Division: 015

MR Route: F06

FA ID: 9927100322

Account #

862-4152

9927100000

Customer Name:

RICKS,W RPhone #:(407)

Address

1210 GAIL ST

CSR:

Batch System

Operator:

Shawn Ebert

Entry Date

: 10/23/2011 7:27:18PM

SO Type : M-EXCHNG

Instructions: MR ID: 992715179826, MR REMARK: MF

10/23/2011

7:27:18PM

Resolution Date: 10/24/2011

Due Date 12:00:00AM Resolution

FA Status

Completed

:METER NOT FLOODED, GLASS WAS FOGGED, REPLACED 5/8" METER AND GASKETS.. SME

Sub Division: 015

MR Route: F06

FA ID: 7367100814

Account #

3080449422

Customer Name:

HERNANDEZ, NEIDAPhone #:

(407) 733-4361

Address

Rodel Hermano

1225 GAY ST

CSR:

Batch System

erator : **Entry Date**

: 1/4/2011 8:23:06PM

SO Type : M-CUT

Instructions:

Due Date

1/5/2011 7:00:00PM Resolution Date: 1/5/2011

12:00:00AM

FA Status

Completed

Resolution

:OFF...TAGGED DOOR...RRH

Sub Division: 015

MR Route: F06

FA ID: 7367100252

Account #

3080449422

Customer Name:

HERNANDEZ, NEIDAPhone #:

(407) 733-4361

Address

1225 GAY ST

CSR:

Isabel Ceballos

Operator:

Rodel Hermano

: 1/5/2011 10:12:36AM

SO Type : M-RECON

Entry Date

Instructions: Paid, turn on Pick up tag. Paged Rodel H /ic

1/5/2011 6:00:00PM

Resolution Date: 1/5/2011

Due Date 1:00:00PM

FA Status

Completed

Resolution :ON...PICKED UP TAG...RRH

Division: 015

MR Route: F06

FAID: 8755200734

Account #

9682789029

Customer Name:

Nelson, Sherry Phone #:(407)

692-6461 Address

3518 SHIRLEY DR

CSR:

Batch System

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Operator:

Mike Finnegan

F 'ry Date

: 5/4/2011 7:18:36PM

SO Type : M-CUT

Instructions :

Due Date

5/5/2011 7:00:00PM

Resolution Date: 5/9/2011

12:00:00AM

FA Status

Completed

Resolution

:Turned off meter locked and tagged door. mfa crg

Sub Division: 015

MR Route: F06

FA ID: 8755200057

Account #

692-6461

9682789029

Customer Name:

Nelson, Sherry Phone #:(407)

Address Operator:

Rodel Hermano

3518 SHIRLEY DR

CSR:

Batch System

Entry Date

: 1/4/2011 8:23:06PM

SO Type : M-CUT

Instructions :

Due Date

1/5/2011 7:00:00PM

Resolution Date: 1/5/2011

12:00:00AM

FA Status

Completed

Resolution

:OFF...TAGGED DOOR...RRH

Sub Division: 015

MR Route: F06

FAID: 8755200446

ount#

692-6461

9682789029

Customer Name:

Nelson, Sherry Phone #:(407)

Address Operator:

3518 SHIRLEY DR

CSR:

Lorie Mayeski

Entry Date

Mike Finnegan

: 5/9/2011 10:50:51AM

SO Type: M-RECON

COOPER @ 11:50 P.M.*

Instructions : PLEASE RECONNECT SERVICE. SIGNED TAG ON DOOR. THANKS, LORIE *CALLED OUT TO KEVIN

Due Date

5/9/2011 6:00:00PM Resolution Date: 5/9/2011

1:00:00AM

FA Status

Completed

Resolution

:water is turned back on maf,crg

Sub Division: 015

MR Route: F06

FA ID: 5095200810

Account #

2340024188

Customer Name:

Smith, DonnaPhone #:(407)

409-0988

Address

3404 CURTIS DR

CSR:

Peggy Hanks

Operator:

LeRoy Grainger

Entry Date Instructions : 5/25/2011 9:36:30AM

SO Type : M-SIO

Request Type: General Investigation

: Record meter badge/serial # and manufacturer. Put meter information in comments. Thanks, Peggy

Due Date

6/15/2011 3:00:00PM Resolution Date: 6/15/2011

FA Status

Completed

Resolution

:00AM

:badge#8314555,,,,,make precision,,,lrg

2/20/2012 15:21

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division: 015

MR Route: F06

FA ID: 6685200940

Account #

2068869169

Customer Name:

FOREST LAKE ACADEMY

ne #:

(407) 862-8411

1215 ELLEN CT

CSR:

Resolution Date: 6/20/2011

Kathy Sillitoe

Operator:

Address

Kevin Cooper

FA Status

Entry Date : 6/17/2011 1:42:01PM SO Type : M-SIO

Request Type: General Investigation

Instructions : Is this home still vacant or is the meter not working?

Due Date 12:00:00AM

6/20/2011 12:00:00AM

Completed

Resolution

:house is vacant meter is working.. cg

Sub Division: 015

MR Route: F06

FA ID: 0907100034

Account #

(407) 919-9350

4549469241

Customer Name:

CURTIS, GERALDPhone #:

Address Operator:

1221 LOIS AVE

CSR:

Peggy Hanks

Entry Date

LeRoy Grainger

: 7/26/2011 10:31:11AM

SO Type: M-SIO

Request Type: General Investigation

Instructions : Record the meter badge/serial # and manufacturer. Put the meter information in comments. Thanks, Peggy

Due Date

12:00:00AM FA Status 8/9/2011 3:00:00PM

Resolution Date: 8/9/2011

Resolution

:badge#42909760,,,,make rockwell,,,,lrg

Completed

Sub Division: 015

MR Route: F06

FAID: 2017100990

Account #

353-7679

6233744814

Customer Name:

REESE, SAKINAPhone #:(407)

Address

1217 LOIS AVE

CSR:

Batch System

Operator:

Entry Date

Chris Gosnell

: 10/5/2011 7:39:11PM

SO Type : M-CUT

Instructions :

Due Date

10/6/2011 7:00:00PM Resolution Date: 10/6/2011

12:00:00AM

FA Status

Completed

Resolution :Turned off, tagged door...crg

Sub Division: 015

MR Route: F06

FAID: 2017100970

Account # 353-7679

6233744814

Customer Name:

REESE, SAKINAPhone #:(407)

Address

CSR:

Ingrid Jenkins

Operator:

Chris Gosnell

1217 LOIS AVE

Entry Date

incructions : please restore the services has signed waiver and left on door, iejenkins 10/6

: 10/6/2011 12:24:36PM

SO Type : M-RECON

Due Date

10/6/2011 6:30:00PM

Resolution Date: 10/6/2011

12:00:00PM

FA Status

Completed

Utilities Billing System

2/20/2012 15:21

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution

:Reconnected, collected tag....crg

Division: 015 د ی

MR Route: F06

FA ID: 2017100396

Account #

6233744814

SO Type : M-CUT

Customer Name:

REESE, SAKINAPhone #:(407)

353-7679

Address

1217 LOIS AVE

CSR:

Batch System

Operator:

Entry Date

Rodel Hermano

: 1/4/2011 8:23:06PM

Instructions:

Due Date

1/5/2011 7:00:00PM Resolution Date: 1/5/2011

12:00:00AM

FA Status

Completed

Resolution :OFF...TAGGED DOOR...RRH

Sub Division: 015

MR Route: F06

FAID: 2017100753

Account #

6233744814

Customer Name:

REESE, SAKINAPhone #:(407)

353-7679

Address

1217 LOIS AVE

CSR:

Brandi Deere

Operator: Entry Date Rodel Hermano

: 1/5/2011 10:35:01AM

SO Type : M-RECON

Instructions: RECONNECT AND PICK UP TAG. PAGE TO RODEL

: Date

1/5/2011 6:00:00PM Resolution Date: 1/5/2011

1:00:00PM Resolution

FA Status

Completed :RECONNECTED SERVICE...PICKED UP TAG...RRH

Sub Division: 015

MR Route: F06

FA ID: 4081910514

Account #

(931) 703-5343

0505672519

Customer Name:

GUNTER, KATHLEENPhone #:

Address

Shawn Ebert

3501 SHIRLEY DR

CSR: Linette Orengo

Operator:

: 4/6/2011 9:49:12AM

SO Type : HIBILL

Entry Date

Instructions : Please reread meter check for leaks customer concerned of high bill.../LIO FL

Due Date

4/7/2011 6:00:00PM

Resolution Date: 4/7/2011

12:00:00AM

FA Status

Completed

Resolution

:CHECKED FOUND METER NOT REGISTERING ANY LEAKS AND METER IS EASY TO READ , TAGGED DOOR WITH FINDINGS, SME

Sub Division: 015

MR Route: F06

FAID: 2926200951

Account # (407) 285-0679 5062485560

Customer Name:

JIMENEZ, JOSE FPhone #:

ress

3502 JAMISON DR

CSR:

Batch System

し_{erator:}

Entry Date

Mike Finnegan

: 5/4/2011 7:18:36PM

SO Type : M-CUT

Utilities Billing System

2/20/2012 15:21

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions:

Date

FA Status

5/5/2011 7:00:00PM

Completed

12:u0:00AM Resolution

:Turned meter off locked and tagged door

Sub Division: 015

MR Route: F06

FAID: 2926200192

Account #

(407) 285-0679

5062485560

Customer Name:

JIMENEZ, JOSE FPhone #:

Address Operator:

Mike Finnegan

3502 JAMISON DR

CSR: Miranda Roberts

Resolution Date: 5/9/2011

Entry Date

: 5/9/2011 1:56:33PM

SO Type : M-RECON

Instructions: RECONNECT, TAG ON DOOR

Due Date

5/9/2011 6:00:00PM

Resolution Date: 5/9/2011

1:00:00AM Resolution FA Status

Completed

:turned water back on maf,crg

Sub Division: 015

MR Route: F06

FAID: 2926200298

Account # (407) 285-0679

5062485560

Customer Name:

JIMENEZ, JOSE FPhone #:

Address

3502 JAMISON DR

CSR:

Batch System

arator:

LeRoy Grainger

Entry Date

: 7/6/2011 7:18:40PM

SO Type : M-CUT

Instructions :

Due Date

FA Status

7/7/2011 7:00:00PM

Completed

Resolution Date: 7/7/2011

12:00:00AM Resolution

:off,,Irg

Sub Division: 015

MR Route: F06

FA ID: 5315200470

Account #

(321) 972-4619

3857747715

Customer Name:

ESCOBAR, BIBIANAPhone #:

Address

Operator:

Mike Finnegan

3520 CRAIG DR

CSR: Batch System

Entry Date

: 4/26/2011 7:01:40PM

SO Type : M-EXCHNG

Instructions: MR ID: 531520976065, MR REMARK: MS

Due Date

5/7/2011 7:01:00PM

Resolution Date: 5/10/2011

12:00:00AM

FA Status

Completed

Resolution

:REPLACED 5/8" METER AND GASKETS.. MF,CG

Division: 015

MR Route: F06

FAID: 0247100271

Account # (407) 591-2797

4300413990

MOTA, THEODOREPhone #:

Customer Name:

Address

1208 MARIE AVE

CSR:

Peggy Hanks

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

: Record the meter badge/serail # and manufacturer. Put meter information in comments. Thanks, Peggy

Operator:

LeRoy Grainger

Entry Date

: 8/2/2011 11:30:03AM

SO Type : M-SIO

Request Type: General Investigation

ructions Due Date

8/15/2011

12:00:00AM

FA Status

3:00:00PM

Resolution Date: 8/15/2011

Completed

Resolution

:badge#34363344,..make badger...lrg

Sub Division: 015

MR Route: F06

FA ID: 5437100930

Account # (407) 774-5246 0489885239

Customer Name:

RAINEY, SORAYAPhone #:

Address Operator:

1225 GAIL ST

CSR: Deborah Volz

Entry Date

LeRoy Grainger

: 5/16/2011 9:43:13AM

SO Type : HIBILL

Instructions

: re-read meter, ck for leaks, Hi bill complaint, deb

Due Date

5/17/2011

8:00:00PM

Resolution Date: 5/17/2011

12:00:00AM

FA Status

Completed

Resolution

:no leaks detected,,,,spoke with customer and he said they planted new scrubs and flowers and was watering

extra,,,,Irg

Sub Division: 015

MR Route: F06

FA ID: 2477100428

ount#

5329941310

Customer Name:

GYLNN, RICHARDPhone #:

(~37) 218-2980

Address Operator:

LeRoy Grainger

3819 ANNA DR

CSR: Batch System

Entry Date

: 9/6/2011 7:36:46PM

SO Type : M-CUT

Instructions:

Due Date

FA Status

9/7/2011 7:00:00PM

Completed

Resolution Date: 9/7/2011

12:00:00AM Resolution

:off,,,lrg

Sub Division: 015

MR Route: F06

FA ID: 2477100681

Account #

(407) 218-2980

5329941310

Customer Name:

GYLNN.RICHARDPhone #:

Address

Shawn Ebert

3819 ANNA DR

CSR: Cammy Iwinski

Operator:

Entry Date

: 4/7/2011 10:35:28AM

SO Type: M-RECON

Instructions : paid \$157.19 conf#727285646.cammy cust will be home

Due Date

4/7/2011 6:00:00PM Resolution Date: 4/7/2011

:00.00AM

FA Status

Completed

~solution

:PICKED UP SIGNED TAG, T/ON, SME

Sub Division: 015

MR Route: F06

FA ID: 2477100732

2/20/2012 15:21 Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Account # (407) 218-2980 5329941310

Customer Name:

GYLNN, RICHARDPhone #:

⊿ress

3819 ANNA DR

CSR:

Batch System

Operator:

Shawn Ebert

Entry Date

: 4/6/2011 7:23:08PM

SO Type : M-CUT

Instructions:

Due Date

4/7/2011 7:00:00PM Resolution Date: 4/7/2011

12:00:00AM

FA Status

Completed

Resolution :READ, T/OFF, TAGGED DOOR, SME

Sub Division: 015

MR Route: F06

FAID: 2477100990

Account # (407) 218-2980 5329941310

Customer Name:

GYLNN, RICHARDPhone #:

Address Operator:

Mike Finnegan

3819 ANNA DR

CSR:

Jennifer Elliot

Entry Date

: 9/7/2011 8:49:48AM

SO Type : M-RECON

Instructions : Pick up tag and reconnect service. I called Kevin Cooper. Jennifer

Due Date

FA Status

9/7/2011 8:00:00PM Resolution Date: 9/7/2011

1:00:00PM

Completed

Resolution

:water on maf

Sub Division: 015

MR Route: F06

FA ID: 9696100630

Account #

421-2389

7554935365

Customer Name:

BAILEY, JAMESPhone #:(407)

Address

Operator:

Rodel Hermano

3618 ANNA DR

CSR:

Batch System

Entry Date

: 1/4/2011 8:23:06PM

SO Type : M-CUT

Instructions:

Due Date

1/5/2011 7:00:00PM Resolution Date: 1/5/2011

12:00:00AM

FA Status

Completed

Resolution :OFF...TAGGED DOOR...RRH

FAID: 9696100879

Account #

Sub Division: 015

7554935365

Customer Name:

BAILEY, JAMES Phone #: (407)

421-2389

CSR:

Batch System

Address Operator:

LeRoy Grainger

3618 ANNA DR

MR Route: F06

Fatry Date

: 7/6/2011 7:18:40PM

SO Type : M-CUT

Instructions :

Due Date

7/7/2011 7:00:00PM

Resolution Date: 7/7/2011

12:00:00AM

FA Status

Completed

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution

:off...lrq

□ Division: 015

MR Route: F06

FAID: 8597100491

Account #

6103260700

Customer Name:

Izquierdo, Rosa L. Phone #:

(407) 692-0677

Address

3611 ANNA DR

CSR:

Peggy Hanks

Operator:

LeRoy Grainger

Instructions : Record the meter badge/serial # and manufacturer. Put meter information in comments. Thanks, Peggy

: 7/26/2011 10:34:20AM Entry Date

SO Type : M-SIO

Request Type: General Investigation

Due Date

8/9/2011 3:00:00PM Resolution Date: 8/9/2011

12:00:00AM

FA Status

Completed

Resolution

:badge#85109952,,,,make kent,,,,lrg

Sub Division: 015

MR Route: F06

FAID: 8097100068

Account #

4170557011

Customer Name:

GRIFFITH, CECILIAPhone #:

(321) 239-7769

Address

Rodel Hermano

3623 ANNA DR

CSR:

Batch System

Operator: Entry Date

: 2/22/2011 8:01:20PM

SO Type : M-EXCHNG

Instructions

: MR ID: 809713649642, MR REMARK: GF

· Date

2/22/2011 8:01:20PM

Resolution Date: 2/25/2011

12..J:00AM

FA Status

Completed

Resolution

:REPLACED FOGGED 5/8" METER..RH

Sub Division: 015

MR Route: F06

FA ID: 7937100772

Account # (407) 492-9426

6224293224

Customer Name:

Customer Name:

LEWIS, DANIELLEPhone #:

Address

1205 GAIL ST

CSR: Andrea Lybarger

Operator:

Entry Date

Donna Brown

: 1/6/2011 8:59:58AM

SO Type : M-RECON

Instructions

: PLEASE RECONNECT CUSTOMER IS AT HOME. CALLED TO KEVIN. THANKS ANDREA

Due Date

1/6/2011 6:00:00PM Resolution Date: 1/6/2011

12:00:00AM

FA Status

Resolution

:PUT. Turned on.

Completed

DB

Sub Division: 015

MR Route: F06

FA ID: 7937100201

Account #

6224293224

LEWIS, DANIELLEPhone #:

(407) 492-9426

1205 GAIL ST

CSR:

Batch System

rator:

Address

Shawn Ebert

Entry Date

: 4/6/2011

7:23:08PM

SO Type : M-CUT

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions:

Due Date

4/7/2011 7:00:00PM

Resolution Date: 4/7/2011

:00AM

FA Status

Completed

Resolution

:READ, T/OFF, TAGGED DOOR, SME

Sub Division: 015

MR Route: F06

FA ID: 7937100872

Account #

6224293224

Customer Name:

LEWIS, DANIELLEPhone #:

(407) 492-9426

Address

1205 GAIL ST

CSR:

Ingrid Jenkins

Operator:

Chris Gosnell

Entry Date

: 10/6/2011 10:27:54AM

SO Type : M-RECON

Instructions : please restore the services waiver is signed and also customer is home iejenkins 10/6

Due Date 12:00:00PM

FA Status

10/6/2011 12:00:00AM Completed

Resolution Date: 10/6/2011

Resolution

:Reconnected, collected tag....crg

Sub Division: 015

MR Route: F06

FA ID: 7937100175

Account #

6224293224 Customer Name:

LEWIS, DANIELLEPhone #:

(407) 492-9426

Address Operator:

LeRoy Grainger

1205 GAIL ST

CSR:

Batch System

L ...'y Date

: 7/6/2011 7:18:40PM

SO Type : M-CUT

Instructions:

Due Date

FA Status

7/7/2011 7:00:00PM

Completed

Resolution Date: 7/7/2011

12:00:00AM

Resolution :off,,lrg

Sub Division: 015

MR Route: F06

FA ID: 7937100188

Account #

(407) 492-9426

6224293224

Customer Name:

LEWIS, DANIELLEPhone #:

Address

Rodel Hermano

1205 GAIL ST

CSR:

Batch System

Operator:

Entry Date

: 1/4/2011 8:23:06PM

SO Type : M-CUT

Instructions:

Due Date

FA Status

1/5/2011 7:00:00PM

Resolution Date: 1/5/2011

12:00:00AM Resolution

Completed

:OFF...TAGGED DOOR...RRH

Sub Division: 015

MR Route: F06

FA ID: 7937100751

Jount # (407) 492-9426

6224293224

Customer Name:

LEWIS, DANIELLEPhone #:

CSR:

Ingrid MillerOperator

Address

1205 GAIL ST

Resolution Date: 7/8/2011

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Kevin Cooper

F 'ry Date : 7/8/2011 2:12:27PM SO Type : M-RECON

Instructions : please restore the services customer has signed the waiver and left on door for connection. iem 7/8

Due Date : 7/8/2011 6:30:00PM

1:00:00PM FA Status : Completed

Resolution :reconnected meter...crg

Sub Division: 015 MR Route: F06 FA ID: 7937100468

Account # : 6224293224 Customer Name : LEWIS, DANIELLE Phone #:

(407) 492-9426

Address : 1205 GAIL ST CSR: Batch System

Operator: Chris Gosnell

Entry Date : 10/5/2011 7:39:11PM SO Type : M-CUT

Instructions:

Due Date : 10/6/2011 7:00:00PM Resolution Date : 10/6/2011

12:00:00AM FA Status : Completed

Resolution :Turned off, tagged door...crg

Sub Division: 015 MR Route: F06 FA ID: 8706200264

ount # : 5978952550 Customer Name : MULLINS.SARAHPhone #:

(১∠1) 263-6029

Address : 1325 LAKE ASHER CIR CSR: Jennifer Elliot

Operator: LeRoy Grainger

Instructions : Please re-read meter and check it for leaks. Customer is complaining about a high bill. Jennifer

Due Date : 6/1/2011 8:00:00PM Resolution Date : 6/1/2011

12:00:00AM FA Status : Completed

Resolution :no leaks detected,,,,tagged door with read and findings,,,lrg

Sub Division: 015 MR Route: F06 FAID: 3835200556

Account # : 9528034410 Customer Name : JAKUBOWSKI, VICKIPhone #:

(407) 774-5004

Address : 1262 BEAR LAKE RD CSR:Peggy HanksOperator :

Entry Date : 2/17/2011 3:42:02PM SO Type : M-SIO Request Type: General Investigation

Instructions : Confirm meter manufacturer is Rockwell. Put finding in "Comments" Peggy

Due Date : 2/21/2011 6:00:00PM Resolution Date : 3/1/2011

12:00:00AM FA Status : Completed

「 `olution :sent to peggy

Sub Division: 015 MR Route: F06 FAID: 3835200040

Account # : 9528034410 Customer Name : JAKUBOWSKI,VICKIPhone #:

Field Activity Detail Report from 01/01/2011 to 12/31/2011

(407) 774-5004

rator:

Address

LeRoy Grainger

CSR:

Jennifer Elliot

Entry Date

: 3/21/2011 8:51:14AM

SO Type : M-READ

Instructions : Take read and leave on for new customer. Jennifer

3/22/2011 8:00:00PM

Resolution Date: 3/22/2011

Due Date 12:00:00AM

FA Status

Completed

Resolution

:read,left on,,,lrg

Sub Division: 015

MR Route: F06

FAID: 3835200395

Account #

(407) 774-5004

9528034410

Customer Name:

JAKUBOWSKI, VICKIPhone #:

Address Operator:

Chris Gosnell

1262 BEAR LAKE RD

1262 BEAR LAKE RD

CSR:

Miranda Roberts

Entry Date

: 10/6/2011 10:24:56AM

SO Type : M-RECON

Instructions : Please restore service - tag on door // mt

Due Date

10/6/2011

7:05:00PM

Resolution Date: 10/6/2011

12:00:00PM

FA Status

Completed

Resolution

:Reconnected, collected tag....crg

Division: 015 د

MR Route: F06

FA ID: 3835200574

Account #

(407) 774-5004

9528034410

Customer Name:

JAKUBOWSKI, VICKIPhone #:

Address

: 1/7/2011 12:49:48PM

1262 BEAR LAKE RD

CSR:Lori JonesOperator:

Entry Date

SO Type : M-WARN

Instructions

: Please turn on service for new customer. Waiver on file at office. Thank you. LLJ

Due Date

FA Status

1/10/2011 6:00:00PM

Resolution Date: 1/10/2011

12:00:00AM

Resolution

Completed

:something on in house and no one here, did not turn on, tagged door to reschedule when someone can be

here, Irg

Sub Division: 015

MR Route: F06

FA ID: 3835200519

Account #

(407) 774-5004

9528034410

Customer Name:

JAKUBOWSKI, VICKIPhone #:

Address Operator:

Chris Gosnell

1262 BEAR LAKE RD

CSR: Batch System

Entry Date

: 10/5/2011 7:39:11PM

SO Type : M-CUT

Instructions :

J Date

10/6/2011 7:00:00PM Resolution Date: 10/6/2011

2:00:00AM

FA Status

Completed

Resolution

:Turned off, tagged door...crg

2/20/2012 15:21 Page: 1

Resolution Date: 4/6/2011

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division: 015 MR Route: F06 FAID: 3835200150

Sount # : 9528034410 Customer Name : JAKUBOWSKI,VICKIPhone #:

(407) 774-5004

Address : 1262 BEAR LAKE RD CSR:Sheri Demonbreun Operator :

Entry Date : 4/4/2011 12:41:02PM SO Type : M-OFF

Instructions : please turn off water for customer he wants to install a check valve, please try to make it as early as possible-thanks sheri

Due Date : 4/5/2011 8:00:00PM

12:00:00AM FA Status : Completed

Resolution :went to risidence but did not turn off because car in driveway and no answer at door and then i called customer and left message to see if he still wanted water off,,,,,no answer back as of 02:pm,...lrg

Sub Division: 015 MR Route: F06 FA ID: 3835200639

Account # : 9528034410 Customer Name : JAKUBOWSKI.VICKIPhone #:

(407) 774-5004

Address : 1262 BEAR LAKE RD CSR: Linda JonesOperator : LeRoy Grainger

Entry Date : 4/26/2011 9:29:10AM SO Type : M-READ

Instructions : TAKE FINAL READ AND LEAVE ON FOR NEW CUSTOMER. LINDA

Lue Date : 4/27/2011 6:00:00PM Resolution Date : 4/27/2011

12:00:00AM FA Status : Completed

Resolution :read,left on,,,lrg

Sub Division: 015 MR Route: F06 FAID: 7877100352

Account # : 4520575366 Customer Name : Toro.RobertPhone #:

Address : 3803 ANNA DR CSR: Isabel Ceballos

Operator: LeRoy Grainger

Entry Date : 3/14/2011 10:04:28AM SO Type : M-ON

Instructions : Get reading; turn on for new. Signed waiver in office. /ic

Due Date : 3/15/2011 6:00:00PM Resolution Date : 3/15/2011

12:00:00AM FA Status : Completed

Resolution :turned on,,,Irg

Sub Division: 015 MR Route: F06 FA ID: 9007100138

Account # : 4952446405 Customer Name : GUTIERREZ,MARIAPhone #:

(321) 946-8663

lress : 1202 LOIS AVE CSR: Brandi Deere

Cperator: LeRoy Grainger

Entry Date : 1/25/2011 11:43:04AM SO Type : M-READ

2/20/2012 15:21

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date

2/1/2011 6:00:00PM

Instructions : PLEASE READ AND turn ON FOR NEW, RCVD SIGNED WAIVER IN OFFICE. THANKS, BND

Resolution Date: 2/1/2011

MA₀C

FA Status

Completed

Resolution

:water allready on, Irg

Sub Division: 015

MR Route: F06

FAID: 9007100988

Account #

4952446405

Customer Name:

GUTIERREZ.MARIAPhone #:

(321) 946-8663

Address

1202 LOIS AVE

CSR:

Lori JonesOperator:

LeRoy Grainger

Entry Date

: 1/6/2011

3:49:44PM

SO Type : M-READ

Instructions: Please read meter and leave on for new. Thank you. LLJ

Due Date

1/7/2011 6:00:00PM Resolution Date: 1/7/2011

9:50:00AM

FA Status

Completed

Resolution :read,left on,lrg

Sub Division: 015

MR Route: F06

FAID: 4797100359

Account #

4351776208

Customer Name:

Holloway, Pamela Phone #:

(407) 865-6208

Address

Donna Brown

3607 ANNA DR

CSR:

Sheri Demonbreun

Operator:

∟.ı(ry Date

: 5/27/2011 8:26:41AM

:Turned on. Meter not running. WOF.

SO Type : M-ON

Instructions : signed waiver in office, please connect service for new customer, called to kevin-thanks sheri

Due Date

8:00:00PM 5/27/2011

Resolution Date: 5/27/2011

12:00:00AM Resolution

FA Status

Completed

Sub Division: 015

MR Route: F06

FA ID: 4797100235

Account #

4351776208

DB

Customer Name:

Holloway, Pamela Phone #:

(407) 865-6208

Address

3607 ANNA DR

CSR: Batch System

Operator:

Rodel Hermano

Entry Date

: 1/4/2011 8:23:06PM

SO Type : M-CUT

Instructions:

Due Date

1/5/2011 7:00:00PM

Resolution Date: 1/5/2011

12:00:00AM

FA Status

Completed

Resolution

:OFF...TAGGED DOOR...RRH

Sub Division: 015

MR Route: F06

FA ID: 4797100582

Jount # (407) 865-6208 4351776208

Customer Name:

Holloway, Pamela Phone #:

Address Operator:

LeRoy Grainger

3607 ANNA DR

CSR:

Linette Orengo

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Page: 1

: 2/4/2011 2:59:55PM v Date SO Type : M-OFF

Instructions : please take final read, lock meter & tag for new.../LIO FL

Due Date 2/7/2011 6:00:00PM Resolution Date: 2/7/2011

12:00:00AM FA Status Completed

Resolution :read,locked and tagged,lrg

Sub Division: 015 MR Route: F06 FAID: 1747100273

Account # 9154399588 Customer Name: Lopez, Jorey Phone #: (407) 949-8303

Address

Cristina Harden Operator: LeRoy Grainger

1224 MARIE AVE

CSR:

Entry Date : 5/9/2011 3:50:44PM SO Type : M-RECON

: PLS RECON. TAG ON DOOR. CUST PAID AFTER HRS MON, RECON SCHED FOR TUES. THANKS/TINA Instructions

Due Date 5/10/2011 6:00:00PM Resolution Date: 5/10/2011

12:00:00AM FA Status Completed

Resolution :rec,,,picked up tag,,,lrg

Sub Division: 015 MR Route: F06 FA ID: 1747100888

ount# 9154399588 Customer Name: Lopez, Jorey Phone #: (407) 9---8303

Address

1224 MARIE AVE CSR: Batch System

Operator: Kevin Cooper

Entry Date : 5/4/2011 7:18:36PM SO Type : M-CUT

Instructions:

Due Date 5/9/2011 7:00:00PM Resolution Date: 5/9/2011

12:00:00AM FA Status Completed

Resolution :TURNED OFF AND TAGGED DOOR.MAF

Sub Division: 015 MR Route: F06 FAID: 3287100419

Account # 4575061183 Customer Name: Winbush, HarveyPhone #:(407)

535-6164

Address 3713 ANNA DR CSR: Linda JonesOperator

: LeRoy Grainger

: 1/28/2011 9:56:29AM SO Type : M-ON

Instructions : PLEASE TURN ON NEW CUSTOMER. WAIVER ON FILE IN OFFICE. LINDA

Due Date 1/31/2011 6:00:00PM Resolution Date: 1/31/2011

10.30:00AM FA Status Completed

solutionد. . :turned on,Irg

Sub Division: 015 MR Route: F06 FAID: 3287100561

Account # 4575061183 Customer Name: Winbush, HarveyPhone #:(407)

Field Activity Detail Report from 01/01/2011 to 12/31/2011

535-6164

ress Operator:

LeRoy Grainger

1:47:52PM

3713 ANNA DR

CSR:

Kimberly Bennett

Entry Date

: 11/28/2011

: Please obtain reading collect tag and turn on Linda S

SO Type : INSMTRSP

Instructions

Due Date

11/28/2011

6:00:00PM

Resolution Date: 11/28/2011

11:00:00AM

FA Status

Completed

Resolution

:rec,,,picked up tag,,,lrg

Sub Division: 015

MR Route: F06

FAID: 3287100399

Account #

4575061183

Customer Name:

Winbush, HarveyPhone #:(407)

535-6164

Address Operator:

LeRoy Grainger

3713 ANNA DR

CSR:

Karen Thimmes

Entry Date

: 3/30/2011 7:57:24AM

SO Type : M-READ

8:00:00PM

Instructions : Take final read and leave on for new customer, Thanks, Karyn

Due Date

3/31/2011

Resolution Date: 3/31/2011

12:00:00AM

FA Status

Completed

Resolution

:read,left on,,,lrg

Sub Division: 015

MR Route: F06

FA ID: 3287100770

Account #

535-6164

4575061183

Customer Name:

Winbush, HarveyPhone #:(407)

Address Operator:

LeRoy Grainger

3713 ANNA DR

CSR:

Magic Muncie

Entry Date

; 12/31/2010 11:39:30AM

SO Type : M-OFF

Instructions : TAKE FINAL READ AND LOCK METER, TAG DOOR FOR NEW TO APPLY. BG

Due Date

FA Status

1/4/2011 12:00:00AM Completed

Resolution Date: 1/4/2011

10:15:00AM Resolution

:read,locked and tagged,lrg

Sub Division: 015

MR Route: F06

FA ID: 3287100227

Account #

535-6164

4575061183

Customer Name:

3713 ANNA DR

Winbush, HarveyPhone #:(407)

Linda JonesOperator

Address : LeRoy Grainger

Entry Date

: 11/22/2011 8:09:23AM

SO Type : READ-OFF

6:00:00PM

tructions : TURN OFF & LOCK METER--PAYMENT NOT RECEIVED (CALLED TO KEVIN 9:06A). LINDA

Resolution Date: 11/28/2011

CSR:

Due Date 12:00:00AM

FA Status

11/28/2011 Completed

Resolution

:locked off,,,tagged ,,,lrg

Utilities Billing System

2/20/2012 15:21

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

らら Division: 015

MR Route: F06

FA ID: 3236200738

Account #

0025480392

Customer Name:

Baker, SheriPhone #:(352)

812-0519

Address

3402 HOLLIDAY AVE

CSR:

Linette Orengo

Operator:

LeRoy Grainger

Entry Date

: 2/11/2011 7:34:18AM

SO Type : M-READ

Instructions : please take start read & leave on for new. /LIO FL

Due Date 12:00:00AM

FA Status

2/14/2011 6:00:00PM Resolution Date: 2/14/2011

Completed

Resolution

:read,left on,lrg

Sub Division: 015

MR Route: F06

FA ID: 3236200887

Account #

0025480392

Customer Name:

Baker, SheriPhone #:(352)

812-0519

Address

3402 HOLLIDAY AVE

CSR:

Brandi Deere

Operator:

Entry Date

Rodel Hermano

: 1/4/2011 1:44:26PM

SO Type : M-READ

: PLEASE READ AND LEAVE ON FOR NEW. THANKS, BND

Due Date

1/5/2011 6:00:00PM Resolution Date: 1/5/2011

00AM

FA Status

Completed

Resolution :Obtained read and left on for new...RRH

Sub Division: 015

MR Route: F06

FAID: 9119892975

Account #

356-6247

1694393127

Customer Name:

HABIB, AMIDPhone #:(321)

Address LeRoy Grainger

3631 BONNIE DR

CSR: Lori JonesOperator:

Entry Date

: 2/25/2011

9:43:20AM

SO Type : M-NOREAD

Instructions: Please read meter for billing, Thanks, LLJ

Due Date

2/28/2011 6:00:00PM Resolution Date: 2/28/2011

12:00:00AM Resolution **FA Status**

Completed

:read,,,meter is not hooked up to residence yet,,,,,lrg

Sub Division: 015

MR Route: F06

FA ID: 9119892536

Account #

1694393127

Customer Name:

HABIB, AMIDPhone #:(321)

356-6247

Address

CSR:

Matthew Chandler

rerator:

Entry Date

LeRoy Grainger

3631 BONNIE DR

: 3/25/2011 8:10:28AM SO Type : M-NOREAD

: NEED A READ FOR BILLING, THANKS.MC Instructions

Due Date

3/28/2011 6:00:00PM Resolution Date: 3/28/2011

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

2:00:00AM

FA Status

Completed

olution

:read,lrg....still not hooked up to residence yet,...

Sub Division: 015

MR Route: F06

FAID: 9119892839

Account #

1694393127

Customer Name:

HABIB, AMIDPhone #:(321)

356-6247

3631 BONNIE DR

CSR:

Loretta Abbott

Address Operator:

John Marinelli

Entry Date

: 2/2/2011 11:23:10AM

SO Type : INSTLMTR

Instructions : DR.HABIB WOULD LIKE TO BE THERE WHEN YOU INSTALL THE 5/8" MTR. AT THIS ADDRESS. HIS

PHONE 321-356-6247. THE APPLICATION AND CK. HAS BEEN RECEIVED. THANKS, Loretta

Due Date

2/3/2011

6:00:00PM

Resolution Date: 2/14/2011

12:00:00AM Resolution

FA Status

Completed

:SET 5/8" METER FOR THIS ADDRESS... JAM

Sub Division: 015

MR Route: F06

FA ID: 5087100603

Account #

0555330583

Customer Name:

WINTER, ADDIEPhone #:(786)

290-9125

Address Operator:

LeRoy Grainger

3721 ANNA DR

CSR:

Brandi Deere

ry Date

: 12/31/2010 3:01:22PM

SO Type : M-READ

Instructions : PLEASE READ AND LEAVE ON FOR NEW. THANKS, BND Due Date

1/4/2011 6:00:00PM

Resolution Date: 1/4/2011

10:00:00AM

FA Status

Completed

Resolution

:read,left on,lrg

Sub Division: 015

MR Route: F06

FA ID: 5087100268

Account #

290-9125

0555330583

Customer Name:

WINTER, ADDIEPhone #:(786)

Address

3721 ANNA DR

CSR:Batch SystemOperator:

Entry Date

: 1/4/2011

8:26:46PM

SO Type: M-SIO

Request Type: General Investigation

Instructions:

Due Date

1/4/2011 12:00:00AM

Resolution Date: 1/5/2011

12:00:00AM

FA Status

Completed

Resolution

:entered in error

Sub Division: 015

MR Route: F06

FA ID: 5087100438

Account # 9125

0555330583

Customer Name:

WINTER, ADDIEPhone #:(786)

Áddress

LeRoy Grainger

3721 ANNA DR

CSR:

Jennifer Elliot

Operator: Entry Date

: 2/21/2011 12:15:47PM SO Type : M-OFF

Utilities Billing System

2/20/2012 15:21

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions: Take read and lock meter. Tag door for new to apply. Jennifer

Due Date

Resolution

3/1/2011

8:00:00PM

12:00:00AM **FA Status** Completed

:read,locked and tagged,lrg

Sub Division: 015

MR Route: F06

FAID: 2175200590

Account # Phone #:

7885438789

Customer Name:

LOPEZ JR ,FRANCISCO

Address

(321) 578-2105

1124 BEAR LAKE RD

CSR: Isabel Ceballos

Operator:

LeRoy Grainger

Entry Date

: 3/1/2011 9:19:07AM

SO Type: M-READ

Instructions

: Final read & lock meter Per note sent in. /ic

6:00:00PM

Resolution Date: 3/2/2011

Resolution Date: 3/1/2011

Due Date 12:00:00AM

FA Status

3/2/2011

Completed

Resolution

:read,locked and tagged,lrg

Sub Division: 015

MR Route: F06

FA ID: 2175200103

Account #

7885438789

Customer Name:

LOPEZ JR ,FRANCISCO

Phone #:

(321) 578-2105

tress

1124 BEAR LAKE RD

CSR:

Linda JonesOperator

これoy Grainger

Entry Date

: 9/29/2011

3:14:08PM

SO Type: M-RECON

Instructions: RECONNECT SERVICE, WAIVER IN OFFICE ON FILLE, LINDA

Due Date

FA Status

9/30/2011 6:00:00PM Resolution Date: 9/30/2011

12:00:00AM

Completed

Resolution :rec,,,lrg

Sub Division: 015

MR Route: F06

FA ID: 2175200621

Account #

(321) 578-2105

7885438789

Customer Name:

LOPEZ JR ,FRANCISCO

Phone #:

Address

1124 BEAR LAKE RD

CSR: Batch System

Operator:

Shawn Ebert

Entry Date

: 6/8/2011 7:23:22PM

SO Type : M-CUT

Instructions

Due Date

6/9/2011 7:00:00PM

Resolution Date: 6/9/2011

12:00:00AM Resolution **FA Status**

Completed

:READ, TURNED OFF, TAGGED DOOR, SME

Lub Division: 015

MR Route: F06

FAID: 2175200975

Account # Phone #:

(321) 578-2105

7885438789

Customer Name:

LOPEZ JR ,FRANCISCO

Address

1124 BEAR LAKE RD

CSR:

Peggy Hanks

2/20/2012 15:21

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Operator:

LeRoy Grainger

v Date

: 5/25/2011

9:50:28AM

SO Type : M-SIO

3:00:00PM

Request Type: General Investigation

: Record meter badge/serial # and manufacturer. Put meter information in comments. Thanks, Peggy

Due Date

Instructions

6/17/2011

Resolution Date: 6/17/2011

12:00:00AM

FA Status

Completed

Resolution

:badge#12612171,,,,makebadger,,,,lrg

Sub Division: 015

MR Route: F06

FA ID: 2175200624

Account # Phone #:

(321) 578-2105

7885438789

Customer Name:

LOPEZ JR ,FRANCISCO

Address

1124 BEAR LAKE RD

CSR:

Sheri Demonbreun

Operator:

LeRoy Grainger

Entry Date

: 3/7/2011 7:17:17AM

SO Type : M-ON

8:00:00PM

7885438789

: please pick up tag and connect service for new customer-sheri Instructions

Due Date

3/8/2011

Resolution Date: 3/8/2011

12:00:00AM

FA Status

Completed

Resolution

Sub Division: 015

MR Route: F06

FA ID: 2175200311

ount# Phone #:

(321) 578-2105

1:46:36PM

1124 BEAR LAKE RD

Customer Name:

LOPEZ JR ,FRANCISCO

Kathy Sillitoe

Address Operator:

Kevin Cooper

: 6/17/2011

SO Type : M-SIO

Request Type: General Investigation

CSR:

Entry Date Instructions

: Is this home vacant? Is the meter working? Thanks, KAS

Due Date

6/20/2011 12:00:00AM

Resolution Date: 6/20/2011

12:00:00AM

FA Status

Completed

Resolution

:meter works... meter off...crg

Sub Division: 015

MR Route: F06

FA ID: 2516200480

Account #

(407) 595-2307

2776140547

Customer Name:

HELD, JENNIFERPhone #:

Address

LeRoy Grainger

1342 LAKE ASHER CIR

CSR: Kimberly Bennett

Operator: **Entry Date**

: 3/7/2011 10:00:31AM

SO Type : M-ON

Instructions

: PLEASE OBTAIN READING CHECK OFFICE FOR WAIVER AND TURN ON. KIM-FL

6:00:00PM

Due Date 12:00:00AM

3/10/2011

Resolution Date: 3/10/2011

solution

FA Status

Completed

:meter is on ,but house valve is off,,,talked with michele on cell about findings,,,lrg

Sub Division: 015

MR Route: F06

FA ID: 2516200678

Account #

2776140547

Customer Name:

HELD, JENNIFERPhone #:

Field Activity Detail Report from 01/01/2011 to 12/31/2011

(407) 595-2307

ress

LeRoy Grainger Operator:

1342 LAKE ASHER CIR

CSR:

Lisa Bachmann

Entry Date

: 4/26/2011 8:53:31AM

SO Type : M-READ

6:00:00PM

Instructions

: Please take final read and leave on for new customer / lab

Due Date

4/27/2011

Resolution Date: 4/27/2011

12:00:00AM

FA Status

Completed

Resolution

:read,left on,,,lrg

Sub Division: 015

MR Route: F06

FAID: 2516200724

Account #

(407) 595-2307

2776140547

Customer Name:

HELD, JENNIFERPhone #:

Address

1342 LAKE ASHER CIR

CSR:

Linda JonesOperator

: LeRoy Grainger

Entry Date Instructions : 3/1/2011 7:52:10AM

SO Type : M-OFF

: TAKE FINAL READ AND LOCK METER, LINDA

Due Date

3/2/2011 6:00:00PM Resolution Date: 3/2/2011

12:00:00AM

FA Status

Completed

Resolution :read,locked and tagged,lrg

o Division: 015 میپ

MR Route: F06

FAID: 7874955434

Account #

701-7296

4689421097

Customer Name:

Eyal, VictorPhone #:(917)

Address

5827 BEAR LAKE CIR

CSR:

Kimberly Bennett

Operator:

Kevin Cooper

Entry Date

: 6/23/2011 7:32:05AM SO Type : M-SIO

Request Type: General Investigation

Instructions : Please investigate customer states that there is no meter at this location per contractor. Bruce Fitzgerald # 401-509-6900 please call with findings or resolution. Paged to Kc @ 8:24am. Kim-FI

Due Date

6/23/2011

6:00:00PM

Resolution Date: 6/23/2011

12:00:00AM

FA Status

Completed

Resolution

:there is a 5/8" meter here that was installed back on the 6th and 390 gallons has ran through meter. the number for contact was temporarily out of service, did not get to contact contractor, i verified meter is here...KEV

Sub Division: 015

MR Route: F06

FA ID: 7874955840

Account #

4689421097

Customer Name:

Eyal, Victor Phone #: (917)

701-7296

Address

5827 BEAR LAKE CIR

CSR:

Lori JonesOperator:

LeRoy Grainger

Thtry Date

: 6/3/2011

2:43:17PM

SO Type : INSTLMTR

...structions

: Please instail 5/8" meter at lot 3, Bear Lake Cir. Thank you. LLJ

Due Date

6/6/2011 6:00:00PM

Resolution Date: 6/9/2011

12:00:00AM

FA Status

Completed

2/20/2012 15:21

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution

:INSTALLED 5/8" METER... LRG

Sub Division: 015

MR Route: F06

FA ID: 3708100243

Account #

0555512234

Customer Name:

JOSEPH, POLONIAPhone #:

(407) 860-0489

Address

3606 E LINA LN

Sheri Demonbreun CSR:

Operator:

LeRoy Grainger

Entry Date

: 6/24/2011 12:07:04PM

SO Type : M-WARN

Instructions

: please hang tag to call office, return mail-thanks sheri 8:00:00PM

Resolution Date: 6/27/2011

Due Date 12:00:00AM

FA Status

6/28/2011 Completed

Resolution

:hung tag,,,lrg

Sub Division: 015

MR Route: F06

FA ID: 3708100655

Account #

0555512234

Customer Name:

JOSEPH, POLONIAPhone #:

(407) 860-0489

Address Operator:

LeRoy Grainger

3606 E LINA LN

CSR:

Deborah Volz

Entry Date

: 6/13/2011 7:34:17AM

SO Type : M-READ : Take final read and leave on for new.deb

6:00:00PM

Resolution Date: 6/14/2011

_ _e Date 12:00:00AM

Instructions

FA Status

6/14/2011 Completed

Resolution

:read,left on,,,lrg

Sub Division: 015

MR Route: F06

FAID: 3708100376

Account #

0555512234

Customer Name:

JOSEPH, POLONIAPhone #:

(407) 860-0489

Address

3606 E LINA LN

CSR: Isabel Ceballos

Operator:

LeRoy Grainger

: 5/31/2011 3:29:43PM SO Type : M-READ

Entry Date

Instructions : Read & leave on for new /ic

Due Date

6/1/2011 6:00:00PM Resolution Date: 6/1/2011

12:00:00AM

FA Status

Completed

Resolution

:read,left on,,,lrg

Sub Division: 015

MR Route: F06

FA ID: 3708100817

Account #

0555512234

Customer Name:

JOSEPH, POLONIAPhone #:

(407) 860-0489

3606 E LINA LN

CSR:Batch SystemOperator:

Entry Date

. ...dress

: 6/1/2011

7:18:03PM

SO Type : M-OFF

Instructions:

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Prie Date

6/1/2011

Resolution Date: 6/1/2011

1. J:00AM

FA Status

Completed

Resolution

Sub Division: 015

MR Route: F06

FAID: 9545200483

Account #

1457321988

6:00:00PM

Customer Name:

CLEMO, GREGPhone #:(407)

860-0315

Address

3525 SHIRLEY DR

CSR:

Miranda Roberts

Operator:

LeRoy Grainger

Entry Date

: 6/21/2011 12:26:58PM

SO Type : M-READ

Instructions

: PLEASE GET START-STOP READ AND LEAVE WATER ON FOR CUSTOMER, MR

Due Date 12:00:00AM

FA Status

6/22/2011 12:00:00AM Completed

Resolution Date: 6/22/2011

Resolution

:read,left on,..lrg

Sub Division: 015

MR Route: F06

FAID: 6486100394

Account #

1384485889

Customer Name:

Thompson, Victor Phone #:(321)

277-7995

Address

3625 BONNIE DR

CSR:Loretta AbbottOperator:

ry Date

: 1/13/2011 1:14:49PM SO Type : M-SIO

Request Type: General Investigation

Instructions : MR. HABIB, IS ASKING FOR THE COST OF A SECOND MTR. FOR 3631 BONNIE. HIS BROTHER OWNS THIS, HE IS POWER OF ATTNY. AND THEY HAVE RENTERS. PLZ. CALL MR. HABIB 321-356-6247 CELL. OFFICE 407-862-0107. WITH THE COSTS, ETC. THANKS,2 PROPERTIES 1 MTR.FOREVER.la

Due Date

1/14/2011

6:00:00PM

Resolution Date: 1/14/2011

12:00:00AM

FA Status

Completed

Resolution

Sub Division: 015

MR Route: F06

FAID: 6486100953

Account #

277-7995

1384485889

Customer Name:

Thompson, Victor Phone #:(321)

Address

3625 BONNIE DR

CSR: Jennifer Elliot

Operator:

LeRoy Grainger

Entry Date

: 4/29/2011 2:36:57PM

SO Type : M-READ

8:00:00PM

Instructions : Take read and leave on for new customer. Jennifer

5/3/2011

Resolution Date: 5/3/2011

Due Date 12:00:00AM

FA Status

Completed

Resolution

:read,left on..,lrg

" 'b Division: 015

MR Route: F06

FAID: 3777100892

Account # (407) 556-5198 5141697787

Customer Name:

LEYDE, RICHARDPhone #:

Address

3807 ANNA DR

CSR:

Constance Dunn

Operator:

LeRoy Grainger

2/20/2012 15:21

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date

: 6/20/2011 11:18:45AM

SO Type : M-OFF

1....ructions

: Take final read, turn off and lock. Thanks Connie

Due Date

6/30/2011

6:00:00PM

Resolution Date: 6/30/2011

12:00:00AM

FA Status

Completed

Resolution

:read,locked ,tagged,...lrg

Sub Division: 015

MR Route: F06

FAID: 3777100386

Account #

5141697787

Customer Name:

LEYDE, RICHARDPhone #:

(407) 556-5198

Address

3807 ANNA DR

CSR:

Ingrid MillerOperator

: LeRoy Grainger

Entry Date

: 7/5/2011 12:55:12PM

SO Type: M-ON

Instructions: turn on and record the reading

Due Date

7/6/2011 6:00:00PM

Resolution Date: 7/6/2011

12:00:00AM

FA Status

Completed

Resolution

:turned on...lrg

Sub Division: 015

MR Route: F06

FAID: 8045200041

^ ^count #

1913834497

Customer Name:

Paredes, RoxannaPhone #:

7) 409-9196

Address Operator:

1254 BEAR LAKE RD

CSR:

Lisa Bachmann

LeRoy Grainger

Entry Date

: 7/22/2011 11:45:47AM

SO Type : M-ON

6:00:00PM

Instructions: Please reconnect service. Service is for inspection. Agent will be in area, please call 407 383 3937, will be 5 mins away. Thanks /lab

Due Date

7/25/2011

Resolution Date: 7/25/2011

12:00:00AM

FA Status

Completed

Resolution

:turned on got wavier signed...lrg

Sub Division: 015

MR Route: F06

FAID: 8045200245

Account #

1913834497

Customer Name:

Paredes, Roxanna Phone #:

(407) 409-9196

1254 BEAR LAKE RD

Address

CSR:

Lorie Mayeski

Operator:

Entry Date

LeRoy Grainger

: 2/14/2011 2:56:31PM SO Type : M-OFF

Instructions : PLEASE OBTAIN FINAL READ, TURN OFF METER AND LOCK. TAG FOR NEW. THANKS, LORIE

Due Date

2/15/2011 6:00:00PM Resolution Date: 2/15/2011

9.35:00AM

FA Status

Completed

.esolution

:read,locked and tagged,lrg

Sub Division: 015

MR Route: F06

FAID: 8045200155

Account #

1913834497

Customer Name:

Paredes, Roxanna Phone #:

Jennifer Elliot

Field Activity Detail Report from 01/01/2011 to 12/31/2011

1254 BEAR LAKE RD

(407) 409-9196

ress ⇒rator :

Entry Date

LeRoy Grainger

: 8/3/2011

7:38:03AM

SO Type : M-READ

: Please take read and turn on for new customer. Call the FL-office to see if a waiver is on file. Jennifer

Due Date

8/12/2011

8:00:00PM

CSR:

Resolution Date: 8/12/2011

12:00:00AM

FA Status

Completed

:water allready on,,,read left on,,,,lrg

Resolution

Sub Division: 015

MR Route: F06

FA ID: 4027100610

Account #

0381304888

Customer Name:

LIZARDO, FRANCISCOPhone

Address

#:

(407) 232-1335

1228 HELEN ST

CSR:Batch SystemOperator:

Entry Date

: 11/14/2011 7:43:14PM

SO Type : M-SIO

Request Type: General Investigation

Instructions:

Due Date

FA Status

11/14/2011 Completed

6:00:00PM

Resolution Date: 11/15/2011

12:00:00AM

Resolution :entered in error

Division: 015 د ح

MR Route: F06

FA ID: 4027100852

Account #

0381304888

Customer Name:

LIZARDO, FRANCISCOPhone

Address

(407) 232-1335

1228 HELEN ST

CSR:

Batch System

Operator:

LeRoy Grainger

Entry Date

: 9/7/2011 7:19:02PM

SO Type : M-CUT

Instructions:

Due Date

9/8/2011 7:00:00PM

Completed

Resolution Date: 9/8/2011

12:00:00AM Resolution

:off,,,lrg

FA Status

Sub Division: 015

MR Route: F06

FA ID: 4027100806

Account #

0381304888

Customer Name:

LIZARDO, FRANCISCOPhone

#:

(407) 232-1335

Address

1228 HELEN ST

CSR:

Sylvia Watler

Operator:

LeRoy Grainger

Entry Date Instructions : 10/31/2011 9:05:38AM

SO Type : M-SIO

Request Type: General Investigation

Date

6:00:00PM

: Water is off/customer wants stop svc/tag was left at premise when meter turned off previously/sylvia

Resolution Date: 11/1/2011

2:00:00AM

FA Status

10/31/2011 Completed

Resolution

:waters off,,Irg

2/20/2012 15:21

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division: 015

MR Route: F06

FAID: 4027100905

ount#

0381304888

Customer Name:

LIZARDO, FRANCISCOPhone

(407) 232-1335

Address

1228 HELEN ST

CSR:

Kimberly Bennett

Operator:

LeRoy Grainger

Entry Date

: 11/7/2011 9:13:38AM

SO Type : M-ON

Instructions

: ***A.M. REQUEST - PLEASE OBTAIN READING AND TURN ON - CUSTOMER WILL BE PRESENT. kIM-fL

11/8/2011 6:00:00PM

Resolution Date: 11/8/2011

Due Date 12:00:00AM

FA Status

Completed

Resolution

:turned on ,,,collected signature,,,lrg

Sub Division: 015

MR Route: F06

FA ID: 4027100062

Account #

0381304888

Customer Name:

LIZARDO.FRANCISCOPhone

Address

(407) 232-1335

1228 HELEN ST

CSR:

Kimberly Bennett

Operator: **Entry Date** LeRoy Grainger

: 11/11/2011 1:21:12PM SO Type : M-READ

Instructions

: PLEASE OBTAIN FINAL READING LEAVE ON FOR NEW, KIM-FL

Due Date

11/14/2011 6:00:00PM Resolution Date: 11/14/2011

12:00:00AM

FA Status

Completed

olution

:read,left on,.,lrg

Sub Division: 015

MR Route: F06

FA ID: 4027100726

Account #

0381304888

Customer Name:

LIZARDO, FRANCISCO Phone

#:

(407) 232-1335

Address Operator:

LeRoy Grainger

1228 HELEN ST

CSR:

Maxine Norris

Entry Date

: 8/2/2011 8:34:19AM

SO Type : HIBILL

Instructions : customer called in concerned of high bill.....please re-read meter and ck for any signs of leaks and tag door with

findings

Due Date

8/3/2011 6:30:00PM Resolution Date: 8/3/2011

12:00:00AM

FA Status

Completed

Resolution

:no leaks detected,,,,,maybe they had a leak before?,,,,maybe over irrrigating?,,,maybe pool?,,,,,tagged door with

findings,,,,lrg

Sub Division: 015

MR Route: F06

FA ID: 0615200555

Account # 810-8522

8536152083

Customer Name:

NALLEY, SUSANPhone #:(407)

Address

Shawn Ebert

3512 CRAIG DR

CSR: Shona Robinson

rator: **Entry Date**

: 6/6/2011 10:15:21AM

SO Type : M-ON

Instructions: waiver rcvd in office....tda

Utilities Billing System

2/20/2012 15:21

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

6:00:00PM

Due Date 12:00:00PM

6/10/2011

Completed

Resolution Date: 6/9/2011

1...olution

:TURNED ON, SME

FA Status

Sub Division: 015

MR Route: F06

FA ID: 0615200155

Account #

8536152083

Customer Name:

NALLEY, SUSANPhone #:(407)

810-8522

Address Operator:

3512 CRAIG DR

CSR:

Linette Orengo

Entry Date

LeRoy Grainger

: 11/16/2011 10:15:10AM

SO Type : M-ON

6:00:00PM

Instructions

: Please turn on new has applied tag is signed on the door, paged Kevin .../LIO FL

Resolution Date: 11/16/2011

Due Date 11:00:00AM

FA Status

11/16/2011

Completed

Resolution

:turned on,,,picked up tag,,,lrg

Sub Division: 015

MR Route: F06

FAID: 0615200291

Account #

8536152083

Customer Name:

NALLEY, SUSANPhone #:(407)

810-8522

Address

FA Status

3512 CRAIG DR

CSR:

Miranda Roberts

Operator:

LeRoy Grainger

y Date

: 5/31/2011 12:18:07PM

SO Type : M-OFF

Instructions

Due Date

6/1/2011

6:00:00PM

Resolution Date: 6/1/2011

12:00:00AM

Completed

: Please get stop read and turn water off - MR

Resolution

:read,locked and tagged,,,lrg

Sub Division: 015

MR Route: F06

FAID: 0615200771

Account #

8536152083

Customer Name:

NALLEY, SUSANPhone #:(407)

810-8522

Address

3512 CRAIG DR

CSR: Batch System

Operator:

LeRoy Grainger

Entry Date : 11/15/2011 7:20:28PM SO Type : M-WARN

Request Type: DON'T USE

Instructions:

Due Date 12:00:00AM

FA Status

11/16/2011 7:00:00PM Resolution Date: 11/16/2011

Completed

Resolution

:turned off,,,hung tag,,,lrg

Sub Division: 015

MR Route: F06

FA ID: 0615200499

Account #

8536152083

Customer Name:

NALLEY, SUSANPhone #:(407)

`522

Address

Mike Finnegan

3512 CRAIG DR

CSR:

Cammy Iwinski

Operator: Entry Date

: 7/7/2011 10:13:37AM

SO Type : M-SIO

Request Type: General Investigation

2/20/2012 15:21

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions : PLEASE GET A RE READ AND CHECK FOR LEAKS HIGH BILL COMPLAINTS.PLEASE LET DEVON @ 592-0777 OR 407-862-0250 WITH RESULT.THANK YOU, CAMMY

6:00:00PM

Due Date

7/7/2011

Resolution Date: 7/8/2011

12:00:00AM

FA Status

Completed

Resolution

:talk with custorms landlord when i arrvied, there is a slab leak in side the house, plumber is making repair,

Sub Division: 015

MR Route: F06

FAID: 5317100771

Account #

455-3592

7827422928

Customer Name:

MYATT, SHEAPhone #:(909)

Address Operator:

LeRoy Grainger

1201 LOIS AVE

CSR:

Ingrid Jenkins

Entry Date

: 10/3/2011 4:32:20PM

SO Type : M-READ

Instructions

Due Date

10/5/2011 6:00:00PM Resolution Date: 10/5/2011

12:00:00AM

FA Status

Completed

Resolution

:read,left on,,,lrg

Sub Division: 015

MR Route: F06

FA ID: 5317100644

Account #

3592

7827422928

Customer Name:

MYATT, SHEAPhone #:(909)

Address Operator:

Mike Finnegan

1201 LOIS AVE

CSR:

Batch System

Entry Date

: 5/4/2011 7:18:36PM

SO Type : M-CUT

Instructions:

Due Date

12:00:00AM

5/5/2011 7:00:00PM Resolution Date: 5/9/2011

FA Status

Completed

:turned off meter,lock and tagged door. maf,cg Resolution

MR Route: F06

FAID: 5317100450

Account #

Sub Division: 015

7827422928

Customer Name:

MYATT, SHEAPhone #:(909)

455-3592

Address

1201 LOIS AVE

CSR:Batch SystemOperator:

Entry Date

: 10/5/2011

7:42:42PM

SO Type : M-SIO

Request Type: General Investigation

Instructions:

Due Date

FA Status

10/5/2011 6:00:00PM Resolution Date: 10/6/2011

12:00:00AM

Completed

Resolution :entered in error

Sub Division: 015

MR Route: F06

FAID: 5317100983

Account # 455-3592

7827422928

Customer Name:

MYATT, SHEAPhone #:(909)

Utilities Billing System

2/20/2012 15:21

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Address

1201 LOIS AVE

CSR:

Tara DruryOperator:

3 Finnegan

9:54:24AM Entry Date : 5/9/2011

SO Type: M-RECON

8:00:00PM

Instructions : Please pick up tag and reconnect service. Called to Kevin C. /tmd

Due Date

5/9/2011

Resolution Date: 5/9/2011

1:00:00AM

FA Status

Completed

Resolution

:water is turned back on ,maf ,cra

Sub Division: 015

MR Route: F06

FA ID: 5317100946

Account #

7827422928

Customer Name:

MYATT, SHEAPhone #:(909)

455-3592

Address Operator:

1201 LOIS AVE

CSR:

Cammy Iwinski

Entry Date

LeRoy Grainger

: 8/8/2011 10:15:23AM

SO Type : M-OFF

Instructions

: PLEASE GET A FINAL READ TURN OFF AND LOICK, THANK YOU, CAMMY NV

Due Date

8/8/2011 6:00:00PM Resolution Date: 8/10/2011

12:00:00AM

FA Status

Completed

Resolution

:read,locked tagged,,,lrg

Division: 015

MR Route: F06

1201 LOIS AVE

FAID: 5317100140

Account #

455-3592

7827422928

Customer Name:

MYATT, SHEAPhone #:(909)

Linda JonesOperator

Address

: LeRoy Grainger

: 8/15/2011 9:15:00AM SO Type : M-ON

Entry Date Instructions : TURN ON FOR NEW CUSTOMER. CUSTOMER WILL BE HOME WANTS AM 8-12. LINDA

6:00:00PM

Resolution Date: 8/16/2011

CSR:

Due Date 12:00:00AM

FA Status

8/16/2011 Completed

Resolution

:turned on,,,picked up tag,,,lrg

Sub Division: 015

MR Route: F06

FA ID: 5316200109

Account #

(407) 285-0449

1960124444

Customer Name:

BRUSON, YUDITHPhone #:

Address

1333 LAKE ASHER CIR

CSR:

Peggy Hanks

Operator:

LeRoy Grainger

Entry Date : 7/26/2011 10:32:52AM SO Type : M-SIO

Request Type: General Investigation

Instructions

: Record the meter badge/serial # and manufacturer. Put meter information in comments. Thanks, Peggy

Pira Date

8/9/2011 3:00:00PM Resolution Date: 8/9/2011

.:00AM

FA Status

Completed

Resolution

:badge#85046546,,,,make kent,,,,lrg

Sub Division: 015

MR Route: F06

FA ID: 5316200052

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Account #

1960124444

Customer Name:

BRUSON, YUDITHPhone #:

7) 285-0449

Address

1333 LAKE ASHER CIR

CSR:

Batch System

Operator:

LeRoy Grainger

Entry Date

: 9/6/2011 7:36:46PM

SO Type : M-CUT

7:00:00PM

Instructions :

Due Date

9/7/2011 Completed

Resolution Date: 9/7/2011

12:00:00AM

FA Status

Resolution :l.off,,,lrg

Sub Division: 015

MR Route: F06

FA ID: 5316200937

Account #

(407) 285-0449

1960124444

Customer Name:

BRUSON, YUDITHPhone #:

Address

1333 LAKE ASHER CIR

CSR:Batch SystemOperator:

Entry Date

: 3/1/2011

9:00:41AM

SO Type : M-SIO

Request Type: General Investigation

Instructions:

Due Date

3/2/2011 6:00:00PM

Completed

Resolution Date: 3/1/2011

12:00:00AM Resolution

FA Status

:entered in error

Sub Division: 015

MR Route: F06

FAID: 5316200568

Account #

(407) 285-0449

1960124444

Customer Name:

BRUSON, YUDITHPhone #:

Address

Operator:

1333 LAKE ASHER CIR

CSR: Isabel Ceballos

Entry Date

LeRoy Grainger

: 2/28/2011 12:40:39PM

SO Type : M-READ

Instructions : Final read & LEAVE ON FOR NEW CUSTOMER. (CALLED TO COACH 8:58A) LINDA

Due Date

3/1/2011 6:00:00PM Resolution Date: 3/1/2011

12:00:00AM

FA Status

Completed

Completed

Resolution

:read,left on,lrg

Sub Division: 015

MR Route: F06

FA ID: 5316200506

Account # (407) 285-0449

1960124444

Customer Name:

BRUSON, YUDITHPhone #:

Address

1333 LAKE ASHER CIR

CSR:

Batch System

Operator:

Shawn Ebert

Entry Date

: 10/23/2011 7:27:18PM

SO Type : M-EXCHNG

uctions : MR ID: 531621600509, MR REMARK: MF

Due Date 12:00:00AM

FA Status

10/23/2011 7:27:18PM Resolution Date: 10/24/2011

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

:meter not flooded but glass was fogged. replaced 5/8" meter and gaskets.. sme Resolution

Division: 015 د... MR Route: F06 FA ID: 5316200159

Account # 1960124444 Customer Name: BRUSON.YUDITHPhone #:

(407) 285-0449

Address 1333 LAKE ASHER CIR Batch System CSR:

Operator: Shawn Ebert

Entry Date : 6/8/2011 7:23:22PM SO Type : M-CUT

Instructions:

Due Date 6/9/2011 7:00:00PM Resolution Date: 6/9/2011

12:00:00AM FA Status Completed

Resolution :READ, TURNED OFF, TAGGED DOOR, SME

Sub Division: 015 MR Route: F06 FAID: 5316200114

Account # 1960124444 Customer Name: BRUSON, YUDITHPhone #:

(407) 285-0449

Address 1333 LAKE ASHER CIR CSR: Linette Orengo

Operator: Mike Finnegan

Entry Date : 10/18/2011 8:32:47AM SO Type : M-READ

Instructions : Please take start read & leave on for new.../LIO FL

Date و 10/19/2011 6:00:00PM Resolution Date: 10/19/2011

12:00:00AM **FA Status** Completed

Resolution :water is on and i get a read maf

Sub Division: 015 MR Route: F06 FAID: 5316200896

Account # 1960124444 Customer Name: BRUSON, YUDITHPhone #:

(407) 285-0449

Address 1333 LAKE ASHER CIR CSR: Cammy Iwinski

Operator: Shawn Ebert

Entry Date : 6/10/2011 12:59:34PM SO Type : M-RECON

Instructions : PAID \$81.65 CONF# 750847081 TAG ON DOOR SIGNED CUST WILL BE HOME.CAMMY

Due Date 6/10/2011 6:00:00PM Resolution Date: 6/10/2011

12:00:00AM FA Status Completed

Resolution :PICKED UP SIGNED TAG, TURNED ON, SME

Sub Division: 015 MR Route: F06 FA ID: 7017100724

Account # 9810947633 Customer Name: Bowles, Kimberly Phone #:(407)

722-0512

Entry Date

₽dress 1213 LOIS AVE CSR: Matthew Chandler

rator: LeRoy Grainger

SO Type: M-NOREAD

Instructions: NEED A READ FOR BILLING, THANKS, MC

: 11/28/2011 8:46:45AM

2/20/2012 15:21

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date 12:00:00AM

FA Status

11/29/2011 6:00:00PM

Completed

Resolution Date: 11/29/2011

i ...solution

:read,,,lrg

Sub Division: 015

MR Route: F06

FAID: 7017100702

Account #

9810947633

Customer Name:

Bowles, Kimberly Phone #:(407)

722-0512

Address Operator:

1213 LOIS AVE

CSR:

Sylvia Watler

LeRoy Grainger

Entry Date

: 10/19/2011 9:07:14AM

SO Type : M-READ

Instructions Due Date

: Take final read, leave on for new customer, Sylvia

10/21/2011 12:00:00AM

Resolution Date: 10/21/2011

12:00:00AM

FA Status

Completed

Resolution :read,left on,,,lrg

Sub Division: 015

MR Route: F06

1213 LOIS AVE

FAID: 7017100892

Account #

9810947633

Customer Name:

Bowles, Kimberly Phone #:(407)

722-0512

Address

CSR:

Stephanie Calbreath

Operator:

∟ .ry Date

LeRoy Grainger

: 4/8/2011 10:09:43AM

SO Type : M-ON

Instructions : PLS TURN ON.. CUSTOMER WILL HAVE WAIVER EMAILED OR FAXED BACK TO THE OFFICE BEFORE

04-11-11. Waiver in office...tda

Due Date

4/11/2011 6:00:00PM Resolution Date: 4/11/2011

12:00:00AM

FA Status

Completed

Resolution :turned on,,,,lrg

Sub Division: 015

MR Route: F06

FAID: 9277100382

Account #

6201351926

Customer Name:

MOORE, SHERRIPhone #:

(407) 790-6559

Address

3827 ANNA DR

CSR:

Brandi Deere

Operator:

Entry Date

LeRoy Grainger

: 12/5/2011 9:01:35AM

SO Type : HIBILL

Instructions : re-read and check meter for leak. cust called concerned of high bill. cust requested to have door tagged with

results thanks bnd/fl

Due Date

Resolution

12/6/2011

6:00:00PM

Resolution Date: 12/6/2011

12:00:00AM

FA Status

Completed

:meter indicated small leak on customers property,,,read meter,,,,tagged door with findings,,,,lrg

Division: 015

MR Route: F06

3511 CRAIG DR

FA ID: 8125200791

Account # 965-1530

6034651258

Customer Name:

KWAN, WESLEYPhone #:(407)

Address

CSR:

Linda JonesOperator

2/20/2012 15:21

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

LeRoy Grainger

y Date : 3/28/2011 9:22:01AM SO Type : M-OFF

Instructions : TAKE FINAL READ AND LOCK METER. LINDA

Due Date : 3/29/2011 6:00:00PM Resolution Date : 3/29/2011

12:00:00AM FA Status : Completed

Resolution :read,locked and tagged,,,,lrg

Sub Division: 015 MR Route: F06 FA ID: 6406200962

Account # : 6695678950 Customer Name : BROWN,RUSSELLPhone #:

(407) 797-3657

Address : 1311 LAKE ASHER CIR CSR: Batch System

Operator: Shawn Ebert

Entry Date : 6/8/2011 7:23:22PM SO Type : M-CUT

Instructions :

Due Date : 6/9/2011 7:00:00PM Resolution Date : 6/9/2011

12:00:00AM FA Status : Completed

Resolution : READ , TURNED OFF , TAGGED DOOR , SME

NR Route: F06 FA ID: 6406200525 FA ID: 6406200525

Fig. 2 ount # : 6695678950 Customer Name : BROWN,RUSSELLPhone #:

(407) 797-3657

Address : 1311 LAKE ASHER CIR CSR: Shona Robinson

Operator: LeRoy Grainger

Entry Date : 9/29/2011 9:55:32AM SO Type : M-ON

Instructions: check office for waiver....Thanks

Due Date : 9/30/2011 6:00:00PM Resolution Date : 9/30/2011

12:00:00AM FA Status : Completed

Resolution :turned on,,,collected signature,,,,lrg

Sub Division: 015 MR Route: F06 FA ID: 6406200904

Account # : 6695678950 Customer Name : BROWN,RUSSELLPhone #:

(407) 797-3657

Address : 1311 LAKE ASHER CIR CSR: Linda JonesOperator

: LeRoy Grainger

Entry Date : 9/7/2011 11:56:59AM SO Type : M-SIO Request Type: General Investigation

Instructions : PLEASE VERIFY IF HOUSE OCCUPIED. LINDA

Due Date : 9/8/2011 6:00:00PM Resolution Date : 9/8/2011

12:00:00AM FA Status : Completed

:house is vacant,,,meter is locked off,,,lrg

Sub Division: 015 MR Route: F06 FA ID: 1906200449

Utilities Billing System

2/20/2012 15:21

Page: 1

Account # 89-5059

Field Activity Detail Report from 01/01/2011 to 12/31/2011

3021476847

Customer Name:

Upton, Danielle Phone #: (407)

₄ress Operator:

Mike Finnegan

: 5/4/2011 7:18:36PM

1326 LAKE ASHER CIR

CSR:

Batch System

Entry Date Instructions

Due Date

SO Type : M-CUT

5/5/2011 7:00:00PM Resolution Date: 5/9/2011

12:00:00AM Resolution

Completed **FA Status** :turned off metter. locked and tagged door

Sub Division: 015

MR Route: F06

FAID: 1906200100

Account #

3021476847

Customer Name:

Upton, Danielle Phone #: (407)

489-5059

Address

1326 LAKE ASHER CIR

Batch System

Operator:

Entry Date

LeRoy Grainger

: 9/6/2011 7:36:46PM

SO Type : M-CUT

7:00:00PM

Instructions :

Due Date

9/7/2011

Resolution Date: 9/7/2011

CSR:

12:00:00AM

FA Status

Completed

Rolution

:I.off,,,lrg

Sub Division: 015

MR Route: F06

FAID: 1906200589

Account #

489-5059

3021476847

Customer Name:

Upton, Danielle Phone #: (407)

Address

LeRoy Grainger

1326 LAKE ASHER CIR

CSR: Maxine Norris

Operator:

Entry Date

: 12/5/2011 8:32:57AM SO Type: M-ON

Instructions

: customer will be at 1346 lake asher please call Mrs. Cressman at 407-869-8433 prior to turn on thank you Resolution Date: 12/6/2011

Due Date

12:00:00AM

12/6/2011

6:00:00PM

Resolution

FA Status

Completed

:turned on...collected signature...lrg

Sub Division: 015

MR Route: F06

FAID: 1906200337

Account #

3021476847

Customer Name:

Upton, Danielle Phone #: (407)

489-5059

Address LeRoy Grainger 1326 LAKE ASHER CIR

CSR:

Lisa SilvaOperator:

F 'ry Date

: 11/28/2011 3:27:30PM

SO Type : M-OFF

Instructions :

Due Date

11/29/2011 6:00:00PM Resolution Date: 11/30/2011

12:00:00AM

FA Status

Completed

Utilities Billing System

2/20/2012 15:21

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution

:read.locked.,tagged...lrg

Division: 015 د ے

MR Route: F06

FAID: 7165200804

Account # 486-8509

9102306396

Customer Name:

Jones, Richard Phone #: (407)

Address

3530 SHIRLEY DR

CSR:

Kimberly Bennett

Operator:

LeRoy Grainger

Entry Date : 3/10/2011

3:48:33PM

SO Type : M-WARN

Instructions

: ILLEGAL USAGE LOCK OFF METER & TAG. KIM-FL

Due Date

3/11/2011 6:00:00PM

Resolution Date: 3/11/2011

12:00:00AM

FA Status

Completed

Resolution :hung tag,,lrg

Sub Division: 015

MR Route: F06

FAID: 7165200081

Account #

9102306396

Customer Name:

Jones, Richard Phone #:(407)

486-8509 Address

3530 SHIRLEY DR

CSR:

Constance Dunn

Operator: Entry Date LeRoy Grainger

: 6/13/2011 8:10:01AM

SO Type : M-WARN

6:00:00PM

Instructions

: Please tag door for new to apply, roommate still lives in house, thanks Connie

Date

6/14/2011 Completed Resolution Date: 6/14/2011

12:00:00AM

FA Status

Resolution

:tagged door for new to apply or sevice will be diconected,..lrg

Sub Division: 015

MR Route: F06

FA ID: 7165200256

Account #

486-8509

9102306396

Customer Name:

Jones, Richard Phone #: (407)

Address

3530 SHIRLEY DR

CSR: Batch System

Operator:

Entry Date

Kevin Cooper

: 5/4/2011 7:18:36PM

SO Type : M-CUT

Instructions :

Due Date

5/9/2011

7:00:00PM

Resolution Date: 5/9/2011

12:00:00AM

FA Status

Completed

Resolution :TURNED OFF AND TAGGED DOOR., MAF

Sub Division: 015

MR Route: F06

FAID: 6887100953

Account #

8675253113 Customer Name:

3631 ANNA DR

DZIUBAK, BEATAPhone #:

(407) 274-8766

CSR:

Constance Dunn

Address rator:

LeRoy Grainger

Entry Date

: 12/2/2011 9:04:28AM

SO Type : M-ON

Instructions : PLEASE TAKE READ, TURN ON WATER. CUST WILL HOME FOR 8A-12P TURN ON. THANKS BND/FL

Utilities Billing System

2/20/2012 15:21

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date

12/5/2011 6:00:00PM

Resolution Date: 12/5/2011

12:00:00AM

FA Status

Completed

olutionدی

:turned on,,collected signature,,,lrg

Sub Division: 015

MR Route: F06

FAID: 6887100461

Account #

8675253113

Customer Name:

DZIUBAK, BEATAPhone #:

(407) 274-8766

Address

3631 ANNA DR

CSR:

Linda JonesOperator

: LeRoy Grainger

Entry Date : 3/14/2011 8:26:02AM

SO Type : M-READ

Instructions : TAKE FINAL READ AND LEAVE ON FOR NEW CUSTOMER. LINDA

3/15/2011 6:00:00PM

Resolution Date: 3/15/2011

Due Date 12:00:00AM

FA Status

Completed

Resolution

:read,left on,lrg

Sub Division: 015

MR Route: F06

FA ID: 6887100633

Account #

8675253113

Customer Name:

DZIUBAK, BEATAPhone #:

(407) 274-8766

Address

3631 ANNA DR

CSR:

Karen Thimmes

Operator:

LeRoy Grainger

∟...ry Date

: 11/29/2011 11:52:26AM

SO Type : M-OFF

Instructions : Take final read, lock meter and tag for new to apply. Thanks, Karyn

Due Date

FA Status

12/1/2011 8:00:00PM

Resolution Date: 12/1/2011

12:00:00AM

Completed

Resolution :read,locked,tagged,,,lrg

Sub Division: 015

MR Route: F06

FAID: 6887100842

Account #

8675253113

Customer Name:

DZIUBAK, BEATAPhone #:

(407) 274-8766

Address

3631 ANNA DR

CSR:

Batch System

Operator: Entry Date Chris Gosnell

: 10/5/2011 7:39:11PM

SO Type : M-CUT

Instructions:

Due Date

12:00:00AM

10/6/2011 7:00:00PM Resolution Date: 10/6/2011

FA Status

Completed

Resolution :Turned off, tagged door...crg

253 Field Activities listed.

C R Y S T A L

L A K E

2/20/2012 15:18

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division: 091

MR Route: F07

FAID: 0760810787

bunt#

0760810000

Customer Name:

GANAS, GREGPhone #:(407)

291 ـ يـٰ33

Address

215 RIDGE DR

CSR:

Brandi Deere

Operator:

Kevin Cooper

: 1/11/2011 8:19:58AM SO Type : M-SIO

Request Type: Taste or Odor in the Water

Instructions

: CUST REPORTED CHLORINE SMELL IN WATER. PLEASE CHECK, PAGE TO PEDRO

Due Date 12:00:00AM

Entry Date

1/11/2011 6:00:00PM

Resolution Date: 1/11/2011

Resolution

FA Status

Completed

:WELL WENT DOWN AND INTERCONNECT CAME ON LINE TO SERVICE AREA, CHLORINE AT PLANT

WAS STILL PUMPING INTO SYSTEM AND CAUSED HIGH CL2 RESIDUAL. OPERATOR FLUSHED LINES

AND REDUCED CL2 FEED.. KEV

Sub Division: 091

MR Route: F07

FAID: 0951810260

Account #

0951810000

Customer Name:

HARGER, CAMIPhone #:(407)

302-6728

Address

421 LAKE BLVD

CSR:

Lorie Mayeski

Operator: Entry Date Kevin Cooper

: 1/11/2011 8:57:39AM

SO Type : M-SIO

Request Type: Taste or Odor in the Water

Instructions : CUSTOMER CALLED REPORTED 'CHLORINE SMELL IN WATER SINCE 1-10-2011* PLEASE

NVESTIGATE*CALL CUSTOMER AT (407)-538-6962. THANKS, LORIE*CALLED OUT TO PEDRO/SCOTT GOSNELL @ 10:03

4.M.*

Date

1/11/2011 6:00:00PM Resolution Date: 1/11/2011

12:00:00AM Resolution

FA Status

Completed

AND REDUCED CL2 FEED., KEV

:WELL WENT DOWN AND INTERCONNECT CAME ON LINE TO SERVICE AREA, CHLORINE AT PLANT WAS STILL PUMPING INTO SYSTEM AND CAUSED HIGH CL2 RESIDUAL. OPERATOR FLUSHED LINES

Sub Division: 091

MR Route: F07

FA ID: 1154000394

Account #

1154000000

Customer Name:

SPEIRS, JAMES TPhone #:

(407) 323-8368

Address

105 SUNSET DR

CSR:

Tricia Anderson

Operator:

Kevin Cooper

: 11/30/2011 **Entry Date**

9:09:42AM

SO Type : M-SIO

Request Type: Discolored Water

Instructions : Customer is stating that her water is yellow, please check., phd to Kevin, kevin said to call John left him a VM,

PLEASE call customer at 407 323 8368....tda

Due Date

11/30/2011 6:00:00PM

Resolution Date: 12/1/2011

12:00:00AM

FA Status

Completed

:COREY MET WITH CUSTOMER ONSITE AND CL2 WAS 1.5 MG/L. FLUSHED OUTSIDE HOSE BIB AND Resolution

WATER CLEARED UP.

Sub Division: 091

MR Route: F07

FA ID: 1154000209

tnuc

1154000000

Customer Name:

SPEIRS, JAMES TPhone #:

7) 323-8368

Address

105 SUNSET DR

CSR:Loretta AbbottOperator:

2/20/2012 15:18

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

: 12/28/2011 12:23:45PM

SO Type : M-SIO

Request Type: Discolored Water

Instructions : CUST, HAS YELLOW WATER AGAIN - PLEASE CALL MR. SPEIRS IS SEEMS HE FILLS LINES NEED THED @ THE STREET & NOT JUST HIS-WHICH MEANS THE WTR. TO CLEAR LINES IS GOING THRU HIS MTR. I AM GC, JG TO CALL JOHN M. ALSO, MR. SPEIRS 407-323-8368, THANKS- LORETTA

6:00:00PM

Due Date

12/29/2011

Resolution Date: 12/29/2011

12:00:00AM

FA Status

Completed

:Cory, met with customer onsite - ran spigot & water was clear when Cory arrived read 302130 cl2 @1.9mg/l

Resolution

MR Route: F07

FAID: 1154000511

Account #

Sub Division: 091

1154000000

Customer Name :

Customer Name:

Customer Name:

SPEIRS.JAMES TPhone #:

(407) 323-8368

Address

105 SUNSET DR

CSR:

Cammy Iwinski

Operator: Entry Date Kevin Cooper

2:44:48PM : 3/17/2011

SO Type : M-SIO

Request Type: General Investigation

Instructions : CUST CALLED IN AND STATES HER WATER IN BRIGHT ORANGE PLEASE INVESTIGATE AND CALL DEE DEE @ 407-323-8368.THANK YOU,CAMMY

Due Date

3/17/2011

6:00:00PM

Resolution Date: 3/17/2011

12:00:00AM

FA Status

Completed

:PEDRO WENT TO HOUSE AND CHECKED WATER AND CL2 RESIDUAL WAS 1.5. HE MADE CONTACT Resolution

WITH CUSTOMER AND EXPLAINED HE HAD BEEN FLUSHING THE DAY BEFORE AND HE MAY HAVE

124 BUNKER LN

GOTTEN REMNANTS, WATER IS CLEAR NOW. KEV

Division: 091

MR Route: F07

FAID: 1645000853

BURNSED, MARK APhone #:

Account #

(407) 324-1086

Batch System

Address Operator:

Mike Finnegan

Entry Date

: 7/25/2011 7:04:52PM

SO Type : M-SIO

1645000000

Request Type: General Investigation

CSR:

Instructions :

Due Date

7/25/2011 7:04:52PM Resolution Date: 7/28/2011

12:00:00AM

FA Status

Completed

Resolution

:Meter is working and readable...crg maf

Sub Division: 091

MR Route: F07

FAID: 2964000852

Account #

Address

2964000000

TATE, JENNIFER APhone #:

(407) 268-3129

111 SUNSET DR

CSR: Ferrellyn Trovinger

Operator: Entry Date Kevin Cooper

: 1/12/2011 7:23:09AM

SO Type : M-SIO

Request Type: Taste or Odor in the Water

:per plant operator.. flushed lines to drop cl2 levels. everything ok now.. scott gosnell

Instructions : Customer called complaining of strong CL2 odor. Called to Pedro. FLT

Due Date

1/12/2011 6:00:00PM Resolution Date: 1/12/2011

):00AM Resolution FA Status

Completed

2/20/2012 15:18

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division : 091 MR Route : F07 FA ID : 2975000474

Account # : 2975000000 Customer Name : VARNER.DALE NPhone #:

') 323-1214

Address : 155 FAIRWAY DR CSR: Peggy Hanks

Operator: LeRoy Grainger

Entry Date : 2/18/2011 7:41:48AM SO Type : M-SIO Reguest Type: General Investigation

Instructions : Verify meter badge # and manufacturer. Put findings in 'Comments' Peggy

Due Date : 2/22/2011 6:00:00PM Resolution Date : 2/23/2011

12:00:00AM FA Status : Completed

Resolution :sn#38251273....manufacture....rockwell,,,,lrg

Sub Division: 091 MR Route: F07 FA ID: 3221810532

Account # : 3221810000 Customer Name : GORDON, JAMES WPhone #:

(407) 322-0391

Address : 229 SUNSET DR CSR: Karen Thimmes

Operator : LeRoy Grainger

Instructions : Customer complaining of high bill, please reread meter and check for leaks. Knock on door. Thanks, Karyn If

customer not home please call him at 407-322-0391, thanks, sylvia

Due Date : 10/10/2011 8:00:00PM Resolution Date : 10/10/2011

12:00:00AM FA Status : Completed

olution :no leaks detected,,,,spoke with customer about findings,,,lrg

Sub Division: 091 MR Route: F07 FAID: 3351810745

Account # : 3351810000 Customer Name : BRABBAN, CHARLES RPhone

#: (407) 323-1592

Address : 221 FORREST DR CSR: Peggy Hanks
Operator : LeRoy Grainger

•

Entry Date : 2/18/2011 7:43:48AM SO Type : M-SIO Request Type: General Investigation

Instructions : Verify meter badge # and manufacturer. Put findings in 'Comments' Peggy

Due Date : 2/22/2011 6:00:00PM Resolution Date : 2/23/2011

12:00:00AM FA Status : Completed

Resolution :sn#32786647,,,,,manufacture...badger,,,,lrg

Sub Division: 091 MR Route: F07 FA ID: 3540810542

Account # : 3540810000 Customer Name : TAYLOR, JPhone #:(000) 322-3985

. . .

Address : 311 FAIRWAY RD CSR: Matthew Chandler

Operator: LeRoy Grainger

ry Date : 10/25/2011 8:04:25AM SO Type : M-NOREAD

Instructions : NEED A READ FOR BILLING, THANKS.MC

Due Date : 10/26/2011 6:00:00PM Resolution Date : 10/26/2011

12:00:00AM FA Status : Completed

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution :read..lra

Division: 091

MR Route: F07

FAID: 4060810367

Account #

(407) 321-0376

4060810000

Customer Name:

LUCK, FRANCES MPhone #:

Address

426 LAKE BLVD

CSR:Batch SystemOperator:

Entry Date

: 2/7/2011 8:28:39PM

SO Type : M-SIO

Request Type: General Investigation

Instructions : this meter was locked off about 12 months ago..... Irg and is vacant....

Due Date

2/8/2011 7:00:00PM

Resolution Date: 2/8/2011

12:00:00AM

FA Status

Completed

Resolution

Sub Division: 091

MR Route: F07

FAID: 5155000429

Account #

5155000000

Customer Name:

BROOKLYN, E FPhone #:(407)

323-0581

Address

112 BUNKER LN

CSR:

Batch System

Operator: Roberto Remigio

Entry Date

: 1/24/2011 8:01:37PM

SO Type: M-EXCHNG

: MR ID: 515502297362, MR REMARK: MS

Due Date

1/24/2011 8:01:37PM Resolution Date: 1/26/2011

1:00AM

FA Status

Completed

:Replaced stuck 5/8" meter...RRH Resolution

Sub Division: 091

MR Route: F07

FAID: 5101810903

Account #

5101810000

Customer Name:

CASELLA, EDNAPhone #:(407)

330-3488

Address

200 MIRROR DR

CSR:

Linda JonesOperator

: Kevin Cooper

Entry Date

: 1/12/2011

7:41:41AM

SO Type : M-SIO

Request Type: General Investigation

Instructions: MS CALLED ADVISED LOW PRESSURE & CHLORINE HIGH IN WATER. (CALLED TO PETE 8:43A). LINDA

Due Date

1/12/2011 6:00:00PM Resolution Date: 1/12/2011

12:00:00AM

FA Status

Completed

Resolution

:FLUSHED LINES TO LOWER CL2 LEVELS INFORMED CUSTOMER, EVERYTHING OK NOW.. SCOTT

GOSNELL

Sub Division: 091

MR Route: F07

FA ID: 5101810470

Account #

5101810000

Customer Name:

CASELLA, EDNAPhone #:(407)

330-3488

Address

200 MIRROR DR

CSR:

Peggy Hanks

rator:

LeRoy Grainger

: 8/2/2011 11:55:42AM

SO Type : M-SIO

Request Type: General Investigation

Entry Date

Instructions : Record the meter badge/serial # and manufacturer. Put meter information in comments. Thanks, Peggy

2/20/2012 15:18

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date

8/11/2011 3:00:00PM Resolution Date: 8/11/2011

12:00:00AM

FA Status

Completed

olution

:badge#8382422,,,,make precision,,,,lrg

Sub Division: 091

MR Route: F07

FAID: 5101810800

Account #

5101810000

Customer Name:

CASELLA, EDNAPhone #:(407)

330-3488

Address

Operator:

Mike Finnegan

200 MIRROR DR

CSR:

Batch System

Entry Date

: 10/5/2011 7:39:11PM

SO Type : M-CUT

Instructions:

Due Date

10/6/2011

7:00:00PM

Resolution Date: 10/6/2011

12:00:00AM

FA Status

Completed

Resolution :water off maf

Sub Division: 091

MR Route: F07

FA ID: 5101810423

Account #

330-3488

5101810000

Customer Name:

CASELLA, EDNAPhone #:(407)

Address Operator:

200 MIRROR DR

CSR:

Isabel Ceballos

Mike Finnegan

F¬try Date

: 10/6/2011 10:59:26AM

SO Type : M-RECON

macructions

: PAID TURN ON PICK UP SIGNED TAG PAGED KEVIN

10/6/2011 6:00:00PM

Resolution Date: 10/6/2011

Due Date 12:00:00AM

FA Status

Completed

Resolution

:water on maf

Sub Division: 091

MR Route: F07

FA ID: 5481810481

Account #

5481810000

Customer Name:

LEE,CARLA HPhone #:(407)

321-6388

Address

411 LAKE BLVD

CSR:

Linda JonesOperator

: Kevin Cooper

Entry Date

: 1/11/2011 9:55:14AM

SO Type : M-SIO

Request Type: General Investigation

Instructions : MR CALLED TO ADVISED CHLORINE IS VERY HIGH IN WATER. (EMAIL PETE 11:06A). LINDA

1/11/2011 6:00:00PM Resolution Date: 1/12/2011

Due Date 12:00:00AM

FA Status

Completed

:WELL WENT DOWN AND INTERCONNECT CAME ON LINE TO SERVICE AREA. CHLORINE AT PLANT Resolution

WAS STILL PUMPING INTO SYSTEM AND CAUSED HIGH CL2 RESIDUAL. OPERATOR FLUSHED LINES

AND REDUCED CL2 FEED.. KEV

Sub Division: 091

MR Route: F07

FA ID: 5794000681

punt # (-, -, 1) 314-4002 5794000000

Customer Name:

WILLIAMS, JAMES RPhone #:

Address Operator:

LeRoy Grainger

215 VINEWOOD DR

CSR:

Peggy Hanks

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date

: 3/15/2011 12:34:20PM

SO Type : M-SIO

6:00:00PM

Request Type: General Investigation

: Confirm meter badge # and manufacturer. Put findings in 'comments'. Thank you, Peggy

Due Date

3/15/2011

Resolution Date: 3/16/2011

12:00:00AM

FA Status

Completed

Resolution

:badge#34209908,,,make badger,,,lrg

Sub Division: 091

MR Route: F07

FAID: 5891810580

Account # 323-1898

5891810000

Customer Name:

METTS,LOISPhone #:(407)

Address

212 Vinewood Dr

CSR:

Jennifer Elliot

Operator:

Donna Brown

: 3/17/2011 11:35:52AM

SO Type : M-WARN

Instructions : Tag door for customer to call office due to returned mail. Jennifer

Due Date

FA Status

3/18/2011 8:00:00PM

Resolution Date: 3/18/2011

12:00:00AM

Completed

Resolution :Hung tag. Occupied.

DB

Sub Division: 091

MR Route: F07

FA ID: 5980810203

Account #

23-2769

5980810000

Customer Name:

BASS, LIONEL RPhone #:(407)

⊿ress Operator:

Roberto Remigio

206 RIDGE DR

CSR:

Batch System

Entry Date

: 2/22/2011 8:01:20PM

SO Type : M-EXCHNG

Instructions: MR ID: 598084886765, MR REMARK: MS

Due Date

2/22/2011 8:01:20PM

Resolution Date: 3/8/2011

12:00:00AM

FA Status

Completed

Resolution

:Replaced stuck 5/8" meter..RH

6040910279

Sub Division: 091

MR Route:

FAID:

Account #

6040910000

Customer Name:

091 Crystal LakePhone #:

Address

Completed

091 Crystal Lake

CSR:Loretta AbbottOperator:

Entry Date

: 2/2/2011 9:08:54AM

SO Type : M-SIO

Request Type: General Investigation

Instructions : PLEASE VERIFY IF WE CAN PROVIDE SERVICE AND THE COSTS TO 207 VINEWOOD DR SANFORD FL 32773.

Resolution Date: 2/14/2011

Due Date

12:00:00AM

FA Status

2/3/2011 6:00:00PM

Resolution

:set meter jam

Sub Division: 091

MR Route: F07

FA ID: 6631810922

Account # 923-2929

6631810000

Customer Name:

Bobe, Lillian EPhone #:(407)

2/20/2012 15:18

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Address

211 Forrest Dr

CSR:

Cristina Harden

Operator:

Shawn Ebert

: 5/16/2011 7:39:59AM

SO Type : M-SIO

Request Type: General Investigation

Instructions : pls exchange meter asap, meter stuck a long time, cust admits living in home & usage only 10 ga/mo. thanks/tina

6:00:00PM 5/17/2011

Resolution Date: 5/17/2011

Due Date 11:20:00AM

FA Status

Completed

Resolution

:METER IS OKAY, TALKED WITH MRS. SHE CALLED TO STATE THAT OUR VALVE WAS VERY HARD TO

TURN OFF, LUBRICATED AND EXERCISED AND LEFT OFF FOR THEM TO MAKE REPAIRS, CUSTOMER STATED THAT HER PLUMBER CAN TURN BACK ON WHEN FINISHED. SME

Sub Division: 091

MR Route: F07

FAID: 6631810922

Account #

6631810000

Customer Name:

GILBERT, JAMES EPhone #:

(407) 923-2929

Address

Shawn Ebert

211 Forrest Dr

CSR:

Cristina Harden

Operator: Entry Date

: 5/16/2011 7:39:59AM

SO Type : M-SIO

Request Type: General Investigation

Instructions

thanks/tina

: pls exchange meter asap, meter stuck a long time, cust admits living in home & usage only 10 ga/mo.

Due Date

5/17/2011 6:00:00PM

Resolution Date: 5/17/2011

1:20:00AM

FA Status

Completed

:METER IS OKAY , TALKED WITH MRS. SHE CALLED TO STATE THAT OUR VALVE WAS VERY HARD TO *`olution*

TURN OFF , LUBRICATED AND EXERCISED AND LEFT OFF FOR THEM TO MAKE REPAIRS , CUSTOMER

STATED THAT HER PLUMBER CAN TURN BACK ON WHEN FINISHED, SME

Sub Division: 091

MR Route: F07

FAID: 6584000370

Account #

6584000000

Customer Name:

FELDMAN, LISA MPhone #:

(407) 688-0067

Address

205 VINEWOOD DR

CSR:

Peggy Hanks

Operator: Entry Date LeRoy Grainger

: 3/15/2011 12:32:20PM

SO Type : M-SIO

Request Type: General Investigation

Instructions

: Confirm meter badge # and manufacturer and put findings in 'comments'. Thanks, Peggy

Due Date

3/17/2011 6:00:00PM Resolution Date: 3/16/2011

12:00:00AM

FA Status

Completed

Resolution

:badge#34209892,,,,make badger,...lrg

Sub Division: 091

MR Route: F07

FA ID: 6780810106

Account #

6780810000

WHEATON, BILL Phone #:(407)

947-4532 Address

201 HOMEWOOD DR

CSR:

Deborah Volz

Operator:

LeRoy Grainger

Customer Name:

: 5/9/2011 11:51:53AM

SO Type : HIBILL

Instructions : re-read meter, ck for leaks, cust said no way this mu water, High bill complaint. Explained new meter. Cust contact 407-9474532.deb

Utilities Billing System

2/20/2012 15:18

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date

5/10/2011

8:00:00PM

Resolution Date: 5/10/2011

12:00:00AM

FA Status

Completed

olution

:no leaks detected,,,spoke with customer,,,,lrg

Sub Division: 091

MR Route: F07

FAID: 6780810698

Account #

6780810000

Customer Name:

WHEATON, BILLPhone #:(407)

947-4532

Address

201 HOMEWOOD DR

CSR:

Batch System

Operator:

Roberto Remigio

Entry Date

: 12/22/2010 8:01:32PM

SO Type : M-EXCHNG

Instructions : MR ID: 678080983791, MR REMARK: MS

Due Date

1/7/2011 8:01:00PM Resolution Date: 1/17/2011

12:00:00AM

FA Status

Completed

Resolution

:Replaced stuck 5/8" meter...RRH

Sub Division: 091

MR Route: F07

FA ID: 7045000433

Account #

231-6024

7045000000

Customer Name:

COON, GARY RPhone #:(321)

Address

136 BUNKER LN

CSR:

Batch System

Operator: Entry Date Mike Finnegan

: 7/25/2011 7:04:52PM SO Type : M-EXCHNG

7:04:52PM

ructions

: MR ID: 704504561711, MR REMARK: MS

Due Date

FA Status

7/25/2011

Resolution Date: 7/28/2011

12:00:00AM

Completed

Resolution

:replaced 5/8 meter and gaskets...crg maf

Sub Division: 091

MR Route: F07

FAID: 7451810276

Account #

7451810000

Customer Name:

223 FORREST DR

RHOADES, JOEPhone #:(718)

335-0494

Address

1:32:29PM

CSR:Kathy SillitoeOperator:

Entry Date

: 12/9/2011

SO Type : M-SIO

Request Type: General Investigation

Instructions : Please verify meter is working, zero consumption since 8/24/2011. If home is vacant please note below or create a to-do if meter needs replaced. Thanks, kathy

Due Date 12:00:00AM

FA Status

12/12/2011 12:00:00AM

Resolution Date: 12/12/2011

Completed

Resolution

Sub Division: 091

MR Route: F07

FA ID: 7451810039

Account # 1494

7451810000

Customer Name:

RHOADES, JOEPhone #: (718)

Address

223 FORREST DR

CSR:

Lori JonesOperator:

Kevin Cooper

Utilities Billing System

2/20/2012 15:18

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

: 12/27/2011 11:43:48AM

SO Type: : M-REREAD

. Date

Instructions : Please reread meter for billing, Last read is not inline, Thanks, LLJ

6:00:00PM

Resolution Date: 12/30/2011

12:00:00AM

FA Status

12/28/2011

Completed

Resolution

:READ METER., KEV

Sub Division: 091

MR Route: F07

FA ID: 7355000521

Account #

7355000000

Customer Name:

WILLIAMS.DOROTHY M.

Phone #: Address

(407) 323-8653

113 BUNKER LN

CSR:

Kathy Sillitoe

Operator: Entry Date LeRoy Grainger

: 12/9/2011 1:25:31PM

Request Type: General Investigation

Instructions

: Please verify meter is working, low to zero usage since June 2011. If home is vacant please note below. Thanks,

SO Type : M-SIO

Kathy

Due Date

12/12/2011 12:00:00AM

Resolution Date: 12/12/2011

12:00:00AM Resolution **FA Status**

Completed

:meter is off,,,,house looks empty,,,but also like someone is working on it,...lrg

Sub Division: 091

MR Route: F07

FAID: 7621810564

Account #

7621810000

Customer Name:

PIPPIN, ANNAPhone #: (407)

14-6738

4ress erator :

Kevin Cooper

200 FORREST DR

CSR:

Lorie Mayeski

Entry Date

: 1/12/2011

SO Type : M-SIO

Request Type: General Investigation

Instructions : CUSTOMER CALLED TO REPORT EXTREME HIGH LEVEL OF CHLORINE, IT'S SPOTTING CLOTHES AND SMELLS BAD. CUST. HAS BABY AND DOG AT HOME CANNOT USE WATER. PLEASE INVESTIGATE. THANKS, LORIE CUST. CELL (407)-558-8851*SCOTT GOSNELL@10:49 A.M.*

Due Date

1/12/2011

6:00:00PM

Resolution Date: 1/12/2011

12:00:00AM

FA Status

Completed

:PER PLANT OPERATOR, SPOKE WITH CUSTOMER AND HE STATED IT WAS MUCH BETTER NOW, DID Resolution

ADDITIONAL FLUSHING., SCOTT GOSNELL

9:49:02AM

Sub Division: 091

MR Route: F07

FAID: 7595000801

Account # (407) 323-9744 7595000000

Customer Name:

BLACK, HULON JPhone #:

Address

105 FORREST DR

CSR:

Linette Orengo

Operator:

LeRoy Grainger

Entry Date Instructions

: 8/24/2011 2:29:36PM SO Type : M-OFF

: please take final read, lock & tag for new to apply. .../LIO FL

Due Date

8/25/2011

12:00:00AM

FA Status

6:00:00PM Completed

Resolution Date: 8/25/2011

olutionدر، ا

:water allready off,,,lrg

Sub Division: 091

MR Route: F07

FAID: 7595000110

Utilities Billing System

2/20/2012 15:18

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Account # (407) 323-9744 7595000000

Customer Name:

BLACK.HULON JPhone #:

ress

105 FORREST DR

CSR:

Batch System

Operator:

Kevin Cooper

: 7/6/2011 7:18:40PM Entry Date

SO Type : M-CUT

Instructions :

Due Date

7/7/2011 7:00:00PM

Resolution Date: 7/11/2011

12:00:00AM

FA Status

Completed

Resolution

:turned off meter tagged door...crg

Sub Division: 091

MR Route: F07

FA ID: 7595000201

Account #

7595000000

Customer Name:

BLACK HULON JPhone #1

(407) 323-9744

Address

105 FORREST DR

CSR:

Lisa SilvaOperator:

Kevin Cooper

Entry Date : 7/11/2011 8:57:41AM

SO Type : M-RECON

8:00:00PM

Instructions : Please restore service - customer at home for turn on. Thanks

Due Date

7/11/2011

Resolution Date: 7/11/2011

12:00:00AM

FA Status

Completed

Resolution

:turned on meter...crg

Sub Division: 091

MR Route: F07

FAID: 8074000879

Account #

(407) 330-9095

8074000000

Customer Name:

VELILLA, ANGELICAPhone #:

CSR; Lorie Mayeski Operator:

Address

: 3/16/2011 2:17:29PM

SO Type : M-SIO

Entry Date

Request Type: Discolored Water

Instructions : CUSTOMER CALLED STATED WATER HAS BECOME VERY DIRTY LOOKING. PLEASE INVESTIGATE. THANKS, LORIE M. 3-16-2011*CALLED OUT TO PEDRO @ 3:17 P.M.*

Due Date

3/16/2011 6:00:00PM Resolution Date: 3/16/2011

12:00:00AM

FA Status

Completed

Resolution

:Pedro met the customer took CL2 residual 1.5 Flushed 2" blow off and told customer to run fawcets to clear

113 SUNSET DR

lines Call back if problem continues

Sub Division: 091

MR Route: F07

FA ID: 8480810031

Account #

8480810000

Customer Name:

HILL, EARTHAPhone #:

Address

200 HOMEWOOD DR

CSR:

Linda JonesOperator

: LeRoy Grainger

Entry Date : 11/22/2011

3:35:33PM

SO Type : M-WARN

'ructions : # NO GOOD --ISSUE FA TO CALL OFFICE--NEED CONTACT INFO UPDATED & BALANCE ON ACCOUNT...

Due Date

11/23/2011 6:00:00PM Resolution Date: 11/23/2011

12:00:00AM

FA Status

Completed

Utilities Billing System

2/20/2012 15:18

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution

:hung tag,,,lrg

ຽພວ Division: 091

MR Route: F07

FAID: 8534000350

Account #

8534000000

Customer Name:

BAGGETT, FREEMAN EPhone

(407) 322-4645

Address

106 SUNSET DR

CSR:

Peggy Hanks

Operator: **Entry Date** LeRoy Grainger

: 2/18/2011 7:52:20AM

SO Type : M-SIO

Request Type: General Investigation

Instructions

: Verify meter badge #. Put finding in 'Comments' Peggy

Due Date

2/22/2011

6:00:00PM

Resolution Date: 2/23/2011

12:00:00AM Resolution **FA Status**

Completed

:sn#16701680.....manufacture..badger,...lrg

Sub Division: 091

MR Route: F07

FA ID: 8835000313

Account #

8835000000

Customer Name:

WATSON, DOUGLASPhone #:

(321) 324-5952

Address

137 BUNKER LN

CSR:

Linda JonesOperator

: LeRoy Grainger

Entry Date

: 11/22/2011 3:51:30PM SO Type : M-WARN

Instructions : # NO GOOD--ISSUE FA TO CALL OFFICE--NEED CONTACT INFO UPDATED & BALANCE ON ACCOUNT. ΙΝΙΏΑ

Lue Date 12:00:00AM

FA Status

11/23/2011 6:00:00PM Resolution Date: 11/23/2011

Resolution

:hung tag,,,lrg

Sub Division: 091

MR Route: F07

FA ID: 9331810814

Account #

(407) 324-9582

9331810000

Customer Name:

TEMBY, BARBARAPhone #:

Address

209 FORREST DR

CSR: Kimberly Bennett

Operator: **Entry Date** Mike Finnegan

: 12/12/2011 3:40:06PM

SO Type : M-SIO

Request Type: General Investigation

: Customer called due to leak an meter water pouring out of box. Paged to KC. Kim-FL

Due Date

12/12/2011 6:00:00PM Resolution Date: 12/13/2011

12:00:00AM

FA Status

Completed

Completed

Resolution

:FOUND A GALVANIZED PIPE LEAKING BEHIND THE CURBSTOP, REPLACED SERVICE WITH A 3" BRASS

NIPPLE, 3/4 " CURBSTOPS AND 2 METER COUPLINGS...MAF

Sub Division: 091

MR Route: F07

FA ID: 9793000682

Account # 330-2260

9793000000

Customer Name:

SAPP, TARAPhone #:(407)

ress

104 VINEWOOD DR

CSR:

Batch System

: erator:

Entry Date

Kevin Cooper

: 7/6/2011 7:18:40PM

SO Type : M-CUT

Utilities Billing System

2/20/2012 15:18

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions :

P → Date

7/7/2011

7:00:00PM

Resolution Date: 7/11/2011

:00AM

FA Status

Completed

Resolution

:turned off meter tagged door...crg

Sub Division: 091

MR Route: F07

FAID: 6295000063

Account #

0237619775

Customer Name:

Brusen, Charlene Phone #:(386)

216-0293

Address Operator:

LeRoy Grainger

207 LAKE BLVD

CSR:

Peggy Hanks

Entry Date

: 9/6/2011 1:46:25PM

SO Type : M-SIO

Request Type: General Investigation

Instructions: Record the meter badge/serial #. Thanks, Peggy

Due Date 12:00:00AM

FA Status

9/20/2011

3:00:00PM Completed

Resolution Date: 9/19/2011

Resolution

:badge#07194661,,,,make badger,,,lrg

Sub Division: 091

MR Route: F07

FA ID: 2293000377

Account #

7589734767

Customer Name:

BAGGETT.FREEMAN EPhone

Address

(407) 322-4645

112 SUNSET DR

CSR:

Kathy Sillitoe

rator:

LeRoy Grainger

Entry Date

: 6/17/2011 2:20:30PM

SO Type : M-SIO

Request Type: General Investigation

: Please verify meter is working. Please note if this house is vacant. Thanks, kathy Instructions

6/20/2011 12:00:00AM

Resolution Date: 6/20/2011

Due Date 12:00:00AM

FA Status

Completed

Resolution

:meter is working ...house is vacant,..lrg

Sub Division: 091

MR Route: F07

FA ID: 2293000172

Account #

(407) 322-4645

7589734767

Customer Name:

BAGGETT, FREEMAN EPhone

#:

112 SUNSET DR

CSR:

Kathy Sillitoe

Address Operator: **Entry Date**

LeRoy Grainger

: 12/9/2011 1:41:00PM

SO Type: M-SIO

Request Type: General Investigation

: Please verify meter is working or if home is still vacant. Thanks, kathy Instructions

Due Date

12/19/2011 12:00:00AM

Resolution Date: 12/15/2011

12:00:00AM

FA Status

Completed

Resolution

:meter working...house looks vacant ,but not sure....lrg

Sub Division: 091

MR Route: F07

FAID: 9665000803

punt# 〜〜/) 201-1428 8820034019

Customer Name:

KNORR, KIRSTENPhone #:

Address Operator:

LeRoy Grainger

113 FAIRWAY DR

CSR:

Peggy Hanks

2/20/2012 15:18

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date : 2/18/2011 7:53:40AM SO Type : M-SIO Request Type: General Investigation

1 'ructions : Verify meter badge # and manufacturer. Put findings in 'Comments' Peggy

Lue Date : 2/22/2011 6:00:00PM Resolution Date : 2/23/2011

12:00:00AM FA Status : Completed

Resolution :sn#17997889.....manufacture....badger,,,,lrg

Sub Division: 091 MR Route: F07 FA ID: 7385000826

Account # : 1086289267 Customer Name : ZIEMBA,LISAPhone #:(321)

262-7557

Address : 136 UPSALA RD CSR: Linda JonesOperator

: Shawn Ebert

Entry Date : 7/11/2011 11:17:50AM SO Type : M-RECON

Instructions : RECONNECT SERVICE. WAIVER ON DOOR. (CALLED TO KEVIN 12:17P). LINDA

Due Date : 7/11/2011 6:00:00PM Resolution Date : 7/11/2011

12:10:00AM FA Status : Completed

Resolution :T/ON . SME

Sub Division: 091 MR Route: F07 FA ID: 7385000359

Account # : 1086289267 Customer Name : ZIEMBA,LISAPhone #:(321)

262-7557

' 'ress : 136 UPSALA RD CSR: Batch System

erator: Mike Finnegan

Entry Date : 7/25/2011 7:04:52PM SO Type : M-EXCHNG

Instructions: MR ID: 738502451020, MR REMARK: MS

Due Date : 7/25/2011 7:04:52PM Resolution Date : 7/28/2011

12:00:00AM FA Status : Completed

Resolution :Replaced 5/8 meter and gaskets...crg maf

Sub Division: 091 MR Route: F07 FA ID: 7385000932

Account # : 1086289267 Customer Name : ZIEMBA,LISAPhone #:(321)

262-7557

Address : 136 UPSALA RD CSR: Batch System

Operator: Kevin Cooper

Entry Date : 7/6/2011 7:18:40PM SO Type : M-CUT

Instructions :

Due Date : 7/7/2011 7:00:00PM Resolution Date : 7/11/2011

12:00:00AM FA Status : Completed

Resolution :tagged door turned off meter...crg

Sub Division: 091 MR Route: F07 FA ID: 5821810371

Account # : 5605335303 Customer Name : MALDONADO, MARIAPhone #:

Utilities Billing System

2/20/2012 15:18 Page: 1

Isabel Cebailos

Field Activity Detail Report from 01/01/2011 to 12/31/2011

206 FORREST DR

(407) 878-3948

rator:

Address

LeRoy Grainger

FA Status

: 12/8/2011 7:35:29AM

SO Type : M-RECON

Called Kevin /ic

Instructions Due Date

Entry Date

: Paid, turn on

Pick up tag

12/8/2011 6:00:00PM

Completed

12:00:00AM Resolution

:rec,,,picked up tag,,lrg

Sub Division: 091

MR Route: F07

FA ID: 5821810738

Resolution Date: 12/8/2011

CSR:

Account # (407) 878-3948

Address

5605335303

Customer Name:

206 FORREST DR

MALDONADO, MARIAPhone #:

Batch System

Operator:

Mike Finnegan

Entry Date

: 12/6/2011 8:33:51PM

SO Type : M-CUT

Instructions :

Due Date

12/7/2011

7:00:00PM

Resolution Date: 12/7/2011

CSR:

12:00:00AM

FA Status

Completed

Resolution :water is off maf

Division: 091

MR Route: F07

FA ID: 0693000072

Account #

878-5680

9460887960

Customer Name:

LOVETT, DEBRAPhone #:(407)

Address

216 SUNSET DR

CSR:

Batch System

Operator:

Shawn Ebert

Entry Date

: 7/7/2011 7:31:44PM

SO Type : M-CUT

Instructions :

Due Date

7/11/2011

7:00:00PM

Resolution Date: 7/11/2011

12:00:00AM Resolution

FA Status

Completed

:READ , LOCKED OFF , TAGGED DOOR , SME

Sub Division: 091

MR Route: F07

FA ID: 0693000832

Account #

9460887960

Customer Name:

LOVETT, DEBRAPhone #:(407)

878-5680

Address

216 SUNSET DR

CSR:Batch SystemOperator:

Entry Date

: 5/23/2011

7:06:33PM

SO Type : M-SIO

Request Type: General Investigation

Instructions: MR ID: 069307520143, MR REMARK: BB

· Date 2.JJ:00AM

FA Status

5/23/2011 7:06:33PM Resolution Date: 5/24/2011

Completed

Resolution :REPLACED BROKEN DOUBLE METER BOX WITH A SINGLE METER BOX..RH

Utilities Billing System

2/20/2012 15:18 Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division: 091

MR Route: F07

FAID: 0693000509

ount #

9460887960

Customer Name:

LOVETT.DEBRAPhone #:(407)

8. 3680

Address

216 SUNSET DR

CSR:

Batch System

Operator:

Entry Date

Mike Finnegan

Instructions :

Due Date

: 10/5/2011 7:39:11PM

SO Type : M-CUT

10/6/2011 7:00:00PM

Resolution Date: 10/6/2011

12:00:00AM

FA Status

Completed

Resolution :water off maf

Sub Division: 091

MR Route: F07

FAID: 0693000410

Account # 878-5680

9460887960

Customer Name:

LOVETT, DEBRAPhone #:(407)

Address

Mike Finnegan

216 SUNSET DR

CSR:

Sylvia Watler

Operator: Entry Date

: 10/6/2011 8:55:39AM

SO Type : M-ON

Instructions : Please turn svc back on, customer was turned off after bill was paid/called out at 9:55a/sylvia

Due Date 1:00:00PM

10/6/2011 6:00:00PM Resolution Date: 10/6/2011

FA Status

Completed

olution :water back on maf

Sub Division: 091

MR Route: F07

FAID: 0693000252

Account #

9460887960

Customer Name:

LOVETT, DEBRAPhone #:(407)

878-5680

Address

216 SUNSET DR

CSR:

Vicki WilsonOperator

: LeRoy Grainger

Entry Date

: 7/14/2011 8:54:33AM

SO Type : M-RECON

Instructions: Please re-connect,tag on door//vicki -contacted kevein

Due Date

7/14/2011 8:00:00PM Resolution Date: 7/14/2011

12:00:00AM

FA Status

Completed

Resolution :rec,picked up tag,,,Irg

Sub Division: 091

MR Route: F07

FAID: 8435000104

Account #

3886356323

Customer Name:

Nichols, DelanaPhone #:(407)

617-4474

Batch System

Address Operator:

LeRoy Grainger

143 Bunker Ln

CSR:

'ry Date

: 4/6/2011

7:23:08PM

SO Type : M-WARN

Instructions:

Due Date

4/7/2011

7:00:00PM

Resolution Date: 4/7/2011

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

2:00:00AM Resolution

FA Status

Completed

:off

Sub Division: 091

MR Route: F07

FA ID: 5543000869

Account #

1072502349

Customer Name:

Sampson, Christine Phone #:

(407) 312-1359

200 VINEWOOD DR

CSR:

Peggy Hanks

Address Operator: Entry Date

LeRoy Grainger

: 2/18/2011 7:45:37AM

SO Type : M-SIO

Request Type: General Investigation

Instructions : Verify meter badge # and manufacturer. Put findings in 'Comments' Peggy

Due Date

2/22/2011

6:00:00PM

Resolution Date: 2/23/2011

12:00:00AM

FA Status

Completed

Resolution :sn#3004006,,,,manufacture..badger,,,lrg

Sub Division: 091

MR Route: F07

FA ID: 5543000373

Account #

1072502349

Customer Name:

Sampson, Christine Phone #:

(407) 312-1359

Address Operator:

LeRoy Grainger

200 VINEWOOD DR

CSR:

Peggy Hanks

Entry Date

: 8/15/2011 1:25:43PM

SO Type : M-SIO

Request Type: General Investigation

'ructions

: Record the meter badge/serial # and mfg. Thanks, peggy

Due Date

8/30/2011

3:00:00PM

Resolution Date: 8/30/2011

12:00:00AM

FA Status

Completed

:badge#30004006,,,make badger,,,,lrg Resolution

Sub Division: 091

MR Route: F07

FA ID: 8445000866

Account # (321) 363-3403

8826501185

Customer Name:

NICOL, SANDRA LPhone #:

Address

130 BUNKER LN

CSR: Lori JonesOperator:

LeRoy Grainger

Entry Date

: 4/7/2011

7:44:11AM

SO Type : M-RECON

Instructions

: Please reconnect service. Tag will be on the door. Thank you. LLJ *Dispatched to Kevin @8:47am

Resolution Date: 4/7/2011

Due Date 12:00:00AM

FA Status

4/7/2011 6:00:00PM Completed

Resolution :rec,,,p.u.t....lrg

Sub Division: 091

MR Route: F07

FAID: 8445000084

Account #

8826501185

Customer Name:

NICOL, SANDRA LPhone #:

(321) 363-3403

'ress ر arator :

LeRoy Grainger

130 BUNKER LN

CSR: Batch System

Entry Date

: 4/6/2011

7:23:08PM

SO Type : M-CUT

Utilities Billing System

2/20/2012 15:18 Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions:

Due Date

4/7/2011 7:00:00PM

Resolution Date: 4/7/2011

1:00AM

FA Status

Completed

Resolution

:off

Sub Division: 091

MR Route: F07

FA ID: 8483378235

CSR:Tara DruryOperator:

Account # (407) 321-0477

302 SUNSET DR

Customer Name:

CRIM, MARION P.Phone #:

Entry Date

Address

: 10/27/2011 10:31:49AM

SO Type : M-SIO

Request Type: General Investigation

Instructions : Please investigate discoloration of water. Called to Pedro. Customer contact Marion Crim 407-321-0477. /tmd

Due Date

10/27/2011 6:00:00PM

8064237585

Resolution Date: 10/27/2011

12:00:00AM

FA Status

Completed

Resolution

:Allan Finch met customer on site Ran spigot water clear cl2@ 1.9 m/l informed customer we were flushing lines

in the area that day

Sub Division: 091

MR Route: F07

FAID: 8375000025

Account #

4243456615

Customer Name:

Winn, Clarissa Phone #: (321)

274-2452

Address Onerator:

LeRoy Grainger

137 FAIRWAY DR

CSR:

Peggy Hanks

L...ry Date

: 8/29/2011

3:32:32PM

SO Type : M-SIO

Request Type: General Investigation

Instructions : Confirm the meter badge/serial # and mfg. Thanks, Peggy

9/12/2011

3:00:00PM

Resolution Date: 9/12/2011

Due Date 12:00:00AM

FA Status

Completed

Resolution

:badge#07032249,,,,make badger,,,,lrg

Sub Division: 091

MR Route: F07

FAID: 2764000998

Account #

9769853113

Customer Name:

DEMARCO, KATHLEENPhone

(407) 951-3020

Address

104 ORANGE DR

CSR: Linda Schnaufer

Operator:

LeRoy Grainger

: 12/5/2011 2:25:57PM

SO Type : M-OFF

6:00:00PM

Entry Date Instructions

: Take read and lock meter. Tag door for new to apply. LDS-FL

Due Date

12/9/2011

Resolution Date: 12/12/2011

12:00:00AM

FA Status

Completed

Resolution

:read,locked tagged,,,lrg

Sub Division: 091

MR Route: F07

FA ID: 1411810376

bunt #

5816582642

Customer Name:

Finlaw, Mary Phone #: (407)

352-5035

Address

104 RIDGE DR

CSR:

Batch System

Operator: Kevin Cooper

Utilities Billing System

2/20/2012 15:18 Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date

: 7/6/2011 7:18:40PM SO Type : M-CUT

....ructions

Due Date

7/7/2011 7:00:00PM

Resolution Date: 7/11/2011

12:00:00AM

FA Status

Completed

Resolution

:turned off meter tagged door...crg

Sub Division: 091

MR Route: F07

FA ID: 4035614163

Account #

620-3745

7803935428

Customer Name:

Tozzi, Natasha Phone #: (407)

Address

Mike Finnegan

209 HOMEWOOD DR

CSR:

Lori JonesOperator:

Entry Date

: 5/25/2011

9:43:12AM

SO Type : INSTLMTR

Instructions : Please install 5/8" meter at 209 Homewood, Thank you, LLJ

Due Date

5/26/2011 6:00:00PM

Resolution Date: 5/27/2011

12:00:00AM

FA Status

Completed

Resolution

:TAPPED A 2" WATER MAIN WITH A 1" LINE REDUCED TO 3/4" FOR A NEW SERVICE. INSTALLED A NEW

5/8" METER AND SINGLE METER BOX...LOCKED SERVICE..RH..MF..SME

Sub Division: 091

MR Route: F07

FAID: 4035614266

Account # 3745

7803935428

Customer Name:

Tozzi, Natasha Phone #:(407)

Address LeRoy Grainger 209 HOMEWOOD DR

CSR:

Resolution Date: 6/17/2011

Lori JonesOperator:

Entry Date

: 6/13/2011 7:26:03AM SO Type : M-READ

6:00:00PM

Instructions : Please unlock meter for customer. The plumber will be disconnecting the well on Saturday, and they request the water meter to be unlocked but not turned on. Waiver on file in office. Thanks, LLJ

Due Date 12:00:00AM

6/17/2011

FA Status Completed

Resolution

:unlocked meter only,,,did not turn onlra

Sub Division: 091

MR Route: F07

FAID: 7975000359

Account #

416-8017

0872743208

Customer Name:

GRIFFIN, HOLLYPhone #:(407)

Address

154 UPSALA RD

CSR:Loretta AbbottOperator:

Entry Date

: 4/26/2011

3:46:59PM

SO Type : M-SIO

Request Type: General Investigation

Instructions

Resolution Date: 5/2/2011

: PLEASE TAKE A FINAL READ. THANKS, LORETTA

Completed

Due Date 12:00:00AM

FA Status

5/2/2011 6:00:00PM

olution

Sub Division: 091

MR Route: F07

FAID: 7975000952

Utilities Billing System

2/20/2012 15:18

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

0872743208

Customer Name:

GRIFFIN, HOLLYPhone #:(407)

416-8017 ress

Account #

154 UPSALA RD

CSR:

Resolution Date: 5/2/2011

Loretta Abbott

Operator:

LeRoy Grainger

Entry Date

: 4/28/2011 7:23:46AM

FA Status

SO Type : M-READ

Instructions : TAKE A FINAL READ AND LEAVE ON FOR NEW CUST. WAIVER WAS BEEN FAXED TO HER SO IT IS

NOW ON FILE IN THE OFFICE. THANKS, LORETTA

Due Date 12:00:00AM

5/2/2011

Completed

Resolution

:read,left on,...lrg

Sub Division: 091

MR Route: F07

FAID: 0483054149

Account #

1144076611

Customer Name:

ROBERTSON, THOMAS Phone

#•

(321) 363-1901

Address Operator:

207 VINEWOOD DR

Loretta Abbott

Kevin Cooper

Entry Date : 2/14/2011 3:21:19PM SO Type : INSTLMTR

: PLEASE INSTALL 5/8" WATER TAP. TAP FEE HAS BEEN RECEIVED. THANKS, Loretta Instructions

Due Date

2/15/2011

Resolution Date: 2/15/2011

CSR:

12:00:00AM

FA Status

Completed

:TAPPED 3" WM AND RAN 4' OF 3/4" POLY TO NEW CURBSTOP WITH NEW 5/8" METER AND METER **Pesolution**

6:00:00PM

COUPLINGS. SET METER BOX OVER METER AND CUSTOMER WILL TIE LINE INTO METER.. KEV

Sub Division: 091

MR Route: F07

FAID: 6590810928

Account #

710-3491

0317019005

Customer Name:

Munoz, Jose MPhone #:(407)

Address

201 MIRROR DR

CSR: Miranda Roberts

Operator:

LeRoy Grainger

Entry Date

: 7/13/2011 11:40:35AM

SO Type : M-RECON

6:00:00PM

Instructions

: Please restore service - someone 18+ will be at home.

Due Date

7/13/2011

Resolution Date: 7/13/2011

12:00:00AM

FA Status

Completed

Resolution

:rec,,,picked up tag,,lrg

Sub Division: 091

MR Route: F07

FA ID: 6590810513

Account #

0317019005

Customer Name:

Munoz, Jose MPhone #:(407)

710-3491

CSR:

Address

Kevin Cooper

201 MIRROR DR

Batch System

Operator:

Entry Date : 7/6/2011

7:18:40PM

SO Type : M-CUT

Instructions :

Due Date

7/7/2011 7:00:00PM Resolution Date: 7/11/2011

Utilities Billing System

2/20/2012 15:18

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

2:00:00AM

FA Status

Completed

P solution

:turned off meter tagged door...crg

Sub Division: 091

MR Route: F07

FA ID: 6590810186

Account #

0317019005

Customer Name:

Munoz, Jose MPhone #:(407)

710-3491

Address

201 MIRROR DR

CSR:

Kathy Sillitoe

Operator:

LeRoy Grainger

Entry Date

: 12/9/2011 1:15:32PM

SO Type : M-SIO

Request Type: General Investigation

Instructions : Please verify meter is working, there has been zero to low consumption. Please note below is home is vacant.

Thanks, kathy

Due Date

12/12/2011 12:00:00AM Resolution Date: 12/12/2011

12:00:00AM

FA Status

Completed

:meter works,,,house is vacant,,,,lrg Resolution

Sub Division: 091

MR Route: F07

FA ID: 6590810939

Account #

710-3491

0317019005

Customer Name:

Munoz, Jose MPhone #:(407)

Address Operator:

LeRoy Grainger

201 MIRROR DR

CSR:

Jennifer Elliot

Entry Date

.ructions

: 4/26/2011

2:06:43PM

SO Type: M-ON

: Take read and turn on for new customer. A waiver is on file at the FL-Office. Jennifer

Due Date

8:00:00PM 4/27/2011

Resolution Date: 4/27/2011

12:00:00AM

FA Status

Completed

:turned on,,,lrg Resolution

Sub Division: 091

MR Route: F07

201 MIRROR DR

FA ID: 6590810167

Account #

0317019005

Customer Name:

Munoz, Jose MPhone #:(407)

710-3491

Address

CSR:

John TuttonOperator

: Roberto Remigio

Entry Date

: 2/17/2011 12:03:29PM

SO Type : M-OFF

Instructions : please disconnect service-jwt

2/18/2011 6:00:00PM Resolution Date: 2/18/2011

Due Date 9:54:00AM

FA Status

Completed

Resolution

:TURNED OFF AND LOCKED METER...RRH

Sub Division: 091

MR Route: F07

FA ID: 3254000719

Account #

1968987027

Customer Name:

SANTIAGO.ENIDPhone #:

(407) 431-6083

uress Operator:

LeRoy Grainger

304 LAKE BLVD

CSR:

Cristina Harden

Entry Date

: 2/3/2011 7:31:52AM

SO Type : M-READ

2/20/2012 15:18

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions : PLS TAKE FINAL READ & LEAVE ON FOR NEW. THANKS/TINA

Prie Date

FA Status

2/4/2011 6:00:00PM Completed

Resolution Date: 2/4/2011

J:00AM Resolution

:read,left on,lrg

Sub Division: 091

MR Route: F07

FAID: 1701020844

Account #

(508) 208-7228

0950911296

Customer Name:

BROWN, JOSEPHPhone #:

Address Operator:

Roberto Remigio

304 SUNSET DR

CSR:

Jennifer Elliot

Entry Date

: 3/7/2011 3:16:03PM

SO Type : M-OFF

Instructions: Please take read, lock meter and tag for new to apply. Jennifer

Due Date 9:29:00AM

3/8/2011

8:00:00PM

Resolution Date: 3/8/2011

Resolution

FA Status

Completed

:Read. locked and tagged to apply for new service..RH

Sub Division: 091

MR Route: F07

FAID: 1701020999

Account #

0950911296

Customer Name:

BROWN.JOSEPHPhone #:

(508) 208-7228

Address

LeRoy Grainger

304 SUNSET DR

CSR:

Batch System

rator:

Entry Date

: 5/4/2011 7:18:36PM

SO Type : M-CUT

Instructions:

Due Date

5/5/2011 7:00:00PM Resolution Date: 5/9/2011

12:00:00AM

FA Status

Completed

Resolution :l.off,,,,lrg

Sub Division: 091

MR Route: F07

FA ID: 1701020536

Account #

0950911296

Customer Name:

BROWN, JOSEPHPhone #:

(508) 208-7228

Address Operator:

LeRoy Grainger

304 SUNSET DR

CSR: Batch System

Entry Date

: 1/4/2011 8:23:06PM

SO Type : M-CUT

Instructions :

Due Date

8:30:00AM

FA Status

1/5/2011 7:00:00PM

Completed

Resolution Date: 1/6/2011

Resolution

:off

MR Route: F07

FA ID: 1701020355

Division: 091

0950911296

Customer Name:

BROWN, JOSEPHPhone #:

Account # (508) 208-7228

2/20/2012 15:18

Cristina Harden

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

304 SUNSET DR

Address

Operator:

LeRoy Grainger

∟...ry Date

: 3/8/2011 2:46:17PM

SO Type : M-ON

6:00:00PM

Instructions Due Date

3/9/2011

: CUST REQUESTS A.M. APPT FOR NEW SVC T/ON, THANKS/TINA

12:00:00AM

FA Status

Completed

Resolution

:turned on,picked up tag,lrg

Sub Division: 091

MR Route: F07

FAID: 1701020851

Account #

(508) 208-7228

0950911296

Customer Name:

BROWN, JOSEPHPhone #:

Address Operator:

304 SUNSET DR

CSR:

CSR:

Resolution Date: 3/9/2011

Karen Thimmes

LeRoy Grainger

Entry Date

: 5/9/2011 8:14:57AM

SO Type: M-RECON

Instructions

: Reconnect service, signed waiver on door. Called Kevin. Thanks, Karyn

Due Date

5/9/2011 8:00:00PM Resolution Date: 5/9/2011

10:50:00AM

FA Status

Completed

Resolution

:rec,,,picked up tag,,,lrg

Sub Division: 091

MR Route: F07

FA ID: 1701020172

ount#

Customer Name:

BROWN, JOSEPHPhone #:

(508) 208-7228

Address

304 SUNSET DR

CSR:

Lori JonesOperator:

LeRoy Grainger

Entry Date

: 1/6/2011 8:41:28AM

SO Type : M-RECON

0950911296

Instructions : Please reconnect service for customer. Tag will be on the door. Thank you. LLJ *Dispatched to Leroy @ 9:42am

Due Date

1/6/2011

6:00:00PM

Resolution Date: 1/6/2011

11:30:00AM

FA Status

Completed

Resolution

;reconnected,lrg

Sub Division: 091

MR Route: F07

FA ID: 4280810525

Account #

0091865594

Customer Name:

Garrant, TraceyPhone #:(407)

936-5073

208 RIDGE DR

CSR: Batch System

Address Operator:

Entry Date

LeRoy Grainger

Instructions:

MA0C

: 1/4/2011 8:23:06PM

SO Type : M-CUT

Prie Date

1/5/2011 7:00:00PM Resolution Date: 1/6/2011

FA Status

Completed

Resolution

:1.off.....this house is vacant and for rent, Irg

Utilities Billing System

2/20/2012 15:18

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division: 091

MR Route: F07

FA ID: 4280810695

' \cunt #

0091865594

Customer Name:

Garrant, TraceyPhone #:(407)

073ز

Address

208 RIDGE DR

CSR:

Sheri Demonbreun

Operator:

LeRoy Grainger

Entry Date

: 2/22/2011

2:43:09PM

SO Type : M-ON

: we have signed waiver in office, please connect service for new customer-sheri

Instructions

2/23/2011 8:00:00PM

Resolution Date: 2/23/2011

Due Date 12:00:00AM

FA Status

Completed

Resolution :TURNED ON.LRG

Sub Division: 091

MR Route: F07

FA ID: 0185000334

Account # Phone #:

(407) 314-7652

0723740435

Customer Name:

Customer Name:

BOYANOVSKIY, ALEXEY

Address

148 UPSALA RD

CSR:

Kimberly Bennett

Operator:

LeRoy Grainger

Entry Date

: 3/23/2011 8:52:15AM

SO Type: M-WARN

6:00:00PM

: PLEASE TAG HOME TO CALL OFFICE WITHIN 24 HR NO NEW APPLICANT Instructions

Due Date

3/24/2011

Resolution Date: 3/24/2011

2:00:00AM

FA Status

Completed

olution :hung tag,,,lrg

Sub Division: 091

MR Route: F07

FAID: 0185000357

Account # Phone #:

(407) 314-7652

BOYANOVSKIY, ALEXEY

Address

148 UPSALA RD

CSR: John TuttonOperator

: LeRoy Grainger

Entry Date

: 3/24/2011

3:27:03PM

SO Type : M-ON

0723740435

Instructions : NEW SERVICE TAKE FINAL READ LEAVE ON FOR NEW CUST STATES THAT WATER IS ALREADY

ON-JWT

Due Date

3/25/2011 6:00:00PM Resolution Date: 3/25/2011

12:00:00AM

FA Status

Completed

Resolution

:read,left on,,,,lrg

Sub Division: 091

MR Route: F07

FA ID: 1870810763

Account #

0426973917

Customer Name:

Seigler, Alexander Phone #:

(407) 951-2339

y Date

Address

210 Forrest Dr

CSR: Miranda Roberts

Operator:

LeRoy Grainger

: 4/21/2011 12:19:40PM

SO Type : M-OFF

: Please get final read and turn water off. Please leave door tag to have new owners call to start service - MR

Due Date

4/25/2011

6:00:00PM

Resolution Date: 4/25/2011

Utilities Billing System

2/20/2012 15:18

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

2:00:00AM

FA Status

Completed

F rolution

:read,locked and tagged,...lrg

Sub Division: 091

MR Route: F07

FA ID: 1870810071

Account #

0426973917

Customer Name:

Seigler, Alexander Phone #:

(407) 951-2339

Address

LeRoy Grainger

210 Forrest Dr

CSR:

Matthew Chandler

Operator:

: 1/25/2011 9:51:27AM

SO Type : M-REREAD

Entry Date

: NEED A REREAD FOR BILLING, THANKS.MC

Due Date

1/26/2011 6:00:00PM Resolution Date: 1/26/2011

12:00:00AM Resolution **FA Status**

Completed

:no leaks detected,,,,but they have a hose in pool,,,,,looks like they filled there pool up.,,,lrg

Sub Division: 091

MR Route: F07

FA ID: 1870810161

Account #

(407) 951-2339

0426973917

Customer Name:

Seigler, Alexander Phone #:

Address LeRoy Grainger 210 Forrest Dr

CSR:

Tara DruryOperator:

Entry Date

: 4/26/2011 10:37:25AM

SO Type : M-ON

: Take read and turn on for new customer. Waiver received in the office, /tmd

Due Date

4/27/2011 6:00:00PM

Resolution Date: 4/27/2011

12:00:00AM

FA Status

Completed

Resolution

:water allready on,,,lrg

Sub Division: 091

MR Route: F07

FAID: 1870810175

Account #

(407) 951-2339

0426973917

Customer Name:

Seigler, Alexander Phone #:

Address

210 Forrest Dr

CSR: Lorie Mayeski

Operator:

LeRoy Grainger

: 2/24/2011 11:11:33AM

SO Type : M-ON

Entry Date Instructions

: PLEASE TURN ON SERVICE. *SIGNED WAIVER RECEIVED FL OFFICE *THANKS, LORIE

Due Date

2/25/2011 6:00:00PM

Resolution Date: 2/25/2011

12:00:00AM

FA Status

Completed

Resolution

:turned on, Irg

Sub Division: 091

MR Route: F07

FA ID: 1870810387

Account # (407) 951-2339

0426973917

Customer Name:

Seigler, Alexander Phone #:

ress

210 Forrest Dr

CSR:

Batch System

Operator :

Entry Date

LeRoy Grainger

: 2/7/2011 8:28:39PM

SO Type : M-CUT

Utilities Billing System

2/20/2012 15:18

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions:

J:00AM

Pine Date

2/8/2011 7:00:00PM

Resolution Date: 2/8/2011

Resolution

:off....house is vacant, Irg

Completed

Sub Division: 091

FA Status

MR Route: F07

FA ID: 5521810647

Account #

829-0916

2403681384

Customer Name:

Miller, CarolynPhone #:(407)

Address

203 FORREST DR

CSR:

Vicki WilsonOperator

: LeRoy Grainger

Entry Date : 4/26/2011

1:49:50PM

SO Type : M-READ

Instructions : Please take final read and leave on for new//vicki

Due Date

4/27/2011

8:00:00PM

Resolution Date: 4/27/2011

12:00:00AM

FA Status

Completed

Resolution :read,left on,,,lrg

Sub Division: 091

MR Route: F07

FAID: 9941810503

Account #

4265898919

Customer Name:

MYERS, JENNIFERPhone #:

(407) 595-7548

Address

LeRoy Grainger

223 HOMEWOOD DR

CSR:

Linette Orengo

Entry Date

erator:

: 8/10/2011 12:18:49PM

SO Type : M-READ

Instructions

: please take start read & leave on for new.../LIO FL 6:00:00PM

Due Date 12:00:00AM

FA Status

8/11/2011

Completed

Resolution

:read,left on,,,lrg

Sub Division: 091

MR Route: F07

FAID: 9941810454

Account #

(407) 595-7548

4265898919

Customer Name:

MYERS, JENNIFERPhone #:

Address

223 HOMEWOOD DR

CSR:

Resolution Date: 8/11/2011

Batch System

Operator:

Entry Date

Mike Finnegan

: 6/23/2011 7:01:34PM

SO Type : M-EXCHNG

Instructions :

Due Date

6/30/2011 7:01:00PM Resolution Date: 6/30/2011

12:00:00AM

FA Status

Completed

Resolution

:put in new water meter, maf

Division: 091

MR Route: F07

FA ID: 3125000832

Account # 620-5469

4672126257

Customer Name:

Berry, Michael Phone #: (407)

Address

Utilities Billing System

2/20/2012 15:18

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

308 LAKE BLVD

CSR:Brandi DeereOperator:

v Date

: 6/7/2011

2:08:45PM

SO Type : M-WARN

Instructions : PLEASE TURN ON. A WAIVER IS ON FILE AT THE FL-OFFICE. JENNIFER

6/8/2011 6:00:00PM

Resolution Date: 6/8/2011

Due Date 12:00:00AM

FA Status

Completed

Resolution

:tagged something on in house need to reschedule LG

Sub Division: 091

MR Route: F07

FAID: 3125000908

Account #

620-5469

4672126257

Customer Name:

Berry, Michael Phone #:(407)

Address Operator:

Donna Brown

308 LAKE BLVD

CSR:

Resolution Date: 8/9/2011

Deborah Volz

Entry Date

: 8/8/2011 1:03:54PM

SO Type : M-ON

Instructions

: take final read and leave on for new, deb

Due Date 12:00:00AM

FA Status

8/9/2011 6:00:00PM

Completed

Resolution

:Read an left on for new.

DB

Sub Division: 091

MR Route: F07

FAID: 3443000757

Account #

1605

3510401340

Customer Name:

Epps, DorothyPhone #:(407)

Address

202 VINEWOOD DR

CSR:

Jennifer Elliot

Operator:

LeRoy Grainger

Entry Date

: 9/13/2011 9:11:31AM

SO Type : M-READ

Instructions

: Take read and leave on for new customer. Jennifer

Due Date

FA Status

9/14/2011

8:00:00PM

12:00:00AM

Completed

Resolution

:read,left on,,,lrg

Sub Division: 091

MR Route: F07

FAID: 0355000792

Account #

402-8802

0847329937

Customer Name:

Wilson, Edward Phone #: (386)

Address

102 BUNKER LN

CSR: Batch System

Resolution Date: 9/14/2011

Operator:

Entry Date

Kevin Cooper

SO Type : M-CUT

: 7/6/2011 7:18:40PM

Instructions :

Due Date

7/7/2011 7:00:00PM Resolution Date: 7/11/2011

12:00:00AM

FA Status

Completed

Nusolution

:turned off meter tagged door...crg

Sub Division: 091

MR Route: F07

FAID: 0355000792

Utilities Billing System

2/20/2012 15:18

Page: 1

Account #

Field Activity Detail Report from 01/01/2011 to 12/31/2011

0847329937

Customer Name:

Wilson, Mary Phone #: (386)

402-8802

ress

CSR:

Batch System

Operator: Entry Date Kevin Cooper

: 7/6/2011 7:18:40PM

SO Type : M-CUT

Instructions :

Due Date

7/7/2011

7:00:00PM

Resolution Date: 7/11/2011

12:00:00AM

FA Status

Completed

Resolution

:turned off meter tagged door...crg

Sub Division: 091

MR Route: F07

102 BUNKER LN

FAID: 0355000134

402-8802

Account #

0847329937

Customer Name:

Wilson, Edward Phone #: (386)

Address Operator:

LeRoy Grainger

102 BUNKER LN

CSR:

Jennifer Elliot

Entry Date

: 9/29/2011 12:00:00PM

SO Type : M-READ

: Please unlock the meter, take read and turn on for new customer. Cusotmer will be there for connection. Jennifer Instructions

Due Date 9/30/2011 8:00:00PM Resolution Date: 9/30/2011

12:00:00AM

FA Status

Completed

Resolution :turned on ,but house valve is off, tagged door with findings...lrg

Sub Division: 091 MR Route: F07 FA ID: 0355000134

Account #

402-8802

0847329937

Customer Name:

Wilson, Mary Phone #: (386)

Address

Operator:

102 BUNKER LN

CSR: Jennifer Elliot

LeRoy Grainger

Entry Date

: 9/29/2011 12:00:00PM

SO Type : M-READ

Instructions : Please unlock the meter, take read and turn on for new customer. Cusotmer will be there for connection. Jennifer

Due Date

12:00:00AM

FA Status

9/30/2011 8:00:00PM Completed

Resolution :turned on ,but house valve is off,,tagged door with findings,,,lrg

Sub Division: 091

MR Route: F07

FA ID: 0355000831

Account #

0847329937

Customer Name:

Wilson, Edward Phone #: (386)

402-8802

Address

102 BUNKER LN

CSR:

Resolution Date: 9/30/2011

Linda JonesOperator

: Roberto Remigio

Entry Date

: 3/8/2011 12:59:35PM

SO Type : M-RECON

Instructions : RECONNECT SERVICE. WAIVER ON DOOR. (CALLED TO KEVIN 2:06P). LINDA

Due Date

3/8/2011

6:00:00PM

Resolution Date: 3/8/2011

2:55:00PM

FA Status

Completed

Utilities Billing System

2/20/2012 15:18

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution

:ON, PUT..RH

Division: 091

MR Route: F07

FA ID: 0355000831

Account #

0847329937

Customer Name:

Wilson, Mary Phone #: (386)

402-8802

Address

102 BUNKER LN

CSR:

Linda JonesOperator

: Roberto Remigio

Entry Date

: 3/8/2011 12:59:35PM

SO Type : M-RECON

Instructions : RECONNECT SERVICE. WAIVER ON DOOR. (CALLED TO KEVIN 2:06P). LINDA

Due Date

3/8/2011

6:00:00PM

Resolution Date: 3/8/2011

2:55:00PM

FA Status

Completed

Resolution :ON, PUT..RH

Sub Division: 091

MR Route: F07

FA ID: 0355000007

Account # 402-8802

0847329937

Customer Name:

Wilson, Edward Phone #: (386)

Address

Roberto Remigio

: 3/7/2011 8:33:50PM

102 BUNKER I N

CSR:

Batch System

Operator: **Entry Date**

SO Type : M-CUT

Instructions :

Date

3/8/2011 7:00:00PM Resolution Date: 3/8/2011

12:00:00AM

FA Status

Completed

Resolution

:OFF, TAGGED DOOR..RH

Sub Division: 091

MR Route: F07

FAID: 0355000007

Account #

402-8802

0847329937

Customer Name:

Wilson, Mary Phone #: (386)

Address Operator:

102 BUNKER LN

CSR:

Batch System

Entry Date

Roberto Remigio

: 3/7/2011 8:33:50PM

SO Type : M-CUT

Instructions:

Due Date

3/8/2011 7:00:00PM

Resolution Date: 3/8/2011

12:00:00AM

FA Status

Completed

Resolution :OFF, TAGGED DOOR..RH

Sub Division: 091

MR Route: F07

FAID: 0355000068

Account # 402-8802

0847329937

Customer Name:

Wilson, Edward Phone #: (386)

^ ¹¹ress

Andrea Lybarger

rator:

LeRoy Grainger

102 BUNKER LN

CSR:

Entry Date

: 8/22/2011 10:18:13AM

SO Type : M-READ

Instructions : MRS SAYS WATER STILL ON. PLEASE MAKE SURE IT IS OFF AND TAKE FINAL READ. TAG FOR NEW TO

Field Activity Detail Report from 01/01/2011 to 12/31/2011

6:00:00PM

PPLY. THANKS ANDREA

Prie Date):00AM

8/23/2011

FA Status Completed

Resolution

:water is allready off and meter is locked,,,,tagged door for new,,,lrg

Sub Division: 091

MR Route: F07

FA ID: 0355000068

Resolution Date: 8/23/2011

Account #

402-8802

0847329937

Customer Name:

Wilson, Mary Phone #: (386)

Address Operator:

LeRoy Grainger

102 BUNKER LN

CSR:

Andrea Lybarger

Entry Date

: 8/22/2011 10:18:13AM

SO Type : M-READ

Instructions : MRS SAYS WATER STILL ON. PLEASE MAKE SURE IT IS OFF AND TAKE FINAL READ. TAG FOR NEW TO

APPLY. THANKS ANDREA

Due Date

8/23/2011

6:00:00PM

Resolution Date: 8/23/2011

12:00:00AM

FA Status

Completed

Resolution :water is allready off and meter is locked,,,,tagged door for new,,,lrg

Sub Division: 091

MR Route: F07

FA ID: 0441810564

Account #

5607108341

Customer Name:

LAROSE, RYANPhone #:(614)

51-3304

'ress

212 HOMEWOOD DR

CSR:

Batch System

Shawn Ebert

Entry Date

: 7/7/2011 7:31:44PM

SO Type : M-CUT

Instructions

Due Date

7/11/2011 7:00:00PM Resolution Date: 7/11/2011

12:00:00AM

Resolution

FA Status

Completed

:READ , LOCKED OFF , TAGGED DOOR , SME

Sub Division: 091

MR Route: F07

FAID: 0441810894

Account #

5607108341

Customer Name:

LAROSE, RYANPhone #:(614)

551-3304

Address

212 HOMEWOOD DR

CSR:

Batch System

Operator: **Entry Date** LeRoy Grainger

: 4/6/2011 7:23:08PM

SO Type : M-CUT

Instructions:

Due Date

7:00:00PM

12:00:00AM

FA Status

4/7/2011 Completed

Resolution Date: 4/7/2011

Resolution

:off

Sub Division: 091

MR Route: F07

FA ID: 0441810602

Account # 551-3304

5607108341

Customer Name:

LAROSE, RYANPhone #:(614)

Utilities Billing System

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

Address

212 HOMEWOOD DR

CSR:

Lorie Mayeski

Cherator :

LeRoy Grainger

Entry Date

: 9/19/2011 1:09:40PM

SO Type : M-ON

Instructions : PLEASE OBTAIN READ AND TURN ON FOR NEW *CUSTOMER WILL BE HOME FOR

SIGNATURE*THANKS, LORIE

Due Date

9/20/2011

6:00:00PM

Resolution Date: 9/20/2011

CSR:

12:00:00AM

FA Status

Completed

Resolution

:turned on ,,picked up tag,,,lrg

Sub Division: 091

MR Route: F07

FA ID: 0441810627

Account #

5607108341

Customer Name:

LAROSE, RYANPhone #:(614)

551-3304

Address

212 HOMEWOOD DR

: ***P.M. TURN ON AFTER 1:30PM** PER CUSTOMER REQUEST, CUSTOMER WILL BE THERE TO SIGN,

Kimberly Bennett

Operator:

LeRoy Grainger

Entry Date Instructions : 4/27/2011 1:07:32PM SO Type : M-ON

KIM-FL

Due Date

4/29/2011 6:00:00PM Resolution Date: 4/29/2011

12:00:00AM

FA Status

Completed

Resolution :turned on picked up tag,, Irg

Division : 091 مین

MR Route: F07

FA ID: 0441810068

Account #

551-3304

5607108341

Customer Name:

LAROSE, RYANPhone #:(614)

Address

Operator:

LeRoy Grainger

212 HOMEWOOD DR

CSR: Lorie Mayeski

Entry Date

: 1/12/2011 10:42:51AM

SO Type : M-ON

Instructions : *P.M.TURN ON REQUESTED*PLEASE OBTAIN START READ AND TURN ON FOR NEW (APPLIED FOR SERVICE). CUSTOMER WILL BE HOME FOR SIGNATURE*THANKS, LORIE

Due Date

1/18/2011 6:00:00PM Resolution Date: 1/18/2011

1:30:00PM

FA Status

Completed

Resolution

:turned on and got signature,Irg

:

Sub Division: 091

MR Route: F07

FA ID: 0441810571

Account # 551-3304

5607108341

Customer Name:

LAROSE, RYANPhone #:(614)

CSR:

Lisa Bachmann

Address

LeRoy Grainger

212 HOMEWOOD DR

Operator: Entry Date

: 8/25/2011 2:03:37PM

SO Type : M-READ

... ructions : Please take final read and turn off service. Thanks/ lab

Due Date 12:00:00AM

FA Status

8/29/2011 6:00:00PM Completed

Resolution Date: 8/29/2011

2/20/2012 15:18

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution

:read,locked tagged,...lrg

Division: 091

MR Route: F07

FAID: 6901810021

Account #

7228031753

Customer Name:

RIOS, MARCOPhone #:(407)

272-2876

Address

105 MIRROR DR

CSR:

Matthew Chandler

Operator:

LeRoy Grainger

Entry Date

: 10/4/2011 10:14:47AM

SO Type : M-ON

Instructions

: AM TURN ON. CUST WILL BE THERE TO SIGN, THANKS.MC

10/5/2011

6:00:00PM

Resolution Date: 10/5/2011

Due Date 12:00:00AM

FA Status

Completed

Resolution

:unlocked meter only per customer,,,,collected signature,...lrg

Sub Division: 091

MR Route: F07

FAID: 6901810941

Account #

7228031753

Customer Name:

RIOS, MARCOPhone #: (407)

272-2876

Address

LeRoy Grainger

105 MIRROR DR

CSR:

Kimberly Bennett

Operator: Entry Date

: 3/23/2011 8:53:42AM SO Type : M-SIO

Request Type: General Investigation

Instructions : PLEASE VERIFY IF HOME IS OCCUIPED OR VACANT TAG DOOR. TO CALL OFFICE WITHIN 24 HRS. IF ACANT MAKE SURE METER VALVE OFF ALL THE WAY AND LOCKED. KIM-FL

6:00:00PM

. Date

3/24/2011

Resolution Date: 3/24/2011

12:00:00AM

FA Status

Completed

Resolution

:locked meter,,,tagged door,,,lrg

Sub Division: 091

MR Route: F07

FA ID: 7525000131

Account #

(321) 696-2780

1135882480

Customer Name:

RICE, AMANDA NPhone #:

Address

112 FAIRWAY DR

CSR:

Lisa SilvaOperator:

Mike Finnegan

Entry Date

: 12/8/2011

1:30:27PM

Instructions : AM appointment - customer will be there and can sign the tag then. Thanks

SO Type : INSTLMTR

6:00:00PM

Due Date

12/12/2011

Resolution Date: 12/13/2011

12:00:00AM

FA Status

Completed

Resolution

:INSTALLED METER BUT COULD NOT TURN ON DUE TO LEAK INSIDE HOME THAT CUSTOMER WAS AWARE OF AND INFORMED US.. MAF, KEV

Sub Division: 091

MR Route: F07

FAID: 8535000848

Account # (407) 367-8554

4033901307

Customer Name:

KAISER, PAULINE Phone #:

₄ress Operator:

LeRoy Grainger

154 BUNKER LN

CSR:

Kathy Sillitoe

Entry Date

: 6/17/2011 2:23:33PM

SO Type: M-SIO

Request Type: General Investigation

Utilities Billing System

2/20/2012 15:18

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions : Please verify meter is working, note account if house is vacant or any reason for no usage

Pire Date : 6/20/2011 12:00:00AM Resolution Date : 6/20/2011

J:00AM FA Status : Completed

Resolution :meter is working,,,house is vacant and for sale,...lrg

Sub Division: 091 MR Route: F07 FA ID: 8935000884

Account # : 9606119555 Customer Name : ROLLAS, JOHNPhone #:(407)

455-4528

Address : 142 BUNKER LN CSR:Lori JonesOperator :

Entry Date : 12/19/2011 8:51:41AM SO Type : M-SIO Request Type: General Investigation

Instructions : Please turn on service for new. Check FL office for waiver. Thanks. LLJ. updated, received waiver in office. cd/fl

Due Date : 12/22/2011 6:00:00PM Resolution Date : 12/22/2011

12:00:00AM FA Status : Completed

Resolution :turned on but had to turn off due to something on inside,,,tagged door,,,lrg

Sub Division: 091 MR Route: F07 FA ID: 8691810570

Account # : 7953360107 Customer Name : CAMPBELL.MEGANPhone #:

(386) 804-6981

Address : 226 VINEWOOD DR CSR: Linda Schnaufer

Operator: LeRoy Grainger

ry Date : 11/1/2011 11:28:21AM SO Type : M-OFF

Instructions : Take final read and lock meter, tag door for new to apply. 11/01/2011 LDS-FL

Due Date : 11/2/2011 6:00:00PM Resolution Date : 11/2/2011

12:00:00AM FA Status : Completed

Resolution :read meter,,,lrg

Sub Division: 091 MR Route: F07 FA ID: 8691810909

Account # : 7953360107 Customer Name : CAMPBELL, MEGANPhone #:

(386) 804-6981

Address : 226 VINEWOOD DR CSR:Batch SystemOperator :

Entry Date : 6/12/2011 7:17:09PM SO Type : M-SIO Request Type: General Investigation

Instructions:

Due Date : 6/10/2011 6:00:00PM Resolution Date : 6/13/2011

12:00:00AM FA Status : Completed

Resolution :entered in error

Sub Division: 091 MR Route: F07 FA ID: 8691810841

Account # : 7953360107 Customer Name : CAMPBELL, MEGANPhone #:

/^^6) 804-6981

Audress : 226 VINEWOOD DR CSR: Tricia Anderson

Operator: LeRoy Grainger

Entry Date : 11/2/2011 1:45:57PM SO Type : M-READ

12.JU:00AM

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions : please connect service waiver will be on door.

Date 11/3/2011 6:00:00PM

> **FA Status** Completed

Resolution :water allready on,,,read meter,,left on,,,lrg

Sub Division: 091 MR Route: F07 FA ID: 8691810358

Account #

7953360107 (386) 804-6981

CSR:

Resolution Date: 6/10/2011

Customer Name:

226 VINEWOOD DR

Resolution Date: 11/3/2011

CAMPBELL, MEGANPhone #:

Linda JonesOperator

Address : LeRoy Grainger

Entry Date : 6/9/2011 12:27:00PM SO Type : M-READ

Instructions : TAKE FINAL READ AND LEAVE ON FOR NEW CUSTOMER, LINDA

Due Date 6/10/2011 12:00:00AM FA Status Completed

Resolution :read,,left on.,,lrg

Sub Division: 091 MR Route: F07 FAID: 9101810679

6:00:00PM

Account # 8271522861 Customer Name: Troendle, KarenPhone #:(407)

^ dress

923-0423

206 MIRROR DR CSR: Vanessa Robinson ⇒rator : LeRoy Grainger

Entry Date : 1/30/2012 7:26:52AM SO Type : M-ON

Instructions : PLEASE TURN ON FOR INSPECTION BEFFORE 11AM, PLS CALL KEVIN THORNER @ 407-581-8574 TO

LET HIM KNOW IT CAN BE ON THANKS .. WAIVER IN OFFICE

Due Date 1/31/2011 Resolution Date: 1/31/2012

12:00:00AM **FA Status** Completed

Resolution :turned on,,,lrg

Sub Division: 091 MR Route: F07 FA ID: 7525000131

Account # 1135882480 Customer Name: RICE, AMANDA NPhone #:

(321) 696-2780

Address 112 FAIRWAY DR CSR: Lisa SilvaOperator:

Mike Finnegan

Entry Date : 12/8/2011 1:30:27PM SO Type : INSTLMTR

Instructions : AM appointment - customer will be there and can sign the tag then. Thanks

Due Date 12/12/2011 6:00:00PM Resolution Date: 12/13/2011

12:00:00AM FA Status Completed

Resolution :INSTALLED METER BUT COULD NOT TURN ON DUE TO LEAK INSIDE HOME THAT CUSTOMER WAS

AWARE OF AND INFORMED US.. MAF, KEV

Sub Division: 091 MR Route: F07 FA ID: 9625000811

Account # 8917242678 Customer Name: LAMBERT, SHEILAPhone #:

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

(407) 617-0991

Address rator:

Mike Finnegan

: 10/5/2011 7:39:11PM

118 FAIRWAY DR

CSR:

Batch System

SO Type : M-CUT

Instructions:

Due Date 12:00:00AM

Entry Date

10/6/2011 Completed

7:00:00PM

Resolution Date: 10/6/2011

Resolution

FA Status

:water off maf

MR Route: F07

FAID: 9625000265

Account #

(407) 617-0991

Sub Division: 091

8917242678

Customer Name:

LAMBERT, SHEILAPhone #:

Address

118 FAIRWAY DR

CSR:

Constance Dunn

Operator:

LeRoy Grainger

Entry Date

: 10/7/2011 1:20:21PM

SO Type : M-RECON

Instructions : please reconnect service, pick up tag. called out@ 2:20pm. thanks Connie

Due Date

10/7/2011

6:00:00PM

Resolution Date: 10/7/2011

12:00:00AM

FA Status

Completed

Resolution

:rec,..picked up tag,,,lrg

Sub Division: 091

MR Route: F07

FAID: 9625000375

Account #

(407) 617-0991

8917242678

Customer Name:

LAMBERT, SHEILAPhone #:

Address Operator:

LeRoy Grainger

118 FAIRWAY DR

CSR:

Lorie Mayeski

Entry Date

: 3/8/2011 3:45:30PM

:

SO Type: M-ON

Instructions : PLEASE OBTAIN READ AND TURN ON FOR NEW (APPLIED FOR SERVICE). SIGNED TAG ON DOOR.

THANKS, LORIE

Due Date

3/9/2011 6:00:00PM Resolution Date: 3/9/2011

12:00:00AM

FA Status

Completed

Resolution :turned on,picked up tag,lrg

Sub Division: 091

MR Route: F07

FAID: 9625000275

Account #

8917242678

Customer Name:

LAMBERT, SHEILAPhone #:

(407) 617-0991

Address

Batch System

Operator:

Roberto Remigio

118 FAIRWAY DR

CSR:

Entry Date

: 3/7/2011 8:33:50PM

SO Type : M-CUT

ructions :

Due Date

7:00:00PM 3/8/2011

Resolution Date: 3/8/2011

12:00:00AM

FA Status

Completed

Utilities Billing System

2/20/2012 15:18 Page: 1

Resolution

Field Activity Detail Report from 01/01/2011 to 12/31/2011 :OFF, TAGGED DOOR..RH

Division: 091

MR Route: F07

FAID: 9625000349

Account #

8917242678

Customer Name:

LAMBERT, SHEILAPhone #:

(407) 617-0991

Address

118 FAIRWAY DR

CSR:

Linda JonesOperator

: LeRoy Grainger

Entry Date : 12/16/2011

9:58:11AM

SO Type: M-SIO

Request Type: General Investigation

Instructions : PLEASE VERIFY WATER STILL OFF & CHECK HOUSE OCCUPANCY. LINDA

Due Date

12/19/2011 6:00:00PM

Resolution Date: 12/19/2011

12:00:00AM Resolution

FA Status

Completed

:meter still locked off,,,house is occupied,,,lrg

Sub Division: 091

MR Route: F07

FA ID: 9625000584

Account #

8917242678

Customer Name:

LAMBERT, SHEILAPhone #:

(407) 617-0991

Address

LeRoy Grainger

118 FAIRWAY DR

CSR:

Batch System

Operator: Entry Date

: 1/4/2011 8:23:06PM

SO Type : M-CUT

Instructions :

Date 8:40.00AM

FA Status

1/5/2011 7:00:00PM

Completed

Resolution Date: 1/6/2011

Resolution

:off

Sub Division: 091

MR Route: F07

FA ID: 9625000526

Account #

(407) 617-0991

8917242678

Customer Name:

LAMBERT, SHEILAPhone #:

Address Operator:

LeRoy Grainger

118 FAIRWAY DR

CSR:

Matthew Chandler

Entry Date

: 10/25/2011 8:21:33AM

SO Type: M-NOREAD

Instructions : NEED A READ FOR BILLING, THANKS.MC

Due Date

10/26/2011 6:00:00PM Resolution Date: 10/26/2011

12:00:00AM

FA Status

Completed

Resolution

:read,lrg

Sub Division: 091

MR Route: F07

FAID: 9625000196

Account #

8917242678

Customer Name:

LAMBERT, SHEILAPhone #:

(407) 617-0991

^ 'dress

: 12/8/2011

118 FAIRWAY DR

CSR:

Batch System

rator:

Entry Date

Mike Finnegan

7:23:44PM

SO Type : M-CUT

Resolution

Utilities Billing System

2/20/2012 15:18

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions :

Pire Date

12/9/2011 7:00:00PM Completed

Resolution Date: 12/12/2011

FA Status J:00AM

:l.off,,m.a.f.

124 Field Activities listed.

J A N S E N

Utilities Billing System

2/20/2012 15:23 Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division: 204

MR Route: F06

FA ID: 0414210719

^ccount #

0414210000

Customer Name:

Glynn, lienePhone #:(407)

1768

Address

9382 JUNIOR AVE

CSR:

Resolution Date: 2/2/2011

Sheri Demonbreun

Operator:

Kevin Cooper

Entry Date

1:01:40PM : 2/2/2011

SO Type : M-SIO

8:00:00PM

Request Type: Air in Water

Instructions : ilene called to report air in watersheri

Due Date

2/2/2011

FA Status 12:00:00AM

Completed

Resolution

:HOUSE WAS CHECKED, NO ONE WAS HOME AND THERE WAS NO AIR IN THE LINES OR IN SYSTEM

9382 JUNIOR AVE

PER OPERATOR.. KEV

Sub Division: 204

MR Route: F06

FAID: 0414210719

Account #

0414210000

Customer Name:

GLYNN, LARRY EPhone #:

Sheri Demonbreun

(407) 298-1768

Address Operator:

Kevin Cooper

: 2/2/2011 1:01:40PM

SO Type : M-SIO

Request Type: Air in Water

Entry Date

Instructions : ilene called to report air in watersheri

Due Date

2/2/2011 8:00:00PM

Resolution Date: 2/2/2011

CSR:

12:00:00AM

FA Status

Completed

:HOUSE WAS CHECKED, NO ONE WAS HOME AND THERE WAS NO AIR IN THE LINES OR IN SYSTEM rsolution

PER OPERATOR.. KEV

Sub Division: 204

MR Route: F06

FA ID: 0424210301

Account #

0424210000

Customer Name:

FLORES.PATRICIA APhone #:

(407) 290-1577

Address Operator:

LeRoy Grainger

9394 JUNIOR AVE

Matthew Chandler CSR:

Entry Date

: 7/26/2011 9:40:46AM

SO Type : M-REREAD

Instructions: NEED A READ FOR BILLING, THANKS.MC

Due Date

7/27/2011 6:00:00PM Resolution Date: 7/27/2011

12:00:00AM

FA Status

Completed

Resolution

:reread,,,lrg

Sub Division: 204

MR Route: F06

FAID: 0448200904

Account #

0448200000

Customer Name:

SOPP, TINAPhone #:(407)

342-3767

Address

6198 LINNEAL BEACH DR

CSR:

isabel Ceballos

Operator:

Shawn Ebert

Fntry Date

: 1/5/2011 9:24:07AM

SO Type : M-RECON

...structions : Paid, turn on Pick up tag Paged Shawn /ic

Due Date

1/5/2011 6:00:00PM Resolution Date: 1/5/2011

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Completed 12:00:00PM **FA Status**

:PICKED UP SIGNED TAG, T/ON, SME Resolution

MR Route: F06 FAID: 0448200388 Sub Division: 204

SOPP, TINAPhone #:(407) 0448200000 Customer Name: Account #

342-3767

6198 LINNEAL BEACH DR CSR: **Batch System** Address

Operator: Shawn Ebert

SO Type : M-CUT : 1/4/2011 8:23:06PM **Entry Date**

Instructions :

Resolution

Resolution Date: 1/5/2011 Due Date 1/5/2011 7:00:00PM

FA Status Completed 9:45:00AM :READ, T/OFF, TAGGED DOOR, SME

FAID: 0708200498 MR Route: F06 Sub Division: 204

0708200000 BENTLEY, CHRISTOPHE Customer Name: Account #

Phone #: (407) 290-2651

6130 LINNEAL BEACH DR CSR: Peggy Hanks Address

Operator: LeRoy Grainger

Request Type: General Investigation : 8/29/2011 3:54:09PM SO Type : M-SIO **Entry Date**

: Confirm the meter badge/serial # and mfg (Precision?). Thanks, Peggy tructions

Resolution Date: 9/12/2011 Due Date 9/12/2011 3:00:00PM

Completed 12:00:00AM **FA Status** Resolution :badge#8331089,,,make precision,,,lrg

FAID: 0608200958 MR Route: F06 Sub Division: 204

0608200000 Customer Name: PENDLETON, STEPHANIE Account #

Phone #: (407) 297-1114

6134 LINNEAL BEACH DR CSR: Peggy Hanks Address

LeRoy Grainger Operator:

SO Type : M-SIO Request Type: General Investigation **Entry Date** : 5/25/2011 11:18:44AM

Instructions: Record meter badge/serial # and manufacturer. Put meter information in comments. Thanks, Peggy

6/17/2011 3:00:00PM Resolution Date: 6/17/2011 Due Date

12:00:00AM Completed **FA Status**

:badge#8251843,,,,make precision,,,lrg Resolution

FA ID: 0608200084 MR Route: F06 Sub Division: 204

PENDLETON, STEPHANIE 0608200000 Customer Name: Account #

Phone #: (407) 297-1114

Vanessa Robinson 6134 LINNEAL BEACH DR CSR: 'dress

erator: LeRoy Grainger

SO Type : M-SIO Request Type: General Investigation **Entry Date** : 7/6/2011 12:54:16PM

2/20/2012 15:23

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions : pls verify reading and check for leak.. cust is concerned with high consumption, pls tag door or call cust with results @ 407-461-8641 thanks vfr

e Date ا 7/7/2011 6:30:00PM Resolution Date: 7/7/2011

Completed J:00AM **FA Status**

Resolution :no leaks detected,,,,,maybe leak before or pool fill???....tagged door with current read and findings,,,,Irg

Sub Division: 204 MR Route: F06 FAID: 0752210041

Account # 0752210000 Customer Name: DEGRACIA, ELEONARPhone

(407) 641-6821

Address 6127 BEAR LAKE TER CSR: Linda JonesOperator

: LeRoy Grainger

Entry Date 2:05:42PM SO Type : M-OFF : 10/7/2011

Instructions : TURN OFF & LOCK METER--PAYMENT NOT ENOUGH TO HOLD ACCOUNT & NO ARRANGEMENTS ON

ACCOUNT, LINDA

Due Date 10/10/2011 6:00:00PM Resolution Date: 10/11/2011

12:00:00AM Completed FA Status

Resolution :l..off,,,lrg

Sub Division: 204 MR Route: F06 FAID: 0752210796

DEGRACIA, ELEONARPhone Account # 0752210000 Customer Name:

(407) 641-6821

Address 6127 BEAR LAKE TER CSR: Batch System

erator: LeRoy Grainger

SO Type : M-CUT Entry Date : 7/6/2011 7:18:40PM

Instructions :

Due Date 7/7/2011 7:00:00PM Resolution Date: 7/7/2011

12:00:00AM **FA Status** Completed

Resolution :off,,lrg

Sub Division: 204 MR Route: F06 FA ID: 0752210998

Account # 0752210000 Customer Name: DEGRACIA, ELEONARPhone

(407) 641-6821

Address 6127 BEAR LAKE TER CSR: Linda JonesOperator

Resolution Date: 10/7/2011

: LeRoy Grainger

Due Date

Entry Date : 10/5/2011 11:54:34AM SO Type : M-SIO Request Type: General Investigation Instructions : #NO GOOD--ISSUE FA TO CALL OFFICE--NEED CONTACT UPDATED & PAST DUE BALANCE ON

ACCOUNT, LINDA 6:00:00PM

10/7/2011

12:00:00AM **FA Status** Completed

Resolution :hung tag,,,lrg

Sub Division: 204 MR Route: F06 FA ID: 0752210635

Account # 0752210000 Customer Name: DEGRACIA.ELEONARPhone

2/20/2012 15:23 Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

(407) 641-6821

Address Onerator:

LeRoy Grainger

Litry Date

: 3/15/2011

1:09:45PM

6127 BEAR LAKE TER

CSR:

Peggy Hanks

SO Type : M-SIO

6:00:00PM

Request Type: General Investigation

Instructions : Confirm meter badge # and manufacturer. Put findings in 'comments'. Thanks, Peggy

3/17/2011

Resolution Date: 3/17/2011

Due Date 12:00:00AM

FA Status

Completed

Resolution

:badge#29696550...,make badger...lrg

Sub Division: 204

MR Route: F06

FA ID: 0752210068

Account #

(407) 641-6821

0752210000

Customer Name:

DEGRACIA, ELEONARPhone

Address Operator:

LeRoy Grainger

6127 BEAR LAKE TER

CSR:

Sylvia Watler

Entry Date

: 10/11/2011 10:35:36AM

SO Type : M-ON

Instructions : Please turn svc back on, customer paid bill before svc was shut off, tag on door, called Kevin 11:34a/sylvia

Due Date

FA Status

10/11/2011 6:00:00PM Resolution Date: 10/11/2011

1:00:00PM

Completed

Resolution

:turned on...lrg

Sub Division: 204

MR Route: F06

FA ID: 0812210145

count #

(407) 403-1846

Address

6017 ARDELE CT

Customer Name:

CSR:

Resolution Date: 7/7/2011

Batch System

BROADAWAY, DONNAPhone

Operator:

LeRoy Grainger

Entry Date

: 7/6/2011

7:18:40PM

SO Type : M-CUT

7:00:00PM

0812210000

Instructions :

Due Date

12:00:00AM **FA Status**

Completed

7/7/2011

Resolution

:off, lrg

Sub Division: 204

MR Route: F06

FA ID: 0812210864

Account #

0812210000

Customer Name:

BROADAWAY, DONNAPhone

(407) 403-1846

Address

6017 ARDELE CT

CSR: Karen Thimmes

Operator:

Mike Finnegan

Entry Date

: 7/8/2011 7:48:43AM

SO Type : M-RECON

Instructions

: Reconnect service, waiver faxed to customer. Thanks, Karyn

∩ie Date 0:00AM

7/8/2011 8:00:00PM Resolution Date: 7/8/2011

Resolution

FA Status

Completed

:water is turned back on maf

2/20/2012 15:23

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division: 204

MR Route: F06

FAID: 0812210714

Account #

0812210000

Customer Name:

BROADAWAY, DONNAPhone

Address

(407) 403-1846

6017 ARDELE CT

CSR:

Karen Thimmes

Operator:

Mike Finnegan

Entry Date

: 7/8/2011 7:50:54AM

SO Type : HIBILL

Instructions : Customer complaining of high bill, please reread meter and check for leaks. Thanks, Karyn

7/8/2011 7:50:55AM

Resolution Date: 7/8/2011

Due Date 12:00:00AM

Resolution

FA Status

Completed

:checked for leak no leak found, take read,maf

Sub Division: 204

MR Route: F06

FA ID: 0982210371

Account #

0982210000

Customer Name:

MITCHELL, LUCILLEPhone #:

(407) 263-6766

Address

6210 BEAR LAKE TER

CSR: Matthew Chandler

Operator:

LeRoy Grainger

Entry Date

: 7/26/2011 9:43:14AM

SO Type : M-NOREAD

Instructions : NEED A READ FOR BILLING THANKS MC

7/27/2011 6:00:00PM

Resolution Date: 7/27/2011

Due Date 12:00:00AM

FA Status

Completed

ີ າsolution :reread...lrg

Sub Division: 204

MR Route: F06

FA ID: 1013210780

Account #

1013210000

Customer Name:

WASSNAN, DANIELPhone #:

(407) 516-2934

Address Operator:

LeRoy Grainger

9416 VIA PALMA CEIA

CSR:

Batch System

Entry Date

: 7/6/2011 7:18:40PM

SO Type : M-CUT

Instructions :

Due Date

7/7/2011 7:00:00PM Resolution Date: 7/7/2011

12:00:00AM

FA Status

Completed

Resolution :off,,lrg

Sub Division: 204

MR Route: F06

FA ID: 0878200970

Account #

0878200000

Customer Name:

HEATON, TIMOTHYPhone #:

(407) 295-5616

Address

6706 SHELLBARK BLVD

CSR:

Linda JonesOperator

: Donna Brown

Entry Date : 4/4/2011 7:48:36AM

SO Type : HIBILL

rructions : RE-READ METER AND CHECK FOR LEAKS. MS COMPLAINING OF HIGH BILL. LINDA **4/5/11 9:21AM CUST CALLED AND SAID THE METER IS READING TWO-THIRDS OF A GALLON AND NOT READING CORRECTLY. CUST WIFE WILL BE HOME. PLEASE KNOCK ON DOOR SPEAK TO CUST. PH 407-295-5616

2/20/2012 15:23 Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date

4/5/2011 6:00:00PM Resolution Date: 4/5/2011

12:00:00AM ີ ¬solution

FA Status

Completed

: No leaks detected. Customer said husband at meter an her in house filling gal jugs to test meter an it wasnt

right. Explained we had process for accurate test an advised her to call for test, she wanted me to call husband.

System busy wil try to contac

Sub Division: 204

MR Route: F06

FA ID: 0878200127

Account #

Customer Name:

HEATON, TIMOTHYPhone #:

(407) 295-5616

Address Operator:

6706 SHELLBARK BLVD

Michael Overton CSR:

Michael Overton

Entry Date

: 4/7/2011 12:44:57PM

SO Type : TESTMTR

6:00:00PM

0878200000

Instructions

: Please test water meter for customer. MAO

Resolution Date: 4/6/2011

Due Date 1:00:00PM

FA Status

4/6/2011 Completed

Resolution

:Tested Meter. Meter tested fast. Will Exchange meter. Customer was present for test they were satisfied with my

findings. As per Kathy i will give meter to FERRI to possibly send out for bench testing. MAO

Sub Division: 204

MR Route: F06

FAID: 0878200070

Account #

0878200000

Customer Name:

6706 SHELLBARK BLVD

HEATON, TIMOTHYPhone #:

Deborah Volz

(407) 295-5616

Address erator:

Entry Date

Donna Brown

: 4/5/2011 9:16:38AM

SO Type : M-SIO

Request Type: General Investigation

CSR:

Instructions : We need to schedule to meet with cust to do a meter test. Pls call Mr. Heaton 407 843 7045. Thanks, Deb

Due Date

FA Status

8:00:00PM 4/6/2011

Resolution Date: 4/6/2011

1:00:00PM

Completed

Resolution

Sub Division: 204

MR Route: F06

FAID: 0884210603

Account #

0884210000

Customer Name:

KANAGA.RYAN ZPhone #:

(321) 231-3060

Address

LeRoy Grainger

6227 COURTNEY COVE

CSR: Constance Dunn

Operator:

: 10/21/2011 12:53:10PM Entry Date

SO Type : M-SIO

Request Type: High or Low Pressure in the

Water

Instructions : CUSTOMER CALLING TO REPORT VERY LOW PRESSURE. PLUMBER STATES IT BELOW PRESSURE LEVEL. PLEASE LEAVE DOOR TAG. THANKS CONNIE

Due Date

10/24/2011 8:00:00PM Resolution Date: 10/24/2011

12:00:00AM

FA Status

Completed

Resolution

:water pressure is 40psi,,,,checked neighbors on both sides and got same pressure,,,spoke with customer about

findings,,,,lrg

Sub Division: 204

MR Route: F06

FA ID: 1342210547

Account #

1342210000

Customer Name:

OH, CHERYLPhone #: (407)

Field Activity Detail Report from 01/01/2011 to 12/31/2011

894-0538

Address

6063 LINNEAL BEACH DR

CSR:

Peggy Hanks

∩nerator :

LeRoy Grainger

_..trv Date

: 3/11/2011 1:46:41PM

SO Type : M-SIO

Request Type: General Investigation

Instructions : Please locate meter serial/badge # and put findings in 'comments' field. Thanks Peggy

Resolution Date: 3/15/2011

Due Date 12:00:00AM

FA Status

6:00:00PM 3/15/2011 Completed

Resolution

:badge#97601743,,,,lrg

Sub Division: 204

MR Route: F06

FAID: 1138200490

Account #

1138200000

Customer Name:

6146 LINNEAL BEACH DR

STEWART, DOROTHY LPhone

(407) 466-6309

Address Operator:

LeRoy Grainger

CSR: Ingrid Jenkins

Entry Date

9:57:32AM : 12/27/2011

SO Type : M-SIO

Request Type: Water Miscellaneous Complaint

Instructions

customer has leak needs to have turned off temp. to make repair; mr richard stewart @ 407-496-0504.

Due Date

12/27/2011

6:30:00AM

Resolution Date: 12/28/2011

12:00:00AM

FA Status

Completed

:customer got water off himself and did repairs and he turned back on,,,lrg,,,spoke with the lady of the house,,,lrg Resolution

Sub Division: 204

MR Route: F06

FAID: 1108200319

.count #

1108200000

Customer Name:

FRIEL, DOUGPhone #:(321)

377-7154

Address Operator:

LeRoy Grainger

2808 ORANOLE WAY

CSR:

Peggy Hanks

Entry Date

9/14/2011

2:09:44PM

SO Type : M-SIO

3:00:00PM

Request Type: General Investigation

Instructions : Confirm the meter badge/serial # and mfg.(Precision?) No FA that shows a meter change out in 06/24/04.

Thanks, Peggy

Due Date

9/30/2011

Resolution Date: 9/30/2011

12:00:00AM

FA Status

Completed

Resolution

:cant verify badge#,but make is precision,,,lrg

Sub Division: 204

MR Route: F06

FA ID: 1222210990

Account #

1222210000

Customer Name:

FRENCH, STEVEN DPhone #:

(407) 578-1341

Address

6022 ARDELE CT

CSR:

Jennifer Elliot

Operator: **Entry Date**

Nate Carver

: 8/18/2011 8:24:22AM

SO Type : M-SIO

8:00:00PM

Request Type: Water Quality

Instructions : Steven French called in on 407-578-1341, stating that he has sulfur smell in his water and he said that it is worse in the am and it has been ongoing for months and said that his neighbors have the same problem too. I called Nate Carver.

Jennifer

e Date

8/18/2011

Resolution Date: 8/18/2011

12:00:00AM

FA Status

:flushed blow off at the end of Ardele for 25 minutes, CL2 residual at 2.5. went to customers house and residual

Resolution

Completed

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

CL2 was a 0.9, flushed his lines and tagged door explaining that the lines were flushed to improve water quality...

Nate Carver

Division: 204

MR Route: F06

FA ID: 1222210191

Account #

1222210000

Customer Name:

FRENCH, STEVEN DPhone #:

(407) 578-1341

Address

6022 ARDELE CT

CSR:

Tara DruryOperator:

Nate Carver

Entry Date : 10/3/2011

1:09:31PM

SO Type : M-SIO

Request Type: High or Low Pressure in the

Water

Instructions : Customer requesting contact re hydrant tank that is being replaced. Sulfer smell still exists and flushing isn't helping. Low pressure is 1/4 of what it used to be. Ongoing for 4 months. Steven French 407-257-3111 /tmd

Due Date

10/3/2011 6:00:00PM Resolution Date: 10/3/2011

12:00:00AM Resolution **FA Status**

Completed

: Nate onsite, flushed blow off on Ardele ct for 15min. CL2 @ 2.7. Met w/cust ran his faucet, CL2 2.6. Says smell

is always first thing in the morning when starting shower. Recommended he drain his water heater. Nate C.

Sub Division: 204

MR Route: F06

FA ID: 1333210203

Account # 259-4424

1333210000

Customer Name:

LANIER, JAMES Phone #: (407)

Address

Operator:

6605 BRENDA DR

CSR:

Batch System

Entry Date

Rodel Hermano

: 9/22/2011 7:06:33PM

SO Type : M-SIO

Request Type: General Investigation

Resolution Date: 9/27/2011

tructions : MR ID: 133321835855, MR REMARK: MS

Due Date

9/22/2011 7:06:33PM

12:00:00AM FA Status Completed

Resolution

:METER IS WORKING FINE PREMISE IV VACANT, METER IS LOCKED AND HOUSE VALVE IS OFF.

OBTAINED NEW READ..RH

Sub Division: 204

MR Route: F06

FA ID: 1522210445

Account # 463-8870

1522210000

Customer Name:

SMITH, DONALDPhone #:(407)

Address

9400 BEAR LAKE CIR

CSR:

Vicki WilsonOperator

: LeRoy Grainger

Entry Date

: 9/6/2011 9:14:31AM

:read,locked tagged,,,lrg

SO Type : M-OFF

Instructions : READ, OFF-LOCK AND TAG//VICKI THANK YOU

Due Date

9/7/2011 8:00:00AM Resolution Date: 9/7/2011

12:00:00AM Resolution

FA Status

Completed

Sub Division: 204

MR Route: F06

FA ID: 1562210357

Account # 3767

1562210000

Customer Name:

SOPP, TINA TPhone #:(407)

Address

6023 LINNEAL BEACH DR

CSR:

Kathy Sillitoe

Operator:

Kevin Cooper

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date

: 6/17/2011 2:37:48PM

SO Type : M-SIO

Request Type: General Investigation

Instructions : Please verify this meter is working very little or no usage since 9/2010. Thanks, Kathy

∌ Date

6/20/2011 12:00:00AM

Resolution Date: 6/20/2011

12:00:00AM

FA Status

Completed

Resolution

:No house on property....

Sub Division: 204

MR Route: F06

FA ID: 1442210444

Account #

1442210000

Customer Name:

O'BRIAN Q DAWNPhone #:

(407) 865-7744

Address

6067 LINNEAL BEACH DR

CSR:

Peggy Hanks

Operator: **Entry Date** LeRoy Grainger

: 3/15/2011 9:44:01AM

SO Type : M-SIO

Request Type: General Investigation

Instructions : Verify badge # of meter. Put finding in 'comments'. Thanks Peggy

Due Date

3/18/2011 6:00:00PM Resolution Date: 3/17/2011

12:00:00AM

FA Status

Completed

:badge#97601745,,,,make badger,,,lrg Resolution

Sub Division: 204

MR Route: F06

FA ID: 1433210930

Account #

410-7835

1433210000

Customer Name:

LOOP, ANNPhone #:(407)

Address rerator :

Shawn Ebert

9450 PLAYA WAY

CSR:

Batch System

Entry Date

: 4/6/2011 7:23:08PM SO Type : M-CUT

Instructions :

Due Date

4/7/2011 7:00:00PM Resolution Date: 4/7/2011

12:00:00AM

FA Status

Completed

:READ , T/OFF , TAGGED DOOR , SME Resolution

Sub Division: 204

MR Route: F06

FA ID: 1433210333

Account # 410-7835

1433210000

Customer Name:

LOOP, ANNPhone #:(407)

Address

9450 PLAYA WAY

CSR: Sheri Demonbreun

Operator:

Shawn Ebert

; 4/7/2011 10:02:56AM **Entry Date**

SO Type : M-RECON

Instructions

: please pick up tag and reconnect service-called to kevin-thanks sheri

Due Date

8:00:00PM 4/7/2011

Resolution Date: 4/7/2011

1:00:00AM

FA Status

Completed

Resolution

:PICKED UP SIGNED TAG , T/ON , SME

p Division: 204

MR Route: F06

FA ID: 1614210583

Account # (407) 295-7488 1614210000

Customer Name:

LARSON, VERNON JPhone #:

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Address

9415 VIA PALMA CEIA

CSR:

Peggy Hanks

Operator:

LeRoy Grainger

: 9/6/2011 2:04:08PM

SO Type : M-SIO

Request Type: General Investigation

'ry Date

Instructions : Record the meter badge/serial # and mfg. Thanks, Peggy

9/16/2011 3:00:00PM

Resolution Date: 9/16/2011

Due Date 12:00:00AM

FA Status

Completed

Resolution

:badge#8405872,,,,make precision,,,lrg

Sub Division: 204

MR Route: F06

FA ID: 1603210248

Account #

1603210000

Customer Name:

MCRORIE, CAROLYNPhone #:

(407) 298-2676

Address

9409 FLORENCE AVE

CSR:

Resolution Date: 5/3/2011

Linette Orengo

Operator: LeRoy Grainger

Entry Date

: 5/2/2011 12:25:25PM

SO Type : HIBILL

Instructions : Please reread meter check for leaks, customer concerned of high bill.../LIO FL

Due Date 12:00:00AM

FA Status

5/3/2011

6:00:00PM Completed

Resolution

:no leaks detected....tagged door...lrg

Sub Division: 204

MR Route: F06

FA ID: 1938200880

Account #

1938200000

Customer Name:

CRIST, MILFORD GPhone #:

7) 299-5308

Address

1938 BEARVIEW DR

CSR:

Batch System

Operator:

LeRoy Grainger

Entry Date

: 7/6/2011 7:18:40PM

SO Type : M-CUT

Instructions :

Due Date

7/7/2011 7:00:00PM

Completed

Resolution Date: 7/7/2011

12:00:00AM

Resolution

:off.lrg

FA Status

Sub Division: 204

MR Route: F06

FA ID: 1862210482

Account #

1862210000

Customer Name:

COHAN, LOUISEPhone #: (407)

297-7751

Address

6011 LINNEAL BEACH DR

CSR:

Amanda

Stonebreaker Operator:

LeRoy Grainger

Entry Date

: 12/6/2011

1:55:44PM

SO Type : HIBILL

Instructions : PLEASE RE-READ THE METER AND CHECK FOR LEAKS, TAG DOOR WITH READ, CUSTOMER WANTS TO CHECK THE READ WITH LAST MONTHS READ. AMANDA/FL

Due Date 12:00:00AM

6:00:00PM

Resolution Date: 12/7/2011

FA Status

12/7/2011 Completed

solutionی.، :reread,,no leaks detected,,,tagged door with current read and findings,,,lrg

2/20/2012 15:23

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division: 204

MR Route: F06

FAID: 1978200787

Account #

1978200000

Customer Name:

SANDS.KRISTINEPhone #:

77) 292-1381

Address

6700 SHELLBARK BLVD

CSR:

Matthew Chandler

Operator:

LeRoy Grainger

: 6/27/2011 Entry Date

8:16:29AM

SO Type : M-REREAD

Instructions : NEED A READ FOR BILLING, THANKS.MC

Due Date

6/28/2011 6:00:00PM Resolution Date: 6/28/2011

12:00:00AM

FA Status

Completed

:no leaks detected,,,,,,maybe before? or pool fill up or over irrigating?,,,,,lrg Resolution

Sub Division: 204

MR Route: F06

FAID: 1978200847

Account #

1978200000

Customer Name:

SANDS.KRISTINEPhone #:

(407) 292-1381

Address

6700 SHELLBARK BLVD

CSR:

Resolution Date: 7/19/2011

Karen Thimmes

Operator:

LeRoy Grainger

Entry Date

: 7/18/2011 8:12:19AM

SO Type : HIBILL

8:00:00PM

Instructions : Customer complaining of high bill, please reread meter and check for leaks. Tag door with results. Thanks, Karyn

Due Date 12:00:00AM

solution

FA Status

7/19/2011 Completed

:no leaks detected,,,tagged door with read and findings,,,,lrg

Sub Division: 204

MR Route: F06

FAID: 1978200491

Account #

1978200000

Customer Name:

6700 SHELLBARK BLVD

SANDS, KRISTINEPhone #:

Peggy Hanks

(407) 292-1381

Address Operator:

LeRoy Grainger

3:57:24PM

:badge#8384907,,,,,make precision,,,lrg

CSR:

: 8/29/2011

SO Type : M-SIO

Request Type: General Investigation

Instructions : Confirm the mete badge/serial # and mfg (Precision?) Thanks, Peggy

Due Date

Entry Date

9/12/2011 3:00:00PM Resolution Date: 9/12/2011

12:00:00AM Resolution **FA Status**

Completed

12/28/2011

Completed

MR Route: F06

FA ID: 2133210464

Account #

Sub Division: 204

2133210000

Customer Name:

SNYDER, AMYPhone #:(407)

299-8483

Address

6595 BRENDA DR

Lori JonesOperator:

LeRoy Grainger

Entry Date

: 12/27/2011 11:47:42AM

CSR:

SO Type : M-REREAD

tructions: Please reread meter for billing. Just double-checking that the customer used 46,000 gal water. Thanks, LLJ

Due Date 12:00:00AM

FA Status

6:00:00PM

Resolution Date: 12/28/2011

2/20/2012 15:23 Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution :new meter ,,,no leaks detected,,,correct read is 46970,,,,,lrg

Division: 204 MR Route: F06 FA ID: 2133210550

Account # : 2133210000 Customer Name : SNYDER,AMYPhone #:(407)

299-8483

Address : 6595 BRENDA DR CSR: Amanda

Stonebreaker Operator: Rodel Hermano

Entry Date : 11/18/2011 9:01:20AM SO Type : M-EXCHNG

Instructions : CUSTOMER STATES VERY LOW WATER PRESSURE, AND IRRAGATION SYSTEM IS NOT WORKING RIGHT. IRRAGATION COMPANY TOLD THEM TO HAVE METER TESTED. POSSIBLE LEAK. PLEASE CHECK THE METER AND TAG DOOR WITH RESULTS. AMANDA/FL

Due Date : 11/18/2011 6:00:00PM Resolution Date : 11/21/2011

12:00:00AM FA Status : Completed

Resolution :Static water rpessure is @ 43psi flowing 10.8 gpm. Notified the customer about the results and per John

Marinelli we will replace the service because there might be corrosion obstructing the flow on the existing service

line..RH

Sub Division: 204 MR Route: F06 FA ID: 2114210155

Account # : 2114210000 Customer Name : HAMMERLY, CHERYLPhone

#: (407) 292-8840

Address : 9394 FLORENCE AVE CSR:Grace DuganOperator :

Entry Date : 8/29/2011 9:37:17AM SO Type : M-SIO Request Type: General Investigation

tructions : Please call Brian 4072928840 and set up apt to come out and check the issue he is having with low pressure.

Says it has been going on for a couple months. gd

Due Date : 8/30/2011 6:00:00PM Resolution Date : 8/30/2011

12:00:00AM FA Status : Completed

Resolution :flushed at the meter got 16gpm at 47psi on a 2" line

Sub Division : 204 MR Route : F06 FA ID : 2372210918

Account # : 2372210000 Customer Name : STRINGER,K MPhone #:(678)

377-9326

Address : 9437 BEAR LAKE CIR CSR: Kathy Sillitoe

Operator: Kevin Cooper

Entry Date : 6/17/2011 2:39:52PM SO Type : M-SIO Request Type: General Investigation

Instructions : Please verify meter is workinglittle or no usage since 11/19/2010. Thanks, Kathy

Due Date : 6/20/2011 12:00:00AM Resolution Date : 6/20/2011

1:00:00PM FA Status : Completed

Resolution :meter works....house valve off...crg

Sub Division : 204 MR Route : F06 FA ID : 2372210029

count # : 2372210000 Customer Name : STRINGER,K MPhone #:(678)

-9326

Address : 9437 BEAR LAKE CIR CSR: Kathy Sillitoe

Utilities Billing System

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

LeRoy Grainger Operator:

3:19:35PM Request Type: General Investigation SO Type : M-SIO **Entry Date** : 12/9/2011

tructions : Please verify meter is working or if in use as zero to low consumption for a long time. Thanks, Kathy

Resolution Date: 12/12/2011 Due Date 12/12/2011 12:00:00AM

Completed 12:00:00AM **FA Status**

:meter is working,,,but customers house valve is off,,,maybe there gone or are doing repairs?,,,cant really tell if Resolution

occupied or not,,,, lrg

FAID: 2338200409 Sub Division: 204 MR Route: F06

2338200000 Customer Name: ROMEO.KIMBERLYPhone #: Account #

(407) 299-5962

1961 BEARVIEW DR CSR: Deborah Volz Address

Operator: LeRoy Grainger

3:54:41PM SO Type : M-ON Entry Date : 4/7/2011

Instructions : Reconnect svc, cust paid already, hung tag on door deb

4/8/2011 8:00:00PM Resolution Date: 4/8/2011 Due Date

Completed 12:00:00AM **FA Status**

Resolution :rec,,,lrg

MR Route: F06 FAID: 2338200730 Sub Division: 204

2338200000 Customer Name: ROMEO, KIMBERLYPhone #: Account #

(407) 299-5962

1961 BEARVIEW DR CSR: Batch Systemdress

Operator: Shawn Ebert

7:23:08PM SO Type : M-CUT **Entry Date** : 4/6/2011

Instructions :

Operator:

Resolution Date: 4/7/2011 Due Date 4/7/2011 7:00:00PM

Completed 12:00:00AM **FA Status**

:READ , T/OFF , TAGGED DOOR , SME Resolution

MR Route: F06 FA ID: 2423210162 Sub Division: 204

2423210000 Customer Name: THOMPSON, JAMES APhone Account #

(407) 296-0990

6612 BEAR LAKE TER CSR: Batch System Address

: 10/5/2011 7:39:11PM SO Type : M-CUT **Entry Date**

Instructions :

10/6/2011 7:00:00PM Resolution Date: 10/6/2011 Due Date

Completed 12:00:00AM **FA Status**

:Turned off, tagged door...crg solution

Chris Gosnell

FA ID: 2423210985 Sub Division: 204 MR Route: F06

2/20/2012 15:23

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Account #

2423210000

Customer Name:

THOMPSON, JAMES APhone

(407) 296-0990

1ress _ µerator :

Rodel Hermano

Entry Date

6612 BEAR LAKE TER

CSR:

Batch System

: 2/22/2011 8:01:20PM

SO Type : M-EXCHNG

Instructions: MR ID: 242321500732, MR REMARK: GF

2/22/2011 8:01:20PM Resolution Date: 2/25/2011

Due Date 12:00:00AM

FA Status

Completed

Resolution

:Replaced fogged 5/8" meter...RH

Sub Division: 204

MR Route: F06

FA ID: 2508200263

Account #

2508200000

Customer Name:

HOWARD, ROB FPhone #:

(407) 522-5289

Address Operator:

LeRoy Grainger

2836 ORANOLE WAY

CSR:

Peggy Hanks

Entry Date

: 5/25/2011 11:16:46AM

SO Type : M-SIO

Request Type: General Investigation

Instructions : Record meter badge/serial # and manufacturer. Put meter information in comments. Thanks, Peggy

6/17/2011 3:00:00PM

Resolution Date: 6/17/2011

Due Date 12:00:00AM

FA Status

Completed

Resolution

:badge#8251841,,,,make precision,,,lrg

Division: 204

MR Route: F06

FA ID: 2508200815 HOWARD, ROB FPhone #:

Account # (407) 522-5289

Address

2836 ORANOLE WAY

Customer Name:

CSR:

Loretta Abbott

Operator:

LeRoy Grainger

Entry Date

: 7/25/2011 8:57:12AM

SO Type : M-SIO

2508200000

Request Type: General Investigation

Instructions : CUST, CALLED FROM WORK - DAUGHTER SAYS THEY HAVE NO WATER - CALLED TO KEVIN COOPER.

HE IS HAVING IT CKD. PLEASE TAG THE DOOR. THANKS. leabbott

Resolution Date: 7/25/2011

Due Date 12:00:00AM

6:00:00PM 7/25/2011

Resolution

FA Status

Completed

Sub Division: 204

2628200000

talked with customer and he said he has water.....checked hose bib and there is water....lrg

MR Route: F06

Customer Name:

FOSSA, SHIRLEYPhone #:

FAID: 2628200146

Account # (407) 295-8693

Address

1901 BEARVIEW DR

CSR:Deborah VolzOperator:

Entry Date

: 2/15/2011 11:44:20AM

Request Type: Water Main Break

SO Type : M-SIO

Instructions : Mrs clq sd leak on the street on the side street. She lives on a corner, deb

Completed

Due Date

FA Status

2/15/2011 8:00:00PM Resolution Date: 2/15/2011

MA00:C Resolution

:leak on customers line

informed the customer 2gal per min SE

2/20/2012 15:23 Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

FAID: 2722210965 MR Route: F06 Sub Division: 204

BOOK, JAMES MPhone #:(407) 2722210000 Customer Name: count #

255-2566

9505 BEAR LAKE CIR CSR: Kathy Sillitoe Address

LeRoy Grainger Operator:

Request Type: General Investigation SO Type : M-SIO 3:25:23PM : 12/9/2011 Entry Date

Instructions : Please verify meter is working or note below if home is vacant. Thanks, Kathy

Resolution Date: 12/12/2011 12/12/2011 12:00:00AM Due Date

12:00:00AM **FA Status** Completed

:meter is working properly,,,spoke with neighbor and he said the owners have been in north carolina for 6 Resolution

months,,,,lrg

FA ID: 2722210965 MR Route: F06 Sub Division: 204

BOOK, JAMES MPhone #:(407) 2722210000 Customer Name: Account # 293-2566

CSR: Kathy Sillitoe 9505 BEAR LAKE CIR Address

LeRoy Grainger Operator:

Request Type: General Investigation 3:25:23PM SO Type : M-SIO : 12/9/2011 Entry Date

Instructions : Please verify meter is working or note below if home is vacant. Thanks, Kathy

Resolution Date: 12/12/2011 12/12/2011 12:00:00AM Due Date

Completed 12:00:00AM **FA Status**

:meter is working properly,,,spoke with neighbor and he said the owners have been in north carolina for 6 solution

months,...lrg

FAID: 2912210057 MR Route: F06 Sub Division: 204

GERMINO, MATTPhone #: 2912210000 Customer Name: Account #

(407) 292-1787

CSR: 6023 ARDELE CT Peggy Hanks Address

LeRoy Grainger Operator:

Request Type: General Investigation SO Type : M-SIO ; 3/15/2011 12:51:52PM Entry Date

: Confirm meter badge # and manufacturer. Put findings in 'comments'. Thanks Instructions

6:00:00PM Resolution Date: 3/16/2011 3/15/2011 Due Date

Completed 12:00:00AM **FA Status**

:badge#33687671,,,,make badger,,,,lrg Resolution

FAID: 2912210009 MR Route: F06 Sub Division: 204

GERMINO.MATTPhone #: 2912210000 Customer Name: Account #

(407) 292-1787

Matthew Chandler CSR: 6023 ARDELE CT Address

LeRoy Grainger Operator:

Titry Date : 3/25/2011 8:36:19AM SO Type : M-NOREAD

: NEED A READ FOR BILLING, THANKS MC instructions

Resolution Date: 3/28/2011 3/28/2011 6:00:00PM Due Date

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

12:00:00AM

FA Status

Completed

Resolution

:read.lrg

sub Division: 204

MR Route: F06

FAID: 2912210026

Account #

2912210000

Customer Name:

GERMINO, MATTPhone #:

(407) 292-1787

Address

6023 ARDELE CT

CSR:

Batch System

Operator: Entry Date LeRoy Grainger

: 5/23/2011 7:06:33PM SO Type : M-SIO

Request Type: General Investigation

Instructions :

Due Date

5/23/2011 7:06:33PM Resolution Date: 6/3/2011

12:00:00AM Resolution

FA Status

Completed

:MR ID: 291220822514, MR REMARK: MI meter is in driveway,...,car paked over meter at time of meter

read...,but now is assessable,,,,,lrg

Sub Division: 204

MR Route: F06

FAID: 3282210692

Account #

3282210000

Customer Name:

6108 BEAR LAKE TER

THOMAS, SHARONPhone #:

(407) 293-9979

Address

LeRoy Grainger

CSR: Peggy Hanks

Operator:

Entry Date

: 9/6/2011 2:08:13PM

SO Type : M-SIO

Request Type: General Investigation

tructions : Confirm meter mfg. Thanks, Peggy

Due Date 12:00:00AM **FA Status**

9/16/2011 3:00:00PM

Completed

Resolution

:badge#34210924,,,,make badger,,,lrg

Sub Division: 204

MR Route: F06

FA ID: 3468200359

Resolution Date: 9/16/2011

Account #

3468200000

Customer Name:

RAMOS, BONNIEPhone #:

(407) 822-9055

Address

9524 SHORTLEAF CT

CSR: Matthew Chandler

Operator:

LeRoy Grainger

Entry Date

: 4/27/2011

1:37:32PM

SO Type : M-REREAD

6:00:00PM

Instructions

: NEED A REREAD FOR BILLING, THANKS.MC

4/28/2011

Resolution Date: 4/28/2011

Due Date 12:00:00AM

FA Status

Completed

Resolution

:no leaks detected,,,read meter,,,,lrg

Sub Division: 204

MR Route: F06

FA ID: 3553210094

Account #

3553210000

Customer Name:

ALLEN, MARY FPhone #:(407)

299-8667

dress Operator:

LeRoy Grainger

6079 LINNEAL BEACH DR

CSR:

Peggy Hanks

Entry Date

: 9/6/2011

2:01:44PM

SO Type : M-SIO

Request Type: General Investigation

Utilities Billing System

Resolution Date: 9/16/2011

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions : Record the meter badge/serial # and mfg. Thanks, Peggy

r motifications . Theodora the motor badgoroonal in and mig. Thanks, i eggy

Due Date : 9/16/2011 3:00:00PM

D:00AM FA Status : Completed

Resolution :badge#8455204,,,make precision,,,,lrg

Sub Division: 204 MR Route: F06 FA ID: 3523210890

Account # : 3523210000 Customer Name : KING,BRUCEPhone #:(407)

295-8896

Address : 6550 BEAR LAKE TER CSR: Batch System

Operator: Rodel Hermano

Instructions: MR ID: 352325060070, MR REMARK: MS

Due Date : 5/23/2011 7:06:33PM Resolution Date : 5/24/2011

12:00:00AM FA Status : Completed

Resolution : REPLACED STUCK 5/8" METER..RH

 Sub Division:
 204
 MR Route:
 F06
 FA ID:
 3558200512

Account # : 3558200000 Customer Name : REEVES, DANNY CPhone #:

(407) 578-8988

Address : 6060 LINNEAL BEACH DR CSR: Matthew Chandler

Perator: LeRoy Grainger

Entry Date : 7/26/2011 9:59:16AM SO Type : M-REREAD

Instructions : NEED A READ FOR BILLING, THANKS.MC

Due Date : 7/27/2011 6:00:00PM Resolution Date : 7/27/2011

12:00:00AM FA Status : Completed

Resolution :reread,,lrg

Sub Division: 204 MR Route: F06 FA ID: 3514210414

Account # : 3514210000 Customer Name : CALIFAR,KELLY APhone #:

(407) 295-5070

Address : 6590 BRENDA DR CSR: Batch System

Operator: Shawn Ebert

Instructions :

Due Date : 1/5/2011 7:00:00PM Resolution Date : 1/5/2011

8:45:00AM FA Status : Completed

Resolution : READ , T/OFF , TAGGED DOOR , SME

Crib Division: 204 MR Route: F06 FA ID: 3514210454

Account # : 3514210000 Customer Name : CALIFAR, KELLY APhone #:

(407) 295-5070

Utilities Billing System

2/20/2012 15:23

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Address

6590 BRENDA DR

CSR:

Batch System

Operator:

Donna Brown

'rv Date

: 7/7/2011

7:31:44PM

SO Type : M-WARN

Instructions :

Due Date

7/11/2011 7:00:00PM Resolution Date: 7/11/2011

12:00:00AM

FA Status

Completed

Resolution

:Turned off an locked. Tagged.

DB

Sub Division: 204

MR Route: F06

FA ID: 3514210931

Account #

3514210000

Customer Name:

CALIFAR, KELLY APhone #:

(407) 295-5070

Address

6590 BRENDA DR

CSR:

CSR:

Resolution Date: 7/7/2011

Lori JonesOperator:

LeRoy Grainger

: 12/27/2011 11:48:57AM

SO Type : M-REREAD

Instructions : Please reread meter for billing. Last read is missing a digit. Thanks. LLJ

Due Date

12/28/2011 6:00:00PM Resolution Date: 12/28/2011

12:00:00AM

FA Status

Completed

:reread meter,,,lrg Resolution

Sub Division: 204

MR Route: F06

FA ID: 3828200160

^ count #

3828200000

Customer Name:

6158 LINNEAL BEACH DR

MAIER, ELLIOTPhone #:(407)

Batch System

4469

Address Operator:

LeRoy Grainger

Entry Date

7:18:40PM : 7/6/2011

:off,,,lrg

SO Type : M-CUT

Instructions :

Due Date

7/7/2011 7:00:00PM Completed

12:00:00AM Resolution

FA Status

MR Route: F06

FA ID: 3828200365

Account #

Sub Division: 204

3828200000

MAIER, ELLIOTPhone #:(407) Customer Name:

295-4469

Address

6158 LINNEAL BEACH DR

CSR: Linette Orengo

Operator:

Donna Brown

Entry Date

: 9/8/2011 2:31:44PM

SO Type : M-RECON

: please recon cust has paid tag is signed on the door, paged Kevin.../LIO FL Instructions

Due Date

9/8/2011 6:00:00PM Resolution Date: 9/8/2011

MA00:0۲

FA Status

Completed

Resolution

:Turned on, PUT. Meter not running.

DB

Utilities Billing System

2/20/2012 15:23

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division: 204

MR Route: F06

FA ID: 3828200267

Account #

3828200000

Customer Name:

MAIER, ELLIOTPhone #:(407)

217 4469

Address

6158 LINNEAL BEACH DR

CSR:

Matthew Chandler

Operator:

LeRoy Grainger

Entry Date

: 7/26/2011 10:00:24AM

SO Type : M-NOREAD

Instructions : NEED A READ FOR BILLING.THANKS.MC

Due Date

7/27/2011 6:00:00PM Resolution Date: 7/27/2011

12:00:00AM

FA Status

Completed

Resolution

:reread,.lrg

Sub Division: 204

MR Route: F06

FAID: 3828200196

Account #

3828200000

Customer Name:

MAIER, ELLIOTPhone #: (407)

295-4469

Address

Chris Gosnell

6158 LINNEAL BEACH DR

CSR:

Batch System

Operator: Entry Date

: 12/21/2011 7:01:47PM

SO Type : M-EXCHNG

Instructions: MR ID: 382829456073, MR REMARK: ML

Due Date

12/31/2011 7:01:00PM Resolution Date: 1/5/2012

CSR:

12:00:00AM Resolution FA Status

Completed

:replaced meter and gaskets, meter gasket leaking on our side.. crg,maf

Sub Division: 204

MR Route: F06

FA ID: 3828200418

Account #

3828200000

Customer Name:

6158 LINNEAL BEACH DR

MAIER, ELLIOTPhone #:(407)

Batch System

295-4469

Address Operator:

Entry Date

LeRoy Grainger

: 9/7/2011

7:19:02PM

SO Type : M-CUT

Instructions :

Due Date

9/8/2011 7:00:00PM Completed

Resolution Date: 9/8/2011

12:00:00AM

FA Status

Resolution :off,,,lrg

MR Route: F06

FA ID: 3838200264

Account #

Sub Division: 204

3838200000

Customer Name:

HARVEY, JIMPhone #:(407)

293-6170

Address

1924 BEARVIEW DR

Stephanie Calbreath

Operator: Entry Date Rodel Hermano

: 3/28/2011 9:24:34AM

SO Type : M-SIO

Request Type: General Investigation

CSR:

rtructions : CUSTOMER CALLED REPORTING THAT THE GRASS THAT WAS REPLACED BY US DUE TO HAVING TO IN YARD - DIDN'T MAKE IT SHE ASKED IF THIS COLD BE RELOOKED AT..

Due Date

3/29/2011 6:30:00AM Resolution Date: 3/31/2011

12:00:00AM

FA Status

Completed

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution

:Replaced dead sod..RH..MF

7:20:28PM

Division: 204

MR Route: F06

FAID: 3738200905

Account #

3738200000

Customer Name:

RAVEN, DANAPhone #: (407)

375-1470

Address

6194 LINNEAL BEACH DR

CSR:

Batch System

Operator: Entry Date

LeRoy Grainger : 11/27/2011

SO Type : M-SIO

Request Type: General Investigation

Instructions :

Due Date

11/27/2011

7:20:28PM

Resolution Date: 11/29/2011

12:00:00AM Resolution

FA Status

Completed

:MR ID: 373829771533, MR REMARK: BB replaced meter box lid...lrg

Sub Division: 204

MR Route: F06

FA ID: 3782210513

Account #

(407) 257-9075

3782210000

Customer Name:

TORNATELA, NORMAPhone

Address

6202 BEAR LAKE TER

CSR: Linette Orengo

Operator:

LeRoy Grainger

Entry Date

: 11/30/2011 1:35:58PM

SO Type : M-NOREAD

6:00:00PM

Instructions

: Please re-read cust will have dog tied up.../LIO FL

Resolution Date: 12/1/2011

a Date 12:00:00AM

FA Status

12/1/2011 Completed

Resolution :read,,,lrg

Sub Division: 204

MR Route: F06

FAID: 4104210539

Account #

(407) 298-2816

4104210000

Customer Name:

HARVEY, ROLAND JPhone #:

Address

6602 BRENDA DR

CSR:

Linette Orengo

Operator:

Rodel Hermano

: 3/2/2011 12:31:53PM **Entry Date**

SO Type : M-SIO

Request Type: General Investigation

Instructions : Mr. Harvey stated his shut off valve @ the meter is stripped the plumber couldn't shut it off. Please check if valve needs to be replaced.../LIO FL

Due Date

3/3/2011 6:00:00PM Resolution Date: 3/3/2011

12:00:00AM

FA Status

Completed

:REPLACED BROKEN 3/4" 90 DEGREE CURBSTOP..RH..MF Resolution

Sub Division: 204

MR Route: F06

FAID: 4003210059

Account # (407) 947-7070 4003210000

Customer Name:

JUNE, ROBERT JPhone #:

^ dress

LeRoy Grainger

6360 BEAR LAKE TER

CSR:

Peggy Hanks

erator: Entry Date

: 3/15/2011

1:15:22PM

SO Type : M-SIO

Request Type: General Investigation

Utilities Billing System

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions : Confirm meter badge # and manufacturer. Put findings in 'comments'. Thanks, Peggy

6:00:00PM Resolution Date: 3/22/2011 Due Date 3/22/2011

10 10:00AM **FA Status** Completed

:badge#93856610,,,,make badger,,,,lrg resolution

Sub Division: 204 MR Route: F06 FA ID: 5083210081

5083210000 SOMMER, LORIPhone #:(407) Customer Name: Account #

292-1306

6091 LINNEAL BEACH DR CSR: Batch System Address

Mike Finnegan Operator:

7:27:18PM Request Type: General Investigation SO Type : M-SIO **Entry Date** : 10/23/2011

exchange Instructions : MR ID: 508327481698, MR REMARK: MF

10/23/2011 Resolution Date: 11/1/2011 Due Date 7:27:18PM

Completed 12:00:00AM **FA Status**

Resolution :replaced meter maf

FAID: 5103210304 MR Route: F06 Sub Division: 204

5103210000 KROLL, ALAN JPhone #:(407) Customer Name: Account #

880-8823

6410 BEAR LAKE TER CSR: Batch System Address

Shawn Ebert Operator:

: 1/4/2011 8:23:06PM SO Type : M-CUT ry Date

Instructions :

1/5/2011 7:00:00PM Resolution Date: 1/5/2011 Due Date

Completed 7:15:00AM **FA Status**

:READ, TAGGED DOOR, T/OFF, SME Resolution

MR Route: F06 FA ID: 5103210379 Sub Division: 204

KROLL, ALAN JPhone #:(407) 5103210000 Customer Name: Account # 880-8823

Address

CSR: 6410 BEAR LAKE TER Batch System

Operator: Shawn Ebert

: 4/6/2011 7:23:08PM SO Type : M-CUT Entry Date

Instructions: READ , TAGED DOOR, METER IS STILL LOCKED OFF FROM PREVIOUS SEVERANCE, SME

Resolution Date: 4/7/2011 4/7/2011 7:00:00PM **Due Date**

FA Status 12:00:00AM Completed

Resolution

MR Route: F06 FA ID: 5103210837 Sub Division: 204

5103210000 Customer Name: KROLL, ALAN JPhone #:(407) :ount #

860-8823

6410 BEAR LAKE TER CSR: Lori JonesOperator: Address

Field Activity Detail Report from 01/01/2011 to 12/31/2011

LeRoy Grainger

: 4/20/2011 8:50:33AM Entry Date

SO Type : M-SIO

Request Type: General Investigation

'ructions : Please verify if home is vacant. If occupied, tag door for customer to call. Meter was shut off several months ago,

but no usage since 2010. Thank you. LLJ

Due Date

4/21/2011 6:00:00PM Resolution Date: 4/21/2011

12:00:00AM

FA Status

Completed

:house is vacant,..,meter is locked off,,,,no usage,,,,lrg Resolution

Sub Division: 204

MR Route: F06

FA ID: 5283210805

Account #

5283210000

Customer Name:

CUTRIE, TARA LPhone #:(802)

760-7495

Address

6092 LINNEAL BEACH DR

CSR:

Batch System

Shawn Ebert Operator:

Entry Date

: 1/4/2011 8:23:06PM

SO Type : M-CUT

5283210000

Instructions :

Due Date

1/5/2011 7:00:00PM Resolution Date: 1/5/2011

10:00:00AM

FA Status

Completed

:READ, T/OFF, TAGGED DOOR, SME Resolution

Sub Division: 204

MR Route: F06

FAID: 5283210793

Account #

Customer Name:

6092 LINNEAL BEACH DR

CUTRIE, TARA LPhone #:(802)

John TuttonOperator

7495

Address : Shawn Ebert

Entry Date : 1/5/2011 10:53:00AM

SO Type : M-ON

Due Date

1/4/2011 6:00:00PM

Resolution Date: 1/5/2011

CSR:

12:00:00PM

FA Status

Completed

Instructions : service shouldnt have been suspended cust paid yesterday, please reconnect-jwt

Resolution

:PICKED UP SIGNED TAG, T/ON, SME

Sub Division: 204

MR Route: F06

FA ID: 5504210046

Account #

5504210000

Customer Name:

DICKMYER, JENNIFERPhone

#:

(407) 353-0571

Address

9416 JUNIOR AVE

CSR: **Batch System**

Operator: **Entry Date** Shawn Ebert

: 4/6/2011 7:23:08PM

Instructions :

SO Type : M-CUT

Due Date

4/7/2011 7:00:00PM

Resolution Date: 4/7/2011

12:00:00AM

FA Status

Completed

solution

:READ, T/OFF, TAGGED DOOR, SME

Utilities Billing System

2/20/2012 15:23

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division: 204

MR Route: F06

FA ID: 5504210038

Account #

5504210000

Customer Name:

DICKMYER, JENNIFERPhone

(407) 353-0571

Address

9416 JUNIOR AVE

CSR:

Lori JonesOperator:

Shawn Ebert

: 4/7/2011 11:05:06AM Entry Date

SO Type : M-RECON

Instructions : Please reconnect service. Tag will be on the door. Thank you. LLJ *Dispatched to Kevin @12:05pm

Due Date

4/7/2011 6:00:00PM Resolution Date: 4/7/2011

1:00:00AM

FA Status

Completed

Resolution

:PICKED UP SIGNED TAG, T/ON, SME

Sub Division: 204

MR Route: F06

FAID: 5713210994

Account #

5713210000

Customer Name:

HARTPENCE, CRAIGPhone #:

Address

9504 VIA PALMA CEIA

CSR: Peggy Hanks

LeRoy Grainger Operator:

Entry Date

: 3/15/2011 1:07:38PM

SO Type : M-SIO

Request Type: General Investigation

Instructions : Confirm meter badge # and manufacture. Put findings in 'comments'. Thanks, Peggy

Resolution Date: 3/17/2011

Due Date 12:00:00AM

FA Status

3/17/2011 6:00:00PM Completed

Resolution

:badge#17970671,,,makebadger,,,lrg

Lo Division: 204

MR Route: F06

FAID: 5718200543

Account #

5718200000

Customer Name:

6170 LINNEAL BEACH DR

MAIER, BRUCEPhone #: (407)

Batch System

832-9474

Address Operator:

LeRoy Grainger

: 7/6/2011 7:18:40PM

SO Type : M-CUT

Instructions :

Entry Date

Due Date

7/7/2011 7:00:00PM Resolution Date: 7/7/2011

CSR:

12:00:00AM

FA Status

Completed

Resolution

:off,,lrg

Sub Division: 204

MR Route: F06

FAID: 5718200618

Account #

5718200000

Customer Name:

MAIER, BRUCEPhone #: (407)

832-9474

Address

6170 LINNEAL BEACH DR

CSR:

Matthew Chandler

Operator:

Entry Date

LeRoy Grainger

: 7/26/2011 10:03:21AM

SO Type : M-REREAD

Instructions : NEED A READ FOR BILLING, THANKS.MC

e Date 12:00:00AM

FA Status

7/27/2011 6:00:00PM Resolution Date: 7/27/2011

Completed

Resolution :reread,,lrg Entry Date

Resolution

Resolution

Sub Division: 204

Utilities Billing System

2/20/2012 15:23 Page: 1

FAID: 6028200106

Field Activity Detail Report from 01/01/2011 to 12/31/2011

FA ID: 5718200571 MR Route: F06 Cub Division: 204

MAIER, BRUCEPhone #:(407) 5718200000 Customer Name: Account #

832-9474

6170 LINNEAL BEACH DR CSR: Deborah Volz Address Donna Brown Operator:

: 7/11/2011 11:58:59AM SO Type : MSP-RECN

:Tuned on. Meter not running. PUT.

:reread,,lrg

Instructions : reconnect service, cust will have tag hung.deb

8:00:00PM Resolution Date: 7/11/2011 7/11/2011 Due Date

12:00:00AM **FA Status** Completed

DB

FAID: 5748200267 MR Route: F06 Sub Division: 204

5748200000 ROBERTS DONALDPhone #: Customer Name: Account # (407) 256-1544

Matthew Chandler 6237 LINNEAL BEACH DR CSR: Address

Operator: LeRoy Grainger Entry Date : 7/26/2011 10:04:10AM SO Type : M-REREAD

Instructions : NEED A READ FOR BILLING, THANKS.MC

Resolution Date: 7/27/2011 7/27/2011 6:00:00PM Due Date

Completed 0:00AM **FA Status**

MAIER, SANDYPhone #:(407) Account # 6028200000 Customer Name:

MR Route: F06

294-7497

6135 LINNEAL BEACH DR CSR: Peggy Hanks Address

Operator: LeRoy Grainger

Request Type: General Investigation SO Type : M-SIO **Entry Date** : 4/5/2011 11:43:15AM

: Record meter badge/serial # and mfg. Put findings in comments. Thanks, Peggy Instructions Resolution Date: 4/14/2011 6:00:00PM

Due Date 4/15/2011 Completed 12:00:00AM **FA Status**

:badge#8331091,,,,make precision,,,lrg Resolution

FAID: 5953210619 MR Route: F06 Sub Division: 204

TINSLEY, EMILY GPhone #: 5953210000 Customer Name: Account #

(407) 293-3855 CSR: 6087 LINNEAL BEACH DR Amanda

Address Kevin Cooper Stonebreaker Operator:

Request Type: General Investigation Titry Date : 12/29/2011 9:04:40AM SO Type : M-SIO

instructions : customer complains of dirty water, low pressure, and high consumption she thinks from builders next door stealing water? please check and customer will be home please knock on door to speak with them 407-461 2213

2/20/2012 15:23

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date

☐ `solution

12/30/2011 6:00:00PM

checked since it has not been serviced ever since it was installed. kev

Resolution Date: 12/30/2011

12:00:00AM

FA Status

Completed

checked hose bib and there is no problem customer does have a water softener and i informed her to get it

Sub Division: 204

MR Route: F06

FAID: 6272210802

Account #

6272210000

Customer Name:

KOPEC, SUSAN LPhone #:

(407) 362-0610

Address

6005 BEAR LAKE TER

CSR:Karen ThimmesOperator:

Entry Date

9/9/2011 2:09:27PM SO Type : M-SIO

Request Type: General Investigation

Instructions : Customer said free flowing hydrant across the street from when checked from Tech. Called Kevin. Thanks, Karyn

9/9/2011 8:00:00PM

Resolution Date: 9/9/2011

Due Date 12:00:00AM

FA Status

Completed

Resolution

:Pedro was flushing the system

Sub Division: 204

MR Route: F06

FAID: 6272210491

Account #

6272210000

Customer Name:

KOPEC, SUSAN LPhone #:

(407) 362-0610

Address

6005 BEAR LAKE TER

CSR:

Lori JonesOperator:

LeRoy Grainger

Fntry Date

: 1/24/2011 10:10:57AM

SO Type : M-NOREAD

....tructions : Please read meter for billing. Thanks. LLJ

1/25/2011 6:00:00PM

Resolution Date: 1/25/2011

Due Date 9:35:00AM

FA Status

Completed

Resolution

:read,lrg

Sub Division: 204

MR Route: F06

FAID: 6222210253

Account #

6222210000

Customer Name:

ZIESMER, DAREOLDPhone #:

(407) 293-2692

Address

6014 ARDELE CT

CSR: **Batch System**

Operator:

Shawn Ebert

Entry Date

: 8/24/2011 7:06:20PM

SO Type : M-EXCHNG

Instructions: MR ID: 622227612434, MR REMARK: GF

Due Date

8/30/2011 7:06:00PM Resolution Date: 8/30/2011

12:00:00AM

FA Status

Completed

Resolution

:replaced fogged 5/8" meter..sme

Sub Division: 204

MR Route: F06

FA ID: 6632210850

Account #

6632210000

Customer Name:

HONG, KAYPhone #:(407)

2²-6718

, .udress

6039 LINNEAL BEACH DR

CSR:

Lorie Mayeski

Operator:

Kevin Cooper

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

: 5/3/2011 11:03:08AM Entry Date

SO Type : M-SIO

Request Type: General Investigation

Instructions : PLEASE TAG DOOR REQUESTING CUSTOMER CALL LORIE AT EXT. 1364 TODAY CONCERNING ACCT.

T''ANKS, LORIE

∟ue Date

6:00:00PM 5/3/2011

Resolution Date: 5/3/2011

12:00:00AM

FA Status

Completed

:TAGGED DOOR TO CONTACT LORIE AT HER EXT. IN REGUARDS TO THIS ACCOUNT.. KEV Resolution

Sub Division: 204

MR Route: F06

FAID: 6632210190

Account #

297-6718

6632210000

Customer Name:

HONG, KAYPhone #:(407)

Address

Operator:

LeRoy Grainger

6039 LINNEAL BEACH DR

CSR:

Jacqueline Chandler

Entry Date

8:43:42AM : 2/2/2011

SO Type : M-WARN

Instructions : TAG DOOR TO CALL OFFICE-

Due Date

2/3/2011 12:00:00AM

Resolution Date: 2/3/2011

11:05:00AM

FA Status

Completed

Resolution

:hung tag,lrg

Sub Division: 204

MR Route: F06

FAID: 6642210322

Account #

6642210000

Customer Name:

HEUSER, SHARONPhone #:

(407) 297-6652

⁴dress

Roy Grainger

6219 BEAR LAKE TER

CSR:

Lisa SilvaOperator:

Entry Date : 10/28/2011

Instructions :

SO Type : M-OFF

Due Date

FA Status

6:00:00PM 11/7/2011

Resolution Date: 11/7/2011

12:00:00AM

Completed

Resolution

:read,locked,,tagged,,,lrg

Sub Division: 204

MR Route: F06

FAID: 6548200971

Account #

6548200000 Customer Name: MALLARD, MICHELLE LPhone

(407) 445-2283

Address

6245 LINNEAL BEACH DR

CSR: Peggy Hanks

Operator: **Entry Date** LeRoy Grainger

3:55:51PM

SO Type : M-SIO

Request Type: General Investigation

2:00:37PM

Instructions

: Confirm the meter badge/serial # and mfg (Precision?). Thanks, Peggy

Due Date

: 8/29/2011

9/12/2011 3:00:00PM Resolution Date: 9/12/2011

12:00:00AM Resolution

FA Status

Completed

:badge#8334710,,,,make precision,,,lrg

sub Division: 204

MR Route: F06

FAID: 6894210924

Account #

6894210000

Customer Name:

ST FRANCIS OF ASSISI

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

CHURCH

Phone #:

(407) 886-4602

SO Type : M-NOREAD

Address ∩erator:

LeRoy Grainger

Entry Date

: 8/25/2011

7:55:56AM

6206 COURTNEY COVE

CSR:

Matthew Chandler

Instructions

: NEED A READ FOR BILLING, THANKS.MC

8/26/2011 6:00:00PM

Resolution Date: 8/26/2011

Due Date 12:00:00AM

Resolution

Completed **FA Status**

:read meter,,,,,attention peggy,,correct badge#is06412818,,,,make badger,,,lrg

Sub Division: 204

MR Route: F06

FA ID: 6903210850

Account #

6903210000

Customer Name:

6407 BRENDA DR

6032 ARDELE CT

NEWGENT JOHN MPhone #:

Peggy Hanks

(407) 782-9483

Address Operator:

Entry Date

LeRoy Grainger

CSR:

: 9/22/2011

9:05:27AM

SO Type : M-SIO

Request Type: General Investigation

Instructions

: confirm the meter badge/serial # and mfg (Kent?). Thanks, Peggy

3:00:00PM

Resolution Date: 10/4/2011

Due Date 12:00:00AM

Resolution

FA Status

10/4/2011 Completed

:badge#86002108,,,,make kent,,,,lrg

Sub Division: 204

MR Route: F06

FA ID: 7022210406

count #

7022210000

Customer Name:

WYS.TIMOTHY APhone #:

Lisa Bachmann

(407) 578-1251

Address Operator:

Kevin Cooper

Entry Date

: 7/26/2011 11:58:42AM

SO Type : M-SIO

Request Type: General Investigation

CSR:

Instructions : Raw sewage odor in water lines from all taps in home. Please call Timothy 407 578 5850 because might be asleep due to work schedule. Will be awake at residence between 9:30 till 1:30 pm (leaves for work).

Due Date

7/27/2011

8:00:00PM

Resolution Date: 7/27/2011

12:00:00AM

FA Status

Completed

Resolution

:PETE LOCATED BLOW OFF IN ISLAND AT END OF ROAD AND FLOWED BLOW OFF TO FLUSH LINE

FOR 1 HOUR. WATER WAS CLEAR AND CL2 RESIDUAL WAS 1.0, SPOKE WITH CUSTOMER

Sub Division: 204

MR Route: F06

FA ID: 7438200966

Account #

(407) 822-0863

7438200000 Customer Name:

1937 BEARVIEW DR

POWELL, CAROL MPhone #:

Vicki WilsonOperator

Address : Michael Overton

Entry Date

: 5/3/2011

7:30:18AM

SO Type : TESTMTR Instructions : Meter test and meter leak also take a reread, please call customer to set up appt at 4078220863 Mr Powell.

⇒ Date

5/4/2011 8:00:00PM Resolution Date: 5/3/2011

CSR:

1:00:00PM

FA Status

Completed

TESTED METER IN THE PRESENCE OF THE HOMEOWNER. THE METER PASSED TEST. CUSTOMER Resolution

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

ADMITTED TO WATERING IN NEW GRASS DAILY. CUSTOMER WAS SATISFIED WITH TEST AND

SIGNED METER TEST. MAO

Division: 204 MR Route: F06 FA ID: 7832210320

Account # : 7832210000 Customer Name : HELM, JENNIF ERPhone #:

(407) 808-2099

Address : 6047 LINNEAL BEACH DR CSR:Tricia AndersonOperator :

Entry Date : 10/11/2011 11:22:26AM SO Type : M-SIO Request Type: General Investigation

Instructions : Adam lebowitz 407 209 4275 is doing work at property and a water line has been hit, paged to Kevin

Cooper...tda

Due Date : 10/11/2011 6:00:00PM Resolution Date : 10/11/2011

12:00:00AM FA Status : Completed

Resolution :repaired poly line hit by contractor installing pole - locate ticket came in on 10/11 already doing job -repaired

service KC

Sub Division: 204 MR Route: F06 FA ID: 7832210320

Account # : 7832210000 Customer Name : HELM,GEORGEPhone #:(407) 808-2099

Address : 6047 LINNEAL BEACH DR CSR:Tricia AndersonOperator :

Entry Date : 10/11/2011 11:22:26AM SO Type : M-SIO Request Type: General Investigation

Instructions : Adam lebowitz 407 209 4275 is doing work at property and a water line has been hit, paged to Kevin

Cooper...tda

e Date : 10/11/2011 6:00:00PM Resolution Date : 10/11/2011

12:00:00AM FA Status : Completed

Resolution :repaired poly line hit by contractor installing pole - locate ticket came in on 10/11 already doing job -repaired

service KC

Sub Division: 204 MR Route: F06 FA ID: 7832210188

Account # : 7832210000 Customer Name : HELM, JENNIFERPhone #:

(407) 808-2099

Address : 6047 LINNEAL BEACH DR CSR: Sheri Demonbreun

Operator: LeRoy Grainger

Instructions : re-read meter and check for leak, customer called complaining of high bill-sheri

Due Date : 3/9/2011 8:00:00PM Resolution Date : 3/9/2011

12:00:00AM FA Status : Completed

Resolution :no leaks detected,,,tagged gate,,,,lrg

Sub Division: 204 MR Route: F06 FA ID: 7832210188

Account # : 7832210000 Customer Name : HELM, GEORGEPhone #:(407)

808-2099

dress : 6047 LINNEAL BEACH DR CSR: Sheri Demonbreun

erator: LeRoy Grainger

Entry Date : 3/8/2011 1:00:45PM SO Type : HIBILL

Resolution Date: 3/9/2011

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions : re-read meter and check for leak, customer called complaining of high bill-sheri

3/9/2011

Due Date 0:00AM **FA Status** Completed

:no leaks detected,,,tagged gate,,,,lrg Resolution

FAID: 7794210080 MR Route: F06 Sub Division: 204

8:00:00PM

7794210000 SULLIVAN.CARL HPhone #: Account # Customer Name:

(407) 294-7251

CSR: Batch System Address 6202 COURTNEY COVE

Operator: Shawn Ebert

Entry Date : 1/4/2011 8:23:06PM SO Type : M-CUT

Instructions :

Due Date 1/5/2011 7:00:00PM Resolution Date: 1/5/2011

8:00:00AM Completed **FA Status**

:READ , TAGGED DOOR , T/OFF , SME Resolution

FA ID: 7794210129 MR Route: F06 Sub Division: 204

7794210000 SULLIVAN, CARL HPhone #: Customer Name: Account #

(407) 294-7251

6202 COURTNEY COVE CSR: Brandi Deere Address

Shawn Ebert erator:

SO Type: M-RECON Entry Date : 1/5/2011 8:33:11AM

Instructions : reconnect and pick up tag. page to shawn ebert

Resolution Date: 1/5/2011 1/5/2011 6:00:00PM Due Date

12:00:00AM **FA Status** Completed

:PICKED UP SIGNED TAG, T/ON, SME Resolution

FA ID: 7992210463 MR Route: F06 Sub Division: 204

7992210000 GERENA, JUANPhone #: (407) Customer Name: Account #

467-4050

6320 BRENDA DR CSR: Lorie Mayeski Address

LeRoy Grainger Operator:

Request Type: General Investigation : 3/24/2011 2:41:25PM SO Type : M-SiO Entry Date

Instructions : CUST. CALLED STATED TO PREVIOUS CSR THAT SOMEONE MAY HAVE RUN OVER METER WATER WAS RUNNING EVERYWHERE ON SATURDAY MORNING WHEN SHE AWOKE CALLED PLUMBER TO FIX. PLEASE

CHECK @METER SEE IF REPAIR WAS ON HER SIDE OR UI SIDE. LEAVE THOROUGH NOTES. LORIE

3/25/2011 6:00:00PM Resolution Date: 3/25/2011 Due Date

12:00:00AM **FA Status** Completed

:no leaks detected upon arrival......could not see any repairs close to meter, meter is fine and was not run over Resolution

that i could tell....no leak was fixed on our side...maybe somewhere on her property but i cant see for fence,,,,lrg

MR Route: F06 FA ID: 8023210973 Sub Division: 204

2/20/2012 15:23 Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

8023210000

Customer Name:

GIOVATI MELANIEPhone #:

Account # (407) 739-1738

^ dress erator:

LeRoy Grainger

9400 VIA PALMA CEIA

CSR:

Batch System

Entry Date

: 5/4/2011 7:18:36PM

SO Type : M-CUT

Instructions :

Due Date

7:00:00PM 5/5/2011

Resolution Date: 5/10/2011

12:00:00AM

FA Status

Completed

Resolution

:Loff,...lrg

Sub Division: 204

MR Route: F06

FAID: 8023210245

Account #

8023210000

Customer Name:

GIOVATI, MELANIEPhone #:

(407) 739-1738

Address

9400 VIA PALMA CEIA

CSR:

Peggy Hanks

Operator:

LeRoy Grainger

Entry Date

: 8/2/2011 12:10:58PM

SO Type : M-SIO

Request Type: General Investigation

Instructions: Record the meter badge/serial # and manufacturer. Put meter information in comments. Thanks, Peggy

Due Date 12:00:00AM

FA Status

8/15/2011 3:00:00PM Completed

Resolution Date: 8/15/2011

Resolution

:badge#29416652,,,make badger,,,lrg

Jub Division: 204

MR Route: F06

FA ID: 8023210714

Account #

(407) 739-1738

8023210000

Customer Name:

GIOVATI, MELANIEPhone #:

Address Operator:

LeRoy Grainger

9400 VIA PALMA CEIA

CSR:

Lisa Bachmann

Entry Date

: 5/10/2011

3:35:19PM

SO Type : M-RECON

Instructions : Please reconnect service, waiver on door /lab

Due Date

5/11/2011 8:00:00PM Resolution Date: 5/11/2011

12:00:00AM

FA Status

Completed

Resolution

:rec,,,picked up tag,,,lrg

Sub Division: 204

MR Route: F06

FAID: 8023210902

Account #

Address

8023210000

Customer Name:

GIOVATI, MELANIEPhone #:

(407) 739-1738

Operator:

LeRoy Grainger

9400 VIA PALMA CEIA

CSR:

Matthew Chandler

SO Type : M-NOREAD

Entry Date

: 8/25/2011 7:56:34AM

Resolution Date: 8/26/2011

Instructions: NEED A READ FOR BILLING, THANKS.MC

a Date 12:00:00AM

FA Status

8/26/2011 6:00:00PM

Completed

Resolution

:read,irg

2/20/2012 15:23 Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division: 204 MR Route: F06 FA ID: 8372210700

ount # : 8372210000 Customer Name : FRANKLIN, JEFFREYPhone #:

(407) 715-9001

Address : 9443 BEAR LAKE CIR CSR:Sheri Demonbreun

Operator:

Entry Date : 9/1/2011 9:09:44AM SO Type : M-SIO Request Type: Taste or Odor in the Water

Instructions : Mr Franklin complaining of bad smelling water, called and emailed nate-thanks sheri

Due Date : 9/1/2011 8:00:00PM Resolution Date : 9/1/2011

12:00:00AM FA Status : Completed

Resolution : flushed the system JS

Sub Division: 204 MR Route: F06 FA ID: 8372210216

Account # : 8372210000 Customer Name : FRANKLIN, JEFFREYPhone #:

(407) 715-9001

Address : 9443 BEAR LAKE CIR CSR: Karen Thimmes

Operator: Nate Carver

Entry Date : 9/29/2011 1:20:08PM SO Type : M-SIO Request Type: General Investigation

Instructions : Customer said black water/bad odor, coming in through the pipes. Called Kevin, he will call the Plant operator.

Please call customer 407-715-9001 or knock on door. Customer very upset. Karyn

Due Date : 9/29/2011 8:00:00PM Resolution Date : 9/29/2011

17 10:00AM FA Status : Completed

Resolution : Meet with cust. Flushed house. Established blow off at the end of his street. Flushed for 30min. CL2 @ 1.0 at

residence after flushing. Will flush line on routine basis. Pete.

Sub Division: 204 MR Route: F06 FA ID: 8372210904

Account # : 8372210000 Customer Name : FRANKLIN, JEFFREYPhone #:

(407) 715-9001

Address : 9443 BEAR LAKE CIR CSR: Linette Orengo

Operator: Nate Carver

Entry Date : 9/12/2011 7:06:32AM SO Type : M-SIO Request Type: General Investigation

Instructions : cust, has smelly black water that can't be used for anything, please tag door with findings. I paged Kevin.../LIO FL

Due Date : 9/12/2011 6:00:00PM Resolution Date : 9/13/2011

12:00:00AM FA Status : Completed

Resolution :SPOKE TO CUSTOMER, ADVISED I WOULD FLUSH AT 3/4" AND 2" BLOW OFFFOR SMELL. CHECKED

CL2 AND GOT A RESIDUAL OF 1.2 AND WATER WAS CLEAR. ALSO, THE FLAPPER IN THE TOILET TANK

IS BAD THAT THE BLACK IN WATER AT TOILET. PETE

Sub Division: 204 MR Route: F06 FA ID: 8578200041

Account # : 8578200000 Customer Name : GUTHRIE,B JPhone #:(321)

230-8561

tress : 9483 SHORTLEAF CT CSR: Peggy Hanks

operator: LeRoy Grainger

Entry Date : 3/15/2011 1:04:28PM SO Type : M-SIO Request Type: General Investigation

2/20/2012 15:23 Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions : Confirm meter badge # and manufacturer. Put findings in 'comments'. Thanks Peggy

Due Date

3/17/2011 6:00:00PM

Resolution Date: 3/17/2011

1 0:00AM

FA Status

Completed

kesolution

:badge#8382404,,,,make precision,,,lrg

Sub Division: 204

MR Route: F06

FA ID: 8624210895

Account #

8624210000

Customer Name:

JIMENEZ.RAYMONDPhone #:

(407) 290-8503

Address

6108 LINNEAL BEACH DR

CSR:

Matthew Chandler

Operator:

Donna Brown

Entry Date

: 5/25/2011

8:30:55AM

SO Type : M-NOREAD

Instructions: NEED A READ FOR BILLING, THANKS.MC

Due Date

FA Status

5/26/2011 6:00:00PM Resolution Date: 5/26/2011

12:00:00AM

Completed

Resolution

DB :Read.

Sub Division: 204

MR Route: F06

FAID: 8904210776

Account #

8904210000

Customer Name:

9406 FLORENCE AVE

KLUGE, TONYPhone #: (407)

297-1095

Address

CSR:

Brandi Deere

LeRoy Grainger Operator:

: 9/6/2011 10:26:12AM

SO Type : HIBILL

Instructions

'ry Date

: RE-READ AND CHECK METER FOR LEAK. CUST CALLED CONCERNED OF HIGH BILL. THANKS

BND/FL

Due Date

9/7/2011 6:00:00PM Resolution Date: 9/8/2011

12:00:00AM

FA Status

Completed

Resolution

:no leaks detected,,,reread meter,,,lrg

Sub Division: 204

MR Route: F06

FAID: 8868200076

Account #

8868200000

Customer Name:

SMYTH, DONALDPhone #:

(407) 291-9557

Address

9494 SHORTLEAF CT

CSR:

Lori JonesOperator:

Shawn Ebert

Entry Date : 7/19/2011

2:56:30PM

SO Type : M-SIO

Request Type: General Investigation

Instructions : States the water pressure has been noticeably less since new lines were put in across the street a couple months ago. He says the neighbors say same thing. He'd like to meet with a tech after 10am if possible: 407-291-9557. Thanks. LLJ

Due Date

7/20/2011 6:00:00PM Resolution Date: 7/20/2011

12:00:00AM

FA Status

Completed

Resolution

:PRESSURE TESTED @ 42PSI . PLANT IS ONLY PUSHING 45 TO 50 PSI. SPOKE TO CUSTOMER AND

EXPLAINED THE SITUATION..SME

oub Division: 204

MR Route: F06

FAID: 8868200284

Account #

8868200000

Customer Name:

SMYTH, DONALDPhone #:

2/20/2012 15:23 Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

(407) 291-9557

Address

Kevin Cooper

CSR:

Jennifer Elliot

erator :

Entry Date : 2/14/2011 10:08:16AM SO Type : M-SIO

Request Type: Discolored Water

Instructions : Cust is calling about cloudy water, this started this morning. If water is put in glass is looks bubbly and can't see

bottom of the glass. 407-291-9557. I called Pedro. Jennifer

Due Date

2/14/2011

8:00:00PM

Resolution Date: 2/14/2011

12:00:00AM

FA Status

Completed

:PER PLANT OPERATOR... HYDRANT IN FRONT OF HOUSE WAS FLUSHED AND IT WAS Resolution

RECOMMENDED TO CUSTOMER TO FLUSH HOT WATER HEATER.. KEV

Sub Division: 204

MR Route: F06

FA ID: 9218200764

Account #

Address

(407) 295-0973

6151 LINNEAL BEACH DR

Customer Name:

9494 SHORTLEAF CT

CSR:Jennifer ElliotOperator:

HALLIDAY, CHRISTENPhone

Entry Date

: 1/28/2011

8:34:04AM

SO Type : M-SIO

9218200000

Request Type: General Investigation

CSR:

Resolution Date: 1/26/2011

: Please reread meter and check for leaks. Jennifer

Due Date

1/31/2011

6:00:00PM

Resolution Date: 1/31/2011

12:00:00AM

FA Status

Completed

Resolution :refer back to 1-26-11 field activity,lrg

b Division: 204

MR Route: F06

FA ID: 9218200369

Account #

9218200000

Customer Name:

6151 LINNEAL BEACH DR

HALLIDAY, CHRISTENPhone

Matthew Chandler

(407) 295-0973

Address Operator:

LeRoy Grainger

Entry Date

: 1/25/2011 9:53:28AM

SO Type: M-REREAD

6:00:00PM

Instructions : NEED A REREAD FOR BILLING, THANKS.MC

Due Date 10:10:00AM

1/26/2011

FA Status

Completed

Resolution

:no leaks detected....well irrigated large yard....lrg

Sub Division: 204

MR Route: F06

FAID: 9418200256

Account #

9418200000

Customer Name:

MARTON, CHRISTINE Phone

(386) 747-3927

Address

6155 LINNEAL BEACH DR

CSR:

Batch System

Operator:

Shawn Ebert

Entry Date

: 1/4/2011 8:23:06PM

SO Type : M-CUT

Instructions

`re Date

1/5/2011 7:00:00PM Resolution Date: 1/5/2011

0:00AM

FA Status

Completed

Resolution

:READ , T/OFF , TAGGED DOOR , SME

Utilities Billing System

2/20/2012 15:23 Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division: 204

MR Route: F06

FAID: 9418200281

Account #

9418200000

Customer Name:

MARTON, CHRISTINE Phone

Address

(386) 747-3927

6155 LINNEAL BEACH DR

CSR:

Linda JonesOperator

: Shawn Ebert

Entry Date

: 1/5/2011 9:32:25AM SO Type : M-RECON

Instructions : please reconnect service, waiver on door, (called to shawn 10:33a). Iinda

Resolution Date: 1/5/2011

Due Date 12:00:00PM

FA Status

1/5/2011 12:00:00AM

Completed

:PICKED UP SIGNED TAG, T/ON, SME Resolution

Sub Division: 204

MR Route: F06

FAID: 9418200887

Account #

9418200000

Customer Name:

MARTON.CHRISTINEPhone

(386) 747-3927

Address

6155 LINNEAL BEACH DR

CSR:Batch SystemOperator:

Entry Date

: 11/27/2011 7:20:28PM

SO Type : M-SIO

Request Type: General Investigation

Instructions : MR ID: 941829064831, MR REMARK: MF exchange

Pendina

Due Date

12/10/2011 7:20:00PM

Resolution Date : FA Status

Resolution

Sub Division: 204

MR Route: F06

FA ID: 9494210819

Account #

(407) 296-8181

9494210000

Customer Name:

SCOVIL, ELIZABETHPhone #:

Address Operator:

Shawn Ebert

6207 COURTNEY COVE

CSR:

Batch System

Entry Date

: 1/4/2011 8:23:06PM

SO Type : M-CUT

Instructions :

Due Date

1/5/2011 7:00:00PM Resolution Date: 1/5/2011

8:30:00AM

FA Status

Completed

Resolution

:READ, T/OFF, TAGGED DOOR, SME

Sub Division: 204

MR Route: F06

FA ID: 9494210107

Account # (407) 296-8181

9494210000

Customer Name:

SCOVIL, ELIZABETHPhone #:

Address

6207 COURTNEY COVE

CSR:

Isabel Ceballos

Operator: Entry Date Shawn Ebert

: 1/5/2011

8:47:53AM

SO Type : M-RECON

tructions : Paid turn on

Pick up tag Paged Shawn

Resolution Date: 1/5/2011

Due Date 12:00:00AM

FA Status

1/5/2011 6:00:00PM Completed

2/20/2012 15:23 Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution : PICKED UP SIGNED TAG, T/ON, SME

'b Division: 204 MR Route: F06 FA ID: 9572210551

Account # : 9572210000 Customer Name : PROVOST, JOHN LPhone #:

(407) 293-1935

Address : 6012 BEAR LAKE TER CSR: Peggy Hanks

Operator: LeRoy Grainger

Entry Date : 3/15/2011 1:12:10PM SO Type : M-SIO Request Type: General Investigation

Instructions: Confirm meter badge # and manufacturer. Put findings in 'comments'. Thanks, Peggy

Due Date : 3/21/2011 6:00:00PM Resolution Date : 3/21/2011

12:00:00AM FA Status : Completed

Resolution :badge#41955779,,,,make rockwell,,,,lrg

Sub Division: 204 MR Route: F06 FA ID: 9968200142

Account # : 9968200000 Customer Name : MILLER,ROBERT LPhone #:

(407) 272-6697

Address : 9488 SHORTLEAF CT CSR: Peggy Hanks

Operator: LeRoy Grainger

Entry Date : 9/6/2011 2:15:14PM SO Type : M-SIO Request Type: General Investigation

Instructions: Confirm the meter mfg. thanks, Peggy

Due Date 9/20/2011 3:00:00PM Resolution Date : 9/19/2011

10 00:00AM FA Status : Completed

nesolution :badge#36017082,,,,make badger,,,lrg

Sub Division : 204 MR Route : F06 FA ID : 9672210010

Account # : 2114854816 Customer Name : UZEGES,PADRAIGPhone #:

(321) 689-3683

Address : 6020 BEAR LAKE TER CSR: Lori JonesOperator :

LeRoy Grainger

Entry Date : 1/24/2011 10:09:51AM SO Type : M-NOREAD

Instructions : Please read meter for billing. Thanks. LLJ

Due Date : 1/25/2011 6:00:00PM Resolution Date : 1/25/2011

9:40:00AM FA Status : Completed

Resolution :

Sub Division: 204 MR Route: F06 FA ID: 9672210990

Account # : 2114854816 Customer Name : UZEGES,PADRAIGPhone #:

(321) 689-3683

Address : 6020 BEAR LAKE TER CSR: Batch System

Operator: LeRoy Grainger

try Date : 5/23/2011 7:06:33PM SO Type : M-SIO Request Type: General Investigation

Instructions :

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date

6/3/2011 7:06:00PM Resolution Date: 6/3/2011

12:00:00AM

FA Status

Completed

Sub Division: 204

MR Route: F06

FAID: 9672210964

Account #

solution

2114854816

Customer Name:

UZEGES.PADRAIGPhone #:

(321) 689-3683

Address

:MR ID: 967227009755, MR REMARK: MI meter assessable if u catch customer home....lrg

6020 BEAR LAKE TER CSR:

Peggy Hanks

Operator: **Entry Date** LeRoy Grainger

1:17:46PM : 10/21/2011

SO Type : M-SIO

Request Type: General Investigation

Instructions : Confirm the meter badge/serial # and manufacturer. Thanks, Peggy

Due Date

11/3/2011

3:00:00PM

Resolution Date: 11/4/2011

12:00:00AM Resolution **FA Status**

Completed

could not verify due to gate locked and customer not home on several occasions,,,no access to meter,,,lrg

Sub Division: 204

MR Route: F06

FAID: 7848200053

Account #

7132545762

Customer Name:

MARRIOTT, SUE MPhone #:

(360) 771-4323

Address

6259 LINNEAL BEACH DR

CSR:

Sylvia Watler

Operator: Entry Date Chris Gosnell

: 10/6/2011 9:16:59AM SO Type : M-RECON

tructions : Customer paid bill, restore svc, card on door, call in at 10:18am

Due Date

FA Status

10/6/2011 6:00:00PM

Resolution Date: 10/6/2011

11:00:00AM

Completed

Resolution

:Reconnected, collected tag....crg

Sub Division: 204

MR Route: F06

FA ID: 7848200345

Account #

7132545762

Customer Name:

MARRIOTT, SUE MPhone #:

(360) 771-4323

Address Operator:

Chris Gosnell

6259 LINNEAL BEACH DR

CSR: Batch System

Entry Date

: 10/5/2011

7:39:11PM

SO Type : M-CUT

Instructions

Due Date

10/6/2011 7:00:00PM Resolution Date: 10/6/2011

12:00:00AM

FA Status

Completed

Resolution :Turned off, tagged door...crg

Sub Division: 204

MR Route: F06

FAID: 7858200861

Account #

1666699614

Customer Name:

SAYIN, SELMAPhone #:(321)

9044

Address

6115 LINNEAL BEACH DR

CSR:Batch SystemOperator:

Entry Date

: 4/26/2011

7:01:40PM

SO Type : M-SIO

Request Type: General Investigation

2/20/2012 15:23 Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions :

∍ Date

4/26/2011

7:01:40PM

Resolution Date: 4/29/2011

CSR:

1_.J0:00AM

FA Status

Completed

Resolution

:MR ID: 785827971903, MR REMARK: MI moved meter from inside fence CREW jam

MR Route: F06

FA ID: 7858200370

Account #

663-9044

Sub Division: 204

1666699614

Customer Name:

SAYIN, SELMAPhone #:(321)

Matthew Chandler

Address

6115 LINNEAL BEACH DR

Operator:

LeRoy Grainger

SO Type : M-REREAD

Entry Date

Instructions : NEED A READ FOR BILLING, THANKS MC

9:54:30AM

Due Date 12:00:00AM

FA Status

7/27/2011 Completed

6:00:00PM

Resolution Date: 7/27/2011

Resolution

:reread,,lrg

: 7/26/2011

Sub Division: 204

MR Route: F06

FA ID: 7858200257

Account #

1666699614

Customer Name:

SAYIN, SELMAPhone #:(321)

663-9044

Address

6115 LINNEAL BEACH DR

CSR:

Batch System

∩nerator :

LeRoy Grainger

Entry Date

: 1/24/2011 8:01:37PM

SO Type : M-NOREAD

Instructions :

Due Date

FA Status

1/24/2011 8:01:37PM

Completed

Resolution Date: 1/25/2011

12:00:00AM Resolution

:read,lrg

Sub Division: 204

MR Route: F06

FA ID: 6142210322

Account #

3675401259

Customer Name:

PEREZ, MARIAPhone #:(407)

474-0664

Address

6048 LINNEAL BEACH DR

CSR:

Batch System

Operator:

Entry Date

Shawn Ebert

: 1/4/2011 8:23:06PM SO Type : M-CUT

Instructions :

Due Date

1/5/2011 7:00:00PM

Resolution Date: 1/5/2011

9:00:00AM

FA Status

Completed

:READ, T/OFF, TAGGED DOOR, SME Resolution

b Division: 204

MR Route: F06

FA ID: 6142210905

Account # 474-0664

3675401259

Customer Name:

PEREZ, MARIAPhone #:(407)

Utilities Billing System

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

Address Operator:

Shawn Ebert

6048 LINNEAL BEACH DR

CSR:

Linette Orengo

rv Date

: 1/5/2011 12:26:14PM

SO Type : M-RECON

Instructions : please recon cust has paid tag is signed on the door, paged Shawn E./LIO FL

Due Date

1/5/2011 6:00:00PM

Resolution Date: 1/5/2011

2:00:00PM

FA Status

Completed

Resolution

:PICKED UP SIGNED TAG, T/ON, SME

Sub Division: 204

MR Route : F06

FAID: 2422210409

Account #

(407) 637-2826

9111164827

Customer Name:

PALMER.ROSANNEPhone #:

Address

Operator:

LeRoy Grainger

6013 LINNEAL BEACH DR

CSR:

Peggy Hanks

Entry Date

: 9/22/2011 9:10:35AM

SO Type : M-SIO

Request Type: General Investigation

Instructions : Confirm the meter badge/serial # and mfg. Thanks, Peggy

Due Date

10/4/2011

3:00:00PM

Resolution Date: 10/4/2011

12:00:00AM

FA Status

Completed

Resolution

:badge#86043623,,,,make kent,,,,lrg

Sub Division: 204

MR Route: F06

FAID: 7562210198

count #

3582475959

Customer Name:

6029 BEAR LAKE TER

MORENO, AURAPhone #:

Linda JonesOperator

Address

: LeRoy Grainger

Entry Date : 11/22/2011 3:40:01PM SO Type : M-WARN

Instructions : # NO GOOD--ISSUE FA TO CALL OFFICE--NEED CONTACT INFO UPDATED & BALANCE ON ACCOUNT...

LINDA

Due Date

FA Status

6:00:00PM 11/23/2011

Completed

Resolution Date: 11/23/2011

CSR:

12:00:00AM

Resolution

:hung tag,,,lrg

Sub Division: 204

MR Route: F06

FAID: 7562210489

Account #

3582475959

Customer Name:

MORENO.AURAPhone #:

Address

Shawn Ebert

6029 BEAR LAKE TER

Operator: **Entry Date**

: 1/4/2011 8:23:06PM

CSR: Batch System

Instructions :

SO Type : M-CUT

Due Date

FA Status

1/5/2011 7:00:00PM Completed

Resolution Date: 1/5/2011

solution۔

9:00:00AM

:READ , TAGGED DOOR , T/OFF , SME

Sub Division: 204

MR Route: F06

FA ID: 7562210328

2/20/2012 15:23 Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Account # : 3582475959 Customer Name : MORENO, AURAPhone #:

1ress : 6029 BEAR LAKE TER CSR: Cristina Harden

ے erator : Donna Brown

Entry Date : 1/6/2011 8:27:42AM SO Type : M-RECON

Instructions : PLS RECON SVC. TAG ON DOOR. PAGED TO KEVIN. THANKS/TINA

Due Date : 1/6/2011 6:00:00PM Resolution Date : 1/6/2011

3:55:00PM FA Status : Completed

Resolution :PUT. Turned on. DB

Sub Division: 204 MR Route: F06 FA ID: 6362210683

Account # : 7074336732 Customer Name : SMITH,ANDRAPhone #:(407) 715-3983

. . .

Address : 6024 LINNEAL BEACH DR CSR: Batch System

Operator : Shawn Ebert

Instructions :

Due Date : 1/5/2011 7:00:00PM Resolution Date : 1/5/2011

10:30:00AM FA Status : Completed

Resolution : READ , T/OFF , TAGGED DOOR , SME

Sub Division: 204 MR Route: F06 FAID: 6362210999

Account # : 7074336732 Customer Name : SMITH,ANDRAPhone #:(407)

715-3983

Address : 6024 LINNEAL BEACH DR CSR: Batch System

Operator: Chris Gosnell

Entry Date : 10/5/2011 7:39:11PM SO Type : M-CUT

Instructions :

Due Date : 10/6/2011 7:00:00PM Resolution Date : 10/6/2011

12:00:00AM FA Status : Completed

Resolution :Turned off, tagged door...crg

Sub Division: 204 MR Route: F06 FA ID: 6172888294

Account # : 8604252478 Customer Name : RAINES,MARYPhone #:(407)

532-7582

Address : 6072 LINNEAL BEACH DR CSR: Batch System

Operator: LeRoy Grainger

Entry Date : 1/24/2011 8:01:37PM SO Type : M-SIO Request Type: General Investigation

' rtructions : MR ID: 277234581116, MR REMARK: BB

 Due Date
 1/27/2011
 8:01:00PM
 Resolution Date : 1/27/2011

11:00:00AM FA Status : Completed

Utilities Billing System

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution

replaced meter box and lid, lrg

Division: 204

MR Route: F06

FAID: 6172888746

Account #

8604252478 Customer Name: RAINES, MARYPhone #: (407)

532-7582

Address

6072 LINNEAL BEACH DR

CSR:

Peggy Hanks

Operator:

LeRoy Grainger

8:50:20AM : 9/22/2011

SO Type : M-SIO

Request Type: General Investigation

Entry Date Instructions : Confirm the meter badge/serial # and mfg. Thanks, Peggy

10/4/2011 3:00:00PM Resolution Date: 10/4/2011

Due Date 12:00:00AM Resolution

FA Status

Completed

:badge#36178065,,,,,make badger,,,,lrg

Sub Division: 204

MR Route: F06

FAID: 6172888788

Account #

8604252478

Customer Name:

6072 LINNEAL BEACH DR

RAINES, MARYPhone #:(407)

532-7582

Address Operator:

CSR:

Matthew Chandler

LeRoy Grainger

Entry Date

: 6/27/2011 8:24:21AM SO Type : M-NOREAD

: NEED A READ FOR BILLING THANKS MC Instructions

Due Date

6/28/2011 6:00:00PM Resolution Date: 6/28/2011

0:00AM

FA Status

Completed

Resolution :read,.lrg

Sub Division: 204

MR Route: F06

FA ID: 1362210393

Account #

3766262276

Customer Name:

COX,ALLENPhone #:(407)

822-0890

Address

LeRoy Grainger

6014 LINNEAL BEACH DR

CSR:

Stephanie Calbreath

Operator:

Entry Date

: 5/10/2011 9:49:15AM

SO Type : M-ON

Instructions : PLS RESTORE,,

Due Date

5/10/2011 6:30:00PM Resolution Date: 5/10/2011

12:00:00AM

FA Status

Completed

Resolution

:rec,,,,picked up tag,,,lrg

Sub Division: 204

MR Route: F06

FA ID: 1362210981

Account #

3766262276

Customer Name:

COX, ALLENPhone #:(407)

822-0890

Address

6014 LINNEAL BEACH DR

CSR:

Lori JonesOperator:

nna Brown ר

Entry Date

1:09:03PM : 4/6/2011

SO Type : HIBILL

Instructions : Please re-read meter and check for leaks. Customer's usage has steadily increased over the past few months.

Field Activity Detail Report from 01/01/2011 to 12/31/2011

He states he does not have an irrigation system. Thanks. LLJ

Due Date

4/7/2011

Resolution Date: 4/7/2011

0:00AM

FA Status

Completed

Resolution

:No leaks detected.

DB

Sub Division: 204

MR Route: F06

FA ID: 1362210783

Account #

3766262276

6:00:00PM

Customer Name:

COX,ALLENPhone #:(407)

822-0890

Address Operator:

LeRoy Grainger

6014 LINNEAL BEACH DR

CSR:

Batch System

Entry Date

: 7/6/2011 7:18:40PM

SO Type : M-CUT

Instructions :

Due Date

7/7/2011 7:00:00PM Resolution Date: 7/7/2011

12:00:00AM

FA Status

Completed

Resolution :off,irg

Sub Division: 204

MR Route: F06

FA ID: 1362210703

Account #

3766262276

Customer Name:

COX, ALLENPhone #: (407)

822-0890

Address Operator:

Shawn Ebert

6014 LINNEAL BEACH DR

CSR:

Batch System

_..try Date

8:23:06PM : 1/4/2011

SO Type : M-CUT

Instructions

Due Date

1/5/2011 7:00:00PM Resolution Date: 1/5/2011

12:00:00AM

FA Status

Completed

Resolution

:READ, T/OFF, TAGGED DOOR, SME

Sub Division: 204

MR Route: F06

FA ID: 1362210706

Account #

3766262276

Customer Name:

COX,ALLENPhone #:(407)

Batch System

822-0890

Address

6014 LINNEAL BEACH DR

Operator:

LeRoy Grainger

Entry Date

: 5/4/2011 7:18:36PM

SO Type : M-CUT

Instructions :

Due Date

7:00:00PM

Resolution Date: 5/10/2011

CSR:

12:00:00AM

FA Status

5/5/2011 Completed

Resolution :l.off,,,lrg

Sub Division: 204

MR Route: F06

FA ID: 2623210514

count#

2298942227

Customer Name:

Ferguson, SuziPhone #:(407)

437-5868

Address

6600 BEAR LAKE TER

CSR:

Lori JonesOperator:

Utilities Billing System

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

Shawn Ebert

⊏ntry Date : 1/5/2011 10:45:41AM SO Type : M-RECON

...structions : Please reconnect service. Tag on door. Thank you. LLJ *Called to Shawn. 11:45am.

1/5/2011 6:00:00PM

Resolution Date: 1/5/2011

Due Date 12:00:00PM

FA Status

Completed

Resolution

:PICKED UP SIGNED TAG, T/ON, SME

Sub Division: 204

MR Route: F06

FA ID: 2623210365

Account #

437-5868

2298942227

Customer Name:

Ferguson, SuziPhone #:(407)

Address

Operator:

Shawn Ebert

6600 BEAR LAKE TER

CSR:

Batch System

Entry Date : 1/4/2011 8:23:06PM

SO Type : M-CUT

Instructions :

Due Date

1/5/2011 7:00:00PM Resolution Date: 1/5/2011

9:00:00AM

FA Status

Completed

Resolution :READ , TAGGED DOOR , T/OFF , SME

Sub Division: 204

MR Route: F06

FA ID: 2623210606

count #

2298942227

Customer Name:

6600 BEAR LAKE TER

Ferguson, SuziPhone #: (407)

Batch System

40,-5868

Address Operator:

Entry Date

Chris Gosnell

: 10/5/2011 7:39:11PM

SO Type : M-CUT

Instructions :

Due Date

FA Status

10/6/2011 7:00:00PM

Completed

Resolution Date: 10/6/2011

CSR:

12:00:00AM

Resolution

:Turned off, tagged door...crg

Sub Division: 204

MR Route: F06

FA ID: 2623210649

Account #

2298942227

Customer Name:

Ferguson, SuziPhone #:(407)

437-5868

Address

6600 BEAR LAKE TER

CSR:

Linette Orengo

Operator:

Chris Gosnell

Entry Date

: 10/6/2011 12:05:38PM

SO Type : M-RECON

Instructions : please recon cust has paid tag is signed on the door, paged Kevin C.../LIO FL

Due Date

6:00:00PM

Resolution Date: 10/6/2011

12:00:00PM

FA Status

10/6/2011 Completed

solutionی

:Reconnected, collected tag....crg

Sub Division: 204 MR Route: F06 FA ID: 9618200330

Utilities Billing System

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Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Account # 704-9069

2196588551

Customer Name:

6161 LINNFAL BEACH DR

KOPPI, JANETPhone #: (407)

dress

Operator:

LeRoy Grainger

3:56:59PM

CSR:

Lisa Bachmann

Instructions : Please check meter and for leaks, usage jumped 5x avg. thanks /lab

Entry Date

: 4/28/2011

SO Type : HIBILL

Due Date

5/2/2011 8:00:00PM Resolution Date: 5/2/2011

12:00:00AM

FA Status

Completed

Resolution

:no leaks detected at this time....lrg

Sub Division: 204

MR Route: F06

FAID: 9618200806

Account #

2196588551

Customer Name:

KOPPI, JANETPhone #: (407)

704-9069

Address

6161 LINNEAL BEACH DR

CSR:

Lisa SilvaOperator:

Michael Overton

Entry Date

: 5/25/2011 10:03:40AM

SO Type : TESTMTR

Instructions: PLEASE TEST MTR - CUSTOMER BELIEVES IT IS READING INCORRECTLY. PLS TAG HER DOOR W/

YOUR FINDINGS TKS.

Due Date

5/27/2011 8:00:00PM Resolution Date: 5/26/2011

10:00:00AM

FA Status

Completed

METER FAILED FIELD TEST, WILL REMOVE AND SUBMIT FOR BENCH TESTING. METER IS solution

REGISTERING FAST(HIGH) IN EVERY RANGE. AVERAGE 113.8% MAO

Sub Division: 204

MR Route: F06

FAID: 6962210349

Account #

0096669479

Customer Name:

CRISWELL, DANNYPhone #:

(407) 590-4619

Address

LeRoy Grainger

9511 BEAR LAKE CIR

CSR: Peggy Hanks

Operator:

Entry Date

: 3/15/2011 10:21:30AM

SO Type : M-SIO

Request Type: General Investigation

meter in NC.

Instructions : Double check the badge # for the meter. Put finding in 'comments'. Previous check shows same badge # as a

Resolution Date: 3/17/2011

Due Date 12:00:00AM 3/17/2011 6:00:00PM

Completed

Resolution

:badge#29275451,,,,make badger,,,,lrg

Sub Division: 204

MR Route: F06

FA ID: 0813210334

Account #

8344662449

Customer Name:

GOODSPEED, KIMBERLY

Phone #:

(407) 879-1527

FA Status

9505 VIA PALMA CEIA

CSR:

Batch System

Address Operator:

Chris Gosnell

: 8/24/2011 7:06:20PM

SO Type : M-EXCHNG

ry Date

Instructions: MR ID: 081323948313, MR REMARK: MS

Due Date

8/24/2011 7:06:20PM

Resolution Date: 8/29/2011

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

12:00:00AM

FA Status

Completed

Resolution

:Replaced 5/8 meter and gaskets....crg

Sub Division: 204

MR Route: F06

FAID: 6772210330

Account #

0884309160

Customer Name:

Webb, Bryan EPhone #:(407)

448-5942

Address

6004 LINNEAL BEACH DR

CSR:

Batch System

Operator:

Shawn Ebert

Entry Date

: 1/4/2011 8:23:06PM

SO Type : M-CUT

Instructions :

Due Date

1/5/2011 7:00:00PM Resolution Date: 1/5/2011

12:00:00AM

FA Status

Completed

:READ, T/OFF, TAGGED DOOR, SME Resolution

Sub Division: 204

MR Route: F06

FAID: 6772210335

CSR:Lisa SilvaOperator:

Account #

0884309160

Customer Name:

Webb, Bryan EPhone #:(407)

448-5942

Address

6004 LINNEAL BEACH DR

Entry Date

: 8/18/2011 7:51:34AM SO Type : M-SIO

Request Type: Discolored Water

Instructions: CUSTOMER IS REPORTING THAT HER WATER IS DIRTY AGAIN TODAY. PLEASE CHECK. THANKS

8/18/2011 8:00:00PM Resolution Date: 8/18/2011

e Date 12:00:00AM

Resolution

FA Status

Completed

:checked the system with Nate -OK flushed set recorder to check PSI will monitor system

Sub Division: 204

MR Route: F06

Customer Name:

Webb, Bryan EPhone #:(407)

FA ID: 6772210793

Account # 448-5942

0884309160

6004 LINNEAL BEACH DR

Cammy Iwinski

Address Operator:

Entry Date

: 8/9/2011

Nate Carver

1:31:53PM

SO Type : M-SIO

Request Type: Discolored Water

CSR:

Instructions : CUST STATES THAT THEIR WATER SMELLS LIKE SULFER AND IS BROWN AND YELLOW. PLEASE

INVEST AND CALL BRYAN @ 407-448-5942 HE HAS QUESTION.THANK YOU, CAMMY

Due Date

8/9/2011 6:00:00PM Resolution Date: 8/10/2011

12:00:00AM

FA Status

Completed

Resolution

:MET CUSTOMER ON SITE, NO CL2 RESIDUAL AT HOUSE, PULLED WATER METER AND HAD 1.4

RESIDUAL. HAD CUSTOMER DRAIN AND FLUSH HOT WATER HEATER AND FAUCETS. TESTED HOUSE AGAIN AND GOT 1.3 CL2 RESIDUAL.. NATE

Sub Division: 204

MR Route: F06

FAID: 9378200717

count # -0311

8379513888

Customer Name:

Long, BobbiePhone #:(407)

Address

9470 SHORTLEAF CT

CSR:

Peggy Hanks

Operator:

LeRoy Grainger

Utilities Billing System

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date

: 9/6/2011 2:17:00PM

SO Type : M-SIO

3:00:00PM

Request Type: General Investigation

tructions: Record meter badge/serial # and mfg. Thanks, Peggy

Resolution Date: 9/19/2011

∟ue Date 12:00:00AM

FA Status

9/20/2011 Completed

Resolution

:badge#85041943,..,make kent,...lrg

MR Route: F06

FAID: 8138200577

Account #

Sub Division: 204

6451740287

Customer Name:

GRACE, ANGELPhone #: (407)

952-0269

Address

LeRoy Grainger

2843 ORANOLE WAY

CSR:

Batch System

Operator: Entry Date

: 7/6/2011 7:18:40PM

SO Type : M-CUT

Instructions :

Due Date

7/7/2011 7:00:00PM

Resolution Date: 7/7/2011

12:00:00AM

FA Status

Completed

Resolution :off,lrg

Sub Division: 204

MR Route: F06

FA ID: 8138200275

Account #

952-0269

6451740287

Customer Name:

2843 ORANOLE WAY

GRACE, ANGELPhone #: (407)

tress : wiichael Overton

CSR:

Linda JonesOperator

Entry Date : 7/7/2011 11:34:42AM

SO Type : TESTMTR

Due Date

Instructions: PLEASE CALL MS GRACE @4079520269 FOR METER TEST.

FA Status

7/8/2011 6:00:00PM Resolution Date: 7/12/2011

1:00:00PM

Completed

Resolution

:METER PASSED FIELD TEST. ALSO NOTED INDICATION OF A POSIBLE SLIGHT LEAK. I INFORMED THE

CUSTOMER OF MY FINDINGS, SHE SEEMED SATISFIED WITH MY FINDINGS AND SAID THEY WILL

CHECK THEIR PLUMBING. MAO

Sub Division: 204

MR Route: F06

FA ID: 8138200960

Account #

6451740287

Customer Name:

GRACE, ANGELPhone #: (407)

952-0269

Address

2843 ORANOLE WAY

CSR: Lisa Bachmann

Operator:

Kevin Cooper

Entry Date

: 9/16/2011 7:20:21AM

SO Type : M-RECON

Instructions: Please reconnect service, plumber will be on site at 9:00am, tag on door. Thanks /lab

8:00:00PM

Resolution Date: 9/16/2011

Due Date 12:00:00AM

FA Status

9/16/2011 Completed

solution

:located meter for plumber, water is on, plumber can turn off and back on to make repairs.. kev

Sub Division: 204 MR Route: F06 FA ID: 8138200811

Utilities Billing System

2/20/2012 15:23

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

Account #

6451740287

Customer Name:

GRACE, ANGELPhone #:(407)

952-0269

dress

2843 ORANOLE WAY

CSR:

Linda JonesOperator

: LeRoy Grainger

Entry Date

: 9/14/2011 11:32:39AM

SO Type : M-OFF

Instructions : PLEASE TURN OFF & LOCK METER. NONPAYMENT. (CALLED TO KEVIN FOR TOMMORROW 9/15). LINDA

Due Date

9/15/2011 6:00:00PM Resolution Date: 9/15/2011

12:00:00AM

FA Status

Completed

Resolution

:off,...lrg

Sub Division: 204

MR Route: F06

FA ID: 7092210175

Account #

3098313475

Customer Name:

Price, Stanley RPhone #: (407)

470-4703

Address

6218 BEAR LAKE TER

CSR:

Madelin Collado

Operator: Mike Finnegan

: 8/11/2011 2:10:36PM

SO Type: M-RECON

Entry Date

pls reconnect srv tag left on door MC/NC

Due Date

8/11/2011 6:00:00PM Resolution Date: 8/11/2011

12:00:00AM

FA Status

Completed

Resolution :water back on maf

sub Division: 204

MR Route: F06

FAID: 7092210671

Account # 470-4703

Customer Name:

3098313475

Price, Stanley RPhone #:(407)

Address Operator:

LeRoy Grainger

6218 BEAR LAKE TER

CSR:

Resolution Date: 7/27/2011

Matthew Chandler

Entry Date

: 7/26/2011

9:56:39AM

SO Type : M-REREAD

Instructions

: NEED A READ FOR BILLING, THANKS. MC

Due Date

FA Status

7/27/2011 6:00:00PM

Completed

12:00:00AM Resolution

:reread,,lrg

Sub Division: 204

MR Route: F06

FA ID: 7092210000

Account #

3098313475

Customer Name:

Price Stanley RPhone #:(407)

470-4703

Operator:

6218 BEAR LAKE TER

CSR: Batch System

Address

LeRoy Grainger

Entry Date

: 8/8/2011 7:30:37PM

SO Type : M-WARN

Instructions :

∟ue Date

7:00:00PM

Resolution Date: 8/9/2011

12:00:00AM

FA Status

8/9/2011 Completed

Resolution

:locked off due to non payment..lrg

2/20/2012 15:23 Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division: 204 MR Route: F06 FA ID: 7092210764

count # : 3098313475 Customer Name : Price, Stanley RPhone #:(407)

470-4703

Address : 6218 BEAR LAKE TER CSR: Batch System

Operator: Shawn Ebert

Entry Date : 4/6/2011 7:23:08PM SO Type : M-CUT

Instructions :

Due Date : 4/7/2011 7:00:00PM Resolution Date : 4/7/2011

12:00:00AM FA Status : Completed

Resolution : READ , T/OFF , TAGGED DOOR , SME

Sub Division: 204 MR Route: F06 FA ID: 3208200651

Account # : 4337171659 Customer Name : KIGHT,KIMPhone #:(407)

257-5484

Address : 2816 ORANOLE WAY CSR: Peggy Hanks

Operator: LeRoy Grainger

Entry Date : 3/15/2011 1:21:09PM SO Type : M-SIO Request Type: General Investigation

Instructions : Confirms meter badge # and manufacturer. Put findings in 'comments'. Thanks, Peggy

rue Date : 3/22/2011 6:00:00PM Resolution Date : 3/22/2011

0:00AM FA Status : Completed

Resolution :badge#G040092,,,,make precision,,,,lrg

Sub Division: 204 MR Route: F06 FA ID: 1042210332

Account # : 2413991399 Customer Name : Maloy, James Phone #: (407)

257-7314

Address : 6051 LINNEAL BEACH DR CSR:Batch SystemOperator :

Entry Date : 3/7/2011 5:00:28PM SO Type : M-SIO Request Type: General Investigation

Instructions :

Due Date : 3/8/2011 6:00:00PM Resolution Date : 3/8/2011

12:00:00AM FA Status : Completed

Resolution :entered in error

Sub Division: 204 MR Route: F06 FA ID: 5203210529

Account # : 5780183632 Customer Name : Llaurado, Richard Phone #:(321)

442-1622

Address : 6304 BEAR LAKE TER CSR: Deborah Volz

Operator: LeRoy Grainger

ary Date : 4/25/2011 10:15:26AM SO Type : M-READ

Instructions: Take final read and leave on for new. deb

Due Date : 4/27/2011 6:00:00PM Resolution Date : 4/27/2011

Field Activity Detail Report from 01/01/2011 to 12/31/2011

12:00:00AM

FA Status

Completed

Resolution

:read.left on...lrg

Sub Division: 204

MR Route: F06

FAID: 7853210822

Account #

4708471409

Customer Name:

Tuttle, Nicholas Phone #: (407)

416-9457

Address

6076 LINNEAL BEACH DR

CSR:

Resolution Date: 5/4/2011

Deborah Volz

Operator:

LeRoy Grainger

Entry Date

: 4/25/2011 10:17:31AM

SO Type : M-OFF

Instructions : Take final read, lock meter, tag door for new deb

5/4/2011

6:00:00PM

Due Date 12:00:00AM

FA Status

Completed

Resolution

:read,locked and tagged,,,lrg

Sub Division: 204

MR Route: F06

FA ID: 7853210071

Account #

4708471409

Customer Name:

Tuttle, Nicholas Phone #: (407)

416-9457

Address

6076 LINNEAL BEACH DR

CSR:

Deborah Volz

Operator:

LeRoy Grainger

Entry Date

: 5/11/2011 9:07:09AM

SO Type: M-ON

'estructions : Connect new service, cust req that we call b4 going out 407 416 9457, will sign. Tks, deb

5/13/2011 6:00:00PM Resolution Date: 5/13/2011

12:00:00AM

∟ue Date

FA Status

Completed

:turned on ..picked up tag,,,lrg Resolution

Sub Division: 204

MR Route: F06

FA ID: 1042210332

Account #

7801617817

Customer Name:

6103 LINNEAL BEACH DR

MALOY, JIMPhone #:

Address

6051 LINNEAL BEACH DR

CSR:Batch SystemOperator:

Entry Date

: 3/7/2011

5:00:28PM

1:57:36PM

SO Type : M-SIO

Request Type: General Investigation

Resolution Date: 3/8/2011

Instructions :

Due Date

FA Status

3/8/2011 6:00:00PM

Completed

12:00:00AM Resolution

:entered in error

Sub Division: 204

MR Route: F06

FAID: 5743210780

Account #

4405740325 Customer Name: Central Florida SolarPhone #:

(407) 767-6527

^ dress

CSR:

Karen Thimmes

erator:

Entry Date

LeRoy Grainger

: 3/4/2011

SO Type : M-READ

2/20/2012 15:23 Page: 1

Jennifer Elliot

CSR:

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions : Turn on for new, tag on door. Thanks, Karyn.

3/7/2011 8:00:00PM Resolution Date: 3/7/2011 Due Date

Completed 0:00AM **FA Status**

Resolution :read meter...water allready on...picked up tag...lrg

8:28:27AM

FAID: 6018200164 Sub Division: 204 MR Route: F06

6139 LINNEAL BEACH DR

6779377845 Customer Name: Janes, Brandon Phone #: (407) Account #

Address

SO Type : M-OFF

Instructions : Take final read lock meter and tag for new to apply. Jennifer

4/5/2011 8:00:00PM Resolution Date: 4/5/2011 Due Date

12:00:00AM **FA Status** Completed

Donna Brown

: 4/1/2011

:Off, Tag. DB Resolution

MR Route: F06 FA ID: 6018200794 Sub Division: 204

6779377845 Customer Name: Janes, Brandon Phone #: (407) Account #

587-9288

587-9288

Operator:

Entry Date

6139 LINNEAL BEACH DR CSR: Deborah Volz Address

Operator: Donna Brown

: 4/5/2011 7:51:25AM SO Type : M-READ ry Date

: connect new service, emailed/filed waiver to cus.deb***waiver in office***leroy will got back out 04-07-11

am-sheri

Due Date 4/7/2011 6:00:00PM Resolution Date: 4/7/2011

Completed 12:00:00AM FA Status

turned on but had to turn off due to something on,,,tagged door,,,,lrg Already on. Read. Resolution

MR Route: F06 FA ID: 4572210102 Sub Division: 204

PARNELL, LEONARD DPhone Account # 1098165717 Customer Name:

(407) 535-2523

9427 BEAR LAKE CIR CSR: Ingrid MillerOperator Address

: LeRoy Grainger

SO Type : M-OFF **Entry Date** : 6/6/2011 11:55:55AM Instructions : customer has moved turn off and read meter. iem 6/6

Resolution Date: 6/7/2011 6/6/2011 6:00:00PM Due Date

Completed 12:00:00AM **FA Status**

:read,locked and tagged,...lrg Resolution

MR Route: F06 FA ID: 4572210159 'b Division: 204

Account # 1098165717 Customer Name: PARNELL LEONARD DPhone

#: (407) 535-2523

Utilities Billing System

2/20/2012 15:23

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

Address Shawn Ebert

9427 BEAR LAKE CIR

CSR:

Ann RaponiOperator

ntry Date

: 6/8/2011 7:30:25AM SO Type : M-ON

6:00:00PM

Instructions : PLEASE TURN ON FOR NEW-WAIVER ON DOOR THANK YOU! AMR- CUSTOMER FORGOT TO LEAVE

TAG. CUSTOMER E-MAILED WAIVER- WAIVER AT OFFICE. AMR

Due Date

6/9/2011

Resolution Date: 6/9/2011

12:00:00AM

FA Status

Completed

Resolution

:READ, TURNED ON, SME

Sub Division: 204

MR Route: F06

FAID: 6694210289

Account # 619-0644

8431201455

Customer Name:

LEE, KEVIN GPhone #: (407)

Address

Operator:

LeRoy Grainger

6203 COURTNEY COVE

CSR:

Linette Orengo

Entry Date

: 6/21/2011 9:11:17AM

SO Type : M-READ

Instructions : please take start read & leave on for new.../LIO FL

6:00:00PM

Resolution Date: 7/20/2011

Due Date 12:00:00AM

FA Status

7/20/2011

Completed

Resolution

:read,left on...lrg

Sub Division: 204

MR Route: F06

FAID: 6694210268

count # b 19-0644

Address

8431201455

Customer Name:

LEE, KEVIN GPhone #: (407)

Operator:

LeRoy Grainger

6203 COURTNEY COVE

CSR:

Resolution Date: 11/29/2011

Matthew Chandler

Entry Date

: 11/28/2011 9:01:48AM

SO Type : M-NOREAD

Instructions : NEED A READ FOR BILLING, THANKS, MC

Due Date

FA Status

11/29/2011 6:00:00PM

Completed

12:00:00AM Resolution

:read,,lrg

Sub Division: 204

MR Route: F06

FA ID: 3592210980

Account #

3119507907

Customer Name:

MARTINEZ.EDWINPhone #:

(407) 334-2308

Address

9430 SOMBRERO AVE

CSR:

Matthew Chandler

Operator:

Entry Date

LeRoy Grainger

: 7/26/2011 9:57:23AM SO Type : M-REREAD

Instructions : NEED A READ FOR BILLING, THANKS, MC

Due Date

7/27/2011 6:00:00PM Resolution Date: 7/27/2011

12:00:00AM

FA Status

Completed

solution

:reread..lrg

Sub Division: 204 MR Route: F06 FA ID: 3592210226

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

Account # (407) 334-2308

Operator:

Entry Date

3119507907

Customer Name:

9430 SOMBRERO AVE

MARTINEZ, EDWINPhone #:

Iress

LeRoy Grainger

: 4/29/2011

Lisa Bachmann

Instructions : Please take final read and leave on for new / lab

2:00:03PM

SO Type : M-READ

6:00:00PM

Due Date

5/2/2011

Resolution Date: 5/2/2011

CSR:

12:00:00AM

FA Status

Completed

Resolution

:read,left on,,,lrg

Sub Division: 204

MR Route: F06

FA ID: 3592210018

Account #

3119507907

Customer Name:

MARTINEZ EDWINPhone #:

(407) 334-2308

Address

9430 SOMBRERO AVE

CSR:Miranda RobertsOperator:

Entry Date

: 4/29/2011 11:42:51AM

SO Type : M-SIO

Request Type: General Investigation

Instructions : PLEASE GET STOP READ AND TURN WATER OFF - MR

Due Date 12:00:00AM

FA Status

5/2/2011 6:00:00PM

Completed

Resolution Date: 5/2/2011

Resolution

عرص Division: 204

MR Route: F06

FAID: 1124210185

Account #

492-5421

1702529959

Customer Name:

Welker, Evan Phone #:(407)

Address

Operator:

Donna Brown

9398 JUNIOR AVE

9398 JUNIOR AVE

CSR:

Linette Orengo

Entry Date

: 4/4/2011

7:54:59AM

SO Type : M-ON

6:00:00PM

Instructions : Take start read & turn on for new in the AM customer will be home from 8am-12noon.../LIO FL

Resolution Date: 4/5/2011

Due Date 12:00:00AM

FA Status

4/5/2011 Completed

Resolution

DB

:Met customers mom. Turned on. Meter ran 10 gal then stopped.

Sub Division: 204

MR Route: F06

FA ID: 1124210056

Account #

492-5421

1702529959 Customer Name:

Welker, Evan Phone #: (407)

Address

CSR:

Isabel Ceballos

Operator:

Entry Date

LeRoy Grainger

2:03:40PM

SO Type : M-OFF

Instructions : Final read & lock /ic

a Date

: 3/3/2011

3/4/2011 6:00:00PM Resolution Date: 3/4/2011

12:00:00AM

FA Status

Completed

Resolution

:read,locked and tagged,lrg

2/20/2012 15:23 Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division: 204 MR Route: F06

FAID: 0638200206

sount #

8990694402 Customer Name: HISE, NESTORPhone #:(407)

754-2277

Address

1925 BEARVIEW DR

CSR:

Tara DruryOperator:

LeRoy Grainger

Entry Date : 4/8/2011

8:00:34AM

SO Type : M-READ

6:00:00PM

Instructions : Take final read and leave on for new customer, /tmd

Due Date

4/11/2011

Resolution Date: 4/11/2011

12:00:00AM

FA Status

Completed

Resolution :read,left on,,,lrg

Sub Division: 204

MR Route: F06

FA ID: 6573210095

Account #

1698286563

Customer Name:

Hicks, Jennifer Phone #: (561)

972-0335

Address

6104 LINNEAL BEACH DR

CSR:

Tara DruryOperator:

LeRoy Grainger

Entry Date

: 5/27/2011

9:36:21AM

SO Type : M-ON

Instructions : Take read and turn on for new customer. Customer will be home /tmd

Due Date

6/1/2011 6:00:00PM Resolution Date: 6/1/2011

10:00AM

FA Status

Completed

:turned on,,,picked up tag,,,,lrg ~esolution

Sub Division: 204

MR Route: F06

FAID: 6573210595

Account #

1698286563

Customer Name:

Hicks, Jennifer Phone #: (561)

972-0335

Address

6104 LINNEAL BEACH DR

CSR:

Vicki WilsonOperator

: LeRoy Grainger

Entry Date : 5/17/2011 11:40:58AM

SO Type : M-OFF

Instructions : read,lock and tag//vicki

Due Date

5/23/2011 8:00:00PM Resolution Date: 5/24/2011

12:00:00AM

FA Status

Completed

Resolution

:read,locked and tagged,,,,lrg

Sub Division: 204

MR Route: F06

FAID: 6048200942

Account #

5501660528

Customer Name:

ANDREWS, DAVID GPhone #:

(407) 920-9686

Address

1960 BEARVIEW DR

CSR:

Constance Dunn

Operator:

LeRoy Grainger

∟ıtrv Date

: 6/1/2011 10:43:28AM

SO Type : M-READ

Instructions : Take read and leave on for new. Thanks Connie

2/20/2012 15:23

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date

6/2/2011 6:00:00PM

Completed

Resolution Date: 6/2/2011

12:00:00AM

FA Status

30lution :read,left on,,,lrg

Sub Division: 204

MR Route: F06

FA ID: 6048200949

Account #

5501660528

Customer Name:

1960 BEARVIEW DR

ANDREWS, DAVID GPhone #:

(407) 920-9686

Address

CSR:

Matthew Chandler

Operator:

LeRoy Grainger

Entry Date

: 9/26/2011 8:38:06AM

SO Type : M-REREAD

Instructions: NEED A READ FOR BILLING, THANKS, MC

Due Date

FA Status

9/27/2011 Completed 6:00:00PM

Resolution Date: 9/27/2011

12:00:00AM Resolution

:reread meter,,,lrg

Sub Division: 204

MR Route: F06

FA ID: 6048200225

Account #

5501660528

Customer Name:

ANDREWS, DAVID GPhone #:

(407) 920-9686

Address Operator:

Chris Gosnell

1960 BEARVIEW DR

CSR:

Batch System

Entry Date

: 10/5/2011 7:39:11PM

SO Type : M-CUT

instructions :

Due Date

12:00:00AM **FA Status** 10/6/2011 7:00:00PM

Completed

Resolution Date: 10/6/2011

Resolution

:Turned off, tagged door...crg

Sub Division: 204

MR Route: F06

FAID: 6048200270

Account #

(407) 920-9686

5501660528

Customer Name:

ANDREWS DAVID GPhone #:

Address

LeRoy Grainger

1960 BEARVIEW DR

Karen Thimmes CSR:

Operator:

Entry Date

: 11/9/2011 8:38:19AM

SO Type : M-RECON

8:00:00PM

Instructions : Reconnect service, tag on door. Called Kevin. Thanks, Karyn

Resolution Date: 11/9/2011

Due Date 11:00:00AM

FA Status

11/9/2011 Completed

Resolution

:rec,,,picked up tag,,,lrg

Sub Division: 204

MR Route: F06

FA ID: 6048200489

`count #

5501660528

Customer Name:

ANDREWS, DAVID GPhone #:

J7) 920-9686

Address

1960 BEARVIEW DR

CSR:

Loretta Abbott

Operator:

LeRoy Grainger

Utilities Billing System

2/20/2012 15:23

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date

: 8/9/2011 9:42:18AM

SO Type : M-READ

Instructions : PLEASE READ AND LEAVE ON FOR NEW CUST, THANKS, LORETTA

8/10/2011 6:00:00PM

Resolution Date: 8/10/2011

שם Date 12:00:00AM

FA Status

Completed

Resolution

:read,left on,..,lrg

Sub Division: 204

MR Route: F06

FAID: 6048200649

Account #

(407) 920-9686

5501660528

Customer Name:

ANDREWS, DAVID GPhone #:

Address Operator:

LeRoy Grainger

1960 BEARVIEW DR

CSR:

Batch System

Entry Date

: 11/8/2011 7:17:48PM

SO Type : M-CUT

Instructions :

Due Date

11/9/2011

7:00:00PM

Resolution Date: 11/9/2011

12:00:00AM

FA Status

Completed

Resolution .off,, lrg

Sub Division: 204

MR Route: F06

FAID: 6048200688

Account #

5501660528

Customer Name:

ANDREWS, DAVID GPhone #:

(407) 920-9686

dress ∪perator :

LeRoy Grainger

1960 BEARVIEW DR

CSR:

Matthew Chandler

Entry Date

: 7/25/2011 12:04:13PM

SO Type : M-NOREAD

Instructions : NEED A READ FOR BILLING, THANKS, MC

Due Date

7/26/2011 6:00:00PM Resolution Date: 7/26/2011

12:00:00AM

FA Status

Completed

Resolution

:read,lrg

Sub Division: 204

MR Route: F06

FAID: 6048200094

Account #

5501660528

Customer Name:

ANDREWS, DAVID GPhone #:

(407) 920-9686

Address

1960 BEARVIEW DR

CSR: Sylvia Watler

Operator:

Chris Gosnell

Entry Date : 10/6/2011 9:54:49AM

SO Type : M-RECON

6:00:00PM

Instructions : restore service,tag on door,called out 10:54a/sylvia

10/6/2011

Resolution Date: 10/6/2011

Due Date 12:00:00PM

FA Status

Completed

Resolution

:Reconnected, collected tag....crg

o Division: 204

MR Route: F06

FAID: 6072210557

Account #

7518459701

Customer Name:

RAYMOND, SUEPhone #:(407)

399-6840

Utilities Billing System

2/20/2012 15:23

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Address

6008 LINNEAL BEACH DR

CSR:

Maxine Norris

Operator:

LeRoy Grainger

rv Date : 5/31/2011 7:16:48AM SO Type : M-READ

Instructions :

Due Date

6/1/2011 6:00:00PM

Resolution Date: 6/1/2011

12:00:00AM

FA Status

Completed

Resolution

:read,left on,,,lrg

Sub Division: 204

MR Route: F06

FAID: 6072210919

Account #

7518459701

Customer Name:

RAYMOND, SUEPhone #:(407)

399-6840

Address

Nate Carver

: 8/10/2011 10:47:26AM

6008 LINNEAL BEACH DR

CSR:

Linette Orengo

Operator: Entry Date

SO Type : M-SIO

Request Type: Water Miscellaneous Complaint

Instructions

: cust, has a strong rotten egg smell I told her it's the sulfer in the water but she still wants us to check it, paged

Nate,/LIO FL

Due Date

8/10/2011 6:00:00PM Resolution Date: 8/11/2011

12:00:00AM

FA Status

Completed

:ALLEN FINCH MADE SITE VISIT AND RAN WATER . NO SMELL AND WATER WAS CLEAR WITH A CL2 Resolution

RESIDUAL OF 1.6. RESIDENT NOT HOME. TAGGED DOOR WITH FINDINGS.

7518459701

⊿b Division: 204

MR Route: F06

FAID: 6072210129

Account #

Customer Name:

RAYMOND, SUEPhone #:(407)

399-6840

Address

6008 LINNEAL BEACH DR

CSR:

Linda JonesOperator

: LeRoy Grainger

Entry Date : 8/8/2011

9:47:39AM

SO Type : M-READ

Instructions : TAKE FINAL READ AND LEAVE ON FOR NEW CUSTOMER, LINDA

Due Date

8/9/2011 6:00:00PM Resolution Date: 8/9/2011

12:00:00AM

FA Status

Completed

Resolution

:read,left on...lrg

Sub Division: 204

MR Route: F06

FAID: 6072210530

Account #

7518459701

Customer Name:

RAYMOND, SUEPhone #:(407)

399-6840

Address

6008 LINNEAL BEACH DR

CSR: Cammy Iwinski

Operator:

Entry Date

Mike Finnegan

: 5/4/2011 11:08:10AM

SO Type : M-ON

Instructions : PLEASE GET START READ AND TURN WATER ON AND CALL PAM @ 3213033562 B4 GOING OUT 30 MIN 'ANK YOU, CAMMY/LINDA

∪ue Date

5/9/2011

6:00:00PM

Resolution Date: 5/9/2011

12:00:00AM

FA Status

Completed

Resolution :turned on meter for new service, and take read maf.crg

2/20/2012 15:23 Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division: 204 MR Route: F06 FA ID: 3757910370

count # : 5096234260 Customer Name : Loppe,ReneePhone #:(407)

788-5101

Address : 6044 LINNEAL BEACH DR CSR: Matthew Chandler

Operator: LeRoy Grainger

Entry Date : 1/26/2011 1:32:32PM SO Type : M-READ

Instructions: READ LOCK AND TAG FOR NEW, THANKS, MC

Due Date : 1/27/2011 6:00:00PM Resolution Date : 1/27/2011

10:30:00AM FA Status : Completed

Resolution : meter allready locked off,tagged door,lrg

Sub Division: 204 MR Route: F06 FA ID: 3757910181

Account # : 5096234260 Customer Name : Loppe,ReneePhone #:(407)

788-5101

Address : 6044 LINNEAL BEACH DR CSR: Batch System

Operator: Shawn Ebert

Instructions :

Due Date : 1/5/2011 7:00:00PM Resolution Date : 1/5/2011

:00AM FA Status : Completed

Resolution : READ , T/OFF , TAGGED DOOR , SME

Sub Division: 204 MR Route: F06 FA ID: 3757910001

Account # : 5096234260 Customer Name : Loppe, Renee Phone #:(407)

788-5101

Address : 6044 LINNEAL BEACH DR CSR: Vicki WilsonOperator

: LeRoy Grainger

Entry Date : 7/13/2011 11:45:52AM SO Type : M-ON

Instructions : Please call customer and she will meet you there to sign waiver at 407-788-5101 for turn on-allow her about 20

min to get there canadian customer//vicki contacted kevin

Due Date : 7/14/2011 8:00:00PM Resolution Date : 7/14/2011

12:00:00AM FA Status : Completed

Resolution :turned on picked up tag,,,lrg

Sub Division : 204 MR Route : F06 FA ID : 9382210798

Account # : 0008606525 Customer Name : HAAS,BETTYPhone #:(407)

293-0251

^ dress : 6116 BEAR LAKE TER CSR: Matthew Chandler

erator: LeRoy Grainger

Entry Date : 11/28/2011 8:51:25AM SO Type : M-NOREAD

Utilities Billing System

2/20/2012 15:23

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions : NEED A READ FOR BILLING, THANKS.MC

moradiono : MEED / ME IS CON DIE MONTO INC.

Due Date : 11/29/2011 6:00:00PM Resolution Date : 11/29/2011

D:00AM FA Status : Completed

Resolution :read,,,lrg

Sub Division: 204 MR Route: F06 FA ID: 9382210541

Account # : 0008606525 Customer Name : HAAS,BETTYPhone #:(407)

293-0251

Address : 6116 BEAR LAKE TER CSR: Constance Dunn

Operator: Chris Gosnell

Entry Date : 9/1/2011 11:37:45AM SO Type : M-ON

Instructions : PLEASE TAKE READ AND TURN ON WATER. WAIVER IN OFFICE. THANKS CONNIE

Due Date : 9/2/2011 8:00:00PM Resolution Date : 9/2/2011

12:00:00AM FA Status : Completed

Resolution : Reconnected service...crg

Sub Division: 204 MR Route: F06 FAID: 8822210956

Account # : 7765214891 Customer Name : SCHILLER, DAWNPhone #:

(321) 356-0842

Address : 6500 BEAR LAKE CIR CSR: Maxine Norris

Operator: LeRoy Grainger

ry Date : 9/16/2011 7:36:53AM SO Type : M-READ

Instructions : Read & leave on for new. /ic

Due Date : 9/23/2011 6:00:00PM Resolution Date : 9/23/2011

12:00:00AM FA Status : Completed

Resolution :read,left on,,,lrg

Sub Division: 204 MR Route: F06 FA ID: 9342210851

Account # : 2653423999 Customer Name : Luque, Dana Phone #:(407)

692-1010

692-1010

Address : 6235 BEAR LAKE TER CSR: Constance Dunn

Operator : LeRoy Grainger

Entry Date : 8/30/2011 7:24:06AM SO Type : M-OFF Instructions : Take final read, turn off and lock. Thanks Connie

Due Date : 8/31/2011 6:00:00PM Resolution Date : 8/31/2011

12:00:00AM FA Status : Completed

Resolution :turned off,,tagged for new,,,lrg

Sub Division: 204 MR Route: F06 FA ID: 9342210264

count # : 2653423999 Customer Name : Luque, DanaPhone #:(407)

Address : 6235 BEAR LAKE TER CSR: Batch System

Utilities Billing System

2/20/2012 15:23

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Operator:

Shawn Ebert

⁻¬trv Date

: 1/4/2011 8:23:06PM

SO Type : M-CUT

Instructions :

Due Date

1/5/2011 7:00:00PM

Resolution Date: 1/5/2011

9:10:00AM

FA Status

Completed

:READ, TAGGED DOOR, T/OFF, SME Resolution

Sub Division: 204

MR Route: F06

FAID: 9342210288

Account #

692-1010

2653423999

Customer Name:

Luque, DanaPhone #: (407)

Address

6235 BEAR LAKE TER

CSR:

Maxine Norris

Operator:

LeRoy Grainger

Entry Date : 8/1/2011 2:41:25PM SO Type : M-READ

Instructions :

Due Date

8/2/2011 6:00:00PM Resolution Date: 8/2/2011

12:00:00AM **FA Status**

Completed

Resolution :read,left on,,,lrg

Sub Division: 204

MR Route: F06

FA ID: 9342210422

^ count #

1010

2653423999

Customer Name:

Luque, DanaPhone #: (407)

Address Operator:

Chris Gosnell

6235 BEAR LAKE TER

Deborah Volz

Entry Date

: 9/1/2011 4:01:48PM

SO Type : M-ON

Instructions : Connect new service, tag on door, deb

Due Date

9/2/2011 6:00:00PM

Resolution Date: 9/2/2011

CSR:

12:00:00AM Resolution **FA Status**

Completed

:reconnected service, collected waiver...crg

Sub Division: 204

MR Route: F06

FAID: 2784210805

Account #

256-4633

2866865536

Customer Name:

ALLEN, MARYPhone #:(407)

6231 COURTNEY COVE

Loretta Abbott

Address Operator:

LeRoy Grainger

: 10/3/2011 7:23:40AM

SO Type : M-READ

Instructions : PLEASE TAKE A READ AND LEAVE ON FOR THE OWNER FOR CLEANING. THANKS, LORETTA

Due Date

10/3/2011 6:00:00PM Resolution Date: 10/3/2011

CSR:

12:00:00AM

Entry Date

FA Status

Completed

solution :read,left on,,,lrg

Sub Division: 204

MR Route: F06

FAID: 2784210282

Utilities Billing System

2/20/2012 15:23

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Account # 256-4633

2866865536

Customer Name:

ALLEN, MARYPhone #:(407)

6231 COURTNEY COVE

CSR:Batch SystemOperator:

dress **Entry Date**

: 10/3/2011 7:43:52PM SO Type : M-SIO

Request Type: General Investigation

Instructions :

Due Date

10/3/2011

6:00:00PM

Resolution Date: 10/4/2011

12:00:00AM

FA Status

Completed

Resolution

:entered in error

Sub Division: 204

MR Route: F06

FAID: 2784210285

Account #

256-4633

2866865536

Customer Name:

ALLEN, MARYPhone #: (407)

Address Operator:

Rodel Hermano

6231 COURTNEY COVE

CSR:

Batch System

Entry Date

: 9/22/2011 7:06:33PM

SO Type : M-EXCHNG

Due Date

Instructions: MR ID: 278423525455, MR REMARK: GF - EXCHANGE

7:06:33PM

Resolution Date: 9/27/2011

12:00:00AM

FA Status

9/22/2011 Completed

Resolution

:REPLACED FOGGED 5/8" METER..RH

Jub Division: 204

MR Route: F06

FA ID: 1723210515

Account # (407) 484-9130 2725000637

Customer Name:

BALLUFF, BRYCEPhone #:

Address

6510 BEAR LAKE TER

CSR:

Linda JonesOperator

: LeRoy Grainger

Entry Date : 10/21/2011 10:06:24AM

SO Type : M-READ

Instructions : TAKE FINAL READ AND LEAVE ON FOR NEW CUSTOMER, LINDA

10/24/2011 6:00:00PM Resolution Date: 10/24/2011

Due Date 12:00:00AM

FA Status

Completed

Resolution

:read,left on,,,lrg

Sub Division: 204

MR Route: F06

FA ID: 1723210407

Account #

2725000637

Customer Name:

BALLUFF, BRYCEPhone #:

(407) 484-9130

Address

6510 BEAR LAKE TER

CSR:

Jennifer Elliot

Operator:

LeRoy Grainger

Entry Date

: 10/7/2011 7:06:50AM

Instructions : Please reconnect service. I have a signed waiver on file at the FL-office. I called Kevin Cooper.

SO Type : M-RECON

e Date 12:00:00AM

FA Status

8:00:00PM

Resolution Date: 10/7/2011

Resolution

:rec,,,,lrg

10/7/2011 Completed

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division: 204 MR Route: F06 FAID: 1723210078

count # : 2725000637 Customer Name : BALLUFF,BRYCEPhone #:

(407) 484-9130

Address : 6510 BEAR LAKE TER CSR: Loretta Abbott

Operator: LeRoy Grainger

Entry Date : 10/24/2011 8:54:44AM SO Type : M-READ

Instructions: PLEASE TAKE A READ AND LEAVE ON FOR THIS NEW CUST. WAIVER HAS BEEN FAXED TO MR. BALLUFF. THANKS, LORETTA ***WAIVER ON FILE IN THE FL OFFICE*** lea

Due Date : 10/28/2011 6:00:00PM Resolution Date : 10/28/2011

12:00:00AM FA Status : Completed

Resolution :read,left on,,,lrg

Sub Division: 204 MR Route: F06 FAID: 1723210755

Account # : 2725000637 Customer Name : BALLUFF, BRYCEPhone #:

(407) 484-9130

Address : 6510 BEAR LAKE TER CSR: Batch System

Operator: Chris Gosnell

Entry Date : 10/5/2011 7:39:11PM SO Type : M-CUT

Instructions :

e Date : 10/6/2011 7:00:00PM Resolution Date : 10/6/2011

12.J0:00AM FA Status : Completed

Resolution :Turned off, tagged door...crg

Sub Division: 204 MR Route: F06 FAID: 7228200411

Account # : 5497610168 Customer Name : ZONDERVAN, MARIAPhone #:

(407) 832-4242

Address : 6197 LINNEAL BEACH DR CSR: Linda Schnaufer

Operator: LeRoy Grainger

Entry Date : 11/28/2011 12:48:08PM SO Type : M-RECON

Instructions : Please reconnect service. Cust first stated no tag. Cust will be home all day. Cust found tag, signed it and left on

door...Called to Kevin 1:46 pm LDS-FL

Due Date : 11/28/2011 6:00:00PM Resolution Date : 11/28/2011

11:00:00AM FA Status : Completed

Resolution :rec,,,picked up tag,,,lrg

Sub Division: 204 MR Route: F06 FA ID: 7228200715

Account # : 5497610168 Customer Name : ZONDERVAN, MARIAPhone #:

(407) 832-4242

dress : 6197 LINNEAL BEACH DR CSR: Batch System

Operator : LeRoy Grainger

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions :

∋ Date

9/7/2011 Completed 7:00:00PM

Resolution Date: 9/7/2011

1∠.U0:00AM Resolution

:off,.irg

FA Status

Sub Division: 204

MR Route: F06

FA ID: 7228200420

Account #

5497610168

Customer Name:

ZONDERVAN, MARIAPhone #:

(407) 832-4242

Address Operator:

LeRoy Grainger

6197 LINNEAL BEACH DR

CSR:

Batch System

Entry Date

: 11/22/2011 7:21:35PM

SO Type : M-CUT

7:00:00PM

Instructions :

Due Date

11/23/2011

Resolution Date: 11/28/2011

12:00:00AM

FA Status

Completed

Resolution :off,,,lrg

Sub Division: 204

MR Route: F06

FA ID: 7228200746

Account #

5497610168

Customer Name:

ZONDERVAN, MARIAPhone #:

(407) 832-4242

Address

6197 LINNEAL BEACH DR

CSR:

Madelin Collado

erator:

LeRoy Grainger

Entry Date

: 9/7/2011 10:34:07AM

SO Type : M-RECON

Instructions : pls reconnect cust left tag on door MC/NC

Due Date 12:00:00AM

FA Status

9/7/2011 6:00:00PM Completed

Resolution Date: 9/7/2011

Resolution

:rec,,,meter stopped,,,lrg

Sub Division: 204

MR Route: F06

FAID: 9912210908

Account #

9912210000

Customer Name:

STEWARD, DAVIDPhone #:

(407) 849-0643

Address

6031 ARDELE CT

CSR:

Batch System

Operator:

Entry Date

LeRoy Grainger

: 8/8/2011 7:30:37PM

SO Type : M-WARN

Instructions :

Due Date

8/9/2011 7:00:00PM Resolution Date: 8/9/2011

12:00:00AM

FA Status

Completed

Resolution

:this house is vacant and been locked off since april,,,,lrg

oub Division: 204

MR Route: F06

FAID: 9912210300

Account # (407) 849-0643 9912210000

Customer Name:

STEWARD, DAVIDPhone #:

Utilities Billing System

2/20/2012 15:23

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

Address Operator:

Shawn Ebert

6031 ARDELE CT

CSR:

Batch System

itry Date... Instructions:

Due Date

: 4/6/2011 7:23:08PM

SO Type : M-CUT

4/7/2011 7:00:00PM

Resolution Date: 4/7/2011

12:00:00AM

FA Status :

Completed

Resolution

:READ, T/OFF, TAGGED DOOR, SME

224 Field Activities listed.

L I T T L E

W E K I V A

Seminole County – Little Wekiva Customer Complaints and Resolutions Jan – Dec 2011

 Sub Division:
 247
 MR Route:
 F07
 FA ID:
 2336410146

ount # : 2336410000 Customer Name: WHITE,NANCY N Phone #: (407) 862-6248

Address: 811 RICHBEE DR CSR: Deborah Volz Operator: Kevin Cooper

Entry Date: 4/7/2011 1:11:10PM SO Type: M-SIO Request Type: General Investigation

Instructions: Leak at meter per customer. deb

Due Date: 4/7/2011 8:00:00PM Resolution Date: 4/8/2011 12:00:00AM FA Status: Completed

Resolution: Found ¾" galvanized line leaking before curbstop. Will make repairs in AM. SME Replaced galvanized pipe to old curbstop and put in new ¾" comp X Male, 1' of ¾" poly, new 34" curbstop

and meter coupling with new gaskets on meter. Installed new box.

Sub Division: 247 MR Route: F07 FA ID: 5856410463

Account #: 5856410000 Customer Name: BRZOZOWSKI,RON Phone #: (407) 415-7839

Address: 802 LITTLE WEKIVA DR CSR: Deborah Volz Operator: LeRoy Grainger

Entry Date: 8/30/2011 7:40:06AM SO Type: HIBILL

Instructions: Reread meter and check for leaks. High bill complaint, deb

Due Date: 8/31/2011 8:00:00PM Resolution Date: 8/31/2011 12:00:00AM FA Status: Completed

Resolution: No leaks detected. Spoke with customer. Irg

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Seminole County – Oakland Shores Customer Complaints and Resolutions Jan – Dec 2011

らい Division: 295 MR Route: F06 FA ID: 1016310260 Account #: 1016310000 Customer Name: ESTEBAN, KIMBERLY Phone #: (321) 663-6714 Address: 601 FAITH TER CSR: Andrea Lybarger Operator: Donna Brown Entry Date: 1/5/2011 3:03:02PM SO Type: HIBILL Instruction: High bill complaint. Reread and check for leaks. Andrea 1/6/2011 6:00:00PM Resolution Date: 1/6/2011 12:00:00 AM Due Date: FA Status: Completed DB Resolution: No leaks detected. Sub Division: 295 MR Route: F06 FA ID: 1016310325 Account #: 1016310000 Customer Name: ESTEBAN, KIMBERLY Phone #: (321) 663-6714 Address: 601 FAITH TER CSR: Maxine Norris Operator: LeRoy Grainger Entry Date: 6/14/2011 12:04:17PM SO Type: HIBILL Instruction: Check meter for any signs of leak. Customer is questioning usage on. Due Date: 6/15/2011 6:30:00PM Resolution Date: 6/15/2011 12:00:00 AM Completed FA Status: Meter indicated small leak on customers side. Tagged door with findings, rg Resolution: Sub Division: 295 MR Route: F06 FA ID: 1117410427 rount #: 1117410000 Customer Name: SCHUMACHER, MARK T Phone #: (407) 617-1440 Audress: 850 ORANOLE RD CSR: Shona Robinson Operator: Rodel Hermano Entry Date: 6/1/2011 2:40:17PM SO Type: M-SIO Request Type: General Investigation Customer called stating that he is experiencing very low water pressure. Give customer a Instruction: Due Date: 6/2/2011 6:30:00PM Resolution Date: 6/2/2011 12:00:00 AM FA Status: Completed Resolution: Pressure is @ 53psi, and 19gpm flow rate, customer will investigate after the interconnect is switched back to Norma. Interconnect is on bypass per Kevin. Sub Division: 295 MR Route: F06 FA ID: 1916310294 Account #: 1916310000 Customer Name: COPPENS, TERESA C Phone #: (000) 834-0653 Address: 632 WOODLEY RD CSR: Tara Drury Operator: Kevin Cooper Entry Date: 6/8/2011 7:23:04AM SO Type: M-SIO Request Type: General Investigation Instruction: Please investigate low water pressure. Customer states that house and irrigation are on sep meters and

 Sub Division:
 295
 MR Route:
 F06
 FA ID:
 2918410458

 Sount #:
 2918410000
 Customer Name:
 PHILLIPS,EDWARD
 Phone #: (407) 834-1550

is experiencing low pressure in both. Noted that neighbors are having the same problem. tmd

to meter with new curbstop and meter coupling, meter is good, filled in area and tagged door..KEV

Dug up line and main and retapped main to eliminate galvanized line on our side, ran new poly service from main

FA Status: Completed

Address: 1050 DRUID DR CSR: Deborah Volz Operator: Kevin Cooper

Entry Date: 10/5/2011 11:39:40AM SO Type: M-SIO Request Type: Discolored Water

6:00:00PM Resolution Date: 6/9/2011 12:00:00 AM

Due Date:

Resolution:

Seminole County – Oakland Shores Customer Complaints and Resolutions Jan – Dec 2011

Instruction: Customer complaining that water is cloudy has stained her dishware. , told her we would check it. deb

Due Date: 10/5/2011 8:00:00PM Resolution Date: 10/7/2011 12:00:00 AM FA Status: Completed

cloudy water is air in the lines. Informed customer water is ok.

Sub Division: 295 MR Route: F06 FA ID: 2947410644

Account #: 2947410000 Customer Name: MOSS, JANIE Phone #: (407) 332-6386

Address: 1000 GREGORY DR CSR: Ferrellyn Trovinger Operator: Donna Brown

Entry Date: 7/7/2011 12:48:02PM SO Type: HIBILL

Instruction: Customer said the meter is hard to see because of bush. She said meter is covered with debris and

does not think the meter was read. Check for leak, Speak to cust while you are there. sheri

Due Date: 7/11/2011 6:00:00PM Resolution Date: 7/11/2011 12:00:00 AM FA Status: Completed

Resolution: No leaks detected. No answer. Tagged door with info. DB

 Sub Division:
 295

 MR Route:
 F06

 FA ID:
 2947410244

Account #: 2947410000 Customer Name: MOSS, JANIE Phone #: (407) 332-6386

Address: 1000 GREGORY DR CSR: Karen Thimmes Operator: LeRoy Grainger

Entry Date: 6/7/2011 12:10:46PM SO Type: HIBILL

Instruction: Customer complaining of high bill. Reread meter and check for leaks. Tag door with findings. Karyn

Due Date: 6/8/2011 8:00:00PM Resolution Date: 6/8/2011 12:00:00 AM FA Status: Completed

No leaks detected. Customer has water hose in front yard with sprinkler on it. She has been watering

Yard. The hose uses more water than a timed irrigation system. Taagged door Irg

 Sub Division:
 295
 MR Route:
 F06
 FA ID:
 4617410840

Account #: 4617410000 Customer Name: KNAPP,SANDRA Phone #: (407) 767-9351

Address: 1050 ORANOLE RD CSR: Linette Orengo Operator: Matthew Morrell

Entry Date: 2/16/2011 12:37:02PM SO Type: M-SIO Request Type: General Investigation

Instruction: Check coupling. Todd stated he fixed cust, side but now it's leaking on our side, paged Kevin. He will go out

there tomorrow. Said it was not leaking last night on our side.../LIO FL

Due Date: 2/16/2011 6:00:00PM Resolution Date: 2/17/2011 12:00:00 AM FA Status: Completed

Resolution: Found gasket on our side to be leaking. Also found leak in customer line. Took picture of leak and tagged door.

Replaced both gaskets and replaced meter box. Matt

Sub Division: 295 MR Route: F06 FA ID: 5966310692

Account #: 5966310000 Customer Name: GOODCHILD, SHARON Phone #: (407) 261-2358

Address: 601 ORANOLE RD CSR: Karen Thimmes Operator: LeRoy Grainger

Entry Date: 2/25/2011 7:27:42AM SO Type: M-SIO Request Type: High or Low Pressure in the Water

Instruction: Customer called to report low pressure. Read meter and check for leaks. Tag door with results. Karyn.

Date: 2/28/2011 8:00:00PM Resolution Date: 2/28/2011 12:00:00 AM FA Status: Completed

Resolution: Meter indicated small leak on customers side. Water pressure was 50psi which is normal for this area.

Tagged door with all findings. Irg

Seminole County – Oakland Shores Customer Complaints and Resolutions Jan – Dec 2011

Sub Division: 295 MR Route: F06 FA ID: 7247410993

ount #: 7247410000 Customer Name: SEARS, EDWARD Phone #: (407) 834-4652

Audress: 1020 GREGORY DR CSR: Grace Dugan Operator: Nate Carver

Entry Date: 10/6/2011 12:19:56PM SO Type: M-SIO Request Type: Taste or Odor in the Water

Instruction: Customer called about a strong smell of chlorine in his water

Due Date: 10/6/2011 6:00:00PM Resolution Date: 10/6/2011 12:00:00 AM FA Status: Completed

Resolution: Power company changed bad transformer and reversed the polarity of our equipment. This caused the well

to run backwards and the CL2 feed was still feeding to the system causing residual to rise. flushed lines and

fixed problem with equipment.

Sub Division: 295 MR Route: F06 FA ID: 9946310784

Account #: 9946310000 Customer Name: MORRISON, SHANNON M Phone #: (407) 592-7933

Address: 609 LAKE SHORE DR CSR: Lisa Silva Operator: Nate Carver

Entry Date: 10/6/2011 10:16:34AM SO Type: M-SIO Request Type: Taste or Odor in the Water

Instruction: Customer says that she smells like Clorox after taking a shower. Please check Cl2 level. Thanks

Due Date: 10/6/2011 8:00:00PM Resolution Date: 10/6/2011 12:00:00 AM FA Status: Completed

Resolution: Power company changed bad transformer and reversed the polarity of our equipment. This caused the well to

run backwards and the CL2 feed was still feeding to the system causing residual to rise. Flushed lines and

fixed problem with equipment.

 Sub Division:
 295
 MR Route:
 F06
 FA ID:
 9946310133

ount #: 9946310000 Customer Name: MORRISON,SHANNON M Phone #: (407) 592-7933

Address: 609 LAKE SHORE DR CSR: Shona Robinson Operator: Kevin Cooper

Entry Date: 7/6/2011 7:24:21AM SO Type: M-SIO Request Type: General Investigation

Instruction: Customer called stating that she has particles floating around in her water and would like to have someone

Come check it out. Investigate and tag door with findings.

Due Date: 7/7/2011 6:30:00PM Resolution Date: 7/8/2011 12:00:00 AM FA Status: Completed

Resolution: Checked water hose bib and water was fine. Tagged door to check water heater and braided lines under

their sink.

P A K R I D G E

2/20/2012 15:16 Page: 1

Sheri Demonbreun

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division: 312 MR Route: F02 FAID: 0599510400

0599510000 count # Customer Name: ULLIANA, ROBERT LPhone #:

(+07) 321-7841

Resolution

Address 424 RIDGE DR CSR: Matthew Chandler

Operator: Rodel Hermano

Entry Date : 3/7/2011 8:37:37AM SO Type : M-NOREAD

Instructions: NEED A READ FOR BILLING. THANKS.MC

Due Date 3/8/2011 6:00:00PM Resolution Date: 3/8/2011

1:40:00PM **FA Status** Completed :OBTAINED READ FOR BILLING..RH

Sub Division: 312 MR Route: F02 FAID: 1429510609

Account # 1429510000 Customer Name: Jordan, Ryan Phone #: (407) 860-1711

Address

Operator: Kevin Cooper

111 LAKE MINNIE DR

CSR:

Entry Date : 11/8/2011 11:15:35AM SO Type : M-SIO Request Type: Taste or Odor in the Water

Instructions : MRS CALLED TO SAY HAVE SULFAR ODOR AND TASTE IN WATER, CALLED TO ALLAN-THANKS SHERI

Due Date 11/8/2011 8:00:00PM Resolution Date: 11/9/2011

12:00:00AM **FA Status** Completed

:WENT TO ADDRESS, CUSTOMER NOT HOME. CHECKED CL2 RESIDUAL AND IT WAS 0.8 PPM. WATER solution

HAD NO SMELL.

R-550300

Sub Division: 312 MR Route: F02 FA ID: 1429510514

Account # 1429510000 Customer Name: Jordan, Ryan Phone #: (407)

860-1711

Address 111 LAKE MINNIE DR CSR: Batch System Operator:

LeRoy Grainger

: 2/16/2011 Entry Date 8:30:53PM SO Type : M-WARN

Instructions :

Due Date 2/17/2011 7:00:00PM Resolution Date: 2/23/2011

12:00:00AM **FA Status** Completed

Resolution :locked off,lrg

Sub Division: 312 MR Route: F02 FA ID: 1429510443

Account # 1429510000 Customer Name: Jordan, Ryan Phone #: (407)

860-1711

Address 111 LAKE MINNIE DR CSR⁻ Batch System

Operator: LeRoy Grainger

Entry Date : 6/16/2011 7:22:14PM SO Type : M-CUT

Instructions :

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date

6/17/2011 7:00:00PM Resolution Date: 6/20/2011

12:00:00AM

FA Status

Completed

solution

:off.irg

Sub Division: 312

MR Route: F02

FAID: 2009510954

Account #

2009510000

Customer Name:

RAMOS, BENJAMINPhone #:

(407) 321-5487

Address

105 S DRIFTWOOD LN

CSR:

Lisa Bachmann

Operator:

Mike Finnegan

Entry Date : 11/17/2011 8:10:36AM

SO Type : M-RECON

Instructions : Please reconnect service, tag is on door. Contacted Kevin, thanks /lab

Due Date

11/17/2011

8:00:00PM

Resolution Date: 11/17/2011

12:00:00AM

FA Status

Completed

Resolution

:water is on maf

Sub Division: 312

MR Route: F02

FA ID: 2009510715

Account # (407) 321-5487 2009510000

Customer Name:

RAMOS, BENJAMINPhone #:

Address

Mike Finnegan

105 S DRIFTWOOD LN

CSR:

Batch System

Operator:

: 11/16/2011 7:29:47PM SO Type : M-CUT

7:00:00PM

Instructions :

Due Date

FA Status

11/17/2011 Completed

Resolution Date: 11/17/2011

12:00:00AM Resolution

:water is off maf

Sub Division: 312

MR Route: F02

FAID: 2009510174

Account #

2009510000

Customer Name:

RAMOS, BENJAMINPhone #:

(407) 321-5487

Address

105 S DRIFTWOOD LN

CSR:

Deborah Volz

Operator:

LeRoy Grainger

: 6/20/2011 7:17:22AM

SO Type : M-ON

Entry Date

Instructions : reconnect service, tag on door.deb

Due Date

6/20/2011 8:00:00PM Resolution Date: 6/20/2011

1:59:00PM

FA Status

Completed

Resolution

:rec,,,picked up tag,,lrg

Sub Division: 312

MR Route: F02

FAID: 2009510131

count #

2009510000

Customer Name:

RAMOS.BENJAMINPhone #:

、J7) 321-5487

Address

105 S DRIFTWOOD LN

CSR:

John TuttonOperator

: LeRoy Grainger

Utilities Billing System

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date : 2/23/2011 7:22:58AM

SO Type : M-RECON

6:00:00PM

' tructions : cust made pymnt please reconnect service tag on door-jwt

2/23/2011

Resolution Date: 2/23/2011

Due Date 12:00:00AM

FA Status

Completed

Resolution

:rec,lrg

Sub Division: 312

MR Route: F02

FAID: 2009510572

Account #

2009510000

Customer Name:

105 S DRIFTWOOD LN

RAMOS, BENJAMINPhone #:

(407) 321-5487

Address Operator:

LeRoy Grainger

CSR:

Batch System

Entry Date Instructions :

6/16/2011 7:22:14PM

SO Type : M-CUT

Due Date

FA Status

6/17/2011 7:00:00PM

Completed

Resolution Date: 6/20/2011

12:00:00AM

Resolution :off,Irg

Sub Division: 312

MR Route: F02

FA ID: 2009510266

Account #

(407) 321-5487

2009510000

Customer Name:

RAMOS BENJAMINPhone #:

dress operator:

LeRoy Grainger

105 S DRIFTWOOD LN

CSR:

Batch System

Entry Date : 2/16/2011 8:30:53PM

SO Type : M-CUT

Instructions :

Due Date 12:00:00AM

FA Status

2/17/2011 7:00:00PM Completed

Resolution Date: 2/23/2011

Resolution

:off,Irg

Sub Division: 312

MR Route: F02

FA ID: 2159510053

Account #

(407) 878-5590

2159510000

Customer Name:

RODRIGUEZ, PEDRO JPhone

Address

179 LAKESIDE DR

CSR: Cristina Harden

Operator:

LeRoy Grainger

Entry Date

: 1/12/2011 11:27:32AM

SO Type : HIBILL

Instructions : PLS REREAD MTR / CHECK FOR LEAKS. USAGE ELEVATED. CUST REPORTS WAS GONE LAST

MONTH. PLS TAG DOOR W/ RESULTS. THANKS/TINA

Due Date

1/13/2011 6:00:00PM Resolution Date: 1/13/2011

12:00:00AM

FA Status

Completed

*s*olution

:no leaks detected,tagged door,lrg

Sub Division: 312

MR Route: F02

FAID: 2619510309

Utilities Billing System

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

2619510000

Customer Name:

KING, ALICEPhone #: (407)

CSR:Ingrid MillerOperator:

Account # 323-4705

dress

: 7/19/2011 12:10:18PM

SO Type : M-SIO

Request Type: Taste or Odor in the Water

Entry Date

Instructions : has strong clorine smell and bleaching her towels when water is being used, investigate and record your findings.

105 LAKE MINNIE DR

thanks iem 7/19

Due Date

7/19/2011

6:30:00PM

Resolution Date: 7/18/2011

12:00:00AM Resolution **FA Status**

Completed

:Pete met with the customer & STATED THE PROBLEM WAS OVER THE WEEKEND but much better Bleach delivery on Friday lead to stronger concentration bleach pumps readjusted Monday CL2 1.4 mg/l

Sub Division: 312

MR Route: F02

FAID: 2646700397

Account #

2646700000

Customer Name:

POOLE, B Phone #: (407)

323-0952

Address

107 RIDGE DR

CSR:Batch SystemOperator:

Entry Date

: 5/4/2011 7:04:11PM SO Type : M-SIO

Request Type: General Investigation

Instructions

Due Date

5/4/2011 7:04:11PM Resolution Date: 5/5/2011

12:00:00AM

FA Status

Completed

:MR ID: 264674660047, MR REMARK: AP Resolution

_ub Division: 312

MR Route: F02

FA ID: 2646700824

Account #

323-0952

2646700000

Customer Name:

POOLE, B Phone #:(407)

Address

107 RIDGE DR

CSR:Batch SystemOperator:

Entry Date

: 5/4/2011

7:04:11PM

SO Type : M-SIO

Request Type: General Investigation

Instructions

Due Date 12:00:00AM

FA Status

5/4/2011 7:04:11PM

Resolution Date: 5/5/2011

Completed

Resolution

:MR ID: 264676464751, MR REMARK: AP

Sub Division: 312

MR Route: F02

FAID: 2646700696

Account # 323-0952

2646700000

Customer Name:

POOLE, B Phone #: (407)

Address

Rodel Hermano

107 RIDGE DR

CSR: **Batch System**

Operator: **Entry Date**

: 3/3/2011 8:01:29PM SO Type : M-SIO

8:01:29PM

Request Type: General Investigation

Resolution Date: 3/8/2011

: MR ID: 264670672855, MR REMARK: MI Instructions

a Date

3/3/2011

1:30:00PM

FA Status

Completed

:OBTAINED READ..RH Resolution

Field Activity Detail Report from 01/01/2011 to 12/31/2011

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Sub Division: 312 MR Route: F02 FA ID: 3049510140

count # : 3049510000 Customer Name : WILKINSON, DEBBIE APhone

#:

Address : 156 CANAL ST CSR: Vicki WilsonOperator

: Mike Finnegan

Entry Date : 4/20/2011 8:05:48AM SO Type : M-RECON

Instructions : Please reconnect,tag on door//vicki notified Kevin

Due Date : 4/20/2011 8:00:00PM Resolution Date : 4/20/2011

10:00:00AM FA Status : Completed

Resolution :reconnected,,,,picked up tag,,,mike f.

Sub Division: 312 MR Route: F02 FA ID: 3049510978

Account # : 3049510000 Customer Name : WILKINSON, DEBBIE APhone

#:

Address : 156 CANAL ST CSR: Batch System

Operator: Mike Finnegan

Entry Date : 11/21/2011 7:43:30PM SO Type : M-CUT

Instructions :

Due Date : 11/22/2011 7:00:00PM Resolution Date : 11/29/2011

0:00AM FA Status : Completed

Resolution :turned off and locked meter..maf

Sub Division: 312 MR Route: F02 FA ID: 3049510433

Account # : 3049510000 Customer Name : WILKINSON, DEBBIE APhone

#:

Address : 156 CANAL ST CSR: Linda JonesOperator

: LeRoy Grainger

Entry Date : 11/8/2011 12:29:32PM SO Type : M-WARN Request Type: DON'T USE

Instructions: # NO GOOD---ISSUE FA TO CALL OFFICE--NEED CONTACT INFO UPDATED & BALANCE ON ACCOUNT.

LINDA

Due Date : 11/9/2011 6:00:00PM Resolution Date : 11/9/2011

12:00:00AM FA Status : Completed

Resolution :hung tag,,,lrg

Sub Division: 312 MR Route: F02 FA ID: 3049510077

Account # : 3049510000 Customer Name : WILKINSON, DEBBIE APhone

#:

Address : 156 CANAL ST CSR: Batch System

erator: Mike Finnegan

Entry Date : 4/18/2011 7:25:19PM SO Type : M-CUT

Instructions :

Utilities Billing System

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date 12:00:00AM

4/19/2011

7:00:00PM

Resolution Date: 4/19/2011

FA Status

Completed

turned meter off and read meter, put a lock on meter solution ند.

Sub Division: 312

MR Route: F02

FAID: 3049510079

Account #

3049510000

Customer Name:

WILKINSON, DEBBIE APhone

Address

: LeRoy Grainger

156 CANAL ST

CSR⁻

Linda JonesOperator

Entry Date

: 11/29/2011 11:24:39AM

SO Type : M-SIO

Request Type: General Investigation

Instructions : ISSUE FA TO VERIFY WATER STILL OFF & CHECK HOUSE OCCUPANCY.LINDA

6:00:00PM

11/30/2011

Resolution Date: 11/30/2011

Due Date 12:00:00AM

FA Status

Completed

Resolution :still off...house is vacant...lrg

Sub Division: 312

MR Route: F02

FAID: 3049510293

Account #

3049510000

Customer Name:

WILKINSON, DEBBIE APhone

#

Address Operator:

LeRoy Grainger

156 CANAL ST

CSR:

Matthew Chandler

ntry Date

: 10/6/2011 8:19:16AM

SO Type: M-NOREAD

Instructions

: NEED A READ FOR BILLING, THANKS MC

Due Date

FA Status

10/7/2011 6:00:00PM

Completed

Resolution Date: 10/7/2011

12:00:00AM

Resolution

:read,lrg

Sub Division: 312

MR Route: F02

FAID: 3049510966

Account #

3049510000

Customer Name:

WILKINSON, DEBBIE APhone

#:

Address

156 CANAL ST

MR Route: F02

CSR: Batch System

Operator:

Mike Finnegan

Entry Date

: 11/3/2011 7:01:31PM

SO Type : M-SIO

Request Type: General Investigation

Instructions :

Due Date

11/3/2011 7:01:31PM Resolution Date: 11/4/2011

12:00:00AM Resolution **FA Status**

Completed

:MR ID: 304954739955, MR REMARK: MI meter is in the back yard inside the fence, there is a dog present.

Sub Division: 312

3319510000

Customer Name:

FA ID: 3319510817 NORTON, LAWRENCE O

count # Phone #: Address

(407) 321-4172

106 LAKE MINNIE DR

CSR:

Lori JonesOperator:

Field Activity Detail Report from 01/01/2011 to 12/31/2011

LeRoy Grainger

Titry Date : 1/12/2011 1:15:18PM SO Type : HIBILL

instructions : Please re-read meter and check for leaks. Customer complaining of double the consumption compared to

average. LLJ

Due Date : 1/13/2011 6:00:00PM Resolution Date : 1/13/2011

12:00:00AM FA Status : Completed

Resolution : no leaks detected, tagged door, Irg

Sub Division: 312 MR Route: F02 FA ID: 3319510915

3319510000

Account # : (407) 321-4172

Address : 106 LAKE MINNIE DR CSR: Miranda Roberts

Customer Name:

NORTON, LAWRENCE O

Operator: LeRoy Grainger

Entry Date : 7/14/2011 11:25:55AM SO Type : M-REREAD

Instructions : CST CALLED DUE TO HIGH CONSUMPTION. PLEASE CHECK METER FOR ANY SIGNS OF A POSSIBLE

LEAK. PLEASE DOCUMENT ANY FINDINGS -- MR

Due Date : 7/15/2011 6:00:00PM Resolution Date : 7/15/2011

12:00:00AM FA Status : Completed

Resolution :no leaks detected,,,tagged door with findings,,,,lrg

b Division: 312 MR Route: F02 FA ID: 3319510370

Account # : 3319510000 Customer Name : NORTON, LAWRENCE O

Phone #: (407) 321-4172

Address : 106 LAKE MINNIE DR CSR: Batch System

Operator: LeRoy Grainger

Entry Date : 10/10/2011 7:01:58PM SO Type : M-REREAD

Instructions :

Due Date : 10/12/2011 7:01:00PM Resolution Date : 10/12/2011

12:00:00AM FA Status : Completed

Resolution :MR ID: 331954245705, MR REMARK: MF read read,...lrg

Sub Division: 312 MR Route: F02 FA ID: 3579510358

Account # : 3579510000 Customer Name : BURLESON, EPhone #:(407)

322-7321

Address : 107 FAIRLANE CIR CSR: Batch System

Operator: Rodel Hermano

Entry Date : 10/10/2011 7:01:58PM SO Type : M-EXCHNG Instructions : MR ID: 357954544051, MR REMARK: GF EXCHANGE

9 Date : 10/10/2011 7:01:58PM Resolution Date : 10/24/2011

າ∡.ປ0:00AM FA Status : Completed

Resolution : REPLACED FOGGED 5/8" METER..RH

Utilities Billing System

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division: 312

MR Route: F02

FA ID: 3579510305

Account #

?~~-7321

3579510000

Customer Name:

BURLESON, EPhone #:(407)

Address

Operator:

LeRoy Grainger

107 FAIRLANE CIR

CSR:

Kathy Sillitoe

Entry Date

: 6/17/2011 3:28:34PM SO Type : M-SIO

Request Type: General Investigation

Instructions : Please verify meter is working or if home is vacant. Thanks, Kathy

Due Date

6/20/2011 12:00:00AM

Resolution Date: 6/20/2011

12:00:00AM

FA Status

Completed

:spoke with neighbor,,,he said they have been out of town for awhile,,,meter works,,,,lrg Resolution

Sub Division: 312

MR Route: F02

FA ID: 3529510648

Account #

417-1546

3529510000

Customer Name:

DOYLE, JAMES Phone #: (407)

Address

114 LAKE MINNIE DR

CSR:

Constance Dunn

Operator: Entry Date LeRoy Grainger

: 5/23/2011 8:34:26AM

SO Type: M-RECON

Instructions : PLease reconnect service, Pick up tag. Thanks Connie

5/23/2011 6:00:00PM

Resolution Date: 5/23/2011

Due Date 10:20:00AM

FA Status

Completed

Resolution

:rec,,,,picked up tag,,,,lrg

Sub Division: 312

MR Route: F02

FAID: 3529510258

Account #

417-1546

3529510000

Customer Name:

DOYLE, JAMES Phone #: (407)

Address Operator:

LeRoy Grainger

114 LAKE MINNIE DR

CSR:

Resolution Date: 5/23/2011

Batch System

Entry Date

: 5/18/2011

7:16:14PM

SO Type : M-CUT

7:00:00PM

Instructions :

Due Date

5/23/2011

12:00:00AM Completed **FA Status**

Resolution

:off...lrg

Sub Division: 312

MR Route: F02

FAID: 4998510062

Account #

(407) 982-9332

4998510000

Customer Name:

MARTINEZ, CHERYLPhone #:

Address

103 S DRIFTWOOD LN

CSR:

Batch System

Operator:

LeRoy Grainger

Entry Date

...structions Due Date

: 5/18/2011 7:16:14PM

SO Type : M-CUT

5/23/2011 7:00:00PM Resolution Date: 5/23/2011

Utilities Billing System

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

12:00:00AM

FA Status

Completed

Resolution

:off,,,rude customer,,,lrg

oub Division: 312

MR Route: F02

FAID: 4998510295

Account #

4998510000

Customer Name:

MARTINEZ, CHERYLPhone #:

(407) 982-9332

Address

103 S DRIFTWOOD LN

CSR:

Batch System

Operator:

LeRoy Grainger

Entry Date

: 1/17/2011 8:31:16PM

SO Type : M-CUT

Instructions :

Due Date

FA Status Completed

1/18/2011 7:00:00PM Resolution Date: 1/18/2011

12:00:00AM Resolution

:I.off

Sub Division: 312

MR Route: F02

FA ID: 4998510685

Account #

4998510000

Customer Name:

MARTINEZ, CHERYLPhone #:

(407) 982-9332

Address Operator:

Mike Finnegan

103 S DRIFTWOOD LN

CSR:

Constance Dunn

Entry Date

: 11/17/2011 7:23:20AM

SO Type : M-RECON

Instructions : Please reconnect service, pick up tag. called out@ 8:23am. thanks Connie

Completed

∟ue Date

Resolution

11/17/2011 6:00:00PM Resolution Date: 11/17/2011

1:00:00PM

FA Status

:water is no maf

Sub Division: 312

MR Route: F02

FAID: 4998510590

Account #

4998510000

Customer Name:

MARTINEZ, CHERYLPhone #:

(407) 982-9332

Address

103 S DRIFTWOOD LN

CSR:

Batch System

Operator: Entry Date LeRoy Grainger

: 6/16/2011 7:22:14PM

SO Type : M-CUT

Instructions :

Due Date

6/17/2011 7:00:00PM Resolution Date: 6/20/2011

12:00:00AM

FA Status

Completed

Resolution

:off,Irg

Sub Division: 312

MR Route: F02

FA ID: 4998510820

Account #

4998510000

Customer Name:

MARTINEZ, CHERYLPhone #:

(407) 982-9332

dress : ಒುRoy Grainger 103 S DRIFTWOOD LN

CSR:

Linda JonesOperator

Entry Date : 6/20/2011 10:45:15AM

SO Type : M-RECON

Instructions :

Resolution

Entry Date

Resolution

Resolution Date: 6/20/2011

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions : RECONNECT SERVICE, WAIVER ON DOOE, CALLED TO KEVIN 11:45A), LINDA

Due Date 6:00:00PM

6/20/2011 10:00AM FA Status Completed

Resolution :rec...picked up tag..lrg

:water off maf

: 5/18/2011 7:16:14PM

:off,,,lrg

Sub Division: 312 MR Route: F02 FAID: 4998510364

Account # 4998510000 Customer Name: MARTINEZ, CHERYLPhone #:

(407) 982-9332

Address 103 S DRIFTWOOD LN CSR: Batch System Operator: Mike Finnegan

Entry Date : 11/16/2011 7:29:47PM

SO Type : M-CUT

Due Date 11/17/2011 7:00:00PM Resolution Date: 11/17/2011

12:00:00AM FA Status Completed

Sub Division: 312 MR Route: F02 FAID: 4789510908

Account # 4789510000 Customer Name: POOLE, BPhone #:

Address 107 RIDGE DR CSR: Matthew Chandler Operator: Rodel Hermano

Entry Date : 3/7/2011 8:38:27AM SO Type : M-NOREAD

Instructions : NEED A READ FOR BILLING, THANKS, MC

Due Date 3/8/2011 6:00:00PM Resolution Date: 3/8/2011 1:35:00PM

FA Status Completed Resolution :OBTAINED READ..RH

Sub Division: 312

FA ID: 5179510970 Account # 5179510000

Customer Name: SPOTTS, JAN PPhone #:(321) 377-0112

MR Route: F02

Address 112 FAIRLANE CIR CSR: Batch System Operator: LeRoy Grainger

Instructions :

SO Type : M-CUT

Due Date 5/23/2011 7:00:00PM Resolution Date: 5/23/2011

12:00:00AM **FA Status** Completed

Sub Division: 312

MR Route: F02 FA ID: 5179510004 . ..count #

5179510000 Customer Name: SPOTTS, JAN PPhone #:(321) 377-0112

Utilities Billing System

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

Address

112 FAIRLANE CIR

CSR:

Miranda Roberts

Operator: LeRoy Grainger

try Date

: 5/23/2011 12:51:23PM

SO Type : M-RECON

Instructions: PLEASE RECONNECT - TAG SIGNED ON THE DOOR.

Due Date

5/23/2011

6:00:00PM

Resolution Date: 5/23/2011

2:15:00PM

FA Status

Completed

Resolution

:rec,..picked up tag,..lrg

Sub Division: 312

MR Route: F02

FAID: 5999510259

Account #

5999510000

Customer Name:

JARRELL, CPhone #:(407)

323-3413

Address

187 LAKESIDE DR

CSR:

Lori JonesOperator:

LeRoy Grainger

Entry Date : 4/7/2011 8:05:27AM

SO Type: M-NOREAD

Instructions : Please read meter for billing. Thanks. LLJ

Due Date

4/8/2011 6:00:00PM Resolution Date: 4/8/2011

12:00:00AM

FA Status

Completed

Resolution

read

Sub Division: 312

MR Route: F02

FAID: 5999510526

count #

5999510000

Customer Name:

JARRELL, CPhone #: (407)

3413-يا

Address

187 LAKESIDE DR

CSR:

Peggy Hanks

Operator:

LeRoy Grainger

Entry Date

: 3/15/2011 2:02:38PM

SO Type : M-SIO

Request Type: General Investigation

Instructions : Confirm meter badge # and manufacturer. Put findings in 'comments'. Thanks, Peggy

3/21/2011 6:00:00PM

Resolution Date: 3/21/2011

Due Date 12:00:00AM

FA Status

Completed

Resolution

:badge#29226207,...make badger...lrg

MR Route: F02

FAID: 6200610453

Account #

Sub Division: 312

6200610000

Customer Name:

CharBonneau, Shelly Phone #:

(407) 688-1866

Address

433 RIDGE DR

CSR:

Batch System

Operator:

Entry Date

Mike Finnegan

: 4/18/2011 7:25:19PM

SO Type : M-CUT

7:00:00PM

Instructions :

Due Date

12:00:00AM

4/19/2011

Resolution Date: 4/19/2011

solution

FA Status

Completed

:turned off meter and read meter, put lock on meter

Sub Division: 312

MR Route: F02

FAID: 6200610061

Utilities Billing System

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

Account #

6200610000

Customer Name:

CharBonneau, Shelly Phone #:

(407) 688-1866

dress

Mike Finnegan

433 RIDGE DR

6:00:00PM

CSR:

Miranda Roberts

_ perator : **Entry Date**

: 4/19/2011 10:54:22AM

SO Type : M-RECON

Instructions : Please reconnect service, waiver signed and hanging on the door - MR

4/19/2011

Resolution Date: 4/19/2011

Due Date 1:00:00PM

FA Status

Completed

Resolution

Sub Division: 312

MR Route: F02

FA ID: 6200610461

Account #

6200610000

Customer Name:

CharBonneau, Shelly Phone #:

(407) 688-1866

Address

433 RIDGE DR

CSR:

Batch System

Operator: LeRoy Grainger

Entry Date

: 6/16/2011

7:22:14PM

SO Type : M-CUT

Instructions :

Due Date

6/17/2011 7:00:00PM Resolution Date: 6/20/2011

12:00:00AM

FA Status

Completed

Resolution :off,lrg

Lub Division: 312

MR Route: F02

FA ID: 6200610393

Account #

(407) 688-1866

6200610000

Customer Name:

CharBonneau, Shelly Phone #:

Address Operator:

LeRoy Grainger

433 RIDGE DR

CSR:

Linette Orengo

Entry Date

: 6/20/2011 8:47:18AM

SO Type : M-RECON

Instructions : please recon cust. has paid tag is signed on the door, paged Kevin.../LIO FL

Due Date

6/20/2011 6:00:00PM Resolution Date: 6/20/2011

1:01:00PM

FA Status

Completed

Resolution

:rec,,,picked up tag,, lrg

Sub Division: 312

MR Route: F02

FAID: 7689510703

Account #

7689510000

Customer Name:

LEINENBACH, TERRYPhone

(407) 782-1779

109 WESTRIDGE DR

CSR:

Batch System

Address Operator:

LeRoy Grainger

Entry Date

: 2/16/2011

8:30:53PM

SO Type : M-CUT

tructions :

Due Date

2/17/2011 7:00:00PM Resolution Date: 2/23/2011

12:00:00AM

FA Status

Completed

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution : OFF

b Division: 312 MR Route: F02 FA ID: 7689510195

Account # : 7689510000 Customer Name : LEINENBACH, TERRYPhone

#: (407) 782-1779

Address : 109 WESTRIDGE DR CSR: Peggy Hanks

Operator: LeRoy Grainger

Entry Date : 4/5/2011 11:58:55AM SO Type : M-SIO Request Type: General Investigation

Instructions : Record meter badge/serial # and mfg. PUt findings in comments. Thanks, Peggy

Due Date : 4/15/2011 6:00:00PM Resolution Date : 4/14/2011

12:00:00AM FA Status : Completed

Resolution :badge#29226205,,,,make badger,,,lrg

Sub Division: 312 MR Route: F02 FA ID: 7869510421

Account # : 7869510000 Customer Name : BARTLING, ROSA EPhone #:

(407) 415-1046

Address : 115 FAIRLANE CIR CSR: Batch System

Operator: LeRoy Grainger

Entry Date : 2/16/2011 8:30:53PM SO Type : M-CUT

Instructions :

Oue Date : 2/17/2011 7:00:00PM Resolution Date : 2/23/2011

0:00AM FA Status : Completed

Resolution :off

Sub Division: 312 MR Route: F02 FA ID: 7869510317

Account # : 7869510000 Customer Name : BARTLING,ROSA EPhone #:

(407) 415-1046

Address : 115 FAIRLANE CIR CSR: Sheri Demonbreun

Operator: LeRoy Grainger

Entry Date : 2/23/2011 8:05:33AM SO Type : M-RECON

Instructions : please pick up tag and reconnect service, called to kevin-sheri

Due Date : 2/23/2011 8:00:00PM Resolution Date : 2/23/2011

11:10:00AM FA Status : Completed

Resolution :rec,lrg

Sub Division: 312 MR Route: F02 FA ID: 7869510628

Account # : 7869510000 Customer Name : BARTLING,ROSA EPhone #:

(407) 415-1046

Address : 115 FAIRLANE CIR CSR: Batch System

Operator: LeRoy Grainger

Instructions :

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date

6/17/2011

7:00:00PM

Resolution Date: 6/20/2011

12:00:00AM

FA Status

Completed

solution off, Irg

Sub Division: 312

MR Route: F02

FAID: 7869510043

Account #

7869510000

Customer Name:

BARTLING, ROSA EPhone #:

(407) 415-1046

Address

3:15:07PM

115 FAIRLANE CIR

CSR:

Constance Dunn

Operator:

LeRoy Grainger

Entry Date

: 8/18/2011

SO Type : M-RECON

Instructions : PLEASE RECONNECT SERVICE, PICK UP TAG. THANKS CONNIE

Due Date

8/19/2011 6:00:00PM Resolution Date: 8/19/2011

12:00:00AM

FA Status

Completed

Resolution :rec,,,picked up tag,,,lrg

Sub Division: 312

MR Route: F02

FAID: 7869510189

Account #

7869510000

Customer Name:

BARTLING, ROSA EPhone #:

(407) 415-1046

Address

115 FAIRLANE CIR

CSR:

Tara DruryOperator:

LeRoy Grainger

try Date : 11/18/2011 10:37:20AM

SO Type : M-RECON

Instructions : Please pick up tag and reconnect service. Called to Kevin C./tmd

Due Date

11/18/2011 6:00:00PM Resolution Date: 11/18/2011

12:00:00AM

FA Status

Completed

:rec,,,picked up tag,,,lrg Resolution

Sub Division: 312

MR Route: F02

FAID: 7869510669

Account #

(407) 415-1046

7869510000

Customer Name:

BARTLING, ROSA EPhone #:

Address

115 FAIRLANE CIR

CSR: Batch System

Operator:

Entry Date

Chris Gosnell

: 8/16/2011 7:19:06PM

SO Type : M-CUT

Instructions :

Due Date

8/17/2011 7:00:00PM Resolution Date: 8/17/2011

12:00:00AM

FA Status

Completed

Resolution :Turned off meter tagged door...crg

Sub Division: 312

MR Route: F02

FAID: 7869510381

rcount #

7869510000

Customer Name:

BARTLING, ROSA EPhone #:

*)*7) 415-1046

Address Operator:

Mike Finnegan

115 FAIRLANE CIR

CSR:

Batch System

Utilities Billing System

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date : 11/16/2011

7:29:47PM

SO Type : M-CUT

tructions :

Due Date

FA Status

11/17/2011 Completed

7:00:00PM

Resolution Date: 11/17/2011

12:00:00AM Resolution

:water is off maf

Sub Division: 312

MR Route: F02

FA ID: 7869510265

Account # (407) 415-1046

Customer Name:

BARTLING, ROSA EPhone #:

Address

115 FAIRLANE CIR

CSR:

: LeRoy Grainger

Entry Date : 6/20/2011 8:27:51AM

SO Type : M-RECON

Vicki WilsonOperator

Due Date

Instructions : Please reconnect, tag on door//vicki contacted kevin.

8:00:00PM

7869510000

Resolution Date: 6/20/2011

1:05:00PM

FA Status

6/20/2011

Completed

Resolution

:rec,,,picked up tag,,Irg

Sub Division: 312

MR Route: F02

FA ID: 9909510101

Account #

9909510000

Customer Name:

SMITH, MICHELLE LPhone #:

(221) 696-9333

, udress

158 LAKESIDE DR

CSR:

Batch System

Operator: Entry Date Chris Gosnell

: 10/10/2011 7:01:58PM

SO Type : M-EXCHNG

Instructions: MR ID: 990955872048, MR REMARK: GF exchange

Due Date

10/10/2011 7:01:58PM

Resolution Date: 10/24/2011

12:00:00AM

FA Status

Completed

Resolution

:REPLACED FOGGED 5/8" METER..CRG

Sub Division: 312

MR Route: F02

FA ID: 9909510744

Account #

9909510000

Customer Name:

SMITH, MICHELLE LPhone #:

(321) 696-9333

Address

Chris Gosnell

158 LAKESIDE DR

CSR:

Batch System

Operator: Entry Date

: 8/16/2011 7:19:06PM

SO Type : M-CUT

Instructions :

Due Date

8/17/2011 7:00:00PM

12:00:00AM

FA Status

Resolution Date: 8/17/2011

Pesolution

Completed

:Turned off meter tagged door...crg

Sub Division: 312

MR Route: F02

FAID: 9909510718

Utilities Billing System

2/20/2012 15:16 Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Account #

9909510000 Customer Name: SMITH, MICHELLE LPhone #:

(321) 696-9333

^ddress Roy Grainger 158 LAKESIDE DR

CSR:

Lori JonesOperator:

Entry Date : 1/18/2011 2:46:16PM

SO Type : M-RECON

Instructions : Please reconnect service. Customer is home to sign. Thank you. LLJ *Dispatched to Kevin @3:47pm

Due Date

6:00:00PM

Resolution Date: 1/19/2011

7:10:00AM

FA Status

1/18/2011

Completed

Resolution

rec,picked up tag,lrg

Sub Division: 312

MR Route: F02

FAID: 9909510371

Account #

9909510000

Customer Name:

SMITH, MICHELLE LPhone #:

(321) 696-9333

Address

LeRoy Grainger

158 LAKESIDE DR

CSR:

Batch System

Operator: Entry Date

: 1/17/2011 8:31:16PM

FA Status

SO Type : M-CUT

Instructions :

Due Date

Completed

1/18/2011 7:00:00PM Resolution Date: 1/18/2011

12:00:00AM Resolution

:l.off

b Division: 312

MR Route: F02

FA ID: 2869910143

Account #

4501299450

Customer Name:

LOPEZ, MELANIEPhone #:

(407) 655-9720

Address Operator:

LeRoy Grainger

113 FAIRLANE CIR

CSR:

Batch System

Entry Date

: 2/16/2011

8:30:53PM

SO Type : M-CUT

Instructions :

Due Date

2/17/2011 7:00:00PM Resolution Date: 2/23/2011

12:00:00AM

FA Status

Completed

Resolution

:OFF

Sub Division: 312

MR Route: F02

FAID: 2869910440

Account #

4501299450

LOPEZ, MELANIEPhone #:

(407) 655-9720

Address

113 FAIRLANE CIR

Customer Name:

CSR:

Batch System

Operator:

Entry Date

Chris Gosnell

: 8/16/2011 7:19:06PM

SO Type : M-CUT

tructions :

Due Date

8/17/2011 7:00:00PM Resolution Date: 8/17/2011

12:00:00AM

FA Status

Completed

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution

:Turned off meter tagged door...crg

↑ b Division: 312

MR Route: F02

FA ID: 8239510618

Account #

1793327226

Customer Name:

CABRAL, GLENPhone #:(407)

832-4131

Address

122 LAKE MINNIE DR

CSR: Lisa Bachmann

Operator:

Mike Finnegan

Entry Date

: 11/16/2011 11:44:23AM

SO Type : M-SIO

Request Type: General Investigation

Instructions : Please take re-read, cust had broken hose between house and shed, want to verify amt usage and if correct.

Please tag door with results, thanks /lab

Due Date 12:00:00AM

FA Status

11/17/2011 8:00:00PM

Completed

Resolution Date: 11/17/2011

Resolution

:reread meter and tagged maf

Sub Division: 312

MR Route: F02

FA ID: 6889510357

Account #

6889510000

Customer Name:

MITCHELL, GORDONPhone #:

(407) 739-2757

Address

105 W RIDGE DR

CSR:

Karen Thimmes

Operator: Entry Date LeRoy Grainger

: 6/15/2011 8:44:59AM

SO Type : M-WARN

Instructions : Tag door: Please call office due to returned mail. Thanks, Karyn

`∵e Date

6/16/2011 8:00:00PM Resolution Date: 6/16/2011

J0:00AM

FA Status

Completed

Resolution :hung tag to call office,,,lrg

Sub Division: 312

MR Route: F02

FA ID: 6889510725

Account #

6889510000

Customer Name:

MITCHELL, GORDONPhone #:

(407) 739-2757

Address Operator:

LeRoy Grainger

105 W RIDGE DR

CSR: Brandi Deere

Entry Date

: 3/30/2011 6:34:15AM

SO Type : M-SIO

6:00:00PM

Request Type: General Investigation

Instructions : please tag door for cust to call office about return mail. thanks bnd

Due Date

3/31/2011

Resolution Date: 4/1/2011

12:00:00AM

FA Status

Completed

Resolution

:hung tag...lrg

Sub Division: 312

MR Route: F02

FA ID: 3669510118

Account #

9819299406

Customer Name:

BARTLING, ALLENPhone #:

(407) 415-5786

Address

CSR:

Batch System

LeRoy Grainger

: 4/6/2011 7:14:19PM

116 FAIRLANE CIR

Operator:

SO Type : M-SIO

Request Type: General Investigation

Instructions :

:rv Date

Utilities Billing System

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date

4/6/2011 7:14:19PM

Resolution Date: 4/11/2011

12:00:00AM

FA Status

Completed

~ solution

:MR ID: 366950568831, MR REMARK: GF meter very readable,...,Irg

Sub Division: 312

MR Route: F02

FAID: 2469510348

Account #

860-9363

2057530478

Customer Name:

117 FAIRLANE CIR

MORGAN, KIMPhone #:(704)

Address

Batch System

Operator: **Entry Date**

: 2/16/2011

LeRoy Grainger

8:30:53PM

CSR:

Instructions :

Due Date

7:00:00PM

SO Type : M-CUT

Resolution Date: 2/23/2011

12:00:00AM

FA Status

2/17/2011

Completed

Resolution :off

Sub Division: 312

MR Route: F02

FA ID: 2469510079

Account #

860-9363

2057530478 Customer Name: MORGAN, KIMPhone #:(704)

Address

Operator:

LeRoy Grainger

117 FAIRLANE CIR

CSR:

Batch System

try Date

: 5/18/2011 7:16:14PM SO Type : M-CUT

Instructions :

Due Date

5/23/2011

7:00:00PM

Resolution Date: 5/23/2011

12:00:00AM

FA Status

Completed

Resolution

:off,,,lrg

Sub Division: 312

MR Route: F02

FA ID: 2469510141

Account #

860-9363

2057530478

Customer Name:

MORGAN, KIMPhone #:(704)

Address Operator:

LeRoy Grainger

117 FAIRLANE CIR

CSR: Constance Dunn

Entry Date

SO Type : M-READ

Instructions

: TAKE FINAL READ, TURN OFF AND LOCK, THANKS CONNIE

Due Date

12/1/2011 12:00:00AM

Resolution Date: 12/2/2011

12:00:00AM

FA Status

Completed

Resolution

:read,locked tagged,,lrg

: 11/30/2011 2:57:37PM

Sub Division: 312

MR Route: F02

FAID: 2469510393

^ ~count # 9363

2057530478

Customer Name:

MORGAN, KIMPhone #:(704)

Address

117 FAIRLANE CIR

CSR:

Maxine Norris

Operator:

LeRoy Grainger

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date

: 5/23/2011

8:28:23AM

SO Type : M-RECON

instructions : please restore service someone will be home thank you

5/23/2011 12:00:00AM

Resolution Date: 5/23/2011

ue Date ب 12:00:00AM

FA Status

Completed

Resolution

:rec,,,,picked up tag,,,,lrg

Sub Division: 312

MR Route: F02

FA ID: 2469510327

Account # 860-9363

2057530478

Customer Name:

MORGAN, KIMPhone #: (704)

Address Operator:

117 FAIRLANE CIR

CSR:

Brandi Deere

Entry Date

: 2/23/2011 8:47:32AM

LeRoy Grainger

SO Type : M-RECON

Instructions : RECONNECT AND PICK UP TAG. PAGE TO KEVIN

Due Date 12:00:00AM **FA Status**

2/23/2011 Completed 6:00:00PM

Resolution Date: 2/23/2011

Resolution

:rec,lrg

Sub Division: 312

MR Route: F02

FAID: 7809510923

Account #

431-1918

3027127785

Customer Name:

Tully, Sandra Phone #: (407)

dress

Operator:

LeRoy Grainger

112 S DRIFTWOOD LN

CSR:

Batch System

Entry Date

: 5/18/2011 7:16:14PM

SO Type : M-CUT

Instructions :

Due Date 12:00:00AM

FA Status

5/23/2011 Completed

Resolution Date: 5/23/2011

Resolution

:off,,lrg

Sub Division: 312

MR Route: F02

FAID: 7809510077

Account #

431-1918

3027127785

Customer Name:

Tully, SandraPhone #: (407)

Address Operator:

LeRoy Grainger

112 S DRIFTWOOD LN

CSR:

Deborah Volz

Entry Date

: 5/25/2011 12:23:50PM

SO Type : M-RECON

8:00:00PM

7:00:00PM

Instructions

: reconnect service, tag on door.deb

Due Date

5/25/2011

Resolution Date: 5/25/2011

12:00:00AM

FA Status

Completed

Resolution :rec,,,picked up tag,,,lrg

Sub Division: 312

MR Route: F02

FA ID: 7229510781

Account #

9685361596

Customer Name:

ALI, ALAUDDINPhone #:(321)

Utilities Billing System

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Linette Orengo

Field Activity Detail Report from 01/01/2011 to 12/31/2011

112 LAKE MINNIE DR

422-4930

Address Operator:

LeRoy Grainger

: 1/13/2011 11:37:51AM

SO Type : M-ON

Instructions : please confirm if water is on/off take a start read cust, stated he has been there a wk just purchased home & the

water has been on. /LIO FL

Due Date

Entry Date

FA Status

1/14/2011

6:00:00PM Completed

12:00:00AM Resolution

:water allready on.lrg

Sub Division: 312

MR Route: F02 FAID: 4169510822

CSR:

Resolution Date: 1/14/2011

936-8297

Account #

6690353436

Customer Name:

121 FAIRLANE CIR

Wyche, Brittany Phone #: (407)

Isabel Ceballos

Address Operator:

Entry Date

LeRoy Grainger

SO Type : M-READ

Instructions: Read & leave on for new. /ic

: 2/18/2011 8:20:54AM

Due Date

2/21/2011

6:00:00PM

Resolution Date: 2/22/2011

CSR:

12:00:00AM

FA Status

Completed

Resolution

:read,left on,lrg

b Division: 312

MR Route: F02

FAID: 4169510247

Account # 936-8297

6690353436

Customer Name:

Wyche, Brittany Phone #: (407)

Address

121 FAIRLANE CIR

CSR:

Lori JonesOperator:

LeRoy Grainger

: 2/23/2011 11:58:01AM

SO Type : M-READ

Instructions : Please read meter and leave on for new customer. Thank you. LLJ

Due Date

2/24/2011 6:00:00PM Resolution Date: 2/24/2011

12:00:00AM

FA Status

Completed

Resolution

:read,left on,lrg

Sub Division: 312

MR Route: F02

FAID: 3839510800

Account #

634-2934

0923956892

Customer Name:

James, LucillePhone #:(321)

Address

123 LAKE MINNIE DR

CSR:

Batch System

Operator:

Entry Date

LeRoy Grainger

: 6/16/2011 7:22:14PM

SO Type : M-CUT

Instructions :

Je Date

6/17/2011

7:00:00PM

Resolution Date: 6/20/2011

12:00:00AM

FA Status

Completed

Utilities Billing System

2/20/2012 15:16

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution

:off.lrg

ுb Division: 312

MR Route: F02

FAID: 3839510943

count

0923956892

Customer Name:

123 LAKE MINNIE DR

James, Lucille Phone #: (321)

634-2934

Address

CSR:

Linette Orengo

Operator:

LeRoy Grainger

Entry Date

: 1/31/2011 7:23:45AM

SO Type : M-READ

Instructions : please take final read lock meter & tag for new to appy.../LIO FL

Due Date

2/1/2011 6:00:00PM Resolution Date: 2/1/2011

12:00:00AM

FA Status

Completed

Resolution :read,locked and tagged,lrg

Sub Division: 312

MR Route: F02

FAID: 3839510169

Account #

634-2934

0923956892

Customer Name:

James, Lucille Phone #: (321)

Address Operator:

LeRoy Grainger

123 LAKE MINNIE DR

CSR:

Jennifer Elliot

Entry Date

: 6/20/2011 9:32:12AM

SO Type : M-RECON

Instructions : Pick up tag and reconnect service. I called Kevin Cooper. Jennifer

Due Date

6/20/2011 8:00:00PM Resolution Date: 6/20/2011

·00PM

FA Status

Completed

Resolution :rec,,,picked up tag,,lrg

Sub Division: 312

MR Route: F02

FA ID: 3839510541

Account #

0923956892

Customer Name:

James, Lucille Phone #: (321)

634-2934

Address

123 LAKE MINNIE DR

CSR:

Resolution Date: 2/3/2011

Jennifer Elliot

Operator:

LeRoy Grainger

Entry Date

: 2/2/2011

2:11:34PM

SO Type : M-READ

Instructions : Please take read and turn on for new customer. Customer will be there to sign for service. Jennifer

Due Date

12:00:00AM

FA Status

2/3/2011 6:00:00PM

Completed

Resolution

:turned on, Irg

Sub Division: 312

MR Route: F02

FAID: 0499510673

Account #

1319081075

Customer Name:

Burhenn, Denton Phone #: (407)

405-3110

Address

416 RIDGE DR

CSR:

Lori JonesOperator:

LeRoy Grainger

.ry Date

: 4/29/2011 11:10:18AM

SO Type : M-READ

Instructions : Please read meter and leave on for new. Thank you. LLJ

Utilities Billing System

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date

5/2/2011 6:00:00PM

Resolution Date: 5/2/2011

12:00:00AM

FA Status

Completed

¬esolution

:read.left on..lrg

Sub Division: 312

MR Route: F02

FAID: 1849510222

Account #

1324036819

Customer Name:

Jones, George Phone #: (718)

807-8666

Address Operator:

166 LAKESIDE DR

CSR:Sheri Demonbreun

Entry Date

: 5/23/2011

7:50:00AM

SO Type : M-SIO

6:00:00PM

Request Type: General Investigation

Instructions :

Due Date

Resolution Date: 5/23/2011

12:00:00AM

5/5/2011 **FA Status**

Completed

Resolution

entered in error

Sub Division: 312

MR Route: F02

FAID: 1849510993

Account # 807-8666

1324036819

Customer Name:

Jones, George Phone #: (718)

Address

Operator:

166 LAKESIDE DR

CSR:Sheri Demonbreun

try Date

: 5/23/2011 7:54:05AM SO Type : M-RECON

Instructions : customer at premise to sign, please reconnect service, called to leroy-thanks sheri

Due Date 12:00:00AM

FA Status

5/23/2011 8:00:00PM Resolution Date: 5/23/2011

Completed

Resolution :rec....picked up tag,...lrg

Sub Division: 312

MR Route: F02

FA ID: 1849510152

Account #

1324036819

Customer Name:

Jones, George Phone #: (718)

807-8666

Address

166 LAKESIDE DR

CSR: Lori JonesOperator:

LeRoy Grainger

Entry Date : 1/5/2011

1:08:30PM

SO Type : M-OFF

Instructions : Customer had stopped svc as of 12/31/10, but the FA for the shutoff had been cancelled for some reason. We

will need a final read for her, and the svc to be stopped. Thank you, LLJ

Due Date

1/6/2011 6:00:00PM Resolution Date: 1/6/2011

7:50:00AM

FA Status

Completed

Resolution

:read,locked and tagged,irg

Sub Division: 312

MR Route: F02

FAID: 1849510479

count #

1324036819 Customer Name:

Jones, George Phone #: (718)

807-8666

Address

166 LAKESIDE DR

CSR:

John TuttonOperator

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

: LeRoy Grainger

Entry Date : 1/7/2011 10:43:33AM

SO Type : M-ON

.tructions : TURN ON FOR NEW CHECK OFFICE FOR WAIVER-JWT**CUSTOMER CALLED WILL BE HOME I SPOKE

WITH LEROY GRAINGER HE WILL BE THERE BETWEEN 1-1:30PM* LORIE M. 12:40 P.M.*

Due Date

1/10/2011 6:00:00PM

Resolution Date: 1/10/2011

12:00:00AM

FA Status

Completed

Resolution :turned on.lra

Sub Division: 312

MR Route: F02

FAID: 1849510885

Account # 807-8666

1324036819

Customer Name:

Jones, George Phone #: (718)

Address

166 LAKESIDE DR

Operator:

LeRoy Grainger

CSR:

Batch System

Entry Date

: 5/18/2011 7:16:14PM

SO Type : M-CUT

Instructions :

Due Date

5/23/2011 7:00:00PM Resolution Date: 5/23/2011

12:00:00AM

FA Status

Completed

Resolution :l.off,..lrg

Sub Division: 312

MR Route: F02

FAID: 1098510558

count #

257-7315

3838752641

Customer Name:

Ruiz, Marianita Phone #: (407)

Address Operator:

LeRoy Grainger

100 S DRIFTWOOD LN

CSR:

Matthew Chandler

Entry Date

: 8/26/2011 11:42:30AM

SO Type : M-ON

Instructions : CUST FIXED LEAK. SENT TO COACH TO TURN ON THIS AFTERNOON. THANKS.MC

Due Date

8/26/2011 6:00:00PM

Resolution Date: 8/26/2011

12:00:00AM

FA Status

Completed

Resolution

:water allready on,,,,picked up tag,,,,lrg

Sub Division: 312

MR Route: F02

FA ID: 1098510752

Account #

3838752641

Customer Name:

Ruiz, Marianita Phone #: (407)

257-7315

Address

100 S DRIFTWOOD LN

CSR:

Vicki WilsonOperator

: LeRoy Grainger

Entry Date

: 8/24/2011 7:10:06AM SO Type : M-WARN

8:00:00PM

Instructions : Please turn on, someone will be there all day to sign//vicki Due Date

8/25/2011

Resolution Date: 8/26/2011

12:00:00AM

FA Status

Completed

solutionور.

:unlocked meter,,but could not turn on due to leak on customers side,,,tagged door with findings,,,lrg

2/20/2012 15:16

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division: 312

MR Route: F02

FAID: 3859510428

Account #

1120999915

Customer Name:

RODGERS, ANDREAPhone #:

177) 335-9330

Address Operator:

LeRoy Grainger

124 FAIRLANE CIR

CSR:

Karen Thimmes

Entry Date

: 5/17/2011 10:22:05AM

SO Type : M-WARN

Instructions : Tag door: Please call office due to returned mail. Thanks, Karyn

5/18/2011 8:00:00PM Resolution Date: 5/18/2011

Due Date 12:00:00AM

FA Status

Completed

Resolution

:hung tag,...talked to neighbor and she said house is vacant,,,, lrg

Sub Division: 312

MR Route: F02

FA ID: 3859510813

Account #

1120999915

Customer Name:

RODGERS, ANDREAPhone #:

(407) 335-9330

Address

124 FAIRLANE CIR

CSR:

Vicki WilsonOperator

: LeRoy Grainger

Entry Date : 6/29/2011 8:35:14AM

SO Type : M-READ

Instructions : Take read,off and lock,tag door//vicki

6/30/2011 8:00:00PM

Resolution Date: 6/30/2011

Due Date 12:00:00AM

FA Status

Completed

Resolution

:read,locked,tagged,lrg

Sub Division: 312

MR Route: F02

FAID: 3859510333

Account #

(407) 335-9330

1120999915

Customer Name:

124 FAIRLANE CIR

RODGERS, ANDREAPhone #:

Madelin Collado

Address Operator:

Mike Finnegan

: 8/4/2011 9:25:50AM

SO Type : M-READ

Instructions : Pls take read and leave mtr on for new customer MC/NC

Due Date

Entry Date

8/5/2011 6:00:00PM Resolution Date: 8/5/2011

CSR:

12:00:00AM

FA Status

Completed

Resolution

:water is turned on maf

Sub Division: 312

MR Route: F02

FA ID: 3859510491

Account #

1120999915

Customer Name:

RODGERS, ANDREAPhone #:

(407) 335-9330

Address

124 FAIRLANE CIR

CSR:

Loretta Abbott

Operator:

LeRoy Grainger

Entry Date

: 8/30/2011 12:12:44PM

SO Type : M-READ

iructions : PLEASE READ THE METER AND LEAVE ON FOR NEW CUST. THANKS, LORETTA

Due Date

8/31/2011 6:00:00PM Resolution Date: 8/31/2011

12:00:00AM

FA Status

Completed

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution

:read,left on,,,lrg

b Division: 312

MR Route: F02

FAID: 7109510107

Account #

1397143419

Customer Name:

STONE. CARSONPhone #:

(407) 314-7508

Address

LeRoy Grainger

107 S DRIFTWOOD LN

CSR:

Lorie Mayeski

Operator: Entry Date

7/27/2011 10:24:24AM

SO Type : M-READ

Instructions

: PLEASE OBTAIN READ AND 'LEAVE METER ON' (OWNER HAS APPLIED FOR SERVICE). THANKS, LORIE

Due Date 12:00:00AM

FA Status

8/1/2011 12:00:00AM Completed

Resolution Date: 8/1/2011

Resolution

:read,left on,,,lrg

Sub Division: 312

MR Route: F02

FA ID: 7109510865

Account #

1397143419

Customer Name:

STONE, CARSONPhone #:

(407) 314-7508

Address

107 S DRIFTWOOD LN

CSR:

Vicki WilsonOperator

: LeRoy Grainger

Entry Date : 3/25/2011 12:08:06PM

SO Type : HIBILL

Instructions : Cust compained of high bill , please reread and check for leaks at meter, please call cust on cell # 4073990068

Katherine Sagers

e Date

3/28/2011

8:00:00PM

Resolution Date: 3/28/2011

12:00:00AM

FA Status

Completed

:no leaks detected,,,tagged door with findings,,,,lrg Resolution

Sub Division: 312

MR Route: F02

FAID: 3539510954

Account #

9860247656

Customer Name:

STRINGER, NEILPhone #:

(321) 278-5746

Address

Rodel Hermano

121 LAKE MINNIE DR

CSR:

Isabel Ceballos

Operator:

Entry Date

: 10/12/2011 12:34:47PM

SO Type : M-READ

Instructions : READ & LEAVE ON FOR NEW.

Due Date

10/14/2011 6:00:00PM Resolution Date: 10/14/2011

CSR:

12:00:00AM

FA Status

Completed

Resolution

:READ AND LEFT ON FOR NEW CUSTOMER..RH

Sub Division: 312

MR Route: F02

FAID: 3539510500

Account #

9860247656

Customer Name:

STRINGER, NEILPhone #:

Jennifer Elliot

(321) 278-5746

Address

Entry Date

121 LAKE MINNIE DR

erator: Michael Overton

: 4/21/2011 7:57:43AM

SO Type : TESTMTR

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions : Customer is stating that the customer was in an Assisted Living facility from all of Feb in Mar 1-18. Customer is stating that she couldn't possibly use the amount of water and would like a meter test done on the meter. Karen Saunders at 518-307-7045JE

a Date

4/22/2011

8:00:00PM

Resolution Date: 4/22/2011

1:00:00PM

FA Status

Completed

Resolution

:amount of water and would like a meter test done on the meter. Karen Saunders at 518-307-7045J

*TESTED METER. METER PASSED FIELD TEST. CALLED CUSTOMER INFORMED HER OF A POSSIBLE

SLIGHT LEAK. SHE WILL HAVE A NEIGHBOR CHECK THE PLUMBING AGAIN. MAO

Sub Division: 312

MR Route: F02

FA ID: 3539510224

Account #

9860247656

Customer Name:

STRINGER, NEILPhone #:

(321) 278-5746

Address

121 LAKE MINNIE DR

CSR:

Linda JonesOperator

: LeRoy Grainger

Entry Date : 4/18/2011 11:31:53AM

SO Type : HIBILL

Instructions : RE-READ METER AND CHECK FOR LEAKS. MS COMPLAINING OF HIGH BILL. LINDA

Due Date

4/19/2011 6:00:00PM Resolution Date: 4/19/2011

12:00:00AM

FA Status

Completed

:no leaks detected,,,,tagged door,,,,lrg Resolution

Sub Division: 312

MR Route: F02

FAID: 6069510738

Account #

4020790523

Customer Name:

Sigurdson, HalldorPhone #:

77) 302-1249

Address Operator:

Chris Gosnell

120 FAIRLANE CIR

CSR:

Batch System

Entry Date

: 8/16/2011 7:19:06PM

SO Type : M-CUT

Instructions :

Due Date

8/17/2011 7:00:00PM

Resolution Date: 8/17/2011

12:00:00AM

FA Status

Completed

Resolution

:Turned off meter tagged door...crg

Sub Division: 312

MR Route: F02

FAID: 6069510416

Account #

4020790523

Customer Name:

Sigurdson, HalldorPhone #:

(407) 302-1249

Address

120 FAIRLANE CIR

CSR: Batch System

Operator:

LeRoy Grainger

Entry Date

: 2/16/2011 8:30:53PM

SO Type : M-CUT

Instructions :

Due Date

12:00:00AM

FA Status

2/17/2011 7:00:00PM

Completed

Resolution Date: 2/23/2011

solution

:off

Sub Division: 312

MR Route: F02

FA ID: 6069510326

Utilities Billing System

2/20/2012 15:16

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

Account # (407) 302-1249 4020790523

Customer Name:

Sigurdson, HalldorPhone #:

tress

120 FAIRLANE CIR

CSR:

Andrea Lybarger

operator:

LeRoy Grainger

Entry Date : 9/1/2011 12:05:31PM

SO Type : M-SIO

Request Type: General Investigation

Instructions : WATER TURNED OFF 8-17 FOR NONPAYMENT. PLEASE VERIFY WATER IS STILL OFF AND IF THE

PROPERTY IS OCCUPEID. THANKS ANDREA

Due Date

9/6/2011 6:00:00PM

Resolution Date: 9/6/2011

12:00:00AM Resolution **FA Status**

Completed

:water off still,,,no usage,,,,house is vacant,,,,,lrg

Sub Division: 312

MR Route: F02

FAID: 6069510053

Account #

4020790523

Customer Name:

Sigurdson, HalldorPhone #:

(407) 302-1249

Address LeRoy Grainger 120 FAIRLANE CIR

CSR:

Lori JonesOperator:

Entry Date : 9/14/2011 11:14:33AM

SO Type : M-ON

Instructions : Please start service for new customer. Waiver will be taped to the front door. Thanks, LLJ customer phd for the

waiver he didnt rcv emailed to him...tda

Due Date

9/15/2011

6:00:00PM

Resolution Date: 9/15/2011

12:00:00AM

FA Status

Completed

solution

:turned on...picked up tag...lrg

Sub Division: 312

MR Route: F02

FAID: 7349510249

Account #

3748026331

Customer Name:

JOHNSON, DAVIDPhone #:

(407) 312-0178

Address

LeRoy Grainger

186 LAKESIDE DR

CSR: Brandi Deere

Operator:

Entry Date

: 9/12/2011 7:26:35AM

SO Type : M-OFF

6:00:00PM

Instructions : take final read and lock meter. tag door for new to apply, thanks bnd/fl

Due Date

9/15/2011

Resolution Date: 9/15/2011

12:00:00AM

FA Status

Completed

Resolution

:read,locked ,tagged,...lrg

Sub Division: 312

MR Route: F02

FAID: 7349510941

Account #

3748026331

Customer Name:

JOHNSON, DAVIDPhone #:

(407) 312-0178

Address

186 LAKESIDE DR

CSR:

LeRoy Grainger

Lisa SilvaOperator:

Try Date

: 9/21/2011 8:21:19AM SO Type : M-ON

instructions : waiver received

Due Date

9/22/2011 6:00:00PM Resolution Date: 9/22/2011

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

12:00:00AM

FA Status

Completed

Resolution

:turned on,...lrg

Sub Division: 312

MR Route: F02

FAID: 7749510854

Account # (407) 221-7081 7738592119

Customer Name :

HARMON, SARINAPhone #:

Address

170 LAKESIDE DR

CSR:

Andrea Lybarger

Operator: Entry Date LeRoy Grainger

: 9/1/2011 3:46:08PM

SO Type : M-SIO

Request Type: General Investigation

Instructions : WATER CUT ON 8-17 FOR NONPAYMENT, PLEASE VERIFY WATER STILL OFF AND IF THE PROPERTY IS

OCCUPIED. THANKS ANDREA

Due Date

9/6/2011

6:00:00PM

Resolution Date: 9/6/2011

12:00:00AM

FA Status

Completed

:water was on,,,,turned off and locked,,,,tagged door to call office a.s.a.p.,,,Irg Resolution

Sub Division: 312

MR Route: F02

FAID: 7749510936

Account #

7738592119

Customer Name:

HARMON, SARINAPhone #:

(407) 221-7081

Address

170 LAKESIDE DR

CSR: Lori JonesOperator:

LeRoy Grainger

Entry Date : 2/7/2011 12:59:34PM

SO Type : M-ON

structions : Please turn on service for new customer. Waiver on file at office. Thanks, LLJ

Due Date

2/8/2011 6:00:00PM Resolution Date: 2/8/2011

12:00:00AM Resolution **FA Status**

Completed

:turned on,,but house vaive off,,,tagged door,irg

Sub Division: 312

MR Route: F02

FA ID: 7749510658

Account #

7738592119

SO Type : M-WARN

Customer Name:

HARMON SARINAPhone #:

(407) 221-7081

Address

170 LAKESIDE DR

CSR:

Batch System

Operator:

LeRoy Grainger

8:31:16PM

Entry Date Instructions :

Due Date

: 1/17/2011

1/18/2011 7:00:00PM

12:00:00AM

FA Status

Resolution Date: 1/18/2011

Completed

Resolution :l.off

Sub Division: 312

MR Route: F02

FA ID: 7749510480

Account # 77) 221-7081

7738592119

Customer Name:

HARMON, SARINAPhone #:

Address

Operator:

LeRoy Grainger

170 LAKESIDE DR

CSR:

Batch System

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date

: 6/16/2011

7:22:14PM

SO Type : M-CUT

7:00:00PM

Instructions :

⊿e Date

6/17/2011

Resolution Date: 6/20/2011

12:00:00AM Resolution

FA Status :off,Irg

Sub Division: 312

MR Route: F02

FAID: 7749510160

Account #

(407) 221-7081

7738592119

Customer Name:

HARMON.SARINAPhone #:

Address Operator:

170 LAKESIDE DR

/IC

CSR:

Isabel Ceballos

Entry Date

LeRoy Grainger

: 10/4/2011 3:40:41PM SO Type : M-ON

Instructions : GET READING; TURN ON FOR NEW AM APPT.

Completed

Due Date

10/5/2011 6:00:00PM

Resolution Date: 10/5/2011

12:00:00AM Resolution

FA Status

Completed

:turned on,,,but house valve off,,,,tagged door with findings...lrg

Sub Division: 312

MR Route: F02

FAID: 7749510210

Account #

7738592119

Customer Name:

HARMON, SARINAPhone #:

(407) 221-7081

Address

170 LAKESIDE DR

CSR:

Batch System

erator:

Chris Gosnell

Entry Date

: 8/16/2011 7:19:06PM

SO Type : M-CUT

7:00:00PM

Instructions :

Due Date

8/17/2011

Resolution Date: 8/17/2011

12:00:00AM

FA Status

Completed

Resolution

:Turned off meter tagged door...crg

FAID: 7749510864

Account #

Sub Division: 312

7738592119

Customer Name:

HARMON, SARINAPhone #:

(407) 221-7081

Address

170 LAKESIDE DR

CSR:

Linda JonesOperator

: LeRoy Grainger

Entry Date

: 9/21/2011 8:23:52AM

SO Type : M-SiO

Request Type: General Investigation

Instructions : PLEASE VERIFY CUSTOMER HASNT WATER BACK ON & HOUSE OCCUPANCY. THANKS LINDA

Due Date

9/22/2011 6:00:00PM Resolution Date: 9/22/2011

12:00:00AM Resolution **FA Status**

Completed

:water is off and locked,,,no signs of tamperring,,,looks occupied...lrg

b Division: 312

MR Route: F02

MR Route: F02

FAID: 7389510975

Account # 314-4091

2294365388

Customer Name:

FALK, JENNEYPhone #: (407)

Utilities Billing System

2/20/2012 15:16

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

Address

113 RIDGE DR

CSR:

Batch System

Operator:

LeRoy Grainger

'ry Date

: 5/24/2011 9:00:39AM

SO Type : M-READ

6:00:00PM

Instructions: turn on for new customer. get signature, linda

Due Date

5/25/2011

12:00:00AM

FA Status

Completed

Resolution Date: 5/25/2011

Resolution

:did not turn on,,,plumber was working on repairs and he said he would take care of it ,,,read meter,,,,,picked up

Sub Division: 312

MR Route: F02

FAID: 7389510039

Account # 314-4091

2294365388

Customer Name:

FALK, JENNEYPhone #:(407)

Address

113 RIDGE DR

CSR:Tricia AndersonOperator:

Entry Date

: 10/3/2011

9:56:10AM

SO Type : M-SIO

Request Type: General Investigation

Instructions

Due Date

10/5/2011 6:00:00PM Resolution Date: 10/5/2011

12:00:00AM

FA Status

Completed

Resolution

:entered in error

Sub Division: 312

MR Route: F02

FAID: 7389510828

ount #

314-4091

2294365388

Customer Name:

FALK.JENNEYPhone #:(407)

Address

Operator:

LeRoy Grainger

113 RIDGE DR

CSR:

Lisa Bachmann

Entry Date

: 10/5/2011

9:45:08AM

SO Type : M-READ

6:00:00PM

: Please take read and leave on for new customer. Thanks /lab

Due Date

FA Status

10/5/2011

Resolution Date: 10/5/2011

12:00:00AM

Completed

Resolution

:rtead,left on,,,lrg

Sub Division: 312

MR Route: F02

FA ID: 7389510455

Account #

2294365388

Customer Name:

FALK, JENNEYPhone #: (407)

314-4091

Address

LeRoy Grainger

113 RIDGE DR

CSR:

Sheri Demonbreun

Operator:

: 6/15/2011 12:36:04PM

SO Type : M-WARN

Entry Date Instructions

Due Date

6/16/2011 8:00:00PM Resolution Date: 6/16/2011

12:00:00AM

FA Status

Completed

: please hang tag to call office, return mail-thanks sheri

solutionی

:hung tag to call office,,,lrg

Utilities Billing System

2/20/2012 15:16

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division: 312

MR Route: F02

FAID: 4979510666

Account #

-9484

4217828856

Customer Name:

103 FAIRLANE CIR

MCGILL, KELLYPhone #:(407)

Brandi Deere

Address

LeRoy Grainger

Operator: **Entry Date**

: 3/30/2011 6:51:23AM

SO Type : M-SIO

Request Type: General Investigation

CSR:

Instructions : please tag door for cust to call office due to return mail. thanks bnd

Resolution Date: 4/1/2011

Due Date 12:00:00AM

FA Status

3/31/2011 6:00:00PM

Completed

Resolution

:hung tag,,,lrg

Sub Division: 312

MR Route: F02

FA ID: 4979510369

Account #

4217828856

Customer Name:

MCGILL, KELLYPhone #:(407)

302-9484

Address

CSR: 103 FAIRLANE CIR

Maxine Norris

Operator:

Entry Date

LeRoy Grainger

: 6/21/2011 8:10:40AM

SO Type : M-READ

Instructions : please turn on meter... received waiver in office.. contacted john

Completed

Due Date

FA Status

6/21/2011 6:30:00PM Resolution Date: 6/21/2011

Resolution Date: 5/10/2011

12:00:00AM

solution

:turned on,,,,lrg

Sub Division: 312

MR Route: F02

FA ID: 4979510522

Account # 302-9484

4217828856

Customer Name:

MCGILL, KELLYPhone #: (407)

Address

LeRoy Grainger

: 5/9/2011

SO Type : M-READ

6:00:00PM

103 FAIRLANE CIR

CSR: Isabel Ceballos

Operator:

Entry Date

Instructions : Finaled read & lock, customer skipped out /ic

Due Date

Resolution

7:48:44AM

12:00:00AM FA Status 5/10/2011 Completed

:meter has been locked off for a while now,,,,tagged door for new,,,,lrg

Sub Division: 312

MR Route: F02

FAID: 4979510896

Account #

4217828856

Customer Name:

MCGILL, KELLYPhone #:(407)

302-9484

Address

103 FAIRLANE CIR

CSR: Tricia Anderson

Operator:

LeRoy Grainger

Entry Date

3:44:25PM : 7/22/2011

SO Type : M-READ

tructions : sent wavier for customer to put on door via email...tda

Due Date

6:00:00PM

Resolution Date: 7/25/2011

12:00:00AM

FA Status

7/25/2011 Completed

Utilities Billing System

2/20/2012 15:16

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution :WATER ALLREADY on,,,read meter,,,left on,,,lrg

o Division: 312

MR Route: F02

FAID: 4979510177

Account #

4217828856

Customer Name:

MCGILL, KELLYPhone #:(407)

302-9484

Address

103 FAIRLANE CIR

CSR:

Batch System

Operator: **Entry Date** LeRoy Grainger

: 2/16/2011 8:30:53PM

SO Type : M-CUT

Instructions :

Due Date

2/17/2011 7:00:00PM Resolution Date: 2/23/2011

12:00:00AM

FA Status

Completed

Resolution :OFF

Sub Division: 312

MR Route: F02

FA ID: 4979510938

Account #

4217828856

Customer Name:

MCGILL, KELLYPhone #:(407)

302-9484

Address Operator:

103 FAIRLANE CIR

CSR:

Loretta Abbott

Entry Date

LeRoy Grainger

: 9/19/2011 12:09:47PM

SO Type : M-OFF

Instructions : PLEASE TAKE A FINAL READ AND TAG THE DOOR FOR NEW TO APPLY, ATHANKS, LORETTA

∋ Date

9/20/2011 6:00:00PM Resolution Date: 9/20/2011

12:00:00AM

FA Status

Completed

Resolution :read,locked,tagged,,,lrg

Sub Division: 312

MR Route: F02

FA ID: 4979510579

Account # 302-9484

4217828856

Customer Name:

MCGILL, KELLYPhone #:(407)

Address

: 10/20/2011 1:01:44PM

103 FAIRLANE CIR

CSR: Madelin Collado

Operator:

Entry Date

LeRoy Grainger

SO Type : M-ON

Instructions

: WAITING FOR WAIVER IN OFFICE MC/NC

Due Date

:turned on,,,,meter stopped,,,,lrg

10/24/2011

12:00:00AM

FA Status

Completed

Resolution

MR Route: F02

6:00:00PM

FA ID: 4979510143

Resolution Date: 10/25/2011

Account #

Sub Division: 312

4217828856

Customer Name:

103 FAIRLANE CIR

MCGILL, KELLYPhone #:(407)

302-9484

'dress

CSR:

Matthew Chandler

_erator :

Entry Date

LeRoy Grainger

: 12/7/2011

9:41:49AM

SO Type : M-READ

Utilities Billing System

2/20/2012 15:16 Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

6:00:00PM

Instructions : READ AND LEAVE ON FOR NEW, THANKS MC

Due Date

12/9/2011 Completed Resolution Date: 12/9/2011

ີ 0:00AM **kesolution** **FA Status**

:read.left on...lrg

Sub Division: 312

MR Route: F02

FA ID: 4979510493

Account #

302-9484

4217828856

Customer Name:

MCGILL, KELLYPhone #: (407)

Address

103 FAIRLANE CIR

CSR:

Linda JonesOperator

: Kevin Cooper

Entry Date

: 8/16/2011

2:17:37PM

SO Type : M-SIO

Request Type: Water Miscellaneous Complaint

Instructions : LANDLORD IN OFFICE TO ADVISED WTER VERY SMELLY PER CUSTOMER PLEASE CHECK. LINDA

8/17/2011 6:00:00PM Resolution Date: 8/18/2011

Due Date 12:00:00AM

FA Status

Completed

:CHECKED HOSE BIB AT ADDRESS AND NO ODOR, SPOKE WITH WORKER IN HOUSE REMODELING Resolution

BATH, HE HAS NO ODOR COMPLAINT, HOUSE WAS EMPTY SO THERE MAY HAVE BEEN STAGNANT

122 FAIRLANE CIR

WATER IN HOUSE. LINES WERE FLUSHED, WATER OK NOW.. KEV

Sub Division: 312

MR Route: F02

FAID: 5959510800

Account #

^nerator :

Entry Date

7921176451

Customer Name:

Gonzalez, Maria Phone #: (407)

Madelin Collado

936-5232

Address

LeRoy Grainger

: 11/28/2011 1:19:12PM

SO Type : M-READ

Instructions

: Please take read and leave ON for new tenants MC/NC

Due Date

FA Status

11/30/2011 12:00:00AM

Resolution Date: 11/30/2011

CSR:

12:00:00AM

Completed

Resolution

:read,left on,,,lrg

Sub Division: 312

MR Route: F02

FAID: 5959510410

Account #

7921176451

Customer Name:

Gonzalez, Maria Phone #: (407)

936-5232

Address Operator:

LeRoy Grainger

122 FAIRLANE CIR

CSR:

Batch System

Entry Date

7:22:14PM : 6/16/2011

SO Type : M-CUT

Instructions :

Due Date

6/17/2011 7:00:00PM Resolution Date: 6/20/2011

12:00:00AM

FA Status

Completed

Resolution

:off,lrg

Division: 312 د

MR Route: F02

FAID: 5959510552

Account #

7921176451

Customer Name:

Gonzalez, Maria Phone #: (407)

936-5232

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Address

122 FAIRLANE CIR

CSR:

Lori JonesOperator:

LeRoy Grainger

.try Date

8:30:14AM : 9/29/2011

SO Type : M-ON

: Please turn on service for new customer. A waiver is on file at the FL-office. Thanks. LLJ Instructions

Due Date

6:00:00PM 9/30/2011

Resolution Date: 9/30/2011

12:00:00AM

FA Status

Completed

Resolution

:turned on, but house valve is off,,,tagged door with findings,,,lrg

Sub Division: 312

MR Route: F02

FA ID: 5959510342

Account #

7921176451

Customer Name:

Gonzalez, Maria Phone #:(407)

936-5232

Address

122 FAIRLANE CIR

CSR:

Lori JonesOperator:

LeRoy Grainger

Entry Date

: 6/20/2011 10:11:34AM

SO Type: M-RECON

Instructions : Please reconnect service. Tag is on the door. Thanks. LLJ *Dispatched to Kevin @11:12am

Due Date

6/20/2011 6:00:00PM Resolution Date: 6/20/2011

1:15:00PM

FA Status

Completed

Resolution

:rec,,,picked up tag,,Irg

Sub Division: 312

MR Route: F02

FA ID: 5959510987

count #

7921176451

Customer Name:

Gonzalez, Maria Phone #:(407)

-5232ر ک

Address

122 FAIRLANE CIR

CSR:

Karen Thimmes

Operator:

LeRoy Grainger

Entry Date

: 9/21/2011 12:44:52PM

SO Type : M-OFF

Instructions: Take final read, lock meter and tag for new to apply. Thanks, Karyn

Completed

Due Date

FA Status

9/22/2011 8:00:00PM Resolution Date: 9/22/2011

12:00:00AM Resolution

:read,locked,tagged,,,lrg

Sub Division: 312

MR Route: F02

FAID: 6798510307

Account #

9107661013 Customer Name: NEWPORT, ALEXPhone #:

(386) 785-6913

Address

101 DRIFTWOOD LN

CSR: Brandi Deere

Operator: Entry Date LeRoy Grainger

: 3/30/2011 6:31:50AM

SO Type : M-SIO

Request Type: General Investigation

: please tag door for cust to call office due to returned mail. thanks bnd Instructions

Due Date

3/31/2011 6:00:00PM Resolution Date: 4/1/2011

12:00:00AM

FA Status

Completed

solution

:hung tag to call office,,,lrg

FA ID: 6798510597 Sub Division: 312 MR Route: F02

2/20/2012 15:16

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Account #

(386) 785-6913

9107661013

Customer Name:

NEWPORT, ALEXPhone #:

¹dress : erator

LeRoy Grainger

101 DRIFTWOOD LN

CSR:

Ferrellyn Trovinger

Entry Date

: 3/11/2011 2:33:14PM SO Type : M-WARN

8:00:00PM

Instructions : Please hang tag to have customer call in//vicki

Due Date

3/14/2011

Resolution Date: 3/14/2011

12:00:00AM

FA Status

Completed

Resolution

:hung tag...lrg

Sub Division: 312

MR Route: F02

FAID: 6798510884

Account #

9107661013

Customer Name:

NEWPORT, ALEXPhone #:

(386) 785-6913

Address Operator:

LeRoy Grainger

101 DRIFTWOOD LN

CSR:

Constance Dunn

Entry Date

: 12/13/2011 1:55:58PM

SO Type : M-OFF

Instructions : TAKE FINAL READ AND TURN OFF, THANKS CONNIE

Due Date

FA Status

12/14/2011 6:00:00PM Completed

Resolution Date: 12/14/2011

12:00:00AM Resolution

:read,locked tagged,...Irg

oub Division: 312

MR Route: F02

FA ID: 6798510969

Account #

(386) 785-6913

9107661013

Customer Name:

NEWPORT, ALEXPhone #:

Address Operator:

LeRoy Grainger

101 DRIFTWOOD LN

CSR: **Batch System**

Entry Date

: 2/16/2011 8:30:53PM

SO Type : M-CUT

Instructions :

Due Date

2/17/2011 7:00:00PM Resolution Date: 2/23/2011

12:00:00AM

FA Status

Completed

Resolution

:off,Irg

Sub Division: 312

MR Route: F02

FA ID: 6798510038

Account #

9107661013

Customer Name:

NEWPORT ALEXPhone #:

(386) 785-6913

Address

101 DRIFTWOOD LN

CSR:

Linette Orengo

Operator:

LeRoy Grainger

Entry Date

: 4/7/2011 10:51:10AM

SO Type : M-ON

'-structions : please take start read & turn on for new, the tag will be signed on the door.../LIO FL

∟ue Date

4/8/2011 6:00:00PM Resolution Date: 4/8/2011

12:00:00AM

FA Status

Completed

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution

:turned on,,,lrg

1 Field Activities listed.

P H I L I P S

2/20/2012 15:18 Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division: 320 MR Route: FA2 FAID: 0540710034

^ count # 0540710000 Customer Name: VANDEGRIFT, MELANIE

(321) 363-1940 one #:

Address 438 W CRYSTAL DR CSR: Sheri Demonbreun

Operator: Donna Brown

Entry Date : 8/8/2011 11:19:53AM SO Type : M-REREAD

Instructions : take read for billing-thanks sheri

Due Date 8/9/2011 8:00:00PM Resolution Date: 8/9/2011

12:00:00AM **FA Status** Completed

DB Resolution :Read.

Sub Division: 320 MR Route: FA2 FAID: 0540710243

Account # 0540710000 Customer Name: VANDEGRIFT, MELANIE

Phone #: (321) 363-1940

Address 438 W CRYSTAL DR CSR: Batch System

Operator: Kevin Cooper

Entry Date : 8/17/2011 7:26:50PM SO Type : M-CUT

Instructions :

Due Date 8/18/2011 7:00:00PM Resolution Date: 8/18/2011

12:00:00AM Completed **FA Status**

solution :TURNED OFF METER AND TAGGED DOOR FOR NP AND TO CALL OFFICE... KEV

Sub Division: 320 MR Route: FA2 FAID: 0540710263

Account # 0540710000 Customer Name: VANDEGRIFT, MELANIE

Phone #: (321) 363-1940

Address 438 W CRYSTAL DR CSR: Matthew Chandler

Operator: LeRoy Grainger

SO Type : M-NOREAD

Instructions : NEED A READ FOR BILLING, THANKS, MC

3/9/2011 Due Date 6:00:00PM Resolution Date: 3/9/2011

12:00:00AM **FA Status** Completed

: 8/18/2011 11:11:24AM

: 3/8/2011 2:10:54PM

Resolution :read

Entry Date

Fntry Date

Sub Division: 320 MR Route: FA2 FA ID: 0540710285

Account # 0540710000 Customer Name: VANDEGRIFT, MELANIE

Phone #: (321) 363-1940

Address 438 W CRYSTAL DR CSR: Loretta Abbott

Operator: LeRoy Grainger

SO Type : M-READ structions : PLEASE RECONNECT - SIGNED DOOR TAG/WAIVER IS ON DOOR FOR P/UP. CALLED TO KEVIN

COOPER @ 12:05. THANKS, LORETTA -I AM STOPPING THE SEVERANCE

Due Date 8/18/2011 6:00:00PM Resolution Date: 8/18/2011

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

12:00:00AM

FA Status

Completed

Resolution

:turned on ,,,picked up tag,,,lrg

Sub Division: 320

MR Route: FA2

FAID: 0540710019

Account #

0540710000

Customer Name:

VANDEGRIFT, MELANIE

Phone #:

(321) 363-1940

Address

438 W CRYSTAL DR

CSR:

Ferrellyn Trovinger

Operator:

LeRoy Grainger

Entry Date

: 1/7/2011 1:35:27PM

SO Type : M-NOREAD

Instructions: Read meter for billing. Thanks, FLT

Due Date

1/10/2011 6:00:00PM Resolution Date: 1/10/2011

12:00:00AM

FA Status

Completed

Resolution

read

Sub Division: 320

MR Route: FA2

FAID: 1559700834

Account #

1559700000

Customer Name:

CALHOUN, VINNY APhone #:

(407) 322-3549

Address

Mike Finnegan

517 RANTOUL LN

CSR:

Batch System

Entry Date

Operator:

: 11/16/2011 7:29:47PM

SO Type : M-CUT

tructions :

Due Date 12:00:00AM

FA Status

11/17/2011 7:00:00PM

Completed

Resolution

:wateis off maf

Sub Division: 320

MR Route: FA2

FA ID: 1559700491

Resolution Date: 11/17/2011

Account #

1559700000

Customer Name:

CALHOUN, VINNY APhone #:

(407) 322-3549

Address

517 RANTOUL LN

CSR: Lisa Bachmann

Operator:

Mike Finnegan

Entry Date

: 4/19/2011 2:26:38PM

SO Type: M-RECON

:reconneted turned water back on,pick up tag

Instructions : Please reconnect service/tag on door. Contacted Kevin 03:25 thanks /lab 8:00:00PM

Due Date

4/19/2011

Resolution Date: 4/19/2011

1:00:00PM Resolution **FA Status**

Completed

MR Route: FA2

FAID: 1559700976

Sub Division: 320

1559700000

Customer Name:

CALHOUN, VINNY APhone #:

(407) 322-3549

517 RANTOUL LN

CSR:

Batch System

.dress Operator:

Account #

Mike Finnegan

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date

: 4/18/2011

7:25:19PM

SO Type : M-CUT

Instructions :

e Date

4/19/2011 7:00:00PM Resolution Date: 4/19/2011

12:00:00AM

FA Status

Completed

Resolution

Sub Division: 320

MR Route: FA2

FAID: 1559700934

Account #

1559700000

Customer Name:

CALHOUN, VINNY APhone #:

(407) 322-3549

Address Operator:

517 RANTOUL LN

CSR:

Linette Orengo

LeRoy Grainger

Entry Date

: 7/21/2011 8:51:03AM

SO Type : M-RECON

Instructions : please recon cust has paid tag is signed on the door, paged Leroy G.../LIO FL

Due Date

7/21/2011 6:00:00PM Resolution Date: 7/21/2011

1:00:00PM

FA Status

Completed

Resolution

:rec, picked up tag,,, lrg

Sub Division: 320

MR Route: FA2

FAID: 1559700867

Account #

1559700000

Customer Name:

CALHOUN, VINNY APhone #:

(407) 322-3549

Address

LeRoy Grainger

517 RANTOUL LN

CSR:

Batch System

erator:

Entry Date

: 7/20/2011 7:37:07PM

SO Type : M-CUT

Instructions:

Due Date

7/21/2011 7:00:00PM Resolution Date: 7/21/2011

12:00:00AM

FA Status

Completed

Resolution :off,,,lrg

Sub Division: 320

MR Route: FA2

FA ID: 1469700021

Account #

1469700000

Customer Name:

LENZ,GERALDPhone #:(407)

221-6166

Address

557 RANTOUL LN

CSR:

Batch System

Operator:

Entry Date

Mike Finnegan

: 10/19/2011 7:32:29PM

SO Type : M-CUT

Instructions :

Due Date

7:00:00PM

Resolution Date: 10/20/2011

12:00:00AM

FA Status

10/20/2011 Completed

Resolution :water off maf

Sub Division: 320

MR Route: FA2

FA ID: 1499700843

Account #

1499700000

Customer Name:

LOTT, DEBRA SPhone #:(407)

Field Activity Detail Report from 01/01/2011 to 12/31/2011

463-1139

Address

108 PAR PL

CSR:

Karen Thimmes

Operator:

LeRoy Grainger

Entry Date

: 6/21/2011

7:08:35AM

SO Type : M-RECON

Instructions : Reconnect service, waiver on door. Called Kevin. Thanks, Karyn

6/21/2011 8:00:00PM

Resolution Date: 6/21/2011

Due Date 3:00:00PM

FA Status

Completed

Resolution

:rec...picked up tag,lrg

Sub Division: 320

MR Route: FA2

FAID: 1499700925

Account #

1499700000

Customer Name:

LOTT, DEBRA SPhone #:(407)

463-1139

Address Operator:

LeRoy Grainger

108 PAR PL

CSR:

Batch System

Entry Date

: 6/20/2011 7:29:40PM

SO Type : M-CUT

Instructions :

Due Date

6/21/2011 7:00:00PM Resolution Date: 6/21/2011

12:00:00AM

FA Status

Completed

Resolution

:off,lrg

Sub Division: 320

MR Route: FA2

FAID: 1499700078

Account #

463-1139

1499700000

Customer Name:

LOTT, DEBRA SPhone #:(407)

Address Operator:

LeRoy Grainger

108 PAR PL

CSR: Jennifer Elliot

: 7/27/2011

2:42:51PM

SO Type : HIBILL

Instructions : Please re-read the meter and check it for leaks. Customer is complaining about very high consumtion and a high bill. Do you see any reason for the high bill? Customer requests not to have her door taged with any results, just put them on notes. Jennifer

Due Date

7/29/2011

8:00:00PM

Resolution Date: 7/29/2011

12:00:00AM

FA Status

Completed

Resolution

:no leaks detected,,,maybe pool fill?,,maybe over irrigating?,,just guessing,,lrg

Sub Division: 320

MR Route: FA2

FAID: 3850710388

Account #

3850710000

Customer Name:

KEITH RENEPhone # (407)

314-6380

416 W CRYSTAL DR

CSR:

Brandi Deere

Address Operator:

Entry Date

Rodel Hermano

: 11/8/2011 10:47:15AM

SO Type : M-SIO

Request Type: General Investigation

Instructions : CUST SAYS THERE IS A HOLE THAT SURROUNDS THE METER BOX. PLEASE REPAIR. THANKS BND/FL

≥ Date

6:00:00PM

Resolution Date: 11/9/2011

12:00:00AM

FA Status

11/9/2011 Completed

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution

REPLACED BROKEN CONCRETE BOX WITH A DOUBLE METER BOX FOR TWO METER AND RAISED IT

UP TO GRADE. ALSO INSTALLE RISERS FOR THE 5/8" METERS FOR 414 AND 416 W CRYSTAL

DR..SME..CRG

3730910559

Sub Division: 320

MR Route :

FAID:

Account #

3730910000

Customer Name:

320 PhillipsPhone #:

Address

320 Phillips

CSR:Lori JonesOperator:

Entry Date

: 6/7/2011 1:23:56PM

SO Type : M-SIO

Request Type: General Investigation

Instructions : Are we able to provide water to 104 Highland Ct? Call Andrew Brown 561-603-4428, and let Lori Jones know in

office of road crossings or any other fees needed. Thank you. LLJ

Due Date

6/15/2011

6:00:00PM

Resolution Date: 6/15/2011

12:00:00AM Resolution

FA Status

Completed

:spoke with the customer Andrew & they stated they are not interested at this time - can have water longside

service

cost would be \$700.00 JAM

Sub Division: 320

MR Route: FA2

FAID: 3860710426

Account #

322-0676

3860710000

Customer Name:

ADCOCK, ANDYPhone #: (407)

Address

107 PINE LAKE DR

CSR:

Constance Dunn

Operator:

LeRoy Grainger

Fntry Date

: 7/21/2011 9:20:58AM

SO Type : M-RECON

structions : Please reconnect service, pick up tag.called out @ 10:22am. thanks Connie

Due Date

FA Status

7/21/2011 6:00:00PM Resolution Date: 7/21/2011

1:00:00PM

Completed

Resolution :rec,,picked up tag,,,Irg

Sub Division: 320

MR Route: FA2

FA ID: 3860710858

Account #

322-0676

3860710000

Customer Name:

ADCOCK, ANDYPhone #: (407)

Address

107 PINE LAKE DR

CSR:Lisa SilvaOperator:

Entry Date

: 4/13/2011 2:49:52PM

SO Type : M-SiO

Request Type: No Water

Instructions : Customer is reporting no water - please check. Thanks

Due Date 12:00:00AM

FA Status

4/13/2011 8:00:00PM

Resolution Date: 4/13/2011

Resolution

Completed

:customer having work done at the house contractor shut off house valve phoned customer KEV

Sub Division: 320

MR Route: FA2

FAID: 3860710379

Account # 322-0676

3860710000

Customer Name:

ADCOCK, ANDYPhone #:(407)

107 PINE LAKE DR

CSR:

Linette Orengo

dress : erator ب

Entry Date

Mike Finnegan

: 10/20/2011 8:54:52AM

SO Type : M-ON

2/20/2012 15:18 Page: 1

FAID: 3860710925

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions : Please recon cust, has paid tag is signed on the door, paged Kevin.../LIO FL

Due Date 10/20/2011 6:00:00PM Resolution Date: 10/20/2011

·00PM **FA Status** Completed

Resolution :water back on maf

Sub Division: 320 MR Route: FA2 FAID: 3860710520

Account # 3860710000 Customer Name: ADCOCK, ANDYPhone #: (407) 322-0676

Address

107 PINE LAKE DR CSR: Batch System Operator: Mike Finnegan

Entry Date : 10/19/2011 7:32:29PM

SO Type : M-CUT

Due Date 10/20/2011 7:00:00PM Resolution Date: 10/20/2011

12:00:00AM FA Status Completed

Resolution :water off maf

Instructions :

Sub Division: 320

Instructions :

Resolution

Sub Division: 320 MR Route: FA2 FA ID: 3860710278

Account # 3860710000 Customer Name: ADCOCK, ANDYPhone #: (407)

322-0676

Address 107 PINE LAKE DR CSR: Miranda Roberts erator: LeRoy Grainger

Entry Date : 9/19/2011 10:42:29AM SO Type : M-REREAD

Instructions : Cst calle worried about high consumption. Please get reread and check meter for possible signs of leaks. Tag

door with results. Also document your findings. - MT

Due Date 9/20/2011 6:00:00PM Resolution Date: 9/20/2011

12:00:00AM **FA Status** Completed

:no leaks detected,,,,tagged door with findings,,,,lrg Resolution

Account # 3860710000 Customer Name:

MR Route: FA2

ADCOCK, ANDYPhone #: (407) 322-0676

Address 107 PINE LAKE DR CSR: Batch System

Operator: LeRoy Grainger

Entry Date : 7/20/2011 7:37:07PM SO Type : M-CUT

Due Date

7/21/2011 7:00:00PM Resolution Date: 7/21/2011

12:00:00AM FA Status Completed

:off, Irg

ے Division: 320 MR Route: FA2 FAID: 4240710722

Account # 4240710000 Customer Name: DESORMIER, VICTORIA V

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Phone #:

(407) 314-9276

Address

nerator:

Mike Finnegan

Entry Date

: 4/18/2011

7:25:19PM

400 W CRYSTAL DR

CSR:

Batch System

Instructions : Due Date

SO Type : M-CUT

4/19/2011

12:00:00AM

FA Status Completed Resolution Date: 4/19/2011

Resolution :turned off meterand read meter, put alock on meter

Sub Division: 320

MR Route: FA2

FA ID: 4240710696

Account # Phone #:

(407) 314-9276

4240710000

7:00:00PM

Customer Name:

DESORMIER, VICTORIA V

Address Operator:

LeRoy Grainger

400 W CRYSTAL DR

CSR:

Karen Thimmes

Entry Date

: 6/21/2011 7:37:25AM

SO Type : M-RECON

Instructions : Reconnect Service, waiver on door. Called Kevin. Thanks, Karyn

Due Date

6/21/2011

8:00:00PM

Resolution Date: 6/21/2011

3:10:00PM

FA Status

Completed

Resolution :rec,picked up tag,lrg

p Division: 320

MR Route: FA2

FAID: 4240710400

DESORMIER, VICTORIA V

Account # Phone #:

(407) 314-9276

400 W CRYSTAL DR

CSR:

Batch System

Address Operator: Entry Date

LeRoy Grainger

: 6/20/2011 7:29:40PM

FA Status

SO Type : M-CUT

4240710000

Customer Name:

Instructions :

Due Date

6/21/2011 Completed 7:00:00PM

Resolution Date: 6/21/2011

12:00:00AM Resolution

:off,irg

Sub Division: 320

MR Route: FA2

FA ID: 4240710382

Account #

4240710000

Customer Name:

DESORMIER, VICTORIA V

Phone #:

(407) 314-9276

400 W CRYSTAL DR

CSR:

Karen Thimmes

Address Operator:

Mike Finnegan

: 4/19/2011 8:25:05AM

SO Type : M-RECON

Entry Date Instructions

: Reconnect service, tag on door. Called Kevin. Thanks, Karyn

a Date 1:00:00PM

4/19/2011 8:00:00PM Resolution Date: 4/19/2011

FA Status

Completed

Resolution :reconneted,turn water back on,picked up tag

2/20/2012 15:18 Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division: 320 MR Route: FA2 FA ID: 5200710364

count # : 5200710000 Customer Name : THOW,EVELYNPhone #:(407)

Address : 401 W CRYSTAL DR CSR: Kathy Sillitoe

Operator: Michael Overton

Instructions: Mike overton please call Lee Leonard to schedule a meter test. The customer states that mornings are best and

can be reached at 407.314.1298. Thanks, Kathy

Due Date : 8/8/2011 12:00:00AM Resolution Date : 8/9/2011 8:00:00AM FA Status : Completed

Resolution :METER PASSED. CUSTOMER STATES THAT HIS IRRIG HAS BEEN OFF FOR 6-8 WEEKS. HE HAS 8

ZONES 4 ARE SET AT 40 MIN 4 ARE SET FOR 20 MIN. I SUGESTED HE LOWER ALL TIMES TO 10-15 MIN.

PER ZONE. HE SAYS HIS LAWN COMP SAYS TO WATER FOR THOSE TIMES.

Sub Division: 320 MR Route: FA2 FA ID: 5200710792

Account # : 5200710000 Customer Name : THOW,EVELYNPhone #:(407)

353-4111

Address : 401 W CRYSTAL DR CSR:Stephanie Calbreath

Operator:

Entry Date : 7/15/2011 7:24:55AM SO Type : M-SIO Request Type: General Investigation

Instructions : customer is disputing usage,,, he request to have mtr tested.. please meet him monday at 8:45 am -- his number

17-314-1298.. thks src nc

Due Date : 7/18/2011 6:30:00PM Resolution Date : 7/19/2011

12:00:00AM FA Status : Completed

Resolution :spoke with the customer -has a high bill again, no need to test meter had an issue last year- it has to do with his

irrigation system JAM read on 7/18 576820

Sub Division: 320 MR Route: FA2 FA ID: 6290710846

Account # : 6290710000 Customer Name : ANDERSON, CRAIGPhone #:

(407) 322-2786

Address : 437 W CRYSTAL DR CSR: Matthew Chandler

Operator: LeRoy Grainger

Entry Date : 6/8/2011 8:50:35AM SO Type : M-NOREAD

Instructions: NEED A READ FOR BILLING, THANKS, MC

Due Date : 6/10/2011 6:00:00PM Resolution Date : 6/10/2011

12:00:00AM FA Status : Completed

Resolution : read, lrg

 Sub Division:
 320
 MR Route:
 FA2
 FA ID:
 6290710684

^count# : 6290710000 Customer Name : ANDERSON,CRAIGPhone #:

7) 322-2786

Address : 437 W CRYSTAL DR CSR: Batch System

Operator: Mike Finnegan

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

7:00:00PM

Entry Date : 11/16/2011

7:29:47PM

SO Type : M-CUT

tructions :

Due Date

11/17/2011

Resolution Date: 11/17/2011

12:00:00AM

FA Status

Completed

Resolution

:water is off maf

Sub Division: 320

MR Route: FA2

FAID: 6290710039

Account #

(407) 322-2786

6290710000

Customer Name:

ANDERSON, CRAIGPhone #:

Address

437 W CRYSTAL DR

CSR:

Lori JonesOperator:

LeRoy Grainger

Entry Date : 5/6/2011 10:26:41AM

SO Type : M-NOREAD

Instructions : Please read meter for billing. Thanks. LLJ

Due Date

5/9/2011 6:00:00PM Resolution Date: 5/9/2011

12:00:00AM

FA Status

Completed

:read,lrg Resolution

Sub Division: 320

MR Route: FA2

FAID: 6290710145

Account #

6290710000

Customer Name:

437 W CRYSTAL DR

ANDERSON, CRAIGPhone #:

Matthew Chandler

(407) 322-2786

dress operator :

Entry Date

Kevin Cooper

SO Type : M-NOREAD

: 3/7/2011 3:44:08PM : NEED A READ FOR BILLING, THANKS.MC Instructions

Due Date

3/8/2011 6:00:00PM Resolution Date: 3/8/2011

CSR:

12:00:00AM

FA Status

Completed

Resolution

:READ METER.. KEV

Sub Division: 320

MR Route: FA2

FA ID: 6290710727

Account #

6290710000

Customer Name:

ANDERSON.CRAIGPhone #:

(407) 322-2786

Address

437 W CRYSTAL DR

CSR:

Lori JonesOperator:

LeRoy Grainger

Entry Date

: 4/7/2011

9:07:14AM

SO Type: M-NOREAD

Instructions : Please read meter for billing. Thanks. LLJ

Due Date

4/8/2011 6:00:00PM Resolution Date: 4/8/2011

12:00:00AM

FA Status

Completed

Resolution

:read

a Division: 320

MR Route: FA2

FA ID: 6290710457

Account # (407) 322-2786 6290710000

Customer Name:

ANDERSON, CRAIGPhone #:

Utilities Billing System

2/20/2012 15:18

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Address

437 W CRYSTAL DR

CSR:

Matthew Chandler

Operator:

LeRoy Grainger

try Date

: 8/9/2011 8:14:02AM

SO Type : M-NOREAD

6:00:00PM

Instructions : NEED A READ FOR BILLING, THANKS, MC

Due Date

8/10/2011

Resolution Date: 8/10/2011

12:00:00AM

FA Status

Completed

Resolution

:read.lrg

Sub Division: 320

MR Route: FA2

FAID: 6290710977

Account #

6290710000

Customer Name:

Customer Name:

437 W CRYSTAL DR

ANDERSON, CRAIGPhone #:

(407) 322-2786

Address Operator:

LeRoy Grainger

437 W CRYSTAL DR

CSR:

Matthew Chandler

Entry Date

: 2/7/2011 10:11:19AM

SO Type : M-NOREAD

Instructions : NEED A READ FOR BILLING, THANKS, MC

Due Date

FA Status

2/8/2011 6:00:00PM Resolution Date: 2/8/2011

12:00:00AM

Completed

Resolution

:read.lrg

Sub Division: 320

MR Route: FA2

FA ID: 6290710637

ANDERSON, CRAIGPhone #:

count #

(407) 322-2786

CSR:

Lori JonesOperator:

LeRoy Grainger

Entry Date

Address

: 1/7/2011

2:12:42PM

6290710000

SO Type : M-NOREAD

Instructions : Please read meter for billing. Thank you. LLJ

Due Date

FA Status

1/10/2011 6:00:00PM

Completed

12:00:00AM

Resolution

:read

Sub Division: 320

MR Route: FA2

FA ID: 6290710202

Account #

6290710000

Customer Name:

437 W CRYSTAL DR

ANDERSON, CRAIGPhone #:

(407) 322-2786

Address

CSR:

Linette Orengo

Operator:

Mike Finnegan

: 11/17/2011 9:14:33AM

SO Type : M-ON

Resolution Date: 1/10/2011

Entry Date Instructions : please recon cust has paid tag is signed on the door, paged Kevin.../LIO FL

Due Date 1:00:00PM

6:00:00PM

Resolution Date: 11/17/2011

FA Status

11/17/2011 Completed

rvesolution

:water is no maf

2/20/2012 15:18 Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division: 320

MR Route: FA2

FAID: 7799700874

Account #

7799700000

Customer Name:

SMITH THOMAS FPhone #:

107) 302-9629

Address Operator:

LeRoy Grainger

102 PAR PL

CSR:

Peggy Hanks

Entry Date

: 5/25/2011 2:50:07PM

SO Type : M-SIO

Request Type: General Investigation

Instructions :

Record the residential and irrigation meter's #'s and manufacturer(s). Put meter(s) information in comments.

Thanks, Peggy

Due Date

6/17/2011 3:00:00PM Resolution Date: 6/17/2011

12:00:00AM Resolution **FA Status**

Completed

:residents water meter badge#19906207,,,,make badger,,,,,irrig..meter badge#97498945,,,,make badger,,,,lrg

237 LAKEVIEW DR

Sub Division: 320

MR Route: FA2

FAID: 8970710647

Account #

8970710000

Customer Name:

ELWARD.JOEPhone #:

Address

CSR:

Linda JonesOperator

: LeRoy Grainger

Entry Date : 11/1/2011 3:19:13PM

SO Type : M-SIO

Request Type: General Investigation

Instructions : # NO GOOD--ISSUE FA TO VERIFY WATER STILL OFF & CHECK HOUSE OCCUPANCY, LINDA

Due Date

11/2/2011 6:00:00PM Resolution Date: 11/2/2011

12:00:00AM

FA Status

Completed

ີຈsolution :water still off,,,no usage,,,cant tell if vacant or not?,,,,lrg

Sub Division: 320

MR Route: FA2

FAID: 8970710943

Account #

8970710000

Customer Name:

237 LAKEVIEW DR

ELWARD, JOEPhone #:

Batch System

Address Operator:

Mike Finnegan

: 10/19/2011 7:32:29PM

SO Type : M-CUT

Entry Date Instructions :

Due Date

7:00:00PM

Resolution Date: 10/20/2011

CSR:

12:00:00AM

FA Status

10/20/2011 Completed

Resolution

:water off maf

Sub Division: 320

MR Route: FA2

FAID: 8900800356

Account #

8900800000

Customer Name: SMITH, THOMAS FPhone #:

(407) 302-9629

Address

102 PAR PL

CSR:

Peggy Hanks

Operator:

LeRoy Grainger

Entry Date

: 6/27/2011 3:51:30PM

SO Type : M-SIO

Request Type: General Investigation

structions : Record the meter badge/serial # and manufacturer for the irrigation and residential meters. Put mtr information in ments. Thanks, Peggy

Due Date

7/18/2011 3:00:00PM Resolution Date: 7/18/2011

12:00:00AM

FA Status

Completed

Resolution Date: 5/23/2011

Field Activity Detail Report from 01/01/2011 to 12/31/2011

:irrigation meter badge#97498945,,,make badger,,,,,,,water meter badge#19906207,,,,make badger,,,,,,lrg Resolution

FA ID: 9360710984 MR Route: FA2 b Division: 320

ELLIS, LONNIE DPhone #: 9360710000 Customer Name: Account #

(407) 517-4934

CSR: Batch System 409 W CRYSTAL DR Address

Operator: LeRoy Grainger

: 7/20/2011 7:37:07PM

SO Type : M-CUT

Instructions :

Entry Date

Resolution Date: 7/21/2011 Due Date 7/21/2011 7:00:00PM

FA Status Completed 12:00:00AM

Resolution :I.off,,,lrg

FA ID: 9360710015 MR Route: FA2 Sub Division: 320

9360710000 Customer Name: ELLIS, LONNIE DPhone #: Account #

(407) 517-4934

Resolution

CSR: 409 W CRYSTAL DR Batch System Address

Operator: LeRoy Grainger

SO Type : M-CUT : 5/18/2011 7:16:14PM Entry Date

Instructions :

5/23/2011 7:00:00PM Je Date

12:00:00AM **FA Status** Completed

Resolution :off,,,lrg

MR Route: FA2 FA ID: 9360710481 Sub Division: 320

ELLIS, LONNIE DPhone #: 9360710000 Customer Name: Account #

(407) 517-4934

409 W CRYSTAL DR CSR: Constance Dunn Address

Operator: LeRoy Grainger

SO Type: M-RECON : 5/23/2011 8:07:40AM Entry Date

Instructions : please reconnect service, pick up tag. Thanks Connie

Resolution Date: 5/23/2011 5/23/2011 6:00:00PM Due Date Completed

11:00:00AM **FA Status** :rec,,,,picked up tag,,,lrg

FAID: 9360710391 MR Route: FA2 Sub Division: 320

9360710000 Customer Name: ELLIS,LONNIE DPhone #: Account #

(407) 517-4934

Brandi Deere CSR: 409 W CRYSTAL DR 'dress

operator: LeRoy Grainger

SO Type : M-RECON : 7/21/2011 10:23:36AM Entry Date

Utilities Billing System

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions : RECONNECT AND PICK UP TAG. PAGE TO MATT M

Due Date : 7/21/2011 6:00:00PM Resolution Date : 7/21/2011

:00PM FA Status : Completed

Resolution :rec,,picked up tag,,,lrg

Sub Division: 320 MR Route: FA2 FA ID: 9468700226

Account # : 946870000 Customer Name : SHEA,ANNA MPhone #:(407)

323-2042

Address : 107 KINGSWOOD CT CSR: Brandi Deere

Operator: LeRoy Grainger

Entry Date : 7/25/2011 10:50:30AM SO Type : HIBILL

Instructions : RE-READ AND CHECK METER FOR LEAK. CUST CALLED CONCERNED OF HIGH BILL. THANKS

BND/FL

Due Date : 7/26/2011 6:00:00PM Resolution Date : 7/26/2011

12:00:00AM FA Status : Completed

Resolution :no leaks detected,,,tagged door with findings,,,lrg

Sub Division: 320 MR Route: FA2 FA ID: 9768700447

Account # : 9768700000 Customer Name : STEELE, VONCILLE MPhone

#: (407) 322-7297

Address : 103 KINGSWOOD CT CSR: Peggy Hanks

nerator: LeRoy Grainger

entry Date : 9/22/2011 9:47:18AM SO Type : M-SIO Request Type: General Investigation

Instructions : Confirm if the meter badge/serial # starts with a '0'. Thanks, Peggy

Due Date : 10/4/2011 3:00:00PM Resolution Date : 10/4/2011

12:00:00AM FA Status : Completed

Resolution :badge#06176083,,,,make badger,,,,lrg

Sub Division: 320 MR Route: FA2 FA ID: 8880710354

Account # : 7557379513 Customer Name : GENTRY.FAYE T

(MOTHER) Phone #: (407) 320-7170

Address : 201 LAKEVIEW DR CSR: Amanda

Stonebreaker Operator: LeRoy Grainger

Instructions : TAKE FINAL READ AND TAG DOOR FOR NEW, Amanda

Due Date : 11/8/2011 6:00:00PM Resolution Date : 11/8/2011

12:00:00AM FA Status : Completed

Resolution :read,locked ,,tagged,,,lrg

(407) 320-7170

Sub Division: 320 MR Route: FA2 FAID: 8880710354

count # : 7557379513 Customer Name : HARPER, MARIE GPhone #:

Address : 201 LAKEVIEW DR CSR: Amanda

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Stonebreaker

Operator:

LeRoy Grainger

Entry Date

: 11/7/2011 10:35:56AM

SO Type : M-OFF

.tructions : TAKE FINAL READ AND TAG DOOR FOR NEW, Amanda

Due Date

11/8/2011 6:00:00PM

Resolution Date: 11/8/2011

12:00:00AM

FA Status

Completed

Resolution

:read,locked ..tagged...lrg

Sub Division: 320

MR Route: FA2

FAID: 3680710310

Account # Phone #:

9490710000

Customer Name:

MCBRAYER, DOUGLAS R

Address

(407) 323-1205

Donna Brown

219 LAKEVIEW DR

CSR:

Deborah Volz

Operator: Entry Date

: 8/8/2011 11:56:22AM

SO Type : M-NOREAD

Instructions : Do read for billing, deb

Due Date

8/9/2011 8:00:00PM Resolution Date: 8/9/2011

12:00:00AM

FA Status

Completed

Resolution

:Read.

DB

Sub Division: 320

MR Route: FA2

FAID: 3680710136

Account # one #:

(407) 323-1205

9490710000

Customer Name:

MCBRAYER, DOUGLAS R

Address

219 LAKEVIEW DR

CSR: Matthew Chandler

Operator:

LeRoy Grainger

Entry Date

: 12/7/2011 8:41:21AM

SO Type : M-REREAD

6:00:00PM

Instructions : NEED A REREAD FOR BILLING, THANKS, MC

Due Date 12:00:00AM

12/8/2011

Completed

Resolution

FA Status

:reread,,,lrg

MR Route: FA2

FAID: 6180710028

Resolution Date: 12/8/2011

Account # 367-8665

Sub Division: 320

0959798411

Customer Name:

Arthur, Nathan Phone #: (407)

Address

238 LAKEVIEW DR

CSR:Isabel CeballosOperator:

Entry Date

: 1/24/2011

3:57:07PM

SO Type : M-SIO

Request Type: General Investigation

Instructions : Customer reported a broken line at this address Paged John M /ic

1/24/2011 6:00:00PM Resolution Date: 1/24/2011

Due Date 12:00:00AM

FA Status

Completed

Resolution :replaced curbstop - leak behind curbstop

Sub Division: 320

MR Route: FA2

FAID: 7473574810

Account #

2452339566

Customer Name:

HARDIN, MICHAEL G. Phone #:

Field Activity Detail Report from 01/01/2011 to 12/31/2011

(407) 321-5149

Address rerator :

Kevin Cooper

Entry Date : 11/11/2011 8:11:06AM

SO Type : M-SIO

CSR:

Karen Thimmes

8:00:00PM

Request Type: Discolored Water

Instructions : Customer said ice cubes are yellow, water is rusty. 4-5 days now. Please check. Tag door with results. Thanks.

Karyn

11/11/2011

Resolution Date: 11/11/2011

Due Date 12:00:00AM

FA Status

Completed

Resolution

:PETE SPOKE WITH CUSTOMER AND SAW ICE. HE FLUSHED LINES AT END OF STREET AT BLOW OFF

AND CHECKED CL2 WHICH WAS 1.2 PPM. LINES ARE CLEAR, CUSTOMER WILL FLUSH AND CHANGE

105 PAR PLACE

THEIR FILTER.. KEV

Sub Division: 320

MR Route: FA2

FAID: 6030990785

Account #

(407) 688-8955

0623229352

Customer Name:

DEHLINGER, STEVEN TPhone

Address

875 N COUNTRY CLUB RD

CSR:

Lori JonesOperator:

Kevin Cooper

Entry Date : 5/6/2011

8:58:35AM

SO Type: M-NOREAD

Instructions : Please read meter for billing. Thanks, LLJ

Due Date

FA Status

5/9/2011 6:00:00PM Completed

Resolution Date: 5/9/2011

CSR:

Resolution Date: 1/10/2011

12:00:00AM solution

:READ METER... KEV

Sub Division: 320

MR Route: FA2

FAID: 6030990883

Account #

0623229352

Customer Name:

875 N COUNTRY CLUB RD

DEHLINGER.STEVEN TPhone

Ferrellyn Trovinger

(407) 688-8955

Address

6:00:00PM

Operator: LeRoy Grainger

Entry Date

: 1/7/2011 1:41:07PM

SO Type : M-NOREAD

Instructions: Read meter for billing. Thanks, FLT

Due Date

FA Status

1/10/2011 Completed

12:00:00AM Resolution

:read

MR Route: FA2

FAID: 6030990430

Account #

Sub Division: 320

0623229352

Customer Name:

DEHLINGER, STEVEN TPhone

(407) 688-8955

Address

875 N COUNTRY CLUB RD

CSR:

Lori JonesOperator:

LeRoy Grainger

Entry Date : 4/7/2011

8:12:05AM

SO Type : M-NOREAD

tructions : Please read meter for billing. Thanks, LLJ

Due Date 12:00:00AM

FA Status

4/8/2011 6:00:00PM

Completed

Resolution Date: 4/8/2011

Resolution

Entry Date

:Read.

Utilities Billing System

2/20/2012 15:18 Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution :read

b Division: 320 MR Route: FA2 FA ID: 6030990022

Account # : 0623229352 Customer Name : DEHLINGER,STEVEN TPhone

#: (407) 688-8955

Address : 875 N COUNTRY CLUB RD CSR: Matthew Chandler Operator : LeRoy Grainger

Instructions : NEED A READ FOR BILLING, THANKS, MC

Due Date : 3/9/2011 6:00:00PM Resolution Date : 3/9/2011

12:00:00AM FA Status : Completed

Resolution :read

(407) 688-8955

Sub Division: 320 MR Route: FA2 FA ID: 6030990211

Account # : 0623229352 Customer Name : DEHLINGER,STEVEN TPhone

Address : 875 N COUNTRY CLUB RD CSR: Matthew Chandler

Address : 875 N COUNTRY CLUB RD CSR: Matthew Chandler Operator : LeRoy Grainger

Entry Date : 2/7/2011 9:22:50AM SO Type : M-NOREAD

Instructions : NEED A READ FOR BILLING, THANKS.MC

Due Date : 2/8/2011 6:00:00PM Resolution Date : 2/8/2011

0:00AM FA Status : Completed

Resolution :read,Irg

Sub Division: 320 MR Route: FA2 FA ID: 6030990603

Account # : 0623229352 Customer Name : DEHLINGER, STEVEN TPhone #: (407) 688-8955

Address : 875 N COUNTRY CLUB RD CSR: Sheri Demonbreun

Operator: Donna Brown

Entry Date : 8/8/2011 11:21:25AM SO Type : M-REREAD

Instructions : take read for billing-thanks sheri

Due Date : 8/9/2011 8:00:00PM Resolution Date : 8/9/2011

12:00:00AM FA Status : Completed

Sub Division: 320 MR Route: FA2 FAID: 6030990574

 Sub Division:
 320
 MR Route:
 FA2
 FA ID:
 6030990574

Account # : 0623229352 Customer Name : DEHLINGER,STEVEN TPhone

(407) 688-8955

Address : 875 N COUNTRY CLUB RD CSR: Matthew Chandler Perator : LeRoy Grainger

lerabl . Lerby Grainger

SO Type : M-NOREAD

Instructions : NEED A READ FOR BILLING, THANKS.MC

: 6/8/2011 8:39:19AM

DB

Utilities Billing System

2/20/2012 15:18 Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date

6/9/2011 6:00:00PM Resolution Date: 6/9/2011

12:00:00AM

FA Status

Completed

solution

:read,lrg

Sub Division: 320

MR Route: FA2

FAID: 2999700309

Account #

402-6080

7937752663

Customer Name:

MASOTTI, JOHNPhone #:(407)

Address

Operator:

Mike Finnegan

100 PAR PL

CSR:

Batch System

Entry Date

: 11/16/2011

7:29:47PM

SO Type : M-CUT

Instructions :

Due Date

11/17/2011

7:00:00PM

Resolution Date: 11/17/2011

12:00:00AM

FA Status

Completed

Resolution :water is off and , i the house is empty and for sale, i tagged the door,maf

Sub Division: 320

MR Route: FA2

FA ID: 6599700383

Account #

733-0049

2295986239

Customer Name:

RIVERA, GINNAPhone #:(407)

Batch System

Address

LeRoy Grainger

106 PAR PL

Completed

Operator:

try Date יtry

: 7/20/2011 7:37:07PM

SO Type : M-CUT

Instructions :

Due Date

FA Status

7/21/2011 7:00:00PM Resolution Date: 7/21/2011

CSR:

12:00:00AM

Resolution

Sub Division: 320

:off,..lrg

MR Route: FA2

FAID: 6599700172

Account # 733-0049

2295986239

Customer Name:

RIVERA, GINNAPhone #:(407)

Address

106 PAR PL

CSR: Deborah Volz

Operator:

LeRoy Grainger

Entry Date

: 7/21/2011 12:11:33PM

SO Type : M-RECON

Instructions : reconnect service, cust is at home to sign. deb

Due Date

7/21/2011 8:00:00PM

Resolution Date: 7/21/2011

1:35:00PM

FA Status

Completed

Resolution :rec,,picked up tag,,,lrg

Sub Division: 320

MR Route: FA2

FAID: 8378025360

count #

Address

8967899425 Customer Name: FLETCHER, PATRICIA Phone

(407) 322-5593

200 LAKEVIEW DR

CSR:

Lori JonesOperator:

Lori JonesOperator:

Resolution Date: 1/10/2011

CSR:

Field Activity Detail Report from 01/01/2011 to 12/31/2011

LeRoy Grainger

tructions : Please read meter for billing. Thank you. LLJ

Due Date : 1/10/2011 6:00:00PM

12:00:00AM FA Status : Completed

Resolution :read

Address

Shawn Ebert

Sub Division: 320 MR Route: FA2 FA ID: 8378025573

Account # : 8967899425 Customer Name : FLETCHER PATRICIAPhone

200 LAKEVIEW DR

‡: (407) 322-5593

Instructions : Please read meter for billing. Thanks. LLJ

Due Date : 7/11/2011 6:00:00PM Resolution Date : 7/11/2011

12:00:00AM FA Status : Completed

Resolution : READ , SME

Sub Division: 320 MR Route: FA2 FA ID: 8378025219

Account # : 8967899425 Customer Name : FLETCHER, PATRICIAPhone

#: (407) 322-5593

dress 200 LAKEVIEW DR CSR: Deborah Volz

Operator : Donna Brown

Entry Date : 8/8/2011 11:28:40AM SO Type : M-NOREAD

Instructions : read meter for billing. deb

Due Date : 8/9/2011 8:00:00PM Resolution Date : 8/9/2011

12:00:00AM FA Status : Completed

Resolution : Read. DB

Sub Division: 320 MR Route: FA2 FA ID: 8378025485

Account # : 8967899425 Customer Name : FLETCHER,PATRICIAPhone

#: (407) 322-5593

Address : 200 LAKEVIEW DR CSR: Matthew Chandler

Operator: LeRoy Grainger

Entry Date : 2/7/2011 10:25:38AM SO Type : M-NOREAD

Instructions : NEED A READ FOR BILLING, THANKS.MC

Due Date : 2/8/2011 6:00:00 PM Resolution Date : 2/8/2011

12:00:00AM FA Status : Completed

Resolution :read,lrg

 Jub Division:
 320
 MR Route:
 FA2
 FAID:
 8378025549

Account # : 8967899425 Customer Name : FLETCHER, PATRICIAPhone

Utilities Billing System

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

(407) 322-5593

Address ∩nerator :

Kevin Cooper

Entry Date

: 3/7/2011

3:55:06PM

200 LAKEVIEW DR

CSR:

Matthew Chandler

Instructions: NEED A READ FOR BILLING, THANKS, MC

SO Type : M-NOREAD

Due Date

3/8/2011 6:00:00PM Resolution Date: 3/8/2011

12:00:00AM

FA Status

Completed

Resolution

:READ METER ... KEV

Sub Division: 320

MR Route: FA2

FAID: 8378025602

Account #

8967899425

Customer Name:

FLETCHER, PATRICIA Phone

(407) 322-5593

Address

200 LAKEVIEW DR

CSR:

Lori JonesOperator:

LeRoy Grainger

Entry Date

: 4/7/2011 9:35:27AM SO Type : M-NOREAD

Instructions: Please read meter for billing. Thanks. LLJ

Due Date

4/8/2011 6:00:00PM Resolution Date: 4/8/2011

12:00:00AM

FA Status

Completed

Resolution

:read

b Division: 320

MR Route: FA2

FAID: 8378025653

Account #

(407) 322-5593

8967899425

Customer Name:

FLETCHER, PATRICIAPhone

Address

200 LAKEVIEW DR

CSR:

Lori JonesOperator:

LeRoy Grainger

Entry Date

: 5/6/2011

2:50:21PM

SO Type : M-NOREAD

Instructions : Please read meter for billing. Thanks. LLJ

5/9/2011 6:00:00PM

Resolution Date: 5/9/2011

Due Date 12:00:00AM

FA Status

Completed

Resolution

:read,meter,,,lrg

Sub Division: 320

MR Route: FA2

FAID: 8378025400

Account #

(407) 322-5593

8967899425

Customer Name:

FLETCHER, PATRICIAPhone

Address

200 LAKEVIEW DR

CSR:

Matthew Chandler

Operator:

LeRoy Grainger

: 6/8/2011 8:52:29AM

Entry Date Instructions : NEED A READ FOR BILLING, THANKS.MC

SO Type : M-NOREAD

ie Date חיח

J:00AM

FA Status

6/9/2011 6:00:00PM

Completed

Resolution Date: 6/9/2011

Resolution

:read,lrg

Utilities Billing System

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division: 320

MR Route: FA2

FAID: 8378025834

Account #

8967899425

Customer Name:

FLETCHER, PATRICIA Phone

(407) 322-5593

Address Operator:

LeRoy Grainger

200 LAKEVIEW DR

CSR:

Matthew Chandler

Entry Date

: 10/6/2011 10:09:05AM

Instructions : NEED A READ FOR BILLING.THANKS.MC

SO Type : M-NOREAD

Due Date

10/7/2011

Resolution Date: 10/7/2011

12:00:00AM

FA Status

Completed

Resolution

:read..lrg

Sub Division: 320

MR Route: FA2

FA ID: 1660710572

Account #

6803297225

Customer Name:

EVANS.EDITHPhone #:(407)

908-1511

Address

103 PINE LAKE DR

CSR:

Loretta Abbott

Operator:

LeRoy Grainger

Entry Date

: 8/5/2011 8:26:05AM

SO Type : HIBILL

Instructions : PLEASE REREAD MTR. AND CK. FOR LEAKS, CUST, HAS CALLED RE: THIS, PLEASE TAG DOOR WITH

YOUR FINDINGS. THANKS, LORETTA

Due Date

8/8/2011 6:00:00PM

Resolution Date: 8/8/2011

12:00:00AM

FA Status Completed

:no leaks detected,,,tagged door with findings,,lrg

Sub Division: 320

MR Route: FA2

FA ID: 9254602621

Account #

solution

9491441014

Customer Name:

WILLIAMS, JOHN HPhone #:

(407) 421-5300

Address

255 LAKEVIEW DR

CSR:

Matthew Chandler

Operator:

Kevin Cooper

Entry Date

: 3/7/2011

3:59:28PM

SO Type : M-NOREAD

Instructions : NEED A READ FOR BILLING, THANKS.MC

Due Date

3/8/2011 6:00:00PM Resolution Date: 3/8/2011

12:00:00AM

FA Status

Completed

Resolution

:READ METER., KEV

Sub Division: 320

MR Route: FA2

FAID: 9254602241

Account #

9491441014

WILLIAMS, JOHN HPhone #:

(407) 421-5300

Address

255 LAKEVIEW DR

Customer Name:

CSR:

Lori JonesOperator:

LeRoy Grainger

.ry Date : 5/6/2011 2:56:19PM

SO Type : M-NOREAD

Instructions : Please read meter for billing. Thanks. LLJ

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date

5/9/2011 6:00:00PM

Completed

Resolution Date: 5/9/2011

12:00:00AM ີ¬solution

FA Status

:read meter,,,irg

Sub Division: 320

MR Route: FA2

FA ID: 9254602290

Account #

9491441014

Customer Name:

WILLIAMS.JOHN HPhone #:

(407) 421-5300

Address

255 LAKEVIEW DR

CSR:

Lori JonesOperator:

LeRoy Grainger

Entry Date : 4/7/2011 9:45:18AM

SO Type : M-NOREAD

Instructions : Please read meter for billing, Thanks, LLJ

Due Date

FA Status

4/8/2011 6:00:00PM Completed

Resolution Date: 4/8/2011

12:00:00AM Resolution

read

Sub Division: 320

MR Route: FA2

FA ID: 9254602501

Account #

9491441014

Customer Name:

WILLIAMS, JOHN HPhone #:

(407) 421-5300

Address

255 LAKEVIEW DR

CSR:

Matthew Chandler

Operator:

Entry Date

LeRoy Grainger

: 6/8/2011 8:53:23AM

SO Type : M-NOREAD

tructions : NEED A READ FOR BILLING, THANKS.MC

Due Date

FA Status

6/9/2011 6:00:00PM Completed

Resolution Date: 6/9/2011

CSR:

12:00:00AM

Resolution

Sub Division: 320

:read,lrg

MR Route: FA2

FAID: 9254602854

Account # (407) 421-5300 9491441014

Customer Name:

WILLIAMS, JOHN HPhone #:

Address

LeRoy Grainger

255 LAKEVIEW DR

Matthew Chandler

Operator:

Entry Date

: 9/8/2011 2:38:11PM

SO Type: M-NOREAD

Instructions : NEED A READ FOR BILLING, THANKS, MC

Due Date

9/9/2011 6:00:00PM

Resolution Date: 9/9/2011

12:00:00AM

FA Status

Completed

Resolution

:read,,lrg

Sub Division: 320

MR Route: FA2

FAID: 9254602865

Account # 197) 421-5300 9491441014

Customer Name:

WILLIAMS, JOHN HPhone #:

Operator:

~udress

Donna Brown

255 LAKEVIEW DR

CSR:

Deborah Volz

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date

1:29:44PM : 8/8/2011

SO Type : M-NOREAD

Instructions : need meter read for billing.deb

DB

e Date

FA Status

8/9/2011 8:00:00PM

الم 00:00 مد Resolution

:Read.

Completed

Sub Division: 320

MR Route: FA2

FAID: 9254602265

Account #

(407) 421-5300

9491441014

Customer Name:

WILLIAMS, JOHN HPhone #:

Address Operator:

LeRoy Grainger

255 LAKEVIEW DR

CSR:

Matthew Chandler

Entry Date

: 10/6/2011 10:20:54AM

Instructions : NEED A READ FOR BILLING, THANKS, MC

SO Type : M-NOREAD

Due Date

10/7/2011

6:00:00PM

Resolution Date: 10/7/2011

Resolution Date: 8/9/2011

12:00:00AM

FA Status

Completed

Resolution :read,lrg

Sub Division: 320

MR Route: FA2

FAID: 9254602904

Account #

9491441014

Customer Name:

WILLIAMS, JOHN HPhone #:

(407) 421-5300

Address

255 LAKEVIEW DR

CSR:

Lori JonesOperator:

¹ ¬Roy Grainger

Entry Date : 1/7/2011 1:39:38PM

SO Type : M-NOREAD

Instructions : Please read meter for billing. Thanks. LLJ

Due Date

FA Status

1/10/2011 6:00:00PM

Completed

Resolution Date: 1/10/2011

12:00:00AM Resolution

:read

Sub Division: 320

MR Route: FA2

FAID: 9254602941

Account #

9491441014

Customer Name:

WILLIAMS, JOHN HPhone #:

(407) 421-5300

Address

255 LAKEVIEW DR

CSR:

Matthew Chandler

Operator:

LeRoy Grainger

: 2/7/2011 10:30:12AM

SO Type : M-NOREAD

Entry Date

Instructions : NEED A READ FOR BILLING, THANKS.M

Due Date

2/8/2011 6:00:00PM Resolution Date: 2/8/2011

12:00:00AM

FA Status

Completed

Resolution

:read,lrg

Sub Division: 320

MR Route: FA2

FAID: 9254602866

count #

9491441014

Customer Name:

WILLIAMS, JOHN HPhone #:

(407) 421-5300

Utilities Billing System

2/20/2012 15:18

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

Address

255 LAKEVIEW DR

CSR:Lori JonesOperator:

Entry Date

: 7/6/2011

3:39:18PM

SO Type : M-NOREAD

tructions : Please read meter for billing. Thanks. LLJ

Due Date

7/7/2011 6:00:00PM

Resolution Date: 7/8/2011

12:00:00AM

FA Status

Completed

Resolution

:reread meter mf

Sub Division: 320

MR Route: FA2

FAID: 7550710555

Account #

5780614852

Customer Name:

TUC, KIMBERLY APhone #:

(407) 330-7081

Address Operator:

LeRoy Grainger

420 W CRYSTAL DR

CSR:

Kathy Sillitoe

: 8/1/2011 11:03:36AM Entry Date

SO Type : M-REREAD

Instructions :

Due Date

8/1/2011 11:03:36AM

Resolution Date: 8/2/2011

12:00:00AM

FA Status

Completed

Resolution

:rertead,lrg

Sub Division: 320

MR Route: FA2

FAID: 7550710555

Account #

5780614852

Customer Name:

MATHEWS.KIMBERLY A

one #:

(407) 330-7081

Address Operator:

LeRoy Grainger

420 W CRYSTAL DR

CSR: Kathy Sillitoe

Entry Date

: 8/1/2011 11:03:36AM

SO Type : M-REREAD

Instructions :

Due Date

FA Status

8/1/2011 11:03:36AM

Completed

Resolution Date: 8/2/2011

12:00:00AM Resolution

:rertead,Irg

MR Route: FA2

FA ID: 7550710016

Account #

Sub Division: 320

5780614852

Customer Name:

TUC, KIMBERLY APhone #:

(407) 330-7081

Address

420 W CRYSTAL DR

CSR:

Kathy Sillitoe

Operator: Entry Date LeRoy Grainger

: 8/1/2011 11:00:37AM

SO Type : M-SIO

Request Type: General Investigation

Instructions : Please raise and replace meter box. Thanks, Kathy

Due Date

8/2/2011 12:00:00AM

Resolution Date: 8/2/2011

12:00:00AM

FA Status

Completed

solution

:replced missing box lid,,,,lrg

Sub Division: 320 MR Route: FA2 FA ID: 7550710016

2/20/2012 15:18

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Account #

5780614852 Customer Name: MATHEWS.KIMBERLY A

Phone #:

(407) 330-7081

^ddress

420 W CRYSTAL DR

CSR:

Kathy Sillitoe

erator:

LeRoy Grainger

Entry Date

: 8/1/2011 11:00:37AM

SO Type : M-SIO

Request Type: General Investigation

Instructions: Please raise and replace meter box. Thanks, Kathy

Due Date

8/2/2011 12:00:00AM

Resolution Date: 8/2/2011

12:00:00AM

FA Status

Completed

Resolution

:replced missing box lid,,,,lrg

Sub Division: 320

MR Route: FA2

FAID: 5941498335

Account #

0985359005

Customer Name:

BARNES.BARBARAPhone #:

(407) 321-9134

Address

Kevin Cooper

430 W CRYSTAL DR

CSR:

Matthew Chandler

Operator:

Entry Date

: 3/7/2011 3:21:59PM

SO Type : M-NOREAD

Instructions : NEED A READ FOR BILLING, THANKS MC

Due Date

3/8/2011 6:00:00PM Resolution Date: 3/8/2011

12:00:00AM

FA Status

Completed

Resolution

:READ METER.. KEV

ρ Division: 320

MR Route: FA2

FA ID: 5941498135

Account #

0985359005

Customer Name:

BARNES.BARBARAPhone #:

(407) 321-9134

Address Operator:

LeRoy Grainger

430 W CRYSTAL DR

CSR:

Matthew Chandler

Entry Date

: 9/8/2011 11:33:48AM

SO Type : M-NOREAD

Resolution Date: 9/9/2011

Instructions: NEED A READ FOR BILLING, THANKS, MC

Due Date 12:00:00AM

FA Status

9/9/2011 6:00:00PM Completed

Resolution

:read,,lrg

Sub Division: 320

MR Route: FA2

FAID: 5941498583

Account #

0985359005

Customer Name:

BARNES.BARBARAPhone #:

(407) 321-9134

Address

430 W CRYSTAL DR

CSR:

Ferrellyn Trovinger

Operator:

LeRoy Grainger

SO Type : M-NOREAD

6:00:00PM

Entry Date

: 1/7/2011 1:51:25PM Instructions: REad meter for billing. Thanks, ferri

1/10/2011

e Date 14.J0:00AM

FA Status

Completed

Resolution Date: 1/11/2011

Resolution

:read meter....house not hooked up to meter yet,irg

2/20/2012 15:18 Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division: 320 MR Route: FA2 FA ID: 5941498653

count # : 0985359005 Customer Name : BARNES,BARBARAPhone #:

(→07) 321-9134

Address : 430 W CRYSTAL DR CSR: Kathy Sillitoe

Operator: Michael Overton

Entry Date : 7/29/2011 1:18:23PM SO Type : M-REREAD

Instructions : Please provide meter read and note the meter SN#. Thanks, Kathy

Due Date : 8/1/2011 12:00:00AM Resolution Date : 8/1/2011

12:00:00AM FA Status : Completed

Resolution :Read meter. RDG:10160. Meter #10454350 MAO

Sub Division: 320 MR Route: FA2 FA ID: 5941498183

Account # : 0985359005 Customer Name : BARNES,BARBARAPhone #:

(407) 321-9134

Address : 430 W CRYSTAL DR CSR: Matthew Chandler

Operator: LeRoy Grainger

Entry Date : 2/7/2011 9:25:22AM SO Type : M-NOREAD

Instructions : NEED A READ FOR BILLING, THANKS.MC

Due Date : 2/8/2011 6:00:00PM Resolution Date : 2/8/2011

12:00:00AM FA Status : Completed

,

.solution :read,lrg

Sub Division: 320 MR Route: FA2 FA ID: 5941498935

Account # : 0985359005 Customer Name : BARNES,BARBARAPhone #:

(407) 321-9134

Address : 430 W CRYSTAL DR CSR: Lori JonesOperator :

LeRoy Grainger

Entry Date : 4/8/2011 7:37:31AM SO Type : M-NOREAD

Instructions : Please read meter for billing. Thanks. LLJ

Due Date : 4/11/2011 6:00:00PM Resolution Date : 4/11/2011

12:00:00AM FA Status : Completed

Resolution :read,,lrg

Sub Division: 320 MR Route: FA2 FA ID: 6199700595

Account # : 9819733880 Customer Name : Plemns,MarkPhone #:(407)

687-1608

Address : 112 PAR PL CSR: Linette Orengo

Operator: LeRoy Grainger

.ry Date : 1/18/2011 1:11:20PM SO Type : M-READ

Instructions : please take start read & leave on for new./LIO FL

Utilities Billing System

2/20/2012 15:18

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date

2/1/2011 6:00:00PM Resolution Date: 2/1/2011

12:00:00AM

FA Status

Completed

ີ່າsolution

:read,left on,lrg

Sub Division: 320

MR Route: FA2

FAID: 4458700700

Account #

8309842781

Customer Name:

Barber, EricaPhone #: (407)

402-3216

Address

100 KINGSWOOD CT

CSR:

Deborah Volz

Operator:

Entry Date

Donna Brown

: 8/8/2011 11:27:22AM

SO Type : M-NOREAD

Instructions: read meter for billing, deb

Due Date

8/9/2011 8:00:00PM Resolution Date: 8/9/2011

12:00:00AM

FA Status

Completed

Resolution

:Read.

DB

Sub Division: 320

MR Route: FA2

FA ID: 4458700441

Account # 402-3216

8309842781

Customer Name:

Barber, EricaPhone #: (407)

Address

100 KINGSWOOD CT

Ferrellyn Trovinger

Operator:

LeRoy Grainger

: 1/7/2011 2:05:29PM

SO Type : M-NOREAD

tructions : Read meter for billing. Thanks, FLT

Due Date

Entry Date

1/10/2011 6:00:00PM Completed

Resolution Date: 1/10/2011

CSR:

12:00:00AM Resolution

FA Status

:read.lrg

Sub Division: 320

MR Route: FA2

FAID: 4458700953

Account #

402-3216

8309842781

Customer Name:

Barber, EricaPhone #:(407)

Address

Matthew Chandler

Operator:

LeRoy Grainger

100 KINGSWOOD CT

Entry Date

: 6/8/2011 8:51:34AM

SO Type : M-NOREAD

Instructions : NEED A READ FOR BILLING, THANKS, MC

Due Date

6/9/2011 6:00:00PM Resolution Date: 6/9/2011

CSR:

12:00:00AM

FA Status

Completed

Resolution

:read,lrg

Sub Division: 320

MR Route: FA2

FAID: 4458700738

Account #

8309842781

Customer Name:

Barber, EricaPhone #:(407)

402-3216

100 KINGSWOOD CT

CSR:

Matthew Chandler

ress operator:

Entry Date

Kevin Cooper

: 3/7/2011 3:31:53PM SO Type : M-NOREAD

Utilities Billing System

2/20/2012 15:18

Resolution Date: 3/8/2011

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions : NEED A READ FOR BILLING, THANKS.MC

Instructions . NEED A READ FOR BILLING, ITIAMO. INC.

Due Date : 3/8/2011 6:00:00PM

0:00AM FA Status Completed

Resolution : READ METER.. KEV

Sub Division: 320 MR Route: FA2 FA ID: 4458700817

Account # : 8309842781 Customer Name : Barber, EricaPhone #:(407)

402-3216

Address : 100 KINGSWOOD CT CSR: Lori JonesOperator :

LeRoy Grainger

Entry Date : 4/7/2011 9:23:27AM SO Type : M-NOREAD

Instructions : Please read meter for billing. Thanks. LLJ

Due Date : 4/8/2011 6:00:00PM Resolution Date : 4/8/2011

12:00:00AM FA Status : Completed

Resolution :read

Sub Division: 320 MR Route: FA2 FA ID: 4458700151

Account # : 8309842781 Customer Name : Barber, EricaPhone #:(407)

402-3216

Address : 100 KINGSWOOD CT CSR: Deborah VolzOperator :

ry Date : 3/23/2011 7:13:48AM SO Type : M-SIO Request Type: General Investigation

Instructions : take final read lock meter and tag door for new.deb

Due Date : 3/23/2011 6:00:00PM Resolution Date : 3/23/2011

12:00:00AM FA Status : Completed

Resolution :turn on scheduled for 3/24

Sub Division: 320 MR Route: FA2 FA ID: 4458700591

Account # : 8309842781 Customer Name : Barber, Erica Phone #:(407)

402-3216

3216

Address : 100 KINGSWOOD CT CSR: Sheri Demonbreun

Operator: LeRoy Grainger

Instructions : please pick up tag and connect service for new customer-sheri

Due Date : 3/24/2011 8:00:00PM Resolution Date : 3/24/2011

12:00:00AM FA Status : Completed

Resolution :turned on,,,picked up tag,,,lrg

Sub Division: 320 MR Route: FA2 FA ID: 4458700813

count # : 8309842781 Customer Name : Barber, EricaPhone #:(407)

Address : 100 KINGSWOOD CT CSR: Matthew Chandler

Operator: LeRoy Grainger

ue Date بات

Resolution Date: 2/8/2011

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date : 2/7/2011 9:55:13AM SO Type : M-NOREAD

2/8/2011

Instructions : NEED A READ FRO BILLING, THANKS, MC

REGIONO : NEED / NEED / NO DIEEMO, INVINCEMO

12:00:00AM FA Status : Completed

Resolution :read,lrg

Sub Division: 320 MR Route: FA2 FA ID: 4458700199

6:00:00PM

Account # : 8309842781 Customer Name : Barber, EricaPhone #:(407)

402-3216

Address : 100 KINGSWOOD CT CSR: Lori JonesOperator :

Kevin Cooper

Instructions: Please read meter for billing. Thanks. LLJ

Due Date : 5/9/2011 6:00:00PM Resolution Date : 5/9/2011

12:00:00AM FA Status : Completed

Resolution : READ METER.. KEV

Sub Division: 320 MR Route: FA2 FA ID: 0840710232

Account # : 8492425946 Customer Name : Mckenna, Christel Phone #:

(407) 324-2722

dress : 406 W CRYSTAL DR CSR: Linette Orengo

Operator: LeRoy Grainger

Entry Date : 1/26/2011 2:51:02PM SO Type : M-ON

Instructions : please take start read & turn on for new, customer just purchased home they will be there./LIO FL

Due Date : 1/27/2011 6:00:00PM Resolution Date : 1/27/2011

12:00:00AM FA Status : Completed

Resolution :water allready on,got tag signed,lrg

Sub Division: 320 MR Route: FA2 FA ID: 0840710606

Account # : 8492425946 Customer Name : Mckenna, Christel Phone #:

(407) 324-2722

Address : 406 W CRYSTAL DR CSR: Linda JonesOperator

: LeRoy Grainger

Resolution

Instructions : HANG TAG FOR CUSTOMER TO CALL OFFICE--- LINDA

Due Date : 7/14/2011 6:00:00PM Resolution Date : 7/14/2011

12:00:00AM FA Status : Completed

'

:hung tag,.lrg

 Jub Division:
 320
 MR Route:
 FA2
 FA ID:
 0840710796

Account # : 8492425946 Customer Name : Mckenna, Christel Phone #:

2/20/2012 15:18 Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

(407) 324-2722

Address

406 W CRYSTAL DR

CSR:

Lori JonesOperator:

¹ ¬Roy Grainger

Entry Date : 7/7/2011 8:20:27AM

SO Type : M-REREAD

Instructions : Please reread meter for billing. Last read indicates over 100,000 gal usage. Thanks. LLJ 7/12/2011 6:00:00PM

Resolution Date: 7/12/2011

Due Date 12:00:00AM Resolution

FA Status

Completed

:no leaks detected...,serial # matches,...read is 176110,...,new sod ,,,maybe pool fill up? maybe leak

before?.....lrg

Sub Division: 320

MR Route: FA2

FAID: 9858700874

Account #

1527538632

Customer Name:

Placencia, Sandra Phone #:

(407) 267-0958

Address

106 KINGSWOOD CT

CSR: Isabel Ceballos

Operator: LeRoy Grainger

Entry Date

: 3/22/2011 2:20:31PM SO Type : M-READ

Instructions : Read & leave on for new. /ic

Due Date

3/25/2011

6:00:00PM

Resolution Date: 3/25/2011

12:00:00AM

FA Status

Completed

Resolution :read,left on,,,,lrg

b Division: 320

MR Route: FA2

FA ID: 4000800594

Account #

3625162050

Customer Name:

JONES ROXANEPhone #:

(954) 895-5537

Address

104 PAR PL

CSR:

Resolution Date: 10/20/2011

Linette Orengo

Operator:

Mike Finnegan

Entry Date

: 10/19/2011 12:29:21PM

SO Type : M-READ

6:00:00PM

Instructions

: Please take start read & leave on for new.../LIO FL

Due Date 12:00:00AM

FA Status

10/21/2011

Completed

Resolution

:water is on and i got a read maf

Sub Division: 320

MR Route: FA2

FA ID: 7950710195

Account #

4979657408

Customer Name:

HARTSOE, DOROTHYPhone

#.

(407) 323-4545

Address

414 W CRYSTAL DR

CSR:

Brandi Deere

Operator:

LeRoy Grainger

Entry Date

: 12/1/2011 3:46:17PM SO Type : M-READ

Instructions : PLEASE TURN ON FOR NEW. RCVD SIGNED WAIVER IN OFFICE. THANKS BND/FL

a Date 12:00:00AM

12/2/2011 6:00:00PM Resolution Date: 12/2/2011

FA Status

Completed

Resolution

:turned on,,,,Irg

2/20/2012 15:18 Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

106 Field Activities listed.

R A V E N A Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division: 344 MR Route: F07 FA ID: 0150110060

facount # : 0150110000 Customer Name : KITNER,PAULPhone #:(407)

.-4913

Address : 100 IDYLLWILDE DR CSR: Peggy Hanks

Operator: LeRoy Grainger

Entry Date : 3/18/2011 8:45:38AM SO Type : M-SIO Request Type: General Investigation

Instructions: The badge# and mfg. initially provided for this premise belongs to 110 Temple Dr. Need to double check the

badge # and mfg. at 100 Idyllwild. Put findings in 'comments' please. Thanks, Peggy

Due Date : 3/24/2011 6:00:00PM Resolution Date : 3/24/2011

12:00:00AM FA Status : Completed

Resolution :badge#8424358 is for 100 idyllwilde,,make precision......badge#8424356 is for110 temple,,,,,make

precision,,,,,lrg

Sub Division: 344 MR Route: F07 FA ID: 0150110285

Account # : 0150110000 Customer Name : KITNER,PAULPhone #:(407)

402-4913

Address : 100 IDYLLWILDE DR CSR:Deborah VolzOperator :

Entry Date : 8/22/2011 1:11:02PM SO Type : M-SIO Request Type: General Investigation

Instructions : Cust has been asked to submit water sampling but has no bottle. Please provide bottle. deb

Due Date : 8/23/2011 8:00:00PM Resolution Date : 8/23/2011

12:00:00AM FA Status : Completed

solution :gave the customer a bottle to take the sample PF 8/22/11

Sub Division: 344 MR Route: F07 FA ID: 0250110513

Account # : 0250110000 Customer Name : ANTAR, ALBERTPhone #:(407)

322-6824

Address : 101 IDYLLWILDE DR CSR: Lorie Mayeski

Operator: Kevin Cooper

Entry Date : 2/8/2011 2:33:03PM SO Type : M-SIO Request Type: Water Miscellaneous Complaint

Instructions : CUSTOMER CALLED STATED WE MAY NEED TO FLUSH OUT SYSTEM AGAIN. PLEASE INVESTIGATE.

THANKS, LORIE M. 2-8-2011*CALLED OUT TO PEDRO @ 3:32 P.M.*

Due Date : 2/9/2011 6:00:00PM Resolution Date : 2/10/2011

12:00:00AM FA Status : Completed

Resolution : Pete flushed system and lines are clear per operator....KEV

Sub Division: 344 MR Route: F07 FA ID: 0250110965

Account # : 0250110000 Customer Name : ANTAR,ALBERTPhone #:(407)

322-6824

Address : 101 IDYLLWILDE DR CSR: Karen Thimmes

Operator: LeRoy Grainger

Fntry Date : 8/9/2011 10:22:08AM SO Type : M-SIO Request Type: General Investigation

astructions : Per cutomer, June bill was high, was it misread? Please check and tag door with results. Thanks, Karyn

Due Date : 8/10/2011 8:00:00PM Resolution Date : 8/10/2011

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

12:00:00AM

FA Status

Completed

Resolution

:no missread,,,current read is 25610,,,,no leaks detected,,,,spoke with customer,,customer said he was going to call office again,...meter is working properly and is fairly new,,,,lrg

Sub Division: 344

MR Route: F07

FAID: 0250110575

Account #

0250110000

Customer Name:

ANTAR, ALBERTPhone #:(407)

322-6824

Address

101 IDYLLWILDE DR

CSR:

Lisa SilvaOperator:

Mike Finnegan

Entry Date

: 8/3/2011

1:26:25PM

SO Type : HIBILL

Instructions : Please verify current read & check for any signs of a leak. thanks

Due Date

8/4/2011

8:00:00PM

Resolution Date: 8/5/2011

12:00:00AM Resolution **FA Status**

Completed

:read meter and checked for leak no leak founded ,maf

Sub Division: 344

MR Route: F07

FAID: 0252000799

Account #

0252000000

Customer Name:

TROSPER, CHRIS JPhone #:

(407) 324-0963

Address

202 TEMPLE DR

CSR:

Batch System

Operator:

Rodel Hermano

ntry Date : 11/27/2011 7:20:28PM

SO Type: M-EXCHNG

instructions

: MR ID: 025201744112, MR REMARK: GF exchange

Resolution Date: 12/6/2011

Due Date 12:00:00AM

FA Status

11/27/2011 Completed

Resolution

:REPLACED FOGGED 5/8" METER..RH

Sub Division: 344

MR Route: F07

FAID: 0543000141

Account #

(407) 323-9559

0543000000

7:20:28PM

Customer Name:

WILLIAMS, DOROTHY APhone

Address

312 SATSUMA DR

CSR: Batch System

Resolution Date: 5/24/2011

Operator:

Rodel Hermano

Entry Date

: 5/23/2011 7:06:33PM

SO Type: M-EXCHNG

7:06:33PM

Instructions

: MR ID: 054308335237, MR REMARK: MS

1814 LINCOLN AVE

Due Date 12:00:00AM

FA Status

5/23/2011 Completed

Resolution

:REPLACED STUCK 5/8" METER..RH

MR Route: F07

FAID: 0991010498

Sub Division: 344

77) 268-3437

Address

0991010000

Customer Name:

MARTINEZ.ROBERTPhone #:

Operator:

Account #

Matthew Morrell

CSR:

Deborah Volz

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date

: 5/23/2011

1:49:28PM

SO Type : M-SIO

8:00:00PM

Request Type: General Investigation

Instructions

: Cust needs to have water/sewage lines marked off. deb

5/24/2011

Resolution Date: 5/24/2011

∍ Date 1∠.00:00AM

FA Status

Completed

Resolution

:Marked water meter, unable to locate sewer. Tagged door with info. Matt

Sub Division: 344

MR Route: F07

FAID: 1001110923

Account #

1001110000

Customer Name:

SMITH, MARION EPhone #:

(407) 322-4384

Address

SO Type : M-EXCHNG

7:27:12PM

Batch System

Operator:

Chris Gosnell

Entry Date

: 9/25/2011 7:27:12PM

402 VIHLEN RD

CSR:

Instructions: MR ID: 100119716220, MR REMARK: GF

exchange

Resolution Date: 9/26/2011

Due Date 12:00:00AM

FA Status

9/25/2011

Completed

Resolution

:Replaced fogged 5/8 meter and gaskets....crg

Sub Division: 344

MR Route: F07

FA ID: 1210210174

Account #

1210210000

Customer Name:

LINTON, DAVIDPhone #:(407)

321-3794

Address

Mike Finnegan

417 TANGELO DR

CSR:

Batch System

rerator:

Entry Date

7:39:11PM : 10/5/2011

SO Type : M-CUT

Instructions :

Due Date

FA Status

10/6/2011 7:00:00PM Resolution Date: 10/6/2011

12:00:00AM

Completed

Resolution

:water off maf

Sub Division: 344

MR Route: F07

FAID: 1210210176

Account #

1210210000

Customer Name:

LINTON, DAVIDPhone #:(407)

321-3794

Address

417 TANGELO DR

CSR:Karen ThimmesOperator:

Entry Date

: 11/2/2011

8:01:56AM

SO Type : M-ON

Instructions : Reconnect service, customer was cut in error. Called Kevin. Thanks, Karyn

11/2/2011

Resolution Date: 11/2/2011

Due Date 12:00:00AM

FA Status

8:00:00PM

Completed

Resolution

:water back on maf

Division: 344

MR Route: F07

FA ID: 1210210225

Account # 321-3794

1210210000

Customer Name:

LINTON, DAVIDPhone #:(407)

2/20/2012 15:20 Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Address

417 TANGELO DR

CSR:

Vicki WilsonOperator

Mike Finnegan

try Date : 10/6/2011 9:23:13AM SO Type : M-RECON

Instructions : Please reconnect, tag on door//contacted kevin

Due Date

8:00:00PM 10/6/2011

Resolution Date: 10/6/2011

12:30:00AM

FA Status

Completed

Resolution

:water on maf

Sub Division: 344

MR Route: F07

FA ID: 1210210277

Account # 321-3794

1210210000

Customer Name:

LINTON, DAVIDPhone #:(407)

Address

Operator:

LeRoy Grainger

417 TANGELO DR

CSR:

Matthew Chandler

: 11/28/2011 9:10:12AM Entry Date

SO Type : M-REREAD

Instructions : NEED A READ FOR BILLING, THANKS.MC

Due Date

6:00:00PM 11/29/2011

Resolution Date: 11/29/2011

12:00:00AM

FA Status

Completed

Resolution :reread,.lrg

Sub Division: 344

MR Route: F07

FA ID: 1232000045

Account #

1232000000

Customer Name:

MITCHELL, JIMMY DPhone #:

11) 363-6486

Address

114 SATSUMA DR

CSR:

Batch System

Operator:

Rodel Hermano

Entry Date

: 8/24/2011 7:06:20PM

SO Type : M-EXCHNG

Instructions: MR ID: 123204208616, MR REMARK: ML

Due Date

8/25/2011 7:06:00PM Resolution Date: 8/29/2011

12:00:00AM

FA Status

Completed

Resolution

:REPLACED LEAKING 3/4" CURBSTOP, METER COUPLING AND OLD 5/8" METER..RH

MR Route: F07

FA ID: 1550110626

Account #

Sub Division: 344

1550110000

Customer Name:

BATEMAN, SHARONPhone #:

(407) 324-8659

Address

109 IDYLLWILDE DR

CSR: **Batch System**

Operator: Entry Date LeRoy Grainger

7:23:22PM : 6/8/2011

SO Type : M-CUT

Instructions :

Due Date

6/9/2011 7:00:00PM Resolution Date: 6/9/2011

12:00:00AM

FA Status

Completed

solutionي.

:off

2/20/2012 15:20 Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division: 344

MR Route: F07

FA ID: 1550110407

Account #

1550110000

Customer Name:

BATEMAN, SHARONPhone #:

77) 324-8659

Address Operator:

109 IDYLLWILDE DR

CSR:

Deborah Volz

Entry Date

LeRoy Grainger

: 6/9/2011 7:38:44AM

SO Type : M-RECON

Instructions : reconnect service, cust hung tag.deb

Due Date

6/9/2011 8:00:00PM

Resolution Date: 6/9/2011

11:00:00AM

FA Status

Completed

Resolution

:rec.,picked up tag,,, lrg

Sub Division: 344

MR Route: F07

FAID: 1599900949

Account #

Customer Name:

HARRIS, CHARLES Phone #:

(407) 227-6203

Address

1800 HARDING AVE

CSR:

Batch System

Operator:

Rodel Hermano

: 10/24/2011 7:25:52PM Entry Date

SO Type : M-SIO

1599900000

Request Type: General Investigation

Instructions: MR ID: 159992126663, MR REMARK: ML

Due Date

10/24/2011 7:25:52PM Resolution Date: 10/24/2011

12:00:00AM

FA Status

Completed

Resolution

:METER LEAK IS AT 1802 HARDING AVE. GASKET LEAKING ON THE CURBSTOP SIDE OF THE

METER..RH

Sub Division: 344

MR Route: F07

FA ID: 1599900313

Account #

1599900000

Customer Name:

1800 HARDING AVE

HARRIS, CHARLES Phone #:

Andrea Lybarger

(407) 227-6203

Address Operator:

Shawn Ebert

Entry Date : 1/5/2011 11:43:18AM

SO Type : HIBILL

Instructions : customer complaining of high bill. PLEASE CHECK FOR LEAKS. CUSTOMER WANTS TO BE THERE WHEN

YOU TEST. HE WILL BE HOME 1-6.ANDREA

Due Date

1/6/2011 6:00:00PM Resolution Date: 1/6/2011

CSR:

8:50:00AM

FA Status

Completed

Resolution

:CHECKED METER AND FOUND NO LEAKS, CUSTOMER WAS NOT HOME AT TIME WHEN I WAS THERE

, SME

Sub Division: 344

MR Route: F07

FAID: 1599900366

Account #

1599900000

Customer Name:

HARRIS CHARLESPhone #:

(407) 227-6203

Address

1800 HARDING AVE

CSR: Cristina Harden

Operator:

Kevin Cooper

try Date : 1/12/2011 9:30:45AM

SO Type : M-SIO

Request Type: General Investigation

Instructions : CUST REPORTS LEAK INDICATOR TURNING EVEN WHEN HE SHUTS OFF OUR VALVE @ MTR. USAGE IS ELEVATED. PLS REREAD & CHECK AGAIN. PLS CALL CUSTOMER DIRECTLY AT 407-227-6203. PAGED TO KEVIN. THANKS/TINA

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date

1/12/2011

6:00:00PM

Resolution Date: 1/12/2011

12:00:00AM

solution

FA Status

Completed

:Checked and read meter. Meter is not moving no leak found on the customers side.. Ran 10gal meter is working

fine. Called customer to inform...Kev

Sub Division: 344

MR Route: F07

FA ID: 1650010157

Account #

1650010000

Customer Name:

METZ, WILLIEPhone #: (407)

322-4925

Address

1806 KNOX AVE

CSR:

Linda JonesOperator

: LeRoy Grainger

Entry Date

: 11/28/2011 3:12:58PM SO Type : M-OFF

Instructions : ISSUE FA TO CUT MAIL PAYMENT NOT RECEIVED 63.34 . LINDA

Due Date

11/29/2011 Completed

6:00:00PM

Resolution Date: 11/29/2011

12:00:00AM Resolution

FA Status :I.off,,,lrg

Sub Division: 344

MR Route: F07

FAID: 1650010941

Account # 322-4925

1650010000

Customer Name:

METZ, WILLIEPhone #:(407)

Address Operator:

Kevin Cooper

1806 KNOX AVE

CSR:

Glenda Thompson

ry Date

: 12/8/2011 2:17:23PM

SO Type : M-SIO

Request Type: General Investigation

Instructions : stop service...cust is deceased.....thanks, GT

Due Date

FA Status

12/9/2011 6:00:00PM Resolution Date: 12/12/2011

12:00:00AM

Completed

:meter was already off and locked due to np, csr put in fa for disconnect service point and that is wrong, changed Resolution

to sio... kev

Sub Division: 344

MR Route: F07

FAID: 1950010822

Account #

1950010000

Customer Name:

COOPER.MARY EPhone #:

(407) 272-1656

2979 MCKINLEY LN

CSR: Lorie Mayeski

Address Operator:

Shawn Ebert

Entry Date

: 1/6/2011 8:19:41AM

SO Type : M-RECON

Instructions : PLEASE RECONNECT SERVICE. SIGNED TAG ON DOOR, THANKS, LORIE M. 1-6-2011*CALLED OUT TO LEROY GRAINGER @ 9:19 A.M.*

Due Date

1/6/2011 6:00:00PM Resolution Date: 1/6/2011

10:00:00AM

FA Status

Completed

Resolution

:PICKED UP SIGNED TAG, T/ON, SME

b Division: 344

MR Route: F07

FA ID: 1950010207

Account # (407) 272-1656 1950010000

Customer Name:

COOPER, MARY EPhone #:

2/20/2012 15:20 Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Address

2979 MCKINI FY I N

CSR:

Batch System

Operator:

Shawn Ebert

trv Date

: 1/4/2011 8:23:06PM

SO Type : M-CUT

Instructions :

Due Date

1/5/2011

7:00:00PM

Resolution Date: 1/6/2011

9:00:00AM

FA Status

Completed

Resolution :READ , TAGGED DOOR , T/OFF , SME

Sub Division: 344

MR Route: F07

FAID: 1750110526

Account #

1750110000

Customer Name:

TOWERS, JENNIFER LPhone

(407) 967-9315

Address Operator:

LeRoy Grainger

303 TANGERINE DR

CSR:

Batch System

Entry Date

: 1/4/2011 8:23:06PM

SO Type : M-WARN

Instructions :

Due Date

1/5/2011 7:00:00PM

Resolution Date: 1/6/2011

9:15:00AM

FA Status

Completed

Resolution :I.off

Sub Division: 344

MR Route: F07

FAID: 1750110057

. .Jcount #

1750110000

Customer Name:

TOWERS, JENNIFER LPhone

(407) 967-9315

Address Operator:

LeRoy Grainger

303 TANGERINE DR

CSR: Ferrellyn Trovinger

Entry Date

: 1/6/2011 5:11:54PM

SO Type : M-RECON

Instructions : Pick up tag and reconnect service. Customer paid 1/6/2011 after 5:00/ FLT

Due Date

1/7/2011 6:00:00PM `

Resolution Date: 1/7/2011

12:00:00AM

FA Status

Completed

Resolution

:reconnected,lrg

Sub Division: 344

MR Route: F07

FAID: 2203000506

Account #

2203000000

Customer Name:

TESLO, FREDPhone #:(407)

322-2957 Address

Mike Finnegan

209 TANGERINE DR

CSR:

Batch System

Operator:

Entry Date

: 6/23/2011 7:01:34PM

SO Type : M-EXCHNG

Instructions :

Due Date

0:00AM

6/23/2011 7:01:34PM Resolution Date: 6/24/2011

Resolution

FA Status

Completed

:Replaced 5/8 meter, and curbstop...crg

Utilities Billing System

2/20/2012 15:20

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division: 344

MR Route: F07

FAID: 2040110015

Account #

2040110000

Customer Name:

LOWERY, NANCEEPhone #:

7) 710-3337

Address

LeRoy Grainger

312 IDYLLWILDE DR

CSR:

Cristina Harden

Operator: Entry Date

: 3/16/2011 3:44:10PM

SO Type : HIBILL

Instructions : PLS REREAD METER/ CHECK FOR LEAKS, PLS TAG DOOR W/ RESULTS, THANKS/TINA

Due Date 12:00:00AM

3/17/2011 6:00:00PM

Resolution Date: 3/17/2011

Resolution

FA Status

Completed

:no leaks detected,,,,tagged door ,,,lrg

Sub Division: 344

MR Route: F07

FAID: 2403000809

Account #

2403000000

Customer Name:

MARSHALL DENNISPhone #:

(407) 322-6423

Address

211 TANGERINE DR

CSR:

Batch System

Operator:

Rodel Hermano

Entry Date

: 10/24/2011 7:25:52PM

SO Type : M-EXCHNG

Instructions: MR ID: 240303148768, MR REMARK: GF exchange

Due Date

FA Status

10/24/2011

Resolution Date: 10/31/2011

12:00:00AM

Completed

Pesolution

:REPLACED FOGGED 5/8" METER..RH

Sub Division: 344

MR Route: F07

FAID: 2342000938

Account #

2342000000

Customer Name:

108 VALENCIA DR

GROOVER, TRAVISPhone #:

(407) 314-7301

Address

LeRoy Grainger

3:00:00PM

CSR:

Resolution Date: 8/11/2011

Peggy Hanks

Operator:

Entry Date

: 8/2/2011 1:42:32PM

SO Type : M-SIO

Request Type: General Investigation

Instructions : Record the meter badge/serial # and manufacturer. Put meter information in comments. Thanks, Peggy

Due Date 12:00:00AM

8/11/2011

Resolution

FA Status Completed :badge#38251267,,,make rockwell,,,lrg

Sub Division: 344

MR Route: F07

FA ID: 2740010631

Account #

2740010000

Customer Name:

NATHAN, RUTH MPhone #:

(407) 322-4221

Address

2967 TRUMAN BLVD

CSR:

Batch System

Operator:

Rodel Hermano

SO Type : M-EXCHNG

iructions : MR ID: 274000935256, MR REMARK: MS

Due Date

5/23/2011 7:06:33PM Resolution Date: 5/24/2011

12:00:00AM

FA Status

Entry Date : 5/23/2011 7:06:33PM

Completed

2/20/2012 15:20

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution : REPLACED STUCK 5/8" METER..RH

ع Division : 344 MR Route : F07 FA ID : 2901010754

Account # : 2901010000 Customer Name : CURRY,ANTHONY TPhone #:

(321) 947-5485

Address : 2151 W AIRPORT BLVD CSR: Peggy Hanks

Operator: LeRoy Grainger

Entry Date : 8/15/2011 2:20:58PM SO Type : M-SIO Request Type: General Investigation

Instructions : Record meter badge/serial #. Thanks, Peggy

:badge#18155512,,,,make rockwell,,,lrg

Due Date : 8/30/2011 3:00:00PM Resolution Date : 8/30/2011

12:00:00AM FA Status : Completed

Sub Division: 344 MR Route: F07 FA ID: 2901010909

Account # : 2901010000 Customer Name : CURRY, ANTHONY TPhone #:

(321) 947-5485

Resolution

Address : 2151 W AIRPORT BLVD CSR: Brandi Deere

Operator: Shawn Ebert

Entry Date : 1/6/2011 8:22:17AM SO Type : M-RECON Instructions : RECONNECT AND PICK UP TAG. PAGE TO LEROY G

Pue Date : 1/6/2011 6:00:00PM Resolution Date : 1/6/2011

0:00AM FA Status : Completed

Resolution : PICKED UP SIGNED TAG, T/ON, SME

Sub Division: 344 MR Route: F07 FA ID: 2901010395

Account # : 2901010000 Customer Name : CURRY, ANTHONY TPhone #:

(321) 947-5485

Address : 2151 W AIRPORT BLVD CSR: Batch System

Operator: Shawn Ebert

Entry Date : 1/4/2011 8:23:06PM SO Type : M-CUT

Instructions:

Due Date : 1/5/2011 7:00:00PM Resolution Date : 1/6/2011

7:00:00AM FA Status : Completed

Resolution : READ , TAGGED DOOR , T/OFF , SME

 Sub Division:
 344
 MR Route:
 F07
 FA ID:
 2901010516

Account # : 2901010000 Customer Name : CURRY,ANTHONY TPhone #:

(321) 947-5485

Address : 2151 W AIRPORT BLVD CSR: Batch System

Operator: Chris Gosnell

Entry Date : 9/6/2011 7:36:46PM SO Type : M-CUT

Instructions :

Utilities Billing System

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date

9/7/2011 7:00:00PM

Resolution Date: 9/7/2011

12:00:00AM

FA Status

Completed

solution

:Turned off meter, tagged door....crg

Sub Division: 344

MR Route : F07

FA ID: 2813000575

Account #

2813000000

Customer Name:

SPRAGG, STEPHENPhone #:

(407) 321-6674

Address

213 CITRUS DR

CSR:

Peggy Hanks

Operator:

LeRoy Grainger

Entry Date : 8/2/2011

1:15:01PM

SO Type : M-SIO

Request Type: General Investigation

Instructions: Record the meter badge/serial # and manufacturer. (Precision?) Put meter information in comments. Thanks,

Peggy

Due Date

8/11/2011

3:00:00PM

Resolution Date: 8/11/2011

12:00:00AM

FA Status

Completed

Resolution :badge#8338441,,,make precision,,,lrg

Sub Division: 344

MR Route: F07

FAID: 2890110603

Account # 617-5368

2890110000

Customer Name:

WARD, JOYCEPhone #: (407)

Address Operator:

LeRoy Grainger

311 IDYLLWILDE DR

CSR:

Matthew Chandler

.itry Date

: 1/6/2011 12:35:40PM

SO Type: M-RECON

Instructions : CUST PAID, TAG ON DOOR, PAGED TO COACH THANKS MC

Due Date

FA Status

1/6/2011 6:00:00PM Resolution Date: 1/6/2011

2:00:00PM

Completed

Resolution :reconnected,lrg

Sub Division: 344

MR Route: F07

FAID: 2890110958

Account #

617-5368

2890110000

Customer Name:

WARD, JOYCEPhone #:(407)

Address

311 IDYLLWILDE DR

CSR:

Brandi Deere

Operator:

LeRoy Grainger

: 6/9/2011 8:25:38AM

SO Type : M-RECON

Entry Date Instructions : RECON AND PICK UP TAG. PAGE TO KEVIN

Resolution Date: 6/9/2011

Due Date 11:00:00AM

FA Status

6/9/2011 Completed

6:00:00PM

Resolution

:rec,,picked up tag,,,Irg

Sub Division: 344

MR Route: F07

FA ID: 2890110985

count # 6.,-5368

2890110000

Customer Name:

WARD, JOYCEPhone #:(407)

Address

311 IDYLLWILDE DR

CSR:

Batch System

Operator:

LeRoy Grainger

Utilities Billing System

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date

: 1/4/2011

8:23:06PM

SO Type : M-CUT

tructions :

Due Date

1/5/2011 7:00:00PM Resolution Date: 1/6/2011

9:20:00AM

FA Status

Completed

Resolution :off

Sub Division: 344

MR Route: F07

FA ID: 2890110534

617-5368

Account #

2890110000

Customer Name:

311 IDYLLWILDE DR

WARD, JOYCEPhone #: (407)

Address

CSR:

Batch System

Operator:

Entry Date

LeRoy Grainger

: 6/8/2011 7:23:22PM

SO Type : M-CUT

Instructions :

Due Date

6/9/2011 7:00:00PM Resolution Date: 6/9/2011

12:00:00AM

FA Status

Completed

Resolution :off

Sub Division: 344

MR Route: F07

FAID: 2890110747

Account #

5368

2890110000

Customer Name:

WARD, JOYCEPhone #: (407)

Address Operator:

LeRoy Grainger

311 IDYLLWILDE DR

CSR:

Batch System

Entry Date

: 4/6/2011 7:23:08PM

SO Type : M-CUT

Instructions :

Due Date

4/7/2011 Completed

7:00:00PM

Resolution Date: 4/7/2011

12:00:00AM

Resolution

:off

FA Status

Sub Division: 344

MR Route: F07

FAID: 3141010591

Account #

3141010000

Customer Name:

ROGERS, JAMES HPhone #:

(321) 363-3985

Address

Mike Finnegan

3039 TRUMAN BLVD

CSR: Batch System

Operator:

Entry Date

: 10/5/2011 7:39:11PM

FA Status

SO Type : M-CUT

Instructions :

Due Date

7:00:00PM

Resolution Date: 10/6/2011

12:00:00AM

10/6/2011

Completed

solution :water off maf

Sub Division: 344 MR Route: F07 FAID: 3141010279

Utilities Billing System

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Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Account # (321) 363-3985 3141010000

Customer Name:

ROGERS, JAMES HPhone #:

dress

Entry Date

LeRoy Grainger

operator:

FA Status

3039 TRUMAN BLVD

CSR:

Batch System

Instructions :

: 6/8/2011 7:23:22PM

SO Type : M-CUT

Due Date

6/9/2011 7:00:00PM

Completed

Resolution Date: 6/9/2011

12:00:00AM Resolution

:off

Sub Division: 344

MR Route: F07

FAID: 3141010166

Account #

3141010000

Customer Name:

ROGERS, JAMES HPhone #:

(321) 363-3985

Address

3039 TRUMAN BLVD

CSR:

Batch System

Operator: LeRoy Grainger

Entry Date

: 5/4/2011 7:18:36PM

SO Type : M-CUT

Instructions :

Due Date

5/5/2011 7:00:00PM

Resolution Date: 5/9/2011

12:00:00AM

FA Status

Completed

Resolution :off,,lrg

Sub Division: 344

MR Route: F07

FA ID: 3141010504

Account #

3141010000

Customer Name:

ROGERS, JAMES HPhone #:

(321) 363-3985

Address

3039 TRUMAN BLVD

CSR: Constance Dunn

Operator:

Mike Finnegan

Entry Date

: 10/6/2011 10:38:02AM

SO Type : M-RECON

Instructions : please reconnect service, pick up tag. called out@ 11:37am. thanks Connie

Due Date

10/6/2011

6:00:00PM

Resolution Date: 10/6/2011

1:00:00AM

FA Status

Completed

Resolution

:water back on maf

Sub Division: 344

MR Route: F07

FA ID: 3141010283

Account #

3141010000

Customer Name:

ROGERS, JAMES HPhone #:

(321) 363-3985

Address

3039 TRUMAN BLVD

CSR:

Operator:

LeRoy Grainger

Stephanie Calbreath

Entry Date

: 6/9/2011 8:23:35AM

SO Type : M-RECON

tructions : PLS RESTORE,, TAG IS ON DOOR.. CALLED OUT TO KEVIN AT 9:32 AM

Due Date

6/9/2011 6:30:00PM Resolution Date: 6/9/2011

10:07:00AM

FA Status

Completed

Utilities Billing System

2/20/2012 15:20

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution

:rec,,picked up tag,,,lrg

b Division: 344

MR Route: F07

FA ID: 3141010568

Account #

3141010000

Customer Name:

ROGERS, JAMES HPhone #:

(321) 363-3985

Address

3039 TRUMAN BLVD

CSR:

Karen Thimmes

Operator:

LeRoy Grainger

Entry Date

: 5/9/2011 12:02:27PM

SO Type : M-RECON

Instructions : Reconnect service, signed tag on door. Called Kevin, thanks Karyn.

5/9/2011 8:00:00PM

Resolution Date: 5/9/2011

Due Date 12:00:00AM

FA Status

Completed

Resolution :rec,,,picked up tag,,,lrg

Sub Division: 344

MR Route: F07

FAID: 3141010915

Account #

3141010000

Customer Name:

ROGERS, JAMES HPhone #:

(321) 363-3985

Address Operator:

Shawn Ebert

3039 TRUMAN BLVD

CSR:

Linette Orengo

: 1/6/2011 10:47:59AM

SO Type : M-RECON

Instructions : please recon cust has paid tag is signed on the door, paged Leroy../LIO FL

e Date J0:00PM

Entry Date

1/6/2011 6:00:00PM Resolution Date: 1/6/2011

FA Status

Completed

Resolution

:PICKED UP SIGNED TAG, T/ON, SME

Sub Division: 344

MR Route: F07

FA ID: 3141010410

Account #

Customer Name:

ROGERS, JAMES HPhone #:

(321) 363-3985

Address

3039 TRUMAN BLVD

CSR: **Batch System**

Operator:

Shawn Ebert

: 1/4/2011 8:23:06PM Entry Date

SO Type : M-CUT

3141010000

Instructions :

Due Date

1/5/2011 7:00:00PM Resolution Date: 1/6/2011

9:00:00AM

FA Status

Completed

Resolution

:READ, TAGGED DOOR, T/OFF, SME

Sub Division: 344

MR Route: F07

FAID: 3210010320

Account #

3210010000

Customer Name:

JUNIOR, JIMMIE LPhone #:

(407) 474-5811

3004 TRUMAN BLVD

CSR:

Batch System

Address `erator :

Entry Date

LeRoy Grainger

: 4/6/2011 7:23:08PM

SO Type : M-CUT

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions :

Due Date

FA Status

4/7/2011 Completed

7:00:00PM

Resolution Date: 4/7/2011

10:00AM Resolution

:off

Sub Division: 344

MR Route: F07

FA ID: 3101110639

Account #

3101110000

Customer Name:

IDYLLWILDE ELEMENTARY

SCHOOL

Phone #:

(407) 320-3750

Kathy Sillitoe

Address Operator:

430 VIHLEN RD

CSR:

Entry Date

Kevin Cooper

: 3/14/2011 2:22:05PM

SO Type : M-EXCHNG

Instructions : 3/5/2011 meter tested at 89.44% accuracy. Replacement meter ordered on 3/11/2011. KAS

Due Date 12:00:00AM

3/22/2011 12:00:00AM

Resolution Date: 3/21/2011

FA Status

Completed

:REPLACED METER AND GASKETS.. MM, MAF Resolution

Sub Division: 344

MR Route: F07

FAID: 3104000562

Account #

3104000000

Customer Name:

MCADAMS, MARK APhone #:

(407) 330-1264

Address

402 TEMPLE DR

Matthew Chandler

Operator:

LeRoy Grainger

Entry Date

: 7/26/2011 10:15:38AM

SO Type : M-NOREAD

Due Date

Instructions : NEED A READ FOR BILLING.THANKS.MC

7/27/2011 6:00:00PM

Resolution Date: 7/27/2011

CSR:

12:00:00AM

FA Status

Completed

Resolution

:read,,lrg

Sub Division: 344

MR Route: F07

FAID: 3550010080

Account #

3550010000

Customer Name:

GREEN, SYLVIAPhone #:

Address

1808 KNOX AVE

CSR: John TuttonOperator

: LeRoy Grainger

Entry Date

: 1/7/2011 10:03:00AM

SO Type : M-RECON

Instructions : cust made pymnt please reconnect service-jwt*SIGNED TAG IS ON DOOR*LORIE

Due Date

1/7/2011 6:00:00PM Resolution Date: 1/7/2011

12:00:00AM

FA Status

Completed

Resolution

:reconnected,Irg

Sub Division: 344

MR Route: F07

FA ID: 3550010426

count #

3550010000

Customer Name:

GREEN, SYLVIAPhone #:

Address Operator:

Shawn Ebert

1808 KNOX AVE

CSR:

Batch System

2/20/2012 15:20

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date

: 1/4/2011 8:23:06PM

SO Type : M-CUT

' structions :

שue Date

1/5/2011 7:00:00PM Resolution Date: 1/6/2011

CSR:

9:00:00AM

FA Status

Completed

Resolution :READ , TAGGED DOOR , T/OFF , SME

Sub Division: 344

MR Route: F07

1808 KNOX AVE

FAID: 3550010319

Account #

3550010000

Customer Name:

GREEN, SYLVIAPhone #:

Batch System

Address Operator:

Shawn Ebert

Entry Date

: 7/6/2011 7:18:40PM

SO Type : M-CUT

Instructions :

Due Date

Resolution

7/7/2011 7:00:00PM

Completed

Resolution Date: 7/11/2011

12:00:00AM

FA Status

:READ , TURNED OFF , TAGGED DOOR , SME LOCKED

Sub Division: 344

MR Route: F07

FAID: 3550010623

Account #

3550010000

Customer Name:

GREEN, SYLVIAPhone #:

dress

1808 KNOX AVE

CSR: Linda JonesOperator

: LuRoy Grainger

Entry Date

: 8/31/2011 9:21:13AM SO Type : M-SIO

Request Type: Water Miscellaneous Complaint

Instructions : PLEASE VERIFY WATER IS STILL OFF--CUT 7/7 & VERIFY IF HOUSE OCCUPIED. LINDA

Due Date

9/1/2011 12:00:00AM

Resolution Date: 9/1/2011

CSR:

12:00:00AM

FA Status

Completed

:meter still locked off,...no usage,...looks vacant?....lrg Resolution

Sub Division: 344

MR Route: F07

FAID: 3550010330

Account #

3550010000

Customer Name:

1808 KNOX AVE

GREEN, SYLVIAPhone #:

Linda JonesOperator

Address

Entry Date

: LeRoy Grainger

: 8/9/2011

3:07:45PM

SO Type : M-WARN

Instructions : HANG TAG TO CALL OFFICE--# DISCONNECT ON ACCOUNT--IF VACANT PLEASE TURN OFF & TAKE

FINAL READ. BILL RETURN. LINDA

Due Date

8/10/2011 6:00:00PM Resolution Date: 8/10/2011

12:00:00AM

FA Status

Completed

Resolution :looks occupied,,,hung tag to call office,,,lrg

ລ Division: 344

MR Route: F07

FAID: 3550010556

Account #

3550010000

Customer Name:

GREEN, SYLVIAPhone #:

Utilities Billing System

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Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Address

1808 KNOX AVE

CSR:

Batch System

Operator: LeRoy Grainger

try Date

: 5/4/2011 7:18:36PM

SO Type : M-CUT

Instructions :

Due Date

5/5/2011 7:00:00PM Resolution Date: 5/9/2011

10:00:00AM

FA Status

Completed

Resolution

:off,,,,lrg

Sub Division: 344

MR Route: F07

FAID: 3550010961

Account #

3550010000

Customer Name:

GREEN, SYLVIAPhone #:

Address

1808 KNOX AVE

CSR: **Batch System**

Operator:

Rodel Hermano

Entry Date

: 3/7/2011 8:33:50PM

SO Type : M-CUT

Instructions :

Due Date

3/8/2011 7:00:00PM Resolution Date: 3/8/2011

12:00:00AM

FA Status

Completed

Resolution

:OFF, TAGGED DOOR..RH

Sub Division: 344

MR Route: F07

FAID: 3550010564

count #

3550010000

Customer Name:

GREEN, SYLVIAPhone #:

Address

1808 KNOX AVE

CSR:

Resolution Date: 3/8/2011

Linda JonesOperator

: Rodel Hermano

Entry Date : 3/8/2011 10:17:55AM

SO Type : M-RECON

6:00:00PM

Due Date

Instructions : RECONNECT SERVICE. WAIVER ON DOOR. (CALLED TO KEVIN 11:20A). LINDA

3/8/2011

2:24:00PM

FA Status

Completed

Resolution

:ON, PUT..RH

Sub Division: 344

MR Route: F07

1808 KNOX AVE

FAID: 3550010432

Account #

3550010000

Customer Name:

GREEN, SYLVIAPhone #:

Constance Dunn

Address Operator:

LeRoy Grainger

Entry Date

: 5/11/2011 7:33:20AM

SO Type : M-RECON

Instructions : Please reconnect service, pick up tag. called to John. Thanks Connie

Resolution Date: 5/11/2011

Due Date 12:00:00AM

6:00:00PM 5/11/2011

CSR:

FA Status

Completed

solution

:rec,,,,picked up tag,,,lrg

Sub Division: 344

MR Route: F07

FA ID: 3373000172

Utilities Billing System

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Samantha Tackett

Field Activity Detail Report from 01/01/2011 to 12/31/2011

415 BETH DR

Account #

perator :

Entry Date

3373000000

Customer Name:

ISOM, ELYSEPhone #: (407)

322-2554

'dress

LeRoy Grainger

: 7/1/2011 12:40:46PM

SO Type : HIBILL

: PLEASE RE READ METER. CUSTOMER IS DISPUTING USAGE, PLEASE CHECK FOR ANY SIGNS OF A Instructions

LEAK, THANK YOU, SAM

Due Date

7/5/2011 6:00:00PM Resolution Date: 7/5/2011

CSR:

CSR:

12:00:00AM Resolution

FA Status

Completed

:no leaks detected,...tagged door with findings,...lrg

Sub Division: 344

MR Route: F07

FAID: 3500010339

Account #

3500010000

Customer Name:

1823 HARDING AVE

HOLLOWAY, DICENAPhone #:

Brandi Deere

(407) 733-1820

Address Operator:

LeRoy Grainger

: 5/3/2011 12:47:53PM **Entry Date**

SO Type : HIBILL

: re-read and check for leak. cust called concerned of high bill. thanks bnd

Due Date

5/4/2011 6:00:00PM Resolution Date: 5/4/2011

12:00:00AM

FA Status

Completed

:no leaks detected,,,,tagged door with findings,,,lrg Resolution

Sub Division: 344

MR Route: F07

FAID: 3589900914

Account #

#:

(407) 529-4966

Address

Mike Finnegan

2934 TRUMAN BLVD

Customer Name:

CSR:

Batch System

TRAMMELL JR. JAMES Phone

Operator: Entry Date

: 10/5/2011 7:39:11PM

SO Type : M-CUT

3589900000

Instructions :

Due Date

10/6/2011 7:00:00PM Resolution Date: 10/6/2011

12:00:00AM

FA Status

Completed

Resolution

:water off maf

Sub Division: 344

MR Route: F07

FAID: 3589900625

Account #

3589900000

Customer Name:

TRAMMELL JR.JAMESPhone

Address

(407) 529-4966

2934 TRUMAN BLVD

CSR: Lori JonesOperator:

LeRoy Grainger

Entry Date

: 2/25/2011 10:00:49AM

SO Type : M-REREAD

'r-structions : Please reread meter for billing. There was a large jump in consumption. Is there a leak here? Thanks, LLJ

ue Date

2/28/2011 6:00:00PM Resolution Date: 2/28/2011

12:00:00AM **FA Status** Completed

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution

:leak on customers side, spoke with customer about findings,...lrg

Division: 344

MR Route: F07

FA ID: 3750010034

Account #

3750010000

Customer Name:

HOLLOWAY, ROSA EPhone #

(407) 322-4561

1901 HARDING AVE

Lorie Mayeski

Address Operator:

LeRoy Grainger

Entry Date : 3/8/2011 2:41:07PM SO Type : HIBILL

2:41:07PM

Instructions : CUST. CALLED REQUESTED METER RE-READ AND CHECKED FOR LEAKS. PLEASE TAG DOOR WITH

CURRENT READ AND FINDINGS. THANKS, LORIE

Due Date

3/8/2011

Resolution Date: 3/9/2011

CSR:

12:00:00AM

FA Status

Completed

Resolution :no leaks detected,,tagged door with findings and read,lrg

Sub Division: 344

MR Route: F07

FAID: 3831010729

Account # Phone #:

(407) 936-5427

3831010000

Customer Name:

MILLER, JACQUELINE D

Address

3074 TRUMAN BLVD

CSR: Batch System

Operator: Entry Date

LeRoy Grainger : 4/26/2011 7:01:40PM

SO Type : M-SIO

Request Type: General Investigation

atructions :

∟ue Date

4/29/2011

Resolution Date: 4/29/2011

12:00:00AM

FA Status

7:01:00PM Completed

Resolution

:MR ID: 383105264946, MR REMARK: BB replaced meter box lid,,,,Irg

Sub Division: 344

MR Route: F07

FAID: 3692000938

Account #

3692000000

Customer Name:

LUCAS, WILLIAMPhone #:

(407) 322-0723

Address

206 TANGERINE DR

CSR: Batch System

Operator:

Rodel Hermano

SO Type : M-EXCHNG

Entry Date

Instructions : MR ID: 369207970352, MR REMARK: MS

Due Date

: 1/24/2011 8:01:37PM

1/24/2011 8:01:37PM

Resolution Date: 1/26/2011

12:00:00AM

FA Status

Completed

Resolution

:Replaced stuck 5/8" meter...RRH

Sub Division: 344

MR Route: F07

FAID: 3650110733

Account #

3650110000

Customer Name:

ALTIZER, CHRISTINAPhone #:

(407) 323-3829

305 TANGERINE DR

CSR:

Batch System

'dress _erator:

LeRoy Grainger

Entry Date

: 12/22/2010 8:01:32PM

SO Type : M-SIO

Request Type: General Investigation

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions :

Due Date : 1/4/2011 8:01:00PM Resolution Date : 1/4/2011

Resolution :MR ID: 365010785522, MR REMARK: GF meter very readable, lrg

Sub Division: 344 MR Route: F07 FA ID: 3742000889

Account # : 3742000000 Customer Name : COLBERT, ANGELIAPhone #:

(407) 330-4768

Address : 105 VALENCIA DR CSR: Peggy Hanks

Operator: LeRoy Grainger

Entry Date : 8/2/2011 1:27:10PM SO Type : M-SIO Request Type: General Investigation

Instructions: Reford the meter badge/serial # and manufacturer. (precision?) Put meter information in comments. Thanks,

Peggy

Due Date : 8/11/2011 3:00:00PM Resolution Date : 8/11/2011

12:00:00AM FA Status : Completed

Resolution :badge#8455211,,,make precision,,,lrg

Sub Division: 344 MR Route: F07 FA ID: 3731010173

Account # : 3731010000 Customer Name : GUESS,DAVIDPhone #:(407)

415-7892

Address : 3060 TRUMAN BLVD CSR: Batch System

nerator: Rodel Hermano

Entry Date : 3/24/2011 8:01:40PM SO Type : M-SIO Request Type: General Investigation

Instructions: MR ID: 373101218121, MR REMARK: BB

Due Date : 3/25/2011 8:01:00PM Resolution Date : 3/28/2011

12:00:00AM FA Status : Completed

Resolution : Replaced broken double meter box with a single meter box. RH

Sub Division: 344 MR Route: F07 FA ID: 3860010921

Account # : 3860010000 Customer Name : WILLIAMS, VENTURENIA

Phone #: (407) 323-9289

Address : 1813 KNOX AVE CSR: Batch System

Operator: LeRoy Grainger

Entry Date : 4/6/2011 7:23:08PM SO Type : M-CUT

Instructions :

Due Date : 4/7/2011 7:00:00PM Resolution Date : 4/7/2011

12:00:00AM FA Status : Completed

Resolution :off

 Sub Division:
 344
 MR Route:
 F07
 FA ID:
 3860010461

...count # : 3860010000 Customer Name : WILLIAMS, VENTURENIA

Phone #: (407) 323-9289

Address : 1813 KNOX AVE CSR: Deborah Volz

Utilities Billing System

2/20/2012 15:20 Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Operator:

LeRoy Grainger

Entry Date

: 4/7/2011 10:06:56AM

SO Type : M-RECON

tructions : reconnect svc, tag is on door.deb

4/7/2011

8:00:00PM

Resolution Date: 4/7/2011

Due Date 12:00:00AM

FA Status

Completed

Resolution

:rec,,lrg

Sub Division: 344

4150010000

MR Route: F07

FAID: 4150010994 LANE, GWENDOLYN YPhone

Account #

(407) 321-0205

Address

1820 KNOX AVE

Customer Name:

CSR:

Lorie Mayeski

Operator:

Alex Lorenzo

: 5/26/2011 2:11:43PM Entry Date

SO Type : M-SIO

Request Type: General Investigation

Instructions : CUST. CALLED REPORTED PRESSURE DIPS LOW FOR PAST TWO WEEKS. CALLED OUT TO 'PEDRO' HE

WILL CALL CUSTOMER BACK. LORIE M. 5-26-2011*3:08PM

Due Date

6:00:00PM 5/26/2011

Resolution Date: 5/30/2011

12:00:00AM

FA Status

Completed

:PEDRO CALLED AND SPOKE WITH CUSTOMER.. KEV Resolution

Sub Division: 344

MR Route: F07

FA ID: 4150010592

Account #

Customer Name:

LANE.GWENDOLYN YPhone

CSR:Karen ThimmesOperator:

(407) 321-0205

Address

1820 KNOX AVE

Entry Date

: 4/13/2011 2:46:29PM SO Type : M-SIO

4150010000

Request Type: General Investigation : Customer called, sprinkler was run over and needs someone to help turn off water. Called Kevin. Thanks, Karyn

Instructions

4/13/2011 8:00:00PM Resolution Date: 4/13/2011

Due Date 12:00:00AM

FA Status

Completed

Resolution

:Mike went out & shut the meter off for the customer read-1359110 JAM

Sub Division: 344

MR Route: F07

FA ID: 4041010456

Account #

(407) 431-7187

4041010000

Customer Name:

MOORE, WILLIE CPhone #:

Address

3088 TRUMAN BLVD

CSR:

Batch System

Operator:

Shawn Ebert

: 7/6/2011 7:18:40PM Entry Date

SO Type : M-CUT

Instructions :

Due Date

7/7/2011 7:00:00PM Resolution Date: 7/11/2011

12:00:00AM

FA Status

Completed

ືາsolution

:READ , TURNED OFF , TAGGED DOOR , SME LOCKED

Sub Division: 344

MR Route: F07

FA ID: 4041010038

2/20/2012 15:20 Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

4041010000

SO Type : M-CUT

Customer Name:

3088 TRUMAN BLVD

MOORE.WILLIE CPhone #:

Account # (407) 431-7187

⁴dress erator:

Entry Date

Shawn Ebert

8:23:06PM : 1/4/2011

CSR:

Batch System

Instructions :

Due Date

7:00:00PM 1/5/2011

Resolution Date: 1/6/2011

9:00:00AM

FA Status

Completed

:READ, TAGGED DOOR, T/OFF, SME Resolution

Sub Division: 344

MR Route: F07

FA ID: 4041010812

Account #

4041010000

Customer Name:

MOORE, WILLIE CPhone #:

(407) 431-7187

Address Operator:

LeRoy Grainger

3088 TRUMAN BLVD

CSR:

Brandi Deere

: 5/9/2011 8:44:14AM SO Type : M-RECON

Instructions: RECONNECT AND PICK UP TAG. PAGE TO LEROY G

Due Date

Entry Date

5/9/2011 6:00:00PM Resolution Date: 5/9/2011

10:00:00AM

FA Status

Completed

:rec,,,,picked up tag,,,lrg Resolution

p Division: 344

MR Route: F07

FA ID: 4041010345

MOORE, WILLIE CPhone #:

Account #

(407) 431-7187

LeRoy Grainger

3088 TRUMAN BLVD

Customer Name:

CSR:

Isabel Ceballos

Operator: **Entry Date**

Address

2:30:05PM : 1/6/2011

SO Type: M-RECON

4041010000

: Paid, turn on. Instructions

Due Date

1/6/2011 6:00:00PM Resolution Date: 1/6/2011

4:00:00PM

FA Status

Completed

Pick up tag Paged Leroy /ic

Resolution

:reconnected,lrg

Sub Division: 344

MR Route: F07

FA ID: 4041010899

Account #

4041010000

Customer Name:

MOORE, WILLIE CPhone #:

(407) 431-7187

Address

3088 TRUMAN BLVD

CSR:

Cristina Harden

LeRoy Grainger Operator:

Entry Date

: 7/12/2011

SO Type : M-RECON

Instructions ∋ Date

: pls recon. cust avail to sign after 10am. paged to kevin. thanks/tina

8:24:23AM

7/12/2011 6:00:00PM Resolution Date: 7/12/2011

1∠.∪0:00AM

FA Status

Completed

Resolution

:rec,,,picked up tag,,,Irg

2/20/2012 15:20 Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

○ b Division: 344 MR Route: F07 FA ID: 4041010709

account # : 4041010000 Customer Name : MOORE, WILLIE CPhone #:

(407) 431-7187

Address : 3088 TRUMAN BLVD CSR: Batch System

Operator: LeRoy Grainger

Entry Date : 5/4/2011 7:18:36PM SO Type : M-CUT

Instructions :

Due Date : 5/5/2011 7:00:00PM Resolution Date : 5/9/2011

12:00:00AM FA Status : Completed

Resolution :off,,lrg

Sub Division: 344 MR Route: F07 FA ID: 4041010638

Account # : 4041010000 Customer Name : MOORE, WILLIE CPhone #:

(407) 431-7187

Address : 3088 TRUMAN BLVD CSR: Amber Daffer

Operator: LeRoy Grainger

Entry Date : 3/31/2011 11:57:25AM SO Type : M-SIO Request Type: General Investigation

Instructions : PHONE NUMBER IS NOT IN SERVICE PLEASE HANG A DOOR TAG FOR CUSTOMER TO CONTACT

CUSTOMER SERVICE TO UPDATE. THANK YOU, AMBER

e Date : 4/1/2011 6:00:00PM Resolution Date : 4/1/2011

12.J0:00AM FA Status : Completed

Resolution :hung tag,,,lrg

Sub Division: 344 MR Route: F07 FA ID: 4293000869

Account # : 4293000000 Customer Name : PENNINGTON, JAMES F

Phone #: (407) 595-7824

Address : 300 TEMPLE DR CSR: Batch System

Operator: LeRoy Grainger

Entry Date : 12/22/2010 8:01:32PM SO Type : M-SIO Request Type: General Investigation

Instructions :

Due Date : 1/4/2011 8:01:00PM Resolution Date : 1/4/2011

12:00:00AM FA Status : Completed

Resolution :MR ID: 429304323491, MR REMARK: GF meter readable, Irg

Sub Division: 344 MR Route: F07 FA ID: 4660010000

Account # 4660010000 Customer Name: TURNER,REGINAPhone #:

(407) 302-8330

Address : 1807 KNOX AVE CSR: Linda JonesOperator

: Chris Gosnell

Litry Date : 11/10/2011 8:58:05AM SO Type : M-WARN Request Type: DON'T USE

Instructions : PLEASE CALL OFFICE--NEED CONTACT INFO UPDATE & BALLANCE ON ACCOUNT. LINDA

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date

11/11/2011 6:00:00PM Resolution Date: 11/11/2011

12:00:00AM

FA Status

Completed

solution

:tagged door....crg

Sub Division: 344

MR Route: F07

FAID: 4660010548

Account #

4660010000

Customer Name:

TURNER, REGINAPhone #:

(407) 302-8330

Address

1807 KNOX AVE

CSR:

Linette Orengo

Operator:

LeRoy Grainger

Entry Date

: 4/7/2011 2:29:15PM

SO Type: M-RECON

6:00:00PM

Instructions : please recon cust has paid tag signed on the door, paged Kevin.../LIO FL

Due Date

4/7/2011

Resolution Date: 4/7/2011

4:15:00PM

FA Status

Completed

Resolution

:rec..lra

Sub Division: 344

MR Route: F07

FA ID: 4660010784

Account #

4660010000

Customer Name:

TURNER, REGINAPhone #:

(407) 302-8330

Address Operator:

LeRoy Grainger

1807 KNOX AVE

CSR:

Batch System

try Date זי⁻

: 4/6/2011 7:23:08PM

SO Type : M-WARN

7:00:00PM

Instructions :

Due Date

4/7/2011

Completed

Resolution Date: 4/7/2011

12:00:00AM

Resolution

:off

FA Status

Sub Division: 344

MR Route: F07

FAID: 4603000618

Account #

321-4634

4603000000

Customer Name:

DAVIS, JASONPhone #: (407)

Address

215 TANGERINE DR

CSR⁻ Jennifer Elliot

Operator:

LeRoy Grainger

Entry Date

: 3/25/2011 7:51:44AM

SO Type : M-OFF

Instructions : Take final read and lock meter, tag for new to apply. Jennifer

Due Date

3/28/2011 8:00:00PM Resolution Date: 3/28/2011

12:00:00AM

FA Status

Completed

:read,locked and tagged,,,lrg Resolution

Sub Division: 344

MR Route: F07

FA ID: 4573000733

Account #

4573000000

Customer Name:

OSBORNE, BILLIE MPhone #:

-7)323-3049

Address Operator:

LeRoy Grainger

413 BETH DR

CSR:

Batch System

Utilities Billing System

2/20/2012 15:20

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date

8:23:06PM : 1/4/2011

SO Type : M-CUT

'-structions :

ue Date

FA Status

1/5/2011 7:00:00PM

Completed

Resolution Date: 1/6/2011

9:55:00AM Resolution

off

Sub Division: 344

MR Route: F07

FAID: 4573000499

Account #

4573000000

Customer Name:

OSBORNE BILLIE MPhone #:

(407) 323-3049

Address Operator:

Kevin Cooper

413 BETH DR

CSR:

Batch System

Entry Date

: 7/6/2011 7:18:40PM

SO Type : M-CUT

Instructions :

Due Date

7/7/2011 7:00:00PM Resolution Date: 7/11/2011

12:00:00AM

FA Status

Completed

:turned off meter tagged door...crg Resolution

Sub Division: 344

MR Route: F07

FAID: 4573000205

Account #

4573000000

SO Type : M-RECON

6:30:00PM

Customer Name:

OSBORNE, BILLIE MPhone #:

(407) 323-3049

dress

Kevin Cooper

413 BETH DR

CSR:

Resolution Date: 7/11/2011

Stephanie Calbreath

_perator :

Entry Date Instructions : 7/11/2011 9:15:33AM

pls restore,, cusotmer is home and tag is on door.. thks called out at 10:20 am...

Due Date 12:00:00AM

7/11/2011

Completed

FA Status

Resolution

:turned on meter...crg

Sub Division: 344

MR Route: F07

FAID: 4540010848

Account # 322-1106

4540010000

Customer Name:

MERCHANT, SPhone #:(407)

Address

2962 TRUMAN BLVD

CSR:

Lorie Mayeski

Operator:

Entry Date

LeRoy Grainger

: 4/7/2011 9:44:23AM

SO Type : M-ON

Instructions : PLEASE TURN ON SERVICE. CUSTOMER MADE PAYMENT VIA AUTOMATED DIDN'T CALL OFFICE.

SIGNED TAG ON DOOR. THANKS, LORIE, CALLED OUT TO KEVIN COOPER @ 10:44 A.M.*

Due Date

:rec,lrg

4/7/2011 6:00:00PM Resolution Date: 4/7/2011

12:55:00PM

solution

FA Status

Completed

Sub Division: 344

MR Route: F07

FAID: 4540010656

Utilities Billing System

2/20/2012 15:20 Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

4540010000

Customer Name:

2962 TRUMAN BLVD

MERCHANT, SPhone #:(407)

Account # 322-1106

1 dress

LeRoy Grainger

: 4/6/2011

7:23:08PM

CSR:

Batch System

Instructions

perator:

Entry Date

Due Date 12:00:00AM

FA Status

4/7/2011 7:00:00PM Completed

Resolution Date: 4/7/2011

Resolution

:off

Sub Division: 344

MR Route: F07

FAID: 5260110194

Account # Phone #:

(407) 328-5482

5260110000

SO Type : M-CUT

Customer Name:

MAZZUCHELLI, MICHAEL

Address

100 VIHLEN RD

CSR:

Batch System

Operator:

Shawn Ebert

Entry Date

: 9/25/2011 7:27:12PM

SO Type : M-SIO

Request Type: General Investigation

Instructions : MR ID: 526013301172, MR REMARK: GF exchange

Due Date

10/15/2011

7:27:00PM

Resolution Date: 10/21/2011

9:00:00AM

FA Status

Completed

:Meter showing a leak on the customer side. Tagged door with info to call the office after the repair..crg Resolution

CUSTOMER MADE REPAIRS ON THEIR PLUMBING, SME

_ub Division: 344

MR Route: F07

FAID: 5089900902

Account #

217-6398

5089900000

Customer Name:

PORTS, TONYAPhone #:(321)

Address

Operator:

Shawn Ebert

3032 MCKINLEY LN

CSR:

Isabel Ceballos

Entry Date

: 1/6/2011

: Paid, turn on

9:23:08AM

SO Type: M-RECON

Instructions Due Date

Pick up tag

Paged Leroy /ic 6:00:00PM

Resolution Date: 1/6/2011

12:00:00PM

FA Status

1/6/2011 Completed

Resolution

:NO SIGNED TAG AND NO ONE HOME @ 10:35AM , SME (TAG ON DOOR NOW, REPAGED 12

NOON/TINA) PICKED UP SIGNED TAG, T/ON, SME

Sub Division: 344

MR Route: F07

FAID: 5089900477

Account #

5089900000

Customer Name:

PORTS, TONYAPhone #:(321)

217-6398

Address

3032 MCKINLEY LN

CSR:

Batch System

Operator:

Entry Date

Shawn Ebert

: 1/4/2011 8:23:06PM

SO Type : M-CUT

tructions :

Due Date

1/5/2011 7:00:00PM Resolution Date: 1/6/2011

2/20/2012 15:20 Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

9:00:00AM

FA Status

Completed

Resolution

:READ . TAGGED DOOR , T/OFF , SME

Sub Division: 344

MR Route: F07

FAID: 5089900923

Account #

5089900000

Customer Name:

PORTS, TONYAPhone #:(321)

217-6398

Address

3032 MCKINLEY LN

CSR:

Tara DruryOperator:

LeRoy Grainger

Entry Date

: 4/7/2011 9:44:32AM SO Type : M-RECON

Instructions : Please pick up tag and reconnect service. Called to Kevin C /tmd

Due Date

4/7/2011 6:00:00PM Resolution Date: 4/7/2011

12:00:00AM

FA Status

Completed

Resolution :rec,lrg

Sub Division: 344

MR Route: F07

FA ID: 5089900921

Account #

5089900000

Customer Name:

PORTS, TONYAPhone #:(321)

217-6398

Address

3032 MCKINLEY LN

CSR:

Batch System

Operator:

LeRoy Grainger

Entry Date

7:23:08PM : 4/6/2011

SO Type : M-CUT

structions :

ue Date

4/7/2011 7:00:00PM Resolution Date: 4/7/2011

12:00:00AM

FA Status

:off

Completed

Resolution

Sub Division: 344

MR Route: F07

FA ID: 5304000937

Account #

5304000000

Customer Name:

BRIGGS, GARRY KPhone #:

(407) 323-5781

Address

401 TEMPLE DR

CSR:

Karen Thimmes

Operator:

Michael Overton

Entry Date

: 9/13/2011 1:31:22PM

SO Type : TESTMTR

Instructions : Customer complaining of high bill. Please reread meter and check for leaks. Knock on door. AM ONLY. Call 407-461-1799 if no answer, customer may be in yard. House repiped and he would like Supervisor if possible, & is correct meter read? Thanks, Karyn

Due Date

9/19/2011 8:00:00PM Resolution Date: 9/19/2011

9:00:00AM

FA Status

Completed

Resolution

on 9-14-11 checked meter for leaks ,no leaks,, reread,, spoke with customer ,, hes not happy,, wants meter tested and someone to call him right away,,,,lrg,,,,,also i spoke with mike overton...FIELD TESTED METER. METER

FAILED, DOES NOT REGISTER LOW FLOWS.

Sub Division: 344

MR Route: F07

FA ID: 5324000814

...count# 322-4346

5324000000

Customer Name:

CAPKO,LISAPhone #:(407)

Address

406 TEMPLE DR

CSR:

Batch System

Utilities Billing System

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Operator:

LeRoy Grainger

Entry Date

: 1/4/2011

8:23:06PM

SO Type : M-CUT

...structions :

Due Date

1/5/2011 7:00:00PM Resolution Date: 1/6/2011

11:00:00AM

FA Status

Completed

Resolution :off

Sub Division: 344

MR Route: F07

FAID: 5324000026

Account #

322-4346

5324000000

Customer Name:

CAPKO, LISAPhone #:(407)

Address

406 TEMPLE DR

CSR:

Amber Daffer

Operator: LeRoy Grainger

Entry Date

: 3/31/2011 11:48:37AM

SO Type : M-SIO

Request Type: General Investigation

Instructions : PHONE NUMBER NOT IN SERVICE. PLEASE HANG A DOOR TAG FOR CUSTOMER TO CONTACT

6:00:00PM

CUSTOMER SERVICE TO UPDATE. THANK YOU, AMBER

Due Date

4/1/2011

Resolution Date: 4/1/2011

12:00:00AM

FA Status

Completed

Resolution :hung tag,,,lrg

Sub Division: 344

MR Route: F07

110 TEMPLE DR

FA ID: 5352000765

count #

5352000000

Customer Name:

THORNTON, NANCYPhone #:

Peggy Hanks

(-07) 323-0042

Address Operator:

LeRoy Grainger

SO Type : M-SIO

Request Type: General Investigation

CSR:

Entry Date

: 3/15/2011 10:48:33AM

Instructions : Confirm meter badge #. Put finding in 'comments'. Thanks Peggy

Due Date

3/17/2011 6:00:00PM Resolution Date: 3/17/2011

12:00:00AM Resolution

FA Status

Completed

:badge#8424358,,,make precision,,,,lrg

Sub Division: 344

MR Route: F07

FA ID: 5752000338

Account #

5752000000

Customer Name:

SIMPSON, ALISHAPhone #:

(407) 259-4167

Address

LeRoy Grainger

105 TEMPLE DR

CSR:

Batch System

Operator:

Entry Date

: 1/4/2011 8:23:06PM

SO Type : M-CUT

Instructions :

Due Date

9:35:00AM

FA Status

1/5/2011 7:00:00PM Completed

Resolution Date: 1/6/2011

solution :off

Sub Division: 344 MR Route: F07 FAID: 5752000866

2/20/2012 15:20 Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Account # (407) 259-4167 5752000000

Customer Name:

SIMPSON, ALISHAPhone #:

dress operator:

Rodel Hermano

Entry Date

105 TEMPLE DR

CSR:

Batch System

: 11/27/2011 7:20:28PM

SO Type : M-EXCHNG

7:20:28PM

Instructions: MR ID: 575200481098, MR REMARK: MS

11/27/2011

Resolution Date: 12/6/2011

Due Date 12:00:00AM

FA Status

Completed

Resolution

:REPLACED STUCK 5/8" METER..RH

Sub Division: 344

MR Route: F07

FAID: 5653000907

Account #

5653000000

Customer Name:

LOVELAND, ROBERTPhone #:

(407) 321-3126

Address

Shawn Ebert

414 SATSUMA DR

CSR:

Sheri Demonbreun

Operator: Entry Date

: 7/11/2011 12:09:35PM

SO Type : M-RECON

Instructions : please pick up tag and reconnect service, called to kevin-thanks sheri

Due Date

7/11/2011 8:00:00PM Resolution Date: 7/11/2011

12:10:00AM

FA Status

Completed

Resolution

:T/ON, SME

Sub Division: 344

MR Route: F07

FA ID: 5653000773

Account #

5653000000

Customer Name:

LOVELAND, ROBERTPhone #:

(407) 321-3126

Address

Kevin Cooper

414 SATSUMA DR

CSR: **Batch System**

Operator: Entry Date

: 7/6/2011 7:18:40PM

SO Type : M-CUT

Instructions :

Due Date

12:00:00AM

7/7/2011 7:00:00PM Resolution Date: 7/11/2011

FA Status

Completed

Resolution

:turned off meter tagged door..crg

Sub Division: 344

MR Route: F07

FAID: 5792000044

Account #

5792000000 Customer Name: SLATER.SHELTONPhone #:

Address

205 TANGERINE DR

CSR: Isabel Ceballos

Operator:

Entry Date

LeRoy Grainger

: 1/6/2011 12:50:57PM

SO Type : M-RECON

6:00:00PM

Instructions

: Paid, turn on

Pick up tag Paged Leroy /ic

Resolution Date: 1/6/2011

_ue Date 2:10:00PM

FA Status

1/6/2011 Completed

Utilities Billing System

2/20/2012 15:20 Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution :reconnected,lrg

b Division: 344 MR Route: F07 FA ID: 5792000939

Account #

Customer Name:

SLATER, SHELTONPhone #:

Address

LeRoy Grainger

205 TANGERINE DR

CSR:

Batch System

Operator: **Entry Date**

: 1/4/2011 8:23:06PM

SO Type : M-WARN

5792000000

Instructions :

Due Date

1/5/2011 7:00:00PM Resolution Date: 1/6/2011

9:30:00AM

FA Status

Completed

Resolution :off

Sub Division: 344

MR Route: F07

FA ID: 5743000239

Account #

5743000000

Customer Name:

KENDALL, MISHYPhone #:

(321) 377-1064

Address

318 SATSUMA DR

CSR:

Sheri Demonbreun

Operator:

LeRoy Grainger

: 6/9/2011 12:10:07PM Entry Date

SO Type : HIBILL

Instructions : re-read meter and check for leaks please see if there is any reason customer would have 57,000 gal usage mr is out of town trucker and no one at premise most of the time-thanks sheri

e Date

6/10/2011

8:00:00PM

Resolution Date: 6/10/2011

....J0:00AM

FA Status

Completed

Resolution

:no leaks detected,,,spoke with customer and she said that she had a pool leak and that they had to keep filling the pool,,,,,is why her consumption is high,,,,lrg

Sub Division: 344

MR Route: F07

FAID: 5743000239

Account #

377-1064

5743000000

Customer Name:

BROWN, KEITHPhone #: (321)

Address

318 SATSUMA DR

CSR: Sheri Demonbreun

Operator:

LeRoy Grainger

Entry Date

: 6/9/2011 12:10:07PM

SO Type : HIBILL

8:00:00PM

Instructions : re-read meter and check for leaks please see if there is any reason customer would have 57,000 gal usage mr is out of town trucker and no one at premise most of the time-thanks sheri

Due Date

6/10/2011

Resolution Date: 6/10/2011

12:00:00AM

FA Status

Completed

Resolution

:no leaks detected,,,spoke with customer and she said that she had a pool leak and that they had to keep filling the pool,,,,,,is why her consumption is high,,,,lrg

Sub Division: 344

MR Route: F07

FA ID: 5743000664

Account #

5743000000

Customer Name:

KENDALL, MISHYPhone #:

11) 377-1064

Address Operator:

Rodel Hermano

318 SATSUMA DR

CSR:

Batch System

2/20/2012 15:20 Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date

: 1/24/2011

8:01:37PM

SO Type : M-EXCHNG

: MR ID: 574309696250, MR REMARK: GF

a Date

1/24/2011

8:01:37PM

Resolution Date: 1/27/2011

12:00:00AM

FA Status

Completed

Resolution

:Replaced fogged 5/8" meter...RRH..SME

Sub Division: 344

MR Route: F07

FAID: 5743000664

Account # 377-1064

5743000000

Customer Name:

BROWN, KEITHPhone #:(321)

Address Operator:

318 SATSUMA DR

CSR:

Batch System

Entry Date

Rodel Hermano

: 1/24/2011 8:01:37PM SO Type : M-EXCHNG

Instructions: MR ID: 574309696250, MR REMARK: GF

Due Date

FA Status

1/24/2011 8:01:37PM Resolution Date: 1/27/2011

12:00:00AM

Completed

Resolution

:Replaced fogged 5/8" meter...RRH..SME

Sub Division: 344

MR Route: F07

FAID: 5743000208

Account #

5743000000

Customer Name:

KENDALL. MISHYPhone #:

(321) 377-1064

Address erator:

Rodel Hermano

318 SATSUMA DR

CSR:

Matthew Chandler

Entry Date

: 5/25/2011

8:51:56AM

SO Type : M-REREAD

Instructions: NEED A READ FOR BILLING, THANKS.MC

Due Date

FA Status

5/26/2011 6:00:00PM Resolution Date: 5/26/2011

8:50:00AM

Completed

Resolution

:READ FOR BILLING..RH

Sub Division: 344

MR Route: F07

FA ID: 5743000208

Account #

377-1064

5743000000

Customer Name:

BROWN, KEITHPhone #:(321)

Address

318 SATSUMA DR

Matthew Chandler CSR:

Rodel Hermano Operator:

Entry Date

: 5/25/2011 8:51:56AM

SO Type : M-REREAD

Instructions : NEED A READ FOR BILLING, THANKS.MC

Due Date

6:00:00PM 5/26/2011

Resolution Date: 5/26/2011

8:50:00AM

FA Status

Completed

Resolution

:READ FOR BILLING..RH

∩ 'b Division: 344

MR Route: F07

FAID: 5834000606

Account #

5834000000

Customer Name:

SANDKULLA, ROBBIE APhone

#:

(407) 617-5553

2/20/2012 15:20 Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Address

213 SATSUMA DR

CSR:

Cammy lwinski

Operator:

LeRoy Grainger

try Date

: 5/9/2011 11:41:41AM

SO Type : M-RECON

Instructions : PAID \$108.16 CONF#738251131 CUST WILL BE HOME AFTER 3 PM.CAMMY

Due Date

6:00:00PM 5/9/2011

Resolution Date: 5/9/2011

3:00:00PM

FA Status

Completed

Resolution

:rec,,,lrg

Sub Division: 344

MR Route: F07

FA ID: 5834000168

Account #

5834000000

Customer Name:

SANDKULLA, ROBBIE APhone

(407) 617-5553

Address

213 SATSUMA DR

CSR:

Cammy Iwinski

Operator:

LeRoy Grainger

Entry Date

: 8/9/2011 12:58:49PM

SO Type : M-RECON

Instructions : PAID \$150.00 CONF#771111231 TAG ON DOOR SIGNED.THANK YOU, CAMMY NV PLEASE KNOCK ON

DOOR WIFE CANT GET AHOLD OF HUSBAND TO PLACE TAG ON DOOR BUT THEY ARE HOME.

Due Date

8/9/2011

6:00:00PM

Resolution Date: 8/9/2011

12:00:00AM

FA Status

Completed

Resolution

:rec,,picked up tag,,,,lrg

Sub Division: 344

MR Route: F07

FA ID: 5834000472

പcount #

5834000000

Customer Name:

SANDKULLA ROBBIE APhone

(407) 617-5553

Address Operator:

Donna Brown

213 SATSUMA DR

CSR:

Batch System

Entry Date

: 8/8/2011 7:30:37PM

SO Type : M-CUT

7:00:00PM

Instructions :

Due Date

8/9/2011

Resolution Date: 8/9/2011

12:00:00AM

FA Status

Completed

:Customer very threating. Yelling obsenitys at me for turning off water. Read. Turned off.

Resolution

Sub Division: 344

FA ID: 5834000104

Account #

5834000000

Customer Name:

SANDKULLA, ROBBIE APhone

(407) 617-5553

213 SATSUMA DR

MR Route: F07

CSR:

Batch System

Address Operator:

LeRoy Grainger

: 5/4/2011 7:18:36PM

Instructions :

e Date

Entry Date

SO Type : M-CUT

Resolution Date: 5/9/2011

0:00AM

FA Status

:off,,,lrg

5/5/2011 7:00:00PM

Resolution

Completed

2/20/2012 15:20 Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division: 344

MR Route: F07

FAID: 5642000328

Account #

5642000000

Customer Name:

CARRIERO.DANNYPhone #:

7) 730-1346

Address

107 VALENCIA DR

CSR:

Brandi Deere

Operator:

Donna Brown

Entry Date

: 1/12/2011

3:06:41PM

SO Type : M-RECON

Instructions : RECONNECT AND PICK UP TAG. PAGE TO KEVIN

1/12/2011

6:00:00PM

Resolution Date: 1/12/2011

Due Date 12:00:00AM

FA Status

Completed

:Turned on PUT. Meter not running. Resolution

DB

Sub Division: 344

MR Route: F07

FAID: 5642000915

Account #

5642000000

Customer Name:

CARRIERO, DANNYPhone #:

(407) 730-1346

Address

107 VALENCIA DR

CSR:

Batch System

Operator: Entry Date LeRoy Grainger

: 4/6/2011 7:23:08PM

SO Type : M-CUT

7:00:00PM

Instructions :

Due Date

4/7/2011

Resolution Date: 4/7/2011

CSR:

10:00:00AM

FA Status

Completed

nesolution :off

Sub Division: 344

MR Route: F07

FAID: 5642000513

Account #

(407) 730-1346

5642000000

Customer Name:

107 VALENCIA DR

CARRIERO DANNYPhone #:

Lori JonesOperator:

Address

LeRoy Grainger

7:30:18AM

SO Type: M-RECON

Entry Date Instructions : Please reconnect service. Tag will be on the door. Thank you. LLJ *Dispatched to Kevin @8:31am

4/11/2011 6:00:00PM

Resolution Date: 4/11/2011

Due Date 12:00:00AM

: 4/11/2011

FA Status Completed

7:39:11PM

Resolution :rec,,,lrg

Sub Division: 344

MR Route: F07

FAID: 5642000252

Account #

5642000000

Customer Name:

CARRIERO, DANNYPhone #:

(407) 730-1346

Address

107 VALENCIA DR

CSR:

Batch System

Operator:

Mike Finnegan

: 10/5/2011

SO Type : M-CUT

Instructions :

'ry Date

2/20/2012 15:20

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date

10/6/2011 7:00:00PM

Completed

Resolution Date: 10/6/2011

12:00:00AM

FA Status

:water off maf

Sub Division: 344

MR Route: F07

FAID: 5642000267

Account #

solution

5642000000

Customer Name:

CARRIERO, DANNYPhone #:

(407) 730-1346

Address

107 VALENCIA DR

CSR:

Constance Dunn

Operator:

Shawn Ebert

Entry Date

: 7/11/2011 9:33:14AM

SO Type : M-RECON

Instructions : PLEASE RECONNECT SERVICE, PICK UP TAG. THANKS CONNIE

Due Date

7/11/2011 6:00:00PM Completed

Resolution Date: 7/11/2011

12:10:00AM Resolution **FA Status**

:T/ON, SME

Sub Division: 344

MR Route: F07

FA ID: 5642000510

CARRIERO, DANNYPhone #:

Account #

(407) 730-1346

Address

Shawn Ebert

107 VALENCIA DR

Customer Name:

CSR:

Batch System

Operator:

: 7/6/2011 7:18:40PM Entry Date

SO Type : M-CUT

5642000000

...structions :

Due Date

FA Status

7/7/2011 7:00:00PM Resolution Date: 7/11/2011

12:00:00AM

Completed

:READ , TURNED OFF , TAGGED DOOR , SME LOCKED Resolution

Sub Division: 344

MR Route: F07

FA ID: 5642000812

Account #

5642000000

Customer Name:

CARRIERO, DANNYPhone #:

(407) 730-1346

Address

107 VALENCIA DR

CSR: Lisa SilvaOperator:

LeRoy Grainger

Entry Date : 10/10/2011

2:10:01PM

SO Type : M-RECON

Instructions : Please restore service- per Kevin it is ok for somoneover 18 yrs of age to sign a door tag pnce you get to the

residence. Thanks

Due Date

10/10/2011

8:00:00PM

Resolution Date: 10/10/2011

12:00:00AM

FA Status

Completed

Resolution

Address

:rec,,,picked up tag,,,Irg

Sub Division: 344

MR Route: F07

FAID: 5642000879

Jount #

5642000000

Customer Name:

CARRIERO, DANNYPhone #:

(407) 730-1346

107 VALENCIA DR

CSR:

Batch System

Utilities Billing System

2/20/2012 15:20

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Operator:

LeRoy Grainger

Entry Date

: 1/4/2011 8:23:06PM

SO Type : M-CUT

Instructions :

Due Date

1/5/2011 7:00:00PM

Resolution Date: 1/6/2011

9:40:00AM

FA Status

Completed

Resolution :off

Sub Division: 344

MR Route: F07

FA ID: 6042000426

Account #

416-5866

6042000000

Customer Name:

RUSSELL, JEFFPhone #:(407)

Address Operator:

111 VALENCIA DR

CSR:

Karen Thimmes

LeRoy Grainger

Entry Date

: 6/28/2011 11:58:20AM

SO Type : HIBILL

Instructions : Customer complaining of high bill, please reread and check for leaks. Customer very upset. Tag with results.

Thanks, Karyn

Due Date

6/29/2011 8:00:00PM Resolution Date: 6/29/2011

12:00:00AM

FA Status

Completed

Resolution :no leaks detected,..tagged door with findings,...lrg

Sub Division: 344

MR Route: F07

FAID: 6042000079

count #

5866 - ب

6042000000

SO Type : HIBILL

Customer Name:

111 VALENCIA DR

RUSSELL, JEFFPhone #:(407)

Linette Orengo

Address Operator:

LeRoy Grainger

Entry Date

: 3/31/2011 12:28:59PM

Instructions : Please reread & check for leaks, customer concerned of high bill, please tag door with results.../LIO FL

Due Date

4/1/2011 6:00:00PM Resolution Date: 4/1/2011

CSR:

12:00:00AM

FA Status

Completed

Resolution

:no leaks detected,,,,,tagged door with findings...lrg

Sub Division: 344

MR Route: F07

FAID: 6131010585

Account #

6131010000

Customer Name:

ELLIS, THERONPhone #:(407)

330-7405 Address

1808 COOLIDGE AVE

CSR:

Batch System

Operator:

LeRoy Grainger

Entry Date

: 6/8/2011 7:23:22PM

SO Type : M-CUT

Instructions :

Due Date

6/9/2011 7:00:00PM

Resolution Date: 6/9/2011

12:00:00AM

FA Status

Completed

solutionی. :off

Sub Division: 344

MR Route: F07

FAID: 6131010154

Utilities Billing System

2/20/2012 15:20 Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Account #

6131010000

Customer Name:

ELLIS, THERONPhone #: (407)

330-7405

dress

LeRoy Grainger

1808 COOLIDGE AVE

CSR:

Jennifer Elliot

Entry Date

Operator:

: 6/9/2011 8:19:29AM

SO Type : M-RECON

Instructions : Either pick up tag or customer will be there to sign. I called Kevin Cooper. Jennifer

Due Date

6/9/2011 8:00:00PM Resolution Date: 6/9/2011

10:10:00AM

FA Status

Completed

Resolution

:rec,,picked up tag,,,lrg

Sub Division: 344

MR Route: F07

FA ID: 6002010144

Account #

Address

6002010000

Customer Name:

REMBERT, HERMAN JPhone

(407) 322-1557

1816 LINCOLN AVE

CSR:

Karen Thimmes

Operator:

LeRoy Grainger

Entry Date

: 4/7/2011 10:03:38AM

SO Type : M-RECON

Instructions : Reconnect Serivce, customer home. Called Kevin, Thanks Karyn

Due Date

FA Status

4/7/2011 Completed

8:00:00PM

Resolution Date: 4/7/2011

12:00:00AM

□esolution :rec,,lrg

Sub Division: 344

MR Route: F07

FAID: 6002010005

Account #

6002010000

Customer Name:

REMBERT, HERMAN JPhone

(407) 322-1557

Address

LeRoy Grainger

1816 LINCOLN AVE

CSR:

Batch System

Operator:

Entry Date

: 4/6/2011 7:23:08PM

SO Type : M-CUT

Instructions :

Due Date

FA Status

4/7/2011 7:00:00PM

Completed

Resolution Date: 4/7/2011

12:00:00AM Resolution

:off

Sub Division: 344

MR Route: F07

FAID: 6002010130

Account #

6002010000

Customer Name:

REMBERT, HERMAN JPhone

(407) 322-1557

Address

1816 LINCOLN AVE

CSR:

Batch System

Operator:

Entry Date

Shawn Ebert

: 7/6/2011 7:18:40PM

SO Type : M-CUT

structions :

Due Date

7/7/2011 7:00:00PM Resolution Date: 7/11/2011

12:00:00AM

FA Status

Completed

Utilities Billing System

2/20/2012 15:20 Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution

:READ , TURNED OFF , TAGGED DOOR , SME LOCKED

o Division: 344

MR Route: F07

FAID: 6002010629

Account #

6002010000

Customer Name:

REMBERT, HERMAN JPhone

(407) 322-1557

Address

1816 LINCOLN AVE

CSR:Brandi DeereOperator:

Entry Date

: 7/11/2011 10:10:49AM

SO Type: M-RECON

Instructions : RECONNECT AND PICK UP TAG. PAGE TO KEVIN

Due Date

7/11/2011 6:00:00PM Resolution Date: 7/11/2011

12:10:00AM

FA Status

Completed

Resolution

:T/ON , SME

Sub Division: 344

MR Route: F07

FAID: 5943000908

Account #

5943000000

Customer Name:

402 SATSUMA DR

BLATCHLEY, CHADPhone #:

Peggy Hanks

(443) 414-5570

Address Operator:

Entry Date

LeRoy Grainger

: 8/2/2011

SO Type : M-SIO

Request Type: General Investigation

CSR:

Instructions: Record the meter badge/serial # and manufacturer. (Precision?) Put meter information in comments. Thanks,

Peggy

ue Date

8/11/2011 3:00:00PM Resolution Date: 8/11/2011

12:00:00AM

FA Status

Completed

:badge#8338343,,,,make precision,,,lrg Resolution

1;24:42PM

Sub Division: 344

MR Route: F07

FAID: 6111010533

Account #

6111010000

Customer Name:

HUNT, LESTERPhone #:

Address

8:45:06AM

2131 W AIRPORT BLVD

CSR:Isabel CeballosOperator:

Entry Date

: 1/6/2011

SO Type : M-RECON

Instructions Due Date

; Paid, turn on. Pick up tag

Paged Leroy /ic 6:00:00PM 1/6/2011

Resolution Date: 1/6/2011

12:00:00AM

FA Status

Completed

Resolution

:PICKED UP SIGNED TAG, T/ON, SME

7:39:11PM

Sub Division: 344

MR Route: F07

FAID: 6111010777

Account #

6111010000

Customer Name:

HUNT, LESTERPhone #:

Address

2131 W AIRPORT BLVD

CSR:

Batch System

Operator:

Mike Finnegan

_..try Date

: 10/5/2011

SO Type : M-CUT

Instructions :

2/20/2012 15:20

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date

10/6/2011 7:00:00PM Resolution Date: 10/6/2011

12:00:00AM

FA Status

Completed

solution

:water off maf

Sub Division: 344

MR Route: F07

FAID: 6111010734

Account #

6111010000

Customer Name:

2131 W AIRPORT BLVD

2131 W AIRPORT BLVD

HUNT, LESTERPhone #:

Batch System

Address Operator:

Shawn Ebert

Entry Date

: 1/4/2011 8:23:06PM

SO Type : M-CUT

Instructions :

Due Date

FA Status

1/5/2011 7:00:00PM

CSR:

Resolution Date: 1/6/2011

7:00:00AM Resolution

Completed

:READ , TAGGED DOOR , T/OFF , SME

Sub Division: 344

MR Route: F07

FA ID: 6111010695

Account #

6111010000 Customer Name:

HUNT.LESTERPhone #:

Miranda Roberts

Address Operator:

Mike Finnegan

Entry Date : 10/6/2011 11:04:28AM

SO Type : M-RECON

7:05:00PM

atructions : PLEASE RECONNECT, TAG ON DOOR // MT

Resolution Date: 10/6/2011

CSR:

Due Date 1:00:00PM

10/6/2011 **FA Status** Completed

Resolution

:water back lon maf

Sub Division: 344

MR Route: F07

FA ID: 6124000614

CSR:Tara DruryOperator:

Account #

322-2893

6124000000

Customer Name:

BEINE, ROBERTPhone #:(407)

Address

SO Type : M-SIO

6:00:00PM

Request Type: General Investigation

Entry Date

: 11/3/2011

9:54:51AM

Instructions : Please investigate if customer is on septic or sewer. Customer is not being charged for sewer. /tmd

11/4/2011

Resolution Date: 11/4/2011

Due Date 12:00:00AM

FA Status

Completed

Resolution

:this customer is tied into the sewer line. I informed someone in the office 6 months ago when we found out after locating sewer for 407 satsuma Dr connection this customer tied in when they had a problem with their septic

404 TEMPLE DR

Sub Division: 344

MR Route: F07

FA ID: 5913000087

Account # 3098

5913000000

Customer Name:

ZINN, JAMES Phone #: (407)

Address

216 CITRUS DR

CSR:

Batch System

Operator:

Mike Finnegan

12:00:00AM

Resolution Date: 7/28/2011

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Field Activity Detail Report from 01/01/2011 to 12/31 Entry Date : 7/25/2011 7:04:52PM SO Type : M-EXCHNG

Completed

Instructions : MR ID: 591305603319, MR REMARK: MS

IISTRUCTIONS . INIK ID. 59 13050033 19, IVIK KEIVIAKK. IVIS

.e Date : 7/25/2011 7:04:52PM

Resolution :replaced 5/8 meter and gaskets...crg maf

FA Status

Sub Division: 344 MR Route: F07 FA ID: 5960110537

Account # : 5960110000 Customer Name : PATRICK, TRAFTONPhone #:

(407) 474-7175

Address : 303 TAMMY DR CSR:Sheri Demonbreun

Operator:

Entry Date : 6/13/2011 2:03:06PM SO Type : M-SIO Request Type: General Investigation

Instructions : mr called complaining about dip in road at end of driveway from previous repair-thanks sheri

Due Date : 6/14/2011 8:00:00PM Resolution Date : 6/14/2011

12:00:00AM FA Status : Completed

Resolution :had John Bush Repair patch from previous crack in sewer line - needs to be repaired JAM

Sub Division: 344 MR Route: F07 FA ID: 6410210231

Account # : 6410210000 Customer Name : SMITH, CHARLESPhone #:

(407) 324-4478

Address : 411 TANGELO DR CSR: Batch System

erator : LeRoy Grainger

Instructions :

Due Date : 1/5/2011 7:00:00PM Resolution Date : 1/6/2011

9:00:00AM FA Status : Completed

Resolution :READ , TAGGED DOOR , T/OFF , LEROY G

Sub Division: 344 MR Route: F07 FA ID: 6410210971

Account # : 6410210000 Customer Name : SMITH, CHARLES Phone #:

(407) 324-4478

Address : 411 TANGELO DR CSR: Batch System

Operator: Kevin Cooper

Entry Date : 7/6/2011 7:18:40PM SO Type : M-CUT

Instructions :

Due Date : 7/7/2011 7:00:00PM Resolution Date : 7/11/2011

12:00:00AM FA Status : Completed

Resolution :truned off meter, tagged door...crg

Sub Division: 344 MR Route: F07 FA ID: 6410210082

Account # : 6410210000 Customer Name : SMITH, CHARLES Phone #:

2/20/2012 15:20

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

(407) 324-4478

Address

erator:

LeRoy Grainger

: 3/11/2011

2:13:00PM

SO Type : M-SIO

411 TANGELO DR

CSR:

Request Type: General Investigation

Peggy Hanks

Entry Date

6:00:00PM

Instructions : Confirm meter serial/badge # and put findings in 'comments' cell. Thanks Peggy

Resolution Date: 3/15/2011

Due Date 12:00:00AM

FA Status

3/15/2011 Completed

Resolution

:badge#H001193,...lrg

Sub Division: 344

MR Route: F07

FAID: 6389900788

Account #

6389900000

Customer Name:

ROUSE, ISIAH APhone #:(407)

330-1838

Address

1813 COOLIDGE AVE

CSR:

Linda JonesOperator

: LeRoy Grainger

Entry Date

: 10/7/2011 7:41:07AM

SO Type : M-ON

Instructions : PLEASE TURN ON-WAVIER IN OFFICE. (CALLED TO COACH 8:40A) PER COACH TURN ON ABOUT 2:30

IN CASE MR CALLS BACK. LINDA

Due Date

10/7/2011

6:00:00PM

Resolution Date: 10/7/2011

12:00:00AM

FA Status

Completed

Resolution :turned on ,,,lrg

b Division: 344

MR Route: F07

FAID: 6389900475

Account #

330-1838

6389900000

Customer Name:

ROUSE, ISIAH APhone #:(407)

Address Operator:

Mike Finnegan

1813 COOLIDGE AVE

CSR:

Resolution Date: 10/6/2011

Batch System

Entry Date

: 10/5/2011 7:39:11PM

SO Type : M-CUT

Instructions :

Due Date

FA Status

10/6/2011 7:00:00PM

Completed

12:00:00AM Resolution

:water off maf

Sub Division: 344

MR Route: F07

FAID: 6390110838

Account #

6390110000

Customer Name:

BREWER, BRENDAPhone #:

(407) 323-5234

Address

LeRoy Grainger

107 LOCH ARBOR CT

CSR:

Batch System

Operator:

Entry Date

: 4/6/2011 7:23:08PM

SO Type : M-CUT

Instructions :

e Date

4/7/2011 7:00:00PM Resolution Date: 4/7/2011

1∠.00:00AM

FA Status

Completed

Resolution

:off

Resolution

Resolution

Sub Division: 344

:off

:rec,,,p.u.t.,,,lrg

Utilities Billing System

2/20/2012 15:20 Page: 1

FA ID: 6390110432

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division: 344 MR Route: F07 FAID: 6390110838

6390110000 Customer Name: BREWER, DARRELL LPhone _count #

(407) 323-5234

107 LOCH ARBOR CT CSR: Batch System Address Operator: LeRoy Grainger

SO Type : M-CUT **Entry Date** : 4/6/2011 7:23:08PM

Instructions :

Due Date 4/7/2011 7:00:00PM Resolution Date: 4/7/2011

12:00:00AM Completed **FA Status**

Sub Division: 344 MR Route: F07 FAID: 6390110432

Account # 6390110000 Customer Name: BREWER, BRENDAPhone #: (407) 323-5234

107 LOCH ARBOR CT CSR: Sheri Demonbreun Address

Operator: LeRoy Grainger

: 4/7/2011 8:52:57AM SO Type : M-RECON **Entry Date** Instructions please pick up tag and reconnect service, called to kevin-thanks sheri

4/7/2011 8:00:00PM e Date Resolution Date: 4/7/2011

าบ.อ5:00AM **FA Status** Completed

Account # 6390110000 BREWER, DARRELL LPhone Customer Name:

MR Route: F07

#: (407) 323-5234

Address 107 LOCH ARBOR CT CSR: Sheri Demonbreun

Operator: LeRoy Grainger

Entry Date : 4/7/2011 8:52:57AM SO Type : M-RECON

Instructions : please pick up tag and reconnect service, called to kevin-thanks sheri

Due Date 4/7/2011 8:00:00PM Resolution Date: 4/7/2011

10:55:00AM **FA Status** Completed

Resolution :rec,,,p.u.t.,,,lrg

Sub Division: 344 MR Route: F07 FA ID: 6401010182

Account # 6401010000 Customer Name: DAVIS, RONALDPhone #:(407)

302-2002

Cristina Harden 2191 W AIRPORT BLVD CSR: Address

`nerator : LeRoy Grainger

Entry Date : 5/31/2011 10:01:11AM SO Type : HIBILL

Instructions : pls reread meter /check for leaks. pls tag door w/ results. thanks/tina

2/20/2012 15:20

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date

solution

6/1/2011 6:00:00PM Resolution Date: 6/1/2011

12:00:00AM

FA Status

Completed

:no leaks detected,,,tagged door and spoke with customer,,,,lrg

Sub Division: 344

MR Route: F07

FAID: 6402010388

Account #

6402010000

Customer Name:

DEBOSE, MORRELLPhone #:

(407) 323-1367

Address

1843 LINCOLN AVE

CSR:

Batch System

Operator:

Rodel Hermano

Entry Date

: 1/24/2011 8:01:37PM SO Type : M-EXCHNG

Instructions

: MR ID: 640206960100, MR REMARK: BB GF

Due Date

1/24/2011 8:01:37PM Resolution Date: 1/27/2011

12:00:00AM

FA Status

Completed

Resolution

:REPLACED FOGGED 5/8" METER, RAISED UP TO GRADE AND REPLACED BROKEN SINGLE METER

BOX...RRH...SME

Sub Division: 344

MR Route: F07

FAID: 6380110944

Account #

6380110000

Customer Name:

SCHMITT, DICKPhone #:(386)

668-6176

Address

3204 COUNTRY CLUB RD

CSR:

Kathy Sillitoe

Operator:

LeRoy Grainger

⊏ntry Date

: 12/9/2011 1:57:00PM SO Type : M-SIO

Request Type: General Investigation

...structions

Due Date

12/19/2011 12:00:00AM

: Please verify home is still vacant or if meter is being used. Thanks, kathy

Resolution Date: 12/19/2011

12:00:00AM

FA Status

Completed

Resolution

:meter is still locked off,,,,house is vacant,,,,lrg

Sub Division: 344

MR Route: F07

FA ID: 6380110077

Account #

668-6176

6380110000

Customer Name:

SCHMITT, DICKPhone #:(386)

Address Operator:

LeRoy Grainger

3204 COUNTRY CLUB RD

CSR:

Kathy Sillitoe

Entry Date

SO Type : M-SIO

Request Type: General Investigation

Instructions

: Please verify meter is working as no usage recorded since 8/2007. If home is vacant please not account thanks

: 6/17/2011 2:09:29PM

Kathy

Due Date

6/20/2011 12:00:00AM

Resolution Date: 6/20/2011

12:00:00AM Resolution

FA Status

Completed

:meter is working ,but is turned off,,,,house is vacant,, lrg

Sub Division: 344

MR Route: F07

FAID: 6620210217

count #

6620210000

Customer Name:

JONES, ANNETTEPhone #:

(+07) 322-6324

Address

615 BETH DR

CSR:

Batch System

Operator:

LeRoy Grainger

Utilities Billing System

2/20/2012 15:20 Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date

: 4/6/2011

7:23:08PM

SO Type : M-CUT

tructions :

Due Date

4/7/2011 7:00:00PM Resolution Date: 4/7/2011

12:00:00AM

FA Status

Completed

Resolution

:off

Sub Division: 344

MR Route: F07

FA ID: 6622000149

Account #

6622000000

Customer Name:

SIMPSON.SCOTT HPhone #:

(407) 619-1951

Address

LeRoy Grainger

207 SATSUMA DR

CSR:

Matthew Chandler

Operator: Entry Date

: 4/27/2011 1:48:03PM

SO Type : M-REREAD

6:00:00PM

Instructions: NEED A READ FOR BILLING, THANKS.MC

Resolution Date: 4/28/2011

Due Date 12:00:00AM

FA Status

4/28/2011

Completed

Resolution

:no leaks detected,,,,lrg

Sub Division: 344

MR Route: F07

FA ID: 6622000694

Account #

6622000000

Customer Name:

207 SATSUMA DR

SIMPSON, SCOTT HPhone #:

Lisa Bachmann

(407) 619-1951

∡dress Operator:

LeRoy Grainger

Entry Date

: 5/16/2011 9:01:48AM

SO Type : HIBILL

Instructions : Please re-read meter and check for leaks, Customers usage almost tripled in past month. Please tag door with

results /lab

8:00:00PM 5/17/2011

Resolution Date: 5/17/2011

CSR:

Due Date 12:00:00AM

FA Status

Completed

Resolution

:no leaks detected,,,,,tagged door with findings,,,,lrg

Sub Division: 344

MR Route: F07

FA ID: 6482000155

Account #

6482000000

Customer Name:

TILLIS, JEFFERY APhone #:

(407) 330-1948

Address

Mike Finnegan

106 TANGERINE DR

CSR: Batch System

Operator: Entry Date

Instructions :

: 6/23/2011 7:01:34PM

SO Type : M-EXCHNG

Due Date

6/23/2011 7:01:34PM

Resolution Date: 6/24/2011

12:00:00AM

FA Status

Completed

solution

:Replaced 5/8 meter and curbstop...crg

MR Route: F07 FA ID: 6613000023 Sub Division: 344

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Account #

6613000000

Customer Name:

RUSS,ROBERTPhone #:(407)

268-4711

dress

Rodel Hermano

311 VIHLEN RD

CSR:

Batch System

Operator:

Entry Date

: 10/24/2011 7:25:52PM

SO Type : M-EXCHNG

Instructions : ID: 661303646519, MR REMARK: GF

exchangeMR 7:25:52PM

Resolution Date: 10/31/2011

Due Date 12:00:00AM

FA Status

10/24/2011

Completed

Resolution

:REPLACED FOGGED 5/8" METER..RH

Sub Division: 344

MR Route: F07

FAID: 6614000893

Account #

6614000000

Customer Name:

PRONKO, PETERPhone #:

(407) 493-0368

Address Operator:

LeRoy Grainger

409 SATSUMA DR

CSR:

Batch System

Entry Date

: 5/4/2011 7:18:36PM

SO Type : M-CUT

Instructions :

Due Date

5/5/2011 7:00:00PM Resolution Date: 5/9/2011

12:00:00AM

FA Status

Completed

Resolution :off,,,,lrg

Sub Division: 344

MR Route: F07

FAID: 6614000154

Account #

(407) 493-0368

6614000000

Customer Name:

PRONKO, PETERPhone #:

Address Operator:

Mike Finnegan

409 SATSUMA DR

CSR: Batch System

Entry Date

: 10/5/2011 7:39:11PM

SO Type : M-CUT

Instructions :

Due Date

10/6/2011

7:00:00PM

Resolution Date: 10/6/2011

12:00:00AM

FA Status

Completed

Resolution

:water back on maf

Sub Division: 344

MR Route: F07

FA ID: 6614000468

Account #

6614000000

Customer Name:

PRONKO, PETERPhone #:

(407) 493-0368

Address

409 SATSUMA DR

CSR:

Deborah Volz

Operator:

Entry Date

Mike Finnegan

: 10/6/2011 9:28:51AM

SO Type : M-RECON

*tructions : Reconnect service, Cust faxed waiver to fl office. Cld out to Kevin. deb

∪ue Date

8:00:00PM 10/6/2011

Resolution Date: 10/6/2011

12:29:00PM

FA Status

Completed

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution : water on maf

Division: 344 MR Route: F07 FA ID: 6840010335

Account # : 6840010000 Customer Name : PATTERSON,RANDYPhone #:

(321) 578-0638

Address : 1828 KNOX AVE CSR: Batch System

Operator: Rodel Hermano

Instructions: MR ID: 684004167967, MR REMARK: MS

Due Date : 5/23/2011 7:06:33PM Resolution Date : 5/24/2011

12:00:00AM FA Status : Completed

Resolution : REPLACED STUCK 5/8" METER..RH

Sub Division: 344 MR Route: F07 FA ID: 6840010335

Account # : 6840010000 Customer Name : PATTERSON,MARYPhone #:

(321) 578-0638

Address : 1828 KNOX AVE CSR: Batch System

Operator: Rodel Hermano

Entry Date : 5/23/2011 7:06:33PM SO Type : M-EXCHNG

Completed

Instructions: MR ID: 684004167967, MR REMARK: MS

e Date : 5/23/2011 7:06:33PM Resolution Date : 5/24/2011

Resolution :REPLACED STUCK 5/8" METER..RH

FA Status

Sub Division: 344 MR Route: F07 FA ID: 6840010595

Account # : 6840010000 Customer Name : PATTERSON,RANDYPhone #:

(321) 578-0638

12:00:00AM

Address : 1828 KNOX AVE CSR: Karen Thimmes

Operator: LeRoy Grainger

Entry Date : 9/14/2011 9:13:37AM SO Type : M-ON

Instructions : Reconnect service, wavier on door. One time "on", customer has early dimensia. Called Kevin. Karyn

Due Date : 9/14/2011 8:00:00PM Resolution Date : 9/14/2011

12:00:00AM FA Status : Completed

Resolution :turned on,,,picked up tag,,,lrg

Sub Division: 344 MR Route: F07 FA ID: 6840010595

Account # : 6840010000 Customer Name : PATTERSON,MARYPhone #:

(321) 578-0638

Address : 1828 KNOX AVE CSR: Karen Thimmes

erator: LeRoy Grainger

Entry Date : 9/14/2011 9:13:37AM SO Type : M-ON

Instructions : Reconnect service, wavier on door. One time "on", customer has early dimensia. Called Kevin. Karyn

Utilities Billing System

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date

9/14/2011

8:00:00PM

Resolution Date: 9/14/2011

12:00:00AM

FA Status

Completed

solution

:turned on,,,picked up tag,,,lrg

Sub Division: 344

MR Route: F07

FAID: 6840010120

Account #

6840010000

Customer Name:

PATTERSON, RANDYPhone #:

(321) 578-0638

Address

1828 KNOX AVE

CSR:

Batch System

Operator:

Mike Finnegan

: 10/5/2011 7:39:11PM Entry Date

SO Type : M-CUT

Instructions :

Due Date

10/6/2011

7:00:00PM

Resolution Date: 10/6/2011

12:00:00AM

FA Status

Completed

:water is off maf Resolution

Sub Division: 344

MR Route: F07

FAID: 6840010120

Account #

6840010000

Customer Name:

PATTERSON, MARYPhone #:

(321) 578-0638

Address Operator:

Mike Finnegan

1828 KNOX AVE

CSR:

Batch System

: 10/5/2011 7:39:11PM

SO Type : M-CUT

Instructions :

Due Date

10/6/2011 7:00:00PM Resolution Date: 10/6/2011

12:00:00AM

FA Status

Completed

Resolution

:water is off maf

Sub Division: 344

MR Route: F07

FAID: 6840010914

Account #

6840010000

Customer Name:

PATTERSON, RANDYPhone #:

(321) 578-0638

Address

1828 KNOX AVE

CSR:

Batch System

Operator:

Chris Gosnell

Entry Date : 9/6/2011 7:36:46PM

:turned off meter,tagged door...crg

SO Type : M-CUT

Instructions :

Due Date 12:00:00AM

7:00:00PM 9/7/2011

Resolution Date: 9/7/2011

FA Status

Completed

Resolution

Address

ົບb Division: 344

MR Route: F07

FA ID: 6840010914

count

6840010000

Customer Name:

PATTERSON, MARYPhone #:

(321) 578-0638

1828 KNOX AVE

CSR:

Batch System

Utilities Billing System

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

Operator:

Chris Gosnell

rtrv Date

: 9/6/2011 7:36:46PM

SO Type : M-CUT

Instructions :

Due Date

9/7/2011 7:00:00PM

Resolution Date: 9/7/2011

12:00:00AM

FA Status

Completed

Resolution

:turned off meter,tagged door...crg

Sub Division: 344

MR Route: F07

FA ID: 6982000901

Account #

6982000000

Customer Name:

NEVILLE, ROBERTPhone #:

(407) 322-7876

Address Operator:

LeRoy Grainger

106 SATSUMA DR

CSR:

Peggy Hanks

Entry Date

: 8/2/2011 1:11:33PM

SO Type : M-SIO

Request Type: General Investigation

Instructions : Record the meter bage/serial # and manufacturer. Put meter information in comments. Thanks, Peggy

Due Date

8/11/2011 3:00:00PM

Resolution Date: 8/11/2011

12:00:00AM Resolution

FA Status

Completed

:badge#8331105,,,make precision,,,lrg

Sub Division: 344

MR Route: F07

FAID: 6999900664

Account #

6999900000

Customer Name:

JOHNSON, IRENEPhone #:

∡dress

1828 HARDING AVE

CSR:

Linda JonesOperator

: LeRoy Grainger

Entry Date : 11/9/2011 3:17:05PM SO Type : M-SIO

Request Type: General Investigation

Instructions : # NO GOOD --ISSUE FA TO CALL OFFICE NEED CONTACT INFO UPDATED & BALANCE ON ACCOUNT.

LINDA

6:00:00PM

Due Date

12:00:00AM

FA Status

11/10/2011 Completed

Resolution Date: 11/10/2011

Resolution

:hung tag,,,lrg

Sub Division: 344

MR Route: F07

FAID: 6999900496

Account #

6999900000

JOHNSON, IRENEPhone #:

Address

LeRoy Grainger

1828 HARDING AVE

Customer Name:

CSR:

Brandi Deere

Operator:

Entry Date

: 6/9/2011 8:15:00AM

SO Type : M-RECON

Instructions: RECON AND PICK UP TAG. PAGE TO KEVIN

6:00:00PM

Due Date 10:00:00AM

FA Status

6/9/2011

Resolution Date: 6/9/2011

Completed

Resolution

:rec,,picked up tag,,,lrg

Sub Division: 344

MR Route: F07

FAID: 6999900045

Utilities Billing System

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

Account #

6999900000 Customer Name:

JOHNSON, IRENEPhone #:

Address erator:

LeRoy Grainger

Entry Date

: 6/8/2011 7:23:22PM

1828 HARDING AVE

CSR:

Batch System

Instructions

Due Date

FA Status

6/9/2011 7:00:00PM

Completed

Resolution Date: 6/9/2011

12:00:00AM Resolution

:off

Sub Division: 344

MR Route: F07

FA ID: 6791010582

Account #

(407) 322-3629

6791010000

SO Type : M-CUT

Customer Name:

REDDING, ROBERT LPhone #:

Address

Mike Finnegan

1812 LINCOLN AVE

CSR:

Batch System

Operator:

Entry Date

: 6/23/2011 7:01:34PM

SO Type : M-SIO

Request Type: General Investigation

Instructions :

Due Date

6/23/2011 7:01:34PM Resolution Date: 6/24/2011

12:00:00AM

FA Status

Completed

Resolution :MR ID: 679107944937, MR REMARK: MS Meter is working, readable....crg

b Division: 344

MR Route: F07

FAID: 6791010009

Account #

6791010000

Customer Name:

REDDING.ROBERT LPhone #:

(407) 322-3629

Address Operator:

LeRoy Grainger

1812 LINCOLN AVE

CSR: Peggy Hanks

Entry Date : 8/30/2011 8:07:19AM SO Type : M-SIO

Request Type: General Investigation

Instructions : Confirm the meter # is 19804011. Suspect the '1' if a ficticious prefix #. Thanks, Peggy

Due Date

9/12/2011 3:00:00PM Resolution Date: 9/13/2011

12:00:00AM

FA Status

Completed

Resolution

:badge#19804011,..,make badger,..lrg

Sub Division: 344

MR Route: F07

FAID: 6802010974

Account #

(407) 505-3735

6802010000

Customer Name:

JACKSON, BARBARAPhone #:

Address

1849 LINCOLN AVE

CSR:

Batch System

Operator:

Entry Date

LeRoy Grainger

: 4/6/2011 7:23:08PM

SO Type : M-CUT

Instructions :

ົ •e Date

4/7/2011 7:00:00PM Resolution Date: 4/7/2011

0:00AM

FA Status

Completed

Resolution

∶off

Utilities Billing System

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

FAID: 6802010559 MR Route: F07 Sub Division: 344

JACKSON, BARBARAPhone #: 6802010000 Customer Name: ^count#

7) 505-3735

Batch System CSR: 1849 LINCOLN AVE Address

LeRoy Grainger Operator:

SO Type : M-CUT : 6/8/2011 7:23:22PM Entry Date

Instructions :

Resolution Date: 6/9/2011 6/9/2011 7:00:00PM Due Date

Completed 12:00:00AM **FA Status**

Resolution :off

FA ID: 6802010807 MR Route: F07 Sub Division: 344

JACKSON, BARBARAPhone #: 6802010000 Customer Name: Account #

(407) 505-3735

CSR: Cammy Iwinski 1849 LINCOLN AVE Address

LeRoy Grainger Operator:

: 4/12/2011 12:30:53PM SO Type: M-RECON Entry Date

Instructions : CUST PAYMENT WAS POSTED TODAY PLEASE RECONNECT AND SHE WLL BE HOME THANK

YOU, CAMMY

Resolution Date: 4/12/2011 6:00:00PM 4/12/2011 ⁻ _'e Date

Completed 0:00AM **FA Status**

:rec,,,p.u.t.,,,lrg Resolution

FA ID: 6802010898 MR Route: F07 Sub Division: 344

JACKSON, BARBARAPhone #: 6802010000 Customer Name: Account #

(407) 505-3735

CSR: Tara DruryOperator: 1849 LINCOLN AVE Address

Mike Finnegan

SO Type : M-RECON : 6/9/2011 1:36:27PM Entry Date

Instructions : Please pick up tag and reconnect service. Called to KC /tmd

Resolution Date: 6/9/2011 6/9/2011 6:00:00PM Due Date

Completed 12:00:00AM **FA Status**

:turned on and collected tag.. maf Resolution

FAID: 7270010342 MR Route: F07 Sub Division: 344

BROOKS, LINDAPhone #: (407) Customer Name: 7270010000 Account #

748-1214

rtry Date

CSR: Matthew Chandler 1825 KNOX AVE Address

LeRoy Grainger Operator:

SO Type : M-REREAD

Instructions : NEED A READ FOR BILLING, THANKS.MC

: 11/28/2011 9:28:50AM

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Page: 1

Due Date : 11/29/2011 6:00:00PM Resolution Date : 11/29/2011

12:00:00AM FA Status : Completed

solution :read,,lrg

Sub Division: 344 MR Route: F07 FA ID: 7270010893

Account # : 7270010000 Customer Name : BROOKS,LINDAPhone #:(407)

748-1214

Address : 1825 KNOX AVE CSR: Lori JonesOperator :

Michael Overton

Entry Date : 7/6/2011 12:52:50PM SO Type : TESTMTR

Instructions : Please call Linda Brooks 407-748-1214 to setup appointment to test the meter. She states there is no way her

meter should register 19,000 gal. She thinks something is wrong with the meter. Thanks. LLJ

Due Date : 7/11/2011 6:00:00PM Resolution Date : 7/11/2011

2:30:00PM FA Status : Completed

Resolution :METER PASSED FIELD TEST. CUSTOMER WAS SATISFIED WITH FINDINGS BUT DOESN'T

UNDERSTAND THE LAST HIGH CONSUMPTION. MAO

 Sub Division:
 344
 MR Route:
 F07
 FA ID:
 7270010371

Account # : 7270010000 Customer Name : BROOKS,LINDAPhone #:(407)

748-1214

Address: 1825 KNOX AVE CSR: Jennifer Elliot

Operator: LeRoy Grainger

Instructions : Please re-read the meter and check it for leaks. Customer is complaining about a high bill. Jennifer

Due Date : 7/5/2011 8:00:00PM Resolution Date : 7/5/2011

12:00:00AM FA Status : Completed

Resolution :no leaks detected,,,,tagged door with findings,,,,lrg

Sub Division: 344 MR Route: F07 FA ID: 7270010556

Account # : 7270010000 Customer Name : BROOKS,LINDAPhone #:(407)

748-1214

Address : 1825 KNOX AVE CSR: Peggy Hanks

Operator: LeRoy Grainger

Entry Date : 3/18/2011 2:59:50PM SO Type : M-SIO Request Type: General Investigation

Instructions : Confirm badge/serial # and put findings in 'comments'. Thanks, Peggy

Due Date : 3/25/2011 6:00:00PM Resolution Date : 3/25/2011

12:00:00AM FA Status : Completed

Resolution :badge#29320090,,,,,,make badger,,,,lrg

Sub Division: 344 MR Route: F07 FA ID: 7270010176

count # : 7270010000 Customer Name : BROOKS,LINDAPhone #:(407)

748-1214

Address : 1825 KNOX AVE CSR: Batch System

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Operator:

Shawn Ebert

Titry Date

: 1/4/2011

SO Type : M-CUT

Instructions :

Due Date

1/5/2011 7:00:00PM Resolution Date: 1/6/2011

9:00:00AM

FA Status

Completed

Resolution

:READ, TAGGED DOOR, T/OFF, SME

8:23:06PM

Sub Division: 344

MR Route: F07

FA ID: 7270110230

Account #

7270110000

Customer Name:

SMITH, GEORGEPhone #:

(407) 790-1052

Address Operator:

Mike Finnegan

304 TAMMY DR

CSR:

Lorie Mayeski

Entry Date

: 9/2/2011 2:11:44PM

SO Type : M-SIO

Request Type: No Water

Instructions : customer called stated no water all of the sudden. Please investigate. Thanks, Lorie M. 9-2-2011*called out to

John Marinelli @ 3:10 p.m.*

Due Date

9/2/2011

Resolution Date: 9/2/2011

12:00:00AM

FA Status

Completed

Resolution :water was working finie when i arrived to customers house i checkthe preasure he has 50 psi at hose bibb maf

7:00:00PM

Sub Division: 344

MR Route: F07

FAID: 7220210709

count # J7) 304-0373 7220210000

Customer Name:

MALEY, MELISSAPhone #:

Address

614 BETH DR

CSR: Linette Orengo

Operator:

Shawn Ebert

Entry Date

: 7/11/2011 12:10:35PM

SO Type : M-RECON

Instructions : please recon cust has paid tag is signed on the door, paged Kevin..../LIO FL

Due Date 12:10:00AM

FA Status

7/11/2011 6:00:00PM Completed

Resolution :T/ON, SME

MR Route: F07

FAID: 7220210292

Account #

Sub Division: 344

7220210000

Customer Name:

MALEY, MELISSAPhone #:

(407) 304-0373

Address

614 BETH DR

CSR:

Resolution Date: 7/11/2011

Batch System

Operator:

Kevin Cooper

Entry Date

: 7/6/2011 7:18:40PM

SO Type : M-CUT

Instructions :

Due Date

7/7/2011 7:00:00PM Resolution Date: 7/11/2011

MA00:C

FA Status

Completed

Resolution

:truned off meter, tagged door...crg

Utilities Billing System

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division: 344

MR Route: F07

FA ID: 7220210319

^count# 7) 304-0373

7220210000

Customer Name:

MALEY.MELISSAPhone #:

Address

614 BETH DR

CSR:

Brandi Deere

Operator:

LeRoy Grainger

Entry Date : 5/9/2011 8:15:02AM

SO Type : M-RECON

Instructions: reconnect and pick up tag. page to LEROY G

Due Date

5/9/2011 6:00:00PM

Resolution Date: 5/9/2011

11:00:00AM

FA Status

Completed

Resolution

:rec,,,picked up tag,,,lrg

Sub Division: 344

MR Route: F07

FA ID: 7220210866

Account #

7220210000

Customer Name:

MALEY, MELISSAPhone #:

(407) 304-0373

Address

614 BETH DR

CSR:

Batch System

Operator: LeRoy Grainger

Entry Date

: 5/4/2011 7:18:36PM

SO Type : M-CUT

Instructions :

Due Date

5/5/2011 7:00:00PM

Resolution Date: 5/9/2011

12:00:00AM

FA Status

Completed

solution :off,,,lrg

Sub Division: 344

MR Route: F07

FAID: 7499900274

Account #

7499900000

Customer Name:

HUNT, JUDITH EPhone #:(407)

508-2318

Address

3018 TRUMAN BLVD

CSR:

Linda JonesOperator

: LeRoy Grainger

Entry Date : 11/8/2011 11:04:13AM

SO Type : M-WARN

Request Type: DON'T USE

Instructions : NO #---ISSUE FA TO CALL OFFICE--NEED CONTACT INFO & BALANCE ON ACCOUNT. LINDA

Due Date 12:00:00AM

FA Status

11/9/2011 6:00:00PM Completed

Resolution Date: 11/9/2011

Resolution

:hung tag,,,lrg

MR Route: F07

FAID: 7573000922

Account #

Sub Division: 344

7573000000

Customer Name:

SMITH.THURMANPhone #:

(407) 322-3773

Address

411 BETH DR

CSR:

Matthew Chandler

Operator:

LeRoy Grainger

Entry Date : 8/25/2011 8:04:54AM

SO Type: M-NOREAD

tructions: NEED A READ FOR BILLING, THANKS, MC

Due Date

8/26/2011 6:00:00PM Resolution Date: 8/26/2011

12:00:00AM

FA Status

Completed

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution :read,lrg

b Division: 344 MR Route: F07 FAID: 7514000427

Account # : 7514000000 Customer Name : JONES,SUSAN LPhone #:

(407) 323-9719

Address : 411 SATSUMA DR CSR: Lisa SilvaOperator :

Shawn Ebert

Entry Date : 7/11/2011 11:22:48AM SO Type : M-RECON

Instructions : PLEASE RESTORE SERVICE - TAG ON THE DOOR.. **two way to KC @ 12:24pm**

Due Date : 7/11/2011 8:00:00PM Resolution Date : 7/11/2011

12:10:00AM FA Status : Completed

Resolution :T/ON , ,SME

Sub Division: 344 MR Route: F07 FA ID: 7514000688

Account # : 7514000000 Customer Name : JONES, SUSAN LPhone #:

(407) 323-9719

Address : 411 SATSUMA DR CSR: Batch System

Operator: Kevin Cooper

Instructions :

e Date : 7/7/2011 7:00:00PM Resolution Date : 7/11/2011

12:00:00AM FA Status : Completed

Resolution :truned off meter, tagged door...crg

Sub Division: 344 MR Route: F07 FAID: 7320210939

Account # : 7320210000 Customer Name : MCCARTHY,GERARD E

Phone #: (407) 322-4670

Address : 701 MANDARIN DR CSR:Peggy HanksOperator :

Entry Date : 3/15/2011 2:11:05PM SO Type : M-SIO Request Type: General Investigation

Instructions : Confirm the meter badge # and the manufacturer. Put findings in 'comments'. Thanks, Pegg

Due Date : 3/16/2011 6:00:00PM Resolution Date : 3/16/2011

12:00:00AM FA Status : Completed
Resolution :badge#207358,,,,make badger,,,,lrg

Sub Division: 344 MR Route: F07 FA ID: 7320210537

Account # : 7320210000 Customer Name : MCCARTHY,GERARD E

Phone #: (407) 322-4670

Address : 701 MANDARIN DR CSR: Peggy Hanks

Operator: LeRoy Grainger

Oberator . Lertoy Grainger

Instructions : Please revisit this premise and double check the mtr badge/serial # and mfg. The only other mtr # in CC&B that

try Date : 10/3/2011 9:17:52AM SO Type : M-SIO Request Type: General Investigation

starts with "207" is a Precision 207534. Thanks, Peggy

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date

_solution

10/14/2011

3:00:00PM

Resolution Date: 10/13/2011

CSR:

12:00:00AM

FA Status

Completed

:peggy .for sure.badge #207358.....and the make is a badger....old badger....lrg

Sub Division: 344

MR Route: F07

FA ID: 7560110911

Account #

7560110000

Customer Name:

306 TANGERINE DR

RUSSI JR. DAVID TPhone #:

(407) 383-7083

Address

: LeRoy Grainger

Linda JonesOperator

Entry Date

: 9/26/2011 11:47:04AM

SO Type : M-WARN

Instructions : ISSUE FA TO CALL OFFICE --NEED CONTACT INFO UPDATED & PAST DUE BALANCE ON ACCOUNT.

LINDA

Due Date

9/27/2011 6:00:00PM Resolution Date: 9/27/2011

12:00:00AM

FA Status

Completed

Resolution :hung tag,,,lrg

Sub Division: 344

MR Route: F07

FA ID: 7421010187

Account #

Customer Name:

PERRY. VANSANTAPhone #:

Batch System

(407) 415-2016

Address

1844 COOLIDGE AVE

7421010000

Operator:

Shawn Ebert

try Date

: 2/22/2011 8:01:20PM

SO Type : M-EXCHNG

Instructions: MR ID: 742107479827, MR REMARK: GF

Due Date

2/22/2011 8:01:20PM Resolution Date: 3/1/2011

CSR:

CSR:

12:00:00AM Resolution **FA Status**

Completed

:REPLACED 5/8" METER AND GASKETS, SME MAF

Sub Division: 344

MR Route: F07

FAID: 7740110038

Account #

7740110000

Customer Name:

DOYLE, WAYNE DPhone #:

(407) 323-0246

Address

LeRoy Grainger

108 IDYLLWILDE DR

Matthew Chandler

Operator:

Entry Date

: 8/25/2011 8:05:52AM

SO Type : M-REREAD

6:00:00PM

Instructions: NEED A READ FOR BILLING, THANKS.MC

Resolution Date: 8/26/2011

Due Date 12:00:00AM

8/26/2011

FA Status

Completed

Resolution

:reread,.lrg

Sub Division: 344

MR Route: F07

FA ID: 7740110530

_count #

7740110000

Customer Name:

DOYLE.WAYNE DPhone #:

(407) 323-0246

Address

108 IDYLLWILDE DR

CSR:

Brandi Deere

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

Operator:

Chris Gosnell

Trv Date

7:13:05AM 9/6/2011

SO Type : HIBILL

instructions : re-read and check meter for leak. cust called concerned of high bill. please tag door with results. thanks

bnd/fl

Due Date

6:00:00PM 9/7/2011

Resolution Date: 9/7/2011

12:00:00AM

FA Status

Completed

Resolution

:Talked 2 customer, meter is running there calling plubmer, curbstop off....crg

Sub Division: 344

MR Route: F07

FAID: 7840110902

Account #

(407) 920-8832

7840110000

Customer Name:

BERRY, JOANN MPhone #:

Address Operator:

LeRoy Grainger

106 IDYLLWILDE DR

CSR:

Batch System

Entry Date

: 6/8/2011 7:23:22PM

SO Type : M-CUT

Instructions :

Due Date

6/9/2011 7:00:00PM Resolution Date: 6/9/2011

12:00:00AM

FA Status

Completed

:off Resolution

Sub Division: 344

MR Route: F07

FA ID: 7840110042

count #

7840110000

Customer Name:

106 IDYLLWILDE DR

BERRY, JOANN MPhone #:

Stephanie Calbreath

(407) 920-8832

Address Operator:

LeRoy Grainger

: 6/9/2011 7:34:17AM

SO Type : M-RECON

Instructions : pls restore,, tag on the door.. called out to kevin at 8:34 am.. src nc

Due Date

6/9/2011 6:30:00PM Resolution Date: 6/9/2011

CSR:

10:15:00AM

Entry Date

FA Status

Completed

Resolution

:rec.,picked up tag,,,lrg

Sub Division: 344

MR Route: F07

FAID: 7710210684

Account #

7710210000

Customer Name:

COLEMAN, DONALD EPhone

(407) 323-1576

Address

395 TANGELO DR

CSR: **Batch System**

Operator: **Entry Date** Mike Finnegan

: 6/23/2011 7:01:34PM

SO Type : M-EXCHNG

Instructions :

∩ue Date

6/23/2011 7:01:34PM Resolution Date: 6/24/2011

0:00AM

FA Status

Completed

Resolution

:Replaces 5/8 meter...crg

Utilities Billing System

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division: 344

MR Route: F07

FAID: 7911010900

incount#

7911010000

Customer Name:

STEPHENS.MARYPhone #:

Address Operator:

3027 MCKINLEY LN

CSR:

Batch System

LeRoy Grainger

Entry Date

: 5/4/2011 7:18:36PM SO Type : M-CUT

Instructions :

Due Date

5/5/2011 7:00:00PM

Completed

Resolution Date: 5/9/2011

12:00:00AM Resolution FA Status

:off,,,lrg

Sub Division: 344

MR Route: F07

FAID: 7911010900

Account #

7911010000

Customer Name:

HARKNESS, MARYPhone #:

Address Operator:

LeRoy Grainger

3027 MCKINLEY LN

CSR:

Batch System

Entry Date

: 5/4/2011 7:18:36PM SO Type : M-CUT

7:00:00PM

Instructions :

Due Date

5/5/2011

Resolution Date: 5/9/2011

CSR:

12:00:00AM

FA Status

Completed

^Desolution :off...lrg

Sub Division: 344

MR Route: F07

FAID: 7911010215

Account #

7911010000

Customer Name:

STEPHENS, MARYPhone #:

Address

Operator: LeRoy Grainger 3027 MCKINLEY LN

Constance Dunn

Entry Date

Sub Division: 344

: 5/9/2011 12:18:16PM

SO Type : M-RECON

Instructions : please reconnect water, pick up tag, Thanks Connie

Due Date

5/9/2011 6:00:00PM Resolution Date: 5/9/2011

2:00:00PM

FA Status

Completed

Resolution

:rec...picked up tag...lrg

MR Route: F07

FAID: 7911010215

Account #

7911010000

HARKNESS.MARYPhone #:

Address

3027 MCKINLEY LN

Customer Name:

CSR: Constance Dunn

Operator:

LeRoy Grainger

Entry Date

: 5/9/2011 12:18:16PM

SO Type : M-RECON

a Date

Instructions : please reconnect water, pick up tag, Thanks Connie

2:00:00PM

5/9/2011 6:00:00PM Resolution Date: 5/9/2011

FA Status

Completed

Resolution :rec,,,picked up tag,,,lrg

2/20/2012 15:20 Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

FAID: 7962000901 MR Route: F07 Sub Division: 344

7962000000 NULTY, THOMAS BPhone #: Customer Name: count #

(+07) 322-0219

112 GROVE LN CSR:Linette OrengoOperator: Address

Entry Date : 1/31/2011 9:18:12AM SO Type : M-SIO Request Type: DON'T USE

Instructions : please mark water lines, customer is taking out a pool is aware we will not go on her property we will only mark

lines on the road.../LIO FL

6:00:00PM 2/1/2011 Resolution Date: 2/2/2011 Due Date

12:00:00AM **FA Status** Completed

Resolution :flagged area with meter & mains

8034000544

MR Route: FAID: Sub Division: 344

8034000000 Customer Name: CALE, MARTHA APhone #: Account #

(407) 324-7145

307 SATSUMA DR CSR:Linda JonesOperator: Address

SO Type : M-SIO Request Type: General Investigation Entry Date : 2/1/2011 7:28:38AM

Instructions: MR CALLED NEED SEWER LINES MARKED. LINDA--CONTACT # FOR MR 4076651063

PHILLIPS---GETTING RID OF SEPTIC TANK

Resolution Date: 2/3/2011 ∩ue Date 2/2/2011 6:00:00PM

Completed 0.00AM **FA Status**

:located sewer line & marked area CREW JAM Resolution

8034000843

MR Route: FAID: Sub Division: 344

8034000000 CALE, MARTHA APhone #: Account # Customer Name:

(407) 324-7145

Entry Date

Resolution

307 SATSUMA DR CSR: Rodel Hermano Address

Operator: Rodel Hermano

SO Type : M-EXCHNG

: 2/18/2011 Instructions : Replace old meter.

Resolution Date: 2/18/2011 Due Date 2/18/2011 12:00:00AM

12:00:00AM **FA Status** Completed

:Replaced old meter...RRH

3:00:09PM

8034000514 FAID:

MR Route: Sub Division: 344

8034000000 Customer Name: CALE, MARTHA APhone #: Account #

(407) 324-7145

307 SATSUMA DR CSR: Lorie Mayeski Address

∩nerator : Rodel Hermano

: 4/1/2011 3:04:22PM SO Type : M-SIO Request Type: General Investigation itry Date اــ

Instructions : CUSTOMER'S CONTRACTOR CALLED STATED THERE IS A BREAK ON UI MAIN JUST BEFORE METER.

2/20/2012 15:20 Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

MR Route:

PLEASE INVESTIGATE. THANKS, LORIE*CALLED OUT TO KEVIN COOPER @ 4:04 P.M.*

Due Date

6:00:00PM 4/1/2011

Resolution Date: 4/1/2011

10:00:00AM

FA Status

Completed

...esolution

:Found poly leaking between the brass T and 3/4" curbstop. Service that was replaced on 2/18/11 was ran over again by Customer/Contractor. Replaced 3/4" curbstop, meter coupling and a 4" section of poly. RH..MF

8034000595

Sub Division: 344

FAID:

Account #

Customer Name:

CALE.MARTHA APhone #:

(407) 324-7145

Address Operator:

307 SATSUMA DR

CSR:

Mickey Shue

: 2/17/2011 7:42:26AM Entry Date

Rodel Hermano

SO Type : M-SIO

8034000000

Request Type: General Investigation

Instructions : leak at meter, cust. still had water, informed cust. someone would be out in A.M. MAS

Due Date

2/16/2011 12:00:00AM

Resolution Date: 2/18/2011

12:00:00AM Resolution FA Status

Completed

:Replaced double service for 307 & 305 Satsuma Dr (1"x 3/4" x 3/4" Brass T, two 3/4" curbstops and couplings

)...RRH..MF..Matt

Sub Division: 344

MR Route: F07

FA ID: 8013000975

Account #

erator:

8013000000

Customer Name:

BEST EMMELINE TPhone #:

(407) 322-9277

Address

Rodel Hermano

303 VIHLEN RD

CSR:

Batch System

Entry Date

: 1/24/2011 8:01:37PM

SO Type : M-EXCHNG

Instructions : MR ID: 801306583535, MR REMARK: MS

Due Date

8:01:37PM 1/24/2011

Resolution Date: 1/26/2011

12:00:00AM

FA Status

Completed

Resolution

:Replaced stuck 5/8" meter...RRH

Sub Division: 344

MR Route: F07

FA ID: 8310210340

Account #

8310210000

Customer Name:

WELLS, ANDREAPhone #:

Peggy Hanks

(407) 290-1888

Address

413 TANGELO DR

Operator:

LeRoy Grainger

CSR:

Entry Date

: 3/11/2011 2:11:11PM

SO Type : M-SIO

Request Type: General Investigation

Instructions

: Confirm meter serial/badge # and put findings in 'comments' cell. Thanks Peggy

Due Date

3/15/2011 6:00:00PM Resolution Date: 3/15/2011

12:00:00AM

FA Status

Completed

Resolution

:badge#H001194,,,,,lrg

Sub Division: 344

MR Route: F07

FA ID: 8282000753

count # (407) 416-9573 8282000000

Customer Name:

LUCKEYDOO, ERIN VPhone #:

Utilities Billing System

2/20/2012 15:20

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Address Operator:

Shawn Ebert

102 TANGERINE DR

CSR:

Batch System

try Date

: 7/6/2011 7:18:40PM

SO Type : M-CUT

Instructions :

Due Date

7/7/2011 7:00:00PM Resolution Date: 7/11/2011

12:00:00AM Resolution

FA Status

Completed

MR Route: F07 Sub Division: 344

:READ , TURNED OFF , TAGGED DOOR , SME LOCKED

FA ID: 8282000595

Account #

8282000000

Customer Name:

LUCKEYDOO.ERIN VPhone #:

(407) 416-9573

Address

102 TANGERINE DR

CSR:

Cristina Harden

Operator:

Entry Date

Shawn Ebert

: 7/11/2011 9:25:36AM

SO Type : M-ON

Instructions : pls recon. tag on door, paged to kevin, thanks/tina

Due Date

7/11/2011 6:00:00PM Resolution Date: 7/11/2011

12:10:00AM

FA Status

Completed

Resolution :T/ON, SME

Sub Division: 344

MR Route: F07

FAID: 8599900514

count #

8599900000

Customer Name:

DEBOSE, HENRYPhone #:

J7) 322-4140

Address Operator:

LeRoy Grainger

1802 HARDING AVE

CSR:

Batch System

Entry Date

FA Status

: 6/8/2011 7:23:22PM

SO Type : M-CUT

Instructions :

Due Date

6/9/2011 7:00:00PM

Completed

Resolution Date: 6/9/2011

12:00:00AM Resolution

:off

Sub Division: 344

MR Route: F07

FAID: 8599900399

Account #

8599900000 Customer Name: DEBOSE, HENRYPhone #:

(407) 322-4140

Address

1802 HARDING AVE

CSR: Loretta Abbott

Operator:

LeRoy Grainger

Entry Date

: 6/9/2011 8:42:35AM

SO Type: M-RECON

Instructions : PLEASE RECONNECT - DOOR TAG/WAIVER IS SIGNED AND ON THE DOOR. CALLED TO KEVIN COOPER @ 9:41. THANKS, LORETTA

e Date

6/9/2011 6:00:00PM Resolution Date: 6/9/2011

1J.J0:00AM

FA Status

Completed

Resolution :rec,,picked up tag,,,lrg

2/20/2012 15:20 Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division: 344 MR Route: F07 FA ID: 8450110379

Account # : 8450110000 Customer Name : FRENCH,RODGERPhone #:

١٦) 322-7551

Address : 107 IDYLLWILDE DR CSR: Peggy Hanks

Operator: LeRoy Grainger

Entry Date : 8/2/2011 1:31:46PM SO Type : M-SIO Request Type: General Investigation

Instructions : Record the meter badge/serial # and manufacturer. Put meter information in comments. Thanks, Peggy

Due Date : 8/11/2011 3:00:00PM Resolution Date : 8/11/2011

12:00:00AM FA Status : Completed

Resolution :badge#9985040,,,make badger,,,lrg

Sub Division: 344 MR Route: F07 FA ID: 8450110344

Account # : 8450110000 Customer Name : FRENCH,RODGERPhone #:

(407) 322-7551

Address : 107 IDYLLWILDE DR CSR: Batch System

Operator: LeRoy Grainger

Entry Date : 6/8/2011 7:23:22PM SO Type : M-CUT

Instructions :

Due Date : 6/9/2011 7:00:00PM Resolution Date : 6/9/2011

12:00:00AM FA Status : Completed

□ asolution : off

Sub Division: 344 MR Route: F07 FA ID: 8450110237

Account # : 8450110000 Customer Name : FRENCH,RODGERPhone #:

(407) 322-7551

Address : 107 IDYLLWILDE DR CSR: Lisa Bachmann

Operator: LeRoy Grainger

Entry Date : 6/9/2011 10:52:54AM SO Type : M-RECON Instructions : Please reconnect service, tag is on door. Thanks /lab

Due Date : 6/9/2011 8:00:00PM Resolution Date : 6/9/2011

12:02:00AM FA Status : Completed

Resolution :rec,,picked up tag,,,lrg

Sub Division: 344 MR Route: F07 FA ID: 8450110629

Account # : 8450110000 Customer Name : FRENCH,RODGERPhone #:

(407) 322-7551

Address : 107 IDYLLWILDE DR CSR: Batch System

Operator: Rodel Hermano

Entry Date : 10/24/2011 7:25:52PM SO Type : M-EXCHNG

tructions: MR ID: 845010459795, MR REMARK: GF exchange

Due Date : 10/24/2011 7:25:52PM Resolution Date : 10/31/2011

12:00:00AM FA Status : Completed

Field Activity Detail Report from 01/01/2011 to 12/31/2011

:REPLACED FOGGED 5/8" METER..RH Resolution

MR Route: F07 Sub Division: 344

FAID: 8691010685

Account #

8691010000

Customer Name:

MITCHELL, MPhone #:(407)

322-6681

Address

1810 LINCOLN AVE

CSR:

Peggy Hanks

Operator:

LeRoy Grainger

Entry Date : 3/15/2011 2:13:38PM

SO Type : M-SIO

Request Type: General Investigation

Instructions : Confirm meter badge # and manufacturer. Put findings in 'comments'. Thanks, Peggy

Due Date

3/24/2011 6:00:00PM

Resolution Date: 3/24/2011

12:00:00AM Resolution

FA Status

Completed

:badge#810692,,,,makeprecision,,,,,lrg

Sub Division: 344

MR Route: F07

FA ID: 8924000213

Account #

8924000000

Customer Name:

SANTIAGO, TONYPhone #:

(407) 486-0524

Address Operator:

LeRoy Grainger

309 SATSUMA DR

CSR:

Brandi Deere

: 12/7/2011 10:16:15AM

SO Type : M-RECON

Entry Date

Instructions: RECONNECT AND PICK UP SIGNED TAG. PAGE TO KEVIN

e Date

12/7/2011 6:00:00PM Resolution Date: 12/7/2011

12:00:00AM

FA Status

Completed

Resolution

:rec,,,picked up tag,,,lrg

Sub Division: 344

FAID: 8924000402

Account # (407) 486-0524

8924000000

MR Route: F07

Customer Name:

SANTIAGO, TONYPhone #:

Address

Mike Finnegan

309 SATSUMA DR

CSR:

Batch System

Operator: Entry Date

: 12/6/2011 8:33:51PM

SO Type : M-CUT

Instructions :

Due Date

12/7/2011 7:00:00PM Resolution Date: 12/7/2011

12:00:00AM

FA Status

Completed

Resolution

:WATER IS OFF MAF

Sub Division: 344

MR Route: F07

FA ID: 8800010056

Account #

8800010000

Customer Name:

WILSON MILDREDPhone #:

(407) 322-5653

Address

1805 HARDING AVE

CSR:

Tara DruryOperator:

vin Cooper

Entry Date : 9/2/2011

9:56:31AM

SO Type : M-SIO

Request Type: General Investigation

Instructions : Customer states that work was left unfinished. Please investigate. /tmd

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date

9/2/2011

;hole was filled in and sodded, everything was cleaned up., mjm,rrh

6:00:00PM

Resolution Date: 9/2/2011

12:00:00AM

FA Status Completed

MR Route: F07

FAID: 8800010003

Account #

solution

Sub Division: 344

8800010000

Customer Name:

WILSON, MILDREDPhone #:

(407) 322-5653

Address

1805 HARDING AVE

CSR:

Batch System

Operator:

Kevin Cooper

Entry Date

: 8/24/2011 7:06:20PM

SO Type : M-EXCHNG

Instructions: MR ID: 880007905379, MR REMARK: ML

Due Date

8/25/2011 7:06:00PM Resolution Date: 8/29/2011

12:00:00AM

FA Status

Completed

Resolution

replaced meter and curbstop and couplings and t and loine from main.. key, sme, rrh

Sub Division: 344

MR Route: F07

FAID: 8900010727

Account #

8900010000

Customer Name:

SPURLING, STEPHANIE A

Phone #:

(407) 296-8167

Address

1803 HARDING AVE

CSR:

Glenda Thompson

Operator:

LeRoy Grainger

try Date

: 12/19/2011 3:07:33PM

SO Type : M-REREAD

Instructions : please reread meter and check for leaks..customer reports no one has lived in the house for over a year and

there shouldn't be any usage. Please tag door with results. Thanks, GT

Due Date

FA Status

12/20/2011

6:00:00PM

Resolution Date: 12/20/2011

12:00:00AM

Completed

Resolution

:no leaks detected,..tagged door ...,but they are remodeling there home...new block and close in carport and

much more all around house ,,,now the workers are using water to make morter and cement etc...cant make it

without water,,,,,lrg

Sub Division: 344

MR Route: F07

MR Route: F07

FA ID: 8780110736

Account # (407) 302-6914

8780110000

Customer Name:

BROOKS, KARENPhone #:

Address Operator:

LeRoy Grainger

104 LOCH ARBOR CT

CSR: Donna Brown

Entry Date

: 5/12/2011 12:27:59PM

SO Type : M-SIO

Request Type: General Investigation

Instructions : Customer needs concrete lid for double meter box

5/13/2011 12:00:00AM

Resolution Date: 5/13/2011

Due Date 12:00:00AM

FA Status

Completed

Resolution :replaced meter box lid,,,,lrg

FAID: 8780110707

b Division: 344

Customer Name:

BROOKS, KARENPhone #:

Account # (407) 302-6914 8780110000

2/20/2012 15:20

Constance Dunn

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

104 LOCH ARBOR CT

Address Operator:

LeRoy Grainger

ry Date

: 5/10/2011 3:27:23PM SO Type : HIBILL

Instructions : Fred(407-314-4352)states that he is sure that customer did not have a leak at the meter and FRS repaired it. he

states it was the neihbor's meter. Please call and Fred will meet you there. Previous order indicate leak on gaskins

Due Date

5/11/2011

8:00:00PM

Resolution Date: 5/11/2011

CSR:

12:00:00AM

FA Status

Completed

:no leaks detected now,,,,met with fred and i showed him that it was 104s residence thatdid have a leak,,,he was Resolution

ok with that,...Irg

Sub Division: 344

MR Route: F07

FAID: 9102010798

Account #

9102010000

Customer Name:

JACKSON, ERMAPhone #:

(407) 430-5025

Address

1825 LINCOLN AVE

CSR:

Lorie Mayeski

Operator:

LeRoy Grainger

: 4/8/2011 Entry Date

2:37:57PM

SO Type : M-RECON

Instructions : PLEASE RECONNECT SERVICE. CUSTOMER SIGNED TAG AND IS ON DOOR. THANKS, LORIE M.

4-8-2011*CALLED OUT TO KEVIN COOPER @ 3:37 P.M.*

Due Date

6:00:00PM 4/8/2011

Resolution Date: 4/8/2011

12:00:00AM

FA Status

Completed

Resolution :reconnected,,,,m.f.

o Division: 344

MR Route: F07

FAID: 9102010982 JACKSON, ERMAPhone #:

Account # (407) 430-5025

1825 LINCOLN AVE

Customer Name:

CSR:

Batch System

Address Operator:

Shawn Ebert

Entry Date : 1/4/2011 8:23:06PM

SO Type : M-CUT

9102010000

Instructions :

Due Date

1/5/2011 7:00:00PM Resolution Date: 1/6/2011

9:00:00AM

FA Status

Completed

Resolution

:READ, TAGGED DOOR, T/OFF, SME

Sub Division: 344

MR Route: F07

FA ID: 9102010612

Account #

9102010000

Customer Name:

JACKSON, ERMAPhone #:

(407) 430-5025

Address Entry Date

CSR:Constance DunnOperator: 1825 LINCOLN AVE

Resolution Date: 10/21/2011

: 10/21/2011

1:59:25PM

SO Type : M-SIO

6:00:00PM

Request Type: General Investigation

Instructions : customer needs emergency shut off to repair service line leak. called out @ 2:59pm. thanks connie

₃ Date 12:00:00AM

FA Status

10/21/2011 Completed

Resolution

replaced curbstop & meter couplings& replaced nipple from T CREW read-715890

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division: 344 MR Route: F07 FA ID: 9102010090

count # 9102010000 Customer Name: JACKSON ERMAPhone #:

(407) 430-5025

Address 1825 LINCOLN AVE CSR: Batch System

Operator: LeRoy Grainger

Entry Date : 4/6/2011 7:23:08PM SO Type : M-CUT

Instructions :

Due Date 4/7/2011 7:00:00PM Resolution Date: 4/7/2011

12:00:00AM FA Status Completed

Resolution :off

Sub Division: 344 MR Route: F07 FAID: 9102010051

Account # 9102010000 Customer Name: JACKSON, ERMAPhone #:

(407) 430-5025

Address 1825 LINCOLN AVE CSR: Batch System

Mike Finnegan Operator:

SO Type : M-CUT Entry Date : 10/5/2011 7:39:11PM

Instructions :

Due Date 10/6/2011 7:00:00PM Resolution Date: 10/6/2011

0:00AM **FA Status** Completed

Resolution :water off maf

Sub Division: 344 MR Route: F07 FAID: 9102010355

Account # 9102010000 Customer Name: JACKSON, ERMAPhone #:

(407) 430-5025

Address 1825 LINCOLN AVE CSR: Sheri Demonbreun

Operator: Mike Finnegan

Entry Date : 10/6/2011 10:32:14AM SO Type : M-RECON

Instructions : please pick up tag and reconnect service, called to kevin-thanks sheri

10/6/2011 Due Date 8:00:00PM Resolution Date: 10/6/2011

1:00:00PM **FA Status** Completed

Resolution :water on maf

Sub Division: 344 MR Route: F07 FA ID: 9262000633

Account # 9262000000 Customer Name: SLANE, JOHN WPhone #:(407)

765-5111

Address 102 TEMPLE DR CSR:Lori JonesOperator:

Titry Date : 8/31/2011 9:39:13AM SO Type : M-SIO Request Type: General Investigation

instructions : Are we able to provide sewer service at this address? Please provide fees/road crossings. Also, call Mike O'Brien @407-340-3395. Thanks. LLJ

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date

9/1/2011 6:00:00PM Resolution Date: 9/1/2011

12:00:00AM

FA Status

Completed

solution

:phoned the customer & informed him that we can not give sewer to that area JAM

Sub Division: 344

MR Route: F07

FAID: 9180110245

Account #

(407) 322-4164

9180110000

Customer Name:

WOLF, BONNIE JPhone #:

Address

LeRoy Grainger

101 VIHLEN RD

CSR:

Matthew Chandler

Entry Date

Operator:

: 8/25/2011 8:06:42AM

SO Type : M-NOREAD

Instructions: NEED A READ FOR BILLING, THANKS, MC

Due Date

8/26/2011 6:00:00PM Resolution Date: 8/26/2011

12:00:00AM

FA Status

Completed

Resolution :read,lrg

Sub Division: 344

MR Route: F07

FAID: 9180110393

Account #

Customer Name:

WOLF, BONNIE JPhone #:

(407) 322-4164

Address Operator:

Donna Brown

101 VIHLEN RD

CSR: Peggy Hanks

Entry Date : 7/26/2011 11:53:45AM

SO Type : M-SIO

9180110000

Request Type: General Investigation

tructions : Record the meter badge/serial #. Does the meter # start with a '0'? Thanks, Peggy

Due Date

FA Status

8/9/2011 3:00:00PM

Completed

Resolution Date: 8/9/2011

12:00:00AM

Resolution :S/N: 99414050

Badger

DB

Sub Division: 344

MR Route: F07

FA ID: 9399900381

Account #

9399900000

Customer Name:

BOSTIC.SHARON JPhone #:

(407) 272-7944

Address

3032 TRUMAN BLVD

CSR:

Batch System

Operator:

Mike Finnegan

Entry Date

: 10/5/2011 7:39:11PM

SO Type : M-CUT

7:00:00PM

Instructions :

Due Date

10/6/2011

Resolution Date: 10/6/2011

12:00:00AM

FA Status

Completed

Resolution :water off maf

Sub Division: 344

MR Route: F07

FAID: 9399900966

Account #

9399900000

Customer Name:

BOSTIC, SHARON JPhone #:

7) 272-7944

Address Operator:

Shawn Ebert

3032 TRUMAN BLVD

CSR:

Batch System

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date

: 7/6/2011

7:18:40PM

SO Type : M-CUT

'nstructions :

∟ue Date

7/7/2011 7:00:00PM

Resolution Date: 7/11/2011

12:00:00AM

FA Status

Completed

Resolution

:READ , TURNED OFF , TAGGED DOOR , SME LOCKED

Sub Division: 344

MR Route: F07

FAID: 9399900957

Account # (407) 272-7944 9399900000

Customer Name:

BOSTIC, SHARON JPhone #:

Address

3032 TRUMAN BLVD

CSR:

Batch System

Operator:

Chris Gosnell

Entry Date : 9/6/2011 7:36:46PM

SO Type : M-CUT

Instructions :

Due Date

9/7/2011 7:00:00PM

Resolution Date: 9/7/2011

12:00:00AM

FA Status

Completed

Resolution :turned off meter,tagged door...crg

Sub Division: 344

MR Route: F07

FAID: 9399900965

Account #

9399900000

Customer Name:

BOSTIC, SHARON JPhone #:

(407) 272-7944

. .udress Operator:

Shawn Ebert

3032 TRUMAN BLVD

CSR:

Ferrellyn Trovinger

Entry Date : 1/6/2011 10:33:09AM

SO Type : M-RECON

Instructions: Pick up tag and reconnect. Called to Coach. Thanks, FLT

6:00:00PM

Resolution Date: 1/6/2011

Due Date 12:00:00PM

FA Status

1/6/2011 Completed

Resolution :PICKED UP SIGNED TAG , T/ON , SME

Sub Division: 344

MR Route: F07

FAID: 9399900984

Account #

(407) 272-7944

9399900000

Customer Name:

BOSTIC, SHARON JPhone #:

Address

LeRoy Grainger

3032 TRUMAN BLVD

CSR: Amber Daffer

Operator:

Entry Date : 3/31/2011 11:50:51AM

SO Type : M-SIO

Request Type: General Investigation

Instructions : PHONE NUMBER NOT IN SERVICE. PLEASE HANG A DOOR TAG FOR CUSTOMER TO CONTACT CUSTOMER SERVICE TO UPDATE. THANK YOU, AMBER

Due Date

4/1/2011 6:00:00PM Resolution Date: 4/1/2011

12:00:00AM

FA Status

Completed

Pasolution

:hung tag,,,lrg

Sub Division: 344

MR Route: F07

FAID: 9399900943

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

9399900000 Customer Name:

Account # (407) 272-7944

3032 TRUMAN BLVD 'dress

CSR:

Karen Thimmes

BOSTIC, SHARON JPhone #:

⊋erator : LeRoy Grainger

Entry Date : 3/8/2011 3:29:05PM SO Type : M-RECON

Instructions : Reconnect Service, tag on door. Thanks, Karyn.

Due Date 12:00:00AM

FA Status

3/9/2011

Resolution Date: 3/9/2011

Completed

Resolution :rec,lrq

Sub Division: 344

MR Route: F07

FAID: 9399900324

(407) 272-7944

Account #

9399900000 Customer Name: BOSTIC, SHARON JPhone #:

Address

3032 TRUMAN BLVD

CSR: Linda JonesOperator

: LeRoy Grainger

Entry Date

: 4/8/2011 2:31:42PM SO Type : M-RECON

Instructions : RECONNECT SERVICE. WAIVER ON DOOR. (CALLED TO KEVIN 3:31P). LINDA

Due Date

4/8/2011 6:00:00PM

Resolution Date: 4/8/2011

12:00:00AM

FA Status

Completed

Resolution :rec,,,m.f.

oub Division: 344

MR Route: F07

FAID: 9399900440

Account #

Customer Name:

BOSTIC, SHARON JPhone #:

(407) 272-7944

Address

LeRoy Grainger

3032 TRUMAN BLVD

CSR: Kimberly Bennett

Operator:

Entry Date

: 6/9/2011 8:30:47AM

SO Type : M-RECON

6:00:00PM

9399900000

Instructions : PLEASE OBTAIN READING COLLECT TAG AND TURN ON PAGED TO KC @ 9:30AM. KIM-FL

Due Date

6/9/2011

Resolution Date: 6/9/2011

11:05:00AM

FA Status

Completed

Resolution

:rec, picked up tag,,, lrg

Sub Division: 344

MR Route: F07

FAID: 9399900130

Account #

9399900000

Customer Name:

BOSTIC, SHARON JPhone #:

(407) 272-7944

Address

3032 TRUMAN BLVD

CSR: Batch System

Operator: Rodel Hermano

Entry Date

: 3/7/2011 8:33:50PM

SO Type : M-CUT

Instructions :

ue Date

3/8/2011 7:00:00PM Resolution Date: 3/8/2011

12:00:00AM

FA Status

Completed

Utilities Billing System

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution

:OFF, TAGGED DOOR..RH

b Division: 344

MR Route: F07

FAID: 9399900093

Account #

9399900000

Customer Name:

BOSTIC, SHARON JPhone #:

(407) 272-7944

Address

3032 TRUMAN BLVD

CSR:

Sheri Demonbreun

Operator:

Shawn Ebert

Entry Date : 7/11/2011 9:31:13AM

SO Type : M-RECON

8:00:00PM

Instructions : please pick up tag and reconnect service, called to kevin-thanks sheri

7/11/2011

Resolution Date: 7/11/2011

Due Date 12:10:00AM

FA Status

Completed

Resolution

:T/ON, SME

Sub Division: 344

MR Route: F07

FAID: 9399900876

Account #

9399900000

Customer Name:

BOSTIC, SHARON JPhone #:

(407) 272-7944

Address Operator:

LeRoy Grainger

3032 TRUMAN BLVD

CSR:

Maxine Norris

Entry Date

: 9/9/2011

7:19:39AM

SO Type : M-RECON

Instructions : please restore service tag is sign and on the door

Due Date

9/9/2011 6:30:00PM Resolution Date: 9/9/2011

0:00AM

FA Status

Completed

Resolution :rec,,,picked up tag,,,lrg

Sub Division: 344

MR Route: F07

FAID: 9399900131

Account #

9399900000

Customer Name:

BOSTIC, SHARON JPhone #:

(407) 272-7944

Address

3032 TRUMAN BLVD

CSR:

Resolution Date: 1/6/2011

Batch System

Operator:

Shawn Ebert

Entry Date

: 1/4/2011 8:23:06PM

SO Type : M-CUT

Instructions :

Due Date 9:00:00AM

1/5/2011 7:00:00PM

FA Status

Completed

Resolution

:READ , TAGGED DOOR , T/OFF , SME

Sub Division: 344

MR Route: F07

FAID: 9399900494

Account #

9399900000

Customer Name:

BOSTIC, SHARON JPhone #:

(407) 272-7944

Address erator :

LeRoy Grainger

3032 TRUMAN BLVD

CSR:

Batch System

Entry Date : 4/6/2011 7:23:08PM

SO Type : M-CUT

Utilities Billing System

2/20/2012 15:20

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions :

Due Date

FA Status

4/7/2011 7:00:00PM

Completed

Resolution Date: 4/7/2011

`0:00AM Resolution

:off

Sub Division: 344

MR Route: F07

FAID: 9399900960

Account #

9399900000

Customer Name:

BOSTIC, SHARON JPhone #:

(407) 272-7944

Address Operator:

LeRoy Grainger

3032 TRUMAN BLVD

CSR:

Batch System

Entry Date

FA Status

: 6/8/2011 7:23:22PM

SO Type : M-CUT

Instructions :

Due Date

6/9/2011 7:00:00PM

Completed

Resolution Date: 6/9/2011

12:00:00AM

Resolution :off

Sub Division: 344

MR Route: F07

FAID: 9399900205

Account #

BOSTIC, SHARON JPhone #:

(407) 272-7944

Address

9399900000

SO Type : M-CUT

7:00:00PM

Customer Name:

Operator:

LeRoy Grainger

: 11/28/2011 7:53:58PM

3032 TRUMAN BLVD

CSR:

Batch System

.try Date Instructions :

Due Date

11/29/2011

Resolution Date: 11/29/2011

12:00:00AM

FA Status

Completed

Resolution

:off,,,lrg

Sub Division: 344

MR Route: F07

FA ID: 9460110721

Account #

9460110000

Customer Name:

STAPLER, HELEN LPhone #:

(407) 687-6166

Address

304 TANGERINE DR

CSR: Sheri Demonbreun

Operator: **Entry Date** LeRoy Grainger

SO Type : HIBILL

8:00:00PM

Instructions : re-read and check for leaks, customer complaining of high bill-thanks sheri

: 8/5/2011 1:22:53PM

Due Date

8/8/2011

Resolution Date: 8/8/2011

12:00:00AM

FA Status

Completed

Resolution

:no leaks detected,,,tagged door with findings,,lrg

Sub Division: 344

MR Route: F07

FAID: 9540110539

:ount #

9540110000 Customer Name: TOWNSEND, JUDYPhone #:

(407) 330-2595

202 IDYLLWILDE DR

CSR:

Peggy Hanks

Address

Utilities Billing System

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Operator:

LeRoy Grainger

Entry Date

1:40:44PM : 8/2/2011

SO Type : M-SIO

Request Type: General Investigation

tructions : Record the meter badge/serial # and manufacturer. Put meter information in comments. Thanks, Peggy

Due Date

8/11/2011 3:00:00PM Resolution Date: 8/11/2011

12:00:00AM

FA Status

Completed

Resolution :badge#38251179...make rockwell...lrg

Sub Division: 344

MR Route: F07

FA ID: 9540110284

Account # (407) 330-2595

9540110000

Customer Name:

TOWNSEND, JUDYPhone #:

Address Operator:

Mike Finnegan

202 IDYLLWILDE DR

CSR:

Batch System

Entry Date

: 10/5/2011 7:39:11PM SO Type : M-CUT

Instructions :

Due Date

10/6/2011 7:00:00PM Resolution Date: 10/6/2011

12:00:00AM

FA Status

Completed

Resolution :water off maf

Sub Division: 344

MR Route: F07

FA ID: 9540110736

Account #

9540110000

Customer Name:

TOWNSEND, JUDYPhone #:

7) 330-2595

Address Operator:

Mike Finnegan

202 IDYLLWILDE DR

CSR:

Constance Dunn

Entry Date

: 10/6/2011 8:50:52AM

SO Type : M-RECON

Instructions : PLEASE RECONNECT SERVICE, PICK UP TAG. CALLED OUT@ 9:50AM, THANKS CONNIE

Due Date

10/6/2011 6:00:00PM Resolution Date: 10/6/2011

1:00:00PM

FA Status

Completed

Resolution

:water back on maf

Sub Division: 344

MR Route: F07

FAID: 9589900758

Account #

9589900000 Customer Name:

HENDERSON, REBECCA

Phone #: Address

(407) 322-8161

LeRoy Grainger

2900 TRUMAN BLVD

CSR: Batch System

Operator: Entry Date

: 4/6/2011 7:23:08PM

SQ Type : M-CUT

Instructions :

12:00:00AM

Due Date

FA Status

4/7/2011 7:00:00PM

Completed

Resolution Date: 4/7/2011

solution :off

Sub Division: 344 MR Route: F07 FAID: 9589900824

Utilities Billing System

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

Account #

9589900000 Customer Name: HENDERSON REBECCA

Phone #:

(407) 322-8161

¹dress perator :

Shawn Ebert

2900 TRUMAN BLVD

CSR:

Batch System

Entry Date

: 1/4/2011 8:23:06PM

SO Type : M-CUT

Instructions :

Due Date

1/5/2011 7:00:00PM Resolution Date: 1/6/2011

9:30:00AM

FA Status

Completed

:READ . TAGGED DOOR . T/OFF . SME Resolution

Sub Division: 344

MR Route: F07

FAID: 9589900754

Account # Phone #:

(407) 322-8161

9589900000

Customer Name:

HENDERSON, REBECCA

Address

2900 TRUMAN BLVD

CSR:

Linda JonesOperator

: LeRoy Grainger

Entry Date

: 4/7/2011 10:41:14AM

SO Type : M-RECON

Instructions : RECONNECT SERVICE . WAIVER ON DOOR. (CALLED TO COACH 11:39A). LINDA

Due Date

FA Status

6:00:00PM 4/7/2011 Completed

Resolution Date: 4/7/2011

12:45:00PM Resolution

:rec,.lrq

Sub Division: 344

MR Route: F07

FA ID: 9589900320

Account #

(407) 322-8161

9589900000

Customer Name:

2900 TRUMAN BLVD

HENDERSON, REBECCA

Peggy Hanks

Phone #: Address

Operator: Entry Date LeRoy Grainger

: 8/30/2011 7:55:27AM

SO Type : M-SIO

Request Type: General Investigation

Resolution Date: 9/13/2011

CSR:

Instructions : Confirm the meter badge/serial # and mfg. Peggy

Due Date 12:00:00AM

9/12/2011

3:00:00PM

FA Status

Completed

Resolution

:badge#8101680,...make precision,...lrg

Sub Division: 344

MR Route: F07

FAID: 3301110902

Account #

2532291101

Customer Name:

GARRANT, TRACEYPhone #:

(407) 320-0919

Address

421 VIHLEN RD

CSR: Jennifer Elliot

Operator:

LeRoy Grainger

Entry Date

: 2/16/2011 12:45:39PM

SO Type : M-OFF

Instructions : Please take read , lock meter and tag for new to apply. Jennifer

e Date 12:00:00AM

3/4/2011 8:00:00PM Resolution Date: 3/4/2011

FA Status

Completed

Resolution

:read,locked and tagged,lrg

2/20/2012 15:20

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division: 344 MR Route: F07 FA ID: 6343000021

count # : 6343000000 Customer Name : RIVERA, YAJAIRAPhone #:

(407) 443-7443

Address : 310 SATSUMA DR CSR: Karen Thimmes

Operator: Shawn Ebert

Entry Date : 7/11/2011 9:12:36AM SO Type : M-RECON

Instructions: Reconnect service, waiver on door. Called Kevin. Customer disapointed that tech would not wait for her to make

pymt. Thanks, Karyn

Due Date : 7/11/2011 8:00:00PM Resolution Date : 7/11/2011

12:10:00AM FA Status : Completed

Resolution :T/ON, SME

Sub Division: 344 MR Route: F07 FA ID: 6343000438

Account # : 634300000 Customer Name : RIVERA, YAJAIRAPhone #:

(407) 443-7443

Address : 310 SATSUMA DR CSR: Karen Thimmes

Operator: LeRoy Grainger

Entry Date : 6/24/2011 7:35:08AM SO Type : HIBILL

Instructions : Customer complaining of high bill, reread meter and check for leaks. Tag door with results. Thanks, Karyn

Due Date : 6/24/2011 7:35:08AM Resolution Date : 6/27/2011

0:00AM FA Status : Completed

Resolution :no leaks detected,...,tagged door with current read and findings,...,lrg

Sub Division: 344 MR Route: F07 FA ID: 6343000308

Account # : 634300000 Customer Name : RIVERA, YAJAIRAPhone #:

(407) 443-7443

Address : 310 SATSUMA DR CSR: Batch System

Operator: Shawn Ebert

Instructions :

Due Date : 7/7/2011 7:00:00PM Resolution Date : 7/11/2011

12:00:00AM FA Status : Completed

Resolution : READ , TURNED OFF , TAGGED DOOR , SME

Sub Division: 344 MR Route: F07 FA ID: 9100010639

Account # : 1223624243 Customer Name : DAVIS,MARGARETPhone #:

(407) 323-5903

Address : 2978 MCKINLEY LN CSR: Tara DruryOperator :

Roy Grainger

Entry Date : 8/30/2011 3:50:47PM SO Type : HIBILL

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions : Re-read meter and check for leak. Customer complaining of high bills. Please speak with the customer or tag door with results if no one home. /tmd

ີ∵e Date

8/31/2011 6:00:00PM Resolution Date: 8/31/2011

/0:00AM

FA Status

Completed

Resolution :meter indicated leak on customers property,,,knocked on door no answer,,,tagged door with findings,,,,Irg

Sub Division: 344

MR Route: F07

FAID: 0503000906

Account #

4149094362

Customer Name:

BUTLER, MARY JOPhone #:

(407) 920-5803

Address

213 TANGERINE DR

CSR:

Shona Robinson

Operator:

Shawn Ebert

Entry Date : 7/11/2011 9:59:31AM

SO Type : M-RECON

Instructions : Pls restore svc.....customer has signed tag and put on door....Thanks

7/11/2011 6:30:00PM

Resolution Date: 7/11/2011

Due Date 12:10:00AM

FA Status

Completed

Resolution :T/ON, SME

Sub Division: 344

MR Route: F07

FAID: 0503000485

Account #

4149094362

Customer Name:

BUTLER, MARY JOPhone #:

(407) 920-5803

Address

213 TANGERINE DR

CSR: Batch System

Operator:

Shawn Ebert

Lntry Date : 7/6/2011 7:18:40PM

SO Type : M-CUT

Instructions :

Due Date

7/7/2011 7:00:00PM Resolution Date: 7/11/2011

12:00:00AM

FA Status

Completed

:READ , TURNED OFF , TAGGED DOOR , SME LOCKED Resolution

Sub Division: 344

MR Route: F07

FAID: 0503000116

Account #

4149094362

Customer Name:

BUTLER, MARY JOPhone #:

(407) 920-5803

Address

213 TANGERINE DR

CSR:

Batch System

Operator:

LeRoy Grainger

Entry Date

: 5/4/2011 7:18:36PM

SO Type : M-CUT

Instructions :

Due Date

5/5/2011 7:00:00PM Resolution Date: 5/9/2011

12:00:00AM

FA Status

Completed

Resolution :l.off,,lrg

ົາb Division: 344

MR Route: F07

FA ID: 4543000511

പാcount #

0724308335

Customer Name:

DEVONTENNO, FRANKLIN W

Phone #:

(407) 330-4686

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Address

314 SATSUMA DR

CSR¹

Lori JonesOperator:

LeRoy Grainger

: 1/24/2011 10:14:35AM try Date

SO Type: M-NOREAD

Instructions : Please read meter for billing. Thanks. LLJ

Due Date

1/25/2011 6:00:00PM

Resolution Date: 1/25/2011

12:00:00AM

FA Status

Completed

Resolution

:read.lrg

Sub Division: 344

MR Route: F07

FA ID: 2489900712

Account #

2489900000

Customer Name:

WYNN, DIANN LPhone #:(407)

688-7367

Address

1807 COOLIDGE AVE

CSR:

Cristina Harden

Shawn Ebert Operator:

Entry Date

: 1/6/2011 9:20:55AM

SO Type : M-RECON

Instructions : PLS RECON SVC. TAG ON DOOR, PAGED TO "COACH" (LEROY), THANKS/TINA

Due Date

1/6/2011 6:00:00PM

Resolution Date: 1/6/2011

10:00:00AM

FA Status

Completed

Resolution

:PICKED UP SIGNED TAG, T/ON, SME

Sub Division: 344

MR Route: F07

FAID: 2489900938

count#

2489900000

Customer Name:

WYNN, DIANN LPhone #:(407)

608-7367

Address

1807 COOLIDGE AVE

CSR:

Batch System

Operator:

Rodel Hermano

Entry Date

: 1/24/2011 8:01:37PM

SO Type : M-EXCHNG

Instructions: MR ID: 248992481911, MR REMARK: GF

Due Date

FA Status

1/24/2011 8:01:37PM Resolution Date: 1/27/2011

12:00:00AM

Completed

Resolution

:REPLACED FOGGED 5/8" METER...RRH

Sub Division: 344

MR Route: F07

FAID: 2489900748

Account #

2489900000

Customer Name:

WYNN, DIANN LPhone #: (407)

688-7367

Address

Entry Date

1807 COOLIDGE AVE

CSR: **Batch System**

Operator:

Shawn Ebert

Instructions :

Due Date

: 1/4/2011

1/5/2011 7:00:00PM

SO Type : M-CUT

9:00:00AM

Completed

Resolution Date: 1/6/2011

FA Status

nesolution

:READ , TAGGED DOOR , T/OFF , SME

8:23:06PM

2/20/2012 15:20 Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division: 344

MR Route: F07

FAID: 7390110840

Account #

4496413583

Customer Name:

Mahany, Carrie Ann Phone #:

1) 501-6244

Address

105 LOCH ARBOR CT

CSR:

Peggy Hanks

Operator: Entry Date LeRoy Grainger

: 8/2/2011 1:39:49PM

SO Type : M-SIO

Request Type: General Investigation

Instructions: Reccord the meter badge/serial # and manufacturer. Put meter informatin in comments. Thanks, Peggy

Due Date

8/11/2011 3:00:00PM Resolution Date: 8/11/2011

12:00:00AM Resolution

FA Status

Completed

:badge#38112093,,,make rockwell,,,lrg

Sub Division: 344

MR Route: F07

FA ID: 8910210223

Account #

6658434538

Customer Name:

ONDASH.KIMBERLYPhone #:

(321) 377-5938

Address

LeRoy Grainger

383 TANGELO DR

CSR:

Isabel Ceballos

Operator:

Entry Date

: 1/7/2011 8:24:16AM

SO Type : M-RECON

6:00:00PM

Instructions : Paid, tag will be on door. Paged Leroy /ic

Resolution Date: 1/7/2011

Due Date 12:00:00AM

FA Status

1/7/2011 Completed

Resolution

:reconnected,lrg

Sub Division: 344

MR Route: F07

FAID: 8910210875

Account #

6658434538

Customer Name:

ONDASH, KIMBERLYPhone #:

(321) 377-5938

Address

383 TANGELO DR

CSR:

Batch System

Operator:

LeRoy Grainger

Entry Date

: 1/4/2011 8:23:06PM

SO Type : M-CUT

Instructions :

Due Date

FA Status

1/5/2011 7:00:00PM

Completed

Resolution Date: 1/6/2011

10:50:00AM Resolution

:off

Sub Division: 344

MR Route: F07

FA ID: 9724000122

Account #

5876106888

Customer Name:

WILLIAMS, DOMINICPhone #:

(407) 913-3030

Address

311 SATSUMA DR

CSR:

Lisa SilvaOperator:

LeRoy Grainger

Entry Date

: 9/29/2011 2:37:45PM SO Type : M-SIO

8:00:00PM

Request Type: Water Service Line Break

Due Date

tructions: Customer is reporting a leak at his meter box. Please check & contact him first at 407-913-3030. Thanks

Resolution Date: 9/29/2011

12:00:00AM

FA Status

Completed

9/29/2011

2/20/2012 15:20

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution

:replaced gaskets on both sides of meter,,,,spoke with customer,,,,lrg

b Division: 344

MR Route: F07

FAID: 6860010050

Account #

1119162090

HUNT.NAPOLEANPhone #:

Address

1819 KNOX AVE

CSR:

Karen Thimmes

Operator:

LeRoy Grainger

Entry Date

: 9/20/2011 8:17:07AM

SO Type : M-READ

Instructions : Take final read, lock meter and tag for new. Thanks, Karyn

9/21/2011 8:00:00PM

Resolution Date: 9/21/2011

Due Date 12:00:00AM

FA Status

Completed

Resolution

:read,lockedtagged,,,lrg

Sub Division: 344

MR Route: F07

1819 KNOX AVE

FAID: 6860010109

Account #

1119162090

Customer Name:

Customer Name:

Customer Name:

1819 KNOX AVE

Customer Name:

HUNT, NAPOLEANPhone #:

Batch System

Address Operator:

LeRoy Grainger

FA Status

Entry Date

: 6/8/2011 7:23:22PM

SO Type : M-CUT

Instructions :

Due Date

6/9/2011 7:00:00PM Resolution Date: 6/9/2011

CSR:

0:00AM

Resolution :off

Sub Division: 344

MR Route: F07

FAID: 6860010304

Batch System

Account #

1119162090

Completed

HUNT, NAPOLEANPhone #:

Address Operator:

Shawn Ebert

: 7/6/2011 7:18:40PM

SO Type : M-CUT

Instructions :

Entry Date

Due Date

7/7/2011 7:00:00PM Resolution Date: 7/11/2011

CSR:

12:00:00AM

FA Status

Completed

:READ , TURNED OFF , TAGGED DOOR , SME LOCKED Resolution

Sub Division: 344

MR Route: F07

1819 KNOX AVE

FAID: 6860010698

Account #

Address

1119162090

CSR:Linda JonesOperator:

HUNT, NAPOLEANPhone #:

try Date

: 8/31/2011 10:34:27AM

SO Type : M-SIO

Request Type: Water Miscellaneous Complaint

Instructions : PLEASE PULL METER CUT 7/26 & VERIFY HOUSE IS OCCUPIED. (CALLED TO KEVIN 11:34A). LINDA

Due Date

8/31/2011 6:00:00PM Resolution Date: 9/1/2011

Field Activity Detail Report from 01/01/2011 to 12/31/2011

12:00:00AM

FA Status

Completed

Resolution

HOUSE IS OCCUPIED. CUST MADE A PAYMENT TODAY & WILL BE MAKING ANOTHER PAYMENT

FRIDAY 9/2/11. BND/FL

Sub Division: 344

MR Route: F07

FAID: 6860010040

Account #

1119162090

Customer Name:

HUNT, NAPOLEANPhone #:

Address

1819 KNOX AVE

CSR: Batch System

Operator:

LeRoy Grainger

Entry Date

: 5/4/2011 7:18:36PM SO Type : M-CUT

Instructions :

Due Date

5/5/2011 7:00:00PM Resolution Date: 5/9/2011

12:00:00AM

FA Status

Completed

Resolution :off,,lrg

Sub Division: 344

MR Route: F07

FAID: 6860010189

Account #

HUNT, NAPOLEANPhone #:

Address

1119162090

CSR:

Linette Orengo

Operator:

LeRoy Grainger

: 3/8/2011

3:57:52PM

SO Type : M-RECON

Entry Date Instructions

please recon cust has paid tag will be signed on the door. Called in payment @ 4:58pm on 3/8/11.../LIO FL

1819 KNOX AVE

_ ue Date

:rec,lrg

6:00:00PM 3/9/2011

Resolution Date: 3/9/2011

12:00:00AM

FA Status

Completed

Resolution

Sub Division: 344

MR Route: F07

FA ID: 6860010658

Account #

1119162090

Customer Name:

Customer Name:

HUNT.NAPOLEANPhone #:

Address

1819 KNOX AVE

CSR: Karen Thimmes

Operator:

LeRoy Grainger

Entry Date

: 5/9/2011

3:59:05PM

SO Type: M-RECON

8:00:00AM

Instructions

: Reconnect Service, signed waiver on door. Thanks, Karyn

Due Date

5/10/2011

Resolution Date: 5/10/2011

12:00:00AM

FA Status

Completed

Resolution

:allreadyon,, lrg

Sub Division: 344

MR Route: F07

FA ID: 6860010880

Account #

1119162090

Customer Name:

HUNT, NAPOLEANPhone #:

Address

Rodel Hermano

1819 KNOX AVE

CSR: **Batch System**

Operator : **Entry Date**

: 3/7/2011 8:33:50PM

SO Type : M-CUT

Instructions :

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date

3/8/2011

7:00:00PM Resolution Date: 3/8/2011

12:00:00AM

FA Status

Completed

solution

:OFF, TAGGED DOOR..RH

Sub Division: 344

MR Route: F07

FAID: 5040110114

Account #

6727986424

Customer Name:

310 IDYLLWILDE DR

SCHWARZ, LEIGHPhone #:

(407) 221-1307

Address Operator:

LeRoy Grainger

CSR:

Batch System

Instructions :

Entry Date

: 5/4/2011

7:18:36PM

SO Type : M-CUT

Due Date

Completed

5/5/2011 7:00:00PM

Resolution Date: 5/9/2011

12:00:00AM Resolution

FA Status

:off,,,lrg

Sub Division: 344

MR Route: F07

FAID: 5201110555

Account #

7564175568

Customer Name:

Sauer, Marcia Phone #: (407)

790-9795

Address Operator:

LeRoy Grainger

411 VIHLEN RD

CSR:

Peggy Hanks

try Date

: 3/15/2011 2:15:36PM

SO Type : M-SIO

Request Type: General Investigation

Instructions

: Confirm meter badge # and manufacturer. Put findings in 'comments'. Thanks, Peggy

Resolution Date: 3/24/2011

Due Date 12:00:00AM

FA Status

3/24/2011 6:00:00PM Completed

:badge#831121,,,,,make precision,,,,,lrg Resolution

Sub Division: 344

MR Route: F07

FAID: 0143000894

Account #

263-6586

1494208169

Customer Name:

THOMAS, MARKPhone #:(321)

Address Operator:

Rodel Hermano

308 SATSUMA DR

CSR:

Batch System

Entry Date

: 11/27/2011 7:20:28PM

SO Type : M-EXCHNG

Instructions: MR ID: 014302568289, MR REMARK: MS

Due Date

11/27/2011

7:20:28PM

Resolution Date: 12/6/2011

12:00:00AM

FA Status

Completed

Resolution

:REPLACED STUCK 5/8" METER..RH

Sub Division: 344

MR Route: F07

FA ID: 5311010106

^count# 6) 418-5747 5360175796

Customer Name:

FRISBY, KRISTINPhone #:

Address

2111 AIRPORT BLVD

CSR:Brandi DeereOperator:

e Date

Resolution Date: 2/2/2011

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date : 2/2/2011 12:18:11PM SO Type : M-SIO Request Type: General Investigation

6:00:00PM

Instructions : CUST REPORTED WATER BACKING UP IN TOILETS AND BACK YARD. PAGE TO KEVIN

2/2/2011

1∠.∪0:00AM FA Status : Completed

Resolution : customers problem - spoke with customer KEV

Sub Division: 344 MR Route: F07 FA ID: 8921010427

Account # : 3329782301 Customer Name : Brown, Miller Phone #:(321)

A 1.1

Address : 1822 COOLIDGE AVE CSR: Batch System

Operator : Chris Gosnell

Instructions :

525-5511

Due Date : 9/7/2011 7:00:00PM Resolution Date : 9/7/2011

12:00:00AM FA Status : Completed

Resolution :turned off meter,tagged door...crg

Sub Division: 344 MR Route: F07 FA ID: 8921010034

Account # : 3329782301 Customer Name : Brown, Miller Phone #:(321)

525-5511

dress : 1822 COOLIDGE AVE CSR: Batch System

operator: Shawn Ebert

Instructions :

Due Date : 1/5/2011 7:00:00PM Resolution Date : 1/6/2011

9:00:00AM FA Status : Completed

Resolution : READ , TAGGED DOOR , T/OFF , SME

 Sub Division:
 344
 MR Route:
 F07
 FA ID:
 8921010260

Account # : 3329782301 Customer Name : Brown, MillerPhone #:(321)

525-5511

Address : 1822 COOLIDGE AVE CSR: Karen Thimmes

Operator: LeRoy Grainger

Entry Date : 5/31/2011 7:21:23AM SO Type : INSTLMTR

Instructions : Reconnect service, waiver on the door. Called Kevin. Thanks, Karyn

Due Date : 5/31/2011 8:00:00PM Resolution Date : 5/31/2011

12:00:00AM FA Status : Completed

Resolution :installed meter at address...lrg

 Sub Division:
 344
 MR Route:
 F07
 FA ID:
 8921010819

Account # : 3329782301 Customer Name : Brown, Miller Phone #:(321)

2/20/2012 15:20 Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

525-5511

Address ndel Hermano 1822 COOLIDGE AVE

CSR:

Lori JonesOperator:

Entry Date

: 5/25/2011 2:56:23PM SO Type : RMVMTR

Instructions : Please pull meter due to illegal usage. Water was shut off early April, but meter still showing usage. No payment

made since Mar. Tag door for customer to call office. Thanks, LLJ

Due Date

5/26/2011

6:00:00PM

Resolution Date: 5/26/2011

12:00:00AM

FA Status

Completed

:Pulled 5/8" meter for illegal usage..Tagged door to call office..RH Resolution

Sub Division: 344

MR Route: F07

FAID: 8921010535

Account #

3329782301

Customer Name:

Brown, Miller Phone #:(321)

525-5511

Address

Operator:

LeRoy Grainger

1822 COOLIDGE AVE

CSR:

Batch System

Entry Date

: 4/6/2011

7:23:08PM

SO Type : M-CUT

Instructions :

Due Date

4/7/2011 7:00:00PM

Resolution Date: 4/7/2011

12:00:00AM

FA Status

Completed

Resolution

:off

⊿b Division: 344

MR Route: F07

FAID: 8921010544

Account #

525-5511

3329782301

Customer Name:

Brown, Miller Phone #: (321)

Address

1822 COOLIDGE AVE

CSR:

Tara DruryOperator:

LeRoy Grainger

: 9/15/2011 12:45:14PM

SO Type : M-RECON

Instructions : Please reconnect service. If customer can find tag he'll put on the door, otherwise he will be home. /tmd

Due Date

9/15/2011 6:00:00PM Resolution Date: 9/15/2011

12:00:00AM

FA Status

Completed

Resolution :rec,..picked up tag,..lrg

Sub Division: 344

MR Route: F07

FAID: 0724000606

Account #

1637659146

Customer Name:

Messer, Angela Phone #: (407)

923-5559

Address

313 SATSUMA DR

CSR:

Deborah Volz

Operator:

Entry Date

Kevin Cooper

: 2/18/2011 8:04:08AM

SO Type : M-SIO

Request Type: Discolored Water

Instructions : Mr called to report dirty water. Cust contact 407-923-5559, called Kevin to advise

e Date 12:00:00AM

2/18/2011 8:00:00PM Resolution Date: 3/8/2011

Resolution

FA Status

Completed

no one called me on this problem!!! they should have referred it to Pete who is the operator in the area.. key

CMRP0008

Utilities Billing System

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division: 344

MR Route: F07

FAID: 0724000833

count #

1637659146

Customer Name:

Messer, Angela Phone #: (407)

923-5559

Address

313 SATSUMA DR

CSR:

Cammy lwinski

Operator: Shawn Ebert

Entry Date

: 7/11/2011 12:23:32PM

SO Type : M-RECON

Instructions : PAID \$114.53 CONF#761102824 TAG ON DOOR SIGNED.THANK YOU.CAMMY

6:00:00PM

Resolution Date: 7/11/2011

Due Date 12:10:00AM

FA Status

Completed

7/11/2011

Resolution :t/on, sme

Sub Division: 344

MR Route: F07

FAID: 0724000966

Account #

1637659146

Customer Name:

Messer, Angela Phone #: (407)

923-5559

Address

Kevin Cooper

313 SATSUMA DR

CSR:

Batch System

Operator:

Entry Date

: 7/6/2011 7:18:40PM

SO Type : M-CUT

Instructions :

Due Date

7/7/2011 7:00:00PM Resolution Date: 7/11/2011

10:00AM

FA Status

Completed

Resolution

:truned off meter, tagged door...crg

Sub Division: 344

MR Route: F07

FAID: 0400010072

Account #

0001790946

Customer Name:

KEY, KALISHIAPhone #: (407)

745-9872

Address

1829 HARDING AVE

CSR:

Batch System

Operator:

Shawn Ebert

Entry Date

: 7/6/2011 7:18:40PM

SO Type : M-CUT

Instructions :

Due Date

7:00:00PM 7/7/2011

Resolution Date: 7/11/2011

12:00:00AM

FA Status

Completed

:READ , TURNED OFF , TAGGED DOOR , SME LOCKED HOUSE VACANT

Resolution

MR Route: F07

FA ID: 0400010491

Account #

Sub Division: 344

0001790946

SO Type : M-CUT

Customer Name:

KEY, KALISHIAPhone #: (407)

745-9872

Address

Shawn Ebert

1829 HARDING AVE

CSR:

Batch System

Operator:

: 1/4/2011 8:23:06PM

лу Date Instructions :

2/20/2012 15:20

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date

1/5/2011 7:00:00PM Resolution Date: 1/6/2011

9:00:00AM

FA Status

Completed

solution

:READ , TAGGED DOOR , T/OFF , SME

Sub Division: 344

MR Route: F07

FA ID: 3581010848

Account #

1514942659

Customer Name:

MACKEYROY.GEQUITA S

Phone #:

(407) 780-9005

Address Operator:

Chris Gosnell

1800 LINCOLN AVE

CSR: Batch System

Entry Date

: 9/6/2011 7:36:46PM

SO Type : M-CUT

Instructions :

Due Date

9/7/2011 7:00:00PM Resolution Date: 9/7/2011

12:00:00AM

FA Status

Completed

Resolution

:turned off meter tagged door...crg

Sub Division: 344

MR Route: F07

FAID: 3581010603

Account # Phone #:

1514942659

Customer Name:

MACKEYROY, GEQUITA S

(407) 780-9005

Address Operator:

LeRoy Grainger

1800 LINCOLN AVE

Batch System

'ry Date

: 5/4/2011 7:18:36PM

SO Type : M-CUT

Instructions :

Due Date

FA Status

5/5/2011 7:00:00PM

Completed

Resolution Date: 5/9/2011

CSR:

CSR:

12:00:00AM

Resolution

:Loff, Irg

Sub Division: 344

MR Route: F07

FAID: 3581010048

Account #

1514942659

Customer Name:

MACKEYROY, GEQUITA S

Phone #:

(407) 780-9005

Address

1800 LINCOLN AVE

Lisa Bachmann

Operator:

LeRoy Grainger

: 4/11/2011 8:55:39AM

SO Type : M-RECON

Entry Date

Instructions : Please reconnect service, husband at location for verification. //ab

Due Date

4/11/2011 8:00:00PM

Resolution Date: 4/11/2011

12:00:00AM

FA Status

Completed

Resolution

:reconnected,...picked up signed tag,...lrg

Sub Division: 344

MR Route: F07

FA ID: 3581010443

count # .၁ne #:

1514942659

Customer Name:

MACKEYROY, GEQUITA S

Address

(407) 780-9005

1800 LINCOLN AVE

CSR:

Lorie Mayeski

Operator:

LeRoy Grainger

Field Activity Detail Report from 01/01/2011 to 12/31/2011

: 5/9/2011 12:44:16PM Entry Date

SO Type : M-RECON

structions : PLEASE RECONNECT SERVICE. CUSTOMER HOME FOR SIGNATURE. THANKS, LORIE M.

_-2011*CALLED OUT TO LEROY GRAINGER @ 1:45 P.M.*

Due Date

5/9/2011 6:00:00PM Resolution Date: 5/9/2011

2:15:00PM

FA Status

Completed

Resolution

:rec,,,picked up tag,,,,lrg

Sub Division: 344

MR Route: F07

FAID: 3581010675

Account #

1514942659

Customer Name:

MACKEYROY, GEQUITA S

Phone #: Address

(407) 780-9005

1800 LINCOLN AVE

CSR: Batch System

Operator:

LeRoy Grainger

Entry Date

: 4/6/2011 7:23:08PM

SO Type : M-CUT

Instructions :

Due Date

4/7/2011 7:00:00PM Resolution Date: 4/7/2011

12:00:00AM

FA Status

Completed

Resolution :off

Sub Division: 344

MR Route: F07

FAID: 3581010902

ccount #

1514942659

Customer Name:

MACKEYROY, GEQUITA S

hone #:

(407) 780-9005

Address

1800 LINCOLN AVE

CSR:

Batch System

Operator:

Rodel Hermano

Entry Date

: 3/7/2011 8:33:50PM

SO Type : M-CUT

Instructions :

Due Date

7:00:00PM 3/8/2011

Resolution Date: 3/8/2011

12:00:00AM

FA Status

Completed

:OFF, TAGGED DOOR..RH Resolution

Sub Division: 344

MR Route: F07

FA ID: 3581010800

Account #

1514942659

Customer Name:

MACKEYROY, GEQUITA S

Phone #:

(407) 780-9005

Address

1800 LINCOLN AVE

CSR:

Linda JonesOperator

: LeRoy Grainger

Entry Date : 9/15/2011 10:48:01AM

SO Type : M-SIO

Request Type: General Investigation

Instructions : PLEASE VERIFY WATER IS STILL OFF & CHECK HOUSE OCCUPANY, LINDA

Due Date

6:00:00PM 9/16/2011

12:00:00AM

Resolution Date: 9/16/2011

FA Status

Completed

lesolution

:ocupied and meter still locked off,,lrg

Sub Division: 344

MR Route: F07

FA ID: 3581010541

CMRP0008

Utilities Billing System

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

Account #

1514942659

Customer Name:

MACKEYROY, GEQUITA S

Phone #:

(407) 780-9005

LeRoy Grainger

⁴dress

1800 LINCOLN AVE

CSR:

Batch System

perator : Entry Date

: 6/8/2011 7:23:22PM

SO Type : M-CUT

Instructions

Due Date

6/9/2011

7:00:00PM

Resolution Date: 6/9/2011

12:00:00AM

FA Status

Completed

Resolution :off

Sub Division: 344

MR Route: F07

FA ID: 3581010785

Account # Phone #:

(407) 780-9005

1514942659

Customer Name:

Customer Name:

MACKEYROY, GEQUITA S

Address

1800 LINCOLN AVE

CSR:

Batch System

Operator:

Entry Date

LeRoy Grainger

: 11/28/2011 7:53:58PM

FA Status

SO Type : M-CUT

Instructions :

Due Date

11/29/2011 7:00:00PM

Completed

Resolution Date: 11/29/2011

12:00:00AM

Resolution .l.off,,,lrg

oub Division: 344

MR Route: F07

FAID: 3581010339

MACKEYROY, GEQUITA S

Account # Phone #:

(407) 780-9005

1800 LINCOLN AVE

CSR:

Deborah Volz

Address Operator:

Mike Finnegan

Entry Date

: 12/7/2011

3:11:34PM

SO Type : M-RECON

1514942659

Instructions

: reconnect service, cust hung tag on door, deb

Due Date

12/8/2011 8:00:00PM Resolution Date: 12/7/2011

12:00:00AM

FA Status

Completed

Resolution

:RECONNECTED AND COLLECTED TAG.. MAF

Sub Division: 344

MR Route: F07

FA ID: 3581010213

Account #

(407) 780-9005

1514942659

Customer Name:

MACKEYROY, GEQUITA S

Phone #: Address

1800 LINCOLN AVE

CSR:Cammy lwinskiOperator:

Entry Date

1:39:23PM

SO Type : M-RECON

: 6/23/2011

'nstructions : paid \$100.00 conf# 755130236 .cust will be home. tag on door signed.cammy

ue Date ب

6/23/2011 6:00:00PM Resolution Date: 6/23/2011

12:00:00AM

FA Status

Completed

:CUSTOMER HAD ALREADY TURNED ON SERVICE AND NO ONE WAS HOME TO SIGN, NO TAG ON Resolution

CMRP0008

Utilities Billing System

2/20/2012 15:20

LIVELY,LORIPhone #:(407)

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

DOOR.. KEV

Cub Division: 344 MR Route: F07 FA

MR Route : F07 FA ID : 6133000999

Customer Name:

Account # 429-1560

Address : 201 CITRUS DR CSR: Batch System

4856526680

Operator: Mike Finnegan

Entry Date : 11/22/2011 7:21:35PM SO Type : M-CUT

Instructions :

Due Date : 11/23/2011 7:00:00PM Resolution Date : 11/28/2011

12:00:00AM FA Status : Completed

Resolution : off,,m.a.f.

Sub Division: 344 MR Route: F07 FA ID: 6133000150

Account # : 4856526680 Customer Name : LIVELY,LORIPhone #:(407)

429-1560

Address : 201 CITRUS DR CSR: Deborah Volz

Operator: LeRoy Grainger

Entry Date : 11/28/2011 9:47:36AM SO Type : M-RECON

Instructions : reconnect service, waiver was faxed/filed in fl office. tks. deb

Pue Date : 11/28/2011 8:00:00PM Resolution Date : 11/28/2011

J0:00AM FA Status : Completed

Resolution : rec,, lrg

Sub Division: 344 MR Route: F07 FA ID: 6189900288

Account # : 3512585366 Customer Name : ELLIS,ROSEPhone #:

Address : 1831 COOLIDGE AVE CSR: Karen Thimmes

Operator: LeRoy Grainger

Entry Date : 2/22/2011 10:37:05AM SO Type : HIBILL

Instructions : Reread meter and check for leak. Customer called complaining of High Bill. Thanks, Karyn.

Due Date : 2/23/2011 8:00:00PM Resolution Date : 2/23/2011

12:00:00AM FA Status : Completed

Resolution : no leaks detected,,,tagged door with findings,,lrg

Sub Division: 344 MR Route: F07 FA ID: 6189900533

Account # : 3512585366 Customer Name : ELLIS,ROSEPhone #:

Address : 1831 COOLIDGE AVE CSR: Batch System

Operator: Shawn Ebert

atry Date : 7/6/2011 7:18:40PM SO Type : M-CUT

Instructions :

Field Activity Detail Report from 01/01/2011 to 12/31/2011

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Due Date : 7/7/2011 7:00:00PM Resolution Date : 7/11/2011

12:00:00AM FA Status : Completed

solution : READ , TURNED OFF , TAGGED DOOR , SME

Sub Division: 344 MR Route: F07 FA ID: 6189900487

Account # : 3512585366 Customer Name : ELLIS,ROSEPhone #:

Address : 1831 COOLIDGE AVE CSR: Linda JonesOperator

: LeRoy Grainger

Entry Date : 8/29/2011 3:45:53PM SO Type : M-SIO Request Type: General Investigation

Instructions : PLEASE TURN OFF & LOCK METER--WAS CUT 7/7--STEALING WATER--NEED TO VERIFY IF HOUSE

OCCUPIED. LINDA

Due Date : 8/30/2011 6:00:00PM Resolution Date : 8/30/2011

12:00:00AM FA Status : Completed

Resolution :turned off,,,tagged,,,looks vacant,,,lrg

Sub Division: 344 MR Route: F07 FA ID: 6950110228

Account # : 9265209823 Customer Name : CANTER,DEBORAHPhone #:

(407) 719-0600

Address : 104 VIHLEN RD CSR: Brandi Deere

Operator: LeRoy Grainger

Entry Date : 1/12/2011 7:15:54AM SO Type : M-ON

itructions : PLEASE TURN ON FOR NEW, RCVD SIGNED WAIVER IN OFFICE, THANKS, BND

Due Date : 1/13/2011 6:00:00PM Resolution Date : 1/13/2011

12:00:00AM FA Status : Completed

Resolution :water allready on,lrg

Sub Division: 344 MR Route: F07 FA ID: 2530210381

Account # : 3553971903 Customer Name : Robinson, JumikaPhone #:

(407) 879-3584

Address : 420 TANGELO DR CSR: Batch System

Operator: Chris Gosnell

Entry Date : 12/27/2011 7:40:03PM SO Type : M-CUT

Instructions :

Due Date : 12/28/2011 7:00:00PM Resolution Date : 12/28/2011

8:36:00AM FA Status : Completed

Resolution : locked off meter tagged door....crg

Sub Division: 344 MR Route: F07 FA ID: 2530210911

Account # : 3553971903 Customer Name : Robinson, JumikaPhone #:

(407) 879-3584

...Jdress : 420 TANGELO DR CSR: Batch System

Operator: Kevin Cooper

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date

: 7/6/2011

7:18:40PM

SO Type : M-CUT

Instructions

a Date

7/7/2011 7:00:00PM Resolution Date: 7/11/2011

12:00:00AM

FA Status

Completed

Resolution

turned off meter tagged door...crg

Sub Division: 344

MR Route: F07

FA ID: 2530210247

Account #

(407) 879-3584

3553971903

Customer Name:

Robinson, Jumika Phone #:

Address Operator:

LeRoy Grainger

420 TANGELO DR

CSR:

Brandi Deere

Entry Date : 11/23/2011 8:10:33AM

SO Type : M-RECON

Instructions : reconnect & pick up tag. page to john m

Due Date

11/23/2011 Completed

6:00:00PM

Resolution Date: 11/23/2011

12:00:00AM Resolution

FA Status

:rec,,,picked up tag,,,,lrg

Sub Division: 344

MR Route: F07

FAID: 2530210569

Account #

3553971903

Customer Name:

Robinson, Jumika Phone #:

(407) 879-3584

dress

420 TANGELO DR

CSR:

Batch System

∪perator :

Mike Finnegan

Entry Date

7:23:40PM : 11/1/2011

:water off and meter islocked

SO Type : M-CUT

7:00:00PM

Instructions :

Due Date

11/2/2011

Resolution Date: 11/2/2011

12:00:00AM

FA Status

Completed

Resolution

MR Route: F07

FAID: 2530210797

Account #

3553971903

Customer Name:

Robinson, Jumika Phone #:

(407) 879-3584

Sub Division: 344

Address

420 TANGELO DR

CSR: Linda JonesOperator

: LeRoy Grainger

Entry Date

: 9/26/2011 11:58:23AM

SO Type: M-WARN

Instructions : ISSUE FA TO CALL OFFICE. NEED CONTACT INFO UPDATED. LINDA

Due Date

9/27/2011 6:00:00PM Resolution Date: 9/27/2011

12:00:00AM

FA Status

Completed

Resolution

:hung tag,,,lrg

oub Division: 344

MR Route: F07

FA ID: 2530210768

Account #

3553971903

Customer Name:

Robinson, Jumika Phone #:

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

(407) 879-3584

Address

420 TANGELO DR

CSR:

Linda JonesOperator

: ' ¬Roy Grainger

Entry Date

: 12/16/2011 1:40:34PM SO Type : M-WARN

Instructions: # NO GOOD--ISSUE FA TO CALL OFFICE--NEED CONTACT INFO UPDATED & BALANCE ON ACCOUNT.

LINDA

Due Date

12/19/2011

6:00:00PM

Resolution Date: 12/19/2011

12:00:00AM

FA Status

Completed

Resolution :hung tag,,,lrg

Sub Division: 344

MR Route: F07

FAID: 2530210200

Account #

3553971903

Customer Name:

Robinson, Jumika Phone #:

(407) 879-3584

Address

Entry Date

420 TANGELO DR

CSR:

Linette Orengo

Operator:

Donna Brown

1:54:31PM : 1/13/2011

SO Type : M-ON

please take read & turn on for new in the AM cust. will be home between 8am-12noon.../LIO FL Instructions

Due Date

1/14/2011 6:00:00PM Resolution Date: 1/14/2011

12:00:00AM

FA Status

Completed

:Obtained signature. Turned on. Resolution

b Division: 344

MR Route: F07

FAID: 2530210456

Account #

Customer Name:

Robinson, JumikaPhone #:

(407) 879-3584

Address Operator:

LeRoy Grainger

420 TANGELO DR

CSR:

Deborah Volz

Entry Date

: 10/31/2011

1:52:14PM

SO Type : HIBILL

1:52:15PM

3553971903

Instructions : re-read meter, check for leaks & tag door of findings, Hi bill complaint. deb

Due Date

10/31/2011

Resolution Date: 11/1/2011

CSR:

12:00:00AM

FA Status

Completed

Resolution

:meter running upon arrival, customer was home and i showed her meter running, she said she was not using

water, i asked if maybe she had a toilet running and she said she might, so i suggested for her to turn toilet valve

off and she did...her meter st

Sub Division: 344

MR Route: F07

FAID: 2530210816

Account #

3553971903

Customer Name:

Robinson, Jumika Phone #:

(407) 879-3584

Address

420 TANGELO DR

Vicki WilsonOperator

: LeRoy Grainger

Entry Date

9:23:28AM 7/28/2011

SO Type : M-RECON

Please reconnect tag on door//vicki contacted kevin

Due Date

7/29/2011

8:00:00PM

Resolution Date: 7/29/2011

12:00:00AM

FA Status

Completed

2/20/2012 15:20

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution :rec,,,picked up tag,,,lrg

b Division: 344

MR Route: F07

FAID: 2530210913

Account #

3553971903 (407) 879-3584

Customer Name:

Robinson.JumikaPhone #:

Address

420 TANGELO DR

CSR:

Linda JonesOperator

: LeRoy Grainger

Entry Date

: 11/18/2011 2:11:37PM SO Type : M-SIO

Request Type: General Investigation

Instructions : ISSUE FA TO VERIFY WATER STILL OFF & CHECK HOUSE OCCUPANCY, LINDA

Due Date

FA Status

11/21/2011 6:00:00PM Resolution Date: 11/21/2011

12:00:00AM

Completed

Resolution

house is occupied...cust called today to confirm balance on acct. bnd/fl shackeled locked meter,..tagged

door...lrq

Sub Division: 344

MR Route F07

FAID: 2530210885

Account #

3553971903

Customer Name:

Robinson.JumikaPhone #:

(407) 879-3584

Address Operator:

LeRoy Grainger

420 TANGELO DR

CSR:

Lorie Mayeski

Entry Date

: 1/12/2011 2:57:03PM

SO Type : M-OFF

: PLEASE OBTAIN FINAL READ, TURN OFF METER AND LOCK. TAG FOR NEW. THANKS, LORIE Instructions

e Date

6:00:00PM

Resolution Date: 1/13/2011

. J0:00AM

FA Status

1/13/2011 Completed

:read.locked and tagged.lrg Resolution

Sub Division: 344

MR Route: F07

FAID: 7593000295

Account #

5424018777

Customer Name:

FORD, ANTOINETTEPhone #:

(407) 323-6658

Address

304 TEMPLE DR

CSR:

Lorie Mayeski

Operator:

LeRoy Grainger

Entry Date

: 1/5/2011 10:44:35AM

SO Type : M-ON

Instructions : *P.M. TURN ON HAS BEEN REQUESTED(NO PROMISE GIVEN TO CUSTOMER) *CUSTOMER PHONE NUMBER IF NEEDED IS (407)-323-6658 OR 321-696-2137*PLEASE OBTAIN START READ AND TURN ON FOR NEW. LORIE

M. 1-5-2011

Due Date

1/6/2011 6:00:00PM Resolution Date: 1/6/2011

2:30:00PM

FA Status

Completed

Resolution

:turned on,picked up tag,lrg

Sub Division: 344

MR Route: F07

FAID: 5860110935

Account #

9316342791

Customer Name:

WILLIAMS, RAYMOND R

`one #:

(321) 377-2220

305 TAMMY DR

CSR:

Batch System

Address Operator:

LeRoy Grainger

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date

: 6/8/2011

7:23:22PM

SO Type : M-CUT

Instructions :

_ue Date

6/9/2011 7:00:00PM Resolution Date: 6/9/2011

12:00:00AM

FA Status

Completed

Resolution

:off

Sub Division: 344

MR Route: F07

FAID: 5860110705

Account # Phone #:

(321) 377-2220

9316342791

Customer Name:

WILLIAMS, RAYMOND R

Address Operator:

LeRoy Grainger

305 TAMMY DR

CSR:

Batch System

Entry Date

: 5/4/2011 7:18:36PM

SO Type : M-CUT

Instructions :

Due Date

5/5/2011 7:00:00PM Resolution Date: 5/9/2011

12:00:00AM

FA Status

Completed

Resolution :off,,,lrg

Sub Division: 344

MR Route: F07

FAID: 5860110689

Account #

9316342791

Customer Name:

Customer Name:

WILLIAMS, RAYMOND R

Phone #:

(321) 377-2220

LeRoy Grainger

dress _ perator :

305 TAMMY DR

CSR:

Maxine Norris

Entry Date

: 5/9/2011 2:39:56PM

SO Type : M-RECON

Instructions

please restore service.... tag left on door

Due Date

FA Status

5/9/2011 6:30:00PM

Completed

Resolution Date: 5/9/2011

3:45:00PM

Resolution

:rec,,,lrg

Sub Division: 344

MR Route: F07

FAID: 5860110933

Account # Phone #:

Address

(321) 377-2220

WILLIAMS, RAYMOND R

305 TAMMY DR

Brandi Deere

Operator:

Entry Date

LeRoy Grainger

SO Type : HIBILL

9316342791

Instructions : PLEASE RE-READ METER. CUST SAYS HE TRIED TO READ METER AND IT'S BURRIED UNDER 3 INCHES

OF DIRT, CUST CALLED CONCERNED OF HIGH BILL. THANKS BND/FL

: 7/21/2011 8:16:58AM

7/22/2011 6:00:00PM

Resolution Date: 7/22/2011

Due Date 12:00:00AM

CSR:

FA Status

Completed

:no leaks detected,...tagged door with findings,.,lrg Resolution

Sub Division: 344

MR Route: F07

FAID: 5860110497

Account #

9316342791

Customer Name:

WILLIAMS, RAYMOND R

Isabel Ceballos

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Phone #:

(321) 377-2220

Address

Operator :

LeRoy Grainger

Entry Date

: 1/31/2011 2:32:23PM

SO Type : M-ON /ic

Instructions Due Date

: Read & turn on for new. PM appt.

FA Status

2/4/2011 6:00:00PM

Completed

305 TAMMY DR

305 TAMMY DR

12:00:00AM Resolution

:turned on, Irg

Sub Division: 344

MR Route: F07

FAID: 5860110846

Account #

9316342791

Customer Name:

WILLIAMS, RAYMOND R

Karen Thimmes

Phone #:

(321) 377-2220

Address Operator:

LeRoy Grainger

Entry Date Instructions

8:28:19AM : 6/9/2011

SO Type: M-RECON : Reconnect service, waiver on door. Called Kevin. Thanks, Karyn

Due Date

6/9/2011 8:00:00PM Resolution Date: 6/9/2011

CSR:

CSR:

Resolution Date: 2/4/2011

11:10:00AM

FA Status

Completed

:rec,,picked up tag,,,lrg Resolution

b Division: 344

MR Route: F07

FAID: 1492000533

Account #

578-0562

0809307018

Customer Name:

Customer Name:

Thomas, EricPhone #:(321)

Address Operator:

LeRoy Grainger

203 TANGERINE DR

CSR:

Constance Dunn

Entry Date

: 5/3/2011 2:26:53PM

SO Type : M-READ

Instructions

: Take read and leave on for new. Thanks Connie

Due Date 12:00:00AM

FA Status

5/4/2011 6:00:00PM

Completed

Resolution

:read,left on,,,lrg

Sub Division: 344

MR Route: F07

FAID: 7873000966

Account #

2125780802

Resolution Date: 5/9/2011

Resolution Date: 5/4/2011

Labit, JeremyPhone #:

Address

407 BETH DR

CSR:

Tara DruryOperator:

LeRoy Grainger

Entry Date

9:16:34AM : 5/6/2011

SO Type : M-READ

Instructions : Take final read and leave on for new customer. /tmd

Due Date

5/9/2011 6:00:00PM

`0:00AM

FA Status

Completed

Resolution

:read,left on,,,lrg

2/20/2012 15:20 Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division: 344

MR Route: F07

407 BETH DR

FAID: 7873000324

Account #

2125780802

8:00:00PM

Customer Name:

Labit JeremyPhone #:

.dress

CSR:

Jennifer Elliot

Operator:

LeRoy Grainger

: 3/4/2011 Entry Date

SO Type : M-ON

Instructions

: Take read and leave on for new customer. Jennifer

3:06:21PM

Due Date

3/7/2011

Resolution Date: 3/7/2011

12:00:00AM

FA Status

Completed

Resolution

:read,left on,lrg

Sub Division: 344

MR Route: F07

FAID: 7873000049

Account #

2125780802

Customer Name:

Labit, JeremyPhone #:

Address

407 BETH DR

CSR:

Resolution Date: 11/23/2011

Linda JonesOperator

: LeRoy Grainger

Entry Date

: 11/22/2011

3:05:21PM

SO Type : M-WARN

6:00:00PM

Instructions : # NO GOOD---ISSUE FA TO CALL OFFICE--NEED CONTACT INFO UPDATED & BALANCE ON ACCOUNT.

LINDA

Due Date

11/23/2011

12:00:00AM

FA Status

Completed

Resolution

:hung tag,,,lrg

Sub Division: 344

MR Route: F07

302 TAMMY DR

FAID: 7170110458

Account #

989-1268

1477045157

Customer Name:

MOSS,TRACYPhone #:(352)

Batch System

Address

Operator:

Rodel Hermano

Entry Date

: 4/26/2011 7:01:40PM

SO Type : M-EXCHNG

Instructions: MR ID: 717012520784, MR REMARK: GF

5/7/2011

Resolution Date: 5/13/2011

CSR:

Due Date 12:00:00AM

FA Status

Completed

Resolution

:REPLACED FOGGED 5/8" METER..RH

Sub Division: 344

MR Route: F07

FA ID: 7170110229

Account #

1477045157

Customer Name:

MOSS, TRACYPhone #:(352)

989-1268

Address

302 TAMMY DR

CSR: Miranda Roberts

Operator:

Rodel Hermano

: 5/20/2011 12:43:07PM **Entry Date**

SO Type : M-READ

tructions : PLEASE GET START READ AND LEAVE WATER ON FOR NEW CUSTOMER - MR

Due Date

6:00:00PM

Resolution Date: 5/26/2011

8:44:00AM

FA Status

5/26/2011 Completed

2/20/2012 15:20 Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution

:READ AND LEFT ON FOR NEW CUSTOMER..RH

Division: 344

MR Route: F07

FAID: 9933000651

Account #

5134165238

Customer Name:

Constable, FrankPhone #:(321)

263-9227

Address

LeRoy Grainger

306 SATSUMA DR

CSR:

Peggy Hanks

Operator: Entry Date

: 8/2/2011 1:09:44PM

SO Type : M-SIO

Request Type: General Investigation

Instructions : Record the meter badge/serial # and manufactuer. Put meter info in comments. Thanks, Peggy

Due Date

8/11/2011 3:00:00PM Resolution Date: 8/11/2011

12:00:00AM

FA Status

Completed

:badge#8317247,,,make precision,,,lrg Resolution

Sub Division: 344

MR Route: F07

FAID: 9933000720

Account #

5134165238

Customer Name:

Constable, FrankPhone #:(321)

263-9227

Address

306 SATSUMA DR

CSR:Batch SystemOperator:

Entry Date

: 6/1/2011 7:18:03PM SO Type : M-SIO

Request Type: General Investigation

Instructions :

Due Date

6/1/2011 6:00:00PM Resolution Date: 6/3/2011

10:00AM

FA Status

Completed

resolution

:entered in error

Sub Division: 344

MR Route: F07

FAID: 9933000843

Account #

5134165238

Customer Name:

Constable, FrankPhone #:(321)

263-9227

Address

306 SATSUMA DR

CSR:

Tara DruryOperator:

LeRoy Grainger

Entry Date

5/6/2011

2:23:47PM

SO Type : M-WARN

Instructions : Please tag door for cust to call office and update mailing address. /tmd

Due Date

5/10/2011 8:00:00PM Resolution Date: 5/9/2011

12:00:00AM

FA Status

Completed

Resolution

:hung tag,,,lrg

Sub Division: 344

MR Route: F07

FAID: 9933000532

Account #

5134165238

Customer Name:

306 SATSUMA DR

Constable, FrankPhone #:(321)

263-9227

Address

CSR:

Constance Dunn

Operator:

LeRoy Grainger

: 5/31/2011 1:27:02PM

SO Type : M-READ

itry Date.

Instructions : Take read and leave on for new. thanks Connie

2/20/2012 15:20

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date

6/1/2011 6:00:00PM Resolution Date: 6/1/2011

12:00:00AM

FA Status

Completed

□esolution

:read.left on...lrg

Sub Division: 344

MR Route: F07

FA ID: 2320130620

Account #

4002928150

Customer Name:

Phillips.ByronPhone #:(407)

329-7145

Address

307 SATSUMA DR

CSR:Batch SystemOperator:

Entry Date

: 6/9/2011

9:00:41AM

SO Type : INSTLMTR

Instructions :

Due Date

5/21/2011

6:00:00PM

Resolution Date: 6/27/2011

12:00:00AM

FA Status

Completed

Resolution

Sub Division: 344

MR Route: F07

FAID: 4590110556

Account #

5169497816

Customer Name:

Danzy, ElizerPhone #:(407)

687-6134

Address

101 LOCH ARBOR CT

CSR:Tara DruryOperator:

Entry Date

: 6/20/2011

8:35:20AM

SO Type : M-READ

Instructions

: Take final read and leave on for new customer. /tmd

_e Date

FA Status

6:00:00PM 6/24/2011

Resolution Date: 6/24/2011

12:00:00AM

Completed

Resolution

Sub Division: 344

MR Route: F07

FA ID: 4590110417

Account #

687-6134

5169497816

Customer Name:

Danzy, ElizerPhone #:(407)

Address

101 LOCH ARBOR CT

Isabel Ceballos CSR:

Operator:

LeRoy Grainger

Entry Date

: 3/9/2011 11:22:30AM

SO Type : M-ON

Instructions

: Read & turn on for new.

E-mailed waiver (Signed waiver in office) /ic

Resolution Date: 3/10/2011

Due Date

3/10/2011 6:00:00PM

Completed 12:00:00AM **FA Status**

Resolution

:turned on.lrg

Sub Division: 344

MR Route: F07

408 BETH DR

FAID: 3604000031

Account #

1819583562

Customer Name:

WILSON, NINAPhone #: (386)

848-0764

CSR:

Batch System

^ddress

erator:

LeRoy Grainger

SO Type : M-CUT

Entry Date

: 4/6/2011

7:23:08PM

Utilities Billing System 2/20/2012 15:20 Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions :

Due Date 4/7/2011 7:00:00PM Resolution Date: 4/7/2011

0:00AM **FA Status** Completed

Resolution :off

Sub Division: 344 MR Route: F07 FAID: 3604000047

1819583562 Account # Customer Name: WILSON, NINAPhone #: (386)

848-0764

408 BETH DR Address CSR: Brandi Deere

Operator: LeRoy Grainger

SO Type : M-RECON **Entry Date** : 4/12/2011 11:29:11AM : RECONNECT AND PICK UP TAG. PAGE TO KEVIN Instructions

Due Date 4/12/2011 6:00:00PM Resolution Date: 4/12/2011

12:00:00AM Completed **FA Status**

Resolution :rec,.lrg

Sub Division: 344 MR Route: F07 FA ID: 3604000912

1819583562 Account # Customer Name: WILSON, NINAPhone #:(386)

848-0764

408 BETH DR Address CSR: Lisa Bachmann

Operator : Mike Finnegan

: 7/1/2011 2:37:12PM SO Type : M-ON Entry Date

: Please connect service for new customer, customer onsite and said "Thanks!!!!" /lab Instructions

Due Date 7/1/2011 6:00:00PM Resolution Date: 7/1/2011

12:00:00AM **FA Status** Completed

Resolution :water is turned on maf

Sub Division: 344 MR Route: F07 FAID: 3604000941

Account # 1819583562 WILSON, NINAPhone #: (386) Customer Name:

848-0764

Address 408 BETH DR CSR: Kimberly Bennett

Operator: LeRoy Grainger

Entry Date : 6/28/2011 7:09:13AM SO Type : M-OFF

Instructions : PLEASE OBTAIN FINAL READING LOCK OFF TAG FOR NEW. KIM-FL

6/29/2011 Due Date 6:00:00PM Resolution Date: 6/29/2011

FA Status 12:00:00AM Completed

Resolution :read,locked,tagged,,,lrg

Sub Division: 344 MR Route: F07 FA ID: 2266910034

count # 7103194556 Customer Name: CONTI, JOHNPhone #: (407)

330-2925

Address 301 TANGERINE DR CSR: Loretta Abbott

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Operator:

LeRoy Grainger

Entry Date

: 5/9/2011

7:59:57AM

SO Type : M-ON

tructions : PLEASE TURN ON SERVICE - DOOR TAG/WAIVER IS ON THE DOOR. CAN YOU LOCATE WHERE THE

SHUT OFF VALVE IS FOR THE HOUSE? PLEASE? MR. CONTI'S PHONE #407-330-2925. THANKS, LORETTA

Due Date

5/10/2011 Completed 6:00:00PM

Resolution Date: 5/10/2011

12:00:00AM

Resolution

FA Status

:turned on picked up tag,,, lrg

Sub Division: 344

MR Route: F07

FAID: 2266910467

Account #

330-2925

7103194556

Customer Name:

CONTI, JOHNPhone #: (407)

Address

Operator:

301 TANGERINE DR

CSR:

Cristina Harden

LeRoy Grainger

FA Status

Entry Date

: 2/28/2011 8:58:59AM SO Type : M-READ

: CUST REQUEST P.M. APPT FOR NEW SVC. PLS CALL 30 MIN AHEAD: 949-639-3518. Instructions

THANKS/TINA

Resolution Date: 3/1/2011

Due Date 12:00:00AM

3/1/2011 6:00:00PM

Completed

:turned on...but house valve is off,,,tagged door with findings,lrg Resolution

Sub Division: 344

MR Route: F07

FAID: 2266910464

count #

7103194556

Customer Name:

CONTI, JOHNPhone #: (407)

ას-2925

Address Operator:

LeRoy Grainger

301 TANGERINE DR

CSR:

Stephanie Calbreath

Entry Date

: 7/12/2011 7:36:21AM

SO Type : M-SIO

Request Type: General Investigation

Instructions : PLS CK FOR MISS READING AND SIGNS OF LEAKAGE/MOVEMENT ON THE MTR,,, HOUSE IS VACANT AND HAS NO WORKING PLUMBING AS OF RIGHT NOW. PLS TAG DOOR W/ FINDINGS.. THKS SRC NC

Due Date

Resolution

7/13/2011

6:30:00PM

Resolution Date: 7/13/2011

12:00:00AM

FA Status

Completed

:meter locked off on 7-11-11 and is still off with same read,,,,lrg

Sub Division: 344

MR Route: F07

FA ID: 2266910272

Account #

7103194556

Customer Name:

CONTI, JOHNPhone #: (407)

330-2925

Address

301 TANGERINE DR

CSR:

Tara DruryOperator:

LeRoy Grainger

Entry Date

: 4/25/2011

1:17:15PM

SO Type : M-OFF

Instructions

: Take final read and lock meter. Tag door for new to apply. /tmd

Due Date 10:00:00AM

FA Status

4/26/2011 6:00:00PM Resolution Date: 4/26/2011

Completed

..esolution

:read.locked and tagged,...lrg

2/20/2012 15:20

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division: 344

MR Route: F07

FAID: 2266910190

Account #

Operator:

Entry Date

7103194556

Customer Name:

CONTLJOHNPhone #:(407)

2925 Address

Shawn Ebert

301 TANGERINE DR

CSR:

Batch System

Instructions :

Due Date

: 7/6/2011 7:18:40PM SO Type : M-CUT

7:00:00PM 7/7/2011

Resolution Date: 7/11/2011

12:00:00AM Resolution

FA Status

Completed

:READ . TURNED OFF , TAGGED DOOR , SME

Sub Division: 344

MR Route: F07

FAID: 2266910545

Account #

7103194556

Customer Name:

CONTI, JOHNPhone #: (407)

330-2925

Address Operator:

LeRoy Grainger

301 TANGERINE DR

CSR:

Loretta Abbott

Entry Date

: 7/21/2011 7:41:52AM

SO Type : M-RECON

Instructions

: CUST. CALLED FOR RE-CONNECT - THEY WILL BE THERE ALL DAY - NO WAIVER. THANKS, LORETTA

Due Date

6:00:00PM 7/21/2011

Resolution Date: 7/21/2011

12:00:00AM

FA Status

Completed

ີາsolution

:turned on picked up tagg,,,, lrg

Sub Division: 344

MR Route: F07

FA ID: 2266910252

Account #

7103194556

Customer Name:

301 TANGERINE DR

CONTI, JOHNPhone #: (407)

Cristina Harden

330-2925

Address Operator:

LeRoy Grainger

SO Type : M-SIO : 3/9/2011 11:22:44AM

Request Type: General Investigation

CSR:

Instructions : cust completed faucet leak repair for bank owned home & turned water back on at street, no water, pls call Steve Wentworth: 321-377-4386. paged LeRoy "Coach", advised cust he'd be there ~ 2pm. thanks/tina

6:00:00PM

Due Date

Entry Date

3/9/2011

Resolution Date: 3/9/2011

12:00:00AM

FA Status

Completed

:talked with steve and water is up to meter when on,,,,i suggested house valve could need to be replaced,,,,lrg Resolution

Sub Division: 344

MR Route: F07

FAID: 1631010281

Account #

3908893926

Customer Name:

PINDER TYRONEPhone #:

(407) 497-8050

Address

3046 TRUMAN BLVD

CSR:

Linda JonesOperator

: LeRoy Grainger

try Date

9:18:13AM : 3/23/2011

SO Type : M-ON

Instructions : TURN ON FOR NEW CUSTOMER. WAIVER IN OFFICE ON FILE. LINDA

Resolution Date: 3/24/2011

Due Date

3/24/2011

6:00:00PM

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

12:00:00AM

FA Status

Completed

Resolution

:turned on,,,lrg

Sub Division: 344

MR Route: F07

FAID: 9933000651

Account #

5134165238

Customer Name:

Constable, FrankPhone #:(321)

263-9227

Address

306 SATSUMA DR

CSR:

Peggy Hanks

Operator: **Entry Date** LeRoy Grainger

1:09:44PM : 8/2/2011

SO Type : M-SIO

Request Type: General Investigation

Instructions Due Date

8/11/2011 3:00:00PM

: Record the meter badge/serial # and manufactuer. Put meter info in comments. Thanks, Peggy

12:00:00AM

FA Status

Resolution Date: 8/11/2011

Completed

Resolution :badge#8317247,,,make precision,,,lrg

Sub Division: 344

MR Route: F07

FAID: 9933000720

Account #

5134165238

Customer Name:

Constable, FrankPhone #:(321)

263-9227

Address

306 SATSUMA DR

CSR:Batch SystemOperator:

Entry Date

: 6/1/2011 7:18:03PM SO Type : M-SIO

Request Type: General Investigation

Instructions :

e Date

6/1/2011 6:00:00PM Resolution Date: 6/3/2011

∠0:00AM

FA Status

Completed

Resolution :entered in error

Sub Division: 344

MR Route: F07

FAID: 9933000843

Account #

5134165238

Customer Name:

Constable, FrankPhone #:(321)

263-9227

Address

306 SATSUMA DR

CSR:

Tara DruryOperator:

LeRoy Grainger

Entry Date

: 5/6/2011

2:23:47PM

SO Type: M-WARN

Instructions : Please tag door for cust to call office and update mailing address. /tmd

Due Date

5/10/2011 8:00:00PM Resolution Date: 5/9/2011

12:00:00AM

FA Status

Completed

Resolution

:hung tag,,,lrg

Sub Division: 344

MR Route: F07

FAID: 9933000532

Account #

5134165238

Customer Name:

306 SATSUMA DR

Constable, FrankPhone #:(321)

263-9227

Address

CSR:

Constance Dunn

Operator:

LeRoy Grainger

1:27:02PM

SO Type : M-READ

∟ntry Date

: 5/31/2011

Instructions : Take read and leave on for new, thanks Connie

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date

6/1/2011 6:00:00PM Resolution Date: 6/1/2011

12:00:00AM

FA Status

Completed

¯ `solution

:read.left on...lrg

Sub Division: 344

MR Route: F07

FAID: 3153000295

Account #

7208191157

Customer Name:

FOGT, DAVIDPhone #:(407)

310-3895

Address Operator:

LeRoy Grainger

404 SATSUMA DR

CSR:

Batch System

Entry Date

: 1/4/2011

8:23:06PM

SO Type : M-CUT

Instructions

Due Date

1/5/2011 7:00:00PM Resolution Date: 1/6/2011

10:30:00AM

FA Status

Completed

:off Resolution

Sub Division: 344

MR Route: F07

FAID: 3153000329

Account #

7208191157

Customer Name:

FOGT, DAVIDPhone #:(407)

310-3895

Address

LeRoy Grainger

404 SATSUMA DR

CSR:

Cristina Harden

Operator:

rv Date

: 1/6/2011 11:29:42AM

SO Type: M-RECON

: PLS RECON SVC. PLS CK W/ OFFICE FOR WAIVER. HAVE NOT PAGED OUT YET. THANKS/TINA Instructions

Due Date

1/6/2011 6:00:00PM Resolution Date: 1/6/2011

2:40:00PM

FA Status

Completed

:reconnected per tina in office,picked up tag,lrg Resolution

Sub Division: 344

MR Route: F07

FAID: 3153000605

Account #

310-3895

7208191157

Customer Name:

FOGT, DAVIDPhone #:(407)

Address

404 SATSUMA DR

CSR: Andrea Lybarger

Operator:

LeRoy Grainger

Entry Date

: 8/22/2011 12:57:24PM

SO Type : M-ON

Instructions : MR REQ TURN ON AFTER NOON. HE WILL BE HOME. PLEASE TURN ON AND TAKE START READ FOR

6:00:00PM

NEW CUSTOMER. THANKS ANDREA

Due Date

8/26/2011

Resolution Date: 8/26/2011

12:00:00AM

FA Status

Completed

Resolution :turned on picked up tag,,,lrg

Sub Division: 344

MR Route: F07

FA ID: 3153000753

count # 3 i u-3895

7208191157

Customer Name:

FOGT, DAVIDPhone #:(407)

Address

404 SATSUMA DR

CSR:

Linda JonesOperator

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

. LeRoy Grainger

Entry Date

: 4/5/2011

2:53:59PM

SO Type : M-OFF

ructions : TAKE FINAL READ AND LOCK METER, LINDA

Due Date

4/29/2011 6:00:00PM Resolution Date: 4/29/2011

12:00:00AM

FA Status

Completed

Resolution

:read,locked and tagged,,,lrg

Sub Division: 344

MR Route: F07

FA ID: 8524000262

Account #

5873781929

Customer Name:

BOWSER, SILVANAPhone #:

(703) 380-9884

Address Operator:

LeRoy Grainger

408 TEMPLE DR

CSR:

Sheri Demonbreun

Entry Date

: 8/31/2011

7:53:51AM

SO Type : M-OFF

8:00:00PM

Instructions : take read and lock meter, tag door for new to apply-thanks sheri

Resolution Date: 9/1/2011

Due Date

9/1/2011 Completed

FA Status 12:00:00AM

Resolution

:turned off,,,tagged,,,lrg

Sub Division: 344

MR Route: F07

FAID: 8524000513

Account #

5873781929

Customer Name:

BOWSER.SILVANAPhone #:

3) 380-9884

Address Operator:

LeRoy Grainger

408 TEMPLE DR

CSR:

Constance Dunn

Entry Date

: 8/31/2011 9:30:14AM

SO Type : M-READ

Instructions

: PLEASE TAKE READ, TURN ON, WAIVER IN OFFICE THANKS CONNIE

Due Date

FA Status

9/9/2011 6:00:00PM

Completed

Resolution Date: 9/9/2011

12:00:00AM Resolution

:turned on,,,lrg

Sub Division: 344

MR Route: F07

FAID: 8524000575

Account #

5873781929

Customer Name:

BOWSER, SILVANAPhone #:

(703) 380-9884

Address

408 TEMPLE DR

CSR:

Batch System

Operator: Entry Date Chris Gosnell

: 9/25/2011 7:27:12PM

SO Type : M-EXCHNG

Instructions : MR ID: 852401181023, MR REMARK: MS

Due Date

9/25/2011 7:27:12PM Resolution Date: 9/26/2011

12:00:00AM

FA Status

Completed

□esolution

:Replaced stuck 5/8 meter and gaskets....crg

Sub Division: 344

MR Route: F07

FAID: 8524000542

2/20/2012 15:20 Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

5873781929 Account #

BOWSER, SILVANAPhone #: Customer Name:

Resolution Date: 3/1/2011

(703) 380-9884

408 TEMPLE DR CSR: Linette Orengo ^ddress

LeRoy Grainger erator:

SO Type : M-READ : 3/1/2011 8:03:57AM **Entry Date**

Instructions : Please take read & leave on for new. I paged Kevin to inform him of this read & leave on today.../LIO FL

6:00:00PM

3/1/2011 Due Date

Completed **FA Status** 12:00:00AM

:read left on, lrg Resolution

FAID: 8524000865 MR Route: F07 Sub Division: 344

BOWSER, SILVANAPhone #: Customer Name: 5873781929 Account #

(703) 380-9884

408 TEMPLE DR CSR:Batch SystemOperator: Address

Request Type: General Investigation : 3/1/2011 11:01:27AM SO Type : M-SIO Entry Date

Instructions :

Resolution Date: 3/1/2011 6:00:00PM 3/1/2011 Due Date

Completed 12:00:00AM **FA Status**

Resolution entered in error

FAID: 8524000371 MR Route: F07 Sub Division: 344

BOWSER, SILVANAPhone #: 5873781929 Customer Name: # count #

(703) 380-9884

408 TEMPLE DR CSR: Lori JonesOperator: Address

LeRoy Grainger

SO Type : M-READ : 3/18/2011 1:59:40PM Entry Date

Instructions : Please read meter and leave on for new customer. Thank you. LLJ

Resolution Date: 3/21/2011 3/21/2011 6:00:00PM Due Date

12:00:00AM Completed **FA Status**

:read,left on,,,lrg Resolution

FAID: 5306910270 MR Route: F07 Sub Division: 344

Jernigan, Shashaunte Phone #: Customer Name: 1205180359 Account #

(407) 415-6727

CSR: Batch System 2967 MCKINLEY LN Address

LeRoy Grainger Operator:

Request Type: General Investigation SO Type : M-SIO 7:19:28PM Entry Date : 5/18/2011

Instructions :

Resolution Date: 5/23/2011 5/23/2011 6:00:00PM e Date

Completed J0:00AM **FA Status**

:entered in error Resolution

2/20/2012 15:20 Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division: 344

MR Route: F07

FAID: 5306910221

count #

1205180359

Customer Name:

Jernigan, Shashaunte Phone #:

(407) 415-6727

Address

2967 MCKINLEY LN

CSR:

Batch System

Operator:

LeRoy Grainger

Entry Date

: 5/4/2011

7:18:36PM

SO Type : M-CUT

Instructions :

Due Date

7:00:00PM 5/5/2011

Completed

Resolution Date: 5/9/2011

12:00:00AM Resolution **FA Status**

:off,,,lrg

Sub Division: 344

MR Route: F07

FAID: 5306910233

Account #

1205180359

Customer Name:

Jernigan, Shashaunte Phone #:

(407) 415-6727

Address Operator:

LeRoy Grainger

2967 MCKINLEY LN

CSR:

Tricia Anderson

Entry Date

: 9/21/2011 11:11:38AM

SO Type : M-ON

6:00:00PM

Instructions

: Please turn service on someone will be at location...tda

Due Date

FA Status

9/22/2011 Completed Resolution Date: 9/22/2011

12:00:00AM

..esolution

:turned on,,,picked up tag,,,lrg

Sub Division: 344

MR Route: F07

FAID: 5306910058

Account #

1205180359

Customer Name:

Jernigan, Shashaunte Phone #:

(407) 415-6727

Address

2967 MCKINLEY LN

CSR: Ferrellyn Trovinger

Resolution Date: 9/16/2011

Operator:

Entry Date

: 8/30/2011 12:34:39PM

SO Type : M-WARN

6:00:00PM

Instructions

: Take final read and leave on for new. Thanks, FLT //WAIVER ON FILE IN OFFICE----VICKI

Due Date 12:00:00AM

FA Status

9/16/2011

Completed

Resolution

:could not turn on due to something on inside,,,tagged door to reschedule turn on when someone can be

there....lrg

Sub Division: 344

MR Route: F07

FA ID: 7534000216

Account #

7230781756

Customer Name:

Hernandez, Joann Phone #:

(407) 732-4412

Address

301 SATSUMA DR

CSR:

Linda JonesOperator

: Kevin Cooper

: 8/22/2011 10:03:16AM try Date

SO Type : M-SIO

Request Type: Taste or Odor in the Water

Instructions : MS CALLED SAID WATER SMELLS LIKE SULFUR. (CALLED TO PETE 11:06A). LINDA

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date

8/22/2011

6:00:00PM

Resolution Date: 8/25/2011

12:00:00AM

solution

FA Status

Completed

RESIDUAL WAS 1.0. TAGGED DOOR WITH INFO

FAID: 7534000363

Account #

7230781756

Customer Name:

Hernandez.JoannPhone #:

(407) 732-4412

Sub Division: 344

Address LeRoy Grainger 301 SATSUMA DR

PETE MAD SITE VISIT AND NO ONE WAS HOME. RAN HOSE BIB OUTSIDE AND FLUSHED LINE. CL2.

MR Route: F07

CSR:

Lori JonesOperator:

Entry Date

: 2/25/2011 12:35:28PM

SO Type : M-ON

6:00:00PM

Instructions : Please start service for new customer. Waiver on file at office. Thank you. LLJ

Due Date 12:00:00AM

2/28/2011

Resolution Date: 2/28/2011

Resolution

FA Status

Completed

:turned on, Irg

Sub Division: 344

MR Route: F07

FAID: 7534000239

Account #

7230781756

Customer Name:

Hernandez, Joann Phone #:

(407) 732-4412

Address Operator:

LeRoy Grainger

301 SATSUMA DR

CSR:

Isabel Ceballos

try Date

: 1/21/2011 8:49:59AM SO Type : M-OFF

; Final read & lock /ic Instructions

Due Date

2/7/2011 6:00:00PM Resolution Date: 2/7/2011

12:00:00AM

FA Status

Completed

Resolution :read,locked and tagged,lrg

Sub Division: 344

MR Route: F07

FA ID: 7534000192

Account #

7230781756

Customer Name:

Hernandez.JoannPhone #:

(407) 732-4412

Address

301 SATSUMA DR

Maxine Norris CSR:

Operator:

LeRoy Grainger

Entry Date

: 7/20/2011 9:21:42AM

SO Type : M-READ

Instructions

: waiver left on door

Due Date

7/21/2011 12:00:00AM

Resolution Date: 7/21/2011

12:00:00AM

FA Status

Completed

Resolution

:turned on, Irg

Sub Division: 344

MR Route: F07

FAID: 7534000921

Account #

7230781756

Customer Name:

Hernandez, Joann Phone #:

17) 732-4412

Address

301 SATSUMA DR

CSR:

Batch System

Operator:

LeRoy Grainger

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date

: 5/4/2011 7:18:36PM

SO Type : M-CUT

Instructions :

_ue Date

5/5/2011 7:00:00PM

Resolution Date: 5/9/2011

12:00:00AM

FA Status

Completed

Resolution

:off,,,,house is vacant,,,,lrg

Sub Division: 344

MR Route: F07

FA ID: 0630210833

Account #

929-7322

3725765332

Customer Name:

Massie, SladePhone #:(407)

Address Operator:

LeRoy Grainger

621 BETH DR

CSR:

Lisa Bachmann

Entry Date

: 6/16/2011 2:04:46PM

SO Type : M-ON

6:00:00PM

Instructions : Please take read and turn on for new customer. Check office for waiver. /lab **update** waiver on file in office

Resolution Date: 6/17/2011

Due Date 12:00:00AM

FA Status

6/17/2011

Completed

Resolution

:turned on meter but house valve is off,,,,tagged door with findings,,,,lrg

Sub Division: 344

MR Route: F07

621 BETH DR

FAID: 0630210844

Account # 929-7322

3725765332

Customer Name:

Massie, SladePhone #:(407)

Sheri Demonbreun

dress Operator:

Entry Date

LeRoy Grainger

: 7/29/2011 8:41:38AM

SO Type : M-READ

Instructions : take final read and leave on for new customer-thanks sheri

Due Date

8/1/2011 8:00:00PM Resolution Date: 8/1/2011

CSR:

12:00:00AM

FA Status

Completed

Resolution :read,left on,,,lrg

Sub Division: 344

MR Route: F07

FAID: 4933000379

Account #

409-6137

7503763680

Customer Name:

SMITH, DEIDREPhone #: (407)

Address

304 SATSUMA DR

Sheri Demonbreun

Operator:

Shawn Ebert

Entry Date

: 7/6/2011 11:21:43AM

SO Type : M-OFF

Instructions : take final read and lock meter, tag door for new to apply-thanks sheri

8:00:00PM

CSR:

Due Date

7/11/2011

Resolution Date: 7/11/2011

12:00:00AM

FA Status

Completed

Resolution

:READ , TURNED OFF , TAGGED DOOR , SME LOCKED

oub Division: 344

MR Route: F07

FAID: 4933000110

Account #

7503763680

Customer Name:

SMITH, DEIDREPhone #:(407)

2/20/2012 15:20

Page: 1

Maxine Norris

Field Activity Detail Report from 01/01/2011 to 12/31/2011

304 SATSUMA DR

409-6137

Address

Entry Date

Operator :

LeRoy Grainger

: 11/2/2011 7:34:56AM

SO Type : M-READ

6:00:00PM

Instructions : please take read and leave on for new tenant

Due Date

FA Status

11/2/2011

Completed

12:00:00AM Resolution

:read,left on,,,lrg

Sub Division: 344

MR Route: F07 7503763680

Customer Name:

304 SATSUMA DR

SMITH, DEIDREPhone #:(407)

Kimberly Bennett

FAID: 4933000174

Account # 409-6137

Address

Operator:

LeRoy Grainger

: 7/12/2011 12:41:54PM

:turned on,,,picked up tag,,,lrg

SO Type : M-ON

: PLEASE OBTAIN READING COLLECT TAG TURN ON FOR NEW. KIM-FL Instructions

Due Date

Entry Date

7/13/2011

6:00:00PM

Resolution Date: 7/13/2011

CSR:

CSR:

Resolution Date: 11/2/2011

12:00:00AM Resolution FA Status

Completed

Sub Division: 344

MR Route: F07

FAID: 9142000160

count #

5468829751

Customer Name:

MORACE, ROSALIEPhone #:

(407) 322-6184

Address

Operator:

109 VALENCIA DR

CSR:

Miranda Roberts

LeRoy Grainger

Entry Date

: 10/3/2011 2:40:26PM SO Type : M-READ

: PLEASE GET START - STOP READ AND LEAVE WATER ON FOR NEW CUSTOMER // MT

6:00:00PM

Due Date

10/5/2011

Resolution Date: 10/5/2011

12:00:00AM

FA Status

Completed

Resolution

:read,left on,,,lrg

Sub Division: 344

MR Route: F07

FAID: 4520210000

Account #

9306822116

Customer Name:

CONNORS, MICHAELPhone #:

(407) 878-3254

Address

617 BETH DR

Operator:

Rodel Hermano

CSR:

Batch System

Entry Date

SO Type : M-CUT

Instructions

e Date

8:33:50PM

. ∠0:00AM

: 3/7/2011

3/8/2011 7:00:00PM Resolution Date: 3/8/2011

FA Status

Completed

Resolution

:OFF, TAGGED DOOR..RH

2/20/2012 15:20 Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division: 344 MR Route: F07 FAID: 4520210793

CONNORS.MICHAELPhone #: count # 9306822116 Customer Name:

(407) 878-3254

617 BETH DR CSR: Jennifer Elliot Address

LeRoy Grainger Operator:

Entry Date : 4/27/2011 10:02:30AM SO Type : M-OFF

Instructions : Take final read lock meter and tag for new to apply. Jennfier

4/28/2011 Resolution Date: 4/28/2011 Due Date 8:00:00PM

FA Status Completed 12:00:00AM

Resolution :read,locked and tagged,..lrg

Sub Division: 344 MR Route: F07 FAID: 4520210412

9306822116 Customer Name: CONNORS, MICHAELPhone #: Account #

(407) 878-3254

617 BETH DR CSR: Lori JonesOperator: Address

LeRoy Grainger

SO Type : M-ON : 5/2/2011 10:42:34AM Entry Date

Instructions : Please turn on service for new. Check office for waiver. Thanks. LLJ. A waiver is on file at the FL-Office. Jennifer

5/3/2011 6:00:00PM Resolution Date: 5/3/2011 Due Date

12:00:00AM **FA Status** Completed

solution :turned on,,,lrg

MR Route: F07 FA ID: 4520210368 Sub Division: 344

9306822116 Customer Name: CONNORS, MICHAELPhone #: Account #

(407) 878-3254

617 BETH DR CSR: Samantha Tackett Address

Operator: LeRoy Grainger

SO Type : M-OFF : 9/21/2011 1:46:55PM Entry Date

: PLEASE GET FINAL READ AND TURN WATER OFF AND LOCK. THANK YOU, SAM NV Instructions

Due Date 10/3/2011 6:00:00PM Resolution Date: 10/3/2011

12:00:00AM **FA Status** Completed

: 10/24/2011 9:26:32AM

Resolution :turned off,,,,tagged,,,lrg

Sub Division: 344 MR Route: F07 FA ID: 4520210475

CONNORS, MICHAELPhone #: 9306822116 Account # Customer Name:

(407) 878-3254

try Date

617 BETH DR CSR: Loretta Abbott Address

Operator: LeRoy Grainger

SO Type : M-ON

Instructions : PLEASE TAKE A READ AND TURN ON - WAIVER HAS BEEN EMAILED TO MR. CONNORS & HE IS FAXING

IT BACK LATER THIS EVENING (MON). THANKS, LORETTA. updated @ 3:21pm, received waiver in office. CD/FL

2/20/2012 15:20

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date

10/25/2011

6:00:00PM

Resolution Date: 10/25/2011

12:00:00AM

FA Status

Completed

solution :turned on,..lrg

Sub Division: 344

MR Route: F07

FA ID: 4520210645

Account #

9306822116

Customer Name:

CONNORS.MICHAELPhone #:

(407) 878-3254

Address

617 BETH DR

CSR:

John TuttonOperator

: Rodel Hermano

Entry Date

: 3/8/2011 12:34:56PM

SO Type: M-RECON

Instructions : CUST MADE PYMNT PLEASE RECONNECT TAG ON DOOR-JWT

Due Date

3/8/2011 6:00:00PM Resolution Date: 3/8/2011

2:38:00PM

FA Status

Completed

:ON, PUT..RH Resolution

Sub Division: 344

MR Route: F07

FAID: 9803000384

Account #

1941166620

Customer Name:

Haque, Adnan Phone #: (407)

259-9338

Address Operator:

LeRoy Grainger

214 TANGERINE DR

CSR:

Kathy Sillitoe

Entry Date

: 6/17/2011 2:04:49PM

SO Type : M-SIO

Request Type: General Investigation

tructions

: Please verify this meter is working or note if house is vacant Thanks, Kathy

Due Date

FA Status

6/20/2011 12:00:00AM

Resolution Date: 6/20/2011

12:00:00AM

:meter is working,...lady died sometime back,,,,house is vacant,,,lrg Resolution

Completed

Sub Division: 344

MR Route: F07

FAID: 9803000518

Account #

1941166620

Customer Name:

Haque, Adnan Phone #: (407)

259-9338

Address

: 9/19/2011 11:53:22AM

214 TANGERINE DR

CSR:

Karen Thimmes

Operator: Entry Date LeRoy Grainger

SO Type : M-ON

Instructions

: Turn on new service, waiver emailed to customer. Thanks, Karyn

Due Date

9/20/2011 8:00:00PM Resolution Date: 9/20/2011

CSR:

12:00:00AM

FA Status

Completed

Resolution

:turned on,,,,lrg

Sub Division: 344

MR Route: F07

FA ID: 9803000027

Account #

1941166620

Customer Name:

Hague, Adnan Phone #: (407)

Brandi Deere

259-9338

dress

214 TANGERINE DR

Operator:

LeRoy Grainger

Entry Date

: 8/12/2011

1:33:26PM

SO Type : M-OFF

2/20/2012 15:20

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions : take final read and lock meter. tag door for new to apply. thanks bnd/fl

Due Date

8/15/2011 6:00:00PM Resolution Date: 8/15/2011

J:00AM

FA Status

Completed

Resolution

:read,turned off,tagged,,,lrg

Sub Division: 344

MR Route: F07

FAID: 7851810955

Account #

9488508429

Customer Name:

WALKER, MELANIEPhone #:

(407) 456-4662

Address Operator:

Mike Finnegan

2800 COUNTRY CLUB RD

CSR:

Ingrid Jenkins

Entry Date

: 11/17/2011 12:49:36PM

SO Type : M-ON

Instructions: WAIVER ON FILE iej/nc 11/17

Due Date

11/18/2011

6:00:00PM

Resolution Date: 11/17/2011

12:00:00AM

FA Status

Completed

Resolution :water is no maf

Sub Division: 344

MR Route: F07

FAID: 7851810007

Account #

9488508429

Customer Name:

WALKER, MELANIEPhone #:

(407) 456-4662

Address

LeRoy Grainger

2800 COUNTRY CLUB RD

CSR:

Brandi Deere

erator:

Entry Date

: 10/14/2011 8:28:03AM SO Type : M-READ

Due Date

10/17/2011 6:00:00PM Resolution Date: 10/17/2011

12:00:00AM

Instructions

FA Status

Completed

: PLEASE READ AND LEAVE ON FOR NEW. THANKS BND/FL

Resolution

:read,left on,,,lrg

Sub Division: 344

MR Route: F07

FAID: 7851810455

Account #

9488508429

Customer Name:

WALKER, MELANIEPhone #:

(407) 456-4662

Address

2800 COUNTRY CLUB RD

CSR: Maxine Norris

Operator:

LeRoy Grainger

Entry Date

: 11/15/2011 1:10:53PM `

SO Type : M-OFF

Instructions :

Due Date

11/16/2011 6:00:00PM Resolution Date: 11/16/2011

12:00:00AM

FA Status

Completed

:turned off,,tagged ,,,lrg Resolution

b Division: 344

MR Route: F07

FAID: 3999900001

Account #

3044977462

Customer Name:

Vaughn, Melinda Phone #:

Address

1822 HARDING AVE

CSR:

Isabel Ceballos

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Operator:

LeRoy Grainger

Fntry Date

8:43:51AM : 4/28/2011

SO Type : M-CUT

: Customer never set up a pay arrange, for the back bills. Turn off and lock and tag to contact office. ASAP /ic

Due Date

6:00:00PM 5/2/2011

Resolution Date: 5/2/2011

12:00:00AM

FA Status

Completed

Resolution

:locked meter,,,tagged,,,lrg

Sub Division: 344

MR Route: F07

FAID: 3999900781

Account #

3044977462

Customer Name:

Vaughn, Melinda Phone #:

Address

1822 HARDING AVE

CSR:

Linda JonesOperator

: LeRoy Grainger

Entry Date

: 12/6/2011

9:32:01AM

SO Type : M-WARN

: # NO GOOD--ISSUE FA TO CALL OFFICE--NEED CONTACT INFO & BALANCE ON ACCOUNT. LINDA Instructions

Due Date

12/7/2011 6:00:00PM Resolution Date: 12/7/2011

12:00:00AM

FA Status

Completed

Resolution :hung tag,,lrg

Sub Division: 344

MR Route: F07

FAID: 3999900802

Account #

3044977462

Customer Name:

Vaughn, Melinda Phone #:

'dress

1822 HARDING AVE

CSR:

Ingrid MillerOperator

∍Roy Grainger

Entry Date

: 9/27/2011 2:30:13PM SO Type : M-READ

Instructions :

Due Date

9/28/2011

6:00:00PM

Resolution Date: 9/28/2011

12:00:00AM

FA Status

Completed

Resolution

:read,left on,,,lrg

Sub Division: 344

MR Route: F07

FAID: 3999900284

Account #

3044977462

Customer Name:

1822 HARDING AVE

Vaughn, Melinda Phone #:

Address

8:00:00PM

3044977462

CSR:

Lisa SilvaOperator:

LeRoy Grainger

Entry Date

9/8/2011

8:50:27AM

Instructions : Please restore service - tag is on the door. Thanks

SO Type : M-RECON

Due Date

9/8/2011

Resolution Date: 9/8/2011

12:00:00AM

FA Status

Completed

:rec,,,picked up tag,,lrg Resolution

oub Division: 344

MR Route: F07

FAID: 3999900439

Account #

Customer Name:

Vaughn, Melinda Phone #:

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Address

1822 HARDING AVE

CSR:

Kimberly Bennett

Operator:

Donna Brown

ູry Date

: 3/17/2011 11:12:18AM

SO Type : M-OFF

Instructions : ILLEGAL USAGE, PLEASE LOCK OFF METER TAGGED 3/4/11 NO ONE CALLED TO APPLY, HOME

OCCUPIED, KIM-FL

Due Date

3/18/2011 6:00:00PM Resolution Date: 3/18/2011

12:00:00AM

FA Status

Completed

Resolution

:Spoke to person whom has been living there for months Mr. R. Grant. Claims he set up account. Turned off an

(he is grandson of previous customer at this address).

Sub Division: 344

MR Route: F07

FAID: 3999900650

Account #

3044977462

Customer Name:

Vaughn, Melinda Phone #:

Address

1822 HARDING AVE

CSR: Batch System

Operator:

Chris Gosnell

Entry Date

: 9/6/2011

7:36:46PM

SO Type : M-CUT

Instructions :

Due Date

9/7/2011 7:00:00PM Resolution Date: 9/7/2011

12:00:00AM

FA Status

Completed

Resolution :turned off meter,tagged door...crg

'b Division: 344

MR Route: F07

FAID: 3999900718

Account #

3044977462

Customer Name:

Vaughn, Melinda Phone #:

Address

Shawn Ebert

1822 HARDING AVE

CSR:

Tara DruryOperator:

Entry Date

: 5/2/2011

8:39:37AM

SO Type : M-ON

Instructions : Please pick up tag and reconnect servie. Called to Kevin C. /tmd

Completed

Due Date

FA Status

8:00:00PM 5/2/2011

Resolution Date: 5/2/2011

12:00:00AM

Resolution

:PICKED UP TAG, T/ON, SME

Sub Division: 344

MR Route: F07

FAID: 0024000176

Account #

1813132304

Customer Name:

Lee Jr., Stephen LewisPhone #:

(229) 854-7284

Address

405 TEMPLE DR

CSR: Linda JonesOperator

: LeRoy Grainger

Entry Date

: 9/26/2011 9:13:09AM SO Type : M-OFF

Instructions : PLEASE TURN OFF & LOCK METER. NON PAYMENT BAD CHECKS. THANKS LINDA (CALLED TO COACH

10·16A)

∡e Date

9/26/2011 6:00:00PM Resolution Date: 9/26/2011

12:00:00AM

FA Status

Completed

:locked off,,,for nonpayment,,returned checks,,,,lrg Resolution

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division: 344 MR Route: F07 FA ID: 0024000642

count # : 1813132304 Customer Name : Lee Jr., Stephen LewisPhone #:

(229) 854-7284

Address : 405 TEMPLE DR CSR: Cammy lwinski

Operator: LeRoy Grainger

Entry Date : 6/7/2011 1:54:16PM SO Type : M-READ

Instructions : PLEASE GET START READ AND SHOWS WATER IS ON THANK YOU, CAMMY

Due Date : 6/8/2011 6:00:00PM Resolution Date : 6/8/2011

12:00:00AM FA Status : Completed

Resolution : read left on,,,,lrg

Sub Division: 344 MR Route: F07 FA ID: 0024000561

Account # : 1813132304 Customer Name : Lee Jr., Stephen LewisPhone #:

(229) 854-7284

Address : 405 TEMPLE DR CSR: Lorie Mayeski

Operator: LeRoy Grainger

Instructions : PLEASE RECONNECT SERVICE. SIGNED TAG ON DOOR. THANKS, LORIE

Due Date : 3/10/2011 6:00:00PM Resolution Date : 3/10/2011

12:00:00AM FA Status : Completed

solution :turned on, lrg

Sub Division: 344 MR Route: F07 FA ID: 0024000744

Account # : 1813132304 Customer Name : Lee Jr., Stephen LewisPhone #:

(229) 854-7284

Address : 405 TEMPLE DR CSR: Ferrellyn Trovinger

Operator: LeRoy Grainger

Entry Date : 1/18/2011 10:12:27AM SO Type : M-ON

Instructions: Turn on for new customer. RCVD SIGNED WAIVER IN OFFICE. Thanks, FLT

Due Date : 1/19/2011 12:00:00AM Resolution Date : 1/19/2011

12:00:00AM FA Status : Completed

Resolution :water allready on,irg

Sub Division: 344 MR Route: F07 FA ID: 0024000251

Account # : 1813132304 Customer Name : Lee Jr., Stephen LewisPhone #:

(229) 854-7284

Address : 405 TEMPLE DR CSR: Karen Thimmes

Operator: LeRoy Grainger

try Date : 9/28/2011 3:47:44PM SO Type : M-ON
Instructions : Turn on service for new, waiver on door. Thanks, Karyn

Due Date : 9/29/2011 8:00:00PM Resolution Date : 9/29/2011

2/20/2012 15:20 Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

12:00:00AM

FA Status

Completed

Resolution

:turned on...picked up tag,,, lrg

Sub Division: 344

MR Route: F07

405 TEMPLE DR

FA ID: 0024000914

Account #

1813132304

Customer Name:

Lee Jr., Stephen LewisPhone #:

(229) 854-7284

Address

CSR:

Batch System

Operator:

Rodel Hermano

Entry Date

: 3/7/2011 8:33:50PM

SO Type : M-CUT

Instructions :

Due Date

3/8/2011

7:00:00PM

Resolution Date: 3/8/2011

12:00:00AM Resolution **FA Status**

Completed

:OFF, TAGGED DOOR..HOUSE IS VACANT..RH

Sub Division: 344

MR Route: F07

FA ID: 0024000253

Account #

1813132304

Customer Name:

Lee Jr., Stephen Lewis Phone #:

(229) 854-7284

Address

Entry Date

405 TEMPLE DR

CSR:

Batch System

Operator:

LeRoy Grainger

8:23:06PM

SO Type: M-WARN

instructions

Due Date

7:00:00PM 1/5/2011

Resolution Date: 1/6/2011

10:00:00AM

FA Status

: 1/4/2011

Completed

:this house was allready locked off and is still vacant and up for sale, Irg Resolution

Sub Division: 344

MR Route: F07

FAID: 7052000272

Account #

4746112224

Customer Name:

MAXWELL, E. DAVIDPhone #:

(407) 323-0684

Address

103 VALENCIA DR

CSR: Batch System

Operator:

LeRoy Grainger

: 2/14/2011 8:37:23PM Entry Date

SO Type : M-CUT

Instructions :

Due Date

2/15/2011 7:00:00PM Resolution Date: 2/15/2011

12:00:00AM

FA Status

Completed

Resolution :off

Sub Division: 344

MR Route: F07

FAID: 7052000347

Account #

4746112224

Customer Name:

MAXWELL, E. DAVIDPhone #:

7) 323-0684

Address

103 VALENCIA DR

CSR: Kimberly BennettOperator

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date

: 9/19/2011

9:12:19AM

SO Type : M-WARN

tructions : Please obtain final reading turn on for new. Will call out to Coach once waiver has been received. Kim-FL

Due Date

9/19/2011 6:00:00PM Resolution Date: 9/19/2011

12:00:00AM

FA Status

Completed

Resolution

:turned on but had to turn back off,,,due to something on inside,,,,tagged door to reschedule turn on when

someone can be here,,,lrg

Sub Division: 344

MR Route: F07

FAID: 7052000644

Account #

Customer Name:

MAXWELL, E. DAVIDPhone #:

(407) 323-0684

Address

103 VALENCIA DR

CSR:

Linda JonesOperator

: LeRoy Grainger

Entry Date

3:20:08PM : 9/14/2011

SO Type : M-READ

6:00:00PM

4746112224

Instructions : REISSUE FA TO CUT SERVICE -- TECH COULDNT TURN OFF 8/19 PLEASE ADVISED & VERIFY HOUSE

OCCUPANCY, LINDA

Due Date

9/15/2011

Resolution Date: 9/15/2011

12:00:00AM

FA Status

Completed

:turned off,,,tagged ,,, lrg Resolution

Sub Division: 344

MR Route: F07

FAID: 7052000814

count #

4746112224

Customer Name:

Customer Name:

MAXWELL, E. DAVIDPhone #:

(→07) 323-0684

Address Operator:

LeRoy Grainger

103 VALENCIA DR

CSR:

Lorie Mayeski

: 2/15/2011 12:39:48PM

SO Type : M-RECON

Instructions : PLEASE RECONNECT SERVICE. *SIGNED TAG ON DOOR*. THANKS, LORIE M. 2-15-2011*CALLED OUT

TO KEVIN COOPER @ 1:39 P.M.*

Due Date

FA Status

6:00:00PM 2/15/2011

Completed

Resolution Date: 2/15/2011

3:30:00PM Resolution

:rec,lrg

Sub Division: 344

MR Route: F07

FAID: 7052000560

Account #

4746112224

MAXWELL, E. DAVIDPhone #:

(407) 323-0684

Address

Operator:

Shawn Ebert

103 VALENCIA DR

CSR:

Resolution Date: 7/11/2011

Batch System

Entry Date

: 7/6/2011 7:18:40PM

Instructions :

∩ue Date D:00AM

SO Type : M-CUT

7:00:00PM 7/7/2011

FA Status

Completed

Resolution

:READ , TURNED OFF , TAGGED DOOR , SME

CMRP0008

Utilities Billing System

2/20/2012 15:20

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division: 344

MR Route: F07

FAID: 7052000657

Account #

4746112224

Customer Name:

MAXWELL, E. DAVIDPhone #:

`7) 323-0684

Address

103 VALENCIA DR

CSR:

Vicki WilsonOperator

: Shawn Ebert

Entry Date

: 7/11/2011

9:59:11AM

SO Type : M-RECON

Instructions : Please reconnect, tag on door//vicki

Completed

7/11/2011 8:00:00PM Resolution Date: 7/11/2011

Due Date 12:10:00AM Resolution

FA Status

:T/ON, SME

Sub Division: 344

MR Route: F07

FAID: 7052000676

Account #

4746112224

Customer Name:

MAXWELL, E. DAVIDPhone #:

(407) 323-0684

Address

103 VALENCIA DR

CSR:

Batch System

Donna Brown Operator:

Entry Date

: 8/8/2011 7:30:37PM

SO Type : M-WARN

Instructions :

Due Date

8/9/2011 7:00:00PM Resolution Date: 8/9/2011

12:00:00AM

FA Status

Completed

solution

:Hung tag. Couldnt turn off.

MR Route: F07

FA ID: 7052000423

Account #

(407) 323-0684

Sub Division: 344

4746112224

Customer Name:

MAXWELL, E. DAVIDPhone #:

Address

103 VALENCIA DR

CSR:

Linette Orengo

Operator:

LeRoy Grainger

Entry Date

: 10/17/2011 9:31:38AM

SO Type : M-ON

Instructions

: Please take a start read only customer stated water is already on.../LIO FL

6:00:00PM

Resolution Date: 10/18/2011

Due Date 12:00:00AM

FA Status

10/18/2011

Completed

Resolution

:water allready on ,,,,read left on,,,,lrg

Sub Division: 344

MR Route: F07

FA ID: 8591010561

Account #

9002516148

Customer Name:

COPPER, CRALANAPhone #:

(321) 352-9642

Address

LeRoy Grainger

1819 LINCOLN AVE

CSR:

Batch System

Operator:

: 6/8/2011 7:23:22PM

SO Type : M-CUT

Instructions :

try Date

Due Date

6/9/2011 7:00:00PM Resolution Date: 6/9/2011

CMRP0008

Utilities Billing System

2/20/2012 15:20

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

12:00:00AM

FA Status

Completed

Resolution

· off

Sub Division: 344

MR Route: F07

FAID: 8591010904

Account #

9002516148

Customer Name:

COPPER, CRALANAPhone #:

(321) 352-9642

Address

1819 LINCOLN AVE

CSR:

Grace Dugan

Operator:

Chris Gosnell

Entry Date

: 11/7/2011 11:43:51AM

SO Type : M-READ

Instructions : Please turn water on and get start read if possible betwee 8-12 noon, Mr. Copper will be at the residence all day.

gd

Due Date

11/11/2011

6:00:00PM

Resolution Date: 11/11/2011

12:00:00AM

FA Status

Completed

Resolution

:turned on water....crg

Sub Division: 344

MR Route: F07

FAID: 8591010839

Account #

9002516148

Customer Name:

COPPER, CRALANAPhone #:

(321) 352-9642

Address Operator:

LeRoy Grainger

1819 LINCOLN AVE

CSR:

Cammy lwinski

Entry Date

SO Type : M-OFF

tructions

: PLEASE GET A FINAL READ TURN OFF AND LOCK.THANK YOU, CAMMY

Due Date

6:00:00PM 8/30/2011

Resolution Date: 8/30/2011

12:00:00AM

FA Status

Completed

Resolution

:read,locked,tagged,,,lrg

: 8/29/2011 10:49:03AM

Sub Division: 344

MR Route: F07

FAID: 8591010242

Account #

9002516148

Customer Name:

COPPER CRALANAPhone #:

(321) 352-9642

Address

1819 LINCOLN AVE

CSR:

Stephanie Calbreath

Operator:

LeRoy Grainger

SO Type : M-RECON

Entry Date Instructions

: 6/9/2011 7:47:04AM : PLS RESTORE,, TAG IS ON THE DOOR.. CALLED OUT TO KEVIN AT 8:46AM...

6/9/2011 6:30:00PM Resolution Date: 6/9/2011

Due Date 11:00:00AM

FA Status

Completed

Resolution

:rec,,picked up tag,,,lrg

Sub Division: 344

MR Route: F07

FAID: 5030210881

Account #

Customer Name: 3864618880

Investors Real Estate LLC

Phone #:

(407) 688-4355

412 TANGELO DR

CSR:

Linda JonesOperator

dress : LeRoy Grainger

Entry Date

: 9/12/2011

2:17:54PM

SO Type : M-SIO

Request Type: General Investigation

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions : PLEASE PULL METER NO PAYMENT SINCE MAY & TAGGED FOR CUSTOMER CALL OFFICE NO

PAYMENT SINCE MAY, LINDA

Date

9/13/2011 6:00:00PM Resolution Date: 9/14/2011

0:00AM

FA Status

Completed

Resolution

:shackeled lock meter,,tagged door,,,,lrg

Sub Division: 344

MR Route: F07

FA ID: 5030210696

Account #

3864618880

Customer Name:

Investors Real Estate LLC

Phone #:

(407) 688-4355

Address Operator:

Kevin Cooper

412 TANGELO DR

CSR:

Batch System

Entry Date

: 7/6/2011

7:18:40PM

SO Type : M-CUT

Instructions

Due Date

7:00:00PM 7/7/2011

Resolution Date: 7/11/2011

12:00:00AM Resolution **FA Status**

Completed

:truned off meter, tagged door...crg

Sub Division: 344

MR Route: F07

FAID: 5030210286

Account #

3864618880

Customer Name:

Investors Real Estate LLC

Phone #:

(407) 688-4355

dress _erator:

LeRoy Grainger

412 TANGELO DR

CSR:

Batch System

Entry Date

: 11/7/2011 7:34:39PM

SO Type : M-READ

Instructions :

Due Date

11/8/2011 7:00:00PM Resolution Date: 11/8/2011

12:00:00AM

FA Status

Completed

:this meter was pulled on 10-27-11 for non payment,,,,lrg Resolution

Sub Division: 344

MR Route: F07

FAID: 5030210995

Account # Phone #:

Address

(407) 688-4355

412 TANGELO DR

Customer Name:

Customer Name:

Investors Real Estate LLC

: LeRoy Grainger

: 10/26/2011

3:20:29PM

SO Type : M-SIO

3864618880

Request Type: General Investigation

Entry Date

: ISSUE FA TO VERIFY HOUSE OCCUPANY--STILL SHOW WATER OFF. LINDA

3864618880

Due Date

10/27/2011 6:00:00PM Resolution Date: 10/27/2011

CSR:

Linda JonesOperator

12:00:00AM

FA Status

Completed

:meter pulled ,,,water still off,,,,house looks? occupied,,,,lrg Resolution

Division: 344

MR Route: F07

FA ID: 5030210460

Account # Phone #:

(407) 688-4355

Investors Real Estate LLC

2/20/2012 15:20

Matthew Chandler

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

412 TANGELO DR

Address Operator:

LeRoy Grainger

rv Date

8:26:35AM : 10/25/2011

: NEED A READ FOR BILLING, THANKS. MC

SO Type : M-NOREAD

Instructions Due Date

10/26/2011

Completed

12:00:00AM Resolution

:read,lrg

FA Status

Sub Division: 344

MR Route: F07

6:00:00PM

FAID: 5030210419

Account #

3864618880

Customer Name:

Customer Name:

Investors Real Estate LLC

Phone #:

(407) 688-4355

Address

412 TANGELO DR

CSR:

CSR:

Linda JonesOperator

: LeRoy Grainger

Entry Date

: 8/31/2011 3:33:32PM SO Type : M-SIO

Request Type: Water Miscellaneous Complaint

Resolution Date: 10/26/2011

: PLEASE VERIFY WATER IS STILL OFF. CUT 7/26. VERIFY IF HOUSE OCCUPIED. LINDA Instructions

Due Date

9/1/2011 6:00:00PM Resolution Date: 9/1/2011

12:00:00AM

FA Status

Completed

Resolution

tagged to call office or we will pull meter,,,,lrg water on but did not turn off due to late afternoon hour,,,read

tagged,,,lrg

Sub Division: 344

MR Route: F07

FAID: 5030210107

Investors Real Estate LLC

count # rnone #:

(407) 688-4355

Address

412 TANGELO DR

3864618880

CSR:

Stephanie Calbreath

Operator:

LeRoy Grainger

Entry Date

: 5/9/2011 1:24:12PM

SO Type : M-RECON

Instructions

: pls restore,, customer should be home and tag w/ be on the door, called out to Kevin Cooper...

Due Date

6:30:00PM 5/9/2011

Resolution Date: 5/9/2011

CSR:

3:30:00PM

FA Status

Completed

Resolution

:rec,,,lrg

Sub Division: 344

MR Route: F07

FAID: 5030210893

Account # Phone #:

(407) 688-4355

3864618880

Customer Name:

Investors Real Estate LLC

Address

412 TANGELO DR

Matthew Chandler

Operator:

Entry Date

LeRoy Grainger

9:11:15AM : 11/28/2011

SO Type : M-NOREAD

Instructions

: NEED A READ FOR BILLING, THANKS. MC

Due Date

11/28/2011 6:00:00PM Resolution Date: 11/28/2011

12:00:00AM

FA Status

Completed

solution

:meter was pulled,,, lrg

Sub Division: 344

MR Route: F07

FAID: 5030210096

Utilities Billing System

2/20/2012 15:20 Page: 1

Linda JonesOperator

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Account #

3864618880

Customer Name:

412 TANGELO DR

Investors Real Estate LLC

Phone #:

(407) 688-4355

iress : LeRoy Grainger

: 10/10/2011 10:24:29AM

SO Type : M-SIO

CSR:

Request Type: General Investigation

Entry Date

Instructions : PLEASE VERIFY WATER IS STILL OFF-SCHACKLED & CHECK HOUSE OCCUPANCY. LINDA

Due Date

10/11/2011 6:00:00PM Resolution Date: 10/12/2011

12:00:00AM

FA Status

Completed

:house occupied,,,,pulled meter for non payment,,,,lrg,,,also tagged door again,

Resolution

Sub Division: 344

MR Route: F07

FAID: 5030210549

Account #

3864618880

Customer Name:

Investors Real Estate LLC

Phone #:

(407) 688-4355

Address Operator:

LeRoy Grainger

412 TANGELO DR

CSR:

Batch System

Entry Date

: 5/4/2011 7:18:36PM SO Type : M-CUT

Instructions :

Due Date

5/5/2011 7:00:00PM Resolution Date: 5/9/2011

12:00:00AM

FA Status

Completed

Resolution :l.off,,,lrg

__b Division: 344

MR Route: F07

FAID: 5030210808

Account # Phone #:

(407) 688-4355

412 TANGELO DR

Customer Name:

Investors Real Estate LLC

Linda JonesOperator

Address : LeRoy Grainger

Entry Date

: 12/8/2011 8:51:01AM SO Type : M-SIO

3864618880

Request Type: General Investigation

CSR:

Resolution Date: 12/9/2011

Instructions : ISSUE FA TO CHECK HOUSE OCCUPANCY--METER BEEN PULLED. LINDA

Due Date 12:00:00AM

FA Status

6:00:00PM 12/9/2011

Completed

Resolution

:meter still pulled,,,,house looks occupied,,,,,lrg

Sub Division: 344

MR Route: F07

FA ID: 5030210449

Account #

3864618880

Customer Name:

Investors Real Estate LLC

Phone #:

(407) 688-4355

Address

412 TANGELO DR

CSR:

Batch System

Operator:

Entry Date

Rodel Hermano

: 3/7/2011 8:33:50PM

SO Type : M-CUT

tructions :

⊔ue Date

3/8/2011 7:00:00PM Resolution Date: 3/8/2011

12:00:00AM

FA Status

Completed

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

:OFF, TAGGED DOOR..RH Resolution

b Division: 344

MR Route: F07

FAID: 5030210461

Account #

3864618880

Customer Name:

Investors Real Estate LLC

Phone #:

(407) 688-4355

Address

412 TANGELO DR

CSR⁻

Linda JonesOperator

: Mike Finnegan

Entry Date

7:23:49AM : 11/14/2011

SO Type : M-SIO

Request Type: General Investigation

Instructions : NEED TO CHECK HOUSE OCCUPANCY . LINDA

Due Date

FA Status

6:00:00PM 11/15/2011

Resolution Date: 11/15/2011

12:00:00AM

Completed

Resolution

:the house is occupancy maf

Sub Division: 344

MR Route: F07

FAID: 5030210116

Account #

3864618880

Customer Name:

Investors Real Estate LLC

Phone #:

(407) 688-4355

Address

412 TANGELO DR

CSR:

Brandi Deere

Operator: **Entry Date** LeRoy Grainger

9:03:10AM : 3/14/2011

SO Type: M-RECON

Instructions

: RECONNECT AND PICK UP TAG. PAGE TO

Due Date

3/14/2011 6:00:00PM Resolution Date: 3/14/2011

`0:00AM

FA Status

Completed

Resolution

:reconnected,..picked up tag,,,!rg

Sub Division: 344

MR Route: F07

FAID: 0910210826

Account #

1046878435

Customer Name:

McGraw, RobertPhone #:(407)

474-1061

Address

389 TANGELO DR

CSR:

Vicki WilsonOperator

: LeRoy Grainger

Entry Date

: 12/27/2011 12:29:03PM

SO Type : M-ON

8:00:00PM

Instructions : Please take read, customer said water is on already when he moved in but he will be home by 3pm //vlw

Due Date

FA Status

12/28/2011

Completed

12:00:00AM Resolution

:water allready on ,,,, lrg

Sub Division: 344

MR Route: F07

FAID: 3562000529

Resolution Date: 12/29/2011

Account #

3006215610

Customer Name:

Demarco, MichaelPhone #:

(407) 951-2713

Address

3104 COUNTRY CLUB RD

CSR:

Batch System

Operator:

Chris Gosnell

SO Type : M-EXCHNG

.ry Date Instructions : MR ID: 356205525801, MR REMARK: MS

7:27:12PM 9/25/2011

Utilities Billing System

2/20/2012 15:20 Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date

9/25/2011 7:27:12PM Resolution Date: 9/26/2011

12:00:00AM

FA Status

Completed

solution

:Replaced stuck 5/8 meter and gaskets....crg

Sub Division: 344

MR Route: F07

FAID: 3562000109

Account #

3006215610

Customer Name:

Demarco, MichaelPhone #:

(407) 951-2713

Address

3104 COUNTRY CLUB RD

CSR:

Linda Schnaufer

Operator:

LeRoy Grainger

Entry Date

Instructions

: 12/1/2011 8:44:31AM

SO Type : M-OFF

: Please take a read, lock meter. Tag door for new to apply. LDS-FL

Due Date

12/2/2011 6:00:00PM Resolution Date: 12/5/2011

12:00:00AM

FA Status

Completed

Resolution

:read,locked tagged,,,lrg

Sub Division: 344

MR Route: F07

FA ID: 3562000918

Account #

3006215610

Customer Name:

Demarco. MichaelPhone #:

(407) 951-2713

Address Operator:

LeRoy Grainger

3104 COUNTRY CLUB RD

CSR:

Cammy lwinski

Entry Date

3:00:05PM : 1/31/2011

SO Type : M-ON

tructions

: PLEASE GET START READ UNLOCK BOX BUT DON'T TURN ON DOING REPAIRS.THANK YOU, CAMMY

Due Date

12:00:00AM

FA Status

2/1/2011 12:00:00AM Completed

Resolution Date: 2/1/2011

Resolution

:unlocked meter only,irg and read.

Sub Division: 344

MR Route: F07

FAID: 3562000004

Account #

3006215610

Customer Name:

Demarco, MichaelPhone #:

(407) 951-2713

Address

3104 COUNTRY CLUB RD

CSR:

Linda Schnaufer

Operator:

Mike Finnegan

Entry Date

: 12/5/2011 2:19:04PM

SO Type : M-READ

Instructions

: Take a read for new service. Customer will be home. LDS-FL

Due Date

12/7/2011 6:00:00PM Resolution Date: 12/7/2011

12:00:00AM

FA Status

Completed

Resolution

:WATER IS ON MAF

Sub Division: 344

MR Route: F07

FAID: 8234000333

Account #

2331433059

Customer Name:

EVERIDGE, HEATHERPhone

#.

(407) 617-9503

dress Operator:

LeRoy Grainger

305 SATSUMA DR

CSR:

Karen Thimmes

Entry Date

: 11/21/2011 11:50:28AM

SO Type : M-READ

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions : PLEASE READ AND LEAVE ON FOR NEW. THANKS BND/FL

IIISTUCTIONS . FLENGE NEAD AND LEAVE ON FORMER. THE MINE BROWN

Due Date : 11/22/2011 6:00:00PM Resolution Date : 11/22/2011

J:00AM FA Status : Completed

Resolution :read,left on,,,lrg

Sub Division: 344 MR Route: F07 FA ID: 8234000196

Account # : 2331433059 Customer Name : EVERIDGE, HEATHERPhone

#: (407) 617-9503

Address : 305 SATSUMA DR CSR:Batch SystemOperator :

Entry Date : 11/21/2011 5:00:30PM SO Type : M-SIO Request Type: General Investigation

Instructions :

Due Date : 11/22/2011 12:00:00AM Resolution Date : 11/22/2011

12:00:00AM FA Status : Completed

Resolution :entered in error

Sub Division: 344 MR Route: F07 FA ID: 0350110316

Account # 1924198981 Customer Name: Barnes, NancyPhone #:(407)

619-8507

Address : 103 IDYLLWILDE DR CSR: Lisa SilvaOperator :

Podel Hermano

Entry Date : 10/4/2011 11:27:42AM SO Type : M-OFF

Instructions :

Due Date : 10/10/2011 6:00:00PM Resolution Date : 10/10/2011

12:00:00AM FA Status : Completed

Resolution : Replace stuck 3/4" curbstop and meter coupling. Turned off meter and obtained read..RH..CRG

Sub Division: 344 MR Route: F07 FA ID: 6701010885

Account # 9129034153 Customer Name: MIKE, JAMESPhone #:(321)

363-1297

Address : 2171 W AIRPORT BLVD CSR: Linda JonesOperator

: Mike Finnegan

Entry Date : 11/3/2011 2:15:58PM SO Type : M-SIO Request Type: General Investigation

Instructions : ISSUE FA TO VERIFY WATER STILL OFF & CHECK HOUSE OCCUPANCY. LINDA

Due Date : 11/4/2011 6:00:00PM Resolution Date : 11/4/2011

12:00:00AM FA Status : Completed

Resolution : the water is on ,and the some one is living there,maf

Sub Division: 344 MR Route: F07 FA ID: 6701010558

count # : 9129034153 Customer Name : MIKE,JAMESPhone #:(321)

363-1297

Address : 2171 W AIRPORT BLVD CSR: Miranda Roberts

CMRP0008

Utilities Billing System

2/20/2012 15:20

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

Operator:

Mike Finnegan

Fntry Date

: 6/9/2011 3:03:24PM

SO Type : M-RECON

tructions. ر

: Please reconnect - Tag on door.

Due Date

6/9/2011 6:00:00PM Resolution Date: 6/9/2011

12:00:00AM

FA Status

Completed

Resolution

:reconnected and collected tag.. maf

Sub Division: 344

MR Route: F07

FA ID: 6701010327

Account # 363-1297

9129034153

Customer Name:

2171 W AIRPORT BLVD

MIKE, JAMES Phone #:(321)

Address Operator:

Kevin Cooper

: 7/13/2011 7:09:21AM

SO Type : M-RECON

Jennifer Elliot CSR:

Entry Date

Instructions : Pick up tag and reconnect service. I called Kevin Cooper. Jennifer

7/13/2011 8:00:00PM

Resolution Date: 7/13/2011

Due Date 12:00:00AM

FA Status

Completed

Resolution

:turned on meter...crg

Sub Division: 344

MR Route: F07

FA ID: 6701010375

Account #

3F3-1297

9129034153

Customer Name:

2171 W AIRPORT BLVD

MIKE, JAMES Phone #: (321)

Batch System

, Jdress Operator:

Entry Date

Robert Callahan

: 12/6/2011 8:33:51PM

SO Type : M-SIO

Request Type: General Investigation

CSR:

Instructions

: FIELD ACTIVITY WAS ORIGINALLY FOR METER CUT.. CHANGED TO SIO.. KEV

Due Date

FA Status

7:00:00PM 12/7/2011

Resolution Date: 12/7/2011

12:00:00AM

Completed

Resolution

:CHECKED SERVICE DUE TO METER HAS BEEN PULLED AND THEY WERE STEALING WATER. SERVICE

IS STILL LOCKED OFF AND METER IS STILL PULLED..MAF/KEV

Sub Division: 344

MR Route: F07

FAID: 6701010271

Account # 363-1297

9129034153

Customer Name:

2171 W AIRPORT BLVD

MIKE, JAMES Phone #: (321)

Batch System

Address

Operator:

LeRoy Grainger

Entry Date

: 6/8/2011 7:23:22PM

SO Type : M-CUT

Instructions :

Due Date

6/9/2011 7:00:00PM Resolution Date: 6/9/2011

CSR:

12:00:00AM

FA Status

Completed

solution :off

Sub Division: 344

MR Route: F07

FAID: 6701010446

Utilities Billing System

2/20/2012 15:20

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Account #

9129034153

Customer Name:

MIKE, JAMES Phone #: (321)

363-1297

aress

LeRoy Grainger

2171 W AIRPORT BLVD

CSR:

Batch System

Entry Date

Operator:

: 5/4/2011

7:18:36PM

SO Type : M-CUT

Instructions :

Due Date

5/5/2011 7:00:00PM Resolution Date: 5/9/2011

12:00:00AM

FA Status

Completed

Resolution

:off,,,lrg

Sub Division: 344

MR Route: F07

FA ID: 6701010727

Account #

9129034153

Customer Name:

MIKE.JAMESPhone #:(321)

363-1297

Address

2171 W AIRPORT BLVD

CSR:

Linda JonesOperator

: LeRoy Grainger

Entry Date

: 10/24/2011 1:41:31PM SO Type : M-READ

Instructions : TURN OFF & SHACKLED---CUSTOMER HAS HISTORY OF RETURN CHECKS--NEED CASH OR CREDIT

MR Route: F07

CARD PAYMNT & FULL AMOUNT TO RESTORE 634.34. LINDA

Due Date

10/25/2011

6:00:00PM

Resolution Date: 10/25/2011

12:00:00AM

FA Status

Completed

rsolution :locked off per linda,..lrg

Sub Division: 344

9129034153

Customer Name:

MIKE, JAMES Phone #: (321)

FAID: 6701010753

Account # 363-1297

Address

Shawn Ebert

2171 W AIRPORT BLVD

CSR:

Batch System

Operator:

: 7/6/2011 7:18:40PM Entry Date

SO Type : M-CUT

instructions :

Due Date

7/7/2011 7:00:00PM Resolution Date: 7/11/2011

12:00:00AM

FA Status

Completed

Resolution

:READ , TURNED OFF , TAGGED DOOR , SME LOCKED

Sub Division: 344

MR Route: F07

FAID: 6701010834

Account #

363-1297

9129034153

Customer Name:

2171 W AIRPORT BLVD

MIKE, JAMES Phone #:(321)

Address

: Mike Finnegan

CSR:

Linda JonesOperator

Thrv Date : 11/14/2011 4:03:01PM SO Type : M-SIO

Request Type: General Investigation

instructions : PLEASE PULL MTER---STEALING WATER---CUSTOMER NEED TO PAY FULL AMOUNT TO RESTORE

SERVICE, LINDA

Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date

11/15/2011

6:00:00PM

Resolution Date: 11/15/2011

12:00:00AM

FA Status

Completed

rsolution

:i pull t mafhe water meter locked the curb stop

9:46:45AM

Sub Division: 344

MR Route: F07

FA ID: 6701010052

Account #

9129034153

Customer Name:

MIKE, JAMES Phone #: (321)

363-1297

Address

2171 W AIRPORT BLVD

CSR:

Deborah Volz

Operator:

: 5/9/2011

LeRoy Grainger

SO Type : M-RECON

8:00:00PM

Instructions

Entry Date

: reconnect service, cust hung tag on door.tks, deb

5/9/2011

Resolution Date: 5/9/2011

Due Date 12:00:00AM

FA Status

Completed

:rec,,,picked up tag,,,lrg Resolution

Sub Division: 344

MR Route: F07

FAID: 1811010598

Account # Phone #:

(407) 878-8452

5449757550

Customer Name:

MESSINA JR, THOMAS P

Address

1900 HARDING AVE

CSR:

Isabel Ceballos

Operator: **Entry Date** LeRoy Grainger

: 6/2/2011 3:15:41PM

SO Type : M-SIO

Request Type: General Investigation

: Is this house occupied, if so tag door to contact office ASAP, if not turn meter off & lock /ic ntructions

⊔ue Date

6/3/2011 6:00:00PM Resolution Date: 6/3/2011

12:00:00AM

FA Status

Completed

Resolution

:house looks vacant,,,and meter is allready locked off,,,,tagged door for new,,,,lrg

Sub Division: 344

MR Route: F07

FA ID: 1811010439

Account #

5449757550

Customer Name:

MESSINA JR, THOMAS P

Phone #:

(407) 878-8452

Address

1900 HARDING AVE

Batch System CSR:

Operator: **Entry Date** LeRoy Grainger

: 6/8/2011 7:23:22PM

SO Type : M-WARN

Instructions :

Due Date

6/9/2011 7:00:00PM Resolution Date: 6/9/2011

12:00:00AM

FA Status

Completed

Resolution

:this meter is allready locked off,,,,|rg

Sub Division: 344

MR Route: F07

FA ID: 1811010414

Account #

5449757550

Customer Name:

MESSINA JR THOMAS P

Phone #:

(407) 878-8452

CSR:

Batch System

iress Operator: Rodel Hermano

1900 HARDING AVE

Entry Date

: 3/7/2011

8:33:50PM

SO Type : M-CUT

Utilities Billing System

2/20/2012 15:20 Page: 1

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions :

e Date

3/8/2011

7:00:00PM

Resolution Date: 3/8/2011

1_.J0:00AM

FA Status

Completed

Resolution

:OFF, TAGGED DOOR..RH

Sub Division: 344

MR Route: F07

FAID: 1811010386

Account #

5449757550

Customer Name:

MESSINA JR, THOMAS P

Phone #:

(407) 878-8452

Address

1900 HARDING AVE

CSR:

Batch System

Operator:

Mike Finnegan

: 4/26/2011 7:01:40PM

SO Type : M-EXCHNG

Entry Date

Instructions: MR ID: 181108776715, MR REMARK: MS

Due Date

5/7/2011 7:01:00PM

Resolution Date: 5/10/2011

12:00:00AM

FA Status

Completed

Resolution

:REPLACED METER AND GASKETS. MF,CG

448 Field Activities listed.

WE A T Н E R S F Ι E L D

Sub Division: 470 MR Route: F22 FA ID: 0059510936

Audress: 612 ACAPULCA WAY CSR: Linette Orengo Operator: Donna Brown

Entry Date: 1/20/2011 3:04:28PM SO Type: HIBILL

Instructions: Reread meter check for leaks, Customer concerned of high bill. LIO FL

Due Date: 1/21/2011 6:00:00PM Resolution Date: 1/21/2011 12:00 AM FA Status: Completed

Resolution: Met with customer. There is a small leak; probably toilets. He asked if account ok and I advised him of status.

Customer will contact office regarding payments.

Sub Division: 470 MR Route: F02 FA ID: 0074210785

Account #: 0074210000 Customer Name: DIETZ, KERRY Phone #: (407) 774-1779

Address: 140 RONNIE DR CSR: Brandi Deere Operator: Alex Lorenzo

Entry Date: 3/11/2011 8:55:10AM SO Type: M-SIO Request Type: Discolored Water

Instructions: Customer reported grayish/brown looking water. .

Due Date: 3/11/2011 6:00:00PM Resolution Date: 3/11/2011 12:00 AM FA Status: Completed

Resolution: Customer had water softener and just now added salt. Pedro check water before softener and it was

clear with a 0.9 CL2 residual. Informed customer to have softener serviced.

Sub Division: 470 MR Route: F02 FA ID: 0168410722

Account #: 0168410000 Customer Name: ZUNIGA, LISBETH Phone #: (407) 272-9725

_dress: 535 TULANE DR CSR: Lisa Bachmann Operator: LeRoy Grainger

Entry Date: 9/12/2011 8:33:53AM SO Type: M-REREAD

Instructions: Please take re-read and check for leaks, usage increased 10x normal. Please tag door with results /lab

Due Date: 9/13/2011 8:00:00PM Resolution Date: 9/13/2011 12:00 AM FA Status: Completed

Resolution: Meter running upon arrival, Knocked on door but no answer. Tagged door with read and that if they were

not using water at 09:am, then they have a leak on their property. Cust should check their plumbing. Irg

Sub Division: 470 MR Route: F02 FA ID: 0168410335

Account #: 0168410000 Customer Name: ZUNIGA, LISBETH Phone #: (407) 272-9725

Address: 535 TULANE DR CSR: Crystal Woolard Operator: LeRoy Grainger

Entry Date: 10/18/2011 1:03:46PM SO Type: HIBILL

Instructions: Check to see if customer has leak and if meter is spinning. Customer is concerned they may still have leak.

Verify meter read and tag door with results. CRW/ NC

Due Date: 10/20/2011 6:30:00PM Resolution Date: 10/20/2011 12:00 AM FA Status: Completed

Resolution: No leaks detected at this time. Read the meter and tagged the door with findings. Irg

Sub Division: 470 MR Route: F22 FA ID: 0244510395

Account #: 0244510000 Customer Name: AVILES, ANNETTE Phone #: (321) 972-4251

Audress: 637 TRAILWOOD DR CSR: Linette Orengo Operator: Donna Brown

Entry Date:

1/18/2011 11:21:37AM

SO Type: M-SIO

Request Type: General Investigation

Instructions:

Customer called; no water. Paged Kevin. LIO FL

■ Date:

1/18/2011 6:00:00PM Resolution Date: 1/18/2011 12:00 AM

FA Status: Completed

Resolution:

Customer had turned their house valve off. DB

Sub Division:

470

MR Route: F22

FA ID: 0355510728

Account #:

0355510000

Customer Name: O'NEIL THOMAS D

Phone #: (407) 285-3550

Address:

452 WEATHERSFIELD AVE

CSR: Tara Drury

Operator: LeRoy Grainger

Entry Date:

8/18/2011 9:41:21AM

SO Type: HIBILL

Instructions:

Re-read meter and check for leak. Customer complaining of a high Bill. Please speak with customer or

tag door if no one home. /tmd

Due Date:

8/19/2011 6:00:00PM Resolution Date: 8/19/2011 12:00 AM

FA Status: Completed

Resolution:

No leaks detected. Read the meter. Irg

Sub Division:

470

MR Route: F02

Customer reports brown water for him and elderly neighbor at 328 Tulane. Paged to Pedro. Tina

FA ID: 0383210092

Account #:

0383210000

Customer Name: COSNER JR, HOWARD E Phone #: (407) 788-2510 Operator: Kevin Cooper

Address:

322 TULANE DR

CSR: Cristina Harden

Entry Date:

7/11/2011 8:45:37AM

SO Type: M-SIO

Request Type: General Investigation

Instructions: Due Date:

7/12/2011 6:00:00PM Resolution Date: 7/12/2011 12:00 AM

FA Status: Completed

. .solution:

Operator check water at the spigot. Water is clear and CL2 was 1.5 PPM residual. Spoke with customer.

Sub Division:

470

MR Route: F02

FA ID: 0687310895

Account #:

0687310000

Customer Name: NAZARIO, ISABEL

Phone #: (407) 788-1615

Address:

490 CITADEL DR

CSR: Isabel Ceballos

Operator: LeRoy Grainger

Entry Date:

1/12/2011 1:16:38PM

SO Type: HIBILL

Instructions:

Reread meter and check for leaks. Customer says she doesn't live there all the time. Tag door w/findings. /ic

FA Status: Completed

Due Date:

Resolution:

1/13/2011 6:00:00PM Resolution Date: 1/13/2011 10:00:00AM No leaks detected. Tagged door with findings. Irg

Sub Division:

470

MR Route: F02

FA ID: 0734210251

Account #:

0734210000

Customer Name: COLLEY, HOMER A

Phone #: (407) 862-5841

Address:

384 NOTRE DAME DR

CSR: Sheri Demonbreun

Operator: LeRoy Grainger

Entry Date:

4/15/2011 2:51:25PM

SO Type: HIBILL

Instructions:

Reread meter and check for leaks. Customer called complaining of high bill. Sheri

Due Date:

4/18/2011 8:00:00PM Resolution Date: 4/18/2011 12:00 AM

FA Status: Completed

solution:

No leaks detected. Tagged door with findings. Irg

FA ID: 0735510777

MR Route: F02 Sub Division: 470

Phone #: (407) 468-4474 Customer Name: HANDWERK RICHARD W Account #: 0735510000

332 NORTHWESTERN AVE CSR: Jennifer Elliot Operator: Rodel Hermano :ress:

SO Type: M-SIO Request Type: General Investigation Entry Date: 8/11/2011 3:26:27PM

Customer called to let us know he has a leak between the valve and the meter and he had a plumber Instructions: come out to look at and the plumber stated that the leak is on our side and the valve is frozen. JAE

8/12/2011 8:00:00PM Resolution Date: 8/12/2011 12:00 AM FA Status: Completed Due Date:

Found a gasket leak on the service side. Replaced meter gaskets and broken 3/4" curbstop, meter coupling Resolution:

and 2' of 3/4" poly. Left service off for repairs. Customer will turn service back on. DH

FA ID: 1097510706 MR Route: F22 Sub Division: 470

Customer Name: THOMAS, JOHN R Phone #: (407) 295-4046 Account #: 1097510000

CSR: Lisa Bachmann Operator: Mike Finnegan Address: 619 ENCINO WAY

SO Type: M-SIO Request Type: General Investigation 10/18/2011 2:07:43PM Entry Date:

Change out shut off valve. Customer had to turn off because of leak and unable to shut off all the way. lab Instructions:

FA Status: Completed 10/19/2011 8:00:00PM Resolution Date: 10/19/2011 12:00 AM Due Date:

Replaced the curbstop with a new one. MAF Resolution:

Sub Division: 470 MR Route: F22 FA ID: 1278510369

Customer Name: KING, VICTORIA Phone #: (407) 292-1004 Account #: 1278510000

CSR: Brandi Deere Operator: LeRoy Grainger dress: 665 CALIENTE WAY

3/14/2011 3:18:36PM SO Type: HIBILL Entry Date:

Reread and check for leaks. Customer concerned about high bill. BND Instructions:

FA Status: Completed 3/15/2011 6:00:00PM Resolution Date: 3/15/2011 12:00 AM Due Date:

This is a new meter and has no leaks. Customer's old meter was not registering properly and that is why it was Resolution:

Replaced. The new meter is registering properly. Tagged door. Irg

470 MR Route: F22 FA ID: 1215510462 Sub Division:

Customer Name: MURILLO, ARMANDO Phone #: (407) 682-2523 Account #: 1215510000

Operator: LeRoy Grainger CSR: Maxine Norris Address: 664 VENEER DR

SO Type: HIBILL 9/12/2011 12:21:13PM

Customer is concerned with usage. Reread and look for signs of leak and tag door with findings. Instructions:

9/14/2011 6:30:00PM Resolution Date: 9/14/2011 12:00 AM FA Status: Completed Due Date:

No leaks detected. Tagged door with current read and findings. Resolution:

MR Route: F02 FA ID: 1248410237 Sub Division: 470

Phone #: (407) 862-5226 Customer Name: DINICOLA, JOHN Account #: 1248410000

CSR: Karen Thimmes Operator: LeRoy Grainger **576 NOTRE DAME DR** dress:

3/22/2011 10:51:29AM SO Type: HIBILL Entry Date:

Entry Date:

Instructions: Customer complaining of high bill, meter just exchanged. Said first 9 days read 3150 and next 20 days 7720.

Due Date: 3/23/2011 8:00:00PM Resolution Date: 3/23/2011 12:00 AM FA Status: Completed

solution: No leaks detected. Spoke with the customer. Irg

Sub Division: 470 MR Route: F22 FA ID: 1533510548

Account #: 1533510000 Customer Name: KUNZE JR, JAMES Phone #: (407) 256-4010

Address: 500 PINE CT CSR: Linda Jones Operator:

Entry Date: 8/1/2011 8:35:13AM SO Type: M-SIO Request Type: Water Service Line Break

Instructions: Customer call to advise a water leak at the meter. Linda

Due Date: 8/1/2011 6:00:00PM Resolution Date: 8/1/2011 12:00 AM FA Status: Completed

Resolution: Gasket leak on our side, replaced both gaskets. crg

Sub Division: 470 MR Route: F02 FA ID: 1443210503

Account #: 1443210000 Customer Name: OGDEN, H DAYTON Phone #: (407) 862-0664

Address: 406 TULANE DR CSR: Sheri Demonbreun Operator: Kevin Cooper

Entry Date: 6/28/2011 3:01:15PM SO Type: M-SIO Request Type: Clogged Sewer

Instructions: Plumber told customer to call us. Plumber cleaned customer lines and we need to do ours. Called out

to Kevin. Sheri

Due Date: 6/29/2011 8:00:00PM Resolution Date: 6/30/2011 12:00 AM FA Status: Completed

solution: Ran camera down customers line and he has orangeberg pipe that has root intrusion at 37 feet from

Cleanout that the plumber installed. They did get line clear for now but was recommended that they

Replace all of the orangeberg pipe.

Sub Division: 470 MR Route: F02 FA ID: 1443210310

Account #: 1443210000 Customer Name: OGDEN,H DAYTON Phone #: (407) 862-0664

Address: 406 TULANE DR CSR: Crystal Woolard Operator: LeRoy Grainger

Entry Date: 12/9/2011 10:41:34AM SO Type: M-SIO Request Type: Discolored Water

Instructions: No pressure, bad taste & discolored water w/ air. States that neighbors have no electricity & is concerned that

they may be stealing water cause his usage is going up. Please contact customer at 407-862-0664 about water

and read meter & check for leak.

Due Date: 12/12/2011 5:00:00PM Resolution Date: 12/12/2011 12:00 AM FA Status: Completed

Resolution: Customer stated that meter box may also need replacing. Water pressure is fine and,no evidence of anyone

stealing water. Meter indicated very small leak on customers property. Meter box looks good ,no need to

replace, Tagged door with all findings.

Sub Division: 470 MR Route: F22 FA ID: 2265510773

Account #: 2265510000 Customer Name: WRIGHT, LEAH Phone #: (407) 869-6120

Address: 459 WEATHERSFIELD AVE CSR: Loretta Abbott Operator: LeRoy Grainger

Entry Date: 11/30/2011 10:37:17AM SO Type: HIBILL

iructions: Reread meter and check for leaks. No known leaks and no water added to the pool. Bill has gone from

\$40 to \$55/month to \$145 for 30 days. Tag door with your findings. Cust would like to speak with filed person.

Lorie

Due Date:

12/1/2011 6:00:00PM Resolution Date: 12/1/2011 12:00 AM

FA Status:Completed

Resolution:

No leaks detected. Tagged door with findings. Irg

Sub Division:

470

MR Route: F22

FA ID: 2465510153

Account #:

2465510000

Customer Name: WARK, JUNE

Phone #: (407) 869-4953

Address:

471 WEATHERSFIELD AVE

CSR: Loretta Abbott

Operator: LeRoy Grainger

Entry Date:

8/5/2011 11:33:55AM

SO Type: HIBILL

Instructions:

Reread meter and check for leaks. Customer states usage is much higher than usual. Tag the door with

your findings. Loretta.

Due Date:

8/8/2011 6:00:00PM

Resolution Date: 8/8/2011 12:00 AM

FA Status: Completed

Resolution:

No leaks detected. Tagged the door with findings. Irg

Sub Division:

470

MR Route: F02

FA ID: 2727310175

Account #:

2727310000

Customer Name: HAMILTON SEAN

Phone #: (407) 284-5487

Address:

477 CITADEL DR

CSR: Brandi Deere

Operator: LeRoy Grainger

Entry Date:

4/15/2011 12:28:59PM

SO Type: HIBILL

Instructions:

Reread meter and check for leaks. Customer concerned of high bill. Customer read meter today; reading

596350. Tag door with results. BND

Due Date:

4/18/2011 6:00:00PM Resolution Date: 4/18/2011 12:00 AM

FA Status: Completed

.solution:

No leaks detected. Customer read wrong meter. Correct read for today at 09:15am is 570190. Tagged

Door with findings. rg

Sub Division:

470

MR Route: F02

FA ID: 2775510480

Account #:

2775510000

Customer Name: REED, JODI

Phone #: (407) 754-0916

Address:

617 DUNN DR

CSR: Linette Orengo

Operator: Kevin Cooper

Entry Date:

4/4/2011 7:39:37AM

SO Type: M-SIO

Request Type: General Investigation

Instructions:

Sewer back up with dirt. Kevin.../LIO FL

Due Date:

4/4/2011 6:00:00PM

Resolution Date: 4/4/2011 12:00 AM

FA Status: Completed

Resolution:

Ran camera down customers line and found blockage on his side of service before lateral. Informed

Customer to call a plumber that it was his responsibility to repair.

Sub Division:

470

MR Route: F22

FA ID: 2933510503

Account #:

2933510000

Customer Name: YURECKO, DEBRA

CSR: Cammy lwinski

Phone #: (407) 468-2819 Operator: LeRoy Grainger

Address:

551 PINE CT

Entry Date:

10/17/2011 3:58:07PM

SO Type: M-SIO

Request Type: General Investigation

Instructions:

Reread meter and check for leaks. High bill complaint. Cammy

Due Date:

10/18/2011 6:00:00PM Resolution Date: 10/18/2011 12:00 AM

FA Status: Completed

solution:

No leaks detected. Irg

Sub Division: 470 MR Route: F02 FA ID: 3206310091

Account #: 3206310000 Customer Name: MOBLEY, RAY Phone #: (407) 869-6690

dress: 550 LYNCHFIELD AVE CSR: Tricia Anderson Operator: Mike Finnegan

Entry Date: 12/15/2011 8:39:33AM SO Type: M-REREAD

Instructions: Customer still disputing usage. Call 407 869 6690 one hour prior to arriving. Prefers after 11 a.m. for

reread so customer can be at location to see you are actually reading meter. TDA

Due Date: 12/16/2011 6:00:00PM Resolution Date: 12/16/2011 12:00 AM FA Status: Completed

Resolution: Reread the meter. maf

Sub Division: 470 MR Route: F02 FA ID: 3206310818

Account #: 3206310000 Customer Name: MOBLEY, RAY Phone #: (407) 869-6690

Address: 550 LYNCHFIELD AVE CSR: Tricia Anderson Operator: LeRoy Grainger

Entry Date: 12/12/2011 8:41:27AM SO Type: M-REREAD

Instructions: Customer is demanding that we reread his meter. Customer feels we are estimating due to his meter being

buried in dirt. Tag door with results of read and leaks if any. tda

Due Date: 12/13/2011 6:00:00PM Resolution Date: 12/13/2011 12:00 AM FA Status: Completed

Resolution: Reread meter. No leaks detected. Tagged door with current read and findings. Irg

Sub Division: 470 MR Route: F22 FA ID: 3143510294

count #: 3143510000 Customer Name: KNIBBS, LORNA Phone #: (678) 362-6321

Address: 560 BIRCH CT CSR: Linette Orengo Operator: LeRoy Grainger

Entry Date: 2/15/2011 7:16:18AM SO Type: HIBILL

Instructions: Reread meter check for leaks. Customer concerned of high bill. Please tag door with findings. LIO

Due Date: 2/16/2011 6:00:00PM Resolution Date: 2/16/2011 12:00 AM FA Status: Completed

Resolution: Meter indicated small leak on customer's property. Tagged door with findings, Irg

Sub Division: 470 MR Route: F22 FA ID: 3134510609

Account #: 3134510000 Customer Name: RODRIGUEZ,GILBERT Phone #: (321) 972-5794

Address: 583 GROVE CT CSR: Deborah Volz Operator: LeRoy Grainger

Entry Date: 10/17/2011 2:46:04PM SO Type: HIBILL

Instructions: Reread meter and check for leaks. High bill complaint. DEB

Due Date: 10/18/2011 8:00:00PM Resolution Date: 10/18/2011 12:00 AM FA Status: Completed

Resolution: No leaks detected.

Sub Division: 470 MR Route: F02 FA ID: 3274210633

Account #: 3274210000 Customer Name: RODRIGUEZ, FRANK Phone #: (407) 951-5524

...dress: 459 NOTRE DAME DR CSR: Sheri Demonbreun Operator:

Entry Date:

3/8/2011 8:56:48AM

SO Type: M-SIO

Request Type: General Investigation

Instructions:

We did work on lines and meter 3-3-11 and 3-7-11. Now customer has no water to toilet. Please be sure

we are not the cause of this problem, Called to Kevin. Sheri

ue Date:

3/8/2011 8:00:00PM

Resolution Date: 3/8/2011 1:00:00PM

FA Status:

Completed

Resolution:

We had nothing to do with the toilet. We changed out the service due to a leak on the galv. We flushed the

system & nothing we did would have caused this problem. JAM

Sub Division:

470

MR Route: F22

FA ID: 3404510369

Account #:

3404510000

Customer Name: SNELL. THERESA

Phone #: (321) 303-2397

Address:

510 YEW CT

CSR: Karen Thimmes

Operator: LeRoy Grainger

Entry Date:

3/14/2011 8:44:57AM

SO Type: HIBILL

Instructions:

Customer called complaining of high bill. Reread meter and check for leaks. Knock on door when you arrive.

3/15/2011 8:00:00PM Resolution Date: 3/15/2011 12:00 AM FA Status: Completed

Due Date: Resolution:

No leaks detected and spoke with customer about findings. Irg

Sub Division:

470

MR Route: F22

FA ID: 3639510402

Account #:

3639510000

Customer Name: KLOTZ, ELVERA P

Phone #: (407) 865-4132

Address:

652 ACAPULCA WAY

CSR: Constance Dunn

Operator: Kevin Cooper

Entry Date:

12/16/2011 9:00:10AM

SO Type: M-SIO

Request Type: General Investigation

'~structions:

Customer to report that she had a sewer backed up and she called plumber. States that roots are in the sewer line in the street. Wants us to come and remove so she will not keep having sewer back ups. Connie

Due Date:

12/19/2011 6:00:00PM Resolution Date: 12/19/2011 12:00 AM

FA Status: Completed

Resolution:

Ran tv camera down sewer line and found roots growing in every joint of our clay pipe. Took video and

informed customer that we will be back the first of the year to replace. Kev

Sub Division:

470

MR Route: F02

FA ID: 3495510598

Account #:

788-3520

Customer Name: HUTCHINSON, ARTHUR N

Phone #:(407)

Address:

692 LASALLE DR

3495510000

CSR: Jennifer Elliot

Operator: Kevin Cooper

Entry Date:

2/4/2011 7:49:12AM

M-SIO SO Type:

Request Type: General Investigation

Instructions:

The water pressure is real hard for the past couple of days, then when you flush toilet or finish showering

the water pressure of water going into the water heater whistles and makes a loud noise and kitchen too.

Jennifer

Due Date:

2/4/2011 6:00:00PM

Resolution Date: 2/4/2011 12:00 AM

FA Status: Completed

Resolution:

Screeching noise was leak in pipe. I could hear it outside on left side of house. No one was home and meter

was running. Shut off meter and tagged door to call plumber, kev

Sub Division: 470 MR Route: F22

FA ID: 3382510963

Account #:

3382510000

Customer Name: BUTTS, ANDREA

Phone #: (407) 788-9776

¹ dress:

618 TRAILWOOD DR

CSR: Maxine Norris

Operator: Kevin Cooper

5/16/2011 11:31:43AM

SO Type: M-SIO

Request Type: Clogged Sewer

Customer stated that he has sewer backing up in his home and that he would like someone out there Instructions:

to unclog the pipe.

5/16/2011 6:30:00PM Resolution Date: 5/17/2011 12:00 AM FA Status: Completed _e Date:

Rodded and cleared blockage. Ran TV camera down line and found that customer's line was broken under Resolution:

tree. Informed customer. Kev

MR Route: F02 FA ID: 3843210395 470 Sub Division:

Account #: 3843210000 Customer Name: PONCE DeLEON, ANA TERESA Phone #: (407) 774-2684

CSR: Lori Jones Operator: Rodel Hermano 398 TULANE DR Address:

SO Type: M-SIO Request Type: General Investigation 6/13/2011 9:44:53AM Entry Date: Instructions: Customer reporting a leak at the meter. LLJ *Dispatched to Kevin @10:45am

Due Date: 6/13/2011 6:00:00PM Resolution Date: 6/13/2011 12:00 AM FA Status: Completed

Replaced borken 3/4"curbstop and meter coupling. KEV Resolution:

Sub Division. 470 MR Route: F02 FA ID: 3843210338

3843210000 Customer Name: PONCE DeLEON, ANA TERESA Phone #: (407) 774-2684 Account #:

CSR: Stephanie Calbreath Operator: Donna Brown 398 TULANE DR Address:

M-SIO

Request Type: General Investigation

Customer concerned w/ the jump in cons on current billing. Verify reading and check any signs of a leak.

Instructions:

Tag door with findings.

6/21/2011 11:28:15AM

Entry Date:

FA Status: Completed ue Date: 6/23/2011 6:30:00PM Resolution Date: 6/23/2011 12:00 AM

SO Type:

Read is in order. No leaks detected. Tagged door with findings. DB Resolution:

FAID: 4167310908 Sub Division: 470 MR Route: F02

Customer Name: SEARS, WILLIAM R Phone #: (407) 252-4971 4167310000 Account #:

588 CLEMSON DR CSR: Lisa Bachmann Operator: Rodel Hermano Address:

Request Type: General Investigation Entry Date: 4/13/2011 3:42:04PM SO Type: M-SIO

Sewer backup. Plumber states cleared customers problem but believes more obstruction past property line. Instructions:

Customer is elderly, please update friend George Monte. lab

Due Date: 4/14/2011 8:00:00PM Resolution Date: 4/15/2011 12:00 AM FA Status: Completed

Could not find clean out to run a camera in the customers sewer line. Tagged door and ILeft a message for Resolution:

George Monte. Customer will call back if they find the cleanout or installs one for us to look at their line.RH

MR Route: F02 FA ID: 4167310086 Sub Division: 470

Customer Name: SEARS, WILLIAM R Phone #: (407) 252-4971 4167310000 Account #:

Address: 588 CLEMSON DR CSR: Cristina Harden Operator: Shawn Ebert

Request Type: General Investigation SO Type: M-SIO Entry Date: 3/17/2011 11:01:49AM

Customer reports leak & can't shut off water. Paged to Kevin Instructions:

∟ue Date: 3/17/2011 6:00:00PM Resolution Date: 3/17/2011 12:00 AM FA Status: Completed

Turned off curbstop. Customer has a broken line by house. SME Resolution:

 Sub Division:
 470
 MR Route:
 F22
 FA ID:
 4038510497

count #: 4038510000 Customer Name: WILCOX, ROBERT Phone #: (407) 715-5232

Address: 682 DURANGO WAY CSR: Karen Thimmes Operator: LeRoy Grainger

Entry Date: 11/14/2011 11:50:13AM SO Type: HIBILL

Instructions: Customer complaining of high bill. Reread meter and check for leaks. Knock on door. Karyn

Due Date: 11/15/2011 8:00:00PM Resolution Date: 11/15/2011 12:00 AM FA Status: Completed

Resolution: No leaks detected. Tagged door with current read and findings. Irg

Sub Division: 470 MR Route: F22 FA ID: 4038510671

Account #: 4038510000 Customer Name: WILCOX,ROBERT Phone #: (407) 715-5232

Address: 682 DURANGO WAY CSR: Linette Orengo Operator: LeRoy Grainger

Entry Date: 8/25/2011 11:12:12AM SO Type: HIBILL

Instructions: Reread meter and check for leaks. Customer concerned of high bill. LIO FL

Due Date: 8/26/2011 6:00:00PM Resolution Date: 8/26/2011 12:00 AM FA Status: Completed

Resolution: No leaks detected. Reread meter. Irg

Sub Division: 470 MR Route: F02 FA ID: 4653210770

Address: 382 TULANE DR CSR: Brandi Deere Operator: LeRoy Grainger

Entry Date: 1/17/2011 11:49:06AM SO Type: HIBILL

Instructions: Reread meter and check for leaks. Concerned about high bill.

Due Date: 1/18/2011 6:00:00PM Resolution Date: 1/19/2011 12:00 AM FA Status; Completed

Resolution: No leaks detect. Tagged with findings. Irg

Sub Division: 470 MR Route: F22 FA ID: 4994510773

Account #: 4994510000 Customer Name: MACHADO, HECTOR Phone #: (407) 227-9026

Address: 456 NORTHWESTERN AVE CSR: Maxine Norris Operator: LeRoy Grainger

Entry Date: 12/14/2011 8:48:38AM SO Type: HIBILL

Instructions: Reread meter and check for any signs of leak. Customer is questioning consumption

Due Date: 12/15/2011 6:30:00PM Resolution Date: 12/15/2011 12:00 AM FA Status:Completed

Resolution: No leads detected. Reread meter. Spoke with customer and he wants to set up meter test appointment. Irg

Sub Division: 470 MR Route: F22 FA ID: 4954510152

count #: 4954510000 Customer Name: FIGUEROA, WILLIAM Phone #:

Address: 725 TRAILWOOD DR CSR: Madelin Collado Operator: Kevin Cooper

Entry Date: 10/5/2011 1:53:05PM SO Type: M-SIO Request Type: Discolored Water

Instructions: Customer states the water is discolored (rusty color. MC/NC

Pate: 10/5/2011 6:00:00PM Resolution Date: 10/6/2011 12:00 AM FA Status: Completed

Resolution: Flushed area at hydrant and plant operator took samples. Water cleared up and is fine..kev

Sub Division: 470 MR Route: F02 FA ID: 5436510139

Account #: 5436510000 Customer Name: PARR, STEVE Phone #: (407) 869-4647

Address: 683 STANFORD DR CSR: Madelin Collado Operator: LeRoy Grainger

Entry Date: 8/23/2011 7:40:50AM SO Type: M-SIO Request Type: General Investigation

Instructions: Neighbor called stated this customer meter cover is broken MC/NC

Due Date: 8/25/2011 6:00:00PM Resolution Date: 8/25/2011 12:00 AM FA Status: Completed

Resolution: Replaced meter box lid.

Sub Division: 470 MR Route: F22 FA ID: 5604510386

Account #: 5604510000 Customer Name: MITCHELL, IOLA L Phone #: (404) 707-4839

Address: 501 YEW CT CSR: Deborah Volz Operator: LeRoy Grainger

Entry Date: 11/7/2011 8:54:22AM SO Type: HIBILL

Instructions: Reread meter and check for leaks. High bill complaint. Tag door with results deb

Due Date: 11/8/2011 8:00:00PM Resolution Date: 11/8/2011 12:00 AM FA Status: Completed

solution: No leaks detected. Reread meter and tagged door. Irg

Sub Division: 470 MR Route: F02 FA ID: 5335210528

Account #: 5335210000 Customer Name: ACEITUNO, RONY Phone #: (321) 217-9618

Address: 300 CLEMSON DR CSR: Ann Raponi Operator: LeRoy Grainger

Entry Date: 1/4/2011 8:42:20AM SO Type: M-SIO Request Type: General Investigation

Instructions: Customer called about leak after the meter. Paged out to John M. Customer is aware that he will have to

Call a plumber if needed.

Due Date: 1/4/2011 6:00:00PM Resolution Date: 1/4/2011 10:30:00AM FA Status: Completed

Resolution: Turned off meter for customer because of leak on customers side, Irg

 Sub Division:
 470
 MR Route:
 F02
 FA ID:
 5345510476

Account #: 5345510000 Customer Name: MILLER, JOHN J Phone #: (407) 862-6118

Address: 671 COLGATE DR CSR: Isabel Ceballos Operator:

Entry Date: 8/23/2011 3:58:30PM SO Type: M-SIO Request Type: General Investigation

Instructions: Customer says sewer is backing up Paged Matt M /ic

Due Date: 8/23/2011 6:00:00PM Resolution Date: 8/23/2011 12:00 AM FA Status: Completed

solution: Checked manholes. All okay. Told customer to call a plumber & we would TV if he gets it cleared. MM

 Sub Division:
 470
 MR Route:
 F02
 FA ID:
 5345510608

Account #: 5345510000 Customer Name: MILLER JOHN J

Phone #: (407) 862-6118

tress:

671 COLGATE DR

CSR: Isabel Ceballos

Operator:

Entry Date:

Request Type: General Investigation

Instructions:

8/24/2011 3:29:06PM

SO Type: M-SIO

Customer would like to have sewer line TV'd he would like to know where his sewer line goes. Customer has tree roots growing in line. /ic

Due Date:

8/25/2011 6:00:00PM Resolution Date: 8/25/2011 12:00 AM

FA Status: Completed

Resolution:

Roots are at the customers connection. TV'd the line on 8/25 SE

Sub Division: 470 MR Route: F22

FA ID: 5773510578

Account #:

5773510000

Customer Name: TENA, LEONEL

Phone #: (407) 951-4695

Address:

540 SANDAL CT

CSR: Linda Jones

Operator: LeRoy Grainger

Entry Date:

6/14/2011 2:05:14PM

SO Type: HIBILL

Instructions: Reread meter and check for leaks. Customer complaining of high bill. Customer says 2 adults & 3 children:

no pool or sprinkler system. Bill very high each month.

Due Date:

6/15/2011 6:00:00PM Resolution Date: 6/15/2011 12:00 AM

FA Status: Completed

Resolution:

No leaks detected. Tagged door. Irg

Sub Division: 470 MR Route: F22

FA ID: 5773510683

Account #:

5773510000

Customer Name: TENA, LEONEL

Phone #: (407) 951-4695

dress:

540 SANDAL CT

CSR: Isabel Ceballos

Operator: Michael Overton

Entry Date:

6/28/2011 2:05:39PM

SO Type: TESTMTR

Instructions:

Customer's read today 4309810. Customer says there's no way he's using this much water and would like to

have meter field tested Call 407-951-4695 to schedule a test. /ic

Due Date:

7/5/2011 6:00:00PM

Resolution Date: 7/11/2011 12:30:00PM

FA Status: Completed

Resolution:

Meter failed test. Slow 94.1%. Will replace meter. MAO

Sub Division: 470 MR Route: F02

FA ID: 5895510305

Account #:

5895510000

Customer Name: JARVIS, SANDRA

Phone #: (407) 682-4338

Address:

685 LASALLE DR

CSR: Isabel Ceballos

Operator: Rodel Hermano

Entry Date:

3/1/2011 3:25:06PM

SO Type: M-SIO

Request Type: General Investigation

Instructions:

Customer reported lots of water gushing from meter. Paged Rodel /ic

Due Date:

3/1/2011 6:00:00PM Resolution Date: 3/1/2011 12:00 AM FA Status: Completed

Resolution:

Poly leak found between an old clamp and the T for the double service. Replaced double service

(3/4"x3/4"x1" Y two 3/4" curbstop and coupling, 4' of 3/4" poly) RH

b Division:

470

MR Route: F22

FAID: 6053510269

Account #:

6053510000

Customer Name: PALMA, DAVID

Phone #: (407) 376-7733

Address:

511 BIRCH CT

CSR: Karen Thimmes

Operator:

11

Entry Date:

9/26/2011 3:48:39PM

SO Type: M-SIO

Request Type: General Investigation

iructions:

Customer said leak was due to box damaged, pipe was cracked and brass fitting was leaking. Is this customers

fault or on UI side? He has had it repaired. Please check and tag door with results. Thanks, Karyn

Due Date:

9/27/2011 8:00:00PM Resolution Date: 9/27/2011 12:00 AM

FA Status: Completed

Resolution:

Box is not damaged and no leaks indicated at this time. Spoke with customer and she stated that the box may

have been pushed down and cracked the pipe. I informed her that the pipe from meter to house belongs to them.

Sub Division:

470

MR Route: F02

FAID: 6278410183

Account #:

6278410000

Customer Name: RODRIGUEZ, CARLOS

Phone #: (407) 862-0889

Address:

593 TULANE DR

CSR: Cristina Harden

Operator: Kevin Cooper

Entry Date:

3/24/2011 7:06:14AM

SO Type: M-SIO

Request Type: General Investigation

Instructions:

Customer reports brown water. Paged to Pete.

Due Date:

3/24/2011 6:00:00PM Resolution Date: 3/24/2011 12:00 AM

FA Status: Completed

Resolution:

Pete responded and spoke with customer. Ran water and it was clear, cl2 residual was 1.1, key

Sub Division:

470

MR Route: F22

FA ID: 6557510082

Account #:

6557510000

Customer Name: FIELDS, MAGDALENE

Phone #: (407) 463-2897

Address:

782 OAKLANDO DR

CSR: Deborah Volz

Operator: Michael Overton

Entry Date:

8/17/2011 3:07:38PM

SO Type: TESTMTR

tructions:

Customer upset with high water usag. Wants meter tested. deb

Due Date:

8/18/2011 8:00:00PM Resolution Date: 8/22/2011 10:30:00AM

FA Status: Completed

Resolution:

Meter passed field test., 96,99% OVERALL, Customer was satisfied with findings, No leaks,

MAO

Sub Division:

470

MR Route: F22

FA ID: 6557510548

Account #:

6557510000

Customer Name: FIELDS, MAGDALENE

Phone #: (407) 463-2897

Address:

782 OAKLANDO DR

CSR: Shona Robinson

Operator: LeRoy Grainger

Entry Date:

12/28/2011 9:08:31AM

SO Type: M-REREAD

Instructions:

Reread meter. Customer is disputing the consumption.

Due Date:

12/29/2011 6:30:00PM Resolution Date: 12/29/2011 12:00 AM

FA Status: Completed

Resolution:

No leaks detected. Tagged door with findings, Irg

Sub Division:

470

MR Route: F22

FA ID: 6557510791

Account #:

6557510000

Customer Name: FIELDS, MAGDALENE

Phone #: (407) 463-2897

Address:

782 OAKLANDO DR

CSR: Brandi Deere

Operator: LeRoy Grainger

Entry Date:

7/22/2011 10:20:11AM

SO Type:

'tructions:

Reread meter and check for leaks. High bill complaint. BND/FL

Due Date:

7/25/2011 6:00:00PM Resolution Date: 7/25/2011 12:00 AM

FA Status: Completed

Resolution:

Reread meter and checked for leaks. Tagged door with current read and findings ,Irg

ካ Division

470

MR Route: F22

FA ID: 6563510724

Account #:

6563510000

Customer Name: DIAZ, ROSA G

Phone #: (407) 298-0396

Address:

508 NORTHWESTERN AVE

CSR: Karen Thimmes

Operator: LeRoy Grainger

Entry Date:

5/17/2011 3:04:07PM

SO Type: HIBILL

Instructions:

Customer complaining of high bill, Knock on door, reread meter and check for leaks. Karyn

Due Date:

5/18/2011 8:00:00PM Resolution Date: 5/18/2011 12:00 AM

FA Status: Completed

Resolution:

No leaks detected. Spoke with customer, Ira

Sub Division:

470

MR Route: F02

FA ID: 6723210892

Account #:

6723210000

Customer Name: HOSTETLER, ROSE

Phone #: (407) 767-0429

Address:

452 TULANE DR

CSR: Deborah Volz

Operator: LeRoy Grainger

Entry Date:

6/15/2011 9:21:29AM

SO Type: HIBILL

Instructions:

Reread meter and check for leaks. High bill complaint, deb

Due Date:

6/16/2011 8:00:00PM Resolution Date: 6/16/2011 12:00 AM

FA Status: Completed

Resolution:

no leaks detected,...tagged door with current read and findings...lrg

Sub Division: 470

MR Route: F22

FA ID: 6478510056

count #:

6478510000

Customer Name: HALL RON

Phone #: (321) 663-2625

Address:

678 CALIENTE WAY

CSR: Miranda Roberts

Operator: LeRoy Grainger

Entry Date:

6/15/2011 11:57:19AM

SO Type: M-REREAD

Instructions:

Reread meter. Customer disputing the consumption of 9,000+ gallons. Please check the meter for any signs of a leak as well. Tag the door with your findings and document -- MR

Due Date:

6/16/2011 6:00:00PM Resolution Date: 6/16/2011 12:00 AM

FA Status: Completed

Resolution:

No leaks detected. Tagged door with findings.

Sub Division:

470

MR Route: F22

FA ID: 6944510554

Account #:

6944510000

Customer Name: CRUZ, PORFIRIO

Phone #: (407) 788-3999

Address:

679 TRAILWOOD DR

CSR: Vicki Wilson

Operator: Alex Lorenzo

Entry Date:

SO Type: M-SIO

Request Type: Discolored Water

6/21/2011 11:15:35AM

Instructions:

Customer complaining water is brownish -yellowish. vicki

FA Status: Completed

Due Date:

6/21/2011 8:00:00PM Resolution Date: 6/22/2011 12:00 AM

Resolution:

Allan Finch met with customer and ran water at outside faucet. Water was clear, CL2 residual was a 1.7.

Instructed customer to flush inside faucets.

Sub Division: 470

MR Route: F02

FA ID: 7877310463

Sount #:

7877310000

Customer Name: RODRIGUEZ, LEONARDO Phone #: (407) 219-0439

Address:

525 FORDHAM AVE

CSR: Vicki Wilson

Operator: LeRoy Grainger

Entry Date:

4/12/2011 1:55:04PM

SO Type: HIBILL

tructions:

Reread meter and check for leaks. Customer thinks something wrong with mete. Call customer.

Due Date:

4/14/2011 8:00:00PM Resolution Date: 4/14/2011 12:00 AM

FA Status: Completed

Resolution:

Checked for leaks. Previous read incorrect. Tagged door with all findings and correct read. rg

Sub Division:

470

MR Route: F02

FAID: 7877310087

Account #:

7877310000

Customer Name: RODRIGUEZ, LEONARDO Phone #: (407) 219-0439

Address:

525 FORDHAM AVE

CSR: Linette Orengo

Operator: LeRoy Grainger

Entry Date:

1/12/2011 3:57:57PM

SO Type: HIBILL

Instructions:

Reread meter check for leaks, Customer concerned of high bill was out of the home 2wks. Wants to know

if meter is bad does it need to be replaced. Please tag door with findings.../LIO FL

Due Date:

1/13/2011 6:00:00PM Resolution Date: 1/13/2011 9:45:00AM

FA Status: Completed

Resolution:

Meter running upon arrival. Tagged door to let customer know she has a leak if she wasn't using water

at this time. Irg

Sub Division:

470

MR Route: F02

FA ID: 8304210178

Account #:

8304210000

Customer Name: JAMES, BARI

Phone #: (321) 594-8492

Address:

316 NOTRE DAME DR

CSR: Vicki Wilson

Operator: Kevin Cooper

Entry Date:

11/2/2011 12:23:25PM

SO Type: M-SIO

Request Type: General Investigation

tructions:

Customer wants to speak to field supervisor. Said her meter was replaced after 50 yrs and when it was replaced they caused a leak on her side of meter and she feels is not her responsibility since we caused the

leak, kevin

Due Date:

11/2/2011 8:00:00PM Resolution Date: 11/2/2011 12:00 AM

FA Status: Completed

Resolution:

Went to address and checked out leak and I believe it was caused by meter being changed out. I repaired Customer's line from meter out 2 feet to eliminate the sweat coupling that was leaking at the solder joint

on meter side approx. 6" from meter.

Sub Division:

470

MR Route: F22

FA ID: 8173510884

Account #:

8173510000

Customer Name: NAREA, JIMMY

Phone #: (407) 841-2586

Address:

533 NORTHWESTERN AVE

CSR: Deborah Volz

Operator: Mike Finnegan

Entry Date:

10/18/2011 3:37:50PM

SO Type: HIBILL

Instructions: Due Date:

Reread and check meter. High bill complaint, deb

10/19/2011 8:00:00PM Resolution Date: 10/19/2011 12:00 AM

FA Status: Completed

Resolution:

Reread the meter and the meter is fine.

Sub Division:

470

MR Route: F22

FA ID: 9205510607

Account #:

9205510000

Customer Name: MOYER, JAMES M

Phone #: (407) 865-6357

Address:

426 NORTHWESTERN AVE

CSR: Karen Thimmes

Operator: LeRoy Grainger

_..try Date:

5/17/2011 8:43:45AM

SO Type: HIBILL

Instructions:

Customer complaining of high bill. Reread meter, check for leak and tag door with results. Karyn

Due Date: 5/18/2011 8:43:00AM Resolution Date: 5/18/2011 12:00 AM FA Status: Completed

solution: No leaks detected. Tagged door with findings. Irg

Sub Division: 470 MR Route: F22 FA ID: 9018510361

Account #: 9018510000 Customer Name: PIERRE, MARIE G S Phone #: (407) 253-0291

Address: 666 ENCINO WAY CSR: Constance Dunn Operator: LeRoy Grainger

Entry Date: 8/15/2011 9:14:45AM SO Type: M-REREAD

Instructions: Customer states that she does not have any leaks and thinks meter was read incorrectly. Please reread to

ensure correct reading. Connie

Due Date: 8/16/2011 8:00:00PM Resolution Date: 8/16/2011 12:00 AM FA Status: Completed

Resolution: Meter indicated leak on customers' property. Tagged door with findings. Irg

Sub Division: 470 MR Route: F02 FA ID: 6124210280

Account #: 0881934549 Customer Name: Guevara, Leah M Phone #: (407) 844-7200

Address: 357 NOTRE DAME DR CSR: Karen Thimmes Operator: LeRoy Grainger

Entry Date: 8/24/2011 2:05:01PM SO Type: HIBILL

Instructions: Customer complaining of high bill. Reread meter and check for leaks. Tag door with results. Karyn

Due Date: 8/25/2011 8:00:00PM Resolution Date: 8/25/2011 12:00 AM FA Status: Completed

Pasolution: no leaks detected,,,tagged door,,,lrg

Sub Division: 470 MR Route: F02 FA ID: 8273210620

Address: 335 TULANE DR CSR: Brandi Deere Operator: Rodel Hermano

Entry Date: 3/23/2011 3:29:08PM SO Type: M-SIO Request Type: General Investigation

Instructions: Customer called in about leaking pipe on side of house and cust turned off house valve and water is still

Leaking. Requesting water to be turned off. Cust is aware that she may be without water tonight and may

be charged a reconnection fee. KEVIN

Due Date: 3/23/2011 6:00:00PM Resolution Date: 3/24/2011 9:01:00AM FA Status:Completed

Resolution: Replaced 3/4" curbstop, meter coupling and a .50' section of 3/4" copper with poly. Left meter off for repairs.

Obtained read. H

Sub Division: 470 MR Route: F02 FA ID: 6127310226

Account #: 1629326609 Customer Name: GREENLEE, SHERRIE Phone #: (661) 428-0987

Address: 535 COLUMBIA AVE CSR: Karen Thimmes Operator:

Entry Date: 4/4/2011 8:54:49AM SO Type: M-SIO Request Type: General Investigation

Instructions: Owner of house called for renter, said Plumber believes there is a leak by the street due to sink back up.

Tag door with results. Karyn.

e Date: 4/4/2011 8:00:00PM Resolution Date: 4/4/2011 12:00 AM FA Status: Completed

Resolution: Spoke with the customer & informed her to call a plumber - sewer is ok JAM

Sub Division: 470

MR Route: F22

FA ID: 4034510846

ount #:

9647098685

Customer Name: Bishop, Lois

Phone #: (407) 786-5697

Address:

571 GROVE CT

CSR: Jennifer Elliot

Operator: LeRoy Grainger

Entry Date:

7/27/2011 11:44:29AM

SO Type: HIBILL

Instructions:

Please reread meter and check it for leaks. Customer is complaining about a high bill and very high usage for

only1 person in the home. Do you see any reason for the high usage? Jennifer

Due Date:

7/28/2011 8:00:00PM Resolution Date: 7/28/2011 12:00 AM

FA Status: Completed

Resolution:

No leaks detected. Previous read is incorrect. Irg

Sub Division:

470

MR Route: F02

FA ID: 7284210918

Account #:

9318707838

Customer Name: BAKER, RANDALL P

Phone #: (407) 462-1601

Address:

479 NOTRE DAME DR

CSR: Sheri Demonbreun

Operator: Kevin Cooper

Entry Date:

5/11/2011 7:38:08AM

SO Type: M-SIO

Request Type: Clogged Sewer

Instructions:

Customer has sewer problems Roto Rooter has cleaned his part of roots needs us to take care of our part.

Ccalled to Kevin. sheri

Due Date:

5/11/2011 8:00:00PM

Resolution Date: 5/11/2011 12:00 AM

FA Status: Completed

Resolution:

Ran tv camera down customers line and found roots growing in at his point of connection to our pipe. Informed

him that it was his connection and therefore his responsibility. KEV

:Division כ

470

MR Route: F02

FA ID: 6055210874

Account #:

8789852081

Customer Name: Hawkins, Gloria

Phone #: (407) 571-9377

Address:

137 JAY DR

CSR: Karen Thimmes

Operator: John Marinelli

Entry Date:

6/20/2011 10:21:45AM

SO Type: HIBILL

Instructions:

Customer disputing the bill due to high consumption. Customer said tech came out early in the am 2 weeks

ago and fixed leak in pipe busted in box. Please reread, check for leaks.

Due Date:

6/20/2011 10:21:46AM Resolution Date: 6/21/2011 12:00 AM

FA Status: Completed

Resolution:

Tech replaced meter gasket leak on utility side of meter reported by Chris P -LeRoy. Replaced gasket; not

registering on meter. JAM

Sub Division:

470

MR Route: F02

FA ID: 6055210452

Account #:

8789852081

Customer Name: Hawkins, Gloria

Phone #: (407) 571-9377

Address:

137 JAY DR

CSR: Karen Thimmes

Operator: Mike Finnegan

Entry Date:

7/7/2011 7:12:06AM

SO Type: HIBILL

Instructions:

Customer complaining of bill month prior when repair was made to meter. 13,260 gallons too much per

customer. Check for leaks and tag door with results if no one home. Karyn

Due Date:

7/8/2011 8:00:00PM

Resolution Date: 7/8/2011 12:00 AM

FA Status: Completed

solution:

Reread meter and check for leaks. No leak found.

MR Route: F02 FA ID: 6055210275 470 Sub Division:

8789852081 Customer Name: Hawkins, Gloria Phone #: (407) 571-9377 count #:

Address: **137 JAY DR** CSR: Vicki Wilson Operator: Kevin Cooper

SO Type: M-SIO

Entry Date: Customer states meter reader found leak at meter and had repair personnel go out to fix and she was then Instructions:

advised to call office for adjustment. Spoke to Kevin to investigate. No FA or any info on this address.

Request Type: General Investigation

Vicki spoke with Kevin

6/17/2011 3:44:06PM

Due Date: 6/20/2011 8:00:00PM Resolution Date: 6/20/2011 12:00 AM FA Status: Completed

Checked with field, no one remembers going to this address to fix leak and we do not ever tell any customer Resolution:

to call office for leak adjustment. Took read today and it is normal. Do not know what happened here. KEV

FA ID: 1004210917 Sub Division: 470 MR Route: F02

Account #: 3039993878 Customer Name: STOFFERAHN, SARA Phone #: (763) 913-8448

Address: 305 NOTRE DAME DR CSR: Kimberly Bennett Operator:

SO Type: M-SIO Request Type: General Investigation Entry Date: 2/3/2011 1:20:24PM

Customer called due to leak between meter and street. Paged to field to check. Instructions:

Due Date: 2/3/2011 6:00:00PM Resolution Date: 2/3/2011 12:00 AM FA Status: Completed

Resolution: Checked leak & it was on customer's side 3gpm Shawn

470 MR Route: F22 FA ID: 4314510422 oub Division:

3034050768 Customer Name: CRUM, RICHARD Phone #: (407) 788-3648 Account #:

Address: 540 GROVE CT CSR: Vicki Wilson Operator: LeRoy Grainger

4/6/2011 9:06:55AM SO Type: HIBILL Entry Date:

Reread meter. Cust believes meter needs to be replaced. Instructions:

Due Date: 4/6/2011 9:06:55AM Resolution Date: 4/11/2011 12:00 AM FA Status: Completed

Resolution: Meter is old and needs to be replaced. Generate field activity for meter exchange, rg

Sub Division: 470 MR Route: F22 FA ID: 8414510575

Account #: 1223633726 Customer Name: LEYVA, ANEIDA Phone #: (321) 442-7079

Address: 532 GROVE CT CSR: Madelin Collado Operator:

Entry Date: 11/17/2011 9:45:03AM SO Type: M-SIO Request Type: General Investigation

Customer call. Stated there is a huge leak near the meter. MC/NC Instructions:

11/17/2011 6:00:00PM Resolution Date: 11/17/2011 12:00 AM FA Status: Completed Due Date:

Resolution: Line leaking. Replace double service with poly 5gpm crew. KC

470 MR Route: F02 FA ID: 2327310813 'Division:

Account #: 6286414434 Customer Name: Toledo, Kori Phone #: (407) 791-1990

Address: 547 COLUMBIA DR CSR: Lori Jones Operator: Donna Brown

Fntry Date: 12/8/2011 8:44:46AM SO Type: M-OFF

cructions: Customer reporting her meter spinning really fast. She wasn't sure she read the meter correctly, but could

someone go out to speak with her. She is requesting the meter to be turned off until homeowner can fix the

leak. LLJ

Due Date: 12/8/2011 6:00:00PM Resolution Date: 12/8/2011 12:00 AM FA Status: Completed

Resolution: Meter was spinning. Turned off and spoke to customer. DB

Sub Division: 470 MR Route: F22 FA ID: 2473510980

Account #: 7777555796 Customer Name: HEDAYATPOOR.MELISSA Phone #: (407) 914-4866

Address: 549 NORTHWESTERN AVE CSR: Linda Jones Operator: LeRoy Grainger

Entry Date: 12/21/2011 1:43:19PM SO Type: HIBILL

Instructions: Read meter and check for leaks. High bill complaint. LINDA

Due Date: 12/22/2011 6:00:00PM Resolution Date: 12/22/2011 12:00 AM FA Status: Completed

Resolution: Meter indicated leak on customers property. Spoke with customer and ask her if she had a leaking toilet

and she said she did and was going to call her landlord, Irg

Sub Division: 470 MR Route: F02 FA ID: 0486510066

Address: 642 NOTRE DAME DR CSR: Madelin Collado Operator: LeRoy Grainger

Litry Date: 7/21/2011 3:40:24PM SO Type: HIBILL

Instructions: Customer claims to much consumption. Reread meter and check for leaks, MC/NC

Due Date: 7/25/2011 6:00:00PM Resolution Date: 7/25/2011 12:00 AM FA Status: Completed

Resolution: Reread meter and checked for leaks. Tagged door with current read and findings. Irg

Sub Division: 470 MR Route: F22 FA ID: 8118510616

Account #: 1138729069 Customer Name: Newman, Britney Phone #: (407) 376-2810

Address: 675 DURANGO WAY CSR: Deborah Volz Operator: Michael Overton

Entry Date: 4/25/2011 7:24:42AM SO Type: TESTMTR

Instructions: Need field test done. Customer feels the meter is faulty. House is empty. deb

Due Date: 4/28/2011 8:00:00PM Resolution Date: 4/28/2011 12:30:00PM FA Status: Completed

Resolution: Field test meter with customer present. The meter passed the field test. Customer was satisfied with the

test. Found the customer's single zone irrigation has been set to run every day for one hour. Reset the

control for the customer.

Sub Division: 470 MR Route: F02 FA ID: 8115210055

Account #: 6433242483 Customer Name: Rojas, Herminda Phone #: (407) 255-0193

Address: 412 CLEMSON DR CSR: Lisa Bachmann Operator: LeRoy Grainger

Litry Date: 4/11/2011 3:43:38PM SO Type: HIBILL

Instructions: Reread meter and check for leak. Customer called complaining of high bill. Customer will be onsite. /lab

Due Date:

4/13/2011 8:00:00PM Resolution Date: 4/13/2011 12:00 AM

FA Status: Completed

solution:

No leaks detected. Spoke with customer. Irg

Sub Division:

470

MR Route: F02

FAID: 0897310417

Account #:

1165042019

Customer Name: ARMSTRONG, WILLIAM Phone #: (407) 383-7079

Address:

521 CLEMSON DR

CSR: Karen Thimmes

Operator: LeRoy Grainger

Entry Date:

5/19/2011 7:19:45AM

SO Type: HIBILL

Instructions: Due Date:

Customer called complaining of high bill. Please reread an check for leaks. Tag door with results. Karyn

5/20/2011 8:00:00PM Resolution Date: 5/20/2011 12:00 AM

FA Status: Completed

Resolution:

No leaks detected. Tagged door. Irg

Sub Division:

470

MR Route: F22

FAID: 6753510446

Account #:

0312870050

Customer Name: WARREN, CRAIG M

Phone #: (407) 924-4794

Address:

700 BALSA DR

CSR: Karen Thimmes

Operator: LeRoy Grainger

Entry Date:

7/11/2011 3:06:45PM

SO Type: HIBILL

Instructions:

Customer called complaining of high bill. Reread meter and check for leaks. House has been vacant. Karyn

7/12/2011 8:00:00PM Resolution Date: 7/12/2011 12:00 AM

FA Status: Completed

Due Date: Resolution:

Meter indicated leak on customer's property. Called customer and told her my findings, Tagged door.

ے b Division:

470

MR Route: F02

FA ID: 8114210778

Account #:

8460087286

Customer Name: SATURLEY, PHYLLIS

Phone #: (724) 263-7915

Address:

328 NOTRE DAME DR

CSR: Sheri Demonbreun

Operator: LeRoy Grainger

Entry Date:

9/21/2011 12:04:42PM

SO Type: HIBILL

Instructions:

Reread meter and check for leaks. Customer complaining of high bill. Sheri

Due Date:

9/22/2011 8:00:00PM Resolution Date: 9/22/2011 12:00 AM

FA Status: Completed

Resolution:

No leaks detected. Tagged door with findings. Irg