

CLASS A and B
WATER AND/OR WASTEWATER UTILITIES

120209-WS

**FINANCIAL, RATE
AND ENGINEERING
MINIMUM FILING
REQUIREMENTS**

OF

Utilities, Inc. of Florida

Exact Legal Name of Utility
Docket No.: 120209-WS

**VOLUME III (e)
(Seminole County)**



FOR THE

Test Year Ended: December 31, 2011

DOCUMENT NUMBER-DATE

01538 MAR 29 2012

FPSC-COMMISSION CLERK

Utilities, Inc. of Florida

Docket No.: 120209-WS

Seminole County

25-30.440 (5)
INSPECTION REPORTS

Test Year Ended December 31, 2011



June 27, 2011

Mr. Patrick Ferris
Florida Department of Environmental Protection
3319 Maguire Boulevard, Suite 232
Orlando, FL 32803

RE: <u>Seminole County PW</u>	<u>PWS ID</u>
Bear Lake	3590069
Jansen	3590615
Little Wekiva	3590762
Oakland Shores	3590912
Weathersfield	3591451

Dear Mr. Ferris:

This office has received your correspondence dated May 11, 2011 regarding comments resulting from the Sanitary Survey inspections conducted on May 4, 2011. In response, the Utility offers the information below. For your convenience the Department's comments have been reiterated in italics followed by the Utility's response.

Bear Lake/3590069

Submit a plan of corrective action with an accurate and expedited timetable of the utility's plans to act upon the recommendations outlined in the tank inspection report.

The recommendations provided by the engineer who performed the tank inspection will be scheduled to be implemented and completed within the first quarter of 2012.

The ground storage tank was inspected on April 27, 2011. At the time of the inspection, the inspection report from the engineer had not been received by the utility. Submit a copy of the inspection report to the Department and if corrective actions are outlined in the inspection report, include a plan of corrective action with an accurate and expedited timetable of the utility's plans to act upon the recommendations outlined in the tank inspection report.

As requested, please find the enclosed copy of the GST inspection report. There were no deficiencies identified for correction.

Jansen /3590615

Review of the recent hydropneumatic tank number 1 inspection report dated March 10, 2011, revealed that the hydropneumatic tank is in need of maintenance. Submit a plan of corrective action with an accurate and expedited timetable of the utility's plans to act upon the recommendations outlined in the tank inspection report.

The recommendations provided by the engineer who performed the tank inspection will be scheduled to be implemented and completed within the first quarter of 2012.

Mr. Patrick Ferris
June 27, 2011

Jansen /3590615 (cont.)

The hydropneumatic tank number 2 was scheduled to be inspected the week of May 9, 2011. Submit a copy of the inspection report to the Department and if corrective actions are outlined in the inspection report, include a plan of corrective action with an accurate and expedited timetable of the utility's plans to act upon the recommendations outlined in the tank inspection report.

Hydropneumatic tank number 2 was inspected, today, June 27, 2011. Although the report is not yet available, the engineer has requested that the tank be replaced with a new vessel. The inspecting engineer has approved of the tank remaining in operation until the replacement takes place. A vendor will be providing replacement costs and ordering the new tank within the next few days.

Little Wekiva/3590762

Review of the recent hydropneumatic tank inspection report dated March 21, 2011, revealed that the hydropneumatic tank is in need of maintenance. Submit a plan of corrective action with an accurate and expedited timetable of the utility's plans to act upon the recommendations outlined in the tank inspection report.

The recommendations provided by the engineer who performed the tank inspection will be scheduled to be implemented and completed within the first quarter of 2012.

Oakland Shores/3590912

Review of the recent hydropneumatic tank inspection report dated February 28, 2011, revealed that the hydropneumatic tank is in need of maintenance. Submit a plan of corrective action with an accurate and expedited timetable of the utility's plans to act upon the recommendations outlined in the tank inspection report.

The recommendations provided by the engineer who performed the tank inspection will be scheduled to be implemented and completed within the first quarter of 2012.

The ground storage tank was inspected on April 27, 2011. At the time of the inspection, the inspection report from the engineer had not been received by the utility. Submit a copy of the inspection report to the Department and if corrective actions are outlined in the inspection report, include a plan of corrective action with an accurate and expedited timetable of the utility's plans to act upon the recommendations outlined in the tank inspection report.

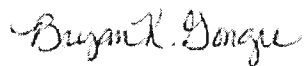
As requested, please find the enclosed copy of the GST inspection report. Other than the described ill fated lizard that has been removed, there are no deficiencies identified for correction.

Mr. Patrick Ferris
June 27, 2011

We hope you find the Utility's reply sufficient in addressing the Department's comments and concerns. If you should have any questions, please contact me directly at 800.272.1919, extension 1360.

Sincerely,

UTILITIES, INC. OF FLORIDA



Bryan K. Gongre
Regional Manager

Enclosures: (2)

Ec: Patrick Flynn, Regional Director
Scotty Haws, Regional Compliance & Safety Manager
Nate Carver, Area Manager

State of Florida
 Department of Environmental Protection
 Central District
SANITARY SURVEY REPORT

Plant Name BEAR LAKE MANOR County Seminole PWS ID #3590069
 Plant Location Lake Asher Circle, Apopka FL 32703 Phone 407-869-1919
 Owner Name Utilities Inc. of Florida; Attn: Patrick C. Flynn Phone 407-869-1919
 Owner Address 200 Weathersfield, Altamonte Springs, FL 32714
 Contact Person Scotty Haws Title Asst. Operations Manager Phone 407-869-8588
 This Survey Date 5/4/11 Last Survey Date 10/9/08 Last Compliance Inspection Date 6/3/98

PWS TYPE: Community

PLANT CATEGORY & CLASS: 5C

MAX-DAY DESIGN CAPACITY: 288,000 gpd

PWS STATUS: Approved

TREATMENT PROCESSES IN USE

Aeration, 4-Log disinfection

SERVICE AREA CHARACTERISTICS

Subdivision _____
 Food Service: Yes No N/A
 Number of Service Connections 222
 Population Served 777 Basis Operator

OPERATION & MAINTENANCE LOG: Yes

Location WTP
 Comments _____

CERTIFIED OPERATOR: Yes

Operator(s) & Certification Class-Number:
Pedro Figueroa C-17160

Hrs/day: Required *Visit Actual *Visit
 Days/wk: Required 5+1 Actual 5+1
 Non-consecutive Days? Yes No N/A
 Comments *Visits must total 0.6 hour/week

MONTHLY OPERATION REPORTS (MORs)

MORs submitted regularly? Yes No N/A
 Data missing from MORs? No Yes N/A
 Average Day (from MORs) 51,080 gpd
 Maximum Day (from MORs) 81,000 gpd 8/10
 Comments _____

Flow Measuring Device Flow Meter
 Meter Size & Type 3" Amco
 Date Last Calibrated 11/29/09

RAW WATER SOURCE

GROUND; Number of Wells 1
 PURCHASED from PWS ID # _____
 Emergency Water Source Sem. Co. Southwest
 Emergency Water Capacity 4" Interconnect

STANDBY POWER SOURCE: Yes

Source Emergency Automatic Interconnect
 Capacity of Standby (kW) _____
 Switchover: Automatic Manual
 Hrs Operated Under Load none
 What equipment does it operate?
 Well Pumps _____
 High Service Pumps _____
 Treatment Equipment _____
 Satisfy avg. daily demand? Yes No Unknown
 Audio-visual alarm? Yes No
 Comments Automatic pressure differential valve on interconnect opens when system pressure drops below 40 psi. This satisfies auxiliary power requirement.

PLANS AND MAPS

Coliform Sampling Plan Yes No N/A
 D/DBP Monitoring Plan Yes No N/A
 Lead and Copper Plan Yes No N/A
 Distribution System Map Yes No N/A
 Emergency Response Plan Yes No N/A
 Comment _____

PREVENTIVE MAINTENANCE/O&M

Operation & Maintenance Manual Yes No
 Preventive Maintenance Program Yes No
 Flushing Program Yes No N/A
 Records Yes No N/A
 Isolation Valve Exercise Yes No N/A
 Records Yes No N/A
 Comments _____

CROSS CONNECTION CONTROL

BFPAs 2 # Tested 2
 WWTP RPZ N/A Date Tested N/A
 Written Plan Yes Date 11/13/07
 Comments CCCP approved by FDEP on 1/25/08

PWS ID # 3590069
 Date 5/4/11

GROUND WATER SOURCE

Well Number (Florida Unique Well ID #)	1(AAH2578)			
Year Drilled	1958			
Depth Drilled	400'			
Drilling Method	Unknown			
Type of Grout	Unknown			
Static Water Level	70'			
Pumping Water Level	Unknown			
Design Well Yield	Unknown			
Test Yield	Unknown			
Actual Yield (if different than rated capacity)	Unknown			
Strainer	Unknown			
Length (outside casing)	Unknown			
Diameter (outside casing)	6"			
Material (outside casing)	Steel			
Well Contamination History	None			
Is inundation of well possible?	No			
6' X 6' X 4" Concrete Pad	Yes			
SET BACKS	Septic Tank	*~50'		
	Reuse Water	N/A		
	WW Plumbing	*<100'		
	Other Sanitary Hazard	None Observed		
PUMP	Type	Submersible		
	Manufacturer Name	Goulds		
	Model Number	Unknown		
	Rated Capacity (gpm)	220		
	Motor Horsepower	10		
Well casing 12" above grade?	No			
Well Casing Sanitary Seal	Yes			
Raw Water Sampling Tap	Yes			
Above Ground Check Valve	Yes			
Security	Yes			
Well Vent Protection	N/A			

COMMENTS The Department will continue to accept the wastewater setbacks and the well casing as it currently exists unless the well is shown to be chemically or microbially contaminated.

CHLORINATION (Disinfection)

Type: Gas Hypo
 Make Stenner Capacity 35 gpd
 Chlorine Feed Rate 40%
 Avg. Amount of Cl₂ gas used N/A
 Chlorine Residuals: Plant 1.6 Remote 1.2
 Remote tap location MRT
 DPD Test Kit: On-site With operator
 None Not Used Daily
 Injection Points In ground storage tank
 Booster Pump Info N/A
 Comments _____

STORAGE FACILITIES

(G) Ground (C) Clearwell (E) Elevated
 (B) Bladder (H) Hydropneumatic / flow-through

Tank Type/Number	G	H
Capacity (gal)	13,800	3,000
Material	Concrete	Steel
Gravity Drain	Yes	Yes
By-Pass Piping	Yes	Yes
Protected Openings	Yes	
Sight Glass or Level Indicator	No	
PRV/ARV	N/A	
Pressure Gauge	N/A	
On/Off Pressure	N/A	
Access Secured	Yes	
Access Manhole	Yes	
Tank Sample Tap Location	Effluent Pipe	
Date of Inspection	4/27/11	3/10/11
Date of Cleaning	4/27/11	3/10/11

Comments Hydropneumatic tank was taken offline after tank inspection shown tank was not satisfactory for service.

Chlorine Gas Use Requirements	YES	NO	Comments
Dual System	<input type="checkbox"/>	<input type="checkbox"/>	
Auto-switchover	<input type="checkbox"/>	<input type="checkbox"/>	
Alarms:			
Loss of Cl ₂ capability	<input type="checkbox"/>	<input type="checkbox"/>	
Loss of Cl ₂ residual	<input type="checkbox"/>	<input type="checkbox"/>	
Cl ₂ leak detection	<input type="checkbox"/>	<input type="checkbox"/>	
Scale	<input type="checkbox"/>	<input type="checkbox"/>	
Chained Cylinders	<input type="checkbox"/>	<input type="checkbox"/>	
Reserve Supply	<input type="checkbox"/>	<input type="checkbox"/>	
Adequate Air-pak	<input type="checkbox"/>	<input type="checkbox"/>	
Sign of Leaks	<input type="checkbox"/>	<input type="checkbox"/>	
Fresh Ammonia	<input type="checkbox"/>	<input type="checkbox"/>	
Ventilation	<input type="checkbox"/>	<input type="checkbox"/>	
Room Lighting	<input type="checkbox"/>	<input type="checkbox"/>	
Warning Signs	<input type="checkbox"/>	<input type="checkbox"/>	
Repair Kits	<input type="checkbox"/>	<input type="checkbox"/>	
Fitted Wrench	<input type="checkbox"/>	<input type="checkbox"/>	
Housing/Protection	<input type="checkbox"/>	<input type="checkbox"/>	

HIGH SERVICE PUMPS

Pump Number	1	2
Type	Centrifugal	Centrifugal
Make	Goulds	Goulds
Model	3656	3656
Capacity (gpm)	200	200
Motor HP	10	10
Date Installed	1989	1988

Comments _____

AERATION (Gases, Fe, & Mn Removal)

Type Cascade Capacity 200 GPM
 Aerator Condition Good
 Visible Algae Growth None
 Protective Screen Condition Good
 Frequency of Cleaning Semi-annually
 Date Last Inspected/Cleaned December 2010
 Comments _____

DEFICIENCIES:

No deficiencies were found at the time of the inspection.

COMMENTS:

1. Review of the recent hydropneumatic tank inspection report dated March 10, 2011, revealed that the hydropneumatic tank is in need of maintenance. **Submit a plan of corrective action with an accurate and expedited timetable of the utility's plans to act upon the recommendations outlined in the tank inspection report.**
2. The ground storage tank was inspected on April 27, 2011. At the time of the inspection, the inspection report from the engineer had not been received by the utility. **Submit a copy of the inspection report to the Department and if corrective actions are outlined in the inspection report, include a plan of corrective action with an accurate and expedited timetable of the utility's plans to act upon the recommendations outlined in the tank inspection report.**

REMINDERS:

- Department records indicate disinfection byproduct results for the 2nd quarter have not been submitted. Please be reminded that test results must be submitted to the Department within the first 10 days following the end of the monitoring period, or the first 10 days following the month in which the sample results were received, whichever time is shortest.

For other monitoring due in 2011, please review the full monitoring reminder schedule available at our website at:
<http://www.dep.state.fl.us/central/Home/DrinkingWater/InHouseCompliance/MonitoringSchedules/MonitoringSchedules.htm>

- Suppliers of water shall telephone the SWP at 1-800-320-0519 immediately (i.e., within two hours) after discovery of any actual or suspected sabotage or security breach, or any suspicious incident, involving a public water system. [Rule 62-555.350(10)(a), F.A.C.]
- Suppliers of water shall submit written notification to the Department before beginning work or alterations to the public water system. Each notification shall be submitted to the appropriate Department of Environmental Protection District Office or Approved County Health Department and shall include the following: a description of the scope, purpose, and location of the work or alterations; and assurance that the work or alterations will comply with applicable requirements listed in Rule 62-555.330, F.A.C. Suppliers of water may begin such work or alterations 14 days after providing notification to the Department unless they are advised by the Department that the notification is incomplete or that a construction permit is required.
- Suppliers of water shall notify affected water customers in writing or via telephone, newspaper, radio, or television; and telephone, and speak directly to a person at, the appropriate DEP District Office by no later than the previous business day before taking PWS components out of operation for planned maintenance or repair work if the work is expected to adversely affect finished-water quality, interrupt water service to 150 or more service connections or 350 or more people, interrupt water service to any one service connection for more than eight hours, or necessitate the issuance of a precautionary "boil water" notice in accordance with the Department of Health's "Guidelines for the Issuance of Precautionary Boil Water Notices" as adopted in Rule 62-555.335, F.A.C. [Rule 62-555.350(10)(d), F.A.C.]

Inspector *Patrick Samis* Title Env. Specialist I Date 5/11/11
Approved by *Patrick Samis* Title Env. Supervisor II Date 5/11/11

State of Florida
 Department of Environmental Protection
 Central District
SANITARY SURVEY REPORT

Plant Name CRYSTAL LAKE County Seminole PWS ID # 3590258
 Plant Location Sunset Dr/Lot 1 Loch Arbor Phone 407-869-1919
 Owner Name Utilities Inc. of Florida; Attn: Patrick C. Flynn Phone 407-869-1919
 Owner Address 200 Weathersfield Ave., Altamonte Springs, FL 32714
 Contact Person Nate Carver Title Area Manager Phone 407-682-5651
 This Survey Date 7/21/11 Last Survey Date 10/8/08 Last Compliance Inspection Date 6/1/98

PWS TYPE: Community

PLANT CATEGORY & CLASS: 5D

MAX-DAY DESIGN CAPACITY: 172,800 gpd

PWS STATUS: Approved

TREATMENT PROCESSES IN USE

Disinfection, iron removal - Aquadene

SERVICE AREA CHARACTERISTICS

Subdivision _____

Food Service: Yes No N/A

Number of Service Connections 174

Population Served 609 Basis Operator

OPERATION & MAINTENANCE LOG: Yes

Location WTP

Comments _____

CERTIFIED OPERATOR: Yes

Operator(s) & Certification Class-Number:

Pedro Figueroa C-17160

Hrs/day: *Required* _____ *Visit _____ *Actual* _____ *Visit _____

Days/wk: *Required* 3 *Actual* 3

Non-consecutive Days? Yes No N/A

Comments *Visits must total 0.3 hour/week

MONTHLY OPERATION REPORTS (MORs)

MORs submitted regularly? Yes No N/A

Data missing from MORs? No Yes N/A

Average Day (from MORs) 36,394 gpd

Maximum Day (from MORs) 68,000 gpd 5/11

Comments _____

Flow Measuring Device _____ Flow Meter _____

Meter Size & Type Badger

Date Last Calibrated 2/10/10

RAW WATER SOURCE

GROUND; Number of Wells 1

PURCHASED from PWS ID # _____

Emergency Water Source City of Sanford - 3590205

Emergency Water Capacity Automatic Interconnect

STANDBY POWER SOURCE: Yes

Source Interconnect

Capacity of Standby (kW) N/A

Switchover: Automatic Manual

Hrs Operated Under Load _____

What equipment does it operate?

Well Pumps _____

High Service Pumps _____

Treatment Equipment _____

Satisfy avg. daily demand? Yes No Unknown

Audio-visual alarm? Yes No

Comments Automatic pressure differential valve on

interconnect opens when system pressure drops below

45 psi.

PLANS AND MAPS

Coliform Sampling Plan Yes No N/A

D/DBP Monitoring Plan Yes No N/A

Lead and Copper Plan Yes No N/A

Distribution System Map Yes No N/A

Emergency Response Plan Yes No N/A

Comment _____

PREVENTIVE MAINTENANCE/O&M

Operation & Maintenance Manual Yes No

Preventive Maintenance Program Yes No

Flushing Program Yes No N/A

Records Yes No N/A

Isolation Valve Exercise Yes No N/A

Records Yes No N/A

Comments _____

CROSS CONNECTION CONTROL

BFPAs None observed # Tested None

WWTP RPZ N/A Date Tested N/A

Written Plan Yes Date 11/13/07

Comments CCCP approved by FDEP on 1/25/08

PWS ID # 3590258
 Date 7/21/11

GROUND WATER SOURCE

Well Number (Florida Unique Well ID #)		1(AAH2572)		
Year Drilled		1955		
Depth Drilled		260'		
Drilling Method		Unknown		
Type of Grout		Unknown		
Static Water Level		17'		
Pumping Water Level		Unknown		
Design Well Yield		Unknown		
Test Yield		Unknown		
Actual Yield (if different than rated capacity)		240 GPM		
Strainer		Bronze - 45'		
Length (outside casing)		82'		
Diameter (outside casing)		6"		
Material (outside casing)		Steel		
Well Contamination History		None		
Is inundation of well possible?		No		
6' X 6' X 4" Concrete Pad		Yes		
SET BACKS	Septic Tank	>100'		
	Reuse Water	N/A		
	WW Plumbing	>100'		
	Other Sanitary Hazard	None Observed		
PUMP	Type	Vertical Turbine		
	Manufacturer Name	Goulds		
	Model Number	5-CHC-5		
	Rated Capacity (gpm)	Unknown		
	Motor Horsepower	15		
Well casing 12" above grade?		Yes		
Well Casing Sanitary Seal		Ok		
Raw Water Sampling Tap		Yes		
Above Ground Check Valve		Yes		
Security		Yes		
Well Vent Protection		N/A		

COMMENTS _____

PWS ID # 3590258
 Date 7/21/11

CHLORINATION (Disinfection)

Type: Gas Hypo
 Make Stenner Capacity 17 gpd
 Chlorine Feed Rate 47%
 Avg. Amount of Cl₂ gas used N/A
 Chlorine Residuals: Plant 2.5 Remote 1.5
 Remote tap location 133 Fairway
 DPD Test Kit: On-site With operator
 None Not Used Daily
 Injection Points Prior to hydropneumatic tank
 Booster Pump Info N/A
 Comments _____

STORAGE FACILITIES

(G) Ground (C) Clearwell (E) Elevated
 (B) Bladder (H) Hydropneumatic / flow-through

Tank Type/Number	H
Capacity (gal)	4,500
Material	Steel
Gravity Drain	Yes
By-Pass Piping	No*
Protected Openings	Yes
Sight Glass or Level Indicator	Yes
PRV/ARV	ARV
Pressure Gauge	Yes
On/Off Pressure	54/68
Access Secured	Yes
Access Manhole	Yes
Tank Sample Tap Location	Discharge pipin
Date of Inspection	2/24/11**
Date of Cleaning	2/24/11**

Comments *Interconnect can be utilized in the need of a bypass situation. **Tank inspection report recommends the interior and exterior of the tank be recoated within one year.

Chlorine Gas Use Requirements	YES	NO	Comments
Dual System	<input type="checkbox"/>	<input type="checkbox"/>	
Auto-switchover	<input type="checkbox"/>	<input type="checkbox"/>	
Alarms:			
Loss of Cl ₂ capability	<input type="checkbox"/>	<input type="checkbox"/>	
Loss of Cl ₂ residual	<input type="checkbox"/>	<input type="checkbox"/>	
Cl ₂ leak detection	<input type="checkbox"/>	<input type="checkbox"/>	
Scale	<input type="checkbox"/>	<input type="checkbox"/>	
Chained Cylinders	<input type="checkbox"/>	<input type="checkbox"/>	
Reserve Supply	<input type="checkbox"/>	<input type="checkbox"/>	
Adequate Air-pak	<input type="checkbox"/>	<input type="checkbox"/>	
Sign of Leaks	<input type="checkbox"/>	<input type="checkbox"/>	
Fresh Ammonia	<input type="checkbox"/>	<input type="checkbox"/>	
Ventilation	<input type="checkbox"/>	<input type="checkbox"/>	
Room Lighting	<input type="checkbox"/>	<input type="checkbox"/>	
Warning Signs	<input type="checkbox"/>	<input type="checkbox"/>	
Repair Kits	<input type="checkbox"/>	<input type="checkbox"/>	
Fitted Wrench	<input type="checkbox"/>	<input type="checkbox"/>	
Housing/Protection	<input type="checkbox"/>	<input type="checkbox"/>	

HIGH SERVICE PUMPS

Pump Number	Type	Make	Model	Capacity (gpm)	Motor HP	Date Installed

Comments _____

AERATION (Gases, Fe, & Mn Removal)

Type _____ Capacity _____
 Aerator Condition _____
 Visible Algae Growth _____
 Protective Screen Condition _____
 Frequency of Cleaning _____
 Date Last Inspected/Cleaned _____
 Comments _____

State of Florida
 Department of Environmental Protection
 Central District
SANITARY SURVEY REPORT

Plant Name JANSEN SD County Seminole PWS ID # 3590615
 Plant Location Corner of Bear Lake Dr. & Sombrero Ave. Phone 407-869-1919
 Owner Name Utilities Inc. of Florida; Attn: Patrick C. Flynn Phone 407-869-1919
 Owner Address 200 Weathersfield, Altamonte Springs, FL 32714
 Contact Person Scotty Haws Title Asst. Operations Manager Phone 407-869-8588
 This Survey Date 5/4/11 Last Survey Date 10/9/08 Last Compliance Inspection Date 6/3/98

PWS TYPE: Community

PLANT CATEGORY & CLASS: 5C

MAX-DAY DESIGN CAPACITY: 309,600 gpd

PWS STATUS: Approved

TREATMENT PROCESSES IN USE

Sequestration, Disinfection

SERVICE AREA CHARACTERISTICS

Subdivision
 Food Service: Yes No N/A

Number of Service Connections 248
 Population Served 868 Basis Operator

OPERATION & MAINTENANCE LOG: Yes

Location WTP
 Comments _____

CERTIFIED OPERATOR: Yes

Operator(s) & Certification Class-Number:
Pedro Figueroa C-17160

Hrs/day: *Required* _____ **Visit* _____ *Actual* _____ **Visit* _____
 Days/wk: *Required* 5+1 *Actual* 5+1
 Non-consecutive Days? Yes No N/A
 Comments *Visits must total 0.6 hour/week

MONTHLY OPERATION REPORTS (MORs)

MORs submitted regularly? Yes No N/A
 Data missing from MORs? No Yes N/A
 Average Day (from MORs) 64,930 gpd
 Maximum Day (from MORs) 108,000 gpd 8/10
 Comments _____

Flow Measuring Device _____ Flow Meter _____
 Meter Size & Type 6" Sensus
 Date Last Calibrated 4/29/09

RAW WATER SOURCE

GROUND; Number of Wells 2
 PURCHASED from PWS ID # _____
 Emergency Water Source _____
 Emergency Water Capacity _____

STANDBY POWER SOURCE: Yes

Source Elliot propane
 Capacity of Standby (kW) 55
 Switchover: Automatic Manual
 Hrs Operated Under Load 1 hr/wk.

What equipment does it operate?

Well Pumps Well # 1
 High Service Pumps _____
 Treatment Equipment _____
 Satisfy avg. daily demand? Yes No Unknown
 Audio-visual alarm? Yes No
 Comments _____

PLANS AND MAPS

Coliform Sampling Plan Yes No N/A
 D/DBP Monitoring Plan Yes No N/A
 Lead and Copper Plan. Yes No N/A
 Distribution System Map Yes No N/A
 Emergency Response Plan Yes No N/A
 Comment _____

PREVENTIVE MAINTENANCE/O&M

Operation & Maintenance Manual Yes No
 Preventive Maintenance Program Yes No
 Flushing Program Yes No N/A
 Records Yes No N/A
 Isolation Valve Exercise Yes No N/A
 Records Yes No N/A

Comments _____

CROSS CONNECTION CONTROL

BFPAs None observed # Tested N/A
 WWTP RPZ N/A Date Tested N/A
 Written Plan Yes Date 11/13/07
 Comments CCCP approved by FDEP on 1/25/08

PWS ID # 3590615
 Date 5/4/11

GROUND WATER SOURCE

Well Number (Florida Unique Well ID #)	1(AAH2579)	2(AAH2580)		
Year Drilled	1958	1980		
Depth Drilled	250	450'		
Drilling Method	Unknown	Cable tool		
Type of Grout	Unknown	Neat cement		
Static Water Level	Unknown	65'		
Pumping Water Level	Unknown	76'		
Design Well Yield	Unknown	190 gpm		
Test Yield	Unknown	400 gpm		
Actual Yield (if different than rated capacity)	Unknown	200 gpm		
Strainer	Unknown	Open hole		
Length (outside casing)	80'	191'		
Diameter (outside casing)	6"	6"		
Material (outside casing)	Steel	Steel		
Well Contamination History	None	None		
Is inundation of well possible?	No	No		
6' X 6' X 4" Concrete Pad	Yes	Yes		
SET BACKS	Septic Tank	>100'	>100'	
	Reuse Water	N/A	N/A	
	WW Plumbing	>100'	>100'	
	Other Sanitary Hazard	None Observed	None Observed	
PUMP	Type	Vertical Turbine	Submersible	
	Manufacturer Name	Peerless	Sta-Rite	
	Model Number	Unknown	Unknown	
	Rated Capacity (gpm)	240	190	
	Motor Horsepower	25	20	
Well casing 12" above grade?	Yes	Yes		
Well Casing Sanitary Seal	Yes	Yes		
Raw Water Sampling Tap	Yes	Yes		
Above Ground Check Valve	Yes	Yes		
Security	Yes	Yes		
Well Vent Protection	N/A	N/A		

COMMENTS _____

CHLORINATION (Disinfection)

Type: Gas Hypo
 Make 4 Stenners Capacity 40 gpd
 Chlorine Feed Rate 85%
 Avg. Amount of Cl₂ gas used N/A
 Chlorine Residuals: Plant 2.8 Remote 1.4
 Remote tap location MRT
 DPD Test Kit: On-site With operator
 None Not Used Daily
 Injection Points Prior to hydropneumatic tanks
 Booster Pump Info N/A
 Comments 2 Stenner pumps per well

STORAGE FACILITIES

(G) Ground (C) Clearwell (E) Elevated
 (B) Bladder (H) Hydropneumatic / flow-through

Tank Type/Number	H1	H2
Capacity (gal)	3,000	3,000
Material	Steel	Steel
Gravity Drain	Yes	Yes
By-Pass Piping	Yes	Yes
Protected Openings	Yes	Yes
Sight Glass or Level Indicator	Yes	Yes
PRV/ARV	Both	Both
Pressure Gauge	Yes	Yes
On/Off Pressure	50/70	50/70
Access Secured	Yes	Yes
Access Manhole	Yes	Yes
Tank Sample Tap Location	Tank	Tank
Date of Inspection	3/10/11	5/2011
Date of Cleaning	3/10/11	5/2011

Comments H2 is scheduled to be inspected May 2011
H1 inspection report stated the interior and exterior should be blasted and painted, tank valve should be replaced and a structural engineer should inspect the tank saddles within the next year.

Chlorine Gas Use Requirements	YES	NO	Comments
Dual System	<input type="checkbox"/>	<input type="checkbox"/>	
Auto-switchover	<input type="checkbox"/>	<input type="checkbox"/>	
Alarms:			
Loss of Cl ₂ capability	<input type="checkbox"/>	<input type="checkbox"/>	
Loss of Cl ₂ residual	<input type="checkbox"/>	<input type="checkbox"/>	
Cl ₂ leak detection	<input type="checkbox"/>	<input type="checkbox"/>	
Scale	<input type="checkbox"/>	<input type="checkbox"/>	
Chained Cylinders	<input type="checkbox"/>	<input type="checkbox"/>	
Reserve Supply	<input type="checkbox"/>	<input type="checkbox"/>	
Adequate Air-pak	<input type="checkbox"/>	<input type="checkbox"/>	
Sign of Leaks	<input type="checkbox"/>	<input type="checkbox"/>	
Fresh Ammonia	<input type="checkbox"/>	<input type="checkbox"/>	
Ventilation	<input type="checkbox"/>	<input type="checkbox"/>	
Room Lighting	<input type="checkbox"/>	<input type="checkbox"/>	
Warning Signs	<input type="checkbox"/>	<input type="checkbox"/>	
Repair Kits	<input type="checkbox"/>	<input type="checkbox"/>	
Fitted Wrench	<input type="checkbox"/>	<input type="checkbox"/>	
Housing/Protection	<input type="checkbox"/>	<input type="checkbox"/>	

HIGH SERVICE PUMPS

Pump Number			
Type		9□□□e□	
Make			
Model			
Capacity (gpm)			
Motor HP			
Date Installed			

Comments _____

AERATION (Gases, Fe, & Mn Removal)

Type _____ Capacity _____
 Aerator Condition _____
 Visible Algae Growth _____
 Protective Screen Condition _____
 Frequency of Cleaning _____
 Date Last Inspected/Cleaned _____
 Comments _____

DEFICIENCIES:

No deficiencies were observed at the time of the inspection.

COMMENTS/

1. Review of the recent hydropneumatic tank number 1 inspection report dated March 10, 2011, revealed that the hydropneumatic tank is in need of maintenance. **Submit a plan of corrective action with an accurate and expedited timetable of the utility's plans to act upon the recommendations outlined in the tank inspection report.**
2. The hydropneumatic tank number 2 was scheduled to be inspected the week of May 9, 2011. **Submit a copy of the inspection report to the Department and if corrective actions are outlined in the inspection report, include a plan of corrective action with an accurate and expedited timetable of the utility's plans to act upon the recommendations outlined in the tank inspection report.**

REMINDERS:

- Nitrate, nitrite, and lead and copper tap sampling is due in 2011. Please review the full monitoring reminder schedule available at our website at:

<http://www.dep.state.fl.us/central/Home/DrinkingWater/InHouseCompliance/MonitoringSchedules/MonitoringSchedules.htm>
- Suppliers of water shall submit written notification to the Department before beginning work or alterations to the public water system. Each notification shall be submitted to the appropriate Department of Environmental Protection District Office or Approved County Health Department and shall include the following: a description of the scope, purpose, and location of the work or alterations; and assurance that the work or alterations will comply with applicable requirements listed in Rule 62-555.330, F.A.C. Suppliers of water may begin such work or alterations 14 days after providing notification to the Department unless they are advised by the Department that the notification is incomplete or that a construction permit is required.
- Suppliers of water shall telephone the SWP at 1-800-320-0519 immediately (i.e., within two hours) after discovery of any actual or suspected sabotage or security breach, or any suspicious incident, involving a public water system. [Rule 62-555.350(10)(a), F.A.C.]
- Suppliers of water shall notify affected water customers in writing or via telephone, newspaper, radio, or television; and telephone, and speak directly to a person at, the appropriate DEP District Office by no later than the previous business day before taking PWS components out of operation for planned maintenance or repair work if the work is expected to adversely affect finished-water quality, interrupt water service to 150 or more service connections or 350 or more people, interrupt water service to any one service connection for more than eight hours, or necessitate the issuance of a precautionary "boil water" notice in accordance with the Department of Health's "Guidelines for the Issuance of Precautionary Boil Water Notices" as adopted in Rule 62-555.335, F.A.C. [Rule 62-555.350(10)(d), F.A.C.]

Inspector *Patrick Samis* Title Env. Specialist I Date 5/11/11

Approved by *[Signature]* Title Env. Supervisor II Date 5/11/11

State of Florida
 Department of Environmental Protection
 Central District
SANITARY SURVEY REPORT

Plant Name LITTLE WEKIVA ESTATES County Seminole PWS ID # 3590762
 Plant Location 805 Little Wekiva Dr., Altamonte Springs, FL 32714 Phone 407-869-1919
 Owner Name Utilities Inc. of Florida; Attn: Patrick C. Flynn Phone 407-869-1919
 Owner Address 200 Weathersfield Ave., Altamonte Springs, FL 32714
 Contact Person Scotty Haws Title Asst. Operations Manager Phone 407-869-8588
 This Survey Date 5/4/11 Last Survey Date 10/9/08 Last Compliance Inspection Date 6/3/98

PWS TYPE: Community

PLANT CATEGORY & CLASS: 5D

MAX-DAY DESIGN CAPACITY: 48,000 gpd

PWS STATUS: Approved

TREATMENT PROCESSES IN USE

4-Log Disinfection

SERVICE AREA CHARACTERISTICS

Subdivision

Food Service: Yes No N/A

Number of Service Connections 61
 Population Served 214 Basis Operator

OPERATION & MAINTENANCE LOG: Yes

Location WTP

Comments _____

CERTIFIED OPERATOR: Yes

Operator(s) & Certification Class-Number:

Pedro Figueroa C-17160

Hrs/day: Required *Visit Actual *Visit
 Days/wk: Required 2 Actual 2
 Non-consecutive Days? Yes No N/A
 Comments *Visits must total 0.2 hour/week

MONTHLY OPERATION REPORTS (MORs)

MORs submitted regularly? Yes No N/A
 Data missing from MORs? No Yes N/A
 Average Day (from MORs) 14,394 gpd
 Maximum Day (from MORs) 30,000 gpd 7/10
 Comments _____

Flow Measuring Device Flow Meter
 Meter Size & Type 4" Water Specialties
 Date Last Calibrated 12/17/10

RAW WATER SOURCE

GROUND; Number of Wells 1
 PURCHASED from PWS ID # _____
 Emergency Water Source _____
 Emergency Water Capacity _____

STANDBY POWER SOURCE: Not Required

Source _____
 Capacity of Standby (kW) _____
 Switchover: Automatic Manual
 Hrs Operated Under Load _____
 What equipment does it operate?
 Well Pumps _____
 High Service Pumps _____
 Treatment Equipment _____
 Satisfy avg. daily demand? Yes No Unknown
 Audio-visual alarm? Yes No
 Comments _____

PLANS AND MAPS

Coliform Sampling Plan Yes No N/A
 D/DBP Monitoring Plan Yes No N/A
 Lead and Copper Plan Yes No N/A
 Distribution System Map Yes No N/A
 Emergency Response Plan Yes No N/A
 Comment _____

PREVENTIVE MAINTENANCE/O&M

Operation & Maintenance Manual Yes No
 Preventive Maintenance Program Yes No
 Flushing Program Yes No N/A
 Records Yes No N/A
 Isolation Valve Exercise Yes No N/A
 Records Yes No N/A
 Comments No vavles in the distribution system

CROSS CONNECTION CONTROL

BFPAs None observed # Tested N/A
 WWTP RPZ N/A Date Tested N/A
 Written Plan Yes Date 11/13/07
 Comments CCCP approved by FDEP on 1/25/08

PWS ID # 3590762
 Date 5/4/11

GROUND WATER SOURCE

Well Number (Florida Unique Well ID #)	1(AAH2577)			
Year Drilled	1965			
Depth Drilled	150'			
Drilling Method	Unknown			
Type of Grout	Unknown			
Static Water Level	30'			
Pumping Water Level	Unknown			
Design Well Yield	Unknown			
Test Yield	Unknown			
Actual Yield (if different than rated capacity)	Unknown			
Strainer	Unknown			
Length (outside casing)	106'			
Diameter (outside casing)	6"			
Material (outside casing)	Steel			
Well Contamination History	None			
Is inundation of well possible?	No			
6' X 6' X 4" Concrete Pad	Yes			
SET BACKS	Septic Tank	>100'		
	Reuse Water	N/A		
	WW Plumbing	>100'		
	Other Sanitary Hazard	None Observed		
PUMP	Type	Vertical turbine		
	Manufacturer Name	Goulds		
	Model Number	5CHC		
	Rated Capacity (gpm)	100		
	Motor Horsepower	7.5		
Well casing 12" above grade?	Yes			
Well Casing Sanitary Seal	Yes			
Raw Water Sampling Tap	Yes			
Above Ground Check Valve	Yes			
Security	Yes			
Well Vent Protection	N/A			

COMMENTS _____

CHLORINATION (Disinfection)

Type: Gas Hypo
 Make Stenner Capacity 17 gpd
 Chlorine Feed Rate 30%
 Avg. Amount of Cl₂ gas used N/A
 Chlorine Residuals: Plant 2.6 Remote 1.6
 Remote tap location MRT
 DPD Test Kit: On-site With operator
 None Not Used Daily
 Injection Points Prior to hydropneumatic tank
 Booster Pump Info N/A
 Comments _____

STORAGE FACILITIES

(G) Ground (C) Clearwell (E) Elevated
 (B) Bladder (H) Hydropneumatic / flow-through

Tank Type/Number	H	
Capacity (gal)	1,500	
Material	Steel	
Gravity Drain	Yes	
By-Pass Piping	Yes	
Protected Openings	Yes	
Sight Glass or Level Indicator	Yes	
PRV/ARV	Both	
Pressure Gauge	Yes	
On/Off Pressure	52/62	
Access Secured	Yes	
Access Manhole	Yes	
Tank Sample Tap Location	Tank	
Date of Inspection	3/21/11	
Date of Cleaning	3/21/11	

Comments Tank inspection report stated the interior and exterior should be blasted and painted within the next year.

Chlorine Gas Use Requirements	YES	NO	Comments
Dual System	<input type="checkbox"/>	<input type="checkbox"/>	
Auto-switchover	<input type="checkbox"/>	<input type="checkbox"/>	
Alarms:			
Loss of Cl ₂ capability	<input type="checkbox"/>	<input type="checkbox"/>	
Loss of Cl ₂ residual	<input type="checkbox"/>	<input type="checkbox"/>	
Cl ₂ leak detection	<input type="checkbox"/>	<input type="checkbox"/>	
Scale	<input type="checkbox"/>	<input type="checkbox"/>	
Chained Cylinders	<input type="checkbox"/>	<input type="checkbox"/>	
Reserve Supply	<input type="checkbox"/>	<input type="checkbox"/>	
Adequate Air-pak	<input type="checkbox"/>	<input type="checkbox"/>	
Sign of Leaks	<input type="checkbox"/>	<input type="checkbox"/>	
Fresh Ammonia	<input type="checkbox"/>	<input type="checkbox"/>	
Ventilation	<input type="checkbox"/>	<input type="checkbox"/>	
Room Lighting	<input type="checkbox"/>	<input type="checkbox"/>	
Warning Signs	<input type="checkbox"/>	<input type="checkbox"/>	
Repair Kits	<input type="checkbox"/>	<input type="checkbox"/>	
Fitted Wrench	<input type="checkbox"/>	<input type="checkbox"/>	
Housing/Protection	<input type="checkbox"/>	<input type="checkbox"/>	

HIGH SERVICE PUMPS

Pump Number			
Type			
Make			
Model			
Capacity (gpm)			
Motor HP			
Date Installed			

Comments _____

AERATION (Gases, Fe, & Mn Removal)

Type _____ Capacity _____
 Aerator Condition _____
 Visible Algae Growth _____
 Protective Screen Condition _____
 Frequency of Cleaning _____
 Date Last Inspected/Cleaned _____
 Comments _____

DEFICIENCIES:

No deficiencies were noted at the time of the inspection.

COMMENTS:

- Review of the recent hydropneumatic tank inspection report dated March 21, 2011, revealed that the hydropneumatic tank is in need of maintenance. **Submit a plan of corrective action with an accurate and expedited timetable of the utility's plans to act upon the recommendations outlined in the tank inspection report.**

REMINDERS:

- Nitrate and nitrite sampling is due in 2011. Please review the full monitoring reminder schedule available at our website at:
<http://www.dep.state.fl.us/central/Home/DrinkingWater/InHouseCompliance/MonitoringSchedules/MonitoringSchedules.htm>
- Suppliers of water shall submit written notification to the Department before beginning work or alterations to the public water system. Each notification shall be submitted to the appropriate Department of Environmental Protection District Office or Approved County Health Department and shall include the following: a description of the scope, purpose, and location of the work or alterations; and assurance that the work or alterations will comply with applicable requirements listed in Rule 62-555.330, F.A.C. Suppliers of water may begin such work or alterations 14 days after providing notification to the Department unless they are advised by the Department that the notification is incomplete or that a construction permit is required.
- Suppliers of water shall telephone the SWP at 1-800-320-0519 immediately (i.e., within two hours) after discovery of any actual or suspected sabotage or security breach, or any suspicious incident, involving a public water system. [Rule 62-555.350(10)(a), F.A.C.]
- Suppliers of water shall notify affected water customers in writing or via telephone, newspaper, radio, or television; and telephone, and speak directly to a person at, the appropriate DEP District Office by no later than the previous business day before taking PWS components out of operation for planned maintenance or repair work if the work is expected to adversely affect finished-water quality, interrupt water service to 150 or more service connections or 350 or more people, interrupt water service to any one service connection for more than eight hours, or necessitate the issuance of a precautionary "boil water" notice in accordance with the Department of Health's "Guidelines for the Issuance of Precautionary Boil Water Notices" as adopted in Rule 62-555.335, F.A.C. [Rule 62-555.350(10)(d), F.A.C.]

Inspector *Petrush Samis* Title Env. Specialist I Date 5/11/11
Approved by *[Signature]* Title Env. Supervisor II Date 5/11/11

State of Florida
 Department of Environmental Protection
 Central District
SANITARY SURVEY REPORT

Plant Name OAKLAND SHORES County Seminole PWS ID # 3590912
 Plant Location Lakeshore Dr, Altamonte Springs, FL 32714 Phone 407-869-1919
 Owner Name Utilities Inc. of Florida; Attn: Patrick C. Flynn Phone 407-869-1919
 Owner Address 200 Weathersfield, Altamonte Springs, FL 32714
 Contact Person Scotty Haws Title Asst. Operations Manager Phone 407-869-8588
 This Survey Date 5/4/11 Last Survey Date 10/9/08 Last Compliance Inspection Date 6/3/98

PWS TYPE: Community

PLANT CATEGORY & CLASS: 5C

MAX-DAY DESIGN CAPACITY: 332,898 gpd

PWS STATUS: Approved

TREATMENT PROCESSES IN USE

Aeration, Disinfection

SERVICE AREA CHARACTERISTICS

Subdivision
 Food Service: Yes No N/A
 Number of Service Connections 225
 Population Served 788 Basis Operator

OPERATION & MAINTENANCE LOG: Yes

Location WTP
 Comments _____

CERTIFIED OPERATOR: Yes

Operator(s) & Certification Class-Number:
Pedro Figueroa C-17160

Hrs/day: *Required* *Visit *Actual* *Visit
 Days/wk: *Required* 5+1 *Actual* 5+1
 Non-consecutive Days? Yes No N/A
 Comments *Visits must total 0.6 hour/week

MONTHLY OPERATION REPORTS (MORs)

MORs submitted regularly? Yes No N/A
 Data missing from MORs? No Yes N/A
 Average Day (from MORs) 68,160 gpd
 Maximum Day (from MORs) 128,000 gpd 5/10
 Comments _____

Flow Measuring Device Flow Meter
 Meter Size & Type 4" Water Specialties
 Date Last Calibrated 11/29/09

RAW WATER SOURCE

GROUND; Number of Wells 1
 PURCHASED from PWS ID # _____
 Emergency Water Source City of Altamonte Springs
 Emergency Water Capacity 6" interconnect

STANDBY POWER SOURCE: Yes

Source Emergency Automatic Interconnect
 Capacity of Standby (kW) _____
 Switchover: Automatic Manual
 Hrs Operated Under Load _____ none

What equipment does it operate?
 Well Pumps _____
 High Service Pumps _____
 Treatment Equipment _____

Satisfy avg. daily demand? Yes No Unknown
 Audio-visual alarm? Yes No

Comments Automatic pressure differential valve on interconnect opens when system pressure drops below 40 psi. This satisfies auxiliary power requirement.

PLANS AND MAPS

Coliform Sampling Plan Yes No N/A
 D/DBP Monitoring Plan Yes No N/A
 Lead and Copper Plan Yes No N/A
 Distribution System Map Yes No N/A
 Emergency Response Plan Yes No N/A
 Comment _____

PREVENTIVE MAINTENANCE/O&M

Operation & Maintenance Manual Yes No
 Preventive Maintenance Program Yes No
 Flushing Program Yes No N/A
 Records Yes No N/A
 Isolation Valve Exercise Yes No N/A
 Records Yes No N/A
 Comments _____

CROSS CONNECTION CONTROL

BFPAs 2 # Tested 2
 WWTP RPZ N/A Date Tested N/A
 Written Plan Yes Date 11/13/07
 Comments CCCP approved by FDEP on 1/25/08

GROUND WATER SOURCE

Well Number (Florida Unique Well ID #)	I(AAH2576)			
Year Drilled	1957			
Depth Drilled	385'			
Drilling Method	Unknown			
Type of Grout	Unknown			
Static Water Level	29'			
Pumping Water Level	Unknown			
Design Well Yield	Unknown			
Test Yield	Unknown			
Actual Yield (if different than rated capacity)	Unknown			
Strainer	Unknown			
Length (outside casing)	118'			
Diameter (outside casing)	8"			
Material (outside casing)	Steel			
Well Contamination History	None			
Is inundation of well possible?	No			
6' X 6' X 4" Concrete Pad	Yes			
SET BACKS	Septic Tank	>100'		
	Reuse Water	N/A		
	WW Plumbing	>100'		
	Other Sanitary Hazard	None Observed		
PUMP	Type	Submersible		
	Manufacturer Name	Sta-Rite		
	Model Number	Unknown		
	Rated Capacity (gpm)	395		
	Motor Horsepower	15		
Well casing 12" above grade?	Yes			
Well Casing Sanitary Seal	Yes			
Raw Water Sampling Tap	Yes			
Above Ground Check Valve	No*			
Security	Yes			
Well Vent Protection	Yes			

COMMENTS *Air gap provided at ground storage tank prior to chlorination.

PWS ID # 3590912
 Date 5/4/11

CHLORINATION (Disinfection)

Type: Gas Hypo
 Make Stenner Capacity 85 gpd
 Chlorine Feed Rate 35%
 Avg. Amount of Cl₂ gas used N/A
 Chlorine Residuals: Plant 3.2 Remote 2.3
 Remote tap location MRT
 DPD Test Kit: On-site With operator
 None Not Used Daily
 Injection Points Into ground storage tank
 Booster Pump Info N/A
 Comments _____

Chlorine Gas Use Requirements	YES	NO	Comments
Dual System	<input type="checkbox"/>	<input type="checkbox"/>	
Auto-switchover	<input type="checkbox"/>	<input type="checkbox"/>	
Alarms:			
Loss of Cl ₂ capability	<input type="checkbox"/>	<input type="checkbox"/>	
Loss of Cl ₂ residual	<input type="checkbox"/>	<input type="checkbox"/>	
Cl ₂ leak detection	<input type="checkbox"/>	<input type="checkbox"/>	
Scale	<input type="checkbox"/>	<input type="checkbox"/>	
Chained Cylinders	<input type="checkbox"/>	<input type="checkbox"/>	
Reserve Supply	<input type="checkbox"/>	<input type="checkbox"/>	
Adequate Air-pak	<input type="checkbox"/>	<input type="checkbox"/>	
Sign of Leaks	<input type="checkbox"/>	<input type="checkbox"/>	
Fresh Ammonia	<input type="checkbox"/>	<input type="checkbox"/>	
Ventilation	<input type="checkbox"/>	<input type="checkbox"/>	
Room Lighting	<input type="checkbox"/>	<input type="checkbox"/>	
Warning Signs	<input type="checkbox"/>	<input type="checkbox"/>	
Repair Kits	<input type="checkbox"/>	<input type="checkbox"/>	
Fitted Wrench	<input type="checkbox"/>	<input type="checkbox"/>	
Housing/Protection	<input type="checkbox"/>	<input type="checkbox"/>	

AERATION (Gases, Fe, & Mn Removal)

Type Cascade Capacity 500
 Aerator Condition Good
 Visible Algae Growth No
 Protective Screen Condition Good
 Frequency of Cleaning Semi-annually
 Date Last Inspected/Cleaned 4/26/11
 Comments _____

STORAGE FACILITIES

(G) Ground (C) Clearwell (E) Elevated
 (B) Bladder (H) Hydropneumatic / flow-through

Tank Type/Number	G	H
Capacity (gal)	16,800	7,000
Material	Concrete	Steel
Gravity Drain	Yes	Yes
By-Pass Piping	Yes	Yes
Protected Openings	Yes	Yes
Sight Glass or Level Indicator	Yes	Yes
PRV/ARV	N/A	PRV
Pressure Gauge	N/A	Yes
On/Off Pressure	N/A	55/65
Access Secured	Yes	Yes
Access Manhole	Yes	Yes
Tank Sample Tap Location	N/A	Tank
Date of Inspection	4/27/11	2/28/11
Date of Cleaning	4/27/11	2/28/11

Comments Hydropneumatic tank inspection report stated the interior and exterior should be blasted and painted within the next year.

HIGH SERVICE PUMPS

Pump Number	1	2
Type	Centrifugal	Centrifugal
Make	Goulds	Goulds
Model	3656	3656
Capacity (gpm)	250	250
Motor HP	15	15
Date Installed	1993	1993

Comments _____

DEFICIENCIES:

No deficiencies were observed at the time of the inspection.

COMMENTS:

1. Review of the recent hydropneumatic tank inspection report dated February 28, 2011, revealed that the hydropneumatic tank is in need of maintenance. **Submit a plan of corrective action with an accurate and expedited timetable of the utility's plans to act upon the recommendations outlined in the tank inspection report.**
2. The ground storage tank was inspected on April 27, 2011. At the time of the inspection, the inspection report from the engineer had not been received by the utility. **Submit a copy of the inspection report to the Department and if corrective actions are outlined in the inspection report, include a plan of corrective action with an accurate and expedited timetable of the utility's plans to act upon the recommendations outlined in the tank inspection report.**

REMINDERS:

- Nitrate, nitrite, and disinfection by products sampling is due in 2011. Please review the full monitoring reminder schedule available at our website at:
<http://www.dep.state.fl.us/central/Home/DrinkingWater/InHouseCompliance/MonitoringSchedules/MonitoringSchedules.htm>
- Suppliers of water shall submit written notification to the Department before beginning work or alterations to the public water system. Each notification shall be submitted to the appropriate Department of Environmental Protection District Office or Approved County Health Department and shall include the following: a description of the scope, purpose, and location of the work or alterations; and assurance that the work or alterations will comply with applicable requirements listed in Rule 62-555.330, F.A.C. Suppliers of water may begin such work or alterations 14 days after providing notification to the Department unless they are advised by the Department that the notification is incomplete or that a construction permit is required.
- Suppliers of water shall telephone the SWP at 1-800-320-0519 immediately (i.e., within two hours) after discovery of any actual or suspected sabotage or security breach, or any suspicious incident, involving a public water system. [Rule 62-555.350(10)(a), F.A.C.]
- Suppliers of water shall notify affected water customers in writing or via telephone, newspaper, radio, or television; and telephone, and speak directly to a person at, the appropriate DEP District Office by no later than the previous business day before taking PWS components out of operation for planned maintenance or repair work if the work is expected to adversely affect finished-water quality, interrupt water service to 150 or more service connections or 350 or more people, interrupt water service to any one service connection for more than eight hours, or necessitate the issuance of a precautionary "boil water" notice in accordance with the Department of Health's "Guidelines for the Issuance of Precautionary Boil Water Notices" as adopted in Rule 62-555.335, F.A.C. [Rule 62-555.350(10)(d), F.A.C.]

Inspector *Patrick Samis* Title Env. Specialist I Date 5/11/11

Approved by *Patrick Samis* Title Env. Supervisor II Date 5/11/11

State of Florida
 Department of Environmental Protection
 Central District
SANITARY SURVEY REPORT

Plant Name PARK RIDGE County Seminole PWS ID # 3590993
 Plant Location 101 W. Ridge Dr., Sanford, FL 32773 Phone 407-869-1919
 Owner Name Utilities Inc. of Florida; Attn: Patrick C. Flynn Phone 407-869-1919
 Owner Address 200 Weathersfield Ave., Altamonte Springs, FL 32714
 Contact Person Nate Carver Title Area Manager Phone 407-682-5651
 This Survey Date 7/21/11 Last Survey Date 10/8/08 Last Compliance Inspection Date 6/1/98

PWS TYPE: Community

PLANT CATEGORY & CLASS: 5D

MAX-DAY DESIGN CAPACITY: 246,000 gpd

PWS STATUS: Approved

TREATMENT PROCESSES IN USE

Disinfection, aeration, corrosion control

SERVICE AREA CHARACTERISTICS

Subdivision _____
 Food Service: Yes No N/A
 Number of Service Connections 102
 Population Served 246 Basis Operator

OPERATION & MAINTENANCE LOG: Yes

Location WTP
 Comments _____

CERTIFIED OPERATOR: Yes

Operator(s) & Certification Class-Number:
Pedro Figueroa C-17160

Hrs/day: Required	*Visit	Actual	*Visit
Days/wk: Required	<u>3</u>	Actual	<u>3</u>
Non-consecutive Days?	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No	<input type="checkbox"/> N/A
Comments	<u>*Visits must total 0.3 hour/week</u>		

MONTHLY OPERATION REPORTS (MORs)

MORs submitted regularly? Yes No N/A
 Data missing from MORs? No Yes N/A
 Average Day (from MORs) 17,010 gpd
 Maximum Day (from MORs) 34,500 gpd 12/10
 Comments _____

Flow Measuring Device Flow Meter
 Meter Size & Type 4" Water Specialties
 Date Last Calibrated 7/19/11

RAW WATER SOURCE

GROUND; Number of Wells 1
 PURCHASED from PWS ID # _____
 Emergency Water Source _____
 Emergency Water Capacity _____

STANDBY POWER SOURCE: Yes

Source none
 Capacity of Standby (kW) _____
 Switchover: Automatic Manual
 Hrs Operated Under Load _____ hr/wk.
 What equipment does it operate?
 Well Pumps _____
 High Service Pumps _____
 Treatment Equipment _____
 Satisfy avg. daily demand? Yes No Unknown
 Audio-visual alarm? Yes No
 Comments _____

PLANS AND MAPS

Coliform Sampling Plan Yes No N/A
 D/DBP Monitoring Plan Yes No N/A
 Lead and Copper Plan Yes No N/A
 Distribution System Map Yes No N/A
 Emergency Response Plan Yes No N/A
 Comment _____

PREVENTIVE MAINTENANCE/O&M

Operation & Maintenance Manual Yes No
 Preventive Maintenance Program Yes No
 Flushing Program Yes No N/A
 Records Yes No N/A
 Isolation Valve Exercise Yes No N/A
 Records Yes No N/A
 Comments _____

CROSS CONNECTION CONTROL

BFPAs None observed # Tested None
 WWTP RPZ N/A Date Tested N/A
 Written Plan Yes Date 11/13/07
 Comments CCCP approved by FDEP on 1/25/08

GROUND WATER SOURCE

Well Number (Florida Unique Well ID #)	1(AAH2570)		
Year Drilled	1959		
Depth Drilled	355'		
Drilling Method	Unknown		
Type of Grout	Unknown		
Static Water Level	13'		
Pumping Water Level	Unknown		
Design Well Yield	Unknown		
Test Yield	Unknown		
Actual Yield (if different than rated capacity)	Unknown		
Strainer	Bronze - 52'		
Length (outside casing)	252'		
Diameter (outside casing)	8"		
Material (outside casing)	Steel		
Well Contamination History	Iron		
Is inundation of well possible?	No		
6' X 6' X 4" Concrete Pad	Yes		
SET BACKS	Septic Tank	>100'	
	Reuse Water	N/A	
	WW Plumbing	>40'*	
	Other Sanitary Hazard	Irrigation well ~50'	
PUMP	Type	Submersible	
	Manufacturer Name	Deming	
	Model Number	Unknown	
	Rated Capacity (gpm)	300	
	Motor Horsepower	5	
Well casing 12" above grade?	Yes		
Well Casing Sanitary Seal	Ok		
Raw Water Sampling Tap	Yes		
Above Ground Check Valve	Yes		
Security	Yes		
Well Vent Protection	N/A		

COMMENTS *The Department will continue to accept the setback distances as they currently exist unless the well is shown to be chemically or microbially contaminated.

PWS ID # 3590993
 Date 7/21/11

CHLORINATION (Disinfection)

Type: Gas Hypo
 Make Stenner Capacity 85 gpd
 Chlorine Feed Rate 65%
 Avg. Amount of Cl₂ gas used N/A
 Chlorine Residuals: Plant 2.3 Remote 1.5
 Remote tap location 105 Lake Minnie
 DPD Test Kit: On-site With operator
 None Not Used Daily
 Injection Points Into aerator
 Booster Pump Info N/A
 Comments Residuals were higher than normal due to recent chlorine delivery

Chlorine Gas Use Requirements	YES	NO	Comments
Dual System	<input type="checkbox"/>	<input type="checkbox"/>	
Auto-switchover	<input type="checkbox"/>	<input type="checkbox"/>	
Alarms:			
Loss of Cl ₂ capability	<input type="checkbox"/>	<input type="checkbox"/>	
Loss of Cl ₂ residual	<input type="checkbox"/>	<input type="checkbox"/>	
Cl ₂ leak detection	<input type="checkbox"/>	<input type="checkbox"/>	
Scale	<input type="checkbox"/>	<input type="checkbox"/>	
Chained Cylinders	<input type="checkbox"/>	<input type="checkbox"/>	
Reserve Supply	<input type="checkbox"/>	<input type="checkbox"/>	
Adequate Air-pak	<input type="checkbox"/>	<input type="checkbox"/>	
Sign of Leaks	<input type="checkbox"/>	<input type="checkbox"/>	
Fresh Ammonia	<input type="checkbox"/>	<input type="checkbox"/>	
Ventilation	<input type="checkbox"/>	<input type="checkbox"/>	
Room Lighting	<input type="checkbox"/>	<input type="checkbox"/>	
Warning Signs	<input type="checkbox"/>	<input type="checkbox"/>	
Repair Kits	<input type="checkbox"/>	<input type="checkbox"/>	
Fitted Wrench	<input type="checkbox"/>	<input type="checkbox"/>	
Housing/Protection	<input type="checkbox"/>	<input type="checkbox"/>	

AERATION (Gases, Fe, & Mn Removal)

Type Cascade (3 trays) Capacity 675 GPM
 Aerator Condition Good
 Visible Algae Growth No
 Protective Screen Condition Good
 Frequency of Cleaning Semi-annually
 Date Last Inspected/Cleaned 6/18/11
 Comments _____

STORAGE FACILITIES

(G) Ground (C) Clearwell (E) Elevated
 (B) Bladder (H) Hydropneumatic / flow-through

Tank Type/Number	G	H
Capacity (gal)	10,000	3,000
Material	Concrete	Steel
Gravity Drain	No	Yes
By-Pass Piping	No	Yes
Protected Openings	Yes	Yes
Sight Glass or Level Indicator	No	Yes
PRV/ARV	N/A	PRV
Pressure Gauge	N/A	Yes
On/Off Pressure	N/A	54/65
Access Secured	Yes	Yes
Access Manhole	Yes	Yes
Tank Sample Tap Location	N/A	Discharge piping
Date of Inspection	4/27/11	8/1/11
Date of Cleaning	4/27/11	8/1/11

Comments _____

HIGH SERVICE PUMPS

Pump Number	1	2
Type	Centrifugal	Centrifugal
Make	Goulds	Goulds
Model	3656	3656
Capacity (gpm)	250	250
Motor HP	15	15
Date Installed	Unknown	Unknown

Comments _____

DEFICIENCIES (PARK RIDGE – PWSID 3590993):

- 1. Failure to comply with the maximum contaminant levels (MCLs) for total trihalomethanes (TTHMs) and total haloacetic acids (five) (HAA5s).

The running annual average for TTHMs exceeded the MCL during the 2nd quarter 2011. This facility is currently under formal enforcement with a pending Consent Order to resolve this issue.

COMMENTS/REMINDERS:

- Department records indicate disinfection byproduct results for the 3rd quarter have not been submitted for Park Ridge and Revenna Park. In addition, lead and copper tap sampling is due the 3rd quarter 2011 for Crystal Lake, Park Ridge, Phillips Section & Revenna Park. Please be reminded that test results must be submitted to the Department within the first 10 days following the end of the monitoring period, or the first 10 days following the month in which the sample results were received, whichever time is shortest.

For other monitoring due in 2011, please review the full monitoring reminder schedule available at our website:

<http://www.dep.state.il.us/central/Home/DrinkingWater/InHouseCompliance/MonitoringSchedules/MonitoringSchedules.htm>

- Suppliers of water shall submit written notification to the Department before beginning work or alterations to the public water system. Each notification shall be submitted to the appropriate Department of Environmental Protection District Office or Approved County Health Department and shall include the following: a description of the scope, purpose, and location of the work or alterations; and assurance that the work or alterations will comply with applicable requirements listed in Rule 62-555.330, F.A.C. Suppliers of water may begin such work or alterations 14 days after providing notification to the Department unless they are advised by the Department that the notification is incomplete or that a construction permit is required.
- Suppliers of water shall telephone the SWP at 1-800-320-0519 immediately (i.e., within two hours) after discovery of any actual or suspected sabotage or security breach, or any suspicious incident, involving a public water system. [Rule 62-555.350(10)(a), F.A.C.]
- Suppliers of water shall telephone, and speak directly to a person at, the appropriate DEP District Office as soon as possible, but never later than noon of the next business day, in the event of any of the following emergency or abnormal operating conditions:
 - The occurrence of any abnormal color, odor, or taste in a public water system's raw or finished water;
 - The failure of a public water system to comply with applicable disinfection requirements; or
 - The breakdown of any water treatment or pumping facilities, or the break of any water main, in a public water system if the breakdown or break is expected to adversely affect finished-water quality, interrupt water service to 150 or more service connections or 350 or more people, interrupt water service to any one service connection for more than eight hours, or necessitate the issuance of a precautionary "boil water" notice in accordance with the Department of Health's "Guidelines for the Issuance of Precautionary Boil Water Notices" as adopted in Rule 62-555.335, F.A.C. [Rule 62-555.350(10)(b), F.A.C.]

Inspector *Patrick Samis* Title Env. Specialist I Date 8/16/11

Approved by *[Signature]* Title Env. Supervisor II Date 8/16/11

State of Florida
 Department of Environmental Protection
 Central District
SANITARY SURVEY REPORT

Plant Name PHILLIPS SECTION County Seminole PWS ID # 3591008
 Plant Location 422 West Crystal Dr., Sanford FL 32771 Phone 407-869-1919
 Owner Name Utilities Inc. of Florida; Attn: Patrick C. Flynn Phone 407-869-1919
 Owner Address 200 Weathersfield Ave., Altamonte Springs, FL 32714
 Contact Person Nate Carver Title Area Manager Phone 407-682-5651
 This Survey Date 7/21/11 Last Survey Date 10/8/08 Last Compliance Inspection Date 6/1/98

PWS TYPE: Community

PLANT CATEGORY & CLASS: 5D

MAX-DAY DESIGN CAPACITY: 79,200 gpd

PWS STATUS: Approved

TREATMENT PROCESSES IN USE

Disinfection, iron removal

SERVICE AREA CHARACTERISTICS

Subdivision

Food Service: Yes No N/A

Number of Service Connections 78

Population Served 273 Basis Operator

OPERATION & MAINTENANCE LOG: Yes

Location WTP

Comments _____

CERTIFIED OPERATOR: Yes

Operator(s) & Certification Class-Number:

Pedro Figueroa C-17160

Hrs/day: *Required* _____ **Visit* _____ *Actual* _____ **Visit* _____

Days/wk: *Required* 3 *Actual* 3

Non-consecutive Days? Yes No N/A

Comments **Visits must total 0.3 hour/week*

MONTHLY OPERATION REPORTS (MORs)

MORs submitted regularly? Yes No N/A

Data missing from MORs? No Yes N/A

Average Day (from MORs) 26,072 gpd

Maximum Day (from MORs) 56,200 gpd 6/11

Comments _____

Flow Measuring Device Flow Meter

Meter Size & Type 3" Water Specialties

Date Last Calibrated 7/19/11

RAW WATER SOURCE

GROUND; Number of Wells 1

PURCHASED from PWS ID # _____

Emergency Water Source City of Sanford - 3590205

Emergency Water Capacity Automatic interconnect

STANDBY POWER SOURCE: Yes

Source Interconnect

Capacity of Standby (kW) N/A

Switchover: Automatic Manual

Hrs Operated Under Load _____

What equipment does it operate?

Well Pumps _____

High Service Pumps _____

Treatment Equipment _____

Satisfy avg. daily demand? Yes No Unknown

Audio-visual alarm? Yes No

Comments Automatic pressure differential valve on

interconnect opens when system pressure drops below

45 psi.

PLANS AND MAPS

Coliform Sampling Plan Yes No N/A

D/DBP Monitoring Plan Yes No N/A

Lead and Copper Plan Yes No N/A

Distribution System Map Yes No N/A

Emergency Response Plan Yes No N/A

Comment _____

PREVENTIVE MAINTENANCE/O&M

Operation & Maintenance Manual Yes No

Preventive Maintenance Program Yes No

Flushing Program Yes No N/A

Records Yes No N/A

Isolation Valve Exercise Yes No N/A

Records Yes No N/A

Comments _____

CROSS CONNECTION CONTROL

BFPAs None observed # Tested None

WWTP RPZ N/A Date Tested N/A

Written Plan Yes Date 11/13/07

Comments CCCP approved by FDEP on 1/25/08

PWS ID # 3591008
 Date 7/21/11

GROUND WATER SOURCE

Well Number (Florida Unique Well ID #)	I (AAH2571)		
Year Drilled	1955		
Depth Drilled	250'		
Drilling Method	Unknown		
Type of Grout	Unknown		
Static Water Level	13'		
Pumping Water Level	Unknown		
Design Well Yield	Unknown		
Test Yield	Unknown		
Actual Yield (if different than rated capacity)	Unknown		
Strainer	Bronze - 45'		
Length (outside casing)	92'		
Diameter (outside casing)	6"		
Material (outside casing)	Steel		
Well Contamination History	None		
Is inundation of well possible?	No		
6' X 6' X 4" Concrete Pad	Yes		
SET BACKS	Septic Tank	>100'	
	Reuse Water	N/A	
	WW Plumbing	>100'	
	Other Sanitary Hazard	None Observed	
PUMP	Type	Vertical turbine	
	Manufacturer Name	Goulds	
	Model Number	5CLC	
	Rated Capacity (gpm)	100	
	Motor Horsepower	7.5	
Well casing 12" above grade?	Yes		
Well Casing Sanitary Seal	Ok		
Raw Water Sampling Tap	Yes		
Above Ground Check Valve	Yes		
Security	Yes		
Well Vent Protection	N/A		

COMMENTS _____

CHLORINATION (Disinfection)

Type: Gas Hypo
 Make (2) Stenners Capacity 40 & 17 gpd
 Chlorine Feed Rate 30%
 Avg. Amount of Cl₂ gas used N/A
 Chlorine Residuals: Plant 1.9 Remote 1.3
 Remote tap location 102 Par Place
 DPD Test Kit: On-site With operator
 None Not Used Daily
 Injection Points Prior to hydropneumatic tank
 Booster Pump Info N/A
 Comments _____

STORAGE FACILITIES

(G) Ground (C) Clearwell (E) Elevated
 (B) Bladder (H) Hydropneumatic / flow-through

Tank Type/Number	H
Capacity (gal)	3,000
Material	Steel
Gravity Drain	Yes
By-Pass Piping	Yes
Protected Openings	Yes
Sight Glass or Level Indicator	Yes
PRV/ARV	Both
Pressure Gauge	Yes
On/Off Pressure	55/68
Access Secured	Yes
Access Manhole	Yes
Tank Sample Tap Location	Discharge piping
Date of Inspection	*2/10/11
Date of Cleaning	*2/10/11

Comments * Tank inspection report stated the tank should be replaced immediately; a new tank has been ordered and scheduled to be installed in August.

Chlorine Gas Use Requirements	YES	NO	Comments
Dual System	<input type="checkbox"/>	<input type="checkbox"/>	
Auto-switchover	<input type="checkbox"/>	<input type="checkbox"/>	
Alarms:			
Loss of Cl ₂ capability	<input type="checkbox"/>	<input type="checkbox"/>	
Loss of Cl ₂ residual	<input type="checkbox"/>	<input type="checkbox"/>	
Cl ₂ leak detection	<input type="checkbox"/>	<input type="checkbox"/>	
Scale	<input type="checkbox"/>	<input type="checkbox"/>	
Chained Cylinders	<input type="checkbox"/>	<input type="checkbox"/>	
Reserve Supply	<input type="checkbox"/>	<input type="checkbox"/>	
Adequate Air-pak	<input type="checkbox"/>	<input type="checkbox"/>	
Sign of Leaks	<input type="checkbox"/>	<input type="checkbox"/>	
Fresh Ammonia	<input type="checkbox"/>	<input type="checkbox"/>	
Ventilation	<input type="checkbox"/>	<input type="checkbox"/>	
Room Lighting	<input type="checkbox"/>	<input type="checkbox"/>	
Warning Signs	<input type="checkbox"/>	<input type="checkbox"/>	
Repair Kits	<input type="checkbox"/>	<input type="checkbox"/>	
Fitted Wrench	<input type="checkbox"/>	<input type="checkbox"/>	
Housing/Protection	<input type="checkbox"/>	<input type="checkbox"/>	

HIGH SERVICE PUMPS

Pump Number	Type	Make	Model	Capacity (gpm)	Motor HP	Date Installed

Comments _____

AERATION (Gases, Fe, & Mn Removal)

Type _____ Capacity _____
 Aerator Condition _____
 Visible Algae Growth _____
 Protective Screen Condition _____
 Frequency of Cleaning _____
 Date Last Inspected/Cleaned _____
 Comments _____

State of Florida
 Department of Environmental Protection
 Central District
SANITARY SURVEY REPORT

Plant Name RAVENNA PARK County Seminole PWS ID # 3591061
 Plant Location Temple Ave., Sanford, FL 32771 Phone 407-869-1919
 Owner Name Utilities Inc. of Florida; Attn: Patrick C. Flynn Phone 407-869-1919
 Owner Address 200 Weathersfield Ave., Altamonte Springs, FL 32714
 Contact Person Nate Carver Title Area Manager Phone 407-682-5651
 This Survey Date 7/21/11 Last Survey Date 10/8/08 Last Compliance Inspection Date 6/1/98

PWS TYPE: Community

PLANT CATEGORY & CLASS: 5C

MAX-DAY DESIGN CAPACITY: 360,000 gpd

PWS STATUS: Approved

TREATMENT PROCESSES IN USE

Disinfection, aeration

SERVICE AREA CHARACTERISTICS

Subdivision

Food Service: Yes No N/A

Number of Service Connections 339

Population Served 1,187 Basis Operator

OPERATION & MAINTENANCE LOG: Yes

Location WTP

Comments _____

CERTIFIED OPERATOR: Yes

Operator(s) & Certification Class-Number:

Pedro Figueroa C-17160

Hrs/day: *Required* *Visit *Actual* *Visit

Days/wk: *Required* 5+1 *Actual* 5+1

Non-consecutive Days? Yes No N/A

Comments *Visits must total 0.6 hour/week

MONTHLY OPERATION REPORTS (MORs)

MORs submitted regularly? Yes No N/A

Data missing from MORs? No Yes N/A

Average Day (from MORs) 74,400 gpd

Maximum Day (from MORs) 136,000 gpd 5/11

Comments _____

Flow Measuring Device Flow Meter

Meter Size & Type 6" Badger

Date Last Calibrated 7/19/11

RAW WATER SOURCE

GROUND; Number of Wells 2

PURCHASED from PWS ID # _____

Emergency Water Source _____

Emergency Water Capacity _____

STANDBY POWER SOURCE: Yes

Source Groban

Capacity of Standby (kW) 70

Switchover: Automatic Manual

Hrs Operated Under Load 4 hrs/mo.

What equipment does it operate?

Well Pumps _____

High Service Pumps _____

Treatment Equipment _____

Satisfy avg. daily demand? Yes No Unknown

Audio-visual alarm? Yes No

Comments _____

PLANS AND MAPS

Coliform Sampling Plan Yes No N/A

D/DBP Monitoring Plan Yes No N/A

Lead and Copper Plan Yes No N/A

Distribution System Map Yes No N/A

Emergency Response Plan Yes No N/A

Comment _____

PREVENTIVE MAINTENANCE/O&M

Operation & Maintenance Manual Yes No

Preventive Maintenance Program Yes No

Flushing Program Yes No N/A

Records Yes No N/A

Isolation Valve Exercise Yes No N/A

Records Yes No N/A

Comments _____

CROSS CONNECTION CONTROL

BFPAs None observed # Tested N/A

WWTP RPZ N/A Date Tested N/A

Written Plan Yes Date 11/13/07

Comments CCCP approved by FDEP on 1/25/08

GROUND WATER SOURCE

Well Number (Florida Unique Well ID #)	1(AAH2573)	2(AAH2574)		
Year Drilled	1959	1965		
Depth Drilled	475'	460'		
Drilling Method	Unknown	Unknown		
Type of Grout	Cement	Unknown		
Static Water Level	6'	3'		
Pumping Water Level	Unknown	16'		
Design Well Yield	Unknown	Unknown		
Test Yield	Unknown	190 GPM		
Actual Yield (if different than rated capacity)	Unknown	Unknown		
Strainer	Unknown	Unknown		
Length (outside casing)	195'	148'		
Diameter (outside casing)	6"	8"		
Material (outside casing)	Steel	Steel		
Well Contamination History	None	None		
Is inundation of well possible?	No	No		
6' X 6' X 4" Concrete Pad	Yes	Yes		
SET BACKS	Septic Tank	WWTF>200'	WWTF>200'	
	Reuse Water	N/A	N/A	
	WW Plumbing	>100'	>100'	
	Other Sanitary Hazard	None Observed	None Observed	
PUMP	Type	Vertical turbine	Vertical turbine	
	Manufacturer Name	Goulds	Goulds	
	Model Number	6DHHC-6	DHHC-6	
	Rated Capacity (gpm)	Unknown	Unknown	
	Motor Horsepower	20	15	
Well casing 12" above grade?	Yes	Yes		
Well Casing Sanitary Seal	Ok	Ok		
Raw Water Sampling Tap	Yes	Yes		
Above Ground Check Valve	Yes	Yes		
Security	Yes	Yes		
Well Vent Protection	N/A	N/A		

COMMENTS _____

PWS ID # 3591061
 Date 7/21/11

CHLORINATION (Disinfection)

Type: Gas Hypo
 Make Stenner Capacity 85 gpd
 Chlorine Feed Rate 90%
 Avg. Amount of Cl₂ gas used N/A
 Chlorine Residuals: Plant 2.0 Remote 1.3
 Remote tap location Lift station on Tangelo Dr.
 DPD Test Kit: On-site With operator
 None Not Used Daily
 Injection Points Into aerator
 Booster Pump Info N/A
 Comments _____

STORAGE FACILITIES

(G) Ground (C) Clearwell (E) Elevated
 (B) Bladder (H) Hydropneumatic / flow-through

Tank Type/Number	G	H1/ft	H2
Capacity (gal)	20,000	3,000	10,000
Material	Steel	Steel	Steel
Gravity Drain	Yes	Yes	Yes
By-Pass Piping	Yes	Yes	Yes
Protected Openings	Yes	Yes	Yes
Sight Glass or Level Indicator	Yes	No	Yes
PRV/ARV	N/A	ARV	ARV
Pressure Gauge	N/A	N/A	Yes
On/Off Pressure	N/A	50/65	*Offline
Access Secured	Yes	Yes	Yes
Access Manhole	Yes	Yes	Yes
Tank Sample Tap Location	N/A	On tank	On tank
Date of Inspection	10/13/09	6/27/11	*8/2/11
Date of Cleaning	10/13/09	6/27/11	*8/2/11

Comments *Tank inspection revealed tank needs to be replaced immediately. The tank was taken offline and a replacement tank is being ordered.

Chlorine Gas Use Requirements	YES	NO	Comments
Dual System	<input type="checkbox"/>	<input type="checkbox"/>	
Auto-switchover	<input type="checkbox"/>	<input type="checkbox"/>	
Alarms:			
Loss of Cl ₂ capability	<input type="checkbox"/>	<input type="checkbox"/>	
Loss of Cl ₂ residual	<input type="checkbox"/>	<input type="checkbox"/>	
Cl ₂ leak detection	<input type="checkbox"/>	<input type="checkbox"/>	
Scale	<input type="checkbox"/>	<input type="checkbox"/>	
Chained Cylinders	<input type="checkbox"/>	<input type="checkbox"/>	
Reserve Supply	<input type="checkbox"/>	<input type="checkbox"/>	
Adequate Air-pak	<input type="checkbox"/>	<input type="checkbox"/>	
Sign of Leaks	<input type="checkbox"/>	<input type="checkbox"/>	
Fresh Ammonia	<input type="checkbox"/>	<input type="checkbox"/>	
Ventilation	<input type="checkbox"/>	<input type="checkbox"/>	
Room Lighting	<input type="checkbox"/>	<input type="checkbox"/>	
Warning Signs	<input type="checkbox"/>	<input type="checkbox"/>	
Repair Kits	<input type="checkbox"/>	<input type="checkbox"/>	
Fitted Wrench	<input type="checkbox"/>	<input type="checkbox"/>	
Housing/Protection	<input type="checkbox"/>	<input type="checkbox"/>	

AERATION (Gases, Fe, & Mn Removal)

Type Cascade Capacity 440 GPM
 Aerator Condition Good
 Visible Algae Growth No
 Protective Screen Condition Good
 Frequency of Cleaning Semi-annually
 Date Last Inspected/Cleaned 7/19/11
 Comments _____

HIGH SERVICE PUMPS

Pump Number	1	2
Type	Centrifugal	Centrifugal
Make	Goulds	Peerless
Model	3656	820A
Capacity (gpm)	Unknown	250
Motor HP	15	15
Date Installed	Unknown	1986

Comments _____

DEFICIENCIES (PARK RIDGE – PWSID 3590993):

- 1. Failure to comply with the maximum contaminant levels (MCLs) for total trihalomethanes (TTHMs) and total haloacetic acids (five) (HAA5s).

The running annual average for TTHMs exceeded the MCL during the 2nd quarter 2011. This facility is currently under formal enforcement with a pending Consent Order to resolve this issue.

COMMENTS/REMINDERS:

- Department records indicate disinfection byproduct results for the 3rdst quarter have not been submitted for Park Ridge and Revenna Park. In addition, lead and copper tap sampling is due the 3rd quarter 2011 for Crystal Lake, Park Ridge, Phillips Section & Revenna Park. Please be reminded that test results must be submitted to the Department within the first 10 days following the end of the monitoring period, or the first 10 days following the month in which the sample results were received, whichever time is shortest.

For other monitoring due in 2011, please review the full monitoring reminder schedule available at our website:

<http://www.dep.state.fl.us/central/Home/DrinkingWater/InHouseCompliance/MonitoringSchedules/MonitoringSchedules.htm>

- Suppliers of water shall submit written notification to the Department before beginning work or alterations to the public water system. Each notification shall be submitted to the appropriate Department of Environmental Protection District Office or Approved County Health Department and shall include the following: a description of the scope, purpose, and location of the work or alterations; and assurance that the work or alterations will comply with applicable requirements listed in Rule 62-555.330, F.A.C. Suppliers of water may begin such work or alterations 14 days after providing notification to the Department unless they are advised by the Department that the notification is incomplete or that a construction permit is required.
- Suppliers of water shall telephone the SWP at 1-800-320-0519 immediately (i.e., within two hours) after discovery of any actual or suspected sabotage or security breach, or any suspicious incident, involving a public water system. [Rule 62-555.350(10)(a), F.A.C.]
- Suppliers of water shall telephone, and speak directly to a person at, the appropriate DEP District Office as soon as possible, but never later than noon of the next business day, in the event of any of the following emergency or abnormal operating conditions:
 - The occurrence of any abnormal color, odor, or taste in a public water system's raw or finished water;
 - The failure of a public water system to comply with applicable disinfection requirements; or
 - The breakdown of any water treatment or pumping facilities, or the break of any water main, in a public water system if the breakdown or break is expected to adversely affect finished-water quality, interrupt water service to 150 or more service connections or 350 or more people, interrupt water service to any one service connection for more than eight hours, or necessitate the issuance of a precautionary "boil water" notice in accordance with the Department of Health's "Guidelines for the Issuance of Precautionary Boil Water Notices" as adopted in Rule 62-555.335, F.A.C. [Rule 62-555.350(10)(b), F.A.C.]

Inspector *Patrick Jamis* Title Env. Specialist I Date 8/16/11

Approved by *Patrick* Title Env. Supervisor II Date 8/16/11



September 12, 2011

Mr. Patrick Ferris
Florida Department of Environmental Protection
3319 Maguire Boulevard, Suite 232
Orlando, FL 32803

RE: <u>Seminole County PW</u>	<u>PWS ID</u>
Crystal Lake	3590258
Park Ridge	3590993
Philips Section	3591008
Ravenna Park	3591061

Dear Mr. Ferris:

This office has received your correspondence dated August 16, 2011 regarding comments resulting from the Sanitary Survey inspections conducted on July 21, 2011. In response, the Utility offers the information below. For your convenience the Department's comments have been reiterated in italics followed by the Utility's response.

Park Ridge 3590993

Failure to comply with the maximum contaminant levels (MCLs) for total trihalomethanes (TTHMs) and total haloacetic acids (five) (HAA5s). The running annual average for TTHMs exceeded the MCL during the 2nd quarter 2011. This facility is currently under formal enforcement with a pending Consent Order to resolve this issue.

On September 6, 2011, the Utility made application to the Department to convert the existing sodium hypochlorite disinfection process to that of chloramination as an alternative means of disinfection to decrease the formation of trihalomethanes. We are awaiting a response to this application prior to making the necessary improvements.

We hope you find the Utility's reply sufficient in addressing the Department's comments and concerns. If you should have any questions, please contact me directly at 800.272.1919, extension 1360.

Sincerely,

UTILITIES, INC. OF FLORIDA

Bryan K. Gongre
Regional Manager

Ec: Patrick Flynn, Regional Director
Scotty Haws, Regional Compliance & Safety Manager
Nate Carver, Area Manager

a Utilities, Inc. company Utilities, Inc. of Florida

State of Florida
 Department of Environmental Protection
 Central District
SANITARY SURVEY REPORT

Plant Name WEATHERSFIELD County Seminole PWS ID # 3591451
 Plant Location 200 Weathersfield, Altamonte Springs, FL 32714 Phone 407-869-1919
 Owner Name Utilities Inc. of Florida; Attn: Patrick C. Flynn Phone 407-869-1919
 Owner Address 200 Weathersfield, Altamonte Springs, FL 32714
 Contact Person Scotty Haws Title Asst. Operations Manager Phone 407-869-8588
 This Survey Date 5/4/11 Last Survey Date 10/8/08 Last Compliance Inspection Date 6/3/98

PWS TYPE: Community

PLANT CATEGORY & CLASS: 5C

MAX-DAY DESIGN CAPACITY: 864,000 gpd

PWS STATUS: Approved

TREATMENT PROCESSES IN USE

Aeration, disinfection

SERVICE AREA CHARACTERISTICS

Subdivision

Food Service: Yes No N/A

Number of Service Connections 1,206
 Population Served 4,221 Basis Operator

OPERATION & MAINTENANCE LOG: Yes

Location WTP

Comments _____

CERTIFIED OPERATOR: Yes

Operator(s) & Certification Class-Number:
Pedro Figueroa C-17160

Hrs/day: Required _____ *Visit _____ Actual _____ *Visit _____
 Days/wk: Required 5+1 Actual 5+1
 Non-consecutive Days? Yes No N/A
 Comments *Visits must total 0.6 hour/week

MONTHLY OPERATION REPORTS (MORs)

MORs submitted regularly? Yes No N/A
 Data missing from MORs? No Yes N/A
 Average Day (from MORs) 237,703 gpd
 Maximum Day (from MORs) 377,000 gpd 5/10
 Comments _____

Flow Measuring Device _____ Flow Meter
 Meter Size & Type 10" Water Specialties
 Date Last Calibrated 11/29/09

RAW WATER SOURCE

GROUND; Number of Wells 2
 PURCHASED from PWS ID # _____
 Emergency Water Source City of Altamonte Springs
 Emergency Water Capacity 8" Interconnect

STANDBY POWER SOURCE: Yes

Source Diesel
 Capacity of Standby (kW) 125
 Switchover: Automatic Manual
 Hrs Operated Under Load 1 hr/wk.
 What equipment does it operate?
 Well Pumps _____
 High Service Pumps _____
 Treatment Equipment _____
 Satisfy avg. daily demand? Yes No Unknown
 Audio-visual alarm? Yes No
 Comments Also have emergency interconnect

PLANS AND MAPS

Coliform Sampling Plan Yes No N/A
 D/DBP Monitoring Plan Yes No N/A
 Lead and Copper Plan Yes No N/A
 Distribution System Map Yes No N/A
 Emergency Response Plan Yes No N/A
 Comment _____

PREVENTIVE MAINTENANCE/O&M

Operation & Maintenance Manual Yes No
 Preventive Maintenance Program Yes No
 Flushing Program Yes No N/A
 Records Yes No N/A
 Isolation Valve Exercise Yes No N/A
 Records Yes No N/A

Comments _____

CROSS CONNECTION CONTROL

BFPAs 16 # Tested 16
 WWTP RPZ N/A Date Tested N/A
 Written Plan Yes Date 11/13/07

Comments CCCP approved by FDEP on 1/25/08

GROUND WATER SOURCE

Well Number (Florida Unique Well ID #)	1(AAH2581)	2(AAH2582)		
Year Drilled	1958	1976		
Depth Drilled	412'	500'		
Drilling Method	Cable tool	Cable tool		
Type of Grout	Neat cement	Unknown		
Static Water Level	35'	42'		
Pumping Water Level	Unknown	52'		
Design Well Yield	Unknown	1000 gpm		
Test Yield	Unknown	1600 gpm		
Actual Yield (if different than rated capacity)	Unknown	Unknown		
Strainer	Unknown	Open hole		
Length (outside casing)	105'	175"		
Diameter (outside casing)	12"	12"		
Material (outside casing)	Stainless	Steel		
Well Contamination History	None	None		
Is inundation of well possible?	No	No		
6' X 6' X 4" Concrete Pad	Yes	Yes		
SET BACKS	Septic Tank	>100'	>100'	
	Reuse Water	N/A	N/A	
	WW Plumbing	<100'	>100'	
	Other Sanitary Hazard	None Observed	None Observed	
PUMP	Type	Submersible	Vertical Turbine	
	Manufacturer Name	Deming	Johnston	
	Model Number	Unknown	17628-12CS	
	Rated Capacity (gpm)	550	1,000	
	Motor Horsepower	15	40	
Well casing 12" above grade?	Yes	Yes		
Well Casing Sanitary Seal	Yes	Yes		
Raw Water Sampling Tap	Yes	Yes		
Above Ground Check Valve	Yes	Yes		
Security	Yes	Yes		
Well Vent Protection	Yes	Yes		

COMMENTS _____

PWS ID # 3591451
 Date 5/4/11

CHLORINATION (Disinfection)

Type: Gas Hypo
 Make Stenner Capacity 85 gpd
 Chlorine Feed Rate 65%
 Avg. Amount of Cl₂ gas used N/A
 Chlorine Residuals: Plant -- Remote 1.4
 Remote tap location 572 Tulan St.
 DPD Test Kit: On-site With operator
 None Not Used Daily
 Injection Points Into aerator
 Booster Pump Info N/A
 Comments _____

STORAGE FACILITIES

(G) Ground (C) Clearwell (E) Elevated
 (B) Bladder (H) Hydropneumatic / flow-through

Tank Type/Number	G	H
Capacity (gal)	100,000	10,000
Material	Steel	Steel
Gravity Drain	Yes	Yes
By-Pass Piping	Yes	Yes
Protected Openings	Yes	Yes
Sight Glass or Level Indicator	Yes	Yes
PRV/ARV	N/A	PRV
Pressure Gauge	N/A	Yes
On/Off Pressure	N/A	65/75
Access Secured	Yes	Yes
Access Manhole	Yes	Yes
Tank Sample Tap Location	Effluent piping	Effluent piping
Date of Inspection	10/26/09	N/A
Date of Cleaning	10/26/09	N/A

Comments Hydropneumatic tank was installed 3/9/07

Chlorine Gas Use Requirements	YES	NO	Comments
Dual System	<input type="checkbox"/>	<input type="checkbox"/>	
Auto-switchover	<input type="checkbox"/>	<input type="checkbox"/>	
Alarms:			
Loss of Cl ₂ capability	<input type="checkbox"/>	<input type="checkbox"/>	
Loss of Cl ₂ residual	<input type="checkbox"/>	<input type="checkbox"/>	
Cl ₂ leak detection	<input type="checkbox"/>	<input type="checkbox"/>	
Scale	<input type="checkbox"/>	<input type="checkbox"/>	
Chained Cylinders	<input type="checkbox"/>	<input type="checkbox"/>	
Reserve Supply	<input type="checkbox"/>	<input type="checkbox"/>	
Adequate Air-pak	<input type="checkbox"/>	<input type="checkbox"/>	
Sign of Leaks	<input type="checkbox"/>	<input type="checkbox"/>	
Fresh Ammonia	<input type="checkbox"/>	<input type="checkbox"/>	
Ventilation	<input type="checkbox"/>	<input type="checkbox"/>	
Room Lighting	<input type="checkbox"/>	<input type="checkbox"/>	
Warning Signs	<input type="checkbox"/>	<input type="checkbox"/>	
Repair Kits	<input type="checkbox"/>	<input type="checkbox"/>	
Fitted Wrench	<input type="checkbox"/>	<input type="checkbox"/>	
Housing/Protection	<input type="checkbox"/>	<input type="checkbox"/>	

HIGH SERVICE PUMPS

Pump Number	1	2
Type	Centrifugal	Centrifugal
Make	Pacific	Peerless
Model	H30M-KPG	AOP-3
Capacity (gpm)	500	700
Motor HP	40	30
Date Installed	1961	1968

Comments _____

AERATION (Gases, Fe, & Mn Removal)

Type Cascade Capacity 1,500 gpm
 Aerator Condition Good
 Visible Algae Growth None
 Protective Screen Condition Good
 Frequency of Cleaning Semi-annually
 Date Last Inspected/Cleaned 2/23/11
 Comments _____

DEFICIENCIES:

No deficiencies were noted at the time of the inspection.

REMINDERS:

- For monitoring due in 2011, please review the monitoring reminder schedule available at our website at: <http://www.dep.state.fl.us/central/Home/DrinkingWater/InHouseCompliance/MonitoringSchedules/MonitoringSchedules.htm>
- Suppliers of water shall submit written notification to the Department before beginning work or alterations to the public water system. Each notification shall be submitted to the appropriate Department of Environmental Protection District Office or Approved County Health Department and shall include the following: a description of the scope, purpose, and location of the work or alterations; and assurance that the work or alterations will comply with applicable requirements listed in Rule 62-555.330, F.A.C. Suppliers of water may begin such work or alterations 14 days after providing notification to the Department unless they are advised by the Department that the notification is incomplete or that a construction permit is required.
- Suppliers of water shall telephone the SWP at 1-800-320-0519 immediately (i.e., within two hours) after discovery of any actual or suspected sabotage or security breach, or any suspicious incident, involving a public water system. [Rule 62-555.350(10)(a), F.A.C.]
- Suppliers of water shall notify affected water customers in writing or via telephone, newspaper, radio, or television; and telephone, and speak directly to a person at, the appropriate DEP District Office by no later than the previous business day before taking PWS components out of operation for planned maintenance or repair work if the work is expected to adversely affect finished-water quality, interrupt water service to 150 or more service connections or 350 or more people, interrupt water service to any one service connection for more than eight hours, or necessitate the issuance of a precautionary "boil water" notice in accordance with the Department of Health's "Guidelines for the Issuance of Precautionary Boil Water Notices" as adopted in Rule 62-555.335, F.A.C. [Rule 62-555.350(10)(d), F.A.C.]
- Suppliers of water shall issue precautionary "boil water" notices as required or recommended in the Department of Health's "Guidelines for the Issuance of Precautionary Boil Water Notices" as adopted in Rule 62-555.335, F.A.C. [Rule 62-555.350(11), F.A.C.]

Inspector *Patrick Samis* Title Env. Specialist I Date 5/11/11

Approved by *[Signature]* Title Env. Supervisor II Date 5/11/11

Utilities, Inc. of Florida

Docket No.: 120209-WS

Seminole County

25-30.440 (6)
PERMITS

Test Year Ended December 31, 2011

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St. Johns River Water Management District

Kirby B. Green III, Executive Director • David W. Fisk, Assistant Executive Director
David Dewey, Altamonte Springs Service Center Director

975 Keller Road • Altamonte Springs, FL 32714-1618 • (407) 659-4800
On the Internet at floridaswater.com.

July 28, 2011

Utilities Inc of Florida
Attn: Mr. Patrick Flynn
200 Weathersfield Ave
Altamonte Springs, FL 32714

Re: Bear Lake
Permit No. 20-117-8348-4
Item No. 1129151
(Please reference permit and item numbers on all correspondence.)

Dear Mr. Flynn:

Condition 21 of the above referenced Consumptive Use Permit currently requires the submittal of a compliance report on January 31, 2015. In 2010, the Florida Legislature revised Chapter 373.236(4), Florida Statutes, to require the submittal of the compliance reports at 10 years instead of every 5 years for new permits. The District's Governing Board, at the March 2011 Governing Board meeting, directed that this change in submittal requirements for compliance reports also be applied to existing permits.

Therefore, because Condition 21 required the submittal of this report 5 years after permit issuance and the permit duration is only 10 years, this letter is to notify you that the Compliance Report outlined in Condition 21 is no longer required. District staff will manually remove this submittal requirement from your compliance submittal tab on the District's e-permitting website.

If you have any questions, please contact Sara Gilbert at (407) 659-4825 or via e-mail at sgilbert@sjrwm.com within 30 days of receipt of this letter to discuss your options.

Sincerely,

Shannon L. Joyce, P.G.
Compliance Manager

Cc: RIM; Sara Gilbert; Nancy Davis

RECEIVED

JUL 29 2011

GOVERNING BOARD

W. Leonard Wood, CHAIRMAN
FERN MEDEIRA BEACH

Maryam H. Ghyabi, TREASURER
GRAND BEACH

John A. Mikos, SECRETARY
ORLANDO

Douglas C. Bouraique
VERO BEACH

Lad Daniels
JACKSONVILLE

Chuck Drake
ORLANDO

Richard G. Hamann
GAINESVILLE

Arlen H. Jumper
FORT MEYER



POST OFFICE BOX 1429 **PALATKA, FLORIDA 32178-1429**
 TELEPHONE 904-329-4100 SUNCOM 904-860-4500
 TDD 904-329-4410 TDD SUNCOM 860-4450

SERVICE CENTERS

FAX (Executive) 329-4125	(Legal) 329-4485	(Permitting) 329-4315	(Administrative) 329-4150
818 E. South Street Orlando, Florida 32801 407-897-4300 TDD 407-897-5060	7775 Baymeadows Way Suite 102 Jacksonville, Florida 32259 904-730-6270 TDD 904-443-7900	305 East Drive Melbourne, Florida 32904 407-884-4840 TDD 407-722-5368	OPERATIONS 2133 N. Wickham Road Melbourne, Florida 32903-8109 407-752-3100 TDD 407-752-3100

FILE

November 15, 2000

Utilities Inc of Florida
200 Weathersfield Ave
Altamonte Springs, FL 32714

SUBJECT: Consumptive Use Permit Number 8348
BEAR LAKE

Dear Sir/Madam:

PF-01F
NOV 22 2000
AC

Enclosed is your permit and the forms necessary for submitting information to comply with conditions of the permit as authorized by the St. Johns River Water Management District on November 15, 2000.

Permit issuance does not relieve you from the responsibility of obtaining permits from any federal, state and/or local agencies asserting concurrent jurisdiction over this work.

The enclosed permit is a legal document and should be kept with your other important records. Please read the permit and conditions carefully since the referenced conditions may require submittal of additional information. All information submitted as compliance with permit conditions must be submitted to the nearest District Service Center and should include the above referenced permit number.

Please be advised that the period of time within which a third party may request an administrative hearing on this permit may not have expired by the date of issuance. A potential petitioner has twenty-six (26) days from the date on which the actual notice is deposited in the mail, or twenty-one (21) days from publication of this notice when actual notice is not provided, within which to file a petition for an administrative hearing pursuant to Sections 120.569 and 120.57, Florida Statutes. Receipt of such a petition by the District may result in this permit becoming null and void.

Sincerely,

Gloria Lewis
Gloria Lewis, Director
Permit Data Services Division

Enclosures: Permit, Conditions for Issuance, Compliance Forms, Map, Well Tags

cc: District Permit File

Agent: THE COLINAS GROUP INC
515 N. VIRGINIA AVENUE
Winter Park, FL 32789

William Kerr, Chairman
Melbourne Beach

Ometrias D. Long, Vice Chairman
Apopka

Jeff K. Jennings, Secretary
Maitland

Duane Ottenstroer, Treasurer
Switzler Lake

Dan Roach
Titusville Beach

William M. Segal
Maitland

Otis Mason
St. Augustine

Clay Albright
Earl Lake Water

Reid Hughes
Daytona Beach

PERMIT NO. 8348
PROJECT NAME: BEAR LAKE

DATE ISSUED: November 15, 2000

A PERMIT AUTHORIZING:

The District authorizes, as limited by the attached permit conditions, the use of 28.9 million gallons per year of ground water from the Floridan aquifer for public supply for an estimated population of 676

LOCATION:

Site: BEAR LAKE
Seminole County

Section(s): 18

Township(s): 21S

Range(s): 29E

ISSUED TO:

Utilities Inc of Florida
200 Weathersfield Ave
Altamonte Springs, FL 32714

Permittee agrees to hold and save the St. Johns River Water Management District and its successors harmless from any and all damages, claims, or liabilities which may arise from permit issuance. Said application, including all maps and specifications attached thereto, is by reference made a part hereof.

This permit does not convey to permittee any property rights nor any rights of privileges other than those specified herein, nor relieve the permittee from complying with any law, regulation or requirement affecting the rights of other bodies or agencies. All structures and works installed by permittee hereunder shall remain the property of the permittee.

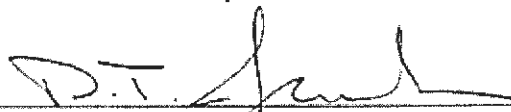
This permit may be revoked, modified or transferred at any time pursuant to the appropriate provisions of Chapter 373, Florida Statutes and 40C-1, Florida Administrative Code.

PERMIT IS CONDITIONED UPON:

See conditions on attached "Exhibit A", dated November 15, 2000

AUTHORIZED BY: St. Johns River Water Management District
Department of Resource Management

By: _____



Dwight T Jenkins
Division Director

"EXHIBIT A"
CONDITIONS FOR ISSUANCE OF PERMIT NUMBER 8348
UTILITIES INC OF FLORIDA
DATED NOVEMBER 15, 2000

1. District Authorized staff, upon proper identification, will have permission to enter, inspect and observe permitted and related facilities in order to determine compliance with the approved plans, specifications and conditions of this permit.
2. Nothing in this permit should be construed to limit the authority of the St. Johns River Water Management District to declare a water shortage and issue orders pursuant to Section 373.175, Florida Statutes, or to formulate a plan for implementation during periods of water shortage, pursuant to Section 373.246, Florida Statutes. In the event a water shortage, is declared by the District Governing Board, the permittee must adhere to the water shortage restriction as specified by the District, even though the specified water shortage restrictions may be inconsistent with the terms and conditions of this permit.
3. Prior to the construction, modification, or abandonment of a well, the permittee must obtain a Water Well Construction Permit from the St. Johns River Water Management District, or the appropriate local government pursuant to Chapter 40C-3, Florida Administrative Code. Construction, modification, or abandonment of a well will require modification of the consumptive use permit when such construction, modification or abandonment is other than that specified and described on the consumptive use permit application form.
4. Leaking or inoperative well casings, valves, or controls must be repaired or replaced as required to eliminate the leak or make the system fully operational.
5. Legal uses of water existing at the time of the permit application may not be interfered with by the consumptive use. If unanticipated interference occurs, the District may revoke the permit in whole or in part to curtail or abate the interference unless the permittee mitigates for the interference. In those cases where other permit holders are identified by the District as also contributing to the interference, the permittee may choose to mitigate in a cooperative effort with these other permittees. The permittee must submit a mitigation plan to the District for approval prior to implementing such mitigation.
6. Off-site land uses existing at the time of permit application may not be significantly adversely impacted as a result of the consumptive use. If unanticipated significant adverse impacts occur, the District shall revoke the permit in whole or in part to curtail or abate the adverse impacts, unless the impacts can be mitigated by the

permittee.

7. The District must be notified, in writing, within 30 days of any sale, conveyance, or other transfer of a well or facility from which the permitted consumptive use is made or within 30 days of any transfer of ownership or control of the real property at which the permitted consumptive use is located. All transfers of ownership or transfers of permits are subject to the provisions of section 40C-1.612, Florida Administrative Code.
8. A District-issued identification tag shall be prominently displayed at each withdrawal site by permanently affixing such tag to the pump, headgate, valve or other withdrawal facility as provided by Section 40C-2.401, Florida Administrative Code. Permittee shall notify the District in the event that a replacement tag is needed.
9. If the permittee does not serve a new projected demand located within the service area upon which the annual allocation was calculated, the annual allocation will be subject to modification.
10. The permittee must ensure that all service connections are metered.
11. Landscape irrigation is prohibited between the hours of 10:00 a.m. and 4:00 p.m., except as follows:
 - a) Irrigation using a micro-irrigation system is allowed anytime.
 - (b) The use of reclaimed water for irrigation is allowed anytime, provided appropriate signs are placed on the property to inform the general public and District enforcement personnel of such use. Such signs must be in accordance with local restrictions.
 - (c) Irrigation of, or in preparation for planting, new landscape is allowed any time of day for one 30 day period provided irrigation is limited to the amount necessary for plant establishment.
 - (d) Watering in of chemicals, including insecticides, pesticides, fertilizers, fungicides, and herbicides when required by law, the manufacturer, or best management practices is allowed anytime within 24 hours of application.
 - (e) Irrigation systems may be operated anytime for maintenance and repair purposes not to exceed ten minutes per hour per zone.
12. All submittals made to demonstrate compliance with this permit must include the

permit number 8348 plainly labeled on the submittals.

13. This permit will expire on November 15, 2020.
14. Maximum annual ground water withdrawals must not exceed 28.9 million gallons.
15. The permittee must conduct an annual water audit within 30 days of the anniversary date of issuance of this permit. If the water audit shows that the system losses exceed 10%, a leak detection and repair program must be implemented.
16. The permittee must assure that all service connections are metered.
17. The permittee must implement the Water Conservation Plan submitted to the District on August 18, 2000, in accordance with the schedule contained therein.
18. Well no. 1 must continue to be monitored with a totalizing flowmeter. This meter must maintain 95% accuracy, be verifiable and be installed according to the manufacturer's specifications.
19. Total withdrawals from well no. 1 must be recorded continuously, totaled monthly, and reported to the District at least every six months from the initiation of the monitoring using Form No. EN-50. The reporting dates each year will be as follows for the duration of the permit:

Reporting Period	Report Due Date
January - June	July 31
July - December	January 31
20. The permittee must maintain all flowmeters. In case of failure or breakdown of any meter, the District must be notified in writing within 5 days of its discovery. A defective meter must be repaired or replaced within 30 days of its discovery.
21. The permittee must have all flowmeters checked for accuracy at least once every 3 years within 30 days of the anniversary date of permit issuance, and recalibrated if the difference between the actual flow and the meter reading is

greater than 5%. District Form No. EN-51 must be submitted to the District within 10 days of the inspection/calibration.

22. The lowest quality water source, such as reclaimed water or surface/storm water, must be used as irrigation water when deemed feasible pursuant to District rules and applicable state law.

23. The permittee shall submit, to the District, a compliance report pursuant to subsection 373.236(3), F.S., every 5 years during the term of the permit. The permittee shall submit the report by January 31 of the required year. The report shall contain sufficient information to demonstrate that the permittee's use of water will continue, for the remaining duration of the permit, to meet the conditions for permit issuance set forth in the District rules that existed at the time the permit was issued for 20 years by the District. At a minimum, the compliance report must:
 - (a) meet the submittal requirements of section 4.2 of the Applicant's Handbook: Consumptive Uses of Water, February 8, 1999; and
 - (b) supply all of the information specifically required by the compliance report condition(s) on the permit.

Notice Of Rights

1. A person whose substantial interests are or may be determined has the right to request an administrative hearing by filing a written petition with the St. Johns River Water Management District (District), or may choose to pursue mediation as an alternative remedy under Sections 120.569 and 120.573, Florida Statutes, before the deadline for filing a petition. Choosing mediation will not adversely affect the rights to a hearing if mediation does not result in a settlement. The procedures for pursuing mediation are set forth in Sections 120.569 and 120.57, Florida Statutes, and Rules 28-106.111 and 28-106.401-.405, Florida Administrative Code. Pursuant to Chapter 28-106 and Rule 40C-1.1007, Florida Administrative Code, the petition must be filed at the office of the District Clerk at District Headquarters, P. O. Box 1429, Palatka, Florida 32178-1429 (4049 Reid St., Palatka, FL 32177) within twenty-six (26) days of the District depositing notice of District decision in the mail (for those persons to whom the District mails actual notice) or within twenty-one (21) days of newspaper publication of the notice of District decision (for those persons to whom the District does not mail actual notice). A petition must comply with Chapter 28-106, Florida Administrative Code.
2. If the Governing Board takes action which substantially differs from the notice of District decision, a person whose substantial interests are or may be determined has the right to request an administrative hearing or may choose to pursue mediation as an alternative remedy as described above. Pursuant to District Rule 40C-1.1007, Florida Administrative Code, the petition must be filed at the office of the District Clerk at the address described above, within twenty-six (26) days of the District depositing notice of final District decision in the mail (for those persons to whom the District mails actual notice) or within twenty-one (21) days of newspaper publication of the notice of its final agency action (for those persons to whom the District does not mail actual notice). Such a petition must comply with Rule Chapter 28-106, Florida Administrative Code.
3. A substantially interested person has the right to a formal administrative hearing pursuant to Section 120.569 and 120.57(1), Florida Statutes, where there is a dispute between the District and the party regarding an issue of material fact. A petition for formal hearing must comply with the requirements set forth in Rule 28-106.201, Florida Administrative Code.
4. A substantially interested person has the right to an informal hearing pursuant to Sections 120.569 and 120.57(2), Florida Statutes, where no material facts are in dispute. A petition for an informal hearing must comply with the requirements set forth in Rule 28-106.301, Florida Administrative Code.
5. A petition for an administrative hearing is deemed filed upon delivery of the petition to the District Clerk at the District headquarters in Palatka, Florida.
6. Failure to file a petition for an administrative hearing, within the requisite time frame shall constitute a waiver of the right to an administrative hearing (Section 28-106.111, Florida Administrative Code).
7. The right to an administrative hearing and the relevant procedures to be followed are governed by Chapter 120, Florida Statutes, and Chapter 28-106, Florida Administrative Code and Section 40C-1.1007, Florida Administrative Code.

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St. Johns River Water Management District

Kirby B. Green III, Director • David W. Fisk, Assistant Executive Director

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4049 Reid Street • P.O. Box 1429 • Palatka, FL 32178-1429 • (386) 329-4500
On the Internet at floridaswater.com.

May 4, 2010

Utilities Inc of Florida
200 Weathersfield Ave
Altamonte Springs, FL 32714

*File in
CUT booklet*

SUBJECT: Consumptive Use Permit Number 8351
5 Year Compliance Report
Crystal Lake

*RECEIVED
MAY 10 2010*

Dear Sir/Madam:

The St. Johns River Water Management District has completed its review of the 5 year compliance report submitted by you. Based on the review the District has made no change to your existing permit.

Enclosed is a copy of the memo describing the review and a copy of your permit.

Please be advised that the period of time within which a third party may request and administrative hearing on this compliance report may not have expired. A potential petitioner has twenty-six(26) days from the date on which the actual notice is deposited in the mail, or twenty-one(21) days from publication of this notice when actual notice is provided, within which to file a petition for an administrative hearing pursuant to Sections 120.569 and 120.57, Florida Statutes.

Sincerely,

Robert Presley

Robert Presley, Director
Division of Regulatory Information Management

Enclosures: Memo, Permit, Conditions for Issuance

cc: District Permit File

GOVERNING BOARD

W. Leonard Wood, CHAIRMAN FERNANDINA BEACH	Hersey "Harky" Pullman, SECRETARY ENTERPRISE	Hans G. Tenzler III, TREASURER JACKSONVILLE	Douglas C. Bourque VERO BEACH
Michael Enei ORLANDO	Maryam H. Ghyabi ORLANDO BEACH	Richard G. Hamann GAINESVILLE	Arken N. Jumper FORT WALTON
			John A. Mares ORLANDO

PERMIT NO. 8351

ORIGINAL PERMIT ISSUED: November 15, 2000
Compliance Report Permit Date: April 29, 2010

PROJECT NAME: Crystal Lake

A PERMIT AUTHORIZING:

This is a 5-year Compliance Report review. The District issued a permit on November 15, 2000, for the use of 20.19 million gallons per year or 0.055 million gallons per day of groundwater for public supply use. The current permit expires on November 15, 2020. The District authorizes the continued use, as limited by the attached permit conditions, of 18.83 million gallons per year or 0.516 million gallons per day of ground water from the Floridan aquifer to provide household, water utility and fire protection type uses to an estimated 453 residents.

LOCATION:

Site: Crystal Lake
Seminole County

Section(s): 4 Township(s): 20S Range(s): 30E

ISSUED TO:

Utilities Inc of Florida
200 Weathersfield Ave
Altamonte Springs, FL 32714

Permittee agrees to hold and save the St. Johns River Water Management District and its successors harmless from any and all damages, claims, or liabilities which may arise from permit issuance. Said application, including all maps and specifications attached thereto, is by reference made a part hereof.

This permit does not convey to permittee any property rights nor any rights of privileges other than those specified herein, nor relieve the permittee from complying with any law, regulation or requirement affecting the rights of other bodies or agencies. All structures and works installed by permittee hereunder shall remain the property of the permittee.

This permit may be revoked, modified or transferred at any time pursuant to the appropriate provisions of Chapter 373, Florida Statutes and 40C-1, Florida Administrative Code.

PERMIT IS CONDITIONED UPON:

See conditions on attached "Exhibit A", dated April 29, 2010

AUTHORIZED BY: St. Johns River Water Management District
Department of Resource Management

By: _____



Catherine Walker, PE MBA
Division Director

"EXHIBIT A"
CONDITIONS FOR ISSUANCE OF PERMIT NUMBER 8351
UTILITIES INC OF FLORIDA
DATED APRIL 29, 2010

1. District authorized staff, upon proper identification, will have permission to enter, inspect, and observe permitted and related facilities in order to determine compliance with the approved plans, specifications, and conditions of this permit.
2. Nothing in this permit should be construed to limit the authority of the St. Johns River Water Management District to declare a water shortage and issue orders pursuant to Section 373.175, Florida Statutes, or to formulate a plan for implementation during periods of water shortage, pursuant to Section 373.246, Florida Statutes. In the event a water shortage is declared by the District Governing Board, the permittee must adhere to the water shortage restrictions as specified by the District, even though the specified water shortage restrictions may be inconsistent with the terms and conditions of this permit.
3. Prior to the construction, modification, or abandonment of a well, the permittee must obtain a Water Well Construction Permit from the St. Johns River Water Management District, or the appropriate local government pursuant to Chapter 40C-3, Florida Administrative Code. Construction, modification, or abandonment of a well will require modification of the consumptive use permit when such construction, modification, or abandonment is other than that specified and described on the consumptive use permit application form.
4. Leaking or inoperative well casings, valves, or controls must be repaired or replaced as required to eliminate the leak or make the system fully operational.
5. The permittee's use of water as authorized by this permit shall not cause an interference with an existing legal use of water as defined in District rules. If interference occurs, the District may revoke the permit in whole or in part to abate the adverse impact unless otherwise mitigated by the permittee. In those cases where other permit holders are identified by the District as also contributing to the interference, the permittee may choose to mitigate in a cooperative effort with these other permittees. The permittee shall submit a mitigation plan to the District, and obtain District approval, prior to implementing any mitigation.
6. Off-site land uses existing at the time of permit application may not be significantly adversely impacted as a result of the consumptive use. If unanticipated significant adverse impacts occur, the District shall revoke the permit in whole or in part to curtail or abate the adverse impacts, unless the impacts can be mitigated by the permittee.
7. The District must be notified, in writing, within 30 days of any sale, conveyance, or other transfer of a well or facility from which the permitted consumptive use is made or within 30 days of any transfer of ownership or control of the real property at which the permitted consumptive use is located. All transfers of ownership or transfers of permits are subject to the provisions of section 40C-1.612.
8. A District issued identification tag shall be prominently displayed at each withdrawal site by permanently affixing such tag to the pump, headgate, valve, or other withdrawal facility as provided by Section 40C-2.401, Florida Administrative Code. Permittee shall notify the District in the event that a replacement tag is needed.

9. If the permittee does not serve a new projected demand located within the service area upon which the annual allocation was calculated, the annual allocation will be subject to modification by the District.
10. The permittee shall meter all service connections.
11. Landscape irrigation is prohibited between the hours of 10:00 a.m. and 4:00 p.m., except as follows:
 - a) Irrigation using a micro-spray, micro-jet, drip or bubbler irrigation system is allowed anytime.
 - b) The use of water for irrigation from a reclaimed water system is allowed anytime.
 - c) The use of recycled water from wet detention treatment ponds for irrigation is allowed anytime provided the ponds are not augmented from any ground or off-site surface water or public supply sources.
 - d) Irrigation is allowed at any time of day of day for one 30-day period following new planting.
 - e) Watering in of chemicals, including insecticides, pesticides, fertilizers, fungicides and herbicides when required by law, the manufacturers, or best management practices within 24 hours of application.
 - f) Irrigation systems may be operated any time of day for maintenance and repair purposes not to exceed 20 minutes per hour per irrigation zone.
 - g) Irrigation using a hand-held hose equipped with an automatic shut-off nozzle is allowed anytime.
 - h) Discharge of water from a water-to-air air conditioning unit or other water dependent cooling system is not limited.
12. All submittals made to demonstrate compliance with this permit must include the permit number 8351 plainly labeled on the submittals.
13. This permit will expire on November 15, 2020.
14. Maximum annual ground water withdrawals must not exceed 18.8340 million gallons.
15. The permittee must conduct an annual water audit within 30 days of the anniversary date of issuance of this permit. If the water audit shows that the system losses exceed 10%, a leak detection and repair program must be implemented.
16. The permittee must assure that all service connections continue to be metered.
17. The permittee must implement the Water Conservation Plan submitted to the District on January 29, 2010, in accordance with the schedule contained therein.
18. Well no. 1 must continue to be monitored with a totalizing flowmeter. This meter must maintain 95% accuracy, be verifiable and be installed according to the manufacturer's specifications.
19. Total withdrawals from well no. 1 must be recorded continuously, totaled monthly, and reported to the District at least every six months from the initiation of the monitoring using Form No. EN-50. The reporting dates each year will be as follows for the duration of the permit:

Reporting Period	Report Due Date
January - June	July 31
July - December	January 31

20. The permittee must maintain all flowmeters. In case of failure or breakdown of any meter, the District must be notified in writing within 5 days of its discovery. A defective meter must be repaired or replaced within 30 days of its discovery.
21. The permittee must have all flowmeters checked for accuracy at least once every 3 years within 30 days of the anniversary date of permit issuance, and recalibrated if the difference between the actual flow and the meter reading is greater than 5%. District Form No. EN-51 must be submitted to the District within 10 days of the inspection/calibration.
22. The lowest quality water source, such as reclaimed water or surface/storm water, must be used as irrigation water when deemed feasible pursuant to District rules and applicable state law.
23. The permittee shall submit, to the District, a compliance report pursuant to subsection 373.236(3), F.S., every 5 years during the term of the permit. The permittee shall submit the report by January 31 of the required year. The report shall contain sufficient information to demonstrate that the permittee's use of water will continue, for the remaining duration of the permit, to meet the conditions for permit issuance set forth in the District rules that existed at the time the permit was issued for 20 years by the District. At a minimum, the compliance report must: (a) meet the submittal requirements of section 4.2 of the Applicant's Handbook: Consumptive Uses of Water, February 8, 1999; and (b) supply all of the information specifically required by the compliance report condition(s) on the permit.

Notice Of Rights

1. A person whose substantial interests are or may be affected has the right to request an administrative hearing by filing a written petition with the St. Johns River Water Management District (District). Pursuant to Chapter 28-106 and Rule 40C-1.1007, Florida Administrative Code, the petition must be filed (received) either by delivery at the office of the District Clerk at District Headquarters, P. O. Box 1429, Palatka Florida 32178-1429 (4049 Reid St., Palatka, FL 32177) or by e-mail with the District Clerk at Clerk@sjrwmd.com, within twenty-six (26) days of the District depositing the notice of intended District decision in the mail (for those persons to whom the District mails actual notice), within twenty-one (21) days of the District emailing the notice of intended District decision (for those persons to whom the District emails actual notice), or within twenty-one (21) days of newspaper publication of the notice of intended District decision (for those persons to whom the District does not mail or email actual notice). A petition must comply with Sections 120.54(5)(b)4. and 120.569(2)(c), Florida Statutes, and Chapter 28-106, Florida Administrative Code. The District will not accept a petition sent by facsimile (fax), as explained in paragraph no. 5 below. Mediation pursuant to Section 120.573, Florida Statutes, is not available.
2. If the District takes action that substantially differs from the notice of intended District decision, a person whose substantial interests are or may be affected has the right to request an administrative hearing by filing a written petition with the District, but this request for administrative hearing shall only address the substantial deviation. Pursuant to Chapter 28-106 and Rule 40C-1.1007, Florida Administrative Code, the petition must be filed (received) at the office of the District Clerk at the mail/street address or email address described in paragraph no. 1 above, within twenty-six (26) days of the District depositing notice of final District decision in the mail (for those persons to whom the District mails actual notice), within twenty-one (21) days of the District emailing the notice of final District decision (for those persons to whom the District emails actual notice), or within twenty-one (21) days of newspaper publication of the notice of final District decision (for those persons to whom the District does not mail or email actual notice). A petition must comply with Sections 120.54(5)(b)4. and 120.569(2)(c), Florida Statutes, and Chapter 28-106, Florida Administrative Code. Mediation pursuant to Section 120.573, Florida Statutes, is not available.
3. A person whose substantial interests are or may be affected has the right to a formal administrative hearing pursuant to Sections 120.569 and 120.57(1), Florida Statutes, where there is a dispute between the District and the party regarding an issue of material fact. A petition for formal hearing must also comply with the requirements set forth in Rule 28-106.201, Florida Administrative Code.
4. A person whose substantial interests are or may be affected has the right to an informal administrative hearing pursuant to Sections 120.569 and 120.57(2), Florida Statutes, where no material facts are in dispute. A petition for an informal hearing must also comply with the requirements set forth in Rule 28-106.301, Florida Administrative Code.
5. A petition for an administrative hearing is deemed filed upon receipt of the complete petition by the District Clerk at the District Headquarters in Palatka, Florida during the District's regular business hours. The District's regular business hours are 8:00 a.m. – 5:00 p.m., excluding weekends and District holidays. Petitions received by the District Clerk after the District's regular business hours shall be deemed filed as of 8:00 a.m. on the District's next regular business day. The District's acceptance of petitions filed by e-mail is subject to certain conditions set forth in the District's Statement of Agency Organization and Operation (issued pursuant to Rule 28-101.001, Florida Administrative

Code), which is available for viewing at floridaswater.com. These conditions include, but are not limited to, the petition being in the form of a PDF or TIFF file and being capable of being stored and printed by the District. Further, pursuant to the District's Statement of Agency Organization and Operation, attempting to file a petition by facsimile is prohibited and shall not constitute filing.

6. Failure to file a petition for an administrative hearing within the requisite time frame shall constitute a waiver of the right to an administrative hearing. (Rule 28-106.111, Florida Administrative Code).
7. The right to an administrative hearing and the relevant procedures to be followed are governed by Chapter 120, Florida Statutes, Chapter 28-106, Florida Administrative Code, and Rule 40C-1.1007, Florida Administrative Code. Because the administrative hearing process is designed to formulate final agency action, the filing of a petition means the District's final action may be different from the position taken by it in this notice. A person whose substantial interests are or may be affected by the District's final action has the right to become a party to the proceeding, in accordance with the requirements set forth above.
8. Pursuant to Section 120.68, Florida Statutes, a party to the proceeding before the District who is adversely affected by final District action may seek review of the action in the District Court of Appeal by filing a notice of appeal pursuant to Rules 9.110 and 9.190, Florida Rules of Appellate Procedure, within 30 days of the rendering of the final District action.
9. A District action is considered rendered, as referred to in paragraph no. 8 above, after it is signed on behalf of the District, and is filed by the District Clerk.
10. Failure to observe the relevant time frames for filing a petition for judicial review as described in paragraph no. 8 above will result in waiver of that right to review.

NOR.DOC.001
Revised 7/27/09

**Notice Of Rights
Certificate of Service**

I HEREBY CERTIFY that a copy of the foregoing Notice of Rights has been sent by U.S.
Mail to:

Utilities Inc of Florida
200 Weathersfield Ave
Altamonte Springs, FL 32714

At 4:00 p.m. this *1st* day of May, 2010.

Robert Presley

Division of Regulatory Information Management
Robert Presley, Director

St. Johns River Water Management District
Post Office Box 1429
Palatka, FL 32178-1429
(386) 329-4570
Permit Number: 8351



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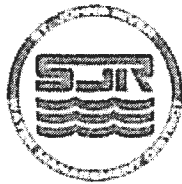
Crystal lake
8351-4
Seminole County

2009 Digital Ortho Quadrangle

Created February 8, 2010
by Jeri Panish

The St. Johns River Water Management District prepares and uses this information for its own purposes and this information may not be suitable for other purposes. This information is provided as is. Further documentation of this data can be obtained by contacting:
St. Johns River Water Management District,
Regulatory Information Management, P.O. Box 1429,
4049 Reid Street Palmdale, Florida 32178-1429
Tel: (386) 329-4207
(386) 329-4251

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St. Johns River Water Management District

Kirby B. Green III, Executive Director • David W. Fisk, Assistant Executive Director

4049 Reid Street • P.O. Box 1429 • Palatka, FL 32178-1429 • (386) 329-4500
On the Internet at www.sjrwmd.com.

August 29, 2006

Utilities Inc of Florida
200 Weathersfield Ave
Altamonte Springs, FL 32714

RECEIVED

SEP 11 2006

SUBJECT: Consumptive Use Permit Number 8347
Jansen

Dear Sir/Madam:

Enclosed is your permit as authorized by the St. Johns River Water Management District on August 29, 2006.

Please be advised that the period of time within which a third party may request an administrative hearing on this permit may not have expired by the date of issuance. A potential petitioner has twenty-six (26) days from the date on which the actual notice is deposited in the mail, or twenty-one (21) days from publication of this notice when actual notice is not provided, within which to file a petition for an administrative hearing pursuant to Sections 120.569 and 120.57, Florida Statutes. Receipt of such a petition by the District may result in this permit becoming null and void.

Permit issuance does not relieve you from the responsibility of obtaining permits from any federal, state and/or local agencies asserting concurrent jurisdiction over this work.

The enclosed permit is a legal document and should be kept with your other important records. Please read the permit and conditions carefully since the referenced conditions may require submittal of additional information. All information submitted as compliance with permit conditions must be submitted to the nearest District Service Center and should include the above referenced permit number.

Sincerely,

Gloria Lewis, Director
Permit Data Services Division

Enclosures: Permit, Conditions for Issuance, Compliance Forms, Map, Well Tags

cc: District Permit File

GOVERNING BOARD

Charles D. Long, Chairman APRUKA	David G. Graham, Vice Chairman JACKSONVILLE	R. Clay Abright, Secretary GULF	Quane Ottensmeyer, Treasurer ORLANDO	
W. Leonard Wood FERNANDINA BEACH	John G. Scazzari ORLANDO	William Ken MELBOURNE BEACH	Ann T. Moore BUNNELL	Susan N. Hughes CENTRA WOODS

PERMIT NO. 8347
PROJECT NAME: Jansen

DATE ISSUED: August 29, 2006

A PERMIT AUTHORIZING:

The District authorizes, as limited by the attached permit conditions, the use of up to 28.88 million gallons per year of ground water from the Floridan aquifer for household use for an estimated population of 734 people in 10 years.

LOCATION:

Site: Jansen
Seminole County

Section(s): 19 Township(s): 21S Range(s): 29E

ISSUED TO:

Utilities Inc of Florida
200 Weathersfield Ave
Altamonte Springs, FL 32714

Permittee agrees to hold and save the St. Johns River Water Management District and its successors harmless from any and all damages, claims, or liabilities which may arise from permit issuance. Said application, including all maps and specifications attached thereto, is by reference made a part hereof.

This permit does not convey to permittee any property rights nor any rights of privileges other than those specified herein, nor relieve the permittee from complying with any law, regulation or requirement affecting the rights of other bodies or agencies. All structures and works installed by permittee hereunder shall remain the property of the permittee.

This permit may be revoked, modified or transferred at any time pursuant to the appropriate provisions of Chapter 373, Florida Statutes and 40C-1, Florida Administrative Code.

PERMIT IS CONDITIONED UPON:

See conditions on attached "Exhibit A", dated August 29, 2006

AUTHORIZED BY: St. Johns River Water Management District
Department of Resource Management

By: _____



Dwight Jenkins
Division Director

"EXHIBIT A"
CONDITIONS FOR ISSUANCE OF PERMIT NUMBER 8347
UTILITIES INC OF FLORIDA
DATED AUGUST 29, 2006

1. District Authorized staff, upon proper identification, will have permission to enter, inspect and observe permitted and related facilities in order to determine compliance with the approved plans, specifications and conditions of this permit.
2. Nothing in this permit should be construed to limit the authority of the St. Johns River Water Management District to declare a water shortage and issue orders pursuant to Section 373.175, Florida Statutes, or to formulate a plan for implementation during periods of water shortage, pursuant to Section 373.246, Florida Statutes. In the event a water shortage, is declared by the District Governing Board, the permittee must adhere to the water shortage restriction as specified by the District, even though the specified water shortage restrictions may be inconsistent with the terms and conditions of this permit.
3. Prior to the construction, modification, or abandonment of a well, the permittee must obtain a Water Well Construction Permit from the St. Johns River Water Management District, or the appropriate local government pursuant to Chapter 40C-3, Florida Administrative Code. Construction, modification, or abandonment of a well will require modification of the consumptive use permit when such construction, modification or abandonment is other than that specified and described on the consumptive use permit application form.
4. Leaking or inoperative well casings, valves, or controls must be repaired or replaced as required to eliminate the leak or make the system fully operational.
5. Legal uses of water existing at the time of the permit application may not be interfered with by the consumptive use. If unanticipated interference occurs, the District may revoke the permit in whole or in part to curtail or abate the interference unless the permittee mitigates for the interference. In those cases where other permit holders are identified by the District as also contributing to the interference, the permittee may choose to mitigate in a cooperative effort with these other permittees. The permittee must submit a mitigation plan to the District for approval prior to implementing such mitigation.
6. Off-site land uses existing at the time of permit application may not be significantly adversely impacted as a result of the consumptive use. If unanticipated significant adverse impacts occur, the District shall revoke the permit in whole or in part to curtail or abate the adverse impacts, unless the impacts can be mitigated by the permittee.
7. The District must be notified, in writing, within 30 days of any sale, conveyance, or other transfer of a well or facility from which the permitted consumptive use is made or within 30 days of any transfer of ownership or control of the real property at which the permitted consumptive use is located. All transfers of ownership or transfers of permits are subject to the provisions of section 40C-1.612, Florida Administrative Code.
8. A District-issued identification tag shall be prominently displayed at each withdrawal site by permanently affixing such tag to the pump, headgate, valve or other withdrawal facility as provided by Section 40C-2.401, Florida Administrative Code. Permittee shall notify the District in the event that a replacement tag is needed.
9. All submittals made to demonstrate compliance with this permit must include the CUP number 8347 plainly labeled.
10. This permit will expire on June 15, 2016.

11. Maximum annual ground water withdrawals for all uses must not exceed:

27.74 million gallons in 2006,
27.83 million gallons in 2007,
28.02 million gallons in 2008,
28.06 million gallons in 2009,
28.18 million gallons in 2010,
28.26 million gallons in 2011,
28.45 million gallons in 2012,
28.49 million gallons in 2013,
28.61 million gallons in 2014,
28.69 million gallons in 2015; and
28.88 million gallons in 2016,

12. Wells no. 1 (station ID 15588) and no. 2 (station ID 15589) must continue to be monitored with totalizing flowmeters. These meters must maintain 95% accuracy, be verifiable and be installed according to the manufacturer's specifications.

13. Total withdrawals from wells no. 1 (station ID 15588) and no. 2 (station ID 15589) must be recorded continuously, totaled monthly, and reported to the District at least every six months from the initiation of the monitoring using Form No. EN-50. The reporting dates each year will be as follows for the duration of the permit:

<u>Reporting Period</u>	<u>Report Due Date</u>
January - June	July 31
July - December	January 31

14. The permittee must maintain all flowmeters. In case of failure or breakdown of any meter, the District must be notified in writing within 5 days of its discovery. A defective meter must be repaired or replaced within 30 days of its discovery.

15. The permittee must have all flowmeters checked for accuracy at least once every 3 years within 30 days of the anniversary date of permit issuance, and recalibrated if the difference between the actual flow and the meter reading is greater than 5%. District Form No. EN-51 must be submitted to the District within 10 days of the inspection/calibration.

16. The permittee must assure that all service connections continue to be metered.

17. Within 30 days of the anniversary date of issuance of this permit, the permittee must submit an annual water audit to the District. The audit must cover a period of at least one calendar year, and must identify all system losses (water utility) and all sources of unaccounted for water.

18. The permittee must implement the Water Conservation Plan submitted to the District on November 15, 2005, in accordance with the schedule contained therein.

19. The lowest quality water source, such as reclaimed water or surface/storm water, must be used as irrigation water when deemed feasible pursuant to District rules and applicable state law.

Notice Of Rights

1. A person whose substantial interests are or may be affected has the right to request an administrative hearing by filing a written petition with the St. Johns River Water Management District (District). Pursuant to Chapter 28-106 and Rule 40C-1.1007, Florida Administrative Code, the petition must be filed (received) either by delivery at the office of the District Clerk at District Headquarters, P. O. Box 1429, Palatka Florida 32178-1429 (4049 Reid St., Palatka, FL 32177) or by e-mail with the District Clerk at Clerk@sjrwmd.com, within twenty-six (26) days of the District depositing notice of District decision in the mail (for those persons to whom the District mails actual notice), within twenty-one (21) days of the District emailing notice of District decision (for those persons to whom the District emails actual notice), or within twenty-one (21) days of newspaper publication of the notice of District decision (for those persons to whom the District does not mail or email actual notice). A petition must comply with Sections 120.54(5)(b)4. and 120.569(2)(c), Florida Statutes, and Chapter 28-106, Florida Administrative Code. The District will not accept a petition sent by facsimile (fax), as explained in paragraph no. 5 below. Mediation pursuant to Section 120.573, Florida Statutes, is not available.
2. If the Governing Board takes action that substantially differs from the notice of District decision, a person whose substantial interests are or may be affected has the right to request an administrative hearing by filing a written petition with the District, but this request for administrative hearing shall only address the substantial deviation. Pursuant to Chapter 28-106 and Rule 40C-1.1007, Florida Administrative Code, the petition must be filed (received) at the office of the District Clerk at the mail/street address or email address described in paragraph no. 1 above, within twenty-six (26) days of the District depositing notice of final District decision in the mail (for those persons to whom the District mails actual notice), within twenty-one (21) days of the District emailing the notice of final District decision (for those persons to whom the District emails actual notice), or within twenty-one (21) days of newspaper publication of the notice of final District decision (for those persons to whom the District does not mail or email actual notice). A petition must comply with Sections 120.54(5)(b)4. and 120.569(2)(c), Florida Statutes, and Chapter 28-106, Florida Administrative Code. Mediation pursuant to Section 120.573, Florida Statutes, is not available.
3. A person whose substantial interests are or may be affected has the right to a formal administrative hearing pursuant to Sections 120.569 and 120.57(1), Florida Statutes, where there is a dispute between the District and the party regarding an issue of material fact. A petition for formal hearing must also comply with the requirements set forth in Rule 28-106.201, Florida Administrative Code.
4. A person whose substantial interests are or may be affected has the right to an informal administrative hearing pursuant to Sections 120.569 and 120.57(2), Florida Statutes, where no material facts are in dispute. A petition for an informal hearing must also comply with the requirements set forth in Rule 28-106.301, Florida Administrative Code.

Notice Of Rights

5. A petition for an administrative hearing is deemed filed upon receipt of the complete petition by the District Clerk at the District Headquarters in Palatka, Florida. Petitions received by the District Clerk after 5:00 p.m., or on a Saturday, Sunday, or legal holiday, shall be deemed filed as of 8:00 a.m. on the next regular District business day. The District's acceptance of petitions filed by e-mail is subject to certain conditions set forth in the District's Statement of Agency Organization and Operation (issued pursuant to Rule 28-101.001, Florida Administrative Code), which is available for viewing at www.sjrwmd.com. These conditions include, but are not limited to, the petition being in the form of a PDF file and being capable of being stored and printed by the District. Further, pursuant to the District's Statement of Agency Organization and Operation, attempting to file a petition by facsimile is prohibited and shall not constitute filing.
6. Failure to file a petition for an administrative hearing within the requisite time frame shall constitute a waiver of the right to an administrative hearing. (Rule 28-106.111, Florida Administrative Code).
7. The right to an administrative hearing and the relevant procedures to be followed are governed by Chapter 120, Florida Statutes, Chapter 28-106, Florida Administrative Code, and Rule 40C-1.1007, Florida Administrative Code. Because the administrative hearing process is designed to formulate final agency action, the filing of a petition means the District's final action may be different from the position taken by it in this notice. A person whose substantial interests are or may be affected by the District's final action has the right to become a party to the proceeding, in accordance with the requirements set forth above.
8. A person with a legal or equitable interest in real property who believes that a District permitting action is unreasonable or will unfairly burden the use of their property, has the right to, within 30 days of receipt of the notice of District decision regarding a permit application, apply for a special magistrate proceeding under Section 70.51, Florida Statutes, by filing a written request for relief at the Office of the District Clerk located at District Headquarters, P. O. Box 1429, Palatka, FL 32178-1429 (4049 Reid St., Palatka, FL 32177). A request for relief must contain the information listed in Subsection 70.51(6), Florida Statutes. Requests for relief received by the District Clerk after 5:00 p.m., or on a Saturday, Sunday, or legal holiday, shall be deemed filed as of 8:00 a.m. on the next regular District business day.
9. A timely filed request for relief under Section 70.51, Florida Statutes, tolls the time to request an administrative hearing under paragraph nos. 1 or 2 above. (Paragraph 70.51(10)(b), Florida Statutes). However, the filing of a request for an administrative hearing under paragraph nos. 1 or 2 above waives the right to a special magistrate proceeding. (Subsection 70.51(10)(b), Florida Statutes).
10. Failure to file a request for relief within the requisite time frame shall constitute a waiver of the right to a special magistrate proceeding. (Subsection 70.51(3), Florida Statutes).

Notice Of Rights

11. Any person whose substantial interests are or may be affected who claims that final action of the District constitutes an unconstitutional taking of property without just compensation may seek review of the action in circuit court pursuant to Section 373.617, Florida Statutes, and the Florida Rules of Civil Procedures, by filing an action in circuit court within 90 days of rendering of the final District action, (Section 373.617, Florida Statutes).
12. Pursuant to Section 120.68, Florida Statutes, a party to the proceeding before the District who is adversely affected by final District action may seek review of the action in the District Court of Appeal by filing a notice of appeal pursuant to Rules 9.110 and 9.190, Florida Rules of Appellate Procedure, within 30 days of the rendering of the final District action.
13. A party to the proceeding before the District who claims that a District order is inconsistent with the provisions and purposes of Chapter 373, Florida Statutes, may seek review of the order pursuant to Section 373.114, Florida Statutes, by the Florida Land and Water Adjudicatory Commission, by filing a request for review with the Commission and serving a copy on the Florida Department of Environmental Protection and any person named in the order within 20 days of the rendering of the District order.
14. A District action is considered rendered, as referred to in paragraph nos. 11, 12, and 13 above, after it is signed on behalf of the District, and is filed by the District Clerk.
15. Failure to observe the relevant time frames for filing a petition for judicial review as described in paragraph nos. 11 and 12 above, or for Commission review as described in paragraph no. 13 above, will result in waiver of that right to review.

Notice Of Rights

Certificate of Service

I HEREBY CERTIFY that a copy of the foregoing Notice of Rights has been sent by U.S. Mail to:

Utilities Inc of Florida
200 Weathersfield Ave
Altamonte Springs, FL 32714

At 4:00 p.m. this ^{28th} ~~29th~~ day of ^{September} ~~August~~, 2006.

Gloria Lewis

Division of Permit Data Services
Gloria Lewis, Director

St. Johns River Water Management District
Post Office Box 1429
Palatka, FL 32178-1429
(386) 329-4152
Permit Number: 8347

FLOW METER WATER CALIBRATION RECORD - EN51
ST. JOHNS RIVER WATER MANAGEMENT DISTRICT
Post Office Box 1429
Palatka, Florida 32178-1429

Consumptive Use Permit Number: **8347**
Permittee Name: **Utilities Inc of Florida**
Date of Permit Issuance: **August 29, 2006** Station Name: **1**
Pump Capacity: **200 GPM**
Serial Number on Meter: _____
Meter Model: _____
Discharge Pipe Diameter: _____
Date of Last Meter Calibration: ____/____/____
Date of This Calibration: ____/____/____
Name of Person Performing Calibration: _____

Method or Equipment Used for Calibration: _____

Initial Meter Reading at Start of Calibration: _____
Final Meter Reading at End of Calibration: _____
Readings on Equipment Used for Calibration:
Start: _____ End: _____

(Attach Formulas Used to Make Calculations)

Percent of Error Between Meter Reading and Calibration Equipment: _____ %
Name of Person Completing Form (Please Print): _____
Company Name: _____
Address: _____
City/State/Zip: _____
Daytime Telephone: (____) _____ - _____

Please Retain a Copy for Your Records

FLOW METER WATER CALIBRATION RECORD - EN51
ST. JOHNS RIVER WATER MANAGEMENT DISTRICT
Post Office Box 1429
Palatka, Florida 32178-1429

Consumptive Use Permit Number: 8347
Permittee Name: Utilities Inc of Florida
Date of Permit Issuance: August 29, 2006 Station Name: 2
Pump Capacity: 225 GPM
Serial Number on Meter: _____
Meter Model: _____
Discharge Pipe Diameter: _____
Date of Last Meter Calibration: ____/____/____
Date of This Calibration: ____/____/____
Name of Person Performing Calibration: _____

Method or Equipment Used for Calibration: _____

Initial Meter Reading at Start of Calibration: _____

Final Meter Reading at End of Calibration: _____

Readings on Equipment Used for Calibration:
Start: _____ End: _____

(Attach Formulas Used to Make Calculations)

Percent of Error Between Meter Reading and Calibration Equipment: _____%

Name of Person Completing Form (Please Print): _____

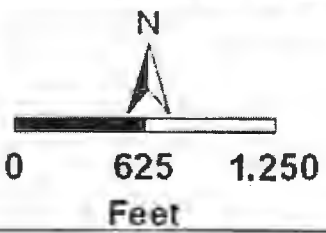
Company Name: _____

Address: _____

City/State/Zip: _____

Daytime Telephone: (____) _____ - _____

Please Retain a Copy for Your Records



Jansen
20-117-8347-4
2004 Digital Ortho Quadrangle

Map Created: January 03, 2006

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St. Johns River Water Management District

Kirby B. Green III, Director • David W. Fisk, Assistant Executive Director

4049 Reid Street • P.O. Box 1429 • Palatka, FL 32178-1429 • (386) 329-4500
On the Internet at floridaswater.com.

August 4, 2010

Utilities Inc of Florida
200 Weathersfield Ave
Altamonte Springs, FL 32714

SUBJECT: Consumptive Use Permit Number 8349
5 Year Compliance Report
Little Wekiva

Dear Sir/Madam:

The St. Johns River Water Management District has completed its review of the 5 year compliance report submitted by you. Based on the review the District has made no change to your existing permit.

Enclosed is a copy of the memo describing the review and a copy of your permit.

Please be advised that the period of time within which a third party may request and administrative hearing on this compliance report may not have expired. A potential petitioner has twenty-six(26) days from the date on which the actual notice is deposited in the mail, or twenty-one(21) days from publication of this notice when actual notice is provided, within which to file a petition for an administrative hearing pursuant to Sections 120.569 and 120.57, Florida Statutes.

Sincerely,

Robert Presley

Robert Presley, Director
Division of Regulatory Information Management

Enclosures: Memo, Permit, Conditions for Issuance

cc: District Permit File

RECEIVED

AUG 13 2010

GOVERNING BOARD

W. Leonard Wood, CHAIRMAN
FERNANDINA BEACH
Hersey "Henky" Huffman, SECRETARY
ENTERPRISE
Hans G. Tanciper III, TREASURER
JACKSONVILLE
Douglas C. Bourmaque
VENO BEACH
Michael Eitel
DUNEDIN
Maryam H. Ghyabi
MARTIN LUTHER KING, JR.
Richard G. Hamann
Arlan N. Jumper
John A. Mirkin

PERMIT NO. 8349

ORIGINAL PERMIT ISSUED: November 15, 2000
Compliance Report Permit Date: August 4, 2010

PROJECT NAME: Little Wekiva

A PERMIT AUTHORIZING:

The District authorizes, as limited by the attached permit conditions, the use of 6.25 million gallons per year (0.0171 million gallons per day average) of groundwater for household, essential, water utility and unaccounted for water type uses for public supply to an estimated population of 214 people.

LOCATION:

Site: Little Wekiva
Seminole County

Section(s): 9 Township(s): 21S Range(s): 29E

ISSUED TO:

Utilities Inc of Florida
200 Weathersfield Ave
Altamonte Springs, FL 32714

Permittee agrees to hold and save the St. Johns River Water Management District and its successors harmless from any and all damages, claims, or liabilities which may arise from permit issuance. Said application, including all maps and specifications attached thereto, is by reference made a part hereof.

This permit does not convey to permittee any property rights nor any rights of privileges other than those specified herein, nor relieve the permittee from complying with any law, regulation or requirement affecting the rights of other bodies or agencies. All structures and works installed by permittee hereunder shall remain the property of the permittee.

This permit may be revoked, modified or transferred at any time pursuant to the appropriate provisions of Chapter 373, Florida Statutes and 40C-1, Florida Administrative Code.

PERMIT IS CONDITIONED UPON:

See conditions on attached "Exhibit A", dated August 4, 2010

AUTHORIZED BY: St. Johns River Water Management District
Department of Resource Management

By: _____



Catherine Walker, PE MBA
Division Director

"EXHIBIT A"
CONDITIONS FOR ISSUANCE OF PERMIT NUMBER 8349
UTILITIES INC OF FLORIDA
DATED AUGUST 4, 2010

1. District authorized staff, upon proper identification, will have permission to enter, inspect, and observe permitted and related facilities in order to determine compliance with the approved plans, specifications, and conditions of this permit.
2. Nothing in this permit should be construed to limit the authority of the St. Johns River Water Management District to declare a water shortage and issue orders pursuant to Section 373.175, Florida Statutes, or to formulate a plan for implementation during periods of water shortage, pursuant to Section 373.246, Florida Statutes. In the event a water shortage is declared by the District Governing Board, the permittee must adhere to the water shortage restrictions as specified by the District, even though the specified water shortage restrictions may be inconsistent with the terms and conditions of this permit.
3. Prior to the construction, modification, or abandonment of a well, the permittee must obtain a Water Well Construction Permit from the St. Johns River Water Management District, or the appropriate local government pursuant to Chapter 40C-3, Florida Administrative Code. Construction, modification, or abandonment of a well will require modification of the consumptive use permit when such construction, modification, or abandonment is other than that specified and described on the consumptive use permit application form.
4. Leaking or inoperative well casings, valves, or controls must be repaired or replaced as required to eliminate the leak or make the system fully operational.
5. Off-site land uses existing at the time of permit application may not be significantly adversely impacted as a result of the consumptive use. If unanticipated significant adverse impacts occur, the District shall revoke the permit in whole or in part to curtail or abate the adverse impacts, unless the impacts can be mitigated by the permittee.
6. The District must be notified, in writing, within 30 days of any sale, conveyance, or other transfer of a well or facility from which the permitted consumptive use is made or with in 30 days of any transfer of ownership or control of the real property at which the permitted consumptive use is located. All transfers of ownership or transfers of permits are subject to the provisions of section 40C-1.612.
7. A District issued identification tag shall be prominently displayed at each withdrawal site by permanently affixing such tag to the pump, headgate, valve, or other withdrawal facility as provided by Section 40C-2.401, Florida Administrative Code. Permittee shall notify the District in the event that a replacement tag is needed.
8. The permittee's use of water as authorized by this permit shall not cause an interference with an existing legal use of water as defined in District rules. If interference occurs, the District may revoke the permit in whole or in part to abate the adverse impact unless otherwise mitigated by the permittee. In those cases where other permit holders are identified by the District as also contributing to the interference, the permittee may choose to mitigate in a cooperative effort with these other permittees. The permittee shall submit a mitigation plan to the District, and obtain District approval, prior to implementing any mitigation.

9. If the permittee does not serve a new projected demand located within the service area upon which the annual allocation was calculated, the annual allocation will be subject to modification by the District.
10. Landscape irrigation is prohibited between the hours of 10:00 a.m. and 4:00 p.m., except as follows: a) Irrigation using a micro-spray, micro-jet, drip or bubbler irrigation system is allowed anytime. b) The use of water for irrigation from a reclaimed water system is allowed anytime. c) The use of recycled water from wet detention treatment ponds for irrigation is allowed anytime provided the ponds are not augmented from any ground or off-site surface water or public supply sources. d) Irrigation is allowed at any time of day of day for one 30-day period following new planting. e) Watering in of chemicals, including insecticides, pesticides, fertilizers, fungicides and herbicides when required by law, the manufacturers, or best management practices within 24 hours of application. f) Irrigation systems may be operated any time of day for maintenance and repair purposes not to exceed 20 minutes per hour per irrigation zone. g) Irrigation using a hand-held hose equipped with an automatic shut-off nozzle is allowed anytime. h) Discharge of water from a water-to-air air conditioning unit or other water dependent cooling system is not limited.
11. All submittals made to demonstrate compliance with this permit must include the permit number 8349 plainly labeled on the submittals.
12. This permit will expire on November 15, 2020.
13. Maximum annual ground water withdrawals must not exceed 6.25 million gallons.
14. The permittee must assure that all service connections are metered.
15. The permittee must implement the generic Water Conservation Plan prepared by Utilities, Inc., of Florida, which was submitted to the District on March 29, 2000 and updated June 8, 2010, in accordance with the schedule contained therein.
16. Well no. 1 must continue to be monitored with a totalizing flowmeter. This meter must maintain 95% accuracy, be verifiable and be installed according to the manufacturer's specifications.
17. Total withdrawals from well no. 1 must be recorded continuously, totaled monthly, and reported to the District at least every six months from the initiation of the monitoring using Form No. EN-50. The reporting dates each year will be as follows for the duration of the permit: Reporting Period Report Due Date January - June July 31 July - December January 31.
18. The permittee must maintain all flowmeters. In case of failure or breakdown of any meter, the District must be notified in writing within 5 days of its discovery. A defective meter must be repaired or replaced within 30 days of its discovery.
19. The permittee must have all flowmeters checked for accuracy at least once every 3 years within 30 days of the anniversary date of permit issuance, and recalibrated if the difference between the actual flow and the meter reading is greater than 5%. District Form No. EN-51 must be submitted to the District within 10 days of the inspection/calibration.
20. The lowest quality water source, such as reclaimed water or surface/storm water, must be used as irrigation water when deemed feasible pursuant to District rules and applicable state law.

21. The permittee shall submit, to the District, a compliance report pursuant to subsection 373.236(3), F.S., every 5 years during the term of the permit. The permittee shall submit the report by January 31, 2015. The report shall contain sufficient information to demonstrate that the permittee's use of water will continue, for the remaining duration of the permit, to meet the conditions for permit issuance set forth in the District rules that existed at the time the permit was issued for 20 years by the District. At a minimum, the compliance report must: (a) meet the submittal requirements of section 4.2 of the Applicant's Handbook: Consumptive Uses of Water, February 8, 1999; and (b) supply all of the information specifically required by the compliance report condition(s) on the permit.



St. Johns River Water Management District

Kirby B. Green III, Executive Director • David W. Fisk, Assistant Executive Director
David Dewey, Maitland Service Center Director

601 South Lake Destiny Road, Suite 200 • Maitland, FL 32751 • (407) 659-4800
On the Internet at floridaswater.com.

September 7, 2011

Utilities Inc. of Florida
Attn: Mr. Patrick Flynn
200 Weathersfield Avenue
Altamonte Springs, FL 32714

Re: Little Wekiva
Permit No. 20-117-8349-4
Item No. 1141173
(Please reference permit and item numbers on all correspondence.)

Dear Mr. Flynn:

Condition 21 of the above referenced Consumptive Use Permit currently requires the submittal of a compliance report on January 31, 2015. In 2010, the Florida Legislature revised Chapter 373.236(4), Florida Statutes, to require the submittal of the compliance reports at 10 years instead of every 5 years for new permits. The District's Governing Board, at the March 2011 Governing Board meeting, directed that this change in submittal requirements for compliance reports also be applied to existing permits.

Therefore, because the permit duration is only 10 years, this letter is to notify you that the Compliance Report outlined in Condition 21 is no longer required. District staff will manually remove this submittal requirement from your compliance submittal tab on the District's e-permitting website.

If you have any questions, please contact Carlos Acosta-Rivera at (407) 659-4825 or via e-mail at cacosta-rivera@sjrwmd.com within 30 days of receipt of this letter to discuss your options.

Sincerely,

A handwritten signature in black ink that reads "Shannon L. Joyce".

Shannon L. Joyce, P.G.
Compliance Manager

Cc: DRS; Carlos Costa-Rivera; Nancy Davis

GOVERNING BOARD

W. Leonard Wood, CHAIRMAN
FERNANDINA BEACH
Douglas C. Bourriquet
VERO BEACH

John A. Miklos, SECRETARY
ORLANDO
Lad Daniels
JACKSONVILLE

Maryam H. Ghyabi, TREASURER
ORMOND BEACH
Chuck Drake
ORLANDO

Richard G. Hamann
GAINESVILLE

Notice Of Rights

1. A person whose substantial interests are or may be affected has the right to request an administrative hearing by filing a written petition with the St. Johns River Water Management District (District). Pursuant to Chapter 28-106 and Rule 40C-1.1007, Florida Administrative Code, the petition must be filed (received) either by delivery at the office of the District Clerk at District Headquarters, P. O. Box 1429, Palatka Florida 32178-1429 (4049 Reid St., Palatka, FL 32177) or by e-mail with the District Clerk at Clerk@sjrwmd.com, within twenty-six (26) days of the District depositing the notice of intended District decision in the mail (for those persons to whom the District mails actual notice), within twenty-one (21) days of the District emailing the notice of intended District decision (for those persons to whom the District emails actual notice), or within twenty-one (21) days of newspaper publication of the notice of intended District decision (for those persons to whom the District does not mail or email actual notice). A petition must comply with Sections 120.54(5)(b)4. and 120.569(2)(c), Florida Statutes, and Chapter 28-106, Florida Administrative Code. The District will not accept a petition sent by facsimile (fax), as explained in paragraph no. 5 below. Mediation pursuant to Section 120.573, Florida Statutes, is not available.
2. If the District takes action that substantially differs from the notice of intended District decision, a person whose substantial interests are or may be affected has the right to request an administrative hearing by filing a written petition with the District, but this request for administrative hearing shall only address the substantial deviation. Pursuant to Chapter 28-106 and Rule 40C-1.1007, Florida Administrative Code, the petition must be filed (received) at the office of the District Clerk at the mail/street address or email address described in paragraph no. 1 above, within twenty-six (26) days of the District depositing notice of final District decision in the mail (for those persons to whom the District mails actual notice), within twenty-one (21) days of the District emailing the notice of final District decision (for those persons to whom the District emails actual notice), or within twenty-one (21) days of newspaper publication of the notice of final District decision (for those persons to whom the District does not mail or email actual notice). A petition must comply with Sections 120.54(5)(b)4. and 120.569(2)(c), Florida Statutes, and Chapter 28-106, Florida Administrative Code. Mediation pursuant to Section 120.573, Florida Statutes, is not available.
3. A person whose substantial interests are or may be affected has the right to a formal administrative hearing pursuant to Sections 120.569 and 120.57(1), Florida Statutes, where there is a dispute between the District and the party regarding an issue of material fact. A petition for formal hearing must also comply with the requirements set forth in Rule 28-106.201, Florida Administrative Code.
4. A person whose substantial interests are or may be affected has the right to an informal administrative hearing pursuant to Sections 120.569 and 120.57(2), Florida Statutes, where no material facts are in dispute. A petition for an informal hearing must also comply with the requirements set forth in Rule 28-106.301, Florida Administrative Code.
5. A petition for an administrative hearing is deemed filed upon receipt of the complete petition by the District Clerk at the District Headquarters in Palatka, Florida during the District's regular business hours. The District's regular business hours are 8:00 a.m. – 5:00 p.m., excluding weekends and District holidays. Petitions received by the District Clerk after the District's regular business hours shall be deemed filed as of 8:00 a.m. on the District's next regular business day. The District's acceptance of petitions filed by e-mail is subject to certain conditions set forth in the District's Statement of Agency Organization and Operation (issued pursuant to Rule 28-101.001, Florida Administrative

7. The right to an administrative hearing and the relevant procedures to be followed are governed by Chapter 120, Florida Statutes, Chapter 28-106, Florida Administrative Code, and Rule 40C-1.1007, Florida Administrative Code. Because the administrative hearing process is designed to formulate final agency action, the filing of a petition means the District's final action may be different from the position taken by it in this notice. A person whose substantial interests are or may be affected by the District's final action has the right to become a party to the proceeding, in accordance with the requirements set forth above.
8. Pursuant to Section 120.68, Florida Statutes, a party to the proceeding before the District who is adversely affected by final District action may seek review of the action in the District Court of Appeal by filing a notice of appeal pursuant to Rules 9.110 and 9.190, Florida Rules of Appellate Procedure, within 30 days of the rendering of the final District action.
9. A District action is considered rendered, as referred to in paragraph no. 8 above, after it is signed on behalf of the District, and is filed by the District Clerk.
10. Failure to observe the relevant time frames for filing a petition for judicial review as described in paragraph no. 8 above will result in waiver of that right to review.

NOR.DOC.001
Revised 7/27/09

Notice Of Rights
Certificate of Service

I HEREBY CERTIFY that a copy of the foregoing Notice of Rights has been sent by U.S. Mail to:

Utilities Inc of Florida
200 Weathersfield Ave
Allamonte Springs, FL 32714

At 4:00 p.m. this // day of August, 2010.

Robert Presley

Division of Regulatory Information Management
Robert Presley, Director

St. Johns River Water Management District
Post Office Box 1429
Palatka, FL 32178-1429
(386) 329-4570
Permit Number: 8349

FLOW METER WATER CALIBRATION RECORD - EN51

ST. JOHNS RIVER WATER MANAGEMENT DISTRICT

Post Office Box 1429
Palatka, Florida 32178-1429

Consumptive Use Permit Number: 8349

Permittee Name: Utilities Inc of Florida

Date of Permit Issuance: August 4, 2010

Station Name: 1

Pump Capacity: 65 GPM

Serial Number on Meter: _____

Meter Model: _____

Discharge Pipe Diameter: _____

Date of Last Meter Calibration: ____/____/____

Date of This Calibration: ____/____/____

Name of Person Performing Calibration: _____

Method or Equipment Used for Calibration: _____

Initial Meter Reading at Start of Calibration: _____

Final Meter Reading at End of Calibration: _____

Readings on Equipment Used for Calibration:

Start: _____ End: _____

(Attach Formulas Used to Make Calculations)

Percent of Error Between Meter Reading and Calibration Equipment: _____%

Name of Person Completing Form (Please Print): _____

Company Name: _____

Address: _____

City/State/Zip: _____

Daytime Telephone: (____) _____ - _____

Please Retain a Copy for Your Records



0 200 400 Feet

**Little Wekiva
GRS # 8349-4
Seminole County**

Created by: Sandra Jones
February 5, 2010

2008 Digital Ortho Quadrangle

The St. Johns River Water Management District prepares and uses this information for its own purposes and this information may not be suitable for other purposes. This information is provided as is. Further documentation of this data can be obtained by contacting: St. Johns River Water Management District, Geographic Information Systems, Program Management, P.O. Box 1429, 4049 Reid Street Palatka, Florida 32178-1429 Tel: (386) 329-4176.

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POST OFFICE BOX 1429

PALATKA, FLORIDA 32178-1429

TELEPHONE 904-329-4500	SUNCOM 904-850-3600		
TDD 904-329-4450	TDD SUNCOM 850-3600		
FAX (Executive) 329-4125	(Permitting) 329-4315		
(Legal) 329-4485	(329-4500)		
SERVICE CENTERS			
614 E. South Street Orlando, Florida 32801 407-897-4300 TDD 407-897-3950	7775 Baymeadows Way Suite 102 Jacksonville, Florida 32256 904-720-6270 TDD 904-443-7500	PERMITTING 305 East Drive Melbourne, Florida 32914 407-864-4940 TDD 407-722-6965	OPERATIONS 21371 West Palm Road Melbourne, Florida 32905-6109 407-752-0100 TDD 407-752-0100

November 15, 2000

Utilities Inc of Florida
200 Weatherfield Ave
Altamonte Springs, FL 32714

SUBJECT: Consumptive Use Permit Number 8345
Oakland Shores

Dear Sir/Madam:

Enclosed is your permit and the forms necessary for submitting information to comply with conditions of the permit as authorized by the St. Johns River Water Management District on November 15, 2000.

Permit issuance does not relieve you from the responsibility of obtaining permits from any federal, state and/or local agencies asserting concurrent jurisdiction over this work.

The enclosed permit is a legal document and should be kept with your other important records. Please read the permit and conditions carefully since the referenced conditions may require submittal of additional information. All information submitted as compliance with permit conditions must be submitted to the nearest District Service Center and should include the above referenced permit number.

Please be advised that the period of time within which a third party may request an administrative hearing on this permit may not have expired by the date of issuance. A potential petitioner has twenty-six (26) days from the date on which the actual notice is deposited in the mail, or twenty-one (21) days from publication of this notice when actual notice is not provided, within which to file a petition for an administrative hearing pursuant to Sections 120.569 and 120.57, Florida Statutes. Receipt of such a petition by the District may result in this permit becoming null and void.

Sincerely,

Gloria Lewis
Gloria Lewis, Director
Permit Data Services Division

Enclosures: Permit, Conditions for Issuance, Compliance Forms, Map, Well Tags

cc: District Permit File

DO-UF
NOV 22 2000
AC

William Kerr, CHAIRMAN
MELBOURNE BEACH

Ometrias D. Leng, VICE CHAIRMAN
APOPA

Jeff K. Jennings, SECRETARY
MAYLAND

Duane Ottenstroer, TREASURER
SWITZERLAND

Dan Roach
EAST PALM BEACH

William M. Segal
MAYLAND

Otis Mason
ST. AUGUSTINE

Clay Albright
EAST LAKE WEST

Reid Hughes
DAYTONA BEACH

PERMIT NO. 8345
PROJECT NAME: Oakland Shores

DATE ISSUED: November 15, 2000

A PERMIT AUTHORIZING:

The District authorizes, as limited by the attached permit conditions, the use of 35.36 million gallons per year of ground water from the Floridan aquifer for public supply for an estimated population of 788, and a maximum of 0.58 million gallons per day for essential use, for fire protection

LOCATION:

Site: Oakland Shores
Seminole County

Section(s): 24

Township(s): 21S

Range(s): 29E

ISSUED TO:

Utilities Inc of Florida
200 Weathersfield Ave
Altamonte Springs, FL 32714

Permittee agrees to hold and save the St. Johns River Water Management District and its successors harmless from any and all damages, claims, or liabilities which may arise from permit issuance. Said application, including all maps and specifications attached thereto, is by reference made a part hereof.

This permit does not convey to permittee any property rights nor any rights of privileges other than those specified herein, nor relieve the permittee from complying with any law, regulation or requirement affecting the rights of other bodies or agencies. All structures and works installed by permittee hereunder shall remain the property of the permittee.

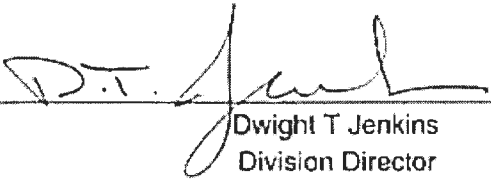
This permit may be revoked, modified or transferred at any time pursuant to the appropriate provisions of Chapter 373, Florida Statutes and 40C-1, Florida Administrative Code.

PERMIT IS CONDITIONED UPON:

See conditions on attached "Exhibit A", dated November 15, 2000

AUTHORIZED BY: St. Johns River Water Management District
Department of Resource Management

By: _____


Dwight T Jenkins
Division Director

"EXHIBIT A"
CONDITIONS FOR ISSUANCE OF PERMIT NUMBER 8345
UTILITIES INC OF FLORIDA
DATED NOVEMBER 15, 2000

1. District Authorized staff, upon proper identification, will have permission to enter, inspect and observe permitted and related facilities in order to determine compliance with the approved plans, specifications and conditions of this permit.
2. Nothing in this permit should be construed to limit the authority of the St. Johns River Water Management District to declare a water shortage and issue orders pursuant to Section 373.175, Florida Statutes, or to formulate a plan for implementation during periods of water shortage, pursuant to Section 373.246, Florida Statutes. In the event a water shortage, is declared by the District Governing Board, the permittee must adhere to the water shortage restriction as specified by the District, even though the specified water shortage restrictions may be inconsistent with the terms and conditions of this permit.
3. Prior to the construction, modification, or abandonment of a well, the permittee must obtain a Water Well Construction Permit from the St. Johns River Water Management District, or the appropriate local government pursuant to Chapter 40C-3, Florida Administrative Code. Construction, modification, or abandonment of a well will require modification of the consumptive use permit when such construction, modification or abandonment is other than that specified and described on the consumptive use permit application form.
4. Leaking or inoperative well casings, valves, or controls must be repaired or replaced as required to eliminate the leak or make the system fully operational.
5. Legal uses of water existing at the time of the permit application may not be interfered with by the consumptive use. If unanticipated interference occurs, the District may revoke the permit in whole or in part to curtail or abate the interference unless the permittee mitigates for the interference. In those cases where other permit holders are identified by the District as also contributing to the interference, the permittee may choose to mitigate in a cooperative effort with these other permittees. The permittee must submit a mitigation plan to the District for approval prior to implementing such mitigation.
6. Off-site land uses existing at the time of permit application may not be significantly adversely impacted as a result of the consumptive use. If unanticipated significant adverse impacts occur, the District shall revoke the permit in whole or in part to curtail or abate the adverse impacts, unless the impacts can be mitigated by the

permittee.

7. The District must be notified, in writing, within 30 days of any sale, conveyance, or other transfer of a well or facility from which the permitted consumptive use is made or within 30 days of any transfer of ownership or control of the real property at which the permitted consumptive use is located. All transfers of ownership or transfers of permits are subject to the provisions of section 40C-1.612, Florida Administrative Code.
8. A District-issued identification tag shall be prominently displayed at each withdrawal site by permanently affixing such tag to the pump, headgate, valve or other withdrawal facility as provided by Section 40C-2.401, Florida Administrative Code. Permittee shall notify the District in the event that a replacement tag is needed.
9. If the permittee does not serve a new projected demand located within the service area upon which the annual allocation was calculated, the annual allocation will be subject to modification.
10. The permittee must ensure that all service connections are metered.
11. Landscape irrigation is prohibited between the hours of 10:00 a.m. and 4:00 p.m., except as follows:
 - a) Irrigation using a micro-irrigation system is allowed anytime.
 - (b) The use of reclaimed water for irrigation is allowed anytime, provided appropriate signs are placed on the property to inform the general public and District enforcement personnel of such use. Such signs must be in accordance with local restrictions.
 - (c) Irrigation of, or in preparation for planting, new landscape is allowed any time of day for one 30 day period provided irrigation is limited to the amount necessary for plant establishment.
 - (d) Watering in of chemicals, including insecticides, pesticides, fertilizers, fungicides, and herbicides when required by law, the manufacturer, or best management practices is allowed anytime within 24 hours of application.
 - (e) Irrigation systems may be operated anytime for maintenance and repair purposes not to exceed ten minutes per hour per zone.
12. All submittals made to demonstrate compliance with this permit must include the

permit number 8345 plainly labeled on the submittals.

13. This permit will expire on November 15, 2020.
14. Maximum annual ground water withdrawals must not exceed 35.36 million gallons.
15. Maximum daily ground water withdrawals for essential use, for fire protection, must not exceed 0.58 million gallons.
16. The permittee must conduct an annual water audit within 30 days of the anniversary date of issuance of this permit. If the water audit shows that the system losses exceed 10%, a leak detection and repair program must be implemented.
17. The permittee must assure that all service connections are metered.
18. The permittee must implement the Water Conservation Plan submitted to the District on March 31, 2000, in accordance with the schedule contained therein.
19. Well no. 1 must continue to be monitored with a totalizing flowmeter. This meter must maintain 95% accuracy, be verifiable and be installed according to the manufacturer's specifications.
20. Total withdrawals from well no. 1 must be recorded continuously, totaled monthly, and reported to the District at least every six months from the initiation of the monitoring using Form No. EN-50. The reporting dates each year will be as follows for the duration of the permit:

Reporting Period	Report Due Date
January - June	July 31
July - December	January 31
21. The permittee must maintain all flowmeters. In case of failure or breakdown of any meter, the District must be notified in writing within 5 days of its discovery. A defective meter must be repaired or replaced within 30 days of its discovery.

22. The permittee must have all flowmeters checked for accuracy at least once every 3 years within 30 days of the anniversary date of permit issuance, and recalibrated if the difference between the actual flow and the meter reading is greater than 5%. District Form No. EN-51 must be submitted to the District within 10 days of the inspection/calibration.

23. The lowest quality water source, such as reclaimed water or surface/storm water, must be used as irrigation water when deemed feasible pursuant to District rules and applicable state law.

24. The permittee shall submit, to the District, a compliance report pursuant to subsection 373.236(3), F.S., every 5 years during the term of the permit. The permittee shall submit the report by January 31st of the required year. The report shall contain sufficient information to demonstrate that the permittee's use of water will continue, for the remaining duration of the permit, to meet the conditions for permit issuance set forth in the District rules that existed at the time the permit was issued for 20 years by the District. At a minimum, the compliance report must:
 - (a) meet the submittal requirements of section 4.2 of the Applicant's Handbook: Consumptive Uses of Water, February 8, 1999; and
 - (b) supply all of the information specifically required by the compliance report condition(s) on the permit.



St. Johns River Water Management District

Kirby B. Green III, Executive Director • David W. Fisk, Assistant Executive Director
David Dewey, Maitland Service Center Director

601 South Lake Destiny Road, Suite 200 • Maitland, FL 32751 • (407) 659-4800
On the Internet at floridaswater.com.

September 7, 2011

Utilities Inc. of Florida
Attn: Mr. Patrick Flynn
200 Weathersfield Avenue
Altamonte Springs, FL 32714

Re: Oakland Shores
Permit No. 20-117-8345-4
Item No. 1129149
(Please reference permit and item numbers on all correspondence.)

Dear Mr. Flynn:

Condition 23 of the above referenced Consumptive Use Permit currently requires the submittal of a compliance report on January 31, 2015. In 2010, the Florida Legislature revised Chapter 373.236(4), Florida Statutes, to require the submittal of the compliance reports at 10 years instead of every 5 years for new permits. The District's Governing Board, at the March 2011 Governing Board meeting, directed that this change in submittal requirements for compliance reports also be applied to existing permits.

Therefore, because the permit duration is only 10 years, this letter is to notify you that the Compliance Report outlined in Condition 23 is no longer required. District staff will manually remove this submittal requirement from your compliance submittal tab on the District's e-permitting website.

If you have any questions, please contact Carlos Acosta-Rivera at (407) 659-4825 or via e-mail at cacosta-rivera@sjrwmd.com within 30 days of receipt of this letter to discuss your options.

Sincerely,

A handwritten signature in cursive script that reads "Shannon L. Joyce".

Shannon L. Joyce, P.G.
Compliance Manager

Cc: DRS; Carlos Costa-Rivera; Nancy Davis

GOVERNING BOARD

W. Leonard Wood, CHAIRMAN
FERNANDINA BEACH

John A. Miklos, SECRETARY
ORLANDO

Maryam H. Ghyabi, TREASURER
ORMOND BEACH

Douglas C. Bournique
VERO BEACH

Lad Daniels
JACKSONVILLE

Chuck Drake
ORLANDO

Richard G. Hamann
GAINESVILLE

Notice Of Rights

1. A person whose substantial interests are or may be determined has the right to request an administrative hearing by filing a written petition with the St. Johns River Water Management District (District), or may choose to pursue mediation as an alternative remedy under Sections 120.569 and 120.573, Florida Statutes, before the deadline for filing a petition. Choosing mediation will not adversely affect the rights to a hearing if mediation does not result in a settlement. The procedures for pursuing mediation are set forth in Sections 120.569 and 120.57, Florida Statutes, and Rules 28-106.111 and 28-106.401-.405, Florida Administrative Code. Pursuant to Chapter 28-106 and Rule 40C-1.1007, Florida Administrative Code, the petition must be filed at the office of the District Clerk at District Headquarters, P. O. Box 1429, Palatka, Florida 32178-1429 (4049 Reid St., Palatka, FL 32177) within twenty-six (26) days of the District depositing notice of District decision in the mail (for those persons to whom the District mails actual notice) or within twenty-one (21) days of newspaper publication of the notice of District decision (for those persons to whom the District does not mail actual notice). A petition must comply with Chapter 28-106, Florida Administrative Code.
2. If the Governing Board takes action which substantially differs from the notice of District decision, a person whose substantial interests are or may be determined has the right to request an administrative hearing or may choose to pursue mediation as an alternative remedy as described above. Pursuant to District Rule 40C-1.1007, Florida Administrative Code, the petition must be filed at the office of the District Clerk at the address described above, within twenty-six (26) days of the District depositing notice of final District decision in the mail (for those persons to whom the District mails actual notice) or within twenty-one (21) days of newspaper publication of the notice of its final agency action (for those persons to whom the District does not mail actual notice). Such a petition must comply with Rule Chapter 28-106, Florida Administrative Code.
3. A substantially interested person has the right to a formal administrative hearing pursuant to Section 120.569 and 120.57(1), Florida Statutes, where there is a dispute between the District and the party regarding an issue of material fact. A petition for formal hearing must comply with the requirements set forth in Rule 28-106.201, Florida Administrative Code.
4. A substantially interested person has the right to an informal hearing pursuant to Sections 120.569 and 120.57(2), Florida Statutes, where no material facts are in dispute. A petition for an informal hearing must comply with the requirements set forth in Rule 28-106.301, Florida Administrative Code.
5. A petition for an administrative hearing is deemed filed upon delivery of the petition to the District Clerk at the District headquarters in Palatka, Florida.
6. Failure to file a petition for an administrative hearing, within the requisite time frame shall constitute a waiver of the right to an administrative hearing (Section 28-106.111, Florida Administrative Code).
7. The right to an administrative hearing and the relevant procedures to be followed are governed by Chapter 120, Florida Statutes, and Chapter 28-106, Florida Administrative Code and Section 40C-1.1007, Florida Administrative Code.

FLOW METER WATER CALIBRATION RECORD - EN51
ST. JOHNS RIVER WATER MANAGEMENT DISTRICT
Post Office Box 1429
Palatka, Florida 32178-1429

Consumptive Use Permit Number: **8345**

Permittee Name: **Utilities Inc of Florida** - *DAKUMA STONES*

Date of Permit Issuance: **November 15, 2000** Station Name: **1**

Pump Capacity: **395 GPM**

Serial Number on Meter: _____

Meter Model: _____

Discharge Pipe Diameter: _____

Date of Last Meter Calibration: _____/_____/_____

Date of This Calibration: _____/_____/_____

Name of Person Performing Calibration: _____

Method or Equipment Used for Calibration: _____

Initial Meter Reading at Start of Calibration: _____

Final Meter Reading at End of Calibration: _____

Readings on Equipment Used for Calibration:

Start: _____ End: _____

(Attach Formulas Used to Make Calculations)

Percent of Error Between Meter Reading and Calibration Equipment: _____%

Name of Person Completing Form (Please Print): _____

Company Name: _____

Address: _____

City/State/Zip: _____

Daytime Telephone: (_____) _____ - _____

Please Retain a Copy for Your Records



36204



St. Johns River Water Management District
P. O. Box 1425
Palatka, Florida 32178-1425

WATER USE RECORD

FORM EN - 50

CUP# 8345

PERMIT ISSUE DATE 15-nov-2000

DISTRICT ID

OWNERS ID

PERMITTEE Utilities Inc of Florida

PROJECT Oakland Shores

WELL NAME 1

PUMP NAME

COMPLETE THE FORM BY PRINTING EACH 'NUMBER' WITHOUT TOUCHING THE SIDES OF THE BOX

0 1 2 3 4 5 6 7 8 9

Step 1. MARK ALL THAT APPLY

- NO USE THIS PERIOD
- WELL CAPPED
- WELL ABANDONED (40C-3, FAC)
- PROPERTY SOLD
- COMMENTS: (PLEASE PRINT): _____

Step 2. REPORT MONTHLY WATER USE BELOW. RECORD EITHER FLOW METER READINGS OR GALLONS USED (NOT BOTH).

GALLONS

OR METER READINGS

JAN 01																			
FEB 01																			
MAR 01																			
APR 01																			
MAY 01																			
JUN 01																			

Step 3. CONTACT NAME _____

PHONE NUMBER _____



15585



36204



St. Johns River Water Management District
P. O. Box 1425
Palatka, Florida 32178-1425

WATER USE RECORD

FORM EN - 50

CUP# 8345

PERMIT ISSUE DATE 15-nov-2000

DISTRICT ID

OWNERS ID

PERMITTEE Utilities Inc of Florida

PROJECT Oakland Shores

WELL NAME 1

PUMP NAME

COMPLETE THE FORM BY PRINTING EACH "NUMBER" WITHOUT TOUCHING THE SIDES OF THE BOX

0 1 2 3 4 5 6 7 8 9

Step 1. MARK ALL THAT APPLY

- NO USE THIS PERIOD
- WELL CAPPED
- WELL ABANDONED (40C-3, FAC)
- PROPERTY SOLD
- COMMENTS: (PLEASE PRINT): _____

Step 2. REPORT MONTHLY WATER USE BELOW. RECORD EITHER FLOW METER READINGS OR GALLONS USED (NOT BOTH).

GALLONS

OR METER READINGS

JUL 00

AUG 00

SEP 00

OCT 00

NOV 00

DEC 00

Step 3. CONTACT NAME _____

PHONE NUMBER _____



15585

P
A
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E



POST OFFICE BOX 1429 PALATKA, FLORIDA 32178-1429
TELEPHONE 904-329-4500 SUNCOM 904-820-4500
TDD 904-329-4450 TDD SUNCOM 820-4450

FAX (Executive) 329-4125	(Legal) 329-4435	(Permitting) 329-4315	(Administration/Finance) 329-4508
SERVICE CENTERS			
618 E. South Street Orlando, Florida 32801 407-897-4300 TDD 407-897-5960	7775 Baymeadows Way Suite 102 Jacksonville, Florida 32256 904-720-6270 TDD 904-443-7900	PERMITTING 305 East Drive Melbourne, Florida 32904 407-584-4340 TDD 407-722-5368	OPERATIONS 2133 N. W. 27th Altamonte Springs, Florida 32709-8109 407-752-3100 TDD 407-752-3100

November 15, 2000

Utilities Inc of Florida
200 Weathersfield Ave
Altamonte Springs, FL 32714

SUBJECT: Consumptive Use Permit Number 8353
PARKRIDGE

Dear Sir/Madam:

PF-UIF
NOV 22 2000
RC

Enclosed is your permit and the forms necessary for submitting information to comply with conditions of the permit as authorized by the St. Johns River Water Management District on November 15, 2000.

Permit issuance does not relieve you from the responsibility of obtaining permits from any federal, state and/or local agencies asserting concurrent jurisdiction over this work.

The enclosed permit is a legal document and should be kept with your other important records. Please read the permit and conditions carefully since the referenced conditions may require submittal of additional information. All information submitted as compliance with permit conditions must be submitted to the nearest District Service Center and should include the above referenced permit number.

Please be advised that the period of time within which a third party may request an administrative hearing on this permit may not have expired by the date of issuance. A potential petitioner has twenty-six (26) days from the date on which the actual notice is deposited in the mail, or twenty-one (21) days from publication of this notice when actual notice is not provided, within which to file a petition for an administrative hearing pursuant to Sections 120.569 and 120.57, Florida Statutes. Receipt of such a petition by the District may result in this permit becoming null and void.

Sincerely,

Gloria Lewis
Gloria Lewis, Director
Permit Data Services Division

Enclosures: Permit, Conditions for Issuance, Compliance Forms, Map, Well Tags

cc: District Permit File

Agent: THE COLINAS GROUP INC
515 N. VIRGINIA AVENUE
Winter Park, FL 32789

William Kerr, Chairman
Melbourne Beach

Ometrias D. Long, Vice Chairman
Apopka

Jeff K. Jennings, Secretary
Maitland

Duane Osterstroff, Treasurer
Switzeland

Dan Roach
Fernandina Beach

William M. Segal
Maitland

Osia Mason
St. Augustine

Clay Albright
Lant Lake West

Reid Hughes
Daytona Beach

PERMIT NO. 8353
PROJECT NAME: PARKRIDGE

DATE ISSUED: November 15, 2000

A PERMIT AUTHORIZING:

The District authorizes, as limited by the attached permit conditions, the use of 9.40 million gallons per year of ground water from the Floridan aquifer for public supply for an estimated population of 314.

LOCATION:

Site: PARKRIDGE
Seminole County

Section(s): 15

Township(s): 20S

Range(s): 30E

ISSUED TO:

Utilities Inc of Florida
200 Weathersfield Ave
Altamonte Springs, FL 32714

Permittee agrees to hold and save the St. Johns River Water Management District and its successors harmless from any and all damages, claims, or liabilities which may arise from permit issuance. Said application, including all maps and specifications attached thereto, is by reference made a part hereof.

This permit does not convey to permittee any property rights nor any rights of privileges other than those specified herein, nor relieve the permittee from complying with any law, regulation or requirement affecting the rights of other bodies or agencies. All structures and works installed by permittee hereunder shall remain the property of the permittee.

This permit may be revoked, modified or transferred at any time pursuant to the appropriate provisions of Chapter 373, Florida Statutes and 40C-1, Florida Administrative Code.

PERMIT IS CONDITIONED UPON:

See conditions on attached "Exhibit A", dated November 15, 2000

AUTHORIZED BY: St. Johns River Water Management District
Department of Resource Management

By: _____


Dwight T Jenkins
Division Director

"EXHIBIT A"
CONDITIONS FOR ISSUANCE OF PERMIT NUMBER 8353
UTILITIES INC OF FLORIDA
DATED NOVEMBER 15, 2000

1. District Authorized staff, upon proper identification, will have permission to enter, inspect and observe permitted and related facilities in order to determine compliance with the approved plans, specifications and conditions of this permit.
2. Nothing in this permit should be construed to limit the authority of the St. Johns River Water Management District to declare a water shortage and issue orders pursuant to Section 373.175, Florida Statutes, or to formulate a plan for implementation during periods of water shortage, pursuant to Section 373.246, Florida Statutes. In the event a water shortage, is declared by the District Governing Board, the permittee must adhere to the water shortage restriction as specified by the District, even though the specified water shortage restrictions may be inconsistent with the terms and conditions of this permit.
3. Prior to the construction, modification, or abandonment of a well, the permittee must obtain a Water Well Construction Permit from the St. Johns River Water Management District, or the appropriate local government pursuant to Chapter 40C-3, Florida Administrative Code. Construction, modification, or abandonment of a well will require modification of the consumptive use permit when such construction, modification or abandonment is other than that specified and described on the consumptive use permit application form.
4. Leaking or inoperative well casings, valves, or controls must be repaired or replaced as required to eliminate the leak or make the system fully operational.
5. Legal uses of water existing at the time of the permit application may not be interfered with by the consumptive use. If unanticipated interference occurs, the District may revoke the permit in whole or in part to curtail or abate the interference unless the permittee mitigates for the interference. In those cases where other permit holders are identified by the District as also contributing to the interference, the permittee may choose to mitigate in a cooperative effort with these other permittees. The permittee must submit a mitigation plan to the District for approval prior to implementing such mitigation.
6. Off-site land uses existing at the time of permit application may not be significantly adversely impacted as a result of the consumptive use. If unanticipated significant adverse impacts occur, the District shall revoke the permit in whole or in part to curtail or abate the adverse impacts, unless the impacts can be mitigated by the

permittee.

7. The District must be notified, in writing, within 30 days of any sale, conveyance, or other transfer of a well or facility from which the permitted consumptive use is made or within 30 days of any transfer of ownership or control of the real property at which the permitted consumptive use is located. All transfers of ownership or transfers of permits are subject to the provisions of section 40C-1.612, Florida Administrative Code.
8. A District-issued identification tag shall be prominently displayed at each withdrawal site by permanently affixing such tag to the pump, headgate, valve or other withdrawal facility as provided by Section 40C-2.401, Florida Administrative Code. Permittee shall notify the District in the event that a replacement tag is needed.
9. Landscape irrigation is prohibited between the hours of 10:00 a.m. and 4:00 p.m., except as follows:
 - a) Irrigation using a micro-irrigation system is allowed anytime.
 - (b) The use of reclaimed water for irrigation is allowed anytime, provided appropriate signs are placed on the property to inform the general public and District enforcement personnel of such use. Such signs must be in accordance with local restrictions.
 - (c) Irrigation of, or in preparation for planting, new landscape is allowed any time of day for one 30 day period provided irrigation is limited to the amount necessary for plant establishment.
 - (d) Watering in of chemicals, including insecticides, pesticides, fertilizers, fungicides, and herbicides when required by law, the manufacturer, or best management practices is allowed anytime within 24 hours of application.
 - (e) Irrigation systems may be operated anytime for maintenance and repair purposes not to exceed ten minutes per hour per zone.
10. All submittals made to demonstrate compliance with this permit must include the permit number 8353 plainly labeled on the submittals.
11. This permit will expire on November 15, 2020.
12. Maximum annual ground water withdrawals must not exceed 9.40 million gallons.

13. The permittee must conduct an annual water audit within 30 days of the anniversary date of issuance of this permit. If the water audit shows that the system losses exceed 10%, a leak detection and repair program must be implemented.
14. The permittee must assure that all service connections are metered.
15. The permittee must implement the Water Conservation Plan submitted to the District on August 18, 2000, in accordance with the schedule contained therein.
16. Well no. 1 must continue to be monitored with a totalizing flowmeter. This meter must maintain 95% accuracy, be verifiable and be installed according to the manufacturer's specifications.
17. Total withdrawals from well no. 1 must be recorded continuously, totaled monthly, and reported to the District at least every six months from the initiation of the monitoring using Form No. EN-50. The reporting dates each year will be as follows for the duration of the permit:

Reporting Period	Report Due Date
January - June	July 31
July - December	January 31
18. The permittee must maintain all flowmeters. In case of failure or breakdown of any meter, the District must be notified in writing within 5 days of its discovery. A defective meter must be repaired or replaced within 30 days of its discovery.
19. The permittee must have all flowmeters checked for accuracy at least once every 3 years within 30 days of the anniversary date of permit issuance, and recalibrated if the difference between the actual flow and the meter reading is greater than 5%. District Form No. EN-51 must be submitted to the District within 10 days of the inspection/calibration.
20. The lowest quality water source, such as reclaimed water or surface/storm water, must be used as irrigation water when deemed feasible pursuant to District rules and applicable state law.

21. The permittee shall submit to the District a compliance report pursuant to subsection 373.236(3), F.S., every 5 years during the term of the permit. The permittee shall submit the report by January 31st of the required year. The report shall contain sufficient information to demonstrate that the permittee's use of water will continue, for the remaining duration of the permit, to meet the conditions for permit issuance set forth in the District rules that existed at the time the permit was issued for 20 years by the District. At a minimum, the compliance report must:
- (a) meet the submittal requirements of section 4.2 of the Applicant's Handbook: Consumptive Uses of Water, February 8, 1999; and
 - (b) supply all of the information specifically required by the compliance report condition(s) on the permit.



St. Johns River Water Management District

Kirby B. Green III, Executive Director • David W. Fisk, Assistant Executive Director
David Dewey, Maitland Service Center Director

601 South Lake Destiny Road, Suite 200 • Maitland, FL 32751 • (407) 659-4800
On the Internet at floridaswater.com.

September 8, 2011

Utilities Inc. of Florida
200 Weathersfield Avenue
Altamonte Springs, FL 32714

Re: Park Ridge
Permit No. 20-117-8353-4
Item No. 1129150
(Please reference permit and item numbers on all correspondence.)

Dear Mr. Flynn:

Condition 12 of the above referenced Consumptive Use Permit currently requires the submittal of a compliance report on January 31, 2015. In 2010, the Florida Legislature revised Chapter 373.236(4), Florida Statutes, to require the submittal of the compliance reports at 10 years instead of every 5 years for new permits. The District's Governing Board, at the March 2011 Governing Board meeting, directed that this change in submittal requirements for compliance reports also be applied to existing permits.

Therefore, because the permit duration is only 10 years, this letter is to notify you that the Compliance Report outlined in Condition 12 is no longer required. District staff will manually remove this submittal requirement from your compliance submittal tab on the District's e-permitting website.

If you have any questions, please contact Carlos Acosta-Rivera at (407) 659-4825 or via e-mail at cacosta-rivera@sjrwmd.com within 30 days of receipt of this letter to discuss your options.

Sincerely,

A handwritten signature in black ink that reads "Shannon L. Joyce".

Shannon L. Joyce, P.G.
Compliance Manager

Cc: DRS; Carlos Costa-Rivera; Nancy Davis

GOVERNING BOARD

W. Leonard Wood, CHAIRMAN
FERNANDINA BEACH
Douglas C. Bourneque
VERO BEACH

John A. Miklos, SECRETARY
ORLANDO
Lad Daniels
JACKSONVILLE

Maryam H. Ghyabi, TREASURER
ORMOND BEACH
Chuck Drake
ORLANDO

Richard G. Hamann
GAINESVILLE

Notice Of Rights

1. A person whose substantial interests are or may be determined has the right to request an administrative hearing by filing a written petition with the St. Johns River Water Management District (District), or may choose to pursue mediation as an alternative remedy under Sections 120.569 and 120.573, Florida Statutes, before the deadline for filing a petition. Choosing mediation will not adversely affect the rights to a hearing if mediation does not result in a settlement. The procedures for pursuing mediation are set forth in Sections 120.569 and 120.57, Florida Statutes, and Rules 28-106.111 and 28-106.401-.405, Florida Administrative Code. Pursuant to Chapter 28-106 and Rule 40C-1.1007, Florida Administrative Code, the petition must be filed at the office of the District Clerk at District Headquarters, P. O. Box 1429, Palatka, Florida 32178-1429 (4049 Reid St., Palatka, FL 32177) within twenty-six (26) days of the District depositing notice of District decision in the mail (for those persons to whom the District mails actual notice) or within twenty-one (21) days of newspaper publication of the notice of District decision (for those persons to whom the District does not mail actual notice). A petition must comply with Chapter 28-106, Florida Administrative Code.
2. If the Governing Board takes action which substantially differs from the notice of District decision, a person whose substantial interests are or may be determined has the right to request an administrative hearing or may choose to pursue mediation as an alternative remedy as described above. Pursuant to District Rule 40C-1.1007, Florida Administrative Code, the petition must be filed at the office of the District Clerk at the address described above, within twenty-six (26) days of the District depositing notice of final District decision in the mail (for those persons to whom the District mails actual notice) or within twenty-one (21) days of newspaper publication of the notice of its final agency action (for those persons to whom the District does not mail actual notice). Such a petition must comply with Rule Chapter 28-106, Florida Administrative Code.
3. A substantially interested person has the right to a formal administrative hearing pursuant to Section 120.569 and 120.57(1), Florida Statutes, where there is a dispute between the District and the party regarding an issue of material fact. A petition for formal hearing must comply with the requirements set forth in Rule 28-106.201, Florida Administrative Code.
4. A substantially interested person has the right to an informal hearing pursuant to Sections 120.569 and 120.57(2), Florida Statutes, where no material facts are in dispute. A petition for an informal hearing must comply with the requirements set forth in Rule 28-106.301, Florida Administrative Code.
5. A petition for an administrative hearing is deemed filed upon delivery of the petition to the District Clerk at the District headquarters in Palatka, Florida.
6. Failure to file a petition for an administrative hearing, within the requisite time frame shall constitute a waiver of the right to an administrative hearing (Section 28-106.111, Florida Administrative Code).
7. The right to an administrative hearing and the relevant procedures to be followed are governed by Chapter 120, Florida Statutes, and Chapter 28-106, Florida Administrative Code and Section 40C-1.1007, Florida Administrative Code.

Notice Of Rights

8. An applicant with a legal or equitable interest in real property who believes that a District permitting action is unreasonable or will unfairly burden the use of his property, has the right to, within 30 days of receipt of notice of the District's written decision regarding a permit application, apply for a special master proceeding under Section 70.51, Florida Statutes, by filing a written request for relief at the office of the District Clerk located at District headquarters, P. O. Box 1429, Palatka, FL 32178-1429 (4049 Reid St., Palatka, Florida 32177). A request for relief must contain the information listed in Subsection 70.51(6), Florida Statutes.
9. A timely filed request for relief under Section 70.51, Florida Statutes, tolls the time to request an administrative hearing under paragraph no. 1 or 2 above (Paragraph 70.51(10)(b), Florida Statutes). However, the filing of a request for an administrative hearing under paragraph no. 1 or 2 above waives the right to a special master proceeding (Subsection 70.51(10)(b), Florida Statutes).
10. Failure to file a request for relief within the requisite time frame shall constitute a waiver of the right to a special master proceeding (Subsection 70.51(3), Florida Statutes).
11. Any substantially affected person who claims that final action of the District constitutes an unconstitutional taking of property without just compensation may seek review of the action in circuit court pursuant to Section 373.617, Florida Statutes, and the Florida Rules of Civil Procedures, by filing an action in circuit court within 90 days of the rendering of the final District action, (Section 373.617, Florida Statutes).
12. Pursuant to Section 120.68, Florida Statutes, a person who is adversely affected by final District action may seek review of the action in the District Court of Appeal by filing a notice of appeal pursuant to the Florida Rules of Appellate Procedure within 30 days of the rendering of the final District action.
13. A party to the proceeding before the District who claims that a District order is inconsistent with the provisions and purposes of Chapter 373, Florida Statutes, may seek review of the order pursuant to Section 373.114, Florida Statutes, by the Florida Land and Water Adjudicatory Commission, by filing a request for review with the Commission and serving a copy on the Department of Environmental Protection and any person named in the order within 20 days of adoption of a rule or the rendering of the District order.
14. For appeals to the District Court of Appeal, a District action is considered rendered after it is signed on behalf of the District, and is filed by the District Clerk.
15. Failure to observe the relevant time frames for filing a petition for judicial review described in paragraphs #11 and #12, or for Commission review as described in paragraph #13, will result in waiver of that right to review.

Notice Of Rights

Certificate of Service

I HEREBY CERTIFY that a copy of the foregoing Notice of Rights has been sent by U.S. Mail to:

Utilities Inc of Florida
200 Weathersfield Ave
Altamonte Springs, FL 32714

at 4:00 p.m. this ^{21st}~~15th~~ day of November, 2000.

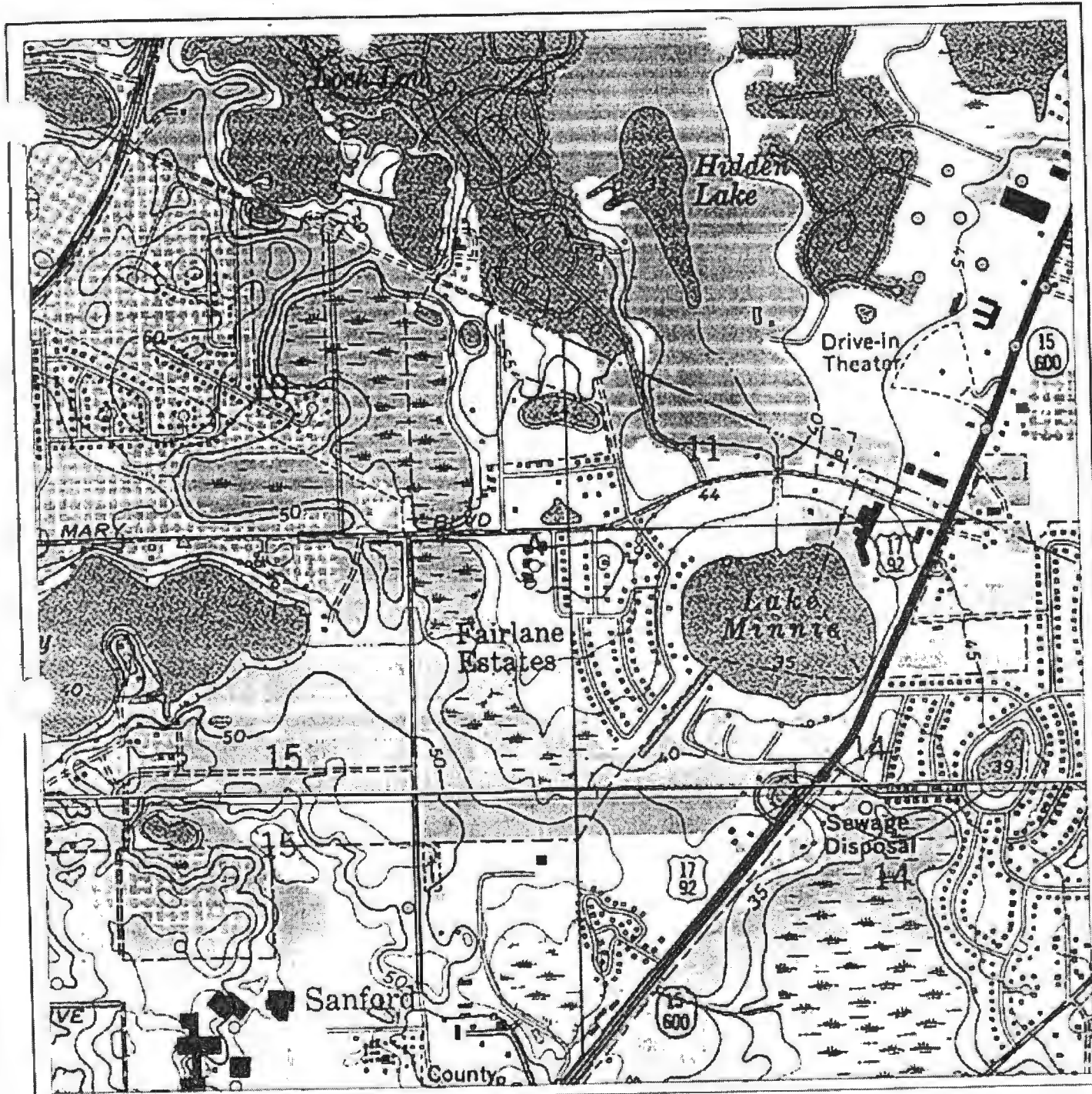


Division of Permit Data Services
Gloria Lewis, Director

St. Johns River Water Management District
Post Office Box 1429
Palatka, FL 32178-1429
(904) 329-4152

Permit Number: 8353

S J R W E D
UTILITIES INC OF FLORIDA
6595 15-EDF-2020
FLORIDA AGRICULTURE
HOPKINSVILLE
KENTUCKY
1
8.000 INCHES



8353



0.08 0 0.08 Miles



Scale 1:13854

- Quad Index 12K NAD83
- Cup_wells
- Cup_pumps
- Cup_bnd

The St. Johns River Water Management District prepares and uses this information for its own purposes and this information may not be suitable for other purposes. This information is provided "as is". Further documentation of this data can be obtained by contacting: St. Johns River Water Management District, Geographic Information Systems, Program Management, P.O. Box 1429, Palatka, Florida 32178-1429 (904) 329-4176

FLOW METER WATER CALIBRATION RECORD - EN51
ST. JOHNS RIVER WATER MANAGEMENT DISTRICT
Post Office Box 1429
Palatka, Florida 32178-1429

Consumptive Use Permit Number: 8353 - ~~PAK RIDGE~~
Permittee Name: Utilities Inc of Florida
Date of Permit Issuance: November 15, 2000 Station Name: A
Pump Capacity: 300 GPM
Serial Number on Meter: _____

Meter Model: _____
Discharge Pipe Diameter: _____

Date of Last Meter Calibration: ____/____/____
Date of This Calibration: ____/____/____

Name of Person Performing Calibration: _____

Method or Equipment Used for Calibration: _____

Initial Meter Reading at Start of Calibration: _____

Final Meter Reading at End of Calibration: _____

Readings on Equipment Used for Calibration:
Start: _____ End: _____

(Attach Formulas Used to Make Calculations)

Percent of Error Between Meter Reading and Calibration Equipment: _____%

Name of Person Completing Form (Please Print): _____

Company Name: _____

Address: _____

City/State/Zip: _____

Daytime Telephone: (____) _____ - _____

Please Retain a Copy for Your Records



36204



St. Johns River Water Management District
P. O. Box 1425
Palatka, Florida 32178-1425

WATER USE RECORD

FORM EN - 50

CUP# 8353

PERMIT ISSUE DATE 15-nov-2000

DISTRICT ID

OWNERS ID

PERMITTEE Utilities Inc of Florida

PROJECT PARKRIDGE

WELL NAME A

PUMP NAME

COMPLETE THE FORM BY PRINTING EACH "NUMBER" WITHOUT TOUCHING THE SIDES OF THE BOX

0 1 2 3 4 5 6 7 8 9

Step 1. MARK ALL THAT APPLY

- NO USE THIS PERIOD
- WELL ABANDONED (40C-3, FAC)
- COMMENTS: (PLEASE PRINT): _____
- WELL CAPPED
- PROPERTY SOLD

Step 2. REPORT MONTHLY WATER USE BELOW. RECORD EITHER FLOW METER READINGS OR GALLONS USED (NOT BOTH).

GALLONS OR METER READINGS

JAN 01																			
FEB 01																			
MAR 01																			
APR 01																			
MAY 01																			
JUN 01																			

Step 3. CONTACT NAME _____
PHONE NUMBER _____



15596



St. Johns River Water Management District
 P. O. Box 1425
 Palatka, Florida 32178-1425

WATER USE RECORD

FORM EN - 50

CUP# 8353

PERMIT ISSUE DATE 15-nov-2000

DISTRICT ID

OWNERS ID

PERMITTEE Utilities Inc of Florida

PROJECT PARKRIDGE

WELL NAME A

PUMP NAME

COMPLETE THE FORM BY PRINTING EACH "NUMBER" WITHOUT TOUCHING THE SIDES OF THE BOX



Step 1.

MARK ALL THAT APPLY

- NO USE THIS PERIOD
- WELL ABANDONED (40C-3, FAC)
- COMMENTS: (PLEASE PRINT): _____
- WELL CAPPED
- PROPERTY SOLD

Step 2. REPORT MONTHLY WATER USE BELOW. RECORD EITHER FLOW METER READINGS OR GALLONS USED (NOT BOTH).

GALLONS

OR METER READINGS

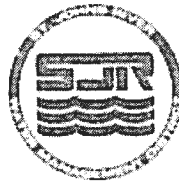
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SEP 00										
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NOV 00										
DEC 00										

Step 3. CONTACT NAME _____
 PHONE NUMBER _____



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St. Johns River Water Management District

Kirby B. Green II, Executive Director • David W. Fick, Assistant Executive Director

4049 Reid Street • P.O. Box 1429 • Palatka, FL 32178-1429 • (386) 329-4500
On the Internet at www.sjrwmd.com

August 29, 2006

Utilities Inc of Florida
200 Weathersfield Ave
Altamonte Springs, FL 32714

RECEIVED
SEP 1 2006
DISTRICT OFFICE

SUBJECT: Consumptive Use Permit Number 8350
Phillips

Dear Sir/Madam:

Enclosed is your permit as authorized by the St. Johns River Water Management District on August 29, 2006.

Please be advised that the period of time within which a third party may request an administrative hearing on this permit may not have expired by the date of issuance. A potential petitioner has twenty-six (26) days from the date on which the actual notice is deposited in the mail, or twenty-one (21) days from publication of this notice when actual notice is not provided, within which to file a petition for an administrative hearing pursuant to Sections 120.569 and 120.57, Florida Statutes. Receipt of such a petition by the District may result in this permit becoming null and void.

Permit issuance does not relieve you from the responsibility of obtaining permits from any federal, state and/or local agencies asserting concurrent jurisdiction over this work.

The enclosed permit is a legal document and should be kept with your other important records. Please read the permit and conditions carefully since the referenced conditions may require submittal of additional information. All information submitted as compliance with permit conditions must be submitted to the nearest District Service Center and should include the above referenced permit number.

Sincerely,

Gloria Lewis, Director
Permit Data Services Division

Enclosures: Permit, Conditions for Issuance, Compliance Forms, Map, Well Tags

cc: District Permit File

GOVERNING BOARD

Ornelius D. Long ALPHRETT	David G. Graham ADLERSTREE	R. Clay Albright OCALA	Duane O'Brien MOUNTAIN VIEW
W. Leonard Wood HERNANDAS BEACH	John G. Sawinski ORLANDO	William Kerr MELBOURN BEACH	Ann T. Moore PALM BEACH
			Susan H. Hughes MONTE VEDRA

PERMIT NO. 8350
PROJECT NAME: Phillips

DATE ISSUED: August 29, 2006

A PERMIT AUTHORIZING:

The District authorizes, as limited by the attached permit conditions, the use of up to 10.22 million gallons per year of ground water from the Floridan aquifer for household use for an estimated population of 231 people in 10 years.

LOCATION:

Site: Phillips
Seminole County

Section(s): 4 Township(s): 20S Range(s): 30E

ISSUED TO:

Utilities Inc of Florida
200 Weathersfield Ave
Altamonte Springs, FL 32714

Permittee agrees to hold and save the St. Johns River Water Management District and its successors harmless from any and all damages, claims, or liabilities which may arise from permit issuance. Said application, including all maps and specifications attached thereto, is by reference made a part hereof.

This permit does not convey to permittee any property rights nor any rights of privileges other than those specified herein, nor relieve the permittee from complying with any law, regulation or requirement affecting the rights of other bodies or agencies. All structures and works installed by permittee hereunder shall remain the property of the permittee.


This permit may be revoked, modified or transferred at any time pursuant to the appropriate provisions of Chapter 373, Florida Statutes and 40C-1, Florida Administrative Code.

PERMIT IS CONDITIONED UPON:

See conditions on attached "Exhibit A", dated August 29, 2006

AUTHORIZED BY: St. Johns River Water Management District
Department of Resource Management

By: _____


Dwight Jenkins
Division Director

"EXHIBIT A"
CONDITIONS FOR ISSUANCE OF PERMIT NUMBER 8350
UTILITIES INC OF FLORIDA
DATED AUGUST 29, 2006

1. District Authorized staff, upon proper identification, will have permission to enter, inspect and observe permitted and related facilities in order to determine compliance with the approved plans, specifications and conditions of this permit.
2. Nothing in this permit should be construed to limit the authority of the St. Johns River Water Management District to declare a water shortage and issue orders pursuant to Section 373.175, Florida Statutes, or to formulate a plan for implementation during periods of water shortage, pursuant to Section 373.246, Florida Statutes. In the event a water shortage, is declared by the District Governing Board, the permittee must adhere to the water shortage restriction as specified by the District, even though the specified water shortage restrictions may be inconsistent with the terms and conditions of this permit.
3. Prior to the construction, modification, or abandonment of a well, the permittee must obtain a Water Well Construction Permit from the St. Johns River Water Management District, or the appropriate local government pursuant to Chapter 40C-3, Florida Administrative Code. Construction, modification, or abandonment of a well will require modification of the consumptive use permit when such construction, modification or abandonment is other than that specified and described on the consumptive use permit application form.
4. Leaking or inoperative well casings, valves, or controls must be repaired or replaced as required to eliminate the leak or make the system fully operational.
5. Legal uses of water existing at the time of the permit application may not be interfered with by the consumptive use. If unanticipated interference occurs, the District may revoke the permit in whole or in part to curtail or abate the interference unless the permittee mitigates for the interference. In those cases where other permit holders are identified by the District as also contributing to the interference, the permittee may choose to mitigate in a cooperative effort with these other permittees. The permittee must submit a mitigation plan to the District for approval prior to implementing such mitigation.
6. Off-site land uses existing at the time of permit application may not be significantly adversely impacted as a result of the consumptive use. If unanticipated significant adverse impacts occur, the District shall revoke the permit in whole or in part to curtail or abate the adverse impacts, unless the impacts can be mitigated by the permittee.
7. The District must be notified, in writing, within 30 days of any sale, conveyance, or other transfer of a well or facility from which the permitted consumptive use is made or within 30 days of any transfer of ownership or control of the real property at which the permitted consumptive use is located. All transfers of ownership or transfers of permits are subject to the provisions of section 40C-1.612, Florida Administrative Code.
8. A District-issued identification tag shall be prominently displayed at each withdrawal site by permanently affixing such tag to the pump, headgate, valve or other withdrawal facility as provided by Section 40C-2.401, Florida Administrative Code. Permittee shall notify the District in the event that a replacement tag is needed.
9. All submittals made to demonstrate compliance with this permit must include the CUP number 8350 plainly labeled.
10. This permit will expire on June 19, 2016.

11. Maximum annual ground water withdrawals for all uses must not exceed:

9.04 million gallons in 2006,
9.13 million gallons in 2007,
9.28 million gallons in 2008,
9.35 million gallons in 2009,
9.48 million gallons in 2010,
9.62 million gallons in 2011,
9.74 million gallons in 2012,
9.84 million gallons in 2013,
9.92 million gallons in 2014,
10.05 million gallons in 2015; and
10.22 million gallons in 2016,

12. Well no. 1 (station ID 15592) must continue to be monitored with a totalizing flowmeter. This meter must maintain 95% accuracy, be verifiable and be installed according to the manufacturer's specifications.
13. Total withdrawals from well no. 1 (station ID 15592) must be recorded continuously, totaled monthly, and reported to the District at least every six months from the initiation of the monitoring using Form No. EN-50. The reporting dates each year will be as follows for the duration of the permit:

<u>Reporting Period</u>	<u>Report Due Date</u>
January - June	July 31
July - December	January 31

14. The permittee must maintain all flowmeters. In case of failure or breakdown of any meter, the District must be notified in writing within 5 days of its discovery. A defective meter must be repaired or replaced within 30 days of its discovery.
15. The permittee must have all flowmeters checked for accuracy at least once every 3 years within 30 days of the anniversary date of permit issuance, and recalibrated if the difference between the actual flow and the meter reading is greater than 5%. District Form No. EN-51 must be submitted to the District within 10 days of the inspection/calibration.
16. The permittee must assure that all service connections continue to be metered.
17. Within 30 days of the anniversary date of issuance of this permit, the permittee must submit an annual water audit to the District. The audit must cover a period of at least one calendar year, and must identify all system losses (water utility) and all sources of unaccounted for water.
18. The permittee must implement the Water Conservation Plan submitted to the District on November 11, 2005, in accordance with the schedule contained therein.
19. The lowest quality water source, such as reclaimed water or surface/storm water, must be used as irrigation water when deemed feasible pursuant to District rules and applicable state law.

Notice Of Rights

1. A person whose substantial interests are or may be affected has the right to request an administrative hearing by filing a written petition with the St. Johns River Water Management District (District). Pursuant to Chapter 28-106 and Rule 40C-1.1007, Florida Administrative Code, the petition must be filed (received) either by delivery at the office of the District Clerk at District Headquarters, P. O. Box 1429, Palatka Florida 32178-1429 (4049 Reid St., Palatka, FL 32177) or by e-mail with the District Clerk at Clerk@sjrwm.com, within twenty-six (26) days of the District depositing notice of District decision in the mail (for those persons to whom the District mails actual notice), within twenty-one (21) days of the District emailing notice of District decision (for those persons to whom the District emails actual notice), or within twenty-one (21) days of newspaper publication of the notice of District decision (for those persons to whom the District does not mail or email actual notice). A petition must comply with Sections 120.54(5)(b)4. and 120.569(2)(c), Florida Statutes, and Chapter 28-106, Florida Administrative Code. The District will not accept a petition sent by facsimile (fax), as explained in paragraph no. 5 below. Mediation pursuant to Section 120.573, Florida Statutes, is not available.
2. If the Governing Board takes action that substantially differs from the notice of District decision, a person whose substantial interests are or may be affected has the right to request an administrative hearing by filing a written petition with the District, but this request for administrative hearing shall only address the substantial deviation. Pursuant to Chapter 28-106 and Rule 40C-1.1007, Florida Administrative Code, the petition must be filed (received) at the office of the District Clerk at the mail/street address or email address described in paragraph no. 1 above, within twenty-six (26) days of the District depositing notice of final District decision in the mail (for those persons to whom the District mails actual notice), within twenty-one (21) days of the District emailing the notice of final District decision (for those persons to whom the District emails actual notice), or within twenty-one (21) days of newspaper publication of the notice of final District decision (for those persons to whom the District does not mail or email actual notice). A petition must comply with Sections 120.54(5)(b)4. and 120.569(2)(c), Florida Statutes, and Chapter 28-106, Florida Administrative Code. Mediation pursuant to Section 120.573, Florida Statutes, is not available.
3. A person whose substantial interests are or may be affected has the right to a formal administrative hearing pursuant to Sections 120.569 and 120.57(1), Florida Statutes, where there is a dispute between the District and the party regarding an issue of material fact. A petition for formal hearing must also comply with the requirements set forth in Rule 28-106.201, Florida Administrative Code.
4. A person whose substantial interests are or may be affected has the right to an informal administrative hearing pursuant to Sections 120.569 and 120.57(2), Florida Statutes, where no material facts are in dispute. A petition for an informal hearing must also comply with the requirements set forth in Rule 28-106.301, Florida Administrative Code.

Notice Of Rights

5. A petition for an administrative hearing is deemed filed upon receipt of the complete petition by the District Clerk at the District Headquarters in Palatka, Florida. Petitions received by the District Clerk after 5:00 p.m., or on a Saturday, Sunday, or legal holiday, shall be deemed filed as of 8:00 a.m. on the next regular District business day. The District's acceptance of petitions filed by e-mail is subject to certain conditions set forth in the District's Statement of Agency Organization and Operation (issued pursuant to Rule 28-101.001, Florida Administrative Code), which is available for viewing at www.sjrwmd.com. These conditions include, but are not limited to, the petition being in the form of a PDF file and being capable of being stored and printed by the District. Further, pursuant to the District's Statement of Agency Organization and Operation, attempting to file a petition by facsimile is prohibited and shall not constitute filing.
6. Failure to file a petition for an administrative hearing within the requisite time frame shall constitute a waiver of the right to an administrative hearing. (Rule 28-106.111, Florida Administrative Code).
7. The right to an administrative hearing and the relevant procedures to be followed are governed by Chapter 120, Florida Statutes, Chapter 28-106, Florida Administrative Code, and Rule 40C-1.1007, Florida Administrative Code. Because the administrative hearing process is designed to formulate final agency action, the filing of a petition means the District's final action may be different from the position taken by it in this notice. A person whose substantial interests are or may be affected by the District's final action has the right to become a party to the proceeding, in accordance with the requirements set forth above.
8. A person with a legal or equitable interest in real property who believes that a District permitting action is unreasonable or will unfairly burden the use of their property, has the right to, within 30 days of receipt of the notice of District decision regarding a permit application, apply for a special magistrate proceeding under Section 70.51, Florida Statutes, by filing a written request for relief at the Office of the District Clerk located at District Headquarters, P. O. Box 1429, Palatka, FL 32178-1429 (4049 Reid St., Palatka, FL 32177). A request for relief must contain the information listed in Subsection 70.51(6), Florida Statutes. Requests for relief received by the District Clerk after 5:00 p.m., or on a Saturday, Sunday, or legal holiday, shall be deemed filed as of 8:00 a.m. on the next regular District business day.
9. A timely filed request for relief under Section 70.51, Florida Statutes, tolls the time to request an administrative hearing under paragraph nos. 1 or 2 above. (Paragraph 70.51(10)(b), Florida Statutes). However, the filing of a request for an administrative hearing under paragraph nos. 1 or 2 above waives the right to a special magistrate proceeding. (Subsection 70.51(10)(b), Florida Statutes).
10. Failure to file a request for relief within the requisite time frame shall constitute a waiver of the right to a special magistrate proceeding. (Subsection 70.51(3), Florida Statutes).

Notice Of Rights

11. Any person whose substantial interests are or may be affected who claims that final action of the District constitutes an unconstitutional taking of property without just compensation may seek review of the action in circuit court pursuant to Section 373.617, Florida Statutes, and the Florida Rules of Civil Procedures, by filing an action in circuit court within 90 days of rendering of the final District action, (Section 373.617, Florida Statutes).
12. Pursuant to Section 120.68, Florida Statutes, a party to the proceeding before the District who is adversely affected by final District action may seek review of the action in the District Court of Appeal by filing a notice of appeal pursuant to Rules 9.110 and 9.190, Florida Rules of Appellate Procedure, within 30 days of the rendering of the final District action.
13. A party to the proceeding before the District who claims that a District order is inconsistent with the provisions and purposes of Chapter 373, Florida Statutes, may seek review of the order pursuant to Section 373.114, Florida Statutes, by the Florida Land and Water Adjudicatory Commission, by filing a request for review with the Commission and serving a copy on the Florida Department of Environmental Protection and any person named in the order within 20 days of the rendering of the District order.
14. A District action is considered rendered, as referred to in paragraph nos. 11, 12, and 13 above, after it is signed on behalf of the District, and is filed by the District Clerk.
15. Failure to observe the relevant time frames for filing a petition for judicial review as described in paragraph nos. 11 and 12 above, or for Commission review as described in paragraph no. 13 above, will result in waiver of that right to review.

Notice Of Rights

Certificate of Service

I HEREBY CERTIFY that a copy of the foregoing Notice of Rights has been sent by U.S.
Mail to:

Utilities Inc of Florida
200 Weathersfield Ave
Altamonte Springs, FL 32714

At 4:00 p.m. this ^{8th} ~~29th~~ day of ^{September} ~~August~~, 2006.

Gloria Lewis

Division of Permit Data Services
Gloria Lewis, Director

St. Johns River Water Management District
Post Office Box 1429
Palatka, FL 32178-1429
(386) 329-4152
Permit Number: 8350

FLOW METER WATER CALIBRATION RECORD - EN51
ST. JOHNS RIVER WATER MANAGEMENT DISTRICT
Post Office Box 1429
Palatka, Florida 32178-1429

Consumptive Use Permit Number: 8350

Permittee Name: Utilities Inc of Florida

Date of Permit Issuance: August 29, 2006 Station Name: 1

Pump Capacity: 110 GPM

Serial Number on Meter: _____

Meter Model: _____

Discharge Pipe Diameter: _____

Date of Last Meter Calibration: ____/____/____

Date of This Calibration: ____/____/____

Name of Person Performing Calibration: _____

Method or Equipment Used for Calibration: _____

Initial Meter Reading at Start of Calibration: _____

Final Meter Reading at End of Calibration: _____

Readings on Equipment Used for Calibration:

Start: _____ End: _____

(Attach Formulas Used to Make Calculations)

Percent of Error Between Meter Reading and Calibration Equipment: _____%

Name of Person Completing Form (Please Print): _____

Company Name: _____

Address: _____

City/State/Zip: _____

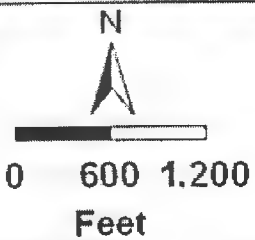
Daytime Telephone: (____) _____ - _____

Please Retain a Copy for Your Records



Legend
[White Box] Service Area Boundary

Phillips
20-117-8350-4
2004 Digital Ortho Quadrangle



Map Created: January 04, 2006

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POST OFFICE BOX 1429 **PALATKA, FLORIDA 32178-1429**
 TELEPHONE 904-329-4500 SUNCOM 904-329-4450
 TDD 904-329-4450 TDD SUNCOM 360-4450
 FAX (Executive) 329-4125 (Legal) 329-4465 (Permitting) 329-4315 (Operations/Finance) 329-4506

SERVICE CENTERS

418 E. South Street Orlando, Florida 32801 407-897-4300 TDD 407-897-5060	7775 Baymeadows Way Suite 102 Jacksonville, Florida 32256 904-750-6270 TDD 904-448-7900	PERMITTING 205 East Drive Melbourne, Florida 32904 407-484-4940 TDD 407-752-5068	OPERATIONS 2153 N. Wickham Road Melbourne, Florida 32935-8109 407-752-3100 TDD 407-752-3102
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November 15, 2000

Utilities Inc of Florida
200 Weathersfield Ave
Altamonte Springs, FL 32714

**SUBJECT: Consumptive Use Permit Number 8352
RAVENNA PARK**

Dear Sir/Madam:

Enclosed is your permit and the forms necessary for submitting information to comply with conditions of the permit as authorized by the St. Johns River Water Management District on November 15, 2000.

Permit issuance does not relieve you from the responsibility of obtaining permits from any federal, state and/or local agencies asserting concurrent jurisdiction over this work.

The enclosed permit is a legal document and should be kept with your other important records. Please read the permit and conditions carefully since the referenced conditions may require submittal of additional information. All information submitted as compliance with permit conditions must be submitted to the nearest District Service Center and should include the above referenced permit number.

Please be advised that the period of time within which a third party may request an administrative hearing on this permit may not have expired by the date of issuance. A potential petitioner has twenty-six (26) days from the date on which the actual notice is deposited in the mail, or twenty-one (21) days from publication of this notice when actual notice is not provided, within which to file a petition for an administrative hearing pursuant to Sections 120.569 and 120.57, Florida Statutes. Receipt of such a petition by the District may result in this permit becoming null and void.

Sincerely,

Gloria Lewis
Gloria Lewis, Director
Permit Data Services Division

Enclosures: Permit, Conditions for Issuance, Compliance Forms, Map, Well Tags

cc: District Permit File

**Agent: THE COLINAS GROUP INC
515 N. VIRGINIA AVENUE
Winter Park, FL 32789**

William Kerr, CHAIRMAN
MELBOURNE BEACH

Ometrias D. Long, VICE CHAIRMAN
APOPKA

Jeff K. Jennings, SECRETARY
MAITLAND

Duane Ottenstrofer, TREASURER
NW TITHLAND

Dan Roach
FLORIANOVIA BEACH

William M. Segal
MAITLAND

Chris Mason
ST. MARGHERITE

Clay Albright
EAST LAKE WEIR

Roid Hughes
DAYTONA BEACH

DO
K-UIF
REC-7

PERMIT NO. 8352
PROJECT NAME: RAVENNA PARK

DATE ISSUED: November 15, 2000

A PERMIT AUTHORIZING:

The District authorizes, as limited by the attached permit conditions, the use of 44.57 million gallons per year of ground water from the Floridan aquifer for public supply for an estimated population of 1099.

LOCATION:

Site: Ravenna Park
Seminole County

Section(s): 34

Township(s): 19S

Range(s): 30E

ISSUED TO:

Utilities Inc of Florida
200 Weathersfield Ave
Altamonte Springs, FL 32714

Permittee agrees to hold and save the St. Johns River Water Management District and its successors harmless from any and all damages, claims, or liabilities which may arise from permit issuance. Said application, including all maps and specifications attached thereto, is by reference made a part hereof.

This permit does not convey to permittee any property rights nor any rights of privileges other than those specified herein, nor relieve the permittee from complying with any law, regulation or requirement affecting the rights of other bodies or agencies. All structures and works installed by permittee hereunder shall remain the property of the permittee.

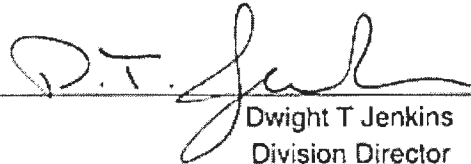
This permit may be revoked, modified or transferred at any time pursuant to the appropriate provisions of Chapter 373, Florida Statutes and 40C-1, Florida Administrative Code.

PERMIT IS CONDITIONED UPON:

See conditions on attached "Exhibit A", dated November 15, 2000

AUTHORIZED BY: St. Johns River Water Management District
Department of Resource Management

By: _____


Dwight T Jenkins
Division Director

"EXHIBIT A"
CONDITIONS FOR ISSUANCE OF PERMIT NUMBER 8352
UTILITIES INC OF FLORIDA
DATED NOVEMBER 15, 2000

1. District Authorized staff, upon proper identification, will have permission to enter, inspect and observe permitted and related facilities in order to determine compliance with the approved plans, specifications and conditions of this permit.
2. Nothing in this permit should be construed to limit the authority of the St. Johns River Water Management District to declare a water shortage and issue orders pursuant to Section 373.175, Florida Statutes, or to formulate a plan for implementation during periods of water shortage, pursuant to Section 373.246, Florida Statutes. In the event a water shortage, is declared by the District Governing Board, the permittee must adhere to the water shortage restriction as specified by the District, even though the specified water shortage restrictions may be inconsistent with the terms and conditions of this permit.
3. Prior to the construction, modification, or abandonment of a well, the permittee must obtain a Water Well Construction Permit from the St. Johns River Water Management District, or the appropriate local government pursuant to Chapter 40C-3, Florida Administrative Code. Construction, modification, or abandonment of a well will require modification of the consumptive use permit when such construction, modification or abandonment is other than that specified and described on the consumptive use permit application form.
4. Leaking or inoperative well casings, valves, or controls must be repaired or replaced as required to eliminate the leak or make the system fully operational.
5. Legal uses of water existing at the time of the permit application may not be interfered with by the consumptive use. If unanticipated interference occurs, the District may revoke the permit in whole or in part to curtail or abate the interference unless the permittee mitigates for the interference. In those cases where other permit holders are identified by the District as also contributing to the interference, the permittee may choose to mitigate in a cooperative effort with these other permittees. The permittee must submit a mitigation plan to the District for approval prior to implementing such mitigation.
6. Off-site land uses existing at the time of permit application may not be significantly adversely impacted as a result of the consumptive use. If unanticipated significant adverse impacts occur, the District shall revoke the permit in whole or in part to curtail or abate the adverse impacts, unless the impacts can be mitigated by the

permittee.

7. The District must be notified, in writing, within 30 days of any sale, conveyance, or other transfer of a well or facility from which the permitted consumptive use is made or within 30 days of any transfer of ownership or control of the real property at which the permitted consumptive use is located. All transfers of ownership or transfers of permits are subject to the provisions of section 40C-1.612, Florida Administrative Code.
8. A District-issued identification tag shall be prominently displayed at each withdrawal site by permanently affixing such tag to the pump, headgate, valve or other withdrawal facility as provided by Section 40C-2.401, Florida Administrative Code. Permittee shall notify the District in the event that a replacement tag is needed.
9. If the permittee does not serve a new projected demand located within the service area upon which the annual allocation was calculated, the annual allocation will be subject to modification.
10. The permittee must ensure that all service connections are metered.
11. Landscape irrigation is prohibited between the hours of 10:00 a.m. and 4:00 p.m., except as follows:
 - a) Irrigation using a micro-irrigation system is allowed anytime.
 - (b) The use of reclaimed water for irrigation is allowed anytime, provided appropriate signs are placed on the property to inform the general public and District enforcement personnel of such use. Such signs must be in accordance with local restrictions.
 - (c) Irrigation of, or in preparation for planting, new landscape is allowed any time of day for one 30 day period provided irrigation is limited to the amount necessary for plant establishment.
 - (d) Watering in of chemicals, including insecticides, pesticides, fertilizers, fungicides, and herbicides when required by law, the manufacturer, or best management practices is allowed anytime within 24 hours of application.
 - (e) Irrigation systems may be operated anytime for maintenance and repair purposes not to exceed ten minutes per hour per zone.
12. All submittals made to demonstrate compliance with this permit must include the

permit number 8352 plainly labeled on the submittals.

13. This permit will expire on November 15, 2020.
14. Maximum annual ground water withdrawals must not exceed 44.57 million gallons.
15. The permittee must conduct an annual water audit within 30 days of the anniversary date of issuance of this permit. If the water audit shows that the system losses exceed 10%, a leak detection and repair program must be implemented.
16. The permittee must assure that all service connections are metered.
17. The permittee must implement the Water Conservation Plan submitted to the District on August 18, 2000, in accordance with the schedule contained therein.
18. Wells no. 1 and 2 must continue to be monitored with a totalizing flowmeter. This meter must maintain 95% accuracy, be verifiable and be installed according to the manufacturer's specifications. The permittee has elected to monitor both wells with a common flowmeter.
19. Total withdrawals from wells no. 1 and 2 must be recorded continuously, totaled monthly, and reported to the District at least every six months from the initiation of the monitoring using Form No. EN-50. The reporting dates each year will be as follows for the duration of the permit:

Reporting Period	Report Due Date
January - June	July 31
July - December	January 31
20. The permittee must maintain all flowmeters. In case of failure or breakdown of any meter, the District must be notified in writing within 5 days of its discovery. A defective meter must be repaired or replaced within 30 days of its discovery.
21. The permittee must have all flowmeters checked for accuracy at least once every 3 years within 30 days of the anniversary date of permit issuance, and recalibrated if the difference between the actual flow and the meter reading is

greater than 5%. District Form No. EN-51 must be submitted to the District within 10 days of the inspection/calibration.

22. The lowest quality water source, such as reclaimed water or surface/storm water, must be used as irrigation water when deemed feasible pursuant to District rules and applicable state law.

23. The permittee shall submit, to the District, a compliance report pursuant to subsection 373.236(3), F.S., every 5 years during the term of the permit. The permittee shall submit the report by January 31 of the required year. The report shall contain sufficient information to demonstrate that the permittee's use of water will continue, for the remaining duration of the permit, to meet the conditions for permit issuance set forth in the District rules that existed at the time the permit was issued for 20 years by the District. At a minimum, the compliance report must:
 - (a) meet the submittal requirements of section 4.2 of the Applicant's Handbook: Consumptive Uses of Water, February 8, 1999; and
 - (b) supply all of the information specifically required by the compliance report condition(s) on the permit.

Notice Of Rights

1. A person whose substantial interests are or may be determined has the right to request an administrative hearing by filing a written petition with the St. Johns River Water Management District (District), or may choose to pursue mediation as an alternative remedy under Sections 120.569 and 120.573, Florida Statutes, before the deadline for filing a petition. Choosing mediation will not adversely affect the rights to a hearing if mediation does not result in a settlement. The procedures for pursuing mediation are set forth in Sections 120.569 and 120.57, Florida Statutes, and Rules 28-106.111 and 28-106.401-.405, Florida Administrative Code. Pursuant to Chapter 28-106 and Rule 40C-1.1007, Florida Administrative Code, the petition must be filed at the office of the District Clerk at District Headquarters, P. O. Box 1429, Palatka, Florida 32178-1429 (4049 Reid St., Palatka, FL 32177) within twenty-six (26) days of the District depositing notice of District decision in the mail (for those persons to whom the District mails actual notice) or within twenty-one (21) days of newspaper publication of the notice of District decision (for those persons to whom the District does not mail actual notice). A petition must comply with Chapter 28-106, Florida Administrative Code.
2. If the Governing Board takes action which substantially differs from the notice of District decision, a person whose substantial interests are or may be determined has the right to request an administrative hearing or may choose to pursue mediation as an alternative remedy as described above. Pursuant to District Rule 40C-1.1007, Florida Administrative Code, the petition must be filed at the office of the District Clerk at the address described above, within twenty-six (26) days of the District depositing notice of final District decision in the mail (for those persons to whom the District mails actual notice) or within twenty-one (21) days of newspaper publication of the notice of its final agency action (for those persons to whom the District does not mail actual notice). Such a petition must comply with Rule Chapter 28-106, Florida Administrative Code.
3. A substantially interested person has the right to a formal administrative hearing pursuant to Section 120.569 and 120.57(1), Florida Statutes, where there is a dispute between the District and the party regarding an issue of material fact. A petition for formal hearing must comply with the requirements set forth in Rule 28-106.201, Florida Administrative Code.
4. A substantially interested person has the right to an informal hearing pursuant to Sections 120.569 and 120.57(2), Florida Statutes, where no material facts are in dispute. A petition for an informal hearing must comply with the requirements set forth in Rule 28-106.301, Florida Administrative Code.
5. A petition for an administrative hearing is deemed filed upon delivery of the petition to the District Clerk at the District headquarters in Palatka, Florida.
6. Failure to file a petition for an administrative hearing, within the requisite time frame shall constitute a waiver of the right to an administrative hearing (Section 28-106.111, Florida Administrative Code).
7. The right to an administrative hearing and the relevant procedures to be followed are governed by Chapter 120, Florida Statutes, and Chapter 28-106, Florida Administrative Code and Section 40C-1.1007, Florida Administrative Code.

Notice Of Rights

8. An applicant with a legal or equitable interest in real property who believes that a District permitting action is unreasonable or will unfairly burden the use of his property, has the right to, within 30 days of receipt of notice of the District's written decision regarding a permit application, apply for a special master proceeding under Section 70.51, Florida Statutes, by filing a written request for relief at the office of the District Clerk located at District headquarters, P. O. Box 1429, Palatka, FL 32178-1429 (4049 Reid St., Palatka, Florida 32177). A request for relief must contain the information listed in Subsection 70.51(6), Florida Statutes.
9. A timely filed request for relief under Section 70.51, Florida Statutes, tolls the time to request an administrative hearing under paragraph no. 1 or 2 above (Paragraph 70.51(10)(b), Florida Statutes). However, the filing of a request for an administrative hearing under paragraph no. 1 or 2 above waives the right to a special master proceeding (Subsection 70.51(10)(b), Florida Statutes).
10. Failure to file a request for relief within the requisite time frame shall constitute a waiver of the right to a special master proceeding (Subsection 70.51(3), Florida Statutes).
11. Any substantially affected person who claims that final action of the District constitutes an unconstitutional taking of property without just compensation may seek review of the action in circuit court pursuant to Section 373.617, Florida Statutes, and the Florida Rules of Civil Procedures, by filing an action in circuit court within 90 days of the rendering of the final District action, (Section 373.617, Florida Statutes).
12. Pursuant to Section 120.68, Florida Statutes, a person who is adversely affected by final District action may seek review of the action in the District Court of Appeal by filing a notice of appeal pursuant to the Florida Rules of Appellate Procedure within 30 days of the rendering of the final District action.
13. A party to the proceeding before the District who claims that a District order is inconsistent with the provisions and purposes of Chapter 373, Florida Statutes, may seek review of the order pursuant to Section 373.114, Florida Statutes, by the Florida Land and Water Adjudicatory Commission, by filing a request for review with the Commission and serving a copy on the Department of Environmental Protection and any person named in the order within 20 days of adoption of a rule or the rendering of the District order.
14. For appeals to the District Court of Appeal, a District action is considered rendered after it is signed on behalf of the District, and is filed by the District Clerk.
15. Failure to observe the relevant time frames for filing a petition for judicial review described in paragraphs #11 and #12, or for Commission review as described in paragraph #13, will result in waiver of that right to review.

Notice Of Rights

Certificate of Service

I HEREBY CERTIFY that a copy of the foregoing Notice of Rights has been sent by U.S. Mail to:

Utilities Inc of Florida
200 Weathersfield Ave
Altamonte Springs, FL 32714

at 4:00 p.m. this ^{5th} ~~10th~~ day of ^{December} ~~November~~, 2000.



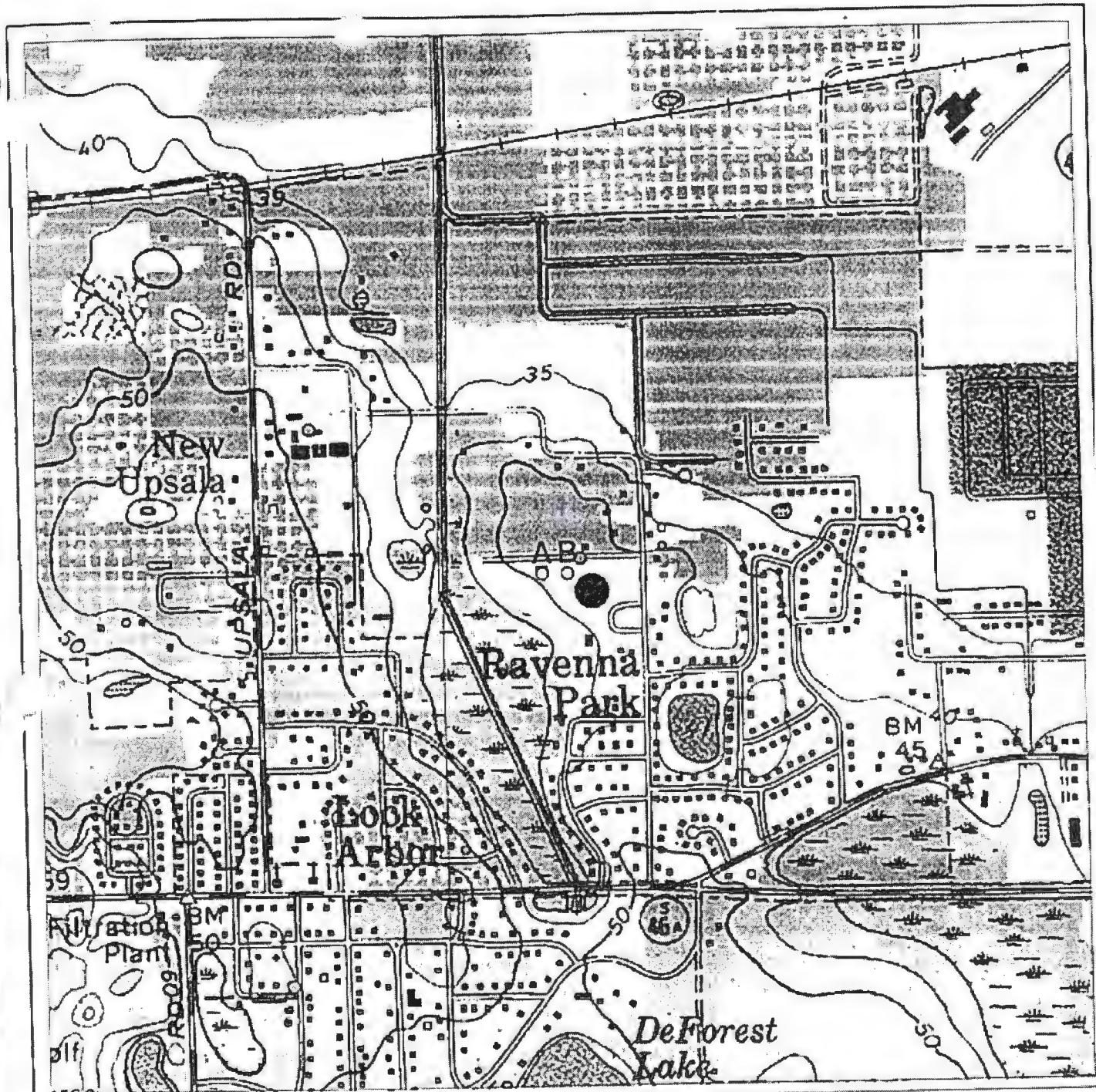
Division of Permit Data Services
Gloria Lewis, Director

St. Johns River Water Management District
Post Office Box 1429
Palatka, FL 32178-1429
(904) 329-4152

Permit Number: 8352

UTILITIES INC OF FLORIDA
6552 18-NOV-2020
FLORIDA AQUIFER
HOUSEHOLD
SEVENNA PARK
SEVENNA PARK
3,000 GALLONS

UTILITIES INC OF FLORIDA
6552 18-NOV-2020
FLORIDA AQUIFER
HOUSEHOLD
SEVENNA PARK
SEVENNA PARK
3,000 GALLONS



8352



0.06 0 0.06 Miles

Scale 1:11084

- Quad Index 12K NAD83
- Cup_wells
- Cup_pumps
- Cup_bnd

The St. Johns River Water Management District prepares and uses this information for its own purposes and this information may not be suitable for other purposes. This information is provided "as is". Further documentation of this data can be obtained by contacting: St. Johns River Water Management District, Geographic Information Systems, Program Management, P.O. Box 1429, Palatka, Florida 32178-1429 (904) 329-4178

FLOW METER WATER CALIBRATION RECORD - EN51
ST. JOHNS RIVER WATER MANAGEMENT DISTRICT
Post Office Box 1429
Palatka, Florida 32178-1429

Consumptive Use Permit Number: 8352 - RAVENNA PARK

Permittee Name: Utilities Inc of Florida

Date of Permit Issuance: November 15, 2000 Station Name: 1

Pump Capacity: 200 GPM

Serial Number on Meter: _____

Meter Model: _____

Discharge Pipe Diameter: _____

Date of Last Meter Calibration: ____/____/____

Date of This Calibration: ____/____/____

Name of Person Performing Calibration: _____

Method or Equipment Used for Calibration: _____

Initial Meter Reading at Start of Calibration: _____

Final Meter Reading at End of Calibration: _____

Readings on Equipment Used for Calibration:

Start: _____ End: _____

(Attach Formulas Used to Make Calculations)

Percent of Error Between Meter Reading and Calibration Equipment: _____%

Name of Person Completing Form (Please Print): _____

Company Name: _____

Address: _____

City/State/Zip: _____

Daytime Telephone: (____) _____ - _____

Please Retain a Copy for Your Records

FLOW METER WATER CALIBRATION RECORD - EN51
ST. JOHNS RIVER WATER MANAGEMENT DISTRICT
Post Office Box 1429
Palatka, Florida 32178-1429

Consumptive Use Permit Number: 8352 - *Barlow Park*

Permittee Name: Utilities Inc of Florida

Date of Permit Issuance: November 15, 2000 Station Name: 2

Pump Capacity: 240 GPM

Serial Number on Meter: _____

Meter Model: _____

Discharge Pipe Diameter: _____

Date of Last Meter Calibration: ____/____/____

Date of This Calibration: ____/____/____

Name of Person Performing Calibration: _____

Method or Equipment Used for Calibration: _____

Initial Meter Reading at Start of Calibration: _____

Final Meter Reading at End of Calibration: _____

Readings on Equipment Used for Calibration:

Start: _____ End: _____

(Attach Formulas Used to Make Calculations)

Percent of Error Between Meter Reading and Calibration Equipment: _____%

Name of Person Completing Form (Please Print): _____

Company Name: _____

Address: _____

City/State/Zip: _____

Daytime Telephone: (_____) _____ - _____

Please Retain a Copy for Your Records



36204



St. Johns River Water Management District
P. O. Box 1425
Palatka, Florida 32178-1425

WATER USE RECORD

FORM EN - 50

CUP# 8352

PERMIT ISSUE DATE 15-nov-2000

DISTRICT ID

OWNERS ID

PERMITTEE Utilities Inc of Florida

PROJECT RAVENNA PARK

WELL NAME 1

PUMP NAME

COMPLETE THE FORM BY PRINTING EACH "NUMBER" WITHOUT TOUCHING THE SIDES OF THE BOX



Step 1. MARK ALL THAT APPLY

- NO USE THIS PERIOD
- WELL ABANDONED (40C-3, FAC)
- COMMENTS: (PLEASE PRINT): _____
- WELL CAPPED
- PROPERTY SOLD

Step 2. REPORT MONTHLY WATER USE BELOW. RECORD EITHER FLOW METER READINGS OR GALLONS USED (NOT BOTH).

GALLONS

OR METER READINGS

JAN 01																			
FEB 01																			
MAR 01																			
APR 01																			
MAY 01																			
JUN 01																			

Step 3. CONTACT NAME _____
PHONE NUMBER _____



15594



36204



St. Johns River Water Management District
P. O. Box 1425
Palatka, Florida 32178-1425

WATER USE RECORD

FORM EN - 50

CUP# 8352

PERMIT ISSUE DATE 15-nov-2000

DISTRICT ID

OWNERS ID

PERMITTEE Utilities Inc of Florida

PROJECT RAVENNA PARK

WELL NAME 1

PUMP NAME

COMPLETE THE FORM BY PRINTING EACH 'NUMBER' WITHOUT TOUCHING THE SIDES OF THE BOX

0 1 2 3 4 5 6 7 8 9

Step 1. MARK ALL THAT APPLY

- NO USE THIS PERIOD
- WELL CAPPED
- WELL ABANDONED (40C-3, FAC)
- PROPERTY SOLD
- COMMENTS: (PLEASE PRINT): _____

Step 2. REPORT MONTHLY WATER USE BELOW. RECORD EITHER FLOW METER READINGS OR GALLONS USED (NOT BOTH).

GALLONS

OR METER READINGS

JUL 00																			
AUG 00																			
SEP 00																			
OCT 00																			
NOV 00																			
DEC 00																			

Step 3. CONTACT NAME _____

PHONE NUMBER _____



15594



St. Johns River Water Management District
 P. O. Box 1429
 Palatka, Florida 32178-1429

WATER USE RECORD

FORM EN - 50

CUP# **8352**

PERMIT ISSUE DATE **15-nov-2000**

DISTRICT ID

OWNERS ID

PERMITTEE **Utilities Inc of Florida**

PROJECT **RAVENNA PARK**

WELL NAME **2**

PUMP NAME

COMPLETE THE FORM BY PRINTING EACH "NUMBER" WITHOUT TOUCHING THE SIDES OF THE BOX

0 1 2 3 4 5 6 7 8 9

Step 1. MARK ALL THAT APPLY

- NO USE THIS PERIOD
- WELL CAPPED
- WELL ABANDONED (40C-3, FAC)
- PROPERTY SOLD
- COMMENTS: (PLEASE PRINT): _____

Step 2. REPORT MONTHLY WATER USE BELOW. RECORD EITHER FLOW METER READINGS OR GALLONS USED (NOT BOTH).

GALLONS

OR METER READINGS

JUL	00																	
AUG	00																	
SEP	00																	
OCT	00																	
NOV	00																	
DEC	00																	

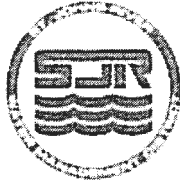
Step 3. CONTACT NAME _____

PHONE NUMBER _____



15595

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St. Johns River Water Management District

Kirby B. Green III, Executive Director • David W. Flek, Assistant Executive Director

4049 Reid Street • P.O. Box 1429 • Palatka, FL 32178-1429 • (386) 329-4500

On the Internet at www.sjrwmd.com.

September 13, 2006

Utilities Inc of Florida
200 Weathersfield Ave
Altamonte Springs, FL 32714

RECEIVED

SEP 20 2006

UTILITIES, INC.

Subject: Corrected Permit
Consumptive Use Permit No. 8346
Weathersfield

Dear Sir:

Please find enclosed a corrected permit for the above referenced project. The correction is within the authorization statement and specifically the allocation amount:

A PERMIT AUTHORIZING:

The District authorizes, as limited by the attached permit conditions, the use of up to 117.74 million gallons per year of ground water from the Floridan aquifer for household use for an estimated population of 2856 people in 10 years, and commercial use.

I apologize for any inconvenience which this may have caused. If we can be of any assistance, please do not hesitate to contact the District.

Sincerely,

Rosie Parker, Data Management Specialist
Division of Permit Data Services

RP:s

Cc: District Permit File
Rich Kimmel

GOVERNING BOARD

David G. Graham, chairman JACKSONVILLE	John G. Swanski, vice chairman ORLANDO	Ann T. Moore, secretary MUNDO	Duane L. Ottensmeyer, treasurer JACKSONVILLE
R. Clay Albright GULF	Susan N. Hughes FORT WEAVER	William W. Kerr MELBOURNE BEACH	Christopher D. Long MOROKA
			W. Leonard Wood SEBASTIAN BEACH

PERMIT NO. 8346
PROJECT NAME: Weathersfield

DATE ISSUED: August 29, 2006

A PERMIT AUTHORIZING:

The District authorizes, as limited by the attached permit conditions, the use of up to 117.74 million gallons per year of ground water from the Floridan aquifer for household use for an estimated population of 2856 people in 10 years, and commercial use

LOCATION:

Site: Weathersfield
Seminole County

Section(s): 15 Township(s): 21S Range(s): 29E

ISSUED TO:

Utilities Inc of Florida
200 Weathersfield Ave
Altamonte Springs, FL 32714

Permittee agrees to hold and save the St. Johns River Water Management District and its successors harmless from any and all damages, claims, or liabilities which may arise from permit issuance. Said application, including all maps and specifications attached thereto, is by reference made a part hereof.

This permit does not convey to permittee any property rights nor any rights of privileges other than those specified herein, nor relieve the permittee from complying with any law, regulation or requirement affecting the rights of other bodies or agencies. All structures and works installed by permittee hereunder shall remain the property of the permittee.

This permit may be revoked, modified or transferred at any time pursuant to the appropriate provisions of Chapter 373, Florida Statutes and 40C-1, Florida Administrative Code.

PERMIT IS CONDITIONED UPON:

See conditions on attached "Exhibit A", dated August 29, 2006

AUTHORIZED BY: St. Johns River Water Management District
Department of Resource Management

By: _____



Dwight Jenkins
Division Director

"EXHIBIT A"
CONDITIONS FOR ISSUANCE OF PERMIT NUMBER 8346
UTILITIES INC OF FLORIDA
DATED AUGUST 29, 2006

1. District Authorized staff, upon proper identification, will have permission to enter, inspect and observe permitted and related facilities in order to determine compliance with the approved plans, specifications and conditions of this permit.
2. Nothing in this permit should be construed to limit the authority of the St. Johns River Water Management District to declare a water shortage and issue orders pursuant to Section 373.175, Florida Statutes, or to formulate a plan for implementation during periods of water shortage, pursuant to Section 373.246, Florida Statutes. In the event a water shortage, is declared by the District Governing Board, the permittee must adhere to the water shortage restriction as specified by the District, even though the specified water shortage restrictions may be inconsistent with the terms and conditions of this permit.
3. Prior to the construction, modification, or abandonment of a well, the permittee must obtain a Water Well Construction Permit from the St. Johns River Water Management District, or the appropriate local government pursuant to Chapter 40C-3, Florida Administrative Code. Construction, modification, or abandonment of a well will require modification of the consumptive use permit when such construction, modification or abandonment is other than that specified and described on the consumptive use permit application form.
4. Leaking or inoperative well casings, valves, or controls must be repaired or replaced as required to eliminate the leak or make the system fully operational.
5. Legal uses of water existing at the time of the permit application may not be interfered with by the consumptive use. If unanticipated interference occurs, the District may revoke the permit in whole or in part to curtail or abate the interference unless the permittee mitigates for the interference. In those cases where other permit holders are identified by the District as also contributing to the interference, the permittee may choose to mitigate in a cooperative effort with these other permittees. The permittee must submit a mitigation plan to the District for approval prior to implementing such mitigation.
6. Off-site land uses existing at the time of permit application may not be significantly adversely impacted as a result of the consumptive use. If unanticipated significant adverse impacts occur, the District shall revoke the permit in whole or in part to curtail or abate the adverse impacts, unless the impacts can be mitigated by the permittee.
7. The District must be notified, in writing, within 30 days of any sale, conveyance, or other transfer of a well or facility from which the permitted consumptive use is made or within 30 days of any transfer of ownership or control of the real property at which the permitted consumptive use is located. All transfers of ownership or transfers of permits are subject to the provisions of section 40C-1.612, Florida Administrative Code.
8. A District-issued identification tag shall be prominently displayed at each withdrawal site by permanently affixing such tag to the pump, headgate, valve or other withdrawal facility as provided by Section 40C-2.401, Florida Administrative Code. Permittee shall notify the District in the event that a replacement tag is needed.
9. All submittals made to demonstrate compliance with this permit must include the CUP number 8346 plainly labeled.
10. This permit will expire on June 14, 2016.

11. Maximum annual ground water withdrawals for all uses must not exceed:

117.03 million gallons in 2006,
117.03 million gallons in 2007,
117.33 million gallons in 2008,
117.03 million gallons in 2009,
117.03 million gallons in 2010,
117.22 million gallons in 2011,
117.54 million gallons in 2012,
117.22 million gallons in 2013,
117.22 million gallons in 2014,
117.22 million gallons in 2015; and
117.74 million gallons in 2016,

12. Wells no. 1 (station ID 15586) and no. 2 (station ID 15587) are gaged and monitored by a single totalizing flowmeter. These wells must continue to be monitored with the totalizing flowmeter. This meter must maintain 95% accuracy, be verifiable and be installed according to the manufacturer's specifications.
13. Total withdrawals from wells no. 1 (station ID 15586) and no. 2 (station ID 15587) must be recorded continuously, totaled monthly, and reported to the District at least every six months from the initiation of the monitoring using Form No. EN-50. The reporting dates each year will be as follows for the duration of the permit:

<u>Reporting Period</u>	<u>Report Due Date</u>
January - June	July 31
July - December	January 31

14. The permittee must maintain all flowmeters. In case of failure or breakdown of any meter, the District must be notified in writing within 5 days of its discovery. A defective meter must be repaired or replaced within 30 days of its discovery.
15. The permittee must have all flowmeters checked for accuracy at least once every 3 years within 30 days of the anniversary date of permit issuance, and recalibrated if the difference between the actual flow and the meter reading is greater than 5%. District Form No. EN-51 must be submitted to the District within 10 days of the inspection/calibration.
16. The permittee must assure that all service connections continue to be metered.
17. Within 30 days of the anniversary date of issuance of this permit, the permittee must submit an annual water audit to the District. The audit must cover a period of at least one calendar year, and must identify all system losses (water utility) and all sources of unaccounted for water.
18. The permittee must implement the Water Conservation Plan submitted to the District on November 15, 2005, in accordance with the schedule contained therein.
19. The lowest quality water source, such as reclaimed water or surface/storm water, must be used as irrigation water when deemed feasible pursuant to District rules and applicable state law.

Notice Of Rights

1. A person whose substantial interests are or may be affected has the right to request an administrative hearing by filing a written petition with the St. Johns River Water Management District (District). Pursuant to Chapter 28-106 and Rule 40C-1.1007, Florida Administrative Code, the petition must be filed (received) either by delivery at the office of the District Clerk at District Headquarters, P. O. Box 1429, Palatka Florida 32178-1429 (4049 Reid St., Palatka, FL 32177) or by e-mail with the District Clerk at Clerk@sjrwmd.com, within twenty-six (26) days of the District depositing notice of District decision in the mail (for those persons to whom the District mails actual notice), within twenty-one (21) days of the District emailing notice of District decision (for those persons to whom the District emails actual notice), or within twenty-one (21) days of newspaper publication of the notice of District decision (for those persons to whom the District does not mail or email actual notice). A petition must comply with Sections 120.54(5)(b)4. and 120.569(2)(c), Florida Statutes, and Chapter 28-106, Florida Administrative Code. The District will not accept a petition sent by facsimile (fax), as explained in paragraph no. 5 below. Mediation pursuant to Section 120.573, Florida Statutes, is not available.
2. If the Governing Board takes action that substantially differs from the notice of District decision, a person whose substantial interests are or may be affected has the right to request an administrative hearing by filing a written petition with the District, but this request for administrative hearing shall only address the substantial deviation. Pursuant to Chapter 28-106 and Rule 40C-1.1007, Florida Administrative Code, the petition must be filed (received) at the office of the District Clerk at the mail/street address or email address described in paragraph no. 1 above, within twenty-six (26) days of the District depositing notice of final District decision in the mail (for those persons to whom the District mails actual notice), within twenty-one (21) days of the District emailing the notice of final District decision (for those persons to whom the District emails actual notice), or within twenty-one (21) days of newspaper publication of the notice of final District decision (for those persons to whom the District does not mail or email actual notice). A petition must comply with Sections 120.54(5)(b)4. and 120.569(2)(c), Florida Statutes, and Chapter 28-106, Florida Administrative Code. Mediation pursuant to Section 120.573, Florida Statutes, is not available.
3. A person whose substantial interests are or may be affected has the right to a formal administrative hearing pursuant to Sections 120.569 and 120.57(1), Florida Statutes, where there is a dispute between the District and the party regarding an issue of material fact. A petition for formal hearing must also comply with the requirements set forth in Rule 28-106.201, Florida Administrative Code.
4. A person whose substantial interests are or may be affected has the right to an informal administrative hearing pursuant to Sections 120.569 and 120.57(2), Florida Statutes, where no material facts are in dispute. A petition for an informal hearing must also comply with the requirements set forth in Rule 28-106.301, Florida Administrative Code.

Notice Of Rights

5. A petition for an administrative hearing is deemed filed upon receipt of the complete petition by the District Clerk at the District Headquarters in Palatka, Florida. Petitions received by the District Clerk after 5:00 p.m., or on a Saturday, Sunday, or legal holiday, shall be deemed filed as of 8:00 a.m. on the next regular District business day. The District's acceptance of petitions filed by e-mail is subject to certain conditions set forth in the District's Statement of Agency Organization and Operation (issued pursuant to Rule 28-101.001, Florida Administrative Code), which is available for viewing at www.sjrwmd.com. These conditions include, but are not limited to, the petition being in the form of a PDF file and being capable of being stored and printed by the District. Further, pursuant to the District's Statement of Agency Organization and Operation, attempting to file a petition by facsimile is prohibited and shall not constitute filing.
6. Failure to file a petition for an administrative hearing within the requisite time frame shall constitute a waiver of the right to an administrative hearing. (Rule 28-106.111, Florida Administrative Code).
7. The right to an administrative hearing and the relevant procedures to be followed are governed by Chapter 120, Florida Statutes, Chapter 28-106, Florida Administrative Code, and Rule 40C-1.1007, Florida Administrative Code. Because the administrative hearing process is designed to formulate final agency action, the filing of a petition means the District's final action may be different from the position taken by it in this notice. A person whose substantial interests are or may be affected by the District's final action has the right to become a party to the proceeding, in accordance with the requirements set forth above.
8. A person with a legal or equitable interest in real property who believes that a District permitting action is unreasonable or will unfairly burden the use of their property, has the right to, within 30 days of receipt of the notice of District decision regarding a permit application, apply for a special magistrate proceeding under Section 70.51, Florida Statutes, by filing a written request for relief at the Office of the District Clerk located at District Headquarters, P. O. Box 1429, Palatka, FL 32178-1429 (4049 Reid St., Palatka, FL 32177). A request for relief must contain the information listed in Subsection 70.51(6), Florida Statutes. Requests for relief received by the District Clerk after 5:00 p.m., or on a Saturday, Sunday, or legal holiday, shall be deemed filed as of 8:00 a.m. on the next regular District business day.
9. A timely filed request for relief under Section 70.51, Florida Statutes, tolls the time to request an administrative hearing under paragraph nos. 1 or 2 above. (Paragraph 70.51(10)(b), Florida Statutes). However, the filing of a request for an administrative hearing under paragraph nos. 1 or 2 above waives the right to a special magistrate proceeding. (Subsection 70.51(10)(b), Florida Statutes).
10. Failure to file a request for relief within the requisite time frame shall constitute a waiver of the right to a special magistrate proceeding. (Subsection 70.51(3), Florida Statutes).

Notice Of Rights

11. Any person whose substantial interests are or may be affected who claims that final action of the District constitutes an unconstitutional taking of property without just compensation may seek review of the action in circuit court pursuant to Section 373.617, Florida Statutes, and the Florida Rules of Civil Procedures, by filing an action in circuit court within 90 days of rendering of the final District action, (Section 373.617, Florida Statutes).
12. Pursuant to Section 120.68, Florida Statutes, a party to the proceeding before the District who is adversely affected by final District action may seek review of the action in the District Court of Appeal by filing a notice of appeal pursuant to Rules 9.110 and 9.190, Florida Rules of Appellate Procedure, within 30 days of the rendering of the final District action.
13. A party to the proceeding before the District who claims that a District order is inconsistent with the provisions and purposes of Chapter 373, Florida Statutes, may seek review of the order pursuant to Section 373.114, Florida Statutes, by the Florida Land and Water Adjudicatory Commission, by filing a request for review with the Commission and serving a copy on the Florida Department of Environmental Protection and any person named in the order within 20 days of the rendering of the District order.
14. A District action is considered rendered, as referred to in paragraph nos. 11, 12, and 13 above, after it is signed on behalf of the District, and is filed by the District Clerk.
15. Failure to observe the relevant time frames for filing a petition for judicial review as described in paragraph nos. 11 and 12 above, or for Commission review as described in paragraph no. 13 above, will result in waiver of that right to review.

**Notice Of Rights
Certificate of Service**

I HEREBY CERTIFY that a copy of the foregoing Notice of Rights has been sent by U.S.
Mail to:

Utilities Inc of Florida
200 Weathersfield Ave
Altamonte Springs, FL 32714

At 4:00 p.m. this 29th day of August, 2006.

Gloria Lewis

Division of Permit Data Services
Gloria Lewis, Director

St. Johns River Water Management District
Post Office Box 1429
Palatka, FL 32178-1429
(386) 329-4152
Permit Number: 8346

Utilities, Inc. of Florida

Docket No.: 120209-WS

Seminole County

25-30.440 (7)
NOTICES

Test Year Ended December 31, 2011

RECEIVED-DEP
CENTRAL DISTRICT OFFICE
AUG 22 AM 9:00

BEFORE THE STATE OF FLORIDA
DEPARTMENT OF ENVIRONMENTAL PROTECTION

STATE OF FLORIDA DEPARTMENT) OF ENVIRONMENTAL PROTECTION)	IN THE OFFICE OF THE CENTRAL DISTRICT
vs.)	OGC FILE NO. 11-1192
UTILITIES, INC OF FLORIDA)	

CONSENT ORDER

This Consent Order ("Order") is entered into between the State of Florida Department of Environmental Protection ("Department") and Utilities, Inc of Florida ("Respondent") to reach settlement of certain matters at issue between the Department and Respondent.

The Department finds and Respondent admits the following:

1. The Department is the administrative agency of the State of Florida having the power and duty to protect Florida's water resources and to administer and enforce the provisions of the Florida Safe Drinking Water Act, Sections 403.850, et seq., Florida Statutes ("F.S."), and the rules promulgated and authorized in Title 62, Florida Administrative Code ("F.A.C."). The Department has jurisdiction over the matters addressed in this Order.
2. Respondent is a person within the meaning of Section 403.852(5), F.S.
3. Respondent is the owner and operator of Park Ridge, a community public water system, PWS No. 3590993, located at 101 West Ridge Drive, Sanford, FL 32773, in Seminole County, Florida ("System").
4. The Department finds that Respondent is in violation of Rule 62-550.310(3), F.A.C, which establishes the maximum contaminant level ("MCL") for total trihalomethanes ("TTHMs") as 0.080 milligrams per liter ("mg/L"). The running annual average results for samples collected from the System on June 9, 2011 and analyzed for TTHMs are 0.084 mg/L.

Having reached a resolution of the matter Respondent and the Department mutually agree and it is

ORDERED:

5. Respondent shall comply with the following corrective actions within the stated time periods:

a) Within 60 days of the effective date of this Order, Respondent shall retain the services of a professional engineer, registered in the State of Florida, to evaluate the System and submit an application, along with any required application fees, to the Department for a permit to construct any modifications needed to address the MCL violation(s).

b) If the Department requires additional information, modifications, or specifications to process the permit application described in subparagraph 5.a), above, the Department will issue a written request for information ("RFI") to Respondent. Respondent shall submit the requested information in writing to the Department within 30 days of receipt of the request. Respondent shall provide all information requested in any additional RFIs issued by the Department within 30 days of receipt of each request. Within 60 days of the Department's receipt of the application described in subparagraph 5.a), above, Respondent shall provide all information necessary to complete the application.

c) Within 180 days of the effective date of this Order, Respondent shall complete all corrective actions necessary to resolve the MCL exceedances described above. If the Department issues a permit pursuant to subparagraphs 5.a) and 5.b), above, within 180 days of the effective date of this Order Respondent shall submit a Certification of Completion, prepared and sealed by a professional engineer registered in the State of Florida. Respondent shall receive written Department clearance prior to placing the permitted system modifications into service.

d) If the approved modifications are determined by the Department to be inadequate to resolve the MCL violation(s), the Department will notify the Respondent in writing. Within 30 days of receipt of such written notification from the Department, Respondent shall submit an alternate proposal to address the MCL violation(s). Respondent shall provide all information requested in any RFIs issued by the Department within 30 days of receipt of each request. Within 60 days of the date the Department receives the proposal

required by this subparagraph, Respondent shall provide all information necessary to complete the application for modification.

e) Respondent shall continue to sample quarterly for TTHMs and HAA5s in accordance with Rule 62-550.514(2), F.A.C., until the running annual average is no more than 0.060 mg/L and 0.045 mg/L for TTHMs and HAA5s, respectively, or until the running annual average remains below 0.080 mg/L and 0.060 mg/L, for four consecutive quarters, at which time Respondent shall return to its regular required monitoring in accordance with Chapter 62-550, F.A.C. Respondent shall submit all sampling results to the Department within 10 days following the month in which the samples were taken or within 10 days following Respondent's receipt of the results, whichever is sooner.

f) Respondent shall continue to issue public notices regarding the MCL violation(s) described above every 90 days, as required by Rule 62-560.410(1), F.A.C., until the Department determines that the System is in compliance with all MCLs. Respondent shall submit certification of delivery of public notices, using DEP Form 62-555.900(22), F.A.C. to the Department within 10 days of issuing each public notice.

g) Respondent shall submit written quarterly updates on the status of the permitted modifications. Updates shall be submitted to the Department within 10 days following the end of each calendar quarter until the modifications are complete and cleared for service.

6. Respondent agrees to pay the Department stipulated penalties in the amount of \$250 per day for each and every day Respondent fails to timely comply with any of the requirements of paragraph(s) 5 of this Order. The Department may demand stipulated penalties at any time after violations occur. Respondent shall pay stipulated penalties owed within 30 days of the Department's issuance of written demand for payment, and shall do so as further described in paragraph 7 and 8, below. Nothing in this paragraph shall prevent the Department from filing suit to specifically enforce any terms of this Order.

7. Respondent shall make all payments required by this Order by cashier's check or money order. Payment instruments shall be made payable to the "Department of

Environmental Protection" and shall include both the OGC number assigned to this Order and the notation "Ecosystem Management and Restoration Trust Fund."

8. Except as otherwise provided, all submittals and payments required by this Order shall be sent to Nathan Hess, Environmental Supervisor II, Department of Environmental Protection, Central District Office, 3319 Maguire Boulevard, Suite 232, Orlando, FL 32803.

9. Respondent shall allow all authorized representatives of the Department access to the Facility and the Property at reasonable times for the purpose of determining compliance with the terms of this Order and the rules and statutes administered by the Department.

10. In the event of a sale or conveyance of the Facility or of the Property upon which the Facility is located, if all of the requirements of this Order have not been fully satisfied, Respondent shall, at least 30 days prior to the sale or conveyance of the Facility or Property, (a) notify the Department of such sale or conveyance, (b) provide the name and address of the purchaser, operator, or person(s) in control of the Facility, and (c) provide a copy of this Order with all attachments to the purchaser, operator, or person(s) in control of the Facility. The sale or conveyance of the Facility or the Property does not relieve Respondent of the obligations imposed in this Order.

11. If any event, including administrative or judicial challenges by third parties unrelated to Respondent, occurs which causes delay or the reasonable likelihood of delay in complying with the requirements of this Order, Respondent shall have the burden of proving the delay was or will be caused by circumstances beyond the reasonable control of Respondent and could not have been or cannot be overcome by Respondent's due diligence. Neither economic circumstances nor the failure of a contractor, subcontractor, materialman, or other agent (collectively referred to as "contractor") to whom responsibility for performance is delegated to meet contractually imposed deadlines shall be considered circumstances beyond the control of Respondent (unless the cause of the contractor's late performance was also beyond the contractor's control). Upon occurrence of an event causing delay, or upon becoming aware of a potential for delay, Respondent shall notify the Department by the next

working day and shall, within seven calendar days notify the Department in writing of (a) the anticipated length and cause of the delay, (b) the measures taken or to be taken to prevent or minimize the delay, and (c) the timetable by which Respondent intends to implement these measures. If the parties can agree that the delay or anticipated delay has been or will be caused by circumstances beyond the reasonable control of Respondent, the time for performance hereunder shall be extended. The agreement to extend compliance must identify the provision or provisions extended, the new compliance date or dates, and the additional measures Respondent must take to avoid or minimize the delay, if any. Failure of Respondent to comply with the notice requirements of this paragraph in a timely manner constitutes a waiver of Respondent's right to request an extension of time for compliance for those circumstances.

12. The Department, for and in consideration of the complete and timely performance by Respondent of all the obligations agreed to in this Order, hereby conditionally waives its right to seek judicial imposition of damages or civil penalties for the violations described above up to the date of the filing of this Order. This waiver is conditioned upon Respondent's complete compliance with all of the terms of this Order.

13. This Order is a settlement of the Department's civil and administrative authority arising under Florida law to resolve the matters addressed herein. This Order is not a settlement of any criminal liabilities which may arise under Florida law, nor is it a settlement of any violation which may be prosecuted criminally or civilly under federal law. Entry of this Order does not relieve Respondent of the need to comply with applicable federal, state, or local laws, rules, or ordinances.

14. The Department hereby expressly reserves the right to initiate appropriate legal action to address any violations of statutes or rules administered by the Department that are not specifically resolved by this Order.

15. Respondent is fully aware that a violation of the terms of this Order may subject Respondent to judicial imposition of damages, civil penalties up to \$5,000.00 per day per violation, and criminal penalties.

16. Respondent acknowledges and waives its right to an administrative hearing pursuant to sections 120.569 and 120.57, F.S., on the terms of this Order. Respondent also acknowledges and waives its right to appeal the terms of this Order pursuant to section 120.68, F.S.

17. No modifications of the terms of this Order will be effective until reduced to writing, executed by both Respondent and the Department, and filed with the clerk of the Department.

18. The terms and conditions set forth in this Order may be enforced in a court of competent jurisdiction pursuant to sections 120.69 and 403.121, F.S. Failure to comply with the terms of this Order constitutes a violation of section 403.161(1)(b), F.S.

19. This Consent Order is a final order of the Department pursuant to section 120.52(7), F.S., and it is final and effective on the date filed with the Clerk of the Department unless a Petition for Administrative Hearing is filed in accordance with Chapter 120, F.S. Upon the timely filing of a petition, this Consent Order will not be effective until further order of the Department.

Persons who are not parties to this Consent Order, but whose substantial interests are affected by it, have a right to petition for an administrative hearing under sections 120.569 and 120.57, Florida Statutes. Because the administrative hearing process is designed to formulate final agency action, the filing of a petition concerning this Consent Order means that the Department's final action may be different from the position it has taken in the Consent Order.

The petition for administrative hearing must contain all of the following information:


- a) The OGC Number assigned to this Consent Order;
- b) The name, address, and telephone number of each petitioner; the name, address, and telephone number of the petitioner's representative, if any, which shall be the address for service purposes during the course of the proceeding;
- c) An explanation of how the petitioner's substantial interests will be affected by the Consent Order;

- d) A statement of when and how the petitioner received notice of the Consent Order;
- e) Either a statement of all material facts disputed by the petitioner or a statement that the petitioner does not dispute any material facts;
- f) A statement of the specific facts the petitioner contends warrant reversal or modification of the Consent Order;
- g) A statement of the rules or statutes the petitioner contends require reversal or modification of the Consent Order; and
- h) A statement of the relief sought by the petitioner, stating precisely the action petitioner wishes the Department to take with respect to the Consent Order.

The petition must be filed (received) at the Department's Office of General Counsel, 3900 Commonwealth Boulevard, MS# 35, Tallahassee, Florida 32399-3000 within 21 days of receipt of this notice. A copy of the petition must also be mailed at the time of filing to the District Office at 3319 Maguire Boulevard, Suite 232, Orlando, Florida, 32803. Failure to file a petition within the 21-day period constitutes a person's waiver of the right to request an administrative hearing and to participate as a party to this proceeding under sections 120.569 and 120.57, Florida Statutes. Before the deadline for filing a petition, a person whose substantial interests are affected by this Consent Order may choose to pursue mediation as an alternative remedy under section 120.573, Florida Statutes. Choosing mediation will not adversely affect such person's right to request an administrative hearing if mediation does not result in a settlement. Additional information about mediation is provided in section 120.573, Florida Statutes and Rule 62-110.106(12), Florida Administrative Code.

20. Rules referenced in this Order are available at <http://www.dep.state.fl.us/legal/Rules/rulelistnum.htm>.

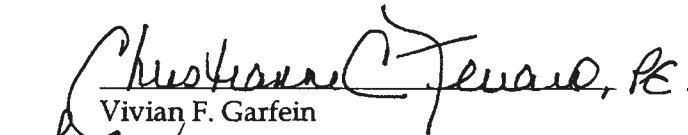
FOR THE RESPONDENT:


Patrick C. Flynn, Regional Director
Utilities, Inc of Florida

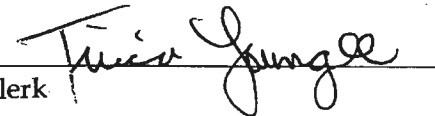
8/19/11
Date

DONE AND ORDERED this 22nd day of August, 2011, in Orlando, Florida.

STATE OF FLORIDA DEPARTMENT
OF ENVIRONMENTAL PROTECTION


Vivian F. Garfein
Director, Central District

Filed, on this date, pursuant to section 120.52, F.S., with the designated Department Clerk,
receipt of which is hereby acknowledged.


Clerk

08/22/11
Date

Copies furnished to:

Lea Crandall, Agency Clerk, OGC
Utilities Inc of Florida: Bryan Gongre, Scotty Haws, Nate Carver
[BKGONGRE@UIWATER.COM, SLHAWS@UIWATER.COM, NOCARVER@UIWATER.COM]
Karl Henry, Seminole County Health Department [karl_henry@doh.state.fl.us]
Nathan Hess, DEP Drinking Water Compliance and Enforcement



Florida Department of Environmental Protection

Central District
3319 Maguire Boulevard, Suite 232
Orlando, Florida 32803-3767

Rick Scott
Governor

Jennifer Carroll
Lt. Governor

Herschel T. Vinyard Jr.
Secretary

VIA E-MAIL
pcflynn@uiwater.com

Mr. Patrick Flynn, Regional Director
Utilities Inc. of Florida
200 Weathersfield Avenue
Altamonte Springs, FL 32714

OCD-PW-CE-12-0555

Seminole County - PW
Park Ridge
PWS ID #3590993
OGC Case #11-1192
Case Closure

Dear Mr. Flynn:

The above-referenced enforcement case is closed by this office effective June 11, 2012. Our records show that all Consent Order requirements have been met.

Please continue to conduct routine (annual) monitoring for disinfection byproducts. The next monitoring event should occur during the third quarter (July through September) of 2012.

Thank you for your cooperation. You may contact Nathan Hess at (407) 897-4140, should you have any further questions.

Sincerely,

Christianne C. Ferraro, P.E.
Program Administrator
Water Resource Management

June 11, 2012
Date

CCF/njh

cc: Utilities Inc. of Florida: Bryan K. Gongre, Scotty Haws, Nate Carver
Jack Chisolm, DEP Office of General Counsel
Nathan Hess, DEP Drinking Water Compliance and Enforcement

FIELD EMPLOYEES

Utilities, Inc. of Florida

Docket No.: 120209-WS

Seminole County

25-30.440 (8)
FIELD EMPLOYEES

Test Year Ended December 31, 2011

State of Florida
Department of Environmental Protection
OPERATOR CERTIFICATION PROGRAM
2600 BLAIR STONE ROAD, M.S. 3506
TALLAHASSEE, FLORIDA 32399-2400
(850)245-7500

DONNA RUTH BROWN

26250 BILTMORE ST
SORRENTO, FL 32776

State of Florida
Department of Environmental Protection

LICENSE NO.: 0019511 DATE ISSUED: 4/11/2011
CLASS 3 DISTRIBUTION SYSTEM OPERATOR
DONNA RUTH BROWN
IS LICENSED UNDER PROVISIONS OF CHAPTER 403, FLORIDA STATUTES
VALID UNTIL: 4/30/2013

State of Florida
Department of Environmental Protection

ISSUED: 4/11/2011

LICENSE NO.: 0019511

THE CLASS 3 DISTRIBUTION SYSTEM OPERATOR NAMED BELOW IS LICENSED UNDER
THE PROVISIONS OF CHAPTER 403, FLORIDA STATUTES.

VALID UNTIL: 4/30/2013

DONNA RUTH BROWN

RICK SCOTT

HERSCHEL T. VINYARD, JR



State of Florida
 Department of Environmental Protection
 OPERATOR CERTIFICATION PROGRAM
 2600 BLAIR STONE ROAD, M.S. 3506
 TALLAHASSEE, FLORIDA 32399-2400
 (850)245-7500

MATTHEW J. MORRELL
 143 SUNSET DRIVE
 LONGWOOD, FL 32750

State of Florida
 Department of Environmental Protection

LICENSE NO.: 0018792 DATE ISSUED: 10/12/2010
 LEVEL 3 DISTRIBUTION SYSTEM OPERATOR
 MATTHEW J. MORRELL
 IS LICENSED UNDER PROVISIONS OF CHAPTER 403, FLORIDA STATUTES
 VALID UNTIL: 4/30/2013

State of Florida
 Department of Environmental Protection

ISSUED: 10/12/2010 LICENSE NO.: 0018792
 THE LEVEL 3 DISTRIBUTION SYSTEM OPERATOR NAMED BELOW IS LICENSED UNDER
 THE PROVISIONS OF CHAPTER 403, FLORIDA STATUTES
 VALID UNTIL: 4/30/2013

MATTHEW J. MORRELL

CHARLIE CRIST

MIMI A. DREW

GOVERNOR

DISPI AY IS REQUIRED BY LAW



State of Florida

Department of Environmental Protection
OPERATOR CERTIFICATION PROGRAM
2600 BLAIR STONE ROAD, M.S. 3506
TALLAHASSEE, FLORIDA 32399-2400
(850) 215-7500

MICHAEL A. OVERTON

26250 BILTMORE STREET
SORRENTO, FL 32776

State of Florida
Department of Environmental Protection

LICENSE NO.: 0018793 DATE ISSUED: 10/12/2010

LEVEL 3 DISTRIBUTION SYSTEM OPERATOR

MICHAEL A. OVERTON

IN ACCORDANCE WITH PROVISIONS OF CHAPTER 403, FLORIDA STATUTES

VALID UNTIL: 4/30/2013

State of Florida
Department of Environmental Protection

ISSUED: 10/12/2010

LICENSE NO.: 0018793

THE LEVEL 3 DISTRIBUTION SYSTEM OPERATOR NAMED BELOW IS LICENSED UNDER
THE PROVISIONS OF CHAPTER 403, FLORIDA STATUTES

VALID UNTIL: 4/30/2013

MICHAEL A. OVERTON

RICK SCOTT

HERSCHEL T. VINYARD, JR

GOVERNOR

DISPLAY IS REQUIRED BY LAW

SECRETARY

State of Florida
Department of Environmental Protection

ISSUED: 4/19/2011

LICENSE NO.: 0007676

THE CLASS B WASTEWATER TREATMENT PLANT OPERATOR NAMED BELOW IS
LICENSED UNDER THE PROVISIONS OF CHAPTER 403, FLORIDA STATUTES.

VALID UNTIL: 4/30/2013

NATHAN Z. VAN METER, JR.

RICK SCOTT

HERSCHEL T. VINYARD, JR.

GOVERNOR

DISPLAY IS REQUIRED BY LAW

SECRETARY



State of Florida

Department of Environmental Protection
OPERATOR CERTIFICATION PROGRAM
2600 BLAIR STONE ROAD, M.S. 3506
TALLAHASSEE, FLORIDA 32399-2400
(850)245-7500

PEDRO LUIS FIGUEROA

1125 17TH ST
ORANGE CITY, FL 32763

State of Florida

Department of Environmental Protection

LICENSE NO.: 0017160 DATE ISSUED: 4/19/2011
CLASS C DRINKING WATER TREATMENT PLANT OPERATOR
PEDRO LUIS FIGUEROA
IS LICENSED UNDER PROVISIONS OF CHAPTER 403, FLORIDA STATUTES
VALID UNTIL: 4/30/2013

State of Florida

Department of Environmental Protection

ISSUED: 4/19/2011 LICENSE NO.: 0017160

THE CLASS C DRINKING WATER TREATMENT PLANT OPERATOR NAMED BELOW IS
LICENSED UNDER THE PROVISIONS OF CHAPTER 403, FLORIDA STATUTES.

VALID UNTIL: 4/30/2013

PEDRO LUIS FIGUEROA

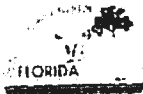
RICK SCOTT

HERSCHEL T. VINYARD, JR

GOVERNOR

DISPLAY IS REQUIRED BY LAW

SECRETARY



State of Florida
 Department of Environmental Protection
 OPERATOR CERTIFICATION PROGRAM
 2400 BLAIR STONE ROAD, MS 3506
 TALLAHASSEE, FLORIDA 32309-2100
 (850)245-7500

RODEL R. HERMANO
 524 N WINTER PARK DRIVE
 CASSELBERRY, FL 32707

State of Florida
 Department of Environmental Protection

LICENSE NO. 0020251 DATE ISSUED 9/20/11
 CLASSIFICATION DISTRIBUTION SYSTEM OPERATOR
 RODEL R. HERMANO
 524 N WINTER PARK DRIVE, CASSELBERRY, FL 32707
 VALID UNTIL 4/30/13

State of Florida
 Department of Environmental Protection

ISSUED: 9/20/2011 LICENSE NO.: 0020251

THE CLASS 3 DISTRIBUTION SYSTEM OPERATOR NAMED BELOW IS LICENSED UNDER THE PROVISIONS OF CHAPTER 403, FLORIDA STATUTES.

VALID UNTIL: 4/30/2013

RODEL R. HERMANO

RICK SCOTT

HERSCHEL T. VINYARD, JR

GOVERNOR

DISPLAY IS REQUIRED BY LAW

SECRETARY



State of Florida
 Department of Environmental Protection
 OPERATOR CERTIFICATION PROGRAM
 2600 BLAIR STONE ROAD, M.S. 3506
 TALLAHASSEE, FLORIDA 32309-2300
 (850)245-7500

SHAWN MICHAEL EBERT
 P O BOX 917642
 LONGWOOD, FL 32791

State of Florida
 Department of Environmental Protection
 LICENSE NO.: 0018776 DATE ISSUED: 10/12/2010
 LEVEL 3 DISTRIBUTION SYSTEM OPERATOR
 SHAWN MICHAEL EBERT
 IS LICENSED UNDER PROVISIONS OF CHAPTER 403, FLORIDA STATUTES
 VALID UNTIL: 4/30/2013

State of Florida
 Department of Environmental Protection

ISSUED: 10/12/2010 LICENSE NO.: 0018776

THE LEVEL 3 DISTRIBUTION SYSTEM OPERATOR NAMED BELOW IS LICENSED UNDER
 THE PROVISIONS OF CHAPTER 403, FLORIDA STATUTES

VALID UNTIL: 4/30/2013

SHAWN MICHAEL EBERT

CHARLIE CRIST MIMI A. DREW

GOVERNOR DISPLAY IS REQUIRED BY LAW SECRETARY

State of Florida
Department of Environmental Protection

ISSUED: 2/2/2011

LICENSE NO.: 0012749

THE CLASS A DRINKING WATER TREATMENT PLANT OPERATOR NAMED BELOW IS
LICENSED UNDER THE PROVISIONS OF CHAPTER 403, FLORIDA STATUTES.

VALID UNTIL: 4/30/2013

TERRY WAYNE SILLITOE

RICK SCOTT

HERSCHEL T. VINYARD, JR

GOVERNOR

DISPLAY IS REQUIRED BY LAW

SECRETARY

State of Florida
Department of Environmental Protection

ISSUED: 2/2/2011

LICENSE NO.: 0007064

THE CLASS A WASTEWATER TREATMENT PLANT OPERATOR NAMED BELOW IS
LICENSED UNDER THE PROVISIONS OF CHAPTER 403, FLORIDA STATUTES.

VALID UNTIL: 4/30/2013

TERRY WAYNE SILLITOE

RICK SCOTT

HERSCHEL T. VINYARD, JR

GOVERNOR

DISPLAY IS REQUIRED BY LAW

SECRETARY

Field employees salaries are allocated based upon ERC's.



JOB TITLE	Lead Water/Wastewater Treatment Operator
DEPARTMENT	Operations
STATUS	Non-Exempt
SUPERVISOR'S TITLE	Area Manager
JOB SUMMARY	Under limited supervision, performs routine tasks related to the operation of a water/wastewater treatment facility. Responsible for maintaining plant compliance with EPA standards and state water Commission. Assists with training of other personnel and leading work crews. Demonstrates continuous effort to improve operations, decrease turnaround times, streamline work processes and works cooperatively to provide quality seamless utility service. Works with AM and RM to ensure continuity of processes, goals and vision of UI.
ESSENTIAL FUNCTIONS	<ul style="list-style-type: none"> ▪ Oversees the operation and maintenance of water/wastewater treatment equipment, ensuring compliance with state and federal environmental protection limits. ▪ Oversees the organization and delegation of team tasks. ▪ Develops and maintains operational records and prepares reports in compliance with regulatory standards. ▪ Oversees sampling and testing systems, and the functionality of pumps, conveyors, blowers and other equipment. ▪ Installs and repairs pumps, motors, valves and piping; diagnoses, repairs and clarifies aeration equipment, ion exchange bins, filtration equipment and other major apparatuses. ▪ Monitors and samples well and groundwater upon entry to the system. Adjusts treatment levels when non-standard variances are detected. Samples water prior to exiting system. ▪ Detects and reports atypical conditions, such as: identifying damaged, malfunctioning and tampered meters, detecting and reporting leaks, high/low consumption, exposed wiring and other safety hazards. ▪ Cleans and maintains treatment plant, pumping stations and wells. Conducts ongoing repairs to equipment, or shuts down equipment for more extensive maintenance and repair, activating alternate equipment as needed. Requests services of outside maintenance vendor for major repairs and overhauls. ▪ Activates pumps, valves and other processing equipment to move water through various treatment processes. Disposes of waste materials removed from water in line with Company procedures and government controls. ▪ Implements emergency procedures in the event of overflow or spill of chemicals or unpurified water. Follows safety protocol and notifies local emergency responders. ▪ Adds chemicals to water by predetermined formula. Maintains minimum inventory levels of these materials. ▪ Reads and interprets meters and gauges on central control panel, or at individual machines or stages in the treatment process. Adjusts controls as needed. Retrieves computer reports on treatment process. ▪ Prepares reports and maintains logs on meter readings, tests, chemical and equipment usage, and all other recordkeeping requirements; maintains various Company records and other reports as required by the state.



	<ul style="list-style-type: none"> ▪ Back-washes filters and basins; handles chlorine in a safe, effective manner; assures proper working order of chlorine-related equipment. ▪ Ensures regulatory compliance and adherence to Company policies and standards. ▪ Coordinates construction and excavation involved in system repairs; estimates required labor and materials; identifies equipment needed for all projects; orders necessary parts. ▪ Maintains a safe working environment and reports safety concerns to Area Manager. ▪ Trains personnel in the areas of laboratory analysis, operations and maintenance procedures, as well as compliance to Company policies and procedures. ▪ Ensures all operators are equipped with necessary tools, parts and safety equipment to work effectively. ▪ Stays abreast of Federal, State and local regulations and environmental guidelines regarding water/wastewater treatment and distribution.
<p style="text-align: center;">ADDITIONAL RESPONSIBILITIES</p>	<ul style="list-style-type: none"> ▪ May assist with training personnel on safety procedures. ▪ Assists with overseeing and inspections of local construction projects. ▪ Assists with the development of short and long term plans for operation of facilities, including contingency plans as well as plant and equipment removal/replacement. ▪ Assists with the design and construction of extension and improvement projects. ▪ Provides on-site customer communication. ▪ Acts as liaison between the customers and customer service. ▪ Responds to requests and inquiries from the general public. ▪ Demonstrates continuous effort to improve operations, decrease turnaround times, streamline work processes, and work cooperatively and jointly to provide quality seamless utility service. ▪ Performs other related duties as assigned.
<p style="text-align: center;">COMPUTER SKILLS</p>	<p>Required: MS Word, Excel; ability to learn internal software programs Preferred: Outlook, Internet Explorer</p>
<p style="text-align: center;">ADDITIONAL SKILLS</p>	<ul style="list-style-type: none"> ▪ Ability to work independently and under limited supervision. ▪ Demonstrates initiative to take on new tasks. ▪ Ability to mentor and guide co-workers to increase skill level, morale and efficiency. ▪ Ability to motivate others in pursuit of Company goals. ▪ Ability to read meters, charts and gauges and accurately maintain records of plant operations. ▪ Ability to read and comprehend written technical information and to communicate clearly and effectively, both verbally and in writing. ▪ Ability to review, classify, categorize, prioritize and/or analyze data. ▪ Ability to keep accurate records and prepare and submit accurate reports. ▪ Ability to perform mathematical equations to determine chemical doses required for flow rates and proper treatment. ▪ Ability to establish and maintain effective working relationships with the general public, co-workers and regulatory agencies.



	<ul style="list-style-type: none"> ▪ Ability to follow verbal and written instructions. ▪ Ability to operate, maneuver and/or control the actions of equipment, machinery, tools and/or materials used in performing essential functions.
EDUCATION	Required: HS Diploma or GED
CERTIFICATIONS/LICENSES	Currently holds the minimum licensing in order to be responsible operator in charge per state regulation, or holds the minimum licensing to be classified as an Operator II with the ability to attain minimum licensing to be responsible operator in charge within 1 year of employment; must maintain a valid driver's license.
EXPERIENCE	Requires a minimum of 5 years progressive experience working in utility management or the utility industry. Requires knowledge and experience in the operations, maintenance and processes of water/wastewater treatment; knowledge of the controls, instrumentation and mechanical equipment in the utility industry; knowledge of standard practices, terminology and safety standards in the utility industry; thorough knowledge of local, state and Federal water/wastewater regulations; knowledge and experience with the materials and chemicals used in these treatment processes.
PHYSICAL DEMANDS	Moderate to heavy physical demands, including lifting (75 lbs.), walking (10+ miles daily), climbing and mechanical repair.
EQUIPMENT USED	Handheld and/or Blackberry, laptop; water/wastewater facility equipment and machinery including pumps, aerators, chemical feed equipment, booster pumps, etc.; jack hammer and other construction equipment; operates and oversees the use of heavy equipment, including agricultural sludge spreaders.
TRAVEL REQUIRED	Within service area.
SHIFT	May include weekend scheduling; on-call, emergency call duty and paid overtime may be required. Requires 24 hour responsiveness to various situations.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.



JOB TITLE	Water/Wastewater Treatment Operator I
DEPARTMENT	Operations
STATUS	Non-Exempt
SUPERVISOR'S TITLE	Area Manager
JOB SUMMARY	Under direct supervision, performs routine tasks related to the operation of water and/or wastewater treatment facilities. Assists with maintaining plant compliance with EPA standards and state water Commission. Performs general cleaning of grounds and buildings. Ensures plant safety and sanitary requirements.
ESSENTIAL FUNCTIONS	<ul style="list-style-type: none"> ▪ Operates and maintains water and/or wastewater treatment equipment, ensuring compliance with state and federal environmental protection limits. ▪ Monitors and samples well and groundwater upon entry to the system. Adjusts treatment levels when below-standard variances are detected. Samples water prior to exiting system. ▪ Detects and reports atypical conditions, such as: damaged, malfunctioning and tampered meters, detecting and reporting leaks, high/low consumption, exposed wiring and other safety hazards. ▪ Conducts ongoing repairs to equipment, or shuts down equipment for more extensive maintenance and repair, activating alternate equipment as needed. Requests services of outside maintenance vendor for major repairs and overhauls. ▪ Activates pumps, valves and other processing equipment to move water through various treatment processes. Disposes of waste materials removed from water in line with Company procedures and government controls. ▪ Assists Lead Operator with emergency procedures in the event of overflow or spill of chemicals or unpurified water. Follows safety protocol. ▪ Adds chemicals to water by predetermined formula. Advises Lead Operator when minimum inventory levels of these materials have been reached. ▪ Reads and interprets meters and gauges on central control panel, or at individual machines or stages in the treatment process. Adjusts controls as needed. Retrieves computer reports on treatment process. ▪ Prepares reports and maintains logs on meter readings, tests, chemical and equipment usage, and all other recordkeeping requirements; maintains various Company records and other reports as required by the state. ▪ Back-washes filters and basins; handles chlorine in a safe, effective manner; assures proper working order of chlorine-related equipment. ▪ Cleans and maintains treatment plant, pumping stations and wells; prepares and paints equipment, walls and floors. ▪ Ensures regulatory compliance and adherence to Company policies and standards. ▪ Maintains a safe working environment and reports safety concerns to Area Manager.
ADDITIONAL RESPONSIBILITIES	<ul style="list-style-type: none"> ▪ Completes facility and vehicle inspections, along with related follow-up. ▪ Assists w repairs of water/wastewater treatment plant equipment. ▪ Forwards customer inquiries on to Operator II or Lead Operator.



	<ul style="list-style-type: none"> ▪ Demonstrates continuous effort to improve operations, decrease turnaround times, streamline work processes, and work cooperatively and jointly to provide quality seamless utility service. ▪ Ensures that facilities and grounds are kept clean and orderly and comply with Company standards. ▪ May install and read water meters. ▪ Performs other related duties as assigned.
COMPUTER SKILLS	Required: MS Word, Excel; ability to learn internal software programs Preferred: Outlook
ADDITIONAL SKILLS	<ul style="list-style-type: none"> ▪ Ability to read meters, charts and gauges and accurately maintain records of plant operations. ▪ Ability to read and comprehend written technical information and to communicate clearly and effectively, both verbally and in writing. ▪ Ability to review, classify, categorize, prioritize and/or analyze data. ▪ Ability to perform mathematical equations to determine chemical doses required for flow rates and proper treatment. ▪ Ability to establish and maintain effective working relationships with the general public, co-workers and regulatory agencies. ▪ Ability to follow verbal and written instructions. ▪ Ability to operate, maneuver and/or control the actions of equipment, machinery, tools and/or materials used in performing essential functions.
EDUCATION	Required: HS Diploma or GED
CERTIFICATIONS/LICENSES	Currently holds first-level operator license per state regulation, or ability to attain within 1 year of employment; may be in the process of obtaining second-level license; must maintain a valid driver's license.
EXPERIENCE	Requires 2 – 4 years mechanical experience, including at least 1 year specializing in chemical treatment of water and/or wastewater and/or a minimum of 1 year in water and/or wastewater utility field with experience in the operation and maintenance of ground-water supplied water systems and associated distribution system.
PHYSICAL DEMANDS	Moderate to heavy physical demands, including lifting (75 lbs.), walking (10+ miles daily), climbing and mechanical repair.
EQUIPMENT USED	Handheld and/or Blackberry, laptop; water and/or wastewater facility equipment and machinery including pumps, aerators, chemical feed equipment, booster pumps, etc.; jack hammer and other construction equipment; may operate heavy equipment.
TRAVEL REQUIRED	Within service area.
SHIFT	May include weekend scheduling; on-call, emergency call duty and paid overtime may be required.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.



JOB TITLE	Water/Wastewater Treatment Operator II
DEPARTMENT	Operations
STATUS	Non-Exempt
SUPERVISOR'S TITLE	Area Manager
JOB SUMMARY	Under general supervision, performs routine tasks related to the operation of water and/or wastewater treatment facilities. Maintains plant compliance with EPA standards and state water Commission. Performs general cleaning of grounds and buildings. Ensures plant safety and sanitary requirements.
ESSENTIAL FUNCTIONS	<ul style="list-style-type: none"> ▪ Operates and maintains water and/or wastewater treatment equipment, ensuring compliance with state and federal environmental protection limits. ▪ Monitors and samples well and groundwater upon entry to the system. Adjusts treatment levels when below-standard variances are detected. Samples water prior to exiting system. ▪ Detects and reports atypical conditions, such as: damaged, malfunctioning and tampered meters, detecting and reporting leaks, high/low consumption, exposed wiring and other safety hazards. ▪ Conducts ongoing repairs to equipment, or shuts down equipment for more extensive maintenance and repair, activating alternate equipment as needed. Requests services of outside maintenance vendor for major repairs and overhauls. ▪ Activates pumps, valves and other processing equipment to move water through various treatment processes. Disposes of waste materials removed from water in line with Company procedures and government controls. ▪ Assists Lead Operator with emergency procedures in the event of overflow or spill of chemicals or unpurified water. Follows safety protocol. ▪ Adds chemicals to water by predetermined formula. Advises Lead Operator when minimum inventory levels of these materials have been reached. ▪ Reads and interprets meters and gauges on central control panel, or at individual machines or stages in the treatment process. Adjusts controls as needed. Retrieves computer reports on treatment process. ▪ Prepares reports and maintains logs on meter readings, tests, chemical and equipment usage, and all other recordkeeping requirements; maintains various Company records and other reports as required by the state. ▪ Back-washes filters and basins; handles chlorine in a safe, effective manner; assures proper working order of chlorine-related equipment. ▪ Cleans and maintains treatment plant, pumping stations and wells; prepares and paints equipment, walls and floors. ▪ Ensures regulatory compliance and adherence to Company policies and standards. ▪ Maintains a safe working environment and reports safety concerns to Area Manager.
ADDITIONAL RESPONSIBILITIES	<ul style="list-style-type: none"> ▪ Completes facility and vehicle inspections, along with related follow-up. ▪ Installs and reads water meters. ▪ Acts as liaison between customers and customer service; provides on-site customer communication.



	<ul style="list-style-type: none"> ▪ Demonstrates continuous effort to improve operations, decrease turnaround times, streamline work processes, and work cooperatively and jointly to provide quality seamless utility service. ▪ Ensures that facilities and grounds are kept clean and orderly and comply with Company standards. ▪ Performs other related duties as assigned.
COMPUTER SKILLS	Required: MS Word, Excel; ability to learn internal software programs Preferred: Outlook
ADDITIONAL SKILLS	<ul style="list-style-type: none"> ▪ Ability to read meters, charts and gauges and accurately maintain records of plant operations. ▪ Ability to read and comprehend written technical information and to communicate clearly and effectively, both verbally and in writing. ▪ Ability to review, classify, categorize, prioritize and/or analyze data. ▪ Ability to perform mathematical equations to determine chemical doses required for flow rates and proper treatment. ▪ Ability to establish and maintain effective working relationships with the general public, co-workers and regulatory agencies. ▪ Ability to follow verbal and written instructions. ▪ Ability to operate, maneuver and/or control the actions of equipment, machinery, tools and/or materials used in performing essential functions.
EDUCATION	Required: HS Diploma or GED
CERTIFICATIONS/LICENSES	Currently holds second-level operator license per state regulation, may be in the process of obtaining third-level license; must maintain a valid driver's license.
EXPERIENCE	Requires 3 – 5 years mechanical experience, including at least 3 years specializing in chemical treatment of water and/or wastewater and/or a minimum of 3 years in water and/or wastewater utility field with experience in the operation and maintenance of ground-water supplied water systems and associated distribution system.
PHYSICAL DEMANDS	Moderate to heavy physical demands, including lifting (75 lbs.), walking (10+ miles daily), climbing and mechanical repair.
EQUIPMENT USED	Handheld and/or Blackberry, laptop; water and/or wastewater facility equipment and machinery including pumps, aerators, chemical feed equipment, booster pumps, etc.; jack hammer and other construction equipment; may operate heavy equipment.
TRAVEL REQUIRED	Within service area.
SHIFT	May include weekend scheduling; on-call, emergency call duty and paid overtime may be required.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.



JOB TITLE	Field Technician I
DEPARTMENT	Operations
STATUS	Non-exempt
SUPERVISOR'S TITLE	Area Manager
JOB SUMMARY	Responsible for the accurate and timely reading and recording of water meters to facilitate customer billing; to identify water meter equipment problems; and to perform minor water meter and/or system maintenance.
ESSENTIAL FUNCTIONS	<ul style="list-style-type: none"> ▪ Walks 5 – 10 miles per day over established route, reading between 200 and 1200 meters per day and records volume used by residential and commercial customers. ▪ Determines consistency of meter readings; reports unusual cases to supervisor. ▪ Inspects meters and connections for defects, damage and unauthorized connections; ensures meters are registering properly. ▪ Indicates irregularities on forms for necessary action by servicing department. ▪ Documents customer interaction and field activities in CC&B. ▪ Turns off service for nonpayment of charges in vacant premises, or on for new occupants. ▪ Maintains accurate and up-to-date records. ▪ Acts as liaison between the customers and customer service personnel for problem/complaint resolution. ▪ Assists with maintaining mechanical, electrical and piping systems for area water/wastewater facilities, collections and distribution systems.
ADDITIONAL RESPONSIBILITIES	<ul style="list-style-type: none"> ▪ Performs minor meter maintenance and repair duties. ▪ Assists with repairs of water/wastewater treatment plant equipment. ▪ Assists with ordering parts and job costing. ▪ May assist with on-site customer communication. ▪ May assist with customer inquiries, requests and minor issues regarding meter reading schedule, billing, how meters are read and other customer service related matters. ▪ May prepare a variety of operational reports related to water meter reading activities. ▪ Assists with the installation and disconnect of water meters. ▪ Performs other related duties as assigned.
COMPUTER SKILLS	Required: MS Word; ability to learn internal software programs Preferred: MS Excel, Outlook



ADDITIONAL SKILLS	<ul style="list-style-type: none"> ▪ Ability to work independently in the absence of supervision. ▪ Ability to establish and maintain effective working relationships with the general public, co-workers, vendors and regulatory agencies. ▪ Ability to learn to read a variety of water meters. ▪ Ability to learn and understand tariffs as they apply to assigned duties. ▪ Ability to learn the methods, techniques, tools, equipment and materials used in the minor repair and installation of water meters. ▪ Ability to read maps, electrical schematics, blueprints, etc. ▪ Ability to follow verbal and written instructions. ▪ Ability to read and transfer digits accurately.
EDUCATION	Required: HS diploma or GED
CERTIFICATIONS/LICENSES	Required: Must maintain a valid driver's license. *May be in the process of obtaining Distribution and/or Collections Systems certification or first-level plant operating license.
EXPERIENCE	Some water meter reading experience preferred, in addition to previous mechanical or maintenance experience. Knowledge of cross connection regulations and ability to report violations and other unsafe conditions. General knowledge of water meters, care and operation of a variety of tools and equipment, and safe work practices is helpful.
PHYSICAL DEMANDS	Extreme physical demands, including lifting (75 lbs.), walking (10+ miles daily), climbing and mechanical repair. You will be expected to work in all weather conditions: rain, snow, extreme heat and cold, etc; you may encounter various potential hazards in the field.
EQUIPMENT USED	Operates a variety of tools and equipment, including hand-held computers and hand tools; laptop, blackberry.
TRAVEL REQUIRED	Within service area.
SHIFT	May include weekend scheduling; on-call duty, emergency response and paid overtime on a rotating basis may be required.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.



JOB TITLE	Field Technician II
DEPARTMENT	Operations
STATUS	Non-exempt
SUPERVISOR'S TITLE	Area Manager
JOB SUMMARY	Responsible for maintaining and cleaning water/wastewater system; identifying water meter equipment problems; and to perform minor water meter and/or system maintenance.
ESSENTIAL FUNCTIONS	<ul style="list-style-type: none"> ▪ Performs manual labor such as installing, repairing, maintaining water/sewer lines and force mains. ▪ Maintains and tests water meters; performs new meter installation. ▪ Conducts a variety of tasks related to water and sewer infrastructure maintenance and rehabilitation. ▪ Installs, repairs and replaces underground water and wastewater mains and service laterals, using basic plumbing tools, tapping machine, pipe cutters, reamer, pipe wrenches and assorted pneumatic and hydraulic tools. ▪ Inspects area for cross connection violations and other unsafe conditions. ▪ Maintains accurate and up-to-date records. ▪ Documents customer interaction and Field Activities in CC&B. ▪ Acts as liaison between the customers and customer service personnel for problem/complaint resolution. ▪ Responds to customer inquiries regarding meter reading schedule, billing, how meters are read and other customer service related matters. ▪ Provides on-site customer communication. ▪ Assists with maintaining mechanical, electrical and piping systems for area water/wastewater facilities, collections and distribution systems.
ADDITIONAL RESPONSIBILITIES	<ul style="list-style-type: none"> ▪ May assist with repairs of water/wastewater treatment plant equipment. ▪ May walk 5 – 10 miles per day over established route, reading between 200 and 1200 meters per day and records volume used by residential and commercial customers. ▪ Determines consistency of meter readings; reports unusual cases of water usage to supervisor. ▪ Inspects meters and connections for defects, damage and unauthorized connections; ensures meters are registering properly. ▪ Indicates irregularities on forms for necessary action by servicing department. ▪ Turns off service for nonpayment of charges in vacant premises, or on for new occupants. ▪ Assists with ordering parts and job costing. ▪ Prepares a variety of operational reports related to water meter reading activities as well as collection and distribution systems. ▪ Assists with the installation and/or disconnection of water and/or sewer services. ▪ May perform routine tasks related to the operation of water/wastewater treatment facilities while learning the treatment process and plant equipment.



	<ul style="list-style-type: none"> ▪ May assist in maintaining plant compliance with Federal, state and local regulatory requirements. ▪ Performs other related duties as assigned.
COMPUTER SKILLS	Required: MS Word, Excel; ability to learn internal software programs Preferred: Outlook
ADDITIONAL SKILLS	<ul style="list-style-type: none"> ▪ Ability to work independently in the absence of supervision. ▪ Demonstrates initiative and desire to learn new tasks. ▪ Possesses strong electrical and mechanical maintenance skills in the area of water and wastewater maintenance and repair, including working knowledge of collection and distribution systems, pumps, motors, controls and piping. ▪ Ability to establish and maintain effective working relationships with the general public, co-workers, vendors and regulatory agencies. ▪ Ability to read a variety of water meters. ▪ Ability to apply the methods, techniques, tools, equipment and materials used in the minor repair and installation of water meters. ▪ Ability to understand tariffs as they apply to assigned duties. ▪ Ability to read maps, electrical schematics, blueprints, etc. ▪ Ability to follow verbal and written instructions. ▪ Ability to read and transfer digits accurately.
EDUCATION	Required: HS diploma or GED
CERTIFICATIONS/LICENSES	Required: Must maintain a valid driver's license. Preferred: Distribution and/or Collections certification as required by statute or regulation. *May be in the process of obtaining first-level operating license.
EXPERIENCE	A minimum of one year water meter reading experience preferred, in addition to previous mechanical or maintenance experience. Knowledge of cross connection regulations and ability to report violations and other unsafe conditions. General knowledge of water meters, care and operation of a variety of tools and equipment, and safe work practices is helpful.
PHYSICAL DEMANDS	Extreme physical demands, including lifting (75 lbs.), walking (10+ miles daily), climbing and mechanical repair. You will be expected to work in all weather conditions: rain, snow, extreme heat and cold, etc; you may encounter various potential hazards in the field.
EQUIPMENT USED	Operates a variety of tools and equipment, including hand-held computers and hand tools; laptop, blackberry.
TRAVEL REQUIRED	Within service area.
SHIFT	May include weekend scheduling; on-call duty, emergency response and paid overtime on a rotating basis may be required.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.



JOB TITLE	Field Technician III
DEPARTMENT	Operations
STATUS	Non-exempt
SUPERVISOR'S TITLE	Area Manager
JOB SUMMARY	Responsible for maintaining and cleaning water/wastewater systems; identifying water meter equipment problems; and performing water meter and/or system maintenance activities.
ESSENTIAL FUNCTIONS	<ul style="list-style-type: none"> ▪ Performs manual labor such as installing, repairing, maintaining water/sewer lines and force mains. ▪ Maintains and tests water meters; performs new meter installation. ▪ Conducts a variety of tasks related to water and sewer infrastructure maintenance and rehabilitation. ▪ Installs, repairs and replaces underground water and wastewater mains and service laterals, using basic plumbing tools, tapping machine, pipe cutters, reamer, pipe wrenches and assorted pneumatic and hydraulic tools. ▪ Inspects area for cross connection violations and other unsafe conditions. ▪ Maintains accurate and up-to-date records. ▪ Documents customer interaction and Field Activities in CC&B. ▪ Acts as liaison between the customers and customer service personnel for problem/complaint resolution. ▪ Responds to customer inquiries regarding meter reading schedule, billing, how meters are read and other customer service related matters. ▪ Provides on-site customer communication. ▪ Assists with maintaining mechanical, electrical and piping systems for area water/wastewater facilities, collections and distribution systems.
ADDITIONAL RESPONSIBILITIES	<ul style="list-style-type: none"> ▪ May assist AM with overseeing the daily tasks of other field technicians. ▪ May assist with repairs of water/wastewater treatment plant equipment. ▪ May walk 5 – 10 miles per day over established route, reading between 200 and 1200 meters per day and records volume used by residential and commercial customers. ▪ Determines consistency of meter readings; reports unusual cases of water usage to supervisor. ▪ Inspects meters and connections for defects, damage and unauthorized connections; ensures meters are registering properly. ▪ Indicates irregularities on forms for necessary action by servicing department. ▪ Turns off service for nonpayment of charges in vacant premises, or on for new occupants. ▪ Assists with ordering parts and job costing. ▪ Prepares a variety of operational reports related to water meter reading activities as well as collection and distribution systems. ▪ Assists with the installation and disconnection of water meters and sewer services. ▪ May perform routine tasks related to the operation of water/wastewater treatment facilities while learning the treatment process and plant equipment. ▪ May assist in maintaining plant compliance with Federal, state and local regulatory requirements. ▪ Performs other related duties as assigned.



COMPUTER SKILLS	Required: MS Word, Excel; ability to learn internal software programs Preferred: Outlook
ADDITIONAL SKILLS	<ul style="list-style-type: none"> ▪ Ability to work independently in the absence of supervision. ▪ Ability to mentor, evaluate and guide staff to increase skill level, morale and efficiency. ▪ Ability to motivate others in pursuit of Company goals. ▪ Demonstrates initiative to take on new tasks. ▪ Possesses strong electrical and mechanical maintenance skills in the area of water and wastewater maintenance and repair, including working knowledge of collection and distribution systems, pumps, motors, controls and piping. ▪ Ability to establish and maintain effective working relationships with the general public, co-workers, vendors and regulatory agencies. ▪ Ability to read a variety of water meters. ▪ Ability to apply the methods, techniques, tools, equipment and materials used in the repair, installation and testing of water and flow meters. ▪ Ability to understand tariffs as they apply to assigned duties. ▪ Ability to read maps, electrical schematics, blueprints, etc. ▪ Ability to follow verbal and written instructions. ▪ Ability to read and transfer digits accurately.
EDUCATION	Required: HS diploma or GED
CERTIFICATIONS/LICENSES	<p>Required: Must maintain a valid driver's license. Preferred: Distribution and/or Collections certification as required by State regulatory laws, or the ability to attain certification within 12 months of hire.</p> <p>*May be in the process of obtaining dual certifications or first-level operating license.</p>
EXPERIENCE	A minimum of three years water meter reading experience preferred, in addition to previous mechanical or maintenance experience; in-depth, working knowledge of water meters, care and operation of a variety of tools and equipment used in maintaining water/wastewater systems, and safe work practices. Knowledge of cross connection regulations and ability to report violations and other unsafe conditions.
PHYSICAL DEMANDS	Extreme physical demands, including lifting (75 lbs.), walking (10+ miles daily), climbing and mechanical repair. You will be expected to work in all weather conditions: rain, snow, extreme heat and cold, etc; you may encounter various potential hazards in the field.
EQUIPMENT USED	Operates a variety of tools and equipment, including hand-held computers and hand tools; laptop, blackberry.
TRAVEL REQUIRED	Within service area.
SHIFT	May include weekend scheduling; on-call duty, emergency response and paid overtime on a rotating basis may be required.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.



JOB TITLE	Cross Connection Specialist
DEPARTMENT	Operations
STATUS	Non-Exempt
SUPERVISOR'S TITLE	Regional Director
JOB SUMMARY	Responsible for protecting the public water supply from actual or potential contamination sources by ensuring appropriate backflow prevention devices are properly in use by residential, commercial and industrial customers.
ESSENTIAL FUNCTIONS	<ul style="list-style-type: none"> ▪ Trains Cross Connection staff, if applicable to specific region. ▪ Maintains records/logs/schedules of backflow assembly inspections, tests, and repairs. Conducts mailing of reminders/questionnaires to maintain program integrity. ▪ Performs field inspections of residential, commercial and industrial accounts to identify actual or potential cross connections; assess degree of cross connection hazard; follows up with customer in writing of required backflow prevention device/assembly. ▪ Follows established procedure to notify customer of non-compliance prior to disconnection; immediately terminates customer's service if high degree of hazard is found without sufficient backflow prevention device/assembly. ▪ Disconnects service upon failure of the property owner to comply with the requirements of the company's Cross Connection Program. ▪ Schedules work based on priority. ▪ Responds to emergency situations as necessary. ▪ Enforces compliance with the company's Cross Connection Programs. ▪ Provides assistance to customers with questions regarding the Cross Connection Program. ▪ Speaks at Homeowner Associations as needed to communicate the Cross Connection Program. ▪ Researches applicable cross connection programs. ▪ Tracks local, state, and federal laws and regulations that might affect the company's policies/programs. ▪ Prepares compliance reports to present to management.
ADDITIONAL RESPONSIBILITIES	<ul style="list-style-type: none"> ▪ Helps with the development of programs related to cross connection control. ▪ Performs other related duties as assigned.
COMPUTER SKILLS	Required: MS Office products; ability to learn internal software programs Preferred: JD Edwards, CC&B



ADDITIONAL SKILLS	<ul style="list-style-type: none"> ▪ Ability to work independently in the absence of supervision. ▪ Ability to establish and maintain effective working relationships with the general public, co-workers, vendors and regulatory agencies. ▪ Ability to learn the methods, techniques, tools, equipment and materials used in cross connection control. ▪ Ability to follow verbal and written instructions.
EDUCATION	Required: HS Diploma or G.E.D. Preferred: Associates or Bachelors Degree in a related field
CERTIFICATIONS/LICENSES	Required: State certified Backflow Prevention & Water licenses as appropriate; valid driver's license.
EXPERIENCE	Required: 2 – 4 years in the water and or wastewater utility business or related field, combined with a minimum 1 year of experience in cross connection control.
PHYSICAL DEMANDS	Light to moderate physical activity; requires normal hearing and vision.
EQUIPMENT USED	Backflow testing devices; PC and/or laptop, copy/fax/scan machine, telephone and other general office equipment.
TRAVEL REQUIRED	Frequent travel within assigned area is required.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

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This description is a working draft, subject to revision.*



JOB TITLE	Cross Connection Technician
DEPARTMENT	Operations
STATUS	Non-Exempt
SUPERVISOR'S TITLE	Regional Director
JOB SUMMARY	Responsible for protecting the public water supply from actual or potential contamination sources by ensuring appropriate backflow prevention devices are properly in use by residential, commercial and industrial customers.
ESSENTIAL FUNCTIONS	<ul style="list-style-type: none"> ▪ Communicates to Cross Connection Specialist any follow-up or enforcement letters needed to maintain program integrity. ▪ Performs field inspections of residential, commercial and industrial accounts to identify actual or potential cross connections; assess degree of cross connection hazard; follows up in writing with customer regarding required backflow prevention device/assembly. ▪ Follows established procedure to notify customer of non-compliance prior to disconnection; immediately terminates customer's service if high degree of hazard is found without sufficient backflow prevention device/assembly, with direction from the Cross Connection Specialist. ▪ Disconnects service upon failure of the property owner to comply with the requirements of the company's Cross Connection Program. ▪ Schedules work based on priority. ▪ Responds to emergency situations as necessary. ▪ Enforces compliance with the company's Cross Connection Programs. ▪ Provides assistance to customers with questions regarding the Cross Connection Program.
ADDITIONAL RESPONSIBILITIES	<ul style="list-style-type: none"> ▪ Performs other related duties as assigned.
COMPUTER SKILLS	<p>Required: MS Office products; ability to learn internal software programs</p> <p>Preferred: JD Edwards, CC&B</p>
ADDITIONAL SKILLS	<ul style="list-style-type: none"> ▪ Ability to work independently in the absence of supervision. ▪ Ability to establish and maintain effective working relationships with the general public, co-workers, vendors and regulatory agencies. ▪ Ability to learn the methods, techniques, tools, equipment and materials used in cross connection control. ▪ Ability to follow verbal and written instructions.
EDUCATION	Required: HS Diploma or G.E.D.



CERTIFICATIONS/LICENSES	Required: State certified Backflow Prevention & Water Licenses as appropriate or ability to obtain certification within one year of employment; valid driver's license.
EXPERIENCE	Required: 1 – 3 years in the water and/or wastewater utility business or related field.
PHYSICAL DEMANDS	Light to moderate physical activity; requires normal hearing and vision.
EQUIPMENT USED	Backflow testing devices; PC and/or laptop, copy/fax/scan machine, telephone and other general office equipment.
TRAVEL REQUIRED	Frequent travel within assigned area is required.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

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This description is a working draft, subject to revision.*



JOB TITLE	Area Manager
DEPARTMENT	Operations
STATUS	Exempt
SUPERVISOR'S TITLE	Regional Manager
JOB SUMMARY	Oversees the operation and maintenance of water and wastewater treatment plants. Provides leadership and guidance in water and wastewater plant management. Works with Regional Manager and Regional Director to ensure continuity of processes, goals and vision of UI.
ESSENTIAL FUNCTIONS	<ul style="list-style-type: none"> ▪ Develops strategic plans for water and wastewater facility needs; manages the design and construction of facilities and infrastructure. ▪ Hires, directs, evaluates, promotes and disciplines subordinate employees, including meter readers, operators, field technicians, etc, engaged in the operation of water/wastewater plants and distribution systems. ▪ Manages the operation of multiple water systems and wastewater treatment facilities. ▪ Oversees sampling and testing systems, and the functionality of pumps, conveyors, blowers and other equipment. ▪ Ensures water and wastewater quality consistently meet Federal, state and local laws. ▪ Ensures water and wastewater treatment is carried out in accordance with specified environmental protection regulations. ▪ Stays abreast of Federal, state and local regulations and environmental guidelines regarding water/wastewater treatment and distribution. ▪ Oversees the training of personnel in the areas of laboratory analysis, operations and maintenance procedures, as well as compliance to Company policies and procedures; trains employees of safety policies and procedures. ▪ Drives revenue by effectively challenging and motivating employees.
ADDITIONAL RESPONSIBILITIES	<ul style="list-style-type: none"> ▪ Responds to all emergency situations, including coordination of contractors, public notification and informing UI personnel and governmental agencies as needed. ▪ Meets Company goals and objectives in conformance with budgetary guidelines. ▪ Performs other related duties as assigned.
COMPUTER SKILLS	Required: MS Word, Excel Preferred: PowerPoint, Outlook and Explorer
ADDITIONAL SKILLS	<ul style="list-style-type: none"> ▪ Ability to effectively supervise skilled and unskilled employees, including ability to mentor, evaluate and guide staff to increase skill level, morale and efficiency. ▪ Ability to establish and maintain effective working relationships with the general public, co-workers, regulatory agencies and their personnel. ▪ Ability to objectively coach employees through complex, difficult and emotional issues.



	<ul style="list-style-type: none"> ▪ Ability to implement recommendations to effectively resolve problems or issues by using judgment that is consistent with standards, practices, policies, procedures, regulation or government law. ▪ Ability to delegate responsibility and authority to maximize use of employees' skills. ▪ Ability to keep accurate records and prepare and submit accurate reports. ▪ Ability to follow verbal and written instructions. ▪ Ability to provide for safe working conditions for fellow workers. ▪ Ability to effectively communicate and interact with other employees and the public. ▪ Ability to understand and implement a variety of the field's concepts, practices and procedures. ▪ Proven ability to motivate others in the pursuit of Company goals.
EDUCATION	Required: HS Diploma or GED Preferred: Bachelor's degree, this may be required in some circumstances; completion of multiple utility industry related courses, seminars, management and supervisory training is preferred.
CERTIFICATIONS/LICENSES	Required: Must hold the minimum licensing in order to be responsible operator in charge, or ability to attain within 1 year of employment; must maintain a valid driver's license.
EXPERIENCE	Requires a minimum of 6 years progressive experience working in utility management or the utility industry. Requires knowledge and experience in the operations, maintenance and processes of water/wastewater treatment; knowledge of the controls, instrumentation and mechanical equipment in the utility industry; knowledge of standard practices, terminology and safety standards in the utility industry; thorough knowledge of local, state and Federal water/wastewater regulations; knowledge and experience with the materials and chemicals used in these treatment processes.
PHYSICAL DEMANDS	Moderate to heavy physical demands, including lifting (75 lbs.), walking (10+ miles daily), climbing and mechanical repair.
EQUIPMENT USED	Handheld and/or Blackberry, laptop; water facility equipment and machinery including pumps, aerators, chemical feed equipment, booster pumps, etc.; jack hammer and other construction equipment.
TRAVEL REQUIRED	Within service area.
SHIFT	Requires 24 hour responsiveness to various situations.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.



JOB TITLE	Regional Manager
DEPARTMENT	Operations
STATUS	Exempt
SUPERVISOR'S TITLE	Regional Director
JOB SUMMARY	Responsible for the management of water and wastewater treatment operations for the region, including directing, planning, managing, staffing, and organizing the safe and efficient operation of all UI subsidiaries in assigned region. Provides leadership and guidance in water and wastewater plant management. Works with Area Managers and Regional Director to ensure continuity of processes, goals and vision of UI.
ESSENTIAL FUNCTIONS	<ul style="list-style-type: none"> ▪ Oversees plant operations and maintenance, customer contact and capital planning. ▪ Provides support and follow up to Area Managers. ▪ Maintains accurate and timely reports, records and permits associated with facility operations and customer relations, ensuring they meet compliance regulations. ▪ Assists Regional Director in the development and implementation of operational and regional strategies. ▪ Ensures water and wastewater quality consistently meet Federal, state and local laws. ▪ Ensures water and wastewater treatment is carried out in accordance with specified environmental protection regulations. ▪ Provides expertise as required to maintain compliance with local, state, regional and Federal regulatory requirements regarding water/wastewater treatment and distribution. ▪ Offers opportunities to increase efficiency by identifying and implementing operational cost saving ideas. ▪ Serves as the contact for inquiries regarding operational issues; answers routine and ad hoc information requests that are regional or unit-specific in nature. ▪ Responsible for safety and maintaining a safe work environment. ▪ Oversees the training of personnel in the areas of laboratory analysis, operations and maintenance procedures, as well as compliance to Company policies and procedures, in addition to safety policies and procedures. ▪ Drives revenue by effectively challenging and motivating employees.
ADDITIONAL RESPONSIBILITIES	<ul style="list-style-type: none"> ▪ Provides leadership and guidance in energy management. ▪ Acts as point of contact with developers, engineers, consultants, regulators and customers. ▪ Assists Regional Director in executing any additional assigned duties. ▪ Meets Company goals and objectives in conformance with budgetary guidelines. ▪ Performs other related duties as assigned.
COMPUTER SKILLS	Required: MS Word, Excel; ability to learn internal software programs Preferred: PowerPoint, Outlook and Explorer



ADDITIONAL SKILLS	<ul style="list-style-type: none"> ▪ Ability to effectively supervise skilled and unskilled employees, including ability to mentor, evaluate and guide staff to increase skill level, morale and efficiency. ▪ Ability to provide vision and leadership. ▪ Ability to objectively coach employees and managers through complex, difficult and emotional issues. ▪ Ability to define specific problems and offer variable solutions. ▪ Ability to implement recommendations to effectively resolve problems or issues by using judgment that is consistent with standards, practices, policies, procedures, regulation or government law. ▪ Ability to specify goals and effectively achieve them. ▪ Ability to establish and maintain effective working relationships with the general public, co-workers, regulatory agencies and their personnel. ▪ Ability to keep accurate records and prepare and submit accurate reports. ▪ Ability to follow verbal and written instructions. ▪ Ability to provide for safe working conditions for fellow workers. ▪ Must have ability to effectively communicate with other employees and the public. ▪ Ability to understand and implement a variety of the field's concepts, practices and procedures. ▪ Ability to motivate others in the pursuit of Company goals.
EDUCATION	<p>Required: Bachelor's degree in Business, Engineering, Environmental Science or similar field, or a combination of education and experience.</p> <p>Preferred: Completion of multiple utility industry related courses, seminars, management and/or supervisory training.</p>
CERTIFICATIONS/LICENSES	<p>Required: Must maintain a valid driver's license.</p> <p>Preferred: Ability to hold the minimum licensing in order to be responsible operator in charge, or ability to attain within 1 year of employment.</p>
EXPERIENCE	<p>Requires a minimum of 7 years progressive experience working in utility management or the utility industry. Requires extensive knowledge and experience in the operations, maintenance and processes of water/wastewater treatment; knowledge of the controls, instrumentation and mechanical equipment in the utility industry; knowledge of standard practices, terminology and safety standards in the utility industry; thorough knowledge of local, state and Federal water/wastewater regulations; knowledge and experience with the materials and chemicals used in these treatment processes. Experience in strategic planning and execution is strongly preferred.</p>
PHYSICAL DEMANDS	<p>Light to moderate physical activity; requires normal hearing and vision.</p>
EQUIPMENT USED	<p>PC and/or laptop, copy/fax/scan machine, telephone and other general office equipment.</p>
TRAVEL REQUIRED	<p>Within region.</p>
ADDITIONAL COMMENTS	<p>This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.</p>
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.



JOB TITLE	Warehouse Clerk
DEPARTMENT	Operations
STATUS	Non-Exempt
SUPERVISOR'S TITLE	Regional Manager
JOB SUMMARY	Responsible for maintaining the inventory and allocation of commonly used supplies and equipment from the warehouse to local operations staff and other special projects as needed.
ESSENTIAL FUNCTIONS	<ul style="list-style-type: none"> ▪ Manages warehouse facility, including minor grounds upkeep. ▪ Orders all supplies and chemicals through assigned vendors. ▪ Receives, processes and unpacks supplies; verifies correctness of shipments against purchase orders; maintains records regarding discrepancies and/or damaged merchandise and works with vendor to correct issues. ▪ Ensures safe loading and unloading of supplies. ▪ Manages distribution record of items received by operations staff for Company facilities. ▪ Coordinates inspection of fire extinguishers returned by field staff. ▪ Follows established safety policies and procedures to ensure safe work environment. ▪ Maintains warehouse facility and equipment in a clean and orderly condition.
ADDITIONAL RESPONSIBILITIES	<ul style="list-style-type: none"> ▪ Assists RM with performing price comparisons with competing vendors to select most cost efficient option for the region. ▪ Performs other duties as assigned.
COMPUTER SKILLS	Required: MS Word, Excel Preferred: Outlook, Explorer, Filemaker Pro; familiarity with Mac computers would be helpful.
ADDITIONAL SKILLS	<ul style="list-style-type: none"> ▪ Ability to work independently in the absence of supervision. ▪ Ability to effectively communicate and interact with other employees. ▪ Ability to receive, track and distribute materials, supplies and equipment. ▪ Ability to read, write, sort, check, count and verify numbers. ▪ Ability to prepare routine administrative paperwork. ▪ Ability to understand and follow safety procedures.
EDUCATION	Required: HS Diploma or GED
CERTIFICATIONS/LICENSES	Required: Must maintain a valid driver's license. Preferred: Forklift certification
EXPERIENCE	Previous warehouse work is preferred, including shipping and receiving.



PHYSICAL DEMANDS	Requires the ability to lift and move heavy and/or bulky items and to push, pull, lift and/or carry up to 50 lbs; ability to climb ladders in order to stock supplies; ability to remain standing in an upright position for an extended period of time.
EQUIPMENT USED	Riding forklift, walk-behind electric and manual pallet jack, pivot davit (crane) with hoist; PC and/or laptop, copy/fax/scan machine, telephone and other general office equipment.
SHIFT	This is a part-time position; Monday – Friday, 8am – 12pm with minor variations.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.



JOB TITLE	Project Manager
DEPARTMENT	Operations
STATUS	Exempt
SUPERVISOR'S TITLE	Regional Director
JOB SUMMARY	Responsible for all water and wastewater utility construction projects from initial contract negotiations through warranty termination.
ESSENTIAL FUNCTIONS	<ul style="list-style-type: none"> ▪ Oversees complex technical projects, adhering to strict goals and deadlines. ▪ Creates and maintains activity and progress reports for internal and external customers. ▪ Responsible for all project development. ▪ Hires, directs, evaluates and disciplines Construction Inspectors. ▪ Obtains engineering proposals, monitors project budgets, construction activity and coordinates timing with operations. ▪ Tracks all budget related information, such as hours worked and expenses, etc. ▪ Coordinates all daily activities and personnel for each project. ▪ Processes paperwork, including invoices, for each project in a timely manner and submits to Regional Director. ▪ Ensures the success of projects, while remaining in line with time and budget parameters. ▪ Notifies management staff of any current or pending escalations relating to projects, or items that could impact the success of projects. ▪ Coordinates and completes the work necessary to obtain approval on emergency projects.
ADDITIONAL RESPONSIBILITIES	<ul style="list-style-type: none"> ▪ Assists AM & RM with forecasting and planning capital projects up to 5 years in advance. ▪ Attends project team status meetings as required. ▪ Performs other related duties as assigned.
COMPUTER SKILLS	Required: MS Word, Excel, Outlook; ability to learn internal software programs Preferred: PowerPoint and Explorer
ADDITIONAL SKILLS	<ul style="list-style-type: none"> ▪ Ability to calculate basic mathematical equations. ▪ Ability to read and interpret soil and hydro-geological reports and maps. ▪ Ability to complete work that will ensure the approval of all capital projects in a timely manner. ▪ Ability to keep accurate records and prepare and submit accurate reports. ▪ Ability to follow verbal and written instructions. ▪ Excellent organizational and problem solving skills, including negotiating, decision-making research and analysis, and interpersonal skills.



	<ul style="list-style-type: none"> ▪ Ability to provide safe working conditions for fellow workers. ▪ Ability to effectively communicate and interact with other employees and the public. ▪ Ability to understand and implement a variety of the field's concepts, practices and procedures. ▪ Ability to motivate others in the pursuit of Company goals.
EDUCATION	Required: Bachelor's Degree in Civil/Environmental Engineering or similar field. Preferred: MS or MBA
CERTIFICATIONS/LICENSES	Required: Must maintain a valid driver's license
EXPERIENCE	Requires a minimum of 3 years engineering experience, preferably related to water and/or wastewater projects and design.
PHYSICAL DEMANDS	Moderate to heavy physical demands, including lifting (50 lbs.), walking (2+ miles daily), climbing and mechanical repair.
EQUIPMENT USED	Handheld/Blackberry, PC and/or laptop, copy/fax/scan machine, telephone and other general office equipment.
TRAVEL REQUIRED	Within the region; up to 25% for training, meetings, project management, etc.
ADDITIONAL COMMENTS	This document describes typical duties and responsibilities and is not intended to limit management from assigning other work as desired.
CONTACT INFORMATION	

Management maintains the right to assign or reassign duties and responsibilities at any time.

ERC COUNT 12/11
FLORIDA FIELD EMPLOYEES

ALBERIGI, DAVID J.

System		ERC Count	Percentage to Total
251100 Four Lakes	W	67.0	0.42%
251101 Lake Saunders	W	43.0	0.27%
251102 LUSI South W	W	3,218.3	20.16%
251103 LUSI South S	S	3,144.8	19.70%
251104 LUSI South R	S	56.0	0.35%
251106 LUSI North	W	6,105.6	38.25%
252129 Golden Hills W	W	527.6	3.31%
252130 Golden Hills S	S	76.2	0.48%
260100 Utilities Inc Of Pennbrooke W	W	1,485.0	9.30%
260101 Utilities Inc Of Pennbrooke S	S	1,239.0	7.76%
		<u>15,962.5</u>	<u>100.00%</u>

ALDAY, CALEB

System		ERC Count	Percentage to Total
246100 Utilities Inc of Longwood	S	1,699.0	6.30%
252110 Weathersfield W	W	1,145.0	4.25%
252111 Weathersfield S	S	1,135.5	4.21%
252113 Oakland Shores	W	224.5	0.83%
252114 Little Wekiva	W	58.0	0.22%
252115 Park Ridge W	W	100.0	0.37%
252116 Phillips	W	79.0	0.29%
252117 Crystal Lake	W	176.0	0.65%
252118 Ravenna Park W	W	340.0	1.26%
252119 Ravenna Park S	S	240.0	0.89%
252121 Bear Lake Manor	W	219.5	0.81%
252122 Jansen	W	250.5	0.93%
252123 Crescent Heights	W	253.5	0.94%
252124 Davis Shores	W	45.0	0.17%
252136			
255100 Sanlando Utilities Corp W	W	11,760.8	43.64%
255101 Sanlando Utilities Corp S	S	9,170.6	34.03%
255102 Sanlando Utilities Corp R	S	55.0	0.20%
		<u>26,951.9</u>	<u>100.00%</u>

AUSTIN, ARTHUR C.

System		ERC Count	Percentage to Total
251100 Four Lakes	W	67.0	0.42%
251101 Lake Saunders	W	43.0	0.27%
251102 LUSI South W	W	3,218.3	20.16%
251103 LUSI South S	S	3,144.8	19.70%
251104 LUSI South R	S	56.0	0.35%
251106 LUSI North	W	6,105.6	38.25%
252129 Golden Hills W	W	527.6	3.31%
252130 Golden Hills S	S	76.2	0.48%
260100 Utilities Inc Of Pennbrooke W	W	1,485.0	9.30%
260101 Utilities Inc Of Pennbrooke S	S	1,239.0	7.76%
		<u>15,962.5</u>	<u>100.00%</u>

BAILEY, ALAN R.

System		ERC Count	Percentage to Total
255100 Sanlando Utilities Corp W	W	11,760.8	56.04%
255101 Sanlando Utilities Corp S	S	9,170.6	43.70%
255102 Sanlando Utilities Corp R	S	55.0	0.26%
		<u>20,986.4</u>	<u>100.00%</u>

BOERSMA, DAVID A.

System		ERC Count	Percentage to Total
249100 Utilities Inc of Eagle Ridge	S	1,602.6	63.83%
249101 Cross Creek	S	908.0	36.17%
		<u>2,510.6</u>	<u>100.00%</u>

BONAGURA, JOHN F.

System		ERC Count	Percentage to Total
102110 Ops Ldrship-SE/South/West Cost	OH OH		
		<u>2,510.6</u>	<u>100.00%</u>

BROWN, DONNA R.

	<u>System</u>		<u>ERC Count</u>	<u>Percentage to Total</u>
246100	Utilities Inc of Longwood	S	1,699.0	6.30%
252110	Weathersfield W	W	1,145.0	4.25%
252111	Weathersfield S	S	1,135.5	4.21%
252113	Oakland Shores	W	224.5	0.83%
252114	Little Wekiva	W	58.0	0.22%
252115	Park Ridge W	W	100.0	0.37%
252116	Phillips	W	79.0	0.29%
252117	Crystal Lake	W	176.0	0.65%
252118	Ravenna Park W	W	340.0	1.26%
252119	Ravenna Park S	S	240.0	0.89%
252121	Bear Lake Manor	W	219.5	0.81%
252122	Jansen	W	250.5	0.93%
252123	Crescent Heights	W	253.5	0.94%
252124	Davis Shores	W	45.0	0.17%
252136				
252137				
255100	Sanlando Utilities Corp W	W	11,760.8	43.64%
255101	Sanlando Utilities Corp S	S	9,170.6	34.03%
255102	Sanlando Utilities Corp R	S	55.0	0.20%
			<u>26,951.9</u>	<u>100.00%</u>

BRUCE, GLENN R.

	<u>System</u>		<u>ERC Count</u>	<u>Percentage to Total</u>
242100	Lake Placid Utilities Inc W	W	120.7	3.10%
242101	Lake Placid Utilities Inc S	S	121.7	3.12%
249100	Utilities Inc of Eagle Ridge	S	1,602.6	41.13%
249101	Cross Creek	S	908.0	23.30%
256100	Util Inc of Sandalhaven	S	1,143.8	29.35%
			<u>3,896.8</u>	<u>1.00</u>

BUONO, ROBERTA.

	<u>System</u>		<u>ERC Count</u>	<u>Percentage to Total</u>
248100	Cypress Lakes Utilities Inc W	W	1,252.4	31.95%
248101	Cypress Lakes Utilities Inc S	S	1,150.1	29.34%
259100	Labrador Utilities Inc W	W	764.9	19.52%
259101	Labrador Utilities Inc S	S	751.9	19.18%
			<u>3,919.3</u>	<u>1.00</u>

BYRD, LARRY L.

	<u>System</u>		<u>ERC Count</u>	<u>Percentage to Total</u>
251100	Four Lakes	W	67.0	0.53%
251101	Lake Saunders	W	43.0	0.34%
251102	LUSI South W	W	3,218.3	25.59%
251103	LUSI South S	S	3,144.8	25.00%
251106	LUSI North	W	6,105.6	48.54%
			<u>12,578.7</u>	<u>1.00</u>

CALLAHAN, ROBERT L.

	<u>System</u>		<u>ERC Count</u>	<u>Percentage to Total</u>
246100	Utilities Inc of Longwood	S	1,699.0	6.30%
252110	Weathersfield W	W	1,145.0	4.25%
252111	Weathersfield S	S	1,135.5	4.21%
252113	Oakland Shores	W	224.5	0.83%
252114	Little Wekiva	W	58.0	0.22%
252115	Park Ridge W	W	100.0	0.37%
252116	Phillips	W	79.0	0.29%
252117	Crystal Lake	W	176.0	0.65%
252118	Ravenna Park W	W	340.0	1.26%
252119	Ravenna Park S	S	240.0	0.89%
252121	Bear Lake Manor	W	219.5	0.81%
252122	Jansen	W	250.5	0.93%
252123	Crescent Heights	W	253.5	0.94%
252124	Davis Shores	W	45.0	0.17%
252136				
252137				
255100	Sanlando Utilities Corp W	W	11,760.8	43.64%
255101	Sanlando Utilities Corp S	S	9,170.6	34.03%
255102	Sanlando Utilities Corp R	S	55.0	0.20%
			<u>26,951.9</u>	<u>1.00</u>

CARDINAL, ANTHONY A.

	<u>System</u>		<u>ERC Count</u>	<u>Percentage to Total</u>
252106	Orangewood W	W	1,703.8	38.29%
252107	Orangewood S	S	158.0	3.55%
252125	Summertree W	W	1,179.2	26.50%
252126	Summertree S	S	979.0	22.00%
252128	Lake Tarpon W	W	430.1	9.66%
			<u>4,450.1</u>	<u>1.00</u>

CARVER, NATHANIEL Q.

	<u>System</u>		<u>ERC Count</u>	<u>Percentage to Total</u>
246100	Utilities Inc of Longwood	S	1,699.0	6.30%
252110	Weathersfield W	W	1,145.0	4.25%
252111	Weathersfield S	S	1,135.5	4.21%
252113	Oakland Shores	W	224.5	0.83%
252114	Little Wekiva	W	58.0	0.22%
252115	Park Ridge W	W	100.0	0.37%
252116	Phillips	W	79.0	0.29%
252117	Crystal Lake	W	176.0	0.65%
252118	Ravenna Park W	W	340.0	1.26%
252119	Ravenna Park S	S	240.0	0.89%
252121	Bear Lake Manor	W	219.5	0.81%
252122	Jansen	W	250.5	0.93%
252123	Crescent Heights	W	253.5	0.94%
252124	Davis Shores	W	45.0	0.17%
252136				
252137				
255100	Sanlando Utilities Corp W	W	11,760.8	43.64%
255101	Sanlando Utilities Corp S	S	9,170.6	34.03%
255102	Sanlando Utilities Corp R	S	55.0	0.20%
			<u>26,951.9</u>	<u>1.00</u>

CHARD, RONALD

	<u>System</u>		<u>ERC Count</u>	<u>Percentage to Total</u>
241100	Tierra Verde Utilities Inc	S	2,094.2	11.82%
242100	Lake Placid Utilities Inc W	W	120.7	0.68%
242101	Lake Placid Utilities Inc S	S	121.7	0.69%
248100	Cypress Lakes Utilities Inc W	W	1,252.4	7.07%
248101	Cypress Lakes Utilities Inc S	S	1,150.1	6.49%
249100	Utilities Inc of Eagle Ridge	S	1,602.6	9.05%
249101	Cross Creek	S	908.0	5.13%
250100	Mid-County Services Inc	S	3,355.0	18.94%
252106	Orangewood W	W	1,703.8	9.62%
252107	Orangewood S	S	158.0	0.89%
252125	Summertree W	W	1,179.2	6.66%
252126	Summertree S	S	979.0	5.53%
252128	Lake Tarpon W	W	430.1	2.43%
256100	Util Inc of Sandalhaven	S	1,143.8	6.46%
259100	Labrador Utilities Inc W	W	764.9	4.32%
259101	Labrador Utilities Inc S	S	751.9	4.24%
			<u>17,715.4</u>	<u>1.00</u>

COOKS, BARNER

	<u>System</u>		<u>ERC Count</u>	<u>Percentage to Total</u>
255103	Sanlando Utilities Corp C	AD AD		

COOPER, ROBERT K.

246100	Utilities Inc of Longwood	S	1,699.0	6.30%
252110	Weathersfield W	W	1,145.0	4.25%
252111	Weathersfield S	S	1,135.5	4.21%
252113	Oakland Shores	W	224.5	0.83%
252114	Little Wekiva	W	58.0	0.22%
252115	Park Ridge W	W	100.0	0.37%
252116	Phillips	W	79.0	0.29%
252117	Crystal Lake	W	176.0	0.65%
252118	Ravenna Park W	W	340.0	1.26%
252119	Ravenna Park S	S	240.0	0.89%
252121	Bear Lake Manor	W	219.5	0.81%
252122	Jansen	W	250.5	0.93%
252123	Crescent Heights	W	253.5	0.94%
252124	Davis Shores	W	45.0	0.17%
252136				
252137				
255100	Sanlando Utilities Corp W	W	11,760.8	43.64%
255101	Sanlando Utilities Corp S	S	9,170.6	34.03%
255102	Sanlando Utilities Corp R	S	55.0	0.20%
			<u>26,951.9</u>	<u>1.00</u>

DURHAM, RICK J.

	<u>System</u>		<u>ERC Count</u>	<u>Percentage to Total</u>
120110				

EBERT, HAROLD

	<u>System</u>		<u>ERC Count</u>	<u>Percentage to Total</u>
255100	Sanlando Utilities Corp W	W	11,760.8	99.53%
255102	Sanlando Utilities Corp R	S	55.0	0.47%
			<u>11,815.8</u>	<u>1.00</u>

EBERT, SHAWN M.

	<u>System</u>		<u>ERC Count</u>	<u>Percentage to Total</u>
246100	Utilities Inc of Longwood	S	1,699.0	6.30%
252110	Weathersfield W	W	1,145.0	4.25%
252111	Weathersfield S	S	1,135.5	4.21%
252113	Oakland Shores	W	224.5	0.83%
252114	Little Wekiva	W	58.0	0.22%
252115	Park Ridge W	W	100.0	0.37%
252116	Phillips	W	79.0	0.29%
252117	Crystal Lake	W	176.0	0.65%
252118	Ravenna Park W	W	340.0	1.26%
252119	Ravenna Park S	S	240.0	0.89%
252121	Bear Lake Manor	W	219.5	0.81%
252122	Jansen	W	250.5	0.93%
252123	Crescent Heights	W	253.5	0.94%
252124	Davis Shores	W	45.0	0.17%
252136				
252137				
255100	Sanlando Utilities Corp W	W	11,760.8	43.64%
255101	Sanlando Utilities Corp S	S	9,170.6	34.03%
255102	Sanlando Utilities Corp R	S	55.0	0.20%
			<u>26,951.9</u>	<u>1.00</u>

FINCH, ALLAN

	<u>System</u>		<u>ERC Count</u>	<u>Percentage to Total</u>
246100	Utilities Inc of Longwood	S	1,699.0	6.30%
252110	Weathersfield W	W	1,145.0	4.25%
252111	Weathersfield S	S	1,135.5	4.21%
252113	Oakland Shores	W	224.5	0.83%
252114	Little Wekiva	W	58.0	0.22%
252115	Park Ridge W	W	100.0	0.37%
252116	Phillips	W	79.0	0.29%
252117	Crystal Lake	W	176.0	0.65%
252118	Ravenna Park W	W	340.0	1.26%
252119	Ravenna Park S	S	240.0	0.89%
252121	Bear Lake Manor	W	219.5	0.81%
252122	Jansen	W	250.5	0.93%
252123	Crescent Heights	W	253.5	0.94%
252124	Davis Shores	W	45.0	0.17%
252136				
252137				
255100	Sanlando Utilities Corp W	W	11,760.8	43.64%
255101	Sanlando Utilities Corp S	S	9,170.6	34.03%
255102	Sanlando Utilities Corp R	S	55.0	0.20%
			<u>26,951.9</u>	<u>1.00</u>

FINIGAN, MICHAELA

	<u>System</u>		<u>ERC Count</u>	<u>Percentage to Total</u>
246100	Utilities Inc of Longwood	S	1,699.0	6.30%
252110	Weathersfield W	W	1,145.0	4.25%
252111	Weathersfield S	S	1,135.5	4.21%
252113	Oakland Shores	W	224.5	0.83%
252114	Little Wekiva	W	58.0	0.22%
252115	Park Ridge W	W	100.0	0.37%
252116	Phillips	W	79.0	0.29%
252117	Crystal Lake	W	176.0	0.65%
252118	Ravenna Park W	W	340.0	1.26%
252119	Ravenna Park S	S	240.0	0.89%
252121	Bear Lake Manor	W	219.5	0.81%
252122	Jansen	W	250.5	0.93%
252123	Crescent Heights	W	253.5	0.94%
252124	Davis Shores	W	45.0	0.17%
252136				
252137				
255100	Sanlando Utilities Corp W	W	11,760.8	43.64%
255101	Sanlando Utilities Corp S	S	9,170.6	34.03%
255102	Sanlando Utilities Corp R	S	55.0	0.20%
			<u>26,951.9</u>	<u>1.00</u>

FLYNN, PATRICK C.

	<u>System</u>		<u>ERC Count</u>	<u>Percentage to Total</u>
805100	Southeast Region Cost Center	OH OH		

GENTILUCCI, DOMENIC V

	<u>System</u>		<u>ERC Count</u>	<u>Percentage to Total</u>
251100	Four Lakes	W	67.0	0.40%
251101	Lake Saunders	W	43.0	0.26%
251102	LUSI South W	W	3,218.3	19.28%
251103	LUSI South S	S	3,144.8	18.84%
251104	LUSI South R	S	56.0	0.34%
251106	LUSI North	W	6,105.6	36.58%
252129	Golden Hills W	W	527.6	3.16%
252130	Golden Hills S	S	76.2	0.46%
254101	ACME FL Legends Irrigation	W	728.5	4.36%
260100	Utilities Inc Of Pennbrooke W	W	1,485.0	8.90%
260101	Utilities Inc Of Pennbrooke S	S	1,239.0	7.42%
			<u>16,691.0</u>	<u>1.00</u>

GODWIN, PATRICK L

	<u>System</u>		<u>ERC Count</u>	<u>Percentage to Total</u>
256100	Util Inc of Sandalhaven	S	1,143.8	1,143.80
			<u>1,143.8</u>	<u>1.00</u>

GONGRE, BRYAN K

	<u>System</u>		<u>ERC Count</u>	<u>Percentage to Total</u>
246100	Utilities Inc of Longwood	S	1,699.0	3.96%
251100	Four Lakes	W	67.0	0.16%
251101	Lake Saunders	W	43.0	0.10%
251102	LUSI South W	W	3,218.3	7.50%
251103	LUSI South S	S	3,144.8	7.33%
251104	LUSI South R	S	56.0	0.13%
251106	LUSI North	W	6,105.6	14.23%
252110	Weathersfield W	W	1,145.0	2.67%
252111	Weathersfield S	S	1,135.5	2.65%
252113	Oakland Shores	W	224.5	0.52%
252114	Little Wekiva	W	58.0	0.14%
252115	Park Ridge W	W	100.0	0.23%
252116	Phillips	W	79.0	0.18%
252117	Crystal Lake	W	176.0	0.41%
252118	Ravenna Park W	W	340.0	0.79%
252119	Ravenna Park S	S	240.0	0.56%
252121	Bear Lake Manor	W	219.5	0.51%
252122	Jansen	W	250.5	0.58%
252123	Crescent Heights	W	253.5	0.59%
252124	Davis Shores	W	45.0	0.10%
252129	Golden Hills W	W	527.6	1.23%
252130	Golden Hills S	S	76.2	0.18%
252136				
252137				
255100	Sanlando Utilities Corp W	W	11,760.8	27.41%
255101	Sanlando Utilities Corp S	S	9,170.6	21.37%
255102	Sanlando Utilities Corp R	S	55.0	0.13%
260100	Utilities inc Of Pennbrooke W	W	1,485.0	3.46%
260101	Utilities Inc Of Pennbrooke S	S	1,239.0	2.89%
			<u>42,914.4</u>	<u>1.00</u>

GOSNELL, SCOTTY G

	<u>System</u>		<u>ERC Count</u>	<u>Percentage to Total</u>
246100	Utilities Inc of Longwood	S	1,699.0	6.30%
252110	Weathersfield W	W	1,145.0	4.25%
252111	Weathersfield S	S	1,135.5	4.21%
252113	Oakland Shores	W	224.5	0.83%
252114	Little Wekiva	W	58.0	0.22%
252115	Park Ridge W	W	100.0	0.37%
252116	Phillips	W	79.0	0.29%
252117	Crystal Lake	W	176.0	0.65%
252118	Ravenna Park W	W	340.0	1.26%
252119	Ravenna Park S	S	240.0	0.89%
252121	Bear Lake Manor	W	219.5	0.81%
252122	Jansen	W	250.5	0.93%
252123	Crescent Heights	W	253.5	0.94%
252124	Davis Shores	W	45.0	0.17%
252136				
252137				
255100	Sanlando Utilities Corp W	W	11,760.8	43.64%
255101	Sanlando Utilities Corp S	S	9,170.6	34.03%
255102	Sanlando Utilities Corp R	S	55.0	0.20%
			<u>26,951.9</u>	<u>1.00</u>

GRAINGER, LEROY

<u>System</u>		<u>ERC Count</u>	<u>Percentage to Total</u>
246100 Utilities Inc of Longwood	S	1,699.0	6.30%
252110 Weathersfield W	W	1,145.0	4.25%
252111 Weathersfield S	S	1,135.5	4.21%
252113 Oakland Shores	W	224.5	0.83%
252114 Little Wekiva	W	58.0	0.22%
252115 Park Ridge W	W	100.0	0.37%
252116 Phillips	W	79.0	0.29%
252117 Crystal Lake	W	176.0	0.65%
252118 Ravenna Park W	W	340.0	1.26%
252119 Ravenna Park S	S	240.0	0.89%
252121 Bear Lake Manor	W	219.5	0.81%
252122 Jansen	W	250.5	0.93%
252123 Crescent Heights	W	253.5	0.94%
252124 Davis Shores	W	45.0	0.17%
252136			
252137			
255100 Sanlando Utilities Corp W	W	11,760.8	43.64%
255101 Sanlando Utilities Corp S	S	9,170.6	34.03%
255102 Sanlando Utilities Corp R	S	55.0	0.20%
		<u>26,951.9</u>	<u>1.00</u>

GRAY, PATRICK

<u>System</u>		<u>ERC Count</u>	<u>Percentage to Total</u>
248100 Cypress Lakes Utilities Inc W	W	1,252.4	14.96%
248101 Cypress Lakes Utilities Inc S	S	1,150.1	13.74%
252106 Orangewood W	W	1,703.8	20.36%
252107 Orangewood S	S	158.0	1.89%
252125 Summertree W	W	1,179.2	14.09%
252126 Summertree S	S	979.0	11.70%
252128 Lake Tarpon W	W	430.1	5.14%
259100 Labrador Utilities Inc W	W	764.9	9.14%
259101 Labrador Utilities Inc S	S	751.9	8.98%
		<u>8,369.4</u>	<u>1.00</u>

GRAY, ROBERT

<u>System</u>		<u>ERC Count</u>	<u>Percentage to Total</u>
248100 Cypress Lakes Utilities Inc W	W	1,252.4	31.95%
248101 Cypress Lakes Utilities Inc S	S	1,150.1	29.34%
259100 Labrador Utilities Inc W	W	764.9	19.52%
259101 Labrador Utilities Inc S	S	751.9	19.18%
		<u>3,919.3</u>	<u>1.00</u>

HABERY, STEPHEN J.

<u>System</u>		<u>ERC Count</u>	<u>Percentage to Total</u>
252106 Orangewood W	W	1,703.8	38.29%
252107 Orangewood S	S	158.0	3.55%
252125 Summertree W	W	1,179.2	26.50%
252126 Summertree S	S	979.0	22.00%
252128 Lake Tarpon W	W	430.1	9.66%
		<u>4,450.1</u>	<u>1.00</u>

HAMILTON, DON L.

<u>System</u>		<u>ERC Count</u>	<u>Percentage to Total</u>
242100 Lake Placid Utilities Inc W	W	120.7	8.71%
242101 Lake Placid Utilities Inc S	S	121.7	8.78%
256100 Util Inc of Sandalhaven	S	1,143.8	82.51%
		<u>1,386.2</u>	<u>1.00</u>

HASTY, DONALD L.

<u>System</u>		<u>ERC Count</u>	<u>Percentage to Total</u>
246100 Utilities Inc of Longwood	S	1,699.0	6.30%
252110 Weathersfield W	W	1,145.0	4.25%
252111 Weathersfield S	S	1,135.5	4.21%
252113 Oakland Shores	W	224.5	0.83%
252114 Little Wekiva	W	58.0	0.22%
252115 Park Ridge W	W	100.0	0.37%
252116 Phillips	W	79.0	0.29%
252117 Crystal Lake	W	176.0	0.65%
252118 Ravenna Park W	W	340.0	1.26%
252119 Ravenna Park S	S	240.0	0.89%
252121 Bear Lake Manor	W	219.5	0.81%
252122 Jansen	W	250.5	0.93%
252123 Crescent Heights	W	253.5	0.94%
252124 Davis Shores	W	45.0	0.17%
252136			
252137			
255100 Sanlando Utilities Corp W	W	11,760.8	43.64%
255101 Sanlando Utilities Corp S	S	9,170.6	34.03%
255102 Sanlando Utilities Corp R	S	55.0	0.20%
		<u>26,951.9</u>	<u>1.00</u>

HAWES, SCOTTY L.

System	OH	OH	ERC Count	Percentage to Total
102110 Ops Ldrshp-SE/South/West Cost				

HERMANS, RODEL B.

System			ERC Count	Percentage to Total
246100 Utilities Inc of Longwood		S	1,699.0	6.30%
252110 Weatherfield W		W	1,145.0	4.25%
252111 Weatherfield S		S	1,135.5	4.21%
252113 Oakland Shores		W	224.5	0.82%
252114 Little Wekiva		W	58.0	0.22%
252115 Park Ridge W		W	100.0	0.37%
252116 Phillips		W	79.0	0.29%
252117 Crystal Lake		W	176.0	0.65%
252118 Ravenna Park W		W	340.0	1.26%
252119 Ravenna Park S		S	240.0	0.89%
252121 Bear Lake Manor		W	219.5	0.81%
252122 Jansen		W	250.5	0.93%
252123 Crescent Heights		W	253.5	0.94%
252124 Davis Shores		W	45.0	0.17%
252136				
252137				
255100 Sanlando Utilities Corp W		W	11,760.8	44.64%
255101 Sanlando Utilities Corp S		S	9,170.6	34.03%
255102 Sanlando Utilities Corp R		S	55.0	0.20%
			26,951.9	1.00

HOGUE, RAYMOND H.

System			ERC Count	Percentage to Total
255100 Sanlando Utilities Corp W		W	11,760.8	56.04%
255101 Sanlando Utilities Corp S		S	9,170.6	43.70%
255102 Sanlando Utilities Corp R		S	55.0	0.26%
			20,986.4	1.00

HOLLISTER, JIMMIE H.

System			ERC Count	Percentage to Total
246100 Utilities Inc of Longwood		S	1,699.0	10.10%
251100 Four Lakes		W	67.0	0.40%
251101 Lake Saunders		W	43.0	0.26%
251102 LUSI South W		W	3,218.3	19.13%
251104 LUSI South R		S	56.0	0.34%
251106 LUSI North		W	6,105.6	36.40%
252110 Weatherfield W		W	1,145.0	6.51%
252113 Oakland Shores		W	224.5	1.32%
252114 Little Wekiva		W	58.0	0.34%
252115 Park Ridge W		W	100.0	0.59%
252116 Phillips		W	79.0	0.47%
252117 Crystal Lake		W	176.0	1.05%
252118 Ravenna Park W		W	340.0	2.02%
252121 Bear Lake Manor		W	219.5	1.30%
252122 Jansen		W	250.5	1.49%
252123 Crescent Heights		W	253.5	1.51%
252124 Davis Shores		W	45.0	0.27%
252129 Golden Hills W		W	527.6	3.14%
252136				
754101 ACME FL Legends Irrigation		W	728.5	4.33%
260100 Utilities Inc Of Pennbrooke W		W	1,485.0	8.83%
			16,871.0	1.00

KEYS, THOMAS E.

System			ERC Count	Percentage to Total
255100 Sanlando Utilities Corp W		W	11,760.8	56.04%
255101 Sanlando Utilities Corp S		S	9,170.6	43.70%
255102 Sanlando Utilities Corp R		S	55.0	0.26%
			20,986.4	1.00

KILGORE JR, JAMES

System			ERC Count	Percentage to Total
251100 Four Lakes		W	67.0	0.40%
251101 Lake Saunders		W	43.0	0.26%
251102 LUSI South W		W	3,218.3	19.28%
251103 LUSI South S		S	3,144.8	18.84%
251104 LUSI South R		S	56.0	0.34%
251106 LUSI North		W	6,105.6	36.58%
252129 Golden Hills W		W	527.6	3.16%
252130 Golden Hills S		S	76.2	0.46%
254101 ACME FL Legends Irrigation		W	728.5	4.30%
260100 Utilities Inc Of Pennbrooke W		W	1,485.0	8.90%
260101 Utilities Inc Of Pennbrooke S		S	1,239.0	7.42%
			16,881.0	1.00

KILGORE, JAMES A.

System			ERC Count	Percentage to Total
255100 Sanlando Utilities Corp W		W	11,760.8	56.04%
255101 Sanlando Utilities Corp S		S	9,170.6	43.70%
255102 Sanlando Utilities Corp R		S	55.0	0.25%

20,986.4 1.00

MARINELLI, JOHN A.

	<u>System</u>	<u>ERC Count</u>	<u>Percentage to Total</u>
246100	Utilities Inc of Longwood	S 1,699.0	6.30%
252110	Weathersfield W	W 1,145.0	4.25%
252111	Weathersfield S	S 1,135.5	4.21%
252113	Oakland Shores	W 224.5	0.83%
252114	Little Wekiva	W 58.0	0.22%
252115	Park Ridge W	W 100.0	0.37%
252116	Phillips	W 79.0	0.29%
252117	Crystal Lake	W 176.0	0.65%
252118	Ravenna Park W	W 340.0	1.26%
252119	Ravenna Park S	S 240.0	0.89%
252121	Bear Lake Manor	W 219.5	0.81%
252122	Jansen	W 250.5	0.93%
252123	Crescent Heights	W 253.5	0.94%
252124	Davis Shores	W 45.0	0.17%
252136			
252137			
255100	Sanlando Utilities Corp W	W 11,760.8	43.64%
255101	Sanlando Utilities Corp S	S 9,170.6	34.03%
255102	Sanlando Utilities Corp R	S 55.0	0.20%
		26,951.9	1.00

MATTESON, SEYD

	<u>System</u>	<u>ERC Count</u>	<u>Percentage to Total</u>
241100	Tierra Verde Utilities Inc	S 2,094.2	38.43%
250100	Mid-County Services Inc	S 3,355.0	61.57%
		5,449.2	1.00

MORRELL, MATTHEW J.

	<u>System</u>	<u>ERC Count</u>	<u>Percentage to Total</u>
246100	Utilities Inc of Longwood	S 1,699.0	6.30%
252110	Weathersfield W	W 1,145.0	4.25%
252111	Weathersfield S	S 1,135.5	4.21%
252113	Oakland Shores	W 224.5	0.83%
252114	Little Wekiva	W 58.0	0.22%
252115	Park Ridge W	W 100.0	0.37%
252116	Phillips	W 79.0	0.29%
252117	Crystal Lake	W 176.0	0.65%
252118	Ravenna Park W	W 340.0	1.26%
252119	Ravenna Park S	S 240.0	0.89%
252121	Bear Lake Manor	W 219.5	0.81%
252122	Jansen	W 250.5	0.93%
252123	Crescent Heights	W 253.5	0.94%
252124	Davis Shores	W 45.0	0.17%
252136			
252137			
255100	Sanlando Utilities Corp W	W 11,760.8	43.64%
255101	Sanlando Utilities Corp S	S 9,170.6	34.03%
255102	Sanlando Utilities Corp R	S 55.0	0.20%
		26,951.9	1.00

NEAL, WILLIAM L.

	<u>System</u>	<u>ERC Count</u>	<u>Percentage to Total</u>
241100	Tierra Verde Utilities Inc	S 2,094.2	15.15%
248100	Cypress Lakes Utilities Inc W	W 1,252.4	9.06%
248101	Cypress Lakes Utilities Inc S	S 1,150.1	8.32%
250100	Mid-County Services Inc	S 3,355.0	24.28%
252106	Orangewood W	W 1,703.8	12.33%
252107	Orangewood S	S 158.0	1.14%
252125	Summertree W	W 1,179.2	8.53%
252126	Summertree S	S 979.0	7.08%
252128	Lake Tarpon W	W 430.1	3.11%
259100	Labrador Utilities Inc W	W 764.9	5.54%
259101	Labrador Utilities Inc S	S 751.9	5.44%
		13,818.6	1.00

OVERTON, MICHAELA

	<u>System</u>		<u>ERC Count</u>	<u>Percentage to Total</u>
246100	Utilities Inc of Longwood	S	1,699.0	5.03%
251100	Four Lakes	W	67.0	0.20%
251101	Lake Saunders	W	43.0	0.13%
251102	LUSI South W	W	3,218.3	9.54%
251103	LUSI South S	S	3,144.8	9.32%
251104	LUSI South R	S	56.0	0.17%
251106	LUSI North	W	6,105.6	18.09%
252110	Weathersfield W	W	1,145.0	3.39%
252111	Weathersfield S	S	1,135.5	3.37%
252113	Oakland Shores	W	224.5	0.67%
252114	Little Wekiva	W	58.0	0.17%
252115	Park Ridge W	W	100.0	0.30%
252116	Phillips	W	79.0	0.23%
252117	Crystal Lake	W	176.0	0.52%
252118	Ravenna Park W	W	340.0	1.01%
252119	Ravenna Park S	S	240.0	0.71%
252121	Bear Lake Manor	W	219.5	0.65%
252122	Jansen	W	250.5	0.74%
252123	Crescent Heights	W	253.5	0.75%
252124	Davis Shores	W	45.0	0.13%
252129	Golden Hills W	W	527.6	1.56%
252130	Golden Hills S	S	76.2	0.23%
252136				
252137				
255100	Sanlando Utilities Corp W	W	11,760.8	34.85%
255102	Sanlando Utilities Corp R	S	55.0	0.16%
260100	Utilities Inc Of Pennbrooke W	W	1,485.0	4.40%
260101	Utilities Inc Of Pennbrooke S	S	1,239.0	3.67%
			<u>33,743.8</u>	<u>1.00</u>

PARRISH, RAYMOND A.

	<u>System</u>		<u>ERC Count</u>	<u>Percentage to Total</u>
251100	Four Lakes	W	67.0	0.42%
251101	Lake Saunders	W	43.0	0.27%
251102	LUSI South W	W	3,218.3	20.16%
251103	LUSI South S	S	3,144.8	19.70%
251104	LUSI South R	S	56.0	0.35%
251106	LUSI North	W	6,105.6	38.25%
252129	Golden Hills W	W	527.6	3.31%
252130	Golden Hills S	S	76.2	0.48%
260100	Utilities Inc Of Pennbrooke W	W	1,485.0	9.30%
260101	Utilities Inc Of Pennbrooke S	S	1,239.0	7.76%
			<u>15,962.5</u>	<u>1.00</u>

PHILLIPS, CHRISTOPHER

	<u>System</u>		<u>ERC Count</u>	<u>Percentage to Total</u>
246100	Utilities Inc of Longwood	S	1,699.0	10.10%
251100	Four Lakes	W	67.0	0.40%
251101	Lake Saunders	W	43.0	0.26%
251102	LUSI South W	W	3,218.3	19.13%
251104	LUSI South R	S	56.0	0.33%
251106	LUSI North	W	6,105.6	36.30%
252110	Weathersfield W	W	1,145.0	6.81%
252113	Oakland Shores	W	224.5	1.33%
252114	Little Wekiva	W	58.0	0.34%
252115	Park Ridge W	W	100.0	0.59%
252116	Phillips	W	79.0	0.47%
252117	Crystal Lake	W	176.0	1.05%
252118	Ravenna Park W	W	340.0	2.02%
252121	Bear Lake Manor	W	219.5	1.30%
252122	Jansen	W	250.5	1.49%
252123	Crescent Heights	W	253.5	1.51%
252124	Davis Shores	W	45.0	0.27%
252129	Golden Hills W	W	527.6	3.14%
254101	ACME FL Legends Irrigation	W	728.5	4.33%
260100	Utilities Inc Of Pennbrooke W	W	1,485.0	8.83%
			<u>16,821.0</u>	<u>1.00</u>

POWELL, TREVOR B.

	<u>System</u>		<u>ERC Count</u>	<u>Percentage to Total</u>
251100	Four Lakes	W	67.0	0.53%
251101	Lake Saunders	W	43.0	0.34%
251102	LUSI South W	W	3,218.3	25.47%
251103	LUSI South S	S	3,144.8	24.89%
251104	LUSI South R	S	56.0	0.44%
251106	LUSI North	W	6,105.6	48.32%
			<u>12,634.7</u>	<u>1.00</u>

RADCLIFF, MAX LEE

<u>System</u>		<u>ERC Count</u>	<u>Percentage to Total</u>	
249100	Utilities Inc of Eagle Ridge	5	1,602.6	63.83%
249101	Cross Creek	5	908.0	36.17%
			<u>2,510.6</u>	<u>1.00</u>

RAINES, CRAIG A.

<u>System</u>		<u>ERC Count</u>	<u>Percentage to Total</u>	
251100	Four Lakes	W	67.0	0.53%
251101	Lake Saunders	W	43.0	0.34%
251102	LUSI South W	W	3,218.3	25.47%
251103	LUSI South S	S	3,144.8	24.89%
251104	LUSI South R	S	56.0	0.44%
251106	LUSI North	W	6,105.6	48.32%
			<u>12,634.7</u>	<u>1.00</u>

REINCKE, SEAN

<u>System</u>		<u>ERC Count</u>	<u>Percentage to Total</u>	
248100	Cypress Lakes Utilities Inc W	W	1,252.4	14.96%
248101	Cypress Lakes Utilities inc S	S	1,150.1	13.74%
252106	Orangewood W	W	1,703.8	20.36%
252107	Orangewood S	S	158.0	1.89%
252125	Summertree W	W	1,179.2	14.09%
252126	Summertree S	S	979.0	11.70%
252128	Lake Tarpon W	W	430.1	5.14%
259100	Labrador Utilities Inc W	W	764.9	9.14%
259101	Labrador Utilities Inc S	S	751.9	8.98%
			<u>8,369.4</u>	<u>1.00</u>

REMIGIO, ROBERTO V.

<u>System</u>		<u>ERC Count</u>	<u>Percentage to Total</u>	
255100	Sanlando Utilities Corp W	W	11,760.8	99.53%
255102	Sanlando Utilities Corp R	S	55.0	0.47%
			<u>11,815.8</u>	<u>1.00</u>

RICHARDSON, JAMES P.

<u>System</u>		<u>ERC Count</u>	<u>Percentage to Total</u>	
251100	Four Lakes	W	67.0	0.42%
251101	Lake Saunders	W	43.0	0.27%
251102	LUSI South W	W	3,218.3	20.16%
251103	LUSI South S	S	3,144.8	19.70%
251104	LUSI South R	S	56.0	0.35%
251106	LUSI North	W	6,105.6	38.25%
252129	Golden Hills W	W	527.6	3.31%
252130	Golden Hills S	S	76.2	0.48%
260100	Utilities Inc Of Pennbrooke W	W	1,485.0	9.30%
260101	Utilities Inc Of Pennbrooke S	S	1,239.0	7.76%
			<u>15,962.5</u>	<u>1.00</u>

RICHARDSON, MARLIN

<u>System</u>		<u>ERC Count</u>	<u>Percentage to Total</u>	
252129	Golden Hills W	W	527.6	15.85%
252130	Golden Hills S	S	76.2	2.29%
260100	Utilities Inc Of Pennbrooke W	W	1,485.0	44.62%
260101	Utilities Inc Of Pennbrooke S	S	1,239.0	37.23%
			<u>3,327.8</u>	<u>1.00</u>

SCHWADES, CHARLES G.

<u>System</u>		<u>ERC Count</u>	<u>Percentage to Total</u>	
251100	Four Lakes	W	67.0	0.40%
251101	Lake Saunders	W	43.0	0.26%
251102	LUSI South W	W	3,218.3	19.28%
251103	LUSI South S	S	3,144.8	18.84%
251104	LUSI South R	S	56.0	0.34%
251106	LUSI North	W	6,105.6	36.58%
252129	Golden Hills W	W	527.6	3.16%
252130	Golden Hills S	S	76.2	0.46%
254101	ACME FL Legends Irrigation	W	728.5	4.36%
260100	Utilities Inc Of Pennbrooke W	W	1,485.0	8.90%
260101	Utilities Inc Of Pennbrooke S	S	1,239.0	7.42%
			<u>16,691.0</u>	<u>1.00</u>

SCHWADES, JENNIFER M

<u>System</u>		<u>ERC Count</u>	<u>Percentage to Total</u>	
251100	Four Lakes	W	67.0	0.42%
251101	Lake Saunders	W	43.0	0.27%
251102	LUSI South W	W	3,218.3	20.16%
251103	LUSI South S	S	3,144.8	19.70%
251104	LUSI South R	S	56.0	0.35%
251106	LUSI North	W	6,105.6	38.25%
252129	Golden Hills W	W	527.6	3.31%
252130	Golden Hills S	S	76.2	0.48%
260100	Utilities Inc Of Pennbrooke W	W	1,485.0	9.30%
260101	Utilities Inc Of Pennbrooke S	S	1,239.0	7.76%
			<u>15,962.5</u>	<u>1.00</u>

SCHWADES, MICHAEL

System		ERC Count	Percentage to Total
333100	Massanutten Public Serv Corp W	2,810.5	50.08%
333101	Massanutten Public Serv Corp S	2,810.0	49.92%
		<u>5,611.5</u>	<u>1.00</u>

SHOFFSTALL, DAVID E.

System		ERC Count	Percentage to Total
248100	Cypress Lakes Utilities Inc W	1,252.4	31.95%
248101	Cypress Lakes Utilities Inc S	1,150.1	29.34%
259100	Labrador Utilities Inc W	764.9	19.52%
259101	Labrador Utilities Inc S	751.9	19.18%
		<u>3,919.3</u>	<u>1.00</u>

SHUE, MICKEY A.

System		ERC Count	Percentage to Total
246100	Utilities Inc of Longwood	1,699.0	6.30%
252110	Weathersfield W	1,145.0	4.25%
252111	Weathersfield S	1,135.5	4.21%
252113	Oakland Shores	224.5	0.83%
252114	Little Wekiva	58.0	0.22%
252115	Park Ridge W	100.0	0.37%
252116	Phillips	79.0	0.29%
252117	Crystal Lake	176.0	0.65%
252118	Ravenna Park W	340.0	1.26%
252119	Ravenna Park S	240.0	0.89%
252121	Bear Lake Manor	219.5	0.81%
252122	Jansen	250.5	0.93%
252123	Crescent Heights	253.5	0.94%
252124	Davis Shores	45.0	0.17%
252136			
252137			
255100	Sanlando Utilities Corp W	11,760.8	43.64%
255101	Sanlando Utilities Corp S	9,170.6	34.03%
255102	Sanlando Utilities Corp R	55.0	0.20%
		<u>26,951.9</u>	<u>1.00</u>

SILLITOE, KATHY A.

System		ERC Count	Percentage to Total
251100	Four Lakes	67.0	0.50%
251101	Lake Saunders	43.0	0.32%
251102	LUSI South W	3,218.3	24.08%
251103	LUSI South S	3,144.8	23.53%
251104	LUSI South R	56.0	0.42%
251106	LUSI North	6,105.6	45.69%
254101	ACME FL Legends Irrigation	728.5	5.45%
		<u>13,363.2</u>	<u>1.00</u>

SILLITOE, TERRY W.

System		ERC Count	Percentage to Total
252110	Weathersfield W	1,145.0	7.98%
252113	Oakland Shores	224.5	1.56%
252114	Little Wekiva	58.0	0.40%
252115	Park Ridge W	100.0	0.70%
252116	Phillips	79.0	0.55%
252117	Crystal Lake	176.0	1.23%
252118	Ravenna Park W	340.0	2.37%
252121	Bear Lake Manor	219.5	1.53%
252122	Jansen	250.5	1.75%
255100	Sanlando Utilities Corp W	11,760.8	81.94%
		<u>14,353.3</u>	<u>1.00</u>

SOSSAMON, WILLIAM

System		ERC Count	Percentage to Total
255100	Sanlando Utilities Corp W	11,760.8	56.04%
255101	Sanlando Utilities Corp S	9,170.6	43.70%
255102	Sanlando Utilities Corp R	55.0	0.26%
		<u>20,986.4</u>	<u>1.00</u>

STEVENS, WILLIAM H

System		ERC Count	Percentage to Total
252106	Orangewood W	1,703.8	38.29%
252107	Orangewood S	158.0	3.55%
252125	Summertree W	1,179.2	26.50%
252126	Summertree S	979.0	22.00%
252128	Lake Tarpon W	430.1	9.66%
		<u>4,450.1</u>	<u>1.00</u>

STRAIGHT, JAMES L.

System		ERC Count	Percentage to Total
241100	Tierra Verde Utilities Inc	2,094.2	38.43%
250100	Mid-County Services Inc	3,355.0	61.57%
		<u>5,449.2</u>	<u>1.00</u>

SUDOL, COREY

		<u>System</u>	<u>ERC Count</u>	<u>Percentage to Total</u>
255100	Sanlando Utilities Corp W	W	11,760.8	56.04%
255101	Sanlando Utilities Corp S	S	9,170.6	43.70%
255102	Sanlando Utilities Corp R	S	55.0	0.26%
			<hr/>	
			20,986.4	1.00
			<hr/>	

SZCZEPKOWSKI, STEPHEN A.

		<u>System</u>	<u>ERC Count</u>	<u>Percentage to Total</u>
250100	Mid-County Services Inc	S	3,355.0	100.00%
			<hr/>	
			3,355.0	1.00
			<hr/>	

VAN METER, NATHAN Z.

		<u>System</u>	<u>ERC Count</u>	<u>Percentage to Total</u>
246100	Utilities Inc of Longwood	S	1,699.0	100.00%
			<hr/>	
			1,699.0	1.00
			<hr/>	

WATKINS, CEDRIC

		<u>System</u>	<u>ERC Count</u>	<u>Percentage to Total</u>
251100	Four Lakes	W	67.0	0.42%
251101	Lake Saunders	W	43.0	0.27%
251102	LUSI South W	W	3,218.3	20.16%
251103	LUSI South S	S	3,144.8	19.70%
251104	LUSI South R	S	56.0	0.35%
251106	LUSI North	W	6,105.6	38.25%
252129	Golden Hills W	W	527.6	3.31%
252130	Golden Hills S	S	76.2	0.48%
260100	Utilities Inc Of Pennbrooke W	W	1,485.0	9.30%
260101	Utilities Inc Of Pennbrooke S	S	1,239.0	7.76%
			<hr/>	
			15,962.5	1.00
			<hr/>	

WILSON, MICHAELA

		<u>System</u>	<u>ERC Count</u>	<u>Percentage to Total</u>
241100	Tierra Verde Utilities Inc	S	2,094.2	11.82%
242100	Lake Placid Utilities Inc W	W	120.7	0.68%
242101	Lake Placid Utilities Inc S	S	121.7	0.69%
248100	Cypress Lakes Utilities Inc W	W	1,252.4	7.07%
248101	Cypress Lakes Utilities Inc S	S	1,150.1	6.49%
249100	Utilities Inc of Eagle Ridge	S	1,602.6	9.05%
249101	Cross Creek	S	908.0	5.13%
250100	Mid-County Services Inc	S	3,355.0	18.94%
252106	Orangewood W	W	1,703.8	9.62%
252107	Orangewood S	S	158.0	0.89%
252125	Summertree W	W	1,179.2	6.66%
252126	Summertree S	S	979.0	5.53%
252128	Lake Tarpon W	W	430.1	2.43%
256100	Util Inc of Sandalhaven	S	1,143.8	6.46%
259100	Labrador Utilities Inc W	W	764.9	4.32%
259101	Labrador Utilities Inc S	S	751.9	4.24%
			<hr/>	
			17,715.4	1.00
			<hr/>	

WORRELL, DAVID B.

		<u>System</u>	<u>ERC Count</u>	<u>Percentage to Total</u>
241100	Tierra Verde Utilities Inc	S	2,094.2	38.43%
250100	Mid-County Services Inc	S	3,355.0	61.57%
			<hr/>	
			5,449.2	1.00
			<hr/>	

WRIGHT, THOMAS L.

		<u>System</u>	<u>ERC Count</u>	<u>Percentage to Total</u>
251100	Four Lakes	W	67.0	0.40%
251101	Lake Saunders	W	43.0	0.26%
251102	LUSI South W	W	3,218.3	19.28%
251103	LUSI South S	S	3,144.8	18.84%
251104	LUSI South R	S	56.0	0.34%
251106	LUSI North	W	6,105.6	36.58%
252129	Golden Hills W	W	527.6	3.16%
252130	Golden Hills S	S	76.2	0.46%
254101	ACME FL Legends Irrigation	W	728.5	4.36%
260100	Utilities Inc Of Pennbrooke W	W	1,485.0	8.90%
260101	Utilities Inc Of Pennbrooke S	S	1,239.0	7.42%
			<hr/>	
			16,691.0	1.00
			<hr/>	

VEHICLES

Utilities, Inc. of Florida

Docket No.: 120209-WS

Seminole County

25-30.440 (9)
VEHICLES

Test Year Ended December 31, 2011

NONE

Vehicle Schedule

Company: Utilities, Inc of Florida; Seminole

Docket No.:

Test Year Ended December 31, 2011

<u>Vehicle #</u>	<u>Year</u>	<u>Model</u>	<u>Serial Number</u>	<u>Driver</u>	<u>Position</u>	<u>Vehicle Price</u>	<u>Allocation Method</u>
704	2007	CHEV Colorado	1GCCS14E878113645	FINCH, ALLAN	WATER-WASTEWATER OPE	17,539.70	ERCS
712	2006	CHEV Colorado	1GCCS148468219972	PHILLIPS, CHRIS	FIELD TECH I	14,049.28	ERCS
731	2007	CHEV Colorado	1GCCS19E078137723	HASTY, DON	LEAD WATER-WASTEWATE	18,386.81	ERCS
771	2007	CHEV Colorado	1GCCS14E078230006	HOLLISTER, JAMES	FIELD TECH II	16,222.00	ERCS
808	2008	CHEV Silverado 1500	1GCEC140X8Z100840	MORRELL, MATTHEW	FIELD TECH II	20,347.01	ERCS
809	2008	CHEV Silverado 1500	1GCEC14048Z102261	ALDAY, CALEB	FIELD TECH I	20,347.01	ERCS
810	2008	CHEV Silverado 1500	1GCEC14068Z104173	HERMANO, RODEL	FIELD TECH I	20,347.01	ERCS
833	2008	CHEV Express	1GCFG15X581152329	OVERTON, MICHAEL	CROSS CONNECTION TEC	20,253.31	ERCS
1116	2011	GMC REG CAB Sierra 1500	1GTN1TE09BZ189971	EBERT, SHAWN	FIELD TECH II	22,797.43	ERCS
1140	2011	CHEV Silverado 1500	1GTN1TEA9BZ122554	SHUE, MICKEY	FIELD TECH II	21,634.74	ERCS
1143	2011	TOYOTA Prius	JTDKN3DU2B5316532	GOSNELL, SCOTT	LEAD WATER-WASTEWATE	24,172.71	ERCS
1144	2011	TOYOTA Prius	JTDKN3DU3B5312232	CARVER, NATE	AREA MANAGER	24,172.71	ERCS
1147	2011	TOYOTA Prius	JTDKN3DU4B5324972	MARINELLI, JOHN	AREA MANAGER	24,133.91	ERCS
1155	2011	TOYOTA Prius	JTDKN3DU4B5311199	GONGRE, BRYAN	REGIONAL MANAGER	24,520.42	ERCS
1309	2013	CHEV Silverado 1500	1GCNCPEA5DZ216015	GRAINGER, LEROY	FIELD TECH I	20,979.52	ERCS
1310	2013	CHEV Silverado 1500	1GCNCPEA1DZ216626	CALLAHAN, ROBERT	FIELD TECH II	21,417.94	ERCS
1311	2013	CHEV Silverado 1500	1GCNCPEA9DZ216776	COOPER, KEVIN	FIELD TECH III	21,417.94	ERCS
1313	2013	CHEV Silverado 1500	1GCNCPEAXDZ215071	BROWN, DONNA	FIELD TECH II	21,417.94	ERCS
1315	2013	CHEV Silverado 1500	1GCNCPEA7DZ216792	FINIGAN, MICHAEL	FIELD TECH I	21,417.94	ERCS

Utilities, Inc. of Florida

Docket No.: 120209-WS

Seminole County

25-30.440 (10)
CUSTOMER COMPLAINTS

Test Year Ended December 31, 2011

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division : 015 MR Route : F06 FA ID : 0136200685
 Account # : 0136200000 Customer Name : FL POWER EMP ASSOC,A
 DEZONIA Phone #: (321) 356-2768
 Address : 3324 HOLIDAY AVE CSR: Batch System
 Operator : LeRoy Grainger
 Entry Date : 12/5/2011 7:44:04PM SO Type : M-WARN

Instructions :
 Due Date : 12/6/2011 7:00:00PM Resolution Date : 12/6/2011
 12:00:00AM FA Status : Completed
 Resolution : hung tag to call office,,,,commercial property,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 0227200070
 Account # : 0227200000 Customer Name : PREUSSNER,MILDREDPhone
 #: (407) 682-1849
 Address : 3513 CURTIS DR CSR: Matthew Chandler
 Operator : LeRoy Grainger
 Entry Date : 1/25/2011 9:46:41AM SO Type : M-REREAD

Instructions : NEED A REREAD FOR BILLING, THANKS.MC
 Due Date : 1/26/2011 6:00:00PM Resolution Date : 1/26/2011
 12:00:00AM FA Status : Completed
 Resolution : no leaks detected,lrg

Sub Division : 015 MR Route : F06 FA ID : 0227200260
 Account # : 0227200000 Customer Name : PREUSSNER,MILDREDPhone
 #: (407) 682-1849
 Address : 3513 CURTIS DR CSR: Peggy Hanks
 Operator : Donna Brown
 Entry Date : 2/17/2011 3:33:05PM SO Type : M-SIO Request Type: General Investigation

Instructions : Confirm meter manufacturer is Rockwell. Put finding in 'Comments' Peggy
 Due Date : 2/21/2011 6:00:00PM Resolution Date : 2/22/2011
 12:00:00AM FA Status : Completed
 Resolution : CHECKED METER AND GAVE INFO TO PEGGY.. KEV

Sub Division : 015 MR Route : F06 FA ID : 0367100277
 Account # : 0367100000 Customer Name : SWALINA,LEONARD FPhone
 #: (407) 682-1167
 Address : 1226 GAY ST CSR: Batch System
 Operator : Shawn Ebert
 Entry Date : 10/23/2011 7:27:18PM SO Type : M-EXCHNG

Instructions : MR ID: 036717258507, MR REMARK: MF
 Due Date : 10/23/2011 7:27:18PM Resolution Date : 10/24/2011
 12:00:00AM FA Status : Completed

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution : METER NOT FLOODED, GLASS WAS FOGGED. REPLACED 5/8" METER AND GASKETS.. SME

Sub Division : 015

MR Route : F06

FA ID : 0367100679

Account # :
#: (407) 682-1167

0367100000

Customer Name :

SWALINA,LEONARD FPhone

Address :
Operator : LeRoy Grainger

1226 GAY ST

CSR: Matthew Chandler

Entry Date : 3/25/2011 7:59:16AM SO Type : M-NOREAD

Instructions : NEED A READ FOR BILLING, THANKS.MC

Due Date : 3/28/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 3/28/2011

Resolution : read,lrg

Sub Division : 015

MR Route : F06

FA ID : 0385200096

Account # :
(407) 283-5878

0385200000

Customer Name :

CADET, MARIE CPhone #:

Address :
Operator : Rodel Hermano

1207 ELLEN CT

CSR: Brandi Deere

Entry Date : 1/5/2011 11:00:06AM SO Type : M-RECON

Instructions : RECONNECT AND CUST WILL BE HOME. PAGE TO RODEL

Due Date : 1/5/2011 6:00:00PM
1:28:00PM FA Status : Completed

Resolution Date : 1/5/2011

Resolution : ON...PICKED UP TAG...RRH

Sub Division : 015

MR Route : F06

FA ID : 0385200673

Account # :
(407) 283-5878

0385200000

Customer Name :

CADET, MARIE CPhone #:

Address :
Operator : Rodel Hermano

1207 ELLEN CT

CSR: Batch System

Entry Date : 1/4/2011 8:23:06PM SO Type : M-CUT

Instructions :

Due Date : 1/5/2011 7:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 1/5/2011

Resolution : OFF...TAGGED DOOR...RRH

Sub Division : 015

MR Route : F06

FA ID : 0967100295

Account # :
(407) 461-9747

0967100000

Customer Name :

PILLEY, JESSICA Phone #:

Address :
Operator : LeRoy Grainger

1205 GAY ST

CSR: Miranda Roberts

Entry Date : 9/21/2011 12:27:25PM SO Type : M-RECON

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions : please restore service - tag signed on door.

Due Date : 9/21/2011 6:00:00PM

Resolution Date : 9/21/2011

12:00AM FA Status : Completed

Resolution :rec,,,picked up tag,,,lrg

Sub Division : 015

MR Route : F06

FA ID : 0967100229

Account # : 0967100000
(407) 461-9747

Customer Name : PILLEY,JESSICA Phone #:

Address : 1205 GAY ST
Operator : Rodel Hermano

CSR: Batch System

Entry Date : 11/27/2011 7:20:28PM SO Type : M-SIO Request Type: General Investigation

Instructions : MR ID: 096719470733, MR REMARK: GF exchange

Due Date : 11/27/2011 7:20:28PM

Resolution Date : 12/6/2011

12:00:00AM FA Status : Completed

Resolution :ABLE TO READ METER..RH

Sub Division : 015

MR Route : F06

FA ID : 0967100343

Account # : 0967100000
(407) 461-9747

Customer Name : PILLEY,JESSICA Phone #:

Address : 1205 GAY ST
Operator : LeRoy Grainger

CSR: Linda Jones Operator

Entry Date : 9/20/2011 4:38:14PM SO Type : M-SIO Request Type: General Investigation

Instructions : TURN OFF METER & LOCK NO PAYMENT RECEIVED. LINDA

Due Date : 9/21/2011 6:00:00PM

Resolution Date : 9/21/2011

12:00:00AM FA Status : Completed

Resolution :water allready shut off for severance process,,,lrg

Sub Division : 015

MR Route : F06

FA ID : 0967100620

Account # : 0967100000
(407) 461-9747

Customer Name : PILLEY,JESSICA Phone #:

Address : 1205 GAY ST
Operator : LeRoy Grainger

CSR: Batch System

Entry Date : 9/20/2011 7:31:42PM SO Type : M-WARN

Instructions :

Due Date : 9/21/2011 7:00:00PM

Resolution Date : 9/21/2011

12:00:00AM FA Status : Completed

Resolution :turned off for non payment,,,lrg

Sub Division : 015

MR Route : F06

FA ID : 0967100980

Account # : 0967100000
(407) 461-9747

Customer Name : PILLEY,JESSICA Phone #:

Address : 1205 GAY ST
Operator : Donna Brown

CSR: Lorie Mayeski

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date : 5/25/2011 11:52:38AM SO Type : HIBILL

Instructions : CUSTOMER CALLED HAS HIGH USAGE. PLEASE OBTAIN CURRENT READ AND CHECK LEAK DETECTOR. PLEASE TAG DOOR IF LEAK IS DISCOVERED. LEAVE THOROUGH NOTES ON FILE. THANKS, LORIE

Due Date : 5/25/2011 11:52:39AM Resolution Date : 5/26/2011
12:00:00AM FA Status : Completed

Resolution : No leaks detected. Tagged door with info. Read. DB

Sub Division : 015 MR Route : F06 FA ID : 1006200734
Account # : 1006200000 Customer Name : KREMER,JPhone #:(321)
972-2199
Address : 1308 LAKE ASHER CIR CSR: Batch System
Operator : Mike Finnegan

Entry Date : 5/4/2011 7:18:36PM SO Type : M-CUT

Instructions :

Due Date : 5/5/2011 7:00:00PM Resolution Date : 5/9/2011
12:00:00AM FA Status : Completed

Resolution : turn off meter, locked and tagged door,maf,crq

Sub Division : 015 MR Route : F06 FA ID : 1006200272
Account # : 1006200000 Customer Name : KREMER,JPhone #:(321)
972-2199
Address : 1308 LAKE ASHER CIR CSR: Cammy Iwinski
Operator : Mike Finnegan

Entry Date : 5/9/2011 11:36:21AM SO Type : M-RECON

Instructions : PAID \$60.00 CONF#738243402.CAMMY CUST WILL BE HOME OR TAG WILL BE SIGN

Due Date : 5/9/2011 6:00:00PM Resolution Date : 5/9/2011
1:00:00AM FA Status : Completed

Resolution : water is turned back on/maf,crq

Sub Division : 015 MR Route : F06 FA ID : 1006200322
Account # : 1006200000 Customer Name : KREMER,JPhone #:(321)
972-2199
Address : 1308 LAKE ASHER CIR CSR: Linda JonesOperator
: LeRoy Grainger

Entry Date : 10/19/2011 2:55:26PM SO Type : M-SIO Request Type: General Investigation

Instructions : PLEASE TURN OFF & LOCK--NO PAYMENT RECEIVED 56.05 10/18. LINDA

Due Date : 10/25/2011 6:00:00PM Resolution Date : 10/25/2011
12:00:00AM FA Status : Completed

Resolution : customer paid,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 1157100726

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Account # : 1157100000 Customer Name : JOHNSON,DARLENE Phone #:
 Address : 1219 MARIE AVE CSR: Batch System
 Operator : Rodel Hermano

Entry Date : 1/24/2011 8:01:37PM SO Type : M-EXCHNG

Instructions : MR ID: 115712758645, MR REMARK: MS

Due Date : 1/24/2011 8:01:37PM Resolution Date : 1/26/2011

12:00:00AM FA Status : Completed

Resolution : Replaced stuck 5/8" meter...RRH

Sub Division : 015 MR Route : F06 FA ID : 1157100726

Account # : 1157100000 Customer Name : BUSH,LINDA Phone #:
 Address : 1219 MARIE AVE CSR: Batch System
 Operator : Rodel Hermano

Entry Date : 1/24/2011 8:01:37PM SO Type : M-EXCHNG

Instructions : MR ID: 115712758645, MR REMARK: MS

Due Date : 1/24/2011 8:01:37PM Resolution Date : 1/26/2011

12:00:00AM FA Status : Completed

Resolution : Replaced stuck 5/8" meter...RRH

Sub Division : 015 MR Route : F06 FA ID : 1327200250

Account # : 1327200000 Customer Name : VALLS,AMADEO Phone #:
 (407) 682-6503
 Address : 3519 CURTIS DR CSR: Karen Thimmes
 Operator : LeRoy Grainger

Entry Date : 5/13/2011 1:24:18PM SO Type : HIBILL

Instructions : PM if possible. Customer complaining of high bill, reread meter and check for leaks. Knock on door. Spanish speaking customer, will need someone to speak spanish if possible, CSR in FL can assist. Karyn

Due Date : 5/13/2011 1:24:19PM Resolution Date : 5/16/2011

12:00:00AM FA Status : Completed

Resolution : no leaks detected,,,,previous read incorrect,,,,correct read is 1181980,,,,spoke with customer,,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 1315200473

Account # : 1315200000 Customer Name : WALKER,DANA Phone #:(407)
 788-1371
 Address : 1360 BEAR LAKE RD CSR: Peggy Hanks
 Operator : Donna Brown

Entry Date : 2/17/2011 3:39:25PM SO Type : M-SIO Request Type: General Investigation

Instructions : Confirm meter manufacturer is Rockwell. Put finding in "Comments" Peggy

Due Date : 2/21/2011 6:00:00PM Resolution Date : 2/22/2011

12:00:00AM FA Status : Completed

Resolution : CHECKED METER AND GAVE INFO TO PEGGY.. KEV

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division : 015 MR Route : F06 FA ID : 1637100027
 Account # : 1637100000 Customer Name : SUKHRAM,RUPWATEE
 # (718) 584-3069 Phone
 Address : 1221 GAIL ST CSR: Brandi Deere
 Operator : LeRoy Grainger
 Entry Date : 7/5/2011 9:16:41AM SO Type : HIBILL
 Instructions : re-read and check for leak. cust called concerned of high bill. thanks bnd/fl
 Due Date : 7/6/2011 6:00:00PM Resolution Date : 7/6/2011
 12:00:00AM FA Status : Completed
 Resolution :no leaks detected,,,,tagged gate,,,this customer has very very green grass and has sable palms and lots of
 schrubs to irrigate,,,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 1545200489
 Account # : 1545200000 Customer Name : FANNIN,CHRIS L
 (407) 788-1677 Phone #:
 Address : 3529 SHIRLEY DR CSR: Batch System
 Operator : LeRoy Grainger
 Entry Date : 7/6/2011 7:18:40PM SO Type : M-CUT
 Instructions :
 Due Date : 7/7/2011 7:00:00PM Resolution Date : 7/7/2011
 12:00:00AM FA Status : Completed
 Resolution :off,,lrg

Sub Division : 015 MR Route : F06 FA ID : 1545200544
 Account # : 1545200000 Customer Name : FANNIN,CHRIS L
 (407) 788-1677 Phone #:
 Address : 3529 SHIRLEY DR CSR: Batch System
 Operator : Shawn Ebert
 Entry Date : 4/6/2011 7:23:08PM SO Type : M-CUT
 Instructions :
 Due Date : 4/7/2011 7:00:00PM Resolution Date : 4/7/2011
 12:00:00AM FA Status : Completed
 Resolution :READ , T/OFF , TAGGED DOOR , SME

Sub Division : 015 MR Route : F06 FA ID : 1545200608
 Account # : 1545200000 Customer Name : FANNIN,CHRIS L
 (407) 788-1677 Phone #:
 Address : 3529 SHIRLEY DR CSR: Batch System
 Operator : LeRoy Grainger
 Entry Date : 9/6/2011 7:36:46PM SO Type : M-CUT
 Instructions :

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date : 9/7/2011 7:00:00PM Resolution Date : 9/7/2011
 12:00:00AM FA Status : Completed
 Resolution : l.off,,lrg

Sub Division : 015 MR Route : F06 FA ID : 1545200128
 Account # : 1545200000 Customer Name : FANNIN,CHRIS LPhone #:
 (407) 788-1677
 Address : 3529 SHIRLEY DR CSR: Constance Dunn
 Operator : Mike Finnegan

Entry Date : 9/7/2011 8:54:57AM SO Type : M-RECON
 Instructions : PLEASE RECONNECT SERVICE, PICK UP TAG,CALLED OUT@ 9:56AM. THANKS CONNIE

Due Date : 9/7/2011 6:00:00PM Resolution Date : 9/7/2011
 1:00:00PM FA Status : Completed
 Resolution : water on maf

Sub Division : 015 MR Route : F06 FA ID : 1905200738
 Account # : 1905200000 Customer Name : MOUNCE,MARGARET S
 Phone #: (407) 886-5386
 Address : 3515 JAMISON DR CSR: Matthew Chandler
 Operator : LeRoy Grainger

Entry Date : 10/25/2011 8:00:39AM SO Type : M-NOREAD
 Instructions : NEED A READ FOR BILLING, THANKS.MC

Due Date : 10/26/2011 6:00:00PM Resolution Date : 10/26/2011
 12:00:00AM FA Status : Completed
 Resolution : read,,lrg

Sub Division : 015 MR Route : F06 FA ID : 1905200819
 Account # : 1905200000 Customer Name : MOUNCE,MARGARET S
 Phone #: (407) 886-5386
 Address : 3515 JAMISON DR CSR: Peggy Hanks
 Operator : Donna Brown

Entry Date : 2/17/2011 3:40:41PM SO Type : M-SIO Request Type: General Investigation
 Instructions : Confirm meter manufacturer is Kent. Confirm meter Badge # is 34363265. Please put findings in "Comments"
 Peggy

Due Date : 2/21/2011 6:00:00PM Resolution Date : 2/22/2011
 12:00:00AM FA Status : Completed
 Resolution : CHECKED METER AND GAVE INFO TO PEGGY.. KEV

Sub Division : 015 MR Route : F06 FA ID : 2057100699
 Account # : 2057100000 Customer Name : PARRILLA,RAFAELPhone #:
 (407) 579-9479
 Address : 1223 MARIE AVE CSR: Batch System
 Operator : Chris Gosnell

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date : 10/5/2011 7:39:11PM SO Type : M-CUT

Instructions :

Due Date : 10/6/2011 7:00:00PM Resolution Date : 10/6/2011
 12:00:00AM FA Status : Completed
 Resolution : Turned off, tagged door...crg

Sub Division : 015 MR Route : F06 FA ID : 2057100081
 Account # : 2057100000 Customer Name : PARRILLA,RAFAEL Phone #:
 (407) 579-9479
 Address : 1223 MARIE AVE CSR: Batch System
 Operator : Rodel Hermano

Entry Date : 1/4/2011 8:23:06PM SO Type : M-CUT

Instructions :

Due Date : 1/5/2011 7:00:00PM Resolution Date : 1/5/2011
 12:00:00AM FA Status : Completed
 Resolution : OFF...TAGGED DOOR...RRH

Sub Division : 015 MR Route : F06 FA ID : 2057100854
 Account # : 2057100000 Customer Name : PARRILLA,RAFAEL Phone #:
 (407) 579-9479
 Address : 1223 MARIE AVE CSR: Kimberly Bennett
 Operator : Rodel Hermano

Entry Date : 1/5/2011 10:35:45AM SO Type : M-RECON

Instructions : PLEASE OBTAIN READING COLLECT TAG AND TURN ON PAGED TO RODEL @ 11:34AM. KIM-FL

Due Date : 1/5/2011 6:00:00PM Resolution Date : 1/5/2011
 1:00:00PM FA Status : Completed
 Resolution : ON...PICKED UP TAG...RRH

Sub Division : 015 MR Route : F06 FA ID : 2447100876
 Account # : 2447100000 Customer Name : HILERIO,SANTOS Phone #:
 (407) 788-0172
 Address : 1216 MARIE AVE CSR: Batch System
 Operator : Chris Gosnell

Entry Date : 10/5/2011 7:39:11PM SO Type : M-CUT

Instructions :

Due Date : 10/6/2011 7:00:00PM Resolution Date : 10/6/2011
 12:00:00AM FA Status : Completed
 Resolution : Turned off, tagged door...crg

Sub Division : 015 MR Route : F06 FA ID : 2447100466

Field Activity Detail Report from 01/01/2011 to 12/31/2011
2447100000 Customer Name :

HILERIO,SANTOSPhone #:

Account # :
(407) 788-0172

1216 MARIE AVE

CSR: Loretta Abbott

ress :
Operator : Chris Gosnell

Entry Date : 10/6/2011 11:03:02AM SO Type : M-ON

Instructions : PLEASE RECONNECT - DOOR TAG/WAIVER IS ON THE DOOR, CALLED TO KEVIN COOPER @ 12:01 P.M., THANKS - LORETTA

Due Date : 10/6/2011 6:00:00PM
12:00:00PM FA Status : Completed

Resolution Date : 10/6/2011

Resolution : Reconnected, collected tag....crg

Sub Division : 015

MR Route : F06

FA ID : 2465200588

Account # :
(407) 774-8785

2465200000 Customer Name :

BRADY,CHRISTINEPhone #:

Address :
Operator : LeRoy Grainger

3538 SHIRLEY DR

CSR: Matthew Chandler

Entry Date : 9/27/2011 12:17:27PM SO Type : M-REREAD

Instructions : NEED A READ FOR BILLING, THANKS.MC

Due Date : 9/28/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 9/28/2011

Resolution : meter indicated possible leak on customers property,,,,knocked on door ,no answer,,,,called customer,voice mail,,,left message on voice mail,,,,also tagged door with findings,,,,lrg

Sub Division : 015

MR Route : F06

FA ID : 2305200223

Account # :
Phone #: (407) 772-0521

2305200000 Customer Name :

AROCHO,LAURA-DAUGHTER

Address :
Operator : Shawn Ebert

3515 CURTIS DR

CSR: Lorie Mayeski

Entry Date : 4/7/2011 9:39:05AM SO Type : M-SIO Request Type: General Investigation

Instructions : CUSTOMER'S WATER SERVICE WAS SHUT OFF IN ERROR FOUND DOOR TAG WENT TO NEIGHBOR FOR HELP. I CALLED J. MARINELLI REFERRED ME TO SHAWN EBERT FOR RESOLUTION. CALLED SHAWN @ 10:35AM LORIE

Due Date : 4/7/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 4/7/2011

Resolution : CUSTOMER WAS TURNED OFF BY ACCIDENT , T/ON , SME

Sub Division : 015

MR Route : F06

FA ID : 2305200223

Account # :
(407) 772-0521

2305200000 Customer Name :

AROCHO,MARCELOPhone #:

Address :
Operator : Shawn Ebert

3515 CURTIS DR

CSR: Lorie Mayeski

Entry Date : 4/7/2011 9:39:05AM SO Type : M-SIO Request Type: General Investigation

Instructions : CUSTOMER'S WATER SERVICE WAS SHUT OFF IN ERROR FOUND DOOR TAG WENT TO NEIGHBOR FOR HELP. I CALLED J. MARINELLI REFERRED ME TO SHAWN EBERT FOR RESOLUTION. CALLED SHAWN @ 10:35AM LORIE

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date : 4/7/2011 6:00:00PM Resolution Date : 4/7/2011
12:00:00AM FA Status : Completed

Resolution : CUSTOMER WAS TURNED OFF BY ACCIDENT , T/ON , SME

Sub Division : 015 MR Route : F06 FA ID : 2305200094
Account # : 2305200000 Customer Name : AROCHO,LAURA-DAUGHTER
Phone #: (407) 772-0521
Address : 3515 CURTIS DR CSR: Lorie Mayeski
Operator : LeRoy Grainger

Entry Date : 5/2/2011 10:52:14AM SO Type : HIBILL

Instructions : CUSTOMER CALLED PLEASE RE-READ METER AND CHECK FOR LEAKS. PLEASE TAG DOOR WITH CURRENT READ AND FINDINGS. THANKS, LORIE

Due Date : 5/3/2011 10:52:00AM Resolution Date : 5/3/2011
12:00:00AM FA Status : Completed

Resolution : no leaks detected,,,tagged door with read and findings,,,,the cosumption for over a year is about the same?,,,,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 2305200094
Account # : 2305200000 Customer Name : AROCHO,MARCELOPhone #:
(407) 772-0521
Address : 3515 CURTIS DR CSR: Lorie Mayeski
Operator : LeRoy Grainger

Entry Date : 5/2/2011 10:52:14AM SO Type : HIBILL

Instructions : CUSTOMER CALLED PLEASE RE-READ METER AND CHECK FOR LEAKS. PLEASE TAG DOOR WITH CURRENT READ AND FINDINGS. THANKS, LORIE

Due Date : 5/3/2011 10:52:00AM Resolution Date : 5/3/2011
12:00:00AM FA Status : Completed

Resolution : no leaks detected,,,tagged door with read and findings,,,,the cosumption for over a year is about the same?,,,,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 2305200502
Account # : 2305200000 Customer Name : AROCHO,LAURA-DAUGHTER
Phone #: (407) 772-0521
Address : 3515 CURTIS DR CSR: Peggy Hanks
Operator : LeRoy Grainger

Entry Date : 5/25/2011 9:44:51AM SO Type : M-SIO Request Type: General Investigation

Instructions : Record meter badge/serial # and manufacturer. Put meter information in comments. Thanks, Peggy

Due Date : 6/15/2011 3:00:00PM Resolution Date : 6/15/2011
12:00:00AM FA Status : Completed

Resolution : badge#8382407,,,,make precision,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 2305200502
Account # : 2305200000 Customer Name : AROCHO,MARCELOPhone #:
(407) 772-0521

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Address : 3515 CURTIS DR CSR: Peggy Hanks
Operator : LeRoy Grainger

Entry Date : 5/25/2011 9:44:51AM SO Type : M-SIO Request Type: General Investigation

Instructions : Record meter badge/serial # and manufacturer. Put meter information in comments. Thanks, Peggy

Due Date : 6/15/2011 3:00:00PM Resolution Date : 6/15/2011

12:00:00AM FA Status : Completed

Resolution : badge#8382407,,,,make precision,,,lrg

Sub Division : 015 MR Route : FA ID : 2640910410

Account # : 2640910000 Customer Name : 015 Bear Lake Manor Phone #:

Address : 015 Bear Lake Manor CSR: Lori Jones Operator :
Kevin Cooper

Entry Date : 9/16/2011 7:35:13AM SO Type : M-SIO Request Type: Water Service Line Break

Instructions : Caller from 1329 LAKE ASHER CIR reporting a water line break before the meter in front of the house next to his. If needed, caller's phone # is 407-862-3148. Thanks. LLJ *Dispatched to Kevin @8:36am

Due Date : 9/16/2011 6:00:00PM Resolution Date : 9/16/2011

12:00:00AM FA Status : Completed

Resolution : LEAK ON 3" A/C WATER MAIN IN FRONT YARD OF PROPERTY. REPAIRED WITH A CLAMP.. KEV

Sub Division : 015 MR Route : F06 FA ID : 2525200533

Account # : 2525200000 Customer Name : DIAZ,MARIA IPhone #:(321)
228-6103

Address : 1308 BEAR LAKE RD CSR: Glenda Thompson
Operator : Rodel Hermano

Entry Date : 12/29/2011 3:17:27PM SO Type : M-SIO Request Type: High or Low Pressure in the
Water

Instructions : Customer reports very low water pressure...Please check..Thanks,GT

Due Date : 12/30/2011 6:00:00PM Resolution Date : 12/30/2011

12:00:00AM FA Status : Completed

Resolution : Water filter system needs to be serviced. Switched the Filter system to bypass and notified customer to have it
serviced..RH

Sub Division : 015 MR Route : F06 FA ID : 3235200543

Account # : 3235200000 Customer Name : KROGH,DEBRA CPhone #:
(352) 552-1452

Address : 1337 LAKE ASHER CIR CSR: Stephanie Calbreath
Operator : Shawn Ebert

Entry Date : 4/7/2011 10:17:09AM SO Type : M-RECON

Instructions : pls restore,, waiver w/ be on door..

Due Date : 4/7/2011 6:30:00PM Resolution Date : 4/7/2011

12:00:00AM FA Status : Completed

Resolution : PICKED UP SIGNED TAG , T/ON , SME

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division : 015

MR Route : F06

FA ID : 3235200861

Account # :
() 552-1452

3235200000

Customer Name :

KROGH,DEBRA CPhone #:

Address :
Operator : Chris Gosnell

1337 LAKE ASHER CIR

CSR: Batch System

Entry Date : 10/5/2011 7:39:11PM SO Type : M-CUT

Instructions :

Due Date : 10/6/2011 7:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 10/6/2011

Resolution : Turned off, tagged door...crg

Sub Division : 015

MR Route : F06

FA ID : 3235200781

Account # :
(352) 552-1452

3235200000

Customer Name :

KROGH,DEBRA CPhone #:

Address :
Operator : Shawn Ebert

1337 LAKE ASHER CIR

CSR: Batch System

Entry Date : 4/6/2011 7:23:08PM SO Type : M-CUT

Instructions :

Due Date : 4/7/2011 7:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 4/7/2011

Resolution : READ , T/OFF , TAGGED DOOR , SME

Sub Division : 015

MR Route : F06

FA ID : 3235200402

Account # :
(352) 552-1452

3235200000

Customer Name :

KROGH,DEBRA CPhone #:

Address :
Operator : Chris Gosnell

1337 LAKE ASHER CIR

CSR: Madelin Collado

Entry Date : 10/6/2011 10:22:59AM SO Type : M-RECON

Instructions : Pls reconnect MC/NC

Due Date : 10/6/2011 6:00:00PM
12:00:00PM FA Status : Completed

Resolution Date : 10/6/2011

Resolution : Reconnected, collected tag....crg

Sub Division : 015

MR Route : F06

FA ID : 3336200681

Account # :
(407) 474-9285

3336200000

Customer Name :

MEDLEY,DAVID EPhone #:

Address :
Operator : LeRoy Grainger

3511 CURTIS DR

CSR: Batch System

Entry Date : 9/22/2011 7:06:33PM SO Type : M-SIO Request Type: General Investigation

Instructions :

Due Date : 9/23/2011 7:06:00PM

Resolution Date : 9/23/2011

Field Activity Detail Report from 01/01/2011 to 12/31/2011

12:00:00AM FA Status : Completed
Resolution : MR ID: 728204551639, MR REMARK: BB replaced meter box lid,,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 3336200384
Account # : 3336200000 Customer Name : MEDLEY,DAVID EPhone #:
(407) 474-9285
Address : 3511 CURTIS DR CSR: Linda Schnauffer
Operator : Chris Gosnell
Entry Date : 12/2/2011 12:57:10PM SO Type : M-SIO Request Type: General Investigation
Instructions : Please check meter. Cust reports everything in the house & the irrigation valve is off, but the meter is spinning.
LDS-FL

Due Date : 12/5/2011 8:00:00PM Resolution Date : 12/5/2011
12:00:00AM FA Status : Completed
Resolution : Tagged door 2 call plumber. Leak is somewhere between house and meter in there line. Curbstop was off when showed up, left it off....crg

Sub Division : 015 MR Route : F06 FA ID : 3336200389
Account # : 3336200000 Customer Name : MEDLEY,DAVID EPhone #:
(407) 474-9285
Address : 3511 CURTIS DR CSR: Batch System
Operator : Rodel Hermano
Entry Date : 1/24/2011 8:01:37PM SO Type : M-EXCHNG

Instructions : MR ID: 333622311980, MR REMARK: MS
Due Date : 1/24/2011 8:01:37PM Resolution Date : 1/26/2011
12:00:00AM FA Status : Completed
Resolution : Replaced stuck 5/8" meter...RRH

Sub Division : 015 MR Route : F06 FA ID : 3336200164
Account # : 3336200000 Customer Name : MEDLEY,DAVID EPhone #:
(407) 474-9285
Address : 3511 CURTIS DR CSR: Loretta Abbott
Operator : LeRoy Grainger
Entry Date : 12/5/2011 8:21:04AM SO Type : M-SIO Request Type: General Investigation

Instructions : THIS CUST. WANTS THE BOX HOLDING THE MTR. REPLACED! SAYS HE HAS REQ. BEFORE - SEEMS TO THINK IT IS PUTTING PRESURE ON THE LINES. VERY UNHAPPY. 407-4749285 - MR. MEDLEY. LORETTA
Due Date : 12/7/2011 6:00:00PM Resolution Date : 12/7/2011
12:00:00AM FA Status : Completed
Resolution : meter box is fine,,,not putting any pressure on lines,,,,called and talked to mr. medley the customer and told him my findings and he was fine with that,,,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 3237100849
Account # : 3237100000 Customer Name : AHEARN,JANINEPhone #:
(407) 683-8757
Address : 1218 GAIL ST CSR: Batch System
Operator : LeRoy Grainger

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date : 9/6/2011 7:36:46PM SO Type : M-CUT

Instructions :

Due Date : 9/7/2011 7:00:00PM Resolution Date : 9/7/2011
12:00:00AM FA Status : Completed
Resolution : l.off,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 3237100943
Account # : 3237100000 Customer Name : AHEARN,JANINE Phone #:
(407) 683-8757
Address : 1218 GAIL ST CSR: Linda Jones Operator
: Mike Finnegan

Entry Date : 11/10/2011 11:11:10AM SO Type : M-WARN Request Type: DON'T USE
Instructions : # NO GOOD--ISSUE FA TO CALL OFFICE--NEED CONTACT INFO UPDATED & BALANCE ON ACCOUNT.
LINDA

Due Date : 11/11/2011 6:00:00PM Resolution Date : 11/11/2011
12:00:00AM FA Status : Completed
Resolution : tagged the door maf

Sub Division : 015 MR Route : F06 FA ID : 3357100771
Account # : 3357100000 Customer Name : MILDRED,KENDEL Phone #:
(407) 647-1200
Address : 1211 MARIE AVE CSR: Tricia Anderson
Operator : LeRoy Grainger

Entry Date : 11/16/2011 9:44:21AM SO Type : M-OFF

Instructions :

Due Date : 11/30/2011 6:00:00PM Resolution Date : 12/1/2011
12:00:00AM FA Status : Completed
Resolution : read,locked tagged,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 3147100980
Account # : 3147100000 Customer Name : LOMBARD,NICKI Phone #:
(407) 862-5887
Address : 1204 MARIE AVE CSR: Peggy Hanks
Operator : LeRoy Grainger

Entry Date : 8/30/2011 10:11:27AM SO Type : M-SIO Request Type: General Investigation
Instructions : Confirm the meter badge/serial # is 9571885 and does not start with a '0'. Also, confirm the mfg. Thanks, Peggy

Due Date : 9/12/2011 3:00:00PM Resolution Date : 9/12/2011
12:00:00AM FA Status : Completed
Resolution : badge#95718851,,,make badger,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 3607100678

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Account # : (407) 865-5986 3607100000 Customer Name : WILKES,ZACH HPhone #:

Address : 1222 LOIS AVE CSR: Batch System Operator : LeRoy Grainger

Entry Date : 9/6/2011 7:36:46PM SO Type : M-CUT

Instructions :

Due Date : 9/7/2011 7:00:00PM Resolution Date : 9/7/2011
12:00:00AM FA Status : Completed
Resolution : l.off,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 3607100487

Account # : (407) 865-5986 3607100000 Customer Name : WILKES,ZACH HPhone #:

Address : 1222 LOIS AVE CSR: Deborah Volz Operator : LeRoy Grainger

Entry Date : 9/7/2011 12:39:15PM SO Type : M-RECON

Instructions : reconnect service, cust hung tag on door. deb

Due Date : 9/7/2011 8:00:00PM Resolution Date : 9/7/2011
2:00:00PM FA Status : Completed
Resolution : rec,,,picked up tag,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 3547100812

Account # : 862-9662 3547100000 Customer Name : SOLER,J Phone #:(407)

Address : 1220 MARIE AVE CSR: Lori JonesOperator : LeRoy Grainger

Entry Date : 2/25/2011 9:45:02AM SO Type : M-REREAD

Instructions : Please reread meter for billing. Last read shows over 300,000 gal consumption. Thanks. LLJ

Due Date : 2/28/2011 6:00:00PM Resolution Date : 2/28/2011
12:00:00AM FA Status : Completed
Resolution : previous read incorrect,,,correct read is 3240450,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 3865200482

Account # : (407) 862-2075 3865200000 Customer Name : LODGE,FLORENCEPhone #:

Address : 1206 BEAR LAKE RD CSR: Loretta Abbott Operator : Rodel Hermano

Entry Date : 5/23/2011 12:27:41PM SO Type : M-SIO Request Type: General Investigation

Instructions : LOW WATER PRESSURE - WHEN IN THE SHOWER-NO WATER IN KITCHEN. WHEN USING WASHER-CAN GET WATER (JUST A TRICKLE) IN THE SHOWER. PLZ. CK. AND TAG THE DOOR W/FINDINGS. 407-862-2075. LORETTA

Due Date : 5/24/2011 6:00:00PM Resolution Date : 5/24/2011

Field Activity Detail Report from 01/01/2011 to 12/31/2011

12:00:00AM FA Status : Completed

Resolution : WATER SOFTENER/FILTER NEEDS TO BE SERVICED, SWITCHED THE SOFTENER TO BYPASS MODE TO ACQUIRE WATER PRESSURE. TAGGED DOOR WITH INFO..RH

Sub Division : 015 MR Route : F06 FA ID : 3865200207
Account # : 3865200000 Customer Name : LODGE,FLORENCE Phone #: (407) 862-2075

Address : 1206 BEAR LAKE RD CSR: Lisa Bachmann
Operator : Kevin Cooper

Entry Date : 9/14/2011 10:32:01AM SO Type : M-SIO Request Type: General Investigation

Instructions : Very low water pressure - this morning was fine. Thanks /lab **contacted Kevin, he will check with the plant in that area

Due Date : 9/14/2011 8:00:00PM Resolution Date : 9/14/2011

12:00:00AM FA Status : Completed

Resolution : area is on interconnect with apopka, may have low pressure at times. faxed to nate for follow up.. KEV

Sub Division : 015 MR Route : F06 FA ID : 3815200583
Account # : 3815200000 Customer Name : VUNK,CATHY D Phone #:(000) 869-5314

Address : 1357 LAKE ASHER CIR CSR: Peggy Hanks
Operator : LeRoy Grainger

Entry Date : 5/25/2011 9:52:14AM SO Type : M-SIO Request Type: General Investigation

Instructions : Record meter badge/serial # and manufacturer. Put meter information in comments. Thanks, Peggy

Due Date : 6/17/2011 3:00:00PM Resolution Date : 6/17/2011

12:00:00AM FA Status : Completed

Resolution : badge#22344962,,make rockwell,,lrg

Sub Division : 015 MR Route : F06 FA ID : 3957100868
Account # : 3957100000 Customer Name : DIAZ,FERNANDO Phone #: (407) 334-7214

Address : 1210 GAY ST CSR: Peggy Hanks
Operator : LeRoy Grainger

Entry Date : 5/25/2011 9:48:08AM SO Type : M-SIO Request Type: General Investigation

Instructions : Record meter badge/serial # and manufacturer. Put meter information in comments. Thanks, Peggy

Due Date : 6/17/2011 3:00:00PM Resolution Date : 6/17/2011

12:00:00AM FA Status : Completed

Resolution : badge#9435950,,make badger,,lrg

Sub Division : 015 MR Route : F06 FA ID : 4586100736
Account # : 4586100000 Customer Name : HABIB,AMID Phone #:(407) 8 107

Address : 3619 BONNIE DR Irrigation CSR: Peggy Hanks
Operator : LeRoy Grainger

Entry Date : 6/27/2011 2:18:32PM SO Type : M-SIO Request Type: General Investigation

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions : Record the meter badge/serial # and manufacturer. Put meter information in comments. Thanks, Peggy6

Due Date : 7/18/2011 3:00:00PM Resolution Date : 7/18/2011
12:00:00AM FA Status : Completed
Resolution : badge#30065402,,,,make badger,,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 4586100021
Account # : 4586100000 Customer Name : HABIB,AMIDPhone #:(407)
862-0107
Address : 3619 BONNIE DR Irrigation CSR: Peggy Hanks
Operator : LeRoy Grainger

Entry Date : 5/25/2011 9:54:40AM SO Type : M-SIO Request Type: General Investigation

Instructions : Record both the irrigation and residential meter badge/serial #s and manufacturer(s). Put meter(s) information in comments. Thanks, Peggy

Due Date : 6/17/2011 3:00:00PM Resolution Date : 6/17/2011
12:00:00AM FA Status : Completed
Resolution : irrig..meter badge#30065402,,,,make badger,,,,,resid...meter badge#91620606,,,,make badger,,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 4586100714
Account # : 4586100000 Customer Name : HABIB,AMIDPhone #:(407)
862-0107
Address : 3619 BONNIE DR Irrigation CSR:Batch SystemOperator :

Entry Date : 2/22/2011 8:01:20PM SO Type : M-SIO Request Type: General Investigation

Instructions :

Due Date : 2/22/2011 8:01:20PM Resolution Date : 3/1/2011
12:00:00AM FA Status : Completed
Resolution : MR ID: 458617130082, MR REMARK: ML spoke to Dr Habib who owns the property explaining the meter indicates a leak on customers side jam

Sub Division : 015 MR Route : F06 FA ID : 4727100865
Account # : 4727100000 Customer Name : OCAMPO,JUANPhone #:(407)
788-2156
Address : 1203 HELEN ST CSR: Peggy Hanks
Operator : LeRoy Grainger

Entry Date : 5/25/2011 9:41:13AM SO Type : M-SIO Request Type: General Investigation

Instructions : Record meter badge/serial # and manufacturer. Put meter ifnformation in comments. Thanks, Peggy

Due Date : 6/17/2011 3:00:00PM Resolution Date : 6/17/2011
12:00:00AM FA Status : Completed
Resolution : badge#9435445,,,,make badger,,,,lrg

Division : 015 MR Route : F06 FA ID : 5015200902
Account # : 5015200000 Customer Name : MADDOX,MARYPhone #:(407)
862-8460

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Address : 3519 JAMISON DR CSR: Kathy Sillitoe
Operator : Kevin Cooper

Entry Date : 6/17/2011 1:38:54PM SO Type : M-SIO Request Type: General Investigation

Instructions : Is this meter working or is this home vacant?.KAS

Due Date : 6/20/2011 12:00:00AM Resolution Date : 6/20/2011
12:00:00AM FA Status : Completed

Resolution :home is vacant...crg

Sub Division : 015 MR Route : F06 FA ID : 5045200576
Account # : 5045200000 Customer Name : MUNOZ,DAVID MPhone #:
(407) 788-7502

Address : 1258 BEAR LAKE RD CSR: Batch System
Operator : Shawn Ebert

Entry Date : 10/23/2011 7:27:18PM SO Type : M-EXCHNG

Instructions : MR ID: 504526751450, MR REMARK: MF

Due Date : 10/23/2011 7:27:18PM Resolution Date : 10/24/2011
12:00:00AM FA Status : Completed

Resolution :METER WAS NOT FLOODED GLASS WAS FOGGED. REPLACED 5/8" METER AND GASKETS.. SME

Sub Division : 015 MR Route : F06 FA ID : 5045200425
Account # : 5045200000 Customer Name : MUNOZ,DAVID MPhone #:
(407) 788-7502

Address : 1258 BEAR LAKE RD CSR: Peggy Hanks
Operator : LeRoy Grainger

Entry Date : 3/15/2011 11:11:16AM SO Type : M-SIO Request Type: General Investigation

Instructions : Confirm badge # of meter. Put finding in 'comments'. Thanks Peggy

Due Date : 3/17/2011 6:00:00PM Resolution Date : 3/17/2011
12:00:00AM FA Status : Completed

Resolution :badge#99295149,,,,make badger,,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 5106200966
Account # : 5106200000 Customer Name : FINN,ROBERT BPhone #:
(407) 862-0648

Address : 1318 LAKE ASHER CIR CSR: Peggy Hanks
Operator : Donna Brown

Entry Date : 2/17/2011 3:43:07PM SO Type : M-SIO Request Type: General Investigation

Instructions : Confirm meter manufacturer is Kent. Confirm meter badge # is 8064745. Put findings in "Comments" Peggy

Due Date : 2/21/2011 6:00:00PM Resolution Date : 3/3/2011
12:00:00AM FA Status : Completed

Resolution :CHECKED METER ANG GAVE INFO TO PEGGY.. KEV

Sub Division : 015 MR Route : F06 FA ID : 5116200881
Account # : 5116200000 Customer Name : ALLEN,JACKIEPhone #:

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Address : 1338 LAKE ASHER CIR CSR: Linda JonesOperator
: LeRoy Grainger

Entry Date : 9/26/2011 2:56:33PM SO Type : M-WARN
Instructions : PPLEASE CALL OFFICE--NEED CONTACT INFO UPDATED & CHECK HOUSE OCCUPANCY. LINDA
Due Date : 9/27/2011 6:00:00PM Resolution Date : 9/27/2011
12:00:00AM FA Status : Completed
Resolution : hung tag,,,house occupied,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 5675200597
Account # : 5675200000 Customer Name : ABBOTT,KEITH MPhone #:
Address : 3512 CURTIS DR CSR: Linda JonesOperator
: LeRoy Grainger

Entry Date : 9/26/2011 10:51:44AM SO Type : M-WARN
Instructions : PLEASE CALL OFFICE--NEED CONTACT INFO UPDATED & PAST DUE BALANCE ON ACCOUNT. LINDA
Due Date : 9/27/2011 6:00:00PM Resolution Date : 9/27/2011
12:00:00AM FA Status : Completed
Resolution : hung tag,,,house occupied,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 5675200722
Account # : 5675200000 Customer Name : ABBOTT,KEITH MPhone #:
Address : 3512 CURTIS DR CSR: Linda JonesOperator
: LeRoy Grainger

Entry Date : 11/8/2011 12:07:50PM SO Type : M-WARN Request Type: DON'T USE
Instructions : NO # ON ACCOUNT--ISSUE FA TO CALL OFFICE--NEED CONTACT INFO & BALANCE ON ACCOUNT.
LINDA
Due Date : 11/9/2011 6:00:00PM Resolution Date : 11/9/2011
12:00:00AM FA Status : Completed
Resolution : hung tag,,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 5675200290
Account # : 5675200000 Customer Name : ABBOTT,KEITH MPhone #:
Address : 3512 CURTIS DR CSR: Batch System
Operator : Shawn Ebert

Entry Date : 6/8/2011 7:23:22PM SO Type : M-CUT
Instructions :
Due Date : 6/9/2011 7:00:00PM Resolution Date : 6/9/2011
12:00:00AM FA Status : Completed
Resolution : READ , TURNED OFF , TAGGED DOOR , SME

Sub Division : 015 MR Route : F06 FA ID : 5675200243

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Account # : 5675200000 Customer Name : ABBOTT,KEITH M Phone #:
 Address : 3512 CURTIS DR CSR: Batch System
 Operator : LeRoy Grainger

Entry Date : 7/6/2011 7:18:40PM SO Type : M-WARN

Instructions :

Due Date : 7/7/2011 7:00:00PM Resolution Date : 7/7/2011
 12:00:00AM FA Status : Completed
 Resolution : off,,lrg

Sub Division : 015 MR Route : F06 FA ID : 5786100985
 Account # : 5786100000 Customer Name : BEAR LAKE BIBLE CHPL
 Phone # : (407) 869-0198
 Address : 1251 BEAR LAKE RD CSR: Cristina Harden
 Operator : LeRoy Grainger

Entry Date : 1/10/2011 8:50:40AM SO Type : HIBILL

Instructions : PLS REREAD METER/CHECK FOR LEAKS. IRRIGATION ON WELL. THANKS/TINA

Due Date : 1/11/2011 6:00:00PM Resolution Date : 1/11/2011
 9:30:00AM FA Status : Completed
 Resolution : meter indicated small leak on customer side,tagged door with findings,lrg

Sub Division : 015 MR Route : F06 FA ID : 5637100668
 Account # : 5637100000 Customer Name : WIGGINS,LAVON Phone #:
 (000) 862-1727
 Address : 1217 GAIL ST CSR: Isabel Ceballos
 Operator : Kevin Cooper

Entry Date : 10/25/2011 3:54:29PM SO Type : M-SIO Request Type: General Investigation

Instructions : Customer reported a leak and needs water turned off. Paged Kevin C /ic

Due Date : 10/25/2011 6:00:00PM Resolution Date : 10/25/2011
 12:00:00AM FA Status : Completed
 Resolution : HAD TO REPLACE 3/4" VALVE AND METER COUPLINGS AND PLUMB CUSTOMERS LINE BACK IN . THEY REPAIRED THEIR LINE WHILE I DID THIS.. KEV

Sub Division : 015 MR Route : F06 FA ID : 5806200626
 Account # : 5806200000 Customer Name : PENZOL,VIVIANNE Phone #:
 (407) 774-0772
 Address : 1322 LAKE ASHER CIR CSR: Linette Orengo
 Operator : LeRoy Grainger

Entry Date : 5/2/2011 3:55:38PM SO Type : M-SIO Request Type: General Investigation

Instructions : please turn water off temp. they are installing a water heater will need water back on when done. SALVADOR(407) 788-3277 /LIO FL
 Due Date : 5/3/2011 6:00:00PM Resolution Date : 5/3/2011
 12:00:00AM FA Status : Completed

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution :called number,but was disconnected,,went by residence,knocked on door no answer,,,,tagged door,,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 6387100227
Account # : 6387100000 Customer Name : FINN,NANCY TPhone #:(407)
702-1340
Address : 3709 ANNA DR CSR: Batch System
Operator : Mike Finnegan

Entry Date : 5/4/2011 7:18:36PM SO Type : M-CUT

Instructions :

Due Date : 5/5/2011 7:00:00PM Resolution Date : 5/9/2011
12:00:00AM FA Status : Completed

Resolution :Turned off meter, locked and tagged door

Sub Division : 015 MR Route : F06 FA ID : 6575200737
Account # : 6575200000 Customer Name : TUTTLE,LLEWELLYNPhone #:
(407) 862-2978
Address : 3516 CURTIS DR CSR: Peggy Hanks
Operator : Donna Brown

Entry Date : 2/17/2011 3:44:41PM SO Type : M-SIO Request Type: General Investigation

Instructions : Confirm meter manufacturer is Kent. Pls put findings in "Comments" Peggy

Date : 2/21/2011 6:00:00PM Resolution Date : 2/22/2011
12:00:00AM FA Status : Completed

Resolution :CHECKED METER AND GAVE INFO TO PEGGY.. KEV

Sub Division : 015 MR Route : F06 FA ID : 6955200678
Account # : 6955200000 Customer Name : LOEFFLER,EDWARDPhone #:
(407) 860-8450
Address : 3526 SHIRLEY DR CSR: Batch System
Operator : Rodel Hermano

Entry Date : 2/22/2011 8:01:20PM SO Type : M-EXCHNG

Instructions : MR ID: 695525145788, MR REMARK: MS

Due Date : 2/22/2011 8:01:20PM Resolution Date : 2/25/2011
12:00:00AM FA Status : Completed

Resolution :REPLACED STUCK 5/8" METER.. RH

Sub Division : 015 MR Route : F06 FA ID : 7526200129
Account # : 7526200000 Customer Name : BERRY,MELVIN WPhone #:
(407) 702-1363
Address : 3405 JAMISON DR CSR: Batch System
Operator : Rodel Hermano

Entry Date : 1/4/2011 8:23:06PM SO Type : M-CUT

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions :

Due Date : 1/5/2011 7:00:00PM Resolution Date : 1/5/2011
12:00:00AM FA Status : Completed
Resolution :OFF...TAGGED DOOR...RRH

Sub Division : 015 MR Route : F06 FA ID : 7526200637
Account # : 7526200000 Customer Name : BERRY,MELVIN WPhone #:
(407) 702-1363
Address : 3405 JAMISON DR CSR: Jennifer Elliot
Operator : LeRoy Grainger

Entry Date : 10/10/2011 8:09:30AM SO Type : M-RECON
Instructions : Please reconnect service. I have a signed waiver on File a the FL-Office. I called Kevin Cooper. Jennifer
Due Date : 10/10/2011 8:00:00PM Resolution Date : 10/10/2011
12:00:00AM FA Status : Completed
Resolution :rec,,lrg

Sub Division : 015 MR Route : F06 FA ID : 7526200448
Account # : 7526200000 Customer Name : BERRY,MELVIN WPhone #:
(407) 702-1363
Address : 3405 JAMISON DR CSR: Batch System
Operator : Chris Gosnell

Entry Date : 10/5/2011 7:39:11PM SO Type : M-CUT
Instructions :
Due Date : 10/6/2011 7:00:00PM Resolution Date : 10/6/2011
12:00:00AM FA Status : Completed
Resolution :Turned off, tagged door...crg

Sub Division : 015 MR Route : F06 FA ID : 7326200479
Account # : 7326200000 Customer Name : BEJARANO,JIMMYPhone #:
(407) 296-0979
Address : 3407 HOLLIDAY AVE CSR: Tara DruryOperator :
Kevin Cooper

Entry Date : 7/8/2011 8:24:02AM SO Type : M-RECON
Instructions : Please pick up tag and reconnect service. Called to KC/tmd
Due Date : 7/8/2011 6:00:00PM Resolution Date : 7/8/2011
12:00:00PM FA Status : Completed
Resolution :reconnected meter...crg

Sub Division : 015 MR Route : F06 FA ID : 7326200962
Account # : 7326200000 Customer Name : BEJARANO,JIMMYPhone #:
(407) 296-0979
Address : 3407 HOLLIDAY AVE CSR: Batch System
Operator : LeRoy Grainger

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date : 7/6/2011 7:18:40PM SO Type : M-CUT

Instructions :

Due Date : 7/7/2011 7:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 7/7/2011

Resolution : off,,lrg

Sub Division : 015 MR Route : F06 FA ID : 7326200913
Account # : 7326200000 Customer Name : BEJARANO,JIMMY Phone #:
(407) 296-0979
Address : 3407 HOLLIDAY AVE CSR: Matthew Chandler
Operator : LeRoy Grainger

Entry Date : 9/27/2011 12:19:34PM SO Type : M-REREAD

Instructions : NEED A READ FOR BILLING, THANKS.MC

Due Date : 9/28/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 9/28/2011

Resolution : reread,,lrg

Sub Division : 015 MR Route : F06 FA ID : 7326200949
Account # : 7326200000 Customer Name : BEJARANO,JIMMY Phone #:
7) 296-0979
Address : 3407 HOLLIDAY AVE CSR: Lisa Bachmann
Operator : LeRoy Grainger

Entry Date : 11/28/2011 10:28:45AM SO Type : M-READ

Instructions : Please take final read and turn off service. THanks /lab

Due Date : 12/12/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 12/12/2011

Resolution : read,turned off,,tagged,,lrg

Sub Division : 015 MR Route : F06 FA ID : 7307100970
Account # : 7307100000 Customer Name : FUNDOVA,DIANA Phone #:
(407) 774-8403
Address : 1214 LOIS AVE CSR: Matthew Chandler
Operator : Donna Brown

Entry Date : 5/25/2011 8:15:29AM SO Type : M-REREAD

Instructions : NEED A READ FOR BILLING, THANKS.MC

Due Date : 5/26/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 5/26/2011

Resolution : Read. DB

Sub Division : 015 MR Route : F06 FA ID : 7557100433
Account # : 7557100000 Customer Name : DE LILLO,FRANCES Phone #:

Field Activity Detail Report from 01/01/2011 to 12/31/2011

(407) 869-1441

Address : 1203 MARIE AVE CSR: Batch System
Operator : Rodel Hermano

Entry Date : 8/24/2011 7:06:20PM SO Type : M-EXCHNG

Instructions : MR ID: 755717797895, MR REMARK: GF

Due Date : 8/24/2011 7:06:20PM Resolution Date : 8/26/2011
12:00:00AM FA Status : Completed

Resolution :REPLACED FOGGED 5/8" METER..RH

Sub Division : 015 MR Route : F06 FA ID : 7345200923
Account # : 7345200000 Customer Name : MADDOX,NANCY Phone #:
(407) 754-2393

Address : 3533 SHIRLEY DR CSR: Batch System
Operator : Rodel Hermano

Entry Date : 11/27/2011 7:20:28PM SO Type : M-EXCHNG

Instructions : MR ID: 734527919487, MR REMARK: MS

Due Date : 11/27/2011 7:20:28PM Resolution Date : 12/6/2011
12:00:00AM FA Status : Completed

Resolution :REPLACED STUCK 5/8" METER..RH

Division : 015 MR Route : F06 FA ID : 7495200259
Account # : 7495200000 Customer Name : BOUDREAU,F J Phone #:(321)
239-9709

Address : 1209 ALTON DR CSR: Linda Jones
Operator : Mike Finnegan

Entry Date : 11/10/2011 10:57:21AM SO Type : M-WARN Request Type: DON'T USE

Instructions : # NO GOOD---ISSUE FA TO CALL OFFICE--NEED CONTACT INFO UPDATED & BALANCE ON ACCOUNT.
LINDA

Due Date : 11/11/2011 6:00:00PM Resolution Date : 11/14/2011
12:00:00AM FA Status : Completed

Resolution :tagged door maf

Sub Division : 015 MR Route : F06 FA ID : 7495200875
Account # : 7495200000 Customer Name : BOUDREAU,F J Phone #:(321)
239-9709

Address : 1209 ALTON DR CSR: Batch System
Operator : LeRoy Grainger

Entry Date : 9/6/2011 7:36:46PM SO Type : M-CUT

Instructions :

Due Date : 9/7/2011 7:00:00PM Resolution Date : 9/7/2011
12:00:00AM FA Status : Completed

Resolution :off,,lrg

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division : 015 MR Route : F06 FA ID : 7495200366
 Account # : 7495200000 Customer Name : BOUDREAU,F JPhone #:(321)
 239-9709
 Address : 1209 ALTON DR CSR: Linette Orengo
 Operator : Mike Finnegan
 Entry Date : 9/7/2011 9:20:23AM SO Type : M-RECON
 Instructions : please recon cust has paid tag is signed on the door. paged Kevin.../LIO FL
 Due Date : 9/7/2011 6:00:00PM Resolution Date : 9/7/2011
 1:00:00PM FA Status : Completed
 Resolution : water on maf

Sub Division : 015 MR Route : F06 FA ID : 7775200583
 Account # : 7775200000 Customer Name : WEBB,MICHAELPhone #:
 (407) 367-9782
 Address : 3508 CURTIS DR CSR: Deborah Volz
 Operator : LeRoy Grainger
 Entry Date : 7/19/2011 3:07:48PM SO Type : HIBILL
 Instructions : re-read meter, check for leaks, Hi bill complaint. deb
 Due Date : 7/20/2011 8:00:00PM Resolution Date : 7/20/2011
 12:00:00AM FA Status : Completed
 Resolution : no leaks detected,,,tagged door,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 8185200036
 Account # : 8185200000 Customer Name : ANGEVINE,MICHAELPhone #:
 (407) 949-9455
 Address : 3412 CURTIS DR CSR: Constance Dunn
 Operator : LeRoy Grainger
 Entry Date : 7/1/2011 3:28:53PM SO Type : M-OFF
 Instructions : Take final read, turn off and lock. Thanks Connie
 Due Date : 7/12/2011 6:00:00PM Resolution Date : 7/12/2011
 12:00:00AM FA Status : Completed
 Resolution : allready locked off,,,tagged door for new,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 8467100819
 Account # : 8467100000 Customer Name : HORN,MIKEPhone #:
 Address : 1221 GAY ST CSR: Batch System
 Operator : LeRoy Grainger
 Entry Date : 7/6/2011 7:18:40PM SO Type : M-CUT
 Instructions :

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date : 7/7/2011 7:00:00PM Resolution Date : 7/7/2011
 12:00:00AM FA Status : Completed
 Resolution : off,,lrg

Sub Division : 015 MR Route : F06 FA ID : 8467100750
 Account # : 8467100000 Customer Name : HORN,MIKE Phone #:
 Address : 1221 GAY ST CSR: Batch System
 Operator : Chris Gosnell

Entry Date : 10/5/2011 7:39:11PM SO Type : M-CUT

Instructions :

Due Date : 10/6/2011 7:00:00PM Resolution Date : 10/6/2011
 12:00:00AM FA Status : Completed
 Resolution : Turned off, tagged door...crg

Sub Division : 015 MR Route : F06 FA ID : 8686100633
 Account # : 8686100000 Customer Name : FALLER,LENORA Q Phone #:
 (407) 948-3518
 Address : 1261 BEAR LAKE RD CSR: Batch System
 Operator : LeRoy Grainger

Entry Date : 9/6/2011 7:36:46PM SO Type : M-CUT

Instructions :

Due Date : 9/7/2011 7:00:00PM Resolution Date : 9/7/2011
 12:00:00AM FA Status : Completed
 Resolution : l.off,,lrg

Sub Division : 015 MR Route : F06 FA ID : 8957100027
 Account # : 8957100000 Customer Name : BROWN,JEFF A Phone #:
 Address : 1214 GAY ST CSR: Batch System
 Operator : LeRoy Grainger

Entry Date : 9/6/2011 7:36:46PM SO Type : M-CUT

Instructions :

Due Date : 9/7/2011 7:00:00PM Resolution Date : 9/7/2011
 12:00:00AM FA Status : Completed
 Resolution : l.off,,lrg

Sub Division : 015 MR Route : F06 FA ID : 8957100503
 Account # : 8957100000 Customer Name : BROWN,JEFF A Phone #:
 Address : 1214 GAY ST CSR: Batch System
 Operator : Shawn Ebert

Entry Date : 10/23/2011 7:27:18PM SO Type : M-EXCHNG

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions : MR ID: 895715014192, MR REMARK: MF

Date : 10/23/2011 7:27:18PM Resolution Date : 10/24/2011
12:00:00AM FA Status : Completed
Resolution : METER WAS NOT FLOODED, GLASS WAS FOGGED. REPLACED 5/8" METER AND GASKETS.. SME

Sub Division : 015 MR Route : F06 FA ID : 8957100126
Account # : 8957100000 Customer Name : BROWN,JEFF A Phone #:
Address : 1214 GAY ST CSR: Batch System
Operator : LeRoy Grainger
Entry Date : 12/15/2011 7:25:04PM SO Type : M-CUT

Instructions :
Due Date : 12/16/2011 7:00:00PM Resolution Date : 12/20/2011
12:00:00AM FA Status : Completed
Resolution : l.off,,lrg

Sub Division : 015 MR Route : F06 FA ID : 8957100405
Account # : 8957100000 Customer Name : BROWN,JEFF A Phone #:
Address : 1214 GAY ST CSR: Vicki Wilson Operator
Operator : Mike Finnegan

Entry Date : 12/20/2011 2:32:19PM SO Type : M-RECON
Instructions : Please reconnect, tag on door/vlw contacted kevin
Due Date : 12/20/2011 8:00:00PM Resolution Date : 12/20/2011
12:00:00AM FA Status : Completed
Resolution : rec,,picked up tag

Sub Division : 015 MR Route : F06 FA ID : 8957100545
Account # : 8957100000 Customer Name : BROWN,JEFF A Phone #:
Address : 1214 GAY ST CSR: Batch System
Operator : LeRoy Grainger

Entry Date : 11/22/2011 7:21:35PM SO Type : M-CUT
Instructions :
Due Date : 11/23/2011 7:00:00PM Resolution Date : 11/28/2011
12:00:00AM FA Status : Completed
Resolution : l.off,,lrg

Sub Division : 015 MR Route : F06 FA ID : 8957100450
Account # : 8957100000 Customer Name : BROWN,JEFF A Phone #:
Address : 1214 GAY ST CSR: Ingrid Miller Operator
Operator : LeRoy Grainger

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date : 9/8/2011 10:28:21AM SO Type : M-RECON

Instructions : please restore the services customer has signed the waiver and left on door, iem 9/8 ***8:14am 9/9/11...cust
sa, he never got reconnected yesterday. page to kevin. bnd/fl

Due Date : 9/8/2011 6:30:00PM Resolution Date : 9/9/2011
12:00:00AM FA Status : Completed

Resolution :rec,,,picked up tag,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 8957100185

Account # : 8957100000 Customer Name : BROWN,JEFF APhone #:
Address : 1214 GAY ST CSR: Linette Orengo
Operator : LeRoy Grainger

Entry Date : 11/29/2011 8:53:06AM SO Type : M-RECON

Instructions : Please recon cust has paid tag will be signed on the door. paged Kevin.../LIO FL

Due Date : 11/29/2011 6:00:00PM Resolution Date : 11/29/2011
12:00:00AM FA Status : Completed

Resolution :rec,,,picked up tag,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 8707100578

Account # : 8707100000 Customer Name : RAPP,JUANITA YPhone #:
7) 869-5722

Address : 1225 LOIS AVE CSR: Matthew Chandler
Operator : LeRoy Grainger

Entry Date : 7/26/2011 9:39:49AM SO Type : M-REREAD

Instructions : NEED A READ FOR BILLING,THANKS.MC

Due Date : 7/27/2011 6:00:00PM Resolution Date : 7/27/2011
12:00:00AM FA Status : Completed

Resolution :reread,,lrg

Sub Division : 015 MR Route : F06 FA ID : 8717100593

Account # : 8717100000 Customer Name : NEFLALI,RIVERAPhone #:
(386) 775-9726

Address : 1216 HELEN ST CSR: Kathy Sillitoe
Operator : Kevin Cooper

Entry Date : 6/17/2011 1:53:41PM SO Type : M-SIO Request Type: General Investigation

Instructions : Is this house still empty? Is the meter working?

Due Date : 6/17/2011 12:00:00AM Resolution Date : 6/20/2011
12:00:00AM FA Status : Completed

Resolution :house still empty...crg

Sub Division : 015 MR Route : F06 FA ID : 8717100148

Account # : 8717100000 Customer Name : NEFLALI,RIVERAPhone #:

Field Activity Detail Report from 01/01/2011 to 12/31/2011

(386) 775-9726

Address : 1216 HELEN ST CSR: Peggy Hanks
 Operator : LeRoy Grainger
 Entry Date : 5/25/2011 9:43:18AM SO Type : M-SIO Request Type: General Investigation
 Instructions : Record meter badge/serial # and manufacturer. Put meter information in comments. Thanks, Peggy
 Due Date : 6/17/2011 3:00:00PM Resolution Date : 6/17/2011
 12:00:00AM FA Status : Completed
 Resolution : badge#8455231,,,,make precision,,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 8717100542
 Account # : 8717100000 Customer Name : NEFLALI,RIVERA Phone #:
 (386) 775-9726
 Address : 1216 HELEN ST CSR: Kathy Sillitoe
 Operator : LeRoy Grainger
 Entry Date : 12/9/2011 2:52:57PM SO Type : M-SIO Request Type: General Investigation
 Instructions : Is this home still empty? Is meter working? Thanks, Kathy
 Due Date : 12/19/2011 12:00:00AM Resolution Date : 12/19/2011
 12:00:00AM FA Status : Completed
 Resolution : home is still vacant,,,,spoke with neighbor and he said the man died that lived there,and his son hadnt done anything with the place,,,,lrg

Division : 015 MR Route : F06 FA ID : 8827100050
 Account # : 8827100000 Customer Name : CARR,JAMES V Phone #:(407)
 924-9795
 Address : 1202 GAIL ST CSR: Batch System
 Operator : LeRoy Grainger
 Entry Date : 7/6/2011 7:18:40PM SO Type : M-CUT
 Instructions :
 Due Date : 7/7/2011 7:00:00PM Resolution Date : 7/7/2011
 12:00:00AM FA Status : Completed
 Resolution : off,lrg

Sub Division : 015 MR Route : F06 FA ID : 8975200391
 Account # : 8975200000 Customer Name : BIGAS,MICHELLE Phone #:
 (407) 617-4524
 Address : 3504 CURTIS DR CSR:Kathy Sillitoe Operator :
 Entry Date : 12/9/2011 2:56:18PM SO Type : M-SIO Request Type: General Investigation
 Instructions : Please verify meter is working zero consumption since 9/23/2011. Thanks, kathy
 Due Date : 12/19/2011 12:00:00AM Resolution Date : 12/19/2011
 :00AM FA Status : Completed
 Resolution :

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division : 015 MR Route : F06 FA ID : 8975200309
 Account # : 8975200000 Customer Name : BIGAS,MICHELLE Phone #:
) 617-4524
 Address : 3504 CURTIS DR CSR: Batch System
 Operator : Rodel Hermano
 Entry Date : 12/21/2011 7:01:47PM SO Type : M-EXCHNG
 Instructions : MRID: 897522397934, MR REMARK: MS
 Due Date : 12/21/2011 7:01:47PM Resolution Date : 1/25/2012
 12:00:00AM FA Status : Completed
 Resolution :REPLACED STUCK 5/8" METER..RH

Sub Division : 015 MR Route : F06 FA ID : 9187100863
 Account # : 9187100000 Customer Name : CATRON,JOHN Phone #:(407)
 403-6718
 Address : 3717 ANNA DR CSR: Batch System
 Operator : Rodel Hermano
 Entry Date : 8/24/2011 7:06:20PM SO Type : M-EXCHNG
 Instructions : MR ID: 918712429877, MR REMARK: MS
 Due Date : 8/24/2011 7:06:20PM Resolution Date : 8/26/2011
 12:00:00AM FA Status : Completed
 Resolution :REPLACED STUCK 5/8" METER..RH

Sub Division : 015 MR Route : F06 FA ID : 9225200762
 Account # : 9225200000 Customer Name : LANDIS,GERALD Phone #:
 (407) 682-2097
 Address : 3515 CRAIG DR CSR: Batch System
 Operator : Shawn Ebert
 Entry Date : 4/6/2011 7:23:08PM SO Type : M-CUT
 Instructions :
 Due Date : 4/7/2011 7:00:00PM Resolution Date : 4/7/2011
 12:00:00AM FA Status : Completed
 Resolution :READ , T/OFF , TAGGED DOOR , SME

Sub Division : 015 MR Route : F06 FA ID : 9225200214
 Account # : 9225200000 Customer Name : LANDIS,GERALD Phone #:
 (407) 682-2097
 Address : 3515 CRAIG DR CSR: Batch System
 Operator : Rodel Hermano
 Entry Date : 1/4/2011 8:23:06PM SO Type : M-CUT
 Instructions :
 Due Date : 1/5/2011 7:00:00PM Resolution Date : 1/5/2011

Field Activity Detail Report from 01/01/2011 to 12/31/2011

2:00:00AM FA Status : Completed

Resolution :OFF...TAGGED DOOR...RRH

Sub Division : 015

MR Route : F06

FA ID : 9225200882

Account # :
(407) 682-2097

9225200000

Customer Name :

LANDIS,GERALDPhone #:

Address :
Shawn Ebert

3515 CRAIG DR

CSR: Tara DruryOperator :

Entry Date : 4/7/2011 10:05:07AM SO Type : M-RECON

Instructions : Please pick up tag and reconnect service. /tmd

Due Date : 4/7/2011 6:00:00PM

Resolution Date : 4/7/2011

1:00:00AM FA Status : Completed

Resolution :PICKED UP SIGNED TAG , T/ON , SME

Sub Division : 015

MR Route : F06

FA ID : 9107100121

Account # :
(407) 786-1497

9107100000

Customer Name :

HILERIO,CARMENPhone #:

Address :
Operator : LeRoy Grainger

1206 LOIS AVE

CSR: Peggy Hanks

Entry Date : 3/15/2011 11:13:33AM SO Type : M-SIO Request Type: General Investigation

Instructions : Confirm meter badge #. Put finding in 'comments'. Thanks Peggy

Due Date : 3/17/2011 6:00:00PM

Resolution Date : 3/17/2011

12:00:00AM FA Status : Completed

Resolution :badge#117232129,,,,make hays,,,,lrg

Sub Division : 015

MR Route : F06

FA ID : 9325200824

Account # :
(407) 774-5679

9325200000

Customer Name :

ERVIN,SAMMY JOPhone #:

Address :
Operator : LeRoy Grainger

3519 CRAIG DR

CSR: Matthew Chandler

Entry Date : 10/25/2011 8:02:32AM SO Type : M-REREAD

Instructions : NEED A READ FOR BILLING,THANKS.MC

Due Date : 10/26/2011 6:00:00PM

Resolution Date : 10/26/2011

12:00:00AM FA Status : Completed

Resolution :reread,,,,lrg

Sub Division : 015

MR Route : F06

FA ID : 9615200981

Account # :
Phone #: (407) 862-4406

9615200000

Customer Name :

FOREST LAKE ACADEMY

Address :
Operator : LeRoy Grainger

3508 CRAIG DR

CSR: Peggy Hanks

Entry Date : 5/25/2011 9:39:55AM SO Type : M-SIO Request Type: General Investigation

Instructions : Record meter badge/serial # and manufacturer. Put meter information in comments. Thanks, Peggy

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date : 6/16/2011 3:00:00PM Resolution Date : 6/16/2011
 12:00:00AM FA Status : Completed
 Resolution : badge#8331088,,,,make precision,,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 9708100665
 Account # : 9708100000 Customer Name : TINKES,ELEANOR Phone #:
 (407) 682-3935
 Address : 3706 MIRROR LAKE DR CSR: Matthew Chandler
 Operator : LeRoy Grainger

Entry Date : 10/25/2011 8:03:23AM SO Type : M-REREAD
 Instructions : NEED A READ FOR BILLING, THANKS.MC

Due Date : 10/26/2011 6:00:00PM Resolution Date : 10/26/2011
 12:00:00AM FA Status : Completed
 Resolution : reread,,lrg

Sub Division : 015 MR Route : F06 FA ID : 9708100665
 Account # : 9708100000 Customer Name : TINKES,ROLAND P Phone #:
 (407) 682-3935
 Address : 3706 MIRROR LAKE DR CSR: Matthew Chandler
 Operator : LeRoy Grainger

Entry Date : 10/25/2011 8:03:23AM SO Type : M-REREAD
 Instructions : NEED A READ FOR BILLING, THANKS.MC

Due Date : 10/26/2011 6:00:00PM Resolution Date : 10/26/2011
 12:00:00AM FA Status : Completed
 Resolution : reread,,lrg

Sub Division : 015 MR Route : F06 FA ID : 9708100179
 Account # : 9708100000 Customer Name : TINKES,ELEANOR Phone #:
 (407) 682-3935
 Address : 3706 MIRROR LAKE DR CSR: Batch System
 Operator : LeRoy Grainger

Entry Date : 7/6/2011 7:18:40PM SO Type : M-CUT
 Instructions :

Due Date : 7/7/2011 7:00:00PM Resolution Date : 7/7/2011
 12:00:00AM FA Status : Completed
 Resolution : off,lrg

Sub Division : 015 MR Route : F06 FA ID : 9708100179
 Account # : 9708100000 Customer Name : TINKES,ROLAND P Phone #:
 (407) 682-3935
 Address : 3706 MIRROR LAKE DR CSR: Batch System
 Operator : LeRoy Grainger

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date : 7/6/2011 7:18:40PM SO Type : M-CUT

Instructions :

Due Date : 7/7/2011 7:00:00PM Resolution Date : 7/7/2011
 12:00:00AM FA Status : Completed
 Resolution : off,lrg

Sub Division : 015 MR Route : F06 FA ID : 9708100847
 Account # : 9708100000 Customer Name : TINKES,ELEANOR Phone #:
 (407) 682-3935
 Address : 3706 MIRROR LAKE DR CSR: Batch System
 Operator : Rodel Hermano

Entry Date : 11/27/2011 7:20:28PM SO Type : M-EXCHNG

Instructions : MR ID: 970819914081, MR REMARK: GL

Due Date : 11/27/2011 7:20:28PM Resolution Date : 12/6/2011
 12:00:00AM FA Status : Completed
 Resolution : REPLACED STUCK 5/8" METER..RH

Sub Division : 015 MR Route : F06 FA ID : 9708100847
 Account # : 9708100000 Customer Name : TINKES,ROLAND PPhone #:
 (407) 682-3935
 Address : 3706 MIRROR LAKE DR CSR: Batch System
 Operator : Rodel Hermano

Entry Date : 11/27/2011 7:20:28PM SO Type : M-EXCHNG

Instructions : MR ID: 970819914081, MR REMARK: GL

Due Date : 11/27/2011 7:20:28PM Resolution Date : 12/6/2011
 12:00:00AM FA Status : Completed
 Resolution : REPLACED STUCK 5/8" METER..RH

Sub Division : 015 MR Route : F06 FA ID : 9708100935
 Account # : 9708100000 Customer Name : TINKES,ELEANOR Phone #:
 (407) 682-3935
 Address : 3706 MIRROR LAKE DR CSR: Cristina Harden
 Operator : LeRoy Grainger

Entry Date : 7/7/2011 7:51:03AM SO Type : M-RECON

Instructions : PLS RECON. TAG ON DOOR. PAGED TO KEVIN. THANKS/TINA

Due Date : 7/7/2011 6:00:00PM Resolution Date : 7/7/2011
 12:00:00AM FA Status : Completed
 Resolution : rec,,picked up tag,,lrg

Sub Division : 015 MR Route : F06 FA ID : 9708100935
 Account # : 9708100000 Customer Name : TINKES,ROLAND PPhone #:

Field Activity Detail Report from 01/01/2011 to 12/31/2011

(407) 682-3935

Address : 3706 MIRROR LAKE DR CSR: Cristina Harden
Operator : LeRoy Grainger

Entry Date : 7/7/2011 7:51:03AM SO Type : M-RECON

Instructions : PLS RECON. TAG ON DOOR. PAGED TO KEVIN. THANKS/TINA

Due Date : 7/7/2011 6:00:00PM Resolution Date : 7/7/2011
12:00:00AM FA Status : Completed

Resolution : rec,,picked up tag,,lrg

Sub Division : 015 MR Route : F06 FA ID : 9708100934

Account # : 9708100000 Customer Name : TINKES,ELEANOR Phone #:
(407) 682-3935

Address : 3706 MIRROR LAKE DR CSR: Sheri Demonbreun
Operator : Shawn Ebert

Entry Date : 4/7/2011 8:19:08AM SO Type : M-RECON

Instructions : please pick up tag and reconnect service, called to kevin-thanks sheri

Due Date : 4/7/2011 8:00:00PM Resolution Date : 4/7/2011
12:00:00PM FA Status : Completed

Resolution : PICKED UP SIGNED TAG , T/ON , SME

Sub Division : 015 MR Route : F06 FA ID : 9708100934

Account # : 9708100000 Customer Name : TINKES,ROLAND P Phone #:
(407) 682-3935

Address : 3706 MIRROR LAKE DR CSR: Sheri Demonbreun
Operator : Shawn Ebert

Entry Date : 4/7/2011 8:19:08AM SO Type : M-RECON

Instructions : please pick up tag and reconnect service, called to kevin-thanks sheri

Due Date : 4/7/2011 8:00:00PM Resolution Date : 4/7/2011
12:00:00PM FA Status : Completed

Resolution : PICKED UP SIGNED TAG , T/ON , SME

Sub Division : 015 MR Route : F06 FA ID : 9708100345

Account # : 9708100000 Customer Name : TINKES,ELEANOR Phone #:
(407) 682-3935

Address : 3706 MIRROR LAKE DR CSR: Batch System
Operator : Shawn Ebert

Entry Date : 4/6/2011 7:23:08PM SO Type : M-CUT

Instructions :

Date : 4/7/2011 7:00:00PM Resolution Date : 4/7/2011
12:00:00AM FA Status : Completed

Resolution : READ , T/OFF , TAGGED DOOR , SME

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division : 015 MR Route : F06 FA ID : 9708100345
 Account # : 9708100000 Customer Name : TINKES,ROLAND PPhone #:
 (407) 682-3935
 Address : 3706 MIRROR LAKE DR CSR: Batch System
 Operator : Shawn Ebert
 Entry Date : 4/6/2011 7:23:08PM SO Type : M-CUT
 Instructions :
 Due Date : 4/7/2011 7:00:00PM Resolution Date : 4/7/2011
 12:00:00AM FA Status : Completed
 Resolution : READ , T/OFF , TAGGED DOOR , SME

Sub Division : 015 MR Route : F06 FA ID : 4997100676
 Account # : 8295842436 Customer Name : SCHOCH,ALENAPhone #:
 (407) 435-7090
 Address : 3714 MIRROR LAKE DR CSR: Samantha Tackett
 Operator : Rodel Hermano
 Entry Date : 12/2/2011 11:11:36AM SO Type : M-SIO Request Type: General Investigation
 Instructions : PLEASE CHECK ON/OFF VALVE. CUSTOMER SAYS WHEN TURNED OFF, WATER STILL PASSES. I AM NOT SURE THIS IS OUR VALVE. PLEASE LET CUSTOMER KNOW IF WE CAN FIX OR NOT. THANK YOU, SAM NV
 Due Date : 12/5/2011 6:00:00PM Resolution Date : 12/6/2011
 12:00:00AM FA Status : Completed
 Resolution : 90 degree curbstop is operating properly and not leaking.If they are referring to the valve on the right side of the house they need to call plumber to have it replaced.Tagged door with info..RH

Sub Division : 015 MR Route : F06 FA ID : 4997100650
 Account # : 8295842436 Customer Name : SCHOCH,ALENAPhone #:
 (407) 435-7090
 Address : 3714 MIRROR LAKE DR CSR:Brandi DeereOperator :
 Entry Date : 4/4/2011 11:23:43AM SO Type : M-SIO Request Type: General Investigation
 Instructions : ALAN/SEMINOLE COUNTY & SEWER CALLED AND REPORTED THAT REYNOLDS UTILITY CO WAS OUT DOING WORK AND CUT A LINE THAT GOES TO THE STORM DRAIN. PLEASE CHECK. ANY QUESTIONS CALL ALAN #407-463-7400. PAGE TO
 Due Date : 4/4/2011 6:00:00PM Resolution Date : 4/4/2011
 12:00:00AM FA Status : Completed
 Resolution : we have an abonanded line & removed it from the area KEV

Sub Division : 015 MR Route : F06 FA ID : 9965200742
 Account # : 9965200000 Customer Name : VAZQUEZ,ARNOLDO NPhone #:
 (407) 869-7859
 Address : 1202 BEAR LAKE RD CSR: Batch System
 Operator : Rodel Hermano
 Entry Date : 1/24/2011 8:01:37PM SO Type : M-EXCHNG

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions : MR ID: 996523006366, MR REMARK: MS

Due Date : 1/24/2011 8:01:37PM

Resolution Date : 1/26/2011

1:00AM FA Status : Completed

Resolution : Replaced stuck 5/8" meter...RRH

Sub Division : 015

MR Route : F06

FA ID : 9927100322

Account # : 9927100000 Customer Name : RICKS,W RPhone #:(407)
862-4152Address : 1210 GAIL ST CSR: Batch System
Operator : Shawn Ebert

Entry Date : 10/23/2011 7:27:18PM SO Type : M-EXCHNG

Instructions : MR ID: 992715179826, MR REMARK: MF

Due Date : 10/23/2011 7:27:18PM

Resolution Date : 10/24/2011

12:00:00AM FA Status : Completed

Resolution : METER NOT FLOODED, GLASS WAS FOGGED. REPLACED 5/8" METER AND GASKETS.. SME

Sub Division : 015

MR Route : F06

FA ID : 7367100814

Account # : 3080449422 Customer Name : HERNANDEZ,NEIDAPhone #:
(407) 733-4361Address : 1225 GAY ST CSR: Batch System
Operator : Rodel Hermano

Entry Date : 1/4/2011 8:23:06PM SO Type : M-CUT

Instructions :

Due Date : 1/5/2011 7:00:00PM

Resolution Date : 1/5/2011

12:00:00AM FA Status : Completed

Resolution : OFF...TAGGED DOOR...RRH

Sub Division : 015

MR Route : F06

FA ID : 7367100252

Account # : 3080449422 Customer Name : HERNANDEZ,NEIDAPhone #:
(407) 733-4361Address : 1225 GAY ST CSR: Isabel Ceballos
Operator : Rodel Hermano

Entry Date : 1/5/2011 10:12:36AM SO Type : M-RECON

Instructions : Paid, turn on Pick up tag. Paged Rodel H /ic

Due Date : 1/5/2011 6:00:00PM

Resolution Date : 1/5/2011

1:00:00PM FA Status : Completed

Resolution : ON...PICKED UP TAG...RRH

Sub Division : 015

MR Route : F06

FA ID : 8755200734

Account # : 9682789029 Customer Name : Nelson,SherryPhone #:(407)
692-6461

Address : 3518 SHIRLEY DR CSR: Batch System

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Operator : Mike Finnegan

Entry Date : 5/4/2011 7:18:36PM SO Type : M-CUT

Instructions :

Due Date : 5/5/2011 7:00:00PM Resolution Date : 5/9/2011
12:00:00AM FA Status : Completed

Resolution : Turned off meter locked and tagged door. mfa crg

Sub Division : 015 MR Route : F06 FA ID : 8755200057

Account # : 9682789029 Customer Name : Nelson,SherryPhone #:(407)
692-6461

Address : 3518 SHIRLEY DR CSR: Batch System
Operator : Rodel Hernano

Entry Date : 1/4/2011 8:23:06PM SO Type : M-CUT

Instructions :

Due Date : 1/5/2011 7:00:00PM Resolution Date : 1/5/2011
12:00:00AM FA Status : Completed

Resolution : OFF...TAGGED DOOR...RRH

Sub Division : 015 MR Route : F06 FA ID : 8755200446

Account # : 9682789029 Customer Name : Nelson,SherryPhone #:(407)
692-6461

Address : 3518 SHIRLEY DR CSR: Lorie Mayeski
Operator : Mike Finnegan

Entry Date : 5/9/2011 10:50:51AM SO Type : M-RECON

Instructions : PLEASE RECONNECT SERVICE. SIGNED TAG ON DOOR. THANKS, LORIE *CALLED OUT TO KEVIN COOPER @ 11:50 P.M.*

Due Date : 5/9/2011 6:00:00PM Resolution Date : 5/9/2011
1:00:00AM FA Status : Completed

Resolution : water is turned back on maf,crg

Sub Division : 015 MR Route : F06 FA ID : 5095200810

Account # : 2340024188 Customer Name : Smith,DonnaPhone #:(407)
409-0988

Address : 3404 CURTIS DR CSR: Peggy Hanks
Operator : LeRoy Grainger

Entry Date : 5/25/2011 9:36:30AM SO Type : M-SIO Request Type: General Investigation

Instructions : Record meter badge/serial # and manufacturer. Put meter information in comments. Thanks, Peggy

Due Date : 6/15/2011 3:00:00PM Resolution Date : 6/15/2011
1:00:00AM FA Status : Completed

Resolution : badge#8314555,,,,,make precision,,,lrg

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division : 015

MR Route : F06

FA ID : 6685200940

Account # :
Phone #: (407) 862-8411

2068869169

Customer Name :

FOREST LAKE ACADEMY

Address :
Operator : Kevin Cooper

1215 ELLEN CT

CSR: Kathy Sillitoe

Entry Date : 6/17/2011 1:42:01PM

SO Type : M-SIO

Request Type: General Investigation

Instructions : Is this home still vacant or is the meter not working?

Due Date : 6/20/2011 12:00:00AM
12:00:00AM FA Status : Completed

Resolution Date : 6/20/2011

Resolution : house is vacant meter is working.. cg

Sub Division : 015

MR Route : F06

FA ID : 0907100034

Account # :
(407) 919-9350

4549469241

Customer Name :

CURTIS,GERALDPhone #:

Address :
Operator : LeRoy Grainger

1221 LOIS AVE

CSR: Peggy Hanks

Entry Date : 7/26/2011 10:31:11AM

SO Type : M-SIO

Request Type: General Investigation

Instructions : Record the meter badge/serial # and manufacturer. Put the meter information in comments. Thanks, Peggy

Due Date : 8/9/2011 3:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 8/9/2011

Resolution : badge#42909760,,,,make rockwell,,,,lrg

Sub Division : 015

MR Route : F06

FA ID : 2017100990

Account # :
353-7679

6233744814

Customer Name :

REESE,SAKINAPhone #:(407)

Address :
Operator : Chris Gosnell

1217 LOIS AVE

CSR: Batch System

Entry Date : 10/5/2011 7:39:11PM

SO Type : M-CUT

Instructions :

Due Date : 10/6/2011 7:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 10/6/2011

Resolution : Turned off, tagged door...crg

Sub Division : 015

MR Route : F06

FA ID : 2017100970

Account # :
353-7679

6233744814

Customer Name :

REESE,SAKINAPhone #:(407)

Address :
Operator : Chris Gosnell

1217 LOIS AVE

CSR: Ingrid Jenkins

Entry Date : 10/6/2011 12:24:36PM

SO Type : M-RECON

Instructions : please restore the services has signed waiver and left on door. iejenkins 10/6

Due Date : 10/6/2011 6:30:00PM
12:00:00PM FA Status : Completed

Resolution Date : 10/6/2011

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution :Reconnected, collected tag....crg

Division : 015 MR Route : F06 FA ID : 2017100396
 Account # : 6233744814 Customer Name : REESE,SAKINA Phone #:(407)
 353-7679
 Address : 1217 LOIS AVE CSR: Batch System
 Operator : Rodel Hermano
 Entry Date : 1/4/2011 8:23:06PM SO Type : M-CUT
 Instructions :
 Due Date : 1/5/2011 7:00:00PM Resolution Date : 1/5/2011
 12:00:00AM FA Status : Completed
 Resolution :OFF...TAGGED DOOR...RRH

Sub Division : 015 MR Route : F06 FA ID : 2017100753
 Account # : 6233744814 Customer Name : REESE,SAKINA Phone #:(407)
 353-7679
 Address : 1217 LOIS AVE CSR: Brandi Deere
 Operator : Rodel Hermano
 Entry Date : 1/5/2011 10:35:01AM SO Type : M-RECON
 Instructions : RECONNECT AND PICK UP TAG. PAGE TO RODEL
 Date : 1/5/2011 6:00:00PM Resolution Date : 1/5/2011
 1:00:00PM FA Status : Completed
 Resolution :RECONNECTED SERVICE...PICKED UP TAG...RRH

Sub Division : 015 MR Route : F06 FA ID : 4081910514
 Account # : 0505672519 Customer Name : GUNTER,KATHLEEN Phone #:
 (931) 703-5343
 Address : 3501 SHIRLEY DR CSR: Linette Orengo
 Operator : Shawn Ebert
 Entry Date : 4/6/2011 9:49:12AM SO Type : HIBILL
 Instructions : Please reread meter check for leaks customer concerned of high bill.../LIO FL
 Due Date : 4/7/2011 6:00:00PM Resolution Date : 4/7/2011
 12:00:00AM FA Status : Completed
 Resolution :CHECKED FOUND METER NOT REGISTERING ANY LEAKS AND METER IS EASY TO READ , TAGGED
 DOOR WITH FINDINGS , SME

Sub Division : 015 MR Route : F06 FA ID : 2926200951
 Account # : 5062485560 Customer Name : JIMENEZ,JOSE F Phone #:
 (407) 285-0679
 Address : 3502 JAMISON DR CSR: Batch System
 Operator : Mike Finnegan
 Entry Date : 5/4/2011 7:18:36PM SO Type : M-CUT

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions :

Date : 5/5/2011 7:00:00PM Resolution Date : 5/9/2011
 12:00:00AM FA Status : Completed
 Resolution : Turned meter off locked and tagged door

Sub Division : 015 MR Route : F06 FA ID : 2926200192
 Account # : 5062485560 Customer Name : JIMENEZ,JOSE FPhone #:
 (407) 285-0679
 Address : 3502 JAMISON DR CSR: Miranda Roberts
 Operator : Mike Finnegan

Entry Date : 5/9/2011 1:56:33PM SO Type : M-RECON

Instructions : RECONNECT, TAG ON DOOR

Due Date : 5/9/2011 6:00:00PM Resolution Date : 5/9/2011
 1:00:00AM FA Status : Completed
 Resolution : turned water back on maf,crg

Sub Division : 015 MR Route : F06 FA ID : 2926200298
 Account # : 5062485560 Customer Name : JIMENEZ,JOSE FPhone #:
 (407) 285-0679
 Address : 3502 JAMISON DR CSR: Batch System
 Operator : LeRoy Grainger

Entry Date : 7/6/2011 7:18:40PM SO Type : M-CUT

Instructions :

Due Date : 7/7/2011 7:00:00PM Resolution Date : 7/7/2011
 12:00:00AM FA Status : Completed
 Resolution : off,,lrg

Sub Division : 015 MR Route : F06 FA ID : 5315200470
 Account # : 3857747715 Customer Name : ESCOBAR,BIBIANAPhone #:
 (321) 972-4619
 Address : 3520 CRAIG DR CSR: Batch System
 Operator : Mike Finnegan

Entry Date : 4/26/2011 7:01:40PM SO Type : M-EXCHNG

Instructions : MR ID: 531520976065, MR REMARK: MS

Due Date : 5/7/2011 7:01:00PM Resolution Date : 5/10/2011
 12:00:00AM FA Status : Completed
 Resolution : REPLACED 5/8" METER AND GASKETS.. MF,CG

Sub Division : 015 MR Route : F06 FA ID : 0247100271
 Account # : 4300413990 Customer Name : MOTA,THEODOREPhone #:
 (407) 591-2797
 Address : 1208 MARIE AVE CSR: Peggy Hanks

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Operator : LeRoy Grainger

Entry Date : 8/2/2011 11:30:03AM SO Type : M-SIO Request Type: General Investigation

Instructions : Record the meter badge/serail # and manufacturer. Put meter information in comments. Thanks, Peggy

Due Date : 8/15/2011 3:00:00PM Resolution Date : 8/15/2011

12:00:00AM FA Status : Completed

Resolution : badge#34363344,,,make badger,,,lrg

Sub Division : 015

MR Route : F06

FA ID : 5437100930

Account # :
(407) 774-5246

0489885239

Customer Name :

RAINEY,SORAYAPhone #:

Address :

1225 GAIL ST

CSR: Deborah Volz

Operator : LeRoy Grainger

Entry Date : 5/16/2011 9:43:13AM SO Type : HIBILL

Instructions : re-read meter, ck for leaks, Hi bill complaint. deb

Due Date : 5/17/2011 8:00:00PM

Resolution Date : 5/17/2011

12:00:00AM FA Status : Completed

Resolution : no leaks detected,,,,spoke with customer and he said they planted new scrubs and flowers and was watering extra,,,lrg

Sub Division : 015

MR Route : F06

FA ID : 2477100428

Account # :
(407) 218-2980

5329941310

Customer Name :

GYLNN,RICHARDPhone #:

Address :

3819 ANNA DR

CSR: Batch System

Operator : LeRoy Grainger

Entry Date : 9/6/2011 7:36:46PM SO Type : M-CUT

Instructions :

Due Date : 9/7/2011 7:00:00PM

Resolution Date : 9/7/2011

12:00:00AM FA Status : Completed

Resolution : off,,,lrg

Sub Division : 015

MR Route : F06

FA ID : 2477100681

Account # :
(407) 218-2980

5329941310

Customer Name :

GYLNN,RICHARDPhone #:

Address :

3819 ANNA DR

CSR: Cammy Iwinski

Operator : Shawn Ebert

Entry Date : 4/7/2011 10:35:28AM SO Type : M-RECON

Instructions : paid \$157.19 conf#727285646.cammy cust will be home

Due Date : 4/7/2011 6:00:00PM

Resolution Date : 4/7/2011

1:00:00AM FA Status : Completed

Resolution : PICKED UP SIGNED TAG , T/ON , SME

Sub Division : 015

MR Route : F06

FA ID : 2477100732

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Account # : 5329941310 Customer Name : GYLNN,RICHARD Phone #:
(407) 218-2980

Address : 3819 ANNA DR CSR: Batch System
Operator : Shawn Ebert

Entry Date : 4/6/2011 7:23:08PM SO Type : M-CUT

Instructions :

Due Date : 4/7/2011 7:00:00PM Resolution Date : 4/7/2011

12:00:00AM FA Status : Completed

Resolution : READ , T/OFF , TAGGED DOOR , SME

Sub Division : 015 MR Route : F06 FA ID : 2477100990

Account # : 5329941310 Customer Name : GYLNN,RICHARD Phone #:
(407) 218-2980

Address : 3819 ANNA DR CSR: Jennifer Elliot
Operator : Mike Finnegan

Entry Date : 9/7/2011 8:49:48AM SO Type : M-RECON

Instructions : Pick up tag and reconnect service. I called Kevin Cooper. Jennifer

Due Date : 9/7/2011 8:00:00PM Resolution Date : 9/7/2011

1:00:00PM FA Status : Completed

Resolution : water on maf

Sub Division : 015 MR Route : F06 FA ID : 9696100630

Account # : 7554935365 Customer Name : BAILEY,JAMES Phone #:(407)
421-2389

Address : 3618 ANNA DR CSR: Batch System
Operator : Rodel Hermano

Entry Date : 1/4/2011 8:23:06PM SO Type : M-CUT

Instructions :

Due Date : 1/5/2011 7:00:00PM Resolution Date : 1/5/2011

12:00:00AM FA Status : Completed

Resolution : OFF...TAGGED DOOR...RRH

Sub Division : 015 MR Route : F06 FA ID : 9696100879

Account # : 7554935365 Customer Name : BAILEY,JAMES Phone #:(407)
421-2389

Address : 3618 ANNA DR CSR: Batch System
Operator : LeRoy Grainger

Entry Date : 7/6/2011 7:18:40PM SO Type : M-CUT

Instructions :

Due Date : 7/7/2011 7:00:00PM Resolution Date : 7/7/2011

12:00:00AM FA Status : Completed

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution :off,,lrg

Division : 015 MR Route : F06 FA ID : 8597100491
 Account # : 6103260700 Customer Name : Izquierdo,Rosa L.Phone #:
 (407) 692-0677
 Address : 3611 ANNA DR CSR: Peggy Hanks
 Operator : LeRoy Grainger
 Entry Date : 7/26/2011 10:34:20AM SO Type : M-SIO Request Type: General Investigation
 Instructions : Record the meter badge/serial # and manufacturer. Put meter information in comments. Thanks, Peggy
 Due Date : 8/9/2011 3:00:00PM Resolution Date : 8/9/2011
 12:00:00AM FA Status : Completed
 Resolution :badge#85109952,,,,make kent,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 8097100068
 Account # : 4170557011 Customer Name : GRIFFITH,CECILIAPhone #:
 (321) 239-7769
 Address : 3623 ANNA DR CSR: Batch System
 Operator : Rodel Hermano
 Entry Date : 2/22/2011 8:01:20PM SO Type : M-EXCHNG
 Instructions : MR ID: 809713649642, MR REMARK: GF
 Due Date : 2/22/2011 8:01:20PM Resolution Date : 2/25/2011
 12:00:00AM FA Status : Completed
 Resolution :REPLACED FOGGED 5/8" METER..RH

Sub Division : 015 MR Route : F06 FA ID : 7937100772
 Account # : 6224293224 Customer Name : LEWIS,DANIELLEPhone #:
 (407) 492-9426
 Address : 1205 GAIL ST CSR: Andrea Lybarger
 Operator : Donna Brown
 Entry Date : 1/6/2011 8:59:58AM SO Type : M-RECON
 Instructions : PLEASE RECONNECT CUSTOMER IS AT HOME. CALLED TO KEVIN. THANKS ANDREA
 Due Date : 1/6/2011 6:00:00PM Resolution Date : 1/6/2011
 12:00:00AM FA Status : Completed
 Resolution :PUT. Turned on. DB

Sub Division : 015 MR Route : F06 FA ID : 7937100201
 Account # : 6224293224 Customer Name : LEWIS,DANIELLEPhone #:
 (407) 492-9426
 Address : 1205 GAIL ST CSR: Batch System
 Operator : Shawn Ebert
 Entry Date : 4/6/2011 7:23:08PM SO Type : M-CUT

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions :

Due Date : 4/7/2011 7:00:00PM Resolution Date : 4/7/2011
12:00:00AM FA Status : Completed
Resolution : READ , T/OFF , TAGGED DOOR , SME

Sub Division : 015 MR Route : F06 FA ID : 7937100872
Account # : 6224293224 Customer Name : LEWIS,DANIELLE Phone #:
(407) 492-9426
Address : 1205 GAIL ST CSR: Ingrid Jenkins
Operator : Chris Gosnell

Entry Date : 10/6/2011 10:27:54AM SO Type : M-RECON
Instructions : please restore the services waiver is signed and also customer is home iejenkins 10/6

Due Date : 10/6/2011 12:00:00AM Resolution Date : 10/6/2011
12:00:00PM FA Status : Completed
Resolution : Reconnected, collected tag....crg

Sub Division : 015 MR Route : F06 FA ID : 7937100175
Account # : 6224293224 Customer Name : LEWIS,DANIELLE Phone #:
(407) 492-9426
Address : 1205 GAIL ST CSR: Batch System
Operator : LeRoy Grainger

Entry Date : 7/6/2011 7:18:40PM SO Type : M-CUT

Instructions :
Due Date : 7/7/2011 7:00:00PM Resolution Date : 7/7/2011
12:00:00AM FA Status : Completed
Resolution : off,,lrg

Sub Division : 015 MR Route : F06 FA ID : 7937100188
Account # : 6224293224 Customer Name : LEWIS,DANIELLE Phone #:
(407) 492-9426
Address : 1205 GAIL ST CSR: Batch System
Operator : Rodel Hermano

Entry Date : 1/4/2011 8:23:06PM SO Type : M-CUT

Instructions :
Due Date : 1/5/2011 7:00:00PM Resolution Date : 1/5/2011
12:00:00AM FA Status : Completed
Resolution : OFF...TAGGED DOOR...RRH

Sub Division : 015 MR Route : F06 FA ID : 7937100751
Account # : 6224293224 Customer Name : LEWIS,DANIELLE Phone #:
(407) 492-9426
Address : 1205 GAIL ST CSR: Ingrid Miller Operator

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Kevin Cooper

Entry Date : 7/8/2011 2:12:27PM SO Type : M-RECON

Instructions : please restore the services customer has signed the waiver and left on door for connection. item 7/8

Due Date : 7/8/2011 6:30:00PM Resolution Date : 7/8/2011
1:00:00PM FA Status : Completed

Resolution :reconnected meter...crg

Sub Division : 015

MR Route : F06

FA ID : 7937100468

Account # : 6224293224 Customer Name : LEWIS,DANIELLEPhone #:
(407) 492-9426

Address : 1205 GAIL ST CSR: Batch System
Operator : Chris Gosnell

Entry Date : 10/5/2011 7:39:11PM SO Type : M-CUT

Instructions :

Due Date : 10/6/2011 7:00:00PM Resolution Date : 10/6/2011
12:00:00AM FA Status : Completed

Resolution :Turned off, tagged door...crg

Sub Division : 015

MR Route : F06

FA ID : 8706200264

Account # : 5978952550 Customer Name : MULLINS,SARAHPhone #:
(321) 263-6029

Address : 1325 LAKE ASHER CIR CSR: Jennifer Elliot
Operator : LeRoy Grainger

Entry Date : 5/31/2011 12:24:08PM SO Type : HIBILL

Instructions : Please re-read meter and check it for leaks. Customer is complaining about a high bill. Jennifer

Due Date : 6/1/2011 8:00:00PM Resolution Date : 6/1/2011
12:00:00AM FA Status : Completed

Resolution :no leaks detected,,,,tagged door with read and findings,,,lrg

Sub Division : 015

MR Route : F06

FA ID : 3835200556

Account # : 9528034410 Customer Name : JAKUBOWSKI,VICKIPhone #:
(407) 774-5004

Address : 1262 BEAR LAKE RD CSR:Peggy HanksOperator :

Entry Date : 2/17/2011 3:42:02PM SO Type : M-SIO Request Type: General Investigation

Instructions : Confirm meter manufacturer is Rockwell. Put finding in "Comments" Peggy

Due Date : 2/21/2011 6:00:00PM Resolution Date : 3/1/2011
12:00:00AM FA Status : Completed

Resolution :sent to peggy

Sub Division : 015

MR Route : F06

FA ID : 3835200040

Account # : 9528034410 Customer Name : JAKUBOWSKI,VICKIPhone #:

Field Activity Detail Report from 01/01/2011 to 12/31/2011

(407) 774-5004

Address : 1262 BEAR LAKE RD CSR: Jennifer Elliot
Operator : LeRoy Grainger

Entry Date : 3/21/2011 8:51:14AM SO Type : M-READ

Instructions : Take read and leave on for new customer. Jennifer

Due Date : 3/22/2011 8:00:00PM Resolution Date : 3/22/2011
12:00:00AM FA Status : Completed

Resolution : read,left on,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 3835200395
Account # : 9528034410 Customer Name : JAKUBOWSKI,VICKI Phone #:
(407) 774-5004

Address : 1262 BEAR LAKE RD CSR: Miranda Roberts
Operator : Chris Gosnell

Entry Date : 10/6/2011 10:24:56AM SO Type : M-RECON

Instructions : Please restore service - tag on door // mt

Due Date : 10/6/2011 7:05:00PM Resolution Date : 10/6/2011
12:00:00PM FA Status : Completed

Resolution : Reconnected, collected tag....crg

Division : 015 MR Route : F06 FA ID : 3835200574
Account # : 9528034410 Customer Name : JAKUBOWSKI,VICKI Phone #:
(407) 774-5004

Address : 1262 BEAR LAKE RD CSR:Lori Jones Operator :

Entry Date : 1/7/2011 12:49:48PM SO Type : M-WARN

Instructions : Please turn on service for new customer. Waiver on file at office. Thank you. LLJ

Due Date : 1/10/2011 6:00:00PM Resolution Date : 1/10/2011
12:00:00AM FA Status : Completed

Resolution : something on in house and no one here,did not turn on,tagged door to reschedule when someone can be here,lrg

Sub Division : 015 MR Route : F06 FA ID : 3835200519
Account # : 9528034410 Customer Name : JAKUBOWSKI,VICKI Phone #:
(407) 774-5004

Address : 1262 BEAR LAKE RD CSR: Batch System
Operator : Chris Gosnell

Entry Date : 10/5/2011 7:39:11PM SO Type : M-CUT

Instructions :

Due Date : 10/6/2011 7:00:00PM Resolution Date : 10/6/2011
12:00:00AM FA Status : Completed

Resolution : Turned off, tagged door...crg

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division : 015 MR Route : F06 FA ID : 3835200150
 Account # : 9528034410 Customer Name : JAKUBOWSKI,VICKI Phone #:
 (407) 774-5004
 Address : 1262 BEAR LAKE RD CSR: Sheri Demonbreun
 Operator :
 Entry Date : 4/4/2011 12:41:02PM SO Type : M-OFF
 Instructions : please turn off water for customer he wants to install a check valve, please try to make it as early as possible-thanks sheri
 Due Date : 4/5/2011 8:00:00PM Resolution Date : 4/6/2011
 12:00:00AM FA Status : Completed
 Resolution : went to residence but did not turn off because car in driveway and no answer at door and then i called customer and left message to see if he still wanted water off,,,,,no answer back as of 02:pm,,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 3835200639
 Account # : 9528034410 Customer Name : JAKUBOWSKI,VICKI Phone #:
 (407) 774-5004
 Address : 1262 BEAR LAKE RD CSR: Linda Jones Operator
 : LeRoy Grainger
 Entry Date : 4/26/2011 9:29:10AM SO Type : M-READ
 Instructions : TAKE FINAL READ AND LEAVE ON FOR NEW CUSTOMER. LINDA
 Due Date : 4/27/2011 6:00:00PM Resolution Date : 4/27/2011
 12:00:00AM FA Status : Completed
 Resolution : read,left on,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 7877100352
 Account # : 4520575366 Customer Name : Toro,Robert Phone #:
 Address : 3803 ANNA DR CSR: Isabel Ceballos
 Operator : LeRoy Grainger
 Entry Date : 3/14/2011 10:04:28AM SO Type : M-ON
 Instructions : Get reading; turn on for new. Signed waiver in office. /ic
 Due Date : 3/15/2011 6:00:00PM Resolution Date : 3/15/2011
 12:00:00AM FA Status : Completed
 Resolution : turned on,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 9007100138
 Account # : 4952446405 Customer Name : GUTIERREZ,MARIA Phone #:
 (321) 946-8663
 Address : 1202 LOIS AVE CSR: Brandi Deere
 Operator : LeRoy Grainger
 Entry Date : 1/25/2011 11:43:04AM SO Type : M-READ

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions : PLEASE READ AND turn ON FOR NEW. RCVD SIGNED WAIVER IN OFFICE. THANKS, BND

Due Date : 2/1/2011 6:00:00PM

Resolution Date : 2/1/2011

9:00AM FA Status : Completed

Resolution : water allready on,lrg

Sub Division : 015

MR Route : F06

FA ID : 9007100988

Account # :
(321) 946-8663

4952446405

Customer Name :

GUTIERREZ,MARIA Phone #:

Address :
LeRoy Grainger

1202 LOIS AVE

CSR: Lori Jones Operator :

Entry Date : 1/6/2011 3:49:44PM SO Type : M-READ

Instructions : Please read meter and leave on for new. Thank you. LLJ

Due Date : 1/7/2011 6:00:00PM

Resolution Date : 1/7/2011

9:50:00AM FA Status : Completed

Resolution : read,left on,lrg

Sub Division : 015

MR Route : F06

FA ID : 4797100359

Account # :
(407) 865-6208

4351776208

Customer Name :

Holloway,Pamela Phone #:

Address :
Operator : Donna Brown

3607 ANNA DR

CSR: Sheri Demonbreun

Entry Date : 5/27/2011 8:26:41AM SO Type : M-ON

Instructions : signed waiver in office, please connect service for new customer, called to kevin-thanks sheri

Due Date : 5/27/2011 8:00:00PM

Resolution Date : 5/27/2011

12:00:00AM FA Status : Completed

Resolution : Turned on. Meter not running. WOF. DB

Sub Division : 015

MR Route : F06

FA ID : 4797100235

Account # :
(407) 865-6208

4351776208

Customer Name :

Holloway,Pamela Phone #:

Address :
Operator : Rodel Hermano

3607 ANNA DR

CSR: Batch System

Entry Date : 1/4/2011 8:23:06PM SO Type : M-CUT

Instructions :

Due Date : 1/5/2011 7:00:00PM

Resolution Date : 1/5/2011

12:00:00AM FA Status : Completed

Resolution : OFF...TAGGED DOOR...RRH

Sub Division : 015

MR Route : F06

FA ID : 4797100582

Account # :
(407) 865-6208

4351776208

Customer Name :

Holloway,Pamela Phone #:

Address :
Operator : LeRoy Grainger

3607 ANNA DR

CSR: Linette Orengo

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date : 2/4/2011 2:59:55PM SO Type : M-OFF

Instructions : please take final read, lock meter & tag for new.../LIO FL

Due Date : 2/7/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 2/7/2011

Resolution : read,locked and tagged,lrg

Sub Division : 015

MR Route : F06

FA ID : 1747100273

Account # :
949-8303

9154399588

Customer Name :

Lopez,JoreyPhone #:(407)

Address :
Operator : LeRoy Grainger

1224 MARIE AVE

CSR: Cristina Harden

Entry Date : 5/9/2011 3:50:44PM SO Type : M-RECON

Instructions : PLS RECON. TAG ON DOOR. CUST PAID AFTER HRS MON, RECON SCHED FOR TUES. THANKS/TINA

Due Date : 5/10/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 5/10/2011

Resolution : rec,,,picked up tag,,,lrg

Sub Division : 015

MR Route : F06

FA ID : 1747100888

Account # :
949-8303

9154399588

Customer Name :

Lopez,JoreyPhone #:(407)

Address :
Operator : Kevin Cooper

1224 MARIE AVE

CSR: Batch System

Entry Date : 5/4/2011 7:18:36PM SO Type : M-CUT

Instructions :

Due Date : 5/9/2011 7:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 5/9/2011

Resolution : TURNED OFF AND TAGGED DOOR.MAF

Sub Division : 015

MR Route : F06

FA ID : 3287100419

Account # :
535-6164

4575061183

Customer Name :

Winbush,HarveyPhone #:(407)

Address :
Operator : LeRoy Grainger

3713 ANNA DR

CSR: Linda JonesOperator

Entry Date : 1/28/2011 9:56:29AM SO Type : M-ON

Instructions : PLEASE TURN ON NEW CUSTOMER. WAIVER ON FILE IN OFFICE. LINDA

Due Date : 1/31/2011 6:00:00PM
10:20:00AM FA Status : Completed

Resolution Date : 1/31/2011

Resolution : turned on,lrg

Sub Division : 015

MR Route : F06

FA ID : 3287100561

Account # :

4575061183

Customer Name :

Winbush,HarveyPhone #:(407)

Field Activity Detail Report from 01/01/2011 to 12/31/2011

535-6164

Address : 3713 ANNA DR CSR: Kimberly Bennett
Operator : LeRoy Grainger

Entry Date : 11/28/2011 1:47:52PM SO Type : INSMTRSP

Instructions : Please obtain reading collect tag and turn on.Linda S

Due Date : 11/28/2011 6:00:00PM Resolution Date : 11/28/2011
11:00:00AM FA Status : Completed

Resolution :rec,,,picked up tag,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 3287100399

Account # : 4575061183 Customer Name : Winbush,HarveyPhone #:(407)
535-6164

Address : 3713 ANNA DR CSR: Karen Thimmes
Operator : LeRoy Grainger

Entry Date : 3/30/2011 7:57:24AM SO Type : M-READ

Instructions : Take final read and leave on for new customer. Thanks, Karyn

Due Date : 3/31/2011 8:00:00PM Resolution Date : 3/31/2011
12:00:00AM FA Status : Completed

Resolution :read,left on,,,lrg

Division : 015 MR Route : F06 FA ID : 3287100770

Account # : 4575061183 Customer Name : Winbush,HarveyPhone #:(407)
535-6164

Address : 3713 ANNA DR CSR: Magic Muncie
Operator : LeRoy Grainger

Entry Date : 12/31/2010 11:39:30AM SO Type : M-OFF

Instructions : TAKE FINAL READ AND LOCK METER, TAG DOOR FOR NEW TO APPLY. BG

Due Date : 1/4/2011 12:00:00AM Resolution Date : 1/4/2011
10:15:00AM FA Status : Completed

Resolution :read,locked and tagged,lrg

Sub Division : 015 MR Route : F06 FA ID : 3287100227

Account # : 4575061183 Customer Name : Winbush,HarveyPhone #:(407)
535-6164

Address : 3713 ANNA DR CSR: Linda JonesOperator
: LeRoy Grainger

Entry Date : 11/22/2011 8:09:23AM SO Type : READ-OFF

Instructions : TURN OFF & LOCK METER--PAYMENT NOT RECEIVED (CALLED TO KEVIN 9:06A). LINDA

Date : 11/28/2011 6:00:00PM Resolution Date : 11/28/2011
12:00:00AM FA Status : Completed

Resolution :locked off,,,tagged,,,lrg

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division : 015

MR Route : F06

FA ID : 3236200738

Account # :
812-0519

0025480392

Customer Name :

Baker,SheriPhone #:(352)

Address :
Operator : LeRoy Grainger

3402 HOLLIDAY AVE

CSR: Linette Orengo

Entry Date : 2/11/2011 7:34:18AM SO Type : M-READ

Instructions : please take start read & leave on for new. /LIO FL

Due Date : 2/14/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 2/14/2011

Resolution : read,left on,lrg

Sub Division : 015

MR Route : F06

FA ID : 3236200887

Account # :
812-0519

0025480392

Customer Name :

Baker,SheriPhone #:(352)

Address :
Operator : Rodel Hermano

3402 HOLLIDAY AVE

CSR: Brandi Deere

Entry Date : 1/4/2011 1:44:26PM SO Type : M-READ

Instructions : PLEASE READ AND LEAVE ON FOR NEW. THANKS, BND

Due Date : 1/5/2011 6:00:00PM
9:47:00AM FA Status : Completed

Resolution Date : 1/5/2011

Resolution : Obtained read and left on for new...RRH

Sub Division : 015

MR Route : F06

FA ID : 9119892975

Account # :
356-6247

1694393127

Customer Name :

HABIB,AMIDPhone #:(321)

Address :
Operator : LeRoy Grainger

3631 BONNIE DR

CSR: Lori JonesOperator :

Entry Date : 2/25/2011 9:43:20AM SO Type : M-NOREAD

Instructions : Please read meter for billing. Thanks. LLJ

Due Date : 2/28/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 2/28/2011

Resolution : read,,,meter is not hooked up to residence yet,,,,lrg

Sub Division : 015

MR Route : F06

FA ID : 9119892536

Account # :
356-6247

1694393127

Customer Name :

HABIB,AMIDPhone #:(321)

Address :
Operator : LeRoy Grainger

3631 BONNIE DR

CSR: Matthew Chandler

Entry Date : 3/25/2011 8:10:28AM SO Type : M-NOREAD

Instructions : NEED A READ FOR BILLING, THANKS.MC

Due Date : 3/28/2011 6:00:00PM

Resolution Date : 3/28/2011

Field Activity Detail Report from 01/01/2011 to 12/31/2011

12:00:00AM FA Status : Completed
Resolution :read,lrg....still not hooked up to residence yet,,,

Sub Division : 015 MR Route : F06 FA ID : 9119892839
Account # : 1694393127 Customer Name : HABIB,AMIDPhone #:(321)
356-6247
Address : 3631 BONNIE DR CSR: Loretta Abbott
Operator : John Marinelli

Entry Date : 2/2/2011 11:23:10AM SO Type : INSTLMTR
Instructions : DR.HABIB WOULD LIKE TO BE THERE WHEN YOU INSTALL THE 5/8" MTR. AT THIS ADDRESS. HIS PHONE 321-356-6247. THE APPLICATION AND CK. HAS BEEN RECEIVED. THANKS, Loretta

Due Date : 2/3/2011 6:00:00PM Resolution Date : 2/14/2011
12:00:00AM FA Status : Completed
Resolution :SET 5/8" METER FOR THIS ADDRESS.. JAM

Sub Division : 015 MR Route : F06 FA ID : 5087100603
Account # : 0555330583 Customer Name : WINTER,ADDIEPhone #:(786)
290-9125
Address : 3721 ANNA DR CSR: Brandi Deere
Operator : LeRoy Grainger

Entry Date : 12/31/2010 3:01:22PM SO Type : M-READ
Instructions : PLEASE READ AND LEAVE ON FOR NEW. THANKS, BND
Due Date : 1/4/2011 6:00:00PM Resolution Date : 1/4/2011
10:00:00AM FA Status : Completed
Resolution :read,left on,lrg

Sub Division : 015 MR Route : F06 FA ID : 5087100268
Account # : 0555330583 Customer Name : WINTER,ADDIEPhone #:(786)
290-9125
Address : 3721 ANNA DR CSR:Batch SystemOperator :
Entry Date : 1/4/2011 8:26:46PM SO Type : M-SIO Request Type: General Investigation

Instructions :
Due Date : 1/4/2011 12:00:00AM Resolution Date : 1/5/2011
12:00:00AM FA Status : Completed
Resolution :entered in error

Sub Division : 015 MR Route : F06 FA ID : 5087100438
Account # : 0555330583 Customer Name : WINTER,ADDIEPhone #:(786)
290-9125
Address : 3721 ANNA DR CSR: Jennifer Elliot
Operator : LeRoy Grainger

Entry Date : 2/21/2011 12:15:47PM SO Type : M-OFF

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions : Take read and lock meter. Tag door for new to apply. Jennifer

Entry Date : 3/1/2011 8:00:00PM Resolution Date : 3/1/2011
12:00:00AM FA Status : Completed
Resolution : read,locked and tagged,lrg

Sub Division : 015 MR Route : F06 FA ID : 2175200590
Account # : 7885438789 Customer Name : LOPEZ JR ,FRANCISCO
Phone #: (321) 578-2105
Address : 1124 BEAR LAKE RD CSR: Isabel Ceballos
Operator : LeRoy Grainger

Entry Date : 3/1/2011 9:19:07AM SO Type : M-READ

Instructions : Final read & lock meter Per note sent in. /ic

Due Date : 3/2/2011 6:00:00PM Resolution Date : 3/2/2011
12:00:00AM FA Status : Completed
Resolution : read,locked and tagged,lrg

Sub Division : 015 MR Route : F06 FA ID : 2175200103
Account # : 7885438789 Customer Name : LOPEZ JR ,FRANCISCO
Phone #: (321) 578-2105
Address : 1124 BEAR LAKE RD CSR: Linda JonesOperator
Operator : LeRoy Grainger

Entry Date : 9/29/2011 3:14:08PM SO Type : M-RECON

Instructions : RECONNECT SERVICE. WAIVER IN OFFICE ON FILLE. LINDA

Due Date : 9/30/2011 6:00:00PM Resolution Date : 9/30/2011
12:00:00AM FA Status : Completed
Resolution : rec,,lrg

Sub Division : 015 MR Route : F06 FA ID : 2175200621
Account # : 7885438789 Customer Name : LOPEZ JR ,FRANCISCO
Phone #: (321) 578-2105
Address : 1124 BEAR LAKE RD CSR: Batch System
Operator : Shawn Ebert

Entry Date : 6/8/2011 7:23:22PM SO Type : M-CUT

Instructions :

Due Date : 6/9/2011 7:00:00PM Resolution Date : 6/9/2011
12:00:00AM FA Status : Completed
Resolution : READ , TURNED OFF , TAGGED DOOR , SME

Sub Division : 015 MR Route : F06 FA ID : 2175200975
Account # : 7885438789 Customer Name : LOPEZ JR ,FRANCISCO
Phone #: (321) 578-2105
Address : 1124 BEAR LAKE RD CSR: Peggy Hanks

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Operator : LeRoy Grainger

Entry Date : 5/25/2011 9:50:28AM SO Type : M-SIO Request Type: General Investigation

Instructions : Record meter badge/serial # and manufacturer. Put meter information in comments. Thanks, Peggy

Due Date : 6/17/2011 3:00:00PM Resolution Date : 6/17/2011
12:00:00AM FA Status : Completed

Resolution : badge#12612171,,,,makebadger,,,,lrg

Sub Division : 015

MR Route : F06

FA ID : 2175200624

Account # : 7885438789 Customer Name : LOPEZ JR ,FRANCISCO
Phone #: (321) 578-2105Address : 1124 BEAR LAKE RD CSR: Sheri Demonbreun
Operator : LeRoy Grainger

Entry Date : 3/7/2011 7:17:17AM SO Type : M-ON

Instructions : please pick up tag and connect service for new customer-sheri

Due Date : 3/8/2011 8:00:00PM Resolution Date : 3/8/2011
12:00:00AM FA Status : Completed

Resolution :

Sub Division : 015

MR Route : F06

FA ID : 2175200311

Account # : 7885438789 Customer Name : LOPEZ JR ,FRANCISCO
Phone #: (321) 578-2105Address : 1124 BEAR LAKE RD CSR: Kathy Sillitoe
Operator : Kevin Cooper

Entry Date : 6/17/2011 1:46:36PM SO Type : M-SIO Request Type: General Investigation

Instructions : Is this home vacant? Is the meter working? Thanks,KAS

Due Date : 6/20/2011 12:00:00AM Resolution Date : 6/20/2011
12:00:00AM FA Status : Completed

Resolution : meter works... meter off...crg

Sub Division : 015

MR Route : F06

FA ID : 2516200480

Account # : 2776140547 Customer Name : HELD,JENNIFER Phone #:
(407) 595-2307Address : 1342 LAKE ASHER CIR CSR: Kimberly Bennett
Operator : LeRoy Grainger

Entry Date : 3/7/2011 10:00:31AM SO Type : M-ON

Instructions : PLEASE OBTAIN READING CHECK OFFICE FOR WAIVER AND TURN ON. KIM-FL

Due Date : 3/10/2011 6:00:00PM Resolution Date : 3/10/2011
12:00:00AM FA Status : Completed

Resolution : meter is on ,but house valve is off,,,talked with michele on cell about findings,,,lrg

Sub Division : 015

MR Route : F06

FA ID : 2516200678

Account # : 2776140547 Customer Name : HELD,JENNIFER Phone #:

Field Activity Detail Report from 01/01/2011 to 12/31/2011

(407) 595-2307

Address : 1342 LAKE ASHER CIR CSR: Lisa Bachmann
 Operator : LeRoy Grainger

Entry Date : 4/26/2011 8:53:31AM SO Type : M-READ

Instructions : Please take final read and leave on for new customer / lab

Due Date : 4/27/2011 6:00:00PM Resolution Date : 4/27/2011
 12:00:00AM FA Status : Completed

Resolution : read,left on,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 2516200724

Account # : 2776140547 Customer Name : HELD,JENNIFER Phone #:
 (407) 595-2307

Address : 1342 LAKE ASHER CIR CSR: Linda JonesOperator
 : LeRoy Grainger

Entry Date : 3/1/2011 7:52:10AM SO Type : M-OFF

Instructions : TAKE FINAL READ AND LOCK METER. LINDA

Due Date : 3/2/2011 6:00:00PM Resolution Date : 3/2/2011
 12:00:00AM FA Status : Completed

Resolution : read,locked and tagged,lrg

Sub Division : 015 MR Route : F06 FA ID : 7874955434

Account # : 4689421097 Customer Name : Eyal,Victor Phone #:(917)
 701-7296

Address : 5827 BEAR LAKE CIR CSR: Kimberly Bennett
 Operator : Kevin Cooper

Entry Date : 6/23/2011 7:32:05AM SO Type : M-SIO Request Type: General Investigation

Instructions : Please investigate customer states that there is no meter at this location per contractor. Bruce Fitzgerald # 401-509-6900 please call with findings or resolution. Paged to Kc @ 8:24am. Kim-FI

Due Date : 6/23/2011 6:00:00PM Resolution Date : 6/23/2011
 12:00:00AM FA Status : Completed

Resolution : there is a 5/8" meter here that was installed back on the 6th and 390 gallons has ran through meter. the number for contact was temporarily out of service, did not get to contact contractor. i verified meter is here...KEV

Sub Division : 015 MR Route : F06 FA ID : 7874955840

Account # : 4689421097 Customer Name : Eyal,Victor Phone #:(917)
 701-7296

Address : 5827 BEAR LAKE CIR CSR: Lori JonesOperator
 LeRoy Grainger

Entry Date : 6/3/2011 2:43:17PM SO Type : INSTLMTR

Instructions : Please install 5/8" meter at lot 3, Bear Lake Cir. Thank you. LLJ

Due Date : 6/6/2011 6:00:00PM Resolution Date : 6/9/2011
 12:00:00AM FA Status : Completed

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution : INSTALLED 5/8" METER... LRG

Division : 015 MR Route : F06 FA ID : 3708100243
 Account # : 0555512234 Customer Name : JOSEPH,POLONIA Phone #:
 (407) 860-0489
 Address : 3606 E LINA LN CSR: Sheri Demonbreun
 Operator : LeRoy Grainger
 Entry Date : 6/24/2011 12:07:04PM SO Type : M-WARN
 Instructions : please hang tag to call office, return mail-thanks sheri
 Due Date : 6/28/2011 8:00:00PM Resolution Date : 6/27/2011
 12:00:00AM FA Status : Completed
 Resolution : hung tag,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 3708100655
 Account # : 0555512234 Customer Name : JOSEPH,POLONIA Phone #:
 (407) 860-0489
 Address : 3606 E LINA LN CSR: Deborah Volz
 Operator : LeRoy Grainger
 Entry Date : 6/13/2011 7:34:17AM SO Type : M-READ
 Instructions : Take final read and leave on for new.deb
 Due Date : 6/14/2011 6:00:00PM Resolution Date : 6/14/2011
 12:00:00AM FA Status : Completed
 Resolution : read,left on,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 3708100376
 Account # : 0555512234 Customer Name : JOSEPH,POLONIA Phone #:
 (407) 860-0489
 Address : 3606 E LINA LN CSR: Isabel Ceballos
 Operator : LeRoy Grainger
 Entry Date : 5/31/2011 3:29:43PM SO Type : M-READ
 Instructions : Read & leave on for new /ic
 Due Date : 6/1/2011 6:00:00PM Resolution Date : 6/1/2011
 12:00:00AM FA Status : Completed
 Resolution : read,left on,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 3708100817
 Account # : 0555512234 Customer Name : JOSEPH,POLONIA Phone #:
 (407) 860-0489
 Address : 3606 E LINA LN CSR:Batch SystemOperator :
 Operator :
 Entry Date : 6/1/2011 7:18:03PM SO Type : M-OFF
 Instructions :

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date : 6/1/2011 6:00:00PM Resolution Date : 6/1/2011
 12:00:00AM FA Status : Completed
 Resolution :

Sub Division : 015 MR Route : F06 FA ID : 9545200483
 Account # : 1457321988 Customer Name : CLEMO,GREGPhone #:(407)
 860-0315
 Address : 3525 SHIRLEY DR CSR: Miranda Roberts
 Operator : LeRoy Grainger

Entry Date : 6/21/2011 12:26:58PM SO Type : M-READ
 Instructions : PLEASE GET START-STOP READ AND LEAVE WATER ON FOR CUSTOMER. MR

Due Date : 6/22/2011 12:00:00AM Resolution Date : 6/22/2011
 12:00:00AM FA Status : Completed
 Resolution :read,left on,,lrg

Sub Division : 015 MR Route : F06 FA ID : 6486100394
 Account # : 1384485889 Customer Name : Thompson,VictorPhone #:(321)
 277-7995

Address : 3625 BONNIE DR CSR:Loretta AbbottOperator :
 Entry Date : 1/13/2011 1:14:49PM SO Type : M-SIO Request Type: General Investigation
 Instructions : MR. HABIB, IS ASKING FOR THE COST OF A SECOND MTR. FOR 3631 BONNIE. HIS BROTHER OWNS THIS, HE IS POWER OF ATTNY. AND THEY HAVE RENTERS. PLZ. CALL MR. HABIB 321-356-6247 CELL. OFFICE 407-862-0107. WITH THE COSTS, ETC. THANKS,2 PROPERTIES 1 MTR.FOREVER.la

Due Date : 1/14/2011 6:00:00PM Resolution Date : 1/14/2011
 12:00:00AM FA Status : Completed
 Resolution :needs to contact Loretta - spoke with the customer & a service is there for the property needs meter JAM

Sub Division : 015 MR Route : F06 FA ID : 6486100953
 Account # : 1384485889 Customer Name : Thompson,VictorPhone #:(321)
 277-7995
 Address : 3625 BONNIE DR CSR: Jennifer Elliot
 Operator : LeRoy Grainger

Entry Date : 4/29/2011 2:36:57PM SO Type : M-READ
 Instructions : Take read and leave on for new customer. Jennifer

Due Date : 5/3/2011 8:00:00PM Resolution Date : 5/3/2011
 12:00:00AM FA Status : Completed
 Resolution :read,left on,,lrg

Sub Division : 015 MR Route : F06 FA ID : 3777100892
 Account # : 5141697787 Customer Name : LEYDE,RICHARDPhone #:
 () 556-5198
 Address : 3807 ANNA DR CSR: Constance Dunn
 Operator : LeRoy Grainger

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date : 6/20/2011 11:18:45AM SO Type : M-OFF

Instructions : Take final read,turn off and lock. Thanks Connie

Due Date : 6/30/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 6/30/2011

Resolution : read,locked ,tagged,,,lrg

Sub Division : 015

MR Route : F06

FA ID : 3777100386

Account # :
(407) 556-5198

5141697787

Customer Name :

LEYDE,RICHARDPhone #:

Address :
: LeRoy Grainger

3807 ANNA DR

CSR: Ingrid MillerOperator

Entry Date : 7/5/2011 12:55:12PM SO Type : M-ON

Instructions : turn on and record the reading

Due Date : 7/6/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 7/6/2011

Resolution : turned on..lrg

Sub Division : 015

MR Route : F06

FA ID : 8045200041

Account # :
(407) 409-9196

1913834497

Customer Name :

Paredes,RoxannaPhone #:

Address :
Operator : LeRoy Grainger

1254 BEAR LAKE RD

CSR: Lisa Bachmann

Entry Date : 7/22/2011 11:45:47AM SO Type : M-ON

Instructions : Please reconnect service. Service is for inspection. Agent will be in area, please call 407 383 3937, will be 5 mins away. Thanks /lab

Due Date : 7/25/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 7/25/2011

Resolution : turned on got wavier signed,,,lrg

Sub Division : 015

MR Route : F06

FA ID : 8045200245

Account # :
(407) 409-9196

1913834497

Customer Name :

Paredes,RoxannaPhone #:

Address :
Operator : LeRoy Grainger

1254 BEAR LAKE RD

CSR: Lorie Mayeski

Entry Date : 2/14/2011 2:56:31PM SO Type : M-OFF

Instructions : PLEASE OBTAIN FINAL READ, TURN OFF METER AND LOCK. TAG FOR NEW. THANKS, LORIE

Due Date : 2/15/2011 6:00:00PM
9:35:00AM FA Status : Completed

Resolution Date : 2/15/2011

Resolution : read,locked and tagged,lrg

Sub Division : 015

MR Route : F06

FA ID : 8045200155

Account # :

1913834497

Customer Name :

Paredes,RoxannaPhone #:

Field Activity Detail Report from 01/01/2011 to 12/31/2011

(407) 409-9196

Address : 1254 BEAR LAKE RD CSR: Jennifer Elliot
Operator : LeRoy Grainger

Entry Date : 8/3/2011 7:38:03AM SO Type : M-READ

Instructions : Please take read and turn on for new customer. Call the FL-office to see if a waiver is on file. Jennifer

Due Date : 8/12/2011 8:00:00PM Resolution Date : 8/12/2011
12:00:00AM FA Status : Completed

Resolution :water allready on,,,read left on,,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 4027100610

Account # : 0381304888 Customer Name : LIZARDO,FRANCISCO
#: (407) 232-1335 Phone

Address : 1228 HELEN ST CSR:Batch SystemOperator :

Entry Date : 11/14/2011 7:43:14PM SO Type : M-SIO Request Type: General Investigation

Instructions :

Due Date : 11/14/2011 6:00:00PM Resolution Date : 11/15/2011
12:00:00AM FA Status : Completed

Resolution :entered in error

Division : 015 MR Route : F06 FA ID : 4027100852

Account # : 0381304888 Customer Name : LIZARDO,FRANCISCO
#: (407) 232-1335 Phone

Address : 1228 HELEN ST CSR: Batch System
Operator : LeRoy Grainger

Entry Date : 9/7/2011 7:19:02PM SO Type : M-CUT

Instructions :

Due Date : 9/8/2011 7:00:00PM Resolution Date : 9/8/2011
12:00:00AM FA Status : Completed

Resolution :off,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 4027100806

Account # : 0381304888 Customer Name : LIZARDO,FRANCISCO
#: (407) 232-1335 Phone

Address : 1228 HELEN ST CSR: Sylvia Watler
Operator : LeRoy Grainger

Entry Date : 10/31/2011 9:05:38AM SO Type : M-SIO Request Type: General Investigation

Instructions : Water is off/customer wants stop svc/tag was left at premise when meter turned off previously/sylvia

Due Date : 10/31/2011 6:00:00PM Resolution Date : 11/1/2011
12:00:00AM FA Status : Completed

Resolution :waters off,,,lrg

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division : 015 MR Route : F06 FA ID : 4027100905
 Account # : 0381304888 Customer Name : LIZARDO,FRANCISCO
 # (407) 232-1335
 Address : 1228 HELEN ST CSR: Kimberly Bennett
 Operator : LeRoy Grainger
 Entry Date : 11/7/2011 9:13:38AM SO Type : M-ON
 Instructions : ***A.M. REQUEST - PLEASE OBTAIN READING AND TURN ON - CUSTOMER WILL BE PRESENT. KIM-FL
 Due Date : 11/8/2011 6:00:00PM Resolution Date : 11/8/2011
 12:00:00AM FA Status : Completed
 Resolution : turned on ,,,collected signature,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 4027100062
 Account # : 0381304888 Customer Name : LIZARDO,FRANCISCO
 #: (407) 232-1335
 Address : 1228 HELEN ST CSR: Kimberly Bennett
 Operator : LeRoy Grainger
 Entry Date : 11/11/2011 1:21:12PM SO Type : M-READ
 Instructions : PLEASE OBTAIN FINAL READING LEAVE ON FOR NEW. KIM-FL
 Due Date : 11/14/2011 6:00:00PM Resolution Date : 11/14/2011
 12:00:00AM FA Status : Completed
 Resolution : read,left on,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 4027100726
 Account # : 0381304888 Customer Name : LIZARDO,FRANCISCO
 #: (407) 232-1335
 Address : 1228 HELEN ST CSR: Maxine Norris
 Operator : LeRoy Grainger
 Entry Date : 8/2/2011 8:34:19AM SO Type : HIBILL
 Instructions : customer called in concerned of high bill.....please re-read meter and ck for any signs of leaks and tag door with findings
 Due Date : 8/3/2011 6:30:00PM Resolution Date : 8/3/2011
 12:00:00AM FA Status : Completed
 Resolution : no leaks detected,,,,maybe they had a leak before?,,,maybe over irrigating?,,,maybe pool?,,,,tagged door with findings,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 0615200555
 Account # : 8536152083 Customer Name : NALLEY,SUSAN
 810-8522 Phone #:(407)
 Address : 3512 CRAIG DR CSR: Shona Robinson
 Operator : Shawn Ebert
 Entry Date : 6/6/2011 10:15:21AM SO Type : M-ON
 Instructions : waiver rcvd in office....tda

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date : 6/10/2011 6:00:00PM Resolution Date : 6/9/2011
 12:00:00PM FA Status : Completed
 Resolution : TURNED ON , SME

Sub Division : 015 MR Route : F06 FA ID : 0615200155
 Account # : 8536152083 Customer Name : NALLEY,SUSAN Phone #:(407)
 810-8522
 Address : 3512 CRAIG DR CSR: Linette Orengo
 Operator : LeRoy Grainger

Entry Date : 11/16/2011 10:15:10AM SO Type : M-ON
 Instructions : Please turn on new has applied tag is signed on the door. paged Kevin .../LIO FL

Due Date : 11/16/2011 6:00:00PM Resolution Date : 11/16/2011
 11:00:00AM FA Status : Completed
 Resolution : turned on,,,picked up tag,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 0615200291
 Account # : 8536152083 Customer Name : NALLEY,SUSAN Phone #:(407)
 810-8522
 Address : 3512 CRAIG DR CSR: Miranda Roberts
 Operator : LeRoy Grainger

Entry Date : 5/31/2011 12:18:07PM SO Type : M-OFF
 Instructions : Please get stop read and turn water off - MR

Due Date : 6/1/2011 6:00:00PM Resolution Date : 6/1/2011
 12:00:00AM FA Status : Completed
 Resolution : read,locked and tagged,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 0615200771
 Account # : 8536152083 Customer Name : NALLEY,SUSAN Phone #:(407)
 810-8522
 Address : 3512 CRAIG DR CSR: Batch System
 Operator : LeRoy Grainger

Entry Date : 11/15/2011 7:20:28PM SO Type : M-WARN Request Type: DON'T USE

Instructions :
 Due Date : 11/16/2011 7:00:00PM Resolution Date : 11/16/2011
 12:00:00AM FA Status : Completed
 Resolution : turned off,,,hung tag,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 0615200499
 Account # : 8536152083 Customer Name : NALLEY,SUSAN Phone #:(407)
 810-8522
 Address : 3512 CRAIG DR CSR: Cammy Iwinski
 Operator : Mike Finnegan

Entry Date : 7/7/2011 10:13:37AM SO Type : M-SIO Request Type: General Investigation

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions : PLEASE GET A RE READ AND CHECK FOR LEAKS HIGH BILL COMPLAINTS.PLEASE LET DEVON @ 407-592-0777 OR 407-862-0250 WITH RESULT.THANK YOU,CAMMY

L Date : 7/7/2011 6:00:00PM Resolution Date : 7/8/2011
12:00:00AM FA Status : Completed

Resolution :talk with custorms landlord when i arrvied , there is a slab leak in side the house. plumber is making repair,

Sub Division : 015

MR Route : F06

FA ID : 5317100771

Account # : 7827422928 Customer Name : MYATT,SHEA Phone #:(909)
455-3592

Address : 1201 LOIS AVE CSR: Ingrid Jenkins
Operator : LeRoy Grainger

Entry Date : 10/3/2011 4:32:20PM SO Type : M-READ

Instructions :

Due Date : 10/5/2011 6:00:00PM Resolution Date : 10/5/2011
12:00:00AM FA Status : Completed

Resolution :read,left on,,,lrg

Sub Division : 015

MR Route : F06

FA ID : 5317100644

Account # : 7827422928 Customer Name : MYATT,SHEA Phone #:(909)
455-3592

Address : 1201 LOIS AVE CSR: Batch System
Operator : Mike Finnegan

Entry Date : 5/4/2011 7:18:36PM SO Type : M-CUT

Instructions :

Due Date : 5/5/2011 7:00:00PM Resolution Date : 5/9/2011
12:00:00AM FA Status : Completed

Resolution :turned off meter,lock and tagged door. maf,cg

Sub Division : 015

MR Route : F06

FA ID : 5317100450

Account # : 7827422928 Customer Name : MYATT,SHEA Phone #:(909)
455-3592

Address : 1201 LOIS AVE CSR:Batch System Operator :

Entry Date : 10/5/2011 7:42:42PM SO Type : M-SIO Request Type: General Investigation

Instructions :

Due Date : 10/5/2011 6:00:00PM Resolution Date : 10/6/2011
12:00:00AM FA Status : Completed

Resolution :entered in error

Sub Division : 015

MR Route : F06

FA ID : 5317100983

Account # : 7827422928 Customer Name : MYATT,SHEA Phone #:(909)
455-3592

CMRP0008

Utilities Billing System

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

Address : 1201 LOIS AVE CSR: Tara DruryOperator :
Mike Finnegan

Entry Date : 5/9/2011 9:54:24AM SO Type : M-RECON

Instructions : Please pick up tag and reconnect service. Called to Kevin C. /tmd

Due Date : 5/9/2011 8:00:00PM Resolution Date : 5/9/2011
1:00:00AM FA Status : Completed

Resolution :water is turned back on ,maf ,crg

Sub Division : 015 MR Route : F06 FA ID : 5317100946

Account # : 7827422928 Customer Name : MYATT,SHEA Phone #:(909)
455-3592

Address : 1201 LOIS AVE CSR: Cammy Iwinski
Operator : LeRoy Grainger

Entry Date : 8/8/2011 10:15:23AM SO Type : M-OFF

Instructions : PLEASE GET A FINAL READ TURN OFF AND LOICK.THANK YOU,CAMMY NV

Due Date : 8/8/2011 6:00:00PM Resolution Date : 8/10/2011
12:00:00AM FA Status : Completed

Resolution :read,locked tagged,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 5317100140

Account # : 7827422928 Customer Name : MYATT,SHEA Phone #:(909)
455-3592

Address : 1201 LOIS AVE CSR: Linda JonesOperator
: LeRoy Grainger

Entry Date : 8/15/2011 9:15:00AM SO Type : M-ON

Instructions : TURN ON FOR NEW CUSTOMER. CUSTOMER WILL BE HOME WANTS AM 8-12. LINDA

Due Date : 8/16/2011 6:00:00PM Resolution Date : 8/16/2011
12:00:00AM FA Status : Completed

Resolution :turned on,,,picked up tag,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 5316200109

Account # : 1960124444 Customer Name : BRUSON,YUDITH Phone #:
(407) 285-0449

Address : 1333 LAKE ASHER CIR CSR: Peggy Hanks
Operator : LeRoy Grainger

Entry Date : 7/26/2011 10:32:52AM SO Type : M-SIO Request Type: General Investigation

Instructions : Record the meter badge/serial # and manufacturer. Put meter information in comments. Thanks, Peggy

Due Date : 8/9/2011 3:00:00PM Resolution Date : 8/9/2011
12:00:00AM FA Status : Completed

Resolution :badge#85046546,,,,make kent,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 5316200052

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Account # : 1960124444 Customer Name : BRUSON,YUDITH Phone #:
 (407) 285-0449

Address : 1333 LAKE ASHER CIR CSR: Batch System
 Operator : LeRoy Grainger

Entry Date : 9/6/2011 7:36:46PM SO Type : M-CUT

Instructions :

Due Date : 9/7/2011 7:00:00PM Resolution Date : 9/7/2011
 12:00:00AM FA Status : Completed

Resolution : l.off,,lrg

Sub Division : 015 MR Route : F06 FA ID : 5316200937

Account # : 1960124444 Customer Name : BRUSON,YUDITH Phone #:
 (407) 285-0449

Address : 1333 LAKE ASHER CIR CSR:Batch System Operator :

Entry Date : 3/1/2011 9:00:41AM SO Type : M-SIO Request Type: General Investigation

Instructions :

Due Date : 3/2/2011 6:00:00PM Resolution Date : 3/1/2011
 12:00:00AM FA Status : Completed

Resolution : entered in error

Sub Division : 015 MR Route : F06 FA ID : 5316200568

Account # : 1960124444 Customer Name : BRUSON,YUDITH Phone #:
 (407) 285-0449

Address : 1333 LAKE ASHER CIR CSR: Isabel Ceballos
 Operator : LeRoy Grainger

Entry Date : 2/28/2011 12:40:39PM SO Type : M-READ

Instructions : Final read & LEAVE ON FOR NEW CUSTOMER. (CALLED TO COACH 8:58A) LINDA

Due Date : 3/1/2011 6:00:00PM Resolution Date : 3/1/2011
 12:00:00AM FA Status : Completed

Resolution : read,left on,lrg

Sub Division : 015 MR Route : F06 FA ID : 5316200506

Account # : 1960124444 Customer Name : BRUSON,YUDITH Phone #:
 (407) 285-0449

Address : 1333 LAKE ASHER CIR CSR: Batch System
 Operator : Shawn Ebert

Entry Date : 10/23/2011 7:27:18PM SO Type : M-EXCHNG

Instructions : MR ID: 531621600509, MR REMARK: MF

Due Date : 10/23/2011 7:27:18PM Resolution Date : 10/24/2011
 12:00:00AM FA Status : Completed

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution : meter not flooded but glass was fogged. replaced 5/8" meter and gaskets.. sme

Division : 015 MR Route : F06 FA ID : 5316200159
 Account # : 1960124444 Customer Name : BRUSON,YUDITH Phone #:
 (407) 285-0449
 Address : 1333 LAKE ASHER CIR CSR: Batch System
 Operator : Shawn Ebert
 Entry Date : 6/8/2011 7:23:22PM SO Type : M-CUT
 Instructions :
 Due Date : 6/9/2011 7:00:00PM Resolution Date : 6/9/2011
 12:00:00AM FA Status : Completed
 Resolution : READ , TURNED OFF , TAGGED DOOR , SME

Sub Division : 015 MR Route : F06 FA ID : 5316200114
 Account # : 1960124444 Customer Name : BRUSON,YUDITH Phone #:
 (407) 285-0449
 Address : 1333 LAKE ASHER CIR CSR: Linette Orengo
 Operator : Mike Finnegan
 Entry Date : 10/18/2011 8:32:47AM SO Type : M-READ
 Instructions : Please take start read & leave on for new.../LIO FL
 Date : 10/19/2011 6:00:00PM Resolution Date : 10/19/2011
 12:00:00AM FA Status : Completed
 Resolution : water is on and i get a read maf

Sub Division : 015 MR Route : F06 FA ID : 5316200896
 Account # : 1960124444 Customer Name : BRUSON,YUDITH Phone #:
 (407) 285-0449
 Address : 1333 LAKE ASHER CIR CSR: Cammy Iwinski
 Operator : Shawn Ebert
 Entry Date : 6/10/2011 12:59:34PM SO Type : M-RECON
 Instructions : PAID \$81.65 CONF# 750847081 TAG ON DOOR SIGNED CUST WILL BE HOME.CAMMY
 Due Date : 6/10/2011 6:00:00PM Resolution Date : 6/10/2011
 12:00:00AM FA Status : Completed
 Resolution : PICKED UP SIGNED TAG , TURNED ON , SME

Sub Division : 015 MR Route : F06 FA ID : 7017100724
 Account # : 9810947633 Customer Name : Bowles,Kimberly Phone #:(407)
 722-0512
 Address : 1213 LOIS AVE CSR: Matthew Chandler
 Operator : LeRoy Grainger
 Entry Date : 11/28/2011 8:46:45AM SO Type : M-NOREAD
 Instructions : NEED A READ FOR BILLING, THANKS.MC

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date : 11/29/2011 6:00:00PM Resolution Date : 11/29/2011
 12:00:00AM FA Status : Completed
 Resolution : read,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 7017100702
 Account # : 9810947633 Customer Name : Bowles, Kimberly Phone #: (407)
 722-0512
 Address : 1213 LOIS AVE CSR: Sylvia Watler
 Operator : LeRoy Grainger
 Entry Date : 10/19/2011 9:07:14AM SO Type : M-READ
 Instructions : Take final read, leave on for new customer, Sylvia
 Due Date : 10/21/2011 12:00:00AM Resolution Date : 10/21/2011
 12:00:00AM FA Status : Completed
 Resolution : read, left on,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 7017100892
 Account # : 9810947633 Customer Name : Bowles, Kimberly Phone #: (407)
 722-0512
 Address : 1213 LOIS AVE CSR: Stephanie Calbreath
 Operator : LeRoy Grainger
 Entry Date : 4/8/2011 10:09:43AM SO Type : M-ON
 Instructions : PLS TURN ON.. CUSTOMER WILL HAVE WAIVER EMAILED OR FAXED BACK TO THE OFFICE BEFORE
 04-11-11. Waiver in office...tda
 Due Date : 4/11/2011 6:00:00PM Resolution Date : 4/11/2011
 12:00:00AM FA Status : Completed
 Resolution : turned on,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 9277100382
 Account # : 6201351926 Customer Name : MOORE, SHERRI Phone #:
 (407) 790-6559
 Address : 3827 ANNA DR CSR: Brandi Deere
 Operator : LeRoy Grainger
 Entry Date : 12/5/2011 9:01:35AM SO Type : HIBILL
 Instructions : re-read and check meter for leak. cust called concerned of high bill. cust requested to have door tagged with
 results thanks bnd/fl
 Due Date : 12/6/2011 6:00:00PM Resolution Date : 12/6/2011
 12:00:00AM FA Status : Completed
 Resolution : meter indicated small leak on customers property,,,read meter,,,tagged door with findings,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 8125200791
 Account # : 6034651258 Customer Name : KWAN, WESLEY Phone #: (407)
 965-1530
 Address : 3511 CRAIG DR CSR: Linda Jones Operator

Field Activity Detail Report from 01/01/2011 to 12/31/2011

LeRoy Grainger

Entry Date : 3/28/2011 9:22:01AM SO Type : M-OFF

Instructions : TAKE FINAL READ AND LOCK METER. LINDA

Due Date : 3/29/2011 6:00:00PM

Resolution Date : 3/29/2011

12:00:00AM FA Status : Completed

Resolution : read,locked and tagged,,,,lrg

Sub Division : 015

MR Route : F06

FA ID : 6406200962

Account # : (407) 797-3657

6695678950

Customer Name :

BROWN,RUSSELLPhone #:

Address : Operator : Shawn Ebert

1311 LAKE ASHER CIR

CSR: Batch System

Entry Date : 6/8/2011 7:23:22PM SO Type : M-CUT

Instructions :

Due Date : 6/9/2011 7:00:00PM

Resolution Date : 6/9/2011

12:00:00AM FA Status : Completed

Resolution : READ , TURNED OFF , TAGGED DOOR , SME

Sub Division : 015

MR Route : F06

FA ID : 6406200525

Account # : (407) 797-3657

6695678950

Customer Name :

BROWN,RUSSELLPhone #:

Address : Operator : LeRoy Grainger

1311 LAKE ASHER CIR

CSR: Shona Robinson

Entry Date : 9/29/2011 9:55:32AM SO Type : M-ON

Instructions : check office for waiver....Thanks

Due Date : 9/30/2011 6:00:00PM

Resolution Date : 9/30/2011

12:00:00AM FA Status : Completed

Resolution : turned on,,collected signature,,lrg

Sub Division : 015

MR Route : F06

FA ID : 6406200904

Account # : (407) 797-3657

6695678950

Customer Name :

BROWN,RUSSELLPhone #:

Address : Operator : LeRoy Grainger

1311 LAKE ASHER CIR

CSR: Linda JonesOperator

Entry Date : 9/7/2011 11:56:59AM SO Type : M-SIO Request Type: General Investigation

Instructions : PLEASE VERIFY IF HOUSE OCCUPIED. LINDA

Due Date : 9/8/2011 6:00:00PM

Resolution Date : 9/8/2011

12:00:00AM FA Status : Completed

Resolution : house is vacant,,meter is locked off,,lrg

Sub Division : 015

MR Route : F06

FA ID : 1906200449

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Account # : 489-5059
3021476847 Customer Name : Upton,DaniellePhone #:(407)

Address : 1326 LAKE ASHER CIR CSR: Batch System
Operator : Mike Finnegan

Entry Date : 5/4/2011 7:18:36PM SO Type : M-CUT

Instructions :

Due Date : 5/5/2011 7:00:00PM Resolution Date : 5/9/2011
12:00:00AM FA Status : Completed

Resolution : turned off metter. locked and tagged door

Sub Division : 015 MR Route : F06 FA ID : 1906200100
Account # : 489-5059 3021476847 Customer Name : Upton,DaniellePhone #:(407)

Address : 1326 LAKE ASHER CIR CSR: Batch System
Operator : LeRoy Grainger

Entry Date : 9/6/2011 7:36:46PM SO Type : M-CUT

Instructions :

Due Date : 9/7/2011 7:00:00PM Resolution Date : 9/7/2011
12:00:00AM FA Status : Completed

Resolution : l.off,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 1906200589
Account # : 489-5059 3021476847 Customer Name : Upton,DaniellePhone #:(407)

Address : 1326 LAKE ASHER CIR CSR: Maxine Norris
Operator : LeRoy Grainger

Entry Date : 12/5/2011 8:32:57AM SO Type : M-ON

Instructions : customer will be at 1346 lake asher please call Mrs. Cressman at 407-869-8433 prior to turn on thank you

Due Date : 12/6/2011 6:00:00PM Resolution Date : 12/6/2011
12:00:00AM FA Status : Completed

Resolution : turned on,,,collected signature,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 1906200337
Account # : 489-5059 3021476847 Customer Name : Upton,DaniellePhone #:(407)

Address : 1326 LAKE ASHER CIR CSR: Lisa SilvaOperator :
LeRoy Grainger

Entry Date : 11/28/2011 3:27:30PM SO Type : M-OFF

Instructions :

Due Date : 11/29/2011 6:00:00PM Resolution Date : 11/30/2011
12:00:00AM FA Status : Completed

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution :read,locked,,tagged,,,lrg

Division : 015 MR Route : F06 FA ID : 7165200804
 Account # : 9102306396 Customer Name : Jones,RichardPhone #:(407)
 486-8509
 Address : 3530 SHIRLEY DR CSR: Kimberly Bennett
 Operator : LeRoy Grainger
 Entry Date : 3/10/2011 3:48:33PM SO Type : M-WARN
 Instructions : ILLEGAL USAGE LOCK OFF METER & TAG. KIM-FL
 Due Date : 3/11/2011 6:00:00PM Resolution Date : 3/11/2011
 12:00:00AM FA Status : Completed
 Resolution :hung tag,,lrg

Sub Division : 015 MR Route : F06 FA ID : 716520081
 Account # : 9102306396 Customer Name : Jones,RichardPhone #:(407)
 486-8509
 Address : 3530 SHIRLEY DR CSR: Constance Dunn
 Operator : LeRoy Grainger
 Entry Date : 6/13/2011 8:10:01AM SO Type : M-WARN
 Instructions : Please tag door for new to apply, roommate still lives in house. thanks Connie
 Due Date : 6/14/2011 6:00:00PM Resolution Date : 6/14/2011
 12:00:00AM FA Status : Completed
 Resolution :tagged door for new to apply or sevice will be diconected,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 7165200256
 Account # : 9102306396 Customer Name : Jones,RichardPhone #:(407)
 486-8509
 Address : 3530 SHIRLEY DR CSR: Batch System
 Operator : Kevin Cooper
 Entry Date : 5/4/2011 7:18:36PM SO Type : M-CUT
 Instructions :
 Due Date : 5/9/2011 7:00:00PM Resolution Date : 5/9/2011
 12:00:00AM FA Status : Completed
 Resolution :TURNED OFF AND TAGGED DOOR.. MAF

Sub Division : 015 MR Route : F06 FA ID : 6887100953
 Account # : 8675253113 Customer Name : DZIUBAK,BEATAPhone #:
 (407) 274-8766
 Address : 3631 ANNA DR CSR: Constance Dunn
 Operator : LeRoy Grainger
 Entry Date : 12/2/2011 9:04:28AM SO Type : M-ON
 Instructions : PLEASE TAKE READ, TURN ON WATER. CUST WILL HOME FOR 8A-12P TURN ON. THANKS BND/FL

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date : 12/5/2011 6:00:00PM Resolution Date : 12/5/2011
 12:00:00AM FA Status : Completed
 Resolution : turned on,,collected signature,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 6887100461
 Account # : 8675253113 Customer Name : DZIUBAK,BEATA Phone #:
 (407) 274-8766
 Address : 3631 ANNA DR CSR: Linda Jones Operator
 : LeRoy Grainger

Entry Date : 3/14/2011 8:26:02AM SO Type : M-READ
 Instructions : TAKE FINAL READ AND LEAVE ON FOR NEW CUSTOMER. LINDA

Due Date : 3/15/2011 6:00:00PM Resolution Date : 3/15/2011
 12:00:00AM FA Status : Completed
 Resolution : read,left on,lrg

Sub Division : 015 MR Route : F06 FA ID : 6887100633
 Account # : 8675253113 Customer Name : DZIUBAK,BEATA Phone #:
 (407) 274-8766
 Address : 3631 ANNA DR CSR: Karen Thimmes
 Operator : LeRoy Grainger

Entry Date : 11/29/2011 11:52:26AM SO Type : M-OFF
 Instructions : Take final read, lock meter and tag for new to apply. Thanks, Karyn

Due Date : 12/1/2011 8:00:00PM Resolution Date : 12/1/2011
 12:00:00AM FA Status : Completed
 Resolution : read,locked,taged,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 6887100842
 Account # : 8675253113 Customer Name : DZIUBAK,BEATA Phone #:
 (407) 274-8766
 Address : 3631 ANNA DR CSR: Batch System
 Operator : Chris Gosnell

Entry Date : 10/5/2011 7:39:11PM SO Type : M-CUT

Instructions :
 Due Date : 10/6/2011 7:00:00PM Resolution Date : 10/6/2011
 12:00:00AM FA Status : Completed
 Resolution : Turned off, tagged door...crg

253 Field Activities listed.

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division : 015 MR Route : F06 FA ID : 0136200685
 Account # : 0136200000 Customer Name : FL POWER EMP ASSOC,A
 DELOONIA Phone #: (321) 356-2768
 Address : 3324 HOLIDAY AVE CSR: Batch System
 Operator : LeRoy Grainger
 Entry Date : 12/5/2011 7:44:04PM SO Type : M-WARN
 Instructions :
 Due Date : 12/6/2011 7:00:00PM Resolution Date : 12/6/2011
 12:00:00AM FA Status : Completed
 Resolution : hung tag to call office,,,,commercial property,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 0227200070
 Account # : 0227200000 Customer Name : PREUSSNER,MILDREDPhone
 #: (407) 682-1849
 Address : 3513 CURTIS DR CSR: Matthew Chandler
 Operator : LeRoy Grainger
 Entry Date : 1/25/2011 9:46:41AM SO Type : M-REREAD
 Instructions : NEED A REREAD FOR BILLING,THANKS.MC
 Due Date : 1/26/2011 6:00:00PM Resolution Date : 1/26/2011
 12:00:00AM FA Status : Completed
 Resolution : no leaks detected,lrg

Sub Division : 015 MR Route : F06 FA ID : 0227200260
 Account # : 0227200000 Customer Name : PREUSSNER,MILDREDPhone
 #: (407) 682-1849
 Address : 3513 CURTIS DR CSR: Peggy Hanks
 Operator : Donna Brown
 Entry Date : 2/17/2011 3:33:05PM SO Type : M-SIO Request Type: General Investigation
 Instructions : Confirm meter manufacturer is Rockwell. Put finding in 'Comments' Peggy
 Due Date : 2/21/2011 6:00:00PM Resolution Date : 2/22/2011
 12:00:00AM FA Status : Completed
 Resolution : CHECKED METER AND GAVE INFO TO PEGGY.. KEV

Sub Division : 015 MR Route : F06 FA ID : 0367100277
 Account # : 0367100000 Customer Name : SWALINA,LEONARD FPhone
 #: (407) 682-1167
 Address : 1226 GAY ST CSR: Batch System
 Operator : Shawn Ebert
 Entry Date : 10/23/2011 7:27:18PM SO Type : M-EXCHNG
 Instructions : MR ID: 036717258507, MR REMARK: MF
 Due Date : 10/23/2011 7:27:18PM Resolution Date : 10/24/2011
 12:00:00AM FA Status : Completed

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution : METER NOT FLOODED, GLASS WAS FOGGED. REPLACED 5/8" METER AND GASKETS.. SME

Division : 015 MR Route : F06 FA ID : 0367100679
 Account # : 0367100000 Customer Name : SWALINA,LEONARD FPhone
 #: (407) 682-1167
 Address : 1226 GAY ST CSR: Matthew Chandler
 Operator : LeRoy Grainger
 Entry Date : 3/25/2011 7:59:16AM SO Type : M-NOREAD
 Instructions : NEED A READ FOR BILLING, THANKS.MC
 Due Date : 3/28/2011 6:00:00PM Resolution Date : 3/28/2011
 12:00:00AM FA Status : Completed
 Resolution : read,lrg

Sub Division : 015 MR Route : F06 FA ID : 0385200096
 Account # : 0385200000 Customer Name : CADET,MARIE CPhone #:
 (407) 283-5878
 Address : 1207 ELLEN CT CSR: Brandi Deere
 Operator : Rodel Hermano
 Entry Date : 1/5/2011 11:00:06AM SO Type : M-RECON
 Instructions : RECONNECT AND CUST WILL BE HOME. PAGE TO RODEL
 Due Date : 1/5/2011 6:00:00PM Resolution Date : 1/5/2011
 1:28:00PM FA Status : Completed
 Resolution : ON...PICKED UP TAG...RRH

Sub Division : 015 MR Route : F06 FA ID : 0385200673
 Account # : 0385200000 Customer Name : CADET,MARIE CPhone #:
 (407) 283-5878
 Address : 1207 ELLEN CT CSR: Batch System
 Operator : Rodel Hermano
 Entry Date : 1/4/2011 8:23:06PM SO Type : M-CUT
 Instructions :
 Due Date : 1/5/2011 7:00:00PM Resolution Date : 1/5/2011
 12:00:00AM FA Status : Completed
 Resolution : OFF...TAGGED DOOR...RRH

Sub Division : 015 MR Route : F06 FA ID : 0967100295
 Account # : 0967100000 Customer Name : PILLEY,JESSICA Phone #:
 (407) 461-9747
 Address : 1205 GAY ST CSR: Miranda Roberts
 Operator : LeRoy Grainger
 Entry Date : 9/21/2011 12:27:25PM SO Type : M-RECON

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions : please restore service - tag signed on door.

Due Date : 9/21/2011 6:00:00PM Resolution Date : 9/21/2011
 12:00AM FA Status : Completed
 Resolution : rec,,,picked up tag,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 0967100229
 Account # : 0967100000 Customer Name : PILLEY,JESSICA Phone #:
 (407) 461-9747
 Address : 1205 GAY ST CSR: Batch System
 Operator : Rodel Hermano
 Entry Date : 11/27/2011 7:20:28PM SO Type : M-SIO Request Type: General Investigation

Instructions : MR ID: 096719470733, MR REMARK: GF exchange

Due Date : 11/27/2011 7:20:28PM Resolution Date : 12/6/2011
 12:00:00AM FA Status : Completed
 Resolution : ABLE TO READ METER..RH

Sub Division : 015 MR Route : F06 FA ID : 0967100343
 Account # : 0967100000 Customer Name : PILLEY,JESSICA Phone #:
 (407) 461-9747
 Address : 1205 GAY ST CSR: Linda Jones Operator
 Operator : LeRoy Grainger
 Entry Date : 9/20/2011 4:38:14PM SO Type : M-SIO Request Type: General Investigation

Instructions : TURN OFF METER & LOCK NO PAYMENT RECEIVED. LINDA

Due Date : 9/21/2011 6:00:00PM Resolution Date : 9/21/2011
 12:00:00AM FA Status : Completed
 Resolution : water allready shut off for severance process,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 0967100620
 Account # : 0967100000 Customer Name : PILLEY,JESSICA Phone #:
 (407) 461-9747
 Address : 1205 GAY ST CSR: Batch System
 Operator : LeRoy Grainger
 Entry Date : 9/20/2011 7:31:42PM SO Type : M-WARN

Instructions :

Due Date : 9/21/2011 7:00:00PM Resolution Date : 9/21/2011
 12:00:00AM FA Status : Completed
 Resolution : turned off for non payment,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 0967100980
 Account # : 0967100000 Customer Name : PILLEY,JESSICA Phone #:
 (407) 461-9747
 Address : 1205 GAY ST CSR: Lorie Mayeski
 Operator : Donna Brown

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date : 5/25/2011 11:52:38AM SO Type : HIBILL

Instructions : CUSTOMER CALLED HAS HIGH USAGE. PLEASE OBTAIN CURRENT READ AND CHECK LEAK
DIRECTOR. PLEASE TAG DOOR IF LEAK IS DISCOVERED. LEAVE THOROUGH NOTES ON FILE. THANKS, LORIEDue Date : 5/25/2011 11:52:39AM Resolution Date : 5/26/2011
12:00:00AM FA Status : Completed

Resolution : No leaks detected. Tagged door with info. Read. DB

Sub Division : 015

MR Route : F06

FA ID : 1006200734

Account # : 1006200000 Customer Name : KREMER,JPhone #:(321)
972-2199Address : 1308 LAKE ASHER CIR CSR: Batch System
Operator : Mike Finnegan

Entry Date : 5/4/2011 7:18:36PM SO Type : M-CUT

Instructions :

Due Date : 5/5/2011 7:00:00PM Resolution Date : 5/9/2011
12:00:00AM FA Status : Completed

Resolution : turn off meter, locked and tagged door,maf,crg

Sub Division : 015

MR Route : F06

FA ID : 1006200272

Account # : 1006200000 Customer Name : KREMER,JPhone #:(321)
972-2199Address : 1308 LAKE ASHER CIR CSR: Cammy Iwinski
Operator : Mike Finnegan

Entry Date : 5/9/2011 11:36:21AM SO Type : M-RECON

Instructions : PAID \$60.00 CONF#738243402.CAMMY CUST WILL BE HOME OR TAG WILL BE SIGN

Due Date : 5/9/2011 6:00:00PM Resolution Date : 5/9/2011
1:00:00AM FA Status : Completed

Resolution : water is turned back on/maf,crg

Sub Division : 015

MR Route : F06

FA ID : 1006200322

Account # : 1006200000 Customer Name : KREMER,JPhone #:(321)
972-2199Address : 1308 LAKE ASHER CIR CSR: Linda JonesOperator
: LeRoy Grainger

Entry Date : 10/19/2011 2:55:26PM SO Type : M-SIO Request Type: General Investigation

Instructions : PLEASE TURN OFF & LOCK--NO PAYMENT RECEIVED 56.05 10/18. LINDA

Due Date : 10/25/2011 6:00:00PM Resolution Date : 10/25/2011
12:00:00AM FA Status : Completed

Resolution : customer paid,,,lrg

Sub Division : 015

MR Route : F06

FA ID : 1157100726

CMRP0008

Utilities Billing System

2/20/2012 15:21

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

Account # : 1157100000 Customer Name : JOHNSON,DARLENE Phone #:
 Address : 1219 MARIE AVE CSR: Batch System
 Operator : Rodel Hermano

Entry Date : 1/24/2011 8:01:37PM SO Type : M-EXCHNG

Instructions : MR ID: 115712758645, MR REMARK: MS

Due Date : 1/24/2011 8:01:37PM Resolution Date : 1/26/2011
 12:00:00AM FA Status : Completed

Resolution : Replaced stuck 5/8" meter...RRH

Sub Division : 015 MR Route : F06 FA ID : 1157100726

Account # : 1157100000 Customer Name : BUSH,LINDA Phone #:
 Address : 1219 MARIE AVE CSR: Batch System
 Operator : Rodel Hermano

Entry Date : 1/24/2011 8:01:37PM SO Type : M-EXCHNG

Instructions : MR ID: 115712758645, MR REMARK: MS

Due Date : 1/24/2011 8:01:37PM Resolution Date : 1/26/2011
 12:00:00AM FA Status : Completed

Resolution : Replaced stuck 5/8" meter...RRH

Sub Division : 015 MR Route : F06 FA ID : 1327200250

Account # : 1327200000 Customer Name : VALLS,AMADEO Phone #:
 (407) 682-6503
 Address : 3519 CURTIS DR CSR: Karen Thimmes
 Operator : LeRoy Grainger

Entry Date : 5/13/2011 1:24:18PM SO Type : HIBILL

Instructions : PM if possible. Customer complaining of high bill, reread meter and check for leaks. Knock on door. Spanish speaking customer, will need someone to speak spanish if possible, CSR in FL can assist. Karyn

Due Date : 5/13/2011 1:24:19PM Resolution Date : 5/16/2011
 12:00:00AM FA Status : Completed

Resolution : no leaks detected,,,,previous read incorrect,,,,correct read is 1181980,,,,spoke with customer,,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 1315200473

Account # : 1315200000 Customer Name : WALKER,DANA Phone #:(407)
 788-1371
 Address : 1360 BEAR LAKE RD CSR: Peggy Hanks
 Operator : Donna Brown

Entry Date : 2/17/2011 3:39:25PM SO Type : M-SIO Request Type: General Investigation

Instructions : Confirm meter manufacturer is Rockwell. Put finding in "Comments" Peggy

Due Date : 2/21/2011 6:00:00PM Resolution Date : 2/22/2011
 12:00:00AM FA Status : Completed

Resolution : CHECKED METER AND GAVE INFO TO PEGGY.. KEV

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division : 015 MR Route : F06 FA ID : 1637100027
 Account # : 1637100000 Customer Name : SUKHRAM,RUPWATEE Phone # : (718) 584-3069
 Address : 1221 GAIL ST CSR: Brandi Deere
 Operator : LeRoy Grainger
 Entry Date : 7/5/2011 9:16:41AM SO Type : HIBILL
 Instructions : re-read and check for leak. cust called concerned of high bill. thanks bnd/fl
 Due Date : 7/6/2011 6:00:00PM Resolution Date : 7/6/2011
 12:00:00AM FA Status : Completed
 Resolution : no leaks detected,,,,tagged gate,,,this customer has very very green grass and has sable palms and lots of schrubs to irrigate,,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 1545200489
 Account # : 1545200000 Customer Name : FANNIN,CHRIS L Phone #: (407) 788-1677
 Address : 3529 SHIRLEY DR CSR: Batch System
 Operator : LeRoy Grainger
 Entry Date : 7/6/2011 7:18:40PM SO Type : M-CUT
 Instructions :
 Due Date : 7/7/2011 7:00:00PM Resolution Date : 7/7/2011
 12:00:00AM FA Status : Completed
 Resolution : off,,lrg

Sub Division : 015 MR Route : F06 FA ID : 1545200544
 Account # : 1545200000 Customer Name : FANNIN,CHRIS L Phone #: (407) 788-1677
 Address : 3529 SHIRLEY DR CSR: Batch System
 Operator : Shawn Ebert
 Entry Date : 4/6/2011 7:23:08PM SO Type : M-CUT
 Instructions :
 Due Date : 4/7/2011 7:00:00PM Resolution Date : 4/7/2011
 12:00:00AM FA Status : Completed
 Resolution : READ , T/OFF , TAGGED DOOR , SME

Sub Division : 015 MR Route : F06 FA ID : 1545200608
 Account # : 1545200000 Customer Name : FANNIN,CHRIS L Phone #: (407) 788-1677
 Address : 3529 SHIRLEY DR CSR: Batch System
 Operator : LeRoy Grainger
 Entry Date : 9/6/2011 7:36:46PM SO Type : M-CUT
 Instructions :

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date : 9/7/2011 7:00:00PM Resolution Date : 9/7/2011
 12:00:00AM FA Status : Completed
 Resolution : l.off,,lrg

Sub Division : 015 MR Route : F06 FA ID : 1545200128
 Account # : 1545200000 Customer Name : FANNIN,CHRIS L Phone #:
 (407) 788-1677
 Address : 3529 SHIRLEY DR CSR: Constance Dunn
 Operator : Mike Finnegan

Entry Date : 9/7/2011 8:54:57AM SO Type : M-RECON
 Instructions : PLEASE RECONNECT SERVICE, PICK UP TAG,CALLED OUT@ 9:56AM. THANKS CONNIE

Due Date : 9/7/2011 6:00:00PM Resolution Date : 9/7/2011
 1:00:00PM FA Status : Completed
 Resolution : water on maf

Sub Division : 015 MR Route : F06 FA ID : 1905200738
 Account # : 1905200000 Customer Name : MOUNCE,MARGARET S
 Phone #: (407) 886-5386
 Address : 3515 JAMISON DR CSR: Matthew Chandler
 Operator : LeRoy Grainger

Entry Date : 10/25/2011 8:00:39AM SO Type : M-NOREAD
 Instructions : NEED A READ FOR BILLING, THANKS.MC

Due Date : 10/26/2011 6:00:00PM Resolution Date : 10/26/2011
 12:00:00AM FA Status : Completed
 Resolution : read,,lrg

Sub Division : 015 MR Route : F06 FA ID : 1905200819
 Account # : 1905200000 Customer Name : MOUNCE,MARGARET S
 Phone #: (407) 886-5386
 Address : 3515 JAMISON DR CSR: Peggy Hanks
 Operator : Donna Brown

Entry Date : 2/17/2011 3:40:41PM SO Type : M-SIO Request Type: General Investigation
 Instructions : Confirm meter manufacturer is Kent. Confirm meter Badge # is 34363265. Please put findings in "Comments"
 Peggy

Due Date : 2/21/2011 6:00:00PM Resolution Date : 2/22/2011
 12:00:00AM FA Status : Completed
 Resolution : CHECKED METER AND GAVE INFO TO PEGGY.. KEV

Sub Division : 015 MR Route : F06 FA ID : 2057100699
 Account # : 2057100000 Customer Name : PARRILLA,RAFAEL Phone #:
 (407) 579-9479
 Address : 1223 MARIE AVE CSR: Batch System
 Operator : Chris Gosnell

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date : 10/5/2011 7:39:11PM SO Type : M-CUT

Instructions :

Due Date : 10/6/2011 7:00:00PM Resolution Date : 10/6/2011
12:00:00AM FA Status : Completed
Resolution : Turned off, tagged door...crg

Sub Division : 015 MR Route : F06 FA ID : 2057100081
Account # : 2057100000 Customer Name : PARRILLA,RAFAEL Phone #:
(407) 579-9479
Address : 1223 MARIE AVE CSR: Batch System
Operator : Rodel Hermano

Entry Date : 1/4/2011 8:23:06PM SO Type : M-CUT

Instructions :

Due Date : 1/5/2011 7:00:00PM Resolution Date : 1/5/2011
12:00:00AM FA Status : Completed
Resolution : OFF...TAGGED DOOR...RRH

Sub Division : 015 MR Route : F06 FA ID : 2057100854
Account # : 2057100000 Customer Name : PARRILLA,RAFAEL Phone #:
(407) 579-9479
Address : 1223 MARIE AVE CSR: Kimberly Bennett
Operator : Rodel Hermano

Entry Date : 1/5/2011 10:35:45AM SO Type : M-RECON

Instructions : PLEASE OBTAIN READING COLLECT TAG AND TURN ON PAGED TO RODEL @ 11:34AM. KIM-FL

Due Date : 1/5/2011 6:00:00PM Resolution Date : 1/5/2011
1:00:00PM FA Status : Completed
Resolution : ON...PICKED UP TAG...RRH

Sub Division : 015 MR Route : F06 FA ID : 2447100876
Account # : 2447100000 Customer Name : HILERIO,SANTOS Phone #:
(407) 788-0172
Address : 1216 MARIE AVE CSR: Batch System
Operator : Chris Gosnell

Entry Date : 10/5/2011 7:39:11PM SO Type : M-CUT

Instructions :

Due Date : 10/6/2011 7:00:00PM Resolution Date : 10/6/2011
12:00:00AM FA Status : Completed
Resolution : Turned off, tagged door...crg

Sub Division : 015 MR Route : F06 FA ID : 2447100466

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Account # : (407) 788-0172
2447100000 Customer Name : HILERIO,SANTOS Phone #:

Address : 1216 MARIE AVE
Operator : Chris Gosnell CSR: Loretta Abbott

Entry Date : 10/6/2011 11:03:02AM SO Type : M-ON

Instructions : PLEASE RECONNECT - DOOR TAG/WAIVER IS ON THE DOOR, CALLED TO KEVIN COOPER @ 12:01 P.M., THANKS - LORETTA

Due Date : 10/6/2011 6:00:00PM Resolution Date : 10/6/2011
12:00:00PM FA Status : Completed

Resolution : Reconnected, collected tag....crg

Sub Division : 015 MR Route : F06 FA ID : 2465200588

Account # : (407) 774-8785
2465200000 Customer Name : BRADY,CHRISTINE Phone #:

Address : 3538 SHIRLEY DR
Operator : LeRoy Grainger CSR: Matthew Chandler

Entry Date : 9/27/2011 12:17:27PM SO Type : M-REREAD

Instructions : NEED A READ FOR BILLING, THANKS.MC

Due Date : 9/28/2011 6:00:00PM Resolution Date : 9/28/2011
12:00:00AM FA Status : Completed

Resolution : meter indicated possible leak on customers property,,,,knocked on door ,no answer,,,,called customer,voice mail,,,left message on voice mail,,,,also tagged door with findings,,,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 2305200223

Account # : (407) 772-0521
2305200000 Customer Name : AROCHO,LAURA-DAUGHTER

Address : 3515 CURTIS DR
Operator : Shawn Ebert CSR: Lorie Mayeski

Entry Date : 4/7/2011 9:39:05AM SO Type : M-SIO Request Type: General Investigation

Instructions : CUSTOMER'S WATER SERVICE WAS SHUT OFF IN ERROR FOUND DOOR TAG WENT TO NEIGHBOR FOR HELP. I CALLED J. MARINELLI REFERRED ME TO SHAWN EBERT FOR RESOLUTION. CALLED SHAWN @ 10:35AM LORIE

Due Date : 4/7/2011 6:00:00PM Resolution Date : 4/7/2011
12:00:00AM FA Status : Completed

Resolution : CUSTOMER WAS TURNED OFF BY ACCIDENT , T/ON , SME

Sub Division : 015 MR Route : F06 FA ID : 2305200223

Account # : (407) 772-0521
2305200000 Customer Name : AROCHO,MARCELO Phone #:

Address : 3515 CURTIS DR
Operator : Shawn Ebert CSR: Lorie Mayeski

Entry Date : 4/7/2011 9:39:05AM SO Type : M-SIO Request Type: General Investigation

Instructions : CUSTOMER'S WATER SERVICE WAS SHUT OFF IN ERROR FOUND DOOR TAG WENT TO NEIGHBOR FOR HELP. I CALLED J. MARINELLI REFERRED ME TO SHAWN EBERT FOR RESOLUTION. CALLED SHAWN @ 10:35AM LORIE

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date : 4/7/2011 6:00:00PM Resolution Date : 4/7/2011
12:00:00AM FA Status : Completed
Resolution : CUSTOMER WAS TURNED OFF BY ACCIDENT , T/ON , SME

Sub Division : 015 MR Route : F06 FA ID : 2305200094
Account # : 2305200000 Customer Name : AROCHO,LAURA-DAUGHTER
Phone #: (407) 772-0521
Address : 3515 CURTIS DR CSR: Lorie Mayeski
Operator : LeRoy Grainger

Entry Date : 5/2/2011 10:52:14AM SO Type : HIBILL

Instructions : CUSTOMER CALLED PLEASE RE-READ METER AND CHECK FOR LEAKS. PLEASE TAG DOOR WITH CURRENT READ AND FINDINGS. THANKS, LORIE

Due Date : 5/3/2011 10:52:00AM Resolution Date : 5/3/2011
12:00:00AM FA Status : Completed
Resolution : no leaks detected,,,tagged door with read and findings,,,the cosumption for over a year is about the same?,,,,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 2305200094
Account # : 2305200000 Customer Name : AROCHO,MARCELO
Phone #: (407) 772-0521
Address : 3515 CURTIS DR CSR: Lorie Mayeski
Operator : LeRoy Grainger

Entry Date : 5/2/2011 10:52:14AM SO Type : HIBILL

Instructions : CUSTOMER CALLED PLEASE RE-READ METER AND CHECK FOR LEAKS. PLEASE TAG DOOR WITH CURRENT READ AND FINDINGS. THANKS, LORIE

Due Date : 5/3/2011 10:52:00AM Resolution Date : 5/3/2011
12:00:00AM FA Status : Completed
Resolution : no leaks detected,,,tagged door with read and findings,,,the cosumption for over a year is about the same?,,,,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 2305200502
Account # : 2305200000 Customer Name : AROCHO,LAURA-DAUGHTER
Phone #: (407) 772-0521
Address : 3515 CURTIS DR CSR: Peggy Hanks
Operator : LeRoy Grainger

Entry Date : 5/25/2011 9:44:51AM SO Type : M-SIO Request Type: General Investigation

Instructions : Record meter badge/serial # and manufacturer. Put meter information in comments. Thanks, Peggy

Due Date : 6/15/2011 3:00:00PM Resolution Date : 6/15/2011
12:00:00AM FA Status : Completed
Resolution : badge#8382407,,,make precision,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 2305200502
Account # : 2305200000 Customer Name : AROCHO,MARCELO
Phone #: (407) 772-0521

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Address : 3515 CURTIS DR CSR: Peggy Hanks
Operator : LeRoy Grainger

Entry Date : 5/25/2011 9:44:51AM SO Type : M-SIO Request Type: General Investigation

Instructions : Record meter badge/serial # and manufacturer. Put meter information in comments. Thanks, Peggy

Due Date : 6/15/2011 3:00:00PM Resolution Date : 6/15/2011

12:00:00AM FA Status : Completed

Resolution : badge#8382407,,,,make precision,,,lrg

Sub Division : 015 MR Route : 2640910410 FA ID :

Account # : 2640910000 Customer Name : 015 Bear Lake Manor Phone #:

Address : 015 Bear Lake Manor CSR: Lori Jones Operator :
Kevin Cooper

Entry Date : 9/16/2011 7:35:13AM SO Type : M-SIO Request Type: Water Service Line Break

Instructions : Caller from 1329 LAKE ASHER CIR reporting a water line break before the meter in front of the house next to his. If needed, caller's phone # is 407-862-3148. Thanks. LLJ *Dispatched to Kevin @8:36am

Due Date : 9/16/2011 6:00:00PM Resolution Date : 9/16/2011

12:00:00AM FA Status : Completed

Resolution : LEAK ON 3" A/C WATER MAIN IN FRONT YARD OF PROPERTY. REPAIRED WITH A CLAMP.. KEV

Sub Division : 015 MR Route : F06 FA ID : 2525200533

Account # : 2525200000 Customer Name : DIAZ,MARIA IPhone #:(321)
228-6103

Address : 1308 BEAR LAKE RD CSR: Glenda Thompson
Operator : Rodel Hermano

Entry Date : 12/29/2011 3:17:27PM SO Type : M-SIO Request Type: High or Low Pressure in the
Water

Instructions : Customer reports very low water pressure...Please check..Thanks,GT

Due Date : 12/30/2011 6:00:00PM Resolution Date : 12/30/2011

12:00:00AM FA Status : Completed

Resolution : Water filter system needs to be serviced. Switched the Filter system to bypass and notified customer to have it
serviced..RH

Sub Division : 015 MR Route : F06 FA ID : 3235200543

Account # : 3235200000 Customer Name : KROGH,DEBRA CPhone #:
(352) 552-1452

Address : 1337 LAKE ASHER CIR CSR: Stephanie Calbreath
Operator : Shawn Ebert

Entry Date : 4/7/2011 10:17:09AM SO Type : M-RECON

Instructions : pls restore,, waiver w/ be on door..

Date : 4/7/2011 6:30:00PM Resolution Date : 4/7/2011

12:00:00AM FA Status : Completed

Resolution : PICKED UP SIGNED TAG , T/ON , SME

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division : 015 MR Route : F06 FA ID : 3235200861
 Account # : 3235200000 Customer Name : KROGH,DEBRA CPhone #:
 () 552-1452
 Address : 1337 LAKE ASHER CIR CSR: Batch System
 Operator : Chris Gosnell
 Entry Date : 10/5/2011 7:39:11PM SO Type : M-CUT
 Instructions :
 Due Date : 10/6/2011 7:00:00PM Resolution Date : 10/6/2011
 12:00:00AM FA Status : Completed
 Resolution : Turned off, tagged door...crg

Sub Division : 015 MR Route : F06 FA ID : 3235200781
 Account # : 3235200000 Customer Name : KROGH,DEBRA CPhone #:
 (352) 552-1452
 Address : 1337 LAKE ASHER CIR CSR: Batch System
 Operator : Shawn Ebert
 Entry Date : 4/6/2011 7:23:08PM SO Type : M-CUT
 Instructions :
 Due Date : 4/7/2011 7:00:00PM Resolution Date : 4/7/2011
 12:00:00AM FA Status : Completed
 Resolution : READ , T/OFF , TAGGED DOOR , SME

Sub Division : 015 MR Route : F06 FA ID : 3235200402
 Account # : 3235200000 Customer Name : KROGH,DEBRA CPhone #:
 (352) 552-1452
 Address : 1337 LAKE ASHER CIR CSR: Madelin Collado
 Operator : Chris Gosnell
 Entry Date : 10/6/2011 10:22:59AM SO Type : M-RECON
 Instructions : Pls reconnect MC/NC
 Due Date : 10/6/2011 6:00:00PM Resolution Date : 10/6/2011
 12:00:00PM FA Status : Completed
 Resolution : Reconnected, collected tag....crg

Sub Division : 015 MR Route : F06 FA ID : 3336200681
 Account # : 3336200000 Customer Name : MEDLEY,DAVID EPhone #:
 (407) 474-9285
 Address : 3511 CURTIS DR CSR: Batch System
 Operator : LeRoy Grainger
 Entry Date : 9/22/2011 7:06:33PM SO Type : M-SIO Request Type: General Investigation
 Instructions :
 Due Date : 9/23/2011 7:06:00PM Resolution Date : 9/23/2011

Field Activity Detail Report from 01/01/2011 to 12/31/2011

12:00:00AM FA Status : Completed
 Resolution :MR ID: 728204551639, MR REMARK: BB replaced meter box lid,,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 3336200384
 Account # : 3336200000 Customer Name : MEDLEY,DAVID EPhone #:
 (407) 474-9285
 Address : 3511 CURTIS DR CSR: Linda Schnauer
 Operator : Chris Gosnell
 Entry Date : 12/2/2011 12:57:10PM SO Type : M-SIO Request Type: General Investigation
 Instructions : Please check meter. Cust reports everything in the house & the irrigation valve is off, but the meter is spinning.
 LDS-FL
 Due Date : 12/5/2011 8:00:00PM Resolution Date : 12/5/2011
 12:00:00AM FA Status : Completed
 Resolution : Tagged door 2 call plumber. Leak is somewhere between house and meter in there line. Curbstop was off when showed up, left it off....crg

Sub Division : 015 MR Route : F06 FA ID : 3336200389
 Account # : 3336200000 Customer Name : MEDLEY,DAVID EPhone #:
 (407) 474-9285
 Address : 3511 CURTIS DR CSR: Batch System
 Operator : Rodel Hermano
 Entry Date : 1/24/2011 8:01:37PM SO Type : M-EXCHNG
 Instructions : MR ID: 333622311980, MR REMARK: MS
 Due Date : 1/24/2011 8:01:37PM Resolution Date : 1/26/2011
 12:00:00AM FA Status : Completed
 Resolution : Replaced stuck 5/8" meter...RRH

Sub Division : 015 MR Route : F06 FA ID : 3336200164
 Account # : 3336200000 Customer Name : MEDLEY,DAVID EPhone #:
 (407) 474-9285
 Address : 3511 CURTIS DR CSR: Loretta Abbott
 Operator : LeRoy Grainger
 Entry Date : 12/5/2011 8:21:04AM SO Type : M-SIO Request Type: General Investigation
 Instructions : THIS CUST. WANTS THE BOX HOLDING THE MTR. REPLACED! SAYS HE HAS REQ. BEFORE - SEEMS TO THINK IT IS PUTTING PRESURE ON THE LINES. VERY UNHAPPY. 407-4749285 - MR. MEDLEY. LORETTA
 Due Date : 12/7/2011 6:00:00PM Resolution Date : 12/7/2011
 12:00:00AM FA Status : Completed
 Resolution : meter box is fine,,,not putting any pressure on lines,,,,called and talked to mr. medley the customer and told him my findings and he was fine with that,,,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 3237100849
 Account # : 3237100000 Customer Name : AHEARN,JANINEPhone #:
 (407) 683-8757
 Address : 1218 GAIL ST CSR: Batch System
 Operator : LeRoy Grainger

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date : 9/6/2011 7:36:46PM SO Type : M-CUT

Instructions :

Due Date : 9/7/2011 7:00:00PM Resolution Date : 9/7/2011
12:00:00AM FA Status : Completed
Resolution : l.off,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 3237100943
Account # : 3237100000 Customer Name : AHEARN,JANINE Phone #:
(407) 683-8757
Address : 1218 GAIL ST CSR: Linda Jones Operator
: Mike Finnegan

Entry Date : 11/10/2011 11:11:10AM SO Type : M-WARN Request Type: DON'T USE

Instructions : # NO GOOD--ISSUE FA TO CALL OFFICE--NEED CONTACT INFO UPDATED & BALANCE ON ACCOUNT.
LINDA

Due Date : 11/11/2011 6:00:00PM Resolution Date : 11/11/2011
12:00:00AM FA Status : Completed
Resolution : tagged the door maf

Sub Division : 015 MR Route : F06 FA ID : 3357100771
Account # : 3357100000 Customer Name : MILDRED,KENDEL Phone #:
(407) 647-1200
Address : 1211 MARIE AVE CSR: Tricia Anderson
Operator : LeRoy Grainger

Entry Date : 11/16/2011 9:44:21AM SO Type : M-OFF

Instructions :

Due Date : 11/30/2011 6:00:00PM Resolution Date : 12/1/2011
12:00:00AM FA Status : Completed
Resolution : read,locked tagged,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 3147100980
Account # : 3147100000 Customer Name : LOMBARD,NICKI Phone #:
(407) 862-5887
Address : 1204 MARIE AVE CSR: Peggy Hanks
Operator : LeRoy Grainger

Entry Date : 8/30/2011 10:11:27AM SO Type : M-SIO Request Type: General Investigation

Instructions : Confirm the meter badge/serial # is 9571885 and does not start with a '0'. Also, confirm the mfg. Thanks, Peggy

Due Date : 9/12/2011 3:00:00PM Resolution Date : 9/12/2011
12:00:00AM FA Status : Completed
Resolution : badge#95718851,,,make badger,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 3607100678

CMRP0008

Utilities Billing System

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

Account # : (407) 865-5986 3607100000 Customer Name : WILKES,ZACH HPhone #:

Address : 1222 LOIS AVE CSR: Batch System Operator : LeRoy Grainger

Entry Date : 9/6/2011 7:36:46PM SO Type : M-CUT

Instructions :

Due Date : 9/7/2011 7:00:00PM Resolution Date : 9/7/2011 12:00:00AM FA Status : Completed

Resolution :l.off,,lrg

Sub Division : 015 MR Route : F06 FA ID : 3607100487

Account # : (407) 865-5986 3607100000 Customer Name : WILKES,ZACH HPhone #:

Address : 1222 LOIS AVE CSR: Deborah Volz Operator : LeRoy Grainger

Entry Date : 9/7/2011 12:39:15PM SO Type : M-RECON

Instructions : reconnect service, cust hung tag on door. deb

Due Date : 9/7/2011 8:00:00PM Resolution Date : 9/7/2011 2:00:00PM FA Status : Completed

Resolution :rec,,picked up tag,,lrg

Sub Division : 015 MR Route : F06 FA ID : 3547100812

Account # : 862-9662 3547100000 Customer Name : SOLER,J Phone #:(407)

Address : 1220 MARIE AVE CSR: Lori JonesOperator : LeRoy Grainger

Entry Date : 2/25/2011 9:45:02AM SO Type : M-REREAD

Instructions : Please reread meter for billing. Last read shows over 300,000 gal consumption. Thanks. LLJ

Due Date : 2/28/2011 6:00:00PM Resolution Date : 2/28/2011 12:00:00AM FA Status : Completed

Resolution :previous read incorrect,,,,correct read is 3240450,,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 3865200482

Account # : (407) 862-2075 3865200000 Customer Name : LODGE,FLORENCEPhone #:

Address : 1206 BEAR LAKE RD CSR: Loretta Abbott Operator : Rodel Hermano

Entry Date : 5/23/2011 12:27:41PM SO Type : M-SIO Request Type: General Investigation

Instructions : LOW WATER PRESSURE - WHEN IN THE SHOWER-NO WATER IN KITCHEN. WHEN USING WASHER-CAN GET WATER (JUST A TRICKLE) IN THE SHOWER. PLZ. CK. AND TAG THE DOOR W/FINDINGS. 407-862-2075. LORETTA

Due Date : 5/24/2011 6:00:00PM Resolution Date : 5/24/2011

Field Activity Detail Report from 01/01/2011 to 12/31/2011

2:00:00AM FA Status : Completed

Resolution : WATER SOFTENER/FILTER NEEDS TO BE SERVICED, SWITCHED THE SOFTENER TO BYPASS MODE TO ACQUIRE WATER PRESSURE. TAGGED DOOR WITH INFO..RH

Sub Division : 015 MR Route : F06 FA ID : 3865200207
Account # : 3865200000 Customer Name : LODGE,FLORENCE Phone #: (407) 862-2075

Address : 1206 BEAR LAKE RD CSR: Lisa Bachmann
Operator : Kevin Cooper

Entry Date : 9/14/2011 10:32:01AM SO Type : M-SIO Request Type: General Investigation

Instructions : Very low water pressure - this morning was fine. Thanks /lab **contacted Kevin, he will check with the plant in that area

Due Date : 9/14/2011 8:00:00PM Resolution Date : 9/14/2011

12:00:00AM FA Status : Completed

Resolution : area is on interconnect with apopka, may have low pressure at times. faxed to nate for follow up.. KEV

Sub Division : 015 MR Route : F06 FA ID : 3815200583
Account # : 3815200000 Customer Name : VUNK,CATHY D Phone #:(000) 869-5314

Address : 1357 LAKE ASHER CIR CSR: Peggy Hanks
Operator : LeRoy Grainger

Entry Date : 5/25/2011 9:52:14AM SO Type : M-SIO Request Type: General Investigation

Instructions : Record meter badge/serial # and manufacturer. Put meter information in comments. Thanks, Peggy

Due Date : 6/17/2011 3:00:00PM Resolution Date : 6/17/2011

12:00:00AM FA Status : Completed

Resolution : badge#22344962,,,make rockwell,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 3957100868
Account # : 3957100000 Customer Name : DIAZ,FERNANDO Phone #: (407) 334-7214

Address : 1210 GAY ST CSR: Peggy Hanks
Operator : LeRoy Grainger

Entry Date : 5/25/2011 9:48:08AM SO Type : M-SIO Request Type: General Investigation

Instructions : Record meter badge/serial # and manufacturer. Put meter information in comments. Thanks, Peggy

Due Date : 6/17/2011 3:00:00PM Resolution Date : 6/17/2011

12:00:00AM FA Status : Completed

Resolution : badge#9435950,,,make badger,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 4586100736
Account # : 4586100000 Customer Name : HABIB,AMID Phone #:(407) 869-1107

Address : 3619 BONNIE DR Irrigation CSR: Peggy Hanks
Operator : LeRoy Grainger

Entry Date : 6/27/2011 2:18:32PM SO Type : M-SIO Request Type: General Investigation

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions : Record the meter badge/serial # and manufacturer. Put meter information in comments. Thanks, Peggy6

Due Date : 7/18/2011 3:00:00PM Resolution Date : 7/18/2011

12:00:00AM FA Status : Completed

Resolution : badge#30065402,,,,make badger,,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 4586100021
 Account # : 4586100000 Customer Name : HABIB,AMIDPhone #:(407)
 862-0107

Address : 3619 BONNIE DR Irrigation CSR: Peggy Hanks
 Operator : LeRoy Grainger

Entry Date : 5/25/2011 9:54:40AM SO Type : M-SIO Request Type: General Investigation

Instructions : Record both the irrigation and residential meter badge/serial #s and manufacturer(s). Put meter(s) information in comments. Thanks, Peggy

Due Date : 6/17/2011 3:00:00PM Resolution Date : 6/17/2011

12:00:00AM FA Status : Completed

Resolution : irrig..meter badge#30065402,,,,make badger,,,,,resid...meter badge#91620606,,,,make badger,,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 4586100714
 Account # : 4586100000 Customer Name : HABIB,AMIDPhone #:(407)
 862-0107

Address : 3619 BONNIE DR Irrigation CSR:Batch SystemOperator :

Entry Date : 2/22/2011 8:01:20PM SO Type : M-SIO Request Type: General Investigation

Instructions :

Due Date : 2/22/2011 8:01:20PM Resolution Date : 3/1/2011

12:00:00AM FA Status : Completed

Resolution :MR ID: 458617130082, MR REMARK: ML spoke to Dr Habib who owns the property explaining the meter indicates a leak on customers side jam

Sub Division : 015 MR Route : F06 FA ID : 4727100865
 Account # : 4727100000 Customer Name : OCAMPO,JUANPhone #:(407)
 788-2156

Address : 1203 HELEN ST CSR: Peggy Hanks
 Operator : LeRoy Grainger

Entry Date : 5/25/2011 9:41:13AM SO Type : M-SIO Request Type: General Investigation

Instructions : Record meter badge/serial # and manufacturer. Put meter ifnformation in comments. Thanks, Peggy

Due Date : 6/17/2011 3:00:00PM Resolution Date : 6/17/2011

12:00:00AM FA Status : Completed

Resolution : badge#9435445,,,,make badger,,,,lrg

Division : 015 MR Route : F06 FA ID : 5015200902
 Account # : 5015200000 Customer Name : MADDOX,MARYPhone #:(407)
 862-8460

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Address : 3519 JAMISON DR CSR: Kathy Sillitoe
Operator : Kevin Cooper

Entry Date : 6/17/2011 1:38:54PM SO Type : M-SIO Request Type: General Investigation

Instructions : Is this meter working or is this home vacant?.KAS

Due Date : 6/20/2011 12:00:00AM Resolution Date : 6/20/2011
12:00:00AM FA Status : Completed

Resolution :home is vacant...crg

Sub Division : 015 MR Route : F06 FA ID : 5045200576
Account # : 5045200000 Customer Name : MUNOZ,DAVID MPhone #:
(407) 788-7502

Address : 1258 BEAR LAKE RD CSR: Batch System
Operator : Shawn Ebert

Entry Date : 10/23/2011 7:27:18PM SO Type : M-EXCHNG

Instructions : MR ID: 504526751450, MR REMARK: MF

Due Date : 10/23/2011 7:27:18PM Resolution Date : 10/24/2011
12:00:00AM FA Status : Completed

Resolution :METER WAS NOT FLOODED GLASS WAS FOGGED. REPLACED 5/8" METER AND GASKETS.. SME

Sub Division : 015 MR Route : F06 FA ID : 5045200425
Account # : 5045200000 Customer Name : MUNOZ,DAVID MPhone #:
(407) 788-7502

Address : 1258 BEAR LAKE RD CSR: Peggy Hanks
Operator : LeRoy Grainger

Entry Date : 3/15/2011 11:11:16AM SO Type : M-SIO Request Type: General Investigation

Instructions : Confirm badge # of meter. Put finding in 'comments'. Thanks Peggy

Due Date : 3/17/2011 6:00:00PM Resolution Date : 3/17/2011
12:00:00AM FA Status : Completed

Resolution :badge#99295149,,,,make badger,,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 5106200966
Account # : 5106200000 Customer Name : FINN,ROBERT BPhone #:
(407) 862-0648

Address : 1318 LAKE ASHER CIR CSR: Peggy Hanks
Operator : Donna Brown

Entry Date : 2/17/2011 3:43:07PM SO Type : M-SIO Request Type: General Investigation

Instructions : Confirm meter manufacturer is Kent. Confirm meter badge # is 8064745. Put findings in "Comments" Peggy

Due Date : 2/21/2011 6:00:00PM Resolution Date : 3/3/2011
12:00:00AM FA Status : Completed

Resolution :CHECKED METER ANG GAVE INFO TO PEGGY.. KEV

Sub Division : 015 MR Route : F06 FA ID : 5116200881
Account # : 5116200000 Customer Name : ALLEN,JACKIEPhone #:

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Address : 1338 LAKE ASHER CIR CSR: Linda JonesOperator
: LeRoy Grainger

Entry Date : 9/26/2011 2:56:33PM SO Type : M-WARN

Instructions : PPLEASE CALL OFFICE--NEED CONTACT INFO UPDATED & CHECK HOUSE OCCUPANCY. LINDA

Due Date : 9/27/2011 6:00:00PM Resolution Date : 9/27/2011
12:00:00AM FA Status : Completed

Resolution : hung tag,,,house occupied,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 5675200597

Account # : 5675200000 Customer Name : ABBOTT,KEITH MPhone #:

Address : 3512 CURTIS DR CSR: Linda JonesOperator
: LeRoy Grainger

Entry Date : 9/26/2011 10:51:44AM SO Type : M-WARN

Instructions : PLEASE CALL OFFICE--NEED CONTACT INFO UPDATED & PAST DUE BALANCE ON ACCOUNT. LINDA

Due Date : 9/27/2011 6:00:00PM Resolution Date : 9/27/2011
12:00:00AM FA Status : Completed

Resolution : hung tag,,,house occupied,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 5675200722

Account # : 5675200000 Customer Name : ABBOTT,KEITH MPhone #:

Address : 3512 CURTIS DR CSR: Linda JonesOperator
: LeRoy Grainger

Entry Date : 11/8/2011 12:07:50PM SO Type : M-WARN Request Type: DON'T USE

Instructions : NO # ON ACCOUNT--ISSUE FA TO CALL OFFICE--NEED CONTACT INFO & BALANCE ON ACCOUNT. LINDA

Due Date : 11/9/2011 6:00:00PM Resolution Date : 11/9/2011
12:00:00AM FA Status : Completed

Resolution : hung tag,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 5675200290

Account # : 5675200000 Customer Name : ABBOTT,KEITH MPhone #:

Address : 3512 CURTIS DR CSR: Batch System
Operator : Shawn Ebert

Entry Date : 6/8/2011 7:23:22PM SO Type : M-CUT

Instructions :

Due Date : 6/9/2011 7:00:00PM Resolution Date : 6/9/2011
12:00:00AM FA Status : Completed

Resolution : READ , TURNED OFF , TAGGED DOOR , SME

Sub Division : 015 MR Route : F06 FA ID : 5675200243

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Account # : 5675200000 Customer Name : ABBOTT,KEITH MPhone #:
 Address : 3512 CURTIS DR CSR: Batch System
 Operator : LeRoy Grainger
 Entry Date : 7/6/2011 7:18:40PM SO Type : M-WARN
 Instructions :
 Due Date : 7/7/2011 7:00:00PM Resolution Date : 7/7/2011
 12:00:00AM FA Status : Completed
 Resolution : off,,lrg

Sub Division : 015 MR Route : F06 FA ID : 5786100985
 Account # : 5786100000 Customer Name : BEAR LAKE BIBLE CHPL
 Phone #: (407) 869-0198
 Address : 1251 BEAR LAKE RD CSR: Cristina Harden
 Operator : LeRoy Grainger
 Entry Date : 1/10/2011 8:50:40AM SO Type : HIBILL
 Instructions : PLS REREAD METER/CHECK FOR LEAKS. IRRIGATION ON WELL. THANKS/TINA
 Due Date : 1/11/2011 6:00:00PM Resolution Date : 1/11/2011
 9:30:00AM FA Status : Completed
 Resolution : meter indicated small leak on customer side,tagged door with findings,lrg

Sub Division : 015 MR Route : F06 FA ID : 5637100668
 Account # : 5637100000 Customer Name : WIGGINS,LAVONPhone #:
 (000) 862-1727
 Address : 1217 GAIL ST CSR: Isabel Ceballos
 Operator : Kevin Cooper
 Entry Date : 10/25/2011 3:54:29PM SO Type : M-SIO Request Type: General Investigation
 Instructions : Customer reported a leak and needs water turned off. Paged Kevin C /ic
 Due Date : 10/25/2011 6:00:00PM Resolution Date : 10/25/2011
 12:00:00AM FA Status : Completed
 Resolution : HAD TO REPLACE 3/4" VALVE AND METER COUPLINGS AND PLUMB CUSTOMERS LINE BACK IN . THEY REPAIRED THEIR LINE WHILE I DID THIS.. KEV

Sub Division : 015 MR Route : F06 FA ID : 5806200626
 Account # : 5806200000 Customer Name : PENZOL,VIVIANNEPhone #:
 (407) 774-0772
 Address : 1322 LAKE ASHER CIR CSR: Linette Orengo
 Operator : LeRoy Grainger
 Entry Date : 5/2/2011 3:55:38PM SO Type : M-SIO Request Type: General Investigation
 Instructions : please turn water off temp. they are installing a water heater will need water back on when done. SALVADOR(
 AL., 788-3277 ..L/IO FL
 Due Date : 5/3/2011 6:00:00PM Resolution Date : 5/3/2011
 12:00:00AM FA Status : Completed

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution : called number, but was disconnected,, went by residence, knocked on door no answer,,, tagged door,,,,, lrg

Sub Division : 015 MR Route : F06 FA ID : 6387100227
 Account # : 6387100000 Customer Name : FINN, NANCY T Phone #: (407) 702-1340
 Address : 3709 ANNA DR CSR: Batch System
 Operator : Mike Finnegan

Entry Date : 5/4/2011 7:18:36PM SO Type : M-CUT

Instructions :

Due Date : 5/5/2011 7:00:00PM Resolution Date : 5/9/2011
 12:00:00AM FA Status : Completed

Resolution : Turned off meter, locked and tagged door

Sub Division : 015 MR Route : F06 FA ID : 6575200737
 Account # : 6575200000 Customer Name : TUTTLE, LLEWELLYN Phone #: (407) 862-2978
 Address : 3516 CURTIS DR CSR: Peggy Hanks
 Operator : Donna Brown

Entry Date : 2/17/2011 3:44:41PM SO Type : M-SIO Request Type: General Investigation

Instructions : Confirm meter manufacturer is Kent. Pls put findings in "Comments" Peggy

Date : 2/21/2011 6:00:00PM Resolution Date : 2/22/2011
 12:00:00AM FA Status : Completed

Resolution : CHECKED METER AND GAVE INFO TO PEGGY.. KEV

Sub Division : 015 MR Route : F06 FA ID : 6955200678
 Account # : 6955200000 Customer Name : LOEFFLER, EDWARD Phone #: (407) 860-8450
 Address : 3526 SHIRLEY DR CSR: Batch System
 Operator : Rodel Hermano

Entry Date : 2/22/2011 8:01:20PM SO Type : M-EXCHNG

Instructions : MR ID: 695525145788, MR REMARK: MS

Due Date : 2/22/2011 8:01:20PM Resolution Date : 2/25/2011
 12:00:00AM FA Status : Completed

Resolution : REPLACED STUCK 5/8" METER.. RH

Sub Division : 015 MR Route : F06 FA ID : 7526200129
 Account # : 7526200000 Customer Name : BERRY, MELVIN W Phone #: (407) 702-1363
 Address : 3405 JAMISON DR CSR: Batch System
 Operator : Rodel Hermano

Entry Date : 1/4/2011 8:23:06PM SO Type : M-CUT

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions :

Due Date : 1/5/2011 7:00:00PM
1 :00AM FA Status : Completed

Resolution Date : 1/5/2011

Resolution :OFF...TAGGED DOOR...RRH

Sub Division : 015

MR Route : F06

FA ID : 7526200637

Account # : 7526200000 Customer Name : BERRY,MELVIN WPhone #:
(407) 702-1363

Address : 3405 JAMISON DR CSR: Jennifer Elliot
Operator : LeRoy Grainger

Entry Date : 10/10/2011 8:09:30AM SO Type : M-RECON

Instructions : Please reconnect service. I have a signed waiver on File a the FL-Office. I called Kevin Cooper. Jennifer

Due Date : 10/10/2011 8:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 10/10/2011

Resolution :rec,,lrg

Sub Division : 015

MR Route : F06

FA ID : 7526200448

Account # : 7526200000 Customer Name : BERRY,MELVIN WPhone #:
(407) 702-1363

Address : 3405 JAMISON DR CSR: Batch System
Operator : Chris Gosnell

Entry Date : 10/5/2011 7:39:11PM SO Type : M-CUT

Instructions :

Due Date : 10/6/2011 7:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 10/6/2011

Resolution :Turned off, tagged door...crg

Sub Division : 015

MR Route : F06

FA ID : 7326200479

Account # : 7326200000 Customer Name : BEJARANO,JIMMYPhone #:
(407) 296-0979

Address : 3407 HOLLIDAY AVE CSR: Tara DruryOperator :
Kevin Cooper

Entry Date : 7/8/2011 8:24:02AM SO Type : M-RECON

Instructions : Please pick up tag and reconnect service. Called to KC/tmd

Due Date : 7/8/2011 6:00:00PM
12:00:00PM FA Status : Completed

Resolution Date : 7/8/2011

Resolution :reconnected meter...crg

Sub Division : 015

MR Route : F06

FA ID : 7326200962

Account # : 7326200000 Customer Name : BEJARANO,JIMMYPhone #:
(407) 296-0979

Address : 3407 HOLLIDAY AVE CSR: Batch System
Operator : LeRoy Grainger

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date : 7/6/2011 7:18:40PM SO Type : M-CUT

Instructions :

Due Date : 7/7/2011 7:00:00PM Resolution Date : 7/7/2011
 12:00:00AM FA Status : Completed
 Resolution : off,,lrg

Sub Division : 015 MR Route : F06 FA ID : 7326200913
 Account # : 7326200000 Customer Name : BEJARANO,JIMMY Phone #:
 (407) 296-0979
 Address : 3407 HOLLIDAY AVE CSR: Matthew Chandler
 Operator : LeRoy Grainger

Entry Date : 9/27/2011 12:19:34PM SO Type : M-REREAD

Instructions : NEED A READ FOR BILLING, THANKS.MC

Due Date : 9/28/2011 6:00:00PM Resolution Date : 9/28/2011
 12:00:00AM FA Status : Completed
 Resolution : reread,,lrg

Sub Division : 015 MR Route : F06 FA ID : 7326200949
 Account # : 7326200000 Customer Name : BEJARANO,JIMMY Phone #:
 (407) 296-0979
 Address : 3407 HOLLIDAY AVE CSR: Lisa Bachmann
 Operator : LeRoy Grainger

Entry Date : 11/28/2011 10:28:45AM SO Type : M-READ

Instructions : Please take final read and turn off service. Thanks /lab

Due Date : 12/12/2011 6:00:00PM Resolution Date : 12/12/2011
 12:00:00AM FA Status : Completed
 Resolution : read,turned off,,tagged,,lrg

Sub Division : 015 MR Route : F06 FA ID : 7307100970
 Account # : 7307100000 Customer Name : FUNDOVA,DIANA Phone #:
 (407) 774-8403
 Address : 1214 LOIS AVE CSR: Matthew Chandler
 Operator : Donna Brown

Entry Date : 5/25/2011 8:15:29AM SO Type : M-REREAD

Instructions : NEED A READ FOR BILLING, THANKS.MC

Due Date : 5/26/2011 6:00:00PM Resolution Date : 5/26/2011
 12:00:00AM FA Status : Completed
 Resolution : Read. DB

Sub Division : 015 MR Route : F06 FA ID : 7557100433
 Account # : 7557100000 Customer Name : DE LILLO,FRANCES Phone #:

Field Activity Detail Report from 01/01/2011 to 12/31/2011

(407) 869-1441

Address : 1203 MARIE AVE CSR: Batch System
Operator : Rodel Hermano

Entry Date : 8/24/2011 7:06:20PM SO Type : M-EXCHNG

Instructions : MR ID: 755717797895, MR REMARK: GF

Due Date : 8/24/2011 7:06:20PM Resolution Date : 8/26/2011
12:00:00AM FA Status : Completed

Resolution :REPLACED FOGGED 5/8" METER..RH

Sub Division : 015 MR Route : F06 FA ID : 7345200923
Account # : 7345200000 Customer Name : MADDOX,NANCY Phone #:
(407) 754-2393

Address : 3533 SHIRLEY DR CSR: Batch System
Operator : Rodel Hermano

Entry Date : 11/27/2011 7:20:28PM SO Type : M-EXCHNG

Instructions : MR ID: 734527919487, MR REMARK: MS

Due Date : 11/27/2011 7:20:28PM Resolution Date : 12/6/2011
12:00:00AM FA Status : Completed

Resolution :REPLACED STUCK 5/8" METER..RH

Division : 015 MR Route : F06 FA ID : 7495200259

Account # : 7495200000 Customer Name : BOUDREAU,F JPhone #:(321)
239-9709

Address : 1209 ALTON DR CSR: Linda Jones Operator
: Mike Finnegan

Entry Date : 11/10/2011 10:57:21AM SO Type : M-WARN Request Type: DON'T USE

Instructions : # NO GOOD---ISSUE FA TO CALL OFFICE--NEED CONTACT INFO UPDATED & BALANCE ON ACCOUNT.
LINDA

Due Date : 11/11/2011 6:00:00PM Resolution Date : 11/14/2011
12:00:00AM FA Status : Completed

Resolution :tagged door maf

Sub Division : 015 MR Route : F06 FA ID : 7495200875
Account # : 7495200000 Customer Name : BOUDREAU,F JPhone #:(321)
239-9709

Address : 1209 ALTON DR CSR: Batch System
Operator : LeRoy Grainger

Entry Date : 9/6/2011 7:36:46PM SO Type : M-CUT

Instructions :

Due Date : 9/7/2011 7:00:00PM Resolution Date : 9/7/2011
12:00:00AM FA Status : Completed

Resolution :off,,lrg

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division : 015 MR Route : F06 FA ID : 7495200366
 Account # : 7495200000 Customer Name : BOUDREAU,F JPhone #:(321)
 239-9709
 Address : 1209 ALTON DR CSR: Linette Orengo
 Operator : Mike Finnegan
 Entry Date : 9/7/2011 9:20:23AM SO Type : M-RECON
 Instructions : please recon cust has paid tag is signed on the door. paged Kevin.../LIO FL
 Due Date : 9/7/2011 6:00:00PM Resolution Date : 9/7/2011
 1:00:00PM FA Status : Completed
 Resolution :water on maf

Sub Division : 015 MR Route : F06 FA ID : 7775200583
 Account # : 7775200000 Customer Name : WEBB,MICHAELPhone #:
 (407) 367-9782
 Address : 3508 CURTIS DR CSR: Deborah Volz
 Operator : LeRoy Grainger
 Entry Date : 7/19/2011 3:07:48PM SO Type : HIBILL
 Instructions : re-read meter, check for leaks, Hi bill complaint. deb
 Due Date : 7/20/2011 8:00:00PM Resolution Date : 7/20/2011
 12:00:00AM FA Status : Completed
 Resolution :no leaks detected,,,tagged door,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 8185200036
 Account # : 8185200000 Customer Name : ANGEVINE,MICHAELPhone #:
 (407) 949-9455
 Address : 3412 CURTIS DR CSR: Constance Dunn
 Operator : LeRoy Grainger
 Entry Date : 7/1/2011 3:28:53PM SO Type : M-OFF
 Instructions : Take final read, turn off and lock. Thanks Connie
 Due Date : 7/12/2011 6:00:00PM Resolution Date : 7/12/2011
 12:00:00AM FA Status : Completed
 Resolution :already locked off,,,tagged door for new,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 8467100819
 Account # : 8467100000 Customer Name : HORN,MIKEPhone #:
 Address : 1221 GAY ST CSR: Batch System
 Operator : LeRoy Grainger
 Entry Date : 7/6/2011 7:18:40PM SO Type : M-CUT
 Instructions :

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date : 7/7/2011 7:00:00PM Resolution Date : 7/7/2011
 12:00:00AM FA Status : Completed
 olution :off,,lrg

Sub Division : 015 MR Route : F06 FA ID : 8467100750
 Account # : 8467100000 Customer Name : HORN,MIKE Phone #:
 Address : 1221 GAY ST CSR: Batch System
 Operator : Chris Gosnell

Entry Date : 10/5/2011 7:39:11PM SO Type : M-CUT

Instructions :

Due Date : 10/6/2011 7:00:00PM Resolution Date : 10/6/2011
 12:00:00AM FA Status : Completed
 Resolution : Turned off, tagged door...crg

Sub Division : 015 MR Route : F06 FA ID : 8686100633
 Account # : 8686100000 Customer Name : FALLER,LENORA Q Phone #:
 (407) 948-3518
 Address : 1261 BEAR LAKE RD CSR: Batch System
 Operator : LeRoy Grainger

Entry Date : 9/6/2011 7:36:46PM SO Type : M-CUT

Instructions :

Due Date : 9/7/2011 7:00:00PM Resolution Date : 9/7/2011
 12:00:00AM FA Status : Completed
 Resolution : l.off,,lrg

Sub Division : 015 MR Route : F06 FA ID : 8957100027
 Account # : 8957100000 Customer Name : BROWN,JEFF A Phone #:
 Address : 1214 GAY ST CSR: Batch System
 Operator : LeRoy Grainger

Entry Date : 9/6/2011 7:36:46PM SO Type : M-CUT

Instructions :

Due Date : 9/7/2011 7:00:00PM Resolution Date : 9/7/2011
 12:00:00AM FA Status : Completed
 Resolution : l.off,,lrg

Sub Division : 015 MR Route : F06 FA ID : 8957100503
 Account # : 8957100000 Customer Name : BROWN,JEFF A Phone #:
 Address : 1214 GAY ST CSR: Batch System
 Operator : Shawn Ebert

Entry Date : 10/23/2011 7:27:18PM SO Type : M-EXCHNG

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions : MR ID: 895715014192, MR REMARK: MF

Date : 10/23/2011 7:27:18PM Resolution Date : 10/24/2011
 12:00:00AM FA Status : Completed
 Resolution : METER WAS NOT FLOODED, GLASS WAS FOGGED. REPLACED 5/8" METER AND GASKETS.. SME

Sub Division : 015 MR Route : F06 FA ID : 8957100126
 Account # : 8957100000 Customer Name : BROWN,JEFF A Phone #:
 Address : 1214 GAY ST CSR: Batch System
 Operator : LeRoy Grainger
 Entry Date : 12/15/2011 7:25:04PM SO Type : M-CUT

Instructions :
 Due Date : 12/16/2011 7:00:00PM Resolution Date : 12/20/2011
 12:00:00AM FA Status : Completed
 Resolution : l.off,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 8957100405
 Account # : 8957100000 Customer Name : BROWN,JEFF A Phone #:
 Address : 1214 GAY ST CSR: Vicki Wilson Operator
 Operator : Mike Finnegan
 Entry Date : 12/20/2011 2:32:19PM SO Type : M-RECON

Instructions : Please reconnect, tag on door/vlw contacted kevin
 Due Date : 12/20/2011 8:00:00PM Resolution Date : 12/20/2011
 12:00:00AM FA Status : Completed
 Resolution : rec,,picked up tag

Sub Division : 015 MR Route : F06 FA ID : 8957100545
 Account # : 8957100000 Customer Name : BROWN,JEFF A Phone #:
 Address : 1214 GAY ST CSR: Batch System
 Operator : LeRoy Grainger
 Entry Date : 11/22/2011 7:21:35PM SO Type : M-CUT

Instructions :
 Due Date : 11/23/2011 7:00:00PM Resolution Date : 11/28/2011
 12:00:00AM FA Status : Completed
 Resolution : l.off,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 8957100450
 Account # : 8957100000 Customer Name : BROWN,JEFF A Phone #:
 Address : 1214 GAY ST CSR: Ingrid Miller Operator
 Operator : LeRoy Grainger

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date : 9/8/2011 10:28:21AM SO Type : M-RECON

Instructions : please restore the services customer has signed the waiver and left on door, item 9/8 ***8:14am 9/9/11...cust
said he never got reconnected yesterday. page to kevin. bnd/flDue Date : 9/8/2011 6:30:00PM Resolution Date : 9/9/2011
12:00:00AM FA Status : Completed

Resolution : rec,,,picked up tag,,,lrg

Sub Division : 015

MR Route : F06

FA ID : 8957100185

Account # : 8957100000 Customer Name : BROWN,JEFF A Phone #:

Address : 1214 GAY ST CSR: Linette Orengo

Operator : LeRoy Grainger

Entry Date : 11/29/2011 8:53:06AM SO Type : M-RECON

Instructions : Please recon cust has paid tag will be signed on the door. paged Kevin.../LIO FL

Due Date : 11/29/2011 6:00:00PM Resolution Date : 11/29/2011
12:00:00AM FA Status : Completed

Resolution : rec,,,picked up tag,,,lrg

Sub Division : 015

MR Route : F06

FA ID : 8707100578

Account # : 8707100000 Customer Name : RAPP,JUANITA Y Phone #:
(7) 869-5722

Address : 1225 LOIS AVE CSR: Matthew Chandler

Operator : LeRoy Grainger

Entry Date : 7/26/2011 9:39:49AM SO Type : M-REREAD

Instructions : NEED A READ FOR BILLING, THANKS.MC

Due Date : 7/27/2011 6:00:00PM Resolution Date : 7/27/2011
12:00:00AM FA Status : Completed

Resolution : reread,,,lrg

Sub Division : 015

MR Route : F06

FA ID : 8717100593

Account # : 8717100000 Customer Name : NEFLALI,RIVERA Phone #:
(386) 775-9726

Address : 1216 HELEN ST CSR: Kathy Sillitoe

Operator : Kevin Cooper

Entry Date : 6/17/2011 1:53:41PM SO Type : M-SIO Request Type: General Investigation

Instructions : Is this house still empty? Is the meter working?

Due Date : 6/17/2011 12:00:00AM Resolution Date : 6/20/2011
12:00:00AM FA Status : Completed

Resolution : house still empty...crg

Sub Division : 015

MR Route : F06

FA ID : 8717100148

Account # : 8717100000 Customer Name : NEFLALI,RIVERA Phone #:

Field Activity Detail Report from 01/01/2011 to 12/31/2011

(386) 775-9726

Address : 1216 HELEN ST CSR: Peggy Hanks
 Operator : LeRoy Grainger
 Entry Date : 5/25/2011 9:43:18AM SO Type : M-SIO Request Type: General Investigation
 Instructions : Record meter badge/serial # and manufacturer. Put meter information in comments. Thanks, Peggy
 Due Date : 6/17/2011 3:00:00PM Resolution Date : 6/17/2011
 12:00:00AM FA Status : Completed
 Resolution : badge#8455231,,,,make precision,,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 8717100542
 Account # : 8717100000 Customer Name : NEFLALI,RIVERA Phone #:
 (386) 775-9726
 Address : 1216 HELEN ST CSR: Kathy Sillitoe
 Operator : LeRoy Grainger
 Entry Date : 12/9/2011 2:52:57PM SO Type : M-SIO Request Type: General Investigation
 Instructions : Is this home still empty? Is meter working?Thanks, Kathy
 Due Date : 12/19/2011 12:00:00AM Resolution Date : 12/19/2011
 12:00:00AM FA Status : Completed
 Resolution : home is still vacant,,,,spoke with neighbor and he said the man died that lived there,and his son hadnt done anything with the place,,,,lrg

Division : 015 MR Route : F06 FA ID : 8827100050
 Account # : 8827100000 Customer Name : CARR,JAMES V Phone #:(407)
 924-9795
 Address : 1202 GAIL ST CSR: Batch System
 Operator : LeRoy Grainger
 Entry Date : 7/6/2011 7:18:40PM SO Type : M-CUT
 Instructions :
 Due Date : 7/7/2011 7:00:00PM Resolution Date : 7/7/2011
 12:00:00AM FA Status : Completed
 Resolution : off,lrg

Sub Division : 015 MR Route : F06 FA ID : 8975200391
 Account # : 8975200000 Customer Name : BIGAS,MICHELLE Phone #:
 (407) 617-4524
 Address : 3504 CURTIS DR CSR:Kathy Sillitoe Operator :
 Entry Date : 12/9/2011 2:56:18PM SO Type : M-SIO Request Type: General Investigation
 Instructions : Please verify meter is working zero consumption since 9/23/2011. Thanks, kathy
 Due Date : 12/19/2011 12:00:00AM Resolution Date : 12/19/2011
 :00AM FA Status : Completed
 Resolution :

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division : 015 MR Route : F06 FA ID : 8975200309
 Account # : 8975200000 Customer Name : BIGAS,MICHELLE Phone #:
) 617-4524
 Address : 3504 CURTIS DR CSR: Batch System
 Operator : Rodel Hermano
 Entry Date : 12/21/2011 7:01:47PM SO Type : M-EXCHNG
 Instructions : MRID: 897522397934, MR REMARK: MS
 Due Date : 12/21/2011 7:01:47PM Resolution Date : 1/25/2012
 12:00:00AM FA Status : Completed
 Resolution : REPLACED STUCK 5/8" METER..RH

Sub Division : 015 MR Route : F06 FA ID : 9187100863
 Account # : 9187100000 Customer Name : CATRON,JOHN Phone #:(407)
 403-6718
 Address : 3717 ANNA DR CSR: Batch System
 Operator : Rodel Hermano
 Entry Date : 8/24/2011 7:06:20PM SO Type : M-EXCHNG
 Instructions : MR ID: 918712429877, MR REMARK: MS
 Due Date : 8/24/2011 7:06:20PM Resolution Date : 8/26/2011
 12:00:00AM FA Status : Completed
 Resolution : REPLACED STUCK 5/8" METER..RH

Sub Division : 015 MR Route : F06 FA ID : 9225200762
 Account # : 9225200000 Customer Name : LANDIS,GERALD Phone #:
 (407) 682-2097
 Address : 3515 CRAIG DR CSR: Batch System
 Operator : Shawn Ebert
 Entry Date : 4/6/2011 7:23:08PM SO Type : M-CUT
 Instructions :
 Due Date : 4/7/2011 7:00:00PM Resolution Date : 4/7/2011
 12:00:00AM FA Status : Completed
 Resolution : READ , T/OFF , TAGGED DOOR , SME

Sub Division : 015 MR Route : F06 FA ID : 9225200214
 Account # : 9225200000 Customer Name : LANDIS,GERALD Phone #:
 (407) 682-2097
 Address : 3515 CRAIG DR CSR: Batch System
 Operator : Rodel Hermano
 Entry Date : 1/4/2011 8:23:06PM SO Type : M-CUT
 Instructions :
 Due Date : 1/5/2011 7:00:00PM Resolution Date : 1/5/2011

Field Activity Detail Report from 01/01/2011 to 12/31/2011

2:00:00AM FA Status : Completed

Resolution : OFF...TAGGED DOOR...RRH

Sub Division : 015

MR Route : F06

FA ID : 9225200882

Account # : (407) 682-2097

9225200000

Customer Name :

LANDIS,GERALDPhone #:

Address : Shawn Ebert

3515 CRAIG DR

CSR: Tara DruryOperator :

Entry Date : 4/7/2011 10:05:07AM SO Type : M-RECON

Instructions : Please pick up tag and reconnect service. /tmd

Due Date : 4/7/2011 6:00:00PM

Resolution Date : 4/7/2011

1:00:00AM FA Status : Completed

Resolution : PICKED UP SIGNED TAG , T/ON , SME

Sub Division : 015

MR Route : F06

FA ID : 9107100121

Account # : (407) 786-1497

9107100000

Customer Name :

HILERIO,CARMENPhone #:

Address : Operator : LeRoy Grainger

1206 LOIS AVE

CSR: Peggy Hanks

Entry Date : 3/15/2011 11:13:33AM SO Type : M-SIO Request Type: General Investigation

Instructions : Confirm meter badge #. Put finding in 'comments'. Thanks Peggy

Due Date : 3/17/2011 6:00:00PM

Resolution Date : 3/17/2011

12:00:00AM FA Status : Completed

Resolution : badge#117232129,,,,make hays,,,,lrg

Sub Division : 015

MR Route : F06

FA ID : 9325200824

Account # : (407) 774-5679

9325200000

Customer Name :

ERVIN,SAMMY JOPhone #:

Address : Operator : LeRoy Grainger

3519 CRAIG DR

CSR: Matthew Chandler

Entry Date : 10/25/2011 8:02:32AM SO Type : M-REREAD

Instructions : NEED A READ FOR BILLING, THANKS.MC

Due Date : 10/26/2011 6:00:00PM

Resolution Date : 10/26/2011

12:00:00AM FA Status : Completed

Resolution : reread,,,lrg

Sub Division : 015

MR Route : F06

FA ID : 9615200981

Account # : Phone #: (407) 862-4406

9615200000

Customer Name :

FOREST LAKE ACADEMY

Address : Operator : LeRoy Grainger

3508 CRAIG DR

CSR: Peggy Hanks

Entry Date : 5/25/2011 9:39:55AM SO Type : M-SIO Request Type: General Investigation

Instructions : Record meter badge/serial # and manufacturer. Put meter information in comments. Thanks, Peggy

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date : 6/16/2011 3:00:00PM Resolution Date : 6/16/2011
 12:00:00AM FA Status : Completed
 Resolution : badge#8331088,,,,make precision,,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 9708100665
 Account # : 9708100000 Customer Name : TINKES,ELEANOR Phone #:
 (407) 682-3935
 Address : 3706 MIRROR LAKE DR CSR: Matthew Chandler
 Operator : LeRoy Grainger

Entry Date : 10/25/2011 8:03:23AM SO Type : M-REREAD

Instructions : NEED A READ FOR BILLING, THANKS.MC

Due Date : 10/26/2011 6:00:00PM Resolution Date : 10/26/2011
 12:00:00AM FA Status : Completed
 Resolution : reread,,lrg

Sub Division : 015 MR Route : F06 FA ID : 9708100665
 Account # : 9708100000 Customer Name : TINKES,ROLAND P Phone #:
 (407) 682-3935
 Address : 3706 MIRROR LAKE DR CSR: Matthew Chandler
 Operator : LeRoy Grainger

Entry Date : 10/25/2011 8:03:23AM SO Type : M-REREAD

Instructions : NEED A READ FOR BILLING, THANKS.MC

Due Date : 10/26/2011 6:00:00PM Resolution Date : 10/26/2011
 12:00:00AM FA Status : Completed
 Resolution : reread,,lrg

Sub Division : 015 MR Route : F06 FA ID : 9708100179
 Account # : 9708100000 Customer Name : TINKES,ELEANOR Phone #:
 (407) 682-3935
 Address : 3706 MIRROR LAKE DR CSR: Batch System
 Operator : LeRoy Grainger

Entry Date : 7/6/2011 7:18:40PM SO Type : M-CUT

Instructions :

Due Date : 7/7/2011 7:00:00PM Resolution Date : 7/7/2011
 12:00:00AM FA Status : Completed
 Resolution : off,lrg

Sub Division : 015 MR Route : F06 FA ID : 9708100179
 Account # : 9708100000 Customer Name : TINKES,ROLAND P Phone #:
 (407) 682-3935
 Address : 3706 MIRROR LAKE DR CSR: Batch System
 Operator : LeRoy Grainger

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date : 7/6/2011 7:18:40PM SO Type : M-CUT

Instructions :

Due Date : 7/7/2011 7:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 7/7/2011

Resolution :off,lrg

Sub Division : 015 MR Route : F06 FA ID : 9708100847
Account # : 9708100000 Customer Name : TINKES,ELEANOR Phone #:
(407) 682-3935
Address : 3706 MIRROR LAKE DR CSR: Batch System
Operator : Rodel Hermano

Entry Date : 11/27/2011 7:20:28PM SO Type : M-EXCHNG

Instructions : MR ID: 970819914081, MR REMARK: GL

Due Date : 11/27/2011 7:20:28PM
12:00:00AM FA Status : Completed

Resolution Date : 12/6/2011

Resolution :REPLACED STUCK 5/8" METER..RH

Sub Division : 015 MR Route : F06 FA ID : 9708100847
Account # : 9708100000 Customer Name : TINKES,ROLAND P Phone #:
(407) 682-3935
Address : 3706 MIRROR LAKE DR CSR: Batch System
Operator : Rodel Hermano

Entry Date : 11/27/2011 7:20:28PM SO Type : M-EXCHNG

Instructions : MR ID: 970819914081, MR REMARK: GL

Due Date : 11/27/2011 7:20:28PM
12:00:00AM FA Status : Completed

Resolution Date : 12/6/2011

Resolution :REPLACED STUCK 5/8" METER..RH

Sub Division : 015 MR Route : F06 FA ID : 9708100935
Account # : 9708100000 Customer Name : TINKES,ELEANOR Phone #:
(407) 682-3935
Address : 3706 MIRROR LAKE DR CSR: Cristina Harden
Operator : LeRoy Grainger

Entry Date : 7/7/2011 7:51:03AM SO Type : M-RECON

Instructions : PLS RECON. TAG ON DOOR. PAGED TO KEVIN. THANKS/TINA

Due Date : 7/7/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 7/7/2011

Resolution :rec,,picked up tag,,lrg

Sub Division : 015 MR Route : F06 FA ID : 9708100935
Account # : 9708100000 Customer Name : TINKES,ROLAND P Phone #:

Field Activity Detail Report from 01/01/2011 to 12/31/2011

(407) 682-3935

Address : 3706 MIRROR LAKE DR CSR: Cristina Harden
Operator : LeRoy Grainger

Entry Date : 7/7/2011 7:51:03AM SO Type : M-RECON

Instructions : PLS RECON. TAG ON DOOR. PAGED TO KEVIN. THANKS/TINA

Due Date : 7/7/2011 6:00:00PM Resolution Date : 7/7/2011
12:00:00AM FA Status : Completed

Resolution : rec,,picked up tag,,lrg

Sub Division : 015 MR Route : F06 FA ID : 9708100934
Account # : 9708100000 Customer Name : TINKES,ELEANOR Phone #:
(407) 682-3935

Address : 3706 MIRROR LAKE DR CSR: Sheri Demonbreun
Operator : Shawn Ebert

Entry Date : 4/7/2011 8:19:08AM SO Type : M-RECON

Instructions : please pick up tag and reconnect service, called to kevin-thanks sheri

Due Date : 4/7/2011 8:00:00PM Resolution Date : 4/7/2011
12:00:00PM FA Status : Completed

Resolution : PICKED UP SIGNED TAG , T/ON , SME

Sub Division : 015 MR Route : F06 FA ID : 9708100934
Account # : 9708100000 Customer Name : TINKES,ROLAND P Phone #:
(407) 682-3935

Address : 3706 MIRROR LAKE DR CSR: Sheri Demonbreun
Operator : Shawn Ebert

Entry Date : 4/7/2011 8:19:08AM SO Type : M-RECON

Instructions : please pick up tag and reconnect service, called to kevin-thanks sheri

Due Date : 4/7/2011 8:00:00PM Resolution Date : 4/7/2011
12:00:00PM FA Status : Completed

Resolution : PICKED UP SIGNED TAG , T/ON , SME

Sub Division : 015 MR Route : F06 FA ID : 9708100345
Account # : 9708100000 Customer Name : TINKES,ELEANOR Phone #:
(407) 682-3935

Address : 3706 MIRROR LAKE DR CSR: Batch System
Operator : Shawn Ebert

Entry Date : 4/6/2011 7:23:08PM SO Type : M-CUT

Instructions :

Due Date : 4/7/2011 7:00:00PM Resolution Date : 4/7/2011
12:00:00AM FA Status : Completed

Resolution : READ , T/OFF , TAGGED DOOR , SME

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division : 015 MR Route : F06 FA ID : 9708100345
 Account # : 9708100000 Customer Name : TINKES,ROLAND PPhone #:
 (407) 682-3935
 Address : 3706 MIRROR LAKE DR CSR: Batch System
 Operator : Shawn Ebert
 Entry Date : 4/6/2011 7:23:08PM SO Type : M-CUT
 Instructions :
 Due Date : 4/7/2011 7:00:00PM Resolution Date : 4/7/2011
 12:00:00AM FA Status : Completed
 Resolution : READ , T/OFF , TAGGED DOOR , SME

Sub Division : 015 MR Route : F06 FA ID : 4997100676
 Account # : 8295842436 Customer Name : SCHOCH,ALENAPhone #:
 (407) 435-7090
 Address : 3714 MIRROR LAKE DR CSR: Samantha Tackett
 Operator : Rodel Hermano
 Entry Date : 12/2/2011 11:11:36AM SO Type : M-SIO Request Type: General Investigation
 Instructions : PLEASE CHECK ON/OFF VALVE. CUSTOMER SAYS WHEN TURNED OFF, WATER STILL PASSES. I AM NOT SURE THIS IS OUR VALVE. PLEASE LET CUSTOMER KNOW IF WE CAN FIX OR NOT. THANK YOU, SAM NV
 Due Date : 12/5/2011 6:00:00PM Resolution Date : 12/6/2011
 12:00:00AM FA Status : Completed
 Resolution : 90 degree curbstop is operating properly and not leaking.If they are referring to the valve on the right side of the house they need to call a plumber to have it replaced.Tagged door with info..RH

Sub Division : 015 MR Route : F06 FA ID : 4997100650
 Account # : 8295842436 Customer Name : SCHOCH,ALENAPhone #:
 (407) 435-7090
 Address : 3714 MIRROR LAKE DR CSR:Brandi DeereOperator :
 Operator :
 Entry Date : 4/4/2011 11:23:43AM SO Type : M-SIO Request Type: General Investigation
 Instructions : ALAN/SEMINOLE COUNTY & SEWER CALLED AND REPORTED THAT REYNOLDS UTILITY CO WAS OUT DOING WORK AND CUT A LINE THAT GOES TO THE STORM DRAIN. PLEASE CHECK. ANY QUESTIONS CALL ALAN #407-463-7400. PAGE TO
 Due Date : 4/4/2011 6:00:00PM Resolution Date : 4/4/2011
 12:00:00AM FA Status : Completed
 Resolution : we have an abonanded line & removed it from the area KEV

Sub Division : 015 MR Route : F06 FA ID : 9965200742
 Account # : 9965200000 Customer Name : VAZQUEZ,ARNOLDO NPhone
 #: (407) 869-7859
 Address : 1202 BEAR LAKE RD CSR: Batch System
 Operator : Rodel Hermano
 Entry Date : 1/24/2011 8:01:37PM SO Type : M-EXCHNG

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions : MR ID: 996523006366, MR REMARK: MS

Due Date : 1/24/2011 8:01:37PM

Resolution Date : 1/26/2011

1 :00AM FA Status : Completed

Resolution : Replaced stuck 5/8" meter...RRH

Sub Division : 015

MR Route : F06

FA ID : 9927100322

Account # : 9927100000
862-4152

Customer Name : RICKS,W RPhone #:(407)

Address : 1210 GAIL ST
Operator : Shawn Ebert

CSR: Batch System

Entry Date : 10/23/2011 7:27:18PM SO Type : M-EXCHNG

Instructions : MR ID: 992715179826, MR REMARK: MF

Due Date : 10/23/2011 7:27:18PM

Resolution Date : 10/24/2011

12:00:00AM FA Status : Completed

Resolution : METER NOT FLOODED, GLASS WAS FOGGED. REPLACED 5/8" METER AND GASKETS.. SME

Sub Division : 015

MR Route : F06

FA ID : 7367100814

Account # : 3080449422
(407) 733-4361

Customer Name : HERNANDEZ,NEIDA Phone #:

Address : 1225 GAY ST
Operator : Rodel Hermano

CSR: Batch System

Entry Date : 1/4/2011 8:23:06PM SO Type : M-CUT

Instructions :

Due Date : 1/5/2011 7:00:00PM

Resolution Date : 1/5/2011

12:00:00AM FA Status : Completed

Resolution : OFF...TAGGED DOOR...RRH

Sub Division : 015

MR Route : F06

FA ID : 7367100252

Account # : 3080449422
(407) 733-4361

Customer Name : HERNANDEZ,NEIDA Phone #:

Address : 1225 GAY ST
Operator : Rodel Hermano

CSR: Isabel Ceballos

Entry Date : 1/5/2011 10:12:36AM SO Type : M-RECON

Instructions : Paid, turn on Pick up tag. Paged Rodel H /ic

Due Date : 1/5/2011 6:00:00PM

Resolution Date : 1/5/2011

1:00:00PM FA Status : Completed

Resolution : ON...PICKED UP TAG...RRH

Sub Division : 015

MR Route : F06

FA ID : 8755200734

Account # : 9682789029
692-6461

Customer Name : Nelson,Sherry Phone #:(407)

Address : 3518 SHIRLEY DR

CSR: Batch System

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Operator : Mike Finnegan

Entry Date : 5/4/2011 7:18:36PM SO Type : M-CUT

Instructions :

Due Date : 5/5/2011 7:00:00PM Resolution Date : 5/9/2011
12:00:00AM FA Status : Completed

Resolution : Turned off meter locked and tagged door. mfa crg

Sub Division : 015

MR Route : F06

FA ID : 8755200057

Account # : 9682789029 Customer Name : Nelson,SherryPhone #:(407)
692-6461Address : 3518 SHIRLEY DR CSR: Batch System
Operator : Rodel Hermano

Entry Date : 1/4/2011 8:23:06PM SO Type : M-CUT

Instructions :

Due Date : 1/5/2011 7:00:00PM Resolution Date : 1/5/2011
12:00:00AM FA Status : Completed

Resolution : OFF...TAGGED DOOR...RRH

Sub Division : 015

MR Route : F06

FA ID : 8755200446

Account # : 9682789029 Customer Name : Nelson,SherryPhone #:(407)
692-6461Address : 3518 SHIRLEY DR CSR: Lorie Mayeski
Operator : Mike Finnegan

Entry Date : 5/9/2011 10:50:51AM SO Type : M-RECON

Instructions : PLEASE RECONNECT SERVICE. SIGNED TAG ON DOOR. THANKS, LORIE *CALLED OUT TO KEVIN
COOPER @ 11:50 P.M.*Due Date : 5/9/2011 6:00:00PM Resolution Date : 5/9/2011
1:00:00AM FA Status : Completed

Resolution : water is turned back on maf,crg

Sub Division : 015

MR Route : F06

FA ID : 5095200810

Account # : 2340024188 Customer Name : Smith,DonnaPhone #:(407)
409-0988Address : 3404 CURTIS DR CSR: Peggy Hanks
Operator : LeRoy Grainger

Entry Date : 5/25/2011 9:36:30AM SO Type : M-SIO Request Type: General Investigation

Instructions : Record meter badge/serial # and manufacturer. Put meter information in comments. Thanks, Peggy

Due Date : 6/15/2011 3:00:00PM Resolution Date : 6/15/2011
1:00:00AM FA Status : Completed

Resolution : badge#8314555,,,,,make precision,,,lrg

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division : 015 MR Route : F06 FA ID : 6685200940
 Account # : 2068869169 Customer Name : FOREST LAKE ACADEMY
 ne #: (407) 862-8411
 Address : 1215 ELLEN CT CSR: Kathy Sillitoe
 Operator : Kevin Cooper
 Entry Date : 6/17/2011 1:42:01PM SO Type : M-SIO Request Type: General Investigation
 Instructions : Is this home still vacant or is the meter not working?
 Due Date : 6/20/2011 12:00:00AM Resolution Date : 6/20/2011
 12:00:00AM FA Status : Completed
 Resolution : house is vacant meter is working.. cg

Sub Division : 015 MR Route : F06 FA ID : 0907100034
 Account # : 4549469241 Customer Name : CURTIS,GERALDPhone #:
 (407) 919-9350
 Address : 1221 LOIS AVE CSR: Peggy Hanks
 Operator : LeRoy Grainger
 Entry Date : 7/26/2011 10:31:11AM SO Type : M-SIO Request Type: General Investigation
 Instructions : Record the meter badge/serial # and manufacturer. Put the meter information in comments. Thanks, Peggy
 Due Date : 8/9/2011 3:00:00PM Resolution Date : 8/9/2011
 12:00:00AM FA Status : Completed
 Resolution : badge#42909760,,,,make rockwell,,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 2017100990
 Account # : 6233744814 Customer Name : REESE,SAKINAPhone #:(407)
 353-7679
 Address : 1217 LOIS AVE CSR: Batch System
 Operator : Chris Gosnell
 Entry Date : 10/5/2011 7:39:11PM SO Type : M-CUT
 Instructions :
 Due Date : 10/6/2011 7:00:00PM Resolution Date : 10/6/2011
 12:00:00AM FA Status : Completed
 Resolution : Turned off, tagged door...crg

Sub Division : 015 MR Route : F06 FA ID : 2017100970
 Account # : 6233744814 Customer Name : REESE,SAKINAPhone #:(407)
 353-7679
 Address : 1217 LOIS AVE CSR: Ingrid Jenkins
 Operator : Chris Gosnell
 Entry Date : 10/6/2011 12:24:36PM SO Type : M-RECON
 Instructions : please restore the services has signed waiver and left on door. iejenkins 10/6
 Due Date : 10/6/2011 6:30:00PM Resolution Date : 10/6/2011
 12:00:00PM FA Status : Completed

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution : Reconnected, collected tag....crg

Division : 015

MR Route : F06

FA ID : 2017100396

Account # : 353-7679

6233744814

Customer Name :

REESE,SAKINAPhone #:(407)

Address :
Operator : Rodel Hermano

1217 LOIS AVE

CSR: Batch System

Entry Date : 1/4/2011 8:23:06PM

SO Type : M-CUT

Instructions :

Due Date : 1/5/2011 7:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 1/5/2011

Resolution : OFF...TAGGED DOOR...RRH

Sub Division : 015

MR Route : F06

FA ID : 2017100753

Account # : 353-7679

6233744814

Customer Name :

REESE,SAKINAPhone #:(407)

Address :
Operator : Rodel Hermano

1217 LOIS AVE

CSR: Brandi Deere

Entry Date : 1/5/2011 10:35:01AM

SO Type : M-RECON

Instructions : RECONNECT AND PICK UP TAG. PAGE TO RODEL

Due Date : 1/5/2011 6:00:00PM
1:00:00PM FA Status : Completed

Resolution Date : 1/5/2011

Resolution : RECONNECTED SERVICE...PICKED UP TAG...RRH

Sub Division : 015

MR Route : F06

FA ID : 4081910514

Account # : (931) 703-5343

0505672519

Customer Name :

GUNTER,KATHLEENPhone #:

Address :
Operator : Shawn Ebert

3501 SHIRLEY DR

CSR: Linette Orengo

Entry Date : 4/6/2011 9:49:12AM

SO Type : HIBILL

Instructions : Please reread meter check for leaks customer concerned of high bill.../LIO FL

Due Date : 4/7/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 4/7/2011

Resolution : CHECKED FOUND METER NOT REGISTERING ANY LEAKS AND METER IS EASY TO READ , TAGGED DOOR WITH FINDINGS , SME

Sub Division : 015

MR Route : F06

FA ID : 2926200951

Account # : (407) 285-0679

5062485560

Customer Name :

JIMENEZ,JOSE FPhone #:

Address :
Operator : Mike Finnegan

3502 JAMISON DR

CSR: Batch System

Entry Date : 5/4/2011 7:18:36PM

SO Type : M-CUT

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions :

Date : 5/5/2011 7:00:00PM Resolution Date : 5/9/2011
 12:00:00AM FA Status : Completed
 Resolution : Turned meter off locked and tagged door

Sub Division : 015 MR Route : F06 FA ID : 2926200192
 Account # : 5062485560 Customer Name : JIMENEZ,JOSE FPhone #:
 (407) 285-0679
 Address : 3502 JAMISON DR CSR: Miranda Roberts
 Operator : Mike Finnegan

Entry Date : 5/9/2011 1:56:33PM SO Type : M-RECON

Instructions : RECONNECT, TAG ON DOOR

Due Date : 5/9/2011 6:00:00PM Resolution Date : 5/9/2011
 1:00:00AM FA Status : Completed
 Resolution : turned water back on maf,crg

Sub Division : 015 MR Route : F06 FA ID : 2926200298
 Account # : 5062485560 Customer Name : JIMENEZ,JOSE FPhone #:
 (407) 285-0679
 Address : 3502 JAMISON DR CSR: Batch System
 Operator : LeRoy Grainger

Entry Date : 7/6/2011 7:18:40PM SO Type : M-CUT

Instructions :

Due Date : 7/7/2011 7:00:00PM Resolution Date : 7/7/2011
 12:00:00AM FA Status : Completed
 Resolution : off,,lrg

Sub Division : 015 MR Route : F06 FA ID : 5315200470
 Account # : 3857747715 Customer Name : ESCOBAR,BIBIANAPhone #:
 (321) 972-4619
 Address : 3520 CRAIG DR CSR: Batch System
 Operator : Mike Finnegan

Entry Date : 4/26/2011 7:01:40PM SO Type : M-EXCHNG

Instructions : MR ID: 531520976065, MR REMARK: MS

Due Date : 5/7/2011 7:01:00PM Resolution Date : 5/10/2011
 12:00:00AM FA Status : Completed
 Resolution : REPLACED 5/8" METER AND GASKETS.. MF,CG

Division : 015 MR Route : F06 FA ID : 0247100271
 Account # : 4300413990 Customer Name : MOTA,THEODOREPhone #:
 (407) 591-2797
 Address : 1208 MARIE AVE CSR: Peggy Hanks

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Operator : LeRoy Grainger

Entry Date : 8/2/2011 11:30:03AM SO Type : M-SIO Request Type: General Investigation

Instructions : Record the meter badge/serail # and manufacturer. Put meter information in comments. Thanks, Peggy

Due Date : 8/15/2011 3:00:00PM Resolution Date : 8/15/2011

12:00:00AM FA Status : Completed

Resolution : badge#34363344,,make badger,,lrg

Sub Division : 015

MR Route : F06

FA ID : 5437100930

Account # : 0489885239 Customer Name : RAINEY,SORAYAPhone #: (407) 774-5246

Address : 1225 GAIL ST CSR: Deborah Volz
Operator : LeRoy Grainger

Entry Date : 5/16/2011 9:43:13AM SO Type : HIBILL

Instructions : re-read meter, ck for leaks, Hi bill complaint. deb

Due Date : 5/17/2011 8:00:00PM Resolution Date : 5/17/2011

12:00:00AM FA Status : Completed

Resolution : no leaks detected,,spoke with customer and he said they planted new scrubs and flowers and was watering extra,,lrg

Sub Division : 015

MR Route : F06

FA ID : 2477100428

Account # : 5329941310 Customer Name : GYLNN,RICHARDPhone #: (407) 218-2980

Address : 3819 ANNA DR CSR: Batch System
Operator : LeRoy Grainger

Entry Date : 9/6/2011 7:36:46PM SO Type : M-CUT

Instructions :

Due Date : 9/7/2011 7:00:00PM Resolution Date : 9/7/2011

12:00:00AM FA Status : Completed

Resolution : off,,lrg

Sub Division : 015

MR Route : F06

FA ID : 2477100681

Account # : 5329941310 Customer Name : GYLNN,RICHARDPhone #: (407) 218-2980

Address : 3819 ANNA DR CSR: Cammy Iwinski
Operator : Shawn Ebert

Entry Date : 4/7/2011 10:35:28AM SO Type : M-RECON

Instructions : paid \$157.19 conf#727285646.cammy cust will be home

Due Date : 4/7/2011 6:00:00PM Resolution Date : 4/7/2011

1:00:00AM FA Status : Completed

Resolution : PICKED UP SIGNED TAG , T/ON , SME

Sub Division : 015

MR Route : F06

FA ID : 2477100732

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Account # : 5329941310 Customer Name : GYLNN,RICHARD Phone #: (407) 218-2980

Address : 3819 ANNA DR CSR: Batch System Operator : Shawn Ebert

Entry Date : 4/6/2011 7:23:08PM SO Type : M-CUT

Instructions :

Due Date : 4/7/2011 7:00:00PM Resolution Date : 4/7/2011 12:00:00AM FA Status : Completed

Resolution : READ , T/OFF , TAGGED DOOR , SME

Sub Division : 015 MR Route : F06 FA ID : 2477100990

Account # : 5329941310 Customer Name : GYLNN,RICHARD Phone #: (407) 218-2980

Address : 3819 ANNA DR CSR: Jennifer Elliot Operator : Mike Finnegan

Entry Date : 9/7/2011 8:49:48AM SO Type : M-RECON

Instructions : Pick up tag and reconnect service. I called Kevin Cooper. Jennifer

Due Date : 9/7/2011 8:00:00PM Resolution Date : 9/7/2011 1:00:00PM FA Status : Completed

Resolution : water on maf

Sub Division : 015 MR Route : F06 FA ID : 9696100630

Account # : 7554935365 Customer Name : BAILEY,JAMES Phone #:(407) 421-2389

Address : 3618 ANNA DR CSR: Batch System Operator : Rodel Hermano

Entry Date : 1/4/2011 8:23:06PM SO Type : M-CUT

Instructions :

Due Date : 1/5/2011 7:00:00PM Resolution Date : 1/5/2011 12:00:00AM FA Status : Completed

Resolution : OFF...TAGGED DOOR...RRH

Sub Division : 015 MR Route : F06 FA ID : 9696100879

Account # : 7554935365 Customer Name : BAILEY,JAMES Phone #:(407) 421-2389

Address : 3618 ANNA DR CSR: Batch System Operator : LeRoy Grainger

Entry Date : 7/6/2011 7:18:40PM SO Type : M-CUT

Instructions :

Due Date : 7/7/2011 7:00:00PM Resolution Date : 7/7/2011 12:00:00AM FA Status : Completed

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution :off,,lrg

Division : 015 MR Route : F06 FA ID : 8597100491
 Account # : 6103260700 Customer Name : Izquierdo,Rosa L.Phone #:
 (407) 692-0677
 Address : 3611 ANNA DR CSR: Peggy Hanks
 Operator : LeRoy Grainger
 Entry Date : 7/26/2011 10:34:20AM SO Type : M-SIO Request Type: General Investigation
 Instructions : Record the meter badge/serial # and manufacturer. Put meter information in comments. Thanks, Peggy
 Due Date : 8/9/2011 3:00:00PM Resolution Date : 8/9/2011
 12:00:00AM FA Status : Completed
 Resolution :badge#85109952,,,,make kent,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 8097100068
 Account # : 4170557011 Customer Name : GRIFFITH,CECILIAPhone #:
 (321) 239-7769
 Address : 3623 ANNA DR CSR: Batch System
 Operator : Rodel Hermano
 Entry Date : 2/22/2011 8:01:20PM SO Type : M-EXCHNG
 Instructions : MR ID: 809713649642, MR REMARK: GF
 Date : 2/22/2011 8:01:20PM Resolution Date : 2/25/2011
 12:00:00AM FA Status : Completed
 Resolution :REPLACED FOGGED 5/8" METER..RH

Sub Division : 015 MR Route : F06 FA ID : 7937100772
 Account # : 6224293224 Customer Name : LEWIS,DANIELLEPhone #:
 (407) 492-9426
 Address : 1205 GAIL ST CSR: Andrea Lybarger
 Operator : Donna Brown
 Entry Date : 1/6/2011 8:59:58AM SO Type : M-RECON
 Instructions : PLEASE RECONNECT CUSTOMER IS AT HOME. CALLED TO KEVIN. THANKS ANDREA
 Due Date : 1/6/2011 6:00:00PM Resolution Date : 1/6/2011
 12:00:00AM FA Status : Completed
 Resolution :PUT. Turned on. DB

Sub Division : 015 MR Route : F06 FA ID : 7937100201
 Account # : 6224293224 Customer Name : LEWIS,DANIELLEPhone #:
 (407) 492-9426
 Address : 1205 GAIL ST CSR: Batch System
 Operator : Shawn Ebert
 Entry Date : 4/6/2011 7:23:08PM SO Type : M-CUT

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions :

Due Date : 4/7/2011 7:00:00PM Resolution Date : 4/7/2011
 1 :00AM FA Status : Completed
 Resolution : READ , T/OFF , TAGGED DOOR , SME

Sub Division : 015 MR Route : F06 FA ID : 7937100872
 Account # : 6224293224 Customer Name : LEWIS,DANIELLE Phone #:
 (407) 492-9426
 Address : 1205 GAIL ST CSR: Ingrid Jenkins
 Operator : Chris Gosnell

Entry Date : 10/6/2011 10:27:54AM SO Type : M-RECON

Instructions : please restore the services waiver is signed and also customer is home iejenkins 10/6

Due Date : 10/6/2011 12:00:00AM Resolution Date : 10/6/2011
 12:00:00PM FA Status : Completed
 Resolution : Reconnected, collected tag....crg

Sub Division : 015 MR Route : F06 FA ID : 7937100175
 Account # : 6224293224 Customer Name : LEWIS,DANIELLE Phone #:
 (407) 492-9426
 Address : 1205 GAIL ST CSR: Batch System
 Operator : LeRoy Grainger

Entry Date : 7/6/2011 7:18:40PM SO Type : M-CUT

Instructions :

Due Date : 7/7/2011 7:00:00PM Resolution Date : 7/7/2011
 12:00:00AM FA Status : Completed
 Resolution : off,,lrg

Sub Division : 015 MR Route : F06 FA ID : 7937100188
 Account # : 6224293224 Customer Name : LEWIS,DANIELLE Phone #:
 (407) 492-9426
 Address : 1205 GAIL ST CSR: Batch System
 Operator : Rodel Hermano

Entry Date : 1/4/2011 8:23:06PM SO Type : M-CUT

Instructions :

Due Date : 1/5/2011 7:00:00PM Resolution Date : 1/5/2011
 12:00:00AM FA Status : Completed
 Resolution : OFF...TAGGED DOOR...RRH

Sub Division : 015 MR Route : F06 FA ID : 7937100751
 Account # : 6224293224 Customer Name : LEWIS,DANIELLE Phone #:
 (407) 492-9426

Address : 1205 GAIL ST CSR: Ingrid Miller Operator

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Kevin Cooper

Entry Date : 7/8/2011 2:12:27PM SO Type : M-RECON

Instructions : please restore the services customer has signed the waiver and left on door for connection. item 7/8

Due Date : 7/8/2011 6:30:00PM Resolution Date : 7/8/2011
 1:00:00PM FA Status : Completed

Resolution :reconnected meter...crg

Sub Division : 015 MR Route : F06 FA ID : 7937100468
 Account # : 6224293224 Customer Name : LEWIS,DANIELLEPhone #:
 (407) 492-9426
 Address : 1205 GAIL ST CSR: Batch System
 Operator : Chris Gosnell

Entry Date : 10/5/2011 7:39:11PM SO Type : M-CUT

Instructions :

Due Date : 10/6/2011 7:00:00PM Resolution Date : 10/6/2011
 12:00:00AM FA Status : Completed

Resolution :Turned off, tagged door...crg

Sub Division : 015 MR Route : F06 FA ID : 8706200264
 Account # : 5978952550 Customer Name : MULLINS,SARAHPhone #:
 (321) 263-6029
 Address : 1325 LAKE ASHER CIR CSR: Jennifer Elliot
 Operator : LeRoy Grainger

Entry Date : 5/31/2011 12:24:08PM SO Type : HIBILL

Instructions : Please re-read meter and check it for leaks. Customer is complaining about a high bill. Jennifer

Due Date : 6/1/2011 8:00:00PM Resolution Date : 6/1/2011
 12:00:00AM FA Status : Completed

Resolution :no leaks detected,,tagged door with read and findings,,lrg

Sub Division : 015 MR Route : F06 FA ID : 3835200556
 Account # : 9528034410 Customer Name : JAKUBOWSKI,VICKIPhone #:
 (407) 774-5004
 Address : 1262 BEAR LAKE RD CSR:Peggy HanksOperator :

Entry Date : 2/17/2011 3:42:02PM SO Type : M-SIO Request Type: General Investigation

Instructions : Confirm meter manufacturer is Rockwell. Put finding in "Comments" Peggy

Due Date : 2/21/2011 6:00:00PM Resolution Date : 3/1/2011
 12:00:00AM FA Status : Completed

Resolution :sent to peggy

Sub Division : 015 MR Route : F06 FA ID : 3835200040
 Account # : 9528034410 Customer Name : JAKUBOWSKI,VICKIPhone #:

Field Activity Detail Report from 01/01/2011 to 12/31/2011

(407) 774-5004

Address : 1262 BEAR LAKE RD CSR: Jennifer Elliot
 Operator : LeRoy Grainger

Entry Date : 3/21/2011 8:51:14AM SO Type : M-READ

Instructions : Take read and leave on for new customer. Jennifer

Due Date : 3/22/2011 8:00:00PM Resolution Date : 3/22/2011
 12:00:00AM FA Status : Completed

Resolution : read,left on,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 3835200395
 Account # : 9528034410 Customer Name : JAKUBOWSKI,VICKI Phone #:
 (407) 774-5004

Address : 1262 BEAR LAKE RD CSR: Miranda Roberts
 Operator : Chris Gosnell

Entry Date : 10/6/2011 10:24:56AM SO Type : M-RECON

Instructions : Please restore service - tag on door // mt

Due Date : 10/6/2011 7:05:00PM Resolution Date : 10/6/2011
 12:00:00PM FA Status : Completed

Resolution : Reconnected, collected tag....crg

Sub Division : 015 MR Route : F06 FA ID : 3835200574
 Account # : 9528034410 Customer Name : JAKUBOWSKI,VICKI Phone #:
 (407) 774-5004

Address : 1262 BEAR LAKE RD CSR:Lori Jones Operator :

Entry Date : 1/7/2011 12:49:48PM SO Type : M-WARN

Instructions : Please turn on service for new customer. Waiver on file at office. Thank you. LLJ

Due Date : 1/10/2011 6:00:00PM Resolution Date : 1/10/2011
 12:00:00AM FA Status : Completed

Resolution : something on in house and no one here,did not turn on,taged door to reschedule when someone can be here,lrg

Sub Division : 015 MR Route : F06 FA ID : 3835200519
 Account # : 9528034410 Customer Name : JAKUBOWSKI,VICKI Phone #:
 (407) 774-5004

Address : 1262 BEAR LAKE RD CSR: Batch System
 Operator : Chris Gosnell

Entry Date : 10/5/2011 7:39:11PM SO Type : M-CUT

Instructions :

Due Date : 10/6/2011 7:00:00PM Resolution Date : 10/6/2011
 12:00:00AM FA Status : Completed

Resolution : Turned off, tagged door...crg

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division : 015

MR Route : F06

FA ID : 3835200150

Account # :
(407) 774-5004

9528034410

Customer Name :

JAKUBOWSKI,VICKI Phone #:

Address :
Operator :

1262 BEAR LAKE RD

CSR: Sheri Demonbreun

Entry Date : 4/4/2011 12:41:02PM

SO Type : M-OFF

Instructions : please turn off water for customer he wants to install a check valve, please try to make it as early as possible-thanks sheri

Due Date : 4/5/2011 8:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 4/6/2011

Resolution : went to residence but did not turn off because car in driveway and no answer at door and then i called customer and left message to see if he still wanted water off,,,,,no answer back as of 02:pm,,,,lrg

Sub Division : 015

MR Route : F06

FA ID : 3835200639

Account # :
(407) 774-5004

9528034410

Customer Name :

JAKUBOWSKI,VICKI Phone #:

Address :
: LeRoy Grainger

1262 BEAR LAKE RD

CSR: Linda Jones Operator

Entry Date : 4/26/2011 9:29:10AM

SO Type : M-READ

Instructions : TAKE FINAL READ AND LEAVE ON FOR NEW CUSTOMER. LINDA

Due Date : 4/27/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 4/27/2011

Resolution : read,left on,,,lrg

Sub Division : 015

MR Route : F06

FA ID : 7877100352

Account # :

4520575366

Customer Name :

Toro,Robert Phone #:

Address :
Operator : LeRoy Grainger

3803 ANNA DR

CSR: Isabel Ceballos

Entry Date : 3/14/2011 10:04:28AM

SO Type : M-ON

Instructions : Get reading; turn on for new. Signed waiver in office. /ic

Due Date : 3/15/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 3/15/2011

Resolution : turned on,,,lrg

Sub Division : 015

MR Route : F06

FA ID : 9007100138

Account # :
(321) 946-8663

4952446405

Customer Name :

GUTIERREZ,MARIA Phone #:

Address :
Operator : LeRoy Grainger

1202 LOIS AVE

CSR: Brandi Deere

Entry Date : 1/25/2011 11:43:04AM

SO Type : M-READ

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions : PLEASE READ AND turn ON FOR NEW. RCVD SIGNED WAIVER IN OFFICE. THANKS, BND

Due Date : 2/1/2011 6:00:00PM Resolution Date : 2/1/2011

9:00AM FA Status : Completed

Resolution :water allready on,lrg

Sub Division : 015

MR Route : F06

FA ID : 9007100988

Account # : 4952446405 Customer Name : GUTIERREZ,MARIA Phone #:
(321) 946-8663

Address : 1202 LOIS AVE CSR: Lori Jones Operator :
LeRoy Grainger

Entry Date : 1/6/2011 3:49:44PM SO Type : M-READ

Instructions : Please read meter and leave on for new. Thank you. LLJ

Due Date : 1/7/2011 6:00:00PM Resolution Date : 1/7/2011

9:50:00AM FA Status : Completed

Resolution :read,left on,lrg

Sub Division : 015

MR Route : F06

FA ID : 4797100359

Account # : 4351776208 Customer Name : Holloway,Pamela Phone #:
(407) 865-6208

Address : 3607 ANNA DR CSR: Sheri Demonbreun
Operator : Donna Brown

Entry Date : 5/27/2011 8:26:41AM SO Type : M-ON

Instructions : signed waiver in office, please connect service for new customer, called to kevin-thanks sheri

Due Date : 5/27/2011 8:00:00PM Resolution Date : 5/27/2011

12:00:00AM FA Status : Completed

Resolution :Turned on. Meter not running. WOF. DB

Sub Division : 015

MR Route : F06

FA ID : 4797100235

Account # : 4351776208 Customer Name : Holloway,Pamela Phone #:
(407) 865-6208

Address : 3607 ANNA DR CSR: Batch System
Operator : Rodel Hermano

Entry Date : 1/4/2011 8:23:06PM SO Type : M-CUT

Instructions :

Due Date : 1/5/2011 7:00:00PM Resolution Date : 1/5/2011

12:00:00AM FA Status : Completed

Resolution :OFF...TAGGED DOOR...RRH

Sub Division : 015

MR Route : F06

FA ID : 4797100582

Account # : 4351776208 Customer Name : Holloway,Pamela Phone #:
(407) 865-6208

Address : 3607 ANNA DR CSR: Linette Orengo
Operator : LeRoy Grainger

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date : 2/4/2011 2:59:55PM SO Type : M-OFF

Instructions : please take final read, lock meter & tag for new.../LIO FL

Due Date : 2/7/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 2/7/2011

Resolution : read,locked and tagged,lrg

Sub Division : 015

MR Route : F06

FA ID : 1747100273

Account # : 9154399588 Customer Name : Lopez,JoreyPhone #:(407)
949-8303

Address : 1224 MARIE AVE CSR: Cristina Harden
Operator : LeRoy Grainger

Entry Date : 5/9/2011 3:50:44PM SO Type : M-RECON

Instructions : PLS RECON. TAG ON DOOR. CUST PAID AFTER HRS MON, RECON SCHED FOR TUES. THANKS/TINA

Due Date : 5/10/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 5/10/2011

Resolution : rec,,,picked up tag,,,lrg

Sub Division : 015

MR Route : F06

FA ID : 1747100888

Account # : 9154399588 Customer Name : Lopez,JoreyPhone #:(407)
949-8303

Address : 1224 MARIE AVE CSR: Batch System
Operator : Kevin Cooper

Entry Date : 5/4/2011 7:18:36PM SO Type : M-CUT

Instructions :

Due Date : 5/9/2011 7:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 5/9/2011

Resolution : TURNED OFF AND TAGGED DOOR.MAF

Sub Division : 015

MR Route : F06

FA ID : 3287100419

Account # : 4575061183 Customer Name : Winbush,HarveyPhone #:(407)
535-6164

Address : 3713 ANNA DR CSR: Linda JonesOperator
Operator : LeRoy Grainger

Entry Date : 1/28/2011 9:56:29AM SO Type : M-ON

Instructions : PLEASE TURN ON NEW CUSTOMER. WAIVER ON FILE IN OFFICE. LINDA

Due Date : 1/31/2011 6:00:00PM
10:20:00AM FA Status : Completed

Resolution Date : 1/31/2011

Resolution : turned on,lrg

Sub Division : 015

MR Route : F06

FA ID : 3287100561

Account # : 4575061183 Customer Name : Winbush,HarveyPhone #:(407)

Field Activity Detail Report from 01/01/2011 to 12/31/2011

535-6164

Address : 3713 ANNA DR CSR: Kimberly Bennett
Operator : LeRoy Grainger

Entry Date : 11/28/2011 1:47:52PM SO Type : INSMTRSP

Instructions : Please obtain reading collect tag and turn on.Linda S

Due Date : 11/28/2011 6:00:00PM Resolution Date : 11/28/2011
11:00:00AM FA Status : Completed

Resolution :rec,,,picked up tag,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 3287100399

Account # : 4575061183 Customer Name : Winbush,HarveyPhone #:(407)
535-6164

Address : 3713 ANNA DR CSR: Karen Thimmes
Operator : LeRoy Grainger

Entry Date : 3/30/2011 7:57:24AM SO Type : M-READ

Instructions : Take final read and leave on for new customer. Thanks, Karyn

Due Date : 3/31/2011 8:00:00PM Resolution Date : 3/31/2011
12:00:00AM FA Status : Completed

Resolution :read,left on,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 3287100770

Account # : 4575061183 Customer Name : Winbush,HarveyPhone #:(407)
535-6164

Address : 3713 ANNA DR CSR: Magic Muncie
Operator : LeRoy Grainger

Entry Date : 12/31/2010 11:39:30AM SO Type : M-OFF

Instructions : TAKE FINAL READ AND LOCK METER, TAG DOOR FOR NEW TO APPLY. BG

Due Date : 1/4/2011 12:00:00AM Resolution Date : 1/4/2011
10:15:00AM FA Status : Completed

Resolution :read,locked and tagged,lrg

Sub Division : 015 MR Route : F06 FA ID : 3287100227

Account # : 4575061183 Customer Name : Winbush,HarveyPhone #:(407)
535-6164

Address : 3713 ANNA DR CSR: Linda JonesOperator
Operator : LeRoy Grainger

Entry Date : 11/22/2011 8:09:23AM SO Type : READ-OFF

Instructions : TURN OFF & LOCK METER--PAYMENT NOT RECEIVED (CALLED TO KEVIN 9:06A). LINDA

Due Date : 11/28/2011 6:00:00PM Resolution Date : 11/28/2011
12:00:00AM FA Status : Completed

Resolution :locked off,,,tagged,,,lrg

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division : 015 MR Route : F06 FA ID : 3236200738
 Account # : 0025480392 Customer Name : Baker,SheriPhone #:(352)
 812-0519
 Address : 3402 HOLLIDAY AVE CSR: Linette Orengo
 Operator : LeRoy Grainger
 Entry Date : 2/11/2011 7:34:18AM SO Type : M-READ
 Instructions : please take start read & leave on for new. /LIO FL
 Due Date : 2/14/2011 6:00:00PM Resolution Date : 2/14/2011
 12:00:00AM FA Status : Completed
 Resolution : read,left on,lrg

Sub Division : 015 MR Route : F06 FA ID : 3236200887
 Account # : 0025480392 Customer Name : Baker,SheriPhone #:(352)
 812-0519
 Address : 3402 HOLLIDAY AVE CSR: Brandi Deere
 Operator : Rodel Hermano
 Entry Date : 1/4/2011 1:44:26PM SO Type : M-READ
 Instructions : PLEASE READ AND LEAVE ON FOR NEW. THANKS, BND
 Due Date : 1/5/2011 6:00:00PM Resolution Date : 1/5/2011
 12:00:00AM FA Status : Completed
 Resolution : Obtained read and left on for new...RRH

Sub Division : 015 MR Route : F06 FA ID : 9119892975
 Account # : 1694393127 Customer Name : HABIB,AMIDPhone #:(321)
 356-6247
 Address : 3631 BONNIE DR CSR: Lori Jones
 Operator : LeRoy Grainger
 Entry Date : 2/25/2011 9:43:20AM SO Type : M-NOREAD
 Instructions : Please read meter for billing. Thanks. LLJ
 Due Date : 2/28/2011 6:00:00PM Resolution Date : 2/28/2011
 12:00:00AM FA Status : Completed
 Resolution : read,,,meter is not hooked up to residence yet,,,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 9119892536
 Account # : 1694393127 Customer Name : HABIB,AMIDPhone #:(321)
 356-6247
 Address : 3631 BONNIE DR CSR: Matthew Chandler
 Operator : LeRoy Grainger
 Entry Date : 3/25/2011 8:10:28AM SO Type : M-NOREAD
 Instructions : NEED A READ FOR BILLING, THANKS.MC
 Due Date : 3/28/2011 6:00:00PM Resolution Date : 3/28/2011

Field Activity Detail Report from 01/01/2011 to 12/31/2011

12:00:00AM FA Status : Completed
 Resolution : read,lrg....still not hooked up to residence yet,,,

Sub Division : 015 MR Route : F06 FA ID : 9119892839
 Account # : 1694393127 Customer Name : HABIB,AMIDPhone #:(321)
 356-6247
 Address : 3631 BONNIE DR CSR: Loretta Abbott
 Operator : John Marinelli

Entry Date : 2/2/2011 11:23:10AM SO Type : INSTLMTR

Instructions : DR.HABIB WOULD LIKE TO BE THERE WHEN YOU INSTALL THE 5/8" MTR. AT THIS ADDRESS. HIS PHONE 321-356-6247. THE APPLICATION AND CK. HAS BEEN RECEIVED. THANKS, Loretta

Due Date : 2/3/2011 6:00:00PM Resolution Date : 2/14/2011
 12:00:00AM FA Status : Completed

Resolution : SET 5/8" METER FOR THIS ADDRESS.. JAM

Sub Division : 015 MR Route : F06 FA ID : 5087100603
 Account # : 0555330583 Customer Name : WINTER,ADDIEPhone #:(786)
 290-9125
 Address : 3721 ANNA DR CSR: Brandi Deere
 Operator : LeRoy Grainger

Entry Date : 12/31/2010 3:01:22PM SO Type : M-READ

Instructions : PLEASE READ AND LEAVE ON FOR NEW. THANKS, BND

Due Date : 1/4/2011 6:00:00PM Resolution Date : 1/4/2011
 10:00:00AM FA Status : Completed

Resolution : read,left on,lrg

Sub Division : 015 MR Route : F06 FA ID : 5087100268
 Account # : 0555330583 Customer Name : WINTER,ADDIEPhone #:(786)
 290-9125
 Address : 3721 ANNA DR CSR:Batch SystemOperator :

Entry Date : 1/4/2011 8:26:46PM SO Type : M-SIO Request Type: General Investigation

Instructions :

Due Date : 1/4/2011 12:00:00AM Resolution Date : 1/5/2011
 12:00:00AM FA Status : Completed

Resolution : entered in error

Sub Division : 015 MR Route : F06 FA ID : 5087100438
 Account # : 0555330583 Customer Name : WINTER,ADDIEPhone #:(786)
 290-9125
 Address : 3721 ANNA DR CSR: Jennifer Elliot
 Operator : LeRoy Grainger

Entry Date : 2/21/2011 12:15:47PM SO Type : M-OFF

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions : Take read and lock meter. Tag door for new to apply. Jennifer

Due Date : 3/1/2011 8:00:00PM Resolution Date : 3/1/2011
12:00:00AM FA Status : Completed
Resolution : read,locked and tagged,lrg

Sub Division : 015 MR Route : F06 FA ID : 2175200590
Account # : 7885438789 Customer Name : LOPEZ JR ,FRANCISCO
Phone #: (321) 578-2105
Address : 1124 BEAR LAKE RD CSR: Isabel Ceballos
Operator : LeRoy Grainger

Entry Date : 3/1/2011 9:19:07AM SO Type : M-READ

Instructions : Final read & lock meter Per note sent in. /ic

Due Date : 3/2/2011 6:00:00PM Resolution Date : 3/2/2011
12:00:00AM FA Status : Completed
Resolution : read,locked and tagged,lrg

Sub Division : 015 MR Route : F06 FA ID : 2175200103
Account # : 7885438789 Customer Name : LOPEZ JR ,FRANCISCO
Phone #: (321) 578-2105
Address : 1124 BEAR LAKE RD CSR: Linda JonesOperator
Operator : LeRoy Grainger

Entry Date : 9/29/2011 3:14:08PM SO Type : M-RECON

Instructions : RECONNECT SERVICE. WAIVER IN OFFICE ON FILLE. LINDA

Due Date : 9/30/2011 6:00:00PM Resolution Date : 9/30/2011
12:00:00AM FA Status : Completed
Resolution : rec,,lrg

Sub Division : 015 MR Route : F06 FA ID : 2175200621
Account # : 7885438789 Customer Name : LOPEZ JR ,FRANCISCO
Phone #: (321) 578-2105
Address : 1124 BEAR LAKE RD CSR: Batch System
Operator : Shawn Ebert

Entry Date : 6/8/2011 7:23:22PM SO Type : M-CUT

Instructions :

Due Date : 6/9/2011 7:00:00PM Resolution Date : 6/9/2011
12:00:00AM FA Status : Completed
Resolution : READ , TURNED OFF , TAGGED DOOR , SME

Sub Division : 015 MR Route : F06 FA ID : 2175200975
Account # : 7885438789 Customer Name : LOPEZ JR ,FRANCISCO
Phone #: (321) 578-2105
Address : 1124 BEAR LAKE RD CSR: Peggy Hanks

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Operator : LeRoy Grainger

Entry Date : 5/25/2011 9:50:28AM SO Type : M-SIO Request Type: General Investigation

Instructions : Record meter badge/serial # and manufacturer. Put meter information in comments. Thanks, Peggy

Due Date : 6/17/2011 3:00:00PM Resolution Date : 6/17/2011

12:00:00AM FA Status : Completed

Resolution : badge#12612171,,,,makebadger,,,,lrg

Sub Division : 015

MR Route : F06

FA ID : 2175200624

Account # : 7885438789 Customer Name : LOPEZ JR ,FRANCISCO

Phone # : (321) 578-2105

Address : 1124 BEAR LAKE RD CSR: Sheri Demonbreun

Operator : LeRoy Grainger

Entry Date : 3/7/2011 7:17:17AM SO Type : M-ON

Instructions : please pick up tag and connect service for new customer-sheri

Due Date : 3/8/2011 8:00:00PM Resolution Date : 3/8/2011

12:00:00AM FA Status : Completed

Resolution :

Sub Division : 015

MR Route : F06

FA ID : 2175200311

Account # : 7885438789 Customer Name : LOPEZ JR ,FRANCISCO

Phone # : (321) 578-2105

Address : 1124 BEAR LAKE RD CSR: Kathy Sillitoe

Operator : Kevin Cooper

Entry Date : 6/17/2011 1:46:36PM SO Type : M-SIO Request Type: General Investigation

Instructions : Is this home vacant? Is the meter working? Thanks,KAS

Due Date : 6/20/2011 12:00:00AM Resolution Date : 6/20/2011

12:00:00AM FA Status : Completed

Resolution : meter works... meter off...crg

Sub Division : 015

MR Route : F06

FA ID : 2516200480

Account # : 2776140547 Customer Name : HELD,JENNIFERPhone #:

(407) 595-2307

Address : 1342 LAKE ASHER CIR CSR: Kimberly Bennett

Operator : LeRoy Grainger

Entry Date : 3/7/2011 10:00:31AM SO Type : M-ON

Instructions : PLEASE OBTAIN READING CHECK OFFICE FOR WAIVER AND TURN ON. KIM-FL

Due Date : 3/10/2011 6:00:00PM Resolution Date : 3/10/2011

12:00:00AM FA Status : Completed

Resolution : meter is on ,but house valve is off,,,talked with michele on cell about findings,,,lrg

Sub Division : 015

MR Route : F06

FA ID : 2516200678

Account # : 2776140547 Customer Name : HELD,JENNIFERPhone #:

Field Activity Detail Report from 01/01/2011 to 12/31/2011

(407) 595-2307

ress : 1342 LAKE ASHER CIR CSR: Lisa Bachmann
 Operator : LeRoy Grainger

Entry Date : 4/26/2011 8:53:31AM SO Type : M-READ

Instructions : Please take final read and leave on for new customer / lab

Due Date : 4/27/2011 6:00:00PM Resolution Date : 4/27/2011
 12:00:00AM FA Status : Completed

Resolution : read,left on,,lrg

Sub Division : 015 MR Route : F06 FA ID : 2516200724

Account # : 2776140547 Customer Name : HELD,JENNIFER Phone #:
 (407) 595-2307

Address : 1342 LAKE ASHER CIR CSR: Linda Jones Operator
 : LeRoy Grainger

Entry Date : 3/1/2011 7:52:10AM SO Type : M-OFF

Instructions : TAKE FINAL READ AND LOCK METER. LINDA

Due Date : 3/2/2011 6:00:00PM Resolution Date : 3/2/2011
 12:00:00AM FA Status : Completed

Resolution : read,locked and tagged,lrg

Sub Division : 015 MR Route : F06 FA ID : 7874955434

Account # : 4689421097 Customer Name : Eyal,Victor Phone #:(917)
 701-7296

Address : 5827 BEAR LAKE CIR CSR: Kimberly Bennett
 Operator : Kevin Cooper

Entry Date : 6/23/2011 7:32:05AM SO Type : M-SIO Request Type: General Investigation

Instructions : Please investigate customer states that there is no meter at this location per contractor. Bruce Fitzgerald #
 401-509-6900 please call with findings or resolution. Paged to Kc @ 8:24am. Kim-FI

Due Date : 6/23/2011 6:00:00PM Resolution Date : 6/23/2011
 12:00:00AM FA Status : Completed

Resolution : there is a 5/8" meter here that was installed back on the 6th and 390 gallons has ran through meter. the number
 for contact was temporarily out of service, did not get to contact contractor. i verified meter is here...KEV

Sub Division : 015 MR Route : F06 FA ID : 7874955840

Account # : 4689421097 Customer Name : Eyal,Victor Phone #:(917)
 701-7296

Address : 5827 BEAR LAKE CIR CSR: Lori Jones Operator :
 LeRoy Grainger

Entry Date : 6/3/2011 2:43:17PM SO Type : INSTLMTR

Instructions : Please install 5/8" meter at lot 3, Bear Lake Cir. Thank you. LLJ

Due Date : 6/6/2011 6:00:00PM Resolution Date : 6/9/2011
 12:00:00AM FA Status : Completed

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution : INSTALLED 5/8" METER... LRG

Sub Division : 015 MR Route : F06 FA ID : 3708100243
 Account # : 0555512234 Customer Name : JOSEPH,POLONIA Phone #:
 (407) 860-0489
 Address : 3606 E LINA LN CSR: Sheri Demonbreun
 Operator : LeRoy Grainger
 Entry Date : 6/24/2011 12:07:04PM SO Type : M-WARN
 Instructions : please hang tag to call office, return mail-thanks sheri
 Due Date : 6/28/2011 8:00:00PM Resolution Date : 6/27/2011
 12:00:00AM FA Status : Completed
 Resolution : hung tag,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 3708100655
 Account # : 0555512234 Customer Name : JOSEPH,POLONIA Phone #:
 (407) 860-0489
 Address : 3606 E LINA LN CSR: Deborah Volz
 Operator : LeRoy Grainger
 Entry Date : 6/13/2011 7:34:17AM SO Type : M-READ
 Instructions : Take final read and leave on for new.deb
 Due Date : 6/14/2011 6:00:00PM Resolution Date : 6/14/2011
 12:00:00AM FA Status : Completed
 Resolution : read,left on,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 3708100376
 Account # : 0555512234 Customer Name : JOSEPH,POLONIA Phone #:
 (407) 860-0489
 Address : 3606 E LINA LN CSR: Isabel Ceballos
 Operator : LeRoy Grainger
 Entry Date : 5/31/2011 3:29:43PM SO Type : M-READ
 Instructions : Read & leave on for new /ic
 Due Date : 6/1/2011 6:00:00PM Resolution Date : 6/1/2011
 12:00:00AM FA Status : Completed
 Resolution : read,left on,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 3708100817
 Account # : 0555512234 Customer Name : JOSEPH,POLONIA Phone #:
 (407) 860-0489
 Address : 3606 E LINA LN CSR:Batch SystemOperator :
 Entry Date : 6/1/2011 7:18:03PM SO Type : M-OFF
 Instructions :

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date : 6/1/2011 6:00:00PM Resolution Date : 6/1/2011
 12:00:00AM FA Status : Completed
 Resolution :

Sub Division : 015 MR Route : F06 FA ID : 9545200483
 Account # : 1457321988 Customer Name : CLEMO,GREG Phone #: (407)
 860-0315
 Address : 3525 SHIRLEY DR CSR: Miranda Roberts
 Operator : LeRoy Grainger

Entry Date : 6/21/2011 12:26:58PM SO Type : M-READ

Instructions : PLEASE GET START-STOP READ AND LEAVE WATER ON FOR CUSTOMER. MR

Due Date : 6/22/2011 12:00:00AM Resolution Date : 6/22/2011
 12:00:00AM FA Status : Completed
 Resolution : read,left on,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 6486100394
 Account # : 1384485889 Customer Name : Thompson,Victor Phone #:(321)
 277-7995

Address : 3625 BONNIE DR CSR:Loretta Abbott Operator :

Entry Date : 1/13/2011 1:14:49PM SO Type : M-SIO Request Type: General Investigation

Instructions : MR. HABIB, IS ASKING FOR THE COST OF A SECOND MTR. FOR 3631 BONNIE. HIS BROTHER OWNS THIS, HE IS POWER OF ATTNY. AND THEY HAVE RENTERS. PLZ. CALL MR. HABIB 321-356-6247 CELL. OFFICE 407-862-0107. WITH THE COSTS, ETC. THANKS,2 PROPERTIES 1 MTR.FOREVER.la

Due Date : 1/14/2011 6:00:00PM Resolution Date : 1/14/2011
 12:00:00AM FA Status : Completed
 Resolution : needs to contact Loretta - spoke with the customer & a service is there for the property needs meter JAM

Sub Division : 015 MR Route : F06 FA ID : 6486100953
 Account # : 1384485889 Customer Name : Thompson,Victor Phone #:(321)
 277-7995

Address : 3625 BONNIE DR CSR: Jennifer Elliot
 Operator : LeRoy Grainger

Entry Date : 4/29/2011 2:36:57PM SO Type : M-READ

Instructions : Take read and leave on for new customer. Jennifer

Due Date : 5/3/2011 8:00:00PM Resolution Date : 5/3/2011
 12:00:00AM FA Status : Completed
 Resolution : read,left on,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 3777100892
 Account # : 5141697787 Customer Name : LEYDE,RICHARD Phone #:
 (407) 556-5198

Address : 3807 ANNA DR CSR: Constance Dunn
 Operator : LeRoy Grainger

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date : 6/20/2011 11:18:45AM SO Type : M-OFF

Instructions : Take final read,turn off and lock. Thanks Connie

Due Date : 6/30/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 6/30/2011

Resolution :read,locked ,tagged,,,lrg

Sub Division : 015

MR Route : F06

FA ID : 3777100386

Account # :
(407) 556-5198

5141697787

Customer Name :

LEYDE,RICHARDPhone #:

Address :
: LeRoy Grainger

3807 ANNA DR

CSR: Ingrid MillerOperator

Entry Date : 7/5/2011 12:55:12PM SO Type : M-ON

Instructions : turn on and record the reading

Due Date : 7/6/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 7/6/2011

Resolution :turned on..lrg

Sub Division : 015

MR Route : F06

FA ID : 8045200041

Account # :
(407) 409-9196

1913834497

Customer Name :

Paredes,RoxannaPhone #:

Address :
Operator : LeRoy Grainger

1254 BEAR LAKE RD

CSR: Lisa Bachmann

Entry Date : 7/22/2011 11:45:47AM SO Type : M-ON

Instructions : Please reconnect service. Service is for inspection. Agent will be in area, please call 407 383 3937, will be 5 mins away. Thanks /lab

Due Date : 7/25/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 7/25/2011

Resolution :turned on got wavier signed,,,lrg

Sub Division : 015

MR Route : F06

FA ID : 8045200245

Account # :
(407) 409-9196

1913834497

Customer Name :

Paredes,RoxannaPhone #:

Address :
Operator : LeRoy Grainger

1254 BEAR LAKE RD

CSR: Lorie Mayeski

Entry Date : 2/14/2011 2:56:31PM SO Type : M-OFF

Instructions : PLEASE OBTAIN FINAL READ, TURN OFF METER AND LOCK. TAG FOR NEW. THANKS, LORIE

Due Date : 2/15/2011 6:00:00PM
9:25:00AM FA Status : Completed

Resolution Date : 2/15/2011

Resolution :read,locked and tagged,lrg

Sub Division : 015

MR Route : F06

FA ID : 8045200155

Account # :

1913834497

Customer Name :

Paredes,RoxannaPhone #:

Field Activity Detail Report from 01/01/2011 to 12/31/2011

(407) 409-9196

Address : 1254 BEAR LAKE RD CSR: Jennifer Elliot
Operator : LeRoy Grainger

Entry Date : 8/3/2011 7:38:03AM SO Type : M-READ

Instructions : Please take read and turn on for new customer. Call the FL-office to see if a waiver is on file. Jennifer

Due Date : 8/12/2011 8:00:00PM Resolution Date : 8/12/2011
12:00:00AM FA Status : Completed

Resolution : water allready on,,,read left on,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 4027100610
Account # : 0381304888 Customer Name : LIZARDO,FRANCISCO
#: (407) 232-1335 Phone

Address : 1228 HELEN ST CSR:Batch SystemOperator :

Entry Date : 11/14/2011 7:43:14PM SO Type : M-SIO Request Type: General Investigation

Instructions :

Due Date : 11/14/2011 6:00:00PM Resolution Date : 11/15/2011
12:00:00AM FA Status : Completed

Resolution : entered in error

Sub Division : 015 MR Route : F06 FA ID : 4027100852
Account # : 0381304888 Customer Name : LIZARDO,FRANCISCO
#: (407) 232-1335 Phone

Address : 1228 HELEN ST CSR: Batch System
Operator : LeRoy Grainger

Entry Date : 9/7/2011 7:19:02PM SO Type : M-CUT

Instructions :

Due Date : 9/8/2011 7:00:00PM Resolution Date : 9/8/2011
12:00:00AM FA Status : Completed

Resolution : off,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 4027100806
Account # : 0381304888 Customer Name : LIZARDO,FRANCISCO
#: (407) 232-1335 Phone

Address : 1228 HELEN ST CSR: Sylvia Watler
Operator : LeRoy Grainger

Entry Date : 10/31/2011 9:05:38AM SO Type : M-SIO Request Type: General Investigation

Instructions : Water is off/customer wants stop svc/tag was left at premise when meter turned off previously/sylvia

Date : 10/31/2011 6:00:00PM Resolution Date : 11/1/2011
12:00:00AM FA Status : Completed

Resolution : waters off,,,lrg

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division : 015 MR Route : F06 FA ID : 4027100905
 Account # : 0381304888 Customer Name : LIZARDO,FRANCISCO
 #: (407) 232-1335
 Address : 1228 HELEN ST CSR: Kimberly Bennett
 Operator : LeRoy Grainger
 Entry Date : 11/7/2011 9:13:38AM SO Type : M-ON
 Instructions : ***A.M. REQUEST - PLEASE OBTAIN READING AND TURN ON - CUSTOMER WILL BE PRESENT. KIM-FL
 Due Date : 11/8/2011 6:00:00PM Resolution Date : 11/8/2011
 12:00:00AM FA Status : Completed
 Resolution : turned on ,,,collected signature,,lrg

Sub Division : 015 MR Route : F06 FA ID : 4027100062
 Account # : 0381304888 Customer Name : LIZARDO,FRANCISCO
 #: (407) 232-1335
 Address : 1228 HELEN ST CSR: Kimberly Bennett
 Operator : LeRoy Grainger
 Entry Date : 11/11/2011 1:21:12PM SO Type : M-READ
 Instructions : PLEASE OBTAIN FINAL READING LEAVE ON FOR NEW. KIM-FL
 Due Date : 11/14/2011 6:00:00PM Resolution Date : 11/14/2011
 12:00:00AM FA Status : Completed
 Resolution : read,left on,,lrg

Sub Division : 015 MR Route : F06 FA ID : 4027100726
 Account # : 0381304888 Customer Name : LIZARDO,FRANCISCO
 #: (407) 232-1335
 Address : 1228 HELEN ST CSR: Maxine Norris
 Operator : LeRoy Grainger
 Entry Date : 8/2/2011 8:34:19AM SO Type : HIBILL
 Instructions : customer called in concerned of high bill.....please re-read meter and ck for any signs of leaks and tag door with findings
 Due Date : 8/3/2011 6:30:00PM Resolution Date : 8/3/2011
 12:00:00AM FA Status : Completed
 Resolution : no leaks detected,,,,,maybe they had a leak before?,,,,maybe over irrigating?,,,maybe pool?,,,,tagged door with findings,,lrg

Sub Division : 015 MR Route : F06 FA ID : 0615200555
 Account # : 8536152083 Customer Name : NALLEY,SUSAN
 #: 810-8522
 Address : 3512 CRAIG DR CSR: Shona Robinson
 Operator : Shawn Ebert
 Entry Date : 6/6/2011 10:15:21AM SO Type : M-ON
 Instructions : waiver rcvd in office....tda

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date : 6/10/2011 6:00:00PM Resolution Date : 6/9/2011
 12:00:00PM FA Status : Completed
 Resolution : TURNED ON , SME

Sub Division : 015 MR Route : F06 FA ID : 0615200155
 Account # : 8536152083 Customer Name : NALLEY,SUSAN Phone #:(407)
 810-8522
 Address : 3512 CRAIG DR CSR: Linette Orengo
 Operator : LeRoy Grainger

Entry Date : 11/16/2011 10:15:10AM SO Type : M-ON
 Instructions : Please turn on new has applied tag is signed on the door. paged Kevin .../LIO FL

Due Date : 11/16/2011 6:00:00PM Resolution Date : 11/16/2011
 11:00:00AM FA Status : Completed
 Resolution : turned on,,,picked up tag,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 0615200291
 Account # : 8536152083 Customer Name : NALLEY,SUSAN Phone #:(407)
 810-8522
 Address : 3512 CRAIG DR CSR: Miranda Roberts
 Operator : LeRoy Grainger

Entry Date : 5/31/2011 12:18:07PM SO Type : M-OFF
 Instructions : Please get stop read and turn water off - MR

Due Date : 6/1/2011 6:00:00PM Resolution Date : 6/1/2011
 12:00:00AM FA Status : Completed
 Resolution : read,locked and tagged,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 0615200771
 Account # : 8536152083 Customer Name : NALLEY,SUSAN Phone #:(407)
 810-8522
 Address : 3512 CRAIG DR CSR: Batch System
 Operator : LeRoy Grainger

Entry Date : 11/15/2011 7:20:28PM SO Type : M-WARN Request Type: DON'T USE
 Instructions :

Due Date : 11/16/2011 7:00:00PM Resolution Date : 11/16/2011
 12:00:00AM FA Status : Completed
 Resolution : turned off,,,hung tag,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 0615200499
 Account # : 8536152083 Customer Name : NALLEY,SUSAN Phone #:(407)
 810-8522
 Address : 3512 CRAIG DR CSR: Cammy Iwinski
 Operator : Mike Finnegan

Entry Date : 7/7/2011 10:13:37AM SO Type : M-SIO Request Type: General Investigation

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions : PLEASE GET A RE READ AND CHECK FOR LEAKS HIGH BILL COMPLAINTS.PLEASE LET DEVON @ 47 592-0777 OR 407-862-0250 WITH RESULT.THANK YOU,CAMMY

Due Date : 7/7/2011 6:00:00PM Resolution Date : 7/8/2011
 12:00:00AM FA Status : Completed
 Resolution :talk with customs landlord when i arrvied , there is a slab leak in side the house. plumber is making repair,

Sub Division : 015 MR Route : F06 FA ID : 5317100771
 Account # : 7827422928 Customer Name : MYATT,SHEA Phone #:(909)
 455-3592
 Address : 1201 LOIS AVE CSR: Ingrid Jenkins
 Operator : LeRoy Grainger

Entry Date : 10/3/2011 4:32:20PM SO Type : M-READ

Instructions :

Due Date : 10/5/2011 6:00:00PM Resolution Date : 10/5/2011
 12:00:00AM FA Status : Completed
 Resolution :read,left on,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 5317100644
 Account # : 7827422928 Customer Name : MYATT,SHEA Phone #:(909)
 47 3592
 Address : 1201 LOIS AVE CSR: Batch System
 Operator : Mike Finnegan

Entry Date : 5/4/2011 7:18:36PM SO Type : M-CUT

Instructions :

Due Date : 5/5/2011 7:00:00PM Resolution Date : 5/9/2011
 12:00:00AM FA Status : Completed
 Resolution :turned off meter,lock and tagged door. maf,cg

Sub Division : 015 MR Route : F06 FA ID : 5317100450
 Account # : 7827422928 Customer Name : MYATT,SHEA Phone #:(909)
 455-3592
 Address : 1201 LOIS AVE CSR:Batch System Operator :

Entry Date : 10/5/2011 7:42:42PM SO Type : M-SIO Request Type: General Investigation

Instructions :

Due Date : 10/5/2011 6:00:00PM Resolution Date : 10/6/2011
 12:00:00AM FA Status : Completed
 Resolution :entered in error

Sub Division : 015 MR Route : F06 FA ID : 5317100983
 Account # : 7827422928 Customer Name : MYATT,SHEA Phone #:(909)
 455-3592

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Address : 1201 LOIS AVE CSR: Tara DruryOperator :
 Finnegan

Entry Date : 5/9/2011 9:54:24AM SO Type : M-RECON

Instructions : Please pick up tag and reconnect service. Called to Kevin C. /tmd

Due Date : 5/9/2011 8:00:00PM Resolution Date : 5/9/2011
 1:00:00AM FA Status : Completed

Resolution :water is turned back on ,maf ,crg

Sub Division : 015 MR Route : F06 FA ID : 5317100946

Account # : 7827422928 Customer Name : MYATT,SHEAPhone #:(909)
 455-3592

Address : 1201 LOIS AVE CSR: Cammy Iwinski
 Operator : LeRoy Grainger

Entry Date : 8/8/2011 10:15:23AM SO Type : M-OFF

Instructions : PLEASE GET A FINAL READ TURN OFF AND LOICK.THANK YOU,CAMMY NV

Due Date : 8/8/2011 6:00:00PM Resolution Date : 8/10/2011
 12:00:00AM FA Status : Completed

Resolution :read,locked tagged,,lrg

Division : 015 MR Route : F06 FA ID : 5317100140

Account # : 7827422928 Customer Name : MYATT,SHEAPhone #:(909)
 455-3592

Address : 1201 LOIS AVE CSR: Linda JonesOperator
 : LeRoy Grainger

Entry Date : 8/15/2011 9:15:00AM SO Type : M-ON

Instructions : TURN ON FOR NEW CUSTOMER. CUSTOMER WILL BE HOME WANTS AM 8-12. LINDA

Due Date : 8/16/2011 6:00:00PM Resolution Date : 8/16/2011
 12:00:00AM FA Status : Completed

Resolution :turned on,,,picked up tag,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 5316200109

Account # : 1960124444 Customer Name : BRUSON,YUDITHPhone #:
 (407) 285-0449

Address : 1333 LAKE ASHER CIR CSR: Peggy Hanks
 Operator : LeRoy Grainger

Entry Date : 7/26/2011 10:32:52AM SO Type : M-SIO Request Type: General Investigation

Instructions : Record the meter badge/serial # and manufacturer. Put meter information in comments. Thanks, Peggy

Due Date : 8/9/2011 3:00:00PM Resolution Date : 8/9/2011
 12:00:00AM FA Status : Completed

Resolution :badge#85046546,,,make kent,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 5316200052

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Account # : 1960124444 Customer Name : BRUSON,YUDITH Phone #: (7) 285-0449

Address : 1333 LAKE ASHER CIR CSR: Batch System Operator : LeRoy Grainger

Entry Date : 9/6/2011 7:36:46PM SO Type : M-CUT

Instructions :

Due Date : 9/7/2011 7:00:00PM Resolution Date : 9/7/2011 12:00:00AM FA Status : Completed

Resolution : l.off,,lrg

Sub Division : 015 MR Route : F06 FA ID : 5316200937

Account # : 1960124444 Customer Name : BRUSON,YUDITH Phone #: (407) 285-0449

Address : 1333 LAKE ASHER CIR CSR:Batch System Operator :

Entry Date : 3/1/2011 9:00:41AM SO Type : M-SIO Request Type: General Investigation

Instructions :

Due Date : 3/2/2011 6:00:00PM Resolution Date : 3/1/2011 12:00:00AM FA Status : Completed

Resolution : entered in error

Sub Division : 015 MR Route : F06 FA ID : 5316200568

Account # : 1960124444 Customer Name : BRUSON,YUDITH Phone #: (407) 285-0449

Address : 1333 LAKE ASHER CIR CSR: Isabel Ceballos Operator : LeRoy Grainger

Entry Date : 2/28/2011 12:40:39PM SO Type : M-READ

Instructions : Final read & LEAVE ON FOR NEW CUSTOMER. (CALLED TO COACH 8:58A) LINDA

Due Date : 3/1/2011 6:00:00PM Resolution Date : 3/1/2011 12:00:00AM FA Status : Completed

Resolution : read,left on,lrg

Sub Division : 015 MR Route : F06 FA ID : 5316200506

Account # : 1960124444 Customer Name : BRUSON,YUDITH Phone #: (407) 285-0449

Address : 1333 LAKE ASHER CIR CSR: Batch System Operator : Shawn Ebert

Entry Date : 10/23/2011 7:27:18PM SO Type : M-EXCHNG

Instructions : MR ID: 531621600509, MR REMARK: MF

Due Date : 10/23/2011 7:27:18PM Resolution Date : 10/24/2011 12:00:00AM FA Status : Completed

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution :meter not flooded but glass was fogged. replaced 5/8" meter and gaskets.. sme

Sub Division : 015 MR Route : F06 FA ID : 5316200159
 Account # : 1960124444 Customer Name : BRUSON,YUDITHPhone #:
 (407) 285-0449
 Address : 1333 LAKE ASHER CIR CSR: Batch System
 Operator : Shawn Ebert
 Entry Date : 6/8/2011 7:23:22PM SO Type : M-CUT
 Instructions :
 Due Date : 6/9/2011 7:00:00PM Resolution Date : 6/9/2011
 12:00:00AM FA Status : Completed
 Resolution :READ , TURNED OFF , TAGGED DOOR , SME

Sub Division : 015 MR Route : F06 FA ID : 5316200114
 Account # : 1960124444 Customer Name : BRUSON,YUDITHPhone #:
 (407) 285-0449
 Address : 1333 LAKE ASHER CIR CSR: Linette Orengo
 Operator : Mike Finnegan
 Entry Date : 10/18/2011 8:32:47AM SO Type : M-READ
 Instructions : Please take start read & leave on for new.../LIO FL
 Due Date : 10/19/2011 6:00:00PM Resolution Date : 10/19/2011
 12:00:00AM FA Status : Completed
 Resolution :water is on and i get a read maf

Sub Division : 015 MR Route : F06 FA ID : 5316200896
 Account # : 1960124444 Customer Name : BRUSON,YUDITHPhone #:
 (407) 285-0449
 Address : 1333 LAKE ASHER CIR CSR: Cammy Iwinski
 Operator : Shawn Ebert
 Entry Date : 6/10/2011 12:59:34PM SO Type : M-RECON
 Instructions : PAID \$81.65 CONF# 750847081 TAG ON DOOR SIGNED CUST WILL BE HOME.CAMMY
 Due Date : 6/10/2011 6:00:00PM Resolution Date : 6/10/2011
 12:00:00AM FA Status : Completed
 Resolution :PICKED UP SIGNED TAG , TURNED ON , SME

Sub Division : 015 MR Route : F06 FA ID : 7017100724
 Account # : 9810947633 Customer Name : Bowles,KimberlyPhone #:(407)
 722-0512
 Address : 1213 LOIS AVE CSR: Matthew Chandler
 Operator : LeRoy Grainger
 Entry Date : 11/28/2011 8:46:45AM SO Type : M-NOREAD
 Instructions : NEED A READ FOR BILLING, THANKS.MC

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date : 11/29/2011 6:00:00PM Resolution Date : 11/29/2011
 12:00:00AM FA Status : Completed
 Resolution : read,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 7017100702
 Account # : 9810947633 Customer Name : Bowles, Kimberly Phone #: (407) 722-0512
 Address : 1213 LOIS AVE CSR: Sylvia Watler
 Operator : LeRoy Grainger
 Entry Date : 10/19/2011 9:07:14AM SO Type : M-READ
 Instructions : Take final read, leave on for new customer, Sylvia
 Due Date : 10/21/2011 12:00:00AM Resolution Date : 10/21/2011
 12:00:00AM FA Status : Completed
 Resolution : read, left on,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 7017100892
 Account # : 9810947633 Customer Name : Bowles, Kimberly Phone #: (407) 722-0512
 Address : 1213 LOIS AVE CSR: Stephanie Calbreath
 Operator : LeRoy Grainger
 Entry Date : 4/8/2011 10:09:43AM SO Type : M-ON
 Instructions : PLS TURN ON.. CUSTOMER WILL HAVE WAIVER EMAILED OR FAXED BACK TO THE OFFICE BEFORE 04-11-11. Waiver in office...tda
 Due Date : 4/11/2011 6:00:00PM Resolution Date : 4/11/2011
 12:00:00AM FA Status : Completed
 Resolution : turned on,,,lrg

Sub Division : 015 MR Route : F06 FA ID : 9277100382
 Account # : 6201351926 Customer Name : MOORE, SHERRI Phone #: (407) 790-6559
 Address : 3827 ANNA DR CSR: Brandi Deere
 Operator : LeRoy Grainger
 Entry Date : 12/5/2011 9:01:35AM SO Type : HIBILL
 Instructions : re-read and check meter for leak. cust called concerned of high bill. cust requested to have door tagged with results thanks bnd/fl
 Due Date : 12/6/2011 6:00:00PM Resolution Date : 12/6/2011
 12:00:00AM FA Status : Completed
 Resolution : meter indicated small leak on customers property,,,read meter,,,tagged door with findings,,,lrg

Division : 015 MR Route : F06 FA ID : 8125200791
 Account # : 6034651258 Customer Name : KWAN, WESLEY Phone #: (407) 965-1530
 Address : 3511 CRAIG DR CSR: Linda Jones Operator

Field Activity Detail Report from 01/01/2011 to 12/31/2011

LeRoy Grainger

y Date : 3/28/2011 9:22:01AM SO Type : M-OFF

Instructions : TAKE FINAL READ AND LOCK METER. LINDA

Due Date : 3/29/2011 6:00:00PM

Resolution Date : 3/29/2011

12:00:00AM FA Status : Completed

Resolution :read,locked and tagged,,,,lrg

Sub Division : 015

MR Route : F06

FA ID : 6406200962

Account # : (407) 797-3657

6695678950

Customer Name :

BROWN,RUSSELLPhone #:

Address : Operator : Shawn Ebert

1311 LAKE ASHER CIR

CSR: Batch System

Entry Date : 6/8/2011 7:23:22PM SO Type : M-CUT

Instructions :

Due Date : 6/9/2011 7:00:00PM

Resolution Date : 6/9/2011

12:00:00AM FA Status : Completed

Resolution :READ , TURNED OFF , TAGGED DOOR , SME

Sub Division : 015

MR Route : F06

FA ID : 6406200525

Account # : (407) 797-3657

6695678950

Customer Name :

BROWN,RUSSELLPhone #:

Address : Operator : LeRoy Grainger

1311 LAKE ASHER CIR

CSR: Shona Robinson

Entry Date : 9/29/2011 9:55:32AM SO Type : M-ON

Instructions : check office for waiver....Thanks

Due Date : 9/30/2011 6:00:00PM

Resolution Date : 9/30/2011

12:00:00AM FA Status : Completed

Resolution :turned on,,,collected signature,,,,lrg

Sub Division : 015

MR Route : F06

FA ID : 6406200904

Account # : (407) 797-3657

6695678950

Customer Name :

BROWN,RUSSELLPhone #:

Address : Operator : LeRoy Grainger

1311 LAKE ASHER CIR

CSR: Linda JonesOperator

Entry Date : 9/7/2011 11:56:59AM SO Type : M-SIO Request Type: General Investigation

Instructions : PLEASE VERIFY IF HOUSE OCCUPIED. LINDA

Due Date : 9/8/2011 6:00:00PM

Resolution Date : 9/8/2011

12:00:00AM FA Status : Completed

Resolution :house is vacant,,,meter is locked off,,,lrg

Sub Division : 015

MR Route : F06

FA ID : 1906200449

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Account # : 489-5059
 Address : 1326 LAKE ASHER CIR
 Operator : Mike Finnegan
 CSR: Batch System
 Entry Date : 5/4/2011 7:18:36PM SO Type : M-CUT
 Instructions :
 Due Date : 5/5/2011 7:00:00PM Resolution Date : 5/9/2011
 12:00:00AM FA Status : Completed
 Resolution : turned off metter. locked and tagged door

Sub Division : 015 MR Route : F06 FA ID : 1906200100
 Account # : 489-5059 3021476847 Customer Name : Upton,DaniellePhone #:(407)
 Address : 1326 LAKE ASHER CIR
 Operator : LeRoy Grainger CSR: Batch System
 Entry Date : 9/6/2011 7:36:46PM SO Type : M-CUT
 Instructions :
 Due Date : 9/7/2011 7:00:00PM Resolution Date : 9/7/2011
 12:00:00AM FA Status : Completed
 Resolution : l.off,,lrg

Sub Division : 015 MR Route : F06 FA ID : 1906200589
 Account # : 489-5059 3021476847 Customer Name : Upton,DaniellePhone #:(407)
 Address : 1326 LAKE ASHER CIR
 Operator : LeRoy Grainger CSR: Maxine Norris
 Entry Date : 12/5/2011 8:32:57AM SO Type : M-ON
 Instructions : customer will be at 1346 lake asher please call Mrs. Cressman at 407-869-8433 prior to turn on thank you
 Due Date : 12/6/2011 6:00:00PM Resolution Date : 12/6/2011
 12:00:00AM FA Status : Completed
 Resolution : turned on,,collected signature,,lrg

Sub Division : 015 MR Route : F06 FA ID : 1906200337
 Account # : 489-5059 3021476847 Customer Name : Upton,DaniellePhone #:(407)
 Address : 1326 LAKE ASHER CIR
 Operator : LeRoy Grainger CSR: Lisa SilvaOperator :
 Entry Date : 11/28/2011 3:27:30PM SO Type : M-OFF
 Instructions :
 Due Date : 11/29/2011 6:00:00PM Resolution Date : 11/30/2011
 12:00:00AM FA Status : Completed

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution : read,locked,,tagged,,lrg

Sub Division : 015

MR Route : F06

FA ID : 7165200804

Account # :
486-8509

9102306396

Customer Name :

Jones,RichardPhone #:(407)

Address :

3530 SHIRLEY DR

CSR:

Kimberly Bennett

Operator : LeRoy Grainger

Entry Date : 3/10/2011 3:48:33PM

SO Type : M-WARN

Instructions : ILLEGAL USAGE LOCK OFF METER & TAG. KIM-FL

Due Date :

3/11/2011 6:00:00PM

Resolution Date : 3/11/2011

12:00:00AM

FA Status :

Completed

Resolution : hung tag,,lrg

Sub Division : 015

MR Route : F06

FA ID : 7165200801

Account # :
486-8509

9102306396

Customer Name :

Jones,RichardPhone #:(407)

Address :

3530 SHIRLEY DR

CSR:

Constance Dunn

Operator : LeRoy Grainger

Entry Date : 6/13/2011 8:10:01AM

SO Type : M-WARN

Instructions : Please tag door for new to apply, roommate still lives in house. thanks Connie

Date :

6/14/2011 6:00:00PM

Resolution Date : 6/14/2011

12:00:00AM

FA Status :

Completed

Resolution : tagged door for new to apply or sevice will be diconected,,lrg

Sub Division : 015

MR Route : F06

FA ID : 7165200256

Account # :
486-8509

9102306396

Customer Name :

Jones,RichardPhone #:(407)

Address :

3530 SHIRLEY DR

CSR:

Batch System

Operator : Kevin Cooper

Entry Date : 5/4/2011 7:18:36PM

SO Type : M-CUT

Instructions :

Due Date :

5/9/2011 7:00:00PM

Resolution Date : 5/9/2011

12:00:00AM

FA Status :

Completed

Resolution : TURNED OFF AND TAGGED DOOR.. MAF

Sub Division : 015

MR Route : F06

FA ID : 6887100953

Account # :
(407) 274-8766

8675253113

Customer Name :

DZIUBAK,BEATAPhone #:

Address :

3631 ANNA DR

CSR:

Constance Dunn

Operator : LeRoy Grainger

Entry Date : 12/2/2011 9:04:28AM

SO Type : M-ON

Instructions : PLEASE TAKE READ, TURN ON WATER. CUST WILL HOME FOR 8A-12P TURN ON. THANKS BND/FL

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date : 12/5/2011 6:00:00PM Resolution Date : 12/5/2011
 12:00:00AM FA Status : Completed
 Resolution : turned on,,collected signature,,lrg

Sub Division : 015 MR Route : F06 FA ID : 6887100461
 Account # : 8675253113 Customer Name : DZIUBAK,BEATA Phone #:
 (407) 274-8766
 Address : 3631 ANNA DR CSR: Linda Jones Operator
 : LeRoy Grainger

Entry Date : 3/14/2011 8:26:02AM SO Type : M-READ
 Instructions : TAKE FINAL READ AND LEAVE ON FOR NEW CUSTOMER. LINDA

Due Date : 3/15/2011 6:00:00PM Resolution Date : 3/15/2011
 12:00:00AM FA Status : Completed
 Resolution : read,left on,lrg

Sub Division : 015 MR Route : F06 FA ID : 6887100633
 Account # : 8675253113 Customer Name : DZIUBAK,BEATA Phone #:
 (407) 274-8766
 Address : 3631 ANNA DR CSR: Karen Thimmes
 Operator : LeRoy Grainger

Entry Date : 11/29/2011 11:52:26AM SO Type : M-OFF
 Instructions : Take final read, lock meter and tag for new to apply. Thanks, Karyn

Due Date : 12/1/2011 8:00:00PM Resolution Date : 12/1/2011
 12:00:00AM FA Status : Completed
 Resolution : read,locked,tagged,,lrg

Sub Division : 015 MR Route : F06 FA ID : 6887100842
 Account # : 8675253113 Customer Name : DZIUBAK,BEATA Phone #:
 (407) 274-8766
 Address : 3631 ANNA DR CSR: Batch System
 Operator : Chris Gosnell

Entry Date : 10/5/2011 7:39:11PM SO Type : M-CUT

Instructions :

Due Date : 10/6/2011 7:00:00PM Resolution Date : 10/6/2011
 12:00:00AM FA Status : Completed
 Resolution : Turned off, tagged door...crg

253 Field Activities listed.

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division : 091 MR Route : F07 FA ID : 0760810787
 Account # : 0760810000 Customer Name : GANAS,GREG Phone #:(407) 322-5291
 Address : 215 RIDGE DR CSR: Brandi Deere
 Operator : Kevin Cooper
 Entry Date : 1/11/2011 8:19:58AM SO Type : M-SIO Request Type: Taste or Odor in the Water
 Instructions : CUST REPORTED CHLORINE SMELL IN WATER. PLEASE CHECK. PAGE TO PEDRO
 Due Date : 1/11/2011 6:00:00PM Resolution Date : 1/11/2011
 12:00:00AM FA Status : Completed
 Resolution : WELL WENT DOWN AND INTERCONNECT CAME ON LINE TO SERVICE AREA, CHLORINE AT PLANT WAS STILL PUMPING INTO SYSTEM AND CAUSED HIGH CL2 RESIDUAL. OPERATOR FLUSHED LINES AND REDUCED CL2 FEED.. KEV

Sub Division : 091 MR Route : F07 FA ID : 0951810260
 Account # : 0951810000 Customer Name : HARGER,CAMI Phone #:(407) 302-6728
 Address : 421 LAKE BLVD CSR: Lorie Mayeski
 Operator : Kevin Cooper
 Entry Date : 1/11/2011 8:57:39AM SO Type : M-SIO Request Type: Taste or Odor in the Water
 Instructions : CUSTOMER CALLED REPORTED 'CHLORINE SMELL IN WATER SINCE 1-10-2011* PLEASE INVESTIGATE*CALL CUSTOMER AT (407)-538-6962. THANKS, LORIE*CALLED OUT TO PEDRO/SCOTT GOSNELL @ 10:03 A.M.*
 Due Date : 1/11/2011 6:00:00PM Resolution Date : 1/11/2011
 12:00:00AM FA Status : Completed
 Resolution : WELL WENT DOWN AND INTERCONNECT CAME ON LINE TO SERVICE AREA, CHLORINE AT PLANT WAS STILL PUMPING INTO SYSTEM AND CAUSED HIGH CL2 RESIDUAL. OPERATOR FLUSHED LINES AND REDUCED CL2 FEED.. KEV

Sub Division : 091 MR Route : F07 FA ID : 1154000394
 Account # : 1154000000 Customer Name : SPEIRS,JAMES T Phone #:(407) 323-8368
 Address : 105 SUNSET DR CSR: Tricia Anderson
 Operator : Kevin Cooper
 Entry Date : 11/30/2011 9:09:42AM SO Type : M-SIO Request Type: Discolored Water
 Instructions : Customer is stating that her water is yellow, please check., phd to Kevin, kevin said to call John left him a VM, PLEASE call customer at 407 323 8368....tda
 Due Date : 11/30/2011 6:00:00PM Resolution Date : 12/1/2011
 12:00:00AM FA Status : Completed
 Resolution : COREY MET WITH CUSTOMER ONSITE AND CL2 WAS 1.5 MG/L. FLUSHED OUTSIDE HOSE BIB AND WATER CLEARED UP.

Sub Division : 091 MR Route : F07 FA ID : 1154000209
 Account # : 1154000000 Customer Name : SPEIRS,JAMES T Phone #:(407) 323-8368
 Address : 105 SUNSET DR CSR:Loretta Abbott Operator :

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date : 12/28/2011 12:23:45PM SO Type : M-SIO Request Type: Discolored Water

Instructions : CUST. HAS YELLOW WATER AGAIN - PLEASE CALL MR. SPEIRS IS SEEMS HE FILLS LINES NEED
 FLUSHED @ THE STREET & NOT JUST HIS-WHICH MEANS THE WTR. TO CLEAR LINES IS GOING THRU HIS MTR. I AM
 GOING TO CALL JOHN M. ALSO. MR. SPEIRS 407-323-8368. THANKS- LORETTA

Due Date : 12/29/2011 6:00:00PM Resolution Date : 12/29/2011
 12:00:00AM FA Status : Completed

Resolution : Cory, met with customer onsite - ran spigot & water was clear when Cory arrived read 302130 cl2 @1.9mg/l

Sub Division : 091

MR Route : F07

FA ID : 1154000511

Account # : 1154000000 Customer Name : SPEIRS,JAMES TPhone #:
 (407) 323-8368

Address : 105 SUNSET DR CSR: Cammy Iwinski
 Operator : Kevin Cooper

Entry Date : 3/17/2011 2:44:48PM SO Type : M-SIO Request Type: General Investigation

Instructions : CUST CALLED IN AND STATES HER WATER IN BRIGHT ORANGE PLEASE INVESTIGATE AND CALL DEE
 DEE @ 407-323-8368.THANK YOU,CAMMY

Due Date : 3/17/2011 6:00:00PM Resolution Date : 3/17/2011
 12:00:00AM FA Status : Completed

Resolution : PEDRO WENT TO HOUSE AND CHECKED WATER AND CL2 RESIDUAL WAS 1.5. HE MADE CONTACT
 WITH CUSTOMER AND EXPLAINED HE HAD BEEN FLUSHING THE DAY BEFORE AND HE MAY HAVE
 GOTTEN REMNANTS, WATER IS CLEAR NOW. KEV

Division : 091

MR Route : F07

FA ID : 1645000853

Account # : 1645000000 Customer Name : BURNSD,MARK APhone #:
 (407) 324-1086

Address : 124 BUNKER LN CSR: Batch System
 Operator : Mike Finnegan

Entry Date : 7/25/2011 7:04:52PM SO Type : M-SIO Request Type: General Investigation

Instructions :

Due Date : 7/25/2011 7:04:52PM Resolution Date : 7/28/2011
 12:00:00AM FA Status : Completed

Resolution : Meter is working and readable...crg maf

Sub Division : 091

MR Route : F07

FA ID : 2964000852

Account # : 2964000000 Customer Name : TATE,JENNIFER APhone #:
 (407) 268-3129

Address : 111 SUNSET DR CSR: Ferrellyn Trovinger
 Operator : Kevin Cooper

Entry Date : 1/12/2011 7:23:09AM SO Type : M-SIO Request Type: Taste or Odor in the Water

Instructions : Customer called complaining of strong CL2 odor. Called to Pedro. FLT

Due Date : 1/12/2011 6:00:00PM Resolution Date : 1/12/2011
 12:00:00AM FA Status : Completed

Resolution : per plant operator.. flushed lines to drop cl2 levels. everything ok now.. scott gosnell

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division : 091 MR Route : F07 FA ID : 2975000474
 Account # : 2975000000 Customer Name : VARNER,DALE NPhone #:
) 323-1214
 Address : 155 FAIRWAY DR CSR: Peggy Hanks
 Operator : LeRoy Grainger
 Entry Date : 2/18/2011 7:41:48AM SO Type : M-SIO Request Type: General Investigation
 Instructions : Verify meter badge # and manufacturer. Put findings in 'Comments' Peggy
 Due Date : 2/22/2011 6:00:00PM Resolution Date : 2/23/2011
 12:00:00AM FA Status : Completed
 Resolution :sn#38251273....manufacture....rockwell,,,,lrg

Sub Division : 091 MR Route : F07 FA ID : 3221810532
 Account # : 3221810000 Customer Name : GORDON,JAMES WPhone #:
 (407) 322-0391
 Address : 229 SUNSET DR CSR: Karen Thimmes
 Operator : LeRoy Grainger
 Entry Date : 10/7/2011 8:13:46AM SO Type : HIBILL
 Instructions : Customer complaining of high bill, please reread meter and check for leaks. Knock on door. Thanks, Karyn If
 customer not home please call him at 407-322-0391,thanks,sylvia
 Due Date : 10/10/2011 8:00:00PM Resolution Date : 10/10/2011
 12:00:00AM FA Status : Completed
 olution :no leaks detected,,,,spoke with customer about findings,,,lrg

Sub Division : 091 MR Route : F07 FA ID : 3351810745
 Account # : 3351810000 Customer Name : BRABBAN,CHARLES RPhone
 #: (407) 323-1592
 Address : 221 FORREST DR CSR: Peggy Hanks
 Operator : LeRoy Grainger
 Entry Date : 2/18/2011 7:43:48AM SO Type : M-SIO Request Type: General Investigation
 Instructions : Verify meter badge # and manufacturer. Put findings in 'Comments' Peggy
 Due Date : 2/22/2011 6:00:00PM Resolution Date : 2/23/2011
 12:00:00AM FA Status : Completed
 Resolution :sn#32786647,,,,manufacture...badger,,,,lrg

Sub Division : 091 MR Route : F07 FA ID : 3540810542
 Account # : 3540810000 Customer Name : TAYLOR,JPhone #:(000)
 322-3985
 Address : 311 FAIRWAY RD CSR: Matthew Chandler
 Operator : LeRoy Grainger
 Entry Date : 10/25/2011 8:04:25AM SO Type : M-NOREAD
 Instructions : NEED A READ FOR BILLING,THANKS.MC
 Due Date : 10/26/2011 6:00:00PM Resolution Date : 10/26/2011
 12:00:00AM FA Status : Completed

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution : read,,lrg

Division : 091 MR Route : F07 FA ID : 4060810367
 Account # : 4060810000 Customer Name : LUCK,FRANCES MPhone #:
 (407) 321-0376
 Address : 426 LAKE BLVD CSR:Batch SystemOperator :
 Entry Date : 2/7/2011 8:28:39PM SO Type : M-SIO Request Type: General Investigation
 Instructions : this meter was locked off about12 months ago.....lrg and is vacant....
 Due Date : 2/8/2011 7:00:00PM Resolution Date : 2/8/2011
 12:00:00AM FA Status : Completed
 Resolution :

Sub Division : 091 MR Route : F07 FA ID : 5155000429
 Account # : 5155000000 Customer Name : BROOKLYN,E FPhone #:(407)
 323-0581
 Address : 112 BUNKER LN CSR: Batch System
 Operator : Roberto Remigio
 Entry Date : 1/24/2011 8:01:37PM SO Type : M-EXCHNG
 Instructions : MR ID: 515502297362, MR REMARK: MS
 Due Date : 1/24/2011 8:01:37PM Resolution Date : 1/26/2011
 12:00:00AM FA Status : Completed
 Resolution : Replaced stuck 5/8" meter...RRH

Sub Division : 091 MR Route : F07 FA ID : 5101810903
 Account # : 5101810000 Customer Name : CASELLA,EDNAPhone #:(407)
 330-3488
 Address : 200 MIRROR DR CSR: Linda JonesOperator
 : Kevin Cooper
 Entry Date : 1/12/2011 7:41:41AM SO Type : M-SIO Request Type: General Investigation
 Instructions : MS CALLED ADVISED LOW PRESSURE & CHLORINE HIGH IN WATER. (CALLED TO PETE 8:43A). LINDA
 Due Date : 1/12/2011 6:00:00PM Resolution Date : 1/12/2011
 12:00:00AM FA Status : Completed
 Resolution : FLUSHED LINES TO LOWER CL2 LEVELS INFORMED CUSTOMER , EVERYTHING OK NOW.. SCOTT
 GOSNELL

Sub Division : 091 MR Route : F07 FA ID : 5101810470
 Account # : 5101810000 Customer Name : CASELLA,EDNAPhone #:(407)
 330-3488
 Address : 200 MIRROR DR CSR: Peggy Hanks
 rator : LeRoy Grainger
 Entry Date : 8/2/2011 11:55:42AM SO Type : M-SIO Request Type: General Investigation
 Instructions : Record the meter badge/serial # and manufacturer. Put meter information in comments. Thanks, Peggy

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date : 8/11/2011 3:00:00PM Resolution Date : 8/11/2011
 12:00:00AM FA Status : Completed
 olution : badge#8382422,,,,make precision,,,,lrg

Sub Division : 091 MR Route : F07 FA ID : 5101810800
 Account # : 5101810000 Customer Name : CASELLA,EDNAPhone #:(407)
 330-3488
 Address : 200 MIRROR DR CSR: Batch System
 Operator : Mike Finnegan
 Entry Date : 10/5/2011 7:39:11PM SO Type : M-CUT

Instructions :
 Due Date : 10/6/2011 7:00:00PM Resolution Date : 10/6/2011
 12:00:00AM FA Status : Completed
 Resolution : water off maf

Sub Division : 091 MR Route : F07 FA ID : 5101810423
 Account # : 5101810000 Customer Name : CASELLA,EDNAPhone #:(407)
 330-3488
 Address : 200 MIRROR DR CSR: Isabel Ceballos
 Operator : Mike Finnegan
 Entry Date : 10/6/2011 10:59:26AM SO Type : M-RECON

Instructions : PAID TURN ON PICK UP SIGNED TAG PAGED KEVIN /IC
 Due Date : 10/6/2011 6:00:00PM Resolution Date : 10/6/2011
 12:00:00AM FA Status : Completed
 Resolution : water on maf

Sub Division : 091 MR Route : F07 FA ID : 5481810481
 Account # : 5481810000 Customer Name : LEE,CARLA HPhone #:(407)
 321-6388
 Address : 411 LAKE BLVD CSR: Linda JonesOperator
 : Kevin Cooper
 Entry Date : 1/11/2011 9:55:14AM SO Type : M-SIO Request Type: General Investigation

Instructions : MR CALLED TO ADVISED CHLORINE IS VERY HIGH IN WATER. (EMAIL PETE 11:06A). LINDA
 Due Date : 1/11/2011 6:00:00PM Resolution Date : 1/12/2011
 12:00:00AM FA Status : Completed
 Resolution : WELL WENT DOWN AND INTERCONNECT CAME ON LINE TO SERVICE AREA, CHLORINE AT PLANT
 WAS STILL PUMPING INTO SYSTEM AND CAUSED HIGH CL2 RESIDUAL. OPERATOR FLUSHED LINES
 AND REDUCED CL2 FEED.. KEV

Sub Division : 091 MR Route : F07 FA ID : 5794000681
 Account # : 5794000000 Customer Name : WILLIAMS,JAMES RPhone #:
 (407) 314-4002
 Address : 215 VINEWOOD DR CSR: Peggy Hanks
 Operator : LeRoy Grainger

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date : 3/15/2011 12:34:20PM SO Type : M-SIO Request Type: General Investigation

Instructions : Confirm meter badge # and manufacturer. Put findings in 'comments'. Thank you, Peggy

Due Date : 3/15/2011 6:00:00PM Resolution Date : 3/16/2011
 12:00:00AM FA Status : Completed
 Resolution : badge#34209908,,,make badger,,,lrg

Sub Division : 091 MR Route : F07 FA ID : 5891810580
 Account # : 5891810000 Customer Name : METTS,LOIS Phone #:(407)
 323-1898
 Address : 212 Vinewood Dr CSR: Jennifer Elliot
 Operator : Donna Brown

Entry Date : 3/17/2011 11:35:52AM SO Type : M-WARN
 Instructions : Tag door for customer to call office due to returned mail. Jennifer
 Due Date : 3/18/2011 8:00:00PM Resolution Date : 3/18/2011
 12:00:00AM FA Status : Completed
 Resolution : Hung tag. Occupied. DB

Sub Division : 091 MR Route : F07 FA ID : 5980810203
 Account # : 5980810000 Customer Name : BASS,LIONEL R Phone #:(407)
 323-2769
 Address : 206 RIDGE DR CSR: Batch System
 Operator : Roberto Remigio

Entry Date : 2/22/2011 8:01:20PM SO Type : M-EXCHNG
 Instructions : MR ID: 598084886765, MR REMARK: MS
 Due Date : 2/22/2011 8:01:20PM Resolution Date : 3/8/2011
 12:00:00AM FA Status : Completed
 Resolution : Replaced stuck 5/8" meter..RH

Sub Division : 091 MR Route : 6040910279 FA ID :
 Account # : 6040910000 Customer Name : 091 Crystal Lake Phone #:
 Address : 091 Crystal Lake CSR:Loretta Abbott Operator :
 Entry Date : 2/2/2011 9:08:54AM SO Type : M-SIO Request Type: General Investigation
 Instructions : PLEASE VERIFY IF WE CAN PROVIDE SERVICE AND THE COSTS TO 207 VINEWOOD DR SANFORD FL 32773.
 Due Date : 2/3/2011 6:00:00PM Resolution Date : 2/14/2011
 12:00:00AM FA Status : Completed
 Resolution : set meter jam

Sub Division : 091 MR Route : F07 FA ID : 6631810922
 Account # : 6631810000 Customer Name : Bobe,Lillian E Phone #:(407)
 923-2929

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Address : 211 Forrest Dr CSR: Cristina Harden
Operator : Shawn Ebert

Entry Date : 5/16/2011 7:39:59AM SO Type : M-SIO Request Type: General Investigation

Instructions : pls exchange meter asap, meter stuck a long time. cust admits living in home & usage only 10 ga/mo.
thanks/tina

Due Date : 5/17/2011 6:00:00PM Resolution Date : 5/17/2011
11:20:00AM FA Status : Completed

Resolution : METER IS OKAY , TALKED WITH MRS. SHE CALLED TO STATE THAT OUR VALVE WAS VERY HARD TO
TURN OFF , LUBRICATED AND EXERCISED AND LEFT OFF FOR THEM TO MAKE REPAIRS , CUSTOMER
STATED THAT HER PLUMBER CAN TURN BACK ON WHEN FINISHED , SME

Sub Division : 091 MR Route : F07 FA ID : 6631810922

Account # : 6631810000 Customer Name : GILBERT,JAMES EPhone #:
(407) 923-2929

Address : 211 Forrest Dr CSR: Cristina Harden
Operator : Shawn Ebert

Entry Date : 5/16/2011 7:39:59AM SO Type : M-SIO Request Type: General Investigation

Instructions : pls exchange meter asap, meter stuck a long time. cust admits living in home & usage only 10 ga/mo.
thanks/tina

Due Date : 5/17/2011 6:00:00PM Resolution Date : 5/17/2011
11:20:00AM FA Status : Completed

Resolution : METER IS OKAY , TALKED WITH MRS. SHE CALLED TO STATE THAT OUR VALVE WAS VERY HARD TO
TURN OFF , LUBRICATED AND EXERCISED AND LEFT OFF FOR THEM TO MAKE REPAIRS , CUSTOMER
STATED THAT HER PLUMBER CAN TURN BACK ON WHEN FINISHED , SME

Sub Division : 091 MR Route : F07 FA ID : 6584000370

Account # : 6584000000 Customer Name : FELDMAN,LISA MPhone #:
(407) 688-0067

Address : 205 VINEWOOD DR CSR: Peggy Hanks
Operator : LeRoy Grainger

Entry Date : 3/15/2011 12:32:20PM SO Type : M-SIO Request Type: General Investigation

Instructions : Confirm meter badge # and manufacturer and put findings in 'comments'. Thanks, Peggy

Due Date : 3/17/2011 6:00:00PM Resolution Date : 3/16/2011
12:00:00AM FA Status : Completed

Resolution : badge#34209892,,,,make badger,,,lrg

Sub Division : 091 MR Route : F07 FA ID : 6780810106

Account # : 6780810000 Customer Name : WHEATON,BILLPhone #:(407)
947-4532

Address : 201 HOMEWOOD DR CSR: Deborah Volz
Operator : LeRoy Grainger

Entry Date : 5/9/2011 11:51:53AM SO Type : HIBILL

Instructions : re-read meter, ck for leaks, cust said no way this mu water, High bill complaint. Explained new meter. Cust
contact 407-9474532.deb

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date : 5/10/2011 8:00:00PM Resolution Date : 5/10/2011
 12:00:00AM FA Status : Completed
 olution :no leaks detected,,,spoke with customer,,,lrg

Sub Division : 091 MR Route : F07 FA ID : 6780810698
 Account # : 6780810000 Customer Name : WHEATON,BILLPhone #:(407)
 947-4532
 Address : 201 HOMEWOOD DR CSR: Batch System
 Operator : Roberto Remigio

Entry Date : 12/22/2010 8:01:32PM SO Type : M-EXCHNG

Instructions : MR ID: 678080983791, MR REMARK: MS

Due Date : 1/7/2011 8:01:00PM Resolution Date : 1/17/2011
 12:00:00AM FA Status : Completed
 Resolution :Replaced stuck 5/8" meter...RRH

Sub Division : 091 MR Route : F07 FA ID : 7045000433
 Account # : 7045000000 Customer Name : COON,GARY RPhone #:(321)
 231-6024
 Address : 136 BUNKER LN CSR: Batch System
 Operator : Mike Finnegan

Entry Date : 7/25/2011 7:04:52PM SO Type : M-EXCHNG

Instructions : MR ID: 704504561711, MR REMARK: MS

Due Date : 7/25/2011 7:04:52PM Resolution Date : 7/28/2011
 12:00:00AM FA Status : Completed
 Resolution :replaced 5/8 meter and gaskets...crg maf

Sub Division : 091 MR Route : F07 FA ID : 7451810276
 Account # : 7451810000 Customer Name : RHOADES,JOEPhone #:(718)
 335-0494
 Address : 223 FORREST DR CSR:Kathy SillitoeOperator :

Entry Date : 12/9/2011 1:32:29PM SO Type : M-SIO Request Type: General Investigation

Instructions : Please verify meter is working, zero consumption since 8/24/2011. If home is vacant please note below or create a to-do if meter needs replaced.Thanks, kathy

Due Date : 12/12/2011 12:00:00AM Resolution Date : 12/12/2011
 12:00:00AM FA Status : Completed
 Resolution :

Sub Division : 091 MR Route : F07 FA ID : 7451810039
 Account # : 7451810000 Customer Name : RHOADES,JOEPhone #:(718)
 335-0494
 Address : 223 FORREST DR CSR: Lori JonesOperator :
 Kevin Cooper

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date : 12/27/2011 11:43:48AM SO Type : M-REREAD

Instructions : Please reread meter for billing. Last read is not inline. Thanks. LLJ

Due Date : 12/28/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 12/30/2011

Resolution : READ METER.. KEV

Sub Division : 091

MR Route : F07

FA ID : 7355000521

Account # : 7355000000 Customer Name : WILLIAMS,DOROTHY M
Phone #: (407) 323-8653Address : 113 BUNKER LN CSR: Kathy Sillitoe
Operator : LeRoy Grainger

Entry Date : 12/9/2011 1:25:31PM SO Type : M-SIO Request Type: General Investigation

Instructions : Please verify meter is working, low to zero usage since June 2011. If home is vacant please note below. Thanks, Kathy

Due Date : 12/12/2011 12:00:00AM
12:00:00AM FA Status : Completed

Resolution Date : 12/12/2011

Resolution : meter is off,,,,house looks empty,,,but also like someone is working on it,,,lrg

Sub Division : 091

MR Route : F07

FA ID : 7621810564

Account # : 7621810000 Customer Name : PIPPIN,ANNAPhone #:(407)
314-6738Address : 200 FORREST DR CSR: Lorie Mayeski
Operator : Kevin Cooper

Entry Date : 1/12/2011 9:49:02AM SO Type : M-SIO Request Type: General Investigation

Instructions : CUSTOMER CALLED TO REPORT EXTREME HIGH LEVEL OF CHLORINE, IT'S SPOTTING CLOTHES AND SMELLS BAD. CUST. HAS BABY AND DOG AT HOME CANNOT USE WATER. PLEASE INVESTIGATE. THANKS, LORIE CUST. CELL (407)-558-8851*SCOTT GOSNELL@10:49 A.M.*

Due Date : 1/12/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 1/12/2011

Resolution : PER PLANT OPERATOR, SPOKE WITH CUSTOMER AND HE STATED IT WAS MUCH BETTER NOW. DID ADDITIONAL FLUSHING.. SCOTT GOSNELL

Sub Division : 091

MR Route : F07

FA ID : 7595000801

Account # : 7595000000 Customer Name : BLACK,HULON JPhone #:
(407) 323-9744Address : 105 FORREST DR CSR: Linette Orengo
Operator : LeRoy Grainger

Entry Date : 8/24/2011 2:29:36PM SO Type : M-OFF

Instructions : please take final read, lock & tag for new to apply. .../LIO FL

Due Date : 8/25/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 8/25/2011

Resolution : water allready off,,,lrg

Sub Division : 091

MR Route : F07

FA ID : 7595000110

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Account # : 7595000000 Customer Name : BLACK,HULON JPhone #:
(407) 323-9744

Address : 105 FORREST DR CSR: Batch System
Operator : Kevin Cooper

Entry Date : 7/6/2011 7:18:40PM SO Type : M-CUT

Instructions :

Due Date : 7/7/2011 7:00:00PM Resolution Date : 7/11/2011
12:00:00AM FA Status : Completed

Resolution : turned off meter tagged door...crg

Sub Division : 091 MR Route : F07 FA ID : 7595000201

Account # : 7595000000 Customer Name : BLACK,HULON JPhone #:
(407) 323-9744

Address : 105 FORREST DR CSR: Lisa SilvaOperator :
Kevin Cooper

Entry Date : 7/11/2011 8:57:41AM SO Type : M-RECON

Instructions : Please restore service - customer at home for turn on. Thanks

Due Date : 7/11/2011 8:00:00PM Resolution Date : 7/11/2011
12:00:00AM FA Status : Completed

Resolution : turned on meter...crg

Sub Division : 091 MR Route : F07 FA ID : 8074000879

Account # : 8074000000 Customer Name : VELILLA,ANGELICAPhone #:
(407) 330-9095

Address : 113 SUNSET DR CSR:Lorie MayeskiOperator :

Entry Date : 3/16/2011 2:17:29PM SO Type : M-SIO Request Type: Discolored Water

Instructions : CUSTOMER CALLED STATED WATER HAS BECOME VERY DIRTY LOOKING. PLEASE INVESTIGATE.
THANKS, LORIE M. 3-16-2011*CALLED OUT TO PEDRO @ 3:17 P.M.*

Due Date : 3/16/2011 6:00:00PM Resolution Date : 3/16/2011
12:00:00AM FA Status : Completed

Resolution : Pedro met the customer took CL2 residual 1.5 Flushed 2" blow off and told customer to run fawcets to clear
lines Call back if problem continues

Sub Division : 091 MR Route : F07 FA ID : 8480810031

Account # : 8480810000 Customer Name : HILL,EARTHAPhone #:

Address : 200 HOMEWOOD DR CSR: Linda JonesOperator
: LeRoy Grainger

Entry Date : 11/22/2011 3:35:33PM SO Type : M-WARN

Instructions : # NO GOOD --ISSUE FA TO CALL OFFICE--NEED CONTACT INFO UPDATED & BALANCE ON ACCOUNT..
L A

Due Date : 11/23/2011 6:00:00PM Resolution Date : 11/23/2011
12:00:00AM FA Status : Completed

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution :hung tag,,,lrg

Sub Division : 091 MR Route : F07 FA ID : 8534000350
 Account # : 8534000000 Customer Name : BAGGETT,FREEMAN EPhone
 #: (407) 322-4645
 Address : 106 SUNSET DR CSR: Peggy Hanks
 Operator : LeRoy Grainger
 Entry Date : 2/18/2011 7:52:20AM SO Type : M-SIO Request Type: General Investigation
 Instructions : Verify meter badge #. Put finding in 'Comments' Peggy
 Due Date : 2/22/2011 6:00:00PM Resolution Date : 2/23/2011
 12:00:00AM FA Status : Completed
 Resolution :sn#16701680.....manufacture..badger,,,lrg

Sub Division : 091 MR Route : F07 FA ID : 8835000313
 Account # : 8835000000 Customer Name : WATSON,DOUGLASPhone #:
 (321) 324-5952
 Address : 137 BUNKER LN CSR: Linda JonesOperator
 : LeRoy Grainger
 Entry Date : 11/22/2011 3:51:30PM SO Type : M-WARN
 Instructions : # NO GOOD--ISSUE FA TO CALL OFFICE--NEED CONTACT INFO UPDATED & BALANCE ON ACCOUNT.
 LINDA
 Due Date : 11/23/2011 6:00:00PM Resolution Date : 11/23/2011
 12:00:00AM FA Status : Completed
 Resolution :hung tag,,,lrg

Sub Division : 091 MR Route : F07 FA ID : 9331810814
 Account # : 9331810000 Customer Name : TEMBY,BARBARAPhone #:
 (407) 324-9582
 Address : 209 FORREST DR CSR: Kimberly Bennett
 Operator : Mike Finnegan
 Entry Date : 12/12/2011 3:40:06PM SO Type : M-SIO Request Type: General Investigation
 Instructions : Customer called due to leak an meter water pouring out of box. Paged to KC. Kim-FL
 Due Date : 12/12/2011 6:00:00PM Resolution Date : 12/13/2011
 12:00:00AM FA Status : Completed
 Resolution :FOUND A GALVANIZED PIPE LEAKING BEHIND THE CURBSTOP. REPLACED SERVICE WITH A 3" BRASS
 NIPPLE, 3/4 " CURBSTOPS AND 2 METER COUPLINGS..MAF

Sub Division : 091 MR Route : F07 FA ID : 9793000682
 Account # : 9793000000 Customer Name : SAPP,TARAPhone #:(407)
 330-2260
 Address : 104 VINEWOOD DR CSR: Batch System
 Operator : Kevin Cooper
 Entry Date : 7/6/2011 7:18:40PM SO Type : M-CUT

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions :

Due Date : 7/7/2011 7:00:00PM Resolution Date : 7/11/2011
 12:00:00AM FA Status : Completed
 Resolution : turned off meter tagged door...crg

Sub Division : 091 MR Route : F07 FA ID : 6295000063
 Account # : 0237619775 Customer Name : Brusen,Charlene Phone #:(386) 216-0293
 Address : 207 LAKE BLVD CSR: Peggy Hanks
 Operator : LeRoy Grainger
 Entry Date : 9/6/2011 1:46:25PM SO Type : M-SIO Request Type: General Investigation
 Instructions : Record the meter badge/serial #. Thanks, Peggy

Due Date : 9/20/2011 3:00:00PM Resolution Date : 9/19/2011
 12:00:00AM FA Status : Completed
 Resolution : badge#07194661,,,,make badger,,,lrg

Sub Division : 091 MR Route : F07 FA ID : 2293000377
 Account # : 7589734767 Customer Name : BAGGETT,FREEMAN EPhone #: (407) 322-4645
 Address : 112 SUNSET DR CSR: Kathy Sillitoe
 Operator : LeRoy Grainger
 Entry Date : 6/17/2011 2:20:30PM SO Type : M-SIO Request Type: General Investigation
 Instructions : Please verify meter is working. Please note if this house is vacant. Thanks, kathy

Due Date : 6/20/2011 12:00:00AM Resolution Date : 6/20/2011
 12:00:00AM FA Status : Completed
 Resolution : meter is working ,,house is vacant,,,lrg

Sub Division : 091 MR Route : F07 FA ID : 2293000172
 Account # : 7589734767 Customer Name : BAGGETT,FREEMAN EPhone #: (407) 322-4645
 Address : 112 SUNSET DR CSR: Kathy Sillitoe
 Operator : LeRoy Grainger
 Entry Date : 12/9/2011 1:41:00PM SO Type : M-SIO Request Type: General Investigation
 Instructions : Please verify meter is working or if home is still vacant. Thanks, kathy

Due Date : 12/19/2011 12:00:00AM Resolution Date : 12/15/2011
 12:00:00AM FA Status : Completed
 Resolution : meter working,,,house looks vacant ,but not sure,,,lrg

Sub Division : 091 MR Route : F07 FA ID : 9665000803
 Account # : 8820034019 Customer Name : KNORR,KIRSTEN Phone #: (407) 201-1428
 Address : 113 FAIRWAY DR CSR: Peggy Hanks
 Operator : LeRoy Grainger

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date : 2/18/2011 7:53:40AM SO Type : M-SIO Request Type: General Investigation

Instructions : Verify meter badge # and manufacturer. Put findings in 'Comments' Peggy

Due Date : 2/22/2011 6:00:00PM Resolution Date : 2/23/2011

12:00:00AM FA Status : Completed

Resolution :sn#17997889.....manufacture....badger,,,,,lrg

Sub Division : 091 MR Route : F07 FA ID : 7385000826

Account # : 1086289267 Customer Name : ZIEMBA,LISAPhone #:(321)
262-7557

Address : 136 UPSALA RD CSR: Linda JonesOperator
: Shawn Ebert

Entry Date : 7/11/2011 11:17:50AM SO Type : M-RECON

Instructions : RECONNECT SERVICE. WAIVER ON DOOR. (CALLED TO KEVIN 12:17P). LINDA

Due Date : 7/11/2011 6:00:00PM Resolution Date : 7/11/2011

12:10:00AM FA Status : Completed

Resolution :T/ON , SME

Sub Division : 091 MR Route : F07 FA ID : 7385000359

Account # : 1086289267 Customer Name : ZIEMBA,LISAPhone #:(321)
262-7557

Address : 136 UPSALA RD CSR: Batch System
Operator : Mike Finnegan

Entry Date : 7/25/2011 7:04:52PM SO Type : M-EXCHNG

Instructions : MR ID: 738502451020, MR REMARK: MS

Due Date : 7/25/2011 7:04:52PM Resolution Date : 7/28/2011

12:00:00AM FA Status : Completed

Resolution :Replaced 5/8 meter and gaskets...crg maf

Sub Division : 091 MR Route : F07 FA ID : 7385000932

Account # : 1086289267 Customer Name : ZIEMBA,LISAPhone #:(321)
262-7557

Address : 136 UPSALA RD CSR: Batch System
Operator : Kevin Cooper

Entry Date : 7/6/2011 7:18:40PM SO Type : M-CUT

Instructions :

Due Date : 7/7/2011 7:00:00PM Resolution Date : 7/11/2011

12:00:00AM FA Status : Completed

Resolution :tagged door turned off meter...crg

Sub Division : 091 MR Route : F07 FA ID : 5821810371

Account # : 5605335303 Customer Name : MALDONADO,MARIAPhone #:

Field Activity Detail Report from 01/01/2011 to 12/31/2011

(407) 878-3948

Address : 206 FORREST DR CSR: Isabel Ceballos
 Operator : LeRoy Grainger

Entry Date : 12/8/2011 7:35:29AM SO Type : M-RECON

Instructions : Paid, turn on Pick up tag Called Kevin /ic

Due Date : 12/8/2011 6:00:00PM Resolution Date : 12/8/2011
 12:00:00AM FA Status : Completed

Resolution :rec,,,picked up tag,,lrg

Sub Division : 091 MR Route : F07 FA ID : 5821810738
 Account # : 5605335303 Customer Name : MALDONADO,MARIA Phone #:
 (407) 878-3948

Address : 206 FORREST DR CSR: Batch System
 Operator : Mike Finnegan

Entry Date : 12/6/2011 8:33:51PM SO Type : M-CUT

Instructions :

Due Date : 12/7/2011 7:00:00PM Resolution Date : 12/7/2011
 12:00:00AM FA Status : Completed

Resolution :water is off maf

Division : 091 MR Route : F07 FA ID : 0693000072
 Account # : 9460887960 Customer Name : LOVETT,DEBRA Phone #:(407)
 878-5680

Address : 216 SUNSET DR CSR: Batch System
 Operator : Shawn Ebert

Entry Date : 7/7/2011 7:31:44PM SO Type : M-CUT

Instructions :

Due Date : 7/11/2011 7:00:00PM Resolution Date : 7/11/2011
 12:00:00AM FA Status : Completed

Resolution :READ , LOCKED OFF , TAGGED DOOR , SME

Sub Division : 091 MR Route : F07 FA ID : 0693000832
 Account # : 9460887960 Customer Name : LOVETT,DEBRA Phone #:(407)
 878-5680

Address : 216 SUNSET DR CSR:Batch System Operator :

Entry Date : 5/23/2011 7:06:33PM SO Type : M-SIO Request Type: General Investigation

Instructions : MR ID: 069307520143, MR REMARK: BB

Due Date : 5/23/2011 7:06:33PM Resolution Date : 5/24/2011
 12:00:00AM FA Status : Completed

Resolution :REPLACED BROKEN DOUBLE METER BOX WITH A SINGLE METER BOX..RH

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division : 091 MR Route : F07 FA ID : 0693000509
 Account # : 9460887960 Customer Name : LOVETT,DEBRAPhone #:(407)
 878-5680
 Address : 216 SUNSET DR CSR: Batch System
 Operator : Mike Finnegan
 Entry Date : 10/5/2011 7:39:11PM SO Type : M-CUT
 Instructions :
 Due Date : 10/6/2011 7:00:00PM Resolution Date : 10/6/2011
 12:00:00AM FA Status : Completed
 Resolution : water off maf

Sub Division : 091 MR Route : F07 FA ID : 0693000410
 Account # : 9460887960 Customer Name : LOVETT,DEBRAPhone #:(407)
 878-5680
 Address : 216 SUNSET DR CSR: Sylvia Watler
 Operator : Mike Finnegan
 Entry Date : 10/6/2011 8:55:39AM SO Type : M-ON
 Instructions : Please turn svc back on,customer was turned off after bill was paid/called out at 9:55a/sylvia
 Due Date : 10/6/2011 6:00:00PM Resolution Date : 10/6/2011
 1:00:00PM FA Status : Completed
 Resolution : water back on maf

Sub Division : 091 MR Route : F07 FA ID : 0693000252
 Account # : 9460887960 Customer Name : LOVETT,DEBRAPhone #:(407)
 878-5680
 Address : 216 SUNSET DR CSR: Vicki WilsonOperator
 : LeRoy Grainger
 Entry Date : 7/14/2011 8:54:33AM SO Type : M-RECON
 Instructions : Please re-connect,tag on door//vicki -contacted kevein
 Due Date : 7/14/2011 8:00:00PM Resolution Date : 7/14/2011
 12:00:00AM FA Status : Completed
 Resolution : rec,picked up tag,,,lrg

Sub Division : 091 MR Route : F07 FA ID : 8435000104
 Account # : 3886356323 Customer Name : Nichols,DelanaPhone #:(407)
 617-4474
 Address : 143 Bunker Ln CSR: Batch System
 Operator : LeRoy Grainger
 Entry Date : 4/6/2011 7:23:08PM SO Type : M-WARN
 Instructions :
 Due Date : 4/7/2011 7:00:00PM Resolution Date : 4/7/2011

Field Activity Detail Report from 01/01/2011 to 12/31/2011

12:00:00AM FA Status

: Completed

Resolution :off

Sub Division : 091

MR Route : F07

FA ID : 5543000869

Account # :
(407) 312-1359

1072502349

Customer Name :

Sampson,ChristinePhone #:

Address :
Operator : LeRoy Grainger

200 VINEWOOD DR

CSR: Peggy Hanks

Entry Date : 2/18/2011 7:45:37AM

SO Type : M-SIO

Request Type: General Investigation

Instructions : Verify meter badge # and manufacturer. Put findings in 'Comments' Peggy

Due Date : 2/22/2011 6:00:00PM

Resolution Date : 2/23/2011

12:00:00AM FA Status

: Completed

Resolution :sn#3004006,,,manufacture..badger,,,lrg

Sub Division : 091

MR Route : F07

FA ID : 5543000373

Account # :
(407) 312-1359

1072502349

Customer Name :

Sampson,ChristinePhone #:

Address :
Operator : LeRoy Grainger

200 VINEWOOD DR

CSR: Peggy Hanks

Entry Date : 8/15/2011 1:25:43PM

SO Type : M-SIO

Request Type: General Investigation

Instructions : Record the meter badge/serial # and mfg. Thanks, peggy

Due Date : 8/30/2011 3:00:00PM

Resolution Date : 8/30/2011

12:00:00AM FA Status

: Completed

Resolution :badge#30004006,,,make badger,,,lrg

Sub Division : 091

MR Route : F07

FA ID : 8445000866

Account # :
(321) 363-3403

8826501185

Customer Name :

NICOL,SANDRA LPhone #:

Address :
Operator : LeRoy Grainger

130 BUNKER LN

CSR: Lori JonesOperator :

Entry Date : 4/7/2011 7:44:11AM

SO Type : M-RECON

Instructions : Please reconnect service. Tag will be on the door. Thank you. LLJ *Dispatched to Kevin @8:47am

Due Date : 4/7/2011 6:00:00PM

Resolution Date : 4/7/2011

12:00:00AM FA Status

: Completed

Resolution :rec,,,p.u.t....lrg

Sub Division : 091

MR Route : F07

FA ID : 8445000084

Account # :
(321) 363-3403

8826501185

Customer Name :

NICOL,SANDRA LPhone #:

Address :
Operator : LeRoy Grainger

130 BUNKER LN

CSR: Batch System

Entry Date : 4/6/2011 7:23:08PM

SO Type : M-CUT

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions :

Due Date : 4/7/2011 7:00:00PM Resolution Date : 4/7/2011
1 12:00AM FA Status : Completed
Resolution : off

Sub Division : 091 MR Route : F07 FA ID : 8483378235
Account # : 8064237585 Customer Name : CRIM,MARION P.Phone #:
(407) 321-0477

Address : 302 SUNSET DR CSR:Tara DruryOperator :
Entry Date : 10/27/2011 10:31:49AM SO Type : M-SIO Request Type: General Investigation
Instructions : Please investigate discoloration of water. Called to Pedro. Customer contact Marion Crim 407-321-0477. /tmd

Due Date : 10/27/2011 6:00:00PM Resolution Date : 10/27/2011
12:00:00AM FA Status : Completed

Resolution :Allan Finch met customer on site Ran spigot water clear cl2@ 1.9 m/l informed customer we were flushing lines in the area that day

Sub Division : 091 MR Route : F07 FA ID : 8375000025
Account # : 4243456615 Customer Name : Winn,ClarissaPhone #:(321)
274-2452

Address : 137 FAIRWAY DR CSR: Peggy Hanks
Operator : LeRoy Grainger

Entry Date : 8/29/2011 3:32:32PM SO Type : M-SIO Request Type: General Investigation

Instructions : Confirm the meter badge/serial # and mfg. Thanks, Peggy

Due Date : 9/12/2011 3:00:00PM Resolution Date : 9/12/2011
12:00:00AM FA Status : Completed

Resolution :badge#07032249,,,,make badger,,,,lrg

Sub Division : 091 MR Route : F07 FA ID : 2764000998
Account # : 9769853113 Customer Name : DEMARCO,KATHLEENPhone
#: (407) 951-3020

Address : 104 ORANGE DR CSR: Linda Schnauer
Operator : LeRoy Grainger

Entry Date : 12/5/2011 2:25:57PM SO Type : M-OFF

Instructions : Take read and lock meter. Tag door for new to apply. LDS-FL

Due Date : 12/9/2011 6:00:00PM Resolution Date : 12/12/2011
12:00:00AM FA Status : Completed

Resolution :read,locked tagged,,,lrg

Sub Division : 091 MR Route : F07 FA ID : 1411810376
Account # : 5816582642 Customer Name : Finlaw,MaryPhone #:(407)
392-5035

Address : 104 RIDGE DR CSR: Batch System
Operator : Kevin Cooper

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date : 7/6/2011 7:18:40PM SO Type : M-CUT

Instructions :

Due Date : 7/7/2011 7:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 7/11/2011

Resolution : turned off meter tagged door...crg

Sub Division : 091

MR Route : F07

FA ID : 4035614163

Account # :
620-3745

7803935428

Customer Name :

Tozzi,NatashaPhone #:(407)

Address :
Mike Finnegan

209 HOMEWOOD DR

CSR: Lori JonesOperator :

Entry Date : 5/25/2011 9:43:12AM SO Type : INSTLMTR

Instructions : Please install 5/8" meter at 209 Homewood. Thank you. LLJ

Due Date : 5/26/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 5/27/2011

Resolution : TAPPED A 2" WATER MAIN WITH A 1" LINE REDUCED TO 3/4" FOR A NEW SERVICE. INSTALLED A NEW 5/8" METER AND SINGLE METER BOX...LOCKED SERVICE..RH..MF..SME

Sub Division : 091

MR Route : F07

FA ID : 4035614266

Account # :
620-3745

7803935428

Customer Name :

Tozzi,NatashaPhone #:(407)

Address :
LeRoy Grainger

209 HOMEWOOD DR

CSR: Lori JonesOperator :

Entry Date : 6/13/2011 7:26:03AM SO Type : M-READ

Instructions : Please unlock meter for customer. The plumber will be disconnecting the well on Saturday, and they request the water meter to be unlocked but not turned on. Waiver on file in office. Thanks. LLJ

Due Date : 6/17/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 6/17/2011

Resolution : unlocked meter only,,,did not turn on ,,,,,lrg

Sub Division : 091

MR Route : F07

FA ID : 7975000359

Account # :
416-8017

0872743208

Customer Name :

GRIFFIN,HOLLYPhone #:(407)

Address :

154 UPSALA RD

CSR:Loretta AbbottOperator :

Entry Date : 4/26/2011 3:46:59PM SO Type : M-SIO

Request Type: General Investigation

Instructions : PLEASE TAKE A FINAL READ. THANKS, LORETTA

Due Date : 5/2/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 5/2/2011

Resolution :

Sub Division : 091

MR Route : F07

FA ID : 7975000952

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Account # : 0872743208 Customer Name : GRIFFIN,HOLLY Phone #:(407)
416-8017

Address : 154 UPSALA RD CSR: Loretta Abbott
Operator : LeRoy Grainger

Entry Date : 4/28/2011 7:23:46AM SO Type : M-READ

Instructions : TAKE A FINAL READ AND LEAVE ON FOR NEW CUST. WAIVER WAS BEEN FAXED TO HER SO IT IS NOW ON FILE IN THE OFFICE. THANKS, LORETTA

Due Date : 5/2/2011 6:00:00PM Resolution Date : 5/2/2011
12:00:00AM FA Status : Completed

Resolution : read,left on,,lrg

Sub Division : 091 MR Route : F07 FA ID : 0483054149

Account # : 1144076611 Customer Name : ROBERTSON,THOMAS Phone
#: (321) 363-1901

Address : 207 VINEWOOD DR CSR: Loretta Abbott
Operator : Kevin Cooper

Entry Date : 2/14/2011 3:21:19PM SO Type : INSTLMTR

Instructions : PLEASE INSTALL 5/8" WATER TAP. TAP FEE HAS BEEN RECEIVED. THANKS, Loretta

Due Date : 2/15/2011 6:00:00PM Resolution Date : 2/15/2011
12:00:00AM FA Status : Completed

Resolution : TAPPED 3" WM AND RAN 4' OF 3/4" POLY TO NEW CURBSTOP WITH NEW 5/8" METER AND METER COUPLINGS. SET METER BOX OVER METER AND CUSTOMER WILL TIE LINE INTO METER.. KEV

Sub Division : 091 MR Route : F07 FA ID : 6590810928

Account # : 0317019005 Customer Name : Munoz,Jose M Phone #:(407)
710-3491

Address : 201 MIRROR DR CSR: Miranda Roberts
Operator : LeRoy Grainger

Entry Date : 7/13/2011 11:40:35AM SO Type : M-RECON

Instructions : Please restore service - someone 18+ will be at home.

Due Date : 7/13/2011 6:00:00PM Resolution Date : 7/13/2011
12:00:00AM FA Status : Completed

Resolution : rec,,,picked up tag,,lrg

Sub Division : 091 MR Route : F07 FA ID : 6590810513

Account # : 0317019005 Customer Name : Munoz,Jose M Phone #:(407)
710-3491

Address : 201 MIRROR DR CSR: Batch System
Operator : Kevin Cooper

Entry Date : 7/6/2011 7:18:40PM SO Type : M-CUT

Instructions :

Due Date : 7/7/2011 7:00:00PM Resolution Date : 7/11/2011

Field Activity Detail Report from 01/01/2011 to 12/31/2011

12:00:00AM FA Status : Completed
Resolution : turned off meter tagged door...crg

Sub Division : 091 MR Route : F07 FA ID : 6590810186
Account # : 0317019005 Customer Name : Munoz,Jose MPhone #:(407)
710-3491
Address : 201 MIRROR DR CSR: Kathy Sillitoe
Operator : LeRoy Grainger
Entry Date : 12/9/2011 1:15:32PM SO Type : M-SIO Request Type: General Investigation
Instructions : Please verify meter is working, there has been zero to low consumption. Please note below is home is vacant.
Thanks, kathy
Due Date : 12/12/2011 12:00:00AM Resolution Date : 12/12/2011
12:00:00AM FA Status : Completed
Resolution : meter works,,,house is vacant,,,lrg

Sub Division : 091 MR Route : F07 FA ID : 6590810939
Account # : 0317019005 Customer Name : Munoz,Jose MPhone #:(407)
710-3491
Address : 201 MIRROR DR CSR: Jennifer Elliot
Operator : LeRoy Grainger
Entry Date : 4/26/2011 2:06:43PM SO Type : M-ON
Instructions : Take read and turn on for new customer. A waiver is on file at the FL-Office. Jennifer
Due Date : 4/27/2011 8:00:00PM Resolution Date : 4/27/2011
12:00:00AM FA Status : Completed
Resolution : turned on,,,lrg

Sub Division : 091 MR Route : F07 FA ID : 6590810167
Account # : 0317019005 Customer Name : Munoz,Jose MPhone #:(407)
710-3491
Address : 201 MIRROR DR CSR: John TuttonOperator
: Roberto Remigio
Entry Date : 2/17/2011 12:03:29PM SO Type : M-OFF
Instructions : please disconnect service-jwt
Due Date : 2/18/2011 6:00:00PM Resolution Date : 2/18/2011
9:54:00AM FA Status : Completed
Resolution : TURNED OFF AND LOCKED METER...RRH

Sub Division : 091 MR Route : F07 FA ID : 3254000719
Account # : 1968987027 Customer Name : SANTIAGO,ENIDPhone #:
(407) 431-6083
Address : 304 LAKE BLVD CSR: Cristina Harden
Operator : LeRoy Grainger
Entry Date : 2/3/2011 7:31:52AM SO Type : M-READ

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions : PLS TAKE FINAL READ & LEAVE ON FOR NEW. THANKS/TINA

Due Date : 2/4/2011 6:00:00PM Resolution Date : 2/4/2011
 1. 12:00AM FA Status : Completed
 Resolution : read,left on,lrg

Sub Division : 091 MR Route : F07 FA ID : 1701020844
 Account # : 0950911296 Customer Name : BROWN,JOSEPH Phone #:
 (508) 208-7228
 Address : 304 SUNSET DR CSR: Jennifer Elliot
 Operator : Roberto Remigio

Entry Date : 3/7/2011 3:16:03PM SO Type : M-OFF
 Instructions : Please take read, lock meter and tag for new to apply. Jennifer

Due Date : 3/8/2011 8:00:00PM Resolution Date : 3/8/2011
 9:29:00AM FA Status : Completed
 Resolution : Read. locked and tagged to apply for new service..RH

Sub Division : 091 MR Route : F07 FA ID : 1701020999
 Account # : 0950911296 Customer Name : BROWN,JOSEPH Phone #:
 (508) 208-7228
 Address : 304 SUNSET DR CSR: Batch System
 Operator : LeRoy Grainger

Entry Date : 5/4/2011 7:18:36PM SO Type : M-CUT
 Instructions :

Due Date : 5/5/2011 7:00:00PM Resolution Date : 5/9/2011
 12:00:00AM FA Status : Completed
 Resolution : l.off,,,lrg

Sub Division : 091 MR Route : F07 FA ID : 1701020536
 Account # : 0950911296 Customer Name : BROWN,JOSEPH Phone #:
 (508) 208-7228
 Address : 304 SUNSET DR CSR: Batch System
 Operator : LeRoy Grainger

Entry Date : 1/4/2011 8:23:06PM SO Type : M-CUT
 Instructions :

Due Date : 1/5/2011 7:00:00PM Resolution Date : 1/6/2011
 8:30:00AM FA Status : Completed
 Resolution : off

Division : 091 MR Route : F07 FA ID : 1701020355
 Account # : 0950911296 Customer Name : BROWN,JOSEPH Phone #:
 (508) 208-7228

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Address : 304 SUNSET DR CSR: Cristina Harden
Operator : LeRoy Grainger

Entry Date : 3/8/2011 2:46:17PM SO Type : M-ON

Instructions : CUST REQUESTS A.M. APPT FOR NEW SVC T/ON. THANKS/TINA

Due Date : 3/9/2011 6:00:00PM Resolution Date : 3/9/2011
12:00:00AM FA Status : Completed

Resolution : turned on,picked up tag,lrg

Sub Division : 091 MR Route : F07 FA ID : 1701020851

Account # : 0950911296 Customer Name : BROWN,JOSEPH Phone #:
(508) 208-7228

Address : 304 SUNSET DR CSR: Karen Thimmes
Operator : LeRoy Grainger

Entry Date : 5/9/2011 8:14:57AM SO Type : M-RECON

Instructions : Reconnect service, signed waiver on door. Called Kevin. Thanks, Karyn

Due Date : 5/9/2011 8:00:00PM Resolution Date : 5/9/2011
10:50:00AM FA Status : Completed

Resolution : rec,,,picked up tag,,,lrg

Sub Division : 091 MR Route : F07 FA ID : 1701020172

Account # : 0950911296 Customer Name : BROWN,JOSEPH Phone #:
(508) 208-7228

Address : 304 SUNSET DR CSR: Lori Jones Operator :
LeRoy Grainger

Entry Date : 1/6/2011 8:41:28AM SO Type : M-RECON

Instructions : Please reconnect service for customer. Tag will be on the door. Thank you. LLJ *Dispatched to Leroy @ 9:42am

Due Date : 1/6/2011 6:00:00PM Resolution Date : 1/6/2011
11:30:00AM FA Status : Completed

Resolution :reconnected,lrg

Sub Division : 091 MR Route : F07 FA ID : 4280810525

Account # : 0091865594 Customer Name : Garrant,Tracey Phone #:(407)
936-5073

Address : 208 RIDGE DR CSR: Batch System
Operator : LeRoy Grainger

Entry Date : 1/4/2011 8:23:06PM SO Type : M-CUT

Instructions :

Due Date : 1/5/2011 7:00:00PM Resolution Date : 1/6/2011
9:00AM FA Status : Completed

Resolution : .l.off.....this house is vacant and for rent,lrg

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division : 091 MR Route : F07 FA ID : 4280810695
 Account # : 0091865594 Customer Name : Garrant,TraceyPhone #:(407)
 9. J073
 Address : 208 RIDGE DR CSR: Sheri Demonbreun
 Operator : LeRoy Grainger
 Entry Date : 2/22/2011 2:43:09PM SO Type : M-ON
 Instructions : we have signed waiver in office, please connect service for new customer-sheri
 Due Date : 2/23/2011 8:00:00PM Resolution Date : 2/23/2011
 12:00:00AM FA Status : Completed
 Resolution : TURNED ON,LRG

Sub Division : 091 MR Route : F07 FA ID : 0185000334
 Account # : 0723740435 Customer Name : BOYANOVSKIY,ALEXEY
 Phone #: (407) 314-7652
 Address : 148 UPSALA RD CSR: Kimberly Bennett
 Operator : LeRoy Grainger
 Entry Date : 3/23/2011 8:52:15AM SO Type : M-WARN
 Instructions : PLEASE TAG HOME TO CALL OFFICE WITHIN 24 HR NO NEW APPLICANT
 Due Date : 3/24/2011 6:00:00PM Resolution Date : 3/24/2011
 12:00:00AM FA Status : Completed
 Resolution : hung tag,,,lrg

Sub Division : 091 MR Route : F07 FA ID : 0185000357
 Account # : 0723740435 Customer Name : BOYANOVSKIY,ALEXEY
 Phone #: (407) 314-7652
 Address : 148 UPSALA RD CSR: John TuttonOperator
 Operator : LeRoy Grainger
 Entry Date : 3/24/2011 3:27:03PM SO Type : M-ON
 Instructions : NEW SERVICE TAKE FINAL READ LEAVE ON FOR NEW CUST STATES THAT WATER IS ALREADY ON-JWT
 Due Date : 3/25/2011 6:00:00PM Resolution Date : 3/25/2011
 12:00:00AM FA Status : Completed
 Resolution : read,left on,,,lrg

Sub Division : 091 MR Route : F07 FA ID : 1870810763
 Account # : 0426973917 Customer Name : Seigler,AlexanderPhone #:
 (407) 951-2339
 Address : 210 Forrest Dr CSR: Miranda Roberts
 Operator : LeRoy Grainger
 Entry Date : 4/21/2011 12:19:40PM SO Type : M-OFF
 Instructions : Please get final read and turn water off. Please leave door tag to have new owners call to start service - MR
 Due Date : 4/25/2011 6:00:00PM Resolution Date : 4/25/2011

Field Activity Detail Report from 01/01/2011 to 12/31/2011

12:00:00AM FA Status : Completed

Resolution : read,locked and tagged,,lrg

Sub Division : 091 MR Route : F07 FA ID : 1870810071
Account # : 0426973917 Customer Name : Seigler,AlexanderPhone #:
(407) 951-2339
Address : 210 Forrest Dr CSR: Matthew Chandler
Operator : LeRoy Grainger

Entry Date : 1/25/2011 9:51:27AM SO Type : M-REREAD

Instructions : NEED A REREAD FOR BILLING,THANKS.MC

Due Date : 1/26/2011 6:00:00PM Resolution Date : 1/26/2011
12:00:00AM FA Status : Completed

Resolution : no leaks detected,,,,but they have a hose in pool,,,,looks like they filled there pool up,,,,lrg

Sub Division : 091 MR Route : F07 FA ID : 1870810161
Account # : 0426973917 Customer Name : Seigler,AlexanderPhone #:
(407) 951-2339
Address : 210 Forrest Dr CSR: Tara DruryOperator :
LeRoy Grainger

Entry Date : 4/26/2011 10:37:25AM SO Type : M-ON

Instructions : Take read and turn on for new customer. Waiver received in the office. /tmd

Due Date : 4/27/2011 6:00:00PM Resolution Date : 4/27/2011
12:00:00AM FA Status : Completed

Resolution : water allready on,,lrg

Sub Division : 091 MR Route : F07 FA ID : 1870810175
Account # : 0426973917 Customer Name : Seigler,AlexanderPhone #:
(407) 951-2339
Address : 210 Forrest Dr CSR: Lorie Mayeski
Operator : LeRoy Grainger

Entry Date : 2/24/2011 11:11:33AM SO Type : M-ON

Instructions : PLEASE TURN ON SERVICE. *SIGNED WAIVER RECEIVED FL OFFICE *THANKS, LORIE

Due Date : 2/25/2011 6:00:00PM Resolution Date : 2/25/2011
12:00:00AM FA Status : Completed

Resolution : turned on,lrg

Sub Division : 091 MR Route : F07 FA ID : 1870810387
Account # : 0426973917 Customer Name : Seigler,AlexanderPhone #:
(407) 951-2339
Address : 210 Forrest Dr CSR: Batch System
Operator : LeRoy Grainger

Entry Date : 2/7/2011 8:28:39PM SO Type : M-CUT

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions :

Date Date : 2/8/2011 7:00:00PM Resolution Date : 2/8/2011
 12:00:00AM FA Status : Completed
 Resolution : off....house is vacant,lrg

Sub Division : 091 MR Route : F07 FA ID : 5521810647
 Account # : 2403681384 Customer Name : Miller,CarolynPhone #:(407)
 829-0916
 Address : 203 FORREST DR CSR: Vicki WilsonOperator
 : LeRoy Grainger

Entry Date : 4/26/2011 1:49:50PM SO Type : M-READ
 Instructions : Please take final read and leave on for new//vicki

Due Date : 4/27/2011 8:00:00PM Resolution Date : 4/27/2011
 12:00:00AM FA Status : Completed
 Resolution : read,left on,,,lrg

Sub Division : 091 MR Route : F07 FA ID : 9941810503
 Account # : 4265898919 Customer Name : MYERS,JENNIFERPhone #:
 (407) 595-7548
 Address : 223 HOMEWOOD DR CSR: Linette Orengo
 Operator : LeRoy Grainger

Entry Date : 8/10/2011 12:18:49PM SO Type : M-READ
 Instructions : please take start read & leave on for new.../LIO FL

Due Date : 8/11/2011 6:00:00PM Resolution Date : 8/11/2011
 12:00:00AM FA Status : Completed
 Resolution : read,left on,,,lrg

Sub Division : 091 MR Route : F07 FA ID : 9941810454
 Account # : 4265898919 Customer Name : MYERS,JENNIFERPhone #:
 (407) 595-7548
 Address : 223 HOMEWOOD DR CSR: Batch System
 Operator : Mike Finnegan

Entry Date : 6/23/2011 7:01:34PM SO Type : M-EXCHNG
 Instructions :

Due Date : 6/30/2011 7:01:00PM Resolution Date : 6/30/2011
 12:00:00AM FA Status : Completed
 Resolution : put in new water meter, maf

Division : 091 MR Route : F07 FA ID : 3125000832
 Account # : 4672126257 Customer Name : Berry,MichaelPhone #:(407)
 620-5469

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Address : 308 LAKE BLVD CSR:Brandi DeereOperator :

Entry Date : 6/7/2011 2:08:45PM SO Type : M-WARN

Instructions : PLEASE TURN ON. A WAIVER IS ON FILE AT THE FL-OFFICE. JENNIFER

Due Date : 6/8/2011 6:00:00PM Resolution Date : 6/8/2011

12:00:00AM FA Status : Completed

Resolution :tagged something on in house need to reschedule LG

Sub Division : 091 MR Route : F07 FA ID : 3125000908

Account # : 4672126257 Customer Name : Berry,MichaelPhone #:(407)
620-5469

Address : 308 LAKE BLVD CSR: Deborah Volz
Operator : Donna Brown

Entry Date : 8/8/2011 1:03:54PM SO Type : M-ON

Instructions : take final read and leave on for new. deb

Due Date : 8/9/2011 6:00:00PM Resolution Date : 8/9/2011

12:00:00AM FA Status : Completed

Resolution :Read an left on for new. DB

Sub Division : 091 MR Route : F07 FA ID : 3443000757

Account # : 3510401340 Customer Name : Epps,DorothyPhone #:(407)
3 1605

Address : 202 VINEWOOD DR CSR: Jennifer Elliot
Operator : LeRoy Grainger

Entry Date : 9/13/2011 9:11:31AM SO Type : M-READ

Instructions : Take read and leave on for new customer. Jennifer

Due Date : 9/14/2011 8:00:00PM Resolution Date : 9/14/2011

12:00:00AM FA Status : Completed

Resolution :read,left on,,,lrg

Sub Division : 091 MR Route : F07 FA ID : 0355000792

Account # : 0847329937 Customer Name : Wilson,EdwardPhone #:(386)
402-8802

Address : 102 BUNKER LN CSR: Batch System
Operator : Kevin Cooper

Entry Date : 7/6/2011 7:18:40PM SO Type : M-CUT

Instructions :

Due Date : 7/7/2011 7:00:00PM Resolution Date : 7/11/2011

12:00:00AM FA Status : Completed

Resolution :turned off meter tagged door...crg

Sub Division : 091 MR Route : F07 FA ID : 0355000792

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Account # : 402-8802 : 0847329937 Customer Name : Wilson,MaryPhone #:(386)

.ress : 102 BUNKER LN CSR: Batch System
Operator : Kevin Cooper

Entry Date : 7/6/2011 7:18:40PM SO Type : M-CUT

Instructions :

Due Date : 7/7/2011 7:00:00PM Resolution Date : 7/11/2011
12:00:00AM FA Status : Completed

Resolution :turned off meter tagged door...crg

Sub Division : 091 MR Route : F07 FA ID : 0355000134

Account # : 402-8802 : 0847329937 Customer Name : Wilson,EdwardPhone #:(386)

Address : 102 BUNKER LN CSR: Jennifer Elliot
Operator : LeRoy Grainger

Entry Date : 9/29/2011 12:00:00PM SO Type : M-READ

Instructions : Please unlock the meter, take read and turn on for new customer. Cusotmer will be there for connection. Jennifer

Due Date : 9/30/2011 8:00:00PM Resolution Date : 9/30/2011
12:00:00AM FA Status : Completed

Resolution :turned on ,but house valve is off,,tagged door with findings,,lrg

Sub Division : 091 MR Route : F07 FA ID : 0355000134

Account # : 402-8802 : 0847329937 Customer Name : Wilson,MaryPhone #:(386)

Address : 102 BUNKER LN CSR: Jennifer Elliot
Operator : LeRoy Grainger

Entry Date : 9/29/2011 12:00:00PM SO Type : M-READ

Instructions : Please unlock the meter, take read and turn on for new customer. Cusotmer will be there for connection. Jennifer

Due Date : 9/30/2011 8:00:00PM Resolution Date : 9/30/2011
12:00:00AM FA Status : Completed

Resolution :turned on ,but house valve is off,,tagged door with findings,,lrg

Sub Division : 091 MR Route : F07 FA ID : 0355000831

Account # : 402-8802 : 0847329937 Customer Name : Wilson,EdwardPhone #:(386)

Address : 102 BUNKER LN CSR: Linda JonesOperator
: Roberto Remigio

Entry Date : 3/8/2011 12:59:35PM SO Type : M-RECON

Instructions : RECONNECT SERVICE. WAIVER ON DOOR. (CALLED TO KEVIN 2:06P). LINDA

Due Date : 3/8/2011 6:00:00PM Resolution Date : 3/8/2011
2:55:00PM FA Status : Completed

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution :ON, PUT..RH

Division : 091 MR Route : F07 FA ID : 0355000831
 Account # : 0847329937 Customer Name : Wilson,MaryPhone #:(386)
 402-8802
 Address : 102 BUNKER LN CSR: Linda JonesOperator
 : Roberto Remigio
 Entry Date : 3/8/2011 12:59:35PM SO Type : M-RECON
 Instructions : RECONNECT SERVICE. WAIVER ON DOOR. (CALLED TO KEVIN 2:06P). LINDA
 Due Date : 3/8/2011 6:00:00PM Resolution Date : 3/8/2011
 2:55:00PM FA Status : Completed
 Resolution :ON, PUT..RH

Sub Division : 091 MR Route : F07 FA ID : 0355000007
 Account # : 0847329937 Customer Name : Wilson,EdwardPhone #:(386)
 402-8802
 Address : 102 BUNKER LN CSR: Batch System
 Operator : Roberto Remigio
 Entry Date : 3/7/2011 8:33:50PM SO Type : M-CUT
 Instructions :
 Date : 3/8/2011 7:00:00PM Resolution Date : 3/8/2011
 12:00:00AM FA Status : Completed
 Resolution :OFF, TAGGED DOOR..RH

Sub Division : 091 MR Route : F07 FA ID : 0355000007
 Account # : 0847329937 Customer Name : Wilson,MaryPhone #:(386)
 402-8802
 Address : 102 BUNKER LN CSR: Batch System
 Operator : Roberto Remigio
 Entry Date : 3/7/2011 8:33:50PM SO Type : M-CUT
 Instructions :
 Due Date : 3/8/2011 7:00:00PM Resolution Date : 3/8/2011
 12:00:00AM FA Status : Completed
 Resolution :OFF, TAGGED DOOR..RH

Sub Division : 091 MR Route : F07 FA ID : 0355000068
 Account # : 0847329937 Customer Name : Wilson,EdwardPhone #:(386)
 402-8802
 Address : 102 BUNKER LN CSR: Andrea Lybarger
 Operator : LeRoy Grainger
 Entry Date : 8/22/2011 10:18:13AM SO Type : M-READ
 Instructions : MRS SAYS WATER STILL ON. PLEASE MAKE SURE IT IS OFF AND TAKE FINAL READ. TAG FOR NEW TO

Field Activity Detail Report from 01/01/2011 to 12/31/2011

APPLY. THANKS ANDREA

Due Date : 8/23/2011 6:00:00PM Resolution Date : 8/23/2011

1 12:00AM FA Status : Completed

Resolution :water is allready off and meter is locked,,,,tagged door for new,,,lrg

Sub Division : 091 MR Route : F07 FA ID : 0355000068

Account # : 0847329937 Customer Name : Wilson,MaryPhone #:(386)
402-8802

Address : 102 BUNKER LN CSR: Andrea Lybarger
Operator : LeRoy Grainger

Entry Date : 8/22/2011 10:18:13AM SO Type : M-READ

Instructions : MRS SAYS WATER STILL ON. PLEASE MAKE SURE IT IS OFF AND TAKE FINAL READ. TAG FOR NEW TO
APPLY. THANKS ANDREA

Due Date : 8/23/2011 6:00:00PM Resolution Date : 8/23/2011

12:00:00AM FA Status : Completed

Resolution :water is allready off and meter is locked,,,,tagged door for new,,,lrg

Sub Division : 091 MR Route : F07 FA ID : 0441810564

Account # : 5607108341 Customer Name : LAROSE,RYANPhone #:(614)
551-3304

Address : 212 HOMEWOOD DR CSR: Batch System
Operator : Shawn Ebert

Entry Date : 7/7/2011 7:31:44PM SO Type : M-CUT

Instructions :

Due Date : 7/11/2011 7:00:00PM Resolution Date : 7/11/2011

12:00:00AM FA Status : Completed

Resolution :READ , LOCKED OFF , TAGGED DOOR , SME

Sub Division : 091 MR Route : F07 FA ID : 0441810894

Account # : 5607108341 Customer Name : LAROSE,RYANPhone #:(614)
551-3304

Address : 212 HOMEWOOD DR CSR: Batch System
Operator : LeRoy Grainger

Entry Date : 4/6/2011 7:23:08PM SO Type : M-CUT

Instructions :

Due Date : 4/7/2011 7:00:00PM Resolution Date : 4/7/2011

12:00:00AM FA Status : Completed

Resolution :off

Sub Division : 091 MR Route : F07 FA ID : 0441810602

Account # : 5607108341 Customer Name : LAROSE,RYANPhone #:(614)
551-3304

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Address : 212 HOMEWOOD DR CSR: Lorie Mayeski
Operator : LeRoy Grainger

Entry Date : 9/19/2011 1:09:40PM SO Type : M-ON

Instructions : PLEASE OBTAIN READ AND TURN ON FOR NEW *CUSTOMER WILL BE HOME FOR SIGNATURE*THANKS, LORIE

Due Date : 9/20/2011 6:00:00PM Resolution Date : 9/20/2011
12:00:00AM FA Status : Completed

Resolution : turned on ,,picked up tag,,lrg

Sub Division : 091 MR Route : F07 FA ID : 0441810627
Account # : 5607108341 Customer Name : LAROSE,RYAN Phone #:(614)
551-3304

Address : 212 HOMEWOOD DR CSR: Kimberly Bennett
Operator : LeRoy Grainger

Entry Date : 4/27/2011 1:07:32PM SO Type : M-ON

Instructions : ***P.M. TURN ON AFTER 1:30PM** PER CUSTOMER REQUEST. CUSTOMER WILL BE THERE TO SIGN. KIM-FL

Due Date : 4/29/2011 6:00:00PM Resolution Date : 4/29/2011
12:00:00AM FA Status : Completed

Resolution : turned on picked up tag,,lrg

Sub Division : 091 MR Route : F07 FA ID : 0441810068
Account # : 5607108341 Customer Name : LAROSE,RYAN Phone #:(614)
551-3304

Address : 212 HOMEWOOD DR CSR: Lorie Mayeski
Operator : LeRoy Grainger

Entry Date : 1/12/2011 10:42:51AM SO Type : M-ON

Instructions : *P.M.TURN ON REQUESTED*PLEASE OBTAIN START READ AND TURN ON FOR NEW (APPLIED FOR SERVICE). CUSTOMER WILL BE HOME FOR SIGNATURE*THANKS, LORIE

Due Date : 1/18/2011 6:00:00PM Resolution Date : 1/18/2011
1:30:00PM FA Status : Completed

Resolution : turned on and got signature,lrg

Sub Division : 091 MR Route : F07 FA ID : 0441810571
Account # : 5607108341 Customer Name : LAROSE,RYAN Phone #:(614)
551-3304

Address : 212 HOMEWOOD DR CSR: Lisa Bachmann
Operator : LeRoy Grainger

Entry Date : 8/25/2011 2:03:37PM SO Type : M-READ

Instructions : Please take final read and turn off service. Thanks/ lab

Due Date : 8/29/2011 6:00:00PM Resolution Date : 8/29/2011
12:00:00AM FA Status : Completed

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution : read,locked tagged,,,,lrg

Division : 091 MR Route : F07 FA ID : 6901810021
 Account # : 7228031753 Customer Name : RIOS,MARCO Phone #: (407)
 272-2876
 Address : 105 MIRROR DR CSR: Matthew Chandler
 Operator : LeRoy Grainger
 Entry Date : 10/4/2011 10:14:47AM SO Type : M-ON
 Instructions : AM TURN ON. CUST WILL BE THERE TO SIGN, THANKS.MC
 Due Date : 10/5/2011 6:00:00PM Resolution Date : 10/5/2011
 12:00:00AM FA Status : Completed
 Resolution : unlocked meter only per customer,,,,collected signature,,,,lrg

Sub Division : 091 MR Route : F07 FA ID : 6901810941
 Account # : 7228031753 Customer Name : RIOS,MARCO Phone #: (407)
 272-2876
 Address : 105 MIRROR DR CSR: Kimberly Bennett
 Operator : LeRoy Grainger
 Entry Date : 3/23/2011 8:53:42AM SO Type : M-SIO Request Type: General Investigation
 Instructions : PLEASE VERIFY IF HOME IS OCCUPIED OR VACANT TAG DOOR. TO CALL OFFICE WITHIN 24 HRS. IF
 VACANT MAKE SURE METER VALVE OFF ALL THE WAY AND LOCKED. KIM-FL
 Date : 3/24/2011 6:00:00PM Resolution Date : 3/24/2011
 12:00:00AM FA Status : Completed
 Resolution : locked meter,,,tagged door,,,lrg

Sub Division : 091 MR Route : F07 FA ID : 7525000131
 Account # : 1135882480 Customer Name : RICE,AMANDA N Phone #:
 (321) 696-2780
 Address : 112 FAIRWAY DR CSR: Lisa Silva Operator :
 Mike Finnegan
 Entry Date : 12/8/2011 1:30:27PM SO Type : INSTLMTR
 Instructions : AM appointment - customer will be there and can sign the tag then. Thanks
 Due Date : 12/12/2011 6:00:00PM Resolution Date : 12/13/2011
 12:00:00AM FA Status : Completed
 Resolution : INSTALLED METER BUT COULD NOT TURN ON DUE TO LEAK INSIDE HOME THAT CUSTOMER WAS
 AWARE OF AND INFORMED US.. MAF, KEV

Sub Division : 091 MR Route : F07 FA ID : 8535000848
 Account # : 4033901307 Customer Name : KAISER,PAULINE Phone #:
 (407) 367-8554
 Address : 154 BUNKER LN CSR: Kathy Sillitoe
 Operator : LeRoy Grainger
 Entry Date : 6/17/2011 2:23:33PM SO Type : M-SIO Request Type: General Investigation

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions : Please verify meter is working, note account if house is vacant or any reason for no usage

Due Date : 6/20/2011 12:00:00AM Resolution Date : 6/20/2011
 12:00AM FA Status : Completed
 Resolution : meter is working,,,house is vacant and for sale,,,,lrg

Sub Division : 091 MR Route : F07 FA ID : 8935000884
 Account # : 9606119555 Customer Name : ROLLAS,JOHN Phone #: (407) 455-4528

Address : 142 BUNKER LN CSR: Lori Jones Operator :
 Entry Date : 12/19/2011 8:51:41AM SO Type : M-SIO Request Type: General Investigation

Instructions : Please turn on service for new. Check FL office for waiver. Thanks. LLJ. updated, received waiver in office. cd/fl
 Due Date : 12/22/2011 6:00:00PM Resolution Date : 12/22/2011
 12:00:00AM FA Status : Completed
 Resolution : turned on but had to turn off due to something on inside,,,tagged door,,,lrg

Sub Division : 091 MR Route : F07 FA ID : 8691810570
 Account # : 7953360107 Customer Name : CAMPBELL,MEGAN Phone #: (386) 804-6981

Address : 226 VINEWOOD DR CSR: Linda Schnauffer
 Operator : LeRoy Grainger
 Entry Date : 11/1/2011 11:28:21AM SO Type : M-OFF

Instructions : Take final read and lock meter, tag door for new to apply. 11/01/2011 LDS-FL
 Due Date : 11/2/2011 6:00:00PM Resolution Date : 11/2/2011
 12:00:00AM FA Status : Completed
 Resolution : read meter,,,lrg

Sub Division : 091 MR Route : F07 FA ID : 8691810909
 Account # : 7953360107 Customer Name : CAMPBELL,MEGAN Phone #: (386) 804-6981

Address : 226 VINEWOOD DR CSR: Batch System Operator :
 Entry Date : 6/12/2011 7:17:09PM SO Type : M-SIO Request Type: General Investigation

Instructions :
 Due Date : 6/10/2011 6:00:00PM Resolution Date : 6/13/2011
 12:00:00AM FA Status : Completed
 Resolution : entered in error

Sub Division : 091 MR Route : F07 FA ID : 8691810841
 Account # : 7953360107 Customer Name : CAMPBELL,MEGAN Phone #: (386) 804-6981

Address : 226 VINEWOOD DR CSR: Tricia Anderson
 Operator : LeRoy Grainger
 Entry Date : 11/2/2011 1:45:57PM SO Type : M-READ

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions : please connect service waiver will be on door.

Date : 11/3/2011 6:00:00PM Resolution Date : 11/3/2011
 12:00:00AM FA Status : Completed
 Resolution : water allready on,,,read meter,,,left on,,,lrg

Sub Division : 091 MR Route : F07 FA ID : 8691810358
 Account # : 7953360107 Customer Name : CAMPBELL,MEGAN Phone #:
 (386) 804-6981
 Address : 226 VINEWOOD DR CSR: Linda Jones Operator
 : LeRoy Grainger

Entry Date : 6/9/2011 12:27:00PM SO Type : M-READ
 Instructions : TAKE FINAL READ AND LEAVE ON FOR NEW CUSTOMER. LINDA

Due Date : 6/10/2011 6:00:00PM Resolution Date : 6/10/2011
 12:00:00AM FA Status : Completed
 Resolution : read,,,left on,,,lrg

Sub Division : 091 MR Route : F07 FA ID : 9101810679
 Account # : 8271522861 Customer Name : Troendle,Karen Phone #:(407)
 923-0423
 Address : 206 MIRROR DR CSR: Vanessa Robinson
 Operator : LeRoy Grainger

Entry Date : 1/30/2012 7:26:52AM SO Type : M-ON
 Instructions : PLEASE TURN ON FOR INSPECTION BEFFORE 11AM, PLS CALL KEVIN THORNER @ 407-581-8574 TO LET HIM KNOW IT CAN BE ON THANKS .. WAIVER IN OFFICE

Due Date : 1/31/2011 6:00:00PM Resolution Date : 1/31/2012
 12:00:00AM FA Status : Completed
 Resolution : turned on,,,lrg

Sub Division : 091 MR Route : F07 FA ID : 7525000131
 Account # : 1135882480 Customer Name : RICE,AMANDA N Phone #:
 (321) 696-2780
 Address : 112 FAIRWAY DR CSR: Lisa Silva Operator :
 Mike Finnegan

Entry Date : 12/8/2011 1:30:27PM SO Type : INSTLMTR
 Instructions : AM appointment - customer will be there and can sign the tag then. Thanks

Due Date : 12/12/2011 6:00:00PM Resolution Date : 12/13/2011
 12:00:00AM FA Status : Completed
 Resolution : INSTALLED METER BUT COULD NOT TURN ON DUE TO LEAK INSIDE HOME THAT CUSTOMER WAS AWARE OF AND INFORMED US.. MAF, KEV

Sub Division : 091 MR Route : F07 FA ID : 9625000811
 Account # : 8917242678 Customer Name : LAMBERT,SHEILA Phone #:

Field Activity Detail Report from 01/01/2011 to 12/31/2011

(407) 617-0991

Address : 118 FAIRWAY DR CSR: Batch System
Operator : Mike Finnegan

Entry Date : 10/5/2011 7:39:11PM SO Type : M-CUT

Instructions :

Due Date : 10/6/2011 7:00:00PM Resolution Date : 10/6/2011
12:00:00AM FA Status : Completed

Resolution :water off maf

Sub Division : 091 MR Route : F07 FA ID : 9625000265

Account # : 8917242678 Customer Name : LAMBERT,SHEILAPhone #:
(407) 617-0991

Address : 118 FAIRWAY DR CSR: Constance Dunn
Operator : LeRoy Grainger

Entry Date : 10/7/2011 1:20:21PM SO Type : M-RECON

Instructions : please reconnect service, pick up tag. called out@ 2:20pm. thanks Connie

Due Date : 10/7/2011 6:00:00PM Resolution Date : 10/7/2011
12:00:00AM FA Status : Completed

Resolution :rec,,,picked up tag,,,lrg

Sub Division : 091 MR Route : F07 FA ID : 9625000375

Account # : 8917242678 Customer Name : LAMBERT,SHEILAPhone #:
(407) 617-0991

Address : 118 FAIRWAY DR CSR: Lorie Mayeski
Operator : LeRoy Grainger

Entry Date : 3/8/2011 3:45:30PM SO Type : M-ON

Instructions : PLEASE OBTAIN READ AND TURN ON FOR NEW (APPLIED FOR SERVICE). SIGNED TAG ON DOOR.
THANKS, LORIE

Due Date : 3/9/2011 6:00:00PM Resolution Date : 3/9/2011
12:00:00AM FA Status : Completed

Resolution :turned on,picked up tag,lrg

Sub Division : 091 MR Route : F07 FA ID : 9625000275

Account # : 8917242678 Customer Name : LAMBERT,SHEILAPhone #:
(407) 617-0991

Address : 118 FAIRWAY DR CSR: Batch System
Operator : Roberto Remigio

Entry Date : 3/7/2011 8:33:50PM SO Type : M-CUT

Instructions :

Due Date : 3/8/2011 7:00:00PM Resolution Date : 3/8/2011
12:00:00AM FA Status : Completed

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution : OFF, TAGGED DOOR..RH

Division : 091

MR Route : F07

FA ID : 9625000349

Account # :
(407) 617-0991

8917242678

Customer Name :

LAMBERT,SHEILAPhone #:

Address :
LeRoy Grainger

118 FAIRWAY DR

CSR: Linda JonesOperator

Entry Date : 12/16/2011 9:58:11AM

SO Type : M-SIO

Request Type: General Investigation

Instructions : PLEASE VERIFY WATER STILL OFF & CHECK HOUSE OCCUPANCY. LINDA

Due Date : 12/19/2011 6:00:00PM

Resolution Date : 12/19/2011

12:00:00AM FA Status : Completed

Resolution : meter still locked off,,,house is occupied,,,lrg

Sub Division : 091

MR Route : F07

FA ID : 9625000584

Account # :
(407) 617-0991

8917242678

Customer Name :

LAMBERT,SHEILAPhone #:

Address :
Operator : LeRoy Grainger

118 FAIRWAY DR

CSR: Batch System

Entry Date : 1/4/2011 8:23:06PM

SO Type : M-CUT

Instructions :

Date : 1/5/2011 7:00:00PM

Resolution Date : 1/6/2011

8:23:00AM FA Status : Completed

Resolution : off

Sub Division : 091

MR Route : F07

FA ID : 9625000526

Account # :
(407) 617-0991

8917242678

Customer Name :

LAMBERT,SHEILAPhone #:

Address :
Operator : LeRoy Grainger

118 FAIRWAY DR

CSR: Matthew Chandler

Entry Date : 10/25/2011 8:21:33AM

SO Type : M-NOREAD

Instructions : NEED A READ FOR BILLING, THANKS.MC

Due Date : 10/26/2011 6:00:00PM

Resolution Date : 10/26/2011

12:00:00AM FA Status : Completed

Resolution : read,lrg

Sub Division : 091

MR Route : F07

FA ID : 9625000196

Account # :
(407) 617-0991

8917242678

Customer Name :

LAMBERT,SHEILAPhone #:

Address :
Operator : Mike Finnegan

118 FAIRWAY DR

CSR: Batch System

Entry Date : 12/8/2011 7:23:44PM

SO Type : M-CUT

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions :

Due Date : 12/9/2011 7:00:00PM

Resolution Date : 12/12/2011

12:00AM FA Status : Completed

Resolution : l.off,,m.a.f.

124 Field Activities listed.

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division : 204 MR Route : F06 FA ID : 0414210719
 Account # : 0414210000 Customer Name : Glynn,IlenePhone #:(407)
 1768
 Address : 9382 JUNIOR AVE CSR: Sheri Demonbreun
 Operator : Kevin Cooper
 Entry Date : 2/2/2011 1:01:40PM SO Type : M-SIO Request Type: Air in Water
 Instructions : ilene called to report air in watersheri
 Due Date : 2/2/2011 8:00:00PM Resolution Date : 2/2/2011
 12:00:00AM FA Status : Completed
 Resolution : HOUSE WAS CHECKED, NO ONE WAS HOME AND THERE WAS NO AIR IN THE LINES OR IN SYSTEM
 PER OPERATOR.. KEV

Sub Division : 204 MR Route : F06 FA ID : 0414210719
 Account # : 0414210000 Customer Name : GLYNN,LARRY EPhone #:
 (407) 298-1768
 Address : 9382 JUNIOR AVE CSR: Sheri Demonbreun
 Operator : Kevin Cooper
 Entry Date : 2/2/2011 1:01:40PM SO Type : M-SIO Request Type: Air in Water
 Instructions : ilene called to report air in watersheri
 Due Date : 2/2/2011 8:00:00PM Resolution Date : 2/2/2011
 12:00:00AM FA Status : Completed
 Resolution : HOUSE WAS CHECKED, NO ONE WAS HOME AND THERE WAS NO AIR IN THE LINES OR IN SYSTEM
 PER OPERATOR.. KEV

Sub Division : 204 MR Route : F06 FA ID : 0424210301
 Account # : 0424210000 Customer Name : FLORES,PATRICIA APhone #:
 (407) 290-1577
 Address : 9394 JUNIOR AVE CSR: Matthew Chandler
 Operator : LeRoy Grainger
 Entry Date : 7/26/2011 9:40:46AM SO Type : M-REREAD
 Instructions : NEED A READ FOR BILLING, THANKS.MC
 Due Date : 7/27/2011 6:00:00PM Resolution Date : 7/27/2011
 12:00:00AM FA Status : Completed
 Resolution : reread,,lrg

Sub Division : 204 MR Route : F06 FA ID : 0448200904
 Account # : 0448200000 Customer Name : SOPP,TINA Phone #:(407)
 342-3767
 Address : 6198 LINNEAL BEACH DR CSR: Isabel Ceballos
 Operator : Shawn Ebert
 Entry Date : 1/5/2011 9:24:07AM SO Type : M-RECON
 Instructions : Paid, turn on Pick up tag Paged Shawn /ic
 Due Date : 1/5/2011 6:00:00PM Resolution Date : 1/5/2011

Field Activity Detail Report from 01/01/2011 to 12/31/2011

12:00:00PM FA Status : Completed
 Resolution : PICKED UP SIGNED TAG , T/ON , SME

Sub Division : 204 MR Route : F06 FA ID : 0448200388
 Account # : 0448200000 Customer Name : SOPP,TINA Phone #:(407)
 342-3767
 Address : 6198 LINNEAL BEACH DR CSR: Batch System
 Operator : Shawn Ebert
 Entry Date : 1/4/2011 8:23:06PM SO Type : M-CUT

Instructions :

Due Date : 1/5/2011 7:00:00PM Resolution Date : 1/5/2011
 9:45:00AM FA Status : Completed
 Resolution : READ , T/OFF , TAGGED DOOR , SME

Sub Division : 204 MR Route : F06 FA ID : 0708200498
 Account # : 0708200000 Customer Name : BENTLEY,CHRISTOPHE
 Phone # : (407) 290-2651
 Address : 6130 LINNEAL BEACH DR CSR: Peggy Hanks
 Operator : LeRoy Grainger

Entry Date : 8/29/2011 3:54:09PM SO Type : M-SIO Request Type: General Investigation

Instructions : Confirm the meter badge/serial # and mfg (Precision?). Thanks, Peggy

Due Date : 9/12/2011 3:00:00PM Resolution Date : 9/12/2011
 12:00:00AM FA Status : Completed
 Resolution : badge#8331089,,,make precision,,,lrg

Sub Division : 204 MR Route : F06 FA ID : 0608200958
 Account # : 0608200000 Customer Name : PENDLETON,STEPHANIE
 Phone # : (407) 297-1114
 Address : 6134 LINNEAL BEACH DR CSR: Peggy Hanks
 Operator : LeRoy Grainger

Entry Date : 5/25/2011 11:18:44AM SO Type : M-SIO Request Type: General Investigation

Instructions : Record meter badge/serial # and manufacturer. Put meter information in comments. Thanks, Peggy

Due Date : 6/17/2011 3:00:00PM Resolution Date : 6/17/2011
 12:00:00AM FA Status : Completed
 Resolution : badge#8251843,,,,make precision,,,lrg

Sub Division : 204 MR Route : F06 FA ID : 0608200084
 Account # : 0608200000 Customer Name : PENDLETON,STEPHANIE
 Phone # : (407) 297-1114
 Address : 6134 LINNEAL BEACH DR CSR: Vanessa Robinson
 Operator : LeRoy Grainger

Entry Date : 7/6/2011 12:54:16PM SO Type : M-SIO Request Type: General Investigation

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions : pls verify reading and check for leak.. cust is concerned with high consumption, pls tag door or call cust with results @ 407-461-8641 thanks vfr

Due Date : 7/7/2011 6:30:00PM Resolution Date : 7/7/2011
12:00:00AM FA Status : Completed

Resolution : no leaks detected,,,,,maybe leak before or pool fill???....tagged door with current read and findings,,,,lrg

Sub Division : 204 MR Route : F06 FA ID : 0752210041
Account # : 0752210000 Customer Name : DEGRACIA,ELEONARPhone
#: (407) 641-6821
Address : 6127 BEAR LAKE TER CSR: Linda JonesOperator
: LeRoy Grainger

Entry Date : 10/7/2011 2:05:42PM SO Type : M-OFF

Instructions : TURN OFF & LOCK METER--PAYMENT NOT ENOUGH TO HOLD ACCOUNT & NO ARRANGEMENTS ON ACCOUNT. LINDA

Due Date : 10/10/2011 6:00:00PM Resolution Date : 10/11/2011
12:00:00AM FA Status : Completed

Resolution : l.off,,lrg

Sub Division : 204 MR Route : F06 FA ID : 0752210796
Account # : 0752210000 Customer Name : DEGRACIA,ELEONARPhone
#: (407) 641-6821
Address : 6127 BEAR LAKE TER CSR: Batch System
erator : LeRoy Grainger

Entry Date : 7/6/2011 7:18:40PM SO Type : M-CUT

Instructions :

Due Date : 7/7/2011 7:00:00PM Resolution Date : 7/7/2011
12:00:00AM FA Status : Completed

Resolution : off,,lrg

Sub Division : 204 MR Route : F06 FA ID : 0752210998
Account # : 0752210000 Customer Name : DEGRACIA,ELEONARPhone
#: (407) 641-6821
Address : 6127 BEAR LAKE TER CSR: Linda JonesOperator
: LeRoy Grainger

Entry Date : 10/5/2011 11:54:34AM SO Type : M-SIO Request Type: General Investigation

Instructions : #NO GOOD--ISSUE FA TO CALL OFFICE--NEED CONTACT UPDATED & PAST DUE BALANCE ON ACCOUNT. LINDA

Due Date : 10/7/2011 6:00:00PM Resolution Date : 10/7/2011
12:00:00AM FA Status : Completed

Resolution : hung tag,,lrg

Sub Division : 204 MR Route : F06 FA ID : 0752210635
Account # : 0752210000 Customer Name : DEGRACIA,ELEONARPhone

Field Activity Detail Report from 01/01/2011 to 12/31/2011

#: (407) 641-6821
 Address : 6127 BEAR LAKE TER CSR: Peggy Hanks
 Operator : LeRoy Grainger
 Entry Date : 3/15/2011 1:09:45PM SO Type : M-SIO Request Type: General Investigation
 Instructions : Confirm meter badge # and manufacturer. Put findings in 'comments'. Thanks, Peggy
 Due Date : 3/17/2011 6:00:00PM Resolution Date : 3/17/2011
 12:00:00AM FA Status : Completed
 Resolution : badge#29696550,,,,make badger,,,lrg

Sub Division : 204 MR Route : F06 FA ID : 0752210068
 Account # : 0752210000 Customer Name : DEGRACIA,ELEONARPhone
 #: (407) 641-6821
 Address : 6127 BEAR LAKE TER CSR: Sylvia Watler
 Operator : LeRoy Grainger
 Entry Date : 10/11/2011 10:35:36AM SO Type : M-ON
 Instructions : Please turn svc back on,customer paid bill before svc was shut off,tag on door,called Kevin 11:34a/sylvia
 Due Date : 10/11/2011 6:00:00PM Resolution Date : 10/11/2011
 1:00:00PM FA Status : Completed
 Resolution : turned on,,,lrg

Sub Division : 204 MR Route : F06 FA ID : 0812210145
 Account # : 0812210000 Customer Name : BROADAWAY,DONNAPhone
 #: (407) 403-1846
 Address : 6017 ARDELE CT CSR: Batch System
 Operator : LeRoy Grainger
 Entry Date : 7/6/2011 7:18:40PM SO Type : M-CUT
 Instructions :
 Due Date : 7/7/2011 7:00:00PM Resolution Date : 7/7/2011
 12:00:00AM FA Status : Completed
 Resolution : off,,,lrg

Sub Division : 204 MR Route : F06 FA ID : 0812210864
 Account # : 0812210000 Customer Name : BROADAWAY,DONNAPhone
 #: (407) 403-1846
 Address : 6017 ARDELE CT CSR: Karen Thimmes
 Operator : Mike Finnegan
 Entry Date : 7/8/2011 7:48:43AM SO Type : M-RECON
 Instructions : Reconnect service, waiver faxed to customer. Thanks, Karyn
 Due Date : 7/8/2011 8:00:00PM Resolution Date : 7/8/2011
 12:00:00AM FA Status : Completed
 Resolution : water is turned back on maf

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division : 204 MR Route : F06 FA ID : 0812210714
 Account # : 0812210000 Customer Name : BROADAWAY,DONNAPhone # : (407) 403-1846
 Address : 6017 ARDELE CT CSR: Karen Thimmes
 Operator : Mike Finnegan
 Entry Date : 7/8/2011 7:50:54AM SO Type : HIBILL
 Instructions : Customer complaining of high bill, please reread meter and check for leaks. Thanks, Karyn
 Due Date : 7/8/2011 7:50:55AM Resolution Date : 7/8/2011
 12:00:00AM FA Status : Completed
 Resolution : checked for leak no leak found, take read,maf

Sub Division : 204 MR Route : F06 FA ID : 0982210371
 Account # : 0982210000 Customer Name : MITCHELL,LUCILLEPhone #: (407) 263-6766
 Address : 6210 BEAR LAKE TER CSR: Matthew Chandler
 Operator : LeRoy Grainger
 Entry Date : 7/26/2011 9:43:14AM SO Type : M-NOREAD
 Instructions : NEED A READ FOR BILLING,THANKS.MC
 Due Date : 7/27/2011 6:00:00PM Resolution Date : 7/27/2011
 12:00:00AM FA Status : Completed
 Resolution : reread,,,lrg

Sub Division : 204 MR Route : F06 FA ID : 1013210780
 Account # : 1013210000 Customer Name : WASSNAN,DANIELPhone #: (407) 516-2934
 Address : 9416 VIA PALMA CEIA CSR: Batch System
 Operator : LeRoy Grainger
 Entry Date : 7/6/2011 7:18:40PM SO Type : M-CUT
 Instructions :
 Due Date : 7/7/2011 7:00:00PM Resolution Date : 7/7/2011
 12:00:00AM FA Status : Completed
 Resolution : off,,lrg

Sub Division : 204 MR Route : F06 FA ID : 0878200970
 Account # : 0878200000 Customer Name : HEATON,TIMOTHYPHONE #: (407) 295-5616
 Address : 6706 SHELLBARK BLVD CSR: Linda JonesOperator : Donna Brown
 Entry Date : 4/4/2011 7:48:36AM SO Type : HIBILL
 Instructions : RE-READ METER AND CHECK FOR LEAKS. MS COMPLAINING OF HIGH BILL. LINDA **4/5/11 9:21AM CUST CALLED AND SAID THE METER IS READING TWO-THIRDS OF A GALLON AND NOT READING CORRECTLY. CUST WIFE WILL BE HOME. PLEASE KNOCK ON DOOR SPEAK TO CUST. PH 407-295-5616

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date : 4/5/2011 6:00:00PM Resolution Date : 4/5/2011
12:00:00AM FA Status : Completed

Resolution : No leaks detected. Customer said husband at meter an her in house filling gal jugs to test meter an it wasnt right. Explained we had process for accurate test an advised her to call for test. she wanted me to call husband. System busy wil try to contac

Sub Division : 204 MR Route : F06 FA ID : 0878200127
Account # : 0878200000 Customer Name : HEATON,TIMOTHYP Phone #:
(407) 295-5616

Address : 6706 SHELLBARK BLVD CSR: Michael Overton
Operator : Michael Overton

Entry Date : 4/7/2011 12:44:57PM SO Type : TESTMTR

Instructions : Please test water meter for customer. MAO

Due Date : 4/6/2011 6:00:00PM Resolution Date : 4/6/2011
11:00:00PM FA Status : Completed

Resolution : Tested Meter. Meter tested fast. Will Exchange meter. Customer was present for test they were satisfied with my findings. As per Kathy i will give meter to FERRI to possibly send out for bench testing. MAO

Sub Division : 204 MR Route : F06 FA ID : 0878200070
Account # : 0878200000 Customer Name : HEATON,TIMOTHYP Phone #:
(407) 295-5616

Address : 6706 SHELLBARK BLVD CSR: Deborah Volz
Operator : Donna Brown

Entry Date : 4/5/2011 9:16:38AM SO Type : M-SIO Request Type: General Investigation

Instructions : We need to schedule to meet with cust to do a meter test. Pls call Mr. Heaton 407 843 7045. Thanks, Deb

Due Date : 4/6/2011 8:00:00PM Resolution Date : 4/6/2011
11:00:00PM FA Status : Completed

Resolution :

Sub Division : 204 MR Route : F06 FA ID : 0884210603
Account # : 0884210000 Customer Name : KANAGA,RYAN Z Phone #:
(321) 231-3060

Address : 6227 COURTNEY COVE CSR: Constance Dunn
Operator : LeRoy Grainger

Entry Date : 10/21/2011 12:53:10PM SO Type : M-SIO Request Type: High or Low Pressure in the Water

Instructions : CUSTOMER CALLING TO REPORT VERY LOW PRESSURE. PLUMBER STATES IT BELOW PRESSURE LEVEL. PLEASE LEAVE DOOR TAG. THANKS CONNIE

Due Date : 10/24/2011 8:00:00PM Resolution Date : 10/24/2011
12:00:00AM FA Status : Completed

Resolution : water pressure is 40psi,,,,checked neighbors on both sides and got same pressure,,,,spoke with customer about findings,,,,lrg

Sub Division : 204 MR Route : F06 FA ID : 1342210547
Account # : 1342210000 Customer Name : OH,CHERYL Phone #:(407)

Field Activity Detail Report from 01/01/2011 to 12/31/2011

894-0538

Address : 6063 LINNEAL BEACH DR CSR: Peggy Hanks
 Operator : LeRoy Grainger
 Entry Date : 3/11/2011 1:46:41PM SO Type : M-SIO Request Type: General Investigation
 Instructions : Please locate meter serial/badge # and put findings in 'comments' field. Thanks Peggy
 Due Date : 3/15/2011 6:00:00PM Resolution Date : 3/15/2011
 12:00:00AM FA Status : Completed
 Resolution : badge#97601743,,,,lrg

Sub Division : 204 MR Route : F06 FA ID : 1138200490
 Account # : 1138200000 Customer Name : STEWART,DOROTHY LPhone #: (407) 466-6309
 Address : 6146 LINNEAL BEACH DR CSR: Ingrid Jenkins
 Operator : LeRoy Grainger
 Entry Date : 12/27/2011 9:57:32AM SO Type : M-SIO Request Type: Water Miscellaneous Complaint
 Instructions : customer has leak needs to have turned off temp. to make repair; mr richard stewart @ 407-496-0504.
 Due Date : 12/27/2011 6:30:00AM Resolution Date : 12/28/2011
 12:00:00AM FA Status : Completed
 Resolution : customer got water off himself and did repairs and he turned back on,,,,lrg,,,spoke with the lady of the house,,,,lrg

Sub Division : 204 MR Route : F06 FA ID : 1108200319
 Account # : 1108200000 Customer Name : FRIEL,DOUGPhone #: (321) 377-7154
 Address : 2808 ORANOLE WAY CSR: Peggy Hanks
 Operator : LeRoy Grainger
 Entry Date : 9/14/2011 2:09:44PM SO Type : M-SIO Request Type: General Investigation
 Instructions : Confirm the meter badge/serial # and mfg.(Precision?) No FA that shows a meter change out in 06/24/04. Thanks, Peggy
 Due Date : 9/30/2011 3:00:00PM Resolution Date : 9/30/2011
 12:00:00AM FA Status : Completed
 Resolution : cant verify badge#,but make is precision,,,,lrg

Sub Division : 204 MR Route : F06 FA ID : 1222210990
 Account # : 1222210000 Customer Name : FRENCH,STEVEN DPhone #: (407) 578-1341
 Address : 6022 ARDELE CT CSR: Jennifer Elliot
 Operator : Nate Carver
 Entry Date : 8/18/2011 8:24:22AM SO Type : M-SIO Request Type: Water Quality
 Instructions : Steven French called in on 407-578-1341, stating that he has sulfur smell in his water and he said that it is worse in the am and it has been ongoing for months and said that his neighbors have the same problem too. I called Nate Carver. Jennifer
 Due Date : 8/18/2011 8:00:00PM Resolution Date : 8/18/2011
 12:00:00AM FA Status : Completed
 Resolution : flushed blow off at the end of Ardele for 25 minutes, CL2 residual at 2.5. went to customers house and residual

Field Activity Detail Report from 01/01/2011 to 12/31/2011

CL2 was a 0.9, flushed his lines and tagged door explaining that the lines were flushed to improve water quality..
Nate Carver

Division : 204

MR Route : F06

FA ID : 1222210191

Account # :
(407) 578-1341

1222210000

Customer Name :

FRENCH,STEVEN DPhone #:

Address :
Nate Carver

6022 ARDELE CT

CSR: Tara DruryOperator :

Entry Date : 10/3/2011 1:09:31PM

SO Type : M-SIO

Request Type: High or Low Pressure in the
Water

Instructions : Customer requesting contact re hydrant tank that is being replaced. Sulfer smell still exists and flushing isn't helping. Low pressure is 1/4 of what it used to be. Ongoing for 4 months. Steven French 407-257-3111 /tmd

Due Date : 10/3/2011 6:00:00PM

Resolution Date : 10/3/2011

12:00:00AM FA Status : Completed

Resolution : Nate onsite, flushed blow off on Ardele ct for 15min. CL2 @ 2.7. Met w/cust ran his faucet, CL2 2.6. Says smell is always first thing in the morning when starting shower. Recommended he drain his water heater. Nate C.

Sub Division : 204

MR Route : F06

FA ID : 1333210203

Account # :
259-4424

1333210000

Customer Name :

LANIER,JAMESPhone #:(407)

Address :
Operator : Rodel Hermano

6605 BRENDA DR

CSR: Batch System

Entry Date : 9/22/2011 7:06:33PM

SO Type : M-SIO

Request Type: General Investigation

Instructions : MR ID: 133321835855, MR REMARK: MS

Due Date : 9/22/2011 7:06:33PM

Resolution Date : 9/27/2011

12:00:00AM FA Status : Completed

Resolution : METER IS WORKING FINE PREMISE IV VACANT, METER IS LOCKED AND HOUSE VALVE IS OFF.
OBTAINED NEW READ..RH

Sub Division : 204

MR Route : F06

FA ID : 1522210445

Account # :
463-8870

1522210000

Customer Name :

SMITH,DONALDPhone #:(407)

Address :
: LeRoy Grainger

9400 BEAR LAKE CIR

CSR: Vicki WilsonOperator

Entry Date : 9/6/2011 9:14:31AM

SO Type : M-OFF

Instructions : READ,OFF-LOCK AND TAG/VICKI THANK YOU

Due Date : 9/7/2011 8:00:00AM

Resolution Date : 9/7/2011

12:00:00AM FA Status : Completed

Resolution : read,locked tagged,,,lrg

Sub Division : 204

MR Route : F06

FA ID : 1562210357

Account # :
3767

1562210000

Customer Name :

SOPP,TINA TPhone #:(407)

Address :
Operator : Kevin Cooper

6023 LINNEAL BEACH DR

CSR: Kathy Sillitoe

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date : 6/17/2011 2:37:48PM SO Type : M-SIO Request Type: General Investigation

Instructions : Please verify this meter is working very little or no usage since 9/2010. Thanks, Kathy

Due Date : 6/20/2011 12:00:00AM Resolution Date : 6/20/2011
12:00:00AM FA Status : Completed

Resolution : No house on property....

Sub Division : 204

MR Route : F06

FA ID : 1442210444

Account # :
(407) 865-7744

1442210000

Customer Name :

O'BRIAN,Q DAWN Phone #:

Address :
Operator : LeRoy Grainger

6067 LINNEAL BEACH DR

CSR: Peggy Hanks

Entry Date : 3/15/2011 9:44:01AM SO Type : M-SIO Request Type: General Investigation

Instructions : Verify badge # of meter. Put finding in 'comments'. Thanks Peggy

Due Date : 3/18/2011 6:00:00PM Resolution Date : 3/17/2011
12:00:00AM FA Status : Completed

Resolution : badge#97601745,,,,make badger,,,lrg

Sub Division : 204

MR Route : F06

FA ID : 1433210930

Account # :
410-7835

1433210000

Customer Name :

LOOP,ANN Phone #:(407)

Address :
Operator : Shawn Ebert

9450 PLAYA WAY

CSR: Batch System

Entry Date : 4/6/2011 7:23:08PM SO Type : M-CUT

Instructions :

Due Date : 4/7/2011 7:00:00PM Resolution Date : 4/7/2011
12:00:00AM FA Status : Completed

Resolution : READ , T/OFF , TAGGED DOOR , SME

Sub Division : 204

MR Route : F06

FA ID : 1433210333

Account # :
410-7835

1433210000

Customer Name :

LOOP,ANN Phone #:(407)

Address :
Operator : Shawn Ebert

9450 PLAYA WAY

CSR: Sheri Demonbreun

Entry Date : 4/7/2011 10:02:56AM SO Type : M-RECON

Instructions : please pick up tag and reconnect service-called to kevin-thanks sheri

Due Date : 4/7/2011 8:00:00PM Resolution Date : 4/7/2011
1:00:00AM FA Status : Completed

Resolution : PICKED UP SIGNED TAG , T/ON , SME

Sub Division : 204

MR Route : F06

FA ID : 1614210583

Account # :
(407) 295-7488

1614210000

Customer Name :

LARSON,VERNON J Phone #:

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Address : 9415 VIA PALMA CEIA CSR: Peggy Hanks
 Operator : LeRoy Grainger

Entry Date : 9/6/2011 2:04:08PM SO Type : M-SIO Request Type: General Investigation

Instructions : Record the meter badge/serial # and mfg. Thanks, Peggy

Due Date : 9/16/2011 3:00:00PM Resolution Date : 9/16/2011
 12:00:00AM FA Status : Completed

Resolution : badge#8405872,,,,make precision,,,lrg

Sub Division : 204 MR Route : F06 FA ID : 1603210248
 Account # : 1603210000 Customer Name : MCRORIE,CAROLYN Phone #:
 (407) 298-2676

Address : 9409 FLORENCE AVE CSR: Linette Orengo
 Operator : LeRoy Grainger

Entry Date : 5/2/2011 12:25:25PM SO Type : HIBILL

Instructions : Please reread meter check for leaks, customer concerned of high bill.../LIO FL

Due Date : 5/3/2011 6:00:00PM Resolution Date : 5/3/2011
 12:00:00AM FA Status : Completed

Resolution : no leaks detected,,,,tagged door,,,lrg

Sub Division : 204 MR Route : F06 FA ID : 1938200880
 Account # : 1938200000 Customer Name : CRIST,MILFORD G Phone #:
 (7) 299-5308

Address : 1938 BEARVIEW DR CSR: Batch System
 Operator : LeRoy Grainger

Entry Date : 7/6/2011 7:18:40PM SO Type : M-CUT

Instructions :

Due Date : 7/7/2011 7:00:00PM Resolution Date : 7/7/2011
 12:00:00AM FA Status : Completed

Resolution : off,lrg

Sub Division : 204 MR Route : F06 FA ID : 1862210482
 Account # : 1862210000 Customer Name : COHAN,LOUISE Phone #:(407)
 297-7751

Address : 6011 LINNEAL BEACH DR CSR: Amanda
 Stonebreaker Operator : LeRoy Grainger

Entry Date : 12/6/2011 1:55:44PM SO Type : HIBILL

Instructions : PLEASE RE-READ THE METER AND CHECK FOR LEAKS. TAG DOOR WITH READ. CUSTOMER WANTS TO CHECK THE READ WITH LAST MONTHS READ. AMANDA/FL

Due Date : 12/7/2011 6:00:00PM Resolution Date : 12/7/2011
 12:00:00AM FA Status : Completed

Resolution : reread,,no leaks detected,,,tagged door with current read and findings,,,lrg

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division : 204

MR Route : F06

FA ID : 1978200787

Account # :
(407) 292-1381

1978200000

Customer Name :

SANDS, KRISTINE Phone #:

Address :
Operator : LeRoy Grainger

6700 SHELLBARK BLVD

CSR: Matthew Chandler

Entry Date : 6/27/2011 8:16:29AM SO Type : M-REREAD

Instructions : NEED A READ FOR BILLING, THANKS.MC

Due Date : 6/28/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 6/28/2011

Resolution : no leaks detected,,,,,maybe before? or pool fill up or over irrigating?,,,,,lrg

Sub Division : 204

MR Route : F06

FA ID : 1978200847

Account # :
(407) 292-1381

1978200000

Customer Name :

SANDS, KRISTINE Phone #:

Address :
Operator : LeRoy Grainger

6700 SHELLBARK BLVD

CSR: Karen Thimmes

Entry Date : 7/18/2011 8:12:19AM SO Type : HIBILL

Instructions : Customer complaining of high bill, please reread meter and check for leaks. Tag door with results. Thanks, Karyn

Due Date : 7/19/2011 8:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 7/19/2011

Resolution : no leaks detected,,,tagged door with read and findings,,,,,lrg

Sub Division : 204

MR Route : F06

FA ID : 1978200491

Account # :
(407) 292-1381

1978200000

Customer Name :

SANDS, KRISTINE Phone #:

Address :
Operator : LeRoy Grainger

6700 SHELLBARK BLVD

CSR: Peggy Hanks

Entry Date : 8/29/2011 3:57:24PM SO Type : M-SIO Request Type: General Investigation

Instructions : Confirm the mete badge/serial # and mfg (Precision?) Thanks, Peggy

Due Date : 9/12/2011 3:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 9/12/2011

Resolution : badge#8384907,,,,,make precision,,,,,lrg

Sub Division : 204

MR Route : F06

FA ID : 2133210464

Account # :
299-8483

2133210000

Customer Name :

SNYDER, AMY Phone #: (407)

Address :
LeRoy Grainger

6595 BRENDA DR

CSR: Lori Jones Operator :

Entry Date : 12/27/2011 11:47:42AM SO Type : M-REREAD

Instructions : Please reread meter for billing. Just double-checking that the customer used 46,000 gal water. Thanks. LLJ

Due Date : 12/28/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 12/28/2011

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution : new meter ,,,no leaks detected,,,correct read is 46970,,,,,lrg

Division : 204

MR Route : F06

FA ID : 2133210550

Account # : 299-8483

2133210000

Customer Name :

SNYDER,AMYPhone #:(407)

Address : Stonebreaker Operator :

6595 BRENDA DR
Rodel Hermano

CSR: Amanda

Entry Date : 11/18/2011 9:01:20AM SO Type : M-EXCHNG

Instructions : CUSTOMER STATES VERY LOW WATER PRESSURE, AND IRRIGATION SYSTEM IS NOT WORKING RIGHT. IRRIGATION COMPANY TOLD THEM TO HAVE METER TESTED. POSSIBLE LEAK. PLEASE CHECK THE METER AND TAG DOOR WITH RESULTS. AMANDA/FL

Due Date : 11/18/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 11/21/2011

Resolution : Static water rpressure is @ 43psi flowing 10.8 gpm. Notified the customer about the results and per John Marinelli we will replace the service because there might be corrosion obstructing the flow on the existing service line..RH

Sub Division : 204

MR Route : F06

FA ID : 2114210155

Account # : (407) 292-8840

2114210000

Customer Name :

HAMMERLY,CHERYLPhone

Address :

9394 FLORENCE AVE

CSR:Grace DuganOperator :

Entry Date : 8/29/2011 9:37:17AM SO Type : M-SIO

Request Type: General Investigation

Instructions : Please call Brian 4072928840 and set up apt to come out and check the issue he is having with low pressure. Says it has been going on for a couple months. gd

Due Date : 8/30/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 8/30/2011

Resolution : flushed at the meter got 16gpm at 47psi on a 2" line

Sub Division : 204

MR Route : F06

FA ID : 2372210918

Account # : 377-9326

2372210000

Customer Name :

STRINGER,K MPhone #:(678)

Address : Kevin Cooper
Operator :

9437 BEAR LAKE CIR

CSR: Kathy Sillitoe

Entry Date : 6/17/2011 2:39:52PM SO Type : M-SIO

Request Type: General Investigation

Instructions : Please verify meter is working little or no usage since 11/19/2010. Thanks, Kathy

Due Date : 6/20/2011 12:00:00AM
1:00:00PM FA Status : Completed

Resolution Date : 6/20/2011

Resolution : meter works....house valve off...crg

Sub Division : 204

MR Route : F06

FA ID : 2372210029

Account # : -9326

2372210000

Customer Name :

STRINGER,K MPhone #:(678)

Address :

9437 BEAR LAKE CIR

CSR: Kathy Sillitoe

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Operator : LeRoy Grainger

Entry Date : 12/9/2011 3:19:35PM SO Type : M-SIO Request Type: General Investigation

Instructions : Please verify meter is working or if in use as zero to low consumption for a long time. Thanks, Kathy

Due Date : 12/12/2011 12:00:00AM Resolution Date : 12/12/2011
 12:00:00AM FA Status : Completed

Resolution : meter is working,,,but customers house valve is off,,,maybe there gone or are doing repairs?,,,cant really tell if occupied or not,,,lrg

Sub Division : 204 MR Route : F06 FA ID : 2338200409
 Account # : 2338200000 Customer Name : ROMEO,KIMBERLYPhone #:
 (407) 299-5962
 Address : 1961 BEARVIEW DR CSR: Deborah Volz
 Operator : LeRoy Grainger

Entry Date : 4/7/2011 3:54:41PM SO Type : M-ON

Instructions : Reconnect svc, cust paid already, hung tag on door.deb

Due Date : 4/8/2011 8:00:00PM Resolution Date : 4/8/2011
 12:00:00AM FA Status : Completed

Resolution :rec,,,lrg

Sub Division : 204 MR Route : F06 FA ID : 2338200730
 Account # : 2338200000 Customer Name : ROMEO,KIMBERLYPhone #:
 (407) 299-5962
 Address : 1961 BEARVIEW DR CSR: Batch System
 Operator : Shawn Ebert

Entry Date : 4/6/2011 7:23:08PM SO Type : M-CUT

Instructions :

Due Date : 4/7/2011 7:00:00PM Resolution Date : 4/7/2011
 12:00:00AM FA Status : Completed

Resolution :READ , T/OFF , TAGGED DOOR , SME

Sub Division : 204 MR Route : F06 FA ID : 2423210162
 Account # : 2423210000 Customer Name : THOMPSON,JAMES APhone
 #: (407) 296-0990
 Address : 6612 BEAR LAKE TER CSR: Batch System
 Operator : Chris Gosnell

Entry Date : 10/5/2011 7:39:11PM SO Type : M-CUT

Instructions :

Due Date : 10/6/2011 7:00:00PM Resolution Date : 10/6/2011
 12:00:00AM FA Status : Completed

Resolution :Turned off, tagged door...crg

Sub Division : 204 MR Route : F06 FA ID : 2423210985

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Account # : 2423210000 Customer Name : THOMPSON,JAMES A Phone #: (407) 296-0990
 Address : 6612 BEAR LAKE TER CSR: Batch System
 Operator : Rodel Hermano
 Entry Date : 2/22/2011 8:01:20PM SO Type : M-EXCHNG
 Instructions : MR ID: 242321500732, MR REMARK: GF
 Due Date : 2/22/2011 8:01:20PM Resolution Date : 2/25/2011
 12:00:00AM FA Status : Completed
 Resolution : Replaced fogged 5/8" meter...RH

Sub Division : 204 MR Route : F06 FA ID : 2508200263
 Account # : 2508200000 Customer Name : HOWARD,ROB F Phone #: (407) 522-5289
 Address : 2836 ORANOLE WAY CSR: Peggy Hanks
 Operator : LeRoy Grainger
 Entry Date : 5/25/2011 11:16:46AM SO Type : M-SIO Request Type: General Investigation
 Instructions : Record meter badge/serial # and manufacturer. Put meter information in comments. Thanks, Peggy
 Due Date : 6/17/2011 3:00:00PM Resolution Date : 6/17/2011
 12:00:00AM FA Status : Completed
 Resolution : badge#8251841,,,,make precision,,,lrg

Sub Division : 204 MR Route : F06 FA ID : 2508200815
 Account # : 2508200000 Customer Name : HOWARD,ROB F Phone #: (407) 522-5289
 Address : 2836 ORANOLE WAY CSR: Loretta Abbott
 Operator : LeRoy Grainger
 Entry Date : 7/25/2011 8:57:12AM SO Type : M-SIO Request Type: General Investigation
 Instructions : CUST. CALLED FROM WORK - DAUGHTER SAYS THEY HAVE NO WATER - CALLED TO KEVIN COOPER. HE IS HAVING IT CKD. PLEASE TAG THE DOOR. THANKS, leabbott
 Due Date : 7/25/2011 6:00:00PM Resolution Date : 7/25/2011
 12:00:00AM FA Status : Completed
 Resolution : talked with customer and he said he has water,,,,,checked hose bib and there is water,,,,lrg

Sub Division : 204 MR Route : F06 FA ID : 2628200146
 Account # : 2628200000 Customer Name : FOSSA,SHIRLEY Phone #: (407) 295-8693
 Address : 1901 BEARVIEW DR CSR: Deborah Volz Operator :
 Entry Date : 2/15/2011 11:44:20AM SO Type : M-SIO Request Type: Water Main Break
 Instructions : Mrs clg sd leak on the street on the side street. She lives on a corner. deb
 Due Date : 2/15/2011 8:00:00PM Resolution Date : 2/15/2011
 12:00:00AM FA Status : Completed
 Resolution : leak on customers line informed the customer 2gal per min SE

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division : 204 MR Route : F06 FA ID : 2722210965
 Account # : 2722210000 Customer Name : BOOK,JAMES MPhone #:(407)
 293-2566
 Address : 9505 BEAR LAKE CIR CSR: Kathy Sillitoe
 Operator : LeRoy Grainger
 Entry Date : 12/9/2011 3:25:23PM SO Type : M-SIO Request Type: General Investigation
 Instructions : Please verify meter is working or note below if home is vacant. Thanks,Kathy
 Due Date : 12/12/2011 12:00:00AM Resolution Date : 12/12/2011
 12:00:00AM FA Status : Completed
 Resolution : meter is working properly,,,spoke with neighbor and he said the owners have been in north carolina for 6 months,,,lrg

Sub Division : 204 MR Route : F06 FA ID : 2722210965
 Account # : 2722210000 Customer Name : BOOK,JAMES MPhone #:(407)
 293-2566
 Address : 9505 BEAR LAKE CIR CSR: Kathy Sillitoe
 Operator : LeRoy Grainger
 Entry Date : 12/9/2011 3:25:23PM SO Type : M-SIO Request Type: General Investigation
 Instructions : Please verify meter is working or note below if home is vacant. Thanks,Kathy
 Due Date : 12/12/2011 12:00:00AM Resolution Date : 12/12/2011
 12:00:00AM FA Status : Completed
 Resolution : meter is working properly,,,spoke with neighbor and he said the owners have been in north carolina for 6 months,,,lrg

Sub Division : 204 MR Route : F06 FA ID : 2912210057
 Account # : 2912210000 Customer Name : GERMINO,MATTPhone #:
 (407) 292-1787
 Address : 6023 ARDELE CT CSR: Peggy Hanks
 Operator : LeRoy Grainger
 Entry Date : 3/15/2011 12:51:52PM SO Type : M-SIO Request Type: General Investigation
 Instructions : Confirm meter badge # and manufacturer. Put findings in 'comments'. Thanks
 Due Date : 3/15/2011 6:00:00PM Resolution Date : 3/16/2011
 12:00:00AM FA Status : Completed
 Resolution : badge#33687671,,,make badger,,,lrg

Sub Division : 204 MR Route : F06 FA ID : 2912210009
 Account # : 2912210000 Customer Name : GERMINO,MATTPhone #:
 (407) 292-1787
 Address : 6023 ARDELE CT CSR: Matthew Chandler
 Operator : LeRoy Grainger
 Entry Date : 3/25/2011 8:36:19AM SO Type : M-NOREAD
 Instructions : NEED A READ FOR BILLING,THANKS.MC
 Due Date : 3/28/2011 6:00:00PM Resolution Date : 3/28/2011

Field Activity Detail Report from 01/01/2011 to 12/31/2011

12:00:00AM FA Status : Completed
 Resolution : read,lrg

Sub Division : 204 MR Route : F06 FA ID : 2912210026
 Account # : 2912210000 Customer Name : GERMINO,MATTPhone #:
 (407) 292-1787
 Address : 6023 ARDELE CT CSR: Batch System
 Operator : LeRoy Grainger
 Entry Date : 5/23/2011 7:06:33PM SO Type : M-SIO Request Type: General Investigation

Instructions :

Due Date : 5/23/2011 7:06:33PM Resolution Date : 6/3/2011
 12:00:00AM FA Status : Completed

Resolution : MR ID: 291220822514, MR REMARK: MI meter is in driveway,,,,car paked over meter at time of meter
 read,,,,but now is assessable,,,,lrg

Sub Division : 204 MR Route : F06 FA ID : 3282210692
 Account # : 3282210000 Customer Name : THOMAS,SHARONPhone #:
 (407) 293-9979
 Address : 6108 BEAR LAKE TER CSR: Peggy Hanks
 Operator : LeRoy Grainger
 Entry Date : 9/6/2011 2:08:13PM SO Type : M-SIO Request Type: General Investigation

Instructions : Confirm meter mfg. Thanks, Peggy

Due Date : 9/16/2011 3:00:00PM Resolution Date : 9/16/2011
 12:00:00AM FA Status : Completed

Resolution : badge#34210924,,,,make badger,,,lrg

Sub Division : 204 MR Route : F06 FA ID : 3468200359
 Account # : 3468200000 Customer Name : RAMOS,BONNIEPhone #:
 (407) 822-9055
 Address : 9524 SHORTLEAF CT CSR: Matthew Chandler
 Operator : LeRoy Grainger

Entry Date : 4/27/2011 1:37:32PM SO Type : M-REREAD

Instructions : NEED A REREAD FOR BILLING, THANKS.MC

Due Date : 4/28/2011 6:00:00PM Resolution Date : 4/28/2011
 12:00:00AM FA Status : Completed

Resolution : no leaks detected,,,read meter,,,lrg

Sub Division : 204 MR Route : F06 FA ID : 3553210094
 Account # : 3553210000 Customer Name : ALLEN,MARY FPhone #:(407)
 299-8667
 Address : 6079 LINNEAL BEACH DR CSR: Peggy Hanks
 Operator : LeRoy Grainger
 Entry Date : 9/6/2011 2:01:44PM SO Type : M-SIO Request Type: General Investigation

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions : Record the meter badge/serial # and mfg. Thanks, Peggy

Due Date : 9/16/2011 3:00:00PM Resolution Date : 9/16/2011
 12:00:00AM FA Status : Completed
 Resolution : badge#8455204,,,make precision,,,lrg

Sub Division : 204 MR Route : F06 FA ID : 3523210890
 Account # : 3523210000 Customer Name : KING,BRUCE Phone #:(407)
 295-8896

Address : 6550 BEAR LAKE TER CSR: Batch System
 Operator : Rodel Hermano

Entry Date : 5/23/2011 7:06:33PM SO Type : M-EXCHNG

Instructions : MR ID: 352325060070, MR REMARK: MS

Due Date : 5/23/2011 7:06:33PM Resolution Date : 5/24/2011
 12:00:00AM FA Status : Completed
 Resolution : REPLACED STUCK 5/8" METER..RH

Sub Division : 204 MR Route : F06 FA ID : 3558200512
 Account # : 3558200000 Customer Name : REEVES,DANNY C Phone #:
 (407) 578-8988

Address : 6060 LINNEAL BEACH DR CSR: Matthew Chandler
 Operator : LeRoy Grainger

Entry Date : 7/26/2011 9:59:16AM SO Type : M-REREAD

Instructions : NEED A READ FOR BILLING, THANKS.MC

Due Date : 7/27/2011 6:00:00PM Resolution Date : 7/27/2011
 12:00:00AM FA Status : Completed
 Resolution : reread,,lrg

Sub Division : 204 MR Route : F06 FA ID : 3514210414
 Account # : 3514210000 Customer Name : CALIFAR,KELLY A Phone #:
 (407) 295-5070

Address : 6590 BRENDA DR CSR: Batch System
 Operator : Shawn Ebert

Entry Date : 1/4/2011 8:23:06PM SO Type : M-CUT

Instructions :

Due Date : 1/5/2011 7:00:00PM Resolution Date : 1/5/2011
 8:45:00AM FA Status : Completed
 Resolution : READ , T/OFF , TAGGED DOOR , SME

Sub Division : 204 MR Route : F06 FA ID : 3514210454
 Account # : 3514210000 Customer Name : CALIFAR,KELLY A Phone #:
 (407) 295-5070

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

Address :
Operator : Donna Brown

6590 BRENDA DR

CSR: Batch System

Entry Date : 7/7/2011 7:31:44PM SO Type : M-WARN

Instructions :

Due Date : 7/11/2011 7:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 7/11/2011

Resolution : Turned off an locked. Tagged. DB

Sub Division : 204

MR Route : F06

FA ID : 3514210931

Account # :
(407) 295-5070

3514210000

Customer Name :

CALIFAR,KELLY APhone #:

Address :
LeRoy Grainger

6590 BRENDA DR

CSR: Lori JonesOperator :

Entry Date : 12/27/2011 11:48:57AM SO Type : M-REREAD

Instructions : Please reread meter for billing. Last read is missing a digit. Thanks. LLJ

Due Date : 12/28/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 12/28/2011

Resolution : reread meter,,,lrg

Sub Division : 204

MR Route : F06

FA ID : 3828200160

Account # :
4469

3828200000

Customer Name :

MAIER,ELLIOTPhone #:(407)

Address :
Operator : LeRoy Grainger

6158 LINNEAL BEACH DR

CSR: Batch System

Entry Date : 7/6/2011 7:18:40PM SO Type : M-CUT

Instructions :

Due Date : 7/7/2011 7:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 7/7/2011

Resolution : off,,,lrg

Sub Division : 204

MR Route : F06

FA ID : 3828200365

Account # :
295-4469

3828200000

Customer Name :

MAIER,ELLIOTPhone #:(407)

Address :
Operator : Donna Brown

6158 LINNEAL BEACH DR

CSR: Linette Orengo

Entry Date : 9/8/2011 2:31:44PM SO Type : M-RECON

Instructions : please recon cust has paid tag is signed on the door. paged Kevin.../LIO FL

Due Date : 9/8/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 9/8/2011

Resolution : Turned on. PUT. Meter not running. DB

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division : 204 MR Route : F06 FA ID : 3828200267
 Account # : 3828200000 Customer Name : MAIER,ELLIOTPhone #:(407)
 295-4469
 Address : 6158 LINNEAL BEACH DR CSR: Matthew Chandler
 Operator : LeRoy Grainger
 Entry Date : 7/26/2011 10:00:24AM SO Type : M-NOREAD
 Instructions : NEED A READ FOR BILLING, THANKS.MC
 Due Date : 7/27/2011 6:00:00PM Resolution Date : 7/27/2011
 12:00:00AM FA Status : Completed
 Resolution : reread,,lrg

Sub Division : 204 MR Route : F06 FA ID : 3828200196
 Account # : 3828200000 Customer Name : MAIER,ELLIOTPhone #:(407)
 295-4469
 Address : 6158 LINNEAL BEACH DR CSR: Batch System
 Operator : Chris Gosnell
 Entry Date : 12/21/2011 7:01:47PM SO Type : M-EXCHNG
 Instructions : MR ID: 382829456073, MR REMARK: ML
 Due Date : 12/31/2011 7:01:00PM Resolution Date : 1/5/2012
 12:00:00AM FA Status : Completed
 Resolution : replaced meter and gaskets, meter gasket leaking on our side.. crg,maf

Sub Division : 204 MR Route : F06 FA ID : 3828200418
 Account # : 3828200000 Customer Name : MAIER,ELLIOTPhone #:(407)
 295-4469
 Address : 6158 LINNEAL BEACH DR CSR: Batch System
 Operator : LeRoy Grainger
 Entry Date : 9/7/2011 7:19:02PM SO Type : M-CUT
 Instructions :
 Due Date : 9/8/2011 7:00:00PM Resolution Date : 9/8/2011
 12:00:00AM FA Status : Completed
 Resolution : off,,lrg

Sub Division : 204 MR Route : F06 FA ID : 3838200264
 Account # : 3838200000 Customer Name : HARVEY,JIMPhone #:(407)
 293-6170
 Address : 1924 BEARVIEW DR CSR: Stephanie Calbreath
 Operator : Rodel Hermano
 Entry Date : 3/28/2011 9:24:34AM SO Type : M-SIO Request Type: General Investigation
 Instructions : CUSTOMER CALLED REPORTING THAT THE GRASS THAT WAS REPLACED BY US DUE TO HAVING TO
 L IN YARD - DIDN'T MAKE IT SHE ASKED IF THIS COLD BE RELOOKED AT..
 Due Date : 3/29/2011 6:30:00AM Resolution Date : 3/31/2011
 12:00:00AM FA Status : Completed

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution : Replaced dead sod..RH..MF

Sub Division : 204 MR Route : F06 FA ID : 3738200905
 Account # : 3738200000 Customer Name : RAVEN,DANA Phone #: (407) 375-1470
 Address : 6194 LINNEAL BEACH DR CSR: Batch System
 Operator : LeRoy Grainger
 Entry Date : 11/27/2011 7:20:28PM SO Type : M-SIO Request Type: General Investigation
 Instructions :
 Due Date : 11/27/2011 7:20:28PM Resolution Date : 11/29/2011
 12:00:00AM FA Status : Completed
 Resolution : MR ID: 373829771533, MR REMARK: BB replaced meter box lid,,,lrg

Sub Division : 204 MR Route : F06 FA ID : 3782210513
 Account # : 3782210000 Customer Name : TORNATELA,NORMA Phone #: (407) 257-9075
 Address : 6202 BEAR LAKE TER CSR: Linette Orengo
 Operator : LeRoy Grainger
 Entry Date : 11/30/2011 1:35:58PM SO Type : M-NOREAD
 Instructions : Please re-read cust will have dog tied up.../LIO FL
 Due Date : 12/1/2011 6:00:00PM Resolution Date : 12/1/2011
 12:00:00AM FA Status : Completed
 Resolution : read,,,lrg

Sub Division : 204 MR Route : F06 FA ID : 4104210539
 Account # : 4104210000 Customer Name : HARVEY,ROLAND J Phone #: (407) 298-2816
 Address : 6602 BRENDA DR CSR: Linette Orengo
 Operator : Rodel Hermano
 Entry Date : 3/2/2011 12:31:53PM SO Type : M-SIO Request Type: General Investigation
 Instructions : Mr. Harvey stated his shut off valve @ the meter is stripped the plumber couldn't shut it off. Please check if valve needs to be replaced.../LIO FL
 Due Date : 3/3/2011 6:00:00PM Resolution Date : 3/3/2011
 12:00:00AM FA Status : Completed
 Resolution : REPLACED BROKEN 3/4" 90 DEGREE CURBSTOP..RH..MF

Sub Division : 204 MR Route : F06 FA ID : 4003210059
 Account # : 4003210000 Customer Name : JUNE,ROBERT J Phone #: (407) 947-7070
 Address : 6360 BEAR LAKE TER CSR: Peggy Hanks
 Operator : LeRoy Grainger
 Entry Date : 3/15/2011 1:15:22PM SO Type : M-SIO Request Type: General Investigation

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions : Confirm meter badge # and manufacturer. Put findings in 'comments'. Thanks, Peggy

Due Date : 3/22/2011 6:00:00PM Resolution Date : 3/22/2011

12:00:00AM FA Status : Completed

Resolution : badge#93856610,,,,make badger,,,,lrg

Sub Division : 204 MR Route : F06 FA ID : 5083210081
Account # : 5083210000 Customer Name : SOMMER,LORI Phone #:(407)
292-1306

Address : 6091 LINNEAL BEACH DR CSR: Batch System
Operator : Mike Finnegan

Entry Date : 10/23/2011 7:27:18PM SO Type : M-SIO Request Type: General Investigation

Instructions : MR ID: 508327481698, MR REMARK: MF exchange

Due Date : 10/23/2011 7:27:18PM Resolution Date : 11/1/2011

12:00:00AM FA Status : Completed

Resolution : replaced meter maf

Sub Division : 204 MR Route : F06 FA ID : 5103210304
Account # : 5103210000 Customer Name : KROLL,ALAN J Phone #:(407)
880-8823

Address : 6410 BEAR LAKE TER CSR: Batch System
Operator : Shawn Ebert

Entry Date : 1/4/2011 8:23:06PM SO Type : M-CUT

Instructions :

Due Date : 1/5/2011 7:00:00PM Resolution Date : 1/5/2011

7:15:00AM FA Status : Completed

Resolution : READ , TAGGED DOOR , T/OFF , SME

Sub Division : 204 MR Route : F06 FA ID : 5103210379
Account # : 5103210000 Customer Name : KROLL,ALAN J Phone #:(407)
880-8823

Address : 6410 BEAR LAKE TER CSR: Batch System
Operator : Shawn Ebert

Entry Date : 4/6/2011 7:23:08PM SO Type : M-CUT

Instructions : READ ,TAGED DOOR , METER IS STILL LOCKED OFF FROM PREVIOUS SEVERANCE , SME

Due Date : 4/7/2011 7:00:00PM Resolution Date : 4/7/2011

12:00:00AM FA Status : Completed

Resolution :

Sub Division : 204 MR Route : F06 FA ID : 5103210837
Account # : 5103210000 Customer Name : KROLL,ALAN J Phone #:(407)
880-8823

Address : 6410 BEAR LAKE TER CSR: Lori Jones Operator :

Field Activity Detail Report from 01/01/2011 to 12/31/2011

LeRoy Grainger

Entry Date : 4/20/2011 8:50:33AM SO Type : M-SIO Request Type: General Investigation

Instructions : Please verify if home is vacant. If occupied, tag door for customer to call. Meter was shut off several months ago, but no usage since 2010. Thank you. LLJ

Due Date : 4/21/2011 6:00:00PM Resolution Date : 4/21/2011
12:00:00AM FA Status : Completed

Resolution : house is vacant,,,,meter is locked off,,,,no usage,,,,lrg

Sub Division : 204 MR Route : F06 FA ID : 5283210805
Account # : 5283210000 Customer Name : CUTRIE,TARA LPhone #:(802)
760-7495
Address : 6092 LINNEAL BEACH DR CSR: Batch System
Operator : Shawn Ebert

Entry Date : 1/4/2011 8:23:06PM SO Type : M-CUT

Instructions :

Due Date : 1/5/2011 7:00:00PM Resolution Date : 1/5/2011
10:00:00AM FA Status : Completed

Resolution : READ , T/OFF , TAGGED DOOR , SME

Sub Division : 204 MR Route : F06 FA ID : 5283210793
Account # : 5283210000 Customer Name : CUTRIE,TARA LPhone #:(802)
7495
Address : 6092 LINNEAL BEACH DR CSR: John TuttonOperator
Operator : Shawn Ebert

Entry Date : 1/5/2011 10:53:00AM SO Type : M-ON

Instructions : service shouldnt have been suspended cust paid yesterday. please reconnect-jwt

Due Date : 1/4/2011 6:00:00PM Resolution Date : 1/5/2011
12:00:00PM FA Status : Completed

Resolution : PICKED UP SIGNED TAG , T/ON , SME

Sub Division : 204 MR Route : F06 FA ID : 5504210046
Account # : 5504210000 Customer Name : DICKMYER,JENNIFERPhone
#: (407) 353-0571
Address : 9416 JUNIOR AVE CSR: Batch System
Operator : Shawn Ebert

Entry Date : 4/6/2011 7:23:08PM SO Type : M-CUT

Instructions :

Due Date : 4/7/2011 7:00:00PM Resolution Date : 4/7/2011
12:00:00AM FA Status : Completed

Resolution : READ , T/OFF , TAGGED DOOR , SME

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division : 204 MR Route : F06 FA ID : 5504210038
 Account # : 5504210000 Customer Name : DICKMYER,JENNIFERPhone
 # (407) 353-0571
 Address : 9416 JUNIOR AVE CSR: Lori JonesOperator :
 Shawn Ebert
 Entry Date : 4/7/2011 11:05:06AM SO Type : M-RECON
 Instructions : Please reconnect service. Tag will be on the door. Thank you. LLJ *Dispatched to Kevin @12:05pm
 Due Date : 4/7/2011 6:00:00PM Resolution Date : 4/7/2011
 1:00:00AM FA Status : Completed
 Resolution : PICKED UP SIGNED TAG , T/ON , SME

Sub Division : 204 MR Route : F06 FA ID : 5713210994
 Account # : 5713210000 Customer Name : HARTPENCE,CRAIGPhone #:
 Address : 9504 VIA PALMA CEIA CSR: Peggy Hanks
 Operator : LeRoy Grainger
 Entry Date : 3/15/2011 1:07:38PM SO Type : M-SIO Request Type: General Investigation
 Instructions : Confirm meter badge # and manufacture. Put findings in 'comments'. Thanks, Peggy
 Due Date : 3/17/2011 6:00:00PM Resolution Date : 3/17/2011
 12:00:00AM FA Status : Completed
 Resolution : badge#17970671,,,makebadger,,,lrg

Sub Division : 204 MR Route : F06 FA ID : 5718200543
 Account # : 5718200000 Customer Name : MAIER,BRUCEPhone #:(407)
 832-9474
 Address : 6170 LINNEAL BEACH DR CSR: Batch System
 Operator : LeRoy Grainger
 Entry Date : 7/6/2011 7:18:40PM SO Type : M-CUT
 Instructions :
 Due Date : 7/7/2011 7:00:00PM Resolution Date : 7/7/2011
 12:00:00AM FA Status : Completed
 Resolution : off,,,lrg

Sub Division : 204 MR Route : F06 FA ID : 5718200618
 Account # : 5718200000 Customer Name : MAIER,BRUCEPhone #:(407)
 832-9474
 Address : 6170 LINNEAL BEACH DR CSR: Matthew Chandler
 Operator : LeRoy Grainger
 Entry Date : 7/26/2011 10:03:21AM SO Type : M-REREAD
 Instructions : NEED A READ FOR BILLING, THANKS.MC
 e Date : 7/27/2011 6:00:00PM Resolution Date : 7/27/2011
 12:00:00AM FA Status : Completed
 Resolution : reread,,,lrg

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division : 204 MR Route : F06 FA ID : 5718200571
 Account # : 5718200000 Customer Name : MAIER,BRUCE Phone #: (407)
 832-9474
 Address : 6170 LINNEAL BEACH DR CSR: Deborah Volz
 Operator : Donna Brown
 Entry Date : 7/11/2011 11:58:59AM SO Type : MSP-RECN
 Instructions : reconnect service, cust will have tag hung.deb
 Due Date : 7/11/2011 8:00:00PM Resolution Date : 7/11/2011
 12:00:00AM FA Status : Completed
 Resolution : Tuned on. Meter not running. PUT. DB

Sub Division : 204 MR Route : F06 FA ID : 5748200267
 Account # : 5748200000 Customer Name : ROBERTS,DONALD Phone #:
 (407) 256-1544
 Address : 6237 LINNEAL BEACH DR CSR: Matthew Chandler
 Operator : LeRoy Grainger
 Entry Date : 7/26/2011 10:04:10AM SO Type : M-REREAD
 Instructions : NEED A READ FOR BILLING, THANKS.MC
 Due Date : 7/27/2011 6:00:00PM Resolution Date : 7/27/2011
 0:00AM FA Status : Completed
 Resolution : reread,,lrg

Sub Division : 204 MR Route : F06 FA ID : 6028200106
 Account # : 6028200000 Customer Name : MAIER,SANDY Phone #: (407)
 294-7497
 Address : 6135 LINNEAL BEACH DR CSR: Peggy Hanks
 Operator : LeRoy Grainger
 Entry Date : 4/5/2011 11:43:15AM SO Type : M-SIO Request Type: General Investigation
 Instructions : Record meter badge/serial # and mfg. Put findings in comments. Thanks, Peggy
 Due Date : 4/15/2011 6:00:00PM Resolution Date : 4/14/2011
 12:00:00AM FA Status : Completed
 Resolution : badge#8331091,,,,make precision,,,lrg

Sub Division : 204 MR Route : F06 FA ID : 5953210619
 Account # : 5953210000 Customer Name : TINSLEY,EMILY G Phone #:
 (407) 293-3855
 Address : 6087 LINNEAL BEACH DR CSR: Amanda
 Stonebreaker Operator : Kevin Cooper
 Entry Date : 12/29/2011 9:04:40AM SO Type : M-SIO Request Type: General Investigation
 Instructions : customer complains of dirty water, low pressure, and high consumption she thinks from builders next door stealing water? please check and customer will be home please knock on door to speak with them.407-461.2213

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date : 12/30/2011 6:00:00PM Resolution Date : 12/30/2011
 12:00:00AM FA Status : Completed

Resolution : checked hose bib and there is no problem, customer does have a water softener and i informed her to get it checked since it has not been serviced ever since it was installed.. kev

Sub Division : 204 MR Route : F06 FA ID : 6272210802
 Account # : 6272210000 Customer Name : KOPEC,SUSAN LPhone #:
 (407) 362-0610

Address : 6005 BEAR LAKE TER CSR: Karen Thimmes Operator :

Entry Date : 9/9/2011 2:09:27PM SO Type : M-SIO Request Type: General Investigation

Instructions : Customer said free flowing hydrant across the street from when checked from Tech. Called Kevin. Thanks, Karyn

Due Date : 9/9/2011 8:00:00PM Resolution Date : 9/9/2011
 12:00:00AM FA Status : Completed

Resolution : Pedro was flushing the system

Sub Division : 204 MR Route : F06 FA ID : 6272210491
 Account # : 6272210000 Customer Name : KOPEC,SUSAN LPhone #:
 (407) 362-0610

Address : 6005 BEAR LAKE TER CSR: Lori Jones Operator :
 LeRoy Grainger

Entry Date : 1/24/2011 10:10:57AM SO Type : M-NOREAD

Instructions : Please read meter for billing. Thanks. LLJ

Due Date : 1/25/2011 6:00:00PM Resolution Date : 1/25/2011
 9:35:00AM FA Status : Completed

Resolution : read,lrg

Sub Division : 204 MR Route : F06 FA ID : 6222210253
 Account # : 6222210000 Customer Name : ZIESMER,DAREOLDPhone #:
 (407) 293-2692

Address : 6014 ARDELE CT CSR: Batch System
 Operator : Shawn Ebert

Entry Date : 8/24/2011 7:06:20PM SO Type : M-EXCHNG

Instructions : MR ID: 622227612434, MR REMARK: GF

Due Date : 8/30/2011 7:06:00PM Resolution Date : 8/30/2011
 12:00:00AM FA Status : Completed

Resolution : replaced fogged 5/8" meter..sme

Sub Division : 204 MR Route : F06 FA ID : 6632210850
 Account # : 6632210000 Customer Name : HONG,KAYPhone #:(407)
 207-6718

Address : 6039 LINNEAL BEACH DR CSR: Lorie Mayeski
 Operator : Kevin Cooper

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date : 5/3/2011 11:03:08AM SO Type : M-SIO Request Type: General Investigation

Instructions : PLEASE TAG DOOR REQUESTING CUSTOMER CALL LORIE AT EXT. 1364 TODAY CONCERNING ACCT. THANKS, LORIE

Due Date : 5/3/2011 6:00:00PM Resolution Date : 5/3/2011
12:00:00AM FA Status : Completed

Resolution : TAGGED DOOR TO CONTACT LORIE AT HER EXT. IN REGUARDS TO THIS ACCOUNT.. KEV

Sub Division : 204 MR Route : F06 FA ID : 6632210190

Account # : 6632210000 Customer Name : HONG,KAY Phone #:(407) 297-6718

Address : 6039 LINNEAL BEACH DR CSR: Jacqueline Chandler
Operator : LeRoy Grainger

Entry Date : 2/2/2011 8:43:42AM SO Type : M-WARN

Instructions : TAG DOOR TO CALL OFFICE-

Due Date : 2/3/2011 12:00:00AM Resolution Date : 2/3/2011
11:05:00AM FA Status : Completed

Resolution : hung tag,lrg

Sub Division : 204 MR Route : F06 FA ID : 6642210322

Account # : 6642210000 Customer Name : HEUSER,SHARON Phone #: (407) 297-6652

Address : 6219 BEAR LAKE TER CSR: Lisa Silva Operator : LeRoy Grainger

Entry Date : 10/28/2011 2:00:37PM SO Type : M-OFF

Instructions :

Due Date : 11/7/2011 6:00:00PM Resolution Date : 11/7/2011
12:00:00AM FA Status : Completed

Resolution : read,locked,,tagged,,,lrg

Sub Division : 204 MR Route : F06 FA ID : 6548200971

Account # : 6548200000 Customer Name : MALLARD,MICHELLE L Phone #: (407) 445-2283

Address : 6245 LINNEAL BEACH DR CSR: Peggy Hanks
Operator : LeRoy Grainger

Entry Date : 8/29/2011 3:55:51PM SO Type : M-SIO Request Type: General Investigation

Instructions : Confirm the meter badge/serial # and mfg (Precision?). Thanks, Peggy

Due Date : 9/12/2011 3:00:00PM Resolution Date : 9/12/2011
12:00:00AM FA Status : Completed

Resolution : badge#8334710,,,,make precision,,,lrg

Sub Division : 204 MR Route : F06 FA ID : 6894210924

Account # : 6894210000 Customer Name : ST FRANCIS OF ASSISI

Field Activity Detail Report from 01/01/2011 to 12/31/2011

CHURCH Phone #: (407) 886-4602
 Address : 6206 COURTNEY COVE CSR: Matthew Chandler
 Operator : LeRoy Grainger

Entry Date : 8/25/2011 7:55:56AM SO Type : M-NOREAD
 Instructions : NEED A READ FOR BILLING, THANKS.MC
 Due Date : 8/26/2011 6:00:00PM Resolution Date : 8/26/2011
 12:00:00AM FA Status : Completed
 Resolution : read meter,,,,,attention peggy,,correct badge#is06412818,,,,make badger,,,lrg

Sub Division : 204 MR Route : F06 FA ID : 6903210850
 Account # : 6903210000 Customer Name : NEWGENT,JOHN M Phone #:
 (407) 782-9483

Address : 6407 BRENDA DR CSR: Peggy Hanks
 Operator : LeRoy Grainger
 Entry Date : 9/22/2011 9:05:27AM SO Type : M-SIO Request Type: General Investigation
 Instructions : confirm the meter badge/serial # and mfg (Kent?). Thanks, Peggy
 Due Date : 10/4/2011 3:00:00PM Resolution Date : 10/4/2011
 12:00:00AM FA Status : Completed
 Resolution : badge#86002108,,,,make kent,,,lrg

Sub Division : 204 MR Route : F06 FA ID : 7022210406
 Account # : 7022210000 Customer Name : WYS,TIMOTHY A Phone #:
 (407) 578-1251

Address : 6032 ARDELE CT CSR: Lisa Bachmann
 Operator : Kevin Cooper
 Entry Date : 7/26/2011 11:58:42AM SO Type : M-SIO Request Type: General Investigation
 Instructions : Raw sewage odor in water lines from all taps in home. Please call Timothy 407 578 5850 because might be asleep due to work schedule. Will be awake at residence between 9:30 till 1:30 pm (leaves for work).
 Due Date : 7/27/2011 8:00:00PM Resolution Date : 7/27/2011
 12:00:00AM FA Status : Completed
 Resolution : PETE LOCATED BLOW OFF IN ISLAND AT END OF ROAD AND FLOWED BLOW OFF TO FLUSH LINE FOR 1 HOUR. WATER WAS CLEAR AND CL2 RESIDUAL WAS 1.0, SPOKE WITH CUSTOMER

Sub Division : 204 MR Route : F06 FA ID : 7438200966
 Account # : 7438200000 Customer Name : POWELL,CAROL M Phone #:
 (407) 822-0863

Address : 1937 BEARVIEW DR CSR: Vicki Wilson Operator
 : Michael Overton
 Entry Date : 5/3/2011 7:30:18AM SO Type : TESTMTR
 Instructions : Meter test and meter leak also take a reread, please call customer to set up appt at 4078220863 Mr Powell.

Entry Date : 5/4/2011 8:00:00PM Resolution Date : 5/3/2011
 1:00:00PM FA Status : Completed
 Resolution : TESTED METER IN THE PRESENCE OF THE HOMEOWNER. THE METER PASSED TEST. CUSTOMER

Field Activity Detail Report from 01/01/2011 to 12/31/2011

ADMITTED TO WATERING IN NEW GRASS DAILY. CUSTOMER WAS SATISFIED WITH TEST AND
SIGNED METER TEST. MAO

Division : 204

MR Route : F06

FA ID : 7832210320

Account # :
(407) 808-2099

7832210000

Customer Name :

HELM,JENNIFERPhone #:

Address :

6047 LINNEAL BEACH DR

CSR:Tricia AndersonOperator :

Entry Date : 10/11/2011 11:22:26AM

SO Type : M-SIO

Request Type: General Investigation

Instructions : Adam lebowitz 407 209 4275 is doing work at property and a water line has been hit, paged to Kevin
Cooper...tda

Due Date : 10/11/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 10/11/2011

Resolution :repaired poly line hit by contractor installing pole - locate ticket came in on 10/11 already doing job -repaired
service KC

Sub Division : 204

MR Route : F06

FA ID : 7832210320

Account # :
808-2099

7832210000

Customer Name :

HELM,GEORGEPhone #:(407)

Address :

6047 LINNEAL BEACH DR

CSR:Tricia AndersonOperator :

Entry Date : 10/11/2011 11:22:26AM

SO Type : M-SIO

Request Type: General Investigation

Instructions : Adam lebowitz 407 209 4275 is doing work at property and a water line has been hit, paged to Kevin
Cooper...tda

Due Date : 10/11/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 10/11/2011

Resolution :repaired poly line hit by contractor installing pole - locate ticket came in on 10/11 already doing job -repaired
service KC

Sub Division : 204

MR Route : F06

FA ID : 7832210188

Account # :
(407) 808-2099

7832210000

Customer Name :

HELM,JENNIFERPhone #:

Address :

6047 LINNEAL BEACH DR

CSR: Sheri Demonbreun

Operator : LeRoy Grainger

Entry Date : 3/8/2011 1:00:45PM

SO Type : HIBILL

Instructions : re-read meter and check for leak, customer called complaining of high bill-sheri

Due Date : 3/9/2011 8:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 3/9/2011

Resolution :no leaks detected,,,tagged gate,,,lrg

Sub Division : 204

MR Route : F06

FA ID : 7832210188

Account # :
808-2099

7832210000

Customer Name :

HELM,GEORGEPhone #:(407)

Address :

6047 LINNEAL BEACH DR

CSR: Sheri Demonbreun

Operator : LeRoy Grainger

Entry Date : 3/8/2011 1:00:45PM

SO Type : HIBILL

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions : re-read meter and check for leak, customer called complaining of high bill-sheri

Due Date : 3/9/2011 8:00:00PM Resolution Date : 3/9/2011
0:00AM FA Status : Completed

Resolution : no leaks detected,,,tagged gate,,,lrg

Sub Division : 204 MR Route : F06 FA ID : 7794210080
Account # : 7794210000 Customer Name : SULLIVAN,CARL HPhone #:
(407) 294-7251
Address : 6202 COURTNEY COVE CSR: Batch System
Operator : Shawn Ebert
Entry Date : 1/4/2011 8:23:06PM SO Type : M-CUT

Instructions :

Due Date : 1/5/2011 7:00:00PM Resolution Date : 1/5/2011
8:00:00AM FA Status : Completed

Resolution : READ , TAGGED DOOR , T/OFF , SME

Sub Division : 204 MR Route : F06 FA ID : 7794210129
Account # : 7794210000 Customer Name : SULLIVAN,CARL HPhone #:
(407) 294-7251
Address : 6202 COURTNEY COVE CSR: Brandi Deere
Operator : Shawn Ebert
Entry Date : 1/5/2011 8:33:11AM SO Type : M-RECON

Instructions : reconnect and pick up tag. page to shawn ebert

Due Date : 1/5/2011 6:00:00PM Resolution Date : 1/5/2011
12:00:00AM FA Status : Completed

Resolution : PICKED UP SIGNED TAG , T/ON , SME

Sub Division : 204 MR Route : F06 FA ID : 7992210463
Account # : 7992210000 Customer Name : GERENA,JUANPhone #:(407)
467-4050
Address : 6320 BRENDA DR CSR: Lorie Mayeski
Operator : LeRoy Grainger
Entry Date : 3/24/2011 2:41:25PM SO Type : M-SIO Request Type: General Investigation

Instructions : CUST. CALLED STATED TO PREVIOUS CSR THAT SOMEONE MAY HAVE RUN OVER METER WATER WAS RUNNING EVERYWHERE ON SATURDAY MORNING WHEN SHE AWOKE CALLED PLUMBER TO FIX. PLEASE CHECK @METER SEE IF REPAIR WAS ON HER SIDE OR UI SIDE. LEAVE THOROUGH NOTES. LORIE

Due Date : 3/25/2011 6:00:00PM Resolution Date : 3/25/2011
12:00:00AM FA Status : Completed

Resolution : no leaks detected upon arrival.....could not see any repairs close to meter, meter is fine and was not run over that i could tell....no leak was fixed on our side...maybe somewhere on her property but i cant see for fence,,,lrg

Sub Division : 204 MR Route : F06 FA ID : 8023210973

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Account # : (407) 739-1738
8023210000 Customer Name : GIOVATI,MELANIE Phone #:

Address : 9400 VIA PALMA CEIA CSR: Batch System
Operator : LeRoy Grainger

Entry Date : 5/4/2011 7:18:36PM SO Type : M-CUT

Instructions :

Due Date : 5/5/2011 7:00:00PM Resolution Date : 5/10/2011
12:00:00AM FA Status : Completed

Resolution : l.off,,,,lrg

Sub Division : 204 MR Route : F06 FA ID : 8023210245
Account # : 8023210000 Customer Name : GIOVATI,MELANIE Phone #:
(407) 739-1738

Address : 9400 VIA PALMA CEIA CSR: Peggy Hanks
Operator : LeRoy Grainger

Entry Date : 8/2/2011 12:10:58PM SO Type : M-SIO Request Type: General Investigation

Instructions : Record the meter badge/serial # and manufacturer. Put meter information in comments. Thanks, Peggy

Due Date : 8/15/2011 3:00:00PM Resolution Date : 8/15/2011
12:00:00AM FA Status : Completed

Resolution : badge#29416652,,,make badger,,,lrg

Sub Division : 204 MR Route : F06 FA ID : 8023210714
Account # : 8023210000 Customer Name : GIOVATI,MELANIE Phone #:
(407) 739-1738

Address : 9400 VIA PALMA CEIA CSR: Lisa Bachmann
Operator : LeRoy Grainger

Entry Date : 5/10/2011 3:35:19PM SO Type : M-RECON

Instructions : Please reconnect service, waiver on door /lab

Due Date : 5/11/2011 8:00:00PM Resolution Date : 5/11/2011
12:00:00AM FA Status : Completed

Resolution : rec,,,picked up tag,,,lrg

Sub Division : 204 MR Route : F06 FA ID : 8023210902
Account # : 8023210000 Customer Name : GIOVATI,MELANIE Phone #:
(407) 739-1738

Address : 9400 VIA PALMA CEIA CSR: Matthew Chandler
Operator : LeRoy Grainger

Entry Date : 8/25/2011 7:56:34AM SO Type : M-NOREAD

Instructions : NEED A READ FOR BILLING, THANKS.MC

Due Date : 8/26/2011 6:00:00PM Resolution Date : 8/26/2011
12:00:00AM FA Status : Completed

Resolution : read,lrg

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division : 204 MR Route : F06 FA ID : 8372210700
 Account # : 8372210000 Customer Name : FRANKLIN,JEFFREY Phone #:
 (407) 715-9001
 Address : 9443 BEAR LAKE CIR CSR: Sheri Demonbreun
 Operator :
 Entry Date : 9/1/2011 9:09:44AM SO Type : M-SIO Request Type: Taste or Odor in the Water
 Instructions : Mr Franklin complaining of bad smelling water, called and emailed nate-thanks sheri
 Due Date : 9/1/2011 8:00:00PM Resolution Date : 9/1/2011
 12:00:00AM FA Status : Completed
 Resolution : flushed the system JS

Sub Division : 204 MR Route : F06 FA ID : 8372210216
 Account # : 8372210000 Customer Name : FRANKLIN,JEFFREY Phone #:
 (407) 715-9001
 Address : 9443 BEAR LAKE CIR CSR: Karen Thimmes
 Operator : Nate Carver
 Entry Date : 9/29/2011 1:20:08PM SO Type : M-SIO Request Type: General Investigation
 Instructions : Customer said black water/bad odor, coming in through the pipes. Called Kevin, he will call the Plant operator.
 Please call customer 407-715-9001 or knock on door. Customer very upset. Karyn
 Due Date : 9/29/2011 8:00:00PM Resolution Date : 9/29/2011
 12:00:00AM FA Status : Completed
 Resolution : Meet with cust. Flushed house. Established blow off at the end of his street. Flushed for 30min. CL2 @ 1.0 at
 residence after flushing. Will flush line on routine basis. Pete.

Sub Division : 204 MR Route : F06 FA ID : 8372210904
 Account # : 8372210000 Customer Name : FRANKLIN,JEFFREY Phone #:
 (407) 715-9001
 Address : 9443 BEAR LAKE CIR CSR: Linette Orengo
 Operator : Nate Carver
 Entry Date : 9/12/2011 7:06:32AM SO Type : M-SIO Request Type: General Investigation
 Instructions : cust. has smelly black water that can't be used for anything. please tag door with findings. I paged Kevin.../LIO FL
 Due Date : 9/12/2011 6:00:00PM Resolution Date : 9/13/2011
 12:00:00AM FA Status : Completed
 Resolution : SPOKE TO CUSTOMER, ADVISED I WOULD FLUSH AT 3/4" AND 2" BLOW OFF FOR SMELL. CHECKED
 CL2 AND GOT A RESIDUAL OF 1.2 AND WATER WAS CLEAR. ALSO, THE FLAPPER IN THE TOILET TANK
 IS BAD THAT THE BLACK IN WATER AT TOILET. PETE

Sub Division : 204 MR Route : F06 FA ID : 8578200041
 Account # : 8578200000 Customer Name : GUTHRIE, B J Phone #: (321)
 230-8561
 Address : 9483 SHORTLEAF CT CSR: Peggy Hanks
 Operator : LeRoy Grainger
 Entry Date : 3/15/2011 1:04:28PM SO Type : M-SIO Request Type: General Investigation

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions : Confirm meter badge # and manufacturer. Put findings in 'comments'. Thanks Peggy

Due Date : 3/17/2011 6:00:00PM

Resolution Date : 3/17/2011

12:00:00AM FA Status : Completed

Resolution : badge#8382404,,,,make precision,,,lrg

Sub Division : 204

MR Route : F06

FA ID : 8624210895

Account # :
(407) 290-8503

8624210000

Customer Name :

JIMENEZ,RAYMONDPhone #:

Address :
Operator : Donna Brown

6108 LINNEAL BEACH DR

CSR: Matthew Chandler

Entry Date : 5/25/2011 8:30:55AM SO Type : M-NOREAD

Instructions : NEED A READ FOR BILLING, THANKS.MC

Due Date : 5/26/2011 6:00:00PM

Resolution Date : 5/26/2011

12:00:00AM FA Status : Completed

Resolution : Read. DB

Sub Division : 204

MR Route : F06

FA ID : 8904210776

Account # :
297-1095

8904210000

Customer Name :

KLUGE,TONYPhone #:(407)

Address :
Operator : LeRoy Grainger

9406 FLORENCE AVE

CSR: Brandi Deere

Entry Date : 9/6/2011 10:26:12AM SO Type : HIBILL

Instructions : RE-READ AND CHECK METER FOR LEAK. CUST CALLED CONCERNED OF HIGH BILL. THANKS BND/FL

Due Date : 9/7/2011 6:00:00PM

Resolution Date : 9/8/2011

12:00:00AM FA Status : Completed

Resolution : no leaks detected,,,reread meter,,,lrg

Sub Division : 204

MR Route : F06

FA ID : 8868200076

Account # :
(407) 291-9557

8868200000

Customer Name :

SMYTH,DONALDPhone #:

Address :
Shawn Ebert

9494 SHORTLEAF CT

CSR: Lori JonesOperator :

Entry Date : 7/19/2011 2:56:30PM SO Type : M-SIO Request Type: General Investigation

Instructions : States the water pressure has been noticeably less since new lines were put in across the street a couple months ago. He says the neighbors say same thing. He'd like to meet with a tech after 10am if possible: 407-291-9557. Thanks. LLJ

Due Date : 7/20/2011 6:00:00PM

Resolution Date : 7/20/2011

12:00:00AM FA Status : Completed

Resolution : PRESSURE TESTED @ 42PSI. PLANT IS ONLY PUSHING 45 TO 50 PSI. SPOKE TO CUSTOMER AND EXPLAINED THE SITUATION..SME

Sub Division : 204

MR Route : F06

FA ID : 8868200284

Account # :

8868200000

Customer Name :

SMYTH,DONALDPhone #:

Field Activity Detail Report from 01/01/2011 to 12/31/2011

(407) 291-9557

Address : 9494 SHORTLEAF CT CSR: Jennifer Elliot
Operator : Kevin Cooper

Entry Date : 2/14/2011 10:08:16AM SO Type : M-SIO Request Type: Discolored Water

Instructions : Cust is calling about cloudy water, this started this morning. If water is put in glass is looks bubbly and can't see bottom of the glass. 407-291-9557. I called Pedro. Jennifer

Due Date : 2/14/2011 8:00:00PM Resolution Date : 2/14/2011
12:00:00AM FA Status : Completed

Resolution : PER PLANT OPERATOR... HYDRANT IN FRONT OF HOUSE WAS FLUSHED AND IT WAS RECOMMENDED TO CUSTOMER TO FLUSH HOT WATER HEATER.. KEV

Sub Division : 204 MR Route : F06 FA ID : 9218200764
Account # : 9218200000 Customer Name : HALLIDAY,CHRISTENPhone
#: (407) 295-0973

Address : 6151 LINNEAL BEACH DR CSR:Jennifer ElliotOperator :

Entry Date : 1/28/2011 8:34:04AM SO Type : M-SIO Request Type: General Investigation

Instructions : Please reread meter and check for leaks. Jennifer

Due Date : 1/31/2011 6:00:00PM Resolution Date : 1/31/2011
12:00:00AM FA Status : Completed

Resolution : refer back to 1-26-11 field activity,lrg

Sub Division : 204 MR Route : F06 FA ID : 9218200369
Account # : 9218200000 Customer Name : HALLIDAY,CHRISTENPhone
#: (407) 295-0973

Address : 6151 LINNEAL BEACH DR CSR: Matthew Chandler
Operator : LeRoy Grainger

Entry Date : 1/25/2011 9:53:28AM SO Type : M-REREAD

Instructions : NEED A REREAD FOR BILLING, THANKS.MC

Due Date : 1/26/2011 6:00:00PM Resolution Date : 1/26/2011
10:10:00AM FA Status : Completed

Resolution : no leaks detected....well irrigated large yard....lrg

Sub Division : 204 MR Route : F06 FA ID : 9418200256
Account # : 9418200000 Customer Name : MARTON,CHRISTINEPhone
#: (386) 747-3927

Address : 6155 LINNEAL BEACH DR CSR: Batch System
Operator : Shawn Ebert

Entry Date : 1/4/2011 8:23:06PM SO Type : M-CUT

Instructions :

Due Date : 1/5/2011 7:00:00PM Resolution Date : 1/5/2011
12:00:00AM FA Status : Completed

Resolution : READ , T/OFF , TAGGED DOOR , SME

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division : 204 MR Route : F06 FA ID : 9418200281
 Account # : 941820000 Customer Name : MARTON,CHRISTINE Phone
 # (386) 747-3927
 Address : 6155 LINNEAL BEACH DR CSR: Linda Jones Operator
 : Shawn Ebert
 Entry Date : 1/5/2011 9:32:25AM SO Type : M-RECON
 Instructions : please reconnect service. waiver on door. (called to shawn 10:33a). linda
 Due Date : 1/5/2011 12:00:00AM Resolution Date : 1/5/2011
 12:00:00PM FA Status : Completed
 Resolution : PICKED UP SIGNED TAG , T/ON , SME

Sub Division : 204 MR Route : F06 FA ID : 9418200887
 Account # : 941820000 Customer Name : MARTON,CHRISTINE Phone
 #: (386) 747-3927
 Address : 6155 LINNEAL BEACH DR CSR:Batch System Operator :
 Entry Date : 11/27/2011 7:20:28PM SO Type : M-SIO Request Type: General Investigation
 Instructions : MR ID: 941829064831, MR REMARK: MF exchange
 Due Date : 12/10/2011 7:20:00PM Resolution Date : Pending
 : FA Status :
 Resolution :

Sub Division : 204 MR Route : F06 FA ID : 9494210819
 Account # : 9494210000 Customer Name : SCOVIL,ELIZABETH Phone #:
 (407) 296-8181
 Address : 6207 COURTNEY COVE CSR: Batch System
 Operator : Shawn Ebert
 Entry Date : 1/4/2011 8:23:06PM SO Type : M-CUT
 Instructions :
 Due Date : 1/5/2011 7:00:00PM Resolution Date : 1/5/2011
 8:30:00AM FA Status : Completed
 Resolution : READ , T/OFF , TAGGED DOOR , SME

Sub Division : 204 MR Route : F06 FA ID : 9494210107
 Account # : 9494210000 Customer Name : SCOVIL,ELIZABETH Phone #:
 (407) 296-8181
 Address : 6207 COURTNEY COVE CSR: Isabel Ceballos
 Operator : Shawn Ebert
 Entry Date : 1/5/2011 8:47:53AM SO Type : M-RECON
 Instructions : Paid turn on Pick up tag Paged Shawn /ic
 Due Date : 1/5/2011 6:00:00PM Resolution Date : 1/5/2011
 12:00:00AM FA Status : Completed

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution : PICKED UP SIGNED TAG , T/ON , SME

Division : 204

MR Route : F06

FA ID : 9572210551

Account # :
(407) 293-1935

9572210000

Customer Name :

PROVOST,JOHN LPhone #:

Address :
Operator : LeRoy Grainger

6012 BEAR LAKE TER

CSR: Peggy Hanks

Entry Date : 3/15/2011 1:12:10PM

SO Type : M-SIO

Request Type: General Investigation

Instructions : Confirm meter badge # and manufacturer. Put findings in 'comments'. Thanks, Peggy

Due Date : 3/21/2011 6:00:00PM

Resolution Date : 3/21/2011

12:00:00AM FA Status : Completed

Resolution : badge#41955779,,,,make rockwell,,,,lrg

Sub Division : 204

MR Route : F06

FA ID : 9968200142

Account # :
(407) 272-6697

9968200000

Customer Name :

MILLER,ROBERT LPhone #:

Address :
Operator : LeRoy Grainger

9488 SHORTLEAF CT

CSR: Peggy Hanks

Entry Date : 9/6/2011 2:15:14PM

SO Type : M-SIO

Request Type: General Investigation

Instructions : Confirm the meter mfg. thanks, Peggy

Due Date : 9/20/2011 3:00:00PM

Resolution Date : 9/19/2011

12:00:00AM FA Status : Completed

Resolution : badge#36017082,,,,make badger,,,,lrg

Sub Division : 204

MR Route : F06

FA ID : 9672210010

Account # :
(321) 689-3683

2114854816

Customer Name :

UZEGES,PADRAIGPhone #:

Address :
Operator : LeRoy Grainger

6020 BEAR LAKE TER

CSR: Lori JonesOperator :

Entry Date : 1/24/2011 10:09:51AM

SO Type : M-NOREAD

Instructions : Please read meter for billing. Thanks. LLJ

Due Date : 1/25/2011 6:00:00PM

Resolution Date : 1/25/2011

9:40:00AM FA Status : Completed

Resolution :

Sub Division : 204

MR Route : F06

FA ID : 9672210990

Account # :
(321) 689-3683

2114854816

Customer Name :

UZEGES,PADRAIGPhone #:

Address :
Operator : LeRoy Grainger

6020 BEAR LAKE TER

CSR: Batch System

Entry Date : 5/23/2011 7:06:33PM

SO Type : M-SIO

Request Type: General Investigation

Instructions :

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date : 6/3/2011 7:06:00PM Resolution Date : 6/3/2011
 12:00:00AM FA Status : Completed
 Solution : MR ID: 967227009755, MR REMARK: MI meter assessable if u catch customer home,,,,lrg

Sub Division : 204 MR Route : F06 FA ID : 9672210964
 Account # : 2114854816 Customer Name : UZEGES,PADRAIGPhone #:
 (321) 689-3683
 Address : 6020 BEAR LAKE TER CSR: Peggy Hanks
 Operator : LeRoy Grainger
 Entry Date : 10/21/2011 1:17:46PM SO Type : M-SIO Request Type: General Investigation
 Instructions : Confirm the meter badge/serial # and manufacturer. Thanks, Peggy

Due Date : 11/3/2011 3:00:00PM Resolution Date : 11/4/2011
 12:00:00AM FA Status : Completed
 Resolution : could not verify due to gate locked and customer not home on several occasions,,,no access to meter,,,,lrg

Sub Division : 204 MR Route : F06 FA ID : 7848200053
 Account # : 7132545762 Customer Name : MARRIOTT,SUE MPhone #:
 (360) 771-4323
 Address : 6259 LINNEAL BEACH DR CSR: Sylvia Watler
 Operator : Chris Gosnell

Entry Date : 10/6/2011 9:16:59AM SO Type : M-RECON
 Instructions : Customer paid bill,restore svc,card on door,call in at 10:18am
 Due Date : 10/6/2011 6:00:00PM Resolution Date : 10/6/2011
 11:00:00AM FA Status : Completed
 Resolution : Reconnected, collected tag....crg

Sub Division : 204 MR Route : F06 FA ID : 7848200345
 Account # : 7132545762 Customer Name : MARRIOTT,SUE MPhone #:
 (360) 771-4323
 Address : 6259 LINNEAL BEACH DR CSR: Batch System
 Operator : Chris Gosnell

Entry Date : 10/5/2011 7:39:11PM SO Type : M-CUT
 Instructions :
 Due Date : 10/6/2011 7:00:00PM Resolution Date : 10/6/2011
 12:00:00AM FA Status : Completed
 Resolution : Turned off, tagged door...crg

Sub Division : 204 MR Route : F06 FA ID : 7858200861
 Account # : 1666699614 Customer Name : SAYIN,SELMAPhone #:(321)
 9044
 Address : 6115 LINNEAL BEACH DR CSR:Batch SystemOperator :
 Entry Date : 4/26/2011 7:01:40PM SO Type : M-SIO Request Type: General Investigation

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions :

Date : 4/26/2011 7:01:40PM Resolution Date : 4/29/2011
 12:00:00AM FA Status : Completed
 Resolution : MR ID: 785827971903, MR REMARK: MI moved meter from inside fence CREW jam

Sub Division : 204 MR Route : F06 FA ID : 7858200370
 Account # : 1666699614 Customer Name : SAYIN, SELMA Phone #: (321)
 663-9044

Address : 6115 LINNEAL BEACH DR CSR: Matthew Chandler
 Operator : LeRoy Grainger

Entry Date : 7/26/2011 9:54:30AM SO Type : M-REREAD

Instructions : NEED A READ FOR BILLING, THANKS.MC

Due Date : 7/27/2011 6:00:00PM Resolution Date : 7/27/2011
 12:00:00AM FA Status : Completed
 Resolution : reread,,lrg

Sub Division : 204 MR Route : F06 FA ID : 7858200257
 Account # : 1666699614 Customer Name : SAYIN, SELMA Phone #: (321)
 663-9044

Address : 6115 LINNEAL BEACH DR CSR: Batch System
 Operator : LeRoy Grainger

Entry Date : 1/24/2011 8:01:37PM SO Type : M-NOREAD

Instructions :

Due Date : 1/24/2011 8:01:37PM Resolution Date : 1/25/2011
 12:00:00AM FA Status : Completed
 Resolution : read,lrg

Sub Division : 204 MR Route : F06 FA ID : 6142210322
 Account # : 3675401259 Customer Name : PEREZ, MARIA Phone #: (407)
 474-0664

Address : 6048 LINNEAL BEACH DR CSR: Batch System
 Operator : Shawn Ebert

Entry Date : 1/4/2011 8:23:06PM SO Type : M-CUT

Instructions :

Due Date : 1/5/2011 7:00:00PM Resolution Date : 1/5/2011
 9:00:00AM FA Status : Completed
 Resolution : READ , T/OFF , TAGGED DOOR , SME

Sub Division : 204 MR Route : F06 FA ID : 6142210905
 Account # : 3675401259 Customer Name : PEREZ, MARIA Phone #: (407)
 474-0664

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Address : 6048 LINNEAL BEACH DR CSR: Linette Orengo
Operator : Shawn Ebert

Entry Date : 1/5/2011 12:26:14PM SO Type : M-RECON

Instructions : please recon cust has paid tag is signed on the door. paged Shawn E./LIO FL

Due Date : 1/5/2011 6:00:00PM Resolution Date : 1/5/2011
12:00:00PM FA Status : Completed

Resolution : PICKED UP SIGNED TAG , T/ON , SME

Sub Division : 204 MR Route : F06 FA ID : 2422210409
Account # : 9111164827 Customer Name : PALMER,ROSANNE Phone #:
(407) 637-2826

Address : 6013 LINNEAL BEACH DR CSR: Peggy Hanks
Operator : LeRoy Grainger

Entry Date : 9/22/2011 9:10:35AM SO Type : M-SIO Request Type: General Investigation

Instructions : Confirm the meter badge/serial # and mfg. Thanks, Peggy

Due Date : 10/4/2011 3:00:00PM Resolution Date : 10/4/2011
12:00:00AM FA Status : Completed

Resolution : badge#86043623,,,,make kent,,,,lrg

Sub Division : 204 MR Route : F06 FA ID : 7562210198

Account # : 3582475959 Customer Name : MORENO,AURA Phone #:

Address : 6029 BEAR LAKE TER CSR: Linda Jones Operator
Operator : LeRoy Grainger

Entry Date : 11/22/2011 3:40:01PM SO Type : M-WARN

Instructions : # NO GOOD--ISSUE FA TO CALL OFFICE--NEED CONTACT INFO UPDATED & BALANCE ON ACCOUNT. .
LINDA

Due Date : 11/23/2011 6:00:00PM Resolution Date : 11/23/2011
12:00:00AM FA Status : Completed

Resolution : hung tag,,,,lrg

Sub Division : 204 MR Route : F06 FA ID : 7562210489

Account # : 3582475959 Customer Name : MORENO,AURA Phone #:

Address : 6029 BEAR LAKE TER CSR: Batch System
Operator : Shawn Ebert

Entry Date : 1/4/2011 8:23:06PM SO Type : M-CUT

Instructions :

Due Date : 1/5/2011 7:00:00PM Resolution Date : 1/5/2011
9:00:00AM FA Status : Completed

Resolution : READ , TAGGED DOOR , T/OFF , SME

Sub Division : 204 MR Route : F06 FA ID : 7562210328

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Account # : 3582475959 Customer Name : MORENO,AURA Phone #:
 Address : 6029 BEAR LAKE TER CSR: Cristina Harden
 Operator : Donna Brown

Entry Date : 1/6/2011 8:27:42AM SO Type : M-RECON
 Instructions : PLS RECON SVC. TAG ON DOOR. PAGED TO KEVIN. THANKS/TINA
 Due Date : 1/6/2011 6:00:00PM Resolution Date : 1/6/2011
 3:55:00PM FA Status : Completed
 Resolution : PUT. Turned on. DB

Sub Division : 204 MR Route : F06 FA ID : 6362210683
 Account # : 7074336732 Customer Name : SMITH,ANDRA Phone #:(407)
 715-3983

Address : 6024 LINNEAL BEACH DR CSR: Batch System
 Operator : Shawn Ebert
 Entry Date : 1/4/2011 8:23:06PM SO Type : M-CUT

Instructions :
 Due Date : 1/5/2011 7:00:00PM Resolution Date : 1/5/2011
 10:30:00AM FA Status : Completed
 Resolution : READ , T/OFF , TAGGED DOOR , SME

Sub Division : 204 MR Route : F06 FA ID : 6362210999
 Account # : 7074336732 Customer Name : SMITH,ANDRA Phone #:(407)
 715-3983

Address : 6024 LINNEAL BEACH DR CSR: Batch System
 Operator : Chris Gosnell
 Entry Date : 10/5/2011 7:39:11PM SO Type : M-CUT

Instructions :
 Due Date : 10/6/2011 7:00:00PM Resolution Date : 10/6/2011
 12:00:00AM FA Status : Completed
 Resolution : Turned off, tagged door...crg

Sub Division : 204 MR Route : F06 FA ID : 6172888294
 Account # : 8604252478 Customer Name : RAINES,MARY Phone #:(407)
 532-7582

Address : 6072 LINNEAL BEACH DR CSR: Batch System
 Operator : LeRoy Grainger
 Entry Date : 1/24/2011 8:01:37PM SO Type : M-SIO Request Type: General Investigation

Instructions : MR ID: 277234581116, MR REMARK: BB
 Due Date : 1/27/2011 8:01:00PM Resolution Date : 1/27/2011
 11:00:00AM FA Status : Completed

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution :replaced meter box and lid,lrg

Division : 204

MR Route : F06

FA ID : 6172888746

Account # :
532-7582

8604252478

Customer Name :

RAINES,MARYPhone #:(407)

Address :
Operator : LeRoy Grainger

6072 LINNEAL BEACH DR

CSR: Peggy Hanks

Entry Date : 9/22/2011 8:50:20AM

SO Type : M-SIO

Request Type: General Investigation

Instructions : Confirm the meter badge/serial # and mfg. Thanks, Peggy

Due Date : 10/4/2011 3:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 10/4/2011

Resolution :badge#36178065,,,,make badger,,,,lrg

Sub Division : 204

MR Route : F06

FA ID : 6172888788

Account # :
532-7582

8604252478

Customer Name :

RAINES,MARYPhone #:(407)

Address :
Operator : LeRoy Grainger

6072 LINNEAL BEACH DR

CSR: Matthew Chandler

Entry Date : 6/27/2011 8:24:21AM

SO Type : M-NOREAD

Instructions : NEED A READ FOR BILLING,THANKS.MC

Due Date : 6/28/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 6/28/2011

Resolution :read,,lrg

Sub Division : 204

MR Route : F06

FA ID : 1362210393

Account # :
822-0890

3766262276

Customer Name :

COX,ALLENPhone #:(407)

Address :
Operator : LeRoy Grainger

6014 LINNEAL BEACH DR

CSR: Stephanie Calbreath

Entry Date : 5/10/2011 9:49:15AM

SO Type : M-ON

Instructions : PLS RESTORE,,

Due Date : 5/10/2011 6:30:00PM
12:00:00AM FA Status : Completed

Resolution Date : 5/10/2011

Resolution :rec,,,,picked up tag,,,lrg

Sub Division : 204

MR Route : F06

FA ID : 1362210981

Account # :
822-0890

3766262276

Customer Name :

COX,ALLENPhone #:(407)

Address :
Operator : Donna Brown

6014 LINNEAL BEACH DR

CSR: Lori JonesOperator :

Entry Date : 4/6/2011 1:09:03PM

SO Type : HIBILL

Instructions : Please re-read meter and check for leaks. Customer's usage has steadily increased over the past few months.

Field Activity Detail Report from 01/01/2011 to 12/31/2011

He states he does not have an irrigation system. Thanks. LLJ

Due Date : 4/7/2011 6:00:00PM Resolution Date : 4/7/2011
 0:00AM FA Status : Completed
 Resolution : No leaks detected. DB

Sub Division : 204 MR Route : F06 FA ID : 1362210783
 Account # : 3766262276 Customer Name : COX,ALLEN Phone #: (407)
 822-0890
 Address : 6014 LINNEAL BEACH DR CSR: Batch System
 Operator : LeRoy Grainger
 Entry Date : 7/6/2011 7:18:40PM SO Type : M-CUT

Instructions :
 Due Date : 7/7/2011 7:00:00PM Resolution Date : 7/7/2011
 12:00:00AM FA Status : Completed
 Resolution : off,lrg

Sub Division : 204 MR Route : F06 FA ID : 1362210703
 Account # : 3766262276 Customer Name : COX,ALLEN Phone #: (407)
 822-0890
 Address : 6014 LINNEAL BEACH DR CSR: Batch System
 Operator : Shawn Ebert
 Entry Date : 1/4/2011 8:23:06PM SO Type : M-CUT

Instructions :
 Due Date : 1/5/2011 7:00:00PM Resolution Date : 1/5/2011
 12:00:00AM FA Status : Completed
 Resolution : READ , T/OFF , TAGGED DOOR , SME

Sub Division : 204 MR Route : F06 FA ID : 1362210706
 Account # : 3766262276 Customer Name : COX,ALLEN Phone #: (407)
 822-0890
 Address : 6014 LINNEAL BEACH DR CSR: Batch System
 Operator : LeRoy Grainger
 Entry Date : 5/4/2011 7:18:36PM SO Type : M-CUT

Instructions :
 Due Date : 5/5/2011 7:00:00PM Resolution Date : 5/10/2011
 12:00:00AM FA Status : Completed
 Resolution : l.off,,,lrg

Sub Division : 204 MR Route : F06 FA ID : 2623210514
 Account # : 2298942227 Customer Name : Ferguson,Suzi Phone #: (407)
 437-5868
 Address : 6600 BEAR LAKE TER CSR: Lori Jones Operator :

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Shawn Ebert

Entry Date : 1/5/2011 10:45:41AM SO Type : M-RECON

Instructions : Please reconnect service. Tag on door. Thank you. LLJ *Called to Shawn. 11:45am.

Due Date : 1/5/2011 6:00:00PM Resolution Date : 1/5/2011
12:00:00PM FA Status : Completed

Resolution : PICKED UP SIGNED TAG , T/ON , SME

Sub Division : 204

MR Route : F06

FA ID : 2623210365

Account # : 2298942227 Customer Name : Ferguson,SuziPhone #:(407)
437-5868Address : 6600 BEAR LAKE TER CSR: Batch System
Operator : Shawn Ebert

Entry Date : 1/4/2011 8:23:06PM SO Type : M-CUT

Instructions :

Due Date : 1/5/2011 7:00:00PM Resolution Date : 1/5/2011
9:00:00AM FA Status : Completed

Resolution : READ , TAGGED DOOR , T/OFF , SME

Sub Division : 204

MR Route : F06

FA ID : 2623210606

Account # : 2298942227 Customer Name : Ferguson,SuziPhone #:(407)
437-5868Address : 6600 BEAR LAKE TER CSR: Batch System
Operator : Chris Gosnell

Entry Date : 10/5/2011 7:39:11PM SO Type : M-CUT

Instructions :

Due Date : 10/6/2011 7:00:00PM Resolution Date : 10/6/2011
12:00:00AM FA Status : Completed

Resolution : Turned off, tagged door...crg

Sub Division : 204

MR Route : F06

FA ID : 2623210649

Account # : 2298942227 Customer Name : Ferguson,SuziPhone #:(407)
437-5868Address : 6600 BEAR LAKE TER CSR: Linette Orengo
Operator : Chris Gosnell

Entry Date : 10/6/2011 12:05:38PM SO Type : M-RECON

Instructions : please recon cust has paid tag is signed on the door. paged Kevin C.../LIO FL

Due Date : 10/6/2011 6:00:00PM Resolution Date : 10/6/2011
12:00:00PM FA Status : Completed

Resolution : Reconnected, collected tag....crg

Sub Division : 204

MR Route : F06

FA ID : 9618200330

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Account # : 2196588551 Customer Name : KOPPI,JANETPhone #:(407)
 704-9069

Jress : 6161 LINNEAL BEACH DR CSR: Lisa Bachmann
 Operator : LeRoy Grainger

Entry Date : 4/28/2011 3:56:59PM SO Type : HIBILL

Instructions : Please check meter and for leaks, usage jumped 5x avg. thanks /lab

Due Date : 5/2/2011 8:00:00PM Resolution Date : 5/2/2011
 12:00:00AM FA Status : Completed

Resolution : no leaks detected at this time,,,,lrg

Sub Division : 204 MR Route : F06 FA ID : 9618200806

Account # : 2196588551 Customer Name : KOPPI,JANETPhone #:(407)
 704-9069

Address : 6161 LINNEAL BEACH DR CSR: Lisa SilvaOperator :
 Michael Overton

Entry Date : 5/25/2011 10:03:40AM SO Type : TESTMTR

Instructions : PLEASE TEST MTR - CUSTOMER BELIEVES IT IS READING INCORRECTLY. PLS TAG HER DOOR W/
 YOUR FINDINGS TKS.

Due Date : 5/27/2011 8:00:00PM Resolution Date : 5/26/2011
 10:00:00AM FA Status : Completed

solution : METER FAILED FIELD TEST. WILL REMOVE AND SUBMIT FOR BENCH TESTING. METER IS
 REGISTERING FAST(HIGH) IN EVERY RANGE. AVERAGE 113.8% MAO

Sub Division : 204 MR Route : F06 FA ID : 6962210349

Account # : 0096669479 Customer Name : CRISWELL,DANNYPHONE #:
 (407) 590-4619

Address : 9511 BEAR LAKE CIR CSR: Peggy Hanks
 Operator : LeRoy Grainger

Entry Date : 3/15/2011 10:21:30AM SO Type : M-SIO Request Type: General Investigation

Instructions : Double check the badge # for the meter. Put finding in 'comments'. Previous check shows same badge # as a
 meter in NC.

Due Date : 3/17/2011 6:00:00PM Resolution Date : 3/17/2011
 12:00:00AM FA Status : Completed

Resolution : badge#29275451,,,,make badger,,,,lrg

Sub Division : 204 MR Route : F06 FA ID : 0813210334

Account # : 8344662449 Customer Name : GOODSPEED,KIMBERLY
 Phone #: (407) 879-1527

Address : 9505 VIA PALMA CEIA CSR: Batch System
 Operator : Chris Gosnell

Entry Date : 8/24/2011 7:06:20PM SO Type : M-EXCHNG

Instructions : MR ID: 081323948313, MR REMARK: MS

Due Date : 8/24/2011 7:06:20PM Resolution Date : 8/29/2011

Field Activity Detail Report from 01/01/2011 to 12/31/2011

12:00:00AM FA Status : Completed
 Resolution : Replaced 5/8 meter and gaskets....crg

Sub Division : 204 MR Route : F06 FA ID : 6772210330
 Account # : 0884309160 Customer Name : Webb,Bryan EPhone #:(407)
 448-5942
 Address : 6004 LINNEAL BEACH DR CSR: Batch System
 Operator : Shawn Ebert
 Entry Date : 1/4/2011 8:23:06PM SO Type : M-CUT

Instructions :
 Due Date : 1/5/2011 7:00:00PM Resolution Date : 1/5/2011
 12:00:00AM FA Status : Completed
 Resolution : READ , T/OFF , TAGGED DOOR , SME

Sub Division : 204 MR Route : F06 FA ID : 6772210335
 Account # : 0884309160 Customer Name : Webb,Bryan EPhone #:(407)
 448-5942

Address : 6004 LINNEAL BEACH DR CSR:Lisa SilvaOperator :
 Entry Date : 8/18/2011 7:51:34AM SO Type : M-SIO Request Type: Discolored Water

Instructions : CUSTOMER IS REPORTING THAT HER WATER IS DIRTY AGAIN TODAY. PLEASE CHECK. THANKS
 e Date : 8/18/2011 8:00:00PM Resolution Date : 8/18/2011
 12:00:00AM FA Status : Completed
 Resolution : checked the system with Nate -OK flushed set recorder to check PSI will monitor system JAM

Sub Division : 204 MR Route : F06 FA ID : 6772210793
 Account # : 0884309160 Customer Name : Webb,Bryan EPhone #:(407)
 448-5942

Address : 6004 LINNEAL BEACH DR CSR: Cammy Iwinski
 Operator : Nate Carver
 Entry Date : 8/9/2011 1:31:53PM SO Type : M-SIO Request Type: Discolored Water

Instructions : CUST STATES THAT THEIR WATER SMELLS LIKE SULFUR AND IS BROWN AND YELLOW. PLEASE INVEST AND CALL BRYAN @ 407-448-5942 HE HAS QUESTION.THANK YOU,CAMMY

Due Date : 8/9/2011 6:00:00PM Resolution Date : 8/10/2011
 12:00:00AM FA Status : Completed

Resolution : MET CUSTOMER ON SITE. NO CL2 RESIDUAL AT HOUSE. PULLED WATER METER AND HAD 1.4 RESIDUAL. HAD CUSTOMER DRAIN AND FLUSH HOT WATER HEATER AND FAUCETS. TESTED HOUSE AGAIN AND GOT 1.3 CL2 RESIDUAL.. NATE

Sub Division : 204 MR Route : F06 FA ID : 9378200717
 Account # : 8379513888 Customer Name : Long, BobbiePhone #:(407)
 2...-0311

Address : 9470 SHORTLEAF CT CSR: Peggy Hanks
 Operator : LeRoy Grainger

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date : 9/6/2011 2:17:00PM SO Type : M-SIO Request Type: General Investigation

Instructions : Record meter badge/serial # and mfg. Thanks, Peggy

Due Date : 9/20/2011 3:00:00PM Resolution Date : 9/19/2011
12:00:00AM FA Status : Completed

Resolution : badge#85041943,,,,make kent,,,,lrg

Sub Division : 204

MR Route : F06

FA ID : 8138200577

Account # : 6451740287 Customer Name : GRACE,ANGEL Phone #:(407)
952-0269

Address : 2843 ORANOLE WAY CSR: Batch System
Operator : LeRoy Grainger

Entry Date : 7/6/2011 7:18:40PM SO Type : M-CUT

Instructions :

Due Date : 7/7/2011 7:00:00PM Resolution Date : 7/7/2011
12:00:00AM FA Status : Completed

Resolution : off,lrg

Sub Division : 204

MR Route : F06

FA ID : 8138200275

Account # : 6451740287 Customer Name : GRACE,ANGEL Phone #:(407)
952-0269

Address : 2843 ORANOLE WAY CSR: Linda Jones Operator
Operator : Michael Overton

Entry Date : 7/7/2011 11:34:42AM SO Type : TESTMTR

Instructions : PLEASE CALL MS GRACE @4079520269 FOR METER TEST.

Due Date : 7/8/2011 6:00:00PM Resolution Date : 7/12/2011
1:00:00PM FA Status : Completed

Resolution : METER PASSED FIELD TEST. ALSO NOTED INDICATION OF A POSSIBLE SLIGHT LEAK. I INFORMED THE CUSTOMER OF MY FINDINGS. SHE SEEMED SATISFIED WITH MY FINDINGS AND SAID THEY WILL CHECK THEIR PLUMBING. MAO

Sub Division : 204

MR Route : F06

FA ID : 8138200960

Account # : 6451740287 Customer Name : GRACE,ANGEL Phone #:(407)
952-0269

Address : 2843 ORANOLE WAY CSR: Lisa Bachmann
Operator : Kevin Cooper

Entry Date : 9/16/2011 7:20:21AM SO Type : M-RECON

Instructions : Please reconnect service, plumber will be on site at 9:00am, tag on door. Thanks /lab

Due Date : 9/16/2011 8:00:00PM Resolution Date : 9/16/2011
12:00:00AM FA Status : Completed

Resolution : located meter for plumber. water is on, plumber can turn off and back on to make repairs.. kev

Sub Division : 204

MR Route : F06

FA ID : 8138200811

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Account # : 6451740287 Customer Name : GRACE,ANGEL Phone #:(407)
 952-0269
 Jress : 2843 ORANOLE WAY CSR: Linda Jones Operator
 : LeRoy Grainger

Entry Date : 9/14/2011 11:32:39AM SO Type : M-OFF
 Instructions : PLEASE TURN OFF & LOCK METER. NONPAYMENT. (CALLED TO KEVIN FOR TOMMORROW 9/15). LINDA
 Due Date : 9/15/2011 6:00:00PM Resolution Date : 9/15/2011
 12:00:00AM FA Status : Completed
 Resolution : off,,lrg

Sub Division : 204 MR Route : F06 FA ID : 7092210175
 Account # : 3098313475 Customer Name : Price,Stanley R Phone #:(407)
 470-4703
 Address : 6218 BEAR LAKE TER CSR: Madelin Collado
 Operator : Mike Finnegan

Entry Date : 8/11/2011 2:10:36PM SO Type : M-RECON
 Instructions : pls reconnect srv tag left on door MC/NC
 Due Date : 8/11/2011 6:00:00PM Resolution Date : 8/11/2011
 12:00:00AM FA Status : Completed
 Resolution : water back on maf

Sub Division : 204 MR Route : F06 FA ID : 7092210671
 Account # : 3098313475 Customer Name : Price,Stanley R Phone #:(407)
 470-4703
 Address : 6218 BEAR LAKE TER CSR: Matthew Chandler
 Operator : LeRoy Grainger

Entry Date : 7/26/2011 9:56:39AM SO Type : M-REREAD
 Instructions : NEED A READ FOR BILLING, THANKS.MC
 Due Date : 7/27/2011 6:00:00PM Resolution Date : 7/27/2011
 12:00:00AM FA Status : Completed
 Resolution : reread,,lrg

Sub Division : 204 MR Route : F06 FA ID : 7092210000
 Account # : 3098313475 Customer Name : Price,Stanley R Phone #:(407)
 470-4703
 Address : 6218 BEAR LAKE TER CSR: Batch System
 Operator : LeRoy Grainger

Entry Date : 8/8/2011 7:30:37PM SO Type : M-WARN
 Instructions :
 Due Date : 8/9/2011 7:00:00PM Resolution Date : 8/9/2011
 12:00:00AM FA Status : Completed
 Resolution : locked off due to non payment..lrg

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division : 204 MR Route : F06 FA ID : 7092210764
 Account # : 470-4703 3098313475 Customer Name : Price,Stanley RPhone #:(407)
 Address : 6218 BEAR LAKE TER CSR: Batch System
 Operator : Shawn Ebert
 Entry Date : 4/6/2011 7:23:08PM SO Type : M-CUT
 Instructions :
 Due Date : 4/7/2011 7:00:00PM Resolution Date : 4/7/2011
 12:00:00AM FA Status : Completed
 Resolution : READ , T/OFF , TAGGED DOOR , SME

Sub Division : 204 MR Route : F06 FA ID : 3208200651
 Account # : 257-5484 4337171659 Customer Name : KIGHT,KIMPhone #:(407)
 Address : 2816 ORANOLE WAY CSR: Peggy Hanks
 Operator : LeRoy Grainger
 Entry Date : 3/15/2011 1:21:09PM SO Type : M-SIO Request Type: General Investigation
 Instructions : Confirms meter badge # and manufacturer. Put findings in 'comments'. Thanks, Peggy
 Due Date : 3/22/2011 6:00:00PM Resolution Date : 3/22/2011
 0:00AM FA Status : Completed
 Resolution : badge#G040092,,,,make precision,,,,lrg

Sub Division : 204 MR Route : F06 FA ID : 1042210332
 Account # : 257-7314 2413991399 Customer Name : Maloy,JamesPhone #:(407)
 Address : 6051 LINNEAL BEACH DR CSR:Batch SystemOperator :
 Entry Date : 3/7/2011 5:00:28PM SO Type : M-SIO Request Type: General Investigation
 Instructions :
 Due Date : 3/8/2011 6:00:00PM Resolution Date : 3/8/2011
 12:00:00AM FA Status : Completed
 Resolution : entered in error

Sub Division : 204 MR Route : F06 FA ID : 5203210529
 Account # : 442-1622 5780183632 Customer Name : Llaurado,RichardPhone #:(321)
 Address : 6304 BEAR LAKE TER CSR: Deborah Volz
 Operator : LeRoy Grainger
 Entry Date : 4/25/2011 10:15:26AM SO Type : M-READ
 Instructions : Take final read and leave on for new. deb
 Due Date : 4/27/2011 6:00:00PM Resolution Date : 4/27/2011

Field Activity Detail Report from 01/01/2011 to 12/31/2011

12:00:00AM FA Status : Completed
 Resolution : read,left on,,,lrg

Sub Division : 204

MR Route : F06

FA ID : 7853210822

Account # :
416-9457

4708471409

Customer Name :

Tuttle,NicholasPhone #:(407)

Address :
Operator : LeRoy Grainger

6076 LINNEAL BEACH DR

CSR: Deborah Volz

Entry Date : 4/25/2011 10:17:31AM SO Type : M-OFF

Instructions : Take final read, lock meter, tag door for new.deb

Due Date : 5/4/2011 6:00:00PM

Resolution Date : 5/4/2011

12:00:00AM FA Status : Completed

Resolution : read,locked and tagged,,,lrg

Sub Division : 204

MR Route : F06

FA ID : 7853210071

Account # :
416-9457

4708471409

Customer Name :

Tuttle,NicholasPhone #:(407)

Address :
Operator : LeRoy Grainger

6076 LINNEAL BEACH DR

CSR: Deborah Volz

Entry Date : 5/11/2011 9:07:09AM SO Type : M-ON

Instructions : Connect new service, cust req that we call b4 going out 407 416 9457, will sign. Tks, deb

Due Date : 5/13/2011 6:00:00PM

Resolution Date : 5/13/2011

12:00:00AM FA Status : Completed

Resolution : turned on ,,picked up tag,,,lrg

Sub Division : 204

MR Route : F06

FA ID : 1042210332

Account # :
7801617817

7801617817

Customer Name :

MALOY,JIMPhone #:

Address :
6051 LINNEAL BEACH DR

6051 LINNEAL BEACH DR

CSR:Batch SystemOperator :

Entry Date : 3/7/2011 5:00:28PM

SO Type : M-SIO

Request Type: General Investigation

Instructions :

Due Date : 3/8/2011 6:00:00PM

Resolution Date : 3/8/2011

12:00:00AM FA Status : Completed

Resolution : entered in error

Sub Division : 204

MR Route : F06

FA ID : 5743210780

Account # :
(407) 767-6527

4405740325

Customer Name :

Central Florida SolarPhone #:

Address :
Operator : LeRoy Grainger

6103 LINNEAL BEACH DR

CSR: Karen Thimmes

Entry Date : 3/4/2011 1:57:36PM

SO Type : M-READ

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions : Turn on for new, tag on door. Thanks, Karyn.

Due Date : 3/7/2011 8:00:00PM
9:00AM FA Status : Completed

Resolution Date : 3/7/2011

Resolution : read meter,,,water allready on,,,picked up tag,,,lrg

Sub Division : 204

MR Route : F06

FA ID : 6018200164

Account # : 6779377845
587-9288

Customer Name : Janes,BrandonPhone #:(407)

Address :
Operator : Donna Brown

6139 LINNEAL BEACH DR

CSR: Jennifer Elliot

Entry Date : 4/1/2011 8:28:27AM SO Type : M-OFF

Instructions : Take final read lock meter and tag for new to apply. Jennifer

Due Date : 4/5/2011 8:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 4/5/2011

Resolution : Off. Tag. DB

Sub Division : 204

MR Route : F06

FA ID : 6018200794

Account # : 6779377845
587-9288

Customer Name : Janes,BrandonPhone #:(407)

Address :
Operator : Donna Brown

6139 LINNEAL BEACH DR

CSR: Deborah Volz

Entry Date : 4/5/2011 7:51:25AM SO Type : M-READ

Instructions : connect new service, emailed/filed waiver to cus.deb***waiver in office***leroy will got back out 04-07-11 am-sheri

Due Date : 4/7/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 4/7/2011

Resolution : turned on but had to turn off due to something on,,,tagged door,,,lrg Already on. Read. DB

Sub Division : 204

MR Route : F06

FA ID : 4572210102

Account # : 1098165717
#: (407) 535-2523

Customer Name : PARNELL,LEONARD DPhone

Address :
: LeRoy Grainger

9427 BEAR LAKE CIR

CSR: Ingrid MillerOperator

Entry Date : 6/6/2011 11:55:55AM SO Type : M-OFF

Instructions : customer has moved turn off and read meter. iem 6/6

Due Date : 6/6/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 6/7/2011

Resolution : read,locked and tagged,,,lrg

Sub Division : 204

MR Route : F06

FA ID : 4572210159

Account # : 1098165717
#: (407) 535-2523

Customer Name : PARNELL,LEONARD DPhone

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Address :
Shawn Ebert

9427 BEAR LAKE CIR

CSR: Ann RaponiOperator

Entry Date : 6/8/2011 7:30:25AM SO Type : M-ON

Instructions : PLEASE TURN ON FOR NEW-WAIVER ON DOOR THANK YOU! AMR- CUSTOMER FORGOT TO LEAVE TAG. CUSTOMER E-MAILED WAIVER- WAIVER AT OFFICE. AMR

Due Date : 6/9/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 6/9/2011

Resolution : READ , TURNED ON , SME

Sub Division : 204

MR Route : F06

FA ID : 6694210289

Account # :
619-0644

8431201455

Customer Name :

LEE,KEVIN GPhone #:(407)

Address :
Operator : LeRoy Grainger

6203 COURTNEY COVE

CSR: Linette Orengo

Entry Date : 6/21/2011 9:11:17AM SO Type : M-READ

Instructions : please take start read & leave on for new.../LIO FL

Due Date : 7/20/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 7/20/2011

Resolution : read,left on,,,lrg

Sub Division : 204

MR Route : F06

FA ID : 6694210268

Account # :
619-0644

8431201455

Customer Name :

LEE,KEVIN GPhone #:(407)

Address :
Operator : LeRoy Grainger

6203 COURTNEY COVE

CSR: Matthew Chandler

Entry Date : 11/28/2011 9:01:48AM SO Type : M-NOREAD

Instructions : NEED A READ FOR BILLING, THANKS.MC

Due Date : 11/29/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 11/29/2011

Resolution : read,,lrg

Sub Division : 204

MR Route : F06

FA ID : 3592210980

Account # :
(407) 334-2308

3119507907

Customer Name :

MARTINEZ,EDWINPhone #:

Address :
Operator : LeRoy Grainger

9430 SOMBRERO AVE

CSR: Matthew Chandler

Entry Date : 7/26/2011 9:57:23AM SO Type : M-REREAD

Instructions : NEED A READ FOR BILLING, THANKS.MC

Due Date : 7/27/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 7/27/2011

Resolution : reread,,lrg

Sub Division : 204

MR Route : F06

FA ID : 3592210226

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Account # : 3119507907 Customer Name : MARTINEZ,EDWIN Phone #: (407) 334-2308

Address : 9430 SOMBRERO AVE CSR: Lisa Bachmann Operator : LeRoy Grainger

Entry Date : 4/29/2011 2:00:03PM SO Type : M-READ

Instructions : Please take final read and leave on for new / lab

Due Date : 5/2/2011 6:00:00PM Resolution Date : 5/2/2011 12:00:00AM FA Status : Completed

Resolution : read,left on,,,lrg

Sub Division : 204 MR Route : F06 FA ID : 3592210018

Account # : 3119507907 Customer Name : MARTINEZ,EDWIN Phone #: (407) 334-2308

Address : 9430 SOMBRERO AVE CSR:Miranda Roberts Operator :

Entry Date : 4/29/2011 11:42:51AM SO Type : M-SIO Request Type: General Investigation

Instructions : PLEASE GET STOP READ AND TURN WATER OFF - MR

Due Date : 5/2/2011 6:00:00PM Resolution Date : 5/2/2011 12:00:00AM FA Status : Completed

Resolution :

Sub Division : 204 MR Route : F06 FA ID : 1124210185

Account # : 1702529959 Customer Name : Welker,Evan Phone #: (407) 492-5421

Address : 9398 JUNIOR AVE CSR: Linette Orengo Operator : Donna Brown

Entry Date : 4/4/2011 7:54:59AM SO Type : M-ON

Instructions : Take start read & turn on for new in the AM customer will be home from 8am-12noon.../LIO FL

Due Date : 4/5/2011 6:00:00PM Resolution Date : 4/5/2011 12:00:00AM FA Status : Completed

Resolution : Met customers mom. Turned on. Meter ran 10 gal then stopped. DB

Sub Division : 204 MR Route : F06 FA ID : 1124210056

Account # : 1702529959 Customer Name : Welker,Evan Phone #: (407) 492-5421

Address : 9398 JUNIOR AVE CSR: Isabel Ceballos Operator : LeRoy Grainger

Entry Date : 3/3/2011 2:03:40PM SO Type : M-OFF

Instructions : Final read & lock /ic

Due Date : 3/4/2011 6:00:00PM Resolution Date : 3/4/2011 12:00:00AM FA Status : Completed

Resolution : read,locked and tagged,lrg

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division : 204 MR Route : F06 FA ID : 0638200206
 Account # : 8990694402 Customer Name : HISE,NESTOR Phone #:(407)
 754-2277
 Address : 1925 BEARVIEW DR CSR: Tara Drury Operator :
 LeRoy Grainger
 Entry Date : 4/8/2011 8:00:34AM SO Type : M-READ
 Instructions : Take final read and leave on for new customer. /tmd
 Due Date : 4/11/2011 6:00:00PM Resolution Date : 4/11/2011
 12:00:00AM FA Status : Completed
 Resolution : read,left on,,,lrg

Sub Division : 204 MR Route : F06 FA ID : 6573210095
 Account # : 1698286563 Customer Name : Hicks,Jennifer Phone #:(561)
 972-0335
 Address : 6104 LINNEAL BEACH DR CSR: Tara Drury Operator :
 LeRoy Grainger
 Entry Date : 5/27/2011 9:36:21AM SO Type : M-ON
 Instructions : Take read and turn on for new customer. Customer will be home /tmd
 Due Date : 6/1/2011 6:00:00PM Resolution Date : 6/1/2011
 12:00:00AM FA Status : Completed
 Resolution : turned on,,,picked up tag,,,lrg

Sub Division : 204 MR Route : F06 FA ID : 6573210595
 Account # : 1698286563 Customer Name : Hicks,Jennifer Phone #:(561)
 972-0335
 Address : 6104 LINNEAL BEACH DR CSR: Vicki Wilson Operator :
 LeRoy Grainger
 Entry Date : 5/17/2011 11:40:58AM SO Type : M-OFF
 Instructions : read,lock and tag//vicki
 Due Date : 5/23/2011 8:00:00PM Resolution Date : 5/24/2011
 12:00:00AM FA Status : Completed
 Resolution : read,locked and tagged,,,lrg

Sub Division : 204 MR Route : F06 FA ID : 6048200942
 Account # : 5501660528 Customer Name : ANDREWS,DAVID G Phone #:
 (407) 920-9686
 Address : 1960 BEARVIEW DR CSR: Constance Dunn
 Operator : LeRoy Grainger
 Entry Date : 6/1/2011 10:43:28AM SO Type : M-READ
 Instructions : Take read and leave on for new. Thanks Connie

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date : 6/2/2011 6:00:00PM Resolution Date : 6/2/2011
 12:00:00AM FA Status : Completed
 Resolution : read,left on,,,lrg

Sub Division : 204 MR Route : F06 FA ID : 6048200949
 Account # : 5501660528 Customer Name : ANDREWS,DAVID GPhone #:
 (407) 920-9686
 Address : 1960 BEARVIEW DR CSR: Matthew Chandler
 Operator : LeRoy Grainger

Entry Date : 9/26/2011 8:38:06AM SO Type : M-REREAD

Instructions : NEED A READ FOR BILLING, THANKS.MC

Due Date : 9/27/2011 6:00:00PM Resolution Date : 9/27/2011
 12:00:00AM FA Status : Completed
 Resolution : reread meter,,,lrg

Sub Division : 204 MR Route : F06 FA ID : 6048200225
 Account # : 5501660528 Customer Name : ANDREWS,DAVID GPhone #:
 (407) 920-9686
 Address : 1960 BEARVIEW DR CSR: Batch System
 Operator : Chris Gosnell

Entry Date : 10/5/2011 7:39:11PM SO Type : M-CUT

Instructions :

Due Date : 10/6/2011 7:00:00PM Resolution Date : 10/6/2011
 12:00:00AM FA Status : Completed
 Resolution : Turned off, tagged door...crg

Sub Division : 204 MR Route : F06 FA ID : 6048200270
 Account # : 5501660528 Customer Name : ANDREWS,DAVID GPhone #:
 (407) 920-9686
 Address : 1960 BEARVIEW DR CSR: Karen Thimmes
 Operator : LeRoy Grainger

Entry Date : 11/9/2011 8:38:19AM SO Type : M-RECON

Instructions : Reconnect service, tag on door. Called Kevin. Thanks, Karyn

Due Date : 11/9/2011 8:00:00PM Resolution Date : 11/9/2011
 11:00:00AM FA Status : Completed
 Resolution : rec,,,picked up tag,,,lrg

Sub Division : 204 MR Route : F06 FA ID : 6048200489
 Account # : 5501660528 Customer Name : ANDREWS,DAVID GPhone #:
 (407) 920-9686
 Address : 1960 BEARVIEW DR CSR: Loretta Abbott
 Operator : LeRoy Grainger

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date : 8/9/2011 9:42:18AM SO Type : M-READ
 Instructions : PLEASE READ AND LEAVE ON FOR NEW CUST. THANKS, LORETTA
 Due Date : 8/10/2011 6:00:00PM Resolution Date : 8/10/2011
 12:00:00AM FA Status : Completed
 Resolution : read,left on,,,lrg

Sub Division : 204 MR Route : F06 FA ID : 6048200649
 Account # : 5501660528 Customer Name : ANDREWS,DAVID GPhone #:
 (407) 920-9686
 Address : 1960 BEARVIEW DR CSR: Batch System
 Operator : LeRoy Grainger

Entry Date : 11/8/2011 7:17:48PM SO Type : M-CUT
 Instructions :
 Due Date : 11/9/2011 7:00:00PM Resolution Date : 11/9/2011
 12:00:00AM FA Status : Completed
 Resolution : off,,,lrg

Sub Division : 204 MR Route : F06 FA ID : 6048200688
 Account # : 5501660528 Customer Name : ANDREWS,DAVID GPhone #:
 (407) 920-9686
 Address : 1960 BEARVIEW DR CSR: Matthew Chandler
 Operator : LeRoy Grainger

Entry Date : 7/25/2011 12:04:13PM SO Type : M-NOREAD
 Instructions : NEED A READ FOR BILLING, THANKS.MC
 Due Date : 7/26/2011 6:00:00PM Resolution Date : 7/26/2011
 12:00:00AM FA Status : Completed
 Resolution : read,lrg

Sub Division : 204 MR Route : F06 FA ID : 6048200094
 Account # : 5501660528 Customer Name : ANDREWS,DAVID GPhone #:
 (407) 920-9686
 Address : 1960 BEARVIEW DR CSR: Sylvia Watler
 Operator : Chris Gosnell

Entry Date : 10/6/2011 9:54:49AM SO Type : M-RECON
 Instructions : restore service,tag on door,called out 10:54a/sylvia
 Due Date : 10/6/2011 6:00:00PM Resolution Date : 10/6/2011
 12:00:00PM FA Status : Completed
 Resolution : Reconnected, collected tag....crg

Sub Division : 204 MR Route : F06 FA ID : 6072210557
 Account # : 7518459701 Customer Name : RAYMOND,SUEPhone #:(407)
 399-6840

CMRP0008

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

Address : 6008 LINNEAL BEACH DR CSR: Maxine Norris
Operator : LeRoy Grainger

Entry Date : 5/31/2011 7:16:48AM SO Type : M-READ

Instructions :

Due Date : 6/1/2011 6:00:00PM Resolution Date : 6/1/2011
12:00:00AM FA Status : Completed
Resolution : read,left on,,,lrg

Sub Division : 204 MR Route : F06 FA ID : 6072210919
Account # : 7518459701 Customer Name : RAYMOND,SUE Phone #:(407)
399-6840

Address : 6008 LINNEAL BEACH DR CSR: Linette Orengo
Operator : Nate Carver

Entry Date : 8/10/2011 10:47:26AM SO Type : M-SIO Request Type: Water Miscellaneous Complaint

Instructions : cust. has a strong rotten egg smell I told her it's the sulfer in the water but she still wants us to check it. paged
Nate,/LIO FL

Due Date : 8/10/2011 6:00:00PM Resolution Date : 8/11/2011
12:00:00AM FA Status : Completed

Resolution : ALLEN FINCH MADE SITE VISIT AND RAN WATER . NO SMELL AND WATER WAS CLEAR WITH A CL2
RESIDUAL OF 1.6. RESIDENT NOT HOME. TAGGED DOOR WITH FINDINGS.

Sub Division : 204 MR Route : F06 FA ID : 6072210129

Account # : 7518459701 Customer Name : RAYMOND,SUE Phone #:(407)
399-6840

Address : 6008 LINNEAL BEACH DR CSR: Linda Jones Operator
: LeRoy Grainger

Entry Date : 8/8/2011 9:47:39AM SO Type : M-READ

Instructions : TAKE FINAL READ AND LEAVE ON FOR NEW CUSTOMER. LINDA

Due Date : 8/9/2011 6:00:00PM Resolution Date : 8/9/2011
12:00:00AM FA Status : Completed

Resolution : read,left on,,,lrg

Sub Division : 204 MR Route : F06 FA ID : 6072210530

Account # : 7518459701 Customer Name : RAYMOND,SUE Phone #:(407)
399-6840

Address : 6008 LINNEAL BEACH DR CSR: Cammy Iwinski
Operator : Mike Finnegan

Entry Date : 5/4/2011 11:08:10AM SO Type : M-ON

Instructions : PLEASE GET START READ AND TURN WATER ON AND CALL PAM @ 3213033562 B4 GOING OUT 30 MIN
THANK YOU,CAMMY/LINDA

Due Date : 5/9/2011 6:00:00PM Resolution Date : 5/9/2011
12:00:00AM FA Status : Completed

Resolution : turned on meter for new service,and take read maf,crg

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division : 204 MR Route : F06 FA ID : 3757910370
 Account # : 5096234260 Customer Name : Loppe,ReneePhone #:(407)
 788-5101
 Address : 6044 LINNEAL BEACH DR CSR: Matthew Chandler
 Operator : LeRoy Grainger
 Entry Date : 1/26/2011 1:32:32PM SO Type : M-READ
 Instructions : READ LOCK AND TAG FOR NEW, THANKS.MC
 Due Date : 1/27/2011 6:00:00PM Resolution Date : 1/27/2011
 10:30:00AM FA Status : Completed
 Resolution : meter already locked off, tagged door, lrg

Sub Division : 204 MR Route : F06 FA ID : 3757910181
 Account # : 5096234260 Customer Name : Loppe,ReneePhone #:(407)
 788-5101
 Address : 6044 LINNEAL BEACH DR CSR: Batch System
 Operator : Shawn Ebert
 Entry Date : 1/4/2011 8:23:06PM SO Type : M-CUT
 Instructions :
 Due Date : 1/5/2011 7:00:00PM Resolution Date : 1/5/2011
 :00AM FA Status : Completed
 Resolution : READ , T/OFF , TAGGED DOOR , SME

Sub Division : 204 MR Route : F06 FA ID : 3757910001
 Account # : 5096234260 Customer Name : Loppe,ReneePhone #:(407)
 788-5101
 Address : 6044 LINNEAL BEACH DR CSR: Vicki WilsonOperator
 : LeRoy Grainger
 Entry Date : 7/13/2011 11:45:52AM SO Type : M-ON
 Instructions : Please call customer and she will meet you there to sign waiver at 407-788-5101 for turn on-allow her about 20 min to get there.canadian customer//vicki contacted kevin
 Due Date : 7/14/2011 8:00:00PM Resolution Date : 7/14/2011
 12:00:00AM FA Status : Completed
 Resolution : turned on picked up tag,,lrg

Sub Division : 204 MR Route : F06 FA ID : 9382210798
 Account # : 0008606525 Customer Name : HAAS,BETTYPhone #:(407)
 293-0251
 Address : 6116 BEAR LAKE TER CSR: Matthew Chandler
 Operator : LeRoy Grainger
 Entry Date : 11/28/2011 8:51:25AM SO Type : M-NOREAD

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions : NEED A READ FOR BILLING, THANKS.MC

Due Date : 11/29/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 11/29/2011

Resolution : read,,,lrg

Sub Division : 204

MR Route : F06

FA ID : 9382210541

Account # : 0008606525 Customer Name : HAAS,BETTY
293-0251

Phone #:(407)

Address : 6116 BEAR LAKE TER
Operator : Chris Gosnell

CSR: Constance Dunn

Entry Date : 9/1/2011 11:37:45AM SO Type : M-ON

Instructions : PLEASE TAKE READ AND TURN ON WATER. WAIVER IN OFFICE. THANKS CONNIE

Due Date : 9/2/2011 8:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 9/2/2011

Resolution : Reconnected service...crg

Sub Division : 204

MR Route : F06

FA ID : 8822210956

Account # : 7765214891 Customer Name : SCHILLER,DAWN
(321) 356-0842

Phone #:

Address : 6500 BEAR LAKE CIR
Operator : LeRoy Grainger

CSR: Maxine Norris

Entry Date : 9/16/2011 7:36:53AM SO Type : M-READ

Instructions : Read & leave on for new. /ic

Due Date : 9/23/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 9/23/2011

Resolution : read,left on,,,lrg

Sub Division : 204

MR Route : F06

FA ID : 9342210851

Account # : 2653423999 Customer Name : Luque,Dana
692-1010

Phone #:(407)

Address : 6235 BEAR LAKE TER
Operator : LeRoy Grainger

CSR: Constance Dunn

Entry Date : 8/30/2011 7:24:06AM SO Type : M-OFF

Instructions : Take final read, turn off and lock. Thanks Connie

Due Date : 8/31/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 8/31/2011

Resolution : turned off,,tagged for new,,,lrg

Sub Division : 204

MR Route : F06

FA ID : 9342210264

Account # : 2653423999 Customer Name : Luque,Dana
692-1010

Phone #:(407)

Address : 6235 BEAR LAKE TER

CSR: Batch System

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Operator : Shawn Ebert

Entry Date : 1/4/2011 8:23:06PM SO Type : M-CUT

Instructions :

Due Date : 1/5/2011 7:00:00PM Resolution Date : 1/5/2011
9:10:00AM FA Status : Completed
Resolution : READ , TAGGED DOOR , T/OFF , SME

Sub Division : 204 MR Route : F06 FA ID : 9342210288
Account # : 2653423999 Customer Name : Luque,DanaPhone #:(407)
692-1010
Address : 6235 BEAR LAKE TER CSR: Maxine Norris
Operator : LeRoy Grainger

Entry Date : 8/1/2011 2:41:25PM SO Type : M-READ

Instructions :

Due Date : 8/2/2011 6:00:00PM Resolution Date : 8/2/2011
12:00:00AM FA Status : Completed
Resolution : read,left on,,,lrg

Sub Division : 204 MR Route : F06 FA ID : 9342210422
Account # : 2653423999 Customer Name : Luque,DanaPhone #:(407)
692-1010
Address : 6235 BEAR LAKE TER CSR: Deborah Volz
Operator : Chris Gosnell

Entry Date : 9/1/2011 4:01:48PM SO Type : M-ON

Instructions : Connect new service, tag on door. deb

Due Date : 9/2/2011 6:00:00PM Resolution Date : 9/2/2011
12:00:00AM FA Status : Completed
Resolution : reconnected service, collected waiver...crg

Sub Division : 204 MR Route : F06 FA ID : 2784210805
Account # : 2866865536 Customer Name : ALLEN,MARYPhone #:(407)
256-4633
Address : 6231 COURTNEY COVE CSR: Loretta Abbott
Operator : LeRoy Grainger

Entry Date : 10/3/2011 7:23:40AM SO Type : M-READ

Instructions : PLEASE TAKE A READ AND LEAVE ON FOR THE OWNER FOR CLEANING. THANKS, LORETTA

Due Date : 10/3/2011 6:00:00PM Resolution Date : 10/3/2011
12:00:00AM FA Status : Completed
Resolution : read,left on,,,lrg

Sub Division : 204 MR Route : F06 FA ID : 2784210282

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Account # : 256-4633
2866865536 Customer Name : ALLEN,MARY Phone #:(407)

Jress : 6231 COURTNEY COVE CSR:Batch System Operator :

Entry Date : 10/3/2011 7:43:52PM SO Type : M-SIO Request Type: General Investigation

Instructions :

Due Date : 10/3/2011 6:00:00PM Resolution Date : 10/4/2011
12:00:00AM FA Status : Completed

Resolution : entered in error

Sub Division : 204 MR Route : F06 FA ID : 2784210285
Account # : 256-4633 2866865536 Customer Name : ALLEN,MARY Phone #:(407)

Address : 6231 COURTNEY COVE CSR: Batch System
Operator : Rodel Hermano

Entry Date : 9/22/2011 7:06:33PM SO Type : M-EXCHNG

Instructions : MR ID: 278423525455, MR REMARK: GF - EXCHANGE

Due Date : 9/22/2011 7:06:33PM Resolution Date : 9/27/2011
12:00:00AM FA Status : Completed

Resolution : REPLACED FOGGED 5/8" METER..RH

Sub Division : 204 MR Route : F06 FA ID : 1723210515
Account # : (407) 484-9130 2725000637 Customer Name : BALLUFF,BRYCE Phone #:

Address : 6510 BEAR LAKE TER CSR: Linda Jones Operator
: LeRoy Grainger

Entry Date : 10/21/2011 10:06:24AM SO Type : M-READ

Instructions : TAKE FINAL READ AND LEAVE ON FOR NEW CUSTOMER. LINDA

Due Date : 10/24/2011 6:00:00PM Resolution Date : 10/24/2011
12:00:00AM FA Status : Completed

Resolution : read,left on,,,lrg

Sub Division : 204 MR Route : F06 FA ID : 1723210407
Account # : (407) 484-9130 2725000637 Customer Name : BALLUFF,BRYCE Phone #:

Address : 6510 BEAR LAKE TER CSR: Jennifer Elliot
Operator : LeRoy Grainger

Entry Date : 10/7/2011 7:06:50AM SO Type : M-RECON

Instructions : Please reconnect service. I have a signed waiver on file at the FL-office. I called Kevin Cooper.

Due Date : 10/7/2011 8:00:00PM Resolution Date : 10/7/2011
12:00:00AM FA Status : Completed

Resolution : rec,,,lrg

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division : 204 MR Route : F06 FA ID : 1723210078
 Account # : 2725000637 Customer Name : BALLUFF,BRYCE Phone #:
 (407) 484-9130
 Address : 6510 BEAR LAKE TER CSR: Loretta Abbott
 Operator : LeRoy Grainger

Entry Date : 10/24/2011 8:54:44AM SO Type : M-READ

Instructions : PLEASE TAKE A READ AND LEAVE ON FOR THIS NEW CUST. WAIVER HAS BEEN FAXED TO MR. BALLUFF. THANKS, LORETTA ***WAIVER ON FILE IN THE FL OFFICE*** lea

Due Date : 10/28/2011 6:00:00PM Resolution Date : 10/28/2011
 12:00:00AM FA Status : Completed

Resolution : read,left on,,,lrg

Sub Division : 204 MR Route : F06 FA ID : 1723210755
 Account # : 2725000637 Customer Name : BALLUFF,BRYCE Phone #:
 (407) 484-9130
 Address : 6510 BEAR LAKE TER CSR: Batch System
 Operator : Chris Gosnell

Entry Date : 10/5/2011 7:39:11PM SO Type : M-CUT

Instructions :

Due Date : 10/6/2011 7:00:00PM Resolution Date : 10/6/2011
 12:00:00AM FA Status : Completed

Resolution : Turned off, tagged door...crg

Sub Division : 204 MR Route : F06 FA ID : 7228200411
 Account # : 5497610168 Customer Name : ZONDERVAN,MARIA Phone #:
 (407) 832-4242
 Address : 6197 LINNEAL BEACH DR CSR: Linda Schnauffer
 Operator : LeRoy Grainger

Entry Date : 11/28/2011 12:48:08PM SO Type : M-RECON

Instructions : Please reconnect service. Cust first stated no tag. Cust will be home all day. Cust found tag, signed it and left on door...Called to Kevin 1:46 pm LDS-FL

Due Date : 11/28/2011 6:00:00PM Resolution Date : 11/28/2011
 11:00:00AM FA Status : Completed

Resolution : rec,,,picked up tag,,,lrg

Sub Division : 204 MR Route : F06 FA ID : 7228200715
 Account # : 5497610168 Customer Name : ZONDERVAN,MARIA Phone #:
 (407) 832-4242
 Address : 6197 LINNEAL BEACH DR CSR: Batch System
 Operator : LeRoy Grainger

Entry Date : 9/6/2011 7:36:46PM SO Type : M-CUT

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions :

Date : 9/7/2011 7:00:00PM Resolution Date : 9/7/2011
 12:00:00AM FA Status : Completed
 Resolution : off,,lrg

Sub Division : 204 MR Route : F06 FA ID : 7228200420
 Account # : 5497610168 Customer Name : ZONDERVAN,MARIA Phone #:
 (407) 832-4242
 Address : 6197 LINNEAL BEACH DR CSR: Batch System
 Operator : LeRoy Grainger

Entry Date : 11/22/2011 7:21:35PM SO Type : M-CUT

Instructions :

Due Date : 11/23/2011 7:00:00PM Resolution Date : 11/28/2011
 12:00:00AM FA Status : Completed
 Resolution : off,,lrg

Sub Division : 204 MR Route : F06 FA ID : 7228200746
 Account # : 5497610168 Customer Name : ZONDERVAN,MARIA Phone #:
 (407) 832-4242
 Address : 6197 LINNEAL BEACH DR CSR: Madelin Collado
 Operator : LeRoy Grainger

Entry Date : 9/7/2011 10:34:07AM SO Type : M-RECON

Instructions : pls reconnect cust left tag on door MC/NC

Due Date : 9/7/2011 6:00:00PM Resolution Date : 9/7/2011
 12:00:00AM FA Status : Completed
 Resolution : rec,,meter stopped,,lrg

Sub Division : 204 MR Route : F06 FA ID : 9912210908
 Account # : 9912210000 Customer Name : STEWARD,DAVID Phone #:
 (407) 849-0643
 Address : 6031 ARDELE CT CSR: Batch System
 Operator : LeRoy Grainger

Entry Date : 8/8/2011 7:30:37PM SO Type : M-WARN

Instructions :

Due Date : 8/9/2011 7:00:00PM Resolution Date : 8/9/2011
 12:00:00AM FA Status : Completed
 Resolution : this house is vacant and been locked off since april,,lrg

Sub Division : 204 MR Route : F06 FA ID : 9912210300
 Account # : 9912210000 Customer Name : STEWARD,DAVID Phone #:
 (407) 849-0643

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Seminole County – Little Wekiva
Customer Complaints and Resolutions Jan – Dec 2011

Sub Division: 247 MR Route: F07 FA ID: 2336410146
Account #: 2336410000 Customer Name: WHITE,NANCY N Phone #: (407) 862-6248
Address : 811 RICHBEE DR CSR: Deborah Volz Operator: Kevin Cooper
Entry Date: 4/7/2011 1:11:10PM SO Type: M-SIO Request Type: General Investigation
Instructions: Leak at meter per customer. deb
Due Date: 4/7/2011 8:00:00PM Resolution Date: 4/8/2011 12:00:00AM FA Status: Completed
Resolution: Found 3/4" galvanized line leaking before curbstop. Will make repairs in AM. SME
Replaced galvanized pipe to old curbstop and put in new 3/4" comp X Male, 1' of 3/4" poly, new 34" curbstop
and meter coupling with new gaskets on meter. Installed new box.

Sub Division: 247 MR Route: F07 FA ID: 5856410463
Account #: 5856410000 Customer Name: BRZOZOWSKI,RON Phone #: (407) 415-7839
Address: 802 LITTLE WEKIVA DR CSR: Deborah Volz Operator: LeRoy Grainger
Entry Date: 8/30/2011 7:40:06AM SO Type: HIBILL
Instructions: Reread meter and check for leaks. High bill complaint. deb
Due Date: 8/31/2011 8:00:00PM Resolution Date: 8/31/2011 12:00:00AM FA Status: Completed
Resolution: No leaks detected. Spoke with customer. lrg

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Seminole County – Oakland Shores
Customer Complaints and Resolutions Jan – Dec 2011

Sub Division: 295 MR Route: F06 FA ID: 1016310260
 Account #: 1016310000 Customer Name: ESTEBAN,KIMBERLY Phone #: (321) 663-6714
 Address: 601 FAITH TER CSR: Andrea Lybarger Operator: Donna Brown
 Entry Date: 1/5/2011 3:03:02PM SO Type: HIBILL
 Instruction: High bill complaint. Reread and check for leaks. Andrea
 Due Date: 1/6/2011 6:00:00PM Resolution Date: 1/6/2011 12:00:00 AM FA Status: Completed
 Resolution: No leaks detected. DB

Sub Division: 295 MR Route: F06 FA ID: 1016310325
 Account #: 1016310000 Customer Name: ESTEBAN,KIMBERLY Phone #: (321) 663-6714
 Address: 601 FAITH TER CSR: Maxine Norris Operator: LeRoy Grainger
 Entry Date: 6/14/2011 12:04:17PM SO Type: HIBILL
 Instruction: Check meter for any signs of leak. Customer is questioning usage on.
 Due Date: 6/15/2011 6:30:00PM Resolution Date: 6/15/2011 12:00:00 AM FA Status: Completed
 Resolution: Meter indicated small leak on customers side. Tagged door with findings, rg

Sub Division: 295 MR Route: F06 FA ID: 1117410427
 Account #: 1117410000 Customer Name: SCHUMACHER,MARK T Phone #: (407) 617-1440
 Address: 850 ORANOLE RD CSR: Shona Robinson Operator: Rodel Hermano
 Entry Date: 6/1/2011 2:40:17PM SO Type: M-SIO Request Type: General Investigation
 Instruction: Customer called stating that he is experiencing very low water pressure. Give customer a
 Due Date: 6/2/2011 6:30:00PM Resolution Date: 6/2/2011 12:00:00 AM FA Status: Completed
 Resolution: Pressure is @ 53psi, and 19gpm flow rate, customer will investigate after the interconnect is switched back to Norma. Interconnect is on bypass per Kevin.

Sub Division: 295 MR Route: F06 FA ID: 1916310294
 Account #: 1916310000 Customer Name: COPPENS, TERESA C Phone #: (000) 834-0653
 Address: 632 WOODLEY RD CSR: Tara Drury Operator: Kevin Cooper
 Entry Date: 6/8/2011 7:23:04AM SO Type: M-SIO Request Type: General Investigation
 Instruction: Please investigate low water pressure. Customer states that house and irrigation are on sep meters and is experiencing low pressure in both. Noted that neighbors are having the same problem. tmd
 Due Date: 6/9/2011 6:00:00PM Resolution Date: 6/9/2011 12:00:00 AM FA Status: Completed
 Resolution: Dug up line and main and retapped main to eliminate galvanized line on our side, ran new poly service from main to meter with new curbstop and meter coupling, meter is good. filled in area and tagged door..KEV

Sub Division: 295 MR Route: F06 FA ID: 2918410458
 Account #: 2918410000 Customer Name: PHILLIPS,EDWARD Phone #: (407) 834-1550
 Address: 1050 DRUID DR CSR: Deborah Volz Operator: Kevin Cooper
 Entry Date: 10/5/2011 11:39:40AM SO Type: M-SIO Request Type: Discolored Water

Seminole County – Oakland Shores
Customer Complaints and Resolutions Jan – Dec 2011

Instruction: Customer complaining that water is cloudy has stained her dishware. , told her we would check it. deb
Due Date: 10/5/2011 8:00:00PM Resolution Date: 10/7/2011 12:00:00 AM FA Status: Completed
Resolution: Cloudy water is air in the lines. Informed customer water is ok.

Sub Division: 295 MR Route: F06 FA ID: 2947410644
Account #: 2947410000 Customer Name: MOSS,JANIE Phone #: (407) 332-6386
Address: 1000 GREGORY DR CSR: Ferrellyn Trovinger Operator: Donna Brown
Entry Date: 7/7/2011 12:48:02PM SO Type: HIBILL

Instruction: Customer said the meter is hard to see because of bush. She said meter is covered with debris and does not think the meter was read. Check for leak , Speak to cust while you are there. sheri
Due Date: 7/11/2011 6:00:00PM Resolution Date: 7/11/2011 12:00:00 AM FA Status: Completed
Resolution: No leaks detected. No answer. Tagged door with info. DB

Sub Division: 295 MR Route: F06 FA ID: 2947410244
Account #: 2947410000 Customer Name: MOSS,JANIE Phone #: (407) 332-6386
Address: 1000 GREGORY DR CSR: Karen Thimmes Operator: LeRoy Grainger
Entry Date: 6/7/2011 12:10:46PM SO Type: HIBILL

Instruction: Customer complaining of high bill. Reread meter and check for leaks. Tag door with findings. Karyn
Due Date: 6/8/2011 8:00:00PM Resolution Date: 6/8/2011 12:00:00 AM FA Status: Completed
Resolution: No leaks detected. Customer has water hose in front yard with sprinkler on it. She has been watering Yard. The hose uses more water than a timed irrigation system. Tagged door lrg

Sub Division: 295 MR Route: F06 FA ID: 4617410840
Account #: 4617410000 Customer Name: KNAPP,SANDRA Phone #: (407) 767-9351
Address: 1050 ORANOLE RD CSR: Linette Orengo Operator: Matthew Morrell
Entry Date: 2/16/2011 12:37:02PM SO Type: M-SIO Request Type: General Investigation

Instruction: Check coupling. Todd stated he fixed cust. side but now it's leaking on our side, paged Kevin. He will go out there tomorrow. Said it was not leaking last night on our side.../LIO FL
Due Date: 2/16/2011 6:00:00PM Resolution Date: 2/17/2011 12:00:00 AM FA Status: Completed
Resolution: Found gasket on our side to be leaking. Also found leak in customer line. Took picture of leak and tagged door. Replaced both gaskets and replaced meter box. Matt

Sub Division: 295 MR Route: F06 FA ID: 5966310692
Account #: 5966310000 Customer Name: GOODCHILD, SHARON Phone #: (407) 261-2358
Address: 601 ORANOLE RD CSR: Karen Thimmes Operator: LeRoy Grainger
Entry Date: 2/25/2011 7:27:42AM SO Type: M-SIO Request Type: High or Low Pressure in the Water

Instruction: Customer called to report low pressure. Read meter and check for leaks. Tag door with results. Karyn.
Due Date: 2/28/2011 8:00:00PM Resolution Date: 2/28/2011 12:00:00 AM FA Status: Completed
Resolution: Meter indicated small leak on customers side. Water pressure was 50psi which is normal for this area. Tagged door with all findings. lrg

Seminole County – Oakland Shores
Customer Complaints and Resolutions Jan – Dec 2011

Sub Division: 295 MR Route: F06 FA ID: 7247410993
Account #: 7247410000 Customer Name: SEARS, EDWARD Phone #: (407) 834-4652
Address: 1020 GREGORY DR CSR: Grace Dugan Operator: Nate Carver
Entry Date: 10/6/2011 12:19:56PM SO Type: M-SIO Request Type: Taste or Odor in the Water
Instruction: Customer called about a strong smell of chlorine in his water
Due Date: 10/6/2011 6:00:00PM Resolution Date: 10/6/2011 12:00:00 AM FA Status: Completed
Resolution: Power company changed bad transformer and reversed the polarity of our equipment. This caused the well to run backwards and the CL2 feed was still feeding to the system causing residual to rise. flushed lines and fixed problem with equipment.

Sub Division: 295 MR Route: F06 FA ID: 9946310784
Account #: 9946310000 Customer Name: MORRISON, SHANNON M Phone #: (407) 592-7933
Address: 609 LAKE SHORE DR CSR: Lisa Silva Operator: Nate Carver
Entry Date: 10/6/2011 10:16:34AM SO Type: M-SIO Request Type: Taste or Odor in the Water
Instruction: Customer says that she smells like Clorox after taking a shower. Please check Cl2 level. Thanks
Due Date: 10/6/2011 8:00:00PM Resolution Date: 10/6/2011 12:00:00 AM FA Status: Completed
Resolution: Power company changed bad transformer and reversed the polarity of our equipment. This caused the well to run backwards and the CL2 feed was still feeding to the system causing residual to rise. Flushed lines and fixed problem with equipment.

Sub Division: 295 MR Route: F06 FA ID: 9946310133
Account #: 9946310000 Customer Name: MORRISON, SHANNON M Phone #: (407) 592-7933
Address: 609 LAKE SHORE DR CSR: Shona Robinson Operator: Kevin Cooper
Entry Date: 7/6/2011 7:24:21AM SO Type: M-SIO Request Type: General Investigation
Instruction: Customer called stating that she has particles floating around in her water and would like to have someone come check it out. Investigate and tag door with findings.
Due Date: 7/7/2011 6:30:00PM Resolution Date: 7/8/2011 12:00:00 AM FA Status: Completed
Resolution: Checked water hose bib and water was fine. Tagged door to check water heater and braided lines under their sink.

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division : 312 MR Route : F02 FA ID : 0599510400
 Account # : 0599510000 Customer Name : ULLIANA,ROBERT L Phone #:
 (→07) 321-7841
 Address : 424 RIDGE DR CSR: Matthew Chandler
 Operator : Rodel Hermano
 Entry Date : 3/7/2011 8:37:37AM SO Type : M-NOREAD
 Instructions : NEED A READ FOR BILLING, THANKS.MC
 Due Date : 3/8/2011 6:00:00PM Resolution Date : 3/8/2011
 1:40:00PM FA Status : Completed
 Resolution : OBTAINED READ FOR BILLING..RH

Sub Division : 312 MR Route : F02 FA ID : 1429510609
 Account # : 1429510000 Customer Name : Jordan,Ryan Phone #:(407)
 860-1711
 Address : 111 LAKE MINNIE DR CSR: Sheri Demonbreun
 Operator : Kevin Cooper
 Entry Date : 11/8/2011 11:15:35AM SO Type : M-SIO Request Type: Taste or Odor in the Water
 Instructions : MRS CALLED TO SAY HAVE SULFAR ODOR AND TASTE IN WATER, CALLED TO ALLAN-THANKS SHERI
 Due Date : 11/8/2011 8:00:00PM Resolution Date : 11/9/2011
 12:00:00AM FA Status : Completed
 solution : WENT TO ADDRESS, CUSTOMER NOT HOME. CHECKED CL2 RESIDUAL AND IT WAS 0.8 PPM. WATER
 HAD NO SMELL.
 R- 550300

Sub Division : 312 MR Route : F02 FA ID : 1429510514
 Account # : 1429510000 Customer Name : Jordan,Ryan Phone #:(407)
 860-1711
 Address : 111 LAKE MINNIE DR CSR: Batch System
 Operator : LeRoy Grainger
 Entry Date : 2/16/2011 8:30:53PM SO Type : M-WARN
 Instructions :
 Due Date : 2/17/2011 7:00:00PM Resolution Date : 2/23/2011
 12:00:00AM FA Status : Completed
 Resolution : locked off,lrg

Sub Division : 312 MR Route : F02 FA ID : 1429510443
 Account # : 1429510000 Customer Name : Jordan,Ryan Phone #:(407)
 860-1711
 Address : 111 LAKE MINNIE DR CSR: Batch System
 Operator : LeRoy Grainger
 Entry Date : 6/16/2011 7:22:14PM SO Type : M-CUT
 Instructions :

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date : 6/17/2011 7:00:00PM Resolution Date : 6/20/2011
 12:00:00AM FA Status : Completed
 solution : off,lrg

Sub Division : 312 MR Route : F02 FA ID : 2009510954
 Account # : 2009510000 Customer Name : RAMOS,BENJAMIN Phone #:
 (407) 321-5487
 Address : 105 S DRIFTWOOD LN CSR: Lisa Bachmann
 Operator : Mike Finnegan

Entry Date : 11/17/2011 8:10:36AM SO Type : M-RECON
 Instructions : Please reconnect service, tag is on door. Contacted Kevin. thanks /lab

Due Date : 11/17/2011 8:00:00PM Resolution Date : 11/17/2011
 12:00:00AM FA Status : Completed
 Resolution : water is on maf

Sub Division : 312 MR Route : F02 FA ID : 2009510715
 Account # : 2009510000 Customer Name : RAMOS,BENJAMIN Phone #:
 (407) 321-5487
 Address : 105 S DRIFTWOOD LN CSR: Batch System
 Operator : Mike Finnegan

Entry Date : 11/16/2011 7:29:47PM SO Type : M-CUT

Instructions :

Due Date : 11/17/2011 7:00:00PM Resolution Date : 11/17/2011
 12:00:00AM FA Status : Completed
 Resolution : water is off maf

Sub Division : 312 MR Route : F02 FA ID : 2009510174
 Account # : 2009510000 Customer Name : RAMOS,BENJAMIN Phone #:
 (407) 321-5487
 Address : 105 S DRIFTWOOD LN CSR: Deborah Volz
 Operator : LeRoy Grainger

Entry Date : 6/20/2011 7:17:22AM SO Type : M-ON
 Instructions : reconnect service, tag on door.deb

Due Date : 6/20/2011 8:00:00PM Resolution Date : 6/20/2011
 1:59:00PM FA Status : Completed
 Resolution : rec,,,picked up tag,,lrg

Sub Division : 312 MR Route : F02 FA ID : 2009510131
 Account # : 2009510000 Customer Name : RAMOS,BENJAMIN Phone #:
 (407) 321-5487
 Address : 105 S DRIFTWOOD LN CSR: John Tutton
 Operator : LeRoy Grainger

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date : 2/23/2011 7:22:58AM SO Type : M-RECON

Instructions : cust made pymnt please reconnect service tag on door-jwt

Due Date : 2/23/2011 6:00:00PM

Resolution Date : 2/23/2011

12:00:00AM FA Status : Completed

Resolution :rec,lrg

Sub Division : 312

MR Route : F02

FA ID : 2009510572

Account # : (407) 321-5487

2009510000

Customer Name :

RAMOS,BENJAMINPhone #:

Address : LeRoy Grainger
Operator :

105 S DRIFTWOOD LN

CSR: Batch System

Entry Date : 6/16/2011 7:22:14PM SO Type : M-CUT

Instructions :

Due Date : 6/17/2011 7:00:00PM

Resolution Date : 6/20/2011

12:00:00AM FA Status : Completed

Resolution :off,lrg

Sub Division : 312

MR Route : F02

FA ID : 2009510266

Account # : (407) 321-5487

2009510000

Customer Name :

RAMOS,BENJAMINPhone #:

Address : LeRoy Grainger
Operator :

105 S DRIFTWOOD LN

CSR: Batch System

Entry Date : 2/16/2011 8:30:53PM SO Type : M-CUT

Instructions :

Due Date : 2/17/2011 7:00:00PM

Resolution Date : 2/23/2011

12:00:00AM FA Status : Completed

Resolution :off,lrg

Sub Division : 312

MR Route : F02

FA ID : 2159510053

Account # : (407) 878-5590

2159510000

Customer Name :

RODRIGUEZ,PEDRO JPhone

Address : LeRoy Grainger
Operator :

179 LAKESIDE DR

CSR: Cristina Harden

Entry Date : 1/12/2011 11:27:32AM SO Type : HIBILL

Instructions : PLS REREAD MTR / CHECK FOR LEAKS. USAGE ELEVATED. CUST REPORTS WAS GONE LAST MONTH. PLS TAG DOOR W/ RESULTS. THANKS/TINA

Due Date : 1/13/2011 6:00:00PM

Resolution Date : 1/13/2011

12:00:00AM FA Status : Completed

Resolution :no leaks detected,tagged door,lrg

Sub Division : 312

MR Route : F02

FA ID : 2619510309

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Account # : 323-4705
2619510000 Customer Name : KING,ALICE Phone #:(407)

Address : 105 LAKE MINNIE DR
CSR: Ingrid Miller Operator :

Entry Date : 7/19/2011 12:10:18PM
SO Type : M-SIO Request Type: Taste or Odor in the Water

Instructions : has strong chlorine smell and bleaching her towels when water is being used. investigate and record your findings.
thanks iem 7/19

Due Date : 7/19/2011 6:30:00PM
12:00:00AM FA Status : Completed Resolution Date : 7/18/2011

Resolution : Pete met with the customer & STATED THE PROBLEM WAS OVER THE WEEKEND but much better
Bleach delivery on Friday lead to stronger concentration bleach pumps readjusted Monday CL2 1.4 mg/l

Sub Division : 312 MR Route : F02 FA ID : 2646700397

Account # : 323-0952
2646700000 Customer Name : POOLE,B Phone #:(407)

Address : 107 RIDGE DR
CSR: Batch System Operator :

Entry Date : 5/4/2011 7:04:11PM
SO Type : M-SIO Request Type: General Investigation

Instructions :

Due Date : 5/4/2011 7:04:11PM
12:00:00AM FA Status : Completed Resolution Date : 5/5/2011

Resolution : MR ID: 264674660047, MR REMARK: AP

Sub Division : 312 MR Route : F02 FA ID : 2646700824

Account # : 323-0952
2646700000 Customer Name : POOLE,B Phone #:(407)

Address : 107 RIDGE DR
CSR: Batch System Operator :

Entry Date : 5/4/2011 7:04:11PM
SO Type : M-SIO Request Type: General Investigation

Instructions :

Due Date : 5/4/2011 7:04:11PM
12:00:00AM FA Status : Completed Resolution Date : 5/5/2011

Resolution : MR ID: 264676464751, MR REMARK: AP

Sub Division : 312 MR Route : F02 FA ID : 2646700696

Account # : 323-0952
2646700000 Customer Name : POOLE,B Phone #:(407)

Address : 107 RIDGE DR
CSR: Batch System

Operator : Rodel Hermano

Entry Date : 3/3/2011 8:01:29PM
SO Type : M-SIO Request Type: General Investigation

Instructions : MR ID: 264670672855, MR REMARK: MI

Entry Date : 3/3/2011 8:01:29PM
1:30:00PM FA Status : Completed Resolution Date : 3/8/2011

Resolution : OBTAINED READ..RH

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division : 312

MR Route : F02

FA ID : 3049510140

Account # : 3049510000 Customer Name : WILKINSON,DEBBIE APhone
#:

Address : 156 CANAL ST CSR: Vicki WilsonOperator
: Mike Finnegan

Entry Date : 4/20/2011 8:05:48AM SO Type : M-RECON

Instructions : Please reconnect,tag on door//vicki notified Kevin

Due Date : 4/20/2011 8:00:00PM Resolution Date : 4/20/2011
10:00:00AM FA Status : Completed

Resolution :reconnected,,,,picked up tag,,,mike f.

Sub Division : 312

MR Route : F02

FA ID : 3049510978

Account # : 3049510000 Customer Name : WILKINSON,DEBBIE APhone
#:

Address : 156 CANAL ST CSR: Batch System
Operator : Mike Finnegan

Entry Date : 11/21/2011 7:43:30PM SO Type : M-CUT

Instructions :

Due Date : 11/22/2011 7:00:00PM Resolution Date : 11/29/2011
0:00AM FA Status : Completed

Resolution :turned off and locked meter..maf

Sub Division : 312

MR Route : F02

FA ID : 3049510433

Account # : 3049510000 Customer Name : WILKINSON,DEBBIE APhone
#:

Address : 156 CANAL ST CSR: Linda JonesOperator
: LeRoy Grainger

Entry Date : 11/8/2011 12:29:32PM SO Type : M-WARN Request Type: DON'T USE

Instructions : # NO GOOD---ISSUE FA TO CALL OFFICE--NEED CONTACT INFO UPDATED & BALANCE ON ACCOUNT.
LINDA

Due Date : 11/9/2011 6:00:00PM Resolution Date : 11/9/2011
12:00:00AM FA Status : Completed

Resolution :hung tag,,,lrg

Sub Division : 312

MR Route : F02

FA ID : 3049510077

Account # : 3049510000 Customer Name : WILKINSON,DEBBIE APhone
#:

Address : 156 CANAL ST CSR: Batch System
erator : Mike Finnegan

Entry Date : 4/18/2011 7:25:19PM SO Type : M-CUT

Instructions :

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date : 4/19/2011 7:00:00PM Resolution Date : 4/19/2011
 12:00:00AM FA Status : Completed
 Resolution : turned meter off and read meter, put a lock on meter

Sub Division : 312 MR Route : F02 FA ID : 3049510079
 Account # : 3049510000 Customer Name : WILKINSON,DEBBIE A
 #: Phone #:
 Address : 156 CANAL ST CSR: Linda Jones
 : LeRoy Grainger Operator
 Entry Date : 11/29/2011 11:24:39AM SO Type : M-SIO Request Type: General Investigation
 Instructions : ISSUE FA TO VERIFY WATER STILL OFF & CHECK HOUSE OCCUPANCY.LINDA
 Due Date : 11/30/2011 6:00:00PM Resolution Date : 11/30/2011
 12:00:00AM FA Status : Completed
 Resolution : still off,,,house is vacant,,,lrg

Sub Division : 312 MR Route : F02 FA ID : 3049510293
 Account # : 3049510000 Customer Name : WILKINSON,DEBBIE A
 #: Phone #:
 Address : 156 CANAL ST CSR: Matthew Chandler
 Operator : LeRoy Grainger
 Entry Date : 10/6/2011 8:19:16AM SO Type : M-NOREAD
 Instructions : NEED A READ FOR BILLING, THANKS.MC
 Due Date : 10/7/2011 6:00:00PM Resolution Date : 10/7/2011
 12:00:00AM FA Status : Completed
 Resolution : read,lrg

Sub Division : 312 MR Route : F02 FA ID : 3049510966
 Account # : 3049510000 Customer Name : WILKINSON,DEBBIE A
 #: Phone #:
 Address : 156 CANAL ST CSR: Batch System
 Operator : Mike Finnegan
 Entry Date : 11/3/2011 7:01:31PM SO Type : M-SIO Request Type: General Investigation
 Instructions :
 Due Date : 11/3/2011 7:01:31PM Resolution Date : 11/4/2011
 12:00:00AM FA Status : Completed
 Resolution : MR ID: 304954739955, MR REMARK: MI meter is in the back yard inside the fence, there is a dog present.

Sub Division : 312 MR Route : F02 FA ID : 3319510817
 Account # : 3319510000 Customer Name : NORTON,LAWRENCE O
 Phone #: (407) 321-4172
 Address : 106 LAKE MINNIE DR CSR: Lori Jones
 Operator :

Field Activity Detail Report from 01/01/2011 to 12/31/2011

LeRoy Grainger

Entry Date : 1/12/2011 1:15:18PM SO Type : HIBILL

Instructions : Please re-read meter and check for leaks. Customer complaining of double the consumption compared to average. LLJ

Due Date : 1/13/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 1/13/2011

Resolution : no leaks detected, tagged door, lrg

Sub Division : 312

MR Route : F02

FA ID : 3319510915

Account # : 3319510000 Customer Name : NORTON, LAWRENCE O
Phone #: (407) 321-4172Address : 106 LAKE MINNIE DR CSR: Miranda Roberts
Operator : LeRoy Grainger

Entry Date : 7/14/2011 11:25:55AM SO Type : M-REREAD

Instructions : CST CALLED DUE TO HIGH CONSUMPTION. PLEASE CHECK METER FOR ANY SIGNS OF A POSSIBLE LEAK. PLEASE DOCUMENT ANY FINDINGS -- MR

Due Date : 7/15/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 7/15/2011

Resolution : no leaks detected,,, tagged door with findings,,,, lrg

Sub Division : 312

MR Route : F02

FA ID : 3319510370

Account # : 3319510000 Customer Name : NORTON, LAWRENCE O
Phone #: (407) 321-4172Address : 106 LAKE MINNIE DR CSR: Batch System
Operator : LeRoy Grainger

Entry Date : 10/10/2011 7:01:58PM SO Type : M-REREAD

Instructions :

Due Date : 10/12/2011 7:01:00PM
12:00:00AM FA Status : Completed

Resolution Date : 10/12/2011

Resolution : MR ID: 331954245705, MR REMARK: MF read read,,, lrg

Sub Division : 312

MR Route : F02

FA ID : 3579510358

Account # : 3579510000 Customer Name : BURLESON, EPhone #: (407)
322-7321Address : 107 FAIRLANE CIR CSR: Batch System
Operator : Rodel Hermano

Entry Date : 10/10/2011 7:01:58PM SO Type : M-EXCHNG

Instructions : MR ID: 357954544051, MR REMARK: GF EXCHANGE

Due Date : 10/10/2011 7:01:58PM
12:00:00AM FA Status : Completed

Resolution Date : 10/24/2011

Resolution : REPLACED FOGGED 5/8" METER..RH

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division : 312 MR Route : F02 FA ID : 3579510305
 Account # : 3579510000 Customer Name : BURLESON,EPHONE #:(407)
 7321
 Address : 107 FAIRLANE CIR CSR: Kathy Sillitoe
 Operator : LeRoy Grainger
 Entry Date : 6/17/2011 3:28:34PM SO Type : M-SIO Request Type: General Investigation
 Instructions : Please verify meter is working or if home is vacant. Thanks, Kathy
 Due Date : 6/20/2011 12:00:00AM Resolution Date : 6/20/2011
 12:00:00AM FA Status : Completed
 Resolution : spoke with neighbor,,,he said they have been out of town for awhile,,,meter works,,,lrg

Sub Division : 312 MR Route : F02 FA ID : 3529510648
 Account # : 3529510000 Customer Name : DOYLE,JAMESPHONE #:(407)
 417-1546
 Address : 114 LAKE MINNIE DR CSR: Constance Dunn
 Operator : LeRoy Grainger
 Entry Date : 5/23/2011 8:34:26AM SO Type : M-RECON
 Instructions : PLease reconnect service, Pick up tag. Thanks Connie
 Due Date : 5/23/2011 6:00:00PM Resolution Date : 5/23/2011
 10:20:00AM FA Status : Completed
 Resolution : rec,,,,picked up tag,,,,lrg

Sub Division : 312 MR Route : F02 FA ID : 3529510258
 Account # : 3529510000 Customer Name : DOYLE,JAMESPHONE #:(407)
 417-1546
 Address : 114 LAKE MINNIE DR CSR: Batch System
 Operator : LeRoy Grainger
 Entry Date : 5/18/2011 7:16:14PM SO Type : M-CUT
 Instructions :
 Due Date : 5/23/2011 7:00:00PM Resolution Date : 5/23/2011
 12:00:00AM FA Status : Completed
 Resolution : off...lrg

Sub Division : 312 MR Route : F02 FA ID : 4998510062
 Account # : 4998510000 Customer Name : MARTINEZ,CHERYLPHONE #:
 (407) 982-9332
 Address : 103 S DRIFTWOOD LN CSR: Batch System
 Operator : LeRoy Grainger
 Entry Date : 5/18/2011 7:16:14PM SO Type : M-CUT
 Instructions :
 Due Date : 5/23/2011 7:00:00PM Resolution Date : 5/23/2011

Field Activity Detail Report from 01/01/2011 to 12/31/2011

12:00:00AM FA Status : Completed

Resolution : off,,,rude customer,,,lrg

Sub Division : 312

MR Route : F02

FA ID : 4998510295

Account # :
(407) 982-9332

4998510000

Customer Name :

MARTINEZ,CHERYLPhone #:

Address :

103 S DRIFTWOOD LN

CSR:

Batch System

Operator : LeRoy Grainger

Entry Date : 1/17/2011 8:31:16PM

SO Type : M-CUT

Instructions :

Due Date : 1/18/2011 7:00:00PM

Resolution Date : 1/18/2011

12:00:00AM FA Status : Completed

Resolution : l.off

Sub Division : 312

MR Route : F02

FA ID : 4998510685

Account # :
(407) 982-9332

4998510000

Customer Name :

MARTINEZ,CHERYLPhone #:

Address :

103 S DRIFTWOOD LN

CSR:

Constance Dunn

Operator : Mike Finnegan

Entry Date : 11/17/2011 7:23:20AM

SO Type : M-RECON

Instructions : Please reconnect service, pick up tag. called out@ 8:23am. thanks Connie

Due Date : 11/17/2011 6:00:00PM

Resolution Date : 11/17/2011

1:00:00PM FA Status : Completed

Resolution : water is no maf

Sub Division : 312

MR Route : F02

FA ID : 4998510590

Account # :
(407) 982-9332

4998510000

Customer Name :

MARTINEZ,CHERYLPhone #:

Address :

103 S DRIFTWOOD LN

CSR:

Batch System

Operator : LeRoy Grainger

Entry Date : 6/16/2011 7:22:14PM

SO Type : M-CUT

Instructions :

Due Date : 6/17/2011 7:00:00PM

Resolution Date : 6/20/2011

12:00:00AM FA Status : Completed

Resolution : off,lrg

Sub Division : 312

MR Route : F02

FA ID : 4998510820

Account # :
(407) 982-9332

4998510000

Customer Name :

MARTINEZ,CHERYLPhone #:

Address :

103 S DRIFTWOOD LN

CSR:

Linda JonesOperator

Operator : LeRoy Grainger

Entry Date : 6/20/2011 10:45:15AM

SO Type : M-RECON

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions : RECONNECT SERVICE. WAIVER ON DOOE. CALLED TO KEVIN 11:45A). LINDA

Due Date : 6/20/2011 6:00:00PM Resolution Date : 6/20/2011
10:00AM FA Status : Completed
Resolution : rec,,,picked up tag,,,lrg

Sub Division : 312 MR Route : F02 FA ID : 4998510364
Account # : 4998510000 Customer Name : MARTINEZ, CHERYL Phone #:
(407) 982-9332
Address : 103 S DRIFTWOOD LN CSR: Batch System
Operator : Mike Finnegan
Entry Date : 11/16/2011 7:29:47PM SO Type : M-CUT

Instructions :
Due Date : 11/17/2011 7:00:00PM Resolution Date : 11/17/2011
12:00:00AM FA Status : Completed
Resolution : water off maf

Sub Division : 312 MR Route : F02 FA ID : 4789510908
Account # : 4789510000 Customer Name : POOLE, B Phone #:
Address : 107 RIDGE DR CSR: Matthew Chandler
Operator : Rodel Hermano
Entry Date : 3/7/2011 8:38:27AM SO Type : M-NOREAD

Instructions : NEED A READ FOR BILLING, THANKS.MC
Due Date : 3/8/2011 6:00:00PM Resolution Date : 3/8/2011
1:35:00PM FA Status : Completed
Resolution : OBTAINED READ..RH

Sub Division : 312 MR Route : F02 FA ID : 5179510970
Account # : 5179510000 Customer Name : SPOTTS, JAN P Phone #:(321)
377-0112
Address : 112 FAIRLANE CIR CSR: Batch System
Operator : LeRoy Grainger
Entry Date : 5/18/2011 7:16:14PM SO Type : M-CUT

Instructions :
Due Date : 5/23/2011 7:00:00PM Resolution Date : 5/23/2011
12:00:00AM FA Status : Completed
Resolution : off,,,lrg

Sub Division : 312 MR Route : F02 FA ID : 5179510004
Account # : 5179510000 Customer Name : SPOTTS, JAN P Phone #:(321)
377-0112

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Address : 112 FAIRLANE CIR CSR: Miranda Roberts
Operator : LeRoy Grainger

Entry Date : 5/23/2011 12:51:23PM SO Type : M-RECON

Instructions : PLEASE RECONNECT - TAG SIGNED ON THE DOOR.

Due Date : 5/23/2011 6:00:00PM Resolution Date : 5/23/2011
2:15:00PM FA Status : Completed

Resolution : rec,,,picked up tag,,,lrg

Sub Division : 312 MR Route : F02 FA ID : 5999510259

Account # : 5999510000 Customer Name : JARRELL,CPhone #:(407)
323-3413

Address : 187 LAKESIDE DR CSR: Lori JonesOperator :
LeRoy Grainger

Entry Date : 4/7/2011 8:05:27AM SO Type : M-NOREAD

Instructions : Please read meter for billing. Thanks. LLJ

Due Date : 4/8/2011 6:00:00PM Resolution Date : 4/8/2011
12:00:00AM FA Status : Completed

Resolution : read

Sub Division : 312 MR Route : F02 FA ID : 5999510526

Account # : 5999510000 Customer Name : JARRELL,CPhone #:(407)
323-3413

Address : 187 LAKESIDE DR CSR: Peggy Hanks
Operator : LeRoy Grainger

Entry Date : 3/15/2011 2:02:38PM SO Type : M-SIO Request Type: General Investigation

Instructions : Confirm meter badge # and manufacturer. Put findings in 'comments'. Thanks, Peggy

Due Date : 3/21/2011 6:00:00PM Resolution Date : 3/21/2011
12:00:00AM FA Status : Completed

Resolution : badge#29226207,,,make badger,,,lrg

Sub Division : 312 MR Route : F02 FA ID : 6200610453

Account # : 6200610000 Customer Name : CharBonneau,ShellyPhone #:
(407) 688-1866

Address : 433 RIDGE DR CSR: Batch System
Operator : Mike Finnegan

Entry Date : 4/18/2011 7:25:19PM SO Type : M-CUT

Instructions :

Due Date : 4/19/2011 7:00:00PM Resolution Date : 4/19/2011
12:00:00AM FA Status : Completed

Resolution : turned off meter and read meter,put lock on meter

Sub Division : 312 MR Route : F02 FA ID : 6200610061

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Account # : 6200610000 Customer Name : CharBonneau,ShellyPhone #:
 (407) 688-1866

Address : 433 RIDGE DR CSR: Miranda Roberts
 Operator : Mike Finnegan

Entry Date : 4/19/2011 10:54:22AM SO Type : M-RECON

Instructions : Please reconnect service, waiver signed and hanging on the door - MR

Due Date : 4/19/2011 6:00:00PM Resolution Date : 4/19/2011
 1:00:00PM FA Status : Completed

Resolution :

Sub Division : 312 MR Route : F02 FA ID : 6200610461

Account # : 6200610000 Customer Name : CharBonneau,ShellyPhone #:
 (407) 688-1866

Address : 433 RIDGE DR CSR: Batch System
 Operator : LeRoy Grainger

Entry Date : 6/16/2011 7:22:14PM SO Type : M-CUT

Instructions :

Due Date : 6/17/2011 7:00:00PM Resolution Date : 6/20/2011
 12:00:00AM FA Status : Completed

Resolution : off,lrg

Sub Division : 312 MR Route : F02 FA ID : 6200610393

Account # : 6200610000 Customer Name : CharBonneau,ShellyPhone #:
 (407) 688-1866

Address : 433 RIDGE DR CSR: Linette Orengo
 Operator : LeRoy Grainger

Entry Date : 6/20/2011 8:47:18AM SO Type : M-RECON

Instructions : please recon cust. has paid tag is signed on the door. paged Kevin.../LIO FL

Due Date : 6/20/2011 6:00:00PM Resolution Date : 6/20/2011
 1:01:00PM FA Status : Completed

Resolution : rec,,,picked up tag,,lrg

Sub Division : 312 MR Route : F02 FA ID : 7689510703

Account # : 7689510000 Customer Name : LEINENBACH,TERRYPhone #:
 (407) 782-1779

Address : 109 WESTRIDGE DR CSR: Batch System
 Operator : LeRoy Grainger

Entry Date : 2/16/2011 8:30:53PM SO Type : M-CUT

Instructions :

Due Date : 2/17/2011 7:00:00PM Resolution Date : 2/23/2011
 12:00:00AM FA Status : Completed

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution :OFF

b Division : 312

MR Route : F02

FA ID : 7689510195

Account # :
#: (407) 782-1779

7689510000

Customer Name :

LEINENBACH,TERRYPhone

Address :
Operator : LeRoy Grainger

109 WESTRIDGE DR

CSR: Peggy Hanks

Entry Date : 4/5/2011 11:58:55AM

SO Type : M-SIO

Request Type: General Investigation

Instructions : Record meter badge/serial # and mfg. PUt findings in comments. Thanks,Peggy

Due Date : 4/15/2011 6:00:00PM

Resolution Date : 4/14/2011

12:00:00AM FA Status : Completed

Resolution : badge#29226205,,,,make badger,,,lrg

Sub Division : 312

MR Route : F02

FA ID : 7869510421

Account # :
(407) 415-1046

7869510000

Customer Name :

BARTLING,ROSA EPhone #:

Address :
Operator : LeRoy Grainger

115 FAIRLANE CIR

CSR: Batch System

Entry Date : 2/16/2011 8:30:53PM

SO Type : M-CUT

Instructions :

Due Date : 2/17/2011 7:00:00PM
0:00AM FA Status : Completed

Resolution Date : 2/23/2011

Resolution :off

Sub Division : 312

MR Route : F02

FA ID : 7869510317

Account # :
(407) 415-1046

7869510000

Customer Name :

BARTLING,ROSA EPhone #:

Address :
Operator : LeRoy Grainger

115 FAIRLANE CIR

CSR: Sheri Demonbreun

Entry Date : 2/23/2011 8:05:33AM

SO Type : M-RECON

Instructions : please pick up tag and reconnect service, called to kevin-sheri

Due Date : 2/23/2011 8:00:00PM

Resolution Date : 2/23/2011

11:10:00AM FA Status : Completed

Resolution :rec,lrg

Sub Division : 312

MR Route : F02

FA ID : 7869510628

Account # :
(407) 415-1046

7869510000

Customer Name :

BARTLING,ROSA EPhone #:

Address :
Operator : LeRoy Grainger

115 FAIRLANE CIR

CSR: Batch System

Entry Date : 6/16/2011 7:22:14PM

SO Type : M-CUT

Instructions :

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date : 6/17/2011 7:00:00PM Resolution Date : 6/20/2011
 12:00:00AM FA Status : Completed
 solution : off,lrg

Sub Division : 312 MR Route : F02 FA ID : 7869510043
 Account # : 7869510000 Customer Name : BARTLING,ROSA EPhone #:
 (407) 415-1046
 Address : 115 FAIRLANE CIR CSR: Constance Dunn
 Operator : LeRoy Grainger

Entry Date : 8/18/2011 3:15:07PM SO Type : M-RECON
 Instructions : PLEASE RECONNECT SERVICE, PICK UP TAG. THANKS CONNIE

Due Date : 8/19/2011 6:00:00PM Resolution Date : 8/19/2011
 12:00:00AM FA Status : Completed
 Resolution : rec,,,picked up tag,,,lrg

Sub Division : 312 MR Route : F02 FA ID : 7869510189
 Account # : 7869510000 Customer Name : BARTLING,ROSA EPhone #:
 (407) 415-1046
 Address : 115 FAIRLANE CIR CSR: Tara DruryOperator:
 LeRoy Grainger

Entry Date : 11/18/2011 10:37:20AM SO Type : M-RECON
 Instructions : Please pick up tag and reconnect service. Called to Kevin C./tmd

Due Date : 11/18/2011 6:00:00PM Resolution Date : 11/18/2011
 12:00:00AM FA Status : Completed
 Resolution : rec,,,picked up tag,,,lrg

Sub Division : 312 MR Route : F02 FA ID : 7869510669
 Account # : 7869510000 Customer Name : BARTLING,ROSA EPhone #:
 (407) 415-1046
 Address : 115 FAIRLANE CIR CSR: Batch System
 Operator : Chris Gosnell

Entry Date : 8/16/2011 7:19:06PM SO Type : M-CUT

Instructions :

Due Date : 8/17/2011 7:00:00PM Resolution Date : 8/17/2011
 12:00:00AM FA Status : Completed
 Resolution : Turned off meter tagged door...crg

Sub Division : 312 MR Route : F02 FA ID : 7869510381
 Account # : 7869510000 Customer Name : BARTLING,ROSA EPhone #:
 (407) 415-1046
 Address : 115 FAIRLANE CIR CSR: Batch System
 Operator : Mike Finnegan

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date : 11/16/2011 7:29:47PM SO Type : M-CUT

Instructions :

Due Date : 11/17/2011 7:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 11/17/2011

Resolution : water is off maf

Sub Division : 312

MR Route : F02

FA ID : 7869510265

Account # :
(407) 415-1046

7869510000

Customer Name :

BARTLING,ROSA EPhone #:

Address :
: LeRoy Grainger

115 FAIRLANE CIR

CSR:

Vicki WilsonOperator

Entry Date : 6/20/2011 8:27:51AM SO Type : M-RECON

Instructions : Please reconnect, tag on door//vicki contacted kevin.

Due Date : 6/20/2011 8:00:00PM
1:05:00PM FA Status : Completed

Resolution Date : 6/20/2011

Resolution : rec,,,picked up tag,,lrg

Sub Division : 312

MR Route : F02

FA ID : 9909510101

Account # :
(321) 696-9333

9909510000

Customer Name :

SMITH,MICHELLE LPhone #:

Address :
Operator : Chris Gosnell

158 LAKESIDE DR

CSR:

Batch System

Entry Date : 10/10/2011 7:01:58PM SO Type : M-EXCHNG

Instructions : MR ID: 990955872048, MR REMARK: GF exchange

Due Date : 10/10/2011 7:01:58PM
12:00:00AM FA Status : Completed

Resolution Date : 10/24/2011

Resolution :REPLACED FOGGED 5/8" METER..CRG

Sub Division : 312

MR Route : F02

FA ID : 9909510744

Account # :
(321) 696-9333

9909510000

Customer Name :

SMITH,MICHELLE LPhone #:

Address :
Operator : Chris Gosnell

158 LAKESIDE DR

CSR:

Batch System

Entry Date : 8/16/2011 7:19:06PM SO Type : M-CUT

Instructions :

Due Date : 8/17/2011 7:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 8/17/2011

Resolution :Turned off meter tagged door...crg

Sub Division : 312

MR Route : F02

FA ID : 9909510718

CMRP0008

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

Account # : 9909510000 Customer Name : SMITH,MICHELLE LPhone #:
 (321) 696-9333

Address : 158 LAKESIDE DR CSR: Lori JonesOperator :
 Roy Grainger

Entry Date : 1/18/2011 2:46:16PM SO Type : M-RECON

Instructions : Please reconnect service. Customer is home to sign. Thank you. LLJ *Dispatched to Kevin @3:47pm

Due Date : 1/18/2011 6:00:00PM Resolution Date : 1/19/2011
 7:10:00AM FA Status : Completed

Resolution :rec,picked up tag,lrg

Sub Division : 312 MR Route : F02 FA ID : 9909510371

Account # : 9909510000 Customer Name : SMITH,MICHELLE LPhone #:
 (321) 696-9333

Address : 158 LAKESIDE DR CSR: Batch System
 Operator : LeRoy Grainger

Entry Date : 1/17/2011 8:31:16PM SO Type : M-CUT

Instructions :

Due Date : 1/18/2011 7:00:00PM Resolution Date : 1/18/2011
 12:00:00AM FA Status : Completed

Resolution :l.off

b Division : 312 MR Route : F02 FA ID : 2869910143

Account # : 4501299450 Customer Name : LOPEZ,MELANIEPhone #:
 (407) 655-9720

Address : 113 FAIRLANE CIR CSR: Batch System
 Operator : LeRoy Grainger

Entry Date : 2/16/2011 8:30:53PM SO Type : M-CUT

Instructions :

Due Date : 2/17/2011 7:00:00PM Resolution Date : 2/23/2011
 12:00:00AM FA Status : Completed

Resolution :OFF

Sub Division : 312 MR Route : F02 FA ID : 2869910440

Account # : 4501299450 Customer Name : LOPEZ,MELANIEPhone #:
 (407) 655-9720

Address : 113 FAIRLANE CIR CSR: Batch System
 Operator : Chris Gosnell

Entry Date : 8/16/2011 7:19:06PM SO Type : M-CUT

Instructions :

Due Date : 8/17/2011 7:00:00PM Resolution Date : 8/17/2011
 12:00:00AM FA Status : Completed

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution : Turned off meter tagged door...crg

Sub Division : 312

MR Route : F02

FA ID : 8239510618

Account # :
832-4131

1793327226

Customer Name :

CABRAL,GLEN Phone #:(407)

Address :
Operator : Mike Finnegan

122 LAKE MINNIE DR

CSR: Lisa Bachmann

Entry Date : 11/16/2011 11:44:23AM

SO Type : M-SIO

Request Type: General Investigation

Instructions : Please take re-read, cust had broken hose between house and shed, want to verify amt usage and if correct.
Please tag door with results. thanks /labDue Date : 11/17/2011 8:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 11/17/2011

Resolution : reread meter and tagged maf

Sub Division : 312

MR Route : F02

FA ID : 6889510357

Account # :
(407) 739-2757

6889510000

Customer Name :

MITCHELL,GORDON Phone #:

Address :
Operator : LeRoy Grainger

105 W RIDGE DR

CSR: Karen Thimmes

Entry Date : 6/15/2011 8:44:59AM

SO Type : M-WARN

Instructions : Tag door. Please call office due to returned mail. Thanks, Karyn

Due Date : 6/16/2011 8:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 6/16/2011

Resolution : hung tag to call office,,,lrg

Sub Division : 312

MR Route : F02

FA ID : 6889510725

Account # :
(407) 739-2757

6889510000

Customer Name :

MITCHELL,GORDON Phone #:

Address :
Operator : LeRoy Grainger

105 W RIDGE DR

CSR: Brandi Deere

Entry Date : 3/30/2011 6:34:15AM

SO Type : M-SIO

Request Type: General Investigation

Instructions : please tag door for cust to call office about return mail. thanks bnd

Due Date : 3/31/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 4/1/2011

Resolution : hung tag,,,lrg

Sub Division : 312

MR Route : F02

FA ID : 3669510118

Account # :
(407) 415-5786

9819299406

Customer Name :

BARTLING,ALLEN Phone #:

Address :
Operator : LeRoy Grainger

116 FAIRLANE CIR

CSR: Batch System

Entry Date : 4/6/2011 7:14:19PM

SO Type : M-SIO

Request Type: General Investigation

Instructions :

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date : 4/6/2011 7:14:19PM Resolution Date : 4/11/2011
 12:00:00AM FA Status : Completed
 Resolution : MR ID: 366950568831, MR REMARK: GF meter very readable,,,,,lrg

Sub Division : 312 MR Route : F02 FA ID : 2469510348
 Account # : 2057530478 Customer Name : MORGAN,KIM Phone #: (704)
 860-9363
 Address : 117 FAIRLANE CIR CSR: Batch System
 Operator : LeRoy Grainger
 Entry Date : 2/16/2011 8:30:53PM SO Type : M-CUT

Instructions :
 Due Date : 2/17/2011 7:00:00PM Resolution Date : 2/23/2011
 12:00:00AM FA Status : Completed
 Resolution : off

Sub Division : 312 MR Route : F02 FA ID : 2469510079
 Account # : 2057530478 Customer Name : MORGAN,KIM Phone #: (704)
 860-9363
 Address : 117 FAIRLANE CIR CSR: Batch System
 Operator : LeRoy Grainger
 Entry Date : 5/18/2011 7:16:14PM SO Type : M-CUT

Instructions :
 Due Date : 5/23/2011 7:00:00PM Resolution Date : 5/23/2011
 12:00:00AM FA Status : Completed
 Resolution : off,,,lrg

Sub Division : 312 MR Route : F02 FA ID : 2469510141
 Account # : 2057530478 Customer Name : MORGAN,KIM Phone #: (704)
 860-9363
 Address : 117 FAIRLANE CIR CSR: Constance Dunn
 Operator : LeRoy Grainger
 Entry Date : 11/30/2011 2:57:37PM SO Type : M-READ

Instructions : TAKE FINAL READ, TURN OFF AND LOCK. THANKS CONNIE
 Due Date : 12/1/2011 12:00:00AM Resolution Date : 12/2/2011
 12:00:00AM FA Status : Completed
 Resolution : read,locked tagged,,lrg

Sub Division : 312 MR Route : F02 FA ID : 2469510393
 Account # : 2057530478 Customer Name : MORGAN,KIM Phone #: (704)
 860-9363
 Address : 117 FAIRLANE CIR CSR: Maxine Norris
 Operator : LeRoy Grainger

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date : 5/23/2011 8:28:23AM SO Type : M-RECON

Instructions : please restore service someone will be home thank you

Due Date : 5/23/2011 12:00:00AM
12:00:00AM FA Status : Completed

Resolution Date : 5/23/2011

Resolution : rec,,,,picked up tag,,,,lrg

Sub Division : 312

MR Route : F02

FA ID : 2469510327

Account # :
860-9363

2057530478

Customer Name :

MORGAN,KIMPhone #:(704)

Address :
Operator : LeRoy Grainger

117 FAIRLANE CIR

CSR: Brandi Deere

Entry Date : 2/23/2011 8:47:32AM SO Type : M-RECON

Instructions : RECONNECT AND PICK UP TAG. PAGE TO KEVIN

Due Date : 2/23/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 2/23/2011

Resolution : rec,lrg

Sub Division : 312

MR Route : F02

FA ID : 7809510923

Account # :
431-1918

3027127785

Customer Name :

Tully,SandraPhone #:(407)

Address :
Operator : LeRoy Grainger

112 S DRIFTWOOD LN

CSR: Batch System

Entry Date : 5/18/2011 7:16:14PM SO Type : M-CUT

Instructions :

Due Date : 5/23/2011 7:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 5/23/2011

Resolution : off,,lrg

Sub Division : 312

MR Route : F02

FA ID : 7809510077

Account # :
431-1918

3027127785

Customer Name :

Tully,SandraPhone #:(407)

Address :
Operator : LeRoy Grainger

112 S DRIFTWOOD LN

CSR: Deborah Volz

Entry Date : 5/25/2011 12:23:50PM SO Type : M-RECON

Instructions : reconnect service, tag on door.deb

Due Date : 5/25/2011 8:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 5/25/2011

Resolution : rec,,,picked up tag,,,lrg

Sub Division : 312

MR Route : F02

FA ID : 7229510781

Account # :

9685361596

Customer Name :

ALI,ALAUDDINPhone #:(321)

Field Activity Detail Report from 01/01/2011 to 12/31/2011

422-4930

Address : 112 LAKE MINNIE DR CSR: Linette Orengo
Operator : LeRoy Grainger

Entry Date : 1/13/2011 11:37:51AM SO Type : M-ON

Instructions : please confirm if water is on/off take a start read cust. stated he has been there a wk just purchased home & the water has been on. /LIO FL

Due Date : 1/14/2011 6:00:00PM Resolution Date : 1/14/2011
12:00:00AM FA Status : Completed

Resolution :water allready on,lrg

Sub Division : 312 MR Route : F02 FA ID : 4169510822
Account # : 6690353436 Customer Name : Wyche,BrittanyPhone #:(407)
936-8297

Address : 121 FAIRLANE CIR CSR: Isabel Ceballos
Operator : LeRoy Grainger

Entry Date : 2/18/2011 8:20:54AM SO Type : M-READ

Instructions : Read & leave on for new. /ic

Due Date : 2/21/2011 6:00:00PM Resolution Date : 2/22/2011
12:00:00AM FA Status : Completed

Resolution :read,left on,lrg

Sub Division : 312 MR Route : F02 FA ID : 4169510247
Account # : 6690353436 Customer Name : Wyche,BrittanyPhone #:(407)
936-8297

Address : 121 FAIRLANE CIR CSR: Lori JonesOperator :
LeRoy Grainger

Entry Date : 2/23/2011 11:58:01AM SO Type : M-READ

Instructions : Please read meter and leave on for new customer. Thank you. LLJ

Due Date : 2/24/2011 6:00:00PM Resolution Date : 2/24/2011
12:00:00AM FA Status : Completed

Resolution :read,left on,lrg

Sub Division : 312 MR Route : F02 FA ID : 3839510800
Account # : 0923956892 Customer Name : James,LucillePhone #:(321)
634-2934

Address : 123 LAKE MINNIE DR CSR: Batch System
Operator : LeRoy Grainger

Entry Date : 6/16/2011 7:22:14PM SO Type : M-CUT

Instructions :

Due Date : 6/17/2011 7:00:00PM Resolution Date : 6/20/2011
12:00:00AM FA Status : Completed

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution : off,lrg

Sub Division : 312

MR Route : F02

FA ID : 3839510943

Account # :
634-2934

0923956892

Customer Name :

James,LucillePhone #:(321)

Address :
Operator : LeRoy Grainger

123 LAKE MINNIE DR

CSR: Linette Orengo

Entry Date : 1/31/2011 7:23:45AM SO Type : M-READ

Instructions : please take final read lock meter & tag for new to appy.../LIO FL

Due Date : 2/1/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 2/1/2011

Resolution : read,locked and tagged,lrg

Sub Division : 312

MR Route : F02

FA ID : 3839510169

Account # :
634-2934

0923956892

Customer Name :

James,LucillePhone #:(321)

Address :
Operator : LeRoy Grainger

123 LAKE MINNIE DR

CSR: Jennifer Elliot

Entry Date : 6/20/2011 9:32:12AM SO Type : M-RECON

Instructions : Pick up tag and reconnect service. I called Kevin Cooper. Jennifer

Due Date : 6/20/2011 8:00:00PM
00PM FA Status : Completed

Resolution Date : 6/20/2011

Resolution : rec,,,picked up tag,,lrg

Sub Division : 312

MR Route : F02

FA ID : 3839510541

Account # :
634-2934

0923956892

Customer Name :

James,LucillePhone #:(321)

Address :
Operator : LeRoy Grainger

123 LAKE MINNIE DR

CSR: Jennifer Elliot

Entry Date : 2/2/2011 2:11:34PM SO Type : M-READ

Instructions : Please take read and turn on for new customer. Customer will be there to sign for service. Jennifer

Due Date : 2/3/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 2/3/2011

Resolution : turned on,lrg

Sub Division : 312

MR Route : F02

FA ID : 0499510673

Account # :
405-3110

1319081075

Customer Name :

Burhenn,DentonPhone #:(407)

Address :
LeRoy Grainger

416 RIDGE DR

CSR: Lori JonesOperator :

Entry Date : 4/29/2011 11:10:18AM SO Type : M-READ

Instructions : Please read meter and leave on for new. Thank you. LLJ

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date : 5/2/2011 6:00:00PM Resolution Date : 5/2/2011
 12:00:00AM FA Status : Completed
 Resolution : read,left on,,lrg

Sub Division : 312 MR Route : F02 FA ID : 1849510222
 Account # : 1324036819 Customer Name : Jones,GeorgePhone #:(718)
 807-8666
 Address : 166 LAKESIDE DR CSR:Sheri Demonbreun
 Operator :
 Entry Date : 5/23/2011 7:50:00AM SO Type : M-SIO Request Type: General Investigation

Instructions :
 Due Date : 5/5/2011 6:00:00PM Resolution Date : 5/23/2011
 12:00:00AM FA Status : Completed
 Resolution : entered in error

Sub Division : 312 MR Route : F02 FA ID : 1849510993
 Account # : 1324036819 Customer Name : Jones,GeorgePhone #:(718)
 807-8666
 Address : 166 LAKESIDE DR CSR:Sheri Demonbreun
 Operator :
 Entry Date : 5/23/2011 7:54:05AM SO Type : M-RECON

Instructions : customer at premise to sign, please reconnect service, called to leroy-thanks sheri
 Due Date : 5/23/2011 8:00:00PM Resolution Date : 5/23/2011
 12:00:00AM FA Status : Completed
 Resolution : rec,,,,picked up tag,,,,lrg

Sub Division : 312 MR Route : F02 FA ID : 1849510152
 Account # : 1324036819 Customer Name : Jones,GeorgePhone #:(718)
 807-8666
 Address : 166 LAKESIDE DR CSR: Lori JonesOperator :
 LeRoy Grainger
 Entry Date : 1/5/2011 1:08:30PM SO Type : M-OFF

Instructions : Customer had stopped svc as of 12/31/10, but the FA for the shutoff had been cancelled for some reason. We will need a final read for her, and the svc to be stopped. Thank you. LLJ
 Due Date : 1/6/2011 6:00:00PM Resolution Date : 1/6/2011
 7:50:00AM FA Status : Completed
 Resolution : read,locked and tagged,lrg

Sub Division : 312 MR Route : F02 FA ID : 1849510479
 Account # : 1324036819 Customer Name : Jones,GeorgePhone #:(718)
 807-8666
 Address : 166 LAKESIDE DR CSR: John TuttonOperator

Field Activity Detail Report from 01/01/2011 to 12/31/2011

: LeRoy Grainger

Entry Date : 1/7/2011 10:43:33AM SO Type : M-ON

Instructions : TURN ON FOR NEW CHECK OFFICE FOR WAIVER-JWT**CUSTOMER CALLED WILL BE HOME I SPOKE WITH LEROY GRAINGER HE WILL BE THERE BETWEEN 1-1:30PM* LORIE M. 12:40 P.M.*

Due Date : 1/10/2011 6:00:00PM Resolution Date : 1/10/2011
 12:00:00AM FA Status : Completed

Resolution : turned on,lrg

Sub Division : 312 MR Route : F02 FA ID : 1849510885
 Account # : 1324036819 Customer Name : Jones,GeorgePhone #:(718)
 807-8666

Address : 166 LAKESIDE DR CSR: Batch System
 Operator : LeRoy Grainger

Entry Date : 5/18/2011 7:16:14PM SO Type : M-CUT

Instructions :

Due Date : 5/23/2011 7:00:00PM Resolution Date : 5/23/2011
 12:00:00AM FA Status : Completed

Resolution : l.off,,,lrg

Sub Division : 312 MR Route : F02 FA ID : 1098510558
 Account # : 3838752641 Customer Name : Ruiz,MarianitaPhone #:(407)
 257-7315

Address : 100 S DRIFTWOOD LN CSR: Matthew Chandler
 Operator : LeRoy Grainger

Entry Date : 8/26/2011 11:42:30AM SO Type : M-ON

Instructions : CUST FIXED LEAK. SENT TO COACH TO TURN ON THIS AFTERNOON. THANKS.MC

Due Date : 8/26/2011 6:00:00PM Resolution Date : 8/26/2011
 12:00:00AM FA Status : Completed

Resolution : water allready on,,,,picked up tag,,,lrg

Sub Division : 312 MR Route : F02 FA ID : 1098510752
 Account # : 3838752641 Customer Name : Ruiz,MarianitaPhone #:(407)
 257-7315

Address : 100 S DRIFTWOOD LN CSR: Vicki WilsonOperator
 Operator : LeRoy Grainger

Entry Date : 8/24/2011 7:10:06AM SO Type : M-WARN

Instructions : Please turn on, someone will be there all day to sign//vicki

Due Date : 8/25/2011 8:00:00PM Resolution Date : 8/26/2011
 12:00:00AM FA Status : Completed

Resolution : unlocked meter,,but could not turn on due to leak on customers side,,,tagged door with findings,,,lrg

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division : 312 MR Route : F02 FA ID : 3859510428
 Account # : 1120999915 Customer Name : RODGERS,ANDREA Phone #: (407) 335-9330
 Address : 124 FAIRLANE CIR CSR: Karen Thimmes
 Operator : LeRoy Grainger
 Entry Date : 5/17/2011 10:22:05AM SO Type : M-WARN
 Instructions : Tag door: Please call office due to returned mail. Thanks, Karyn
 Due Date : 5/18/2011 8:00:00PM Resolution Date : 5/18/2011
 12:00:00AM FA Status : Completed
 Resolution : hung tag,,,,talked to neighbor and she said house is vacant,,,,lrg

Sub Division : 312 MR Route : F02 FA ID : 3859510813
 Account # : 1120999915 Customer Name : RODGERS,ANDREA Phone #: (407) 335-9330
 Address : 124 FAIRLANE CIR CSR: Vicki Wilson Operator
 Operator : LeRoy Grainger
 Entry Date : 6/29/2011 8:35:14AM SO Type : M-READ
 Instructions : Take read,off and lock,tag door//vicki
 Due Date : 6/30/2011 8:00:00PM Resolution Date : 6/30/2011
 12:00:00AM FA Status : Completed
 Resolution : read,locked,tagged,lrg

Sub Division : 312 MR Route : F02 FA ID : 3859510333
 Account # : 1120999915 Customer Name : RODGERS,ANDREA Phone #: (407) 335-9330
 Address : 124 FAIRLANE CIR CSR: Madelin Collado
 Operator : Mike Finnegan
 Entry Date : 8/4/2011 9:25:50AM SO Type : M-READ
 Instructions : Pls take read and leave mtr on for new customer MC/NC
 Due Date : 8/5/2011 6:00:00PM Resolution Date : 8/5/2011
 12:00:00AM FA Status : Completed
 Resolution : water is turned on maf

Sub Division : 312 MR Route : F02 FA ID : 3859510491
 Account # : 1120999915 Customer Name : RODGERS,ANDREA Phone #: (407) 335-9330
 Address : 124 FAIRLANE CIR CSR: Loretta Abbott
 Operator : LeRoy Grainger
 Entry Date : 8/30/2011 12:12:44PM SO Type : M-READ
 Instructions : PLEASE READ THE METER AND LEAVE ON FOR NEW CUST. THANKS, LORETTA
 Due Date : 8/31/2011 6:00:00PM Resolution Date : 8/31/2011
 12:00:00AM FA Status : Completed

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution : read, left on,,,lrg

b Division : 312

MR Route : F02

FA ID : 7109510107

Account # :
(407) 314-7508

1397143419

Customer Name :

STONE, CARSON Phone #:

Address :
Operator : LeRoy Grainger

107 S DRIFTWOOD LN

CSR: Lorie Mayeski

Entry Date : 7/27/2011 10:24:24AM SO Type : M-READ

Instructions : PLEASE OBTAIN READ AND 'LEAVE METER ON' (OWNER HAS APPLIED FOR SERVICE). THANKS, LORIE

Due Date : 8/1/2011 12:00:00AM
12:00:00AM FA Status : Completed

Resolution Date : 8/1/2011

Resolution : read, left on,,,lrg

Sub Division : 312

MR Route : F02

FA ID : 7109510865

Account # :
(407) 314-7508

1397143419

Customer Name :

STONE, CARSON Phone #:

Address :
Operator : LeRoy Grainger

107 S DRIFTWOOD LN

CSR: Vicki Wilson Operator

Entry Date : 3/25/2011 12:08:06PM SO Type : HIBILL

Instructions : Cust complained of high bill , please reread and check for leaks at meter, please call cust on cell # 4073990068
Katherine SagersDue Date : 3/28/2011 8:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 3/28/2011

Resolution : no leaks detected,,,tagged door with findings,,,lrg

Sub Division : 312

MR Route : F02

FA ID : 3539510954

Account # :
(321) 278-5746

9860247656

Customer Name :

STRINGER, NEIL Phone #:

Address :
Operator : Rodel Hermano

121 LAKE MINNIE DR

CSR: Isabel Ceballos

Entry Date : 10/12/2011 12:34:47PM SO Type : M-READ

Instructions : READ & LEAVE ON FOR NEW. /IC

Due Date : 10/14/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 10/14/2011

Resolution : READ AND LEFT ON FOR NEW CUSTOMER..RH

Sub Division : 312

MR Route : F02

FA ID : 3539510500

Account # :
(321) 278-5746

9860247656

Customer Name :

STRINGER, NEIL Phone #:

Address :
Operator : Michael Overton

121 LAKE MINNIE DR

CSR: Jennifer Elliot

Entry Date : 4/21/2011 7:57:43AM SO Type : TESTMTR

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions : Customer is stating that the customer was in an Assisted Living facility from all of Feb in Mar 1-18 . Customer is stating that she couldn't possibly use the amount of water and would like a meter test done on the meter. Karen Saunders at 518-307-7045JE

a Date : 4/22/2011 8:00:00PM Resolution Date : 4/22/2011
 1:00:00PM FA Status : Completed

Resolution : amount of water and would like a meter test done on the meter. Karen Saunders at 518-307-7045J
 *TESTED METER. METER PASSED FIELD TEST. CALLED CUSTOMER INFORMED HER OF A POSSIBLE SLIGHT LEAK. SHE WILL HAVE A NEIGHBOR CHECK THE PLUMBING AGAIN. MAO

Sub Division : 312 MR Route : F02 FA ID : 3539510224
 Account # : 9860247656 Customer Name : STRINGER,NEILPhone #:
 (321) 278-5746
 Address : 121 LAKE MINNIE DR CSR: Linda JonesOperator
 : LeRoy Grainger

Entry Date : 4/18/2011 11:31:53AM SO Type : HIBILL
 Instructions : RE-READ METER AND CHECK FOR LEAKS. MS COMPLAINING OF HIGH BILL. LINDA

Due Date : 4/19/2011 6:00:00PM Resolution Date : 4/19/2011
 12:00:00AM FA Status : Completed

Resolution : no leaks detected,,,,tagged door,,,,lrg

Sub Division : 312 MR Route : F02 FA ID : 6069510738
 Account # : 4020790523 Customer Name : Sigurdson,HalldorPhone #:
 17) 302-1249
 Address : 120 FAIRLANE CIR CSR: Batch System
 Operator : Chris Gosnell

Entry Date : 8/16/2011 7:19:06PM SO Type : M-CUT

Instructions :

Due Date : 8/17/2011 7:00:00PM Resolution Date : 8/17/2011
 12:00:00AM FA Status : Completed

Resolution : Turned off meter tagged door...crg

Sub Division : 312 MR Route : F02 FA ID : 6069510416
 Account # : 4020790523 Customer Name : Sigurdson,HalldorPhone #:
 (407) 302-1249
 Address : 120 FAIRLANE CIR CSR: Batch System
 Operator : LeRoy Grainger

Entry Date : 2/16/2011 8:30:53PM SO Type : M-CUT

Instructions :

Due Date : 2/17/2011 7:00:00PM Resolution Date : 2/23/2011
 12:00:00AM FA Status : Completed

olution : off

Sub Division : 312 MR Route : F02 FA ID : 6069510326

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Account # : 4020790523 Customer Name : Sigurdson,HalldorPhone #:
(407) 302-1249

Address : 120 FAIRLANE CIR CSR: Andrea Lybarger
Operator : LeRoy Grainger

Entry Date : 9/1/2011 12:05:31PM SO Type : M-SIO Request Type: General Investigation

Instructions : WATER TURNED OFF 8-17 FOR NONPAYMENT. PLEASE VERIFY WATER IS STILL OFF AND IF THE PROPERTY IS OCCUPEID. THANKS ANDREA

Due Date : 9/6/2011 6:00:00PM Resolution Date : 9/6/2011
12:00:00AM FA Status : Completed

Resolution : water off still,,,no usage,,,house is vacant,,,,lrg

Sub Division : 312 MR Route : F02 FA ID : 6069510053

Account # : 4020790523 Customer Name : Sigurdson,HalldorPhone #:
(407) 302-1249

Address : 120 FAIRLANE CIR CSR: Lori JonesOperator :
LeRoy Grainger

Entry Date : 9/14/2011 11:14:33AM SO Type : M-ON

Instructions : Please start service for new customer. Waiver will be taped to the front door. Thanks. LLJ customer phd for the waiver he didnt rcv emailed to him...tda

Due Date : 9/15/2011 6:00:00PM Resolution Date : 9/15/2011
12:00:00AM FA Status : Completed

Resolution : turned on,,,picked up tag,,,lrg

Sub Division : 312 MR Route : F02 FA ID : 7349510249

Account # : 3748026331 Customer Name : JOHNSON,DAVIDPhone #:
(407) 312-0178

Address : 186 LAKESIDE DR CSR: Brandi Deere
Operator : LeRoy Grainger

Entry Date : 9/12/2011 7:26:35AM SO Type : M-OFF

Instructions : take final read and lock meter. tag door for new to apply. thanks bnd/fl

Due Date : 9/15/2011 6:00:00PM Resolution Date : 9/15/2011
12:00:00AM FA Status : Completed

Resolution : read,locked ,tagged,,,lrg

Sub Division : 312 MR Route : F02 FA ID : 7349510941

Account # : 3748026331 Customer Name : JOHNSON,DAVIDPhone #:
(407) 312-0178

Address : 186 LAKESIDE DR CSR: Lisa SilvaOperator :
LeRoy Grainger

Entry Date : 9/21/2011 8:21:19AM SO Type : M-ON

Instructions : waiver received

Due Date : 9/22/2011 6:00:00PM Resolution Date : 9/22/2011

Field Activity Detail Report from 01/01/2011 to 12/31/2011

12:00:00AM FA Status : Completed
 Resolution : turned on,,lrg

Sub Division : 312 MR Route : F02 FA ID : 7749510854
 Account # : 7738592119 Customer Name : HARMON,SARINA Phone #:
 (407) 221-7081
 Address : 170 LAKESIDE DR CSR: Andrea Lybarger
 Operator : LeRoy Grainger
 Entry Date : 9/1/2011 3:46:08PM SO Type : M-SIO Request Type: General Investigation
 Instructions : WATER CUT ON 8-17 FOR NONPAYMENT. PLEASE VERIFY WATER STILL OFF AND IF THE PROPERTY IS OCCUPIED. THANKS ANDREA

Due Date : 9/6/2011 6:00:00PM Resolution Date : 9/6/2011
 12:00:00AM FA Status : Completed
 Resolution : water was on,,,turned off and locked,,,tagged door to call office a.s.a.p,,,lrg

Sub Division : 312 MR Route : F02 FA ID : 7749510936
 Account # : 7738592119 Customer Name : HARMON,SARINA Phone #:
 (407) 221-7081
 Address : 170 LAKESIDE DR CSR: Lori Jones
 Operator : LeRoy Grainger

Entry Date : 2/7/2011 12:59:34PM SO Type : M-ON
 Instructions : Please turn on service for new customer. Waiver on file at office. Thanks. LLJ
 Due Date : 2/8/2011 6:00:00PM Resolution Date : 2/8/2011
 12:00:00AM FA Status : Completed
 Resolution : turned on,,but house vaive off,,,tagged door,lrg

Sub Division : 312 MR Route : F02 FA ID : 7749510658
 Account # : 7738592119 Customer Name : HARMON,SARINA Phone #:
 (407) 221-7081
 Address : 170 LAKESIDE DR CSR: Batch System
 Operator : LeRoy Grainger

Entry Date : 1/17/2011 8:31:16PM SO Type : M-WARN
 Instructions :

Due Date : 1/18/2011 7:00:00PM Resolution Date : 1/18/2011
 12:00:00AM FA Status : Completed
 Resolution : l.off

Sub Division : 312 MR Route : F02 FA ID : 7749510480
 Account # : 7738592119 Customer Name : HARMON,SARINA Phone #:
 (407) 221-7081
 Address : 170 LAKESIDE DR CSR: Batch System
 Operator : LeRoy Grainger

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date : 6/16/2011 7:22:14PM SO Type : M-CUT

Instructions :

Due Date : 6/17/2011 7:00:00PM Resolution Date : 6/20/2011
 12:00:00AM FA Status : Completed
 Resolution : off,lrg

Sub Division : 312

MR Route : F02

FA ID : 7749510160

Account # : 7738592119 Customer Name : HARMON,SARINA Phone #:
(407) 221-7081Address : 170 LAKESIDE DR CSR: Isabel Ceballos
Operator : LeRoy Grainger

Entry Date : 10/4/2011 3:40:41PM SO Type : M-ON

Instructions : GET READING; TURN ON FOR NEW AM APPT. /IC

Due Date : 10/5/2011 6:00:00PM Resolution Date : 10/5/2011
 12:00:00AM FA Status : Completed

Resolution : turned on,,,but house valve off,,,,tagged door with findings,,,lrg

Sub Division : 312

MR Route : F02

FA ID : 7749510210

Account # : 7738592119 Customer Name : HARMON,SARINA Phone #:
(407) 221-7081Address : 170 LAKESIDE DR CSR: Batch System
Operator : Chris Gosnell

Entry Date : 8/16/2011 7:19:06PM SO Type : M-CUT

Instructions :

Due Date : 8/17/2011 7:00:00PM Resolution Date : 8/17/2011
 12:00:00AM FA Status : Completed

Resolution : Turned off meter tagged door...crg

Sub Division : 312

MR Route : F02

FA ID : 7749510864

Account # : 7738592119 Customer Name : HARMON,SARINA Phone #:
(407) 221-7081Address : 170 LAKESIDE DR CSR: Linda Jones Operator
: LeRoy Grainger

Entry Date : 9/21/2011 8:23:52AM SO Type : M-SIO Request Type: General Investigation

Instructions : PLEASE VERIFY CUSTOMER HASNT WATER BACK ON & HOUSE OCCUPANCY. THANKS LINDA

Due Date : 9/22/2011 6:00:00PM Resolution Date : 9/22/2011
 12:00:00AM FA Status : Completed

Resolution : water is off and locked,,,no signs of tampering,,,looks occupied,,,lrg

Sub Division : 312

MR Route : F02

FA ID : 7389510975

Account # : 2294365388 Customer Name : FALK,JENNEY Phone #:(407)
314-4091

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Address : 113 RIDGE DR CSR: Batch System
 Operator : LeRoy Grainger

Entry Date : 5/24/2011 9:00:39AM SO Type : M-READ

Instructions : turn on for new customer. get signature. linda

Due Date : 5/25/2011 6:00:00PM Resolution Date : 5/25/2011
 12:00:00AM FA Status : Completed

Resolution : did not turn on,,,plumber was working on repairs and he said he would take care of it,,,read meter,,,,,,picked up tag,,,lrg

Sub Division : 312 MR Route : F02 FA ID : 7389510039
 Account # : 2294365388 Customer Name : FALK,JENNEY Phone #:(407)
 314-4091

Address : 113 RIDGE DR CSR:Tricia Anderson Operator :
 Entry Date : 10/3/2011 9:56:10AM SO Type : M-SIO Request Type: General Investigation

Instructions :

Due Date : 10/5/2011 6:00:00PM Resolution Date : 10/5/2011
 12:00:00AM FA Status : Completed

Resolution : entered in error

Sub Division : 312 MR Route : F02 FA ID : 7389510828
 Account # : 2294365388 Customer Name : FALK,JENNEY Phone #:(407)
 314-4091

Address : 113 RIDGE DR CSR: Lisa Bachmann
 Operator : LeRoy Grainger

Entry Date : 10/5/2011 9:45:08AM SO Type : M-READ

Instructions : Please take read and leave on for new customer. Thanks /lab

Due Date : 10/5/2011 6:00:00PM Resolution Date : 10/5/2011
 12:00:00AM FA Status : Completed

Resolution : rthead,left on,,,lrg

Sub Division : 312 MR Route : F02 FA ID : 7389510455
 Account # : 2294365388 Customer Name : FALK,JENNEY Phone #:(407)
 314-4091

Address : 113 RIDGE DR CSR: Sheri Demonbreun
 Operator : LeRoy Grainger

Entry Date : 6/15/2011 12:36:04PM SO Type : M-WARN

Instructions : please hang tag to call office, return mail-thanks sheri

Due Date : 6/16/2011 8:00:00PM Resolution Date : 6/16/2011
 12:00:00AM FA Status : Completed

Resolution : hung tag to call office,,,lrg

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division : 312 MR Route : F02 FA ID : 4979510666
 Account # : 4217828856 Customer Name : MCGILL,KELLY Phone #:(407)
 -9484
 Address : 103 FAIRLANE CIR CSR: Brandi Deere
 Operator : LeRoy Grainger
 Entry Date : 3/30/2011 6:51:23AM SO Type : M-SIO Request Type: General Investigation
 Instructions : please tag door for cust to call office due to return mail. thanks bnd
 Due Date : 3/31/2011 6:00:00PM Resolution Date : 4/1/2011
 12:00:00AM FA Status : Completed
 Resolution : hung tag,,,lrg

Sub Division : 312 MR Route : F02 FA ID : 4979510369
 Account # : 4217828856 Customer Name : MCGILL,KELLY Phone #:(407)
 302-9484
 Address : 103 FAIRLANE CIR CSR: Maxine Norris
 Operator : LeRoy Grainger
 Entry Date : 6/21/2011 8:10:40AM SO Type : M-READ
 Instructions : please turn on meter... received waiver in office.. contacted john
 Due Date : 6/21/2011 6:30:00PM Resolution Date : 6/21/2011
 12:00:00AM FA Status : Completed
 \solution : turned on,,,lrg

Sub Division : 312 MR Route : F02 FA ID : 4979510522
 Account # : 4217828856 Customer Name : MCGILL,KELLY Phone #:(407)
 302-9484
 Address : 103 FAIRLANE CIR CSR: Isabel Ceballos
 Operator : LeRoy Grainger
 Entry Date : 5/9/2011 7:48:44AM SO Type : M-READ
 Instructions : Finald read & lock, customer skipped out /ic
 Due Date : 5/10/2011 6:00:00PM Resolution Date : 5/10/2011
 12:00:00AM FA Status : Completed
 Resolution : meter has been locked off for a while now,,,tagged door for new,,,lrg

Sub Division : 312 MR Route : F02 FA ID : 4979510896
 Account # : 4217828856 Customer Name : MCGILL,KELLY Phone #:(407)
 302-9484
 Address : 103 FAIRLANE CIR CSR: Tricia Anderson
 Operator : LeRoy Grainger
 Entry Date : 7/22/2011 3:44:25PM SO Type : M-READ
 Instructions : sent wavier for customer to put on door via email...tda
 Due Date : 7/25/2011 6:00:00PM Resolution Date : 7/25/2011
 12:00:00AM FA Status : Completed

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution : WATER ALLREADY on,,,read meter,,,left on,,,lrg

Division : 312

MR Route : F02

FA ID : 4979510177

Account # : 302-9484

4217828856

Customer Name :

MCGILL,KELLYPhone #:(407)

Address :
Operator : LeRoy Grainger

103 FAIRLANE CIR

CSR: Batch System

Entry Date : 2/16/2011 8:30:53PM

SO Type : M-CUT

Instructions :

Due Date : 2/17/2011 7:00:00PM

Resolution Date : 2/23/2011

12:00:00AM FA Status : Completed

Resolution : OFF

Sub Division : 312

MR Route : F02

FA ID : 4979510938

Account # : 302-9484

4217828856

Customer Name :

MCGILL,KELLYPhone #:(407)

Address :
Operator : LeRoy Grainger

103 FAIRLANE CIR

CSR: Loretta Abbott

Entry Date : 9/19/2011 12:09:47PM

SO Type : M-OFF

Instructions : PLEASE TAKE A FINAL READ AND TAG THE DOOR FOR NEW TO APPLY. ATHANKS, LORETTA

Due Date : 9/20/2011 6:00:00PM

Resolution Date : 9/20/2011

12:00:00AM FA Status : Completed

Resolution : read,locked,tagged,,,lrg

Sub Division : 312

MR Route : F02

FA ID : 4979510579

Account # : 302-9484

4217828856

Customer Name :

MCGILL,KELLYPhone #:(407)

Address :
Operator : LeRoy Grainger

103 FAIRLANE CIR

CSR: Madelin Collado

Entry Date : 10/20/2011 1:01:44PM

SO Type : M-ON

Instructions : WAITING FOR WAIVER IN OFFICE MC/NC

Due Date : 10/24/2011 6:00:00PM

Resolution Date : 10/25/2011

12:00:00AM FA Status : Completed

Resolution : turned on,,,meter stopped,,,lrg

Sub Division : 312

MR Route : F02

FA ID : 4979510143

Account # : 302-9484

4217828856

Customer Name :

MCGILL,KELLYPhone #:(407)

Address :
Operator : LeRoy Grainger

103 FAIRLANE CIR

CSR: Matthew Chandler

Entry Date : 12/7/2011 9:41:49AM

SO Type : M-READ

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions : READ AND LEAVE ON FOR NEW, THANKS.MC

Due Date : 12/9/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 12/9/2011

Resolution : read, left on,,,lrg

Sub Division : 312

MR Route : F02

FA ID : 4979510493

Account # :
302-9484

4217828856

Customer Name :

MCGILL, KELLY Phone #: (407)

Address :
: Kevin Cooper

103 FAIRLANE CIR

CSR: Linda Jones Operator

Entry Date : 8/16/2011 2:17:37PM

SO Type : M-SIO

Request Type: Water Miscellaneous Complaint

Instructions : LANDLORD IN OFFICE TO ADVISED WTER VERY SMELLY PER CUSTOMER PLEASE CHECK. LINDA

Due Date : 8/17/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 8/18/2011

Resolution : CHECKED HOSE BIB AT ADDRESS AND NO ODOR, SPOKE WITH WORKER IN HOUSE REMODELING BATH, HE HAS NO ODOR COMPLAINT, HOUSE WAS EMPTY SO THERE MAY HAVE BEEN STAGNANT WATER IN HOUSE. LINES WERE FLUSHED, WATER OK NOW.. KEV

Sub Division : 312

MR Route : F02

FA ID : 5959510800

Account # :
936-5232

7921176451

Customer Name :

Gonzalez, Maria Phone #: (407)

Address :
Operator : LeRoy Grainger

122 FAIRLANE CIR

CSR: Madelin Collado

Entry Date : 11/28/2011 1:19:12PM

SO Type : M-READ

Instructions : Please take read and leave ON for new tenants MC/NC

Due Date : 11/30/2011 12:00:00AM
12:00:00AM FA Status : Completed

Resolution Date : 11/30/2011

Resolution : read, left on,,,lrg

Sub Division : 312

MR Route : F02

FA ID : 5959510410

Account # :
936-5232

7921176451

Customer Name :

Gonzalez, Maria Phone #: (407)

Address :
Operator : LeRoy Grainger

122 FAIRLANE CIR

CSR: Batch System

Entry Date : 6/16/2011 7:22:14PM

SO Type : M-CUT

Instructions :

Due Date : 6/17/2011 7:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 6/20/2011

Resolution : off, lrg

Sub Division : 312

MR Route : F02

FA ID : 5959510552

Account # :
936-5232

7921176451

Customer Name :

Gonzalez, Maria Phone #: (407)

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Address : 122 FAIRLANE CIR CSR: Lori JonesOperator :
 LeRoy Grainger

Entry Date : 9/29/2011 8:30:14AM SO Type : M-ON

Instructions : Please turn on service for new customer. A waiver is on file at the FL-office. Thanks. LLJ

Due Date : 9/30/2011 6:00:00PM Resolution Date : 9/30/2011
 12:00:00AM FA Status : Completed

Resolution : turned on,,but house valve is off,,,tagged door with findings,,,lrg

Sub Division : 312 MR Route : F02 FA ID : 5959510342
 Account # : 7921176451 Customer Name : Gonzalez,MariaPhone #:(407)
 936-5232

Address : 122 FAIRLANE CIR CSR: Lori JonesOperator :
 LeRoy Grainger

Entry Date : 6/20/2011 10:11:34AM SO Type : M-RECON

Instructions : Please reconnect service. Tag is on the door. Thanks. LLJ *Dispatched to Kevin @11:12am

Due Date : 6/20/2011 6:00:00PM Resolution Date : 6/20/2011
 1:15:00PM FA Status : Completed

Resolution : rec,,,picked up tag,,lrg

Sub Division : 312 MR Route : F02 FA ID : 5959510987
 Account # : 7921176451 Customer Name : Gonzalez,MariaPhone #:(407)
 936-5232

Address : 122 FAIRLANE CIR CSR: Karen Thimmes
 Operator : LeRoy Grainger

Entry Date : 9/21/2011 12:44:52PM SO Type : M-OFF

Instructions : Take final read, lock meter and tag for new to apply. Thanks, Karyn

Due Date : 9/22/2011 8:00:00PM Resolution Date : 9/22/2011
 12:00:00AM FA Status : Completed

Resolution : read,locked,tagged,,,lrg

Sub Division : 312 MR Route : F02 FA ID : 6798510307
 Account # : 9107661013 Customer Name : NEWPORT,ALEXPhone #:
 (386) 785-6913

Address : 101 DRIFTWOOD LN CSR: Brandi Deere
 Operator : LeRoy Grainger

Entry Date : 3/30/2011 6:31:50AM SO Type : M-SIO Request Type: General Investigation

Instructions : please tag door for cust to call office due to returned mail. thanks bnd

Due Date : 3/31/2011 6:00:00PM Resolution Date : 4/1/2011
 12:00:00AM FA Status : Completed

Resolution : hung tag to call office,,,lrg

Sub Division : 312 MR Route : F02 FA ID : 6798510597

CMRP0008

Utilities Billing System

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

Account # : (386) 785-6913
 Address : 101 DRIFTWOOD LN
 Operator : LeRoy Grainger
 CSR: Ferrellyn Trovinger
 Entry Date : 3/11/2011 2:33:14PM SO Type : M-WARN
 Instructions : Please hang tag to have customer call in//vicki

Due Date : 3/14/2011 8:00:00PM Resolution Date : 3/14/2011
 12:00:00AM FA Status : Completed
 Resolution : hung tag,,,lrg

Sub Division : 312 MR Route : F02 FA ID : 6798510884
 Account # : (386) 785-6913 9107661013 Customer Name : NEWPORT,ALEXPhone #:
 Address : 101 DRIFTWOOD LN CSR: Constance Dunn
 Operator : LeRoy Grainger
 Entry Date : 12/13/2011 1:55:58PM SO Type : M-OFF
 Instructions : TAKE FINAL READ AND TURN OFF. THANKS CONNIE

Due Date : 12/14/2011 6:00:00PM Resolution Date : 12/14/2011
 12:00:00AM FA Status : Completed
 Resolution : read,locked tagged,,,lrg

Sub Division : 312 MR Route : F02 FA ID : 6798510969
 Account # : (386) 785-6913 9107661013 Customer Name : NEWPORT,ALEXPhone #:
 Address : 101 DRIFTWOOD LN CSR: Batch System
 Operator : LeRoy Grainger
 Entry Date : 2/16/2011 8:30:53PM SO Type : M-CUT

Instructions :
 Due Date : 2/17/2011 7:00:00PM Resolution Date : 2/23/2011
 12:00:00AM FA Status : Completed
 Resolution : off,lrg

Sub Division : 312 MR Route : F02 FA ID : 6798510038
 Account # : (386) 785-6913 9107661013 Customer Name : NEWPORT,ALEXPhone #:
 Address : 101 DRIFTWOOD LN CSR: Linette Orengo
 Operator : LeRoy Grainger
 Entry Date : 4/7/2011 10:51:10AM SO Type : M-ON

Instructions : please take start read & turn on for new. the tag will be signed on the door.../LIO FL
 Due Date : 4/8/2011 6:00:00PM Resolution Date : 4/8/2011
 12:00:00AM FA Status : Completed

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution :turned on,,,lrg

1 Field Activities listed.

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division : 320 MR Route : FA2 FA ID : 0540710034
 Account # : 0540710000 Customer Name : VANDEGRIFT,MELANIE
 Phone #: (321) 363-1940
 Address : 438 W CRYSTAL DR CSR: Sheri Demonbreun
 Operator : Donna Brown
 Entry Date : 8/8/2011 11:19:53AM SO Type : M-REREAD
 Instructions : take read for billing-thanks sheri
 Due Date : 8/9/2011 8:00:00PM Resolution Date : 8/9/2011
 12:00:00AM FA Status : Completed
 Resolution : Read. DB

Sub Division : 320 MR Route : FA2 FA ID : 0540710243
 Account # : 0540710000 Customer Name : VANDEGRIFT,MELANIE
 Phone #: (321) 363-1940
 Address : 438 W CRYSTAL DR CSR: Batch System
 Operator : Kevin Cooper
 Entry Date : 8/17/2011 7:26:50PM SO Type : M-CUT
 Instructions :
 Due Date : 8/18/2011 7:00:00PM Resolution Date : 8/18/2011
 12:00:00AM FA Status : Completed
 solution : TURNED OFF METER AND TAGGED DOOR FOR NP AND TO CALL OFFICE... KEV

Sub Division : 320 MR Route : FA2 FA ID : 0540710263
 Account # : 0540710000 Customer Name : VANDEGRIFT,MELANIE
 Phone #: (321) 363-1940
 Address : 438 W CRYSTAL DR CSR: Matthew Chandler
 Operator : LeRoy Grainger
 Entry Date : 3/8/2011 2:10:54PM SO Type : M-NOREAD
 Instructions : NEED A READ FOR BILLING, THANKS.MC
 Due Date : 3/9/2011 6:00:00PM Resolution Date : 3/9/2011
 12:00:00AM FA Status : Completed
 Resolution : read

Sub Division : 320 MR Route : FA2 FA ID : 0540710285
 Account # : 0540710000 Customer Name : VANDEGRIFT,MELANIE
 Phone #: (321) 363-1940
 Address : 438 W CRYSTAL DR CSR: Loretta Abbott
 Operator : LeRoy Grainger
 Entry Date : 8/18/2011 11:11:24AM SO Type : M-READ
 Instructions : PLEASE RECONNECT - SIGNED DOOR TAG/WAIVER IS ON DOOR FOR P/UP. CALLED TO KEVIN COOPER @ 12:05. THANKS, LORETTA - I AM STOPPING THE SEVERANCE
 Due Date : 8/18/2011 6:00:00PM Resolution Date : 8/18/2011

Field Activity Detail Report from 01/01/2011 to 12/31/2011

12:00:00AM FA Status : Completed

Resolution : turned on ,,,picked up tag,,,lrg

Sub Division : 320

MR Route : FA2

FA ID : 0540710019

Account # :
Phone #: (321) 363-1940

0540710000

Customer Name :

VANDEGRIFT,MELANIE

Address :
Operator : LeRoy Grainger

438 W CRYSTAL DR

CSR: Ferrellyn Trovinger

Entry Date : 1/7/2011 1:35:27PM

SO Type : M-NOREAD

Instructions : Read meter for billing. Thanks, FLT

Due Date : 1/10/2011 6:00:00PM

Resolution Date : 1/10/2011

12:00:00AM FA Status : Completed

Resolution : read

Sub Division : 320

MR Route : FA2

FA ID : 1559700834

Account # :
(407) 322-3549

1559700000

Customer Name :

CALHOUN,VINNY APhone #:

Address :
Operator : Mike Finnegan

517 RANTOUL LN

CSR: Batch System

Entry Date : 11/16/2011 7:29:47PM

SO Type : M-CUT

Instructions :

Due Date : 11/17/2011 7:00:00PM

Resolution Date : 11/17/2011

12:00:00AM FA Status : Completed

Resolution : wateis off maf

Sub Division : 320

MR Route : FA2

FA ID : 1559700491

Account # :
(407) 322-3549

1559700000

Customer Name :

CALHOUN,VINNY APhone #:

Address :
Operator : Mike Finnegan

517 RANTOUL LN

CSR: Lisa Bachmann

Entry Date : 4/19/2011 2:26:38PM

SO Type : M-RECON

Instructions : Please reconnect service/tag on door. Contacted Kevin 03:25 thanks /lab

Due Date : 4/19/2011 8:00:00PM

Resolution Date : 4/19/2011

1:00:00PM FA Status : Completed

Resolution : reconneted turned water back on,pick up tag

Sub Division : 320

MR Route : FA2

FA ID : 1559700976

Account # :
(407) 322-3549

1559700000

Customer Name :

CALHOUN,VINNY APhone #:

Address :
Operator : Mike Finnegan

517 RANTOUL LN

CSR: Batch System

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date : 4/18/2011 7:25:19PM SO Type : M-CUT

Instructions :

Due Date : 4/19/2011 7:00:00PM Resolution Date : 4/19/2011
12:00:00AM FA Status : Completed

Resolution :

Sub Division : 320 MR Route : FA2 FA ID : 1559700934
Account # : 1559700000 Customer Name : CALHOUN,VINNY APhone #:
(407) 322-3549
Address : 517 RANTOUL LN CSR: Linette Orengo
Operator : LeRoy Grainger

Entry Date : 7/21/2011 8:51:03AM SO Type : M-RECON

Instructions : please recon cust has paid tag is signed on the door, paged Leroy G.../LIO FL

Due Date : 7/21/2011 6:00:00PM Resolution Date : 7/21/2011
1:00:00PM FA Status : Completed

Resolution :rec,,picked up tag,,,lrg

Sub Division : 320 MR Route : FA2 FA ID : 1559700867
Account # : 1559700000 Customer Name : CALHOUN,VINNY APhone #:
(407) 322-3549
Address : 517 RANTOUL LN CSR: Batch System
Operator : LeRoy Grainger

Entry Date : 7/20/2011 7:37:07PM SO Type : M-CUT

Instructions :

Due Date : 7/21/2011 7:00:00PM Resolution Date : 7/21/2011
12:00:00AM FA Status : Completed

Resolution :off,,,lrg

Sub Division : 320 MR Route : FA2 FA ID : 1469700021
Account # : 1469700000 Customer Name : LENZ,GERALDPhone #:(407)
221-6166
Address : 557 RANTOUL LN CSR: Batch System
Operator : Mike Finnegan

Entry Date : 10/19/2011 7:32:29PM SO Type : M-CUT

Instructions :

Due Date : 10/20/2011 7:00:00PM Resolution Date : 10/20/2011
12:00:00AM FA Status : Completed

Resolution :water off maf

Sub Division : 320 MR Route : FA2 FA ID : 1499700843
Account # : 1499700000 Customer Name : LOTT,DEBRA SPhone #:(407)

Field Activity Detail Report from 01/01/2011 to 12/31/2011

463-1139

Address : 108 PAR PL CSR: Karen Thimmes
Operator : LeRoy Grainger

Entry Date : 6/21/2011 7:08:35AM SO Type : M-RECON

Instructions : Reconnect service, waiver on door. Called Kevin. Thanks, Karyn

Due Date : 6/21/2011 8:00:00PM Resolution Date : 6/21/2011
3:00:00PM FA Status : Completed

Resolution :rec,,,picked up tag,lrg

Sub Division : 320 MR Route : FA2 FA ID : 1499700925

Account # : 1499700000 Customer Name : LOTT,DEBRA SPhone #:(407)
463-1139

Address : 108 PAR PL CSR: Batch System
Operator : LeRoy Grainger

Entry Date : 6/20/2011 7:29:40PM SO Type : M-CUT

Instructions :

Due Date : 6/21/2011 7:00:00PM Resolution Date : 6/21/2011
12:00:00AM FA Status : Completed

Resolution :off,lrg

Sub Division : 320 MR Route : FA2 FA ID : 1499700078

Account # : 1499700000 Customer Name : LOTT,DEBRA SPhone #:(407)
463-1139

Address : 108 PAR PL CSR: Jennifer Elliot
Operator : LeRoy Grainger

Entry Date : 7/27/2011 2:42:51PM SO Type : HIBILL

Instructions : Please re-read the meter and check it for leaks. Customer is complaining about very high consumption and a high bill. Do you see any reason for the high bill? Customer requests not to have her door tagged with any results, just put them on notes. Jennifer

Due Date : 7/29/2011 8:00:00PM Resolution Date : 7/29/2011
12:00:00AM FA Status : Completed

Resolution :no leaks detected,,,maybe pool fill?,,,maybe over irrigating?,,,just guessing,,,lrg

Sub Division : 320 MR Route : FA2 FA ID : 3850710388

Account # : 3850710000 Customer Name : KEITH,RENEPhone #:(407)
314-6380

Address : 416 W CRYSTAL DR CSR: Brandi Deere
Operator : Rodel Hermano

Entry Date : 11/8/2011 10:47:15AM SO Type : M-SIO Request Type: General Investigation

Instructions : CUST SAYS THERE IS A HOLE THAT SURROUNDS THE METER BOX. PLEASE REPAIR. THANKS BND/FL

Due Date : 11/9/2011 6:00:00PM Resolution Date : 11/9/2011
12:00:00AM FA Status : Completed

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution : REPLACED BROKEN CONCRETE BOX WITH A DOUBLE METER BOX FOR TWO METER AND RAISED IT UP TO GRADE. ALSO INSTALLE RISERS FOR THE 5/8" METERS FOR 414 AND 416 W CRYSTAL DR..SME..CRG

Sub Division : 320 MR Route : FA2 FA ID : 3730910559
 Account # : 3730910000 Customer Name : 320 PhillipsPhone #:
 Address : 320 Phillips CSR:Lori JonesOperator :
 Entry Date : 6/7/2011 1:23:56PM SO Type : M-SIO Request Type: General Investigation

Instructions : Are we able to provide water to 104 Highland Ct? Call Andrew Brown 561-603-4428, and let Lori Jones know in office of road crossings or any other fees needed. Thank you. LLJ

Due Date : 6/15/2011 6:00:00PM Resolution Date : 6/15/2011
 12:00:00AM FA Status : Completed

Resolution : spoke with the customer Andrew & they stated they are not interested at this time - can have water longside service cost would be \$700.00 JAM

Sub Division : 320 MR Route : FA2 FA ID : 3860710426
 Account # : 3860710000 Customer Name : ADCOCK,ANDYPhone #:(407)
 322-0676
 Address : 107 PINE LAKE DR CSR: Constance Dunn
 Operator : LeRoy Grainger

Entry Date : 7/21/2011 9:20:58AM SO Type : M-RECON

Instructions : Please reconnect service, pick up tag.called out @ 10:22am. thanks Connie

Due Date : 7/21/2011 6:00:00PM Resolution Date : 7/21/2011
 1:00:00PM FA Status : Completed

Resolution : rec,,picked up tag,,,lrg

Sub Division : 320 MR Route : FA2 FA ID : 3860710858
 Account # : 3860710000 Customer Name : ADCOCK,ANDYPhone #:(407)
 322-0676

Address : 107 PINE LAKE DR CSR:Lisa SilvaOperator :
 Entry Date : 4/13/2011 2:49:52PM SO Type : M-SIO Request Type: No Water

Instructions : Customer is reporting no water - please check. Thanks

Due Date : 4/13/2011 8:00:00PM Resolution Date : 4/13/2011
 12:00:00AM FA Status : Completed

Resolution : customer having work done at the house contractor shut off house valve phoned customer KEV

Sub Division : 320 MR Route : FA2 FA ID : 3860710379
 Account # : 3860710000 Customer Name : ADCOCK,ANDYPhone #:(407)
 322-0676

Address : 107 PINE LAKE DR CSR: Linette Orengo
 Operator : Mike Finnegan

Entry Date : 10/20/2011 8:54:52AM SO Type : M-ON

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions : Please recon cust. has paid tag is signed on the door. paged Kevin.../LIO FL

Due Date : 10/20/2011 6:00:00PM Resolution Date : 10/20/2011
 :00PM FA Status : Completed

Resolution : water back on maf

Sub Division : 320 MR Route : FA2 FA ID : 3860710520

Account # : 3860710000 Customer Name : ADCOCK,ANDY Phone #:(407)
 322-0676

Address : 107 PINE LAKE DR CSR: Batch System
 Operator : Mike Finnegan

Entry Date : 10/19/2011 7:32:29PM SO Type : M-CUT

Instructions :

Due Date : 10/20/2011 7:00:00PM Resolution Date : 10/20/2011
 12:00:00AM FA Status : Completed

Resolution : water off maf

Sub Division : 320 MR Route : FA2 FA ID : 3860710278

Account # : 3860710000 Customer Name : ADCOCK,ANDY Phone #:(407)
 322-0676

Address : 107 PINE LAKE DR CSR: Miranda Roberts
 Operator : LeRoy Grainger

Entry Date : 9/19/2011 10:42:29AM SO Type : M-REREAD

Instructions : Cst calle worried about high consumption. Please get reread and check meter for possible signs of leaks. Tag door with results. Also document your findings. - MT

Due Date : 9/20/2011 6:00:00PM Resolution Date : 9/20/2011
 12:00:00AM FA Status : Completed

Resolution : no leaks detected,,,,,tagged door with findings,,,,,lrg

Sub Division : 320 MR Route : FA2 FA ID : 3860710925

Account # : 3860710000 Customer Name : ADCOCK,ANDY Phone #:(407)
 322-0676

Address : 107 PINE LAKE DR CSR: Batch System
 Operator : LeRoy Grainger

Entry Date : 7/20/2011 7:37:07PM SO Type : M-CUT

Instructions :

Due Date : 7/21/2011 7:00:00PM Resolution Date : 7/21/2011
 12:00:00AM FA Status : Completed

Resolution : off,,lrg

Sub Division : 320 MR Route : FA2 FA ID : 4240710722

Account # : 4240710000 Customer Name : DESORMIER,VICTORIA V

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Phone #: (407) 314-9276

Address : 400 W CRYSTAL DR CSR: Batch System
Operator : Mike Finnegan

Entry Date : 4/18/2011 7:25:19PM SO Type : M-CUT

Instructions :

Due Date : 4/19/2011 7:00:00PM Resolution Date : 4/19/2011
12:00:00AM FA Status : Completed

Resolution : turned off meter and read meter, put a lock on meter

Sub Division : 320 MR Route : FA2 FA ID : 4240710696

Account # : 4240710000 Customer Name : DESORMIER, VICTORIA V
Phone #: (407) 314-9276

Address : 400 W CRYSTAL DR CSR: Karen Thimmes
Operator : LeRoy Grainger

Entry Date : 6/21/2011 7:37:25AM SO Type : M-RECON

Instructions : Reconnect Service, waiver on door. Called Kevin. Thanks, Karyn

Due Date : 6/21/2011 8:00:00PM Resolution Date : 6/21/2011
3:10:00PM FA Status : Completed

Resolution : rec, picked up tag, lrg

Sub Division : 320 MR Route : FA2 FA ID : 4240710400

Account # : 4240710000 Customer Name : DESORMIER, VICTORIA V
Phone #: (407) 314-9276

Address : 400 W CRYSTAL DR CSR: Batch System
Operator : LeRoy Grainger

Entry Date : 6/20/2011 7:29:40PM SO Type : M-CUT

Instructions :

Due Date : 6/21/2011 7:00:00PM Resolution Date : 6/21/2011
12:00:00AM FA Status : Completed

Resolution : off, lrg

Sub Division : 320 MR Route : FA2 FA ID : 4240710382

Account # : 4240710000 Customer Name : DESORMIER, VICTORIA V
Phone #: (407) 314-9276

Address : 400 W CRYSTAL DR CSR: Karen Thimmes
Operator : Mike Finnegan

Entry Date : 4/19/2011 8:25:05AM SO Type : M-RECON

Instructions : Reconnect service, tag on door. Called Kevin. Thanks, Karyn

Due Date : 4/19/2011 8:00:00PM Resolution Date : 4/19/2011
1:00:00PM FA Status : Completed

Resolution : reconnected, turn water back on, picked up tag

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division : 320 MR Route : FA2 FA ID : 5200710364
 Account # : 5200710000 Customer Name : THOW,EVELYN Phone #:(407)
 353-4111
 Address : 401 W CRYSTAL DR CSR: Kathy Sillitoe
 Operator : Michael Overton
 Entry Date : 8/8/2011 12:13:35PM SO Type : TESTMTR
 Instructions : Mike overton please call Lee Leonard to schedule a meter test. The customer states that mornings are best and can be reached at 407.314.1298. Thanks, Kathy
 Due Date : 8/8/2011 12:00:00AM Resolution Date : 8/9/2011
 8:00:00AM FA Status : Completed
 Resolution : METER PASSED. CUSTOMER STATES THAT HIS IRRIG HAS BEEN OFF FOR 6-8 WEEKS. HE HAS 8 ZONES 4 ARE SET AT 40 MIN 4 ARE SET FOR 20 MIN. I SUGESTED HE LOWER ALL TIMES TO 10-15 MIN PER ZONE. HE SAYS HIS LAWN COMP SAYS TO WATER FOR THOSE TIMES.

Sub Division : 320 MR Route : FA2 FA ID : 5200710792
 Account # : 5200710000 Customer Name : THOW,EVELYN Phone #:(407)
 353-4111
 Address : 401 W CRYSTAL DR CSR:Stephanie Calbreath
 Operator :
 Entry Date : 7/15/2011 7:24:55AM SO Type : M-SIO Request Type: General Investigation
 Instructions : customer is disputing usage,, he request to have mtr tested.. please meet him monday at 8:45 am -- his number 17-314-1298.. thks src nc
 Due Date : 7/18/2011 6:30:00PM Resolution Date : 7/19/2011
 12:00:00AM FA Status : Completed
 Resolution : spoke with the customer -has a high bill again, no need to test meter had an issue last year- it has to do with his irrigation system JAM read on 7/18 576820

Sub Division : 320 MR Route : FA2 FA ID : 6290710846
 Account # : 6290710000 Customer Name : ANDERSON,CRAIG Phone #:
 (407) 322-2786
 Address : 437 W CRYSTAL DR CSR: Matthew Chandler
 Operator : LeRoy Grainger
 Entry Date : 6/8/2011 8:50:35AM SO Type : M-NOREAD
 Instructions : NEED A READ FOR BILLING, THANKS.MC
 Due Date : 6/10/2011 6:00:00PM Resolution Date : 6/10/2011
 12:00:00AM FA Status : Completed
 Resolution : read,lrg

Sub Division : 320 MR Route : FA2 FA ID : 6290710684
 Account # : 6290710000 Customer Name : ANDERSON,CRAIG Phone #:
 (407) 322-2786
 Address : 437 W CRYSTAL DR CSR: Batch System
 Operator : Mike Finnegan

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date : 11/16/2011 7:29:47PM SO Type : M-CUT

Instructions :

Due Date : 11/17/2011 7:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 11/17/2011

Resolution : water is off maf

Sub Division : 320

MR Route : FA2

FA ID : 6290710039

Account # :
(407) 322-2786

6290710000

Customer Name :

ANDERSON,CRAIG Phone #:

Address :
LeRoy Grainger

437 W CRYSTAL DR

CSR: Lori Jones Operator :

Entry Date : 5/6/2011 10:26:41AM SO Type : M-NOREAD

Instructions : Please read meter for billing. Thanks. LLJ

Due Date : 5/9/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 5/9/2011

Resolution : read,lrg

Sub Division : 320

MR Route : FA2

FA ID : 6290710145

Account # :
(407) 322-2786

6290710000

Customer Name :

ANDERSON,CRAIG Phone #:

Address :
Operator : Kevin Cooper

437 W CRYSTAL DR

CSR: Matthew Chandler

Entry Date : 3/7/2011 3:44:08PM SO Type : M-NOREAD

Instructions : NEED A READ FOR BILLING, THANKS.MC

Due Date : 3/8/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 3/8/2011

Resolution : READ METER.. KEV

Sub Division : 320

MR Route : FA2

FA ID : 6290710727

Account # :
(407) 322-2786

6290710000

Customer Name :

ANDERSON,CRAIG Phone #:

Address :
LeRoy Grainger

437 W CRYSTAL DR

CSR: Lori Jones Operator :

Entry Date : 4/7/2011 9:07:14AM SO Type : M-NOREAD

Instructions : Please read meter for billing. Thanks. LLJ

Due Date : 4/8/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 4/8/2011

Resolution : read

Sub Division : 320

MR Route : FA2

FA ID : 6290710457

Account # :
(407) 322-2786

6290710000

Customer Name :

ANDERSON,CRAIG Phone #:

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Address : 437 W CRYSTAL DR CSR: Matthew Chandler
Operator : LeRoy Grainger

Entry Date : 8/9/2011 8:14:02AM SO Type : M-NOREAD

Instructions : NEED A READ FOR BILLING, THANKS.MC

Due Date : 8/10/2011 6:00:00PM Resolution Date : 8/10/2011
12:00:00AM FA Status : Completed
Resolution : read, lrg

Sub Division : 320 MR Route : FA2 FA ID : 6290710977
Account # : 6290710000 Customer Name : ANDERSON, CRAIG Phone #:
(407) 322-2786

Address : 437 W CRYSTAL DR CSR: Matthew Chandler
Operator : LeRoy Grainger

Entry Date : 2/7/2011 10:11:19AM SO Type : M-NOREAD

Instructions : NEED A READ FOR BILLING, THANKS.MC

Due Date : 2/8/2011 6:00:00PM Resolution Date : 2/8/2011
12:00:00AM FA Status : Completed
Resolution : read, lrg

Sub Division : 320 MR Route : FA2 FA ID : 6290710637
Account # : 6290710000 Customer Name : ANDERSON, CRAIG Phone #:
(407) 322-2786

Address : 437 W CRYSTAL DR CSR: Lori Jones Operator :
LeRoy Grainger

Entry Date : 1/7/2011 2:12:42PM SO Type : M-NOREAD

Instructions : Please read meter for billing. Thank you. LLJ

Due Date : 1/10/2011 6:00:00PM Resolution Date : 1/10/2011
12:00:00AM FA Status : Completed
Resolution : read

Sub Division : 320 MR Route : FA2 FA ID : 6290710202
Account # : 6290710000 Customer Name : ANDERSON, CRAIG Phone #:
(407) 322-2786

Address : 437 W CRYSTAL DR CSR: Linette Orengo
Operator : Mike Finnegan

Entry Date : 11/17/2011 9:14:33AM SO Type : M-ON

Instructions : please recon cust has paid tag is signed on the door. paged Kevin.../LIO FL

Due Date : 11/17/2011 6:00:00PM Resolution Date : 11/17/2011
12:00:00PM FA Status : Completed
Resolution : water is no maf

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division : 320 MR Route : FA2 FA ID : 7799700874
 Account # : 7799700000 Customer Name : SMITH,THOMAS FPhone #:
 (407) 302-9629

Address : 102 PAR PL CSR: Peggy Hanks
 Operator : LeRoy Grainger

Entry Date : 5/25/2011 2:50:07PM SO Type : M-SIO Request Type: General Investigation

Instructions : Record the residential and irrigation meter's #'s and manufacturer(s). Put meter(s) information in comments.
 Thanks, Peggy

Due Date : 6/17/2011 3:00:00PM Resolution Date : 6/17/2011
 12:00:00AM FA Status : Completed

Resolution : residents water meter badge#19906207,,,,make badger,,,,,irrig..meter badge#97498945,,,,make badger,,,,,lrg

Sub Division : 320 MR Route : FA2 FA ID : 8970710647

Account # : 8970710000 Customer Name : ELWARD,JOE Phone #:

Address : 237 LAKEVIEW DR CSR: Linda Jones Operator
 Operator : LeRoy Grainger

Entry Date : 11/1/2011 3:19:13PM SO Type : M-SIO Request Type: General Investigation

Instructions : # NO GOOD--ISSUE FA TO VERIFY WATER STILL OFF & CHECK HOUSE OCCUPANCY. LINDA

Due Date : 11/2/2011 6:00:00PM Resolution Date : 11/2/2011
 12:00:00AM FA Status : Completed

Resolution : water still off,,,no usage,,,cant tell if vacant or not?,,,,,lrg

Sub Division : 320 MR Route : FA2 FA ID : 8970710943

Account # : 8970710000 Customer Name : ELWARD,JOE Phone #:

Address : 237 LAKEVIEW DR CSR: Batch System
 Operator : Mike Finnegan

Entry Date : 10/19/2011 7:32:29PM SO Type : M-CUT

Instructions :

Due Date : 10/20/2011 7:00:00PM Resolution Date : 10/20/2011
 12:00:00AM FA Status : Completed

Resolution : water off maf

Sub Division : 320 MR Route : FA2 FA ID : 8900800356

Account # : 8900800000 Customer Name : SMITH,THOMAS FPhone #:
 (407) 302-9629

Address : 102 PAR PL CSR: Peggy Hanks
 Operator : LeRoy Grainger

Entry Date : 6/27/2011 3:51:30PM SO Type : M-SIO Request Type: General Investigation

Instructions : Record the meter badge/serial # and manufacturer for the irrigation and residential meters. Put mtr information in
 comments. Thanks, Peggy

Due Date : 7/18/2011 3:00:00PM Resolution Date : 7/18/2011
 12:00:00AM FA Status : Completed

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution : irrigation meter badge#97498945,,,make badger,,,,,,water meter badge#19906207,,,,make badger,,,,,,lrg

Sub Division : 320

MR Route : FA2

FA ID : 9360710984

Account # :
(407) 517-4934

9360710000

Customer Name :

ELLIS,LONNIE DPhone #:

Address :
Operator : LeRoy Grainger

409 W CRYSTAL DR

CSR: Batch System

Entry Date : 7/20/2011 7:37:07PM

SO Type : M-CUT

Instructions :

Due Date :
12:00:00AM

7/21/2011 7:00:00PM
FA Status : Completed

Resolution Date : 7/21/2011

Resolution : l.off,,,lrg

Sub Division : 320

MR Route : FA2

FA ID : 9360710015

Account # :
(407) 517-4934

9360710000

Customer Name :

ELLIS,LONNIE DPhone #:

Address :
Operator : LeRoy Grainger

409 W CRYSTAL DR

CSR: Batch System

Entry Date : 5/18/2011 7:16:14PM

SO Type : M-CUT

Instructions :

Due Date :
12:00:00AM

5/23/2011 7:00:00PM
FA Status : Completed

Resolution Date : 5/23/2011

Resolution : off,,,lrg

Sub Division : 320

MR Route : FA2

FA ID : 9360710481

Account # :
(407) 517-4934

9360710000

Customer Name :

ELLIS,LONNIE DPhone #:

Address :
Operator : LeRoy Grainger

409 W CRYSTAL DR

CSR: Constance Dunn

Entry Date : 5/23/2011 8:07:40AM

SO Type : M-RECON

Instructions : please reconnect service, pick up tag.Thanks Connie

Due Date :
11:00:00AM

5/23/2011 6:00:00PM
FA Status : Completed

Resolution Date : 5/23/2011

Resolution : rec,,,,picked up tag,,,lrg

Sub Division : 320

MR Route : FA2

FA ID : 9360710391

Account # :
(407) 517-4934

9360710000

Customer Name :

ELLIS,LONNIE DPhone #:

Address :
Operator : LeRoy Grainger

409 W CRYSTAL DR

CSR: Brandi Deere

Entry Date : 7/21/2011 10:23:36AM

SO Type : M-RECON

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions : RECONNECT AND PICK UP TAG. PAGE TO MATT M

Due Date : 7/21/2011 6:00:00PM
:00PM FA Status : Completed

Resolution Date : 7/21/2011

Resolution : rec,,picked up tag,,,lrg

Sub Division : 320

MR Route : FA2

FA ID : 9468700226

Account # : 9468700000 Customer Name : SHEA,ANNA MPhone #:(407)
323-2042Address : 107 KINGSWOOD CT CSR: Brandi Deere
Operator : LeRoy Grainger

Entry Date : 7/25/2011 10:50:30AM SO Type : HIBILL

Instructions : RE-READ AND CHECK METER FOR LEAK. CUST CALLED CONCERNED OF HIGH BILL. THANKS
BND/FLDue Date : 7/26/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 7/26/2011

Resolution : no leaks detected,,,tagged door with findings,,,lrg

Sub Division : 320

MR Route : FA2

FA ID : 9768700447

Account # : 9768700000 Customer Name : STEELE,VONCILLE MPhone
#: (407) 322-7297Address : 103 KINGSWOOD CT CSR: Peggy Hanks
Operator : LeRoy Grainger

Entry Date : 9/22/2011 9:47:18AM SO Type : M-SIO Request Type: General Investigation

Instructions : Confirm if the meter badge/serial # starts with a '0'. Thanks, Peggy

Due Date : 10/4/2011 3:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 10/4/2011

Resolution : badge#06176083,,,,make badger,,,lrg

Sub Division : 320

MR Route : FA2

FA ID : 8880710354

Account # : 7557379513 Customer Name : GENTRY,FAYE T
(MOTHER) Phone #: (407) 320-7170Address : 201 LAKEVIEW DR CSR: Amanda
Stonebreaker Operator : LeRoy Grainger

Entry Date : 11/7/2011 10:35:56AM SO Type : M-OFF

Instructions : TAKE FINAL READ AND TAG DOOR FOR NEW. Amanda

Due Date : 11/8/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 11/8/2011

Resolution : read,locked ,,tagged,,,lrg

Sub Division : 320

MR Route : FA2

FA ID : 8880710354

Account # : 7557379513 Customer Name : HARPER,MARIE GPhone #:
(407) 320-7170

Address : 201 LAKEVIEW DR CSR: Amanda

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Stonebreaker Operator :

LeRoy Grainger

Entry Date : 11/7/2011 10:35:56AM SO Type : M-OFF

Instructions : TAKE FINAL READ AND TAG DOOR FOR NEW. Amanda

Due Date : 11/8/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 11/8/2011

Resolution : read,locked,,tagged,,,lrg

Sub Division : 320

MR Route : FA2

FA ID : 3680710310

Account # :
Phone #: (407) 323-1205

9490710000

Customer Name :

MCBRAYER,DOUGLAS R

Address :
Operator : Donna Brown

219 LAKEVIEW DR

CSR: Deborah Volz

Entry Date : 8/8/2011 11:56:22AM SO Type : M-NOREAD

Instructions : Do read for billing. deb

Due Date : 8/9/2011 8:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 8/9/2011

Resolution : Read. DB

Sub Division : 320

MR Route : FA2

FA ID : 3680710136

Account # :
Phone #: (407) 323-1205

9490710000

Customer Name :

MCBRAYER,DOUGLAS R

Address :
Operator : LeRoy Grainger

219 LAKEVIEW DR

CSR: Matthew Chandler

Entry Date : 12/7/2011 8:41:21AM SO Type : M-REREAD

Instructions : NEED A REREAD FOR BILLING, THANKS.MC

Due Date : 12/8/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 12/8/2011

Resolution : reread,,,lrg

Sub Division : 320

MR Route : FA2

FA ID : 6180710028

Account # :
367-8665

0959798411

Customer Name :

Arthur,NathanPhone #:(407)

Address :
Operator :

238 LAKEVIEW DR

CSR:Isabel CeballosOperator :

Entry Date : 1/24/2011 3:57:07PM SO Type : M-SIO Request Type: General Investigation

Instructions : Customer reported a broken line at this address Paged John M /ic

Due Date : 1/24/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 1/24/2011

Resolution : replaced curbstop - leak behind curbstop

Sub Division : 320

MR Route : FA2

FA ID : 7473574810

Account # :

2452339566

Customer Name :

HARDIN,MICHAEL G.Phone #:

Field Activity Detail Report from 01/01/2011 to 12/31/2011

(407) 321-5149

Address : 105 PAR PLACE CSR: Karen Thimmes
 Operator : Kevin Cooper

Entry Date : 11/11/2011 8:11:06AM SO Type : M-SIO Request Type: Discolored Water

Instructions : Customer said ice cubes are yellow, water is rusty. 4-5 days now. Please check. Tag door with results. Thanks, Karyn

Due Date : 11/11/2011 8:00:00PM Resolution Date : 11/11/2011
 12:00:00AM FA Status : Completed

Resolution : PETE SPOKE WITH CUSTOMER AND SAW ICE. HE FLUSHED LINES AT END OF STREET AT BLOW OFF AND CHECKED CL2 WHICH WAS 1.2 PPM. LINES ARE CLEAR, CUSTOMER WILL FLUSH AND CHANGE THEIR FILTER.. KEV

Sub Division : 320 MR Route : FA2 FA ID : 6030990785

Account # : 0623229352 Customer Name : DEHLINGER,STEVEN TPhone
 #: (407) 688-8955

Address : 875 N COUNTRY CLUB RD CSR: Lori JonesOperator :
 Kevin Cooper

Entry Date : 5/6/2011 8:58:35AM SO Type : M-NOREAD

Instructions : Please read meter for billing. Thanks. LLJ

Due Date : 5/9/2011 6:00:00PM Resolution Date : 5/9/2011
 12:00:00AM FA Status : Completed

Resolution : READ METER... KEV

Sub Division : 320 MR Route : FA2 FA ID : 6030990883

Account # : 0623229352 Customer Name : DEHLINGER,STEVEN TPhone
 #: (407) 688-8955

Address : 875 N COUNTRY CLUB RD CSR: Ferrellyn Trovinger
 Operator : LeRoy Grainger

Entry Date : 1/7/2011 1:41:07PM SO Type : M-NOREAD

Instructions : Read meter for billing. Thanks, FLT

Due Date : 1/10/2011 6:00:00PM Resolution Date : 1/10/2011
 12:00:00AM FA Status : Completed

Resolution : read

Sub Division : 320 MR Route : FA2 FA ID : 6030990430

Account # : 0623229352 Customer Name : DEHLINGER,STEVEN TPhone
 #: (407) 688-8955

Address : 875 N COUNTRY CLUB RD CSR: Lori JonesOperator :
 LeRoy Grainger

Entry Date : 4/7/2011 8:12:05AM SO Type : M-NOREAD

Instructions : Please read meter for billing. Thanks. LLJ

Due Date : 4/8/2011 6:00:00PM Resolution Date : 4/8/2011
 12:00:00AM FA Status : Completed

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution :read

Sub Division : 320

MR Route : FA2

FA ID : 6030990022

Account # :
#: (407) 688-8955

0623229352 Customer Name :

DEHLINGER,STEVEN TPhone

Address :
Operator : LeRoy Grainger

875 N COUNTRY CLUB RD CSR: Matthew Chandler

Entry Date : 3/8/2011 2:11:46PM SO Type : M-NOREAD

Instructions : NEED A READ FOR BILLING,THANKS.MC

Due Date : 3/9/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 3/9/2011

Resolution :read

Sub Division : 320

MR Route : FA2

FA ID : 6030990211

Account # :
#: (407) 688-8955

0623229352 Customer Name :

DEHLINGER,STEVEN TPhone

Address :
Operator : LeRoy Grainger

875 N COUNTRY CLUB RD CSR: Matthew Chandler

Entry Date : 2/7/2011 9:22:50AM SO Type : M-NOREAD

Instructions : NEED A READ FOR BILLING,THANKS.MC

Due Date : 2/8/2011 6:00:00PM
0:00AM FA Status : Completed

Resolution Date : 2/8/2011

Resolution :read,lrg

Sub Division : 320

MR Route : FA2

FA ID : 6030990603

Account # :
#: (407) 688-8955

0623229352 Customer Name :

DEHLINGER,STEVEN TPhone

Address :
Operator : Donna Brown

875 N COUNTRY CLUB RD CSR: Sheri Demonbreun

Entry Date : 8/8/2011 11:21:25AM SO Type : M-REREAD

Instructions : take read for billing-thanks sheri

Due Date : 8/9/2011 8:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 8/9/2011

Resolution :Read. DB

Sub Division : 320

MR Route : FA2

FA ID : 6030990574

Account # :
#: (407) 688-8955

0623229352 Customer Name :

DEHLINGER,STEVEN TPhone

Address :
Operator : LeRoy Grainger

875 N COUNTRY CLUB RD CSR: Matthew Chandler

Entry Date : 6/8/2011 8:39:19AM SO Type : M-NOREAD

Instructions : NEED A READ FOR BILLING,THANKS.MC

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date : 6/9/2011 6:00:00PM Resolution Date : 6/9/2011
 12:00:00AM FA Status : Completed
 solution :read,lrg

Sub Division : 320 MR Route : FA2 FA ID : 2999700309
 Account # : 7937752663 Customer Name : MASOTTI,JOHN Phone #:(407)
 402-6080
 Address : 100 PAR PL CSR: Batch System
 Operator : Mike Finnegan
 Entry Date : 11/16/2011 7:29:47PM SO Type : M-CUT

Instructions :

Due Date : 11/17/2011 7:00:00PM Resolution Date : 11/17/2011
 12:00:00AM FA Status : Completed
 Resolution :water is off and , i the house is empty and for sale, i tagged the door,maf

Sub Division : 320 MR Route : FA2 FA ID : 6599700383
 Account # : 2295986239 Customer Name : RIVERA,GINN Phone #:(407)
 733-0049
 Address : 106 PAR PL CSR: Batch System
 Operator : LeRoy Grainger
 Entry Date : 7/20/2011 7:37:07PM SO Type : M-CUT

Instructions :

Due Date : 7/21/2011 7:00:00PM Resolution Date : 7/21/2011
 12:00:00AM FA Status : Completed
 Resolution :off,,,lrg

Sub Division : 320 MR Route : FA2 FA ID : 6599700172
 Account # : 2295986239 Customer Name : RIVERA,GINN Phone #:(407)
 733-0049
 Address : 106 PAR PL CSR: Deborah Volz
 Operator : LeRoy Grainger
 Entry Date : 7/21/2011 12:11:33PM SO Type : M-RECON

Instructions : reconnect service, cust is at home to sign. deb

Due Date : 7/21/2011 8:00:00PM Resolution Date : 7/21/2011
 1:35:00PM FA Status : Completed
 Resolution :rec,,picked up tag,,,lrg

Sub Division : 320 MR Route : FA2 FA ID : 8378025360
 Account # : 8967899425 Customer Name : FLETCHER,PATRICIA Phone #:
 #. (407) 322-5593
 Address : 200 LAKEVIEW DR CSR: Lori Jones Operator :

Field Activity Detail Report from 01/01/2011 to 12/31/2011

LeRoy Grainger

Entry Date : 1/7/2011 1:35:57PM SO Type : M-NOREAD

Instructions : Please read meter for billing. Thank you. LLJ

Due Date : 1/10/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 1/10/2011

Resolution : read

Sub Division : 320

MR Route : FA2

FA ID : 8378025573

Account # :
#: (407) 322-5593

8967899425

Customer Name :

FLETCHER,PATRICIA Phone

Address :
Shawn Ebert

200 LAKEVIEW DR

CSR: Lori Jones Operator :

Entry Date : 7/6/2011 3:38:45PM SO Type : M-NOREAD

Instructions : Please read meter for billing. Thanks. LLJ

Due Date : 7/11/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 7/11/2011

Resolution : READ , SME

Sub Division : 320

MR Route : FA2

FA ID : 8378025219

Account # :
#: (407) 322-5593

8967899425

Customer Name :

FLETCHER,PATRICIA Phone

Address :
Operator : Donna Brown

200 LAKEVIEW DR

CSR: Deborah Volz

Entry Date : 8/8/2011 11:28:40AM SO Type : M-NOREAD

Instructions : read meter for billing. deb

Due Date : 8/9/2011 8:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 8/9/2011

Resolution : Read. DB

Sub Division : 320

MR Route : FA2

FA ID : 8378025485

Account # :
#: (407) 322-5593

8967899425

Customer Name :

FLETCHER,PATRICIA Phone

Address :
Operator : LeRoy Grainger

200 LAKEVIEW DR

CSR: Matthew Chandler

Entry Date : 2/7/2011 10:25:38AM SO Type : M-NOREAD

Instructions : NEED A READ FOR BILLING, THANKS.MC

Due Date : 2/8/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 2/8/2011

Resolution : read,lrg

Sub Division : 320

MR Route : FA2

FA ID : 8378025549

Account # :

8967899425

Customer Name :

FLETCHER,PATRICIA Phone

Field Activity Detail Report from 01/01/2011 to 12/31/2011

#: (407) 322-5593

Address : 200 LAKEVIEW DR CSR: Matthew Chandler
Operator : Kevin Cooper

Entry Date : 3/7/2011 3:55:06PM SO Type : M-NOREAD

Instructions : NEED A READ FOR BILLING, THANKS.MC

Due Date : 3/8/2011 6:00:00PM Resolution Date : 3/8/2011
12:00:00AM FA Status : Completed

Resolution : READ METER... KEV

Sub Division : 320 MR Route : FA2 FA ID : 8378025602
Account # : 8967899425 Customer Name : FLETCHER, PATRICIA
#: (407) 322-5593 Phone

Address : 200 LAKEVIEW DR CSR: Lori Jones
LeRoy Grainger Operator :

Entry Date : 4/7/2011 9:35:27AM SO Type : M-NOREAD

Instructions : Please read meter for billing. Thanks. LLJ

Due Date : 4/8/2011 6:00:00PM Resolution Date : 4/8/2011
12:00:00AM FA Status : Completed

Resolution : read

Sub Division : 320 MR Route : FA2 FA ID : 8378025653
Account # : 8967899425 Customer Name : FLETCHER, PATRICIA
#: (407) 322-5593 Phone

Address : 200 LAKEVIEW DR CSR: Lori Jones
LeRoy Grainger Operator :

Entry Date : 5/6/2011 2:50:21PM SO Type : M-NOREAD

Instructions : Please read meter for billing. Thanks. LLJ

Due Date : 5/9/2011 6:00:00PM Resolution Date : 5/9/2011
12:00:00AM FA Status : Completed

Resolution : read, meter, , , lrg

Sub Division : 320 MR Route : FA2 FA ID : 8378025400
Account # : 8967899425 Customer Name : FLETCHER, PATRICIA
#: (407) 322-5593 Phone

Address : 200 LAKEVIEW DR CSR: Matthew Chandler
Operator : LeRoy Grainger

Entry Date : 6/8/2011 8:52:29AM SO Type : M-NOREAD

Instructions : NEED A READ FOR BILLING, THANKS.MC

Due Date : 6/9/2011 6:00:00PM Resolution Date : 6/9/2011
12:00:00AM FA Status : Completed

Resolution : read, lrg

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division : 320 MR Route : FA2 FA ID : 8378025834
 Account # : 8967899425 Customer Name : FLETCHER,PATRICIA
 : (407) 322-5593
 Address : 200 LAKEVIEW DR CSR: Matthew Chandler
 Operator : LeRoy Grainger
 Entry Date : 10/6/2011 10:09:05AM SO Type : M-NOREAD
 Instructions : NEED A READ FOR BILLING, THANKS.MC
 Due Date : 10/7/2011 6:00:00PM Resolution Date : 10/7/2011
 12:00:00AM FA Status : Completed
 Resolution : read,,lrg

Sub Division : 320 MR Route : FA2 FA ID : 1660710572
 Account # : 6803297225 Customer Name : EVANS,EDITH
 908-1511 Phone #:(407)
 Address : 103 PINE LAKE DR CSR: Loretta Abbott
 Operator : LeRoy Grainger
 Entry Date : 8/5/2011 8:26:05AM SO Type : HIBILL
 Instructions : PLEASE REREAD MTR. AND CK. FOR LEAKS. CUST. HAS CALLED RE: THIS. PLEASE TAG DOOR WITH
 YOUR FINDINGS. THANKS, LORETTA
 Due Date : 8/8/2011 6:00:00PM Resolution Date : 8/8/2011
 12:00:00AM FA Status : Completed
 solution : no leaks detected,,,tagged door with findings,,lrg

Sub Division : 320 MR Route : FA2 FA ID : 9254602621
 Account # : 9491441014 Customer Name : WILLIAMS,JOHN H
 (407) 421-5300 Phone #:
 Address : 255 LAKEVIEW DR CSR: Matthew Chandler
 Operator : Kevin Cooper
 Entry Date : 3/7/2011 3:59:28PM SO Type : M-NOREAD
 Instructions : NEED A READ FOR BILLING, THANKS.MC
 Due Date : 3/8/2011 6:00:00PM Resolution Date : 3/8/2011
 12:00:00AM FA Status : Completed
 Resolution : READ METER.. KEV

Sub Division : 320 MR Route : FA2 FA ID : 9254602241
 Account # : 9491441014 Customer Name : WILLIAMS,JOHN H
 (407) 421-5300 Phone #:
 Address : 255 LAKEVIEW DR CSR: Lori Jones
 Operator : LeRoy Grainger
 Entry Date : 5/6/2011 2:56:19PM SO Type : M-NOREAD
 Instructions : Please read meter for billing. Thanks. LLJ

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date : 5/9/2011 6:00:00PM Resolution Date : 5/9/2011
 12:00:00AM FA Status : Completed
 Resolution : read meter,,lrg

Sub Division : 320 MR Route : FA2 FA ID : 9254602290
 Account # : 9491441014 Customer Name : WILLIAMS,JOHN HPhone #:
 (407) 421-5300
 Address : 255 LAKEVIEW DR CSR: Lori JonesOperator :
 LeRoy Grainger

Entry Date : 4/7/2011 9:45:18AM SO Type : M-NOREAD

Instructions : Please read meter for billing. Thanks. LLJ

Due Date : 4/8/2011 6:00:00PM Resolution Date : 4/8/2011
 12:00:00AM FA Status : Completed
 Resolution : read

Sub Division : 320 MR Route : FA2 FA ID : 9254602501
 Account # : 9491441014 Customer Name : WILLIAMS,JOHN HPhone #:
 (407) 421-5300
 Address : 255 LAKEVIEW DR CSR: Matthew Chandler
 Operator : LeRoy Grainger

Entry Date : 6/8/2011 8:53:23AM SO Type : M-NOREAD

Instructions : NEED A READ FOR BILLING, THANKS.MC

Due Date : 6/9/2011 6:00:00PM Resolution Date : 6/9/2011
 12:00:00AM FA Status : Completed
 Resolution : read,lrg

Sub Division : 320 MR Route : FA2 FA ID : 9254602854
 Account # : 9491441014 Customer Name : WILLIAMS,JOHN HPhone #:
 (407) 421-5300
 Address : 255 LAKEVIEW DR CSR: Matthew Chandler
 Operator : LeRoy Grainger

Entry Date : 9/8/2011 2:38:11PM SO Type : M-NOREAD

Instructions : NEED A READ FOR BILLING, THANKS.MC

Due Date : 9/9/2011 6:00:00PM Resolution Date : 9/9/2011
 12:00:00AM FA Status : Completed
 Resolution : read,,lrg

Sub Division : 320 MR Route : FA2 FA ID : 9254602865
 Account # : 9491441014 Customer Name : WILLIAMS,JOHN HPhone #:
 (407) 421-5300
 Address : 255 LAKEVIEW DR CSR: Deborah Volz
 Operator : Donna Brown

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date : 8/8/2011 1:29:44PM SO Type : M-NOREAD

Instructions : need meter read for billing.deb

Due Date : 8/9/2011 8:00:00PM

Resolution Date : 8/9/2011

12:00:00AM FA Status : Completed

Resolution : Read. DB

Sub Division : 320

MR Route : FA2

FA ID : 9254602265

Account # :
(407) 421-5300

9491441014

Customer Name :

WILLIAMS,JOHN HPhone #:

Address :

255 LAKEVIEW DR

CSR:

Matthew Chandler

Operator : LeRoy Grainger

Entry Date : 10/6/2011 10:20:54AM SO Type : M-NOREAD

Instructions : NEED A READ FOR BILLING, THANKS.MC

Due Date : 10/7/2011 6:00:00PM

Resolution Date : 10/7/2011

12:00:00AM FA Status : Completed

Resolution : read,lrg

Sub Division : 320

MR Route : FA2

FA ID : 9254602904

Account # :
(407) 421-5300

9491441014

Customer Name :

WILLIAMS,JOHN HPhone #:

Address :

255 LAKEVIEW DR

CSR:

Lori JonesOperator :

Operator : LeRoy Grainger

Entry Date : 1/7/2011 1:39:38PM SO Type : M-NOREAD

Instructions : Please read meter for billing. Thanks. LLJ

Due Date : 1/10/2011 6:00:00PM

Resolution Date : 1/10/2011

12:00:00AM FA Status : Completed

Resolution : read

Sub Division : 320

MR Route : FA2

FA ID : 9254602941

Account # :
(407) 421-5300

9491441014

Customer Name :

WILLIAMS,JOHN HPhone #:

Address :

255 LAKEVIEW DR

CSR:

Matthew Chandler

Operator : LeRoy Grainger

Entry Date : 2/7/2011 10:30:12AM SO Type : M-NOREAD

Instructions : NEED A READ FOR BILLING, THANKS.M

Due Date : 2/8/2011 6:00:00PM

Resolution Date : 2/8/2011

12:00:00AM FA Status : Completed

Resolution : read,lrg

Sub Division : 320

MR Route : FA2

FA ID : 9254602866

Account # :
(407) 421-5300

9491441014

Customer Name :

WILLIAMS,JOHN HPhone #:

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Address : 255 LAKEVIEW DR CSR:Lori JonesOperator :

Entry Date : 7/6/2011 3:39:18PM SO Type : M-NOREAD

Instructions : Please read meter for billing. Thanks. LLJ

Due Date : 7/7/2011 6:00:00PM Resolution Date : 7/8/2011

12:00:00AM FA Status : Completed

Resolution : reread meter mf

Sub Division : 320 MR Route : FA2 FA ID : 7550710555

Account # : 5780614852 Customer Name : TUC,KIMBERLY A Phone #: (407) 330-7081

Address : 420 W CRYSTAL DR CSR: Kathy Sillitoe
Operator : LeRoy Grainger

Entry Date : 8/1/2011 11:03:36AM SO Type : M-REREAD

Instructions :

Due Date : 8/1/2011 11:03:36AM Resolution Date : 8/2/2011

12:00:00AM FA Status : Completed

Resolution : rertead,lrg

Sub Division : 320 MR Route : FA2 FA ID : 7550710555

Account # : 5780614852 Customer Name : MATHEWS,KIMBERLY A Phone #: (407) 330-7081

Address : 420 W CRYSTAL DR CSR: Kathy Sillitoe
Operator : LeRoy Grainger

Entry Date : 8/1/2011 11:03:36AM SO Type : M-REREAD

Instructions :

Due Date : 8/1/2011 11:03:36AM Resolution Date : 8/2/2011

12:00:00AM FA Status : Completed

Resolution : rertead,lrg

Sub Division : 320 MR Route : FA2 FA ID : 7550710016

Account # : 5780614852 Customer Name : TUC,KIMBERLY A Phone #: (407) 330-7081

Address : 420 W CRYSTAL DR CSR: Kathy Sillitoe
Operator : LeRoy Grainger

Entry Date : 8/1/2011 11:00:37AM SO Type : M-SIO Request Type: General Investigation

Instructions : Please raise and replace meter box. Thanks, Kathy

Due Date : 8/2/2011 12:00:00AM Resolution Date : 8/2/2011

12:00:00AM FA Status : Completed

Resolution : replced missing box lid,,,lrg

Sub Division : 320 MR Route : FA2 FA ID : 7550710016

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Account # : 5780614852 Customer Name : MATHEWS,KIMBERLY A
 Phone #: (407) 330-7081
 Address : 420 W CRYSTAL DR CSR: Kathy Sillitoe
 Operator : LeRoy Grainger
 Entry Date : 8/1/2011 11:00:37AM SO Type : M-SIO Request Type: General Investigation
 Instructions : Please raise and replace meter box. Thanks, Kathy
 Due Date : 8/2/2011 12:00:00AM Resolution Date : 8/2/2011
 12:00:00AM FA Status : Completed
 Resolution : replced missing box lid,,,,lrg

Sub Division : 320 MR Route : FA2 FA ID : 5941498335
 Account # : 0985359005 Customer Name : BARNES,BARBARA Phone #:
 (407) 321-9134
 Address : 430 W CRYSTAL DR CSR: Matthew Chandler
 Operator : Kevin Cooper
 Entry Date : 3/7/2011 3:21:59PM SO Type : M-NOREAD
 Instructions : NEED A READ FOR BILLING,THANKS.MC
 Due Date : 3/8/2011 6:00:00PM Resolution Date : 3/8/2011
 12:00:00AM FA Status : Completed
 Resolution : READ METER.. KEV

Sub Division : 320 MR Route : FA2 FA ID : 5941498135
 Account # : 0985359005 Customer Name : BARNES,BARBARA Phone #:
 (407) 321-9134
 Address : 430 W CRYSTAL DR CSR: Matthew Chandler
 Operator : LeRoy Grainger
 Entry Date : 9/8/2011 11:33:48AM SO Type : M-NOREAD
 Instructions : NEED A READ FOR BILLING,THANKS.MC
 Due Date : 9/9/2011 6:00:00PM Resolution Date : 9/9/2011
 12:00:00AM FA Status : Completed
 Resolution : read,,lrg

Sub Division : 320 MR Route : FA2 FA ID : 5941498583
 Account # : 0985359005 Customer Name : BARNES,BARBARA Phone #:
 (407) 321-9134
 Address : 430 W CRYSTAL DR CSR: Ferrellyn Trovinger
 Operator : LeRoy Grainger
 Entry Date : 1/7/2011 1:51:25PM SO Type : M-NOREAD
 Instructions : REad meter for billing. Thanks, ferri
 Due Date : 1/10/2011 6:00:00PM Resolution Date : 1/11/2011
 12:00:00AM FA Status : Completed
 Resolution : read meter.....house not hooked up to meter yet,lrg

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division : 320 MR Route : FA2 FA ID : 5941498653
 count # : 0985359005 Customer Name : BARNES,BARBARA Phone #:
 (+07) 321-9134
 Address : 430 W CRYSTAL DR CSR: Kathy Sillitoe
 Operator : Michael Overton
 Entry Date : 7/29/2011 1:18:23PM SO Type : M-REREAD
 Instructions : Please provide meter read and note the meter SN#. Thanks, Kathy
 Due Date : 8/1/2011 12:00:00AM Resolution Date : 8/1/2011
 12:00:00AM FA Status : Completed
 Resolution : Read meter. RDG:10160. Meter #10454350 MAO

Sub Division : 320 MR Route : FA2 FA ID : 5941498183
 Account # : 0985359005 Customer Name : BARNES,BARBARA Phone #:
 (407) 321-9134
 Address : 430 W CRYSTAL DR CSR: Matthew Chandler
 Operator : LeRoy Grainger
 Entry Date : 2/7/2011 9:25:22AM SO Type : M-NOREAD
 Instructions : NEED A READ FOR BILLING, THANKS.MC
 Due Date : 2/8/2011 6:00:00PM Resolution Date : 2/8/2011
 12:00:00AM FA Status : Completed
 .solution : read,lrg

Sub Division : 320 MR Route : FA2 FA ID : 5941498935
 Account # : 0985359005 Customer Name : BARNES,BARBARA Phone #:
 (407) 321-9134
 Address : 430 W CRYSTAL DR CSR: Lori Jones Operator :
 LeRoy Grainger
 Entry Date : 4/8/2011 7:37:31AM SO Type : M-NOREAD
 Instructions : Please read meter for billing. Thanks. LLJ
 Due Date : 4/11/2011 6:00:00PM Resolution Date : 4/11/2011
 12:00:00AM FA Status : Completed
 Resolution : read,,lrg

Sub Division : 320 MR Route : FA2 FA ID : 6199700595
 Account # : 9819733880 Customer Name : Plemns,Mark Phone #:(407)
 687-1608
 Address : 112 PAR PL CSR: Linette Orengo
 Operator : LeRoy Grainger
 .ry Date : 1/18/2011 1:11:20PM SO Type : M-READ
 Instructions : please take start read & leave on for new../LIO FL

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date : 2/1/2011 6:00:00PM Resolution Date : 2/1/2011
 12:00:00AM FA Status : Completed
 Resolution : read,left on,lrg

Sub Division : 320 MR Route : FA2 FA ID : 4458700700
 Account # : 8309842781 Customer Name : Barber,EricaPhone #:(407)
 402-3216

Address : 100 KINGSWOOD CT CSR: Deborah Volz
 Operator : Donna Brown

Entry Date : 8/8/2011 11:27:22AM SO Type : M-NOREAD

Instructions : read meter for billing. deb

Due Date : 8/9/2011 8:00:00PM Resolution Date : 8/9/2011
 12:00:00AM FA Status : Completed
 Resolution : Read. DB

Sub Division : 320 MR Route : FA2 FA ID : 4458700441
 Account # : 8309842781 Customer Name : Barber,EricaPhone #:(407)
 402-3216

Address : 100 KINGSWOOD CT CSR: Ferrellyn Trovinger
 Operator : LeRoy Grainger

Entry Date : 1/7/2011 2:05:29PM SO Type : M-NOREAD

Instructions : Read meter for billing. Thanks, FLT

Due Date : 1/10/2011 6:00:00PM Resolution Date : 1/10/2011
 12:00:00AM FA Status : Completed
 Resolution : read,lrg

Sub Division : 320 MR Route : FA2 FA ID : 4458700953
 Account # : 8309842781 Customer Name : Barber,EricaPhone #:(407)
 402-3216

Address : 100 KINGSWOOD CT CSR: Matthew Chandler
 Operator : LeRoy Grainger

Entry Date : 6/8/2011 8:51:34AM SO Type : M-NOREAD

Instructions : NEED A READ FOR BILLING, THANKS.MC

Due Date : 6/9/2011 6:00:00PM Resolution Date : 6/9/2011
 12:00:00AM FA Status : Completed
 Resolution : read,lrg

Sub Division : 320 MR Route : FA2 FA ID : 4458700738
 Account # : 8309842781 Customer Name : Barber,EricaPhone #:(407)
 402-3216

Address : 100 KINGSWOOD CT CSR: Matthew Chandler
 Operator : Kevin Cooper

Entry Date : 3/7/2011 3:31:53PM SO Type : M-NOREAD

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions : NEED A READ FOR BILLING, THANKS.MC

Due Date : 3/8/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 3/8/2011

Resolution : READ METER.. KEV

Sub Division : 320

MR Route : FA2

FA ID : 4458700817

Account # :
402-3216

8309842781

Customer Name :

Barber, Erica Phone #: (407)

Address :
LeRoy Grainger

100 KINGSWOOD CT

CSR: Lori Jones Operator :

Entry Date : 4/7/2011 9:23:27AM SO Type : M-NOREAD

Instructions : Please read meter for billing. Thanks. LLJ

Due Date : 4/8/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 4/8/2011

Resolution : read

Sub Division : 320

MR Route : FA2

FA ID : 4458700151

Account # :
402-3216

8309842781

Customer Name :

Barber, Erica Phone #: (407)

Address :
LeRoy Grainger

100 KINGSWOOD CT

CSR: Deborah Volz Operator :

Entry Date : 3/23/2011 7:13:48AM SO Type : M-SIO Request Type: General Investigation

Instructions : take final read lock meter and tag door for new.deb

Due Date : 3/23/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 3/23/2011

Resolution : turn on scheduled for 3/24

Sub Division : 320

MR Route : FA2

FA ID : 4458700591

Account # :
402-3216

8309842781

Customer Name :

Barber, Erica Phone #: (407)

Address :
Operator : LeRoy Grainger

100 KINGSWOOD CT

CSR: Sheri Demonbreun

Entry Date : 3/23/2011 1:59:14PM SO Type : M-READ

Instructions : please pick up tag and connect service for new customer-sheri

Due Date : 3/24/2011 8:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 3/24/2011

Resolution : turned on,,,picked up tag,,,lrg

Sub Division : 320

MR Route : FA2

FA ID : 4458700813

Account # :
402-3216

8309842781

Customer Name :

Barber, Erica Phone #: (407)

Address :
Operator : LeRoy Grainger

100 KINGSWOOD CT

CSR: Matthew Chandler

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date : 2/7/2011 9:55:13AM SO Type : M-NOREAD

Instructions : NEED A READ FRO BILLING, THANKS.MC

Due Date : 2/8/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 2/8/2011

Resolution : read,lrg

Sub Division : 320

MR Route : FA2

FA ID : 4458700199

Account # :
402-3216

8309842781

Customer Name :

Barber, Erica Phone #: (407)

Address :
Kevin Cooper

100 KINGSWOOD CT

CSR: Lori Jones Operator :

Entry Date : 5/6/2011 2:43:20PM SO Type : M-NOREAD

Instructions : Please read meter for billing. Thanks. LLJ

Due Date : 5/9/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 5/9/2011

Resolution : READ METER.. KEV

Sub Division : 320

MR Route : FA2

FA ID : 0840710232

Account # :
(407) 324-2722

8492425946

Customer Name :

Mckenna, Christel Phone #:

Address :
Operator : LeRoy Grainger

406 W CRYSTAL DR

CSR: Linette Orengo

Entry Date : 1/26/2011 2:51:02PM SO Type : M-ON

Instructions : please take start read & turn on for new. customer just purchased home they will be there./LIO FL

Due Date : 1/27/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 1/27/2011

Resolution : water allready on, got tag signed, lrg

Sub Division : 320

MR Route : FA2

FA ID : 0840710606

Account # :
(407) 324-2722

8492425946

Customer Name :

Mckenna, Christel Phone #:

Address :
LeRoy Grainger

406 W CRYSTAL DR

CSR: Linda Jones Operator

Entry Date : 7/13/2011 3:39:08PM SO Type : M-WARN

Instructions : HANG TAG FOR CUSTOMER TO CALL OFFICE--- LINDA

Due Date : 7/14/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 7/14/2011

Resolution : hung tag,,lrg

Sub Division : 320

MR Route : FA2

FA ID : 0840710796

Account # :

8492425946

Customer Name :

Mckenna, Christel Phone #:

Field Activity Detail Report from 01/01/2011 to 12/31/2011

(407) 324-2722

Address : 406 W CRYSTAL DR CSR: Lori Jones Operator :
LeRoy Grainger

Entry Date : 7/7/2011 8:20:27AM SO Type : M-REREAD

Instructions : Please reread meter for billing. Last read indicates over 100,000 gal usage. Thanks. LLJ

Due Date : 7/12/2011 6:00:00PM Resolution Date : 7/12/2011
12:00:00AM FA Status : Completed

Resolution : no leaks detected,,,,,serial # matches,,,,read is 176110,,,,,new sod ,,maybe pool fill up? maybe leak before?,,,,,lrg

Sub Division : 320 MR Route : FA2 FA ID : 9858700874
Account # : 1527538632 Customer Name : Placencia,Sandra Phone #:
(407) 267-0958

Address : 106 KINGSWOOD CT CSR: Isabel Ceballos
Operator : LeRoy Grainger

Entry Date : 3/22/2011 2:20:31PM SO Type : M-READ

Instructions : Read & leave on for new. /ic

Due Date : 3/25/2011 6:00:00PM Resolution Date : 3/25/2011
12:00:00AM FA Status : Completed

Resolution : read,left on,,,,lrg

Sub Division : 320 MR Route : FA2 FA ID : 4000800594
Account # : 3625162050 Customer Name : JONES,ROXANE Phone #:
(954) 895-5537

Address : 104 PAR PL CSR: Linette Orengo
Operator : Mike Finnegan

Entry Date : 10/19/2011 12:29:21PM SO Type : M-READ

Instructions : Please take start read & leave on for new.../LIO FL

Due Date : 10/21/2011 6:00:00PM Resolution Date : 10/20/2011
12:00:00AM FA Status : Completed

Resolution : water is on and i got a read maf

Sub Division : 320 MR Route : FA2 FA ID : 7950710195
Account # : 4979657408 Customer Name : HARTSOE,DOROTHY Phone
#: (407) 323-4545

Address : 414 W CRYSTAL DR CSR: Brandi Deere
Operator : LeRoy Grainger

Entry Date : 12/1/2011 3:46:17PM SO Type : M-READ

Instructions : PLEASE TURN ON FOR NEW. RCVD SIGNED WAIVER IN OFFICE. THANKS BND/FL

Due Date : 12/2/2011 6:00:00PM Resolution Date : 12/2/2011
12:00:00AM FA Status : Completed

Resolution : turned on,,,,lrg

Field Activity Detail Report from 01/01/2011 to 12/31/2011

106 Field Activities listed.

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division : 344 MR Route : F07 FA ID : 0150110060
 Account # : 0150110000 Customer Name : KITNER,PAUL Phone #:(407)
 -4913
 Address : 100 IDYLLWILDE DR CSR: Peggy Hanks
 Operator : LeRoy Grainger
 Entry Date : 3/18/2011 8:45:38AM SO Type : M-SIO Request Type: General Investigation
 Instructions : The badge# and mfg. initially provided for this premise belongs to 110 Temple Dr. Need to double check the badge # and mfg. at 100 Idyllwild. Put findings in 'comments' please. Thanks, Peggy
 Due Date : 3/24/2011 6:00:00PM Resolution Date : 3/24/2011
 12:00:00AM FA Status : Completed
 Resolution : badge#8424358 is for 100 idyllwilde,,make precision.....badge#8424356 is for 110 temple,,,,,make precision,,,,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 0150110285
 Account # : 0150110000 Customer Name : KITNER,PAUL Phone #:(407)
 402-4913
 Address : 100 IDYLLWILDE DR CSR:Deborah Volz Operator :
 Entry Date : 8/22/2011 1:11:02PM SO Type : M-SIO Request Type: General Investigation
 Instructions : Cust has been asked to submit water sampling but has no bottle. Please provide bottle. deb
 Due Date : 8/23/2011 8:00:00PM Resolution Date : 8/23/2011
 12:00:00AM FA Status : Completed
 solution : gave the customer a bottle to take the sample PF 8/22/11

Sub Division : 344 MR Route : F07 FA ID : 0250110513
 Account # : 0250110000 Customer Name : ANTAR,ALBERT Phone #:(407)
 322-6824
 Address : 101 IDYLLWILDE DR CSR: Lorie Mayeski
 Operator : Kevin Cooper
 Entry Date : 2/8/2011 2:33:03PM SO Type : M-SIO Request Type: Water Miscellaneous Complaint
 Instructions : CUSTOMER CALLED STATED WE MAY NEED TO FLUSH OUT SYSTEM AGAIN. PLEASE INVESTIGATE. THANKS, LORIE M. 2-8-2011*CALLED OUT TO PEDRO @ 3:32 P.M.*
 Due Date : 2/9/2011 6:00:00PM Resolution Date : 2/10/2011
 12:00:00AM FA Status : Completed
 Resolution : Pete flushed system and lines are clear per operator....KEV

Sub Division : 344 MR Route : F07 FA ID : 0250110965
 Account # : 0250110000 Customer Name : ANTAR,ALBERT Phone #:(407)
 322-6824
 Address : 101 IDYLLWILDE DR CSR: Karen Thimmes
 Operator : LeRoy Grainger
 Entry Date : 8/9/2011 10:22:08AM SO Type : M-SIO Request Type: General Investigation
 Instructions : Per customer, June bill was high, was it misread? Please check and tag door with results. Thanks, Karyn
 Due Date : 8/10/2011 8:00:00PM Resolution Date : 8/10/2011

Field Activity Detail Report from 01/01/2011 to 12/31/2011

12:00:00AM FA Status : Completed
 Resolution : no missread,,,current read is 25610,,,,no leaks detected,,,,spoke with customer,,customer said he was going to call office again,,,,meter is working properly and is fairly new,,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 0250110575
 Account # : 0250110000 Customer Name : ANTAR,ALBERTPhone #:(407)
 322-6824
 Address : 101 IDYLLWILDE DR CSR: Lisa SilvaOperator :
 Mike Finnegan

Entry Date : 8/3/2011 1:26:25PM SO Type : HIBILL
 Instructions : Please verify current read & check for any signs of a leak. thanks

Due Date : 8/4/2011 8:00:00PM Resolution Date : 8/5/2011
 12:00:00AM FA Status : Completed
 Resolution : read meter and checked for leak no leak founded ,maf

Sub Division : 344 MR Route : F07 FA ID : 0252000799
 Account # : 0252000000 Customer Name : TROSPER,CHRIS JPhone #:
 (407) 324-0963
 Address : 202 TEMPLE DR CSR: Batch System
 Operator : Rodel Hermano

Entry Date : 11/27/2011 7:20:28PM SO Type : M-EXCHNG
 instructions : MR ID: 025201744112, MR REMARK: GF exchange
 Due Date : 11/27/2011 7:20:28PM Resolution Date : 12/6/2011
 12:00:00AM FA Status : Completed
 Resolution :REPLACED FOGGED 5/8" METER..RH

Sub Division : 344 MR Route : F07 FA ID : 0543000141
 Account # : 0543000000 Customer Name : WILLIAMS,DOROTHY APhone
 #: (407) 323-9559
 Address : 312 SATSUMA DR CSR: Batch System
 Operator : Rodel Hermano

Entry Date : 5/23/2011 7:06:33PM SO Type : M-EXCHNG
 Instructions : MR ID: 054308335237, MR REMARK: MS
 Due Date : 5/23/2011 7:06:33PM Resolution Date : 5/24/2011
 12:00:00AM FA Status : Completed
 Resolution :REPLACED STUCK 5/8" METER..RH

Sub Division : 344 MR Route : F07 FA ID : 0991010498
 Account # : 0991010000 Customer Name : MARTINEZ,ROBERTPhone #:
 7) 268-3437
 Address : 1814 LINCOLN AVE CSR: Deborah Volz
 Operator : Matthew Morrell

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date : 5/23/2011 1:49:28PM SO Type : M-SIO Request Type: General Investigation

Instructions : Cust needs to have water/sewage lines marked off. deb

Due Date : 5/24/2011 8:00:00PM Resolution Date : 5/24/2011
12:00:00AM FA Status : Completed

Resolution : Marked water meter, unable to locate sewer. Tagged door with info. Matt

Sub Division : 344 MR Route : F07 FA ID : 1001110923
Account # : 1001110000 Customer Name : SMITH,MARION EPhone #:
(407) 322-4384
Address : 402 VIHLEN RD CSR: Batch System
Operator : Chris Gosnell

Entry Date : 9/25/2011 7:27:12PM SO Type : M-EXCHNG

Instructions : MR ID: 100119716220, MR REMARK: GF exchange

Due Date : 9/25/2011 7:27:12PM Resolution Date : 9/26/2011
12:00:00AM FA Status : Completed

Resolution : Replaced fogged 5/8 meter and gaskets....crg

Sub Division : 344 MR Route : F07 FA ID : 1210210174
Account # : 1210210000 Customer Name : LINTON,DAVIDPhone #:(407)
321-3794
Address : 417 TANGELO DR CSR: Batch System
Operator : Mike Finnegan

Entry Date : 10/5/2011 7:39:11PM SO Type : M-CUT

Instructions :

Due Date : 10/6/2011 7:00:00PM Resolution Date : 10/6/2011
12:00:00AM FA Status : Completed

Resolution : water off maf

Sub Division : 344 MR Route : F07 FA ID : 1210210176
Account # : 1210210000 Customer Name : LINTON,DAVIDPhone #:(407)
321-3794
Address : 417 TANGELO DR CSR: Karen ThimmesOperator :

Entry Date : 11/2/2011 8:01:56AM SO Type : M-ON

Instructions : Reconnect service, customer was cut in error. Called Kevin. Thanks, Karyn

Due Date : 11/2/2011 8:00:00PM Resolution Date : 11/2/2011
12:00:00AM FA Status : Completed

Resolution : water back on maf

Sub Division : 344 MR Route : F07 FA ID : 1210210225
Account # : 1210210000 Customer Name : LINTON,DAVIDPhone #:(407)
321-3794

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Field Activity Detail Report from 01/01/2011 to 12/31/2011
417 TANGELO DR

CSR: Vicki Wilson Operator

Address :
Mike Finnegan

try Date : 10/6/2011 9:23:13AM SO Type : M-RECON

Instructions : Please reconnect, tag on door//contacted kevin

Due Date : 10/6/2011 8:00:00PM
12:30:00AM FA Status : Completed

Resolution Date : 10/6/2011

Resolution : water on maf

Sub Division : 344

MR Route : F07

FA ID : 1210210277

Account # :
321-3794

1210210000

Customer Name :

LINTON,DAVID Phone #:(407)

Address :
Operator : LeRoy Grainger

417 TANGELO DR

CSR: Matthew Chandler

Entry Date : 11/28/2011 9:10:12AM SO Type : M-REREAD

Instructions : NEED A READ FOR BILLING, THANKS.MC

Due Date : 11/29/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 11/29/2011

Resolution : reread,,lrg

Sub Division : 344

MR Route : F07

FA ID : 1232000045

Account # :
(1) 363-6486

1232000000

Customer Name :

MITCHELL,JIMMY D Phone #:

Address :
Operator : Rodel Hermano

114 SATSUMA DR

CSR: Batch System

Entry Date : 8/24/2011 7:06:20PM SO Type : M-EXCHNG

Instructions : MR ID: 123204208616, MR REMARK: ML

Due Date : 8/25/2011 7:06:00PM
12:00:00AM FA Status : Completed

Resolution Date : 8/29/2011

Resolution : REPLACED LEAKING 3/4" CURBSTOP, METER COUPLING AND OLD 5/8" METER..RH

Sub Division : 344

MR Route : F07

FA ID : 1550110626

Account # :
(407) 324-8659

1550110000

Customer Name :

BATEMAN,SHARON Phone #:

Address :
Operator : LeRoy Grainger

109 IDYLLWILDE DR

CSR: Batch System

Entry Date : 6/8/2011 7:23:22PM SO Type : M-CUT

Instructions :

Due Date : 6/9/2011 7:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 6/9/2011

Resolution : off

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division : 344 MR Route : F07 FA ID : 1550110407
 Account # : 1550110000 Customer Name : BATEMAN,SHARON Phone #:
 (7) 324-8659
 Address : 109 IDYLLWILDE DR CSR: Deborah Volz
 Operator : LeRoy Grainger
 Entry Date : 6/9/2011 7:38:44AM SO Type : M-RECON
 Instructions : reconnect service, cust hung tag.deb
 Due Date : 6/9/2011 8:00:00PM Resolution Date : 6/9/2011
 11:00:00AM FA Status : Completed
 Resolution : rec,,picked up tag,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 1599900949
 Account # : 1599900000 Customer Name : HARRIS,CHARLES Phone #:
 (407) 227-6203
 Address : 1800 HARDING AVE CSR: Batch System
 Operator : Rodel Hermano
 Entry Date : 10/24/2011 7:25:52PM SO Type : M-SIO Request Type: General Investigation
 Instructions : MR ID: 159992126663, MR REMARK: ML
 Due Date : 10/24/2011 7:25:52PM Resolution Date : 10/24/2011
 12:00:00AM FA Status : Completed
 Resolution : METER LEAK IS AT 1802 HARDING AVE. GASKET LEAKING ON THE CURBSTOP SIDE OF THE
 METER..RH

Sub Division : 344 MR Route : F07 FA ID : 1599900313
 Account # : 1599900000 Customer Name : HARRIS,CHARLES Phone #:
 (407) 227-6203
 Address : 1800 HARDING AVE CSR: Andrea Lybarger
 Operator : Shawn Ebert
 Entry Date : 1/5/2011 11:43:18AM SO Type : HIBILL
 Instructions : customer complaining of high bill. PLEASE CHECK FOR LEAKS. CUSTOMER WANTS TO BE THERE WHEN
 YOU TEST. HE WILL BE HOME 1-6.ANDREA
 Due Date : 1/6/2011 6:00:00PM Resolution Date : 1/6/2011
 8:50:00AM FA Status : Completed
 Resolution : CHECKED METER AND FOUND NO LEAKS , CUSTOMER WAS NOT HOME AT TIME WHEN I WAS THERE
 , SME

Sub Division : 344 MR Route : F07 FA ID : 1599900366
 Account # : 1599900000 Customer Name : HARRIS,CHARLES Phone #:
 (407) 227-6203
 Address : 1800 HARDING AVE CSR: Cristina Harden
 Operator : Kevin Cooper
 Entry Date : 1/12/2011 9:30:45AM SO Type : M-SIO Request Type: General Investigation
 Instructions : CUST REPORTS LEAK INDICATOR TURNING EVEN WHEN HE SHUTS OFF OUR VALVE @ MTR. USAGE
 IS ELEVATED. PLS REREAD & CHECK AGAIN. PLS CALL CUSTOMER DIRECTLY AT 407-227-6203. PAGED TO KEVIN.
 THANKS/TINA

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date : 1/12/2011 6:00:00PM Resolution Date : 1/12/2011
 12:00:00AM FA Status : Completed
 Resolution : Checked and read meter. Meter is not moving no leak found on the customers side.. Ran 10gal meter is working fine. Called customer to inform...Kev

Sub Division : 344 MR Route : F07 FA ID : 1650010157
 Account # : 1650010000 Customer Name : METZ,WILLIE Phone #:(407)
 322-4925
 Address : 1806 KNOX AVE CSR: Linda Jones Operator
 : LeRoy Grainger

Entry Date : 11/28/2011 3:12:58PM SO Type : M-OFF
 Instructions : ISSUE FA TO CUT MAIL PAYMENT NOT RECEIVED 63.34 . LINDA

Due Date : 11/29/2011 6:00:00PM Resolution Date : 11/29/2011
 12:00:00AM FA Status : Completed
 Resolution : l.off,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 1650010941
 Account # : 1650010000 Customer Name : METZ,WILLIE Phone #:(407)
 322-4925
 Address : 1806 KNOX AVE CSR: Glenda Thompson
 Operator : Kevin Cooper

Entry Date : 12/8/2011 2:17:23PM SO Type : M-SIO Request Type: General Investigation
 Instructions : stop service...cust is deceased.....thanks, GT

Due Date : 12/9/2011 6:00:00PM Resolution Date : 12/12/2011
 12:00:00AM FA Status : Completed
 Resolution : meter was already off and locked due to np, csr put in fa for disconnect service point and that is wrong, changed to sio... kev

Sub Division : 344 MR Route : F07 FA ID : 1950010822
 Account # : 1950010000 Customer Name : COOPER,MARY E Phone #:
 (407) 272-1656
 Address : 2979 MCKINLEY LN CSR: Lorie Mayeski
 Operator : Shawn Ebert

Entry Date : 1/6/2011 8:19:41AM SO Type : M-RECON
 Instructions : PLEASE RECONNECT SERVICE. SIGNED TAG ON DOOR. THANKS, LORIE M. 1-6-2011*CALLED OUT TO LEROY GRAINGER @ 9:19 A.M.*

Due Date : 1/6/2011 6:00:00PM Resolution Date : 1/6/2011
 10:00:00AM FA Status : Completed
 Resolution : PICKED UP SIGNED TAG , T/ON , SME

Sub Division : 344 MR Route : F07 FA ID : 1950010207
 Account # : 1950010000 Customer Name : COOPER,MARY E Phone #:
 (407) 272-1656

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

Address : 2979 MCKINLEY LN CSR: Batch System
Operator : Shawn Ebert

try Date : 1/4/2011 8:23:06PM SO Type : M-CUT

Instructions :

Due Date : 1/5/2011 7:00:00PM Resolution Date : 1/6/2011
9:00:00AM FA Status : Completed
Resolution : READ , TAGGED DOOR , T/OFF , SME

Sub Division : 344 MR Route : F07 FA ID : 1750110526
Account # : 1750110000 Customer Name : TOWERS,JENNIFER LPhone
#: (407) 967-9315

Address : 303 TANGERINE DR CSR: Batch System
Operator : LeRoy Grainger

Entry Date : 1/4/2011 8:23:06PM SO Type : M-WARN

Instructions :

Due Date : 1/5/2011 7:00:00PM Resolution Date : 1/6/2011
9:15:00AM FA Status : Completed
Resolution : l.off

Sub Division : 344 MR Route : F07 FA ID : 1750110057
Account # : 1750110000 Customer Name : TOWERS,JENNIFER LPhone
#: (407) 967-9315

Address : 303 TANGERINE DR CSR: Ferrellyn Trovinger
Operator : LeRoy Grainger

Entry Date : 1/6/2011 5:11:54PM SO Type : M-RECON

Instructions : Pick up tag and reconnect service. Customer paid 1/6/2011 after 5:00/ FLT

Due Date : 1/7/2011 6:00:00PM Resolution Date : 1/7/2011
12:00:00AM FA Status : Completed
Resolution :reconnected,lrg

Sub Division : 344 MR Route : F07 FA ID : 2203000506
Account # : 2203000000 Customer Name : TESLO,FREDPhone #:(407)
322-2957

Address : 209 TANGERINE DR CSR: Batch System
Operator : Mike Finnegan

Entry Date : 6/23/2011 7:01:34PM SO Type : M-EXCHNG

Instructions :

Due Date : 6/23/2011 7:01:34PM Resolution Date : 6/24/2011
0:00AM FA Status : Completed
Resolution : Replaced 5/8 meter, and curbstop...crg

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division : 344

MR Route : F07

FA ID : 2040110015

Account # :
7) 710-3337

2040110000

Customer Name :

LOWERY,NANCEE Phone #:

Address :

312 IDYLLWILDE DR

CSR: Cristina Harden

Operator : LeRoy Grainger

Entry Date : 3/16/2011 3:44:10PM

SO Type : HIBILL

Instructions : PLS REREAD METER/ CHECK FOR LEAKS. PLS TAG DOOR W/ RESULTS. THANKS/TINA

Due Date : 3/17/2011 6:00:00PM

Resolution Date : 3/17/2011

12:00:00AM FA Status : Completed

Resolution : no leaks detected,,,,tagged door ,,lrg

Sub Division : 344

MR Route : F07

FA ID : 2403000809

Account # :
(407) 322-6423

2403000000

Customer Name :

MARSHALL,DENNIS Phone #:

Address :

211 TANGERINE DR

CSR: Batch System

Operator : Rodel Hermano

Entry Date : 10/24/2011 7:25:52PM

SO Type : M-EXCHNG

Instructions : MR ID: 240303148768, MR REMARK: GF exchange

Due Date : 10/24/2011 7:25:52PM

Resolution Date : 10/31/2011

12:00:00AM FA Status : Completed

Resolution : REPLACED FOGGED 5/8" METER..RH

Sub Division : 344

MR Route : F07

FA ID : 2342000938

Account # :
(407) 314-7301

2342000000

Customer Name :

GROOVER,TRAVIS Phone #:

Address :

108 VALENCIA DR

CSR: Peggy Hanks

Operator : LeRoy Grainger

Entry Date : 8/2/2011 1:42:32PM

SO Type : M-SIO

Request Type: General Investigation

Instructions : Record the meter badge/serial # and manufacturer. Put meter information in comments. Thanks, Peggy

Due Date : 8/11/2011 3:00:00PM

Resolution Date : 8/11/2011

12:00:00AM FA Status : Completed

Resolution : badge#38251267,,,make rockwell,,,lrg

Sub Division : 344

MR Route : F07

FA ID : 2740010631

Account # :
(407) 322-4221

2740010000

Customer Name :

NATHAN,RUTH M Phone #:

Address :

2967 TRUMAN BLVD

CSR: Batch System

Operator : Rodel Hermano

Entry Date : 5/23/2011 7:06:33PM

SO Type : M-EXCHNG

Instructions : MR ID: 274000935256, MR REMARK: MS

Due Date : 5/23/2011 7:06:33PM

Resolution Date : 5/24/2011

12:00:00AM FA Status : Completed

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution :REPLACED STUCK 5/8" METER..RH

Division : 344

MR Route : F07

FA ID : 2901010754

Account # : (321) 947-5485

2901010000

Customer Name :

CURRY,ANTHONY TPhone #:

Address :

2151 W AIRPORT BLVD

CSR:

Peggy Hanks

Operator : LeRoy Grainger

Entry Date : 8/15/2011 2:20:58PM

SO Type : M-SIO

Request Type: General Investigation

Instructions : Record meter badge/serial #. Thanks, Peggy

Due Date :

8/30/2011 3:00:00PM

Resolution Date : 8/30/2011

12:00:00AM

FA Status :

Completed

Resolution :badge#18155512,,,,make rockwell,,,,lrg

Sub Division : 344

MR Route : F07

FA ID : 2901010909

Account # : (321) 947-5485

2901010000

Customer Name :

CURRY,ANTHONY TPhone #:

Address :

2151 W AIRPORT BLVD

CSR:

Brandi Deere

Operator : Shawn Ebert

Entry Date : 1/6/2011 8:22:17AM

SO Type : M-RECON

Instructions : RECONNECT AND PICK UP TAG. PAGE TO LEROY G

Due Date :

1/6/2011 6:00:00PM

Resolution Date : 1/6/2011

0:00AM

FA Status :

Completed

Resolution :PICKED UP SIGNED TAG , T/ON , SME

Sub Division : 344

MR Route : F07

FA ID : 2901010395

Account # : (321) 947-5485

2901010000

Customer Name :

CURRY,ANTHONY TPhone #:

Address :

2151 W AIRPORT BLVD

CSR:

Batch System

Operator : Shawn Ebert

Entry Date : 1/4/2011 8:23:06PM

SO Type : M-CUT

Instructions :

Due Date :

1/5/2011 7:00:00PM

Resolution Date : 1/6/2011

7:00:00AM

FA Status :

Completed

Resolution :READ , TAGGED DOOR , T/OFF , SME

Sub Division : 344

MR Route : F07

FA ID : 2901010516

Account # : (321) 947-5485

2901010000

Customer Name :

CURRY,ANTHONY TPhone #:

Address :

2151 W AIRPORT BLVD

CSR:

Batch System

Operator : Chris Gosnell

Entry Date : 9/6/2011 7:36:46PM

SO Type : M-CUT

Instructions :

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date : 9/7/2011 7:00:00PM Resolution Date : 9/7/2011
 12:00:00AM FA Status : Completed
 solution : Turned off meter, tagged door....crg

Sub Division : 344 MR Route : F07 FA ID : 2813000575
 Account # : 2813000000 Customer Name : SPRAGG,STEPHEN Phone #:
 (407) 321-6674
 Address : 213 CITRUS DR CSR: Peggy Hanks
 Operator : LeRoy Grainger
 Entry Date : 8/2/2011 1:15:01PM SO Type : M-SIO Request Type: General Investigation
 Instructions : Record the meter badge/serial # and manufacturer. (Precision?) Put meter information in comments. Thanks,
 Peggy

Due Date : 8/11/2011 3:00:00PM Resolution Date : 8/11/2011
 12:00:00AM FA Status : Completed
 Resolution : badge#8338441,,,make precision,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 2890110603
 Account # : 2890110000 Customer Name : WARD,JOYCE Phone #:(407)
 617-5368
 Address : 311 IDYLLWILDE DR CSR: Matthew Chandler
 Operator : LeRoy Grainger
 Entry Date : 1/6/2011 12:35:40PM SO Type : M-RECON
 Instructions : CUST PAID, TAG ON DOOR, PAGED TO COACH.THANKS.MC

Due Date : 1/6/2011 6:00:00PM Resolution Date : 1/6/2011
 2:00:00PM FA Status : Completed
 Resolution : reconnected,lrg

Sub Division : 344 MR Route : F07 FA ID : 2890110958
 Account # : 2890110000 Customer Name : WARD,JOYCE Phone #:(407)
 617-5368
 Address : 311 IDYLLWILDE DR CSR: Brandi Deere
 Operator : LeRoy Grainger
 Entry Date : 6/9/2011 8:25:38AM SO Type : M-RECON
 Instructions : RECON AND PICK UP TAG. PAGE TO KEVIN

Due Date : 6/9/2011 6:00:00PM Resolution Date : 6/9/2011
 11:00:00AM FA Status : Completed
 Resolution : rec,,picked up tag,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 2890110985
 Account # : 2890110000 Customer Name : WARD,JOYCE Phone #:(407)
 617-5368
 Address : 311 IDYLLWILDE DR CSR: Batch System
 Operator : LeRoy Grainger

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date : 1/4/2011 8:23:06PM SO Type : M-CUT

Instructions :

Due Date : 1/5/2011 7:00:00PM Resolution Date : 1/6/2011
9:20:00AM FA Status : Completed
Resolution : off

Sub Division : 344 MR Route : F07 FA ID : 2890110534
Account # : 2890110000 Customer Name : WARD,JOYCE Phone #:(407)
617-5368
Address : 311 IDYLLWILDE DR CSR: Batch System
Operator : LeRoy Grainger

Entry Date : 6/8/2011 7:23:22PM SO Type : M-CUT

Instructions :

Due Date : 6/9/2011 7:00:00PM Resolution Date : 6/9/2011
12:00:00AM FA Status : Completed
Resolution : off

Sub Division : 344 MR Route : F07 FA ID : 2890110747
Account # : 2890110000 Customer Name : WARD,JOYCE Phone #:(407)
-5368
Address : 311 IDYLLWILDE DR CSR: Batch System
Operator : LeRoy Grainger

Entry Date : 4/6/2011 7:23:08PM SO Type : M-CUT

Instructions :

Due Date : 4/7/2011 7:00:00PM Resolution Date : 4/7/2011
12:00:00AM FA Status : Completed
Resolution : off

Sub Division : 344 MR Route : F07 FA ID : 3141010591
Account # : 3141010000 Customer Name : ROGERS,JAMES H Phone #:
(321) 363-3985
Address : 3039 TRUMAN BLVD CSR: Batch System
Operator : Mike Finnegan

Entry Date : 10/5/2011 7:39:11PM SO Type : M-CUT

Instructions :

Due Date : 10/6/2011 7:00:00PM Resolution Date : 10/6/2011
12:00:00AM FA Status : Completed
solution : water off maf

Sub Division : 344 MR Route : F07 FA ID : 3141010279

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Account # : 3141010000 Customer Name : ROGERS,JAMES HPhone #:
(321) 363-3985

Address : 3039 TRUMAN BLVD CSR: Batch System
Operator : LeRoy Grainger

Entry Date : 6/8/2011 7:23:22PM SO Type : M-CUT

Instructions :

Due Date : 6/9/2011 7:00:00PM Resolution Date : 6/9/2011
12:00:00AM FA Status : Completed

Resolution :off

Sub Division : 344 MR Route : F07 FA ID : 3141010166

Account # : 3141010000 Customer Name : ROGERS,JAMES HPhone #:
(321) 363-3985

Address : 3039 TRUMAN BLVD CSR: Batch System
Operator : LeRoy Grainger

Entry Date : 5/4/2011 7:18:36PM SO Type : M-CUT

Instructions :

Due Date : 5/5/2011 7:00:00PM Resolution Date : 5/9/2011
12:00:00AM FA Status : Completed

Resolution :off,,lrg

Sub Division : 344 MR Route : F07 FA ID : 3141010504

Account # : 3141010000 Customer Name : ROGERS,JAMES HPhone #:
(321) 363-3985

Address : 3039 TRUMAN BLVD CSR: Constance Dunn
Operator : Mike Finnegan

Entry Date : 10/6/2011 10:38:02AM SO Type : M-RECON

Instructions : please reconnect service, pick up tag. called out@ 11:37am. thanks Connie

Due Date : 10/6/2011 6:00:00PM Resolution Date : 10/6/2011
1:00:00AM FA Status : Completed

Resolution :water back on maf

Sub Division : 344 MR Route : F07 FA ID : 3141010283

Account # : 3141010000 Customer Name : ROGERS,JAMES HPhone #:
(321) 363-3985

Address : 3039 TRUMAN BLVD CSR: Stephanie Calbreath
Operator : LeRoy Grainger

Entry Date : 6/9/2011 8:23:35AM SO Type : M-RECON

Instructions : PLS RESTORE,, TAG IS ON DOOR.. CALLED OUT TO KEVIN AT 9:32 AM

Due Date : 6/9/2011 6:30:00PM Resolution Date : 6/9/2011
10:07:00AM FA Status : Completed

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution :rec,,,picked up tag,,,lrg

Sub Division : 344

MR Route : F07

FA ID : 3141010568

Account # :
(321) 363-3985

3141010000

Customer Name :

ROGERS,JAMES HPhone #:

Address :
Operator : LeRoy Grainger

3039 TRUMAN BLVD

CSR: Karen Thimmes

Entry Date : 5/9/2011 12:02:27PM

SO Type : M-RECON

Instructions : Reconnect service, signed tag on door. Called Kevin, thanks Karyn.

Due Date : 5/9/2011 8:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 5/9/2011

Resolution :rec,,,picked up tag,,,lrg

Sub Division : 344

MR Route : F07

FA ID : 3141010915

Account # :
(321) 363-3985

3141010000

Customer Name :

ROGERS,JAMES HPhone #:

Address :
Operator : Shawn Ebert

3039 TRUMAN BLVD

CSR: Linette Orengo

Entry Date : 1/6/2011 10:47:59AM

SO Type : M-RECON

Instructions : please recon cust has paid tag is signed on the door. paged Leroy../LIO FL

Due Date : 1/6/2011 6:00:00PM
10:00:00PM FA Status : Completed

Resolution Date : 1/6/2011

Resolution :PICKED UP SIGNED TAG , T/ON , SME

Sub Division : 344

MR Route : F07

FA ID : 3141010410

Account # :
(321) 363-3985

3141010000

Customer Name :

ROGERS,JAMES HPhone #:

Address :
Operator : Shawn Ebert

3039 TRUMAN BLVD

CSR: Batch System

Entry Date : 1/4/2011 8:23:06PM

SO Type : M-CUT

Instructions :

Due Date : 1/5/2011 7:00:00PM
9:00:00AM FA Status : Completed

Resolution Date : 1/6/2011

Resolution :READ , TAGGED DOOR , T/OFF , SME

Sub Division : 344

MR Route : F07

FA ID : 3210010320

Account # :
(407) 474-5811

3210010000

Customer Name :

JUNIOR,JIMMIE LPhone #:

Address :
Operator : LeRoy Grainger

3004 TRUMAN BLVD

CSR: Batch System

Entry Date : 4/6/2011 7:23:08PM

SO Type : M-CUT

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions :

Due Date : 4/7/2011 7:00:00PM

Resolution Date : 4/7/2011

10:00AM FA Status : Completed

Resolution : off

Sub Division : 344

MR Route : F07

FA ID : 3101110639

Account # : 3101110000

Customer Name :

IDYLLWILDE ELEMENTARY

SCHOOL Phone #: (407) 320-3750

Address : 430 VIHLEN RD

CSR: Kathy Sillitoe

Operator : Kevin Cooper

Entry Date : 3/14/2011 2:22:05PM SO Type : M-EXCHNG

Instructions : 3/5/2011 meter tested at 89.44% accuracy. Replacement meter ordered on 3/11/2011. KAS

Due Date : 3/22/2011 12:00:00AM

Resolution Date : 3/21/2011

12:00:00AM FA Status : Completed

Resolution : REPLACED METER AND GASKETS.. MM, MAF

Sub Division : 344

MR Route : F07

FA ID : 3104000562

Account # : 3104000000

Customer Name :

MCADAMS, MARK A Phone #:

(407) 330-1264

Address : 402 TEMPLE DR

CSR: Matthew Chandler

Operator : LeRoy Grainger

Entry Date : 7/26/2011 10:15:38AM SO Type : M-NOREAD

Instructions : NEED A READ FOR BILLING, THANKS.MC

Due Date : 7/27/2011 6:00:00PM

Resolution Date : 7/27/2011

12:00:00AM FA Status : Completed

Resolution : read,,lrg

Sub Division : 344

MR Route : F07

FA ID : 3550010080

Account # : 3550010000

Customer Name :

GREEN, SYLVIA Phone #:

Address : 1808 KNOX AVE

CSR: John Tutton Operator

: LeRoy Grainger

Entry Date : 1/7/2011 10:03:00AM SO Type : M-RECON

Instructions : cust made pymnt please reconnect service-jwt*SIGNED TAG IS ON DOOR*LORIE

Due Date : 1/7/2011 6:00:00PM

Resolution Date : 1/7/2011

12:00:00AM FA Status : Completed

Resolution : reconnected,lrg

Sub Division : 344

MR Route : F07

FA ID : 3550010426

Account # : 3550010000

Customer Name :

GREEN, SYLVIA Phone #:

Address : 1808 KNOX AVE

CSR: Batch System

Operator : Shawn Ebert

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date : 1/4/2011 8:23:06PM SO Type : M-CUT

Instructions :

Due Date : 1/5/2011 7:00:00PM Resolution Date : 1/6/2011
9:00:00AM FA Status : Completed

Resolution : READ , TAGGED DOOR , T/OFF , SME

Sub Division : 344 MR Route : F07 FA ID : 3550010319

Account # : 3550010000 Customer Name : GREEN,SYLVIAPhone #:

Address : 1808 KNOX AVE CSR: Batch System

Operator : Shawn Ebert

Entry Date : 7/6/2011 7:18:40PM SO Type : M-CUT

Instructions :

Due Date : 7/7/2011 7:00:00PM Resolution Date : 7/11/2011
12:00:00AM FA Status : Completed

Resolution : READ , TURNED OFF , TAGGED DOOR , SME LOCKED

Sub Division : 344 MR Route : F07 FA ID : 3550010623

Account # : 3550010000 Customer Name : GREEN,SYLVIAPhone #:

Address : 1808 KNOX AVE CSR: Linda JonesOperator

Operator : LeRoy Grainger

Entry Date : 8/31/2011 9:21:13AM SO Type : M-SIO Request Type: Water Miscellaneous Complaint

Instructions : PLEASE VERIFY WATER IS STILL OFF--CUT 7/7 & VERIFY IF HOUSE OCCUPIED. LINDA

Due Date : 9/1/2011 12:00:00AM Resolution Date : 9/1/2011
12:00:00AM FA Status : Completed

Resolution : meter still locked off,,,no usage,,,looks vacant?,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 3550010330

Account # : 3550010000 Customer Name : GREEN,SYLVIAPhone #:

Address : 1808 KNOX AVE CSR: Linda JonesOperator

Operator : LeRoy Grainger

Entry Date : 8/9/2011 3:07:45PM SO Type : M-WARN

Instructions : HANG TAG TO CALL OFFICE--# DISCONNECT ON ACCOUNT--IF VACANT PLEASE TURN OFF & TAKE FINAL READ. BILL RETURN. LINDA

Due Date : 8/10/2011 6:00:00PM Resolution Date : 8/10/2011
12:00:00AM FA Status : Completed

Resolution : looks occupied,,,hung tag to call office,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 3550010556

Account # : 3550010000 Customer Name : GREEN,SYLVIAPhone #:

CMRP0008

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

Address : 1808 KNOX AVE CSR: Batch System
Operator : LeRoy Grainger

try Date : 5/4/2011 7:18:36PM SO Type : M-CUT

Instructions :

Due Date : 5/5/2011 7:00:00PM Resolution Date : 5/9/2011
10:00:00AM FA Status : Completed

Resolution : off,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 3550010961

Account # : 3550010000 Customer Name : GREEN,SYLVIAPhone #:

Address : 1808 KNOX AVE CSR: Batch System
Operator : Rodel Hermano

Entry Date : 3/7/2011 8:33:50PM SO Type : M-CUT

Instructions :

Due Date : 3/8/2011 7:00:00PM Resolution Date : 3/8/2011
12:00:00AM FA Status : Completed

Resolution : OFF, TAGGED DOOR..RH

Sub Division : 344 MR Route : F07 FA ID : 3550010564

count # : 3550010000 Customer Name : GREEN,SYLVIAPhone #:

Address : 1808 KNOX AVE CSR: Linda JonesOperator
Operator : Rodel Hermano

Entry Date : 3/8/2011 10:17:55AM SO Type : M-RECON

Instructions : RECONNECT SERVICE. WAIVER ON DOOR. (CALLED TO KEVIN 11:20A). LINDA

Due Date : 3/8/2011 6:00:00PM Resolution Date : 3/8/2011
2:24:00PM FA Status : Completed

Resolution : ON, PUT..RH

Sub Division : 344 MR Route : F07 FA ID : 3550010432

Account # : 3550010000 Customer Name : GREEN,SYLVIAPhone #:

Address : 1808 KNOX AVE CSR: Constance Dunn
Operator : LeRoy Grainger

Entry Date : 5/11/2011 7:33:20AM SO Type : M-RECON

Instructions : Please reconnect service, pick up tag. called to John. Thanks Connie

Due Date : 5/11/2011 6:00:00PM Resolution Date : 5/11/2011
12:00:00AM FA Status : Completed

olution : rec,,,picked up tag,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 3373000172

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Account # : 322-2554 : 3373000000 Customer Name : ISOM,ELYSE Phone #: (407)

Address : 415 BETH DR CSR: Samantha Tackett
Operator : LeRoy Grainger

Entry Date : 7/1/2011 12:40:46PM SO Type : HIBILL

Instructions : PLEASE RE READ METER. CUSTOMER IS DISPUTING USAGE, PLEASE CHECK FOR ANY SIGNS OF A LEAK. THANK YOU, SAM

Due Date : 7/5/2011 6:00:00PM Resolution Date : 7/5/2011
12:00:00AM FA Status : Completed

Resolution : no leaks detected,,,,tagged door with findings,,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 3500010339

Account # : 3500010000 Customer Name : HOLLOWAY,DICENA Phone #:
(407) 733-1820

Address : 1823 HARDING AVE CSR: Brandi Deere
Operator : LeRoy Grainger

Entry Date : 5/3/2011 12:47:53PM SO Type : HIBILL

Instructions : re-read and check for leak. cust called concerned of high bill. thanks bnd

Due Date : 5/4/2011 6:00:00PM Resolution Date : 5/4/2011
12:00:00AM FA Status : Completed

Resolution : no leaks detected,,,,tagged door with findings,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 3589900914

Account # : 3589900000 Customer Name : TRAMMELL JR,JAMES Phone
#: (407) 529-4966

Address : 2934 TRUMAN BLVD CSR: Batch System
Operator : Mike Finnegan

Entry Date : 10/5/2011 7:39:11PM SO Type : M-CUT

Instructions :

Due Date : 10/6/2011 7:00:00PM Resolution Date : 10/6/2011
12:00:00AM FA Status : Completed

Resolution : water off maf

Sub Division : 344 MR Route : F07 FA ID : 3589900625

Account # : 3589900000 Customer Name : TRAMMELL JR,JAMES Phone
#: (407) 529-4966

Address : 2934 TRUMAN BLVD CSR: Lori Jones Operator :
LeRoy Grainger

Entry Date : 2/25/2011 10:00:49AM SO Type : M-REREAD

Instructions : Please reread meter for billing. There was a large jump in consumption. Is there a leak here? Thanks, LLJ

Due Date : 2/28/2011 6:00:00PM Resolution Date : 2/28/2011
12:00:00AM FA Status : Completed

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution :leak on customers side, spoke with customer about findings,,,,lrg

Sub Division : 344

MR Route : F07

FA ID : 3750010034

Account # :
(407) 322-4561

3750010000

Customer Name :

HOLLOWAY,ROSA EPhone #:

Address :
Operator : LeRoy Grainger

1901 HARDING AVE

CSR: Lorie Mayeski

Entry Date : 3/8/2011 2:41:07PM

SO Type : HIBILL

Instructions : CUST. CALLED REQUESTED METER RE-READ AND CHECKED FOR LEAKS. PLEASE TAG DOOR WITH CURRENT READ AND FINDINGS. THANKS, LORIE

Due Date : 3/8/2011 2:41:07PM

Resolution Date : 3/9/2011

12:00:00AM FA Status : Completed

Resolution :no leaks detected,,tagged door with findings and read,lrg

Sub Division : 344

MR Route : F07

FA ID : 3831010729

Account # :
Phone #: (407) 936-5427

3831010000

Customer Name :

MILLER,JACQUELINE D

Address :
Operator : LeRoy Grainger

3074 TRUMAN BLVD

CSR: Batch System

Entry Date : 4/26/2011 7:01:40PM

SO Type : M-SIO

Request Type: General Investigation

Instructions :

Due Date : 4/29/2011 7:01:00PM

Resolution Date : 4/29/2011

12:00:00AM FA Status : Completed

Resolution :MR ID: 383105264946, MR REMARK: BB replaced meter box lid,,,,lrg

Sub Division : 344

MR Route : F07

FA ID : 3692000938

Account # :
(407) 322-0723

3692000000

Customer Name :

LUCAS,WILLIAMPhone #:

Address :
Operator : Rodel Hermano

206 TANGERINE DR

CSR: Batch System

Entry Date : 1/24/2011 8:01:37PM

SO Type : M-EXCHNG

Instructions : MR ID: 369207970352, MR REMARK: MS

Due Date : 1/24/2011 8:01:37PM

Resolution Date : 1/26/2011

12:00:00AM FA Status : Completed

Resolution :Replaced stuck 5/8" meter...RRH

Sub Division : 344

MR Route : F07

FA ID : 3650110733

Account # :
(407) 323-3829

3650110000

Customer Name :

ALTIZER,CHRISTINAPhone #:

Address :
Operator : LeRoy Grainger

305 TANGERINE DR

CSR: Batch System

Entry Date : 12/22/2010 8:01:32PM

SO Type : M-SIO

Request Type: General Investigation

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions :

Due Date : 1/4/2011 8:01:00PM Resolution Date : 1/4/2011
 10:00AM FA Status : Completed

Resolution : MR ID: 365010785522, MR REMARK: GF meter very readable,lrg

Sub Division : 344 MR Route : F07 FA ID : 3742000889
 Account # : 3742000000 Customer Name : COLBERT,ANGELIA Phone #:
 (407) 330-4768

Address : 105 VALENCIA DR CSR: Peggy Hanks
 Operator : LeRoy Grainger

Entry Date : 8/2/2011 1:27:10PM SO Type : M-SIO Request Type: General Investigation

Instructions : Reford the meter badge/serial # and manufacturer. (precision?) Put meter information in comments. Thanks,
 Peggy

Due Date : 8/11/2011 3:00:00PM Resolution Date : 8/11/2011
 12:00:00AM FA Status : Completed

Resolution : badge#8455211,,,make precision,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 3731010173
 Account # : 3731010000 Customer Name : GUESS,DAVID Phone #:(407)
 415-7892

Address : 3060 TRUMAN BLVD CSR: Batch System
 Operator : Rodel Hermano

Entry Date : 3/24/2011 8:01:40PM SO Type : M-SIO Request Type: General Investigation

Instructions : MR ID: 373101218121, MR REMARK: BB

Due Date : 3/25/2011 8:01:00PM Resolution Date : 3/28/2011
 12:00:00AM FA Status : Completed

Resolution : Replaced broken double meter box with a single meter box..RH

Sub Division : 344 MR Route : F07 FA ID : 3860010921
 Account # : 3860010000 Customer Name : WILLIAMS,VENTURENIA
 Phone #: (407) 323-9289

Address : 1813 KNOX AVE CSR: Batch System
 Operator : LeRoy Grainger

Entry Date : 4/6/2011 7:23:08PM SO Type : M-CUT

Instructions :

Due Date : 4/7/2011 7:00:00PM Resolution Date : 4/7/2011
 12:00:00AM FA Status : Completed

Resolution : off

Sub Division : 344 MR Route : F07 FA ID : 3860010461
 Account # : 3860010000 Customer Name : WILLIAMS,VENTURENIA
 Phone #: (407) 323-9289

Address : 1813 KNOX AVE CSR: Deborah Volz

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Operator : LeRoy Grainger

Entry Date : 4/7/2011 10:06:56AM SO Type : M-RECON

Instructions : reconnect svc, tag is on door.deb

Due Date : 4/7/2011 8:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 4/7/2011

Resolution : rec,,lrg

Sub Division : 344

MR Route : F07

FA ID : 4150010994

Account # :
#: (407) 321-0205

4150010000

Customer Name :

LANE,GWENDOLYN YPhone

Address :
Operator : Alex Lorenzo

1820 KNOX AVE

CSR: Lorie Mayeski

Entry Date : 5/26/2011 2:11:43PM SO Type : M-SIO

Request Type: General Investigation

Instructions : CUST. CALLED REPORTED PRESSURE DIPS LOW FOR PAST TWO WEEKS. CALLED OUT TO 'PEDRO' HE WILL CALL CUSTOMER BACK. LORIE M. 5-26-2011*3:08PM

Due Date : 5/26/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 5/30/2011

Resolution : PEDRO CALLED AND SPOKE WITH CUSTOMER.. KEV

Sub Division : 344

MR Route : F07

FA ID : 4150010592

Account # :
#: (407) 321-0205

4150010000

Customer Name :

LANE,GWENDOLYN YPhone

Address :
Operator :

1820 KNOX AVE

CSR:Karen ThimmesOperator :

Entry Date : 4/13/2011 2:46:29PM SO Type : M-SIO

Request Type: General Investigation

Instructions : Customer called, sprinkler was run over and needs someone to help turn off water. Called Kevin. Thanks, Karyn

Due Date : 4/13/2011 8:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 4/13/2011

Resolution : Mike went out & shut the meter off for the customer read-1359110 JAM

Sub Division : 344

MR Route : F07

FA ID : 4041010456

Account # :
(407) 431-7187

4041010000

Customer Name :

MOORE,WILLIE CPhone #:

Address :
Operator : Shawn Ebert

3088 TRUMAN BLVD

CSR: Batch System

Entry Date : 7/6/2011 7:18:40PM SO Type : M-CUT

Instructions :

Due Date : 7/7/2011 7:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 7/11/2011

Resolution : READ , TURNED OFF , TAGGED DOOR , SME LOCKED

Sub Division : 344

MR Route : F07

FA ID : 4041010038

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Account # : (407) 431-7187
4041010000 Customer Name : MOORE,WILLIE CPhone #:

Address : 3088 TRUMAN BLVD CSR: Batch System
Operator : Shawn Ebert

Entry Date : 1/4/2011 8:23:06PM SO Type : M-CUT

Instructions :

Due Date : 1/5/2011 7:00:00PM Resolution Date : 1/6/2011
9:00:00AM FA Status : Completed

Resolution : READ , TAGGED DOOR , T/OFF , SME

Sub Division : 344 MR Route : F07 FA ID : 4041010812

Account # : (407) 431-7187
4041010000 Customer Name : MOORE,WILLIE CPhone #:

Address : 3088 TRUMAN BLVD CSR: Brandi Deere
Operator : LeRoy Grainger

Entry Date : 5/9/2011 8:44:14AM SO Type : M-RECON

Instructions : RECONNECT AND PICK UP TAG. PAGE TO LEROY G

Due Date : 5/9/2011 6:00:00PM Resolution Date : 5/9/2011
10:00:00AM FA Status : Completed

Resolution : rec,,,picked up tag,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 4041010345

Account # : (407) 431-7187
4041010000 Customer Name : MOORE,WILLIE CPhone #:

Address : 3088 TRUMAN BLVD CSR: Isabel Ceballos
Operator : LeRoy Grainger

Entry Date : 1/6/2011 2:30:05PM SO Type : M-RECON

Instructions : Paid, turn on. Pick up tag Paged Leroy /ic

Due Date : 1/6/2011 6:00:00PM Resolution Date : 1/6/2011
4:00:00PM FA Status : Completed

Resolution : reconnected,lrg

Sub Division : 344 MR Route : F07 FA ID : 4041010899

Account # : (407) 431-7187
4041010000 Customer Name : MOORE,WILLIE CPhone #:

Address : 3088 TRUMAN BLVD CSR: Cristina Harden
Operator : LeRoy Grainger

Entry Date : 7/12/2011 8:24:23AM SO Type : M-RECON

Instructions : pls recon. cust avail to sign after 10am. paged to kevin. thanks/tina

Due Date : 7/12/2011 6:00:00PM Resolution Date : 7/12/2011
12:00:00AM FA Status : Completed

Resolution : rec,,,picked up tag,,,lrg

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division : 344 MR Route : F07 FA ID : 4041010709
 Account # : 4041010000 Customer Name : MOORE,WILLIE CPhone #:
 (407) 431-7187
 Address : 3088 TRUMAN BLVD CSR: Batch System
 Operator : LeRoy Grainger
 Entry Date : 5/4/2011 7:18:36PM SO Type : M-CUT
 Instructions :
 Due Date : 5/5/2011 7:00:00PM Resolution Date : 5/9/2011
 12:00:00AM FA Status : Completed
 Resolution : off,,lrg

Sub Division : 344 MR Route : F07 FA ID : 4041010638
 Account # : 4041010000 Customer Name : MOORE,WILLIE CPhone #:
 (407) 431-7187
 Address : 3088 TRUMAN BLVD CSR: Amber Daffer
 Operator : LeRoy Grainger
 Entry Date : 3/31/2011 11:57:25AM SO Type : M-SIO Request Type: General Investigation
 Instructions : PHONE NUMBER IS NOT IN SERVICE PLEASE HANG A DOOR TAG FOR CUSTOMER TO CONTACT
 CUSTOMER SERVICE TO UPDATE. THANK YOU, AMBER
 Due Date : 4/1/2011 6:00:00PM Resolution Date : 4/1/2011
 12:00:00AM FA Status : Completed
 Resolution : hung tag,,lrg

Sub Division : 344 MR Route : F07 FA ID : 4293000869
 Account # : 4293000000 Customer Name : PENNINGTON,JAMES F
 Phone #: (407) 595-7824
 Address : 300 TEMPLE DR CSR: Batch System
 Operator : LeRoy Grainger
 Entry Date : 12/22/2010 8:01:32PM SO Type : M-SIO Request Type: General Investigation
 Instructions :
 Due Date : 1/4/2011 8:01:00PM Resolution Date : 1/4/2011
 12:00:00AM FA Status : Completed
 Resolution : MR ID: 429304323491, MR REMARK: GF meter readable,lrg

Sub Division : 344 MR Route : F07 FA ID : 4660010000
 Account # : 4660010000 Customer Name : TURNER,REGINA Phone #:
 (407) 302-8330
 Address : 1807 KNOX AVE CSR: Linda JonesOperator
 Operator : Chris Gosnell
 Entry Date : 11/10/2011 8:58:05AM SO Type : M-WARN Request Type: DON'T USE
 Instructions : PLEASE CALL OFFICE--NEED CONTACT INFO UPDATE & BALLANCE ON ACCOUNT. LINDA

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date : 11/11/2011 6:00:00PM Resolution Date : 11/11/2011
 12:00:00AM FA Status : Completed
 Resolution : tagged door....crg

Sub Division : 344 MR Route : F07 FA ID : 4660010548
 Account # : 4660010000 Customer Name : TURNER,REGINA Phone #:
 (407) 302-8330
 Address : 1807 KNOX AVE CSR: Linette Orengo
 Operator : LeRoy Grainger

Entry Date : 4/7/2011 2:29:15PM SO Type : M-RECON
 Instructions : please recon cust has paid tag signed on the door, paged Kevin.../LIO FL

Due Date : 4/7/2011 6:00:00PM Resolution Date : 4/7/2011
 4:15:00PM FA Status : Completed
 Resolution : rec,,lrg

Sub Division : 344 MR Route : F07 FA ID : 4660010784
 Account # : 4660010000 Customer Name : TURNER,REGINA Phone #:
 (407) 302-8330
 Address : 1807 KNOX AVE CSR: Batch System
 Operator : LeRoy Grainger

Entry Date : 4/6/2011 7:23:08PM SO Type : M-WARN

Instructions :

Due Date : 4/7/2011 7:00:00PM Resolution Date : 4/7/2011
 12:00:00AM FA Status : Completed
 Resolution : off

Sub Division : 344 MR Route : F07 FA ID : 4603000618
 Account # : 4603000000 Customer Name : DAVIS,JASON Phone #:(407)
 321-4634
 Address : 215 TANGERINE DR CSR: Jennifer Elliot
 Operator : LeRoy Grainger

Entry Date : 3/25/2011 7:51:44AM SO Type : M-OFF
 Instructions : Take final read and lock meter, tag for new to apply. Jennifer

Due Date : 3/28/2011 8:00:00PM Resolution Date : 3/28/2011
 12:00:00AM FA Status : Completed
 Resolution : read,locked and tagged,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 4573000733
 Account # : 4573000000 Customer Name : OSBORNE,BILLIE M Phone #:
 (407) 323-3049
 Address : 413 BETH DR CSR: Batch System
 Operator : LeRoy Grainger

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date : 1/4/2011 8:23:06PM SO Type : M-CUT

Instructions :

Due Date : 1/5/2011 7:00:00PM Resolution Date : 1/6/2011
 9:55:00AM FA Status : Completed

Resolution : off

Sub Division : 344 MR Route : F07 FA ID : 4573000499
 Account # : 4573000000 Customer Name : OSBORNE,BILLIE MPhone #:
 (407) 323-3049
 Address : 413 BETH DR CSR: Batch System
 Operator : Kevin Cooper

Entry Date : 7/6/2011 7:18:40PM SO Type : M-CUT

Instructions :

Due Date : 7/7/2011 7:00:00PM Resolution Date : 7/11/2011
 12:00:00AM FA Status : Completed

Resolution : turned off meter tagged door...crg

Sub Division : 344 MR Route : F07 FA ID : 4573000205
 Account # : 4573000000 Customer Name : OSBORNE,BILLIE MPhone #:
 (407) 323-3049
 Address : 413 BETH DR CSR: Stephanie Calbreath
 Operator : Kevin Cooper

Entry Date : 7/11/2011 9:15:33AM SO Type : M-RECON

Instructions : pls restore,, cusotmer is home and tag is on door.. thks called out at 10:20 am..

Due Date : 7/11/2011 6:30:00PM Resolution Date : 7/11/2011
 12:00:00AM FA Status : Completed

Resolution : turned on meter...crg

Sub Division : 344 MR Route : F07 FA ID : 4540010848
 Account # : 4540010000 Customer Name : MERCHANT,SPhone #:(407)
 322-1106
 Address : 2962 TRUMAN BLVD CSR: Lorie Mayeski
 Operator : LeRoy Grainger

Entry Date : 4/7/2011 9:44:23AM SO Type : M-ON

Instructions : PLEASE TURN ON SERVICE. CUSTOMER MADE PAYMENT VIA AUTOMATED DIDN'T CALL OFFICE.
 SIGNED TAG ON DOOR. THANKS, LORIE, CALLED OUT TO KEVIN COOPER @ 10:44 A.M.*

Due Date : 4/7/2011 6:00:00PM Resolution Date : 4/7/2011
 12:55:00PM FA Status : Completed

Resolution : rec,lrg

Sub Division : 344 MR Route : F07 FA ID : 4540010656

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Account # : 322-1106
4540010000 Customer Name : MERCHANT, S Phone #:(407)

Address : 2962 TRUMAN BLVD
Operator : LeRoy Grainger CSR: Batch System

Entry Date : 4/6/2011 7:23:08PM SO Type : M-CUT

Instructions :

Due Date : 4/7/2011 7:00:00PM Resolution Date : 4/7/2011
12:00:00AM FA Status : Completed

Resolution : off

Sub Division : 344 MR Route : F07 FA ID : 5260110194

Account # : 5260110000 Customer Name : MAZZUCHELLI, MICHAEL
Phone #: (407) 328-5482

Address : 100 VIHLEN RD CSR: Batch System
Operator : Shawn Ebert

Entry Date : 9/25/2011 7:27:12PM SO Type : M-SIO Request Type: General Investigation

Instructions : MR ID: 526013301172, MR REMARK: GF exchange

Due Date : 10/15/2011 7:27:00PM Resolution Date : 10/21/2011
9:00:00AM FA Status : Completed

Resolution : Meter showing a leak on the customer side. Tagged door with info to call the office after the repair..org
CUSTOMER MADE REPAIRS ON THEIR PLUMBING , SME

Sub Division : 344 MR Route : F07 FA ID : 5089900902

Account # : 5089900000 Customer Name : PORTS, TONYA Phone #:(321)
217-6398

Address : 3032 MCKINLEY LN CSR: Isabel Ceballos
Operator : Shawn Ebert

Entry Date : 1/6/2011 9:23:08AM SO Type : M-RECON

Instructions : Paid, turn on Pick up tag Paged Leroy /ic

Due Date : 1/6/2011 6:00:00PM Resolution Date : 1/6/2011
12:00:00PM FA Status : Completed

Resolution : NO SIGNED TAG AND NO ONE HOME @ 10:35AM , SME (TAG ON DOOR NOW, REPAGED 12
NOON/TINA) PICKED UP SIGNED TAG , T/ON , SME

Sub Division : 344 MR Route : F07 FA ID : 5089900477

Account # : 5089900000 Customer Name : PORTS, TONYA Phone #:(321)
217-6398

Address : 3032 MCKINLEY LN CSR: Batch System
Operator : Shawn Ebert

Entry Date : 1/4/2011 8:23:06PM SO Type : M-CUT

Instructions :

Due Date : 1/5/2011 7:00:00PM Resolution Date : 1/6/2011

Field Activity Detail Report from 01/01/2011 to 12/31/2011

9:00:00AM FA Status : Completed
Resolution : READ , TAGGED DOOR , T/OFF , SME

Sub Division : 344 MR Route : F07 FA ID : 5089900923
Account # : 5089900000 Customer Name : PORTS,TONYAPhone #:(321)
217-6398
Address : 3032 MCKINLEY LN CSR: Tara DruryOperator :
LeRoy Grainger

Entry Date : 4/7/2011 9:44:32AM SO Type : M-RECON
Instructions : Please pick up tag and reconnect service.Called to Kevin C /tmd
Due Date : 4/7/2011 6:00:00PM Resolution Date : 4/7/2011
12:00:00AM FA Status : Completed
Resolution : rec,lrg

Sub Division : 344 MR Route : F07 FA ID : 5089900921
Account # : 5089900000 Customer Name : PORTS,TONYAPhone #:(321)
217-6398
Address : 3032 MCKINLEY LN CSR: Batch System
Operator : LeRoy Grainger

Entry Date : 4/6/2011 7:23:08PM SO Type : M-CUT
Instructions :
Due Date : 4/7/2011 7:00:00PM Resolution Date : 4/7/2011
12:00:00AM FA Status : Completed
Resolution : off

Sub Division : 344 MR Route : F07 FA ID : 5304000937
Account # : 5304000000 Customer Name : BRIGGS,GARRY KPhone #:
(407) 323-5781
Address : 401 TEMPLE DR CSR: Karen Thimmes
Operator : Michael Overton

Entry Date : 9/13/2011 1:31:22PM SO Type : TESTMTR
Instructions : Customer complaining of high bill. Please reread meter and check for leaks. Knock on door. AM ONLY. Call 407-461-1799 if no answer, customer may be in yard. House repiped and he would like Supervisor if possible, & is correct meter read? Thanks, Karyn
Due Date : 9/19/2011 8:00:00PM Resolution Date : 9/19/2011
9:00:00AM FA Status : Completed
Resolution : on 9-14-11 checked meter for leaks ,no leaks,,reread,,spoke with customer ,,hes not happy,,wants meter tested and someone to call him right away,,,,lrg,,,,,also i spoke with mike overton...FIELD TESTED METER. METER FAILED. DOES NOT REGISTER LOW FLOWS.

Sub Division : 344 MR Route : F07 FA ID : 5324000814
Account # : 5324000000 Customer Name : CAPKO,LISAPhone #:(407)
322-4346
Address : 406 TEMPLE DR CSR: Batch System

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Operator : LeRoy Grainger

Entry Date : 1/4/2011 8:23:06PM SO Type : M-CUT

Instructions :

Due Date : 1/5/2011 7:00:00PM Resolution Date : 1/6/2011
11:00:00AM FA Status : Completed
Resolution : off

Sub Division : 344 MR Route : F07 FA ID : 5324000026
Account # : 5324000000 Customer Name : CAPKO,LISAPhone #:(407)
322-4346

Address : 406 TEMPLE DR CSR: Amber Daffer
Operator : LeRoy Grainger

Entry Date : 3/31/2011 11:48:37AM SO Type : M-SIO Request Type: General Investigation

Instructions : PHONE NUMBER NOT IN SERVICE. PLEASE HANG A DOOR TAG FOR CUSTOMER TO CONTACT
CUSTOMER SERVICE TO UPDATE. THANK YOU, AMBER

Due Date : 4/1/2011 6:00:00PM Resolution Date : 4/1/2011
12:00:00AM FA Status : Completed
Resolution : hung tag,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 5352000765
Account # : 5352000000 Customer Name : THORNTON,NANCYPPhone #:
(407) 323-0042

Address : 110 TEMPLE DR CSR: Peggy Hanks
Operator : LeRoy Grainger

Entry Date : 3/15/2011 10:48:33AM SO Type : M-SIO Request Type: General Investigation

Instructions : Confirm meter badge #. Put finding in 'comments'. Thanks Peggy

Due Date : 3/17/2011 6:00:00PM Resolution Date : 3/17/2011
12:00:00AM FA Status : Completed
Resolution : badge#8424358,,,make precision,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 5752000338
Account # : 5752000000 Customer Name : SIMPSON,ALISHAPhone #:
(407) 259-4167

Address : 105 TEMPLE DR CSR: Batch System
Operator : LeRoy Grainger

Entry Date : 1/4/2011 8:23:06PM SO Type : M-CUT

Instructions :

Due Date : 1/5/2011 7:00:00PM Resolution Date : 1/6/2011
9:35:00AM FA Status : Completed
Resolution : off

Sub Division : 344 MR Route : F07 FA ID : 5752000866

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Account # : 5752000000 Customer Name : SIMPSON,ALISHA Phone #: (407) 259-4167

Address : 105 TEMPLE DR CSR: Batch System Operator : Rodel Hermano

Entry Date : 11/27/2011 7:20:28PM SO Type : M-EXCHNG

Instructions : MR ID: 575200481098, MR REMARK: MS

Due Date : 11/27/2011 7:20:28PM Resolution Date : 12/6/2011 12:00:00AM FA Status : Completed

Resolution : REPLACED STUCK 5/8" METER..RH

Sub Division : 344 MR Route : F07 FA ID : 5653000907

Account # : 5653000000 Customer Name : LOVELAND,ROBERT Phone #: (407) 321-3126

Address : 414 SATSUMA DR CSR: Sheri Demonbreun Operator : Shawn Ebert

Entry Date : 7/11/2011 12:09:35PM SO Type : M-RECON

Instructions : please pick up tag and reconnect service, called to kevin-thanks sheri

Due Date : 7/11/2011 8:00:00PM Resolution Date : 7/11/2011 12:10:00AM FA Status : Completed

Resolution : T/ON , SME

Sub Division : 344 MR Route : F07 FA ID : 5653000773

Account # : 5653000000 Customer Name : LOVELAND,ROBERT Phone #: (407) 321-3126

Address : 414 SATSUMA DR CSR: Batch System Operator : Kevin Cooper

Entry Date : 7/6/2011 7:18:40PM SO Type : M-CUT

Instructions :

Due Date : 7/7/2011 7:00:00PM Resolution Date : 7/11/2011 12:00:00AM FA Status : Completed

Resolution : turned off meter tagged door..crg

Sub Division : 344 MR Route : F07 FA ID : 5792000044

Account # : 5792000000 Customer Name : SLATER,SHELTON Phone #: Address : 205 TANGERINE DR CSR: Isabel Ceballos Operator : LeRoy Grainger

Entry Date : 1/6/2011 12:50:57PM SO Type : M-RECON

Instructions : Paid, turn on Pick up tag Paged Leroy /ic

Due Date : 1/6/2011 6:00:00PM Resolution Date : 1/6/2011 2:10:00PM FA Status : Completed

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution :reconnected,lrg

Sub Division : 344

MR Route : F07

FA ID : 5792000939

Account # : 5792000000 Customer Name : SLATER,SHELTON Phone #:

Address : 205 TANGERINE DR CSR: Batch System

Operator : LeRoy Grainger

Entry Date : 1/4/2011 8:23:06PM SO Type : M-WARN

Instructions :

Due Date : 1/5/2011 7:00:00PM

Resolution Date : 1/6/2011

9:30:00AM FA Status : Completed

Resolution :off

Sub Division : 344

MR Route : F07

FA ID : 5743000239

Account # : 5743000000 Customer Name : KENDALL, MISHY Phone #:
(321) 377-1064

Address : 318 SATSUMA DR CSR: Sheri Demonbreun

Operator : LeRoy Grainger

Entry Date : 6/9/2011 12:10:07PM SO Type : HIBILL

Instructions : re-read meter and check for leaks please see if there is any reason customer would have 57,000 gal usage mr is out of town trucker and no one at premise most of the time-thanks sheri

Due Date : 6/10/2011 8:00:00PM

Resolution Date : 6/10/2011

12:00:00AM FA Status : Completed

Resolution :no leaks detected,,,spoke with customer and she said that she had a pool leak and that they had to keep filling the pool,,,,,is why her consumption is high,,,lrg

Sub Division : 344

MR Route : F07

FA ID : 5743000239

Account # : 5743000000 Customer Name : BROWN,KEITH Phone #:(321)
377-1064

Address : 318 SATSUMA DR CSR: Sheri Demonbreun

Operator : LeRoy Grainger

Entry Date : 6/9/2011 12:10:07PM SO Type : HIBILL

Instructions : re-read meter and check for leaks please see if there is any reason customer would have 57,000 gal usage mr is out of town trucker and no one at premise most of the time-thanks sheri

Due Date : 6/10/2011 8:00:00PM

Resolution Date : 6/10/2011

12:00:00AM FA Status : Completed

Resolution :no leaks detected,,,spoke with customer and she said that she had a pool leak and that they had to keep filling the pool,,,,,is why her consumption is high,,,lrg

Sub Division : 344

MR Route : F07

FA ID : 5743000664

Account # : 5743000000 Customer Name : KENDALL, MISHY Phone #:
(321) 377-1064

Address : 318 SATSUMA DR CSR: Batch System

Operator : Rodel Hermano

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date : 1/24/2011 8:01:37PM SO Type : M-EXCHNG

Instructions : MR ID: 574309696250, MR REMARK: GF

Due Date : 1/24/2011 8:01:37PM
12:00:00AM FA Status : Completed

Resolution Date : 1/27/2011

Resolution : Replaced fogged 5/8" meter...RRH..SME

Sub Division : 344

MR Route : F07

FA ID : 5743000664

Account # :
377-1064

5743000000

Customer Name :

BROWN,KEITHPhone #:(321)

Address :
Operator : Rodel Hermano

318 SATSUMA DR

CSR: Batch System

Entry Date : 1/24/2011 8:01:37PM SO Type : M-EXCHNG

Instructions : MR ID: 574309696250, MR REMARK: GF

Due Date : 1/24/2011 8:01:37PM
12:00:00AM FA Status : Completed

Resolution Date : 1/27/2011

Resolution : Replaced fogged 5/8" meter...RRH..SME

Sub Division : 344

MR Route : F07

FA ID : 5743000208

Account # :
(321) 377-1064

5743000000

Customer Name :

KENDALL, MISHYPhone #:

Address :
Operator : Rodel Hermano

318 SATSUMA DR

CSR: Matthew Chandler

Entry Date : 5/25/2011 8:51:56AM SO Type : M-REREAD

Instructions : NEED A READ FOR BILLING, THANKS.MC

Due Date : 5/26/2011 6:00:00PM
8:50:00AM FA Status : Completed

Resolution Date : 5/26/2011

Resolution : READ FOR BILLING..RH

Sub Division : 344

MR Route : F07

FA ID : 5743000208

Account # :
377-1064

5743000000

Customer Name :

BROWN,KEITHPhone #:(321)

Address :
Operator : Rodel Hermano

318 SATSUMA DR

CSR: Matthew Chandler

Entry Date : 5/25/2011 8:51:56AM SO Type : M-REREAD

Instructions : NEED A READ FOR BILLING, THANKS.MC

Due Date : 5/26/2011 6:00:00PM
8:50:00AM FA Status : Completed

Resolution Date : 5/26/2011

Resolution : READ FOR BILLING..RH

Sub Division : 344

MR Route : F07

FA ID : 5834000606

Account # :
#: (407) 617-5553

5834000000

Customer Name :

SANDKULLA,ROBBIE APhone

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Address :
Operator : LeRoy Grainger

213 SATSUMA DR

CSR: Cammy Iwinski

Entry Date : 5/9/2011 11:41:41AM SO Type : M-RECON

Instructions : PAID \$108.16 CONF#738251131 CUST WILL BE HOME AFTER 3 PM.CAMMY

Due Date : 5/9/2011 6:00:00PM
3:00:00PM FA Status : Completed

Resolution Date : 5/9/2011

Resolution :rec,,,lrg

Sub Division : 344

MR Route : F07

FA ID : 5834000168

Account # :
#: (407) 617-5553

5834000000

Customer Name :

SANDKULLA,ROBBIE APhone

Address :
Operator : LeRoy Grainger

213 SATSUMA DR

CSR: Cammy Iwinski

Entry Date : 8/9/2011 12:58:49PM SO Type : M-RECON

Instructions : PAID \$150.00 CONF#771111231 TAG ON DOOR SIGNED.THANK YOU,CAMMY NV PLEASE KNOCK ON DOOR WIFE CANT GET AHOLD OF HUSBAND TO PLACE TAG ON DOOR BUT THEY ARE HOME.

Due Date : 8/9/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 8/9/2011

Resolution :rec,,picked up tag,,,,lrg

Sub Division : 344

MR Route : F07

FA ID : 5834000472

Account # :
#: (407) 617-5553

5834000000

Customer Name :

SANDKULLA,ROBBIE APhone

Address :
Operator : Donna Brown

213 SATSUMA DR

CSR: Batch System

Entry Date : 8/8/2011 7:30:37PM SO Type : M-CUT

Instructions :

Due Date : 8/9/2011 7:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 8/9/2011

Resolution :Customer very threatening. Yelling obscenitys at me for turning off water. Read. Turned off. DB

Sub Division : 344

MR Route : F07

FA ID : 5834000104

Account # :
#: (407) 617-5553

5834000000

Customer Name :

SANDKULLA,ROBBIE APhone

Address :
Operator : LeRoy Grainger

213 SATSUMA DR

CSR: Batch System

Entry Date : 5/4/2011 7:18:36PM SO Type : M-CUT

Instructions :

Due Date : 5/5/2011 7:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 5/9/2011

Resolution :off,,,lrg

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division : 344 MR Route : F07 FA ID : 5642000328
 Account # : 5642000000 Customer Name : CARRIERO,DANNYP Phone #:
 7) 730-1346
 Address : 107 VALENCIA DR CSR: Brandi Deere
 Operator : Donna Brown
 Entry Date : 1/12/2011 3:06:41PM SO Type : M-RECON
 Instructions : RECONNECT AND PICK UP TAG. PAGE TO KEVIN
 Due Date : 1/12/2011 6:00:00PM Resolution Date : 1/12/2011
 12:00:00AM FA Status : Completed
 Resolution : Turned on. PUT. Meter not running. DB

Sub Division : 344 MR Route : F07 FA ID : 5642000915
 Account # : 5642000000 Customer Name : CARRIERO,DANNYP Phone #:
 (407) 730-1346
 Address : 107 VALENCIA DR CSR: Batch System
 Operator : LeRoy Grainger
 Entry Date : 4/6/2011 7:23:08PM SO Type : M-CUT
 Instructions :

Due Date : 4/7/2011 7:00:00PM Resolution Date : 4/7/2011
 12:00:00AM FA Status : Completed
 Resolution : off

Sub Division : 344 MR Route : F07 FA ID : 5642000513
 Account # : 5642000000 Customer Name : CARRIERO,DANNYP Phone #:
 (407) 730-1346
 Address : 107 VALENCIA DR CSR: Lori Jones Operator :
 LeRoy Grainger
 Entry Date : 4/11/2011 7:30:18AM SO Type : M-RECON
 Instructions : Please reconnect service. Tag will be on the door. Thank you. LLJ *Dispatched to Kevin @8:31am
 Due Date : 4/11/2011 6:00:00PM Resolution Date : 4/11/2011
 12:00:00AM FA Status : Completed
 Resolution : rec,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 5642000252
 Account # : 5642000000 Customer Name : CARRIERO,DANNYP Phone #:
 (407) 730-1346
 Address : 107 VALENCIA DR CSR: Batch System
 Operator : Mike Finnegan
 Entry Date : 10/5/2011 7:39:11PM SO Type : M-CUT
 Instructions :

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date : 10/6/2011 7:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 10/6/2011

solution : water off maf

Sub Division : 344

MR Route : F07

FA ID : 5642000267

Account # :
(407) 730-1346

5642000000

Customer Name :

CARRIERO,DANNYP Phone #:

Address :
Operator : Shawn Ebert

107 VALENCIA DR

CSR: Constance Dunn

Entry Date : 7/11/2011 9:33:14AM SO Type : M-RECON

Instructions : PLEASE RECONNECT SERVICE, PICK UP TAG.THANKS CONNIE

Due Date : 7/11/2011 6:00:00PM
12:10:00AM FA Status : Completed

Resolution Date : 7/11/2011

Resolution : T/ON , SME

Sub Division : 344

MR Route : F07

FA ID : 5642000510

Account # :
(407) 730-1346

5642000000

Customer Name :

CARRIERO,DANNYP Phone #:

Address :
Operator : Shawn Ebert

107 VALENCIA DR

CSR: Batch System

Entry Date : 7/6/2011 7:18:40PM SO Type : M-CUT

Instructions :

Due Date : 7/7/2011 7:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 7/11/2011

Resolution : READ , TURNED OFF , TAGGED DOOR , SME LOCKED

Sub Division : 344

MR Route : F07

FA ID : 5642000812

Account # :
(407) 730-1346

5642000000

Customer Name :

CARRIERO,DANNYP Phone #:

Address :
LeRoy Grainger

107 VALENCIA DR

CSR: Lisa Silva Operator :

Entry Date : 10/10/2011 2:10:01PM SO Type : M-RECON

Instructions : Please restore service- per Kevin it is ok for someone over 18 yrs of age to sign a door tag pnce you get to the residence. Thanks

Due Date : 10/10/2011 8:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 10/10/2011

Resolution : rec,,,picked up tag,,,lrg

Sub Division : 344

MR Route : F07

FA ID : 5642000879

Account # :
(407) 730-1346

5642000000

Customer Name :

CARRIERO,DANNYP Phone #:

Address :

107 VALENCIA DR

CSR: Batch System

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Operator : LeRoy Grainger

Entry Date : 1/4/2011 8:23:06PM SO Type : M-CUT

Instructions :

Due Date : 1/5/2011 7:00:00PM Resolution Date : 1/6/2011
9:40:00AM FA Status : Completed

Resolution : off

Sub Division : 344 MR Route : F07 FA ID : 6042000426
Account # : 6042000000 Customer Name : RUSSELL,JEFF Phone #:(407)
416-5866

Address : 111 VALENCIA DR CSR: Karen Thimmes
Operator : LeRoy Grainger

Entry Date : 6/28/2011 11:58:20AM SO Type : HIBILL

Instructions : Customer complaining of high bill, please reread and check for leaks. Customer very upset. Tag with results.
Thanks, Karyn

Due Date : 6/29/2011 8:00:00PM Resolution Date : 6/29/2011
12:00:00AM FA Status : Completed

Resolution : no leaks detected,,,tagged door with findings,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 6042000079
Account # : 6042000000 Customer Name : RUSSELL,JEFF Phone #:(407)
416-5866

Address : 111 VALENCIA DR CSR: Linette Orengo
Operator : LeRoy Grainger

Entry Date : 3/31/2011 12:28:59PM SO Type : HIBILL

Instructions : Please reread & check for leaks, customer concerned of high bill, please tag door with results.../LIO FL

Due Date : 4/1/2011 6:00:00PM Resolution Date : 4/1/2011
12:00:00AM FA Status : Completed

Resolution : no leaks detected,,,,,tagged door with findings...lrg

Sub Division : 344 MR Route : F07 FA ID : 6131010585
Account # : 6131010000 Customer Name : ELLIS,THERON Phone #:(407)
330-7405

Address : 1808 COOLIDGE AVE CSR: Batch System
Operator : LeRoy Grainger

Entry Date : 6/8/2011 7:23:22PM SO Type : M-CUT

Instructions :

Due Date : 6/9/2011 7:00:00PM Resolution Date : 6/9/2011
12:00:00AM FA Status : Completed

Resolution : off

Sub Division : 344 MR Route : F07 FA ID : 6131010154

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Account # : 6131010000 Customer Name : ELLIS,THERON Phone #:(407) 330-7405
 Address : 1808 COOLIDGE AVE CSR: Jennifer Elliot
 Operator : LeRoy Grainger
 Entry Date : 6/9/2011 8:19:29AM SO Type : M-RECON
 Instructions : Either pick up tag or customer will be there to sign. I called Kevin Cooper, Jennifer

Due Date : 6/9/2011 8:00:00PM Resolution Date : 6/9/2011
 10:10:00AM FA Status : Completed
 Resolution : rec,,picked up tag,,lrg

Sub Division : 344 MR Route : F07 FA ID : 6002010144
 Account # : 6002010000 Customer Name : REMBERT,HERMAN J Phone #: (407) 322-1557
 Address : 1816 LINCOLN AVE CSR: Karen Thimmes
 Operator : LeRoy Grainger
 Entry Date : 4/7/2011 10:03:38AM SO Type : M-RECON
 Instructions : Reconnect Service, customer home. Called Kevin, Thanks Karyn

Due Date : 4/7/2011 8:00:00PM Resolution Date : 4/7/2011
 12:00:00AM FA Status : Completed
 Resolution : rec,,lrg

Sub Division : 344 MR Route : F07 FA ID : 6002010005
 Account # : 6002010000 Customer Name : REMBERT,HERMAN J Phone #: (407) 322-1557
 Address : 1816 LINCOLN AVE CSR: Batch System
 Operator : LeRoy Grainger
 Entry Date : 4/6/2011 7:23:08PM SO Type : M-CUT
 Instructions :

Due Date : 4/7/2011 7:00:00PM Resolution Date : 4/7/2011
 12:00:00AM FA Status : Completed
 Resolution : off

Sub Division : 344 MR Route : F07 FA ID : 6002010130
 Account # : 6002010000 Customer Name : REMBERT,HERMAN J Phone #: (407) 322-1557
 Address : 1816 LINCOLN AVE CSR: Batch System
 Operator : Shawn Ebert
 Entry Date : 7/6/2011 7:18:40PM SO Type : M-CUT
 Instructions :

Due Date : 7/7/2011 7:00:00PM Resolution Date : 7/11/2011
 12:00:00AM FA Status : Completed

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution : READ , TURNED OFF , TAGGED DOOR , SME LOCKED

Sub Division : 344

MR Route : F07

FA ID : 6002010629

Account # :
#: (407) 322-1557

6002010000

Customer Name :

REMBERT,HERMAN JPhone

Address :

1816 LINCOLN AVE

CSR:Brandi DeereOperator :

Entry Date : 7/11/2011 10:10:49AM

SO Type : M-RECON

Instructions : RECONNECT AND PICK UP TAG. PAGE TO KEVIN

Due Date : 7/11/2011 6:00:00PM
12:10:00AM FA Status : Completed

Resolution Date : 7/11/2011

Resolution : T/ON , SME

Sub Division : 344

MR Route : F07

FA ID : 5943000908

Account # :
(443) 414-5570

5943000000

Customer Name :

BLATCHLEY,CHADPhone #:

Address :

402 SATSUMA DR

CSR: Peggy Hanks

Operator : LeRoy Grainger

Entry Date : 8/2/2011 1:24:42PM

SO Type : M-SIO

Request Type: General Investigation

Instructions : Record the meter badge/serial # and manufacturer. (Precision?) Put meter information in comments. Thanks,
Peggy

Due Date : 8/11/2011 3:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 8/11/2011

Resolution : badge#8338343,,,,make precision,,,lrg

Sub Division : 344

MR Route : F07

FA ID : 6111010533

Account # :

6111010000

Customer Name :

HUNT,LESTERPhone #:

Address :

2131 W AIRPORT BLVD

CSR:Isabel CeballosOperator :

Entry Date : 1/6/2011 8:45:06AM

SO Type : M-RECON

Instructions : Paid, turn on. Pick up tag Paged Leroy /ic

Due Date : 1/6/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 1/6/2011

Resolution : PICKED UP SIGNED TAG , T/ON , SME

Sub Division : 344

MR Route : F07

FA ID : 6111010777

Account # :

6111010000

Customer Name :

HUNT,LESTERPhone #:

Address :

2131 W AIRPORT BLVD

CSR: Batch System

Operator : Mike Finnegan

Entry Date : 10/5/2011 7:39:11PM

SO Type : M-CUT

Instructions :

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date : 10/6/2011 7:00:00PM Resolution Date : 10/6/2011
 12:00:00AM FA Status : Completed
 solution : water off maf

Sub Division : 344 MR Route : F07 FA ID : 6111010734
 Account # : 6111010000 Customer Name : HUNT,LESTER Phone #:
 Address : 2131 W AIRPORT BLVD CSR: Batch System
 Operator : Shawn Ebert

Entry Date : 1/4/2011 8:23:06PM SO Type : M-CUT

Instructions :

Due Date : 1/5/2011 7:00:00PM Resolution Date : 1/6/2011
 7:00:00AM FA Status : Completed
 Resolution : READ , TAGGED DOOR , T/OFF , SME

Sub Division : 344 MR Route : F07 FA ID : 6111010695
 Account # : 6111010000 Customer Name : HUNT,LESTER Phone #:
 Address : 2131 W AIRPORT BLVD CSR: Miranda Roberts
 Operator : Mike Finnegan

Entry Date : 10/6/2011 11:04:28AM SO Type : M-RECON

Instructions : PLEASE RECONNECT, TAG ON DOOR // MT

Due Date : 10/6/2011 7:05:00PM Resolution Date : 10/6/2011
 1:00:00PM FA Status : Completed
 Resolution : water back lon maf

Sub Division : 344 MR Route : F07 FA ID : 6124000614
 Account # : 6124000000 Customer Name : BEINE,ROBERT Phone #:(407)
 322-2893

Address : 404 TEMPLE DR CSR:Tara Drury Operator :

Entry Date : 11/3/2011 9:54:51AM SO Type : M-SIO Request Type: General Investigation

Instructions : Please investigate if customer is on septic or sewer. Customer is not being charged for sewer. /tmd

Due Date : 11/4/2011 6:00:00PM Resolution Date : 11/4/2011
 12:00:00AM FA Status : Completed

Resolution : this customer is tied into the sewer line. I informed someone in the office 6 months ago when we found out after locating sewer for 407 satsuma Dr connection this customer tied in when they had a problem with their septic tank

Sub Division : 344 MR Route : F07 FA ID : 5913000087
 Account # : 5913000000 Customer Name : ZINN,JAMES Phone #:(407)
 3098

Address : 216 CITRUS DR CSR: Batch System
 Operator : Mike Finnegan

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date : 7/25/2011 7:04:52PM SO Type : M-EXCHNG

Instructions : MR ID: 591305603319, MR REMARK: MS

Due Date : 7/25/2011 7:04:52PM
12:00:00AM FA Status : Completed

Resolution Date : 7/28/2011

Resolution : replaced 5/8 meter and gaskets...crg maf

Sub Division : 344

MR Route : F07

FA ID : 5960110537

Account # :
(407) 474-7175

5960110000

Customer Name :

PATRICK, TRAFTON Phone #:

Address :
Operator :

303 TAMMY DR

CSR: Sheri Demonbreun

Entry Date : 6/13/2011 2:03:06PM SO Type : M-SIO Request Type: General Investigation

Instructions : mr called complaining about dip in road at end of driveway from previous repair-thanks sheri

Due Date : 6/14/2011 8:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 6/14/2011

Resolution : had John Bush Repair patch from previous crack in sewer line - needs to be repaired JAM

Sub Division : 344

MR Route : F07

FA ID : 6410210231

Account # :
(407) 324-4478

6410210000

Customer Name :

SMITH, CHARLES Phone #:

Address :
Operator : LeRoy Grainger

411 TANGELO DR

CSR: Batch System

Entry Date : 1/4/2011 8:23:06PM SO Type : M-CUT

Instructions :

Due Date : 1/5/2011 7:00:00PM
9:00:00AM FA Status : Completed

Resolution Date : 1/6/2011

Resolution : READ , TAGGED DOOR , T/OFF , LEROY G

Sub Division : 344

MR Route : F07

FA ID : 6410210971

Account # :
(407) 324-4478

6410210000

Customer Name :

SMITH, CHARLES Phone #:

Address :
Operator : Kevin Cooper

411 TANGELO DR

CSR: Batch System

Entry Date : 7/6/2011 7:18:40PM SO Type : M-CUT

Instructions :

Due Date : 7/7/2011 7:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 7/11/2011

Resolution : truned off meter, tagged door...crg

Sub Division : 344

MR Route : F07

FA ID : 6410210082

Account # :

6410210000

Customer Name :

SMITH, CHARLES Phone #:

Field Activity Detail Report from 01/01/2011 to 12/31/2011

(407) 324-4478

Address : 411 TANGELO DR CSR: Peggy Hanks
 erator : LeRoy Grainger

Entry Date : 3/11/2011 2:13:00PM SO Type : M-SIO Request Type: General Investigation

Instructions : Confirm meter serial/badge # and put findings in 'comments' cell. Thanks Peggy

Due Date : 3/15/2011 6:00:00PM Resolution Date : 3/15/2011
 12:00:00AM FA Status : Completed

Resolution : badge#H001193,,,,lrg

Sub Division : 344

MR Route : F07

FA ID : 6389900788

Account # : 6389900000 Customer Name : ROUSE,ISIAH APhone #:(407)
 330-1838

Address : 1813 COOLIDGE AVE CSR: Linda JonesOperator
 : LeRoy Grainger

Entry Date : 10/7/2011 7:41:07AM SO Type : M-ON

Instructions : PLEASE TURN ON--WAVIER IN OFFICE. (CALLED TO COACH 8:40A) PER COACH TURN ON ABOUT 2:30
 IN CASE MR CALLS BACK. LINDA

Due Date : 10/7/2011 6:00:00PM Resolution Date : 10/7/2011
 12:00:00AM FA Status : Completed

Resolution : turned on ,,lrg

Sub Division : 344

MR Route : F07

FA ID : 6389900475

Account # : 6389900000 Customer Name : ROUSE,ISIAH APhone #:(407)
 330-1838

Address : 1813 COOLIDGE AVE CSR: Batch System
 Operator : Mike Finnegan

Entry Date : 10/5/2011 7:39:11PM SO Type : M-CUT

Instructions :

Due Date : 10/6/2011 7:00:00PM Resolution Date : 10/6/2011
 12:00:00AM FA Status : Completed

Resolution : water off maf

Sub Division : 344

MR Route : F07

FA ID : 6390110838

Account # : 6390110000 Customer Name : BREWER,BRENDAPhone #:
 (407) 323-5234

Address : 107 LOCH ARBOR CT CSR: Batch System
 Operator : LeRoy Grainger

Entry Date : 4/6/2011 7:23:08PM SO Type : M-CUT

Instructions :

Due Date : 4/7/2011 7:00:00PM Resolution Date : 4/7/2011
 12:00:00AM FA Status : Completed

Resolution : off

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division : 344 MR Route : F07 FA ID : 6390110838
 Account # : 6390110000 Customer Name : BREWER,DARRELL LPhone
 #: (407) 323-5234
 Address : 107 LOCH ARBOR CT CSR: Batch System
 Operator : LeRoy Grainger
 Entry Date : 4/6/2011 7:23:08PM SO Type : M-CUT
 Instructions :
 Due Date : 4/7/2011 7:00:00PM Resolution Date : 4/7/2011
 12:00:00AM FA Status : Completed
 Resolution : off

Sub Division : 344 MR Route : F07 FA ID : 6390110432
 Account # : 6390110000 Customer Name : BREWER,BRENDAPhone #:
 #: (407) 323-5234
 Address : 107 LOCH ARBOR CT CSR: Sheri Demonbreun
 Operator : LeRoy Grainger
 Entry Date : 4/7/2011 8:52:57AM SO Type : M-RECON
 Instructions : please pick up tag and reconnect service, called to kevin-thanks sheri
 e Date : 4/7/2011 8:00:00PM Resolution Date : 4/7/2011
 10:55:00AM FA Status : Completed
 Resolution : rec,,,p.u.t,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 6390110432
 Account # : 6390110000 Customer Name : BREWER,DARRELL LPhone
 #: (407) 323-5234
 Address : 107 LOCH ARBOR CT CSR: Sheri Demonbreun
 Operator : LeRoy Grainger
 Entry Date : 4/7/2011 8:52:57AM SO Type : M-RECON
 Instructions : please pick up tag and reconnect service, called to kevin-thanks sheri
 Due Date : 4/7/2011 8:00:00PM Resolution Date : 4/7/2011
 10:55:00AM FA Status : Completed
 Resolution : rec,,,p.u.t,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 6401010182
 Account # : 6401010000 Customer Name : DAVIS,RONALDPhone #:(407)
 302-2002
 Address : 2191 W AIRPORT BLVD CSR: Cristina Harden
 Operator : LeRoy Grainger
 Entry Date : 5/31/2011 10:01:11AM SO Type : HIBILL
 Instructions : pls reread meter /check for leaks. pls tag door w/ results. thanks/tina

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date : 6/1/2011 6:00:00PM Resolution Date : 6/1/2011
 12:00:00AM FA Status : Completed
 Resolution : no leaks detected,,,tagged door and spoke with customer,,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 6402010388
 Account # : 6402010000 Customer Name : DEBOSE,MORRELL Phone #:
 (407) 323-1367
 Address : 1843 LINCOLN AVE CSR: Batch System
 Operator : Rodel Hermano

Entry Date : 1/24/2011 8:01:37PM SO Type : M-EXCHNG

Instructions : MR ID: 640206960100, MR REMARK: BB GF

Due Date : 1/24/2011 8:01:37PM Resolution Date : 1/27/2011
 12:00:00AM FA Status : Completed

Resolution : REPLACED FOGGED 5/8" METER, RAISED UP TO GRADE AND REPLACED BROKEN SINGLE METER
 BOX...RRH...SME

Sub Division : 344 MR Route : F07 FA ID : 6380110944
 Account # : 6380110000 Customer Name : SCHMITT,DICK Phone #:(386)
 668-6176

Address : 3204 COUNTRY CLUB RD CSR: Kathy Sillitoe
 Operator : LeRoy Grainger

Entry Date : 12/9/2011 1:57:00PM SO Type : M-SIO Request Type: General Investigation

Instructions : Please verify home is still vacant or if meter is being used. Thanks, kathy

Due Date : 12/19/2011 12:00:00AM Resolution Date : 12/19/2011
 12:00:00AM FA Status : Completed

Resolution : meter is still locked off,,,,house is vacant,,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 6380110077
 Account # : 6380110000 Customer Name : SCHMITT,DICK Phone #:(386)
 668-6176

Address : 3204 COUNTRY CLUB RD CSR: Kathy Sillitoe
 Operator : LeRoy Grainger

Entry Date : 6/17/2011 2:09:29PM SO Type : M-SIO Request Type: General Investigation

Instructions : Please verify meter is working as no usage recorded since 8/2007. If home is vacant please not account.thanks
 Kathy

Due Date : 6/20/2011 12:00:00AM Resolution Date : 6/20/2011
 12:00:00AM FA Status : Completed

Resolution : meter is working ,but is turned off,,,,house is vacant,,lrg

Sub Division : 344 MR Route : F07 FA ID : 6620210217
 Account # : 6620210000 Customer Name : JONES,ANNETTE Phone #:
 (+07) 322-6324

Address : 615 BETH DR CSR: Batch System
 Operator : LeRoy Grainger

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date : 4/6/2011 7:23:08PM SO Type : M-CUT

Instructions :

Due Date : 4/7/2011 7:00:00PM Resolution Date : 4/7/2011
12:00:00AM FA Status : Completed
Resolution : off

Sub Division : 344 MR Route : F07 FA ID : 6622000149
Account # : 6622000000 Customer Name : SIMPSON,SCOTT HPhone #:
(407) 619-1951
Address : 207 SATSUMA DR CSR: Matthew Chandler
Operator : LeRoy Grainger

Entry Date : 4/27/2011 1:48:03PM SO Type : M-REREAD

Instructions : NEED A READ FOR BILLING, THANKS.MC

Due Date : 4/28/2011 6:00:00PM Resolution Date : 4/28/2011
12:00:00AM FA Status : Completed
Resolution : no leaks detected,,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 6622000694
Account # : 6622000000 Customer Name : SIMPSON,SCOTT HPhone #:
(407) 619-1951
Address : 207 SATSUMA DR CSR: Lisa Bachmann
Operator : LeRoy Grainger

Entry Date : 5/16/2011 9:01:48AM SO Type : HIBILL

Instructions : Please re-read meter and check for leaks, Customers usage almost tripled in past month. Please tag door with results /lab

Due Date : 5/17/2011 8:00:00PM Resolution Date : 5/17/2011
12:00:00AM FA Status : Completed
Resolution : no leaks detected,,,,,tagged door with findings,,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 6482000155
Account # : 6482000000 Customer Name : TILLIS,JEFFERY APhone #:
(407) 330-1948
Address : 106 TANGERINE DR CSR: Batch System
Operator : Mike Finnegan

Entry Date : 6/23/2011 7:01:34PM SO Type : M-EXCHNG

Instructions :

Due Date : 6/23/2011 7:01:34PM Resolution Date : 6/24/2011
12:00:00AM FA Status : Completed
Resolution : Replaced 5/8 meter and curbstop...crg

Sub Division : 344 MR Route : F07 FA ID : 6613000023

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Account # : 6613000000 Customer Name : RUSS,ROBERT Phone #:(407) 268-4711
 Address : 311 VIHLEN RD CSR: Batch System
 Operator : Rodel Hermano
 Entry Date : 10/24/2011 7:25:52PM SO Type : M-EXCHNG
 Instructions : ID: 661303646519, MR REMARK: GF exchangeMR
 Due Date : 10/24/2011 7:25:52PM Resolution Date : 10/31/2011
 12:00:00AM FA Status : Completed
 Resolution : REPLACED FOGGED 5/8" METER..RH

Sub Division : 344 MR Route : F07 FA ID : 6614000893
 Account # : 6614000000 Customer Name : PRONKO,PETER Phone #: (407) 493-0368
 Address : 409 SATSUMA DR CSR: Batch System
 Operator : LeRoy Grainger
 Entry Date : 5/4/2011 7:18:36PM SO Type : M-CUT
 Instructions :
 Due Date : 5/5/2011 7:00:00PM Resolution Date : 5/9/2011
 12:00:00AM FA Status : Completed
 Resolution : off,,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 6614000154
 Account # : 6614000000 Customer Name : PRONKO,PETER Phone #: (407) 493-0368
 Address : 409 SATSUMA DR CSR: Batch System
 Operator : Mike Finnegan
 Entry Date : 10/5/2011 7:39:11PM SO Type : M-CUT
 Instructions :
 Due Date : 10/6/2011 7:00:00PM Resolution Date : 10/6/2011
 12:00:00AM FA Status : Completed
 Resolution : water back on maf

Sub Division : 344 MR Route : F07 FA ID : 6614000468
 Account # : 6614000000 Customer Name : PRONKO,PETER Phone #: (407) 493-0368
 Address : 409 SATSUMA DR CSR: Deborah Volz
 Operator : Mike Finnegan
 Entry Date : 10/6/2011 9:28:51AM SO Type : M-RECON
 Instructions : Reconnect service, Cust faxed waiver to fl office. Cld out to Kevin. deb
 Due Date : 10/6/2011 8:00:00PM Resolution Date : 10/6/2011
 12:29:00PM FA Status : Completed

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution : water on maf

Division : 344 MR Route : F07 FA ID : 6840010335
 Account # : 6840010000 Customer Name : PATTERSON,RANDY Phone #:
 (321) 578-0638
 Address : 1828 KNOX AVE CSR: Batch System
 Operator : Rodel Hermano
 Entry Date : 5/23/2011 7:06:33PM SO Type : M-EXCHNG
 Instructions : MR ID: 684004167967, MR REMARK: MS
 Due Date : 5/23/2011 7:06:33PM Resolution Date : 5/24/2011
 12:00:00AM FA Status : Completed
 Resolution : REPLACED STUCK 5/8" METER..RH

Sub Division : 344 MR Route : F07 FA ID : 6840010335
 Account # : 6840010000 Customer Name : PATTERSON,MARY Phone #:
 (321) 578-0638
 Address : 1828 KNOX AVE CSR: Batch System
 Operator : Rodel Hermano
 Entry Date : 5/23/2011 7:06:33PM SO Type : M-EXCHNG
 Instructions : MR ID: 684004167967, MR REMARK: MS
 Due Date : 5/23/2011 7:06:33PM Resolution Date : 5/24/2011
 12:00:00AM FA Status : Completed
 Resolution : REPLACED STUCK 5/8" METER..RH

Sub Division : 344 MR Route : F07 FA ID : 6840010595
 Account # : 6840010000 Customer Name : PATTERSON,RANDY Phone #:
 (321) 578-0638
 Address : 1828 KNOX AVE CSR: Karen Thimmes
 Operator : LeRoy Grainger
 Entry Date : 9/14/2011 9:13:37AM SO Type : M-ON
 Instructions : Reconnect service, wavier on door. One time "on", customer has early dimensia. Called Kevin. Karyn
 Due Date : 9/14/2011 8:00:00PM Resolution Date : 9/14/2011
 12:00:00AM FA Status : Completed
 Resolution : turned on,,,picked up tag,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 6840010595
 Account # : 6840010000 Customer Name : PATTERSON,MARY Phone #:
 (321) 578-0638
 Address : 1828 KNOX AVE CSR: Karen Thimmes
 Operator : LeRoy Grainger
 Entry Date : 9/14/2011 9:13:37AM SO Type : M-ON
 Instructions : Reconnect service, wavier on door. One time "on", customer has early dimensia. Called Kevin. Karyn

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date : 9/14/2011 8:00:00PM Resolution Date : 9/14/2011
 12:00:00AM FA Status : Completed
 Resolution : turned on,,,picked up tag,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 6840010120
 Account # : 6840010000 Customer Name : PATTERSON,RANDY Phone #:
 (321) 578-0638
 Address : 1828 KNOX AVE CSR: Batch System
 Operator : Mike Finnegan
 Entry Date : 10/5/2011 7:39:11PM SO Type : M-CUT

Instructions :
 Due Date : 10/6/2011 7:00:00PM Resolution Date : 10/6/2011
 12:00:00AM FA Status : Completed
 Resolution : water is off maf

Sub Division : 344 MR Route : F07 FA ID : 6840010120
 Account # : 6840010000 Customer Name : PATTERSON,MARY Phone #:
 (321) 578-0638
 Address : 1828 KNOX AVE CSR: Batch System
 Operator : Mike Finnegan
 Entry Date : 10/5/2011 7:39:11PM SO Type : M-CUT

Instructions :
 Due Date : 10/6/2011 7:00:00PM Resolution Date : 10/6/2011
 12:00:00AM FA Status : Completed
 Resolution : water is off maf

Sub Division : 344 MR Route : F07 FA ID : 6840010914
 Account # : 6840010000 Customer Name : PATTERSON,RANDY Phone #:
 (321) 578-0638
 Address : 1828 KNOX AVE CSR: Batch System
 Operator : Chris Gosnell
 Entry Date : 9/6/2011 7:36:46PM SO Type : M-CUT

Instructions :
 Due Date : 9/7/2011 7:00:00PM Resolution Date : 9/7/2011
 12:00:00AM FA Status : Completed
 Resolution : turned off meter,tagged door...crg

Sub Division : 344 MR Route : F07 FA ID : 6840010914
 Account # : 6840010000 Customer Name : PATTERSON,MARY Phone #:
 (321) 578-0638
 Address : 1828 KNOX AVE CSR: Batch System

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Operator : Chris Gosnell

Entry Date : 9/6/2011 7:36:46PM SO Type : M-CUT

Instructions :

Due Date : 9/7/2011 7:00:00PM Resolution Date : 9/7/2011
12:00:00AM FA Status : Completed

Resolution : turned off meter,tagged door...crg

Sub Division : 344 MR Route : F07 FA ID : 6982000901
Account # : 6982000000 Customer Name : NEVILLE,ROBERT Phone #:
(407) 322-7876

Address : 106 SATSUMA DR CSR: Peggy Hanks
Operator : LeRoy Grainger

Entry Date : 8/2/2011 1:11:33PM SO Type : M-SIO Request Type: General Investigation

Instructions : Record the meter bage/serial # and manufacturer. Put meter information in comments. Thanks, Peggy

Due Date : 8/11/2011 3:00:00PM Resolution Date : 8/11/2011
12:00:00AM FA Status : Completed

Resolution : badge#8331105,,make precision,,lrg

Sub Division : 344 MR Route : F07 FA ID : 6999900664

Account # : 6999900000 Customer Name : JOHNSON,IRENE Phone #:

Address : 1828 HARDING AVE CSR: Linda Jones Operator
: LeRoy Grainger

Entry Date : 11/9/2011 3:17:05PM SO Type : M-SIO Request Type: General Investigation

Instructions : # NO GOOD --ISSUE FA TO CALL OFFICE NEED CONTACT INFO UPDATED & BALANCE ON ACCOUNT.
LINDA

Due Date : 11/10/2011 6:00:00PM Resolution Date : 11/10/2011
12:00:00AM FA Status : Completed

Resolution : hung tag,,lrg

Sub Division : 344 MR Route : F07 FA ID : 6999900496

Account # : 6999900000 Customer Name : JOHNSON,IRENE Phone #:

Address : 1828 HARDING AVE CSR: Brandi Deere
Operator : LeRoy Grainger

Entry Date : 6/9/2011 8:15:00AM SO Type : M-RECON

Instructions : RECON AND PICK UP TAG. PAGE TO KEVIN

Due Date : 6/9/2011 6:00:00PM Resolution Date : 6/9/2011
10:00:00AM FA Status : Completed

Resolution : rec,,picked up tag,,lrg

Sub Division : 344 MR Route : F07 FA ID : 6999900045

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Account # : 6999900000 Customer Name : JOHNSON,IRENE Phone #:
 Address : 1828 HARDING AVE CSR: Batch System
 Operator : LeRoy Grainger

Entry Date : 6/8/2011 7:23:22PM SO Type : M-CUT

Instructions :

Due Date : 6/9/2011 7:00:00PM Resolution Date : 6/9/2011
 12:00:00AM FA Status : Completed

Resolution : off

Sub Division : 344 MR Route : F07 FA ID : 6791010582

Account # : 6791010000 Customer Name : REDDING,ROBERT L Phone #:
 (407) 322-3629

Address : 1812 LINCOLN AVE CSR: Batch System
 Operator : Mike Finnegan

Entry Date : 6/23/2011 7:01:34PM SO Type : M-SIO Request Type: General Investigation

Instructions :

Due Date : 6/23/2011 7:01:34PM Resolution Date : 6/24/2011
 12:00:00AM FA Status : Completed

Resolution : MR ID: 679107944937, MR REMARK: MS Meter is working. readable....crg

Sub Division : 344 MR Route : F07 FA ID : 6791010009

Account # : 6791010000 Customer Name : REDDING,ROBERT L Phone #:
 (407) 322-3629

Address : 1812 LINCOLN AVE CSR: Peggy Hanks
 Operator : LeRoy Grainger

Entry Date : 8/30/2011 8:07:19AM SO Type : M-SIO Request Type: General Investigation

Instructions : Confirm the meter # is 19804011. Suspect the '1' if a fictitious prefix #. Thanks, Peggy

Due Date : 9/12/2011 3:00:00PM Resolution Date : 9/13/2011
 12:00:00AM FA Status : Completed

Resolution : badge#19804011,,,,make badger,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 6802010974

Account # : 6802010000 Customer Name : JACKSON,BARBARA Phone #:
 (407) 505-3735

Address : 1849 LINCOLN AVE CSR: Batch System
 Operator : LeRoy Grainger

Entry Date : 4/6/2011 7:23:08PM SO Type : M-CUT

Instructions :

Due Date : 4/7/2011 7:00:00PM Resolution Date : 4/7/2011
 12:00:00AM FA Status : Completed

Resolution : off

CMRP0008

Utilities Billing System

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division : 344

MR Route : F07

FA ID : 6802010559

Account # :
(7) 505-3735

6802010000

Customer Name :

JACKSON, BARBARA Phone #:

Address :
Operator : LeRoy Grainger

1849 LINCOLN AVE

CSR: Batch System

Entry Date : 6/8/2011 7:23:22PM

SO Type : M-CUT

Instructions :

Due Date : 6/9/2011 7:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 6/9/2011

Resolution : off

Sub Division : 344

MR Route : F07

FA ID : 6802010807

Account # :
(407) 505-3735

6802010000

Customer Name :

JACKSON, BARBARA Phone #:

Address :
Operator : LeRoy Grainger

1849 LINCOLN AVE

CSR: Cammy Iwinski

Entry Date : 4/12/2011 12:30:53PM

SO Type : M-RECON

Instructions : CUST PAYMENT WAS POSTED TODAY PLEASE RECONNECT AND SHE WILL BE HOME. THANK YOU, CAMMY

Due Date : 4/12/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 4/12/2011

Resolution : rec,,,p.u.t,,,lrg

Sub Division : 344

MR Route : F07

FA ID : 6802010898

Account # :
(407) 505-3735

6802010000

Customer Name :

JACKSON, BARBARA Phone #:

Address :
Operator : Mike Finnegan

1849 LINCOLN AVE

CSR: Tara Drury Operator :

Entry Date : 6/9/2011 1:36:27PM

SO Type : M-RECON

Instructions : Please pick up tag and reconnect service. Called to KC /tmd

Due Date : 6/9/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 6/9/2011

Resolution : turned on and collected tag.. maf

Sub Division : 344

MR Route : F07

FA ID : 7270010342

Account # :
748-1214

7270010000

Customer Name :

BROOKS, LINDA Phone #:(407)

Address :
Operator : LeRoy Grainger

1825 KNOX AVE

CSR: Matthew Chandler

Entry Date : 11/28/2011 9:28:50AM

SO Type : M-REREAD

Instructions : NEED A READ FOR BILLING, THANKS. MC

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date : 11/29/2011 6:00:00PM Resolution Date : 11/29/2011
 12:00:00AM FA Status : Completed
 solution : read,,lrg

Sub Division : 344 MR Route : F07 FA ID : 7270010893
 Account # : 7270010000 Customer Name : BROOKS,LINDA Phone #:(407)
 748-1214
 Address : 1825 KNOX AVE CSR: Lori Jones Operator :
 Michael Overton

Entry Date : 7/6/2011 12:52:50PM SO Type : TESTMTR

Instructions : Please call Linda Brooks 407-748-1214 to setup appointment to test the meter. She states there is no way her meter should register 19,000 gal. She thinks something is wrong with the meter. Thanks. LLJ

Due Date : 7/11/2011 6:00:00PM Resolution Date : 7/11/2011
 2:30:00PM FA Status : Completed

Resolution : METER PASSED FIELD TEST. CUSTOMER WAS SATISFIED WITH FINDINGS BUT DOESN'T UNDERSTAND THE LAST HIGH CONSUMPTION. MAO

Sub Division : 344 MR Route : F07 FA ID : 7270010371
 Account # : 7270010000 Customer Name : BROOKS,LINDA Phone #:(407)
 748-1214
 Address : 1825 KNOX AVE CSR: Jennifer Elliot
 Operator : LeRoy Grainger

Entry Date : 7/1/2011 8:49:55AM SO Type : HIBILL

Instructions : Please re-read the meter and check it for leaks. Customer is complaining about a high bill. Jennifer

Due Date : 7/5/2011 8:00:00PM Resolution Date : 7/5/2011
 12:00:00AM FA Status : Completed

Resolution : no leaks detected,,,,tagged door with findings,,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 7270010556
 Account # : 7270010000 Customer Name : BROOKS,LINDA Phone #:(407)
 748-1214
 Address : 1825 KNOX AVE CSR: Peggy Hanks
 Operator : LeRoy Grainger

Entry Date : 3/18/2011 2:59:50PM SO Type : M-SIO Request Type: General Investigation

Instructions : Confirm badge/serial # and put findings in 'comments'. Thanks, Peggy

Due Date : 3/25/2011 6:00:00PM Resolution Date : 3/25/2011
 12:00:00AM FA Status : Completed

Resolution : badge#29320090,,,,,,make badger,,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 7270010176
 Account # : 7270010000 Customer Name : BROOKS,LINDA Phone #:(407)
 748-1214
 Address : 1825 KNOX AVE CSR: Batch System

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Operator : Shawn Ebert

Entry Date : 1/4/2011 8:23:06PM SO Type : M-CUT

Instructions :

Due Date : 1/5/2011 7:00:00PM Resolution Date : 1/6/2011
 9:00:00AM FA Status : Completed
 Resolution : READ , TAGGED DOOR , T/OFF , SME

Sub Division : 344 MR Route : F07 FA ID : 7270110230
 Account # : 7270110000 Customer Name : SMITH,GEORGE Phone #:
 (407) 790-1052
 Address : 304 TAMMY DR CSR: Lorie Mayeski
 Operator : Mike Finnegan

Entry Date : 9/2/2011 2:11:44PM SO Type : M-SIO Request Type: No Water

Instructions : customer called stated no water all of the sudden. Please investigate. Thanks, Lorie M. 9-2-2011*called out to John Marinelli @ 3:10 p.m.*

Due Date : 9/2/2011 7:00:00PM Resolution Date : 9/2/2011
 12:00:00AM FA Status : Completed
 Resolution : water was working finie when i arrived to customers house i checkthe preasure he has 50 psi at hose bibb maf

Sub Division : 344 MR Route : F07 FA ID : 7220210709
 Account # : 7220210000 Customer Name : MALEY,MELISSA Phone #:
 (407) 304-0373
 Address : 614 BETH DR CSR: Linette Orengo
 Operator : Shawn Ebert

Entry Date : 7/11/2011 12:10:35PM SO Type : M-RECON

Instructions : please recon cust has paid tag is signed on the door. paged Kevin.../LIO FL

Due Date : 7/11/2011 6:00:00PM Resolution Date : 7/11/2011
 12:10:00AM FA Status : Completed
 Resolution : T/ON , SME

Sub Division : 344 MR Route : F07 FA ID : 7220210292
 Account # : 7220210000 Customer Name : MALEY,MELISSA Phone #:
 (407) 304-0373
 Address : 614 BETH DR CSR: Batch System
 Operator : Kevin Cooper

Entry Date : 7/6/2011 7:18:40PM SO Type : M-CUT

Instructions :

Due Date : 7/7/2011 7:00:00PM Resolution Date : 7/11/2011
 9:00AM FA Status : Completed
 Resolution : truned off meter, tagged door...crg

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division : 344 MR Route : F07 FA ID : 7220210319
 Account # : 7220210000 Customer Name : MALEY,MELISSA Phone #: 7) 304-0373
 Address : 614 BETH DR CSR: Brandi Deere
 Operator : LeRoy Grainger
 Entry Date : 5/9/2011 8:15:02AM SO Type : M-RECON
 Instructions : reconnect and pick up tag. page to LEROY G
 Due Date : 5/9/2011 6:00:00PM Resolution Date : 5/9/2011
 11:00:00AM FA Status : Completed
 Resolution : rec,,,picked up tag,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 7220210866
 Account # : 7220210000 Customer Name : MALEY,MELISSA Phone #: (407) 304-0373
 Address : 614 BETH DR CSR: Batch System
 Operator : LeRoy Grainger
 Entry Date : 5/4/2011 7:18:36PM SO Type : M-CUT
 Instructions :
 Due Date : 5/5/2011 7:00:00PM Resolution Date : 5/9/2011
 12:00:00AM FA Status : Completed
 solution : off,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 7499900274
 Account # : 7499900000 Customer Name : HUNT,JUDITH E Phone #: (407) 508-2318
 Address : 3018 TRUMAN BLVD CSR: Linda Jones
 Operator : LeRoy Grainger
 Entry Date : 11/8/2011 11:04:13AM SO Type : M-WARN Request Type: DON'T USE
 Instructions : NO #---ISSUE FA TO CALL OFFICE--NEED CONTACT INFO & BALANCE ON ACCOUNT. LINDA
 Due Date : 11/9/2011 6:00:00PM Resolution Date : 11/9/2011
 12:00:00AM FA Status : Completed
 Resolution : hung tag,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 7573000922
 Account # : 7573000000 Customer Name : SMITH,THURMAN Phone #: (407) 322-3773
 Address : 411 BETH DR CSR: Matthew Chandler
 Operator : LeRoy Grainger
 Entry Date : 8/25/2011 8:04:54AM SO Type : M-NOREAD
 Instructions : NEED A READ FOR BILLING, THANKS.MC
 Due Date : 8/26/2011 6:00:00PM Resolution Date : 8/26/2011
 12:00:00AM FA Status : Completed

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution : read,lrg

Sub Division : 344 MR Route : F07 FA ID : 7514000427
 Account # : 7514000000 Customer Name : JONES,SUSAN L Phone #:
 (407) 323-9719
 Address : 411 SATSUMA DR CSR: Lisa Silva Operator :
 Shawn Ebert

Entry Date : 7/11/2011 11:22:48AM SO Type : M-RECON
 Instructions : PLEASE RESTORE SERVICE - TAG ON THE DOOR.. **two way to KC @ 12:24pm**

Due Date : 7/11/2011 8:00:00PM Resolution Date : 7/11/2011
 12:10:00AM FA Status : Completed
 Resolution : T/ON , ,SME

Sub Division : 344 MR Route : F07 FA ID : 7514000688
 Account # : 7514000000 Customer Name : JONES,SUSAN L Phone #:
 (407) 323-9719
 Address : 411 SATSUMA DR CSR: Batch System
 Operator : Kevin Cooper

Entry Date : 7/6/2011 7:18:40PM SO Type : M-CUT

Instructions :
 Due Date : 7/7/2011 7:00:00PM Resolution Date : 7/11/2011
 12:00:00AM FA Status : Completed
 Resolution : truned off meter, tagged door...crg

Sub Division : 344 MR Route : F07 FA ID : 7320210939
 Account # : 7320210000 Customer Name : MCCARTHY,GERARD E
 Phone #: (407) 322-4670
 Address : 701 MANDARIN DR CSR:Peggy Hanks Operator :

Entry Date : 3/15/2011 2:11:05PM SO Type : M-SIO Request Type: General Investigation
 Instructions : Confirm the meter badge # and the manufacturer. Put findings in 'comments'. Thanks, Pegg

Due Date : 3/16/2011 6:00:00PM Resolution Date : 3/16/2011
 12:00:00AM FA Status : Completed
 Resolution : badge#207358,,,make badger,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 7320210537
 Account # : 7320210000 Customer Name : MCCARTHY,GERARD E
 Phone #: (407) 322-4670
 Address : 701 MANDARIN DR CSR: Peggy Hanks
 Operator : LeRoy Grainger

Entry Date : 10/3/2011 9:17:52AM SO Type : M-SIO Request Type: General Investigation

Instructions : Please revisit this premise and double check the mtr badge/serial # and mfg. The only other mtr # in CC&B that starts with "207" is a Precision 207534. Thanks, Peggy

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date : 10/14/2011 3:00:00PM Resolution Date : 10/13/2011
 12:00:00AM FA Status : Completed

Resolution : peggy ,for sure,badge #207358,,,,,and the make is a badger,,,,old badger,,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 7560110911
 Account # : 7560110000 Customer Name : RUSSI JR,DAVID T Phone #:
 (407) 383-7083
 Address : 306 TANGERINE DR CSR: Linda Jones Operator
 : LeRoy Grainger

Entry Date : 9/26/2011 11:47:04AM SO Type : M-WARN

Instructions : ISSUE FA TO CALL OFFICE --NEED CONTACT INFO UPDATED & PAST DUE BALANCE ON ACCOUNT.
 LINDA

Due Date : 9/27/2011 6:00:00PM Resolution Date : 9/27/2011
 12:00:00AM FA Status : Completed

Resolution : hung tag,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 7421010187
 Account # : 7421010000 Customer Name : PERRY,VANSANTA Phone #:
 (407) 415-2016

Address : 1844 COOLIDGE AVE CSR: Batch System
 Operator : Shawn Ebert

Entry Date : 2/22/2011 8:01:20PM SO Type : M-EXCHNG

Instructions : MR ID: 742107479827, MR REMARK: GF

Due Date : 2/22/2011 8:01:20PM Resolution Date : 3/1/2011
 12:00:00AM FA Status : Completed

Resolution : REPLACED 5/8" METER AND GASKETS. SME MAF

Sub Division : 344 MR Route : F07 FA ID : 7740110038
 Account # : 7740110000 Customer Name : DOYLE,WAYNE D Phone #:
 (407) 323-0246

Address : 108 IDYLLWILDE DR CSR: Matthew Chandler
 Operator : LeRoy Grainger

Entry Date : 8/25/2011 8:05:52AM SO Type : M-REREAD

Instructions : NEED A READ FOR BILLING, THANKS.MC

Due Date : 8/26/2011 6:00:00PM Resolution Date : 8/26/2011
 12:00:00AM FA Status : Completed

Resolution : reread,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 7740110530
 Account # : 7740110000 Customer Name : DOYLE,WAYNE D Phone #:
 (407) 323-0246

Address : 108 IDYLLWILDE DR CSR: Brandi Deere

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Operator : Chris Gosnell

Entry Date : 9/6/2011 7:13:05AM SO Type : HIBILL

Instructions : re-read and check meter for leak. cust called concerned of high bill. please tag door with results. thanks bnd/fl

Due Date : 9/7/2011 6:00:00PM Resolution Date : 9/7/2011
12:00:00AM FA Status : Completed

Resolution : Talked 2 customer, meter is running there calling plumber, curbstop off....crg

Sub Division : 344 MR Route : F07 FA ID : 7840110902
Account # : 7840110000 Customer Name : BERRY,JOANN MPhone #:
(407) 920-8832
Address : 106 IDYLLWILDE DR CSR: Batch System
Operator : LeRoy Grainger

Entry Date : 6/8/2011 7:23:22PM SO Type : M-CUT

Instructions :

Due Date : 6/9/2011 7:00:00PM Resolution Date : 6/9/2011
12:00:00AM FA Status : Completed

Resolution : off

Sub Division : 344 MR Route : F07 FA ID : 7840110042
Account # : 7840110000 Customer Name : BERRY,JOANN MPhone #:
(407) 920-8832
Address : 106 IDYLLWILDE DR CSR: Stephanie Calbreath
Operator : LeRoy Grainger

Entry Date : 6/9/2011 7:34:17AM SO Type : M-RECON

Instructions : pls restore,, tag on the door.. called out to kevin at 8:34 am.. src nc

Due Date : 6/9/2011 6:30:00PM Resolution Date : 6/9/2011
10:15:00AM FA Status : Completed

Resolution : rec,,picked up tag,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 7710210684
Account # : 7710210000 Customer Name : COLEMAN,DONALD EPhone
#: (407) 323-1576
Address : 395 TANGELO DR CSR: Batch System
Operator : Mike Finnegan

Entry Date : 6/23/2011 7:01:34PM SO Type : M-EXCHNG

Instructions :

Due Date : 6/23/2011 7:01:34PM Resolution Date : 6/24/2011
0:00AM FA Status : Completed

Resolution : Replaces 5/8 meter...crg

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division : 344 MR Route : F07 FA ID : 7911010900
 Account # : 7911010000 Customer Name : STEPHENS,MARY Phone #:
 Address : 3027 MCKINLEY LN CSR: Batch System
 Operator : LeRoy Grainger
 Entry Date : 5/4/2011 7:18:36PM SO Type : M-CUT
 Instructions :
 Due Date : 5/5/2011 7:00:00PM Resolution Date : 5/9/2011
 12:00:00AM FA Status : Completed
 Resolution : off,,lrg

Sub Division : 344 MR Route : F07 FA ID : 7911010900
 Account # : 7911010000 Customer Name : HARKNESS,MARY Phone #:
 Address : 3027 MCKINLEY LN CSR: Batch System
 Operator : LeRoy Grainger
 Entry Date : 5/4/2011 7:18:36PM SO Type : M-CUT
 Instructions :
 Due Date : 5/5/2011 7:00:00PM Resolution Date : 5/9/2011
 12:00:00AM FA Status : Completed
 Resolution : off,,lrg

Sub Division : 344 MR Route : F07 FA ID : 7911010215
 Account # : 7911010000 Customer Name : STEPHENS,MARY Phone #:
 Address : 3027 MCKINLEY LN CSR: Constance Dunn
 Operator : LeRoy Grainger
 Entry Date : 5/9/2011 12:18:16PM SO Type : M-RECON
 Instructions : please reconnect water, pick up tag, Thanks Connie
 Due Date : 5/9/2011 6:00:00PM Resolution Date : 5/9/2011
 2:00:00PM FA Status : Completed
 Resolution : rec,,picked up tag,,lrg

Sub Division : 344 MR Route : F07 FA ID : 7911010215
 Account # : 7911010000 Customer Name : HARKNESS,MARY Phone #:
 Address : 3027 MCKINLEY LN CSR: Constance Dunn
 Operator : LeRoy Grainger
 Entry Date : 5/9/2011 12:18:16PM SO Type : M-RECON
 Instructions : please reconnect water, pick up tag, Thanks Connie
 Due Date : 5/9/2011 6:00:00PM Resolution Date : 5/9/2011
 2:00:00PM FA Status : Completed
 Resolution : rec,,picked up tag,,lrg

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division : 344 MR Route : F07 FA ID : 7962000901
 Account # : 7962000000 Customer Name : NULTY,THOMAS BPhone #:
 (+07) 322-0219
 Address : 112 GROVE LN CSR:Linette OrengoOperator :
 Entry Date : 1/31/2011 9:18:12AM SO Type : M-SIO Request Type: DON'T USE
 Instructions : please mark water lines. customer is taking out a pool is aware we will not go on her property we will only mark
 lines on the road.../LIO FL
 Due Date : 2/1/2011 6:00:00PM Resolution Date : 2/2/2011
 12:00:00AM FA Status : Completed
 Resolution : flagged area with meter & mains

Sub Division : 344 MR Route : 8034000544 FA ID :
 Account # : 8034000000 Customer Name : CALE,MARTHA APhone #:
 (407) 324-7145
 Address : 307 SATSUMA DR CSR:Linda JonesOperator :
 Entry Date : 2/1/2011 7:28:38AM SO Type : M-SIO Request Type: General Investigation
 Instructions : MR CALLED NEED SEWER LINES MARKED. LINDA--CONTACT # FOR MR 4076651063
 PHILLIPS---GETTING RID OF SEPTIC TANK
 Due Date : 2/2/2011 6:00:00PM Resolution Date : 2/3/2011
 0:00AM FA Status : Completed
 Resolution : located sewer line & marked area CREW JAM

Sub Division : 344 MR Route : 8034000843 FA ID :
 Account # : 8034000000 Customer Name : CALE,MARTHA APhone #:
 (407) 324-7145
 Address : 307 SATSUMA DR CSR: Rodel Hermano
 Operator : Rodel Hermano
 Entry Date : 2/18/2011 3:00:09PM SO Type : M-EXCHNG
 Instructions : Replace old meter.
 Due Date : 2/18/2011 12:00:00AM Resolution Date : 2/18/2011
 12:00:00AM FA Status : Completed
 Resolution : Replaced old meter...RRH

Sub Division : 344 MR Route : 8034000514 FA ID :
 Account # : 8034000000 Customer Name : CALE,MARTHA APhone #:
 (407) 324-7145
 Address : 307 SATSUMA DR CSR: Lorie Mayeski
 Operator : Rodel Hermano
 Entry Date : 4/1/2011 3:04:22PM SO Type : M-SIO Request Type: General Investigation
 Instructions : CUSTOMER'S CONTRACTOR CALLED STATED THERE IS A BREAK ON UI MAIN JUST BEFORE METER.

Field Activity Detail Report from 01/01/2011 to 12/31/2011

PLEASE INVESTIGATE. THANKS, LORIE*CALLED OUT TO KEVIN COOPER @ 4:04 P.M.*

Due Date : 4/1/2011 6:00:00PM Resolution Date : 4/1/2011
 12:00:00AM FA Status : Completed

Resolution : Found poly leaking between the brass T and 3/4" curbstop. Service that was replaced on 2/18/11 was ran over again by Customer/Contractor. Replaced 3/4" curbstop, meter coupling and a 4" section of poly..RH..MF

Sub Division : 344 MR Route : FA ID : 8034000595
 Account # : 8034000000 Customer Name : CALE,MARTHA A Phone #:
 (407) 324-7145
 Address : 307 SATSUMA DR CSR: Mickey Shue
 Operator : Rodel Hermano
 Entry Date : 2/17/2011 7:42:26AM SO Type : M-SIO Request Type: General Investigation
 Instructions : leak at meter,cust.still had water,informed cust. someone would be out in A.M. MAS
 Due Date : 2/16/2011 12:00:00AM Resolution Date : 2/18/2011
 12:00:00AM FA Status : Completed
 Resolution : Replaced double service for 307 & 305 Satsuma Dr (1"x 3/4" x 3/4" Brass T, two 3/4" curbstops and couplings)...RRH..MF..Matt

Sub Division : 344 MR Route : F07 FA ID : 8013000975
 Account # : 8013000000 Customer Name : BEST,EMMELINE T Phone #:
 (407) 322-9277
 Address : 303 VIHLEN RD CSR: Batch System
 Operator : Rodel Hermano
 Entry Date : 1/24/2011 8:01:37PM SO Type : M-EXCHNG
 Instructions : MR ID: 801306583535, MR REMARK: MS
 Due Date : 1/24/2011 8:01:37PM Resolution Date : 1/26/2011
 12:00:00AM FA Status : Completed
 Resolution : Replaced stuck 5/8" meter...RRH

Sub Division : 344 MR Route : F07 FA ID : 8310210340
 Account # : 8310210000 Customer Name : WELLS,ANDREA Phone #:
 (407) 290-1888
 Address : 413 TANGELO DR CSR: Peggy Hanks
 Operator : LeRoy Grainger
 Entry Date : 3/11/2011 2:11:11PM SO Type : M-SIO Request Type: General Investigation
 Instructions : Confirm meter serial/badge # and put findings in 'comments' cell. Thanks Peggy
 Due Date : 3/15/2011 6:00:00PM Resolution Date : 3/15/2011
 12:00:00AM FA Status : Completed
 Resolution : badge#H001194,,,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 8282000753
 Account # : 8282000000 Customer Name : LUCKEYDOO,ERIN V Phone #:
 (407) 416-9573

CMRP0008

Utilities Billing System

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Field Activity Detail Report from 01/01/2011 to 12/31/2011

Address : 102 TANGERINE DR CSR: Batch System
Operator : Shawn Ebert

try Date : 7/6/2011 7:18:40PM SO Type : M-CUT

Instructions :

Due Date : 7/7/2011 7:00:00PM Resolution Date : 7/11/2011
12:00:00AM FA Status : Completed
Resolution : READ , TURNED OFF , TAGGED DOOR , SME LOCKED

Sub Division : 344 MR Route : F07 FA ID : 8282000595
Account # : 8282000000 Customer Name : LUCKEYDOO,ERIN VPhone #:
(407) 416-9573

Address : 102 TANGERINE DR CSR: Cristina Harden
Operator : Shawn Ebert

Entry Date : 7/11/2011 9:25:36AM SO Type : M-ON

Instructions : pls recon. tag on door. paged to kevin. thanks/tina

Due Date : 7/11/2011 6:00:00PM Resolution Date : 7/11/2011
12:10:00AM FA Status : Completed
Resolution : T/ON , SME

Sub Division : 344 MR Route : F07 FA ID : 8599900514
Account # : 8599900000 Customer Name : DEBOSE,HENRYPhone #:
(407) 322-4140

Address : 1802 HARDING AVE CSR: Batch System
Operator : LeRoy Grainger

Entry Date : 6/8/2011 7:23:22PM SO Type : M-CUT

Instructions :

Due Date : 6/9/2011 7:00:00PM Resolution Date : 6/9/2011
12:00:00AM FA Status : Completed
Resolution : off

Sub Division : 344 MR Route : F07 FA ID : 8599900399
Account # : 8599900000 Customer Name : DEBOSE,HENRYPhone #:
(407) 322-4140

Address : 1802 HARDING AVE CSR: Loretta Abbott
Operator : LeRoy Grainger

Entry Date : 6/9/2011 8:42:35AM SO Type : M-RECON

Instructions : PLEASE RECONNECT - DOOR TAG/WAIVER IS SIGNED AND ON THE DOOR. CALLED TO KEVIN COOPER @ 9:41. THANKS, LORETTA

Due Date : 6/9/2011 6:00:00PM Resolution Date : 6/9/2011
12:00:00AM FA Status : Completed
Resolution : rec,,picked up tag,,,lrg

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division : 344 MR Route : F07 FA ID : 8450110379
 Account # : 8450110000 Customer Name : FRENCH,RODGER Phone #:
 (7) 322-7551
 Address : 107 IDYLLWILDE DR CSR: Peggy Hanks
 Operator : LeRoy Grainger
 Entry Date : 8/2/2011 1:31:46PM SO Type : M-SIO Request Type: General Investigation
 Instructions : Record the meter badge/serial # and manufacturer. Put meter information in comments. Thanks, Peggy
 Due Date : 8/11/2011 3:00:00PM Resolution Date : 8/11/2011
 12:00:00AM FA Status : Completed
 Resolution : badge#9985040,,,make badger,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 8450110344
 Account # : 8450110000 Customer Name : FRENCH,RODGER Phone #:
 (407) 322-7551
 Address : 107 IDYLLWILDE DR CSR: Batch System
 Operator : LeRoy Grainger
 Entry Date : 6/8/2011 7:23:22PM SO Type : M-CUT
 Instructions :
 Due Date : 6/9/2011 7:00:00PM Resolution Date : 6/9/2011
 12:00:00AM FA Status : Completed
 Resolution : off

Sub Division : 344 MR Route : F07 FA ID : 8450110237
 Account # : 8450110000 Customer Name : FRENCH,RODGER Phone #:
 (407) 322-7551
 Address : 107 IDYLLWILDE DR CSR: Lisa Bachmann
 Operator : LeRoy Grainger
 Entry Date : 6/9/2011 10:52:54AM SO Type : M-RECON
 Instructions : Please reconnect service, tag is on door. Thanks /lab
 Due Date : 6/9/2011 8:00:00PM Resolution Date : 6/9/2011
 12:02:00AM FA Status : Completed
 Resolution : rec,,,picked up tag,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 8450110629
 Account # : 8450110000 Customer Name : FRENCH,RODGER Phone #:
 (407) 322-7551
 Address : 107 IDYLLWILDE DR CSR: Batch System
 Operator : Rodel Hermano
 Entry Date : 10/24/2011 7:25:52PM SO Type : M-EXCHNG
 Instructions : MR ID: 845010459795, MR REMARK: GF exchange
 Due Date : 10/24/2011 7:25:52PM Resolution Date : 10/31/2011
 12:00:00AM FA Status : Completed

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution :REPLACED FOGGED 5/8" METER..RH

Sub Division : 344

MR Route : F07

FA ID : 8691010685

Account # :
322-6681

8691010000

Customer Name :

MITCHELL,MPhone #:(407)

Address :
Operator : LeRoy Grainger

1810 LINCOLN AVE

CSR: Peggy Hanks

Entry Date : 3/15/2011 2:13:38PM

SO Type : M-SIO

Request Type: General Investigation

Instructions : Confirm meter badge # and manufacturer. Put findings in 'comments'. Thanks, Peggy

Due Date : 3/24/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 3/24/2011

Resolution :badge#810692,,,,makeprecision,,,,lrg

Sub Division : 344

MR Route : F07

FA ID : 8924000213

Account # :
(407) 486-0524

8924000000

Customer Name :

SANTIAGO,TONYPhone #:

Address :
Operator : LeRoy Grainger

309 SATSUMA DR

CSR: Brandi Deere

Entry Date : 12/7/2011 10:16:15AM

SO Type : M-RECON

Instructions : RECONNECT AND PICK UP SIGNED TAG. PAGE TO KEVIN

Due Date : 12/7/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 12/7/2011

Resolution :rec,,,picked up tag,,,lrg

Sub Division : 344

MR Route : F07

FA ID : 8924000402

Account # :
(407) 486-0524

8924000000

Customer Name :

SANTIAGO,TONYPhone #:

Address :
Operator : Mike Finnegan

309 SATSUMA DR

CSR: Batch System

Entry Date : 12/6/2011 8:33:51PM

SO Type : M-CUT

Instructions :

Due Date : 12/7/2011 7:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 12/7/2011

Resolution :WATER IS OFF MAF

Sub Division : 344

MR Route : F07

FA ID : 8800010056

Account # :
(407) 322-5653

8800010000

Customer Name :

WILSON,MILDREDPhone #:

Address :
Operator : in Cooper

1805 HARDING AVE

CSR: Tara DruryOperator :

Entry Date : 9/2/2011 9:56:31AM

SO Type : M-SIO

Request Type: General Investigation

Instructions : Customer states that work was left unfinished. Please investigate. /tmd

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date : 9/2/2011 6:00:00PM Resolution Date : 9/2/2011
 12:00:00AM FA Status : Completed

Resolution : hole was filled in and sodded, everything was cleaned up.. mjm,rrh

Sub Division : 344 MR Route : F07 FA ID : 8800010003
 Account # : 8800010000 Customer Name : WILSON,MILDRED Phone #:
 (407) 322-5653
 Address : 1805 HARDING AVE CSR: Batch System
 Operator : Kevin Cooper

Entry Date : 8/24/2011 7:06:20PM SO Type : M-EXCHNG

Instructions : MR ID: 880007905379, MR REMARK: ML

Due Date : 8/25/2011 7:06:00PM Resolution Date : 8/29/2011
 12:00:00AM FA Status : Completed

Resolution : replaced meter and curbstop and couplings and t and loine from main.. kev,sme,rrh

Sub Division : 344 MR Route : F07 FA ID : 8900010727
 Account # : 8900010000 Customer Name : SPURLING,STEPHANIE A
 Phone #: (407) 296-8167
 Address : 1803 HARDING AVE CSR: Glenda Thompson
 Operator : LeRoy Grainger

try Date : 12/19/2011 3:07:33PM SO Type : M-REREAD

Instructions : please reread meter and check for leaks..customer reports no one has lived in the house for over a year and there shouldn't be any usage. Please tag door with results. Thanks, GT

Due Date : 12/20/2011 6:00:00PM Resolution Date : 12/20/2011
 12:00:00AM FA Status : Completed

Resolution : no leaks detected,,,tagged door,,,but they are remodeling there home,,,new block and close in carport and much more all around house,,,now the workers are using water to make mortar and cement etc...cant make it without water,,,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 8780110736
 Account # : 8780110000 Customer Name : BROOKS,KAREN Phone #:
 (407) 302-6914
 Address : 104 LOCH ARBOR CT CSR: Donna Brown
 Operator : LeRoy Grainger

Entry Date : 5/12/2011 12:27:59PM SO Type : M-SIO Request Type: General Investigation

Instructions : Customer needs concrete lid for double meter box

Due Date : 5/13/2011 12:00:00AM Resolution Date : 5/13/2011
 12:00:00AM FA Status : Completed

Resolution : replaced meter box lid,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 8780110707
 Account # : 8780110000 Customer Name : BROOKS,KAREN Phone #:
 (407) 302-6914

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Address : 104 LOCH ARBOR CT CSR: Constance Dunn
Operator : LeRoy Grainger

Entry Date : 5/10/2011 3:27:23PM SO Type : HIBILL

Instructions : Fred(407-314-4352)states that he is sure that customer did not have a leak at the meter and FRS repaired it. he states it was the neighbor's meter. Please call and Fred will meet you there. Previous order indicate leak on gaskins

Due Date : 5/11/2011 8:00:00PM Resolution Date : 5/11/2011
12:00:00AM FA Status : Completed

Resolution : no leaks detected now,,,,met with fred and i showed him that it was 104s residence thatdid have a leak,,,he was ok with that,,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 9102010798
Account # : 9102010000 Customer Name : JACKSON,ERMARPhone #:
(407) 430-5025

Address : 1825 LINCOLN AVE CSR: Lorie Mayeski
Operator : LeRoy Grainger

Entry Date : 4/8/2011 2:37:57PM SO Type : M-RECON

Instructions : PLEASE RECONNECT SERVICE. CUSTOMER SIGNED TAG AND IS ON DOOR. THANKS, LORIE M. 4-8-2011*CALLED OUT TO KEVIN COOPER @ 3:37 P.M.*

Due Date : 4/8/2011 6:00:00PM Resolution Date : 4/8/2011
12:00:00AM FA Status : Completed

Resolution :reconnected,,,,m.f.

Sub Division : 344 MR Route : F07 FA ID : 9102010982
Account # : 9102010000 Customer Name : JACKSON,ERMARPhone #:
(407) 430-5025

Address : 1825 LINCOLN AVE CSR: Batch System
Operator : Shawn Ebert

Entry Date : 1/4/2011 8:23:06PM SO Type : M-CUT

Instructions :

Due Date : 1/5/2011 7:00:00PM Resolution Date : 1/6/2011
9:00:00AM FA Status : Completed

Resolution :READ , TAGGED DOOR , T/OFF , SME

Sub Division : 344 MR Route : F07 FA ID : 9102010612
Account # : 9102010000 Customer Name : JACKSON,ERMARPhone #:
(407) 430-5025

Address : 1825 LINCOLN AVE CSR:Constance DunnOperator :

Entry Date : 10/21/2011 1:59:25PM SO Type : M-SIO Request Type: General Investigation

Instructions : customer needs emergency shut off to repair service line leak. called out @ 2:59pm. thanks connie

Entry Date : 10/21/2011 6:00:00PM Resolution Date : 10/21/2011
12:00:00AM FA Status : Completed

Resolution :replaced curbstop & meter couplings& replaced nipple from T CREW read- 715890

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division : 344 MR Route : F07 FA ID : 9102010090
 Account # : 9102010000 Customer Name : JACKSON,ERM A Phone #:
 (407) 430-5025
 Address : 1825 LINCOLN AVE CSR: Batch System
 Operator : LeRoy Grainger
 Entry Date : 4/6/2011 7:23:08PM SO Type : M-CUT
 Instructions :
 Due Date : 4/7/2011 7:00:00PM Resolution Date : 4/7/2011
 12:00:00AM FA Status : Completed
 Resolution : off

Sub Division : 344 MR Route : F07 FA ID : 9102010051
 Account # : 9102010000 Customer Name : JACKSON,ERM A Phone #:
 (407) 430-5025
 Address : 1825 LINCOLN AVE CSR: Batch System
 Operator : Mike Finnegan
 Entry Date : 10/5/2011 7:39:11PM SO Type : M-CUT
 Instructions :
 Due Date : 10/6/2011 7:00:00PM Resolution Date : 10/6/2011
 0:00AM FA Status : Completed
 Resolution : water off maf

Sub Division : 344 MR Route : F07 FA ID : 9102010355
 Account # : 9102010000 Customer Name : JACKSON,ERM A Phone #:
 (407) 430-5025
 Address : 1825 LINCOLN AVE CSR: Sheri Demonbreun
 Operator : Mike Finnegan
 Entry Date : 10/6/2011 10:32:14AM SO Type : M-RECON
 Instructions : please pick up tag and reconnect service, called to kevin-thanks sheri
 Due Date : 10/6/2011 8:00:00PM Resolution Date : 10/6/2011
 1:00:00PM FA Status : Completed
 Resolution : water on maf

Sub Division : 344 MR Route : F07 FA ID : 9262000633
 Account # : 9262000000 Customer Name : SLANE,JOHN W Phone #:(407)
 765-5111
 Address : 102 TEMPLE DR CSR:Lori Jones Operator :
 Entry Date : 8/31/2011 9:39:13AM SO Type : M-SIO Request Type: General Investigation
 Instructions : Are we able to provide sewer service at this address? Please provide fees/road crossings. Also, call Mike O'Brien
 @407-340-3395. Thanks. LLJ

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date : 9/1/2011 6:00:00PM Resolution Date : 9/1/2011
 12:00:00AM FA Status : Completed

Resolution : phoned the customer & informed him that we can not give sewer to that area JAM

Sub Division : 344 MR Route : F07 FA ID : 9180110245
 Account # : 9180110000 Customer Name : WOLF,BONNIE JPhone #:
 (407) 322-4164
 Address : 101 VIHLEN RD CSR: Matthew Chandler
 Operator : LeRoy Grainger

Entry Date : 8/25/2011 8:06:42AM SO Type : M-NOREAD

Instructions : NEED A READ FOR BILLING, THANKS.MC

Due Date : 8/26/2011 6:00:00PM Resolution Date : 8/26/2011
 12:00:00AM FA Status : Completed

Resolution : read,lrg

Sub Division : 344 MR Route : F07 FA ID : 9180110393
 Account # : 9180110000 Customer Name : WOLF,BONNIE JPhone #:
 (407) 322-4164
 Address : 101 VIHLEN RD CSR: Peggy Hanks
 Operator : Donna Brown

Entry Date : 7/26/2011 11:53:45AM SO Type : M-SIO Request Type: General Investigation

Instructions : Record the meter badge/serial #. Does the meter # start with a '0'? Thanks, Peggy

Due Date : 8/9/2011 3:00:00PM Resolution Date : 8/9/2011
 12:00:00AM FA Status : Completed

Resolution : S/N: 99414050
 Badger

DB

Sub Division : 344 MR Route : F07 FA ID : 9399900381
 Account # : 9399900000 Customer Name : BOSTIC,SHARON JPhone #:
 (407) 272-7944
 Address : 3032 TRUMAN BLVD CSR: Batch System
 Operator : Mike Finnegan

Entry Date : 10/5/2011 7:39:11PM SO Type : M-CUT

Instructions :

Due Date : 10/6/2011 7:00:00PM Resolution Date : 10/6/2011
 12:00:00AM FA Status : Completed

Resolution : water off maf

Sub Division : 344 MR Route : F07 FA ID : 9399900966
 Account # : 9399900000 Customer Name : BOSTIC,SHARON JPhone #:
 (407) 272-7944
 Address : 3032 TRUMAN BLVD CSR: Batch System
 Operator : Shawn Ebert

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date : 7/6/2011 7:18:40PM SO Type : M-CUT

Instructions :

Due Date : 7/7/2011 7:00:00PM Resolution Date : 7/11/2011
12:00:00AM FA Status : Completed

Resolution : READ , TURNED OFF , TAGGED DOOR , SME LOCKED

Sub Division : 344 MR Route : F07 FA ID : 9399900957
Account # : 9399900000 Customer Name : BOSTIC,SHARON JPhone #:
(407) 272-7944
Address : 3032 TRUMAN BLVD CSR: Batch System
Operator : Chris Gosnell

Entry Date : 9/6/2011 7:36:46PM SO Type : M-CUT

Instructions :

Due Date : 9/7/2011 7:00:00PM Resolution Date : 9/7/2011
12:00:00AM FA Status : Completed

Resolution : turned off meter,tagged door...crg

Sub Division : 344 MR Route : F07 FA ID : 9399900965
Account # : 9399900000 Customer Name : BOSTIC,SHARON JPhone #:
(407) 272-7944
Address : 3032 TRUMAN BLVD CSR: Ferrellyn Trovinger
Operator : Shawn Ebert

Entry Date : 1/6/2011 10:33:09AM SO Type : M-RECON

Instructions : Pick up tag and reconnect. Called to Coach. Thanks, FLT

Due Date : 1/6/2011 6:00:00PM Resolution Date : 1/6/2011
12:00:00PM FA Status : Completed

Resolution : PICKED UP SIGNED TAG , T/ON , SME

Sub Division : 344 MR Route : F07 FA ID : 9399900984
Account # : 9399900000 Customer Name : BOSTIC,SHARON JPhone #:
(407) 272-7944
Address : 3032 TRUMAN BLVD CSR: Amber Daffer
Operator : LeRoy Grainger

Entry Date : 3/31/2011 11:50:51AM SO Type : M-SIO Request Type: General Investigation

Instructions : PHONE NUMBER NOT IN SERVICE. PLEASE HANG A DOOR TAG FOR CUSTOMER TO CONTACT
CUSTOMER SERVICE TO UPDATE. THANK YOU, AMBER

Due Date : 4/1/2011 6:00:00PM Resolution Date : 4/1/2011
12:00:00AM FA Status : Completed

Resolution : hung tag,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 9399900943

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Account # : (407) 272-7944 9399900000 Customer Name : BOSTIC,SHARON JPhone #:

Address : 3032 TRUMAN BLVD CSR: Karen Thimmes
Operator : LeRoy Grainger

Entry Date : 3/8/2011 3:29:05PM SO Type : M-RECON

Instructions : Reconnect Service, tag on door. Thanks, Karyn.

Due Date : 3/9/2011 8:00:00PM Resolution Date : 3/9/2011
12:00:00AM FA Status : Completed

Resolution : rec,lrg

Sub Division : 344 MR Route : F07 FA ID : 9399900324

Account # : (407) 272-7944 9399900000 Customer Name : BOSTIC,SHARON JPhone #:

Address : 3032 TRUMAN BLVD CSR: Linda JonesOperator
Operator : LeRoy Grainger

Entry Date : 4/8/2011 2:31:42PM SO Type : M-RECON

Instructions : RECONNECT SERVICE. WAIVER ON DOOR. (CALLED TO KEVIN 3:31P). LINDA

Due Date : 4/8/2011 6:00:00PM Resolution Date : 4/8/2011
12:00:00AM FA Status : Completed

Resolution : rec,,,m.f.

Sub Division : 344 MR Route : F07 FA ID : 9399900440

Account # : (407) 272-7944 9399900000 Customer Name : BOSTIC,SHARON JPhone #:

Address : 3032 TRUMAN BLVD CSR: Kimberly Bennett
Operator : LeRoy Grainger

Entry Date : 6/9/2011 8:30:47AM SO Type : M-RECON

Instructions : PLEASE OBTAIN READING COLLECT TAG AND TURN ON PAGED TO KC @ 9:30AM. KIM-FL

Due Date : 6/9/2011 6:00:00PM Resolution Date : 6/9/2011
11:05:00AM FA Status : Completed

Resolution : rec,,picked up tag,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 9399900130

Account # : (407) 272-7944 9399900000 Customer Name : BOSTIC,SHARON JPhone #:

Address : 3032 TRUMAN BLVD CSR: Batch System
Operator : Rodel Hermano

Entry Date : 3/7/2011 8:33:50PM SO Type : M-CUT

Instructions :

Due Date : 3/8/2011 7:00:00PM Resolution Date : 3/8/2011
12:00:00AM FA Status : Completed

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution : OFF, TAGGED DOOR..RH

Sub Division : 344 MR Route : F07 FA ID : 9399900093
 Account # : 9399900000 Customer Name : BOSTIC,SHARON JPhone #:
 (407) 272-7944
 Address : 3032 TRUMAN BLVD CSR: Sheri Demonbreun
 Operator : Shawn Ebert
 Entry Date : 7/11/2011 9:31:13AM SO Type : M-RECON
 Instructions : please pick up tag and reconnect service, called to kevin-thanks sheri
 Due Date : 7/11/2011 8:00:00PM Resolution Date : 7/11/2011
 12:10:00AM FA Status : Completed
 Resolution : T/ON , SME

Sub Division : 344 MR Route : F07 FA ID : 9399900876
 Account # : 9399900000 Customer Name : BOSTIC,SHARON JPhone #:
 (407) 272-7944
 Address : 3032 TRUMAN BLVD CSR: Maxine Norris
 Operator : LeRoy Grainger
 Entry Date : 9/9/2011 7:19:39AM SO Type : M-RECON
 Instructions : please restore service tag is sign and on the door
 Due Date : 9/9/2011 6:30:00PM Resolution Date : 9/9/2011
 10:00AM FA Status : Completed
 Resolution : rec,,,picked up tag,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 9399900131
 Account # : 9399900000 Customer Name : BOSTIC,SHARON JPhone #:
 (407) 272-7944
 Address : 3032 TRUMAN BLVD CSR: Batch System
 Operator : Shawn Ebert
 Entry Date : 1/4/2011 8:23:06PM SO Type : M-CUT
 Instructions :
 Due Date : 1/5/2011 7:00:00PM Resolution Date : 1/6/2011
 9:00:00AM FA Status : Completed
 Resolution : READ , TAGGED DOOR , T/OFF , SME

Sub Division : 344 MR Route : F07 FA ID : 9399900494
 Account # : 9399900000 Customer Name : BOSTIC,SHARON JPhone #:
 (407) 272-7944
 Address : 3032 TRUMAN BLVD CSR: Batch System
 Operator : LeRoy Grainger
 Entry Date : 4/6/2011 7:23:08PM SO Type : M-CUT

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions :

Due Date : 4/7/2011 7:00:00PM
 12:00:00AM FA Status : Completed

Resolution Date : 4/7/2011

Resolution : off

Sub Division : 344

MR Route : F07

FA ID : 9399900960

Account # : 9399900000 Customer Name :
 (407) 272-7944

BOSTIC,SHARON JPhone #:

Address : 3032 TRUMAN BLVD
 Operator : LeRoy Grainger

CSR: Batch System

Entry Date : 6/8/2011 7:23:22PM SO Type : M-CUT

Instructions :

Due Date : 6/9/2011 7:00:00PM
 12:00:00AM FA Status : Completed

Resolution Date : 6/9/2011

Resolution : off

Sub Division : 344

MR Route : F07

FA ID : 9399900205

Account # : 9399900000 Customer Name :
 (407) 272-7944

BOSTIC,SHARON JPhone #:

Address : 3032 TRUMAN BLVD
 Operator : LeRoy Grainger

CSR: Batch System

Entry Date : 11/28/2011 7:53:58PM SO Type : M-CUT

Instructions :

Due Date : 11/29/2011 7:00:00PM
 12:00:00AM FA Status : Completed

Resolution Date : 11/29/2011

Resolution : off,,,lrg

Sub Division : 344

MR Route : F07

FA ID : 9460110721

Account # : 9460110000 Customer Name :
 (407) 687-6166

STAPLER,HELEN LPhone #:

Address : 304 TANGERINE DR
 Operator : LeRoy Grainger

CSR: Sheri Demonbreun

Entry Date : 8/5/2011 1:22:53PM SO Type : HIBILL

Instructions : re-read and check for leaks. customer complaining of high bill-thanks sheri

Due Date : 8/8/2011 8:00:00PM
 12:00:00AM FA Status : Completed

Resolution Date : 8/8/2011

Resolution : no leaks detected,,,tagged door with findings,,,lrg

Sub Division : 344

MR Route : F07

FA ID : 9540110539

Account # : 9540110000 Customer Name :
 (407) 330-2595

TOWNSEND,JUDYPhone #:

Address : 202 IDYLLWILDE DR

CSR: Peggy Hanks

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Operator : LeRoy Grainger

Entry Date : 8/2/2011 1:40:44PM SO Type : M-SIO Request Type: General Investigation

Instructions : Record the meter badge/serial # and manufacturer. Put meter information in comments. Thanks, Peggy

Due Date : 8/11/2011 3:00:00PM Resolution Date : 8/11/2011

12:00:00AM FA Status : Completed

Resolution : badge#38251179,,,make rockwell,,,lrg

Sub Division : 344

MR Route : F07

FA ID : 9540110284

Account # : 9540110000 Customer Name : TOWNSEND,JUDY Phone #:
(407) 330-2595Address : 202 IDYLLWILDE DR CSR: Batch System
Operator : Mike Finnegan

Entry Date : 10/5/2011 7:39:11PM SO Type : M-CUT

Instructions :

Due Date : 10/6/2011 7:00:00PM Resolution Date : 10/6/2011

12:00:00AM FA Status : Completed

Resolution : water off maf

Sub Division : 344

MR Route : F07

FA ID : 9540110736

Account # : 9540110000 Customer Name : TOWNSEND,JUDY Phone #:
(7) 330-2595Address : 202 IDYLLWILDE DR CSR: Constance Dunn
Operator : Mike Finnegan

Entry Date : 10/6/2011 8:50:52AM SO Type : M-RECON

Instructions : PLEASE RECONNECT SERVICE, PICK UP TAG. CALLED OUT@ 9:50AM. THANKS CONNIE

Due Date : 10/6/2011 6:00:00PM Resolution Date : 10/6/2011

1:00:00PM FA Status : Completed

Resolution : water back on maf

Sub Division : 344

MR Route : F07

FA ID : 9589900758

Account # : 9589900000 Customer Name : HENDERSON,REBECCA
Phone # : (407) 322-8161Address : 2900 TRUMAN BLVD CSR: Batch System
Operator : LeRoy Grainger

Entry Date : 4/6/2011 7:23:08PM SO Type : M-CUT

Instructions :

Due Date : 4/7/2011 7:00:00PM Resolution Date : 4/7/2011

12:00:00AM FA Status : Completed

Resolution : off

Sub Division : 344

MR Route : F07

FA ID : 9589900824

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Account # : 9589900000 Customer Name : HENDERSON,REBECCA
 Phone #: (407) 322-8161
 Address : 2900 TRUMAN BLVD CSR: Batch System
 Operator : Shawn Ebert

Entry Date : 1/4/2011 8:23:06PM SO Type : M-CUT

Instructions :

Due Date : 1/5/2011 7:00:00PM Resolution Date : 1/6/2011
 9:30:00AM FA Status : Completed
 Resolution : READ , TAGGED DOOR , T/OFF , SME

Sub Division : 344 MR Route : F07 FA ID : 9589900754

Account # : 9589900000 Customer Name : HENDERSON,REBECCA
 Phone #: (407) 322-8161

Address : 2900 TRUMAN BLVD CSR: Linda JonesOperator
 Operator : LeRoy Grainger

Entry Date : 4/7/2011 10:41:14AM SO Type : M-RECON

Instructions : RECONNECT SERVICE . WAIVER ON DOOR. (CALLED TO COACH 11:39A). LINDA

Due Date : 4/7/2011 6:00:00PM Resolution Date : 4/7/2011
 12:45:00PM FA Status : Completed

Resolution : rec,,lrg

Sub Division : 344 MR Route : F07 FA ID : 9589900320

Account # : 9589900000 Customer Name : HENDERSON,REBECCA
 Phone #: (407) 322-8161

Address : 2900 TRUMAN BLVD CSR: Peggy Hanks
 Operator : LeRoy Grainger

Entry Date : 8/30/2011 7:55:27AM SO Type : M-SIO Request Type: General Investigation

Instructions : Confirm the meter badge/serial # and mfg. Peggy

Due Date : 9/12/2011 3:00:00PM Resolution Date : 9/13/2011
 12:00:00AM FA Status : Completed

Resolution : badge#8101680,,,,make precision,,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 3301110902

Account # : 2532291101 Customer Name : GARRANT,TRACEYPhone #:
 (407) 320-0919

Address : 421 VIHLEN RD CSR: Jennifer Elliot
 Operator : LeRoy Grainger

Entry Date : 2/16/2011 12:45:39PM SO Type : M-OFF

Instructions : Please take read , lock meter and tag for new to apply. Jennifer

Due Date : 3/4/2011 8:00:00PM Resolution Date : 3/4/2011
 12:00:00AM FA Status : Completed

Resolution : read,locked and tagged,lrg

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division : 344 MR Route : F07 FA ID : 6343000021
 count # : 6343000000 Customer Name : RIVERA,YAJAIRA Phone #:
 (407) 443-7443
 Address : 310 SATSUMA DR CSR: Karen Thimmes
 Operator : Shawn Ebert

Entry Date : 7/11/2011 9:12:36AM SO Type : M-RECON

Instructions : Reconnect service, waiver on door. Called Kevin. Customer disapointed that tech would not wait for her to make pymt. Thanks, Karyn

Due Date : 7/11/2011 8:00:00PM Resolution Date : 7/11/2011
 12:10:00AM FA Status : Completed
 Resolution : T/ON , SME

Sub Division : 344 MR Route : F07 FA ID : 6343000438
 Account # : 6343000000 Customer Name : RIVERA,YAJAIRA Phone #:
 (407) 443-7443
 Address : 310 SATSUMA DR CSR: Karen Thimmes
 Operator : LeRoy Grainger

Entry Date : 6/24/2011 7:35:08AM SO Type : HIBILL

Instructions : Customer complaining of high bill, reread meter and check for leaks. Tag door with results. Thanks, Karyn

Due Date : 6/24/2011 7:35:08AM Resolution Date : 6/27/2011
 0:00AM FA Status : Completed
 Resolution : no leaks detected,,,,,tagged door with current read and findings,,,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 6343000308
 Account # : 6343000000 Customer Name : RIVERA,YAJAIRA Phone #:
 (407) 443-7443
 Address : 310 SATSUMA DR CSR: Batch System
 Operator : Shawn Ebert

Entry Date : 7/6/2011 7:18:40PM SO Type : M-CUT

Instructions :

Due Date : 7/7/2011 7:00:00PM Resolution Date : 7/11/2011
 12:00:00AM FA Status : Completed
 Resolution : READ , TURNED OFF , TAGGED DOOR , SME

Sub Division : 344 MR Route : F07 FA ID : 9100010639
 Account # : 1223624243 Customer Name : DAVIS,MARGARET Phone #:
 (407) 323-5903
 Address : 2978 MCKINLEY LN CSR: Tara Drury Operator :
 Roy Grainger

Entry Date : 8/30/2011 3:50:47PM SO Type : HIBILL

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions : Re-read meter and check for leak. Customer complaining of high bills. Please speak with the customer or tag door with results if no one home. /tmd

Due Date : 8/31/2011 6:00:00PM Resolution Date : 8/31/2011
 10:00AM FA Status : Completed

Resolution : meter indicated leak on customers property,,,knocked on door no answer,,,tagged door with findings,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 0503000906
 Account # : 4149094362 Customer Name : BUTLER,MARY JO Phone #:
 (407) 920-5803
 Address : 213 TANGERINE DR CSR: Shona Robinson
 Operator : Shawn Ebert

Entry Date : 7/11/2011 9:59:31AM SO Type : M-RECON

Instructions : Pls restore svc.....customer has signed tag and put on door....Thanks

Due Date : 7/11/2011 6:30:00PM Resolution Date : 7/11/2011
 12:10:00AM FA Status : Completed

Resolution : T/ON , SME

Sub Division : 344 MR Route : F07 FA ID : 0503000485
 Account # : 4149094362 Customer Name : BUTLER,MARY JO Phone #:
 (407) 920-5803
 Address : 213 TANGERINE DR CSR: Batch System
 Operator : Shawn Ebert

Entry Date : 7/6/2011 7:18:40PM SO Type : M-CUT

Instructions :

Due Date : 7/7/2011 7:00:00PM Resolution Date : 7/11/2011
 12:00:00AM FA Status : Completed

Resolution : READ , TURNED OFF , TAGGED DOOR , SME LOCKED

Sub Division : 344 MR Route : F07 FA ID : 0503000116
 Account # : 4149094362 Customer Name : BUTLER,MARY JO Phone #:
 (407) 920-5803
 Address : 213 TANGERINE DR CSR: Batch System
 Operator : LeRoy Grainger

Entry Date : 5/4/2011 7:18:36PM SO Type : M-CUT

Instructions :

Due Date : 5/5/2011 7:00:00PM Resolution Date : 5/9/2011
 12:00:00AM FA Status : Completed

Resolution : l.off,,lrg

Sub Division : 344 MR Route : F07 FA ID : 4543000511
 Account # : 0724308335 Customer Name : DEVONTENNO, FRANKLIN W
 Phone #: (407) 330-4686

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Address :
LeRoy Grainger

314 SATSUMA DR

CSR: Lori Jones Operator :

try Date : 1/24/2011 10:14:35AM SO Type : M-NOREAD

Instructions : Please read meter for billing. Thanks. LLJ

Due Date : 1/25/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 1/25/2011

Resolution : read,lrg

Sub Division : 344

MR Route : F07

FA ID : 2489900712

Account # :
688-7367

2489900000

Customer Name :

WYNN,DIANN LPhone #:(407)

Address :
Operator : Shawn Ebert

1807 COOLIDGE AVE

CSR: Cristina Harden

Entry Date : 1/6/2011 9:20:55AM SO Type : M-RECON

Instructions : PLS RECON SVC. TAG ON DOOR. PAGED TO "COACH" (LEROY). THANKS/TINA

Due Date : 1/6/2011 6:00:00PM
10:00:00AM FA Status : Completed

Resolution Date : 1/6/2011

Resolution : PICKED UP SIGNED TAG , T/ON , SME

Sub Division : 344

MR Route : F07

FA ID : 2489900938

Account # :
688-7367

2489900000

Customer Name :

WYNN,DIANN LPhone #:(407)

Address :
Operator : Rodel Hermano

1807 COOLIDGE AVE

CSR: Batch System

Entry Date : 1/24/2011 8:01:37PM SO Type : M-EXCHNG

Instructions : MR ID: 248992481911, MR REMARK: GF

Due Date : 1/24/2011 8:01:37PM
12:00:00AM FA Status : Completed

Resolution Date : 1/27/2011

Resolution : REPLACED FOGGED 5/8" METER...RRH

Sub Division : 344

MR Route : F07

FA ID : 2489900748

Account # :
688-7367

2489900000

Customer Name :

WYNN,DIANN LPhone #:(407)

Address :
Operator : Shawn Ebert

1807 COOLIDGE AVE

CSR: Batch System

Entry Date : 1/4/2011 8:23:06PM SO Type : M-CUT

Instructions :

Due Date : 1/5/2011 7:00:00PM
9:00:00AM FA Status : Completed

Resolution Date : 1/6/2011

Resolution : READ , TAGGED DOOR , T/OFF , SME

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division : 344 MR Route : F07 FA ID : 7390110840
 Account # : 4496413583 Customer Name : Mahany,Carrie AnnPhone #:
 1) 501-6244
 Address : 105 LOCH ARBOR CT CSR: Peggy Hanks
 Operator : LeRoy Grainger
 Entry Date : 8/2/2011 1:39:49PM SO Type : M-SIO Request Type: General Investigation
 Instructions : Reccord the meter badge/serial # and manufacturer. Put meter informatin in comments. Thanks, Peggy
 Due Date : 8/11/2011 3:00:00PM Resolution Date : 8/11/2011
 12:00:00AM FA Status : Completed
 Resolution : badge#38112093,,,make rockwell,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 8910210223
 Account # : 6658434538 Customer Name : ONDASH,KIMBERLYPhone #:
 (321) 377-5938
 Address : 383 TANGELO DR CSR: Isabel Ceballos
 Operator : LeRoy Grainger
 Entry Date : 1/7/2011 8:24:16AM SO Type : M-RECON
 Instructions : Paid, tag will be on door. Paged Leroy /ic
 Due Date : 1/7/2011 6:00:00PM Resolution Date : 1/7/2011
 12:00:00AM FA Status : Completed
 Resolution : reconnected,lrg

Sub Division : 344 MR Route : F07 FA ID : 8910210875
 Account # : 6658434538 Customer Name : ONDASH,KIMBERLYPhone #:
 (321) 377-5938
 Address : 383 TANGELO DR CSR: Batch System
 Operator : LeRoy Grainger
 Entry Date : 1/4/2011 8:23:06PM SO Type : M-CUT
 Instructions :
 Due Date : 1/5/2011 7:00:00PM Resolution Date : 1/6/2011
 10:50:00AM FA Status : Completed
 Resolution : off

Sub Division : 344 MR Route : F07 FA ID : 9724000122
 Account # : 5876106888 Customer Name : WILLIAMS,DOMINICPhone #:
 (407) 913-3030
 Address : 311 SATSUMA DR CSR: Lisa SilvaOperator :
 LeRoy Grainger
 Entry Date : 9/29/2011 2:37:45PM SO Type : M-SIO Request Type: Water Service Line Break
 Instructions : Customer is reporting a leak at his meter box. Please check & contact him first at 407-913-3030. Thanks
 Due Date : 9/29/2011 8:00:00PM Resolution Date : 9/29/2011
 12:00:00AM FA Status : Completed

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution :replaced gaskets on both sides of meter,,,,spoke with customer,,,,lrg

Division : 344 MR Route : F07 FA ID : 6860010050
 Account # : 1119162090 Customer Name : HUNT,NAPOLEAN Phone #:
 Address : 1819 KNOX AVE CSR: Karen Thimmes
 Operator : LeRoy Grainger
 Entry Date : 9/20/2011 8:17:07AM SO Type : M-READ
 Instructions : Take final read, lock meter and tag for new. Thanks, Karyn
 Due Date : 9/21/2011 8:00:00PM Resolution Date : 9/21/2011
 12:00:00AM FA Status : Completed
 Resolution :read,lockedtagged,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 6860010109
 Account # : 1119162090 Customer Name : HUNT,NAPOLEAN Phone #:
 Address : 1819 KNOX AVE CSR: Batch System
 Operator : LeRoy Grainger
 Entry Date : 6/8/2011 7:23:22PM SO Type : M-CUT
 Instructions :
 Due Date : 6/9/2011 7:00:00PM Resolution Date : 6/9/2011
 0:00AM FA Status : Completed
 Resolution :off

Sub Division : 344 MR Route : F07 FA ID : 6860010304
 Account # : 1119162090 Customer Name : HUNT,NAPOLEAN Phone #:
 Address : 1819 KNOX AVE CSR: Batch System
 Operator : Shawn Ebert
 Entry Date : 7/6/2011 7:18:40PM SO Type : M-CUT
 Instructions :
 Due Date : 7/7/2011 7:00:00PM Resolution Date : 7/11/2011
 12:00:00AM FA Status : Completed
 Resolution :READ , TURNED OFF , TAGGED DOOR , SME LOCKED

Sub Division : 344 MR Route : F07 FA ID : 6860010698
 Account # : 1119162090 Customer Name : HUNT,NAPOLEAN Phone #:
 Address : 1819 KNOX AVE CSR:Linda Jones Operator :
 Entry Date : 8/31/2011 10:34:27AM SO Type : M-SIO Request Type: Water Miscellaneous Complaint
 Instructions : PLEASE PULL METER CUT 7/26 & VERIFY HOUSE IS OCCUPIED. (CALLED TO KEVIN 11:34A). LINDA
 Due Date : 8/31/2011 6:00:00PM Resolution Date : 9/1/2011

Field Activity Detail Report from 01/01/2011 to 12/31/2011

12:00:00AM FA Status : Completed
 Resolution : HOUSE IS OCCUPIED. CUST MADE A PAYMENT TODAY & WILL BE MAKING ANOTHER PAYMENT FRIDAY 9/2/11. BND/FL

Sub Division : 344 MR Route : F07 FA ID : 6860010040
 Account # : 1119162090 Customer Name : HUNT,NAPOLEANPhone #:
 Address : 1819 KNOX AVE CSR: Batch System
 Operator : LeRoy Grainger

Entry Date : 5/4/2011 7:18:36PM SO Type : M-CUT

Instructions :

Due Date : 5/5/2011 7:00:00PM Resolution Date : 5/9/2011
 12:00:00AM FA Status : Completed
 Resolution : off,,lrg

Sub Division : 344 MR Route : F07 FA ID : 6860010189
 Account # : 1119162090 Customer Name : HUNT,NAPOLEANPhone #:
 Address : 1819 KNOX AVE CSR: Linette Orengo
 Operator : LeRoy Grainger

Entry Date : 3/8/2011 3:57:52PM SO Type : M-RECON

Instructions : please recon cust has paid tag will be signed on the door. Called in payment @ 4:58pm on 3/8/11.../LIO FL

Due Date : 3/9/2011 6:00:00PM Resolution Date : 3/9/2011
 12:00:00AM FA Status : Completed
 Resolution : rec,lrg

Sub Division : 344 MR Route : F07 FA ID : 6860010658
 Account # : 1119162090 Customer Name : HUNT,NAPOLEANPhone #:
 Address : 1819 KNOX AVE CSR: Karen Thimmes
 Operator : LeRoy Grainger

Entry Date : 5/9/2011 3:59:05PM SO Type : M-RECON

Instructions : Reconnect Service, signed waiver on door. Thanks, Karyn

Due Date : 5/10/2011 8:00:00AM Resolution Date : 5/10/2011
 12:00:00AM FA Status : Completed
 Resolution : alreadyon,,lrg

Sub Division : 344 MR Route : F07 FA ID : 6860010880
 Account # : 1119162090 Customer Name : HUNT,NAPOLEANPhone #:
 Address : 1819 KNOX AVE CSR: Batch System
 Operator : Rodel Hermano

Entry Date : 3/7/2011 8:33:50PM SO Type : M-CUT

Instructions :

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date : 3/8/2011 7:00:00PM Resolution Date : 3/8/2011
 12:00:00AM FA Status : Completed
 solution : OFF, TAGGED DOOR..RH

Sub Division : 344 MR Route : F07 FA ID : 5040110114
 Account # : 6727986424 Customer Name : SCHWARZ,LEIGH Phone #:
 (407) 221-1307
 Address : 310 IDYLLWILDE DR CSR: Batch System
 Operator : LeRoy Grainger

Entry Date : 5/4/2011 7:18:36PM SO Type : M-CUT

Instructions :

Due Date : 5/5/2011 7:00:00PM Resolution Date : 5/9/2011
 12:00:00AM FA Status : Completed
 Resolution : off,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 5201110555
 Account # : 7564175568 Customer Name : Sauer, Marcia Phone #:(407)
 790-9795
 Address : 411 VIHLEN RD CSR: Peggy Hanks
 Operator : LeRoy Grainger

Entry Date : 3/15/2011 2:15:36PM SO Type : M-SIO Request Type: General Investigation

Instructions : Confirm meter badge # and manufacturer. Put findings in 'comments'. Thanks, Peggy

Due Date : 3/24/2011 6:00:00PM Resolution Date : 3/24/2011
 12:00:00AM FA Status : Completed
 Resolution : badge#831121,,,,,make precision,,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 0143000894
 Account # : 1494208169 Customer Name : THOMAS, MARK Phone #:(321)
 263-6586
 Address : 308 SATSUMA DR CSR: Batch System
 Operator : Rodel Hermano

Entry Date : 11/27/2011 7:20:28PM SO Type : M-EXCHNG

Instructions : MR ID: 014302568289, MR REMARK: MS

Due Date : 11/27/2011 7:20:28PM Resolution Date : 12/6/2011
 12:00:00AM FA Status : Completed
 Resolution : REPLACED STUCK 5/8" METER..RH

Sub Division : 344 MR Route : F07 FA ID : 5311010106
 Account # : 5360175796 Customer Name : FRISBY, KRISTIN Phone #:
 (6) 418-5747
 Address : 2111 AIRPORT BLVD CSR: Brandi Deere Operator :

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date : 2/2/2011 12:18:11PM SO Type : M-SIO Request Type: General Investigation

Instructions : CUST REPORTED WATER BACKING UP IN TOILETS AND BACK YARD. PAGE TO KEVIN

Entry Date : 2/2/2011 6:00:00PM Resolution Date : 2/2/2011
12:00:00AM FA Status : Completed

Resolution : customers problem - spoke with customer KEV

Sub Division : 344

MR Route : F07

FA ID : 8921010427

Account # : 3329782301 Customer Name : Brown,MillerPhone #:(321)
525-5511Address : 1822 COOLIDGE AVE CSR: Batch System
Operator : Chris Gosnell

Entry Date : 9/6/2011 7:36:46PM SO Type : M-CUT

Instructions :

Due Date : 9/7/2011 7:00:00PM Resolution Date : 9/7/2011
12:00:00AM FA Status : Completed

Resolution : turned off meter,tagged door...crg

Sub Division : 344

MR Route : F07

FA ID : 8921010034

Account # : 3329782301 Customer Name : Brown,MillerPhone #:(321)
525-5511Address : 1822 COOLIDGE AVE CSR: Batch System
Operator : Shawn Ebert

Entry Date : 1/4/2011 8:23:06PM SO Type : M-CUT

Instructions :

Due Date : 1/5/2011 7:00:00PM Resolution Date : 1/6/2011
9:00:00AM FA Status : Completed

Resolution : READ , TAGGED DOOR , T/OFF , SME

Sub Division : 344

MR Route : F07

FA ID : 8921010260

Account # : 3329782301 Customer Name : Brown,MillerPhone #:(321)
525-5511Address : 1822 COOLIDGE AVE CSR: Karen Thimmes
Operator : LeRoy Grainger

Entry Date : 5/31/2011 7:21:23AM SO Type : INSTLMTR

Instructions : Reconnect service, waiver on the door. Called Kevin. Thanks, Karyn

Due Date : 5/31/2011 8:00:00PM Resolution Date : 5/31/2011
12:00:00AM FA Status : Completed

Resolution : installed meter at address.. lrg

Sub Division : 344

MR Route : F07

FA ID : 8921010819

Account # : 3329782301 Customer Name : Brown,MillerPhone #:(321)

Field Activity Detail Report from 01/01/2011 to 12/31/2011

525-5511

Address : 1822 COOLIDGE AVE CSR: Lori Jones Operator :
Del Hermano

Entry Date : 5/25/2011 2:56:23PM SO Type : RVMTR

Instructions : Please pull meter due to illegal usage. Water was shut off early April, but meter still showing usage. No payment made since Mar. Tag door for customer to call office. Thanks. LLJ

Due Date : 5/26/2011 6:00:00PM Resolution Date : 5/26/2011
12:00:00AM FA Status : Completed

Resolution : Pulled 5/8" meter for illegal usage..Tagged door to call office..RH

Sub Division : 344 MR Route : F07 FA ID : 8921010535
Account # : 3329782301 Customer Name : Brown,MillerPhone #:(321)
525-5511

Address : 1822 COOLIDGE AVE CSR: Batch System
Operator : LeRoy Grainger

Entry Date : 4/6/2011 7:23:08PM SO Type : M-CUT

Instructions :

Due Date : 4/7/2011 7:00:00PM Resolution Date : 4/7/2011
12:00:00AM FA Status : Completed

Resolution : off

Sub Division : 344 MR Route : F07 FA ID : 8921010544
Account # : 3329782301 Customer Name : Brown,MillerPhone #:(321)
525-5511

Address : 1822 COOLIDGE AVE CSR: Tara Drury Operator :
LeRoy Grainger

Entry Date : 9/15/2011 12:45:14PM SO Type : M-RECON

Instructions : Please reconnect service. If customer can find tag he'll put on the door, otherwise he will be home. /tmd

Due Date : 9/15/2011 6:00:00PM Resolution Date : 9/15/2011
12:00:00AM FA Status : Completed

Resolution : rec,,,picked up tag,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 0724000606
Account # : 1637659146 Customer Name : Messer,AngelaPhone #:(407)
923-5559

Address : 313 SATSUMA DR CSR: Deborah Volz
Operator : Kevin Cooper

Entry Date : 2/18/2011 8:04:08AM SO Type : M-SIO Request Type: Discolored Water

Instructions : Mr called to report dirty water. Cust contact 407-923-5559. called Kevin to advise

Due Date : 2/18/2011 8:00:00PM Resolution Date : 3/8/2011
12:00:00AM FA Status : Completed

Resolution : no one called me on this problem!!! they should have referred it to Pete who is the operator in the area.. kev

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division : 344 MR Route : F07 FA ID : 0724000833
 Account # : 1637659146 Customer Name : Messer,AngelaPhone #:(407)
 923-5559
 Address : 313 SATSUMA DR CSR: Cammy Iwinski
 Operator : Shawn Ebert
 Entry Date : 7/11/2011 12:23:32PM SO Type : M-RECON
 Instructions : PAID \$114.53 CONF#761102824 TAG ON DOOR SIGNED.THANK YOU,CAMMY
 Due Date : 7/11/2011 6:00:00PM Resolution Date : 7/11/2011
 12:10:00AM FA Status : Completed
 Resolution : t/on , sme

Sub Division : 344 MR Route : F07 FA ID : 0724000966
 Account # : 1637659146 Customer Name : Messer,AngelaPhone #:(407)
 923-5559
 Address : 313 SATSUMA DR CSR: Batch System
 Operator : Kevin Cooper
 Entry Date : 7/6/2011 7:18:40PM SO Type : M-CUT
 Instructions :
 Due Date : 7/7/2011 7:00:00PM Resolution Date : 7/11/2011
 12:00:00AM FA Status : Completed
 Resolution : truned off meter, tagged door...crg

Sub Division : 344 MR Route : F07 FA ID : 0400010072
 Account # : 0001790946 Customer Name : KEY,KALISHIAPhone #:(407)
 745-9872
 Address : 1829 HARDING AVE CSR: Batch System
 Operator : Shawn Ebert
 Entry Date : 7/6/2011 7:18:40PM SO Type : M-CUT
 Instructions :
 Due Date : 7/7/2011 7:00:00PM Resolution Date : 7/11/2011
 12:00:00AM FA Status : Completed
 Resolution : READ , TURNED OFF , TAGGED DOOR , SME LOCKED HOUSE VACANT

Sub Division : 344 MR Route : F07 FA ID : 0400010491
 Account # : 0001790946 Customer Name : KEY,KALISHIAPhone #:(407)
 745-9872
 Address : 1829 HARDING AVE CSR: Batch System
 Operator : Shawn Ebert
 Entry Date : 1/4/2011 8:23:06PM SO Type : M-CUT
 Instructions :

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date : 1/5/2011 7:00:00PM Resolution Date : 1/6/2011
 9:00:00AM FA Status : Completed
 solution : READ , TAGGED DOOR , T/OFF , SME

Sub Division : 344 MR Route : F07 FA ID : 3581010848
 Account # : 1514942659 Customer Name : MACKEYROY,GEQUITA S
 Phone #: (407) 780-9005
 Address : 1800 LINCOLN AVE CSR: Batch System
 Operator : Chris Gosnell
 Entry Date : 9/6/2011 7:36:46PM SO Type : M-CUT

Instructions :

Due Date : 9/7/2011 7:00:00PM Resolution Date : 9/7/2011
 12:00:00AM FA Status : Completed
 Resolution : turned off meter,tagged door...crg

Sub Division : 344 MR Route : F07 FA ID : 3581010603
 Account # : 1514942659 Customer Name : MACKEYROY,GEQUITA S
 Phone #: (407) 780-9005
 Address : 1800 LINCOLN AVE CSR: Batch System
 Operator : LeRoy Grainger
 Entry Date : 5/4/2011 7:18:36PM SO Type : M-CUT

Instructions :

Due Date : 5/5/2011 7:00:00PM Resolution Date : 5/9/2011
 12:00:00AM FA Status : Completed
 Resolution : l.off,,lrg

Sub Division : 344 MR Route : F07 FA ID : 3581010048
 Account # : 1514942659 Customer Name : MACKEYROY,GEQUITA S
 Phone #: (407) 780-9005
 Address : 1800 LINCOLN AVE CSR: Lisa Bachmann
 Operator : LeRoy Grainger
 Entry Date : 4/11/2011 8:55:39AM SO Type : M-RECON

Instructions : Please reconnect service, husband at location for verification. /lab

Due Date : 4/11/2011 8:00:00PM Resolution Date : 4/11/2011
 12:00:00AM FA Status : Completed
 Resolution : reconnected,,,picked up signed tag,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 3581010443
 Account # : 1514942659 Customer Name : MACKEYROY,GEQUITA S
 Phone #: (407) 780-9005
 Address : 1800 LINCOLN AVE CSR: Lorie Mayeski
 Operator : LeRoy Grainger

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date : 5/9/2011 12:44:16PM SO Type : M-RECON

Instructions : PLEASE RECONNECT SERVICE. CUSTOMER HOME FOR SIGNATURE. THANKS, LORIE M.
5/9/2011*CALLED OUT TO LEROY GRAINGER @ 1:45 P.M.*

Due Date : 5/9/2011 6:00:00PM

Resolution Date : 5/9/2011

2:15:00PM FA Status : Completed

Resolution : rec,,,picked up tag,,,lrg

Sub Division : 344

MR Route : F07

FA ID : 3581010675

Account # :
Phone #: (407) 780-9005

1514942659

Customer Name :

MACKEYROY,GEQUITA S

Address :
Operator : LeRoy Grainger

1800 LINCOLN AVE

CSR: Batch System

Entry Date : 4/6/2011 7:23:08PM SO Type : M-CUT

Instructions :

Due Date : 4/7/2011 7:00:00PM

Resolution Date : 4/7/2011

12:00:00AM FA Status : Completed

Resolution : off

Sub Division : 344

MR Route : F07

FA ID : 3581010902

Account # :
Phone #: (407) 780-9005

1514942659

Customer Name :

MACKEYROY,GEQUITA S

Address :
Operator : Rodel Hermano

1800 LINCOLN AVE

CSR: Batch System

Entry Date : 3/7/2011 8:33:50PM SO Type : M-CUT

Instructions :

Due Date : 3/8/2011 7:00:00PM

Resolution Date : 3/8/2011

12:00:00AM FA Status : Completed

Resolution : OFF, TAGGED DOOR..RH

Sub Division : 344

MR Route : F07

FA ID : 3581010800

Account # :
Phone #: (407) 780-9005

1514942659

Customer Name :

MACKEYROY,GEQUITA S

Address :
Operator : LeRoy Grainger

1800 LINCOLN AVE

CSR: Linda JonesOperator

Entry Date : 9/15/2011 10:48:01AM SO Type : M-SIO Request Type: General Investigation

Instructions : PLEASE VERIFY WATER IS STILL OFF & CHECK HOUSE OCCUPANY. LINDA

Due Date : 9/16/2011 6:00:00PM

Resolution Date : 9/16/2011

12:00:00AM FA Status : Completed

Resolution : occupied and meter still locked off,,lrg

Sub Division : 344

MR Route : F07

FA ID : 3581010541

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Account # : 1514942659 Customer Name : MACKEYROY,GEQUITA S
 Phone #: (407) 780-9005
 Address : 1800 LINCOLN AVE CSR: Batch System
 Operator : LeRoy Grainger

Entry Date : 6/8/2011 7:23:22PM SO Type : M-CUT

Instructions :

Due Date : 6/9/2011 7:00:00PM Resolution Date : 6/9/2011
 12:00:00AM FA Status : Completed
 Resolution : off

Sub Division : 344 MR Route : F07 FA ID : 3581010785
 Account # : 1514942659 Customer Name : MACKEYROY,GEQUITA S
 Phone #: (407) 780-9005
 Address : 1800 LINCOLN AVE CSR: Batch System
 Operator : LeRoy Grainger

Entry Date : 11/28/2011 7:53:58PM SO Type : M-CUT

Instructions :

Due Date : 11/29/2011 7:00:00PM Resolution Date : 11/29/2011
 12:00:00AM FA Status : Completed
 Resolution : l.off,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 3581010339
 Account # : 1514942659 Customer Name : MACKEYROY,GEQUITA S
 Phone #: (407) 780-9005
 Address : 1800 LINCOLN AVE CSR: Deborah Volz
 Operator : Mike Finnegan

Entry Date : 12/7/2011 3:11:34PM SO Type : M-RECON

Instructions : reconnect service, cust hung tag on door. deb

Due Date : 12/8/2011 8:00:00PM Resolution Date : 12/7/2011
 12:00:00AM FA Status : Completed
 Resolution : RECONNECTED AND COLLECTED TAG.. MAF

Sub Division : 344 MR Route : F07 FA ID : 3581010213
 Account # : 1514942659 Customer Name : MACKEYROY,GEQUITA S
 Phone #: (407) 780-9005
 Address : 1800 LINCOLN AVE CSR: Cammy Iwinski Operator :

Entry Date : 6/23/2011 1:39:23PM SO Type : M-RECON

Instructions : paid \$100.00 conf# 755130236 .cust will be home. tag on door signed.cammy

Due Date : 6/23/2011 6:00:00PM Resolution Date : 6/23/2011
 12:00:00AM FA Status : Completed
 Resolution : CUSTOMER HAD ALREADY TURNED ON SERVICE AND NO ONE WAS HOME TO SIGN, NO TAG ON

Field Activity Detail Report from 01/01/2011 to 12/31/2011

DOOR.. KEV

Sub Division : 344 MR Route : F07 FA ID : 6133000999
 Account # : 4856526680 Customer Name : LIVELY,LORI Phone #: (407)
 429-1560
 Address : 201 CITRUS DR CSR: Batch System
 Operator : Mike Finnegan
 Entry Date : 11/22/2011 7:21:35PM SO Type : M-CUT
 Instructions :
 Due Date : 11/23/2011 7:00:00PM Resolution Date : 11/28/2011
 12:00:00AM FA Status : Completed
 Resolution : off,,m.a.f.

Sub Division : 344 MR Route : F07 FA ID : 6133000150
 Account # : 4856526680 Customer Name : LIVELY,LORI Phone #: (407)
 429-1560
 Address : 201 CITRUS DR CSR: Deborah Volz
 Operator : LeRoy Grainger
 Entry Date : 11/28/2011 9:47:36AM SO Type : M-RECON
 Instructions : reconnect service, waiver was faxed/filed in fl office. tks. deb
 Due Date : 11/28/2011 8:00:00PM Resolution Date : 11/28/2011
 10:00AM FA Status : Completed
 Resolution : rec,,lrg

Sub Division : 344 MR Route : F07 FA ID : 6189900288
 Account # : 3512585366 Customer Name : ELLIS,ROSE Phone #:
 Address : 1831 COOLIDGE AVE CSR: Karen Thimmes
 Operator : LeRoy Grainger
 Entry Date : 2/22/2011 10:37:05AM SO Type : HIBILL
 Instructions : Reread meter and check for leak. Customer called complaining of High Bill. Thanks, Karyn.
 Due Date : 2/23/2011 8:00:00PM Resolution Date : 2/23/2011
 12:00:00AM FA Status : Completed
 Resolution : no leaks detected,,tagged door with findings,,lrg

Sub Division : 344 MR Route : F07 FA ID : 6189900533
 Account # : 3512585366 Customer Name : ELLIS,ROSE Phone #:
 Address : 1831 COOLIDGE AVE CSR: Batch System
 Operator : Shawn Ebert
 Entry Date : 7/6/2011 7:18:40PM SO Type : M-CUT
 Instructions :

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date : 7/7/2011 7:00:00PM Resolution Date : 7/11/2011
 12:00:00AM FA Status : Completed
 Resolution : READ , TURNED OFF , TAGGED DOOR , SME

Sub Division : 344 MR Route : F07 FA ID : 6189900487
 Account # : 3512585366 Customer Name : ELLIS,ROSE Phone #:
 Address : 1831 COOLIDGE AVE CSR: Linda Jones Operator
 : LeRoy Grainger
 Entry Date : 8/29/2011 3:45:53PM SO Type : M-SIO Request Type: General Investigation
 Instructions : PLEASE TURN OFF & LOCK METER--WAS CUT 7/7--STEALING WATER--NEED TO VERIFY IF HOUSE
 OCCUPIED. LINDA

Due Date : 8/30/2011 6:00:00PM Resolution Date : 8/30/2011
 12:00:00AM FA Status : Completed
 Resolution : turned off,,,tagged,,,looks vacant,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 6950110228
 Account # : 9265209823 Customer Name : CANTER,DEBORAH Phone #:
 (407) 719-0600
 Address : 104 VIHLEN RD CSR: Brandi Deere
 Operator : LeRoy Grainger
 Entry Date : 1/12/2011 7:15:54AM SO Type : M-ON
 Instructions : PLEASE TURN ON FOR NEW. RCVD SIGNED WAIVER IN OFFICE. THANKS, BND

Due Date : 1/13/2011 6:00:00PM Resolution Date : 1/13/2011
 12:00:00AM FA Status : Completed
 Resolution : water allready on,lrg

Sub Division : 344 MR Route : F07 FA ID : 2530210381
 Account # : 3553971903 Customer Name : Robinson,Jumika Phone #:
 (407) 879-3584
 Address : 420 TANGELO DR CSR: Batch System
 Operator : Chris Gosnell
 Entry Date : 12/27/2011 7:40:03PM SO Type : M-CUT

Instructions :
 Due Date : 12/28/2011 7:00:00PM Resolution Date : 12/28/2011
 8:36:00AM FA Status : Completed
 Resolution : locked off meter tagged door....crg

Sub Division : 344 MR Route : F07 FA ID : 2530210911
 Account # : 3553971903 Customer Name : Robinson,Jumika Phone #:
 (407) 879-3584
 Address : 420 TANGELO DR CSR: Batch System
 Operator : Kevin Cooper

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date : 7/6/2011 7:18:40PM SO Type : M-CUT

Instructions :

Due Date : 7/7/2011 7:00:00PM
 12:00:00AM FA Status : Completed

Resolution Date : 7/11/2011

Resolution : turned off meter tagged door...crg

Sub Division : 344

MR Route : F07

FA ID : 2530210247

Account # : 3553971903 Customer Name : Robinson,JumikaPhone #:
 (407) 879-3584

Address : 420 TANGELO DR CSR: Brandi Deere
 Operator : LeRoy Grainger

Entry Date : 11/23/2011 8:10:33AM SO Type : M-RECON

Instructions : reconnect & pick up tag. page to john m

Due Date : 11/23/2011 6:00:00PM
 12:00:00AM FA Status : Completed

Resolution Date : 11/23/2011

Resolution : rec,,,picked up tag,,,,lrg

Sub Division : 344

MR Route : F07

FA ID : 2530210569

Account # : 3553971903 Customer Name : Robinson,JumikaPhone #:
 (407) 879-3584

Address : 420 TANGELO DR CSR: Batch System
 Operator : Mike Finnegan

Entry Date : 11/1/2011 7:23:40PM SO Type : M-CUT

Instructions :

Due Date : 11/2/2011 7:00:00PM
 12:00:00AM FA Status : Completed

Resolution Date : 11/2/2011

Resolution : water off and meter islocked

Sub Division : 344

MR Route : F07

FA ID : 2530210797

Account # : 3553971903 Customer Name : Robinson,JumikaPhone #:
 (407) 879-3584

Address : 420 TANGELO DR CSR: Linda JonesOperator
 : LeRoy Grainger

Entry Date : 9/26/2011 11:58:23AM SO Type : M-WARN

Instructions : ISSUE FA TO CALL OFFICE. NEED CONTACT INFO UPDATED. LINDA

Due Date : 9/27/2011 6:00:00PM
 12:00:00AM FA Status : Completed

Resolution Date : 9/27/2011

Resolution : hung tag,,,lrg

Sub Division : 344

MR Route : F07

FA ID : 2530210768

Account # : 3553971903 Customer Name : Robinson,JumikaPhone #:

Field Activity Detail Report from 01/01/2011 to 12/31/2011

(407) 879-3584

Address :
LeRoy Grainger

420 TANGELO DR

CSR: Linda JonesOperator

Entry Date : 12/16/2011 1:40:34PM SO Type : M-WARN

Instructions : # NO GOOD--ISSUE FA TO CALL OFFICE--NEED CONTACT INFO UPDATED & BALANCE ON ACCOUNT.
LINDADue Date : 12/19/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 12/19/2011

Resolution : hung tag,,,lrg

Sub Division : 344

MR Route : F07

FA ID : 2530210200

Account # :
(407) 879-3584

3553971903

Customer Name :

Robinson,JumikaPhone #:

Address :
Operator : Donna Brown

420 TANGELO DR

CSR: Linette Orengo

Entry Date : 1/13/2011 1:54:31PM SO Type : M-ON

Instructions : please take read & turn on for new in the AM cust. will be home between 8am-12noon.../LIO FL

Due Date : 1/14/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 1/14/2011

Resolution : Obtained signature. Turned on. DB

Sub Division : 344

MR Route : F07

FA ID : 2530210456

Account # :
(407) 879-3584

3553971903

Customer Name :

Robinson,JumikaPhone #:

Address :
Operator : LeRoy Grainger

420 TANGELO DR

CSR: Deborah Volz

Entry Date : 10/31/2011 1:52:14PM SO Type : HIBILL

Instructions : re-read meter, check for leaks & tag door of findings, Hi bill complaint. deb

Due Date : 10/31/2011 1:52:15PM
12:00:00AM FA Status : Completed

Resolution Date : 11/1/2011

Resolution : meter running upon arrival,,customer was home and i showed her meter running,,she said she was not using water,,i asked if maybe she had a toilet running and she said she might,,so i suggested for her to turn toilet valve off and she did,,,her meter st

Sub Division : 344

MR Route : F07

FA ID : 2530210816

Account # :
(407) 879-3584

3553971903

Customer Name :

Robinson,JumikaPhone #:

Address :
LeRoy Grainger

420 TANGELO DR

CSR: Vicki WilsonOperator

Entry Date : 7/28/2011 9:23:28AM SO Type : M-RECON

Instructions : Please reconnect tag on door//vicki contacted kevin

Due Date : 7/29/2011 8:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 7/29/2011

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution :rec,,,picked up tag,,,lrg

Sub Division : 344

MR Route : F07

FA ID : 2530210913

Account # :
(407) 879-3584

3553971903

Customer Name :

Robinson,JumikaPhone #:

Address :
LeRoy Grainger

420 TANGELO DR

CSR: Linda JonesOperator

Entry Date : 11/18/2011 2:11:37PM

SO Type : M-SIO

Request Type: General Investigation

Instructions : ISSUE FA TO VERIFY WATER STILL OFF & CHECK HOUSE OCCUPANCY. LINDA

Due Date :
12:00:00AM

11/21/2011 6:00:00PM

Resolution Date : 11/21/2011

FA Status : Completed

Resolution :house is occupied...cust called today to confirm balance on acct. bnd/fl shacked locked meter,,,tagged door,,,lrg

Sub Division : 344

MR Route : F07

FA ID : 2530210885

Account # :
(407) 879-3584

3553971903

Customer Name :

Robinson,JumikaPhone #:

Address :
Operator : LeRoy Grainger

420 TANGELO DR

CSR: Lorie Mayeski

Entry Date : 1/12/2011 2:57:03PM

SO Type : M-OFF

Instructions : PLEASE OBTAIN FINAL READ, TURN OFF METER AND LOCK. TAG FOR NEW. THANKS, LORIE

Due Date :
12:00:00AM

1/13/2011 6:00:00PM

Resolution Date : 1/13/2011

FA Status : Completed

Resolution :read,locked and tagged,lrg

Sub Division : 344

MR Route : F07

FA ID : 7593000295

Account # :
(407) 323-6658

5424018777

Customer Name :

FORD,ANTOINETTEPhone #:

Address :
Operator : LeRoy Grainger

304 TEMPLE DR

CSR: Lorie Mayeski

Entry Date : 1/5/2011 10:44:35AM

SO Type : M-ON

Instructions : *P.M. TURN ON HAS BEEN REQUESTED(NO PROMISE GIVEN TO CUSTOMER) *CUSTOMER PHONE NUMBER IF NEEDED IS (407)-323-6658 OR 321-696-2137*PLEASE OBTAIN START READ AND TURN ON FOR NEW. LORIE M. 1-5-2011

Due Date :
2:30:00PM

1/6/2011 6:00:00PM

Resolution Date : 1/6/2011

FA Status : Completed

Resolution :turned on,picked up tag,lrg

Sub Division : 344

MR Route : F07

FA ID : 5860110935

Account # :
Phone #: (321) 377-2220

9316342791

Customer Name :

WILLIAMS,RAYMOND R

Address :
Operator : LeRoy Grainger

305 TAMMY DR

CSR: Batch System

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date : 6/8/2011 7:23:22PM SO Type : M-CUT

Instructions :

Due Date : 6/9/2011 7:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 6/9/2011

Resolution : off

Sub Division : 344

MR Route : F07

FA ID : 5860110705

Account # :
Phone #: (321) 377-2220

9316342791

Customer Name :

WILLIAMS,RAYMOND R

Address :
Operator : LeRoy Grainger

305 TAMMY DR

CSR: Batch System

Entry Date : 5/4/2011 7:18:36PM SO Type : M-CUT

Instructions :

Due Date : 5/5/2011 7:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 5/9/2011

Resolution : off,,,lrg

Sub Division : 344

MR Route : F07

FA ID : 5860110689

Account # :
Phone #: (321) 377-2220

9316342791

Customer Name :

WILLIAMS,RAYMOND R

Address :
Operator : LeRoy Grainger

305 TAMMY DR

CSR: Maxine Norris

Entry Date : 5/9/2011 2:39:56PM SO Type : M-RECON

Instructions : please restore service.... tag left on door

Due Date : 5/9/2011 6:30:00PM
3:45:00PM FA Status : Completed

Resolution Date : 5/9/2011

Resolution : rec,,,lrg

Sub Division : 344

MR Route : F07

FA ID : 5860110933

Account # :
Phone #: (321) 377-2220

9316342791

Customer Name :

WILLIAMS,RAYMOND R

Address :
Operator : LeRoy Grainger

305 TAMMY DR

CSR: Brandi Deere

Entry Date : 7/21/2011 8:16:58AM SO Type : HIBILL

Instructions : PLEASE RE-READ METER. CUST SAYS HE TRIED TO READ METER AND IT'S BURRIED UNDER 3 INCHES OF DIRT. CUST CALLED CONCERNED OF HIGH BILL. THANKS BND/FL

Due Date : 7/22/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 7/22/2011

Resolution : no leaks detected,,,tagged door with findings,,,lrg

Sub Division : 344

MR Route : F07

FA ID : 5860110497

Account # :

9316342791

Customer Name :

WILLIAMS,RAYMOND R

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Phone #: (321) 377-2220

Address :
Operator : LeRoy Grainger

305 TAMMY DR

CSR: Isabel Ceballos

Entry Date : 1/31/2011 2:32:23PM SO Type : M-ON

Instructions : Read & turn on for new. PM appt. /ic

Due Date : 2/4/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 2/4/2011

Resolution : turned on,lrg

Sub Division : 344

MR Route : F07

FA ID : 5860110846

Account # :
Phone #: (321) 377-2220

9316342791

Customer Name :

WILLIAMS,RAYMOND R

Address :
Operator : LeRoy Grainger

305 TAMMY DR

CSR: Karen Thimmes

Entry Date : 6/9/2011 8:28:19AM SO Type : M-RECON

Instructions : Reconnect service, waiver on door. Called Kevin. Thanks, Karyn

Due Date : 6/9/2011 8:00:00PM
11:10:00AM FA Status : Completed

Resolution Date : 6/9/2011

Resolution : rec,,picked up tag,,,lrg

Sub Division : 344

MR Route : F07

FA ID : 1492000533

Account # :
578-0562

0809307018

Customer Name :

Thomas,EricPhone #:(321)

Address :
Operator : LeRoy Grainger

203 TANGERINE DR

CSR: Constance Dunn

Entry Date : 5/3/2011 2:26:53PM SO Type : M-READ

Instructions : Take read and leave on for new. Thanks Connie

Due Date : 5/4/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 5/4/2011

Resolution : read,left on,,,lrg

Sub Division : 344

MR Route : F07

FA ID : 7873000966

Account # :
Address :
LeRoy Grainger

2125780802

Customer Name :

Labit,JeremyPhone #:

407 BETH DR

CSR: Tara DruryOperator :

Entry Date : 5/6/2011 9:16:34AM SO Type : M-READ

Instructions : Take final read and leave on for new customer. /tmd

Due Date : 5/9/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 5/9/2011

Resolution : read,left on,,,lrg

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division : 344

MR Route : F07

FA ID : 7873000324

Account # : 2125780802 Customer Name : Labit,JeremyPhone #:
 Address : 407 BETH DR CSR: Jennifer Elliot
 Operator : LeRoy Grainger

Entry Date : 3/4/2011 3:06:21PM SO Type : M-ON

Instructions : Take read and leave on for new customer. Jennifer

Due Date : 3/7/2011 8:00:00PM Resolution Date : 3/7/2011
 12:00:00AM FA Status : Completed

Resolution : read,left on,lrg

Sub Division : 344

MR Route : F07

FA ID : 7873000049

Account # : 2125780802 Customer Name : Labit,JeremyPhone #:
 Address : 407 BETH DR CSR: Linda JonesOperator
 : LeRoy Grainger

Entry Date : 11/22/2011 3:05:21PM SO Type : M-WARN

Instructions : # NO GOOD---ISSUE FA TO CALL OFFICE--NEED CONTACT INFO UPDATED & BALANCE ON ACCOUNT.
LINDA

Due Date : 11/23/2011 6:00:00PM Resolution Date : 11/23/2011
 12:00:00AM FA Status : Completed

Resolution : hung tag,,,lrg

Sub Division : 344

MR Route : F07

FA ID : 7170110458

Account # : 1477045157 Customer Name : MOSS,TRACYPhone #:(352)
 989-1268

Address : 302 TAMMY DR CSR: Batch System
 Operator : Rodel Hermano

Entry Date : 4/26/2011 7:01:40PM SO Type : M-EXCHNG

Instructions : MR ID: 717012520784, MR REMARK: GF

Due Date : 5/7/2011 7:01:00PM Resolution Date : 5/13/2011
 12:00:00AM FA Status : Completed

Resolution : REPLACED FOGGED 5/8" METER..RH

Sub Division : 344

MR Route : F07

FA ID : 7170110229

Account # : 1477045157 Customer Name : MOSS,TRACYPhone #:(352)
 989-1268

Address : 302 TAMMY DR CSR: Miranda Roberts
 Operator : Rodel Hermano

Entry Date : 5/20/2011 12:43:07PM SO Type : M-READ

Instructions : PLEASE GET START READ AND LEAVE WATER ON FOR NEW CUSTOMER - MR

Due Date : 5/26/2011 6:00:00PM Resolution Date : 5/26/2011
 8:44:00AM FA Status : Completed

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution : READ AND LEFT ON FOR NEW CUSTOMER..RH

Division : 344

MR Route : F07

FA ID : 9933000651

Account # :
263-9227

5134165238

Customer Name :

Constable, FrankPhone #:(321)

Address :
Operator : LeRoy Grainger

306 SATSUMA DR

CSR: Peggy Hanks

Entry Date : 8/2/2011 1:09:44PM

SO Type : M-SIO

Request Type: General Investigation

Instructions : Record the meter badge/serial # and manufacturer. Put meter info in comments. Thanks, Peggy

Due Date : 8/11/2011 3:00:00PM

Resolution Date : 8/11/2011

12:00:00AM FA Status : Completed

Resolution : badge#8317247,,,make precision,,,lrg

Sub Division : 344

MR Route : F07

FA ID : 9933000720

Account # :
263-9227

5134165238

Customer Name :

Constable, FrankPhone #:(321)

Address :
Operator :

306 SATSUMA DR

CSR:Batch SystemOperator :

Entry Date : 6/1/2011 7:18:03PM

SO Type : M-SIO

Request Type: General Investigation

Instructions :

Due Date : 6/1/2011 6:00:00PM

Resolution Date : 6/3/2011

12:00:00AM FA Status : Completed

Resolution : entered in error

Sub Division : 344

MR Route : F07

FA ID : 9933000843

Account # :
263-9227

5134165238

Customer Name :

Constable, FrankPhone #:(321)

Address :
Operator : LeRoy Grainger

306 SATSUMA DR

CSR: Tara DruryOperator :

Entry Date : 5/6/2011 2:23:47PM

SO Type : M-WARN

Instructions : Please tag door for cust to call office and update mailing address. /tmd

Due Date : 5/10/2011 8:00:00PM

Resolution Date : 5/9/2011

12:00:00AM FA Status : Completed

Resolution : hung tag,,,lrg

Sub Division : 344

MR Route : F07

FA ID : 9933000532

Account # :
263-9227

5134165238

Customer Name :

Constable, FrankPhone #:(321)

Address :
Operator : LeRoy Grainger

306 SATSUMA DR

CSR: Constance Dunn

Entry Date : 5/31/2011 1:27:02PM

SO Type : M-READ

Instructions : Take read and leave on for new. thanks Connie

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date : 6/1/2011 6:00:00PM Resolution Date : 6/1/2011
 12:00:00AM FA Status : Completed
 Resolution : read,left on,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 2320130620
 Account # : 4002928150 Customer Name : Phillips,ByronPhone #:(407)
 329-7145
 Address : 307 SATSUMA DR CSR:Batch SystemOperator :
 Entry Date : 6/9/2011 9:00:41AM SO Type : INSTLMTR

Instructions :
 Due Date : 5/21/2011 6:00:00PM Resolution Date : 6/27/2011
 12:00:00AM FA Status : Completed
 Resolution :

Sub Division : 344 MR Route : F07 FA ID : 4590110556
 Account # : 5169497816 Customer Name : Danzy,ElizerPhone #:(407)
 687-6134
 Address : 101 LOCH ARBOR CT CSR:Tara DruryOperator :
 Entry Date : 6/20/2011 8:35:20AM SO Type : M-READ

Instructions : Take final read and leave on for new customer. /tmd
 Due Date : 6/24/2011 6:00:00PM Resolution Date : 6/24/2011
 12:00:00AM FA Status : Completed
 Resolution :

Sub Division : 344 MR Route : F07 FA ID : 4590110417
 Account # : 5169497816 Customer Name : Danzy,ElizerPhone #:(407)
 687-6134
 Address : 101 LOCH ARBOR CT CSR: Isabel Ceballos
 Operator : LeRoy Grainger
 Entry Date : 3/9/2011 11:22:30AM SO Type : M-ON

Instructions : Read & turn on for new. /ic E-mailed waiver (Signed waiver in office)
 Due Date : 3/10/2011 6:00:00PM Resolution Date : 3/10/2011
 12:00:00AM FA Status : Completed
 Resolution : turned on,lrg

Sub Division : 344 MR Route : F07 FA ID : 3604000031
 Account # : 1819583562 Customer Name : WILSON,NINAPhone #:(386)
 848-0764
 Address : 408 BETH DR CSR: Batch System
 Operator : LeRoy Grainger
 Entry Date : 4/6/2011 7:23:08PM SO Type : M-CUT

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions :

Due Date : 4/7/2011 7:00:00PM Resolution Date : 4/7/2011
 12:00:00AM FA Status : Completed
 Resolution : off

Sub Division : 344 MR Route : F07 FA ID : 3604000047
 Account # : 1819583562 Customer Name : WILSON,NINA Phone #:(386)
 848-0764
 Address : 408 BETH DR CSR: Brandi Deere
 Operator : LeRoy Grainger

Entry Date : 4/12/2011 11:29:11AM SO Type : M-RECON

Instructions : RECONNECT AND PICK UP TAG. PAGE TO KEVIN

Due Date : 4/12/2011 6:00:00PM Resolution Date : 4/12/2011
 12:00:00AM FA Status : Completed
 Resolution : rec,,lrg

Sub Division : 344 MR Route : F07 FA ID : 3604000912
 Account # : 1819583562 Customer Name : WILSON,NINA Phone #:(386)
 848-0764
 Address : 408 BETH DR CSR: Lisa Bachmann
 Operator : Mike Finnegan

Entry Date : 7/1/2011 2:37:12PM SO Type : M-ON

Instructions : Please connect service for new customer. customer onsite and said "Thanks!!!!" /lab

Due Date : 7/1/2011 6:00:00PM Resolution Date : 7/1/2011
 12:00:00AM FA Status : Completed
 Resolution : water is turned on maf

Sub Division : 344 MR Route : F07 FA ID : 3604000941
 Account # : 1819583562 Customer Name : WILSON,NINA Phone #:(386)
 848-0764
 Address : 408 BETH DR CSR: Kimberly Bennett
 Operator : LeRoy Grainger

Entry Date : 6/28/2011 7:09:13AM SO Type : M-OFF

Instructions : PLEASE OBTAIN FINAL READING LOCK OFF TAG FOR NEW. KIM-FL

Due Date : 6/29/2011 6:00:00PM Resolution Date : 6/29/2011
 12:00:00AM FA Status : Completed
 Resolution : read,locked,tagged,,lrg

Sub Division : 344 MR Route : F07 FA ID : 2266910034
 Account # : 7103194556 Customer Name : CONTI,JOHN Phone #:(407)
 330-2925
 Address : 301 TANGERINE DR CSR: Loretta Abbott

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Operator : LeRoy Grainger

Entry Date : 5/9/2011 7:59:57AM SO Type : M-ON

Instructions : PLEASE TURN ON SERVICE - DOOR TAG/WAIVER IS ON THE DOOR. CAN YOU LOCATE WHERE THE SHUT OFF VALVE IS FOR THE HOUSE? PLEASE? MR. CONTI'S PHONE #407-330-2925. THANKS, LORETTA

Due Date : 5/10/2011 6:00:00PM Resolution Date : 5/10/2011
12:00:00AM FA Status : Completed

Resolution : turned on picked up tag,,,lrg

Sub Division : 344

MR Route : F07

FA ID : 2266910467

Account # : 7103194556 Customer Name : CONTI,JOHN Phone #:(407)
330-2925Address : 301 TANGERINE DR CSR: Cristina Harden
Operator : LeRoy Grainger

Entry Date : 2/28/2011 8:58:59AM SO Type : M-READ

Instructions : CUST REQUEST P.M. APPT FOR NEW SVC. PLS CALL 30 MIN AHEAD: 949-639-3518. THANKS/TINA

Due Date : 3/1/2011 6:00:00PM Resolution Date : 3/1/2011
12:00:00AM FA Status : Completed

Resolution : turned on,,,but house valve is off,,,tagged door with findings,lrg

Sub Division : 344

MR Route : F07

FA ID : 2266910464

Account # : 7103194556 Customer Name : CONTI,JOHN Phone #:(407)
330-2925Address : 301 TANGERINE DR CSR: Stephanie Calbreath
Operator : LeRoy Grainger

Entry Date : 7/12/2011 7:36:21AM SO Type : M-SIO Request Type: General Investigation

Instructions : PLS CK FOR MISS READING AND SIGNS OF LEAKAGE/MOVEMENT ON THE MTR,,, HOUSE IS VACANT AND HAS NO WORKING PLUMBING AS OF RIGHT NOW. PLS TAG DOOR W/ FINDINGS.. THKS SRC NC

Due Date : 7/13/2011 6:30:00PM Resolution Date : 7/13/2011
12:00:00AM FA Status : Completed

Resolution : meter locked off on 7-11-11 and is still off with same read,,,lrg

Sub Division : 344

MR Route : F07

FA ID : 2266910272

Account # : 7103194556 Customer Name : CONTI,JOHN Phone #:(407)
330-2925Address : 301 TANGERINE DR CSR: Tara Drury Operator :
LeRoy Grainger

Entry Date : 4/25/2011 1:17:15PM SO Type : M-OFF

Instructions : Take final read and lock meter. Tag door for new to apply. /tmd

Due Date : 4/26/2011 6:00:00PM Resolution Date : 4/26/2011
12:00:00AM FA Status : Completed

Resolution : read,locked and tagged,,,lrg

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division : 344

MR Route : F07

FA ID : 2266910190

Account # :
330-2925

7103194556

Customer Name :

CONTI,JOHNPhone #:(407)

Address :
Operator : Shawn Ebert

301 TANGERINE DR

CSR: Batch System

Entry Date : 7/6/2011 7:18:40PM

SO Type : M-CUT

Instructions :

Due Date : 7/7/2011 7:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 7/11/2011

Resolution : READ , TURNED OFF , TAGGED DOOR , SME

Sub Division : 344

MR Route : F07

FA ID : 2266910545

Account # :
330-2925

7103194556

Customer Name :

CONTI,JOHNPhone #:(407)

Address :
Operator : LeRoy Grainger

301 TANGERINE DR

CSR: Loretta Abbott

Entry Date : 7/21/2011 7:41:52AM

SO Type : M-RECON

Instructions : CUST. CALLED FOR RE-CONNECT - THEY WILL BE THERE ALL DAY - NO WAIVER. THANKS, LORETTA

Due Date : 7/21/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 7/21/2011

Resolution : turned on picked up tagg,,,,lrg

Sub Division : 344

MR Route : F07

FA ID : 2266910252

Account # :
330-2925

7103194556

Customer Name :

CONTI,JOHNPhone #:(407)

Address :
Operator : LeRoy Grainger

301 TANGERINE DR

CSR: Cristina Harden

Entry Date : 3/9/2011 11:22:44AM

SO Type : M-SIO

Request Type: General Investigation

Instructions : cust completed faucet leak repair for bank owned home & turned water back on at street, no water. pls call Steve Wentworth: 321-377-4386. paged LeRoy "Coach", advised cust he'd be there ~ 2pm. thanks/tina

Due Date : 3/9/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 3/9/2011

Resolution : talked with steve and water is up to meter when on,,,,i suggested house valve could need to be replaced,,,,lrg

Sub Division : 344

MR Route : F07

FA ID : 1631010281

Account # :
(407) 497-8050

3908893926

Customer Name :

PINDER,TYRONEPhone #:

Address :
Operator : LeRoy Grainger

3046 TRUMAN BLVD

CSR: Linda JonesOperator

Entry Date : 3/23/2011 9:18:13AM

SO Type : M-ON

Instructions : TURN ON FOR NEW CUSTOMER. WAIVER IN OFFICE ON FILE. LINDA

Due Date : 3/24/2011 6:00:00PM

Resolution Date : 3/24/2011

Field Activity Detail Report from 01/01/2011 to 12/31/2011

12:00:00AM FA Status : Completed

Resolution : turned on,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 9933000651
 Account # : 5134165238 Customer Name : Constable, Frank Phone #:(321)
 263-9227

Address : 306 SATSUMA DR CSR: Peggy Hanks
 Operator : LeRoy Grainger

Entry Date : 8/2/2011 1:09:44PM SO Type : M-SIO Request Type: General Investigation

Instructions : Record the meter badge/serial # and manufacturer. Put meter info in comments. Thanks, Peggy

Due Date : 8/11/2011 3:00:00PM Resolution Date : 8/11/2011

12:00:00AM FA Status : Completed

Resolution : badge#8317247,,,make precision,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 9933000720
 Account # : 5134165238 Customer Name : Constable, Frank Phone #:(321)
 263-9227

Address : 306 SATSUMA DR CSR:Batch SystemOperator :

Entry Date : 6/1/2011 7:18:03PM SO Type : M-SIO Request Type: General Investigation

Instructions :

Due Date : 6/1/2011 6:00:00PM Resolution Date : 6/3/2011

12:00:00AM FA Status : Completed

Resolution : entered in error

Sub Division : 344 MR Route : F07 FA ID : 9933000843
 Account # : 5134165238 Customer Name : Constable, Frank Phone #:(321)
 263-9227

Address : 306 SATSUMA DR CSR: Tara Drury Operator :
 LeRoy Grainger

Entry Date : 5/6/2011 2:23:47PM SO Type : M-WARN

Instructions : Please tag door for cust to call office and update mailing address. /tmd

Due Date : 5/10/2011 8:00:00PM Resolution Date : 5/9/2011

12:00:00AM FA Status : Completed

Resolution : hung tag,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 9933000532
 Account # : 5134165238 Customer Name : Constable, Frank Phone #:(321)
 263-9227

Address : 306 SATSUMA DR CSR: Constance Dunn
 Operator : LeRoy Grainger

Entry Date : 5/31/2011 1:27:02PM SO Type : M-READ

Instructions : Take read and leave on for new. thanks Connie

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date : 6/1/2011 6:00:00PM Resolution Date : 6/1/2011
 12:00:00AM FA Status : Completed
 Resolution : read,left on,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 3153000295
 Account # : 7208191157 Customer Name : FOGT,DAVIDPhone #:(407)
 310-3895
 Address : 404 SATSUMA DR CSR: Batch System
 Operator : LeRoy Grainger
 Entry Date : 1/4/2011 8:23:06PM SO Type : M-CUT

Instructions :
 Due Date : 1/5/2011 7:00:00PM Resolution Date : 1/6/2011
 10:30:00AM FA Status : Completed
 Resolution : off

Sub Division : 344 MR Route : F07 FA ID : 3153000329
 Account # : 7208191157 Customer Name : FOGT,DAVIDPhone #:(407)
 310-3895
 Address : 404 SATSUMA DR CSR: Cristina Harden
 Operator : LeRoy Grainger
 Entry Date : 1/6/2011 11:29:42AM SO Type : M-RECON

Instructions : PLS RECON SVC. PLS CK W/ OFFICE FOR WAIVER. HAVE NOT PAGED OUT YET. THANKS/TINA
 Due Date : 1/6/2011 6:00:00PM Resolution Date : 1/6/2011
 2:40:00PM FA Status : Completed
 Resolution : reconnected per tina in office,picked up tag,lrg

Sub Division : 344 MR Route : F07 FA ID : 3153000605
 Account # : 7208191157 Customer Name : FOGT,DAVIDPhone #:(407)
 310-3895
 Address : 404 SATSUMA DR CSR: Andrea Lybarger
 Operator : LeRoy Grainger
 Entry Date : 8/22/2011 12:57:24PM SO Type : M-ON

Instructions : MR REQ TURN ON AFTER NOON. HE WILL BE HOME. PLEASE TURN ON AND TAKE START READ FOR NEW CUSTOMER. THANKS ANDREA
 Due Date : 8/26/2011 6:00:00PM Resolution Date : 8/26/2011
 12:00:00AM FA Status : Completed
 Resolution : turned on picked up tag,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 3153000753
 Account # : 7208191157 Customer Name : FOGT,DAVIDPhone #:(407)
 310-3895
 Address : 404 SATSUMA DR CSR: Linda JonesOperator

Field Activity Detail Report from 01/01/2011 to 12/31/2011

: LeRoy Grainger

Entry Date : 4/5/2011 2:53:59PM SO Type : M-OFF

Instructions : TAKE FINAL READ AND LOCK METER. LINDA

Due Date : 4/29/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 4/29/2011

Resolution : read,locked and tagged,,,lrg

Sub Division : 344

MR Route : F07

FA ID : 8524000262

Account # :
(703) 380-9884

5873781929

Customer Name :

BOWSER,SILVANAPhone #:

Address :
Operator : LeRoy Grainger

408 TEMPLE DR

CSR: Sheri Demonbreun

Entry Date : 8/31/2011 7:53:51AM SO Type : M-OFF

Instructions : take read and lock meter, tag door for new to apply-thanks sheri

Due Date : 9/1/2011 8:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 9/1/2011

Resolution : turned off,,,tagged,,,lrg

Sub Division : 344

MR Route : F07

FA ID : 8524000513

Account # :
(703) 380-9884

5873781929

Customer Name :

BOWSER,SILVANAPhone #:

Address :
Operator : LeRoy Grainger

408 TEMPLE DR

CSR: Constance Dunn

Entry Date : 8/31/2011 9:30:14AM SO Type : M-READ

Instructions : PLEASE TAKE READ, TURN ON, WAIVER IN OFFICE.THANKS CONNIE

Due Date : 9/9/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 9/9/2011

Resolution : turned on,,,lrg

Sub Division : 344

MR Route : F07

FA ID : 8524000575

Account # :
(703) 380-9884

5873781929

Customer Name :

BOWSER,SILVANAPhone #:

Address :
Operator : Chris Gosnell

408 TEMPLE DR

CSR: Batch System

Entry Date : 9/25/2011 7:27:12PM SO Type : M-EXCHNG

Instructions : MR ID: 852401181023, MR REMARK: MS

Due Date : 9/25/2011 7:27:12PM
12:00:00AM FA Status : Completed

Resolution Date : 9/26/2011

Resolution : Replaced stuck 5/8 meter and gaskets....crg

Sub Division : 344

MR Route : F07

FA ID : 8524000542

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Account # : 5873781929 Customer Name : BOWSER,SILVANAPhone #:
 (703) 380-9884
 Address : 408 TEMPLE DR CSR: Linette Orengo
 Operator : LeRoy Grainger

Entry Date : 3/1/2011 8:03:57AM SO Type : M-READ
 Instructions : Please take read & leave on for new. I paged Kevin to inform him of this read & leave on today.../LIO FL
 Due Date : 3/1/2011 6:00:00PM Resolution Date : 3/1/2011
 12:00:00AM FA Status : Completed
 Resolution : read left on,lrg

Sub Division : 344 MR Route : F07 FA ID : 8524000865
 Account # : 5873781929 Customer Name : BOWSER,SILVANAPhone #:
 (703) 380-9884

Address : 408 TEMPLE DR CSR:Batch SystemOperator :
 Entry Date : 3/1/2011 11:01:27AM SO Type : M-SIO Request Type: General Investigation
 Instructions :
 Due Date : 3/1/2011 6:00:00PM Resolution Date : 3/1/2011
 12:00:00AM FA Status : Completed
 Resolution : entered in error

Sub Division : 344 MR Route : F07 FA ID : 8524000371
 Account # : 5873781929 Customer Name : BOWSER,SILVANAPhone #:
 (703) 380-9884
 Address : 408 TEMPLE DR CSR: Lori JonesOperator :
 LeRoy Grainger

Entry Date : 3/18/2011 1:59:40PM SO Type : M-READ
 Instructions : Please read meter and leave on for new customer. Thank you. LLJ
 Due Date : 3/21/2011 6:00:00PM Resolution Date : 3/21/2011
 12:00:00AM FA Status : Completed
 Resolution : read,left on,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 5306910270
 Account # : 1205180359 Customer Name : Jernigan,ShashauntePhone #:
 (407) 415-6727

Address : 2967 MCKINLEY LN CSR: Batch System
 Operator : LeRoy Grainger
 Entry Date : 5/18/2011 7:19:28PM SO Type : M-SIO Request Type: General Investigation
 Instructions :
 Due Date : 5/23/2011 6:00:00PM Resolution Date : 5/23/2011
 12:00:00AM FA Status : Completed
 Resolution : entered in error

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division : 344 MR Route : F07 FA ID : 5306910221
 Account # : 1205180359 Customer Name : Jernigan,ShashauntePhone #:
 (+07) 415-6727
 Address : 2967 MCKINLEY LN CSR: Batch System
 Operator : LeRoy Grainger
 Entry Date : 5/4/2011 7:18:36PM SO Type : M-CUT
 Instructions :
 Due Date : 5/5/2011 7:00:00PM Resolution Date : 5/9/2011
 12:00:00AM FA Status : Completed
 Resolution : off,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 5306910233
 Account # : 1205180359 Customer Name : Jernigan,ShashauntePhone #:
 (407) 415-6727
 Address : 2967 MCKINLEY LN CSR: Tricia Anderson
 Operator : LeRoy Grainger
 Entry Date : 9/21/2011 11:11:38AM SO Type : M-ON
 Instructions : Please turn service on someone will be at location...tda
 Due Date : 9/22/2011 6:00:00PM Resolution Date : 9/22/2011
 12:00:00AM FA Status : Completed
 Resolution : turned on,,,picked up tag,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 5306910058
 Account # : 1205180359 Customer Name : Jernigan,ShashauntePhone #:
 (407) 415-6727
 Address : 2967 MCKINLEY LN CSR: Ferrellyn Trovinger
 Operator :
 Entry Date : 8/30/2011 12:34:39PM SO Type : M-WARN
 Instructions : Take final read and leave on for new. Thanks, FLT //WAIVER ON FILE IN OFFICE----VICKI
 Due Date : 9/16/2011 6:00:00PM Resolution Date : 9/16/2011
 12:00:00AM FA Status : Completed
 Resolution : could not turn on due to something on inside,,,tagged door to reschedule turn on when someone can be there,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 7534000216
 Account # : 7230781756 Customer Name : Hernandez,JoannPhone #:
 (407) 732-4412
 Address : 301 SATSUMA DR CSR: Linda JonesOperator
 Operator : Kevin Cooper
 Entry Date : 8/22/2011 10:03:16AM SO Type : M-SIO Request Type: Taste or Odor in the Water
 Instructions : MS CALLED SAID WATER SMELLS LIKE SULFUR. (CALLED TO PETE 11:06A). LINDA

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date : 8/22/2011 6:00:00PM Resolution Date : 8/25/2011
 12:00:00AM FA Status : Completed

Resolution : PETE MAD SITE VISIT AND NO ONE WAS HOME. RAN HOSE BIB OUTSIDE AND FLUSHED LINE. CL2 RESIDUAL WAS 1.0. TAGGED DOOR WITH INFO

Sub Division : 344 MR Route : F07 FA ID : 7534000363
 Account # : 7230781756 Customer Name : Hernandez,JoannPhone #:
 (407) 732-4412
 Address : 301 SATSUMA DR CSR: Lori JonesOperator :
 LeRoy Grainger

Entry Date : 2/25/2011 12:35:28PM SO Type : M-ON
 Instructions : Please start service for new customer. Waiver on file at office. Thank you. LLJ

Due Date : 2/28/2011 6:00:00PM Resolution Date : 2/28/2011
 12:00:00AM FA Status : Completed
 Resolution : turned on,lrg

Sub Division : 344 MR Route : F07 FA ID : 7534000239
 Account # : 7230781756 Customer Name : Hernandez,JoannPhone #:
 (407) 732-4412
 Address : 301 SATSUMA DR CSR: Isabel Ceballos
 Operator : LeRoy Grainger

Entry Date : 1/21/2011 8:49:59AM SO Type : M-OFF
 Instructions : Final read & lock /ic

Due Date : 2/7/2011 6:00:00PM Resolution Date : 2/7/2011
 12:00:00AM FA Status : Completed
 Resolution : read,locked and tagged,lrg

Sub Division : 344 MR Route : F07 FA ID : 7534000192
 Account # : 7230781756 Customer Name : Hernandez,JoannPhone #:
 (407) 732-4412
 Address : 301 SATSUMA DR CSR: Maxine Norris
 Operator : LeRoy Grainger

Entry Date : 7/20/2011 9:21:42AM SO Type : M-READ
 Instructions : waiver left on door

Due Date : 7/21/2011 12:00:00AM Resolution Date : 7/21/2011
 12:00:00AM FA Status : Completed
 Resolution : turned on,,lrg

Sub Division : 344 MR Route : F07 FA ID : 7534000921
 Account # : 7230781756 Customer Name : Hernandez,JoannPhone #:
 (407) 732-4412
 Address : 301 SATSUMA DR CSR: Batch System
 Operator : LeRoy Grainger

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date : 5/4/2011 7:18:36PM SO Type : M-CUT

Instructions :

Due Date : 5/5/2011 7:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 5/9/2011

Resolution : off,,,,house is vacant,,,,lrg

Sub Division : 344

MR Route : F07

FA ID : 0630210833

Account # :
929-7322

3725765332

Customer Name :

Massie,SladePhone #:(407)

Address :

621 BETH DR

CSR:

Lisa Bachmann

Operator : LeRoy Grainger

Entry Date : 6/16/2011 2:04:46PM SO Type : M-ON

Instructions : Please take read and turn on for new customer. Check office for waiver. /lab **update** waiver on file in office

Due Date : 6/17/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 6/17/2011

Resolution : turned on meter but house valve is off,,,,tagged door with findings,,,,lrg

Sub Division : 344

MR Route : F07

FA ID : 0630210844

Account # :
929-7322

3725765332

Customer Name :

Massie,SladePhone #:(407)

Address :

621 BETH DR

CSR:

Sheri Demonbreun

Operator : LeRoy Grainger

Entry Date : 7/29/2011 8:41:38AM SO Type : M-READ

Instructions : take final read and leave on for new customer-thanks sheri

Due Date : 8/1/2011 8:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 8/1/2011

Resolution : read,left on,,,,lrg

Sub Division : 344

MR Route : F07

FA ID : 4933000379

Account # :
409-6137

7503763680

Customer Name :

SMITH,DEIDREPhone #:(407)

Address :

304 SATSUMA DR

CSR:

Sheri Demonbreun

Operator : Shawn Ebert

Entry Date : 7/6/2011 11:21:43AM SO Type : M-OFF

Instructions : take final read and lock meter, tag door for new to apply-thanks sheri

Due Date : 7/11/2011 8:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 7/11/2011

Resolution : READ , TURNED OFF , TAGGED DOOR , SME LOCKED

Sub Division : 344

MR Route : F07

FA ID : 4933000110

Account # :

7503763680

Customer Name :

SMITH,DEIDREPhone #:(407)

Field Activity Detail Report from 01/01/2011 to 12/31/2011

409-6137

Address : 304 SATSUMA DR CSR: Maxine Norris
Operator : LeRoy Grainger

Entry Date : 11/2/2011 7:34:56AM SO Type : M-READ

Instructions : please take read and leave on for new tenant

Due Date : 11/2/2011 6:00:00PM Resolution Date : 11/2/2011
12:00:00AM FA Status : Completed

Resolution : read,left on,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 4933000174
Account # : 7503763680 Customer Name : SMITH,DEIDREPhone #:(407)
409-6137

Address : 304 SATSUMA DR CSR: Kimberly Bennett
Operator : LeRoy Grainger

Entry Date : 7/12/2011 12:41:54PM SO Type : M-ON

Instructions : PLEASE OBTAIN READING COLLECT TAG TURN ON FOR NEW. KIM-FL

Due Date : 7/13/2011 6:00:00PM Resolution Date : 7/13/2011
12:00:00AM FA Status : Completed

Resolution : turned on,,,picked up tag,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 9142000160
Account # : 5468829751 Customer Name : MORACE,ROSALIEPhone #:
(407) 322-6184

Address : 109 VALENCIA DR CSR: Miranda Roberts
Operator : LeRoy Grainger

Entry Date : 10/3/2011 2:40:26PM SO Type : M-READ

Instructions : PLEASE GET START - STOP READ AND LEAVE WATER ON FOR NEW CUSTOMER // MT

Due Date : 10/5/2011 6:00:00PM Resolution Date : 10/5/2011
12:00:00AM FA Status : Completed

Resolution : read,left on,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 4520210000
Account # : 9306822116 Customer Name : CONNORS,MICHAELPhone #:
(407) 878-3254

Address : 617 BETH DR CSR: Batch System
Operator : Rodel Hermano

Entry Date : 3/7/2011 8:33:50PM SO Type : M-CUT

Instructions :

Due Date : 3/8/2011 7:00:00PM Resolution Date : 3/8/2011
12:00:00AM FA Status : Completed

Resolution : OFF, TAGGED DOOR..RH

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division : 344 MR Route : F07 FA ID : 4520210793
 Account # : 9306822116 Customer Name : CONNORS, MICHAEL Phone # :
 (407) 878-3254
 Address : 617 BETH DR CSR: Jennifer Elliot
 Operator : LeRoy Grainger
 Entry Date : 4/27/2011 10:02:30AM SO Type : M-OFF
 Instructions : Take final read lock meter and tag for new to apply. Jennfier
 Due Date : 4/28/2011 8:00:00PM Resolution Date : 4/28/2011
 12:00:00AM FA Status : Completed
 Resolution : read, locked and tagged,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 4520210412
 Account # : 9306822116 Customer Name : CONNORS, MICHAEL Phone # :
 (407) 878-3254
 Address : 617 BETH DR CSR: Lori Jones Operator :
 LeRoy Grainger
 Entry Date : 5/2/2011 10:42:34AM SO Type : M-ON
 Instructions : Please turn on service for new. Check office for waiver. Thanks. LLJ. A waiver is on file at the FL-Office. Jennifer
 Due Date : 5/3/2011 6:00:00PM Resolution Date : 5/3/2011
 12:00:00AM FA Status : Completed
 Resolution : turned on,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 4520210368
 Account # : 9306822116 Customer Name : CONNORS, MICHAEL Phone # :
 (407) 878-3254
 Address : 617 BETH DR CSR: Samantha Tackett
 Operator : LeRoy Grainger
 Entry Date : 9/21/2011 1:46:55PM SO Type : M-OFF
 Instructions : PLEASE GET FINAL READ AND TURN WATER OFF AND LOCK. THANK YOU, SAM NV
 Due Date : 10/3/2011 6:00:00PM Resolution Date : 10/3/2011
 12:00:00AM FA Status : Completed
 Resolution : turned off,,,tagged,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 4520210475
 Account # : 9306822116 Customer Name : CONNORS, MICHAEL Phone # :
 (407) 878-3254
 Address : 617 BETH DR CSR: Loretta Abbott
 Operator : LeRoy Grainger
 Entry Date : 10/24/2011 9:26:32AM SO Type : M-ON
 Instructions : PLEASE TAKE A READ AND TURN ON - WAIVER HAS BEEN EMAILED TO MR. CONNORS & HE IS FAXING IT BACK LATER THIS EVENING (MON). THANKS, LORETTA. updated @ 3:21pm, received waiver in office. CD/FL

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date : 10/25/2011 6:00:00PM Resolution Date : 10/25/2011
 12:00:00AM FA Status : Completed
 solution :turned on,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 4520210645
 Account # : 9306822116 Customer Name : CONNORS,MICHAELPhone #:
 (407) 878-3254
 Address : 617 BETH DR CSR: John TuttonOperator
 : Rodel Hermano

Entry Date : 3/8/2011 12:34:56PM SO Type : M-RECON
 Instructions : CUST MADE PYMNT PLEASE RECONNECT TAG ON DOOR-JWT

Due Date : 3/8/2011 6:00:00PM Resolution Date : 3/8/2011
 2:38:00PM FA Status : Completed
 Resolution : ON, PUT..RH

Sub Division : 344 MR Route : F07 FA ID : 9803000384
 Account # : 1941166620 Customer Name : Haque,AdnanPhone #:(407)
 259-9338
 Address : 214 TANGERINE DR CSR: Kathy Sillitoe
 Operator : LeRoy Grainger

Entry Date : 6/17/2011 2:04:49PM SO Type : M-SIO Request Type: General Investigation
 Instructions : Please verify this meter is working or note if house is vacant Thanks, Kathy

Due Date : 6/20/2011 12:00:00AM Resolution Date : 6/20/2011
 12:00:00AM FA Status : Completed
 Resolution : meter is working,,,lady died sometime back,,,house is vacant,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 9803000518
 Account # : 1941166620 Customer Name : Haque,AdnanPhone #:(407)
 259-9338
 Address : 214 TANGERINE DR CSR: Karen Thimmes
 Operator : LeRoy Grainger

Entry Date : 9/19/2011 11:53:22AM SO Type : M-ON
 Instructions : Turn on new service, waiver emailed to customer. Thanks, Karyn

Due Date : 9/20/2011 8:00:00PM Resolution Date : 9/20/2011
 12:00:00AM FA Status : Completed
 Resolution : turned on,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 9803000027
 Account # : 1941166620 Customer Name : Haque,AdnanPhone #:(407)
 259-9338
 Address : 214 TANGERINE DR CSR: Brandi Deere
 Operator : LeRoy Grainger

Entry Date : 8/12/2011 1:33:26PM SO Type : M-OFF

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions : take final read and lock meter. tag door for new to apply. thanks bnd/fl

Due Date : 8/15/2011 6:00:00PM Resolution Date : 8/15/2011
 0:00AM FA Status : Completed

Resolution : read,turned off,taged,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 7851810955
 Account # : 9488508429 Customer Name : WALKER,MELANIE Phone #:
 (407) 456-4662
 Address : 2800 COUNTRY CLUB RD CSR: Ingrid Jenkins
 Operator : Mike Finnegan

Entry Date : 11/17/2011 12:49:36PM SO Type : M-ON

Instructions : WAIVER ON FILE iej/nc 11/17

Due Date : 11/18/2011 6:00:00PM Resolution Date : 11/17/2011
 12:00:00AM FA Status : Completed

Resolution : water is no maf

Sub Division : 344 MR Route : F07 FA ID : 7851810007
 Account # : 9488508429 Customer Name : WALKER,MELANIE Phone #:
 (407) 456-4662
 Address : 2800 COUNTRY CLUB RD CSR: Brandi Deere
 Operator : LeRoy Grainger

Entry Date : 10/14/2011 8:28:03AM SO Type : M-READ

Instructions : PLEASE READ AND LEAVE ON FOR NEW. THANKS BND/FL

Due Date : 10/17/2011 6:00:00PM Resolution Date : 10/17/2011
 12:00:00AM FA Status : Completed

Resolution : read,left on,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 7851810455
 Account # : 9488508429 Customer Name : WALKER,MELANIE Phone #:
 (407) 456-4662
 Address : 2800 COUNTRY CLUB RD CSR: Maxine Norris
 Operator : LeRoy Grainger

Entry Date : 11/15/2011 1:10:53PM SO Type : M-OFF

Instructions :

Due Date : 11/16/2011 6:00:00PM Resolution Date : 11/16/2011
 12:00:00AM FA Status : Completed

Resolution : turned off,,tagged,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 3999900001
 Account # : 3044977462 Customer Name : Vaughn,Melinda Phone #:
 Address : 1822 HARDING AVE CSR: Isabel Ceballos

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Operator : LeRoy Grainger

Entry Date : 4/28/2011 8:43:51AM SO Type : M-CUT

Instructions : Customer never set up a pay arrange. for the back bills. Turn off and lock and tag to contact office. ASAP /ic

Due Date : 5/2/2011 6:00:00PM Resolution Date : 5/2/2011
12:00:00AM FA Status : Completed

Resolution : locked meter,,,tagged,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 3999900781

Account # : 3044977462 Customer Name : Vaughn,MelindaPhone #:

Address : 1822 HARDING AVE CSR: Linda JonesOperator
: LeRoy Grainger

Entry Date : 12/6/2011 9:32:01AM SO Type : M-WARN

Instructions : # NO GOOD--ISSUE FA TO CALL OFFICE--NEED CONTACT INFO & BALANCE ON ACCOUNT. LINDA

Due Date : 12/7/2011 6:00:00PM Resolution Date : 12/7/2011
12:00:00AM FA Status : Completed

Resolution : hung tag,,lrg

Sub Division : 344 MR Route : F07 FA ID : 3999900802

Account # : 3044977462 Customer Name : Vaughn,MelindaPhone #:

Address : 1822 HARDING AVE CSR: Ingrid MillerOperator
: LeRoy Grainger

Entry Date : 9/27/2011 2:30:13PM SO Type : M-READ

Instructions :

Due Date : 9/28/2011 6:00:00PM Resolution Date : 9/28/2011
12:00:00AM FA Status : Completed

Resolution : read,left on,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 3999900284

Account # : 3044977462 Customer Name : Vaughn,MelindaPhone #:

Address : 1822 HARDING AVE CSR: Lisa SilvaOperator :
LeRoy Grainger

Entry Date : 9/8/2011 8:50:27AM SO Type : M-RECON

Instructions : Please restore service - tag is on the door. Thanks

Due Date : 9/8/2011 8:00:00PM Resolution Date : 9/8/2011
12:00:00AM FA Status : Completed

Resolution : rec,,,picked up tag,,lrg

Sub Division : 344 MR Route : F07 FA ID : 3999900439

Account # : 3044977462 Customer Name : Vaughn,MelindaPhone #:

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Address : 1822 HARDING AVE CSR: Kimberly Bennett
Operator : Donna Brown

Entry Date : 3/17/2011 11:12:18AM SO Type : M-OFF

Instructions : ILLEGAL USAGE. PLEASE LOCK OFF METER TAGGED 3/4/11 NO ONE CALLED TO APPLY. HOME OCCUPIED. KIM-FL

Due Date : 3/18/2011 6:00:00PM Resolution Date : 3/18/2011
12:00:00AM FA Status : Completed

Resolution : Spoke to person whom has been living there for months Mr. R. Grant. Claims he set up account. Turned off an locked. DB (he is grandson of previous customer at this address).

Sub Division : 344 MR Route : F07 FA ID : 3999900650

Account # : 3044977462 Customer Name : Vaughn,MelindaPhone #:
Address : 1822 HARDING AVE CSR: Batch System
Operator : Chris Gosnell

Entry Date : 9/6/2011 7:36:46PM SO Type : M-CUT

Instructions :

Due Date : 9/7/2011 7:00:00PM Resolution Date : 9/7/2011
12:00:00AM FA Status : Completed

Resolution : turned off meter,tagged door...crg

Sub Division : 344 MR Route : F07 FA ID : 3999900718

Account # : 3044977462 Customer Name : Vaughn,MelindaPhone #:
Address : 1822 HARDING AVE CSR: Tara DruryOperator :
Shawn Ebert

Entry Date : 5/2/2011 8:39:37AM SO Type : M-ON

Instructions : Please pick up tag and reconnect servie. Called to Kevin C. /tmd

Due Date : 5/2/2011 8:00:00PM Resolution Date : 5/2/2011
12:00:00AM FA Status : Completed

Resolution : PICKED UP TAG , T/ON , SME

Sub Division : 344 MR Route : F07 FA ID : 0024000176

Account # : 1813132304 Customer Name : Lee Jr.,Stephen LewisPhone #:
(229) 854-7284
Address : 405 TEMPLE DR CSR: Linda JonesOperator
: LeRoy Grainger

Entry Date : 9/26/2011 9:13:09AM SO Type : M-OFF

Instructions : PLEASE TURN OFF & LOCK METER. NON PAYMENT BAD CHECKS. THANKS LINDA (CALLED TO COACH 10:16A)

Due Date : 9/26/2011 6:00:00PM Resolution Date : 9/26/2011
12:00:00AM FA Status : Completed

Resolution : locked off,,,for nonpayment,,,returned checks,,,,lrg

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division : 344 MR Route : F07 FA ID : 0024000642
 Account # : 1813132304 Customer Name : Lee Jr.,Stephen LewisPhone #:
 (229) 854-7284
 Address : 405 TEMPLE DR CSR: Cammy Iwinski
 Operator : LeRoy Grainger
 Entry Date : 6/7/2011 1:54:16PM SO Type : M-READ
 Instructions : PLEASE GET START READ AND SHOWS WATER IS ON.THANK YOU,CAMMY
 Due Date : 6/8/2011 6:00:00PM Resolution Date : 6/8/2011
 12:00:00AM FA Status : Completed
 Resolution : read left on,,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 0024000561
 Account # : 1813132304 Customer Name : Lee Jr.,Stephen LewisPhone #:
 (229) 854-7284
 Address : 405 TEMPLE DR CSR: Lorie Mayeski
 Operator : LeRoy Grainger
 Entry Date : 3/9/2011 12:35:26PM SO Type : M-ON
 Instructions : PLEASE RECONNECT SERVICE. SIGNED TAG ON DOOR. THANKS, LORIE
 Due Date : 3/10/2011 6:00:00PM Resolution Date : 3/10/2011
 12:00:00AM FA Status : Completed
 Resolution : turned on,lrg

Sub Division : 344 MR Route : F07 FA ID : 0024000744
 Account # : 1813132304 Customer Name : Lee Jr.,Stephen LewisPhone #:
 (229) 854-7284
 Address : 405 TEMPLE DR CSR: Ferrellyn Trovinger
 Operator : LeRoy Grainger
 Entry Date : 1/18/2011 10:12:27AM SO Type : M-ON
 Instructions : Turn on for new customer. RCVD SIGNED WAIVER IN OFFICE. Thanks, FLT
 Due Date : 1/19/2011 12:00:00AM Resolution Date : 1/19/2011
 12:00:00AM FA Status : Completed
 Resolution : water allready on,lrg

Sub Division : 344 MR Route : F07 FA ID : 0024000251
 Account # : 1813132304 Customer Name : Lee Jr.,Stephen LewisPhone #:
 (229) 854-7284
 Address : 405 TEMPLE DR CSR: Karen Thimmes
 Operator : LeRoy Grainger
 Entry Date : 9/28/2011 3:47:44PM SO Type : M-ON
 Instructions : Turn on service for new, waiver on door. Thanks, Karyn
 Due Date : 9/29/2011 8:00:00PM Resolution Date : 9/29/2011

Field Activity Detail Report from 01/01/2011 to 12/31/2011

12:00:00AM FA Status : Completed

Resolution : turned on,,,picked up tag,,,lrg

Sub Division : 344

MR Route : F07

FA ID : 0024000914

Account # :
(229) 854-7284

1813132304

Customer Name :

Lee Jr.,Stephen LewisPhone #:

Address :
Operator : Rodel Hermano

405 TEMPLE DR

CSR: Batch System

Entry Date : 3/7/2011 8:33:50PM SO Type : M-CUT

Instructions :

Due Date : 3/8/2011 7:00:00PM

Resolution Date : 3/8/2011

12:00:00AM FA Status : Completed

Resolution : OFF, TAGGED DOOR..HOUSE IS VACANT..RH

Sub Division : 344

MR Route : F07

FA ID : 0024000253

Account # :
(229) 854-7284

1813132304

Customer Name :

Lee Jr.,Stephen LewisPhone #:

Address :
Operator : LeRoy Grainger

405 TEMPLE DR

CSR: Batch System

Entry Date : 1/4/2011 8:23:06PM SO Type : M-WARN

Instructions :

Due Date : 1/5/2011 7:00:00PM

Resolution Date : 1/6/2011

10:00:00AM FA Status : Completed

Resolution : this house was allready locked off and is still vacant and up for sale,lrg

Sub Division : 344

MR Route : F07

FA ID : 7052000272

Account # :
(407) 323-0684

4746112224

Customer Name :

MAXWELL,E. DAVIDPhone #:

Address :
Operator : LeRoy Grainger

103 VALENCIA DR

CSR: Batch System

Entry Date : 2/14/2011 8:37:23PM SO Type : M-CUT

Instructions :

Due Date : 2/15/2011 7:00:00PM

Resolution Date : 2/15/2011

12:00:00AM FA Status : Completed

Resolution : off

Sub Division : 344

MR Route : F07

FA ID : 7052000347

Account # :
7) 323-0684

4746112224

Customer Name :

MAXWELL,E. DAVIDPhone #:

Address :

103 VALENCIA DR

CSR: Kimberly BennettOperator

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Entry Date : 9/19/2011 9:12:19AM SO Type : M-WARN

Instructions : Please obtain final reading turn on for new. Will call out to Coach once waiver has been received. Kim-FL

Due Date : 9/19/2011 6:00:00PM Resolution Date : 9/19/2011
12:00:00AM FA Status : Completed

Resolution : turned on but had to turn back off,,,due to something on inside,,,,tagged door to reschedule turn on when someone can be here,,,lrg

Sub Division : 344

MR Route : F07

FA ID : 7052000644

Account # : 4746112224 Customer Name : MAXWELL,E. DAVIDPhone #:
(407) 323-0684Address : 103 VALENCIA DR CSR: Linda JonesOperator
: LeRoy Grainger

Entry Date : 9/14/2011 3:20:08PM SO Type : M-READ

Instructions : REISSUE FA TO CUT SERVICE --TECH COULDN'T TURN OFF 8/19 PLEASE ADVISED & VERIFY HOUSE OCCUPANCY. LINDA

Due Date : 9/15/2011 6:00:00PM Resolution Date : 9/15/2011
12:00:00AM FA Status : Completed

Resolution : turned off,,,tagged ,,,lrg

Sub Division : 344

MR Route : F07

FA ID : 7052000814

Account # : 4746112224 Customer Name : MAXWELL,E. DAVIDPhone #:
(407) 323-0684Address : 103 VALENCIA DR CSR: Lorie Mayeski
Operator : LeRoy Grainger

Entry Date : 2/15/2011 12:39:48PM SO Type : M-RECON

Instructions : PLEASE RECONNECT SERVICE. *SIGNED TAG ON DOOR*. THANKS, LORIE M. 2-15-2011*CALLED OUT TO KEVIN COOPER @ 1:39 P.M.*

Due Date : 2/15/2011 6:00:00PM Resolution Date : 2/15/2011
3:30:00PM FA Status : Completed

Resolution : rec,lrg

Sub Division : 344

MR Route : F07

FA ID : 7052000560

Account # : 4746112224 Customer Name : MAXWELL,E. DAVIDPhone #:
(407) 323-0684Address : 103 VALENCIA DR CSR: Batch System
Operator : Shawn Ebert

Entry Date : 7/6/2011 7:18:40PM SO Type : M-CUT

Instructions :

Due Date : 7/7/2011 7:00:00PM Resolution Date : 7/11/2011
12:00:00AM FA Status : Completed

Resolution : READ , TURNED OFF , TAGGED DOOR , SME

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Sub Division : 344

MR Route : F07

FA ID : 7052000657

Account # :
(7) 323-0684

4746112224

Customer Name :

MAXWELL,E. DAVIDPhone #:

Address :
: Shawn Ebert

103 VALENCIA DR

CSR: Vicki WilsonOperator

Entry Date : 7/11/2011 9:59:11AM SO Type : M-RECON

Instructions : Please reconnect, tag on door//vicki

Due Date : 7/11/2011 8:00:00PM

Resolution Date : 7/11/2011

12:10:00AM FA Status : Completed

Resolution : T/ON , SME

Sub Division : 344

MR Route : F07

FA ID : 7052000676

Account # :
(407) 323-0684

4746112224

Customer Name :

MAXWELL,E. DAVIDPhone #:

Address :
Operator : Donna Brown

103 VALENCIA DR

CSR: Batch System

Entry Date : 8/8/2011 7:30:37PM SO Type : M-WARN

Instructions :

Due Date : 8/9/2011 7:00:00PM

Resolution Date : 8/9/2011

12:00:00AM FA Status : Completed

solution : Hung tag. Couldnt turn off. DB

Sub Division : 344

MR Route : F07

FA ID : 7052000423

Account # :
(407) 323-0684

4746112224

Customer Name :

MAXWELL,E. DAVIDPhone #:

Address :
Operator : LeRoy Grainger

103 VALENCIA DR

CSR: Linette Orengo

Entry Date : 10/17/2011 9:31:38AM SO Type : M-ON

Instructions : Please take a start read only customer stated water is already on.../LIO FL

Due Date : 10/18/2011 6:00:00PM

Resolution Date : 10/18/2011

12:00:00AM FA Status : Completed

Resolution : water allready on ,,,,read left on ,,,,lrg

Sub Division : 344

MR Route : F07

FA ID : 8591010561

Account # :
(321) 352-9642

9002516148

Customer Name :

COPPER,CRALANAPhone #:

Address :
Operator : LeRoy Grainger

1819 LINCOLN AVE

CSR: Batch System

Entry Date : 6/8/2011 7:23:22PM SO Type : M-CUT

Instructions :

Due Date : 6/9/2011 7:00:00PM

Resolution Date : 6/9/2011

Field Activity Detail Report from 01/01/2011 to 12/31/2011

12:00:00AM FA Status : Completed

Resolution : off

Sub Division : 344

MR Route : F07

FA ID : 8591010904

Account # : (321) 352-9642

9002516148

Customer Name :

COPPER,CRALANAPhone #:

Address : Operator : Chris Gosnell

1819 LINCOLN AVE

CSR: Grace Dugan

Entry Date : 11/7/2011 11:43:51AM SO Type : M-READ

Instructions : Please turn water on and get start read if possible between 8-12 noon, Mr. Copper will be at the residence all day. gd

Due Date : 11/11/2011 6:00:00PM

Resolution Date : 11/11/2011

12:00:00AM FA Status : Completed

Resolution : turned on water....crg

Sub Division : 344

MR Route : F07

FA ID : 8591010839

Account # : (321) 352-9642

9002516148

Customer Name :

COPPER,CRALANAPhone #:

Address : Operator : LeRoy Grainger

1819 LINCOLN AVE

CSR: Cammy Iwinski

Entry Date : 8/29/2011 10:49:03AM SO Type : M-OFF

Instructions : PLEASE GET A FINAL READ TURN OFF AND LOCK.THANK YOU,CAMMY

Due Date : 8/30/2011 6:00:00PM

Resolution Date : 8/30/2011

12:00:00AM FA Status : Completed

Resolution : read,locked,tagged,,,lrg

Sub Division : 344

MR Route : F07

FA ID : 8591010242

Account # : (321) 352-9642

9002516148

Customer Name :

COPPER,CRALANAPhone #:

Address : Operator : LeRoy Grainger

1819 LINCOLN AVE

CSR: Stephanie Calbreath

Entry Date : 6/9/2011 7:47:04AM SO Type : M-RECON

Instructions : PLS RESTORE,, TAG IS ON THE DOOR.. CALLED OUT TO KEVIN AT 8:46AM..

Due Date : 6/9/2011 6:30:00PM

Resolution Date : 6/9/2011

11:00:00AM FA Status : Completed

Resolution : rec,,picked up tag,,,lrg

Sub Division : 344

MR Route : F07

FA ID : 5030210881

Account # : Phone #: (407) 688-4355

3864618880

Customer Name :

Investors Real Estate LLC

Address : Operator : LeRoy Grainger

412 TANGELO DR

CSR: Linda JonesOperator

Entry Date : 9/12/2011 2:17:54PM SO Type : M-SIO Request Type: General Investigation

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions : PLEASE PULL METER NO PAYMENT SINCE MAY & TAGGED FOR CUSTOMER CALL OFFICE.NO
PAYMENT SINCE MAY. LINDA

Entry Date : 9/13/2011 6:00:00PM Resolution Date : 9/14/2011
12:00:00AM FA Status : Completed
Resolution : shacked lock meter,,tagged door,,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 5030210696
Account # : 3864618880 Customer Name : Investors Real Estate LLC
Phone #: (407) 688-4355
Address : 412 TANGELO DR CSR: Batch System
Operator : Kevin Cooper

Entry Date : 7/6/2011 7:18:40PM SO Type : M-CUT

Instructions :

Due Date : 7/7/2011 7:00:00PM Resolution Date : 7/11/2011
12:00:00AM FA Status : Completed
Resolution : truned off meter, tagged door...crg

Sub Division : 344 MR Route : F07 FA ID : 5030210286
Account # : 3864618880 Customer Name : Investors Real Estate LLC
Phone #: (407) 688-4355
Address : 412 TANGELO DR CSR: Batch System
Operator : LeRoy Grainger

Entry Date : 11/7/2011 7:34:39PM SO Type : M-READ

Instructions :

Due Date : 11/8/2011 7:00:00PM Resolution Date : 11/8/2011
12:00:00AM FA Status : Completed
Resolution : this meter was pulled on 10-27-11 for non payment,,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 5030210995
Account # : 3864618880 Customer Name : Investors Real Estate LLC
Phone #: (407) 688-4355
Address : 412 TANGELO DR CSR: Linda JonesOperator
Operator : LeRoy Grainger

Entry Date : 10/26/2011 3:20:29PM SO Type : M-SIO Request Type: General Investigation

Instructions : ISSUE FA TO VERIFY HOUSE OCCUPANY--STILL SHOW WATER OFF. LINDA

Due Date : 10/27/2011 6:00:00PM Resolution Date : 10/27/2011
12:00:00AM FA Status : Completed
Resolution : meter pulled ,,water still off,,,,house looks? occupied,,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 5030210460
Account # : 3864618880 Customer Name : Investors Real Estate LLC
Phone #: (407) 688-4355

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Address : 412 TANGELO DR CSR: Matthew Chandler
Operator : LeRoy Grainger

Entry Date : 10/25/2011 8:26:35AM SO Type : M-NOREAD

Instructions : NEED A READ FOR BILLING, THANKS.MC

Due Date : 10/26/2011 6:00:00PM Resolution Date : 10/26/2011
12:00:00AM FA Status : Completed

Resolution : read,lrg

Sub Division : 344 MR Route : F07 FA ID : 5030210419
Account # : 3864618880 Customer Name : Investors Real Estate LLC
Phone #: (407) 688-4355

Address : 412 TANGELO DR CSR: Linda Jones Operator
Operator : LeRoy Grainger

Entry Date : 8/31/2011 3:33:32PM SO Type : M-SIO Request Type: Water Miscellaneous Complaint

Instructions : PLEASE VERIFY WATER IS STILL OFF. CUT 7/26. VERIFY IF HOUSE OCCUPIED. LINDA

Due Date : 9/1/2011 6:00:00PM Resolution Date : 9/1/2011
12:00:00AM FA Status : Completed

Resolution : tagged to call office or we will pull meter,,,,lrg water on but did not turn off due to late afternoon hour,,,,read tagged,,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 5030210107
Account # : 3864618880 Customer Name : Investors Real Estate LLC
Phone #: (407) 688-4355

Address : 412 TANGELO DR CSR: Stephanie Calbreath
Operator : LeRoy Grainger

Entry Date : 5/9/2011 1:24:12PM SO Type : M-RECON

Instructions : pls restore,, customer should be home and tag w/ be on the door. called out to Kevin Cooper..

Due Date : 5/9/2011 6:30:00PM Resolution Date : 5/9/2011
3:30:00PM FA Status : Completed

Resolution : rec,,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 5030210893
Account # : 3864618880 Customer Name : Investors Real Estate LLC
Phone #: (407) 688-4355

Address : 412 TANGELO DR CSR: Matthew Chandler
Operator : LeRoy Grainger

Entry Date : 11/28/2011 9:11:15AM SO Type : M-NOREAD

Instructions : NEED A READ FOR BILLING, THANKS.MC

Due Date : 11/28/2011 6:00:00PM Resolution Date : 11/28/2011
12:00:00AM FA Status : Completed

Resolution : meter was pulled,,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 5030210096

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Account # : 3864618880 Customer Name : Investors Real Estate LLC
Phone #: (407) 688-4355

Address : 412 TANGELO DR CSR: Linda JonesOperator
Operator : LeRoy Grainger

Entry Date : 10/10/2011 10:24:29AM SO Type : M-SIO Request Type: General Investigation

Instructions : PLEASE VERIFY WATER IS STILL OFF-SCHACKLED & CHECK HOUSE OCCUPANCY. LINDA

Due Date : 10/11/2011 6:00:00PM Resolution Date : 10/12/2011
12:00:00AM FA Status : Completed

Resolution : house occupied,,,,pulled meter for non payment,,,,lrg,,,also tagged door again,

Sub Division : 344 MR Route : F07 FA ID : 5030210549

Account # : 3864618880 Customer Name : Investors Real Estate LLC
Phone #: (407) 688-4355

Address : 412 TANGELO DR CSR: Batch System
Operator : LeRoy Grainger

Entry Date : 5/4/2011 7:18:36PM SO Type : M-CUT

Instructions :

Due Date : 5/5/2011 7:00:00PM Resolution Date : 5/9/2011
12:00:00AM FA Status : Completed

Resolution : l.off,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 5030210808

Account # : 3864618880 Customer Name : Investors Real Estate LLC
Phone #: (407) 688-4355

Address : 412 TANGELO DR CSR: Linda JonesOperator
Operator : LeRoy Grainger

Entry Date : 12/8/2011 8:51:01AM SO Type : M-SIO Request Type: General Investigation

Instructions : ISSUE FA TO CHECK HOUSE OCCUPANCY--METER BEEN PULLED. LINDA

Due Date : 12/9/2011 6:00:00PM Resolution Date : 12/9/2011
12:00:00AM FA Status : Completed

Resolution : meter still pulled,,,,house looks occupied,,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 5030210449

Account # : 3864618880 Customer Name : Investors Real Estate LLC
Phone #: (407) 688-4355

Address : 412 TANGELO DR CSR: Batch System
Operator : Rodel Hermano

Entry Date : 3/7/2011 8:33:50PM SO Type : M-CUT

Instructions :

Due Date : 3/8/2011 7:00:00PM Resolution Date : 3/8/2011
12:00:00AM FA Status : Completed

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Resolution : OFF, TAGGED DOOR..RH

Division : 344

MR Route : F07

FA ID : 5030210461

Account # :
Phone #: (407) 688-4355

3864618880

Customer Name :

Investors Real Estate LLC

Address :
: Mike Finnegan

412 TANGELO DR

CSR: Linda JonesOperator

Entry Date : 11/14/2011 7:23:49AM SO Type : M-SIO

Request Type: General Investigation

Instructions : NEED TO CHECK HOUSE OCCUPANCY . LINDA

Due Date : 11/15/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 11/15/2011

Resolution : the house is occupancy maf

Sub Division : 344

MR Route : F07

FA ID : 5030210116

Account # :
Phone #: (407) 688-4355

3864618880

Customer Name :

Investors Real Estate LLC

Address :
Operator : LeRoy Grainger

412 TANGELO DR

CSR: Brandi Deere

Entry Date : 3/14/2011 9:03:10AM SO Type : M-RECON

Instructions : RECONNECT AND PICK UP TAG. PAGE TO

Due Date : 3/14/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 3/14/2011

Resolution : reconnected,,,picked up tag,,,lrg

Sub Division : 344

MR Route : F07

FA ID : 0910210826

Account # :
474-1061

1046878435

Customer Name :

McGraw,RobertPhone #:(407)

Address :
: LeRoy Grainger

389 TANGELO DR

CSR: Vicki WilsonOperator

Entry Date : 12/27/2011 12:29:03PM SO Type : M-ON

Instructions : Please take read, customer said water is on already when he moved in but he will be home by 3pm //vlw

Due Date : 12/28/2011 8:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 12/29/2011

Resolution : water allready on ,,,,lrg

Sub Division : 344

MR Route : F07

FA ID : 3562000529

Account # :
(407) 951-2713

3006215610

Customer Name :

Demarco, MichaelPhone #:

Address :
Operator : Chris Gosnell

3104 COUNTRY CLUB RD

CSR: Batch System

Entry Date : 9/25/2011 7:27:12PM SO Type : M-EXCHNG

Instructions : MR ID: 356205525801, MR REMARK: MS

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date : 9/25/2011 7:27:12PM Resolution Date : 9/26/2011
 12:00:00AM FA Status : Completed
 solution : Replaced stuck 5/8 meter and gaskets....crg

Sub Division : 344 MR Route : F07 FA ID : 3562000109
 Account # : 3006215610 Customer Name : Demarco, Michael Phone #:
 (407) 951-2713
 Address : 3104 COUNTRY CLUB RD CSR: Linda Schnauffer
 Operator : LeRoy Grainger
 Entry Date : 12/1/2011 8:44:31AM SO Type : M-OFF
 Instructions : Please take a read, lock meter. Tag door for new to apply. LDS-FL
 Due Date : 12/2/2011 6:00:00PM Resolution Date : 12/5/2011
 12:00:00AM FA Status : Completed
 Resolution : read,locked tagged,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 3562000918
 Account # : 3006215610 Customer Name : Demarco, Michael Phone #:
 (407) 951-2713
 Address : 3104 COUNTRY CLUB RD CSR: Cammy lwinski
 Operator : LeRoy Grainger
 Entry Date : 1/31/2011 3:00:05PM SO Type : M-ON
 Instructions : PLEASE GET START READ UNLOCK BOX BUT DON'T TURN ON DOING REPAIRS.THANK YOU,CAMMY
 Due Date : 2/1/2011 12:00:00AM Resolution Date : 2/1/2011
 12:00:00AM FA Status : Completed
 Resolution : unlocked meter only,lrg and read.

Sub Division : 344 MR Route : F07 FA ID : 3562000004
 Account # : 3006215610 Customer Name : Demarco, Michael Phone #:
 (407) 951-2713
 Address : 3104 COUNTRY CLUB RD CSR: Linda Schnauffer
 Operator : Mike Finnegan
 Entry Date : 12/5/2011 2:19:04PM SO Type : M-READ
 Instructions : Take a read for new service. Customer will be home. LDS-FL
 Due Date : 12/7/2011 6:00:00PM Resolution Date : 12/7/2011
 12:00:00AM FA Status : Completed
 Resolution : WATER IS ON MAF

Sub Division : 344 MR Route : F07 FA ID : 8234000333
 Account # : 2331433059 Customer Name : EVERIDGE,HEATHER Phone
 #: (407) 617-9503
 Address : 305 SATSUMA DR CSR: Karen Thimmes
 Operator : LeRoy Grainger
 Entry Date : 11/21/2011 11:50:28AM SO Type : M-READ

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions : PLEASE READ AND LEAVE ON FOR NEW. THANKS BND/FL

Due Date : 11/22/2011 6:00:00PM Resolution Date : 11/22/2011
 12:00AM FA Status : Completed
 Resolution : read,left on,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 8234000196
 Account # : 2331433059 Customer Name : EVERIDGE,HEATHERPhone
 #: (407) 617-9503
 Address : 305 SATSUMA DR CSR:Batch SystemOperator :
 Entry Date : 11/21/2011 5:00:30PM SO Type : M-SIO Request Type: General Investigation

Instructions :

Due Date : 11/22/2011 12:00:00AM Resolution Date : 11/22/2011
 12:00:00AM FA Status : Completed
 Resolution : entered in error

Sub Division : 344 MR Route : F07 FA ID : 0350110316
 Account # : 1924198981 Customer Name : Barnes,NancyPhone #:(407)
 619-8507
 Address : 103 IDYLLWILDE DR CSR: Lisa SilvaOperator :
 Rodel Hermano
 Entry Date : 10/4/2011 11:27:42AM SO Type : M-OFF

Instructions :

Due Date : 10/10/2011 6:00:00PM Resolution Date : 10/10/2011
 12:00:00AM FA Status : Completed
 Resolution : Replace stuck 3/4" curbstop and meter coupling. Turned off meter and obtained read..RH..CRG

Sub Division : 344 MR Route : F07 FA ID : 6701010885
 Account # : 9129034153 Customer Name : MIKE,JAMESPhone #:(321)
 363-1297
 Address : 2171 W AIRPORT BLVD CSR: Linda JonesOperator
 : Mike Finnegan
 Entry Date : 11/3/2011 2:15:58PM SO Type : M-SIO Request Type: General Investigation

Instructions : ISSUE FA TO VERIFY WATER STILL OFF & CHECK HOUSE OCCUPANCY. LINDA

Due Date : 11/4/2011 6:00:00PM Resolution Date : 11/4/2011
 12:00:00AM FA Status : Completed
 Resolution : the water is on ,and the some one is living there,maf

Sub Division : 344 MR Route : F07 FA ID : 6701010558
 Account # : 9129034153 Customer Name : MIKE,JAMESPhone #:(321)
 363-1297
 Address : 2171 W AIRPORT BLVD CSR: Miranda Roberts

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Operator : Mike Finnegan

Entry Date : 6/9/2011 3:03:24PM SO Type : M-RECON

Instructions : Please reconnect - Tag on door.

Due Date : 6/9/2011 6:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 6/9/2011

Resolution :reconnected and collected tag.. maf

Sub Division : 344

MR Route : F07

FA ID : 6701010327

Account # :
363-1297

9129034153

Customer Name :

MIKE,JAMESPhone #:(321)

Address :
Operator : Kevin Cooper

2171 W AIRPORT BLVD

CSR: Jennifer Elliot

Entry Date : 7/13/2011 7:09:21AM SO Type : M-RECON

Instructions : Pick up tag and reconnect service. I called Kevin Cooper. Jennifer

Due Date : 7/13/2011 8:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 7/13/2011

Resolution :turned on meter...crg

Sub Division : 344

MR Route : F07

FA ID : 6701010375

Account # :
363-1297

9129034153

Customer Name :

MIKE,JAMESPhone #:(321)

Address :
Operator : Robert Callahan

2171 W AIRPORT BLVD

CSR: Batch System

Entry Date : 12/6/2011 8:33:51PM SO Type : M-SIO Request Type: General Investigation

Instructions : FIELD ACTIVITY WAS ORIGINALLY FOR METER CUT.. CHANGED TO SIO.. KEV

Due Date : 12/7/2011 7:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 12/7/2011

Resolution :CHECKED SERVICE DUE TO METER HAS BEEN PULLED AND THEY WERE STEALING WATER. SERVICE IS STILL LOCKED OFF AND METER IS STILL PULLED..MAF/KEV

Sub Division : 344

MR Route : F07

FA ID : 6701010271

Account # :
363-1297

9129034153

Customer Name :

MIKE,JAMESPhone #:(321)

Address :
Operator : LeRoy Grainger

2171 W AIRPORT BLVD

CSR: Batch System

Entry Date : 6/8/2011 7:23:22PM SO Type : M-CUT

Instructions :

Due Date : 6/9/2011 7:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 6/9/2011

Resolution :off

Sub Division : 344

MR Route : F07

FA ID : 6701010446

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Account # : 9129034153 Customer Name : MIKE,JAMESPhone #:(321)
363-1297

Address : 2171 W AIRPORT BLVD CSR: Batch System
Operator : LeRoy Grainger

Entry Date : 5/4/2011 7:18:36PM SO Type : M-CUT

Instructions :

Due Date : 5/5/2011 7:00:00PM Resolution Date : 5/9/2011
12:00:00AM FA Status : Completed

Resolution : off,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 6701010727

Account # : 9129034153 Customer Name : MIKE,JAMESPhone #:(321)
363-1297

Address : 2171 W AIRPORT BLVD CSR: Linda JonesOperator
: LeRoy Grainger

Entry Date : 10/24/2011 1:41:31PM SO Type : M-READ

Instructions : TURN OFF & SHACKLED---CUSTOMER HAS HISTORY OF RETURN CHECKS--NEED CASH OR CREDIT
CARD PAYMNT & FULL AMOUNT TO RESTORE 634.34. LINDA

Due Date : 10/25/2011 6:00:00PM Resolution Date : 10/25/2011
12:00:00AM FA Status : Completed

Resolution : locked off per linda,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 6701010753

Account # : 9129034153 Customer Name : MIKE,JAMESPhone #:(321)
363-1297

Address : 2171 W AIRPORT BLVD CSR: Batch System
Operator : Shawn Ebert

Entry Date : 7/6/2011 7:18:40PM SO Type : M-CUT

Instructions :

Due Date : 7/7/2011 7:00:00PM Resolution Date : 7/11/2011
12:00:00AM FA Status : Completed

Resolution : READ , TURNED OFF , TAGGED DOOR , SME LOCKED

Sub Division : 344 MR Route : F07 FA ID : 6701010834

Account # : 9129034153 Customer Name : MIKE,JAMESPhone #:(321)
363-1297

Address : 2171 W AIRPORT BLVD CSR: Linda JonesOperator
: Mike Finnegan

Entry Date : 11/14/2011 4:03:01PM SO Type : M-SIO Request Type: General Investigation

Instructions : PLEASE PULL MTER---STEALING WATER---CUSTOMER NEED TO PAY FULL AMOUNT TO RESTORE
SERVICE. LINDA

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Due Date : 11/15/2011 6:00:00PM Resolution Date : 11/15/2011
 12:00:00AM FA Status : Completed
 Resolution : pull t mafhe water meter locked the curb stop

Sub Division : 344 MR Route : F07 FA ID : 6701010052
 Account # : 9129034153 Customer Name : MIKE,JAMES Phone #:(321)
 363-1297
 Address : 2171 W AIRPORT BLVD CSR: Deborah Volz
 Operator : LeRoy Grainger

Entry Date : 5/9/2011 9:46:45AM SO Type : M-RECON

Instructions : reconnect service, cust hung tag on door.tks, deb

Due Date : 5/9/2011 8:00:00PM Resolution Date : 5/9/2011
 12:00:00AM FA Status : Completed
 Resolution : rec,,,picked up tag,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 1811010598
 Account # : 5449757550 Customer Name : MESSINA JR,THOMAS P
 Phone #: (407) 878-8452
 Address : 1900 HARDING AVE CSR: Isabel Ceballos
 Operator : LeRoy Grainger

Entry Date : 6/2/2011 3:15:41PM SO Type : M-SIO Request Type: General Investigation

Instructions : Is this house occupied, if so tag door to contact office ASAP, if not turn meter off & lock /ic

Due Date : 6/3/2011 6:00:00PM Resolution Date : 6/3/2011
 12:00:00AM FA Status : Completed
 Resolution : house looks vacant,,,and meter is allready locked off,,,tagged door for new,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 1811010439
 Account # : 5449757550 Customer Name : MESSINA JR,THOMAS P
 Phone #: (407) 878-8452
 Address : 1900 HARDING AVE CSR: Batch System
 Operator : LeRoy Grainger

Entry Date : 6/8/2011 7:23:22PM SO Type : M-WARN

Instructions :

Due Date : 6/9/2011 7:00:00PM Resolution Date : 6/9/2011
 12:00:00AM FA Status : Completed
 Resolution : this meter is allready locked off,,,lrg

Sub Division : 344 MR Route : F07 FA ID : 1811010414
 Account # : 5449757550 Customer Name : MESSINA JR,THOMAS P
 Phone #: (407) 878-8452
 Address : 1900 HARDING AVE CSR: Batch System
 Operator : Rodel Hermano

Entry Date : 3/7/2011 8:33:50PM SO Type : M-CUT

Field Activity Detail Report from 01/01/2011 to 12/31/2011

Instructions :

Due Date : 3/8/2011 7:00:00PM
12:00:00AM FA Status : Completed

Resolution Date : 3/8/2011

Resolution : OFF, TAGGED DOOR..RH

Sub Division : 344

MR Route : F07

FA ID : 1811010386

Account # :
Phone #: (407) 878-8452

5449757550

Customer Name :

MESSINA JR, THOMAS P

Address :
Operator : Mike Finnegan

1900 HARDING AVE

CSR: Batch System

Entry Date : 4/26/2011 7:01:40PM SO Type : M-EXCHNG

Instructions : MR ID: 181108776715, MR REMARK: MS

Due Date : 5/7/2011 7:01:00PM
12:00:00AM FA Status : Completed

Resolution Date : 5/10/2011

Resolution : REPLACED METER AND GASKETS. MF,CG

448 Field Activities listed.

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Sub Division: 470 MR Route: F22 FA ID: 0059510936
Account #: 0059510000 Customer Name: MARCANO, ISMAEL Phone #: (407) 770-4003
Address: 612 ACAPULCA WAY CSR: Linette Orengo Operator: Donna Brown
Entry Date: 1/20/2011 3:04:28PM SO Type: HIBILL
Instructions: Reread meter check for leaks, Customer concerned of high bill. LIO FL
Due Date: 1/21/2011 6:00:00PM Resolution Date: 1/21/2011 12:00 AM FA Status: Completed
Resolution: Met with customer. There is a small leak; probably toilets. He asked if account ok and I advised him of status. Customer will contact office regarding payments.

Sub Division: 470 MR Route: F02 FA ID: 0074210785
Account #: 0074210000 Customer Name: DIETZ, KERRY Phone #: (407) 774-1779
Address: 140 RONNIE DR CSR: Brandi Deere Operator: Alex Lorenzo
Entry Date: 3/11/2011 8:55:10AM SO Type: M-SIO Request Type: Discolored Water
Instructions: Customer reported grayish/brown looking water. .
Due Date: 3/11/2011 6:00:00PM Resolution Date: 3/11/2011 12:00 AM FA Status: Completed
Resolution: Customer had water softener and just now added salt. Pedro check water before softener and it was clear with a 0.9 CL2 residual. Informed customer to have softener serviced.

Sub Division: 470 MR Route: F02 FA ID: 0168410722
Account #: 0168410000 Customer Name: ZUNIGA, LISBETH Phone #: (407) 272-9725
Address: 535 TULANE DR CSR: Lisa Bachmann Operator: LeRoy Grainger
Entry Date: 9/12/2011 8:33:53AM SO Type: M-REREAD
Instructions: Please take re-read and check for leaks, usage increased 10x normal. Please tag door with results /lab
Due Date: 9/13/2011 8:00:00PM Resolution Date: 9/13/2011 12:00 AM FA Status: Completed
Resolution: Meter running upon arrival, Knocked on door but no answer. Tagged door with read and that if they were not using water at 09:am, then they have a leak on their property. Cust should check their plumbing. Irg

Sub Division: 470 MR Route: F02 FA ID: 0168410335
Account #: 0168410000 Customer Name: ZUNIGA, LISBETH Phone #: (407) 272-9725
Address: 535 TULANE DR CSR: Crystal Woolard Operator: LeRoy Grainger
Entry Date: 10/18/2011 1:03:46PM SO Type: HIBILL
Instructions: Check to see if customer has leak and if meter is spinning. Customer is concerned they may still have leak. Verify meter read and tag door with results. CRW/ NC
Due Date: 10/20/2011 6:30:00PM Resolution Date: 10/20/2011 12:00 AM FA Status: Completed
Resolution: No leaks detected at this time. Read the meter and tagged the door with findings. Irg

Sub Division: 470 MR Route: F22 FA ID: 0244510395
Account #: 0244510000 Customer Name: AVILES, ANNETTE Phone #: (321) 972-4251
Address: 637 TRAILWOOD DR CSR: Linette Orengo Operator: Donna Brown

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Entry Date: 1/18/2011 11:21:37AM SO Type: M-SIO Request Type: General Investigation

Instructions: Customer called; no water. Paged Kevin. LIO FL

Entry Date: 1/18/2011 6:00:00PM Resolution Date: 1/18/2011 12:00 AM FA Status: Completed

Resolution: Customer had turned their house valve off. DB

Sub Division: 470 MR Route: F22 FA ID: 0355510728

Account #: 0355510000 Customer Name: O'NEIL, THOMAS D Phone #: (407) 285-3550

Address: 452 WEATHERSFIELD AVE CSR: Tara Drury Operator: LeRoy Grainger

Entry Date: 8/18/2011 9:41:21AM SO Type: HIBILL

Instructions: Re-read meter and check for leak. Customer complaining of a high Bill. Please speak with customer or tag door if no one home. /tmd

Due Date: 8/19/2011 6:00:00PM Resolution Date: 8/19/2011 12:00 AM FA Status: Completed

Resolution: No leaks detected. Read the meter. lrg

Sub Division: 470 MR Route: F02 FA ID: 0383210092

Account #: 0383210000 Customer Name: COSNER JR, HOWARD E Phone #: (407) 788-2510

Address: 322 TULANE DR CSR: Cristina Harden Operator: Kevin Cooper

Entry Date: 7/11/2011 8:45:37AM SO Type: M-SIO Request Type: General Investigation

Instructions: Customer reports brown water for him and elderly neighbor at 328 Tulane. Paged to Pedro. Tina

Due Date: 7/12/2011 6:00:00PM Resolution Date: 7/12/2011 12:00 AM FA Status: Completed

Resolution: Operator check water at the spigot. Water is clear and CL2 was 1.5 PPM residual. Spoke with customer.

Sub Division: 470 MR Route: F02 FA ID: 0687310895

Account #: 0687310000 Customer Name: NAZARIO, ISABEL Phone #: (407) 788-1615

Address: 490 CITADEL DR CSR: Isabel Ceballos Operator: LeRoy Grainger

Entry Date: 1/12/2011 1:16:38PM SO Type: HIBILL

Instructions: Reread meter and check for leaks. Customer says she doesn't live there all the time. Tag door w/findings. /ic

Due Date: 1/13/2011 6:00:00PM Resolution Date: 1/13/2011 10:00:00AM FA Status: Completed

Resolution: No leaks detected. Tagged door with findings. lrg

Sub Division: 470 MR Route: F02 FA ID: 0734210251

Account #: 0734210000 Customer Name: COLLEY, HOMER A Phone #: (407) 862-5841

Address: 384 NOTRE DAME DR CSR: Sheri Demonbreun Operator: LeRoy Grainger

Entry Date: 4/15/2011 2:51:25PM SO Type: HIBILL

Instructions: Reread meter and check for leaks. Customer called complaining of high bill. Sheri

Due Date: 4/18/2011 8:00:00PM Resolution Date: 4/18/2011 12:00 AM FA Status: Completed

Resolution: No leaks detected. Tagged door with findings. lrg

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Sub Division: 470 MR Route: F02 FA ID: 0735510777
Account #: 0735510000 Customer Name: HANDWERK RICHARD W Phone #: (407) 468-4474
Address: 332 NORTHWESTERN AVE CSR: Jennifer Elliot Operator: Rodel Hermano
Entry Date: 8/11/2011 3:26:27PM SO Type: M-SIO Request Type: General Investigation
Instructions: Customer called to let us know he has a leak between the valve and the meter and he had a plumber come out to look at and the plumber stated that the leak is on our side and the valve is frozen..JAE
Due Date: 8/12/2011 8:00:00PM Resolution Date: 8/12/2011 12:00 AM FA Status: Completed
Resolution: Found a gasket leak on the service side. Replaced meter gaskets and broken ¾" curbstop, meter coupling and 2' of ¾" poly. Left service off for repairs. Customer will turn service back on. DH

Sub Division: 470 MR Route: F22 FA ID: 1097510706
Account #: 1097510000 Customer Name: THOMAS, JOHN R Phone #: (407) 295-4046
Address: 619 ENCINO WAY CSR: Lisa Bachmann Operator: Mike Finnegan
Entry Date: 10/18/2011 2:07:43PM SO Type: M-SIO Request Type: General Investigation
Instructions: Change out shut off valve. Customer had to turn off because of leak and unable to shut off all the way. lab
Due Date: 10/19/2011 8:00:00PM Resolution Date: 10/19/2011 12:00 AM FA Status: Completed
Resolution: Replaced the curbstop with a new one. MAF

Sub Division: 470 MR Route: F22 FA ID: 1278510369
Account #: 1278510000 Customer Name: KING, VICTORIA Phone #: (407) 292-1004
Address: 665 CALIENTE WAY CSR: Brandi Deere Operator: LeRoy Grainger
Entry Date: 3/14/2011 3:18:36PM SO Type: HIBILL
Instructions: Reread and check for leaks. Customer concerned about high bill. BND
Due Date: 3/15/2011 6:00:00PM Resolution Date: 3/15/2011 12:00 AM FA Status: Completed
Resolution: This is a new meter and has no leaks. Customer's old meter was not registering properly and that is why it was Replaced. The new meter is registering properly. Tagged door. lrg

Sub Division: 470 MR Route: F22 FA ID: 1215510462
Account #: 1215510000 Customer Name: MURILLO, ARMANDO Phone #: (407) 682-2523
Address: 664 VENEER DR CSR: Maxine Norris Operator: LeRoy Grainger
Entry Date: 9/12/2011 12:21:13PM SO Type: HIBILL
Instructions: Customer is concerned with usage. Reread and look for signs of leak and tag door with findings.
Due Date: 9/14/2011 6:30:00PM Resolution Date: 9/14/2011 12:00 AM FA Status: Completed
Resolution: No leaks detected. Tagged door with current read and findings.

Sub Division: 470 MR Route: F02 FA ID: 1248410237
Account #: 1248410000 Customer Name: DINICOLA, JOHN Phone #: (407) 862-5226
Address: 576 NOTRE DAME DR CSR: Karen Thimmes Operator: LeRoy Grainger
Entry Date: 3/22/2011 10:51:29AM SO Type: HIBILL

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Instructions: Customer complaining of high bill, meter just exchanged. Said first 9 days read 3150 and next 20 days 7720.

Due Date: 3/23/2011 8:00:00PM Resolution Date: 3/23/2011 12:00 AM FA Status: Completed

Resolution: No leaks detected. Spoke with the customer. lrg

Sub Division: 470 MR Route: F22 FA ID: 1533510548
Account #: 1533510000 Customer Name: KUNZE JR, JAMES Phone #: (407) 256-4010

Address: 500 PINE CT CSR: Linda Jones Operator:
Entry Date: 8/1/2011 8:35:13AM SO Type: M-SIO Request Type: Water Service Line Break

Instructions: Customer call to advise a water leak at the meter. Linda

Due Date: 8/1/2011 6:00:00PM Resolution Date: 8/1/2011 12:00 AM FA Status: Completed

Resolution: Gasket leak on our side, replaced both gaskets. crg

Sub Division: 470 MR Route: F02 FA ID: 1443210503
Account #: 1443210000 Customer Name: OGDEN, H DAYTON Phone #: (407) 862-0664

Address: 406 TULANE DR CSR: Sheri Demonbreun Operator: Kevin Cooper
Entry Date: 6/28/2011 3:01:15PM SO Type: M-SIO Request Type: Clogged Sewer

Instructions: Plumber told customer to call us. Plumber cleaned customer lines and we need to do ours. Called out to Kevin. Sheri

Due Date: 6/29/2011 8:00:00PM Resolution Date: 6/30/2011 12:00 AM FA Status: Completed

Resolution: Ran camera down customers line and he has orangeberg pipe that has root intrusion at 37 feet from Cleanout that the plumber installed. They did get line clear for now but was recommended that they Replace all of the orangeberg pipe.

Sub Division: 470 MR Route: F02 FA ID: 1443210310
Account #: 1443210000 Customer Name: OGDEN, H DAYTON Phone #: (407) 862-0664

Address: 406 TULANE DR CSR: Crystal Woolard Operator: LeRoy Grainger
Entry Date: 12/9/2011 10:41:34AM SO Type: M-SIO Request Type: Discolored Water

Instructions: No pressure, bad taste & discolored water w/ air. States that neighbors have no electricity & is concerned that they may be stealing water cause his usage is going up. Please contact customer at 407-862-0664 about water and read meter & check for leak.

Due Date: 12/12/2011 5:00:00PM Resolution Date: 12/12/2011 12:00 AM FA Status: Completed

Resolution: Customer stated that meter box may also need replacing. Water pressure is fine and, no evidence of anyone stealing water. Meter indicated very small leak on customers property. Meter box looks good, no need to replace, Tagged door with all findings.

Sub Division: 470 MR Route: F22 FA ID: 2265510773
Account #: 2265510000 Customer Name: WRIGHT, LEAH Phone #: (407) 869-6120

Address: 459 WEATHERSFIELD AVE CSR: Loretta Abbott Operator: LeRoy Grainger
Entry Date: 11/30/2011 10:37:17AM SO Type: HIBILL

Instructions: Reread meter and check for leaks. No known leaks and no water added to the pool. Bill has gone from \$40 to \$55/month to \$145 for 30 days. Tag door with your findings. Cust would like to speak with filed person. Lorie

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Due Date: 12/1/2011 6:00:00PM Resolution Date: 12/1/2011 12:00 AM FA Status:Completed

Resolution: No leaks detected. Tagged door with findings. lrg

Sub Division: 470 MR Route: F22 FA ID: 2465510153
Account #: 2465510000 Customer Name: WARK, JUNE Phone #: (407) 869-4953
Address: 471 WEATHERSFIELD AVE CSR: Loretta Abbott Operator: LeRoy Grainger
Entry Date: 8/5/2011 11:33:55AM SO Type: HIBILL
Instructions: Reread meter and check for leaks. Customer states usage is much higher than usual. Tag the door with your findings. Loretta.

Due Date: 8/8/2011 6:00:00PM Resolution Date: 8/8/2011 12:00 AM FA Status: Completed

Resolution: No leaks detected. Tagged the door with findings. lrg

Sub Division: 470 MR Route: F02 FA ID: 2727310175
Account #: 2727310000 Customer Name: HAMILTON ,SEAN Phone #: (407) 284-5487
Address: 477 CITADEL DR CSR: Brandi Deere Operator: LeRoy Grainger
Entry Date: 4/15/2011 12:28:59PM SO Type: HIBILL
Instructions: Reread meter and check for leaks. Customer concerned of high bill. Customer read meter today; reading 596350. Tag door with results. BND

Due Date: 4/18/2011 6:00:00PM Resolution Date: 4/18/2011 12:00 AM FA Status: Completed

Resolution: No leaks detected. Customer read wrong meter. Correct read for today at 09:15am is 570190. Tagged Door with findings. rg

Sub Division: 470 MR Route: F02 FA ID: 2775510480
Account #: 2775510000 Customer Name: REED, JODI Phone #: (407) 754-0916
Address: 617 DUNN DR CSR: Linette Orengo Operator: Kevin Cooper
Entry Date: 4/4/2011 7:39:37AM SO Type: M-SIO Request Type: General Investigation
Instructions: Sewer back up with dirt. Kevin.../LIO FL

Due Date: 4/4/2011 6:00:00PM Resolution Date: 4/4/2011 12:00 AM FA Status: Completed

Resolution: Ran camera down customers line and found blockage on his side of service before lateral. Informed Customer to call a plumber that it was his responsibility to repair.

Sub Division: 470 MR Route: F22 FA ID: 2933510503
Account #: 2933510000 Customer Name: YURECKO, DEBRA Phone #: (407) 468-2819
Address: 551 PINE CT CSR: Cammy Iwinski Operator: LeRoy Grainger
Entry Date: 10/17/2011 3:58:07PM SO Type: M-SIO Request Type: General Investigation

Instructions: Reread meter and check for leaks. High bill complaint. Cammy

Due Date: 10/18/2011 6:00:00PM Resolution Date: 10/18/2011 12:00 AM FA Status: Completed

Resolution: No leaks detected. lrg

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Sub Division: 470 MR Route: F02 FA ID: 3206310091
Account #: 3206310000 Customer Name: MOBLEY, RAY Phone #: (407) 869-6690
Address: 550 LYNCHFIELD AVE CSR: Tricia Anderson Operator: Mike Finnegan
Entry Date: 12/15/2011 8:39:33AM SO Type: M-REREAD
Instructions: Customer still disputing usage. Call 407 869 6690 one hour prior to arriving. Prefers after 11 a.m. for reread so customer can be at location to see you are actually reading meter. TDA
Due Date: 12/16/2011 6:00:00PM Resolution Date: 12/16/2011 12:00 AM FA Status: Completed
Resolution: Reread the meter. maf

Sub Division: 470 MR Route: F02 FA ID: 3206310818
Account #: 3206310000 Customer Name: MOBLEY, RAY Phone #: (407) 869-6690
Address: 550 LYNCHFIELD AVE CSR: Tricia Anderson Operator: LeRoy Grainger
Entry Date: 12/12/2011 8:41:27AM SO Type: M-REREAD
Instructions: Customer is demanding that we reread his meter. Customer feels we are estimating due to his meter being buried in dirt. Tag door with results of read and leaks if any. tda
Due Date: 12/13/2011 6:00:00PM Resolution Date: 12/13/2011 12:00 AM FA Status: Completed
Resolution: Reread meter. No leaks detected. Tagged door with current read and findings. lrg

Sub Division: 470 MR Route: F22 FA ID: 3143510294
Account #: 3143510000 Customer Name: KNIBBS, LORNA Phone #: (678) 362-6321
Address: 560 BIRCH CT CSR: Linette Orengo Operator: LeRoy Grainger
Entry Date: 2/15/2011 7:16:18AM SO Type: HIBILL
Instructions: Reread meter check for leaks. Customer concerned of high bill. Please tag door with findings. LIO
Due Date: 2/16/2011 6:00:00PM Resolution Date: 2/16/2011 12:00 AM FA Status: Completed
Resolution: Meter indicated small leak on customer's property. Tagged door with findings, lrg

Sub Division: 470 MR Route: F22 FA ID: 3134510609
Account #: 3134510000 Customer Name: RODRIGUEZ, GILBERT Phone #: (321) 972-5794
Address: 583 GROVE CT CSR: Deborah Volz Operator: LeRoy Grainger
Entry Date: 10/17/2011 2:46:04PM SO Type: HIBILL
Instructions: Reread meter and check for leaks. High bill complaint. DEB
Due Date: 10/18/2011 8:00:00PM Resolution Date: 10/18/2011 12:00 AM FA Status: Completed
Resolution: No leaks detected.

Sub Division: 470 MR Route: F02 FA ID: 3274210633
Account #: 3274210000 Customer Name: RODRIGUEZ, FRANK Phone #: (407) 951-5524
Address: 459 NOTRE DAME DR CSR: Sheri Demonbreun Operator:

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Entry Date: 3/8/2011 8:56:48AM SO Type: M-SIO Request Type: General Investigation
Instructions: We did work on lines and meter 3-3-11 and 3-7-11. Now customer has no water to toilet. Please be sure we are not the cause of this problem, Called to Kevin. Sheri
Due Date: 3/8/2011 8:00:00PM Resolution Date: 3/8/2011 1:00:00PM FA Status: Completed
Resolution: We had nothing to do with the toilet. We changed out the service due to a leak on the galv. We flushed the system & nothing we did would have caused this problem. JAM

Sub Division: 470 MR Route: F22 FA ID: 3404510369
Account #: 3404510000 Customer Name: SNELL, THERESA Phone #: (321) 303-2397
Address: 510 YEW CT CSR: Karen Thimmes Operator: LeRoy Grainger

Entry Date: 3/14/2011 8:44:57AM SO Type: HIBILL
Instructions: Customer called complaining of high bill. Reread meter and check for leaks. Knock on door when you arrive.
Due Date: 3/15/2011 8:00:00PM Resolution Date: 3/15/2011 12:00 AM FA Status: Completed
Resolution: No leaks detected and spoke with customer about findings. lrg

Sub Division: 470 MR Route: F22 FA ID: 3639510402
Account #: 3639510000 Customer Name: KLOTZ, ELVERA P Phone #: (407) 865-4132
Address: 652 ACAPULCA WAY CSR: Constance Dunn Operator: Kevin Cooper

Entry Date: 12/16/2011 9:00:10AM SO Type: M-SIO Request Type: General Investigation
Instructions: Customer to report that she had a sewer backed up and she called plumber. States that roots are in the sewer line in the street. Wants us to come and remove so she will not keep having sewer back ups. Connie
Due Date: 12/19/2011 6:00:00PM Resolution Date: 12/19/2011 12:00 AM FA Status: Completed
Resolution: Ran tv camera down sewer line and found roots growing in every joint of our clay pipe. Took video and informed customer that we will be back the first of the year to replace. Kev

Sub Division: 470 MR Route: F02 FA ID: 3495510598
Account #: 3495510000 Customer Name: HUTCHINSON, ARTHUR N Phone #: (407) 788-3520
Address: 692 LASALLE DR CSR: Jennifer Elliot Operator: Kevin Cooper

Entry Date: 2/4/2011 7:49:12AM SO Type: M-SIO Request Type: General Investigation
Instructions: The water pressure is real hard for the past couple of days, then when you flush toilet or finish showering the water pressure of water going into the water heater whistles and makes a loud noise and kitchen too. Jennifer
Due Date: 2/4/2011 6:00:00PM Resolution Date: 2/4/2011 12:00 AM FA Status: Completed
Resolution: Screeching noise was leak in pipe. I could hear it outside on left side of house. No one was home and meter was running. Shut off meter and tagged door to call plumber. kev

Sub Division: 470 MR Route: F22 FA ID: 3382510963
Account #: 3382510000 Customer Name: BUTTS, ANDREA Phone #: (407) 788-9776
Address: 618 TRAILWOOD DR CSR: Maxine Norris Operator: Kevin Cooper

Entry Date: 5/16/2011 11:31:43AM SO Type: M-SIO Request Type: Clogged Sewer

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Instructions: Customer stated that he has sewer backing up in his home and that he would like someone out there to unclog the pipe.

Due Date: 5/16/2011 6:30:00PM Resolution Date: 5/17/2011 12:00 AM FA Status: Completed

Resolution: Rodded and cleared blockage. Ran TV camera down line and found that customer's line was broken under tree. Informed customer. Kev

Sub Division: 470 MR Route: F02 FA ID: 3843210395
Account #: 3843210000 Customer Name: PONCE DeLEON, ANA TERESA Phone #: (407) 774-2684
Address: 398 TULANE DR CSR: Lori Jones Operator: Rodel Hermano

Entry Date: 6/13/2011 9:44:53AM SO Type: M-SIO Request Type: General Investigation

Instructions: Customer reporting a leak at the meter. LLJ *Dispatched to Kevin @10:45am

Due Date: 6/13/2011 6:00:00PM Resolution Date: 6/13/2011 12:00 AM FA Status: Completed

Resolution: Replaced broken 3/4"curbstop and meter coupling. KEV

Sub Division: 470 MR Route: F02 FA ID: 3843210338
Account #: 3843210000 Customer Name: PONCE DeLEON, ANA TERESA Phone #: (407) 774-2684
Address: 398 TULANE DR CSR: Stephanie Calbreath Operator: Donna Brown

Entry Date: 6/21/2011 11:28:15AM SO Type: M-SIO Request Type: General Investigation

Instructions: Customer concerned w/ the jump in cons on current billing. Verify reading and check any signs of a leak. Tag door with findings.

Due Date: 6/23/2011 6:30:00PM Resolution Date: 6/23/2011 12:00 AM FA Status: Completed

Resolution: Read is in order. No leaks detected. Tagged door with findings. DB

Sub Division: 470 MR Route: F02 FA ID: 4167310908
Account #: 4167310000 Customer Name: SEARS, WILLIAM R Phone #: (407) 252-4971
Address: 588 CLEMSON DR CSR: Lisa Bachmann Operator: Rodel Hermano

Entry Date: 4/13/2011 3:42:04PM SO Type: M-SIO Request Type: General Investigation

Instructions: Sewer backup. Plumber states cleared customers problem but believes more obstruction past property line. Customer is elderly, please update friend George Monte. lab

Due Date: 4/14/2011 8:00:00PM Resolution Date: 4/15/2011 12:00 AM FA Status: Completed

Resolution: Could not find clean out to run a camera in the customers sewer line. Tagged door and ILeft a message for George Monte. Customer will call back if they find the cleanout or installs one for us to look at their line.RH

Sub Division: 470 MR Route: F02 FA ID: 4167310086
Account #: 4167310000 Customer Name: SEARS, WILLIAM R Phone #: (407) 252-4971
Address: 588 CLEMSON DR CSR: Cristina Harden Operator: Shawn Ebert

Entry Date: 3/17/2011 11:01:49AM SO Type: M-SIO Request Type: General Investigation

Instructions: Customer reports leak & can't shut off water. Paged to Kevin

Due Date: 3/17/2011 6:00:00PM Resolution Date: 3/17/2011 12:00 AM FA Status: Completed

Resolution: Turned off curbstop. Customer has a broken line by house. SME

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Sub Division: 470 MR Route: F22 FA ID: 4038510497
Account #: 4038510000 Customer Name: WILCOX, ROBERT Phone #: (407) 715-5232
Address: 682 DURANGO WAY CSR: Karen Thimmes Operator: LeRoy Grainger
Entry Date: 11/14/2011 11:50:13AM SO Type: HIBILL
Instructions: Customer complaining of high bill. Reread meter and check for leaks. Knock on door. Karyn
Due Date: 11/15/2011 8:00:00PM Resolution Date: 11/15/2011 12:00 AM FA Status: Completed
Resolution: No leaks detected. Tagged door with current read and findings. lrg

Sub Division: 470 MR Route: F22 FA ID: 4038510671
Account #: 4038510000 Customer Name: WILCOX, ROBERT Phone #: (407) 715-5232
Address: 682 DURANGO WAY CSR: Linette Orengo Operator: LeRoy Grainger
Entry Date: 8/25/2011 11:12:12AM SO Type: HIBILL
Instructions: Reread meter and check for leaks. Customer concerned of high bill. LIO FL
Due Date: 8/26/2011 6:00:00PM Resolution Date: 8/26/2011 12:00 AM FA Status: Completed
Resolution: No leaks detected. Reread meter. lrg

Sub Division: 470 MR Route: F02 FA ID: 4653210770
Account #: 4653210000 Customer Name: POPE, JANE Phone #: (407) 929-0885
Address: 382 TULANE DR CSR: Brandi Deere Operator: LeRoy Grainger
Entry Date: 1/17/2011 11:49:06AM SO Type: HIBILL
Instructions: Reread meter and check for leaks. Concerned about high bill.
Due Date: 1/18/2011 6:00:00PM Resolution Date: 1/19/2011 12:00 AM FA Status: Completed
Resolution: No leaks detect. Tagged with findings. lrg

Sub Division: 470 MR Route: F22 FA ID: 4994510773
Account #: 4994510000 Customer Name: MACHADO, HECTOR Phone #: (407) 227-9026
Address: 456 NORTHWESTERN AVE CSR: Maxine Norris Operator: LeRoy Grainger
Entry Date: 12/14/2011 8:48:38AM SO Type: HIBILL
Instructions: Reread meter and check for any signs of leak. Customer is questioning consumption
Due Date: 12/15/2011 6:30:00PM Resolution Date: 12/15/2011 12:00 AM FA Status: Completed
Resolution: No leads detected. Reread meter. Spoke with customer and he wants to set up meter test appointment. lrg

Sub Division: 470 MR Route: F22 FA ID: 4954510152
Account #: 4954510000 Customer Name: FIGUEROA, WILLIAM Phone #:
Address: 725 TRAILWOOD DR CSR: Madelin Collado Operator: Kevin Cooper
Entry Date: 10/5/2011 1:53:05PM SO Type: M-SIO Request Type: Discolored Water

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Instructions: Customer states the water is discolored (rusty color. MC/NC
Date: 10/5/2011 6:00:00PM Resolution Date: 10/6/2011 12:00 AM FA Status: Completed
Resolution: Flushed area at hydrant and plant operator took samples. Water cleared up and is fine..kev

Sub Division: 470 MR Route: F02 FA ID: 5436510139
Account #: 5436510000 Customer Name: PARR, STEVE Phone #: (407) 869-4647
Address: 683 STANFORD DR CSR: Madelin Collado Operator: LeRoy Grainger
Entry Date: 8/23/2011 7:40:50AM SO Type: M-SIO Request Type: General Investigation
Instructions: Neighbor called stated this customer meter cover is broken MC/NC
Due Date: 8/25/2011 6:00:00PM Resolution Date: 8/25/2011 12:00 AM FA Status: Completed
Resolution: Replaced meter box lid.

Sub Division: 470 MR Route: F22 FA ID: 5604510386
Account #: 5604510000 Customer Name: MITCHELL, IOLA L Phone #: (404) 707-4839
Address: 501 YEW CT CSR: Deborah Volz Operator: LeRoy Grainger
Entry Date: 11/7/2011 8:54:22AM SO Type: HIBILL
Instructions: Reread meter and check for leaks. High bill complaint. Tag door with results.deb
Due Date: 11/8/2011 8:00:00PM Resolution Date: 11/8/2011 12:00 AM FA Status: Completed
Resolution: No leaks detected. Reread meter and tagged door. lrg

Sub Division: 470 MR Route: F02 FA ID: 5335210528
Account #: 5335210000 Customer Name: ACEITUNO, RONY Phone #: (321) 217-9618
Address: 300 CLEMSON DR CSR: Ann Raponi Operator: LeRoy Grainger
Entry Date: 1/4/2011 8:42:20AM SO Type: M-SIO Request Type: General Investigation
Instructions: Customer called about leak after the meter. Paged out to John M. Customer is aware that he will have to
Call a plumber if needed.
Due Date: 1/4/2011 6:00:00PM Resolution Date: 1/4/2011 10:30:00AM FA Status: Completed
Resolution: Turned off meter for customer because of leak on customers side, lrg

Sub Division: 470 MR Route: F02 FA ID: 5345510476
Account #: 5345510000 Customer Name: MILLER, JOHN J Phone #: (407) 862-6118
Address: 671 COLGATE DR CSR: Isabel Ceballos Operator:
Entry Date: 8/23/2011 3:58:30PM SO Type: M-SIO Request Type: General Investigation
Instructions: Customer says sewer is backing up Paged Matt M /ic
Due Date: 8/23/2011 6:00:00PM Resolution Date: 8/23/2011 12:00 AM FA Status: Completed
Resolution: Checked manholes. All okay. Told customer to call a plumber & we would TV if he gets it cleared. MM

Sub Division: 470 MR Route: F02 FA ID: 5345510608

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Account #: 5345510000 Customer Name: MILLER,JOHN J Phone #: (407) 862-6118
Address: 671 COLGATE DR CSR: Isabel Ceballos Operator:
Entry Date: 8/24/2011 3:29:06PM SO Type: M-SIO Request Type: General Investigation
Instructions: Customer would like to have sewer line TV'd he would like to know where his sewer line goes. Customer has tree roots growing in line. /ic
Due Date: 8/25/2011 6:00:00PM Resolution Date: 8/25/2011 12:00 AM FA Status: Completed
Resolution: Roots are at the customers connection. TV'd the line on 8/25 SE

Sub Division: 470 MR Route: F22 FA ID: 5773510578
Account #: 5773510000 Customer Name: TENA, LEONEL Phone #: (407) 951-4695
Address: 540 SANDAL CT CSR: Linda Jones Operator: LeRoy Grainger
Entry Date: 6/14/2011 2:05:14PM SO Type: HIBILL
Instructions: Reread meter and check for leaks. Customer complaining of high bill. Customer says 2 adults & 3 children; no pool or sprinkler system. Bill very high each month.
Due Date: 6/15/2011 6:00:00PM Resolution Date: 6/15/2011 12:00 AM FA Status: Completed
Resolution: No leaks detected. Tagged door. lrg

Sub Division: 470 MR Route: F22 FA ID: 5773510683
Account #: 5773510000 Customer Name: TENA,LEONEL Phone #: (407) 951-4695
Address: 540 SANDAL CT CSR: Isabel Ceballos Operator: Michael Overton
Entry Date: 6/28/2011 2:05:39PM SO Type: TESTMTR
Instructions: Customer's read today 4309810. Customer says there's no way he's using this much water and would like to have meter field tested Call 407-951-4695 to schedule a test. /ic
Due Date: 7/5/2011 6:00:00PM Resolution Date: 7/11/2011 12:30:00PM FA Status: Completed
Resolution: Meter failed test. Slow 94.1%. Will replace meter. MAO

Sub Division: 470 MR Route: F02 FA ID: 5895510305
Account #: 5895510000 Customer Name: JARVIS, SANDRA Phone #: (407) 682-4338
Address: 685 LASALLE DR CSR: Isabel Ceballos Operator: Rodel Hermano
Entry Date: 3/1/2011 3:25:06PM SO Type: M-SIO Request Type: General Investigation
Instructions: Customer reported lots of water gushing from meter. Paged Rodel /ic
Due Date: 3/1/2011 6:00:00PM Resolution Date: 3/1/2011 12:00 AM FA Status: Completed
Resolution: Poly leak found between an old clamp and the T for the double service. Replaced double service (3/4"x3/4"x1" Y two 3/4" curbstop and coupling, 4' of 3/4" poly).RH

Sub Division: 470 MR Route: F22 FA ID: 6053510269
Account #: 6053510000 Customer Name: PALMA, DAVID Phone #: (407) 376-7733
Address: 511 BIRCH CT CSR: Karen Thimmes Operator:

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Entry Date: 9/26/2011 3:48:39PM SO Type: M-SIO Request Type: General Investigation
Instructions: Customer said leak was due to box damaged, pipe was cracked and brass fitting was leaking. Is this customers fault or on UI side? He has had it repaired. Please check and tag door with results. Thanks, Karyn
Due Date: 9/27/2011 8:00:00PM Resolution Date: 9/27/2011 12:00 AM FA Status: Completed
Resolution: Box is not damaged and no leaks indicated at this time. Spoke with customer and she stated that the box may have been pushed down and cracked the pipe. I informed her that the pipe from meter to house belongs to them.

Sub Division: 470 MR Route: F02 FA ID: 6278410183
Account #: 6278410000 Customer Name: RODRIGUEZ, CARLOS Phone #: (407) 862-0889
Address: 593 TULANE DR CSR: Cristina Harden Operator: Kevin Cooper
Entry Date: 3/24/2011 7:06:14AM SO Type: M-SIO Request Type: General Investigation
Instructions: Customer reports brown water. Paged to Pete.
Due Date: 3/24/2011 6:00:00PM Resolution Date: 3/24/2011 12:00 AM FA Status: Completed
Resolution: Pete responded and spoke with customer. Ran water and it was clear. cl2 residual was 1.1. kev

Sub Division: 470 MR Route: F22 FA ID: 6557510082
Account #: 6557510000 Customer Name: FIELDS, MAGDALENE Phone #: (407) 463-2897
Address: 782 OAKLANDO DR CSR: Deborah Volz Operator: Michael Overton
Entry Date: 8/17/2011 3:07:38PM SO Type: TESTMTR
Instructions: Customer upset with high water usag. Wants meter tested. deb
Due Date: 8/18/2011 8:00:00PM Resolution Date: 8/22/2011 10:30:00AM FA Status: Completed
Resolution: Meter passed field test. 96.99% OVERALL. Customer was satisfied with findings. No leaks.
MAO

Sub Division: 470 MR Route: F22 FA ID: 6557510548
Account #: 6557510000 Customer Name: FIELDS, MAGDALENE Phone #: (407) 463-2897
Address: 782 OAKLANDO DR CSR: Shona Robinson Operator: LeRoy Grainger
Entry Date: 12/28/2011 9:08:31AM SO Type: M-REREAD
Instructions: Reread meter. Customer is disputing the consumption.
Due Date: 12/29/2011 6:30:00PM Resolution Date: 12/29/2011 12:00 AM FA Status: Completed
Resolution: No leaks detected. Tagged door with findings, lrg

Sub Division: 470 MR Route: F22 FA ID: 6557510791
Account #: 6557510000 Customer Name: FIELDS, MAGDALENE Phone #: (407) 463-2897
Address: 782 OAKLANDO DR CSR: Brandi Deere Operator: LeRoy Grainger
Entry Date: 7/22/2011 10:20:11AM SO Type: HIBILL
Instructions: Reread meter and check for leaks. High bill complaint. BND/FL
Due Date: 7/25/2011 6:00:00PM Resolution Date: 7/25/2011 12:00 AM FA Status: Completed
Resolution: Reread meter and checked for leaks. Tagged door with current read and findings ,lrg

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Division: 470 MR Route: F22 FA ID: 6563510724
Account #: 6563510000 Customer Name: DIAZ, ROSA G Phone #: (407) 298-0396
Address: 508 NORTHWESTERN AVE CSR: Karen Thimmes Operator: LeRoy Grainger
Entry Date: 5/17/2011 3:04:07PM SO Type: HIBILL
Instructions: Customer complaining of high bill, Knock on door, reread meter and check for leaks. Karyn
Due Date: 5/18/2011 8:00:00PM Resolution Date: 5/18/2011 12:00 AM FA Status: Completed
Resolution: No leaks detected. Spoke with customer. lrg

Sub Division: 470 MR Route: F02 FA ID: 6723210892
Account #: 6723210000 Customer Name: HOSTETLER, ROSE Phone #: (407) 767-0429
Address: 452 TULANE DR CSR: Deborah Volz Operator: LeRoy Grainger
Entry Date: 6/15/2011 9:21:29AM SO Type: HIBILL
Instructions: Reread meter and check for leaks. High bill complaint. deb
Due Date: 6/16/2011 8:00:00PM Resolution Date: 6/16/2011 12:00 AM FA Status: Completed
Resolution: no leaks detected,, ,tagged door with current read and findings,, ,lrg

Sub Division: 470 MR Route: F22 FA ID: 6478510056
Account #: 6478510000 Customer Name: HALL, RON Phone #: (321) 663-2625
Address: 678 CALIENTE WAY CSR: Miranda Roberts Operator: LeRoy Grainger
Entry Date: 6/15/2011 11:57:19AM SO Type: M-REREAD
Instructions: Reread meter. Customer disputing the consumption of 9,000+ gallons. Please check the meter for any signs of a leak as well. Tag the door with your findings and document -- MR
Due Date: 6/16/2011 6:00:00PM Resolution Date: 6/16/2011 12:00 AM FA Status: Completed
Resolution: No leaks detected. Tagged door with findings.

Sub Division: 470 MR Route: F22 FA ID: 6944510554
Account #: 6944510000 Customer Name: CRUZ, PORFIRIO Phone #: (407) 788-3999
Address: 679 TRAILWOOD DR CSR: Vicki Wilson Operator: Alex Lorenzo
Entry Date: 6/21/2011 11:15:35AM SO Type: M-SIO Request Type: Discolored Water
Instructions: Customer complaining water is brownish –yellowish. vicki
Due Date: 6/21/2011 8:00:00PM Resolution Date: 6/22/2011 12:00 AM FA Status: Completed
Resolution: Allan Finch met with customer and ran water at outside faucet. Water was clear, CL2 residual was a 1.7. Instructed customer to flush inside faucets.

Sub Division: 470 MR Route: F02 FA ID: 7877310463
Account #: 7877310000 Customer Name: RODRIGUEZ, LEONARDO Phone #: (407) 219-0439
Address: 525 FORDHAM AVE CSR: Vicki Wilson Operator: LeRoy Grainger

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Entry Date: 4/12/2011 1:55:04PM SO Type: HIBILL
Instructions: Reread meter and check for leaks. Customer thinks something wrong with mete. Call customer.

Due Date: 4/14/2011 8:00:00PM Resolution Date: 4/14/2011 12:00 AM FA Status: Completed
Resolution: Checked for leaks. Previous read incorrect. Tagged door with all findings and correct read. Irg

Sub Division: 470 MR Route: F02 FA ID: 7877310087
Account #: 7877310000 Customer Name: RODRIGUEZ, LEONARDO Phone #: (407) 219-0439
Address: 525 FORDHAM AVE CSR: Linette Orenge Operator: LeRoy Grainger

Entry Date: 1/12/2011 3:57:57PM SO Type: HIBILL
Instructions: Reread meter check for leaks, Customer concerned of high bill was out of the home 2wks. Wants to know if meter is bad does it need to be replaced. Please tag door with findings.../LIO FL
Due Date: 1/13/2011 6:00:00PM Resolution Date: 1/13/2011 9:45:00AM FA Status: Completed
Resolution: Meter running upon arrival. Tagged door to let customer know she has a leak if she wasn't using water at this time. Irg

Sub Division: 470 MR Route: F02 FA ID: 8304210178
Account #: 8304210000 Customer Name: JAMES, BARI Phone #: (321) 594-8492
Address: 316 NOTRE DAME DR CSR: Vicki Wilson Operator: Kevin Cooper

Entry Date: 11/2/2011 12:23:25PM SO Type: M-SIO Request Type: General Investigation
Instructions: Customer wants to speak to field supervisor. Said her meter was replaced after 50 yrs and when it was replaced they caused a leak on her side of meter and she feels is not her responsibility since we caused the leak. kevin
Due Date: 11/2/2011 8:00:00PM Resolution Date: 11/2/2011 12:00 AM FA Status: Completed
Resolution: Went to address and checked out leak and I believe it was caused by meter being changed out. I repaired Customer's line from meter out 2 feet to eliminate the sweat coupling that was leaking at the solder joint on meter side approx. 6" from meter.

Sub Division: 470 MR Route: F22 FA ID: 8173510884
Account #: 8173510000 Customer Name: NAREA, JIMMY Phone #: (407) 841-2586
Address: 533 NORTHWESTERN AVE CSR: Deborah Volz Operator: Mike Finnegan

Entry Date: 10/18/2011 3:37:50PM SO Type: HIBILL
Instructions: Reread and check meter. High bill complaint. deb
Due Date: 10/19/2011 8:00:00PM Resolution Date: 10/19/2011 12:00 AM FA Status: Completed
Resolution: Reread the meter and the meter is fine,

Sub Division: 470 MR Route: F22 FA ID: 9205510607
Account #: 9205510000 Customer Name: MOYER, JAMES M Phone #: (407) 865-6357
Address: 426 NORTHWESTERN AVE CSR: Karen Thimmes Operator: LeRoy Grainger

Entry Date: 5/17/2011 8:43:45AM SO Type: HIBILL
Instructions: Customer complaining of high bill. Reread meter, check for leak and tag door with results. Karyn

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Due Date: 5/18/2011 8:43:00AM Resolution Date: 5/18/2011 12:00 AM FA Status: Completed

Resolution: No leaks detected. Tagged door with findings. lrg

Sub Division: 470 MR Route: F22 FA ID: 9018510361
Account #: 9018510000 Customer Name: PIERRE, MARIE G S Phone #: (407) 253-0291
Address: 666 ENCINO WAY CSR: Constance Dunn Operator: LeRoy Grainger
Entry Date: 8/15/2011 9:14:45AM SO Type: M-REREAD

Instructions: Customer states that she does not have any leaks and thinks meter was read incorrectly. Please reread to ensure correct reading. Connie

Due Date: 8/16/2011 8:00:00PM Resolution Date: 8/16/2011 12:00 AM FA Status: Completed

Resolution: Meter indicated leak on customers' property. Tagged door with findings. lrg

Sub Division: 470 MR Route: F02 FA ID: 6124210280
Account #: 0881934549 Customer Name: Guevara, Leah M Phone #: (407) 844-7200
Address: 357 NOTRE DAME DR CSR: Karen Thimmes Operator: LeRoy Grainger
Entry Date: 8/24/2011 2:05:01PM SO Type: HIBILL

Instructions: Customer complaining of high bill. Reread meter and check for leaks. Tag door with results. Karyn

Due Date: 8/25/2011 8:00:00PM Resolution Date: 8/25/2011 12:00 AM FA Status: Completed

Resolution: no leaks detected,,,tagged door,,,lrg

Sub Division: 470 MR Route: F02 FA ID: 8273210620
Account #: 2761660758 Customer Name: SHEPLAN, ED Phone #: (407) 461-4016
Address: 335 TULANE DR CSR: Brandi Deere Operator: Rodel Hermano
Entry Date: 3/23/2011 3:29:08PM SO Type: M-SIO Request Type: General Investigation

Instructions: Customer called in about leaking pipe on side of house and cust turned off house valve and water is still Leaking. Requesting water to be turned off. Cust is aware that she may be without water tonight and may be charged a reconnection fee. KEVIN

Due Date: 3/23/2011 6:00:00PM Resolution Date: 3/24/2011 9:01:00AM FA Status:Completed

Resolution: Replaced 3/4" curbstop, meter coupling and a .50' section of 3/4" copper with poly. Left meter off for repairs. Obtained read. H

Sub Division: 470 MR Route: F02 FA ID: 6127310226
Account #: 1629326609 Customer Name: GREENLEE, SHERRIE Phone #: (661) 428-0987
Address: 535 COLUMBIA AVE CSR: Karen Thimmes Operator:
Entry Date: 4/4/2011 8:54:49AM SO Type: M-SIO Request Type: General Investigation

Instructions: Owner of house called for renter, said Plumber believes there is a leak by the street due to sink back up. Tag door with results. Karyn.

Resolution Date: 4/4/2011 8:00:00PM Resolution Date: 4/4/2011 12:00 AM FA Status: Completed

Resolution: Spoke with the customer & informed her to call a plumber - sewer is ok JAM

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Sub Division: 470 MR Route: F22 FA ID: 4034510846
Account #: 9647098685 Customer Name: Bishop, Lois Phone #: (407) 786-5697
Address: 571 GROVE CT CSR: Jennifer Elliot Operator: LeRoy Grainger
Entry Date: 7/27/2011 11:44:29AM SO Type: HIBILL
Instructions: Please reread meter and check it for leaks. Customer is complaining about a high bill and very high usage for only 1 person in the home. Do you see any reason for the high usage? Jennifer
Due Date: 7/28/2011 8:00:00PM Resolution Date: 7/28/2011 12:00 AM FA Status: Completed
Resolution: No leaks detected. Previous read is incorrect. lrg

Sub Division: 470 MR Route: F02 FA ID: 7284210918
Account #: 9318707838 Customer Name: BAKER, RANDALL P Phone #: (407) 462-1601
Address: 479 NOTRE DAME DR CSR: Sheri Demonbreun Operator: Kevin Cooper
Entry Date: 5/11/2011 7:38:08AM SO Type: M-SIO Request Type: Clogged Sewer
Instructions: Customer has sewer problems Roto Rooter has cleaned his part of roots needs us to take care of our part. Called to Kevin. sheri
Due Date: 5/11/2011 8:00:00PM Resolution Date: 5/11/2011 12:00 AM FA Status: Completed
Resolution: Ran tv camera down customers line and found roots growing in at his point of connection to our pipe. Informed him that it was his connection and therefore his responsibility. KEV

Sub Division: 470 MR Route: F02 FA ID: 6055210874
Account #: 8789852081 Customer Name: Hawkins, Gloria Phone #: (407) 571-9377
Address: 137 JAY DR CSR: Karen Thimmes Operator: John Marinelli
Entry Date: 6/20/2011 10:21:45AM SO Type: HIBILL
Instructions: Customer disputing the bill due to high consumption. Customer said tech came out early in the am 2 weeks ago and fixed leak in pipe busted in box. Please reread, check for leaks.
Due Date: 6/20/2011 10:21:46AM Resolution Date: 6/21/2011 12:00 AM FA Status: Completed
Resolution: Tech replaced meter gasket leak on utility side of meter reported by Chris P –LeRoy. Replaced gasket; not registering on meter. JAM

Sub Division: 470 MR Route: F02 FA ID: 6055210452
Account #: 8789852081 Customer Name: Hawkins, Gloria Phone #: (407) 571-9377
Address: 137 JAY DR CSR: Karen Thimmes Operator: Mike Finnegan
Entry Date: 7/7/2011 7:12:06AM SO Type: HIBILL
Instructions: Customer complaining of bill month prior when repair was made to meter. 13,260 gallons too much per customer. Check for leaks and tag door with results if no one home. Karyn
Due Date: 7/8/2011 8:00:00PM Resolution Date: 7/8/2011 12:00 AM FA Status: Completed
Resolution: Reread meter and check for leaks. No leak found.

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Sub Division: 470 MR Route: F02 FA ID: 6055210275
Account #: 8789852081 Customer Name: Hawkins, Gloria Phone #: (407) 571-9377
Address: 137 JAY DR CSR: Vicki Wilson Operator: Kevin Cooper
Entry Date: 6/17/2011 3:44:06PM SO Type: M-SIO Request Type: General Investigation
Instructions: Customer states meter reader found leak at meter and had repair personnel go out to fix and she was then advised to call office for adjustment. Spoke to Kevin to investigate. No FA or any info on this address. Vicki spoke with Kevin
Due Date: 6/20/2011 8:00:00PM Resolution Date: 6/20/2011 12:00 AM FA Status: Completed
Resolution: Checked with field, no one remembers going to this address to fix leak and we do not ever tell any customer to call office for leak adjustment. Took read today and it is normal. Do not know what happened here. KEV

Sub Division: 470 MR Route: F02 FA ID: 1004210917
Account #: 3039993878 Customer Name: STOFFERAHN,SARA Phone #: (763) 913-8448
Address: 305 NOTRE DAME DR CSR: Kimberly Bennett Operator:
Entry Date: 2/3/2011 1:20:24PM SO Type: M-SIO Request Type: General Investigation
Instructions: Customer called due to leak between meter and street. Paged to field to check.
Due Date: 2/3/2011 6:00:00PM Resolution Date: 2/3/2011 12:00 AM FA Status: Completed
Resolution: Checked leak & it was on customer's side 3gpm Shawn

Sub Division: 470 MR Route: F22 FA ID: 4314510422
Account #: 3034050768 Customer Name: CRUM, RICHARD Phone #: (407) 788-3648
Address: 540 GROVE CT CSR: Vicki Wilson Operator: LeRoy Grainger
Entry Date: 4/6/2011 9:06:55AM SO Type: HIBILL
Instructions: Reread meter. Cust believes meter needs to be replaced.
Due Date: 4/6/2011 9:06:55AM Resolution Date: 4/11/2011 12:00 AM FA Status: Completed
Resolution: Meter is old and needs to be replaced. Generate field activity for meter exchange, rg

Sub Division: 470 MR Route: F22 FA ID: 8414510575
Account #: 1223633726 Customer Name: LEYVA, ANEIDA Phone #: (321) 442-7079
Address: 532 GROVE CT CSR: Madelin Collado Operator:
Entry Date: 11/17/2011 9:45:03AM SO Type: M-SIO Request Type: General Investigation
Instructions: Customer call. Stated there is a huge leak near the meter. MC/NC
Due Date: 11/17/2011 6:00:00PM Resolution Date: 11/17/2011 12:00 AM FA Status: Completed
Resolution: Line leaking. Replace double service with poly 5gpm crew. KC

Sub Division: 470 MR Route: F02 FA ID: 2327310813
Account #: 6286414434 Customer Name: Toledo, Kori Phone #: (407) 791-1990
Address: 547 COLUMBIA DR CSR: Lori Jones Operator: Donna Brown

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Entry Date: 12/8/2011 8:44:46AM SO Type: M-OFF

Instructions: Customer reporting her meter spinning really fast. She wasn't sure she read the meter correctly, but could someone go out to speak with her. She is requesting the meter to be turned off until homeowner can fix the leak. LLJ

Due Date: 12/8/2011 6:00:00PM Resolution Date: 12/8/2011 12:00 AM FA Status: Completed

Resolution: Meter was spinning. Turned off and spoke to customer. DB

Sub Division: 470 MR Route: F22 FA ID: 2473510980
Account #: 7777555796 Customer Name: HEDAYATPOOR, MELISSA Phone #: (407) 914-4866
Address: 549 NORTHWESTERN AVE CSR: Linda Jones Operator: LeRoy Grainger

Entry Date: 12/21/2011 1:43:19PM SO Type: HIBILL

Instructions: Read meter and check for leaks. High bill complaint. LINDA

Due Date: 12/22/2011 6:00:00PM Resolution Date: 12/22/2011 12:00 AM FA Status: Completed

Resolution: Meter indicated leak on customers property. Spoke with customer and ask her if she had a leaking toilet and she said she did and was going to call her landlord, Irg

Sub Division: 470 MR Route: F02 FA ID: 0486510066
Account #: 4812143133 Customer Name: MUELLER, JASON Phone #: (407) 218-0392
Address: 642 NOTRE DAME DR CSR: Madelin Collado Operator: LeRoy Grainger

Entry Date: 7/21/2011 3:40:24PM SO Type: HIBILL

Instructions: Customer claims to much consumption. Reread meter and check for leaks. MC/NC

Due Date: 7/25/2011 6:00:00PM Resolution Date: 7/25/2011 12:00 AM FA Status: Completed

Resolution: Reread meter and checked for leaks. Tagged door with current read and findings. Irg

Sub Division: 470 MR Route: F22 FA ID: 8118510616
Account #: 1138729069 Customer Name: Newman, Britney Phone #: (407) 376-2810
Address: 675 DURANGO WAY CSR: Deborah Volz Operator: Michael Overton

Entry Date: 4/25/2011 7:24:42AM SO Type: TESTMTR

Instructions: Need field test done. Customer feels the meter is faulty. House is empty. deb

Due Date: 4/28/2011 8:00:00PM Resolution Date: 4/28/2011 12:30:00PM FA Status: Completed

Resolution: Field test meter with customer present. The meter passed the field test. Customer was satisfied with the test. Found the customer's single zone irrigation has been set to run every day for one hour. Reset the control for the customer.

Sub Division: 470 MR Route: F02 FA ID: 8115210055
Account #: 6433242483 Customer Name: Rojas, Herminda Phone #: (407) 255-0193
Address: 412 CLEMSON DR CSR: Lisa Bachmann Operator: LeRoy Grainger

Entry Date: 4/11/2011 3:43:38PM SO Type: HIBILL

Instructions: Reread meter and check for leak. Customer called complaining of high bill. Customer will be onsite. /lab

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Due Date: 4/13/2011 8:00:00PM Resolution Date: 4/13/2011 12:00 AM FA Status: Completed

Resolution: No leaks detected. Spoke with customer. lrg

Sub Division: 470 MR Route: F02 FA ID: 0897310417
Account #: 1165042019 Customer Name: ARMSTRONG, WILLIAM Phone #: (407) 383-7079
Address: 521 CLEMSON DR CSR: Karen Thimmes Operator: LeRoy Grainger
Entry Date: 5/19/2011 7:19:45AM SO Type: HIBILL
Instructions: Customer called complaining of high bill. Please reread an check for leaks. Tag door with results. Karyn
Due Date: 5/20/2011 8:00:00PM Resolution Date: 5/20/2011 12:00 AM FA Status: Completed
Resolution: No leaks detected. Tagged door. lrg

Sub Division: 470 MR Route: F22 FA ID: 6753510446
Account #: 0312870050 Customer Name: WARREN, CRAIG M Phone #: (407) 924-4794
Address: 700 BALSAM DR CSR: Karen Thimmes Operator: LeRoy Grainger
Entry Date: 7/11/2011 3:06:45PM SO Type: HIBILL
Instructions: Customer called complaining of high bill. Reread meter and check for leaks. House has been vacant. Karyn
Due Date: 7/12/2011 8:00:00PM Resolution Date: 7/12/2011 12:00 AM FA Status: Completed
Resolution: Meter indicated leak on customer's property. Called customer and told her my findings, Tagged door.

Sub Division: 470 MR Route: F02 FA ID: 8114210778
Account #: 8460087286 Customer Name: SATURLEY, PHYLLIS Phone #: (724) 263-7915
Address: 328 NOTRE DAME DR CSR: Sheri Demonbreun Operator: LeRoy Grainger
Entry Date: 9/21/2011 12:04:42PM SO Type: HIBILL
Instructions: Reread meter and check for leaks. Customer complaining of high bill. Sheri
Due Date: 9/22/2011 8:00:00PM Resolution Date: 9/22/2011 12:00 AM FA Status: Completed
Resolution: No leaks detected. Tagged door with findings. lrg