CORRESPONDENCE MAY 22, 2014 DOCUMENT NO. 01625-14

STATE OF FLORIDA

COMMISSIONERS: ART GRAHAM, CHAIRMAN LISA POLAK EDGAR RONALD A. BRISÉ EDUARDO E. BALBIS JULIE I. BROWN



DIVISION OF ACCOUNTING AND FINANCE ANDREW L. MAUREY DIRECTOR (850) 413-6900

## Hublic Service Commission

May 22, 2014

RECEIVED-FPSC 14 MAY 22 PM 4: 00 COMMISSION

Ms. Katie McCrary 209 Country Club Drive Lake Placid, FL 33852

Re: Docket No. 130243-WS - Application for staff-assisted rate case in Highlands County by Lake Placid Utilities, Inc.

Dear Ms. McCrary:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for Lake Placid Utilities, Inc. To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the June 5, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

Clarence Prestwood

Chief of Surveillance and Rate Filings

cc: Division of Accounting and Finance (Golden, Vogel, Mouring)

Division of Economics (Roberts, Hudson)

Division of Engineering (Watts, King)

Office of the General Counsel (Tan)

**DIVISION OF** ACCOUNTING AND FINANCE ANDREW L. MAUREY DIRECTOR (850) 413-6900

#### COMMISSIONERS: ART GRAHAM, CHAIRMAN LISA POLAK EDGAR RONALD A. BRISÉ EDUARDO E. BALBIS JULIE I. BROWN



# Hublic Service Commission

May 22, 2014

Mr. Larry LaBeau 1956 Briarwood Lane Temperance, MI 48182

Re: Docket No. 130243-WS - Application for staff-assisted rate case in Highlands County by Lake Placid Utilities, Inc.

Dear Mr. LaBeau:

Thank you for attending the April 3, 2014 customer meeting in Lake Placid and sharing your concerns with our staff. Also, thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for Lake Placid Utilities, Inc. To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the June 5, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

Clarence Prestwood

Chief of Surveillance and Rate Filings

cc:

Division of Accounting and Finance (Golden, Vogel, Mouring)

Division of Economics (Roberts, Hudson) Division of Engineering (Watts, King)

Office of the General Counsel (Tan)

COMMISSIONERS: ART GRAHAM, CHAIRMAN LISA POLAK EDGAR RONALD A. BRISÉ EDUARDO E. BALBIS JULIE I. BROWN

#### STATE OF FLORIDA



DIVISION OF ACCOUNTING AND FINANCE ANDREW L. MAUREY DIRECTOR (850) 413-6900

## Hublic Service Commission

May 22, 2014

CLERK

14 MAY 22 PH 4: 00

Mr. Mike Mohnach 228 Country Club Drive Lake Placid, Florida 33852

Re: Docket No. 130243-WS - Application for staff-assisted rate case in Highlands County by Lake Placid Utilities, Inc.

Dear Mr. Mohnach:

Thank you for attending the April 3, 2014 customer meeting in Lake Placid and sharing your concerns with our staff. Also, thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for Lake Placid Utilities, Inc. To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the June 5, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

Clarence Prestwood

Chief of Surveillance and Rate Filings

cc:

Division of Accounting and Finance (Golden, Vogel, Mouring)

Division of Economics (Roberts, Hudson)

Division of Engineering (Watts, King)

Office of the General Counsel (Tan)

DIVISION OF ACCOUNTING AND FINANCE ANDREW L. MAUREY DIRECTOR (850) 413-6900

## STATE OF FLORIDA

COMMISSIONERS: ART GRAHAM, CHAIRMAN LISA POLAK EDGAR RONALD A. BRISÉ EDUARDO E. BALBIS JULIE I. BROWN



Public Service Commission

May 22, 2014

COMMISSION

Mr. Bob Roberts 111 Country Club Drive Lake Placid, Florida 33852

Re: Docket No. 130243-WS - Application for staff-assisted rate case in Highlands County by Lake Placid Utilities, Inc.

Dear Mr. Roberts:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about water quality and a rate increase for Lake Placid Utilities, Inc. (Utility). Our staff contacted the Utility to inquire about whether your water quality concerns had been addressed and learned that you have not filed a complaint with the Utility about your water odor, pressure, or cloudiness concerns. If you continue to have these problems, please contact the Utility so that a Utility representative can investigate the cause of your water quality issues and work to improve your water quality. We encourage you to make the Utility aware of any concerns you have with your water service and give them an opportunity to assist you. Also, you may call the Commission's toll free Consumer Assistance Line at 1-800-342-3552 to request our assistance.

To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the June 5, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

Clarence Prestwood

Chief of Surveillance and Rate Filings

cc: Mr. Patrick Flynn

Division of Accounting and Finance (Golden, Vogel, Mouring)

Division of Economics (Roberts, Hudson)
Division of Engineering (Watts, King)
Office of the General Counsel (Tan)

COMMISSIONERS: ART GRAHAM, CHAIRMAN LISA POLAK EDGAR RONALD A. BRISĖ EDUARDO E. BALBIS JULIE I. BROWN STATE OF FLORIDA



DIVISION OF ACCOUNTING AND FINANCE ANDREW L. MAUREY DIRECTOR (850) 413-6900

## Hublic Service Commission

May 22, 2014

COMMISSION

4 MAY 22 PM 4: 00

Ms. Judith Roberts 111 Country Club Drive Lake Placid, Florida 33852

Re: Docket No. 130243-WS - Application for staff-assisted rate case in Highlands County by Lake Placid Utilities, Inc.

Dear Ms. Roberts:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for Lake Placid Utilities, Inc. To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the June 5, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

Clarence Prestwood

Chief of Surveillance and Rate Filings

cc: Division of Accounting and Finance (Golden, Vogel, Mouring)

Division of Economics (Roberts, Hudson)

Division of Engineering (Watts, King)

Office of the General Counsel (Tan)

COMMISSIONERS: ART GRAHAM, CHAIRMAN LISA POLAK EDGAR-RONALD A. BRISÉ EDUARDO E. BALBIS JULIE I. BROWN





DIVISION OF ACCOUNTING AND FINANCE ANDREW L. MAUREY DIRECTOR (850) 413-6900

# Hublic Service Commission

May 22, 2014

COMMISSION

14 MAY 22 PM 4: 00

Mr. Joe Frazier 232 Country Club Drive Lake Placid, Florida 33852

Re: Docket No. 130243-WS - Application for staff-assisted rate case in Highlands County by Lake Placid Utilities, Inc.

Dear Mr. Frazier:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for Lake Placid Utilities, Inc. To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the June 5, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

Clarence Prestwood

Chief of Surveillance and Rate Filings

cc: Division of Accounting and Finance (Golden, Vogel, Mouring)

Division of Economics (Roberts, Hudson)

Division of Engineering (Watts, King)

Office of the General Counsel (Tan)

CORRESPONDENCE MAY 22, 2014 DOCUMENT NO. 01625-14

COMMISSIONERS: ART GRAHAM, CHAIRMAN LISA POLAK EDGAR RONALD A. BRISÉ EDUARDO E. BALBIS JULIE I. BROWN





DIVISION OF ACCOUNTING AND FINANCE ANDREW L. MAUREY DIRECTOR (850) 413-6900

Hublic Service Commission

May 22, 2014

CLERK

RECEIVED-EPSC 14 MAY 22 PM 4: 00

Ms. Donna Frazier 232 Country Club Drive Lake Placid, Florida 33852

Re: Docket No. 130243-WS - Application for staff-assisted rate case in Highlands County by Lake Placid Utilities, Inc.

Dear Ms. Frazier:

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for Lake Placid Utilities, Inc. To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the June 5, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

Clarence Prestwood

Chief of Surveillance and Rate Filings

cc: Division of Accounting and Finance (Golden, Vogel, Mouring)

Division of Economics (Roberts, Hudson)

Division of Engineering (Watts, King)

Office of the General Counsel (Tan)

COMMISSIONERS: ART GRAHAM, CHAIRMAN LISA POLAK EDGAR RONALD A. BRISÉ EDUARDO E. BALBIS JULIE I. BROWN STATE OF FLORIDA



DIVISION OF ACCOUNTING AND FINANCE ANDREW L. MAUREY DIRECTOR (850) 413-6900

Hublic Service Commission

May 22, 2014

RECEIVED-FPSC

4 MAY 22 PN 4: 00

COMMISSION

Re: Docket No. 130243-WS - Application for staff-assisted rate case in Highlands County by Lake Placid Utilities, Inc.

Dear Mr. Swier:

Mr. Willem Swier 213 Country Club Drive Lake Placid, Florida 33852

Thank you for your letter to the Florida Public Service Commission, in which you expressed your concerns about a rate increase for Lake Placid Utilities, Inc. To ensure that the Commission staff and the Commissioners have knowledge of your concerns, your letter has been placed on the correspondence side of the docket file for all to review. Staff's recommendation on this matter is tentatively scheduled to be heard at the June 5, 2014 Commission Conference, and can be viewed live on the Commission's website www.floridapsc.com.

Sincerely,

Clarence Prestwood

Chief of Surveillance and Rate Filings

cc: Division of Accounting and Finance (Golden, Vogel, Mouring)

Division of Economics (Roberts, Hudson) Division of Engineering (Watts, King)

Office of the General Counsel (Tan)

Application for staff-assisted rate case in Highlands County by

#### Lake Placid Utilities, Inc.

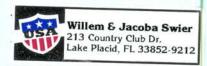
DOCKET NO. 130243-WS		14	RE
	COM	MAY -	CEIV
Name WILLEM SWIER	MISSI LERK	2 AM	ED-F
Address 213 Country Club DR	2	9: -6	PSC
Lake Placed FL 33852		0.	

Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and returning it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS
My wife and I are Living for fifteen (15) years
In this Location and in all those years we
haven't seen the proposed water rate increase
by the Utilities Inc. of this magnitude.
By my calculations, our present bill (if approved)
Increases by 16.0% Using loop gallon of Water.
For most people Living here, mostly Retired, are on a fixed income and are Lucky to see
are on a fixed income and are Lucky to see
a 1% annually increase from Docial Security.
I do understand that operating cost goes up,
but in my opinion it's hard to justify an
Increase at these proposed Rates.

Fold and tape - - see back for address



## DISTRIBUTION CENTER

14 MAY -2 AM 6: 56





Fold Here

Tape

### Application for staff-assisted rate case in Highlands County by Lake Placid Utilities, Inc.

**DOCKET NO. 130243-WS** 

Name	DON	NA FRAZ	IER		
Address	232	COUNTRY	CLUB	DR.	
	LAKE	PLACID	FL.	33850	

Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and returning it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

	CONSUMER C	COMMENTS		
Over a	20% increase	so is N	OT acce	ptable
unless a	Catistrophic	event -	and a	wtone
Conserving	water is	a respo	noible 7	thing
to do.	Jon will	Mire 1	etires ?	to
arias of	Florida i	you a	pprove	huge
inclases		0		

Fold and tape - - see back for address

Penntan Club Dr

TAMPA FL 335

17 APR 2014 FH 6 1

Florida Public Service Commission Office of Commission Clerk 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

32399085099

ՈւրվկեցիիթիկվորդիկորիցիՈՈյիկիկիրորինըն

Fold Here

Tape

CORRESPONDENCE APR 21, 2014 DOCUMENT NO. 01625-14

# Application for staff-assisted rate case in Highlands County by Lake Placid Utilities, Inc.

**DOCKET NO. 130243-WS** 

Name	Joe 1	Franie		
Address	232	Country	Clark	Os.
North I	Lake	Planie	d FL	
				33852

Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and returning it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

	CONSUMER COMMENTS
1 0	
Good	management of this account would
result	in small increases - not 20%
at a	time!

Fold and tape - - see back for address

TAMPATE 335 SAINT PETERSBURG FL 17 APR 2014 PMS L

Florida Public Service Commission Office of Commission Clerk 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

92399085099

լիվորդնակիստեսիրկկիիկյուսորկիյորիու<u>լիի</u>

Fold Here

Tape

CORRESPONDENCE APR 21, 2014 DOCUMENT NO. 01625-14

#### Application for staff-assisted rate case in Highlands County by Lake Placid Utilities, Inc.

**DOCKET NO. 130243-WS** 

Name	Quelith	Roc	herts	
Address	111 Court	true (	Thuk	Du
Lete	Placed,	FL	3385	52

Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and returning it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS
It appears that with the
administration costo and expenses
of letelities Int of Lake Placed
that this water district is too
Small especially eader half
of its customers are gone most
of the year,

Fold and tape - - see back for address

Roberts
111 Country Club De
Lake Placiel, F1 33852

SAINT FETERSBURG FL. 18 APR 2014 PM 2 L

14 APR 21 AM 9: 08
COMMISSION

Florida Public Service Commission Office of Commission Clerk 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

32399085099

ՈՒիկինիի իննդինի հինանինի ինչումի հինանի հին

Fold Here

Tape

CORRESPONDENCE APR 18, 2014 DOCUMENT NO. 01625-14

Application for staff-assisted rate case in Highlands County by

## Lake Placid Utilities, Inc.

**DOCKET NO. 130243-WS** 

Name Bob Roberts CLERKIN AM 9: 08

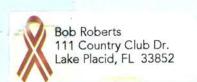
Address 111 Country Clyb DINN

Lake Placed FL 33752

Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and returning it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

	CONSUMER COMMENTS
The	weter 13 Cloudy
The	water 15 Cloudy water bus a odor
	water pressure 15 not
Consiste	y+.
17 cn= qse	Asking Go ove- 20%
2m+	had Inchese 3 years Ago
you de	price goes up useuge
The abo	ere neasons and more make
	tore to revert This request. []
	Fold and tape see back for address



SAINT PETERSBURG FI.

15 APR 2014 PH 4 L



Florida Public Service Commission Office of Commission Clerk 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

32399085099

որոկիիովիրիախիրկիրինությիրությի

Fold Here

Tape

Application for staff-assisted rate case in Highlands County by

#### Lake Placid Utilities, Inc.

**DOCKET NO. 130243-WS** 

Name	MIKE	= Ma	DANAC	c 16	
				CLUB	DR
6	ELL	248	495	33852 0073	

Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and returning it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

REPORT	
PRELIMINARY STAFF CONSUMER (	COMMENTS
1. FLOW NOT ON FILE	AT LAKE PLACID
INTERNET LIBRARY	
L. LONE IO FIELDININN	LY REPORT NOT
INCLUDED IN MEETIN	NOTICE
***	
MBOULE STORY	
31 ROL RATE REGI	JEST IS EXCESSIVE
IN LIEU OF OTHER	LUTILITY COVERED
BY PSC	
4 WHY ARE ROED	IFFERENT FOR
WATER/WASTE	TREAMENT?
SHOULD NOT ONE	RATE BE USED AS
STARTING POINT?	
Fold and tape see	back for address

# MIKE MOHNACH 228 COUNTRY CLUB DR LAKE PLACID, FL 33852



Florida Public Service Commission Office of Commission Clerk 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

Fold Here

RECEIVED-FPSC

Tape

#### **Crystal Card**

From: Terry Holdnak

**Sent:** Thursday, April 10, 2014 3:32 PM **To:** Commissioner Correspondence

**Subject:** Docket No. 130243-WS

**Attachments:** Docket No. 130243-WS LaBeau letter.pdf

Please place the attached correspondence received in Commissioner Brown's office on 4/10/14 in Docket Correspondence, Consumers and their Representatives, in Docket No. 130243-WS.

Thank you, Terry

Ms. Terry Holdnak
Executive Assistant to Commissioner Julie I. Brown
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850
tholdnak@psc.state.fl.us
(850) 413-6030 (Office)
(850) 413-6031 (Fax)

Please note: Florida has a very broad public records law. Most written communications to or from state officials regarding state business are considered to be public records and will be made available to the public and the media upon request. Therefore, your e-mail message may be subject to public disclosure.

Mr. Art Graham Chairman Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399 – 0850



Dear Mr. Graham

April 7, 2014

On Tuesday April 3<sup>rd</sup>, Lake Placid Utilities Inc held a meeting in Lake Placid regarding a proposed rate increase on water usage (ref Docket No. 130243 – WS.

The purpose for this letter is to request a rate decrease and not a rate increase.

I presented information at this meeting showing why the residence of Lake Placid is against a rate increase. I provided detailed information and comparisons of over 170 cities and counties throughout the state of Florida, based on a study that was done by Raftelis Financial Consultants Inc. in 2012. The information on the detailed study shows information by name, the utilities management district jurisdiction, estimated population served, effective date of existing rates, unit of measurement in gallons, minimum charge expressed on a monthly basis, monthly residential bills at 4000 and 8000 gallons and water capacity (impact fees).

Using this information from the Raftelis study, I calculated the average for all 170 cities and counties and the results are as follows:

- The average for all 170 cities and counties for the minimum charge is \$12.91. The minimum charge for Lake Placid is \$13.80. Lake Placid is higher than the average by \$1.79. The range or difference in all 170 cities surveyed is \$31.24, which is a very wide range.
- The average monthly bill for all 170 cities and counties @ 4000 gallons is \$20.55. <u>Lake Placid is \$29.88 which is \$9.33 above the average for all 170 cities</u>. The range or difference for all 170 cities is \$49.20 which is also extreme.
- The average monthly bill for all 170 cities and counties @ 8000 gallons is \$32.23. <u>Lake Placid is \$46.32</u>, which is \$14.09 above the average for all 170 cities. The range or difference for all 170 cities is \$67.10, which is also extreme.

In addition, my monthly charge, when I am away for several months is \$27.79. If I turn the water off at my house (no water being used) the charge is \$27.79 a month. If I have Lake Placid Utilities shut the water off at the meter, it is still \$27.79. This is an unreasonable charge for a maintenance fee. I would like to see this reduced to a more reasonable rate that is not more than half of that amount.

Lake Placid is above the average cost for all 170 cities within Florida, which is why I am requesting any increases in rates be denied.

I would like to ask the question of Lake Placid Utilities Inc, what have they done in the last several years to reduce cost? What have they done to examine smaller utility companies the find out what they are doing to control or reduce cost. What measurable cost reduction and continuous improvement initiatives have they put in place to reduce cost instead of increase cost to people who cannot afford increases?

Some of the smaller utility company's surveyed (similar populations) have less cost for water usage and less cost for minimum and maintenance fees.

In closing, I would like to ask for your assistance in not granting any increases to Lake Placid Utilities. I would also like to request a decrease in the amount of the Minimum Charge of \$27.79 to a more reasonable rate.

I appreciate your assistance on this matter.

If you have any questions, feel free to call me at 734 847 7674. (Michigan)

Best regards,

Larry LaBeau 1956 Briarwood Ln

Temperance MI 48182

Cc: Mr Eduardo Balbis

Ms. Lisa Polk Edgar Mr. Ronald Brise

Ms. Julie Brown

#### **Crystal Card**

From: Betty Leland

Sent:Thursday, April 10, 2014 11:29 AMTo:Commissioner CorrespondenceSubject:Lake Placid Utilities #130243Attachments:SKMBT\_36314041010270.pdf

Please place the attached e-mail in docket correspondence consumers and their representatives in Docket No. 130243.

Thanks.

Mr. Art Graham Chairman Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399 – 0850



Dear Mr. Graham

April 7, 2014

On Tuesday April 3<sup>rd</sup>, Lake Placid Utilities Inc held a meeting in Lake Placid regarding a proposed rate increase on water usage (ref Docket No. 130243 – WS.

The purpose for this letter is to request a rate decrease and not a rate increase.

I presented information at this meeting showing why the residence of Lake Placid is against a rate increase. I provided detailed information and comparisons of over 170 cities and counties throughout the state of Florida, based on a study that was done by Raftelis Financial Consultants Inc. in 2012. The information on the detailed study shows information by name, the utilities management district jurisdiction, estimated population served, effective date of existing rates, unit of measurement in gallons, minimum charge expressed on a monthly basis, monthly residential bills at 4000 and 8000 gallons and water capacity (impact fees).

Using this information from the Raftelis study, I calculated the average for all 170 cities and counties and the results are as follows:

- The average for all 170 cities and counties for the minimum charge is \$12.91. The minimum charge for Lake Placid is \$13.80. <u>Lake Placid is higher than the</u> average by \$1.79. The range or difference in all 170 cities surveyed is \$31.24, which is a very wide range.
- The average monthly bill for all 170 cities and counties @ 4000 gallons is \$20.55. <u>Lake Placid is \$29.88 which is \$9.33 above the average for all 170 cities</u>. The range or difference for all 170 cities is \$49.20 which is also extreme.
- The average monthly bill for all 170 cities and counties @ 8000 gallons is \$32.23. <u>Lake Placid is \$46.32</u>, which is \$14.09 above the average for all 170 cities. The range or difference for all 170 cities is \$67.10, which is also extreme.

In addition, my monthly charge, when I am away for several months is \$27.79. If I turn the water off at my house (no water being used) the charge is \$27.79 a month. If I have Lake Placid Utilities shut the water off at the meter, it is still \$27.79. This is an unreasonable charge for a maintenance fee. I would like to see this reduced to a more reasonable rate that is not more than half of that amount.

Lake Placid is above the average cost for all 170 cities within Florida, which is why I am requesting any increases in rates be denied.

I would like to ask the question of Lake Placid Utilities Inc, what have they done in the last several years to reduce cost? What have they done to examine smaller utility companies the find out what they are doing to control or reduce cost. What measurable cost reduction and continuous improvement initiatives have they put in place to reduce cost instead of increase cost to people who cannot afford increases?

Some of the smaller utility company's surveyed (similar populations) have less cost for water usage and less cost for minimum and maintenance fees.

In closing, I would like to ask for your assistance in not granting any increases to Lake Placid Utilities. I would also like to request a decrease in the amount of the Minimum Charge of \$27.79 to a more reasonable rate.

I appreciate your assistance on this matter.

If you have any questions, feel free to call me at 734 847 7674. (Michigan)

Best regards,

Larry LaBeau

1956 Briarwood Ln

Temperance MI 48182

Cc: Mr Eduardo Balbis

Ms. Lisa Polk Edgar

Mr. Ronald Brise

Ms. Julie Brown

CORRESPONDENCE APR 10, 2014 DOCUMENT NO. 01625-14

### Application for staff-assisted rate case in Highlands County by Lake Placid Utilities, Inc.

**DOCKET NO. 130243-WS** 

Att man
Name Kalie McCrary
Address 709 Country club pos
Lake placed F1 33852

Please submit your comments about this docket to the Florida Public Service Commission by completing this comment form and returning it by mail, or send a fax to 1-800-511-0809.

Correspondence will be placed in the file of this docket.

CONSUMER COMMENTS	
I con	t stand the cost
<i>1</i>	

Fold and tape - - see back for address

209 COUNTRYCLUB LOKE PLACID FI 33857 SAINT PETERSBURG FL 07 AFR 2014 PM 11 L



RECEIVED-FPSC 14 APR 10 AM 8: 34 COMMISSION

Florida Public Service Commission Office of Commission Clerk 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

32399085099

հոլիոնիուրիրովիկուինիկունիկիիիութիրութինինի

Fold Here

Tape