

Saint Andrew's Village
Homeowner's Association
117 Caledonia Drive
Melbourne Beach, FL 32951

RECEIVED--FPSC
2016 APR -1 AM 10: 20
COMMISSION
CLERK

March 30, 2016

Director, Office of the Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

Re: PSC Docket No. 150010-WS
Application of Aquarina Utilities, Inc. Rate Increase
Comments and Questions by St. Andrew's Homeowners

Encl.: South Shores Utility Assn. Invoice 54513, dated 3/15/2016

Dear Commission Members and Staff:

Pursuant to Aquarina Utilities recent request for a Water and Wastewater rate increase, we are notifying the Commission that we are in dispute with same. As proposed, we estimate that the rates under "PHASE 1" represent approximate monthly increases of 52% and 21% in water and wastewater fees, respectively - (a combined 36.6% total) for a typical homeowner in our community.

For comparison purposes, enclosed is a copy of a recent invoice from South Shores Utility Association for water and sewer service to a home in the South Shores Community. The rate for water and sewer is about 75% of the current rates charged by Aquarina Utilities Inc. In addition, the base "facilities" charge of \$30 is less than 75% of the current Aquarina Utilities charge. Disturbingly, these are less than half the rates proposed by the Florida Public Service Commission Staff.

South Shores Utility Association provides water and sewer services to the South Shoes and Indian Landing communities, about five miles north of Aquarina. Total customer count is a little over 300, somewhat smaller than Aquarina Utilities Inc., but other expenses should be similar to Aquarina Utilities Inc.

We would like to emphasize that it appears that Aquarina, Inc. has provided self-prepared, rather than audited, 2014 financial statements, in support of their rate increase request. It has also been noted that Aquarina Utility's 2014 financial statements contain a number of entries that have raised questions by the Aquarina Community Services Association, but PSC staff seem to have accepted the financial

statements without question. St. Andrews Homeowners' Association respectfully requests that the Commission staff require audited comparative 2014 and 2015 financial information, from Aquarina Utilities, Inc., prepared by an independent certified public accountant, in connection with this "Staff-Assisted" rate case.

I hope that this information will influence the Commission to much more closely examine the information provided by Aquarina Utilities used in the determination of their proposed rates, and to revisit their recommendations for a increase.

Sincerely,


Roberta Crapo, President

PLEASE NOTE OUR NEW LOCATION!!!



South Shores Utility
 Association, Inc.
 c/o Space Coast Property
 Mgmt. of Brevard
 928 E. New Haven Ave.
 Melbourne, FL 32901

South Shores Utility Invoice

DATE	INVOICE NO.
3/15/2016	54513

BILL TO
Mr. & Mrs. Maszta 285 Clyde St Melbourne, FL 32951

SHIP TO

TERMS	READ DATE	PREVIOUS READ	METER #	TYPE	CURRENT READ
On/Before 15th of next month.	3/6/2016	0668520	4535373	w/s	0674830
DESCRIPTION		GALLONS USED	RATE		AMOUNT
WATER & SEWER BASE FACILITY CHARGE			30.00		30.00
Water & Sewer Gallonage Charge		6,310	0.008		50.48