Alexus Austin

From: Janet Brunson

Sent: Wednesday, April 27, 2016 3:19 PM

To: Consumer Correspondence **Subject:** FW: To CLK Docket 160021

For Docket No. 160021 – consumer correspondence.

From: Bev DeMello

Sent: Wednesday, April 27, 2016 3:08 PM

To: 'j.mackey02@gmail.com'

Cc: Janet Brunson

Subject: FW: To CLK Docket 160021

To Ms. Mackey:

Thank you for contacting the Florida Public Service Commission (PSC) about Florida Power & Light Company's (FPL) rate petition. To give Commissioners and staff an opportunity to review your concerns, your email is included in the file for Docket No. 160021-EI.

PSC customer service hearings are scheduled in FPL's service territory for Commissioners to hear directly from customers about the utility's rate request and service. All customer comments during the hearings and all correspondence will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on FPL's proposed rates.

The PSC's evidentiary hearing on FPL's rate case will be in Tallahassee. Witnesses from the utility, intervenors, Commission staff, and the Office of Public Counsel will present testimony and exhibits and be cross-examined by the Commissioners and other parties. Commissioners will examine FPL's need for a rate increase, its existing and proposed rate structure, and its ability to provide safe and reliable service.

Commissioners are charged with making sure that Florida's utility companies fulfill their service obligation. The PSC will ensure that final customer rates reflect only those costs that are prudent and necessary for FPL to deliver quality electric service to your home or business. Any proposed rate adjustment is requested to begin in January 2017.

If you have additional questions or need further assistance, please call 1-800-342-3552. If you want updated case information, visit the PSC's website, www.floridapsc.com, and click on the Clerk's Office tab, then hit Dockets and type in case number 160021.

Sincerely,

Bev DeMello Assistant Director

cc: Office of Commission Clerk

From: Ruth McHargue

Sent: Wednesday, April 27, 2016 2:32 PM

To: Consumer Correspondence Subject: FW: To CLK Docket 160021

Customer correspondence

From: Consumer Contact

Sent: Wednesday, April 27, 2016 11:12 AM

To: Ruth McHargue

Subject: To CLK Docket 160021

Copy on file, see 1211129C. DHood

From: J. M. [mailto:j.mackey02@gmail.com] Sent: Wednesday, April 27, 2016 11:06 AM

To: Consumer Contact

Subject: FPL Energy rate hike

Dear PSC,

While I recognize that increasing energy costs may reduce consumer demand for energy (and thereby emit less CO2, etc.), this is disproportionately affect low-income households already struggling.

We need to center our focus on sustainable solutions like solar and wind energy. We need to stop expanding the capacity and power of the energy sector, as this is not at all sustainable to the community or environmentally friendly.

We need to look into retrofitting homes and adopting stringent insulation building code requirements in order to address the energy needs of today and the future. We need to green our homes with solar power.

The state needs to take a lead on this issue instead of letting FPL continue to monopolize the energy sector. FPL should be a partner in coming up with solutions for energy conservation and reducing costs to consumers with innovative solutions.

Of course it is in their interest to remain relevant, powerful and to hope that we keep using and wasting energy.

Thank you.

-Jessica Mackey