STATE OF FLORIDA

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OFFICE OF
CONSUMER ASSISTANCE & OUTREACH

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## **Public Service Commission**

June 6, 2016

Ms. Lori Thompson 11609 English Elm Drive New Port Richey, Florida 34654

COMMISSIONERS:

LISA POLAK EDGAR ART GRAHAM

RONALD A. BRISÉ JIMMY PATRONIS

JULIE I. BROWN, CHAIRMAN

COMMISSION

Thank you for contacting the Florida Public Service Commission (PSC) about Utilities Inc. of Florida's (UIF) rate petition. To give Commissioners and staff an opportunity to review your concerns, your correspondence is included in the file for Docket No.150269-WS.

Many factors affect a water utility's cost to provide service, such as the size and age of a utility system, the number of customers, and the size of the service area. UIF has requested to recover the cost of water quality improvements in Summertree and to offset the effects of irrigation customers installing private wells. Pending the outcome of the recent customer survey, Summertree's water could be purchased from Pasco County Utilities, instead of drawn from UIF's wells.

The PSC is charged with making sure that Florida's utility companies fulfill their service obligation. UIF's final rates will reflect only those costs that are prudent and necessary for UIF to deliver quality water service to your home or business.

If you have additional questions or need further assistance, please call 1-800-342-3552. If you want updated case information, visit the PSC's website, <a href="www.floridapsc.com">www.floridapsc.com</a> and click on the Clerk's Office tab, then hit Dockets and type in case number 150269-WS.

Sincerely,

Bev DeMello

Assistant Director

Internet E-mail: contact@psc.state.fl.us

cc: Office of Commission Clerk