

P.O. Box 348093 Coral Gables, Fl. 33234 AJ Morales Phone 305-984-0457 Alex Cazo Phone 786-486-3586

TO:

Commission Clerk Florida PSC 2540 Shumard Oak Blvd. Tallahassee, Fl. 33299-0850



Re: Docket No. 160021-EL

Honorable PSC Commissioners,

My name is Alex Cazo one of the owners of One Seed Landscaping located in Miami Florida. I am writing this letter today to express my gratitude for the service that FPL provides my company in dealing with landscaping here in South Florida. Whenever we have had to contact FPL they have been fast at responding, timely in their actions, and most of all very professional.

One Seed primarily works in areas of lush vegetation such as Coconut Grove, South Miami, and Pinecrest. More often than not we deal with trees/palms growing into the power lines which is obviously very dangerous. Our crews are instructed to not cut or prune anything near powerlines. We immediately contact FPL for this especially when there could be a potential hazard and they always show up within a reasonable amount of time.

Many of our clients are not aware of these issues, even if we are not working on their homes at the time we instruct them to call the FPL help line. When we follow up with them they have always mentioned that their experience with FPL service was favorable and efficient.

We pride ourselves here at One Seed with providing an overall great experience to our clients along with excellent service. For us it is an exceptional asset that FPL also provides that same quality of service to us and our clientele.

Thank you,

Alex Cazo

One Geed P.O. Box 348093 Coral Gables, Fl. 33234



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