

**Ashley Quick**

---

**From:** Ashley Quick on behalf of Records Clerk  
**Sent:** Thursday, July 14, 2016 9:13 AM  
**To:** 'vickie rhone'  
**Subject:** RE: FPL RATE HIKE DOCKET #160021-E1

Good morning Ms. Rhone,

We will be placing your comments below in consumer correspondence in Docket No. 160021-E1 and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Ashley Quick  
Commission Deputy Clerk I  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399  
(850) 413-6393

---

**From:** vickie rhone [<mailto:vickie6830@att.net>]  
**Sent:** Wednesday, July 13, 2016 10:28 PM  
**To:** Records Clerk  
**Subject:** FPL RATE HIKE DOCKET #160021-E1

**July 13, 2016**

**Ms. Carlotta Stauffer**  
**Commission Clerk**  
**Florida Public Service Commission**  
**2540 Shumard Oak Blvd.**  
**Tallahassee, FL 32399-0850**

**RE: docket number 160021-E1**

**Dear Ms. Stauffer,**

I'm a disable Senior on disability with a minimum income and for the second year in a row, we will not receive an increase in pay but everything around us continues to rise.

I'm a single parent of three single men who does everything within their means to assist their mom financially with day-to-day living expenses. THIS SHOULD NOT BE, THEY ARE RESPONSIBLE FOR THEMSELVES but, I Thank God for HIS Goodness and Favor to be able an receive assistance not only from them but from Medicare/Medicaid, where I don't have to make that decision, do I pay for my medication, buy food or pay the monthly bills where if I don't loss everything I've work very hard for.

Many of us have to make these choices everyday, loss out on a healthy life or pay the bills and if not be out in the cold. This is why we have some many tragedies happening around us. People are hurting, mentally, emotionally and physically, then financially hurts more. When unnecessary Bill Increases come upon us it seen as thou these choices are rearing

their ugly heads over and over again. When you think you about to get ahead, here comes the BIG COMPANIES WANTING MORE OUT OF YOU.

FPL say they pride themselves for being the American Company in the nation with the lowest fees saving their customers, now asking to higher their rates, **it's like they are ONLY talking telling the people to believe but it's all a LIE**. I do know I haven't seen any reduction in my FPL Bill; I'm on a Deferred Billing Plan so I can imagine how this will affect me even more.

I stand with all of Florida residents, "PLEASE do not PASS this RATE HIKE"!

**VICKIE RHONE  
610 NW 15<sup>TH</sup> MANOR  
POMPANO BEACH, FLORIDA 33060**