Collin Roehner

From: Janet Brunson

Sent:Monday, July 18, 2016 2:29 PMTo:'nitabrown81@gmail.com'Cc:Consumer Correspondence

Subject: FPL Rate Increase - Docket No. 160021-EI

Dear Ms. Brown:

Thank you for contacting the Florida Public Service Commission (PSC) about Florida Power & Light Company's (FPL) rate petition. To give Commissioners and staff an opportunity to review your comments, your correspondence is included in the file for Docket No.160021-EI.

As you know, the PSC customer service hearings were held in June in FPL's service territory for Commissioners to hear directly from customers about the utility's rate request and service. All customer comments during the hearings and all correspondence will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on FPL's proposed rates.

The PSC's evidentiary hearing on FPL's rate case will be in Tallahassee. Witnesses from the utility, intervenors, Commission staff, and the Public Counsel, who represents customers, will present testimony and exhibits and be cross-examined by the Commissioners and other parties. Commissioners will examine FPL's need for a rate increase, its existing and proposed rate structure, and its ability to provide safe and reliable service.

Commissioners are charged with making sure that Florida's utility companies fulfill their service obligation. The PSC will ensure that final customer rates reflect only those costs that are prudent and necessary for FPL to deliver quality electric service to your home or business. Any proposed rate adjustment is requested to begin in January 2017.

If you have additional questions or need further assistance, please call 1-800-342-3552. If you want updated case information, visit the PSC's website, www.floridapsc.com and click on the Clerk's Office tab, then hit Dockets and type in case number 160021.

Sincerely,

Bev DeMello Assistant Director

From: Collin Roehner On Behalf Of Records Clerk

Sent: Friday, July 15, 2016 2:46 PM

To: 'Nita Brown'

Subject: RE: FPL rate increase

Good afternoon Ms. Brown,

We will be placing your comments below in consumer correspondence in Docket No. 160021-EI and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Collin D. Roehner Commission Deputy Clerk I Office of Commission Clerk Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, Florida, 32301 (850) 413-7123

From: Nita Brown [mailto:nitabrown81@gmail.com]

Sent: Friday, July 15, 2016 1:03 PM

To: Records Clerk

Subject: FPL rate increase

Florida Public Service Commission:

Our service address is 13721 Woodhaven Circle. This regards docket number 160021-E1, FPL's request for a \$1.34 billion increase in base rates.

It is our understanding that \$960 million of the rate increase will go to FPL investors, and that none of the funds will go to service enhancements, disaster preparedness, or energy improvements. It is our understanding that FPL is expected to make \$1.6B in profit in 2017 without the requested rate increase. It is also our understanding that FPL's request equals a 23% base rate increase for all residential customers, and would allow an unprecedented return on shareholder profit of at least 11.5%.

We are asking you to oppose this rate hike. Please consider that there are many people who are still out of work, many who have not been able to find full time work, and people who are already stretched beyond what they can afford.

Thank you for consideration of our request.

'Nita Brown Larry Brown