Collin Roehner

From: Sent: To: Cc: Subject: Janet Brunson Wednesday, August 10, 2016 9:49 AM 'j.altieri@icloud.com' Consumer Correspondence FPL Rate Increase - Docket No. 160021-EI

Dear Ms. Altieri:

Thank you for contacting the Florida Public Service Commission (PSC) about Florida Power & Light Company's (FPL) rate petition. To give Commissioners and staff an opportunity to review your comments, your correspondence is included in the file for Docket No.160021-EI.

As you know, the PSC customer service hearings were held in June in FPL's service territory for Commissioners to hear directly from customers about the utility's rate request and service. All customer comments during the hearings and all correspondence will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on FPL's proposed rates.

The PSC's evidentiary hearing on FPL's rate case will be in August in Tallahassee. Witnesses from the utility, intervenors, Commission staff, and the Public Counsel, who represents customers, will present testimony and exhibits and be cross-examined by the Commissioners and other parties. Commissioners will examine FPL's need for a rate increase, its existing and proposed rate structure, and its ability to provide safe and reliable service.

Commissioners are charged with making sure that Florida's utility companies fulfill their service obligation. The PSC will ensure that final customer rates reflect only those costs that are prudent and necessary for FPL to deliver quality electric service to your home or business. Any proposed rate adjustment is requested to begin in January 2017.

If you have additional questions or need further assistance, please call 1-800-342-3552. If you want updated case information, visit the PSC's website, <u>www.floridapsc.com</u> and click on the Clerk's Office tab, then hit Dockets and type in case number 160021.

Sincerely,

Bev DeMello Assistant Director Office of Consumer Assistance & Outreach Phone: 850-413-6107

-----Original Message-----From: Sandra Soto On Behalf Of Records Clerk Sent: Monday, August 08, 2016 8:59 AM To: 'Judy Altieri' Subject: RE: FPL RATE HIKE

Dear Ms. Altieri,

We will be placing your comments below in consumer correspondence in Docket No. 160021-EI and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Sandra Soto Commission Deputy Clerk I Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399 (850) 413-6010

-----Original Message-----From: Judy Altieri [mailto:j.altieri@icloud.com] Sent: Monday, August 08, 2016 7:35 AM To: Records Clerk Subject: FPL RATE HIKE

Judith Altieri. 4350 Ewing Circle Port Charlotte FL.33948 Docket number 1600321-e1

MY FPL bill is all ready to high. I limit my use of air conditioning in my small 2 bedroom rental. I never have the thermostat set lower than 78 degrees for only 6-8 hours daily. And turn it off. MY bill Jumped \$55 dollars in 1 month, and they said there was nothing they could do. I am a retired senior citizen on social security. I think FPL is just milking all the money they can get out the citizens that they can so the BIG WIGS can have a house in 3 or 4 states. I have no respect for them at all. They are in the same category as the political idiots that are running our country, they are only concerned for themselves also. This country is being ruined by the BIG WIG POLITICAL IDIOTS That are CONCERNED WITH THERE OWN GAINS!!!! SHAME SHAME SHAME. ON YOU!!!!

Sent from my iPad