## **Collin Roehner**

From: Sent: To: Cc: Subject: Janet Brunson Monday, August 15, 2016 11:23 AM 'DeanandPaula14@hotmail.com' Consumer Correspondence; Consumer Contact FPL Rate Increase - Docket No. 160021-EI

Dear Sir:

Thank you for contacting the Florida Public Service Commission (PSC) about Florida Power & Light Company's (FPL) rate petition. To give Commissioners and staff an opportunity to review your comments, your correspondence is included in the file for Docket No.160021-EI.

As you know, the PSC customer service hearings were held in June in FPL's service territory for Commissioners to hear directly from customers about the utility's rate request and service. All customer comments during the hearings and all correspondence will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on FPL's proposed rates.

The PSC's evidentiary hearing on FPL's rate case will be in August in Tallahassee. Witnesses from the utility, intervenors, Commission staff, and the Public Counsel, who represents customers, will present testimony and exhibits and be cross-examined by the Commissioners and other parties. Commissioners will examine FPL's need for a rate increase, its existing and proposed rate structure, and its ability to provide safe and reliable service.

Commissioners are charged with making sure that Florida's utility companies fulfill their service obligation. The PSC will ensure that final customer rates reflect only those costs that are prudent and necessary for FPL to deliver quality electric service to your home or business. Any proposed rate adjustment is requested to begin in January 2017.

If you have additional questions or need further assistance, please call 1-800-342-3552. If you want updated case information, visit the PSC's website, <u>www.floridapsc.com</u> and click on the Clerk's Office tab, then hit Dockets and type in case number 160021.

Sincerely,

Bev DeMello Assistant Director Office of Consumer Assistance & Outreach Phone: 850-413-6107

From: Sandra Soto On Behalf Of Records Clerk Sent: Tuesday, August 09, 2016 8:24 AM To: 'R.D.K. 22' Subject: RE: FPL's proposed rate increase Good morning,

We will be placing your comments below in consumer correspondence in Docket No. 160021-EI and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Sandra Soto Commission Deputy Clerk I Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399 (850) 413-6010

From: R.D.K. 22 [mailto:DeanandPaula14@hotmail.com] Sent: Monday, August 08, 2016 8:02 PM To: Records Clerk Subject: FPL's proposed rate increase

The proposed rate increase is too high and not justified. I am asking you to deny the Florida Power & Light rate increase request. The state of the economy is not as good as main stream media and those in the white house may say in that the national unemployment rate including Florida is under 5% but that does not take into account the fact that those unemployed workers who have exhausted their unemployment benefits drop off from the unemployment rate total, thus it is far understated. We already pay some of the highest rental rates here not to mention the oceans that so many people who live and visit Florida flock too are becoming polluted with green algae, couple that with the fact most people and a great number of those being elderly need to run their A/C for a good part of the day and night as they are home a good portion of the day which already makes their utility bill high enough. It's about time you think about all the people whose incomes are not going up a.k.a. Social Security, etc. and stop thinking about lining your own pockets and those who hold your stock. This country has gone through enough since the housing and stock market fall or crash in 2008 and as much as those in high places that want to say otherwise, the bottom line is enough costs in all areas from rent to food and other necessities people need to just survive and make ends meat with that we don't need the utility company that much of Florida depends on making things even harder on the average person. Think of the people for once instead of yourselves.

Thank you for taking the time to read this, I hope but more importantly I hope FPL and those in charge of requesting this hike open their eyes and hears and listen to the people that depend on them and not the rate of returns on their stock.

Dean Boca Raton, FL