CORRESPONDENCE OCT 04, 2016 DOCUMENT NO. 07973-16

Collin Roehner

From:Collin Roehner on behalf of Records ClerkSent:Tuesday, October 04, 2016 2:05 PMTo:'Malone, Rosemary (Rose)HHHH'Cc:Consumer ContactSubject:RE: Bocilla Utilities, Inc. docket number, 160065-WU.

Good afternoon Ms. Malone,

We will be placing your comments below in consumer correspondence in Docket No. 160065-WU and forwarding your comments to the Office of Consumer Assistance and Outreach.

Sincerely,

Collin D. Roehner Commission Deputy Clerk I Office of Commission Clerk Florida Public Service Commission 2540 Shumard Oak Blvd. Tallahassee, Florida, 32301 (850) 413-7123

From: Malone, Rosemary (Rose) HHHH [mailto:Rosemary.Malone2@Cigna.com] Sent: Tuesday, October 04, 2016 1:44 PM To: Records Clerk Subject: Bocilla Utilities, Inc. docket number, 160065-WU.

To whom it may concern,

I am a resident on Don Pedro Island and oppose the increase in the water fees Bocilla Utilities, Inc is proposing.

We are already paying higher than average for water and have had no routine services provided with the exception of the recent notice for chlorination which is a ploy for them to plead their case for an increase in my opinion.

Recently we had to pay to have our fire sprinklers redone and were advised by the company that we did not have enough water pressure for them to work. It was corrected by Bocilla Utilities after we sent them a letter, however they should routinely check for water pressure which they do not as several other homes have had the same issue.

I will also be at the Wed Oct 6th hearing.

Thank you,

Rose Malone 111 Bocilla Drive Don Pedro Island

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