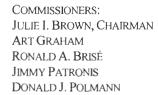
## STATE OF FLORIDA

CORRESPONDENCE FEB 09, 2017 **DOCUMENT NO. 01681-17** 

OFFICE OF CONSUMER ASSISTANCE & OUTREACH CYNTHIA L. MUIR DIRECTOR (850) 413-6482

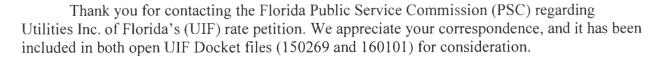


## **Public Service Commission**

February 8, 2017

Mr. Karl Willard 325 Coble Drive Longwood, Florida 32779

Dear Mr. Willard:



PSC customer service hearings were held in January and February 2017, throughout UIF's service territory for Commissioners to hear directly from customers about UIF's rate request and service. UIF will provide its customers with a hearing notice, including hearing dates, times, and locations. In addition to all correspondence provided to the PSC, customer comments made during those hearings will be reviewed and considered when PSC staff prepares its recommendation to the Commissioners on UIF's proposed rates.

The PSC's evidentiary hearing on UIF's rate case will be held in Tallahassee, tentatively slated for May 2017. Witnesses from UIF, PSC staff, and the Office of Public Counsel, who represents customers, will present testimony and exhibits and be cross-examined by the Commissioners and other parties. The Commission will carefully consider all evidence before making a decision.

If you have additional questions or need further assistance, please call 1-800-342-3552. If you would like updated case information, please visit the PSC's website, www.floridapsc.com and click on the Clerk's Office tab, then hit Dockets and type in case number 160101.

Sincerely,

Bev DeMello **Assistant Director**