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Maitland, FL 32751
P.O. Drawer 200
Winter Park, FL 32790-0200
www.inteserra.com

April 5, 2019
Via Overnight Delivery

FILED 4/8/2019
DOCUMENT NO. 03564-2019
FPSC - COMMISSION CLERK

Office of Commission Clerk
Florida Public Service Commission
2540 Shumard Oak Boulevard
Tallahassee, FL 32399-0850

REDACTED

RE: Matrix Telecom, LLC d/b/a Matrix Business Technologies d/b/a Trinsic Communications d/b/a VarTec Telecom d/b/a Excel Telecommunications d/b/a Impact Telecom d/b/a Startec d/b/a Americatel
FL CLEC Data Request Questionnaire "CONFIDENTIAL"

Dear Sir or Madam:

Enclosed please find a copy of the FL specific portion of the FCC 477 and the FL CLEC Data Request Questionnaire "CONFIDENTIAL", filed on behalf of Matrix Telecom, LLC d/b/a Matrix Business Technologies d/b/a Trinsic Communications d/b/a VarTec Telecom d/b/a Excel Telecommunications d/b/a Impact Telecom d/b/a Startec d/b/a Americatel. No check is enclosed as there are no remittance fees due.

The Company is requesting CONFIDENTIAL treatment of this report pursuant to Florida Statue §364.183, as it contains confidential customer information that should be held exempt from public disclosure. Pursuant to Rule 25-22.006(5), Florida Administrative Code, the attached envelope contains the document with the confidential information highlighted and two edited copies for public inspection.

- COM _____
- AFD _____
- APA _____
- ECO _____
- ENG _____
- GCL _____
- IDM 1 _____
- CLK _____

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose.

Questions regarding this filing should be directed to my attention at 407-740-3010. Thank you for your assistance in this matter.

Sincerely,

Carly Fiola
Compliance Reporting Specialist

RECEIVED-FPSC
2019 APR - 8 AM 10:43
COMMISSION CLERK

file: Matrix Telecom, LLC d/b/a Matrix Business Technologies d/b/a Trinsic Communications d/b/a VarTec Telecom d/b/a Excel Telecommunications d/b/a Impact Telecom d/b/a Startec d/b/a Americatel - Reporting - Florida

CF/rh

Public Version

2019 Competitive Local Exchange Carrier (CLEC) Questionnaire
*(Due by April 15, 2019)**

Company Code: TX841
Company Name: Matrix Telecom, LLC d/b/a Matrix Business Technologies d/b/a Trinsic Communications d/b/a VarTec Telecom d/b/a Excel Telecommunications d/b/a Impact Telecom d/b/a Startec d/b/a Americatel

Contact name & title: Alex Valencia, VP- Government Affairs and Compliance
Telephone number: 972-910-1720
E-mail address: Alex.Valencia@lingo.com
Stock Symbol (if company is publicly traded): _____

Questions About Your Company

1. Please provide a copy of the Form 477 you filed with the FCC with data as of **December 31, 2018**.
2. Are you currently operating under Chapter 7 or Chapter 11 bankruptcy protection?

Yes (Chapter 7) Yes (Chapter 11) No

3. What services, other than local service, does your company currently provide in Florida? Please check all that apply.

<input type="checkbox"/> Private line/special access	<input type="checkbox"/> Wholesale loops
<input type="checkbox"/> VoIP	<input type="checkbox"/> Fiber or copper based video service
<input type="checkbox"/> Wholesale transport	<input type="checkbox"/> Cable television
<input type="checkbox"/> Interexchange service	<input type="checkbox"/> Satellite television
<input type="checkbox"/> Cellular/wireless service	<input type="checkbox"/> Broadband Internet access
<input type="checkbox"/> Other	

4. What percentage of your Florida residential and business customers purchase bundled offerings (i.e. voice service packaged with additional services such as internet or video service)? Please provide the percentage below. Do not include bundles of telecom-only services.

Residential Business Not applicable

5. Does your company currently publicly publish your service and price schedules for services offered in Florida at a location other than the Florida Public Service Commission? If yes, please indicate where and include the complete address or hyperlink if on a webpage. (Chapter 364.04, F.S.)

Yes If yes, where? No

6. Have you experienced any significant barriers in entering Florida's local exchange markets? Please describe any major barriers encountered that may be impeding the growth of local competition in the state, along with any suggestions as to how to remove such obstacles. Any additional general information is welcome.

Please use additional paper if needed.

* The due date is established by Section 364.386(1)(b), Florida Statutes. Failure to comply with this rule may result in the Commission assessing penalties of up to \$25,000 per offense, with each day of noncompliance constituting a separate offense per Section 364.285(1), Florida Statutes.



PUBLIC VERSION
Local Exchange Telephone Subscription « Form 477 « FCC/www.fcc.gov
Form 477 - Local Telephone Competition and Broadband Reporting

FRN: 0004333068 | Log Out

Main Menu (dashboard.xhtml)

Submission Menu (/form477/submission-menu.xhtml?jftfdi=&jffi=submission-menu&refid=LdVVS&pageCode=vote-menu&FBDerror=true&FBSerror=true&Plerror=true&MWBDerror=true&MWBSAerror=true&MWVDerror=true&MWBSerror=true&MLTerror=true&FVerror=true
Form 477 Instructions (http://www.fcc.gov/form477/inst.pdf)

Help (https://support.fcc.gov/request.htm) |OMB No. (OMB Number) 3060-0816

FRN: 0004333068

Matrix Telecom, Inc.

Operations: Non-ILEC | Data as of: Dec 31, 2018

Submission Status

Original - Submitted

Last Updated: Feb 27, 2019 09:18:59

Local Exchange Telephone Subscription

For each state in which you have one or more customers,

- 1. allocate lines provided to other providers between Wholesale and UNE-L;
2. allocate lines provided to end users by (a) Services Sold, (b) Product Type, (c) Ownership and (d) Last-mile Medium; and
3. click Save Current State, then go to the next state using the menu at the left or click Finished ».

For more information about how to allocate your lines, click here (http://www.fcc.gov/form477/FVS/allocating_vge_lines.pdf). Every cell must contain a number. Blanks will cause an error. Save your work as you go and when you've entered data for each state, click Finished »

Each cell must contain a number, even if it's zero!

Subscriptions Listed By State
Florida

Florida

* All fields are required

Lines provided to Unaffiliated Providers

Wholesale: [] UNE-L: []

Lines provided to End Users...

by Services Sold
Total: [] Voice with Internet: [] Voice without Internet: []

by Product Type
Total: [] Consumer Total: [] Business - / Gov. (Government) Total: []

Consumer & No PIC (Presubscribed Interexchange Carrier): [] Business (Gov. (Government) & No PIC (Presubscribed Interexchange Carrier): []

Consumer & PIC (Presubscribed Interexchange Carrier): [] Business (Gov. (Government) & PIC (Presubscribed Interexchange Carrier): []

by Ownership
Total: [] Owned: [] UNE-L: [] Resale: []

by Last-mile Medium
Total: [] FTTP: [] Coaxial Cable: [] Fixed Wireless: [] Copper: []

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[Cancel](#)

[Next State](#)

[Continue »](#)

For help or assistance please contact us at 1-877-480-3201 or 1-717-338-2824 (TTY) or you may submit requests online via e-support. (<https://esupport.fcc.gov/request.htm>)

Federal Communications Commission
445 12th Street SW
Washington, DC 20554

Phone: 1-888-225-5322
TTY: 1-888-835-5322
Fax: 1-866-418-0232
E-mail: fccinfo@fcc.gov
(<mailto:fccinfo@fcc.gov>)

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Open Government Directive
(<http://www.fcc.gov/open>)
Plain Writing Act
(<http://www.fcc.gov/encyclopedia/plain-writing-fcc>)
2009 Recovery and Reinvestment Act
(<http://www.fcc.gov/encyclopedia/american-recovery-and-reinvestment-act-2009>)



PUBLIC VERSION
Interconnected VoIP Subscriptions « Form 477 « FCC
Form 477 - Local Telephone Competition and Broadband Reporting

FRN: 0004333068 | Log Out

Main Menu (dashboard.xhtml)

Submission Menu (/form477/submission-menu.xhtml?jftfdi=&jffi=submission-menu&refid=LdVVS&pageCode=vote-
menu&FBDerror=true&FBSerror=true&Perror=true&MWBDerror=true&MWBSAerror=true&MWVDerror=true&MWBSerror=true&MLTerror=true&FVerror=true
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FRN: 0004333068
Matrix Telecom, Inc.
Operations: Non-ILEC Data as of: Dec 31, 2018

Submission Status
Original - Submitted
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Interconnected VoIP Subscriptions

For each state in which you have one or more IVoIP subscribers,

- 1. allocate over-the-top IVoIP subscriptions, where you provide service to end users without also supplying last-mile facilities, between Consumer and Business / Government subscribers;
2. allocate all other IVoIP subscriptions, where you provide service to end users and also supply last-mile facilities, by (a) End User Type, (b) Services Sold, and (c) Last-mile Medium; and
3. click Save Current State, then go to the next state using the menu at the left or click Finished ».

For more information about how to allocate your lines, click here (http://www.fcc.gov/form477/FVS/allocating_voip_subscriptions.pdf).

Each cell must contain a number, even if it's zero! Blanks will cause an error.

Save your work as you go, and when you've entered data for each state, click Finished »

Subscriptions by State
Florida
* All fields are required
Grand Totals, by End-user Type
Total: Consumer: Business / Gov (Government):
Over-the-top Subscriptions
Service to End Users Provided Without also Supplying Last-mile Facilities
Total: Consumer: Business / Gov (Government):
All Other Subscriptions
Service to End Users Provided over Last-mile Facilities Supplied by the Provider...
by End-user Type
Total: Consumer: Business / Gov (Government):
by Services Sold
Total: Voice with Internet: Voice without Internet:
by Last-mile Medium
Total: FTTP: Coaxial Cable: Fixed Wireless & Satellite: Copper:
Cancel Next State Finished »

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For help or assistance please contact us at 1-877-480-3201 or 1-717-338-2824 (TTY) or you may submit requests online via e-support. (<https://esupport.fcc.gov/request.htm>)

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Required Browser & Plug-ins
(<http://www.fcc.gov/encyclopedia/required-plugin-players-and-readers>)

FOIA (<http://www.fcc.gov/foia>)
No Fear Act Data
(<http://www.fcc.gov/encyclopedia/no-fear-act-data>)
Open Government Directive
(<http://www.fcc.gov/open>)
Plain Writing Act
(<http://www.fcc.gov/encyclopedia/plain-writing-fcc>)
2009 Recovery and Reinvestment Act
(<http://www.fcc.gov/encyclopedia/american-recovery-and-reinvestment-act-2009>)