CORRESPONDENCE 12/27/2019 DOCUMENT NO. 11482-2019

Mr. Pelvo White, Jr. Florida Public Utilities Customer 2710 Leland Road Marianna, Florida 32448

December 17, 2019

Commission Clerk Florida Public Service Commission 2540 Shumard Oak Boulevard Tallahassee, FL 32399-0850

In re: Florida Public Utilities Docket No. 20190156-E1; This is a customer complaint requesting that Florida Public Utilities be denied any rate increases because of Hurricane Michael.

The rate increases should be denied because: (1) This company is insured against losses, and should file a claim for their loses with their business insurer not pass losses on to the customer; It is interesting to note that this utility company was able to make their system operational without any rate increase prior to Hurricane Michael.(2) The company is an IRS Form schedule C filer and as such, should write off their business losses, and get a refund from the IRS on business taxes filed this year; (3) Florida Public Utilities is using the advent of Hurricane Michael as an opportunity to get more money out of its customers. If this increase is allowed to occur, we are not being legally protected by our state government against un-needed rate increases.

Velvo White, Jr.

**B.A. Criminal Justice Administration** 

**Professional Paralegal** 

Florida Notary Public At Large

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